

Oracle® Hospitality OPERA Cloud Services

Release Readiness Guide



Release 20.4
F33330-02
January 2021

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at oracle_hospitality_opera_technical_publications_grp@oracle.com.

Audience

This document is intended for OPERA Cloud Services application users.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>.

Revision History

Table Revision History

Date	Description of Change
October 2020	Initial Publication
January 2021	Updated Feature Summary paragraph.

1

Feature Summary

ORACLE HOSPITALITY DIGITAL LEARNING

Oracle Hospitality is committed to supporting your business needs. To enable our customers, we are providing complimentary access to OPERA Hospitality Digital Learning through Oracle University for a limited time. To use these OPERA-related service offerings from Oracle University, you must have a technical support contract for OPERA which is active and in good standing. Please contact operaenablement_ww@oracle.com with the primary property point of contact for access and activation.



Column Definitions

SMALL SCALE: These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.

LARGER SCALE: These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.

CUSTOMER ACTION REQUIRED: You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. 

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
ACCOUNTS RECEIVABLES		
AR Unpaid Invoices Report Updated	SMALL	
Custom Numbers Added to Invoice Management	SMALL	ACTION!
New Invoice Updated to Show Generated Charges	SMALL	
BLOCK MANAGEMENT		
Advance Search Updated	SMALL	
Catering Added to Deposit Rules	SMALL	
Conversion Rating Added 	SMALL	ACTION!
Group Rooms Control Indicators Updated 	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Negotiated Rates Added to Rate Selection	SMALL	
Non-compete Feature Added Premium	SMALL	ACTION!
Proforma Invoice Report Updated	SMALL	
Ranking Feature Added Premium	SMALL	ACTION!
Rate Protection Feature Added Premium	SMALL	ACTION!
Reports Updated for Simple Events	SMALL	
CASHIERING AND FINANCIALS		
Billing Updated for Day Use Reservations	SMALL	
Cashier Configuration Updated for Kiosk Integration	SMALL	
Deposit Refund Receipt Control Added	SMALL	ACTION!
End of Day Session Management Improved	SMALL	
Folio No Reprint OPERA Control Updated	SMALL	
New Task Controls Charge-It Room Charge Settlement	SMALL	
Offline Folio Added for Fiscal Folio Printing	SMALL	ACTION!
Prepaid (Gift) Card Feature Added	LARGE	ACTION!
Reports Updated with Custom Numbers	SMALL	
User PIN Added for Force Cashier Login	SMALL	
CLIENT RELATIONS		
OCIS License Validation Added for Membership Profiles and Reservations	SMALL	
Profile Updated for Information Collection	SMALL	ACTION!
COUNTRY SPECIFIC		
Country Specific - Brazil -Reservation Additional Information Panel Updated	SMALL	ACTION!
Country Specific - Brazil - Service Type Folio Feature Added	LARGE	ACTION!
Country Specific - Brazil - SNRHos Fiscal Partner Added	SMALL	ACTION!
Country Specific -Brazil - SPED Report Added	SMALL	
Country Specific - India - Currency Exchange Service Taxes Added	LARGER	ACTION!
Country Specific - India - Debit Bill (Supplemental Folio) Control Added	SMALL	ACTION!
Country Specific - India - Fiscal Payload Changes and QR Code Addition to India Folio for e-Invoice	SMALL	ACTION!
Country Specific - Italy - Folio Tax Report Added	SMALL	
Country Specific - Italy - Lottery Number Added	SMALL	ACTION!
Country Specific - Portugal - Deposit Refund Feature Added	SMALL	ACTION!
Country Specific - Portugal - Digital Signatures Added to Foliros	SMALL	ACTION!
Country Specific - Portugal - Folio Copy Legend Text Added	SMALL	ACTION!
Country Specific - Portugal - Manual Folio Number Added for Deposits	SMALL	ACTION!
EVENTS		

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Ability to Book Alternate Function Space Premium	LARGER	ACTION!
Ability to Convert Events Added	SMALL	
Ability to Convert Events Added to Catering Packages and Templates	SMALL	
Ability to Edit Multiple Events Added Premium	SMALL	ACTION!
Banquet Check Folios Added to Run Reports	SMALL	ACTION!
Catering Package Pricing Configuration Improved	SMALL	
Custom Items Added Premium	SMALL	
Custom Menu Items Added Premium	SMALL	
Event Forecast Improved Premium	LARGER	
Event Note Change Log Report Added	SMALL	
Event Space Listing Updated	SMALL	
Events Updated for Exclusive / Shared Use	SMALL	
Function Diary Indicators Updated Premium	SMALL	
Item Availability Report Added	SMALL	
Multi-Choice Menus Added Premium	LARGE	
Multi-Item Templates Added Premium	SMALL	ACTION!
Resource Discounting Added to Block Premium	SMALL	
EXPORTS		
Ability to Copy Exports Added	SMALL	ACTION!
Country Specific - India - GSTR Exports Added	SMALL	
Generic XML Back Office Export Added	SMALL	
Transaction Export for Oracle Responsys (Marketing Cloud) Added	SMALL	
FRONT DESK		
Room Move Room Status Control Added	SMALL	ACTION!
INTEGRATIONS		
Auto Attach Elements OXI Parameter Added	SMALL	
Fiscal Commands Feature Updated	SMALL	ACTION!
Fiscal Folio Printing Added to Post It and Passerby	SMALL	
Fiscal Retries Feature Expanded to More Areas	SMALL	
Guest Type Added to Fiscal Interface	SMALL	
OXI and HTNG Services Added	SMALL	
OXI External Systems Added	SMALL	
Posting Business Events For Fiscal Feature Added	SMALL	ACTION!
Print Fiscal Response On Folio Feature Added	SMALL	ACTION!
Property Interface Controls Updated for Key Card	SMALL	
MISCELLANEOUS		
Check for Browser Private Mode Added	SMALL	
Fax Delivery Method Removed	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
I Want To Menu and Overview Panel Updated	SMALL	
Login Updated for Single Sign On	SMALL	
Page Composer Updated for URL Links	SMALL	
Quick Launch Menu Updated	SMALL	
Rich Text Editor Improved	SMALL	
Search Added to Time Zone List	SMALL	
Set User PIN Added to Settings	LARGER	ACTION!
REPORTS		
Dynamic Date Parameters Added to Report Scheduler	SMALL	
Fax and Folder Delivery Methods Removed from Scheduled Reports	SMALL	
Run Reports Usability Improved	SMALL	
RESERVATIONS		
Ability to Redirect Confirmation Emails Added	SMALL	ACTION!
Ability to Merge Matched Reservations Added	SMALL	ACTION!
BOOK NOW Updated with Package and Inventory list fields	SMALL	
Confirmation Letter Template Updated	SMALL	ACTION!
Inventory Items Date Management Improved	SMALL	
Reservation Packages Redesigned	SMALL	
Room Diary Updated with Past Date Details	SMALL	
User PIN Added for Override Restrictions	SMALL	
ROLE MANAGER		
Ability to Create Property Roles Without Template Added	SMALL	ACTION!
Manage User Updated	SMALL	
OPERACASHIER Role Added	SMALL	
Role Manager Improved	SMALL	
Task Filter Added	SMALL	
ROOMS MANAGEMENT		
Turndown Added to Housekeeping Forecast	SMALL	
SALES		
Activity Summary Matrix Report Added	SMALL	
Follow Up Activity Feature Added	SMALL	
To-Do Expiry Control Added	SMALL	ACTION!
TOOLBOX		
Country Specific - Portugal - Generate Digital Signatures Added to Imbalance Utility	SMALL	ACTION!
Data Import Capability Added		
Manage Business Date Utility Updated	SMALL	

Accounts Receivable

AR Unpaid Invoices Report Updated

The AR Unpaid Invoices Report is updated to consider the payment due days value set on each AR Account when the Delay Days Report and Payment Due Days OPERA Controls are active.

A **Calculate Based on Payment Due Days** check box is added to the report parameters.

- When the check box is selected, the delay is calculated from the payment due days on the account
- When the check box is deselected, the delay is calculated from the payment due days on the AR account type

Custom Numbers Added to Invoice Management

A Custom Numbers in AR Account Invoices parameter is added to OPERA Controls and is available for properties with both the Accounts Receivable and Custom Numbers OPERA Controls active.

When active, the AR Manage Account Invoices screen displays a Custom Number search field and Custom Number column in the invoice list, listing up to five custom numbers.

Reservation balances settled to Direct Bill (City Ledger) or invoices created directly in Accounts Receivables, generate [custom numbers](#).



Note:

Invoices auto-created through credit card compression do not generate a custom number.

Home / Financials / Accounts Receivables / Manage Accounts Receivables / Manage Account Invoices ← Back to Manage Accounts Receivables

Manage Account Invoices Help

Search

Required Field

Property: 🔍

Account Number: 🔍

Custom Number: 🔍

Folio Number:

Invoice Number:

Statement Number:

From Date: 📅

To Date: 📅

Fiscal Bill Number:

Open Balances Only (?)

Payments Only (?)

Finalized Invoices (?)

Non Printed (?)

Un Billed (?)

Reset Search

New Make Payment Create Statement

Name: **DMR Company** Account Number: **CMP-00001** Balance: **\$622,603.65** Invoices: **\$920.00** Payments: **\$0.00** Total Selected: **\$920.00**

View Options Parent Invoice Compressed Invoice Only 1 result

<input checked="" type="checkbox"/>	Folio Number	Account Name	Date	Amount	Paid	Invoice Number	Open	Custom Number	Adjusted	Age	Transfers
<input checked="" type="checkbox"/>	11925	Guest, Invoice	07/02/2020 Thu	920.00	0.00	8772	920.00	87729876543216 108920198765432182 877210892019876543214 RF208772987654321 RF2000000008772987654321			1

Manage Invoice Details View Folio Edit Invoice Transfer Finalize Invoice Apply Payment

IMPACT OR OTHER CONSIDERATIONS

If you're using a different folio template for AR Folio than for guest folio, you must download and update your customized AR folio.

1. Download and open the latest sample_folio xml for the folio RTF.
2. Add the custom number section to the RTF.
3. Save changes to the RTF and upload the new AR folio template.

See [Configuring Custom Numbers](#)

See [Stationery Editor](#)

STEPS TO ENABLE

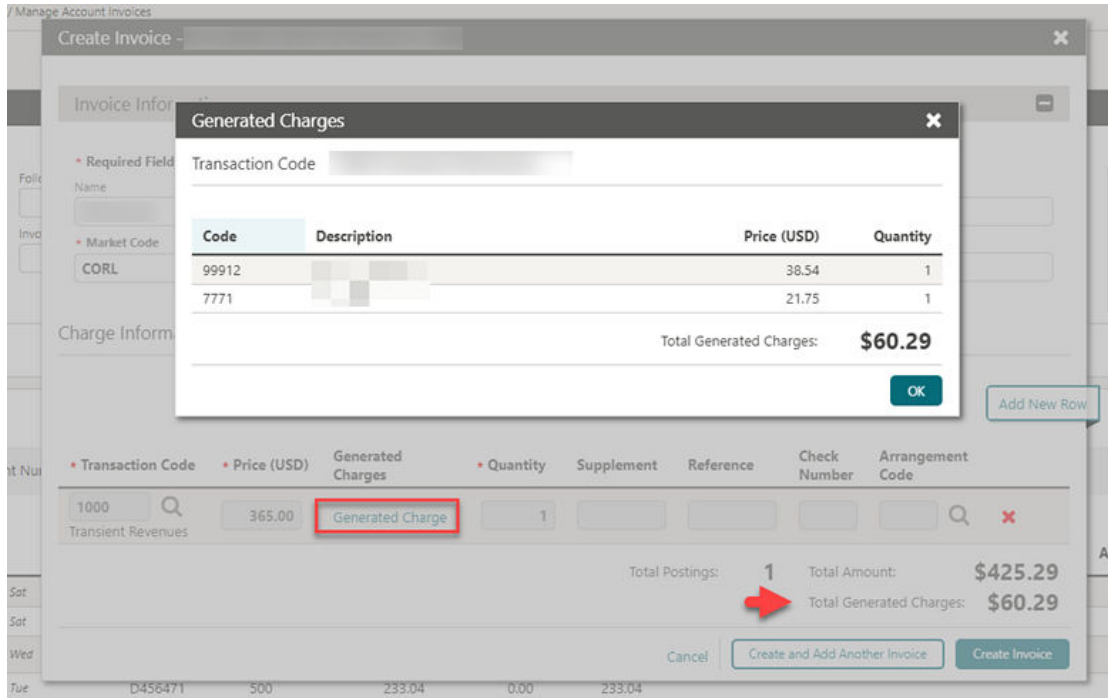
1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Cashiering** group and scroll to the parameters section.
4. Enable the **Custom Numbers in AR Manage Account Invoices** parameter.

New Invoice Updated to Show Generated Charges

[New Invoice](#) is updated to display a column for additional charges, for example, taxes.

Once a sale charge is posted, a [Generated Charges](#) link is enabled, which displays a list of additional charges/taxes generated for the sales charge.

The summary section displays total [Generated Charges](#) and Invoice Total Amount.



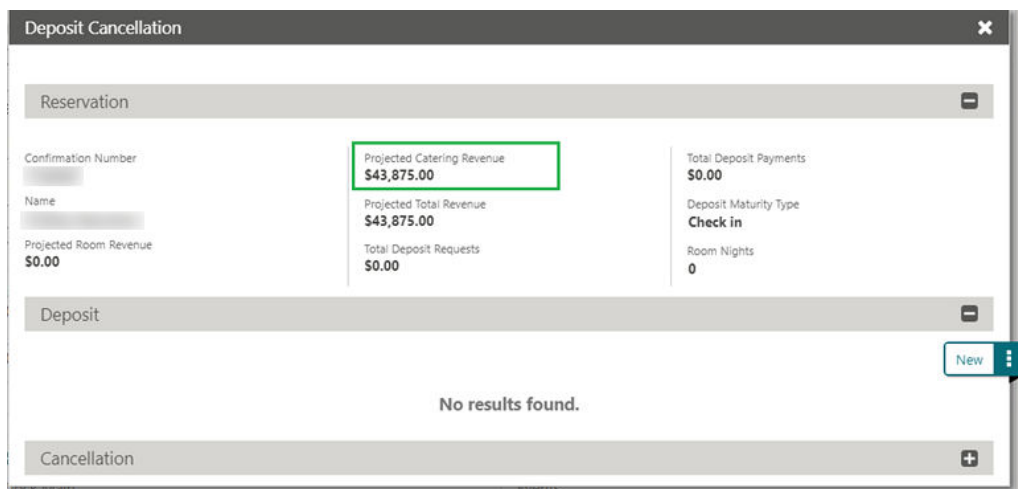
Block Management

Advance Search Updated

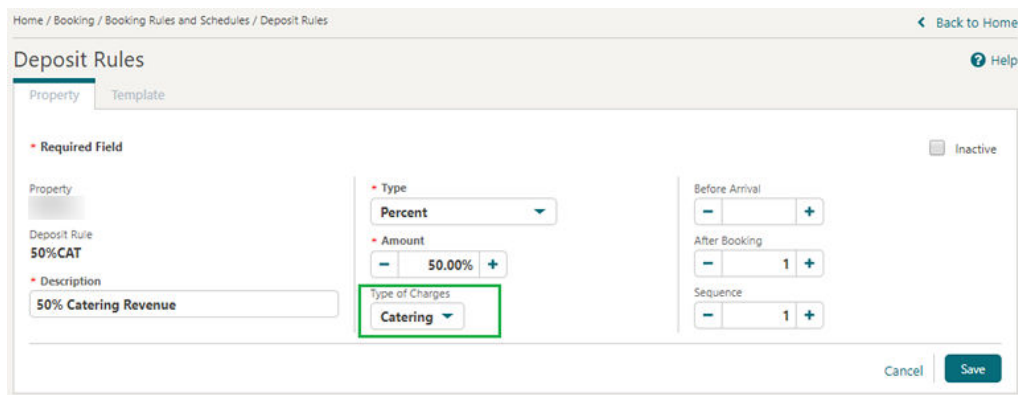
In Manage Block, the End Date From field no longer defaults with a value.

Catering Added to Deposit Rules

The Deposit Cancellation panel is updated to display Projected Catering Revenue when either the (PMS) Simple Events or Catering Events OPERA Controls are active.



Within [Deposit Rule](#) configuration, you can select the type of charges. When selecting Catering, OPERA Cloud includes the Projected Catering Revenue total in the deposit calculation.



Within a block, you can select the type of deposit as All, Rooms, or Catering and then select a Deposit Rule.

When you select Catering, the deposit amount is calculated from the Projected Catering Revenue.

Deposit Cancellation ✕

Reservation -

Confirmation Number Name Projected Room Revenue \$0.00	Projected Catering Revenue \$43,875.00 Projected Total Revenue \$43,875.00 Total Deposit Requests \$0.00	Total Deposit Payments \$0.00 Deposit Maturity Type Check in Room Nights 0
------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------

Deposit -

*** Required Field**

Type <input type="radio"/> All <input type="radio"/> Rooms <input checked="" type="radio"/> Catering Deposit Rule <input type="text" value="50%CAT"/> 🔍	Percentage <input type="text" value="50.00%"/> - + * Deposit Amount <input type="text" value="21,937.50"/> USD	* Due Date <input type="text" value="11.21.2016"/> 📅 Mon Comments <input type="text" value="50% Catering Revenue"/>
---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Cancel Save

Cancellation +

Conversion Rating Added

Premium

A (Blocks) Conversion OPERA Controls is added to provide sales managers with a way to grade the likelihood of conversion (signing a contract) to blocks. The conversion rating is selected on the Block Overview panel and is visible on the Group Rooms Control screen and on the Function Diary. The conversion rating also appears in reports, including the Group Rooms Reservation Sheet and the Business Block Short List reports. Refer to: [Configuring Rankings](#)

STEPS TO ENABLE

1. From the **side menu**, select Administration, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Blocks** group.
4. Locate and activate the **Conversion** parameter.

Group Rooms Control Indicators Updated

Premium

Group Rooms Control is updated with indicators for the following:

- RP - Rate Protect
- NC - Non Compete

Summary

	03/08 Mon	04/08 Tue	05/08 Wed	06/08 Thu	07/08 Fri	08/08 Sat	09/08 Sun	10/08 Mon	11/08 Tue	12/08 Wed	13/08 Thu	14/08 Fri
Status												
Inquiry	88	58	68	68	10	1	58	58	58	58	58	0
Definite	80	80	58	58	0	0	0	60	60	60	0	0
Block Inventory												
Sales Allowance	100	100	100	100	100	100	100	100	100	100	100	100
Deduct Inventory	80	80	58	58	0	0	0	60	60	60	0	0
Non-Deduct Inventory	88	58	68	68	10	1	58	58	58	58	58	0
Available Rooms	355	355	377	377	435	435	435	375	375	375	435	423
Available Rooms with Non-...	267	297	309	309	425	434	377	317	317	317	377	423
Pick Up	0	0	0	0	0	0	0	0	0	0	0	0

For further information on these refer to:

- [Non-compete Feature Added](#): Non-compete Feature Added
- [Rate Protection Feature Added](#): Rate Protection Feature Added

Negotiated Rates Added to Rate Selection

With Negotiated Rates active in OPERA Controls, you can view and select the negotiated rates attached to the primary accounts linked to a block.

When launching the rate code list from Create Block or Edit Block, you can select to view All Rate Codes or Negotiated Rate Codes; the default being Negotiated Rates when negotiated rates exist.

Search and Select: Rate Code

Use (*) for wildcard search

All Rate Codes
 Negotiated Rate Codes

<input type="checkbox"/>	Code	Description	Currency
<input type="checkbox"/>	TA2	ta rate code	USD
<input type="checkbox"/>	TA3	TA rate code	USD

With Multi Block Rates OPERA Control enabled, the rate code panel indicates the negotiated rates selected for the block:

Primary	Code	Description	Currency	Negotiated
<input checked="" type="checkbox"/>	COMP3	company rate	USD	<input checked="" type="checkbox"/>
<input type="checkbox"/>	RACK	RACK RATE	USD	<input type="checkbox"/>

Non-compete Feature Added

Premium

A Non-compete OPERA Controls is added enabling the non-compete flag on Block Overview. You can use Non-compete to indicate that no competing accounts (accounts with the designated NC Industry code) should be booked at the same time as this block. You can apply the non-compete flag to all or selected dates of the flagged block (OPERA Cloud does not enforce this restriction). An indicator appears on the Group Rooms Control screen and Function Diary for any date that has a non compete booking.

IMPACT OR OTHER CONSIDERATIONS

Refer to:

- [Function Diary Indicators Updated](#)
- [Group Rooms Control Indicators Updated](#)

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Blocks** group.
4. Locate and activate the **Non Compete** parameter.

Proforma Invoice Report Updated

The Proforma Invoice (REP_PROFORMA_INVOICE) Report is updated with a Print Guest Rooms option. When selected, the Print Guest Rooms outputs guest rooms information, revenues, and tax generates per room pool per day.

Proforma Invoice New						
	Qty	Curr.	Orig.Unit Price	Discount %	Unit Price	Total
Saturday, 10 October 2020						
Standard	10	CAD			1,000.00	10,000.00
Suites	1	CAD			10,000.00	10,000.00
Rooms Generates						
Service Charge 3%		CAD				600.00
Sales Tax		CAD				2,000.00
2 day Event Package	20	CAD			5.99	119.80
Banquet Service Charge		CAD				21.56
Sales Tax		CAD				7.19
Coffee Break - Event ID 274016						
Coffee and Sweets	20	CAD	22.00		22.00	440.00
Banquet Service Charge		CAD				83.95
Sales Tax		CAD				26.40
Summary						
Guest Rooms		CAD				20,000.00
Food		CAD				440.00
Package Revenue		CAD				119.80
Tax & Service Charges		CAD				2,739.10
Estimated Total Excluding Tax & Service Charges						CAD 20,000.00
Tax & Service Charges						2,739.10
Estimated Total Including Tax & Service Charges						CAD 25,339.10



Note:

This report is only available with either the OPERA Cloud Sales and Event Management Standard subscription or the OPERA Cloud Sales and Event Management Premium Cloud Service subscription.

Ranking Feature Added

Premium

A Block Ranking OPERA Controls is added to provide sales managers with a way to assign a priority to business blocks. The Block ranking is selected on the Block Overview and is visible on the Group Rooms Controls screen and on the Function Diary. Ranking also appears in reports, including the Group Rooms Reservation Sheet and the Business Block Short List reports. Refer to: [Configuring Rankings](#)

The screenshot shows the 'Block Overview' page in Oracle Opera Cloud. At the top, there are fields for 'Room Status' (INQ), 'Catering Status' (TEN), 'Block Owner', 'Room Owner', 'Catering Owner', and 'Property'. Below this, there are several sections of data:

- Start/End Dates:** Start Date: 09/09/2020 Wed, End Date: 10/09/2020 Thu. There is an 'Alternate Dates' checkbox.
- Inventory Control:** Non Elastic.
- Shoulder Dates:** Shoulder Start and Shoulder End are both blank.
- Catering Only:** A checkbox that is currently unchecked.
- Decision and Followup Dates:** Decision Date: 01/09/2020 Tue, Followup Date: 20/11/2020 Fri.
- Reservation Type:** GNON Group Non Deduct.
- Market:** G Tour Group.
- Source:** CAT Catering.
- Origin:** US USA.
- Type:** C Contract.
- Trace Code:** Blank.
- Conversion:** 75% to 100% Chance of Conversion.
- Ranking:** HIGH High Priority Business (highlighted with a green box).
- Rate Protect:** Blank.
- Non Compete:** Blank.
- Industry:** Blank.
- Block Owner:** Blank.
- Tour Code:** Blank.

At the bottom, there is a summary table:

Room Nights Booked 0	Room Revenue Booked \$0.00	Average Room Rate Booked \$0.00	Event Revenue On The Books \$0.00
Room Nights Picked Up 0	Room Revenue Picked Up \$0.00	Average Room Rate Picked Up \$0.00	Event Revenue Actual \$0.00

STEPS TO ENABLE

1. From the **side menu**, select Administration, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Blocks** group.
4. Locate and activate the **Block Ranking** parameter.

Rate Protection Feature Added

Premium

A Lowest Rate Guaranteed OPERA Controls is added, enabling the Rate Protect check box in Block Overview. Rate Protect is used to indicate that no other groups should be booked using rates lower than those assigned to the block that is flagged as rate protect. You can apply the rate protect flag to all or selected dates of the flagged block. OPERA Cloud does not enforce this restriction. An indicator appears on the Group Rooms Control screen and Function Diary for any date that has a rate protect booking.

IMPACT OR OTHER CONSIDERATIONS

Refer to:

- [Function Diary Indicators Updated](#)
- [GRC Indicators Updated](#)

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Blocks** group.
4. Locate and activate the **Lowest Guaranteed Rate** parameter.

Reports Updated for Simple Events

The following reports are updated when Simple Events is active in OPERA Controls:

1. Group Rooms Reservation Sheet (SAMPLE_GRMRES_SALES_STD) report.
 - The Print Events check box is available in the report parameter screen; select to generate event details on the report.
2. Group Contract (SAMPLE_CONT_MERGE) report
 - a. You can use the following values for the Event Template parameter field:
 - Template 1
 - Template 2
 - Template 3
 - Template 5
 - b. If neither Simple Events nor Catering Events is active in OPERA Controls, the following parameters fields will not be available :
 - Event Status
 - Event Template
 - Food Revenue Types
 - Beverage Revenue Types
 - Rental Revenue Types
 - Other Revenue Types
 - Event and Resources Notes

Cashiering and Financials

Billing Updated for Day Use Reservations

Billing is updated to ensure that for day use reservations, the accommodation charge and taxes are posted the first time you access the billing screen for the reservation.

Cashier Configuration Updated for Kiosk Integration

The [Configure Cashier](#) screen is updated with a Kiosk Cashier check box that becomes visible when the OPP_KSK add-on service is enabled at your property.

A Kiosk Cashier supports the processing of charges and payments posted from an integrated Kiosk solution.

Home / Financial / Cashiering Management / Cashiers / Manage Cashier

Manage Cashier Help

Required Field

Cashier ID
58

Name
[Empty]

Starting Amount
[Empty]

Maximum Daily Uses
- 999 +

Type
 Cashier
 Interface Cashier
 LDAP Template

Kiosk Cashier ←
 Float Over/Short

Inactive

Cancel Save

Deposit Refund Receipt Control Added

A Deposit Refund Receipt OPERA Control is added. When active:

- A **Deposit Refund Receipt** report group is enabled to configure a deposit refund receipt based on the **Sample_deprecpt.rtf** template generated when refunding a deposit payment.
- A **Reverse** (refund) action is enabled in [Reservation Deposit and Cancellation](#) when you select a deposit payment. It populates the refund amount with the original deposit amount; the amount cannot be changed.
- A Deposit Refund Receipt receipt type is available in the [Receipt History](#) for you to search for deposit refund receipts. This receipt type has a separate numbering sequence starting at 1.

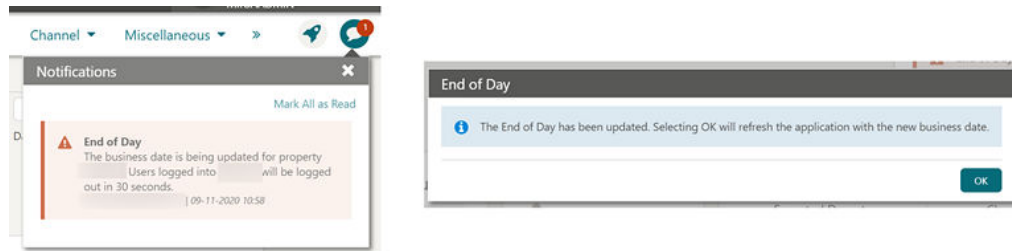
STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and activate the **Deposit Refund Receipt** parameter.

End of Day Session Management Improved

The management of user sessions is improved for when the Update the Business Date procedure executes during End of Day.

- The browser tab where you are running End of Day remains active to complete the End of Day process. In any other browser tabs and additional browser sessions (including incognito), you will receive a message that the business date is being updated, and once completed, a confirmation message appears. Selecting OK refreshes OPERA Cloud with the new business date.
- All other user sessions receive a message that the business date will advance, and once completed, the sessions automatically log out.



Folio No Reprint OPERA Control Updated

The Folio No Reprint OPERA Controls can be activated with In House reservations and not cause imbalances to guest folios already generated.

New Task Controls Charge-It Room Charge Settlement

A Charge To Room financial user task is added that enables room charge settlement in [Charge It](#) and [mobile Charge It](#).

Note:

The Charge to Room user task is automatically granted to roles currently granted the Charge It user task.

Offline Folio Added for Fiscal Folio Printing

An Offline Folio OPERA Control is added as a child setting for Fiscal Folio Printing. The Offline Folio functionality allows you to settle the folio when the fiscal service is unavailable and does not stop the normal property operations. The Fiscal Folio/Payload for the offline folios can then be generated manually and sent from the Folio History screen when the fiscal service is available using the Send Fiscal Folio option. The ability to search for offline folios is available in the Folio History search criteria.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and activate the **Offline Folio** parameter.

Note:

The parameter is available when the Fiscal Folio Printing parameter is active

Prepaid (Gift) Card Feature Added

Prepaid card (otherwise known as gift card or stored-value card) functionality is added enabling you to create and issue cards with a loaded payment amount.

Card holders can redeem the prepaid/gift cards as payment at your property. The prepaid card functionality is available with an active Stored Value System (SVS) integration service to a partner solution.

The prepaid card feature enables you to:

- Create/Issue cards
- Inquire card balance
- Reload card (amount)
- Redeem / Cancel Redemption (refund)
- Print receipt

When the SVS interface is configured to prompt at check in, the prepaid card panel is automatically presented to you after completing the check in.



The Prepaid Cards reservation panel provides details for each card issued as provided by the prepaid card vendor in real time.

A Manage link takes you to Manage Prepaid Cards where additional actions are available.

See [Managing Reservation Prepaid \(Gift\) Cards](#)



The management of prepaid cards is also available in Cashiering where you can manage existing prepaid cards and issue new cards for non-residential guests.

The Manage Prepaid Card screen presents detailed card information and transaction history for the card with the following options:

- Reload Card allows adding funds to the prepaid card.
- Activate Card allows activating the prepaid card. This option is vendor specific, and cards are activated one time.
- Cancel action allows cancelling issue, reload, or redeem transactions processed on the current property business date.

See [Managing Prepaid \(Gift\) Cards](#)



Billing is updated for Prepaid card redemption. See [Redeem Prepaid \(Gift\) Cards](#).

Prepaid card(s) available on the reservation are listed, allowing you to enter a redemption amount equal to or lower than the card balance and not exceeding the folio balance.



IMPACT OR OTHER CONSIDERATIONS

Prepaid Cards functionality requires an activate **SVS Interface** configured in **Property Interfaces** under the **Interfaces** menu option in Administration.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Cashiering** group and scroll to the settings section.
4. Select and set the **Prepaid Card Purchase Transaction Code** setting.
5. From the side menu, select **Administration** and then select **Role Manager**.
6. Search and edit the **Chain** and/or **Property Role(s)** to be granted access to the Prepaid Cards panel in reservations.
7. Click the **Bookings** group, scroll to the Reservation Management section, and grant these tasks: **Prepaid Cards** and **Manage Prepaid Cards** as required.
8. Click the **Financials** group, scroll to the Cashiering Workspace section, and grant these tasks: **Prepaid Cards** and **Manage Prepaid Cards** as required.
9. Click **Save**.

Reports Updated with Custom Numbers

For properties with the Custom Number OPERA Control enabled, the following reports are updated to assist with generating invoices and receipts with custom numbers:

- Auto Settlement Transaction
- Invoices of Today's C/O by Bill Number
- Payment Tax Invoices

Report parameters are updated with the following:.


- **Custom Number** is a text field in which you can add a maximum of five custom numbers separated with commas to search. If the comma is added in the custom number formula, the report considers that comma too, hence it affects the search.
- **Custom Number Code** is a list in which you can select a maximum of five custom codes to search.
- **Display Custom Number** lets you select to output the Custom Numbers and the Custom Number Code values. A maximum of five custom numbers will generate on the folio or receipt.

Home / Reports / Run Report / Report Parameters - Invoices of Today's C/O by Bill Number

Report Parameters - Invoices of Today's C/O by Bill Number


Property

* Required Field
* Property



Filter

Custom Number

Custom Number Code 

Display

Display Custom Number

User PIN Added for Force Cashier Login

To access Billing, Cashiering functions, Accounts Receivables, and End of Day, you must enter your PIN when the Force [Cashier Login](#) OPERA Control is enabled.

OPERA
Cashier Sign In

i Sign in with your cashier ID and PIN to proceed. To set your PIN go to Show Menu -> Settings

* Required Field

User ID

* Cashier ID

* PIN

Remember my Cashier ID

—

Cancel

IMPACT OR OTHER CONSIDERATIONS

Refer to: [Set User PIN Added to Settings](#)

Client Relations

OCIS License Validation Added for Membership Profiles and Reservations

A change is made to validate the status of the OPERA Customer Information System (OCIS) license (OPI_500) when accessing Membership Information from a member's profile and reservation screens or accessing a member reservation with Awards or E-Certificates.

When the OCIS license (OPI_500) is active for the chain, OPERA Cloud fetches the Profile, Awards, E-Certificates, and Membership Information internally. If the OCIS license (OPI_500) is inactive for the chain, and OPERA Cloud is interfaced with an external membership system, Profile, Awards, E-Certificates, and Membership Information are requested from the external system.

You can see the Membership Info link in the Profile Overview / Reservation Overview screens when the Loyalty Membership Configuration OPERA Controls is active or the OCIS license (OPI_500) is active for your chain.

Profile Updated for Information Collection

The Additional Information panel is updated with the e-Invoice Address, Federal Tax, and Withholding Tax fields available for all profile types.

The e-Invoice Address field is enabled when you select PROFILE_EINVOICE_ADDRESS in OPERA Controls as the value for the Information Collection Methods.

When you select BR_PROFILE_INFO in OPERA Controls as the value for the Information Collection Methods, the Federal Tax field and the Withholding Tax field are enabled in the panel.

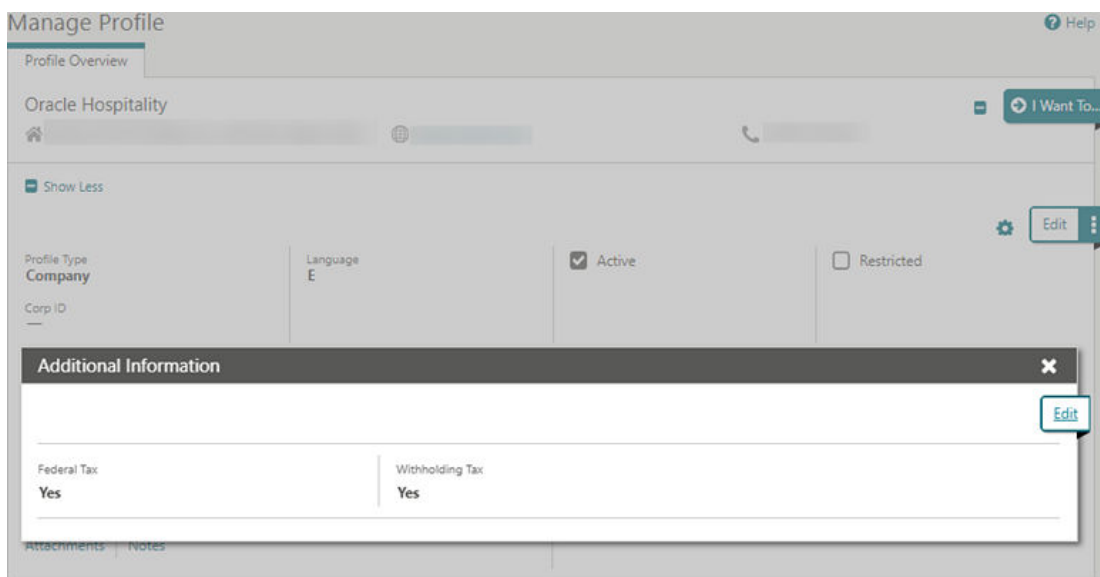
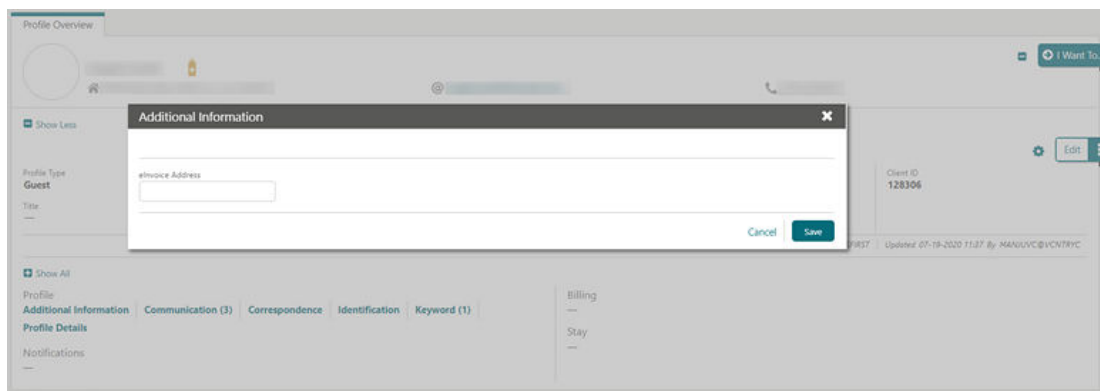
You can select either PROFILE_EINVOICE_ADDRESS or BR_PROFILE_INFO at a time for your property.

When the Generic Fiscal Payload OPERA Controls is active, the values in the e-Invoice Address, Federal Tax, and Withholding Tax are included in the integration message.

The e-Invoice Address value can also be output on the folio by customizing the folio template.

 **Note:**

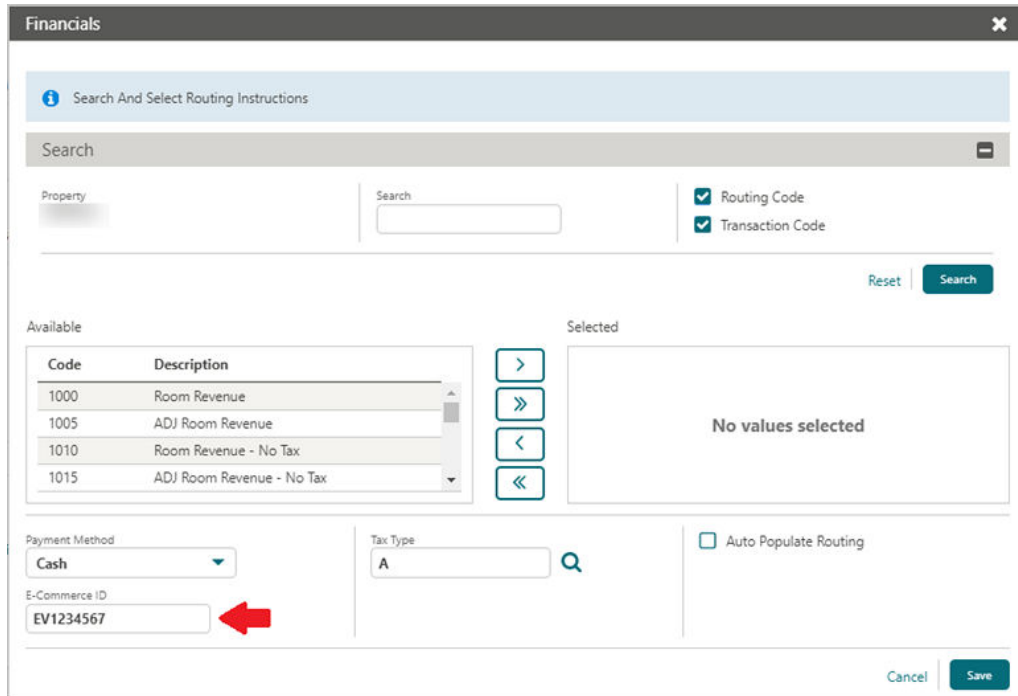
The e-Invoice Address field accepts alpha-numeric and special characters up to a maximum of 40 characters.



The new E-Commerce ID field is introduced in the Financial screen of the Company Profiles. This field is enabled by default, and you can enter the E-Commerce ID for a company profile against a property.

 **Note:**

The E-Commerce ID field accepts alpha-numeric and special characters up to a maximum of 40 characters.



The screenshot shows the 'Financials' window with a search and selection interface. The 'Available' list contains the following items:

Code	Description
1000	Room Revenue
1005	ADJ Room Revenue
1010	Room Revenue - No Tax
1015	ADJ Room Revenue - No Tax

The 'Selected' area is empty, displaying 'No values selected'. The 'E-Commerce ID' field contains the value 'EV1234567', which is highlighted with a red arrow. Other fields include 'Payment Method' (Cash), 'Tax Type' (A), and 'Auto Populate Routing' (unchecked).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **General** group.
4. Locate and activate the **Information Collection** parameter.
5. Select the **General** group.
6. Locate the Information Collection Methods setting, select **Edit**, select the method value **PROFILE_EINVOICE_ADDRESS** for the e-Invoice Address, or select the method value **BR_PROFILE_INFO** for the Federal Tax and the Withholding Tax.
7. Click **Save**.

Country Specific

Country Specific - Brazil - Reservation Additional Information Panel Updated

The Reservation Additional Information panel is updated for when BR_RESERVATION_INFO is selected as the value for the Information Collection Methods in OPERA Controls.

When the Generic Fiscal Payload Cashiering OPERA Controls is active, the field values are included in the integration message.

Refer to: [Oracle Hospitality Localization Center for Hotel: Brazil](#) - under OPERA Cloud, Solutions: OPERA Cloud Solution: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2221741.2).

STEPS TO ENABLE

1. From the side Menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **General** group.
4. Locate and activate the **Information Collection** parameter.
5. Select the **General** group.
6. Locate the **Information Collection Methods** setting.
7. Select **Edit**.
8. Select the method value **BR_RESERVATION_INFO**
9. Click **Save**.

Country Specific - Brazil - Service Folio Feature Added

A Service Type OPERA Control is added generically and is available when the Credit Bill OPERA Controls is active. It should be reviewed by properties in Brazil.

Service Type enables the creation of separate folios for transaction defined as either Goods or Services.

When the Service Types OPERA Controls is active, the Transaction Code configuration displays a Service Type list field with the following values: G- Goods; S- Services for sales charge transaction codes.

The Folio Type Method OPERA Controls is updated with a Service Type value when the Service Type OPERA Controls is active.

When the Service Types OPERA Controls is active and the Folio Type Method OPERA Controls is set to Service Type, the Folio Type configuration provides an additional list field for selecting either Goods or Services.

When settling a folio for a billing window, OPERA Cloud uses the suitable folio type according to whether Goods or Services are being settled, that is, settlement for the total of all Service type transactions are requested first and then settlement takes place for all the Goods type transactions.

Two separate folios with different bill numbers, each having its own folio type, are generated.

Any existing folio types configured using previous folio type methods — for example, NAMETAX — are no longer used; you must configure new folio types for Goods and Services.

In the event that transaction codes are configured without a service type, OPERA Cloud defaults to (S) Service.

In the event that a payment-only transaction exists on the billing window at the time of settlement, the payment amount is applied to the first folio being settled, that is, Service or Goods depending on the type of transactions that exist on the billing window.

Refer to: [Oracle Hospitality Localization Center for Hotel: Brazil](#) - under OPERA Cloud, Solutions: OPERA Cloud Solution: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2221741.2).

Interim Folio Post Charge

Folio Settlement

1	2	3	4	5	6
CA	DB				
\$641.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Services: \$319.00					

Method: CA - Cash Expiration: Card Reader: [Select a Card Reader](#)

Clear Card Holder: Credit Card Terminal: [Select a Credit Card Terminal](#)

Card Number:

Amount Due: \$319.00 Rounding Difference: Supplement:

Amount Received: \$19.00 USD Reference:

[Change Payment Currency](#)

Settle and Send Folio

When creating a Deposit folio, you can select the type of transaction codes, that is, Goods or Service before posting. You cannot use a combination of the two types.

When creating a Credit bill, you can only post transactions of the same type as the original folio, that is, Goods or Service. You cannot use a combination of the two types.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Cashiering** group.
4. Enable the **Service Type** function.
5. Update the **Folio Type Method** setting to **Service Type**.

Country Specific - Brazil - SNRHos Fiscal Partner Added

The following functionality is generically available, but should be reviewed by properties in Brazil.

A **Fiscal Partner** OPERA Control is added to determine which fiscal business events and partner-specific payloads are generated based on the selected value.

The Fiscal Partner OPERA Control is available when the **Fiscal Folio Printing** OPERA Controls is active.

The value of SNRHOS is available for selection:

- **Code:** SNRHOS

- **Description:** National Guest Records System

A **Government ID** OPERA Control setting is added for the designated identification value of your property by a government agency.

When you check out a reservation, OPERA Cloud generates the fiscal business event for Check Out, as well as the generic fiscal payload.

The Government ID value is included in the business event and integration payload.

Refer to: [Oracle Hospitality Localization Center for Hotel: Brazil](#) - under OPERA Cloud, Solutions: OPERA Cloud Solution: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2221741.2).

Export Mapping Feature Improved

Export mapping functionality is enhanced to include new fiscalMapping codes for Mapping Types.

The mapping codes are split so that you can configure a mapping code for each Fiscal Partner.

- **Mapping Type** COUNTRY_CODES

Mapping Codes MC_IRP, MC_SOVOS, MC_SISCOSEV, MC_HGRS, MC_NTMP, MC_EDICOM, MC_BASWARE, MC_VOXEL, MC_BITSOFT, MC_HRS, MC_GENERIC, MC_EFSTA, MC_FISKALTRUST

- **Mapping Type** NATIONALITY_CODES

Mapping Codes MC_IRP, MC_SOVOS, MC_SISCOSEV, MC_HGRS, MC_NTMP, MC_EDICOM, MC_BASWARE, MC_VOXEL, MC_BITSOFT, MC_HRS, MC_GENERIC, MC_EFSTA, MC_FISKALTRUST

- **Mapping Type** DISTRICT_CODES

Mapping Codes MC_IRP, MC_SOVOS, MC_SISCOSEV, MC_HGRS, MC_NTMP, MC_EDICOM, MC_BASWARE, MC_VOXEL, MC_BITSOFT, MC_HRS, MC_GENERIC, MC_EFSTA, MC_FISKALTRUST, MC_IRN

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Cashiering** group.
 - a. Scroll to the parameters section and activate **Fiscal Folio Printing**.
 - b. Scroll to the settings section and update the **Fiscal Partner** setting: select the SNRHOS value.
4. Click the **General** group.
 - a. Scroll to the settings section and update the **Government ID** setting: enter the corresponding identification number.

Country Specific - Brazil - SPED Report Added

A SPED Report is added to the miscellaneous report group to provide detailed information regarding sales for a specific month and specifying the Specific Block Section Information according to the Law.

Refer to: [Oracle Hospitality Localization Center for Hotel: Brazil](#) - under OPERA Cloud, Solutions: OPERA Cloud Solution: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2221741.2).

Country Specific- India - Currency Exchange Service Taxes Added

A Service Tax based on Transaction Code Generates Cashier parameter is added to OPERA Controls and should be reviewed by properties in India.

When active, the Currency Exchange Service Tax is determined by calculating a base amount using the defined tax slab values within the Exchange Service Taxes configuration and then charging the service tax using the generates configured on the transaction code defined in the Currency Exchange Taxable Transaction Code setting.

STEPS TO ENABLE

1. From the Administration menu, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Select the **Cashier** group and scroll to the parameters section.
 - a. Enable the **Service Tax based on Transaction Generates** parameter.
 - b. Define the **Currency Exchange Taxable Transaction Code** setting.
 - c. Define the **Currency Exchange Taxable Offset Transaction Code** setting.
4. Click **Save**.

Refer to: [Oracle Hospitality Localization Center for Hotel: India](#) - under OPERA Cloud, Solutions: OPERA Cloud Solution: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2221741.2).

Country Specific- India - Debit Bill (Supplemental Folio) Control Added

A Debit Bill Cashier parameter is added to OPERA Controls and should be reviewed by properties in India. You must have the Generate Debit Bill In Folio task and the Generate Full Debit Bill task assigned to your role to generate a Debit Bill/Supplemental Folio for existing folios.

After activating the parameter, you can generate a Debit Bill/Supplemental Folio for existing folios. When a Tax Invoice is generated on a previous day and additional charges need to be posted and linked to this Invoice, a supplemental folio is generated in Folio History and linked to the original folio. The two Invoices show as linked in the Associated Folios column of the Folio History screen.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group and activate the **Debit Bill** parameter.

4. From the side menu, select **Role Manager** and select **Manage Chain Roles** or **Manage Property Roles** according to your needs.
5. Enter search criteria and click **Search**.
6. Select the **role** to update, click the **vertical ellipsis**, and select **Edit**.
7. Select the **Financials** group and grant the following tasks: **Generate Debit Bill in Folio History** and **Generate Full Debit Bill**.
8. Click **Save**.

Refer to: [Oracle Hospitality Localization Center for Hotel: India](#) - under OPERA Cloud, Solutions: OPERA Cloud Solution: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2221741.2).

Country Specific - India - Fiscal Payload Changes and QR Code Addition to India Folio for e-Invoice

The following is generically available, but should be reviewed by properties in India.

You can send e-Invoices from OPERA Cloud to the Government portal using the Fiscal Layer Integration Platform (FLIP). The e-Invoices and Universal Payload are generated for the following: Billing, Early Departure, Interim Bill, Advance Bill, Check Out, Post It, Passerby, Deposit Folio, Credit Bill, and Debit Bill.

The IRN Number and QR Code received from the Indian Government are received from FLIP and stored in OPERA Cloud. The QR Code appears on the Guest Folio (**samplefoloindiabuckets.rtf**) to meet legal requirements.

Note:

QR Code appears on the bottom left hand side of the folio footer by default. Hotels can place it anywhere on the folio layout by moving the entire section as highlighted below to a desired location on the folio. Select the entire table below the **END IF** (as highlighted below) and move it to a new location.

HSN/SAC Code	SALES	CGST Tax	SGST Tax	IGST Tax	CESS TAX	CESS TAX2
for-each G_TAX	SALES_AMT	VATAMT11	VATAMT12	VATAMT13	VATAMT14	VATAMT15 end
HSN_SAC_COD						G_TAX
E						

CASHIER

GUEST'S SIGNATURE

IF

Checkout By:

CHECKED_OUT_USERNAME

END IF

C

C IMAGEECEC



The Universal Payload is generated with the following attributes: E-commerce ID, Service Type, Quantity Code, Tax Bucket, Tax Type, Property Bill Prefix, Bill Number, and Postal Code. The Fiscal Folio buckets for FLIP HSN Codes (HSN Code 1 to HSN Code 20) should be set up and are also available in the Universal Payload.

The e-Invoicing for B2G is achieved using the OPERA Controls Cashiering function for Electronic/Fiscal Folio Profile Handling. You can manage POS rooms using the Cashiering setting for POS Accounts.

Refer to: [Oracle Hospitality Localization Center for Hotel: India](#) - under OPERA Cloud, Solutions: OPERA Cloud Solution: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2221741.2).

Country Specific - Italy - Folio Tax Report Added

The following is generically available, but should be reviewed by properties in Italy.

An Italian Folio Tax Report (italy_fiscal_report) is added to the Financial report group.

The number of tax buckets on the report is driven by the OPERA Controls setting, Report Tax Buckets, in the Cashiering group, which allows a selection from 10 to 12 buckets. The description of the generate appears on top of the column headers of the report.

A VAT Offset check box is added on the parameter form and appears if the application parameter, VAT Offset, is active. When you select the new check box, the report output includes the following:

- Highlight records to which a Split Payment is applied.
- Two Additional sub-total and total sections per folio type: One for all folios where the VAT Offset was not applied, and one for all the folios where the VAT Offset was applied.

When the check box is not selected, the records are not highlighted, and the two additional sub-total and total sections per folio type are not included.

Refer to: [Oracle Hospitality Localization Center for Hotel: Italy](#) - under OPERA Cloud, Solutions: OPERA Cloud Solution: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2221741.2)

Country Specific - Italy - Lottery Number Added

The following is available generically but must be reviewed by Italy properties.

A new IT_LOTTERY_NO value is added to the Information Collection Methods setting in OPERA Controls.

When you select it:

- You can enter a lottery number on the billing screen for the RICEVUTA Folio.
- The lotto number entered is included in the integration message to the Fiscal Printer solution.
- The lottery number is stored and is available on the folio for Reprint, Voiding, or Credit Bill generation.

Refer to: [Oracle Hospitality Localization Center for Hotel; Italy](#) - under OPERA Cloud Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID 2221741.2).

Country Specific - Portugal - Deposit Refund Feature Added

Hotels in Portugal are required to issue a credit note during Check Out/Settlement of a reservation if the advanced deposit that was posted prior to check in is greater than the total amount of the consumed services or if an adjustment is made for any reason and the guest needs to be refunded for a portion of the stay.

To accommodate this requirement, a new Deposit Refund parameter is available in OPERA Controls under the Cashiering Group. When activated, a Deposit Refund option is introduced in the Billing > I Want To . . . menu.

Refer to: [Oracle Hospitality Localization Center for Hotel: Portugal](#)

Country Specific - Portugal - Digital Signatures Added to Folios

Signature hash header (SIGNATURE_HASH) and Signature hash footer (SIGNATURE_HASH_FOOTER) merge codes are added to the **sample_folio_portugal** and **sample_credit_portugal** stationery templates.

Create custom folios based on the `sample_folio_portugal` and `sample_credit_portugal` templates and associate these folios in the `folio_type` configuration.

IMPACT OR OTHER CONSIDERATIONS

The hash signature can be generated for folios without a hash signature from the Toolbox menu. Refer to: [Country Specific - Portugal - Generate Digital Signatures Added to Imbalance Utility](#)

Refer to: [Oracle Hospitality Localization Center for Hotel: Portugal](#)

Country Specific - Portugal - Folio Copy Legend Text Added

The following is implemented generically, but is of specific interest for properties in Portugal.

When the Folio Copy Legend setting in the Cashiering group of OPERA Controls is set to W, you can configure a watermark text for a specific folio type under Financial>Cashiering Management Folio Copy Legend by selecting the Manage Folio Copy Legend action option.

You can select the Folio Type [Fiscal Folio Printing Added to Post It and Passerby](#) and enter the Folio description that should be printed on the specific folio. The watermark folio copy legend is available only for report groups Folios, AR Folios, Post It Folios, and Passerby Folios.

STEPS TO ENABLE

1. From the side menu, select Administration, select **Enterprise** , and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Cashiering** group.

4. Locate the **Folio Copy Legend** setting.
5. Update the setting to the required value.

Refer to: [Oracle Hospitality Localization Center for Hotel: Portugal](#)

Country Specific - Portugal - Manual Folio Number Added for Deposits


When you create a Deposit Folio, the window for Deposit Folio offers you the choice of entering a manual folio number for the folio.

Refer to: [Oracle Hospitality Localization Center for Hotel: Portugal](#)

Events

This section applies to

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. 

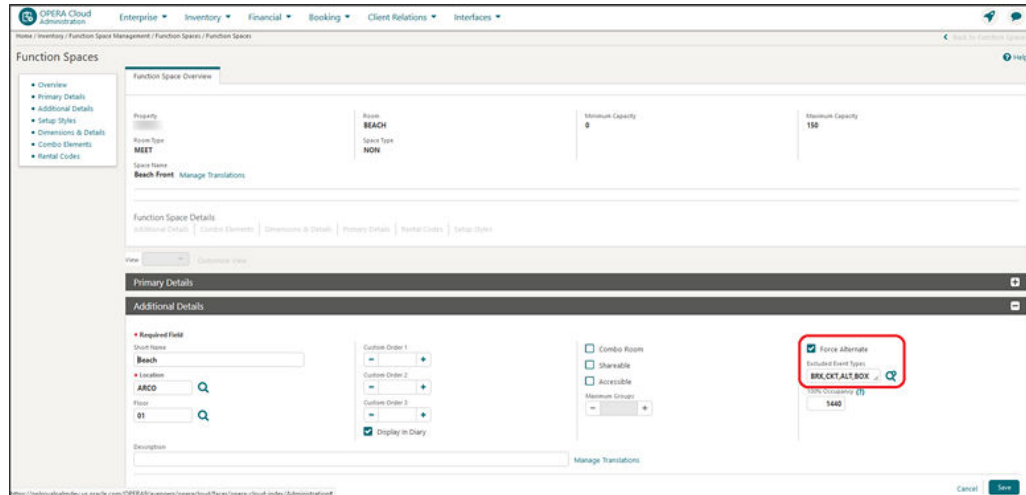
Ability to Book Alternate Function Space Added

 Premium

An Alternate Space OPERA Control is added, enabling a **Force Alternate** check box in Function Space configuration.

This feature forces the selection of an alternate space for specific events and is beneficial for properties with outdoor function spaces that require a backup space in case of inclement weather.

You can select certain event types to exclude from requiring an alternate space when booking the space. Refer to [Configuring Function Spaces](#).

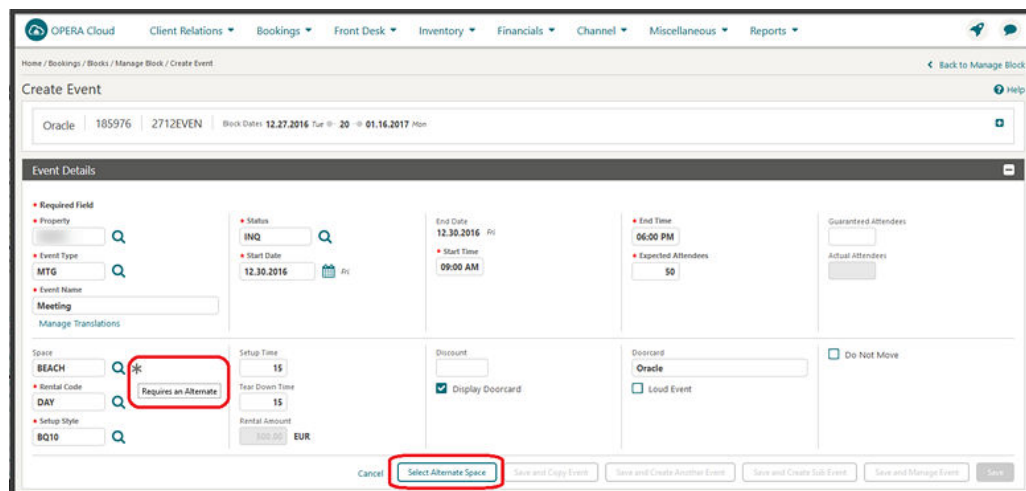


Refer to: [Adding Alternate Spaces to Events.](#)

When creating an event in a function space that requires an alternate, you are forced to select an alternate function space unless the event status is Actual or the event type is one of the excluded event types. You can select multiple spaces, and an alternate event is automatically created for each space.

Note:

Forecast revenue does not populate on the alternate event, however, if the alternate space has a room rental charge, the expected room rental revenue is copied to the forecast revenue.



Select Alternate Space(s)

Sort By: Space Name ascending

Space: Floor: Location: SpaceType:

Show Available Spaces Show Selected Spaces

Reset Filters Apply Filters

<input type="checkbox"/>	Space	Space Category	Rate Code	Amount	Setup Style	Available	Exclusive
<input type="checkbox"/>	AZURE		DAY	750.00	BQ10	<input checked="" type="checkbox"/>	
<input type="checkbox"/>	BALI		DAY	3,400.00	THE	<input checked="" type="checkbox"/>	
<input type="checkbox"/>	BALT		FULL		BQ10	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	BARA					<input checked="" type="checkbox"/>	
<input checked="" type="checkbox"/>	BEECH		DAY	800.00	BQ10	<input checked="" type="checkbox"/>	
<input type="checkbox"/>	BRIT					<input checked="" type="checkbox"/>	
<input type="checkbox"/>	BRIX					<input checked="" type="checkbox"/>	
<input checked="" type="checkbox"/>	BULF		HLF	400.00	BQ10	<input checked="" type="checkbox"/>	
<input type="checkbox"/>	CABJ		DAY	300.00		<input checked="" type="checkbox"/>	
<input type="checkbox"/>	CAFE		HLF	400.00	BQ10	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Cancel Select Alternate Space(s)

From the Alternate Master Event, a tab and a link list the Alternate Events.

Event Overview **Alternate Event**

Oracle | 185976 | 2712EVEN | Book Dates: 12.27.2016 Tue @ 20 @ 01.16.2017 Mon

Event ID: 366321 | Event Type: MTG | On the Books Revenue: €1,650.00 | **Category** | Property: TOKYO

Show Less

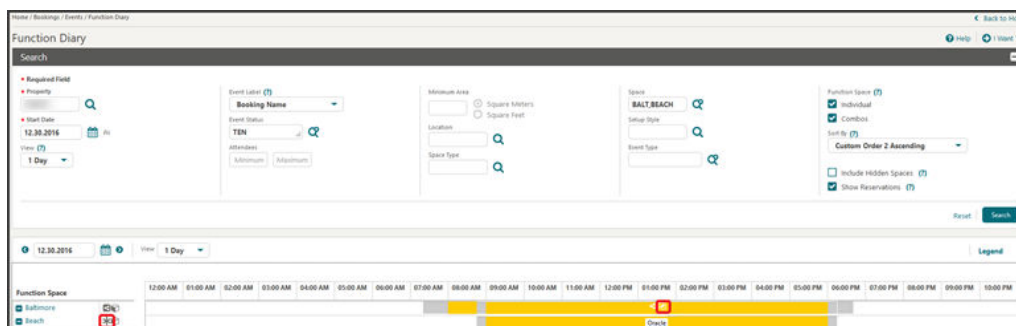
Event Name: Meeting Manage Translations	Start Date: 12.30.2016 (W)	Start Time: 09:00 AM	Expected Attendees: 50	Guaranteed Attendees: ---	Actual Attendees: ---
Status: TEN	End Date: 12.30.2016 (W)	End Time: 06:00 PM			
Space: BEACH	Setup Style: BQ10	Tear Down Time: 15	Discount: ---	<input checked="" type="checkbox"/> Display Doorcard	<input type="checkbox"/> Loud Event
Rental Code: DAY	Setup Time: 15	Rental Amount: 500.00 EUR	Discount Price: ---	Doorcard: Oracle	<input type="checkbox"/> Do Not Move

Created: 06/24/2020 12:57 AM By: ALBDRR@V5@A1ASBA | Updated: 06/24/2020 04:00 AM By: ALBDRR@V5@A1ASBA

Show All

Alternate Events | Event Details | Manage Resources | Revenue Summary

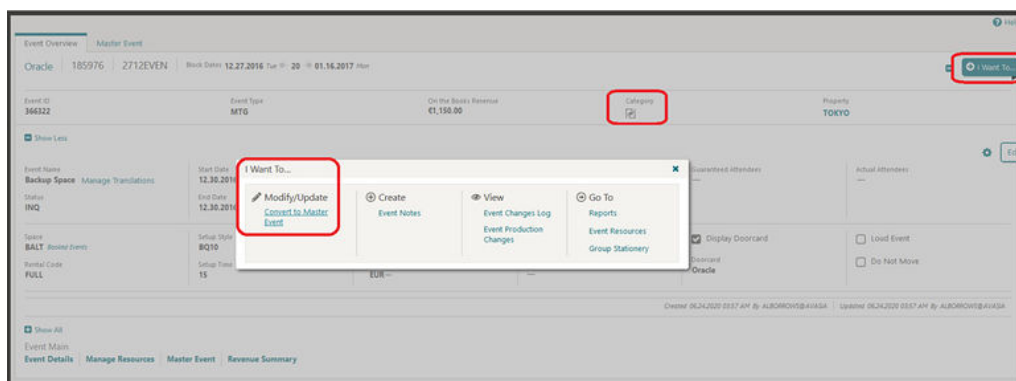
Alternate Events and Spaces that require an alternate event are also visible on the Function Diary.



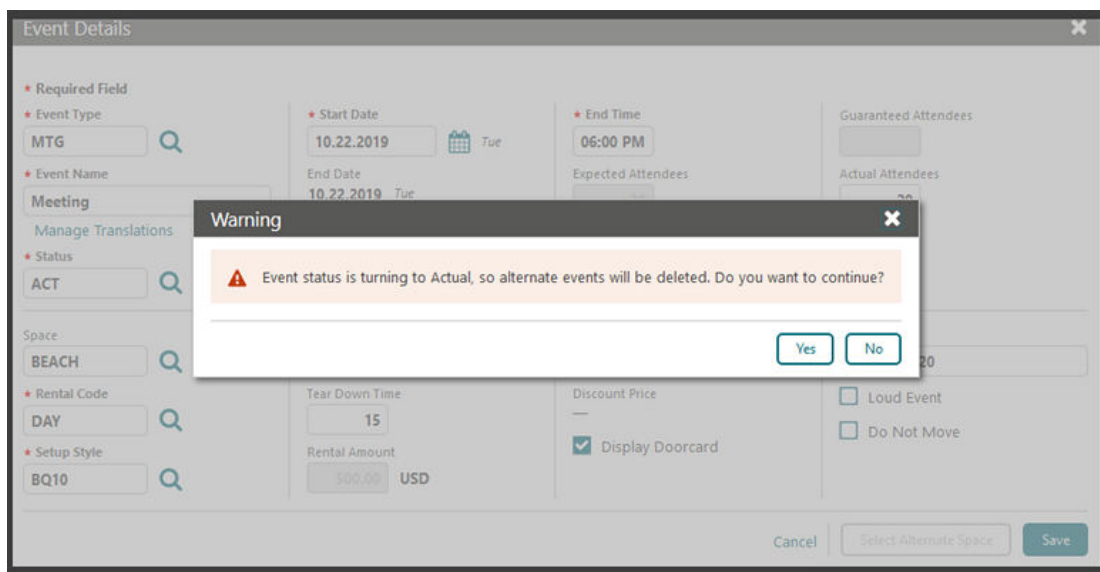
Functionality to convert Alternate Events to Master Events is also available from the Manage Event screen row level I Want To . . . action and from the Event presentation screen I Want To . . . Convert to Master action. When you convert an Alternate Event, the Alternate Event is deleted and the Master Event is updated with the Function Space, Rental Code (not amount), Setup Style, Setup Time, and Tear Down time of the Alternate Event. The original Master Event ID is retained.

If there are multiple Alternate Events:

- The last one to convert takes the place of the Master Event, and any previous Alternate Events that were converted become regular standalone events.
- If there are resources attached to the Master, the resources remain on the Master.
- If there are existing Sub Events, they remain as they were.



If the Alternate Master becomes Actualized, the Alternate Events are deleted automatically. After you change the status to Actual, a prompt warns you that the alternates will be deleted and asks you to confirm whether to proceed.



STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Events** group.
4. Activate the **Alternate Events** function.
5. Optionally, populate the **Alternate Space Event Name** setting.

Ability to Convert Events Added

You can convert events to sub events or to regular events.

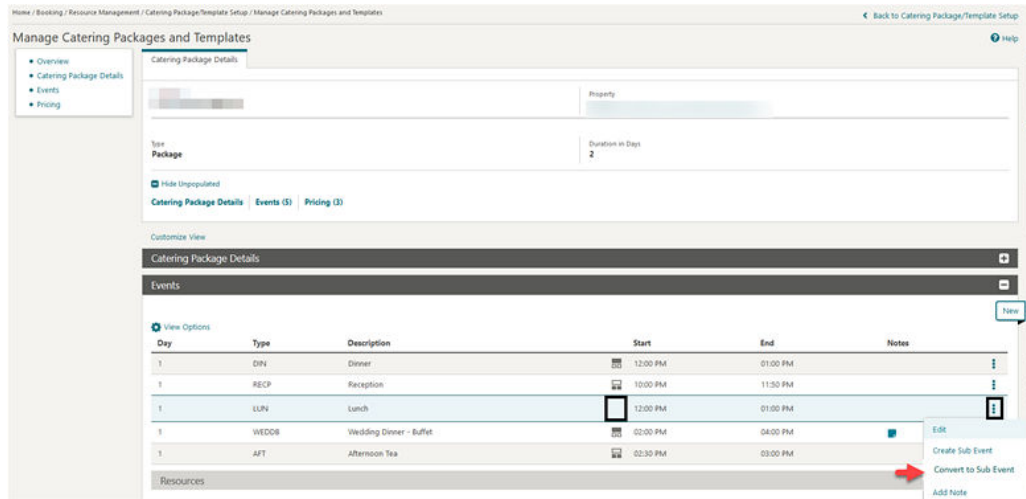
1. The **I Want To . . . Convert to Sub Event** action is available for converting regular events to sub events.
2. The **I Want To . . . Convert to Regular Event** action is available for converting sub-events to regular events.

Ability to Convert Events Added to Catering Packages and Templates

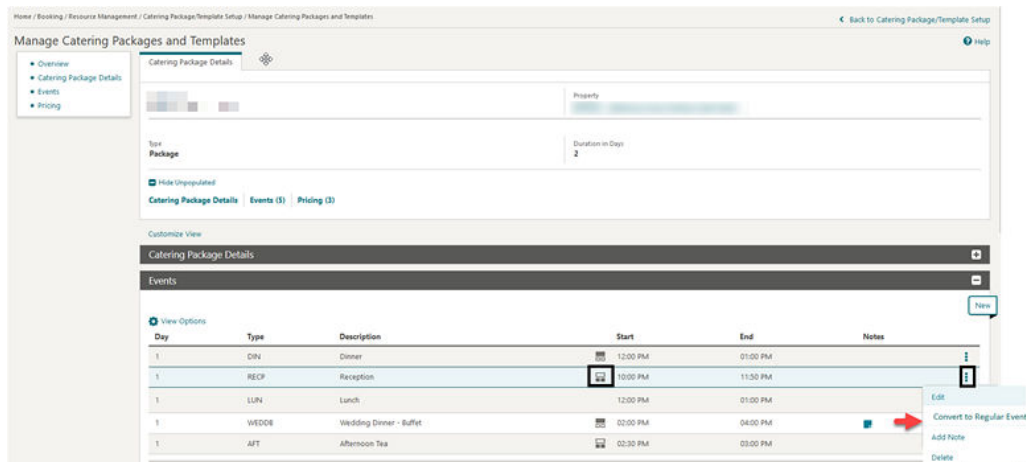
You can convert events for Catering Packages and Templates configuration:

1. The **Convert to Sub Event** action is available in the Events panel for regular events.
2. The **Convert to Regular Event** action is available in the Events panel for sub-events.

Convert to Sub Event:



Convert to Regular Event:



Ability to Edit Multiple Events Added

Premium

You can update multiple events for a block. After selecting multiple events in event search and selecting **Edit**, the Multi-event Edit screen launches and displays the block business card, a list of the events selected, and an Edit Selected Events panel where you can update the details for all selected events.

The screenshot shows the 'Multi Edit Events' interface. At the top, there is a header with '455954 | 100220NICO | Book Dates 02-20-2018 | 4 | 02-24-2018 | List'. Below this is a 'Selected Events' table with 4 results. The table has columns: Day, Event Name, Package, Start Date, Start Time, Status, Type, Attendees, Space, and Event ID. The data rows are:

Day	Event Name	Package	Start Date	Start Time	Status	Type	Attendees	Space	Event ID
1	Breakfast - Buffet		02-20-2018	07:00 AM	INQ	BRKF7B	50	CHAR	263905
3	Breakfast - Buffet		02-22-2018	07:00 AM	INQ	BRKF7B	50	CHAR	263911
1	Exhibition		02-20-2018	08:00 AM	INQ	EXH	50	CHAR	264664
1	Cocktails		02-20-2018	08:00 PM	INQ	CKT	50	CHAR	263903

Below the table is the 'Edit Selected Events' form. It contains various fields and controls for editing event details, including:

- Event Name (text input)
- Actual Attendees (text input)
- Start Time (dropdown menu)
- Status (dropdown menu)
- Setup Time (dropdown menu)
- Space Rental Code (dropdown menu)
- Event Type (dropdown menu)
- Event Date (calendar icon)
- Event Time (dropdown menu)
- Do Not Show (checkbox)
- Year Open Time (dropdown menu)
- Space Amount (text input)
- Discount Percentage (text input)
- Include (radio buttons: Yes, No, Retain Existing)
- Exclude (radio buttons: Yes, No, Retain Existing)
- Presale Activation (radio buttons: Yes, No, Retain Existing)

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Events** group and update the **Keep Event Details On Type Change** parameter.

Banquet Check Folios Added to Run Reports

With the Event Posting OPERA Control enabled, you can configure the Banquet Check Folio Style 21 (By Revenue Type) and Banquet Check Folio Style 22 (By Event Type) reports in any [report group](#) you require.

When configuring the reports, select the parameter form SAMPLE_BANQUET_CHECK_FOLIO_BY_REV or SAMPLE_BANQUET_CHECK_FOLIO_BY_EVENT respectively.

STEPS TO ENABLE

Banquet Check Folio Style 21 (By Revenue Type)

1. From the side menu, select **OPERA Cloud**, select **Reports**, select **Run Reports**, and click **New Report**.
2. Complete the following:
 - a. **Report Type**. Select Oracle Report.
 - b. **Internal Name**. Search and select sample_bqt_chk_folio_by_rev.
 - c. **Report Group**. Select the report group where the report can be generated from the list.
 - d. **Display Name**. Enter a name for the report.
 - e. **Parameter Form**. Search and select sample_bqt_chk_folio_by_rev.
 - f. Set default parameters.
3. Click **Save**.

Banquet Check Folio Style 22 (By Event Type)

1. From the side menu, select **OPERA Cloud** , select **Reports**, select **Run Reports**, and click **New Report**.
2. Complete the following:
 - a. **Report Type**. Select Oracle Report.
 - b. **Internal Name**. Search and select sample_bqt_chk_folio_by_event.
 - c. **Report Group**. Select the report group where the report can be generated from the list.
 - d. **Display Name**. Enter a name for the report.
 - e. **Parameter Form**. Search and select sample_bqt_chk_folio_by_event.
 - f. Set default parameters.
3. Click **Save**.

Refer to: [Configuring Reports](#)

Catering Package Pricing Configuration Improved

[Catering package pricing](#) configuration is updated so that empty Forecast amounts are auto-updated with the value from Price field during entry. You can also update Forecast amounts as required.

Day	Event Name	Event	Start	End	Revenue Type	Price	Forecast	Cost Split
1	Breakfast Updated	BRKFT	10:00 AM	12:00 PM	AVEQ	150.00 USD	150.00 USD	0.00 USD
1	Breakfast Updated	BRKFT	10:00 AM	12:00 PM	RENTAL	150.00 USD	150.00 USD	0.00 USD
1	Lunch	LUN	11:00 AM	12:00 PM	FOOD	50.00 USD	50.00 USD	0.00 USD
1	Lunch	LUN	11:00 AM	12:00 PM	MISC	0.00 USD	0.00 USD	0.00 USD
						350.00	350.00	0.00

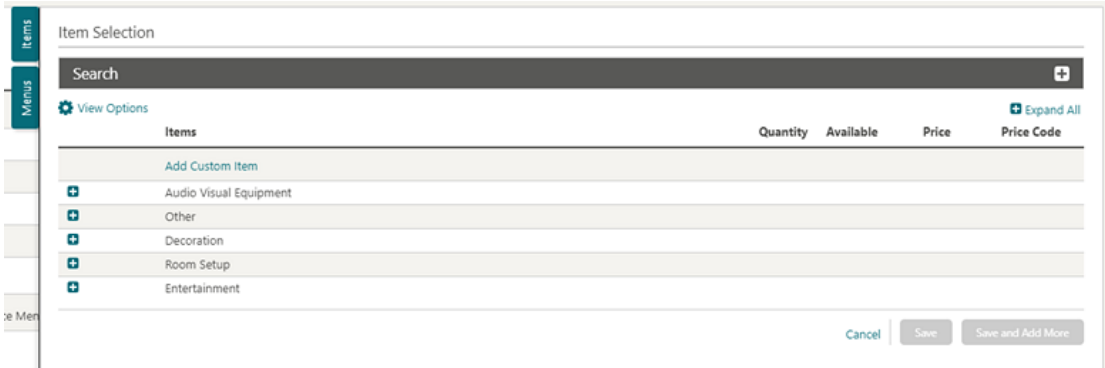
Custom Items Added

Premium

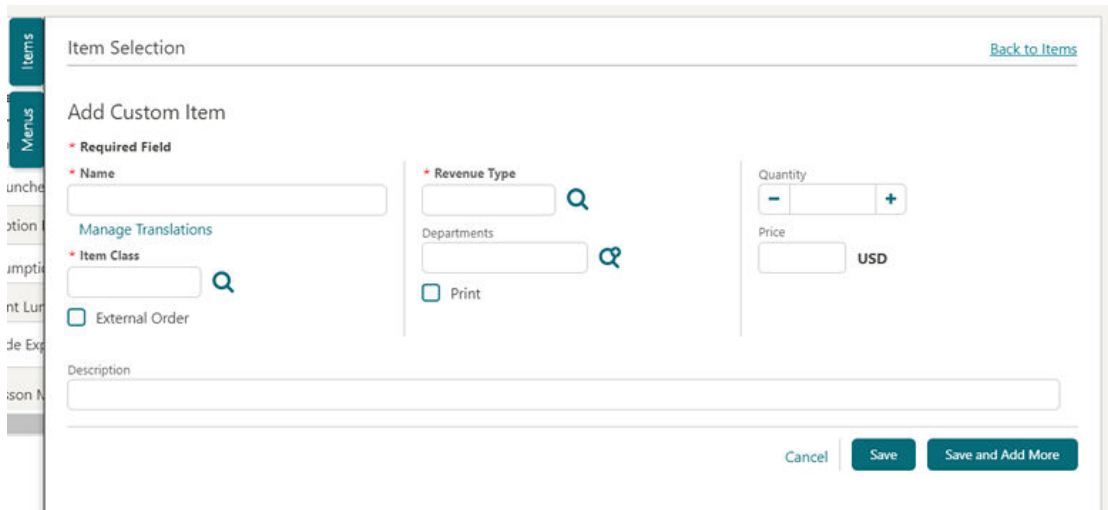
You can create **Custom Items** as needed for an event.

- The **Add Custom Items** action link is available in the **Item Drawer** within the Event Resources screen.
- You can edit and delete the **Custom Items** from actions in the vertical ellipsis in Event Resources.
- **Custom Items** are copied during the copy block/event/resources process.
- You can report on **Custom Items** within the [Equipment List](#) in the Event Order report.

Item Drawer:



Add Custom Item:



Event Resources screen (Custom Items):

The screenshot shows the 'Event Resources' screen with a table of resources. The table has the following columns: 'Order', 'Package', 'Resources', 'Setup', 'Attribute', 'Quantity', 'Hours', 'Unit Price', 'Revenue', 'Rate Code', 'Discount %', 'External', and 'Custom'. The data rows are as follows:

Order	Package	Resources	Setup	Attribute	Quantity	Hours	Unit Price	Revenue	Rate Code	Discount %	External	Custom
1		Argus Conference Room	BQ10		1		\$0.00	\$0.00	CUSTOM		<input type="checkbox"/>	<input type="checkbox"/>
1		Italian			20		\$10.00	\$1,233.00			<input type="checkbox"/>	<input type="checkbox"/>
1.1		Laptop			1				CUSTOM		<input type="checkbox"/>	<input type="checkbox"/>
1.2		Custom Item 1			2		\$30.00	\$60.00	CUSTOM		<input type="checkbox"/>	<input checked="" type="checkbox"/>

A context menu is open over the 'Custom Item 1' row, showing options: 'Edit', 'Add Note', 'Delete', 'Copy', and 'Move'.

Equipment List in Event Order Report:

Equipment List in Event Order

02-20-18
12:30 AM
Printed by @42084

Time Property	Status	Event Id	Attendees	Event Type	Event Name	Book Id	Event Space	Property	Setup
Qty	Item Name	Item Name	Attributes	Price	Price Description	Ext.	Department		
Thursday, 02-20-20									
07:00 AM - 08:00 AM	INQ	253941	10	BRKFTB	Breakfast - Buffet	446095	Conway Room	BHOTEL	Banquets 10 Chairs
					Account: Contact: On Site:	446095			
						BB Name: Phone #: E-mail:			Fax #: Owner:
BHOTEL	1	100 inch OLED TV		color		35.00	Per hour	N	AV, CS
		Item Notes:							
		2							
		2							
		Technical Note							
		HDMI cable needed							
		Liz's Custom Item				0.00	Custom Rate	N	
		Marker				10.00	Custom Rate	N	
		custom				1.00	Custom Rate	N	
		custom item 1				10.00	Custom Rate	N	AV, CS
07:00 AM - 08:00 AM	INQ	254172	10	BRKFTB	Breakfast - Buffet	446095	Cora Restaurant	BHOTEL	Banquets 10 Chairs
					Account: Contact: On Site:	446095			
						BB Name: Phone #: E-mail:			Fax #: Owner:
	1	6' Skirted Registration Table with 2 Cha					Custom Rate	N	
	0	Labor Charge					Custom Rate	N	
12:00 PM - 01:00 PM	INQ	254173	10	LUN	Lunch	446095	Cora Restaurant	BHOTEL	Banquets 10 Chairs
					Account: Contact: On Site:	446095			
						BB Name: Phone #: E-mail:			Fax #: Owner:
	1	6' Skirted Registration Table with 2 Cha					Custom Rate	N	

Custom Menu Items Added

Premium

You can create custom **Menu Items** as needed for an event.

- The **Add Custom Menu Items** link is available in the **Menu Item Drawer** within the Edit Menu screen.
- You can edit and delete the custom **Menu Items** using the actions available in Event Resources.
- Custom **Menu Items** are copied during the copy block/event/resources process.
- You can report on custom **Menu Items** within the [F&B Plan report](#)

Menu Item Drawer:

Menu Item Selection

Search

View Options Expand All

Menu Items	Dietary	Price	Container
Add Custom Menu Item			
<input type="checkbox"/> Breakfast Div			
<input type="checkbox"/> Breakfast Items			
<input type="checkbox"/> Breakfast Items			
<input type="checkbox"/> Cash Bar			

Include in Menu
Cancel

Add Custom Menu Item:

Edit Custom Menu Items:

<input type="checkbox"/>	1.1	Cocktails	<input type="checkbox"/>	<input checked="" type="checkbox"/>	EACH	9.00	USD	0.00	\$9.00			
<input type="checkbox"/>	1.1	Custom menu item 1	<input type="checkbox"/>	<input type="checkbox"/>		2.00	USD	0.00	\$2.00	2		
<input type="checkbox"/>	1.2	Custom menu item 2	<input type="checkbox"/>	<input type="checkbox"/>		3.00	USD	0.00	\$3.00	3		Edit
<input type="checkbox"/>	2.1	Custom Menu Item 3	<input type="checkbox"/>	<input type="checkbox"/>		4.00	USD	0.00	\$4.00	5		Delete

Event Forecast Improved

Premium

You can create [event forecasts](#) based on the market code and/or booking type of a block. This feature allows for more accurate forecasting as the revenue generated from certain events might differ based on the market segment or booking type. For example, you might want to forecast more for a reception if the booking type is Wedding as the revenue generated is much higher than a reception for a reunion. Corporate groups might spend more on food and beverage functions than a government group.

Event Note Change Log Report Added

An Event Note Change Log Report is added to the [Event Reports](#) group for properties with the Sales and Event Management Standard Cloud Service.

The report details the changes to Banquet Event Orders after distribution without having to reprint the entire Banquet Event Order. It works in conjunction with event notes.

To have the change generate on the [Event Note Change Log](#) report, you must create an event note on the event for notes type, Change.

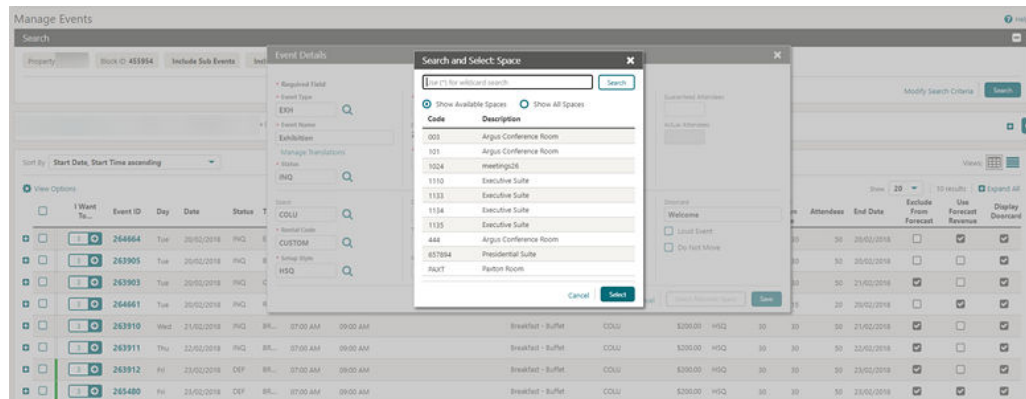
Report Output:

ORACLE HOSPITALITY		Event Note Change Log			02-20-18 10:22 PM
Currency: USD					Printed by
February 20, 2018					
Account Name					
Post					
Event ID	Event Date	Event Time	Event Name	Function Space	
226023	02-20-18	06:00 AM	Meeting	Calvert Room	
Change Date	Time	Change made by	Change		
03-17-20	10:17 PM		Change Event Type 2		

Event Space Listing Updated

The function space list field is updated with two options.

- **Show All Available Spaces** - to display available spaces that are not reserved for Events in deduct or actual status for the selected date/time.
- **Show All Spaces** - to display all spaces regardless of the availability.



Events Updated for Exclusive / Shared Use

You can flag an event as exclusive or shareable while adding a catering package/template (having a Shareable Function Space) to a block.

A Book as Exclusive check box is available in the Catering Package/Template Event screen.

Events

Required Field

Day: 1

Event Name: Lunch

From: 12:00 PM

To: 01:00 PM

Space: CAFE

Setup Style: EXI

Book As Exclusive:

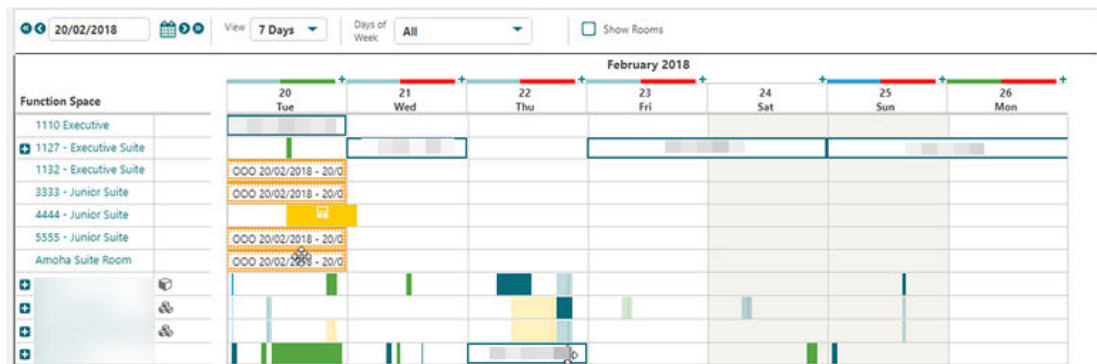
Cancel Save

Function Diary Indicators Updated

Premium

Function Diary is updated with color indicators for Non Compete and Rate Protect.

Multiple indicators appear per day, and the details are available in the Day Details drawer.





Item Availability Report Added

An Item Availability report is added to the [Event Reports](#) group. This report displays a detailed list of all equipment that is booked on a daily basis. It lists the number of items in inventory, items booked, and items available. External items are indicated so that they can be ordered well in advance

ORACLE HOSPITALITY										05/11/16
Item Availability										12:43 PM
Date/Time	Account	Property	BB-ID	Status	Event/Room	Vendor	Quantity:	Internal	External	Total
Sunday, 01/01/17										
MYITEM										
Inventory: 10										
07:00 AM - 09:00 AM			40475	TEN	Breakfast					
							Total Assigned:			
							Available:	10		
Water Balloons 50										
Inventory: 0										
07:00 AM - 09:00 AM			40475	TEN	Breakfast			50		50
							Total Assigned:	50		50
							Available:	250		

Multi Choice Menus Added

Premium

You can configure multi choice menus, add them to events, and do the following:

- Configure a multi choice menu in administration and define the courses and attach menu items. Refer to: [Managing Multi-Choice Menus](#)
- Convert a multi choice menu to a regular menu using the Convert to Regular action.
- Add a multi choice menu to an event that is visually distinguishable from regular menus.
- Select optional menu items during the menu booking process.
- Visually distinguish meal courses within the multi choice menu.
- Distinguish between optional and mandatory menu items in a multi choice menu.
- Delete and edit the multi choice menu using the actions in Event Resources.
- Copy multi choice menus during the copy block / event / resources process.
- Report on multi choice menus within the [Food and Beverage Plan](#) report.

Edit Menu Screen:

Menu Name: Multi Choice Menu

Serving Per Person: 4

Expected: 10

Guaranteed: 0

Discount %: 10.00

Serving Start: 07:00 AM

Serving End: 08:00 AM

Consumption Base: ---

Revenue Type	Menu Price	Internal Quote	Revenue
BEV	5.00 USD		\$81.00
WINE	6.00 USD		\$927.00
FOOD	10.00 USD		\$261.00
Total	\$21.00	\$0.00	\$1,269.00

Course	Menu Item	Mandatory	Included	Consumption	Container	Sales Price	Discount %	Discount Price	Expected	Guaranteed
1.1	J Lohr, Merlot	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	BOTTLE	50.00 USD	10.00	\$45.00	10	
1.1	Pascual Toso, Malbec	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	BOTTLE	47.00 USD	10.00	\$42.30	10	
1.1	Beer	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		4.00 USD	10.00	\$3.60	10	
1.1	Sodas	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		4.00 USD	10.00	\$3.60		
2.1	Baby Spinach Tossed with Poppy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		2.00 USD	10.00	\$1.80	10	
2.1	Cobb Salad with Smoked Chicken	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		3.00 USD	10.00	\$2.70	10	
3.1	Chocolate Crusted Key Lime Tart with Candied Citrus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		8.00 USD	10.00	\$7.20	10	

Buttons: Cancel, Delete, **Convert to Regular**, Save

Event Resources Screen:

View Options

Order	Package	Resources	Setup	Attribute	Quantity	Hours	Unit Price	Revenue	Rate Code	Discount %	External	Custom	N
<input type="checkbox"/>	1		BQ10		1		\$20.00	\$20.00	CUSTOM		<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	1				10		\$60.00	\$2,050.00			<input type="checkbox"/>	<input type="checkbox"/>	
<input checked="" type="checkbox"/>	2				10		\$60.00	\$2,580.00			<input type="checkbox"/>	<input type="checkbox"/>	
<input type="checkbox"/>	4.1				10		\$5.00	\$50.00	CUSTOM		<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Multi Item Templates Added

Premium

The ability to configure [multi-item templates](#) is added for the selection of non-Food and Beverage items.

You can add Item templates to an Event using the [Item Drawer](#).

Item Templates are indicated with the



icon.

Expand the item template to view a list of the items and item availability and enter the required quantity.

The screenshot shows the 'Event Resources' interface. On the left, there's a list of resources including 'Breakfast - Buffet', 'Exhibition', and 'Meeting'. The 'Meeting' resource is selected. On the right, the 'Item Selection' panel is open, showing a search bar and a list of items. The 'Meeting Template' item is selected and expanded, showing a list of sub-items with their respective quantities and availability. A red arrow points to the 'Meeting Template' item, and another red arrow points to the '6x18 Tables' sub-item.

STEPS TO ENABLE

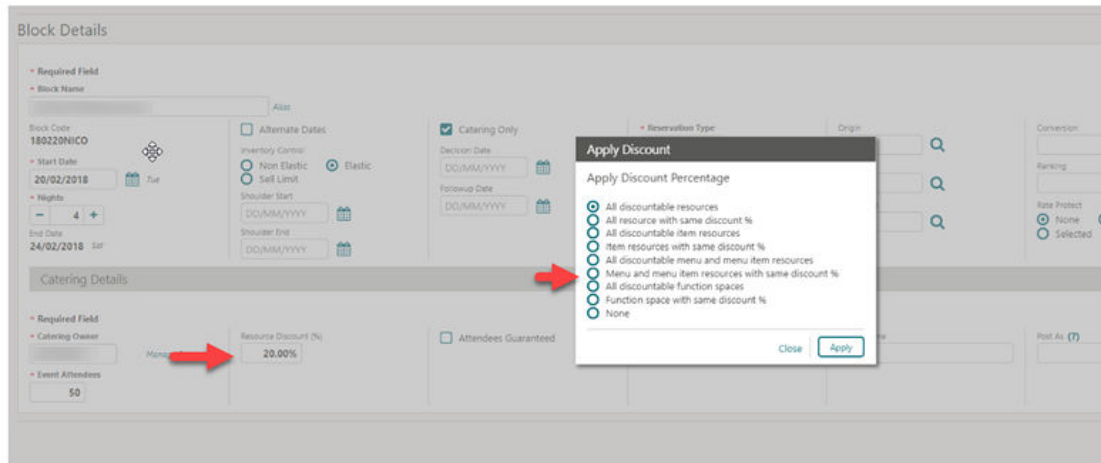
1. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the **vertical ellipsis**, and select **Edit**.
4. Select the **Booking Admin** group and grant the tasks: **Item Templates**, **New/Edit Item Templates**, and **Delete Item Templates**.
5. Click **Save**.

Resource Discounting Added to Block

Premium

A Resource Discount field is added to the Catering Details panel for applying a percentage discount to Event Resources.

The field prompts you to select where to apply the discount.



Exports

Ability to Copy Exports Added

In multi-property operations, you can view and copy exports to multiple properties when working at the hub level. You can copy regular and XML exports to the current property and to other properties to which you have access.

The Copy Export action is available when the Copy or Duplicate Export task is granted to your role(s).

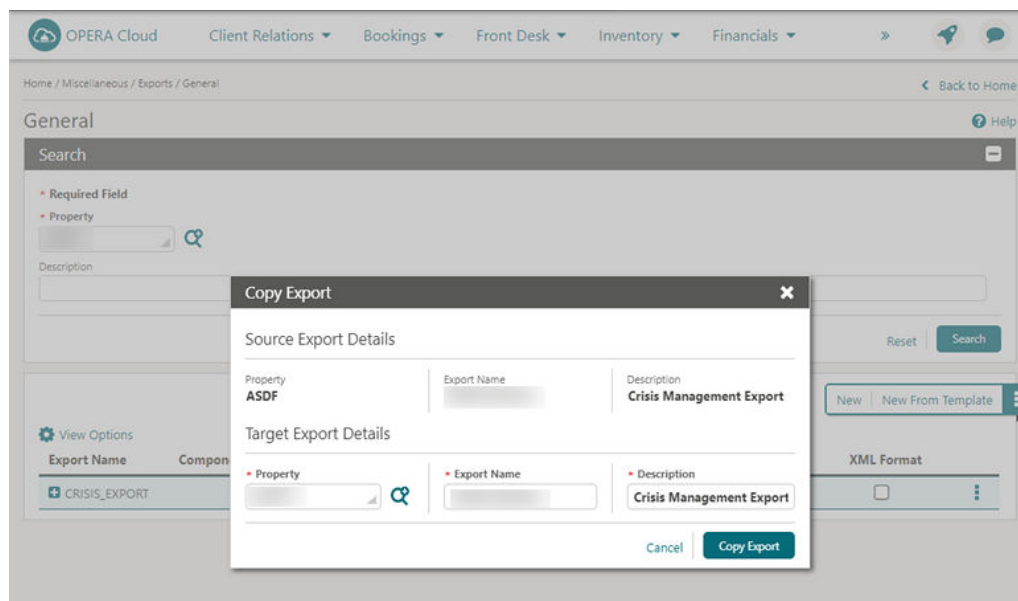
The following are copied:

1. Export definitions
2. Component exports
3. Delivery configuration



Note:

Export schedules are not copied



STEPS TO ENABLE

1. From the side menu, select **Role Manager**.
2. Search and edit the **Manage Chain Roles** or **Manage Property Roles** to grant access to copy export configuration.
3. Select the **Miscellaneous** task group.
4. Select the **Copy or Duplicate Export** task.
5. Click **Save**.

Country Specific - India - GSTR Exports Added

Sixteen India GSTR Country Exports are available as export templates.

Generic XML Back Office Export Added

The following Back Office Export XML templates are available as General Exports that you can generate manually or during End of Day.

GEN_XMLBO_REVENUE

GEN_XMLBO_CITYLEDGER

GEN_XMLBO_STATISTICS

GEN_XMLBO_BILLS

GEN_XMLBO_CUSTOMER

GEN_XMLBO_REV_DAY

GEN_XMLBO_CITYLD_DAY

GEN_XMLBO_STAT_DAY

GEN_XMLBO_BILLS_DAY

GEN_XMLBO_CUST_DAY

Transaction Export for Oracle Responsys (Marketing Cloud)

The `RESPONSYS_TRX_DAY` export is available for exporting reservation sales charge transactions (revenueYN=Y on transaction code) to the [Oracle Responsys](#) (Oracle Marketing Cloud).

You can generate this export for a transaction date range and define additional filter conditions in OPERA Cloud > Miscellaneous > Exports > General > Select the export file type > Edit > Filter Condition.

This export considers transactions where Transaction Code is flagged revenue_yn=Y.

There are three export file types available in the list of templates within the General exports. You can select the applicable export(s) from the template list and add them to your property.

- **RESPONSYS_TRX_DAY**: Use this template file type to generate the transaction export manually.
- **RESPONSYS_TRX**: When this template file type is added to the property, the transaction export is automatically scheduled to run during End of Day. You can review the scheduler job from Miscellaneous > Exports > Schedules.
- **RESPONSYS_TRX_AUTO**: Use this template file type to schedule the transaction export from Miscellaneous > File Exports > Schedules.

When the transaction export is generated during End Of Day or from a scheduler job, the export is generated for the previous business date.

Transactions of Pseudo room type reservations are not included in this export. The Transaction export is generated in a comma separated file format by default: you can change the format to .txt from Miscellaneous > Exports > General > Select the export file type > Edit > update the file extension formula.

The export is delivered to an SFTP or file system location. For information on General Export configuration, refer to [Exports](#).

Front Desk

Room Move Room Status Control Added

A Room Move Room Status setting is added in the OPERA Controls Front Desk group. The setting enables you to select the room status for the departing room when performing a room move. If the setting is unset, OPERA Cloud displays Dirty as the default status.

An Override Room Move Status, Booking user task is added and is granted to all roles by default.

- When the Override Room Move Status task is granted to your role(s), the default room status appears with the ability to override and select another room status.

- When the task is not granted, the default room status appears with no ability to select another room status, and you will not have access to change the default room move room status in the OPERA Controls setting.

IMPACT OR OTHER CONSIDERATIONS

The room statuses available for you to set are dependent on the additional statuses (Inspected, Pickup) selected in [OPERA Controls](#).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Front Desk** group.
4. Locate and update the **Room Move Room Status** setting.

 **Note:**

If the setting is unset, OPERA Cloud displays Dirty as the default status.

Integrations

Auto Attach Elements OXI Parameter Added

An Auto Attach Elements parameter is added to OXI_RESERVATIONS controls.

When the parameter is active, reservations received from the external OXI system are updated according to the configured [auto-attach elements](#) rules.

 **Note:**

This parameter defaults to active for each interface and property combination.

Reservation elements are not auto attached (updated) when the OXI parameter is inactive for the property and interface combination.

Fiscal Commands Feature Updated

The **Fiscal Commands** Cashiering setting is updated in OPERA Controls and should be reviewed by properties in Germany.

The setting includes new values for END_OF_PERIOD and ZERO_INVOICE.

END OF PERIOD

When the Cashiering Fiscal Commands setting is configured with the new value for `END_OF_PERIOD`, a generic fiscal payload is generated during the End of Day with a value of `Z_REPORT`, `MZ_REPORT`, or `YZ_REPORT` in the Command field.

These values inform the fiscal printer to consider the business date closed.

- **Z_REPORT** is sent when the business date is closed.
- **MZ_REPORT** is sent when the business date is closed for the last day of a month.
- **YZ_REPORT** is sent when the business date is closed for the last day of a year.

In addition, you can manually perform an action to generate the End of Period command for a Fiscal Terminal.

When you send the End of Period command from the Fiscal Commands screen, OPERA Cloud initiates a fiscal call to the IP Address and Port of the highlighted Fiscal Terminal. A generic fiscal payload is generated for the previous business date.



Note:

You can configure the Cashiering **Fiscal Commands** setting with the command for `END_OF_PERIOD` or `EOD_COMMAND`, but not both at the same time. Only `END_OF_PERIOD` should be used in Germany.

ZERO INVOICE

When the Cashiering **Fiscal Commands** setting is configured with the value for `ZERO_INVOICE`, you can perform an action to generate the Zero Invoice command for a Fiscal Terminal.

If you send the Zero Invoice command, OPERA Cloud initiates a fiscal call to the IP Address and Port of the highlighted Fiscal Terminal. A generic fiscal payload is generated with a value of `ZERO_INVOICE`.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Cashiering** group and scroll to the parameters section.
4. Activate **Fiscal Service Terminals**.
5. Update the **Fiscal Commands** setting and select the values for `END_OF_PERIOD` and `ZERO_INVOICE`.

Fiscal Folio Printing Added to Post It and Passerby

The existing Fiscal Folio printing functionality is expanded to Post It and Passerby; an interface message is generated to the fiscal printer partner solution.

Fiscal Retries Feature Expanded to More Areas

The Fiscal Retries functionality is expanded to additional areas of OPERA Cloud:

- Post It
- Passerby
- Deposit Folio
- Advance Folio
- Interim Folio
- Check Out Early
- Check Out
- Quick Check Out
- Resend Folio
- Credit Bill (when performed from Folio History)
- Credit Bill (when settling a negative balance on the Billing screen)
- Void Folio
- Void Folio (when the Cashiering Parameter Credit Bill For Void is on)
- Void Folio (when the Cashiering Parameter Send Fiscal Folio Prior To Voiding is on)

When the Fiscal Retries OPERA Controls is set with a value of 1, 2, or 3 and a timeout or error occurs during communication for a settlement, you are provided with an opportunity to try again.

The number of retry attempts corresponds to the value configured in the Cashiering Setting Fiscal Retries.

- If Fiscal Retries = blank, then OPERA Cloud displays the message, "No response from Fiscal Printing service." and you are unable to retry.
- If Fiscal Retries = 1, then OPERA Cloud displays the message, "No response from Fiscal Printing service. Would you like to retry?" one time after a timeout occurs.
- If Fiscal Retries = 2, then OPERA Cloud displays the message, "No response from Fiscal Printing service. Would you like to retry?" two times after a timeout occurs.
- If Fiscal Retries = 3, then OPERA Cloud displays the message, "No response from Fiscal Printing service. Would you like to retry?" three time after a timeout occurs.

Guest Type Added to Fiscal Interface

The Guest Type field in the Reservation Stay Details panel is available in the universal payload of the Fiscal Interface.

IMPACTS OR OTHER CONSIDERATIONS

If the Guest Type field is not already visible in the Reservation Stay Details panel, you can add it using [Page Composer](#).

OXI and HTNG Services Added

The following validated OXI and HTNG services / external systems are added:

Table 1-1

Services	Interface ID	Description
OXI	EZRMS3	OPERA XChange 2-Way for EZRMS3
OXI	GCUIC	OPERA XChange 2-Way for GC Universal Interface Center by GreenCloud
OXI	IOCX	OPERA XChange 2-Way for iOCX by Innovacx
OXI	MHOSPITALITY	OPERA XChange Two-Way Interface for M-HOSPITALITY
OXI	TRIPLESEAT	OPERA Xchange 2-way for TRIPLESEAT
OXI	ONESOLUTION	OPERA Xchange One-way Interface for ONESOLUTION BY AT-VISIONS
OXI	RESERVEPORT	OPERA Xchange Two-way Interface for RESERVEPORT BY PESAPAL
OXI	MYCHANNELPLUS	OPERA Xchange Two-way Interface for MYCHANNELPLUS BY INNOVANDA
OXI	STSCLOUD	OPERA XChange 2-way for STSCLOUD
OXI	STRATUM	OPERA Xchange 2-way for STRATUM BY APT SOLUTIONS
OXI	BUSYROOMS	OPERA Xchange 2-way for BUSYROOMS CRS BY BUSYROOMS LTD
OXI	DERBYSOFT	OPERA Xchange Two-way Interface for DERBYSOFT
OXI	QIKRES	OPERA Xchange Two-way Interface for QikRes by Ubicomp System
OXI	JITTERBIT	OPERA Xchange 1-way for JITTERBIT BY EASYHOTEL
OXI	FUELCRM	OPERA XChange 1-way for FUELCRM
OXI	UPSTAY	OPERA Xchange 2-way for UPSTAY BY ANCILLARY STREAMS
OXI	RAOXI	OPERA XChange 2-way for Rosa Agustina CRS
OXI	WEBSPOOT	OPERA XChange 1-way for WEBSPOOT
OXI	SWAYED	OPERA Xchange 2-way for SWAYED
OXI	SHIJICM	OPERA Xchange 2-way for SHIJICM
OXI	AIOSELL	OPERA Xchange 2-way Interface for AIOSELL
HTNG	ROOMOPERATIONSNG	Opera Xchange Interface for RoomOperations, Next Generation
HTNG	LANDOWNG	OPERA HTNG Interface for LandowOne by Landow, Next Generation
HTNG	MSSHIFTNG	OPERA HTNG Interface for MSSHIFT, Next Generation

Table 1-1 (Cont.)

Services	Interface ID	Description
HTNG	OPTIMASPANG	OPERA HTNG Interface for Optima Spa by Silverbyte Ltd, Next Generation
HTNG	ROOMCHKNG	OPERA XChange Interface for Roomchecking by Roomchecking, Next Generation
HTNG	SYNERGYMMSNG	OPERA XChange Interface for SYNERGYMMS by SYNERGYMMS, Next Generation

OXI External Systems Added

The following validated OXI external systems are added:

Interface Code	Interface Description
AMADEUSCRS	OPERA Xchange 2-way for Amadeus CRS
SCANDICHUB	OPERA Xchange 1-way Interface for Scandic Events Hub
IBP	OPERA Xchange 2-way Interface for Mango Messaging Technology
BOOKLOGIC	OPERA Xchange 2-way Interface for BOOKLOGIC
OMNIBEES	OPERA Xchange 2-way Interface for OMNIBEES
LUNGBI	OPERA Xchange 1-way for LUNGARNO BI
HAPI	Enabled Profile Lookup for OPERA Xchange 2-WAY for HAPI Cloud
P360	Enabled Profile Lookup for Opera XChange 2-way for P360

Posting Business Events For Fiscal Feature Added

A **Posting Business Events For Fiscal** Cashiering parameter is added to OPERA Controls and should be reviewed by properties in Germany.

Posting Business Events For Fiscal functionality enables OPERA Cloud to generate fiscal business events when you post, adjust, transfer, or split a charge on the Billing screen.

This includes similar actions such as Post Rate Code, Fast Post from Post It, Batch Charges, and End of Day postings such as room & tax and fixed charges.

IMPACT OR OTHER CONSIDERATIONS



Note:

The Cashiering parameter, Posting Business Events for Fiscal, is in the existing Application Setting in OPERA 5.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Cashiering** group and scroll to the parameters section.
4. Activate **Fiscal Folio Printing**.
5. Activate **Posting Business Events For Fiscal**.

Print Fiscal Response On Folio Feature Added

A **Print Fiscal Response On Folio** Cashiering parameter is added to OPERA Controls and should be reviewed by properties in Germany.

The Print Fiscal Response On Folio functionality enables OPERA Cloud to populate the fiscal response when it is received from a fiscal partner during a settlement on the folio (that is, the sample_folio).

The fiscal response appears at the bottom of the folio when this functionality is in use.

STEPS TO ENABLE

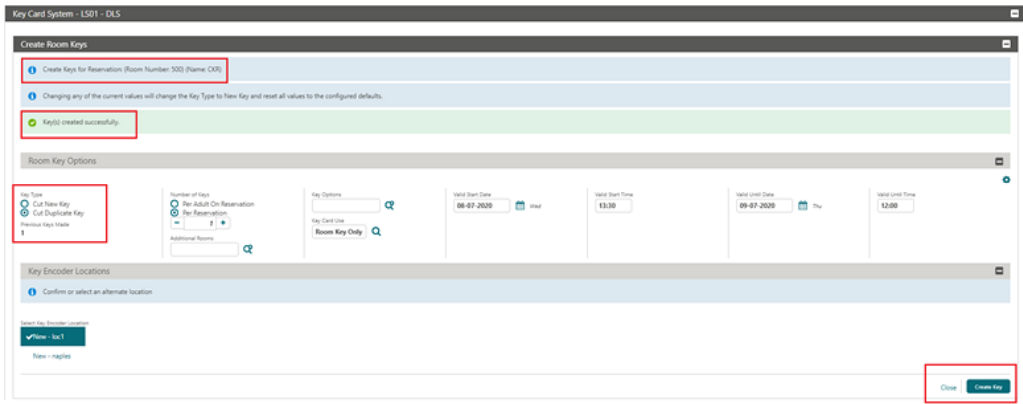
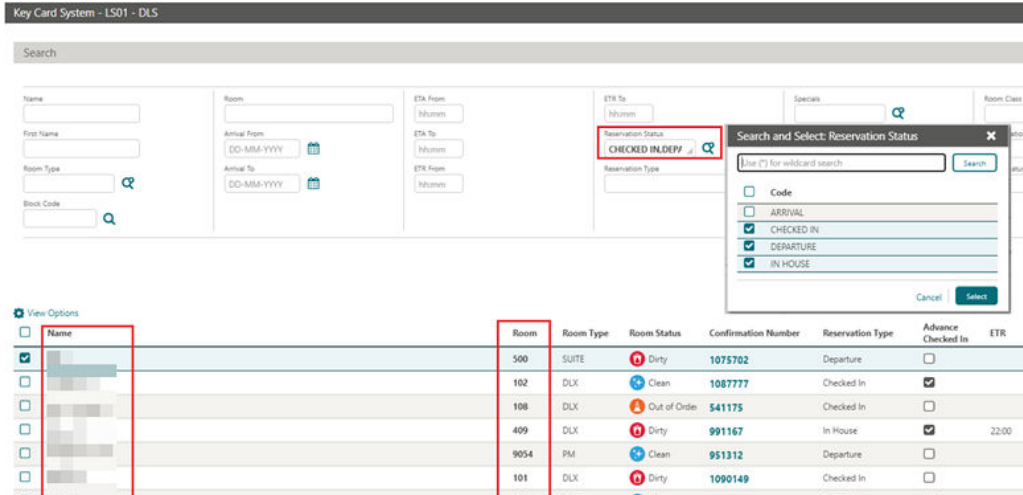
1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Cashiering** group and scroll to the parameters section.
4. Activate **Fiscal Folio Printing**.
5. Activate **Print Fiscal Response On Folio**.

Property Interface Controls Updated for Key Card

Property Interface Controls function is updated for the management of room key encoding:

- Reservations are no longer auto-fetched; you must enter criteria and click **Search**.
 - Reservation status defaults to Checked In, Departure, and In House.
 - Arrival From and Arrival To fields are now Null.
- In search results, Room and Guest Name appear in bold.
- A "Key(s) Created Successfully" confirmation message appears after keys are encoded successfully.

- The Create Room Keys screen is then refreshed, allowing you to create additional / duplicate keys as needed.
- If you access Property Interface Control from a specific reservation, the reservation is selected by default, which enables you to directly create a key.



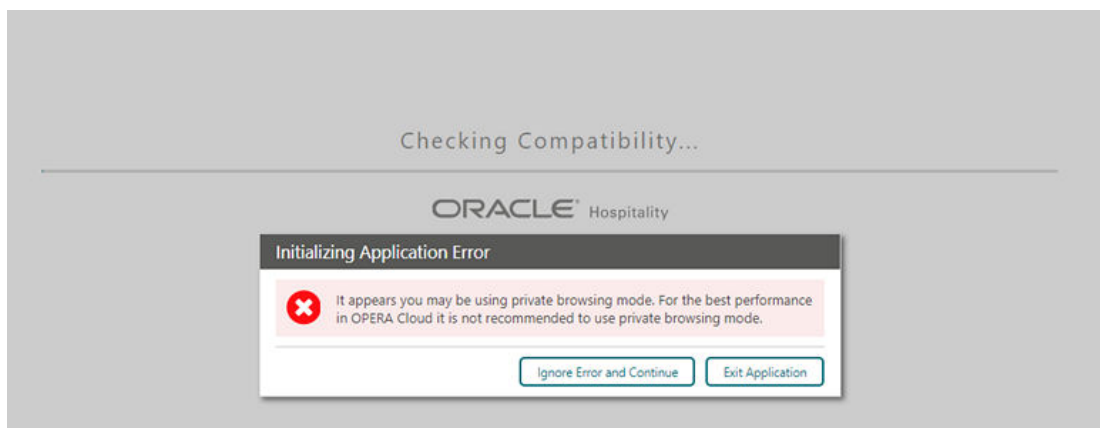
Miscellaneous

Check for Browser Private Mode Added

A check for private / incognito browser mode is added to the OPERA Cloud compatibility check during initialization of your session.

If it is determined that you are launching OPERA Cloud from a private browser session, an error message appears.

You can close the error message by selecting either **Ignore Error and Continue** or **Exit Application** actions.



IMPACT OR OTHER CONSIDERATIONS

This feature is provided with the following limitations:

- Private mode detection is currently not supported when using the Safari browser on iOS devices.
- The accuracy in detecting private browsing mode might change in the future should browser developers block or change the current methods of detecting private mode.

Fax Delivery Method Removed

The Fax (facsimile) delivery configuration and the Fax delivery destination options are removed for the following reports and stationery.

- Administration > Interfaces > Delivery Management > Fax Delivery Settings (from all options: General, Confirmation Letter, Billing Folios)
- Run Reports
- Shift Reports
- Confirmation Letters
- Billing, for example, Information Folio, Folio, and so on.



Note:

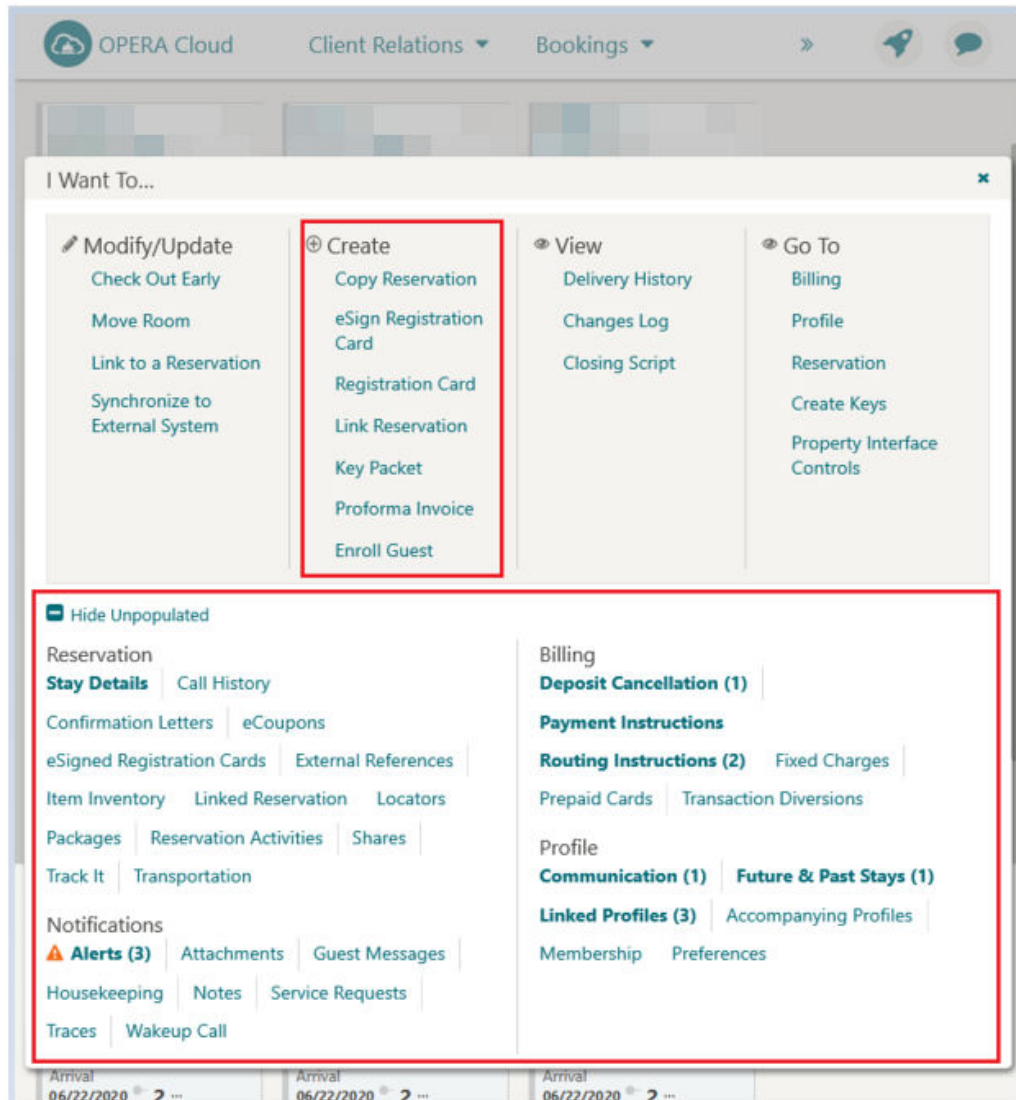
Fax delivery remains available from third-party email-to-fax solutions (email delivery).

I Want To Menu and Overview Panel Updated

The I Want To . . . menu is updated to display up to 10 action links per category; any additional links are available from the **Show More** link.

In both the I Want To . . . menu and the Overview panel in presentation pages, all detail links appear by default regardless of whether data is populated for the details.

Populated hyperlinks are listed first in each category. Profile, Reservation, Block and Event presentation pages continue to remember your preference for Show All or Hide Unpopulated.



Login Updated for Single Sign On

In Dedicated Federated customer environments with Single Sign On (SSO) active, you are redirected to log in to OPERA Cloud through a discovery page.

Note:

Identity Federation integration enables OPERA Cloud Enterprise customers to utilize their own corporate identity management system to authenticate users for logging in to OPERA Cloud.

The new discovery page has two options in a list:

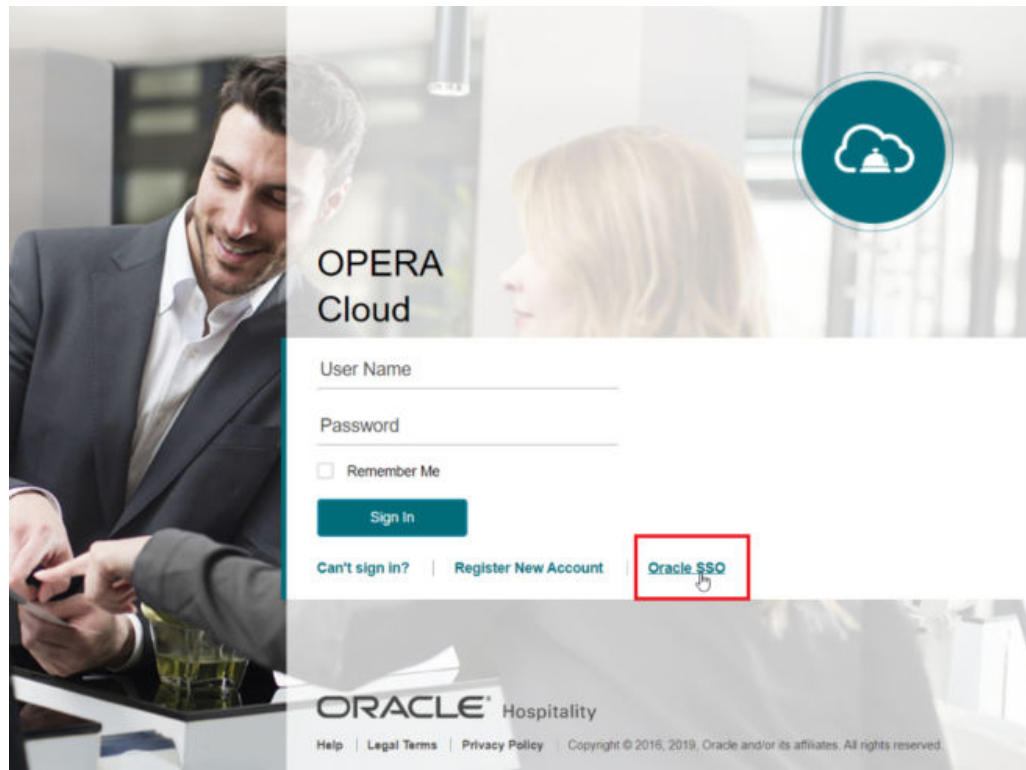
1. Customer's SSO Authentication (Default):

- If you have already signed in (authenticated) to your corporate SSO prior to launching OPERA Cloud, clicking **Submit** on the new discovery page launches OPERA Cloud.
- If you have not signed in to your corporate SSO, clicking Submit redirects your corporate SSO login page to enter user credentials and password. After successful SSO authentication, you will launch OPERA Cloud.

2. Oracle Employee SSO Authentication: an option designated only for Oracle users.



In **Non-Federated environments**, where user authentication is performed through Oracle's SSD/OIM (Shared Security Domain, Oracle Identity Manager), an **Oracle SSO** link is added to the login page enabling authorised Oracle staff to log in to OPERA Cloud.



Page Composer Updated for URL Links

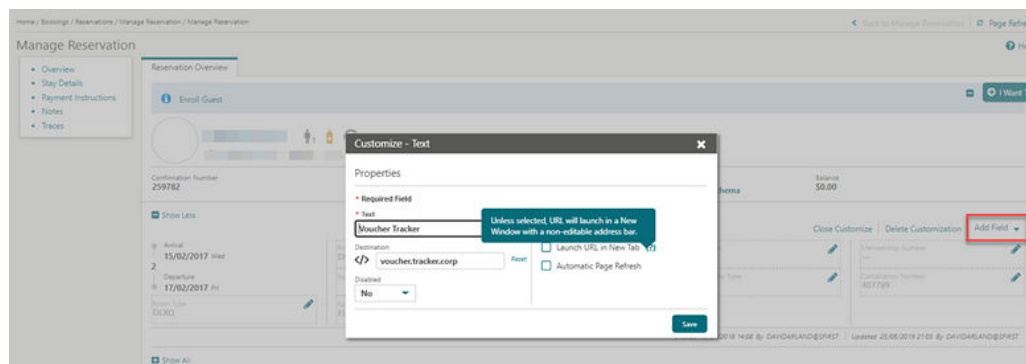
You can configure a custom URL to launch in a browser tab or modal window.

A **Launch URL in New Tab** check box is added to link properties:

- If the check box is not selected, the specified URL opens in a new browser window with a non-editable address bar (modal window); this is useful for launching an external web application from within OPERA Cloud.
- If the check box is checked, the link will open in a new browser tab.

An **Automatic Page Refresh** check box is added. When selected, Automatic Page Refresh enforces a refresh of the OPERA Cloud presentation page when the new tab or modal window is closed.

Refer to: [Page Composer Field Property Descriptions](#)



Quick Launch Menu Updated

The [Quick Launch](#) menu is updated with the following:

- Updated section headers for My Quick Links and Quick Links.
- Removed icons from shortcut listings.
- Added Look to Book link into Quick Links.
- Updated shortcut keys for the Look to Book screen:
- The Quick Search Go To Screen button combination for the Look to Book Sales Screen is "l."
- The Launch as New Session key combination for the Look to Book Sales Screen is "SHIFT + L."

Note:

For Look to Book shortcuts to appear correctly in the Quick Links section and to avoid duplicates, you must remove the Look to Book Sales Screen from the My Quick Links section if previously configured.

Quick Launch (F2) ✕

i Quickly access all of your custom and quick links. Simply tap the shortcut key to navigate to the desired screen, or hold SHIFT and tap the key to open it in a new session.

My Quick Links ☰

[Manage Custom Links](#) | [Manage My Quick Links](#)

No data to display

Quick Links ☰

Name	Category	Go to Screen	Launch as New Session
Look To Book Sales Screen	OPERA Cloud - Bookings	l	SHIFT + L
Advance Checked In	OPERA Cloud - Front Desk	v	SHIFT + V
Arrivals	OPERA Cloud - Front Desk	a	SHIFT + A
Arrivals with Deposit Balance	OPERA Cloud - Front Desk	b	SHIFT + B
Room Assignment	OPERA Cloud - Front Desk	r	SHIFT + R
Departures	OPERA Cloud - Front Desk	d	SHIFT + D
In House	OPERA Cloud - Front Desk	i	SHIFT + I
Mass Cancellation	OPERA Cloud - Front Desk	m	SHIFT + M
Open Folios	OPERA Cloud - Front Desk	f	SHIFT + F
Player Snapshots	OPERA Cloud - Front Desk	p	SHIFT + P

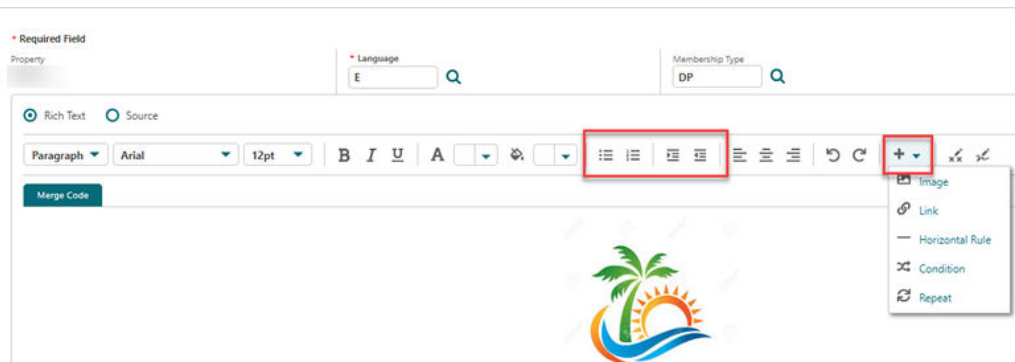
Rich Text Editor Improved

The Rich Text Editor used for [Electronic Registration Card templates](#), [Closing Script](#), Custom Content tile, delivery method configuration, and customizing confirmation letters is updated with the additional formatting capabilities:

- Bullet Lists
- Number Lists
- Increase Indent
- Decrease Indent
- Underline
- Formats

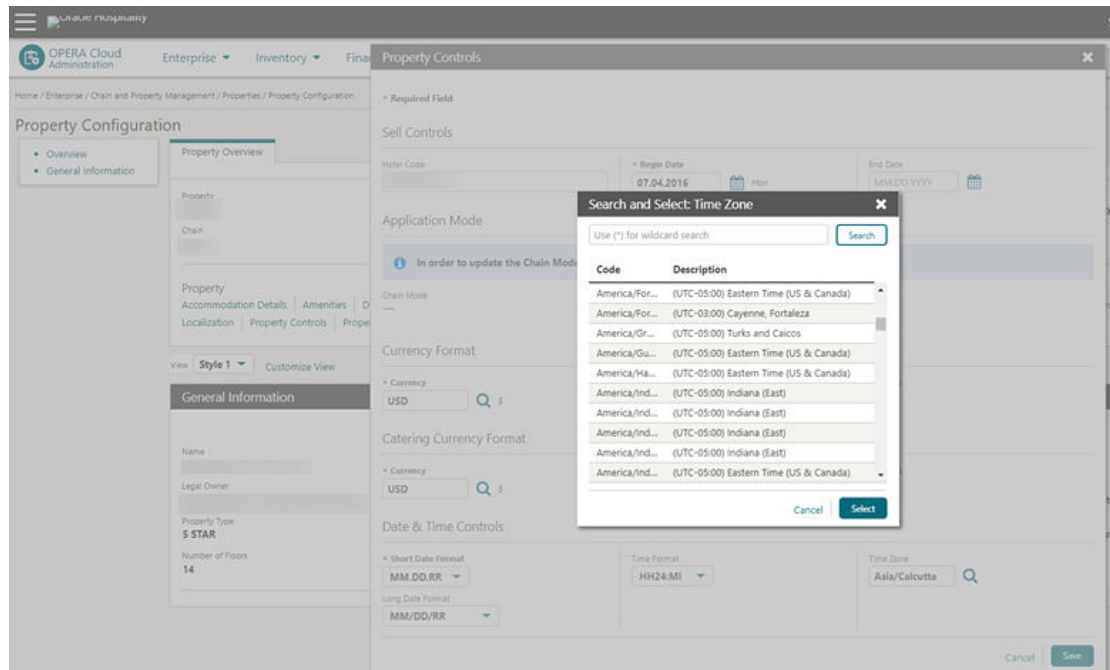
Additional improvements include:

- Toolbar. Added + menu for Insert Image, Insert Link, Horizontal Rule, Condition, and Repeat options
- Insert Image. Ability to specify height (px), width (px), and Image Description (alt text)
- Insert Link. http:// prefix added if not entered
- Conditional / Repeat Blocks. Ability to remove an entire conditional or repeat block by selecting an element tag and using the Delete or Backspace button.
- Ability to remove selected merge code using the Delete or Backspace buttons.



Search Added to Time Zone List

The Time Zone list is updated with search capability for improved usability in property configuration.



Set User PIN Added to Settings

The Settings feature is updated with an option to set your PIN.

Users granted override restrictions authority or cashier access are required to set a 7-12 character, alpha-numeric PIN distinct from their Oracle Identity Manager or Single Sign on password.

Settings

Clear Cache

Language
EN - English

Customization (?)
 Chain Level
 Hub/Property Level
 Off

PIN Settings

i A Personal Identification Number (PIN) is required for certain protected areas within OPERA. Create a PIN or Change your PIN. Contact your System Administrator for assistance with resetting PIN. The length for the PIN should be min 7 and max 12 characters/digits.

Set PIN

User ID

Set PIN

Confirm PIN

Cancel Save

If you forget your PIN, your administrator can reset (clear) your PIN through Role Manager enabling you to set a new PIN in Settings. Refer to [Manage Users](#).

Home / Manage Users

Manage Users

Search

At least one search criteria is required

User ID Name Organization

Reset Search

View Options

User ID	Name	First Name	Middle Name	Last Name	Initials	Email	Phone Number

Edit
Reset PIN

IMPACT OR OTHER CONSIDERATIONS

For additional details on the specific use of PIN, refer to:

- [User PIN Added for Force Cashier Login](#)
- [User PIN Added for Override Restrictions](#)
- [My Oracle Support](#)

STEPS TO ENABLE

1. From the side menu, select **Settings** and complete the following fields:
 - a. **New PIN.** Enter PIN.
 - b. **Confirm PIN.** Repeat entry of PIN.
2. Click **Save**.

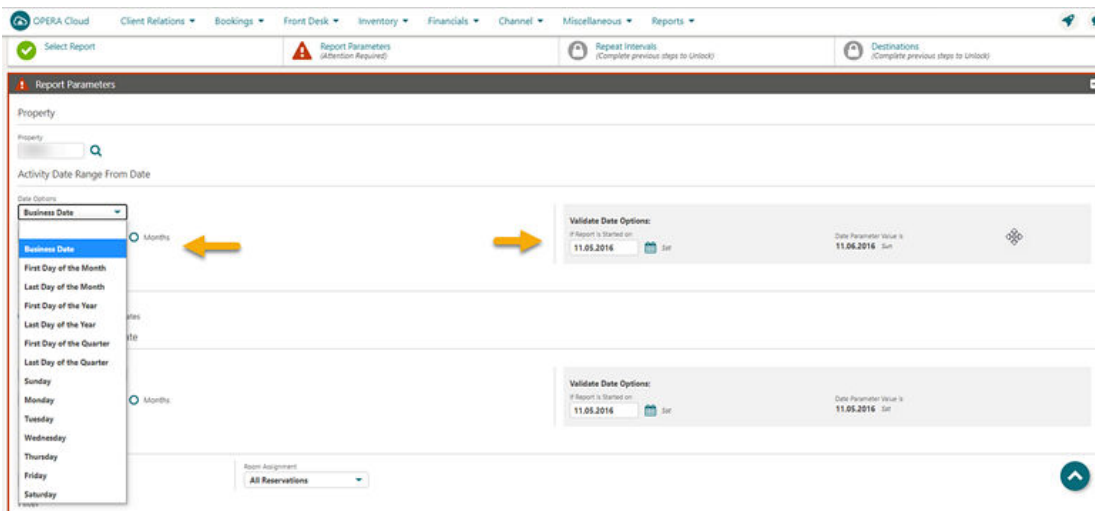
Reports

Dynamic Date Parameters Added to Report Scheduler

The ability to define a dynamic, calculated date value for any date parameter is added to [Report Scheduler](#).

You can define any date parameter starting with the report run date and using other date modifiers such as the First Day of the Month, a day of the week, or a date offset in +/- days or months. This allows you to schedule a recurring report with date parameters that change according to the date modifier setup.

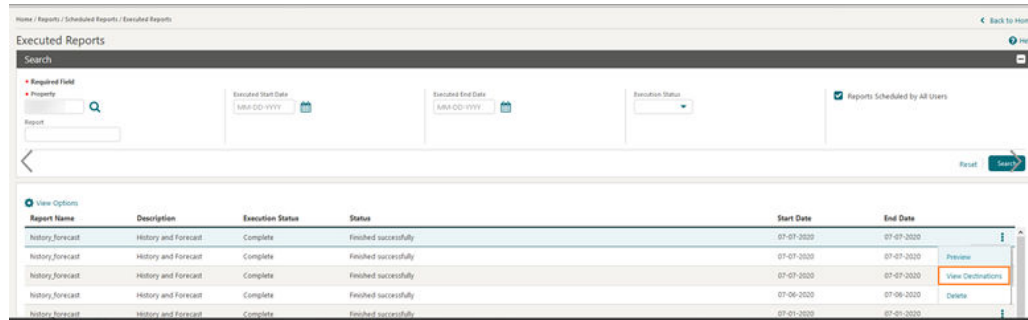
A date validation feature is available to test the date modifier selected; as you update the **If Report is Started on** date value, the **Date Parameter Value** is indicated.



Fax and Folder Delivery Methods Removed from Scheduled Reports

Fax and Folder delivery methods are removed from [Scheduled Reports](#).

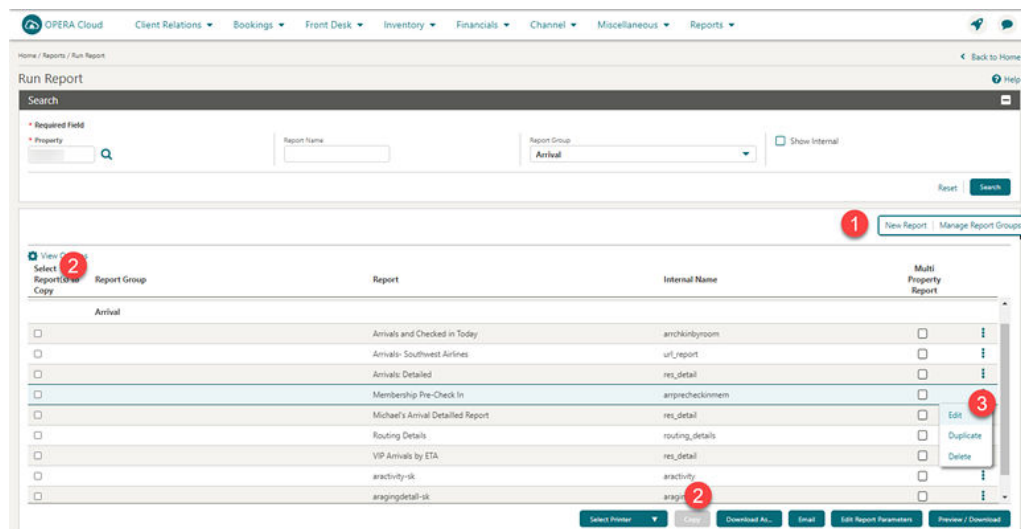
A View Destinations row-level action is added in Executed Reports.



Run Reports Usability Improved

Run Report is updated to improve usability.

1. An action ribbon is added, relocating Configure Report menu options [New Report](#) and [Manage Report Groups](#) to this ribbon.
2. You can copy reports to other properties by selecting the report(s) and clicking the **Copy** action button.
3. You can access the actions to **Edit**, **Duplicate**, and **Delete** reports from the context menu (vertical ellipsis) of a selected report.



Reservations

Ability to Merge Matched Reservations Added

A Merge Reservations OPERA Control is added enabling you to merge one or more matching reservations to a main reservation if stay dates are in sequential order.

A Matching Reservations details link is enabled in Reservation Search and the Reservation Presentation for arrival reservations if there are possible matching reservations identified.

The Matching Reservations panel lists the possible matching reservation(s) that have an identical name match and sequential reservation dates.



Note:

The Matching Reservations panel is enabled only for reservations reserved for one room.

Reservation details such as Rate Code, Number of Persons, Discount, Accompanying Profiles, Linked Reservations, Reservation Traces, Guest Messages, Track It, Notes, Locators, Alerts, Routing and Payment Instructions, and Fixed Charges are merged from the duplicate reservation to the main reservation.

If the merged reservation has any deposit payment, the deposit payment is transferred to the main reservation after the merge.

Once the merge of reservations is successful, the original matched reservations are cancelled with the cancellation reason code selected in the Cancel Reason Code for Merge Reservations in OPERA Controls.

See [Merging Reservations](#)

The screenshot displays the 'Reservation Overview' page for a reservation with confirmation number 1166661. Key details include:

- Confirmation Number:** 1166661
- Status:** Arrival
- Property:** [Redacted]
- Balance:** \$0.00
- Comp Balance:** ---

 The reservation is for 1 room, starting on 06-08-2020 and ending on 09-08-2020. The room type is STDQ, and the rate code is IRATED2 with a rate of \$120.00. The interface includes various navigation and action links such as 'Show Less', 'Edit', 'Billing', 'Deposit Cancellation (1)', 'Payment Instructions', 'Profile', 'Communication (1)', 'Future & Past Stays (14)', 'Linked Profiles (1)', and 'Matching Reservations (3)'. A red arrow points to the 'Matching Reservations (3)' link.

Confirmation Number	Arrival	Departure	Persons	Rate Code	Block	Rate	Room Type	Room	Status
<input checked="" type="checkbox"/> 1166661	06-08-2020	09-08-2020	2/1	IRATE02		\$120.00	STDQ		Group D...
<input checked="" type="checkbox"/> 1166679	09-08-2020	11-08-2020	2/1	IHUADR...		\$190.00	STDQ		Group D...
<input checked="" type="checkbox"/> 1166691	11-08-2020	13-08-2020	2/1	IHUADV...		\$120.00	STDQ		Group D...
<input checked="" type="checkbox"/> 1166709	13-08-2020	15-08-2020	2/0	IHUADV...		\$120.00	STDQ		Group D...

STEPS TO ENABLE

Controls

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Reservations** group.
4. Locate and activate the **Merge Reservations** function.
5. Activate the **Allow Merge Reservations For Future Arrivals** parameter, if required.
6. Update the **Cancel Reason Code for Merge Reservations** setting.

User Tasks

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the **vertical ellipsis**, and select **Edit**.
4. Select the **Bookings** group and grant the task **Merge Reservations**.
5. Click **Save**.

Ability to Redirect Confirmation Emails Added

A Confirmation Letter to Partner Solution reservation parameter and Partner Email ID for Confirmation Letter setting are added to OPERA Controls.

When the control is enabled, all email confirmation letters generated in OPERA Cloud (ad-hoc and batch) redirect to the email address specified in the Partner Email ID for Confirmation Letter setting for additional processing by the appropriate partner and onward transmission to the intended recipient.

IMPACT OR OTHER CONSIDERATIONS

To include the primary email address of the intended recipient in the body of the confirmation, you must update the confirmation template with the EMAIL_ADDRESS

XML element. Refer to: [About Stationery Editor \(Oracle Business Intelligence \(BI\) Publisher\)](#)

STEPS TO ENABLE

1. From the Administration menu, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Reservation** group and scroll to the parameter section.
4. Locate and activate the **Confirmation Letter to Partner Solution** parameter.
5. Locate and update the **Partner Email Id for Confirmation letter** setting with the email address of the partner.

Book Now Updated With Package and Inventory Item Fields

The Book Now screen is updated with list fields for packages and inventory items.

- The Enhance Stay with Packages and Items link is removed and replaced with a Packages list field enabling you to manage the package items included in the rate or sold separately on the reservation.
- An Inventory Items list field is added for the management of inventory items on the reservation (enabled when the Inventory Items function is Active in OPERA Controls).

You are making a reservation at property ROSIE

Add Sharing Guest | Membership

Stay Information

Arrival: 07/03/2020 Fri
 Nights: 1
 Departure: 07/04/2020 Sat
 Guests: 1 + 0
 Room: SUITQ
 Rate Code: RT1
 Rate: \$199.00

Packages

- Breakfast STP
- Spa and Wellness Package

Additional Inventory Items

- BIKE
- Sona Chamber

Cancellation

- 1 Night(s) rate cancellation penalty if cancelled after 07/02/2020.

Guest Information

* Required Field

* Name

Email

[More Info...](#)

Booking Details

* Reservation Type: RT2

* Market: CORP

* Source: TVAD

* Room Type to Charge: SUITQ

Arrival Time: 02:00 PM

[Show More](#)

* Rate: 199.00 USD

Fixed Rate

Total Cost of Stay: \$284.00

Packages: BKFST,MNSPA

Inventory Items: BIKE,CHAMBER

Waitlist Reason:

Waitlist Priority:

Waitlist Comment:

Payment Information

[Add Routing Instructions](#)

< Window 1 Window 2 Window 3 Window 4 Window 5 Window 6 >

* Method:

[Clear](#)

Card Number:

Expiration:

Card Holder:

Rule:

Amount / Percent:

Credit Card Terminal

Select a Credit Card Terminal

Close [Add to Trip Composer](#) [Waitlist Now](#) [Book Now](#)

IMPACT OR OTHER CONSIDERATIONS

Refer to:

- [Inventory Items Date Management Improved](#) for related updates to reservation date changes and inventory item management.
- [Reservation Packages Redesigned](#) for related update to reservation package item management. for related update to reservation package item management.

Confirmation Letter Template Updated

The Sample Confirmation Letter (sample_guest_confirmation) template is modified to include following data elements:

- ADDRESSEE_PMS_ID (Profile Name ID)
- ADDRESSEE_FIRST_NAME (Profile Addressee First Name) : This is added to the default stationery of sample_guest_confirmation.

- ADDRESSEE_LAST_NAME (Profile Addressee Last Name): This is added to the default stationery of sample_guest_confirmation.
- ADDRESSEE_BUILDING (Profile Addressee Building)
- ADDRESSEE_STREET (Profile Addressee Street Name)
- ADDRESSEE_CITY (Profile Addressee City)
- ADDRESSEE_STATE_CODE (Profile Addressee State Code)
- ADDRESSEE_COUNTRY_CODE (Profile Addressee Country Code)
- ADDRESSEE_COUNTRY_DESCRIPTION (Profile Addressee Country Description)
- ADDRESSEE_ZIP_CODE (Profile Addressee Zip Code)
- ADDRESSEE_GREETING_LONG (Addressee Salutation)
- ADDRESSEE_GREETING (Addressee Title)
- GUEST_CRIS_ID (Reservation Profile ID)
- GUEST_PHONE_HOME (Guest Phone Number)
- GUEST_DONOTEMAIL (Guest Do Not Email Y/N)
- GUEST_DONOTMAIL (Guest Do Not Mail Y/N)
- GUEST_GREETING (Guest Profile Title)
- GUEST_GREETING_LONG (Guest Profile Salutation)
- MEMBERSHIP_TYPE (Profile Membership Type)
- MEMBERSHIP_LEVEL (Profile Membership Level)
- MEMBER_NUMBER (Profile Membership Number)
- VIP_LEVEL_CODE (Profile VIP level Code)
- ACCOMPANYING_NAMES (Accompanying Guest Last Name and First Name)
- ACCOMPANYING_YN (Accompanying Guest Y/N)
- CHANNEL_CODE (Reservation Channel Code)
- CHILDREN_AGES (Children Ages)
- RESERVATION_PACKAGES (Description and unit price of reservation add on packages): This is added to the default stationery of sample_guest_confirmation.
- RATE_PACKAGES (Description and unit Price of Rate Level Packages)
- PACKAGES_ADDITIONAL_CODES (Codes of Reservation Add on Packages and code of any separate line packages in rate level)
- ADDITIONAL_PACKAGES (Description, Quantity and the unit price of reservation add on packages and separate line packages in Rate level.
- PACKAGES_INCLUSIVE_CODES (Codes of 'Included in rate' or 'Combined line' Rate Level Packages)
- INCLUSIVE_PACKAGES (Description of 'Included in rate' or 'Combined line' Rate Level Packages)
- DEPOSIT_RULE_CODE (Deposit rule code assigned to the reservation): This data element is available under the repeating group 'G_DEPOSIT_RULE' and added to the default stationery of sample_guest_confirmation

- DEPOSIT_RULE_DESC (Description of the deposit rule assigned to the reservation): This data element is available under the repeating group 'G_DEPOSIT_RULE' and added to the default stationery of sample_guest_confirmation.
- CANCEL_RULE_CODE (Cancellation rule code assigned to the reservation): This data element is available under the repeating group 'G_CANCEL_RULE' and added to the default stationery of sample_guest_confirmation
- CANCEL_RULE_DESC (Description of the cancellation rule assigned to the reservation): This data element is available under the repeating group 'G_CANCEL_RULE' and added to the default stationery of sample_guest_confirmation
- RATE_TRANSACTION_CODE (Rate Code Transaction Code)
- RATE_TAXINCL_YN (Rate Tax Inclusive Y/N)
- ROOMTYPE_BOOKED_CODE (Reservation Room Type)
- ROOMTYPE_BOOKED_CLASS (Room Class of the Reservation Room Type)
- ROUTING_CODES (Routing Codes selected for Reservation Routing Instruction(s))
- TRAVEL_AGENT_COMMISSION (Travel Agent Commission Code)
- PRINT_USER (The user who generates the confirmation letter)
- CONTACT_TITLE (Reservation Contact Title)
- CONTACT_NAME_ID (Reservation Contact Profile ID)
- CONTACT_FIRSTNAME (Reservation Contact First Name)
- CONTACT_MIDDLENAME (Reservation Contact Middle Name)
- CONTACT_LASTNAME (Reservation Contact Last Name)
- CONTACT_GENDER (Reservation Contact Gender)
- CONTACT_ADDRESS_BUILDING (Reservation Contact Address Building)
- CONTACT_ADDRESS_STREET (Reservation Contact Address Street Name)
- CONTACT_ADDRESS_CITY (Reservation Contact Address City)
- CONTACT_ADDRESS_STATE_CODE (Reservation Contact State Code)
- CONTACT_ADDRESS_COUNTRY_CODE (Reservation Contact Country Code)
- CONTACT_ADDRESS_ZIP (Reservation Contact Address Zip Code)
- CONTACT_EMAIL (Reservation Contact Primary Email)
- CONTACT_GREETING (Reservation Contact Title)
- CONTACT_GREETING_LONG (Reservation Contact Salutation)
- BOOKER_CRM_ID (Profile ID in CRM - UDFC36)
- ORS_RESORT (Resort Code in ORS)

Customized confirmation letters require updates to utilize any of the above elements.

STEPS TO ENABLE

Refer to [Customizing the Sample Confirmation Letter Template](#)

Inventory Items Date Management Improved

The reservation of inventory items is improved for when changes to reservation stay dates occur.

Depending on the change of the reservation stay dates, OPERA Cloud adjusts the dates for inventory items as follows:

- 1. RESERVATION - Date Range Change – date range outside of original reservation**
 - a. If items are for the full date range of the reservation, then items are updated to the new reservation date range.
 - b. If items are for a partial date range of the reservation, then the items' reservation date is adjusted with an increment equal to the increment made to the arrival date (if the reservation moves five days, then the items move five days).
- 2. RESERVATION - Date Range Change – date range overlapping with original reservation**
 - a. If items are for the full date range of the reservation, then the items are applied to match the full new reservation date range.
 - b. If Items are outside of new stay dates, then the items are removed from the reservation.
 - c. If Items are overlapping the new stay dates, then items that are applied on overlapping reservation dates (dates that match old and new reservation dates) remain on their original dates; items that are applied on dates outside of the new reservation stay dates are removed.
 - d. If Items are within new stay dates, then the items remain on their original dates.
- 3. RESERVATION - Increased Length of Stay**
 - a. If items are for the full date range of the reservation, then the items are applied to match the full new reservation date range.
 - b. If items are for a partial date range of the reservation, then the items remain on their original dates.
- 4. RESERVATION - Decreased Length of Stay**
 - a. If items are for the full date range of the reservation, then the item dates shorten to match the new reservation date range.
 - b. If items are for a partial date range of the reservation:
 - i. For items that are outside of the new stay dates, the items are removed.
 - ii. For items that are within the new stay dates, the items remain on their original dates.
- 5. RESERVATION - Date Range Change and Length of Stay change**
 - a. Combine business logic for: 1. date range change and thereafter for 2. LOS change.
 - i. If reservation dates are NOT overlapping, logic for **date range outside of original reservation** is applied.
 - ii. If reservation dates ARE overlapping, logic for **date range overlapping with original reservation** is applied.
- 6. ITEM AVAILABILITY - If an item is not available**

- a. If an item is not available on the target date that the item should be applied to, then the item is not applied to the date(s) without item availability.
- 7. OUTSIDE STAY DATES ITEMS - Date Range changes and Length of Stay changes (items specific)**
- a. Items that are falling outside of the reservations stay dates (allowed if OPERA Controls ALLOW_INV_ITMS_OUTSIDE_STAY is active) use the following logic upon:
 - i. **RESERVATION - Date Range change.** The items' reservation date is adjusted with an increment equal to the increment made to the arrival date (if the reservation moves five days, then the items move five days).
 - ii. **RESERVATION - Length of Stay (LOS) change.** The items NEVER change the item DURATION when the reservation LOS is changed.

When an item cannot be applied due to non-availability of the item on the target date, or if the item falls outside of the new reservation dates (that is, for reduced length of stay of the reservation), a warning message alerts you that the respective item was removed from the reservation.

Items Attached to Packages

You can add Items to reservations as part of a package ("package items"):

1. When a package with an attached item falls outside of the new target reservation dates, the package and the item are removed from the reservation.
2. When a package with an attached item is moved with the reservation, and the item is NOT available on the target date, the item and package are removed from the reservation.

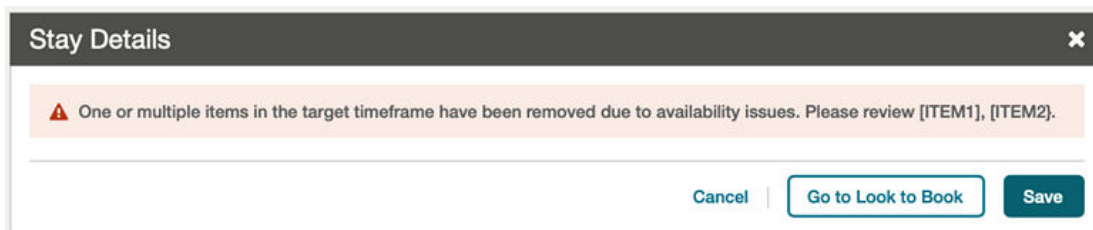
A warning message alerts you that the respective package and item were removed from the reservation, or that the item was removed and the package quantity is set to zero.

Warning Message Details

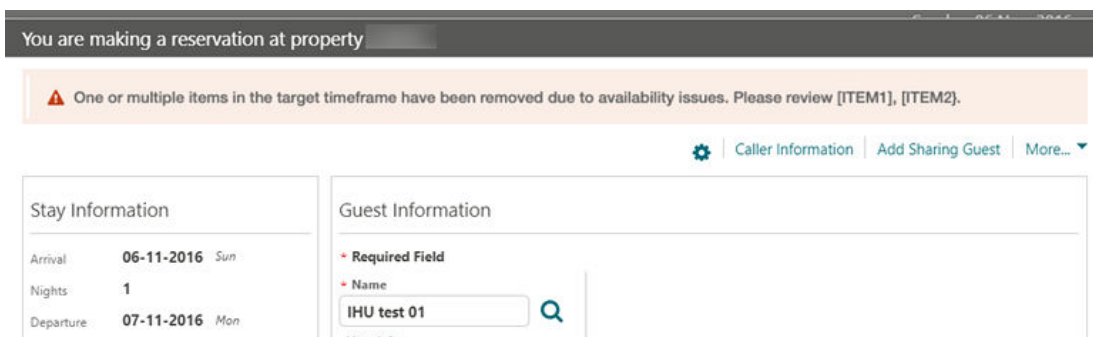
When an item is removed, and a package was removed, or the package quantity was set to zero, the respective message also shows you the item/package code(s) that was/were impacted:

- Message text - for ANY item that had been removed: "One or more items have been removed. Please review [Item01],[Item02]."
- Message text - for ANY package that had been removed: "One or more packages have been removed. Please review [Pkg01],[Pkg02]."
- Message text - for ANY package that had quantity removal: "The following package quantity was set to 0 due to items not available. Please review [Pkg01],[Pkg02]."

Warning message placement in Stay Details - pop-up message:



Warning message placement in Book Now - Inline message:



Reservation Packages Redesigned

The [Reservation Packages](#) panel is updated to improve usability.

Packages Tab

- Multi screen workflow: updated to "1-screen" workflow.
- Available Packages: added an indicator column for inventory items; it is checked when the package has inventory items attached. Hover your mouse over the indicator to view details.
- Selected Packages: added an image icon that appears for packages with configured images. Click to launch the image viewer.

Override and PIN Override Functionality

- Override: user with Item Override Sell Control tasks can override items attached to packages when the item is not available.
- PIN override: user without Item Override Sell Control tasks can use PIN override. Other users with the required user task can log in and override.

The screenshot shows the 'Packages' interface with the following components:

- Navigation:** Packages, Inventory Items, Package Postings, Daily View.
- Available Packages:** A table with columns: Code, Description, Calculation Rule, Rhythm, Price, In Rate, Item. It lists various packages like 182GOLF, ARCL+H2, BICYCL2, BK2, BKFST, BRKALLC, BRKFST, and BRKFST- with their respective rules and prices.
- Selected Packages:** A list of three selected packages:
 - GOLFSET Golf Equipment inclu** (IHUGOLF, \$50.00) with a calculated quantity of 1 and dates 09/02/2020 to 09/02/2020.
 - TTIME T-Times on Hotel own** (IHUGOLF, \$0.00) with a calculated quantity of 1 and dates 09/02/2020 to 09/02/2020.
 - SEADOO2H SeaDoo reservation 2** (\$250.00) with a calculated quantity of 1 and dates 09/03/2020 to 09/03/2020.

Daily View Tab

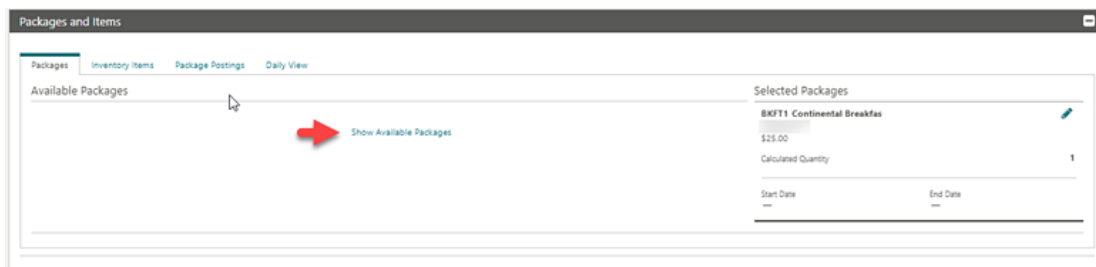
- New vertical layout with collapse and expand options for each day to toggle view between summary and detail view.
- Instructions added on how to update package pricing.

The screenshot shows the 'Daily View' tab with the following details:

- Navigation:** Packages, Inventory Items, Package Postings, Daily View.
- Summary:** Arriving 2020-09-01, Nights 4, Departing 2020-09-05, and an Expand All button.
- Table:** A table with columns: Date, Packages, and Inventory Items.

Date	Packages	Inventory Items
9/2/2020	GOLFSET Golf Equipment includes Clubs (a... TTIME T-Times on Hotel owned Golf Course	GOLFCLBS Set of Golf Clubs GOLFCADDY Golf Caddy
9/3/2020	SEADOO2H SeaDoo reservation 2 hours (up t...	

The Packages panel in the Reservation presentation is updated to show selected package items and the **Show Available Packages** action link.



IMPACT OR OTHER CONSIDERATIONS

OPERA Role Manager - User Tasks impact

1. Bookings / Reservation Management / Packages
 - Task to display package functionality. You do not see the packages tab when the user task is not granted.
2. Bookings / Reservation Management / Packages / New/Edit Packages
 - Task to add a package or edit a package. You do not have options to add and edit packages when the user task is not granted.
3. Bookings / Reservation Management / Packages / Delete Packages
 - Task to delete a package. You do not have option to delete packages when the user task is not granted.
4. Bookings / Reservation Management / Packages / Override Package Amount
 - Task to be able to edit the package price from Daily View. You cannot update the package price from Daily View when the user task is not granted.
5. Bookings / Reservation Management / Override Item Sell Control
 - Task to override items that are sell control enabled and no availability. You cannot override item availability for items attached to packages when the user task is not granted.
 - PIN override functionality appears if you do not have the Override Item Sell Control user task granted.

Room Diary Updated with Past Date Details

The [Room Diary](#) is updated to show past date reservations.

- A 'CO' indicator is added for Checked Out reservations appearing in the Diary.
- Room moves are indicated by



and

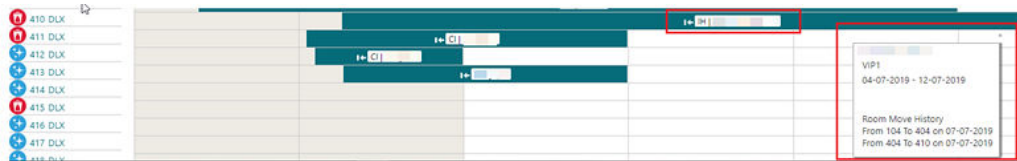


icons and appear when you select the **Include Room Move History** check box. You can hover your mouse over a reservation to view the details.

 **Note:**

Room move history is limited to activity in the past 30 days only.

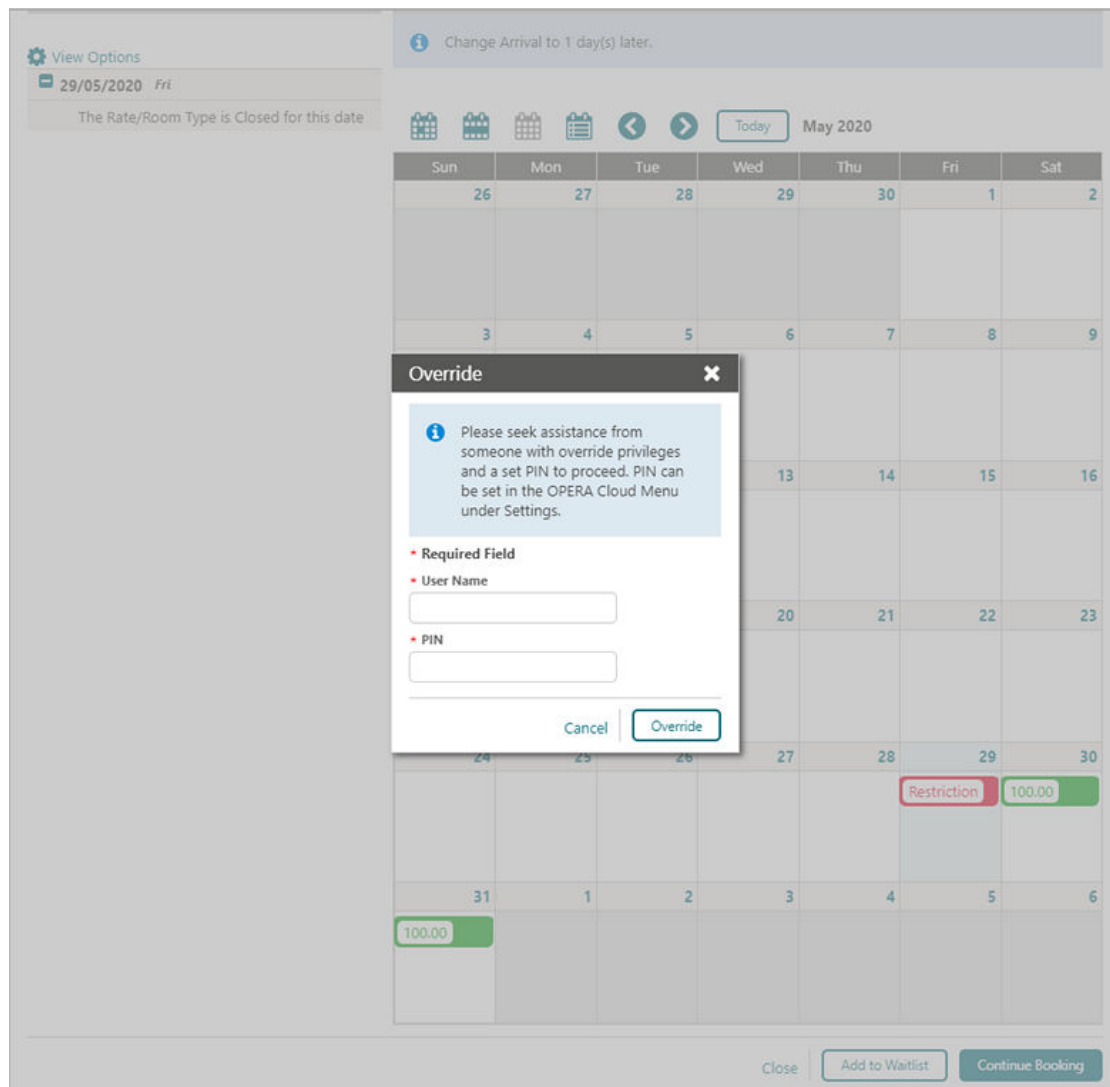
You can also access Room Assignment from the **I Want To . . .** menu when your role has the Room Assignment task.



User PIN Added for Override Restrictions

To override rate and booking restrictions, users with the following tasks assigned to their role(s) are required to enter a user ID and PIN at the Override prompt:

- Oversell Room Type for a reservation or block At House Level
- Oversell Room Type for a reservation or block At Room Class Level
- Oversell Room Type for a reservation or block At Room Type Level
- Override Maximum Occupancy
- Override Rate Code Restriction



IMPACT OR OTHER CONSIDERATIONS

For further details in user PIN refer to: [Set User PIN Added to Settings](#)

Role Manager

Ability to Create Property Roles Without Template Added

The global parameter, Property Role without Template, is added. When turned on, you can create property roles without having to copy from a template role. The same role can be configured in multiple properties, and you can now assign tasks directly to the roles. The task, Assign Tasks to Property Roles without Template, allows a chain or property administrator to perform the Assign Tasks to Role without Template row-level action on property roles. When the parameter, Property Role without Template, is inactivated, existing property roles that are not based on templates remain active; the roles are now in the view-only mode and no longer allow you to add/remove tasks from them.

Note:

You cannot create a new template role with the same name as a Property Role. You cannot assign tasks directly to the property role that is based on a template. You cannot convert a property role to a template role.

Row-Level Actions in Manage Property Roles

The row-level action Create Property Role from Template is renamed: Apply Template to Role.

The row-level action link Create Property Role and Template is renamed: Create Template and Apply to Role.

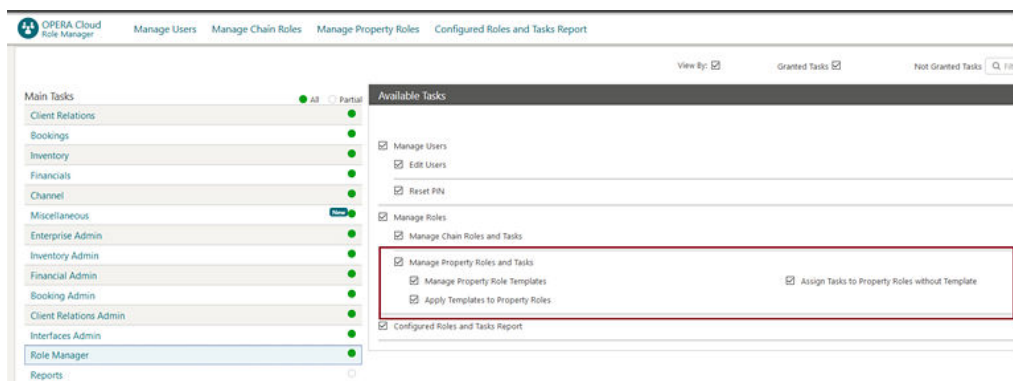
The row-level action Create Template and Apply to Role is now associated with the task, Apply Templates to Property Roles; before, it was associated with the task, Manage Property Roles and Tasks.

The row-level action Assign Tasks to Role without Template is introduced and is associated with the task, Assign Tasks to Property Roles without Template, which allows you to assign tasks to property roles without requiring a template role.

New Tasks in Role Manager

New tasks: Assign Tasks to Property Roles without Template and Apply Templates to Property Roles are introduced in Role Manager -> Manage Roles -> Manage Property Roles and Tasks.

The Manage Property Roles Templates task is renamed: Manage Property Role Templates.

**STEPS TO ENABLE**

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Select the **General** group.
4. Select and activate the **Property Roles without Template** parameter.

Manage User Updated

[Manage User](#) is updated and the **Central** value is removed from the At (Location) list. The only valid value is Property (value also applies for multi-property).

Home / Manage Users / Edit User

Edit User

User ID: [Redacted]

Display Name: [Redacted]

Name: [Redacted]

Email: [Redacted]

Phone Number: [Redacted]

Mobile Number: [Redacted]

Act as: Reservation Sales Person

at: Property

OPERACASHIER Role Added

An OPERACASHIER role is added to OPERA Cloud and Oracle Identity Manager (OIM) for the automatic assignment of a cashier ID to a user on initial login.

No tasks can be associated with this role as it only manages the assignment of a cashier ID. Therefore, the chain and property OPERACASHIER seeded roles are not visible in Manage Chain Roles or Manage Property Roles.

Auto-assigned cashier properties are inherited from the configuration of a cashier ID of type LDAP Template. Refer to [Setting Up Cashiers](#)



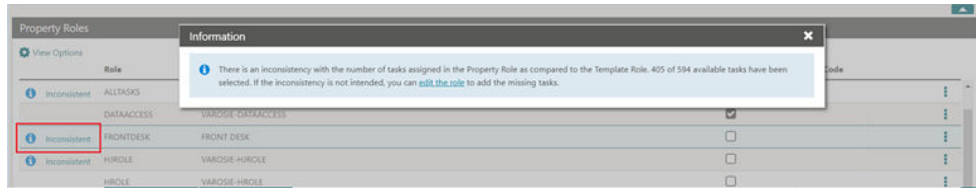
Note:

If this role is revoked from a user in OIM, the existing cashier ID assigned to the user is not automatically removed. To remove the Cashier ID, update the [user's profile](#).

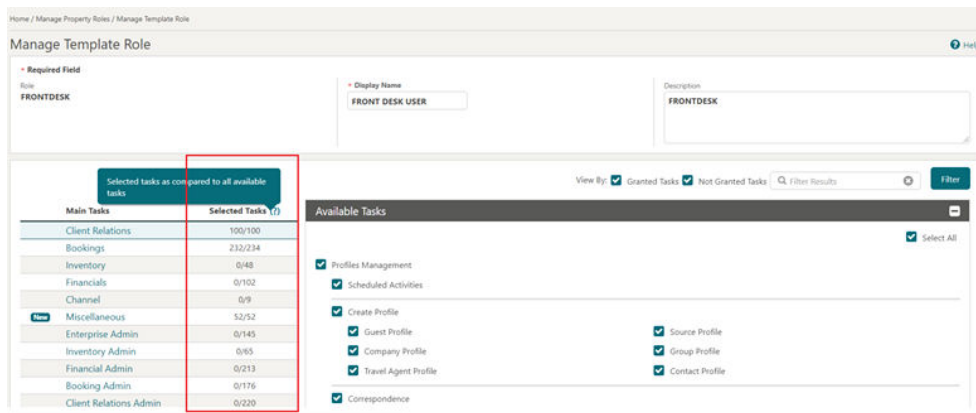
Role Manager Improved

Role Manager is updated with the following improvements:

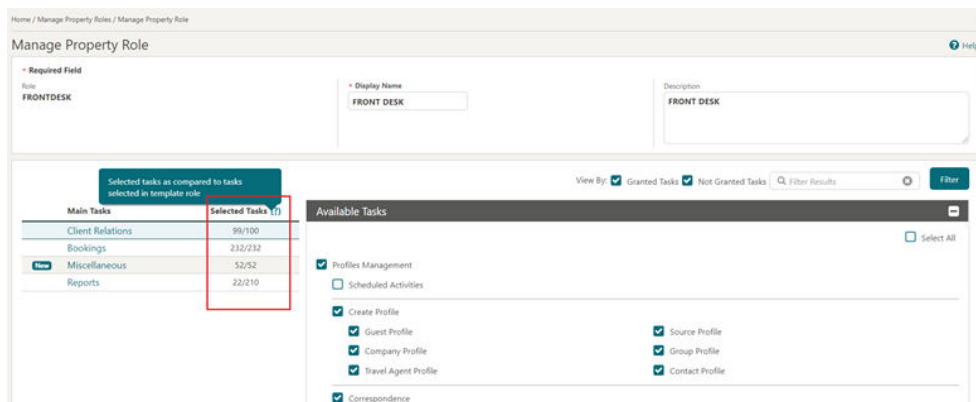
- An Inconsistent indicator is added to Property Role search results. It appears when there is an inconsistency between the number of tasks assigned to the property role and the template role.
- Clicking the **Inconsistent** link reveals the details and provides an action link to **Edit the role** for updating the role with the missing tasks.



- A **Selected Tasks** column appears for each task group in Manage Role (Chain, Template, and Property Role without Template). The column indicates the number of tasks selected and total number of tasks available.



- In **Manage Property Role created from template**, a column displays the number of tasks selected/number of tasks selected in the template.



- The **New** icon moves to the first position in the table next to the task group name.

Main Tasks	Selected Tasks (?)
Client Relations	99/100
Bookings	232/232
New Miscellaneous	52/52
Reports	22/210

- **Manage Role** screen titles are updated to reflect the type of role. This applies to:
 - Manage Chain Role
 - Manage Template Role
 - Manage Property Role

Home / Manage Property Roles / **Manage Property Role**

Manage Property Role

* Required Field

Role
FRONTDESK

* Display Name
FRONT DESK

Task Filter Added

You can filter the task list by Granted and Not Granted options in Chain Role, Template Role, and Property Role configuration. Refer to: [Assigning Tasks to a Role](#).

Home / Manage Chain Roles / Manage Role

Manage Role

* Required Field

Role

* Display Name

Description

Main Tasks ● All ○ Partial

Client Relations

Role Manager

View By: Granted Tasks Not Granted Tasks

Available Tasks

Profiles Management

Create Profile

Company Profile

Travel Agent Profile

Source Profile

Group Profile

Contact Profile

Rooms Management



Turndown Added To Housekeeping Forecast

For properties with the Turndown Rooms Management function enabled :

- The Statistics panel within the [Housekeeping Forecast](#) displays a row for Turndown.
- The number in the date column indicates the number of reservations that have the Turndown check box selected in the Housekeeping details link of the reservation.
- The number appears as a link for the current business date only, which allows you to view a list of reservations that have requested a Turndown.
- The [Facility Forecast Report](#) is updated with a row for Turndown per date.

Housekeeping Forecast

Search

• Required Field
• Property  Task 

Housekeeping Forecast

16.02.2018 *Fri* 17.02.2018 *Sat* 18.02.2018 *Sun*

Statistics

	16.02.2018 <i>Fri</i>	17.02.2018 <i>Sat</i>	18.02.2018 <i>Sun</i>
Total Rooms Reserved	6	2	7
Occupancy %	1.96	0	2.94
Arrival Rooms	7	1	6
In House	6	2	7
Departure Rooms	3	5	1
Adults In House	2	0	0
Children In House	0	0	0
Turndown	6	6	3

Facility Forecast					
	Friday 16.02.18	Saturday 17.02.18	Sunday 18.02.18	Monday 19.02.18	Tuesday 20.02.18
Total Rooms Reserved	6	2	7	7	7
Occupancy %	1.96	0.00	2.94	2.94	2.94
Arrival Rooms	7	1	6	0	0
Stayovers	6	2	7	7	7
Departure Rooms	3	5	1	0	0
Adults In-House	2	0	0	0	0
Children In-House	0	0	0	0	0
Turndown	6	6	3	2	2

Sales

This section applies to

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. **Premium**

Activity Summary Matrix Report Added

The [Activity Summary Matrix Report](#) is added to the Activity Report Group. This report displays a summary of all activities for a selected date range by type. You can generate the report for activities based on their completion status or for all activities.

Report Output:

Owner Code	Sales Manager	FOW	Summary by Owner
ALL		16	16
DMEHTA		9	9
IRA		1	1
JESS		6	6
KMD		1	1
LB		2	2
LBV		8	8
LIZ		9	9
MRO		11	11
SVA		2	2
SMA		1	1
SPA		8	8
STK		7	7
STP		2	2
VIK		1	1
VK		2	2
Total:		86	86

Follow Up Activity Feature Added

You can create a follow-up Activity during [Activity completion](#).

- A follow-up check box is enabled on Activity Edit. When selected, it allows entry of a follow-up date and time.
- On save, a new activity is created with the details copied from the original activity, and the Activity Start date is set to the follow-up date entered.

The screenshot shows the 'Edit Activity Overview' form. The 'Follow Up' section is highlighted with a yellow border. It includes a 'High Priority' checkbox (unchecked), a 'Complete' checkbox (checked), and a 'Follow Up' checkbox (checked). Below these are fields for 'Date' (05-03-2020, Sun) and 'Time' (10:13 PM). The 'Follow Up' section also includes a 'Start Date' (05-03-2020, Sun) and 'Start Time' (10:13 PM) field. Other visible fields include 'Property', 'Purpose' (Site Inspection: Follow Up Creation), 'Start Date' (05-01-2020, Fri), 'End Date' (05-01-2020, Fri), 'Start Time' (09:36 PM), 'End Time' (10:36 PM), 'Activity Class' (APPOINTMENT), 'Type' (INS), 'Activity Owner', and 'Trace Code'. The 'Notes' field is empty. The 'Save' button is visible at the bottom right.

To-Do Expiry Control Added

You can view **To Do** activities on the **To Do** tile for more than one day. If an activity is not completed it will remain visible on your dashboard on subsequent days.

A Default Number of Days to Keep To Do Activities on To Do Tile setting is added in the Activities group of OPERA Controls. This setting is also used to default the From/End Date dates on the Activity Search screen.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Click the **Activities** group.
4. Locate and update the **Default Number of Days to Keep To Do Activities on To Do Tile** setting.

Country Specific - Portugal - Generate Digital Signatures Added to Imbalance Utility

For properties in Portugal, a Digital Signature Generation option is added to the Imbalance Utility enabling you to manually generate Digital Signature hash for folios. The option is enabled when you have the **Create Signature Hash Folio** task assigned to your role(s).

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select **Mange Chain Roles** or **Manage Property Roles**.
2. Search for the Role.
3. Select a **Role**, click the vertical ellipsis, and select **Edit**.
4. Select the **Toolbox** task group and locate the **Imbalance Analysis** parent user task.
5. Locate and enable the **Create Signature Hash Folio** user task.
6. Click **Save**.

Refer to: [Oracle Hospitality Localization Center for Hotel; Portugal](#)

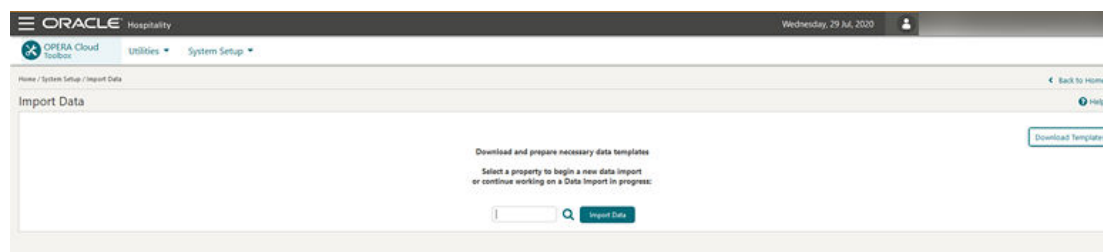
Data Import Capability Added

A data import feature is added enabling the import of comma delimited data for the following data types:

1. Profiles
 - Individual/Contact
 - Individual/Contact
2. Relationships (Account/Contact only)
3. Reservations (Future)

Data is uploaded in comma separated (CSV) format based on a template file provided per data type.

You can download sample template files from the Import Data screen.

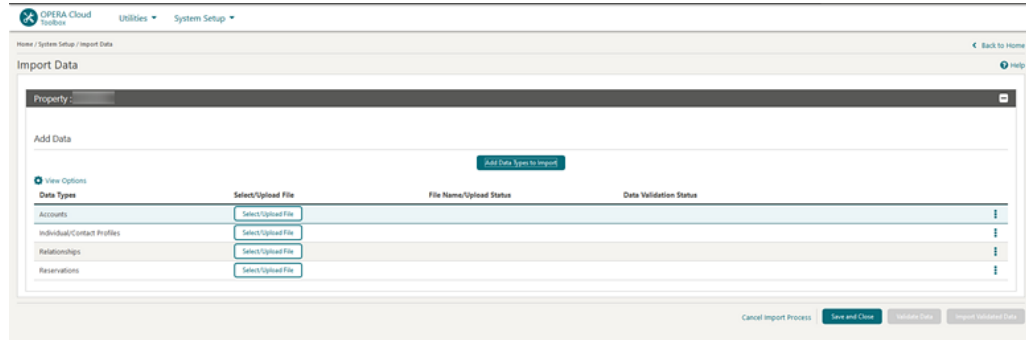


The Data Import utility is intended for all entities to be uploaded, validated, and imported in one cycle to ensure data consistency.

You have 14 days from the first successful file upload to complete the data import cycle. If the data import cycle is not completed in 14 days, you must restart the data import process again.

**Note:**

You cannot perform simultaneous import processes for the same property.



For more information; see [Importing Data](#)

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the **vertical ellipsis**, and select **Edit**.
4. Select the **Toolbox** group and grant the **Import Data** task.
5. Click **Save**.

Manage Business Date Utility Updated

The requirement for a one-time support key is removed when accessing the Manage Business Date option in OPERA Cloud Toolbox. The Manage Business Date option enables you to change the property [business date](#).

2

Resolved Issues

This section contains a list of the customer-reported bugs that were fixed in this release.

Accounts Receivables

Bug ID	Description
31691225	AR Accounts with both negative and positive balances appear when you select Open Balances and No Balance is deselected.
31547395	AR Invoices that are newly created for an AR account are seen at the top of the list, that is, in descending order. The unallocated payment records are seen below the records of the invoice.
31534921	You can enter the AR Old balance using Sums per Aging Period without encountering any error. To enter old balances from external accounting systems into OPERA Cloud Accounts Receivable, select System Toolbox>Data Management>AR Enter Old Balances. From the Old Balance Search screen, select the AR account to enter old balances. The Enter Old Balances screen appears. Select the Sums per Aging Period tab to enter old account balances as lump sums per the AR aging periods set up for your property.
31518310	The Default AR Folio Style in OPERA Controls is referenced when generating a folio in Accounts Receivables.
31494464	In Manage Accounts Invoices after selecting an invoice and clicking the Manage Invoice Details button, you are presented with the Manage Invoice Details screen where invoice postings are listed.
31388826	Clicking Apply Payment displays a message stating "Apply Payment is not allowed for selected Invoices."
31379681	You can use the Manage Invoice Details button for an AR Account with balance without error.
31348623	When logged at the Hub, you can access the AR Account Setup screen from a Profile without errors.
31203668	In the Fixed Charges screen, the Quantity field is defaulted to one. The Transaction field list is providing matching search results when you enter any number, character, or string.
31168682	Modifying the Account Setup from the Manage Account Receivables search screen saves the changes immediately, and new changes are reflected without refreshing the screen.
31152587	You can filter the Manage Invoice Search screen results by enabling the Payment Only check box if you want to access only paid invoices (partially or fully).
31141356	The Create Invoice screen under Account Receivables is populating the same values for Market Code, Source Code, and Room Class as updated on the OPERA Controls Default Market Code, Default Source Code and Default Room Class setting.
31136834	You do not have to refresh the Manage Account Receivables screen to see the restriction icon for any account. It gets updated immediately after you put in a restriction.
31135507	You can use the scroll bar to access the list of postings on the Create Invoice screen under Account Receivables if the number of rows exceeds five.
31108158	The Manage Invoice, Transfer Charges screen is correctly titled Transfer Charges.

Block Management

Bug ID	Description
31769614	You can add inventory to the Room Pool Type from the rate grid edit link and the inventory updates correctly.
31673808	While navigating through Manage Blocks, you can navigate to Events and can go back to Events using the Back to Manage Events link.
31660704	After searching the Group Rooms Control, you can navigate to the Room and Rate Grid by clicking the Go to Room Grid link.
31654197	On Block Details, the Room Revenue Transaction Code list displays the transaction code description.
31612389	You can sort the Group Rooming List report by all options listed.
31563643	You can use Insert Quick Text when attaching Traces to blocks.
31558079	You can see Rate Code information when you click the Packages link available in the block (block having multiple rate codes attached to it) screen.
31514553	You can add, edit, and delete packages from a block. The Packages link displays the correct packages count.
31511838	When copying a block with events on block shoulder dates, all events are copied to the new block and dates.
31427742	You can add, edit, and delete packages from a block. The Packages link displays the correct packages count.
31393350	The Block Statistics screen (accessed from the Stay Statistics link on a block) displays the expected data.
31348472	When the block and catering status of a block are changed from the I Want To . . . link on Block Search, the status change history is correctly displayed for both statuses after the status change is complete.
31314831	When the New/Edit Block Task is granted, you have access to the I Want To . . . Create Sub Block and the I Want To . . . Create Sub Allocation hyperlinks from Manage Block and Block Presentation.
31310574	When the New/Edit Packages Task is granted, you have access to the New hyperlink in the Block Packages Panel.
31309882	When the Room Rate Grid task is granted, you have access to the Room Rate Grid on a block.
31183737	You can create a block from the Contact Profile when the contact is related to a guest profile in the Relationship panel with error.
31168376	You can edit and add multiple block notes without error.
31155490	When Simple Events control is active, you can book events in the same space when they are associated to the same block.
31138128	You can edit rate amounts in the Room and Rate Grid when Override Rates is selected in grid actions and allow rate editing when Rate Code in OPERA Controls is active.
31089924	A manually created block code value is not changed back to a generated one if the rate code list of values is clicked upon block creation.
31069931	When the application parameter BLOCKS - OCCUPANCY SPLIT PER ROOM TYPE is inactive, only one Number Of Rooms field is available to load inventory through the Load Room Block feature.
30658387	When the Group Rooming List report (grprmlist) is called from a block, the From Date, To Date, and Blocks filters are auto-populated with the values from the Block. When generating the Group Rooming List report (grprmlist), either the Blocks field or the From Date and To Date fields are required.

Cashiering and Financials

Bug ID	Description
31816113	Processing of credit cards at check in or additional authorizations are completed successfully for amounts greater than 0.00.
31786245	The following is implemented generically, but is of specific interest for properties in Portugal: When creating the folio type for a credit folio, additional check boxes like AR are not selected until you select the required options.
31780542	While creating a Folio type, the folio type field accepts more than eight characters (tested with 40 characters).
31779075	The Fiscal Program popup appears when a folio is voided provided the Send Fiscal Folio Prior to Voiding OPERA Control is enabled.
31776390	When the OPERA Controls Force Cashier Login is active, the auto check out process prompts for the cashier login and processes the checkout upon entering the valid cashier credentials.
31757809	OPERA Cloud correctly processes the payment and does not generate bill number when the window is not completely settled.
31744969	The Reverse Direct Bill and Reverse Tax Payment buttons appear as expected.
31743122	The Settle and Send Zero button is available when the Cashiering parameter Generate Zero Bill is active.
31740983	You can select multiple articles and complete the sale successfully from the Post It and Passer By screens.
31720386	When there are charges in multiple windows while checking out the reservation, after settling one window, OPERA Cloud automatically switches to the next window for settlement.
31692674	You can copy packages within the property or from property to property.
31679479	In Manage Income Audit, any posting you make using Post It or Reservations is processed with the revenue date of the selected open date.
31650815	When a Post It settlement happens successfully, the folio is generated with all article details that are posted along with payment details.
31540681	The folio displays the alternate foreign currency selected from the View In Currency link on the Report Destination window.
31517626	In a property where Income Audit functionality is active, running end of day and then completing income audit closes the opened end of day after income audit is closed.
31478935	The Authorizer Limit set for a routing code is auto populated in the Routing instructions screen.
31473176	Currency Exchange Rates for Current and Past are deleted without generating any Unexpected Error messages. Navigation: Application > Financials > Cashiering > Currency Calculator > I Want To > Manage Exchange Rates > Ellipsis > History Future.
31472336	The Cashiering Management menu option in the Administration Financial menu displays users having access to the property in that chain and CHA users who are not internal. The Cashiering Management screen no longer displays users who don't have access to any of the properties in the chain and internal users.
31472282	If you do not have a cashier ID, you can only access the cashiering area with cashiering IDs linked to one or more users. Any cashier IDs not linked to any user are not available from the cashiers list of values.
31461191	When you create a new Folio Type, the alphabetical characters entered into the Folio Type field automatically convert to uppercase.
31418952	You no longer see the Template tab in Transaction Codes configuration when the multi-property subscription is inactive.
31413977	Arrangement code values are saved against the transactions as expected in the Billing screen.
31412014	In the Post IT/Passer By screen, when the sale is completed and there is no response from the Fiscal Layer Integration Platform (FLIP), fiscal retry displays a YES/NO button: <ul style="list-style-type: none"> On selecting any action, if the sale is completed as Post IT, then the view logs <VoidFolioModes> tag passes the POST_IT value. If the sale is completed through Passer By, then the view logs <VoidFolioModes> tag passes the Passer_By value.

Bug ID	Description
31409772	In properties with country mode Portugal, the folio windows conveyor belt is removed from the Deposit Refund Payment screen.
31402912	The description of the Days to Purge Credit Card Authorization Log setting in OPERA Controls is updated to: "Enter the number of days in which the credit card authorization log should be removed. When no value is set, purging of credit card authorization log defaults to 30 days."
31371222	In the Maximum Number field, you are allowed to enter up to 16 digits for BIR Document Sequences (Administration > Financial > BIR Settings > BIR Document Sequences).
31365267	The Clear link on the Currency Calculator screen clears all entered values.
31363186	A user task is introduced under Post It (Financials > Post It) in OPERA Cloud. The task determines if you are eligible to transfer the charge to a room on the Charge It screen.
31358210	You can check out the reservation from the window that has the balance in it.
31342263	When Fiscal Folio Printing is Active, articles in the Post It screen get refreshed, and no articles are in the selection panel after the folio is generated.
31338339	You can create multiple new posting rules in the Generate section as expected.
31332676	Configured Service Recovery Codes are populated correctly in Cashiering Service Recovery Reasons.
31304092	The OPERA Controls Cashiering Post It parameter displays the popup messages for Passerby Profile not selected or Passerby Profile selected without an AR number.
31261948	After the End of Day process completes and the date is closed, a completion email is sent to the email address set in the End of Day Email Address setting in OPERA Controls.
31233545	The Template tab in Transaction groups display the information properly.
31233133	The End of Day step for Posting Room and Tax list all rooms one after another until all rooms are processed, and a vertical scroll bar allows you to scroll on the table of processed rooms.
31232706	Running end of day in a property where there are more than nine open business dates allows you to select the Continue button to close them one at a time starting with the oldest open date.
31201276	You can now close the Manage Translations pop up without adding any translation under the Financial panel for rate codes.
31190953	While performing Cashier Closure, an appropriate error message appears when the Cash Shift Drop Setting is null.
31177703	Of specific interest for hotels in Italy, a change is made for accepting a 16-digit alphanumeric Tax ID number during settlement for Non IT Client Relations (for countries other than Italy).
31171177	While posting an unallocated deposit folio, if reservation type is updated to an existing value then the value remains as autoselected. If the value entered does not exist, then the reservation type selection popup enables you to select one of the existing values.
31158592	The following takes place for properties where the Pre-authorize Credit Cards Prior to Check In control is on: when you manually add a credit card to a reservation within the 10-day window of the reservation arrival date, OPERA Cloud triggers a request to the vendor and an authorization is processed based on the authorization rules on the reservation.
31158227	In properties where Chip and Pin functionality is active, trying to process a credit card refund or negative payment using any chip and pin payment method requires the card number or token. If this is not provided, you are presented with an error message stating that the credit card information is missing.
31154618	When switching from Folio to Room routing or Room to Folio routing on the Routing Instructions screen, the selected Transaction and Routing Codes remain selected.
31150738	You can select multiple records from the Batch Posting screen and post charges at one time.
31143080	The end date for any additional Fixed Charge created for a reservation always displays Departure Date-1.
31137693	You can create a Tax Type with the maximum number of characters in the field for Tax Type.
31103121	Emailing the folio with a remote (video) checkout request is available. Set the Report Application Server Name in the OPERA 5 General Application Settings with the correct hosted Windows Report Server.

Bug ID	Description
31045792	When a Void Bill is performed from the Billing screen on a folio settled using Direct Bill as the payment method, the balance of the Folio Window where the folio is voided is refreshed with the new total (DB payment type). If the Void Folio popup has only one record, the voiding folio operation refreshes and does not show the voided folio.
31043340	When you generate a Credit Bill, the folio displays the correct information.
30950799	Copying transaction codes from one property to another property no longer raises any errors.
30871430	When the Cashiering group Fiscal Folio Printing parameter and the Credit Bill For Void parameter are on, and you perform Void Folio, the fiscal workflow is displayed correctly.
30819853	When the user language is set to any other language than English, Folio and EOD reports are generated.
30761663	When the No Show and Cancellation Postings function is active and you open the Billing screen for a cancelled or no-show reservation with a deposit payment, OPERA Cloud correctly prompts you to post (transfer) the deposit amount to the guest folio. This prompt does not appear if the deposit is automatically posted to the folio by the end-of-day routine. If you accidentally respond No to the prompt, you can still transfer the deposit amount to the folio using the Transfer Deposit Option under the I Want To . . . menu; the action no longer appears after the deposit deposit amount is transferred.
30755777	Several modifications, such as spacing and alignments, are made to the Cashier Closure screen to enhance its appearance and usability.
30570252	If you post a negative charge and leave the Supplement field blank, then the message 'Supplement is required when posting negative amounts' appears below the Supplement field.
30516628	The Float Over/Short field and Starting Amount field are disabled for a cashier when opened.
30326053	Component +/- changes are made to the Transaction Code Generates screen. When you click the + icon for a percentage field, the value of 99.99% no longer appears and 1% appears.
30314325	When you try to cancel a reservation with pre stay charges, a message warns that the reservation cannot be cancelled due to existing pre stay charges.
29782606	A caching code is added to improve performance. Action links in the following screens are clickable and working as expected. <ol style="list-style-type: none"> 1. Billing Screen: <ol style="list-style-type: none"> a. Open Reinstatement Reservation popup and validate if the action button coming correctly. b. First window panel, validate toolbar actions. c. Second window panel, validate toolbar actions. 2. Check Out screen: <ol style="list-style-type: none"> a. Action on the Check Out screen. b. Toolbar. c. Early Departure action. d. Search Transaction. e. Deposit Folio action. f. Payment action. g. Quick Split action. h. Transfer Posting action.
29687293	In Italy country mode, using the VAT Offset functionality when a deposit payment matches the charges posted on the billing windows resulting in a 0.00 balance, you can generate a folio selecting appropriate fiscal folio type.
29385030	After configuring a Pricing Schedule with an amount and room type, you can remove the room type. The previous and next arrow keys should be disabled when in edit mode because OPERA Cloud currently supports only seven days of edit.

Bug ID	Description
31762177	You can access the Membership Info link available on Profile Overview or Reservation Overview screens to see the membership point information.
31753866	You can save a profile when default values are selected in the Administration menu and the Profile is created from Create Profile screen.
31741087	<p>The ability to set a default value for check boxes added by Page Composer customization is removed. The default value of any customized check box is unchecked. You can manually modify the check box after the record is created, and the selected status of the check box is saved and reflected in the user interface (UI).</p> <p>Existing records that were created by a customized check box with the default value of checked and saved will remain checked. Existing records that were created by a customized check box with the default value of checked, and the user tried to manually uncheck the check box and save, will now be unchecked.</p> <p>Existing records that were created by a customized check box with the default value of unchecked and saved will keep the unchecked check box. Existing records that were created by a customized check box with the default value of unchecked, and the user manually checked them and saved, will keep the unchecked check box.</p>
31740065	You can add an email address to a profile using a German keyboard.
31733564	You can copy a trace definition from one property to other at the Hub level.
31717030	Indicators in Profile search results appear after a the profile is updated from search results.
31715235	Profile indicators are visible from Profile Search when searching by profile types: Contact, Account, Company, Source, Travel Agent..
31666217	A hyphen '-' is accepted as part of an email domain address and no longer raises an error.
31609329	A proper validation error message for the text entered in the Alternate Name field now appears if the text contains errors.
31571646	A error message appears when company profiles are directly or indirectly linked to each other.
31571118	You can generate the Guest Preference report to capture a preference group and/or preference code with the option to page break by preference group.
31518194	Inactive memberships levels should appear irrespective of the existence of active records when you access the Show Inactive link in the Membership levels popup.
31514553	You are presented with the Show Masked Information and the Hide Masked Information options on the Profile Identification panel to view the sensitive profile data when you have the required user task.
31513429	An alternate name should not copy to another profile linked while creating a reservation.
31505004	Default Email Type should get auto-populated in the Create Guest Profile screen.
31498216	An error no longer appears while accessing the list of values associated with the Default Enrollment Code fields in OPERA Controls. A popup displays a list of values for enrollment codes configured in the environment.
31494416	The membership on a profile should not get deleted when a reservation exists.
31484037	The primary email for a profile is auto-populated in the privacy popup while creating the guest and contact profile.
31482187	The E-Certificates link is available and working as expected on the Profile overview screen.
31460517	Primary Email for a profile is auto-populated in the correspondence popup while creating Guest and Contact profiles.
31421639	You can no longer create circular relationships.
31377140	You can merge Client Relations with upper case or lower case letters in the first and last name fields.

Bug ID	Description
31311351	The Enroll Guest action link is enabled in the I Want To . . . menu by activating the Enrollment function in the General group of OPERA Controls and assigning the New Enrollment task to your role.
31304033	In Profile Details, you can save a value in the Tax ID and Tax ID 2 fields for all profile types.
31212191	You can create a linked profile to a contact profile by using Save and Create Linked Profile.
31203338	The error message appears properly if the Rank field value already exists under the Levels screen on Membership Types.
31188374	You can search by Alternate Name in the Advanced Profile Search.
31187060	The title of a profile selected for relationship is no longer duplicated in the profile name displayed when creating the relationship.
31184551	You can add and update relationships for a profile.
31183305	The spacing issue separating names in columns is resolved.
31174621	You can filter out profile search results using Profile Basic search for Profile Type, Membership Details, VIP, Negotiated Rates, and Player ID.
31168722	The Profile Productivity LOS report is corrected to display the language list in the property language.
31166594	You can add, update, or delete a primary address on a profile with error.
31155854	You can add, update, or delete an AR address on a profile without error.
31154861	You can update a first and/or last name on a profile and save changes successfully.
31137937	Corrected an issue in which old data appeared in the profile Correspondence panel after updating and selecting refresh. The current data now appears.
31118871	When the browser email client is configured as a default email client, OPERA Cloud opens the email client in a new tab when you select the email link from the business card details.
31020847	On the Manage Client Relations screen, the Select and Cancel buttons appear after opening the Name list of values.
30993572	Data entered in user defined fields (UDF) on the Profile Overview screen are saved properly.
30893481	Changes to Client Relations notes are correctly listed in the Changes log.
30331112	You can now save Exclusive preference without selecting the preference code.
29186778	The Housekeeping check box is available on the new Preferences screen when the Preference Group is selected as either Floor or Specials.

Events

Bug ID	Description
31802689	You can Copy/Move Resources (Menu/Items) from one event to another and after a successful copy return to the Event Resources screen.
31784615	You can generate the Event Note Change Log report (rep_event_note_changelog) and filter the report data by using filters such as Blocks or Events. Based on the Block filter selected, the Event list of values (LOV) is filtered and shows Events corresponding to the selected Block. If multiple Blocks are selected, then irrespective of the Block's selected, all of the Events are listed in the Event LOV.
31756905	You can switch from Day view to Multi Day view and back to Day view and view Events.
31739544	You can add Event notes to a Catering Package/Template Event.
31738749	In Catering Package/Template, you can preview menus available within the Menus drawer.

Bug ID	Description
31698111	In the Administration menu, you can copy Function Spaces by using the Copy action available on the row-level ellipsis.
31690717	You can go back to the Event Presentation screen from the Event Change Log screen.
31690538	You can add a Catering Package to a block and navigate back to the Manage Block screen from Manage Event.
31690467	You can navigate back to a block in the Manage Events screen (Cancel or Create Event flow) by selecting the Back to Block link.
31680855	You can view details related to Event Codes, Day Types, by clicking the Day Details drawer within the Function Diary.
31631022	Setup Style, Setup Time, and Set Down time are copied from the master event to the sub event when creating a sub event from the Event presentation screen.
31630392	Navigation back to the Event screen from Event Resources is working as designed.
31557681	You can process Event Postings when the posting master (PM) is due out that day.
31557395	You can click the Back link in composed menus, and the selected menu class during the search is not cleared. Your search criteria is retained until you change it.
31508906	You can copy/move resources to the same/different event and can search multiple events by using the multi select event list of values.
31503530	You can copy/move a menu item to another menu item class.
31437675	You can add more than 15 Resources to an event within the Catering Package/Template screen.
31435535	The load more results button on the Event Dashboard is visible for all dates and returns all events correctly. Events created with same start and end time are sorting properly in ascending order of time.
31413215	In Administration, Catering Revenue Types are listed in the results grid ordered by sequence.
31412421	Catering package/template: <ol style="list-style-type: none"> 1. You can enter pricing for a catering package, and the price code can contain special characters like diacritics, underscores, dashes, space. 2. You can enter Sell dates (all other fields are cleared out) beyond across the Business date within the pricing panel. 3. You can create a Catering template by entering multi byte characters; if the characters exceed the allowed limit, you will get an error message: "Package/Template Code cannot have that many characters. Please enter fewer characters and try again." 4. You can view events from the catering package/template search page by expanding the page.
31403469	While creating the Function Space, you can set a default setup style when adding the Setup Style.
31390810	Both Day and Date details are visible in the Function Diary multi-day view.
31390682	At the Hub Level, events for Property B appear properly when attached to a block at Property B.
31373779	You can copy/move resources using the Action (ellipsis) option available in the Event Resources screen. You are navigated to the Copy/Move screens respectively. You can select all resources and perform copy/move using the Action (ellipsis) option.
31331980	The Use Forecast Revenue check box remains checked when there is an update to a non deduct event.
31329669	You can add menu items to a menu using the Menu Item drawer in the Edit menu screen. After clicking Save, the menu items get added to a the menu.
31321388	You can search and select a menu in the menu drawer to preview menu items.
31233989	Your customized pagination default on the Manage Events search screen is returned when Manage Events are accessed from the Block Level.
31217775	You can create and save Language Translations for Menu Items.

Bug ID	Description
31198997	You can add an item (configured with multiple rate codes) to a catering template and change the rate of an item.
31198945	You can add menu items to a menu, using the Menu Item drawer within the edit menu screen.
31192565	You can copy/move resources to events belonging to the same block or to events belonging to different blocks.
31191655	You can add menus to a Catering Package/Template from the menu drawer (only active menu classes are listed in the menu drawer).
31187874	When the Item Quantity exceeds the available in stock, the external quantity on the item is populated and the remaining available quantity is updated.
31173243	You can add notes to Items and Menus and update them. The Update Timestamp gets updated with the time of the update.
31154330	The catering package/template configuration is corrected: <ol style="list-style-type: none"> 1. You can set the Block Date range outside of the Sell Date range within the Catering Package. 2. You cannot set the Block From Date before the Sell Date From date within the Catering Package.
31145328	When you call the Create Event Notes from the Event presentation I Want To . . . menu, the create notes screen appears.
31143826	The Advanced Block LOV on the Reports parameter displays the search results in table view only and allows you to select multiple or all blocks.
31142120	In the Function Diary filter, Event Types are sorted first by Sequence with alphabetical and then alphabetically by Code.
31137662	When creating events and using the Save and Create Another Event button, the start date value is inherited from the previous event's start date.
31113192	You can create (with a description of more than 80 characters) and navigate to the Catering Package/Template presentation screen without the Description and Property labels overlapping.
30919686	Catering package/Template: <ol style="list-style-type: none"> 1. Property code has a link. 2. Overview and Details panels are in sync. 3. Resources panel: <ol style="list-style-type: none"> a. You cannot enter a negative value in the Quantity field, and the max value is (999,999,999). b. You cannot enter a negative value in the Sequence field.
30875585	When editing Item Notes in the Item Inventory configuration screen, the other panels are no longer editable.
30805397	The Create Event screen, Manage Resource screen, and Room Grid screen correctly display block linked Client Relations and owners.
30738090	Help text is available for Critical and External flags in the Items Create presentation screen. External: Item can be ordered externally. Critical: Inventory is tracked and warnings provided if requested quantity exceeds the available quantity.
30703330	You can edit the day for master events within catering packages, and the sub event gets updated accordingly. You can delete the sub event, and the master icon is not visible for the corresponding regular event.
30702972	While updating a Catering package without a description and adding pricing to it, you get an error popup stating: "Package Description cannot be empty."
30693170	Catering Package/Template: <ol style="list-style-type: none"> 1. You can see icons for master/sub events under the Category column in the catering package/template events screen. 2. You can manage columns available within the view options of the Catering Package/Template Event screen.

Bug ID	Description
30627074	You can copy a catering package to a new block by selecting a date, then changing the block, and clicking the copy button.
30563315	You can create and save Language Translations for Event Descriptions.
30534123	The Manage Waitlist menu does not appear when the Event Waitlist Control is not Active.
30534001	<p>1. When navigating from the Event Presentation > Manage Resources link, the record highlighted is the correct one. This is same as when selecting the Manage Resources link from the Event Presentation screen.</p> <p>2. The option for navigating to the block business card I Want to > Go To > Event Posting from Event Resources is visible. The link is visible only if the selected block has at least one event in ACTUAL status.</p> <p>After reaching the Event Posting screen, the search is initiated automatically by block ID, returning all Actual events for the selected block.</p>
30410536	<p>You can access Simple Diary and Function Diary using the following Quick Links:</p> <ol style="list-style-type: none"> 1. Function Diary: Quicklink - fd or Shift+fd 2. Simple Diary: Quicklink - sd or Shift+sd
30349171	<ol style="list-style-type: none"> 1. You can view months and years within the Function Diary in the multi day view Header. 2. You can view the days in the Function Diary based on the selection made in the Days of the Week filter and view rooms for the days selected.
30250905	The columns on the Event Dashboard tile are resized, and the option to customize the column headers is removed. The Load More results button is correctly displayed when there are additional events and hidden when there are no additional events.
30215930	While adding a catering template to a block, you can navigate back to the block using the Back to Block link.
30104142	<p>Function Diary:</p> <ol style="list-style-type: none"> 1. When logged in at the Hub level, the start date for the Function Diary is populated after you select property. 2. You can perform a Function Diary search using the search filters and click Reset to reset all data.

Exports

Bug ID	Description
31576224	You can export data from OPERA Cloud/ Miscellaneous/ Exports/ General.
31357631	<p>For non XML Exports: You can generate the file if the total records exceed zero or if the header or footer is configured (if any rows exist for generated export in view details).</p> <p>For XML Exports: You can generate the file once and not be able to see the generate file option after the file is generated.</p>
31192474	The BOF API, BOF_VIEW_REF.CREATE_BOF_TCODE_TOTALS, is included in the OPERA API list of pre and post export procedures for data source EXP_BOF_BILL_TRX_CODE_TOTALS in Exports.
31052964	The Component Export Sequence is a field that lets you set the sequence of a component in the export.

Front Desk

Bug ID	Description
31773482	You can select and extend Out of Order and Out of Service room dates from the Room Diary.
31697772	You can select up to 1,000 reservations at one time for the batch Registration Card process.
31692418	When generating the room_move report, you can select one, multiple, or all Reservation Status' on the report parameters screen and then unselect them without error.
31680424	Batch Registration cards allow you to select and process up to one thousand reservations. When the Registration Cards for Accompanying Guests control is active, additional registration cards generate for accompanying guests. Registration cards generate a single PDF file.
31653536	The date and time formats in the Payment Instructions panel in Credit Card History appear based on the property date and time formats.
31634821	The Checked Out section of the Departure Tile shows the actual number of adults and children checked out on today's business date.
31600885	During the process of printing registration cards, you can select a different registration card report.
31600576	Several links when accessing reservation attributes, such as Payment Instructions for a reservation from In House search results and Profile search within Routing Instructions for a reservation, now launch the reservation panel without error.
31496821	Wake up call search shows all reservations with wake up calls when the block code is removed from the search filter.
31491217	You can now create a new wake-up call for the departure date of the reservation.
31461279	You can filter the Guests In House Special Requests report (GISPREQUEST) by one or all special request codes.
31460439	From reservation check in steps, you are presented with a lock record message if another user is editing and updating the reservation at the same time.
31343477	While checking in a reservation, you can place rooms on a hold using the I Want To . . . link on the screen.
31247873	You can now select the Notes Type list of values when the Notes check box is selected for the Arrivals Details (res_details) report.
31237082	Room Move Room Reasons is mandatory to select while doing the room move using drag and drop in the Room Diary if the Mandatory Room Move Reasons parameter is active.
31185773	Wake up call search shows all reservations with wake up calls when the block code is removed from the search filter.
31185730	The property's business date and time appear on the Wake Up Call companion screen.
31176173	The Room Assignment, Auto Assign functionality assigns only Component Suites where none of the Component Rooms making up the suites is already assigned or rented.
31158294	In check in steps, when adding a credit card first and then assigning a room, you can select either Advance Check In or Complete Check In Now and the credit card is processed to complete the selected option.
31135779	The Room Assignment screens do not show component rooms and their corresponding component suites as available if at least one of the component rooms is assigned already.
31117453	The Membership Type and the Membership Level fields are available on the Room Assignment Search panel. You can display them using personalization/customization.
31091490	The current business date of the property is showing the correct day in the Wake Up Call Companion screen.
30935401	When you check in a reservation, then move the room to another room type and then reverse the check in, the suggested rooms on the Check In Reservation screen correctly display room numbers from the new room type that was chosen during the room move.
30797561	Wake up call logs are generating as they should for New, Edit, Cancel, and Delete wake call and for Follow up wake calls.
30536999	When checking in a reservation assigned to a room with a Room Condition attached, the Room Conditions popup lets you know about the condition.

Integrations

Bug ID	Description
31713857	The GetBusinessEvents web-service reruns the response based on the external system and login hotel code.
31688925	The OPERA Xchange Interface (OXI) Interface Status tile Interface list shows only the Activated External System Interfaces for the selected property.
31686245	Selecting or deselecting the IFC Generates Tax check box in the Postings panel of Property Interfaces configuration saves changes per your selection.
31655037	You can add and manage translations for the description fields in the Channel Rate Mappings screen.
31605833	The following parameters are available in the Channel Management section of OPERA Controls in the Administration menu: <ol style="list-style-type: none"> 1. FOLIO EMAILING 2. FOLIO_GENERATION 3. REMOTE_CHECKOUT_FOLIO_DELIVERY 4. REPORT_APPLICATION_SERVER_NAME
31564479	Cloud Exchange Interface Mappings for Profile Types shows the list of values with codes like COMPANY, CONTACT, D, G, S, and TRAVEL_AGENT, and the same codes are saved as conversion mapping codes.
31435498	Webservices/MDM/OperaContentService UploadFileAttachment is working as expected in Reservation Attachments' File Upload, eSign Registration Card, Document Scanning, Customized Report in Manage Report, and Image Management upload.
31405522	Handling for Cryptogram is added to the settlement request when a payment is made with a new credit card payment method.
31212775	On the Channel Room Mapping screen, the Pseudo type rooms are available for mapping. Also, the Pseudo type rooms are listed in the room_type list on the channel room mapping screen.
30485284	The time stamps on the change log after a reservation creation and the time mention on the OXI logs message status are the same despite the time zone difference between the database and resort.
31305004	The ChangeReservationRQ is updated to handle Vault functionality, and the CardNumberType element is defined as a token.
31186189	Outbound messages that are processed successfully are visible under the outbound status on the OXI dashboard tile with the proper count.
31137674	Enabling the OPP_KSK subscription creates O2G, KIOSK channels. The carriers in the property of subscription enablement and the channels also get mapped to the resort.
29617876	Duplicate terminals are not allowed in the Property Interfaces Workstation Setup panel.

Inventory

Bug ID	Description
31756799	Corrected a layout issue with View Options in Property Availability.
31413248	In Administration, Room Pool Codes are listed in the results grid ordered by sequence.
31013663	You can save and view Translations for Room Pools within the application.

Miscellaneous

Bug ID	Description
31698599	You can navigate to Administration>Properties>Property Controls and add the currency symbol, which is saved successfully.
31559308	In Property Interface Controls, the Name column on the results area of the Key Card System (DLS) interface lists results following the reservation Last Name, First Name format. You can sort results by selecting the Sort By option and selecting A-Z (ascending) or Z-A (descending). Sorting of results is based on the Last Name on the reservation.
31460532	You can successfully initiate property or Hub customization mode by selecting the Property / Hub radio button from Settings available on the OPERA Cloud side menu.
31381742	The attach iCalendar check box is visible only for Confirmation Letters under Delivery Management.
31256460	You can switch from one application module to another module in the OPERA Cloud Application, for example, from Toolbox to the Exchange Module.
31233605	You no longer see the Template tab in Department Codes configuration when the multi-property subscription is inactive.
31184806	You can configure Notes in the Dining & Retail section for the specific property from the OPERA Administration menu by selecting Enterprise, selecting Chain and Property Management, selecting Properties, selecting Property, and then clicking Edit. In the Property Overview, select Dining & Retail and you can add or edit Notes. You can view the Notes by clicking/hovering on the Notes icon in Property Brochure, Dining & Retail section of the Miscellaneous menu in the OPERA Cloud menu.
31019287	You can upload logo types for application at both the global and the property level.
30563441	The default value customized with and EL expression is correctly saved and populated into the Default field in customization.
28837254	Miscellaneous changes are made in the Track It: <ul style="list-style-type: none"> - Type is now providing an image. - The new Reservation section is showing fields with labels. - The ticket number is now replaced with new label: Track It Number.

Reports

Bug ID	Description
31735385	For reports with multiple date filters, you can select the date filters to apply dynamic entries to when scheduling the report unless otherwise defined for the report.
31680790	You can view the reports included in a shift report.
31503530	The Group Stationery report group is inserted automatically as system input data (SID) and will not require manual creation. This applies to new properties and existing properties where this report group does not exist.
31379792	Manager flash now displays accurate information when previewed from the current business date and previous business dates.
31219005	You can create and save reports from OPERA Cloud > Reports > Configure Reports > Create Reports.
31103100	The Matrix_Report Horizontal and Vertical list of values parameters display the proper values.
31060532	You can edit the existing report parameters from OPERA Cloud > Reports > Configure Reports > Manage Reports. In the next run, the reports run with the latest modified parameters.
30888110	The Minutes option is no longer available in the Repeat interval drop down in the search section of Manage Schedule for Scheduled Reports.

Bug ID	Description
30834935	The Manage Schedules screen displays the status header on the first column of the list of scheduled reports.

Reservations

Bug ID	Description
31795787	You can change the stay details of a reservation that has package(s) attached.
31773501	The Complete Check-In button is available for the secondary share reservation to check in.
31769284	When you add a package to a reservation, the package link indicates a count of the package elements that are selected for the reservation.
31764763	You can access the Tickets panel of a reservation to review all ticket packages associated with the reservation.
31747277	When you select a reservation and edit payment instructions, the Reservation Type list of values does the same validation as the Reservation Type list of values found in the Stay Details panel.
31745335	When there are no default routing instructions configured, selecting the Book Now action proceeds to the Reservation presentation page.
31744746	You can create a Menu and add Menu Details, Menu Items, and Price to the Menu. You can edit the Menu and update the required details such as Menu Name, and the changes are saved upon clicking Save.
31744424	For reservations with multiple stay nights, the rate information in the Book Now screen displays the daily rate details in the correct date order.
31735803	You can select zero for the date offset for the resfutureoccupancy report parameters.
31721218	You cannot edit Out of Order or Out of Service rooms in the property availability screen without having the required tasks granted for your role.
31720027	The external reference number shown in the Reservation Overview is per the default external reference type set in the External Reference to Display in OPERA Controls. If the OPERA Control is NULL, then the first entered external reference number appears in the Reservation Overview.
31691996	Clicking the New link in Reservation Preferences opens the window displaying available preferences.
31691661	The discount amount does not round up, and the room rate recalculates accurately.
31680113	The Daily Details tab is displayed without any errors.
31670989	You will see the trace update timestamp in the Changes log converted to the property specific time zone for Traces updated or inserted after the upgrade to 20.4.0.0. Redundant information in the changes log on the insert and update dates are removed.
31669795	When you mark a reservation trace as completed, the trace status is updated as expected.
31643127	Preferences, Future and Past Stays, and Item Inventory linked to a reservation are visible on the Billing screen.
31642475	The encoder or location value is not showing blank when toggling Display all Encoders. For multiple reservations, the last selected encoder is now showing the terminal instead of encoder ID.
31629033	In Room Diary, search by Room and Floor filtering works consistently.
31626771	Guest profile is reflecting in Book Now when selected along with a travel agent profile. The reservation is also created as expected.
31625808	You can scroll down and select and open reservations one after another in Room Diary.

Bug ID	Description
31618005	The Auto Room Assign function matches the Floor filter even when the Room has multiple Floors configured.
31605910	When changing the profile language on a reservation and selecting the confirmation link Email, you can send an email to the guest.
31598942	Routing limits do not change from blank to 0.00 during the routing of transaction codes.
31595299	You can view the Reservation Overview screen from Reservations Workspace > Confirmation Letters > Search and click the confirmation number.
31594890	You can filter the Reservation Entered On and By report by a particular user, and the report preview displays records per the set parameters and filters.
31559139	When you select to process registration cards for reservation(s) with accompanying guests, the selected registration card report generates. In properties where the Print Registration Cards for Accompanying Guests control is enabled, a separate registration card generates for accompanying guests.
31551766	You can filter the Reservation Entered On and By report by internal users (starting with *), and the report preview displays records per the set parameters and filters.
31544603	The Rate Information screen displays the packages attached to the reservation.
31531437	Inventory items appear after adding them manually.
31509560	When you configure language code merge codes in delivery settings for confirmation letters, the corresponding content is sent in the email confirmation letter per the guest language code.
31507895	The transaction codes configured on the rate code routing instructions appear on the default routing screen in the reservation when you attach a profile of the configured profile type to the reservation.
31505224	The image is successfully uploaded to the profile from the Manage Profile popup with the Add and Save More Details button.
31502803	The External Reference panel of a reservation populates all the external references created for a reservation.
31500339	You can add promotion code routing that does not have a pre-configured Authorizer to a reservation.
31500327	A restriction message is prompted when you attempt to delete a package code that is attached to rate codes or reservations. The package is deleted successfully if it is not attached to a rate code or a reservation.
31491031	Horizontal and vertical scroll bars are working in Room Diary.
31484338	Reservation Notes is updated to display dates according to property date format.
31482970	The deposit rule shows the calculated deposit amount in the Book Now screen of the Look To Book Sales workflow.
31475963	When the Enrollment Mode parameter is set to REAL_TIME, the Enroll Guest link is available in the I Want To . . . action from Search. Open the reservation presentation screen, and the Enroll Guest link should be available in the I Want To . . . action, but the blue notification panel with Enroll Guest does not appear. When the Enrollment Mode parameter is set to BUSINESS_EVENTS, the Enroll Guest link is available in the I Want To . . . action from Search. Open the reservation presentation screen, and the Enroll Guest link should be available in the I Want To . . . action, and the blue box with Enroll Guest appears.
31479153	The deposit rule appears with the calculated deposit amount in the Book Now screen of the Look To Book Sales workflow.
31478071	You can create a new deposit rule schedule if the Deposit Handling function is active and the New/Edit Deposit Rules Schedules user task is granted.
31473481	The horizontal and vertical scroll bars are working in Room Diary.
31466489	The Room Sold Summary displays correctly, whether the default is set to Graph or Table.

Bug ID	Description
31450145	The Block Code field list in the Manage Reservation search screen lists block codes based on the Arrival From Date selected. If the Arrival From Date is not selected, the Block Code field list only shows block codes dated within one year of the current date. To filter by a block code having a start date beyond one year ago, you must specify the Arrival From date.
31466758	Guest messages are properly sending and delivering guest messages.
31450075	You can view the Room sold summary statistics in Graph and Table mode using Room Sold summary tiles.
31427938	Manually entered valid date value in MMDDYY or DDMMYY format is updated to the configured date format after you confirm your entry by pressing the Enter or Tab key.
31427014	The Block Code field list of values in the Manage Reservation search screen lists block codes based on the Arrival From Date selected. If the Arrival From Date is not selected, the Block Code field list of values shows block codes with a start date from the past one year. If you want to filter by a block code that has a start date beyond one year past, you must specify the Arrival From Date.
31424073	There is no error after clicking Console view on the Manage Reservation screen.
31414370	In the Resfutureoccupancy Report, you can select zero (0) from the offset values under the report parameter dates.
31397932	he Look To Book Sales screen correctly displays the number of rate changes during the stay.
31379964	You can select a reservation type in the Book Now screen by choosing a value from Reservation type list of values or by typing in the value in the field.
31374581	You can customize the Reservation screen with these additional fields: RTC, Membership Type, Membership Level, Language, and Client ID; they have the X icon to remove the field and the + icon to add the field.
31374205	The room number link in the Reservation Overview panel of any in house reservation (checked in, day use, in house, departure) opens the Room Details popup showing the same layout of the room number link in the Stay Details panel.
31316813	The Reservation Type appears correctly per sequence.
31316525	You can use the block code filter in the Manage Reservations screen to retrieve a current and future block reservation when logged in at the Hub level.
31304739	Both reservations Checked-in and Arrival are showing in the search results at the Hub and Property levels.
31253280	Packages attached on Business Blocks are attached to reservations.
31253257	You can create a new deposit rule schedule if the application function Deposit Handling is active and the user task New/Edit Deposit Rules Schedules is granted.
31253172	An error no longer appears when accessing the Room Diary at the hub level immediately after using the Function Diary.
31251926	The Locators Actual From time is the same as the system time.
31216828	You cannot modify the number of rooms after checking in a reservation.
31198033	The Country/Nationality statistics by day report produces all results as expected.
31188585	Selecting a confirmation number for a reservation with nights exceeding 350 allows you to continue to the Manage Reservations screen.
31183657	When you assign a room from Stay Details, the room number appears in Stay Details with a hyperlink to see the room details.
31185773	You can create a new deposit rule schedule if the OPERA Controls Deposit Handling function is active and the user task New/Edit Deposit Rules Schedules is granted.
31183657	When you assign a room from Stay Details, the room number appears in Stay Details with a hyperlink to see the room details.
31155721	The profile name and title now appear on the Accompanying Client Relations screen under the Linked Client Relations section on a reservation.

Bug ID	Description
31154921	Creating a Routing Instruction (Room or Folio) using multiple routing codes is accommodated under one record using a comma as the separator.
31154417	You can send confirmation letters as a text message, and the saved confirmation letter is listed in the panel with the success status.
31153156	You can update the mobile phone number before sending a guest message as an SMS text message.
31145127	You can update the rate codes in daily details when the Fixed Rate check box is selected in Stay Information and the correct rate will now appear and apply for the night of the stay.
31142484	The Additional Reservations screen is modified to display reservations based on the view mode selected.
31141731	You can insert quick text while adding guest messages to reservations.
31138686	The Reservation changes log correctly captures user activity of linking or unlinking reservations.
31136716	The creation and selection of a guest profile in the Look-to-Book screen returns you to the Look-to-Book screen after profile creation.
31079752	When the Template functionality is inactive, you can create deposit rules in the Property level.
31049517	Package dates copy correctly when copying reservations.
30968526	The Total Cost of Stay in the Book Now screen of the Look To Book Sales flow is refreshed as expected when the rate is updated manually or a discount is applied or packages are added to the reservation. The Rate Information, which is accessed from Rate / Total Cost of Stay link, displays the rate breakup details as expected.
30855025	All the columns in the Routing Instructions window are the same length and size, and the values in each column are properly aligned and visible. Also, the Comp type updated in the Comp Routing instruction is visible in the Routing Instructions window.
30819840	When creating a reservation locator, you can use Insert Quick Text to add pre-defined location text in the Location field.
30597495	You can change currency in Rate Information without errors.
30548444	The rate displays correctly when the Always Use Fixed Rate Function is marked Active.
30248807	When a reservation contains preferences and is moved between properties, the preferences configured at the original and the destination properties, as well as those flagged as global, are copied to the destination property.
29843737	The Promotion Code Details link displays all the results that are configured,
29828745	The Address list of values under the Routing Instructions panel displays the list of Addresses under the Communication screen. If there is no address updated, you get the New option to create one.
29824296	The Payee list of values under the Routing Instructions screen displays all profiles associated with the reservation including the Billing Contact profile.

Role Manager

Bug ID	Description
31590562	You can now access Manage Chain Roles when you log in to a Chain as an Enterprise Admin User. Note: In order to access Manage Chain Roles, the Enterprise Admin User must be associated with the ChainOrg-Admin Role or User Role with the Manage Chain Role task enabled.
31367755	The language selected in user profile or session settings is retained when you switch between OPERA Cloud modules and the selected language translation is displayed in all screens.

Bug ID	Description
31139215	The property role created from the template displays only the tasks that are selected in the template role. You can select or deselect any of the tasks to be assigned for the specific property role.

Rooms Management

Bug ID	Description
31713817	In the Out of Order and Out of Service screens, search results are returned in alphanumeric order.
31705198	Rooms assigned to Arrivals, In House, and Departure reservations are considered assigned when searching for them on the Room Conditions and on the Room Conditions - New screens.
31648855	You can select up to 1,000 rooms to be set to Out of Order at the same time.
31605870	Housekeeping Board is updated to search for rooms containing characters entered in either upper or lower case.
31604408	Update Room Status is available in Room Discrepancies when you click Select All.
31590377	You can now print the Task Sheet Report after the task sheets are generated.
31544595	The Housekeeping Board Out of Order (OOO) / Out of Service (OOS) screens display records based on search filter.
31455045	When Room Instructions are added to a room before or after the task sheets are generated, the Room Instructions appear within the Task Companion on desktop and mobile applications.
31455045	When Room Instructions are added to a room before or after the task sheets are generated, the Room Instructions appear within the Task Companion on desktop and mobile applications.
31455006	When you add a Service Time for a reservation (from the Housekeeping panel), that time appears in the desktop and mobile Task Companion.
31452718	When choosing Attendants or Scheduled Attendants while generating Task Sheets, the Number of Attendants field automatically populates with the number of attendants selected.
31430220	When adding Attendant Instructions from the Task Sheet Presentation screen, those instructions appear in the mobile and desktop Task Companion.
31385507	The labels for the Room Conditions and Room Discrepancies screens appear in the translated value when you log in with a language other than English.
31370368	Out of Order (OOO) and Out of Service (OOS) colors are consistent in the Floor Plan.
31251437	A room placed on a temporary Hold (Room Condition) can be placed on Out of Order, which removes the Hold status.
31133484	When adding attendants and attendant instructions during the creation of the Task Sheets, the instructions appear on the mobile task companion.
30287169	You can change the room status from the Task Sheet Companion.
29971342	The Manage Task Sheet - Reports link is updated to list the task_sheet_report and task_assignment_summary reports. The report group selection is disabled.

Bug ID	Description
29542652	The following miscellaneous issues are resolved: <ul style="list-style-type: none"> Task Companion > Maintenance > Create Maintenance Request: this request appears in My Requests. Task Companion > Maintenance > Search results shows tasks according to the status: unassigned tasks appear in Unassigned, assigned tasks appear in Assigned, and All Requests shows all tasks. Task Companion > Maintenance > All Requests > Select any request: details of the selected room/task appear and not of any other room. Task Companion > Maintenance > Search for a specific room: details appear correctly. Task Companion > Create Maintenance > Text field is replaced with a list of values and a Clear button. You can now remove or replace your user ID with a different user ID while creating or editing the task.

Sales

Bug ID	Description
31502902	You can navigate to a recently created Activity from the I Want To . . . action in Activity.
31466666	You can add the Activities tile to the dashboard using the Add Tile option. The image for the Activities tile is in sync with the front end image after adding it to the dashboard.
31370127	You can complete activities from the Activity search screen by selecting several activities and clicking the Complete button. A confirmation popup with auto populated current date/time appears.
31303024	You can trigger an Activity creation during block delete using Auto Traces and the block name does not appear in the Manage Activity screen.
31301237	You can create a conflicting Activity using the Save and Add More Details button and are navigated to the Activity Presentation screen. The Indicator links are updated with the exact count.
31190780	You can use Load More Results to see the next 20 Activities and also scroll back up to see the previous 20 activities.
31173508	On creation of an activity using the Save Activity and Add More Details button with same start/end date time as an existing activity, a conflict error message appears. By clicking Yes, the activity is created, and you can navigate to the Activity Overview screen.
31151572	You can remove the Primary Contact or Account from the Activity linked profile and the same gets removed instantly.
31130519	You can create an Activity from a block and the details, such as Block's Primary Account and Contact, are defaulted in the Create Activity screen.
30799091	The Activity Search filter criteria persists when you add linked Profile/Blocks from the Activity Search Results I Want To . . . menu option.

Toolbox

Bug ID	Description
31498567	Selecting the Sub Group list of values works as intended while creating a new Transaction Code at the following location: ToolBox > Home > Utilities > Transaction Management > Transaction Code Template.
31251937	The Imbalance Tool utility is further enhanced to stop giving errors while running the Effective Package Imbalance.

3

System Requirements, Supported Systems, and Compatibility

Compatibility

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for detail information.

Network Bandwidth Requirements

Refer to *OPERA Cloud Services Network and Communications Guidelines* on the Oracle Help Center for detail information.