### OPERA Property Management Client and Server Compatibility Matrix

**May 2020**

#### OPERA Version

<table>
<thead>
<tr>
<th>5.6.4 and higher</th>
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<th>5.6.4 and higher</th>
<th>5.6.10and higher</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Dedicated</td>
<td>Multitenant</td>
<td>Premises</td>
</tr>
</tbody>
</table>

#### Clients

- **Microsoft Windows 7 Pro or Enterprise (Client)**
- **Microsoft Windows 7 Pro or Enterprise (OXI PC)**
- **Microsoft Windows 8.1 Pro or Enterprise (Client)**
- **Microsoft Windows 8.1 Pro or Enterprise (OXI PC)**
- **Microsoft Windows 10 Pro or Enterprise (64-bit OS) (Client)**
- **Microsoft Windows 10 Pro or Enterprise (OXI PC)**

#### Web Browser

- **Microsoft Internet Explorer 11.0+ 32-bit only**
- **Microsoft Edge**
- **Microsoft Internet Explorer 64-bit**

#### Servers

- **Microsoft Windows Server 2000**
- **Microsoft Windows Server 2003 R2**
- **Microsoft Windows Server 2008 R2 (DB, application server, and OXI)**
- **Microsoft Windows Server 2008 R2 (OEDS)**
- **Microsoft Windows Server 2012 R2 (DB, application server, and OXI)**
- **Microsoft Windows Server 2012 R2 (OBI) **
- **Microsoft Windows Server 2012 R2 (OEDS)**
- **Microsoft Windows Server 2016 (application server and OXI)**
- **Microsoft Windows Server 2016 (DB)**
- **Microsoft Windows Server 2016 (OEDS)**

#### Components

- **Microsoft Office 2010 (BI Publisher Desktop/S&C)**
- **Microsoft Office 2013 (BI Publisher Desktop/S&C)**
- **Microsoft Office 2016 (BI Publisher Desktop/S&C)**
- **Adobe Acrobat Reader 11**
- **Adobe Acrobat Reader DC**

#### Oracle Products

- **Oracle Database 10.x.x**
  - Oracle Database 11.2.0.3
  - Oracle Database 11.2.0.4
  - Oracle Database 12.1.0.2
  - Oracle Database 12.2.0.1
  - Oracle Database 18c (12.2.0.2)
  - Oracle Database 19c (12.2.0.3)
  - Oracle App Server 10.1.2.0.3 *2 (default installation)
  - Oracle App Server 10.1.2.0.3 *2
  - Oracle WebLogic 11g (11.1.2.2)
  - Oracle WebLogic 12c (12.2.1.3.0)
- **Oracle Business Intelligence 10g** (for OPERA Advanced Reporting and Analytics / OPERA Sales and Catering Reporting and Analytics)
- **Oracle Business Intelligence 11g** (for OPERA Advanced Reporting and Analytics / OPERA Sales and Catering Reporting and Analytics)
- **Oracle JRE for Opera client workstations**

### General

- Oracle Database 10g has reached sustaining support in the lifecycle. It is therefore required to upgrade to Oracle Database 11g or 12c per below. Refer to the Oracle Technology Products Lifecycle document available here for further information - http://www.oracle.com/us/support/library/lifetime-support-technology-069183.pdf
- Oracle Business Intelligence 10g has reached sustaining support in the lifecycle. It is therefore required to upgrade to Oracle Database 11g per below. Refer to the Oracle Fusion Middleware Lifecycle document available here for further information - http://www.oracle.com/us/support/library/lifetime-support-middleware-069163.pdf

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*Details about Microsoft Edge’s plug-in support are available at https://www.java.com/en/download/faq/win10_faq.xml*
**OPERATION VERSION**

<table>
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*1 OPERA Advanced Reporting and Analytics/OPERA Sales and Catering Reporting and Analytics versions are released as sprints. Ensure that the latest sprint version available is applied. Both applications are built on Oracle Business Intelligence (OBI). OPERA Advanced Reporting and Analytics on OBI 11g is compatible with OPERA from version 5.0.04.02 e5 and above. OPERA Sales and Catering Advanced Reporting on OBI 11g is compatible with OPERA from version 5.0.04.02 e20 and above. Neither OPERA Advanced Reporting and Analytics nor OPERA Sales and Catering Reporting and Analytics are compatible with OPERA Professional. OPERA Business Intelligence Advanced Reporting/OPERA Advanced Reporting on OBI 11g is compatible with OPERA from version 5.0.04.02 e5 and above. OPERA Sales and Catering Advanced Reporting on OBI 11g is compatible with OPERA from version 5.0.04.02 e20 and above. Neither OPERA Advanced Reporting and Analytics nor OPERA Sales and Catering Reporting and Analytics are compatible with OPERA Professional. OPERA Business Intelligence Advanced Reporting/OPERA Advanced Reporting on OBI 11g is compatible with OPERA from version 5.0.04.02 e5 and above. OPERA Sales and Catering Advanced Reporting on OBI 11g is compatible with OPERA from version 5.0.04.02 e20 and above. Neither OPERA Advanced Reporting and Analytics nor OPERA Sales and Catering Reporting and Analytics are compatible with OPERA Professional.

*2 Oracle Application Server 10g has reached sustaining support in the lifecycle and it is therefore recommended to upgrade to a version of OPERA that supports Oracle WebLogic 11g. See the Oracle Fusion Middleware Lifecycle document available here for further information - [http://www.oracle.com/us/support/library/lifetime-support-middleware-069163.pdf](http://www.oracle.com/us/support/library/lifetime-support-middleware-069163.pdf).

*3 As Microsoft de-supported Microsoft Internet Explorer 7, 8, 9, and 10 on January 12, 2016, it is highly recommended that you upgrade to Microsoft Internet Explorer 11 to avoid being exposed to potential security risks because these versions no longer receive security updates from Microsoft. See the link [https://www.microsoft.com/en-us/WindowsForBusiness/End-of-IE-support](https://www.microsoft.com/en-us/WindowsForBusiness/End-of-IE-support) for the announcement from Microsoft.

*4 As Microsoft terminated support for Microsoft Windows Servers 2000 and 2003 on July 14, 2015, it is required that you upgrade to the later server releases to receive security updates and patches. See the link.

*5 OPERA certifies Microsoft Office 2016 Desktop Apps even when licensed under Microsoft Office 365.

*6 Microsoft Server 2016 is only certified with Oracle RDBMS 12.2.0.1.

*7 Windows 7 ESU is supported by Microsoft until the end of 2020.
