

Gateway Documentation - Help Desk
Oracle FLEXCUBE Universal Banking
Release FCIS_12.0.4.0.0
[September] [2014]



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1.BACKGROUND

Integration of different applications and solutions is a key area in today's systems. A variety of specialized applications deployed on disparate platforms and using different infrastructure need to be able to communicate and integrate seamlessly with FLEXCUBE UBS in order to exchange data. The FLEXCUBE UBS Integration Gateway (referred to as Gateway) will cater to these integration needs.

The integration needs supported by the Gateway can be broadly categorized from the perspective of the Gateway as follows:

1. Inbound application integration – used when any external system needs to add, modify or query information within FLEXCUBE UBS

2. Outbound application integration– used when any external system needs to be notified of the various events that occur within FLEXCUBE UBS

The following sections provide detailed XSD documentation of all operations available in FCISHelpDesk of UT-Module

2.FCISHelpDesk

Help DeskHelp Desk

2.1.CreateHelpDesk

Create HelpDesk

2.1.1.UT-CreateHelpDesk-Req-Full-MSG.xsd

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-Full

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

ATTENDED BY

HELPDESKSTATUS

MAKER

MAKERSTAMP

CHECKER

CHECKERSTAMP

[MODNO](#)
[TXNSTAT](#)
[AUTHSTAT](#)
[Helpdeskevent-Detail](#)
[EVENTDATE](#)
[HELPDESKMODE](#)
[EVENTMODE](#)
[EVENTDESCRIPTION](#)
[EVENTOBJECT](#)
[EVENTOBJECTAVAILABLE](#)

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

[TOP](#)

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description					
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>pattern</td><td>[a-zA-Z_0-9]*</td></tr> </table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

[TOP](#)

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description					
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>enumeration</td><td>FCUBS,FCIS</td></tr> </table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

[TOP](#)

MSGID

Attribute	Description	
Name	MSGID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nullable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

[TOP](#)

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

[TOP](#)

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nullable	true

[TOP](#)

SERVICE

Attribute	Description
Name	SERVICE
Datatype	String

Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0

Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

[TOP](#)

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

[TOP](#)

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

[TOP](#)

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

[TOP](#)

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	

[TOP](#)

Helpdeskmastertbl-Full

Attribute	Description
Name	Helpdeskmastertbl-Full
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,C

[TOP](#)

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	

Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

[TOP](#)

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions	Restrictions	Description
	maxLength	6

[TOP](#)

PROBLEMDESCRIPTION

Attribute	Description	
Name	PROBLEMDESCRIPTION	
Datatype	String	
Description	Indicates Problem Description	
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

ATTENDED BY

Attribute	Description	
Name	ATTENDED BY	
Datatype	String	
Description	Indicates Attended By	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	15

[TOP](#)

HELPDESKSTATUS

Attribute	Description	
Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Help Desk Status	
Restrictions	Restrictions	Description
	enumeration	O,C,F,R

[TOP](#)

MAKER

Attribute	Description
Name	MAKER

Datatype	String	
Description	Indicates Maker	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

MAKERSTAMP

Attribute	Description	
Name	MAKERSTAMP	
Datatype	String	
Description	Indicates Maker Date-Time Stamp	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

[TOP](#)

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

CHECKERSTAMP

Attribute	Description	
Name	CHECKERSTAMP	
Datatype	String	
Description	Indicates Checker Date-Time Stamp	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

[TOP](#)

MODNO

Attribute	Description
Name	MODNO
Datatype	Number
Description	Indicates Modification Number

Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

TXNSTAT

Attribute	Description	
Name	TXNSTAT	
Datatype	String	
Description	Indicates Transaction Status	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

AUTHSTAT

Attribute	Description	
Name	AUTHSTAT	
Datatype	String	
Description	Indicates Authorization Status	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description	Indicates Help Desk Event Details	
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

EVENTDATE

Attribute	Description
Name	EVENTDATE
Datatype	Date
Description	Indicates Event Date

[TOP](#)

HELPDESKMODE

Attribute	Description
Name	HELPDESKMODE
Datatype	String

Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions	Restrictions	Description
	enumeration	I,A

[TOP](#)

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions	Restrictions	Description
	enumeration	P,T,F,M,O

[TOP](#)

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECT

Attribute	Description	
Name	EVENTOBJECT	
Datatype	String	
Description	Indicates Event Object	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Number	
Description	Indicates Event Object Available	
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

2.1.2.UT-CreateHelpDesk-Req-IO-MSG.xsd

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-IO

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

ATTENDED BY

HELPDESKSTATUS

Helpdeskevent-Detail

HELPDESKMODE

EVENTMODE

EVENTDESCRIPTION

EVENTOBJECT

EVENTOBJECTAVAILABLE

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	

Description	
-------------	--

[TOP](#)

SOURCE

Attribute	Description	
Name	SOURCE	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

UBSCOMP

Attribute	Description	
Name	UBSCOMP	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	enumeration	FCUBS,FCIS

[TOP](#)

MSGID

Attribute	Description	
Name	MSGID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

USERID

Attribute	Description
-----------	-------------

Name	USERID	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	maxLength	12
	pattern	[A-Z 0-9]*

[TOP](#)

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

[TOP](#)

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nullable	true

[TOP](#)

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description		
Attributes	Attribute	Description
	nullable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	nullable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	8
	pattern	[A-Z 0-9]*

[TOP](#)

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z 0-9]*

[TOP](#)

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

[TOP](#)

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

PARAM

Attribute	Description	
Name	PARAM	
Datatype		

Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

[TOP](#)

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

[TOP](#)

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	

[TOP](#)

Helpdeskmastertbl-IO

Attribute	Description
Name	Helpdeskmastertbl-IO
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

REPORTINGENTITYTYPE

Attribute	Description
-----------	-------------

Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,C

[TOP](#)

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

[TOP](#)

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions	Restrictions	Description
	maxLength	6

[TOP](#)

PROBLEMDESCRIPTION

Attribute	Description	
Name	PROBLEMDESCRIPTION	
Datatype	String	
Description	Indicates Problem Description	
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

ATTENDED BY

Attribute	Description	
Name	ATTENDED BY	
Datatype	String	
Description	Indicates Attended By	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	15

[TOP](#)

HELPDESKSTATUS

Attribute	Description	
Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Help Desk Status	
Restrictions	Restrictions	Description
	enumeration	O,C,F,R

[TOP](#)

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description	Indicates Help Desk Event Details	
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions	Restrictions	Description
	enumeration	I,A

[TOP](#)

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions	Restrictions	Description
	enumeration	P,T,F,M,O

[TOP](#)

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECT

Attribute	Description	
Name	EVENTOBJECT	
Datatype	String	
Description	Indicates Event Object	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Number	
Description	Indicates Event Object Available	
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

2.1.3.UT-CreateHelpDesk-Res-Full-MSG.xsd

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-Full

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

ATTENDED BY

HELPDESKSTATUS

MAKER

MAKERSTAMP

CHECKER

CHECKERSTAMP

MODNO

TXNSTAT

AUTHSTAT

Helpdeskevent-Detail

EVENTDATE

HELPDESKMODE

[EVENTMODE](#)
[EVENTDESCRIPTION](#)
[EVENTOBJECT](#)
[EVENTOBJECTAVAILABLE](#)
[FCUBS_ERROR_RESP](#)
[ERROR](#)
[ECODE](#)
[EDESC](#)
[FCUBS_WARNING_RESP](#)
[WARNING](#)
[WCODE](#)
[WDESC](#)

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

[TOP](#)

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description					
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>pattern</td><td>[a-zA-Z_0-9]*</td></tr> </table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

[TOP](#)

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description					
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>enumeration</td><td>FCUBS,FCIS</td></tr> </table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

[TOP](#)

MSGID

Attribute	Description						
Name	MSGID						
Datatype	String						
Description							
Attributes	<table> <tr> <th>Attribute</th><th>Description</th></tr> <tr> <td>minOccurs</td><td>0</td></tr> <tr> <td>nillable</td><td>true</td></tr> </table>	Attribute	Description	minOccurs	0	nillable	true
Attribute	Description						
minOccurs	0						
nillable	true						

Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

[TOP](#)

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

[TOP](#)

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

DESTINATION

Attribute	Description
Name	DESTINATION

Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

[TOP](#)

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MSGSTAT

Attribute	Description
Name	MSGSTAT
Datatype	String
Description	

Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

[TOP](#)

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

[TOP](#)

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

[TOP](#)

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	

[TOP](#)

Helpdeskmastertbl-Full

Attribute	Description
Name	Helpdeskmastertbl-Full
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,C

[TOP](#)

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

[TOP](#)

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions	Restrictions	Description
	maxLength	6

[TOP](#)

PROBLEMDESCRIPTION

Attribute	Description	
Name	PROBLEMDESCRIPTION	
Datatype	String	
Description	Indicates Problem Description	
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

ATTENDED BY

Attribute	Description	
Name	ATTENDED BY	
Datatype	String	
Description	Indicates Attended By	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	15

[TOP](#)

HELPDESKSTATUS

Attribute	Description	
Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Help Desk Status	

Restrictions	Restrictions	Description
	enumeration	O,C,F,R

[TOP](#)

MAKER

Attribute	Description	
Name	MAKER	
Datatype	String	
Description	Indicates Maker	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

MAKERSTAMP

Attribute	Description	
Name	MAKERSTAMP	
Datatype	String	
Description	Indicates Maker Date-Time Stamp	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

[TOP](#)

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

CHECKERSTAMP

Attribute	Description	
Name	CHECKERSTAMP	
Datatype	String	
Description	Indicates Checker Date-Time Stamp	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

MODNO

Attribute	Description	
Name	MODNO	
Datatype	Number	
Description	Indicates Modification Number	
Attributes	Attribute	Description
	minOccurs	0

TXNSTAT

Attribute	Description	
Name	TXNSTAT	
Datatype	String	
Description	Indicates Transaction Status	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

AUTHSTAT

Attribute	Description	
Name	AUTHSTAT	
Datatype	String	
Description	Indicates Authorization Status	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description	Indicates Help Desk Event Details	
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

EVENTDATE

Attribute	Description
Name	EVENTDATE
Datatype	Date

Description	Indicates Event Date
-------------	----------------------

[TOP](#)

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions	Restrictions	Description
	enumeration	I,A

[TOP](#)

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions	Restrictions	Description
	enumeration	P,T,F,M,O

[TOP](#)

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECT

Attribute	Description	
Name	EVENTOBJECT	
Datatype	String	
Description	Indicates Event Object	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECTAVAILABLE

Attribute	Description
Name	EVENTOBJECTAVAILABLE
Datatype	Number

Description	Indicates Event Object Available	
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

FCUBS_ERROR_RESP

Attribute	Description	
Name	FCUBS_ERROR_RESP	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

ERROR

Attribute	Description	
Name	ERROR	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded

[TOP](#)

ECODE

Attribute	Description
Name	ECODE
Datatype	String
Description	

[TOP](#)

EDESC

Attribute	Description
Name	EDESC
Datatype	String
Description	

[TOP](#)

FCUBS_WARNING_RESP

Attribute	Description	
Name	FCUBS_WARNING_RESP	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

WARNING

Attribute	Description	
Name	WARNING	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded

[TOP](#)

WCODE

Attribute	Description
Name	WCODE
Datatype	String
Description	

[TOP](#)

WDESC

Attribute	Description
Name	WDESC
Datatype	String
Description	

[TOP](#)

2.1.4.UT-CreateHelpDesk-Res-PK-MSG.xsd

FCUBS_HEADER

- SOURCE*
- UBSCOMP*
- MSGID*
- CORRELID*
- USERID*
- BRANCH*
- MODULEID*
- SERVICE*
- OPERATION*
- SOURCE_OPERATION*
- SOURCE_USERID*
- DESTINATION*
- MULTITRIPID*
- FUNCTIONID*
- ACTION*
- MSGSTAT*
- ADDL*
 - PARAM*
 - NAME*
 - VALUE*

FCUBS_BODY

- CHOICE*
 - Helpdeskmastertbl-PK*
 - HELPDESKREFNO*
 - Helpdeskmastertbl-IO*
 - HELPDESKREFNO*
 - REPORTINGENTITYTYPE*
 - REPORTINGENTITYID*
 - QUERYTYPE*
 - QUERYSEVERITY*
 - QUERYCATEGORY*
 - PROBLEMDESCRIPTION*
 - ATTENDEDDBY*
 - HELPDESKSTATUS*
 - Helpdeskevent-Detail*
 - HELPDESKMODE*
 - EVENTMODE*
 - EVENTDESCRIPTION*
 - EVENTOBJECT*
 - EVENTOBJECTAVAILABLE*

FCUBS_ERROR_RESP

ERROR

ECODE

EDESC

FCUBS_WARNING_RESP

WARNING

WCODE

WDESC

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

[TOP](#)

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description					
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

[TOP](#)

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description					
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>enumeration</td><td>FCUBS,FCIS</td></tr></table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

[TOP](#)

MSGID

Attribute	Description	
Name	MSGID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

[TOP](#)

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

[TOP](#)

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description		

Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0

Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

[TOP](#)

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

[TOP](#)

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

[TOP](#)

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

[TOP](#)

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	

[TOP](#)

CHOICE

Attribute	Description
Name	CHOICE
Datatype	
Description	

[TOP](#)

Helpdeskmastertbl-PK

Attribute	Description
Name	Helpdeskmastertbl-PK
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

Helpdeskmastertbl-IO

Attribute	Description
Name	Helpdeskmastertbl-IO
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,C

[TOP](#)

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

[TOP](#)

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions	Restrictions	Description
	maxLength	6

[TOP](#)

PROBLEMDESCRIPTION

Attribute	Description	
Name	PROBLEMDESCRIPTION	
Datatype	String	
Description	Indicates Problem Description	

Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

ATTENDEDDBY

Attribute	Description	
Name	ATTENDEDDBY	
Datatype	String	
Description	Indicates Attended By	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	15

[TOP](#)

HELPDESKSTATUS

Attribute	Description	
Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Help Desk Status	
Restrictions	Restrictions	Description
	enumeration	O,C,F,R

[TOP](#)

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description	Indicates Help Desk Event Details	
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions	Restrictions	Description
	enumeration	I,A

[TOP](#)

EVENTMODE

Attribute	Description
Name	EVENTMODE
Datatype	String

Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions	Restrictions	Description
	enumeration	P,T,F,M,O

[TOP](#)

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECT

Attribute	Description	
Name	EVENTOBJECT	
Datatype	String	
Description	Indicates Event Object	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Number	
Description	Indicates Event Object Available	
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

FCUBS_ERROR_RESP

Attribute	Description	
Name	FCUBS_ERROR_RESP	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

ERROR

Attribute	Description	
Name	ERROR	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded

[TOP](#)

ECODE

Attribute	Description
Name	ECODE
Datatype	String
Description	

[TOP](#)

EDESC

Attribute	Description
Name	EDESC
Datatype	String
Description	

[TOP](#)

FCUBS_WARNING_RESP

Attribute	Description	
Name	FCUBS_WARNING_RESP	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

WARNING

Attribute	Description	
Name	WARNING	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded

[TOP](#)

WCODE

Attribute	Description
Name	WCODE
Datatype	String
Description	

[TOP](#)

WDESC

Attribute	Description
Name	WDESC
Datatype	String
Description	

[TOP](#)

2.2.QueryHelpDesk

Query HelpDesk

2.2.1.UT-QueryHelpDesk-Res-Full-MSG.xsd

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

CHOICE

Helpdeskmastertbl-IO

HELPDESKREFNO

Helpdeskmastertbl-Full

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

ATTENDED BY

HELPDESKSTATUS

MAKER

MAKERSTAMP

CHECKER

CHECKERSTAMP

MODNO
 TXNSTAT
 AUTHSTAT
 Helpdeskevent-Detail
 EVENTDATE
 HELPDESKMODE
 EVENTMODE
 EVENTDESCRIPTION
 EVENTOBJECT
 EVENTOBJECTAVAILABLE

FCUBS_ERROR_RESP
 ERROR
 ECODE
 EDESC
 FCUBS_WARNING_RESP
 WARNING
 WCODE
 WDESC

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

[TOP](#)

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description					
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>pattern</td><td>[a-zA-Z_0-9]*</td></tr> </table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

[TOP](#)

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description					
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>enumeration</td><td>FCUBS,FCIS</td></tr> </table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

[TOP](#)

MSGID

Attribute	Description
-----------	-------------

Name	MSGID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

[TOP](#)

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

[TOP](#)

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description		

Attributes	Attribute	Description
	minOccurs	0
	nullable	true

[TOP](#)

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description		
Attributes	Attribute	Description
	nullable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	nullable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nullable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nullable	true

[TOP](#)

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

[TOP](#)

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

[TOP](#)

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

[TOP](#)

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

[TOP](#)

FCUBS_BODY

Attribute	Description
-----------	-------------

Name	FCUBS_BODY
Datatype	
Description	

[TOP](#)

CHOICE

Attribute	Description
Name	CHOICE
Datatype	
Description	

[TOP](#)

Helpdeskmastertbl-IO

Attribute	Description
Name	Helpdeskmastertbl-IO
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

Helpdeskmastertbl-Full

Attribute	Description
Name	Helpdeskmastertbl-Full
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,C

[TOP](#)

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

[TOP](#)

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	

Restrictions	Restrictions	Description
	maxLength	6

[TOP](#)

PROBLEMDescription

Attribute	Description	
Name	PROBLEMDescription	
Datatype	String	
Description	Indicates Problem Description	
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

ATTENDEDBy

Attribute	Description	
Name	ATTENDEDBy	
Datatype	String	
Description	Indicates Attended By	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	15

[TOP](#)

HELPDESKSTATUS

Attribute	Description	
Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Help Desk Status	
Restrictions	Restrictions	Description
	enumeration	O,C,F,R

[TOP](#)

MAKER

Attribute	Description	
Name	MAKER	
Datatype	String	
Description	Indicates Maker	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

MAKERSTAMP

Attribute	Description
Name	MAKERSTAMP

Datatype	String	
Description	Indicates Maker Date-Time Stamp	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

[TOP](#)

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

CHECKERSTAMP

Attribute	Description	
Name	CHECKERSTAMP	
Datatype	String	
Description	Indicates Checker Date-Time Stamp	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

[TOP](#)

MODNO

Attribute	Description	
Name	MODNO	
Datatype	Number	
Description	Indicates Modification Number	
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

TXNSTAT

Attribute	Description	
Name	TXNSTAT	
Datatype	String	
Description	Indicates Transaction Status	
Attributes	Attribute	Description
	minOccurs	0

Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

AUTHSTAT

Attribute	Description	
Name	AUTHSTAT	
Datatype	String	
Description	Indicates Authorization Status	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description	Indicates Help Desk Event Details	
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

EVENTDATE

Attribute	Description
Name	EVENTDATE
Datatype	Date
Description	Indicates Event Date

[TOP](#)

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions	Restrictions	Description
	enumeration	I,A

[TOP](#)

EVENTMODE

Attribute	Description
Name	EVENTMODE
Datatype	String
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others

Restrictions	Restrictions	Description
	enumeration	P,T,F,M,O

[TOP](#)

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECT

Attribute	Description	
Name	EVENTOBJECT	
Datatype	String	
Description	Indicates Event Object	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Number	
Description	Indicates Event Object Available	
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

FCUBS_ERROR_RESP

Attribute	Description	
Name	FCUBS_ERROR_RESP	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

ERROR

Attribute	Description
-----------	-------------

Name	ERROR	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded

[TOP](#)

ECODE

Attribute	Description
Name	ECODE
Datatype	String
Description	

[TOP](#)

EDESC

Attribute	Description
Name	EDESC
Datatype	String
Description	

[TOP](#)

FCUBS_WARNING_RESP

Attribute	Description	
Name	FCUBS_WARNING_RESP	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

WARNING

Attribute	Description	
Name	WARNING	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded

[TOP](#)

WCODE

Attribute	Description
Name	WCODE
Datatype	String
Description	

[TOP](#)

WDESC

Attribute	Description
Name	WDESC
Datatype	String
Description	

[TOP](#)

2.2.2.UT-QueryHelpDesk-Req-IO-MSG.xsd

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-IO

HELPDESKREFNO

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

[TOP](#)

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description					
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z 0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z 0-9]*
Restrictions	Description				
pattern	[a-zA-Z 0-9]*				

[TOP](#)

UBSCOMP

Attribute	Description
Name	UBSCOMP

Datatype	String	
Description		
Restrictions	Restrictions	Description
	enumeration	FCUBS,FCIS

[TOP](#)

MSGID

Attribute	Description	
Name	MSGID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nullable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nullable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

[TOP](#)

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

[TOP](#)

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nullable	true

[TOP](#)

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

[TOP](#)

ACTION

Attribute	Description
Name	ACTION

Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

[TOP](#)

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

[TOP](#)

VALUE

Attribute	Description
------------------	--------------------

Name	VALUE
Datatype	String
Description	

[TOP](#)

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	

[TOP](#)

Helpdeskmastertbl-IO

Attribute	Description
Name	Helpdeskmastertbl-IO
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

2.3.DeleteHelpDesk

Delete HelpDesk

2.3.1.UT-DeleteHelpDesk-Req-Full-MSG.xsd

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-Full

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

ATTENDED BY

HELPDESKSTATUS

MAKER

MAKERSTAMP

CHECKER

CHECKERSTAMP

MODNO

TXNSTAT

AUTHSTAT

[Helpdeskevent-Detail](#)

[EVENTDATE](#)

[HELPDESKMODE](#)

[EVENTMODE](#)

[EVENTDESCRIPTION](#)

[EVENTOBJECT](#)

[EVENTOBJECTAVAILABLE](#)

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

[TOP](#)

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description					
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

[TOP](#)

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description					
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>enumeration</td><td>FCUBS,FCIS</td></tr></table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

[TOP](#)

MSGID

Attribute	Description	
Name	MSGID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

[TOP](#)

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

[TOP](#)

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description		

Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0

Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

[TOP](#)

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

[TOP](#)

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

[TOP](#)

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

[TOP](#)

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	

[TOP](#)

Helpdeskmastertbl-Full

Attribute	Description
Name	Helpdeskmastertbl-Full
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,C

[TOP](#)

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	

Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

[TOP](#)

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions	Restrictions	Description
	maxLength	6

[TOP](#)

PROBLEMDESCRIPTION

Attribute	Description	
Name	PROBLEMDESCRIPTION	
Datatype	String	
Description	Indicates Problem Description	
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

ATTENDED BY

Attribute	Description	
Name	ATTENDED BY	
Datatype	String	
Description	Indicates Attended By	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	15

[TOP](#)

HELPDESKSTATUS

Attribute	Description	
Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Help Desk Status	
Restrictions	Restrictions	Description
	enumeration	O,C,F,R

[TOP](#)

MAKER

Attribute	Description
Name	MAKER

Datatype	String	
Description	Indicates Maker	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

MAKERSTAMP

Attribute	Description	
Name	MAKERSTAMP	
Datatype	String	
Description	Indicates Maker Date-Time Stamp	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

[TOP](#)

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

CHECKERSTAMP

Attribute	Description	
Name	CHECKERSTAMP	
Datatype	String	
Description	Indicates Checker Date-Time Stamp	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

[TOP](#)

MODNO

Attribute	Description
Name	MODNO
Datatype	Number
Description	Indicates Modification Number

Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

TXNSTAT

Attribute	Description	
Name	TXNSTAT	
Datatype	String	
Description	Indicates Transaction Status	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

AUTHSTAT

Attribute	Description	
Name	AUTHSTAT	
Datatype	String	
Description	Indicates Authorization Status	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description	Indicates Help Desk Event Details	
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

EVENTDATE

Attribute	Description
Name	EVENTDATE
Datatype	Date
Description	Indicates Event Date

[TOP](#)

HELPDESKMODE

Attribute	Description
Name	HELPDESKMODE
Datatype	String

Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions	Restrictions	Description
	enumeration	I,A

[TOP](#)

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions	Restrictions	Description
	enumeration	P,T,F,M,O

[TOP](#)

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECT

Attribute	Description	
Name	EVENTOBJECT	
Datatype	String	
Description	Indicates Event Object	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Number	
Description	Indicates Event Object Available	
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

2.3.2.UT-DeleteHelpDesk-Req-IO-MSG.xsd

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-IO

HELPDESKREFNO

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

[TOP](#)

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description					
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z 0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z 0-9]*
Restrictions	Description				
pattern	[a-zA-Z 0-9]*				

[TOP](#)

UBSCOMP

Attribute	Description
Name	UBSCOMP

Datatype	String	
Description		
Restrictions	Restrictions	Description
	enumeration	FCUBS,FCIS

[TOP](#)

MSGID

Attribute	Description	
Name	MSGID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nullable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nullable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

[TOP](#)

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

[TOP](#)

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nullable	true

[TOP](#)

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

[TOP](#)

ACTION

Attribute	Description
Name	ACTION

Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

[TOP](#)

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

[TOP](#)

VALUE

Attribute	Description
------------------	--------------------

Name	VALUE
Datatype	String
Description	

[TOP](#)

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	

[TOP](#)

Helpdeskmastertbl-IO

Attribute	Description
Name	Helpdeskmastertbl-IO
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

2.3.3.UT-DeleteHelpDesk-Res-Full-MSG.xsd

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-Full

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

ATTENDED BY

HELPDESKSTATUS

MAKER

MAKERSTAMP

CHECKER

CHECKERSTAMP

MODNO

TXNSTAT

AUTHSTAT

Helpdeskevent-Detail

EVENTDATE

HELPDESKMODE

[EVENTMODE](#)
[EVENTDESCRIPTION](#)
[EVENTOBJECT](#)
[EVENTOBJECTAVAILABLE](#)
[FCUBS_ERROR_RESP](#)
[ERROR](#)
[ECODE](#)
[EDESC](#)
[FCUBS_WARNING_RESP](#)
[WARNING](#)
[WCODE](#)
[WDESC](#)

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

[TOP](#)

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description					
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>pattern</td><td>[a-zA-Z_0-9]*</td></tr> </table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

[TOP](#)

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description					
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>enumeration</td><td>FCUBS,FCIS</td></tr> </table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

[TOP](#)

MSGID

Attribute	Description						
Name	MSGID						
Datatype	String						
Description							
Attributes	<table> <tr> <th>Attribute</th><th>Description</th></tr> <tr> <td>minOccurs</td><td>0</td></tr> <tr> <td>nillable</td><td>true</td></tr> </table>	Attribute	Description	minOccurs	0	nillable	true
Attribute	Description						
minOccurs	0						
nillable	true						

Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

[TOP](#)

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

[TOP](#)

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

DESTINATION

Attribute	Description
Name	DESTINATION

Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

[TOP](#)

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MSGSTAT

Attribute	Description
Name	MSGSTAT
Datatype	String
Description	

Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

[TOP](#)

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

[TOP](#)

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

[TOP](#)

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	

[TOP](#)

Helpdeskmastertbl-Full

Attribute	Description
Name	Helpdeskmastertbl-Full
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,C

[TOP](#)

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

[TOP](#)

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions	Restrictions	Description
	maxLength	6

[TOP](#)

PROBLEMDESCRIPTION

Attribute	Description	
Name	PROBLEMDESCRIPTION	
Datatype	String	
Description	Indicates Problem Description	
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

ATTENDED BY

Attribute	Description	
Name	ATTENDED BY	
Datatype	String	
Description	Indicates Attended By	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	15

[TOP](#)

HELPDESKSTATUS

Attribute	Description
Name	HELPDESKSTATUS
Datatype	String
Description	Indicates Help Desk Status

Restrictions	Restrictions	Description
	enumeration	O,C,F,R

[TOP](#)

MAKER

Attribute	Description	
Name	MAKER	
Datatype	String	
Description	Indicates Maker	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

MAKERSTAMP

Attribute	Description	
Name	MAKERSTAMP	
Datatype	String	
Description	Indicates Maker Date-Time Stamp	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

[TOP](#)

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

CHECKERSTAMP

Attribute	Description	
Name	CHECKERSTAMP	
Datatype	String	
Description	Indicates Checker Date-Time Stamp	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

[TOP](#)

MODNO

Attribute	Description	
Name	MODNO	
Datatype	Number	
Description	Indicates Modification Number	
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

TXNSTAT

Attribute	Description	
Name	TXNSTAT	
Datatype	String	
Description	Indicates Transaction Status	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

AUTHSTAT

Attribute	Description	
Name	AUTHSTAT	
Datatype	String	
Description	Indicates Authorization Status	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description	Indicates Help Desk Event Details	
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

EVENTDATE

Attribute	Description
Name	EVENTDATE
Datatype	Date

Description	Indicates Event Date
-------------	----------------------

[TOP](#)

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions	Restrictions	Description
	enumeration	I,A

[TOP](#)

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions	Restrictions	Description
	enumeration	P,T,F,M,O

[TOP](#)

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECT

Attribute	Description	
Name	EVENTOBJECT	
Datatype	String	
Description	Indicates Event Object	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECTAVAILABLE

Attribute	Description
Name	EVENTOBJECTAVAILABLE
Datatype	Number

Description	Indicates Event Object Available	
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

FCUBS_ERROR_RESP

Attribute	Description	
Name	FCUBS_ERROR_RESP	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

ERROR

Attribute	Description	
Name	ERROR	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded

[TOP](#)

ECODE

Attribute	Description
Name	ECODE
Datatype	String
Description	

[TOP](#)

EDESC

Attribute	Description
Name	EDESC
Datatype	String
Description	

[TOP](#)

FCUBS_WARNING_RESP

Attribute	Description	
Name	FCUBS_WARNING_RESP	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

WARNING

Attribute	Description	
Name	WARNING	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded

[TOP](#)

WCODE

Attribute	Description
Name	WCODE
Datatype	String
Description	

[TOP](#)

WDESC

Attribute	Description
Name	WDESC
Datatype	String
Description	

[TOP](#)

2.3.4.UT-DeleteHelpDesk-Res-PK-MSG.xsd

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

CHOICE

Helpdeskmastertbl-PK

HELPDESKREFNO

Helpdeskmastertbl-IO

HELPDESKREFNO

FCUBS_ERROR_RESP

ERROR

ECODE

EDESC

FCUBS_WARNING_RESP

WARNING

WCODE

WDESC

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

[TOP](#)

SOURCE

Attribute	Description	
Name	SOURCE	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

UBSCOMP

Attribute	Description	
Name	UBSCOMP	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	enumeration	FCUBS,FCIS

[TOP](#)

MSGID

Attribute	Description	
Name	MSGID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

USERID

Attribute	Description
Name	USERID
Datatype	String
Description	

Restrictions	Restrictions	Description
	maxLength	12
	pattern	[A-Z 0-9]*

[TOP](#)

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	length	3
	pattern	[a-zA-Z 0-9]{3}

[TOP](#)

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z 0-9]*

[TOP](#)

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z 0-9]*

[TOP](#)

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nullable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nullable	true

[TOP](#)

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

FUNCTIONID

Attribute	Description
-----------	-------------

Name	FUNCTIONID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

[TOP](#)

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

[TOP](#)

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		

Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

[TOP](#)

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

[TOP](#)

FCUBS_BODY

Attribute	Description
Name	FCUBS BODY
Datatype	
Description	

[TOP](#)

CHOICE

Attribute	Description
Name	CHOICE
Datatype	
Description	

[TOP](#)

Helpdeskmastertbl-PK

Attribute	Description
Name	Helpdeskmastertbl-PK
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0

Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

Helpdeskmastertbl-IO

Attribute	Description
Name	Helpdeskmastertbl-IO
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

FCUBS_ERROR_RESP

Attribute	Description	
Name	FCUBS_ERROR_RESP	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

ERROR

Attribute	Description	
Name	ERROR	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded

[TOP](#)

ECODE

Attribute	Description
Name	ECODE
Datatype	String
Description	

[TOP](#)

EDESC

Attribute	Description
Name	EDESC
Datatype	String
Description	

[TOP](#)

FCUBS_WARNING_RESP

Attribute	Description	
Name	FCUBS_WARNING_RESP	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

WARNING

Attribute	Description	
Name	WARNING	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded

[TOP](#)

WCODE

Attribute	Description
Name	WCODE
Datatype	String
Description	

[TOP](#)

WDESC

Attribute	Description
Name	WDESC
Datatype	String
Description	

[TOP](#)

2.4.ModifyHelpDesk

Modify HelpDesk

2.4.1.UT-ModifyHelpDesk-Req-Full-MSG.xsd

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-Full

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

ATTENDED BY

HELPDESKSTATUS

MAKER

MAKERSTAMP

CHECKER

CHECKERSTAMP

MODNO

TXNSTAT

AUTHSTAT

[Helpdeskevent-Detail](#)

[EVENTDATE](#)

[HELPDESKMODE](#)

[EVENTMODE](#)

[EVENTDESCRIPTION](#)

[EVENTOBJECT](#)

[EVENTOBJECTAVAILABLE](#)

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

[TOP](#)

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description					
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

[TOP](#)

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description					
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>enumeration</td><td>FCUBS,FCIS</td></tr></table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

[TOP](#)

MSGID

Attribute	Description	
Name	MSGID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z 0-9]*

[TOP](#)

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

[TOP](#)

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

[TOP](#)

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description		

Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0

Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

[TOP](#)

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

[TOP](#)

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

[TOP](#)

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

[TOP](#)

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	

[TOP](#)

Helpdeskmastertbl-Full

Attribute	Description
Name	Helpdeskmastertbl-Full
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,C

[TOP](#)

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	

Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

[TOP](#)

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions	Restrictions	Description
	maxLength	6

[TOP](#)

PROBLEMDESCRIPTION

Attribute	Description	
Name	PROBLEMDESCRIPTION	
Datatype	String	
Description	Indicates Problem Description	
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

ATTENDED BY

Attribute	Description	
Name	ATTENDED BY	
Datatype	String	
Description	Indicates Attended By	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	15

[TOP](#)

HELPDESKSTATUS

Attribute	Description	
Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Help Desk Status	
Restrictions	Restrictions	Description
	enumeration	O,C,F,R

[TOP](#)

MAKER

Attribute	Description
Name	MAKER

Datatype	String	
Description	Indicates Maker	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

MAKERSTAMP

Attribute	Description	
Name	MAKERSTAMP	
Datatype	String	
Description	Indicates Maker Date-Time Stamp	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

[TOP](#)

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

CHECKERSTAMP

Attribute	Description	
Name	CHECKERSTAMP	
Datatype	String	
Description	Indicates Checker Date-Time Stamp	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

[TOP](#)

MODNO

Attribute	Description
Name	MODNO
Datatype	Number
Description	Indicates Modification Number

Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

TXNSTAT

Attribute	Description	
Name	TXNSTAT	
Datatype	String	
Description	Indicates Transaction Status	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

AUTHSTAT

Attribute	Description	
Name	AUTHSTAT	
Datatype	String	
Description	Indicates Authorization Status	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description	Indicates Help Desk Event Details	
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

EVENTDATE

Attribute	Description
Name	EVENTDATE
Datatype	Date
Description	Indicates Event Date

[TOP](#)

HELPDESKMODE

Attribute	Description
Name	HELPDESKMODE
Datatype	String

Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions	Restrictions	Description
	enumeration	I,A

[TOP](#)

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions	Restrictions	Description
	enumeration	P,T,F,M,O

[TOP](#)

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECT

Attribute	Description	
Name	EVENTOBJECT	
Datatype	String	
Description	Indicates Event Object	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Number	
Description	Indicates Event Object Available	
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

2.4.2.UT-ModifyHelpDesk-Req-IO-MSG.xsd

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-IO

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

HELPDESKSTATUS

MODNO

Helpdeskevent-Detail

HELPDESKMODE

EVENTMODE

EVENTDESCRIPTION

EVENTOBJECT

EVENTOBJECTAVAILABLE

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	

Description	
-------------	--

[TOP](#)

SOURCE

Attribute	Description	
Name	SOURCE	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

UBSCOMP

Attribute	Description	
Name	UBSCOMP	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	enumeration	FCUBS,FCIS

[TOP](#)

MSGID

Attribute	Description	
Name	MSGID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

USERID

Attribute	Description
-----------	-------------

Name	USERID	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	maxLength	12
	pattern	[A-Z 0-9]*

[TOP](#)

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

[TOP](#)

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

[TOP](#)

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

[TOP](#)

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

PARAM

Attribute	Description	
Name	PARAM	
Datatype		

Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

[TOP](#)

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

[TOP](#)

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	

[TOP](#)

Helpdeskmastertbl-IO

Attribute	Description
Name	Helpdeskmastertbl-IO
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

REPORTINGENTITYTYPE

Attribute	Description
-----------	-------------

Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,C

[TOP](#)

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

[TOP](#)

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	

Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	6

[TOP](#)

PROBLEMDescription

Attribute	Description	
Name	PROBLEMDescription	
Datatype	String	
Description	Indicates Problem Description	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

HELPDESKSTATUS

Attribute	Description	
Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Help Desk Status	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	O,C,F,R

[TOP](#)

MODNO

Attribute	Description	
Name	MODNO	
Datatype	Number	
Description	Indicates Modification Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	totalDigits	22

[TOP](#)

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description	Indicates Help Desk Event Details	
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,A

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	P,T,F,M,O

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

EVENTOBJECT

Attribute	Description	
Name	EVENTOBJECT	
Datatype	String	
Description	Indicates Event Object	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

EVENTOBJECTAVAILABLE

Attribute	Description	
Name	EVENTOBJECTAVAILABLE	
Datatype	Number	
Description	Indicates Event Object Available	
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

2.4.3.UT-ModifyHelpDesk-Res-Full-MSG.xsd

FCUBS_HEADER

SOURCE

UBSCOMP

MSGID

CORRELID

USERID

BRANCH

MODULEID

SERVICE

OPERATION

SOURCE_OPERATION

SOURCE_USERID

DESTINATION

MULTITRIPID

FUNCTIONID

ACTION

MSGSTAT

ADDL

PARAM

NAME

VALUE

FCUBS_BODY

Helpdeskmastertbl-Full

HELPDESKREFNO

REPORTINGENTITYTYPE

REPORTINGENTITYID

QUERYTYPE

QUERYSEVERITY

QUERYCATEGORY

PROBLEMDESCRIPTION

ATTENDED BY

HELPDESKSTATUS

MAKER

MAKERSTAMP

CHECKER

CHECKERSTAMP

MODNO

TXNSTAT

AUTHSTAT

Helpdeskevent-Detail

EVENTDATE

HELPDESKMODE

[EVENTMODE](#)
[EVENTDESCRIPTION](#)
[EVENTOBJECT](#)
[EVENTOBJECTAVAILABLE](#)
[FCUBS_ERROR_RESP](#)
[ERROR](#)
[ECODE](#)
[EDESC](#)
[FCUBS_WARNING_RESP](#)
[WARNING](#)
[WCODE](#)
[WDESC](#)

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

[TOP](#)

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description					
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>pattern</td><td>[a-zA-Z_0-9]*</td></tr> </table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

[TOP](#)

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description					
Restrictions	<table> <tr> <th>Restrictions</th><th>Description</th></tr> <tr> <td>enumeration</td><td>FCUBS,FCIS</td></tr> </table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

[TOP](#)

MSGID

Attribute	Description						
Name	MSGID						
Datatype	String						
Description							
Attributes	<table> <tr> <th>Attribute</th><th>Description</th></tr> <tr> <td>minOccurs</td><td>0</td></tr> <tr> <td>nillable</td><td>true</td></tr> </table>	Attribute	Description	minOccurs	0	nillable	true
Attribute	Description						
minOccurs	0						
nillable	true						

Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

[TOP](#)

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

[TOP](#)

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

DESTINATION

Attribute	Description
Name	DESTINATION

Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

[TOP](#)

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MSGSTAT

Attribute	Description
Name	MSGSTAT
Datatype	String
Description	

Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

[TOP](#)

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

[TOP](#)

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

[TOP](#)

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	

[TOP](#)

Helpdeskmastertbl-Full

Attribute	Description
Name	Helpdeskmastertbl-Full
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,C

[TOP](#)

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

[TOP](#)

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Restrictions	Restrictions	Description
	maxLength	6

[TOP](#)

PROBLEMDESCRIPTION

Attribute	Description	
Name	PROBLEMDESCRIPTION	
Datatype	String	
Description	Indicates Problem Description	
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

ATTENDED BY

Attribute	Description	
Name	ATTENDED BY	
Datatype	String	
Description	Indicates Attended By	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	15

[TOP](#)

HELPDESKSTATUS

Attribute	Description
Name	HELPDESKSTATUS
Datatype	String
Description	Indicates Help Desk Status

Restrictions	Restrictions	Description
	enumeration	O,C,F,R

[TOP](#)

MAKER

Attribute	Description	
Name	MAKER	
Datatype	String	
Description	Indicates Maker	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

MAKERSTAMP

Attribute	Description	
Name	MAKERSTAMP	
Datatype	String	
Description	Indicates Maker Date-Time Stamp	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

[TOP](#)

CHECKER

Attribute	Description	
Name	CHECKER	
Datatype	String	
Description	Indicates Checker	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

CHECKERSTAMP

Attribute	Description	
Name	CHECKERSTAMP	
Datatype	String	
Description	Indicates Checker Date-Time Stamp	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	35

[TOP](#)

MODNO

Attribute	Description	
Name	MODNO	
Datatype	Number	
Description	Indicates Modification Number	
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

TXNSTAT

Attribute	Description	
Name	TXNSTAT	
Datatype	String	
Description	Indicates Transaction Status	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

AUTHSTAT

Attribute	Description	
Name	AUTHSTAT	
Datatype	String	
Description	Indicates Authorization Status	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description	Indicates Help Desk Event Details	
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

EVENTDATE

Attribute	Description
Name	EVENTDATE
Datatype	Date

Description	Indicates Event Date
-------------	----------------------

[TOP](#)

HELPDESKMODE

Attribute	Description	
Name	HELPDESKMODE	
Datatype	String	
Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Restrictions	Restrictions	Description
	enumeration	I,A

[TOP](#)

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Restrictions	Restrictions	Description
	enumeration	P,T,F,M,O

[TOP](#)

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECT

Attribute	Description	
Name	EVENTOBJECT	
Datatype	String	
Description	Indicates Event Object	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECTAVAILABLE

Attribute	Description
Name	EVENTOBJECTAVAILABLE
Datatype	Number

Description	Indicates Event Object Available	
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

FCUBS_ERROR_RESP

Attribute	Description	
Name	FCUBS_ERROR_RESP	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

ERROR

Attribute	Description	
Name	ERROR	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded

[TOP](#)

ECODE

Attribute	Description
Name	ECODE
Datatype	String
Description	

[TOP](#)

EDESC

Attribute	Description
Name	EDESC
Datatype	String
Description	

[TOP](#)

FCUBS_WARNING_RESP

Attribute	Description	
Name	FCUBS_WARNING_RESP	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

WARNING

Attribute	Description	
Name	WARNING	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded

[TOP](#)

WCODE

Attribute	Description
Name	WCODE
Datatype	String
Description	

[TOP](#)

WDESC

Attribute	Description
Name	WDESC
Datatype	String
Description	

[TOP](#)

2.4.4.UT-ModifyHelpDesk-Res-PK-MSG.xsd

FCUBS_HEADER

- SOURCE*
- UBSCOMP*
- MSGID*
- CORRELID*
- USERID*
- BRANCH*
- MODULEID*
- SERVICE*
- OPERATION*
- SOURCE_OPERATION*
- SOURCE_USERID*
- DESTINATION*
- MULTITRIPID*
- FUNCTIONID*
- ACTION*
- MSGSTAT*
- ADDL*
 - PARAM*
 - NAME*
 - VALUE*

FCUBS_BODY

- CHOICE*
 - Helpdeskmastertbl-PK*
 - HELPDESKREFNO*
 - Helpdeskmastertbl-IO*
 - HELPDESKREFNO*
 - REPORTINGENTITYTYPE*
 - REPORTINGENTITYID*
 - QUERYTYPE*
 - QUERYSEVERITY*
 - QUERYCATEGORY*
 - PROBLEMDescription*
 - HELPDESKSTATUS*
 - MODNO*
 - Helpdeskevent-Detail*
 - HELPDESKMODE*
 - EVENTMODE*
 - EVENTDESCRIPTION*
 - EVENTOBJECT*
 - EVENTOBJECTAVAILABLE*

FCUBS_ERROR_RESP

ERROR

ECODE

EDESC

FCUBS_WARNING_RESP

WARNING

WCODE

WDESC

FCUBS_HEADER

Attribute	Description
Name	FCUBS_HEADER
Datatype	
Description	

[TOP](#)

SOURCE

Attribute	Description				
Name	SOURCE				
Datatype	String				
Description					
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>pattern</td><td>[a-zA-Z_0-9]*</td></tr></table>	Restrictions	Description	pattern	[a-zA-Z_0-9]*
Restrictions	Description				
pattern	[a-zA-Z_0-9]*				

[TOP](#)

UBSCOMP

Attribute	Description				
Name	UBSCOMP				
Datatype	String				
Description					
Restrictions	<table><tr><th>Restrictions</th><th>Description</th></tr><tr><td>enumeration</td><td>FCUBS,FCIS</td></tr></table>	Restrictions	Description	enumeration	FCUBS,FCIS
Restrictions	Description				
enumeration	FCUBS,FCIS				

[TOP](#)

MSGID

Attribute	Description	
Name	MSGID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

CORRELID

Attribute	Description	
Name	CORRELID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

USERID

Attribute	Description	
Name	USERID	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	maxLength	12
	pattern	[A-Z_0-9]*

[TOP](#)

BRANCH

Attribute	Description	
Name	BRANCH	
Datatype	String	
Description		
Restrictions	Restrictions	Description
	length	3
	pattern	[a-zA-Z_0-9]{3}

[TOP](#)

MODULEID

Attribute	Description	
Name	MODULEID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

SERVICE

Attribute	Description	
Name	SERVICE	
Datatype	String	
Description		

Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

OPERATION

Attribute	Description	
Name	OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_OPERATION

Attribute	Description	
Name	SOURCE_OPERATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

SOURCE_USERID

Attribute	Description	
Name	SOURCE_USERID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
	nillable	true

[TOP](#)

DESTINATION

Attribute	Description	
Name	DESTINATION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0

Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MULTITRIPID

Attribute	Description	
Name	MULTITRIPID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

FUNCTIONID

Attribute	Description	
Name	FUNCTIONID	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	8
	pattern	[A-Z_0-9]*

[TOP](#)

ACTION

Attribute	Description	
Name	ACTION	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	pattern	[a-zA-Z_0-9]*

[TOP](#)

MSGSTAT

Attribute	Description	
Name	MSGSTAT	
Datatype	String	
Description		
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	SUCCESS,WARNING,FAILURE

[TOP](#)

ADDL

Attribute	Description	
Name	ADDL	
Datatype		
Description		
Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

PARAM

Attribute	Description	
Name	PARAM	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

NAME

Attribute	Description
Name	NAME
Datatype	String
Description	

[TOP](#)

VALUE

Attribute	Description
Name	VALUE
Datatype	String
Description	

[TOP](#)

FCUBS_BODY

Attribute	Description
Name	FCUBS_BODY
Datatype	
Description	This XSD Gives Information about PK Response

[TOP](#)

CHOICE

Attribute	Description
Name	CHOICE
Datatype	
Description	

[TOP](#)

Helpdeskmastertbl-PK

Attribute	Description
Name	Helpdeskmastertbl-PK
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

Helpdeskmastertbl-IO

Attribute	Description
Name	Helpdeskmastertbl-IO
Datatype	
Description	

[TOP](#)

HELPDESKREFNO

Attribute	Description	
Name	HELPDESKREFNO	
Datatype	String	
Description	Indicates Help Desk Reference Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

REPORTINGENTITYTYPE

Attribute	Description	
Name	REPORTINGENTITYTYPE	
Datatype	String	
Description	Indicates Reporting Entity Type	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	1

[TOP](#)

REPORTINGENTITYID

Attribute	Description	
Name	REPORTINGENTITYID	
Datatype	String	
Description	Indicates Reporting Entity Id	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	12

[TOP](#)

QUERYTYPE

Attribute	Description	
Name	QUERYTYPE	
Datatype	String	
Description	Indicates Query Type	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,C

[TOP](#)

QUERYSEVERITY

Attribute	Description	
Name	QUERYSEVERITY	
Datatype	String	
Description	Indicates Query Severity	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	H,M,L

[TOP](#)

QUERYCATEGORY

Attribute	Description	
Name	QUERYCATEGORY	
Datatype	String	
Description	Indicates Query Category	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	6

[TOP](#)

PROBLEMDESCRIPTION

Attribute	Description	
Name	PROBLEMDescription	
Datatype	String	
Description	Indicates Problem Description	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

HELPDESKSTATUS

Attribute	Description	
Name	HELPDESKSTATUS	
Datatype	String	
Description	Indicates Help Desk Status	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	O,C,F,R

[TOP](#)

MODNO

Attribute	Description	
Name	MODNO	
Datatype	Number	
Description	Indicates Modification Number	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	totalDigits	22

[TOP](#)

Helpdeskevent-Detail

Attribute	Description	
Name	Helpdeskevent-Detail	
Datatype		
Description	Indicates Help Desk Event Details	
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

HELPDESKMODE

Attribute	Description
Name	HELPDESKMODE
Datatype	String

Description	Indicates Help Desk Mode, I for Inquiry, A for Action	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	I,A

[TOP](#)

EVENTMODE

Attribute	Description	
Name	EVENTMODE	
Datatype	String	
Description	Indicates Help Desk Mode,P for person, T for telephone, F for fax, M for mail, O for others	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	enumeration	P,T,F,M,O

[TOP](#)

EVENTDESCRIPTION

Attribute	Description	
Name	EVENTDESCRIPTION	
Datatype	String	
Description	Indicates Event Description	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECT

Attribute	Description	
Name	EVENTOBJECT	
Datatype	String	
Description	Indicates Event Object	
Attributes	Attribute	Description
	minOccurs	0
Restrictions	Restrictions	Description
	maxLength	255

[TOP](#)

EVENTOBJECTAVAILABLE

Attribute	Description
Name	EVENTOBJECTAVAILABLE
Datatype	Number
Description	Indicates Event Object Available

Attributes	Attribute	Description
	minOccurs	0

[TOP](#)

FCUBS_ERROR_RESP

Attribute	Description	
Name	FCUBS_ERROR_RESP	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

ERROR

Attribute	Description	
Name	ERROR	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded

[TOP](#)

ECODE

Attribute	Description
Name	ECODE
Datatype	String
Description	

[TOP](#)

EDESC

Attribute	Description
Name	EDESC
Datatype	String
Description	

[TOP](#)

FCUBS_WARNING_RESP

Attribute	Description	
Name	FCUBS_WARNING_RESP	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded
	minOccurs	0

[TOP](#)

WARNING

Attribute	Description	
Name	WARNING	
Datatype		
Description		
Attributes	Attribute	Description
	maxOccurs	unbounded

[TOP](#)

WCODE

Attribute	Description
Name	WCODE
Datatype	String
Description	

[TOP](#)

WDESC

Attribute	Description
Name	WDESC
Datatype	String
Description	

[TOP](#)



Help Desk
[September] [2014]

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