Oracle Construction Intelligence Cloud Advisor Risk Insights Reference Guide

December 2023



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# **Getting Started**

Welcome to Construction Intelligence Cloud Advisor!

Construction Intelligence Cloud Advisor (CIC Advisor) is a smart project advisor that helps improve project productivity and risk management by using predictive intelligence and recommendations. CIC Advisor harnesses the power of data science, predictive analytics, and artificial intelligence on project data to improve process visibility, detect anomalies, make recommendations, raise early warnings, and provide actionable insights for your organization.

CIC Advisor can be used by:

- Senior executives to view what projects are on track or have issues to improve project performance, increase margins, and reduce risk
- Portfolio and project managers involved in project planning to view activities that have the potential to cause delays, increase cost, or are at risk
- > Process owners interested in improving the project planning process for your organization

Equipped with self-learning capabilities and mechanisms to learn from your feedback, CIC Advisor provides more powerful predictions over time.

This *Reference Guide* provides detailed information on risk insights available in CIC Advisor for correspondence managed and tracked in Oracle Aconex.

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# **About Your Login Credentials**

New customers receive an initial email from no-reply@oracle.com to activate their Oracle Cloud account. The link has an expiration date mentioned at the bottom of the email. Make sure to activate your account before the link expires.

You will receive a separate welcome email from no-reply@primavera.oraclecloud.com that includes the URL to access CIC Advisor.

All other email communications coming from your CIC Advisor environment will be sent from noreply@primavera.oraclecloud.com.

Tips

If you do not receive either email, check the spam or junk folder in your email account, or reach out to your customer success manager or CIC administrator.

- In case you miss the activation window to activate your CIC Advisor account, reach out to your customer success manager or CIC administrator.
- Add no-reply@oracle.com and no-reply@primavera.oraclecloud.com to your address book or list of approved contacts.

# Accessing CIC Advisor

To sign in to CIC Advisor:

 In a browser, enter: https://host/<tenantid>/analytics where, <tenantid>: Your cloud account set up for CIC Advisor

#### Notes:

- Ensure you have been granted appropriate access by the administrator.
- For a list of supported browsers, see the *Client System Requirements* document.
- 2) In the User Name field, enter your user name.
- 3) In the **Password** field, enter your case-sensitive password.
- 4) Select Sign In.

# **Reset Your Password**

You can reset your password for CIC Advisor at any time.

To reset your password:

- 1) Navigate to the Oracle Cloud Account Sign In page.
- 2) Select the Need help Signing in? Click here link.
- 3) On the **Forgot your password** page, enter your username, and then select **Next**.
- 4) Review the on-screen message, and select Submit.
- 5) Select the **Password Reset** button in the email you receive.
- 6) On the **Reset Your Password** page, complete the **New Password** and **Confirm New Password** fields.

**Note**: The **Confirm New Password** field will not be active until your new password meets the specified criteria.

7) Select Submit.

8) Select **Click here** to continue to navigate back to the **Oracle Cloud Account Sign In** page, and log in with your new password.

**Note**: To allow time for system processing, it is recommended that you wait a few minutes before logging in with your new password.

# **About Consent Notices**

Consent notices alert you to the need to protect personal information (PI). You and your organization might be collecting, processing, storing, and transmitting PI while using Construction Intelligence Cloud Advisor. When you accept a consent notice in a source application such as P6 EPPM, your consent covers the collection, processing, storing, and transmission of PI data, and means of retrieving data including but not limited to project export, downloaded tables, reports, documents, web services, and API. If you refuse consent in the source application you might not be able to access some areas of Analytics.

You may be asked to provide consent to show that you understand the need to treat PI as secure data. You may also be asked to provide consent for your organization to collect, process, store and transmit your PI. If you refuse consent you will be denied access to the source application and Analytics.

You can withdraw your consent at any time within a source application.

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# **About Personal Information**

Personal information (PI) is any piece of data which can be used on its own or with other information to identify, contact, or locate an individual in context. The information is not limited to a person's name, address and contact details. For example, a person's IP address, phone IMEI number, gender, and location at a particular time could all be personal information. Depending on local data protection laws, organizations may be responsible for ensuring the privacy of PI wherever it is stored, including in back-ups, locally stored downloads, and data stored in development environments.

**Caution**: Personal information (PI) may be at risk of exposure. Depending on local data protection laws organizations may be responsible for mitigating any risk of exposure.

# **Cookies Usage in Construction Intelligence Cloud Advisor**

When using CIC Advisor, the server may generate cookies and send them to the user's browser. The user's machine stores the cookies, either temporarily by the browser, or permanently until they expire or are removed manually.

Oracle might use cookies for authentication, session management, remembering application behavior preferences and performance characteristics, and to provide documentation support.

Also, Oracle might use cookies to remember your login details, collect statistics to optimize site functionality, and deliver marketing based on your interests.

# **CIC Advisor Risk Insights**

This chapter describes potential risks discovered and predicted by CIC Advisor when your organization uses Oracle Aconex to track and manage correspondences and collaborate on design and construction projects.

# **In This Section**

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Collaboration Performance Page	76

# **Project Listings Page**

# How to Get Here

Sign in to CIC Advisor.

							ipluser1 👻
Projects							
Filter	Daviau dalar	ich Outstand	na DCIr	Oueselue DEte	Other side	Mail collaboration	Deview collaboration
Project Name Project Type	0 -		- 7	0 - 394	0 - 548		
ShinaHntels						Sort By Review delay risk :	High to low
Sinnerioteis							
Review delay risk	RFI delay risk			Other risks		Collaboration	
Document reviews at risk	Outstanding	Overdue		Safety and rework risl	ks	Review	Mail
50	1	394		327		33%	57%
LemonTreeAuto							
Review delay risk	RFI delay risk			Other risks		Collaboration	
Document reviews at risk	Outstanding	Overdue		Safety and rework risk	ks	Review	Mail
45	7	281		548		67%	25%

# Purpose

Construction projects need to comply with several industry-wide standards and practices such as local building codes, modeling and design documents etc. which require a extensive amount of collaboration and documentation among personnel such as general contractors, subcontractors, architects, etc. When collaborating with various groups risks and legal issues of construction projects may be discussed. Use CIC Advisor to uncover hidden risks and collaboration in your projects with data from Aconex.

KPIs provide a snapshot of how well risks and resources are being managed inn your project and how well do your stakeholders collaborate to share information relevant to your project. The **Project Listings** page displays counts for the KPI metrics which measure the health of your construction projects in the following areas:

## Review Delay Risk

Select this KPI tile to focus on workflows with delays in document reviews on the *Risk Overview Page* (on page 12).

#### RFI Delay Risk

Select this KPI tile to focus on identified outstanding and overdue RFI risks on the *Risk Overview Page* (on page 12).

# Other Risks

Select this KPI tile to focus on all other risk categories on the *Risk Overview Page* (on page 12).

## Collaboration

Collaboration is key for any successful project. Team performance and collaboration is a significant measure and indicator of project success. Communication is a key cornerstone for delivering successful project initiatives consistently.

Select this KPI tile to discover the extent of collaboration and communication practiced between resources, contractors, etc. using mail counts in the *Collaboration Performance Page* (on page 76). Use this information to discover good collaborators and poor collaborators to improve communication and response times in your organization.

## **Project Risk Module**

Risk management and planning is an inherent component of any project plan. CIC Advisor goes a step further to assess how efficiently risk is being managed in your construction project and predicts an overall score based on your current project schedule. By using the predicted risk score from CIC Advisor you can now address the hidden risks that have been identified using data from Aconex.

## **Risk Overview Page**

## How to Get Here

1) Sign in to CIC Advisor.



2) On the Project Listings page, select any KPI tile of a project.

# Purpose

Anticipating and identifying risks beforehand can only ensure a higher success rate for your projects. Use this page to identify unanticipated health and safety, litigation, information, and change risks. CIC Advisor currently uses data from Aconex to collate, analyze, and identify hidden risks.

Use this page to evaluate the types of risk are you likely to encounter in its current state.

The **Risk Overview** page provides a snapshot of the following types of risks predicted for your project.

It includes the following sections:

Section Number	Section Title
1	Review Delay Risk (see "Review Delay Risk Page" on page 20)
2	RFI Predicted Delay Risk (on page 14)
3	<i>Litigation Risk</i> (on page 15)
4	Health and Safety Risk (on page 17)
5	Information Risk (on page 18)
6	Change Risk (on page 19)

**Review Delay Risk** 

view delay risk			More detail:
Workflows pree	dicted to delay		
Next 7 days		Total	
	3 Reviews	3 Reviews	

## Purpose

The **Review delay risk** section displays a summary of the number of workflows with a predicted risk of delay in your project. It displays:

- the total number of workflows in your project with a predicted risk of delay
- the number of of workflows with a predicted risk of delay in the next 7 days
- the number of workflows with actual delays in your project.

The severity of risk for each of the above counts are classified as:

- Green: Indicates 0 1 workflows with predicted risk of delay (Low)
- Amber: Indicates 1 3 workflows with predicted risk of delay (Medium)
- Red: Indicates greater than 3 workflows with predicted risk of delay

Click **More details** to review the workflows at risk of being delayed on the *Review Delay Risk Page* (on page 20).

RFI predicted de	łay risk		More detai
Overdue RFI Last 7 days	s Total	Outstanding R Next 7 days	Fls Next 14 days
о	28	1	2
0 High risk	<mark>28</mark> High risk	<mark>0</mark> High risk	<mark>0</mark> High risk
		0% 0% 0% 0% 0% 0%	0% 0% 0%

# Purpose

CIC Advisor calculates the predicted risk of delay for *overdue and outstanding* Requests for Information (RFIs) associated with your project that have a respond by date. For *responded* RFIs, it calculates the risk of actual delay.

The RFI Delay Risk section displays totals for the following RFI types:

Overdue RFIs

It displays the number of overdue RFIs for the past 7 days and a total count of all overdue RFIs.

Outstanding RFIs

It displays the number of outstanding RFIs predicted to be delayed next 7 days and 14 days.

For each category listed above, the severity of predicted risk of delay is further classified as:

- **Low**: Displays number of RFIs with a low predicted risk of delay.
- **Medium**: Displays number of RFIs with a medium predicted risk of delay.
- **High**: Displays number of RFIs with a high predicted risk of delay.

Click **More details** to review RFIs at risk of being delayed on the **RFIs** *page* (see "*RFI Risks Page*" on page 26).

Click on a risk category count to view more details about the *RFIs On Your Project* (on page 28). For example, click on the **High Risk Total** column count to view more details.

# Litigation Risk



# Purpose

Litigation risks are risks that have been identified in a construction project with the potential for developing into litigation issues. CIC Advisor applies machine learning techniques like natural language processing to predict the occurrence of such risks in your project. It also incorporates reinforcement learning by allowing for user feedback within the application.

The Litigation Risks section displays the following information:

**Last 7 Days:** Displays the number of litigation risks identified in the past 7 days.

The colors of the threshold settings represent the following:

- Green: Indicates 0 1 risks (Low)
- Amber: Indicates 1 3 risks (Medium)
- Red: Indicates greater than 3 risks (High)

**Note**: The threshold settings for this field can be changed by modifying the **Litigation Risks in Last 7 days** settings in the CIC Advisor Administration application. Contact your CIC Advisor administrator to modify the risk thresholds to suit your organization standards.

Totals: Displays the total number of risks identified for your project.

The colors of the threshold settings represent the following:

- Green: Indicates 0 10 risks (Low)
- Amber: Indicates 1 30 risks (Medium)
- Red: Indicates greater than 30 risks (High)

**Note**: The threshold settings for this field can be changed by modifying the **Litigation Risks in Total** settings in the CIC Advisor Administration application. Contact your CIC Advisor administrator to modify the risk thresholds to suit your organization standards.

# Risks Identified in the last 6 months Graph

The line graph displays any trends in litigation risks in your construction project. The litigation risks identified across your projects over the past six months are categorized by severity. The X-axis displays the months during which the litigation risks occurred. The Y-axis displays the number of risks identified.

Click **More details** to view a list of health and safety incidents identified with a predicted risk of delay on the *Litigation Risk Page* (on page 31).

#### **Health and Safety Risk** More details Health and safety risk Health and safety risk totals Risks identified in last 6 months 350 Last 7 days Totals Total 0 733 200 100 694 $\cap$ Mail Jul Oct Jun Aug Sep Nov Field 39 Sentiment Issues Positive - Neutral - Negative

# Purpose

Construction companies are required to provide a safe environment for their personnel. Using Aconex correspondence data, CIC Advisor uncovers early warning signs of health and safety incidents occurring on-site, thereby allowing you to take preemptive actions.

The Health and Safety Risks section displays the following information:

Last 7 Days: Displays the number of litigation risks identified in mails and on the field during the past week.

The colors of the threshold settings represent the following:

- Green: Indicates 0 1 risks (Low)
- Amber: Indicates 1 3 risks (Medium)
- Red: Indicates greater than 3 risks (High)

**Note**: The threshold settings for this field can be changed by modifying the **Health and Safety Risks in Last 7 days** settings in the CIC Advisor Administration application. Contact your CIC Advisor administrator to modify the risk thresholds to suit your organization standards.

- **Totals**: Displays the total number of health and safety risks identified for your project. The colors of the threshold settings represent the following:
  - Green: Indicates 0 10 risks (Low)
  - Amber: Indicates 1 30 risks (Medium)
  - Red: Indicates greater than 30 risks (High)

For example, 0 (zero) health and safety risks identified in the past 7 days, but a total of 48 health and safety risks have been identified in the project to date.

**Note**: The threshold settings for this field can be changed by modifying the **Health and Safety Risks in Total** settings in the CIC Advisor Administration application. Contact your CIC Advisor administrator to modify the risk thresholds to suit your organization standards.

## Risks Identified in the last 6 months Graph

The line graph displays any trends in health and safety risks in your construction project. The health and safety risks identified across your projects over the past six months are categorized by the sentiment expressed in the correspondence. The X-axis displays the months during which the risks occurred. The Y-axis displays the number of risks identified.

Click **More details** to view a list of health and safety incidents identified with a predicted risk of delay on the *Health and Safety Risk Page* (on page 38).



## **Purpose**

Information risk identifies the risk of rework on your project by identifying the number of out-ofsync or outdated documents on the project.

The **Outdated Document Risk** section displays the following information:

- Last 7 days: Displays the number of outdated documents identified in the past 7 days. The severity of information risk is indicated as follows:
  - Green: Indicates 0 15 outdated documents or 0 5% outdated documents (Low)
  - Amber: Indicates 15 30 outdated documents or 6 15% outdated documents (Medium)
  - Red: Indicates greater than 30 outdated documents or greater than 15% outdated documents (*High*)

**Note**: The threshold settings for this field can be changed by modifying the **Out of Sync Docs in Last 7 days** settings in the CIC Advisor Administration application. Contact your CIC Advisor administrator to modify the risk thresholds to suit your organization standards.

- Totals: Displays the total number of outdated documents identified for your project to date. The severity of information risk is indicated as follows:
  - Green: Indicates 0 75 outdated documents or 0 5% outdated documents (Low)
  - Amber: Indicates 75 150 outdated documents or 6 15% outdated documents (Medium)
  - Red: Indicates greater than 150 outdated documents or greater than 15% outdated documents (*High*)

**Note**: The threshold settings for this field can be changed by modifying the **Out of Sync Documents** settings in the CIC Advisor Administration application. Contact your CIC Advisor administrator to modify the risk thresholds to suit your organization standards.

# Risks Identified in the last 6 months Graph

The line graph displays trends in information risks from the usage of outdated documents in your construction project. The risk is categorized by severity (*High, Medium*, or *Low*) with a distinct trend line and color displayed for each category. The X-axis displays the months during which information risk occurred. The Y-axis displays the number of outdated documents identified each month.

Click **More details** to view a list of outdated documents identified with a predicted risk of delay on the *Information Risk Page* (on page 55).

# **Change Risk**



# Purpose

Change risk identifies the risk of project rework arising from change requests identified in your project.

The Change Risk Totals section displays the following information:

Last 7 days: Displays the number of change risks identified in mails and on the field in the past 7 days.

The severity of information risk is indicated as follows:

- Green: Indicates 0 1 change risks (Low)
- Amber: Indicates 1 3 change risks (*Medium*)
- Red: Indicates greater than 3 change risks (*High*)

**Note**: The threshold settings for this field can be changed by modifying the **Change Risks in Last 7 days** settings in the CIC Advisor Administration application. Contact your CIC Advisor administrator to modify these risk thresholds to suit your organization standards.

#### Totals

This area displays the total number of change risks identified for your project to date, and the number of change risks identified in the past 7 days. The severity of information risk is indicated as follows:

- Green: Indicates 0 10 change risks risks (Low)
- Amber: Indicates 10 30 change risks (Medium)
- Red: Indicates greater than 30 change risks (*High*)

**Note**: The threshold settings for this field can be changed by modifying the **Change Risks in Total** settings in the CIC Advisor Administration application. Contact your CIC Advisor administrator to modify these risk thresholds to suit your organization standards.

#### Risks identified in the last 6 months Graph

The line graph displays trends in change risks arising from change requests in your project categorized by severity. The X-axis displays the months during which information risk occurred. The Y-axis displays the number of change risks identified each month.

Click **More details** to view a list of change requests identified with a predicted risk of delay on the **Change Risk Page** (on page 60).

#### **Review Delay Risk Page**

#### How to Get Here

1) Sign in to CIC Advisor.

- 2) On the **Project listings** page, select the **Review delay risk** KPI of a project.
- 3) On the **Risk Overview** page, select the **More Details** button in the **Review delay risks** section.

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Projects 3 GWoods 3 Risk 3 Review delay risk									
Fitters	-	undicted to debu							
Ceara	a moranows p	predicted to delay							
Workflow Number	Search	•							
·									
Workflow title	Workflow N	io. Workflow title	Decs	Predicted to delay docs 0	Planned finish date C	Estimated finish date	Predicted finish date	Predicted delay 0	Actions
	WF-000002	2 Acones		1	1 21-Mar-2025	09-Jug-2023	28-Mar-2025	ó Giegs	¢
boos predicted to detay	WF-000003	3 R31		2	2 28-Mar-2023	10-Aug-2023	15-Apr-2023	10 days	€
C	2								
Parced this care	-								
Tele Her 21 2025 - The Her 20 202	5								
Dimest trian any	0								0
Thu kug 10 2001 - Thu kug 10 200	25								
Vesticase finan sala	2								
Predicted delay	-								
· · · ·	10								
Apply									

The **Review delay risk** page displays a list of workflows with a predicted risk of delay in your project. Use the search bar to locate workflows of your interest using either the **Workflow title** or **Workflow No.** 

This page includes the following sections:

Section Number	Section Title
1	Workflows Predicted to Delay Section (on page 22)
2	Filters Pane of Review Delay Risk Page (on page 25)

# Workflows Predicted to Delay Section

The following information is displayed for each workflow:

- Workflow No.: The unique identification number for each workflow in the source application.
- Workflow title: The name of the workflow in the source application.
- Docs: The total number of documents in the workflow. For example, a total of 5 documents are included in the workflow.
- Predicted to delay docs: The number of documents predicted to be delayed in the workflow. For example, 2 documents are predicted of be delayed out of a total of 5.
- Planned finish date: The workflow completion date when it was initiated, based on the days assigned to each step and the working week set for the project.
- Estimated finish date: The expected workflow completion date on that day. It accounts for step progress and considers overdue or early completion to recalculate the final workflow completion.
- Predicted finish date: The date on which the workflow is predicted to complete, using the number of days calculated for Predicted delay.
- Predicted delay: The number of days that the workflow is predicted to be delayed from the planned finish date by CIC Advisor.

For example, if the planned finish date for a document is 01-Feb, 2023, and the predicted delay is 6 days, then the workflow will be completed on 07-Feb-2023.

- Actions: Select any of the following options:
  - Click Workflow <sup>C</sup> to view the predicted risk of delay for each workflow step (see "Workflow Step Details" on page 23).
  - Click Action \*\*\* to view the selected workflow in Aconex.

## **Workflow Step Details**

ORACLE Contracton Indigence Could	ipluser1 +
Projects > Stimehates > Rok > Review debyrisk > WF-000031	
Steps (5) Semine Possile (JANY) 3.steps_more than 2 substeps_multiple_doc	
Decuments Step 2	
	20

The **Workflow Step Details** page displays current and predicted information for each step within a workflow.

Header information includes the following:

- Step Name> and <Duration>: Displays the name of the step and the duration for completing the step in the workflow.
- Step Status>: The current status of the step. These include:
  - > In progress: At least one of the documents are being reviewed.
  - Completed: All documents are either been reviewed or skipped to move to the next step.
  - Not started: None of the documents have been reviewed, or workflow has not reached the specific step.

Document details includes the following:

- **Completed**: The number of documents which have been reviewed.
- **Overdue**: The number of documents whose reviews are extending beyond their provided timelines in the step.
- **Current**: The number of documents that are being reviewed and are within their expected timelines.
- **Skipped**: The number of documents skipped to advance to the next step in the workflow.
- **Forecast**: The number of documents being reviewed and forecasted to be available for the next step in a workflow.
- Terminated: The number of documents terminated in this step.
- **Reviewers**: The number of reviewers assigned to complete the step.
- Actual Delay: The number of days that the step was delayed when all document reviews were completed.

Click on a step to view *document details* (on page 24).

The **Finish Date** section displays a bubble chart providing a timeline of the following finish dates:

- Planned finish date
- Estimated finish date
- Predicted finish date
- Predicted delay date

LE Constructio	n Intelligence Cloud								shores
> Automation	Project > Rink > Review delay rink > WF-00002B								
ne (3)					1				
(5)					WF-00002	8 (CIC_Scen	ario_12): Step sun	nmary	
rio_12					Days Paralle	Steps Comple	ted when		
		Desta dia an		100	1 2	All ste	is are complete		
	Tany 2 poster mps Completed when all steps are	ray signs		_	Docs predicted	to delay (2)	Current docs (o)	(herdue docs (2)	Completed o
	Dufes -				Step name	Document number	Document title	Planned finish date	Predicted delay amount
	Completed Overday Corrent	Complete Overdue Current			Untitled Step2	DOCK_04	Test_OCDOCK_04	06-Dec-2022	5 days
	0 Z(100%) 0 Sktowet Terminalest	0 0 0 Skipped Poecot Terminated			Untitled Step1	DOCK_04	Test_OCDOCK_04	06-Dec-2022	5 days
	0 0 0	0 1(100%) 0							
	2 Ms Umadevi Thirsteenedam	Torrenty with 1 Mis Ritsz Jami							
	+1 more	Actual delay Max predicted Delay 0 8 days							
	0 5 days								

When you select any workflow step, document details associated with that step display in the following tabs:

- Docs predicted to delay
- Current docs
- Overdue docs
- Completed docs

Depending on the document's status and the tab you select, the following fields can display:

- **Document number**: The unique identification number for the document from the source application.
- **Document title**: The name of the document from the source application.
- Planned finish date: The date on which the document review is expected to be completed based on the date the workflow was initiated.
- Predicted delay amount: The number of days that the document review is predicted to be delayed by CIC Advisor.
- Currently with: The name of the user currently reviewing the document in the workflow.

- Currently with/reviewed by: The users responsible for reviewing the documents in the workflow.
- Actual finish date: The date when the document was reviewed.
- Reviewed by: The user who completed the document review.

# Filters Pane of Review Delay Risk Page

Use the **Filters** pane of the **Review Delay Risk** page to focus on a subset of workflows in your current view of CIC Advisor.

**Tip**: Select **Toggle** II to display or hide the filter pane on the page.

ORACLE Construc	tion Intelligence Clou	d
Projects > GWoods	> Risk > Review de	elay risk
Filters		E
		Clear all
Workflow Number		
Workflow title		
Number of docs		0
1		2
Docs predicted to delay		0
1		2
Planned finish date		0
Tue Mar 21 2023		Thu Mar 30 2023
Estimated finish date		
Thu Aug 10 2023		Thu Aug 17 2023
Predicted finish date		_
Wed Mar 29 2023		Fr1 Apr 14 2023
Predicted delay		
1		10
	Apply	

Enter values for any of the following filters:

- Workflow Number: The unique identification number for each workflow in the source application.
- Workflow Title: The name of the workflow in the source application.
- **Number of Docs**: The total number of documents in the workflow.
- Docs predicted to delay: The number of documents predicted to be delayed in the workflow. For example, 2 documents are predicted of be delayed out of a total of 5.
- Planned finish date: The workflow completion date when it was initiated, based on the days assigned to each step and the working week set for the project.
- Estimated finish date: The expected workflow completion date on that day. It accounts for step progress and considers overdue or early completion to recalculate the final workflow completion.
- **Predicted finish date**: The date on which the workflow is predicted to complete, using the number of days calculated for Predicted delay.
- Predicted delay: The number of days that the workflow is predicted to be delayed from the planned finish date by CIC Advisor.

After entering the values, select any of the following actions:

- Click Clear All to reset all the filters to their default values or
- Click **Apply** to view litigious mails that meet the filter criteria.

# **RFI Risks Page**

## How to Get Here

- 1) Sign in to CIC Advisor.
- 2) On the **Project listings** page, select the **RFI delay risk** KPI of a project.
- 3) On the **Risk Overview** page, select the **More Details** button in the **RFI predicted delay risk** section.

	Intelligence Clo	ıd				GCB1 👻
Projects > Hotel VIP > Ris	sk > RFIs					
Filters	I.	RFIs on your project 1				
Time Period	Clear all					
From 12/21/2021	Ē	Measure by Predicted risk of delay	Predicted risk of delay No delay SLow (1-4) Med (5-9) High	t (>0)	Export	L
To 06/21/2022	Ħ	RFI type ( 4 )	Organizations ( 3 )	RFI (4)	Q Find RFI	
All ×		Construction clarification 5 M/s (6 responses)	Environment First 4 responses			-
RFI status Outstanding	•	Design change 2 8% (2 responses)	Crescent Moon Tresponse			
Predicted delay risk		Others 18Pis (2 responses)	Green Concrete Builder	-		
Action Required Expecting Response	•	Construction change 1 RFIs ( ( response )	×			
		2				
Apply						

# Purpose

Use CIC Advisor to discover the risk of delay in responding to RFIs predicted by CIC Advisor.

A predicted risk of delay is evaluated for the following types of RFIs that have a Response Required By date for your project:

- Overdue RFIs
- Outstanding RFIs

For responded RFIs, however, an actual delay in response is calculated.

This page includes the following sections:

Section Number	Section Title
1	RFIs On Your Project (on page 28)
2	Filters Pane of RFIs Page (on page 29)

RFIs On Your Project			
RFIs on your project			
Measure by Predicted risk of delay	Predicted risk of delay No delay Low (1-4) Med (5-9) High (>9)		Export
RFI type ( 4 )	Organizations (3)	RFI ( 4 )	Q Find RFI
Construction clarification 5 RPa (6 responses)	Environment First		
Design change 2 878 (2 responses)	Crescent Moon 1response		
( Others 18Fis (2 responses)	Green Concrete Builder 1 response		
(Construction change 18Fis (Tresponse)			

The **RFis on your project** section provides a detailed analysis for overdue, outstanding, and responded RFIs.

**Note**: An RFI with a *Responded* status implies that responses have been received from *al* the organizations that the RFI has been sent to. In the interim, while a partial response has been received, the RFI status is either *Overdue* or *Outstanding*.

The following information is displayed:

 RFI types: Displays the number of Response Required By RFIs associated with your project.

The RFIs are organized into the following categories:

- Construction clarification
- Design review
- Construction change
- Design change
- Construction conflict & RFI
- Design clarification
- Others

Select an RFI type to view a detailed breakdown of these RFIs distributed among various organizations. For example, select *Construction Clarification*.

To locate an RFI, select the RFI from the list in the search bar, and then click  $\bigcirc$  Search.

Number of responses: An RFI can be sent to multiple organizations. It refers to the number of organizations that each RFI has been sent to. For example, 5 responses indicates that the RFIs have been sent to 5 organizations.

- Organizations: Displays the number of RFIs sent to each organization when you select an RFI type. Select an organization to view a heatmap of the RFIs associated with a specific organization.
- **RFI**: Displays a heatmap for RFIs sent to a specific organization.

Each rectangle in the heatmap corresponds to an RFI.

The color of each rectangle indicates the predicted risk of delay of an RFI for a nonresponded RFI. A grey color indicates that the RFI is partially responded by the selected organization.

Perform any of the following actions:

- Hover on the heatmap to view the following RFI details:
  - **RFI Number**: The unique identification number associated with each RFI in your source application.
  - From: The user ID of sender of the RFI.
  - **To**: The name of the recipient organization.
  - Status: The current status of the RFI.
  - Already late by (days): The number of days that the RFI is delayed beyond the expected finish date.
  - **Delay risk**: The potential of a delay risk, characterized as *High*, *Medium*, *Low*, or *No delay*.
- Click **Export** to export all the RFI details to an Excel spreadsheet (.xlsx) file.
- Click on an area in the heatmap to view RFI details in the **Actions** tab.

# **Actions Tab**

Click on a rectangle in the heatmap to view the following information about an RFI:

- From: Displays the organization sending the RFI
- To: Displays the organization receiving the RFI
- Sent: Displays the sent date of the RFI
- **Respond By**: Displays the date by which a response is requested for the RFI

Click View RFI to sign in to Oracle Aconex and access the information related to the RFI.

## Filters Pane of RFIs Page

Use the **Filters** pane on the **RFIs** page to focus on a subset of RFIs associated with your project.

Tip: Select Toggle II to display or hide the filter pane on the page.

ORACLE Construction Intelligence Cloud							
Projects > Hotel VIP >	Risk > R	FI delay risk					
Filters	K						
Time Beried	Clear all						
From 02/22/2022	İ						
То	645						
08/22/2022							
RFI type All ×							
RFI status Outstanding	•						
Predicted delay risk							
Action Required Expecting Response	•						
Associated Organizations							
Apply		~					

To focus on a specific subset of RFIs:

- 1) Enter values for any of the following filters:
  - Time Period: Select RFIs sent or received within a specific date range. Enter dates in the To and From fields. Click on the Calendar icon to select a date or enter a date in MM/DD/YYYY format.
  - RFI type: Select an RFI category. Choices include: All (default), Design change, Design clarification, Construction change, Construction clarification, Construction conflict, and Others.

- RFI status: Select an RFI status. Choices include: Overdue, Outstanding, or Responded.
- Predicted delay risk: Select the type of delay risk calculated by CIC Advisor. Choices include: All (default), Predicted delay risk, or Actual delay risk.
- Action required: Select the action to be taken on the RFIs. Choices include: *Expecting Response* or *To Respond.*
- Associated Organizations: Select an organization to view its associated RFIs. Choices include: All (default), and a list of organizations associated with RFIs in your project.
- 2) Perform any of the following actions:
  - Click **Apply** to view the risk of delay predicted for RFIs.
  - Click Clear All to reset all filters to their default values.

# Litigation Risk Page

## How to Get Here

- 1) Sign in to CIC Advisor.
- 2) On the **Project listings** page, select the **Other Risks** KPI of a project.
- 3) On the Risk Overview page, select the More Details button in the Litigation Risks section.

ORACLE Construction Intelligence Cloud					shome1 +
Projects > GWoods > Risk > Litigation risk					
Fites	Litigation risk overview				Severity *
Colex range	1054 Total mails	Risks identified by top 5 m	all types	Risks identified in last 6 months	
Two Sel 05 2022 - Thu Dec 06 2022		Regard for Selection			
Miltges All		Notes of Meeting			
Subject	54.554	Taurini			
Reveats	📕 High 🚪 Moturi 🗎 Law	Turba	Hen I Mourn II tox	II (nv II testus II sig)	
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	No soll in common area-3	SECURE-RPI-000490 contract, manager	Mai Mair — D— Nethsa	13-Oct-2022 Request For Information	LDW -
	Faulty extension cords-3	SECURE-NM-000005 risk, power, metor	No Nella	13-Oct-2022 Notice of Meeting	104 4
	Fall protection-3	SECURE-SI-000000 proceeding quarty_cost_contract	No. No.Res	15-Det-2022 Site Instruction	L04 -
	No soft in common area -2	SECURE-491-000489 contract, manager	No. Rak No.Rak	12-Dcl-2022 Request For Information	ies -
	Faulty extension cords-2	SECURE-NM-000004 risk, power, major	Rak No Rak	12-Dct-2022 Notice of Meeting	-
	Improper worlo-2	SECURE-DA-000478 proceeding, quality, cost, contract	Rok NaRas	12-Oct-2022 Design Advice 🙁	Los +
	Fall protection-2	SECURE-SI-000005 demaged, quality, demage, personal	Rok — Na Ra	12-Dct-2022 Site Instruction	- 18
	Faulty extension cords	SECURE-NM-000003 rbk, power, major	No. Roak No.Roak	10-Oct-2022 Notice of Meeting	Lev -
	Page 1 of 106 (1-10 of 1054 items) (c + 1	SECURE-DA-000477 proceeding, quality, cost, contract	Rok Ne Rok	10-Oct-2022 Design Advice 😁	-
Keste					

# Purpose

The **Litigation Risk** page provides a detailed analysis on potential litigation risks identified for your project. These risks are discovered from mails tracked by the Mail Management module of Oracle Aconex. Use the **Measure By** drop-down list to view risks categorized by *Severity* or *Sentiment*.

This page includes the following sections:

Section Number	Section Title
1	Litigious Risks by Count and Severity Section (on page 32)
2	Litigious Risks in the last Six Months Section (on page 33)
3	Litigious Risk Hotspots (on page 33)
4	Litigious Mail Records Table (on page 36)
5	<i>Filters Pane</i> (on page 37)

# Litigious Risks by Count and Severity Section



Using the graphs, take a look across your project and identify both litigious mails and nonlitigious correspondence categorized by *Severity* (*Low*, *Medium*, and *High*) and *Sentiment* (*Positive*, *Neutral*, and *Negative*).

The following bar graphs to compare litigious and non-litigious mails:

- The Total Mails bar graph displays potentially litigious and non-litigious emails with varying degrees of severity (*Low*, *Medium*, and *High*) and sentiment (*Positive*, *Neutral*, and *Negative*) for your project.
- The Risks Identified by Mail Type bar graph compares the number of risks by severity and sentiment identified across different mail types for your project. The graph is sorted in the descending order displaying the mail type with the largest number of risks on top.



**Risks Identified in the last Six Months Graph**: Use the line graph to understand how the risks are trending for your project in the past six months. Trend lines for risk are displayed for high (red), medium (amber) and low (green) risks. This information is derived from the mails tracked using Oracle Aconex. The X-axis displays the months, and the Y-axis displays the number of risks identified.



The **Risks Hotspots** section displays a chart with risks identified over the length of the project to date. Use this chart to identify litigious hotspots in your project. This chart can also be customized using the filter criteria in the *Filters Pane* (on page 37).

Hover your cursor over a hotspot to view the following details:

- **Date**: The date when the mail was sent to your organization.
- **Subject**: The subject line of the mail tracked in th source application.
- **Mail Type**: A predefined category that the mail can be associated with. For example, *Request for Information*.
- Severity: The level of risk severity associated with the mail. Choices include: *High, Medium,* or *Low*.

Each square represents a mail whose severity is characterized by its color as follows:

- Grey represents non-litigious mails
- Red represents litigious mails of high severity
- Amber represents litigious mails of medium severity
- Green represents litigious mails of low severity

Click on a specific hotspot to review *details of the selected risk* (see "*Litigious Risk Details*" on page 34).

Litigious Risk Details					
	< >			×	
	SECURE-DA-000191		Risk identified		
	Forklift hazards				
	From Secure Homes	To Crescent Moon			
	Sent Mon, 19 Sep 2022				
	Mail type Design Advice				
	Topics and Keywords				
	critical	Topics legally relevant dis		0	
	Sentiment and Severity				
	Sentiment	Severity High			
	Risk identified				
	By CIC Yes				
	Your colleagues feedback	Your feedback			
	No Risk (0)	O No Risk			
	View Mail				

When you click on a *hotspot* (see "*Litigious Risk Hotspots*" on page 33), the following information is displayed for a potential litigious mail.

## **Header Section**

In the header, the following information displays:

- Mail Number: The unique alphanumeric mail identification code from the source application.
- Risk Indicator: Identifies whether a risk was identified for the selected mail. Choices include: Risk identified, and No risk.

# **Body Section**

In the body, the following information displays:

- **Subject**: The title of the litigious risk identified in the mail. For example, *Forklift hazards*.
- From: Sender of the mail.
- **To**: The mail's recipient.
- Sent: The date and time that the mail was sent.
- **Mail type**: A predefined category that the mail can be associated with. For example, *Design Advice*.
- **Keywords**: The keywords included in the content that resulted in the mail being flagged as a litigious risk.
- **Topics**: The topics included in the content that resulted in the mail being flagged as a litigious risk.
- Sentiment: A color-coded emoji to indicate the overall sentiment expressed in the mail as follows:
  - Red indicates negative sentiment
  - Green indicates positive sentiment
  - Grey indicates neutral sentiment
- Severity: The overall severity of mail as follows:
  - Red indicates high severity
  - Amber indicates medium severity
  - Green indicates low severity
- **Risk identified**: Indicates whether a risk was identified (Yes or *No*), *and how the risk was identified*. For example, *By CIC*.
- Your colleagues feedback: The number of colleagues who did and did not identify the issue as a risk.

You can perform any of the following actions:

- In the Your feedback:field, indicate whether you perceive the issue in the mail as a potential litigation risk. Select any of the following options: Risk or No Risk. Your feedback will be used to train CIC Advisor to learn and improve the accuracy of it's predictions.
- Click View Mail to review the mail in the source application.

# **Litigious Mail Records Table**

Tecorifs per page								Search	Export
suttern 12	varinumber 14	veywards ti	makidevisheit 14	Your feedback	Date ti	Mailtype ti	seromeir: IL in	iverity IL	Previous A received
No soil in common area-3	SECURE-RFI-000490	contract, manager	Ves	Risk - No Risk	13-Oct-2022	Request For Information		Land	
Faulty extension cords-3	SECURE-NM-000005	risk, power, major	Yes	Risk No Risk	13-Oct-2022	Notice of Meeting	0	LOW	+
Improper work-5	SECURE-DA-000479	proceeding, quality, cost, contract	ites .	Risk No Risk	13-Oct-2022	Design Advice	0	LOW	
Fall protection-3	SECURE-SI-000006	damaged, quality, damage, personal	ves	Risk - No Risk	13-Oct-2022	Site Instruction	8	1.094	÷.
No soil in common area -2	SECURE-RFI-000489	contract, manager	Yes.	Risk No Risk	12-0:1-2022	Request For Information	۲	LOW	-
Faulty extension cords-2	SECURE-NM-000004	risk, power, major	ites -	Risk No Risk	12-Oct-2022	Notice of Meeting	8	LOW	
Improper work-2	SECURE-DA-000478	proceeding, quality, cost, contract	ves	Risk No Risk	12-Oct-2022	Design Advice	8	LOW	-
Fall protection-2	SECURE-SI-000005	damaged, quality, damage, personal	ves	Risk - No Risk	12-Oct-2022	Site Instruction	8	LOW	
Faulty extension cords	SECURE-NM-000003	risk, power, major	Yes	Risk No Risk	10-Oct-2022	Notice of Meeting	0	LOW	
Improper work	SECURE-DA-000477	proceeding, quality, cost, contract	Ves	Risk - No Risk	10-Oct-2022	Design Advice	8	LOW	+
Page 1 of 106 (1-10 of 1054 items)	1 + 1 2 3 4 5	106 + XI							

The **Records per Page** table displays all the litigious mails identified for your project to-date. Select the arrow keys of any column to organize the mails in an ascending or descending order.

The following information is displayed for each mail:

- **Subject**: A short description about the subject of the mail.
- Mail Number: The unique identification number for the mail.
- **Keywords**: The keywords that contributed to identifying the mail as litigious.
- **Topics**: The topic being discussed in the mail. Multiple topics are separated by commas.
- Risk Identified: Indicates if a risk has been identified for a mail.
- Your Feedback: Use the scale to provide your feedback to CIC Advisor about mails that were incorrectly identified as risks or as non-litigious. Your feedback will be used to help CIC Advisor learn and improve the accuracy of its predictions.
  - Slide to the right to indicate No Risk
  - Slide to the left to indicate a Risk
  - No feedback implies it will be considered as a potential risk, and for all model calculation purposes it will be considered as a valid risk.
- **Date**: The date on which the mail was sent.
- **Mail Type**: The category type the mail belongs to. For example, *Request for Information*, *Site Instruction* or *Contractor's Advice*.
- Sentiment: A color-coded emoji to indicate the overall sentiment expressed in the mail as follows:
  - Red indicates negative sentiment
  - Green indicates positive sentiment
  - Grey indicates neutral sentiment
- Severity: The overall severity of mail as follows:
  - Red indicates high severity
  - Amber indicates medium severity
  - Green indicates low severity
- Feedback Received: The date on which the feedback was received.
Perform any of the following actions:

- In the Search field, enter a search string and press the Enter key to view a list of mail records that meet your search critieria.
- Click Export to save the records in an Excel file (.xlsx)

#### **Filters Pane**

Use the **Filters** pane on the **Litigation Risk** page to focus on a subset of litigious mails in your current view of CIC Advisor.

**Tip**: Select **Toggle** II to display or hide the filter pane on the page.

Filters	I
Date Range	Clear all
Tue Jul 05 2022 -	Thu Dec 08 2022
( units and	
All	•
Subject	
Keyword(s)	
Mail number	
Sentiment	
All	•
Severity	
All	· ·
Risk identified	•
All	
Apply	

Enter values for any of the following filters:

- **Date range:** Use the slider to view litigation risks identified in a specific date range.
- Mail types: Select a category of mail type. Defaults to All.

- Subject: Enter a subject title to locate a specific mail. Defaults to All.
- **Keyword(s)**: Enter one or more comma-separated keywords to search for mails that meet the criteria.
- **Topic(s)**: Search for a mail with a specific topic. Enter multiple topics as comma-separated values.
- Mail number: Search for a mail with a specific mail number. For example, if you have previous knowledge of a specific mail, use this filter to locate the mail to change the status such as marking a NL mail as a risk.
- Sentiment: Select mails based on a specific sentiment expressed in the correspondence. Defaults to *All*.
- Severity: Select mails based on a specific predicted risk severity. Defaults to All.
- **Risk identified**: Limit your search to only include litigious mails by selecting Yes, or only include non-litigious mails by selecting *No*. Defaults to *All*.

After entering the values, select any of the following actions:

- Click Clear All to reset all the filters to their default values or
- Click **Apply** to view litigious mails that meet the filter criteria.

## Health and Safety Risk Page

#### How to Get Here

- 1) Sign in to CIC Advisor.
- 2) On the **Project listings** page, select the **Other Risks** KPI of a project.

CRACLE Construction Intelligence Cloud							shome1 +
Projects > GWoods > Risk > Health and safety							
Fiters 👩 🗉	Mails Field issues						
Cear all	Health and safety overview						Sentiment
The 3x 08 2022 - Thu Dec 08 2022	1054 Total mails	0	Risks identified by top 5 mail type		Risks identified in last 6 months	2	
All *			Desgr.Adda t				
Subject			Pagasi factificanasa Sin farmena Seren di Marna		500 400 200		
Mallnumber	0 00 200 mm	400 MII 400 701	hassenta (	00 14 200 24 26 30		Arg 3rs 03	lav Da
Prom (ez				<ul> <li>Report of control of control</li> </ul>			
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tis iteriter Al	Actor Ny Tel Ny Tel	No.222 No.222	Ne dill Deg 2021	Net22 Net22 Net22	besitter besitter besitte	tr belti beltit	
	Despeta jer yege 🔹 🌒			Initial II Public II Mona II region		Search	Espirt
	Super 1	Nationalities To Premium 1	D Trong IL	Ziscoentiel 11 merileetuus	Det 5. H	Nitser E Sertment S	Peedlank resolved
	Falt protection-3	SECURE-SI-000006 Secure Ho	ames Environment First	No. Rak	18-011-2022 S	Ate instruction	+
	Faulty extension conts-3	SECURE-NM-000005 Secure Ho	ames Crescent Maan	nu nunu	15-0ct-2022 N	attice of Meeting	
	No soll in common area-3	SECURE-RFI-000490 Secure Ho	omes Environment First	Mak — D — No Mak	15-0ct-2022 R	lequest For Information	
	Fell protection-2	SECURE-SI-000005 Secure Ho	arries Environment First	No Risk - Ne Risk	12-Oct-2022 5	Ate Instruction	
	Improper work-2	SECURE-DA-000478 Secure Ho	arries Crescent Moon	** Rea Jay	12-Oct-2022 D	Jesign Advice 🙁 🙂	1.1
	Faulty extension conts-2	SECURE-NM-000004 Secure Ho	omes Green Concrete Builder	Nex -O- Konex	12-0ct-2022 N	kotice of Meeting	
	No soll in common area -2	SECURE-RFI-000489 Secure Ho	arries Environment First	Na Rak No Rak	12-0ct-2022 R	lequest For Information	
	tell protection	SECURE-SI-000004 Secure Ho	arres Environment First	100 Rea No Rea	10-0ct-2022 S	ite instruction	
	Faulty extension cards	SECURE-NM-000003 Secure Ho	arnes Green Concrete Builder	Nak — — Nafisk	10-0ct-2022 N	kotice of Meeting	+
Anny	D0_testmalisDocS2	SECURE-SI-000003 Secure Ho	omes Green Concrete Builder	Ne Mak — D- Ne Mak	07-0ct-2022 S	ite instruction	

3) On the **Risk Overview** page, select the **More Details** button in the **Health Risks** section.

# Purpose

The **Health and Safety Risk Details** page provides a detailed analysis of potential health or safety risks identified for your project through mails and on-site inspectionss.

For a detailed descriptions of the analysis, select the following tabs:

- Mails (see "Health and Safety Risks Identified in Mails" on page 40) (default)
- Field issues (see "Health and Safety Risks Identified in the Field" on page 48)



The **Mails** tab of the **Health and Safety Risks** page identifies health and safety risks identified from emails tracked by the Mail Management module of Oracle Aconex. You can view the analysis collated by CIC Advisor from a **Sentiment** standpoint.

The Mails tab in	ncludes the	following	sections:
------------------	-------------	-----------	-----------

Section Number	Section Title
1	Health and Safety Risks by Mail Type and Sentiment Section (on page 41)
2	Health and Safety Risks in the Last Six Months Section (on page 41)
3	Health and Safety Risk Hotspots (on page 42)
4	Health and Safety Risk From Mails Table (on page 44)
5	Filters Pane (on page 45)

Mails Field issues													
Health and safety overv	ew												
1054 Total mails							Risks identified by	top 5 mail	type				
							Design Advice				-		-
Pisk Identified							Request For Information				-		
							Site Instruction						
No Risk							Notice of Meeting						
							Transmittal						
0 10	0 100 200 300 400 500 600 700 0 50 100 150 200 250 500 550										350		
	-												

# Health and Safety Risks by Mail Type and Sentiment Section

The following bar graphs provide a visual comparison of mails with risks from health and safety risks and those without risks:

- The Total Mails bar graph displays the distribution of potential health and safety risk mails and those without health and safety risks with varying degrees of sentiment (*Low*, *Medium*, and *High*) across all Aconex correspondences for your project.
- The Risks Identified by Mail Type bar graph compares the number of risks by severity identified across different mail types for your project for the top 5 mail type categories. The graph is sorted in the descending order with the mail type with the largest number of risks on top.



# Health and Safety Risks in the Last Six Months Section

**Risks Identified in the last Six Months Graph**: Use the line graph to understand the trend in the health and safety risks discussed and identified in Aconex correspondence for your project during the past six months. Trend lines for risk are displayed based on low (green), neutral (grey), and negative (red) sentiment. The X-axis displays the months in which the health and safety risk occurred, and the Y-axis displays the number of risks.

# Health and Safety Risk Hotspots



The **Risks Hotspots** section displays a chart with risks identified over the length of the project to date. This chart can also be customized using the filter criteria in the *Filters Pane* (on page 45).

Hover your cursor over a hotspot to view the following details:

- **Date**: The date when the mail was sent to your organization.
- **Subject**: The subject line of the mail tracked in th source application.
- Mail Type: The category to which this mail can be associated.
- > Sentiment: The overall sentiment associated with the mail.

Each square represents a mail whose sentiment is characterized by its color as follows:

- Grey represents mails with no-risk to health and safety
- > Dark Grey represents health and safety risks of neutral sentiment
- Red represents health and safety risk mails of negative sentiment
- Green represents health and safety risk mails of positive sentiment

Click on a specific hotspot to review details of the selected risk.

Health and Safety Risk Details

< >			×
SECURE-DA-000118		<b>Risk identified</b>	
Faulty extension cords			
From Secure Homes	To Crescent Moon		
Sent Mon, 19 Sep 2022			
Mail type Design Advice			
Sentiment			
Risk identified			()
By CIC			
Yes			-
Your colleagues feedback	Your feedback		
Risk (0)	O Risk		
No Risk (0)	O No Risk		
View Mail			
View Mail			

When you click on a *hotspot* (see "*Health and Safety Risk Hotspots*" on page 42), the following information is displayed for a mail with a potential health and safety issue.

# **Header Section**

In the header, the following information displays:

- **Mail Number**: The unique alphanumeric mail identification code from the source application.
- **Risk Indicator**: Identifies whether a risk was identified for the selected mail. Choices include: *Risk identified*, and *No risk.*

# **Body Section**

In the body, the following information displays:

- **Subject**: The title of the health and safety risk identified in the mail. For example, *Forklift hazards*.
- From: Sender of the mail.
- **To**: The mail's recipient.
- > Sent: The date and time that the mail was sent

- **Mail type**: A predefined category that the mail can be associated with. For example, *Design Advice*.
- Sentiment: A color-coded emoji to indicate the overall sentiment expressed in the mail as follows:
  - Red indicates negative sentiment
  - Green indicates positive sentiment
  - Grey indicates neutral sentiment
- **Risk identified**: Indicates whether a risk was identified (Yes or No), and how the risk was identified. For example, *By CIC*.
- Your colleagues feedback: The number of colleagues who did and did not identify the issue as a risk.

You can perform any of the following actions:

- In the Your feedback:field, indicate whether you perceive the issue in the mail as a potential litigation risk. Select any of the following options: Risk or No Risk. Your feedback will be used to train CIC Advisor to learn and improve the accuracy of it's predictions.
- Click View Mail to review the mail in the source application.

Records per page 10								Search	Exp	ert.
Subject 14	Nall number 15	Promorg 11	To ong 15	Rox identified 11	Your feedback	Date 11	Mailtype 11	Settinen 15	Feedback received	0
Fall protection-3	SECURE-SI-000006	Secure Homes	Environment First	Ves	Risk No Risk	13-Oct-2022	Site Instruction	8		
Faulty extension cords-3	SECURE-NM-000005	Secure Homes	Crescent Moon	Ves	Risk - No Risk	13-Oct-2022	Notice of Meeting	8	-	
No soll in common area-3	SECURE-RFI-000490	Secure Homes	Environment First	Ves	Risk	13-Oct-2022	Request For Information			
Fall protection-2	SECURE-SI-000005	Secure Homes	Environment First	Yes	Risk No Risk	12-Oct-2022	Site Instruction	8	-	
Improper work-2	SECURE-DA-000478	Secure Homes	Crescent Moon	Yes	Risk - No Risk	12-Oct-2022	Design Advice	8		
Faulty extension cords-2	SECURE-NM-000004	Secure Homes	Green Concrete Builder	Yes	Risk — No Risk	12-Oct-2022	Notice of Meeting	8	-	
No soil in common area -2	SECURE-RFI-000489	Secure Homes	Environment First	Yes	Risk No Risk	12-Oct-2022	Request For Information	(1)		
fall protection	SECURE-SI-000004	Secure Homes	Environment First	Ves	Risk — No Risk	10-Oct-2022	Site Instruction	8		
Faulty extension cords	SECURE-NM-000003	Secure Homes	Green Concrete Builder	Yes	Risk No Risk	10-Oct-2022	Notice of Meeting	8	-	
D0_testmailsDoc52	SECURE-SI-000003	Secure Homes	Green Concrete Builder	Ves	Risk — No Risk	07-Oct-2022	Site Instruction	۲		
Page 1 of 106 (1-10 of 1054 items) K + 1 2	2 3 4 5 106 +	ы								

# Health and Safety Risk From Mails Table

The **Health and Safety Mail Records** displays all mails identified to-date with a health and safety risk in your project. Select the arrow keys in any column to organize the mails in an ascending or descending order.

The following information is displayed for each mail:

- **Subject**: A short description about the subject of the mail.
- **Mail number**: A unique identification number for the mail.
- **From org**: The name of the organization sending the mail.
- **To org**: The name of the organization receiving the mail.
- Risk identified: Indicates if a risk has been identified for the mail.

- Your feedback: Provide your feedback if the mail is incorrectly identified as a. Your feedback will be used to help CIC Advisor learn and improve the accuracy of its predictions.
  - Slide to the right to indicate **No Risk**
  - Slide to the left to indicate a Risk
  - No feedback implies it will be considered as a potential risk, and for all model calculation purposes it will be considered as a valid risk.
- > Date: The date on which the mail was sent.
- **Mail type**: The category type the mail belongs to such as *Request for Information*, Site Instruction, etc.
- Sentiment: A color-coded emoji to indicate the overall sentiment expressed in the mail as follows:
  - Red indicates negative sentiment
  - Grey indicates neutral sentiment
  - Green indicates positive sentiment
- Feedback received: The date on which the feedback was received.

Perform any of the following actions:

- In the Search field, enter a search string and press the Enter key to view a list of mail records that meet your search criteria.
- Click Export to save the records in an Excel file (.xlsx)

# **Filters Pane**

Use the **Filters** pane on the **Health and Safety Risk** page to focus on a subset of health and safety mails in your current view of CIC Advisor.

**Tip**: Select **Toggle** II to display or hide the filter pane on the page.

Projects > GWoods > Risk > Health and safety	
Filters	I
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Tue Iul 05 2022 - Thu Dec 0	8 2022
Mailtune	_
All	•
	$\equiv$
Subject	
Mail number	
From org	
To org	
Sentiment All	•
Risk identified	
All	•
Apply	

Enter values for any of the following filters:

- **Date range:** Use the slider to view health and safety risks identified through mails in a specific date range.
- Mail type: Select a category of mail type. Defaults to All.
- **Subject**: Enter a subject title to locate a specific mail. Defaults to All.
- Mail number: Enter the associated unique mail number to locate a specific mail. For example, if you have previous knowledge of a mail, use this filter to locate the specific mail to change the status of a mail as a risk.
- From org: Enter the name of the organization that sent the mail.
- **To org**: Enter the name of the organization that received the mail.

- Sentiment: Select mails based on the sentiment expressed in the correspondence. Defaults to *All*.
- **Risk identified**: Select health and safety risk mails by selecting *Yes*, or mails that are not a health and safety risk by selecting *No*. Defaults to *All*.

After entering the values, select any of the following actions:

- > Click Clear All to reset all the filters to their default values or
- Click **Apply** to view litigious mails that meet the filter criteria.



The **Field issues** tab of the **Health and Safety Risks** page identifies health and safety risks identified through on-site inspections of your project and tracked using the Field module of Oracle Aconex. You can view the analysis collated by CIC Advisor from a **Sentiment** standpoint.

The Field issues tab includes the following sections:

Section Number	Section Title
1	Health and Safety Risk by Totals and Issue Type (on page 49)
2	Health and Safety Risk from Field Issues in Last 6 Months (on page 50)
3	Health and Safety Risk Hot Spots of Field Issues (see "Health and Safety Risk Hot Spots for Field Issues" on page 50)
4	Health and Safety Risk From Field Issues Table (on page 53)
5	Filters Pane of the Field Issues Tab (on page 54)

## Health and Safety Risk by Totals and Issue Type



The following bar graphs provide a visual comparison of health and safety risks identified on the field with those without risks:

- The Total field issues bar graph displays the prevalence of potential health and safety risk identified from the field and those without health and safety risks with varying degrees of sentiment (*Negative*, *Neutral*, *Positive*, and *High*) for your project.
- The Top 5 field issues types with risks identified bar graph compares the number of risks by sentiment identified in the top 5 issue type categories for your project. The graph is sorted in the descending order with the issue type with the largest number of risks on top.



#### Health and Safety Risk from Field Issues in Last 6 Months

**Risks Identified in last 6 Months Graph**: Use the line graph to understand the trend in the health and safety risks identified from the Field module of Oracle Aconex during the past six months for your project. Trend lines for risk are displayed based on low (green), neutral (grey), and negative (red) sentiment. The X-axis displays the months in which the health and safety risk occurred, and the Y-axis displays the number of risks.

#### **Risk hotspots** Jun 2022 Jun 2022 Jul 2022 No Risk 📃 Positive 📃 Neutral 📕 Negative

#### Health and Safety Risk Hot Spots for Field Issues

The **Risks hotspots** section displays a chart with risks identified from the field over the length of your project to-date. This chart can also be customized using the filter criteria in the *Filters Pane* of the *Field Issues Tab* (on page 54).

Each square represents a health and safety risk identified on the field whose sentiment is characterized by its color as follows:

- Grey represents mails with no-risk to health and safety
- > Dark Grey represents health and safety risks of neutral sentiment
- Red represents health and safety risk mails of negative sentiment
- Green represents health and safety risk mails of positive sentiment

Hover your cursor over a hotspot to view the following details about a field issue:

- **Date**: The date when the mail was sent to your organization.
- **Subject**: The subject line of the mail tracked in th source application.
- Mail Type: The category to which this mail can be associated.
- **Sentiment**: The overall sentiment associated with the mail.

Click on a specific hotspot to review details of the selected risk.

## Health and Safety Field Risk Details

$\langle \rangle$			×
249		Risk identified	
Poor welfare facilities for the workmen	in the a		
Assigned to Secure Homes			
Sent Fri, 23 Dec 2022			
Issue type Design			
Area/Location Block A1			
Issue status Open			$\overline{0}$
Sentiment			
Risk identified By CIC			
Yes			
Your colleagues feedback Risk (0)	Your feedback		
No Risk (0)	O No Risk		
View Issue			
THE LANC			

When you click on a *hotspot* (see "*Health and Safety Risk Hot Spots for Field Issues*" on page 50), the following information is displayed for a mail identified as health and safety issue drawn from the field.

#### **Header Section**

In the header, the following information displays:

- Mail Number: The unique alphanumeric mail identification code from the source application.
- Risk Indicator: Identifies whether a risk was identified for the selected mail. Choices include: Risk identified, and No risk.

# **Body Section**

In the body, the following information displays:

- **Subject**: The title of the litigious risk identified in the mail. For example, *Forklift hazards*.
- From: Sender of the mail.
- **To**: The mail's recipient.
- Sent: The date and time that the mail was sent.
- **Mail type**: A predefined category that the mail can be associated with. For example, *Design Advice*.
- Sentiment: A color-coded emoji to indicate the overall sentiment expressed in the mail as follows:
  - Red indicates negative sentiment
  - Green indicates positive sentiment
  - Grey indicates neutral sentiment
- **Risk identified**: Indicates whether a risk was identified (Yes or No), and how the risk was identified. For example, *By CIC*.
- Your colleagues feedback: The number of colleagues who did and did not identify the issue as a risk.

You can perform any of the following actions:

- In the Your feedback:field, indicate whether you perceive the issue in the mail as a potential litigation risk. Select any of the following options: Risk or No Risk. Your feedback will be used to train CIC Advisor to learn and improve the accuracy of it's predictions.
- Click **View Mail** to review the mail in the source application.

s 〉 Hotel VIP 〉 Risk 〉 Health and sa	fety							
Records per page 10	el VIP					Search		Export
Description 14	Issue ti number ti	Assigned to 1	Status 11	Risk identified 14	Your feedback	Area/Location 1	lssue †↓ type	Sentiment 1
Poor welfare facilities for the work	215	Secure Homes	Open	Yes	Risk - No Risk	Block A1	Design	8
No foam fire extinguisher on board	220	Secure Homes	Open	Yes	Risk - No Risk	Block A1	Design	8
Daily inspection - Poor houeskeepi	189	Green Concrete Builder	Open	Yes	Risk No Risk	Block A1	Safety	8
Poor housekeeping debris and unu	223	Secure Homes	Open	Yes	Risk — No Risk	Block A1	Design	
Poor standard of housekeeping and	231	Secure Homes	Open	Yes	Risk — No Risk	Block A1	Design	
MSR (WSHO) inspection - Unsafe m	217	Secure Homes	Open	Yes	Risk — No Risk	Block A1	Design	
Small dumps of leftover concrete al	192	Green Concrete Builder	Open	Yes	Risk No Risk	Block A1	Safety	
Weekly walk around Required fire p	224	Secure Homes	Open	Yes	Risk No Risk	Block A1	Design	
SO DSJV 20C17 Musa - Dust control	225	Secure Homes	Open	Yes	Risk No Risk	Block A1	Design	
Confined space not marked clearly	195	Environment First	Open	Yes	Risk No Risk	Block A1	Safety	

# Health and Safety Risk From Field Issues Table

Dane 1 of 20 /1 10 of 108 items) 1/ / 1 2 7 / E 20 . N

The **Health and Safety Records by Field Issue** table displays all mails identified on the field todate with a health and safety risk in your project. Select the arrow keys in any column to organize the mails in an ascending or descending order.

The following information is displayed for each issue:

- **Description**: A short description about the health and risk issue.
- **Issue number**: A unique identification number for the issue.
- Assigned to: The name of the organization associated with the identified issue.
- Status: The current status of the issue. Choices include: All (default), Open, Work done, In dispute, Ready to inspect, and Closed.
- **Risk Identified**: Indicates if a risk has been identified for the issue.
- Your Feedback: Provide your feedback if the issue is incorrectly classified as a risk. Your feedback will be used to train CIC Advisor to learn and improve the accuracy of its predictions.
  - Slide to the right to indicate **No Risk**
  - Slide to the left to indicate a Risk
  - No feedback implies it will be considered as a potential risk, and for all model calculation purposes it will be considered as a valid risk.
- Area / Location: The geographical location where the issue was identified.
- Issue type: The category type the issue belongs to. Choices include: All (default), Design, Safety, Defect, and Incomplete work.

- Sentiment: A color-coded emoji to indicate the overall sentiment expressed in the mail as follows:
  - Red indicates negative sentiment
  - Grey indicates neutral sentiment
  - Green indicates positive sentiment
- Feedback Received: The date on which the feedback was received.

Perform any of the following actions:

- In the Search field, enter a search string and press the Enter key to view a list of field issues that meet your search criteria.
- Click Export to save the records in an Excel file (.xlsx)

#### Filters Pane of the Field Issues Tab

ORACLE Constru	ction Intellige	nce Cloud								
Projects > Hotel VIP > Risk > Health and safety										
Filters	<b>I</b>	Mails	Field issues							
	Clear all									
Issue type(s) All	•									
Issue status(es) All	•									
Area/location All	•									
Description										
Issue number										
Assignee(s) All	•									
Sentiment All	•									
Risk identified All	•									
Apply										

Enter or select values for any of the following filters:

- Issue type(s): Select an issue type category. Choices include: All (default), or any other category based on your projects.
- Issue status(es): Select a issue type category from the drop-down list. Choices include: All (default), Open, Work done, In dispute, Ready to inspect, and Closed.
- Area location: Select a location associated with the field issues that you want to focus on.
- **Description:** Enter a search term to locate a specific issue.
- **Issue number:** Enter a partial or an exact issue number term to locate issues. Use the % sign to conduct a wild-card search on the issue number.
- > Assignee(s): Select the organization to whom the issue has been assigned. Defaults to All.
- Sentiment: Select a sentiment associated with issues. Choices include: *All* (default), *Positive, Negative, and Neutral.*
- Risk Identified: Select health and safety risk issues for whom risk has been identified. Choices include: All (default), Yes (risk has been identified), or No (risk has not been identified).

After entering the values, select any of the following actions:

- Click Clear All to reset all the filters to their default values.
- Click **Apply** to view litigious issues that meet the filter criteria.

#### **Information Risk Page**

#### How to Get Here

- 1) Sign in to CIC Advisor.
- 2) On the Project listings page, select the Other Risks KPI of a project.
- 3) On the **Risk Overview** page, select the **More Details** button in the **Information Risk** section.

ORACLE Construction Intelligence Cloud					poleary 👻 🖱
Projects > Hotel VIP > Risk > Information Risk					
Filters 🕄 🗉	Documents on your project				Discipline
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	F-6000 COVER SHEET AND LEGEND	C For Approval	Drawing Fire Services	10 Moberni Carpets & 6 Others	02-Jul-2006 22-Ju
	F-6003 SPRINKLER, FIRE DETECTION & EWIS LAYOUT	C. For Approval	Drawing Fire Services	10 Excite Electrical & 6 Others	02-Jul-2006 22-Ju
	F-6001 SPRINKLER, FIRE DETECTION & EWIS LAYOUT,	B For Approval	Drawing Fire Services	8 Wirewin Electricals & 6 Others	02-Jul-2006 22-Ju
	E-4509 PORTE COCHERE LIGHTING LAYOUT REFLECTED	C For Approval	Drawing Electrical	4 Mobeni Carpets & 4 Others	02-Jul-2006 22-Ju
	EL-4501 MAIN LOBBY LIGHTING LAYOUT REFLECTED CEL.	C For Construction	Drawing Electrical	2 Orummond Electrical & 4 Others	02-Jul-2006 22-Ju
	A-1000 TITLE & LEGEND SHEET	C Approved	Drawing Architectural	Creative spaces Ltd & s4 Others	75 Eeb 2020 22 Ju
	A-1002 STAGING PLAN	C Approved	Drawing Architectural	Ceramico Tiles I to & 31 Others	25-Feb-2020 22-Ju
	E-4000 DRAWING INDEX & LEGEND OF SYMBOLS	C For Approval	Drawing Electrical	1 Maiestic Project & Construction Managemen	t Limited & 1 Others 27-Aug-2007 22-30
	E-4002 GROUND FL HIGH LEVEL LIGHTING LAYOUT SHE	C For Approval	Drawing Electrical	1 Splice Architecture & 1 Others	27-Aug-2007 22-Ju
Apply	Page 1 of 13 (1-10 of 126 items) ( + 1 2 3 4	5 13 ▶ XI			

# Purpose

Various types of documents are used to manage construction projects such as architecture design documents, electrical and mechanical engineering documents, etc.. It is crucial to ensure all stakeholders are in sync by using the latest version of the relevant document. Using outdated versions will otherwise result in rework, extend the project's timeline and increase project costs.

The **Information Risks Detail** page provides a detailed analysis and prediction of information risks for your project. These risks are discovered through emails tracked by the Mail Management module of Oracle Aconex. Use the **Measure** drop-down list to view the information risk predicted for a specific **Discipline**, **Document Type**, or **Document Status**.

This page includes the following sections:

Section Number	Section Title
1	Documents on your Project Section (on page 57)
2	Outdated Documents Table (on page 58)
3	<i>Filters Pane</i> (on page 59)

## **Documents on your Project Section**



**Documents on your Project**: You can review tUse the bubble chart to glean information about the risks discovered from outdated documents each month as follows:

- Each bubble refers to an outdated document.
- The size of the bubble indicates the extent to which the document was transmitted and shared between organizations.

If the document was shared extensively between organizations, the size of the bubble increases proportionately, and represents greater risk.

- The color of the bubble indicates the discipline associated with each document. For example, Blue represents design documents associated with the discipline of Architecture.
- The position of the bubble is indicative of the average number of versions a document is outdated. Therefore, the higher a bubble is positioned, the greater the number of versions on average the document is outdated.

The X-axis represents the month in which the risk was discovered and the Y-axis represents the version gap between the version in the document register and the latest transmitted version.

Select any of the following actions to view more information from the graph:

- Use the Group By list to view the graph for a specific Discipline, Document Type, or Document Status
- Hover over a bubble to view more details about an outdated document.
- Select a Line Graph e or a Bubble Graph to view the outdated documents

**Note**: The threshold settings of the risk totals can be modified in the CIC Advisor Administration application. To modify the risk thresholds to suit your organization standards, contact your CIC Advisor administrator.

**Outdated Documents Table** 

lý	•							Sea	rch
cument number 1	rnte ti	Revision 11	Document status 11	Document type 12	Discipline 11	Version gap 11	Transmitted to 11	Last transmitted 11	Risk discovery date
L-4501	MAIN LOBBY LIGHTING LAYOUT REFLECTED CEL.	c	For Construction	Drawing	Electrical	2	Mobeni Carpets & 4 Others	02-Jul-2006	02-Jul-2006
4508	PORTE COCHERE LIGHTING LAYOUT FLOOR PLAN	в	Approved	Drawing	Electrical	1	Mobeni Carpets & 6 Others	15-Dec-2014	15-Dec-2014
-4509	PORTE COCHERE LIGHTING LAYOUT REFLECTED	с	For Approval	Drawing	Electrical	4	Mobeni Carpets & 4 Others	02-Jul-2006	02-Jul-2006
-4000	DRAWING INDEX & LEGEND OF SYMBOLS	с	For Approval	Drawing	Electrical	1	VIP Development Group & 1 Others	27-Aug-2007	10-Oct-2007
-4002	GROUND FL HIGH LEVEL LIGHTING LAYOUT SHE	с	For Approval	Drawing	Electrical	1	VIP Development Group & 1 Others	27-Aug-2007	10-Oct-2007
-4003	GROUND FL HIGH LEVEL LIGHTING LAYOUT SHE	с	For Approval	Drawing	Electrical	1	VIP Development Group & 1 Others	27-Aug-2007	10-Oct-2007
-4007	L1 CAFÉ HIGH LEVEL LIGHTING LAYOUT	в	For Approval	Drawing	Electrical	1	VIP Development Group	23-Aug-2007	10-Oct-2007
-6000	COVER SHEET AND LEGEND	с	For Approval	Drawing	Fire Services	10	Mobeni Carpets & 6 Others	02-Jul-2006	02-Jul-2006
-6001	SPRINKLER, FIRE DETECTION & EWIS LAYOUT,	в	For Approval	Drawing	Fire Services	8	Mobeni Carpets & 6 Others	02-Jul-2006	10-Oct-2007
-6002	SPRINKLER, FIRE DETECTION & EWIS LAYOUT,	D	For Approval	Drawing	Fire Services	1	Mobeni Carpets & 6 Others	02-Jul-2006	10-Oct-2007

The **Outdated Documents** table displays details about each document that was identified as a risk. Select the arrow keys of any column to organize the documents in an ascending or descending order.

The following information is displayed for each outdated document:

- Document Number: Displays the unique identification number associated with the document from Oracle Aconex.
- **Title**: Displays the title of the document.
- Revision: The version number of the document. For example, version 2 of a design specification.
- **Document status**: Displays the current status of the document.
- **Discipline**: Displays the discipline of study associated with the document. For example, a design blue-print is associated with the discipline of architecture.
- Version gap: The difference in the versions maintained in the organization's document register and the latest transmitted version.
- Transmitted go: Displays the name of the organization that received the document. Hover your cursor over the organization name to view a list of organizations to which it has been transmitted.
- **Last transmitted**: Displays the date on which the document was last sent.
- Risk discovery date: Displays the date on which the risk was identified.

## **Filters Pane**

Use the **Filters** pane on the **Information Risk** page to focus on a subset of mails that highlight information risk in your current view of CIC Advisor.

Projects > Hotel VIP > Risk > Information Risk
Filters
Clear all
Sun Sep 25 2005 - Sat Nov 03 2007
Document created by All
Version gap
1 - 10
Last transmitted
Wed Apr 05 2006 - Mon Feb 24 2020
Recipient orgs All
Document type All
Discipline All
Document status All
Apply

Enter values for any of the following filters:

- Document Created: Use the slider to select a date range that a document was created or added in the organization's document register.
- **Document Created By**: Enter the name of the original author of the mail in the format *<First Name> <Last Name>*. Defaults to *All*.
- Version Gap: Use the slider to indicate the gap between the document version in the organization's register and the most recent version of the document transmitted.

- Last Transmitted: Use the slider to select a date range that a document was last transmitted.
- Recipient Orgs: Select the name of the organization that received the mail from the dropdown list. Defaults to All.
- **Document Type**: Select the type of document for which the risk was identified from the drop-down list. For example, a Visio document, drawing, etc. Defaults to *All.*
- **Discipline**: Select the discipline of study associated with the document from the drop-down list. For example a mechanical engineering, or electrical engineering, etc. Defaults to *All*.
- **Document Status**: Select the status of the document from the drop-down list. For example, *Approved*, *For Approval*, or *Rejected*. Defaults to *All*.

After entering the values, select any of the following actions:

- Click Clear All to reset all the filters to their default values
- Click Apply to view litigious mails that meet the filter criteria

#### Change Risk Page

#### How to Get Here

- 1) Sign in to CIC Advisor.
- 2) On the Project listings page, select the Other Risks KPI of a project.
- 3) On the Risk Overview page, select the More Details button in the Change Risks section.



# Purpose

To control project costs, and timeline of delivery it is essential to monitor, control, and manage change requests throughout the project. Using CIC Advisor you can discover and address risks that necessitate creating new change requests which can impact the budget and the timeline of the project. Change risks can be identified from:

- *Mails* (see "*Change Risks Identified from Mails*" on page 61)
- Field Issues (see "Change Risks Identified from Field Issues" on page 68)

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	Clear all	Change risk overview											Heature by Likelihood	•
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The **Mails** tab of the **Change Risk** page provides a detailed analysis and impact arising from change requests for your project. These risks are discovered through mails tracked by the Mail Management module of Oracle Aconex. Use the **Measure** drop-down list to view the change risk by the **Likelihood** of occurrence or **Impact**.

Section Number	Section Title
1	Risks Identified by Total and By Process (on page 62)
2	Change Risks by Cause Section (on page 62)
3	Change Risks Hotspots (on page 63)

This page includes the following sections:

Section Number	Section Title
4	Change Risks Records Table (on page 66)
5	<i>Filters Pane</i> (on page 67)

## **Risks Identified by Total and By Process**

Mails F	ield issues										
Change ris	k overview										
1054 Total	l mails					Risks	identified by top 5 m	ail types			
						Reque	st For Information				
Risk Identified							Design Advice				
							Transmittal				
No Risk							Notice of Meeting				
							Notice Of Delay				
0	10	0.2K	Q.4K.	0.6K	0.8K	LOK	a	100	200	300	400
			📕 High 📒 Medium	Low No Risk					High i N	Aedium 🔟 Low	

The **Total Predicted Changes** bar graph displays the total number of change risks identified for your project, organized by severity. The X-axis displays the number of change risks identified for your project. The Y-axis displays the risks identified by severity (*High, Medium, Low,* and *No Risk*). Hover over the bar graph to view more details.

The **Risks Identified by Process** bar graph displays the number of risks identified using a specific process within the organization. Use this information to understand which process is used extensively by the organization, which alternative process needs to be improved, or what makes it popular as a channel for routing change requests. The X-axis displays the number of change requests identified, and the Y-axis displays the various processes used to gather change requests by the organization. The color of the bar graph indicates the severity (*High, Medium,* and *Low*) of the change requests identified using each process.



# **Change Risks by Cause Section**

The **Risks Identified by Risk Cause** section displays a bar graph that displays the major causes for change requests associated with your project. The X-axis displays the number of change requests, and the Y-axis displays the various risk causes associated with the change requests. Use this section to analyze your change requests to address and resolve these to reduce the impact on your project.

# Change Risks Hotspots



The **Risks Hotspots** section displays a chart with risks identified over the length of the project to date. Use this chart to identify change risk hotspots in your project. This chart can also be customized using the filter criteria in the *Filters Pane* (on page 67).

Hover your cursor over a hotspot to view the following details:

- **Date**: The date when the mail was sent to your organization.
- **Subject**: The subject line of the mail tracked in th source application.
- Mail Type: The category to which this mail can be associated.
- **Likelihood**: The potential of the risk materializing in your project is characterized as either *High*, *Medium*, or *Low*.

Each square represents a mail whose severity is characterized by its color as follows:

- Grey represents mails that do no contain any change risk
- Red represents mails that contain change risk of high severity
- > Amber represents mails that contain change risk of medium severity
- Green represents mails that contain change risk of low severity

Click on a specific hotspot to review details of the selected risk.

#### **Change Risk Details**

< >		×
SECURE-RFI-000419	Risk identified	
Poor door quality		
From Secure Homes	To Crescent Moon	
Sent Mon, 19 Sep 2022		
Mail type Request For Information		
Probable cause Financial issues		
Keywords acceptable, issue, i		(i)
Likelihood and Impact		
Likelihood	Impact	-
Med	High	
Sentiment		
Risk identified		- 1
By CIC		
Yes		
Your colleagues feedback	Your feedback	
Risk (0)	O Risk	
No Risk (0)	O No Risk	
View Mail		

When you click on a *hotspot* (see "*Change Risks Hotspots*" on page 63), the following information is displayed for a mail with a potential risk of change request for your project.

#### **Header Section**

In the header, the following information displays:

- Mail Number: The unique alphanumeric mail identification code from the source application.
- Risk Indicator: Identifies whether a risk was identified for the selected mail. Choices include: Risk identified, and No risk.

# **Body Section**

In the body, the following information displays:

- **Subject**: The title of the change risk identified in the mail. For example, *Poor door quality*.
- From: Sender of the mail.
- **To**: The mail's recipient.
- Sent: The date and time that the mail was sent
- **Mail type**: A predefined category that the mail can be associated with. For example, *Request for Information*.
- **Probable cause**: The reason for being identified as a potential change risk.
- **Keywords**: The keywords included in the content that resulted in the mail being flagged by CIC Advisor as a change risk. For example, *issue*, *acceptable*.
- **Likelihood**: The likelihood of occurrence of the change risk. Choices include: *All* (default), *High*, *Medium*, and *Low*.
- Impact: The potential impact identified from the change risk:
  - Red indicates a high risk
  - Amber indicates a medium risk
  - Green indicates a low risk
  - Grey indicates no impact
- Sentiment: A color-coded emoji indicates the overall sentiment expressed in the mail as follows:
  - Red indicates negative sentiment
  - Green indicates positive sentiment
  - Grey indicates neutral sentiment
- **Risk identified**: Indicates whether a risk was identified (Yes or No), and how the risk was identified. For example, *By CIC*.
- Your colleagues feedback: The number of colleagues who did and did not identify the issue as a risk.

You can perform any of the following actions:

- In the Your feedback:field, indicate whether you perceive the flagged issue as a potential change risk. Select any of the following options: Risk or No Risk. Your feedback will be used to train CIC Advisor to learn and improve the accuracy of it's predictions.
- Click View Mail to review the mail in the source application.

# **Change Risks Records Table**

Records per page +											Search	Export
subject 14	Mail manifeer 11-	naywords 19-	Data 11	statitype 11	reak elemented 11	Hour Reinflanck		Likelitzant 15	impact 14	Sintherit 1	1 Probable cause 11	PeetBack received
No soil in common area-3	SECURE-RFI-000490	soil, scope, review	13-Oct-2022	Request For Information	Ves	Rsk -	Nis Risk	Med	right	(11)	Change of plan or scope	*
Faulty extension cords-3	SECURE-NM-000005	risk, broken	13-Oct-2022	Notice of Meeting	Wes -	Ria	Ne Risk	LOW	High	-	Unavailability of skills or work	. 0
improper work-3	SECURE-DA-000479	missing, scope, action, budget	13-Oct-2022	Design Advice	Ves	Rsk -0-	No Risk	-	ingh		Change of plan or scope	
Fall protection-3	SECURE-SI-000006		13-Oct-2022	Site Instruction	ves	Rsk -	No Risk	LIW	High	8	Change of plan or scope	
No soil in common area -2	SECURE-RFI-000489	soil, scope, review	12-Oct-2022	Request For Information	765	Ria	No Risk	Hel	right	(1)	Change of plan or scope	+
Faulty extension cords-Z	SECURE-NM-000004	risk, broken	12-Oct-2022	Notice of Meeting	Yes	Risk -	No Risk	Low	ingh	(11)	Unavailability of skills or work	-
improper work-2	SECURE-DA-000478	missing, scope, action, budget	12-Oct-2022	Design Advice	Ves	Rsk -0-	No Risk	Med	High	(11)	Change of plan or scope	
Fall protection-2	SECURE-SI-000005	*	12-Oct-2022	Site Instruction	105	Rsk	No Risk	LIW	ingh	<u>(1)</u>	Change of plan or scope	÷
No soll in common area	SECURE-RFI-000488	soil, scope, review	10-Oct-2022	Request For Information	Wes	Rsk -	No Risk	A BEEL	High		Change of plan or scope	
Faulty extension cords	SECURE-NM-000003	risk, broken	10-Oct-2022	Notice of Meeting	Ves	Risk —	No Risk	Lipe	High	(12)	Unavailability of skills or work	

The **Records per Page** table displays all the mails flagged to-date with a potential change risk in your project. Select the arrow keys in any column to organize the mails in an ascending or descending order.

The following information is displayed for each mail:

- **Subject**: A short description about the subject of the mail.
- Mail number: The unique identification number for the mail.
- **Keywords**: The keywords that contributed to identifying the mail as a change risk.
- **Date**: The date on which the mail was sent.
- **Mail type**: The category type that the mail belongs to.
- Risk identified: Indicates if a risk was identified in the mail.
- Your feedback: Use the scale to provide your feedback to CIC Advisor about mails that were incorrectly identified as risks, or not identified as a change risk. Your feedback will be used to help CIC Advisor learn and improve the accuracy of it's predictions.
  - Slide to the right to indicate No Risk
  - Slide to the left to indicate a Risk
  - No feedback implies it will be considered as a potential risk, and for all model calculation purposes it will be considered as a valid risk.
- Likelihood: The likelihood of occurrence of the change risk:
  - Red indicates a high risk
  - Amber indicates a medium risk
  - Green indicates a low risk
  - Grey indicates no likelihood
- Impact: The potential impact identified from the change risk:
  - Red indicates a high risk
  - Amber indicates a medium risk
  - Green indicates a low risk
  - Grey indicates no impact

- Sentiment: A color-coded emoji to indicate the overall sentiment expressed in the mail as follows:
  - Red indicates negative sentiment
  - Grey indicates neutral sentiment
  - Green indicates positive sentiment
- **Probable cause**: The reason for being identified as a potential change risk

# **Filters Pane**

Use the **Filters** pane on the **Change Risk** page to focus on a subset of mails associated with change requests in your current view of CIC Advisor.

**Tip**: Select **Toggle** II to display or hide the filter pane on the page.

Projects > GWoods > Risk > Change risk
Filters
Clear all
Tue Jul 05 2022 - Thu Dec 08 2022
Mail types  All
Mail number
Keyword(s)
Probable cause
Risk identified All
Likelihood 🗸
Impact All
Apply

Enter or select values for any of the following filters to locate change risks that meet the criteria listed below:

- **Date Range**: Use the slider to view change risk in a specific date range.
- Mail types: Select a category of mail type. Defaults to All.
- Mail number: Enter the associated unique mail number to locate a specific mail. For example, if you have previous knowledge of a mail, use this filter to locate the specific mail to change the status of a mail as a risk.
- Keyword(s): Enter keywords to discover change risks associated with specific keywords.
- Probable cause: Select a probable cause for the change risk.
- **Risk identified:** Select whether a risk is identified. Choices include: All (default), Yes, and No.
- Likelihood: Select the likelihood of occurrence of the change risk. Choices include: All (default), High, Medium, and Low.
- **Impact**: Select the likelihood of the impact of the change risk. Choices include All (default), High, Medium, and Low.

After entering the values, select any of the following actions:

- Click Clear All to reset all the filters to their default values
- Click Apply to view change risk mails that meet the filter criteria.



#### Change Risks Identified from Field Issues

The **Field Issues** tab of the **Change Risk** page provides a detailed analysis and impact arising from change requests for your project. These risks are discovered through issues identified on the field and tracked using Oracle Aconex. Use the **Measure** drop-down list to view the change risk by the **Likelihood** of occurrence or **Impact**.

Section Number	Section Title
1	Change Risks Identified by Totals and Issue Types
2	Change Risks by Cause
3	Change Risks Hotspots
4	Change Risks Records Table
5	Filters Pane

This page includes the following sections:

# Change Risks Identified by Totals and Issue Types



The **Total Predicted Changes** bar graph displays the total number of change risks identified for your project, organized by severity. The X-axis displays the number of change risks identified for your project. The Y-axis displays the risks identified by severity (*High, Medium, Low,* and *No Risk*). Hover over the bar graph to view more details.

The **Risks Identified by Process** bar graph displays the number of risks identified using a specific process within the organization. Use this information to understand which process is used extensively by the organization, which alternative process needs to be improved, or what makes it popular as a channel for routing change requests. The X-axis displays the number of change requests identified, and the Y-axis displays the various processes used to gather change requests by the organization. The color of the bar graph indicates the severity (*High, Medium,* and *Low*) of the change requests identified using each process.

# **Change Risks Identified by Cause**



The **Risks Identified by cause** section identifies the underlying causes for change requests arising in your project. Use this section to analyze your change requests to address and resolve these to reduce the impact on your project.

The bar graph displays the major causes for change requests associated with your project. The X-axis displays the number of change requests, and the Y-axis displays the various risk causes associated with the change requests.

# Change Risks Hostspots



The **Risks Hotspots** section displays a chart with risks identified over the length of the project to date. Use this chart to identify change risk hotspots in your project. This chart can also be customized using the filter criteria in the *Field Issues Filters Pane of the Change Risks Page* (on page 75).

Hover your cursor over a hotspot to view the following details for field issues:

- **Date**: The date when the field issue was sent to your organization.
- **Subject**: The subject line of the field issue tracked in th source application.
- **Mail Type**: The category to which this field issue can be associated.
- **Likelihood**: The potential of the risk materializing in your project is characterized as either *High*, *Medium*, or *Low*.

Each square represents a mail whose severity is characterized by its color as follows:

- Grey represents mails that do no contain any change risk
- Red represents mails that contain change risk of high severity

- Amber represents mails that contain change risk of medium severity
- Green represents mails that contain change risk of low severity

C > Kisk identified   247 Risk identified   Design change is required for windows Asigned to Secure Homes   Asigned to Secure Homes Seri Mon, 19 Sep 2022.   Issue type Design Design Design Contractors proposal for change -   Bisue status InDispute -   Pobable cause Contractors proposal for change -   Keywords design, change, requ Impact   Itelhood and Impact Litelhood -   Itelhood Impact   Itel -   Sectiment Impact -   Impact				
247       Risketwinding         Paragraph to Secure Homes       Assigned to Secure Homes         Sent Mon, 19 Sep 2022       Sent Secure Homes         Sent Mon, 19 Sep 2022       Sent Secure Homes         Paraflacation Block E       Area/Location Block E         Pobable cause Contractors proposal for change       Impact         Pobable cause Contractors proposal for change       Impact         Relinoid       Impact         Itellinoid       Impact </th <th>&lt; &gt;</th> <th></th> <th></th> <th>×</th>	< >			×
Assigned to Secure Homes         Seriet Mon, 19 Sep 2022         Issue type Design         Area/Location Block E         Issue status InDispute         Probable cause Contractors proposal for change         Keywords         design, change, requ         Likelihood and Impact         Ited         Sentiment         Impact         Ited         Sentiment         Impact         Impact         Ited         Sentiment         Impact	247		<b>Risk identified</b>	
Assigned to Secure Homes Sent Mon, 19 Sep 2022. Issue type Design Are/Location Block E Issue type Design Are/Location Block E Issue type Design change Probable cause Contractors proposal for change Contractors proposal for change Probable cause Contractors proposal for change Contractors proposal for cha	Design change is required for window	s		
Sent         Mon, 19 Sep 2022         Issue type         Design         Area/Location         Block E         Issue status         InDispute         Probable cause         Contractors proposal for change         Keywords         design, change, requ         Ekelihood and Impact         Likelihood         Ferdition         Med         Sentiment         Image: Contractors proposal for change         Med         Sentiment         Image: Contractors proposal for change         Med         Sentiment         Image: Contractors proposal for change         Vaur colleagues feedback         Your colleagues feedback         Your colleagues feedback         No risk (0)	Assigned to Secure Homes			
Bisure type   Design   Area/Location   Bisure torian   Bisure status   InDispute   Probable cause   Contractors proposal for change   Keywords   design, change, requ   Likelihood and Impact   Likelihood   If gd   Med   Sentiment   Impact   Impact   Impact   If gd   Med   Provide the status of the s	Sent Mon, 19 Sep 2022			
Area/Location       Biock E         Bisue status       InDispute         Probable cause       Import         Contractors proposal for change       Import         Keywords       Impact         Likelihood and Impact       Impact         Likelihood       Impact         Sentiment       Impact         Ey CIC       Impact         Your colleagues feedback       Your feedback         Risk (o)       Impact         No Risk (o)       Impact	Issue type Design			
InDispute       Import         Probable cause       Contractors proposal for change         Keywords       design, change, requ         Likelihood and Impact       Impact         Likelihood       Impact         Mgh       Med         Sentiment       Impact         Ey CIC       Impact         Your colleagues feedback       Your feedback         Risk (0)           No Risk (0)	Area/Location Block E			
Probable cause       Import         Keywords       Impact         Likelihood and Impact       Med         Likelihood       Med         Sentiment       Impact         Impact       Impact         Sentiment       Med         Vour colleagues feedback       Your feedback         Your colleagues feedback       O Risk         No Risk (0)       O No Risk	lssue status InDispute			$\overline{0}$
keywords design, change, requ Likelihood and Impact Likelihood Impact Iffen Sentiment Iffen Iffen Sentiment Iffen Sentiment Iffen Iff	Probable cause Contractors proposal for change			
design, change, requ Likelihood and Impact Likelihood Impact Med Sentiment C Sentiment C Sentified By CIC Your colleagues feedback No Risk (0) No Risk (0) No Risk (0) No Risk	Keywords			
Likelihood and Impact Likelihood Marker Likelihood Marker Med Sentiment C Sentiment Sy CIC Ys Your colleagues feedback Risk (0) No Risk (0) No Risk (0) No Risk	design, change, requ			
Likelihood Impact  mpact I	Likelihood and Impact			
Ned       Med       Sentiment       Image: Sentimage: Sentiment </td <td>Likelihood</td> <td>Impact</td> <td></td> <td></td>	Likelihood	Impact		
Sentiment	High	Med		
Risk identified       By CIC       Your colleagues feedback       Your colleagues feedback       Risk (0)       No Risk (0)	Sentiment			
Risk identified       By CIC       Yes       Your colleagues feedback     Your feedback       Risk (0)     Risk       No Risk (0)     No Risk	<u> </u>			
By CIC Yes Your colleagues feedback Vour feedback Risk (0)	Risk identified			
Yes       Your colleagues feedback     Your feedback       Risk (0)     O Risk       No Risk (0)     O No Risk	By CIC			
Your colleagues feedback     Your feedback       Risk (0)     O       No Risk (0)     O	Yes			
Risk (0)         O Risk           No Risk (0)         O No Risk	Your colleagues feedback	Your feedback		
No Risk (0) O No Risk	Risk (0)	() Risk		
	No Risk (0)	🔿 No Risk		

# **Change Risk Details of Field Issues**

When you click on a *hotspot* (see "*Change Risks Hostspots*" on page 70), the following information is displayed for a mail with a potential risk of change request identified on the field for your project.

# **Header Section**

In the header, the following information displays:

- Mail Number: The unique alphanumeric mail identification code from the source application.
- **Risk Indicator**: Identifies whether a risk was identified for the selected mail. Choices include: *Risk identified*, and *No risk*.

# **Body Section**

In the body, the following information displays:

- **Subject**: The title of the change risk identified in the mail. For example, *Design change required for windows*.
- Assigned To: The name of the organization associated with the identified issue.
- Sent: The date and time that the mail was sent.
- **Issue type**: A category that the mail can be associated with. For example, *Incomplete work*.
- Area/Location: The geographical location where the issue was identified.
- **Issue Status**: The current status of the issue. For example, *In dispute*.
- **Probable cause**: The reason for being identified as a potential change risk on the field.
- **Keywords**: The keywords included in the content that resulted in the mail being flagged by CIC Advisor as a change risk. For example, *issue*, *acceptable*.
- **Likelihood**: The likelihood of occurrence of the change risk. Choices include: *All* (default), *High*, *Medium*, and *Low*.
- Impact: The potential impact identified from the change risk:
  - Red indicates a high risk
  - Amber indicates a medium risk
  - Green indicates a low risk
  - Grey indicates no impact
- Sentiment: A color-coded emoji that indicates the overall sentiment expressed in the mail as follows:
  - Red indicates negative sentiment
  - Green indicates positive sentiment
  - Grey indicates neutral sentiment
- **Risk identified**: Indicates whether a risk was identified (*Yes* or *No*), and how the risk was identified. For example, *By CIC*.
- Your colleagues feedback: The number of colleagues who did, and did not identify the issue as a risk.

You can perform any of the following actions:

- In the Your feedback:field, indicate whether you perceive the flagged issue as a potential change risk. Select any of the following options: Risk or No Risk. Your feedback will be used to train CIC Advisor to learn and improve the accuracy of it's predictions.
- Click View Mail to review the mail in the source application.
## **Change Risks Records Table**

Response per page 🔹												Search	Expert	
Description 13 Insue-number 13	raywords. 11	Angueto 5	tone s	THE S AND	rusation 15	Rex 10	Your Resillance		Unething 11	input 1	Berdinard TL	Produttle cause 12	Peedlack received	0
	correct, advise, control	Green Concrete Builder##Environment First##Crescent Moon				-	<b>Bak</b>	No Risk	194	High		Change of plan or scope		U
	NA	Green Concrete Builder##Secure Homes				16	MR	Notice	764	744	NA	NA		
	NA	Secure Homes				10	Re	Notice	144	744	NA	NA		
	NA	Green Concrete Builder				14	Rec	No Rek	14	1.56	NA	NA	-	
	NA	Secure Homes				10	Re -0-	No Risk	1.04	194	NA.	NA	-	
	NA.	Green Concrete Builder				140	NR -0-	No Risk	94	14	NA.	NA	-	
		Green Concrete Builder				-	Rak -	No Riek	1.00	High	(1)	Change of plan or scope	-	
		Green Concrete Builder				-	Rek -	No Risk	1.00	Her	(1)	Change of plan or scope	-	
		Secure Homes				-	Rak -	No Risk	1.000	Her	(1)	Change of plan or scope	-	
		Secure Homes				-	Res	No Risk	100	High		Change of plan or scope		

The **Records per Page** (50 by default) table displays all the field issues to-date with a risk for a change request in your project. Select the arrow keys in any column to organize the mails in an ascending or descending order.

The following information is displayed for each field issue:

- **Description**: A short description about the change risk field issue.
- **Issue number**: A unique identification number of the field issue.
- Keyword(s): The keywords that were used to discover the field issue.
- Assigned to: The name of the organization associated with the identified issue.
- Issue status: The current status of the issue. For example, In dispute, Ready to inspect, or Closed.
- Issue type: A category that the issue can be associated with. Choices include: All (default), Design, Safety, Defect, and Incomplete work.
- Area / Location: The geographical location where the issue was identified.
- Risk identified: Indicates if a risk has been identified for the issue.
- Your feedback: Provide your feedback if the issue is incorrectly classified as a risk. Your feedback will be used to train CIC Advisor to learn and improve the accuracy of its predictions.
  - Slide to the right to indicate No Risk
  - Slide to the left to indicate a **Risk**
  - No feedback implies it will be considered as a potential risk, and for all model calculation purposes it will be considered as a valid risk.
- Likelihood: The likelihood of occurrence of this change risk:
  - Red indicates a high risk
  - Amber indicates a medium risk
  - Green indicates a low risk
  - Grey indicates no likelihood
- Impact: The potential impact identified from the change risk:
  - Red indicates a high risk
  - Amber indicates a medium risk
  - Green indicates a low risk

- Grey indicates no impact
- Sentiment: A color-coded emoji to indicate the overall sentiment expressed in the mail as follows:
  - Red indicates negative sentiment
  - Grey indicates neutral sentiment
  - Green indicates positive sentiment
- **Probable cause:** The reason for being identified as a potential change risk on the field.
- Feedback received: The date on which the feedback was received.

Perform any of the following actions:

- In the Search field, enter a search string and press the Enter key to view a list of field issues that meet your search criteria.
- Click Export to save the records in an Excel file (.xlsx)

## Field Issues Filters Pane of the Change Risks Page

ORACLE Construction Intelligence Cloud
Projects > Hotel VIP; > Risk > Change risk
Filters
Clear all
Wed Dec 31 1969 - Wed Dec 31 1969
Issue type(s)
Issue status(es)
Area/Location All
Description
Issue number
Keyword(s)
Probable cause
Risk identified All
Likelihood All
Apply

Enter or select values for any of the following filters:

- Issue type(s): Select an issue type category. Choices include: All (default), or any other category based on your projects.
- Issue status(es): Select a issue type category from the drop-down list. Choices include: All (default), Open, Work done, In dispute, Ready to inspect, and Closed.
- Area location: Select a location associated with the field issues that you want to focus on.
- **Description:** Enter a search term to locate a specific issue.

- **Issue number:** Enter a partial or an exact issue number term to locate issues. Use the % sign to conduct a wild-card search on the issue number.
- Keyword(s): Enter keywords to discover change risks associated with specific keywords.
- Probable Cause: Select a probable cause for the change risk. For example, change in specification.
- Risk Identified: Select whether a risk is identified. Choices include: All (default), Yes, and No.
- Likelihood: Select the likelihood of occurrence of the change risk. Choices include: All (default), High, Medium, and Low.
- Impact: Select the likelihood of the impact of the change risk. Choices include All (default), High, Medium, and Low.

After entering the values, select any of the following actions:

- > Select Clear All to reset all the filters to their default values.
- Select **Apply** to view litigious issues that meet the filter criteria.

### **Collaboration Performance Page**

#### How to Get Here

- 1) Sign in to Construction Intelligence Cloud Advisor.
- 2) On the **Project listings** page, select the **Collaboration** KPI of a project.



## Purpose

Construction projects collaborate with multiple vendors and organizations to secure materials, designs, and services. The **Collaboration Performance** page displays insights on how well your stakeholders collaborate and engage with each other throughout the life cycle of the project.

Select any of the following options as the measure of collaboration performance from the dropdown list:

- **Mail-based**: Select this option to measure collaboration using the volume of mails exchanged with each other
- **Review-based**: Select this option to measure collaboration between organizations during the document review process.

Use this page to identify:

- > organizations that collaborate consistently and efficiently on your project
- organizations that can improve their degree of collaboration

Select any of the following buttons to:

- **Collaborators** : View a network map of organizations that are good, average, and poor collaborators based on volume of mails.
- Responders :: View a network map of organizations based on their responsiveness in terms of days.
- Critical Organizations :: View a network map of organizations whose communications are critical to your project.
- Bottleneck Organizations : View a network map of organizations that need to improve their communication for your project.

Section Number	Section Title
1	Organizations on your Project Section (on page 78)
2	Mail Collaboration Records Table (on page 79) and Review Collaboration Records Table (on page 80)
3	<i>Mail Collaboration Filters</i> (on page 80) and <i>Review Collaboration Filters</i> (on page 82)

It includes the following sections:

## **Organizations on your Project Section**



#### Purpose

The **Organizations on this Project** section rates organizations based on their efforts in collaborating with you in your current project. Each circle represents a collaborator. The size of the circle represents the level of collaboration exercised by the organization. Therefore, larger the circle, the greater is the level of collaboration.

The degree of collaboration is measured in terms of an organization's responsiveness in days.

Organizations are rated as follows:

- *Good*: An organization is rated as a good collaborator if it collaborates more than 60% of the total project collaboration. Indicated in dark blue.
- Average: An organization is rated as a good collaborator if it collaborates 30% 60% of the total project collaboration. Indicated in light blue..
- Poor. An organization is rated as a good collaborator if it collaborates 0% 30% of the total project collaboration. Indicated in grey.

For example, a large light blue colored circle indicates an organization collaborates between 30 - 60% of the time on your project and can be considered as an average collaborator.

**Note**: The range for classifying the organizations in the above categories can be modified as per your organization's requirements in the CIC Advisor Administration application. Contact your CIC Advisor administrator to make appropriate changes.

Mail Collaboration Reco	ords Table
-------------------------	------------

Organizations					
Organization 14	No. of mails 15	No. of response required marks 11	No. of overdue mails 11	Avg. duration	Avg. days overdue
Splice Architecture					
Majestic Builders					
Aura					
Prestige					
Belten Interiors Pty Ltd	-		_		
Embassy			-		
美隆雪业		-	-		
Demo Instance Administration	-	-	-		
Salarpuria		-	<ul> <li>•</li> </ul>		
VIP Group	-		-		
Brigade	1		-		
Mantri	- E	• • • • • • • • • • • • • • • • • • •	10 C		
Piramal	1	1 C C C C C C C C C C C C C C C C C C C	• • • • • • • • • • • • • • • • • • •		
Enzice Consulting Engineers	-	1 C C C C C C C C C C C C C C C C C C C	• • • • • • • • • • • • • • • • • • •		
Purva		1 C C C C C C C C C C C C C C C C C C C	1		
Arkitera	1 ·	1.	1 C C C C C C C C C C C C C C C C C C C		
Four Seasons	ļ.	1	1		
Apex Mechanical	1	1	1		
Rand Resources	1 .		1		
Connery Formwork	1		1		
Page 1 of 9 (1-20 of 178 items)  <	<ul> <li>1 2 3 4 5 9 ▶ &gt;</li> </ul>				

## Purpose

The mail-based collaboration records table displays a list of organizations that collaborate on your project by evaluating the volume of mails associated with your project. This identifies the information displayed in the network map in a tabular format. Hover your cursor over the bars to view details.

The following information is displayed for each organization:

- No. of mails: Displays the number of mails exchanged by volume.
- No. of response required mails: Displays the number of mails that require a response from the organization.
- No. of overdue mails: Displays the number of mails whose response is overdue by the organization.
- **Avg. duration**: Displays the average number of days taken to respond to mails by an organization.
- **\*Project avg. duration**: The average number of days a mail stays overdue on that project.
- \*Avg. days overdue: Displays the average number of days overdue to respond to mails by an organization.
- \*Project avg. days overdue: The average number of days a mail stays overdue on that project.

\*Tip: To view all the columns, click Export to download and save as an Excel spreadsheet.

Use the arrows in the column header to sort the information in the ascending or descending order.

#### **Review Collaboration Records Table**

Organizations				Expert
Organization 11	Total molecus 51	Pending rankers 15	Overdue renterio: 11	Diferroy %
Majestic Builders		-	-	_
Splice Architecture				
Enzice Consulting Engineers				
Apex Mechanical				•
Page 1 of 1 (1-5 of 5 items)  < + 1 > >				

#### **Purpose**

The review-based collaboration records table displays a list of organizations that collaborate on your project by capturing the number of reviews that each organization goes through during the documentation review process. This identifies the information displayed in the network map in a tabular format. Hover your cursor over the bars to view details.

The following information is displayed for each organization:

- **Organization**: The unique ID of the organization.
- **Total reviews**: The total number of reviews associated with each organization.
- > Pending reviews: The number of pending reviews associated with each organization.
- Overdue reviews: The number of overdue reviews associated with each organization.
- Efficiency: Efficiency of each organization is the ratio of the expected number of days to complete a workflow / Actual number of days to complete a workflow.
- **\*Avg. duration**: The average number of days an organization takes to complete the review.
- \*Avg. days overdue: The average number of days an organization is late in completing a review.
- \*Project avg. duration: The average number of days taken to respond to mails by the organizations on the project.
- Project avg. days overdue: The average number of days a review stays overdue on that project.

\*Tip: To view all the columns, click Export to download and save as an Excel spreadsheet.

Use the arrows in the column header to sort the information in the ascending or descending order.

#### **Mail Collaboration Filters**

Use the **Filters** pane on the **Network Map** page to focus on a subset of organizations you collaborate with for your project.

Tip: Select II Toggle to display or hide the filter pane on the page.

If you choose to explore mail-based collaboration, the following filters display.

ORACLE Construction Intellig	ence Cloud
Projects > Hotel VIP > Collabora	ation
Filters	I
с	lear all
Collaboration between	
Org	<u> </u>
Mail type	•
All	
Primary measure	•
NO. OF MAIIS	
Line color	-
volume	
Circle size No. of connected orgs	•
Circle color	-
Mail volume	·
Apply	

Enter values for the following filters to customize the network map.

- Collaboration between: Displays Org as the default value
- Mail type: Select a category of mail type. Defaults to All.
- Primary Measure: Select the primary measure used to evaluate collaboration between organizations. Select No. of Mails (default), No. Response Required mails.
- Line Color: Displays Avg. Response time as the default value.
- **Circle Size**: Displays *No. of connected orgs* as the default value.
- Circle Color: Displays *Mail Volume* as the default value.

After entering the values, select any of the following actions:

- Click Clear All to reset all the filters to their default values.
- Click **Apply** to view change risk mails that meet the filter criteria.

### **Review Collaboration Filters**

If you choose to explore review-based collaboration, the following filters display.

Projects > Hotel VIP > Collaboration > Network	map
Filters	Clear all
Collaboration between Org	-
Discipline All	•
Primary measure by Total Reviews	•
Circle size Volume	•
Circle cotor Efficiency	•
Line color Avg. Response time	-
Apply	

Enter values for the following filters to customize the network map.

- Collaboration Between: Displays Org as the default value.
- **Discipline:** Displays disciplines of documents that are a part of reviews on the project. Displays *All* as the default value.
- Primary Measure by: Select the primary measure used to evaluate collaboration between organizations. Select Total reviews (default), Total reviews, or Total reviews.
- Circle Size: Displays Volume as the default value.
- Circle Color: Displays *Efficiency* as the default value.
- Line Color: Displays Avg. Response time as the default value.

After entering the values, select any of the following actions:

- Click **Clear All** to reset all the filters to their default values.
- Click **Apply** to view change risk mails that meet the filter criteria.

## Access Other Smart Construction Platform Applications

The Oracle Construction and Engineering applications that are included in the Smart Construction Platform are accessible from the product banner to enable you to access your projects across all your applications with ease.

To access the **Smart Construction Application** panel, in the application banner, select **m Switch Applications**.

The content that displays in the panel depends on what other applications and projects you have access to.

- Applications for Current Project: Lists all the applications that have a link to the project that you currently have open and have access to.
- Other Available Applications: Lists all the other applications that you have access to.

If you don't have access to any other applications, you are presented with more information about the applications that you could be using.

To open the Oracle Construction and Engineering Lobby, select View all Projects.

### FAQs

#### What is the Smart Construction Platform?

Watch this brief *Smart Construction Platform Overview video*. (https://players.brightcove.net/2985902027001/default\_default/index.html?videoId=630099 4864001)

## I have access to the same project in multiple products, but I don't see a link to that project in the application switcher?

A link for the project between the multiple applications must be created in the Construction and Engineering Lobby by a Lobby administrator.

Learn more in the Construction and Engineering Lobby Help (https://docs.oracle.com/cd/F23711\_01/help/en/202246.htm).

# Why do I see the same application listed in both my Applications for Current Project list and my Other Available Applications list?

You have access to the same application but in different instances of that application. For example, one instance may be hosted on a US data center and another may be hosted on an Australian data center.

## I have access to other Oracle Construction and Engineering applications. Why don't I see them here?

Only applications included in the Smart Construction Platform are available through the Switch Applications panel.

To learn more about the Smart Construction Platform applications, visit us on **Oracle Help Center** (*https://docs.oracle.com/en/industries/construction-engineering/index.html*).