

# Oracle® Hospitality Symphony Venue Management Release Notes



Release 3.12.0  
F22581-02  
April 2020

The Oracle logo, consisting of a solid red square with the word "ORACLE" in white, uppercase, sans-serif font centered within it.

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# Preface

Oracle Hospitality Symphony Venue Management (SimVen) is a perpetual inventory management solution focused on the needs of stadium, arena, theme park, concert hall, and convention center managers. SimVen provides comprehensive reports that identify ways to reduce labor costs, theft, and spoilage, improve operational efficiencies, and enable the efficient management of nonprofit groups and commissions

## Purpose

These Release Notes provide a brief overview of additions, enhancements, and corrections implemented in this software release. Their intent is informative, not instructional. Review Symphony Venue Management's product documentation, including technical and application advisories for previous versions, for detailed information on installation, upgrade, configuration, and general use.

## Audience

This document is intended for all users of Oracle Hospitality Symphony Venue Management.

## Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

<https://support.oracle.com>

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received and any associated log files
- Screenshots of each step you take

## Documentation

Product documentation is available on the Oracle Help Center at <https://docs.oracle.com/en/industries/food-beverage/solutions.html>

## Revision History

Date	Description of Change
September 2019	Initial publication
April 2020	Updated Chapter 2 - System Requirements, Supported Systems, and Compatibility

# 1 Features and Updates

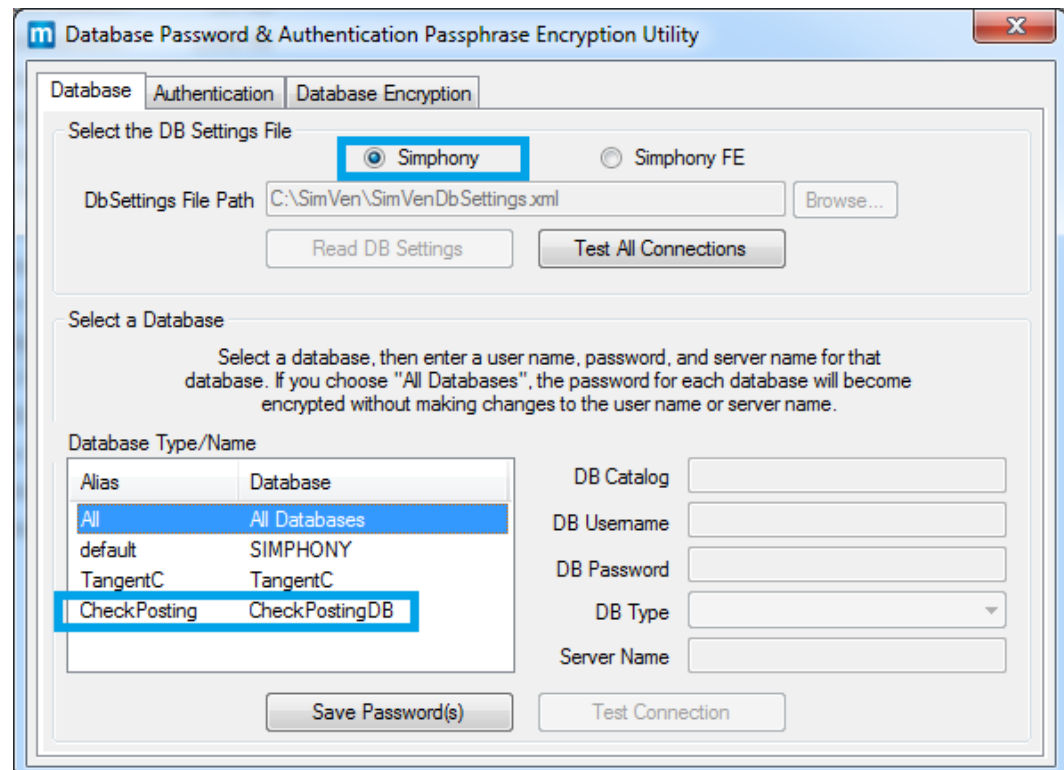
This section describes the new features and enhancements included in this release.

## Crypt Utility UI Update and Adding the CheckPostingDB

In SimVen version 3.12, two radio buttons signifying **Simphony** and **Simphony FE** are available in the Crypt Utility **Database** tab.

- If the user selects the **Simphony** radio button, they can then add the **Check Posting Database** to the list of databases.
- If the user selects the **Simphony FE** radio button, the option to add the **Check Posting Database** will not appear.

**Figure 1 - Crypt Utility Settings**



## Use CAPS for Sales Totals Option

In SimVen version 3.12, an option titled **Use CAPS for Sales Totals** is available in the Tangent Web Service tab of the System Maintenance window. The display of this option is dependent on the Symphony Version drop down list selection:

- If the user selects **Simphony First Edition**, the option will not display.
- If the user selects **Simphony**, the option will display. The user will then have the choice to mark the check box if they wish to use the CAPS database for Sales Totals or not.

**Figure 2 - Tangent Web Service Tab of System Maintenance Window**

The figure displays two screenshots of the 'Tangent Web Service' configuration window. Both screenshots show the same configuration fields: Protocol (HTTP), Host (localhost), Port (8081), Menu Item Range (100000 to 999999), Organization ID (10001), Location ID (2027), Language ID (1), Property ID (3), Last RVC Synchronization (10/16/2017), Last Major Group Synchronization (10/16/2017), Last Family Group Synchronization (10/16/2017), Symphony RVC (205), and Default Menu Item Class (1). A 'Validate Property Parameters' button is also present. The key difference between the two screenshots is the 'Simphony Version' dropdown menu. In the top screenshot, it is set to 'Simphony First Edition', and the 'Use CAPS for Sales Totals' checkbox is not visible. In the bottom screenshot, it is set to 'Simphony', and the 'Use CAPS for Sales Totals' checkbox is visible and unchecked. An orange arrow points to this checkbox in the bottom screenshot.

# 2

## System Requirements, Supported Systems, and Compatibility

This section describes the supported POS applications, enterprise server operating systems, databases, and devices by SimVen.

### Supported POS Applications

- Oracle MICROS Symphony First Edition version 1.7 or later
- Oracle MICROS Symphony version 2.9 or later

### Supported Enterprise Server Technology

SimVen supports the following operating systems:

- Microsoft Windows Server 2016 Standard Edition
- Microsoft Windows Server 2012 R2 Standard Edition
- Microsoft Windows Server 2008 R2 Standard Edition

SimVen supports the following databases:

- Microsoft SQL Server 2016 Enterprise Edition
- Microsoft SQL Server 2012 R2 Enterprise Edition
- Microsoft SQL Server 2008 R2 Enterprise Edition

### Supported POS Client Devices

- Oracle MICROS Workstation 6 Series
  - Oracle MICROS Workstation 610
  - Oracle MICROS Workstation 620
  - Oracle MICROS Workstation 650
- Oracle MICROS Tablet E-Series 8-inch and 11- inch models
- Oracle MICROS PC Workstation 2015
- Oracle MICROS Workstation 5A

The following devices are supported only when running Oracle Hospitality Symphony First Edition:

- Oracle MICROS Tablet R-Series

- Oracle MICROS Workstation 5A
- Oracle MICROS Workstation 5
- Oracle MICROS Workstation 4LX
- Oracle MICROS Keyboard Workstation 270 (KW270)



# 3

## Resolved Issues

The following table shows a list of issues that have been fixed since the last release.

**Table 3-1 - Resolved Issues**

Module	BugDB	JIRA	Description
Reports	29482149	FPSV-317	The <b>Merch</b> (Merchandise) column now displays in Stand Sales Summary Period Reports and Stand/Family Group Sales Reports.