

Oracle® Retail Home

Release Notes

Release 19.0

F26051-01

January 2020

This document highlights the major changes for Release 19.0 of Oracle Retail Home.

Overview

A key tenet of Modern Retailing is simplification. And a primary form of simplification within this context is easing the process by which retailers gain insights from their data and take actions in their applications, further expediting insight-to-action loops. After all, from inventory analyst to planner to marketer, many retail roles involve navigating through a wealth of operational and analytical applications, drilling on KPI's, addressing notifications, and more. Web portals exist to bring information from diverse sources together in a uniform way. Oracle Retail users can benefit from a specially designed Web portal that consolidates access to data and applications in a role-specific manner.

In this spirit, Oracle Retail Home has been built as a single access point. This simplifies our users' interactions with the data and applications that are most relevant to their roles, and better empowers them to anticipate informed actions and to inspire engagement.

Based on a robust and flexible portal framework, and populated with thousands of pre-integrated metrics from the Oracle Retail Insights Suite, which incorporates the Artificial Intelligence and Machine Learning capabilities of Oracle Retail Science Platform, Retail Home is intended first to provide timely and role-specific high-level insights, and second to enable selective drilling into relevant applications for more details.

Upon login, Oracle Retail Home begins with a tile-based dashboard that highlights select KPI's across applications. Note that each login can have multiple roles, and each tile can contain up to five tile states, highlighting different KPIs, displaying graphs, favorite actions and notifications. Tile clicks can launch related applications, potentially with a single sign-on and with context, and you can also expand the tile to reveal deeper insights, including more detailed reports. Each role can have any number and configuration of tiles, and each tile can have any number of states. Tiles can also be configured to be of a larger size, to fit more data.

There is also a configurable banner and side pane. For the banner, one might configure a scrolling KPI ticker, based on those of most interest to the respective role or roles. For the side pane, one might, for example, surface reports showing the latest Top 10 items, by margin, sales and units, and by channel. And links, filtered to the latest and most applicable news might be of interest as well.



Oracle Retail Home brings together the most insightful data and applications per role in your retail enterprise, with a sophisticated and flexible, yet simple, user experience.

Oracle Retail Cloud Services and Business Agility

Oracle Retail Home is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

Client System Requirements

The following technology is supported:

Browser Support

- Mozilla Firefox ESR 68+
- Microsoft Internet Explorer 11
- Microsoft Edge 44+
- Google Chrome (Desktop) 79+
- Apple Safari 12+

Enhancements

The enhancements below are included in this release.

New Tile Layout Types

Retail Home now includes two new tile layouts that contain up to 4 or 6 metric values, along with a chart at the bottom of the tile. Various chart types are supported.



Application/Tile Decoupling

Applications in Retail Home can now display multiple tiles in the same dashboard for a given application. Tiles can also now be created without being attached to any application.

Error Message Enhancements

Error messages in Retail Home have been enhanced to provide more detailed information when problems occur.

Updated Application Icons

Retail Home application tiles that do not contain any metrics now have updated application icons.

Known Issues

The known issues described below remain in this release.

Table 1 *Known Issues*

Known Issue/Defect	Defect Number
The Docker container deployment of Retail Home is not compatible with GBUCS 1.0 environments because these environments do not use IDCS for authentication, which is required by the Retail Home Docker container.	N/A

Related Documentation

For more information, see the following documents in the Oracle Retail Home documentation set:

- *Oracle Retail Home User Guide*
- *Oracle Retail Home Administration Guide*
- *Oracle Retail Home Security Guide*

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

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