Oracle® Hospitality OPERA Cloud Services

Release Readiness Guide

Release 20.1
F27118-03
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ORACLE

Oracle Hospitality OPERA Cloud Services Release Readiness Guide, Release 20.1

F27118-03

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Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at oracle_hospitality_opera_technical_publications_grp@oracle.com.

Audience

This document is intended for OPERA Cloud Services application users.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com/en/industries/hospitality/.

Revision History

Table Revision History

Date	Description of Change
February 2020	Initial Publication

1

Feature Summary

Column Definitions

SMALL SCALE: These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.

LARGER SCALE: These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.

CUSTOMER ACTION REQUIRED: You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
ACCOUNTS RECEIVABLE		
Manage Account Invoices Redesign	LARGER	
Mandatory AR Account for Direct Bill Payment Setting Added	SMALL	ACTION!
BLOCK MANAGEMENT		
Block Management Dashboard Tile User Task Added	SMALL	
Block Search Usability Improvements	SMALL	
Control Block Locally Check Box Available in Page Composer Customization	SMALL	ACTION!
Manage Reservations Action Link Added	SMALL	
Name Validation in Rooming List Parameter Added	SMALL	ACTION!
New Defaults When Creating Blocks	SMALL	
Rooming List Additional Import Fields	SMALL	
CASHIERING AND FINANCIALS		
Billing Adds Hyperlinks to Profiles	SMALL	
Cashier Closure Redesigned	LARGER	
Change Payments and Charges User Task Renamed	SMALL	
Custom Reference Numbers on Folios	LARGER	ACTION!
Fiscal Folio Printing Areas Extended	SMALL	
Manage End Of Day Redesigned	SMALL	
Post-It / Charge-It Redesigned	LARGER	
Reservation Check Out Enhancements	SMALL	
CLIENT RELATIONS		
Anonymize Feature Available for Contact Profiles	SMALL	
Application Parameters Control Profile Level Restriction	SMALL	ACTION!

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Business ID / Business Registration Code Fields Available with Page Composer Customization	SMALL	ACTION!
Profile Data Porting Report Available	SMALL	
COMMISSIONS		
Ability to Restrict Profile Updates Linked with Commission Payment Type	SMALL	ACTION!
COUNTRY SPECIFIC		
Country Specific - FIJI - Device Value Field Added to Fiscal Terminal Configuration	SMALL	
Country Specific - India - Currency Limits Functionality	SMALL	ACTION!
Country Specific - Japan - Beppu Onsen Consumption Tax (OCT) Function Updated	SMALL	
Country Specific - Japan - Fukuoka Accommodation Tax Package Formula	LARGER	
Country Specific - Japan - Include/Exclude Child in Osaka Accommodation Tax Calculation	LARGER	
Country Specific - Japan -Kutchan/Niseko Accommodation Tax Formulas	SMALL	
Country Specific - Japan - Package Fixed / Manual Charges for Japan Accommodation Tax	LARGER	
Country Specific - Maldives - Tax Generates Function	SMALL	
Country Specific - Poland - New Folio Print Type	LARGER	
Country Specific - Switzerland - HESTA report	SMALL	
EVENTS		
Configure Default Note on Resources (Items)	SMALL	
Configure Default Note on Resources (Menus)	SMALL	
Copy Function Space	SMALL	
Events Dashboard Tile User Task Added	SMALL	
Events Search Usability Improvements	SMALL	
Manage Resources Usability Improvements	SMALL	
New Event Posting Feature	LARGER	ACTION!
Room Availability in Function Diary	SMALL	
EXPORTS		
Ability to Download OPERA 5 Back Office Exports	SMALL	
Ability to Schedule Exports	LARGER	ACTION!
Additional APIs Available for Export Definition	SMALL	
City Ledger Export Generically Available	SMALL	
Country Specific – Bahrain – New Country Exports	SMALL	ACTION!
Country Specific - Germany - GoBD Export Changes	LARGER	
Country Specific - Poland - SAF-T Export Updated	SMALL	ACTION!

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Country Specific - Portugal - SAF-T Export Updated	SMALL	ACTION!
Country Specific - Switzerland - New Country Exports	SMALL	
Country Specific - Switzerland - New Statistics Export	SMALL	
Custom Reference Numbers in Back Office Export	SMALL	
Export Configuration Enhanced	LARGER	
UserID Element Added to Views	SMALL	
FRONT DESK		
Action Links Added for Handling Reservation Check In	SMALL	
Advance Check In Allows Pseudo Room Mass / Advance Check In	SMALL	
Check In Room Selection Enhanced with Suggested Room List	SMALL	
Component Room Indicators Added to Room Assignment Screens	SMALL	
Custom Check In Steps Setting Added	SMALL	ACTION!
Day Use Reservation Warning	SMALL	
Device Area Added to Credit Card Terminal Configuration	SMALL	
eSign Registration Card Front Desk Function Added	SMALL	ACTION!
Front Desk Dashboard Tiles User Tasks Added	SMALL	
Front Office Status Added to One-Shot Key	SMALL	
Mass Check In Includes Pseudo Rooms	SMALL	
New Credit Card Terminal Link Available	SMALL	
Option to Select Another Room During Check In	SMALL	
Wake Up Call Companion Redesigned	SMALL	
INTEGRATIONS		
Configurable Interface Unit Charges for PBX and Call Accounting (CAS)	SMALL	
Door Locking System (DLS) Property Interface Supports Online Key Systems	SMALL	ACTION!
Exchange Message Status, Reprocess All	SMALL	ACTION!
Exchange Parameters Added	SMALL	
Fiscal Folio Parameters Added	SMALL	
Fiscal Folio Parameters Template	SMALL	
Fiscal Layer Integration Platform Updated	SMALL	
Licenses / External Systems Added	SMALL	
New Elements in Interfaces Configuration Translation Panel	SMALL	
OXI Interface Setup Confirmation Message	SMALL	
PBX Interface Additional Line Configuration	SMALL	
PBX Interface Configuration Enhanced	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Transaction Codes Mapping Updated for POS Interface Configuration	SMALL	
UserID Element Added to Oracle Payment Interface (OPI)	SMALL	
INVENTORY		
Inventory Dashboard Tiles User Tasks Added	SMALL	
Property Availability Default View Options	SMALL	
MISCELLANEOUS		
Calendar Component Updated	SMALL	
Changes Logs and Activity Report Updated	SMALL	
Previous Keys Column Added to Door Locking System Search Results	SMALL	
Rich Text Editor Updated	SMALL	
Site Map Search Updated	SMALL	
Store IP Address in Changes Log Parameter Added	SMALL	ACTION!
Sub-Menus Listed Alphabetically in Administration Section	SMALL	
MOBILE		
Mobile Access Available with Primary Standard or Premium Subscription	SMALL	
REPORTS		
Customizable Report Added To Profile Report Group	SMALL	
Intervals for Scheduled Reports	SMALL	
New Posted Event Revenue Report	SMALL	
Run Report Screen Redesigned	LARGER	
UserID Added to Sample Stationery Templates	SMALL	ACTION!
UserID Column Added to Credit Card Reports	SMALL	
Wake Up Call Reports Added	SMALL	
RESERVATIONS		
Add Payment Method Link Added to Routing Instructions	SMALL	
Add Routing Instructions at Time of Reservation Creation	SMALL	
Book Now Adds Reservation Upgrade Information	SMALL	
Book Now Updated for Adding Payment Information	SMALL	
Change Routing Type on Routing Instructions	SMALL	
Confirmation Letter Template Modified	SMALL	ACTION!
Cross Brand Recognition Parameter Added	SMALL	ACTION!
Keyboard Access Keys Added to Reservation Screens	SMALL	
Look To Book Deposit Policy Updated to Show Amount	SMALL	
Look To Book Search Adds E-Certificate Field	LARGER	
Look To Book Search Refined	SMALL	
Look To Book Shows Display Set Descriptions	SMALL	

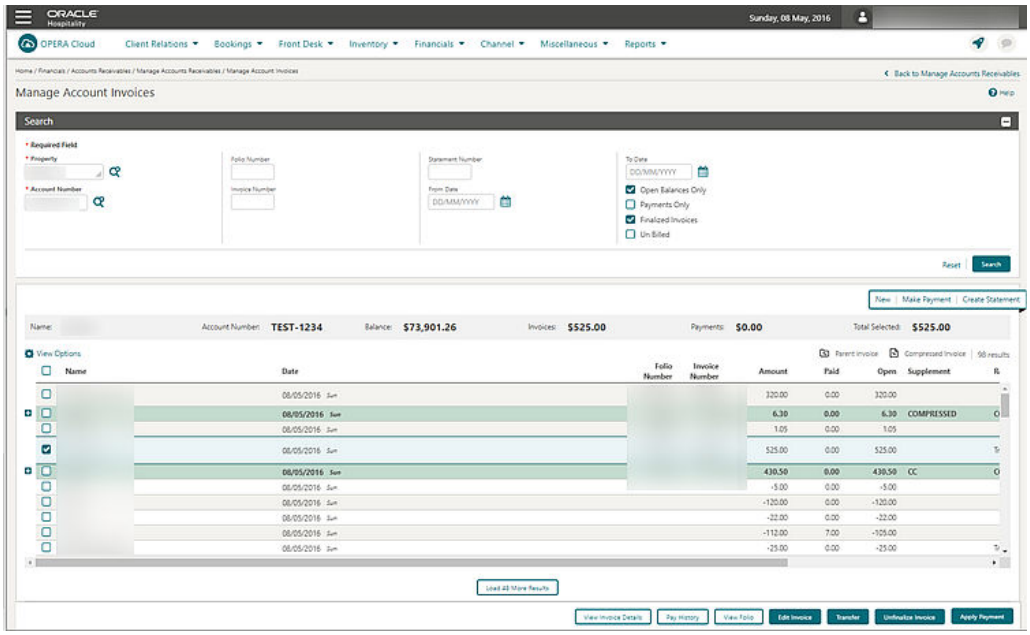
FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Parameter Enforces Credit Card Entry When Breaking Share	SMALL	ACTION!
Reservation / Front Desk Search Usability Improvements	SMALL	
Reservation Dashboard Tiles User Tasks Added	SMALL	
Reservation Search Views Updated for Multiple Rate Codes and Rate Amounts	SMALL	
Room Diary Updated	SMALL	
Routing Instructions Redesigned	SMALL	
Source Code / Market Code Added to Reservation Search Results	SMALL	
Total Cost of Stay Field Available on Reservations	SMALL	ACTION!
ROOMS MANAGEMENT		
Generate Task Sheet Updated	SMALL	
Room Management Dashboard Tiles User Tasks Added	SMALL	
Show All Scheduled Tasks on Task Sheets	SMALL	
Task Sheet Layout Updated	SMALL	
Task Sheets Sub-Menu Added	SMALL	
SALES		
Sales Dashboard Tiles User Tasks Added	SMALL	

Accounts Receivable

Manage Account Invoices Redesign

The Manage Account Invoices page is redesigned to improve usability.

- When multiple AR accounts are selected in search results, you can select AR accounts from a panel that appears on the left side.
- Actions are relocated to a persistent action bar at the bottom of the page. After selecting invoices or payments, the appropriate action buttons appear.
- Icons are added to indicate compressed and parent invoices.
- The Load More pagination feature is added to the Invoice panel.



Mandatory AR Account for Direct Bill Payment Added

The Mandatory AR Account setting for Direct Bill Payment is added to OPERA Controls.

- If set to None: when creating or updating a reservation with a profile that has auto populate routing set and a payment method of Direct Bill (but no AR Account number exists on the profile), the Direct Bill payment method is correctly copied to the reservation.
- If set to Reservation or Reservation/Check-In: when creating or updating a reservation with a profile that has auto populate routing set and a payment method of Direct Bill (but no AR Account number exists on the profile), the payment method is not copied to the reservation.
- If set to Reservation/Check-In or to Check-In: when performing a check-in for a reservation with routing set and a payment method of Direct Bill (but no AR Account number exists for the selected profile), the check-in should not be allowed.

STEPS TO ENABLE

1. From the Administration menu, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable this parameter.
3. Click the **Accounts Receivable** group and scroll to the Settings section.
4. Update the **Mandatory AR Account for Direct Bill** setting.
5. Click **Save**.

Block Management

Block Management Dashboard Tile User Task Added

A general user task **View Block Overview Tile** is added in Role Manager. The new task is granted by default to all roles.

Behavior in OPERA Cloud:

- With the Edit Dashboard user task assigned to your roles, you see all dashboard tiles in OPERA Cloud and you can add/remove and arrange tiles on your dashboard.
- Without the Edit Dashboard user task assigned to your roles, you only view the Block tiles in the OPERA Cloud dashboard with the View Block Overview Tile user task granted to your role.
- With the Manage Blocks user task assigned to your role, you can interact with the Block tiles if the tile has drill-down capability.
- Without the Manage Blocks user task assigned to your role, you can only view the Block tiles. Even if the tile has drill-down capability, you cannot interact with the tile.

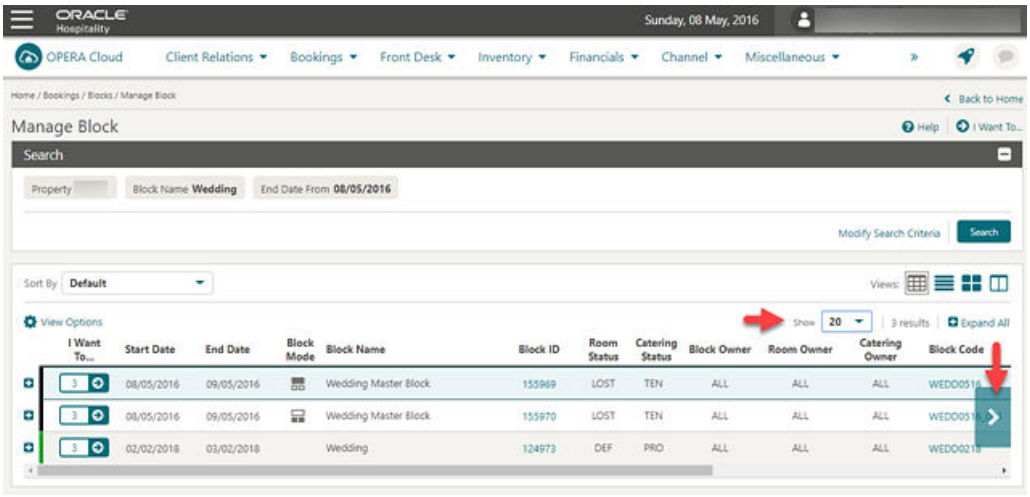
Block Search Usability

The Block search screen is modified to improve usability.

- The modification also apply to Reservation and Front Desk search screens. Reservation/ Front Desk Search Usability
- The Load More functionality is replaced by pagination controls with page numbers and previous/next links.
- A page size selection is added enabling you to select the number records you want displayed per page. The available values for the Show list are 20, 50, 100, 200.
- Your selection for Show are saved per screen, so when you return to the same screen and perform a search, OPERA Cloud displays the same number of results per page.

> **Note:**
>
> All Reservation and Front Desk search screens are considered variations of the reservation search with different pre-selected criteria. Therefore, any selection in one of these screens will apply to all reservation search screens.

- Removed the capped height on table and list view. The displayed row count automatically adjusts based on the size of the browser.
- Removed the inner vertical scroll bar on the search results table.
- Added a floating left and right scroll buttons along the sides of the search results in table view, which allows you to scroll horizontally when focused anywhere in the table.



Control Block Locally Check Box Available in Page Composer Customization

You can add the Control Block Locally check box, Create Block, or Manage Block (Block Details) screens through Page Composer. The check box value is only used in communication with a central reservation system and does not have any impact on the block behavior in OPERA Cloud.

STEPS TO ENABLE

1. Enable Page Composer at the property/hub or chain level, as required.
2. From the OPERA Cloud menu, select **Bookings**, select **Blocks**, and then select **Manage Block**.
3. Search for a block and the launch block presentation page by clicking the block name.
4. Select the gear icon to customize the **Block Details** panel.
5. Add the **Control Block Locally** field in the desired locations.
6. Click **Save**.
7. Click **I Want To** and select **Create Block**.
8. Select the gear icon to customize the **Block Definition** panel.
9. Add the **Control Block Locally** field in the desired location.
10. Click **Save**.
11. Disable Page Composer from the settings menu.

Manage Reservations Action Link Added

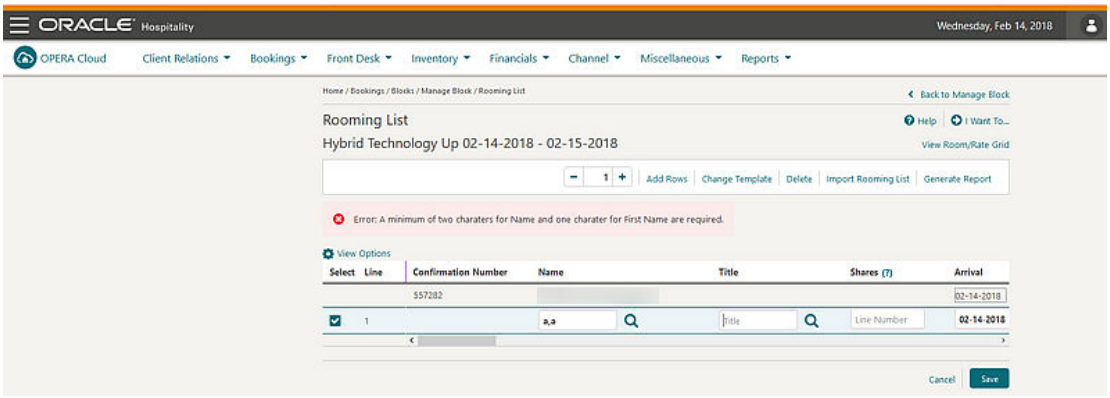
A Manage Reservations action link is now available in the I Want To menu on all blocks, enabling access to PM reservations as soon as they are created.

Name Validation in Rooming List Parameter Added

A Block parameter, Name Validation in Rooming List is added to OPERA Controls.

When enabled, the first and last name entries in the group rooming list require a minimum number of alpha-numeric characters. The Lastname requires two characters; the firstname requires one character.

When disabled, name field entries are not validated.



STEPS TO ENABLE

1. From the Administration menu, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Block** group and scroll to the parameters section.
4. Enable the **Name Validation in Rooming List** parameter.

New Defaults When Creating Blocks

- When creating a block from Account Profile > I Want To > Create Block, the account is defaulted as a linked profile on the Create Block screen.
- When creating a block from Contact Profile > I Want To > Create Block, the contact and its primary account (if one exists) ares defaulted as a linked profile on the Create Block screen.

Rooming List Additional Import Fields

Rooming list entry and import are enhanced by the addition of the following fields: VIP; Language; Alternate Name; Alternate Name Language; Accompanying Guest based on the OPERA Controls active at your property.

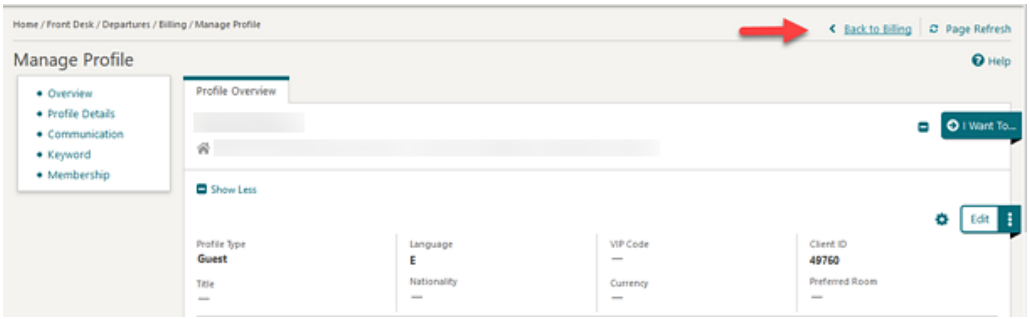
You can include multiple accompanying guest names in an import from an Excel file using a pipe delimiter between names in the worksheet column, for example: Accompanying Guest Lastname1, Accompanying Guest Firstname1 | Accompanying Guest Lastname2, Accompanying Guest Firstname2 | and so on.

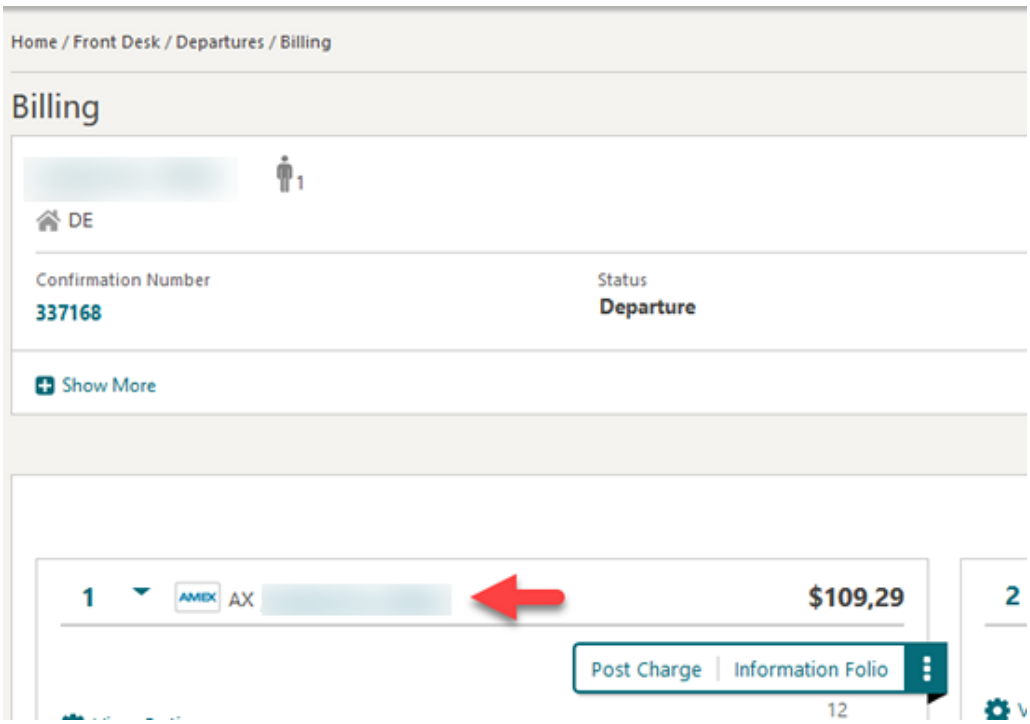
Cashiering and Financials

Billing Adds Hyperlinks to Profiles

The Billing page is updated to display the profile name as a hyperlink in each folio window. When you select the link, the Profile Presentation page opens and allows you to update the profile.

After saving your updates, select the **Back to Billing** link to return to the Billing page.





Cashier Closure Redesigned

The **Cashier Closure** screen is redesigned to improve usability and to provide you with additional details related to transaction audit and shift drop.

The layout is modified into various sections related to local and foreign currency, as well as a summary section and individual property selection enabling you to clearly view and audit transaction details per property.

When you select the All Properties check box, the summary section displays the transaction code with a hyperlink that enables you to display a detailed list of postings made to the selected transaction code.

The Close Cashier button is enabled only when you select the All Properties check box.

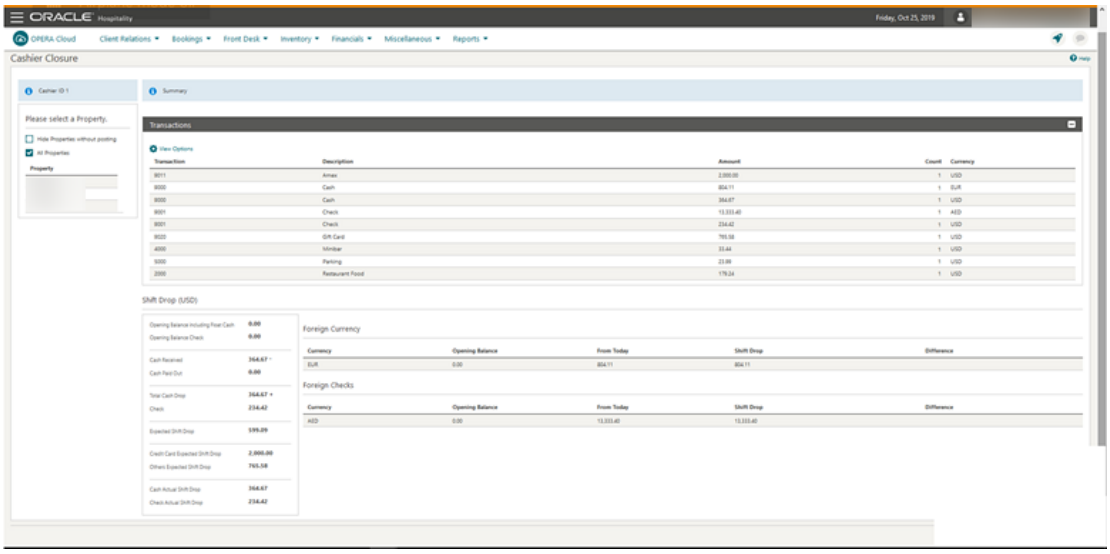
With the All Properties check box deselected, you can enter shift drop amounts for each property.

Select the Hide Properties check box to hide properties where your cashier did not make any postings.

When closing the cashier ID from a hub location, a property selection screen appears and acts as the logged-in property for that cashier closure session.

When the actual shift drop is over or short for any property, a caution symbol appears next to that property in the list.

Cashier Closure reports are available for printing or emailing when you click the Close Cashier button.



Change Payments and Charges User Task Renamed

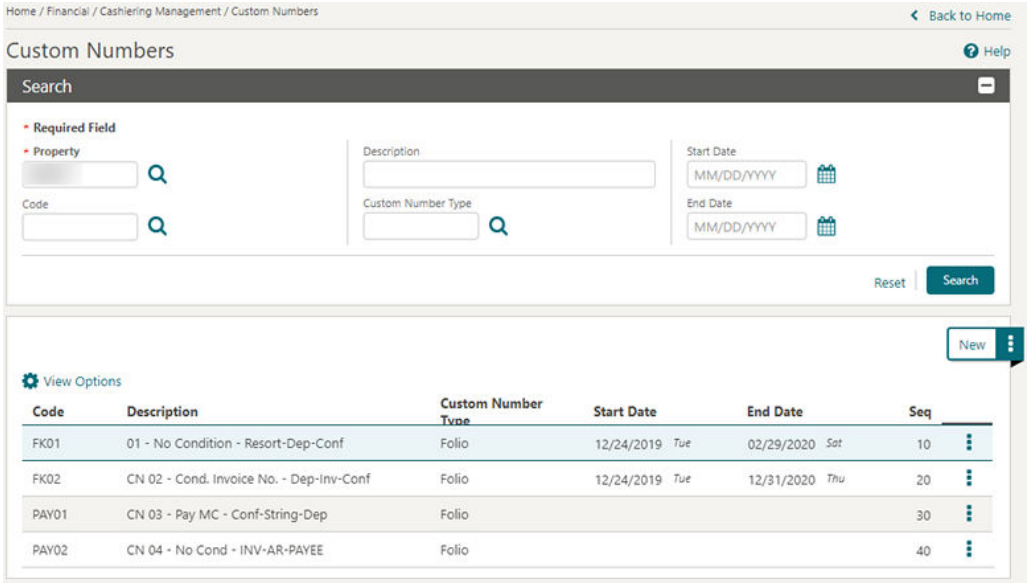
The Change Payments and Charges user task is renamed as Update Charge Details.

> **Note:**
>
> Cashiers with task assigned based on their roles are able to edit price and quantity for same-day charges posted in reservation billing.

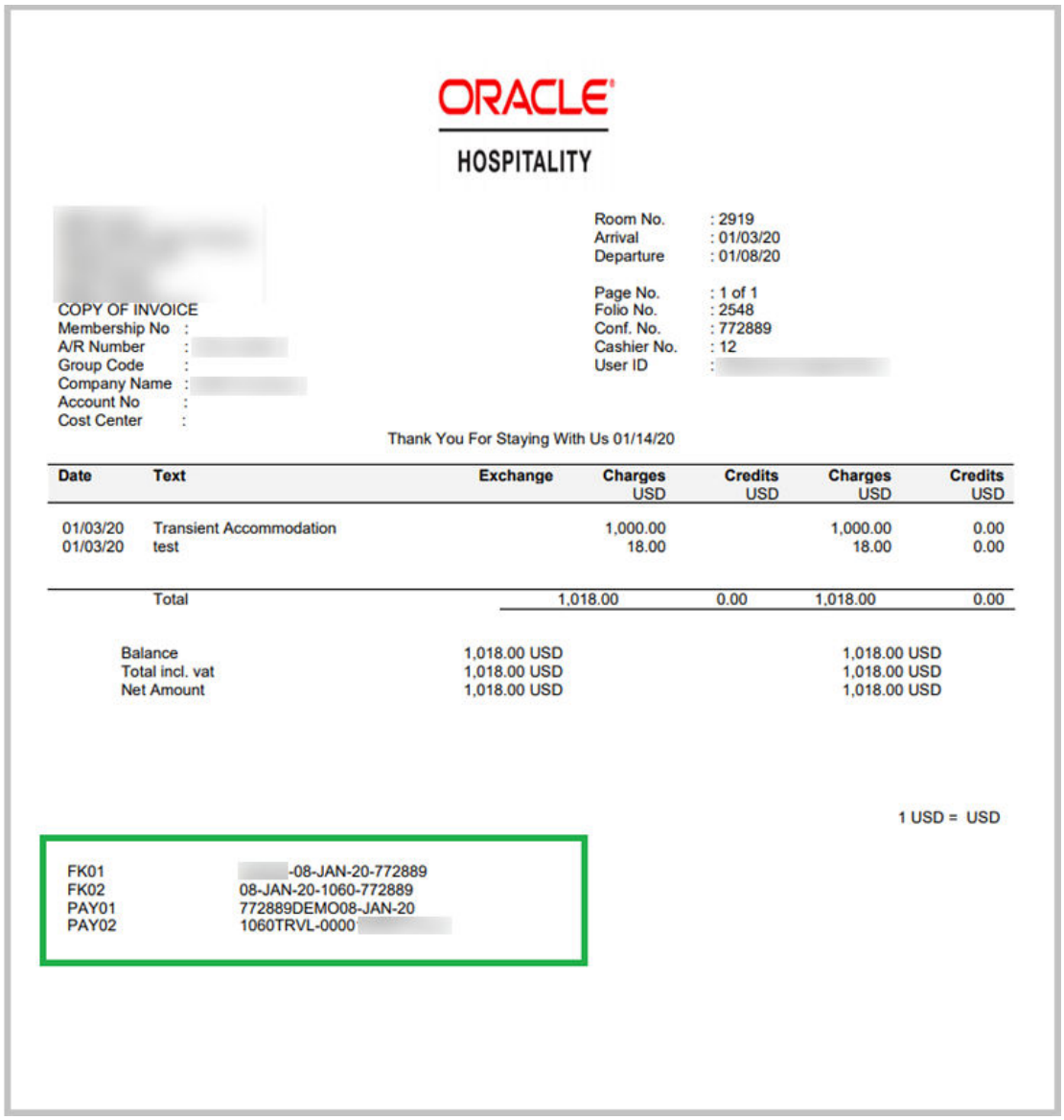
Custom Reference Numbers on Folios

A Custom Number, Cashier parameter is added to OPERA Cloud controls. The parameter enables you to configure a calculation formula and condition to generate, store, and output custom reference number(s) on Billing, Post-It, Passer By, and Accounts Receivables folios.

- You can use Custom Numbers for tracking purposes to comply with national, regional, or local requirements.
- Custom Numbers can contain attributes from profiles, reservations, property, and folios.
- Custom Number configuration is available under the Administration > Financial > Cashiering Management menu option.



A **Custom_Number** merge code is available in the sample_folio template XML. You can add it to the layout of your customized folio to output the custom reference number(s).



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Room No. : 2919
Arrival : 01/03/20
Departure : 01/08/20

Page No. : 1 of 1
Folio No. : 2548
Conf. No. : 772889
Cashier No. : 12
User ID :

COPY OF INVOICE
Membership No :
A/R Number :
Group Code :
Company Name :
Account No :
Cost Center :

Thank You For Staying With Us 01/14/20

Date	Text	Exchange	Charges USD	Credits USD	Charges USD	Credits USD
01/03/20	Transient Accommodation		1,000.00		1,000.00	0.00
01/03/20	test		18.00		18.00	0.00
	Total		1,018.00	0.00	1,018.00	0.00

Balance	1,018.00 USD		1,018.00 USD
Total incl. vat	1,018.00 USD		1,018.00 USD
Net Amount	1,018.00 USD		1,018.00 USD

1 USD = USD

FK01	-08-JAN-20-772889
FK02	08-JAN-20-1060-772889
PAY01	772889DEMO08-JAN-20
PAY02	1060TRVL-0000

Stored Custom Number(s) are available in the Back Office Export view, **EXP_BOF_CITYLED_RECORDS**, with five separate columns for **Custom_number1, Custom_number2, Custom_number3, Custom_number4,** and **Custom_number5**. An additional **Custom_Numbers** column with all stored custom numbers is available in a comma delimited string.

STEPS TO ENABLE

1. From the Administration menu, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Cashiering** group and scroll to the parameters section.
4. Enable the **Custom Numbers** parameter.
5. From the **Administration** menu, select **Role Manager**.

6. Search and edit the **Chain and/or Property Role(s)** to be granted access to Custom Numbers configuration.
7. Click the **Financial Admin** group, scroll to the Custom Numbers section, and grant these tasks: **Custom Numbers, New/Edit Custom Numbers, Delete Custom Numbers** as required.
8. Click **Save**.
9. Update the layout of your customized folio (Guest/AR/POST-IT/Passerby) by downloading the latest **sample_folio.xml** and adding the **Custom_Number** field to the footer section in your customized folio template(s).
    a. Download the latest sample_folio.xml.
    b. Download your customized folio template.
    c. Load the sample_folio XML for the Word template.
    d. Add the Custom_Number field to the footer section in your customized folio template.
    e. Save changes to the Word template.
    f. Upload the modified stationery template.
    g. Refer to **Stationery Editor**.

Fiscal Folio Printing Areas Extended

For properties with the Fiscal Folio Printing parameter active, the fiscal folio printing workflow is available in additional areas when settlement is posted using a payment type selected in the Fiscal Folio Payment Types setting of OPERA Controls.

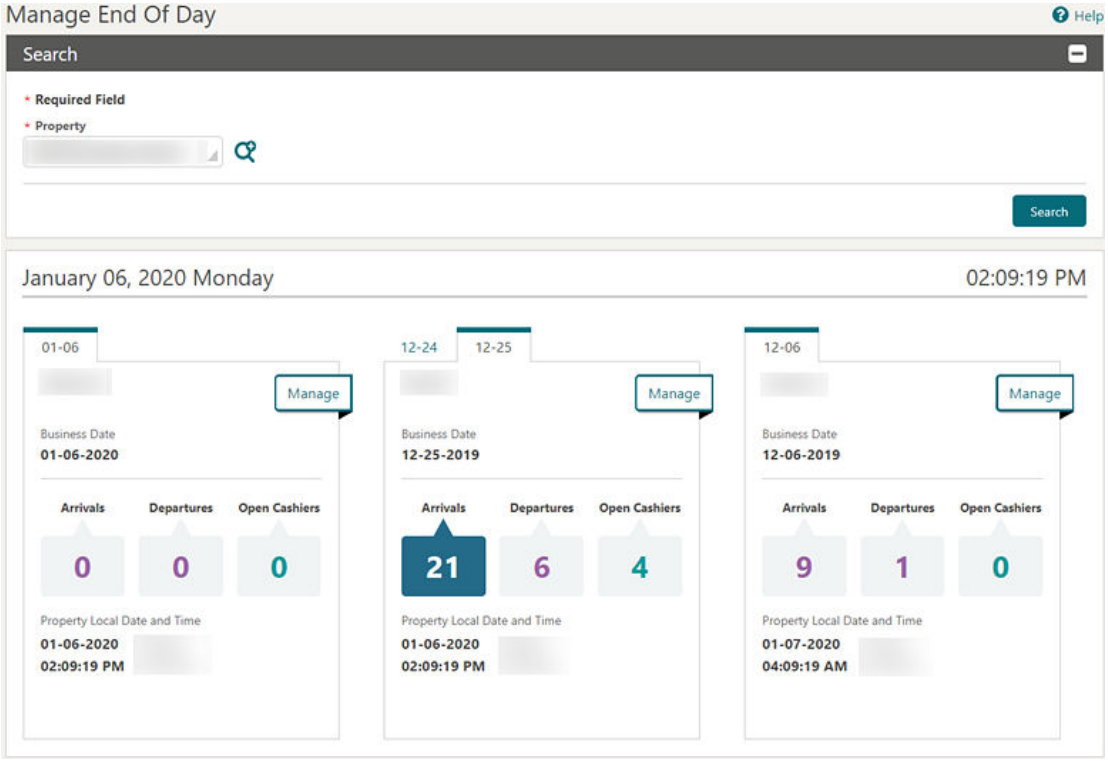
- Post It / Passer-By
- AR Invoice

Manage End Of Day Redesigned

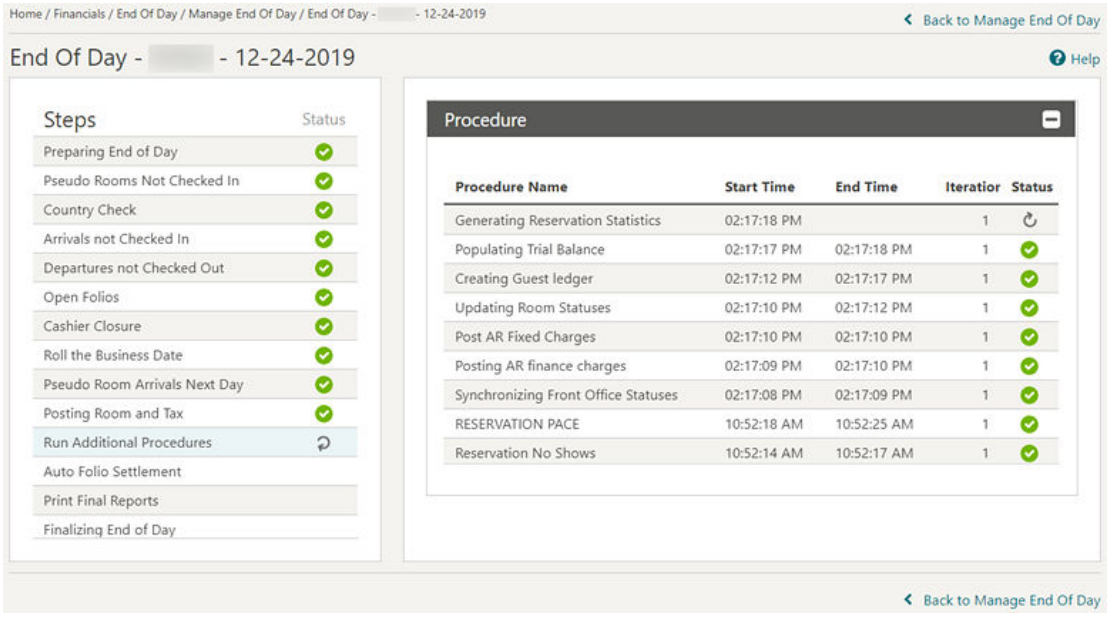
The Manage End Of Day screens is redesigned to improve usability.

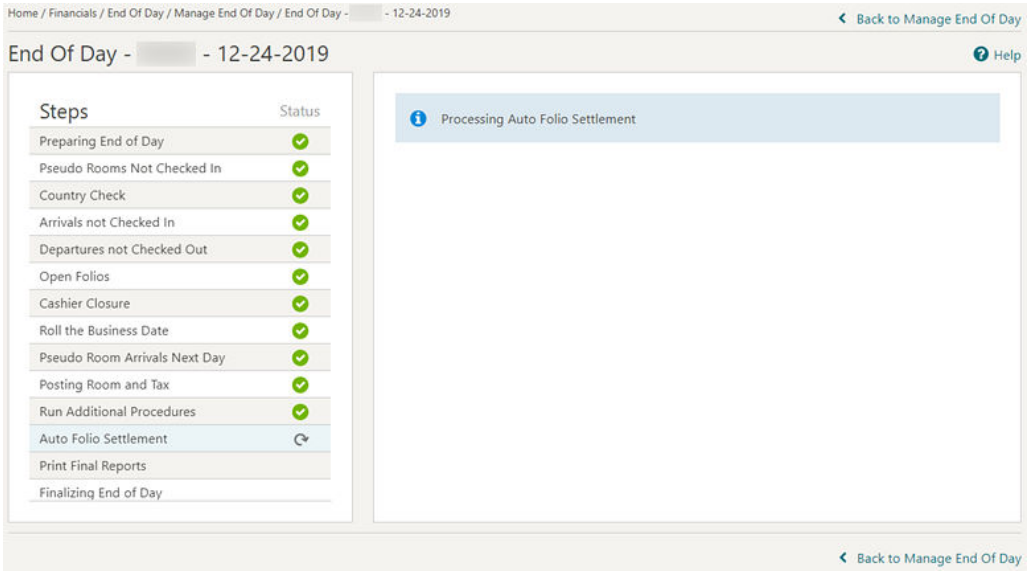
The search results area displays a tile design, providing you with links for direct access to Arrivals and Departures.

When the Auto Continue control is active, the end of day process runs all steps including report generation unless there is a step that requires your attention, such as Arrivals and/or Departures.



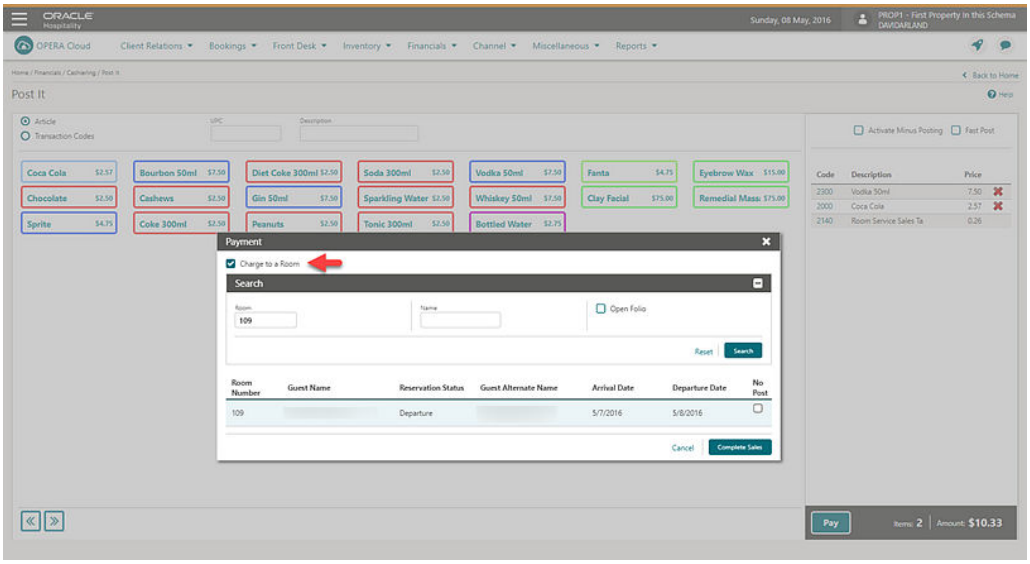
The End Of Day procedure processing screen displays as a table to show you the progress and status of each step; any information messages appear in the processing area.





Post-It / Charge-It Redesigned

- Post-It / Charge-It is redesigned to improve usability on desktops and tablets.
- The page adapts to the device resolution and adjusts the layout as required.
- The payment page appears as a pop-up with easier reservation search for room charge settlement.



Reservation Check Out Enhancements

Reservation check out processing is modified to provide the following usability enhancements:

- Early check out displays a simplified confirmation message in a pop-up page.
- Advance Bill is renamed to Advanced Folio and displays a pop-up to select the duration. If an Advance Bill for all nights was previously posted, and you select the Advance Bill option, only a Continue button is available.
- For Interim Folio, the Folio Settlement pop-up appears for continuing with settlement.
- The payment posting screens from Credit Bill, Deposit, and Billing are redesigned to improve usability.
- For Quick Check Out, the Folio Settlement pop-up screen appears for each reservation selected. Reservation alerts are presented, and then settlement is processed for each billing window on the reservation before continuing with the next reservation. The top area of the Folio Settlement page displays the guest name and room number of the reservation currently being processed.
- The Folio settlement pop-up screen is implemented when performing Check Out, Early Check Out, and Close Folio from the list of reservations -> I Want To . . . option, reservation presentation from -> I Want To . . . option, Billing -> I Want To . . . option.
- If Generate Zero Bill is active, only the Settle and Send Folio button is available for a billing window having a zero balance and no transactions without a bill number. Selecting the button prompts you for a Zero Bill printing. After printing the folio, the Settle and Send Folio button become disabled for that session. You can continue to select other zero balance windows, and the Settle and Send Folio or Settle Folio buttons appear based on the transactions in that window.

Client Relations

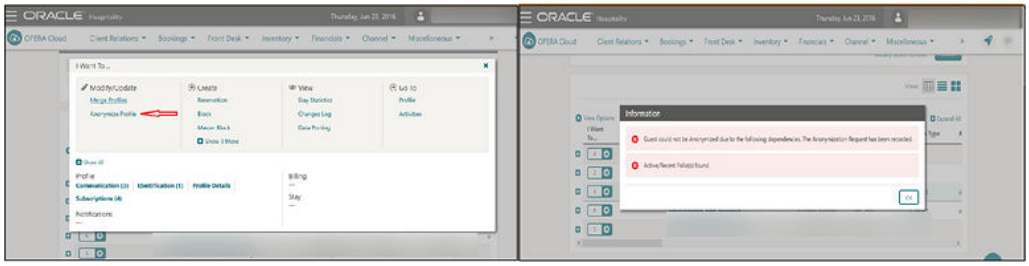
Anonymize Feature Available for Contact Profiles

The Profile Anonymize feature is now available for Contact profiles.This is available for users that have the PROFILES > ANONYMIZE PROFILE user task for their roles. The feature uses data anonymization to encrypt or remove a guest's personal information from the database so the guest can remain anonymous.

The scheduled procedure, Anonymize Profile Information, is available from the menu Utilities > Utilities > OPERA Scheduler in the Profile group. The routine anonymizes sensitive data on the requested profiles. When scheduled, the procedure attempts
to anonymize all profiles with the status of Anonymization Requested.

When the Profile Mailing Privacy function is active, the Privacy screen prompts you when a new guest or contact profile is created. The prompt gives you an option to select privacy options for the specific profile being created.

Privacy options are now available in Registration card and Confirmation letter, which capture the privacy options selected on profile level.



Application Parameters Control Profile Level Restriction

Two new Application parameters are available in OPERA Cloud to control profile level restriction:

- Membership Profile Update restriction: ability to control profiles with a membership.
- Bypass Corp Id Validation: ability to bypass Corp Id validation for a Company profile.

> **Note:**
>
> Corp ID validation is tied to the IATA Validation parameter when turned on. OPERA Cloud validates Corp ID to exactly 9 digits.

STEPS TO ENABLE

1. From the Administration menu, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Membership** group and scroll to the Parameter section.
4. Select **Member Profile Update restriction**.
5. Click the **Profile** group and scroll to the Parameter section.
6. Select **Bypass Corp Id Validation**.

Business ID / Business Registration Code Fields Available with Page Composer Customization

Business ID and Business Registration Code fields are available generically for display in the Profile Details panel. These fields are available for all profile types.

Property Business ID and Business Registration Code fields are also exposed generically in the Localization panel of Properties configuration.

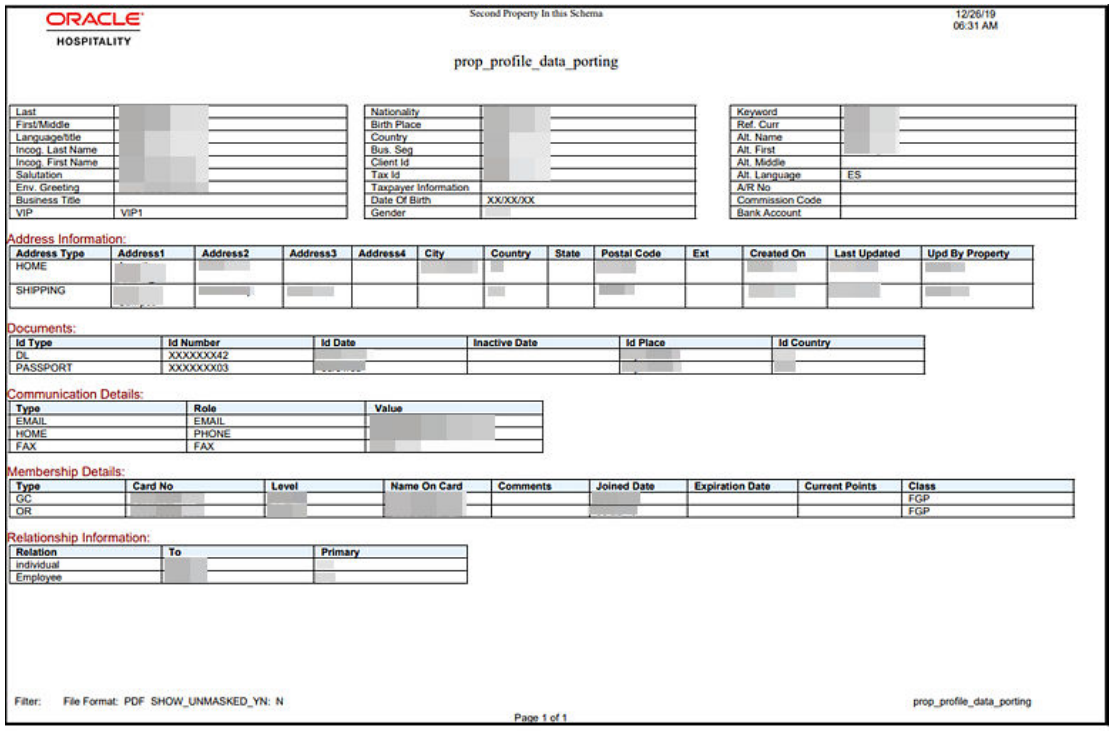
STEPS TO ENABLE

1. Enable Page Composer at the property/hub or chain level, as required.

2. From the OPERA Cloud menu, select **Client Relations**, select **Profiles**, and then select **Manage Profiles**.
3. Search for a profile (per type) and launch the Profile presentation page by clicking the **profile name**.
4. Select the **gear icon** to customize the Profile Details panel.
5. Add the Business ID and Business Registration Code fields in the desired locations.
6. Click **Save**.
7. Disable Page Composer from the settings menu.

BI-Publisher Profile Data Porting Report Available

- A new BI-Publisher Profile Data Porting report is added to OPERA Cloud for capturing all profile details and providing guests with their data by email when requested.
- The Data Porting report is available at the Profile level, and you can generate the Data Porting report from Profile -> I Want To -> Data Porting.



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Second Property In this Schema

12/26/19 06:31 AM

prop_profile_data_porting

Last		Nationality		Keyword	
First/Middle		Birth Place		Ref. Curr	
Language/title		Country		Alt. Name	
Incog. Last Name		Bus. Seg		Alt. First	
Incog. First Name		Client Id		Alt. Middle	
Salutation		Tax Id		Alt. Language	ES
Env. Greeting		Taxpayer Information		A/R No	
Business Title		Date Of Birth	XX/XX/XX	Commission Code	
VIP	VIP1	Gender		Bank Account	

Address Information:

Address Type	Address1	Address2	Address3	Address4	City	Country	State	Postal Code	Ext	Created On	Last Updated	Upd By Property
HOME												
SHIPPING												

Documents:

Id Type	Id Number	Id Date	Inactive Date	Id Place	Id Country
DL	XXXXXXX42				
PASSPORT	XXXXXXX03				

Communication Details:

Type	Role	Value
EMAIL	EMAIL	
HOME	PHONE	
FAX	FAX	

Membership Details:

Type	Card No	Level	Name On Card	Comments	Joined Date	Expiration Date	Current Points	Class
GC								FGP
OR								FGP

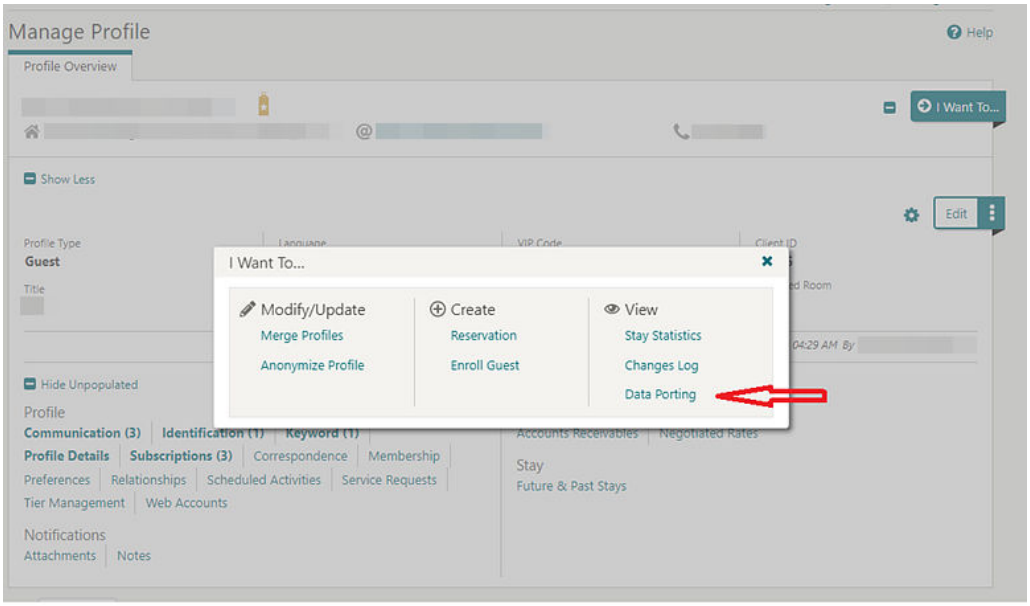
Relationship Information:

Relation	To	Primary
individual		
Employee		

Filter: File Format: PDF SHOW_UNMASKED_YN: N

prop_profile_data_porting

Page 1 of 1



Commissions

Ability to Restrict Profile Updates Linked with Commission Payment Type

Two commission settings are added to OPERA Controls to restrict updates to Travel Agent or Source profile names when the profile is associated with the selected commission payment types.

In the Manage Commission screen of a commission bank account (Financials > Commissions> Bank Account > Go to Commissions), you cannot attach or detach reservations if that bank account uses the commission payment type selected in the settings.

When a Travel Agent/Source Profile is restricted for name updates, you cannot merge the profile with another profile.

STEPS TO ENABLE

1. From the Administration menu, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Commissions** group and scroll to the settings section.
4. Select **Profile Update Restricted Commission Payment Types** setting; select the commission payment type(s) to be considered for the Profile Update Restriction. You can select the commission payment types CENT/CHECK/EFT.

5. Select **Profile Update Restricted Reservation Status** setting; select the Reservation Status(es) to be considered for the Profile Update Restriction. You can select the Reservation Status(es) DUE OUT/IN HOUSE/CHECKED IN.

Country Specific

Country Specific - FIJI - Device Value Field Added to Fiscal Terminal Configuration

The following functionality is generically available, but should be reviewed by properties in Fiji.

A Device Value field is added on the Fiscal Terminal screen. Data entered into this field is included in the Universal Payload. Prerequisite: OPERA Controls > Cashiering > 'FISCAL_FOLIO_PRINTING' = ON; Child Parameter: Fiscal_Service_Terminal = ON.

Refer to: Oracle Hospitality Localization Center for Hotel; Fiji - under OPERA Cloud Solutions: *OPERA Cloud Solution: OPERA Cloud Fiscal Master Data Document (Doc ID 2632394.1).*

Country Specific - India - Currency Limits Functionality

Currency Limits functionality is generically available, but should be reviewed by properties in India. This functionality allows you to set a limit for all cash payment transactions. The option to set limits for each foreign or local guest is available per transaction amount, daily amount (cumulative), and monthly amount (cumulative).

Refer to: Oracle Hospitality Localization Center for Hotel; India - under OPERA Cloud Solutions: *OPERA Cloud Fiscal Master Data Document (Doc ID 2623459.1).*

Country Specific - Japan - Beppu Onsen Consumption Tax (OCT) Function Updated

The following functionality is generically available, but should be reviewed by properties in Japan.

To meet legal requirements of charging Beppu Onsen Tax and to be compliant with municipal tax laws, a new package function, JAPAN_GENERIC_TAX_UDF, is introduced to handle the tax amounts.

Refer to: Oracle Hospitality Localization Center for Hotel; Japan - under OPERA Cloud Solutions: *OPERA Cloud Fiscal Master Data Document (Doc ID 2560520.1).*

Country Specific - Japan - Fukuoka Accommodation Tax Package Function

Functionality for Fukuoka Accommodation Tax is generically available, but should be reviewed by properties in Japan. The Fukuoka Accommodation Tax is available as a package formula. The JAPAN_GENERIC_TAX function calculates the tax for rates exclusive and rates inclusive of tax.

Refer to: Oracle Hospitality Localization Center for Hotel; Japan - under OPERA Cloud Solutions: *OPERA Cloud Fiscal Master Data Document (Doc ID 2560520.1).*

Country Specific - Japan - Include/Exclude Child in Osaka Accommodation Tax Calculation

A parameter to include or exclude children from the Osaka Accommodation Tax functions (OSAKA_TAX_EXCL_Q_UDF & OSAKA_TAX_INC_Q_UDF) is now available. The Include Child is introduced.

Refer to: Oracle Hospitality Localization Center for Hotel; Japan - under OPERA Cloud Solutions: *OPERA Cloud Fiscal Master Data Document (Doc ID 2560520.1).*

Country Specific - Japan - Kutchan/Niseko Accommodation Tax Formulas

The Kutchan Accommodation Tax and Niseko Accommodation Tax are available generically as package functions and should be reviewed by properties in Japan.

The functions calculate the tax for rates exclusive and rates inclusive of tax. The Accommodation tax amount is based on the room rate (room revenue + service charge) where 2 percent is charged on the room rate per person or per room.

NOTE: Room Rate includes Service Charge, but does not include consumption tax.

Refer to: Oracle Hospitality Localization Center for Hotel; Japan - under OPERA Cloud Solutions: *OPERA Cloud Fiscal Master Data Document (Doc ID 2560520.1).*

Country Specific - Japan - Package Fixed / Manual Charges for Japan Accommodation Tax

The Consider Fixed Charges field and Consider Manual Charges field are introduced generically in the Posting Attributes panel for package configuration and should be reviewed by properties in Japan.

For a transaction type such as lodging and when the fields are set to Y, fixed / manual charges posted are considered for calculation of the accommodation tax for the following cities: Tokyo, Kanazawa, Kutchan, Niseko, Osaka, Kyoto, Beppu and Fukuoka.

Refer to: Oracle Hospitality Localization Center for Hotel; Japan - under OPERA Cloud Solutions: *OPERA Cloud Fiscal Master Data Document (Doc ID 2560520.1).*

Country Specific - Maldives - Tax Generates Function

The following is generically available, but should be reviewed by properties in the Maldives.

The UDF function, Generate_On_PAX, is available under Administration > Financials >Transaction Management > Transaction Code > Generates > UDF Function LOV. The function uses the total persons (adults + children) in the reservation and multiplies this value by the Tax Amount entered in the function parameter to determine the amount of tax to be posted.

Refer to: Oracle Hospitality Localization Center for Hotel; Maldives - under OPERA Cloud Solutions: *OPERA Cloud Fiscal Master Data Document (Doc ID 2631152.1).*

Country Specific - Poland - New Rachunek Folio Print Type

OPERA Cloud considers the configuration of Folio Types to determine which Folio Type to print under a given set of circumstances. To be compliant with Polish law, a new Folio Type (RACHUNEK) is introduced.

The Rachunek folio must be sent to a fiscal printer when the Payee Profile is not configured with a NIP (Numer Identyfikacji Podatkowej), which translates to Tax Identification Number in English. Ultimately, when a folio is generated, OPERA Cloud must determine if the Tax ID exists on the Payee Profile.

- If the Tax ID exists, then the existing Faktura folio generates.
- If the Tax ID does not exist, then the new Rachunek folio generates.

Refer to: Oracle Hospitality Localization Center for Hotel; Poland - under OPERA Cloud Solutions: OPERA Cloud Fiscal Master Data Document (Doc ID 2620050.1).

Country Specific - Switzerland - HESTA Report

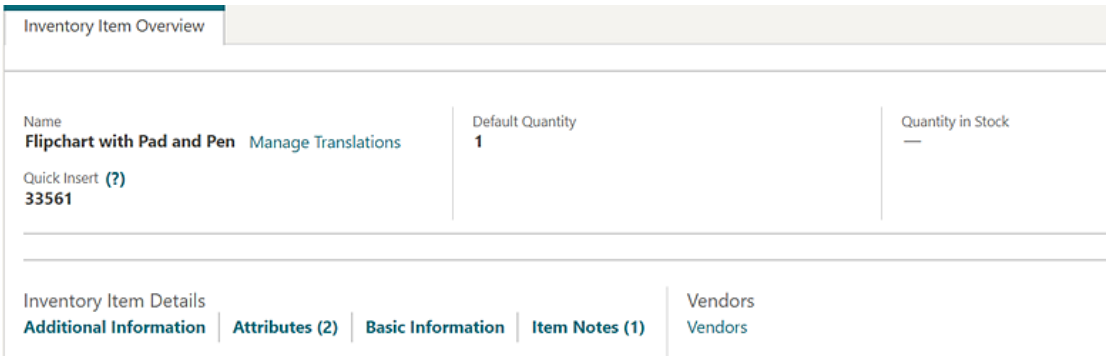
To fulfill Swiss legal requirements, a HESTA report is introduced generically, but should be reviewed by properties in Switzerland.

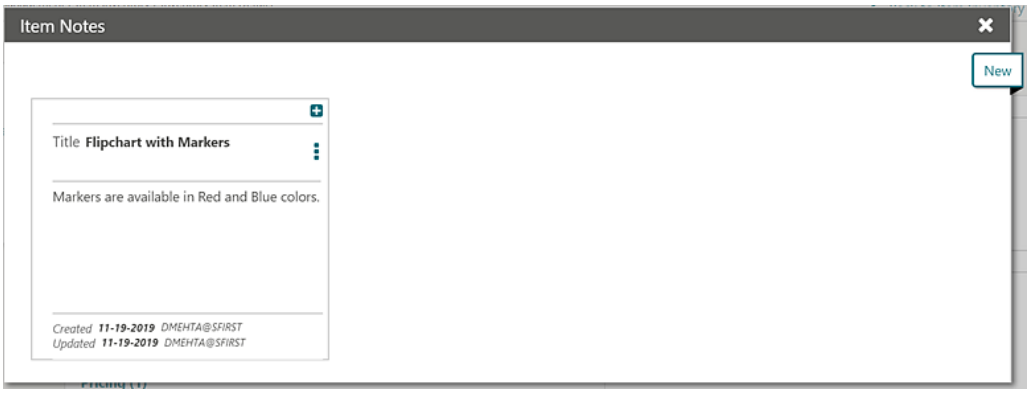
Refer to: Oracle Hospitality Localization Center for Hotel; Switzerland - under OPERA Cloud Solutions: *OPERA Cloud Fiscal Master Data Document (Doc ID 2630219.1).*

Events

Configure Default Note on Resources (Items)

In OPERA Cloud Sales and Event Management, you can configure default notes for Inventory Items that auto-populate when selecting the item for an event or when adding the item to a Catering Package/Template.

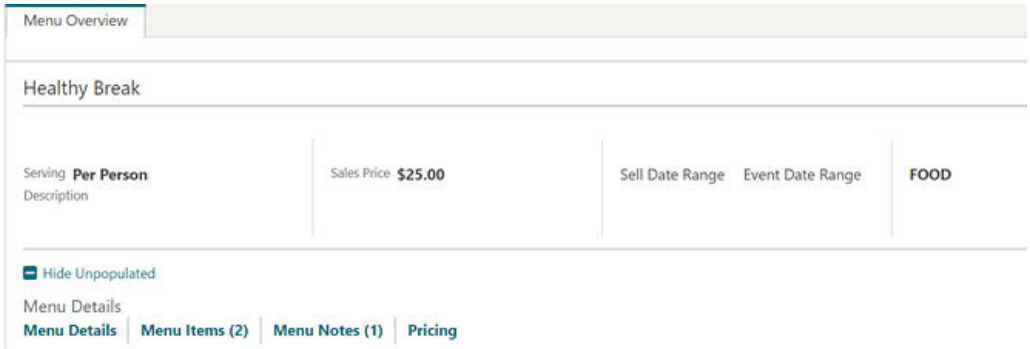




Configure Default Note on Resources (Menus)

In OPERA Cloud Sales and Event Management you can configure default notes for catering menus, which then auto-populate when selecting the menu for an event or adding the menu to a Catering Package/Template.

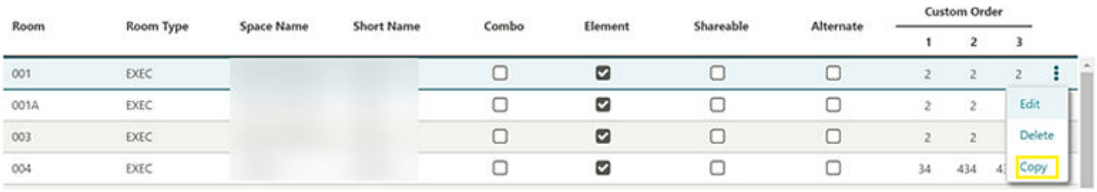
Menu Notes:

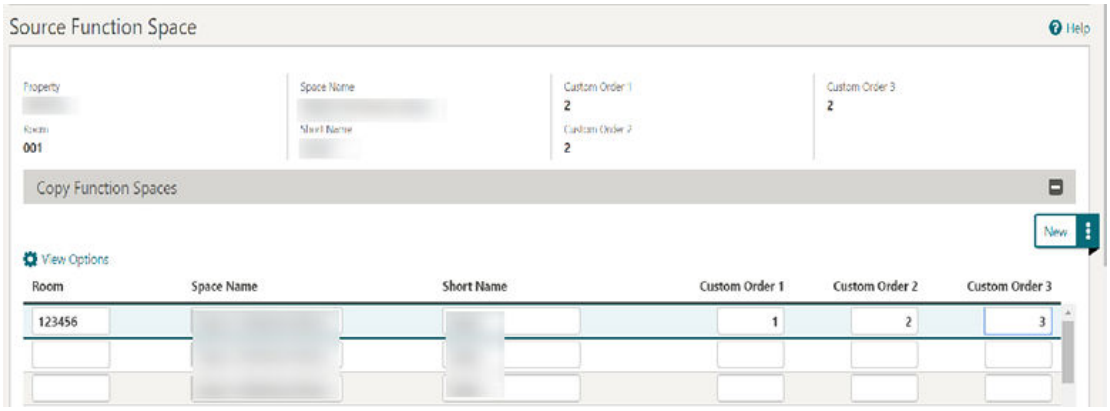


Copy Function Space

In OPERA Cloud Sales and Event Management, if you have the task for New/Edit Function Space, you can now copy Function Spaces using the row level ellipsis to the same property with different values for Code, Space Name, and Short Name. You can enter the following fields during the copy process:

1. Room
2. Space Name
3. Short Name
4. Custom Order 1
5. Custom Order 2
6. Custom Order 3
7. Combo Element (available only if the source function space is marked as a combo room)





Events Dashboard Tile User Task Added

A general user task, **View Events Tile**, is added in Role Manager. The new task is granted by default to all roles.

Behavior in OPERA Cloud:

- With the Edit Dashboard user task assigned to your roles, you see all dashboard tiles in OPERA Cloud and you can add/remove and arrange tiles on your dashboard.
- Without the Edit Dashboard user task assigned to your roles, you only view the Event tiles in the OPERA Cloud dashboard with the View Events Tile user task granted to your role.
- With the Manage Events user task assigned to your role, you can interact with the Events tile if the tile has drill-down capability.

- Without the Manage Events user task assigned to your role, you can only view the Events tiles. Even if the tile has drill-down capability, you cannot interact with the tile.

Events Search Usability Improvements

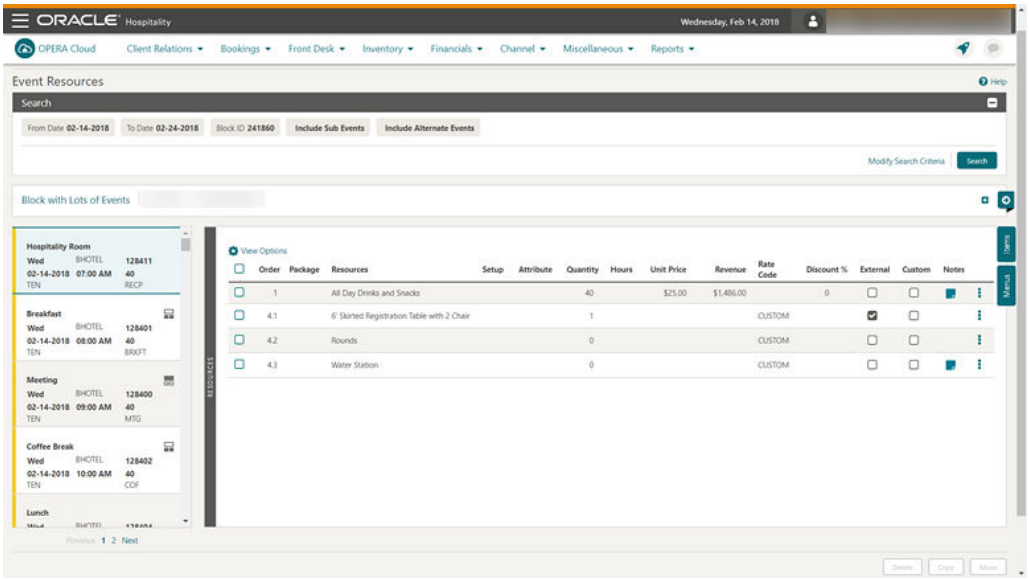
The following usability improvements are implemented in the Events search screen:

- Load More functionality is replaced by pagination controls with page numbers and previous/next links.
- Added a page size selection allowing you to select the number of records to appear per page. Values available for the Show list are 20, 50, 100, and 200.
- Your selection for Show is saved per screen, so when you return to the same screen and perform a search, OPERA Cloud displays the same number of results per page.
- Removed the capped height on table and list view. The displayed row count automatically adjusts based on the size of the browser.
- Removed the inner vertical scroll bar on the search results table.
- Added floating left and right scroll buttons along the sides of the results in table view allowing you to scroll horizontally when focused anywhere in the table.

Manage Resources Usability Improvements

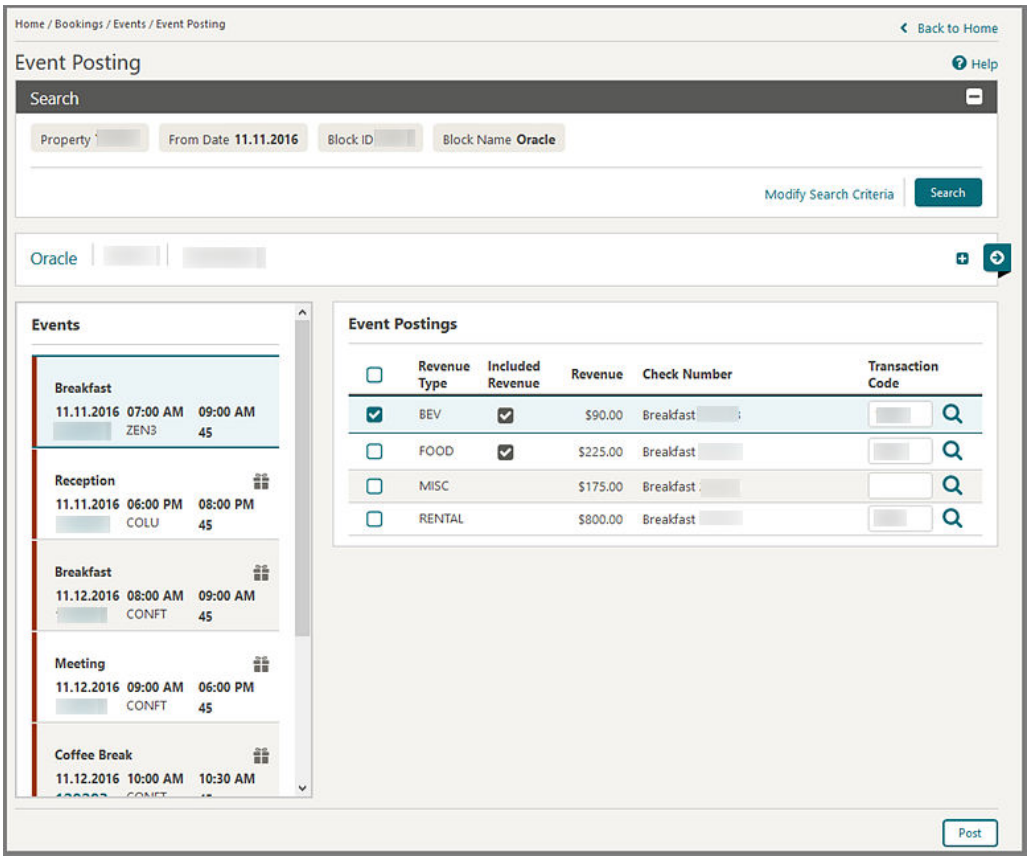
The following usability improvements are implemented in the Manage Resources screen:

- Load More functionality is replaced by pagination controls with page numbers and previous/next links.
- The page size default shows 100 records.



New Event Posting Feature

- An Event Posting function is added to OPERA Controls for OPERA Cloud Sales and Event Management. It allows you to post charges directly to the posting master account of the business block associated with the event.
- The Event Posting screen is accessible from the Bookings or Event menus or from the I Want To action link on the Manage Event search and Event Presentation pages.
- A new Posted Revenue column is provided in the Manage Events search screen, It indicates either No Revenue or Revenue Partially posted for the event when you place your cursor over the triangle shaped icon.
- You can use the I Want To menu and select Go to Event Posting to view the revenue details or post additional charges.
- The Event Posting screen also includes a column for Resource Name. When revenue is posted at the Resource Level, the resource name appears in the Resource Name column. When revenue is posted at the Event Level, the Resource Name column displays the event name since the revenue is posted by Revenue Type instead of by individual resources.
- The transaction code for each posting record automatically defaults based on the Revenue Type Mapping configuration. To post charges, you must have a Cashier ID, and if the control for Force Cashier Login is active, you must log in when posting event charges. When the control for Transaction Code by User Role is active, you only have the ability to post transaction codes associated with your user role. From within the Event Posting screen, you have access to the Billing Screen and the ability to generate the Banquet Check.
- A Posted Event Revenue report is also available.

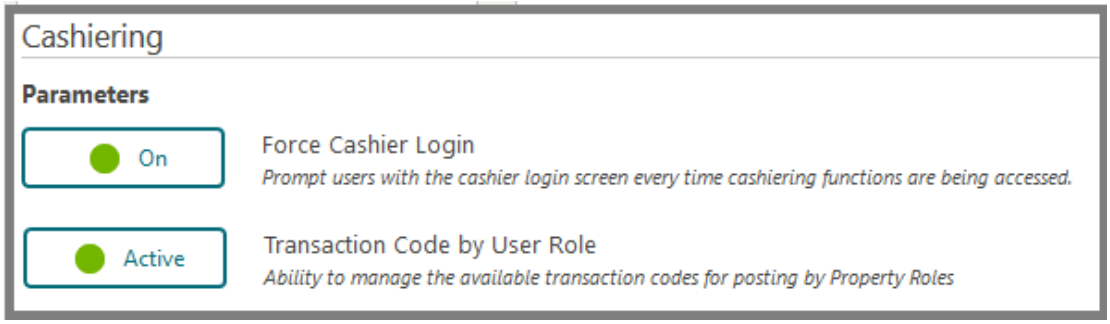


STEPS TO ENABLE

1. From the Administration menu, select **Enterprise** and then select **OPERA Controls**.
2. Select the **Events** group.
3. Activate the **Event Posting** function.
4. Update the **Default Catering Folio Style** Setting and select a **Default Catering Folio Style** to use when the Banquet Check is run from the Event Postings screen.
5. Select **Application** and then select **Role Manager**.
6. Search chain or property roles.
7. Select the required role and select **Edit** from the **vertical ellipse**.
8. Select the **Manage Event Posting** task and click **Save**.

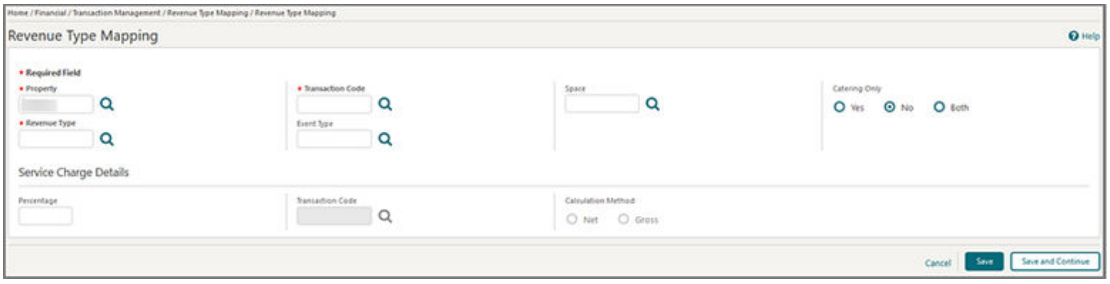
Impact or Other Considerations

Review the OPERA Controls for Transaction Code by User Role and Force Cashier Login.



Ensure that users who are required to post event charges have the **Manage Event Posting** Task within the Bookings Main Task Group and a **Cashier ID** assigned to their user account.

To avoid human error when posting, default the transaction codes by ensuring the Revenue Type Mapping configuration is completed (under Administration, Financial menu, Transaction Management, Revenue Type Mapping). Revenue Type Mapping enables properties to indicate the transaction code where revenue for the selected revenue type is posted. Additional attributes such as event space, event type, catering only flag, service change percentage, service charge transaction code, and calculation method are also available. This configuration is used when running the proforma invoice and in the Banquet Posting functionality. When the proforma invoice is generated, the mappings provide the ability to calculate the postings, including the generates configured in the mapping record and on the actual transaction code. This provides a more accurate estimate of charges. In Banquet Posting, the mappings dictate which transaction codes are used based on the event type, space, catering only value, and revenue type for a more streamlined posting mechanism.

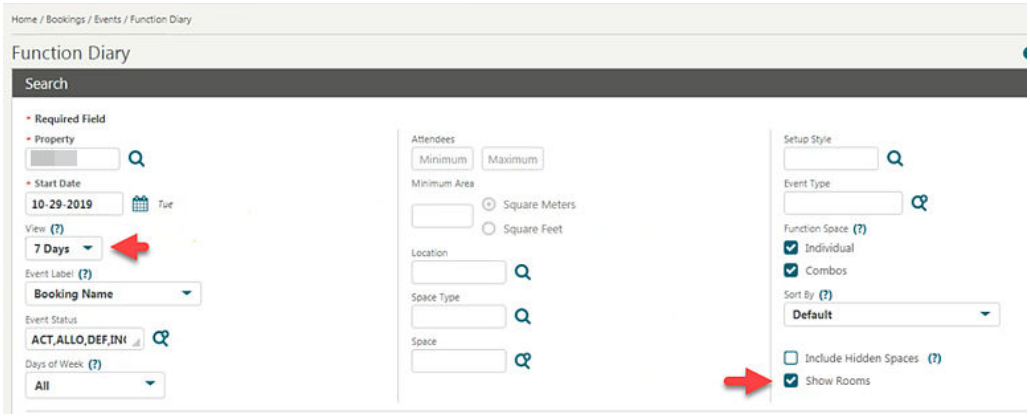


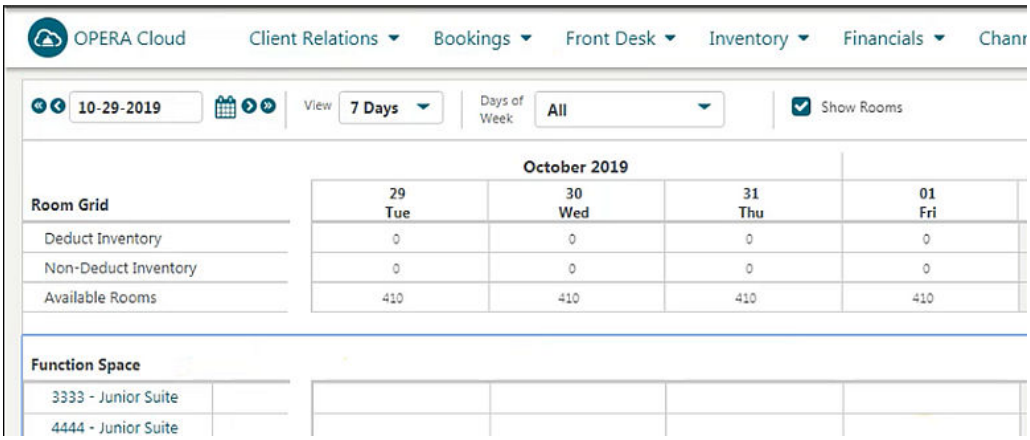
Room Availability in Function Diary

In OPERA Cloud Sales and Event Management you can now view Inventory room availability in the Function Diary by selecting the **Show Rooms** check box in the Search and Quick Filter sections when in a multi-day view.

The **Room Grid** displays:

- Available rooms for the day
- Deduct block rooms
- Non-deduct block rooms



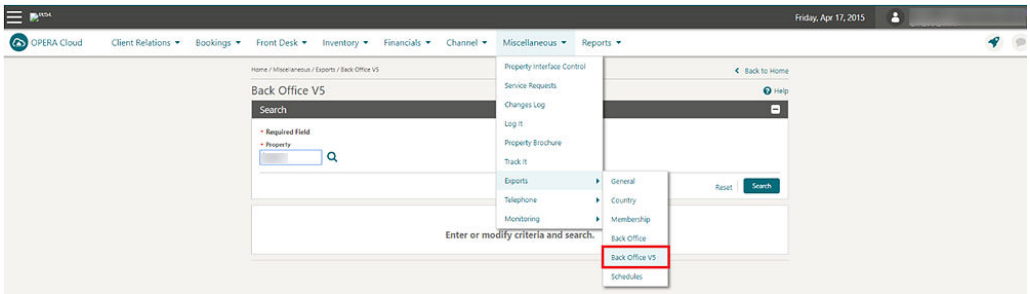


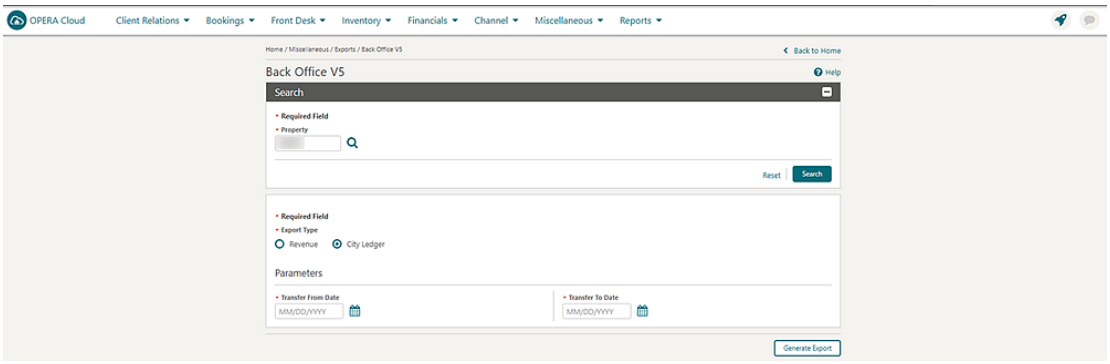
Exports

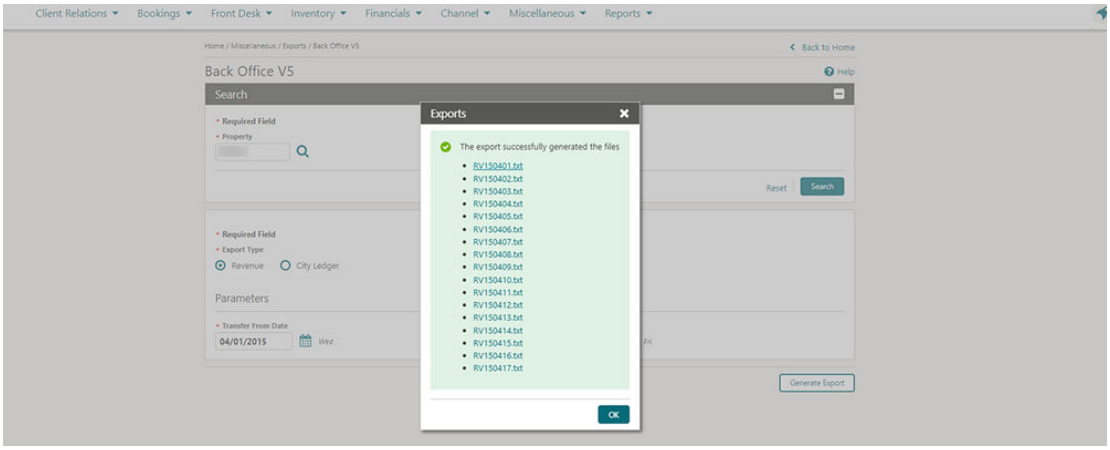
Ability to Download OPERA 5 Back Office Exports

You can now download export files manually generated through the Back Office V5 exports menu option. After running the export, depending on the date range selected, you can download associated export file(s) using the hyperlink provided.

Note: The Back Office V5 exports menu option has no association with End of Day export files.







Ability to Schedule Exports

You can schedule exports to generate at a defined frequency and interval:

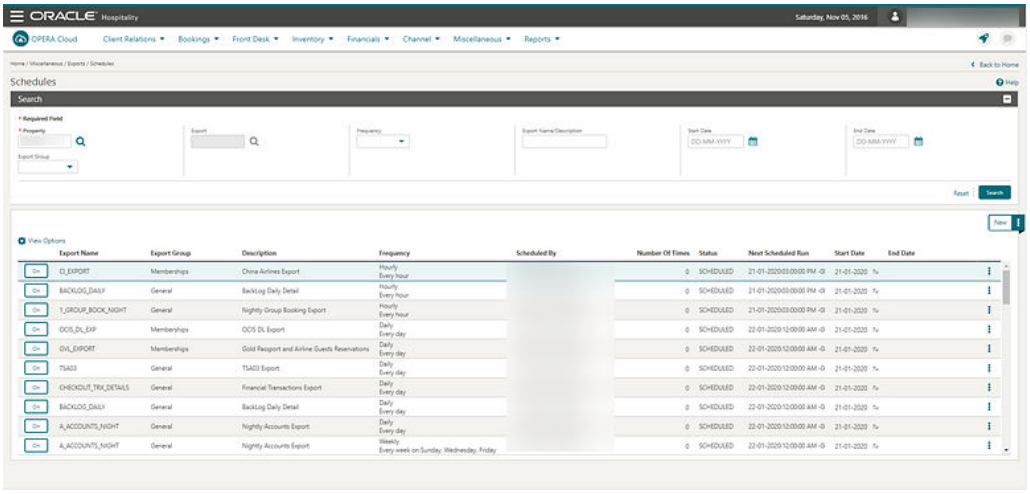
- Hourly
- Daily
- Weekly
- Monthly
- End Of Day

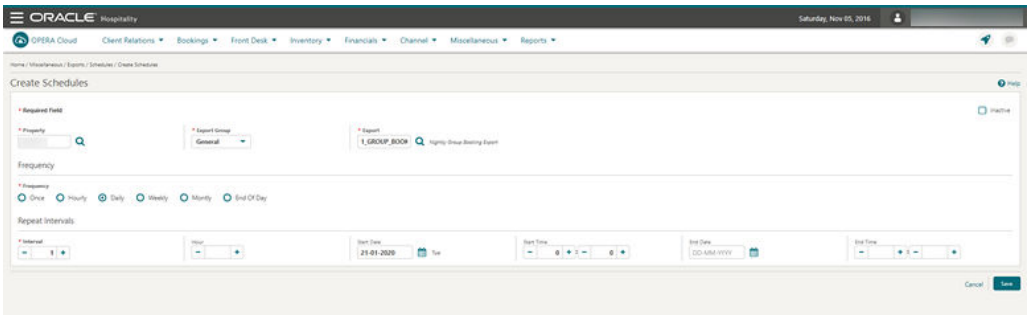
Restrictions on scheduled exports:

- Cannot have more than five scheduled exports in the same hourly frequency
- Cannot schedule the same export with the same frequency more than once
- Cannot have more than 20 scheduled exports at any point outside of end of day exports
- Cannot schedule exports with parameter forms
- Cannot schedule a component export (child export) independently

With the New/Edit Export Schedules user task and the Delete Export Schedules user task assigned to your role, you can access scheduled exports configuration.

The Export schedules page displays all scheduled exports for the different export types (that is, General/Country/Membership/Backoffice), including those configured to run at end of day.





STEPS TO ENABLE

1. From the Administration menu, select **Role Manager**.
2. Search and edit the **Manage Chain Roles or Manage Property Roles** to be granted access to scheduled export configuration.
3. Select **Miscellaneous**, then select **Export Schedules** from the user task page.
4. Select the **user task(s)** to assign to the role:
   a. New/Edit Export Schedules
   b. Delete Export Schedules
5. Click **Save** and repeat to update other roles.

Additional APIs Available for Export Definition

All standard APIs are exposed in Back Office, General, and Membership export configuration providing greater flexibility when adding formula columns to export definition.

City Ledger Export Generically Available

The City Ledger export is now generically available. New columns are available under standard view for EXP_BOF_CITYLED_RECORDS from Miscellaneous -> Exports -> BackOffice.

All reservation records checked out with City Ledger settlement mode and present in the holding area of accounts receivable feature in the export. You can create the export for Business Date-1.

The following columns are generically available under standard view for EXP_BOF_CITYLED_RECORDS:

- Account Language Code (Profile of the payee)
- Account Language Description (Profile of the payee)
- Account UDFC01 to UDFC20 (Profile of the payee)
- Reservation Guest Name ID
- Reservation Guest First Name
- Reservation Guest Last Name
- Reservation Guest Country
- Reservation Guest Language Code
- Reservation Guest Language Description
- Reservation Guest Phone Number (primary phone)
- Reservation Guest Profile Email (primary email)
- Reservation Guest Room Number
- Reservation Custom Reference
- Reservation External Reference
- Reservation UDFC01 to UDFC20
- Billing Contact Profile Name_ID
- Billing Contact Profile Last Name
- Billing Contact Profile First Name
- Billing Contact Profile Phone Number (primary phone)
- Billing Contact Profile Email (primary email)
- Reservation Contact Profile Name_ID
- Reservation Contact Profile Last Name
- Reservation Contact Profile First Name
- Reservation Contact Profile Phone Number (primary phone)
- Reservation Contact Profile Email (primary email)
- Invoice Amount Net (NET_TRX_AMOUNT)

Country Specific – Bahrain – New Country Exports

The following exports are generically available, but should be reviewed by Properties in Bahrain.

Three new country export are introduced in OPERA Cloud.

1. BH_HOURLY_EXPORT
2. BH_DAILY_EXPORT_DAY
3. BH_DAILY_EXPORT

With the help of OPERA Cloud Scheduler and the SFTP Delivery Method, you can schedule and send exports to a desired location.

Refer to: Oracle Hospitality Localization Center for Hotel; Bahrain – under OPERA Cloud Solutions: *OPERA Cloud Fiscal Master Data Document (Doc ID 2597068.1).*

Country Specific – Germany – GoBd Export Changes

A number of changes to the GOBD export are now generically available, but should be reviewed by properties in Germany. The changes affect export templates, export file names, voided folios, zero bills, and other details.

Refer to: Oracle Hospitality Localization Center for Hotel; Germany - under OPERA Cloud Solutions: *OPERA Cloud Fiscal Master Data Document (Doc ID 2622122.1).*

Country Specific - Poland – SAF-T Export

The PL_JPK_FA Export is updated to comply with the latest Polish country regulations. Changes to the export include updating the name to the existing hard-coded date template and to an existing hard-coded data element, changing an element from required to optional, reclassifing standard invoices, and other changes.

Refer to: Oracle Hospitality Localization Center for Hotel; Poland - under OPERA Cloud Solutions: *OPERA Cloud Fiscal Master Data Document (Doc ID 2620050.1).*

Country Specific - Portugal - SAF-T Export Updated

The following export is generically available, but should be reviewed by Properties in Portugal.

The Standard Audit File for Tax Purposes, Portuguese version 104 (PT_SAFT_104), is a standardized XML file used for exporting the accounting information to the tax authorities. The export complies with the Portuguese law of a directive from the Organization for Economic Co-operation and Development (OECD) and is applicable for all information registered after January 1, 2008. It complies with SAFT-PT.xsd validation schema available on http://www.portaldasfinancas.gov.pt.

Refer to: Oracle Hospitality Localization Center for Hotel; Portugal - under OPERA Cloud Solutions: *OPERA Cloud Fiscal Master Data Document (Doc ID 2629862.1).*

Country Specific - Switzerland Exports

To fulfill Swiss legal requirements, new country exports HOKO, TSTAT, and HESTA report are introduced generically, but should be reviewed by properties in Switzerland.

Refer to: Oracle Hospitality Localization Center for Hotel; Switzerland - under OPERA Cloud Solutions:s *OPERA Cloud Fiscal Master Data Document (Doc ID 2630219.1).*

Country Specific - Switzerland - New Statistics Export

A new country statistics export, CH_HESTA_STAT, is introduced for Switzerland. This XML export is generically available, but should be reviewed by properties in Switzerland.

You can generate the export manually for a month. You can also configure the export to run during End of Day daily or at month's end or schedule the export called CH_HESTA_STAT_AUTO from the OPERA Scheduler. The export frequency is set to End of Month by default. If you need to schedule the export to generate daily, you should update the export frequency accordingly.

Refer to: Oracle Hospitality Localization Center for Hotel; Switzerland - under OPERA Cloud Solutions: *OPERA Cloud Fiscal Master Data Document (Doc ID 2630219.1).*

Custom Reference Numbers in Back Office Export

Custom Number(s) are available in the Back Office Export view, EXP_BOF_CITYLED_RECORDS, with five separate columns for Custom_number1, Custom_number2, Custom_number3, Custom_number4, and Custom_number5.

An additional Custom_numbers column is available, listing all custom numbers in a comma delimited string.

Export Configuration Enhanced

OPERA Cloud exports configuration is enhanced for a more streamlined user experience.

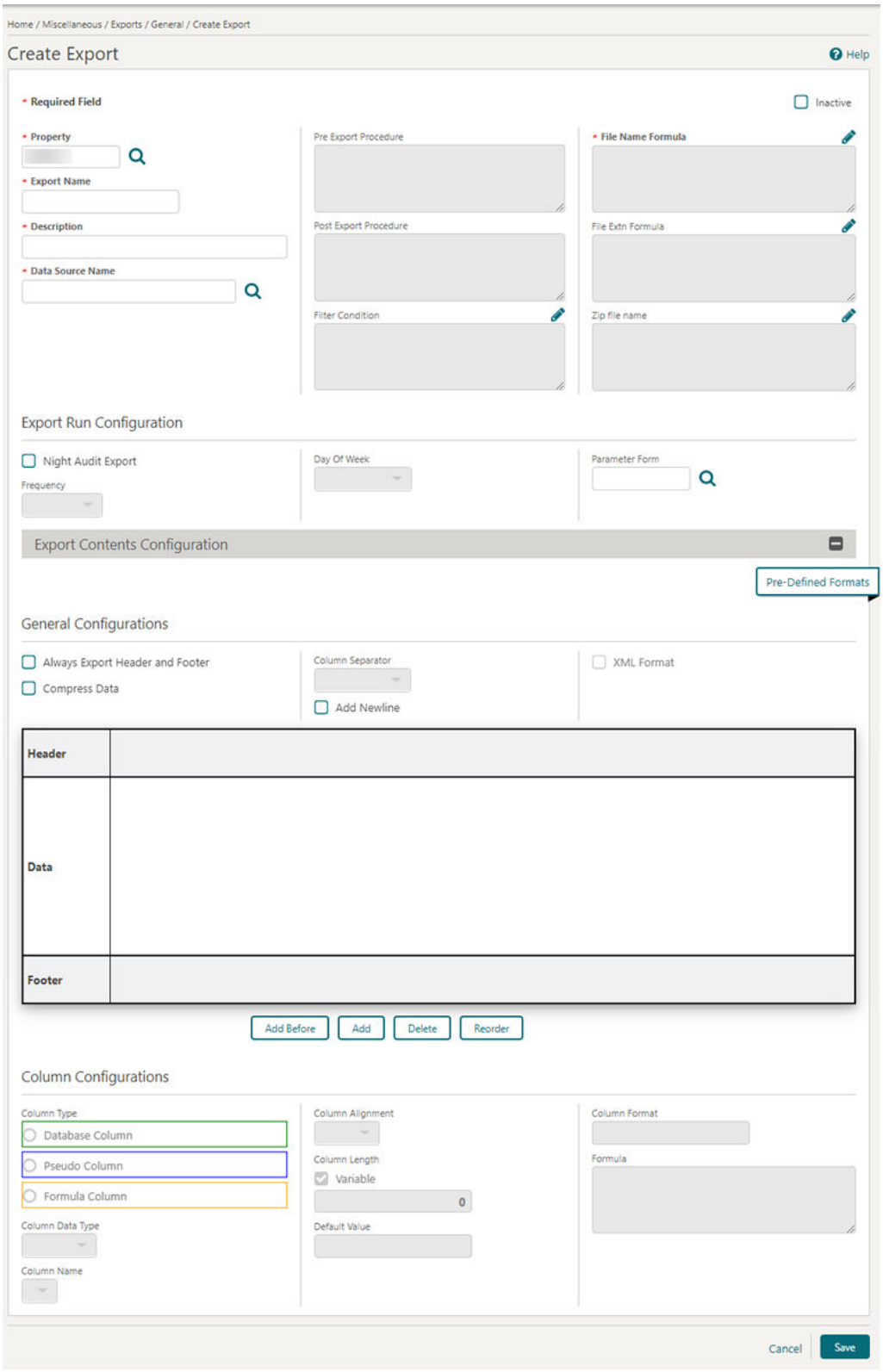
In the main export screen, a new column easily identifies XML exports from regular exports.

The Create Export, Create Export from Template, and Edit Export screens follow the same flow and the following:

- Export configuration framework is set up enabling data source filtering, selecting existing export templates, and renaming export names and descriptions on the fly.
- In the Export Configuration screen, parameter forms appear as a list of values for any export not configured to run as a night audit export.
- The Pre-Defined Formats screen is added for selecting popular formats such as CSV, JSON, or TSV, reordering columns, specifying separators, and so on.
- You can configure export content using pre-defined formats or available column configurations.
- When editing an export, a new section (Header/Data/Footer) provides an interactive visual representation of the export layout. You can further modify, remove, or rearrange columns.

You can create component exports from scratch or from an existing export template.

Exports



UserID Element Added to Views

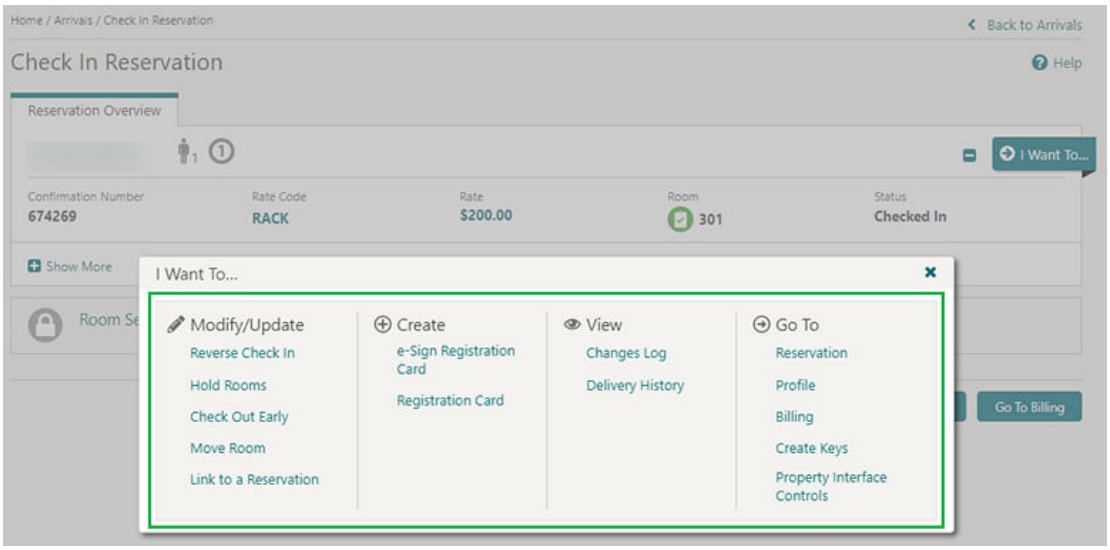
The following exports views are updated with a User_ID column that is populated with the logged in user name for the specific credit card transaction:

- BOF_DEP_RECD_TOTALS
- BOF_FOLIOTAX_AND_CC_PAYMENTS
- DEPOSIT_DETAILS
- EXP_ALL_TRANSACTIONS_VIEW
- EXP_BOF_DEP_RECD_TOTALS

Front Desk

Action Links Added for Handling Reservation Check In

Action links are added to the I Want To menu on the Check In Reservation screen after a check in is completed. You now have the same links available that you have from the Reservation presentation screen for a checked in reservation. The additional links include Reverse Check In and Reverse Advance Check In. The Cancel Reservation link is removed because a checked in reservation cannot be cancelled.



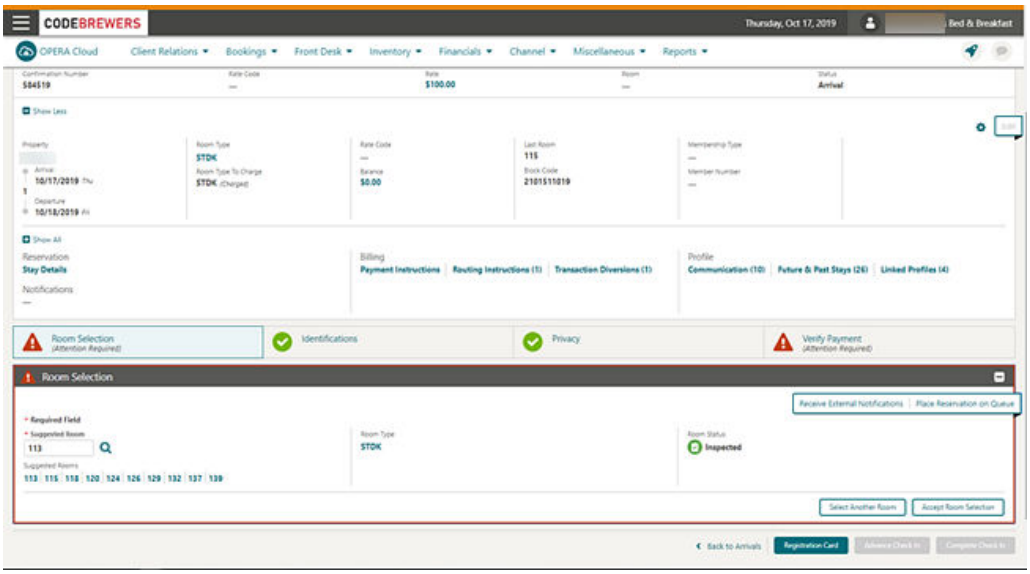
Advance Check In Allows Pseudo Room Mass / Advance Check In

Advance Check In functionality allows the processing of pseudo room type reservations from Check In, Mass Advance Check In, Auto Assign and Advance Check In, and the Auto Check In of Advance Checked In Reservations processor. This change complements the existing Advance Check In functionality of inventory room type reservations.

Check In Room Selection Enhanced with Suggested Room List

The Room Selection step within Check In is enhanced with Suggested Rooms functionality.

- A list of suggested rooms displays up to 10 available rooms of the highest cleaning status at your property.
- The list of suggested rooms contain hyperlinks enabling you to click to select the room of your choice.
- After completing a reservation upgrade, the suggested room list displays any available rooms for the upgraded room type.

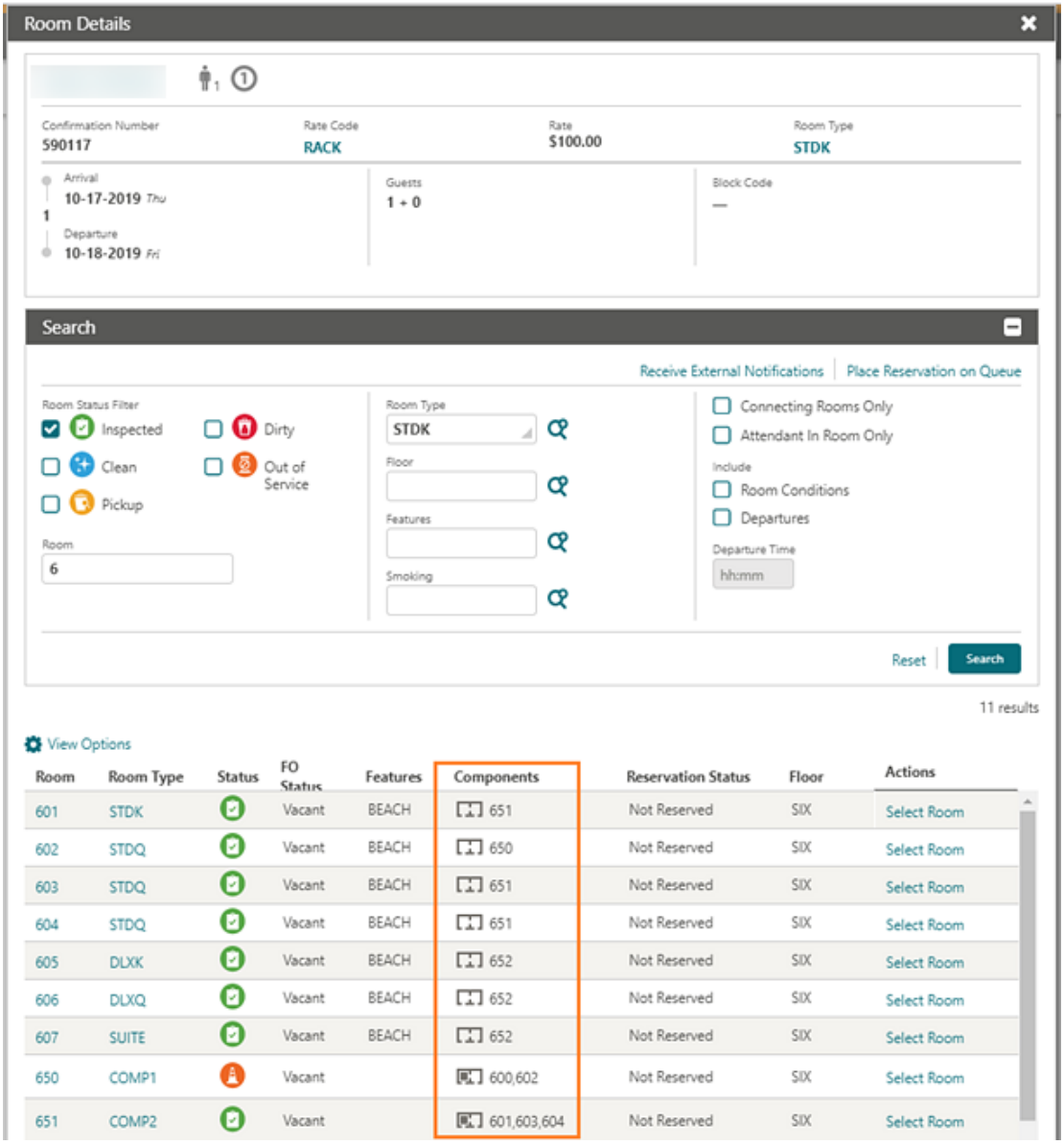


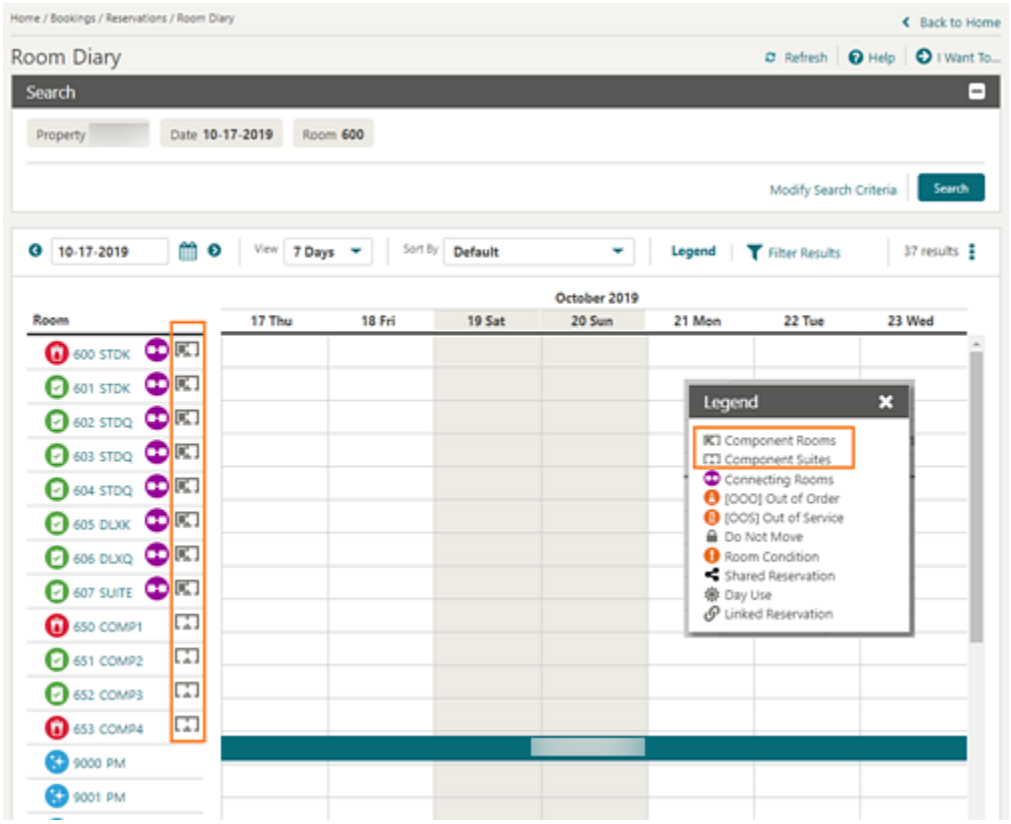
Component Room Indicators Added to Room Assignment Screens

The Room Assignment screens are updated to display a Components column in Search Results.

- For component suites, the column shows the component room icon along with the rooms that make up the component suite.
- For component rooms, the column shows the component suite icon along with the component suite to which the room belongs.

The component suite and component room icons are updated on the Room Diary screen in order to show the same icons.


Room Details
Confirmation Number
590117
Rate Code
RACK
Rate
$100.00
Room Type
STDK
Arrival
10-17-2019 Thu
1
Departure
10-18-2019 Fri
Guests
1 + 0
Block Code
Search
Receive External Notifications
Place Reservation on Queue
Room Status Filter
Inspected
Dirty
Clean
Out of Service
Pickup
Room
6
Room Type
STDK
Floor
Features
Smoking
Connecting Rooms Only
Attendant In Room Only
Include
Room Conditions
Departures
Departure Time
hh:mm
Reset
Search
11 results
View Options
Room
Room Type
Status
FO Status
Features
Components
Reservation Status
Floor
Actions
601 STDK Vacant BEACH 651 Not Reserved SIX Select Room
602 STDQ Vacant BEACH 650 Not Reserved SIX Select Room
603 STDQ Vacant BEACH 651 Not Reserved SIX Select Room
604 STDQ Vacant BEACH 651 Not Reserved SIX Select Room
605 DLXK Vacant BEACH 652 Not Reserved SIX Select Room
606 DLXQ Vacant BEACH 652 Not Reserved SIX Select Room
607 SUITE Vacant BEACH 652 Not Reserved SIX Select Room
650 COMP1 Vacant 600,602 Not Reserved SIX Select Room
651 COMP2 Vacant 601,603,604 Not Reserved SIX Select Room



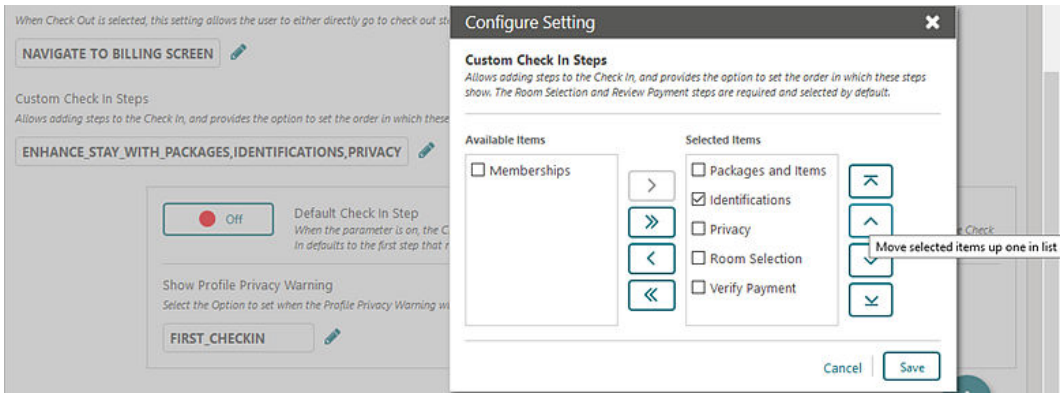
Custom Check In Steps Setting

The following OPERA Controls are available to provide you with greater flexibility in displaying check in steps:

- The Show Additional Steps During Check In setting is replaced with the Custom Check In Steps setting to allow you to multi-select panels and set the display sequence for the additional steps.
- Panels previously selected for the Show Additional Steps during check in prepopulate to the new Custom Check In Steps setting.
- A new Default Check In Step parameter determines whether to always commence with the first step in the sequence or progress to the first step that requires attention.

STEPS TO ENABLE

1. From the Administration menu, select **Enterprise**, select **OPERA Controls**, and then select **Front Desk**.
2. Update the Custom Check In Steps setting. Set the sequence of selected panels using the up or down controls to the right.



3. Set the **Default Check in Step** parameter according to the required behavior:
   a. When this parameter is On, the Check In defaults to the first step set in the Custom Check In Steps setting.
   b. When this parameter is Off, the Check In defaults to the first step that requires attention or to the Verify Payment step when no step requires attention.

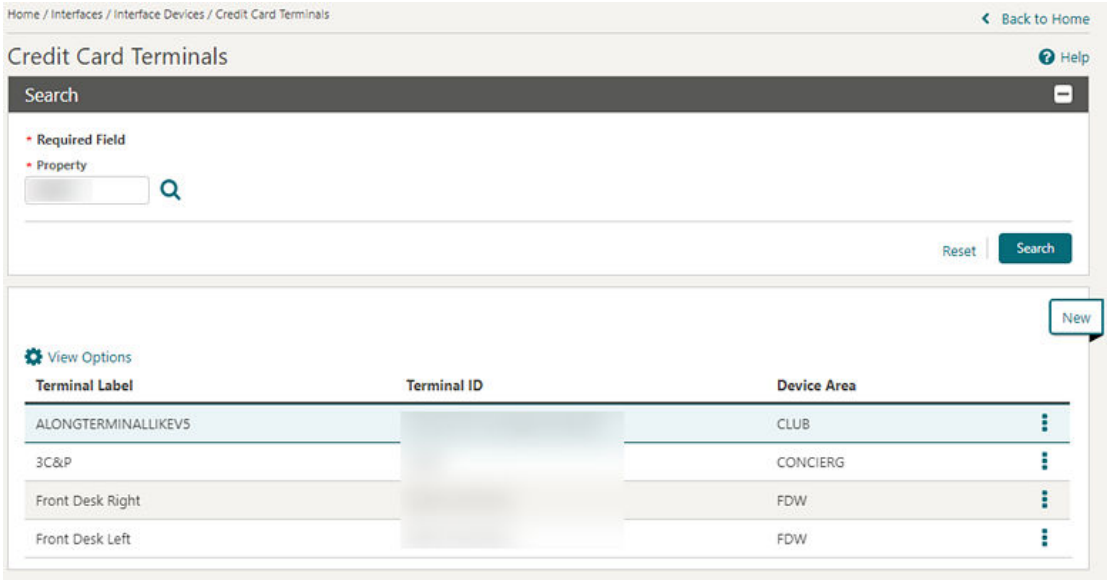
Day Use Reservation Warning

If a Day Use reservation is assigned to the room you are checking in, a new warning appears when you select the Complete Check In button. You can select another room or continue with the check in.

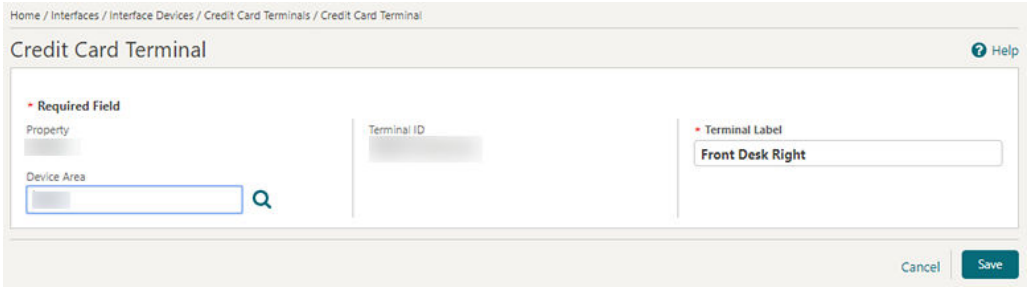
Device Area Added to Credit Card Terminal Configuration

Device Area is added to the Credit Card Terminal configuration to provide you with an option to group terminals based on the physical location of the devices at your property. The feature enables you to select and define a default credit card terminal from a list of terminals for use when initiating a credit card transaction, such as an authorization, a payment, or a settlement, and getting a token for the credit card.

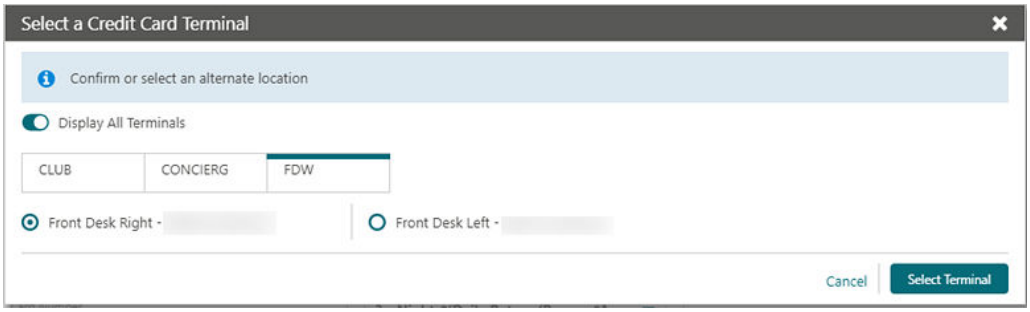
A new column for Device Area appears in Credit Card Terminals search results.



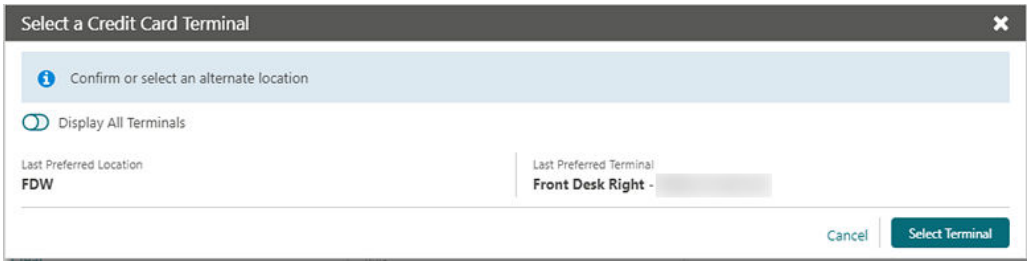
The New and the Edit credit card terminals functions provide a Device Area single select LOV for assigning an area to a terminal.



You can now select a credit card terminal based on the Device Area where terminals are grouped.



After selecting a terminal for the first time, the terminal is saved to the browser cookies and used as the default terminal for any subsequent transactions. To change the default terminal, click the **Display All Terminals** button and select a different terminal from the list of configured terminals.



eSign Registration Card Front Desk Function Added

An **eSign Registration Card** Front Desk function is added to OPERA Controls to enable the eSign registration card functionality and associated web registration card template configuration.

This function counts towards the OPERA Cloud Standard subscription, increasing the number of active functions.

The dependent setting, "Days to purge e-Signed Registration Cards" (PURGE_ESIGNREGCARD_DAYS) is nested under the new function and is visible when the **eSign Registration Card** function is active.

The following obsolete controls are removed:

- Registration Card Script (REGISTRATION_CARD_SCRIPT_RSV) parameter
- Mobile Signature Capture (MOBILE_SIGNATURE_CAPTURE) parameter
- Default Mobile Registration Card (DEFAULT_MOBILE_REGISTRATION_CARD) setting

STEPS TO ENABLE

1. From the Administration menu, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the function.
3. Select the **Front Desk** controls group.
4. Locate the **eSign Registration Card** control under the **Functions** section.
5. New function is disabled by default. To activate, click the **Inactive** button next to the control and then click **Activate**.
6. To immediately reflect any function changes, click the **Reload Application** link inside the information message at the top of the screen.

Options for Advance Check In, Arrivals, Departures, In House (Occupied) Dashboard Tiles

The following general user tasks are added in Role Manager. The new tasks are granted to all roles by default:

- View Advanced Check In Tile
- View Arrivals Tile
- View Departures Tile
- View In House (Occupied) Tile
- View VIP Guests Tile

Behavior in OPERA Cloud:

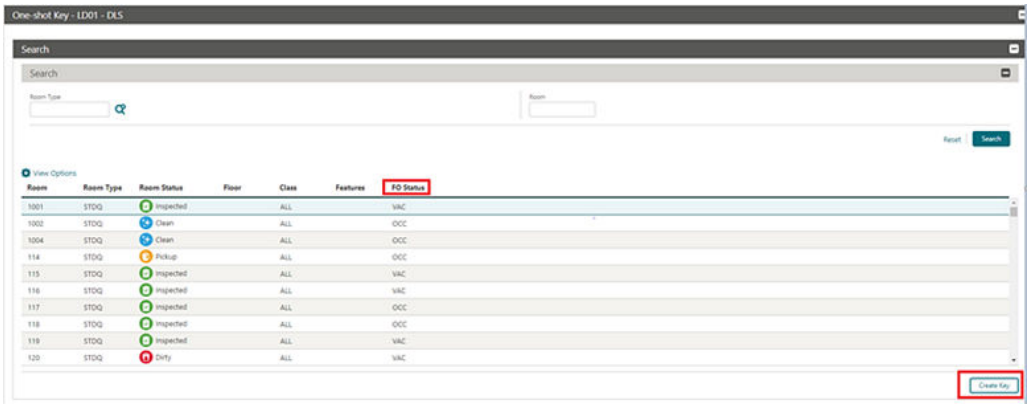
- With the Edit Dashboard user task assigned to your roles, you can see all dashboard tiles in OPERA Cloud and can add/remove and arrange tiles on your dashboard.
- Without the Edit Dashboard user task assigned to your roles, you can only view the tiles in the OPERA Cloud dashboard with the View Advance Check In, View Arrivals, View Departures, and View In House (Occupied) user tasks granted to your role.
- With the Reservation Management user task assigned to your role, you can interact with the View Advance Check In Tile, View Arrivals Tile, View Departures Tile, and View In House (Occupied) Tile if the tile has drill-down capability.

- Without the Reservation Management user task assigned to your role, you can only view the tiles. Even if the tile has drill-down capability, you cannot interact with the reservation tiles.

Front Office Status Added to One-shot Key

The One-shot Key screen is modified to display a column for Front Office status.

A Create Key button is provided for creating keys for the selected room (by default, the number of keys is based on per reservation).



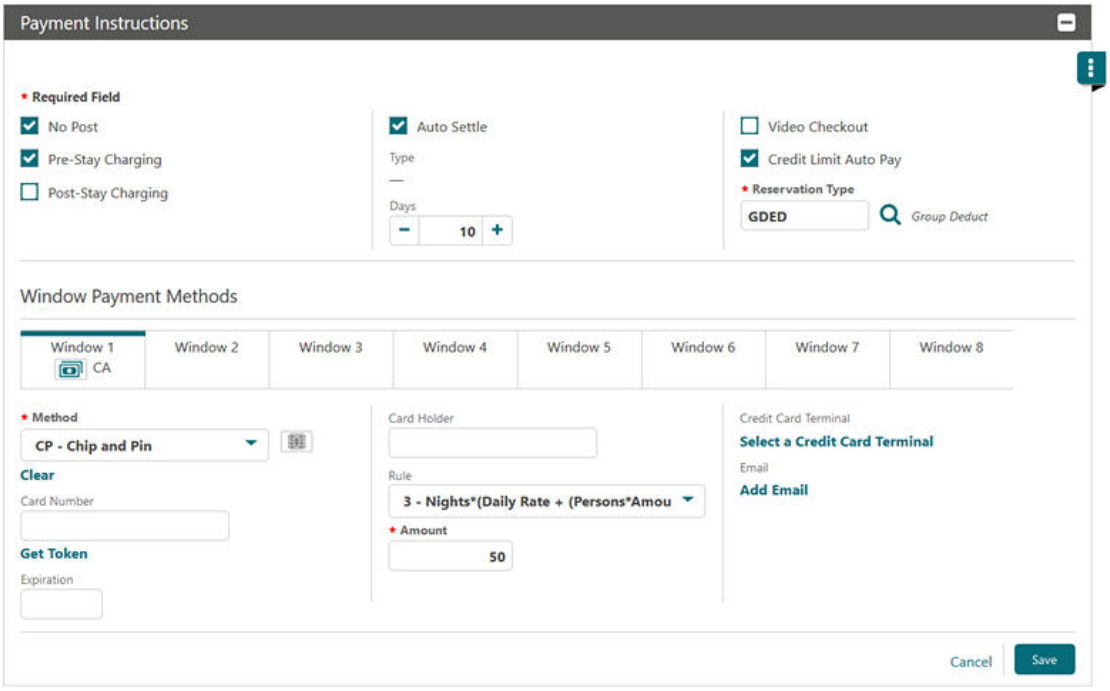
Mass Check In Includes Pseudo Rooms

Mass Check In is updated to ensure that pseudo room type reservations selected in Search Results are included in the mass check in, auto room assign, and check in processes.

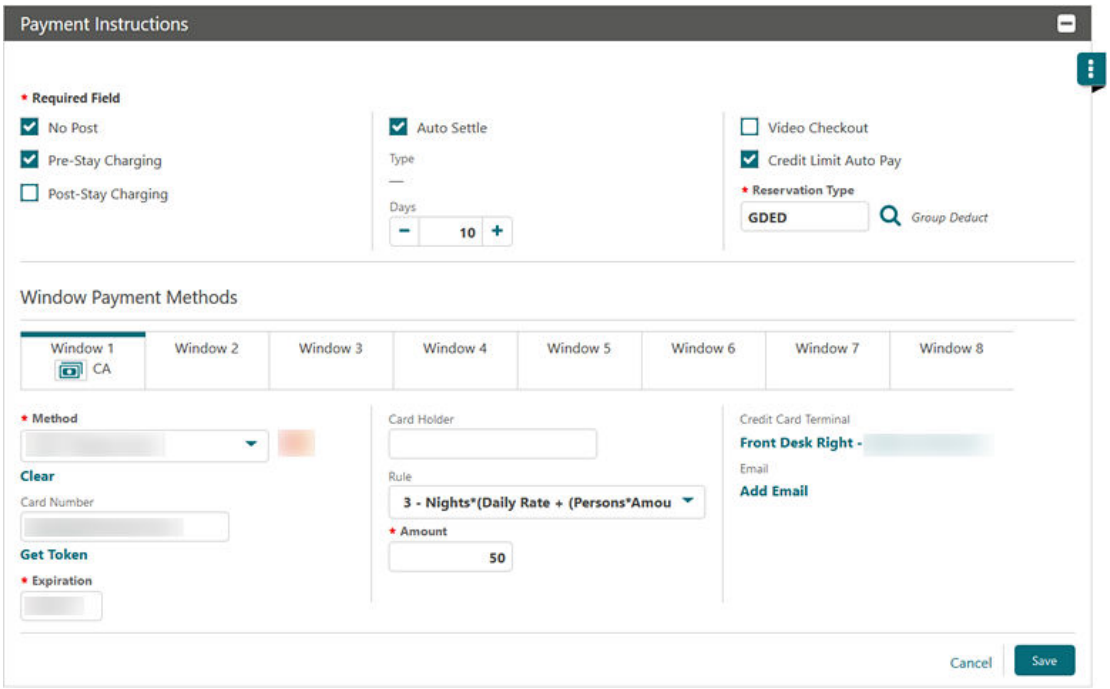
New Credit Card Terminal Link Available

In properties where the Chip and Pin functionality is active, a new Credit Card Terminal link is available in the payment component throughout OPERA Cloud. After selecting this link, the Credit Card Terminal selection opens a list of all configured terminals. You can select and set a default terminal for your browser to use for any credit card transaction such as authorizations, payments, settlement, and getting a token for the credit card. The Credit Card Terminal selection screen is also available from the side bar menu.

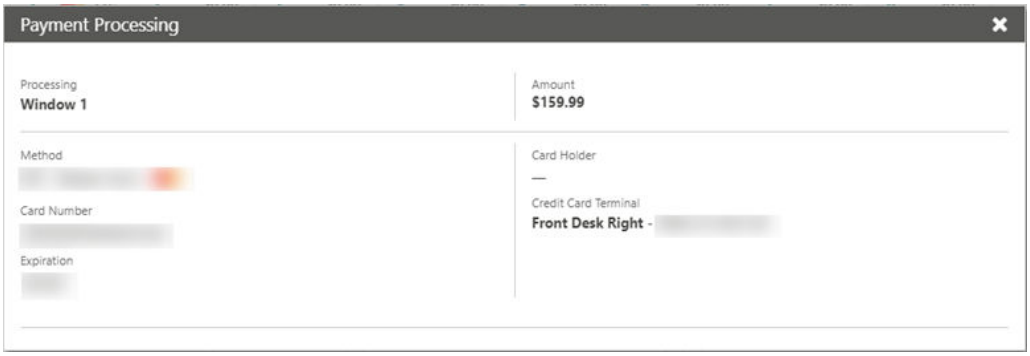
The payment component provides a new Credit Card Terminal link allowing you to select a default credit card terminal.



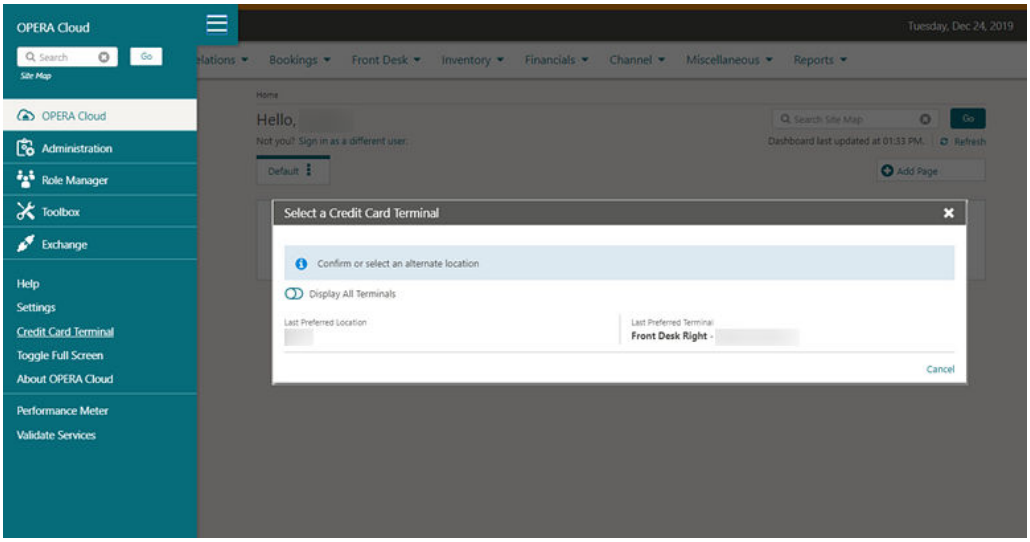
After you select a credit card terminal, the name and ID become listed in the payment component. You can change the default credit card terminal by clicking the terminal name link.



The default credit card terminal is used for all credit card related transactions.

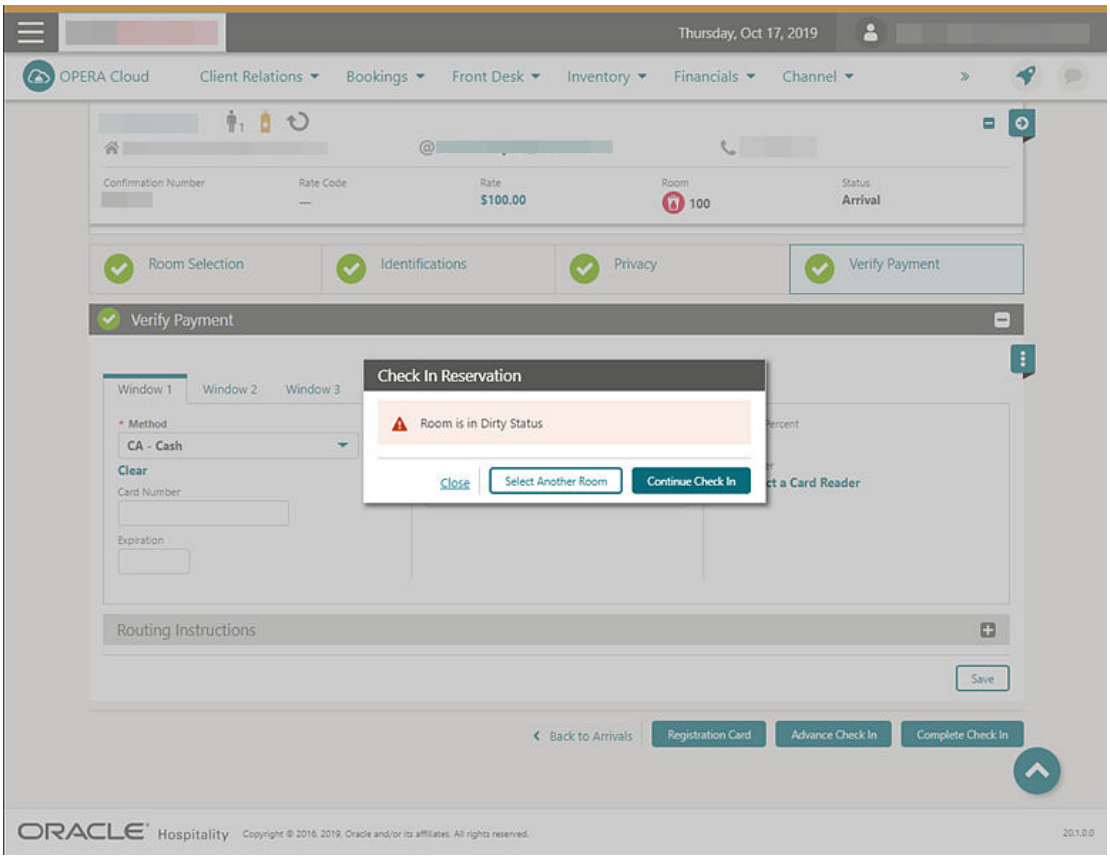


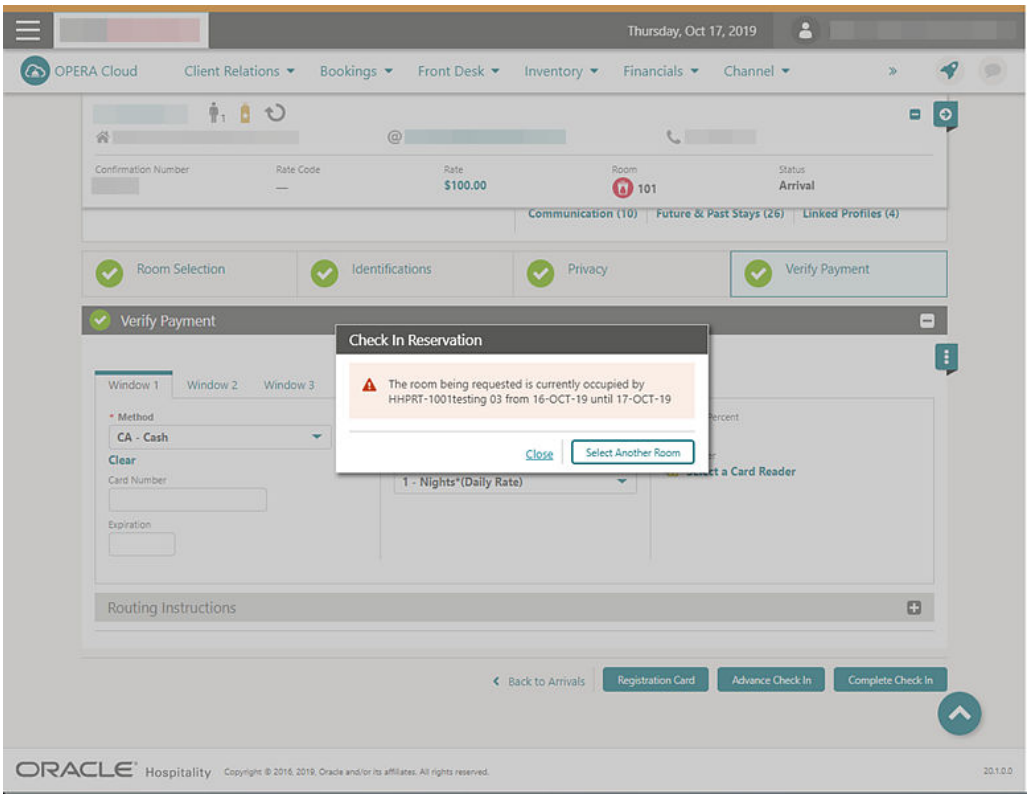
A Credit Card Terminal is available in the side bar menu if you are granted the Credit Card Terminal task (where a default terminal can be selected).



Option to Select Another Room During Check In

During reservation check in, the Complete Check In button now prompts a warning message and a new Select Another Room button if the selected room is either not on the highest cleaning status at the property (that is, Clean or Inspected when the functionality is active) or the assigned room is still not checked out. The Select Another Room button takes you to the Room Selection step where suggested rooms might be listed. Or, you can click the Select Another button to assign a different room.

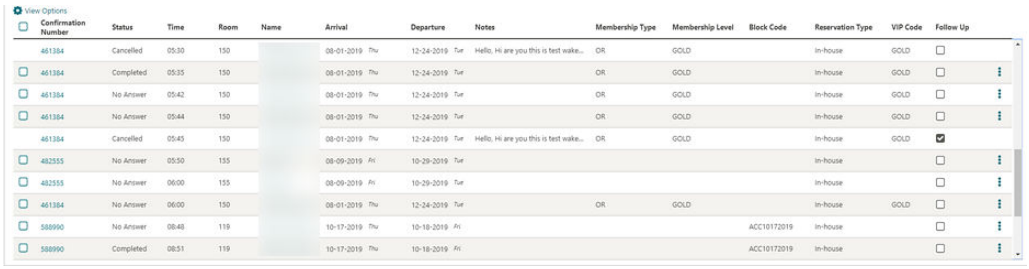

Thursday, Oct 17, 2019
OPERA Cloud
Client Relations
Bookings
Front Desk
Inventory
Financials
Channel
Confirmation Number
Rate Code
Rate
$100.00
Room
100
Status
Arrival
Room Selection
Identifications
Privacy
Verify Payment
Verify Payment
Window 1
Window 2
Window 3
Method
CA - Cash
Clear
Card Number
Expiration
Check In Reservation
Room is in Dirty Status
Close
Select Another Room
Continue Check In
Routing Instructions
Save
Back to Arrivals
Registration Card
Advance Check In
Complete Check In
ORACLE Hospitality



Wake Up Call Companion Redesigned

The Wake Up Call Companion page is redesigned to display Search Results columns for VIP Code, Block Code, Member Type, Member Level, Reservation Status, Notes, and Follow-up Call indicator.

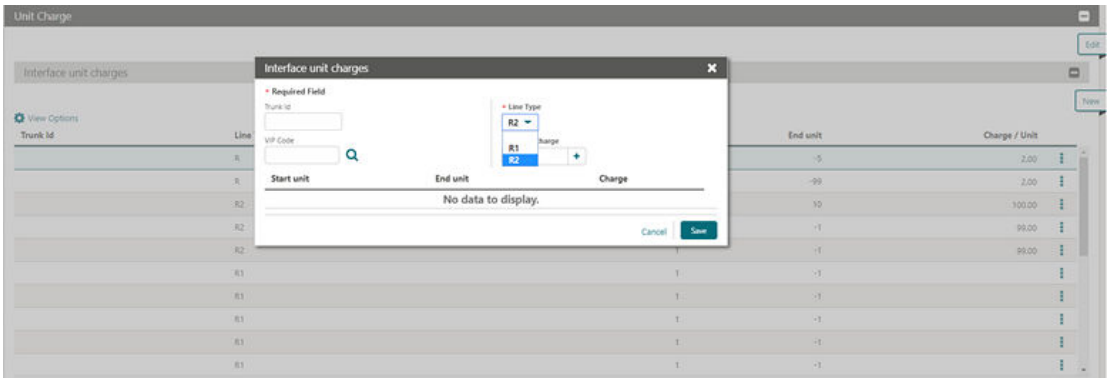
Confirmation numbers and profile names appear as hyperlinks to provide quick access to respective presentation pages. You can filter Wake Up Call status from the Wake Up Call Companion search panel.



Integrations

Configurable Interface Unit Charges

A single default charge and multiple unit charge rows are configurable for multiple line types in the Unit Charge panel for PBX and CAS (Call Accounting) interfaces.



Door Locking System (DLS) Property Interface Supports Online Key Systems

The Door Locking System (DLS) Property Interface configuration can support online key systems. When the DLS partner system supports an online interface, OPERA Cloud automatically triggers a Key Data Change message to the partner with a room move, change of the stay date, or change of the check out time of the arriving and In-House reservations.

STEPS TO ENABLE

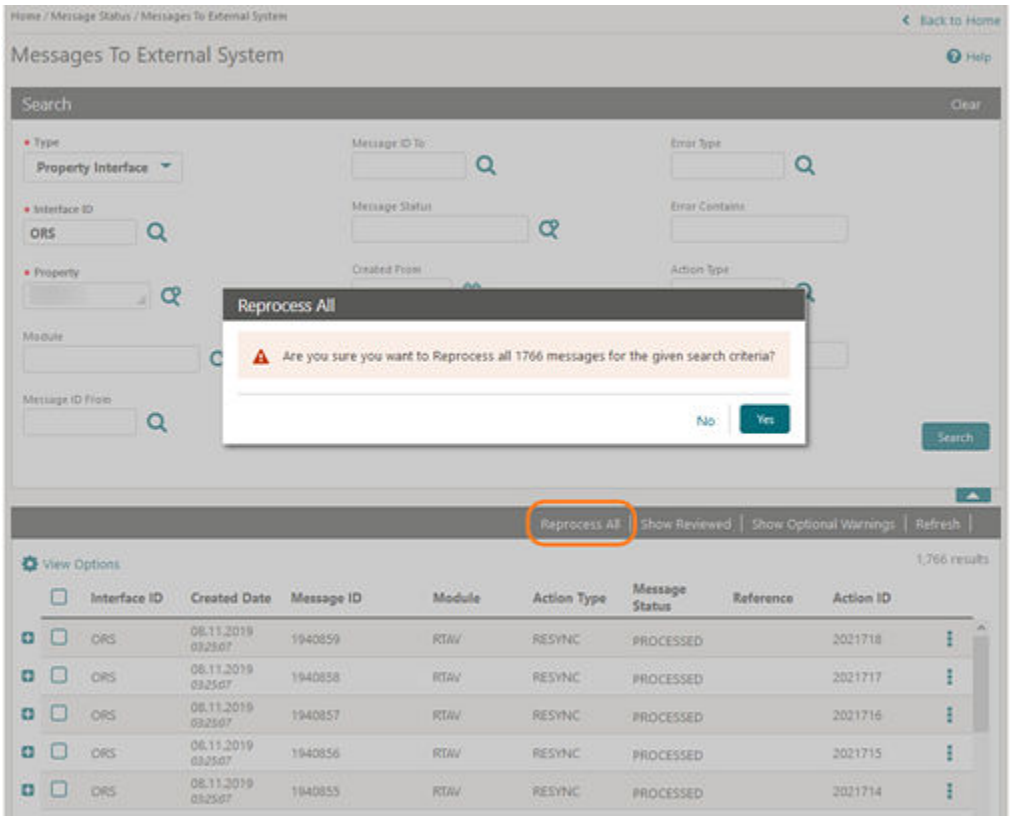
Contact Oracle Hospitality consulting or an Oracle partner to assist with the setup required for an online DLS system.

Exchange Message Status, Reprocess All

The Exchange Message Status screen is enhanced with a Reprocess All action button to reprocess all inbound or outbound messages from the respective message status screen.

The Reprocess All action button is enabled based on the assignment of a new eXchange Reprocess All user task.

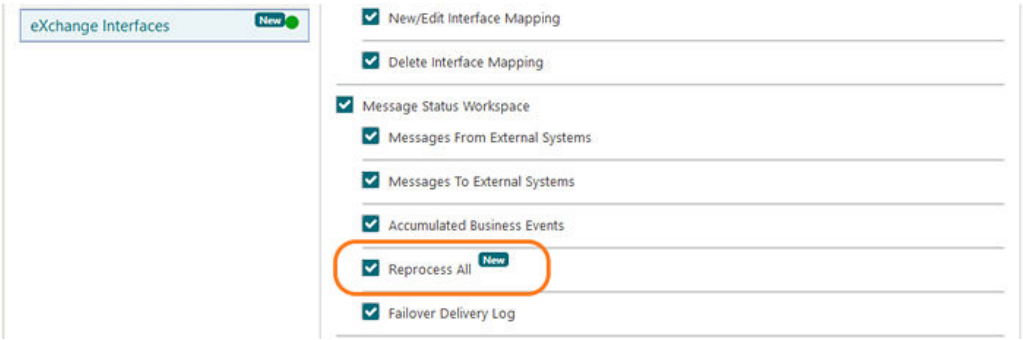
The confirmation number appears as a link to navigate to the reservation presentation page.



STEPS TO ENABLE

To update user roles:

1. From the OPERA Cloud menu, select **Role Manager**.
2. Select **Manage Chain Roles** or select **Manage Property Roles**.
3. Search and select the role to update.
4. Select **Edit** from the roll level vertical ellipse.
5. From the Main Tasks, select the **eXchange Interfaces** group.
6. From the Available Tasks, select **Reprocess All** from the Message Status Workspace section.
7. Click **Save**.



Exchange Parameters Added

The following parameters are added to OPERA Cloud OXI Controls:

OXI_Generic: Delete Enrollment Codes Not Received

- Direction: Data from external system to OPERA Cloud.
- Determines whether to keep or delete existing OPERA Cloud membership enrollment codes when they are not received in the message payload.

OXI_Profiles: Process Inbound Documents

- Direction: Data from External System to OPERA Cloud only.
- Global. Determines whether the ID documents (ID Number and ID type) are processed.

OXI_Profile: Phone Extension Sys Over

- Direction: Data from External system to OPERA Cloud.
- Determines whether to send the phone extension.

OXI_Reservations: Update Alerts

- Direction: Data from external system to OPERA Cloud.
- Determines how the Reservation Alerts received from the external system are processed.

Fiscal Folio Attributes Added

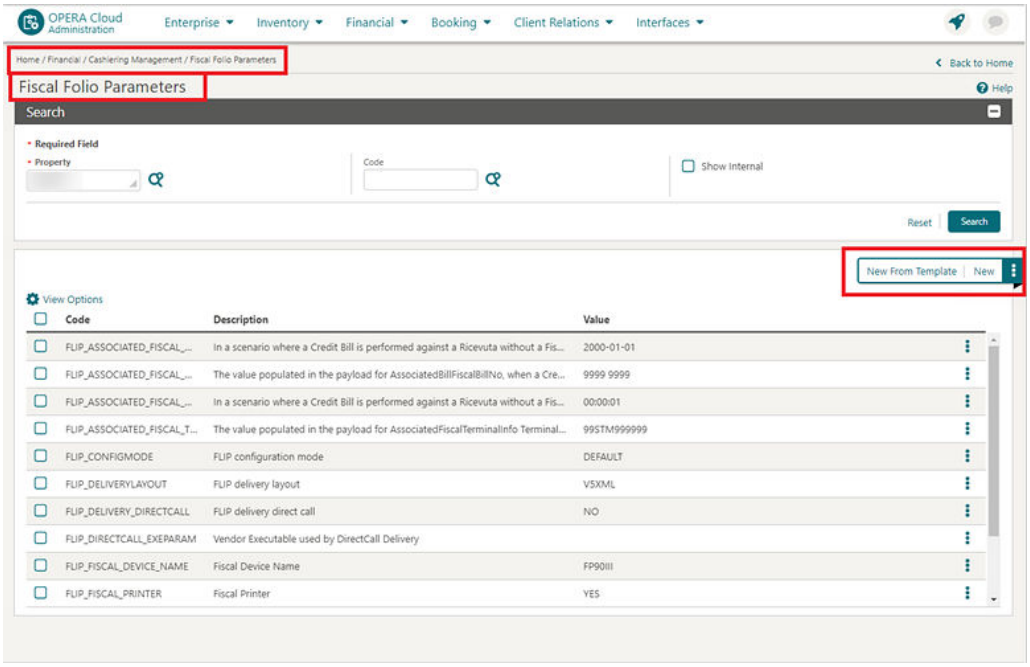
The following attributes for the Fiscal Layer Integration Platform (FLIP) are available with default values that you can modify.

Code	Description	Value
FLIP_Cconfigmode	FLIP configuration mode	Default
FLIP_DeliveryLayOut	FLIP delivery layout	V5XML
FLIP_Delivery_DirectCall	FLIP delivery direct call	Yes
FLIP_LogLevel	FLIP log level	Trace
FLIP_TemplateFile	FLIP template	FLIPTemplate.xml
DeliveryDirectCall_Exeparam	Vendor Executable used by DirectCall Delivery	Null
FLIP_Fiscal_Printer	Fiscal Printer	No
FLIP_Fiscal_Device_Name	Fiscal Device Name	FP90III

Fiscal Folio Parameters Template

To allow ease of setup for Fiscal Folio parameters, the ability to select a template for the required parameters for Fiscal Partners is now available in the Fiscal Folio Parameters screen in Cashiering Management. Selecting the required template inserts the set of parameters used by the Fiscal Layer Integration Platform for the required Fiscal Partner. The

parameter values should then be updated with the values required by the Fiscal Partner as listed in the Fiscal Layer Integration Platform installation guide.



Fiscal Layer Integration Platform Updated

The Fiscal Layer Integration Platform (FLIP) payload is updated to include the Business ID, the Business Registration Code, and other details such as Fiscal Year, Begin Month, and Fiscal Year Begin Date defined in the Localization panel of Property configuration.

Licenses / External Systems Added

The following validated OXI, HTNG, and OXIHUB licenses / external systems are added:

Interface Type	Interface Code	Interface Description
OXI	PROSOXI	OPERA eXchange 2-way interface for PROS
OXI	DASHBOARD	OPERA Xchange One-way Interface for DASHBOARD BY HOIST
OXI	DINGUS	OPERA Xchange One-way Interface for DINGUS BY HITT
OXI	KORIDOR2	OPERA Xchange Two-way Interface for KORIDOR

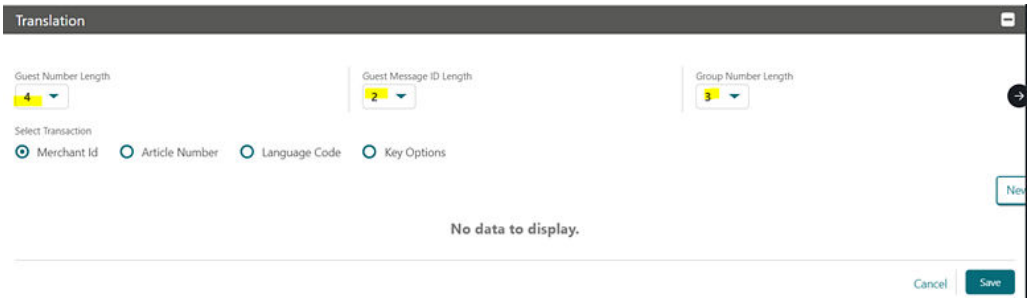
Interface Type	Interface Code	Interface Description
OXI	SLIM	OPERA Xchange Two-way Interface for SLIM by SHANGRILA
OXI	HOTELIERSGURU	OPERA Xchange 2-way for HoteliersGuru
OXI	GLOBALHS	OPERA Xchange 2-way for Global Hospitality Solutions
OXI	IVVY	OPERA Xchange 2-way for iVvy
OXI	EZEETECH	OPERA Xchange 2-way for eZee Technosys
OXI	PACE	OPERA Xchange Interface for PACE by Prix Ltd
OXI	ILUNION	OPERA Exchange Two-Way for ILUNION DATAMART
OXI	HEIASMARTBOOKING	OPERA Xchange Two-way Interface for SMARTBOOKING by HEIA
OXI	ZOOX	OPERA XChange 2-way for ZOOX
OXI	PMWEB	OPERA Xchange 2-WAY for PMWEB CRM
OXI	INGAUGE	OPERA Exchange Two-Way for FPG In-Gauge
OXI	INNTOPIACRS	OPERA Xchange 2-WAY for Inntopia CRS
OXI	HOTELIQ	OPERA Exchange Two-Way for HOTELIQ
OXI	EMAAR	OPERA Xchange 2-way for EMAAR
OXI	SMARTCHANNEL	OPERA Xchange Two-way Interface for SMARTCHANNEL by SMARTHOTEL
OXI	HOTELSPIDER	OPERA Xchange Two-way Interface for HOTELSPIDER by TOURISOFT
OXI	AXISROOMS	OPERA Xchange Interface for AXISROOMS RMS
OXI	AMENITY	OPERA Xchange One-way Interface for AMENITY BY ACQUAINT
OXI	IPOOLSIDE	OPERA Xchange 2-WAY for IPOOLSIDE
OXI	REPUP	OPERA Xchange Two-way Interface for RepUp

Interface Type	Interface Code	Interface Description
HTNG	OPX_FLEXNG	OPERA HTNG Interface for Flexkeeping by CREATRIKS d.o.o
HTNG	NETGENBIZ	OPERA HTNG Interface for OSS by NetGenBiz
HTNG	ASPEN	OPERA HTNG Interface for Aspen Club System by Aspen
HTNG	JURUDATA	OPERA HTNG Interface for WINPAC by Jurudata
HTNG	DODOTDO	OPERA HTNG Interface for HIMS by Dodotodo
HTNG	1CHECK	OPERA HTNG Interface for 1CHECK by 1 Check SAS
OXIHUB	OXI-PROTELGHA	OPERA Xchange 2-way for GHA by PROTEL

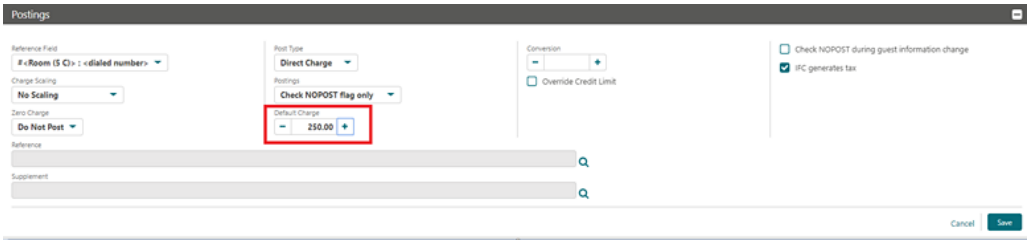
New Elements in Interfaces Configuration Translation Panel

New elements - Guest Number Length, Guest ID Message Length, and Group Number Length - are available in the Interfaces Configuration Translation panel.

The elements are used when the integrated system does not support the actual field length of the data from OPERA Cloud and truncates the value to the selected number of characters or digits.



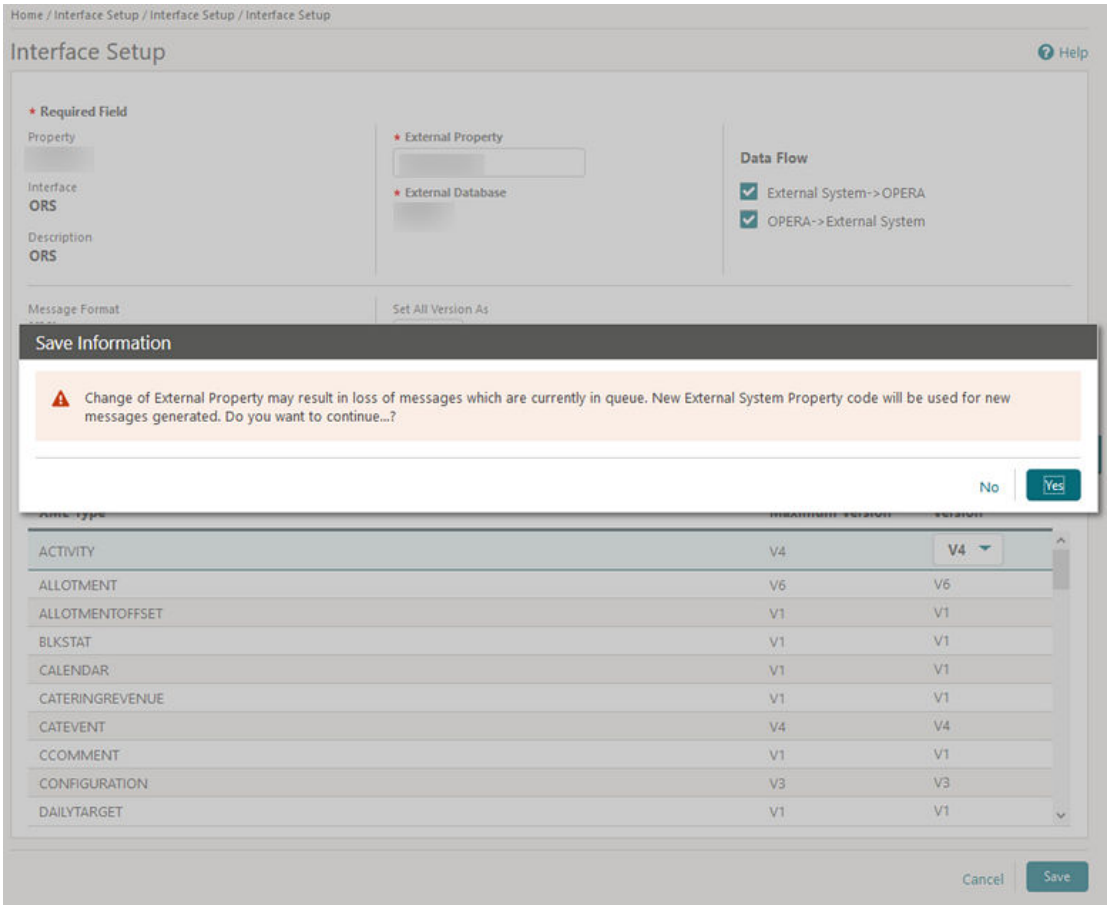
An option to enter a Default Charge amount is available in the Postings panel when articles are not in use for a minibar type posting. The default charge amount is used when the incoming minibar posting has none or invalid articles in the PostSimple message.



OXI Interface Setup Confirmation Message

OXI Interface Setup is updated to display a confirmation message when you select to change the external resort code.

When you make a change in the External Resort Code for an existing interface setup, the system prompts you with the following warning message: Change of external property may result in lost messages which are currently in queue. New external property code will be used for new messages generated. Do you want to continue... [No | Yes]. If you confirm the message by selecting Yes, the new external resort code is accepted and saved. If you select No, the old value is retained.

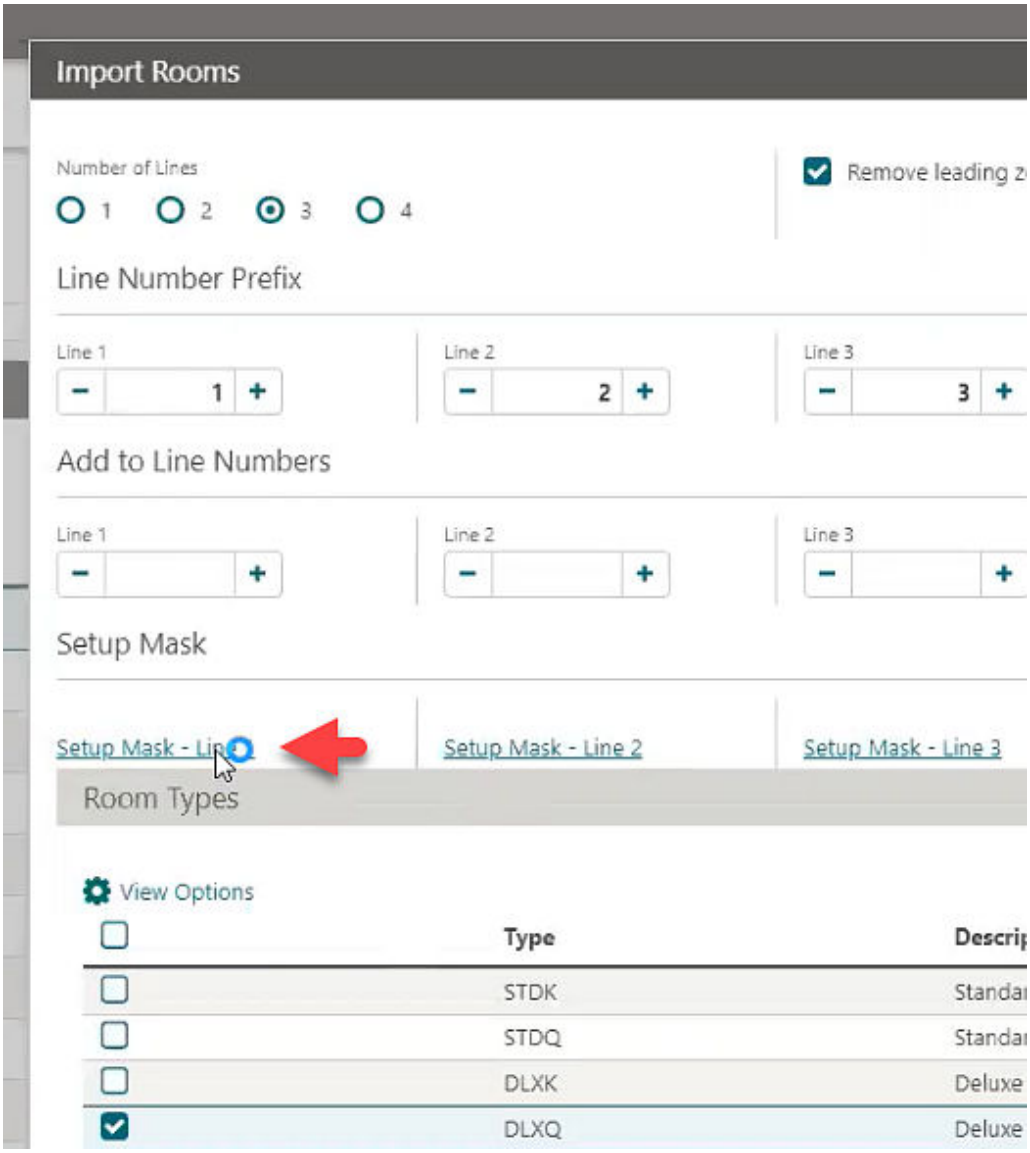


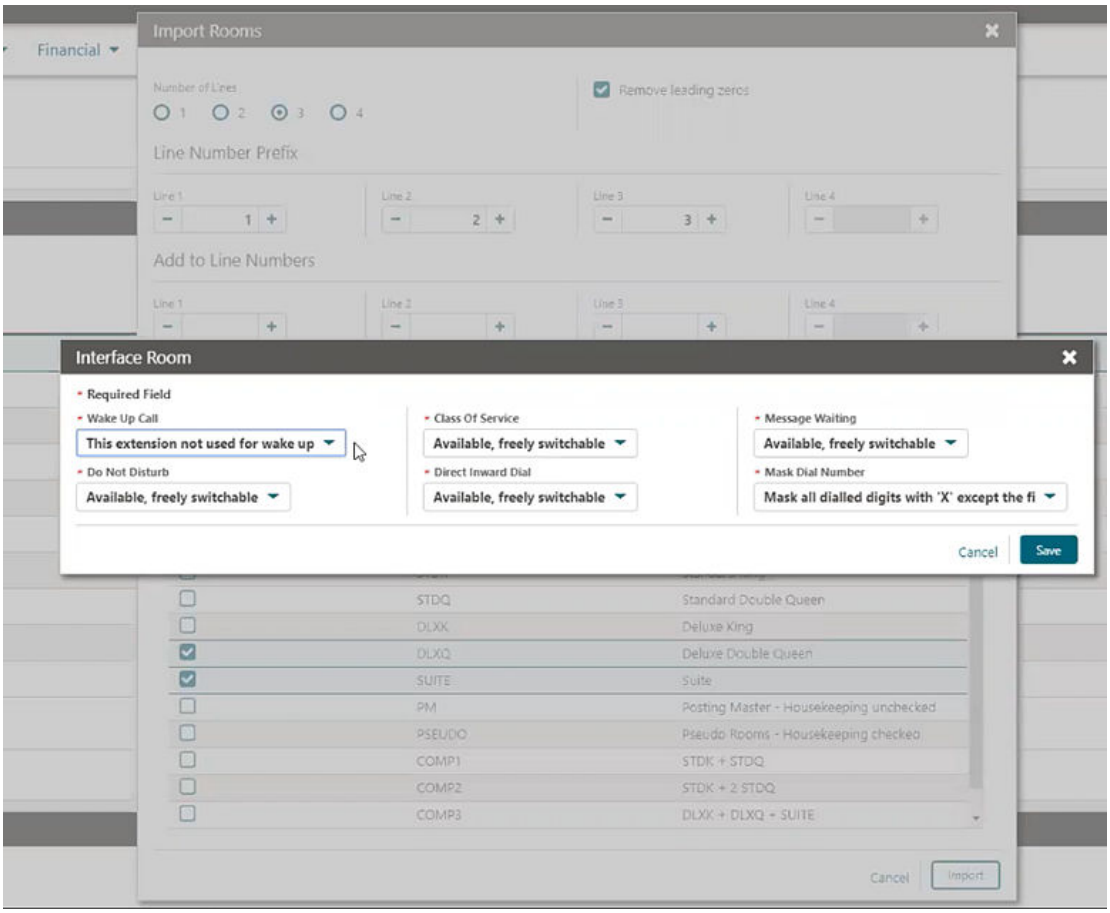
PBX Interface Additional Line Configuration

PBX interface - Rooms configuration is updated in Property Interfaces.

- When importing rooms by room type, the following options are available for setting the line with Wake up Call ability: Do Not Disturb; Class of Service; Direct Inward Dial; Message Waiting; and Mask Dial Number as defaults from the Setup Mask - Line x action link.

- When adding or editing an existing line, the following options are available for setting the line with Wake up Call ability: Do Not Disturb; Class of Service; Direct Inward Dial; Message Waiting; and Mask Dial Number.

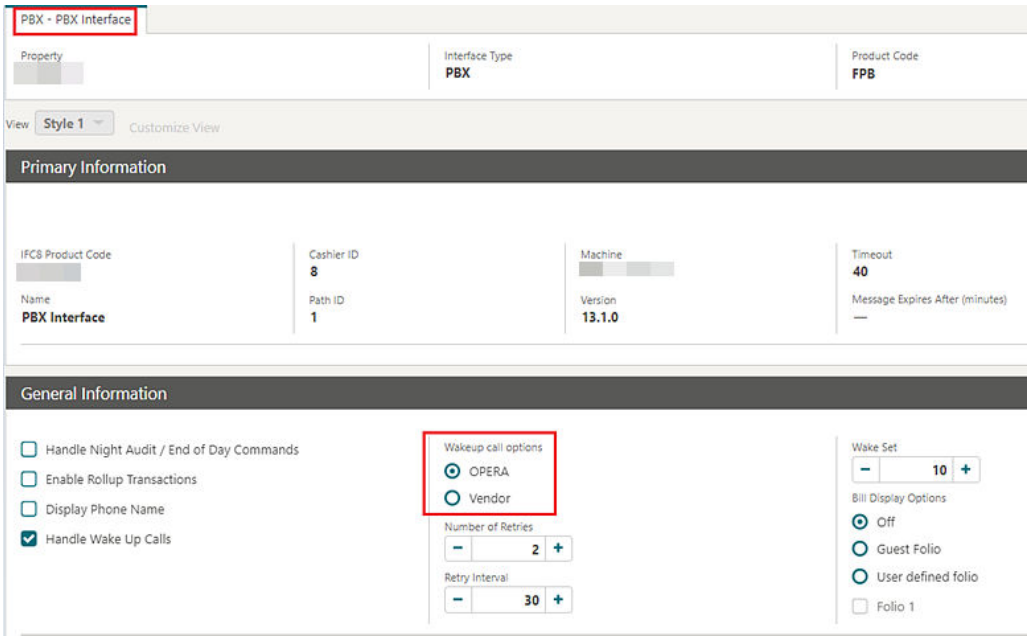


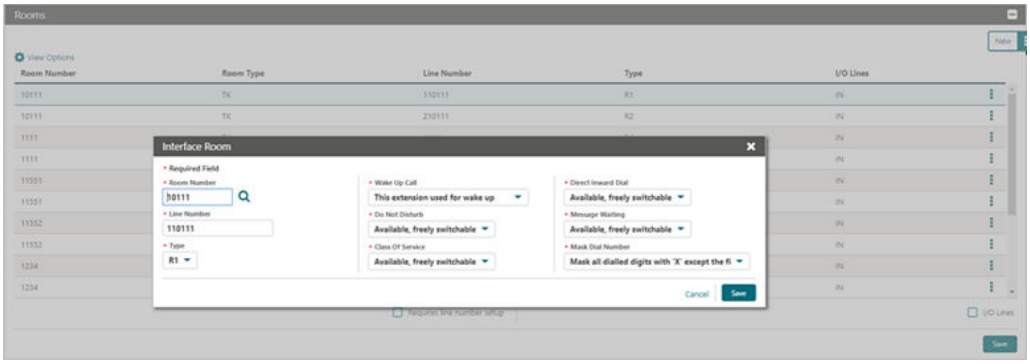


PBX Interface Configuration Enhanced

The PBX Interface configuration is enhanced enabling you to enable guest room lines to receive wake up calls.

In setup, you can select whether the vendor PBX system or OPERA Cloud controls the wake up call.





Transaction Codes Mapping Updated for POS Interface Configuration

The Transaction Codes mapping panel is updated for POS Interface configuration in Property Interfaces.

You can select a transaction code for a difference amount when the Difference Posting setting is set to POST (this is required when the Subtotal Postings option is set to Full Split).

A difference is identified when TotalAmount does not equal the sales items total.

- Set to POST. The interface posts the sales items amounts plus the Difference amount to the guest folio using the selected transaction code.
- Set to IGNORE. The interface ignores and not post the difference amount; only the sales itemizer amounts are posted.

- Set to REJECT. The interface rejects the posting of a check when there is a difference in total amount and the sales itemizer amount.

UserID Element Added to Oracle Payment Interface (OPI)

The ability to populate the UserID tag in outgoing credit card transactions with the logged in user name that initiated the transaction is added.

- The UserID is included when the payment partner supports the tag in the outgoing messages.
- The UserID is already saved with the specific transactions and appears in the credit card history area of the reservation. The UserID always appears in OPERA Cloud even if the tag is not included in the messages.

Inventory

Inventory Dashboard Tiles User Tasks Added

The following general user tasks are added in Role Manager. These tasks are granted to all roles by default

- View Max Available Rooms
- View Room Availability Summary

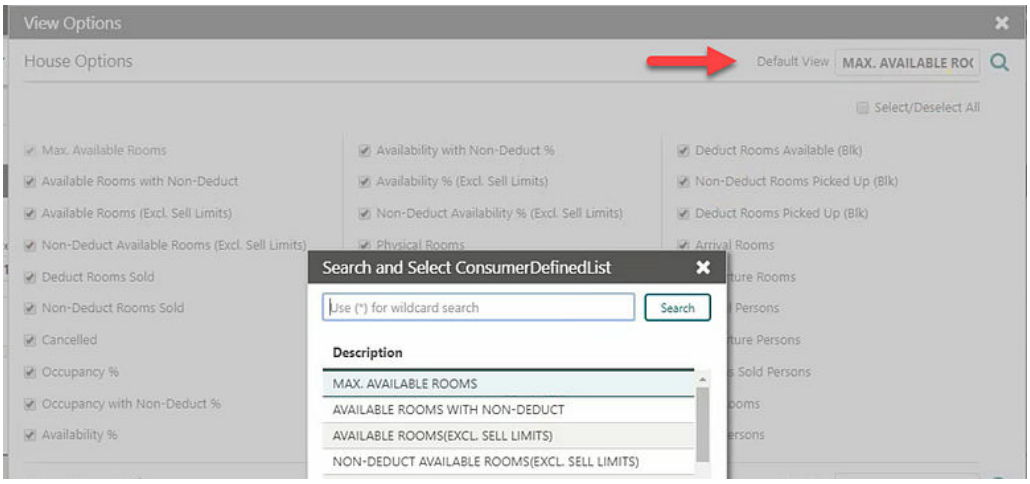
Behavior in OPERA Cloud

- With the Edit Dashboard user task assigned to your roles, you see all dashboard tiles in OPERA Cloud and you can add/remove and arrange tiles on your dashboard.
- Without the Edit Dashboard user task assigned to your roles, you only view the tiles in the OPERA Cloud dashboard with the View Max Available Rooms user task and the View Room Availability Summary user task granted to your role.
- With the Property Availability task assigned to your role, you can interact with the reservation tiles if the tile has drill-down capability.
- Without the Property Availability task assigned to your role, you can only view the reservation tiles. Even if the tile has drill-down capability, you cannot interact with the tile.

Property Availability Default View Options

Property Availability is updated to allow you to select a default option to appear for house, room class, and room type levels when Property Availability is collapsed.

Within View Options, select the **Default View** list to select a default option to appear.

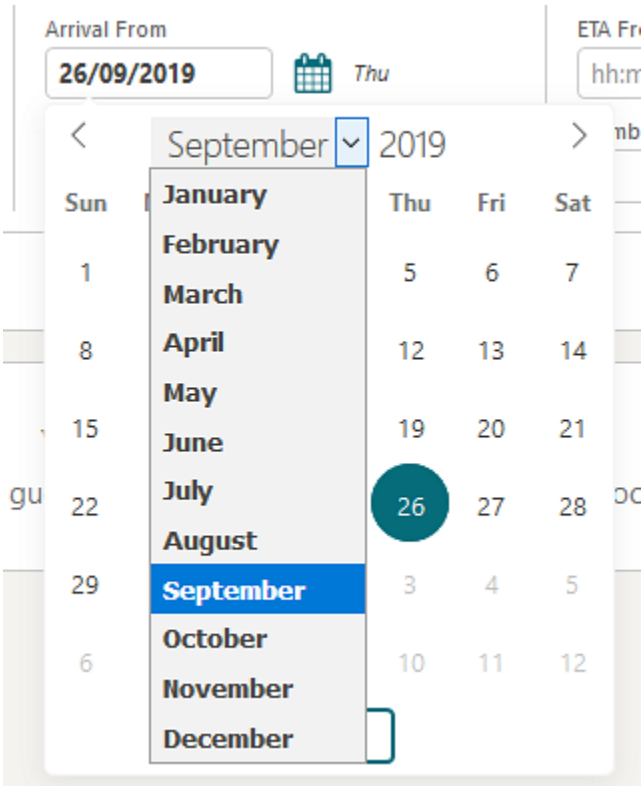


Miscellaneous

Calendar Component Updated

The calendar component that enables you to select a date or range of dates from a calendar popup is updated for desktop users. The new component supports all previous functionality with an updated design and more intuitive keyboard navigation:

- **Ctrl + Home**: opens the associated calendar popup when focus is in the input field
- **Esc**: closes the calendar popup
- **Right Arrow**: move to next day
- **Left Arrow**: move to previous day
- **Down Arrow**: move to the next week
- **Up Arrow**: move to the previous week
- **Ctrl + Right Arrow**: move to next month
- **Ctrl + Left Arrow**: move to previous month
- **Ctrl + Down Arrow**: move to next year
- **Ctrl + Up Arrow**: move to previous year
- **Enter**: selects the chosen date



Changes Logs and User Activity Report Updated

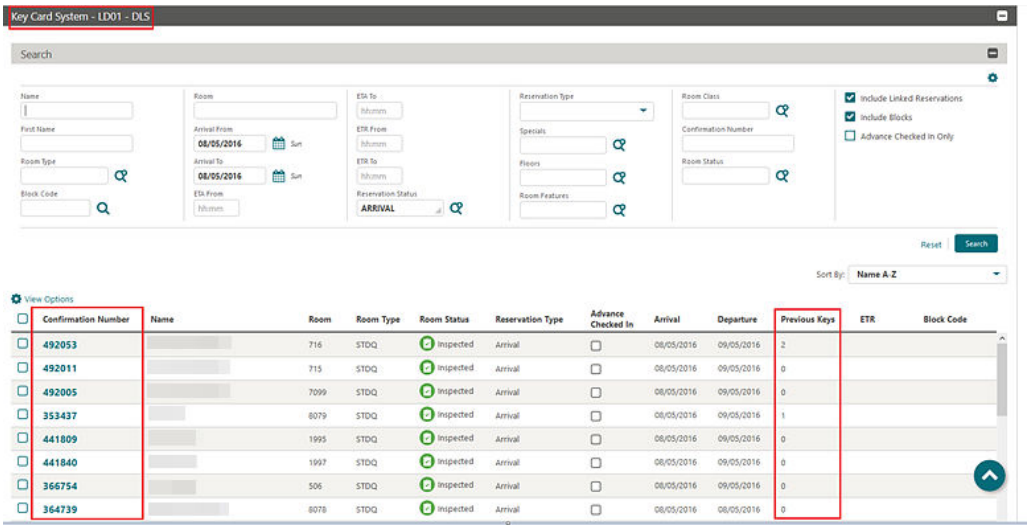
The changes logs and user activity report are updated with the removal of the Station ID column.

It is possible to display the workstation IP address. Refer to: Store IP Address in Changes Log Parameter Added

Previous Keys Column Added to Door Locking System Search Results

A Previous Keys column is added to the Property Interface Control DLS Key Interface management page (Miscellaneous>Property Interface Control > active Door Locking System) search results.

The confirmation number appears as a link to navigate to the reservation presentation page.



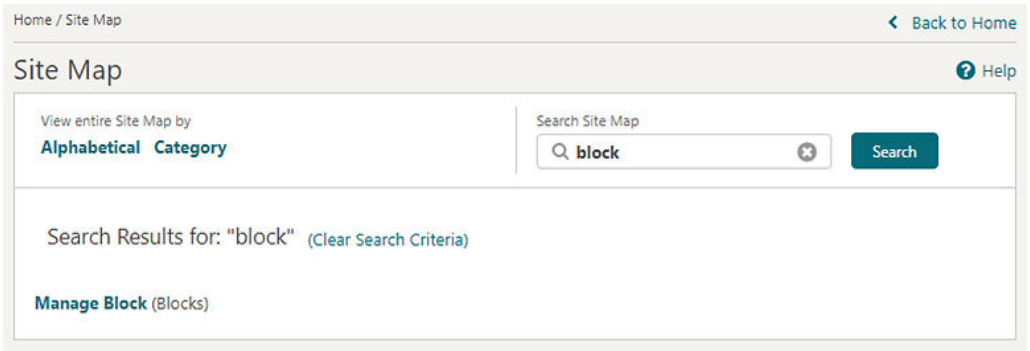
Rich Text Editor Updated

The Rich Text Editor component used in many OPERA Cloud screens is updated with standard iconography similar to many common text editing tools and applications. The enhancement is designed to help you easily recognize icons and understand available functionality.

The following example is from: Administration > Enterprise > Chain and Property Management > Closing Scripts > New/Edit.

Site Map Search Updated

The Site Map search is updated to display the parent menu in parentheses following items returned from your search.

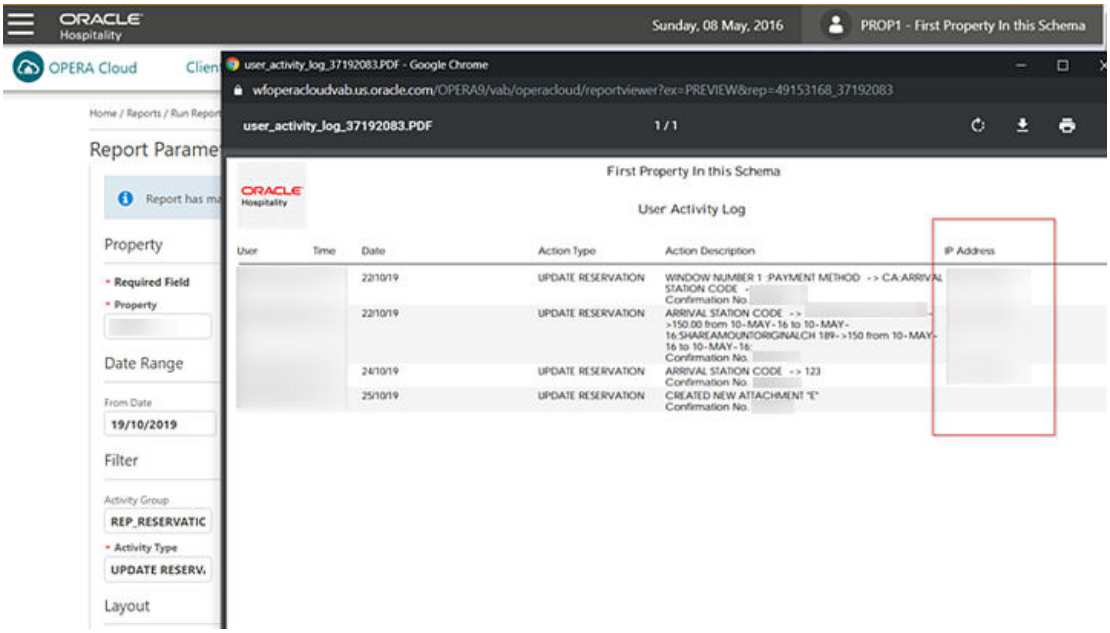


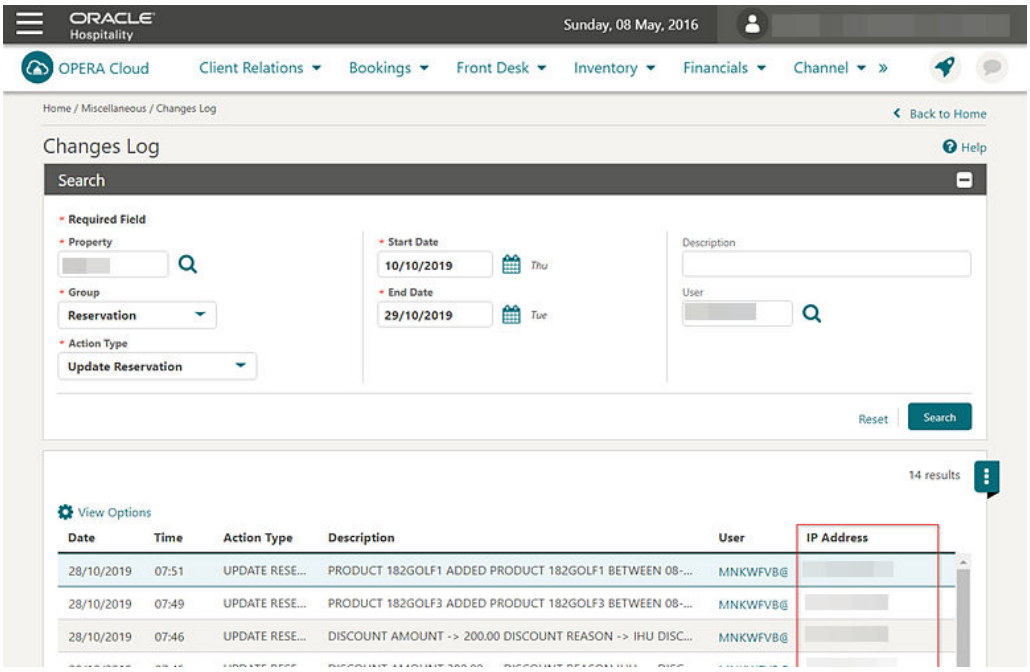
Store IP Address in Changes Log Parameter Added

A new General parameter, Store IP Address in Changes Log, is added to OPERA Controls.

When the parameter is enabled, the IP address of the workstation appears in a column on the Changes Log page and the User Activity Log report.

The parameter is not enabled by default. It retains previous functionality and does not display the IP address in the Changes Log.





STEPS TO ENABLE

1. From the Administration menu, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **General** group and scroll to the Parameters section.
4. Enable the **Store IP Address in Changes Log** parameter.

Sub-Menus Listed Alphabetically in Administration Section

The sub-menus are now ordered alphabetically in OPERA Cloud administration to improve usability.

Mobile

Mobile Access Available with Primary Standard or Premium Subscription

The O9M_900 OPERA Mobile addon subscription is deprecated and no longer required to access the /mobile web application on smartphone devices.

The /mobile web application is available with the primary Standard or Premium subscription.

Reports

Customizable Report Added to Profile Report Group

A Rich Text Format (RTF) customizable report (Sample Enrollment by Agent) is added to the Profile report group. The report provides a count and detailed list of members that were enrolled by a selected user. You can filter for Member Type, Date Range, and User.

ORACLE HOSPITALITY

Baltimore Inner Harbour East Hotel

10-18-19
05:24 AM

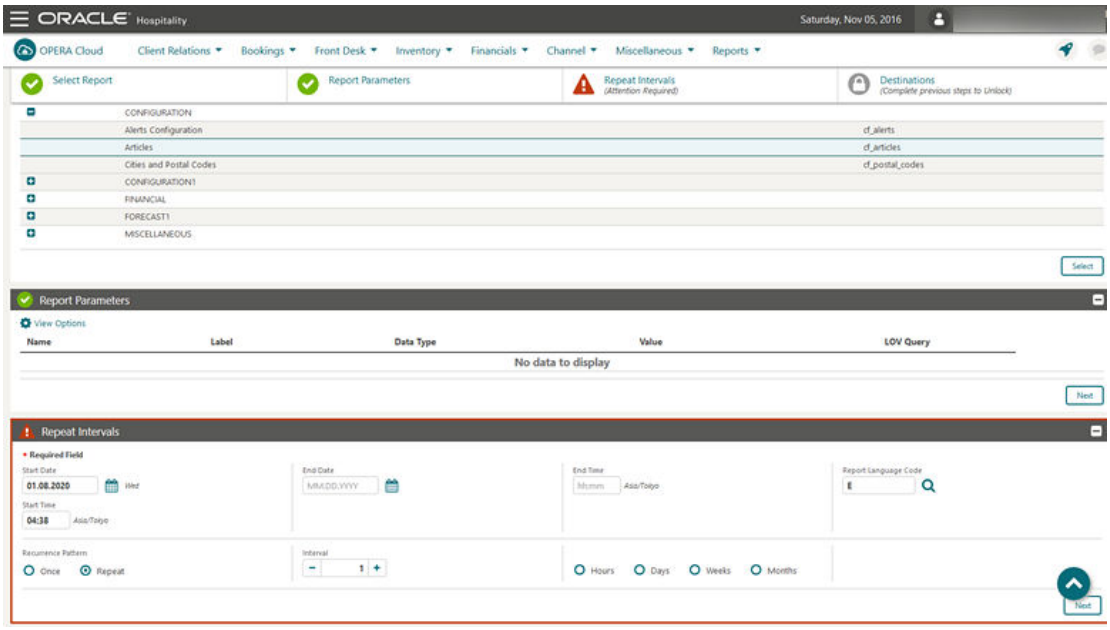
Sample Enrollment by Agent Report

Agent User	Agent Name	Total Agent's Enrollments in the period
		11

Member No	Member Name	Enrollment Time	Enrollment Level	Enrollment Code
476181957		08-28-19 07:43 AM	GOLD	
65375659814		09-26-19 05:13 AM	GOLD	
65375659814		10-01-19 03:14 AM	GOLD	
8765118592		10-03-19 06:42 AM	RSHIP	
65375659814		10-09-19 04:45 AM	GOLD	
556763879		10-09-19 04:53 AM	GOLD	
876580949		10-09-19 07:38 AM	GOLD	
459862361		10-09-19 08:15 AM	GOLD	
476181957		10-09-19 09:34 AM	GOLD	
4698709316		10-09-19 09:41 AM	RSHIP	
12345		10-15-19 10:04 AM	RSHIP	

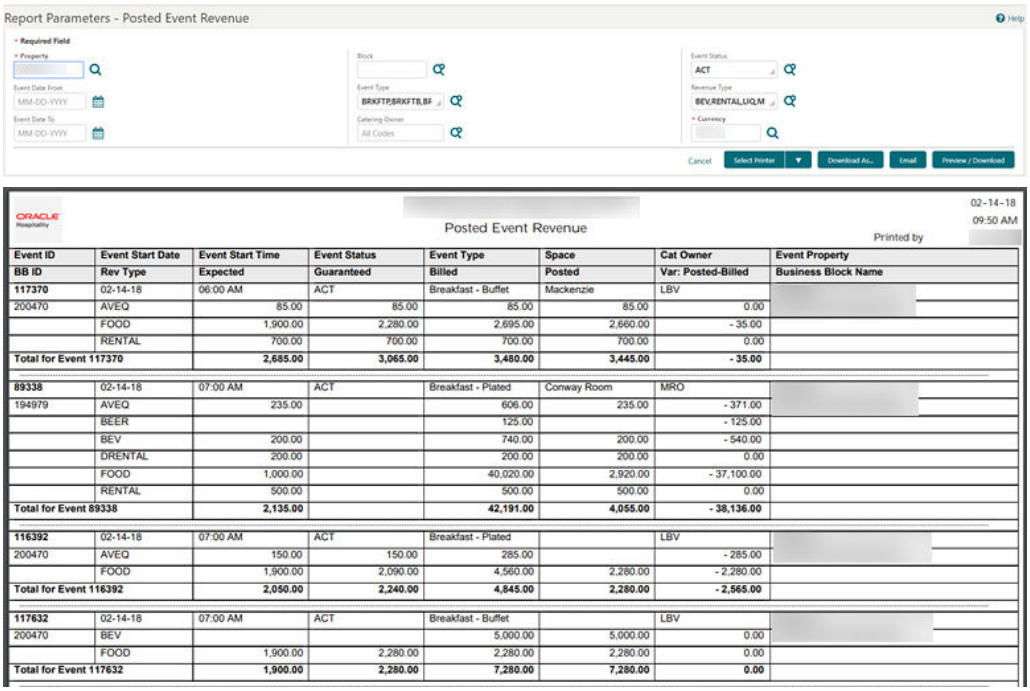
Intervals for Scheduled Reports

Scheduled Reports is updated with a repeat interval. You can set hourly, daily, weekly, and monthly repeat intervals.



New Posted Event Revenue Report

A Posted Event Revenue report is available in the Events report group when the Event Posting function is active. You can generate the report for specific blocks or a date range, and the report has additional filters including Catering Owner, Revenue Types, and Event Types. Expected, Guaranteed, Billed, and Posted revenue appear by Revenue Type for each event included in the report. You can use the report to verify all revenue is posted or to identify and research any discrepancies between the billed and posted revenue amounts.



Event ID	Event Start Date	Event Start Time	Event Status	Event Type	Space	Cat Owner	Event Property
BB ID	Rev Type	Expected	Guaranteed	Billed	Posted	Var: Posted-Billed	Business Block Name
117370	02-14-18	06:00 AM	ACT	Breakfast - Buffet	Mackenzie	LBV	
200470	AVEQ	85.00	85.00	85.00	85.00	0.00	
	FOOD	1,900.00	2,280.00	2,695.00	2,660.00	- 35.00	
	RENTAL	700.00	700.00	700.00	700.00	0.00	
Total for Event 117370		2,685.00	3,065.00	3,480.00	3,445.00	- 35.00	
89338	02-14-18	07:00 AM	ACT	Breakfast - Plated	Conway Room	MRO	
194979	AVEQ	235.00		606.00	235.00	- 371.00	
	BEER			125.00		- 125.00	
	BEV	200.00		740.00	200.00	- 540.00	
	DRENTAL	200.00		200.00	200.00	0.00	
	FOOD	1,000.00		40,020.00	2,920.00	- 37,100.00	
	RENTAL	500.00		500.00	500.00	0.00	
Total for Event 89338		2,135.00		42,191.00	4,055.00	- 38,136.00	
116392	02-14-18	07:00 AM	ACT	Breakfast - Plated		LBV	
200470	AVEQ	150.00	150.00	285.00		- 285.00	
	FOOD	1,900.00	2,090.00	4,560.00	2,280.00	- 2,280.00	
Total for Event 116392		2,050.00	2,240.00	4,845.00	2,280.00	- 2,565.00	
117632	02-14-18	07:00 AM	ACT	Breakfast - Buffet		LBV	
200470	BEV			5,000.00	5,000.00	0.00	
	FOOD	1,900.00	2,280.00	2,280.00	2,280.00	0.00	
Total for Event 117632		1,900.00	2,280.00	7,280.00	7,280.00	0.00	

Run Report Screen Redesigned

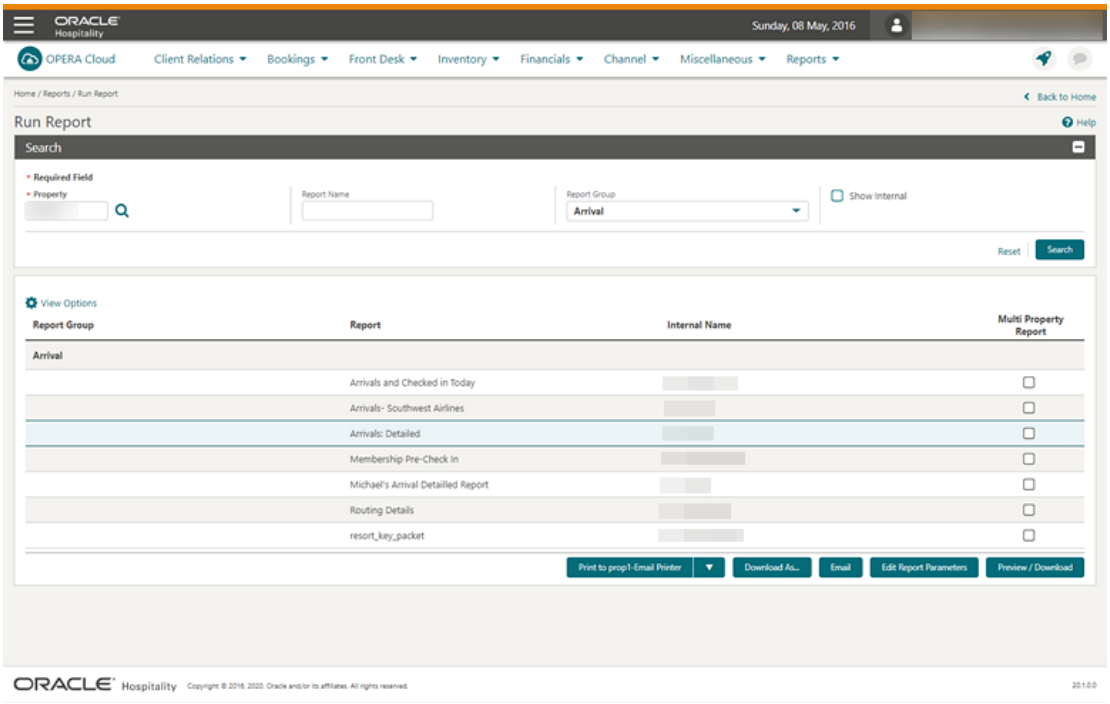
The Run Report page is redesigned to improve usability:

1. The multi-step pattern is replaced with a table listing the reports for easy selection.
2. Actions to generate the report or modify report parameters appear at the bottom of the page in a persistent action bar.
3. You can generate reports with their default parameters by selecting an output action button after selecting the report name.
    - The **Select Printer** list button, on first interaction, allows you to select an email addressable printer. The printer is retained during your user session.
    - The **Download As**... action button allows you to download reports in HTML, RTF, XML, Delimited Data formats.
    - The **Email** action button allows you to email reports as a PDF attachment.

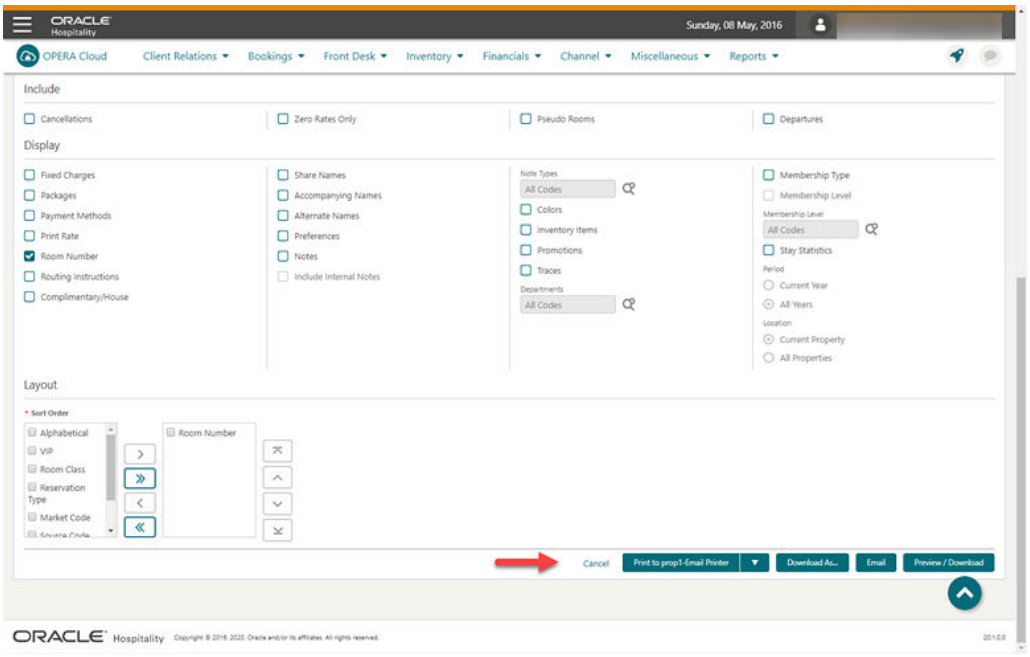
- The **Preview/Download** action allows you to generate reports in PDF format in a new browser window for printing or saving on local file system.

You can modify report parameters by selecting **Edit Parameters** and then generating the report by selecting an output action button.

After the report is generated, a fade-out confirmation message appears.



Edit Parameter screen:



UserID Added to Sample Stationery Templates

The following sample stationery templates are updated with UserID, which is populated with the OPERA Cloud user for a specific credit card transaction.

- **User_name** merge code is available in the **Sample Payment Receipt** and **Sample Folio** XMLs to output the UserID.

STEPS TO ENABLE

To update the layout of your customized folio(s):

1. From the OPERA Cloud application menu, select **Reports**, select **Configure Reports**, and then select **Manage Reports**.
2. Click **Show Internal** to list the stationery report groups.
3. Select the **Folios** report group and click **Search**.
4. From search results:
   a. Select **Download Sample_Data** from the vertical ellipsis.
   b. Open your customized folio RTF template by selecting **Download Customized Report** from the vertical ellipsis.
5. In Microsoft Word, do the following:
   a. Load the sample XML for the RTF template.
   b. Add the **User Name field** to the layout of your template.
   c. Save your changes to the RTF template.
   d. Upload the modified RTF template to OPERA Cloud.

   Refer to **Stationery Editor**.

UserID Column Added to Credit Card Reports

The following reports are updated with UserID, which is populated with the OPERA Cloud user name for the specific credit card transaction.

- On the Credit Card Authorization History report, the column titled **User** is added for the output of the UserID (cc_auth_history, from Authorization History panel > Report).
- On the Credit Card History report, the column titled **User** is added for the output of the UserID (creditcard_history).

Wake Up Call Reports Added

Two wake up call reports are introduced:

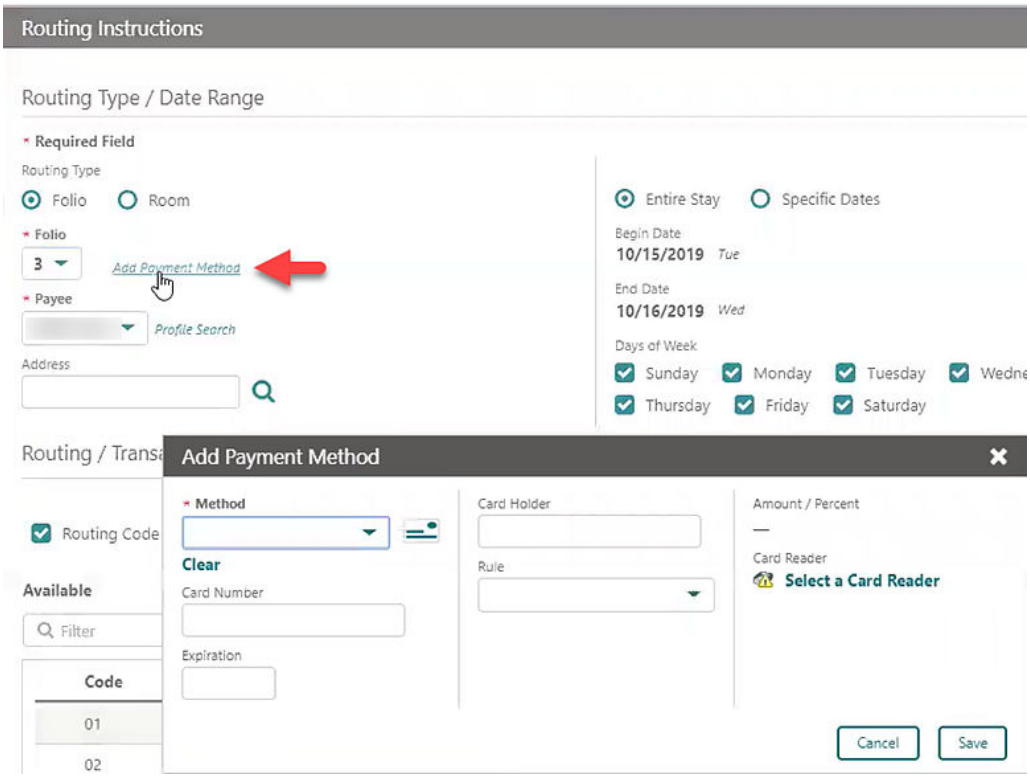
1. The Wake Up Calls report provides a list of all wake up calls associated with reservations for the date range selected. You can run the report from either the Wake Up Call Companion screen or from the Guest In House report group.
2. The Wake Up Calls User Log Activity report details user activity related to wake up calls. The report is available in the Miscellaneous reports group.

Reservations

Add Payment Method Added to Routing Instructions

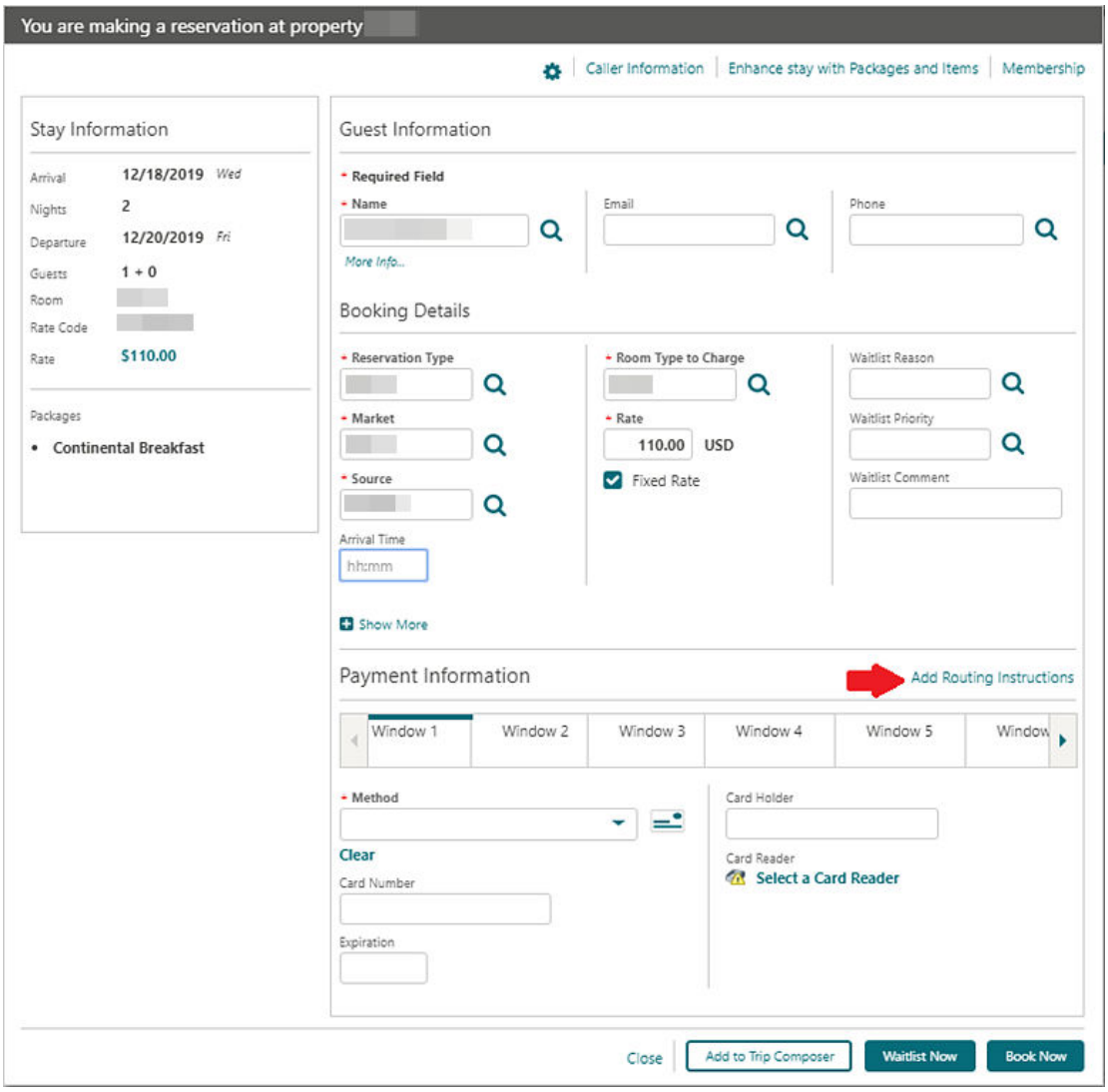
An Add Payment Method action link is added to Routing Instructions and appears when you select window routing and a window number.

Selecting this link allows you add the payment details for the Billing window.



Add Routing Instructions at Time of Reservation Creation

The Book Now screen is modified to display an action link for Add Routing Instructions in the Payment Information panel. You can use this link to add routing instructions during the creation of the reservation.



Book Now Adds Reservation Upgrade Information

With the Reservation Upgrade function active, an information link to view upgrade offers is available for new reservations eligible for an upgrade (based on the selected room type and rate code). The link appears at the top of the Book Now page.

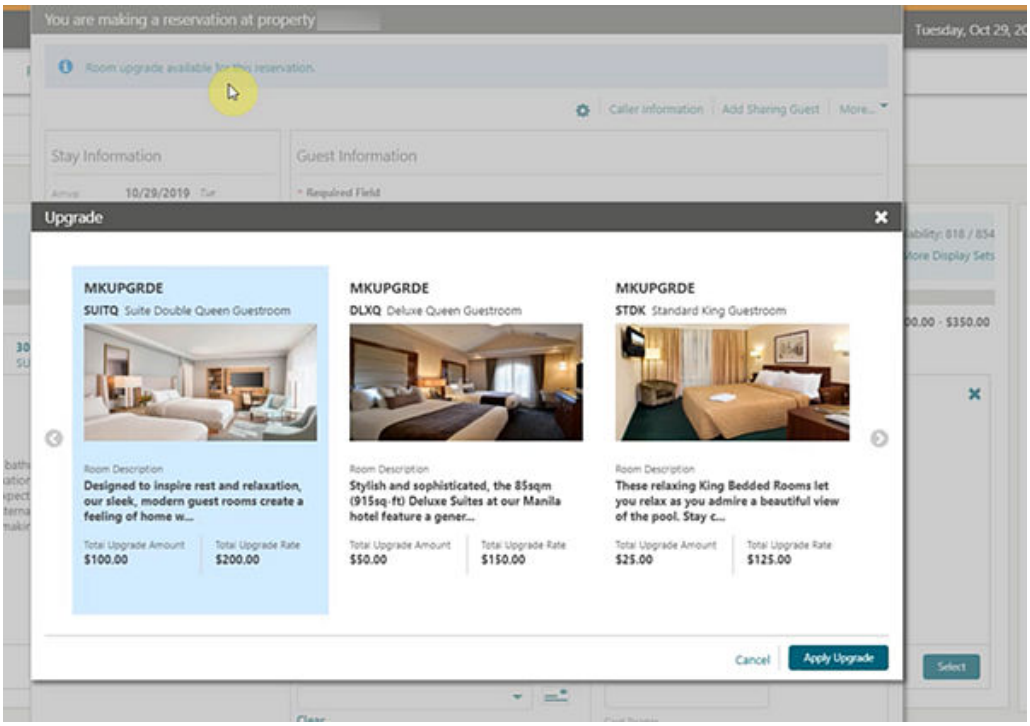
The presentation of upgrade offers is redesigned so that multiple offers appear side-by-side in a carousel view.

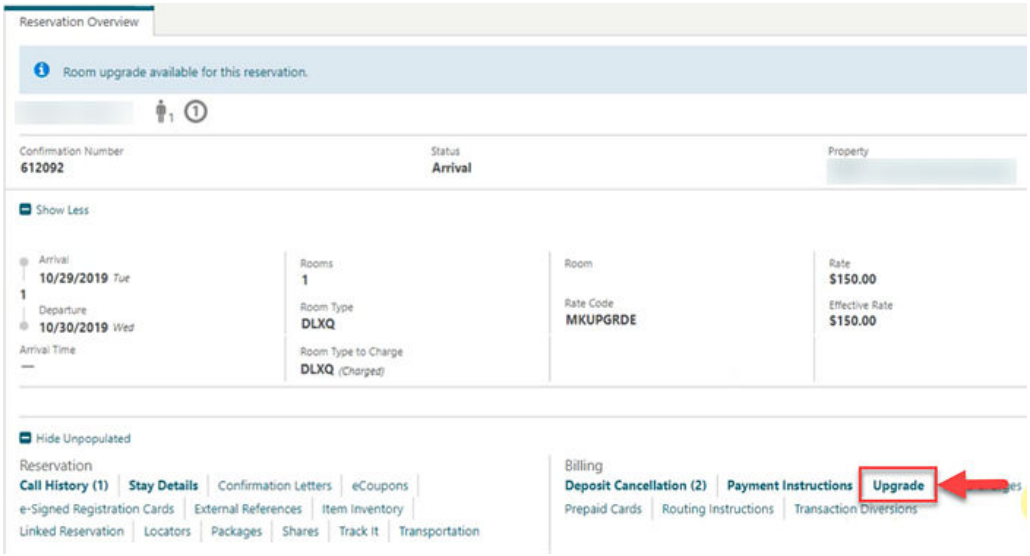
In the reservation presentation screen, the Business Card and the Stay Details panel displays a link to upgrade offers if the reservation is eligible. This includes previously upgraded reservations with further upgrade offers available.

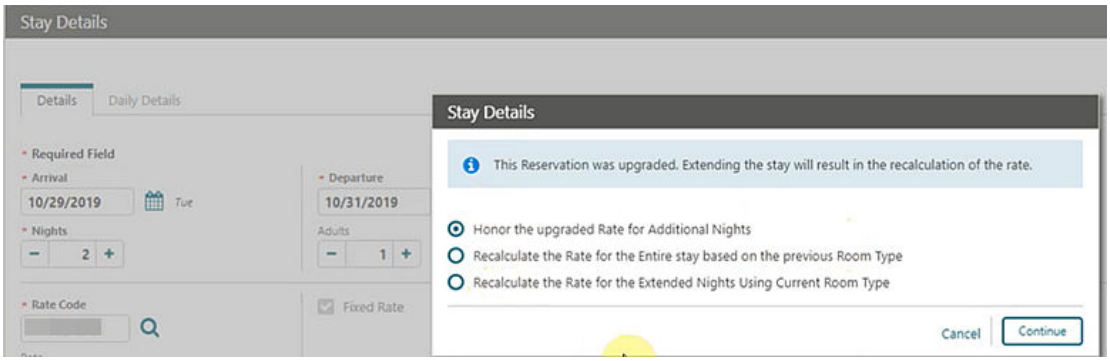
An upgrade indicator link from the Reservation Overview > Billing section displays the upgrade page with the currently selected offer plus additional available offers. From this page, the Remove Upgrade action is available for reverting the reservation to the original room type.

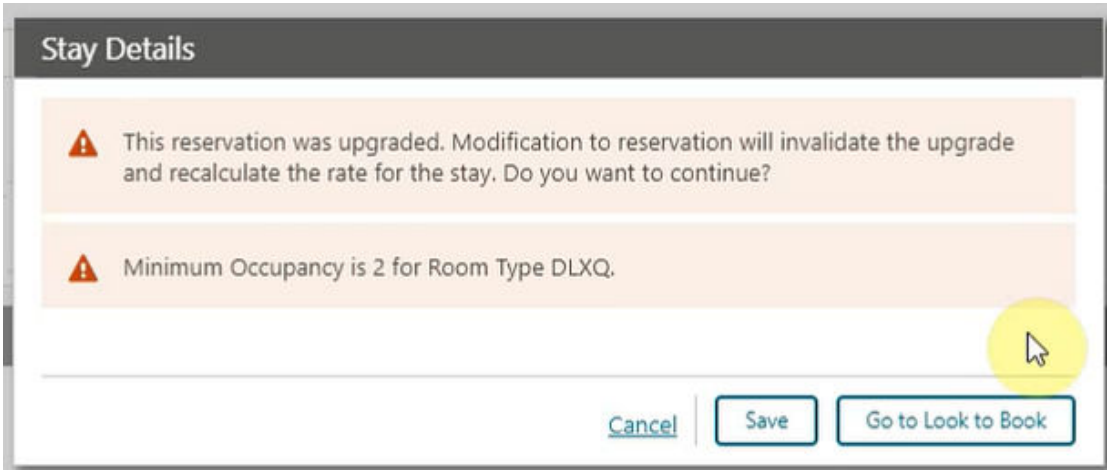
When changes are made to the reservation length of stay, you are presented with options regarding the adjustment to the upgrade offer.

When changes are made to the rate code or room type, you are prompted to continue and remove the upgrade.



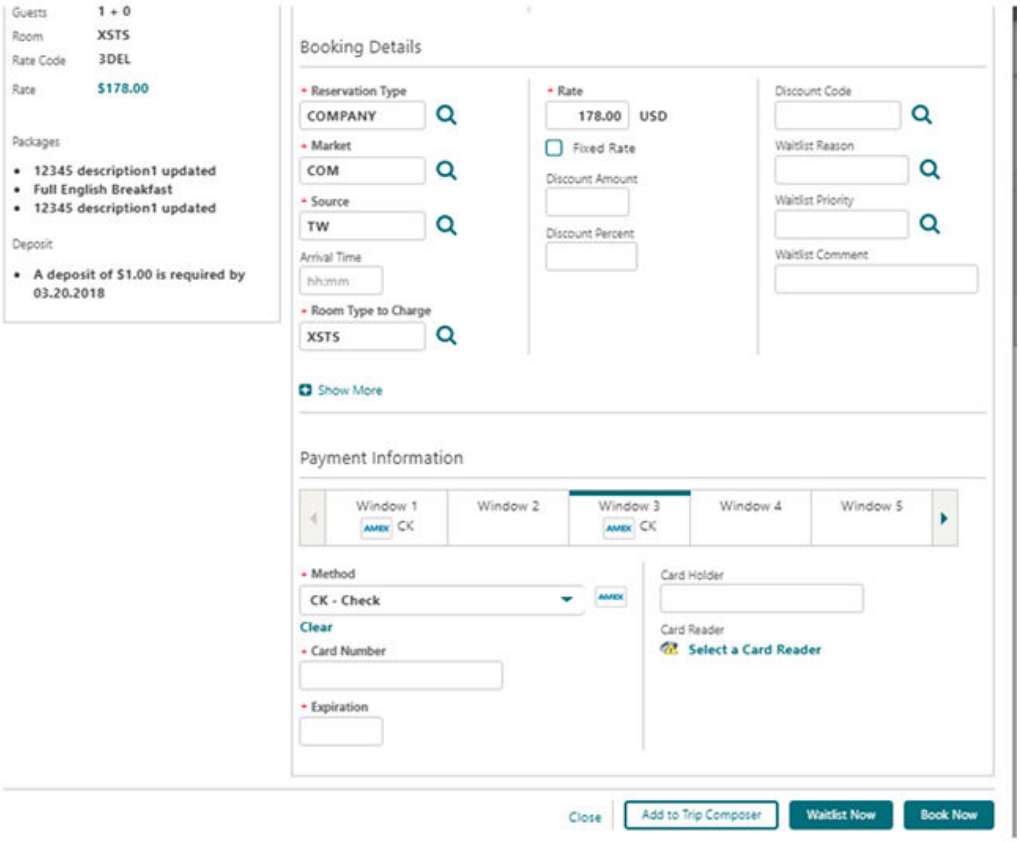






Book Now Updated for Adding Payment Information

The Book Now screen is updated, enabling you to add payment information for the eight billing windows.



Change Routing Type on Routing Instructions

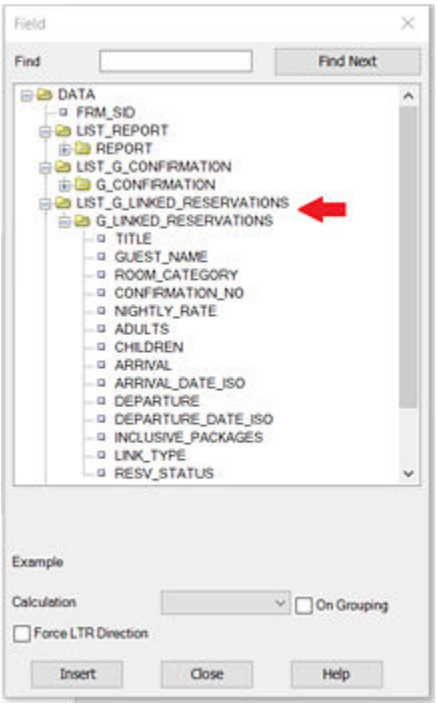
You can now change the routing type (Room or Window) on existing reservation routing instructions. When changing the routing type, the selected transaction codes or routing codes remain unchanged.

Confirmation Letter Template Modified

The Sample Confirmation Letter (sample_guest_confirmation) template is modified to include linked reservation details. A repeating group, G_LINKED_RESERVATIONS, contains the following elements:

- TITLE (Title), GUEST_NAME (Guest Name)
- ROOM_CATEGORY (Room Type)
- CONFIRMATION_NO (Confirmation No)
- NIGHTLY_RATE (Nightly Rate)
- ADULT (No. of Adults)
- CHILDREN (No. of Children)
- ARRIVAL (Arrival Date)
- ARRIVAL_DATE_ISO (Arrival Date in ISO Format)

- DEPARTURE (Departure Date)
- DEPARTURE_DATE_ISO (Departure Date in ISO Format)
- INCLUSIVE_PACKAGES (Package Inclusions)
- LINK_TYPE (Type of Linked Reservation LINKED / SHARED)
- RESV_STATUS (Reservation Status)
- RESORT (Property Code)



STEPS TO ENABLE

The following information also appears as a MOS article under Doc ID 2631555.1.

1. Download the new sample XML file and existing Customized RTF.
   a. Access the existing Customized Guest Confirmation report from Reports > Configure Reports > Manage Reports.
   b. Download the new sample XML file by clicking the Download Sample Data link.
   c. Download the existing customized RTF by clicking the Download Customized Report link.
2. Load the latest XML file.
   a. Open your customized RTF and load the new sample_guest_confirmation.xml file downloaded in Step 1 above. After the XML file is loaded, a message, "Data loaded successfully" informs you that the sample XML data is now loaded for use in customization. Now you can add a section on the template for linked reservations per your requirement.

> **Note:**
>
> It is recommended that you create a table with IF and End IF statements. You can refer to how the IF statement is used in Activities/ Inventory Items / Upsell sections of the existing customized confirmation RTF. IF and ENDIF represent the IF and END IF statements provided with the sample reports. All data contained within the IF to ENDIF statements only appears based on the conditions of the IF statement being met. If a reservation does not have any linked/shared reservations, the IF statement suppresses the Linked Reservation section from appearing on the confirmation.

3. Insert Linked Reservation Merge Codes.
    a. After the XML data is loaded into the Template document, use the BI Publisher > Field menu item to insert new fields in the document and edit accordingly.
    b. New Merge Codes applicable for Linked Reservations are listed under the new Group, G_LINKED_RESERVATIONS. You can add fields by highlighting and dragging them to the document or double clicking on a selected field from this list.

    Ensure the following:

    a. The IF condition should carry the help text as `<?if:GUEST_NAME!=″?>` to ensure the linked reservation section appears in the confirmation letter only when the reservation has at least one linked / shared reservation record.
    b. The "for-each" condition should be given as `<?for-each:G_LINKED_RESERVATIONS?>`.
    c. The "end" condition should be given as end G_LINKED_RESERVATIONS and should carry the help text as `<?end for-each?>`.
    d. After inserting a merge code in the template, check the help text and ensure that the same merge code is reflected as help text. For example, for Guest_Name merge code, the help text should be `<?GUEST_NAME?>`.
    e. After the RTF is customized with merge codes applicable for Linked Reservations, save the file to your computer.
4. Use the updated customized RTF File.
    a. Go to Reports > Configure Reports > Manage Reports> Select the existing Customized Guest Confirmation Report > Edit.
    b. Click **Choose File**.
    c. Select the latest modified RTF file from your computer and click **Select**.
5. Click **Save** to upload the template.

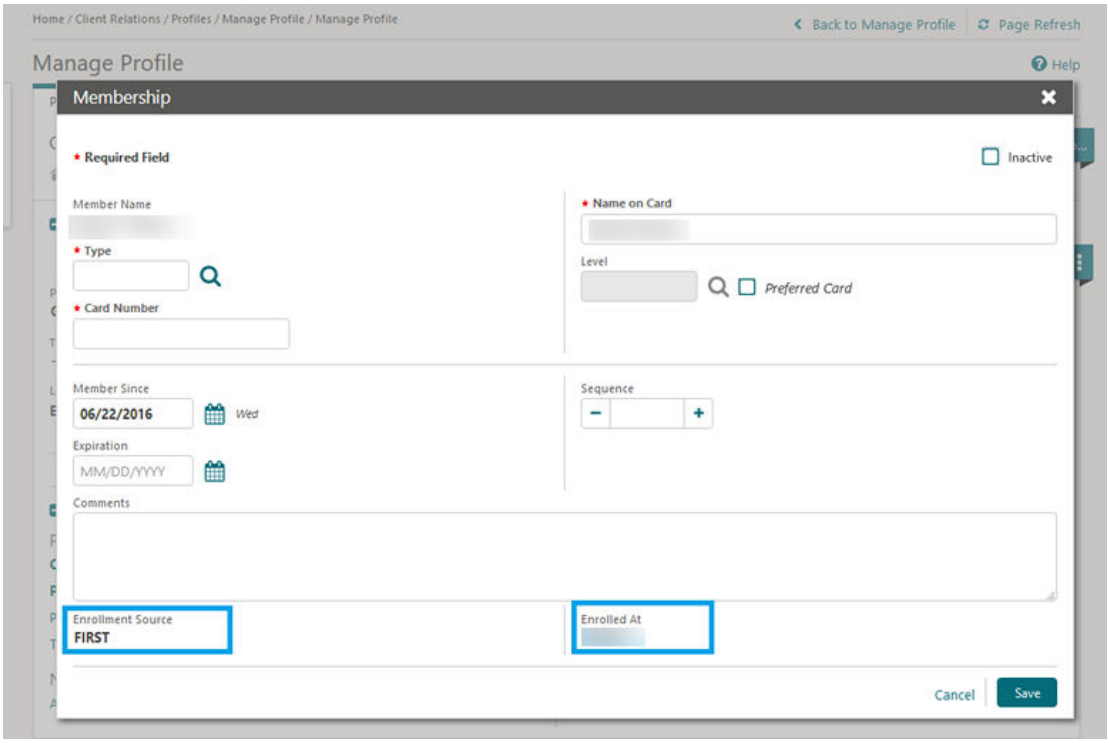
Cross Brand Recognition Parameter Added

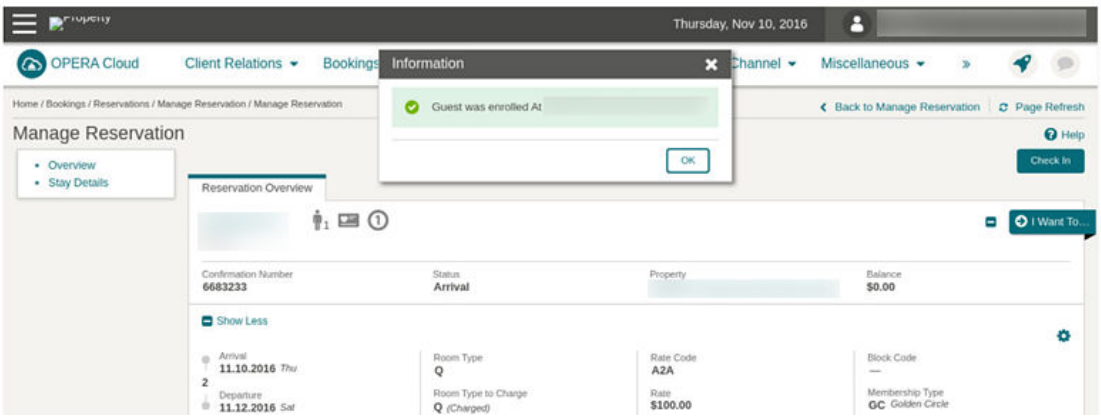
A Cross Brand Recognition parameter is added to the Reservations group in OPERA Controls. When enabled, members of a central loyalty membership program are identified by a pop-up message when accessing their reservation. This helps identify where the guest originally enrolled. The message appears only if the chain for the source of the membership enrollment is not equal to the chain you are working in.

Along with the Cross Brand Recognition parameter, a new Default Membership Source application setting is added enabling you to define the enrollment source code to be added to membership for the chain.

After the Cross Brand Recognition parameter is made active, Enrolled Source and Enrolled At fields appear in the Profile Membership screen.

A Manage Reservation screen Information message indicates the chain or property where the guest membership originally enrolled.





STEPS TO ENABLE

1. From the Administration menu, select **Enterprise**, select **OPERA Controls**, and then select **Reservations**.

2. Enable the **Cross Brand Recognition** parameter.
3. Select **Enterprise**, select **OPERA Controls**, select **Membership**.
4. Update the **Default Membership Source** setting.

Keyboard Access Keys Added to Reservation Screens

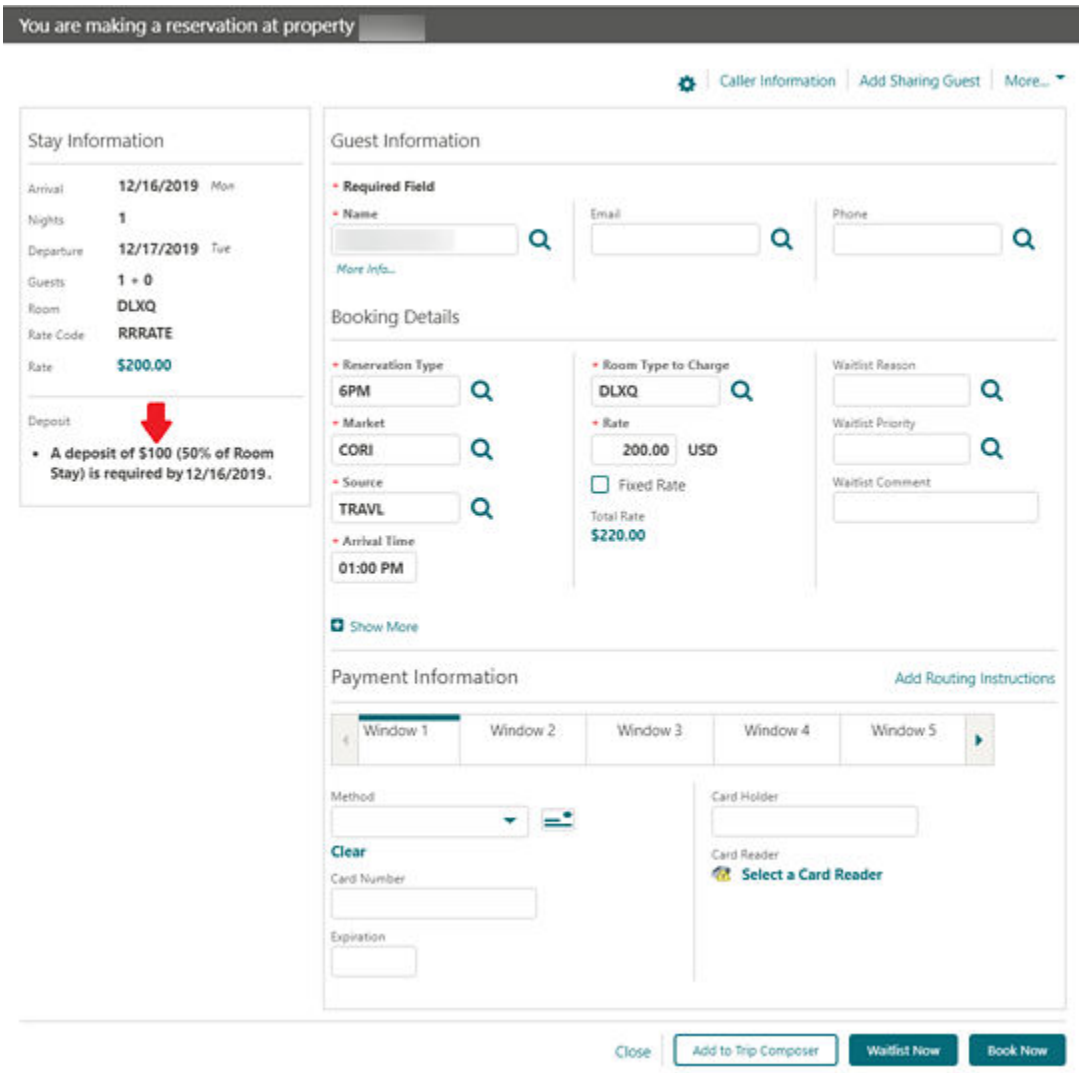
Keyboard access keys are added to the most used input fields and control buttons in the following screens.

- Caller Information entry
- Look To Book search
- Look To Book search results
- Room Rate Availability Analysis
- Book Now
- Closing Script
- General

To access keyboard shortcuts, press **Ctrl** on your keyboard and all fields that have a keyboard shortcut show the respective key(s) you can press to access the field.

Look To Book Deposit Policy Updated to Show Amount

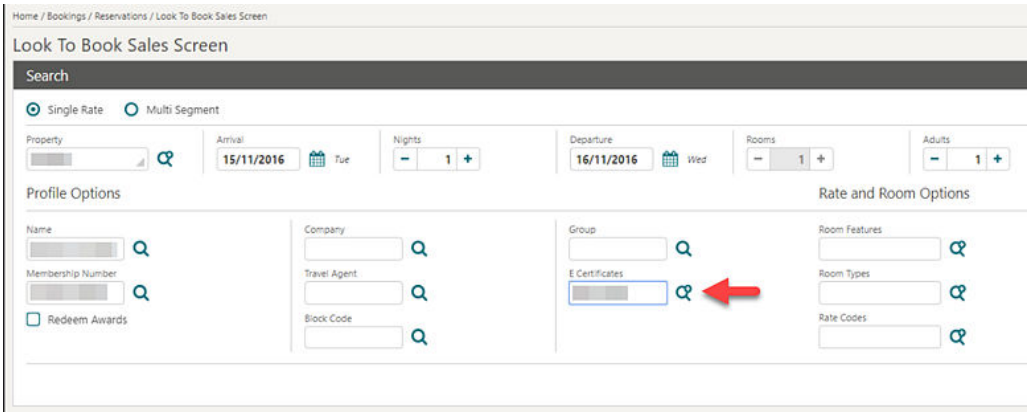
The Deposit Policy displayed in the Stay Information section of the Book Now screen is updated to include the deposit amount.

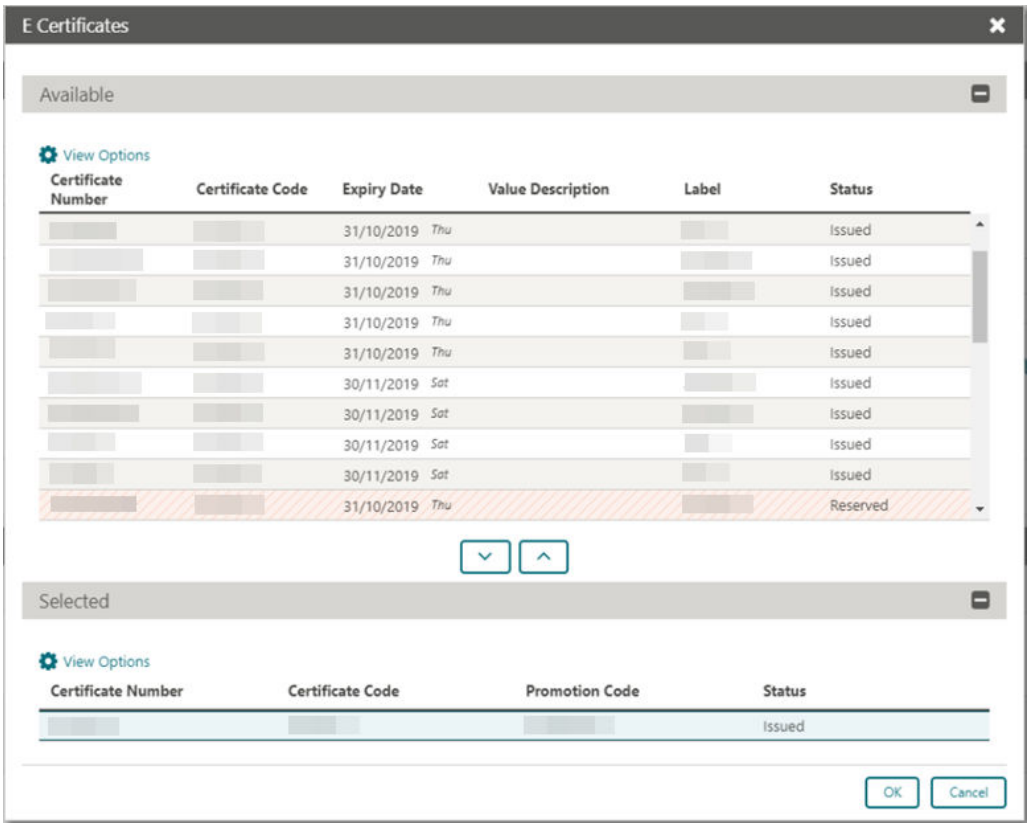


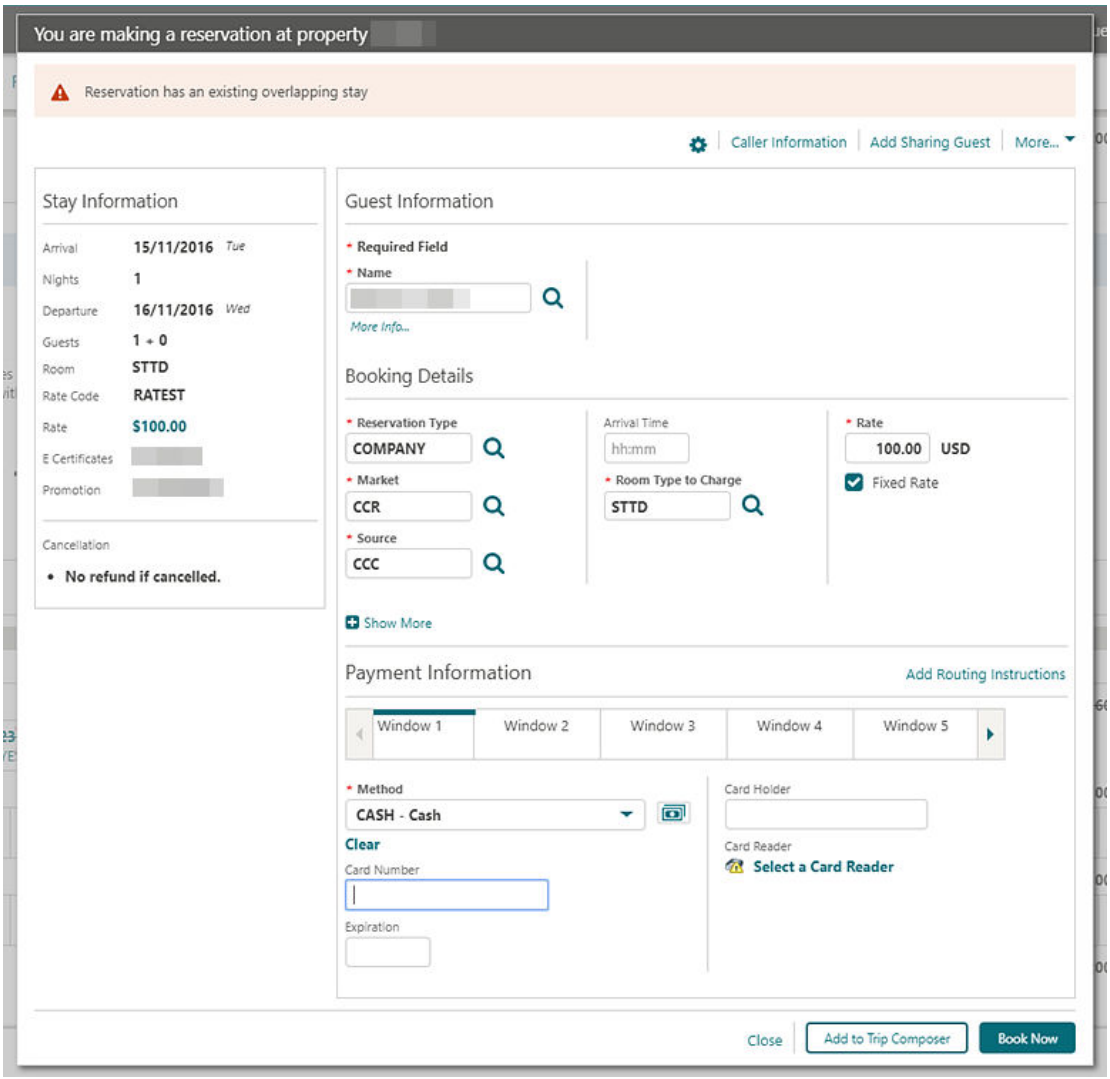
Look To Book Search Adds E Certificate Field

Properties with an interface to OPERA 5 OCIS with E-Certificate functionality enabled can now redeem a promotion e-certificates for a reservation..

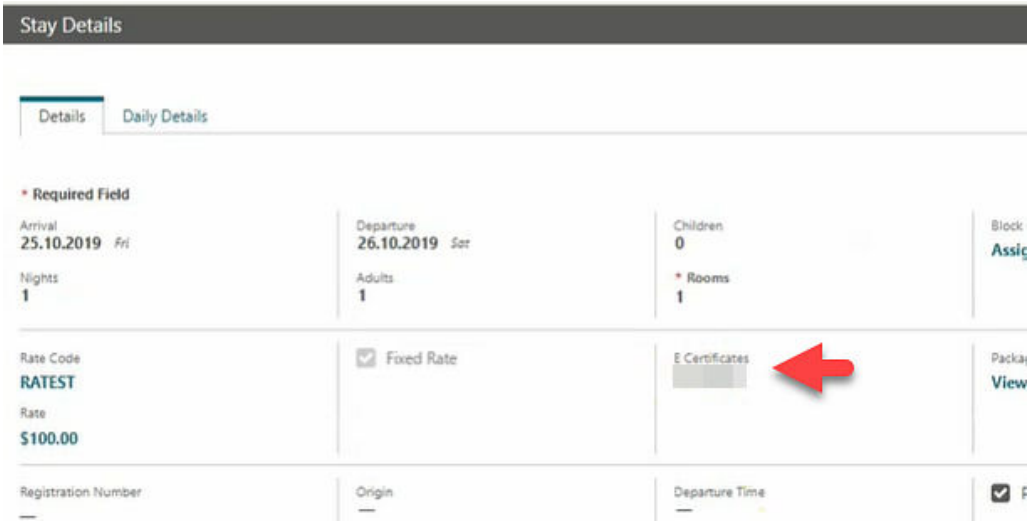
The Look to Book search panel is updated with an E Certificate field that displays a list of e-certificates available for the selected member.


Home / Bookings / Reservations / Look To Book Sales Screen
Look To Book Sales Screen
Search
Single Rate
Multi Segment
Property
Arrival
15/11/2016
Tue
Nights
1
Departure
16/11/2016
Wed
Rooms
1
Adults
1
Profile Options
Rate and Room Options
Name
Membership Number
Redeem Awards
Company
Travel Agent
Block Code
Group
E Certificates
Room Features
Room Types
Rate Codes


E Certificates
Available
View Options
Certificate Number
Certificate Code
Expiry Date
Value Description
Label
Status
31/10/2019 Thu Issued
31/10/2019 Thu Issued
31/10/2019 Thu Issued
31/10/2019 Thu Issued
31/10/2019 Thu Issued
30/11/2019 Sat Issued
30/11/2019 Sat Issued
30/11/2019 Sat Issued
30/11/2019 Sat Issued
31/10/2019 Thu Reserved
Selected
View Options
Certificate Number
Certificate Code
Promotion Code
Status
Issued
OK
Cancel



The Stay Information panel in Book Now is updated to display e-certificate and promotion information



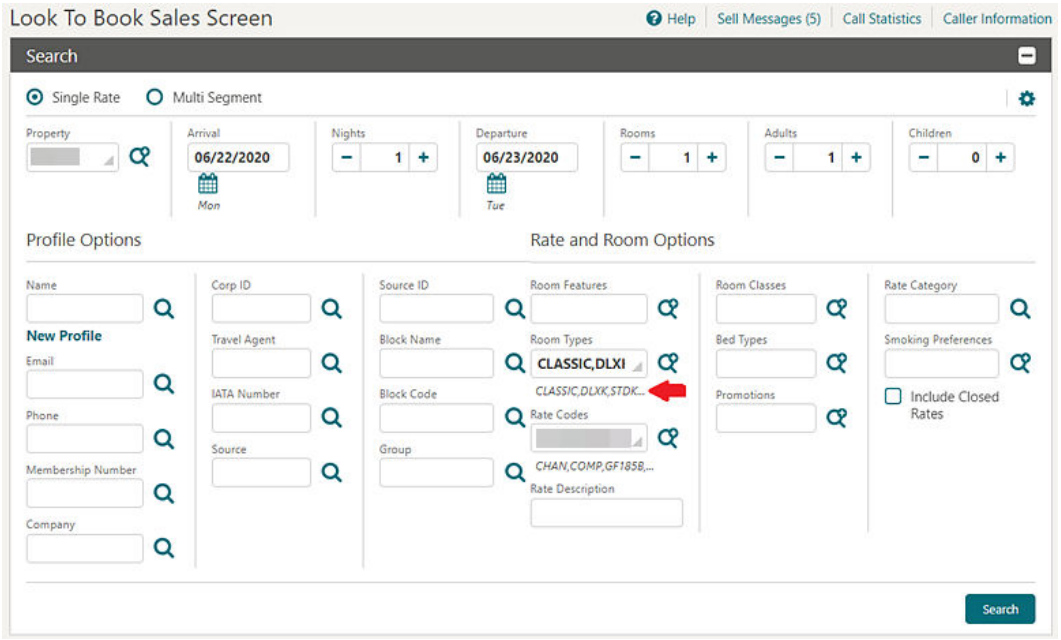
The Stay Details panel in the Reservation Presentation displays the e-certificate and promotion code.

You can update a member's reservation with an e-certificate by editing Stay Details. The E Certificate field provides a list of issued certificates.

Look To Book Search Refined

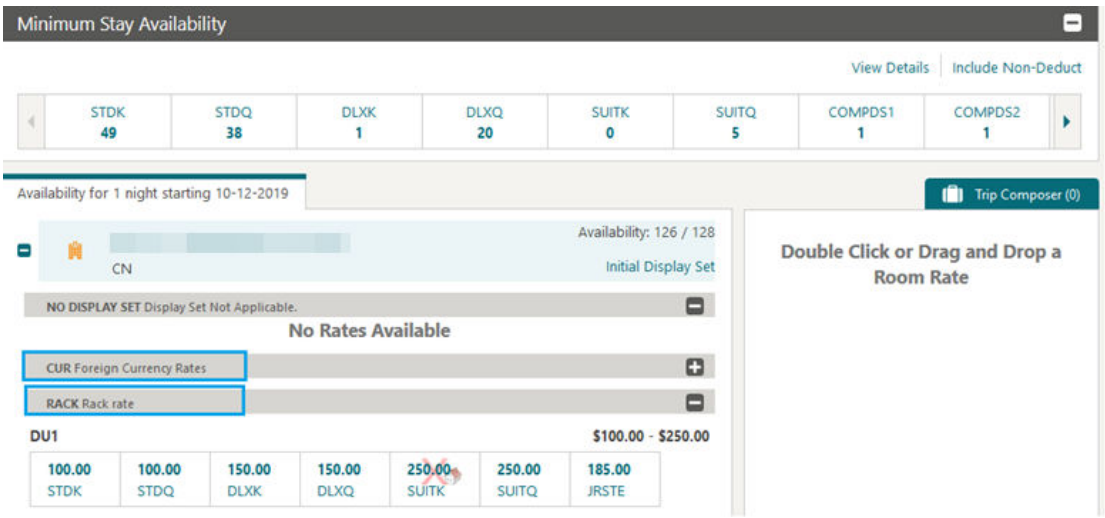
The following changes are made in the Look To Book Sales screen.

- When a search is executed in the Look To Book Sales screen, the search panel remains expanded, but the focus moves down to the availability results. You can scroll up to review and refine the search criteria, which remains in the search fields.
- For the multi-select list fields, the selected codes appear under the respective fields. In the event of overflow, hovering the mouse over the text reveals a tool tip displaying the full list of codes.
- You can select the existing Show All option (triangle icon in field level) to view both codes and descriptions.



Look To Book Shows Display Set Descriptions

Look to Book availability is updated to show Display Set descriptions.

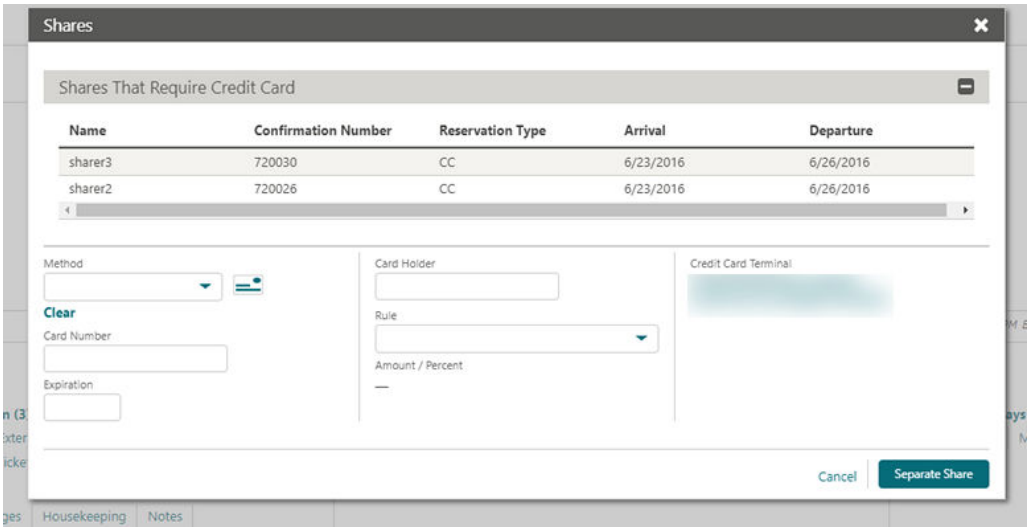


Parameter Enforces Credit Card Entry When Breaking Share

A parameter for Enforce Credit Card Entry for Credit Card Guaranteed Guests During the Break Share is added to the Reservations group in OPERA Cloud controls.

When breaking a share reservation, if one or more of the reservations are marked with a reservation type flagged as Credit Card GTD and if not all the sharers have a credit card number, OPERA Cloud prompts a payment screen with the list of share reservations requiring credit card details. After entering credit card details and clicking the Separate Share button, the share is broken and credit card details are copied to the listed reservations.

OPERA Cloud also validates the credit card details for credit card guaranteed shared reservations when reducing the length of stay, changing the room type, or performing a room move.



STEPS TO ENABLE

1. From the Administration menu, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property** name.
3. Select the **Reservations** group.
4. Select **Enforce Credit Card Entry for Credit Card Guaranteed Guests During the Break Share** parameter.
5. Activate the parameter.

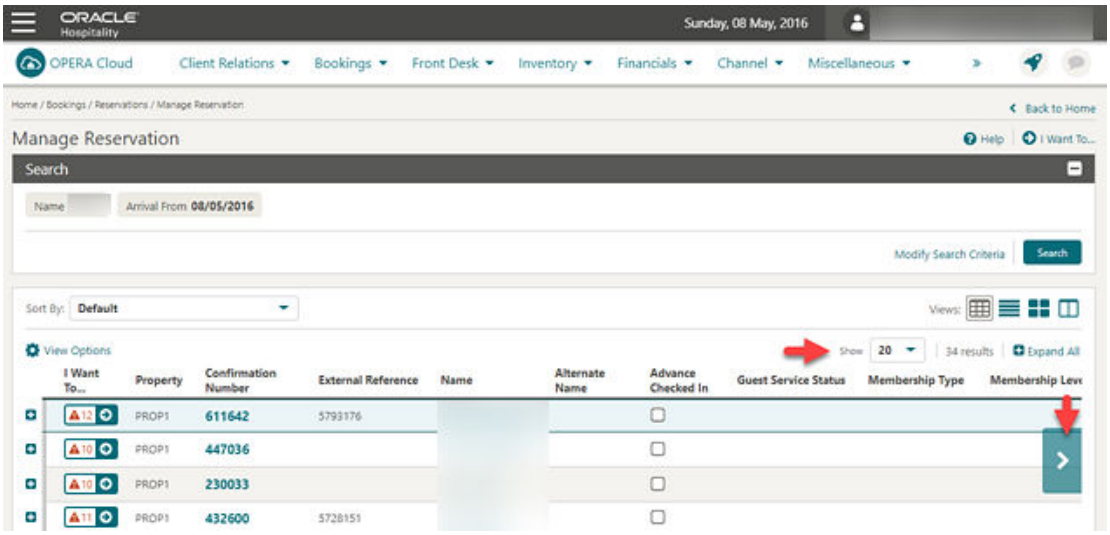
Reservation / Front Desk Search Usability Improvements

The Reservation and Front Desk search screens are modified to improve usability.

- The modification also apply to the Block Search screen. Block Search Usability
- The Load More functionality is replaced by pagination controls with page numbers and previous/next links.
- A page size selection is added enabling you to select the number of records you want displayed per page. The available values for the Show list are 20, 50, 100, 200.
- Your selection for Show are saved per screen, so when you return to the same screen and perform a search, OPERA Cloud displays the same number of results per page.

> **Note:**
>
> All Reservation and Front Desk search screens are considered variations of the reservation search with different pre-selected criteria. Therefore, any selection in one of these screens will apply to all reservation search screens.

- The capped height on table and list view is removed. The displayed row count automatically adjusts based on the size of the browser.
- The inner vertical scroll bar on the search results table is removed.
- Added floating left and right scroll buttons along the sides of the search results in table view enabling you to scroll horizontally when focused anywhere in the table.



Reservation Dashboard Tiles User Tasks Added

The following general user tasks are added in Role Manager. These tasks are granted to all roles by default:

- View Daily Projections Tile
- View Reservation Activity Tile
- View Reservation Revenue Summary Tile
- View Reservation Statistics Tile
- View Reservations and Cancellations Today Tile
- View Rooms Sold Summary Tile

Behavior in OPERA Cloud:

- With the Edit Dashboard user task assigned to your roles, you can see all dashboard tiles in OPERA Cloud and can add/remove and arrange tiles on your dashboard.
- Without the Edit Dashboard user task assigned to your roles, you can only view the tiles in the OPERA Cloud dashboard with the View Daily Projections, View Reservation Activity, View Reservation Revenue Summary, View Reservation Statistics, View

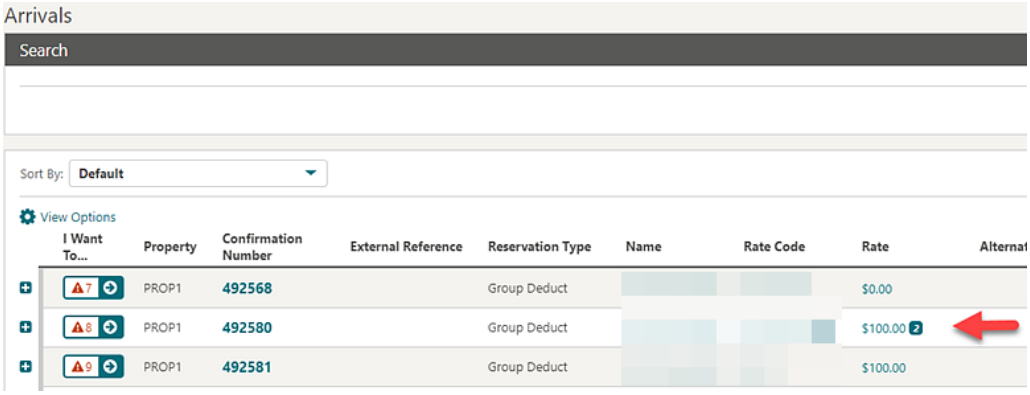
Reservations and Cancellations Today, and View Rooms Sold Summary user tasks granted to your role.

- With the Reservation Management user task assigned to your role, you can interact with the View Daily Projections Tile, View Reservation Activity Tile, View Reservation Revenue Summary Tile, View Reservation Statistics Tile, View Reservations and Cancellations Today Tile, and View Rooms Sold Summary Tile if the tile has drill-down capability.
- Without the Reservation Management user task assigned to your role, you can only view these tiles. Even if the tile has drill-down capability, you cannot interact with the reservation tiles.

Reservation Search Views Updated for Multiple Rates Codes and Rate Amounts

Reservation search result views are updated to display an indicator for multiple rate codes and rate amounts.

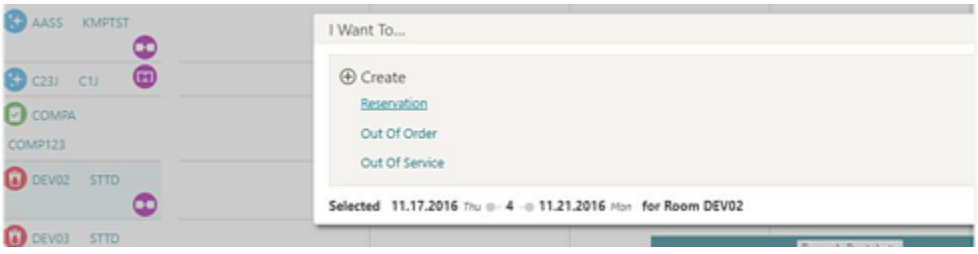
If either the rate codes or rate amounts on a multi-night reservation changes, an indicator next to the Rate Code and Rate Amount fields appears.



Room Diary Updated

The Room Diary is updated with the ability to create a new reservation, an Out of Order schedule for a room, or an Out of Service schedule for a room.

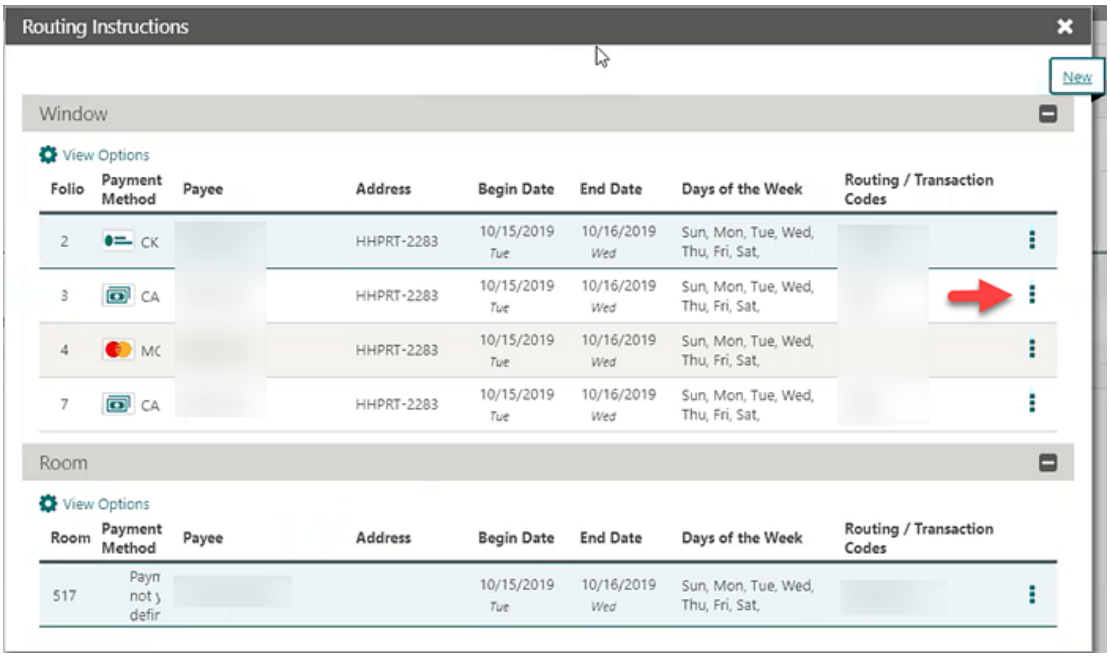
You can select an arrival date and departure date for a particular room and select the appropriate action from the I Want To menu.



Routing Instructions Redesigned

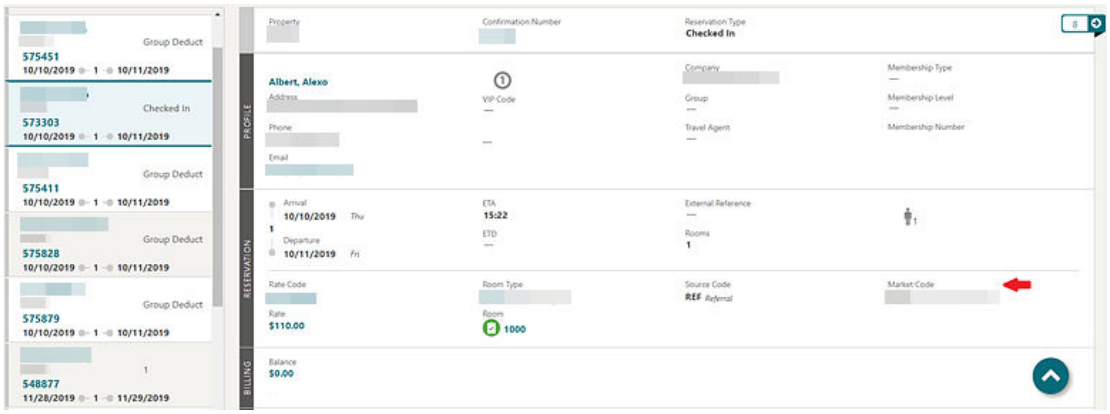
The View mode on the Routing Instructions screen is redesigned so that the details for each routing instruction appear in a table with the window and room routing details appearing in separate sections.

You can edit routing by selecting the row level vertical ellipse and selecting Edit.



Source Code / Market Code Added to Manage Reservation

The console view for reservation search is updated to display the Source Code and Market Code for the reservation.

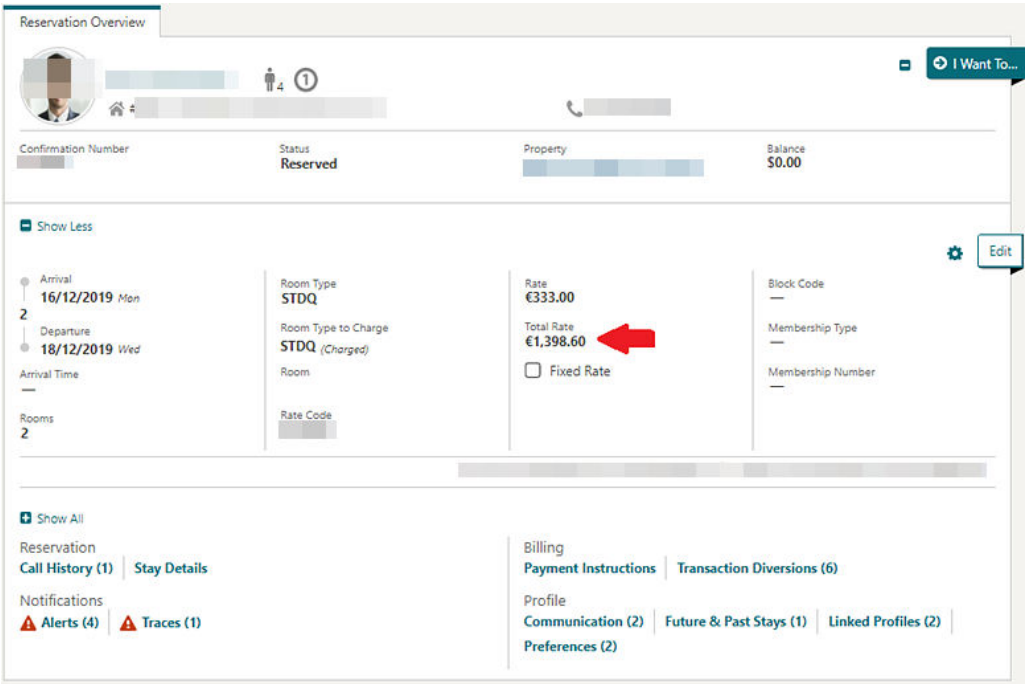


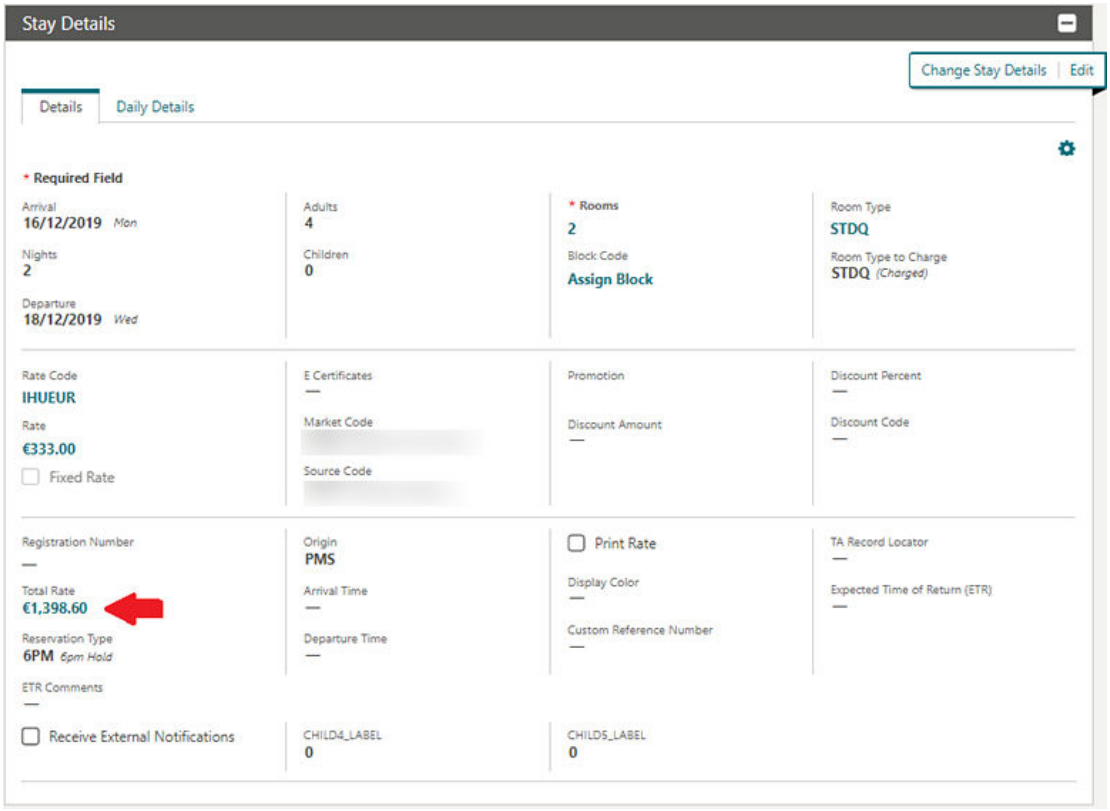
Total Cost of Stay Field Available on Reservations

The Reservation Overview and Stay Details panels in Reservation Presentation screen are updated to display a Total Cost of Stay field.

The field indicates the Total Cost including any add-on package items.

In the Stay Details Panel, the Total Cost of Stay field appears as a hyperlink to view the detailed Rate Information.





STEPS TO ENABLE

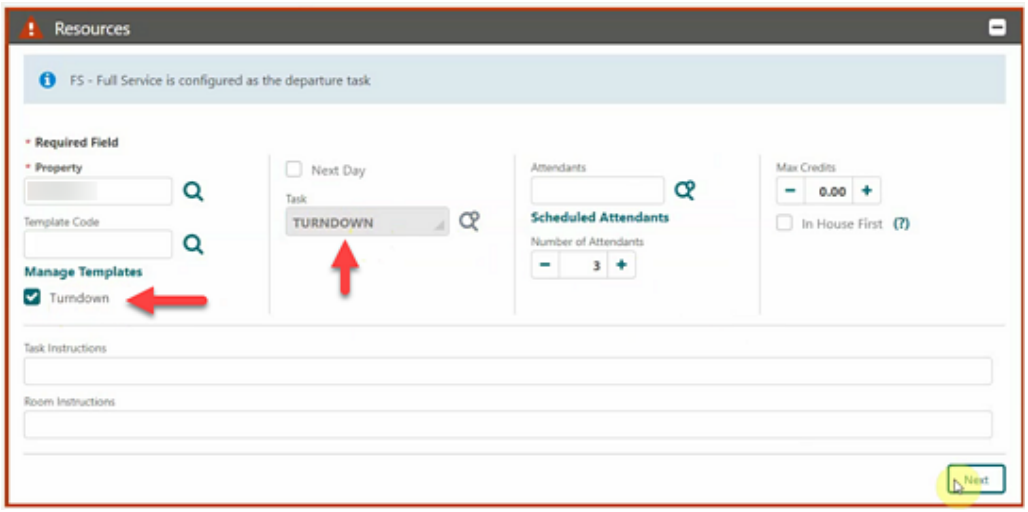
1. Enable Page Composer at property/hub or chain level, as required.
2. From the OPERA Cloud menu, select **Bookings**, select **Reservations**, and then select **Manage Reservation**.
3. Search for a reservation and launch the reservation presentation page by clicking the confirmation number.
4. Select the **gear icon** to customize the Stay Details panel.
5. Add **Total Rate** field in the desired locations.
6. Click **Save**.
7. Repeat steps 4-6 to add the **Total Rate** field to the **Overview** panel.
8. Click **Save**.
9. Disable Page Composer from the settings menu.

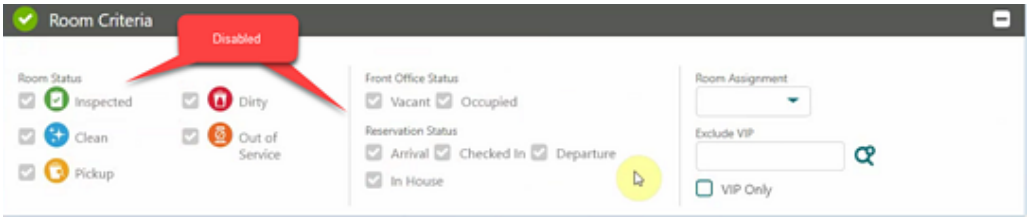
Rooms Management

Generate Task Sheet Updated

The Generate Task Sheet page is updated. When the Turndown function is active, the Resource panel displays a Turndown check box that disables all other fields and check boxes

that are not applicable for generating Turndown task sheets. When the Task Sheet Template parameter is enabled, you can also create a template and select the template in the future from the template LOV on the Resources panel.





Room Management Dashboard Tiles User Tasks Added

The following general user tasks are added in Role Manager. The new tasks are granted by default to all roles.

- View Queue Reservations Tile
- View Room Maintenance Tile
- View Room Status Tile
- View Room Summary Tile
- View Task Sheet Tile
- View 60 Minutes Tile

Dashboard Tiles Behavior

- With the Edit Dashboard user task assigned to your roles, you can see all dashboard tiles in OPERA Cloud and can add, remove, and arrange tiles on your dashboard.
- Without the Edit Dashboard user task assigned to your roles, you can view only the View Queue Reservations, View Room Maintenance, View Room Status, View Room Summary, View Task Sheet, and View 60 Minutes user tasks granted to your role.

Some of the above tiles have multiple clickable areas controlled by separate user tasks.

Queue Reservations Tile

- With the Reservation Management task, you can interact with the Queue Reservations tile.
- Without the Reservation Management task, you can only view the Queue Reservations tile.

Room Maintenance Tile

- With the Room Maintenance task, you can interact with the Room Maintenance tile.
- Without the Room Maintenance task, you can only view the Room Maintenance tile.

Room Status Tile

- With the Reservation Management task, Housekeeping Board task, and/or Room Discrepancies task, you can interact with some or all of the Room Status tiles' interactive areas.
- Without the Reservation Management task, Housekeeping Board task, and Room Discrepancies task, you can only view the Room Status tile.

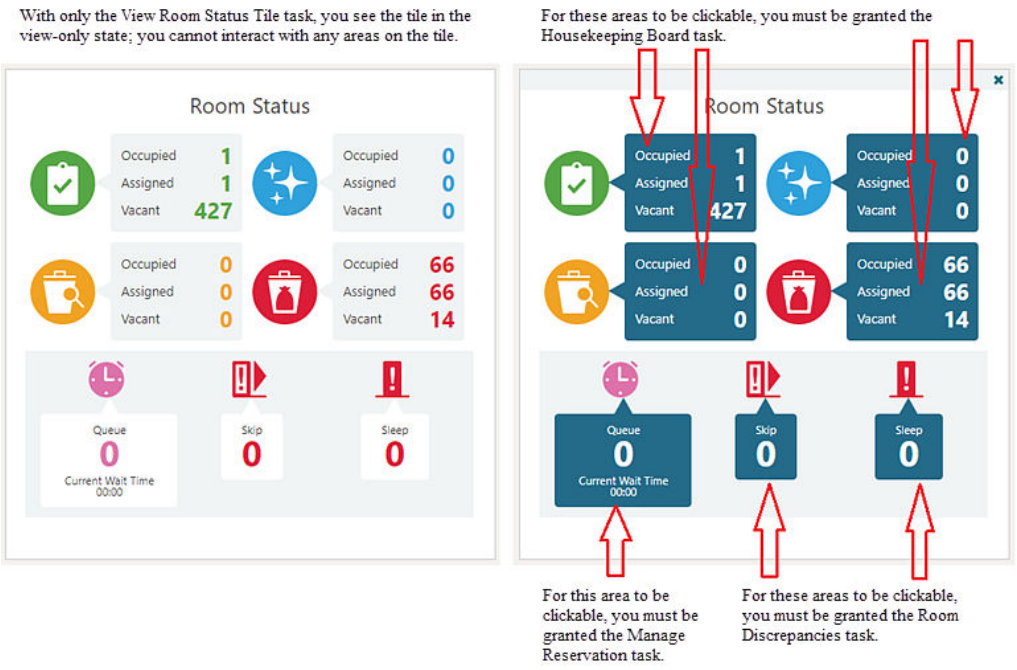
Room Summary Tile

- With the Property Availability task, Out of Order task, and/or Out of Service task, you can interact with some or all of the Room Summary tiles' interactive areas.
- Without the Property Availability task, Out of Order task, and/or Out of Service task, you can only view the Room Summary tile.

Task Sheet Tile

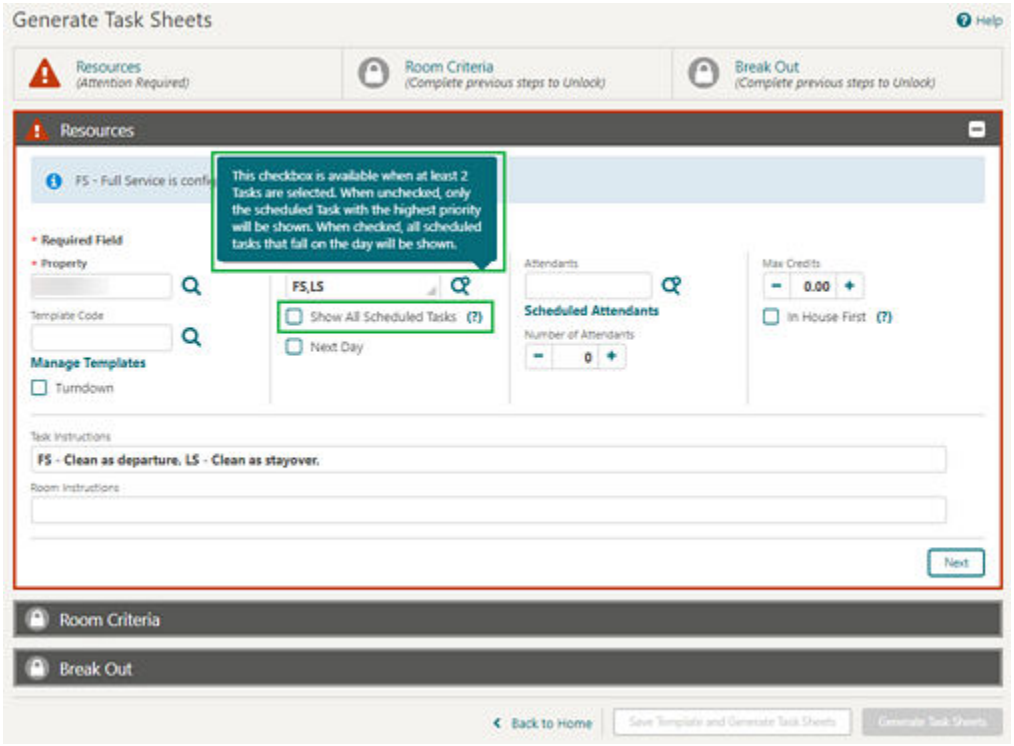
- With the Task Sheets task, you can interact with the Task Sheet tile.
- Without the Task Sheets task, you can only view the Task Sheet tile.

Example of the Room Status tile:



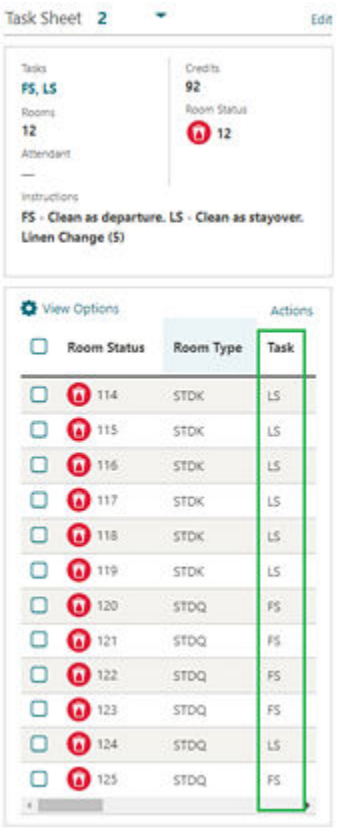
Show All Scheduled Tasks on Task Sheets

When the OPERA Controls for Housekeeping Task Scheduling is active, you can generate task sheets that list all the tasks scheduled to occur on the day in the Task Sheet reports and the Task Companion. A Show All Scheduled Tasks check box on the Generate Task Sheet screen is enabled when you select at least two tasks in the Task field. When generating task sheets with the Show All Scheduled Tasks check box unchecked, only the highest priority task scheduled to occur on the day appears.

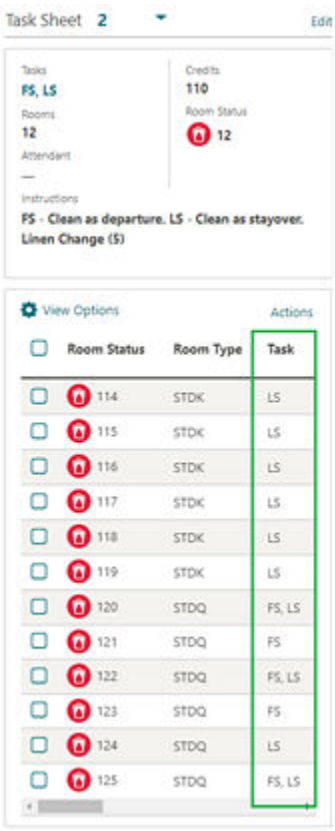


Task Sheet Presentation Screen

With the check box unchecked (only highest priority tasks appear):

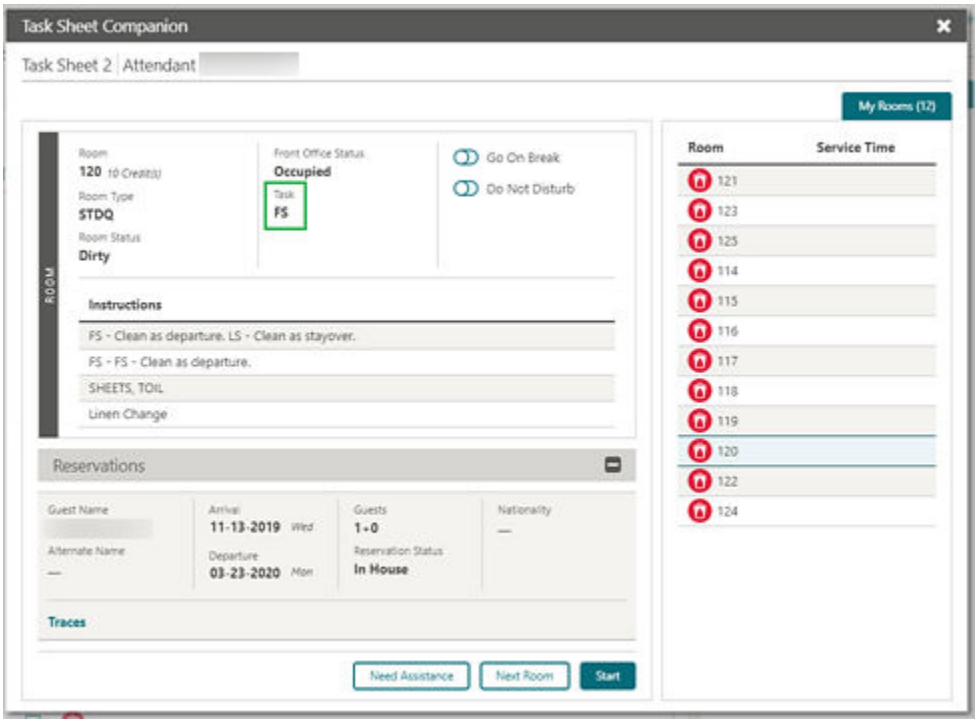


With the check box checked (all tasks show):

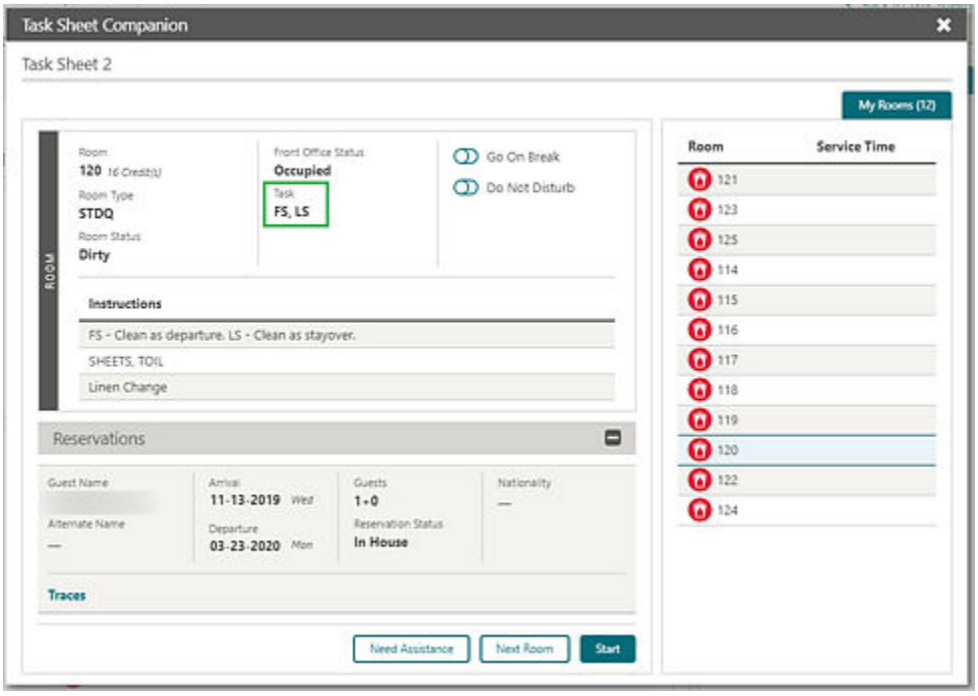


Task Sheet Companion

With the check box unchecked (only highest priority tasks appear):

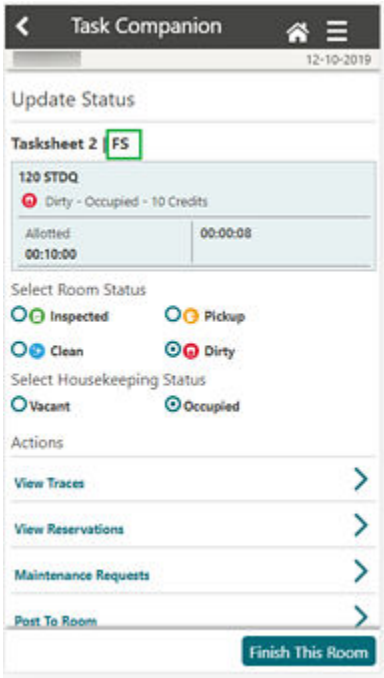


With the check box checked (all tasks appear):



Task Companion (/smallformfactor)

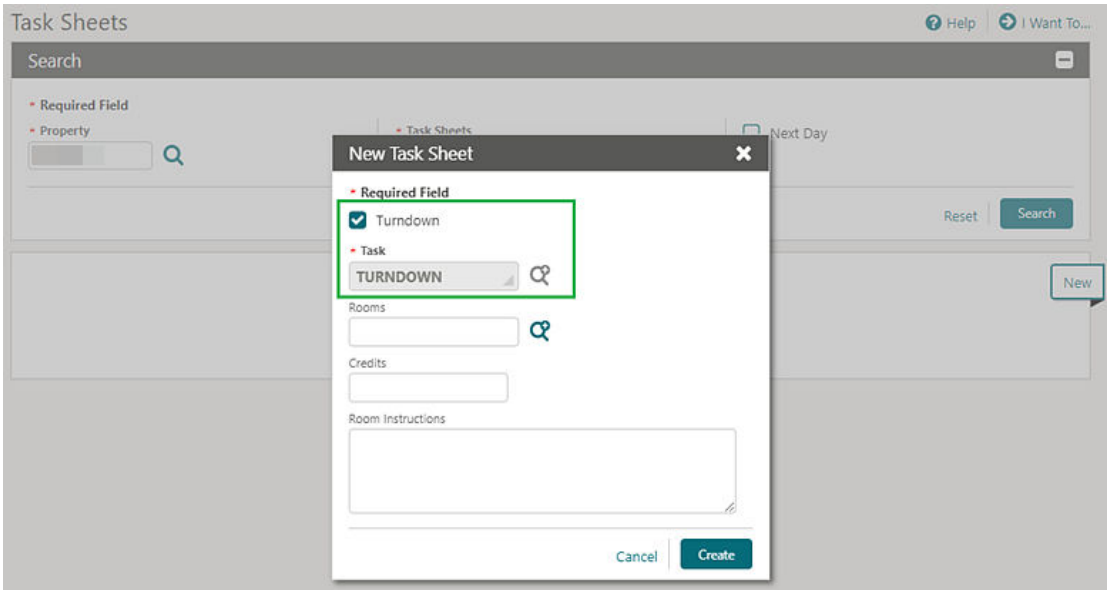
With the check box unchecked (only highest priority tasks appear):



With the check box checked (all tasks appear):

Task Sheet Layout Updated

The New Task Sheet page that appears in the process of creating manual task sheets is updated. When the Turndown function is active, a Turndown check box appears. When checked, Turndown defaults and disables the Task field.



Task Sheets Sub-menu Added

The OPERA Cloud Inventory menu is updated with a Task Sheets sub-menu for the following options: Auto Generate Task Sheets; Create Manual Task Sheets; Manage Task Sheets.

Sales

Sales Dashboard Tiles User Tasks Added

The following General user tasks are added in Role Manager. The new tasks are granted by default to all roles.

- View To Do List Tile
- View Activities Tile
- View Appointments Tile

Behavior in OPERA Cloud:

- With the Edit Dashboard user task assigned to your roles, you see all dashboard tiles in OPERA Cloud and you can add/remove and arrange tiles on your dashboard.
- Without the Edit Dashboard task assigned to your roles, you only view the tiles in the OPERA Cloud dashboard with the View To Do List Tile, View Activities Tile, and View Appointments Tile user tasks granted to your role.
- With the Activities user task assigned to your role, you can interact with the To Do List Tile, Activities Tile, and the Appointments Tile if the tile has drill-down capability.

- Without the Activities user task assigned to your role, you can only view the To Do List Tile, Activities Tile, and Appointments Tile. Even if the tiles have drill-down capability, you cannot interact with the tiles.

2

Resolved Issues

This section contains a list of the customer-reported bugs that were fixed in this release.

Accounts Receivables

Bug ID	Description
30824383	The calculation of Payment Due Days for the Reservation folio and AR folio is working per the expected behavior and are not dependent on each other.
30818253	An exception no longer occurs when saving AR Account without an AR address.
30673215	AR Account search results through the I Want To menu are getting refreshed. The selection of address fields, phone numbers, and emails from the list of values on the Account Setup screen is working as expected.
30615265	In Manage Account Invoices, you can select multiple invoices for un-applying payments using the multi-select check box at the row level. Other changes introduced in this screen are: Invoice Number and Description columns are displayed correctly. A new Reference column is added.
30614587	The Manage Invoice Details button appears as expected in the Manage Accounts Receivables page. The Folio action button is working as expected. Post Charges, Edit Posting, View Folio, and Post Adjustments appear when the invoice is selected in the Manage Invoice Details screen when AR NO MODIFY = OFF.
30614583	Primary styling is applied to the Create Invoice button in the Create Invoice screen. A new Amount field is introduced to display the total calculated amount based on the price and quantity fields you entered.
30592782	Within Accounts Receivables: 1. When you select an invoice and a payment, the Apply Payment button appears. 2. When you select an invoice with 0 credit history, the Pay History button is no longer shown. 3. In the Create Invoice screen, Create Invoice is a primary action button within the user interface.
30554924	Account details on the AR account search results screen show the correct refreshed state when navigating back to the search results screen after performing operations on the account.
30544996	Multiple items are addressed within the AR Manage Invoice screens. These include the same list of payment types available in both the Pay Invoice and the Invoice Payment screens within Accounts Receivables. -For the Payment receipt, a preview to print option is available. Invoice details are visible in Pay History screen. -The descriptions for Date fields are added in the Edit Payment screen. -Search Results appear based on the Account search criteria. -Labels are properly aligned within in the Manage Invoice screen. -The Apply Payment action button is available when you select Invoice and Payment records. -When the payment is zero, the Pay History button does not appear. -When clicking [back] from Manage Invoice Details, the previous transaction selection state is retained on Manage Invoices. -When you select multiple invoices and click the Make Payment button, only the Unallocated radio button is enabled in the Make Payment screen. -Results are formatted consistently in the Select Invoices window.

Bug ID	Description
30519682	The permanent account check box on the account setup screen is no longer automatically checked after it is unchecked, and you can create an account without marking it permanent.
30494398	In Accounts Receivables, the credit card terminal selection screens for Chip and Pin Terminal and for Payment Processing default to the last selected terminal used for making a payment.
30451414	Changes in account receivables enable you to do the following: -Search the invoices for AR Accounts in OPERA Cloud. -Use the parameter (From Date and To Date) to generate the Batch Statements. -Select/modify the parent invoice with the child invoice in Manage AR Invoice screen without any issues. -Un-compress the AR Invoice for the same business date.
30339229	The Warning Message for AR Reminders appears for only those accounts with reminder cycles defined.
30281669	Only Company Name is displayed in the Name field in Accounts Receivables>Credit Card Transfer screen.
29841932	When you create an AR account (account setup screen), the Address List of Values displays the selected profile's addresses. After posting charges on a reservation, settling them with direct bill as payment method, and performing an EOD, the charges are visible under Direct Bill Transfer screen for properties that do not have direct bill charges auto transfer to AR accounts.
29840631	An information icon is added next to the amount fields. When you click the icon, relevant information appears within Accounts Receivables. In the Transaction Research screen, results appear when you enter the data in the Amount From and the Amount To fields and press Search.
29828268	The error message appearing twice after entering a duplicate AR Account Number is resolved. The error now appears only once.
29345530	The AR Account Setup screen is modified for the following UI changes: - Added descriptions for Account Type, Phone type for phone, and E-Mail type for E-Mail. Address lines are formatted to display correctly. - The Reason list of values field is renamed *Restricted Reason*.
29200061	Issue 1: The window title shows the correct name for the Automatically Assign Account Number window. Issue 2: When Automatically Assign Account Number is On, and Define Account Sequence is set to Off, the AR account is created successfully without issue, and an account number is automatically assigned. Issue 3: A new account is created from the Manage AR screen and is appearing in the Manage Accounts Receivables screen. Issue 4: The AR CREDIT LIMIT prompt appears when exceeding the credit limit. Issue 5: On the AR - Accounts Receivables search screen, The Expand All link in Card view expands all accounts.
28704141	The Aging panel displays data properly in the consolidated view on the Manage Accounts Receivables screen.

Block Management

Bug ID	Description
30730196	The performance of the block presentation screen is improved.
30720038	When Room Pool is selected as a View Option in the Room and Rate screen, verified values are not erased in the grid, when you select the Edit link, Cancel link, and Search option in the Room and Rate screen.
30686573	Tour Series block status is saved according to selection upon creating the tour series.

Bug ID	Description
30686524	When you import a rooming list with line numbers, the line numbers get imported as specified on the rooming list file.
30686488	With the application parameter, Blocks - Occupancy Split By Room Type = N: When editing a block room grid, you can update the number of rooms to a higher value when the pick up reservations are made for a number of guests higher than one.
30655082	When the Name Validation in Rooming List parameter is On, you can create a reservation using the rooming list in the block only when Name Validation = pass and mandatory fields are duly filled.
30644899	You can successfully create a block from the independent contact profile.
30634743	1. The Alias pop-up for block name can display the full name of 40 characters. 2. The View Options menu item is removed from the Alias pop-up as there are not many column options to select. 3. The Block Details panel displays the owners correctly.
30626131	Block- Rooming list Name Validation Error Message is updated to read: A minimum of two characters for Name and one character for First Name are required.
30587169	In Manage Block, the value remains populated in the End Date field after switching back from the Basic search field.
30558692	Through Page Composer, you can select whether the Function Type field should appear on the Create Block and Manage Block screens.
30548140	- Linked Profiles appear correctly in the business card in Block overview as well as Room Grid. - Linked Profiles appear correctly in the Console view in the Manage Blocks screen.
30546066	Packages display the correct price when you create reservations from the Block Rooming List.
30536188	When the Block parameter Name Validation in Rooming List is active, the following tool tip appears under the block rooming list name field: Last name requires two characters and first name requires one character.
30534094	Access Exclusion is changed to allow saving the text message upon creating a new Access Exclusion as well as allowing for an existing Access Exclusion to be deleted.
30532137	Block Status on the block business card reflects the correct block status changes when the OPERA Controls, Use Single Block Status For Rooms And Catering is set to YES.
30484576	Packages appear with the correct posting types when accessed from Block Reservations.
30483847	Decreasing or washing a room grid by room pool when the occupancy split is inactive reduces the grid figures by the entered number of rooms.
30455504	When you log into a Hub and start creating a regular block, a master block, or a master allocation, all fields are disabled until a property is selected or typed into the property field.
30446762	Changes are made to avoid errors when opening the Block Details panel from block search results. The changes also enable Catering and Room status to be updated correctly in the Block Status panel.
30420121	Date selection for Rate Protect or Non Compete Blocks is corrected.
30413262	You can navigate from the Block presentation screen to the Room & Rate grid after making an alternate date the primary block date.
30412807	Rate Amounts on Alternate Dates are not editable when rate codes are used on the block.
30398343	When logged in at the Hub level, the Catering Status column does not show any value in block search results for properties where OPERA Controls, Use Single Block Status For Rooms and Catering, is set to Yes.
30398007	When typing a nonexistent account or contact name into the appropriate fields on the block creation screen and then closing the search / create profile screens, the originally typed string is removed from the account / contact fields.
30397992	Adding or removing a panel on the block presentation screen after the content is changed through a corresponding pop-up processes successfully.

Bug ID	Description
30377227	When selecting multiple contacts for a block in Linked Profile without clicking Save in between each selection marks only the first contact as Primary.
30349682	You can delete (I Want To) an event from the Function Diary Event Information popup and navigate and view other Event Information. You can view the Event Changes log from Function Diary.
30337457	Master Block: a link for book catering packages or event from templates is not available on the Master Block.
30324807	You can create and edit blocks with a source profile attached.
30312618	The Web Service instruction to fetch Access Exclusion details within the FetchBlock RQ is renamed: AccessExclusions.
30292503	OPERA Controls allows selection of default phone type for Profile Types of Contact, Company, and Guest; also for only Guest email type.
30292444	You can create Posting Masters from the I Want To hyperlink on Blocks.
30275477	When the OPERA Controls, Single Block Status For Rooms and Catering is set to Yes, the Master/Sub Block panel on master and sub blocks shows only the Block Status column.
30215838	The status and deduct/non-deduct indicators appear when you hover over status codes or colors in the block search results.
30215761	Numeric and Amount fields in the Block Production Change Log are right aligned in the grid.
30172868	The Activity tile for Appointment has strikethrough text and a green correct icon to depict that the Activity is completed.
30040261	You can add/edit alias names when creating or editing a Block.
30036822	When updating cutoff date or cutoff days on block details, you are prompted to update the cutoff date for all dates and room types. If you select Yes, the cutoff date is updated for all dates and room types. If you select No, the cutoff date is not updated for all dates and room types and will be discrepant from the cutoff date / days on the block header details.
30021401	When shifting block dates from the block search results, the Block Details panel displays the new dates when in Edit mode.
30001058	The account on a block is accessible from the hyperlink on the Block Business Card on a Master Block.
29995516	When creating a Posting Master for a sub block, the group master name and the posting master name are defaulted from the sub block description instead of from the master.
29871651	The creation of account and contact profiles through Client Relations and through Quick Profile are working without errors.
29724185	The Property field does not appear on the Manage Block screen when your are logged in at the property level.
29461577	The Business Card on blocks does not display the Catering Owner field if the Catering Events parameter is not active.
29436914	When the OPERA Control Simple Events is active, the Catering Owner field is displayed in Block Details.
29409710	When making a change to a block with a rate code, no additional change log entries for rate codes are written when the change is unrelated to rate code changes.
29363264	For Block Reservation, changing the payment details and selecting the Back to Manage Reservation link prompts an Apply All screen. Selecting the 'No' option from the Apply All screen takes you to Manage Block Reservation screen.
28674411	Block Notes have the time stamp for Created and Updated.
28651314	When creating a block from Look To Book, and the block status and reservation type defaults are not configured, the appropriate warning message appears when trying to create the block.

Cashiering and Financials

Bug ID	Description
30830690	You can copy rate codes at both the Property and Hub levels.
30824958	The Hide Properties without the Postings check box on the Cashier Closure screen is now removed.
30819810	In properties where tokenization is set up and credit card tokens are up to 30 characters long, authorizations and payments are processed for chip and pin payment methods.
30814194	The Check Out button is available when a reservation has a zero balance during an early departure check out.
30763100	Fiscal Folio validates configured payment methods and displays the Fiscal Folio option when making a payment in a different currency to the property currency.
30760917	You can schedule an RTF report to run during the End of Day procedure.
30730205	Additional performance improvements are made in Billing when performing specific actions: 1.) Drag and drop of transactions between billing windows and the drawer. 2.) Selecting a window number from the list of values. 3.) Switching between single and two-panel views.
30725407	On setting the country mode to Latin America, the fiscal printing popup does not appear, and the Universal Payload is not generated if the OPERA Controls Fiscal Folio Printing is OFF and if the Payment type used to settle the bill is not mentioned in the OPERA Controls Fiscal Folio Payment Types.
30724799	Folio Type is populated in the universal payload when Generating Credit Bill and Resend Folio scenarios.
30722960	The Departures Not Checked Out step in the end of day process that takes you to the Quick Check Out screen includes scheduled check out reservations by default .
30717593	In properties where the Auto No Show Arrivals control is inactive, the Arrivals Not Checked In step of the end of day prompts you with a message and buttons for Arrivals and Continue to allow you reviewing arrival reservations and/or proceed to the next step.
30716638	The Auto Folio Settlement Status screen presented while running auto folio settlements in End of Day provides a Close button and upon your selection closes the screen and takes you back to the end of day steps.
30715294	Fiscal Service Terminals are working as expected. When the Fiscal Service Terminal flag is turned on, the terminals appear. When the Fiscal Service Terminal flag is turned off, the terminals do not appear.
30689495	You can post charges or payments and open or close the Cashier ID for your user when a user in a different chain is closing the same Cashier ID.
30686779	Delete All is renamed to Delete Selected in the Fiscal Folio parameters screen. The functionality is enabled if more than one record is selected, provided the selection does not include the records that are a part of SID data.
30684470	You can inactivate the Cashiering parameter Fiscal Folio Printing and/or the Reservations parameter Auto Check Out if both are on.
30651205	The Roll Business Date step of the End of Day process restart completes rolling a business date when you cancel the process or a session times out.
30624225	When the user language is set to any language other than English, the Folio and EOD reports work as expected.
30595204	The Arrivals Not Checked In step of the end of day process presents you with a warning message when arrival reservations with a deposit balance and/or advance checked in reservations exist, allowing you take action on these reservations and continue with the end of day.
30581772	In OPERA Controls, if you enter a value that exceeds the maximum number of allowed characters for the below settings, the message “Value cannot be greater than XX” appears. Maximum characters are: Cashiering setting Bank Code (40 maximum characters); Cashiering setting Bank ID Code (50 maximum characters); Cashiering setting Bank ID Type (40 maximum characters); Cashiering setting Bank Name (100 maximum characters).

Bug ID	Description
30565827	Making payments to reservations on the credit limit overages screen clears all processed records from the results area.
30549399	If you attempt to activate the Cashiering parameter Fiscal Folio Printing when the Reservations parameter Auto Check Out is on, then the message, "Fiscal Folio Printing cannot be activated when Auto Check Out is on" appears. If you attempt to activate the Reservations parameter Auto Check Out when the Cashiering parameter Fiscal Folio Printing is on, then the message, "Auto Check Out cannot be activated when Fiscal Folio Printing is on" appears.
30546326	If the Reservations parameter Auto Check Out is on, and the Cashiering parameter Fiscal Folio Printing is off, the button for Auto Check Out is visible on the Quick Check Out screen.
30516391	- Currency Code is removed from the cashier ID configuration Starting Amount field. - When a cashier is closed, a message appears on top of the screen to indicate the cashier is successfully closed. - When the Positive Cashier Drop parameter is On, you cannot close a cashier ID that has a negative shift drop value.
30512595	In a scenario where the payee profile does not have all address fields populated, you can create an unallocated folio for deposit.
30509695	You can update the rate Rate Code Definition under rate codes when the Revenue Posting by Room Type/Room Class function is active
30505659	If you post a charge to multiple windows with the same check number while viewing the Billing screen in split view, the posted transactions are visible in their respective windows.
30494453	A change is made to display pagination only when there are more than 100 transactions and you select a window from the LOV on a billing window.
30475081	Within Article configuration, several items are addressed. These include a change in the Search panel, which now displays four columns in single row. The Sort option is available for the Code and the Transaction Code columns. You can edit the transaction code in edit mode, and the transaction code description appears next to the corresponding field.
30474613	When you transfer rolled up transactions from the Billing screen using Transfer Posting or the drag and drop method, all of the selected rolled up transactions are transferred.
30473110	The Code LOV appears on the Transaction Groups Screen.
30472406	The Pay button in the Post It screen is visible when accessed in the Firefox browser.
30462868	When you transfer rolled up transactions from the Billing screen using Transfer Posting or the drag and drop method, all of the selected rolled up transactions transfer successfully.
30455185	The desired search results appear when search is performed through the Name field.
30452966	A change is made to display transactions related to a cashier ID that is not associated with any user when closing that cashier ID.
30431399	A tool-tip is available and displays the following description when clicked: Delay days defined for AR Unpaid Invoices.
30430000	When Auto Folio Settlement is performed during End of Day, you can select or deselect any of the eight billing windows including windows that are initially selected by default based on the Billing Windows to Process during EOD OPERA Control.
30428736	You can modify a package element after attaching it to a rate code.
30420853	The Post Charge button on Batch Charges screen has a primary styling. Price and Quantity fields are added on the Batch Charges screen.
30409410	You can select a folio and add multiple routing codes to it.
30403165	1.) Payment screen amount is populated considering the rounding difference when the functionality is active. 2.) Additional charges posted from the folio settlement screen for an open folio reservation are displayed in the expanded folio settlement screen. 3.) View Folio Balance/Hide Folio Balance link in Folio settlement panel allows you to toggle between hidden balance amount and actual amount. 4.) Check Out Now button enables when Generate Zero Bill and Fiscal Folio Printing is ON. After you uncheck the Fiscal Printing check box, and all windows are settled to zero balance, the Check Out Now button is enabled.
30398500	Several Fiscal Folio Printing related issues are addressed to ensure the core fiscal folio process completes and assigns a bill number and a fiscal bill number for folios when settled.

Bug ID	Description
30394017	You can navigate to Front Desk > Arrivals/Departure screens from a checked out reservation and perform actions.
30387125	When configuring a new Calendar or Fiscal period, the Period Definition Years LOV available from Cashiering Management > Period Definition Periods > Manage Periods is filtered based on the selection of Calendar or Fiscal on the previous screen, and a new period is created for the selected year.
30383630	The Restriction Reason menu is working as expected when the Restriction_Flagged_Reasons control is inactive.
30366142	Creating a final report for the end of day saves the default report parameters you defined during this process.
30357078	If you attempt to remove an open cashier from a user, the message, “The Cashier ID cannot be removed from the user, because Cashier ID X is open” appears. If you attempt to inactivate a cashier assigned to a user, then the message, “The Cashier ID cannot be inactivated, because the Cashier ID is attached to user(s) USER” appears.
30350199	The Change Payment Currency hyperlink is not available for selection when the Direct Bill payment method is selected for Folio Settlement. It is available only for Cash and Check payment methods.
30346389	Country Specific - France. A performance improvement is made to the End of Day by starting the Populate Folio Grand Totals procedure earlier in the process and by starting the Generate Data-Export procedure later in the process.
30335487	Within the Package configuration, the data in the Valid Start and End Time fields are getting saved. You cannot add/edit the fields when there are allowances in a package and a tool-tip is added, stating the functionality.
30334233	In the Billing screen, while trying to make a posting using a negative amount and not entering a Supplement reason, an error message appeared stating, "Supplement is required when posting negative amounts." A similar error message was not prompted when trying to make a posting of a negative quantity and not entering a Supplement reason. The error message now appears in the second case as well.
30333695	The OPERA Controls for Check Out Workflow Preference is moved to the Cashiering group.
30332537	In End of Day Reports, when you select Send to . . . or Regenerate and Send to . . . for multiple reports with the same internal report name, all reports run in a batch, and each report opens based on the spool report configuration.
30315180	You cannot access any task in Administration > Financial when all financial administrations permissions are revoked.
30300724	The Folio Arrangement Code field label appears without overlap within the Folio Arrangement Code configuration.
30296311	The Check Out screen allows you to successfully check out a reservation without the ODEX Error pop up.
30286654	Articles are successfully processed from Batch Charge screen.
30283028	If you generate a folio, and fiscal communication times out, then the message, "No response from fiscal" appears. If you generate a folio, and fiscal communication fails for another reason, then the message displays the actual message returned to OPERA Cloud.
30272837	When adding routing instructions to a reservation, if a transaction code is moved from Available to Selected before the payee is selected, the routing window gets refreshed upon adding a new payee. The profile is set to the payee field in the Routing Instructions screen.
30266676	The report is being generated with the information related to Billing Changes. Navigation: Front Desk > In House > Search>Click I Want To menu>Billing>Click I Want To menu > View Changes Log > Click Vertical Ellipses > Report
30235131	The End of Day process completes even if an incorrect server name is configured in Delivery Management.

Bug ID	Description
30223659	In OPERA Controls, you can use the Cashiering parameter for Fiscal Folio Printing with or without the property having a Country Mode set. When active, the child parameters and settings are also generically available. You can set a value in the Fiscal Timeout Period setting. Available values are 30-120 seconds. After the time selected is exceeded, the Fiscal Service times out if no response is received. When a value is entered into the Fiscal Retries setting, if the Fiscal Timeout period is exceeded, you are asked if you want to retry and send the folio again. Should the timeout period be exceeded again, the retry popup appears based on the value entered into the Fiscal Retries setting (available values are 0-3 retries). During Folio Creation, the Fiscal Printing check box is selected by default allowing you to Send Folio to the Fiscal Printer/Service or Cancel the action.
30210689	In the profile search screen, last rates are no longer struck through. You can do the following changes in Catering Package Administration: 1.) Search and add a menu using the Menu drawer (filter criteria with all event types selected). 2.) Create catering package with pricing details and, using the save and Continue button, create subsequent Catering packages. 3.) Cancel the changes using the Cancel button in the Edit resource screen for Catering Package/ Template. 4.) Add Items using the Items drawer in the event resources screen for Catering packages. 5.) Delete Resource or Event notes in the catering package/template; the indicator count is reflected accordingly. 6.) Delete the Master event along with sub event in the Catering package.
30160141	Selected posting items in windows are not deselected when views are changed.
30130978	You can key in up to 10 characters in the Code field when configuring Revenue Bucket Codes.
30081438	The links and buttons for Post Charge, Post Payment, Post Rate Code, and Void Folio are only visible on checked-out reservations if they are configured for Post-Stay Charging. In a scenario where a folio was closed and then reopened, you can see the link for Close Folio within the I Want To menu from the Billing screen. If you perform a settlement where a rounding difference exists and increase the amount received, then the Rounding Difference and Change Due fields appear correctly. If you change the payment to a foreign currency during a settlement, then the folio generates successfully.
30030883	In Folio History, when you select the Credit Bill check box, the search area returns credit bill folios. Additionally, Generate Credit Bill options of Individual Charges and All Transactions refresh the Post Charges area based on the option you select for processing a credit bill.
30001086	When the Include Pseudo Rooms check box is not selected, then PM rooms are not visible in the reservation selection panel of Batch Folios. PM reservations appear based on the search filter applied in the Search section of the Batch Folio process.
29863400	When the check box for Available In Charge It is checked, the article in Charge It appears when the default price is populated.
29826151	The layout and alignment of the Generates screen within Transaction Code configuration are updated.
29820536	The reservation type changed in Deposit payments is correctly updated with the reservation type in the reservation presentation screen.
29747985	Folio$_Tax is getting populated while generating the information folio.
29711816	In a scenario while performing Quick Checkout where some reservations have any missing elements mentioned in the application Address Check For Folio Generation setting, you are prompted with the warning message, "Please complete the missing address elements for Payee Name Confirmation No: XXXXXX as per Cashiering Application Setting Address Check For Folio Generation." This helps you know which reservation needs correction.
29706288	When the Foreign Currency Limits control is active, a validation is performed when posting a payment in cash either in foreign or local currency based on the nationality of the payee profile and limits set up on the foreign currency codes. You are prevented from posting payment if the limit is exceeded.
29705268	The Foreign Currency Codes screen is updated to refresh after you delete a foreign currency code.
29687158	The Fast Post screen is updated to clear the Amount field after a transaction is posted.
29455624	The Universal Fiscal Payload XML contains distinct values in the Collecting Agents Tax section.
29442484	The Receipt Number column is removed from the Deposit Rule grid.

Bug ID	Description
29435492	Within Batch Changes, the supplement field becomes a required field for negative amounts and negative quantities.
29421880	You can search for Deposit Reservations for Multiple properties at the Hub level and Generate the Report for selected Reservation.
29411202	The following is available when Country Mode is set to Philippines and should be reviewed by properties in The Philippines. Acknowledgement Receipts are no longer generated during checkout and when posting the final payment. Acknowledgement receipts are generating for payments before checkout and appear on the Acknowledgement report.
29410551	If you perform an Auto Folio Settlement with Generate Folio checked, then the prompt to process a folio appears only for automatically settled windows. If you perform an Auto Folio Settlement, then the payment transaction displays Auto Folio Settlement in the Supplement column of the folio window on the Billing screen.
29343108	In Batch Charges Screen, the amount for reservations with a suppressed rate code no longer appears with a strikethrough, keeping in sync with other screens such as Reservation Search Results and Reservation Presentation.
29039144	After performing the Auto Folio Settlement on the Batch Folio Screen for the selected reservations, the screen is automatically refreshed and shows the available reservations for Auto Folio Settlement.
28838753	The Cashier ID field in the posting journal screen is changed to be a single select LOV.
28400554	The following changes are made to several Billing issues: Issue 1: The Business Card in the Billing screen displays the Restricted Profile icon. Issue 2: When you click a share reservation in the drawer of the Billing screen, the original reservation appears in the drawer after the Billing screen loads the selected share reservation. Issue 10: You can make multiple payments simultaneously using the change payment currency hyperlink in the Post Payment window of the Billing screen. Issue 11: The notifications number indicator is adjusted slightly to the right for better visibility on the Billing screen. Issue 12: Linked profiles associated with the reservation are reflected from the Billing screen on the Linked Profile indicator. Issue 14: On the Billing screen, while in split view, the window numbers that are already in View should be excluded from the LOV. Issue 15: The Billing screen displays the complete line for reference when no transaction is present in the window. Issue 16: Windows alignment is fixed on Generate a Folio for the windows pop up in the Billing screen. Issue 21: View Folio History, available from the Reservation presentation I Want To menu, displays the folios for checked out reservation. Issue 22: The Billing screen displays the appropriate balance when shared reservations are swapped. Issue 23: The Billing screen Business Card shows the same full name format as shown on Profile and Reservation.
28388952	The Code LOV on the Group Arrangement Code screen is now renamed to Group Arrangement Code. The character limit for the description field is enhanced to 2000.
28134240	Initiating the Interim Folio begins the folio settlement process from the specific window where it is initiated from instead of from window 1. When initiating the interim folio from the I Want To menu option, OPERA Cloud begins with window 1 if it has a balance or whichever is the first window eligible for settlement starting with window 1.

Client Relations

Bug ID	Description
30833458	Updating multiple communication values on a reservation from the Manage Reservation screen is working as expected.
30806067	You can generate the Profile Data Porting Report at the Hub level after selecting the property.

Bug ID	Description
30774732	You can search for profiles with the Name/Client Id using Basic Search feature without getting error.
30732971	The Room Potential field on Account Sales Information is renamed to Business Potential.
30713528	An appropriate error message appears in the Check In screen when you click the Scan ID Document link for profiles that do not support ID scan.
30683659	When the profile update restriction is applicable for Travel Agency / Source Profile at a Property, that profile cannot be merged from any of the Properties under the Chain.
30662950	Inactive accounts and contacts are automatically filtered out of Quick Profile Search results. Select the Include Inactive check box on search criteria and re-execute the search to include inactive accounts and contacts.
30549207	For all properties with ASP Shared Profiles set to N, creating or modifying profile now requires a property to be entered prior to saving the profile details.
30500926	You can save the profile without error after you delete any extra communication rows.
30493197	The Profile and the Event presentation screens do not scroll up/down when the Edit Summary popup is opened or closed.
30470121	Name and First Name entered for Profile search gets pre-populated now on the Create New profile screen for all profile types when you click Create Profile buttons.
30454331	No Internal Exception is thrown when saving changes to a profile that is locked internally.
30432927	In Profile Details, you can save a value in the Tax ID and Tax ID 2 fields for all profile types.
30416866	The verbiage is updated for the cross brand pop-up message on the reservation overview screen.
30412724	You can type male, female, and unknown into the text box. All three also appear in the LOV pop up.
30339633	The "Has hierarchy" check box is available in the Manage profile screen. It is visible after the View By is changed to Company, Travel Agent, Source, or Account.
30309321	A subscription hyperlink on the Profile presentation screen appears only when the Manage subscription parameter is set to On and the user has Manage profile subscription task.
30290989	You can enroll guests in hotel loyalty programs from the enroll guest hyperlink available in the Profile presentation screen.
30212797	In the profile search screen, last rates are no longer struck through.
30173551	The Future and Past Blocks hyperlink on Group profiles appears in bold when at least one block is attached to it. The link also shows the block count.
29854351	In the Profile screen, the identification link issues regarding profile details, nationality fields, multiple ID's, and error messages are corrected.
29409691	When creating a linked contact after the creation of an account, the communication methods defined in the application setting, Profiles > Phone Type To Copy When Creating Linked Profile are defaulted from the account to the new contact on creation.
29156156	You should fill up all mandatory fields before switching to a field in another tab.
28537979	The E-certificate link appears on the Profile Presentation for guest profiles only if the application parameter OCIS E-Certificates is active.

Commissions

Bug ID	Description
30172004	The Manage Commissions screen is updated to improve the user experience.

Country Specific

Bug ID	Description
30516860	Country Specific France. If you view the certificate for the property, the certificate image appears at the correct size on the Certificate screen.
30275950	The Activate Country/Region parameter is located in OPERA Controls property level search.
29449231	The following is generically available, but should be reviewed by properties in Japan. The Tax Category labels are updated for the Kanazawa Tax formulas on the Package Codes screens.

Events

Bug ID	Description
30792162	At the Hub level, you can search for Menu Items for a property and view the search results. You can change the property and run search again. To view more results, use the Load More Results link.
30721571	1.) You can add menu items to an Inactive menu and see all the panels available in the configured menu. 2.) You can add menu Notes to an inactive menu. 3.) In the Edit Menu overview screen, the Back To Menu link is renamed to Back To Menus. 4.) You can edit a menu and add restrictions to it, and the same is visible in the Listing screen after clicking Save. 5.) Revenue Type records are sorted alphabetically in the Pricing panel. 6.) For a menu with included menu items, changing the price in the Pricing panel causes the price margin to adjust accordingly. 7.) For a menu, the Cost Margin value is the variance between cost and internal quote values appearing in the Pricing panel. 8.) When changing Revenue Type for a menu item attached to a Menu, you are prompted with the following: "This item is attached to composed menus. Revenue type cannot be changed." 9.) On creation of a menu item with the Menu Item Class configured as Beverage, the Beverage check box is checked by default. 10.) Fields such as Restriction, Description, Container, Portion, Servings, Origin 1, Origin 2, Menu Item Name 3, and Menu Item Name 2 get cleared during the editing of Menu Item. 11.) Updated Menu Item class names are shown in the Menu Item Class search section.
30630466	When you are updating the price of each revenue type in the Pricing panel of an existing composed menu, the total price (sum of prices of individual revenue type) is updated to the Composed Menu Sales Price. If you go back to the Composed Menu search screen, the sales price of that record is updated with the new price (total price).
30503898	In the Function Diary: 1.) You can view a tool tip for the Show Room check box. 2.) You can view a OOO/OOS Bar when searching with Combo Space as a query filter. 3.) Function Diary search performance for function spaces configured with selected floors is improved significantly.
30730191	Function Dairy performance is improved.
30727970	A star icon is visible next to the space field for an exclusively booked, shareable function space on the Event Overview and Edit screens.
30717981	You can update and remove restrictions on Menu items.
30717932	You can select a new Item Class for an existing Item from the List of Values (LOV) and save it.
30682178	When exceeding the maximum number of characters in the following fields on Menu Edit, an error message appears: "Menu Item Name cannot have that many characters. Please enter fewer characters and try again." Menu Item Name 1 Menu Item Name 2 Menu Item Name 3 Origin 1 Origin 2 Restriction Description Portion
30681444	When the name of an Item is changed, the updated name prints print on the Banquet Event Order.
30671220	After you edit the Composed Menu and click Back to Menu, the Composed menus list appears.
30666926	In the Manage Catering package screen, the package price column displays the decimal values and is not rounded off.

Bug ID	Description
30663151	1.) Items not marked as critical are not flagged as an external order when the requested quantity exceeds the available Inventory. 2.) Items not marked as critical are not flagged as an external order when the requested quantity is available. 3.) Items marked as critical are flagged as an external order when the requested quantity exceeds the available Inventory. 4.) Items marked as critical are not flagged as an external order when the requested quantity is available.
30658402	Ghost Text is not available for the Block Note Type filter in the following Reports: 1.REP_BEO_1COLUMN 2.REP_BEO_2COLUMN
30658345	When you select the printing method, continuously, the Banquet Event Order prints all events for the same date together.
30647298	You can delete the Custom Price Code from an Inventory Item and can add the deleted Price Code back.
30647235	You can search the items without the Item Class filter. Leaving the filter empty returns all the items regardless of the Item Class.
30644271	You can update the Composed menu's Pricing panel having a negative value for Margin and a decimal value for the Price field.
30635056	You can view the list of Menu items based on Menu Items search criteria.
30632421	You can delete single or multiple menu items from the Edit Menu screen.
30628394	Save and Continue in multiple sessions when creating a menu item is working as designed.
30620017	You can view and edit event information when Simple Events is active.
30589115	All menu item values are correctly updated when a menu item is added to a menu attached to an event.
30581844	You can add a menu item to a menu that is attached to an event.
30573114	You can copy/move resources to the same or other events within the Event Resource screen.
30569024	When editing a menu item added earlier to a menu, the menu item appears only once on the menu after saving.
30566884	You can copy the Menu Items class both at the Property and Hub level, and you can copy Menu Items edited for any modifications.
30565536	1.) All of the Menu items created within the application are visible within the Menu Item search screen. 2.) Using the Composed menus search screen, you can search for Menus. 3.) You can create or search for menus using the Menu Name with special characters. 4.) On update of a Menu item name associated with one or multiple Composed menus, the change is applied to all associated menus.
30563275	In Catering Codes, Menu Item Container and Menu Serving are translatable.
30558923	A Menu Item configured with the Print check box selected is inserted into a menu with the Print check box selected.
30557420	When running the 2-column Food/Beverage Banquet Event Order (BEO), the Item Classes print correctly on the left or right side depending on the selection when running the report.
30556884	When generating the Banquet Event Order, you can add or remove the Item Class parameter selections.
30552853	When a Menu Item is selected in the Menu Items screen, you are not taken back to the top of the page.
30552850	1.) Menu Items are sorted in Alphabetical order within the Menu Item Drawer. 2.) On expansion of Menu Item Class, the associated Menu Items are listed. 3.) When the Event Type filter is removed within the menu Item Drawer then all the Menu Items are returned as part of search. 4.) Shifting between tabs for Menu item Class and Menu Item after Load More returns consistent results. 5.) Menu items search results are sorted in Alphabetical order.
30547377	You can delete notes from the Event resources screen, and the panel gets refreshed after deletion so that correct notes information is reflected.
30546980	1.) Menu Items are sorted by Alphabetical order. The Sort order is 0-9 , A /a to Z/z, that is, case insensitive. 2.) You can click Enter or click Save and Continue while creating a Menu Item. The Save and Continue option can speed up the creation of menu items. 3.) You can edit the Menu Item and enter a value between 1 and 9,999, inclusive for the Servings field.

Bug ID	Description
30545416	Clicking Load More Results in Menu Items loads the next set of Menu Items.
30545381	You can save the Composed Menu comprised of Menu Items.
30535129	The Show In Diary check box is now available on the Status Codes screen if at least one of the properties in a Hub has either Simple Events or Catering Events set to On.
30529110	Catering Revenue Groups and Catering Revenue Types are translatable
30529103	In the Event Revenue Summary Panel, you can navigate from cell to cell using the tab key.
30527292	You can add/edit/delete translations in Catering Packages and Templates.
30514707	You can add/edit/delete Manage Translations for menu name, description, and restrictions in Composed Menus.
30513647	You can cancel the creation of an event.
30510692	The BEO (Banquet Event Order) is pulling translations on Event details.
30486970	Manage translation is added for the Package description field in the Manage Catering Package screen, enabling package name translation when a package is added to an event.
30473557	Administration Translations are available for Rental Codes, Item Attributes, Event Type, Locations, and Set Up Styles.
30450992	In the Edit menu screen, you cannot select included and consumption at same time.
30437850	You can create and edit a Function Space with Setup Styles and Rental Codes using either the Save or the Save and Continue button options. Setup Styles are mandatory.
30437829	You can create an Event from the Manage Resources screen using the Block Business card I Want To action.
30432929	You can create an Event using the visual indicator within the Function Diary.
30417809	In the Edit Menu screen, the Actual and Billed fields are not enabled when the application parameter Event_Edit_actuals is set to Event_Option.
30406254	You can add a Menu Item to the menu in the Edit menu screen.
30400694	1.) There's no misalignment in function space property columns on expanding function space. 2.) In HUB Mode - If the slider is dragged, the function space name expands. When you scroll after drag, there is no misalignment in expanded function spaces. 3.) An existing Event in the Diary is highlighted.
30359337	The Function Diary, Event Information popup opens up with appropriate information when a search is performed for multiple properties.
30358216	Within the Composed Menu, you can delete Menu Items within the Menu items indicator.
30340113	You can do a search using the Simple Diary.
30339449	You can create an Event within Function Diary for OOS spaces in Multi Day View.
30338595	Book Catering Packages: Events are created with the selected Catering status (either Default or Block Catering status).
30336384	During reload of the Function Diary, the Days of Week (DOW) resets along with multi day.
30321098	Catering Package: Price details are updated after deleting events.
30319763	You can delete inactive Menu Class within Menu Configuration.
30316927	An Event Code is created even when the OPP_MHOT Add-On License is Inactive.
30314929	The Consumption check box is checked when a menu item is added to a menu configured as Consumption.
30311885	When you save and create another event from Function Diary, the Event End Date populates with the same value as the Event Start Date.
30284082	If you change the values from Event to Resources, the menu resources automatically update with the act/billed values (both menu and menu item levels). If you change the values from Resources to Event, the menu/menu items values are removed.
30279215	You cannot drag the columns when hovering over the Function Space. A new move cursor arrow is visible now when hovering over the Function Space. In HUB Mode, the property column has a fixed width.

Bug ID	Description
30263091	1.) Menu Items drawer closes after you add menu items to a Composed menu using Add Menu Item. 2.) After adding a new menu item and entering a menu price in the edit menu screen, the Discount price field is changed and revenue gets updated accordingly. 3.) You can check either the Consumption or Included check box on the edit menu for menu items. Both of these check boxes cannot be checked at the same time.
30249435	You can save a Menu that has a date range in Sell Date Range or Event Date Range.
30228231	After creating a Sub Event and selecting Save and Create Another Event, Create Event opens with the Event Details panel expanded.
30218384	On expanding the Menu class, you can view the Linked Composed menus.
30216759	While creating or searching for Item Class, you view properties where Item Inventory is active.
30198014	1.) In Catering packages, you can search and add a menu using the Menu drawer (filter criteria with all event types selected). 2.) You can create a catering package with pricing details and, by using the Save and Continue button, create subsequent Catering packages. 3.) You can cancel changes using the Cancel button in the Edit resource screen for Catering Package/Template. 4.) You can add Items using the Items drawer in the event resources screen for catering packages. 5.) You can delete Resource or Event notes in the catering package/template, and the indicator count is reflected accordingly. 6.) You can delete the master event along with sub event in the catering package.
30143317	1.) You cannot save a menu without accessing the pricing panel. 2.) From the Edit menu overview screen, the back-to-menu breadcrumb takes you to the Consumption menu tab. 3.) You can add additional menu items to a menu in Hub. 4.) The Menu Price indicator appears as active or as inactive.
30131243	1.) The event label works in MDS view on the Function Diary. 2.) The event label and sort by option does not become blank when selecting view. 3.) Reset does not make the view, event label, and sort by blank in search criteria.
30109291	1.) You can load more results in the Menu Items search. 2.) Show Inactive shows inactive menu classes and inactive menu items. 3.) You can edit/delete one inactive menu class. 4.) You can create Composed Menus at the Hub level.
30023097	Create Item Inventory is working as designed
29437606	The actions inside the sticky component on the bottom of the screen refresh correctly in any page size.

Exports

Bug ID	Description
30794003	The Night Audit Export is renamed End of Day as the more commonly used term to identify exports being set to run during the end of day process. Monthly is spelled correctly in the Frequency drop-down menu.
30733228	You can update the Pre Export Procedures and Post Export Procedures formula in expression builders even when the data source does not have pre post export procedures. An additional API EXPORT_DATA_P.SET_DATA_FROM_DATE is also added to the list of OPERA Cloud APIs.
30732645	The input display for month is in MM format. For example, January appears as 01.
30534977	The Export Character Set setting has moved under the Export Group.
30386908	The list of values in the OPERA API field in the Exports Formula column has three additional items: reservation_ref.get_external_reference, reservation_ref.get_block_code, and reservation_ref.get_name
30265449	You can now view the export data details for the EXP_CHKOUT_FOLIO export. You should be able to see details, and there should be no exception.
30107337	The Exports created and modified in OPERA Cloud should also be accessible in OPERA V5 and editable.

Bug ID	Description
30096564	The exports parameter form field value can have null values.
30074142	Updates on an export mapping with only one record are saved.

Front Desk

Bug ID	Description
30832246	If you post a deposit to a reservation and check in the reservation, the reservation presentation screen shows the correct balance reflecting the posted deposit.
30825590	You can select and mass cancel multiple wake up calls.
30825315	In a guest message, you can select "mark as delivered" from the vertical ellipsis, and the guest message status updates to "delivered."
30813404	If you select print on a non-delivered guest message and then cancel the print process, the message status does not change to delivered.
30753449	When reversing a check in, you can see the updated Retain Room label in the Room Options drop down list.
30739504	The auto check in of Advance Checked In reservations functionality processes advance check in reservations that have a valid payment method and a room status matching the status set in OPERA Controls, Room Status for Auto Check In of Advance Checked In Reservations. When the payment method in Window 1 is a credit card, authorization is taken based on the authorization rule, and the credit card or token remains in Window 1.
30733641	Check in steps for Identification, Privacy, and/or Membership appear at check in of reservations with Guest and Contact profile types when the Custom Check In Steps control is set to show any of these steps.
30570052	Using web services to process mass advance check in for reservations with an arrival date later than the property's business date returns a response message with the following error message: Arrival is not scheduled for today. Advance Check In not possible.
30568868	Mass Advanced Check In for Block Reservations only allows selection of reservations arriving on the current business date.
30567420	The Wake Up call report is working as expected when generated from the Wake Up Call Companion screen.
30564543	Within the Mass Check In process, profile names with an apostrophe in the name appear correctly in the Mass Check In Status screen.
30501286	The property date in the Wake Up Call Companion screen matches the OPERA Cloud Business date.
30480513	Reservation Track It enables you to access it and create new Track It records as required.
30452305	The 60 Minutes tile shows records for 60 minutes from the time of the action and drops the record after 60 minutes.
30440139	In Manage Reservations search results, clicking the Assign Room link of a reservation opens the Room Details screen showing reservation details and the room search area where you can enter a criteria and initiate a search for available rooms.
30410406	During a room move to a different room type for reservations with daily suppress rate codes, the correct rate value for the target room type is applied to the reservation.
30407237	When moving an in house reservation to a different room from the Reservation Presentation screen, the Business Card and Stay Details panels now refresh with the new room number immediately.
30402194	Selecting to update the room assignment of an arrival reservation currently locked by the Advance Check In Auto Check In Processor presents a message letting you know the reservation is locked.
30373481	The Override Room Selection popup does not wrap the number of nights value when it reaches more than two digits.

Bug ID	Description
30357074	The Room Selection step within Check In shows the room number as read only with a lock icon when the room has been marked as Do Not Move. There is no option to remove the room on reservations marked as Do Not Move Room if you have not been granted the Do Not Move Room task.
30316458	The check in reservation record locking is released after a check in completes. Navigating to the reservation or to billing does not require you to break the lock to continue.
30299047	In check in steps, adding communication values to receive External Notifications while advance checking in a reservation saves the added values to the profile when the Add to Profile check box is checked.
30283099	Searching for rooms in the Available Room Search screen returns rooms based on the entered criteria. Searching for a number of nights higher than the value set in OPERA Controls for Maximum Number of Nights returns a warning that the number of nights exceeds the maximum number from the setting.
30028919	In the check in steps, when you select to add a new e-Sign Registration Card from the I Want To options, the e-Sign Registration Card indicator is updated and shows the new count of records saved.
28186244	When reversing a check in, you have two options in regards to the room number (Maintain Room and Remove Room). The blank option is removed.

Integrations

Bug ID	Description
30730681	Cloud OXI processing of inbound XML messages with special characters are communicated correctly with the same special characters.
30727826	Added the ability to accept a Payment Partner's cryptogram from an EMV credit card authorization response and save it to be populated in the request messages for later top-up authorizations and settlement.
30720728	When you edit and save Interface Setup, the system shows a confirmation message only if there is a change in the external resort code and prompts to restart the legacy processors only when Cloud OXI is Inactive. It then saves/completes without your having to click Save again.
30698415	Cloud OXI processes and delivers the outbound messages successfully to the external system when Cloud OXI acts in client mode.
30634732	Changes are completed for displaying the last four digits of the payment method card number provided on the reservation instead of the last four digits of the token in use. When the Cloud OXI parameter for Send Vaulted Credit Card is true, the inbound and outbound reservation messages pass the token and do not conduct an exchange request for card number or token.
30561924	The Exchange Message Reprocess All action considers rejected messages to resend and reprocess.
30520075	The Wake Up Call option label within Property Interface configuration for a PBX Interface displays OPERA Cloud.
30509377	Exchange Interface Setup shows an alert message, "License code is Inactive, you can't activate external system" and does not allow you to activate External System when its license code is inactive for the interface and property.
30509178	The Exchange Interface Mapping screen always shows Profile UDF, Reservation UDF, and Stay UDF to define conversions.
30504409	Exchange Interface Setup shows an alert, "The external resort code is already in use" when the entered external resort code is already in use.
30492174	Exchange Message Status screen usability is improved when you select rows and perform table level actions simultaneously.
30485390	The Welcome Email Notification has the identity link based on idmHost.

Bug ID	Description
30482384	The CreditCardFourDigits element shows the accurate 4-digit number of the entered credit card number.
30474602	You can configure new Property Interfaces without removing existing configurations from a previously configured interface.
30463269	The credit card terminal selection screens for Chip and Pin Terminal and for Payment Processing default to the last terminal used to process a credit card. This also applies when you process consecutive credit card transactions (payments, settlements, interim folio, advance folio) in billing and check out processes.
30450624	The Exchange Message Status screen does not allow you to perform Reprocess All when any of the result rows are selected.
30450548	You can cancel the Exchange Message Status screen Reprocess All action confirmation using the Esc key.
30441611	The Exchange Message Status screen (Inbound & Outbound) allows you to search for a single day by providing the same date in the From and To Date fields.
30440167	The Exchange Message From External System (inbound) screen shows an External Reference value for reservations messages.
30436138	Updating DefRef values for a user defined format only saves the changes for that particular interface and property.
30429849	You can use the Country field in Address & Communications under Property Configuration to fetch and save the country value for the Property.
30418906	The Default Reservation Type application parameter fetches the same list of values when you are logged into the UI at property level or at Hub level.
30418152	The Cloud OXI processor successfully processes inbound and outbound messages for all properties in the chain when the Cloud OXI parameter is enabled at the chain level.
30394573	You can add notes successfully to profiles using web services.
30365394	The Exchange Interface Mapping default message, "there were no items found with the specified criteria" is removed as it was irrelevant.
30365316	The Toolbox > Processor > Interface Status screen allows you to select an interface and search for the processor status.
30355844	The CreateNoShowPostingRules web service operation works without any errors when the external system is configured as OCCS.
30355823	The OCWS call for CreateHotelTurnAwayCodes is successful for either OCCS or OPERA9UI external system.
30355796	The OCWS call for CreateLocatorCodes is successful for either OCCS or OPERA9UI external system.
30352016	The OCWS call is successful for either OCCS or OPERA9UI external system.
30345225	The new line character is saved and loaded correctly with replaced newline tags in the rich text editor.
30345169	The text fields in Delivery Management screens validate the maximum character limit and display appropriate warnings.
30332309	FetchBusinessEvents Web Service operation returns a response from OPERA Cloud without error.
30327580	You can see the Business Events triggered when Reactivating No Show Reservations.
30316670	Large Machine ID's are not appearing as negative values within the configuration of Property Interfaces.
30299870	For an ADS channel, when creating a new mapping or editing an existing mapping to property: - The ARI Enabled Flag is visible - The Booking Limit field is visible upon checking the ARI enabled flag check box - The Prevailing Rates check box is visible
30294797	The cached terminal selection for the user is corrected in the credit card transactions.

Bug ID	Description
30275751	The complete configuration is reset when the OPERA Controls setting is disabled in the Chip and PIN functionality.
30233776	The Select a Chip and Pin Terminal screen and the Payment Processing screen default to the last credit card terminal you selected while processing a credit card. The default terminal is saved to the browser cookies for each computer or device. It is removed if you clear the browser's cache.
30205895	Upon provisioning, Chain Admin gets the necessary role, ORG-ADMIN. Only the IFC user gets the ORG-WSACCESS role upon delivery.
30030895	You can edit the default posting room application setting and select specific pseudo rooms from the list of populated rooms.
30006293	The Create Key button in Miscellaneous > Property Interface Control is enabled for the active Door Locking System. If no row reservation is selected and you click the Create Key button, a message informs you to select at least one reservation.
29811141	In a property where Chip and Pin functionality is active and you select to process a payment using a payment method configured as Pay Only, the payment is posted with a payment method configured with the same credit card type returned by the credit card vendor. Pay Only payment methods are defined in the Authorization settlement at the Check-Out setting within OPERA Controls.
29647563	The Toolbox > Processor > Interface Status screen allows you to select an interface and search for the processor status.
29336756	The VNC Port setting is now not available in Interfaces Machines configuration.
28567305	The Exchange Interface Mapping screens Room Type > OPERA Code list the Pseudo Rooms to define conversions.

Inventory

Bug ID	Description
30853248	You can see the search results loading on the default screen for Room Hierarchy Types and Room Hierarchy Classes.
30692676	Room Pool Mapping changes are saved successfully.
30639913	You can create and edit Room Pool codes when logged in at the Hub level.
30559495	Room Pool mapping does not display or enforce mapping of PM room types.
30592668	When you try to save a new Floor Plan with an existing name, the following error message appears: Cannot create new floor plan. A duplicate Floor Plan already exists.
30312882	The Manage Room screen in Administration displays the Turndown Credits field when creating a room with the Turndown check box selected.
30287460	Room condition codes are getting copied from template to property.
30248367	All configured room features for rooms appear in the search results grid.
30156835	The display is now changed to "Available Room Search" while making a new room condition in OPERA cloud administration and while adding a room condition to a room in application.
30089899	You can remove a floor attached to a room in Accommodation Management configuration on the Manage Rooms screen.
30059242	You can add new floor plans by filling out the mandatory fields for Floor Plan and Description and then uploading an image by clicking Choose Image, selecting an image, and clicking Save.

Miscellaneous

Bug ID	Description
30836661	You can search OPERA Scheduler for scheduled reports by user name when the Manage OPERA Scheduler user task is enabled. Uncheck the Running check box and enter the From Date to view the jobs that have already run and still have an active Job ID. OPERA Cloud Administration > Enterprise > OPERA Scheduler
30723063	The Reload Application link in the information message on the OPERA Controls screen reloads the application and immediately reflects any control changes.
30646411	The background styling issue on mobile devices where some of the content did not fit in the screen in portrait position is corrected as follows: 1.) In the profile and reservation search card view, the number of cards visible in one row automatically adjust to fit the screen. 2.) In the check in screen, if the steps in the status bar do not fit in the screen, any additional steps after the first three steps are hidden in overflow. You can access these additional steps by clicking the Overflow button and selecting the link from the Overflow menu. 3.) If the bread crumbs path is too long and does not fit in the screen properly, a leftover flow icon appears at the beginning of the bread crumbs. Clicking the Overflow button displays the hidden part of the bread crumbs path.
30623744	When you move your cursor over an inactive record, the inactive styling pattern of red background with stripes is applied and the tool tip text "Inactive" appears.
30448247	Added the functionality to use the Token Proxy By Pass setting in OPERA Controls to bypass the Proxy Server setting with the specified machine/URL/domain when needed.
30418209	You can perform searches in OPERA Scheduler when OPERA Scheduler is running other jobs.
30403557	You can update the Property End Date in the Properties configuration screen.
30360295	Table headers and show only placeholder text are removed when there are no search results or the last record is being deleted from the list of table values on a screen.
30340523	After searching with no records returned, a "No Data to Display" text appears without the table header.
30312967	The visibility of the Manage Custom Links hyperlink in the Quick Launch popup is controlled by the Mange Custom Links task assigned to your role.
30300283	The search result table does not show when there are no records.
30293619	Time stamps on the changes logs are consistent when changes are made to a reservation and a guest bill.
30283684	OPERA Controls wild card search with control name key words returns appropriate results.
30268790	When there are no search results in a listing or after deleting the last record, the search results table does not appear. The table refreshes after you delete the last record to show only the placeholder text with no table headers.
30239659	A Chain Admin has the administration role of the chain organization upon provisioning.
30026405	When selecting all the records on the Delete Customization screen and clicking the check box on the header, the delete button is present at the bottom right.
29708798	You can launch and log in to the OPERA Cloud application after an extra look-up process was removed from the initialization process.
29467823	When you are logged in to your property, accessing Property Interface Controls from the Miscellaneous menu option automatically fetches all interfaces configured. When you are logged in at the Hub level, accessing Property Interface Controls from the Miscellaneous menu option allows you to select a property and search for interfaces configured at the selected property.
29461565	The Room drop-down in the Room Image Management screen shows both Code (room number) and Description when accessed on mobile devices.

Mobile

Bug ID	Description
30641531	Password entry is correctly masked on Android devices.

Bug ID	Description
28886385	In the mobile version of the application, the Queue screen is updated to show the room status and room status icon for each of the reservations on queue.

Reports

Bug ID	Description
30820205	You can edit report parameters by selecting reports and then selecting Run Report.
30820173	You can edit parameters for a scheduled report and save it by selecting Reports and then selecting Manage Schedule.
30820134	You can add and modify Report parameters to newly created reports.
30818321	You can now select a report after clicking any report group.
30798224	You can Run Reports by selecting Reports and then selecting Run Report.
30694913	1.) An image appears when a report is downloaded as HTML. 2.) The report is not getting downloaded when there is a validation error message. 3.) The Sample_Folio report is download with Delimited / Delimited Data in understandable language.
30652419	Printers of type: Printer/ Email should appear correctly per the selection in the location, for example, global/property/properties.
30652315	At the hub level, you should see the global printers plus all printers from all other properties to which you have access.
30647355	The parameter form for the Event List Detailed report is populated with the Block ID when called from a Block or Event.
30639076	The User Activity Log report shows the correct log time based on the time zone configuration.
30574893	You can set default report parameters that are saved when running reports from Run Reports.
30563731	The maximum allowed size for a customizable report is 5MB. If you upload a file larger than 5MB when creating a new customized report, the following message appears: 'Failed to upload Customized Report to database. The customized file exceeds 5MB.'
30537539	A simple watermark should appear on the Mail and Downloaded report across the page.
30512652	Event Notes are printing as designed in the BEO
30500052	After entering a fax number in the Fax action button for Fax report delivery, you are returned to the previous screen.
30458527	In the Report Parameters screen when a report has missing parameters, you are prompted with the following message: Report has mandatory parameters. Please complete and click Process.
30439366	You can successfully build EL expressions in UDF field customization.
30417905	A user interface enhancement shows the name of the uploaded file and adds the ability to remove or replace the same with another file from the workstation.
30411877	The Save and Continue button allows you to continue to add new reports in Manage Reports.
30398205	The calculation of Payment Due Days for the Reservation folio and AR folio is working per the expected behavior and are not dependent on each other.
30339035	The set values for reports with dates (From and To Date) do not change. They stay the same after clicking Save, exiting the form, and going back into that form.
30273685	Deposit, Payment, and Paid out receipts are printing based on Profile Language.
30263392	You can copy reports from a property to another property using Copy Report functionality.

Bug ID	Description
30254537	The Financial Transaction Summary (fintrxsummary) report allows both to and from dates to be in any past dates as long as the date range does not exceed 35 days.
30240041	You can set default parameters to reports with the parameter form code PREPAYMENT, and they are saved for newly configured reports.
30220918	The Roll Up Master Statistics check box is now visible for any Company, Source, or Travel Agent profile with relationships attached.
30178381	The Date parameter in Housekeeping Reports shows the default value as the business date.
30007489	You will not have the MyFidelio report, “roomavail” available for configuration.
29873513	The set values for reports with dates (From and To Date) do not change. They stay the same after clicking Save, exiting the form, and going back into that form.
29721893	The Room Status Changes report is generated with the Housekeeping Sections parameter on or off.
28782717	You can preview executed Scheduled Reports by clicking the vertical ellipsis and selecting Preview from Executed Reports under Reports > Scheduled Reports.
28768360	The Room Moves report is updated to generate correctly when a user filter is entered.
28665283	The check boxes are now visible for certain Item Types under Total Rooms In Hotel within the definable manager’s report.
28584740	You can set up a report with watermark text.

Reservations

Bug ID	Description reports
30832707	The Reservation Type list of values in the Payment Instructions panel validates reservation types flagged to require a credit card and presents you with an appropriate error message when no credit card exists in any of the folio windows.
30832345	In the Manage Reservation screen, you can search for reservations by a room number and an arrival date range.
30832238	In Manage Reservation, when you copy a house posting account and assign a room number during the copy process, the room assignment reflects on the created house posting account.
30831864	In Manage Reservation, when modifying a reservation Trace, the updated trace text is removed even if you select another department.
30828961	Routing to a room search returns only reservations with a status as Arrivals, In House, or Checked Out with Open folio.
30824872	After you click Stay Details in the Room Diary, you are taken to the Look To Book sales screen.
30819166	You can add an AR account to a reservation profile from the Book Now screen if the reservation creation with Direct Bill payment type mandates an AR account for the Profile.
30813054	You can extend a reservation immediately after a room move in the Room Diary.
30793948	When you make a reservation, the time stamps in the reservation and in the changes log reflect the time zone configured for the OPERA Cloud database time zone.
30793891	When you create a block, the time stamps in the block and in the changes log reflect the time zone configured for the OPERA Cloud property.
30793874	When you create an event, the time stamps in the event and in the changes log reflect the time zone configured for the OPERA Cloud database time zone.
30791454	When you cancel a reservation, the Cancel Reservation screen displays the cancellation number of the reservation.
30750460	A search for multiple room features on the Room Diary screen returns rooms that have all of the features configured.

Bug ID	Description reports
30744597	When you make a reservation, the timestamps in the reservation and in the changes log reflect the time zone configured for the OPERA Cloud database time zone.
30730661	You can customize the Arrival time as a mandatory field based on reservation types.
30729673	The reservation panels for Payment Instructions and Routing Instructions show the routing code(s) in the Window Routing and Room Routing tables as defined in the reservation.
30729069	When you remove the arrival date or departure date in the Look To Book screen or on the Reservation Presentation screen, the date is automatically reinserted in the field.
30723651	The Room Type field magnifier shows all room types in the Room Move screen while moving the room from the Room Diary.
30723374	When you try to cancel a reservation that has an existing deposit posting, you are notified that a reservation cannot be cancelled.
30717932	You can select a new Item Class for an existing Item from the List of Values (LOV) and save it.
30695061	When you make a reservation, the time stamp in the reservation and in the changes log reflect the time zone configured for the OPERA Cloud database time zone.
30683597	The Profile update restriction in the reservation level is applicable only when the Travel Agency Profile has an IATA number configured.
30680156	You can associate a Company Profile with Routing Instructions to a reservation from the Reservation search results.
30670303	When you upgrade a reservation in the Book Now screen, and the reservation has a cancellation and/or deposit policy attached, the reservation presentation screen shows the cancellation / deposit indicator in bold with the count of policies attached to the reservation indicated in brackets behind the indicator.
30670263	During the check-in process, an indicator for the applied upgrade on the reservation appears, as well as a link with additional available upgrades and the applied upgrade on top of the business card of the reservation.
30652551	You can set up sell messages on blocks that are showing in the sell messages on the Look To Book screen if the block code is entered during an availability search.
30587127	A change is made to Block Reservation update logic so that when an item Inventory is added in one reservation, it is applied to other reservations if you opted for "Apply the change to all reservations."
30573833	The Day Details section is expanded on the active screen position within the Room Diary screen.
30567078	A membership update on a reservation now has only a single record after modification.
30565536	1.) All of the Menu items created within the application are visible within the Menu Item search screen. 2.) Using the Composed menus search screen, you can search for Menus. 3.) You can create or search for menus using the Menu Name with special characters. 4.) On update of a Menu item name associated with one or multiple Composed menus, the change is applied to all associated menus.
30562390	The Linked Reservation panel on the Reservation presentation screen auto refreshes when you unlink an existing linked reservation.
30556543	You can update and delete an event and day type in the Property Calendar.
30542621	The Create Key pop-up opens when reservation stay details are modified and an active key interface exists for the property.
30535021	The menu option Admin > Booking > Block Management > Rate Override Reasons is available only when the OPERA Control Allow Rate Editing with Rate Code is active.
30529224	The System inserted Reservation Type Schedule for the Reservation Type, Checked In cannot be modified or deleted.
30501485	When logged in at the Hub level, the Arrival From field in the Manage Reservation Search screen defaults the business date of the Property selected.
30489800	You can add/edit/delete Reservation Notes from the Reservation presentation screen. When changing stay details, the Book Now screen also supports adding/editing Reservation Notes.

Bug ID	Description reports
30489406	Focus is now Payment Window while adding Payment instructions under Payment windows on the Book Now screen.
30482656	When no routing instructions exist for the reservation, and you select the Add Routing Instructions option in the Book Now screen, the Add Routing Instruction screen opens.
30474490	You can create a new profile when copying a cancelled reservation.
30467609	The Upgrades Information hyperlink appears on top of the Reservation presentation screen.
30465211	When you manually enter a Reservation Type in the Book Now screen, the deposit policy applicable for the selected Reservation Type appears with the correct deposit amount.
30464898	A change has been applied in Look Book Sales screen so that you can view the Block room availability and create the Block Reservations successfully.
30461871	The Book Now screen displays select Room and Rate details when the default Reservation Type Control setting is empty.
30460218	You can create a linked reservation from the Create Link Reservation hyperlink available in Reservation Presentation Screen > I Want To menu.
30452197	You can view the block room availability and create block reservations successfully in the Look to Book Sales screen.
30451692	The Upsell Offers screen Room Features label is changed to Room Description.
30451678	Upgrade offer tiles show the applied and additional available upgrade offers correctly formatted.
30449757	You can delete the existing reservation without getting any errors. You can edit the address field for an existing routing. Room and Folio routing is working per the expected behavior.
30435125	The Upgrade Indicator is removed from the Manage Reservation screen when you remove the upgrade from the Reservation presentation screen and return to the Manage Reservation screen.
30427485	You can successfully edit a membership attached to a reservation.
30408487	When selecting a room and rate combination on the Look To Book screen to proceed to the Book Now screen and re-selecting the same room and rate combination quickly after the initial selection, the Book Now screen shows you can continue with the reservation creation.
30407270	The accompanying guest name with correct punctuation in between last and first name appears when the accompanying guest is added to the reservation from the rooming list.
30384288	You can go back to the Reservation presentation screen by clicking Cancel on the Linked Reservation screen.
30377465	A warning message appears when changing the Reservation Arrival Date and if the Room Type is closed for the selected Date.
30370141	The Rate Information popup is improved to help you review the rate details easily.
30358965	Selecting I Want To > Create Link Reservation presents you with the Look To Book Sales Screen where you can book a new reservation and link it to the source reservation.
30357223	When creating a new reservation, you can create a new profile without address and communication details.
30350189	The check box options available within the payment instructions panel, such as No Post, Pre-Stay Charging, and Post-Stay Charging, keep the same state (of checked or unchecked) that you selected upon saving changes.
30346349	In the Book Now screen, you can open the rate information link under stay information and view the rate details in other currencies.
30327716	When one or more packages are added to a package group that is linked to a rate code, the calculation rule you set at the individual package level is used to calculate the package cost for a reservation created for the same rate code.
30319763	You can delete inactive Menu Class within Menu Configuration.

Bug ID	Description reports
30315180	You cannot assign rooms for Arrivals from the Arrivals and Reservation Management screen if Room Assignment permissions are not assigned. You cannot access the Arrival and Reservation Management screen and Stay Details screen when all booking permissions are removed.
30313179	You can delete External References from the Reservation presentation screen.
30301484	You can add an email address under the Payment Instructions screen and select it. The Opt In Email Folio check box is always visible unless no email exists in the window.
30299588	Room Diary is accessible from Quick launch.
30293504	The ability to edit and save or cancel any changes made to caller information from the Book Now screen is restored.
30284960	Restored the ability to edit the rate amount for reservations with a rate change when the rate override user task is granted.
30283661	You can unlink a linked reservation in the Additional Reservations screen of the Reservation Presentation.
30268522	You can add/delete Alerts, Locators, Fixed Charges, Service Requests, Preferences, and Transaction Diversions from the Reservation Panel.
30265403	You can borrow rooms from the house and apply a Room Type Change to all reservations in a block without error.
30262366	You can update the reservation stay details when the reservation has Accompanying profiles.
30259117	1.) The Confirmation Letters Indicator is highlighted in bold on Manage Reservation search results and the Reservation presentation screen when confirmation Letter records exist in the Reservation. 2.) A Print/Preview hyperlink appears as a primary action on the Confirmation Letters Panel. 3.) The Email template is resized for easy access.
30241438	The Item Inventory screen date format appears based on the configured date format at property level.
30227547	Double clicking on a Room Diary reservation opens the Reservation Presentation screen.
30224665	You can copy an existing PM reservation and create another PM reservation with a preferred reservation type.
30189088	In reservation search results, you see the housekeeping status of any assigned room as a tool tip when you move your cursor over the status icon.
30188004	Details display properly in card layout view.
30187940	The Rate per Night field shows the per night rate on Trip Composer screen.
30147442	You can fetch notes attached to reservations with Note Filter available in Reservation Details report.
30141660	The daily projections dashboard tile automatically disables the Date Selection Previous Day button for all dates before the current business date since the Daily Projections tile is designed for future data projection.
30063304	The Apply to All process now skips the reservation in the block that has the INV04 error and continues processing other reservations. Reservations where the INV04 error is applicable are tagged with an 'X' to indicate that the Apply to All failed for this reservation.
30007261	Editing or changing a reservation deposit or cancellation policy calculates and displays the correct dollar amounts.
29822852	The Rooms Sold Summary dashboard tile date format is corrected to reflect the property date format.
29650334	In the Refresh Room Routing screen, the Cashier ID value appears as a string when Cashier ID is equal or greater than four digits in length.

Bug ID	Description reports
29447458	Various issues are resolved for Room Diary: - You can make share reservations using drag and drop functionality. OPERA Cloud displays the necessary pop-ups during this process. - Daily details shows only the description. - Search fields appears in a single row at break point 1920. - The following message pops up when you extend the reservation so that it overlaps the future reservation: Overlapping reservations exist. - The panel splitter between the Room panel and the Reservation View panel is disabled. - You can now extend the reservation to any date.
29434931	Removing Block Code from Reservation Search Stay Details Panel should work successfully.
29326643	Changed the order of Room Class and Room Type in Room Diary. The Room Class field should always appear first in the order.

Role Manager

Bug ID	Description
30473394	Changes in Oracle Identity Management (OIM) attributes are reflected in the OPERA Cloud environment.
30452445	If you do not have the task permissions to access the reservation overview screen, you cannot access the reservation overview from the In House tile on the home screen.
30435068	The property role created from the template role should display all tasks that are selected in the Template role.
30423325	All users with permissions for the Chain and Property Management Task, including Properties, can access the Properties sub menu.
30407004	Without the Client Relation task, you cannot access Linked Profiles/Primary Details from the Guest Name hyperlink on the reservations Arrival screen.
30401727	Without the Communications task, you cannot access/view communication information from the Reservation and Profile overview screens.
30325346	Roles attached to the newly created user appear in the Manage Users screen.
30313094	The Catering Event Space Monitor is available in Toolbox when you have the task for Catering Event Space Monitor and the OPERA Controls for Catering Events or Simple Events is active.
30304076	The reinstate reservation option does not appear when the user task for Reinstate Reservation is revoked.
30282611	The Marketing Management user task is moved to the Booking Admin Group in Chain Roles, Property Roles, and Template Roles screens.
30269565	When the OPERA Controls Restrict Cash/Check Payment Reversal is On, and you have the Reverse Cash/Check Payments task, you can access the Reverse Payment action link for a Cash or Check payment transaction to post a reversal.
30268459	The % wildcard works as expected in Role Manager.
30245056	Turning on the task for "Activate template tasks on all dependent property role" controls whether a task added to a template role is automatically propagated down to all the property roles with the same role name.
30244895	A Role template removed in Oracle Identity Management (OIM) can be deleted within a chain.
30026384	You can search and modify Chain and Property roles or create Property and Template Roles without errors.

Rooms Management

Bug ID	Description
30750120	When a room cleaning is started from a task sheet that is not assigned to an attendant, you can see the broom icon indicating the room is currently being cleaned when the Attendant in Room only check box is checked on the Room Assignment screen.
30743910	Use the Generate Task Sheets functionality to generate task sheets for attendants. You can input the number of credits in the Max Credits field.
30735964	The broom shaped Attendant in Room icon is visible on the Task Sheet Details and Task sheet presentation screens even when the task sheet is not assigned to a specific attendant.
30735922	When merging task sheets, the source task sheet number removed from the Task Sheet drop down list.
30735867	Inspected and clean rooms are represented by the appropriate green and blue icons on the task sheet screens.
30730200	Performance is improved in the Task Sheet presentation screen, particularly when using Card view.
30679403	From Date and Through dates are updating for Out of Order and Out of Service.
30560954	You can search for Next Day task sheets from the Task Sheets screen.
30560622	When deleting a Task Sheet Template from the Manage Templates screen, the Generate Task Sheets screen immediately refreshes and the deleted template code is removed.
30464051	Labels within the Rooms Management screens appear in the language of your choice.
30373314	You can select all records when deleting housekeeping tasks on the Housekeeping panel of a reservation using the Select All check box.
30373237	With the Delete Task Sheet task granted to your roles, you can delete task sheets from the Task Sheets screen using the red X at the top of the task sheets in Detail and Summary views.
30339556	When selecting a room status section on the Room Status dashboard tile, you are taken to the Housekeeping Board. An auto search for the room status you selected is executed.
30337896	On the Attendant Console, labels are updated for the Credit columns. A separate Attendant column is added, and the numbers are right aligned.
30317675	Labels on the Room Maintenance and Housekeeping Board screens are updated to show the translations when you are logged in with a user language other than English.
30276916	The Task Sheet presentation screen represents clean rooms with a green icon for properties where the Inspected Status function is inactive.
30060540	The Out of Order (OOO) validation process is updated to ensure that when the dates of an OOO record are updated to overlap with a reservation, the update does not save, and the application shows a message to you that the room is blocked.
30011381	When accessing Housekeeping from the Large Form Factor user interface, the visual spacing between the Room Status check boxes is increased, the Max Credit field width is increased, and value can be updated more than 999 in Manage Task Sheet. The Room Status displays the Inspected status completely without overlapping of other fields in Room Discrepancies.
29877242	The Housekeeping Board always shows the horizontal scroll bar when the columns do not fit within the viewable grid area.
29816586	The Task Sheet presentation screen is updated to show all task codes when manual task sheets are created with multiple task codes.
29630723	The task sheet presentation screen is updated to ensure that the Task and Attendant instructions appear across the entire width of the task sheets in the different views and screen settings.
29355708	You are prompted with an error that the “task_sheet_report” needs to be created if you are trying to generate the housekeeping report and it does not exist.
28952620	In the Room Maintenance screen, the User label is modified to Assigned User.
27812807	The Room Summary Tile displays Out Of Order (OOO) or Out Of Service (OOS) room count only when the respective application function is active in OPERA Controls.

Sales

Bug ID	Description
30730193	Activity search performance is improved.
30697243	Activity Changes: - For an existing Activity with linked profiles, you can link to a block using the linked blocks indicator. - Within Activity search results, when you add a block from linked blocks and close that window, the search criteria for Activity persists. - The indicator count for the Linked Blocks, Attachments, and Invite Owner panels in the customize view gets updated in the presentation screen. Trace Code Configuration Changes: - You can search the Trace Code from the Trace Code LOV in the Trace Definition search screen. Function Space Configuration Changes: - Translations are copied along with the function space during the Copy function space process. - Setdown Time is renamed to Tear Down Time within Function Space configuration. Menu Configuration Changes: - You can delete a Menu Class when there are no Composed menus linked to it. - You can create a Menu Class by selecting the inactive check box. - While creating a Multi Choice menu, if you do not associate any courses with the menu and click Next, you are prompted with this error message: At least one course must be added in case of Multi Choice. Item Inventory Configuration Changes: - Items are sorted by Display Sequence order in default display.
30626838	During add/edit of an existing Manage Expression Ex: Activity Class within Trace definition, you can input a valid value in the First value field.
30620160	You can see the Activity results in the Edit screen of the Appointment / ToDo activity after creation.
30546285	Uploading Activity Attachments requires a Description to be populated. Attachments added in OPERA Cloud are visible in OPERA 5.
30514196	One of the criteria for Activities basic search is based on Owner Code.
30246106	The Create Activity option is not available from Guest Profile.
30172868	The Activity tile for Appointment has strikethrough text and a green correct icon to depict that the Activity is completed.
30030818	Previous activity selections do not appear in the current activity results screen.

Toolbox

Bug ID	Description
30592134	The OXI Logging screen under Toolbox Utilities is visible to you when the Task permission is granted.
30338784	Export and Import Shell Access is limited to OPERAMAINT users.
30328705	The property list of values on the Catering Event Space Monitor shows only properties that have the Catering Events or Simple Diary parameter active.

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System Requirements, Supported Systems, and Compatibility

Compatibility

Refer to the OPERA Cloud Services Compatibility Matrix document on the Oracle Help Center for detail information.

Network Bandwidth Requirements

Refer to *OPERA Cloud Services Network and Communications Guidelines* on the Oracle Help Center for detail information.