# Oracle® Hospitality OPERA Cloud Release Notes

Release Notes Release 19.5.0.0 **F21513-01** 

October 2019



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## **Preface**

Oracle Hospitality OPERA Cloud Services (OPERA Cloud) is an enterprise platform for hotel operations and distribution. It provides property management capabilities that extend to meet the operational needs of hotels ranging from small independent boutiques to large chains.

OPERA Cloud aligns with Oracle Hospitality OPERA Property Management releases to provide version compatibility.

## **Purpose**

The release notes provide an overview of additions, enhancements, and corrections implemented in this software release; their intent is informative, not instructional.

#### **Audience**

This document is intended for OPERA Cloud version 19.5 users.

### **Customer Support**

To contact Oracle Customer Support, access My Oracle Support at the following URL: <a href="https://support.oracle.com">https://support.oracle.com</a>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screen shots of each step you take

#### **Documentation**

Oracle Hospitality product documentation is available on the Oracle Help Center at <a href="http://docs.oracle.com/en/industries/hospitality/">http://docs.oracle.com/en/industries/hospitality/</a>

#### **Revision History**

Date	Description of Change	
October 2019	Initial publication	

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# 1 OPERA Licenses / Controls / Tasks

This section describes new, enhanced, or updated licenses, controls, and user tasks included in this release.

#### **Controls**

#### **Enhanced / Updated**

Group	Control	Description
General	Activate Country/Region Label	The parameter label under the General group is updated to Activate Country/Region Label.

#### **User Tasks**

#### New

Main Task Group	Task	Description
Bookings	Move Room for an In House Reservation	A Move Room for an In House Reservation user task is available under Reservation Management in Bookings to control access to the Move Room option for checked in reservations. The Move Room for an In House Reservation task is automatically granted to roles currently assigned the Reservation Management user task.

F 1 I (	0.11.1.1	
Exchange Interfaces	Switch Interface Copy Conversion Codes	A new Switch Interface user task is added to eXchange Tasks, enabling you to switch between multiple OXIs, and is hidden if not assigned to you. You will still be able to switch between interfaces on specific screens if you are assigned the tasks to access those screens.
		A new Copy Conversion Codes user task is added to the Interface Setup task group. It is hidden when not assigned to you. Its function is to allow quick bulk copy for Interface Mapping configuration.
General	Performance Meter	A Performance Meter tool is available from the side menu for you to test the performance of your local network and browser as well as the OPERA Cloud infrastructure.
		Upon completion of the test, you are presented with a result summary and recommended actions if results are not optimal.
Miscellaneous	Back Office V5 Exports	Provides access to the Back Office V5 Exports.
Role Manager	Configured Roles and Tasks Report	Provides access to the Configured Roles and Tasks Report.

#### **Enhanced / Updated**

The following functionalities have been associated with the appropriate tasks and will be available only to the users who have these tasks assigned to their role. We advise you to review the user's roles if any of the listed functionalities are desired but not visible for the users after the 19.5.0.0 upgrade.

Main Task Group	Task	Description
Bookings	Check In/Reverse Check In Reservations	The existing Check In Reservations user task is relabeled as "Check In/Reverse Check In Reservations" (under Reservation Management task in Bookings) since this task controls check In as well as Reverse Check In of reservations.

Bookings	New/Edit Blocks	Modified task. When granted, the New/Edit Blocks task in Manage Blocks task under Bookings allows you to create and edit blocks and tour series. It also allows you to add, edit, save linked profiles to the block. When not granted, the user is unable to create or edit blocks or tour series, and unable to add, edit, or save linked profile to the block.
Client Relations	Edit Profile Details	To modify profile details, you must have the Edit Profile Details task under Profile Details task in Client Relations.
Client Relations	Manage Communications	To modify profile communications, you must have the Manage Communications task under Profiles Management, Communications in Client Relations.
Inventory	Show Guest Name in Task Sheets	The Show Guest Name in the Task Sheets user task within the Inventory group is available for controlling the display of guest names in task sheets, task sheet reports, and the task companion. When the user task is granted to a role, the guest name(s) are shown. The Show Guest Name in the Task Sheets user task will be granted automatically to roles currently assigned the Task Sheets user task.
Reports	Manage Reports	The subtask name Reports under the Reports main task in Role Manager was changed to Manage Reports to match the menu option in OPERA Cloud.
Toolbox	Catering Event Function Space Monitor	The Application Monitor in Toolbox under the Data Management task is renamed Catering Event Function Space Monitor.

Toolbox

Purge Date
OXI Logging
Interface Status

The Purge Date user task in Toolbox is updated and is viewable and accessible when you are assigned the OPERAMAINT Role.

The OXI Logging user task in Toolbox is updated and is viewable and accessible when you are assigned the OPERAMAINT Role.

The Interface Status user task in Toolbox is updated and is viewable and accessible when you are assigned the OPERAMAINT Role.

# 2 Features and Updates

This section describes the new features and enhancements included in this release.

All new functionality is generically available. If functionality is added to meet requirements for specific countries, the release note cites the countries.

#### Accounts Receivable

• Keyboard access keys are available for the action links on the Manage Account Receivables result page. Pressing [CTRL] will display the access key combinations.

#### **Block Management**

- Performance is improved when opening the Block Presentation screen and selecting the I Want To link.
- Navigation to the Room & Rate Grid from Block Overview and Block search results is improved by taking you directly to the full screen instead of opening a panel first.

### Cashiering (Billing)

• A POS partner can post a guest check image using the OPERA XML posting specification. After the posting, the image will be available for viewing and printing from OPERA Cloud billing. You are also able to include the POS check image when generating folios. Folio styles supported are: (1) Detail folio (date), (9) Detail Folio (room), (10) Summary by stay and check Number (Date), (14) Summary by check number (date) and (26) Detail folio (name).

The folio RTF template must be updated to include the merge code POS\_CHECK\_IMAGE in the layout. The following format is used to output the check image:

<fo:instream-foreign-object content-type="image/jpeg"> <xsl:value-of select=".//POS\_CHECK\_IMAGE"/></fo:instream-foreign-object>

POS check images are retained for 730 days and purged with the daily purge routine.

The OPERA Control 'Print POS Check with Folio' must be activated for the check image to be output on the folio.

- The Billing page adapts to various desktop resolutions to reduce or eliminate the need for horizontal scrolling within the billing windows.
- The following amendments are made to the Post Charge screen in order to improve the overall performance:
  - After the Transaction Code is selected for posting, the Minimum and Maximum Amount (if configured) will appear below the Amount field.
  - If a negative amount is posted, selecting either Apply Charges or Apply and Add More Charges will pop up a message stating, "Supplement is required when posting negative amounts."

- When a Transaction Code has Room Routing associated to it, selecting either Apply Charge or Apply and Add More Charges causes a popup window to appear stating "Rout To."
- The Post Payment button is now placed alongside Apply and Add More Charges.
- Apply Charges is the default button on the Post Charge screen.
- Usability and performance are improved for various operations within the billing module:

#### Usability:

- Display of linked reservations in the drawer when selecting Other Reservations radio button.
- The Post Payment, Post Charge, and Check Out buttons moved to and remain persistent at the bottom of the billing screen.

#### Performance:

- Transferring transactions between billing windows and other reservations.
- Display of alerts and notifications.
- Optimized pagination when loading transactions for display on billing windows.
- In properties where Chip and Pin (EMV) functionality is active, performance is improved for the loading of the Terminal Selection screen as well on selection of an actual terminal.

### **Exchange**

- The Exchange > Message Status > Message To the External System screen allows you to select multiple rows and perform Reprocess, Mark as Reviewed, Mark as Unreviewed (when show reviewed), and Delete actions. Also, you can view the total row count of the messages for the given search criteria.
- The Exchange > Interface Mappings screen allows you to search by Group (XML Schema Module) and find the respective Conversion codes. You can activate the Inactive Codes and inactivate the Active codes.
- The Exchange > Message Status > Message From the External System screen allows you to select multiple rows and perform Reprocess, Mark as Reviewed, Mark as Unreviewed (when show reviewed), and Delete actions. Also, you can view the total row count of the messages for the given search criteria.
- The Exchange Resync menus are updated to improve usability:
  - Block LOV (List of Values), for single or multi-selection. Includes Cancelled Blocks selection and LOV displays columns of Status and Start Date.
  - Profile Removed the scroll bar and maximize fields to fit without a lot of space.
  - Rates Providing filter based on Dates for the Rate Code LOV.
  - Products Renamed in Exchange; the Title and Fields replaced with "Packages", matching other areas labeled in Cloud PMS.
  - Function Space Added Meeting Room Type to the exiting LOV.
  - Promotions Added 'Limited Use' check box to the existing resync screen when OPERA Controls 'Promotions Module' is active. Resync ability for 'Limited Use'

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type promotions will be available once the functionality of 'Limited Use' is made available. You can uncheck it for normal promotion resync activity.

- OPERA Exchange Processors use the configured username and password as basic authentication for the provided HTTP(S) URL for the defined Interface communication flow.
- OPERA Exchange processors use the client certificate to authenticate against the
  external system server and encrypt the messages exchanged with the external system
  server.
- User tasks are added or updated for access for the Exchange module. Review the new and modified user tasks for access to Exchange menu options.

A new <u>Switch Interface</u> user task is added to eXchange Tasks, enabling for you switch between multiple OXIs, and is hidden if not assigned to you. You will still be able to switch between interfaces on specific screens if you are assigned the tasks to access those screens.

A new <u>Copy Conversion Codes</u> user task is added to the Interface Setup task group. It will be hidden when not assigned to you. Its function is to allow quick bulk copy for Interface Mapping configuration.

The <u>Purge Date</u> user task in Toolbox is updated and is viewable and accessible when you are assigned the OPERAMAINT Role.

The OXI Logging user task in Toolbox is updated and is viewable and accessible when you are assigned the OPERAMAINT Role.

The <u>Interface Status</u> user task in Toolbox is updated and is viewable and accessible when you are assigned the OPERAMAINT Role.

## **Exports**

- Zip and Download actions are only available for exports configured for local file system output.
- A visual expression editor is available for the creation of formula (pseudo) columns
  for export definitions. You are able to select operators, field type conversion and
  string manipulation functions, as well as fields or system variables to include in the
  expression.

#### **Front Desk**

- The Room Selection step within check-in is updated with an "include departures" filter that when selected displays an additional field for departure time, allowing you to search for and assign rooms that are still occupied but departing on the current date. Even though the arriving reservation cannot be checked in to an occupied room, this option allows you to assign the room to the arrival reservation and track the room using other functionalities such as Queue reservations or Advance check in.
- Keyboard access keys are added to the Room Assignment page and are available by selecting the control [Ctrl] key.
- When performing a room move, the room statuses are available and selectable for update on the Additional Details page.
- Performance is improved when accessing check in and loading the check-in steps.

- A change is made to the Check Out process: The Folio Settlement screen now appears
  as a popup when you select the Check Out button. Also, several performance
  improvements are made.
- Performance improvements are made to the room search process while assigning a room to a reservation.

Assigning a room from the reservation search results area only refreshes the current reservation, allowing you to remain in the same list of reservations.

#### Generic

- The following changes are made generically, but should be reviewed by properties in China and their territories.
  - A new General parameter is available for ACTIVATE\_COUNTRY\_RGN\_LABEL. Activating the parameter changes the labels in OPERA Cloud from Country/Region or Country/Rgn as space allows throughout the application and reports.
- You no longer need to clear their browser cache manually following an upgrade of OPERA Cloud.
- The following keyboard entry improvements allow you to keep entering values into the input fields without stopping to wait for the validation response:
  - You can enter a value into the simple list of values field and tab out, and then continue typing into the following fields while the validation of the input value runs in the background, invisible to the user.
  - The search popup for the simple list of values field does not appear unless you click the magnifier glass icon next to the field.
  - If the input value matches the single value from the list, the valid value is populated into the field.
  - If the input value is invalid or if it is a partial match for more than one value from the list, an inline validation error message appears.
  - You can interact with radio buttons, check boxes, and select fields while the validation are running in the background, and the selected values are retained.
  - The input fields with advanced search functionality requiring user selection, such as Profile Search or User Search fields, will continue to automatically open the search popup and block any further user input until the popup is dismissed.
- A <u>Performance Meter</u> tool is available from the side menu for you to test the
  performance of your local network and browser as well as the OPERA Cloud
  infrastructure.

Your role must be granted the Performance Meter user task to access and run the performance meter.

Upon completion of the test, you are presented with a result summary and recommended actions if results are not optimal.

#### **Inventory**

• The new Expand All/Collapse all button, available in the Property Availability screen, allows you to expand multiple room types and room categories at the same

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time. As a result, you are presented with all of the information on the screen using one click.

#### **OPERA Controls**

• The following parameters and settings are now available on OPERA Cloud Channel parameters:

#### Parameters:

- CHANNEL RATE ROOM CONVERSION
- ENABLE OWS PREFERENCES FILTER
- EXTERNAL RESERVATION MEMBER PTS
- OWS ENABLE OVERRIDING UPSOLD BOOKINGS
- OWS SUPPRESS PASSWORD
- OWS USE HIGH SECURITY
- REMOVE CCINFO FETCH BOOKINGS
- RETURN DAILY MEMBERSHIP POINTS
- SEARCH BY NAME AND CREDIT CARD
- SECURED MODE

#### Settings:

- OWS ACCT LOCK TIMEOUT
- OWS BROCHURE EMAIL SUBJ
- OWS PASS CHANGE DAYS
- OWS USERID-PASSWORD REMINDER

#### Reports

- A Routing Details report is available in the Arrival report group when the routing
  function is active. This report lists all reservations that have room or window routing
  details. You can run the report for arrival, in-house, block, and/or individual
  reservations. You can select a range of dates for reservations that are arriving,
  checked-in, checking out, or are already checked out.
- The Print Account and Print Contact fields are available on Folio Styles 21 Banquet Folio by Revenue Types and 22 Banquet Event (Time).
- The parameter form that generates the Rooms Availability & Forecast Reports
  (rep\_rooms\_a & rep\_rooms\_f) is updated with standardized verbiage and new
  filters. You can generate the reports at a Hub location to report on multiple
  properties.
- A new report group called Group Stationery is available for reports related to
  proposals, contracts, banquet event orders, and other stationery related to group
  sales and events. You can configure various stationery reports in the report group,
  which is accessible from the I Want To menu in the Manage Block search, Block
  Presentation, Manage Event search, Event Presentation, and Manage Resources
  screens.

#### Reservations

- Performance in the reservation search pages is improved. To simplify workflows, the Search Type and Quick Launch buttons are removed from the reservation search screens.
- Performance of the Room Selection screens is improved throughout the application.

# **Room Management**

- An improvement is made to the Task Sheet Template functionality ensuring the ability to select a template as the default. When a template is the default, all saved attributes will load automatically when the Generate Task Sheet screen is opened. A Manage Templates screen is available to edit and delete existing templates.
- Changes to the Out of Order and Out of Service screens provide additional filter
  options when selecting the rooms that should be placed on OO/OS. The same filter
  options available on the Housekeeping Board are now also available for OO/OS.
  When setting a room to OO/OS status, a Number of Nights field is added for
  entering a time period for the OO/OS status.
- The <u>Show Guest Name in Task Sheets user task</u> within the Inventory group is available for controlling the display of guest names in task sheets, task sheet reports, and the task companion. When the user task is granted to a role, the guest name(s) are shown. The Show Guest Name in Task Sheets user task will be granted automatically to roles currently assigned the Task Sheets user task.
- Performance in the Housekeeping Board is improved.

#### **Toolbox**

• The Sales & Catering Application Monitor in Toolbox under the Data Management task is renamed <u>Catering Event Function Space Monitor</u>.

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This section contains a list of the customer-reported bugs that were fixed in this release.

#### **Accounts Receivables**

Bug ID	Description
30262808	In the Manage Account Invoices screen, in the Name column, the payment method description is getting displayed as expected.
30248249	The Account Setup window appears as expected while creating the AR account. Navigation: Financials> Account Receivables > Manage Account Receivables
	I Want To > Create > Search & Select a Profile. Not getting any error.
30199559	Only payment methods that have the AR Payment check box enabled in Transaction Code configuration can be used for AR invoices.
30106927	You can modify or create the account from profiles even if the Account Receivables functionality is turned off.
30043133	You can process the batch reminders for all selected accounts.
30036260	The selective tab under the AR Invoice payment screen allows you to select the invoices for which payment needs to be made. Also, any payment made will go against the invoice selected.
30036222	AR account search refreshes after deleting an AR account.
30036190	Logs are now getting generated for the AR Invoice creation.
30031430	A change is made to improve performance when selecting invoice(s) and/or payment transaction(s) from the AR Manage Account Invoices screen and applying payments against the invoices.
30026143	While creating the new address during the process of creating the new account (Financials>Account Receivables>Manage Account Receivables>I Want To>Create Account), no record for the address is visible until it is saved.
30025665	Invoices and Total Selected amounts refresh correctly even when multiple / all
	invoices are transferred to a different account.
29829098	You can now select the compressed invoice along with the other invoices under
29010375	Manage Account Receivables.
29010373	The currency symbol is appearing with the balance in AR search results when the screen is in table mode, list mode, or card mode.

# **Block Management**

Bug ID	Description
30312622	The Web Service instruction to fetch Access Exclusion details within the FetchBlock RQ is renamed AccessExclusions.
30258397	A change is made to allow removing the rate code from the field and saving changes.

Bug ID	Description
30238470	The Manage Owner link is restored for making block owner selections.
30206336	Master Block creation is changed to avoid unexpected errors upon saving when you are logged in a hub level and some mandatory fields are not populated.
30205398	Changes are made to:
	- Improve upon the process of creating Master and Sub Blocks.
	- allow editing the Room Grid for the sub block.
	<ul> <li>improve upon searching for additional owners for all the Owners fields on a block.</li> </ul>
	<ul> <li>allow loading 20 more search results on the block search screen when in Console view.</li> </ul>
	- allow editing of Room Pool Mapping
	- improve upon block creation from the Contact search results.
	- improve upon calling the access exclusion panel in a specific scenario.
30032533	The Changes Log panel field labels (Group, Action Type, Start Date) are changed to align with the generic Changes Log screen.
30022892	The Sort By filter on the Manage Block search screen now remembers the user and saves it for the next time the user is on this screen.
30021628	You can create a block with zero nights (same start and end date).
30021576	Clicking the account profile on the Business Block business card opens the account profile.
30021501	Changes are made to avoid unexpected errors upon attaching multiple rate codes to a block.
30021426	The initial block from which a tour series blocks were created is now part of the same tour series. The Tour Code appears in the Block Overview for the blocks that are part of a Tour Series.
29901538	Upon cancelling a block in which block reservations exist, you are not allowed to proceed with the cancellation (the Save button is disabled). You are prompted with the following message: Active reservations exist. Select Mass Cancellation in order to cancel the active reservations.
29819837	The Room & Rate Grid link is not available on block search results for catering only blocks when the Catering Only Blocks OPERA Control is activated.
29768883	A change is made to display the color indicator for block status in the block search results regardless of the view, that is, card view, table view, and so on.
29693064	The Block Overview tile has the following labels: In house and Arriving.
29437040	A change is made in the block search results in Card View to display 20 more blocks when you click 'Load 20 More results'.
28906197	When cancelling Rooms in a Master Block and then unchecking the Sync check box in the Master Block, the Sync would become deselected in the Sub Block.

# Booking

Bug ID	Description
29805748	A change to the Source Code configuration screen enables you to see the complete list of source codes configured for the property.

# Cashiering

Bug ID	Description
30334245	A prompt for the supplement to be entered should appear when you try to make a posting with a negative quantity.
30269062	Batch Charges are displaying results without any error as expected.
30258599	If a balance is due on a reservation, and you perform Advance Bill, then the folio settlement is successful.
30258581	If you access an area of OPERA Cloud that requires a Cashier ID, then the OPERA Cashier Sign In screen appears. The fields and information are centered on the screen.
30188001	Completing an advance check in or a check in on arrival reservation preserves the initial state of the Auto Settle check box in the payment instructions panel.
30184898	After transferring a transaction between a folio window and a reservation via the drag and drop method on the Billing screen, any additional drag and drop transfers are also successful.
30179848	You are not allowed to settle the folios of the restricted profiles if the task (Override Restricted Profiles for Reservation) is not assigned.
30072163	The following issues are addressed and are working as expected: Issue 1
	An additional message line with text appears while performing auto folio settlement for a guest with no AR account attached.  Issue 2
	The 'No Folio Windows found to process' message does not appear while performing auto folio settlement for an appropriate payment method but with a zero balance (Not Settled).  Issue 3
	The 'No Folio windows are found to settle' message does not appear while performing auto folio settlement for an appropriate payment method, but with a zero balance (Settled).
30066607	A change is made to filter periodic folios by reservation status in the Batch Folios
	screen.  A change is made to throw an error when a Folio for last X Days is not entered when Periodic Folios>Period of Days Folio is selected in the Batch Folios screen.
30063856	Performance is improved when you view, refresh, or perform actions on the Billing screen.
30049733	The Account Number field displays the account number when you click the Transaction Code link.

Bug ID	Description
30039175	A change is made to improve the performance when you configure a routing instructions on a reservation.
30039126	Performance is improved when you view, refresh, or perform actions on the Billing screen.
30035250	In folio routing, when the default payee is the profile under which the reservation is made, you can change the payee by clicking the payee drop down and selecting the address from the LOV.
	In room routing, the default payee appears after you select the room number to which routing is done, and then you can select the address from the address LOV.
30030836	From OPERA Cloud > Financials > Cashiering > Batch Deposits, selecting the
30030689	Paid radio button and clicking Search causes paid results to appear.  The Deposit Cancellation section in reservation shows the proper amount calculated by the Cancellation rule. The Cancellation panel appears toggled when there is a Cancellation rule applied to it, and the Cancel penalty schedule layout is corrected.
30029202	After selecting the new payee from the Profile search screen, the AR number and address (search shows related addresses) are refreshed accordingly.
29966170	The "Successfully processed" message now appears in green color and not with the red color warning. The functionality is working as expected.
29872994	The GUI Number is now available only when properties are set to Taiwan Country Mode.
	The GUI Number is not available when properties are set to a Country Mode other than Taiwan.
29831515	The activity type LOV changes with changes in Activity Group LOV.
29747240	The error message text that might appears while performing currency exchange is changed from "No Credit transaction code defined for this transaction type" to "The Transaction Code is not defined for one of the following Transaction Types: Check Transaction Code, Cash Transaction Code, Currency Exchange Paid Out Transaction Code." The error message will appear if when any or all of OPERA Controls, Check_Trxcode, Cash_Trxcode, or Currency_EXG_Paidout are not enabled.
29718832	On checked out reservations, selecting the Post Stay Charging check box in the payment instructions panel within the billing screen refreshes upon saving changes, allowing you to make postings and/or payments.
29710147	When you perform Transfer Posting from the Billing screen and select a reservation from a guest name or room number search, the reservation information is retained on the Transfer Postings screen.
	When you perform Transfer Posting from the Billing screen and change the reservation status on the Manage Reservation screen, then only the newly selected Reservation Status is populated/checked.
29681694	A change is made to ensure that the Folio History is accessible for a property when you are logged in at the HUB level and select the vertical ellipsis to
29646359	perform any action on the selected record.  The date format in Billing Screen is following the configured date format for the property (Administration>Enterprise>OPERA Controls>Chain and Property Management>Properties>Edit>Property Controls.

Bug ID	Description
29429287	After posting the transaction code, the Price Field will remain blank until you put a value.
29422236	You can now cancel the reservations from the Batch Deposit screen.
29360813	The Cashiering Settings section is loaded with the correct page elements as expected.
29343366	Administration> Booking> Booking Rules and Schedules > Deposit Rule and Deposit Rule schedule sub Menu items appear only when Deposit Handling function active.
28556627	Adjustment for any transaction will happen only if the adjustment transaction code has Manual Posting Enabled. In case there is no adjustment code attached, then the adjustment will happen provided the manual posting is enabled for the
	main transaction code.

# Channel

Bug ID	Description
30164248	You are able to navigate from Channel Mapping to Reservation Type mapping without error.
30144869	The channel is now visible for Channel Credit Card Mapping, although the property is not mapped to the respective channel.
	The heading is now displayed on Room Type and Rate Code Global Description screens.
	All of the primary key attributes are no longer editable on the Channel Mapping for Amenities, Credit Cards and Currencies screens.
30071247	The ChannelConsumerName LOV of the Channel Management group of OPERA Controls lists 50 values ranging from CHAINNAME_1 to CHAINNAME_50.
	The Consumer Name of CHANNEL External System for each property, which is added to the respective ExternalDatabase, must autopopulate distinct values from the ChannelConsumerName LOV.
30056463	Default, Max, and Physical fields are now populated correctly per the room type configuration in the Room Type Channel Property Mapping screen.
30056450	Clicking Select or Cancel in the Manage Profile Search screen, after navigating to it from Channel Rate Mappings, is no longer throwing an exception.
30055868	The Channel Set Up screen allows you to edit data fields on Channel Currencies, Channel Mapping, and Channel Error codes.
30020806	Display Availability order is an LOV field with Rate/Room/Rateroom being the List of values.
30020248	The issues reported with the Channel control fields are tested and populated as expected.

# **Client Relations**

Bug ID	Description
30228230	A fix is applied so that when you enter a membership type in the Membership Type search field, you will get a one-row search result. If you click the Reset link, you will return to the Membership Types search screen with all the membership types populated exactly as the screen appeared when you navigated to it the first time. The same fix applies when you click the 'Go back to Membership Types Screen' link.
30216805	In a property where tokenization is active, the Payment Instructions panel shows the token value on credit cards that have been inserted or swiped on a credit card terminal.
30191367	When a new guest profile is created via the accompanying profile link in the reservation presentation screen and 'Save profile and add more details option" is selected, the option to select or cancel the newly created profile to attach as an accompanying profile will be presented.
30120491	When entering or editing an alternate name on any profile, the information saves and updates in the user interface.
30109414	A change ensures the Account Receivables panel link appears in bold with the correct count when records are attached to it.
30068107	A change is made to ensure the Manage Profile screen is refreshed after the profile merge is completed.
30058395	The Profile email pattern is updated to allow unlimited length for domain extension and acceptance of International (Chinese) characters.
30057744	A change is made in the Profile Overview screen, so that the Communication Panel link count works as expected.
30052176	The Profile type column is available for profile list view.
30051438	The Linked Profiles link on a reservation displays in bold and indicates the number of linked profiles (if more than one is attached) on the Manage Reservation screen in all four views.
30037662	When you select a new profile, the reservation presentation screen automatically refreshes.
30037509	Corrected an issue where the application would cease responding when a profile was edited in a specific scenario.
29784078	You can see the Profile Number on the Profile Presentation screen on all profile types.
29742448	An error that occurred when the user added a value to the 'expiry period' in a membership level is corrected.
29437025	A change is made in profile search results card view to display 20 more results when you click Load 20 More Results.
28855083	When you add a negotiated rate code to a company profile, the start and end dates configured on the rate carry over.
28825131	To create a contact profile, both Contact OPERA Controls and the Create Contact Profile task permission must be active.

# **Enterprise**

Bug ID	Description
30264748	The Delete Customization screen is accessible when you select the menu item for Delete Customization. Path: Administration> Enterprise> User Interface Management> Delete Customization.
30223713	The parameter label under the General group is updated to <u>Activate</u> <u>Country/Region Label</u> .
30160300	The OPERA Control for Event Posting is now hidden. The function will be exposed after the full functionality is available within OPERA Cloud.
30055516	Property general information in the Property Presentation screen overview updates after editing details in either the General Information detail popup or the inline panel as included as part of a presentation style or customized view. When editing any of the inline panels as part of a presentation style or customized view, the rest of the panels on the page are locked so that your changes do not conflict. After clicking Save or Cancel, the other panels will unlock so that you can make changes on them.  When clicking New or Edit on any of the inline panels, the panel will scroll into view, anchoring the top of the panel to the top of your screen to make editing easier.  The heading of the Property Details panel is updated to be named consistently. Previously, it was named Additional Details in some views. Now, it is
30054930	consistently named Property Details. You can copy Amenities under Property Details as expected.
30049026	In the Departments Administration screen, you will see a message when the format of an email address is not valid so that you can change the email address to a valid format to be delivered.
29914507	Issue 1: applied a fix so that the descriptions for the upper max number of the buckets shows correctly, that is, it should show 2 of 0-2 or 4 of 0-4.  Issue 2: corrected the spelling of Management in the Subscription Management parameter.
29825478	Updates to the transportation code description will automatically appear refreshed in the airport transportation code configuration area.
29411329	New, edit, and delete actions are available in the Attractions popup and panel accessed from the Property Configuration screen.
29222492	A custom logo image appears correctly if configured for the property or hub. The default OPERA Cloud logo appears correctly if no custom logo is configured.
	Website and Description fields in the Image Management configuration screens now accept up to 2000 characters.
	The Image Management search screen now shows <image type=""/>   <sequence> as the image header.</sequence>

# Exchange

Bug ID	Description
30332378	The FetchBusinessEvents Web Service operation is working from OPERA Cloud
	and returns success responses.

Bug ID	Description
30056505	The existing publisher data for an External System must be loaded on the Search
	Publishers screen after navigating back to the Search Publishers screen (after
	clicking Cancel on the Manage Publisher screen).
30035960	The currency calculator is now calculating commissions as expected. You are
	now able to save the modified or newly created currency rates.
29446281	In the External Database Configuration user interface (UI), the LOV for property
	is fixed and displays only those properties to which the user has access.

# **Exports**

Bug ID	Description
30249170	The Zip option will download the latest export file. The Zip option will be available for exports generated on the file system and not for SFTP, HTTPs exports.

# **Financials**

Bug ID	Description
30234997	An improvement is made in the Edit Commission Details screen so that when you update the Commission Code, the Commission amount is recalculated based on the new commission percentage.
30179507	A change is applied in the Commission Details Edit screen so that when you edit the commission details of a reservation payable record and change the Commission Code, the Amount, Total, and Revenue fields will refresh with recalculated values.
30124048	The Effective date field is available for the OSAKA Accommodation Tax formula in the package codes.
30110117	A change ensures the Approval Notes panel link is visible only if the Rate Code Approval parameter is Active.
30084919	A change is made to ensure the new fiscal period record is successfully saved.
30066457	A change is made to the search logic of the Confirmation Number field in the Manage Commissions screen, so that the field accepts the External Confirmation Number with special characters. Additionally, the field accepts the wild card search (%) for all reservation payable records.
30065395	A change ensures the Pricing Schedule screen retains the user selected dates for which rates were updated.
30035154	Restored the automatic refresh of the reservation details after changes to daily details.
30031290	The description field is marked as mandatory when creating or editing Revenue Groups in Administration.
29777950	A change ensures the Min Stay Through field under Rate Controls and Distribution saves the numeric value entered.
29060478	A change is made to the Allowance column and Allowance amount appearance in Rate Package when the Allowance package is attached to a Rate Code.

Bug ID	Description
28855447	The Currency Calculator is controlled by a parameter under OPERA Controls
	(Foreign Currency Codes), which means you can use the currency calculator
	only if the parameter is enabled.

# **Front Desk**

Bug ID	Description
30274445	Enhanced the placement of the Payment Partner certificate (jks) to allow it at the environment level instead of the chain level. This will be on the WS and UI Cloud servers to have the credit card partners' server side supported certificate deployed once at the /u01/micros/opera/security level.
30263720	Assigning a room to reservations with future arrival dates allows you to search, select, and assign a room from the Assign Room or Room Details screens.
30257724	OPERA Cloud is not the giving the 'Updating room status' prompt while assigning the room in the Room Information screen for an arrival reservation.
30197617	Room assignment can be made of a room type that is other than the room type selected in the reservation.
30179807	A change is applied on the Reservation Deposit and Cancellation Rules panel so that you can type in the Deposit Rule code instead of selecting from the LOV. If the entered value is correct, deposit rule details will get populated automatically instead of opening the LOV popup. If the user-entered value is invalid, then an inline error message will appear.
30159890	The layout of traces in the reservation workspace is optimized to assure the correct display of trace content and user information. The functionality of the confirmation number link on traces in the HUB level is restored.
30095966	When a membership is not attached to a reservation (Attention Required warning appears in the Check In screen on the Memberships tab), the buttons for Advance Check In and Complete Check are disabled.
30063555	In properties where chip and pin functionality is configured, reservation check in presents the Terminal Selection screen for shared reservations when a chip and pin credit card type is used.
30038168	e-Sign registration cards show masked values for credit cards/ token and expiration date when merge codes CreditCardNumber and/or CreditCardExpDate are added to a web registration card.
30035948	If no web registration card template is configured for the property, the appropriate information message appears with the path to the Web Registration Card configuration screen.
30023110	When granted the Do Not Move Room task, you can select the Assign Room button and assign a room of a different room type.  The Room Selection panel within the Check In step provides you with the 'Mark as Do Not Move Room' or 'Mark as Allow Move Room' button based on the current room assignment state, allowing you to mark a room during the check in process.
30019439	Upon completing a reservation check in, any values entered in the Stay Details panel, such as Custom Reference Number, are left in the same state as they were prior to check in.

Bug ID	Description
29856709	The Details links in the search screen results execute the expected actions even
	after launching the new tab.
29824984	The following changes are made:
	<ol> <li>When charges are posted from folio settlement screen, the folio settlement section header becomes marked with the attention required icon.</li> </ol>
	The Check Out, Check Out with Open Folio, and Schedule Check Out buttons
	become disabled until you settle the charges.
29747365	The Departure screen refreshes after reservations check out.
29718168	The Arrivals table is getting refreshed.
29693035	In the Front Desk Room Assignment screen, you can now see performance
	improvements upon closing the Auto Assign or Manual Assign screen.
29629125	The contrast between text and background colors in the placeholder meets
29442496	accessibility standards.
29442490	The Exclude Blocks check box search filter now defaults as checked in the Key
	Packets screen within the Front Desk Workspace menu option. Additionally,
	processing key packets without any reservation selected presents a message informing you that records have to be selected.
29244783	A change is made to populate the upgraded room type in the Room Assignment
29244703	screen while checking in the reservation.
29161076	The package count in Arrival or In house reservations is updating when any
2)101070	package element is added or removed from the reservation.
28851218	A change on the Room Assignment reservation search screen ensures that when
20031210	searching by the 'Nights' field, the results are correctly returned.
27870474	Selecting to process arrival reservations for Mass Check In, Mass Advance Check
	In, Auto Assign and Check In, and Auto Assign and Advance Check In
	processes all reservation regardless of the selected number of records.
	p-222222

# Generic

Bug ID	Description
30178646	The initial focus in all search, listing, and panel screens will be on the first search input field. Pressing the Enter key will initiate the primary desired action in the screen, for example, search.
30101233	Dates will populate correctly when using the date fields around OPERA Cloud and selecting the "Today" option.
30037056	Completed the processing without any javafx issues as expected.
30001572	The provisioning process is completed successfully as expected.
29494473	The revised year in the copyright statement is dynamically updated to the correct year.
29391062	Your screen mode selection (normal or full screen) is saved when switching the applications and when logging out or in from any screen or application.
29362351	In administration, the appearance of the configured list of available reservation types in a specific hotel when logged in at the HUB level is restored.
29004769	Corrected a typo in the description of the LOV selections for IFC Cloud Log Level.

Bug ID	Description
28604263	A change is applied in the Source Code Configuration screen so that you can configure a source code with a maximum of 20 characters.

# Interfaces

Bug ID	Description
30120560	The Email body field in the Delivery Management configuration screens allows a maximum of 2,000 characters. An appropriate error message appears on Save if the source text exceeds 2,000 characters limit.
30089420	Enhanced the configuration for Transaction Codes Mapping with a POS IFC Type to have the ability to use the same post number with the Sales Itemizers.
29488246	User defined changes are saved in the Class of Service section in the Property Interfaces for any Interface.
29292209	Additional print tasks are available so that you can configure each printer with up to fifty tasks.

Inventory		
	Bug ID	Description
	30240655	A change is made within Room Configuration when copying a room with several room features attached. The change ensures that all room features from the source room are checked within the Features list of values by default and correctly copied to the new room.
	30240172	A change to the Minimum and Maximum Occupancy fields on the Room Type configuration screen ensures the value in both fields can be set to the same number.
	30093139	The description field in the Function Space Configuration allows up to 2,000 characters including double byte characters.
	30093096	Values that include a decimal are saved correctly when configuring dimensions for Function Space.
	30072541	A change is made to ensure the key option from rooms will not be retained after you remove them from the room and save.
	30066606	A change is made to the Room Class edit screen. The Attached Room Types panel now spans the entire width of the screen to correctly display all column values.
	30044572	A change is made to Component Room Type configuration. You are no longer able to select a component room type when configuring components. This will prevent the setup of second level component rooms (component rooms within component rooms), which will improve performance on the room assignment screens.

Bug ID	Description
30034659	When the 'Auto Check In Pseudo Rooms after Check Out' control is On, the pseudo room type configuration and payment instruction panel in reservations provides a check box for Always Checked In. When you select the Always Checked In check box in both areas, a copy of the reservation is created and checked in after checked out completes.

# Miscellaneous

Bug ID	Description
30294793	Resolved an issue where the cached terminal selection for the user was not correct in the credit card transactions.
30235528	Data, header, and footer column elements will have the data types selected during creation. The Default Value field will have a limit of 80 characters. Selecting "Ignore Length" will clear the length column in the column summary table, and only valid column formats will be saved.
30200696	Running end of day successfully completes when Income Audit and Auto Folio Settlements functions are active at the property.
30110455	Column widths in the results section of the Track It screen adjust automatically when the application is toggled to full screen.
30059207	The VIP dashboard tile for Departures now excludes In House day use reservations that are not yet checked in. Only after checking in the VIP day use reservation will the reservation be included under Departures.
30023501	A change to the tile layout on the Log it search results ensures that the labels no longer wrap into the next row.
30023499	Added the ability to configure Unit Charge records for PBX simple call accounting for single line numbers with correct Default Charge and Unit Charge amounts.
30006716	Internal changes made to read the credit card type correctly from the configuration.
29971530	Room Type/ Rate changes applies to other Reservations in the Group.
29938423	The action buttons in the Check In screen show appropriate quick keys assigned to them.
29937729	Labels, descriptions, and colors are updated on the Advance Check In and 60 Minutes tiles.
29838921	If you don't have any dashboard pages configured, the Dashboard will show the placeholder with the Add New Page link. After creating the new dashboard page, you will be able to add dashboard tiles using the Add New Tiles link. You can delete any of the dashboard pages using the Delete action link from vertical ellipses menu.
29807430	Resolved an issue of refreshing search criteria in Miscellaneous>Property
29533870	Interface Controls when logged in at the Hub level.  No exception occurs while working on Steps Pattern screens.
29339882	Room Diary Statistics headers are aligned on the left side and showing numbers in four digits and occupancy to 199%.

Bug ID	Description
28861331	Interface User Log search will display results successfully.

# Reports

Bug ID	Description
30268884	The To_Date max range in the popup calendar should be two years from the From_Date.
30086089	The Report Scheduler Save Time should be correct for property time.
30063837	You can perform a new search in the search workflow functionality in Run Reports as expected.
30058308	The list of values (LOV) will show the month as the month name.
30031986	The preview of the report and schedule report should generate successfully
29971290	The Reservation Information report (resblkinfo) prints correctly when a block is specified on the parameter screen.
29951193	Report element sorting is working accurately as expected.
29925982	Reports preview work successfully on iPad devices.
29835428	You can to save your selected Watermark in the Report Groups at the hub/property level and add that watermark when logged in to a property.
29831493	You can add Report Name translations using the Add Translations link in the Manage Translations popup.
29795155	When you pull up the ResReserved report, the report parameters will read the search criteria.
29319019	A change to the Task Sheet Report parameter form ensures that the Report Style saved on the parameter form within Report Configuration is defaulted when printing the Task Sheet Report from Room Management.
27748314	You can deliver scheduled reports via SFTP.

# Reservations

Bug ID	Description
30327981	You can see Business Events triggered when reactivating No Show Reservations.
30271401	A change is applied in the Additional Reservation section of the Reservation presentation screen, so that you can view the linked reservation details by clicking on the confirmation number.
30249958	Repeatedly opening presentation screens does not deteriorate the performance of the application.

Bug ID	Description	
30217841	Images and files can be successfully uploaded into the OPERA Cloud application.	
30188856	The ability to add, edit, and delete reservation notes in a checked out reservation with open folio is restored.	
30180028	You can see the payment method on the Reservation Presentation screen after clicking the Change Stay Details link in the Look To Book Sales screen and then clicking the Back to Manage Reservation link.	
30179834	Editing the Payment Instructions panel and selecting a Reservation Type configured to require any of the following: Arrival Time, Credit Card, Deposit, Address and/or Phone, will present a warning message and will save the changes when you select the Continue and Save button.	
30120430	Item inventory configured with the Sell Control flag set to Off can be added to reservations even if the available quantity of the request is higher than the remaining inventory of the item in OPERA Cloud.	
30108983	Functionality is restored to retain the configured reservation color when the reservation profile is changed.	
30108722	The closing script body displays correctly in the Closing Script popup. The configured email body displays correctly in Delivery Management screens.	
30101810	The Property tab is selected by default on all of the application Chain and Property Management menu screens.	
30095788	A change is applied to the Turnaway Code configuration screen so that you can now inactivate SID inserted Turnaway Codes if those codes are not applicable for the property.	
	<ol> <li>Administration &gt; Booking &gt; Reservation Management&gt; Turnaway Codes &gt;         Template tab&gt; SID inserted record (displayed with a padlock). Change: The         Delete action should not appear against the SID inserted Turnaway codes.         The user-inserted records will continue having the Delete option, and you         should be able to delete them. The Inactive option (in edit mode) should         continue disabled as it is currently.</li> </ol>	
	<ol> <li>Administration &gt; Booking &gt; Reservation Management&gt; Turnaway Codes &gt;         Property tab&gt; SID inserted record (displayed with a padlock) &gt; Edit &gt;         'Inactive' checkbox. Change: The Inactive check box should be enabled         (only for the SID inserted codes) for selection. The Delete action is currently         not available for SID inserted records, and the delete option should         continue hidden for SID inserted codes.</li> </ol>	
	When a record is inactivated, it should be removed from the default listing. You should be able to view this record when selecting the Show Inactive action, which is presented next to the action 'New'.	
	When a record is inactivated, that code should not appear in the Turnaway Code LOV on the Turnaway popup in the Look To Book Sales screen flow (Steps: LTB> Search > Click on 'Exit Booking' button > Turnaway popup).	
30088898 30071248	A change is applied in the Look To Book Sales screen so that you can customize the search fields as required.  Schedule checkout time is updating the actual departure time in the reservation.	

Bug ID	Description
30067956	A change is applied in the Additional Reservations listing of the Reservation
	Presentation screen, so that you can click on the Confirmation Number hyperlink
	to open the reservation in a window.
30066985	Action buttons will show on the Book Now Screen when copying a Cancelled
	Reservation for which Room Inventory is not available.
30060788	A change is made in the Upgrade Rules Screen so that the Rate Code, Channel, Market Code, and Membership LOV work as expected.
30057873	Room Move using drag and drop in Room Diary is not causing any incorrect error or warning messages.
30052729	When the OPERA Controls "Attach Travel Agent/ Source Profiles to
	Reservations" is On, you can attach both profile types - Source and Travel Agent
	- to the same reservation.
30052397	While updating Reservation Stay Details or copying the reservation to create
	another reservation, the Group Profile is carried over to the Look To Book search
	screen as expected.
30046749	Credit Card Authorization links for Additional and Manual authorization are
	now available for reservations with credit cards that have been:
	<ul> <li>checked out and are flagged for Post-Stay Charging.</li> </ul>
	- cancelled or no showed reservations when the "No Show and Cancellation Postings"
20044500	function is active at the property.
30044590	When the Refresh Manually Added Packages parameter is Off, packages
20044220	attached to the Rate code are refreshed upon selecting the Refresh rates option.
30044239	Navigation performance through search results in console view is improved.
30042966	A change is applied in the View Details screen of the Look To Book Sales screen so that the room types are shown based on the configured display sequence. Also, the Console view of reservation search results is modified to display the
	expected reservation details.
30039374	Restored the correct handling of multi day, daily details changes on reservations to mirror v5 logic of daily detail updates.
30036225	Confirmation Letter status updates upon successfully processing the
	confirmation letter through email.
30035624	Check In steps present you with a Profile Privacy Warning message based on the option set in the 'Show Profile Privacy Warning' in OPERA Controls.
30034594	You will see a message prompt if your preference selection exceeds the available
	limit of group preference. Preferences remain selected for review upon closing
	the user prompt.
30029057	When searching by Item Class Name, all menus will appear for the Item Classes that match the search criteria.
30026759	The following buttons are visible based on the User Role task provided:  - Quick Launch (F2) Room Assignment screen buttons (Auto Assign, Unassign (when filtered by Assigned), Manual Assign).
	<ul> <li>Quick Checkout screen buttons (Auto Checkout, Checkout, Mass Checkout (Checkout Selected Departure), Checkout Zero Balance).</li> </ul>
30025775	Stay details of sharer reservations appear in the Room Diary (Opera Cloud
	Application > Bookings > Reservations > Room Diary) when you hover the
30025400	mouse on the specific room.  Reservation changes via the Room Diary will now correctly undate the Look To
30025699	Reservation changes via the Room Diary will now correctly update the Look To Book search criteria.
	DOOR SCALE CHICHA.

Bug ID	Description
30025621	The I Want To link in Room Diary appears ("is sticky") when you open
	OPERA Cloud in the Microsoft Internet Explorer browser.
30025586	Changes are made to the Deposit rules configuration screen to display properly
	aligned rows and columns.
	The action link label for posting deposits against a deposit rule is changed to
	Post Deposit.
30022584	Using the Microsoft Edge web browser to swipe credit cards in the payment
	component in reservations parses the credit card number or token, expiration
20022042	date, and card holder name.
30022042	A change is made to Block Reservation update logic so that the changes made to
	the Print Rate check box in one reservation will be applied to other reservations
30021486	if you opted for "Apply the change to all reservations."  The Details links in Cond. view correctly open the appropriate popular even when
30021400	The Details links in Card view correctly open the appropriate popup even when multiple cards are expanded.
30017593	When updating the package price attached to a reservation, the information
30017373	saves as expected.
30017587	You can now view traces in the Billing screen.
50017507	Tou carriow view traces in the simily server.
30014239	A change is made to Block Reservation update logic so that the Trace added to
	one reservation will be applied to other reservations if the user opted for "Apply
	the change to all reservations."
30013645	The Apply to All functionality for block reservations will correctly apply
	changes to the Reservation Type on reservations selected to be updated.
29971094	A change is made to Block Reservation update logic so that the Rate Amount
	changes in one reservation will be applied to other reservations (with same
	Room Type, Rate Code, and Rate Amount) if the user opted for 'Apply the
	change to all reservations'.
29992789	You can to update an existing Communication Type on a profile to a different
200/100/	one.
29961086	Reservations with an assigned room number can be correctly moved to another
20060005	resort from the Hub level.
29960005	You are able to add an email address under the Payment Instructions screen and
	select it. The Opt In Email Folio check box is always visible until no email exists in the window.
29955585	Restored the intended behavior of the copy reservation workflow to only allow
27755565	copying a reservation to the same hotel.
29954466	A change is applied to the Item Inventory availability screen so that the deleted
<b>2</b> ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	items will not appear for the user's selection.
29954374	A change is applied in Reservation Stay Details panel so that you can Customize
	and Personalize the 'Origin' field as required.
29954061	OPERA Cloud now allows '.msg' file type (email) attachments.
	0 71 (
29953839	A change ensures that child bucket fields can be hidden though customization
	even though 'Child Rates By Defined Buckets' function is active.
29942166	Combine Sharing can be performed for a Group Reservation with another
	existing Group Reservation.
29940663	A change is made to Presentation Styles configuration enabling you to select the
	Track It panel while defining the presentation style of the Manage Reservation
2005000	screen.
29850832	The Rate Code LOV values filter based on the Arrival and Departure Dates
	selected on the Look To Book Sales screen.

Bug ID	Description
29820293	Performance is improved within the Room Assignment screens.
29814200	A change in the View Packages screen of the Reservation Stay Details Panel enables you to view the package amount applicable for Child Buckets.
29793899	You can see the Confirmation Letters section on the Cancel Reservation confirmation screen when the Confirmation Letter for Cancel Reservation parameter is on
29772808	When importing a rooming list for an elastic block, and the arrival date of at least one reservation is before the block start date or the departure date of at least one reservation is after the block end date, a message will appear on the rooming list import screen warning you that the block dates will be extended.
29724258	A change is applied in Copy Reservation functionality so that you can choose a different profile(s) for the new reservation.
29670925	Updated the Payment Instructions panel to display the Reservation Type as Checked Out to reflect the status correctly on the checked out reservations.
29610597	In reservations, if the Associated Profile is in edit mode, you cannot navigate to the Guest Profile tab until the edit process is completed or cancelled.
29602875	When copying a PM Reservation, the application validates the Default Reservation Type setting and shows the value based on the configuration.
29558110	The Copy Reservation screen is modified to show the "Other Payment Methods" option.
29535886	The Credit Card Settlement menu option is available at the hub level when at least one of the properties within the hub has activated the Batch Settlement control.
29421836	You can edit and save Reservation Information in Room Diary.
29421436	A change is made to ensure the user activity log report for rate code and reservation propagates data from the changes log.
29272895	Corrected the automatic date population on the Look To Book Sales screen when you are creating a linked reservation at the Hub level.
29228989	You can see the values being entered in the multi-select LOV.
28855331	The Mass Cancellation process validates Deposit Reservations and ignores based on the check box selected when the Cancel_With_Deposit parameter is active.
28817908	The rate & room descriptions and detail information are hidden in the Look To Book availability return if the respective OPERA Controls parameters are inactive:
	<ul> <li>Display Rate Description - LTB_DISPLAY_RATE_DESC</li> <li>Display Rate Long Information - LTB_DISPLAY_RATE_LONG_INFO</li> <li>Display Rate Short Information - LTB_DISPLAY_RATE_SHORT_INFO</li> <li>Display Room Description - LTB_DISPLAY_ROOM_DESC</li> <li>Display Room Long Description - LTB_DISPLAY_ROOM_LONG_DESC</li> </ul>
28781407	In Opera Cloud, a user notification popup is introduced to advise users that "Apply To All" changes are not being applied to other reservations in the block if there is an existing lock on the block in v5.
28085197	Restored LOV behavior for Reservation Type. When entering a Reservation Type
	code directly on a reservation, the following occurs:
	<ul> <li>if there is no match, Res Type pop-up will open.</li> <li>if there is only one perfect match, Res Type will save entered value without pop-up.</li> </ul>
	- if there is multiple matches, Res Type pop-up will open.

Bug ID	Description
27748354	A change is made to correctly populate the routing limit values based on routing code configuration when creating new routing instructions. Also, you can change the routing limit type before saving the routing instruction.  Additionally, when there are multiple profiles with address attached to the reservation, and you select one of them as a Payee for routing instruction, the primary address will correctly populate in the address field.

# **Role Manager**

Bug ID	Description
30335447	Property level users will see appropriate links and respective roles assigned to them as expected.
30318926	The Reinstate Reservation option is not showing for the user when the Reinstate Reservation user task is revoked.
30274491	Booking menu items do not show if the user's Booking Admin Main Task is revoked.
30238048	When the Checkout Reservation option is disabled in all attached roles in Manage Chain Roles, the Schedule checkout option is not available in the Front Desk Workspace. You must log out and log in again to verify the changes.
	When Manage Room Status task is disabled in all attached roles in Manage Chain Roles, the Update Room Status option is not available in the Housekeeping Board. You must log out and log in again to verify the changes.
30238044	To modify profile details, you must have the task Client Relations > Profile Details > <u>Edit Profile Details</u> .
	To modify profile communications, you must have the task Client Relations> Profiles Management > Communications > <u>Manage Communications</u> .
30237996	When granted, the New/Edit Blocks task in Manage Blocks task under Bookings allows you to create and edit blocks and tour series. It also allows you to add, edit, and save linked profiles to the block. When not granted, the user is unable to create or edit blocks or tour series, and unable to add, edit, or save linked profile to the block.
30237978	To control access to the Move Room option for checked in reservations, a Move Room for an In House Reservation user task is available under Reservation Management in Bookings. The Move Room for an In House Reservation task will automatically be granted to roles currently assigned the Reservation Management user task.
	The existing Check In Reservations user task is relabeled as "Check In/Reverse Check In Reservations" under Reservations Management task in Bookings since this task controls Check In as well Reverse Check In of reservations.
30237942	Tasks are reviewed and confirmed that users have access only to functionality for which they have appropriate tasks.
30172952	Task permissions reflect correctly.

Bug ID	Description
30024978	A change is made to the Delete Task Sheets task. The change ensures that when you have multiple roles assigned and at least one of them has the Delete Task
	Sheets task granted, you can successfully delete task sheets.
30022536	The Check In button in the Arrivals search screen is controlled by the Check In task. Access to the Profile Management screen from the profile link in the
	Manage Reservation screen is controlled by Profile Management task.
29995952	Access to the Back Office V5 Exports menu is controlled by the new Back Office
	V5 Exports task. (This functionality is available when the OPP_BO license is
	active).
	Access to the Configured Roles and Tasks Report screen in Role Manager is
	controlled by the new Configured Roles and Tasks Report task.
	Access to the Purge Data menu in Toolbox Utilities is controlled by the new
	Purge Data tasks. The chain user also needs the OPERASUPPORT role to have
	access to this functionality.
29883659	Role labels are displaying properly.
29823159	The Associate Transaction Codes screen will be available after the Transaction
	Code by User Role" parameter is turned on. There is no change location concept
	in Manage Chain Roles. In Manage Property Roles, the default property appears
	when you select the Associate Transaction Code. User interface elements such as
	extra spaces and button styles are set as expected.
29779372	The task name, Manage Reports, in Role Manager matches the menu option in
	OPERA Cloud as expected.
28360727	The database has the correct values as expected.

# **Room Management**

Bug ID	Description
30272685	A change to the Room Conditions screen ensures you are able to search successfully with any of the search fields populated.
30263266	A change is made within the Room Conditions screen when creating a new Room Conditions record. The change ensures that you are successfully able to save new Room Conditions for one, multiple, or all rooms.
30222167	A change is made for properties that have the Inspected Status function set to Inactive. The change ensures that when the function is inactive, the Clean icon is the green colored inspected icon used across the application.
30193434	A change is made on the Set Room Status screen for users that do not have the task to set rooms to Inspected (available when the Inspected Status function is active). The change ensures that the Clean icon shows correctly with the blue icon in that case.
30173253	A change in the automatic generation of Task Sheets ensures that when empty task sheets are created due to the selections, you will now see a message that empty task sheets have been created and then be taken to the task sheet presentation screen.

Bug ID	Description
30116068	A change is made to the printing of task sheets to ensure that the report generates successfully and shows the correct and complete task sheet information.
30080476	Changes are made to the Edit screen within Room Maintenance on the /smallformfactor version of the application. The change ensures that you can successfully edit and save, delete and resolve a record.
30066673	Using a tablet device to search for rooms in Housekeeping Board, Room Conditions, Room Discrepancies, Out of Order, Out of Service, returns results in Card view by default. Room Maintenance results default to Table view.
30066388	A change is made to the Generate Task Sheet screen when you elect to generate Turndown Task Sheets. As Turndown Task Sheets do not consider the Room Status of the room (clean, dirty, and so on), all Room Status check boxes are checked by default on the screen after you select Turndown as the task.
30066112	A change within the Task Sheet Companion ensures you can use the Go On Break toggle successfully.
30065406	A label is added to the Number of Days field within the Manage Schedule screen in Room Management. The field appears when the Every X Days schedule is selected. The field is mandatory and shows the red asterisk.
30062566	The Attendant Console Summary and Details tabs show results for the selected property and task when you are logged in at the hub level and select different properties.
30056270	Rooms are appearing in 'From Room' and 'To Room' while searching and making new Out of Order (OOO) / Out of Service (OOS).
30054667	A change to the Task Sheet presentation screen ensures you can successfully merge task sheets.
30042949	The property availability screen now displays the correct data when you edit, cancel, or modify information on the screen.
30027887	Searching for rooms in the Housekeeping Board returns pseudo rooms that are part of a pseudo room type flagged for housekeeping.
29955551	A change is made to the calendar on the Housekeeping panel in the Reservation Presentation. The change ensures that you can add a task, even though it is already scheduled another day during the guest's stay.
29935628	While creating a task sheet and accessing the task sheet companion, the list of rooms can be seen.
29913426	A change is made to the Set Room Status screen to ensure the Prioritize check box and the Room Status radio buttons are controlled by user tasks. The abbreviated labels (HK, FO) are updated for the actual words (Housekeeping, Front Office) on the screen.
29913374	On the current business date, checked out room not assigned to any new reservations are available as vacant in Inventory > Rooms Management > Housekeeping Board.
29902860	Changes to the Room Maintenance screen in the mobile version of the application resolve layout and functionality issues.
29635021	A change is made to the Task Sheet presentation screen. The change ensures that the rooms show in the correct order depending on the chosen Sort By value, including when changing views.
28678972	The Queue reservations tile only displays Room Types that have the Housekeeping check box selected in Room Type configuration.

# Toolbox

Bug ID	Description
30185743	Granting the ORG-OPERAMAINT role to a support level user will trigger the display of the Export Shell and the Import Shell links in Toolbox.
30023493	Improved the Bulk Tokenization process to send the configured number of rows with one message to help with performance and corrected to send to the path defined when IFC8 EFT is active.
29931329	The Change Attachment Storage utility is removed from the Toolbox menu.
29868630	A change is made to ensure the Yield and Hurdle rates menu is visible only if Yield licenses are active.
29720266	When running the Catering Forecast Revenue synchronization utility, you can select the check box for 'Update Adjusted Forecast Revenue' to update events where the revenue forecast has been manually changed from the configured default value.
29705342	The clear all link is aligned properly in the preference utilities screen as expected.
29404923	The selections in the 'Select Location' search correctly default to the user's current location upon launch of the popup.

# 4 System Requirements, Supported Systems, and Compatibility

# Compatibility

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for information.

## **Network Bandwidth Requirements**

Refer to the *Network and Communications Guidelines* document on the Oracle Help Center for information.