

Oracle® Retail Home

Release Notes

Release 19.0.001.7

F30789-01

April 2020

This document highlights the major changes for Release 19.0.001.7 of Oracle Retail Home.

Overview

A key tenet of Modern Retailing is simplification. And a primary form of simplification within this context is easing the process by which retailers gain insights from their data and take actions in their applications, further expediting insight-to-action loops. After all, from inventory analyst to planner to marketer, many retail roles involve navigating through a wealth of operational and analytical applications, drilling on KPI's, addressing notifications, and more. Web portals exist to bring information from diverse sources together in a uniform way. Oracle Retail users can benefit from a specially designed Web portal that consolidates access to data and applications in a role-specific manner.

In this spirit, Oracle Retail Home has been built as a single access point. This simplifies our users' interactions with the data and applications that are most relevant to their roles, and better empowers them to anticipate informed actions and to inspire engagement.

Based on a robust and flexible portal framework, and populated with thousands of pre-integrated metrics from the Oracle Retail Insights Suite, which incorporates the Artificial Intelligence and Machine Learning capabilities of Oracle Retail Science Platform, Retail Home is intended first to provide timely and role-specific high-level insights, and second to enable selective drilling into relevant applications for more details.

Upon login, Oracle Retail Home begins with a tile-based dashboard that highlights select KPI's across applications. Note that each login can have multiple roles, and each tile can contain up to five tile states, highlighting different KPIs, displaying graphs, favorite actions and notifications. Tile clicks can launch related applications, potentially with a single sign-on and with context, and you can also expand the tile to reveal deeper insights, including more detailed reports. Each role can have any number and configuration of tiles, and each tile can have any number of states. Tiles can also be configured to be of a larger size, to fit more data.

There is also a configurable banner and side pane. For the banner, one might configure a scrolling KPI ticker, based on those of most interest to the respective role or roles. For the side pane, one might, for example, surface reports showing the latest Top 10 items, by margin, sales and units, and by channel. And links, filtered to the latest and most applicable news might be of interest as well.



Oracle Retail Home brings together the most insightful data and applications per role in your retail enterprise, with a sophisticated and flexible, yet simple, user experience.

Oracle Retail Cloud Services and Business Agility

Oracle Retail Home is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

Client System Requirements

The following technology is supported:

Browser Support

- Mozilla Firefox ESR 60+
- Microsoft Internet Explorer 11
- Microsoft Edge 44+
- Google Chrome (Desktop) 73+

Enhancements

The enhancements below are included in this release.

PSRAF Uptake

Retail Home will now contain its own embedded PSRAF instance, and will no longer need to rely on an external instance. A script will be included to migrate notification data from the old PSRAF instance to the new one.

Impact: The installer will no longer need a reference to an external PSRAF instance. There are new installer properties required to properly configure the embedded PSRAF instance.

JRAF 8.1.0 Uptake

Retail Home now uses the current version of JRAF and JET.

Shared Service UI - Application Version

Retail Home now contains a screen showing versions for connected applications that report them.

Shared Service UI - Subscription Metrics

Retail Home now contains a screen showing subscription metrics for connected applications that report them.

Generic Report Template

There is now a set of report templates available that are not specific to RPAS, and that provide the ability to set or exclude request headers as needed.

Bug Fixes

- A delay between logging in and displaying the main dashboard has been resolved and will improve performance of displaying the initial dashboard.
- When seeding applications using older seeding methods, tiles will now only be created for the administrator user if an application is activated, rather than for every known application.
- Various UI layout issues have been fixed.

Known Issues

The known issues described below remain in this release.

Table 1 *Known Issues*

Known Issue/Defect	Defect Number
The Docker container deployment of Retail Home is not compatible with GBUCS 1.0 environments, as these environments do not use IDCS for authentication, which is required by the Retail Home Docker container.	N/A

Table 1 (Cont.) Known Issues

Known Issue/Defect	Defect Number
In some cases when stale data is encountered from a platform services call, the error message is still incorrect in the Retail Home UI. This will be fixed in a future release of platform services.	N/A

Related Documentation

For more information, see the following documents in the Oracle Retail Home documentation set:

- *Oracle Retail Home User Guide*
- *Oracle Retail Home Administration Guide*
- *Oracle Retail Home Security Guide*

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