Oracle Hospitality OPERA Cloud Services

Release Readiness Guide

Release 21.3

F45873-01

November 2021

ORACLE®

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Preface

Oracle Hospitality OPERA Cloud Services are a cloud-based, mobile-enabled platform for next generation hotel management. OPERA Cloud offers an intuitive user interface, comprehensive functionality for all areas of hotel management, secure data storage, and hundreds of key partner interfaces to meet the needs of hotels of all types and sizes. By moving property management technology to the cloud, OPERA Cloud simplifies the IT infrastructure in properties, allowing hotel management and staff to focus on delivering exceptional guest experiences.

Purpose

The release notes provide an overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional.

Note: Although this release is branded as Version 21.3, it is based on the 21.3.1 patch set.

Overview

This guide outlines the information you need to know about OPERA Cloud Services new or improved functionality in this update, and describes any tasks you might need to perform for the update. Each section includes a brief description of the feature, the steps you need to take to enable or begin using the feature, any tips or considerations that you should keep in mind, and the resources available to help you.

We welcome your comments and suggestions to improve the content. Please send us your feedback at oracle_hospitality_opera_technical_publications_grp@oracle.com.

Audience

This document is intended for OPERA Cloud Services application users.

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:
- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com/en/industries/hospitality/.

Revision History

Table   Revision History

Date	Description of Change
October 2021	Initial Publication

1
Feature Summary

ORACLE HOSPITALITY DIGITAL LEARNING

Oracle Hospitality is committed to supporting your business needs. To enable our customers, we are providing complimentary access to OPERA Hospitality Digital Learning through Oracle University for a limited time. To use these OPERA-related service offerings from Oracle University, you must have a technical support contract for OPERA which is active and in good standing. Please contact operaenablement_ww@oracle.com with the primary property point of contact for access and activation.

Column Definitions

SMALL SCALE: These UI or process-based features are typically comprised of minor field, validation, or program changes. Therefore, the potential impact to users is minimal.

LARGER SCALE: These UI or process-based features have more complex designs. Therefore, the potential impact to users is higher.

CUSTOMER ACTION REQUIRED: You must take action before these features can be used. These features are delivered disabled and you choose if and when to enable them.

Features that are specific to the Sales and Event Management Premium Edition are marked with the Premium badge. `Premium`

Features that are specific to Oracle Hospitality OPERA Comp Accounting Cloud Service or Oracle Hospitality OPERA Cloud Service Casino and Gaming Management are marked with the Gaming badge. `Gaming`

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
CASHIERING AND FINANCIALS		
Best Available Rates by Day or Length of Stay Added	SMALL	ACTION!
Prepay Folio Feature Updated	SMALL	ACTION!
CLIENT RELATIONS		
Enrollment Link Updated	SMALL	
COUNTRY SPECIFIC		
Country Specific - Brazil - Tax ID Validation OPERA Control Added	SMALL	ACTION!

FEATURE	SCALE	CUSTOMER ACTION REQUIRED
Country Specific - France - Sample Folio Template Updated	SMALL	ACTION!
Country Specific - Sweden - Market Code Configuration Updated	SMALL	
FRONT DESK		
Quick Checkout Updated	SMALL	
MISCELLANEOUS		
Electronic Registration Card Updated	SMALL	
Track It Adds Link to Profiles	SMALL	
View Profile Added to Changes Log	SMALL	
PROFILES		
Profile Page Deep Link Capability Added	SMALL	
RESERVATIONS		
Packages and Inventory Items Updated	SMALL	
Reservation Page Deep Link Capability Added	SMALL	
ROLE MANAGER		
Manage Users Updated	SMALL	
TOOLBOX		
Manage Folio Sequence Added	SMALL	ACTION!

CASHIERING AND FINANCIALS

Best Available Rates by Day or Length of Stay Added

A **Best Available Rates Scheduler** is added in administration allowing you to schedule the availability of your Best Available Rates by Day and/or Length of Stay based on the Best Available Rate Type OPERA Control. For more information, see: Configuring Best Available Rate Schedules.

When you search for rate availability in Look To Book, the Best Available Rates display set contains the Best Available Rates scheduled for that Day and/or Length of Stay.

Best Available Rate Schedule

> **Note:**
>
> Length of Stay fields are only visible when the Best Available Rate Type OPERA Control is BAR by LOS.

Best Available Rates by Day returned in the Look To Book Sales Screen

IMPACTS OR OTHER CONSIDERATIONS

Best Available Rates are not available in Quick Book.

STEPS TO ENABLE

OPERA Controls

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Rate Management** group.

4. Locate and activate the **Best Available Rates** parameter.

5. Locate and update the **Best Available Rate Type** setting to either of the following:

   a. **BAR by Day** - Best Available Rate by Day

   b. **BAR by LOS** - Best Available Rate by Length of Stay

   > ✎ **Note:**
   >
   > The **Best BAR by Day** setting option is unrelated to the above functionality and will not make the menu visible.

OPERA Cloud Tasks

1. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.

2. Enter search criteria and click **Search**.

3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.

4. Select the **Financial Admin** group and grant the following tasks: **Best Available Rate Schedule**, **New Best Available Rate Schedule**, and **Delete Best Available Rate Schedule**.

5. Click **Save**.

Prepay Folio Feature Updated

The **Prepay Folio** OPERA Control is updated to auto-process a credit card settlement if the in-house reservation total cost of stay payable increases. The Prepay Folio OPERA Control is available when the Check In Prepay Rule in OPERA Controls is set to Advance Folio Payment.

If an update to a reservation's Stay Details increases the total cost of stay, OPERA Cloud automatically processes an additional advance payment using the credit card payment details specified for window 1. This auto payment activity executes hourly and is added to the Changes Log with the Advance Payments action type. Reservation Stay Details include length of stay, fixed charges, number of adults or children, rate code, rate amount, add-to-rate packages, and room type or room move.

When charges are routed to a billing window settled with Direct Bill or transferred to another reservation, the auto payment credit card settlement does not post.

Reservations to be settled with cash, check, or other methods of payment (except credit cards) must be processed manually using the billing functionality.

> **Note:**
>
> If a refund is due for any reason, these settlements must be processed manually using billing functionality.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property** where you want to enable the parameter.

3. Click the **Front Desk** group and scroll to the settings section.

4. Update **Check In Prepay Rules** to **Advance Folio Payment**.

5. Activate **Prepay Folio**.

CLIENT RELATIONS

Enrollment Link Updated

When the Enrollment System active OPERA Control has multiple values selected, the enrollment link on a guest profile remains enabled until you enroll the guest in all of the configured enrollment types. The Enrollment Type list on the Enrollment screen displays only the available membership types still available for the guest. For more information see: Enrolling Guests in External Loyalty Programs.

COUNTRY SPECIFIC

Country Specific - Brazil - Tax ID Validation OPERA Control Added

A **Tax ID Validation** OPERA Control is added generically, but should be of specific interest to properties in Brazil.

When activated, two new settings for TAX1 NO and TAX2 NO become available.

You can define which validation routine(s) should be active for which setting.

Validation routines that are available for selection are:

- BRAZIL_TAX_ID_CPF- Brazil Country Tax ID Validation for Guest profiles.

- BRAZIL_TAX_ID_CNPJ - Brazil Country Tax ID Validation for Company and Travel Agent profiles.

- BRAZIL_TAX_ID_IE - Brazil State Tax ID Validation for Company and Travel Agent profiles. State code is mandatory for Brazil Tax ID IE function to validate State Tax ID number entered on the profile.

If a property had already configured one of the functions through customization, the property should remove them as customization is no longer required for these functions.

STEPS TO ENABLE

1. From the side menu, select **Administration**, select **Enterprise**, and then select **OPERA Controls**.

2. Select or confirm the **Property**.

3. Select the **Profile** group.

4. Locate and activate the **TAX ID Validation** parameter.

    a. Update the **TAX1 NO** setting.

    b. Update the **TAX2 NO** setting.

Refer to: Oracle Hospitality Localization Center for Hotel: Brazil - under OPERA Cloud, Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2597693.1)

Country Specific - France - Sample Folio Template Updated

A **Deposit Due Date** field is added to the data model of the Sample Folio (sample_folio.xml) that outputs the Deposit Due date specified in the Deposit Cancellation panel.

You can add DEPOSIT_DUE_DATE to the footer section of the folio.

STEPS TO ENABLE

For more information see: Updating Customized Stationery with Current Data Model.

Country Specific - Sweden - Market Code Configuration Updated

Market code configuration is updated with a **Print Group** list field used in the country statistics export.

Refer to: Oracle Hospitality Localization Center for Hotel; Sweden- under OPERA Cloud, Solutions: OPERA Cloud Fiscal Primary Data Document (Doc ID: 2633870.1)

FRONT DESK

Quick Checkout Updated

The **Checkout Zero Balance Departures** process in Quick Check Out is updated.

Selecting the Checkout Zero Balance Departures action displays a status screen showing the processing status of each reservation.

- For all reservations that were checked out successfully, the message, "Successfully Processed," appears.

- For any reservation that is not checked out successfully, a message indicating the reason appears.
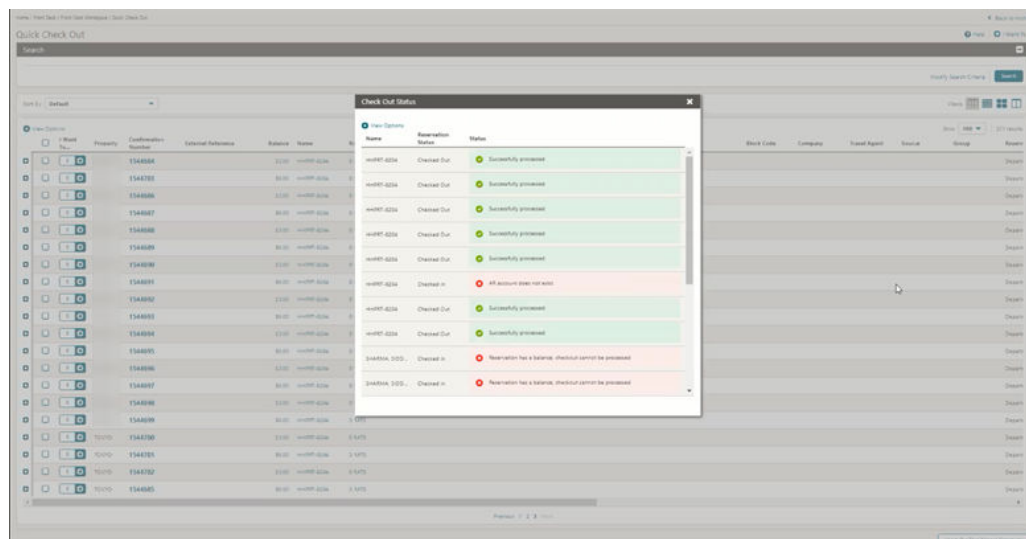
MISCELLANEOUS

Electronic Registration Card Updated

Electronic Registration Card configuration is updated; the HTML source generated is no longer limited to 4,000 characters.

> **Note:**
>
> Existing electronic registration card templates will continue to function without intervention

Track It Adds Link to Profiles

You can access the reservation profile linked to a Track It item. The profile name appears as a link to open the Profile Presentation.
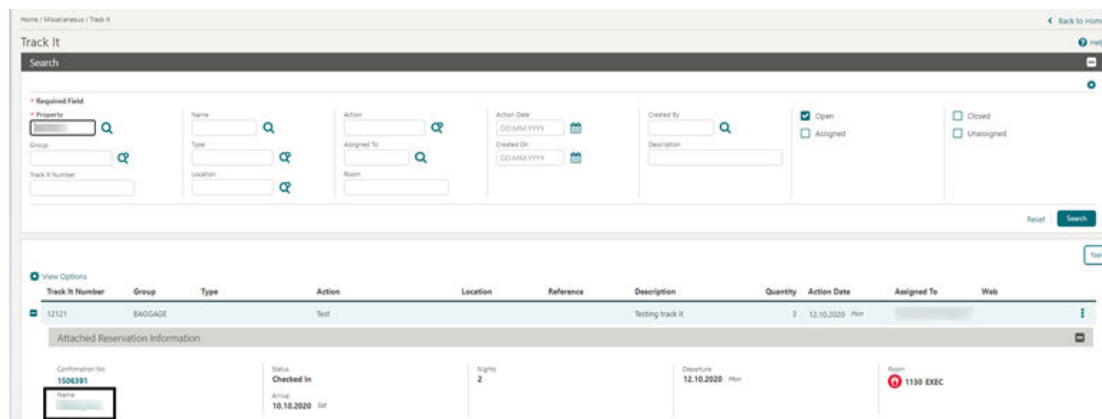
View Profile Added to Changes Log

The Changes Log is updated with a View Profile action type that provides details on user access to profiles and profile detail links.
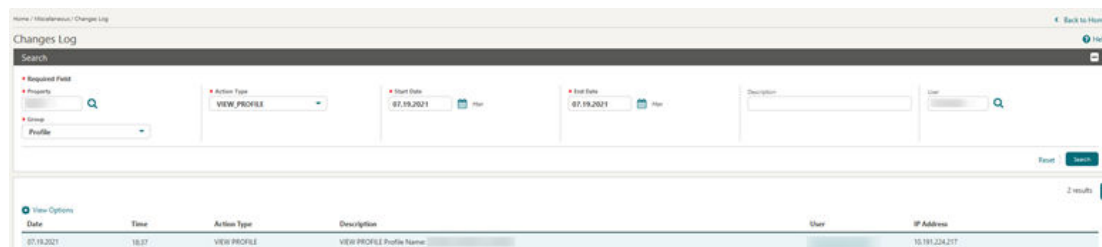
PROFILES

Profile Page Deep Link Capability Added

You can access a specific profile presentation page directly using a parameritized URL referred to as a deep link. The URL allows an external application integrated with OPERA Cloud to display a profile's presentation page directly.

Only authenticated users with the required OPERA Cloud tasks can access the published URLs.

The URL syntax is: https://%OPERACLOUDURL%/bookmarks/reservation?
resvId="parameter-value"&TPRESORT="parameter-value"
where %OPERACLOUDURL% is your hostname for OPERA Cloud.

The deep link parameter is:

- nameId: profile ID

Example: To display the profile presentation page for Profile ID **345356**, the URL is: https://xxxxx.hospitality.oracleindustry.com/OPERA9/opera/operacloud/bookmarks/profile?nameId=345356

For more information see: Using Deep Links to Presentation Pages

RESERVATIONS

Packages and Inventory Items Updated

A multiple values (reverse green) indicator is added adjacent to the Quantity value in the Packages tab and the Inventory Items tab of the Packages screen when the Quantity value changes throughout the stay.

Packages, Packages tab:

Item Inventory, Inventory Items tab:

Reservation Page Deep Link Capability Added

You can access a specific reservation presentation page directly using a parameritized URL, referred to as a deep link. The URL allows an external application integrated with OPERA Cloud to display a reservation's presentation page directly.

Only authenticated users with the required OPERA Cloud tasks can access the URLs.

URL syntax is: https://%OPERACLOUDURL%/bookmarks/reservation?resvId="parameter-value"&TPRESORT="parameter-value"

where %OPERACLOUDURL% is your hostname for OPERA Cloud.

The deep link parameters are:

- resvId: reservation ID
- TPRESORT: property code

Example: To display the Reservation Presentation page for reservation ID **755850** at property **ROSIE**, the URL is: https://xxxxxx.hospitality.oracleindustry.com/OPERA9/opera/operacloud/bookmarks/reservation?resvId=755850&TPRESORT=ROSIE

For more information see: Using Deep Links to Presentation Pages

ROLE MANAGER

Manage Users Updated

The performance and usability of Manage Users is improved.

The **Organization** field is now mandatory when performing a search. The list of values displays the Enterprise, Chain, and Property organization codes to which you have access.

When you have access to multiple chains, the Organization list displays only the organizations that you have access to within the selected chain (including parent and child organizations).

The search retrieves a list of users associated with the selected organization (Enterprise/Chain/Property).

> ✏ **Note:**
>
> You must be assigned the Enterprise Organization Admin role in order to have an Enterprise Organization code available for selection.
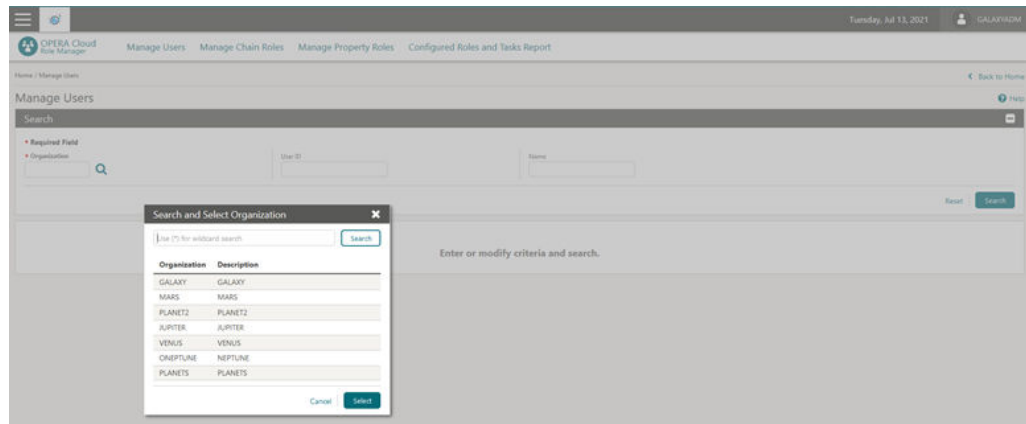
TOOLBOX

Manage Folio Sequence Added

The ability to manage the start/next number for a folio sequence is added.

You can define the start number per property and per folio type when folio types are used, and for default folios when folio types are not used.

For more information, see: Updating Folio Sequence Numbers.

IMPACTS OR OTHER CONSIDERATIONS

1. Folio generation does not create duplicate folio numbers.

2. Pseudo room type reservations will continue to operate as they do now and will be assigned with internal database folio sequence numbers; you cannot assign a start sequence to pseudo room reservations.

3. There is no Changes Log stored for folio sequencing changes, however, you can obtain details from Oracle Support.

4. The number entered in the New Folio Start Sequence is incremented by one when a new Folio Sequence Number generates. This is because the number entered will be used internally. For example, if you enter 100 in the New Folio Start Sequence field, the Folio Sequence will start at 101.

STEPS TO ENABLE

1. From the side menu, select **Role Manager** and select either **Manage Chain Roles** or **Manage Property Roles** according to your needs.

2. Enter search criteria and click **Search**.

3. Select the role to update, click the vertical ellipsis **Actions** menu, and select **Edit**.

4. Select the **Toolbox** group and grant the **Transaction Management** task and the **Folio Sequencing** task.

5. Click **Save**.

2
Resolved Issues

This section contains a list of the customer-reported bugs that were resolved in this release.

Accounts Receivables

Bug ID	Description
33104873	The Accounts Receivable (AR) Credit Card transfer process considers all posting operations as part of single transaction.
33063805	You can generate AR statements from Manage Accounts Receivables and Batch Statements.
32981674	While creating an AR account, error handling works as intended when the account number does not match the account picture format set up in OPERA Controls.
32981415	When you update Restricted status in an AR account, the page refreshes to display the restricted icon.
32979616	Both the Account Name in the Direct Bill Transfer screen and the Reset action in Manager Invoice Details screens work as intended. • Records are retrieved based on the Account Name. • Values of Transaction Code, Transaction Subgroup, Cashier, and so on get reset.
32974584	You can apply multiple payments without affecting the initial payment method.

Block Management

Bug ID	Description
33064597	A new group profile is created and linked to the block when a change is made to the Block Details panel if a group profile does not exist.
33031204	You can generate the rep_daily_forecast report for the current/selected property as designed.
33000936	You can change the status of a block with a rate code that does not have rate details configured for the PM room type.
32906918	The Customization of Payment field on the Block Details screen is not dependent on the Shoulder Dates parameter. You can add or remove the field from the screen as needed.
32871456	When you create a block reservation from a rooming list (add rows or import rooming list), the Fixed Rate check box is selected when the Always Use Fixed Rate OPERA Control is active.

Cashiering and Financials

Bug ID	Description
33292801	A list of all available packages and package groups appear as expected when you access the packages section from rate code pricing schedules and rate groups.
33223856	You can post more than 21 transactions with unique check numbers that are a maximum length of 200 characters.

Bug ID	Description
33177274	Performance is improved in the Billing screen when settling a folio with a large amount of postings. An additional index is added on one of the fiscal tables that is being populated when the Fiscal Layer Integration Platform (FLIP) integration with EFSTA for Germany is active.
33170569	Performance improvements are observed both in the user interface and in DB traces in a scenario involving Fiscal Business events for EFSTA and end-to-end Fiscal flow for Checkout.
33149294	When you edit a Fiscal Terminal, the changes are reflected only on that single property and not changed for the other properties that share the same terminal ID in the chain.
33141611	Country Specific - Italy: When navigating to the Billing screen and proceeding with settlement, Folio Type selection works as expected. Country Mode: Set to Latin America. When navigating to the Billing screen and proceeding with settlement, printer selection works as expected.
33139417	You can generate offline folios and settle deposit folios when the Offline Folio Cashiering OPERA Control is active.
33135810	You can edit multiple tax-type generates for a transaction code.
33134844	You can post charges with the Include No Post check box selected when you have the Post Charges to No-Post Reservations task assigned to your role(s). If the task is not assigned to you, the Include No Post option is disabled for you and you cannot post charges.
33104273	You can post deposit payments without error when the eFolio Export OPERA Control is active.
33093866	The Supplement field accepts special characters.
33050893	You can generate the matrix report for country/state dimensions without error.
33044489	The Pro Forma Folio for Folio Style 14 displays only one line for each date of Post Next Day Package when the Auto Check Number OPERA Control is active.
33041982	The windows in Post Payment are hidden when accessed from the Deposit Payment screen. The window where the deposit would be posted is decided by selecting the radio button in the popup that appears before Post Payment.
33036179	You can add a posting account with a transaction code description of more than 40 characters in the POS interface configuration.
33010251	The Cashier Closure step in the End of Day process closes any open cashiers with financial postings made at the property where the end of day process is being run. This means that the cashier is closed for any property or chain level user who has made a posting and/or a payment at the property. The tile within Manage End of Day shows the number of open cashiers that will be closed for the property when the end of day process runs. This number could be different from the number of open cashiers listed under the Financials > Cashiering > Open Cashiers menu option as this screen lists all open cashiers for users at the property as well open cashiers for users granted with a chain level role. Open cashiers with no financial postings and/or payments at the property are not closed during the end of day cashier closure step. This functionality applies to properties where the Auto Close Cashiers control is either on or off.
33009980	The Cashier ID appears in the correct format in all reports and screens.
33008156	Credit bills generate as intended from Folio History in the Billing screen.
32995127	In a reservation with a reservation type where a credit card is required, if you try to take a deposit with a payment method other than credit card, the following error message appears: "A Credit Card Payment Method is required for this guarantee code."
32994840	You can post charges from Post It and Fast Post to reservations that have the Include No Post check box selected only if you have the Post Charges to No-Post Reservations task assigned to your role.
32984530	In case of a Fiscal retry, Credit Bill generation is successful after the Fiscal Layer Integration Platform (FLIP) connection is re-established.

Bug ID	Description
32979523	The folio number in the Folio History, Manage Account Invoices, and Direct Bill Transfer screens display without any format masking.
32956316	You can select multiple transactions from the Billing window and perform actions.
32955191	When searching for packages in the Administration menu from the main Packages menu or Rate Code Packages panel, the number of records returned is increased from 100 to 2,000.
32950407	You can generate the STAT_FORECASTYEARLY report with the parameters specified.
32935598	You can select the Upload to Oracle Distribution check box for up to 150 active rate codes, beyond which a validation confirms that the threshold is reached.
32902843	The stat_dmy_seg Report parameters are updated: • The Day Use check box label is changed to Day Use Rooms and Persons. • The No Show check box label is changed to No Show Rooms and Persons.
32902505	Decimal rounding works according to the property decimals value set in property configuration and when Decimal Calculation is set to Full Decimals in OPERA Controls.
32777915	Deposit Folio generation is successful when the transaction code part of a Routing Instruction is used.
32742310	When attaching a Rate Code to a Promotion Code, the Rate Code description character length is increased from 9 to 2,000.
32739101	You must log in with the cashier ID in order to post a currency exchange when the Force Cashier Login OPERA Control is active.
32732168	If folio settlement is not successful, the Settle and Print Deposit Folio appears. Once folio settlement is successful, a message alerts you that folio generation is successful.
30292965	The Zero Balance Open Folio Close Days OPERA Control and the Minimum Number of Nights (ADVANCE_PAYMENTS_MIN_NIGHTS) OPERA Control accept a value between 0 and 365.
30028876	When creating a dynamic base rate, the Amount field displays the currency code of the rate code next to the field. The Compare with Rate Detail label is changed to Compare with Pricing Schedules.
29693071	When you set up a package allowance package element, the Package Profit and Package Loss fields are mandatory.

Client Relations

Bug ID	Description
33078481	You can set up a relationship between a source profile and a source profile.
33024257	The Preference Group Menu option is not enabled unless you have the Preference Group New/Edit task assigned to your role(s).
32960838	Profile search by Identification Number is not case sensitive.
32947797	You can convert a Company profile to a Travel Agent profile using the Convert Profile Type action.

Commissions

Bug ID	Description
33434574	The commission amount recalculates automatically upon changing the Commission Code.
33434562	The selection remains the same as selected when editing commission details for reservations pertaining to the selected travel agent/source.

Bug ID	Description
33413182	You can download an export file without error when a commission payment is processed for Electronic Funds Transfer (EFT) and the delivery method for commissions is set up as a file system.

Country Specific

Bug ID	Description
33293752	Country Specific - Brazil: In a scenario where the Cashiering setting Advanced Deposit Handling = 0 or 1, a deposit transfer occurred at check-in, and where the room and tax charges are equal to the deposit transfer amount (0.00 balance), OPERA Cloud generates a folio from the Folio Type sequence. Note: For Spain or Latin America properties, OPERA Cloud does not consider the Cashiering parameter Generate Zero Bill to determine if a folio is generated from the Internal sequence. OPERA Cloud identifies if a deposit exists, and if the deposit taxes and room taxes offset each other equally.
33102638	Country Specific - Italy: While generating a deposit folio, if the transaction code used has 0% VAT, the stamp duty does not get posted to the guest ledger.
33092477	Country Specific - Philippines: The BIR guest type is saved successfully on the Guest profile.
32966444	Country Specific - Italy: While generating a deposit folio, if the transaction code used has 0% VAT, stamp duty does not get posted to the Guest Ledger.
32946247	Country Specific - Thailand: In a scenario where a Manual Tax Invoice Number is entered while posting a payment, the number populates in the Tax Payment Receipt and the Daily Tax Report.

Customization

Bug ID	Description
32976229	You can select a value from the list for a Flex field (UDF) with the read-only field property set as Custom.
32843477	You can add the Room Class field to the Reservation Search panel when the Room Class OPERA Control is active.
32780950	You can find and delete personalization records for users that are federated in the Shared Security Domain of the Manage Personalization screen.
32101566	When you customize the Link Flex field and configure the destination URL with a dynamically inserted field value (binding), you can select a field binding from the Available Fields list or enter a new field binding value manually.

Events

Bug ID	Description
33227013	When multiple events exist on a block for the same date and time with the same menu, the banquet event order (BEO) correctly displays entries for each room with the correct expected counts.
33227006	The rental price appears on the banquet event order (BEO) when the function space price is not included in the catering package.
33275020	You can navigate to the Function Diary and view Alternate Events that have back-up spaces (Master Events along with multiple Sub Events). You can view these events in all day views.
33271126	The Multi Choice label appears as it should on the Menu configuration screen and can be translated.
33139952	The Event Edit action link is only enabled when the New/Edit Catering Event task is granted to your assigned role(s).
33135028	You cannot delete a Function Space attached to a Catering Package/Template Event. You are prompted with a message that Function Space cannot be deleted.
33125875	If you change the language when generating a Banquet Event Order, the language is reflected on the report.
33093254	You can create Function Spaces in a property and search for them using the Function Space search screen. If there are more than 25 Function Spaces, you can view them by clicking Load More.
33080233	You can create a Catering Package and add an event to it, along with a Function Space (Custom Rental Code and Rental Revenue Type). You can add items to the event from the Item Drawer. You can edit the Resource, change the quantity of the item, and save.
33065916	Events in a Waitlist status are updated to the applicable Return to Status when the block with the conflicting events is changed to Cancel or to the Return to Inventory status.
33065832	You can create an event and the Space list displays the available spaces you can select for event creation.
32985251	From a hub location, you can perform a search in Function Diary using multiple properties. At properties with the OPERA Cloud Sales and Event Management Premium Cloud Service subscription and physical rooms configured as meeting rooms, you can click Show Reservations, perform a search, and view reservations in the Function Diary.
32959163	In Manage Events, the block description does not change when you click the I Want To . . . action for the same record.
32934448	At the hub level, you can select single or multiple properties in the Function Diary, perform a search, and view the Weekend days (based on the Weekend days setting in the selected properties).
32895860	You can create a menu and enter menu details and pricing details. When the Resources OPERA Control is inactive, you cannot see Cost, Cost Margin, or Price Margin in the pricing section.
32895340	You can copy or move a resource from the Event Resources screen. • You can select the resource you want to copy/move and navigate to the Copy Resources screen. • If the menu you are trying to copy has limited availability (sell dates/event dates configured for the menu), on the left side you can see an icon associated with the menu. • You can click the icon and view the dates configured for the menu.
32882968	You can navigate to the Function Diary and search for events by performing Function Diary Search. You can select the multi-day view and click Show Rooms to see sleeping room availability along with events in the Function Diary.
32882049	You can navigate to the Function Diary and perform a search for multiple properties from a hub location. You can see the events related to Combo Rooms, Combo Elements, Shareable, and other Function Spaces.
32745125	You can create a catering package/template and create an event with a shareable function space. Select the check box for Shareable Space as Exclusive to book the space as Exclusive.
32739090	At the hub level, you can navigate to the Manage Catering Package screen from the block and copy a catering package to any other date within the same property. You can perform the same process again by copying the copied catering package to a date within the same property.

Bug ID	Description
32661440	When logged in to a hub, you can navigate to the Event Resources screen and edit a menu. The Edit Menu screen opens where you can see the Block Business Card.
32427160	You can add menus to an event using the Menu Drawer available in the Event Resources screen. You can edit the menu and add Menu Items to it using the Menu Item Drawer. After Menu Items are added, the Menu drawer closes.

Exports

Bug ID	Description
33059873	You can create back office component export files with the following OPERA APIs: EXP_CREATE_DATA.SUM_BUCKET_INIT(2) EXP_CREATE_DATA.SUM_BUCKET_SAVE(1,1) EXP_CREATE_DATA.SUM_BUCKET_GET(1) EXP_CREATE_DATA.SUM_BUCKET_GET(2)

Front Desk

Bug ID	Description
33434519	Access to key generation is improved when moving a room or updating Stay Details.
33216344	Your changes and user ID are recorded in the Changes Log when you select a reservation with a room already assigned, click the room number link, and select any of the following from the Room Information popup: • Mark as Do Not Move • Mark as Allow Move • Remove Room or Select Another Room.
33141565	You can view all predefined parameters for the DEPARTURE_ALL departure report.
33008100	Performance of the Arrival Tile with Queue Rooms is improved.
32892870	When you select all available statuses (Arrival, Cancelled, Checked In, Checked Out, Departure, In House, and Waitlist) in the Reservation Status list of values of the Arrivals search screen, the Check In button only appears for reservations on Arrival status. If you select two or more reservations in different statuses, you are presented with the Check In and/or the Mass Advance Check In buttons, however, only reservations on Arrival status are processed.
33046236	The Wake Up Calls User Log Activity Report generate correctly for the date specified.
32982617	The Comp Authorizer filter appears in the departure_all report only when the Oracle Hospitality OPERA Cloud Service, Casino and Gaming Management Add-on subscription is active.

Integrations

Bug ID	Description
33364856	The Async Rest operation getBlockAllocationSummary returns ownerCode, cutOffDays, cutOffDate, blockType, all status blocks, cancellationDate, and extraPerson values with the response message.
33329215	The Universal Payload generated for any fiscal invoice displays the fiscal payment currency selected at the time of generating the invoice and not any other currency from the Fiscal Service Invoice Currency settings.
33224583	You can define the mapping between the OPERA Cloud UDF Field and the External Field for Profile UDF, Reservation UDF, and Stay UDF groups on the Interface Mapping screen under OPERA Cloud Exchange > Interface Mapping.
33082720	Article translations are saved correctly in the property interface configuration.
33036402	The new property is validated and updated to the cached list when access is requested. If not valid for a particular user, it displays the appropriate error message that the user is not authorized.
33019638	A Business Event is generated when configuring rooms.
32964890	You can add a Number Type attribute using the Where condition in the Business Events configuration screen.
32924112	The OPERA Exchange Interface (OXI) Communication Method configuration allows you to configure a basic authentication username and password up to 80 character in length.
32897508	The Business Events filter condition components prompt the list based on the attribute selected.
33202928	Assigning a device area to a workstation in one Door Lock System (DLS) does not affect workstations in another DLS interface.
33191995	Changing stay details does not trigger a KeyDelete action in the interface.

Inventory

Bug ID	Description
32785321	When mapping room numbers in component rooms, you can select from the list or directly enter the rooms.

Miscellaneous

Bug ID	Description
33248421	You can create keys for component rooms without importing a component suite (virtual room) in the interface.
33073275	You can edit and update property configuration regardless of the active Cloud Services or OPERA Controls related to event management.
33024771	You can view the reservations linked to a Track It entry from a hub location.
32965111	The Site Map provides direct access only to the menus to which you have access granted.
32898981	The Event Spaces link is removed from the Property Overview, which is located from Administration > Enterprise > Chain and Property Management > Properties > Edit.

Reports

Bug ID	Description
33413130	Report logo images deploy correctly in order to output on reports and stationery.
33241338	You can print, preview, download, and email reports with filters applied to the Reservation Status parameter field.
33202308	You can now successfully access and change the filters on the Report parameter for the Rooms Availability/Forecast Report (rep_rooms).
32952962	In a property where the Weather and Notes (naweather) report is added to the End of Day Reports Sequence and File Exports are configured with an SFTP delivery method, exports that fail delivery are listed on the Weather and Notes report.
32625613	A scenario is resolved that caused an exception when running reports multiple times.

Reservations

Bug ID	Description
33329195	Updating transportation no longer detaches accompanying guests from the reservation.
33305160	In Book Now, when the internal reservation type O9ONHOLD is applied to a reservation, you are prompted to select a different reservation type from the list of values.
33106471	When the Profile Sharing OPERA Control is active or inactive, you can search or create a Guest Profile in Look To Book from a hub location.
33104757	The Confirmation Letter functionality is working as expected from all accessible screens: Arrival, Manage Reservation, Departure, In-House, and Confirmation Letter in Work Space.
33082860	You can assign the same room to multiple reservations in a rooming list when the reservation date range does not overlap.
33043517	The Promotion field functionality works as expected irrespective of the changing rate in the Daily Details screen.
33006628	No restrictions validations appear when you update the arrival and departure times on reservations.
32997293	You can view updated Block notes in the Look To Book (LTB) Sales screen when searching by Block code.
32997055	You can see the estimated total amount when adding reservations to the Trip Composer if the reservations have the same currency.
32987129	The Discount reason field in Look To Book displays a mandatory indicator when either discount amount or discount percentage fields are populated.
32985614	When searching for reservations from a hub location without selecting a property, selecting the room number assigned to a reservation lets you view all room details. The Select Another Room action provides active room statuses and room types configured at the property.
32982677	The property is made read only and single select in the Deposit Transfer screen. The distribution amount is populated in a way that it distributes the amount evenly. If the amount cannot be distributed equally, the difference is added to the first reservation in the distribution list.
32973360	When the Shares OPERA Control is inactive, you cannot reinstate a checked out reservation if the room assigned for the checked out reservation is in use by an in-house reservation.
32966244	You can navigate to Manage Reports and navigate to the Group Rooming List report. You can generate the report using the Room Type filter.
32955226	You can add packages in the Chrome, Edge, and Firefox browsers.

Bug ID	Description
32822949	If no Associated Profiles exist on a reservation, the Linked Profiles and Accompanying Profiles panels and popups open in Edit mode. This saves you extra clicks because you no longer need to select Edit first.
32821950	Validating negotiated profiles functionality works as expected.
32742078	You can save the membership number to a block reservation and go back to the Reservation Overview screen.
32696164	You can create an Inventory Item without error.

Rooms Management

Bug ID	Description
33097556	You can set up Room Conditions from a hub and property location.
32997282	You can generate the Room Status Changes report when a user parameter is specified.
32983411	You can define the sort order for the HK Vacant Room report.
32870712	You can schedule the Out of Order by Reason (hkooobyreason) report with pre-selected values for the Reason filter in the Report Scheduler.
32803033	The Current Wait Time label is renamed to Current Average Wait Time in the Queue Reservations tile.

Sales

Bug ID	Description
32938627	When the Sales Manager Goals OPERA Control is activated, you can create, edit, and delete Sales Manager Goals for Group Rooms with Catering, Transient Rooms, and Activities Goal types.

3
System Requirements, Supported Systems, and Compatibility

Compatibility

Refer to the *OPERA Cloud Services Compatibility Matrix* document on the Oracle Help Center for detail information.

Network Bandwidth Requirements

Refer to *OPERA Cloud Services Network and Communications Guidelines* on the Oracle Help Center for detail information.