

Oracle Hospitality OPERA Cloud Services

Release Readiness Guide



Release 21.1

F38310-01

May 2021

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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F38310-01

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3 System Requirements, Supported Systems, and Compatibility

Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at oracle_hospitality_opera_technical_publications_grp@oracle.com.

Audience

This document is intended for OPERA Cloud Services application users.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at <http://docs.oracle.com/en/industries/hospitality/>.

Revision History

Table Revision History

Date	Description of Change
May 2021	Initial Publication

1

Feature Summary

ORACLE HOSPITALITY DIGITAL LEARNING

Oracle Hospitality is committed to supporting your business needs. To enable our customers, we are providing complimentary access to OPERA Hospitality Digital Learning through Oracle University for a limited time. To use these OPERA-related service offerings from Oracle University, you must have a technical support contract for OPERA which is active and in good standing. Please contact operaenablement_ww@oracle.com with the primary property point of contact for access and activation.


Column Definitions


SMALL SCALE: These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.

LARGER SCALE: These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.

CUSTOMER ACTION REQUIRED: You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. 

Features that are specific to the Comp Accounting Cloud Service are marked with the Gaming badge. 

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
ACCOUNTS RECEIVABLES		
AR Account Type for Authorizers Added 	SMALL	ACTION!
BLOCK MANAGEMENT		
Alternate Date OPERA Control Removed	SMALL	
Attachments Increased to 10MB	SMALL	
Block Overview Tile Updated	SMALL	
Create Block Link Added to Block Search	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Group Rooms Control Updated Premium	SMALL	
Reports Navigation Updated	SMALL	
Simple Diary Updated	SMALL	
CASHIERING AND FINANCIALS		
Auto-settlement of Comp Folio Windows Added Gaming	SMALL	ACTION!
Billing Updated for Comp Folio Printing Gaming	SMALL	
Billing Updated for eFolio Export	SMALL	
Billing Updated for Player Redemption Gaming	SMALL	ACTION!
Billing Updated for Reverse Direct Bill	SMALL	ACTION!
Billing Updated to Remove Inclusive Taxes Gaming	SMALL	ACTION!
Card Present Check Box Added to Payment	SMALL	
Comp Accounting OPERA Controls Added Gaming	SMALL	ACTION!
Comp Accounting: Incorporating Comp Windows 101-108 Gaming	SMALL	ACTION!
Comp Authorizer Group Limits Added Gaming	SMALL	
Comp Posting Journal Updated Gaming	SMALL	ACTION!
Comp Revenue Bucket Configuration Added Gaming	SMALL	
Comp Routing Codes Added Gaming	SMALL	ACTION!
Comp Routing Dashboard Tile Added Gaming	SMALL	ACTION!
Credit Card Processing Message Added	SMALL	
Gaming Reports Added Gaming	SMALL	
Generic Comp Member Number Feature Added Gaming	SMALL	ACTION!
Package Arrangement Folio Groupings Added	SMALL	ACTION!
Payment Types for Comp Billing Added Gaming	SMALL	
PIN Added for Authorizers Gaming	SMALL	
Player Snapshot Feature Added Gaming	SMALL	ACTION!
Player Statistics Added Gaming	SMALL	ACTION!
PTS Membership Type Based Comp Routing Parameter Gaming	SMALL	ACTION!
Sample_Folio Stationery Template Updated	SMALL	ACTION!
Staged Transactions OPERA Control Added Gaming	SMALL	
Transaction Search Updated for Comp Windows Gaming	SMALL	
CLIENT RELATIONS		
Ability to Convert Account Profiles Added	SMALL	
Ability to Externally Validate Membership Numbers Added	SMALL	ACTION!
Attachments Increased to 10MB	SMALL	
Delivery Types Added for eFolio Export	SMALL	
External Loyalty Enrollment Added	SMALL	ACTION!

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
External Profile Lookup and Download Added	SMALL	ACTION!
ID Document Scan Field Mapping Updated	SMALL	
Loyalty Award List Added	SMALL	
Master/Sub Column Added to Profile Search Results	SMALL	
Membership Panel Updated	SMALL	
Player Ranking Added to Profile Gaming	SMALL	
Subscription Indicator Added to Profile Search Results	SMALL	
Title List Field Updated to Case Insensitive	SMALL	
COMMISSIONS		
Configurable File Name for EFT Exports Added	SMALL	
COUNTRY SPECIFIC		
Country Specific - Austria - Incorporate legal requirements for Receipt Added	SMALL	ACTION!
Country Specific - Brazil - Export Mapping Types Added	SMALL	
Country Specific - Brazil - Service Type OPERA Control Added	SMALL	ACTION!
Country Specific - Brazil - SPED Report Modified	SMALL	
Country Specific - Columbia - Purchase Order Details Added	SMALL	ACTION!
Country Specific - France - Article 88 requirements, Folio Customization	SMALL	ACTION!
Country Specific - Italy - Custom Charges Feature Updated	SMALL	
Country Specific - Italy - Custom Charge Report Added	SMALL	
Country Specific - Italy - OPERA Controls Added for ISTAT Reports and Exports	SMALL	
Country Specific -Philippines - Message Texts Added	SMALL	
Country Specific - Portugal - Foliotax_07 Report Added	SMALL	
Country Specific - Portugal - PT_SAFT_104 Export Updated	SMALL	
Country Specific - Portugal - Sample Folio Portugal and Sample Credit Portugal Templates Updated	SMALL	
Country Specific - Portugal - Simple Folio Updated	SMALL	
Country Specific - Taiwan - e-Invoice Details Report Updated	SMALL	
Country Specific - Taiwan - e-Invoicing Details Screen Updated	SMALL	
Country Specific - Taiwan - e-Invoicing Solution	SMALL	ACTION!
EVENTS		
Consumption Menu Configuration Updated	SMALL	
Event Postings Updated with Catering Currency	SMALL	
Function Diary I Want To Menu Updated	SMALL	
Function Diary Search Updated Premium	SMALL	
Function Space Configuration Updated	SMALL	
Posting Master Selection for Event Posting Added	SMALL	
Reports Navigation Updated	SMALL	
Sell Messages Added to Function Diary Premium	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
EXPORTS		
Back Office Views Added as General Exports	SMALL	
eFolio Export Added	SMALL	ACTION!
France - Article 88 Exports Updated	SMALL	ACTION!
Portugal - PT Police Export Day Updated	SMALL	ACTION!
Portugal - PT SAFT 104 Updated	SMALL	
Property Export for Oracle Responsys (Marketing Cloud) Added	SMALL	
UPE Exports Added	SMALL	
Uruguay - RIHP Police Export Available	SMALL	
FRONT DESK		
Automated Intelligence (AI) Room Assignment Added	SMALL	ACTION!
Check In Updated for Player Statistics Gaming	SMALL	
Gaming Keycard Added Gaming	SMALL	ACTION!
Key Encoding Progress Message Added	SMALL	
INTEGRATIONS		
Enhanced Fiscal Business Events	SMALL	
Fiscal Communication Improved	SMALL	
Fiscal Export Mapping Improved	SMALL	
Fiscal Folio Parameter Added and Posting Type Codes Updated	SMALL	
Fiscal Folio Parameters Configuration Improved	SMALL	
Fiscal Folio Parameters Feature Improved	SMALL	
Fiscal Folio Parameters Removed	SMALL	
Fiscal Folio Payload Updated	SMALL	
Germany Fiscal Folio Parameters for EFSTA Added	SMALL	
Outbound System Configuration for Synchronous Integrations Added	SMALL	
OXI Control for OPX_CVENT Added	SMALL	ACTION!
OXI External Systems Added	SMALL	
Payment Service Directory (PSD2) OPERA Control Added	SMALL	ACTION!
PosNet XL2 Fiscal Folio Parameter Template Added	SMALL	
Taiwan Fiscal Folio Parameters Added	SMALL	
MISCELLANEOUS		
Quick Launch Improved	SMALL	
Reservation Pace OPERA Control removed	SMALL	
Rich Text Editor Updated	SMALL	
Spinner Indicates Processing	SMALL	
REPORTS		
Fixed Date Parameters for Scheduled Reports Added	SMALL	
Multiple Updates to Generate Reports	SMALL	
Report Scheduler Relocated to Manage Reports	SMALL	
Stationery Templates Increased to 10 MB	SMALL	

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
RESERVATIONS		
Attachments Increased to 10MB	SMALL	
Booking Rules and Schedules Updated	SMALL	
Authorizer Password Validation Added	SMALL	
Comp Accounting Inherit Rate Code Feature Added Gaming	SMALL	
Comp Authorizer Field Added Gaming	SMALL	ACTION!
Comp Request OPERA Control Added Gaming	SMALL	ACTION!
Comp Routing Defaulted from Promotions Feature Added Gaming	SMALL	
Comp Types Added Gaming	SMALL	ACTION!
Membership Panel Updated	SMALL	
Packages and Items Usability Improved	SMALL	
Profile Discounts of Negotiated Rates Added	SMALL	ACTION!
Quick Book Feature Added	LARGE	ACTION!
Rate and Upgrade Loyalty Award Redemption Added	LARGE	ACTION!
Reservation Item Inventory Redesigned	SMALL	
Reservation Search Updated	SMALL	
Restrict New Profile OPERA Control Added Gaming	SMALL	ACTION!
Routing Report Updated Gaming	SMALL	
Routing Updated with Player Membership Details Gaming	SMALL	ACTION!
Shares Panel Updated	SMALL	
Stay Details User Task Added	SMALL	ACTION!
SALES		
Activity Search Improved	SMALL	
Attachments Increased to 10MB	SMALL	
Reports Navigation Updated	SMALL	
To Do and Activity Summary Tiles Updated	SMALL	
TOOLBOX		
Column Width Validation Added to Data Import	SMALL	
Data Types Added to Data Import	SMALL	
Utilities Updated	SMALL	

Accounts Receivable

AR Account Type for Authorizers Added

Gaming

An Authorizer AR Type Comp Account is added in OPERA Controls for associating authorizer AR accounts with an AR Account type. Refer to: [AR Account Type](#).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Comp Accounting** group.
4. Locate and update the Authorizer AR Type setting.
5. Select an **AR Account Type**.

Block Management

Alternate Date OPERA Control Removed

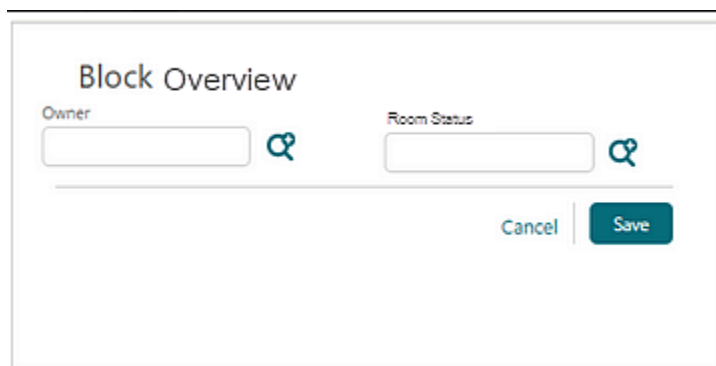
The Alternate Dates OPERA Control and related functionality is removed.

Attachments Increased to 10MB

The file size limit for [Block attachments](#) is increased to 10MB.

Block Overview Tile Updated

The **Block Overview** tile is updated with a filter for Block Room Status.

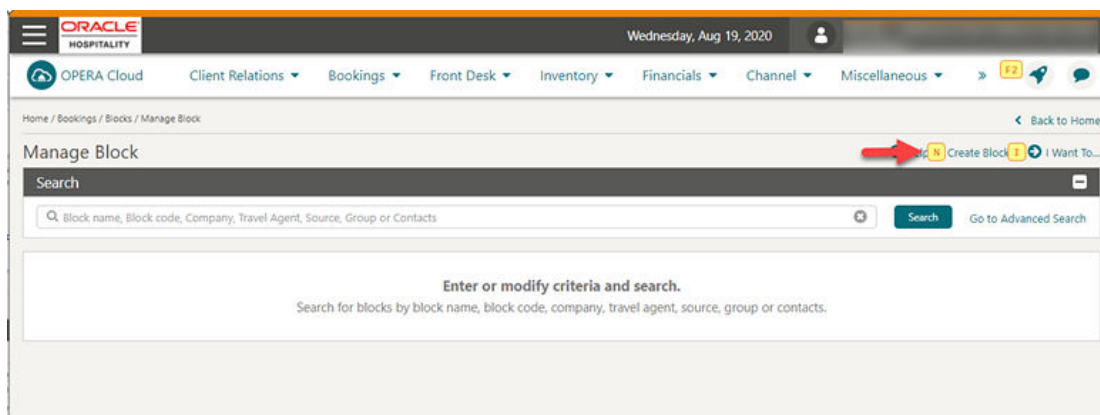


The screenshot shows a 'Block Overview' tile with two filter fields: 'Owner' and 'Room Status'. Each field has a search icon to its right. Below the fields are 'Cancel' and 'Save' buttons. The 'Save' button is highlighted in green.

Create Block Link Added to Block Search

A [Create Block](#) action link is added to Block search.

You can launch the screen by pressing [CTRL][N] on your keyboard.



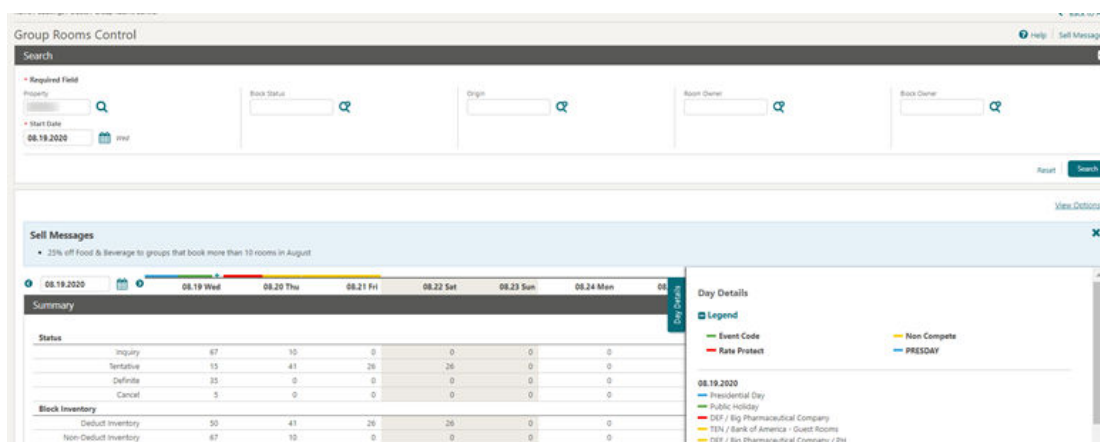
Group Rooms Control Updated

Premium

Group Rooms Control is updated with color indicators for Non Compete, Rate Protect, Day Type, and **Calendar Events**.

A Day Details drawer is added to view details for the indicators. Multiple indicators appear per date column, and the details are available in the Day Details drawer.

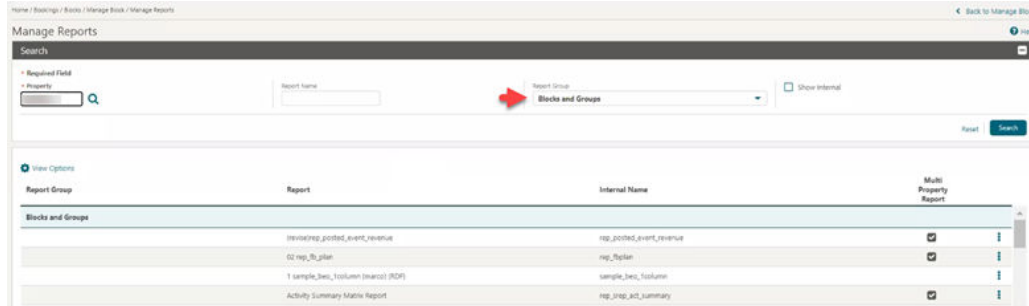
Date-driven **sell messages** are also added so you can easily and effectively communicate offers and announcements to your team.



Reports Navigation Updated

I Want To . . . Reports is updated to launch Manage Report with the Blocks and Groups report group selected and the reports listed.

I Want To . . . Group Stationery is updated to launch Manage Reports with the Group Stationery report group and reports listed.

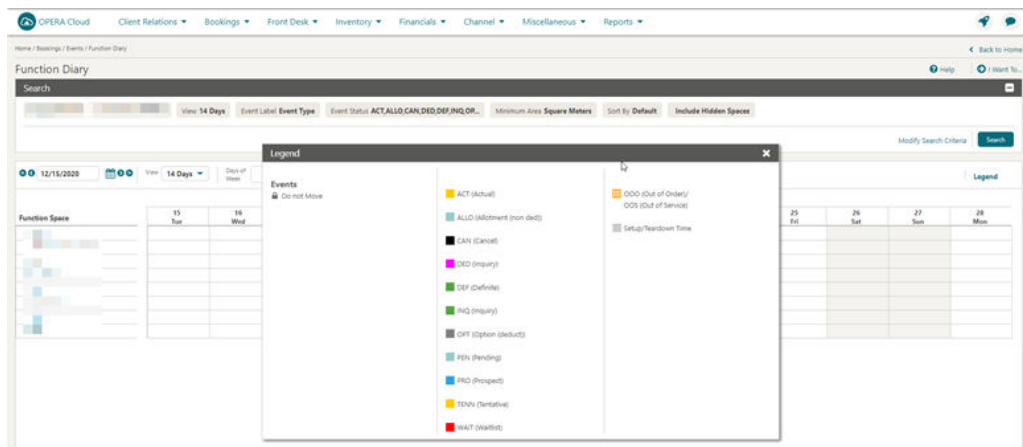


IMPACTS OR OTHER CONSIDERATIONS

See [Multiple Updates to Generate Reports](#).

Simple Diary Updated

For properties with the Simple Events OPERA Control active, the (Simple) Function Diary is updated. See [Simple Events](#)



Cashiering and Financials

Auto-settlement of Comp Folio Windows Added

Gaming

Auto Settle Comp Folio and **Default Comp Payment Method** OPERA Controls are added enabling you to initiate the auto-settlement of comp folios during the check-out process (or while processing Advance and Interim Folios).

Comp folios with a balance are settled in the following manner:

- If the Authorizer of the routing instruction for the comp folio has a valid AR Account, the comp folio auto settles to that AR account.

- If the Authorizer does not have a valid AR account, but the Default Comp Payment Method application setting is defined, the comp folio auto settles to that payment method.
- If there is no AR account and no Default Comp Payment Method, the folio is presented for manual settlement.

The screenshot shows the 'Check Out Early' interface. At the top, there's a navigation bar with various menu items. The main window title is 'Check Out Early'. In the top right corner, there's a 'Post Charge' button. Below that, the 'Folio Settlement' section is visible. It displays a summary for '1 CASH' with an amount of '\$21,740.67' and '101' with a masked card number '\$###.##'. The 'Method' is set to 'CASH - Cash'. There are input fields for 'Card Holder', 'Card Number', and 'Expiration'. A 'Credit Card Terminal' section is present with a 'Select a Credit Card Terminal' link. The 'Amount' is '21,740.67 USD'. There are also fields for 'Reference' and 'Supplement'. At the bottom, there are several buttons: 'Settle and Send Folio', 'Settle Folio', 'Auto Settle Comp Folios' (highlighted with a green box), 'Schedule Check Out', and 'Check Out Now'.

After the Auto Settle process is completed, the Batch Report Destination screen appears with a list of the settled folios and their print destinations.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Comp Accounting** group and scroll to the parameter section.
4. Locate and activate the **Auto Settle Comp Folio** parameter.
5. Locate and select a value for the **Default Comp Payment Method** setting.

Note:

A list displays transaction codes configured with Comp Payments checked.

Billing Updated for Comp Folio Printing

Gaming

A **Print Comp Folio** OPERA Control is added for defining the print options when a comp folio (101-108) is settled.

The setting provides two options:

1. **AUTO_PRINT**: displays the Settle and Send Folio button when settling folios 101-108. Clicking the button settles the folio and opens the Report Destination screen for printing the folio.

2. **SELECT_DESTINATION:** displays the Settle and Send Folio and the Settle Folio buttons when settling folios 101-108. The Settle and Send Folios button settles the folio and then displays the Report Destination screen for printing the folio. The Settle Folio button settles the folio without presenting the Report Destination screen.



Note:

The setting is set to Select_Destination by default in order to show both buttons during the settlement process.

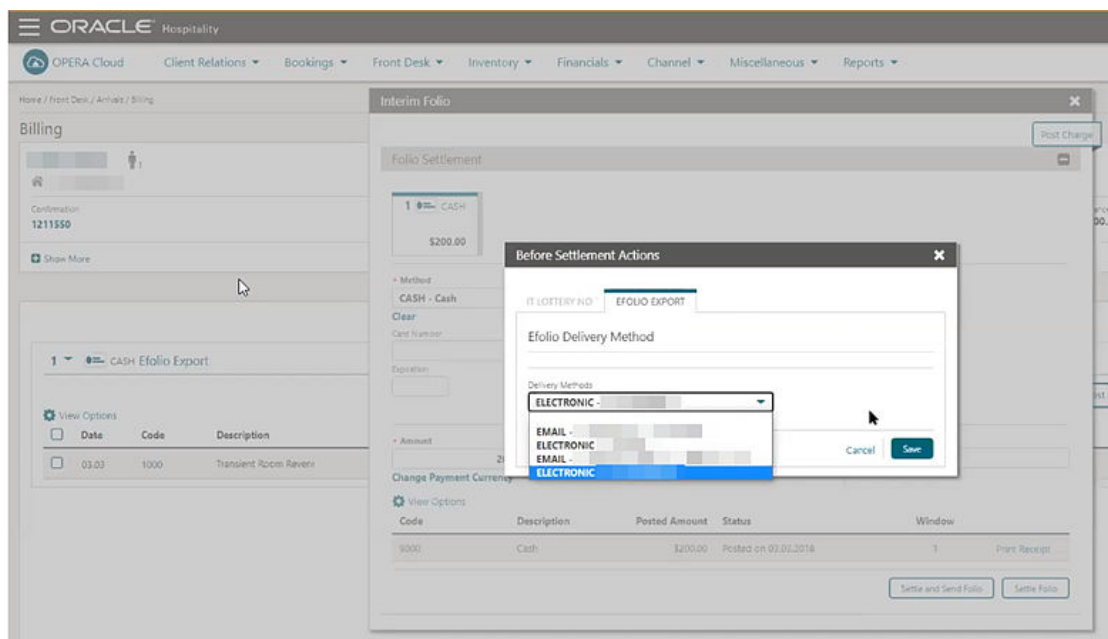
Billing Updated for eFolio Export

For properties with the **eFolio Export** OPERA Control active, Billing is updated to display the Before Settlement Actions prompt when posting settlement from the following:

- Advance Bill
- Early Departure
- Interim Bill
- Check Out
- Credit Bill (through Billing)
- Quick Checkout

You can select an eFolio delivery method from the delivery types defined on the profile. Refer to: [Delivery Types Added for eFolio Export](#)

Folio details are queued for inclusion in the eFolio export.



IMPACT OR OTHER CONSIDERATIONS

For details on enabling the eFolio export see [eFolio Export Added](#)

Billing Updated for Player Redemption

Gaming

Comp Redemption is added to OPERA Cloud controls. It enables you to configure comp redemption codes used to redeem comps earned by guests with a casino player membership to pay for billing charges.

Refer to: [Configuring Comp Redemption Codes](#)

After configuring comp redemption codes and meeting the following conditions, you can post redemptions to reservations. Note the following conditions:

- The Folio No Reprint in OPERA Controls is active.
- The reservation has a membership equal to the Default Membership Type for the Patron Tracking System (PTS) OPERA Control.
- The redemption amount is greater than 1.00 (not zero or a negative amount), but not higher than the balance of the folio window where the redemption is being posted.

If granted the Manage Financial Posting user task, you can post redemption(s) to reservations by selecting any of the following options available in Billing:

- The **Post Redemption** button at the bottom of the screen.
- An **I Want To . . . Post Redemption** action.
- A **Post Redemption** action link in the vertical ellipsis for each folio window.

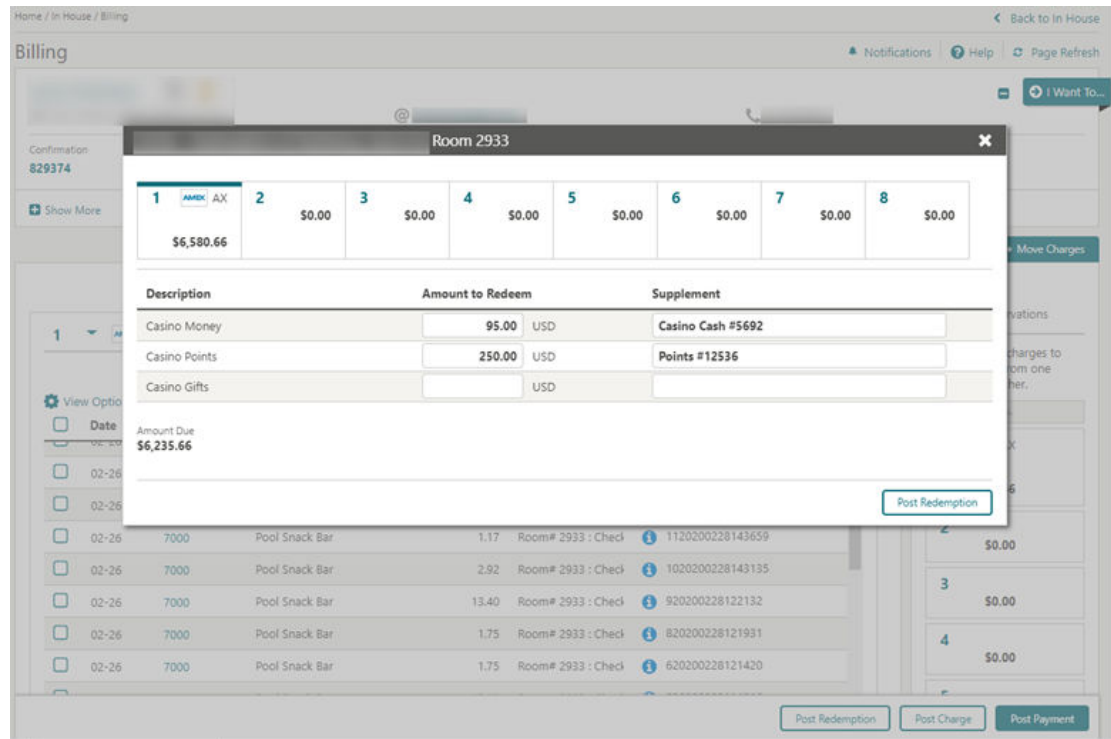
The screenshot displays the OPERA Cloud Billing interface. At the top, it shows the reservation details: Confirmation 829374, Status In House, Room 2933, and Balance \$6,580.66. Below this is a table of charges with columns for Date, Code, Description, Amount, Supplement, and Reference. The table lists several charges, including Package Wrapper, Restaurant Tax, and a new entry for Comp Redemption - G with an amount of -15.00. At the bottom of the interface, there are three buttons: Post Redemption, Post Charge, and Post Payment. A red arrow points to the Post Redemption button. On the right side, there is a 'Move Charges' section with a list of windows and a total balance of \$6,580.66.

Date	Code	Description	Amount	Supplement	Reference
02-28	9300	Package Wrapper	120.00		[NA Pkg. Trx]
02-28	2230	Restaurant Tax	1.00		[Add: 10%(8)]
02-27	9300	Package Wrapper	120.00		[NA Pkg. Trx]
02-27	2230	Restaurant Tax	1.00		[Add: 10%(8)]
02-26	9300	Package Wrapper	120.00		[NA Pkg. Trx]
02-26	2230	Restaurant Tax	1.00		[Add: 10%(8)]
02-26	97533	Comp Redemption - G	-15.00	Bucket Redemption.	

After selecting the Post Redemption action, the redemption panel appears with a list of Comp Redemption codes configured at your property.

You can redeem a total amount equal to or less than the balance of the selected folio window.

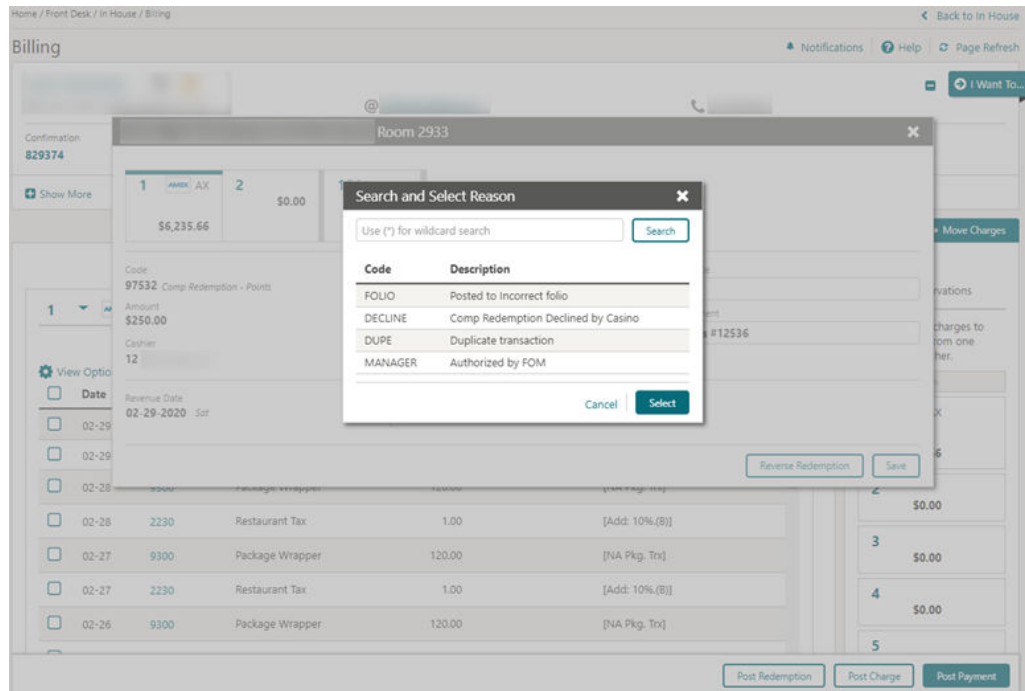
The redemption amount or the sum of redemption amounts cannot be negative or higher than the balance of the selected folio window.



After posting redemptions to a folio window, you cannot edit the redemption amount, split, move, transfer, or adjust the transaction.

To correct or reverse a redemption posting, users granted the Reverse Redemption task can select the Reverse Redemption button and select an adjustment reason for deleting the selected redemption.

The Reverse Redemption button is only available for redemptions made on the same business date of the property.



STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Comp Accounting** group and scroll to the parameters section.
4. Enable the **Comp Redemption** parameter.
5. From the side menu, select **Role Manager**.
6. Search and edit the **Chain and/or Property Role(s)** to be granted access to Comp Redemption Codes configuration.
7. Click the **Financial Admin** group, scroll to the Comp Accounting section, and grant these tasks as required:
 - a. Comp Redemption Codes
 - b. New/Edit Comp Redemption Codes
 - c. Delete Comp Redemption Codes
8. Click **Save**.

Billing Updated for Reverse Direct Bill

The following is introduced generically, but should be reviewed by properties in Germany:

A **Reverse Direct Bill** user task is added in the Financials task group.

When you activate the Folio No Reprint OPERA Control, the Reverse Direct Bill action is hidden in Billing.

When you deactivate the Folio No Reprint OPERA Control, the Reverse Direct Bill action is enabled in Billing for users with the **Reverse Direct Bill** user task assigned to their role(s).

The screenshot shows the Oracle Billing interface. On the left, there is a confirmation number '1183535' and a 'Show More' button. Below that, a list of items is shown with columns for 'Date', 'Code', and 'Description'. The items are: 09/01 9000 Cash, 09/01 9300 Packages (Wrapper), and 09/01 8000 7% Tax (Tax 1). The main area displays the bill details: Amount €111.00, Cashier 1 Cashier 7, Revenue Date 09/01/2017, Posting Date 09/02/2020 00:44, Folio 31, Invoice 48, and Account Number ORAC-0002. At the bottom right, there are two buttons: 'Reverse Direct Bill' (highlighted with a red box) and 'Save'.

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the **vertical ellipsis**, and select **Edit**.
4. Select the **Financials** group and grant the **Reverse Direct Bill** task.
5. Click **Save**.

Billing Updated to Remove Inclusive Taxes

Gaming

A **Deduct Inclusive Tax from Comp Window** OPERA Control is added. When active, if a sales charge transaction is moved to a comp window, the inclusive taxes are not comped, resulting in only the net amount transferring to the comp window. If this charge is moved back to a cash window, then the inclusive taxes are re-posted.

This OPERA Control is not available when Deferred Tax is active, and when Deduct Inclusive Tax from Comp Window is active, the Deferred Tax OPERA Control is not available .

Note:

This parameter cannot be deactivated if there are any Open Folio, In House, or Future reservations with a net amount charges in a comp window, that is, without the inclusive tax.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the setting.
3. Click the **Comp Accounting** group.
4. Locate and update the **Deduct Inclusive Tax from Comp Window** parameter.

Card Present Check Box Added to Payment

When the Payment Services Directive OPERA Control is active:

A **Card Present** check box is enabled in the areas listed below. The Card Present check box is deselected by default and remains deselected when the credit card PAN and EXPY are entered manually. The check box is selected when the credit card details are returned in the interface response to the authorization or sale transaction. A "Credit Card Was Entered Manually" prompt also appears for your information when you enter the credit card PAN and EXPY manually.

- Look to Book Sales, Payment Information
- Deposit payment
- Check In, Verify Payment step
- Payment Instructions panel
- Authorization and History
- Billing payment
- House Posting Account payment
- Post It payment
- Passer By payment
- Accounts Receivable Invoice payment

The screenshot shows the 'Payment Instructions' window. At the top right, there is a 'New/Edit Payment Instructions' button. Below it, there are several settings: 'No Post' (unchecked), 'Post-Stay Charging' (checked), and 'Auto Settle' (unchecked). To the right, there is a 'Type' dropdown set to '---', 'Days' set to '1', and a 'Video Checkout' checkbox which is checked. Below these settings, there is a 'Reservation Type' field with the value '4PM 4PM Hold'. The main part of the window is a table titled 'Window Payment Methods and Routings'. The table has columns for 'Window', 'Method', 'Card Number', 'Expiration', 'Payee', 'Routing/Transaction Codes', 'Routing', and 'Card Present'. There are two rows: Row 1 shows 'MC' (MasterCard) with a checked 'Card Present' checkbox, and Row 2 shows 'VA' (Visa) with an unchecked 'Card Present' checkbox. A green arrow points to the 'Card Present' checkbox in the first row.

Window	Method	Card Number	Expiration	Payee	Routing/Transaction Codes	Routing	Card Present
1	MC	XXXXXXXXXX	XX/XX	XXXXXXXXXX			<input checked="" type="checkbox"/>
2	VA	XXXXXXXXXX	XX/XX	XXXXXXXXXX			<input type="checkbox"/>

Booking Details

<p>* Reservation Type</p> <input type="text"/> <p>* Market</p> <input type="text"/> <p>* Source</p> <input type="text"/> <p>Arrival Time</p> <input type="text" value="hh:mm"/>	<p>* Room Type to Charge</p> <input type="text"/> <p>* Rate</p> <input type="text"/> JPY	<p>Total Cost of Stay</p> <input type="text"/>	<p>Discount Code</p> <input type="text"/>
	<p><input type="checkbox"/> Fixed Rate</p>	<p>Discount Amount</p> <input type="text"/>	<p>Packages</p> <input type="text"/>
		<p>Discount Percent</p> <input type="text"/>	<p>Inventory Items</p> <input type="text"/>

[+ Show More](#)

Payment Information

Window 1
Window 2
Window 3
Window 4
Window 5
Window 6
Window 7
Window 8

<p>* Method</p> <div style="display: flex; align-items: center;"> <input type="text" value="VA - Visa"/> </div> <p>Clear</p> <p>* Card Number</p> <input type="text"/> <p>* Expiration</p> <input type="text" value="XX/XX"/>	<p>Card Holder</p> <input type="text"/> <p>Rule</p> <input type="text"/> <p>Amount / Percent</p> <p>—</p>	<p>Credit Card Terminal</p> <p>2021 - 2021</p>
<p><input type="checkbox"/> Card Present </p>		

IMPACT OR OTHER CONSIDERATIONS

See [Payment Service Directory \(PSD2\) OPERA Control Added and MOTO Attribute added to Payment Integration](#)

Comp Accounting OPERA Controls Added

Gaming

The following OPERA Controls are added to the Comp Accounting group:

Control Name	Type	Description
Authorizer PIN Required	Paraseter	When moving a transaction to a comp window, users are prompted for the authorizer pin belonging to the authorizer for the target window when this parameter is active.
Auto Settle Comp Folios	Setting	Transactions on comp windows are automatically settled to the authorizer's AR account. You may, however, define an alternate default method of payment for auto- settling comp charges at check out.

Control Name	Type	Description
Comp Requests	Setting	Enables Authorizers to approve a comp routing request (that is, set up comp routing instructions for a comp routing request), or decline the comp routing request.

STEPS TO ENABLE

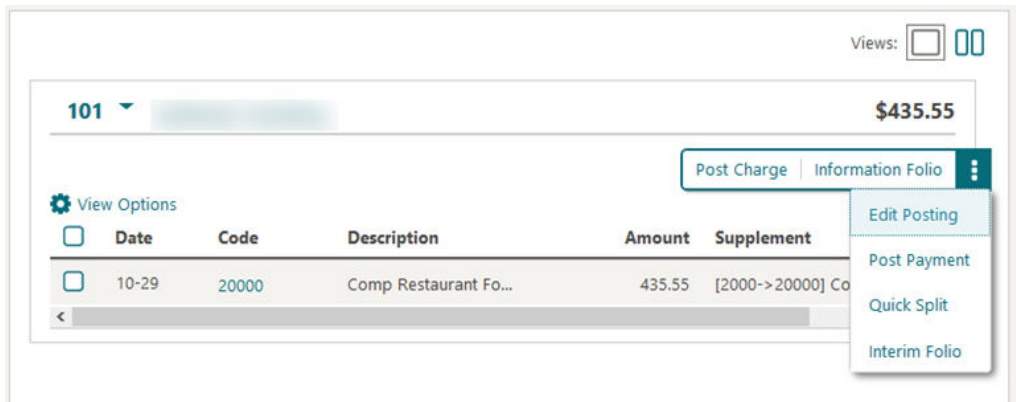
1. From the side menu, select **Administration**, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Comp Accounting** group.
4. Locate and enable the **Authorizer PIN Required** parameter.
5. Locate and update the **Auto Settle Comp Folios** setting.
6. Locate and update the **Comp Requests** setting.

Comp Accounting: Incorporating Comp Windows 101-108

Gaming

The following is implemented in Billing, Comp windows 101-108.

- Selecting the Post Charge link on any Comp window opens the Post Charges screen with window 1 selected as a default window.
- The Post Adjustment action link is removed from Comp windows as the comp transactions cannot be adjusted. If adjustment is necessary, the charge should be moved back to the regular window and the adjusted transaction can be moved again to Comp windows.



Comp windows 101-108 are now available on the Billing screen for the I Want To . . . Generate Information Folio option.



The following four new tasks are available in the Comp Accounting workspace of the Financial Administration task group:

1. **Access Comp Windows.** When granted this task, you can access windows 101-108 and can:
 - Set up Comp routing instructions.
 - Select a Comp window for transfer posting.
 - Select Comp windows in the payment screen or drawer.
2. **Edit Price Quantity Comp No Approval.** When granted this task, you can edit price/quantity for a posting on window 101-108 even if the comp posting is not approved.
3. **Edit Price Quantity Comp With Approval.** When granted this task, you can edit price/quantity for a posting on windows 101-108 if the comp posting has already been approved.
4. **Transfer Posting Comp No Approval.** When granted this task, you can transfer a Comp posting if it has not been approved.

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles**.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the **vertical ellipsis** and select **Edit**.
4. Select the **Financials** group and grant the following tasks:
 - a. Access Comp Windows.
 - b. Edit Price Quantity Comp No Approval.
 - c. Edit Price Quantity Comp With Approval.
 - d. Transfer Posting Comp No Approval.
5. Click **Save**.

Comp Authorizer Group Limits Added

Gaming

You can now define Daily Credit Limit and Transfer Limit in the Authorizer Group and Authorizer ID for Transaction/Routing Codes. Any Authorizer associated with a group will inherit the same Transaction/Routing Codes, Daily Credit Limit, and Transfer Limit values, as

well as rate code. This takes precedence over the Transaction/Routing Codes, Credit limit, and limit values as well as the rate code defined on the specific authorizer itself.

When you route a posting or move to a Comp window, the Daily Credit Limit/Transfer Limit values will validate, and if the limit is exceeded, the transaction will not be comped. When creating a comp routing instruction, if the authorizer has any Transfer Limit values defined for the Transaction/Routing Codes, the lowest limit value among the selected codes is pre-populated in the Routing limits; this takes precedence over the limits defined in the Comp Routing Codes.

Comp Posting Journal Updated

Gaming

A Comp Posting Journal is added and provides summary and detail information on all transactions routed or transferred to comp windows (101-108).

When the **Comp Transaction Status** OPERA Control is enabled, additional search filters are available for approval code, approved, declined, and staged.

The search results table displays the following: confirmation number (link), room, code (link), description, revenue date, amount, supplement, reference, cashier ID, window number, and authorizer.

Actions are provided for the transactions listed in the search results, enabling you to access options related to the transaction and the associated reservation.

- **Confirmation Number (link)** - when clicked, opens the reservation overview (controlled by the Reservation Management task).
- **Code (link)** - when clicked, allows editing the transaction (controlled by the Manage Financial Postings task).
- **Go to Billing** - opens the billing screen (controlled by the Manage Financial Postings task).
- **Go to Profile** - opens the profile overview (controlled by the Profiles Management task).
- **View Routing Instructions** - opens routing instructions (controlled by the Routing Instructions task).
- **Transfer Posting** - opens the transfer postings page (controlled by the Manual Transfer of Transactions Between Reservations task).
- **Update Approval Status** - available to users granted the Update Approval Status task; enables update of the transaction status to approved, declined, or staged.

You can select multiple records at the same time using the Select column. After you select more than one row, the Change Approval Status button appears at the bottom of the screen for processing the selected records.

Pagination is available to make it easier to navigate between postings. Up to 200 records are shown in one screen.

Comp Posting Journal

Search

Required Field

Property: [Search] Start Date: 09-21-2020 End Date: 09-21-2020 Transaction Code: [Search] Room: [Search] Approved: [X] Staged: [X] Declined: [X]

Reset Search

View Options

Confirmation Number	Room	Code	Description	Revenue Date	Amount	Supplement	Reference	Cashier ID	Window Number	Status	Status Code	Authorizer
<input type="checkbox"/>	1069267	303	10001	Comp Room Charge	09-21-2020	200.00	[10050->10001] C...	[NA Room]	60	101	Staged	MIRJADMIN
<input type="checkbox"/>	1069267	303	10001	Comp Room Charge	09-21-2020	200.00	[10050->10001] C...	[NA Room]	60	101	Staged	MIRJADMIN
<input checked="" type="checkbox"/>	1069267	303	10001	Comp Room Charge	09-21-2020	200.00			60	101	Approved	MIRJADMIN
<input checked="" type="checkbox"/>	1069267	303	10001	Comp Room Charge	09-21-2020	200.00			60	101	Declined	MIRJADMIN
<input checked="" type="checkbox"/>	1069267	303	10001	Comp Room Charge	09-21-2020	200.00			60	101	Declined	MIRJADMIN
<input type="checkbox"/>	1069267	303	10001	Comp Room Charge	09-21-2020	200.00			60	101	Declined	MIRJADMIN
<input type="checkbox"/>	1069267	303	10001	Comp Room Charge	09-21-2020	200.00			60	101	Approved	MIRJADMIN
<input type="checkbox"/>	1069267	303	10001	Comp Room Charge	09-21-2020	200.00			60	101	Approved	MIRJADMIN
<input type="checkbox"/>	1069267	303	10001	Comp Room Charge	09-21-2020	200.00			60	101	Approved	MIRJADMIN
<input type="checkbox"/>	1069267	303	10001	Comp Room Charge	09-21-2020	200.00			60	101	Approved	MIRJADMIN

Total Amount: \$21,485.00

Page: 1 2 3 Next

Update Approval Status

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Comp Accounting** group and scroll to the parameters section.
4. Enable the **Comp Transaction Status** parameter.
5. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the **role** to update, click the **vertical ellipsis**, and select **Edit**.
8. Select the **Financials** group and grant the tasks: **Comp Posting Journal** and/or **Update Approval Status**.
9. Click **Save**.

Comp Revenue Bucket Configuration Added

Gaming

The existing Revenue Bucket configuration is updated with the option for configuring Comp Revenue Buckets.

The Comp Bucket Type allows the selection of Comp Transaction Codes.

Home / Financial / Transaction Management / Revenue Bucket Codes / Manage Revenue Bucket Code

Manage Revenue Bucket Code

Required Field

Property: Bucket Type: Code:

Description:

Bucket Value:

Transaction Codes

Available

Selected

Code	Description
101010	Comp Spa Charges

Code	Description
10001	Comp Room Charge
10002	Comp Room Tax
10003	Comp Breakfast
10004	Comp Bar Charges
2050	Comp Lunch
2060	Comp Dinner

Cancel Save

Within Billing, the Billing Summary is updated to show the Comp Revenue totals. Select **I Want To . . . View Billing Summary**.

Home / In House / Billing

Billing

Room No: 2938

Charged Postings	Comped Postings
\$49,648.00	\$4,024.00

View Options

Description	Amount
Comp Transactions	\$4,024.00

02-29	3000	Restuarant 1 Food	350.00	
02-29	97533	Comp Redemption - G	-1,000.00	5000 points #45678
02-29	97532	Comp Redemption - P	-850.00	gifts
02-29	97531	Comp Redemption - N	-100.00	money
02-29	97532	Comp Redemption - P	-250.00	Bucket Redemption.
02-28	1000	Transient Accommat	1,000.00	[NA]

Post Redemption Post Charge Post Payment

Comp Routing Codes Added

Gaming

Comp Routing Codes is added enabling you to group comp transaction codes and select the Comp Routing Code for reservation routing instructions.

The codes appearing in the Available panel are transaction codes that have a comp transaction code associated.

Refer to: [Configuring Comp Routing Codes](#)

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the **vertical ellipsis**, and select **Edit**.
4. Select the **Financial Admin** group and grant the following tasks:
 - a. Comp Routing Codes
 - b. New/Edit Comp Routing Codes
 - c. Delete Comp Routing Codes
5. Click **Save**.

Comp Routing Dashboard Tile Added

Gaming

A **Comp Routing** tile is added to the list of tiles available on the OPERA Cloud Dashboard. The tile gives you a quick overview of the Comp Routing statistics in your property. It

specifically shows the statuses of the postings on the Comp Posting Journal and a count of the current Comp Routing Requests. The different areas on the tile give you the ability to drill down to the Comp Posting Journal and Comp Routing Instructions screens.

With the appropriate task granted to your role and either the Comp Accounting Integration Service or the Comp Transaction Status controls on in your property, you can now add the Comp Routing tile to your OPERA Cloud Dashboard.

The tile shows the following information:

Comp Postings

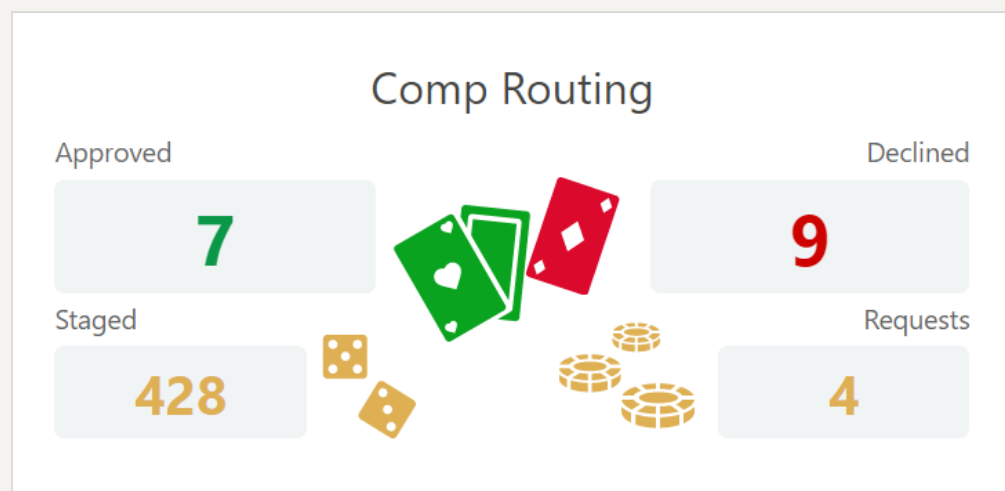
Number of Approved postings for the current date.

Number of Declined postings for the current date.

Number of Staged postings for the current date.

Comp Routing Requests

Number of current pending Comp Routing Requests.



With the appropriate tasks granted to your role, you can use the drill-down functionality from the Comp Routing tile:

- When selecting the Approved area, you are taken to the Comp Posting Journal screen with the Approved check box selected and the search results visible.
- When selecting the Declined area, you are taken to the Comp Posting Journal screen with the Declined check box selected and the search results visible.
- When selecting the Staged area, you are taken to the Comp Posting Journal screen with the Staged check box selected and the search results visible.
- When selecting the Requests area, you are taken to the Comp Routing Instructions screen with the Request check box selected and the search results visible.

STEPS TO ENABLE

OPERA Controls

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Comp Accounting group**.
4. Locate and activate the Comp Accounting Integration Service or the Comp Transaction Status parameters.
 - a. Comp Accounting Integration Service if you are connected to an external Patron Tracking System (PTS).
 - b. Comp Transaction Status if you are manually approving/declining comp postings.
5. Also activate the Comp Requests OPERA Control to configure Requests and see them on the tile.

OPERA Cloud Tasks

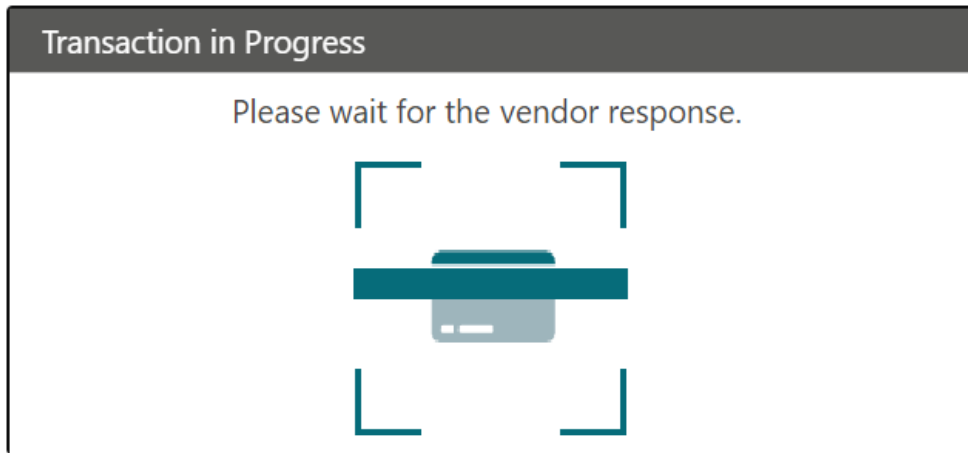
1. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the **vertical ellipsis**, and select **Edit**.
4. Select the **General group** and grant the tasks: **View Comp Routing Tile** to be able to add and view the tile.
5. Select the **Financials group** and grant the tasks: **Comp Posting Journal** to be able to drill down to the Comp Posting Journal screen.
6. Select the Financials group and grant the tasks: **Comp Routing Instructions** to be able to drill down to the Comp Routing Instructions screen.
7. Click **Save**.

Credit Card Processing Message Added

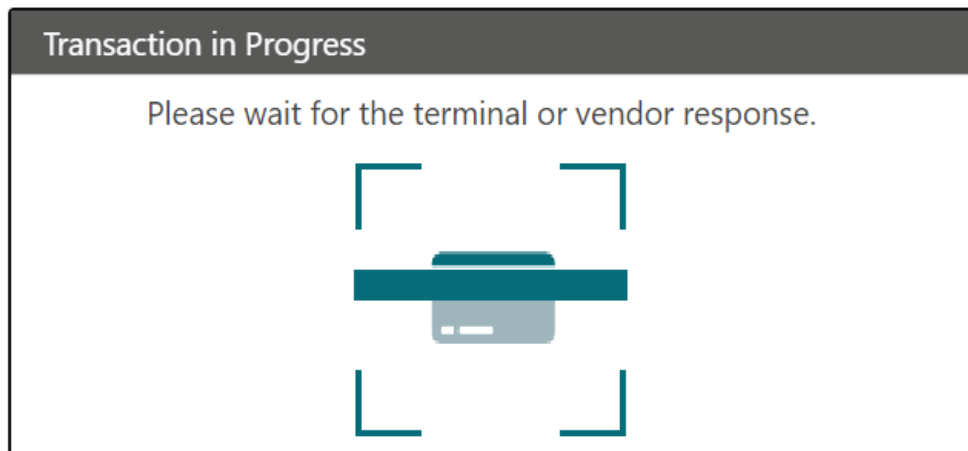
The **Transaction in Progress** message is presented when processing credit card authorizations, payments, and rebates.

Depending on the action being processed, the message indicates:

1. **Please wait for the terminal or vendor response:** This is presented when adding a card or making a payment/settlement with the expectation that a terminal is used to input a card by selecting the **Get Token** link or making a payment/settlement using a chip and pin payment method throughout OPERA Cloud.



2. **Please wait for the terminal or vendor response:** This is presented when adding a card or making a payment/settlement with the expectation that a terminal is used to input a card by selecting the **Get Token** link or making a payment/settlement using a chip and pin payment method throughout OPERA Cloud.



Gaming Reports Added

Gaming

The following reports are added:

Table 1-1

Report	Report Description	Report Group
Authorizer Groups (CF_Authorizer_Groups)	The report displays all authorizer groups, along with the group rate code, transaction codes, and credit limits. The report also lists the authorizers who are members of each group by authorizer ID and name	Configuration
Authorizer Limits (GA_Auth_Limits)	The report displays all authorizers for the selected date and the corresponding Credit Limits that are granted for Groups of Transaction Codes. Additionally, the report displays the Actual Comp Charges that were posted by that Authorizer for each Group of Transaction Codes.	Comp Accounting
Comp Charges (GA_Comp_Charges)	The report output includes the comp transaction code, amount, and the authorizer that made the comp request. When the Comp Transaction Code field on the parameter form is set to ALL, all comp transaction codes, including any payment types configured for windows 101-108, appear on the report.	Comp Accounting
Comp Routing (Ga_Comp_Routing)	The report output displays all reservations that have Comp Routing attached. This includes declines and requests for Comp routing.	Comp Accounting
Comp Open Balances (Comp_Open_Balance)	The report sums and accounts for the total open balance of all charges posted to comp windows or comp transaction codes that are not yet settled for the purpose of reporting revenue accurately. When this report is included with the End of Day reports, it displays reservations from the previous business date with open comp balances. Checked out reservations with open comp balances also appear.	Financial

Table 1-1 (Cont.)

Report	Report Description	Report Group
Comp Analysis Statistics (Stat_Comp_Analysis)	The report displays a breakdown of Cash Rooms, Cash Room Revenue, Comp Rooms, Comp Room Revenue, and the Average Daily Rate (ADR). When the report is run, the report output is divided into the three sections of Day, Month to Date, and Year to Date.	Statistical

Generic Comp Member Number Feature Added

Gaming

A **Generic Comp Membership Number OPERA Controls** is added enabling you to enter a generic membership number for comp postings.

Generic membership numbers are membership numbers that are not equal to the membership numbers linked to the reservation. When the parameter is active, the membership number field is enabled on the Routing Instructions and Authorizer Login screens.

This parameter is closely related to the Default PTS Membership Type OPERA Control; the setting must be defined for the Generic Membership Number functionality to work.

Routing Instructions Screen

Select a **reservation**, scroll to the **Routing Instructions** panel, and click **New**.

The Membership Number field appears when you click the **Comp** radio button:

The screenshot shows the 'Routing Instructions' window with the following details:

- Routing Type:** Radio buttons for Folio, Room, Request, and **Comp** (selected).
- Required Field:**
 - Authorizer: Searchable text field.
 - Folio: Dropdown menu.
 - Comp / Coupon: Text field.
 - Comments: Text area.
- Membership Number:** A field with a search icon and a 'Profile Search' link, highlighted with a green box.
- Date Range:**
 - Entire Stay (selected) / Specific Dates.
 - Begin Date: 01-28-2020 Tue
 - End Date: 06-27-2020 Sat
 - Days of Week: All days (Sunday through Saturday) are checked.
- Routing / Transaction Codes:** Section at the bottom.

Authorizer Login Screen


Open the Billing screen for a reservation and move a charge to a Comp Folio.

The Membership Number field appears when the Authorizer Login screen pops up.

Authorizer

OPERA

Authorizer Sign In

 [Select the Authorizer ID and enter your credentials]

*** Required Field**

Authorizer ID

*** Password**

Membership Number

[Profile Search](#)

Cancel | Login

Profile Search Screen

When selecting the Profile Search link from either one of the above screens, the Profile Search screen opens with the Membership Type populated with the Membership Type configured in the Default Patron Tracking System (PTS) Membership Type setting. This means all search results will be Profiles with the PTS Membership already attached. The Membership Type in the Profile Search screen cannot be changed.

The screenshot shows a web application window titled "Profile Search". Inside, there's a "Manage Profile" section with a "Search" sub-section. The "Advanced Search" form is divided into three columns. The left column contains fields for "View By" (set to "View All"), "Profile Number", "Name" (with sub-fields for "Last / Account / Alternate" and "Incognito Name"), "First Name", "Address", "Country", "City", "State", and "Postal Code". The middle column contains "Keyword", "Communication", "Identification Number", "Membership Number", "Membership Type" (highlighted with a green box and containing the text "PTS"), "Membership Level", "BirthDate" (with a date picker icon), and "Client ID" (with a dropdown menu for "Corp / IATA / Source"). The right column contains "Business Segment", "Accounts Receivables Number", "Tax ID", and several checkboxes: "Negotiated Rates Only", "A/R No.", "Exclude Incomplete", and "Include Inactive". At the bottom right, there are "Reset" and "Search" buttons.

After you select a new profile search results, the attached Membership Number appears on the Routing Instructions/Authorizer Login screens and is saved along with the Routing Instructions record. Any kind of communication with the external PTS now has that newly selected membership number attached.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Comp Accounting** group and scroll to the parameters section.
4. Locate and enable the **Generic Comp Membership Number** parameter.
5. Locate and confirm/update the **Default PTS Membership Type** setting as needed.

Package Arrangement Folio Groupings Added

A Package Arrangement Codes OPERA Control is added. When the control is active, you can configure [Package Arrangement Codes](#) for grouping package postings on the folio when generated in one of the following folio styles:

- 1 - Detailed Folio (Date)
- 9 - Detailed Folio (Room)
- 14 - Summary by Check No (Date)

- 15 - Group Folio Subtotal (Date)
- 16 - Group Folio Subtotal per Guest (Date)
- 18 - Group Folio Subtotal per Room (Date)

Once configured, Package Arrangement Codes must be selected in [Package Code Configuration](#).

The screenshot shows the 'Package Code Configuration' window. It has a 'Package Code Overview' tab selected. The main content area is divided into three columns:

- Property:** (blurred)
- Package Code:** CBRFST
- Begin Sell Date:** 01/01/2016 Fri
- End Sell Date:** 12/31/2026 Thu
- Short Description:** ---
- Description:** Breakfast Buffet Continental
- Currency:** USD US Dollar
- Forecast Group:** ---
- Arrangement Code:** PA1 (highlighted with a red arrow)

At the bottom, there are tabs for 'Package Details', 'Package Pricing', 'Posting Attributes', and 'Transaction Details'.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Select the **Cashiering** group.
4. Enable the **Package Arrangement Codes** application parameter.

Payment Types for Comp Billing Added

Gaming

The ability to specify payment types applicable to Comp Billing windows (101-108) is added.

Payment [transaction code configuration](#) is updated with a Comp Payment check box to indicate payment types available for settlement of Comp windows 101-108.

Payment Type, where the Comp Payment check box is not checked, cannot be used to settle Comp windows 101-108.

PIN Added for Authorizers

Gaming

In order to authorize transferring charges and setting up Comp Routing, you must enter your PIN when prompted.

You can set up your PIN in Settings. Refer to: [Managing Application Settings](#)

Player Snapshot Feature Added

Gaming

A Player Snapshot screen is added to OPERA Cloud enabling you to view a summary of comp and reservation information related to current, future, and past reservations for guests with a Player ID. It is based on the Patron Tracking System (PTS) Membership Type OPERA Controls.

Refer to: [Player Snapshot](#)

Player Snapshots

Search

Due Out, Stay Overs

Modify Search Criteria Search

Sort By: Default

Views: [Grid] [List] [Table] [Card]

Show 20 2 results Expand All

I Want To...	Confirmation Number	Property	Name	Membership Type	Membership Level	Balance	Comp Balance	Reservation Type	Player ID	Departure
[Icon]	6754301			MR	Platinum	\$110.00	\$367.00	Departure	898989	11.21.2016
[Icon]	6754228			MR	Platinum	\$7,910.00	\$3,000.00	In House	898000	11.22.2016

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the **role** to update, click the **vertical ellipsis**, and select **Edit**.
4. Select the **Booking** group and grant the **Player Snapshot** task.
5. Click **Save**.

Player Statistics Added

Gaming

A Player Statistics screen is added to provide up-to-the-minute gaming information for a guest with a player ID.

You can access Player Statistics from the following paths:

- Player Snapshot > I Want To > Player Statistics.
- Profile search > I Want To > Player Statistics.
- Reservation search > I Want To > Player Statistics or the Player Statistics button in the action bar.
- Billing > I Want To > Player Statistics.

Refer to: [Player Statistics](#)

Home / Client Relations / Profiles / Manage Profile / Player Statistics < Back to Manage Profile

Player Statistics Help

Enrollment Date —	Average Slot Bet —	Expected Profit -1700	Slot Time Played —	Number Of Ratings —
Comp Dollars 4512	Skill Rating —	Gross Markers —	Average Table Bet —	Theoretical Slot Wins —
Actual Table Wins —	Player Table Wins —	Comp Points —	Average Other Bet —	Theoretical Profit —
Actual Other Wins —	Player Other Wins —	Total Comps —	Preferred Game ALL	Betting Limit —
Table Time Played 365	Theoretical Table Wins 5778	Actual Slot Wins —	Player Slot Wins 0	Net Markers —
Other Time Played —	Theoretical Other Wins —	Credit Limit —		
Notes —				

STEPS To ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Comp Accounting** group.
4. Locate and activate the **Player Statistics** parameter.
5. From the side menu select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the **role** to update, click the **vertical ellipsis**, and select **Edit**.
8. Select the **Financial group**, open the **Comp Accounting Workspace**, and grant the task: **Player Statistics**.
9. Click **Save**.

PTS Membership Comp Routing OPERA Control Added

Gaming

A **Patron Tracking System (PTS) Membership Type Based Comp Routing** parameter is added to OPERA Controls.

When active, Comp routing instructions are only allowed for reservations with a membership linked where the membership type is equal to the **Default PTS Membership Type** in OPERA Controls.

For reservations without a membership linked where the membership type is equal to the **Default PTS Membership Type** in OPERA Controls, the option to set up comp routing is hidden when creating or updating routing instructions.

If the **Default PTS Membership Type** setting is blank, the option to set up comp routing is hidden when creating or updating routing instructions for all reservations.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.

3. Click the **Comp Accounting** group and scroll to the parameters section.
4. Enable the **PTS Membership Type Based Comp Routing** parameter.
5. Locate and confirm/update the **Default PTS Membership Type** setting as required.

Sample_Folio Stationery Template Updated

The following merge codes are added to sample_folio.rtf/sample_folio.xml.

- Payee_Name2 and Payee)Name33
- Name2 and Name3
- Addressee_Name2 and Addressee_Name3
- Hotel Phone Header
- Hotel Fax Header
- Hotel Webaddress
- Hotel Email Header
- Addressee tax1 no
- Addressee tax2 no
- Hotel Street
- Hotel cap city state
- Payee name id
- Guest tax1 no
- Guest Tax2 no
- Associated bill no header

STEPS TO ENABLE

See [Updating Customized Stationery](#).

Staged Transactions OPERA Control Added

Gaming

A **Staged Transactions During Folio Generation** OPERA Control is added to determine the handling of staged transactions on comp windows during checkout and the interim bill process.

Available values are:

- **ALLOW**(default): The settlement continues, and the transaction that was staged remains on the comp windows.
- **STOP**: Stop check out.
- **MOVE**: Staged transactions are moved to window 1 of the guest's billing screen. The transactions are handled in the same way as other transactions in that window.

Transaction Search Updated for Comp Windows

Gaming

Transaction search is updated to support Cash (1-8) and Comp (101-108) billing windows.

You can transfer sale charge transactions from cash windows to comp windows or from comp windows to cash windows using the **Transfer Posting** action.

When you attempt to transfer charges to any of the comp windows, OPERA Cloud prompts for the Authorizer PIN.

Search Transactions

Search

Transaction Code: 1000

Cashier ID: []

Window: []

Start Date: MM/DD/YYYY

End Date: MM/DD/YYYY

Description: []

Check: []

Reference: []

Supplement: []

Posting Methods: []

Non-Billed Transactions

Include Generates

Reset | Search

View Options

Date	Code	Window	Description	Amount	Check Number	Cashier ID
11/19/2016 Sat	1000	1	Transient Room R...	\$121.00		6

Generate Journal Report

Transfer Posting

Close

The screenshot shows the 'Search Transactions' interface. At the top, there is a breadcrumb trail: 'Home / Front Desk / In House / Billing / Search Transactions / Transfer Postings'. Below this, the 'Transfer Postings' section is active, with a 'Help' icon. The interface includes two selection areas: 'Select a Transfer Scope' with a radio button for 'Partial/Selected Postings', and 'Select a Transfer Direction' with radio buttons for 'To a Folio Window' (selected) and 'To a Room'. A dropdown menu is open, showing a list of room numbers from 1 to 108, with '1' selected. Below the selection area, a 'Selected Transactions' section contains a message: 'Only Transactions that are allowed to be transferred are shown'. A 'View Options' gear icon is visible. The main table displays transaction details:

Room	Name	Winn	Date	Description	Posted Amount
411	kn city tax	1	11/19/2016	Transient Room Revenue	\$121.00

A 'Transfer' button is located at the bottom right of the interface.

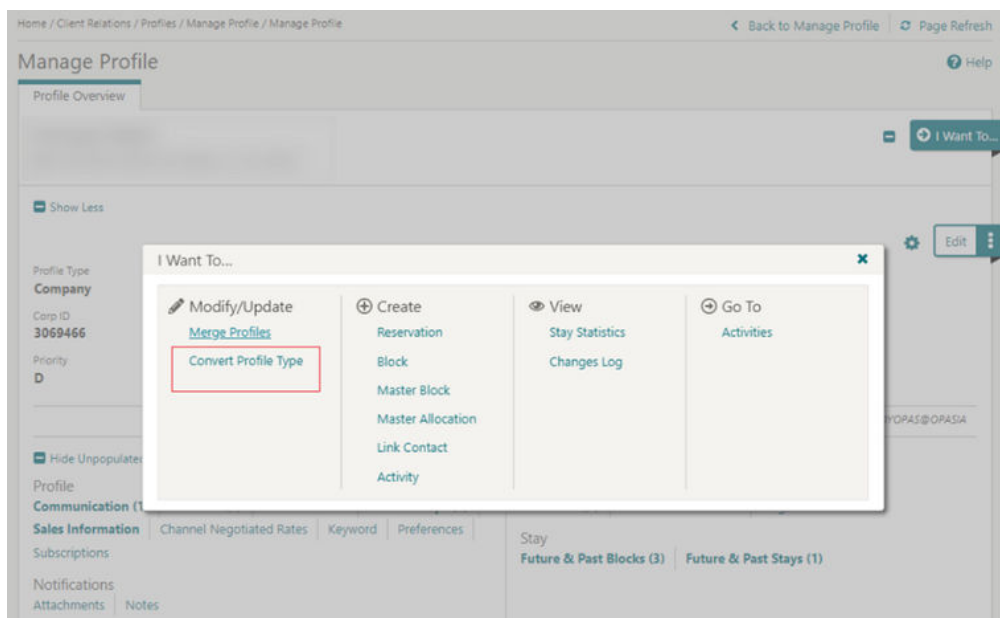
Client Relations

Ability to Convert Account Profiles Added

You can convert Account Profile types between Company, Travel Agent, and Source profile types if there is no history, future reservations/blocks, AR accounts, commissions, and so on associated to the profile.

The **Convert Profile Type** action is enabled based on the **Edit Profile Details** task granted to roles.

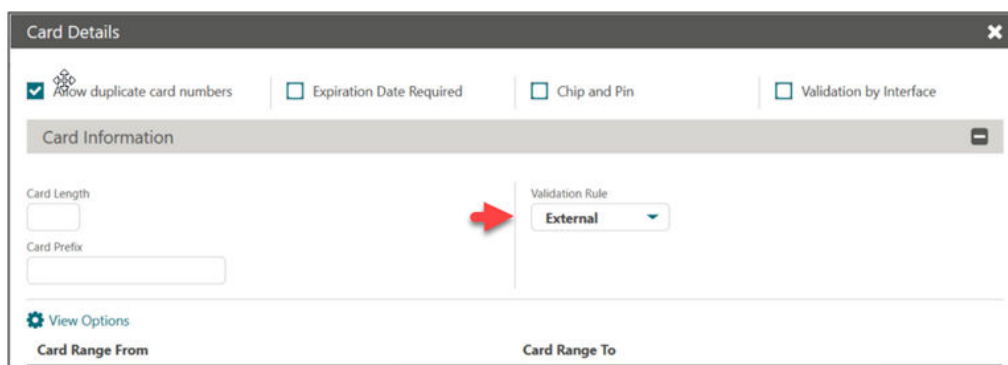
Refer to: [Converting Sales Account Profile Type](#).



Ability to Externally Validate Membership Numbers Added

You can validate membership card numbers for a membership type configured with validation rule set as External.

When creating a profile or reservation membership record, OPERA Cloud communicates with the external system to validate the membership card number.



The Membership Handling panel is updated with an External Database list, enabling you to select the external system to validate the card number.

Membership Handling

Default Member Status:

Membership Action: No Action ▼

New Reservation
 Update Reservation

Point and Profile Handling

Exclude Profile From Purge
 Fulfillment
 Level Required

Enrollment Code Required
 Allow Shares

Currency Code:

Point Cost: - +

External Database: ██████████

Statement UDF Set:

Attachments Increased to 10MB

The file size limit for [Profile attachments](#) is increased to 10MB.

Delivery Types Added for eFolio Export

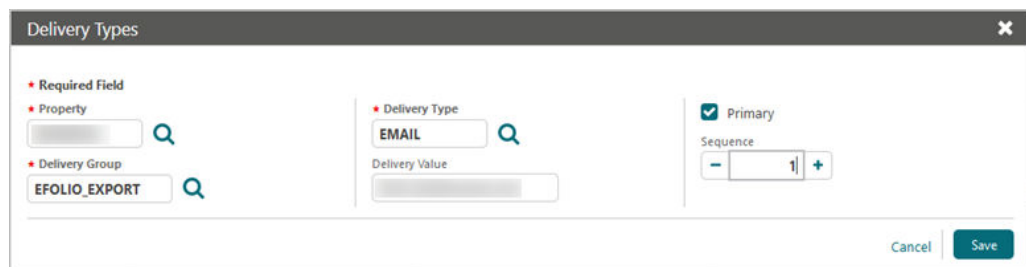
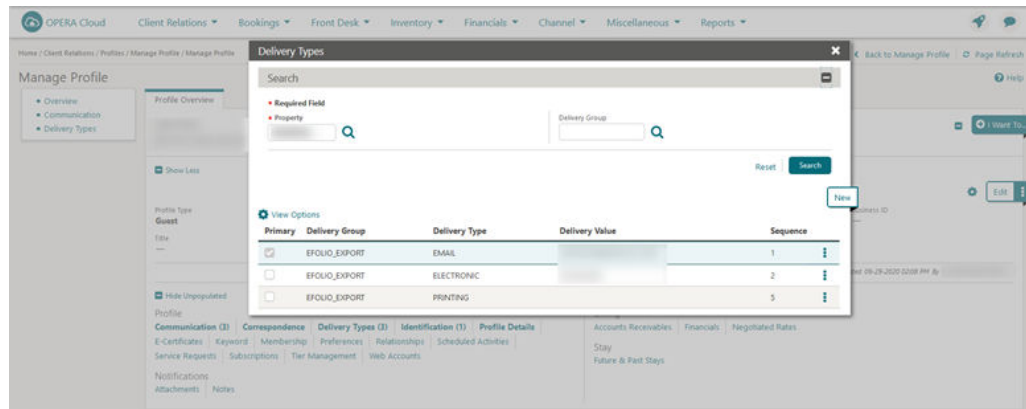
For properties with the **eFolio Export** OPERA Control active, a Delivery Types panel is added to all profile types for setting up eFolio exports.

A profile can have one or more delivery types for eFolio export, with one selected as primary.

- **Electronic:** transmits data to the recipient's bank.
- **Email:** generates an email to the recipient.
- **Printing:** allows you to send a printed version to the recipient by regular postal mail.

When a guest settles a bill for a billing window with a payment type selected for eFolio Export, you are prompted to select the delivery type and proceed with the settlement. Refer to: [Billing Updated for eFolio Export](#)

The eFolio exports are generated either during the End of Day or on-demand. Refer to: [eFolio Export Added](#)



External Loyalty Enrollment Added

The ability to perform membership enrollment in an external, integrated loyalty system is added.

You can customize the Enrollment screen using [Page Composer](#).

You can enroll a guest from multiple areas using the **I Want To . . .** menu:

- Enroll an existing profile. Field values will default based on values in the profile.
- Create a new profile and enroll the guest at the same time.
- Enroll a guest from the guest's existing reservation. The membership will attach to both the profile and the reservation.

Refer to: [Enrolling Guests in External Loyalty Programs](#)

After completing the enrollment, the following fields update in the Profile Membership panel:

- Name on Card
- Membership ID
- Membership Type
- Membership Level
- Expiration Date

External Profile Lookup and Download Added

The ability to look up profiles and download them from an external, integrated solution using OPERA Cloud REST APIs is added to [Profile](#) search.

A **Lookup Profile** list field in Advanced Search defines the external system where you can look up profiles. When the External Lookup Behavior OPERA Control is set to **Force**, this field cannot be null.

Lookup results appear in a separate, named tab where a Download Profile action allows you to download the profile to OPERA Cloud.

Note:

This is a one-time, one-way download. If the profile is downloaded twice, two records will be created.

The screenshot shows the OPERA Cloud 'Manage Profile' interface. At the top, there are navigation tabs: OPERA Cloud, Client Relations, Bookings, Front Desk, Inventory, Financials, Miscellaneous, and Reports. Below the navigation is a search bar with the following filters: Property, View By, Name, and First Name. The 'Lookup Profile LOOKUP DB' filter is highlighted with a red box. Below the search bar is a 'Modify Search Criteria' button and a 'Search' button. The main content area shows a table of external profiles. The table has columns: Name, Profile Type, Address 1, Address 2, Country, Postal Code, Phone, Email, Membership Type, Membership, and Active. The table contains four rows of data. The 'Download Profile' button is highlighted with a red box in the first row.

Name	Profile Type	Address 1	Address 2	Country	Postal Code	Phone	Email	Membership Type	Membership	Active
	Guest		Line 2	US	34105			FC	55454543	<input checked="" type="checkbox"/>
	Guest		Line 2	US	34105			GC	1234567	<input checked="" type="checkbox"/>
	Guest		Line 2	US	60647			GC	C8556565	<input checked="" type="checkbox"/>
	Guest		Line 2	US	34105			GC	C8556565	<input checked="" type="checkbox"/>

IMPACT OR OTHER CONSIDERATIONS

Ensure the **External Lookup Behavior OPERA Control** is set to Manual or Force.

Active

Profile Lookup
Ability to perform Central Lookups based on the Configuration Made Running

On **Force Automatic Central Lookup**
Indicates automatic central lookup should be conducted.

Profile Types for Lookup
Indicates the Profile Types for which the external lookup should be conducted.

D,G,T,C

External Lookup Behavior
This item controls how the Profile Look Up results will be displayed. There are three options available. When set to Force, External Lookup will be done when Simultaneous, External lookup will be done regardless of matches found in OPERA. Tabs for OPERA local results and external results will be populated. When like to see results from.

FORCE

Default External System for Lookup
Default External System for Lookup. Applicable when External Lookup Behavior is Simultaneous or Force.

LOOKUP-DB

STEPS TO ENABLE

Contact Oracle consulting or your Oracle partner for assistance with activation and configuration of a validated integration.

ID Document Scan Field Mapping Updated

The following desktop and mobile ID scanner field mappings are updated:

- The **Issued Country** from the ID document scan is populated to the **Issued Country** field in the profile Identification section.
- The **Country Code** from the ID address detail is populated to the **Country** field in the profile address section.

Address

Address Type: HOME

Add as New (?) Make Primary

Address 1: Third Street

Address 2:

Address 3:

Address 4:

City: Budapest

Country: HU

State:

Postal Code:

Postal Code Extension:

Language:

Identification

ID Type: PASS

ID Number: OP1234561

Issued Place:

Issued Country: IC

Issued Date: 01-01-2002 Tue

Expiration Date: 01-01-2015 Thu

Primary:

Loyalty Award List Added

For properties integrated with the OPERA Customer Loyalty Tracking Cloud Service, an **Award List** link is added to the **Membership panel**, allowing you to view a summary of all issued and cancelled award details for a guest.

Membership

Card Number: [REDACTED] Type: [REDACTED] Member Info **Award List** Points To Expire

Search

Arrival: DD-MM-YYYY Departure: DD-MM-YYYY

Reset Search

View Options

Date	Type	Property	Confirmation Number	Arrival	Departure	Award Points	Tier Nights
06-10-2020 Tue	Stay/Adj	PROP1	321	05-10-2020 Mon	06-10-2020 Tue	0	0
06-10-2020 Tue	Stay/Adj	PROP1	123456	04-10-2020 Sun	05-10-2020 Mon	3,900	0
06-10-2020 Tue	Stay/Adj	PROP1	4564	01-10-2020 Thu	02-10-2020 Fri	0	0
06-10-2020 Tue	Stay/Adj	PROP1	654	27-09-2020 Sun	28-09-2020 Mon	7,800	0

Award Information		
Issued Award ID 1850	Award Code FCAWARD	Date Awarded 2020-07-27
Award Source RESERVATION	Award Based On RATE	Membership Level GOLD
Membership Type FC	Membership Card No 23457687896	
Reservation Information		
Property PROP1	PMS Resv No 1143260	CRS Book No ---
Arrival Date 2018-10-10	Departure Date 2018-10-11	Stay Date 2018-10-10
Product ---		

IMPACT OR OTHER CONSIDERATIONS

Also see [Rate and Upgrade Loyalty Award Redemption Added](#).

Master/Sub Column Added to Profile Search Results

The Master/Sub indicators are added to Table and Card views for profile search results when searching by View All.

The screenshot displays the OPERA Cloud interface for managing profiles. At the top, there are navigation tabs for 'Client Relations', 'Bookings', and 'Front Desk'. Below this is a breadcrumb trail: 'Home / Client Relations / Profiles / Manage Profile'. The main heading is 'Manage Profile', with options for 'Help', 'Create Guest Profile', and 'I Want To...'. A search bar is present with fields for 'Name' and 'Lookup Profile', and a 'Search' button. Below the search bar, there are view options (Table, Card, Grid) and a 'Views:' label. The main content area shows a table of search results. The table has columns for 'I Want To...', 'Master/Sub', 'Name', 'Profile Type', 'Address 1', and 'City'. The first row shows a result for 'Company' with a '9' in the 'I Want To...' column and a 'Master/Sub' indicator. The table also shows '27 results' and an 'Expand All' button.

I Want To...	Master/Sub	Name	Profile Type	Address 1	City
9	Master/Sub	[Redacted]	Company	[Redacted]	[Redacted]

Membership Panel Updated

The Membership panel is updated to improve usability.

- The primary actions for **Manage** and **Back to Transactions** are removed from the vertical ellipsis.
- The titles of several sub panels are updated to be more detailed and easily identified.

Player Ranking Added to Profile

Gaming

A read-only Player Ranking field is added to the Membership panel based on the Default Patron Tracking System (PTS) Membership Type setting.

You can also add the field to the Reservation Presentation and Billing screens using the [Page Composer](#).

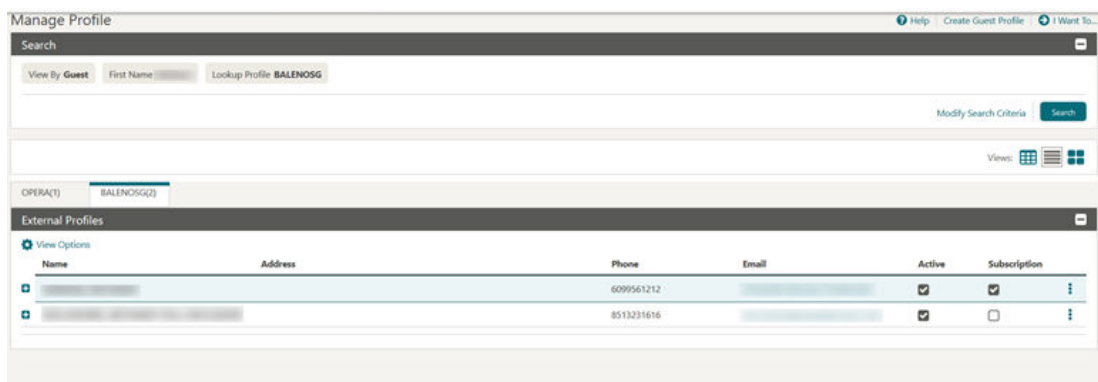
The screenshot shows a 'Membership' panel with the following fields and values:

- Member Name:** [Redacted]
- Type:** GC Golden Circle
- Card Number:** 45353533
- Member Since:** 12.21.2016 (Wed)
- Expiration:** MM.DD.YYYY
- Member Status:** [Redacted]
- Name on Card:** [Redacted]
- Level:** [Redacted]
- Preferred Card:**
- Enrollment Code:** [Redacted]
- Sequence:** 1
- Player Ranking:** 67887 (highlighted with a red box)
- Inactive:**

Subscription Indicator Added to Profile Search Results

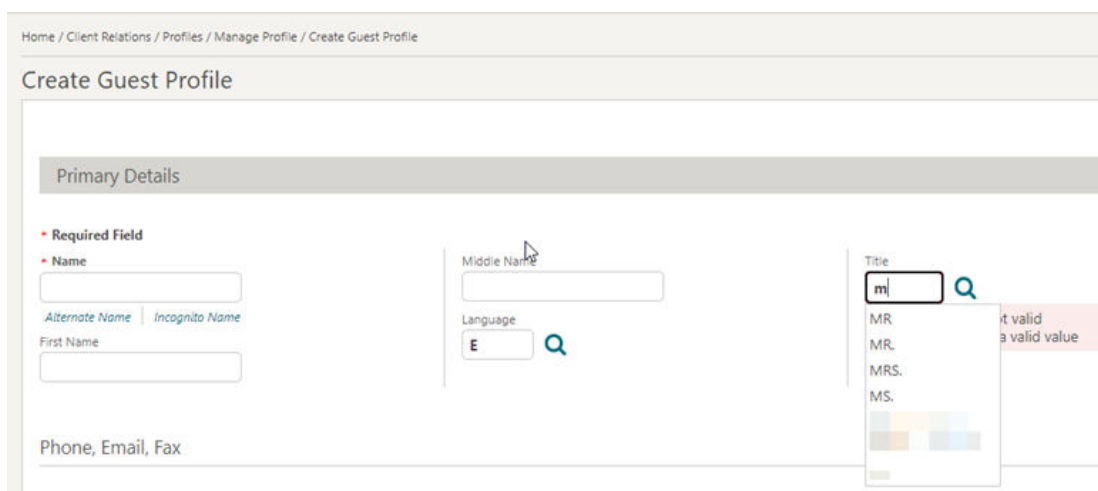
To assist with identifying profiles already subscribed and existing in OPERA Cloud, a subscription column is added to the external profile search result tabs.

The check box is selected for profiles with an active subscription.



Title List Field Updated to Case Insensitive

The Title list field is no longer case sensitive. Based on your input, you are presented with a list of all possible matches.



Commissions

Configurable File Name for EFT Exports Added

A **File Name Format** OPERA Control is added to define the export file name format for commission Electronic Funds Transfer (EFT) exports. This settings defaults with the filename format expected by each EFT subscription. If required, you can select a different file name format.

The values of this application settings vary based on the EFT subscription active for your property.

- If the **OPP_NPC** subscription is active, The following values are available for this settings:

XF_PROPERTY (Default value)
 XF_PROPERTY_DDMMYYYY
 XF_PROPERTY_MMDDYYYY
 XF_PROPERTY_DDMMYYYYHH24MI
 XF_PROPERTY_MMDDYYYYHH24MI

- If the **OPP_WTP** or **OPP_EGS** or **OPP_HCC** subscription is active, the following values are available for this settings:

PROPERTYID_SEQUENCE (Default Value)
 PROPERTYID_SEQUENCE_DDMMYYYY
 PROPERTYID_SEQUENCE_MMDDYYYY
 PROPERTYID_SEQUENCE_DDMMYYYYHH24MI
 PROPERTYID_SEQUENCE_MMDDYYYYHH24MI

- If the **OPP_INF** subscription is active, the following values are available for this settings:

RESORTNAME_MMDDYY_SEQUENCE(Default Value)
 RESORTNAME_DDMMYYYY_SEQUENCE
 RESORTNAME_MMDDYYYY_SEQUENCE
 RESORTNAME_DDMMYYYYHH24MI
 RESORTNAME_MMDDYYYYHH24MI

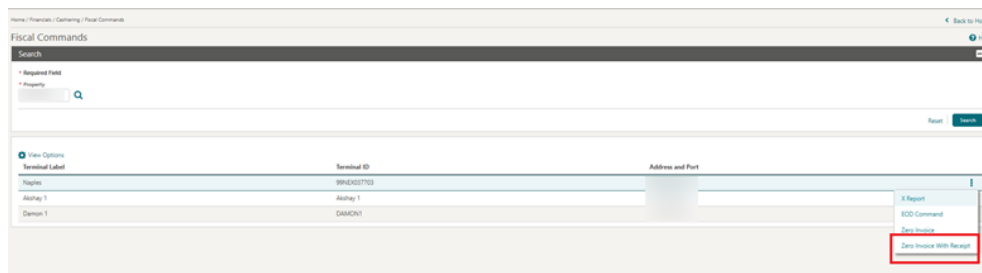
Country Specific

Country Specific - Austria - Incorporate legal requirements for Receipt Added

The following is introduced generically, but is of specific interest to properties in Austria.

1. A Zero_Invoice_With_Receipt value is added for the Fiscal Command OPERA Control.

Once set, a new row level option is available in Configure Fiscal Commands.



2. A sample_fiscal_command_receipt.rtf customizable template is added to the Cash Register Receipts report group. When you select "Zero Invoice With Receipt" from the Financials -> Cashiering -> Fiscal Commands screen upon selecting a Fiscal Terminal, the call is made through the Fiscal Layer Integration Platform (FLIP) to EFSTA. After the success response, the receipt is printed (fiscal_command_receipt.rtf).

Refer to: [Oracle Hospitality Localization Center for Hotel; Austria](#) - under OPERA Cloud, Solutions: OPERA Cloud Solution. Doc ID 2221741.2

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select **Cashiering**.
3. Scroll to the **Fiscal Folio Printing** parameter.
4. Edit **Fiscal Commands** and select **ZERO_INVOICE_WITH_RECEIPT**.

Country Specific - Brazil - Export Mapping Types Added

Export Mapping functionality is updated to include the following new mapping types:

- COUNTRY_CITIES_CODES. Export mapping codes are configured in User Defined Field values for the COUNTRY_CITIES LOV group. See [UDF Groups and Values](#).
- PURPOSE_OF_VISIT. Export mapping codes are configured in the [Purpose Of Stay](#).
- TRANSPORTATION_CODES. Export mapping codes are configured in [Transportation](#).

Refer to: [Oracle Hospitality Localization Center for Hotel;](#) Brazil - under OPERA Cloud, Solutions: OPERA Cloud Solution: OPERA Cloud Fiscal Master Data Document (Doc ID: 2221741.2)

Country Specific - Brazil - Service Type OPERA Control Added

A **Service Type** OPERA Control is added generically and is available when the Credit Bill OPERA Controls is active and should be reviewed by properties in Brazil.

Service Type enables the creation of separate folios for transaction defined as either Goods or Services.

When the Service Types OPERA Controls is active, the Transaction Code configuration displays a Service Type list field with the following values: G - Goods; S - Services for sales charge transaction codes.

The Folio Type Method OPERA Control is updated with a Service Type value when the Service Type OPERA Control is active.

When the Service Types OPERA Control is active and the Folio Type Method OPERA Control is set to Service Type, the Folio Type configuration provides an additional list field for selecting either Goods or Services.

When selecting the Post It option, a new single select list of values (LOV) for Service and Goods type selection is available. The Articles and Transaction codes available for posting will be of that selected service type.

When at least one article or transaction code is posted, this LOV field is disabled as you can only post article or transaction codes of one service type on a Post It / Passer By folio. During folio settlement, appropriate Service or Goods type folios are created.

For Latin American country modes, the Restrict Negative Sale in Post It OPERA Control must be active to restrict posting negative transactions in Post It and Passer By.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Brazil - under OPERA Cloud, Solutions: OPERA Cloud OPERA Cloud Fiscal Master Data Document (Doc ID 2221741.2).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Cashiering** group.
4. Enable the **Service Type** function.
5. Update the **Folio Type Method** setting to **Service Type**.

Country Specific - Brazil - SPED Report Updated

The following is generically available, but should be reviewed by properties in Brazil.

The SPED Report (BR_SPED and BR_SPED_DAY) is updated to consider only the transaction codes that are configured with the Service Type.

The report no longer considers the fiscal transaction code.

The screenshot shows the 'Manage Transaction Code' configuration page in the Oracle OPERA Cloud system. The page is titled 'Transaction Codes' and has tabs for 'Property' and 'Template'. The 'Property' tab is active. The configuration is for Property 'ABHI' and Code '1000', with a description of 'Transient Room Revenue'. The 'Subgroup' is 'ROOM Room Revenue' and the 'Group' is 'ROOM Room Revenue'. The 'Transaction Type' is 'Lodging'. The 'Tax Code' is 'Fiscal Transaction Code'. The 'Adjustment Transaction Code' is 'Default Price' and the 'Default Price' is 'USD'. The 'Minimum Amount' is '10.00 USD' and the 'Maximum Amount' is '100.00 USD'. The 'LPC' dropdown menu is highlighted with a red box and shows 'Service Type' as the selected option. The 'Accounting' dropdown menu shows 'Quantity C'. The 'Payment Details' section includes 'Payment Type', 'Processing Type', 'CC Code', and 'Account Number'.

Refer to: [Oracle Hospitality Localization Center for Hotel: Brazil](#) - under OPERA Cloud, Solutions: OPERA Cloud Solution: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2620770.1)

Country Specific - Colombia - Purchase Order Details Added

The Information Collection Methods OPERA Control is updated with the Purchase Order Details option generically and should be reviewed by properties in Colombia.

When selected for the Information Collection Methods OPERA Control, the Additional Information panel in the Reservation presentation screen is updated with PO Number and PO Date fields.

Values entered into the fields are available in the universal payload when the Fiscal Folio Printing functionality is active.

Refer to: [Oracle Hospitality Localization Center for Hotel: Colombia](#)- under OPERA Cloud, Solutions: Colombia - Fiscal Information Document for Hospitality (Doc ID: ID 2657496.1)



STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **General** group.
4. Locate and activate the **Information Collection** parameter.
5. Update the **Information Collection Methods** setting.
6. Select **Purchase_Order_Details**.

Country Specific - France - Article 88 Requirements, Folio Customization

Changes are made to the custom_france_folio_rtf.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); France - under OPERA Cloud, Solutions: OPERA Cloud Solution: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2621636.1)

Country Specific - Italy - Custom Charges Feature Updated

Custom Charge configuration is updated as follows:

- The Rule Type list field is added with MAX NO NIGHTS.
 1. When the Rule Type is MAX NO NIGHTS, the value field is displayed along with the price. The Value field is mandatory.

2. When the Rule Type LOV is blank, only the Price field is available.
- The Property Exemptions Type is added to the Custom Charge Exemptions Screen.

Refer to: [Oracle Hospitality Localization Center for Hotel; Italy](#) - under OPERA Cloud Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID 2563778.1).

Country Specific - Italy - Custom Charge Report Added

A Custom Charge and Redemption Summary report (custom_charge_summary) is added to the Financials group.

The report consists of three sections:

1. Paying Guests
2. Exempt Guests
3. Special condition Guests

Refer to: [Oracle Hospitality Localization Center for Hotel; Italy](#) - under OPERA Cloud Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID 2563778.1).

Country Specific - Italy - OPERA Controls Added for ISTAT Reports and Exports

The following OPERA Controls are added generically to the [Exports Group](#), but should be reviewed by properties in Italy.

Istat Hotel ID

Hotel ID for Istat Reports/Exports.

Istat Hotel Key

Hotel Key for Istat Export, Lazio Region only.

Istat Number of Beds

Number of Beds for Istat Reports/Exports.

Istat Number of Restrooms

Number of Restrooms for Istat Reports/Exports.

Istat Number of Rooms

Number of Rooms for Istat Reports/Exports.

Refer to: [Oracle Hospitality Localization Center for Hotel; Italy](#) - under Oracle Hospitality – OPERA Cloud, Documentation: OPERA Cloud Solution: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2563778.1)

STEPS TO ENABLE

1. From the **side menu**, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.

3. Select the **Exports** group. Refer to: [OPERA Controls - Exports](#).
4. Locate and update the settings listed in the section above.

Country Specific - Philippines - Message Texts Added

The following should be reviewed by properties in the Philippines:

The following [Customizable Message Texts](#) are added for the following reports and stationery templates.

MSGE Codes	CAS_DET AILS	SAMPLE _FOLIO_ PHILIPPI NES_TE XT1	SAMPLE _FOLIO_ PHILIPPI NES_TE XT2	SAMPLE _PAYME NT_PHILI PPINES_ TEXT1	SAMPLE _PAYME NT_PHILI PPINES_ TEXT2	SAMPLE _STATE MENT_P HILIPPIN ES_TEXT 1	SAMPLE _STATE MENT_P HILIPPIN ES_TEXT 2
Report							
ack_receipt	X						
official_receipt_s ummary	X						
pwd_report	X						
bir_senior_citizen	X						
official_receipt_re gister	X						
zero rated report	X						
official folio register report	X						
sample_folio_phil ippines	X	X	X				
sample_payment_ philippines	X			X	X		
sample_statemen t_philippines	X					X	X

NOTES

- sample_folio_philippines, sample_payment_philippines, and sample_statement_philippines are customisable templates. See [About Stationery Editor \(Oracle Business Intelligence \(BI\) Publisher\)](#).
- ack_receipt, official_receipt_summary, pwd_report, bir_senior_citizen, official_receipt_register, zero rated report, and official folio register report cannot be customized.
- The report group **BIR Reports** is enabled for properties in the Philippines . See [Generating Reports](#).

Country Specific - Portugal - Foliotax_07 Report Added

The following is generically available, but should be reviewed by properties in Portugal.

A FOLIOTAX_07 report is added to the [Financial report group](#).

Refer to: [Oracle Hospitality Localization Center for Hotel; Portugal](#) - under OPERA Cloud, Solutions: OPERA Cloud Solution.

Country Specific - Portugal - PT_SAFT_104 Export Updated

Two XML tags are added to the PT_SAFT_104 export that provide the following details:

- **<Reference>** will contain the associated bill number details against which the credit bill is generated from the folio history screen.
- **<Reason>** (credit bill reason) will contain the supplement details updated during the transaction posting from the Folio History screen.

The Credit Bill generated from the Folio History screen is included in the export at the transaction code level.

Information folios and Pro-forma folios generated for POS Account reservations are handled as "internal" and not recorded as a working document in the PT_SAFT_104 export.

Refer to: [Oracle Hospitality Localization Center for Hotel; Portugal](#) - under OPERA Cloud, Solutions: OPERA Cloud Solution: OPERA Cloud Fiscal Primary Data Document (Doc ID:2221741.2)

STEPS TO ENABLE

1. From the side menu, select **OPERA Cloud**, select **Miscellaneous**, select **Exports**, and then select **Country Exports**.
2. Select the **pt_saft_104. export**.
3. Click the **vertical ellipsis** and select **Delete**.
4. Click **New from Template**.
5. Search and select **pt_saft_104**.

Refer to: [Creating Exports From Templates](#)

Country Specific - Portugal - Sample Folio Portugal and Sample Credit Portugal Templates Updated

The following changes are implemented for the SAMPLE_CREDIT_PORTUGAL template:

1. Associated Document - Associated Bill Number.
2. Associated Date - Associated Bill Date.
3. Calculate the Gross amount and display for VAT line.
4. Amounts should be absolute values.
5. Show the Credit and Debit amounts at respective columns (credit amounts should be in the Debit column; debit amounts should be in the Credit column).



Portugal

Nota de Crédito/ : 130
 Credit Bill No.
Docum. Assoe/ : PORTUGUESE FOLIO180
 Assoc. Docum.
Data Doc. Ass./ : 11-02-17
 Ass. Doc. Date
 Signature Hash : CSC4-Processado por prog. certificado
 N.Â°1223-AT/Processed by certified prog.
 N.Â°1223-AT

DUPLICADO/COPY OF INVOICE

Página N.º/Page : 1 of 1
 No.
 Caixa N.º/ : 1
 Cashier No.
 ID Utilizador/ :
 User ID
 12-23-20


N.º Membro/ :
 Memb. No.
 N.º C.Corrente/A/R :
 Number
 N.º Contribuinte/ :
 TAX ID No.
 Nome Emp./Comp. :
 Name

Data/Date	IVA / VAT	Descrição/Description	Créditos/Credits	Débitos/Debits
			EUR	EUR
11-02-17	5%, 6%, 13%, 0%	Restaurant Breakfast Food	25.00	
11-02-17		Cash		25.00
Total/Total			25.00	25.00
Balanco/Balance				0.00
Descrição IVA VAT Description	Valor Net Net Amt	IVA VAT	Valor Inc. IVA Gross Amount	
0% IVA/VAT	20.16	0.00	20.16	
Tax 2	20.16	1.01	21.17	
13% IVA/VAT	20.16	2.62	22.78	
6% IVA/VAT	20.16	1.21	21.37	
Total/Total	20.16	4.84	25.00	

Signature Hash: CSC4-Processado por prog. certificado N.Â°1223-AT/Processed by certified prog. N.Â°1223-AT

The following changes are implemented for the SAMPLE_FOLIO_PORTUGAL template:

1. VAT lines visible even for 0% VAT.
2. VAT Gross amount rounding for two decimals.



Quarto/Room No : 239		Portugal
Chegada/Arrival : 11-02-17		
Saida/Departure : 11-03-17		
Adultos/Adults : 1 Cria./Child. : 0		
Signature Hash : xEsp-Processado por prog. certificado N.Áº1223-AT/Processed by certified prog. N.Áº1223-AT		COPY OF INVOICE
Factura N.º/Folio No : 180	N.º Memb/Memb. No :	
Conf. N.º/Conf. No : 1295170	N.º A/RJA/R Number :	
Caixa N.º/Cashier No : 1	Cód. Grupo/Group Code :	
ID Utilizador/User ID :	Empresa/Company :	
Voucher/Voucher No :	N.º Contribuinte/Tax ID :	

Data/Date	IVA VAT	Descrição/Description	Débitos/Debits EUR	Créditos/Credits EUR
11-02-17	5%, 6%, 13%, 0%	Restaurant Breakfast Food	250.00	
11-02-17		Cash		250.00
Total em / Total in EUR 0.00		Total/Total	250.00	250.00
		Balanco/Balance		0.00
Queira consultar a informação abaixo para pagamento/ Please see below our details for payment:		Descrição IVA VAT Description	Valor Net Net Amt	IVA VAT
Assinatura / Signature: _____		Isento Iva/ Non Tax	0.00	0.00
		0% IVA/VAT	201.61	201.61
		Tax 2	201.61	10.08
		13% IVA/VAT	201.61	26.21
		6% IVA/VAT	201.61	12.10
		Total/Total	201.61	48.39

<p>NIB: xxxxxxxxxxxxxxxxxxxxxx</p> <p>IBAN: PTxxxxxxxxxxxxxxxxxxxxxx</p> <p>SWIFT: xxxxxxxxx</p> <p>Signature Hash Footer: xEsp-Processado por prog. certificado N.Áº1223-AT/Processed by certified prog. N.Áº1223-AT</p>	<p>Os serviços prestados e os bens fornecidos foram realizados até à data da factura, de acordo com a alínea f) do nr. 5 do art. 36 do CIVA.</p> <p><i>All services have been entirely rendered in Portugal on the dates shown on the invoice, in accordance with line 5f of Article 36 of CIVA.</i></p>
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Refer to: [Oracle Hospitality Localization Center for Hotel; Portugal](#) - under OPERA Cloud, Solutions: OPERA Cloud Solution.

Country Specific - Portugal - Simple Folio Functionality Updated

The Deposit Folio workflow and Billing screen workflow are updated for the generation of Simple Folios. When the posted charges are equal to or less than 100.00, the check box for Simple Folio is visible during settlement.

- If the Simple Folio box is selected, then the Simple Folio generates.
- If the Simple Folio box is deselected, then the normal Portuguese Folio generates.

Refer to: [Oracle Hospitality Localization Center for Hotel; Portugal](#)

Country Specific - Taiwan - e-Invoice Details Report Updated

When you generate the e-Invoice Details report (einv_details), the report only displays records with an e-Invoice Number (also known as the GUI Number).

Refer to: [Oracle Hospitality Localization Center for Hotel; Taiwan](#)- under OPERA Cloud, Solutions: Taiwan - Oracle Hospitality Fiscal Layer Integration Platform Documentation (Doc ID: 2559710.1)

Country Specific - Taiwan - e-Invoicing Details Screen Updated

The following is implemented generically, but should be reviewed by properties in Taiwan.

Before performing settlements (Check out, Interim Folio, Advance Folio), the following e-Invoice screen appears enabling you to select e-Invoice type and Carrier Type.

Based on the e-Invoice type/Carrier type selection, the screen refreshes and shows the respective fields to enter the details.

e-Invoice Type = Individual / Carrier Type = Citizen Digital Certificate Number:

The screenshot shows a web form titled "Before Settlement Actions". The form is divided into two main sections: "e-Invoice Details" and "Carrier Details".

- e-Invoice Details:**
 - * Required Field**
 - * e-Invoice Type:** A dropdown menu with "Individual" selected.
 - Supplement:** A text input field.
 - Buyer Name:** A text input field.
- Carrier Details:**
 - * Carrier Type:** A dropdown menu with "Citizen Digital Certificate Number" selected.
 - * Citizens Digital Certificate No:** A text input field.

At the bottom right of the form, there are two buttons: "Cancel" and "Save".

e-Invoice Type = Company / Carrier Type = Mobile:

Before Settlement Actions

e-Invoice

e-Invoice

* Required Field

e-Invoice Details

* e-Invoice Type
Company

Supplement

Company Name

* Company Tax ID
48757166

Carrier Details

* Carrier Type
Mobile

* Mobile ID Number

Electronic Invoice Certificate
 Electronic Invoice Certificate

Cancel Save

e-Invoice Type = Donate / Carrier Type = Citizen Digital Certificate Number:

Before Settlement Actions

e-Invoice

e-Invoice

* Required Field

e-Invoice Details

* e-Invoice Type
Donate

Supplement

* NPOBAN

Carrier Details

* Carrier Type
Citizen Digital Certificate Number

* Citizens Digital Certificate No

Cancel Save

e-Invoice Type = Tax Exempt / Carrier Type = Citizen Digital Certificate Number:

The screenshot shows a web form titled "Before Settlement Actions" with a tab labeled "e-Invoice". The form contains the following sections and fields:

- e-Invoice** (Section Header)
- * Required Field** (Indicator)
- e-Invoice Details** (Section Header)
 - * e-Invoice Type** (Dropdown menu): Tax Exempt
 - * Tax Exempt ID** (Text input field)
 - Supplement** (Text input field)
- Carrier Details** (Section Header)
 - * Carrier Type** (Dropdown menu): Citizen Digital Certificate Number
 - * Citizens Digital Certificate No** (Text input field)

At the bottom right of the form, there are "Cancel" and "Save" buttons.

Refer to: [Oracle Hospitality Localization Center for Hotel; Taiwan](#)- under OPERA Cloud, Documentation: Taiwan Electronic Uniform Invoice Statement of Direction (SOD) (Doc ID: 2221741.2).

Country Specific - Taiwan - e-Invoicing Solution

The following is implemented generically, but should be of specific interest for properties in Taiwan: An **Allow Credit Bill Only From Folio History** OPERA Control is added that enables you to restrict the generation of the Credit Bill from all settlement screens except for the Folio History screen. The Parameter is disabled by default.

The e-Invoice functionality is added. The **Information Collection Methods** OPERA Control has the following value for Taiwan e-Invoice:

Code: **TW_E_INVOICE**

Description: **Taiwan e-Invoice**

Once selected, the Before Settlement Actions screen appears when you perform a Settlement or Check-Out action to generate a folio.

You must select one of four e-Invoice Type values: Individual, Company, Donate, or Tax Exempt.

Other fields appear based on the e-Invoice Type you select.

The screenshot shows a web form titled "Before Settlement Actions" with a sub-tab "TW E INVOICE". The form is divided into two main sections. The top section, "e-Invoice Details", contains the following fields: "e-Invoice Type" (a dropdown menu), "Supplement" (a text input), "Buyer Name" (a text input), and "NPOBAN" (a text input). The bottom section contains: "Carrier Type" (a dropdown menu), "Citizens Digital Certificate No" (a text input), "Company Name" (a text input), "Company Tax ID" (a text input), "Tax Exempt ID" (a text input), "Mobile ID Number" (a text input), and "Electronic Invoice Certificate" (a checkbox). At the bottom right of the form, there are "Cancel" and "Save" buttons.

Refer to: [Oracle Hospitality Localization Center for Hotel; Taiwan](#) - under OPERA Cloud, Solutions: Taiwan - Oracle Hospitality Fiscal Layer Integration Platform Documentation (Doc ID: 2559710.1)

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**. and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **General** group.
4. Locate and activate the **Information Collection** parameter.
5. Locate and update the **Information Collection Methods** setting to **TW_E_INVOICE**.
6. Select the **Cashiering** group.
7. Locate and activate the **Allow Credit Bill only from the Folio History** parameter (if you need to restrict the generation of credit bills from all areas except for the Folio History screen).
8. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
9. Enter search criteria and click **Search**.
10. Select the role to update, click **vertical ellipsis**, and select **Edit**.

11. Select the **Financials** Group.
12. Locate and activate the **Resend Fiscal Folio** task (for users to resend the fiscal folios from the Folio History screen).

Events

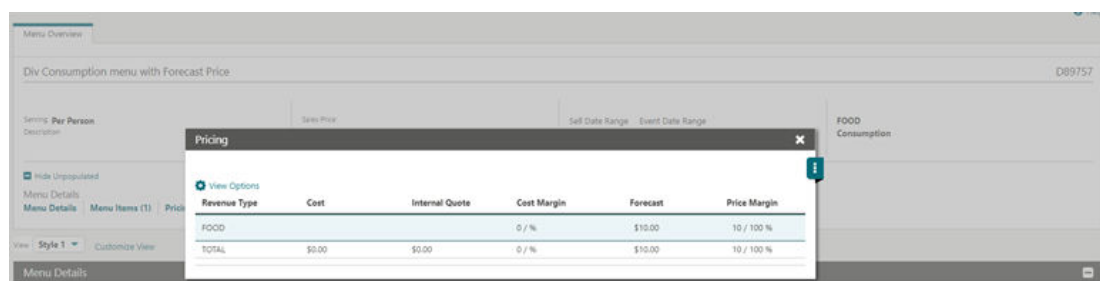
This section applies to

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. **Premium**

Consumption Menu Configuration Updated

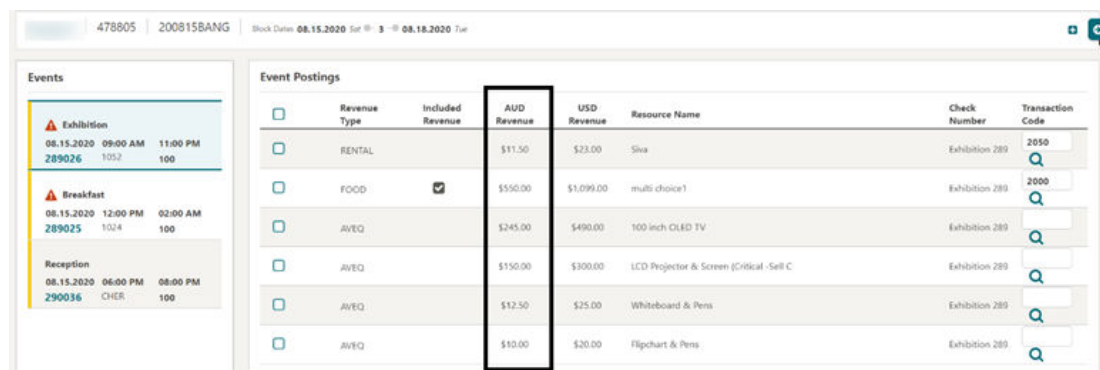
You can enter a Forecast price on a [Consumption menu](#) when the **Consumption Menu Forecasting** OPERA Control is active.



Revenue Type	Cost	Internal Quote	Cost Margin	Forecast	Price Margin
FOOD			0 / %	\$10.00	10 / 100 %
TOTAL	\$0.00	\$0.00	0 / %	\$10.00	10 / 100 %

Event Postings Updated with Catering Currency

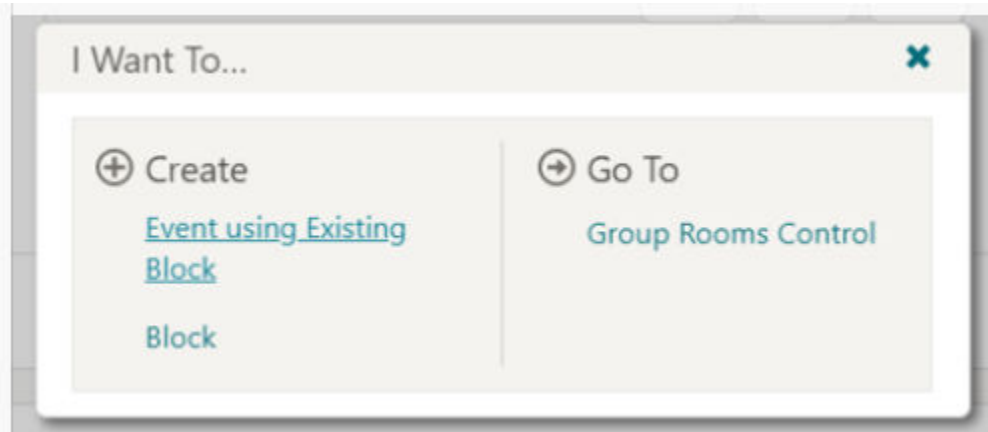
[Event Postings](#) is updated to display revenue in property and catering currencies.



Revenue Type	Included Revenue	AUD Revenue	USD Revenue	Resource Name	Check Number	Transaction Code
RENTAL		\$11.50	\$23.00	Siva	Exhibition 289	2050
FOOD	<input checked="" type="checkbox"/>	\$550.00	\$1,099.00	multi choice1	Exhibition 289	2000
AVEQ		\$245.00	\$490.00	100 inch CLED TV	Exhibition 289	
AVEQ		\$150.00	\$300.00	LCD Projector & Screen (Critical - Sell C	Exhibition 289	
AVEQ		\$12.50	\$25.00	Whiteboard & Pens	Exhibition 289	
AVEQ		\$10.00	\$20.00	Flipchart & Pens	Exhibition 289	

Function Diary I Want To Menu Updated

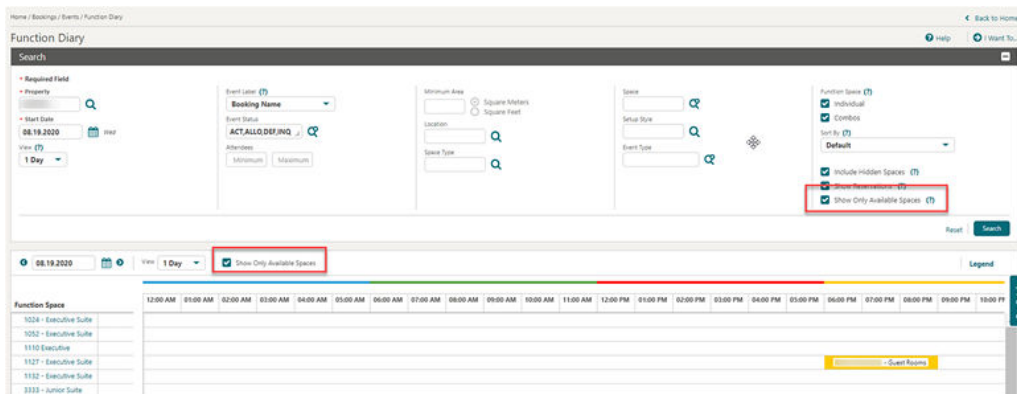
The [Function Diary](#) I Want To . . . menu is updated with the Create Block and the Go To Group Rooms Control action links.



Function Diary Search Updated

Premium

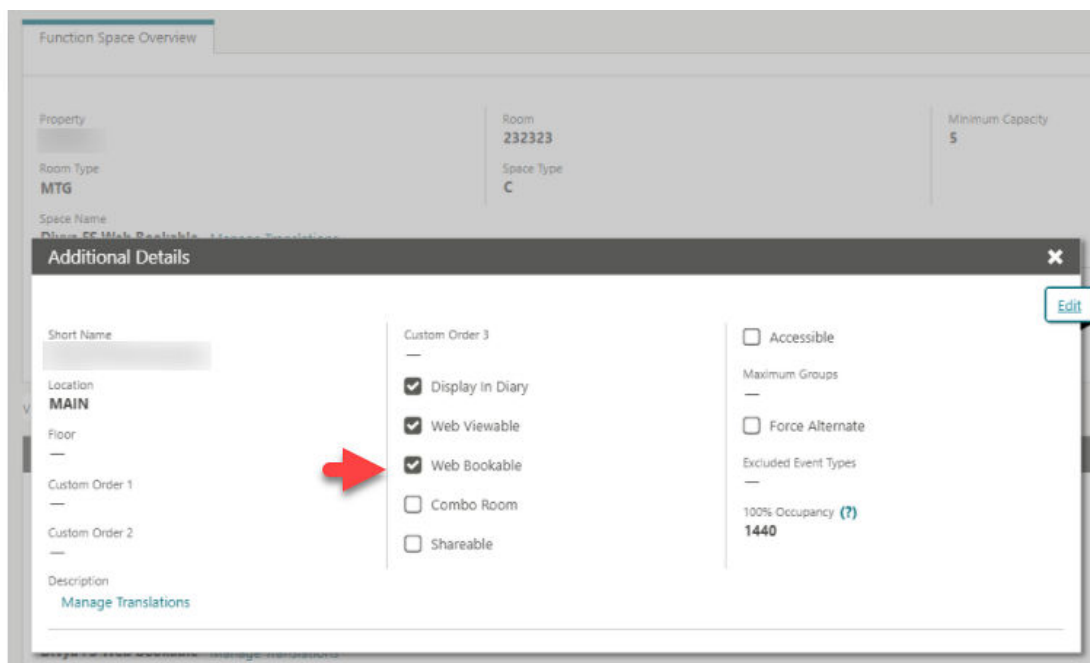
The [Function Diary](#) Search and Quick Filter is updated with the Show Only Available Spaces filter to quickly identify all spaces that are not yet booked for events in a deducted status.



Function Space Configuration Updated

With an active Sales and Catering Web Self Service Cloud Service, a Web Bookable check box is enabled in Function Space configuration.

When selected, the function space is bookable from an integrated event booking website.



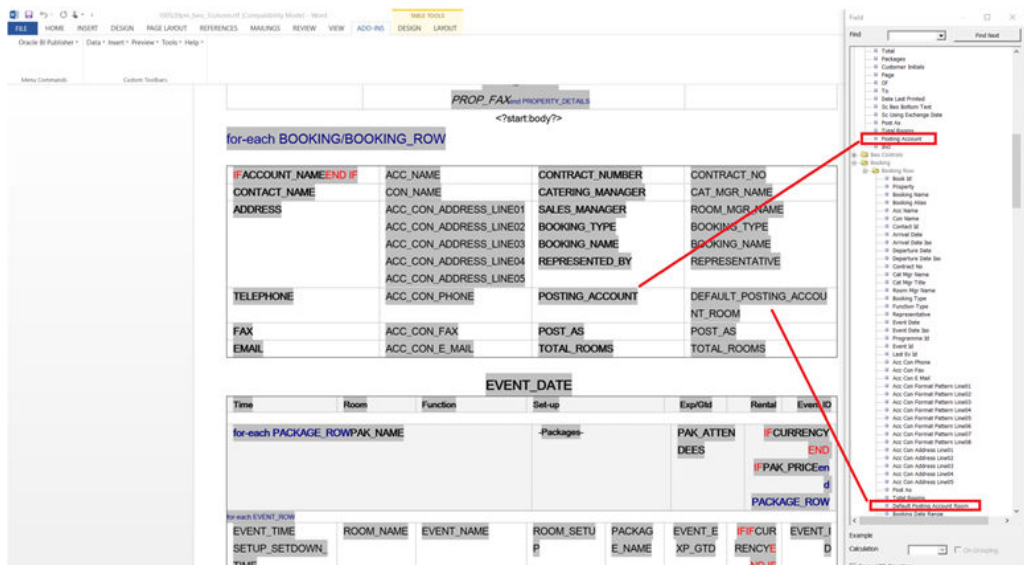
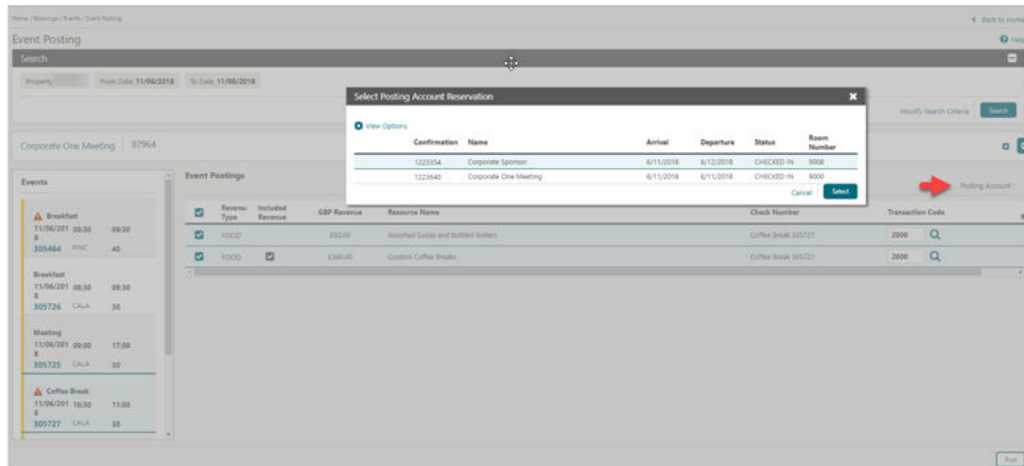
Posting Master Selection for Event Posting Added

A Posting Account (PM room number) read-only field is added in [Event Posting](#). When the selected event has a single eligible posting master reservation, the room number appears. When the selected event has more than one posting master reservation, no value appears.

When posting charges for a block that has more than one eligible checked-in posting master account, you are prompted to select the reservation to post the charges to. The prompt displays the Room Number, Reservation Name, Arrival and Departure Date, and the Confirmation number.

When generating the Banquet Check for a block with multiple posting master reservations, a Posting Account field becomes enabled, and you can select an account to use. This field is visible only when the folio is generated from the Event Posting screen.

The Posting Account and Default Posting Account Room fields are available for adding in the booking information section for all three sample banquet event order templates. See [Stationery Editor](#). This update results in the BEOs generating with the label and room number for the default posting master reservation associated to the group block. Once the label for Posting Account is added to the template, edit the field and update the code to `<?/ DOCUMENT/LABELS/POSTING_ACCOUNT?>` in the Advanced tab.



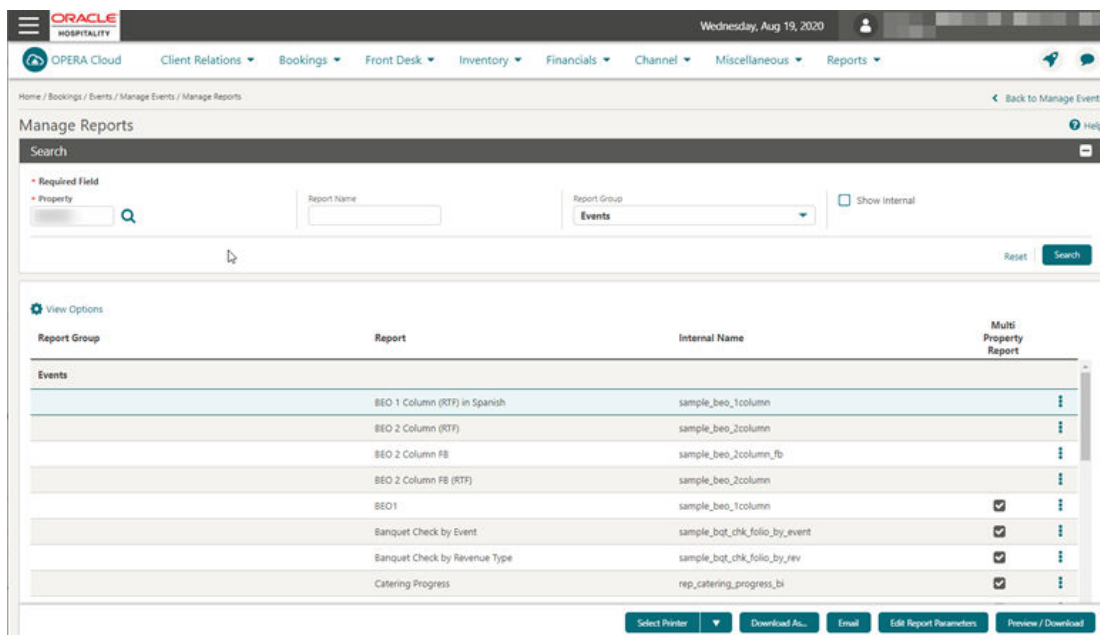
STEPS TO ENABLE

To update existing stationery templates refer to [Updating Customized Stationery with Current Data Model](#).

Reports Navigation Updated

I Want To . . . Reports is updated to launch Manage Report with the Events report group selected and the reports listed.

I Want To . . . Group Stationery is updated to launch Manage Reports with the Group Stationery report group and reports listed.



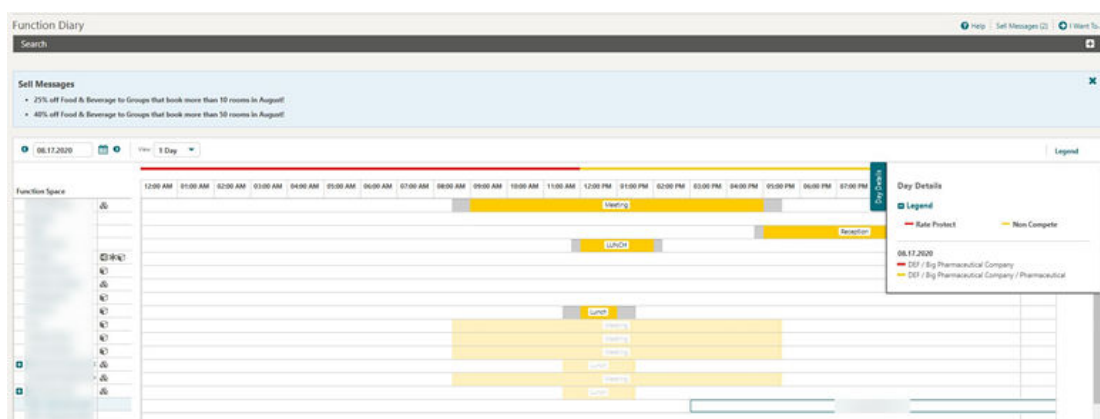
IMPACTS OR OTHER CONSIDERATIONS

See [Multiple Updates to Generate Reports](#).

Sell Messages Added to Function Diary

Premium

[Sell messages](#) are available for the [Function Diary](#) so you can easily and effectively communicate offers and announcements to your Sales and Events team.



Exports

Back Office Views Added as General Exports

The following Back Office export views are added to General Exports:

1. exp_bof_daily_stats_record
2. exp_bof_market_stats_record
3. exp_bof_statistic_export
4. exp_bof_dep_ledger_amts
5. exp_bof_chkin_dep_amts

eFolio Export Added

An **eFolio Export** OPERA Control is added, enabling the ability to export folio data to an XML file during End of Day or on-demand.

Two [export templates](#) are available for creating an export.

- **EFOLIO_EXPORT** is available to be generated during End of Day.
- **EFOLIO_EXPORT_DAY** is available to be manually generated on-demand.



Note:

eFolio export is not supported with scheduled exports.

The export file generated contains data for Billing folio settlements made with a nominated payment method.

Refer to:

- [Billing Updated for eFolio Export](#)
- [Delivery Types Added for eFolio Export](#)

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Cashiering** group.
4. Locate and activate the **eFolio Export** parameter.
5. Update the **Payment Methods** setting: specify the payment type(s) for which eFolio export should be initiated.
6. Update the **Delivery Methods** setting: select the method(s) for which eFolio export should be initiated.
 - a. **Electronic**: Sent automatically to the recipients bank.
 - b. **Email**: Sent as an email to the recipient.

- c. **Printing:** Printed and sent by regular postal mail to the recipient.
7. Locate and activate the General parameter, **Information Collection**.
8. Update the **Information Collection Methods** setting and select the method(s) to use for Information Collection functionality. EFOLIO_EXPORT is one of the options.

Set up the following tasks in Role Manager:

1. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the **vertical ellipsis**, and select **Edit**.
4. Select the **Client Relations** group and grant the tasks: **Delivery Types**, **New/Edit Delivery Types**, and/or **Delete Delivery Types** tasks.
5. Select the **Financials** group and grant the **Efolio Export** tasks.
6. Click **Save**.

France - Article 88 Exports Updated

The following elements are added to the respective sections of the exports DAILY_EXPORT and DAILY_EXPORT_DAY:

- Total Net Amount
- Total Tax Amount
- Total Tax Summary
- Property RCS Number
- OPERA Cloud Version Number
- Cashier Number
- User Id
- Document Type
- Number of Charges



Note:

You must copy the exports from a template for the new elements to be included.

STEPS TO ENABLE

1. From the side menu, select **OPERA Cloud**, select **Miscellaneous**, select **Exports**, select **Country**, and then select **New From Template**.
2. Select the **Template Daily_Archive** or **Daily_Archive_Day**.
3. Create the **Export Name** and select **Create and Continue**.
4. Select the **End of Day** check box and **Frequency** per your requirement for **Daily_Archive** Export.
5. Click **Save**.

Refer to: [Oracle Hospitality Localization Center for Hotel; France](#) - under OPERA Cloud, Solutions: OPERA Cloud Solution: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2621636.1)

Portugal - PT Police Export Day Updated

The following changes to the Portugal Police Export (PT_POLICE_EXPORT_DAY) are generically available, but should be reviewed by properties in Portugal.

The Portugal Police export (PT_POLICE_EXPORT_DAY) is modified to include ICAO Codes for Residence Countries, ID Issued Countries and Nationalities.

In order to use the Mapped Codes for Country Codes and Nationality Codes for PT_POLICE_EXPORT_DAY, you must create the following Mapping Types with their respective Mapped To Groups in Administration>Interfaces > Export Mapping > Mapping Types/Codes.

When the following mapping types are created with their respective Mapped To codes, OPERA Cloud loads the ICAO mapping codes of Countries and Nationalities.

1. Mapping Type: PT_POLICE_EXPORT. Description: Export mapping Type for Portuguese Police Export Country Codes, Mapped To: Country Codes.
2. Mapping Type: PT_POLICE_EXPORT. Description: Export mapping Type for Portuguese Police Export Nationality Codes, Mapped To: Nationality Codes.

When the reservation has accompanying guest(s) attached, the information pertaining to accompanying guests are included in the export. Additionally, the footer section of the export file is modified to include the character '|' (pipe) at the end.

Note that you must re-select the export from the template for the changes to take effect.

Refer to: [Oracle Hospitality Localization Center for Hotel; Portugal](#) - under OPERA Cloud Solutions: Statement of Direction – Unique Document Code (ATCUD) and Bidimensional Barcode (QR code) (Doc ID 2713238.1).

STEPS TO ENABLE

1. From the side menu, select **OPERA Cloud**, select **Miscellaneous**, select **Exports**, and then select **Country**.
2. Delete the existing export **PT_POLICE_EXPORT_DAY** (if any).
3. Select **New from Template**.
4. Search for and select the **PT_POLICE_EXPORT_DAY** from the **Template** list.
5. Click **Create and Continue**.

Portugal - PT SAFT 104 Export Updated

The PT_SAFT_104 export contains the detailed transactions and tax information instead of the wrapper for the information and proforma folios. In the case of individual transactions, the taxes are also recorded in the export for the working documents (information and proforma folios). Taxes appear on the sample_folio_portugal template and sample_credit_portugal template for working documents (information and proforma folios).

**Note:**

There is no need to re-customize the folio or re-select the export from template.

Refer to: [Oracle Hospitality Localization Center for Hotel;Portugal](#) - under OPERA Cloud Solutions: Statement of Direction – Unique Document Code (ATCUD) and Bidimensional Barcode (QR code) (Doc ID 2713238.1).

Property Export for Oracle Responsys (Marketing Cloud) Added

The `RESPNSYS_PROP_DAY` export is available for exporting Property Details within a specific chain to [Oracle Responsys \(Oracle Marketing Cloud\)](#).

**Note:**

Regardless of HUB configuration, when one property runs this export ALL properties in the chain (tenancy) are exported.

You can generate this export for a date range in OPERA Cloud > Miscellaneous > Exports > General > Select the export file type > Edit > Filter Condition.

There are three export file types available in the list of templates within the General exports. You can select the applicable export(s) from the template list and add them to your property.

- **RESPNSYS_PROP_DAY**: Use this template file type to generate the Property export manually.
- **RESPNSYS_PROP**: When this template file type is added to the property, the Property export is automatically scheduled to run during End of Day. You can review the scheduler job from Miscellaneous > Exports > Schedules.
- **RESPNSYS_PROP_AUTO**: Use this template file type to schedule the Property export from Miscellaneous > File Exports > Schedules.

When the Property export is generated during End Of Day or from a scheduler job, the export is generated for the previous month (Business day -30 days).

The Property export is generated in a comma separated CSV file format by default. You can change the format to .txt from Miscellaneous > Exports > General > Select the export file type > Edit > update the file extension formula.

The export is delivered to an SFTP or file system location.

UPE Exports Added

The following pre-defined export templates are generically available, but should be reviewed by specific properties.

The added [export templates](#) are:

- **UPE_EXPORT**: Universal PMS Export - automatically runs during the End of Day process.

- UPE_EXPORT_DAY: Universal PMS Export can be manually generated for any past date range.

Uruguay - RIHP Police Export Available

The following is available generically, but is of specific interest to properties in Uruguay.

Using the ES_POLICE_EXPORT view, an export can be created that fulfills the requirements for the Computerized Registry of Guests and Passengers (RIHP).

It is mandatory to run the RIHP Export on a daily basis during night audit with output in delimited format.

Refer to: [Oracle Hospitality Localization Center for Hotel](#); Uruguay - under OPERA Cloud Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID 2657495.1).

Front Desk

Automated Intelligence (AI) Room Assignment Added

An **AI Room Assignment** OPERA Controls is added. AI Room Assignment is an artificial intelligence and data science based feature for the batch assignment of rooms to reservations and aims for better guest satisfaction and reduced operational costs and manual efforts. The procedure primarily considers accessibility and smoking preferences along with other guest preferences. Guest preferences are intelligently removed when rooms matching all of the guest's preferences are not available. AI Room Assignment incorporates reservation importance by considering a ranking value for VIP membership type/level and market group. The feature also ensures balanced room rotation to reduce wear and tear on rooms and ensures maximize contiguous future availability of rooms by minimizing gaps with reservations assigned to each room.

With the Do Not Move Room OPERA Controls active, pre-assigned reservations marked Do Not Move are excluded from the AI Room Assignment procedure.

With the Reservation Upgrade OPERA Controls active, reservations that should be upgraded due to room type overbooking are identified based on reservation importance, length of stay, and cost of upgrade, among other criteria. You must select the reservation [market groups](#) that are eligible for AI complimentary room type upgrade based on the upgrade room type hierarchy configured.

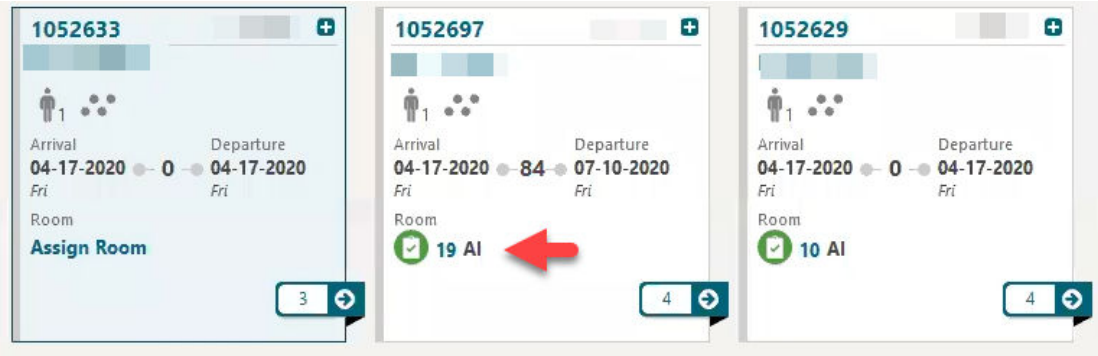


Note:

Block reservations are excluded from upgrade.

AI assigned rooms are indicated by 'AI' after the room or 'AI Upgrade' in the event of a room type upgrade.

See [Running AI Room Assignment](#).



Available room search is updated with an AI Display Order option. When selected, the results are sequenced according to the recommendation from AI Room Assignment.

See [Assigning Rooms to a Reservation](#).

Search

Room Status Filter
 Clean Out of Service
 Dirty

Room Type
 STDQ,SMK1,STU,5

Room

Floor

Features

Smoking

Connecting Rooms Only
 Departures
 Departure Time
 hh:mm
 AI Display Order

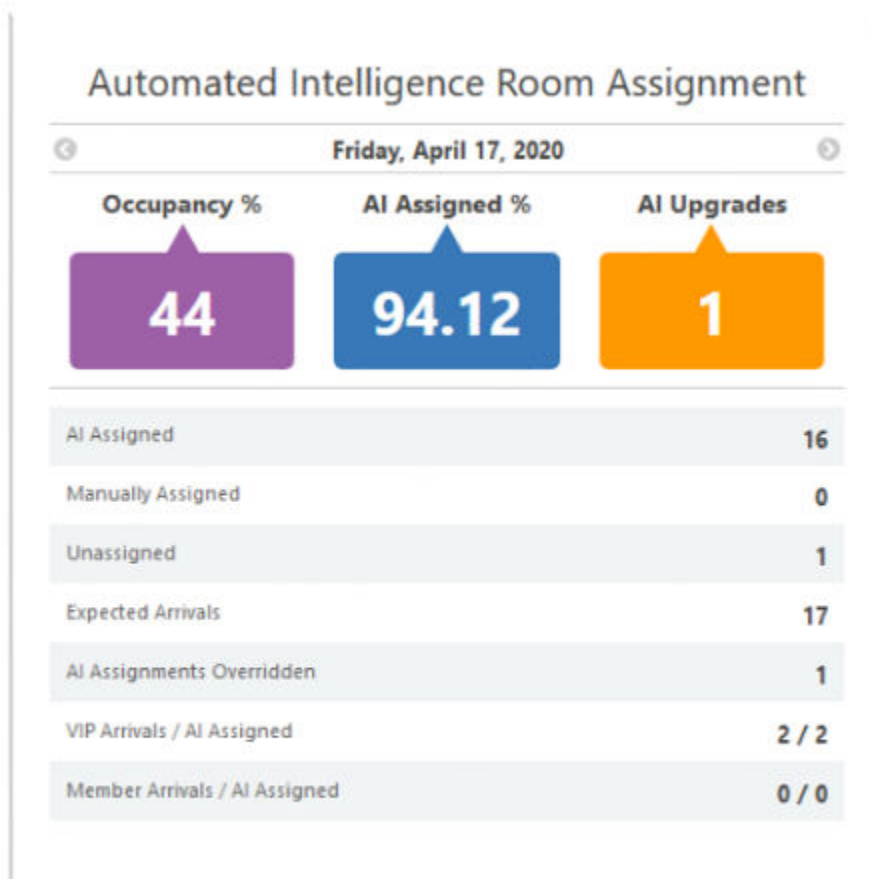
Reset Search

9 results

View Options

Room	Room Type	Status	FO Status	Departure Time	Features	Connectin	Condition	Componer	Reservation Status	Floor	Actions
009	SMK1	<input checked="" type="checkbox"/>	Vacant		GARDEN				Not Reserv...		Select Room
1002	SUPERKIN	<input checked="" type="checkbox"/>	Vacant		GARDEN				Not Reserv...		Select Room

An Automated Intelligence Room Assignment [Dashboard tile](#) is available, which indicates statistics related to the assignment of rooms each day.



STEPS TO ENABLE

Controls

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the [Reservations Group](#).
4. Locate and activate the **AI Room Assignment** function.

Note:

AI Room Assignment cannot be used in conjunction with the Enhanced Room Assignment function or Room Type Auto Room Assign parameters.

5. Update the **Lock-In Days** setting.
6. Update the **Accessibility Preference Codes** setting.
7. Update the **Optimization Objective** setting.

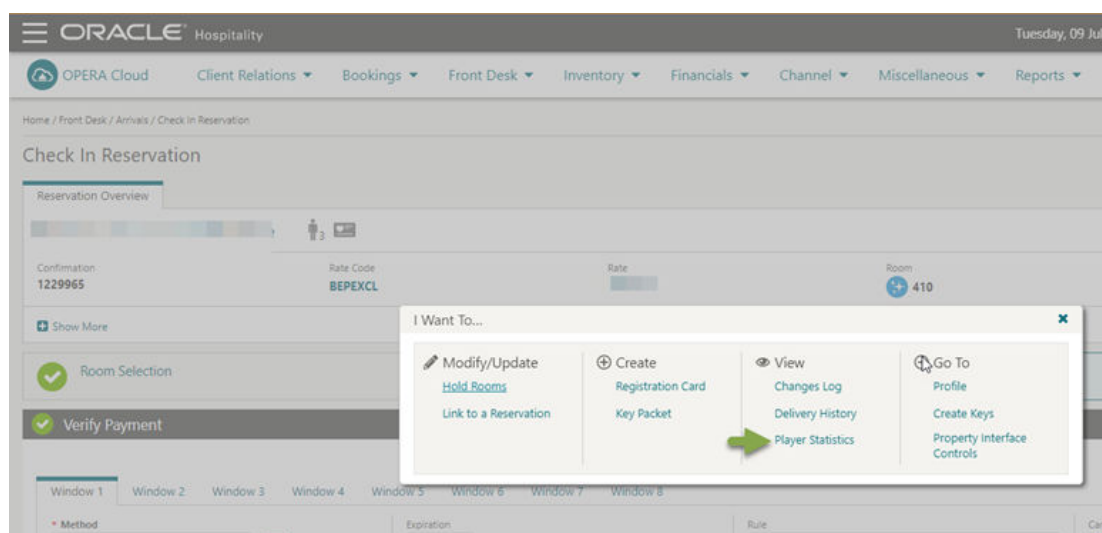
- Update the **Allow Automatic Room Upgrades** parameter, if desired.

User Tasks

- From the side menu, select **Role Manager**, select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
- Enter search criteria and click **Search**.
- Select the role to update, click the **vertical ellipsis**, and select **Edit**.
- Select the **Bookings** group and grant the **AI Room Assignment** task.
- Select the **General** group and grant the **View AI Room Assignment Tile** task.
- Click **Save**.

Check In Updated for Player Statistics

Check In is updated to provide access to Player Statistics from the I Want To . . . action for reservations with a Patron Tracking System (PTS) membership number attached to the profile irrespective of whether this member number is selected for the reservation.



Gaming Keycard Added

Gaming

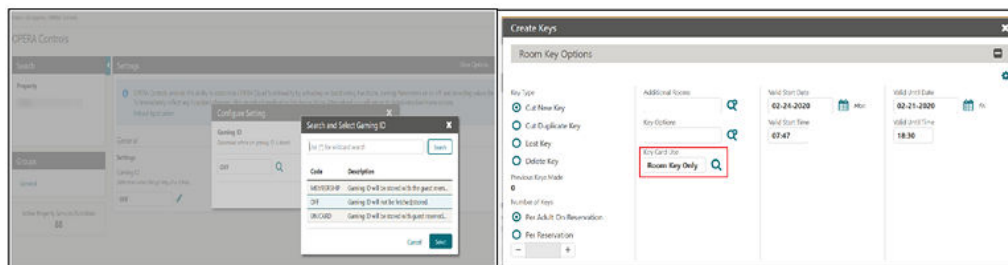
The **Gaming ID** General setting is added to OPERA Controls.

- If Gaming ID is set as UNICARD, the Gaming ID is saved on the Reservation.
- If Gaming ID is set as MEMBERSHIP, the Gaming ID is saved on the Membership.

The create (room) Key is updated with a Key Card Use list field, which defaults to the Gaming ID OPERA Control value.

All other value are available for selection.

- If the Gaming ID setting is set to OFF, then the default key type is Room Key Only and other options should be available.
- If the Gaming ID setting is set to MEMBERSHIP, then the default key type is Gaming Card Only and all of the other choices should be available.
- If the Gaming ID setting is set to UNICARD, then the default key type is Universal Card and all other choices are available.

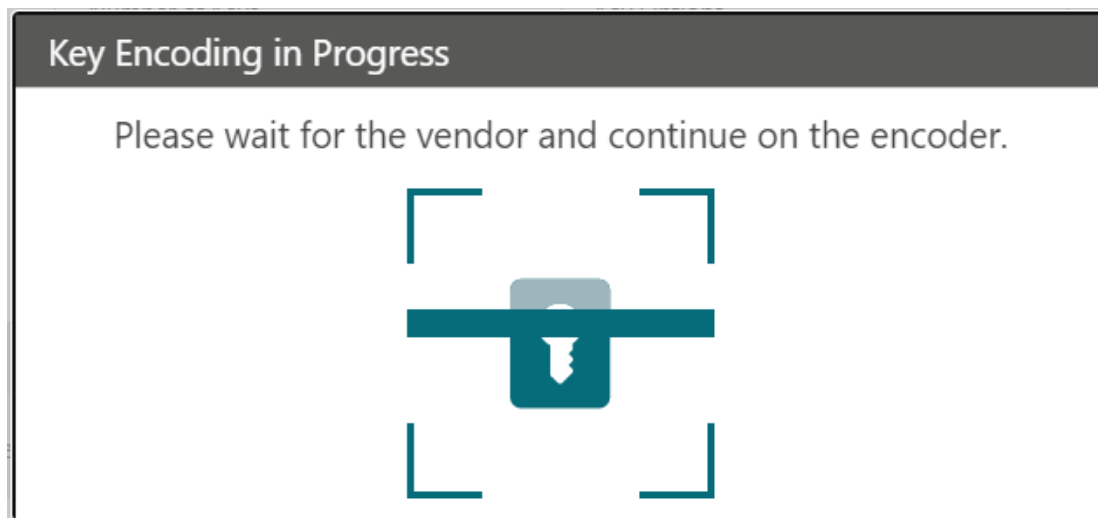


STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **General** group and scroll to the setting section.
4. Select and update the **Gaming ID** setting:
 - a. OFF - Gaming ID is not fetched/stored.
 - b. UNICARD - Gaming ID is stored with guest reservation.
 - c. MEMBERSHIP- Gaming ID is stored with the guest membership.

Key Encoding Progress Message Added

A Key Encoding in Progress message is presented when you select the Create Key, Create a One Shot Key, or Read Key actions from reservations or Property Interface Controls.



Integrations

Enhanced Fiscal Business Events

When you perform an action that generates a Fiscal Business Events payload and an export value is mapped from the Export Mapping configuration for the country of the guest profile, the mapped value is included in the Fiscal Business Events payload.

Fiscal Communication Improved

When you perform a settlement for a fiscal folio and an error is returned during fiscal communication, OPERA Cloud displays the error text from the response in the error message.

Fiscal Export Mapping Improved

The Export Mapping functionality is enhanced to include new fiscal mapping codes for Mapping Types.

The mapping codes are split so that you can configure them for each fiscal partner.

- **Mapping Type:** COUNTRY_CODES
Mapping Codes: MC_IRP, MC_SOVOS, MC_SISCOSEV, MC_HGRS, MC_NTMP, MC_EDICOM, MC_BASWARE, MC_VOXEL, MC_BITSOFT, MC_HRS, MC_GENERIC, MC_EFSTA, MC_FISKALTRUST
- **Mapping Type:** STATE_CODES
Mapping Codes: MC_IRP, MC_SOVOS, MC_SISCOSEV, MC_HGRS, MC_NTMP, MC_EDICOM, MC_BASWARE, MC_VOXEL, MC_BITSOFT, MC_HRS, MC_GENERIC, MC_EFSTA, MC_FISKALTRUST

Fiscal Folio Parameter Added and Posting Type Codes Updated

The Fiscal Folio parameter **Flip_Server_Address** is included in the following Fiscal Folio parameter templates:

- BASWARE
- EDICOM
- ESDC
- ITALY_RT_PRINTER
- VNPT
- GENERIC

Fiscal Folio Bucket Types Flip, Posting_Type_1 until Posting_Type_9, are available as prepopulated/default configurations without a preceding 0.

Fiscal Folio Parameters Configuration Improved

The configuration screen for Fiscal Folio Parameters is enhanced to allow you to configure Fiscal Folio Parameters for multiple partners/vendors.

All existing Fiscal Folio Parameters configured in a property are associated with the GENERIC partner by default.

When the fiscal universal payload is generated by properties with Fiscal Folio Parameters configured for multiple partners/vendors, the Fiscal Folio Parameters are organized by Partner within the fiscal universal payload.

Home / Financial / Cashiering Management / Fiscal Folio Parameters Back to Home

Fiscal Folio Parameters Help

Search -

Required Field

Property Partner Code

Reset Search

New from Template New

View Options

<input type="checkbox"/>	Partner	Code	Description	Value	
<input type="checkbox"/>	GENERIC	FLIP_ASSOCIATED_FISCAL_BI...	In a scenario where a Credit Bill is ...	2000-01-01	⋮
<input type="checkbox"/>	GENERIC	FLIP_ASSOCIATED_FISCAL_BI...	In a scenario where a Credit Bill is ...	9999 9999	⋮
<input type="checkbox"/>	GENERIC	FLIP_ASSOCIATED_FISCAL_BI...	In a scenario where a Credit Bill is ...	2000-01-01	⋮
<input type="checkbox"/>	GENERIC	FLIP_ASSOCIATED_FISCAL_TE...	In a scenario where a Credit Bill is ...	99STM999999	⋮
<input type="checkbox"/>	GENERIC	FLIP_CLIENT	Determines if the FLIP Client is us...	NO	⋮
<input type="checkbox"/>	GENERIC	FLIP_CONFIGMODE	FLIP configuration mode	DEFAULT	⋮
<input type="checkbox"/>	GENERIC	FLIP_DELIVERYLAYOUT	FLIP delivery layout	FLIPPAYLOAD	⋮
<input type="checkbox"/>	GENERIC	FLIP_DELIVERY_DIRECTCALL	FLIP delivery direct call	NO	⋮
<input type="checkbox"/>	GENERIC	FLIP_DEPOSIT_TRANSFER	Deposit Transfer at Check In' Trans...	9150	⋮
<input type="checkbox"/>	GENERIC	FLIP_DIRECTCALL_EXEPARAM	Vendor Executable used by Direct...		⋮

Fiscal Folio Parameters Feature Improved

Fiscal Folio parameters functionality is enhanced to include additional Fiscal Folio parameters for the GENERIC template and the EDICOM template.

Template: GENERIC

Additional Fiscal Folio Parameters:

FLIP_PARTNER_MODE
FLIP_PARTNER_NETGROSS
FLIP_PROPERTY_ECONOMIC_ID

Template: EDICOM

Additional Fiscal Folio Parameters:

FLIP_PARTNER_MODE
FLIP_PARTNER_NETGROSS
FLIP_PARTNER_TAX_QUALIFICATION
FLIP_PERSON_IN_CHARGE
FLIP_PROPERTY_ADDRESS1
FLIP_PROPERTY_ECONOMIC_ID
FLIP_PROPERTY_ID

Fiscal Folio Parameters Removed

The following Fiscal Folio Parameters are removed from all Fiscal Folio parameter templates (if they are part of the template) including the Generic template.

DELIVERY_OPERA
FLIP_DELIVERYLAYOUT
FLIP_DELIVERY_DIRECTCALL
FLIP_DIRECTCALL_EXEPARAM
FLIP_PROXY
FLIP_DELIVERY_FILESYSTEM
FLIP_LOGIN
FLIP_DELIVERY_URL
DELIVERYFILE_FILENAME
DELIVERYFILE_PATHPARAM

FLIP_CLIENT
 FLIP_DELIVERY_PARTNER
 FLIP_LOGLEVEL
 FLIP_FISCAL_PRINTER
 FLIP_FISCAL_DEVICE_NAME
 FLIP_TEMPLATEFILE

Fiscal Folio Payload Updated

Fiscal Folio Printing is updated to include a NetAmount attribute in the universal payload.

When you generate a fiscal folio that includes tax generates, the new attribute for NetAmount is included in the <Taxes> section of the universal payload.

The value is the total net amount for which the tax is calculated in the corresponding tax bucket (1-20) of the tax transaction code.

Germany - Fiscal Folio Parameters for EFSTA Added

The following is generically available, but should be reviewed by properties in Germany.

The Fiscal Folio parameter template for EFSTA is available in Fiscal Folio parameters.

Code: EFSTA

Description: EFSTA Fiscal Folio Parameters

Fiscal Folio Parameters:

Parameter Name	Description	Default Value
FLIP_CONFIGMODE	FLIP configuration mode	DEFAULT
FLIP_DELIVERYLAYOUT	FLIP delivery layout	V5XML
FLIP_LOGLEVEL	FLIP log level	INFO
FLIP_TEMPLATEFILE	FLIP template	FLIPTemplate.xml
FLIP_FISCAL_PRINTER	Fiscal Printer device	YES
FLIP_SERVER_ADDRESS	FLIP Server IP address	null
FLIP_CLIENT	**Determines if the FLIP Client is used for fiscal communication	YES
FLIP_DELIVERY_PARTNER	FLIP Partner delivery code	null
FLIP_DEPOSIT_TRANSFER	Deposit transfer at check in	null

Note:

Values should be updated as specified in the Fiscal Layer Integration Platform (FLIP) Installation Guide.

Outbound System Configuration for Synchronous Integrations Added

Outbound System Configuration is added to [Toolbox](#) and provides a way to enable integrations initiated from within OPERA Cloud.

For example, for an integrated CRM solution that follows the OPERA Cloud REST specification, you can define the Outbound Code with Outbound Type = CRM and configure the CRM system end point URL and authentication credentials.

Then, from the respective area(s) of OPERA Cloud, you can make synchronous calls (GET/POST) from OPERA Cloud to/from the CRM system using REST Web services.

Refer to: [Configuring Outbound System Configuration](#)

Home / System Setup / Outbound System / Outbound System Configuration

Outbound System Configuration

Inactive

Required Field

Context
 Global
 Property

Outbound Type
 CRM

Outbound Code
 SFDC_CRM

Protocol
 REST

Outbound Description

Auth Type
 OAUTH

Service Account

Service Account Key

OAuth Token Url

Grant Type
 Password

Client Id

Client Key

Application Key

Scope

Service Details

View Options

Service Name	Service Path
RESTAPIBaseURL	

Cancel Save

OXI Control for OPX_CVENT Added

A **Referral As Booking** OPERA Xchange Interface (OXI) Control is added for the OPX_CVENT interface.

When active, the OPX_CVENT interface converts incoming CVENT RFPs to blocks for all destination properties listed in the OXI message that are configured for the OXI endpoint.



Note:

This is a global parameter in multi-property operations

IMPACT OR OTHER CONSIDERATIONS

The parameter must be activated for OPERA Cloud if using the OPX_CVENT interface.

STEPS TO ENABLE

1. From the side menu, select **Exchange**, select interface **CVENT**, and then select **Interface Controls**.
2. Select or confirm the **Property**.
3. Select or confirm **Interface**.
4. Select the **Blocks** group.
5. Locate and activate the **Referral As Block** parameter.

OXI External Systems Added

The following validated OXI external systems are added:

HCONNECT	OPERA Xchange Two-way Interface for HCONNECT
PROFITROOM	OPERA Xchange Two-way Interface for PROFITROOM
SMARTRMS	OPERA Xchange Two-way Interface for SMARTRMS by SMARTHOTEL
VICAS	OPERA Xchange Two-way Interface for VICAS by SAMSOTECH
DOTCY	OPERA Xchange Two-way Interface for dotHospitality on Dynamics 365 by Dot.Cy
RCDHYBRIS	OPERA XChange 2-way for RCDHYBRIS
GRAVITY	OPERA Xchange 2-way for GRAVITY by LJI
N2PRICING	OPERA Xchange 2-way for N2Pricing
OAKY	OPERA Xchange 2-way for OAKY BV

Payment Service Directory (PSD2) OPERA Control Added and MOTO Attribute added to Payment Integration

A **Payment Service Directive** OPERA Control is added for properties with payment integration to meet the requirements of the PSD2 European directive for card not present transactions.

When the OPERA Control is active :

OPERA Cloud transmits the Mail Order Telephone Order (MOTO) flag with the PaymentMethod tag indicating:

- 'Mail Order Telephone Order'=0 then credit card is not entered manually
- 'Mail Order Telephone Order'=1 then credit card is manually entered

 **Note:**

This flag is only supported by the Oracle Payment Interface.

OPERA Cloud includes the following flags when sending payments to the payment service provider for approval:

- PSD2-PRE-PAYMENT when processing credit card payments for deposits.
- PSD2-NOSHOW when processing credit card payment for no show fees.
- PSD2-DELAYED_CHARGE when processing credit card payments for post-stay charges

IMPACT OR OTHER CONSIDERATIONS

See [Card Present Check Box Added to Payment](#)

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **IFC** group.
4. Locate and activate the **Payment Service Directive** parameter.

PosNet XL2 Fiscal Folio Parameter Template Added

The following is generically available, but should be reviewed by properties in Poland.

The Fiscal Folio parameter template for POSNET XL2 Online Fiscal Printer is available in Fiscal Folio Parameters.

Code: POSNET

Description: POSNET Fiscal Folio Parameters

Fiscal Folio Parameters:

Code	Description	Default Value
FLIP_CONFIGMODE	FLIP configuration mode	DEFAULT
FLIP_SERVER_ADDRESS	FLIP Server Address	null
FLIP_DEPOSIT_TRANSFER	Deposit Transfer at Check In	null

Taiwan Fiscal Folio Parameters Added

The following is generically available, but should be reviewed by properties in Taiwan. The template for Taiwan e-Invoicing is available under Fiscal Folio parameter templates.

Code: TAIWAN_EINVOICE.

Description: Taiwan e-Invoice Fiscal Folio Parameters.

Fiscal Folio Parameters:

Code	Description	SID Default Value
FLIP_CONFIGMODE	FLIP configuration mode	DEFAULT
FLIP_DELIVERYLAYOUT	FLIP delivery layout	V5XML
FLIP_LOGLEVEL	FLIP log level	INFO
FLIP_TEMPLATEFILE	FLIP template	FLIPTemplate.xml
FLIP_FISCAL_PRINTER	Fiscal Printer	YES
FLIP_FISCAL_DEVICE_NAME	Fiscal Device Name	FP90III
FLIP_CLIENT	Determines if the FLIP Client is used for fiscal communication. YES = FLIP Client communicates to the FLIP Server to deliver the payload. NO = FLIP Server retrieves/delivers payload without FLIP Client.	YES
FLIP_SERVER_ADDRESS	FLIP Server IP Address	null
FLIP_PARTNER_FOLIO_TEXT	Used to add Folio Text required by the partner	null
FLIP_TAX_FREE_PROPERTY	Used to specify if the Property is located in a Tax Free region	null
FLIP_PERSON_IN_CHARGE	Used to specify the person in charge for use by the partner	null
FLIP_PROPERTY_ID	Property ID for use by the Partner	null
FLIP_PROPERTY_ADDRESS1	Property Address Line 1 for use by Partner	null
FLIP_PROPERTY_ADDRESS2	Property Address Line 2 for use by Partner	null
FLIP_PROPERTY_ADDRESS3	Property Address Line 3 for use by Partner	null

 **Note:**

Values should be updated as specified in the Fiscal Layer Integration Platform (FLIP) Installation Guide.

The following codes are available in pre-populated/default configuration for Fiscal Folio Parameters (GENERIC and TAIWAN_EINVOICE templates):

Code	Description	SID Default Value
FLIP_PARTNER_FOLIO_TEXT	Used to add Folio Text required by the partner	null
FLIP_TAX_FREE_PROPERTY	Used to specify if the Property is located in a Tax Free region	null
FLIP_PERSON_IN_CHARGE	Used to specify the person in charge for use by the partner	null


Miscellaneous

Quick Launch Improved

When you add menu items to the My Quick Links section of Quick Launch for which no quick key is assigned, the Go to Screen and the Launch as New Session columns display an icon you can click to launch the selected link.





For menu items where quick keys are available, the quick key combinations appear in the respective Go to Screen and Launch as New Session columns.

Quick Launch (F2)
✕

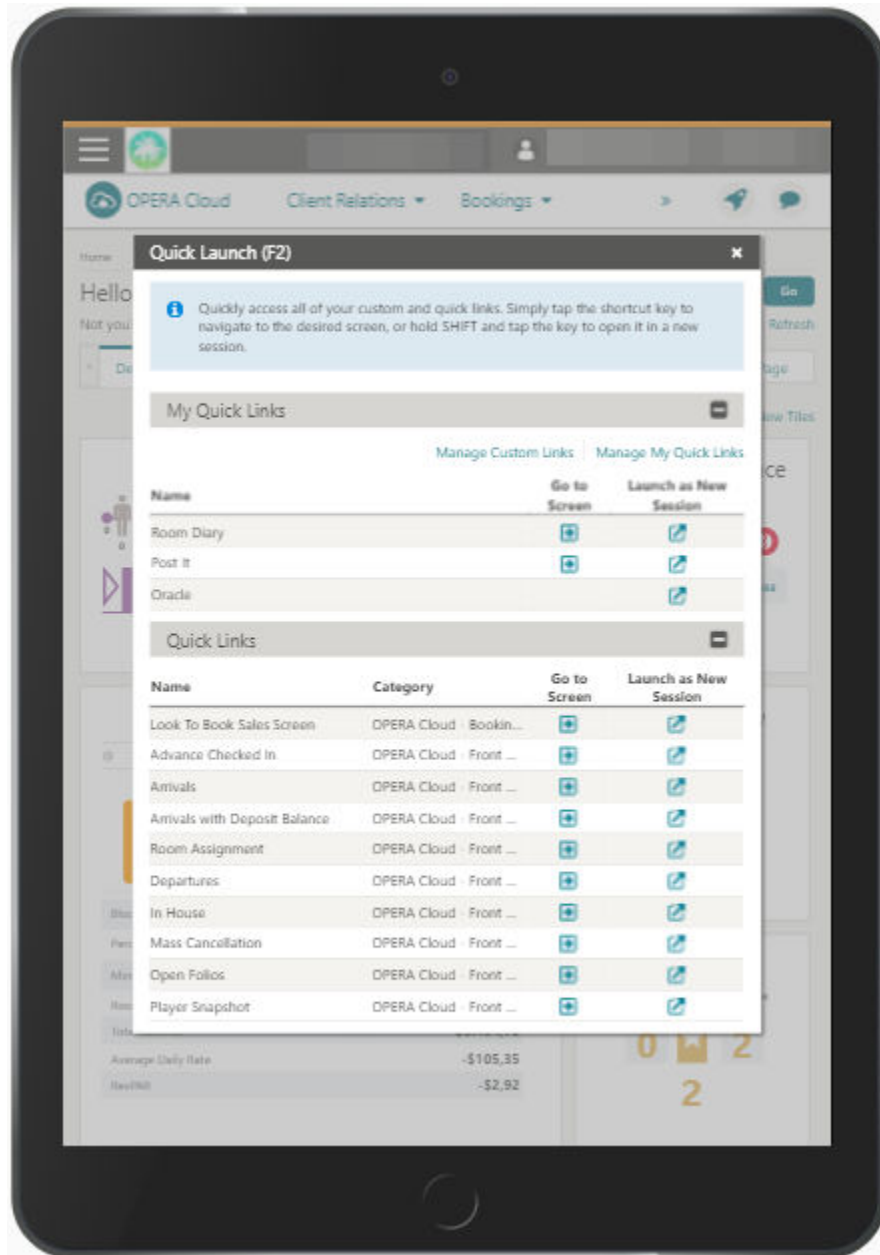
 Quickly access all of your custom and quick links. Simply tap the shortcut key to navigate to the desired screen, or hold SHIFT and tap the key to open it in a new session.

My Quick Links
☰

[Manage Custom Links](#) | [Manage My Quick Links](#)

Name	Go to Screen	Launch as New Session
Function Space Types		
Locations		
Property Brochure	pb	SHIFT + PB
Manage Profile	mp	SHIFT + MP
Oracle.com		SHIFT + 1

On mobile devices, tap-enabled icon links are available for all Quick Links.



Reservation Pace OPERA Control Removed

The Reservation Pace OPERA Control is removed; the functionality is activated in all properties.

The Reservation Pace [forecast report](#) is available, and the forecast data is also available in Reporting and Analytics (R&A).

Rich Text Editor Updated

The Rich Text Editor is updated with additional operators for conditional text.

Operator	Description	Condition Value	Sample Condition
!=	Not equal to	Enter single value	If <Country> != US then "Please be aware that ID is required at check-in."
is null	Is null	Value field is blank and disabled	If <Language Code> is null then "Please select your language."
is not null	Is not null	Value field is blank and disabled	If <VIP> is not null then "Free self parking is available for VIP guests."
not in	Not in	Enter single value or multiple values divided by comma	If <Country> not in (AU, US, UK) then "Please be aware that ID is required on check-in."
not like	Not like	Enter single value. The percent sign (%) represents zero, one, or multiple characters.	If <RateCodeDesc> not like %breakfast% then "Would you like to add breakfast package to your rate?"

Refer to:

- [Configuring Electronic Registration Cards](#)
- [Configuring Closing Scripts](#)
- [Configuring Delivery Management](#)

Spinner Indicates Processing

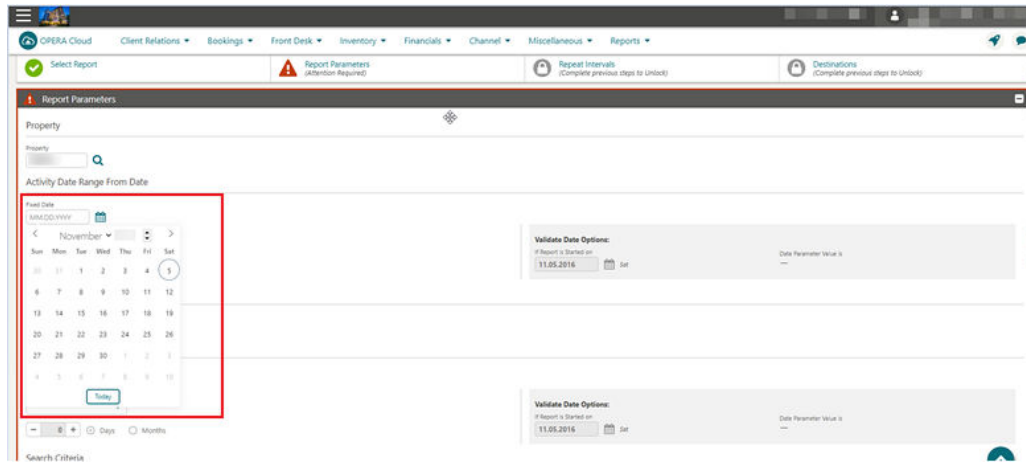
OPERA Cloud activates a processing spinner two seconds after you request an action to alert you that your request is processing.

Reports

Fixed Date Parameters for Scheduled Reports Added

For properties with the Report Scheduler OPERA Control active, you have the option to set either a fixed date or dynamically calculate a date (with the Date Options selection) for each date parameter:

- Selecting a Fixed Date clears the Date Option selection.
- Setting a Date Option clears the corresponding Fixed Date field.

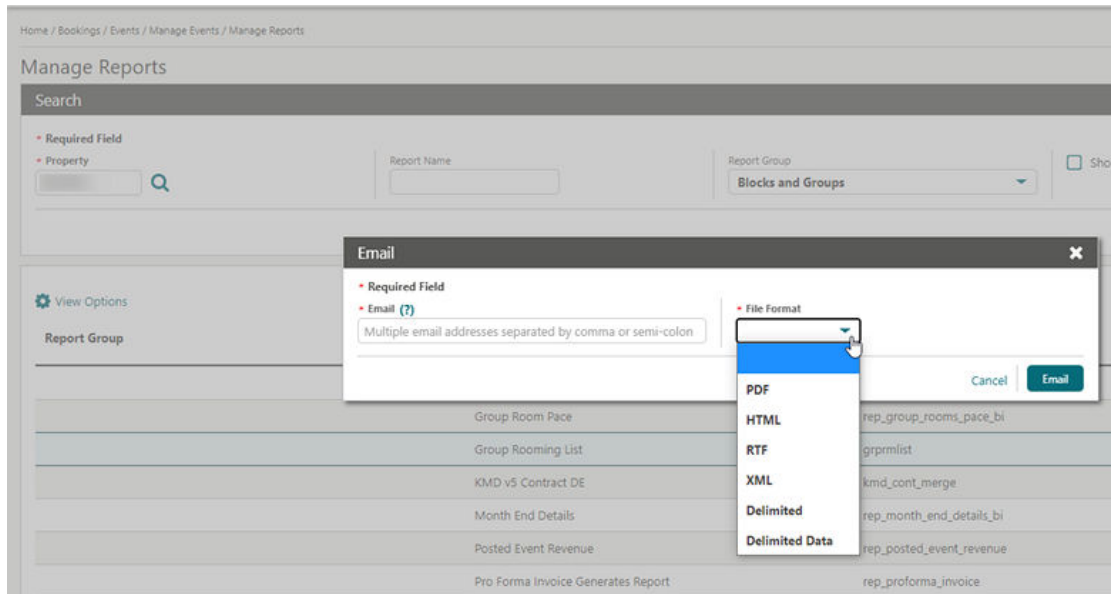
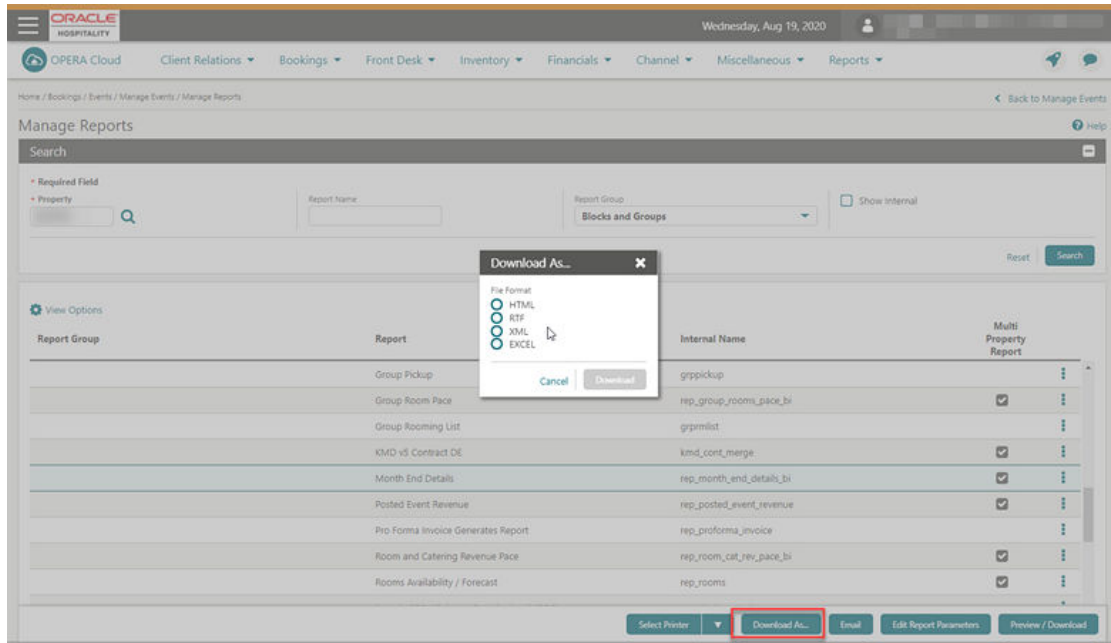


Multiple Updates to Generate Reports

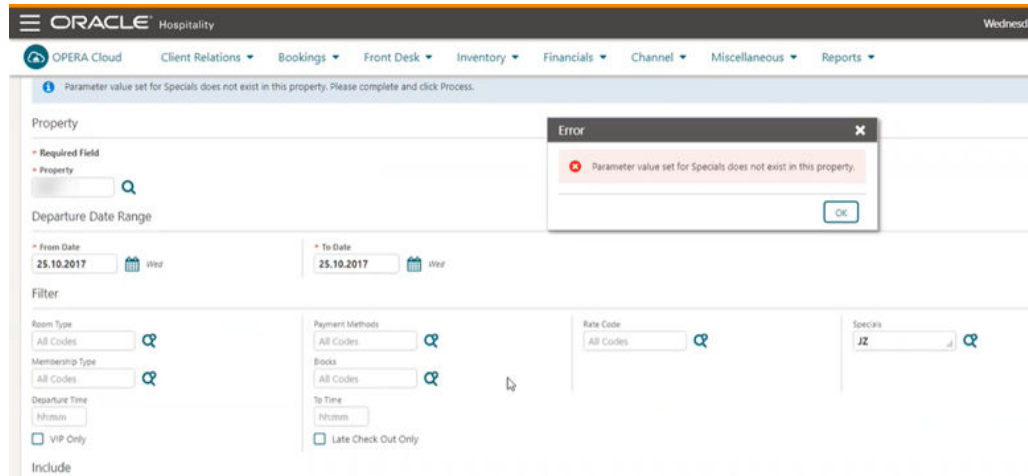
The **Run Reports** menu is renamed **Manage Reports**.

- You can download and email reports in various file formats.
- BI Publisher based reports can be downloaded or emailed in PDF, HTML, RTF, and XML formats.
- You can download the following BI Publisher-based reports in Excel format. Download the others in Delimited and Delimited Data formats.

Internal Report Name	Report Title
rep_catering_progress_bi	Catering Progress
rep_group_rooms_pace_bi	Group Room Pace
rep_meal_type_forecast_bi	Meal Type Forecast by Day
rep_mgr_progress_bi	Sales Manager Month End Progress
rep_month_end_details_bi	Month End Details BI
rep_room_cat_rev_pace_bi	Room and Catering Revenue Pace



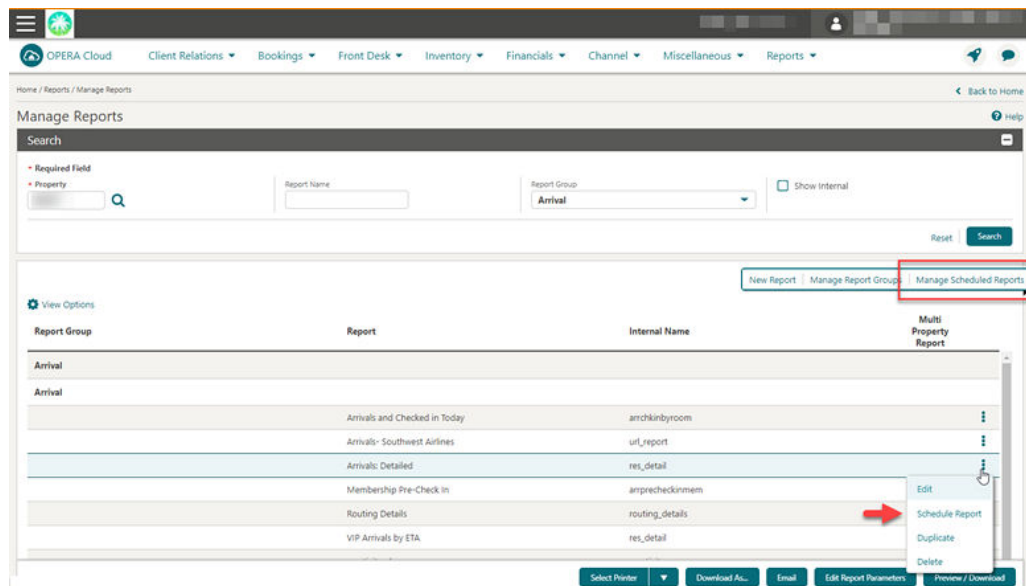
You are presented with an error if any of the report parameters values do not exist in the property; this might occur when the [Copy Reports](#) process was used to create the report in multi-property operations.



Report Scheduler Relocated to Manage Reports

For properties with the Report Scheduler OPERA Controls active:

- The Schedule Reports functionality is incorporated into [Manage Reports](#).
- A **Schedule Report** action is added to the ellipsis menu of each report.
- A **Manage Scheduled Reports** action link is added for viewing executed (scheduled) reports and managing the schedule of the reports. See [Managing Scheduled Reports](#).



Stationery Templates Increased to 10MB

The file size limit for RTF [Stationery Templates](#) is increased to 10MB.

Reservations

Attachments Increased to 10MB

The file size limit for [reservation attachments](#) is increased to 10MB.

Authorizer Password Validation Added

Gaming

The screen for Authorizer ID and Password appears only when the Authorizer Password Required OPERA Control is On.

The screen for Authorizer ID is visible only when the Authorizer Password Required OPERA Control is Off.

The Authorizer ID and Password are requested in all areas of the application where you can move a transaction manually to a Comp window by the following methods:

- Drag and drop between billing windows
- Transfer transaction
- Routing

IMPACTS OR OTHER CONSIDERATIONS

Entry of an Authorizer ID and password is required to key in all areas of the application where a transaction can be manually moved to a comp window:

- Drag and drop between billing windows
- Transfer transaction
- Routing

The screenshot shows the 'OPERA Controls' settings page. The breadcrumb trail is 'Home / Enterprise / OPERA Controls'. The page title is 'OPERA Controls'. On the left, there is a 'Search' bar with 'PROPO' entered and a 'Groups' section with 'Comp Accounting' selected. The main content area is titled 'Settings' and contains an information box: 'OPERA Controls provide the ability to customize OPERA Cloud functionality by activating or deactivating Functions, turning Pe To immediately reflect any Functions changes, click on reload application link below. Note: After reload you will return to Adm Reload Application'. Below this is the 'Comp Accounting' section with 'Parameters' set to 'On'. A note states: 'Authorizer Password Required Ask for Authorizer password on manual comp transfer to comp windows and when setting up comp routing.'

The following validation popup appears when doing routing, drag and drop between billing windows, and transfer transactions.

The screenshot shows a dialog box titled "Authorizer" with a close button (X) in the top right corner. The main heading is "OPERA Authorizer Sign In" with a small icon of a document with a checkmark. Below the heading is a light blue information bar with an 'i' icon and the text "[Select the Authorizer ID and enter your credentials]". Underneath, there are two required fields: "Authorizer ID" with a dropdown menu and "Password" with a text input field. At the bottom right, there are two buttons: "Cancel" and "Login".

When the OPERA Control is Off, OPERA Cloud does not ask for password validation; it asks only for identification while you are doing drag and drop between billing windows and transfer transactions.

The screenshot shows a dialog box titled "Authorizer" with a close button (X) in the top right corner. The main heading is "OPERA Authorizer Selection" with a small icon of a document with a checkmark. Below the heading is a light blue information bar with an 'i' icon and the text "[Select the Authorizer ID]". Underneath, there is one required field: "Authorizer ID" with a dropdown menu. At the bottom right, there are two buttons: "Cancel" and "Select".

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Comp Accounting** group.
4. Locate and activate the **Authorizer Password Required** OPERA Control.

Booking Rules and Schedules Updated

You can schedule a Deposit or Cancellation rule or a Reservation Type rule with multiple criteria.

Additionally, a Block Code field is added for Deposit and Cancellation Rule schedules to schedule rules for one or more Blocks.

- When scheduling a deposit/cancellation rule, **Rate Code**, **Reservation Type**, **Credit Rating**, and **Block Code** accept multiple values.
- When scheduling a reservation type, **Rate Code** and **Credit Rating** accept multiple values.
- When multiple criteria are selected, separate schedules are created for each combination.

See [Bookings Rules and Schedules](#)

The screenshot shows the 'Manage Deposit Rules Schedule' window. It features several input fields for configuring a rule schedule. The 'Rate Code' field is highlighted with a red border and contains the text 'CORP1,CORP2'. Other fields include 'Property', 'Begin Date' (28-08-2020), 'End Date' (31-12-2020), 'Rule' (FULL), 'Block Code', 'Reservation Type' (4PM,6PM,GTDC), and 'Credit Rating'. The 'Season Code' field is also visible. The interface includes 'Cancel', 'Save', and 'Save and Continue' buttons at the bottom.

Manage Cancel Penalty Schedule Help

Inactive

*** Required Field**

*** Property**

*** Begin Date**
 28-08-2020 Fri

*** End Date**
 31-12-2020 Thu

*** Rule**
 50PERC 50% penalty

Rate Code
 BASERATE,AAA,AF

Block Code

Reservation Type
 4PM,6PM

Credit Rating

Season Code

Sequence
 - +

Override

Cancel

Manage Reservation Type Schedule Help

Inactive

*** Required Field**

*** Property**

*** Begin Date**
 28-08-2020 Fri

*** End Date**
 31-12-2020 Thu

Rate Code
 AAA,AARP,BASERF

*** Reservation Type**
 GDED,BOOKING,Ct

Credit Rating

Season Code

Sequence
 - +

Override

Cancel

Comp Accounting Inherit Rate Code Feature Added

Gaming

Overview

A feature to inherit the rate code from the Comp Authorizers configuration is added in OPERA Cloud. When you add a comp accounting routing code to a reservation, you are prompted to inherit the Comp Authorizer rate code.

- The process is automated and processes the rate update on the reservation with the least amount of user input requirements.
- In general, the full reservation time frame is considered for the inherit rate code process.
- For checked-in reservations, only the current business date and future dates are considered for the inherit rate code process.

Note:

This feature excludes block reservations.

Workflow

After adding a comp routing code to a reservation, you decide to inherit the Authorizer rate code, and the validations of required updates to the reservation are processed and applied.

- Before starting the inherit rate process, you can decide whether the market and source code of the reservation should be updated during the process, if applicable.
- For dates with availability restrictions on the authorizer rate code, you are prompted to override the availability or skip these dates.
- Dates associated with inherited authorizer rate codes will clear any existing discount and fixed rate flags.
- After the workflow is completed, the Details show the updated values in the Stay Details or the Daily Details section of the reservation (depending if the reservation is a single-day or a multi-day reservation).

Comp Authorizer Field Added

A Comp Authorizer field is added to the Reservation Overview and Stay Details panels of the Reservation presentation.

When a Comp Authorizer is selected for a reservation, this authorizer populates while creating comp routing instructions for that reservation. You can choose a different comp authorizer if required.

STEPS TO ENABLE

Enable [Page Composer](#) at the property, hub, or chain level, as required.

1. From the side menu, select **OPERA Cloud**, select **Bookings**, select **Reservations**, and then select **Manage Reservations**.
2. Search for a reservation and click the **confirmation number** to launch the Reservation presentation.
3. Select the **gear icon** to customize the Overview or Stay panel.
4. Click **Add Field**.
5. Add the **Comp Authorizer** field in the desired locations.
6. Click **Save**.
7. Click **Save**.
8. Disable Page Composer from the [Settings Menu](#).

Comp Request OPERA Control Added

Gaming

A **Comp Request** OPERA Control is added, enabling the ability to add Comp Routing and Comp Routing Requests on a reservation.

Comp Routing Instructions are used to automatically route transactions to the Comp Folios of the reservation (101-108).

The Comp Routing Request is available to set up a request for Comp Routing that a Comp Authorizer can approve.

Comp Routing

Routing Instructions
✕

Routing Type

*** Required Field**

Routing Type

Folio
 Room
 Comp
 Request

*** Authorizer**

AR Number
49494949

Comp Type

Comp / Coupon

*** Folio**
101

Comments

Date Range

Entire Stay
 Specific Dates

Begin Date **11-01-2019** *Fri*
 End Date **04-10-2020** *Fri*

Days of Week

Sunday Monday Tuesday
 Wednesday Thursday Friday
 Saturday

Routing / Transaction Codes

Comp Routing Code
 Transaction Code

Available

Code	Description
DRINKS	Comp Beverage Routing Code
ROOM	Comp Room Routing Code
10050	Room Charge
11825	Upgrade
2007	Restaurant Food
2008	Bar Food
2009	Minibar Food
2010	Restaurant Beverages
2011	Bar Beverages
2012	Minibar Beverages

Selected

No values selected

Apply Instructions to Postings on Folios

Routing Limits

Type

Amount
 Percentage
 Covers

Used **0.00**

Routing Instructions

The screenshot shows the 'Routing Instructions' window with a 'New' button in the top right. It contains four sections, each with a 'View Options' icon and a table header:

- Window:** Columns: Folio, Payment Method, Payee, Address, Begin Date, End Date, Days of the Week, Routing / Transaction Codes. Status: No data to display.
- Room:** Columns: Room, Payment Method, Payee, Address, Begin Date, End Date, Days of the Week, Routing / Transaction Codes. Status: No data to display.
- Comp:** Columns: Folio, Comp Type, Authorizer Name, Begin Date, End Date, Days of the Week, Routing / Transaction Codes. One record is shown for Folio 101, with Begin Date 11-01-2019 (Fri) and End Date 04-10-2020 (Fri).
- Request:** Columns: Requested By, Comments, Begin Date, End Date, Days of the Week, Status. One record is shown with Comment 'Comp all F&B please' and Status 'Pending'.

STEPS TO ENABLE

Note:

This feature requires the Routing OPERA Control to be active

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Select the **Comp Accounting** group.
4. Locate and activate the **Comp Request** function.
5. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the role to update, click the **vertical ellipsis**, and select **Edit**.
8. Select the **Bookings** group and grant the following tasks as applicable:
 - Decline Comp Requests
 - Delete Comp Requests

- Delete Comp Routing from other Authorizers
 - Approve Comp Requests
 - Add Comp Routing Instructions
 - Comp Routing Instructions
9. Click **Save**.

Comp Routing Defaulted from Promotions Feature Added

Gaming

Promotion Codes with Comp Accounting Routing

- OPERA Cloud allows the setup of routing information on a promotion code.
- When the promotion code is attached to a rate code, and the rate code is used on a reservation, the attached routing details are applicable for the reservation.

Auto-Populate Routing - On/Off

- You can configure a promotion code with Comp Accounting routing set to either auto-populate or non auto-populate. Depending on this configuration, the setup routing details from the promotion code can be edited before applying these to the reservation (if non auto-populate), or not (if auto-populate).

Authorizer Password Required

- If the Authorizer Password Required OPERA Control is enabled, you must enter Authorizer credentials to enable applying Comp Accounting routing details to a reservation. A pop-up window prompts the entry of Authorizer credentials when you apply the routing details to the reservation.
- If the Authorizer Password Required OPERA Control is not enabled, Comp Account routing instructions do not require authorization when the routing details are applied to the reservation.

Authorizer Login

OPERA
Authorizer Sign In

[Select the Authorizer ID and enter your credentials]

• Required Field

Authorizer ID

• Password

Cancel Login

Creating a Reservation with Comp Accounting Routing

- To create a reservation with Comp Accounting routing, you can enter or select a promotion code (with setup Comp Accounting routing) on the Look To Book Sales screen.
- When you search, only rates that are attached to the selected promotion code appear. You can select the desired room/rate combination and proceed to the BookNow screen. The promotion code is applied to the reservation.
- BookNow - Add Routing Instructions:

When you select Add Routing Instructions on BookNow, and a Comp Accounting promotion code with routing instructions has been added to the reservation, a pop-up window shows you a list of all suggested routing options for the reservation (routing options from attached profiles and promotion codes are considered) and you can select the promotion code routing and select Confirm [the] Selection.

 1. If the selected routing instructions were flagged as auto-populate, the routing instruction is applied to the reservation (an authorization process is prompted when Authorizer Password Required is set to Yes).
 2. If the selected routing instructions were not flagged as auto populate, the routing instructions detail window appears in an editable state with the details from the promotion code routing details pre-populated. You can make adjustments to the values before applying the routing details to the reservation (an authorization process is prompted when Authorizer Password Required is set to Yes).
- BookNow - Creating a Reservation:

When you complete the mandatory information on BookNow, and the reservation has a Comp Accounting promotion code attached, the routing details are considered:

 1. If the selected routing instructions were flagged as auto-populate, the routing instruction are applied to the reservation (an authorization process is prompted when Authorizer Password Required is set to Yes) if no other routing details were added to the reservation on BookNow.
 2. If the selected routing instructions were not flagged as auto-populate, a pop-up window shows you a list of all suggested routing options for the reservation (routing options from attached profiles and promotion codes are considered), and you can select the promotion code routing and select Confirm Selection. The routing instructions detail window appears in an editable state with the details from the promotion code routing details pre-populated. You can make adjustments to the values before applying the routing details to the reservation (an authorization process is prompted when Authorizer Password Required is set to Yes).
- Reservation presentation - reservation with attached Comp Accounting promotion code:

When a reservation does not have routing instructions applied (but a Comp Accounting promotion code attached), you can click on the Routing Instructions indicator in the reservation links and a pop-up window will show you a list of all suggested routing options for the reservation (routing options from attached profiles and promotion codes are considered). You can select the promotion code routing and select Confirm Selection:

1. If the selected routing instructions were flagged as auto-populate, the routing instruction is applied to the reservation (an authorization process is prompted when Authorizer Password Required is set to Yes).
2. If the selected routing instructions were not flagged as auto populate, the routing instructions detail window appears in an editable state with the details from the promotion code routing details pre-populated. You can make adjustments to the values before applying the routing details to the reservation (an authorization process is prompted when Authorizer Password Required is set to Yes).

IMPACTS OR OTHER CONSIDERATIONS

- Functionality requires the **Promotions and Routing** OPERA Controls to be active at your property.
- Refer to: [Configuring Promotions](#)

Comp Types Added

Gaming

A Comp Type is added to OPERA Controls enabling you to configure the Comp Types used to rank guests according to your needs. For example, you might use this feature to identify guests according to their gaming expertise.

When Comp Type is active, you can customize the Reservation presentation screen by adding the Comp Type list field in the Stay Details panel.

The Comp Type value of guest is also indicated in Comp Routing.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Comp Accounting** group.
4. Locate and activate the **Comp Types** function.
5. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
6. Enter search criteria and click **Search**.
7. Select the role to update, click the **vertical ellipsis**, and select **Edit**.
8. Select the **Financial Admin** group and grant these tasks:
 - a. New/Edit Comp Types
 - b. Delete Comp Types
9. Click **Save**.
10. Enable [Page Composer](#) at the property, hub, or chain level, as required.
11. From the OPERA Cloud menu, select **Bookings**, select **Reservations** and then select **Manage Reservation**.
12. Search for a reservation and then launch the Reservation presentation page by clicking a confirmation number in search results.

13. Select the gear icon to customize the **Stay Details** panel.
14. Add the **Comp Type** field in the desired locations.
15. Click **Save**.
16. Disable Page Composer from the settings menu. Refer to: [Application Settings](#)

Membership Panel Updated

The Membership panel is updated to improve usability.

- The primary actions for **Manage** and **Back to Transactions** are removed from the vertical ellipsis.
- The titles of several sub panels are updated to be more detailed and easily identified.

Packages and Items Usability Improved

Multiple usability improvements are made to the Packages and Item Inventory panels.

Profile Discounts of Negotiated Rates Added

A Show Profile Discounted Rates OPERA Control is added to determine the display of discounted negotiated rates in the [Look To Book Sales Screen](#)

When the Show Profile Discounted Rates control is active and you select a profile with a discount in the Look to Book Sales Screen search, the negotiated rates that appear in search results are adjusted by the profile discount amount. When you select a room rate combo, the screen displays the following information text: "This is a discounted rate."

When the control is inactive, Look To Book returns the profile negotiated rate without the profile discount applied.

Look To Book Sales Screen Help Sell Messages (8) Call Statistics Caller Information

Search

Single Rate Multi Segment

Property:

Arrival: 26-09-2020 Sat

Nights: - 1 +

Departure: 27-09-2020 Sun

Rooms: - 1 +

Adults: - 1 +

Children: - 0 +

Profile Options

Name:

Travel Agent:

Block Code:

Room Features:

Promotions:

Smoking Preferences:

Membership Number:

IATA Number:

Group:

Room Types:

Rate Category:

Company:

Source:

E Certificates:

Rate Codes:

Include Closed Rates

Minimum Stay Availability

View Details Include Non-Deduct

STDK	STDQ	DLXK	DLXQ	SUITK	SUITQ	COMPDS1	COMPDS2
85	934	53	42	27	15	4	2


Availability for 1 night starting 26-09-2020 Trip Composer (0)

Availability: 1201 / 1202
Initial Display Set

NEGOTIATED Negotiated Rates

IHUADR01 IHU Discount Rate \$160.00 - \$160.00

160.00	160.00
STDK	STDQ



NO DISPLAY SET Display Set Not Applicable.

BESTAVAILABLE Best Available Rates

DBAR Dynamic Best Available Rate

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Select the **Profile** group.
4. Locate and activate the **Profile Discounts** parameter.
5. Select the **Look To Book Sales Screen** group.
6. Locate and activate **Show Profile Discounted Rates**.

Quick Book Feature Added

A Quick Book OPERA Control is added. Quick Book is a rapid reservation entry screen offered as an alternative to the Look to Book Sales Screen for when you have the reservation details (such as room type, rate code, reservation type, and so on).

Quick Book commences with the reservation entry and offers optional access to an Available Rates screen (for room type availability and rate pricing details) and an Analyze Rate screen (for review and override of closed rates).

Users with Reservation Management tasks granted to their roles can also access Quick Book. Refer to [Creating Reservations Using Quick Book](#).

Quick Book versus the Look To Book Sales Screen Feature Comparison:

Quick Book	Look To Book Sales screen
Availability Search	
Display Sets	Display Sets
Closed Rates	Closed Rates
Analyze Restrictions	Analyze Restrictions
Multi-currency rates	Multi-currency rates
Rate Info (Dep/Cxl)	Rate Info (Dep/Cxl)
	Multi-property
	Rate Category
	Promotions
	Room Class
	Room Features
	Negotiated Rates / Profile Discounts
	Block allocation
Reservation	
Discount	Discount
Fixed Rate	Fixed Rate
Payment	Payment
Preferences	Preferences
<ul style="list-style-type: none"> Room Features Specials Smoking 	<ul style="list-style-type: none"> Room Features Specials Smoking
	Page Composer Customization / flex fields
	ETA / ETD
	Daily Details (multi-rate)
	Multi-segment (Itinerary)
	Assign Room
Profile	
Guest	Guest/Company/Agent/Source/Contact
<ul style="list-style-type: none"> Search Create 	<ul style="list-style-type: none"> Search Create Edit Lookup Notes
Detail Links	

Quick Book

Resv Notes
Packages

Other

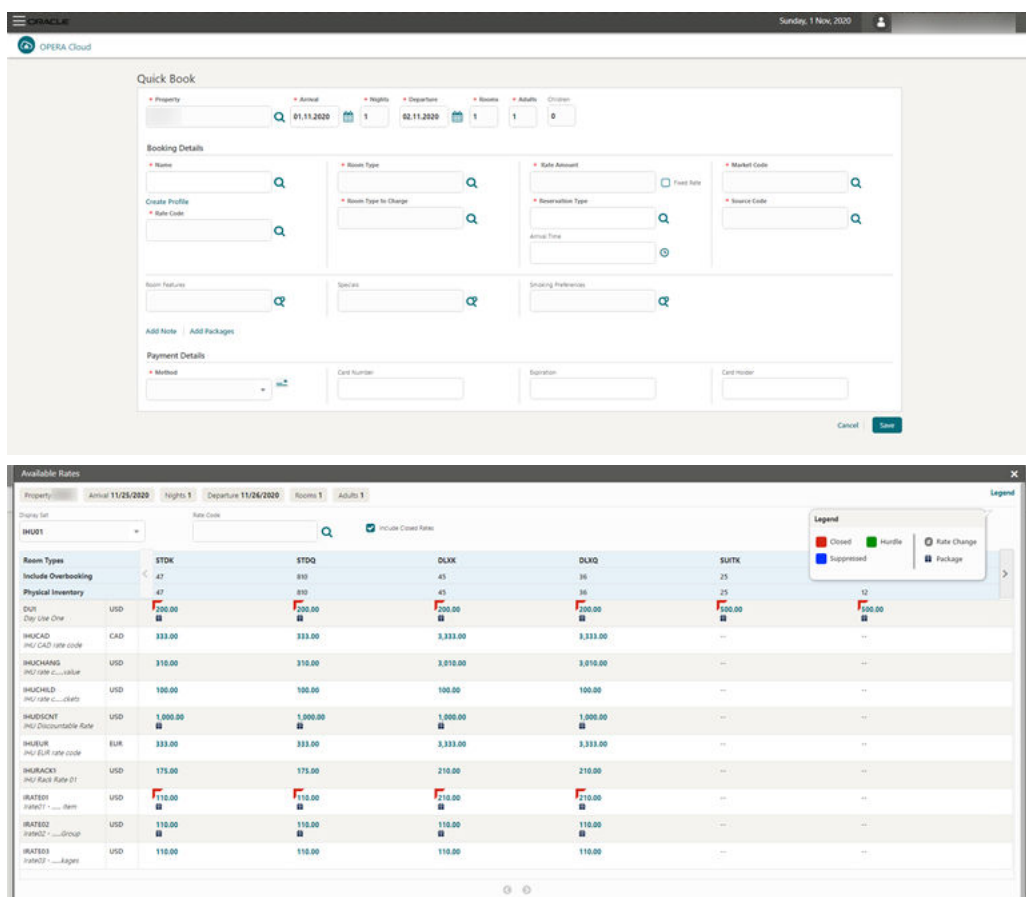
Override Rate Availability (user)

Look To Book Sales screen

Resv Notes
Packages
Sharers
Routing
Item Inventory
Membership (Auto-populate / prompt / Manual Add)
Linked Profiles (Company /Agent/Source/ Contact)

Override Rate Availability (PIN)

Closing Script
Sell Messages
Upgrade Offers
Caller Information
Awards
Turnaway
Waitlist
Property Brochure



You are making a reservation at property
✕

Rate Code IHUFLAT Room Type STTD	Start Date 06/11/2016 Sat Nights 2	Adults 1 Children 0
---	---	--

Rate Availability Analysis
⊞

06/11/2016

There are not enough rooms available at room class level

The Rate/Room Type exceeds the Maximum Length of Stay of 1 nights to Arrive on this date

Alternate Dates
⊞

📅
📅
📅
⏪
Today
⏩
November 2016

Sun	Mon	Tue	Wed	Thu	Fri	Sat
30	31	1	2	3	4	5
6	7	8	9	10	11	12
No Availability	No Availability	No Availability	\$100	\$100	\$100	\$100
13	14	15	16	17	18	19
\$100	\$100	\$100	\$100	\$100	\$100	\$100
20	21	22	23	24	25	26
No Availability	No Availability	No Availability	\$100	\$100	\$100	\$100
27	28	29	30	1	2	3
\$100	\$100	\$100	\$100			

Cancel
Available Rates
Override

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Select the **Reservations** group.
4. Locate and turn on the **Quick Book** parameter.

Rate and Upgrade Loyalty Award Redemption Added

The ability to redeem Loyalty Awards for rates and upgrades is added in an OPERA Cloud Professional integrated environment when the Customer Loyalty Tracking Cloud Service license (OPI_500) and Award Redemption OPERA Control are both active in the environment for the property/chain.

Loyalty Member Award points can be redeemed for Awards configured for a membership type. Awards can take the form of room rates or room type upgrades and be offered based on specific valid dates, the member's tier or level, and other factors.

Once redeemed, the Points Available value on the Member Info screen updates to show the deduction in points (or increase based on updates/cancellations).

An award record is also created for each night on the Member Award List screen. Refer to: [Loyalty Award List Added](#).

Rate Awards

Rate Awards are redeemable from the Look To Book screen by selecting a profile with a Membership for which Awards are configured. After you select the **Redeem Awards** check box, the Award Rate codes are returned.

Once selected, the Total Cost of Stay shows \$0, and the points required are populated.

The screenshot shows the OPERA Cloud interface for the 'Look To Book Sales Screen'. The search criteria include Property: PROP1, Arrival: 08/20/2019, Nights: 2, Departure: 08/22/2019, Rooms: 1, Adults: 1, and Children: 0. In the 'Profile Options' section, the 'Redeem Awards' checkbox is checked and highlighted with a red box. The 'Membership Number' field is also highlighted with a red box and contains the value '36782542'. Below this, the 'Minimum Stay Availability' table shows various room types and their counts. The 'Availability for 2 nights starting 08/20/2019' section displays a table of award rates for different room types, with the 'AWARDS Award Redemption Rates' section highlighted by a red box.

Room Type	Count	Room Type	Count	Room Type	Count	Room Type	Count	Room Type	Count	Room Type	Count
CSTND	4	CSU	2	ROH	1	STDA	3	STDQ	536	DLXX	61
STDK	255	DLXQ	49	EXEC	6	JS1	13	JSUITE	6		

Room Type	Rate	Room Type	Rate	Room Type	Rate	Room Type	Rate	Room Type	Rate	Room Type	Rate
200 STDQ	LBRATE	200 DLXX	LBRATE	200 STDK	LBRATE	200 DLXQ	LBRATE	200 EXEC	LBRATE	200 JSUITE	LBRATE
200 JRSTE	LBRATE	200 STDQ	MNAWARD	200 DLXX	MNAWARD	200 STDK	MNAWARD	200 DLXQ	MNAWARD	200 TINKER	MNAWARD
50 CSTND	MNAWARD	50 ROH	MNAWARD	50 STDQ	MNAWARD	50 DLXX	MNAWARD	50 STDK	MNAWARD	50 DLXQ	MNAWARD
50 EXEC	MNAWARD	50 JSUITE	MNAWARD	50 TINKER	MNAWARD	50 C					

You are making a reservation at property PROP1

Add Sharing Guest | Membership

Stay Information

Arrival **08/20/2019** Tue
 Nights **2**
 Departure **08/22/2019** Thu
 Guests **1 + 0**
 Room **STDQ**

Rate Code	LBAWARD
Total Points Needed	400
Remaining Points	498.900

Guest Information

Required Field

Name

[More Info...](#)

Booking Details

Reservation Type
RT2

Market
CORL

Source
APP

Arrival Time
hh:mm

Room Type to Charge
STDQ

Points
200

Fixed Rate

Total Cost of Stay
\$0.00

Packages

Inventory Items

Waitlist Reason

Waitlist Priority

Waitlist Comment

[Show More](#)

Payment Information

[Add Routing Instructions](#)

Window 1 | Window 2 | Window 3 | Window 4 | Window 5 | Window 6

Method
CA - Cash

Card Holder

Card Number

Expiration

Rule

Amount / Percent

Credit Card Terminal
Select a Credit Card Terminal

Close | [Add to Trip Composer](#) | [Waitlist Now](#) | [Book Now](#)

Upgrade Awards

Upgrade Awards can be redeemed from the Look To Book screen or the Reservation Presentation screen when the Profile/Reservation has a Membership attached for which Awards are configured.

A blue banner message, "Member Award Upgrade available for this Reservation," appears on the Book Now screen from the Look To Book (LTB) screen or the Reservation presentation.

Once selected, the Room Type to Charge remains, and the Room Type updates to the Upgraded Room Type.

You are making a reservation at property PROP1

Member Award Upgrade available for this reservation.

Add Sharing Guest | Membership

Stay Information

Arrival 09/12/2019 Thu

Nights 1

Departure 09/13/2019 Fri

Guests 1 + 0

Room STDQ

Rate Code CHAN1

Rate \$500.00

Guest Information

* Required Field

* Name

More info...

Booking Details

* Reservation Type

* Rate

Inventory Items

Member Award Upgrades

Type FC	Property PROP1	From Room Type STDQ
Membership No 36782542	Arrival 09/12/2019 Thu	Member Points 498900
Level GOLD	Departure 09/13/2019 Fri	

View Options

Award Code	To Room Type	Points Required	Penalty Points	Penalty Days	Penalty Charge	Penalty Type
+ LBUPG	DLXRT	50	50	0	50	POINTS
+ UP1	DLXK	10	0	0	0	POINTS
+ LBUPG	DLXK	50	50	0	50	POINTS
+ LBUPG	DLXQ	50	50	0	50	POINTS

Cancel | Select

When a Rate or Upgrade Award Reservation is Created, Updated, or Cancelled:

- The Points Available value on the Member Info screen are updated to show the deduction/increase in points.
- An award record is created for each night in the Member Award List.



IMPACT OR OTHER CONSIDERATIONS

You must consider the following in Customer Loyalty Tracking Cloud Service:

- The Customer Loyalty Tracking Cloud Service license (OPI_500) must be active in the same Cloud environment of the property/chain.
- Configure Membership and Awards in the OPERA Customer Loyalty Tracking Cloud Service.
- In OPERA Cloud, the Award Redemption OPERA Control must be active.

If the Customer Loyalty Tracking Cloud Service license (OPI_500) is not active and Award Redemption OPERA Control is active in the environment for the property/chain, Award Redemption will continue to request data from the interfaced OPERA Customer Information System (OCIS).

Awards will continue to be configured in OPERA V5 OCIS, but can now be redeemed in OPERA Cloud.

Related Topic: [Redeeming Loyalty Awards for Stays and Room Type Upgrades](#)

Reservation Item Inventory Redesigned

The reservation [Item Inventory](#) panel is updated to improve usability with the following:

Inventory Items Tab

- The multi screen workflow is updated to a single screen workflow.
- Available Items List:
 1. Item Pools appear in bold for easy identification; you can expand the Item Pool to view the items. An indicator is added for Item Pool included elements.
 2. An availability override is added for items that are not available.
- Selected Items List:
 1. An image icon appears for items with configured images; click the icon to launch the image viewer.
 2. A pencil icon to edit items.
 3. An X icon to delete items.

Availability Override and PIN Override

- **Override:** If you have the **Item override sell control** user task, you can override items when the item is not available.
- **PIN Override:** If you do not have the **Item override sell control** user task, you can request a PIN override. Other users that have the **Item override sell control** user task can authorize on your behalf from their override PIN.

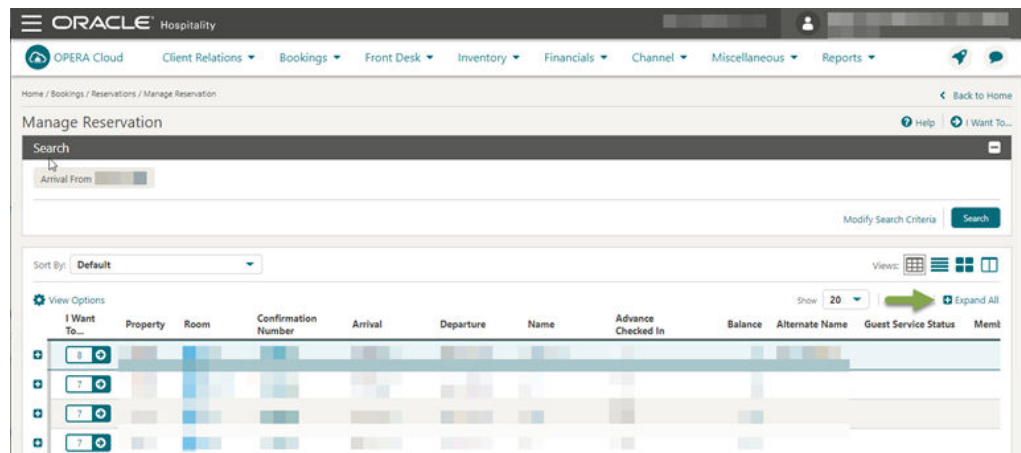
The screenshot shows the 'Item Inventory' application window with the following components:

- Navigation:** Packages, Inventory Items (selected), Daily View
- Available Inventory Items (Filters):**
 - Date: 01-10-2020 (Thu)
 - Item Class: [Search]
 - Item Pool Code: [Search]
 - Options: Sell Control, Sell Separate
 - Show Selected Only
- Available Inventory Items (Table):**

Code	Name	01-10	02-10	03-10	04-10	05-10
POOL1	Pool1	8	9	9	9	8
→ BIKE	BIKE	3	4	4	4	3
→ TUL3	rate pk item	10	10	10	10	10
POOL2	Pool2	7	8	8	8	7
→ CRIB_001	Crib	9	9	9	9	9
→ CHAMBER	CHAMBER	3	4	4	4	3
XBEDCH	Extra bed child	0	0	0	0	0
GOLFCADDY	Golf Caddy	10	10	10	10	10
IHUOIT01	IHU outside stay ...	5	5	5	5	5
IHUTRSLT	IHU translation It...	1	1	1	1	1
- Selected Inventory Items:**
 - Item 1: Quantity 1, Start Date 01-10-2020, End Date 03-10-2020
 - Item 2: Quantity 1, Start Date 02-10-2020, End Date 02-10-2020
- Buttons:** Cancel, Save

Reservation Search Updated

Reservation search is updated to remove the + **Expand All** (rows) action when displaying 20 or more search results.



Restrict New Profile OPERA Control Added

Gaming

A **Restrict New Profile** OPERA Control is added. When enabled, the **Select Another Profile** action link in the Linked Profile panel is disabled when charges are transferred or manually posted to a comp window (101-108).

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise** and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Select the **Comp Accounting** group.
4. Locate and activate the **Restrict New Profile** parameter.

Routing Report Updated

Gaming

The Routing Details report is updated with additional details for Comp Routing displaying the dates of the reservation, the authorizer, dates of the comps, and any notes attached to the comp.

Routing Updated with Player Membership Details

Gaming

Comp Routing Instructions display the Player membership details based on the Default PTS Membership Type OPERA Control.

CLE Hospitality Routing Instructions

Routing Type

*** Required Field**

Routing Type
 Folio Room Request Comp

*** Authorizer**
[Search Field] [Profile Search](#)
Membership Number
Membership Name

Comp / Coupon
[Text Field]

Comments
[Text Area]

AR Number
-

*** Folio**
[Dropdown]

Date Range

Entire Stay
 Specific Dates

Begin Date
12-17-2019 Tue

End Date
09-03-2020 Thu

Days of Week
 Sunday Monday Tuesday
 Wednesday Thursday Friday
 Saturday

The Authorizer Login screens also display the Player membership information.

Authorizer

OPERA
Authorizer Sign In

i [Select the Authorizer ID and associated PIN. New PIN can be set through Settings under OPERA Cloud menu]

*** Required Field**

Authorizer ID
[Dropdown]

*** PIN**
[Text Field]

Membership Number
123456789 [Profile Search](#)
Membership Name
[Text Field]

Cancel | **Login**

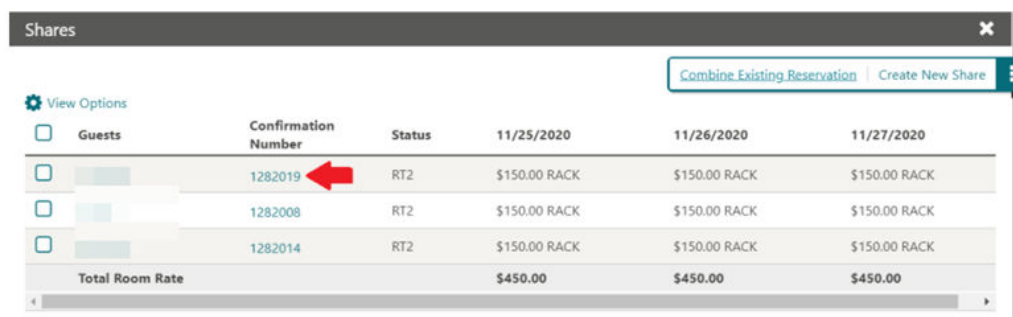
STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property** where you want to enable the parameter.
3. Click the **Comp Accounting** group and scroll to the parameter section.
4. Locate and activate the **Generic Comp Membership Number** parameter.
5. Locate and define the **Default PTS Membership Type** setting.

Shares Panel Updated

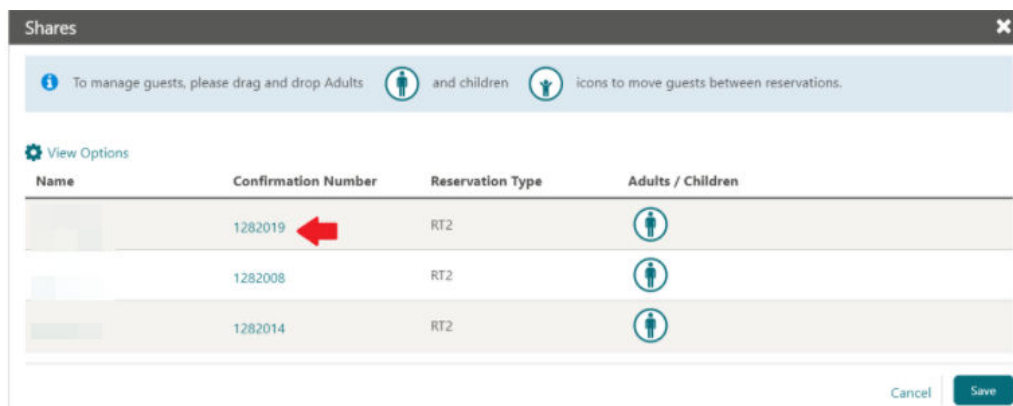
You can access profile and reservation details from the reservation Shares panel.

The Shares panel displays the guest name and reservation confirmation number as links. Clicking the guest name or the reservation confirmation number opens the respective Profile or Reservation screen in a new browser tab session.






The screenshot shows the 'Shares' panel with a table of reservations. A red arrow points to the confirmation number 1282019 in the first row.

Guests	Confirmation Number	Status	11/25/2020	11/26/2020	11/27/2020
<input type="checkbox"/>	1282019	RT2	\$150.00 RACK	\$150.00 RACK	\$150.00 RACK
<input type="checkbox"/>	1282008	RT2	\$150.00 RACK	\$150.00 RACK	\$150.00 RACK
<input type="checkbox"/>	1282014	RT2	\$150.00 RACK	\$150.00 RACK	\$150.00 RACK
Total Room Rate			\$450.00	\$450.00	\$450.00



The second screenshot shows the 'Shares' panel with a table of reservations. A red arrow points to the confirmation number 1282019 in the first row. The table also includes columns for Name, Confirmation Number, Reservation Type, and Adults / Children.

Name	Confirmation Number	Reservation Type	Adults / Children
	1282019	RT2	
	1282008	RT2	
	1282014	RT2	

Stay Details User Task Added

A Stay Details user task is added to control the display of the Stay Details panel in the [Reservation presentation](#) screen.

The existing Edit Stay Details user task controls access to modifying the details in Stay Details.

Roles currently assigned to the Edit Stay Details task are granted the Stay Details task automatically.

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and then select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.
2. Enter search criteria and click **Search**.
3. Select the role to update, click the **vertical ellipsis**, and select **Edit**.
4. Select the **Bookings** group and grant the **Stay Details** task.
5. Click **Save**.

Sales

This section applies to the following:

- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Standard Edition
- Oracle Hospitality OPERA Cloud Service, Sales and Event Management Premium Edition

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. **Premium**

Activity Search Improved

[Manage Activities](#) is updated with the following:

- A Show list selection to specify the number of records to display (20|50|100|200).
- Pagination with page number links and next/previous navigation.
- In table view, floating left and right scroll buttons along the sides of the table.
- You can export the Activities listed from [View Options](#).

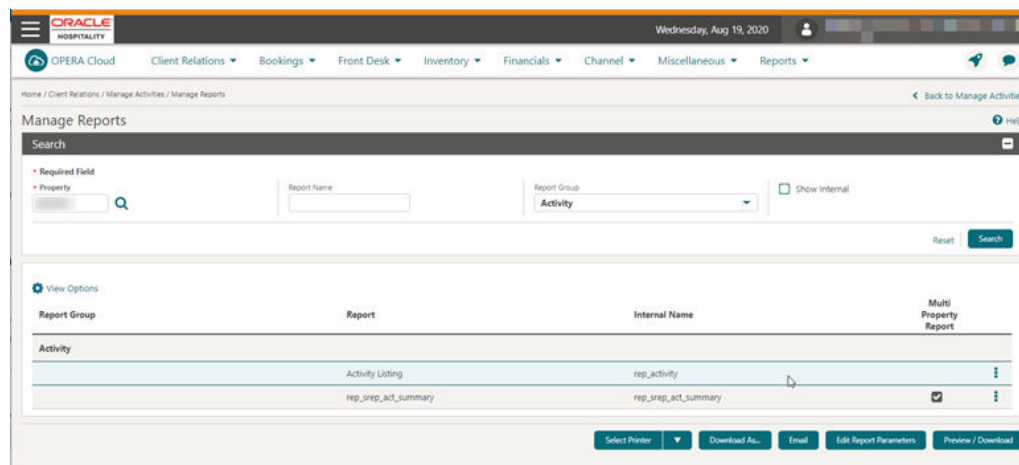
The screenshot displays the 'Manage Activities' interface. At the top, there is a search bar and filters for 'From Date: 08.27.2018' and 'To Date:'. Below the search bar, there are 'View Options' and 'Export' buttons. The main area contains a table with the following columns: Property, Type, Start Date, End Date, Start Time, End Time, Owner, High Priority, Activity Class, and Purpose. The table lists several activities, including 'FOW', 'OUT', 'BOOKING', 'FNO', 'RPT', 'FOW', 'OUT', 'BOOKING', 'FNO', 'OUT', 'LUN', 'FOW', 'OUT', 'BOOKING', 'FNO', 'OUT', and 'LUN'. Each row has a vertical ellipsis icon on the left for actions. On the right side of the table, there are 'Phone' and 'Email' columns, and a 'Block' button. At the bottom right, there is a 'Page 1 of 1' indicator.

Attachments Increased to 10MB

The file size limit for [Activity attachments](#) is increased to 10MB.

Reports Navigation Updated

The **I Want To . . . Reports** action is updated to launch Manage Reports with the Activities report group selected and the reports listed.



IMPACTS OR OTHER CONSIDERATIONS

See [Multiple Updates to Generate Reports](#).

To Do and Activity Summary Tiles Updated

You can view To Do activities on the Activity Statistics and To Do Tiles for more than one day. If an activity is not completed, it remains visible on your dashboard on subsequent days.

A **Default Number of Days to keep To Do Activities on Activity Dashboard Tile** setting is updated in the Activities group of OPERA Controls.

This setting is also used for defaulting the From/End Date dates on the Activity Search screen.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.
2. Select or confirm the **Property**.
3. Click the **Activities** group.
4. Locate and update the **Default Number of Days to keep To Do Activities on Activity Dashboard Tile** setting.

Toolbox

Column Width Validation Added to Data Import

The maximum length of data specified for each column in each data type import file is validated during the Validate Data process in the import cycle.

If the data length exceeds the maximum value specified for each column in a data type, the Validate Data procedure generates an error file with length validation failures.

See [Importing Data](#) for details on column widths for each Data Type.

Additional improvements made to Data Import:

- The Data Type "Individual/Contact Profiles" is renamed "Guest/Contact Profiles."
- The sample template file "Individual_Contact_Profiles.csv" in the download templates is renamed "Guest_Contact_Profiles.csv."
- A Time header is added to the Import Overview screen to specify the time the import is completed.
- A Steps header is added to the Import Data screen to explain the order of steps to follow for Initiate Import Data.

Data Types Added to Data Import

The [data import](#) utility is updated to support importing the following data types:

- Blocks & Room and Rate Grid
- Activities

Data is uploaded in the comma separated (.csv) file format based on a template file provided per data type.

You can download sample template files from the Import Data screen.

Utilities Updated

The requirement for a one-time use support key is removed when accessing the following [Data Management Utilities](#):

1. (Block/Catering) Status Code Update
2. Change Revenue Type
3. Update Contact

IMPACT OR OTHER CONSIDERATIONS

User role(s) must be granted the applicable task for each utility. Refer to: [OPERA Tasks](#)

2

Resolved Issues

This section contains a list of the customer-reported bugs that were fixed in this release.

Accounts Receivables

Bug ID	Description
32730099	When the Custom Numbers in AR Account Invoices OPERA Control is enabled, the Manage Account Invoices screen is accessible as intended.
32668310	In the Direct Bill screen after the folio is generated for any invoice, the page refreshes with the correct data as intended.
32550018	The AR Aging Summary window is improved for displaying accurate values in the correct aging period.
32468307	You can edit the phone number in Account setup.
32467740	Accounts Receivable (AR) traces work as intended and cannot be created for a previous date.
32459171	You can create an AR account successfully.
32364272	The AR Transaction Research screen functions as intended. <ul style="list-style-type: none">- Folio View, upon selecting an invoice, works as intended. The screen gets refreshed, and data does not change.- Upon editing an invoice, data in the Supplement and Reference fields gets saved as intended.- The AR Account gets selected, and the invoice is transferred successfully as intended.- All tool bar actions appear next to View Folio upon selecting an invoice from the Transaction Research screen and browsing Manage Invoice Details.- The Reference column gets populated on the Transaction Research screen for invoices.
32346879	The accounts receivables payment supplement details are saved.
32338201	When posting AR Batch Charges with negative charges, the amounts on the account update as intended.
32331495	An error no longer appears when selecting multiple invoices and applying the payment selectively.
32162824	You can generate a batch AR statement that includes multiple accounts.
32139954	The following is implemented generically, but should be of specific interest for Italy: The generic Input Handling popup appears when Folio Type is Ricevuta.
32061073	When posting a new AR Invoice to an account, the amount posted and the associated Market Code appear on the Day/MTD/YTD Statistics report.
32032765	The Payment History screen for an Accounts Receivables payment shows the invoice number for the invoices the payment was for if the invoices were selected during the payment process.
32015014	You can use the Transaction Research option to search for any transactions and manage the invoices without encountering an error.
31990882	When you generate a statement for an AR account, the statement appears according to the configuration of the Account Type. <ul style="list-style-type: none">- When the Print Invoices Without Details option is selected, the transaction details are not included on the statement.- When the Print Invoices With Details option is selected, the transaction details are included on the statement.

Bug ID	Description
31955604	Adding communications to an AR Account do not generate any error logs.
31802268	The AR Enter Old Balance screen no longer displays an error message in the Sum Per Aging Period tab when all values and date are entered.
31755565	The Unapply Payments button appears only after you select a single invoice, not multiple.
31749136	Canceling a new AR Invoice removes the generates, whether exclusive or inclusive, as intended from the AR Invoice screen. Navigation: OPERACloud > Financials > Account Receivables > Manage Account Receivables > Search > Manage Account Invoices.
31643913	In the following reports, invoices are getting updated in the correct aging buckets when recalculating the aging levels: aragingdet aragetype araging arallagetype aragingsum

Block Management

Bug ID	Description
32611973	The Cutoff date field on the Group Rooms Control screen displays the date in the correct format depending on the date format configuration and where you are logged in, either at the hub or property level.
32609268	When changing the cutoff date or cutoff days on a block header for a block that has a room and rate grid, a prompt appears for updating the block details with the new cutoff date. If you select Yes, the room and rate grid details update with the new cutoff date(s). If you select No, the room and rate grid keep the original cutoff date(s). Note: If user customization was added to the block presentation screen, you must delete it and re-personalize the screen after updating to this release. You can delete the customization on the Manage Customizations screen under the Administration menu.
32588467	Performance is improved when using Save in the Block presentation screen and the Event presentation screen.
32501418	The following links are removed from the Manage Block and Manage Events row level I Want To . . . action, the Manage Block business card I Want To . . . action, the Manage Events block business card, and the Event Resources block business card: - I Want To . . . (Go To) Reports - I Want To . . . (Go To) Group Stationery
32501189	You can create a Posting Master (PM) for a block with a rate code attached and a block start date in the past. If the PM room type does not have rate details for the attached rate code, the following message appears: Please make sure the required room type is attached to the rate code and has rate details within the rate sell dates.
32490225	When using Override rates in the room grid, the manually updated rates are saved correctly. If Rate 1 is left blank upon overriding rates, the rate summary displays the rate amount from Rate 2.
32471488	You can make rooming list reservations that require borrowing from another room type.
32463807	On the Block Details screen you can: 1. Edit the Decision Date at any time prior to the block start date. 2. Always edit the Follow Up date.

Bug ID	Description
32321567	Accounts and linked Contacts are aligned correctly on the Linked Profiles panel for blocks and activities.
32306001	When changing the status of a sub block to a deduct-from-inventory status would cause an overbooking, you must deselect the Sync check box on the Master Block.
32255551	When a rooming list is uploaded in an active block, the line number per reservation is the same in OPERA Cloud as it is in the uploaded file, and Shares are created as expected.
32253021	When you attach a package to a rate code and then select the rate for a block, the package is reflected in the Block Overview screen, and the Package indicator is bolded.
32249693	When rooming list is uploaded in an active block, the line number per reservation is the same in OPERA Cloud as it is in the uploaded file, and Shares are created as expected.
32181763	You can select the Packages panel in the Block presentation without raising an error.
32180253	You can access the Block presentation screen when there is a Package panel displayed by default and the block has a rate code with package attached.
32121985	Payment information appears on the Rooming List per the configuration.
32121138	Property field is now mandatory on Group Rooms Control when you are logged into the Hub level.
32111131	You can configure Sell Messages in the Administration menu for the Function Diary and the Group Room Control (GRC) and view the messages on the Function Diary and GRC screens. You can edit these messages and view them from these screens as well.
32060602	When the OPERA Cloud Sales and Event Management Standard Cloud Service is not active, Catering Status Type has the same value as Room Status Type in Status Code configuration.
32035435	When creating a block reservation, the packages attached to the block are added to reservations created.
32022311	<ol style="list-style-type: none"> 1. Initiate and Reset buttons are accessible on the Tour Series Types and Codes section, and no extra click on the vertical ellipsis is required. 2. The Types and Codes section has more columns to reduce the vertical space when in Toggle Full screen.
31997166	<ol style="list-style-type: none"> 1. You can view the catering currency symbol for Events Revenue on the Books value in the block search results in Console view. 2. You can view the Deposit Cancellation panel, Projected Catering Revenue amount, in the property currency and view the Total Projected Revenue based on catering revenue converted.
31993691	In the Manage Block screen, you can view the Account and Contact information in the list view.
31986649	<ol style="list-style-type: none"> 1. You can access and view the Block Changes Log from the Manage Block screen, and the Start Date is passed to access the change logs. 2. You can access the report from the Block Changes Log and generate the same; the Block ID is passed and the report prints the block changes.
31969507	A Package Group attached to a block is copied to the block reservations created from the Rooming List or Look To Book Sales Screen.
31964918	<p>You are not allowed to change the Block Owner, and the Manage Owner link is also hidden when the following criteria is met:</p> <ol style="list-style-type: none"> 1. Permission Override_Block_Locking_Owner is not granted 2. Block_Owner_Locking OPERA Control is active. 3. Block status reached to Block_Owner_Locking_Status.

Bug ID	Description
31939140	You can access Simple Diary and search for function spaces using the Date and Status filters to see the function spaces and times.
31930530	When reservations are created from the Block rooming list, the country code for a sharer and non sharer defaults to the country code of the group profile.
31888473	You can navigate to blocks having rooms allocated and view the statistics and view the Block Daily Summary having header as Room Type Code.
31868607	In Group Rooms Control (GRC), you can perform search based on property and date and see the Block Average Rate in local currency at the hub login level.
31859292	The Block Code for Tour Series gets auto generated when Auto Assign Sub Block Code is enabled.
31842509	You can navigate from blocks and generate the rep_block_conversion report using the Revenue Types and Currency filters.
31842466	You can generate the Actual Business Block Rooms (rep_actbh) report successfully.
31824324	You cannot create a block beyond the value defined in the OPERA Controls, Set Maximum Number of Block Days. You will get the following error message: "Maximum of # nights applicable for this block."
31809218	You can search in the Group Rooms Control (GRC) screen using the Room Owner filter; block owners and rooms appear in the search results.
31803075	A validation message appears if you attempt to create a block reservation in the Rooming List with adults and children as zero.
31784157	For an active block, the arrival date of the block Rooming List is defaulted to the current business date.
31762253	The Save button on the Rooming List screen appears only after there are changed details to save.
31756080	You can add or update profile communication details when a block reservation is created from the block Rooming List.
31529818	When on the Room & Rate Grid, and the grid is displaying Room Pools, you are prevented from overbooking and the following prompt appears: "One or more nights require overbooking. Please allocate inventory on the Room Type level." You must cancel your changes and allocate inventory by room types.
31060737	Room Type changes are applied to other reservations in a block.
30902964	The OPERA Control, Deposit Required For Blocks, is not available in OPERA Cloud.
30891669	You can perform a basic Block search and filter the results further using the Results list field.
30789633	The "sticky" flag is removed from the sell messages created for blocks. All sell messages are displayed persistently.
30539061	When creating a block from an Account or Contact profile, the profile owner is populated as the Block Owner.

Cashiering and Financials

Bug ID	Description
32748921	The following is implemented generically, but is of specific interest for hotels in Italy: The Country Exports IT_E-INVOICE and IT_E-INVOICE_DAY populates the attribute <EsigibilitaVA> with the correct value. Note: You must recreate the Exports (IT_E-INVOICE, IT_E-INVOICE_DAY) from the template for this change to take effect.
32671548	The All Transactions radio button is disabled only when deposits exist on the reservation. You cannot select the All Transactions check box when the Restrict Folios With Deposit For Full Credit Bill OPERA Control is active.

Bug ID	Description
32668705	Country Specific - Italy: In a scenario where a Credit Bill is generated from the original folio (FATTURA), the Credit Bill XML file (that is, the <IdDocumento> and <Data> values of the <DatiFattureCollegate> section) populates the references of the linked FATTURA and not the Credit Bill bill_no and date.
32655890	The following is implemented generically, but is of specific interest for hotels in Italy: The Country Exports IT_E-INVOICE and IT_E-INVOICE_DAY populate the attribute <versione> with the correct value. Note: The Exports (IT_E-INVOICE, IT_E-INVOICE_DAY) must be recreated from the template in order for this change to take effect.
32646916	The currency's decimal value is referenced while making postings and payments on the Billing screen.
32620324	End of Day Reports configured as weekly generate on the day of the week as determined by the report configuration in Routine Management. Reports are processed in the Print Final Reports step during the end of day, and you can preview them in End of Day Reports by searching for the respective date. Note that any existing end of day report already configured as weekly requires editing and updating the day of the week. You can update the day of the week under the Final Reports tab on the End of Day Final Procedures and Reports screen in the Administration menu.
32590895	The Buy Rate and From Buy Rates update with the required currency values regardless of the Property Decimal setting (specifically in the scenario where the Property Decimals=0).
32588917	The Ricevuta Folio Type is now identified based on flags in the table for determining whether the Lottery Number popup should be shown.
32567034	When you add translations to a transaction code description, the translation saves and persists so that you can see it every time the transaction code is viewed or edited.
32559628	The Payment Method configuration for credit card payments shows default ranges and any ranges that you manually added. Deletion of a range completes based on your selection.
32555926	When you select to edit a Fiscal Folio parameter record on the Fiscal Folio parameters configuration screen, the corresponding record appears on the edit screen. You no longer need to select the record's check box to edit it.
32555263	The warning message "Restricted Account. Do you want to continue?" appears while trying to perform the Direct Bill settlement for a restricted account if you are granted the Override Flagged Account Direct Bill task. If you do not have the task granted, then you will get the error message stating, "Account is restricted." No warning message appears for zero balance settlement.
32549944	The following is of specific interest for properties in Portugal: A Credit Bill generated while performing a deposit refund displays absolute values in the correct columns.
32549753	When switching between reservations in the Billing screen, the profile picture of the guest within the Business Card is updated.
32549196	The following is of specific interest for properties in Portugal: Adjusted transactions on sample_folio_portugal appear in the credit column and as an absolute value.
32538410	In a scenario where the Custom Charge Cashiering parameter is Off, Custom Charges & Custom Charge Exemption does not appear under the Cashiering Management menu list.
32534306	Revenue posted against a transaction code that is configured as Others will not be part of the Non Revenue total within the Billing screen Stay Revenue view.
32510527	Pseudo Room Types flagged as Auto Populate are visible on rate code room types.
32504137	Credit Card Refund postings appear on the Credit Card Rebates report.

Bug ID	Description
32502168	The Commission columns for Buy and Sell display the percent sign, labels, and calculation as intended.
32496982	When a package (with an arrangement code) is copied from one property to another property, the arrangement code is not copied as intended.
32496953	Only active Arrangement codes appear in the Arrangement Codes list of values when creating, editing, and updating a rate code.
32492031	Post It Articles amounts appear correctly as intended.
32489630	The posted amount generate is applied against the allowance generates amount when posting is performed with package alternate codes.
32485065	When generating a Credit Bill for Void Bill, associated bill information appears in the Payload of the Credit Bill generated. No Errors are seen in Payload.
32484116	You can change the Cashier ID in the Cashier reports Reprint screen and both closure number and date field resets to blank.
32479984	After posting an adjustment in Billing, the transaction no longer appears selected.
32479082	Payments from Passer By and Post It show the following: - Profile ID's 9999 and GuestName="Post It' for Post payments. - Guest profile id for Passer By.
32476802	The following is of specific interest for properties in Italy: For a Credit Bill generated through Folio History on a folio that includes a lottery number, the lottery number from the original folio is included in the lottery number tag in the Credit Bill payload.
32473722	You can edit or delete a Transaction Diversion when Transaction Diversion is Active.
32471956	The following is implemented generically, but are of specific interest for our hotels in Austria: When posting a manual transaction, the Viennatax is calculated correctly in the event that a generate configured for Viennatax is attached to the main transaction code.
32471390	In a multi-property chain where the same cashier ID has cash or check payments in different properties, the End of Day process presents you with a valid error message when the Cash Shift Drop or Check Shift Drop controls are not set in any of the properties where such payments are processed.
32470254	The following is implemented generically, but is of specific interest for our hotels in Austria: When posting a manual transaction, the Viennatax is calculated correctly in the event in which a generate configured for Viennatax is attached to the main transaction code.
32465325	In a scenario where a Credit Bill was generated against a Deposit Folio for all transactions, and the reservation is cancelled, the Deposit Ledger (deposit_ledger) report does not show an imbalance for the reservation.
32468520	The Check Out popup does not show in the background when a reservation is locked by a different user.
32466476	Separate folios are printed for goods and services from the Auto Folio Settlement screen when Service Types functionality is active.
32464444	When overriding a value set in the Rate Floor, the rates are saved in the pricing schedule as expected.
32464984	The Fiscal Transaction Code field on the Transaction Code configuration screen appears only when the Fiscal Folio Printing OPERA Control is on.
32462948	After transferring a posting on the Comp Posting Journal to a regular folio (1-8), the Comp Posting Journal is refreshed, the transferred posting is removed, and the amount at the bottom of the screen is recalculated.
32460807	The room rate and taxes for a Day Use reservation are posted when you have a blank cashier without any issues as intended.

Bug ID	Description
32459351	In the scenario where you navigate to the vertical ellipsis after selecting the folio on the Folio History screen from the Financials > Cashiering tab, If you get the "Credit Bill cannot be created on this Folio as the Gross Amount is zero or less" error message, even then you can navigate to other folios and generate a Credit Bill or preview and print folios as required. The Action from clicking the vertical ellipsis is responding.
32458224	In the scenario where you search for a Credit Bill from the Folio History tab on the Billing screen, Credit Bill data appears. Also, when you are on the same screen and select the Credit Bill check box, Credit Bill data appears.
32452768	When using the India GST function to calculate tax, performing a partial credit bill applies the correct tax percentage based on the original folio, not based on the amount being credited.
32452063	When a new folio type is configured for the property, there is an entry in the control_seq_info database table.
32447632	The Folio Number column in the Direct Bill transfer screen works well and correctly displays the prefix for all the properties and then the Folio number as intended at the hub level when the Append Prefix for Folio Number parameter is active in OPERA Controls.
32414593	In the Budget Forecast screen, you can successfully load and edit budget and forecast values.
32399689	The following is implemented generically, but should be of specific interest to Germany and India: Fiscal Payload contains all the required fields/values as intended upon successful settlement and the Fiscal Layer Integration Platform (FLIP) response.
32397703	You can view more than 25 search records in the Rate Categories screen.
32394313	The Currency calculator screen prompts for the cashier login and proceeds with the next step upon entering the valid cashier credentials.
32387007	For properties where Chip and Pin functionality is enabled, the payment method list of value shows CP - Chip and Pin as the first option on the list, even if a sequence is assigned to all payment methods created at the property. This change is visible in all areas of the application where you can select a payment method.
32381915	The ID number and Sirius Code entered for an individual profile while generating a credit bill are saved to the profile successfully.
32349188	For the transaction codes list at both the property and template levels, page performance works as intended and displays the transaction code list as intended.
32326835	When a commission check number is configured for a bank account, the commissions are processed with the configured check number as expected.
32321515	The following is implemented generically, but should be of specific interest for India: Generating an e-Invoice works as intended when a response is returned from the Indian Government through the Fiscal Layer Integration Platform (FLIP). The Fiscal Bill Number supports up to 2,000 characters.
32287296	The following is implemented generically, but should be of specific interest for Germany: Prerequisite - OPERA Cloud is connected with 20.2.7.0 FLIP partner (EFSTA) with services enabled. The folios can be generated without encountering any errors in the following logs: ORA-01400: cannot insert NULL into ("V46_ASP_CLOUD"."FISCAL_FOLIO_TAX_RESPONSE_DTLS"."SEQ_NO").
32282436	Receipt History works as intended at the hub level without any delay or error.
32257255	You can settle reservations with a credit balance from the Auto Folio Settlement screen when you select Include Credit Balance.
32212008	You can view the Supplement Information section from the changes log in Billing at both the hub level and property level.

Bug ID	Description
32230327	POS Account(s) are considered during Checkout(s) as intended.
32212682	The follow is implemented generically, but should be of specific interest for Germany. Fiscal communication is improved between OPERA Cloud, the Fiscal Layer Integration Platform (FLIP) adapter, and the EFSTA fiscal partner.
32212408	You can provide a Lottery number and eFolio Export delivery method values during settlement at the hub level when the General parameter, Information Collection, is On and Information Collection Methods is selected as IT_LOTTERY_NO/EFOLIO_EXPORT in Administration.
32196369	<ol style="list-style-type: none">1. If there is any property for which the CASH_SHIFT_DROP Cashiering setting is set to blank, then while performing cashier closure, the proper error message appears including the resort name as stated in the following: Cashier cannot be closed when the Cash Shift Drop Application setting is Null for XXXX. Set the value for the Cash Shift Drop setting in OPERA Controls.2. The error message for the POSITIVE_CASHIER_DROP Cashiering parameter while performing Cashier Closure now includes the resort as stated in the following: Cashier cannot be closed for XXXX until the negative shift drop is resolved.3. The error message for the NEGATIVE_CASH_SHIFT_DROP Cashiering parameter while performing Cashier Closure now includes the resort as stated in the following: Cashier cannot be closed for XXXX until negative cash drop has been resolved. After making the necessary corrections, you can close Cashier at both the hub and property levels.
32200652	You can change the posting attribute for a package with allowance.
32186781	The Billing screen Attachments Indicator shows details similar to the reservation screen attachments details. You can also access Guest Messages and Wake Up Calls from the Billing screen.
32180891	Error messaging is improved for a specific scenario. When the Fiscal Folio parameter for FLIP_SERVER_ADDRESS is populated, and the configured value is not passed from fiscal communications correctly, then the message "Fiscal Server Address not found" appears.
32174399	You can use the Fiscal Folio Bucket code to include the transaction codes in order to send them to the correct RT printer departments. The character limit for the Fiscal Folio Bucket codes is increased to 15.
32170206	<ol style="list-style-type: none">1. Folio styles selected for the Exclude Folio Style Cashiering setting are now excluded from selection while performing settlements.2. The Default Folio Style Cashiering setting value and Default AR Folio Style Account Receivables setting value no longer appear in the Exclude Folio Style Cashiering setting list of values (LOV) and vice versa.
32170096	In Post It, Fast Post, charges are posted to the room in their respective fields, and charges are posted as intended.
32169600	You can add a new Currency Exchange Rate, and the Begin Time appears per the property time zone.
32167643	In the Billing screen, reservations checked out with open folios can be added under the Move Charges window.
32165746	The date format works as intended when viewing the search results within Folio History.
32157383	When closing Cashier Shift at a hub level, the Cash Shift Drop application setting is checked for each of the properties being closed.
32151580	On the Transfer Posting screen, Room Status for rooms applicable with all reservation status appears.

Bug ID	Description
32138209	The following is of specific interest for properties in Italy: In a scenario where the Cashiering Setting Fiscal Timeout Period is configured with a space, and you generate a Ricevuta folio from the Billing screen, the error message, "An unexpected error has occurred and it has been logged, please contact your administrator" appears. In a scenario where the Cashiering Setting Fiscal Timeout Period is configured with a listed value, and you generate a Ricevuta folio from the Billing screen, the universal payload generates successfully.
32137882	The behavior of the staged transactions during the settlement of the comp windows in OPERA Cloud is dependent on the value selected for the Cashiering setting, Staged Transactions During Folio Generation. If the setting value is set to Stop, the settlement process stops with a warning message, "Staged Transaction Exist, the settlement process cannot continue," if any staged transactions are found. If the setting value is set to Move, then during settlement all staged transactions are moved to Guest Window 1 and settlement continues.
32135925	When the Patron Tracking System (PTS) Membership Type based Comp Routing control is active, postings from a reservation that do not have a PTS membership attached cannot be dragged and dropped into a comp folio and cannot be moved to the comp folio from the Transfer Posting action in the Billing screen and the Search Transactions screen.
32131109	The correct folios are picked up configured on the folio type screen (Administration > Financial > Cashiering Management > Folio types) during their generation.
32146076	The behavior of the staged transactions during the settlement of the comp windows depends on the value selected for the Cashiering setting: "Staged Transactions During Folio Generation." If the setting value is set to Stop, then the settlement process is stopped with a warning message: "Staged Transaction Exist, the settlement process cannot continue" if any staged transactions are found. If the setting value is set to Move, then during settlement all staged transactions are moved to Guest Window 1 and settlement will continue.
32131271	When the Child Rates control is off, the following occurs: In Billing, when adult and child numbers are updated while posting a rate code, the amounts are calculated correctly based on the configuration and posted in the Billing window.
32128752	When generating a fiscal folio using Resend Fiscal Folio in Folio History, the required Folio Type and Deposit information are included in the Universal Payload.
32123564	When Advanced Tax Handling for Deposit Folios is On and a deposit folio is generated using transaction codes with tax associated, tax posting appears in the billing window along with the posting against the deposit ledger tax transaction code.
32118690	The software version is output correctly in the Invoice/AR Invoice/Daily_Day Export.
32117257	Country Specific - Italy: VAT OFFSET is settled and displayed accurately while settling a bill using the Direct Bill payment method. Payment posting was switched; VAT is posted first followed by the settlement amount.
32117011	Country Specific - Italy: When Fattura is selected as the folio type during settlement, the Payee Tax number is not mandatory. If the field is left empty, a message stating "Payee Tax Number is empty. Would you like to continue?" appears.
32079839	The End of Day procedure runs successfully when a reservation that was copied from an Advanced discount reservation is in house.
32065120	The Reservation search within the Manage Income Audit screen (link in the vertical ellipsis) returns all reservations that were in house on the day of the selected Income Audit and that are still checked in on the current day. Any reservations that have since checked out or checked in after the selected date are not returned.

Bug ID	Description
32058607	A message about the null Check Shift Drop setting appears when closing a cashier shift where a check payment has been posted and the Check Shift Drop setting has not been defined.
32057335	An Offline Folio can be generated for Direct Bill Payment Method.
32052957	Transaction Codes can be linked to Fiscal Folio Bucket Codes when the Use Deposit Posting Transaction Codes OPERA Control is ON or OFF.
32020835	A Credit Bill on a Deposit Folio holding a deposit posting transaction code is successful without any error.
32020001	New Currency Exchange Codes are restricted to a maximum length of three characters.
32015318	Check Out Zero Balance Departures from the Quick Check Out screen processes all reservations with a zero balance successfully. If there is any change to any eligible reservation that makes it not valid for check out, then the check out process will not stop and display a corresponding error message after the process is completed.
32007763	The behavior of Date fields in Receipt History works as intended. You can select a To Date that is earlier than the Begin Date.
31986657	When moving the charges between shared reservations while in the Billing screen, the alternate reservation remains visible and displays the newly moved charges.
31983351	You can update the Account Number field on the Transaction Code Configuration screen (Administration > Financials > Transaction Management > Transaction Codes) for "Others" payment types.
31983240	Post It displays article prices correctly when the currency format is defined with a comma as the decimal separator.
31969327	The City Ledger column is correctly labeled in the search results table for Folio Types configuration.
31964058	In Package Code configuration within the the Posting Attributes section for Formula LOV, there is only one empty LOV option. The second blank/empty option in the list of values is removed.
31945794	You can open an End of Day report configured as delimited data by selecting the vertical ellipsis and selecting Preview from the End of Day Reports screen.
31902752	Generating batch folios outputs information for all selected reservations.
31898531	Advance daily rates pricing schedules display the current business date as the default date.
31848510	Transaction codes flagged as Deposit Postings appear in the transaction code list for Fiscal Folio Bucket Codes configuration when the Use Deposit Posting Transaction Codes OPERA Control is active.
31846312	The Guest Profile link is available as intended under Create while performing Post It/ Passer By transactions.
31824822	When the retry count is set to 1, 2, or 3, fiscal_folio_queue has the record stored with command type CANCELLATION when there is no response from the fiscal service in the case of VOID_FOLIO.
31823540	Fast Posting displays all transaction codes eligible for Fast Post, while Post It displays only the transaction codes eligible for Post It.
31823524	An unnecessary auto-search is no longer performed when entering into the Transaction Code configuration template screen (Administration -> Financial -> Transaction Management -> Transaction Codes). Instead, the search occurs upon the selection of the search option on the screen.
31823517	The Template tab for the Transaction Subgroup appears upon clicking the Back to Transaction Subgroup link on the Copy Transaction Subgroup screen within the Administration.
31823516	In the Copy Transaction Groups Template screen, each code has a corresponding description in the Transaction Group list of values (LOV).

Bug ID	Description
31822478	You can auto settle and generate a folio with negative and positive charges when Prompt Payment Screen for Auto Folio Settlements is On/Off.
31808250	When the Auto Check In Arrival Pseudo Rooms control is on at your property, a check for pseudo room reservations not yet checked in is done while running End of Day. In case there are no available pseudo rooms to auto check in these arrival reservations, you are presented with a Reservation button to access Arrivals where all arriving reservations are listed.
31806763	Processing of credit cards or additional authorizations at check in is completing successfully for amounts greater than 0.00.
31779826	When you are logged in at the hub level and select to create a transaction code, the Default Price, Minimum Amount, and Maximum Amount currency codes populate after selecting a property. If you select to create a currency code template, then no currency code populates.
31779826	You can view the Trackit indicator in the Billing screen when Trackit is added from the reservation page.
31774631	While creating a folio type, the Folio Type field accepts more than eight characters (tested with 40 characters).
31773191	The Fiscal Program popup appears when a folio is voided provided the Send Fiscal Folio Prior to Voiding OPERA Control is enabled.
31763745	When the Force Cashier Login parameter is active, the auto check out process prompts for the cashier login and processes the check out when you enter valid cashier credentials.
31752768	The posting journal allows you to search for transactions in a date range of up to 31 days. When you select the transaction code, the posting opens in edit mode where you can update select fields such as Supplement, Reference, Check Number, Covers, and/or Arrangement.
31744948	You can generate the offline folio from the Post It and Passerby screens if the fiscal program is not responding. The folio generated provides the correct data instead of a blank.
31744801	Offline folios are not generated when the settlement is made using the Direct Bill payment method.
31739427	Folio Preview displays data when the folio is generated from Deposit, Interim Bill, Advance Folio, Check Out, Early Departure, Post It, Passer By, AR Invoice, and Credit Bill areas.
31738485	You can post articles, perform Passerby from the Post It screen, and settle them without encountering errors.
31733666	You can remove a package from the Rate Code Pricing Schedule as required.
31697929	You can delete Package groups without any linked package codes as expected. Package groups with linked package codes display a validation when deleted.
31678950	All package codes appear in search results when the package code is entered partially.
31674199	The Folio report appears when generating the folio for Deposit, Settlements, Credit Bill, and Post It/Passerby transactions.
31668264	You can edit transactions successfully when you are assigned the Update Charge user task. You can edit charges posted by another cashier.
31600113	Search Transactions shows all charges when no windows are selected.
31546290	When you select to run an additional authorization for amount 0.00, you are presented with an error message stating the amount needs to be different than 0.00.
31536586	The Payment Methods for Auto Folio Settlement OPERA Control setting is corrected to allow the selection of multiple payment methods.
31498841	The From Buy Rate functionality update as intended upon changing the Buy Rate within the Manage Exchange Rates screen.
31498754	The Reservation Search screen works as intended while using the Currency Calculator.

Bug ID	Description
31479018	Comp routing instructions cannot be added for multiple authorizers in one comp window.
31462873	The decimal displays correctly, and you can apply rate changes to populate rate amounts for advanced daily rate.
31386199	The correct folio is selected from the configured folio types.
30763548	When you select Reset and then select Search on the Fiscal Folio Bucket Types screen, the Fiscal Folio Bucket Types appear as expected.
30243702	When updating rate code pricing schedules, the screen focus now stays on the rate amount fields in Edit mode.
30183953	When a profile for a reservation is anonymized, the Billing I Want To . . . actions for Reinstate Reservation and Adjust Custom Posting are hidden.
30102182	You can add a Rate Season on the Pricing Schedules, and the configured dates on that rate season are auto-populated into the start and end date fields.
30028895	You can set up the exchange rates for all currencies using the Exchange Rate field in rate code configuration, which are not equal from Property currency.
29833253	You can filter Rate categories and Rate Class using the description field search.

Client Relations

Bug ID	Description
32751862	OPERA Cloud can perform a Travel Agent Profile Lookup and Download from an external system when the external system uses either Agency or Agent as the Profile Type.
32714955	You can view revenue statistics under the Profile Revenue Stay Statistics tab for all profiles.
32612913	Additional error logging is implemented for further troubleshooting errors regarding profile email address validation.
32563710	A City Name can exceed more than 20 characters and fewer than 40 characters.
32563661	The tax type value in the profile is not removed upon creating a reservation.
32547734	You can change the currency value in the Profileproductivitystat report parameters.
32525992	You can create a company profile from Manage profiles screen using the I Want To . . . menu. After creating the profile, you can return to the Manage profile screen and continue creating Guest Profiles using either the I Want To . . . menu or the Create Guest profile link.
32525219	You can modify relationship details without any error.
32491464	On the Profile Data Comparison screen during ID Document Scanning, the values for the following fields are now validated against these property configurations: Gender, Nationality, Country, and State. The value returned by the partner for the ID Type is validated against the mapping in the ID Document Scanner configuration.
32487296	You can view the last Profile record in List Table mode.
32484839	You can delete/add a Contact and Relationship in a company profile.
32483806	The Identification pop-up window remains open after creating or updating a record.
32480123	You can schedule the nationality/country Statistic by Day report from the OPERA Report Scheduler.
32477874	The External tab shows error messages when Oracle Integration Cloud Service (OIC)/ Outbound is inactive.

Bug ID	Description
32460313	When an external validation rule is applied, all the subsequent fields should be non-editable.
32458250	You can view the added row in its correct sequence in Profile primary contact details.
32456301	You can only access and update one panel at a time within Profile Correspondence.
32432010	You can attach global attachments to a profile when logged into the hub.
32217847	The Update primary address on reservation profile check box is exposed on the Communication panel when updating the profile's primary address.
32187269	You can add a profile from Relationship and the primary account gets reflected instantly on the Contact Profile overview page
32135379	The Player Statistic link appears under the I Want To . . . menu when you create a membership.
32118288	Profile Lookup results are refreshed when changing search criteria.
32117699	You can convert a profile from Company to Travel Agent without error.
32110756	The default Email Type auto-populates in the Create Guest Profile screen.
32048128	Profile lookup using the OPERA Cloud Oracle Secure Backup (OSB) function generates a lookup response from the vendor.
31928032	You can edit a Contact profile and make updates to the desired fields without error.
31856599	You can add/modify communications details and Tax ID1; TAXID2 will retain its values.
31840351	The contact profile first name and last name appear as Contact First Name and Contact Last Name.
31674324	Changes to an IATA number on a travel agent profile are saved even if no other field is updated at the same time.
31503423	You can add an email address to a profile using a German keyboard.
31341153	The current description of the Subscription Management OPERA Control is updated: This parameter activates profile subscription management functionality. When OPERA Cloud is integrated to OPERA Customer Loyalty Tracking, you can subscribe profiles to one or more properties within the chain. When a profile is updated by a property, the changes are automatically updated to all subscribed properties.
30591684	When accessing the Financials panel from a property location the prompt to select a property is disabled. The property selection only appears from a hub location in multi-property operations. A description is added for the Tax Type field.
28076921	The VIP Guest dashboard tile is not available when the VIP Function is inactive.

Commissions

Bug ID	Description
32688550	The Commissions setting, Default Reason Code, is updated with the following new description: The default Stop Processing Reason Code for holding or detaching commissions.
32611628	You can select a travel agent in the Manage Commission screen and remove the desired reservation records from the On-Hold option.
32539502	You can change the bank account for an active Travel Agent profile that has unprocessed commission records.
32477251	You can process commission payments in a bank account using Check as the payment method.
32226433	The Filter Results link available in the Manage Commissions screen allows you to filter commission payable records.
32118236	You can navigate to Commission reports from the Manage Commissions screen as expected.

Bug ID	Description
32116476	You can navigate to Commission reports from the Manage Commissions screen as expected.
32048735	Performance in the Manage Commissions screen is improved.
31768339	You can update the EFT Export file delivery method from the OPERA Controls EFT Exports Delivery Method settings.
30369921	The description of the Default Reason Code setting is updated to Default Hold Reason.
30171951	In the Manage Commissions screen, you can close the Payment Process popup by clicking the Cancel button.

Country Specific

Bug ID	Description
32751715	The Country Exports IT_E-INVOICE and IT_E-INVOICE_DAY populate the attribute <ModalitaPagamento> with the correct value (MP05) when the folio is settled to the Direct Bill/City Ledger. Also, the <Beneficiario> tag is no longer populating. Note: You do not need to recreate the Exports (IT_E-INVOICE, IT_E-INVOICE_DAY) from the template for this change to take effect.
32549737	The following is of specific interest to properties in Portugal: The export PT_SAFT_104 shows the paid out transactions correctly.
32549677	The following is of specific interest to properties in Portugal: The PT_SAFT_104 Export correctly displays the record of partial deposit refunds.
32538391	The following is of specific interest to properties in Portugal: The export PT_SAFT_104 shows the correct values for Value Added Tax (VAT) when the parent transaction is posted in the negative.
32519470	Country Specific - Philippines: SID data for BIR Document Sequences appear with default maximum and minimum number ranges to update for the following documents. - Acknowledge Receipt - AR Statement - Folio - Official Receipt You should make sure that the Document Sequence ranges are verified before using the functionality.
32497005	Country Specific - Italy: When you generate a credit bill against a Fattura deposit folio, the fiscal printing workflow does not appear and the credit bill is generated successfully.
32483682	The following is of specific interest for properties in Italy: In a scenario where VAT Offset is configured and an unsettled charge and payment exist on a folio window with a 0.00 balance, and you generate a folio, the folio settlement screen displays the credit due to the guest. If you continue the settlement process, then the folio generates successfully. The VAT Offset and the credit payment are visible on the folio window.
32461476	Country Specific - Brazil: When you generate a Deposit Folio, the Service Type field on the Deposit Folio screen is enabled when no charges exist, and disabled/read only when charges exist.
32457039	Country Specific - Italy: Deposit settlements are improved to handling VATOFFSET profiles.

Bug ID	Description
32468460	Country Specific - Italy: Deposit settlements are improved to handle VATOFFSET profiles.
32374678	Country Specific - Portugal. When you settle a Deposit Folio with the Simple Folio box checked, the corresponding Folio Type for Simple Folio generates successfully. When the unsettled charges for Deposit Folio exceed 100.00, the check box for Simple Folio is hidden.
32200533	Country Specific - Italy: CLOUD POS Account(s) are considered during Checkout(s), as intended.
32195376	Country Specific - Italy. VAT OFFSET is settled and displayed accurately while settling a bill using the Direct Bill payment method. Payment posting was switched; VAT is posted first followed by the settlement amount.
32195277	Country specific - Italy. When Fattura is selected as the folio type during settlement, the Payee Tax number is not mandatory. If the field is left empty, a message stating: "Payee Tax Number is empty. Would you like to continue?" appears.
32135239	Country Specific - France: The OPERA Cloud version is correctly reflected in the Information Folio, Invoice, AR invoice, and EOD Daily_Day Export file.
31931498	Country Specific - Spain: When you generate an internal folio, the folio number generates from the internal sequence.
31884626	The following is implemented generically, but is of specific interest to Portugal: Deposit refunds generate as Credit Bills in all possible scenarios.
31847872	The following is implemented generically, but is of specific interest for Italy: Several changes are implemented to ensure a correct generation of a full credit bill.
31798019	Country Specific - Portugal: The Credit Bill report is generated for the deposit folio.
31797792	Country Specific - Portugal: An appropriate message appears when attempting to generate a folio for a deposit without selecting a payment type first.
31743028	The following is Implemented generically, but is of specific interest to Japan: City tax ranges are available for Tokyo, Osaka, Kyoto, and others.
31719105	Country Specific - Philippines: You can adjust transactions from the Billing screen and select an adjustment reason from the list of values.
31498649	The following is implemented generically but is of specific interest for properties in Portugal: When Creating the Folio type for credit folio, additional check boxes will not be selected until you select the required options.
29616686	Country Specific - Thailand: If you perform a Quick Split for one or more transactions on the Billing screen and at least one of the transactions includes a Payment Tax Invoice Number, the following message appears and the transactions remain unchanged: "Payment Tax Invoice exists. Transaction(s) cannot be split."

Customization

Bug ID	Description
32479797	An issue is corrected that may have resulted in discrepancies to the presentation styles configured and those appearing in the presentation screen.
32377914	Verified that all the panels selected for a presentation stype correctly appear.
32131729	With the hub or property level page composer customization active, you can view and update fields customized from chain level customization.
32070419	The Update field in advanced customization displays lists in alphabetical order.
32064051	Values entered to profile UDF fields are not saved when you cancel the update.
31907487	You can customize text User Defined Fields (UDF) fields to update other fields with the latest value entered in the UDF field.
32200035	For User Defined Fields (UDF), you can customize the text field to update other fields with the latest value entered in the UDF field.
31916563	The User Defined Field (UDF) are correctly retaining values.
31916086	The Page Composer - the Expression Language Formula Editor tool is available in Advanced Conditions under the Else False condition.
31915700	Page Composer - the flex text field being customized is removed from the Update Field dropdown in the Advanced customization condition so that you cannot select the field to update itself.
31908365	You can set advanced conditions on Flex Fields.
31908304	Page Composer - a single flex field is added to the screen even if you click the Save button twice.
31828128	When adding advanced conditions in Customization mode, the application retains your selection of the Update Field value.
31827904	The Field tooltip configured from Customization with the EL formula displays the referenced field value.
31380600	<p>The ability to set a default value for the check box field added from the page composer customization feature is removed. The default value for any customized check box field is unchecked. You can manually modify the check box after the record is created, and the selected status of the check box will be saved and reflected in the user interface (UI).</p> <p>The following applies:</p> <ul style="list-style-type: none"> - Existing records that were created with the customized check box default value of checked and saved: the check box remains as checked. - Existing records that were created with the customized check box default value of checked, and the user tried to manually uncheck the check box and saved: these records will now be unchecked. - Existing records that were created with the customized check box default value of unchecked and saved: These records will keep the check box unchecked. - Existing records that were created the customized check box default value of unchecked, and the user manually checked them and saved: these records will keep the check box checked.

Events

Bug ID	Description
32666255	You can create a menu and enter Quick Insert manually. If you enter lowercase characters for Quick Insert, the characters convert to uppercase instantly.
32654318	You can log in at the hub level and create menus using the Menu Class list of values.

Bug ID	Description
32612228	<ol style="list-style-type: none">1. You can add items and menus to a catering package using the Menu and Items drawer. The menu classes are sorted alphabetically in the Menus drawer, and Item classes are sorted by sequence in the Items drawer.2. You can add menu items to a menu using the Menu Items drawer. The menu items are sorted by sequence in the drawer.
32588308	You can navigate to the Function Diary and click Show Rooms to check room availability. The calculation for non-deduct rooms in the Function Diary excludes rooms where the status code is configured for rooms to Return to Inventory.
32514180	You cannot create an Item Class without Events, Reservation, or Events and Reservations Type.
32513460	You can add items and menus to an event using the Item and Menu drawers. Click the drawers, select the resources by scrolling up and down, and add them to your event.
32484231	In the Administration menu, you can enter an Event Type sequence up to 999.
32483772	You can view the Cost per Serving and Price per Serving fields for Included Menu Items in a Menu.
32483569	You can add an Item Template (with multiple Items configured and a few of them having notes) to the event. Once the Items get added to the event, the pre-configured notes are defaulted for the added Items.
32482215	You can log in to the application in any language and create events in Function Diary through the I Want To . . . action process.
32466571	When an event with a custom rate code is updated, the Rental Amount is retained.
32463688	For catering packages: <ol style="list-style-type: none">1. You cannot add a price to a catering package that does not have any events.2. You can create a catering package, go to the presentation screen, and view the correct breadcrumbs for your navigation.
32447464	You can add menus to an event using the Menus drawer. You can edit the menu and add menu items to it using the Menu Item drawer. Menu Item Classes displayed in the drawer are sorted by sequence defined in Menu Items Class (Administration).
32440123	In the Bookings menu, you can select Events, select Manage Event, and then go to Event Resources. <ol style="list-style-type: none">1. The Edit Menu Item is mapped with the Edit_Event_Resources task. Users with this task can edit the Menu Item.2. The Delete Menu Item is mapped with the Delete_Event_Resources task. Users with this task can delete the Menu Item.
32414264	When a function space using the Custom rate code is updated on an event, the rental amount from the original function space is retained.
3230423	You can enter price and revenue details for a catering package after entering the price in the Revenue section, the Forecast price updates automatically.
32212992	You can sort the Function Spaces within the Function Diary search results by using the Sort field (Either Ascending or Descending) available in the search section.
32186155	You can configure Custom Items using the Item drawer within the Event Resources screen, and the Department list is populated based on the Item Class selected.
3218142	BI Publisher Banquet Event Orders (BEO) generate and download as designed.
32122819	You can add and edit pricing details within the Menu panel for a Non Consumption menu.
32108245	You can add a flat price catering package (when one of the package events has a menu included and this menu's resources are not included into the rate) to a block, and the revenue gets calculated properly considering both Excluded and Included menu Items on the Edit Menu screen.
32075940	The downloaded BI Publisher BEOs in XML format from OPERA Cloud is working as designed.

Bug ID	Description
32025041	You can generate the rep_menuitem report by using filters such as Event Type and edit the report and modify and save parameters.
31956263	You can click the Event Information popup in the function diary and view the data for the following fields: <ol style="list-style-type: none">1. Room Owner2. Catering Owner & Block Owner3. Block Conversion (Premium Subscription Only)4. Room Nights Booked5. Block Rate Protect (Premium Subscription Only)6. Block Non-Compete/Industry (Premium Subscription Only)7. Rate Protect and Non-Compete/Industry
31949091	You can add menus and items to an event using the Menu/Item drawer. Within the drawer, the menus are sorted by Menu Class (alphabetically) and Items are sorted by Item Class Sequence.
31906377	You can create an Event using the Save and Create Event from the Create Block screen without error.
31869551	You can apply the Day of the Week filter on the already filtered records within Function Diary and view the Function Spaces.
31809449	You can update the Menu Class and change Event Types, and both are reflected in the corresponding standard and multi choice menus.
31795345	You can copy/move resources (Menu/Items) from one event to another and return to the Event Resources screen. You can perform more operations using the I Want To . . . action available in the Block Business card.
31790523	You can add the pricing details such as Sell dates and Block dates to a Catering Package.
31783813	You can delete Resources (for example, function space, menus, items) attached to a Catering Event using the delete option.
31754400	You can add a price code to a catering package. While adding the price, leaving the Block Date blank prompts the following message: "Block Date To is required."
31738065	You can create events from the Template/Package link of the block business card, which is available within the Event Resources screen, and then click the Back button in the Event Resources screen.
31713831	The currency symbol appears on the Banquet Event Order when the Ability to Quote Rate in Foreign Currencies OPERA Control is inactive.
31429584	Catering Owner appears in the Block Business card before and after creating an event.
31392033	<ol style="list-style-type: none">1. You can create an event from the Manage Resources screen, and after clicking Save, you are redirected to the Manage Events screen.2. You can navigate to Event Resources from the I Want To . . . action on Events by selecting the Event Resources link.3. You can customize the Event panel using Event Details, Event Notes, and Revenue Summary.
31390724	In the Function Diary, you cannot see Alternate Events in the Legend when the property has the OPERA Cloud Sales and Event Management Standard Cloud Service subscription.
31069424	You can define the Start and End Time for an event in the Event Details panel. When you enter the time between 12:00 AM and 12:59 AM, the values are retained.
31017195	<ol style="list-style-type: none">1. You can navigate to Menu Items and add menu items to Menus using the Menu Item indicator link.2. You can navigate to Events and add events to Catering Package using the Events indicator link.
30986015	The OPERA Control Event Packages function is renamed as Catering Packages.
30785116	You can create a menu and add notes to it using the Menu Notes link. After adding notes, the Menu Notes indicator shows the notes count.

Bug ID	Description
30533899	<ol style="list-style-type: none"> 1. You can edit the Event Details panel and when a pop up is received on Save (for example, for capacity override), the Edit button is not visible. 2. Setup Time and Tear Down Time have an upper limit validation of 999. 3. You can navigate to different screens using the Event I Want To . . . Go To actions to navigate to Event Resources, Event Posting, Group Stationery, and Reports. 4. When you edit an event and change the date to outside of the block dates, you get an error message.
30526272	The Item Rate Rules menu option is visible based on the Item Rates user task assigned to the role.

Exports

Bug ID	Description
32519140	You can associate export mapping types/codes with OPERA Cloud codes using the Export Mapping screen. A performance issue with saving values is corrected.
32500819	You can generate data for component exports along with parent exports from the Miscellaneous menu by selecting Exports. You select an export type such as General, Back Office, Membership, or Country. Click the vertical ellipsis button next to the primary export file and select Export Data.
32251493	<p>The following is generically available, but should be reviewed by properties in India:</p> <p>In the scenario where a posting is made using a transaction code and a generate not set up as a tax along with GST tax generates that are set up, the correct total taxable amount and total tax percentage populate as expected in the GSTR Details Export.</p> <p>The existing GSTR Details Export should be renamed and a new GSTR Details Export set up from the Country Exports Template.</p>
32084215	Only one date field appears as expected in the Parameter screen.
32012767	You can successfully create and edit the country file exports that start with IT_.
31896163	You can create new exports using EDW_EXPORT templates accessed from: OPERA Cloud, select Miscellaneous, select Exports, select General, and then New from Template.

Front Desk

Bug ID	Description
3272573 1	When you move a room for an in-house reservation, the room selected in the Assign Room screen is used for completing the room move.
3266687 4	In a scenario where the Custom Check In Steps control includes Membership as one of the steps and a membership is configured to prompt at check-in for reservations with that membership in the profile, but not already associated with the reservation, the check-in steps show the Membership step as Attention Required, giving you the option to select and save the membership to the reservation.
3257819 3	When you access a reservation that has alerts added for in-house alert types, the in-house alerts appear in a pop-up window as expected.
3251612 3	If the Membership Number merge code is added to the Electronic Registration Card template, the membership number(s) associated with the reservation are populated in the eSign Registration Card.
3250542 4	You can check in a reservation when the room type, class level, and house levels are not available through overbooking.

Bug ID	Description
3248399 0	When creating keys, the number of keys created updates in the Keys Made field.
3247228 2	When checking in and assigning a block reservation with a room type that has no more availability on the block level, you can borrow from the block and finish the check-in process.
3246674 9	When checking in a block reservation for a room type that has no more availability on the block level, you can borrow from the block and finish the check-in process.
3246557 6	The Checkout pop-up screen closes upon selecting the Cancel option on the User Lock screen.
3244189 1	The Wakeup Call screen from both the In House and the Wakeup Call Companion screens show the correct dates whether they are for the current business date or future date.
3241797 3	The reservation section on Room Details of the Assign Room popup is streamlined to accommodate reservations fields for Stay Dates, Rate Code, Rate, Room Type, and Block Code in one or two rows based on the details of the reservation. The Confirmation number of adult and children guests show next to the reservation's name. The search area is enhanced to collapse after a search is initiated and tags show the selected criteria filters. A Modify Search Criteria option expands the search area to allow you to update the search criteria. The search results are presented using pagination of 20 records per page with options for Previous and Next to enable navigating between pages.
3240924 0	When searching for recipients to attach to a new guest message, the reservations are listed with pagination as expected.
3239896 5	In Manage Reservation, you can select to display the Market Code and Source Code columns in the displayed results by selecting them from View Options. These columns are available in: 1. Manage Reservations Search 2. Arrivals Search 3. In-House Search 4. Departures Search
3238712 5	Selecting an Information Icon (i) on a POS transaction / Rollup transaction, opens a pop-up window with the details.
3235919 3	In properties where the Registration Cards for Accompanying Guests Control is enabled, the batch registration cards process for reservations with multiple accompanying guests generates a registration card for the primary guest first, and then one for each accompanying guest above the threshold set in the Age Threshold to Print Registration Card Control.
3234145 2	In a property where the payment integration is tokenized, manually entering a credit card in the payment component returns the following message when fetch of a token fails: "Error validating credit card information: Please contact your system administrator," when a certificate is missing, incorrect, or the incorrect connection details are added to the interface configuration.
3228761 6	The Player Statistics link is available in the I Want To . . . menu (when there is an active gaming interface for the property) on the Check in Reservation screen after completing the Check In.
3225353 1	Selecting the Move Room link in the Stay Details panel on reservations presents you with the room selection screen; and when you select a room type different from the one on the reservation, you have the option to select the Update the Room Type To Charge (RTC) on the Reservation" check box.
3219536 2	In Check In steps when you select the I Want To . . . Go To Reservation option, you are presented with the Reservation Overview. From there, selecting the Back to Check In Reservation link takes you back to Check In.
3215022 0	When checking in a reservation from the check in steps, you can select the I Want To . . . menu and select the Reservation link to view the Reservation Overview prior to completing the check-in. From there you can select the Back to Check In Reservation option
3196461 3	Running the Guests In House report shows no exceptions or errors after selecting blocks.
3193148 0	The Guest Messages menu link is removed from the reservation workspace due to a duplication of the link. To access the Guest Messages menu, go to Front Desk Workspace.

Bug ID	Description
31811427	In the check in steps after you complete a check in, selecting the Go To Reservation or Go To Billing buttons takes you to the respective screen and from there selecting Back to Arrivals takes you back to the Arrivals screen.
31773250	The In House dashboard tile displays the correct child and adults values.
31758651	The Sample Key Packet report generates with the correct reservation data.
31750798	When assigning a room during the Manual Assign process on the Room Assignment screen, the Floor, Features, and Smoking fields auto populate with the preferences on the reservation or profile, depending on the status of the following controls: Reservation Room Features and Reservations Smoking preference.
31716653	When you try to check in a reservation that another user is actively working on (while editing the Stay Details for example), you will receive the Break the Lock message. Cancelling that screen takes you back to the screen that took you to the Check In screen. When you break the lock, you can check in the reservation.
31681837	When logged into the application at the Hub level, the Market Code list of values on the Registration Cards screen shows the appropriate Market Codes for the property chosen.
31510431	The Wake Up Call action link shows the correct number of first and follow-up wake calls.
31248270	In the Arrival screen, you can search for reservations that have different statuses and an arrival date the same as the current business date.
30922925	The Days to Purge e-Sign Registration Card OPERA Control allows a maximum value of 3650 days (10 years).
30374125	The Key Encoding Locations screen shows radio buttons when key encoding is invoked from Check In, Mass Check In, Mass Advance Check In, I Want To . . . Create Keys, and I Want To . . . Property Interface Controls.
29834490	The Front Desk menu for Key Packets is updated to Generate Key Packet Labels.

Integrations

Bug ID	Description
32715953	OPERA BE is enhanced to support a new external system type called OHIP to support the OHIP Portal requirement.
32669158	When creating a Where condition for business events with the ArrivalTime element, assigning a proper time format hh:mm does not create an error.
32664395	The Resend Functionality is improved to display a message after the folio is resent.
32663121	Adding a Where condition for any Business Event (BE) that does not have any Where conditions configured does not remove the existing Where condition from previously configured BEs.
32624833	While creating keys, if a response from the vendor is received, the error message accurately shows the message without error.
32553796	The messages to or from external systems that are marked as reviewed reduce the count on the OPERA Xchange Interface (OXI) dashboard tile for the upload/download section respectively.
32538071	Unique values are visible in the UDF Mappings screen and you can update the value without any errors.
32505375	You can view configuration records related to NEW_IFC_POST and DEL_IFC_POST in the Changes Log only when changes are made in the Transaction Codes section of the Interface Configuration (IFC) Property Interface.

Bug ID	Description
32496840	In a scenario where the Fiscal Time Out is more than 60 seconds, Fiscal Printing is processed and no error is populated on the browser.
32484939	In a scenario where an error is returned during fiscal communication, OPERA Cloud updates the universal payload internally with a status of Error. When the Cashiering parameter Fiscal Folio Printing is on, OPERA Cloud is enhanced to wait 60 seconds for a fiscal response before the timeout occurs. As a result, the Cashiering setting Fiscal Timeout Period is removed from the OPERA Controls configuration.
32483616	In a property where a Video Interface (VID) is configured, you can set Bill Display Options for User Defined Fields in the General Information panel for any selection or combination of folios 1 through 4.
32464619	Automatic Transmission Schedule (ATS) Search Results, Last Sent On column value, shows time according to the respective property Timezone.
32462024	The "Data Elements cannot be empty" message appears on an error pop-up when saving a BE configuration without selecting any data elements.
32441418	The OPERA Cloud document scanning operation is removed from the OPERA Cloud Secure Backup (OSB). The document scanning functionality routes through the REST service.
32287336	You can generate the AR folio in OPERA Cloud without encountering any errors in the Fiscal Layer Integration Platform (FLIP) Logs.
32252555	Fiscal communication is improved between OPERA Cloud, the Fiscal Layer Integration Platform (FLIP) adapter, and the EFSTA fiscal partner.
32229890	Profile lookup using the OPERA Cloud Oracle Secure Backup (OSB) function generates a lookup response from the vendor.
32228136	You can now save Track 1 Data and Track 2 Data in the General Information section of the Property Interface Configuration.
32068588	When fiscal folio printing functionality is active and fiscal communication is unsuccessful when performing a settlement, the message, No Response from Fiscal Service. Do you want to Retry? appears based on the value configured in the Cashiering Fiscal Retries setting.
32066580	Added error messaging to investigate the configuration when corrupt data exists for the Interface Configuration (IFC).
32033531	The following change is generic, but is of interest to properties in Italy. When you perform Resend Fiscal Folio for a folio from a previous business date, the universal payload is generated correctly.
31972871	The ProfileRelations REST API works according to the specification described.
31965348	The FetchAvailableExports XML generated by the WSDL is same as the XML being used by OPERA Cloud.
31872216	When calling the CreateReservationPackage API without specifying the ScheduleList, you no longer receive an exception error.
31847747	The following is implemented generically, but should be reviewed by properties in Italy: An error is no longer received from the Fiscal Layer Integration Platform (FLIP) when voiding a Folio.
31847679	The following is implemented generically, but should be reviewed by properties in Italy: No error appears when resending a folio through Folio History in the event that the original folio was an advanced bill for multiple days.
31810333	An authorized user of a hotelcode is able to access the API data.
31780522	Exchange Message Status screens (Inbound and Outbound) show the latest messages on top of the search results when failed messages are retrieved without a date filter search.
31765552	The following issues are addressed in POS interface configuration: 1. The TIP Sales Itemizers with code TP1 can be configured. 2. SPLIT_CODE(TP1) is set correctly in the IFC_SPLT table.

Bug ID	Description
31755807	Removed the invalid information text on the Communication Method screen: "Communication URL and credentials required to configured in OSB. Contact Administrator."
31742457	Performance is improved during folio settlement for properties with Fiscal Folio Printing turned on.
31667130	OPERA Exchange Interface (OXI) Exchange Message related screens show the Message Created/Enqueue/Processed dates adjusted for property time zone.
31452290	After data migration, you can access the User Defined Fields (UDF) Mappings screen without error.

Inventory

Bug ID	Description
32611414	You can view up to 25 rate strategies records upon search and use the Load More option to view additional records.
32420707	Out of Order/Service Reason results lists all records sorted based on the sequence number. Records without a sequence are sorted alphanumerically.
32410979	You can successfully Save or Save & Continue for any edits to Rate Restrictions.
32230664	Room Type configuration is updated to ensure the Min and Max occupancy validation error is not carrying forwarded to other screens.
32209478	The Room Configuration report generates per the filter selected.
32113640	When you select the Room Type link from any search screen, the Room Type Information panel displays the configured Description and Long Description.
32011750	You cannot update a property's Catering Currency once Event revenue is posted.
31977357	An Override popup appears when the item inventory quantity stock=0/-1.
31886812	Changes in Sell Limits and Sell Controls are appearing in the Changes Log.
31857120	When creating a component room, all configured physical room types are returned in the list of values.
31839795	You can successfully adjust any search or view options on the Property Availability screen when navigating from the Max Availability Dashboard tile.
31737740	A validation message appears if you try to duplicate a room type code while configuring room types.
31729535	You can successfully adjust any search or view options on the Property Availability screen when navigating from the Max Avail. Dashboard tile.
31723347	You can view the View Options screen from the Property Availability screen.

Miscellaneous

Bug ID	Description
32712020	You can view the Import ReadMe file and see the mandatory columns to be populated for the Block Import process. A new mandatory column, BLK_Allotment_Origin, is introduced as part of the Block Import CSV. You can enter these valid values "PMS" (if Block Origin is PMS) or "SC" (if Block Origin is SC) for this column.
32526043	You can delete the SFTP Delivery Endpoint from OPERA Cloud, select Administration, select Interfaces, and then select Delivery Management.
32525441	Time information in the Performance Meter Results appear based on the GMT time zone and not the property or hub time zone.

Bug ID	Description
32524195	You can search the change log using partial descriptions of reservation groups.
32513457	You can upload an image of your property logo in OPERA Cloud and then select it in the Enterprise > Image Management screen. When switching between chains, the logo updates with the logged-in property logo.
32478565	You are informed by an explanatory error message if you try to personalize or customize any screen in OPERA Cloud while your personalization/customization changes in different session are being saved. A column width change in the table view is saved only for the current session.
32470959	On the Scheduled Activities, New Status Code screen, the description for the Priorities in the Priority list of values shows the proper text.
32463977	At the hub level when you access Property interfaces in Administration, search results do not show all the interfaces automatically. You must select a property view the interfaces attached to the specific property.
32435263	You can add alternate properties from the Administration menu > Enterprise > Chain and Property Management > Properties > Property Configuration > Alternate Properties.
32424116	Postal code validation in the property address configuration screen occurs only if you select a country that has postal code ranges configured.
32377918	Configured Presentation Style options in the relevant presentation screens are sorted by the sequence provided in the configuration. The "always available" option to clear the presentation styles ("Clear") always appears last in the list.
32293275	You can log in to OPERA Cloud without receiving JavaScript errors.
32143592	The Message Code List field appears in Manage Track It Type when you select the Send Message check box.
32131432	You can set the time format for a property from OPERA Cloud by selecting Administration-> Enterprise-> Chain and Property Management-> Properties. Select and edit the property.
32118700	The Reservation list in Property Interface Controls from the Billing screen is limited only to active reservations.
32002346	The Default_Electronic_Registration_Card is available in the General group of OPERA Controls after Electronic_Signature_Capture is turned on.
31974059	The billing folio email body displays data based on merge codes and conditions configured in the delivery management configuration.
31935700	You can filter the list of values by description in OPERA Controls settings and Exports Columns.
31887842	Changing the Property name no longer inactivates the OPERA Cloud Services subscriptions and Interface Control Setup.
31738132	You can configure Service Request Codes in the Chain and Property Management configuration menu.
31737743	OPERA Cloud Notifications timestamp shows the property time zone time.
31733989	The Copy option for Track It Actions/Type/Locations configuration is working correctly in multi property environments.
31512312	The End of Day step for Cashier Closure closes all opened cashiers with or without financial postings or payments. In a multi-property chain where the same cashier ID has cash or check payments in different properties, the first property that runs End of Day closes the cashier for this user, and if negative shift drop exists, it must be resolved for each property prior to continuing the End of Day process.
31485914	If you upload an image with unsupported characters in the file name in any of the Image Management screens and click Save, the application displays a validation error message listing the supported characters.

Reports

Bug ID	Description
32624667	You can schedule the Housekeeping Forecast Report (resforecasthk) and view it in the Scheduled Reports listing screen.
32619381	You can search for executed scheduled reports in the Executed Reports screen using date and report name filters.
32559881	You can search and select all available reports in the Shift Report screen.
32550701	The End of Day Reports screen lists reports based on the specified criteria and orders the reports following the sequence defined for each report in the report configuration in Routine Management. Reports without a sequence appear at the end of the list.
32537600	The pre-configured parameters are taken into consideration when scheduling the res_detail report.
32526933	The pre-configured parameters are taken into consideration when scheduling the hk_details report.
32505575	You can schedule reports and pre-configured parameters will not be removed when adding an email recipient.
32504201	The Report Group list of values in the Manage Reports listing screen only displays report groups that you have access to based on task / role assignment.
32486116	Changes made to the Shift Report configuration save correctly.
32477600	An issue in which the Activity Group list of values in the User Activity Log report would not return any values is corrected.
32470437	The Select Printer button in Manage Reports now appears correctly when changing properties or hubs and after you select a printer in another property.
32403643	A discrepancy between Hub and Property level reports is resolved for the Reservation Forecast report.
32459861	The label text for the XML radio option of the file format options on the DownloadAs modal window appears as XML.
32372067	You can set up shift reports that generate with the display name of each report included in it.
32366080	You can generate the Departure report (departure_all) with pre-saved parameters as expected. To enable this change, you must delete the existing departure_all report in Manage Reports and recreate the same report.
32294417	The Edit Report parameter button on the Manage Reports screen is disabled for reports that do not have a parameter form.
32292763	Copying a BI Publisher report from one property to another within the same Hub displays the correct Report Name in the target property.
32124246	You can copy reports from one property to another when logged in at the hub level.
32087681	You can configure BI Publisher reports as multi-property.
32083142	You can navigate to Commission reports from the Manage Commissions screen as expected.
32066500	You can preview the Commissions Pre Payment report for a desired date range.
32051579	Users granted the DATAACCESS role can view and access all report groups.
31945454	The Stay Date range and Booking Date range fields are active depending on whether their respective fields are selected.
31735393	If multiple date filters exist or the date is not mandatory, you can select a null value in the date field when setting up scheduled reports.

Bug ID	Description
31601662	The Event Template field appears in Catering Event templates when one of the Hub properties has the Catering Events control active. The Event Template field shows the subset for Simple Events templates when at least one Hub property has the Simple Events control active. If neither Simple Events nor Catering Events controls are active, the Event Template field does not appear.
31441615	You can search for all internal report groups from Run Reports by selecting the Show Internal check box.

Reservations

Bug ID	Description
32704301	When you create a reservation with a BAR dependent rate, any rate restrictions to the underlying BAR rates are observed during the entire booking process.
32666736	You can now extend a guest's reservation until the beginning date of the Out of Order status on the same room.
32666676	If you do not have Stay Details task assigned to you, then you cannot change the reservation Stay Details in the Room Diary.
32662807	When opening the Reservation Information screen of any reservation in Room Diary, you can access all action links available in the Reservation Information screen.
32625221	You can launch the Turnaway pop-up successfully on the Book Now screen.
32593517	On the Look To Book Sales Screen, if you select a room and rate combination and click in the room or rate description tables, the screen focus remains on the record you selected.
32569954	You can filter reservations based on external references.
32563164	You can view the rate code, amount, market, source, and origin assigned to the block after assigning the block code to a reservation.
32562970	You can view the preferences correctly on a profile when changing a profile on a reservation.
32558673	You can edit stay details on an in-house reservation after performing break share for that reservation.
32554688	When you create a trace as an auto attach element based on a company name, the trace is auto attached if the reservation is created by attaching the company profile to it. Similarly, when you create a trace as an auto attach element based on a company profile, the trace is auto attached if the reservation is created with a guest profile that has the company profile attached to it by relationship.
32554463	The arrival time is not copied when you create a copy for an in-house reservation.
32553814	You can view the updated dates on the Item Inventory and Package selection area when a reservation is created using Copy Reservation by changing the stay dates by one week. Any traces attached to the item inventory are reflected successfully.
32553608	You can view changed dates on PM Reservations connected to blocks when the OPERA Control for Rate Code Mandatory for Block Pickup is on.
32550245	You can view unique traces for Auto Attach Elements.
32549791	The Room Type search filter for room routing works as intended. The room type you select displays the reservations for the selected room type.
32549246	In Room Diary, Sharer Reservations now shows the correct block length.
32549153	The Component Suites/Rooms filter shows the results related only to component suites/rooms.

Bug ID	Description
32549125	In Room Diary, you can move reservations to rooms that were Out of Order in the past or scheduled to be Out of Order in future.
32537271	A message warns you to review the transportation details when you are changing the stay dates for a reservation that has associated transportation details.
32535158	When Auto Attach rules exist for items that have traces configured, these traces are automatically added to the reservation when the item is added.
32532093	When you search for another reservation using Guest Name, then during a deposit transfer, the matching results appear.
32531097	The rate code appears after entering the property and arrival date in the hub level when the OPERA Control for Look To Book Arrival Date Handling for Hub is set to Default To Blank.
32530652	When you create a new trace, the time that appears in the trace time field is the current time of the property's time zone.
32529800	For reservations assigned to rooms belonging to a Room Type that does not have the Housekeeping check box selected in Room Type configuration, you are not presented with the warning message that the room is clean during assignment or check in as those rooms are always clean and the room status cannot be changed.
32529570	In a scenario where more than 25 deposits exist on a reservation, and you view them on the Deposit Cancellation screen, all deposits are visible by scrolling vertically.
32529373	In the Manage Reservation screen, when you search with a reservations by selecting values in the reservation status field, the results returned after search are as expected.
32525656	The Rate Code list of values on the Look To Book Search panel lists all rate codes that are available to sell for the current business date regardless of the reservation's Arrival & Departure dates.
32520732	You can view all of the labels in the Room Sold and the Reservation Revenue summary of dashboard tiles.
32508504	In the reservation presentation preference panel and in the preference pop-up, you will always see the description of any preferences even if the Consolidated_Preferences OPERA Control is active.
32505552	Reservations display combined existing share reservations.
32505022	The Room Diary displays reservations with the correct room numbers. There is no misalignment between the room rows and the reservation rows even after expanding a shared reservation row. You might have to clear your browser's cache to view reservations with room numbers correctly.
32502467	You can save a cancellation policy by entering comments with more than 100 characters.
32497243	When you are in Guest Messages and you select Cancel in the send text message window, the send text message window closes and the application is no longer unresponsive.
32497018	When you extend a reservation in Room Diary and before it is about to open the Look to Book Sales Screen you click on one of the other reservations or the same reservation, the Look to Book Sales Screen opens without any issues.
32492416	You can make a reservation without an error occurring when the package description is translated into other languages.
32491564	You can make reservations using rate codes that have packages attached, that have a description containing more than 50 characters, and include special characters (multi-byte) such as "Umlaut" Päkätgütschein Päkätgütschein Päkät.
32489809	You can search and assign a block to an existing reservation without an error.
32485403	You can reinstate a reservation when there are House Close Restrictions and House Overbooked.
32485379	You can extend reservations by 30 nights in the Look to Book screen.

Bug ID	Description
32484645	You can override availability in the house level if the Oversell Room Type user task for a reservation or block at the House level is granted.
32483599	You can create auto attach rules with custom conditions for package elements and inventory items.
32479963	If you create a reservation for 21 days or more in the Look to Book Sales Screen and the rate is not available for the requested date, you can trigger a manual alternate date analysis on the Rate Availability Analysis screen. Automated Alternate Date Availability Analysis is performed for reservations below 21 days in length. Rate Information does not appear until you complete the reservation creation process.
32478436	The Upgrade notification link is removed once an upgrade is completed.
32473688	You can move a share reservation to another room without breaking the share.
32468517	Cancel Reason appears in bold for a cancelled reservation under all views from the Manage Reservations screen.
32466954	You can attach a block code to an in-house reservation as expected.
32466893	Blocks appear in the Manage Reservations list of values as expected.
32466267	The Authorizer list of values on the Routing Instructions screen (with the Comp radio button selected) is sorted alphanumerically by the User ID column.
32465237	The Call History link is bold and displays the caller information as entered in the Look To Book Sales Screen (LTB) Caller Information screen at the HUB level.
32464879	You can select a block code for a reservation in the Stay Details panel.
32463438	Created and updated dates are displayed correctly in the notes section when the note is added from the Book Now screen.
32463204	The Room Condition filter shows results related to the rooms that have conditions set for them.
32462561	The values of room features/room types/smoking preference list of values are stable after you click the Search button in the Look To Book Sales Screen.
32460073	You can create a duplicate res_detail report, and the created report appears in the list of res_detail reports as expected.
32459058	For a cancelled reservation, you can see the New link for Routing Instructions and the Edit link for an existing routing instruction on the Routing Instructions screen.
32458973	Reservations with sequential nights are merged successfully at the hub level.
32458842	You can add tiles to Reservations and Cancellations Today Tiles.
32458483	Moving a future date reservation to an existing reservation generates a giving overlapping date notification.
32458458	Tiles match the count when you click Tile drill down options.
32449322	Performance is improved in the Manage Reservation screens.
32431385	You can delete an alert from the template successfully.
32431233	When creating a new AR trace, the trace date is saved correctly. While creating or updating a trace, time is not captured.
32426687	You can search for reservations on a particular stay date by adding a stay date filter in the manage reservations search screen.
32419770	You can change the departure date successfully in the Manage Reservation screen.
32417965	The Package Postings breakout screen displays all data correctly.
32417006	The search option on the Inventory items pop-up allows you to enter part of a search term, and all items that match that partial search term in either the item code or the item name are returned as search results.
32415359	The maximum rooms limit is correctly applied when making a reservation in the Look To Book Sales screen.
32413490	Flex fields are not editable when the Custom field property is set as True.

Bug ID	Description
32409471	The Stay Total in the Guest Registration Card matches with the Stay Total in OPERA Cloud.
32408908	Guest messages are no longer copied to other reservations in specific scenarios.
32400529	Room values are no longer truncating in the Room Diary.
32390840	You can assign a block to a reservation from the Reservation presentation Stay Details screen by selecting Assign Block.
32386596	Flex fields appear as expected with the read-only property set to No.
32377908	Several performance improvements in Manage Reservation and the Reservation Presentation area are resolved.
32376858	A performance issue in Look To Book (LTB) is resolved.
32372172	Updated the REST operation for updating the queue priority successfully for a reservation on the queue.
32372018	You can check in a reservation when the minimum length of stay is updated as null for the Tax Type field without encountering an error.
32367773	Verified that call history is visible when the closing script control is Off.
32336311	You can delete a rate code that is attached to an inactive promotion code if the rate code is not used by an active reservation.
32326774	An issue is corrected where accessing the billing screen from a reservation in certain scenarios can cause the application to reload.
32332407	The Room Diary shows the component suite and its corresponding blocked rooms when the reservation is booked as a Component Suite.
32325460	You can create and save fixed charges with monthly and quarterly frequency and the select Edit to view the Date to Execute.
32320177	When you remove a package element that belongs to a package group from a reservation, all associated package and inventory item elements are removed from the reservation as well.
32315810	Flex fields do not display the text when Read Only is set to No.
32314709	When your user role is not granted the New/Edit Payment Instructions task, the check boxes for No Post, Pre-Stay Charging, and Post-Stay Charging are disabled in the Payment Instructions panel in non-edit mode. If your user role is granted with the New/Edit Payment Instructions task, you can select or deselect the Pre-Stay Charging and Post-Stay Charging check boxes depending on the reservation status. Access to updating the No Post check box is controlled by the Post Charges to No-Post Reservations task.
32297528	When Daily Details for a multi night reservation is updated and saved without making any changes, Daily Details is saved and returns to non-editable mode as expected.
32287236	The Additional Reservation panel and Linked Reservation link appears on reservations after checkout.
32285260	You can select a room and rate combination from the last display set shown in the Look To Book Sales Screen.
32284611	You can select a room/rate code combination without automatically being brought up to the top of the Availability section.
32283202	You can send a confirmation letter to the caller by selecting the caller details from the name and email fields.
32255519	Selecting the Move Room link in the Stay Details panel on reservations presents you with the Room Selection screen. When you select a room type different from the one on the reservation, you have the option to select the Update the Room Type To Charge (RTC) check box on the Reservation.
32238703	The Routing screen layout (Room, Window, and Comp) is displayed as intended.

Bug ID	Description
32221007	The Import Data functionality attaches linked profiles to a reservation as specified in the Reservations.csv import file for columns RES_Source_Profile_ID, RES_Company_Profile_ID, and RES_Travel_Agent_Profile_ID.
32229344	The Communication header is updated when changing the address without a page refresh.
32217803	When a new trace or delete a trace update occurs, you no longer see an erroneous update reservation entry in the changes log.
32211630	No error occurs or extra field appear when the reservation search panel is customized.
32204246	The Update Primary Address on Reservation Profile check box is visible on the Communication panel when updating a profile's primary address.
32199764	You can save and delete a package when updating the Reservations presentation packages panel.
32194783	When you add a new trace or delete a trace, you no longer see an update reservation entry in the changes log.
32197128	The upgrade banner and link appear for reservations with the rate code configured as Suppress Rate.
32192871	The Locators From Time field shows the correct time per the property time zone.
32190957	The res_detail report generates per the filter selected.
32184463	Deposit Rule and Deposit Payments appear as expected after posting the deposit to a reservation.
32181057	Personally Identifiable Information (PII) data, irrespective of datatype String or Number, gets masked in logs.
32177685	User Defined Fields (UDF) values are retaining correctly.
32174247	The Opt In Email Folio check box in Payment Instructions saves the selection while switching between windows.
32171221	A message is implemented to inform you that fixed charges exist in the reservation and need to be verified following changes to the stay dates.
32164655	You can search for existing traces on the Traces screen (Bookings-> Reservations Workspace-> Traces).
32161579	You can search for existing traces from the Traces screen (navigation: Bookings -> Reservations Workspace -> Traces).
32157585	Verified that the Add to Trip composer returns to the Look To Book (LTB) screen with the correct data when sharers are added in Book Now.
32157273	Packages are no longer removed when the Room Type to Charge (RTC) room type is updated.
32142353	When you attempt to cancel an in house share reservation, a validation message appears as expected.
32107244	You can access preferences and membership details from the Manage Reservation search results as expected.
32147191	The upgrade banner is available for suppressed rate codes as designed.
32121224	You can add and edit Pricing Details in the Menu presentation panel for a Non Consumption menu.
32098750	You can access preferences and membership details from the manage reservation search results as expected.
32065400	Share reservations display an asterisk in front of the guest name in reservation search views (that is, in Manage Reservations, Arrivals, In House).
32060118	Performance is improved when searching the reservations with comma separated room numbers.
32044097	You can view the Room Sold summary at a property channel and rate code level for selected date ranges.

Bug ID	Description
32033718	Reservations with Purged Profile and PM Reservations should no longer retrieve Last Room Information that previously caused long delays in displaying Manage Reservation search results.
32039382	The Shares panel view is updating the status after checkout.
32016117	In the Deposit Cancellation panel, when you select to transfer a deposit to another reservation, results are presented based on the search criteria and you can select a reservation and transfer the deposit.
31995184	You can insert a quick text while creating or updating reservation traces.
31994251	Manage Reservations with Stay Date is no longer showing departure reservations.
31987153	When you move a reservation to another property the reservation is now added with a reservation creation date equal to the business date of the reservation move instead of the original reservation creation date. You will see moved reservations in the Dashboard Tile: Reservations Created & Cancelled Today.
31975192	The Item Pool and Item class search exception is resolved.
31962978	You can use the Reason filter and generate the rep_cancel_summary report. The Reason list of values lists Block Cancel Reason, Block Lost Reason, and Block Refused Reasons in alphabetical order.
31953836	You can create/edit routing instruction on No Show reservations.
31938321	Share Handling with No Show and Cancel Reservations is improved and is working per the requirements.
31935360	Look To Book (LTB) children buckets are correctly handled in the LTB search in multi segment reservation context. You can edit the children amount for each leg, and the children buckets will reflect the updated children count on the leg.
31934981	When you delete an existing reservation note from a reservation, the note is deleted from the reservation without removing the attached preferences.
31934741	Manage Reservation search performance is optimized by removing the Matching Reservations details link. You can review the matching reservations from the Matching Reservations details link in the Reservation presentation screen.
31931448	When the selected Reservation Presentation style is configured to include the Traces panel, and you create a trace for a particular reservation, the trace is saved and appears for that reservation only.
31931195	The Departments filter in the Report parameters screen of Reservation Traces report displays the department codes and descriptions as expected.
31930707	In the Manage Reservation screen, call history and confirmation letters appear with the time in the property's time zone.
31930062	You can modify the Origin Code for a multiple rate reservation.
31871714	Checked-in and Arrival reservations appear in the search results at either hub and property locations.
31861206	The right-click actions previously available within the Room Diary are removed, as the right click options were not accessible on a tablet device. These actions are now available from the Room Diary actions and the I Want To . . . actions.
31860055	When you select to check in a reservation that has an expired card on Window 1, upon landing on the check-in steps, you are presented with a warning message stating that the "Credit Card in the reservation has expired." The same validation and message are also presented when you edit and save the Payment Instructions panel.
31859842	The Room Diary Link options are working after adding or modifying any preference in the preference link.
31859102	The Manage Share Guests link displays results as expected.
31823559	If you create a reservation for 30 days or more in the Look to Book Sales Screen, and the rate is not available for the requested date, you can trigger a manual alternate date analysis on the Rate Availability Analysis screen. Automated Alternate Date Availability Analysis is performed for reservations below 30 days in length.

Bug ID	Description
31823543	Rate Codes configured with the NONE display set appear in Look To Book (LTB) availability results under "No Display Set" as expected.
31823533	The Routing Instructions panel displays issues resolved: <ul style="list-style-type: none">- Columns are not compressed and can be easily moved back and forth.- The vertical ellipsis row level action is available.
31823531	When creating a reservation with the arrival time specified, a transportation request will not be created automatically.
31791452	When the number of children is changed to zero and saved in the Stay Details of a reservation, the children count saves accordingly as zero and the age of children box is removed.
31788844	When you create a reservation trace using the Insert Quick Text option, the trace is saved to the reservation and appears in the Trace panel as expected.
31783967	While moving a reservation from one property to another, if you don't select the Move Reason, a message appears as expected.
31767505	The Reservation Activity tile correctly filters by the room class selected.
31764296	While combining existing reservations to share, the reservations are auto searched based on the profile name you selected in the Combine Share reservation flow.
31763013	Shares are working as expected and all indicators are active after the page refresh.
31761883	Changing the Arrival date or Departure date for a reservation also updates the routing date range automatically.
31757399	When you expand a reservation in the Manage Reservation search results (in list view), the focus of the screen remains on the expanded reservation.
31754631	You can access the Tickets panel of a reservation to review all ticket packages associated with the reservation.
31751298	When the Inspected Rooms OPERA Control is inactive, clean rooms show the green cleaning status icon in the Reservation Presentation screen. The room number, along with the icon, appears in the Reservation Overview and Stay Details panels.
31750152	Room Diary search results display the correct values when Room and Room Type are searched together and when Room and Floor are searched together.
31745620	When you select a reservation and edit the payment instructions, the Reservation Type list of values does the same validation as the Reservation Type list of values found in the Stay Details panel.
31745456	In a reservation for 2 rooms, upon adding a package (which is calculated per room) with a quantity of 1, the calculated quantity will still appear as 1 after saving; and when an Inventory Item is added with a quantity of 1, the calculated quantity will appear as 2 after saving.
31745071	When you add a package to a reservation, the package indicator shows a count of the package elements that are attached to the reservation.
31742597	The reservation action links eSign Registration Card and Proforma Invoice are not displayed for wait-listed reservations.
31741961	When you attach a travel agent to a reservation that is reserved for a rate code configured with Agent routing instructions, a default routing popup gives you the option to apply the routing instructions from the rate code before the reservation is created.
31734853	The Edit link on the Housekeeping panel for checked-out reservations is hidden, as no additional changes should be made to that panel after the guest is checked out.
31734604	From a hub location, the deposit rules that appear in the Deposit Rules screen are based on the selected property.
31733454	When performing a rate and available query with adults and no children in Look To Book (LTB), the rate code with package and with item is bookable and no longer shows as closed due to insufficient item inventory.

Bug ID	Description
31714179	OPERA Controls names/descriptions are updated for the following: - Bypass Corp ID Validation. - Partner Email Address for confirmation letter.
31708091	When you send customized confirmation letters, OPERA Cloud always delivers them in HTML format regardless of the selected delivery method in Delivery Management.
31705268	While moving a reservation to another property, if you deselect the Fixed Rate check box in the Book Now screen, the reservation is moved with Fixed Rate flagged as unchecked.
31704981	Clicking a reservation's confirmation number within the Room Diary's Linked Reservation tab opens the information about that specific reservation.
31688134	The short date format in Room Diary is appears according to the format set in the property details.
31686754	You can save the values for both Change Currency and for Net Revenue check box parameters and then generate the Rooms Availability/Forecast Report.
31678538	For reservations with multiple stay nights, the rate information in the Book Now screen displays the daily rate details in the expected date order.
31674980	When editing an existing Folio Routing, Room Routing, or Comp Request and changing it to a Comp Routing, the Membership Number and Name will be populated from the Reservation when the Generic Comp Membership Number parameter is on.
31645971	While changing the stay details of an existing reservation, you cannot change the property for which the reservation is made.
31516118	Reservation stay dates extended in Room Diary no longer result in errors when the Closing Script New and Update Reservation OPERA Control is active.
31463163	When logged in at the Hub level, the Market Code filter in Manage Reservation search lists the market codes of the selected property.
31463033	When the language selection in OPERA Cloud is Italian, you can create reservations in Look To Book.
31370024	The postCombineShare request retunes the valid getCombineShare path/uri as the header location.
31250214	You can create a reservation-based item class and only the fields related to reservations appear.
31089423	When the text and department of an existing trace is edited, the changes are saved as expected.
30806774	You can create and save Cancel penalty codes as expected.
30701443	When multiple reservations are selected to send Confirmation Letters, the Batch Reports screen displays all selected reservations.
30671673	For a Discount Rate Code, when the Room Type to Charge (RTC) is updated in Book Now, the Fixed Rate option is not selected automatically.
30179252	The Reservation Revenue Summary and Rooms Sold Summary dashboard tiles display the date per the property configuration.
30102648	Link Allowances from the Package Postings screen work as intended and do not open a blank screen. You can use filters in Reservation Search.
29831339	You can edit and update conditions for Global Alerts on reservations.
29415924	When a reservation has more than three shares, the custom split share screen accessed from the Shares panel displays Previous and Next action links to view additional shares.
29414438	You can update the reservation type from Stay Details by selecting or manually entering a value that is a part of the existing list of values.
29156815	In the Reservation presentation screen, the Business Card displays the desired Icon with correct details as entered at the profile level.

Role Manager

Bug ID	Description
32679477	You can mark your user account as Conference/Reservation Sales Person at the property level to enable new block creation.
32480739	Chain and property template roles display all available report group tasks regardless whether you are logged in to the application at the hub or property level.
32382540	New users logging into OPERA Cloud have their Act As and At fields automatically populated to simplify the administration process and to ensure users can create group blocks. The default value for Act As is Reservation Sales Person. The default value for At is Property. Administrators can review/change these default values from the Edit User screen in Role Manager.
32316850	Report Group tasks correctly update on Property Roles after adding them on the template role.
32314780	The Manage Reservations link on blocks is now controlled by the Block Reservations task.
32305802	The Role Manager Cashier ID list of values (LOV) shows users belonging to the same chain only; other chain users do not appears in the LOV.
32253112	A task exists for all dashboard tiles including the Complimentary/House Use tile.
32136852	Any newly selected or deselected template tasks, including the individual report group tasks, are activated to all dependent property roles when the "Activate template tasks on all dependent property roles" parameter is active
32113683	When you create roles in Oracle Identity Manager, the role name can have special characters such as hyphens, hash marks, and so on.
32009399	Chain or property roles created in Oracle Identity Manager (OIM) are accessible from the respective options within Role Manager.

Rooms Management

Bug ID	Description
32680556	In the Auto Generate Task Sheet screen, the Attendant list of values shows all configured attendants even if all attendants are not assigned to task sheets.
32584957	You can view recently created To Do activities in the I Want To . . . View section of Manage Activities.
32576761	For properties where the Housekeeping Task Scheduling function is Off, all rooms show details in the three views on the Task Sheet presentation screen.
32553649	You can schedule the rep_actbb_p report with pre-defined parameters.
32548812	The room status options appearing in the Return Status field when creating or editing an Out of Order or Out of Service record depend on the user tasks granted to your role.
32534312	You can view the inhouse rooms count per the corresponding room class filters on the Dashboard tile.
32519952	When dragging and dropping rooms on the Task Sheet presentation screen to and from the NSR (No Service Required) sheet, all functions of the screen are accessible afterwards.
32488605	Within the Attendant list of values in the Task Sheet presentation screen, the values are translated into the language you are currently using.

Bug ID	Description
32466405	The following issues are addressed. The Task Sheet Dashboard Tile: <ul style="list-style-type: none">- Includes Float Task sheet count only when room(s) are assigned to it.- Is not repeating the title of the task sheets in the title row of the task sheet set.- Shows the Load More link when there are more task sheets to load.
32466223	When adding manual Task Sheets to an existing task sheet set (including Turndown sheets), all rooms appear on their respective sheets on the Task Sheet Overview screen.
32466130	Within the Attendant list of values in the Task Sheet presentation screen, the values are translated into the language you are currently using.
32464856	The Floor Plan mandatory field is not auto-populated with the previous search value during creation after search.
32461139	The Room Maintenance link is available in the Task Sheet presentation screen for room types flagged for maintenance in the Room Types configuration in Accommodation Management.
32453967	The rep_activity report takes the correct parameter values into consideration when run repeatedly and clearing previous parameter selections.
32293835	Turndown Task Sheets and the rooms on those task sheets appear in the Task Sheet presentation screen for both Sort By options.
32307365	You can search for rooms that are configured with decimal numbers.
32224884	After starting a room on the mobile Task Companion, you can select the room status radio buttons to change the room status before finishing the room.
32217867	When printing the Task Sheet Report from the Task Sheet Overview screen or from the Task Sheet Presentation screen, all task sheets print by default unless the Task Sheet From and the Task Sheet To fields are altered on the report parameter form.
32213038	Combo Rooms are not available for selection in the "From Room" and "To Room" list of values (LOV) on the following screens: <ul style="list-style-type: none">-Set Out of Order and Set Out of Service-Out of Order and the Out Of Service Search
32214228	When printing the Task Sheet Report from the Task Sheet Overview screen or from the Task Sheet presentation screen, all task sheets print by default unless the Task Sheet From and Task Sheet To fields are altered on the report parameter form.
32195356	The task sheet Details tab is showing rooms in room order sequence.
32195344	When a room has a Hold Room condition attached (HOLD1, HOLD2, and so on), you can set that room to Out of Order or Out of Service when the Hold condition time expires.
32151172	New Tasks are marked with a "New" flag in the Edit Role screen in Role Manager. Note: No new tasks are introduced in the OPERA Cloud 21.1.0.0 release.
32141755	When adding or moving rooms to task sheets on the Task Sheet presentation screen, the room count of each task sheet refreshes.
32087372	The Task Sheet details tab shows rooms in room order sequence as intended.
32074068	When the Out of Order/Out of Service OPERA Controls are inactive, the respective menu options and action links no longer appear throughout the solution.
32074043	The Housekeeping Status label and selection check boxes appear on any of the Room Status Change screens when the Discrepant Room OPERA Control is active. When inactive those items are hidden.
31981810	The Room Maintenance tile displays the number of pending and resolved maintenance requests.
31971605	The Attendant Console shows the local time of when the room was started and finished in the Details tab of the screen.
31935560	The list of reservations on the Turndown screen (Inventory-> Room Management-> Turndown) includes those that are In House, arriving today, and have arrived today. Reservations that are checking out today or have already checked out today are not returned on this screen as they do not require Turndown service.

Bug ID	Description
31785074	You can change the status of an Out of Order (OOO) or Out of Service (OOS) room to another room status (dirty, clean, pickup) from the Housekeeping board or the Task Sheet Companion on the last date of the OOO/OOS date range.
31782567	All views in the Task Sheet presentation screen display the I Want To . . . link where you can print/preview the task sheet reports.
31771064	After finishing a room in the Task Sheet Companion, the My Rooms list and the Room/Reservation panel refresh and display the next room on the list.
31733552	The Task sheet attendant description appears per the attendant selected. You can see only the attendants in the Task Sheet report list of values that were selected while creating the task sheet.
31722590	When searching using the Room Assignment filter on the Room Conditions and Create Room Conditions screens, rooms with a Due Out reservation are considered assigned, and rooms with a reservation that has checked out on the current day are considered assigned.
31768451	When selecting a room in the Task Sheet Companion that has a discrepancy attached (Sleep/Skip), a warning message with the Front Office and Housekeeping statuses appears when hovering your cursor over the warning icon below the Front Desk Status label.
31764187	You can filter the Task Sheet screen by "Attendant in Room Only," and only those rooms with task commenced (from Task Companion) are listed.
31750244	When the Housekeeping Credits control is set to Room, the Buildings, Building Groups, Housekeeping Section Codes, and Housekeeping Section Groups screens show the Credits number with three decimals. When calculating the credits from the rooms on those four screens, the application is considering the credits set up for Departure Credits in Room configuration.
31687272	The Task Sheet report is updated to ensure that when the Multi Language OPERA Control is active, the Alternate name check box is visible (unchecked by default); when the OPERA Control is inactive, the alternate name check box does not appear.
31683289	When generating Turndown task sheets, you can display the task sheets using the three different view options on the Task Sheet presentation screen.
31474014	The Task Sheet list field is mandatory on the Task Sheets report parameter form. The Task Sheet From field and Task Sheet To field are shown in order.
30532345	When moving rooms from one task sheet to another using the drag and drop functionality or the Move action in the menu, the Rooms and Credits values refresh immediately after the move action is completed.
30028692	Various issues of Housekeeping Board Card View are resolved: <ul style="list-style-type: none"> - The size of the cards is reduced and (4 X 4) can be displayed at 1024 x 768. - Different labels are added, and Floor is output on a separate line. - (GSS) Guest Service Status is output on a separate line. - Do Not Disturb (DND) status displays an icon. - Sections are labeled. - Turndown and Floors are separated with their separate labels. - Reservation details are launched when you click the reservation name in Property mode. - Reservation details are launched when you click the reservation name in Hub mode.

Sales

Bug ID	Description
32530349	Performance is improved when searching for an Activity using the Manage Activities screen and then navigating to the specific Activity and viewing or editing the details.
32353244	You can navigate to the Rep_Activity report, click Edit Report parameters, filter the report using the Activity list, and generate the report.

Bug ID	Description
32187975	At the hub level, you can add an Attachment to an Activity and view it in the Activity search results.
31824607	You can edit the Trace Definition, update/clear out the Time and Date Calculation fields, and save the record.
31801206	You can address an Activity to the primary owner from the Account/Block/Activity trace code.
31797531	You can create a follow-up activity, and the attachments from the main activity are copied as well.
31686683	You can save the value for the Gross Revenue radio button parameter and generate reports such as Account Statistics, Daily Forecast Report, Sales Manager Month End Progress Report, and Month End Report.
31024496	You can search in Administration for an existing Activity Trace Definition (with on update/attribute list of values radio button selected) along with Manage Expressions added, edit the existing condition, and save. After you save the record, the following happens: <ol style="list-style-type: none"> 1. The attribute value will not get reset. 2. The expression is updated with NEW/OLD immediately with no need to click on that expression. 3. The For Old radio button appears as selected when you click Edit for the existing OLD expression.

Toolbox

Bug ID	Description
32222195	No errors appear when selecting Outbound Code in the Outbound System in Toolbox.
32180338	You can save Oracle Integration Cloud Service (OIC) details upon delete and save.
31376867	The following is corrected in Manual Profile Purge: <ol style="list-style-type: none"> 1. A search by name returns the correct result. 2. You can select multiple profiles in the search results using the check box on each profile.
31060768	The Status Code Update utility executes successfully when changing the code for an existing status or changing the catering type from Non Deduct to Deduct or from Deduct to Non Deduct.

3

System Requirements, Supported Systems, and Compatibility

Compatibility

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for detail information.

Network Bandwidth Requirements

Refer to *OPERA Cloud Services Network and Communications Guidelines* on the Oracle Help Center for detail information.