

Oracle Retail Invoice Matching

Release Notes

Release 19.0

F26129-01

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This document highlights the major changes for Release 19.0 of Oracle Retail Invoice Matching.

Overview

Oracle Retail Invoice Matching supports the verification of merchandise invoice costs, quantities and taxes prior to payment. ReIM receives invoice data through Electronic Data Interchange (EDI), an Induction process, or from invoices manually entered through a group or single invoice entry facility. Invoice records are verified against associated purchase orders and receipts in an automated matching process.

If invoices are matched to receipts within retailer defined tolerance at a summary, parent, or item level, they are evaluated for best payment terms and posted to a staging table. The staging table is interfaced with the retailer's accounts payable system, where payments are processed and corresponding accounting entries are posted.

If invoices and receipts are not matched after a specified period of time, the auto-matching process flags the invoice with cost or quantity discrepancies. Users can then begin a manual identification of summary and detail-level matches or individually resolve item-level discrepancies. Discrepancies are resolved by applying reason codes based on a set of defined actions (for example, charge-back supplier) that determine the disposition of the discrepancies.

Hardware and Software Requirements

See the *Oracle Retail Invoice Matching Installation Guide* for information about the following:

- Hardware and software requirements
- Oracle Retail application software compatibility

Functional Enhancements

The functional enhancements below are included in this release.

Consignment and Concession Items

One of the major enhancements for Merchandising in this release was to expand the functionality supported around consignment and concession items. Although not

greatly impacted by this enhancement, there were some impacts to Invoice Matching as a result of these changes.

Modifications were made to ignore consignment and concession items on vendor invoices, because these types of items can now be ordered in Merchandising from suppliers like owned items, but will not be paid for until they are sold. Additionally, Invoice Matching now accepts consignment documents generated from Merchandising for ownership changes and product movement between owned and consignment locations, in addition to what was previously supported for customer sales and returns. The documents will continue to flow through the standard EDI upload process. Merchandise invoices are uploaded in matched status and passed through to the financial system. Debit Memos are uploaded in approved status and also passed through to the financial system.

Multi-Order Matching

Previous versions of Invoice Matching introduced new configurability and methods for matching invoices with purchase orders and receipts to improve the overall automated matching rates and to help reduce time spent by users in the matching process. This release of Invoice Matching includes a new method of matching that includes further improvements in overall match rates when a vendor sends an invoice for more than one purchase order. A listing of orders can now be added to an invoice, and the matching process attempts to find a match within that listing of orders, resulting in improved automated matching rates when vendors invoice across multiple orders.

Invoice Mass Maintenance

Invoice Matching currently provides several options for maintaining invoices and related documents including manual entry, EDI and induction. When manually entering invoices, Invoice Matching helps to streamline the data entry process by allowing the user to default item level details from the purchase order and receipts associated with the invoice. However, when the invoice has different costs, quantities and/or taxes than what is on the order or receipt, the maintenance to update the invoice can become time consuming. A new mass maintenance capability allows changes to be made to multiple items on the invoice at the same time (for example, if all size/color combinations of a style have a different cost on the invoice as compared to the order). This new functionality simplifies the issue resolution process considerably.

Dashboard Enhancements

A Search Panel was added to the dashboard that provides filtering for several dashboard reports including the following: Invoices Due, Supplier Site Performance, Employee Workload, and Upcoming Invoices.

The filter tiles used for the Invoices Due report were enhanced to show a shape and to make the tile various colors to indicate the status associated with the number of unmatched invoices found for the tile.

Statuses include:

- Green Circle - No Issues
- Yellow Triangle - Warning
- Red Hexagon - Critical

The determination for the number of unmatched invoices that constitute a warning or a critical level is based on two new system options for each tile that has been added to a new 'Report Options' panel on the System Options screen.

Additional Translations

Support for Arabic was added in a previous patch (16.0.2.x), bringing the number of languages supported to 19, including English. Additional support is also available for the following languages by adding your own translations: Czech, Danish, Finnish, Hebrew, Norwegian, Thai, Albanian, Latin Bosnian, Bulgarian, Estonian, Latvian, Cyrillic Serbian, Lithuanian, Romanian, Slovakian, and Slovenian.

Attachments

This release also supports the ability to attach the URL for files to certain entities or transactions for tracking and collaboration purposes. This feature will be available in the collapsible contextual pane. This feature has been enabled in the Document Maintenance screen.

Technical Enhancements

The technical enhancements described below are included in this release.

Dashboard and User-Interface Configuration

Enhancements have been made to support the configuration of dashboard reports and in-context reports by the application administrator. This ability allows reports to be added and/or removed. In addition, the order of display can be modified in both the dashboard and the contextual pane of the relevant screens.

Functionality was also added to allow the application administrator to configure the tasks and reports menus and the sidebar icons. For example, if no users are using the Scheduled Allocation functionality, this link in the task list can be configured off, which means the privileges for each role do not have to be adjusted. A feature is also included to allow you to compare the base configuration to any customizations you have made so that customizations can be more easily re-applied after patching.

Security Differences View

An enhancement has been made to the feature in the application that is used for managing application security policies. This enhancement allows you to more easily see the differences in application security policies between patches, which will aid you in merging the base policies back to custom policies after a patch is applied to your environment.

Label Customization

This release introduces a new tool that can be used by application administrators to customize the resource strings (labels) used throughout the application. Previously, these actions could only be performed through a backend process. This capability allows you to configure the solution to use terms that are specific to your business, as needed. If more than one language is used, different values can also be defined by language.

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