Oracle® Hospitality OPERA Cloud Services
Release Notes
Release 19.4
F20569-03

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ORACLE®

Contents

Preface

Oracle Hospitality OPERA Cloud Services (OPERA Cloud) is an enterprise platform for hotel operations and distribution. It provides property management capabilities that extend to meet the operational needs of hotels ranging from small independent boutiques to large chains.

OPERA Cloud aligns with Oracle Hospitality OPERA Property Management releases to provide version compatibility.

Purpose

The release notes provide an overview of additions, enhancements, and corrections implemented in this software release; their intent is informative, not instructional.

Audience

This document is intended for OPERA Cloud version 19.4 users.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com/en/industries/hospitality/

Revision History

Date	Description of Change
July 2019	• Initial publication
July 2019 v03	• Added OPERA Licenses / Controls / Tasks front section.

1   OPERA Licenses / Controls / Tasks

This section describes new, enhanced, or updated licenses, controls, and user tasks included in this release.

User Tasks

New

Main Task Group	Task	Description
Financials	Post Adjustment	Enables you to make adjustments to selected transactions on the billing window.
Miscellaneous	Edit Pre/Post General export procedures	Adds the ability to edit Pre Export Procedure and Post Export Procedure in General Exports.
Miscellaneous	Edit Pre/Post Country export procedures	Adds the ability to edit Pre Export Procedure and Post Export Procedure in Country Exports.
Miscellaneous	Edit Pre/Post Membership export procedures	Adds the ability to edit Pre Export Procedure and Post Export Procedure in Membership Exports.
Miscellaneous	Edit Pre/Post Back Office export procedures	Adds the ability to edit Pre Export Procedure and Post Export Procedure in Back Office Exports.

Enhanced / Updated

The following functionalities have been associated with the appropriate tasks and will be available only to the users who have these tasks assigned to their role.

We advise to review the user's roles if any of the listed functionalities are desired but not visible for the users after the 19.4.0.0 upgrade.

Main Task Group	Task	Description
Bookings	Associated Profiles	Grants access to Guest Profile View in reservation Linked Profiles
Bookings	Check In Reservations	Grants access to the Reservation **I Want To… Reverse Check In** functionality.

Main Task Group	Task	Description
Bookings	Edit Profile	Adds the ability to edit a Profile.
Bookings	External Reference	Grants access to External Reference in reservation details and panels.
Bookings	Link Reservations	Grants access to Linked Reservations in reservation details and panels.
Bookings	New/Edit Routing	Ability to add new Routing Instructions.
Bookings	Routing Instructions	Grants access to Routing Instructions in reservation details and panels.
Bookings	Select Another Profile	Grants the ability to select another profile.
Bookings	Generating Registration Cards subtask	Grants the ability to generate Registration Cards.
Bookings	New/Edit Reservation Traces subtask Delete Reservation Traces subtask	Grants ability to create new, edit, or delete reservation traces.
Bookings	Check In Reservations subtask	Grants access to the Check In button in Arrivals search screen.
Client Relations	Profiles Management	Grants access to Manage Profile from the profile link in the Manage Reservation screen.
Client Relations	Create Profile subtask and subtasks	Grants the ability to create a profile.
eXchange Interfaces	Interface Controls	Grants access to the Exchange Interface Controls menu.
eXchange Interfaces	Interface Mapping	Grants access to Exchange Interface Mapping menu.
eXchange Interfaces	Interface Resynchronization	Grants access to Exchange Interface Resync sub menus.
Interfaces Admin	Access to Scheduled Activities Configuration	Grants access to the following Scheduled Activities sub menus: Status Code, Locations, and Types.
Miscellaneous	Changes Log	Grants access to the Reservation I Want To… Changes Log functionality.

2   Features and Updates

This section describes the new features and enhancements included in this release.

All new functionality is generically available. If functionality is added to meet requirements for specific countries, the release note cites the countries.

Administration

- A new city tax function is introduced generically, but should be reviewed by properties in France that do not have any classifications (stars).

  The tax function is set up as a package code and entered into the formula field with the calculation rule set to Flat Rate.

  The function CITY_TAX_FRANCE_TDS has two user-definable parameters:

  - Tax percentage per day per adult
  - Maximum amount allowed per day per adult

  The City tax amount is based on the (Rate code amount (wrapper) / number of nights / number of persons (adults + children)) X 5% (rate) X adults.

  Example of the function:

  - CITY_TAX_FRANCE_TDS(resv_name_id, 5, 2.3), where 5 represents the tax percentage per day per adult, and 2.3 represents the maximum amount allowed per day per adult.

Block Management

- Shifting block dates is allowed for the blocks that have events attached.

  When event waitlist is active and status change / shift dates would cause a waitlist situation, a processing screen opens with the option to waitlist the event or cancel the action.

  When waitlist is not active, and status change/shift dates would cause an overbook situation with another block, a processing screen opens with the appropriate message, and you are forced to cancel the current action.

Dashboard

- The Departures tile design is updated to display a count of expected, actual, and scheduled departure rooms with related counts of adults and children. Note: You must delete the current departure tile and add this new tile to the dashboard to reflect the update.

Events

- When the OPERA Sales and Event Management license is activated, the OPERA Control Catering Events is enabled, and the New Edit Resource task is available, you can navigate to Manage Events, select an Event, navigate to Manage Resources, and edit a Menu. You can add multiple menu items at once on each Menu. Also, you can view dietary menu items before adding them to a menu.

- With an active OPERA Sales and Event Management license, you can configure a flat price Catering Package that includes events and resources. The revenue associated with the events is applied and does not change based on the number of attendees on the flat price package. You can clearly distinguish between a flat and a per-person Catering Package.

- OPERA Sales and Event Management users can clearly identify the booking situation of function spaces from one visually attractive and easy to understand screen.

  When you select a function space on the Function Diary screen, a pop up opens with tabs such as Overview, Image Gallery, Rate Details, Combo Rooms, and Dimension. Each tab provides details related to the function space.

- You can view Item Inventory warnings during the Copy Event Resources process to accurately reflect the Item related warnings. You can view the warnings in the following scenarios:
  - A critical Item with a low inventory count is being copied to another block.
  - A critical Item with a low inventory count is being copied to another block along with a Menu.

- In the Manage Catering Package screen, the row level ellipses enables you to copy a Catering Package to the same or a different block and change the date.

Exports

- An export with the delivery method set to SFTP is successfully delivered to the configured SFTP location with the expected data.

- The following is generically available, but should be reviewed by Properties in Spain.

  The following exports and reports were originally developed by the local office in Spain. They were introduced in OPERA V5 and are now available in OPERA Cloud.

  The exports are available under Miscellaneous>Exports>Country:
  - ES_340_EXPORT - a monthly export
  - ES_347_EXPORT - a yearly export

  In addition, two reports, ES_EXP_347_CONTROL and ES_FOLIOTAX_CONTROL developed by the Spanish office, are exposed with appropriate selection criteria.

- A new enhancement offers the ability to create new exports using the existing export views (not from a template). You can also securely select Pre-Export and Post-Export procedures based on the export views. You can define the file name formula based on select global values, add a condition file name, and add a file extension/zip file name as part of this new enhancement.

- Country Specific – Italy. Additional changes are made to the exports IT_E-INVOICE and IT_E-INVOICE_DAY.

  Due to the implementation of the Registratore Telematico fiscal requirement, a change is made to the exports to only include Fattura and the Nota diCredito when associated to the Fattura.

  The conditions for the population of the <IdFiscaleIVA> and <CodiceFiscale> are changed as well:

- <IdFiscaleIVA> will be included only if the tax1 ID value is on the payee profile linked to the folio.
- <CodiceFiscale> will be included only if the tax2 ID value is on the payee profile linked to the folio.
- If a payee profile has both tax1 ID and tax2 ID assigned, then only <IdFiscaleIVA> will be included in the XML.

In order for the above changes to go into effect, the hotel needs to copy the export from the template under Miscellaneous>Exports>Country. The recommendation would be to rename the existing export before copying the updated export from the template.

Financials

- Pagination is implemented in Billing. When the number of transactions in a billing window exceeds 100, a next page (page 2) link appears for initiating the fetch and display function for the next 100 postings. Additional page number links are displayed based on the total number of postings in the billing window.

Front Desk

- Keyboard access keys are added in Check In steps and are available by selecting the Control [Ctrl] key. The key combination that you input takes you to the appropriate panel or screen.

  Access keys are available in the following action links:
  - I Want To and all links options in the I Want To menu.
  - Edit link in the reservation overview panel.
  - Registration Card button.
  - Advance Check In button.
  - Check In button
- You can review and add notes from the Reservation Presentation screen by clicking the Notes button or from the I Want To menu by clicking Create Note. After clicking, you are prompted to add a new note if none exists. Read-only profile notes are included in a separate tab through this workflow.
- Keyboard access keys are introduced for action links on the following screens:
  - I Want To.
  - I Want To > links within pop-up.
  - Check Out step links.
  - Folio Settlement Panel > Settle and Send Folio, Settle action buttons.
  - Checkout Now, Check-Out Open Folio, Schedule Checkout action buttons.
  - Back to departures.

  You will be prompted to create new room keys when performing a room move or amending the departure date for an in-house and arrival reservation for which keys have already been encoded.

Generic

- You can customize OPERA Cloud with additional system variables. The additional variables are available within the Expression Builder of Customization.

  - BusinessDate: The value for the current business date of the Property.

  - LanguageCode: The value for Language configured within settings of the current session.

  - LocationName: The value for Name in a Hub or Property. If you are located at the Hub level, the Hub Name appears. If you are located at the Property level, then the Property Name displays.

  - LocationCode: The value for Hub or Property. If you are located at the Hub level, the Hub value appears. If you are located at the Property level, the Property appears.

  - Property: The value for Property. If you are located at the Property level, the Property displays.

  - SystemDate: The value for the current system date.

  - UserName: The value for User ID of the current User.

- Country Specific-France. A French acronym for Journal des Evenements Techniques, the Journal of Technical Events (JET), stores details for specific events that must be recorded to be compliant with French law. These internal records are stored in the database and are not visible in the OPERA Cloud user interface (UI). The event below is added to the existing list:

  Event Code 330

  - The ID of the period being closed and timestamp of the start of the archiving process is recorded. This event is the counter part of event 50.

- Reservation and profile search results now default to display the card view on tablet devices. For reservation searches, tapping anywhere in the reservation area of the card launches the default action according to the reservation status (such as check-in for due-in status).

Interfaces

- You can now configure a specific DefRef field for the Valid Room Key Start Time with the Property Interface Configuration for a Door Locking System. There is a new user defined format expression table available on the Class of Service Panel for DEFREF_VIEW, and the START_TIME can be selected for the output data.

Miscellaneous

- The following are major enhancements to the Property Brochure:

  - Primary Details and Contact Us information is organized into a business card pattern reducing overall height.

  - The default Property Brochure screen is organized into three panels containing tabs. In the future, you will be able to customize Property Brochure panels using the new Property Brochure Designer menu in Administration.

  - Default Panels are:

     o Property Details with these tabs: Directions, Airports, Transportation.

     o Features with these tabs: Amenities, Dining & Retail, Local Attractions, Event Spaces, Images (combines Property Images, Site Plan, and Maps), and Calendar.

     o Miscellaneous with tabs: Alternate Properties, Additional details, General Notes.

   - The Filter Results pattern replaced the existing search pattern for each panel where available.

   - The View Options link is removed from the Property Brochure presentation. It will be available in the future Property Brochure Designer.

   - The Sequence column is removed from all tables in the Property Brochure. Sequence is still available in the configuration screens.

   - Property Brochure opens in a new window when accessed from the Look to Book Sales screen.

OPERA Controls

- A new application parameter, AR INVOICE ADJUSTMENT PERIOD, is introduced in OPERA Cloud under OPERA Administration > OPERA Controls > Account Receivables. This parameter determines the duration that an invoice can remain open to adjustment after it was posted in (or transferred to) Accounts Receivable. The possible entries are: D = within 1 day; W = up to one week; M = up to one month; Y = up to one year; or U = unlimited time (that is, the transaction may be adjusted to any length of time after its posting).

- An Exclude Restricted Profiles from Purge parameter is added to OPERA Cloud Controls. When this parameter is enabled, profiles with the restricted check box selected are excluded from the profile purge routine.

- A new Application Setting, APPEND PREFIX FOR FOLIO NUMBER, is introduced in OPERA Cloud to ensure that invoice numbers across multiple hotels owned by the same legal entity do not duplicate, thus helping to avoid fiscal regulatory issues.

  Using the setting, you can associated a static alpha numeric prefix value of four characters with each bill number assigned in OPERA Cloud. This 4-character prefix is unique per property.

  The folio prefix will append and appear on all of the screens and reports that have a folio number.

  After enabling the above setting, one more setting, FOLIO NUMBER PREFIX VALUE, needs to be enabled. This setting allows you to put in the prefix value.

- Country Specific - India. When Country Mode is set to India (IN), a new Cashiering Parameter for Deposit Refund Receipt is available. When the Parameter is Active, a new internal report group is available that allows the property to configure a report that is generated when refunding a deposit payment.

  On the Deposit/Cancellation screen, a new Reverse action is available when deposit payment is selected. Selecting this action enables you reverse the entire deposit payment. The amount field is pre-populated with the original deposit amount and disabled.

Additionally, a new receipt type for Deposit Refund Receipt is added in Receipt History screen enabling you to search for the receipt type. The receipt type will have its own separate numbering sequence starting with 1.

A new field to capture the Deposit Transaction ID is added to the deposit payment screen in edit mode. This is an optional free text field that you can update.

Profiles

- A change is made to the default view of the business card so that your Show More/Show Less preference is saved on the following screens:
  - Reservation
  - Profile
  - Block
  - Event
  - Check-In
  - Check-Out

  When you first land on each screen, the screen is set to Show Less. If you select Show More, the next time you land on that screen, it defaults to Show More.

- When the IATA validation parameter is on, a new option is available enabling subscribers to perform Travel Agency IATA validation using the IATA Rest API. Validation occurs when profiles are updated with information provided by IATA (based on subscription level).

- The VIP Code and VIP Description labels are now consistent in the Profiles and Reservation screens.

- The following is generically available, but should be reviewed by properties in India: A new property specific field for E-Commerce ID is added on the Travel Agent Profile > Financials screen.

- When the OPERA Sales and Event Management license is active, you can add attachments to an Activity. You can upload, preview, and download attachments.

- When the OPERA Sales and Event Management license is active, the Display Linked Contact check box in Manage Profile is not available for Account and Contact Profiles.

- When the OPERA Sales and Event Management license is active, the Has Hierarchy check box is available in the Edit Relationship screen and Relationship result screen.

- The following is available generically but should be reviewed by properties in Sweden:

  Based on the Payment Due Days control being active, an admin user can configure a list of values for Pay Days under Administration > Client Relations > Profile Management > Pay Days. The maximum value allowed for Pay Days is 999.

  Two user tasks are available that support the configuration of Pay Day list of values (LOV) in Role Manager > Client Relations Admin > Pay Days:
  - New/Edit Pay Days
  - Delete Pay Days

With a Pay Days list of values configured, an application user can only select a valid value from the list. If no list of values is configured, then the Pay Days field allows a numeric entry of any value up to 999.

When creating a new AR account for a profile on which the payment due days are entered, the pay days value from the profile is not automatically defaulted into the AR Account setup screen.

Reports

- The Batch Reports processing screen opens in a new browser window that can be minimized while processing, allowing you to continue working in the original browser window while the batch reports are being processed.

- You can schedule a report to generate in any of the following file types:
    - HTML
    - PDF
    - RTF
    - XML
    - Delimited
    - Delimited Data

- A new Detailed Folio for Payee report is available. It displays all of the folios per day for reservations that are getting paid for by a 3rd Party Payee. The report does not include transactions that have a zero Credit or Debit value and transactions where the Credit and Debit values are blank. This report does not include Credit Bills, Passer By Folios, AR Folios, and Post It Folios.

- The existing report parameter that generates the rep_daily_forecast report is enhanced per the new standard Report layout.

- The Taxexempt_02 report and additional configuration required to run this report on Tax Type configuration is added. This report and the configuration are now generically available in OPERA Cloud. The additional fields on tax type configuration are as follows:
    - Exempt Days. Indicates the number of days after which a reservation using this new tax type becomes tax exempt.
    - Tax Percentage. The report (Taxexempt_02.rep) uses this value to calculate the tax in the Tax Exempt section. This report column shows how much tax the guests would have had to pay if they were not tax exempt.
    - Print Auto Adjust. Selected by default, this functionality prints Auto Adjust values on the Tax Exempt (taxexempt_02) report. Otherwise, a 0 (zero) is printed in all three columns of the Auto Adjust section of the report.

Reservations

- New functionality is added in the 'I Want To' section of the Reservation presentation screen allowing you to view Reservation Delivery History. In an interfaced environment, you can view the status of the reservation delivery to active interfaces. Additionally, you can use the Resync option to resend the reservation.

- You can now verify and consume E-Certificates during reservation creation and reservation changes.
- A Track It panel is available in the Reservation presentation screen allowing you to create, view, and manage Track It tickets associated to the reservation. Reservation presentation styles are updated to include the Track It panel via Administration - User Admin Management.

Role Manager

- A new user task called "Post Adjustment" within the Financials group enables you to make adjustments to selected transactions on the billing window. When the task is not granted to a role, the Post Adjustment action is suppressed for the user.

Rooms Management

- A Filter Options action link is now available on the floor plan for filtering rooms based on housekeeping room status, front office status, and reservation status. With the Manage Room Status task(s) assigned, you can update housekeeping room status or front office status and prioritize service for the room.
- Edit and delete actions are available for a Room Maintenance record. The assigned-to user is added to the Room Maintenance details display.
- Layout changes are completed for the Queue screen. Actions that previously appeared as links are now within an action ribbon to follow current application UI standards.

Sales / Activities (OSEM)

- You can complete one or multiple Activities (Appointments and To Dos) from the Manage Activity screen. You have the option of either completing all of the selected Activities at once using the Save button, or navigating through the selected Activities using the Save and Continue button.

Small Form Factor (SFF)

- Layout changes are completed on the Task Companion screen and Room Maintenance screen using the /smallformfactor version of the application. You can now create a Room Maintenance request without having to search first. You can now reassign an existing Room Maintenance request to another user.
- You can invite one or multiple owners to an Activity using the Invite Owner link. Activities are created for the selected Owner Code and are linked to the main Activity. After updating the main Activity, you can update the linked Activities.

Toolbox

- You can convert room types using the Room Type Change utilities (Change Room Type for a Room Number or Change Room Type to Another Room type) even when room types used in the utility are set to OOO/OOS (Out of Order / Out of Service).

- The OPERA Cloud Toolbox application supports exporting a property shell to a local machine instead of a folder in SFTP. It also supports uploading a property shell to use during import shell.

3   Resolved Issues

This section contains a list of the customer-reported bugs that were fixed in this release.

Administration

Bug ID	Description
29833739	The Edit Global Parameters user task role enables you to modify proxy settings or any other global controls in OPERA Controls. The Edit Global Parameters task will not be unassigned from any role during the upgrade.
29803073	The following issues are resolved: - The Status Code LOV is now listing out the status codes instead of channels. - The Application LOV is not throwing any errors (now displaying the correct values). - The Location LOV is not throwing any errors (now displaying location codes).
29788050	A single property without an active OPP_MHOT license can create and modify Property Details records.
29488755	OPERA Scheduler retrieves a limited number of records at a time in order to reduce user wait time.
29260123	Label text within the buttons appears correctly after any upload in the Firefox browser.

Block Management

Bug ID	Description
30037619	When clicking on the account profile on the Business Block business card, the account profile opens.
30006431	When trying to import a rooming list with invalid dates, the rooming list import screen will alert the user and not allow processing until the faulty data is corrected.
29967793	A performance issue with applying changes to block reservations is resolved.
29955312	Room and Rate Grid links are not available for zero-nights blocks.
29920109	You can create blocks from contacts on profiles without any errors.
29871795	A change is made to eliminate an unexpected error upon creating a Master Block.
29851545	Import Rooming List functionality is changed to avoid duplicated reservations for the last record in the list.

Bug ID	Description
29828868	When "Use Single Block Status for Rooms and Catering" is on, you can change both block and catering status as the application now correctly ignores the value of default Catering Status (if set), and derives the catering status from the block status.
29779736	Referral blocks created in OPERA V5 are excluded from block search results in OPERA Cloud.
29777977	Additional validations and logs are added to rooming list import to prevent file type errors.
29768276	In the Create Block screen, you can set the default value for Porterage Included, Print Rate, and Breakfast Included check boxes; you cannot change the default value in the Block Details panel.
29764186	The Manage Reservations option is now available for past blocks excluding Master Blocks and Master Allocations.
29743673	The Room Types/Room Pools row on the Room Grid now remains stationary when scrolling.
29720398	After creating a new account/contact on the Linked Profiles panel, clicking Save and Select button on the Create Profile screen populates the newly created profiles on the Linked Profiles panel.
29712048	You can apply changes to the cancellation policy of a block reservation to other reservations in the same block.
29676122	The View options link is available on the search results screen.
29646365	You can now change sub block dates upon sub block creation.
29513563	When a block has an attached profile with configured Auto Populate Routing Instructions, reservations created through the Rooming List inherit the routing instructions.
29480797	In a block, after importing the rooming list file and mapping the respective data fields, you can select the Refresh button.
29410357	On the manage Block screen, the Block ID search field does not allow negative values or values larger than the limit.
27712038	When cancelling a block with reservations attached, the following message appears: Active reservations exist. Select Mass Cancellation to cancel the active reservations.

Cashiering

Bug ID	Description
30039185	Performance is improved when you view, refresh, or perform actions on the Billing screen.
30039147	A change is made to improve performance when you configure a routing instructions on a reservation.

Bug ID	Description
29943288	Performance is improved when opening the billing screen and checking out a reservation via the normal checkout or quick checkout process.
29943025	A change on the Folio History screen ensures that at least one search criteria is necessary to perform a search. The Date field auto populates when the form opens, however, if you remove the Date field value, the application forces you to enter another criteria to perform a search.
29939111	A change is made to user roles where if you are provided with the Currency Exchange Rate task, the Manage Exchange Rate link should appear in the Currency Calculator page. If the task is revoked, the link should not appear for the user.
29914602	You can no longer open a closed folio by making postings/ payments for reservations of de-identified (anonymize) profiles.
29913521	In the Manage Routing instruction screen for any window/folio routing, the payee drop-down field is populated with the corresponding reservation's guest profile by default. Associated profiles can be selected from the drop-down field, and other profiles can also be selected for routing using the search profile option.
29907644	A change is made to ensure that credit card payment amount is not included in the Cash Drop amount on the cashier shift drop report.
29893022	When the Append Prefix Folio Number parameter is ON and if the Folio Number Prefix Value setting is null, a validation error message pops up during Folio Generation. In order to generate a folio from any screen, the Folio Number Prefix Value setting cannot be empty when the Append Prefix Folio Number parameter is ON.
29839151	When you attempt to access the Billing screen of a reservation and are prompted to select a Cashier ID, the Cashier ID list of values includes the available Cashier IDs. These values include Cashier IDs associated with other users and Cashier IDs **not** associated with any users.
29837243	A change is made to the "Select Payment Method From Another Window" link on the Deposit Payment screen so that you are allowed to select any configured payment method from another billing window to post an unallocated deposit. You are also allowed to change the attached payment method to the reservation by placing a check in the "Change Payment Method Attached Reservation" check box.
29826222	A new Apply and Add More Charges button is added into the Post Charges screen. After selecting the button, you remain on the screen and can continue to post more charges. If you select the Apply Charge button, the screen closes and returns you to the Billing screen.
29825595	The discount value appears correctly while editing without any error.
29821122	A change is made to ensure that when you close a checkout alert using the Cancel link and select different windows on the Folio Settlement screen, the screen displays the correct amount and payment methods for the selected window.
29815081	A change ensures that the Auto Folio Settlement functionality is not posting additional room charges when performed.

Bug ID	Description
29809664	A change is made to ensure that the Auto Folio Settlement functionality settles the billing windows with all of the payment methods that are configured when the "other payment type" attribute is selected, excluding cash and check payment methods.
29804308	A Page Refresh link is added to the billing screen.
29779392	When the room status of a departing reservation is inspected or clean, and you select Check Out Now or Check Out with Open Folio, then the Update Room Status window prompts you to change the status of the room. After you exit the window, the message, Check Out completed, appears. In a scenario where a day use reservation is departing, OPERA Cloud considers the value of the Room Management setting, Default Day Use Room Status.
	- If the value is blank, then the Update Room Status window appears, prompting you to change the status of the room.
	- If the value is populated, then the Update Room Status window does not appear, and the status of the room changes automatically to the value configured in the setting.
29779315	In the Folio History screen, selecting the invoice number via the view options tab displays a list of folio numbers in the panel.
29779302	After you select a payment or key card terminal on a workstation, OPERA Cloud now stores the selection for convenience during the active work session.
29779299	When searching for reservations with an open folio, no-show reservations are excluded from the search results.
29768282	In the reservation's Payment Instructions panel, selecting the action for "Move Payment Method" from the vertical ellipses in edit and non-edit modes allows moving payment methods between windows. When a payment method already exists in a target window, a message is presented to confirm the move as the payment method in the target window will be replaced. A payment method is always required for Window 1.
29768211	A change is made to ensure that you can reverse the Direct Bill payment from the billing screen by clicking on the DB transaction code for in house reservations. If the reservation is checked out, it must be reinstated within the same business day to be able to reverse the Direct Bill payment transaction.
29767449	The Fast Post feature within Post it now offers an LOV (List of Values) for the Transaction Code field.
29767075	A change is made to ensure that the Select Payment Method from Another Window link on the Deposit Payment screen is actively working as expected and, if configured, allows you to select another payment method from other windows.

Bug ID	Description
29750295	The following changes are designed to make the check-out process clearer and faster: - The Folio History section is eliminated. - The Print receipt section is eliminated. Instead, a Print Receipt link is added to the section where payment transactions are listed below the Settle and Sent Folio buttons. - Several redundant heading texts and labels are removed. - When rendering the screen after you select Check Out, the Settle and Send Folio and Settle Folio buttons are clearly visible. Additionally, a change ensures you can successfully select the guest/room when transferring charges from another room via the Transfer Postings option. Another change ensures billing windows correctly refresh when all transactions from one window are transferred to another window in the Drawer section.
29743715	In Italy country mode when Multiple Credit Bill Folio Types is on, a change ensures that the correct credit bill folio type is assigned when creating a credit bill from folio history.
29723606	The description for the Application Setting "ADDRESS CHECK FOR PAYMENT METHODS" is modified to: "In conjunction with the Setting 'Address Check For Folio Generation', this setting allows the user to select the payment methods that would require the address check validation prior to folio generation." The error message that populates when OPERA Cloud does the mandatory address check is modified to: "Please complete the missing address elements as per Cashiering Application Setting 'Address Check For Folio Generation'."
29702935	You can transfer postings to Pseudo Rooms (PM) multiple times without getting any errors.
29699847	A change is made to Osaka Tax existing package functions 'OSAKA_TAX_EXCL_Q_UDF' and 'OSAKA_TAX_INC_Q_UDF' to include changes to the Tax Free amount on June 1, 2019 when the Tax Free amount will decrease for Osaka from 10,000 JPY to 7,000 JPY.
29671263	A change ensures that the fiscal call is triggered when at least one of the posted payment methods on the Billing screen exists on the FISCAL FOLIO PAYMENT METHODS application setting.
29661481	When the Check Out Workflow Preference is set to Billing, except from the billing screen, if you select the Early departure or Check Out option from any other screens/options/links, you will navigate to the Billing screen. This setting will not affect Interim Folio, Advance Bill options.

Channel

Bug ID	Description
30000201	1. The Channel Property field is now editable in the Channel Property Mapping screen, and its length is extended to 20 characters. 2. The Action ID field length in the Business Events (BE) monitoring screen is now extended to 40 characters.

Bug ID	Description
29915201	On the Inventory> Manage Restrictions screen, dates previously entered stay on the screen and no longer revert to the system date.
29873034	The HTNG Profile LookUp in Cloud UI is successful.
29813774	1. The channel icon link is now visible only when the Edit link is clicked in the Channel Details screen, and you can now upload the image using the image/external URL options. 2. Marking the "Set as Primary" check box now displays the respective image when multiple images are uploaded. 3. A channel is now being created with the code longer than eight characters. 4. Clicking the Select/Remove link without selecting the item no longer causes an exception for the LOV settings in the Channel Controls.
29813747	Rate Code Mapping for a channel gets deleted from the database on the delete action, and to inactivate, a check box is introduced on the Rate Code Mapping Edit screen, which sets the End date to the Business Date -1.
29791308	The following Channel Controls changes and updates are successfully implemented for multi-select or editing from a List of Values: - Channel Controls with Kiosk Windows for check out and Method of Payment can be edited. - Channel Controls settings values can be removed. - You can select multiple options for the "Payment Methods For Check in But WO Advance Bill Option" setting under the KIOSK group. - The Check in Email Recipients editable field is displayed and accessible. - The "High Revenue Threshold 3" in the "Meeting" group, and the "Search by Access Code" field in the Availability group are editable. - The "Rate Change Type" settings field is editable. - The Channel Controls parameter "RATE ROOM INVENTORY RESTRICTION RESTATES" is visible. - Updated the spelling of 'Payment' in the Channel Controls, Reservation group for "Default Payment Method Per Channel."
29786403	ADS add-on licenses now appear.

Commissions

Bug ID	Description
29902366	A change is applied to the Manage Commission screen so that you can process commission payments for multiple travel agency/source reservations at a time.
29779262	You now have the ability to edit commission amount, codes, and save functions without receiving an error.
29768215	The Detach Reservation action prompts for Hold Reason and detaches the Reservation upon providing the Hold Reason.

Dashboard

Bug ID	Description
29773048	The process of loading tiles is revised and improved for the following tiles: 60 Minutes, Advance Check In, Arrivals, Queue Reservations, Room Maintenance, Room Status, and Task Sheets.
29703100	A change is made to ensure the configured Room Class filter is populated when performing the search in Arrivals/In House/Departures.
29688368	The Available Rooms label is changed to Max Available Rooms in the Available Rooms tile on the Dashboard and on the Property Availability screen. The Max Available Rooms tile (formerly known as Available Room tile) is now modified to display the correct availability of rooms.
29184853	Quick Launch new sessions are opening respective screens in a new window on mobile devices. Also, Quick Launch shortcut keys labels are hidden as they are not useful on mobile devices.

Events

Bug ID	Description
29816244	The Business Card is collapsed by default on Event Search, Copy Events, and Manage Resources.
29814457	The following information now appears in the Event presentation screen: - Tooltip deduct/non-deduct/waitlist next to the status. - Created by (user) plus the date it was created. - Updated by (user) plus the date it was updated.
29814433	Options for Delete Event and for Delete Event and Sub-Event are added to the 'I Want To' Event Presentation screen.
29739839	The ability to create an event and sub-event when the Block Catering status is Actual (ACT) works as designed.

Financials

Bug ID	Description
29967984	A change to the End Of Day process ensures that when the EOD is interrupted for any reason, the appropriate message appears for the user to continue the process.
29767092	You can generate Percentages for Transaction Codes in a range from -99.99% to 99.99%.
29767082	You can now update multiple decimals places in percentage of generates.
29765733	When creating multiple new payment method records in the row, the Card Information fields populate correctly with details configured for the selected Credit Card Type.

Bug ID	Description
29724484	A change is made to ensure that you can configure and save a new payment method irrespective of the credit card type selected.
29298633	You can view, edit, and delete the Parameter value for FISCAL FOLIO PARAMETERS. The Character Length for Revenue Bucket Type field is enhanced, enabling you to view the Revenue Bucket Type Column on the search results screen. You can select and update the PRINT QUEUE under the Printer Setup screen when the Fiscal Folio check box is selected.
29005851	Country Specific – THAILAND. A change is made to ensure that the field values on the configured payment transaction code on the template level are carried over to property level when copied.
30052625	A change is made to improve performance when you select an invoice from the Manage Account Invoices screen and/or apply a payment against it.
29926206	You now have the option to update your own pay days value if no LOV is predefined. The payment due days can be up to 3-digit values (max 999). A validation error appears if the value exceeds the max value.
29882728	The AR Credit Card Transfer screen validates the payment transferred to AR to ensure it has not already been transferred. The application displays a message if the selected transaction has already been transferred in another session and mandates you refresh the form.
29828873	One or more invoices can be transferred between different Accounts from the Manage Account Invoices screen.
29789775	AR Account is reflected under profiles in the first instance when newly created from Manage Profiles.
29779292	A change is made to correctly refresh / display the AR invoice details screen after a new posting is made.
29779276	A change is made to ensure that when generating AR statements, folios are printed properly with all header and transaction details.

Front Desk

Bug ID	Description
30037990	E-Sign registration cards show masked values for credit cards/ token and expiration date when merge codes CreditCardNumber and/or CreditCardExpDate are added to a web registration card.
30026259	Upon completion of a reservation check-in, any values entered in the Stay Details panel, such as Custom Reference Number, are left in the same state as they were prior to check-in.
29995103	A change is made to the borrowing process when assigning a room to a block reservation with a room type not available on the block. The change ensures that you can successfully borrow from the block or the house.
29943494	Creating, updating and deleting External References on Reservations functionality is working as intended.

Bug ID	Description
29889330	Completing advance check in on a reservation that has been upgraded maintains the upgraded room type, and the upgrade amount is posted to the reservation.
29823392	Accelerator keys appear correctly positioned next to the target element.
29821716	The check in steps process for Advance Check In on shared reservations correctly processes one reservation after the other when the Automatically Check In Share Reservations is set to On in OPERA Controls.
29768231	A change on the Assign Room screen ensures that after you make changes to the default criteria on the search panel and then select the Departures check box, all previously entered criteria remains unchanged.
29766543	The reservation I Want To . . . Assign Room option is available when the number of rooms reserved is equal to 1. If the total number of rooms on the reservation is greater than 1, the I Want To . . . Assign Room option does not appear.
29764373	A new "blank" option added to Rooms drop down in Room Assignment screen allows you to search for both assigned and unassigned reservations at the same time.
29725008	The Departures and In House search criteria is enhanced with a new search field Confirmation Number.
29720263	An appropriate layout is loaded in the Room Detail and Room Information popup based on screen size. All the elements appear properly in different browsers and devices.
29413493	Assign room search with the Out of Service (OOS) check box selected includes rooms with OOS status while searching for a room.
29313423	A layout change is made to the Check In Reservation screen. Duplicate title bars are removed, and colors changed to follow the UI standards.
29302519	The scroll bar is functioning in the Queue tile. When clicked, the Queue count takes you to Queue reservations.
29296840	A change in the Auto Check Out status screen enables you to view the Check Out status of all reservations by using the vertical scroll bar.

Generic

Bug ID	Description
30007353	The Details links in Card view correctly open the appropriate popup.
29902047	The popup verification window closes correctly in all browsers.
29803189	The performance of popups is improved by reducing the number of Ajax calls to one.
29761281	Removing search filters from search areas using customization at the Chain, Hub, or Property level saves your changes. The removed filters are no longer visible in the search area and are not available when using personalization.

Bug ID	Description
29700004	After logging in to the new chain or property without any active licenses, you are automatically redirected to the Toolbox>OPERA Install screen.
29415696	Shortcut keys no longer overlay the business card bar when you scroll up in the presentation screens.
28997345	The FetchRestrictionsByDateRange is modified to support external systems besides OPERA Cloud UI web services exchange.

Interfaces

Bug ID	Description
29845461	Chain Admin email shows correct URLs as expected. Note that the identity link is to be fixed by the ESS team.
29845447	When logging in to OIM, the Admin Role is created for Interface-Org as expected.
29845369	When logging into OIM, the <CHAIN_ORG>-WSACCESS roles Hierarchy Aware flag can be checked as expected.
29777275	The Chip and Pin Terminal selection screen saves the terminal you select to the browser cookies and will use your selection as the default for successive credit card transactions. This improvement avoids the need to select the same terminal every time a credit card transaction is going to be processed.
29808739	Profile Business Events (BE) are visible on the BE Queue Status UI screen.
29786336	Profile Match Merge Rules TELEPHONE and POSTAL_CODE configured elements are recognized while in the profile merging process.
29750193	The SEND RESV UPDATES FOR PROFILES WITHOUT SUBSCRIPTION YN parameter is now available under OEDS the Reservation group in Interface Controls.
29750086	The Activity Type field now allows you to create type codes up to 20 characters.
	-
29426975	Irrespective of the Cloud Stack parameter, the following HTNG parameters EXT_WEB_AUTHENTICATION_USERNAME and PASSWORD are invisible in Interface Controls screen. - The Business Event ID is now auto populated as an external db/consumer name. - The Business Event ID Parameter is now not editable. The following parameter is now available in the OEDS Reservation Group: SEND_RESV_UPDATES_FOR_PROFILES_WITHOUT_SUBSCRIPTION_YN. - The Activity Type code now allows up to 20 characters. - The Type Code label is now visible on the search grid of the Activity Types screen.

Miscellaneous

Bug ID	Description
30026591	Email body content in the Delivery Management configuration for Confirmation Letters and Billing Folios displays properly formatted without displaying HTML tags. Also, the email body content in Confirmation Letter and Billing Folios received emails displays properly formatted.
30014748	The publish rates screen is working as expected at every step with the fields in each tab loaded properly.
29971620	Room Move functionality works without any exceptions.
29971606	Custom data is not showing 'Row not found exception' while editing and saving the data.
29971390	The Index Out of Bounds exception is now resolved.
29962365	Shortcut keys appear correctly on business cards in all presentation screens.
29955528	Newly created mapping codes appear in Export mappings.
29948978	You can delete a Note Text record from a Note Type in the Note Type configuration screen.
29932216	GuestStatusNotifcationExt is now sending the Profile object with Update Reservation Business Events.
29921348	The option to create a new Country Export has been removed, the option to create New from Template remained available for Country exports.
	New tasks have been added under the Miscellaneous tasks group to control the ability to edit Pre Export and Post Export Procedures: - Edit Pre Export Procedure and Post Export Procedures in General Exports is controlled by the new task Edit Pre/Post General Export Procedures. - Edit Pre Export Procedure and Post Export Procedures in Country Exports is controlled by the new task Edit Pre/Post Country Export Procedures. - Edit Pre Export Procedure and Post Export Procedures in Membership Exports is controlled by the new task Edit Pre/Post Membership Export Procedures. - Edit Pre Export Procedure and Post Export Procedures in Back Office Exports is controlled by the new task Edit Pre/Post Back Office Export Procedures.
29919830	A new option for adding NULL in SQL conditions is added and is working as expected in export formulas.
29875895	The performance of the Event Forecast Revenue listing screen is improved.
29867107	The performance in General Export Setup is improved. Edit or Add new column functionalities are faster.
29867029	You can access the Changes Log with Owner Code added in Role Manager.
29862218	Accelerator keys are dismissed after you scroll or resize the browser window.

Bug ID	Description
29842342	You are now able to customize the default value for the Departure Time field of reservations.
29822630	The application should launch successfully even when a broken image is set up as a logo, and all the applications should be accessible.
29785866	You can update Room status from small form factor devices.
29780202	The Property Interface Control displays all of the encoders configured while creating the key.
29779331	The Manage Restrictions screen displays the correct restrictions list and count.
29748447	Changes are made to the Daily Projections tile to correctly reflect the values of rooms, revenue, persons, and so on.
29724216	Performance is improved on fetching block details.
29688296	Made a change to ensure that a setting is saved correctly in the Property Interfaces configuration.
29664183	The date in the Read Key Information popup is per the property date format.
29652874	Added the ability to configure Unit Charge records for PBX simple call accounting for single line number with correct Default Charge and Unit Charge amounts.
29460584	Upon logging back in to the application after the session has expired, you will land correctly in the OPERA Cloud screen without errors. Upon logging in to the application using a bookmarked URL, you will land correctly in the bookmarked application screen.
29329297	A change is made to display a valid error message when a concurrent user tries to do personalization in two different browser sessions. The error message with an OK button states: This page is being personalized/customized by user USERNAME. Changes are being updated.
29849795	The Reservation Overview panel in the check in steps provides the option of adding the following fields via User Personalization, as well Chain, Hub or Property Customization: Company, Travel Agent, Source, Group, Reservation Contact, and Billing Contact fields. The added field(s) show the respective linked profile on reservations.
29863185	The Reservation Status LOV filter available in the Manage Reservation search screen is always visible and does not allow for user customization and/or personalization as this is a component required for the basic functionality of reservation search screen.

OPERA Controls

Bug ID	Description
29972625	The display name and description for the Automatically Check In Share Reservations parameter is updated.

Bug ID	Description
29820216	The currency format label should appear only once in the property controls screen.

Profiles

Bug ID	Description
30037893	Corrected an issue where the application would cease responding when a profile was edited in a specific scenario.
29945192	You can delete the Profile Preference record by selecting the Delete action from the row actions (vertical ellipses) without highlighting the preference row.
29942754	Profile Search works as expected when OPERA Cloud is running on a 12.2.0.1 database.
29890081	Corrected an error from appearing when a user performed a profile look up while viewing results in card view.
29889352	Language is now a field in Account/Travel Agent > Source > Group profiles.
29835544	The Nationality LOV on a profile presentation correctly saves changes made in the LOV.
29829042	You can add a new address to the profile when the Profile Overview screen is opened in edit mode.
29828767	The error "Unexpected Error Occurred. Please contact your system administrator" is corrected for Profiles with existing Memberships on the Look to Book Sales Screen.
29799041	When editing the profile identification, date fields display a masked value (xx-xx-xx) if you do not have the View Identification Details user task.
29793766	A change is applied in the Reservation Preferences screen so that you can save room feature preferences to both the reservation and profile.
29779006	A new filter criteria is introduced in the Manage Profile screen that allows you to filter profiles with AR accounts.
29767448	When you select the confirmation number for the previous reservation, a new pop up page appears. This page displays the reservation and stay details for the particular reservation.
29741027	A change is made to ensure the correct state is getting attached to its corresponding country.
29710482	Profiles VIP Levels functionality is correctly hidden when VIP function is Inactive. Profiles Keyword Types functionality is correctly hidden when the Keyword function is Inactive. Reservations Auto Attach Elements functionality is correctly hidden when the Reservation Auto Attach Elements function is Inactive.
29709942	A change ensures the Calculate Membership Points menu is not available when the OPP_MEM license is turned off.

Bug ID	Description
29661965	A change is made to ensure you can delete emails from the Profile communication panel without error.
2991341	Corrected an error that occurred when searching for profiles.

Rate Management

Bug ID	Description
29971810	The Rate Classes results grid is updated so all columns show the correct width by default.
29844898	The ADD/SUBTRACT from Rates functionality for Daily Rates follows the setting in OPERA Controls > Daily Rates Max Days.
29791978	When editing or creating an Advance Dynamic Base rate, you will only have access to set an offset type of amount for Adults, Child Rates by Age, or Children in Own room when the Amount Type is selected. If you use "offset" selection, no boxes listed above are available.
29779324	You can make modifications in Package Codes (New or Existing) without receiving an error.
29767408	A change is made to ensure that routing instructions are added/edited from the Rate Details screen without error.
29767096	The Source Code screen now lists all source codes configured for the property.
29767090	When a Rate Code uses Rate Code Type as the Dynamic Base Rate or the Base Rate, you can set the percentage value in decimal.
29643532	A change is made to ensure the ability to delete the Routing or Transaction Codes attached to a Rate Code from both the Routing Instructions indicator link and the Routing Instructions panel.

Reports

Bug ID	Description
29963688	Reports using the select order shuttle component now use an appropriate number of columns to correctly display the content based on the browser size.
29953569	Report parameters are now aligned properly in manage schedule reports on creation and edit as expected.
29949160	You can create a new res-forecast Scheduled Report and edit it successfully.
29928001	When running a Shift Report, OPERA Cloud schedules and runs individual reports within the Shift Report as expected.
29926595	The ability to filter the birthday report for specific reservations status is restored.

Bug ID	Description
29926360	End of Day reports saved to file with a spool name containing spaces or special characters open correctly when Preview, Regenerate and Send To, and/or Send To options are selected.
29904670	The Country/Nationality Statistics by Month (stat_countrybymon) Report prints correctly by selecting multiple options.
29869049	The Daily Catering Forecast, Daily Menu Item List, and Menu Cost Reports list the sub-events for the sub-blocks when running the report for Master Block.
29863150	The payment due date and AR payment due date are corrected to appear according to the short date format configured for the resort.
29838311	The Forecast report is working when you select the existing rep (resforecasthk) in the reports configuration instead of making a new report.
29822419	BI Publisher reports are correctly generated and displayed.
29820509	A change is made to the Report link within the Housekeeping Board screen. The change ensures that you can access and run the Housekeeping Details reports (hk_details) from this link with the correct parameters/filters. Other Housekeeping reports are accessible via the respective menu item screens and/or the Reports component.
29799835	You can click the Select button more than once when running any report with the required date ranges defaulted without clearing the dates automatically.
29768281	On the GISPREQUEST report, you can access customized filters by selecting the Special Filters LOV.
29767478	The Delimited Data format reports gets generated with the expected name and extension.
29767071	You can execute scheduled reports by going to Reports> Schedule Reports> Executed Reports.
29766059	A change is made to ensure reports are generated without error.
29764258	The Arrivals Checked In By Room (arrchkinbyroom) Preferences Report Parameter selected to default is saving as expected.
29747396	You can Print/Preview confirmation letters without specifying Guest Communication Information.
29705920	After selecting the Auto Folio Settlement Option and navigating to the reservation search option, you can select the Departure Only check box filter to enhanced search results.
29699279	The last updated time will now be shown as the browser time zone.
29682384	The Room Availability (roomavail) report is no longer available in Shift Reports. Also, any reports not exposed to OPERA Cloud are no longer available in Shift Reports.
29972383	Space is added in the Report Name, Detail Folio for Payee.

Reservations

Bug ID	Description
30025127	A change is made to ensure the user activity log report for rate code and reservation propagates data from changes log.
30022611	The Details links in Card view correctly open the appropriate popup even when multiple cards are expanded.
30000524	The ability to tab through fields in Book Now in correct sequence is restored.
29996376	In Manage Reservations, selecting the I Want To Key Packet option opens the Key Packet report destination screen. When no key packet report is configured at the property, a proper message appears.
29966141	A change is applied to display the correct validation message while reinstating a checked out reservation.
29960930	In a scenario where a reservation was a No Show, No Show charges were posted to it during the End of Day, and the departure date of the reservation is in the past, the link for Close Folio is visible within the I Want To menu on the Billing screen.
29956675	The Number of Adults field on the Stay Details screen is corrected, enabling you to enter the exact number of guests on the reservation.
29915191	The ability to copy reservations with daily rates and package elements is resolved.
29913458	The ability to extend reservations includes the number of children.
29907599	You can change the rate amount (fixed rate) or room type for reservations that have an existing arrival time.
29906519	A change is made in the Reservation Preferences panel so that authorized users can delete existing preferences as required.
29903048	Date fields correctly populate the date in specific scenarios where OPERA Cloud dashboard tiles are used and the date is moved within the tile.
29900684	Reservation Notes and Profile Notes headers appear in bold if a note exists in the respective area.
	If no item exists in alerts, guest messages, and traces, and if the respective quick link is selected, the new item functionality is automatically invoked.
29883268	Added the ability to select Merge Profiles from the I Want To menu while in the Profile Presentation screen.
29877069	The ability to add, edit, and delete reservation notes in a checked out reservation with an open folio is restored.
29863806	Using customization in the Stay Details panel to set a default value in the Arrival Time, Departure Time, and/or Expected Time of Return (ETR) fields allows adding a time to auto populate in reservations. The default value set in this field is only saved to the reservation when Stay Details is edited and changes are saved.

Bug ID	Description
29850717	When a reservation has a cancel policy attached and is being cancelled, a warning message appears showing the cancel penalty date and the amount that is applicable for the reservation. At this point, you can either stop or continue the reservation cancel process.
29837410	A change is applied to the Reservation Search screen so that you can search reservations by rate codes that are already expired (End Sell Date is a past date).
29833647	When pulling up reservations from Front Desk > Departures > Checked Out Reservations, the reservation status Checked Out appears on the reservation presentation screen.
29821207	The global "Alert Area" is always populated per the configuration in OPERA Cloud.
29818712	A change is applied to the Reservation Deposit Cancellation panel so that you can view and perform actions as required.
29811379	The Reservations Statistics tile and Reservation Activity tiles show real-time statistics. The In House tile is labeled "In House (Occupied)" to reflect that the tile is showing real time data.
29804334	Corrections are made to calculations on the 60 Minutes tile to properly reflect changes to room statuses from housekeeping, check ins, and check outs.
29798881	In properties where chip and pin functionality is active, selecting to complete a check in for a reservation with multiple credit cards prompts you to select a terminal one time, and then credit cards are processed one after the other. In a case where one of the credit cards fails and the check in process stops, chip and pin credit cards and authorizations are saved to the reservation.
29798749	In the Routing Instructions panel of the reservation presentation screen, newly created associated profiles are available for creating routing. All hyperlinks are enabled on the reservation presentation screen after clicking Cancel on the Manage Routing instruction panel.
29797147	Reservation overview appears correctly when confirmation is selected from the Future and Past Stays link on the reservation presentation screen.
29791661	The Payment Instruction screen is accessible when Room Routing is Active for the Reservation. You can create reservation flow works when the Routing Instruction parameter is turned off.
29790362	The reservation confirmation number is modified to show as a bold text hyperlink from the left panel of the Console View screen.
29790117	You can customize the confirmation letter for the individual reservation.
29785668	When looking at the search results from Manage Reservations, you can change the status of a reservation (cancel, reinstate) from the reservation specific I Want To options and, after completing the status change, see the updated status of the reservation on the search results screen.
29785002	You can change a reservation profile while copying a reservation.

Bug ID	Description
29780315	Arrivals, In House, and Departures Dashboard tiles show the count, excluding pseudo rooms, and the numbers will match with the House Status screen. The Reservation Activity and Reservation Statistics tiles show the count excluding pseudo rooms.
29779163	A change is applied in the Reservation Deposit panel enabling you to edit existing deposit records.
29774099	A change is made in the reservation update flow so that a pseudo room reservation can be modified even if the adult / child count is zero.
29774007	The Credit Card Authorization option in the Payment Instructions panel for reservations with credit card payment method(s), provides links for "additional" and/or "manual" credit card authorization based on the configuration for the payment method.
29773790	A change is made to improve the package hyperlink visibility. The package hyperlink appears in bold, and the Information bar is added under the Daily view section to indicate more options.
29773673	You are prompted with the "Not enough rooms available on house level" message and provided with the Continue Check In option when the property does not have Rooms available. Your options are: - Continue Check In: proceeds with Check In process. - Close: closes the pop-up screen, and you remain on the Check In screen.
29767468	You can refresh the rate values on the Stay Details screen. After a change of rate values on a rate code, you can refresh the rates and update existing reservations to the updated rate value when editing Stay Details and selecting Refresh Rates.
29767456	A change is made in the OPERA Cloud user interface, Reservation > Stay Detail > Rate Info screen to display rate calculation exactly as the V5 user interface displays them.
29764483	The Room Upgrade link shows correct information of the available room type for upgrade.

Bug ID	Description
29725593	Several improvements are made to the Look To Book screen. Look To Book Search Screen: - Several improvements are made to the performance of loading the Look To Book screen. - You can see rate and room options directly on the main Look To Book Search screen. - Rate search displaying a full list of rates when opening rate search LOV. - The cursor focus defaults to property selection. - You can click the create profile link on the Look To Book search screen to directly start a new guest profile creation without opening the guest search pop-up. - You can select Create Guest Profile directly from the guest profile search pop-up without opening the vertical ellipsis. Look To Book, Search Results Screen: - The Trip Composer area is expanded by default, including the user instructions on double-click to book directly, or click and drag elements into Trip composer. Look To Book, Book Now Screen: - The cursor focus defaults to the guest name. Look To Book, Book Now Screen, Create Profile Pop-up: - The cursor focus on guest name. - The Save and Select is marked as the primary button.
29725570	The Reservation Cancellation process is improved. The Deposit Cancellation section appears in collapsed mode on the default page. Alerts Notices, Call History, and Routing Instructions Web services are added as part of the Fetch Reservation Web service to avoid multiple calls. Added individual parameter calls to the Get Parameter web service call to improve the performance.
29723651	A change ensures that accompanying profiles are editable during check in.
29718676	You can create multiple customized reports with the same .rtf file without removing the old record attachment.
29718116	A change is made so you can add a new routing instruction to an Open Folio reservation and edit an existing routing instruction.
29705847	A change is made to ensure that you can add/edit the communication value to a guest message when you select Insert Quick Text.

Bug ID	Description
29701919	The check-in process is streamlined, enabling you to work and focus on one step at a time, thus removing the need to scroll down or up while completing a check in. Alerts flagged for Check In now appear before presenting the check-in steps to you.
	Upon landing on Check In, you are presented with any steps that require attention. After taking action, you are presented with the next step until the Review Payment appears. At the same time, you can move between steps by clicking the step name header link.
	Should you take no action in any steps, you are taken directly to the Review Payment step.
	The Room Selection step is enhanced and provides a Suggested Room option for reservations that have not been assigned a room prior to check in. In this scenario, you have the following options:
	- Click the Accept Room Selection button and continue with the check-in process.
	- Click the Select Another Room button to open the Room Selection screen and search and select a room.
	- Manually type in a room number in the Suggested Room field and click on Accept Room Selection button.
	For reservations without a room, do the following:
	- Click the Select Another Room button to open the Room Selection search and select a room.
	- Manually type in a room number in the Room field and click the Accept Room Selection button.
	For reservations with a room already assigned, in addition to the above two options, a Remove Room link is available.
	A Registration Card button is now available in the check-in steps to provide the option to generate registration cards with one click at any time during the check-in process. With the introduction of this new button, it is recommended you set the "Generate Registration Cards at Check In" control to NEVER to avoid an extra prompt before completing the check in.
	In case a reservation is not checked in due to a failure while authorizing a credit card, you are presented with an additional error message that reads: "Guest could not be checked in as the Authorization failed."
29701234	As a Front Desk reservations agent, you can now use the Property Availability screen much more efficiently. The screen initially prompts only the house levels, and all other room types or room class levels are added by request. This reduces wait time and slowness of the page.
29701207	Internal code changes increase the performance of transitioning from profile search to profile presentation.
29701129	The room grid display performance is improved.
29701079	The following changes improve performance when accessing and filtering within the Assign Room step of the Check In process: The application suggests a room when one is available that meets the cleaning status and preference criteria, and you can enter a room number without searching.

Bug ID	Description
29677063	The long description in the Cancel Reason popup is correctly truncated with an ellipsis in all browsers for viewing the full value in a tooltip (on hover).
29666240	You can generate Key Packets successfully.
29661314	You can save and update routing having multiple profiles (Travel Agent and Source specifically) with same or identical name.
29581189	You can specify a reservation color in the reservation presentation Stay Details panel that appears in reservation search results when List View is selected.
29428308	In Reservation Stay Details, saving changes to Zero Adults and Zero Children is not allowed if the reservation is not a Shared Reservation.
29416070	A change is made to ensure that when an associated profile is added from the guest information screen while creating a reservation via the Look to Book screen, the Continue Booking button is available after the routing instruction is selected.
29402649	A change is made in Reservation Guest Message panel so that you can select the Show Delivered action to view the guest messages that are already delivered.
29359022	You can change the number of adults and number of children on day use reservations.
29228682	In manage reservations, adding a routing instruction to a reservation from either Payment Instructions or Routing Instructions panels refreshes both panels to show the added routing instruction.
29180291	In properties where a CCW credit card interface is configured, processing credit card transactions opens the Payment Processing screen showing the transaction details.
28327891	In the Reservation Workspace - Confirmation Letters, you can click Manage for reservations that have no confirmation letter attached. A popup appears enabling you to specify and process a confirmation letter.
28061277	A warning message for overriding Max. Occupancy on a room type is corrected to either overwrite the threshold of Maximum Occupancy or to put in another room type.
2966459	A change is applied in the reservation listing Console view so that you can access the Billing details by clicking on the Balance link.
30039300	A change is applied in the View Details screen of the Look To Book Sales screen so that the room types are shown based on the configured display sequence. Also, the Console view of reservation search results is modified to display the expected reservation details.
29966811	The "auto-expand single result" behavior in search LOVs is disabled. The main search screens are not impacted and will still use this behavior. In search LOVs, when a single result is found, you can manually expand the row if needed to access the details. The detail links function correctly.
29954783	A change is applied in Reservation Daily Details screen so that the rate amount is reflected correctly upon changing the Rate Code.

Bug ID	Description
29954623	A change is applied in res_detail report so that you can filter the reservation notes by note types. Also, the report output displays the reservation notes against its applicable note types.
29949331	A change is made to ensure the posting type of the Package Code reflects correctly when attaching a Package Group to a Rate Code.
29941647	The Book Now option button on the New Reservation and Copy Reservation screens are in the same places.
29913464	Restored the ability to change the rate amount on the Look To Book, Book Now screen (with fixed rates flag).
29851148	The ability to search for a specific day use rate code via LTB is restored.
29783910	When changing stay details of a reservation via the Look To Book screen, the rate code that is existing on the reservation is automatically inserted into the rate code search field and shows the availability of that rate code upon search.
29763543	Hotel inventory is refreshed in Look To Book search results when modifying the search dates and search for different dates.
29725154	When tabbing through the form text fields in the Look To Book popup, the full value is highlighted, and you can easily remove it.
28343510	The following descriptions in OPERA Controls are changed: Send Zero Commissions records to Payment Processing; Closing Script New and Update Reservation; Room Limit per Reservation - Hub Level.
29920308	The Create Room Key prompt appears only for the rooms configured in the Property Interface DLS.
29844178	When the Simple Events Control is off in a PMS-only property (OSEM inactive), the Meeting check box on the new/edit/search of Room Type Configuration is now hidden. This check box is visible when the Catering_Events parameter is active or the Diary parameter is active.
29799471	You can move a reservation to a room that is already assigned from the next day onward in Room Diary.
29772488	Event Search performance is improved when searching by Property and Start/End Date.
29768225	An alert configured for the checkout area appears when the billing screen is displayed, in addition to appearing when in Check Out, Interim Folio, and Advance Bill.

Role Manager

Bug ID	Description
30022552	The Check In button in the Arrivals search screen is controlled by the Check In task. Access to the Profile Management screen from the profile link in the Manage Reservation screen is controlled by the Profile Management task.
29938302	OPERA Licenses are not viewable in Role Manager as expected.

Bug ID	Description
29837145	The New flag appears in the chain or property Role/Edit screen to identify new tasks added since the last release.
29767268	Any changes to a new user in Role Manager / Manage User / Edit screen are saved without an error.
29719131	To create or modify traces the user must have the following Tasks: Bookings > Reservations Management > Reservation Traces > New/Edit Reservation Traces and Delete Reservation Traces.
29705444	To generate a registration card the user must have the Task Bookings > Reservations Workspace > Generating Registration Cards.
29705283	To create or modify a profile the user must have the Task Client Relations > Profile Management > Create (Guest, Company Travel Agent, Source, Group, Contact) Profile.

29700099	The areas below are linked with their corresponding task:
	
	1. Access to Administration> Interfaces> Scheduled Activities sub menus Status Code, Locations and Types is controlled by Access to Scheduled Activities Configuration task under the Interfaces Admin tasks group.
	
	2. Access to Exchange:
	
	   a. Interface Resync sub menus is controlled by Interface Resynchronization task under the eXchange Interfaces tasks group
	
	   b. Interface Mapping menu is controlled by Interface Mapping task under the eXchange Interfaces tasks group
	
	   c. Interface Controls menu is controlled by Interface Controls task under the eXchange Interfaces tasks group.
	
	3. Access to Reservation> I Want To:
	
	   a. Reverse Check In functionality is controlled by Check In Reservations task under the Bookings tasks group
	
	   b. Changes Log functionality is controlled by Changes Log task under the Miscellaneous tasks group.
	
	4. Access to below Reservation Details and Panels available in Reservation Search screens and Manage Reservation:
	
	   a. External Reference is controlled by External Reference task under the Bookings task group
	
	   b. Linked Reservations is controlled by Link Reservations task under the Bookings tasks group
	
	   c. Routing Instructions is controlled by Routing Instructions task and New Routing Instructions action is controlled by New/Edit Routing Instructions task under the Bookings tasks group
	
	   d. Linked Profiles> Guest Profile View is controlled by Associated Profiles task under the Bookings tasks group. Edit Profile functionality is controlled by Edit Profile sub task and Select Another Profile functionality is controlled by Select Another Profile sub task.

Rooms Management

Bug ID	Description
30039268	The property availability screen now displays the correct data when you edit, cancel, or modify information on the screen.
29996701	A change to the selection process on the Out of Order and Out of Service results grids ensures that the correct return status is shown for the selected record when you select to Delete the record.
29996592	A change to the Attendant Console ensures that after searching for Task Sheets, you can successfully follow the 'Generate Task Sheets' link in the 'I Want To' link.
29996240	A change is made to the Generate Task Sheets screen. A user coming from the Attendant Console can now successfully use the 'Back to Attendant Console' link.
29961673	A change on the Housekeeping Board screen ensures that when a 'To Room' is entered first, followed by a 'From Room', the 'To Room' field no longer resets to blank, but instead keeps the entered amount.
29931967	A change is made to the Room Conditions > New process, ensuring that Room Conditions can be set up successfully when the HOLD ROOMS functionality is inactive.
29910686	While generating the task sheet (Turndown), you can see the Room Numbers.
29901069	A change is made on the Out of Order and Out of Service screens. The change ensures that the rooms are successfully returned/deleted in the Room Status that the user is selecting when manually returning them.
29854200	An arrival reservation can be associated to a due out room.
29824957	Out of order room status is editable.
29799587	A change is made to the Set Room Status screen ensuring that the Inspected and Pickup options appear only when the corresponding functions are active.
29796727	A change is made on the Manage Schedule screen within Task Sheet Schedules. As the same combination of Room Type and Priority is not allowed on two records, you will now receive a message when attempting to set up such a duplicate record, that the combination already exists.
29794373	The Room Diary screen updates with the Room Condition screen.
29792620	Out of Order and Out of Service can be extended when the 'From Date' is a past date.
29768267	Room numbers are displayed in Sequence within the Room Diary screen.
29768233	The out of order room search function filters results with the date selected.

Bug ID	Description
29765198	In Room Management > Out of Order and Out of Service screens: - If you are logged into a property, both From Date and Through Date are set to the business date on load. - If you are logged into a hub and select the Property, the From Date and Through Date are updated to the property's business date. In Out of Order and Out of Service > Search: - If only the From Date is set, then the results include any overlapping and future records that end after that date - If the From Date and Through Date are set, the results include any records that overlap any part of the date range. In Out of Order and Out of Service > New popup: - The Through Date is set to a date the same or after the From Date.
29722448	Performance is improved when selecting rooms on a task sheet.
29722420	To improve both performance and usability within the Inventory > Room Management > Housekeeping Board, the following changes are now implemented: - Access to the search fields and filters prior to conducting a search. Searches are conducted upon the selection of the Search button regardless of the preferred View Options for results (Table, Panel, or Card View). - After conducting a search within the Housekeeping Board, the search panel collapses, displaying tags of what was included for the search and allowing more results to be visible within the screen. - A Room field is added to the search allowing for single or multiple room searches (multiple rooms separated by a comma). - The Property column in search results is removed as this was already available within the search itself. - A new View options feature for inclusion of Reservation Information and Turndown (if functionality is active at the property). - - Within the List View, when first opening, the summarized totals for available statuses are displayed. When choosing to expand one of these statuses, a listing of the first 100 records will appear. In the event that more than 100 records are available, selecting the Load More button offers additional records.
29701515	A change on the Task Sheet presentation screen while in card view ensures that the horizontal scroll bars are no longer cut off at the bottom of the individual task sheets.
29701438	A change is made to the Room Conditions - New screen. The screen no longer auto searches and instead gives you the opportunity to update the search criteria before the search is triggered by selecting the Search button.
29654360	The property availability screen shows the correct number of Out of Service rooms.
29403568	A change to the Task Sheet Report parameter form ensures that when Include Traces is selected on Report Style 9, the Department LOV that appears only displays Departments configured in the Housekeeping Traces setting.

Bug ID	Description
28814085	A change on the Task Sheet presentation screen ensures that Task Codes are showing for all rooms on the task sheets.
29971743	A change to the Housekeeping Section Codes screen ensures that the columns are correctly aligned by default.
29901129	A change to the Task Sheet Rooms screen ensures the ability to successfully save decimals in all the Credit columns (Stayover, Departure, Pickup, Credits, and Turndown).
29724994	When editing item inventory in administration and clicking back to the item inventory, the previous search criteria entered still shows.

Toolbox

Bug ID	Description
29926095	The Export/Import Shell is located in Toolbox > System Setup.
29905169	A change is applied to 'Change Room Type to Another Room Type' and 'Change Room Type for a Room Number' utilities so that these routines will update the room types for the In House, Arrival, and future reservations.
29824197	The Begin and End time and format should not change into different time zones in the search screen after creation of Announcement Messages.
29628889	The UI for import .sid file option is added, and postal codes are imported as expected.
29628196	Opera Reset Data removes the data as expected.
29389758	Improved the Bulk Tokenization process to send the configured number of rows with one message to help with performance and corrected to send to the path defined when IFC8 EFT is active.
29378353	The confirmation popup appears as expected when inactivating main license.
29845030	The OPERA Sales and Event Management license code (OSEM) is available in the OPERA Cloud License code screen when a new property is created.

4 System Requirements, Supported Systems, and Compatibility

Compatibility

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for information.

Network Bandwidth Requirements

Refer to the *Network and Communications Guidelines* document on the Oracle Help Center for information.