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Retail Teller

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Accelerator Pack – RT and UP

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Introduction

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Introduction

Teller module facilitates the processing of several types of transactions like - card payment transactions, travelers cheque transactions, and Utility payments.

Hence in general, it can be classified as follows:

- Retail Teller
- Utility Payments

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Introduction

- Oracle FLEXCUBE provides inbuilt Retail Teller and Utility Payment products in the Retail Teller module for Retail Teller transactions entered through an Oracle FLEXCUBE branch.
- These products are factory shipped, and no new products other than these need be maintained for such Retail Teller transactions. You can, however, make changes to these inbuilt products, to suit your requirements, and specify any exchange rate parameters and any MIS details.
- For an exhaustive overview of these products and their associations with the corresponding functions in the Oracle FLEXCUBE Retail branch, refer to the subsequent slides.

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Retail Teller Function Ids and Product Codes

Branch Transaction Fast Path	Function Description	RT Module Product Code
EODM	EOD Maintenance	NA
1009	TC Sale against Account	TCSN
9020	Display of TC available in Vault	NA
1409	TC Purchase against account	TCPN
8205	TC Sale against GL	TCSG
8003	TC Purchase against Walkin	TCPW
8204	TC Sale against Walkin	TCSW

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Retail Teller Function Ids and Product Codes

Branch Transaction Fast Path	Function Description	RT Module Product Code
9018	Return TC to vault	NA
9017	Buy TC from Vault	NA
9016	Sell TC to HO	NA
9015	Buy TC from HO	NA
9011	Buy TC from Agent	NA
CRAP	Credit Card payment by Account	CRAC
CRCN	Credit Card payment by Cheque	NA

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Retail Teller Function Ids and Product Codes

Branch Transaction Fast Path	Function Description	RT Module Product Code
OFDL	Tanked Transaction File Download	NA
CLCS	Clear Workflow Cache	NA
REAN	Reassigning Transaction	NA
CRCM	Credit Card payment by In-House Cheque Deposit	CRCM
1075	Bill Payment Against Account	BPAT
1035	Bill Payment by In-house Cheque	BPIC
1045	Bill Payment by Clearing Cheque	BPCC

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Common Features

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Common Features of RT Module

- TC's Purchase from Head office, Agents and HO are facilitated.
- TC's Purchase and Sale from/to Vault is facilitated.
- Payment of Utility Bills against Account.
- Support for Generation of Advices and BIP Reports.
- Charge collection from both Transaction and offset account at a time is supported.
- Reversal supported for specific products.
- Amendment of exchange rate/Charges for special customers/High net-worth individuals.

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Common Features of RT Module

- Signature Verification validation supported on all customer related screens where multi-entry block is not supported.
- Facility to amend the transaction and resubmit when the authorizer rejects the transaction.
- Payment of Utility Bills against In-house/Clearing Cheque.
- Credit card payment by account supported.
- Approval by Email – Authorization to be done through Email.

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Standard Advices

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Standard Advices – Retail Teller

S.No	Advice Description	Advice Name
1	Credit Advice	CREDIT ADVICE CREDIT ADVICE WITH TOKEN Number
2	Debit Advice	DEBIT ADVICE DEBIT ADVICE WITH TOKEN Number

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Standard BIP Reports

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RT and Clearing standard BIP Reports

Reports	Function ID	Purpose
Cheque Book issued on Daily Basis Report	RTRPCHQD	This report lists all the Customer Account to which Cheque Book has been issued for the period inputted.
Authentication Report	STRBRNAU	This report lists the details of transactions authorized by the supervisor.
Inventory Balance Adjustment Report	IVRADJBL	This report will display the details of inventory for which inventory balance is adjusted.
Batch Journal Teller wise report	RTRBPJRN	Lists the transactions done by a user in a day and sums up the debits and credits for the user.
Cash Position Branch wise report	RTRPCCY	Lists Cash Position for all Tellers under each currency.
Teller Transaction Branch wise report	RTRPTRN	Lists the transactions done by Tellers under each product for a currency. Then the sum for each currency are listed.
Intra-bank transfer details	RTRIBTXD	• List of all Advance requests received in branch. • List of all Interbank cash transfer done in branch. • List of pending transfer request arrived at branch.



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