

Oracle® Retail Home

Release Notes

Release 19.0.001.18

F46731-01

August 2021

This document highlights the major changes for Release 19.0.001.18 of Oracle Retail Home.

Overview

A key tenet of Modern Retailing is simplification. And a primary form of simplification within this context is easing the process by which retailers gain insights from their data and take actions in their applications, further expediting insight-to-action loops. After all, from inventory analyst to planner to marketer, many retail roles involve navigating through a wealth of operational and analytical applications, drilling on KPI's, addressing notifications, and more. Web portals exist to bring information from diverse sources together in a uniform way. Oracle Retail users can benefit from a specially designed Web portal that consolidates access to data and applications in a role-specific manner.

In this spirit, Oracle Retail Home has been built as a single access point. This simplifies our users' interactions with the data and applications that are most relevant to their roles, and better empowers them to anticipate informed actions and to inspire engagement.

Based on a robust and flexible portal framework, and populated with thousands of pre-integrated metrics from the Oracle Retail Insights Suite, which incorporates the Artificial Intelligence and Machine Learning capabilities of Oracle Retail Science Platform, Retail Home is intended first to provide timely and role-specific high-level insights, and second to enable selective drilling into relevant applications for more details.

Upon login, Oracle Retail Home begins with a tile-based dashboard that highlights select KPI's across applications. Note that each login can have multiple roles, and each tile can contain up to five tile states, highlighting different KPIs, displaying graphs, favorite actions, and notifications. Tile clicks can launch related applications, potentially with a single sign-on and with context, and you can also expand the tile to reveal deeper insights, including more detailed reports. Each role can have any number and configuration of tiles, and each tile can have multiple states. Tiles can also be configured to be of a larger size, to fit more data.

Table Tile Layout

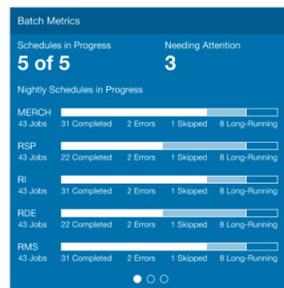
The image shows three sample table tile layouts. Each tile has a red header with the word 'Sample' and a title 'Top Selling by Margin'. The first tile shows a table with 4 columns: Item, Units Sold, Avg Cost, and Margin. The second tile shows a table with 3 columns: Image, Name and ID, and Sales. The third tile shows a table with 5 columns: Image, Name and ID, Units S..., Avg Cost, and Margin.

A new tile report layout is available in Retail Home, allowing display of data in a table format inside a tile. The report can be configured to display data in one of two layouts:

- 1 description and up to 3 metrics in each row, all text
- 1 image, 2 descriptions, and up to 3 metrics in each row

Instructions for how to configure this tile layout will be found in the *Oracle Retail Home Administration Guide*.

POM Tile Layout



A new tile report layout is available in Retail Home, allowing display of data from Oracle Retail Process Orchestration Manager in a table format inside a tile.

Technical Enhancements

The technical enhancements described below are included in this release.

Health Check URL

A health check URL has been added to Retail Home, which can be called to verify that the application is running correctly. The URL pattern is as follows:

`https://<Retail Home server>/RetailHomeRETServices/services/public/Health`

for example:

`https://customer-rsi-ris.oracleindustry.com/RetailHomeRETServices/services/public/Health`

If the URL returns an HTTP response status code of 200, the application is running correctly, meaning the application services and the database can be reached. If the URL

returns any other HTTP response status code, it means the application is not running correctly.

Example output:

```
{
  "database": {
    "version": "RETAILHOMEAPP_19_0_001_18",
    "available": true
  },
  "platform": {
    "appCode": "RH",
    "version": "1.10.2",
    "deployName": "Retail Home",
    "environmentType": "PRODUCTION"
  },
  "retailHome": {
    "appName": "Oracle Retail Home",
    "version": "19.0.001.18",
    "buildDate": "2021-08-10 09:53:07+0000"
  }
}
```

Related Documentation

For more information, see the following documents in the Oracle Retail Home documentation set:

- *Oracle Retail Home User Guide*
- *Oracle Retail Home Administration Guide*
- *Oracle Retail Home Security Guide*

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