Oracle Hospitality OPERA Cloud Services

Release Readiness Guide

Release 20.2

F28204-03

January 2021

Oracle Hospitality OPERA Cloud Services Release Readiness Guide, Release 20.2

F28204-03

Contents

Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at oracle_hospitality_opera_technical_publications_grp@oracle.com.

Audience

This document is intended for OPERA Cloud Services application users.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com/en/industries/hospitality/.

Revision History

Table Revision History

Date	Description of Change
February 2020	Initial Publication
January 2021	Update to Feature Summary paragraph.

1

Feature Summary

ORACLE HOSPITALITY DIGITAL LEARNING

Oracle Hospitality is committed to supporting your business needs. To enable our customers, we are providing complimentary access to OPERA Hospitality Digital Learning through Oracle University for a limited time. To use these OPERA-related service offerings from Oracle University, you must have a technical support contract for OPERA which is active and in good standing. Please contact operaenablement_ww@oracle.com with the primary property point of contact for access and activation.

Column Definitions

SMALL SCALE: These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.

LARGER SCALE: These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.

CUSTOMER ACTION REQUIRED: You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
ACCOUNTS RECEIVABLE		
Create Invoice Enhanced for Multiple Charges	SMALL	
Notifications Link Added for Accounts Receivable Notes	SMALL	
Restricted icon Added to AR Account Search and Business Card	SMALL	
View Changes Log Link Added in I Want To . . . Menu	SMALL	
BLOCK MANAGEMENT		
Adaptive Layout for Block Business Card	SMALL	
Business Block Short List Report Updated	SMALL	
Manage Resources Link Added to Block Search and Block Presentation Screens	SMALL	
Sales Allowance Functionality Added	LARGER	ACTION!
Start Date Sort Option Added for Master/Sub Blocks	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
CASHIERING AND FINANCIALS		
Custom Reference Number on Payment Receipts	LARGER	ACTION!
Fiscal Folio Printing Feature Added	LARGER	
Transaction Transfer Usability Improved in Billing	SMALL	
CLIENT RELATIONS		
Profile Search Extended to Additional Fields	SMALL	ACTION!
Relationships Panel Updated	SMALL	
COUNTRY SPECIFIC		
Country Specific - Italy - Additional Information Feature Added	SMALL	ACTION!
Country Specific - Italy - Auto Post Stamp Duty Feature Added	LARGER	ACTION!
Country Specific - Italy - Credit Bill Feature Added	LARGER	ACTION!
Country Specific - Italy - Fiscal Printing Feature Added	LARGER	ACTION!
Country Specific - Italy - Restrict Folios With Deposit For Full Credit Bill Control Added	SMALL	ACTION!
Country Specific - Italy - VAT (Value Added Tax) Offsets for Deposits	SMALL	ACTION!
Country Specific - Maldives - Guest Registration Number End of Day (EOD) Routine	SMALL	ACTION!
EVENTS		
Catering Package Code Added to Manage Event Search	SMALL	
Copy Menu Items Added	SMALL	
Copy Menus Added	SMALL	
Create Event Updated with Create Sub-Event Action	SMALL	
Create Event Updated with Save and Copy Action	SMALL	
Customizable BEO Report Templates Available	LARGER	ACTION!
Food and Beverage Plan Report Added	SMALL	
Manage Resources Link Added to Event Search and Event Presentation Screens	SMALL	
Menu Configuration Usability Enhanced	SMALL	
Move Menu Items Added	SMALL	
EXPORTS		
Back Office Export Views Listed in General Exports	SMALL	
Back Office Export Views Updated	SMALL	
Country Specific - Germany - GoBD Export Modified	SMALL	ACTION!
Country Specific - Portugal - Update to Police Export	SMALL	
Custom Reference Numbers in Back Office and General Export Views	SMALL	
New Exports for Oracle Responsys (Marketing Cloud)	SMALL	
XML Formats Added to Export Definition	LARGER	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
FRONT DESK		
Enhancements to Electronic Registration Card Presentation	SMALL	
Enhancements to Electronic Registration Card Template Configuration	LARGER	
INTEGRATIONS		
New Dashboard Tile for OXI Queue Monitoring	SMALL	ACTION!
Number Masking for Property Interfaces Added	SMALL	
Scan ID Documents Using Desktop Scanner	LARGER	
Scan ID Documents Using Tablet Camera	SMALL	
Send Queue Room Information by IFC8 Notification	SMALL	
MISCELLANEOUS		
Changes Log Updated for Interface Action Types	SMALL	
Identity Management Link Added to Side Menu	SMALL	
Multi-tenant Enterprise Admin User Introduced	SMALL	
Multiple Browser Tab Support Added	SMALL	
New Tasks Control Access to Generic Tiles	SMALL	
Side Menu Links Appear Based on Tasks Assigned to Roles	SMALL	
REPORTS		
Ability to Email Reports and Stationery to Multiple Recipients	SMALL	
Manage Translation Added to Report Groups	SMALL	
Report Group Configuration Updated	SMALL	
Update Logo Image for Reports and Stationery	SMALL	
RESERVATIONS		
Advanced (Derived) Daily Rates Added	LARGER	ACTION!
Arrival Date Setting Added for Look to Book	SMALL	
Dynamic Rate Discounting Feature Added	LARGER	ACTION!
Total Cost of Stay Added to Book Now	SMALL	
ROLE MANAGER		
Changes Streamline Template Roles and Tasks	SMALL	
Role Manager Tasks Updates and Display of Internal Data Access Roles	LARGER	
ROOMS MANAGEMENT		
Component Room Indicator Added to Manage Task Sheets and Task Companion	SMALL	
SALES		
Ability to Delete Multiple Activities Added	SMALL	
Activity Trace Configuration Updated	SMALL	

Accounts Receivable

Create Invoice Enhanced for Multiple Charges

Market Code, Source Code, and Room Class fields are added on the AR Create Invoice screen. While creating an AR Invoice, the newly added fields are populated with default values specified in OPERA Controls.

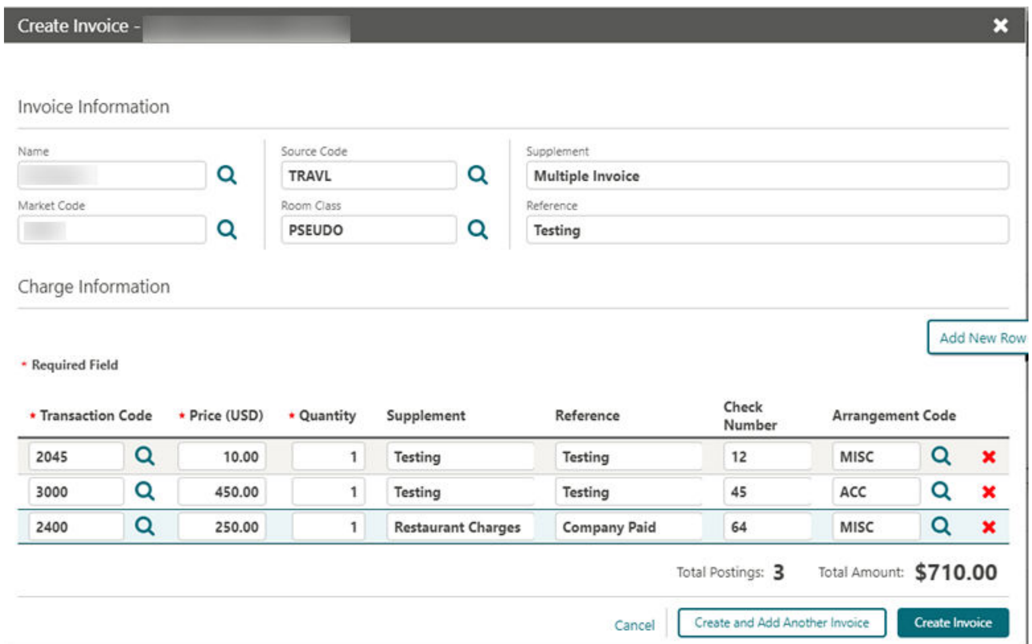
You can post multiple charges to the new invoice using the Add New Row action link.

When the Folio Arrangements function is active in the Cashiering group of OPERA Controls, you can select the arrangement code for each charge.

After posting charges, you can print or email the new invoice.

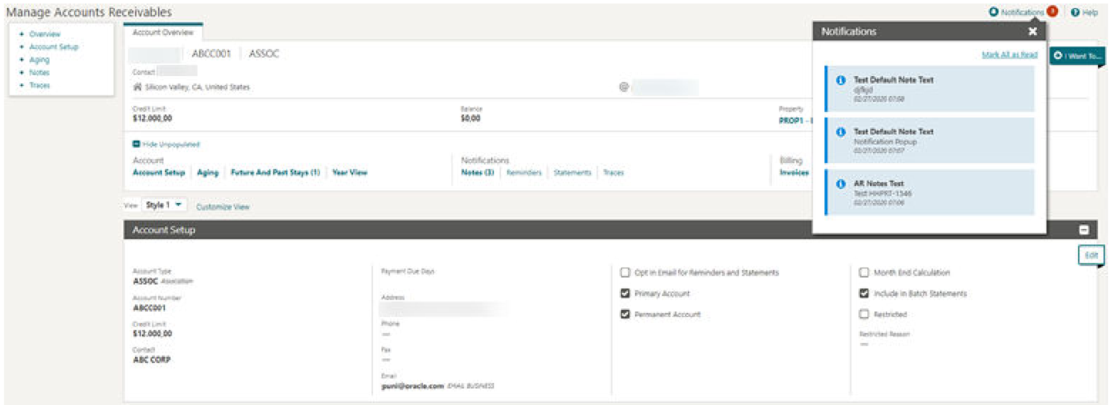
Related Topic:

Managing AR Account Invoices and Payments



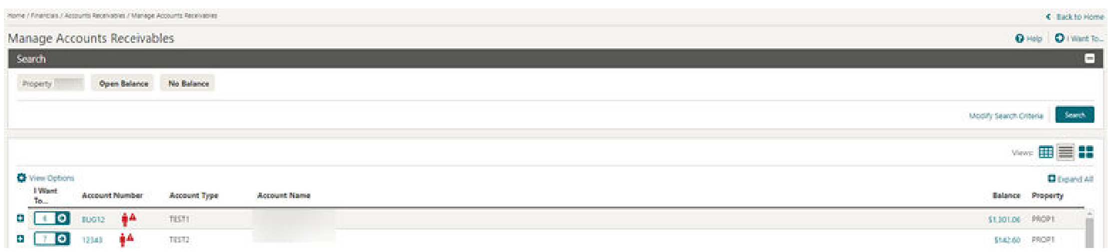
Notifications Link Added for AR Notes

A notification appears in the AR Presentation screen when AR notes exist.



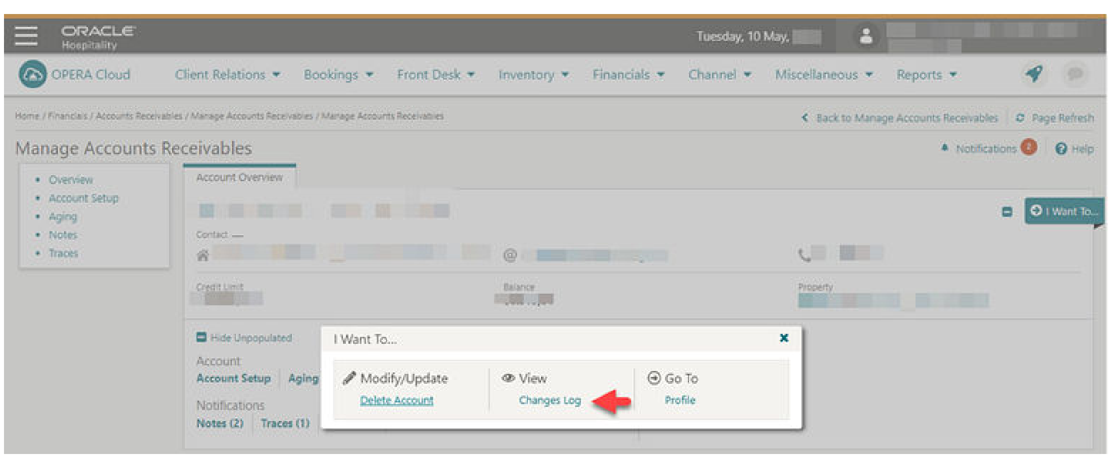
Restricted Icon Added to AR Account Search and Business Card

A restricted icon is added to AR account search and the AR Account business card, replacing the restricted column in AR Account search. The restriction reason appears when you hover your mouse over the icon.



View Changes Log Link Added in I Want To . . . Menu

A Changes Log link is added to the Manage Accounts Receivables I Want To . . . menu. Selecting the link displays the Changes Log page, which lists all user activity related to the AR account.



Block Management

Adaptive Layout for Block Business Card

When using OPERA Cloud in full screen mode, the block business card adjusts to display block details over two rows.

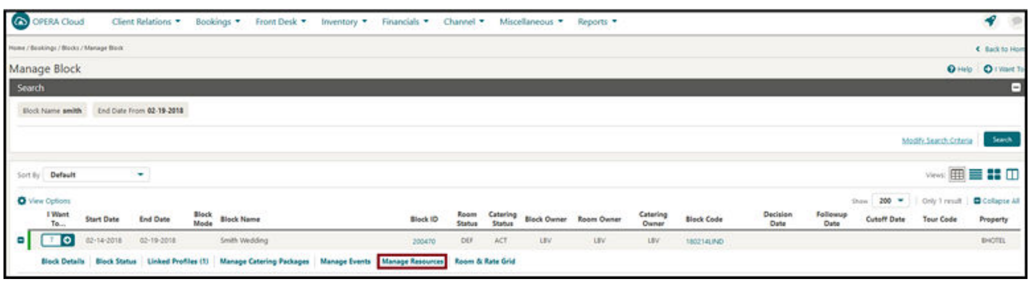
Business Block Short List Report Updated

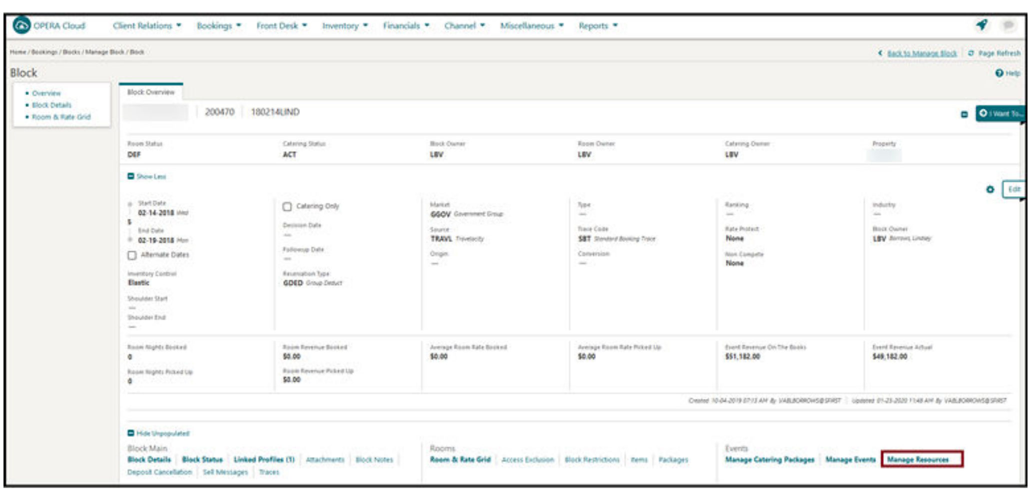
An Attendees column is added to the Business Block Short List (rep_bh_short) report.

Manage Resources Link Added to Block Search and Block Presentation Screens

In OPERA Cloud Sales and Events, a Manage Resources action link is added to the Block Presentation and Manage Block Search screens to enhance usability.

The Manage Resources link is available in the Events section of the details links panel. The link appears only when at least one event exists for the block.





Sales Allowance Functionality Added

A Sales Allowance Block function is added to OPERA Controls for OPERA Cloud Sales and Event subscribers. When enabled, the function allows the setting of an artificial availability ceiling for group rooms.

When this availability ceiling is reached, only users with the Overbooking task can continue booking additional group rooms for the required date range.

When the function is enabled, the Block Origin for Sales Allowance setting is enabled, which allows the selection of block origins to affect the Sales Allowance.

The Bookings Overbook Sales Allowance user task governs the ability to over book the Sales Allowance.

STEPS TO ENABLE

1. From the Administration menu, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Blocks** group.
4. Locate and enable the **Sales Allowance** function.
5. Locate and update the **Block Origin for Sales Allowance** setting.
   a. Select the block origin to affect the sales allowance (typically this is the **SC** value).
6. Select **Role Manager** and search chain or property roles as required.
7. Select the required role and select **Edit** from the **vertical ellipse**.
8. Update the following tasks as required for each role:
   a. Bookings > Overbook Sales Allowance
   b. Booking Admin > Sales Allowance > New/Edit Sales Allowance > Delete Sales Allowance
9. From the Administration menu, select **Booking**, select **Block Management**, then select **Sales Allowance**.

Refer to: Configuring Sales Allowances

Start Date Sort Option Added for Master/Sub Blocks

When on the Master/Sub Block or Master/Sub Allocation panel, you can sort the sub blocks or sub allocations by Start Date ascending or by Start Date descending.

Cashiering and Financials

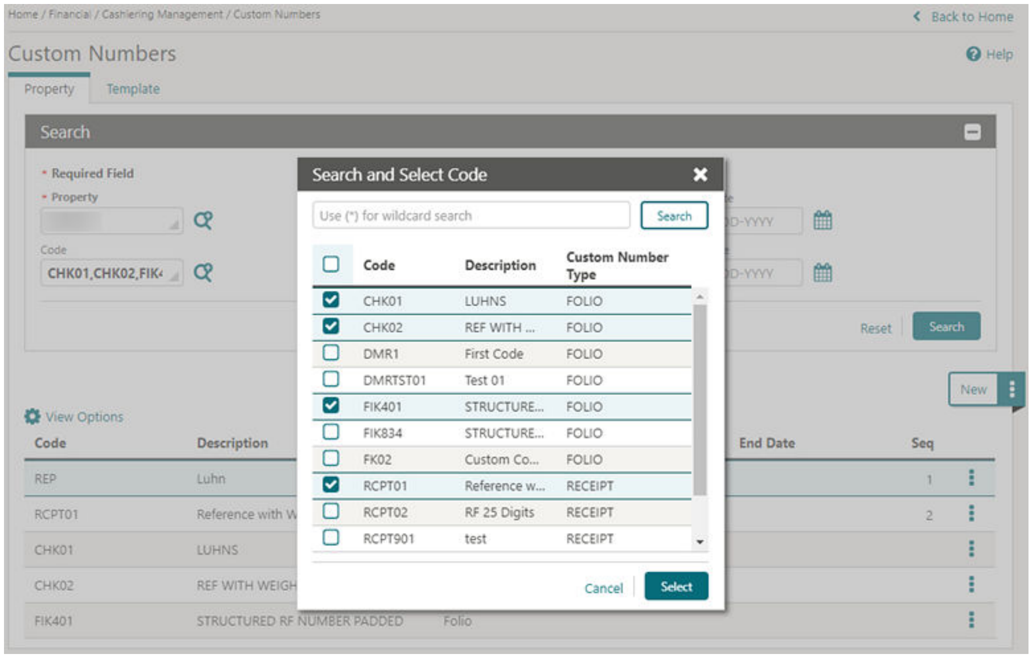
Custom Reference Number on Payment Receipts

Custom Numbers is further enhanced to enable you to configure custom numbers for payment receipts.

An update of your customized payment receipt is required to output custom reference numbers generated.

Custom Number Configuration Updated

A Custom Number Type attribute is added to identify Folio or Receipt codes separately.



The Custom Number Formula and Filter components provide new functions that allow generation of custom numbers based on Luhn's Algorithm, Reference Number with Weights, and Structured or Creditor Reference Number calculations.

In multi-property operations, you have the option to configure custom numbers in the template and copy the configuration to multiple properties.

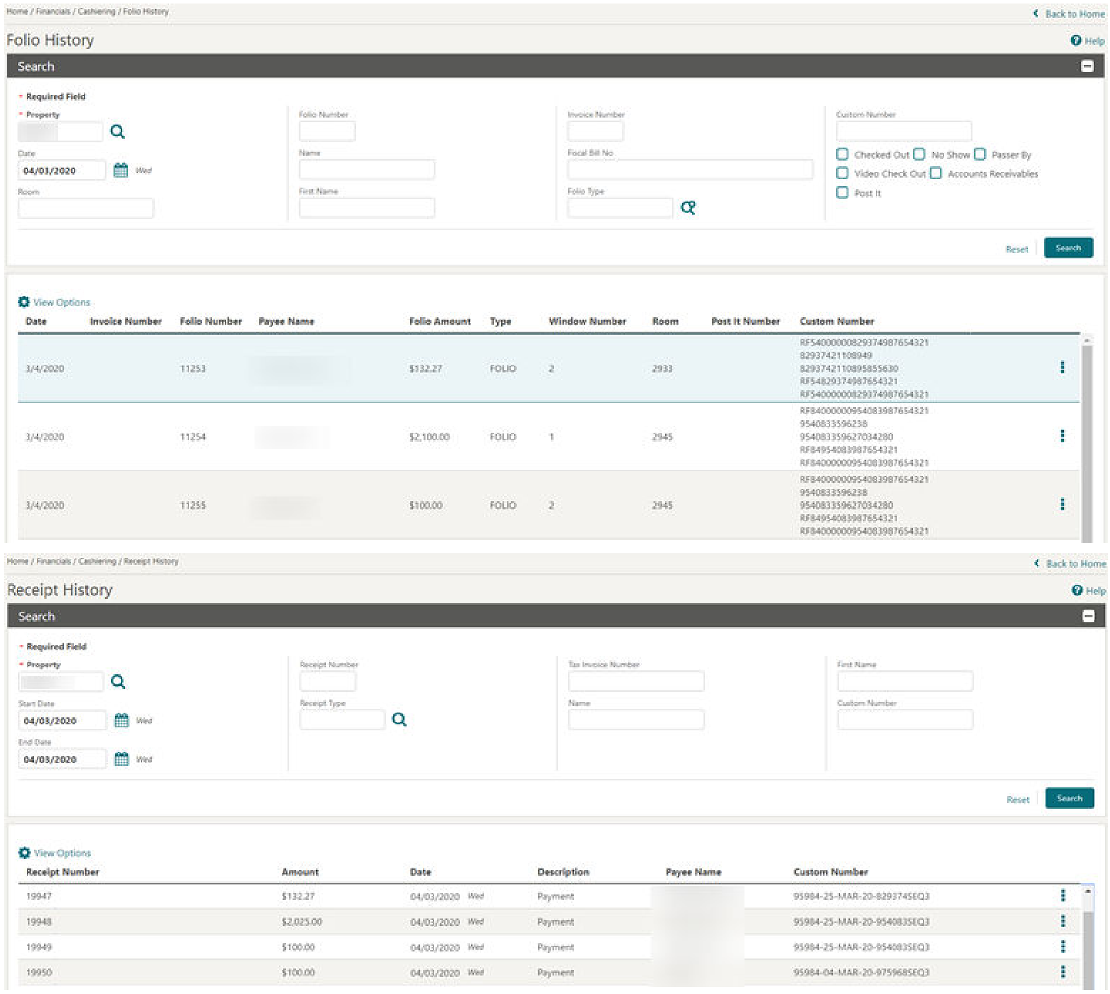
Access to the Template tab and New/Edit/Delete options is controlled by the existing Template Configuration and by New/Edit/Delete Template tasks.

The Actions vertical ellipsis provides a Copy option in both the Template and Property tabs. Access to the Copy action is controlled by the New/Edit Custom Numbers task.

Folio and Receipt History Updated

Folio History and Receipt History are updated with a custom number search field.

Search results are updated with a Custom Number column where up to five custom numbers are listed for each folio or receipt.



Sample_payment Template Updated

A custom_number element is added to SAMPLE_PAYMENT XML for outputting custom number(s) in the footer of the payment receipt.

Refer to Steps to Enable below to update your customized payment receipt.

STEPS TO ENABLE

Update the layout of your customized payment receipt by downloading the latest sample_payment.xml. Add the custom_number field to the footer section in your customized receipt template(s).

1. From the Application menu, select **Reports**, select **Configure Reports**, and then select **Manage Reports**.
2. Click **Show Internal**, select **Payment Receipt** report group, and click Search.
3. Select the payment receipt in search results and click **Edit** from vertical ellipsis.
4. Download the latest sample_payment.xml.
5. Download your customized payment receipt template.

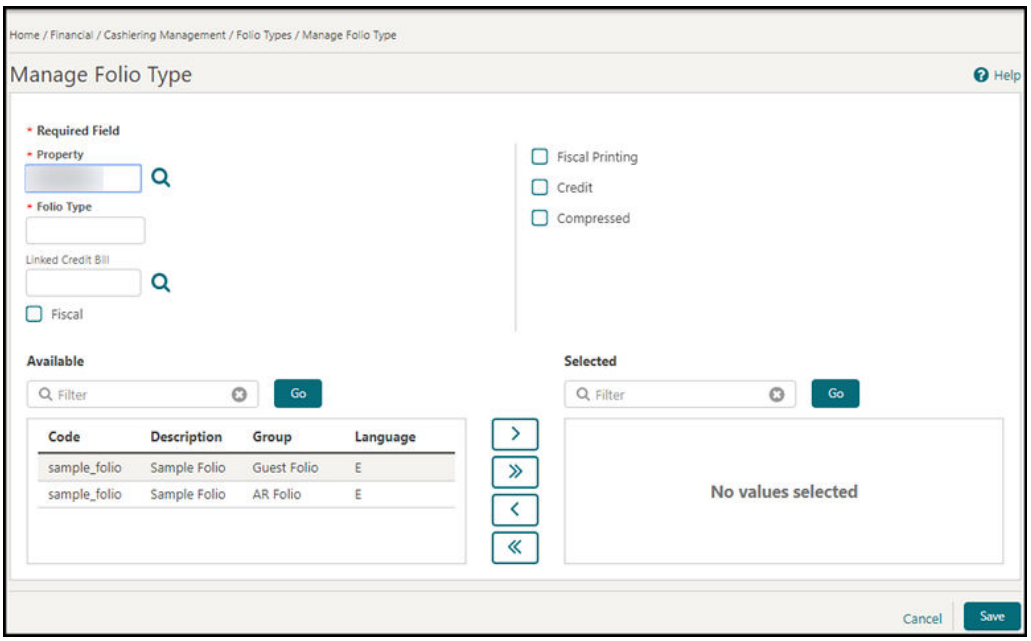
6. Load the sample_folio XML for the Word template.
7. Add the Custom_Number field to the footer section in your customized receipt template.
8. Save changes to the RTF template.
9. Upload the modified RTF template.
10. Click **Save** to save changes.
11. Repeat for all other payment receipts (if multi-language is enabled).

Refer to Stationery Editor.

Fiscal Folio Printing Feature Added

A new check box for Fiscal Printing is visible on the Manage Folio Type screen when the Cashiering parameter for Fiscal Folio Printing is on.

Select the check box for any Folio Type(s) where the folio must be sent to a fiscal printer.

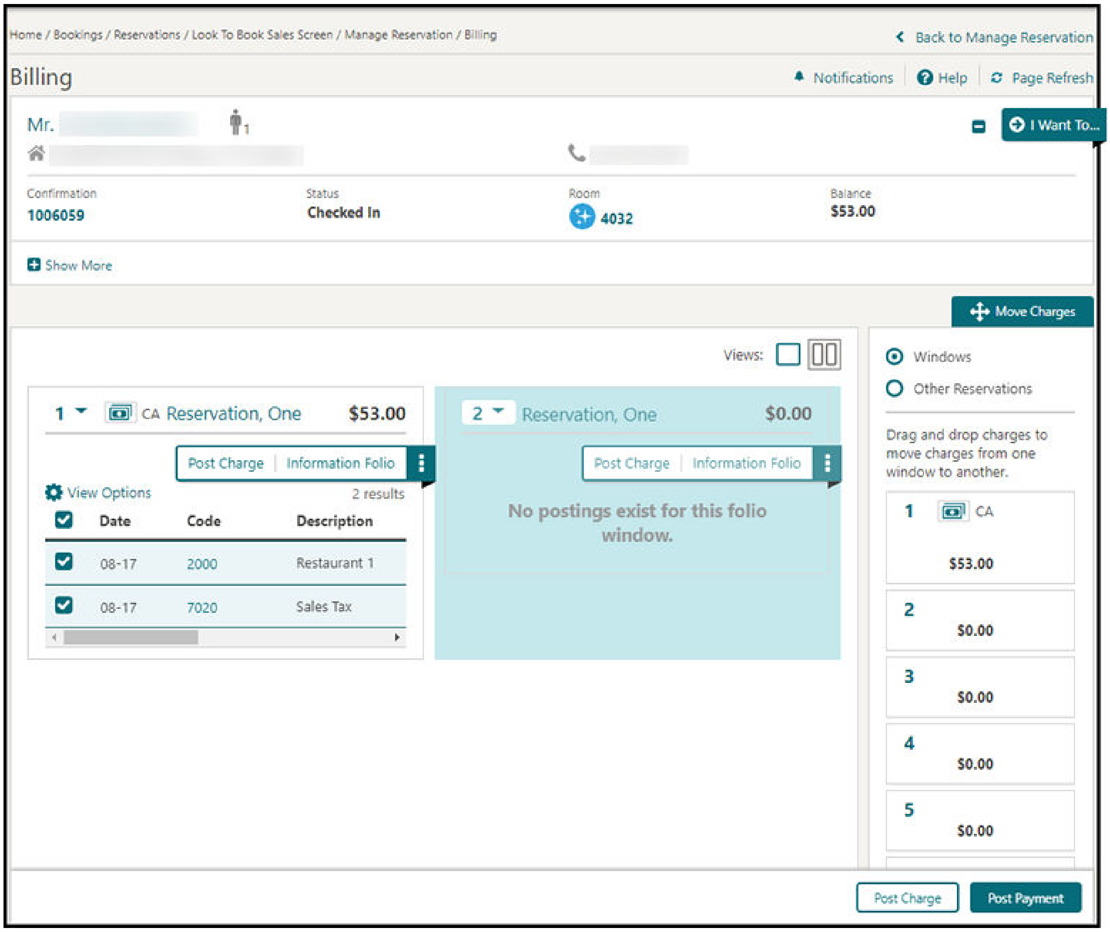


Transaction Transfer Usability Enhanced in Billing

The drag and drop method of transferring transactions is enhanced to make the drop area dynamically larger.

When viewing the Billing screen in split view, the drop area in the folio windows is always the same size as the largest of the two folio windows.

In addition, the acceptable drop area is highlighted as you begin dragging the transaction(s). Refer to: Manage Billing



Client Relations

Profile Search Extended to Additional Fields

An Extended Account Name Search profile parameter is added to OPERA Controls.

After enabling it, you can search for sales accounts (Company/Agent profiles) by the Name2 or Name3 fields in Basic or Advanced search and the Quick Profiles search screens.

STEPS TO ENABLE

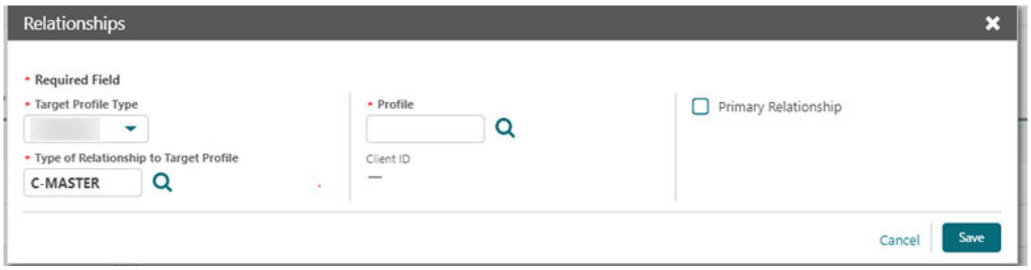
1. From the Administration menu, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Profile** group and scroll to the parameter section.
4. Activate **Extended Account Name Search**.

Relationships Panel Updated

The Relationship panel is updated with the following new labels when entering a new relationship.

- **Profile Type** is renamed to **Target Profile Type**.
- **Type of Relationship** is renamed to **Type of Relationship to Target Profile**.
- **Related Profile** is renamed to **Profile**.

After a relationship is created, the listed profile in the panel shows its relationship to the profile from which the panel is viewed.



Country Specific

Country Specific - Italy - Additional Information Feature Added

A link for Additional Information is visible on reservations and displays the Additional Information screen when selected.

You can enter purchase order data, contract data, convention data, and delivery data on the Additional Information screen.

Refer to: **Oracle Hospitality Localization Center for Hotel; Italy** - under OPERA Cloud Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID 2563778.1).

Country Specific - Italy - Auto Post Stamp Duty Feature Added

An Auto Post Stamp Duty country specific parameter is added to OPERA Controls.

When the Auto Post Stamp Duty parameter is enabled, OPERA Cloud automatically posts/removes the Stamp Duty transaction to/from the folio windows on the Billing screen. The message, Stamp Duty has been posted, appears on the Billing screen when the Stamp Duty exists on a folio window.

Refer to: **Oracle Hospitality Localization Center for Hotel; Italy** - under OPERA Cloud Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID 2563778.1).

Country Specific - Italy - Credit Bill Feature Added

You can generate a Credit Bill for a Ricevuta Deposit Folio until the reservation is checked in.

You can generate a Credit Bill for a Ricevuta folio on the same day it was generated.

Refer to: **Oracle Hospitality Localization Center for Hotel; Italy** - under OPERA Cloud Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID 2563778.1).

Country Specific - Italy - Fiscal Printing Feature Added

When you perform a folio settlement, a window for Fiscal Printing appears offering you the choice of selecting the Folio Type for Fattura or for Ricevuta.

Refer to: **Oracle Hospitality Localization Center for Hotel; Italy** - under OPERA Cloud Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID 2563778.1).

Country Specific - Italy - Restrict Folios With Deposit For Full Credit Bill Control Added

The Restrict Folios With Deposit For Full Credit Bill cashier parameter is added to OPERA Controls and should be reviewed by properties in Italy. The parameter enables you to credit only individual transactions if the folio for the credit bill includes a deposit folio. After enabling the parameter, access to the All Transactions radio button is disabled for folios with deposit transactions.

If no deposit information exists on the Fattura or Ricevuta for which you create a credit bill, you can create either a full credit bill or a partial credit bill.

Refer to: **Oracle Hospitality Localization Center for Hotel; Italy** - under OPERA Cloud Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID 2563778.1).

Country Specific - Italy - VAT (Value Added Tax) Offsets for Deposits

The VAT Offset Transfer at Check In is added to the Cashiering settings in OPERA Controls for properties in Italy. The setting is available when the VAT Offset parameter is enabled.

When a deposit folio is generated for a payee profile designated as VAT offset eligible, a credit is posted for the entire VAT amount using a payment transaction code referenced in the VAT Offset Transfer at Check In setting. You must configure the payment transaction code as "other payment" type. A profile is marked offset eligible from the VAT_Offset_YN field in Profile Details. At check-in, the Deposit Folio VAT Offset payment is transferred to the guest ledger together with the Deposit Transfer at Checkin deposit payment. The VAT Offset Transfer at C/I transaction code is not eligible for manual posting.

Refer to: **Oracle Hospitality Localization Center for Hotel; Italy** - under OPERA Cloud Solutions: OPERA Cloud Primary Data Document (Doc ID 2563778.1).

Country Specific - Maldives - Guest Registration Number EOD Routine

A Generate Tax Registration Number Cashiering parameter is added to OPERA Controls and should be reviewed by properties in Maldives.

After you enable the parameter, a registration number is sequentially assigned to the current date, checked in reservations (excludes pseudo room type reservations, cancelled reservations, and no-show reservations) during End of the Day (EOD) by the **eod_misc.assign_tax_reg_no** procedure.

A Registration Number field is available in the Reservation presentation screen. Use Page Composer to display this field in the Stay Details panel.

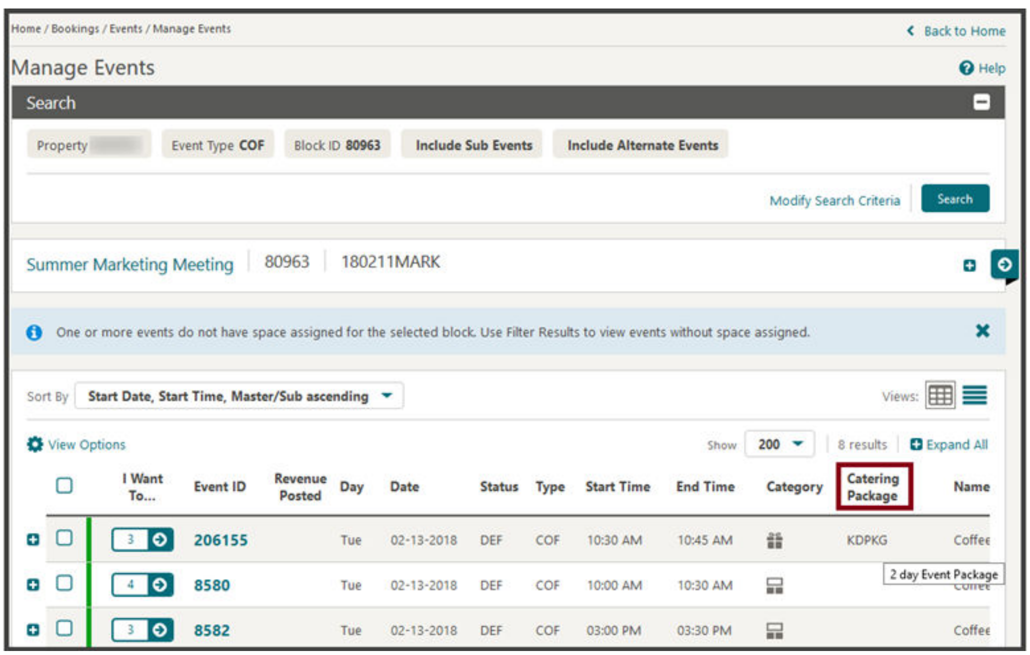
Refer to: Oracle Hospitality Localization Center for Hotel; Maldives - under OPERA Cloud Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID 2631152.1).

Events

Catering Package Code Added to Manage Event Search

In OPERA Cloud Sales and Events, a Catering Package Code column is added to the Manage Event search screen allowing you to view which package an event belongs to when multiple packages exist on the same date.

Hovering your mouse over the Catering Package code displays the full catering package name.



Copy Menu Items Added

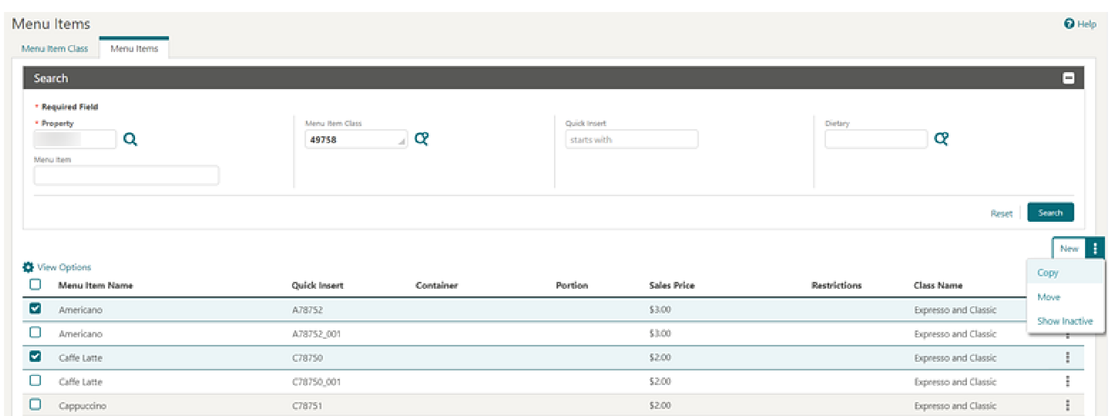
In OPERA Cloud Sales and Events, you can copy configured menu items and reuse them within the same properties.

From the Administration menu, navigate to Resource Management and select Menu Items. Use the Copy action button in the Menu Items Search screen.

1. A multi select check box is available at each row level within the Menu Items search screen.
2. After selecting single/multiple Menu items, click Copy. You are prompted with the Menu Item Class selection screen. This screen has a multi select check box and Menu Item Class name with Select and Cancel links.

   > **Note:**
   >
   > You can select single or multiple Menu Item classes (same or different). If you click Cancel, the Menu Item class selection process is canceled.

3. The Menu Item gets copied to the selected Menu Item Classes
   a. If the same Menu Item gets copied to the same/other class, a new menu item is created with quick insert (Source Quick Insert value_001/002 and so on). The Quick Insert value is always unique.
   b. The Event Types becomes populated based on the Menu Item class selected for the newly created menu Item.
   c. The Responsible Department becomes populated based on the Menu Item class selected for the copied menu Item.
   d. If the target Menu Item Class is flagged as Beverage, then the copied Menu Item (in this case flagged as Food) becomes flagged as Beverage.
   e. If the target Menu Item Class is flagged as Food, then the copied Menu Item (in this case flagged as Beverage) becomes unchecked flagged as Beverage.
   f. Other fields such as Beverage, Print flag, Sales Price, Revenue Type and so on are copied as well.
   g. Translations are copied as well.
4. At the Hub level, you can copy the configured Menu Items so you can reuse them within the same properties.



Copy Menus Added

In OPERA Cloud Sales and Events, you can copy a menu to the same menu class or one or multiple different menu classes from the Menu administration screen.

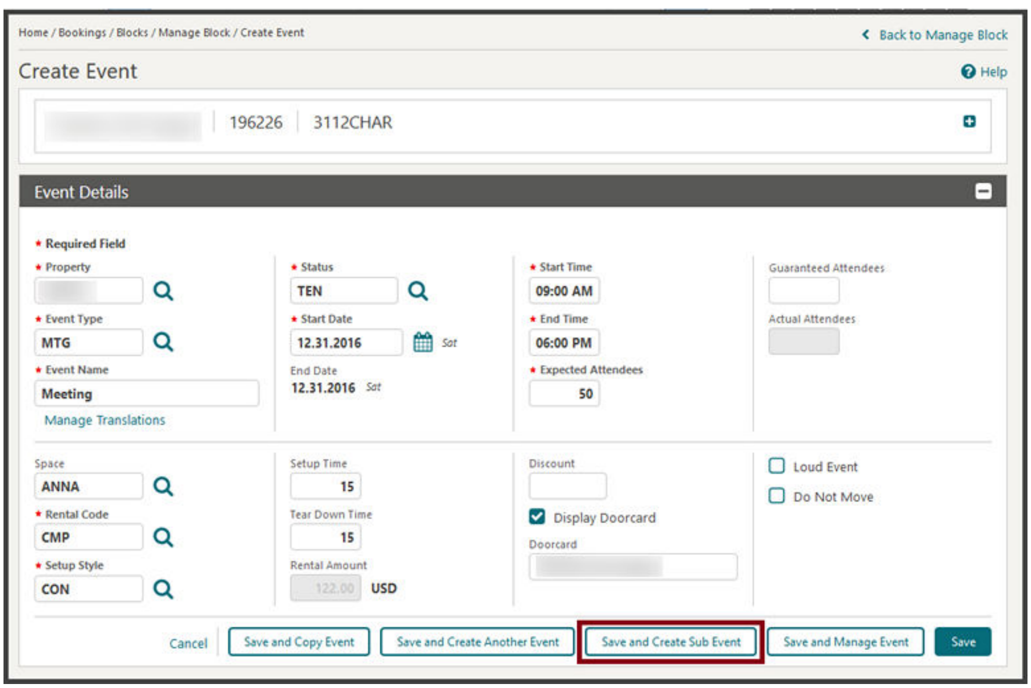
Use the row level Copy action link in the Composed Menu screen.

1. When you select Copy, you are prompted for the menu class selection. You can select single or multiple menu classes.
2. When a menu is copied to the selected menu classes:
   a. Dependent details (Example: Included/Consumption/Multi Choice flag, Menu Items, pricing, notes, and so on) are also copied.
   b. The Event Type is populated based on the menu class selected for the newly created menu.
   c. Translations are copied.
3. At the Hub level, you can copy the configured menus for reuse within same properties.

Create Event Updated with Create Sub-event Action

In OPERA Cloud Sales and Events, the Create Event page is updated with a Save and Create Sub Event action button (replacing the sub-event check box) for properties with the Sub Event control enabled.

When selected, the event is saved and you are taken to the Create Sub Event screen where you can save the sub event or continue to create additional sub events using the Save and Create Another Sub Event action button.



Create Event Updated with Save and Copy Action

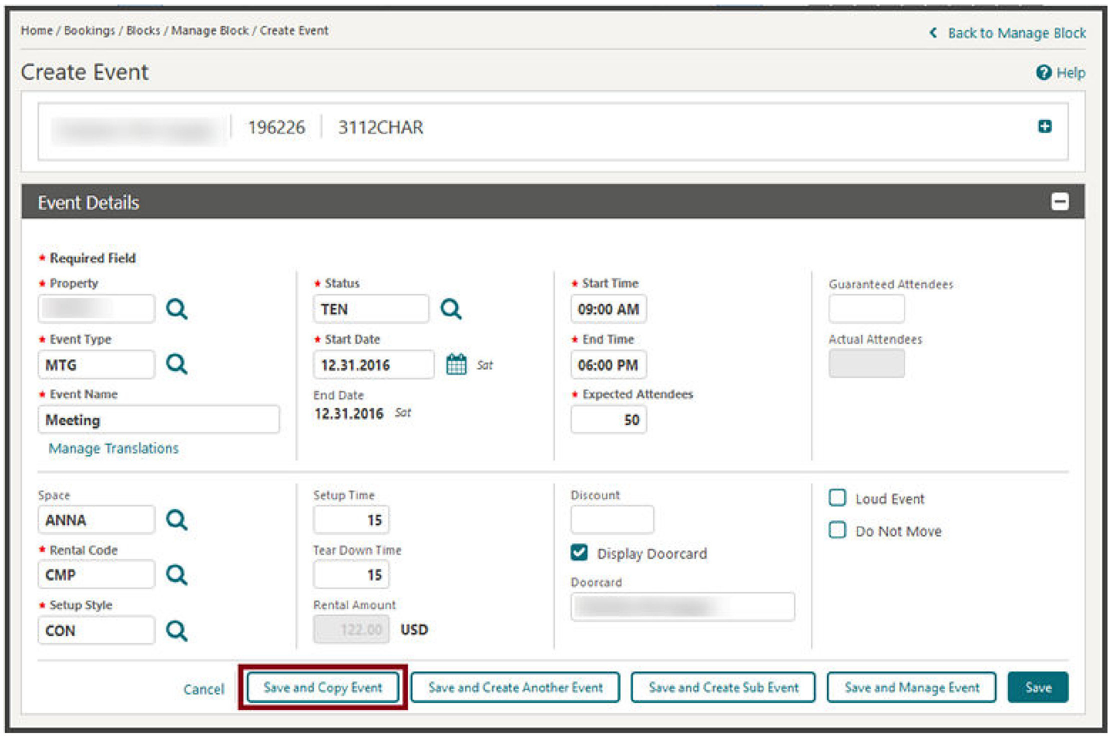
In OPERA Cloud Sales and Events, the Create Event page is updated with a Save and Copy Event action button. When you select the button, the event is saved and you are directed to the Copy Event to Other Dates screen.

From here, you can copy the saved event to one or multiple dates within the same block or to a different block.

When the button is selected while creating master and sub events, the master event becomes highlighted and appears in the Select Event(s) to Copy section.

Since the check box for Include Sub Events is selected by default, the master event and any sub events that exist are copied.

If you launch the create sub event screen from the I Want To . . . menu link, the button for Save and Copy does not become available.



Customizable BEO Report Templates Available

In OPERA Cloud Sales and Events, three Banquet Event Order (BEO) templates are available in RTF format for customization using the Microsoft Word Stationery Editor.

- sample_beo_1column (parameter form: sample_beo_1column)
- sample_beo_2column (parameter form: sample_beo_2column)
- sample_beo_2column_fb (parameter form: sample_beo_2column_fb)

The fields for Function Type, Post As, and Total Rooms are added in the Booking Details sections, and the Event ID field is added in the Agenda section of all three templates.

You can preview layout changes to your templates by downloading and loading the sample XML data into Microsoft Word.

You can generate the BEO in Word format to make further changes as needed for specific events.

Account Name		Contract Number	
Contact Name		Catering Manager	
Address		Sales Manager	
		Booking Type	
		Booking Name	
		Function Type	
Telephone		Represented by	
Fax		Post As	
E-mail		Total Rooms	120

Sunday, March 22nd 2020

Time	Room	Function	Setup	Exp/Gtd	Rental	Event ID
06:00 PM - 09:00 PM 05:30 PM - 09:30 PM	Chesapeake A	Dinner	Banquets 10 Chairs	30/0		218252

Food

Chesapeake A
Event ID 218252
06:00 PM to 09:00 PM
Plated Dinner Menu - Rockfish
$ 71.00 Per Person
Exp 30
Sweet Corn and Potato Soup

Grilled Asparagus Salad, Shaved Parmesan, Lemon Dijon
Crisp Romaine, Roasted Yellow and Red Beets, Shaved Red Onions, Bay Blue Cheese, Lime Zested Ranch

Seared Sustainable Rockfish with Mushroom Compote
Flourless Chocolate Torte, Blackberry Preserve

Raspberry Chocolate Crunch Torte

Coffee, Iced Tear or Lemonade

Special Meals Please provide (2) Vegetarian Dishes

Beverage Service

Chesapeake A Wine Service $ 06:00 PM to 09:00 PM

	$ 50.00	Per Bottle
	$ 43.00	Per Bottle
	$ 45.00	Per Bottle

Decoration

Chesapeake A 06:00 PM to 09:00 PM
1 Chocolate Fountain
1 Chiavari Chair

[redacted]

Account Name	[redacted]	Contract Number	[redacted]
Contact Name		Catering Manager	
Address		Sales Manager	
		Booking Type	
		Booking Name	
		Function Type	
Telephone	[redacted]	Represented by	
Fax		Post As	
E-mail		Total Rooms	120

Sunday, March 22nd 2020

Time	Room	Function	Setup	Exp/Gtd	Rental	Event ID
06:00 PM - 09:00 PM 05:30 PM - 09:30 PM	Chesapeake A	Dinner	Banquets 10 Chairs	30/0		218252

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Sweet Corn and Potato Soup

Grilled Asparagus Salad, Shaved Parmesan, Lemon Dijon
Crisp Romaine, Roasted Yellow and Red Beets, Shaved Red Onions, Bay Blue Cheese, Lime Zested Ranch

Seared Sustainable Rockfish with Mushroom Compote
Flourless Chocolate Torte, Blackberry Preserve

Raspberry Chocolate Crunch Torte

Coffee, Iced Tear or Lemonade

Special Meals   Please provide (2) Vegetarian Dishes

Beverage Service

Chesapeake A Wine Service $ 06:00 PM to 09:00 PM

[redacted]

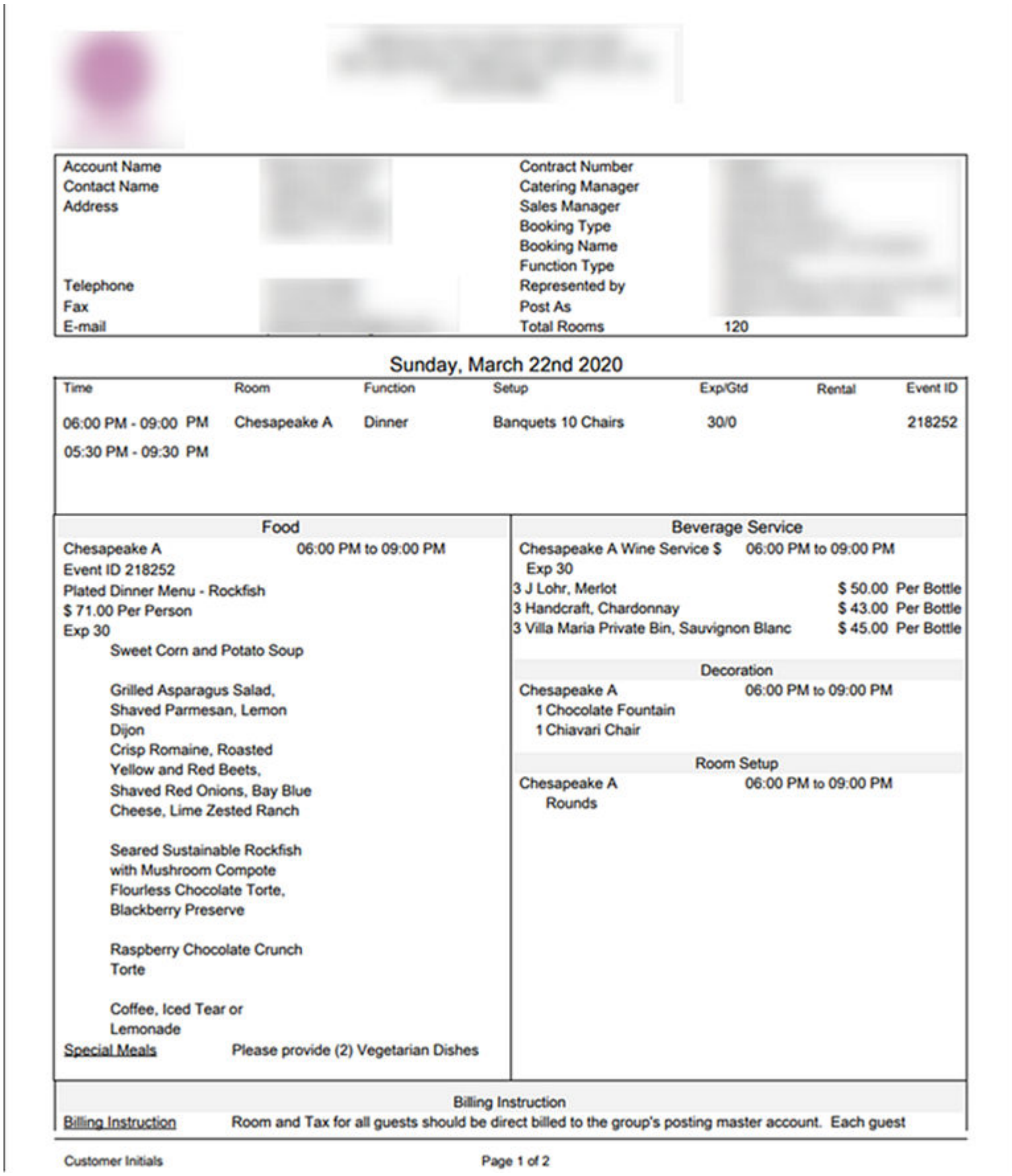
$ 50.00 Per Bottle
$ 43.00 Per Bottle
$ 45.00 Per Bottle

Decoration

Chesapeake A   06:00 PM to 09:00 PM
1 Chocolate Fountain
1 Chiavari Chair

Room Setup

Chesapeake A   06:00 PM to 09:00 PM
Rounds



Account Name		Contract Number	
Contact Name		Catering Manager	
Address		Sales Manager	
		Booking Type	
		Booking Name	
		Function Type	
Telephone		Represented by	
Fax		Post As	
E-mail		Total Rooms	120

Sunday, March 22nd 2020

Time	Room	Function	Setup	Exp/Gtd	Rental	Event ID
06:00 PM - 09:00 PM	Chesapeake A	Dinner	Banquets 10 Chairs	30/0		218252
05:30 PM - 09:30 PM						

Food

Chesapeake A 06:00 PM to 09:00 PM
Event ID 218252
Plated Dinner Menu - Rockfish
$ 71.00 Per Person
Exp 30
Sweet Corn and Potato Soup

Grilled Asparagus Salad, Shaved Parmesan, Lemon Dijon
Crisp Romaine, Roasted Yellow and Red Beets, Shaved Red Onions, Bay Blue Cheese, Lime Zested Ranch

Seared Sustainable Rockfish with Mushroom Compote
Flourless Chocolate Torte, Blackberry Preserve

Raspberry Chocolate Crunch Torte

Coffee, Iced Tear or Lemonade

Special Meals Please provide (2) Vegetarian Dishes

Beverage Service

Chesapeake A Wine Service $ 06:00 PM to 09:00 PM
Exp 30

3 J Lohr, Merlot	$ 50.00 Per Bottle
3 Handcraft, Chardonnay	$ 43.00 Per Bottle
3 Villa Maria Private Bin, Sauvignon Blanc	$ 45.00 Per Bottle

Decoration

Chesapeake A 06:00 PM to 09:00 PM
1 Chocolate Fountain
1 Chiavari Chair

Room Setup

Chesapeake A 06:00 PM to 09:00 PM
Rounds

Billing Instruction

Billing Instruction Room and Tax for all guests should be direct billed to the group's posting master account. Each guest

Customer Initials Page 1 of 2

STEPS TO ENABLE

1. From the OPERA Cloud menu, select **Reports**, select **Configure Reports**, and then select **Create Reports**.
2. Set the Report Type to **Customized Report**.
3. In the Sample Report to base your Customized Report field, select a **template**. Options are: sample_beo_1column, sample_beo_2column, and sample_beo_2column_fb.
4. Select **Download Sample Report** to download the RTF template; save and rename the file (lower case letters only) to your local file system.
5. Select **Download Sample Data** to download the XML file containing sample data. Save the file to your local file system.
6. Launch Microsoft Word and open the downloaded RTF template.

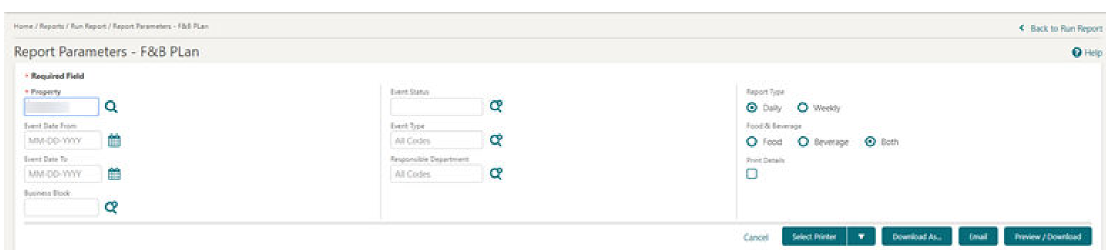
7. Load the sample XML Data and select the **downloaded XML file**.
8. Customize your template as required and save the **changes** to the RTF file.
9. From Create Report, select **Choose File** to upload the modified template.
10. Select a **Report Group**.
11. Update the **Display Name**.
12. Select **Language Code**, if needed.
13. Set the Parameter form to Existing; select **the parameter form** that matches the RTF template selected based on the naming convention, for example, Sample 2 Col = Sample 2 Col, Sample 2 Col FB = Sample 2 Col FB, and so on.
14. Populate the default report parameters, as needed.
15. Click **Save**.

Related topic: About Stationery Editor (Oracle Business Intelligence (BI) Publisher)

Food and Beverage Plan Report Added

In OPERA Cloud Sales and Events, the F&B Plan report is available in the Events Report Group. This report details the necessary food and beverage preparations and requirements for events. The report includes notes, and you can generate it with account, contact, on-site contact, and communication details when you select Print Details. You can generate the report for specific blocks or a date range. It has additional filters, including Event Status, Event Types, and Responsible Department. You can run the report in Daily or Weekly mode.

The report is a great tool for the Banquet Chef, Kitchen, and other departments responsible for providing food and beverages for catering events. You can use the report as an addition to the Banquet Event Order or as a replacement as it only includes the necessary details for food and beverage.



ORACLE Hospitality

F&B PLan

07:08 AM

Printed by

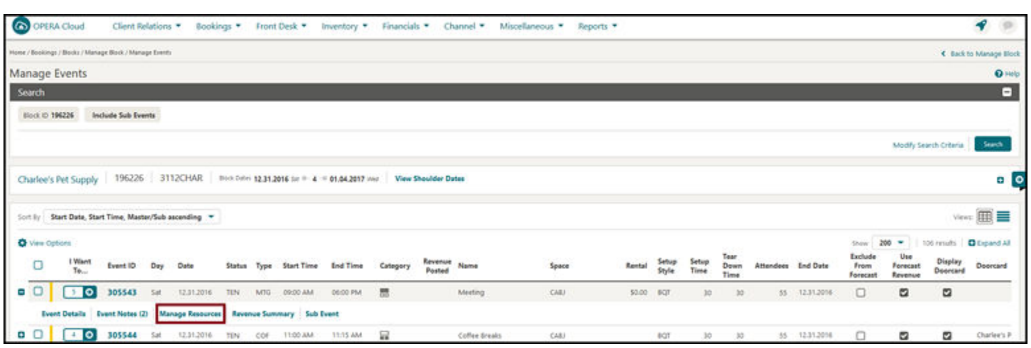
Date: Thursday, 01-02-20

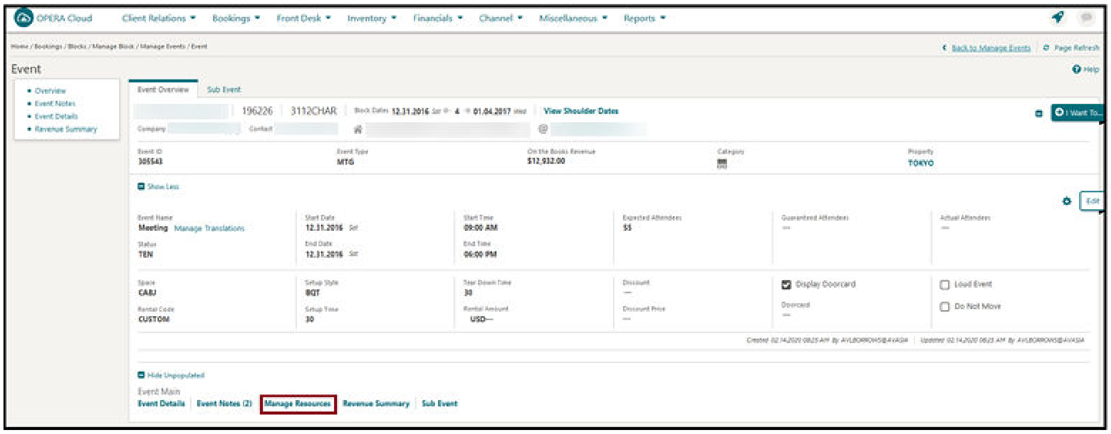
Time			Event Type/Event Name & ID Menu/Item Name	Event Room/Property Menu/Item Price	Price	EXP	Setup GTD	SET	ACT	Attendees Department
01:00 AM-12:00 PM			BRKF1Breakfast / 105085							29
01:00 AM-12:00 PM			Bow Breakfast Buffet	112.50	29.00	29				
	1	2	Assorted Chilled Juices			29				
	1	6	fresh Danish pasties, Muffins and croissants (2 per person)			29				
	1	8	Fruit yogurts, Greek style natural yogurt			29				
	1	9	Cold Cereals and lodge made granola			29				
	1	10	Sliced Fresh Tomatoes			29				
	1	14	Smoked Strip bacon, Valbella gluten free maples chicken and breakfast sausages			29				
	1	16	Hash browned potatoes			29				
	1	18	Buttermilk Pancakes and French toast with syrup			29				
	1	20	Freshly Brewed Regular and Decaffeinated Coffee and Assorted Hot Tazo Teas			29				
	1	21	Nielson By Byron, Pinot Noir			29				
	1	22	J Lohr, Merlot	50.00		29				
	1	23	Assorted mini yogurt parfair with granola, fruit puree and chopped walnuts	6.50		29				
	1	24	Individual bottles of sparkling fruit juice	4.00		29				
01:00 AM-12:00 PM			BRKF1Breakfast / 105086							29
01:00 AM-12:00 PM			Bow Breakfast Buffet	84.00	29.00	29				
	1	2	Assorted Chilled Juices			29				
	1	6	fresh Danish pasties, Muffins and croissants (2 per person)			29				
	1	8	Fruit yogurts, Greek style natural yogurt			29				
	1	9	Cold Cereals and lodge made granola			29				
	1	10	Sliced Fresh Tomatoes			29				
	1	14	Smoked Strip bacon, Valbella gluten free maples chicken and breakfast sausages			29				
	1	16	Hash browned potatoes			29				
	1	18	Buttermilk Pancakes and French toast with syrup			29				
	1	20	Freshly Brewed Regular and Decaffeinated Coffee and Assorted Hot Tazo Teas			29				
	1	21	Mini Caprese Tartlet	84.00		29				

Manage Resources Link Added to Event Search and Event Presentation Screens

In OPERA Cloud Sales and Events, a Manage Resources details link is added to the Event Presentation and the Manage Event Search screens to enhance usability.

The Manage Resources link appears below the Event Overview panel in the Event main section in addition to within the I Want To . . . menu. The link is always bold and accessible even if no resources are added to the Event.





Menu Configuration Usability Enhanced

In OPERA Cloud Sales and Events, Menu configuration is updated to enhance usability.

Configure Menu :

1. A Menu Item drawer is available within the Menu Items panel.
2. When clicked, the Menu Item selection panel opens for you to select one or more menu items to add to the menu.
3. The Menu Items drawer provides the following:
   a. Search (collapsed by default):
      i. You can search menu items by Name, Event Type, Quick Insert, or Dietary.
      ii. Use the Reset action to reset search criteria.
   b. Three actions on the screen:
      i. **Add Menu Item**: the button adds selected menu items to the menu.
      ii. **Cancel**: the button cancels the menu item selection process.
      iii. **Include in Menu**: selecting the check box includes the Menu Item. The check box is not available for Consumption Menus.
   c. You can add multiple Menu Items to the Menu using the check box corresponding to menu Items.
   d. Selecting Expand All displays all Menu Items; if you collapse the same, the results get collapsed.
4. After you add Menu Items using the Menu Item drawer, you can delete the same using the Delete ellipsis option on each row level.
5. You can add Menu Items to a menu and flag them as Included by selecting the Include in Menu check box in the Menu Item drawer.

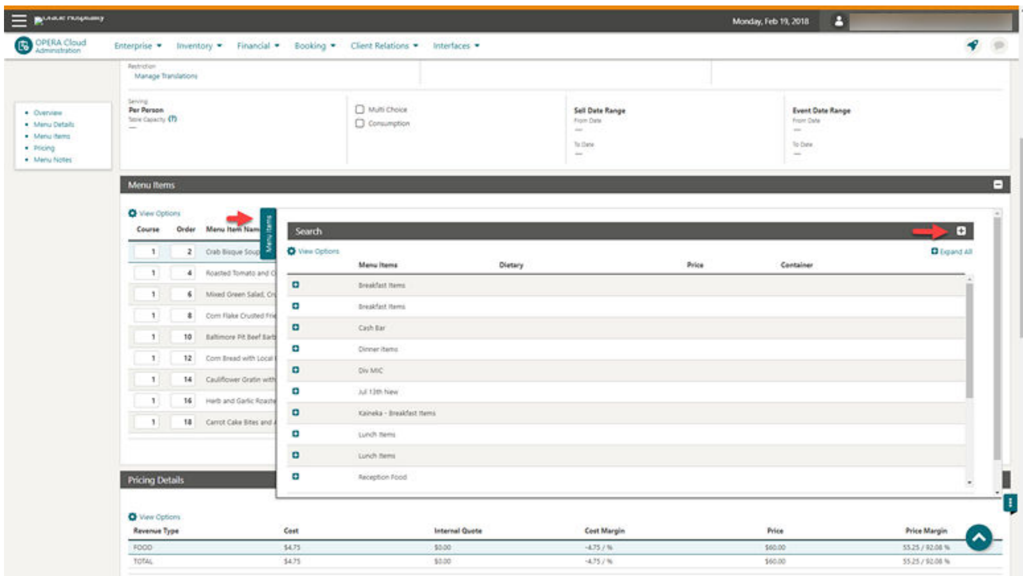
Menu Presentation screen:

The Menu Presentation screen, Menu Item panel, provides the following:

1. A row level ellipsis option for Delete is available. You can select it to delete the selected Menu Item.

2. You can click Edit, and the entire table is enabled for Edit. The Menu Item drawer is available in this mode.
3. You can add the Menu Items using the Menu Item drawer in Edit mode.

> **Note:**
>
> The Menu Item drawer is available in the Menu Item indicator as well.



Move Menu Items Added

In OPERA Cloud Sales and Events, you can move one or multiple Menu Items to another Menu Class for the same property from the Menu Item administration screen.

Use the Move action button available below the Copy option within the header ellipsis in the Menu Items Search screen.

1. A multi-select check box is available at each row level within the Menu Items search screen.
2. You can click Move after selecting single or multi-menu items and are prompted with the Menu Item Class selection user interface. This user interface provides a list of Menu Item Class names with Select and Cancel links.
3. You can select a single Menu Item Class (same or different) and click Select. If you click Cancel, the Menu Item Class selection process ends.
4. The selected Menu Item gets moved to the selected Menu Item Class.
   a. The Event Types are populated based on the Menu Item Class selected for the moved menu Item. This is a change from the existing OPERA 5 behavior.
   b. The Responsible Department is populated based on the Menu Item Class selected for the moved menu Item. This is a change from the existing OPERA 5 behavior.

c. If the target Menu Item Class is flagged as Beverage, then the moved Menu Item (in case it is flagged as Food) is flagged as Beverage. This is a change from the existing OPERA 5 behavior.

d. If the target Menu Item Class is flagged as Food, then the moved Menu Item (in case it is flagged as Beverage) has the unchecked flag for Beverage. This is a change from the existing OPERA 5 behavior.

e. Translations are moved as well.

5. At the Hub level, you can move the configured menu items for reuse within the same properties.

Exports

Back Office Export Views Listed in General Exports

The following Back Office Export views are converted to General Export views and are available from OPERA Cloud > Miscellaneous > Exports > General.

BOF_DEP_CHKOUT_TOTALS

BOF_CHEQUE_EXCH_DETAILS

BOF_CITYLED_TRXCODE_DETAILS

BOF_BILLTYPE_TRXCODE_TOTALS

BOF_BILLTYPE_TAXCODE_TOTALS

BOF_BILL_TRX_CODE_TOTALS

BOF_BILL_NO_TAX_CODE_TOTALS

BOF_DEP_CHECKEDIN_TOTALS

BOF_ZERO_FOLIOS

BOF_FATREP_BILL_TAXCODE_TOTALS

BOF_DEP_REFUND_TOTALS

BOF_DEP_RECD_TOTALS

BOF_FATREP_TAX_CODE_TOTALS

BOF_RESV_REVENUE_RECORDS

BOF_CITYLED_TAX_CODE_DETAILS

BOF_AR_OLDBAL_PAYMENTS

BOF_UNALLOCATED_PAYMENTS

BOF_NOBILL_REVENUE_RECORDS

BOF_CREDIT_CARD_RECORDS

BOF_FOLIOTAX_AND_CC_PAYMENTS

BOF_COUNTRYSTATS_RECORD

BOF_REVENUE_TAX_RECORDS

EXP_BOF_ALL_TRANSACTION

Back Office Export Views Updated

Additional columns are added to the following standard export views:

1. EXP_BOF_CITYLED_RECORDS

- PROFILE UDFC21 to UDFC40 (Profile of Payee)
- Reservation UDFC21 to UDFC40
- Reservation Guest Country Description

2. EXP_BOF_REV_MARKET_RECORDS

- MC_BOF_CODE1 to MC_BOF_CODE25

3. EXP_ALL_TRANSACTIONS_VIEW

- GUEST_LAST_NAME
- GUEST_FIRST_NAME
- RESERVATION UDFC01- UDFC10
- BOF_CODE1 - BOF_CODE25

A new export view is available with the following columns:

1. EXP_BOF_REV_MARKET_ROOMTYPE

- Account Period
- User Name
- Transaction Code
- Market Code
- Room Type Code
- Tax Rate String
- Transaction Description
- Transaction Date
- Inter Hotel Ledger Debit
- Inter Hotel Ledger Credit

- Inter Hotel Ledger Control
- Inter Hotel Ledger Control Flag
- Department Ledger Debit
- Department Ledger Credit
- Department Ledger Control
- Department Ledger Control Flag
- Guest Ledger Debit
- Guest Ledger Credit
- Guest Ledger Control
- Guest Ledger Control Flag
- Package Ledger Debit
- Package Ledger Credit
- Package Ledger Control
- Package Ledger Control Flag
- AR Ledger Credit
- AR Ledger Debit
- AR Ledger Control
- AR Ledger Control Flag
- Gross Amount
- Gross- Debit/Credit Flag
- Net Amount
- Net -Debit/Credit Flag
- VAT Amount
- VAT- Debit/Credit Flag
- Tax Amount
- Tax- Debit/Credit Flag
- Transaction Code Type
- Transaction Code Group
- Transaction Code Subgroup
- AR Indicator
- Revenue Bucket ID
- Cash Indicator
- Manual Posting Flag
- Revenue Group Indicator
- Arrangement Code
- Expense Folio
- Group Folio

- BOF Interface Code
- BOF Code1 - BOF Code 25
- Market BOF Code 1- Market BOF Code 25

Country Specific - Germany - GoBD Export Modified

GoBD Export Templates are modified to accommodate the requested changes from the auditing authorities.

The following modifications are made:

1. Dataset xmlns info is replaced with <DatasSet>.
2. <RecordDelimiter>
</RecordDelimiter> is replaced with <RecordDelimiter>
</RecordDelimiter>.
3. <ColumnDelimiter>;</ColumnDelimiter> and <TextEncapsulator>""</ TextEncapsulator> are added.
4. The column order is now matching in the Index file for both GOBD_FOLIO and GOBD_REV_TRX_DET.
5. For GoBD Stat Export, the column, TOTAL_NON_REVENUE_GROSS, will not exceed 20 positions.

STEPS TO ENABLE

In order for these changes to take effect, you must delete the existing export configuration and re-select the exports from template.

1. From the Application menu, select **Miscellaneous**, select **Exports**, and then select **Country**.
2. Search and then select a GoBD Export in search results.
3. Click the row level **Vertical Ellipsis** and select **Delete**.
4. If a pop-up like "Export cannot be deleted as data is already generated" appears, click the **Vertical Ellipsis** and select **View Exports**.
5. Select the **generated file**, click the **Vertical Ellipsis**, and select **Delete**. Continue with deleting the export.
6. Repeat the process for deleting each of the five GoBD exports.
7. Click **New from Template** to create a new export from the template.
8. Click the **search glass icon** and search for GoBD export, for example, *GoBD.
9. Select the export and click **Create and Continue**.
10. Repeat the process for adding each of the five GoBD exports.

Country Specific - Portugal - Update to Police Export

The following changes to the Portugal Police Export (PT_POLICE_EXPORT_DAY) are generically available, but should be reviewed by properties in Portugal.

The following changes are implemented for export data:

- The export outputs three-letter ISO codes for Nationalities, Countries, and ID Countries.
- The export no longer includes pseudo room type reservations.

> **Note:**
>
> Properties are expected to configure 2-letter ISO codes for Countries, ID Countries, and Nationalities. If non-ISO2 codes are configured for a Country/Nationality/ID Country, the export passes a blank value in the respective column.

Custom Reference Numbers in Back Office and General Export Views

Custom Number(s) are available in the following with five separate columns for Custom_number1, Custom_number2, Custom_number3, Custom_number4, and Custom _number5.

- Back Office Export view: EXP_BOF_ALL_TRANSACTIONS
- General Exports views: EXP_FOLIOTAX and EXP_ALL_TRANSACTION_VIEW

An additional custom_numbers column is available listing all custom numbers in a comma delimited string.

New Exports for Oracle Responsys (Marketing Cloud)

New exports are available for exporting reservation and profile data to the Oracle Responsys (Oracle Marketing Cloud.)

- **RESPONSYS_RESV_DAY** export can be generated for an arrival date range and for specific reservation status(es). Additional filter conditions can be defined in Miscellaneous > File Exports > General > Select the export file type > Edit > Filter Condition.
- **RESPONSYS_PROF_DAY** export can be generated for date/date range and filtered by profile type(s) and profile privacy option. The Profile export file generated contains profile, revenue (production) data, stay details, and membership details for applicable profile types(s).

There are six export file types available in the list of templates within the General exports. You can select the applicable export(s) from the template list and add to your property.

- **RESPONSYS_RESV_DAY**: You can use this template file type to generate the reservation export manually.
- **RESPONSYS_RESV**: When this template file type is added to the property, the reservation export is automatically scheduled to run during End of Day. You can review the scheduler job from Miscellaneous > File Exports > Schedules.
- **RESPONSYS_RESV_AUTO**: You can use this template file type to schedule the reservation export from Miscellaneous > File Exports > Schedules.
- **RESPONSYS_PROF_DAY**: You can use this template file type to generate the profile export manually.

- **RESPONSYS_PROF**: When this template file type is added to the property, the profile export is automatically scheduled to run during End of Day. You can review the scheduler job from Miscellaneous > File Exports > Schedules.
- **RESPONSYS_PROF_AUTO**: You can use this template file type to schedule the reservation export from Miscellaneous > File Exports > Schedules.

When the profile export is generated during End Of Day or from a scheduler job, the export is generated for current business date.

When the reservation export is generated during End Of Day or from a scheduler job, the export is generated for the next 30 days arrivals (from the current business date).

> **Note:**
>
> Pseudo room type reservations are not included in the reservation export.

Both reservation and profile exports are generated in comma separated file format by default; you can change the format to .txt from Miscellaneous > File Exports > General > Select the export file type > Edit > update the file extension formula.

The exports are delivered to an SFTP or file system location.

For information on General Export configuration, refer to Exports.

XML Formats Added to Export Definition

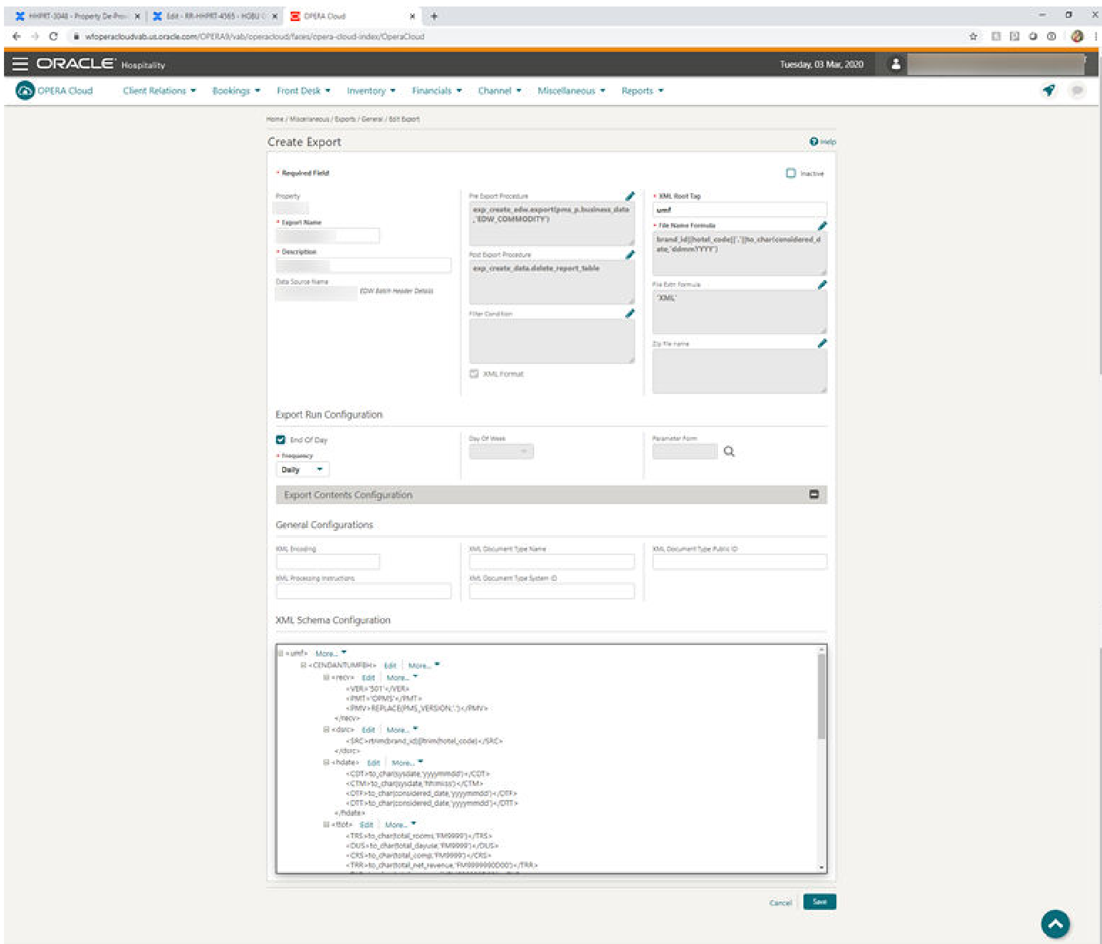
You can configure exports to output in XML format. Upon enabling the XML format button, the Create Export page is transformed into an XML format friendly page.

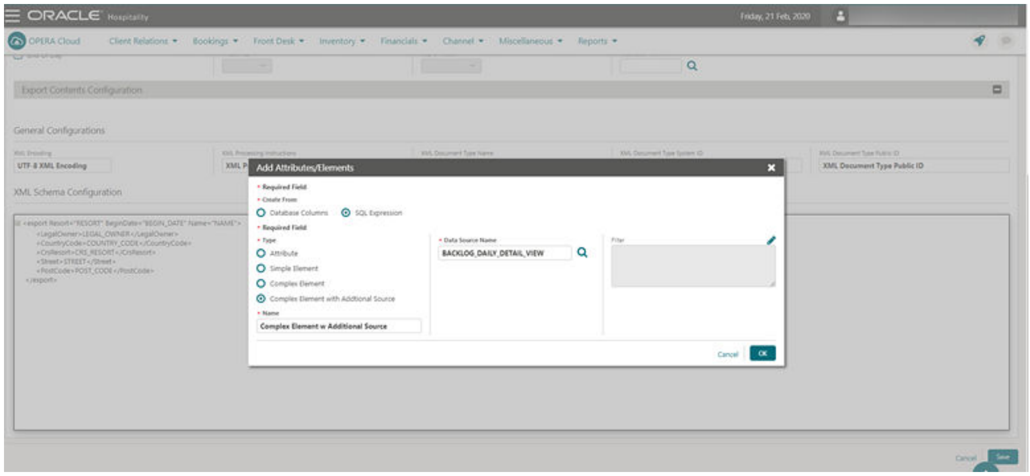
The new sections and fields include the following:

1. Addition of XML Root Tag.
2. In Export Contents Configuration, the General Configurations section contains the XML Declarations and the Document Type Declaration (DTD) of an XML file. All fields in the General Configurations section are optional.
3. You can configure XML Attributes and Elements to be one of the following:
   a. Database Columns - lists columns from Data Source that you can add as attributes and/or elements.
   b. SQL expression - You can choose other types of attributes or elements. Choices for SQL Expression are:
      i. Attribute - provides an attribute name, column length; use the SQL expression builder to filter values.
      ii. Simple Element - provides an element name; use the SQL expression builder to filter values.
      iii. Complex Element - provides an element name. This creates a new level/ branch in the XML. You can add new attributes and elements. All will come from the original Data Source.
      iv. Complex Element with Source - provides an element name; choose another Data Source and filter column as needed using the expression

builder. This creates a new level/branch in the XML. You can add new attributes and elements, but all data comes from the new Data Source.

> **Note:**
>
> - XML exports do not have component exports.
> - You cannot edit XML Export data in the View Exports screen.



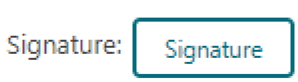


Front Desk

Enhancements to Electronic Registration Card Presentation

For properties with the eSign Registration Card function active in the Front Desk group of OPERA Controls, the following improvements are made for presentation to guests:

- Labels related to eSign functionality are updated to display eSign Registration Card.
- eSign Registration Card appears as a full page overlay for presentation to the guest.
- The Language selection drop-down is located in the upper right corner of the popup and appears when the multi-language function is active.
- Scrolling inside the eSign Registration Card popup occurs only on the body of the configured eSign registration card document; header, language, and actions are persistent.
- Guests can add their signature or initials to the eSign registration card by clicking the Signature or Initial buttons.
- After the elements are signed, buttons are replaced with the guest signature, and a pen icon (to edit) appears next to the signature.



Enhancements to Electronic Registration Card Template Configuration

Various enhancements are made to Electronic Registration Card template configuration.

- With the multi-language control enabled, you can configure a template for each language.
- With the multi-property add-on subscription enabled, you can configure and then copy templates to other properties.
- You can use the Copy action to clone a template to a new template for other membership types, properties, or languages.
- Page design is updated to improve usability.

> **Note:**
>
> The Administration menu and associated user tasks are renamed Electronic Registration Card (previously Web Registration Card).

Electronic Registration Card Template customization is enhanced by a "what you see is what you get" rich text editor.

The merge code list is updated with all profile and reservation flex fields, such as ProfileUDFC01 and ResvUDFC01.

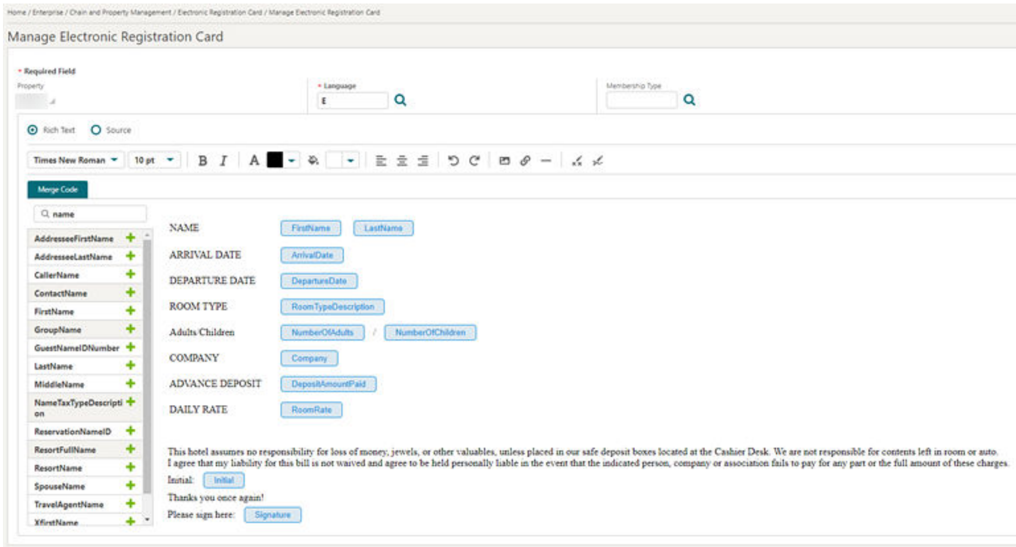
The ArrivalComments merge code is renamed PickupNotes (Transport Pickup Note).

The DepartureComments merge code is renamed, Dropoff Notes(Transport Dropoff Notes).

> **Note:**
>
> Pre-existing templates require updates with new merge codes if previously referenced.

You can edit the HTML source code for advanced control of the template layout.

For further details on template configuration, refer to Configuring Electronic Registration Card Templates



Integrations

New Dashboard Tile for OXI Queue Monitoring

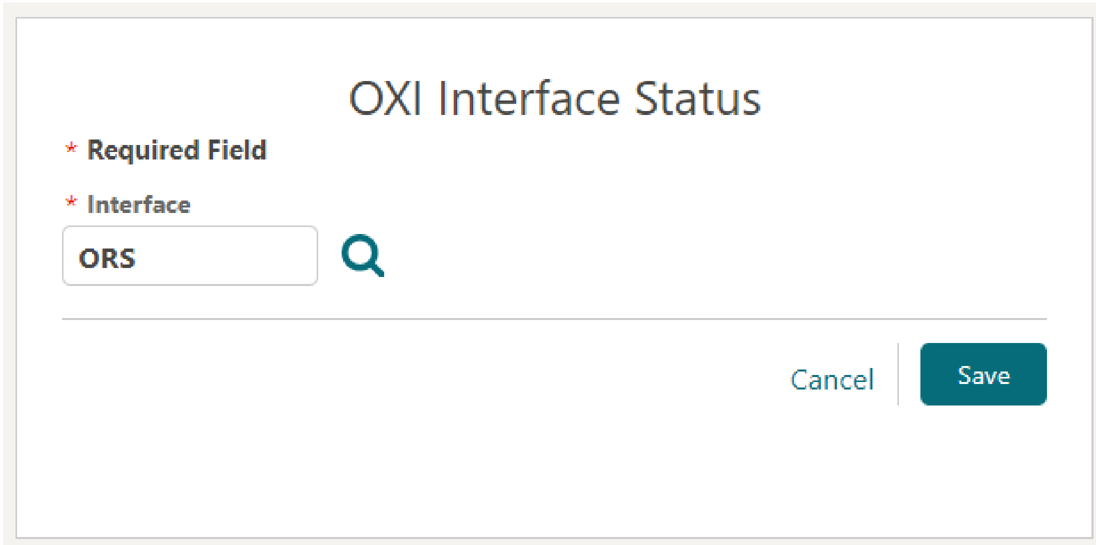
The OXI Interface Status Dashboard tile is available for monitoring the OXI message queue for a specific OXI interface.

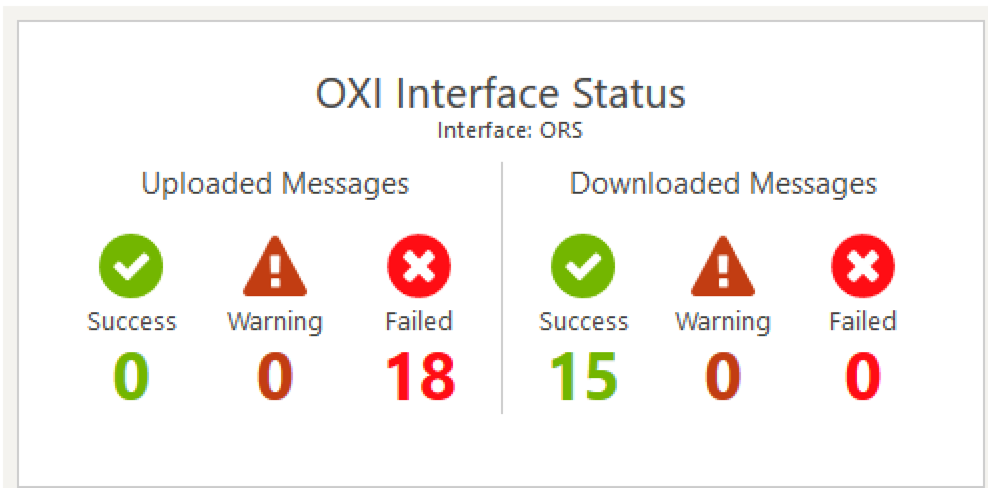
You can add multiple instances of the tile to your dashboard when multiple OXI interfaces are active at your property.

For both message downloads and uploads, the queue indicates: successful, successful with warning, or failed for all messages currently in the queue (based on the OXI purge setting).

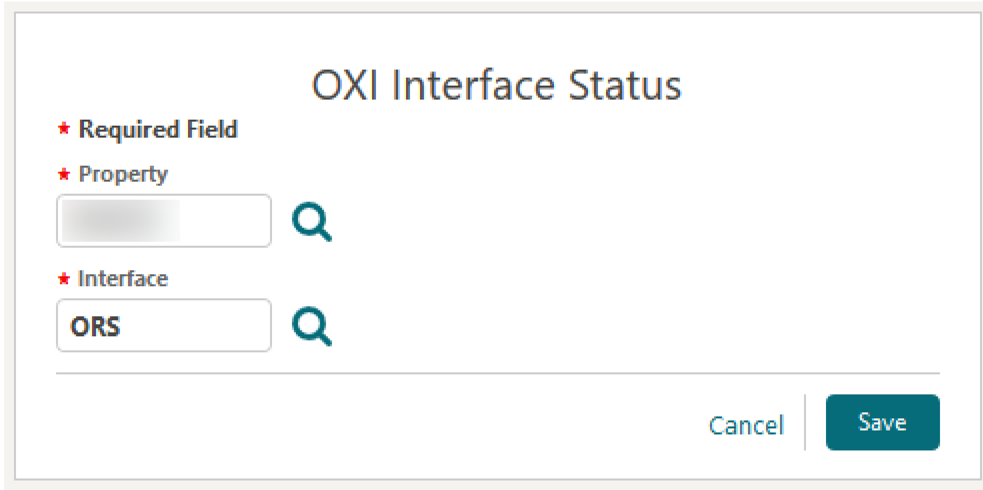
To view the tile on your dashboard, you must have the View OXI Interface Status Tile user task assign to your role(s).

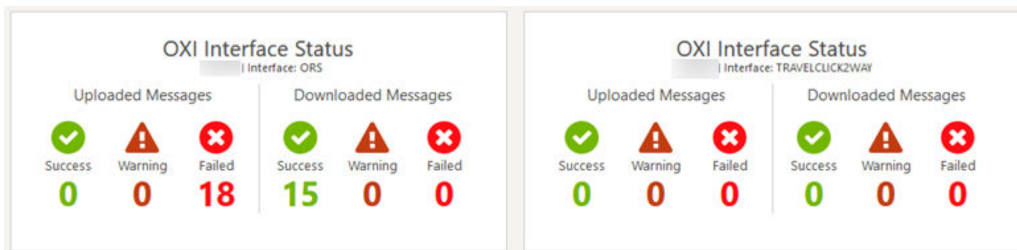
When your user is initialized to a property location, you can add and configure the tiles for all the interfaces configured under Exchange. The property code is internally defaulted.





When your user is initialized to a Hub location (multi-property), you can add and configure the tiles for properties and interfaces configured under Exchange.





STEPS TO ENABLE

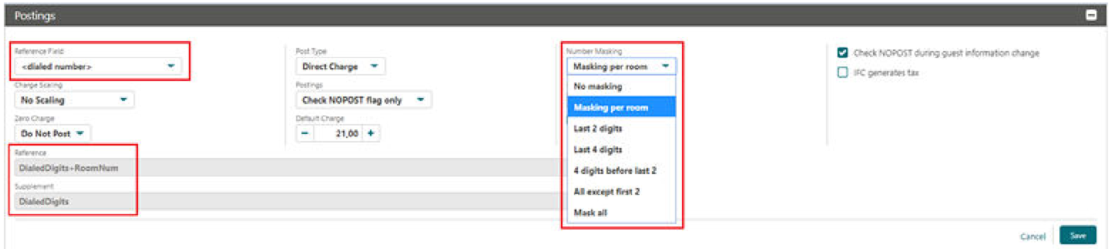
1. From the Role Manager menu, select **Role Manager**.
2. Select **Manage Chain Roles** or **Manage Property Roles**according to your needs.
3. Search and edit the **role(s)** to grant for access to the View OXI Interface Status tile.
4. Select the **General group** and grant the task: View OXI Interface Status Tile.
5. Click **Save**.

Number Masking Added for Property Interfaces

Number Masking is introduced in the Postings panel of interfaces such as PBX, VID, CAS, MBS, WWW, MSC, and VMS. You can now decide whether to hide a dialed number in the supplement or reference fields.

You can configure the interfaces to mask the dialed numbers for single or multiple lines.

Multiple masking options are available for you to select: No Masking, Masking per room, Last 2 Digits, Last 4 Digits, 4 Digits before Last 2, All except first 2, and Mask All.



Scan ID Documents Using Desktop Scanner

With an active ID Document scanning service (OPP_IDS), you can configure and enable scanning of identification documents using a validated partner scanning solution.

ID scanning is available in the Identification panel of a guest profile and also as part of the reservation check-in steps.

After completing an ID scan, you are presented with a profile comparison screen enabling you to retain or overwrite existing values obtained from the OCR scan.

In addition to the optical character recognition capture, ID scanning can capture a secure image of the identification and save it as an attachment on the profile.

Related Link

Configuring ID Document Scanning

Scan ID Documents Using Tablet Camera

With an active ID Document scanning service (OPP_IDS) and integration with a validated mobile ID scanning partner, you can use the camera on a tablet device to capture an image of a guest's identification and transmit the image to an identification scanning partner.

The partner solution can then process the image and send the identification data back to OPERA Cloud.

After completing an identification scan, you are presented with a profile comparison screen allowing you to retain or overwrite existing values obtained from the scan of the identification document.

Identification scanning is available in the Identification panel of a guest and contact profile and also as part of the reservation check-in steps.

In addition to optical character recognition capture, ID scanning can also save the encrypted image as an attachment on the profile.

Related Link

Configuring ID Document Scanning

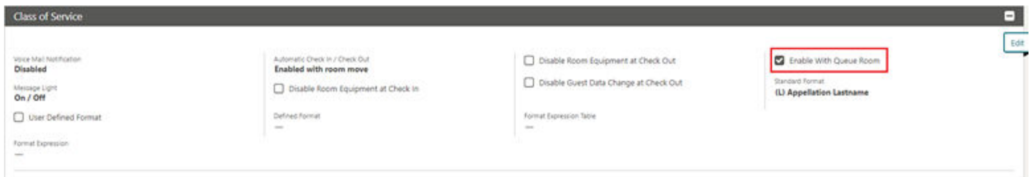
Send Queue Room Information By IFC8 Notification

The Enable with Queue Room option is available in the Class of Service panel of the Property Interface Configuration. The check box appears when the Queue Room function is active at your property.

When this feature is enabled, placing a guest reservation with a room number assigned on Queue generates a Guest In message to the Vendor Interface System for the room/reservation.

Checking in the room reservation still generates the expected Guest In message.

The vendor system is expected to handle the logic of the Queue Room functionality from the Check In functionality.



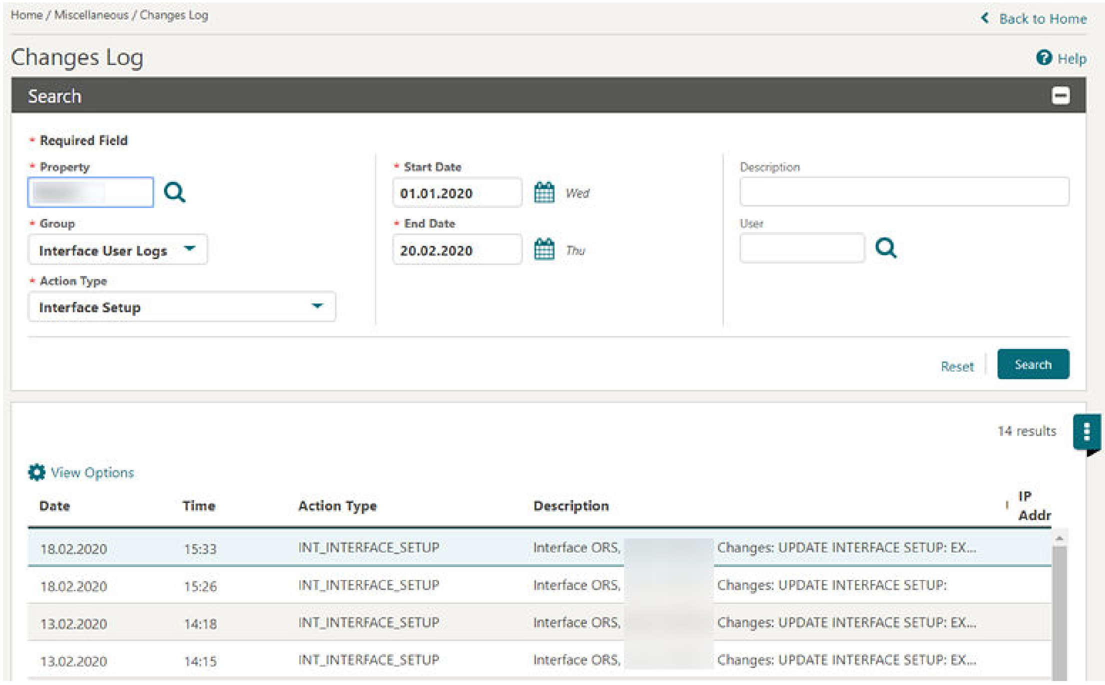
Miscellaneous

Changes Log Updated for Interface Action Types

The Changes Log is updated with Action Types for the Interface User Logs group, which allows you to view the changes log for interface configuration changes.

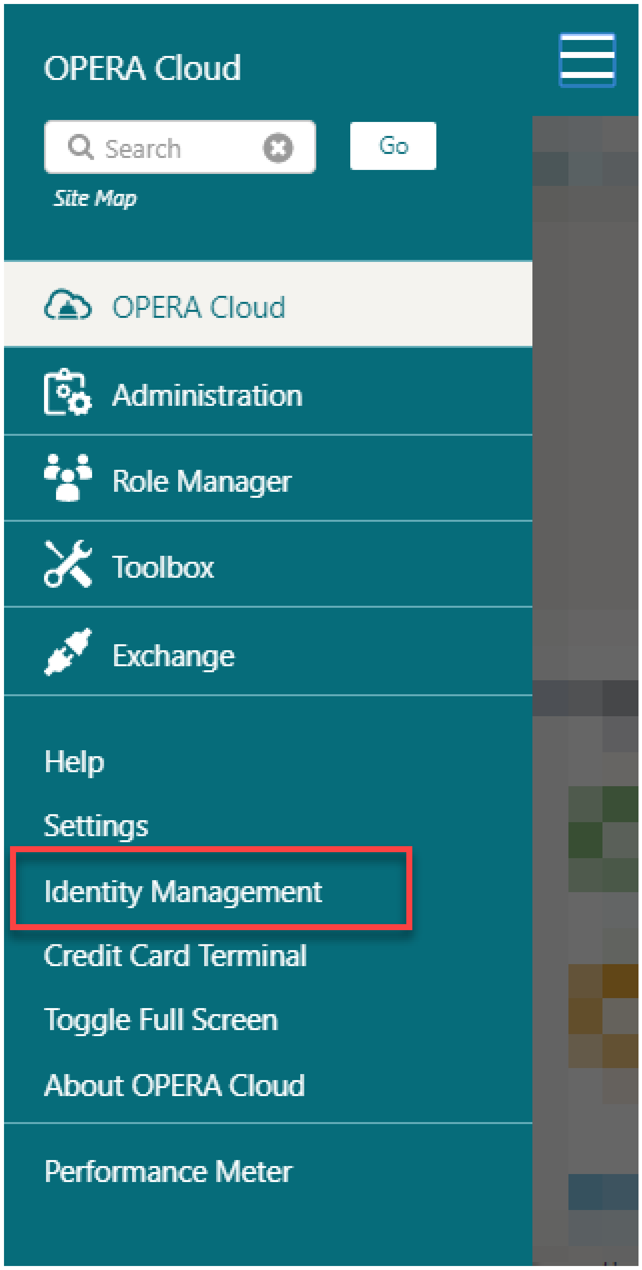
The changes logs help you review and understand if any system inconsistencies occur due to interface configuration changes.

- **Interface Setup**: shows all user activities such as New, Edit, and Delete actions on the Interface Setup screen.
- **Interface Communication Method**: shows all user activities such as New, Edit, and Delete actions on the Communication Method screen.
- **OXI Subscription Activation**: shows all user activities such as activation and deactivation OXI subscriptions on the OPERA OXI: Add-on subscription screen at the property level.
- **External System Activation** shows all user activities such as Activation and Deactivation External System actions on the External System screen.



Identity Management Link Added to Side Menu

An Identity Management link is added to the side menu. When you click the link, a new browser tab opens to Oracle Identify Management to update your user profile and password. Getting Started Changing Your Password



Multi-tenant Enterprise Admin User Introduced

An Enterprise User Hierarchy is introduced to enable administrators and other users who need to log into multiple chains and/or properties in different chains to use one user login rather than maintaining a login for each tenant (chain). All chains and properties of the larger Enterprise are then linked to the one common parent organization: the Enterprise Level.

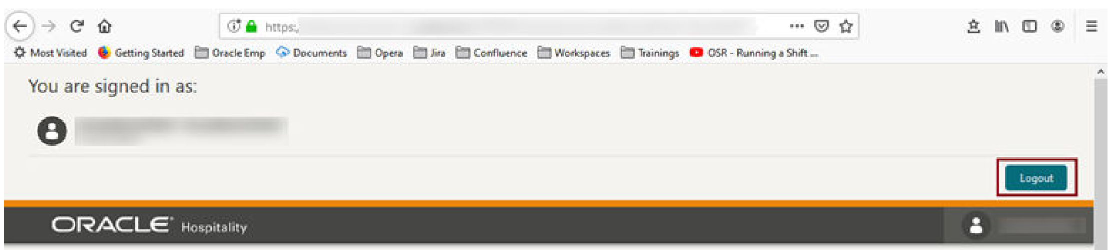
While the user is on the Enterprise Level, access to the individual chains/properties is controlled by granting the respective chain/property role. So, one Enterprise user might be granted access to chains belonging to the parent organization, while another is given access to only selected chains in the organization.

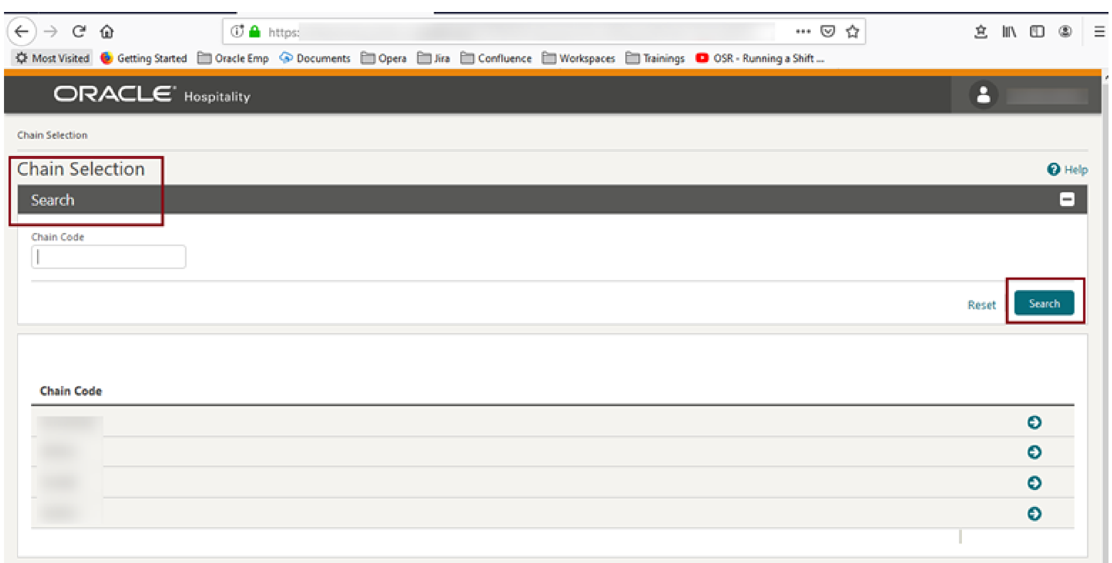
The Enterprise organization can be linked to multiple tenants (chains) in different OPERA Cloud and OPERA 5 environments (Dedicated/multi-tenant) as long as they are managed within the same Shared Security Domain.

The Enterprise Admin user can create users at the enterprise level and associate them with a group of chain or property roles. A non-admin Enterprise user needs to request access to chain and property roles as would any other level user. Users can see and request all, but the respective chain and/or property admin need to approve the access.

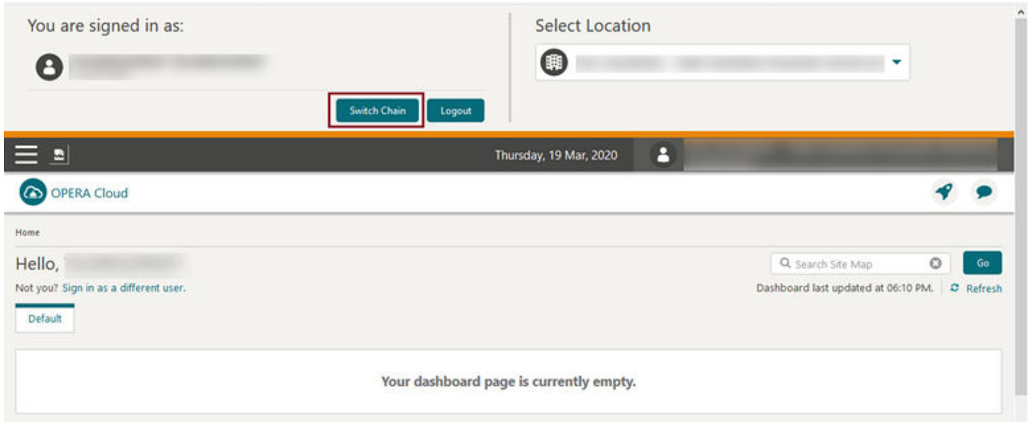
As an Enterprise user with access to multiple tenants (chains), you are presented with a tenant (chain) selection screen when logging in to OPERA Cloud. For logging in to OPERA 5, you will first access the OPERA 5 Portal and then use the familiar OPERA 5 screen to select the respective property you want to access.

You can log out from the chain selection screen. You can find the log out option by clicking the user name that appears above the OPERA Cloud menu bar at the top-right corner.





You can switch to a different tenant (chain) by clicking the user name that appears above the OPERA Cloud menu bar. By clicking **Switch Chain**, you are taken back to the chain selection screen.

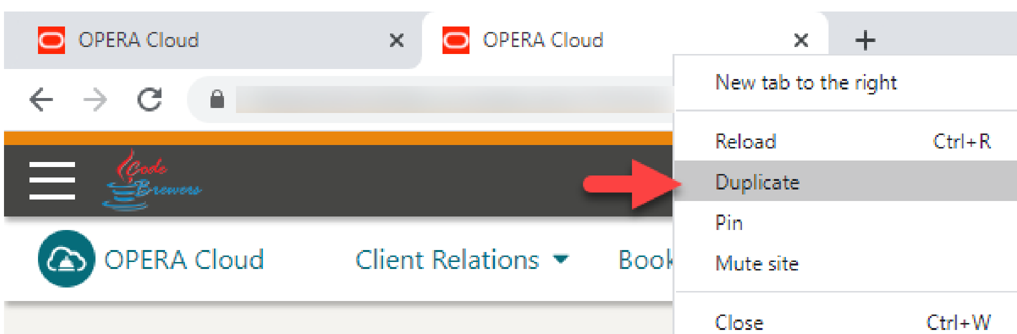


Multiple Browser Tab Support Added

You can open OPERA Cloud in multiple tabs in the same browser using the browser's duplicate or new/add tab functionality.

Session time out is handled gracefully for each new tab without impact on the active tabs:

- The session is kept alive in all tabs as long as you are active in one of the tabs.
- If you become idle, then all tabs receive the two minute popup warning that the session is about to expire.
- If you still remain idle, all tabs will show the Session Expired popup.



New Tasks Control Access to Generic Tiles

The following new tasks are added in Role Manager. The new tasks are granted to all roles by default.

- View Custom Content Tile
- View Image Gallery Tile

Behavior in OPERA Cloud:

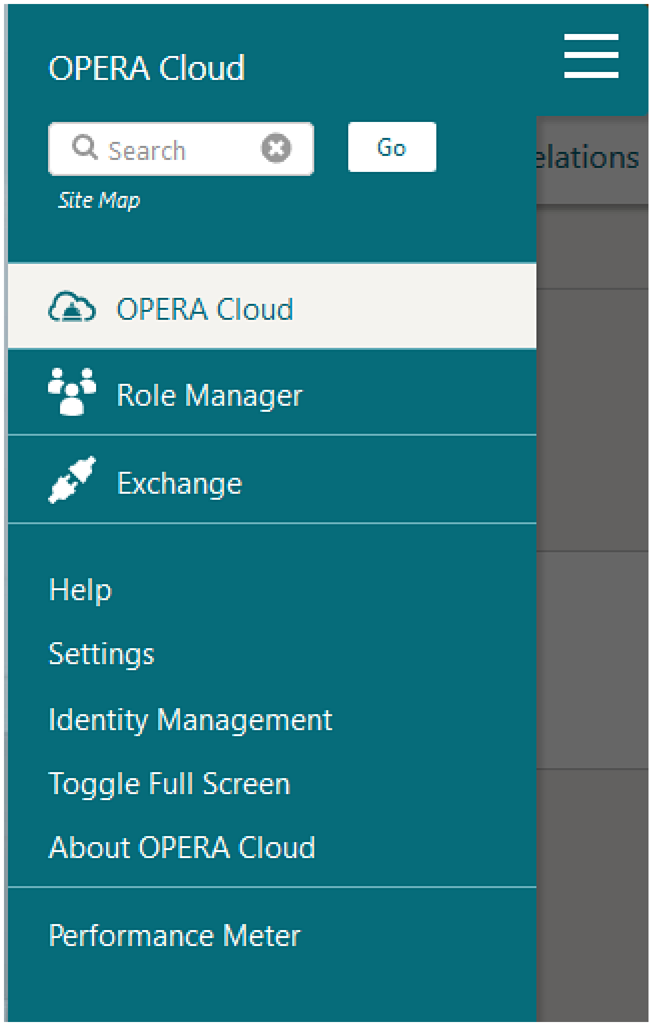
- With the Edit Dashboard user task assigned to your roles, you can see all dashboard tiles and can add/remove/arrange tiles on your dashboard.
- Without the Edit Dashboard user task assigned to your roles, you can only view the Event tiles in the OPERA Cloud dashboard with the View Events Tile user task granted to your role.
- With the Image Management <Specific Image Type> user task assigned to your role, you can access the Manage Images link for the selected image type from the Image Gallery > Setup screen.
- Without the Image Management <Specific Image Type> user task assigned to your role, you can select the image type from the list in the Image Gallery > Setup screen, but you do not have access to Manage Images.

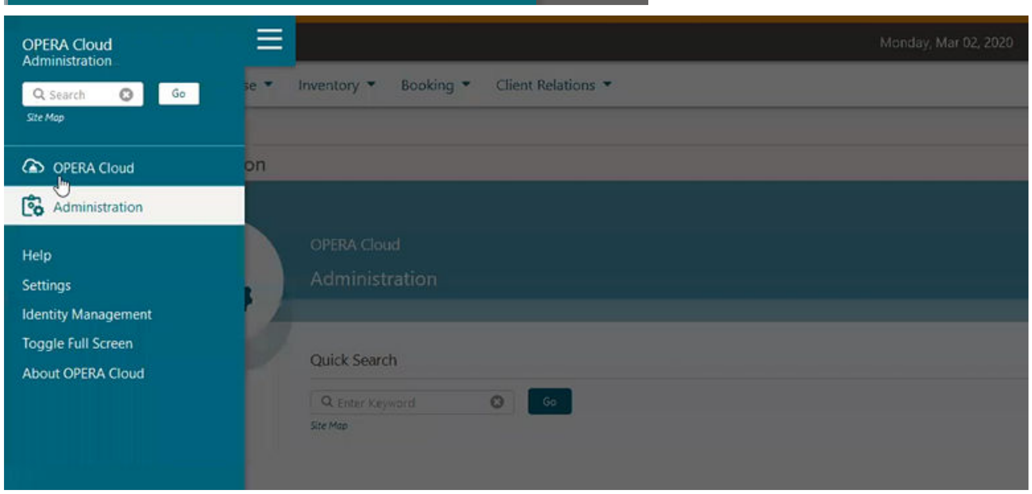
Side Menu Links Appear Based on Tasks Assigned to Roles

The OPERA Cloud side menu is updated so that links are removed for options that your roles and assigned tasks do not permit access.

For example, if your assigned roles have no administration or toolbox related tasks granted, you cannot see the Administration or Toolbox menu links in the side menu.

> **Note:**
>
> Users with no application tasks granted to their roles still see a link for OPERA Cloud, but no application menu appears after initializing.


OPERA Cloud
Search
Go
Site Map
elations
OPERA Cloud
Role Manager
Exchange
Help
Settings
Identity Management
Toggle Full Screen
About OPERA Cloud
Performance Meter


OPERA Cloud
Administration
Search
Go
Site Map
Monday, Mar 02, 2020
Inventory
Booking
Client Relations
OPERA Cloud
Administration
Help
Settings
Identity Management
Toggle Full Screen
About OPERA Cloud
OPERA Cloud
Administration
Quick Search
Enter Keyword
Go
Site Map

Reports

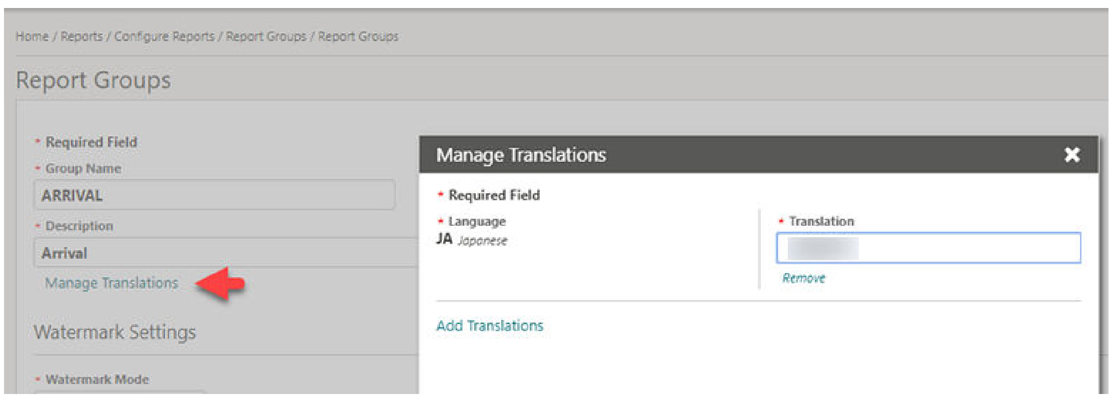
Ability Added to Email Reports and Stationery to Multiple Recipients

You can email reports and stationery to multiple recipients by separating email addresses with a comma (,) or a semi-colon (;).

Manage Translation Added to Report Groups

You can translate Report Group descriptions using the Manage Translations link in the Report Groups configuration.

In Run Reports, the report group list displays the translated description based on the language selected in your user profile.



Report Group Configuration Updated

You can only configure Report Groups chain wide (globally); the Global/Property radio button options are removed regardless of whether you set your location to Hub or Property.

If you create a Report Group at the Hub level, it is visible only when you are logged in at the Hub level. If you create the Report Group when logged in at the property level, it is visible for all properties in the chain.

Update Logo Image for Reports and Stationery

You can upload a logo image to output on reports and stationery.

After you upload an image, all reports and stationery display the logo in the location specified in the stationery template.

Refer to Image Management.

Reservations

Advanced (Derived) Daily Rates Added

The Advanced Daily Rates rate management function is available in OPERA Controls and extends the existing Daily Rate functionality.

An Advanced (Derived) Daily Rate behaves like a regular Daily Rate with the exception that the pricing schedule is derived from a source rate — an Advanced Daily Base Rate — rather than by manually entering a pricing schedule.

With the Advanced Daily Rate function enabled, you can create the following two kinds of rate codes:

1. **Advanced Daily Base Rates**. These are configured like regular daily rates, however, the pricing schedule in the Advanced Daily Base Rate rate code is used as the source of the pricing schedule for one or multiple Advanced Daily Rates.
2. **Advanced Daily Rates**. This is a daily rate code type configured to derive its pricing schedule from the source, the Advanced Daily Base Rate rate code.

STEPS TO ENABLE

1. From the Administration menu, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Rate Management** group.
4. Activate the **Advanced Daily Rates** function (note: the Daily Rates function must already be active).

Arrival Date Setting Added for Look to Book

The LTB Arrival Date Handling setting in the Look To Book Sales Screen group of OPERA Controls replaces the property level parameter. This setting allows you to specify the default arrival date in the Look To Book (LTB) sales screen reservation creation process.

Valid values are:

- ALWAYS POPULATE (arrival date populates with business date of the property on LTB)
- DEFAULT TO BLANK (arrival date is always blank on LTB for the property)

For multi-property and central reservation operations, the LTB Arrival Date Handling for Hub setting is added and available in Hub controls.

> **Note:**
>
> This setting is delivered enabled with Same as Property setting value.

Valid values are:

- ALWAYS POPULATE (arrival date populates with the business date of the selected property)
- DEFAULT TO BLANK (arrival date is always blank on LTB for all properties)
- SAME AS PROPERTY SETTING (arrival date looks at the property setting and appears accordingly on the LTB view after a property is selected)

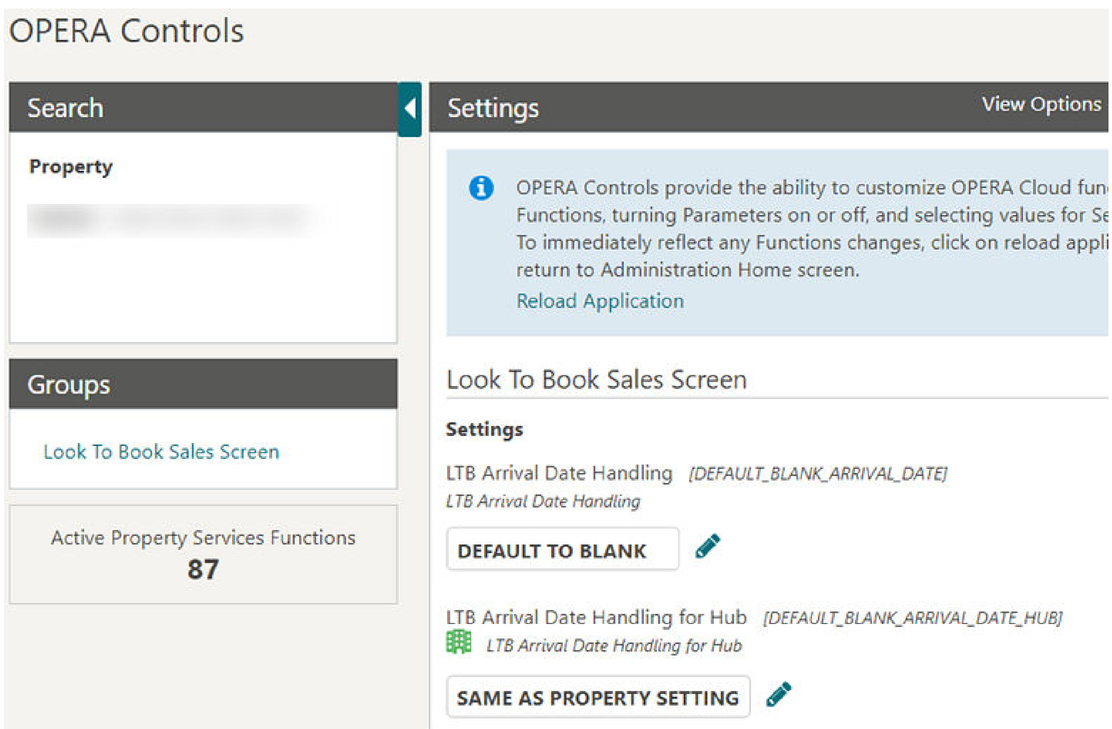
The available options display the following information when the property selection on the LTB screen is:

For the single property selection in Hub LTB, view > arrival date displays:

- ALWAYS POPULATE > (PROPERTY DATE)
- DEFAULT TO BLANK > (BLANK)
- SAME AS PROPERTY SETTING > depending on the property parameter setting – either (PROPERTY DATE) or (BLANK)

For no or multi property selection in Hub LTB view, arrival date displays:

- ALWAYS POPULATE > (HUB DATE)
- DEFAULT TO BLANK > (BLANK)
- SAME AS PROPERTY SETTING > (BLANK)



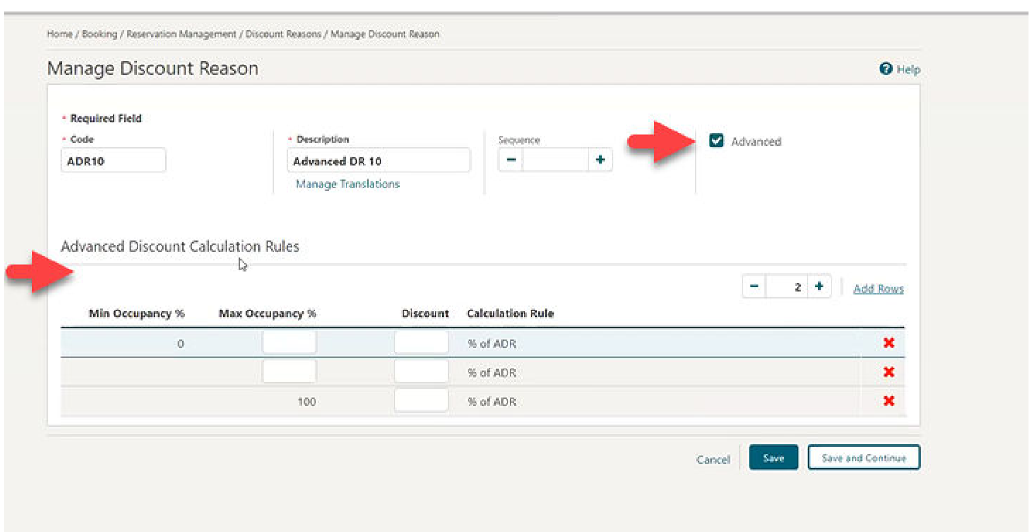
Dynamic Rate Discounting Feature Added

A global Advanced Discount Reasons Reservations function is added to OPERA controls. When enabled, it can dynamically calculate a rate discount amount for inhouse reservations.

When enabled, you can configure rules to dynamically calculate a rate discount amount for in-house reservations. The discount rules are defined for occupancy ranges you specify and the discount calculated based on % of Average Daily Rate (ADR).

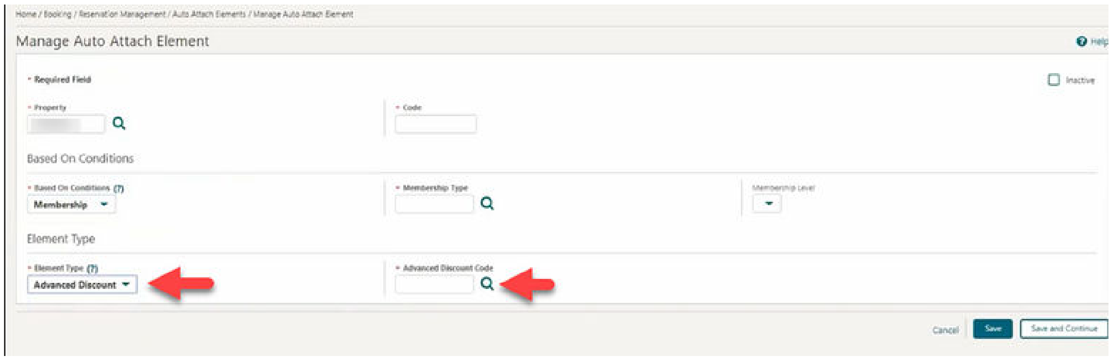
- Discount Reason configuration is updated with an Advanced check box that enables you to configure the occupancy range calculation rules.
- Advanced Discount Reasons are then referenced in Auto Attach Elements configuration.
- Advanced Discount Reasons are not available for selection and are used directly on reservations.
- New reservations created in OPERA Cloud Look to Book or received from an integrated solution, such as a central reservation system (CRS) or website, are updated by the auto-attach elements functionality; eligible reservations have the advanced discount reason added (attached).
- The Discount Amount and Discount Percentage fields on the reservation are null (as the discount is calculated dynamically) and disabled.
- The Advanced Discount Reason Calculations Rule configuration is referenced by the Post Room & Tax, End of Day procedure to calculate and apply the rate discounts to reservations.

> **Note:**
>
> In order to configure and use Advanced Discounting, you must enable the Reservation Discounts and Reservation Auto Attach Elements controls at your property.



Updated Auto Attach Elements Configuration

Auto Attach Elements is updated with the ability to configure rules to attach Advance Discount Reason codes based on membership, preference, rate code, room type, and specials.



Updated End of Day Procedure

The Post Room & Tax end of day procedure is updated to reference the ADR and the Advanced Discount Reasons calculation rules for calculating the discount amount to be applied to each reservation based on the advanced discount reason set in the reservation Discount Reason field. The amount to be posted considers all Non-Advanced Discount Reason Reservations to calculate the amount of ADR to post to guest reservations.

Room Rate Posting

The Room Rate Posting posts the % of ADR on all guest reservations with an Advance Discount Reason attached. The amount of the posting depends on the configuration of the Advance Discount Reason and the previous night's occupancy.

IMPACT OR OTHER CONSIDERATIONS

1. Review the rate code configuration and ensure applicable rate codes are configured as eligible for discount; the discount(able) check box is available in the Financials panel.
2. The Reservation with Discounts Report lists reservations with the discount applied using Advanced Discounts.

STEPS TO ENABLE

1. From the Administration menu, select **Enterprise**and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select **View Options** and enable **Global Controls**.
4. Select the **Reservations** group.
5. Activate the **Advanced Discount Reasons** (global) function.
6. From the Role Manager menu, select **Manage Chain Roles** or **Manage Property Roles** according to your needs.
7. Search and edit the role(s) to be granted access to Advanced Discount configuration.
8. Click the **Booking Admin** task group and grant the **Advanced Discount Reasons Configuration** task in the Reservations Management section.

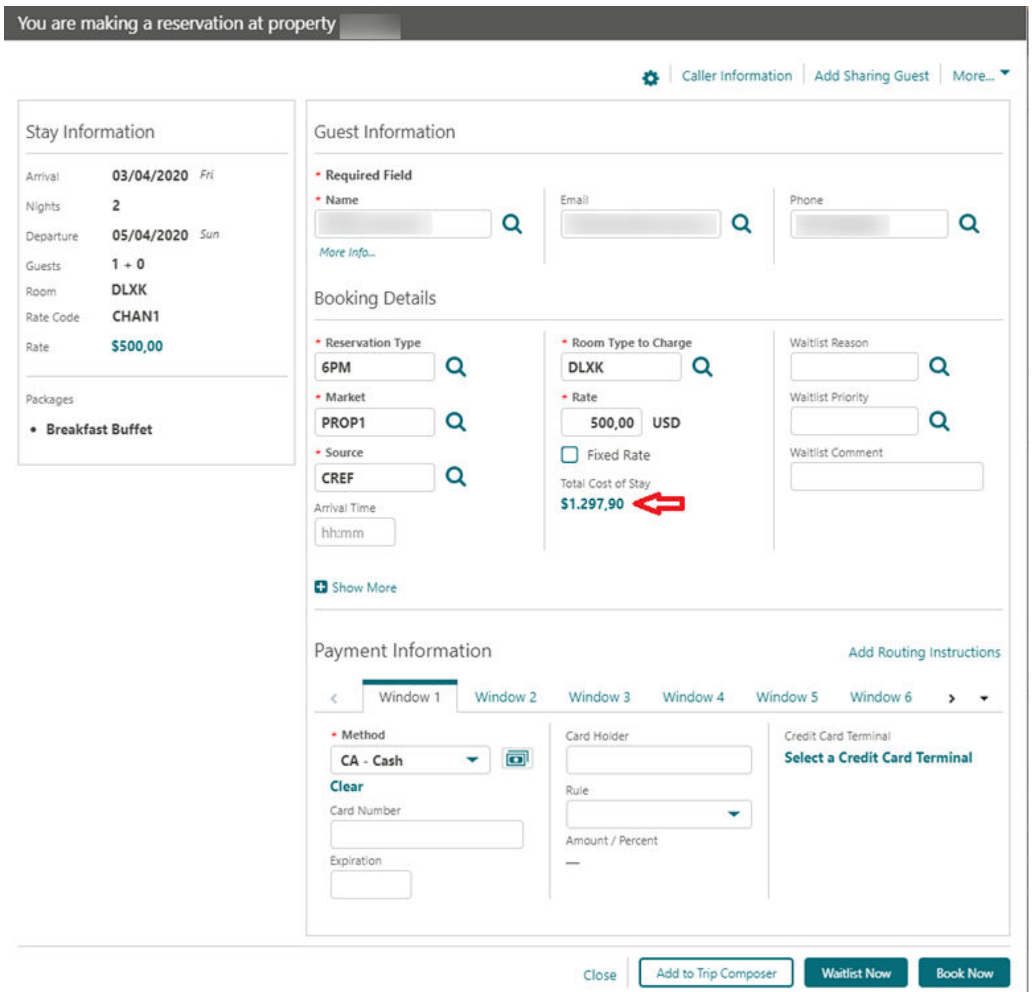
9. Click **Save**.

Total Cost of Stay Added to Book Now

The Book Now screen is updated to display a Total Cost of Stay field to indicate the total cost including any add-to-rate package items.

The field appears by default. You can remove or update the field label using the page composer.

The Total Cost of Stay field appears as a hyperlink you can click to view the detailed rate information.



Role Manager

Changes Streamline Template Roles and Tasks

In an effort to streamline the role and task management, the following changes are implemented:

Removed General Parameter Enable Task Template At Property Level

The Enable Task Template at Property Level parameter serves as a control allowing a user with only a property role and relevant tasks to manage property role templates. Since property role templates can affect all properties in a chain, it is no longer possible to allow a property role administrator to manage the property role templates. It requires a chain role and corresponding tasks or the CHAIN_ORGID-ADMIN to manage those templates.

Manage Property Roles Template Task To Be Available Only for Chain Role

The Role Manager > Manage Property Roles Templates task, formerly available for both Property and Chain Roles, is now limited to Chain Roles only. Since managing property role templates can affect all properties in a chain, only administrators with chain-level access should be permitted to make modifications to the templates. The task is now unavailable for assignment to property roles and remains available only on chain roles.

Create Property Role From Existing Template Must Be Linked to Task

Property Roles are based off of Property Role Templates. When a Property Role for which a template exists is created in the Oracle Identity Manager, the administrator was required to have the Manage Property Roles Templates task to create the Property Role from an existing template. To allow more flexible workflows where a chain administrator would manage the templates and a property administrator would create property roles based off of templates as needed, these two actions are now decoupled: 1.) manage template roles and 2.) create a property roles from template. The administrator wanting to create a property role from a template now needs only the Manage Property Roles and Tasks.

Role Manager Tasks – Updates and Display of Internal Data Access Roles

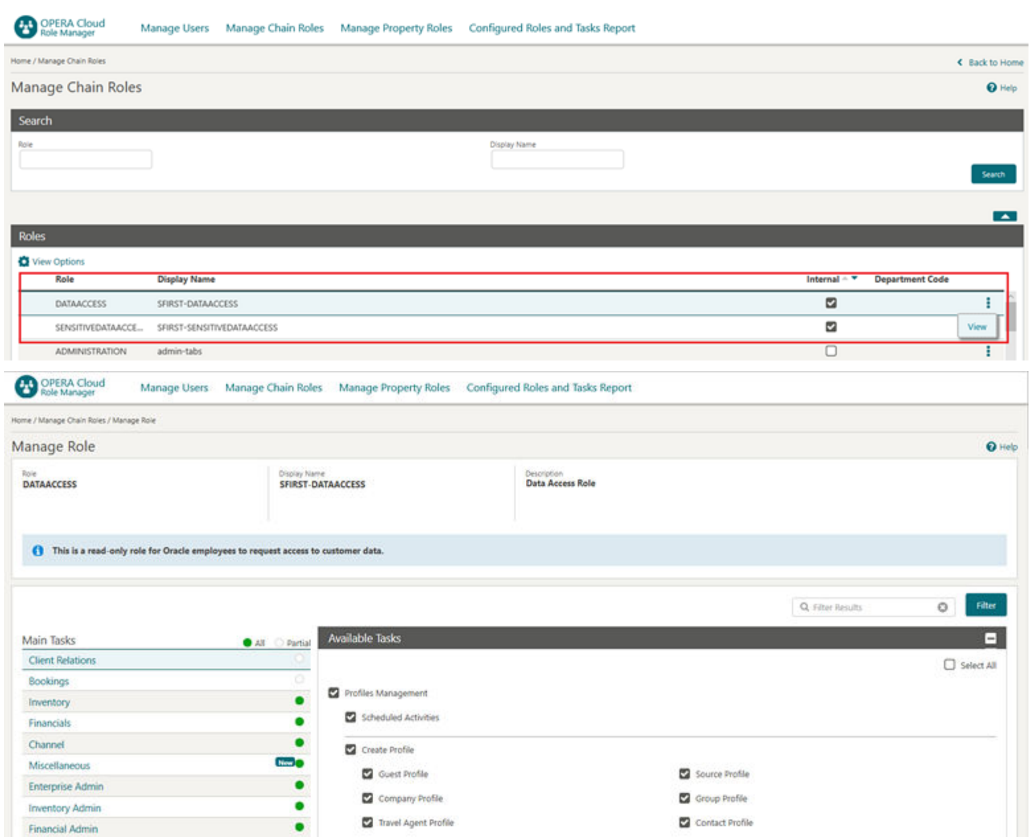
The following tasks are removed from Role Manager and are no longer available for assignment to Chain or Property Roles:

- Toolbox > Utilities > Data Management > Reset Data
- Toolbox > Utilities > Data Management > Full Purge
- Toolbox > Utilities > Data Management > Convert Production Data
- Toolbox > Utilities > Data Management > Change Chain Mode
- Toolbox > Utilities > Data Management > Property Login Control
- Toolbox > Utilities > Data Management > Credit Card Vault Conversion
- Toolbox > Utilities > Data Management > Change Property Code
- Toolbox > Utilities > Data Management > Delete Property
- Administration > Enterprise > OPERA Scheduler Administration > Enterprise
- Role Manager > Migrate Users
- Role Manager > Migrate All Users

The following internal seeded roles are added to Role Manager > Manage Chain /Property Roles screens. These roles are read-only with a predefined set of tasks that you cannot modify. The roles are visible to all users with access to Manage Chain/Property Roles, however, Oracle employees can request them only to be granted customer data access. Depending on the role organization level, a chain or property administrator must approve requests for these roles. The administrator should review and update the duration for granting the requested role to an Oracle employee.

- **<ORG_ID>-DATAACCESS**
  - This role includes all tasks visible in role manager with exception of tasks assigned to the SENSITIVEDATAACCESS role.
- **<ORG_ID>-SENSITIVEDATAACCESS**

  This role has the following tasks assigned:
  - Role Manager > Manage Users
  - Role Manager > Manage Chain Roles
  - Role Manager > Manage Property Roles
  - Role Manager > Manage Property Template Roles
  - Role Manager > Configured Roles and Tasks Report
  - Client Relations > Profile Management >Identification > View Identification Details
  - Bookings > Reservation Management > Payment Instructions > View Credit Card Details



Updates to tasks assigned to Chain Administrator <CHAIN_ORG_ID-ADMIN> role:

Removed Tasks:

- Toolbox > System Setup > OPERA Licenses
- Client Relations > Profile Management > Identification > View Identification Details
- Bookings > Reservation Management > Payment Instructions > View Credit Card Details
- Administration > Enterprise > OPERA Controls
- Administration > Enterprise > Chain and Property Management > Hubs
- Administration > Enterprise > Chain and Property Management > Properties
- General > Dashboard Tiles > Edit Dashboard

Remaining Tasks:

- Role Manager > Manage Users
- Role Manager > Manage Chain Roles
- Role Manager > Manage Property Roles
- Role Manager > Manage Property Template Roles
- Role Manager > Configured Roles and Tasks Report

Updates to tasks assigned to Property Administrator <PROPERTY_ORG_ID-ADMIN> role:

Removed Tasks:

- Toolbox > System Setup > OPERA Licenses
- Client Relations > Profile Management > Identification > View Identification Details
- Bookings > Reservation Management > Payment Instructions > View Credit Card Details
- Administration > Enterprise > OPERA Controls
- Administration > Enterprise > Chain and Property Management > Hubs
- Administration > Enterprise > Chain and Property Management > Properties
- General > Dashboard Tiles > Edit Dashboard
- Role Manager > Manage Chain Roles
- Role Manager > Manage Property Template Roles

Remaining Tasks:

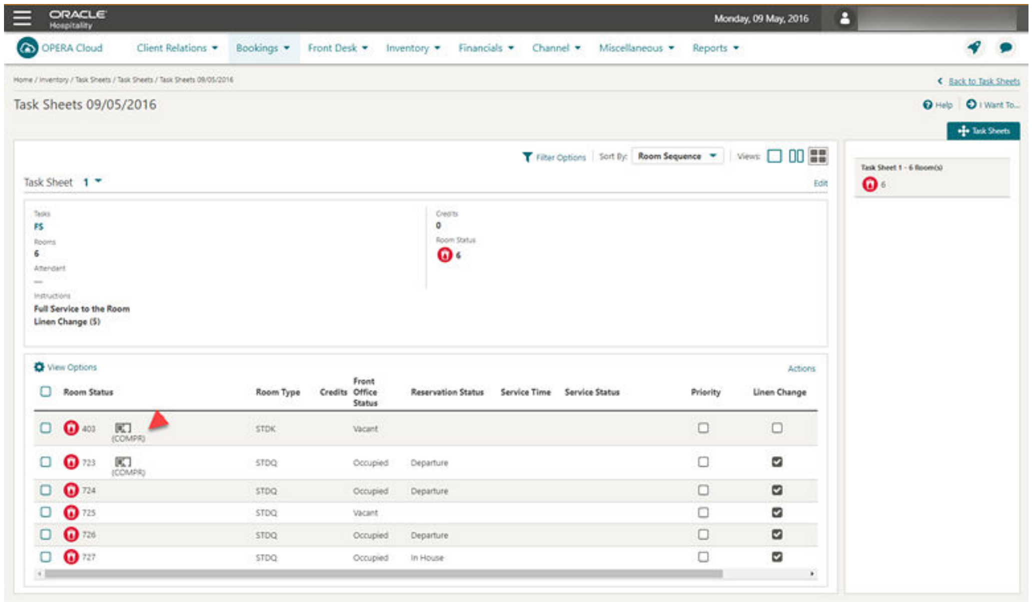
- Role Manager > Manage Users
- Role Manager > Manage Property Roles
- Role Manager > Configured Roles and Tasks Report

Rooms Management

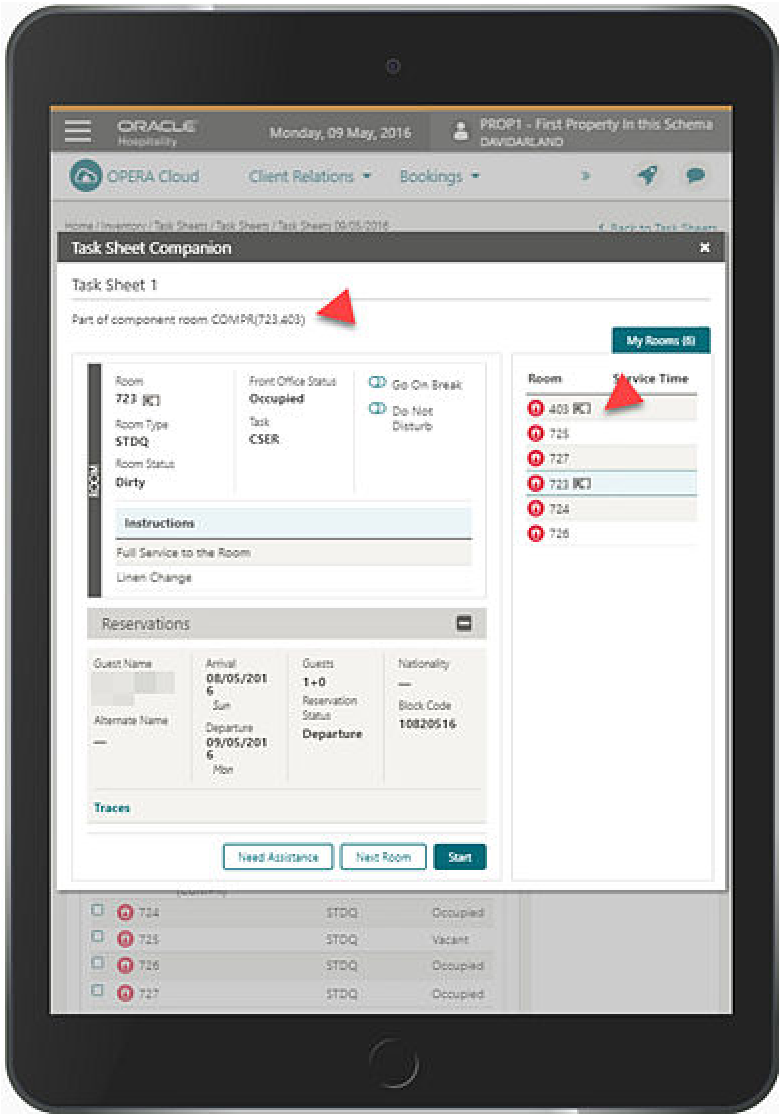
Component Room Indicator Added to Manage Task Sheets and Task Companion

With the Component Suites control enabled, a component room indicator appears in Manage Task Sheets, Task Sheet Companion, and Mobile Task Companion. The component indicator identifies the component suite to which a room is a component.

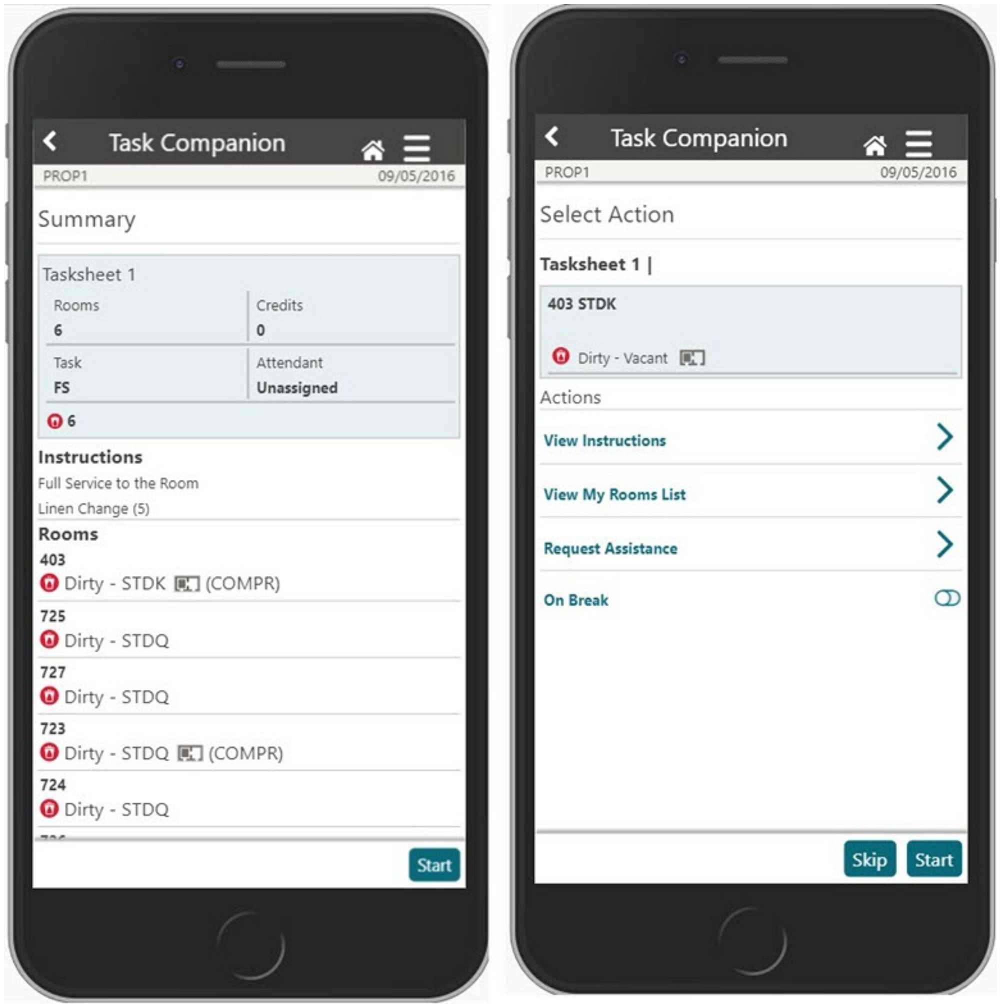
The following screen shows the component room indicator in Manage Task Sheet:



The following shows the component room indicator in the Task Sheet Companion. When you click the indicator in the Room Section, rooms that are part of the selected component suite appear in the upper part of the screen.



The component room indicator in the Mobile Task Companion:



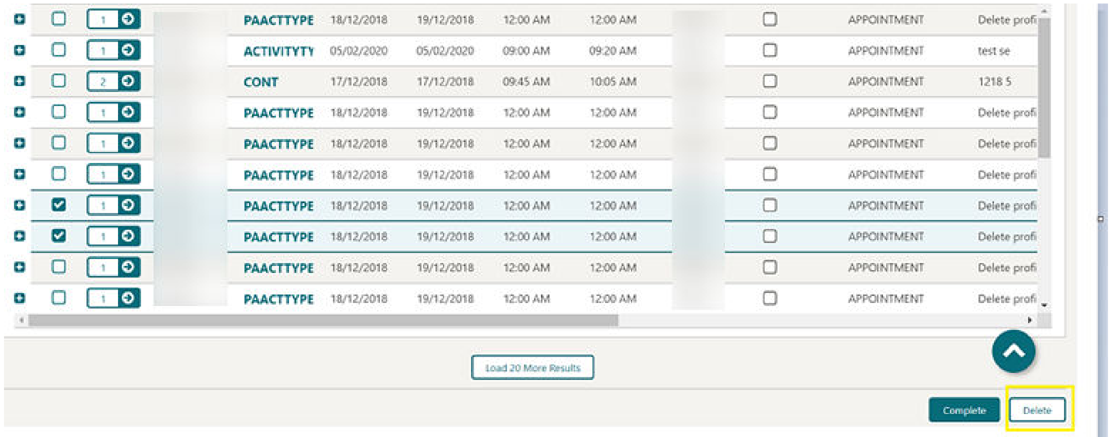
Sales

Ability to Delete Multiple Activities Added

In OPERA Cloud Sales and Events, you can delete multiple Activities.

Use the Delete action button available in the Manage Activities screen.

1. The button is enabled when one or more Activities are marked for selection.
2. The Delete Activity Task controls button visibility.
3. When you click the Delete button, a confirmation prompt appears. Selecting Yes deletes all selected activities.



Activity Trace Configuration Updated

When creating or editing the configuration of an Activity Trace Definition, the Activity Type list of values (LOV) is sorted by the sequence configured for the Activity Types.

After you select the Activity Type on Trace Definition, the Purpose field defaults to the Activity Type description.

2

Resolved Issues

This section contains a list of the customer-reported bugs that were fixed in this release.

Accounts Receivables

Bug ID	Description
31171699	Modifying Account Setup from the Manage Account Receivables search screen saves the changes immediately, and the new changes are reflected without refreshing the screen.
31168267	You can add, update, and delete and AR address on a profile.
31142259	The Account Representation screen refreshes automatically to show the restricted action on the top when a restriction is applied.
31117711	The field label for the Email to Print option appears as Select Printer in the Report Destination popup.
31082394	You can navigate to the Manage Invoice screen from AR > Transaction Research.
31077661	A tool tip is added in the Manage Account Invoices screen for the following check boxes: -Open Balances Only -Payments Only -Finalized Invoices -Non Printed -Un Billed
31058016	All fields in the Post Charges screen are visible, aligned properly, and able to add multiple rows using the Add New Row button. On clicking Post Charge, the added charges get posted.
31055029	After processing credit cards for check in, check out, authorizations, payments, or settlements, and receiving a failure message from the vendor, the message appears in an error popup.
31052041	Various UX issues with the AR Credit Card Transfer screen are resolved.
31051859	A dialog with continue and cancel buttons appears instead of the previous double error messages when creating invoices and exceptions while creating invoices are handled.
31051814	The price field at the bottom of the Manage AR invoices screen now shows up with a proper format mask.
31051102	The Payment due days setting is correctly located in Account Receivables Controls.
31021741	No exceptions appear when clicking the Folio Text link in the Report Destination popup window.
31015750	The double scroll bar is removed for the AR Search screen in Transfer Invoices.
30949721	When you access the AR Presentation screen and try to update any of the overview sections, the screen refreshes to show the updated count next to the Overview section name inside brackets.
30900728	In the Property Controls screen based on the currency format setup, the same format appears for the amount column in Manage Accounts Receivables and also in the Batch Reminder screen.
30900141	The Restricted Column on the Manage Account Receivables search results screen is replaced by a Restricted icon.
30824643	You can save the calculation of Payment Due Days for the Reservation folio and for the AR folio separately; they are not depended on each other.

Bug ID	Description
30818138	A message stating "Address is required" appears if you try to save the Accounts Receivables Account Setup screen without entering data in the address field.
30806315	Under the Payment History Tab (Home > Financials > Accounts Receivables > Manage Accounts Receivables > Manage Account Invoices), the Select All invoice allows you to select all invoices to perform unapply payment for a particular account. Selecting the Selective radio button (Home > Financials > Accounts Receivables > Manage Accounts Receivables > Manage Account Invoice) displays all columns by default. The Edit Option is not available on the Manage Invoice screen (Financials > Accounts Receivables > Manage Accounts Receivables > Manage Account Invoices) if no records are selected.
30790426	You can enter Credit Card details for the CCW Payment Gateway.
30786487	You can transfer a direct bill to an Accounts Receivable account.
30758497	Manage Invoice Details, the View Folio option is now a primary button and available on the ribbon.

Block Management

Bug ID	Description
31187740	You can create blocks from a Contact Profile when the contact is related to a guest profile through the Relationship panel.
31169653	You can edit and add multiple block notes.
31155755	When Simple Events is active, you book events in the same space when they are associated to the same block. Prompts for capacities and overbooking are suppressed.
31144046	The Advanced Block LOV on the Reports parameters displays the search results in table view only and allows you to select multiple or all blocks.
31101413	Clicking the hyperlink for account or contact from the block search results in Console view opens the manage profile screen.
31096703	When creating an account and contact from the Quick Profile screen, both profiles get attached to a block.
31056779	You can customize the view on the Block Presentation screen.
31026590	You can navigate from Manage Resources > I Want To > Manage Catering Packages > Back to Event Resources and back to Manage Events.
30914756	The default profile country set for a property is updated in all profiles where reservations are created from the rooming list.
30901974	If either the Block Status task or the Change Block Status task is revoked from your role, the Change Block action is not available for you in the I Want To . . . Menu for blocks.
30896212	Selecting room types for washing a block does include room types when the original block room grid was zero.
30882319	You can select the block Business Card I Want To . . . menu after initiating a search on the Manage Resources screen.
30847416	When creating a new reservation outside of the block dates, a message warns you that block dates will be adjusted and the inventory should be borrowed from the house.
30841059	The block restrictions panel appears on the block presentation screen when added by the check box in Customize View.
30822839	House Availability figures are shown in the Block Room & Rate grid for Shoulder Start and Shoulder End dates.
30819054	You can configure and save Blocks and Reservation Status fields in the GRPRMLIST Report.
30808447	The Room & Rate Grid displays Room Pools by their configured sequence.

Bug ID	Description
30791809	The Rate Override feature allows you to update rates on the Room & Rate Grid through Load and Edit when you select Rate Override and enter a reason.
30790296	When you create a block, the time stamps in the block and in the changes log reflect the time zone configured for the OPERA Cloud property.
30718060	1. You can set the Block Date range outside of the Sell Date range within the Catering Package. 2. You cannot set the Block From Date before the Sell Date From date within the Catering Package.
30692761	The Room Grid displays the dates as follows: 1. For future blocks without shoulder dates, the block start date defaults. 2. For blocks with a start date in the past and an end date in the future, the current business date defaults. 3. For blocks with an end date in the past, the block start date defaults.
30651027	Opening the Room Grid from the block search results works as intended.
30629763	When Use Single Block Status for Rooms and Catering is activated, you can change the status of blocks that previously had different values for Rooms and Catering.
30586835	The History and Forecast Block (history_forecast_blk) report is modified to support more than four digits in the Total Occupancy field.
30539115	When Rate Code is mandatory in a block, you can delete the entered value for the Rate Code and select another one.
30534116	Basic search on the Manage Block screen allows you to sort results correctly using the Sort By filter.
30492265	Newly created blocks are listed in the I Want To menu as the last opened on the Manage Block screen.
30434413	When the OPERA Controls parameter, Mandatory Method of Payment, is active, the payment method is mandatory for creating a block reservation from the Rooming List.
30433721	The Block Status link and panel are not available to users/roles that do not have the Block Status task granted.
30375734	You can apply changes to the Expected Time of Return within the Manage Block Reservations screen, and the changes are applied to all reservations in the group.
30327638	The check boxes for Activities and the check boxes for Activity Notes do not appear for the sample_grmres_sales_std report parameter if the Sales and Event Management Standard Cloud Service subscription is not active.
30228148	In the Block inventory Items panel, New, Edit, and Delete links appear evenly spaced. The Inventory Item window size adjusts per the number of items attached.
30217248	Changes made to a reservation in a block is applying to all other reservations of the block.
29134399	The Payment method field on the Block Details screen is aligned to appear on the first column of the screen.

Cashiering and Financials

Bug ID	Description
31175030	While posting an unallocated deposit folio, if the reservation type entered matches the LOV values, the value auto populates. If you enter an invalid value, the system displays a popup for selecting from the list of available Reservation Type values.
31169553	When switching from Folio to Room or from Room to Folio routing on the Routing Instructions screen, the selected transaction and routing codes remain selected. When switching to Comp Routing or Request, the previously selected transaction and routing codes are removed.

Bug ID	Description
31164552	Creating a Routing Instruction (room or folio) using multiple routing codes is accommodated under one record using a comma as a separator.
31151035	The end date for any additional Fixed Charge created for a reservation displays Departure Date-1 by default.
31117225	You can view the settlement status and details when the Prompt Payment screen for Auto Folio Settlements parameter is disabled in the Cashiering group in OPERA Controls.
31061918	You can now access and perform settlements on the Credit Card Settlement screen. No code changes were made to resolve the issue.
31057940	In Thai country mode properties, while making an unallocated deposit payment, you can search and select the payee by clicking the Name list of values (LOV).
31043302	On the Promotion Codes screen in Rate Management, expanded promotion codes collapse after you click Search.
31042789	You can create package codes under the Rate Management menu in Administration.
31039196	When the Cashiering Fiscal Commands setting is populated, you can send a Fiscal Command successfully whether the Cashiering Print Fiscal Information Folio parameter is on or off.
31038959	A new user defined function, UDF_TAX_FUN for Transaction Code Generates, is introduced. The usage is: UDF_TAX_FUN(OPERATION_NAME, BASE,RESV_NAME_ID, in_tax1_nights, in_tax1_percent, in_tax2_percent) Key: OPERATION_NAME, BASE and RESV_NAME_ID are static and no input is required by the user. Leave as is. in_tax1_nights enter the number of nights for when the in_tax1_percent should be applied in_tax1_percent enter the percentage that would apply for the in_tax1_nights of the stay in_tax2_percent enter the percentage that would apply for the remaining nights i.e after in_tax1_nights.
31026606	You can sort a list of reservation records using the Sort By option in Batch Folios / Batch Deposits screens.
31026599	The Financial Payments and Revenue (findeptcodes) report provides you with an option to generate the report using a different currency only when the Ability to Quote Rates in Foreign Currencies (Multi Currency) control is On at your property.
31025841	A change is implemented to not display Send To and Quick Print Folio actions for a voided folio accessed from the Folio History Billing screen and from Financials > Cashiering.
31024933	The charge posted from the Point Of Sale (POS) is transferred to the billing of a Day Use reservation checked out from the Scheduled Check Out functionality. Enabled Post Stay charges for a checked out reservation and the ability to post a charge from the POS.
31020767	The End of Day (EOD) Mandatory Procedure, eod_misc.assign_tax_reg_no, is inactive when the Generate_Tax_Registration_No parameter is turned off.
31019198	Multiple changes are made to the Void Folio process. - The fiscal printing workflow only occurs when the Cashiering parameter, Send Fiscal Folio Prior To Voiding is on. - The check box for Fiscal Printing is visible. - The Actions icon appears for each record.
31012057	Component +/- changes are made to the Transaction Code Generates screen. When you click + icon for a percentage field, the value -99.99% no longer appears and 1% appears.
31009993	You can perform Fast Posting when articles are not configured. A proper message appears when articles are not configured.
30997925	A change is made to ensure the Day Type check selection persists in the Financial section of a rate code.
30996048	The following is Implemented generically, but is of special interest for hotels in Italy: The application setting for Vat Offset Transfer at C/I contains a list of payment transaction codes defined as Others. You cannot edit the transaction code selected in this setting in the transaction code configuration.

Bug ID	Description
30991206	The Inclusive check box is checked by default in the Rate Code screen if the Transaction Code has the Tax Inclusive check box checked.
30986526	When you load Advanced Daily Rate details from an advanced daily base rate, the rate details for extra adults and extra children are applied to the advanced daily rate code.
30978806	Voided folios show the gross amount as zero when the Do_Not_Nullify_Void_Bill parameter is off.
30968217	When you try to add an existing transaction subgroup code to a different transaction group, the following error message appears: "A record with the same code already exists."
30931312	The Reservation Deposit Cancellation screen is modified to display the Projected Revenue and Total Revenue in Property Currency.
30931232	The Batch Deposits screen is modified to display all active reservations.
30931202	The Unallocated Deposit amount is visible on the Deposit and Cancellation screen.
30931163	Processing deposit folios using a credit card prompts you to select Fiscal Printer only when a credit card payment is successfully processed.
30929011	Folio History returns matching results when you search by Name and the search criteria is the payee name for which a folio was generated.
30928703	When a company is linked to a Reservation, you can see the Profile Name along with the payee address, email, and routing information on the Deposit Folio screen.
30882875	Issue #1 In the Payment Instructions screen, when you uncheck Opt in Email Folio and click Save, the changes appear. Issue #2 When you update the Email ID and click Save, the email field updates with new details. Issue #3 If the profile has a phone number associated with the email address, then while adding a new email address from the Payment Instruction window, the Select Email screen appears only with email details. Issue #4 In the Payment Instruction screen, you must manually check the Opt In check box for each and all folio windows. Issue# 5 When routing exists on a folio, and the selected profile is associated with an Email ID, then in the payment instructions screen, the email of the routing profile appears. When routing exists in a folio, and the selected profile does not have an email address, then there is an option in the payment instructions screen to Add Email to create a new Email ID. The guest email address does not appear in the window with a routing to a 3rd party addressee.
30869991	The Auto Settle Days field within Payment Instructions updates and saves a value that is entered manually.
30864611	The Batch Folios report destination screen lists reservations and emails for folio windows where you selected or added an email address and manually checked the Opt In Email Folio check box within the payment instruction panel.
30856885	While searching for a reservation to transfer deposits in the guest name field, the reservations appear as expected (corresponding to search criteria).
30845792	The Credit Card Terminal information no longer appears on the payment screen when the screen is in edit mode for an already processed payment.
30841736	A confirmation popup appears after creating a package code with date range overlaps and multiple prices.
30832078	Performance is improved on the Folio History search screen.
30831219	The appropriate error message appears when trying to settle the Cash payment postings.
30830363	You can copy rate codes at both the Property and Hub levels.

Bug ID	Description
30824931	The Hide Properties without Postings check box is now removed from the Cashier Closure screen.
30824355	You can reprint the Cashier Closure Report by selecting the Closure Number in OPERA Cloud.
30811975	The Scheduled Check Out time pop up shows the property time correctly when doing a scheduled check out for the first time on a reservation. Also, when editing the scheduled check out time, the initial time set now appears.
30809827	On Fiscal Folio Bucket Type, selecting Allow Recurring Transaction Codes enables you to link a transaction code to multiple Fiscal Folio Bucket Codes linked to the selected Fiscal Folio Bucket Type.
30805556	Updating the Sell Rate from the Manage Exchange Rates screen automatically calculates and populates the From Sell Rate and Net Sell Rate and vice versa.
30799783	You can change the rate code type from Daily Rate to Advanced Dynamic Rate Code if no pricing schedule exists.
30799587	The data created at the template level for Rate Categories and Rate Seasons is auto populated in fields when copying codes to the property level.
30798708	The Check Out button is available when a reservation has a zero balance during an early departure check out.
30791987	The round off value appears per the decimals set at the property level.
30785962	You can run and schedule the Financial Payments and Revenue (findeptcodes) report.
30783701	The Auto Folio Settlement Status screen presents a Close button while auto folio settlements is in progress. After all folios are processed, the Print button becomes available. Selecting Print opens a new browser tab where you can print results. Selecting Close closes the status screen and takes you back to the End of Day steps. If you select the Generate Folio check box prior to initiating the auto folio settlement process, then, after selecting the Close button, the Batch Report Destination screen appears for printing and/or delivering of folios.
30783659	The End of Day step for Arrivals not Checked In shows always regardless of whether the Auto Continue control is On or Off.
30783687	Within the City Tax Ranges configuration page you can no longer configure overlapping ranges for the Default City Tax code.
30777974	In properties where tokenization is set up and credit card tokens are up to 30 characters long, authorizations and payments are processed for Chip and Pin payment methods.
30765397	The Post Charges window appears when you select the transaction code hyperlink.
30757266	The Multiplier and Adder fields in the Day Types Configuration screen is modified to accept floating points without any rounding.
30695503	Device Areas allows you to create template records to select while creating new records at a Property or Hub level when the multi-property subscription is enabled.
30679859	In Payment Instructions, when you select to add a credit card to a window where a routing instruction is already set up, the credit cards is saved to the reservation upon selecting the Save button. The credit card is listed in the same window where the routing already exists.
30612763	You can preview and schedule the Financial Payments and Revenue (findeptcodes) report with a specific set of parameters.
30562845	The Night Audit Cashier Summary Report is printing with the correct fonts.
30556448	When copying a transaction code from a template to the property, the copying process includes the configured translation associated with it for any language.
30541887	When you select to transfer transactions between reservations using drag and drop or the Transfer Posting option, the selected transaction is transferred and the balance in both reservations is updated.
30529154	You can attach a rate code while creating a new promotion code.
30511774	Room Routing Refresh works as expected.
30483834	You can update the Max Stay/Min Occupancy/Max Occupancy/Min Advance Booking/Max Advance booking fields in Rate Control and Distribution to null.

Bug ID	Description
30469980	Reservations display the correct balance of the deposit rule in reservation search results.
30461989	The Payment Method configuration allows you to add Bin Ranges to new or existing payment methods with a credit card type. Saving changes keeps all existing configured values.
30442901	In the Credit Card Settlements screen, no comma appears even for folio numbers that are more than three characters.
30440859	Amount and Folio number are not overlapped in the Billing screen for larger amounts.
30434419	You can access transaction details from the Billing screen, although the cashier ID details are not attached to the transaction.
30244796	The Copy Transaction Code validates the Transaction Group and Transaction Subgroup at the target property before copying the transaction code. If the transaction group and sub group exist on the target property, the transaction code is copied to the target property. Otherwise, it returns a valid error message.
30006683	Clearing Rate Amount is not displaying a Nullpointerexception for Non-Discount Rates.
29759698	You can use the Back to Rate Codes hyperlink on the Create a New Rate Code screen to navigate back to the Rate Codes search screen.
29597289	Link Text is available for fields in the Posting Journal.
29442485	The Auto Deposit Collection screen displays the Deposit Payment window, which displays the deposit amount that should be paid. The amount appears per the configuration given in the deposit rule.
28781029	You can add a package to a rate code only if the package dates encompass the rate detail; anything out of the rate detail date range is restricted with an error message.

Client Relations

Bug ID	Description
31139276	You can track the profile notes changes through the Profile Changes log option available in the I Want To . . . Menu.
31001287	The commission code LOV on the Profile Commissions panel lists the commission codes based on the configured display sequence.
30842705	An alert popup appears and restricts you from creating multiple Identification Types with the same ID role.
30799309	You can edit linked profiles added through Customization View by using the Edit button, which then displays the Add Account/Contact buttons.
30798596	You can modify the Title Code of a profile linked to a reservation by clicking on Profile Hyperlink from OPERA Cloud > select Bookings > select Reservations > select Manage Reservation. The existing Title code is removed when language is changed through the Profile Overview screen.
30406863	You can view the Associated Profiles option on the Linked Profiles popup only when you have the Associated Profiles tasks user role.

Country Specific

Bug ID	Description
31019127	Country Specific - Italy. Multiple improvements are made for handling Fiscal Commands during the End of Day. 1. When the Cashiering Setting Fiscal Commands is populated with the value for EOD_COMMAND, the step for Roll the Business Date completes without delay. 2. The step for Fiscal Commands notifies you if there is no fiscal response for the first Fiscal Terminal, instead of waiting until all Fiscal Terminals are attempted. This allows you to select to continue past the step without waiting. 3. If a fiscal response does not occur during the step for Fiscal Commands, this information is presented to the user only during the step for Fiscal Commands.
30710266	Country Specific - France. The End of Day is enhanced by moving the validation of the electronic signatures and the closure of the grand totals to an internal process. As a result, the Populate Folio Grand Totals procedure no longer runs during the End of Day. The Daily Archive (DAILY_ARCHIVE) is automatically generated internally as part of a procedure during each End of Day. As a result, the Daily Archive Export (DAILY_ARCHIVE) must be inactivated if it is configured for the property. Path: Miscellaneous> Exports> Country

Events

Bug ID	Description
31191790	You can add menus to a Catering Package/Template using the Menu Drawer (only Active Menu Classes are listed).
31173709	You can add notes to Items and Menus and update the same. The Update Timestamp gets updated to the time of the note update.
31154139	When Create Event Notes is called from the Event presentation I Want To . . .menu, the Create Notes screen appears.
31142471	In the Function Diary Event Type filter, the Event Types are listed in order by their configured sequence.
31091951	In the Manage Events search screen, the block business card I Want To . . . Go To Manage Catering Package link is visible for blocks with catering packages.
31075395	You can add menus using the Menu Drawer in the Event Resources and Catering Package/Template screens.
31067103	You can add Menu Items to a Consumption Menu.
31059157	You can search for a menu using the Menu Class LOV.
31040651	The Edit Menu Item screen correctly displays all configured fields.
31031479	When printing a Banquet Event Order (BEO), you can select a note type to use for the cover letter.
31029366	In the Edit Menu screen, the Package Expected and Package Guaranteed fields are available for editing.
31015929	You can edit the Menu Item available in Administration.
31015496	The Meal Period LOV in the Event Type screen, lists the code and description of the meal periods available for selection.
30950197	You can create events using the existing block I Want To > Create > Event using Existing Block option.
30946676	Event Copy to Other Dates works as expected when Sub Events exist.

Bug ID	Description
30908734	In Composed Menu: 1. You can update the Menu Class for an existing Menu record; changes are visible in the Composed Menu search screen after you click the Back link. 2. Course and Order allow non negative values.
30902886	The I Want To . . . menu in Event Resources is working as designed for paginations.
30902125	Banquet Event Order (BEO) menus print in time order.
30895053	You can delete or edit menu Items by either selecting the row or clicking on the check box in the menu Item search screen.
30889812	When creating an Item in Administration, the Discountable check box value is inherited from the Item Class.
30883422	In the Copy Resources to Other Events screens, Resources are listed by their assigned order in the Source Event and when you select the Select All check box, all of the displayed Resources are marked for selection.
30882654	Navigating to Event Posting after changing an event package status is working as expected.
30878420	Updates to Item Inventory Quantity and Name are saving as expected.
30875700	You can delete a Menu Item post deletion of its attached Menu.
30875390	You can add a menu to a Catering Package/Template using the menu drawer.
30850481	On update of Menu Item Class with an event type, the linked Menu Item fields are updated as well as other fields such as Menu Item Name 2, Menu Item Name 3, Dietary, and restriction.
30844457	When working in any panel in the Catering Package screen, all other panels are disabled for any kind of action. For example, when editing in the Pricing panel, all other panels are disabled.
30843753	Navigating from the Posting Master back to Event Posting is successful.
30842909	Select Transaction Codes works correctly in Event Posting when you are logged in at the Hub level.
30841348	Editing a deleted event hides the links for New, Edit, and Delete event.
30835866	The Event Posting screen at the Hub level opens without any warnings.
30834807	You can edit a menu and search for Menu Items using the Menu Item drawer and filter with all event types.
30834611	You can create an event using the I Want To . . . menu from the Function Diary, and the start and end date within the Event screen is set as the current date on which the event is created.
30830430	You can add Notes to an Item/Menu within the Event Resources screen using the ellipsis option available within the paper sheet icon available at each row level for Item/Menu Resource.
30828827	At the Hub level, you can search for Function Spaces from the Function Diary using the Minimum Area filter.
30825433	You can select and mass cancel multiple wake up calls from the Front Desk Workspace.
30812055	When using Event Setup configuration from the Events tile at the Hub level, you can select the property from the Property LOV.
30805964	The following changes are made to Composed Menu: 1. Menu Class changes reflect in the menu when you search for a menu using the Menu Class LOV, edit the record, select a different Menu Class from the LOV, and save. 2. Clicking the Back to Menu link in the Composed Menu presentation screen returns you to the Menus search screen. 3. The Serving field defaults to 1 if left blank in the Menu Items panel while adding Menu Items to Composed Menu or editing menu items. 4. You can add a restriction to a menu; the restriction gets reflected in the Restriction column of the Menu Search screen along with a tooltip.

Bug ID	Description
30805867	The following changes are made to Composed Menu: 1. Menu Class changes reflect in the menu when you search for a menu using the Menu Class LOV, edit the record, select a different Menu Class from the LOV, and save. 2. Clicking the Back to Menu link in the Composed Menu presentation screen returns you to the Menus search screen. 3. The Serving field defaults to 1 if left blank in the Menu Items panel while adding Menu Items to Composed Menu or editing menu items. 4. You can add a restriction to a menu; the restriction gets reflected in the Restriction column of the Menu Search screen along with a tooltip.
30804663	Change Revenue Type for an Item Inventory displays the correct message when this Item is already attached to an event.
30804536	Removed the ability to enter an amount in Item Inventory for the Custom rate code. You can still mark the record as default.
30804224	Catering Currency code and symbol are displaying correctly.
30795468	When changing the function space on an event in deduct status to a space that is already booked for an event in deduct status on another block, you are prompted with the following: If Waitlist is inactive, the prompt will state "The Function Space is not available." If Waitlist is active, the prompt will state: "The Function Space is not available. Do you want to Waitlist?"
30792095	The following applies to Menu Class: 1. You can update the Menu Class without any menus linked to it. 2. For a menu created with Restriction, you can navigate back to the Menu Class and search for that menu; the Restriction check box is checked, indicating a restriction is there for this menu.
30790639	You can delete the Menu Items in the Edit Menu screen. The Sales price gets updated accordingly.
30790290	When you create an event, the time stamps in the event and in the changes log reflect the time zone configured for the OPERA Cloud database time zone.
30789604	Functionality is introduced enabling you to change the Event Type on an existing event.
30786360	You can search Menu Items using the Menu Item search screen and Menu Item Class filter. The Menu Item class filter supports search by code and description and returns the search results based on the code/description provided in the search field.
30785963	At the Hub level, you can search for menu Items for a property and view the search results. You can change the property and run the search again. To view more results, use the Load More Results link.
30782025	Menu Item name translations are saved as expected.
30778526	You can create a Catering Package / Template with a duplicate code.
30778446	When OPERA Controls, Event Packages is Off, the default value when creating a Catering Template is Template.
30737448	You can delete a Menu class when there are no Menu's linked to it. You can edit a Menu class and save it without making any changes.

Bug ID	Description
30700879	For Catering Packages: 1. You can edit a Catering Template and navigate to the Event Resources: a. After edit, select a different rate in LOV and cancel the process. The selected rate is not saved. b. After edit, navigate to the Items drawer. The Price column appears for Items configured with a price. c. After edit, navigate to the Items drawer. You can select an Item having a default attribute with default rate with a price and a default quantity and add the same to the catering package. d. After edit, navigate to the Items drawer. You can select an Item and add it to the catering package; the unit price is visible in the Event Resources screen. e. After edit, you can change the Set Up style configured for a function space. 2. You can switch between event comments and view the comments. 3. You get a duplicate price code validation when adding the same price code from indicator.
30681552	You can edit the rep_equipment_list report, select values for Event Status Filter, and save the report.
30658585	Event Resources are printing correctly in the sample_cont_merge report.
30655984	Changes made to Menu and Menu Item Configuration are written into the Change Log.
30655035	You can select an Event Type within Catering Package and the Start and End time are populated based on the dates/times configured in the Event Type.
30559659	On Load More of Menu Item Classes, the sorting by sequence happens in sequential order on the Menu Item Class screen.
30558067	The Event Type LOV, available in the Event Create/Edit screen, sorts based first by sequence and then alphabetically by code.
30546706	Catering Package/Template: 1. You can access events and create sub events within Catering Package/Template using the events indicator. 2. You can add menus to the Catering Package/Template using the menu's drawer.
30545524	Menu Items: 1. The Menu Items are sorted in Course + Order. 2. You can enter decimal and non negative integer values for Demand factor. 3. You can enter non negative integer values for Minimum / Maximum range of servings.
30535039	You cannot create Meal Periods when the maximum number of meal periods is reached. The following error message appears: It is not possible to create a new Meal Period as the maximum of 7 records has been reached.
30522618	You can change the catering status type in status configuration from non-deduct to deduct as long as no events exist in the chain that are using the appropriate status.
30492383	You can add Items and Menus to Catering Packages/Templates using the Save and Add More option available in the Item and menu drawer respectively.
30217735	In Manage Events, Manage Resources, and Event Postings, hovering the mouse on the status color bar displays the status and shows whether the status is Deduct or Non-Deduct.
30098928	You can update Menu serve time to a different time than the event when the event spans two days.

Exports

Bug ID	Description
30959083	Exports are no longer stuck in Queus status. They are moved to Complete immediately.

Bug ID	Description
30984484	The Export Mapping link in the site map should take you to the Export Mapping screen without errors.
30839512	List of Value (LOV) performance is improved and should fetch values in less time on the Exports screen.
30795168	The Night Audit Export is renamed as End of Day.
30786254	The parameter form value is saved after creating an export.
30786224	In Exports configuration, you can select only one column in the single select action.
30785082	Export column lists are alphabetized for easier item selection.
30497627	The Sun_Revenue Component Export->SUN_Total_Revenue export formula for Ledger Columns is corrected as follows: 1.Formula for Guest_led_Control is TO_CHAR(ABS(SUM(ROUND(GUEST_LED_CONTROL,2))*1000),'FM0000000000000000000') 2. Formula for AR_LED_CONTROL is TO_CHAR(ABS(SUM(ROUND(AR_LED_CONTROL,2))*1000),'FM0000000000000000000') 3. Formula for DEP_LED_CONTROL is TO_CHAR(ABS(SUM(ROUND(DEP_LED_CONTROL,2))*1000),'FM0000000000000000000') 4. Formula for PACKAGE_LED_CONTROL is TO_CHAR(ABS(SUM(ROUND(PACKAGE_LED_CONTROL,2))*1000),'FM0000000000000000000')
30450499	The following applies to Export columns: 1. The application should throw a validation message when no Column type is selected. 2. Validation error message should include the range of numbers that the fields accept. 3. The Help link should not appear twice and should be aligned properly.

Front Desk

Bug ID	Description
31117475	The reservation Confirmation Number appears on the Room Assignment Status screen.
30966502	The following is generically available, but should be reviewed by properties in the Maldives: The Registration Field is available in Reservation Stay Details using Customization/ Personalization. Add the field to the Stay Details screen if required.
30859501	In the reservation check-in steps, selecting the CP (chip and pin) payment method and clicking the Complete Check In button activates the selected credit card terminal to initiate authorization as required and based on the selected authorization rule.
30831455	When entering a From Room value while processing the automatic room assignment, the rooms are assigned starting with the first room meeting the entered criteria from the entered room value.
30825433	You can select and mass cancel multiple wake up calls from the Front Desk Workspace.
30817751	When Component Rooms are part of multiple Component Suites, all of those Components Suites are now listed in the Room Assignment screens.
30749624	In the process of checking in a multi-room reservation and upgrading the reservations, the Upgrade indicator refreshes accordingly to show the latest upgrade details.
30579933	If you post a deposit to a reservation and check in the reservation, the reservation presentation screen shows the correct balance reflecting the posted deposit.

Bug ID	Description
30511573	The following applies to Wake Up calls available from OPERA Cloud > Front Desk > Front Desk Work Space > Wake Call: - When completing a search, no records are automatically selected. - The Select All check box is working properly and selecting all records when you select the check box. - With the first record selected, when selecting Edit for another record, the first record is not edited; only the second record is being edited. - For editing a record, when removing the follow-up wake call time and saving it, the follow-up record is deleted. - A warning message appears when you select multiple reservations and set a future date for the wake up call. - You can cancel future wake up calls.
30473253	The In House tile displays in its proper layout in all supported languages.
30402959	For checked out reservation with and open folio, you can add, update, and delete reservation notes from the Billing screen.
30345674	When using traces and searching for reservations with a specific block code, only reservations with particular block codes are appearing.
30291299	Accompanying Guest Profile information appears on the sample_registration_card.rtf file.
30240081	In the Verify Payment check in step, the Move Payment Method action from the vertical ellipsis enables you to move payment methods between windows. If the target window already has a payment method, a confirmation message lets you know the payment method in the target window will be replaced.
30178180	The Checkout count matches after drilling down to the checkout results.
30036193	Enhanced the Departure tile design to ensure all components fit and appear correctly.

Integrations

Bug ID	Description
31137687	When the OPP_KSK subscription is enabled for a resort, then KIOSK & O2G channels along with their channel_carriers gets created and the channel to resort mapping happens automatically. The same is observed in GDS_HOSTS, GDS_HOST_CARRIERS, GDS_CONV_RESORT tables.
30981871	When the OPP_KSK subscription is enabled, a KIOSK web channel automatically gets created, and all the kiosk settings/parameters available in V5 become visible in the Kiosk group of Channel controls in OPERA Cloud.
30861843	The External System screen is accessible to the role based task privileged users.
30849368	GuestCheckdetail is a supported message with IFCInternalService ProcessCommand function. It can contain the ClearText check details or the CheckImage in Base64.
30805329	The Channel_Consumer_Name LOV populates values from CHAINNAME_1 to CHAINNAME_50 in the ChannelManagement section of OPERA Controls where CHAINNAME is the respective Chain_Name of any Property.
30792026	The SQLException is prevented from occurring while the BEInterface servlet dequeus the BEs from the be_queue_table.
30755961	The following Master Date Management (MDM) OPERA Cloud WebServices (OCWS) API's are SSD compliant and can be consumed using external systems other than the OPERA9UI and over SSD endpoint: 1. CreateRateClassesRQ 2. CreateRateClassRQ 3. CreateRateCategoryRQ 4. CreateDepositPolicyRQ 5. CreateCancelletionPolicyRQ

Bug ID	Description
30707084	The languages saved under the ManageTranslations section of Channel Rate Code Mapping for any rate code are visible upon revisiting the manage translation section.

Inventory

Bug ID	Description
30510448	While creating a new room, the Room Type Description and the Room Class are automatically populated as soon as the Room Type is selected.
30410656	You are restricted from deleting a Room type with an error message if the room type has existing relationships (Task sheet, Pricing Schedule, Upgrade Rule, and so on).
30401832	The naming convention for components is changed in OPERA Controls, Room Types and Room Diary.
30302283	You cannot delete a room feature that is attached to any room.
30198383	Correct Business Events are triggered based on the Action performed in OPERA Cloud Property Availability.
29796866	Psuedo Rooms are selectable in the Room Type Configuration screen.
28187017	The Edit Restrictions option is available in the Property Availability screen for you to add a new restriction.

Miscellaneous

Bug ID	Description
31069016	When you log into OPERA Cloud for the first time, the default Log Level under Settings is set to OFF.
31037843	When the notifications functionality is active and configured for the environment, the notifications icon displays active (teal color) and you can receive and preview notification messages.
31025997	Conditional text and merge codes configured in the rich text editor for Electronic Registration Card and Closing Script display correctly without html tags at runtime.
31024545	Delivery configuration for email and fax no longer auto-populates username and password. You can save delivery method configuration with a new or existing password.
30989995	As an Enterprise user, you can log in to a selected chain from the chain selection screen. You can search for a chain by entering the chain name in the Search field. The chains appear in alphabetical order. You can switch chains within OPERA Cloud. Locate your user name above the OPERA Cloud menu bar on the top-right corner for the option to switch chains.
30935131	You can edit global parameters (settings) in OPERA Controls (from the Administration Menu, select Enterprise, select OPERA Controls). You must have the Edit Global Controls task assigned to your role to edit global controls.
30920416	You can delete Hubs, except for the default Hub, by going to OPERA Cloud Administration and selecting Enterprise, Chain and Property Management, and then Hubs. You need the Delete Hubs task to perform this operation.
30895947	You can scroll horizontally and vertically inside tables using two fingers when running OPERA Cloud on iOS mobile devices.
30876610	The time stamp shows the correct time in Track It History.

Bug ID	Description
30869734	You can create Hubs by going to OPERA Cloud Administration, selecting Enterprise, selecting Chain and Property Management, and then selecting Hubs. To create a new Hub, you must associate at least one property to the Hub.
30829290	You can search for scheduled jobs by User Name In OPERA Cloud Administration by selecting Enterprise and then OPERA Scheduler. You must have the Manage OPERA Scheduler user role to search by User Name on Scheduled jobs. Uncheck the Running radio button and enter the From Date to view the jobs that have already run and still have an active Job ID.
30825732	Content in the rich text editor screen while in Edit mode remains visible after resizing the browser window.
30786271	Inactive records appear when you select the Show Inactive link.
30736459	The Room Details popup from the Floor Plan screen now shows the short description from the Room Type configuration.
30600074	The User field list of values in the Delete Customization screen displays all users including users with owner code configured.
30589351	Cursor focus remains in the selected field of the screen.
30517193	OPERA Cloud shows all menu options in the language set up for the property.

Reports

Bug ID	Description
31169283	You can only delete a Report type logo.
31156631	You can email print a report after selecting a configured printer from the LOV.
31153520	You can schedule reports from OPERA Cloud (select Reports, select Schedule reports, and then select Manage Schedule). Note: A validation error message appears when an incorrect SFTP endpoint is entered in Destinations.
31060532	You can edit the existing report parameters from OPERA Cloud > Select Reports > Select Configure Reports > Manage Reports. In the next run, the reports will run with the latest modified parameters.
31056653	You can update parameters while running reports even when the parameter value is not provided while creating the report.
30928476	You can edit/manage reports from the OPERA Cloud menu (select Reports, select Configure Reports, and then select Manage Reports). When you edit an RTF/Custom Report, the rile name appears in the RTF/Customized Report Text field.
30875638	You can search scheduled reports by user name from Administration > Enterprise > Schedule. Select the user name from the list of values (LOV) and clicking Search. This displays all scheduled reports by the user.
30831977	The parameter form takes on the selected property when you create a new report at the hub level.
30819859	The action buttons are active when selecting a report on the Run Reports search screen. When selecting a report group, they are grayed out.
30818469	You can add and modify Report parameters on newly created reports.
30818133	You can edit Report parameters by selecting reports and then clicking Run Report.
30805267	You can edit parameters for a scheduled report and save it by selecting Reports and then Manage Schedule.
30798316	The Report Type section layout is aligned in the Create Reports page.
30797804	You can run Reports by selecting Reports and then the Run Report menu item.
30797402	You can create Rich Text Format reports by selecting Reports > Configure Reports > Create Reports and then selecting the Rich Text Format radio button.

Bug ID	Description
30794381	The Property role created from the Template role displays all tasks that are selected in the Template role.
30785962	You can run and schedule the Financial Payments and Revenue (findeptcodes) report.
30758031	You are prompted when entering an incorrect Repeat Interval in Report Scheduler.
30674991	You can schedule reports to SFTP when you log in at the Hub context level by going to OPERA Cloud, Select Report, and then Manage Schedule.
30674925	You can Schedule a Report with New File Name by selecting Reports and then selecting Manage Schedule.
30445282	You can schedule a departures report to run, and the offset dates appear correctly when the report is generated.
30434920	When you create a new scheduled report, all of the selected parameters are saved.
30371556	A change is implemented so that you can select a value and then change it to a blank value without any errors in the report parameters.
30370795	The Shift report is generated and shows the correct display name.
29788708	The changes log captures the reservation delivery history actions under the Reservation group.
29687413	You can set up reports using offset From Dates in parameters.

Reservations

Bug ID	Description
31192594	When creating Reservation Locators, you can use Insert Quick Text to add pre-defined messages in the Location Text field.
31186759	An error no longer occurs while accessing managing restrictions from the Hub level.
31156558	A change is applied in the Reservation Daily Details screen so that the rate is refreshed when a rate code is updated.
31153371	You can update a phone number before sending a guest message as text.
31152198	The reservation Changes Log is captured when you link or unlink reservations.
31144197	You can view the rate values in different currencies on the Look to Book Sales screen and in the reservation stay details.
31143612	The Additional Reservations screen is modified to display reservations based on the view mode selected.
31143519	Insert Quick Text launches the LOV with available Quick texts, and search with block code returns the appropriate reservation on the Manage Guest Messages screen.
31138692	Creation and selection of a guest profile in the Look-to-Book screen returns you to the Look-to-Book screen after profile creation.
31056918	The reservation is saved with the original rate amount (from the rate code), and the fixed rate flag is unchecked.
31045714	Available to/Available from timings appear in Item Inventory.
31029759	Reservation changes are made with different rate amounts and saved across Stay Dates.
31020216	Room Routing displays the reservations for routing that have the following reservation status: Reserved, internally flagged Prospect, Open Folios, Checked In.
31019522	The Fixed Rate flag is checked automatically when the rate amount is changed.
30969491	You can select a date using the calendar icon when creating a new reservation.
30968702	When you delete a package under Enhance Stay with Packages and Items, the Package popup is refreshed and does not display the package.

Bug ID	Description
30964210	On the Room Assignment screen, for Component Suite records, the Conditions column displays all Room Conditions that are attached to the rooms that make up the Component Suite.
30963314	You can check in a reservation that has an external reference number attached.
30953773	View Options are available based on Activation or Inactivation of OPERA Controls for Restrictions and Sell Limit.
30950245	The default selection for options and selected dependent values are getting auto-populated in the Edit Report parameter screen of the 'RES_FORECAST1' report.
30939366	You can filter Reservation Statistics Reports (res_statistics1 and res_statistics2) by Room Class or Room Type(s).
30937436	You can preview a confirmation letter with extended character sets.
30913053	The eSigned Registration Card detail in the reservation search screen is correctly refreshed and updated after you save the new eSign Registration Card.
30899136	The property is mandatory for search results and to leave a wake up call when login access is at the Hub level.
30890015	You can select a reservation and move a room, assign a room, and create room keys. The start date is populated with the business date in the Create Room Keys screen. 1. On the Move Room popup, select a room. 2. Complete the required field on the Additional Details popup. 3. Assign the room. 4. The Create Room Keys popup appears. 5. The Valid Start Date is populated with the Arrival Date of the reservation. Customer expectation: The Valid Start Date should be updated to the Business Date.
30889833	Added the display of the last four digits of the actual credit card number in Payment Instructions when the digits are known/received with the Get Token request.
30867901	You can select future dates within the From date filter of the Reservation statistics report.
30854655	The reservation confirmation number appears in ghost text displayed for the basic search.
30845946	You can sort data in Table view and Graph view in the Reservation Revenue Summary tile.
30844457	When working in any panel in the Catering Package screen, all other panels are disabled for any kind of action. For example, when editing in the Pricing panel, all other panels are disabled.
30839331	You can edit and save the End Date for the In Between filter condition on the Global Alert Definition screen.
30837715	The Rooming List report PDF does not display the share names on the cancelled reservation.
30837222	The guest message prints with all the data values for French languages.
30836571	The Guest Messages link is marked as bold after a guest message record is created.
30831618	When editing guest details from the Receive External Notification link via Advance Check In, if a key vendor is active for the property, the Create Room key popup would not re-display, nor delete any previously generated keys for this reservation/room.
30830176	You can sort dates and select a data range on the Reservation Revenue Summary and Room Sold Summary tiles.
30829520	You can modify the number of rooms while creating a reservation by copying an existing checked in reservation.
30827576	Shares are created and appear in bold after you remove upgrades from share reservations.

Bug ID	Description
30824862	In a guest message, you can select Mark as Delivered from the vertical ellipsis, and the guest message status update to "delivered."
30821384	The Look To Book screen displays all of the room types of the corresponding rate code.
30819840	When creating reservation Locators, you can use Insert Quick Text to configure pre-defined messages.
30818195	The Daily Details effective rate changes correctly when the rate code is different for each night.
30818144	Clicking Stay Details on the Room Diary takes you to the Look To Book sales screen.
30817347	You can add an AR Account to a reservation profile from the Book Now screen if the reservation creation with Direct Bill payment type mandates an AR account for the profile.
30813035	You can extend a reservation immediately after performing a room move in the Room Diary.
30799511	The Room Diary displays reservation status abbreviations CI (Checked In), CO (Checked Out), AC (Advance Checked In), IH (In House), SR (Shared Reservation), DE (Departure), DU (Day Use) and LR (Linked Reservation). These abbreviations appear even when you log in with language settings other than English.
30797969	When the Chain setting, Profile Sharing, is Off and you try to link a reservation to another reservation, you are unable to select a reservation from a different property.
30797800	When you extend the length of stay for an upgraded reservation and select the option to "Honor the Upgraded Rate for Additional Nights," the reservation saves without additional warning messages.
30792532	When the Closing Script New and Update Reservation control is on, you can see the upgrade indicator in the Reservation Presentation screen if you applied the upgrade rule in the Book Now screen.
30792114	If the reservation has a membership profile, the Reservation Overview screen displays the membership type and number.
30791408	When you cancel a reservation, the Cancel Reservation screen displays the cancellation number of the reservation.
30783743	When you make a reservation, the time stamps in the reservation and in the changes log reflect the time zone configured for the OPERA Cloud database time zone.
30772252	In the upgrade panel for reservations with existing upgrades, the original room information appears above the upgrade tiles, and the "% Savings" amount appears below the upgrade tiles.
30756936	When you create a reservation from the rooming list, OPERA Cloud does not allow you to create reservations with 0 people. You must create reservations with at least one person on the reservation (Adult or Child).
30733362	The Created By and Cancelled By list of values in the Manage Reservations screen displays all users including those with configured owner codes.
30727193	You can access and configure the Closing Scripts, Sell Messages, Guest Messages, and Turnaway Codes in the application when the respective OPERA Controls parameters are active.
30688265	Updating multiple communication values on a reservation from the Manage Reservation screen is working as expected.
30687832	Payment method windows 2 - 8 are not disappearing after clicking the Routing Instructions link.
30683708	When you apply a discount or change the Room Type To Charge in the Book Now screen, the rate amount gets updated.
30661423	The Queue Reservations tile is hidden when the Queue Rooms is inactive in OPERA Controls.
30654918	When viewing the reservation Locator, the begin date and end date follow the property date format.
30651440	You can edit the privacy information for a profile before check in.

Bug ID	Description
30651051	No exception/error appears when performing Copy Reservation for a PM reservation from the row level I Want To . . . Menu.
30645312	The Last Room column in Manage Reservations is filled for all reservations with future and past stays.
30645024	The Reservation Daily Details screen is modified to display the correct Effective Rate amount.
30627350	The Reservation Type list of values in the Payment Instructions panel validates reservation types flagged to require a credit card and presents you with an appropriate error message when no credit card exists in any of the folio windows.
30621252	The data populates completely, and the reservation is booked without any errors after entering partial data in the following fields: Guest, Reservation Type, Payment Method, Market Code, and Source Code.
30612910	You can generate the ResReserved report for the reservations made by one or more Travel Agents.
30606914	The Reservation Notes screen allows you to change the Note Type without changing the existing Notes text.
30593618	When you copy a house posting account and assign a room number during the copy process, the room assignment remains on the created house posting account.
30586865	When you perform room routing using the room List of Values (LOV), only In House and Open Folio reservations are available for routing.
30575613	When you change reservation dates, the attached package elements are correctly applied to the new reservation dates.
30566803	You can filter guest messages based on the profile types in the Guest Message screen.
30548739	When you create a share reservation for a reservation that has a Source profile with routing instructions and the Auto Populate Routing flag checked, the share reservation has the same profile and the same routing instructions applied as the original reservation.
30535426	If you select print on an undelivered guest message and cancel the print process, the message status does not change to delivered.
30484026	The Reservation Entered On and By report is modified to filter by users associated with the current property.
30463696	In Manage reservations, you return to the same page of reservation search results after you make any updates from the I Want To menu and return to the search results.
30461565	The Market Code value is displayed from the LOV without being case sensitive.
30452471	In Look To Book, when you change the arrival date prior to entering a rate code and select search, the selected rate code availability is returned. When you enter a rate code and afterwards change the arrival date, the rate code is removed from the search filter.
30452145	Cancelled reservations on the Reservation/Cancellation tile appear as search criteria with the correct count.
30446681	A custom reference appears in Stay Details after the trace is completed in Reservation Workspace.
30439602	While making a deposit payment, if you enter a Reservation Type that is not present in the LOV, the LOV popup opens, enabling you to select one. If you enter a value that is present in the LOV, it gets auto selected and remains as such. The updated reservation type appears in the Stay Details of the reservation.
30429273	If the Delete Guest Messages task is not granted to your role, you cannot delete reservation guest messages.
30417681	When the Shares [SHARES] parameter is inactive, you do not see sharer related fields in the block rooming list functionality.
30397038	The Walk In Rate Code Reservation Type is auto populated in the Book Now screen.
30365514	Room Features is pre-populated when selecting the Assign Room LOV.

Bug ID	Description
30338593	By clicking the numbers shown on the Daily Projections tile, you can drill down to Manage Reservations and show the reservations that are adding up to the data shown on the tile (Arrivals, In-house, Checked in).
30322967	By clicking the numbers shown on the Daily Projections tile, you can drill down to Manage Reservations and show the reservations that are adding up to the data shown on the tile (Arrivals, In-house, Checked in).
30299188	The guest message preview shows all details consistently whether the preview is invoked during or after the initial creation of the guest message.
30274115	Added the following functionality: when deleting a Guest Message on a reservation, a Delete message is sent to the Interface Partners that support a GuestMessDelete.
30246869	When specifically searching for reservations with Arrival From date, Arrival To date, and a room number, the initial search consistently returns the correct results. Selecting to modify the search and then selecting the same Arrival From date, Arrival To date, and room number returns the correct results.
30238325	The Market Segment Totals (res_forecast2) report shows the selected date filter in filter summary.
30217067	The Accompanying Profiles link on the Check In Reservation screen now opens the Accompanying Profiles pop up with the Associated Profiles tab selected.
30201444	On reservations, a change of Departure Date (or other reservation fields) saves.
30200128	Corrected the ability to create Sell Messages for specific block codes.
30198709	In the Manage Reservation screen, you can search for reservations by a room number and arrival date range.
30154814	The Welcome Offer check box is not available on the Inventory Item configuration screen when the Welcome Offer parameter is not enabled.
30150547	On share reservations, you can apply the entire rate and full rate to either reservation and split the rate amount between the share reservations.
30090278	The Daily Projection tile count matches the drill down count.
30074070	You can apply Exclude Quantity and change the package element end date after the reservation stays one night.
30060498	You can configure Global Alert Definitions from the Administration menu (select Booking, select Alerts, and then select Global Alert Definitions). You can apply Reservation and Profile Filter Conditions to the Global Alert Definition to identify to whom (which reservations) the alert applies.
29992795	While creating reservations from the Rooming List, the selected Email Type and Email ID are saved to the reservation as expected.
29795463	When you select the Deposit Rule from the LOV, the due date value auto populates and generates an error message only once (when the due data is less than the business date).
29785548	When you copy a multi-rate block reservation, the rate amounts reflect the changing rate amounts correctly.
29761323	Data is saved even though the data has special characters.
29680910	Only the Guest Locator user task under the Booking main task in Role Manager allows you to create, edit, or delete the Locator feature on a reservation.
29547563	The Reservations report entered on and by (resenteredon) allows you to filter by an interface user.
29342677	The warning message is changed to "Please verify the reservation packages in the reservation after moving the reservation to another property." You will not see the warning message if the reservation successfully attaches the same package code in the target property after moving the reservation
29333355	When modifying a Reservation Trace, the updated trace text is not removed even if you select another department.

Bug ID	Description
28986816	In OPERA Controls, when the Pre-Registration Check In functionality is active, the Pre-Registration External System Alert and the Pre-Registration External System Trace settings now provide a list of values to select from configured Alerts and Traces codes respectively. When Chip and Pin functionality is active at a property, the Online Settlements control must stay active and cannot be turned off while Chip and Pin is active. The Configuration group in the Changes Log tracks changes on the status of the Online Settlement control.
28644825	When fixed charges are applied on a reservation, the Fixed Charges End Date in the Fixed Charges window appears as the departure date -1.
27976090	The Reservation Activity tile data displays the corresponding search criteria data when you drill down to reservation search.
23206548	When the reservation has multiple stay nights with multiple rates, the rate override in the Book Now screen is applied to all stay nights of the reservation.

Role Manager

Bug ID	Description
31180339	Chain level users can create Property Role and Template Role.
30980302	As Template Roles are not property specific, you must create a property role without specifying the Organization Name.

Rooms Management

Bug ID	Description
31103235	When editing an Attendant on a Task Sheet, the Task Sheet and Attendant Instructions remain populated.
31086349	When generating the Out of Order by Reason report from the Out of Order screen, it defaults to Room Status Out of Order. When generating it from the Out of Service screen, it defaults to Room Status Out of Service. When generating it from the Reports component, it defaults to Both.
30894945	To delete a Task Code used in a Task Sheet Template, you must first delete the Template.
30875751	If a set of empty task sheets are created when auto generating task sheets for the current or next business day, you are taken to the Task Sheet presentation screen where a message informs you that the task sheets generated empty.
30875280	Inactive task codes are no longer available for new Task Schedule creation and generating Task Sheets.
30848044	When copying a room, the credits configured with decimals are also copied.
30832089	The Reservation Information that appears in the Name column on the Housekeeping Board is controlled by the Reservation Management task and the Show Guest Name in Task Sheets and Housekeeping Board task.
30832044	Performance is improved when searching on the Room Maintenance screen.
30819906	Icons are removed from the Table view of the Reason LOVs for Out of Order, Out of Service, Room Maintenance, and Room Conditions.
30787112	The Room Management menu items are updated to omit the Generate Task Sheets, I Want To . . . links if you do not have the Task Sheets task attached to your role.

Bug ID	Description
30683126	You can default the items on the task sheet report parameter form so the defaults are populated when the task sheet report is generated.
30484757	You can generate Task Sheets for Task Codes created with spaces or without spaces.
30240067	You can order the Out of Order by Reason report by room number using the Sort Order on the parameter form.

Sales

Bug ID	Description
31174113	When you create an activity using the Save Activity and Add More Details button with the same start/end date time as an existing activity, a conflict error message appears. By clicking Yes, the activity gets created and you can navigate to the Activity Overview screen.
31152788	You can remove the Primary Contact or Account from the Activity linked profile and the same gets removed instantly.
31139882	The Activity Search filter criteria persists when adding linked Profile/Blocks from the Activity Search Results -> I Want To . . . menu.
30948622	You can create Activities that overlap/conflict with another Activity for the same owner, date, and time.
30836274	When you create an activity, the Created By and Updated By time stamps in the activity and in the changes log reflect the time zone configured for the property.
30819856	You can view user activities performed on profiles in the Change Log Report.
30805924	The following changes are made to Activities: 1. After you create an Activity using Save and Add More Details, the Indicator links, such as Linked Profiles, Linked Blocks, and so on, update. 2. While creating an Activity, the block with Account and Contacts are passed into the create Activity screen.
30798883	You can retrieve linked blocks results when searching with a contact in the manage Activities screen.
30786951	For the trace definition configured for Block Delete, an Activity is created when the block gets deleted.
30786908	During Account creation, you can trigger an Activity creation with the owner defined in the Trace Owner Mapping configured in Trace Definition.
30532010	In the Manage Activities screen, you can view the recently created Activity in the View option available in the I Want To menu.

Toolbox

Bug ID	Description
30891503	Notifications connection remains active despite infrastructure timeout settings.
30273391	Postal codes are imported into the application without any issues, and you can check them in the City and Postal Codes screen in Administration.
30865031	Synchronizing Package Prices (from the Tool Box menu) does not erase the credit card information on reservations.

3
System Requirements, Supported Systems, and Compatibility

Compatibility

Refer to the OPERA Cloud Services Compatibility Matrix document on the Oracle Help Center for detail information.

Network Bandwidth Requirements

Refer to OPERA Cloud Services Network and Communications Guidelines on the Oracle Help Center for detail information.