

Transactions User Guide

# **Oracle Banking Virtual Account Management**

Release 14.4.0.1.0

**Part Number F33425-01**

August 2020



## Transactions User Guide

Oracle Financial Services Software Limited  
Oracle Park  
Off Western Express Highway  
Goregaon (East)  
Mumbai, Maharashtra 400 063  
India

Worldwide Inquiries:

Phone: +91 22 6718 3000

Fax: +91 22 6718 3001

[www.oracle.com/financialservices/](http://www.oracle.com/financialservices/)

Copyright © 2018-2020, Oracle and/or its affiliates. All rights reserved.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are “commercial computer software” pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate failsafe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

This software or hardware and documentation may provide access to or information on content, products and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services.

---

# Contents

<b>Welcome to Transactions User Guide</b> .....	<b>1</b>
Internal Transfer.....	1
View Internal Transfer .....	1
Create Internal Transfer .....	3
Journal Online .....	4
View Journal Online.....	4
Create Journal Online.....	4
Amount Block .....	6
View Amount Block.....	6
Create Amount Block.....	6
Account Sanction Status History.....	8
Account Sanction Status History .....	8
Account Transaction Enquiry .....	8
Account Transaction Enquiry.....	8
Adhoc Account Report .....	10
Adhoc Account Report.....	10
View Generated Statements .....	11
View Generated Statements.....	11
Virtual Account Statement.....	12
Virtual Account Statement .....	13
Exchange Rate Queues .....	14
Amount Block .....	14
Journal Online .....	15
Business Exceptions.....	16
<b>Index</b> .....	<b>18</b>
<b>Reference and Feedback</b> .....	<b>19</b>
References.....	19
Documentation Accessibility.....	19
Feedback and Support.....	19

# Welcome to Transactions User Guide

Transaction is a process of money transfer, typically for corporates by banks. It includes banking products, payments, international trade and other services. Every day there are more than several billions of transactions are made around the world. It is an extraordinary amount of money that is transferred from one account to another.

This document is intended for Back Office Data Entry Clerk, Back Office Managers/Officers, Product Managers, End of Day Operators and Financial Controller users.

This section contains the following topics:

<a href="#">Internal Transfer</a>	<a href="#">Journal Online</a>
<a href="#">Amount Block</a>	<a href="#">Account Sanction Status History</a>
<a href="#">Account Transaction Enquiry</a>	<a href="#">Adhoc Account Report</a>
<a href="#">View Generated Statements</a>	<a href="#">Virtual Account Statement</a>
<a href="#">Exchange Rate Queues</a>	<a href="#">Business Exceptions</a>

## Internal Transfer

You can transfer funds from one virtual account to another virtual account that are mapped to same real account of the same customer. Internal transfers are processed immediately so that, the funds become available in the receiving account straight away.

### View Internal Transfer

The summary screen provides a list of configured internal transfer details for a customer. You can perform an internal transfer using the [Create Internal Transfer](#).

### How to reach here:

**Virtual Account Management > Transactions > Internal Transfer > View Internal Transfer**

The screenshot displays the 'View Internal Transfer' application window. The window title is 'View Internal Transfer'. Below the title bar, there is a search bar and navigation icons. The main content area contains a grid of 8 internal transfer cards, arranged in two rows of four. Each card displays the following information:

- Booking Reference Number: (e.g., 000ZVIB011990501)
- Booking Date: (e.g., 2018-06-18)
- Real Customer Number: (e.g., 000039)
- Transaction VA No: (e.g., 0006)
- Status: (e.g., Authorized, Active)

Field	Description
Booking Reference Number	Displays the booking reference number associated with the internal transfer.
Booking Date	Displays the booking date associated with the internal transfer.
Real Customer Number	Displays the number of the customer.
Transaction Virtual Account Number	Displays the transaction virtual account number.
Status	Displays the status of the record.

### How to reverse a transaction:

1. In the **View Internal Transfer** screen, click a tile to open a configured records. The selected internal transfer screen appears.

The screenshot shows the 'Internal Transfer' screen with the following details:

- Booking Reference Number:** 000ZV18011950001
- Booking Date:** Jun 13, 2018
- Value Date:** Jun 13, 2018
- Source Code:** Internal
- Source Reference Number:** (empty)
- Customer Number:** 000039
- Real Account Number:** 00096333034
- Real Account Branch:** 000
- Original Reference Number:** (empty)

**Transaction Details:**

- Virtual Account Number:** 0012
- Currency:** GBP
- Amount:** £100.00
- Transaction Code:** TRN
- Debit/Credit Indicator:** Debit

**Offset Details:**

- Virtual Account Number:** 0011
- Currency:** GBP
- Amount:** £100.00
- Transaction Code:** TRN
- Debit/Credit Indicator:** Credit

**Other Details:**

- Remarks:** (empty text area)

2. Click **Reverse** on the screen toolbar, a confirmation message appears.

The screenshot shows a 'Reverse' dialog box with the following content:

- Title:** Reverse
- Message:** Are you sure you want to reverse the record? Please confirm
- Remarks:** (empty text area)
- Buttons:** Confirm, Cancel

3. Provide remarks and click **Confirm** to reverse the transaction.

## Create Internal Transfer

The maintenance screen allows you to configure internal transfer from one virtual account to another within the structure mapped to the same account of the customer.

### How to reach here:

**Virtual Account Management > Transactions > Internal Transfer > Create Internal Transfer**

The screenshot shows the 'Create Internal Transfer' form. It includes sections for Booking Details, Transaction Details, Offset Details, and Other Details. The Booking Details section contains fields for Booking Reference Number, Booking Date, Value Date, Source Code, Source Reference Number, Customer Number, Real Account Number, and Original Reference Number. The Transaction Details section contains fields for Virtual Account Number, Currency, Amount, and Transaction Code, along with a Debit/Credit Indicator. The Offset Details section contains fields for Virtual Account Number, Currency, Amount, and Transaction Code, along with a Debit/Credit Indicator. The Other Details section contains a Remarks field. There are 'Save' and 'Cancel' buttons at the bottom right.

### How to add an internal transfer:

1. In the **Create Internal Transfer** screen, provide the required details:

- Booking Reference Number: The system generates the booking reference number.
- Booking Date: By default, the application date is selected as the booking date.
- Value Date: Click **Calendar** to select a value date from the drop-down calendar.
- Source Code: Click **Search** to view and select the source code.
- Source Reference Number: Enter the source reference number.
- Customer Number: Click **Search** to view and select the customer number.
- Real Account Number: Click **Search** to view and select the account number. Depending on the real account number selected, the associated virtual account number are populated in the Virtual Account Number fields of Transaction Details and Offset Details.
- Real Account Branch: Based on the Real Account Number selected, the information is auto-populated.
- Original Reference Number: The system generates the original reference number.

#### Transaction Details

- Virtual Account Number: Click **Search** to view and select the virtual account number.
- Currency: Based on the Virtual Account Number selected, the information is auto-populated.
- Amount: Enter the amount.
- Transaction Code: Click **Search** to view and select the transaction code. To create a new transaction code, see [Transaction Code](#) in the [Common Core User Guide](#).
- Debit/Credit Indicator: Select one of the options to indicate if the transaction is debit/credit.

#### Offset Details

- Virtual Account Number: Click **Search** to view and select the virtual account number.

- Currency: Based on the Virtual Account Number selected, the information is auto-populated.
- Amount: The system populates the amount entered in the Transaction Details.
- Transaction Code: Click **Search** to view and select the transaction code.
- Debit/Credit Indicator: Select one of the options to indicate if the transaction is debit/credit. If the Transaction Details is selected as Debit, the Offset Details is automatically selected as Credit. As both cannot be debit/credit.

### Other Details

- Remarks: Enter additional information about the internal transfer fund.

2. Click **Save**. You can view the configured internal transfer details in the [View Internal Transfer](#).

## Journal Online

Journal online is used for posting debit/credit transactions to virtual accounts. Any transaction posted on the virtual account is redirected to the underlying DDA for transaction posting into the real account.

### View Journal Online

The summary screen provides a list of journal online transactions. You can post debit/credit transactions to the virtual accounts using the [Create Journal Online](#).

### How to reach here:

**Virtual Account Management > Transactions > Journal Online > View Journal Online**

Processing Reference Number	Source Reference Number	Source Code	Status
004ZJNL011330001	0040BVAM0...	OBVAM	Authorized, Active
004ZJNL011330503	OBVAM01	OBVAM	Authorized, Active
004ZJNL011330516	OBVAM02	OBVAM	Authorized, Active
004ZJNL011330517	OBVAM03	OBVAM	Authorized, Active
004ZJNL011330518	OBVAM04	OBVAM	Authorized, Active
004ZJNL011330522	OBVAM07	OBVAM	Authorized, Active
004ZJNL011330523	OBVAM08	OBVAM	Authorized, Active
004ZJNL011330524	OBVAM09	OBVAM	Authorized, Active

Field	Description
Processing Reference Number	Displays the processing reference number.
Source Reference Number	Displays the source reference number.
Source Code	Displays the source code.
Status	Displays the status of the record.

You can also perform a reverse transaction for journal online, see [How to reverse a transaction](#): (the steps are similar).

### Create Journal Online

The maintenance screen allows you to post debit/credit transactions for a virtual account.

## How to reach here:

### Virtual Account Management > Transactions > Journal Online > Create Journal Online

Create Journal Online

New

Source Code \*  
OBVAM

Source Reference Number

Booking Date  
May 16, 2018

Initiation Date  
May 16, 2018

Processing Reference Number  
No Data Available

Original Reference Number  
No Data Available

Account Number \*  
Force Debit  
Value Date  
May 16, 2018  
ECA or Block Reference Number  
Real Account Branch  
Skip DDA Entries

Virtual Account Currency  
Transaction Currency \*  
Exchange Rate  
Block Release Status  
Real Account Currency  
DDA Offset

Virtual Account Branch  
Transaction Amount \*  
Account Currency Amount  
Reporting Information  
Real Account Exchange Rate  
Additional Text

Dr/Cr \*  
Transaction Code \*  
Reconciliation Reference Number  
Real Account Number  
Real Account Amount

+

Save Cancel

## How to add a journal online:

1. In the **Create Journal Online** screen, provide the required details:
  - Source Code: Click **Search** to view and select the required source code.
  - Source Reference Number: Enter the source reference number.
  - Booking Date: By default, the application date is selected as the booking date.
  - Initiation Date: By default, the application date is selected as the booking date.
  - Processing Reference Number: The system generates an unique processing reference for the transaction.
  - Original Reference Number: The system generates an original reference number for the transaction.
2. Click + to add a row and provide the required details:
  - Account Number (Virtual Account/Identifier): Click **Search** to view and select the required account number.
  - Virtual Account Currency: Based on the Virtual Account selected, the information is auto-populated.
  - Virtual Account Branch: Based on the Virtual Account selected, the information is auto-populated.
  - Debit/Credit: Select if the transaction is debit/credit.
  - Force Debit: If selected, the account is forced debited and no balance check is performed.
  - Transaction Currency: Click **Search** to view and select the transaction currency.
  - Transaction Amount: Enter the transaction amount.
  - Transaction Code: Click **Search** to view and select the transaction code.
  - Value Date: By default, the application date is selected as the value date.
  - Exchange Rate: Enter the exchange rate.
  - Amount in Account Currency: Enter the amount in account currency.



- Reconciliation Reference Number: Enter additional information about the transaction that is used for the reconciliation purpose.
- ECA or Block Reference Number: Enter the block or ECA reference number.
- Reporting Information: Enter additional information about the transaction which must be reported.
- Real Account Number: Enter the real account number.
- Real Account Branch: Enter the real account branch.
- Real Account Exchange Rate: Enter the real account exchange rate.
- Real Account Amount: Enter the real account amount.
- Skip DDA Entries: If enabled, indicates to skip a DDA entry for an account number.
- DDA Offset: Click **Search** to view and select the DDA offset details.
- Additional Text: Enter additional information about the transaction.

3. Click **Save**. You can view the configured journal online in the [View Journal Online](#).

## Amount Block

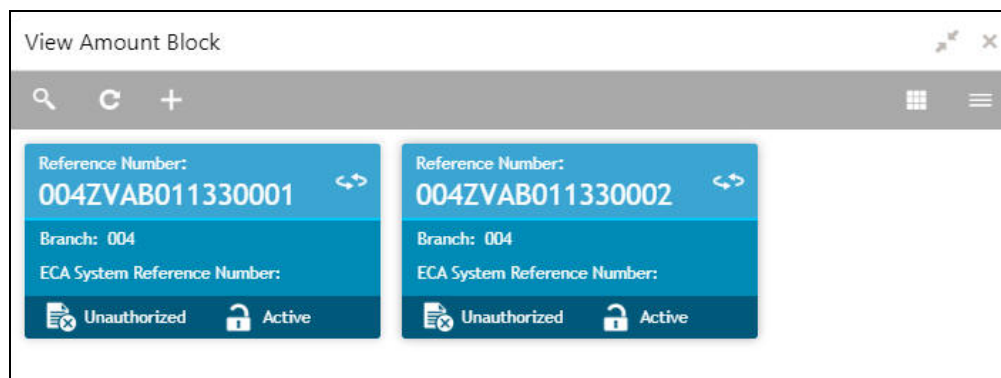
You can block a specified amount for a virtual account. When an amount is blocked for a virtual account, the available balance for transaction is the current balance minus the defined amount block. Example: If the total amount in the account is \$10,000 and the amount block is \$1,000, the available balance for transaction is \$9,000

### View Amount Block

The summary screen provides a list of amount blocks for a virtual account. You can block an amount using the [Create Amount Block](#).

#### How to reach here:

**Virtual Account Management > Transactions > Amount Block > View Amount Block**



Field	Description
Reference Number	Displays the amount block reference number.
Branch	Displays the branch number.
ECA System Reference Number	Displays the ECA reference number.
Status	Displays the status of the record.

### Create Amount Block

The maintenance screen allows you to define an amount block for a virtual account.

## How to reach here:

### Virtual Account Management > Transactions > Amount Block > Create Amount Block

The screenshot shows the 'Create Amount Block' interface. At the top, there is a 'New' button. Below it are several input fields: 'Effective Date' and 'Expiry Date' with calendar icons; 'Block Type' with a dropdown menu showing 'Select Block Type'; 'Reference Number' with the text 'No Data Available'; 'Source Code' with a search icon; 'Source Reference Number'; 'Branch'; and 'CPM'. Below these fields is a section titled 'Amount Block Details' with a table. The table has the following columns: Account Number, Account Branch, Block Currency, Requested Amount in Block Ccy, Exchange Rate, Block Ccy-VA Ccy, Account Currency, Requested Amount in Account Ccy, and Released Amount in Block Currency. The table is currently empty, showing 'No data to display.' At the bottom of the table, there are '+', '-', and 'x' buttons. Below the table is a pagination bar showing 'Page 1 (0 of 0 items)' and navigation arrows. At the very bottom of the form are 'Save' and 'Cancel' buttons.

## How to add an amount block:

1. In the **Create Amount Block** screen, provide the required details:

- Effective Date: Select a start date for the amount block from the drop-down calendar.
- Expiry Date: Select an expiry date for the amount block from the drop-down calendar.
- Block Type: Select a block type from the drop-down list.
- Reference Number: The system generates a reference number.
- Source Code: Click **Search** to view and select the required source code.
- Source Reference Number: Enter/the system generates a default reference number.
- Branch: Displays the branch number.

### Amount Block Details

2. Click + to add a row and provide the required details:

- Account Number: Click **Search** to view and select the account number.
- Account Branch: Based on the Account Number selected, the information is auto-populated.
- Block Currency: Click **Search** to view and select a currency.
- Requested Amount in Block Currency: Enter an amount for the blocked currency.
- Account Currency: Based on the Account Number selected, the information is auto-populated.
- Requested Amount in Account Currency: Enter the requested amount block.
- Released Amount in Block Currency: The system generates the release amount.
- Outstanding Amount in Block Currency: The system generates the outstanding amount.
- ECA System Reference Number: Displays the ECA system reference number details.
- Real Account Number: The system generates the real account number.
- Real Account Branch: The system generates the real account branch.
- Real Account Currency: The system generates the real account currency.
- Real Account Amount: The system generates the real account amount.
- Real Account Exchange Rate: The system generates the real account exchange rate.
- Remarks: Enter additional details of the amount block.

3. Click **Save**. You can view the account block details in the [View Amount Block](#).

# Account Sanction Status History

You can view the history of sanction status updates of a virtual account.

## Account Sanction Status History

The Account Sanction Status History allows you to view the history of sanction status updates of a virtual account.

### How to reach here:

#### Virtual Account Management > Queries > Account Sanction Status History

1. In the **Account Sanction Status History** screen, provide the required details:
  - Virtual Account Number: Click **Search** to view and select a virtual account number.
  - Virtual Account Name: Displays the virtual account name.
  - Start Date: Click **Calendar** to select a start date from the drop-down calendar.
  - End Date: Click **Calendar** to select a start date from the drop-down calendar.
2. Click **Query** to view account sanction status history details.

Column	Description
Source Reference	Displays the source reference number.
Reference Number	Displays the reference number.
Sanction Status	Displays the sanction status.
Maker ID	Displays the maker ID.
Authorized ID	Displays the Authorized ID.
Date	Displays the date.
Remarks	Displays the remarks.

# Account Transaction Enquiry

You can view the transaction details for a virtual account. The transactions include both journal transactions and internal transfers.

## Account Transaction Enquiry

The query screen provides a list of transaction on a virtual account.

### How to reach here:

#### Virtual Account Management > Queries > Account Transaction Enquiry

Account Transaction Enquiry

Virtual Account Number \*  
 Virtual Account Name: No Virtual Account Selected  
 Transaction Start Date \*: Jan 29, 2019  
 Transaction End Date \*: Jan 29, 2019  
 Debit/Credit  
 Transaction Type  
 Transaction Currency  
 Source Code  
 Include Child Accounts:

Query Diagram View Export

Virtual Account Number	Transaction Reference Number	Debit/Credit	Transaction Currency	Transaction Amount	Transaction Code	Transaction Date	Value Date	Additional Information
No data to display.								

## How to query an amount transaction enquiry:

- In the **Create Amount Transaction Enquiry** screen, provide the required details:
  - Virtual Account Number: Click **Search** to view and select a virtual account number.
  - Virtual Account Name: Based on the Virtual Account Number selected, the information is auto-populated.
  - Transaction Start Date: Select a transaction start date from the drop-down calendar.
  - Transaction End Date: Select a transaction end date from the drop-down calendar.
  - Debit/Credit: Select if it is debit/credit.
  - Transaction Type: Select a type of transaction.
  - Transaction Currency: Click **Search** to view and select a currency for the transaction.
  - Source Code: Click **Search** to view and select a source code.
- Click **Query** to view amount transactions:

Column	Description
Virtual Account Number	Displays the virtual account number.
Transaction Reference Number	Displays the transaction reference number.
Debit/Credit	Indicates if its a debit/credit transaction.
Transaction Currency	Displays the transaction currency.
Transaction Amount	Displays the transaction amount.
Transaction Code	Displays the transaction code.
Transaction Date	Displays the transaction date.
Value Date	Displays the value date.
Additional Information	Displays additional information about the transactions.
Reconciliation Reference Number	Displays the reconciliation reference number.

# Adhoc Account Report

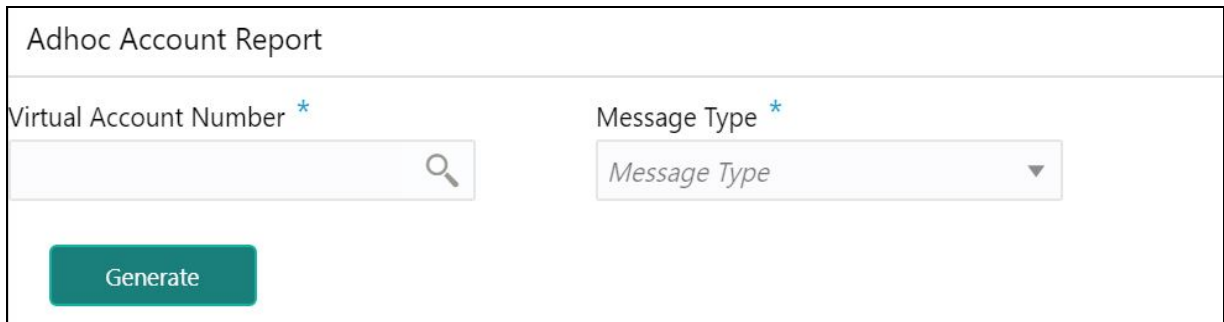
You can generate Intra-day adhoc account report for a given virtual account number. Once the report is generated, you can view the report on the screen with an option to download.

## Adhoc Account Report

The generation screen provides an option to generate and interim the account report.

### How to reach here:

**Virtual Account Management > Queries > Adhoc Account Report**



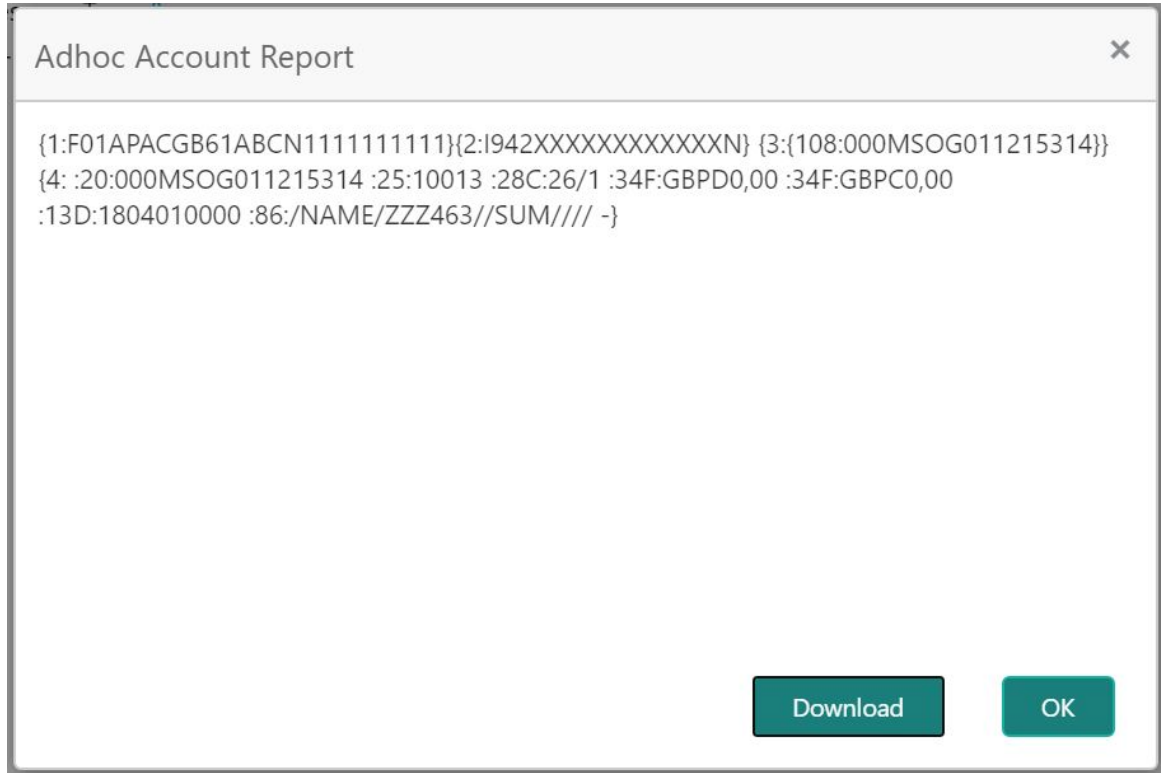
Adhoc Account Report

Virtual Account Number \*

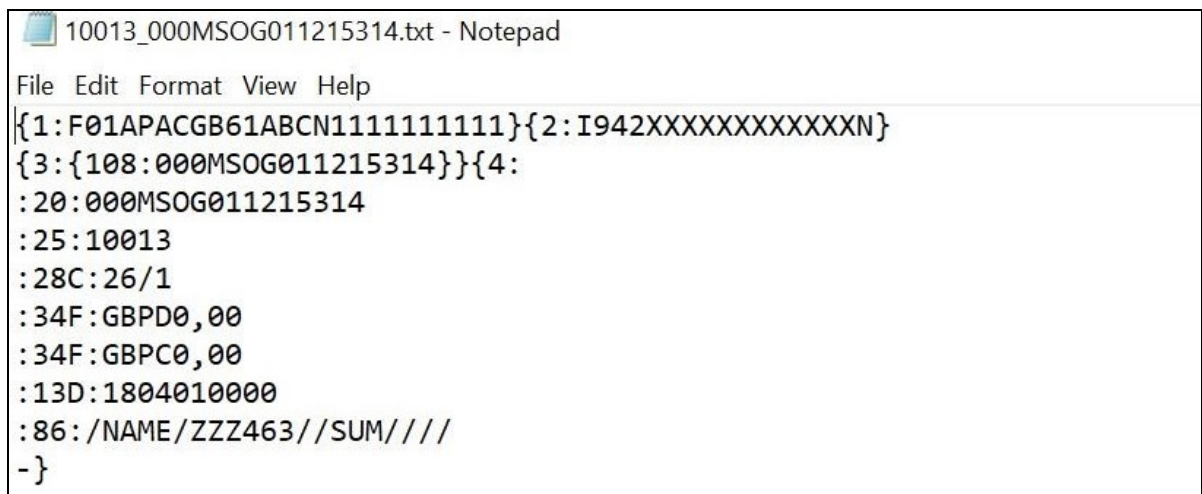
Message Type \*

### How to generate an interim virtual account report:

1. In the Adhoc Account Report screen, provide the required details:
  - Virtual Account Number: Click **Search** to view and select the required virtual account number.
  - Message Type: Select one of the message type from the drop-down list:
    - MT942
    - CAMT.052
2. Click **Generate** to view the interim virtual account report on the screen. A sample screenshot of the generated report is illustrated:



3. Click **Download** to download the interim account report in .txt format. A sample screenshot of the downloaded report is illustrated:



You can also view the report in View Generated Statements screen. Refer to the section [View Generated Statements](#) for more details.

## View Generated Statements

You can query and view already generated SWIFT, ISO and PDF statement details.

### View Generated Statements

The query screen provides a list of SWIFT, ISO and PDF statement details.

#### How to reach here:

**Virtual Account Management > Queries > View Generated Statements**

## How to query generated statements:

- In the **View Generated Statements** screen, provide the required details:
  - Customer ID: Click **Search** to view and select a customer ID.
  - Virtual Entity ID: Click **Search** to view and select a virtual entity ID.
  - Virtual Account Branch: Click **Search** to view and select a virtual account branch.
  - Virtual Account Number: Click **Search** to view and select a virtual account number.
  - Message Type: Select a message type from the drop-down list:
    - MT-940
    - MT-950
    - MT-942
    - CAMT-052
    - CAMT-053
    - PDF
  - Start Date: Select a start date from the drop-down calendar.
  - End Date: Select an end date from the drop-down calendar.
- Click **Query** to view the statement:

Column	Description
Branch	Displays the branch.
Virtual Account Number	Displays the virtual account number.
Virtual Entity ID	Displays the virtual entity ID.
Statement Date	Displays the statement date.
Message Type	Displays the type of message the statement is generated.
Reference	Displays the reference details.
Parent Reference	Displays the parent reference details.
View Statement	Displays the statement.

## Virtual Account Statement

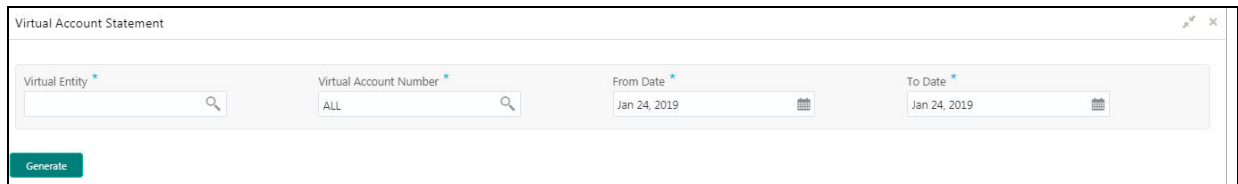
You can generate all transactions with their effective account balances over a specified period of time for a given virtual account number that is associated with a virtual entity. The virtual account statement is generated in a downloadable PDF format.

## Virtual Account Statement

The generation screen provides a list of all transactions and their effective account balances in a PDF format.

### How to reach here:

**Virtual Account Management > Queries > Virtual Account Statement**



### How to generate a virtual account statement:

1. In the **Virtual Account Statement** screen, provide the required details:
  - Virtual Entity: Click **Search** to view and select a virtual entity.
  - Virtual Account Number: Based on the Virtual Entity selected, the information is auto-populated.
  - From Date: Select a date from when to download the account statement details using the drop-down calendar.
  - To Date: Select a date until when to download the account statement details using the drop-down calendar.




#### Note

The To Date field cannot be greater than the application date.

2. Click **Generate** to download the virtual account statement in a PDF format.

A sample screenshot of the generated statement is illustrated:





**Virtual Account Statement**

From Date : 2018-04-01      To Date : 2018-04-30

Virtual Entity ID      stu123  
 Virtual Entity Name    ENT EOD 1

Customer Name        ATOZ Solutions  
 Customer Number      000463

Report Generation Date    2020-08-04 10:08:00

Address:                2  
                               Green Road  
                               Unit A  
                               London  
                               DZ  
                               435432

Virtual Account Name    ENT EOD  
 Virtual Account No      1000010  
 Branch Code            000  
 Currency                GBP  
 Current Balance        -3,000.00  
 Opening Balance        0.00  
 Closing Balance        -3,000.00

TRANSACTION DATE	VALUE DATE	TRANSACTION DESCRIPTION	WITHDRAWAL	DEPOSIT	BALANCE
1-Apr-18	9-May-19	immediate credit-testing eod batch test	3,000.00	0.00	-3,000.00

---

\*\*End of Statement\*\*



**Note**  
 In Virtual Account Statement PDF, **Address** displays the structured address, if **Structured Address Applicable** is selected while configuring the bank parameters, otherwise it displays the correspondence address.

## Exchange Rate Queues

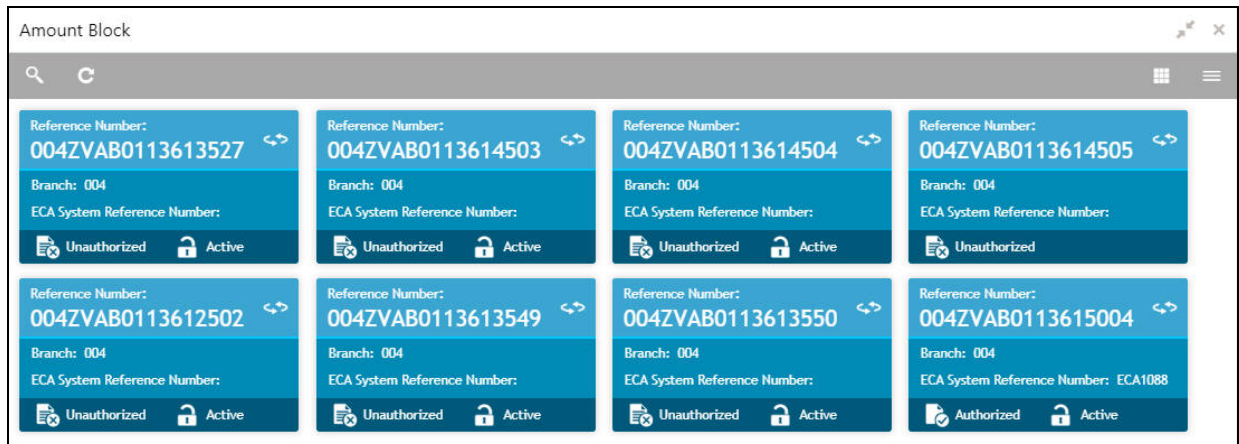
You can access and approve the exchange rate queues for amount block and journal online.

### Amount Block

You can approve an amount block record.

### How to reach here:

**Virtual Account Management > Queues > Exchange Rate Queues > Amount Block**



Field	Description
Reference Number	Displays the amount block reference number.
Branch	Displays the branch number.
ECA System Reference Number	Displays the ECA reference number.
Status	Displays the status of the record.

### How to approve an amount block rate queue:

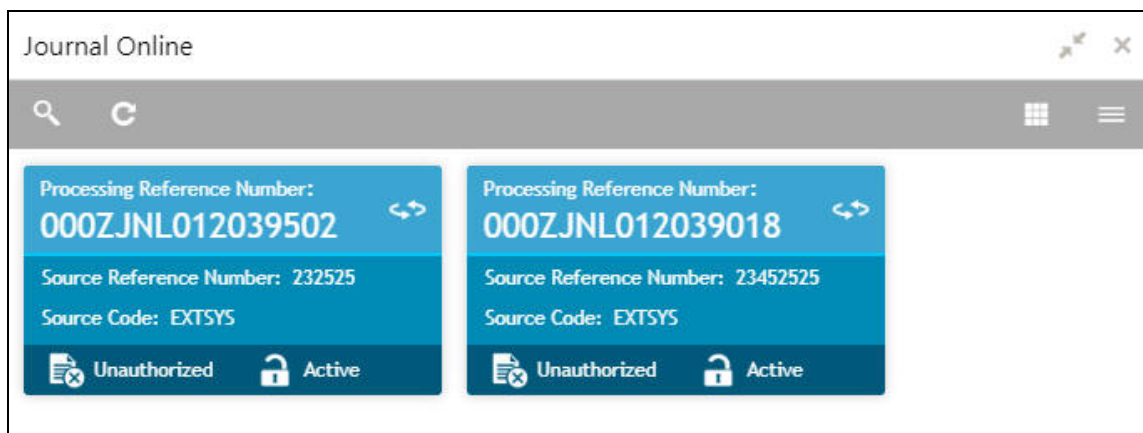
1. In the **Amount Block** screen, select the required record. The **Amount Block Rate Queue** screen appears.
2. In the **Amount Block Rate Queue** screen, provide the require details in the grid:
  - Real Account Exchange (New): Enter a real account exchange details.
  - Real Account Amount (New): Based on the Real Account Exchange entered, the real account amount is auto-populated.
3. Click **Approve**. A confirmation message appears.

### Journal Online

You can approve a journal online record.

### How to reach here:

**Virtual Account Management > Queues > Exchange Rate Queues > Journal Online**



Field	Description
Processing Reference Number	Displays the processing reference number.
Source Reference Number	Displays the source reference number.
Source Code	Displays the source code.
Status	Displays the status of the record.

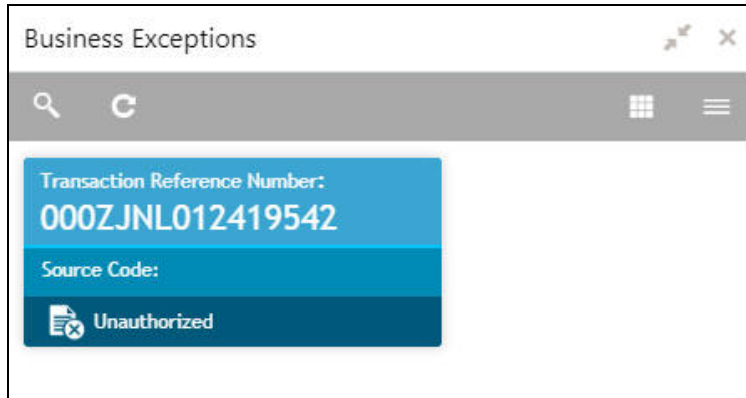
You can also approve a journal online record for an exchange rate queue, see [How to approve an amount block rate queue](#): (the steps are similar).

## Business Exceptions

You can view the transaction details of the business exceptions.

### How to reach here:

**Virtual Account Management > Queues > Business Exceptions**



Field	Description
Transaction Reference Number	Displays the transaction reference number.
Source Code	Displays the source code.
Status	Displays the status of the record.

### How to view a business exception queue:


- In the **Business Exception** screen, select the required record. The **Business Exception Queue** screen appears.

Business Exception Queue

---

Transaction Reference Number

**000ZJNL012415073** [View Payload](#)

 ECA System: FCUBS14.0

**Exception:** Could not interact with ECA System

**Retry Count:** 4

**Posting Status:** FAILURE

**Updated By:**

**Updated On:**

---

[Retry](#)

**Options in Business Exception Queues:**

- View Payload: Displays the payload details of the business exceptions.
- Retry: Allows you to retry the business exception queues.

## A

Account Sanction Status History .....	11
Account Transaction Enquiry .....	11, 13
Account Transaction Enquiry Query .....	11, 14, .....
.....	16
Adhoc Account Report .....	13
Adhoc Account Report Maintenance .....	13
Amount Block .....	9
Amount Block Maintenance .....	9
Amount Block Summary .....	9

## B

Business Exceptions .....	19
---------------------------	----

## E

Exchange Rate Queues .....	17
----------------------------	----

## I

Internal Transfer .....	4
Internal Transaction Maintenance .....	6
Internal Transfer Summary .....	4, 11

## J

Journal Online .....	7
Journal Online Maintenance .....	7
Journal Online Summary .....	7

## V

View Generated Statements .....	14
View Generated Statements Summary .....	14
Virtual Account Statement .....	15

---

## Reference and Feedback

### References

For more information on any related features, you can refer to the following documents:

- Oracle Banking Security Management System User Guide
- Oracle Banking Common Core User Guide
- Oracle Banking Getting Started User Guide
- Oracle Banking Virtual Account Management Overview Guide
- Oracle Banking Virtual Account Management Customer and Accounts User Guide
- Oracle Banking Virtual Account Management Identifier User Guide
- Oracle Banking Virtual Account Management Configuration User Guide
- Oracle Banking Virtual Account Management Installation Guides

### Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/us/corporate/accessibility/index.html>.

### Feedback and Support

Oracle welcomes customers' comments and suggestions on the quality and usefulness of the document. Your feedback is important to us. If you have a query that is not covered in this user guide or if you still need assistance, please contact documentation team.