

Oracle Retail Invoice Matching Cloud Service

Release Notes

Release 19.0.000

F26228-01

January 2020

This document highlights the major changes for Release 19.0.000 of Oracle Retail Invoice Matching Cloud Service.

Overview

Oracle Retail Invoice Matching Cloud Service supports the verification of merchandise invoice costs, quantities and taxes prior to payment. ReIM receives invoice data through Electronic Data Interchange (EDI), an Induction process, or from invoices manually entered through a group or single invoice entry facility. Invoice records are verified against associated purchase orders and receipts in an automated matching process.

If invoices are matched to receipts within retailer defined tolerance at a summary, parent, or item level, they are evaluated for best payment terms and posted to a staging table. The staging table is interfaced with the retailer's accounts payable system, where payments are processed and corresponding accounting entries are posted.

If invoices and receipts are not matched after a specified period of time, the auto-matching process flags the invoice with cost or quantity discrepancies. Users can then begin a manual identification of summary and detail-level matches or individually resolve item-level discrepancies. Discrepancies are resolved by applying reason codes based on a set of defined actions (for example, charge-back supplier) that determine the disposition of the discrepancies.

Oracle Retail Cloud Services and Business Agility

Oracle Retail Invoice Matching Cloud Service is hosted in the Oracle Cloud with the security features inherent to Oracle technology and a robust data center classification, providing significant uptime. The Oracle Cloud team is responsible for installing, monitoring, patching, and upgrading retail software.

Included in the service is continuous technical support, access to software feature enhancements, hardware upgrades, and disaster recovery. The Cloud Service model helps to free customer IT resources from the need to perform these tasks, giving retailers greater business agility to respond to changing technologies and to perform more value-added tasks focused on business processes and innovation.

Oracle Retail Software Cloud Service is acquired exclusively through a subscription service (SaaS) model. This shifts funding from a capital investment in software to an operational expense. Subscription-based pricing for retail applications offers flexibility and cost effectiveness.

Client System Requirements

The following technology is supported:

Browser Support

- Mozilla Firefox ESR 68+
- Internet Explorer 11
- Edge 44+
- Chrome (Desktop) 79+
- Safari 12+

Supported Oracle Retail Merchandising Products

Product	Version
Oracle Retail Merchandising Foundation Cloud Service	19.0.000

Supported Oracle Retail Cloud Service Products

Product	Version
Oracle Retail Insights Cloud Service Suite	16.0.2+, 18.0+

Supported Oracle Applications

Product	Version
Oracle E-Business Suite Financials	12.2
Oracle PeopleSoft Financials	9.2
Oracle Cloud Financials	Most Current Cloud Service Release
Oracle Warehouse Management Cloud (WMS)	19C+

Functional Enhancements

The functional enhancements below are included in this release.

Consignment and Concession Items

One of the major enhancements for Merchandising in this release was to expand the functionality supported around consignment and concession items. Although not greatly impacted by this enhancement, there were some impacts to Invoice Matching as a result of these changes.

Modifications were made to ignore consignment and concession items on vendor invoices because these types of items can now be ordered in Merchandising from suppliers such as owned items, but will not be paid for until they are sold.

Additionally, Invoice Matching now accepts consignment documents generated from Merchandising for ownership changes and product movement between owned and consignment locations, in addition to what was previously supported for customer sales and returns. The documents will continue to flow through the standard EDI upload process. Merchandise invoices are uploaded in matched status and passed through to the financial system. Debit Memos are uploaded in approved status and also passed through to the financial system.

For more details on the Merchandising enhancements related to consignment and concession items, see the Oracle Retail Merchandising Foundation Cloud Service Advance Release Notification for Release 19.

Technical Enhancements

The technical enhancements described below are included in this release.

New Languages

The following languages are now available for user selection for Merchandising Cloud Services, including Sales Audit, Pricing, Allocation, and Invoice Matching:

- Albanian
- Latin Bosnian
- Bulgarian
- Estonian
- Latvian
- Cyrillic Serbian
- Lithuanian
- Romanian
- Slovakian
- Slovenian

Attachments

This release also supports the ability to attach the URL for files to certain entities or transactions for tracking and collaboration purposes. This feature is available in the collapsible contextual pane. This feature has been enabled in the Document Maintenance screen.

Known Issues

The known issues described below remain in this release.

Known Issue/Defect	Defect Number
Application User IDs Within the Oracle Identity Cloud Service (Oracle IDCS) for user management, the default for creating user IDs is to use your email address. Merchandising Cloud Services captures user IDs in audit columns in tables related to who created and who last updated an event, transaction, or entity. In many cases, the maximum that these audit fields can hold is 30 characters. If you have users with email addresses that exceed 30 characters in length, you should use an alternative ID to email address to avoid causing errors.	

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Access to Oracle Support

Oracle customers that have purchased support have access to electronic support through My Oracle Support. For information, visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

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Value-Added Reseller (VAR) Language

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