

Oracle® Hospitality OPERA Cloud Services Licensing Information User Manual



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Preface

This document contains licensing information for Oracle® Hospitality OPERA Cloud Services.

Audience

This document is intended for users of Oracle® Hospitality OPERA Cloud Services.

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To contact Oracle Customer Support, access My Oracle Support at the following URL:

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When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screenshots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at

<http://docs.oracle.com/en/industries/hospitality/>

Revision History

Date	Description of Change
October 2019	Initial publication.

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Introduction

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This chapter provides the OPERA Cloud Services editions.

For prerequisite products, entitled products, and restricted use licenses, refer to *Oracle Hospitality Hotel Cloud Services Service Descriptions and Metrics* under the Oracle Hospitality Cloud Services section on the Oracle website at

<https://www.oracle.com/corporate/contracts/cloud-services/service-descriptions.html#ind-cloud>.

Hospitality Product	Subproduct	Licensing Information
Oracle Hospitality OPERA Cloud Property Management Services	Oracle Hospitality OPERA Professional Premium Cloud Service Part Number: B85338	OPERA Professional Premium Cloud Service, deployed in a multitenant environment, supports full service properties (such as larger hotels, luxury hotels, resort hotels, and casino hotels) that require full comprehensive and sophisticated feature set from the solution.
	Oracle Hospitality OPERA Professional Standard Cloud Service Part Number: B85339	OPERA Professional Standard Cloud Service, deployed in a multitenant environment, provides a feature set for properties that require functionality beyond the base set, but not all of the features and capabilities required by full service properties. Select service, extended stay as well as residence hotels likely apply to this category.
	Oracle Hospitality OPERA Enterprise Premium Cloud Service Part Number: B85340	OPERA Enterprise Premium Cloud Service supports full service properties (such as larger hotels, luxury hotels, resort hotels, and casino hotels) that require full comprehensive and sophisticated feature set from the solution.
	Oracle Hospitality OPERA Enterprise Standard Cloud Service Part Number: B85341	OPERA Enterprise Standard Cloud Service provides a feature set for properties that require functionality beyond the base set, but not all of the features and capabilities required by full service properties. Select service, extended stay as well as residence hotels likely apply to this category.
Oracle Hospitality OPERA Cloud Sales and Event Services	Oracle Hospitality OPERA Professional Sales and Event Management Standard Cloud Service Part Number: B90996	OPERA Professional Sales and Event Management Standard Cloud Service is a comprehensive sales and event management solution for select service properties. The solution is available in conjunction with OPERA Professional Premium or Standard Cloud Service.
	Oracle Hospitality OPERA Enterprise Sales and Event Management Standard Cloud Service Part Number: B90995	OPERA Enterprise Sales and Event Management Standard Cloud Service is a comprehensive sales and event management solution for select service properties. The solution is available in conjunction with OPERA Enterprise Premium or Standard Cloud Service.

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