Product Release Note Oracle FLEXCUBE Universal Banking Release 14.4.0.0.0 May 2020





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1. Release Notes

1.1 **Background**

Oracle Financial Services Software Limited has developed Oracle FLEXCUBE Universal Banking, which enable banks to create a distributed network of branches for effective marketing and efficient handling of customer transactions.

Oracle FLEXCUBE Universal Banking is a real-time online solution, enabled for multi-currency, multilingual, multi-entity, multi-instance operations. Its mission-critical and robust architecture and use of leading-edge industry standard products ensure almost limitless scalability.

1.2 **Purpose**

The purpose of this Release Note is to propagate the enhancements in Oracle FLEXCUBE Universal Banking 14.4.0.0.0.



1.3 Release Highlights

The rationale for the product release of Oracle FLEXCUBE Universal Banking version 14.4.0.0.0 is to support regulatory requirement and enhance features that are essential in competitive market.

Following are the features included in the release along with forward porting of applicable fixes related to the incidences reported in previous versions and technical qualification to comply with approved Tech Stack.

- Refreshed User Experience using Micro Frontends Architecture
 - Enriched & Enhanced Retail customer 360 degree view
 - Servicing Transactions
 - Customer Cash Transactions
 - Demand Draft & Bankers Check Transactions
 - Miscellaneous Transactions
 - o Transfers, Remittances & Outstation Cheque Deposits
 - Customer Service Requests
 - Branch Operations and Inquiries
 - Teller & Supervisor Dashboards
 - o Integration with OBVAM to credit virtual accounts
 - Retail Process Management
 - Savings Account Opening Process
 - Current Account Opening Process
 - Loan Account Opening Process
 - Configurable Business Processes
 - Multi-Product Account Opening Capability
 - Dashboard for different personas like Relationship Manager, Sales, Loan Officer, Credit Officer
- Interest and Charges in micro services architecture
- Accounting Posting Services in REST using Java
- Integration with Oracle Digital Assistant (ODA) to support Chatbot
- Machine Learning for Retail modules
 - Natural Language Processing(NLP) Framework
 - Product Recommendation
 - Cheque Book Request email processing using NLP



- Oualification with Oracle 19C DB
- Other Functional Enhancements
 - CAMT052 Account Statement Generation
 - CAMT053 Account Report Generation
 - EAC- Multiple Accounts Validation
 - Support *.* for All Currencies and ALL for Albanian LEK
 - > Term Deposit Endorsement
 - Alternate GL code for Chart of account
 - Pre-advised Debit and Credit
 - CIF Signature/Image capture Enhancement
 - Simulation of loan disbursement
 - Delinquency module
 - Currency service Changes
 - Generic Interface Changes
- ITALY Cluster Enhancements (available only in ITALY Cluster layer)
 - Linked Entities
 - Mortgage Penalty
 - Total Payment Suspension
 - Usury Interest Rates
 - Step up TD rates
 - Simulation of Suspension plan



1.4 Release Enhancements

1.4.1 Refreshed User Experience using Micro Frontends Architecture for Enriched & Enhanced Retail customer 360 degree

- Customer 360 degree view has been augmented as below;
 - Summarized view with various widgets spanning across various business relationships of the customer with the bank
 - Multi-level drill down capabilities
 - House hold view of the customer

1.4.2 <u>Refreshed User Experience using Micro Frontends Architecture for Servicing Transactions</u>

- Customer Cash transactions involving Cash Deposits & Withdrawals, Cheque Deposits & Withdrawals, Account Closure, FX Sale and Purchase and Term deposit opening, redemption & top-up.
- Initiation of Remittances involving Issuance & liquidation of Demand drafts & Bankers Cheques and deposit of Outward Clearing Cheques wired with Oracle Banking Payments for processing.
- Miscellaneous transactions involving Misc GL transfer, Misc GL debit/Credit with corresponding credit/debit to customer for any adjustment or rectification entries.
- Transfers involving Account transfer, Domestic & International wired with Oracle Banking Payments for processing.
- Support to initiate customer service request for Address change, Contact details change, Passbook - issue, update, status change, Chequebook request, Stop cheque Account balance inquiry & Account statement.
- Branch Operations involving Transfers between Tills, Till and Vault, from/to Currency Chest etc.
- Support to configure dashboard widgets based on role Mini CIF information, Till cash position, Transaction status, Alerts & Notifications and link to access frequently used transactions
- Support to credit virtual accounts wired with Oracle Banking Virtual Account Management



1.4.3 Refreshed User Experience using Micro Frontends Architecture for Retail Process Management

Oracle FLEXCUBE Universal Banking Retail Process Management (RPM) is the middle office banking solution with a comprehensive coverage of Retail Banking origination processes. It enables Banks to deliver improved user experience for various Bank personas handling defined functions in the lifecycle of the various product origination.

Retail Process Management module is factory shipped with referenced workflows for the mentioned product origination with capabilities to configure the workflows based on the Bank's internal policy and requirements.

- Create the Product Catalogue and Cart Operation feature to support Single and Multi-product origination.
- Create origination capabilities for:
 - Savings Accounts,
 - Current Accounts and
 - Loan Products
- Account opening for Term Deposits
- Capability to configure Qualitative and Quantitative Score card for credit scoring and assessment of the Loan and Overdraft Applications.
- Build capability to configure Business Process to define workflow for different category of Applications based on the Process Code and Lifecycle combination.
- Dashboards for Relationship Manager and Loan Officer Personas with various widgets that allows tracking their application status, Performance across products, Loan Applications in Offer Stage.

1.4.4 <u>Interest and Charges in micro services architecture</u>

- Interest and Charges module batch processing is re designed with micro services architecture using Java
- Interest and Charges module user interface will continue to be as before for the end user

1.4.5 Accounting Posting services in REST using Java

 A new REST service built with Java is added to post entries into FLEXCUBE UBS. This is used within FLEXCUBE UBS in many use cases and can also be used for posting entries from external product processors.

1.4.6 <u>Integration with Oracle Digital Assistant (ODA) to support chatbot</u>

FLEXCUBE has been integrated with Oracle Digital Assistance for chatbot support. Within the application, user can vocally communicate or type in "How to" queries (e.g. "How to create an account?") and in response Chatbot provides appropriate screen name and launches them.



1.4.7 <u>Machine Learning Retail</u>

- NLP framework allows complete autonomy to design and develop use cases to intelligently read documents using Named Entity Recognition (NER) models. NER models can be designed and trained as per business requirements and consists of NLP Toolkit (which includes Use Case definition, Annotator, Model Training, Model Management) and Operations screens.
- Product Recommendation Customer interactions and product usage over time and value is evaluated to recommend retail banking products
- Cheque Book request Email Processing NLP based ML model extracts relevant data from cheque book request email for downstream business processing

1.4.8 Other Functional Enhancements

- CAMT052 Account Report Generation
 - > CAMT052 is an XML-based Account Reporting message based on ISO 20022 format
 - It provides account holder with intraday information on all transactions and entries booked.
- CAMT053 Account Report Generation
 - Existing CAMT.053 statement format updated to be in sync with the latest ISO 20022 format
- EAC- Multiple Accounts Validation
 - External Account Check is extended to allow multiple accounts in the request.
- Support *.* for All Currencies and ALL for Albanian LEK
 - '*.*' is the new representation for all currencies in place of 'ALL' and 'ALL' can be used for representing Albanian (LEK) currency.
- Term Deposit Endorsement
 - Allows the primary beneficiary of a Term Deposit to be modified by the way of endorsement.
- Alternate GL code for Chart of account
 - Feature for capturing of the legacy GL code to be captured along with the GL details for node GLs
- Pre-advised Debit and Credit
 - An option to allow a customer extra credit amount when it is confirmed that certain amount is to be received in the account in the immediate future. Similar functionality is be provided for debits too
- CIF Signature/Image capture Enhancement
 - This feature allows for definition of relationship between CIFs. Further, it allows for defining relation specific transaction, limits and Signature requirements.
- Simulation of loan disbursement
 - Functionality to simulate Manual disbursement is introduced
- Delinquency module
 - Module called Delinquency (DQ) introduced. This feature allows for tracking delinquent amounts to closure and allows for collecting penalty for account being delinquent.



Currency service Changes

- Exchange Rates uploaded at head office level allows branches to use the rates without propagating them to branch level. Branches optionally can have their own exchange rates.
- New feature allows for a separate spread maintenance for currency pairs. Thus rates received from external sources can be directly uploaded.
- Feature to allow a spread maintenance for FCY-FCY Pairs with Through currency

Generic Interface Changes

- > GIRFILOG Report has been enhanced for display successful/failed records.
- Feature to select any file from upload folder is brought in. This feature allows for uploading any file from upload folder or all files from upload folder.
- New feature allows picking up of different character-set from a list of factory shipped character set at the time of interface definition. If no character set is picked, UTF-8 is used.
- New feature introduced allows for skipping certain fields at the time of outgoing file generation.
- Time Based Validation allows scheduling of interface generation between start and end times.
- Multi-Byte Character Set Support

1.4.9 <u>ITALY Cluster Enhancements (available only in Cluster layer)</u>

- Linked Entities
 - Feature allows defining Validation rules on Customer to Customer Relationships
- Mortgage Penalties
 - This feature enables computing and collecting penalty amount on partial or full prepayment of loan based on residual outstanding principal amount. Further, this feature allows for collecting fixed instalment fees and stamp duty.
- Total Payment Suspension
 - This feature allows suspension of few instalments of principal or both principal and interest of a loan. Further it is possible to collect the interest amount of suspended period either immediately after the period or distribute it over the remaining loan schedule.
- Usury Interest Rates
 - The average interest rates applied for Loan account by the financial institutions must not exceed a published Usury Interest Rate (UIR). Average Interest rate applied for a Loan account must be lesser than specified UIR during life cycle operations.
- Step up TD Rates
 - There should be a possibility to define different rates for different time periods of a deposit. On creation of the term deposit, the maintained rates should be defaulted to the account.
- Simulation of Suspension plan
 - Functionality to simulate the suspension of Payment, Manual disbursement



2. Deprecated Functionality

2.1 Following modules have been deprecated and moved to Oracle Banking Treasury Management (OBTR)

- Foreign Exchange
- Money Market
- Securities
- Repo and reverse repo
- Over The Counter Currency Options
- Over The Counter Interest Rate Options
- Over The Counter Interest rate and Cross currency Swaps
- Forward Rate Agreement (FRA)
- Exchange Traded Derivatives for Commodities Futures and Options
- Exchange Traded Derivatives for Interest Rate Futures and Options
- Exchange Traded Derivatives for Currency Futures and Options
- Exchange Traded Derivatives for Bonds and Equity Futures and Options
- Exchange Traded Derivatives for Index Futures and Options
- Islamic Money Market
- Islamic Derivatives
- Brokerage Subsystem

2.2 Following modules have been deprecated and moved to Oracle Banking Trade Finance (OBTF)

- Letter of Credit (including Guarantees & Stand-by Letter of credit)
- Bills and Collections
- Islamic Letter of Credit (including Islamic Guarantees & Islamic Stand-by Letter of credit)
- Islamic Bills and Collections
- Receivable Liquidation
- Commission Subsystem

2.3 Following modules have been deprecated and alternate support is available in Oracle Banking Corporate Lending (OBCL)

Loan Syndication

2.4 Following modules have been deprecated and alternate support is available in Oracle Banking Liquidity Management (OBLM)

Integrated Liquidity Management



- 2.5 Following modules have been deprecated and alternate support is available in Oracle Banking Payments (OBPM)
- Clearing
- Demand Draft
- Bankers Check
- 2.6 Following originations have been deprecated and alternate support is available in Oracle Banking Corporate Lending Process Management (OBCLPM)
- Corporate Loan Origination
- 2.7 Following originations have been deprecated and alternate support is available in Oracle Banking Trade Finance Process Management (OBTFPM)
- Trade Originations
- 2.8 Following originations are deprecated from BPEL/BPMN technology and are available in Oracle Banking Micro services Architecture (OBMA) within FLEXCUBE UBS
- Current Account Origination
- Saving Account Origination
- Term Deposit Origination
- Retail Loan Origination
- 2.9 Following branch transactions are deprecated from Web-Branch and are available in Oracle Banking Micro services Architecture (OBMA) within FLEXCUBE UBS
- Customer Cash Transactions
- Demand Draft & Bankers Check Transactions
- Miscellaneous Transactions
- Transfers, Remittances & Outstation Cheque Deposits
- 2.10 Following modules/features are deprecated without any alternate support
- Corporate Customer Origination
- Telegraphic Transfer
- Netting Across Modules
- Netting group for corporate
- AML
- Options contract linkage to dual currency deposit



2.11 Following branch transactions are deprecated without any alternate support

Function Id	Description		
1000	Miscellaneous Transfer		
7795	Telegraphic Transfer Transactions		
8316	Telegraphic Transfer Issue against Walk in		
8317	Telegraphic Transfer Issue against GL		
8318	Telegraphic Transfer Issue against Account		
8319	Telegraphic Transfer Liquidation against Walk in		
8320	Telegraphic Transfer Liquidation against GL		
8321	Telegraphic Transfer Liquidation against Account		
REAN	Reassign Transactions		
8322	Inward Telegraphic Transfer Registration		
8323	Multi Telegraphic Transfer Issue Walk in		
8324	Multi Telegraphic Transfer Issue Against Account		
8332	BC Multi Issuance against Account		
8333	BC Multi Issuance against Cheque		
8334	BC Multi Issuance against GL		
6520	Cheque Deposit to GL - (Other Bank Cheque)		

2.12 Following screens are deprecated without any alternate support

FUNCTION_ID	MAIN_MENU	SUB_MENU_1	SUB_MENU_2
STDBILLS	Auto Billing Clients	Operations	Billing Input
CSSAUBLK	Auto Billing Clients	Operations	Bulk Authorization
CSDAUBIL	Auto Billing Clients	Operations	Single Authorization
STSBILLS	Auto Billing Clients	View	Billing Input
STSMOPOF	Auto Billing Clients	View	Model Portfolio Input
CEBAMLPR	Batch Operations	AML Batch	
INTERGEN	Batch Operations	Automatic Billing	Interpay
BACKUP	Batch Operations	Backup	
ICLACEOD	Batch Operations	Line Accounts	Batch
IFMNTSEX	Batch Operations	Mantas Extract	Data Extract
IFMNTFWR	Batch Operations	Mantas Extract	File Write
INTERPAY	Batch Operations	Messages	Interpay
ISDBICUM	Common Entity	Settlements Maintenance	Excluded Networks
		Settlements	
ISDNETNG	Common Entity	Maintenance	Netting Across Modules
ISSBICUM	Common Entity	Settlements View	Excluded Networks
ISSNETNG	Common Entity	Settlements View	Net Across Modules



FUNCTION_ID	MAIN_MENU	SUB_MENU_1	SUB_MENU_2	
ISSUTBEN	Common Entity	Settlements View	Ultimate Beneficiaries	
CSDAMLCG	Compliance Checks	Maintenance	AML Customer Groups	
CSDAMLLM	Compliance Checks	Maintenance	AML Limit Codes	
CSDAMLPC	Compliance Checks	Maintenance	AML Product Categories	
CSDAMLQR	Compliance Checks	View	AML History	
CSSAMLCG	Compliance Checks	View	Customer Groups	
CSSAMLLM	Compliance Checks	View	Limit Codes	
CSSAMLPC	Compliance Checks	View	Product Categories	
STDEXCAT	Confirmation Operations	Maintenance	External Capture	
CASSDRPL	Customer Accounts	SDR Trading Plan	Summary	
STDNETGR	Customers	Maintenance	Netting Groups	
STDEXPDT	Customers	Maintenance	Trade License Details	
STSNTMNT	Customers	View	Netting Agreement	
STSNETGR	Customers	View	Netting Groups	
STSEXPDT	Customers	View	Trade License Details	
STDCSNET	EOC Operations	Operations	Group Netting Batch	
IFDTXPMT	Interface	Outclrng TX	Detailed	
IFDGROPD	Interface	RO Operations	Update	
IFDSCORE	Interface	Score Operations	Score Interface	
IFDEX171	Interface	Select IFDEX171	Detailed	
ISDECCYR	Messages	Maintenance	Bilateral Agreements	
ISSCCYRS	Messages	View	Bilateral Agreement	
ISSECCYR	Messages	View	Bilateral Agreements	
DATESET	Miscellaneous	Dates		
CSUPLOAD	Miscellaneous	LC/BC Upload		
CSDBLAUD	Miscellaneous Authorization	Operations	Bulk Authorization	
CLDRTHDF	ODI Batch	Loan Rate Handoff	Batch	
CYDACPOS	Queries	Accounting and MIS	Accrual Position	
CYDFWPOS	Queries	Accounting and MIS	Forward Position	
CYDSPPOS	Queries	Accounting and MIS	Spot Position	
STDNETQY	Queries	Netting	Netting Batch	
IFDXTRCT	Reveleus	Interface Trigger	Trigger	
IFDDXMNT	Reveleus	Maintenance	Data Extraction	
IFSDXMNT	Reveleus	View	Data Extract	
IFSDXLOG	Reveleus	View	Data Extract	
STDSCCHK	Schema Checker	Maintenance	Schema Checker	



3. Components of the Software

3.1 **Documents Accompanying the Software**

The various documents accompanying the software are as follows:

Product Release Note and Installer Kit

User and Installation manuals - https://docs.oracle.com/cd/ F20443_01/index.htm

Online Help Files

3.2 **Software Components**

Software Components of Oracle FLEXCUBE 14.4.0.0.0 that form part of this release are as follows:

- Host
 - UI Components (JS,XML)
 - Stored Procedures (Packages, Functions, Procedures, Triggers, Views)
 - Tables, Types, Sequences, INC
 - Reporting Components(Data models(xdmz), Reports(xdoz), Subtemplate(xsbz))
 - Process Framework components (BPEL,BPMN,BAM,BRE)
 - OBIEE Module RPDs
- Branch
 - Stored Procedures (Packages, Functions, Procedures, Triggers, Views)
 - UI Components (JS,XML)
 - Java sources
- Java application layer
 - Java sources
 - Configuration files used for deployment
- Integration Gateway
- Switch Gateway (ATM/POS/IVR)
- REST Services
 - Java application layer
 - → Java sources
 - → Configuration files used for deployment
- Oracle FLEXCUBE Information Server
 - Stored Procedures (Packages, Functions, Procedures, Views)

Repositories and pre-defined Reports

Conversion Utilities



- Installation utilities
- ADF files used by Generic Interface (GI) incoming and outgoing
- Tools
 - ➤ ODT
 - ➢ OFT
- Service Components
- UI Components (OJET)
- Reports Templates (rtf)
- Configuration files used for deployment



4. Tech Stack

Component	Deployment option	Machine	Operating System	Software	Version Number
		Application Server	Oracle Enterprise Linux Server 7.6 (x86 64 Bit)	Oracle Fusion Middleware Infrastructure Java HotSpot(TM) JDK	12.2.1.4.0
				(with WebLogic Application Server)	1.8 Update 241
				Open Symphony Quartz	2.3.2
			Oracle Enterprise Linux Server 7.6 (x86 64 Bit)	Oracle WebLogic	12.2.1.4.0
				JDK	1.8 Update 241
		Document Management		Oracle Database (for RCU)	19.6.0.0.0
		System		Repository Creation Utility	12.2.1.4.0
				Oracle WebCenter Content Imaging	12.2.1.4.0
Oracle FLEXCUBE	UI-Host and Centralized	Database Server	Oracle Enterprise Linux Server 7.6 (x86 64 Bit)	Oracle RDBMS Enterprise Edition	19.6.0.0.0
Universal		Reporting Server	Oracle Enterprise Linux Server 7.6 (x86 64 Bit)	Oracle WebLogic	12.2.1.4.0
Banking				JDK	1.8 Update 241
				Oracle Analytical Server (Oracle Bl Publisher)	5.5.0
		FLEXCUBE Information	Oracle Enterprise	Oracle Golden Gate	19.1.0.0.4
				Oracle Database (for RCU)	12.1.0.2.0
				Repository Creation Utility	12.2.1.4.0
		Server - Data	Linux Server	Oracle Data integrator	12.2.1.4.0
		warehouse	7.6 (x86 64 Bit)	Oracle Data integrator Java EE Agent	12.2.1.4.0
				Oracle WebLogic Server Infrastructure	12.2.1.4.0
		Client		Internet Explorer	11+
			Windows 10	Mozilla Firefox	66+
				Google Chrome	73+
				Microsoft Edge	44+



				Mozilla Firefox	Mozilla Firefox for Mac (62+)
			Mac OS X	Safari	12+
				Google Chrome	73+
		Single Sign On Server	Oracle Enterprise Linux Server 7.6 (x86 64 Bit)	JDK	1.8 Update 241
				Oracle WebLogic	12.2.1.4.0
				Repository Creation Utility	12.2.1.4.0
				Oracle Identity Management	12.2.1.4.0
				Oracle Identity And Access Management	12.2.1.4.0
				Oracle Webtier Utilities	12.2.1.4.0
				Oracle Webgate	12.2.1.4.0
		Branch Application	JDK Oracle Enterprise Linux Server JDK Oracle WebLogic Ser	JDK	1.8 Update 241
	UI Decentralized	Server – Decentralized		Oracle WebLogic Server	12.2.1.4.0
	branch	Database Branch for Decentralized mode	7.6 (x86 64 Bit)	Oracle RDBMS Standard Edition (SE2)	19.6.0.0.0
Oracle				JDK	1.8 Update 241
FLEXCUBE		Application Server	Oracle Enterprise Linux Server 7.6 (x86 64 Bit)	Oracle WebLogic Server	12.2.1.4.0
Universal Banking	Centralized Server			Oracle Database (for RCU)	19.6.0.0.0
BPEL/BPMN Processes and				Repository Creation Utility	12.2.1.4.0
Process Framework		Bity	Oracle SOA Suite, Oracle BPM Suite	12.2.1.4.0	
	EJB (incoming) Integration Server		Oracle Enterprise Linux Server		
Oracle				Oracle WebLogic Server	12.2.1.4.0
FLEXCUBE Universal Banking		_			
Integration		_ Server	7.6 (x86 64		
Gateway			Bit)	sit)	
,					



Oracle FLEXCUBE Universal Banking Switch Integration Gateway	Switch Integration Gateway	Integration Server	Oracle Enterprise Linux Server 7.6 (x86 64 Bit)	JDK	1.8 Update 241
Oracle FLEXCUBE Universal Banking	Web services	Integration		JDK	1.8 Update 241
REST			Bit)	Oracle WebLogic Server	12.2.1.4.0
				Oracle Toplink	12.2.1.4.0
Oracle FLEXCUBE Machine Learning	Centralized	Machine Learning Server	Oracle Enterprise Linux server 7.1 (x86 64 bit)	OML4R (Previously Oracle R Enterprise)	1.5.1
Oracle FLEXCUBE Oracle Digital Assistant Integration	Centralized	Application Server	Oracle Enterprise Linux server 7.1 (x86 64 bit)	oda-native-client-sdk-js	20.3.1

Note: # Browser support is no longer based on Operating Systems but strictly tied to the browser themselves, no matter on which Operating Systems they are installed. Current release is certified on client workstations with Windows 10 and Mac OS X.



5. Third Party Software Details

 For information on the third party software details, refer Oracle FLEXCUBE Universal Banking 14.4.0.0.0 License Guide

