

**Oracle® Revenue Management and Billing
Cloud Service**

Release 8.0

Release Notes

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About this Document

This document describes the feature enhancements and supported client platforms and browsers in this release. It highlights different roles and responsibilities of Oracle and Customer. It also highlights the known issues in this release.

This document does not describe the technical know-how on how to configure Oracle Revenue Management and Billing Cloud Service. For more detailed information, you can refer to the following documents:

Document Name	Description
<i>Oracle Revenue Management and Billing Cloud Service Federated Identity Configuration Guide</i>	Provides an overview of federated SSO login. It explains how to configure federated SSO login with SAML for ORMB Cloud Service.
<i>Oracle Revenue Management and Billing Cloud Service REST Services Configuration Guide</i>	Explains how to configure federated Web service login in order to access protected REST services on the ORMB Cloud environments.
<i>Oracle Revenue Management and Billing Cloud Service End User Provisioning Guide</i>	Explains how to setup the security administrator account for the ORMB Cloud Service. It also explains how to manage users and user groups for the ORMB Cloud Service. In addition, it explains how to import and export bulk users and user groups for the ORMB Cloud Service.
<i>Oracle Revenue Management and Billing Cloud Service SFTP Authentication Guide</i>	Explains how to configure SFTP authentication for the ORMB Cloud Service.

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ORMB Cloud Service 8.0 Feature Enhancements

For more information about the new features which are introduced and the existing features which are enhanced in ORMB Cloud Service Release 8.0, refer to the *Oracle Revenue Management and Billing Version 2.9.0.1.0 Release Notes*.

Cloud Service Documentation

User manuals and other technical documents are available in the Portable Document Format (PDF). You can access the Oracle Revenue Management and Billing Cloud Service release-specific documentation library (for example, Oracle Revenue Management and Billing Cloud Service Release 8.X Documentation Library) using the following URL:

https://docs.oracle.com/cd/F32139_01/homepage.htm

For feature documentation, refer to Oracle Revenue Management and Billing Version 2.9.0.1.0 Documentation. You can access the Oracle Revenue Management and Billing Version 2.9.X.X.X Documentation Library using the following URL:

https://docs.oracle.com/cd/F30097_01/homepage.htm

Supported Client Platforms and Browsers

You can access Oracle Revenue Management and Billing Cloud Service via a supported web browser. Oracle Revenue Management and Billing Cloud Service supports the following operating system and web browser combinations:

Operating System	Web Browser
Windows 10	Chromium Edge v83
	Firefox ESR 68.x
	Google Chrome Enterprise Version 81 or higher

The recommended monitor resolution is 1920x1080 or higher with the browser zoom level set to 100%. The application can be used with lower resolution monitors and/or at a greater than 100% browser zoom level, but users may need to use horizontal scrolling on some pages.

High-Level Roles and Responsibilities

This section outlines the high-level roles and responsibilities involved in the deployment, configuration, and maintenance of Oracle Revenue Management and Billing Cloud Service. The **Owner** column in the below tables indicate the party responsible for each role and responsibility.

Hardware, Storage, Technology, and Application Software

Role and Responsibility	Owner (Oracle or Customer)
Provide, deploy, and monitor hardware and storage	Oracle
Provide, deploy, run, and monitor all required technology (for example, containers, operating systems, databases, clustering, monitoring, tracing)	Oracle
Provide, deploy, run, and monitor all ORMB base application software	Oracle

Security

Role and Responsibility	Owner (Oracle or Customer)
Monitor cloud service infrastructure security	Oracle
Administer Oracle network security	Oracle
Administer customer network security	Customer
Configure and maintain cloud service users and access	Customer
Integrate with Oracle networks	Customer

Database

Role and Responsibility	Owner (Oracle or Customer)
Database administration services	Oracle
Backup and restore	Oracle
Backup retention	Oracle
Data replication in case of disaster recovery (where applicable)	Oracle
Disaster recovery database fail-over	Oracle
Refresh the testing database from PROD (upon request and within prescribed limits)	Oracle
Information Lifecycle Management	Oracle

Implementation, Configuration, and Extensions

Role and Responsibility	Owner (Oracle or Customer)
Plan and execute implementation project	Customer
Perform configuration of enterprise software features and functions	Customer
Execute functional, system, load, and performance testing of configuration and extensions	Customer
Ensure operational readiness	Customer
Schedule all gate review services	Customer

Patching and Upgrading

Role and Responsibility	Owner (Oracle or Customer)
Patch and upgrade underlying infrastructure software	Oracle
Patch and upgrade base application software	Oracle
Decide the cloud service upgrade schedule (within prescribed limits)	Oracle
Trigger environment upgrades (Development, Testing, and Production)	Oracle
Perform regression testing of configuration and extensions after patching or upgrades	Customer

Batch Processing

Role and Responsibility	Owner (Oracle or Customer)
Monitor underlying batch infrastructure	Oracle
Provide infrastructure logs for batch incidents	Oracle
Resolve infrastructure batch issues	Oracle
Determine batch schedule	Customer
Monitor batch job completion	Oracle
Perform first level investigation of batch issues	Customer
Provide customer logs of batch incidents	Oracle
Resolve functional batch issues	Oracle
Restart batch job	Customer
Resolve data issues	Customer

Support

Role and Responsibility	Owner (Oracle or Customer)
Triage, analyze, and resolve issues with the cloud service	Oracle
Triage, analyze, and resolve issues with configuration and extensions	Customer
Raise service requests via My Oracle Support and provide all requested information	Customer

Known Issues

For feature-specific known issues, refer to the **Known Issues** section in the *Oracle Revenue Management and Billing Version 2.9.0.1.0 Release Notes*.