# Table of Contents

1. **Preface** .................................................................................................................................................. 6  
   1.1 Intended Audience .......................................................................................................................... 6 
   1.2 Documentation Accessibility .......................................................................................................... 6 
   1.3 Access to Oracle Support .............................................................................................................. 6 
   1.4 Structure .......................................................................................................................................... 6 
   1.5 Related Information Sources ......................................................................................................... 6 

2. **Objective and Scope** ....................................................................................................................... 7  
   2.1 Background ..................................................................................................................................... 7 
   2.2 Objective and Scope ...................................................................................................................... 7 

3. **JMS Step 1: Create foreign server in a weblogic server** .................................................................... 8  
   3.1 Introduction and Definitions ........................................................................................................... 8  
      3.1.1 Create a JMS Module ............................................................................................................. 8 
      3.1.2 Create a foreign Server ......................................................................................................... 8 
      3.1.3 To configure additional properties for the new foreign server ........................................... 9 
      3.1.4 Create foreign connection factories .................................................................................... 9 
      3.1.5 Create foreign destinations ................................................................................................. 10 

4. **JMS Step 2 - How to Create a Simple JMS Queue in Weblogic Server** ......................................... 12  
   4.1 Introduction and Definitions .......................................................................................................... 12  
      4.1.1 Create a JMS Server- ........................................................................................................... 15 
      4.1.2 Create a JMS Module .......................................................................................................... 17 
      4.1.3 Create a SubDeployment ..................................................................................................... 19 
      4.1.4 Create a Connection Factory ............................................................................................. 22 
      4.1.5 Create a JMS Queue ............................................................................................................ 23
# JMS Configuration for external System

<table>
<thead>
<tr>
<th>Name</th>
<th>Author</th>
<th>Current Version</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Author: APIs Development team</td>
<td>1</td>
<td></td>
</tr>
</tbody>
</table>
## Revision History

<table>
<thead>
<tr>
<th>Version</th>
<th>Updates</th>
<th>Author</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Draft</td>
<td>Initial version</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
1. Preface

1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

1.2 Documentation Accessibility


1.3 Access to Oracle Support


1.4 Structure

This manual is organized into the following categories:

Preface gives information on the intended audience. It also describes the overall structure of the User Manual.

The subsequent chapters describe the following details:

- Objective and Scope
- Steps for JMS Configuration

1.5 Related Information Sources

For more information on Oracle Banking APIs Release 18.3.0.0.0, refer to the following documents:

- Oracle Banking APIs Installation Manuals
2. Objective and Scope

2.1 Background

JMS (Java Message Service) is an API that provides the facility to create, send and read messages. It provides loosely coupled, reliable communication. Messaging enables distributed communication that is loosely coupled. A component sends a message to a destination, and the recipient can retrieve the message from the destination. However, the sender and the receiver do not have to be available at the same time in order to communicate. In fact, the sender does not need to know anything about the receiver; nor does the receiver need to know anything about the sender. The sender and the receiver need to know only which message format and which destination to use. JMS configuration is required to send message (request) to external system and receive processed message (response) from external system.

2.2 Objective and Scope

Define a common set of messaging concepts and facilities. The scope of this document is to provide steps to configure foreign server for connecting external system using JNDI provider and configure JMS queue to receive data from external system. Foreign server is used to send message to external system with help of JNDI Initial, JNDI connection url, JNDI connection factory and JNDI destination. To configure JMS receiver queue in web logic we have to create JMS server and JMS module. Where JMS module include creation of JMS connection factory, JMS queue and SubDeployment.
3. JMS Step 1: Create foreign server in a weblogic server

3.1 Introduction and Definitions

A Foreign Server represents a JNDI provider that is outside WebLogic server. It contains information that allows a local WebLogic Server instance to reach a remote JNDI provider, thereby allowing for a number of foreign connection factory and destination objects to be defined on one JNDI directory.

3.1.1 Create a JMS Module

- Services > Messaging > JMS Modules
- Select New
- Name: HostSystemModule
- Leave the other options empty
- Targets: obapis_server
- Press Next
- Leave "Would you like to add resources to this JMS system module" unchecked and press Finish.

3.1.2 Create a foreign Server

- Services > Messaging > JMS Modules
- Select HostSystemModule and press New
- Select Foreign Server and Next
- Name: ForeignServer (Once you create a foreign server, you cannot rename it. Instead, you must delete it and create another one that uses the new name) and Click Next to proceed to the targeting page or click Finish to create the foreign server.
### 3.1.3 To configure additional properties for the new foreign server

- Services > Messaging > JMS Modules
- Select HostSystemModule
- Click on ForeignServer
- On the Configuration> General tab
- Enter Following details.
  - JNDI Initial: enter the name of the class that must be instantiated to access the JNDI provider. For example (weblogic.jndi.WLInitialContextFactory)
  - JNDI Connection URL: enter the URL that WebLogic Server uses to contact the JNDI provider. (http://IP:port)
- Click Save.

### 3.1.4 Create foreign connection factories

- Services > Messaging > JMS Modules
- Select HostSystemModule
- Click on ForeignServer
- On the Configuration> Connection Factories tab press New
- Enter Following details
  - Name: enter a name for the foreign connection factory.
  - Local JNDI Name: specify the name that the remote object will be bound to in the local server's JNDI tree and is used to look up the object on the local server.
  - Remote JNDI Name: specify the name of the remote object that will be looked up in the remote JNDI directory.
- Click Ok.
3.1.5 Create foreign destinations

- **Services > Messaging > JMS Modules**
- Select **HostSystemModule**
- Click on **ForeignServer**
- On the **Configuration > Destination** tab press **New**
- Enter Following details
  - Name: enter a name for the foreign destination.
  - Local JNDI Name: specify the name that the remote object will be bound to in the local server's JNDI tree and is used to look up the object on the local server.
  - Remote JNDI Name: specify the name of the remote object that will be looked up in the remote JNDI directory.
- Click **Ok**.
JMS Step 1: Create foreign server in a weblogic server

A foreign destination (topic or queue) is a destination on a remote server. When this destination is looked up on the local server, a look-up will be performed automatically on the remote JNDI directory, and the object will be returned from that directory.

Use this page to configure a foreign destination.

<table>
<thead>
<tr>
<th>Name: ForeignDestination</th>
<th>The name of this foreign destination. More Info...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Local JNDI Name: HostProcess</td>
<td>The name that the remote object will be bound to in the local server's JNDI tree. This is the name that should be used to look up the object on the local server. More Info...</td>
</tr>
<tr>
<td>Remote JNDI Name: HostProcess</td>
<td>The name of the remote object that will be looked up in the remote JNDI directory. More Info...</td>
</tr>
</tbody>
</table>

A foreign destination (topic or queue) can be found on a remote server. When this destination is looked up on the local server, a look-up will be performed automatically on the remote JNDI directory, and the object will be returned from that directory.

This page summarizes the foreign destinations that have been created for this domain.

**Customize this table**

<table>
<thead>
<tr>
<th>Foreign Destinations</th>
<th>Name</th>
<th>Local JNDI Name</th>
<th>Remote JNDI Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name 1</td>
<td></td>
<td>HostProcess</td>
<td>HostProcess</td>
</tr>
</tbody>
</table>

Showing 1 to 1 of 1 Previous | Next
4. JMS Step 2 - How to Create a Simple JMS Queue in Weblogic Server

4.1 Introduction and Definitions

A JMS queue in Weblogic Server is associated with a number of additional resources:

**JMS Server**

A JMS server acts as a management container for resources within JMS modules. Some of its responsibilities include the maintenance of persistence and state of messages and subscribers. A JMS server is required in order to create a JMS module.

**JMS Module**

A JMS module is a definition which contains JMS resources such as queues and topics. A JMS module is required in order to create a JMS queue.

**Subdeployment**

JMS modules are targeted to one or more WLS instances or a cluster. Resources within a JMS module, such as queues and topics are also targeted to a JMS server or WLS server instances. A subdeployment is a grouping of targets. It is also known as advanced targeting.

**Connection Factory**

A connection factory is a resource that enables JMS clients to create connections to JMS destinations.

**JMS Queue**

A JMS queue (as opposed to a JMS topic) is a point-to-point destination type. A message is written to a specific queue or received from a specific queue.

The objects used in this example are:

<table>
<thead>
<tr>
<th>Object Name</th>
<th>Type</th>
<th>JNDI Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>ExtXfaceJMSServer</td>
<td>JMS Server</td>
<td></td>
</tr>
<tr>
<td>extXfaceJMSModule</td>
<td>JMS Module</td>
<td></td>
</tr>
<tr>
<td>extXfaceSubdeployment</td>
<td>Subdeployment</td>
<td></td>
</tr>
<tr>
<td>ReceiverQCF</td>
<td>Connection Factory</td>
<td></td>
</tr>
<tr>
<td>ReceiverQueue</td>
<td>JMS Queue</td>
<td></td>
</tr>
</tbody>
</table>
1. Configuration Steps-The following steps are done in the WebLogic Server Console, beginning with the left-hand navigation menu.

**Create Persistent store**-

- Here you have to Create a new persistent store (Once the persistent store is created that can be used for both sender and receiver server. Hence there is no need to create a different persistent store for two different servers.) Hence Before creating a JMS server you need to create the Persistent store if it's not already created. Follow the steps shown below for creating a persistent store.

- Select **Services > Persistent Stores**.

First Select Lock & Edit as shown-
Select new and the select create FileStore from the list as shown below-

- Give the name of the filestore. Example- **EndPointFS** and the Directory location, example /scratch/obapis/wls. Directory location field is optional and the path given above is just an example, it may vary according to the server.
- Click **Next**.
- Select the target server as shown in following snapshot-

- Click **Finish**.
4.1.1 Create a JMS Server-

Services > Messaging > JMS Servers

- Select **New**.

- Name: Give name as for example- `ExtxfaceReceiverServer`.
- After naming the server **Click next** as shown in following example screenshot.
- **Persistent Store**: Select the name Persistent store from the dropdown list which was created in the previous step. Example - EndPointFS.
- Click Next.

```
Create a New JMS Server
```

- **Target**: Target should Point to the **Weblogic server cluster** as in this case target is set to `obapis_server1` cluster. (Or any other available cluster).
- Click Finish.

```
The JMS server should now be visible in the list.
```

<table>
<thead>
<tr>
<th>JMS Server Name</th>
<th>Persistent Store</th>
<th>Target</th>
<th>Current Target</th>
<th>Health</th>
<th>Scope</th>
<th>Domain Partitions</th>
</tr>
</thead>
<tbody>
<tr>
<td>AcsmFailureLogMS</td>
<td>AcsmFsLogFileStore</td>
<td>obdx_server1</td>
<td>obdx_server1</td>
<td>Global</td>
<td></td>
<td></td>
</tr>
<tr>
<td>AuditJMSServer</td>
<td>AuditFileStore</td>
<td>obdx_server1</td>
<td>obdx_server1</td>
<td>Global</td>
<td></td>
<td></td>
</tr>
<tr>
<td>EndPointReceiverServer</td>
<td>EndPointFS</td>
<td>obdx_server1</td>
<td>obdx_server1</td>
<td>Global</td>
<td></td>
<td></td>
</tr>
<tr>
<td>EndPointSendServer</td>
<td>EndPointFS</td>
<td>obdx_server1</td>
<td>obdx_server1</td>
<td>Global</td>
<td></td>
<td></td>
</tr>
<tr>
<td>FileUploadJMSServer</td>
<td>FileUploadFileStore</td>
<td>obdx_server1</td>
<td>obdx_server1</td>
<td>Global</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ReportsJMSServer</td>
<td>ReportsFileStore</td>
<td>obdx_server1</td>
<td>obdx_server1</td>
<td>Global</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

```

JMS Configuration Multi Entity Guide 16
4.1.2 Create a JMS Module

- Services > Messaging > JMS Modules.

- Select New.

- Name: Provide name for JMS Module.
- Leave the other options empty.
- Click Next.
• Targets: **Obapis_Cluster** (or choose any other clusters available).
• Press **Next**.

Leave “**Would you like to add resources to this JMS system module**” unchecked and press **Finish**.
4.1.3 Create a SubDeployment

A subdeployment is not necessary for the JMS queue to work, but it allows you to easily target subcomponents of the JMS module to a single target or group of targets. We will use the subdeployment in this example to target the following connection factory and JMS queue to the JMS server we created earlier.

- Services > Messaging > JMS Modules.
- Select ExtfacReceiverModule.

- Select the Subdeployments tab and click New.
Subdeployment Name: give subdeployment name. example- ExtfaceReceiverSubDep

Press Next.

Here you can select the target(s) for the subdeployment. You can choose either Servers (i.e. WebLogic managed servers, such as the obapis_server) or JMS Servers such as the JMS Server created earlier. As the purpose of our subdeployment in this example is to target a specific JMS server, we will choose the JMS Server option. Select the ExtfaceReceiverServer created earlier.

Press Finish.
4.1.4 **Create a Connection Factory**

- Services > Messaging > JMS Modules
- Select *ExtPlatformReceiverModule* and press **New**.

- Select **Connection Factory** and click **Next**.

- Name: Give name of the connection factory example- *ExtPlatformReceiverQCF*.  
  JNDI Name: *ExtSystemReceiverQCF*.
- Click **Next**.
Select Default Targeting Enabled and Press Finish

The connection factory should be listed on the following page with Default Targeting as Subdeployment and WebLogic cluster as the target.

4.1.5 Create a JMS Queue

- Services > Messaging > JMS Modules
- Select ExtfaceReceiverModule and Click New.
Select **Queue** and Click **Next**.

- **Name**: Provide name of the message queue. example- **ExtxfaceReceiverQueue**.
- **JNDI Name**: Provide JNDI name. example- **ExtSystemReceiverQueue**.
- **Template**: None.
- **Press Next**.
- **Subdeployments**: Give the name of the sub-deployment name in which Queue is supposed to be added. *Example*: ExtxfaceReceiverSubDep.

- Select the Target as *ExtxfaceReceiverServer*

  Click *Finish*.

The **ReceiverQueue** should be listed on the following page with Sub-deployment as *ExtxfaceReceiverSubDep* and target as *ExtxfaceReceiverServer*.

Confirm the resources for the **ExtxfaceReceiverModule**. Using the Domain Structure tree, navigate to Services > Messaging > JMS Modules then select **ExtxfaceReceiverModule**.
You should see the following resources-

The JMS queue is now complete and can be accessed using the JNDI names **ExtSystemReceiverQCF** and **ExtSystemReceiverQueue**.

**Note:** Repeat the above process from the step 4.1 i.e Create File-Store to create the JMS Configuration for Sender module. Separate JMS Server, Module and Queues would get created for Sender.

In case of a multi-entity setup where Third-party entity is not a base entity after Creating the JMS configuration for both the Receiver and sender you have to manually deploy the **ExtxfaceSimulatorMDB.ear** on weblogic server present in the installables. After deploying the ExtxfaceSimulatorMDB and restarting the server, check the **state** of the application by going in **Deployments** wizard on the weblogic server console. If it is not in “Active” state, it needs to be started manually, to do so, follow the steps mentioned below by keeping server in ‘Running’ state-

- Go into the **Control** tab.
- From the List of applications select the checkbox before `ExtxfaceSimulatorMDB ear`.

- Select the ‘Start’ dropdown list and from that select option “Servicing all requests”.
Note: Whenever a new Entity is created within a setup (i.e. multiple third party entities) the following mentioned steps should be followed in order to enable support for MultiEntity.

In order to enable the support for newly created Entity, Sender/Receiver Connection Factories and Queues are needed to be created within a new Sender/Receiver JMS Modules. These modules can be hosted on the same Sender/Receiver JMS server created as per the steps defined in section 4.1.1 (Create JMS Server) for the earlier Entity.

- Create a new JMS Module by repeating steps given in section 4.1.2 (Creating JMS Module), on the same JMS server with new names as follows:

<table>
<thead>
<tr>
<th>JMS Module Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sender JMS Module</td>
</tr>
<tr>
<td>ExtxfaceSenderModule2</td>
</tr>
<tr>
<td>Receiver JMS Module</td>
</tr>
<tr>
<td>ExtxfaceReceiverModule2</td>
</tr>
</tbody>
</table>

- Create a new SubDeployment within both Sender/Receive module created with above step by repeating the procedure given in section 4.1.3 (Create JMS Subdeployment) with the new name as follows:

<table>
<thead>
<tr>
<th>JMS Module Name</th>
<th>SubDeployment Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sender JMS Module</td>
<td>ExtxfaceSenderSubDep2</td>
</tr>
<tr>
<td>Receiver JMS Module</td>
<td>ExtxfaceReceiverSubDep2</td>
</tr>
</tbody>
</table>

- Create Sender/Receiver connection factories within newly created module by following the steps defined in the section 4.1.4 (Creating Connection Factories), with different names as follows:

<table>
<thead>
<tr>
<th>Connection Factory Name</th>
<th>Connection Factory JNDI Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sender Connection Factory</td>
<td>ExtSystemSenderQCF2</td>
</tr>
<tr>
<td>Receiver Connection Factory</td>
<td>ExtSystemReceiverQCF2</td>
</tr>
</tbody>
</table>

- Create Sender/Receiver JMS queues within newly created JMS module by repeating the steps given in section 4.1.5 (Creating JMS Queues), with the new names to the sender/receiver queues as follows:

<table>
<thead>
<tr>
<th>JMS Queue Name</th>
<th>JMS Queue JNDI Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sender JMS Queue</td>
<td>ExtSystemSenderQueue2</td>
</tr>
<tr>
<td>JMS Queue Name</td>
<td>JMS Queue JNDI Name</td>
</tr>
<tr>
<td>---------------------</td>
<td>------------------------------</td>
</tr>
<tr>
<td>Receiver JMS Queue</td>
<td>ExtSystemReceiverQueue2</td>
</tr>
</tbody>
</table>

After creating the new JMS sender/receiver modules, connection factories and queues by following the above defined steps. Further Redeploy the ExtXfaceSimulatorMDB.ear with the following changes -

- Add new `<message-driven>` tag in `ejb-jar.xml` (Path- ExtXfaceSimulatorMDB.ear\com.ofss.digx.extXface.mdb.jar\META-INF\ejb-jar.xml) as shown below –
JMS Step 2 - How to Create a Simple JMS Queue in Weblogic Server

```xml
<?xml version="1.0" encoding="UTF-8"?>
<!-- Copyright (c) 2012, Oracle and/or its affiliates. All rights reserved. -->
  <display-name>com.ofss.digx.extxface.mdb</display-name>
  - <message-driven>
    <display-name>ExtxfaceSimulatorMDB</display-name>
    <ejb-name>ExtxfaceSimulatorMDB</ejb-name>
    <ejb-class>com.ofss.digx.extxface.mdb.ExtxfaceSimulatorMDB</ejb-class>
    <transaction-type>Bean</transaction-type>
    <message-destination-type>javax.jms.Queue</message-destination-type>
  </message-driven>
  - <message-driven>
    <display-name>ExtxfaceSimulatorMDB2</display-name>
    <ejb-name>ExtxfaceSimulatorMDB2</ejb-name>
    <ejb-class>com.ofss.digx.extxface.mdb.ExtxfaceSimulatorMDB</ejb-class>
    <transaction-type>Bean</transaction-type>
    <message-destination-type>javax.jms.Queue</message-destination-type>
  </message-driven>
</ejb-jar>
```

Fig. 1 ExtxfaceSimulatorMDB.ear\com.ofss.digx.extxface.mdb.jar\META-INF\ejb-jar.xml

```xml
<message-driven>
  <display-name>ExtxfaceSimulatorMDB2</display-name>
  <ejb-name>ExtxfaceSimulatorMDB2</ejb-name>
  <ejb-class>com.ofss.digx.extxface.mdb.ExtxfaceSimulatorMDB</ejb-class>
  <transaction-type>Bean</transaction-type>
  <message-destination-type>javax.jms.Queue</message-destination-type>
</message-driven>
```

**Note:** As shown in above example the value of the `<ejb-class>` sub-tag in `<message-driven>` tag should be same for all the Entities.

- Add new `<weblogic-enterprise-bean>` configuration tag in `weblogic-ejb-jar` (Path: ExtxfaceSimulatorMDB.ear\com.ofss.digx.extxface.mdb.jar\META-INF\weblogic-ejb-jar) as shown below:
Fig. 2 ExtxfaceSimulatorMDB.ear\com.ofss.digx.extxface.mdb.jar\META-INF\weblogic-ejb-jar.xml

```
<weblogic-enterprise-bean>
  <ejb-name>ExtxfaceSimulatorMDB2</ejb-name>
  <dispatch-policy>ExtxfaceWorkManager</dispatch-policy>
  <message-driven-descriptor>
    <pool>
      <initial-beans-in-free-pool>10</initial-beans-in-free-pool>
      <max-beans-in-free-pool>100</max-beans-in-free-pool>
    </pool>
    <destination-jndi-name>ExtSystemSenderQueue1</destination-jndi-name>
    <connection-factory-jndi-name>ExtSystemSenderQCF1</connection-factory-jndi-name>
    <jms-polling-interval-seconds>1</jms-polling-interval-seconds>
    <message-driven-descriptor>
      <jndi-name>ExtSystemSenderQueue1</jndi-name>
      <transaction-descriptor>
        <trans-timeout-seconds>60</trans-timeout-seconds>
      </transaction-descriptor>
    </message-driven-descriptor>
  </message-driven-descriptor>
</weblogic-enterprise-bean>

<weblogic-enterprise-bean>
  <ejb-name>ExtxfaceSimulatorMDB2</ejb-name>
  <dispatch-policy>ExtxfaceWorkManager</dispatch-policy>
  <message-driven-descriptor>
    <pool>
      <initial-beans-in-free-pool>10</initial-beans-in-free-pool>
      <max-beans-in-free-pool>100</max-beans-in-free-pool>
    </pool>
    <destination-jndi-name>ExtSystemSenderQueue2</destination-jndi-name>
    <connection-factory-jndi-name>ExtSystemSenderQCF2</connection-factory-jndi-name>
    <jms-polling-interval-seconds>1</jms-polling-interval-seconds>
    <message-driven-descriptor>
      <jndi-name>ExtSystemSenderQueue2</jndi-name>
      <transaction-descriptor>
        <trans-timeout-seconds>60</trans-timeout-seconds>
      </transaction-descriptor>
    </message-driven-descriptor>
  </message-driven-descriptor>
</weblogic-enterprise-bean>
```

JMS Configuration Multi Entity Guide
<message-driven-descriptor>
  <pool>
    <initial-beans-in-free-pool>10</initial-beans-in-free-pool>
    <max-beans-in-free-pool>100</max-beans-in-free-pool>
  </pool>
  <destination-jndi-name>ExtSystemSenderQueue2</destination-jndi-name>
  <connection-factory-jndi-name>ExtSystemSenderQCF2</connection-factory-jndi-name>
  <jms-polling-interval-seconds>1</jms-polling-interval-seconds>
</message-driven-descriptor>

<jndi-name>ExtSystemSenderQueue2</jndi-name>

<transaction-descriptor>
  <trans-timeout-seconds>60</trans-timeout-seconds>
</transaction-descriptor>

</weblogic-enterprise-bean>

Note: <destination-jndi-name> i.e. JNDI name of the JMS sender queue should be same as given while creating the queue. In above example it is ExtSystemSenderQueue2.

<connection-factory-jndi-name> i.e. connection factory JNDI name should be same as given while creating the new connection factory. In the above example it is ExtSystemSenderQCF2.

<dispatch-policy> value should be same for all the Entities. i.e., ExtxfaceWorkManager
After Redeploying the ExtxfaceSimulatorMDB and restarting the server, check the state of the application by going in Deployments wizard on the weblogic server console. If it is not in “Active” state, it needs to be started manually, to do so, follow the steps mentioned below by keeping server in ‘Running’ state-

- Go into the Control tab.
- From the List of applications select the checkbox before ExtxfaceSimulatorMDB ear.
- Select the ‘Start’ dropdown list and from that select option-“Servicing all requests”.

Home