

Dashboard User Guide

Oracle Banking Payments

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Dashboard User Guide
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1. About this Manual

1.1 Introduction

This manual is designed to help you to quickly get familiar with the Dashboard module of Oracle Banking Payments. It takes you through the various stages in processing a Payments transaction.

1.2 Audience

This manual is intended for the following User/User Roles:

Role	Function
Payment Department Operators	Payments Transaction Input functions except Authorization.
Back Office Payment Department Operators	Payments related maintenances/Payment Transaction Input functions except Authorization
Payment Department Officers	Payments Maintenance/ Transaction Authorization
Bank's Financial Controller/ Payment Department Manager	Host level processing related setup for PM module and PM Dashboard/Query functions

1.3 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.


1.4 Organization




This manual is organized into the following chapters.:

Chapter	Description
Chapter 1	<i>About this Manual</i> gives information on the intended audience. It also lists the various chapters covered in this User Manual.
Chapter 2	<i>Dashboard</i> provides information on FCUBS Core maintenances.
Chapter 3	<i>Function ID Glossary</i> has alphabetical listing of Function/Screen ID's used in the module with page references for quick navigation.

1.5 Glossary of Icons

This User Manual may refer to all or some of the following icons:

Icons	Function
	Exit

Icons	Function
	Add row
	Delete row
	Option List

2. Dashboards

2.1 Dashboard Maintenances

2.1.1 Network Cutoff Priority Maintenance (PMDNCTPR)

You can maintain the priority time limit for a Network based on the Network Cutoff. Payments Queues Dashboard Summary list the count of the transactions pending in queues for which Network cutoff is due within the priority window maintained below.

You can invoke the 'Network Cutoff Priority Maintenance' screen by typing 'PMDNCTPR' in the field at the top right corner of the application tool bar and clicking the adjoining arrow button. Click new button on the Application tool bar.

Network Code *	Network Description	Payment Type	Network Cutoff Time	Priority Window (In Minutes)
<input checked="" type="checkbox"/>				

Following fields gets defaulted with values:

- Host Code
- Description

Specify the following fields:

Network Code

Select the Network Code from the LOV.

Network Description

Displays the description of the selected network.

Payment Type

Select the payment type from the drop-down values. The options are:

- ACH
- Book Transfer

- Faster Payments
- US NACHA
- Cross Border
- RTGS
- IMPS

Network Cutoff Time

Displays the Cutoff Time maintained for the selected network.

Priority Window (In Minutes)

Select the cutoff time limit from the drop-down values. The drop-down contains time limit values from 30 to 120 minutes with an interval of 15 minutes. Default value is null.

2.1.2 Recall Priority Preferences Maintenance (PMDRLTPR)

You can maintain the priority limit monitor in the inbound Recall received ACH transaction which is not yet responded with Recall Acceptance or Reject. Transactions whose recall response due date gets breached within the window period maintained here are considered for the count in Recall priority dashboard.

You can invoke the 'Recall Priority Preferences Maintenances' screen by typing 'PMDRLTPR' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click new button on the Application toolbar.

Recall Priority Preferences

Save

Host Code* _____ Description _____

Priority Window Details

Network Code *	Network Description	Payment Type	Recall Response Days	Priority Window (In Days)
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

Maker _____ Date Time: _____ Mod No _____ Record Status _____

Checker _____ Date Time: _____ Authorization Status _____

Cancel

Following fields gets defaulted with values:

- Host Code
- Description

Specify the following fields:

Network Code

Select the Network Code from the LOV.

Network Description

Displays the description of the selected network.

Payment Type

Select the payment type as ACH

Recall Response Days

Displays the recall response days of the selected network.

Priority Window (In Days)

Select the priority days from the drop-down values. The drop-down contains values from 0 to 10 days. Default value is null.

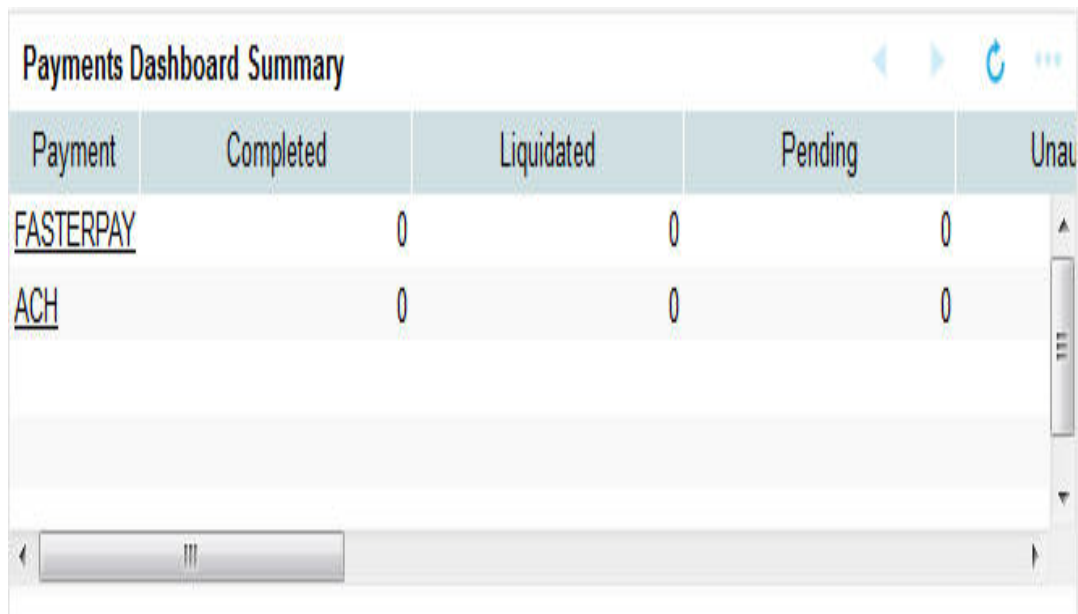
Note

On save, system validates that the priority days is less than or equal to Recall response days maintained for Inbound payments in Network Preferences.

2.2 Payments Dashboard Summary

The Payments Dashboard screen provides the matrix of completed or under processing transactions that are in various statuses for the logged in host.

In this dashboard screen, you can view the total transaction count for each payment type across all branch codes under the logged in host code with their corresponding transaction statuses.



Payment	Completed	Liquidated	Pending	Unaudited
<u>FASTERPAY</u>	0	0	0	
<u>ACH</u>	0	0	0	

On the click on the **Refresh** button, the system refreshes the total count of transactions for the logged in host.

You can select and click any payment type to get a count for every network code and transaction type combination with the corresponding transaction status.

The following statuses are displayed in the dashboard:

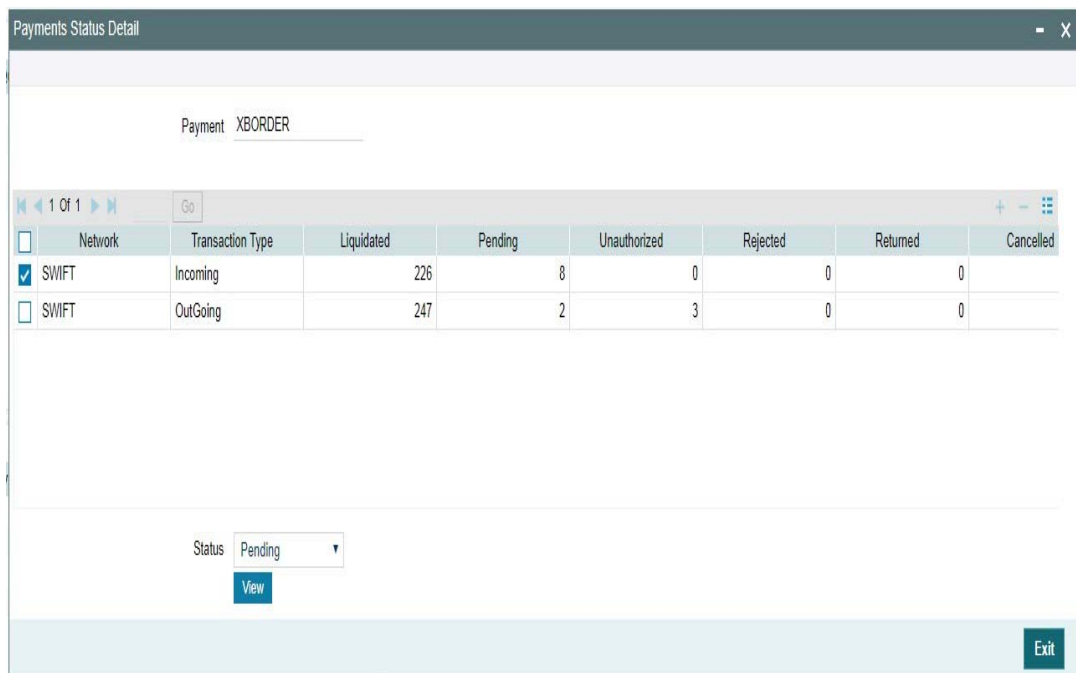
- Completed
- Liquidated
- Pending
- Unauthorized
- Rejected
- Returned
- Cancelled
- Reversed
- Future Valued

The transaction count is displayed for the following payment types:

- ACH
- BOOK
- RTGS
- Faster Pay
- Cross Border
- DD

From dashboard screen, it is possible to drill down to a particular transaction.

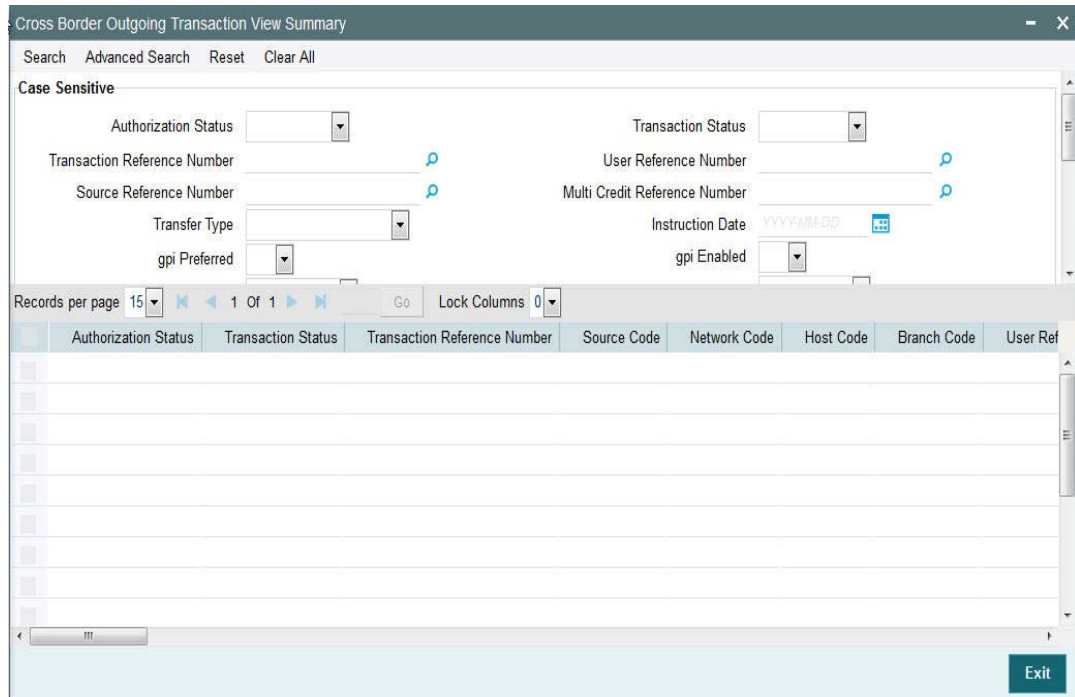
On clicking the link for a Payment type, system displays the Outgoing and Incoming transactions per Network code of the selected payment type in different statuses, in a separate window.



The screenshot shows a window titled "Payments Status Detail" with a search bar containing "Payment XBORDER". Below the search bar is a table with columns for Network, Transaction Type, and various statuses. The first row is selected, showing SWIFT Incoming transactions with counts: Liquidated (226), Pending (8), Unauthorized (0), Rejected (0), Returned (0), and Cancelled (0). The second row shows SWIFT OutGoing transactions with counts: Liquidated (247), Pending (2), Unauthorized (3), Rejected (0), Returned (0), and Cancelled (0). At the bottom, there is a "Status" dropdown menu set to "Pending" and a "View" button. An "Exit" button is located in the bottom right corner.

Network	Transaction Type	Liquidated	Pending	Unauthorized	Rejected	Returned	Cancelled
<input checked="" type="checkbox"/>	SWIFT Incoming	226	8	0	0	0	0
<input type="checkbox"/>	SWIFT OutGoing	247	2	3	0	0	0

Select the row for which further drill down is required and provide the status in the Status field. Click the View button and the related transaction summary screen is opened that lists the transactions in the queried status:



Note

- Auto-refresh feature is not available. You must click on the Refresh button to refresh the screen.
- The count will be displayed as 'zero' if there are no transactions for a specific transaction type and status combination.

The following statuses indicates the corresponding details:

Queue	Description
Completed	Displays the total count of transactions for a specific network code and transaction type combination, which are completed but yet to be dispatched, for the specified branch code.
Liquidated	Displays the total count of transactions for a specific network code and transaction type combination, which are completed successfully and dispatched to Network for the specified branch code.
Pending	Displays the count of transactions for a specific network code and transaction type combination which are authorized and pending in progress, but are not currently present in any of the Exception Queues.
Unauthorized	Displays the count of unauthorized transactions for a specific network code and transaction type combination.
Rejected	Displays the count of transactions that are marked with contract status as 'Rejected' or "Network Rejected".

Queue	Description
Returned	Displays the count of transactions that are marked with contract status as 'Returned' and no further child contract is created.
Recall Requested	Displays the count of transactions for which Recall is requested but not yet approved or rejected. This is applicable only for ACH transactions.
Reversed	Displays the count of transactions for a specific network code and transaction type combination with Transaction status as 'Reversed'.
Future Valued	Displays the count of future valued transactions that are booked in the system and marked for future dated processing.

2.3 Payments Queues Dashboard Summary

The Payments Dashboard screen provides the count of Total or Unauthorized or Cut off Priority transactions held in various exceptional queues of the logged in host code.

The Payments Queues Dashboard Summary lists:

- Payment Type Total – Count of transactions pending in different Exception Queues.
- Payment Type Unauthorized – Count of transactions held in Exception Queues for authorization for any queue action initiated.
- Payment Type Cutoff Priority – Count of transactions pending in the queue for which Network cutoff is due within the priority window maintained.

For more details on the queues, refer to Exception Queue User guide. The cutoff priority items

Payments Queues Dashboard Summary															
Payment	TR	PC	NC	A1	A2	ER	EC	EE	SC	BO	PE	EA	FV	SI	FC
X Border Total	82	3	32	14	5	8	1	16	74	124	42	45	6	28	0
X border Unauthorized	38	3	24	1	1	1	1	2	34	105	28	2	1	14	0
X Border Cutoff priority	3	0	0	2	0	2	0	2	1	1	0	1	1	0	0

for each queue gets computed based on the priority limit for the Network defined in Network Cutoff Priority Maintenance (PMDNCTPR) screen

Any payment that is pending in the queue for which Network cutoff is due within priority window gets counted for Cutoff Priority.

The following are the payment types considered for Total and unauthorized transactions count:

- Cross Border/RTGS
- Book Transfer
- India RTGS
- SCT Instant Pay

.The following queues are available in the dashboard:

Queue Code	Name of Queue	Description
TR	Repair Queue	Displays the total count of transactions for a specific network code and transaction type combination that are in Repair Queue for the logged in host code.
BO	Business Override Queue	Displays the total count of transactions for a specific network code and transaction type combination, which are in Business Override Queue for the logged in host code.
PE	Process Exception Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Process Exception Queue for the logged in host.
PC	Processing Cut-off Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Processing Cut Off Queue for the
NC	Network Post cut off Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Network Cut Off Queue for the logged in host.
AL	Auth Limit 1 and 2 Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Auth 1 and Auth 2 limit for the logged in
EC /EA	ECA/EAC	Displays the count of transactions for a specific network code and transaction type combination which are in ECA/EAC Queue for the logged in host.
ER	Exchange Rate Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Exchange Rate Queue for the logged in host.
EE	External Exchange Rate Queue	Displays the count of transactions for a specific network code and transaction type combination which are in External Exchange Rate Queue for the logged in host.
SC	Sanction Check Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Sanctions Queue for the logged in host.
FC	FX Unwind Queue	Displays the number of pending transactions in the FX Unwind Queue for the logged in Host.

FV	Warehouse Queue	Displays the number of pending transactions in the Warehouse Queue for the logged in host.
SI	Standing Instruction Queue	Displays the number of pending transactions in the Standing Instruction Queue for the logged in host.

Note

- Auto-refresh feature is not available. You must click on the Refresh button to refresh the screen.
 - The count will be displayed as 'zero' if there are no transactions for a specific transaction type and status combination.
 - Any child contract that is created during exception handling also appears on the dashboard screen.
-

2.4 Message Status Dashboard

The Message Status Dashboard screen provides the details of the SWIFT/RTGS transactions and message statuses count only for the logged in host.

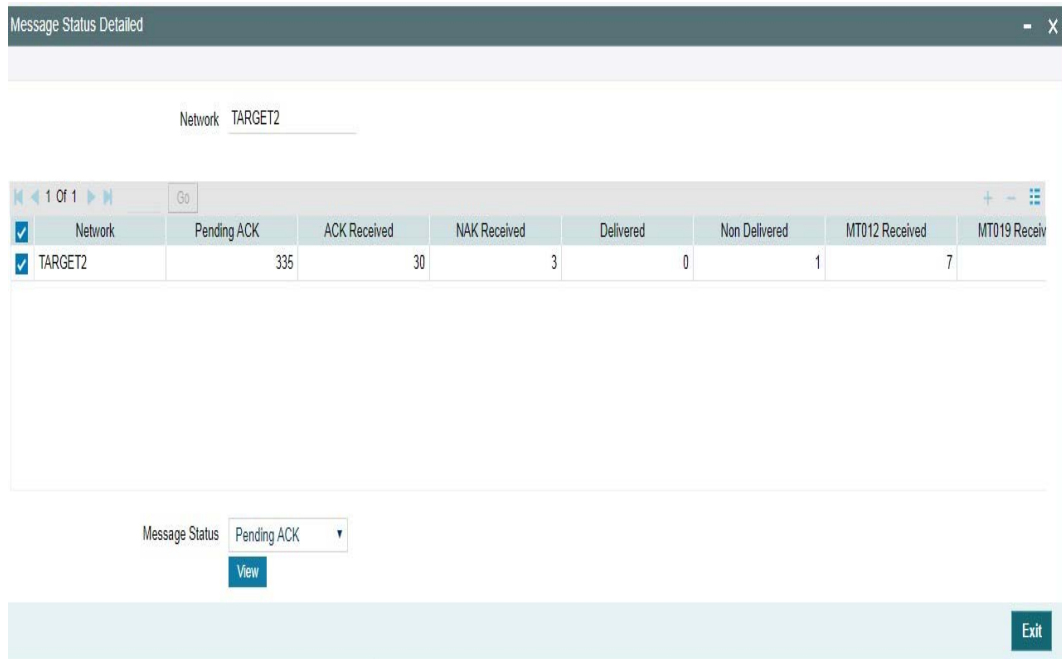
On the click on the **Refresh** button, the system refreshes the total count of transactions and message statuses for the logged in host.

Dashboard lists the number of messages based on the

- ACK/NAK received
- Delivery Notification Received
- RTGS Funding Notification

The following statuses are displayed Network-Wise:

- Pending ACK - Acknowledgement not yet received from SWIFT
- ACK Received
- NAK received
- Delivered - On receiving MT 011 delivery notification
- Non-delivered - MT 010 Non –delivery warning is received
- MT 012 Received - Funding notification received from SWIFT for RTGS messages sent
- MT 019 Received - Abort Notification received for RTGS message sent
- Notification Pending -Yet to receive MT 012 / MT 019 notification for RTGS message sent



On selecting a row, a detailed screen gets opened and the user can select the status for which the list of messages to be viewed.

Based on the status selected, Outbound Message Browser screen gets opened with related messages displayed.

2.5 Recall Priority Dashboard

The Recall Priority Dashboard screen provides the list of pending Inbound ACH transactions, yet to be responded with acceptance or rejection of recall received.

This dashboard displays the count of all Inbound ACH transactions which are in recall requested status whose recall response due date gets breached within in the priority days maintained in Recall Priority Preferences Maintenance (PMDRLTPR) screen.



On the click on the Refresh button, the system refreshes the total count of pending Inbound ACH transactions.

2.6 Pending Queue Items Dashboard Summary

The Pending Queue Items Dashboard Summary screen provides the list of transactions pending in message processing Queues across all branch codes under the logged in host code

The following queues are available in the dashboard:

- Network Resolution Queue
- R Processing Queue
- Accounting Queue
- Dispatch Queue
- STP Queue

Status	Network Resolution Queue	R Processing Queue	Accounting Queue	Dispatch Queue	STP Queue
PENDING	731	3	547	244	

On the click on the Refresh button, the system refreshes the total count of pending transactions.

Current Status	Network Resolution Queue	R Processing Queue	Accounting Queue	Dispatch Queue	STP Queue
PENDING	738	3	548	244	60

Select a particular row for which further drill down is required and provide the queue name and click the View button. The particular Queue opens with the list of transactions applicable for the row selected.