Oracle® Hospitality Cruise Shipboard Property Management System
Casino User Guide

Release 20.1

F33483–01

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ORACLE®

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Contents

Preface

The Casino module is a program that manages the administration of casino services, track casino transactions and provides a wide range of analysis report.

Audience

This document is intended for application specialists and end-users of Oracle Hospitality Cruise Shipboard Property Management System (SPMS).

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screenshots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at http://docs.oracle.com/en/industries/hospitality/.

Revision History

Table 1   Revision History

Date	Description of Change
September 2020	Initial Publication

Prerequisites, Supported Systems and Compatibility

This section describes the minimum requirements for the Casino module in Oracle Hospitality Cruise Shipboard Property Management System.

Prerequisites

- Administration.exe
- Management.exe
- Casino.exe

System Compatibility

SPMS version 20.1 or later. For customers operating on version 20.1 and below, database upgrade to the recommended or latest version is required

1
SPMS Parameters

This section lists the Parameters available to Casino module and they are accessible in **Administration module, System Setup, Parameter**.

Table 1-1   PAR_GROUP Casino

PAR Name	PAR Value	Description
Additional Auth Amount Checking	<value>	This setting prompts a reminder message to Casino staff to request for further credit card authorization by value defined and does not trigger an authorization request. Staff is required to contact the Pursers for incremental authorization to be performed on the passenger's credit card.
Allow Posting For Cash Payment	<value>	1 - Allow postings for accounts that only have Cash registered as payment type.
		0 - Do not allow postings on these accounts
		This is to ensure that only passenger accounts that has a credit card registered on their account are allowed to charge the Casino postings to their onboard account. Parameter is accessible through **OHC Casino, Setup, Parameters**.
Apply Master Casino Department Limit	<value>	A - System Account,
		P - Pax,
		C - Crew,
		G - Group,
		Z - Gift Card
Check Casino Credit Limit on Payer	<value>	1 – Check the Casino Limit on buyer and payer,
		0 – Check the Casino Limit on buyer only

Table 1-1   (Cont.) PAR_GROUP Casino

PAR Name	PAR Value	Description
Master Casino Department Limit	<value>	<=0 – Use Casino Main Department Credit Limit, >0 – Use this Casino Department Limit. If there are multiple main department codes available for Casino postings, the value specified here allow you to set a total credit limit for all Casino Department codes combined.
Min Age For Casino Posting	<value>	Minimum age allowed for casino posting
Multiple Receipt Copies	<value>	Prints the Cash/Chip Advances receipts posted in Casino module, 1 - Print two copies, 0 - Print one copy only
Overwrite Limit Password	<value>	Password to overwrite daily limit for cash/chip advance postings. Directly Set Password through OHC Casino instead of Administration module as the password will be encrypted.
Print Receipt	<value>	1 - Print receipt after cash/chip advance posting / 0 - Do not print receipt Accessible through **OHC Casino, Setup, Parameters**.
View Onboard Invoice	<value>	1 – Allow to view onboard invoice 0 – Do not allow to view onboard invoice

Accessing the Setup Page

You can access the Setup function from the Home of the Casino module.

Figure 1-1   Casino's Setup Screen
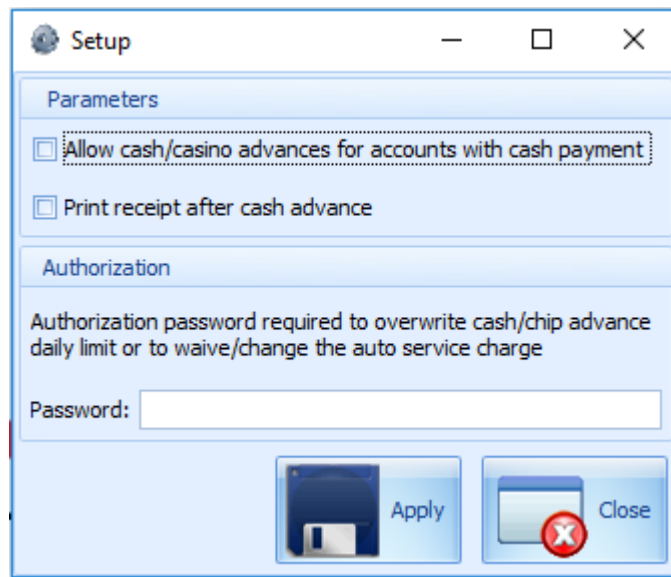
At the Setup window, check mark the necessary check boxes to enable the parameters or enter the overriding password in the password field, and then click **Apply**.

2

System Configuration

This section describes the department code setup within the Administration module.

1. Login to **Administration module** and select **Financial Setup, Department setup** from the drop-down list.

2. Navigate to **Debit tab** and click **New** to create a Sub-Department code.

Figure 2-1   Department Code Setup

3. At the **Current Main Department section**, enter the information for the Casino posting department such as Type of Posting, Department Code and description.

4. At the Department Representation in POS Subsystem section,

    •   Enter a two digits **POS Revenue Center** number.

    •   Enter the Casino's description in the **Pos Revenue C.Desc** field.

    •   Check mark the option **Allow Posting with Declined Authorization'**, if you allow posting to a declined authorization acocunt.

5. At the Department Representation in Casino section,

   • Enter the daily maximum limit allowed in the **Max. Daily Limit** field.

   • Enter the maximum cruise limit in the **Max. Cruise Limit** field.

6. Check mark the **Casino Department** checkbox to confirm that the payment type is a Casino department code.

7. Click **OK** to save the form.

Receipt Setup

The system is able to produce a payment receipt and this would require a report template to be set up. A Standard Casino receipt template is available in **Administration module, System Setup, Report setup, _Receipts group** and **Casino Report**. Please contact Oracle Customer Support if you would like to configure a customized receipt format.

Hardware Setup

You can use a default printer to print the report via the SPMS program. See **Management Module, Options** section on how to setup the printer.

3
OHC Casino

This section describes the steps to perform a posting.

1. Run the OHC Casino program.

2. Click the **Posting** button at the ribbon bar.

3. At the **Account Identifier** field, enter a name or cabin number to search for an account, and then select the name from the drop-down list.

Figure 3-1   Posting Screen

4. At the Posting section:
   - Select the Casino Department.
   - Enter the posting amount and comments, if any.
   - Select the Invoice number to post.

5. Click **Post** to confirm the posting and print a receipt, if Parameter **Casino, Print Receipt** is enabled.

6. The posted transaction is shown in **Management, Guest Handling, Invoice tab**.

Cashier

This section describes the steps to retrieve the Casino's posting for the guest.

1. At the application, click the **Cashier** button at the ribbon bar.

2. At the **Name/Cabin** field, enter a name or cabin number, and then select the account from the search result.

3. Go to the **Guest Information** tab to view the general information of the guest.

Figure 3-2   Cashier Screen
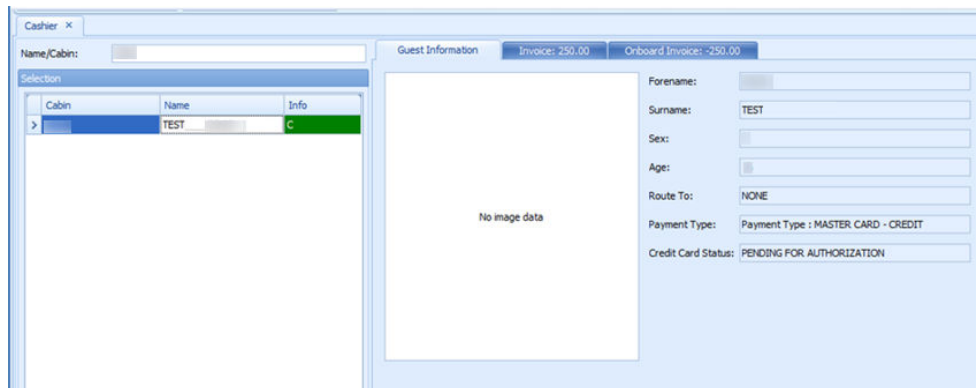
4. Click the **Invoice** tab to view the Casino's posting of the guest. This also enable the **Cashier** button at the ribbon bar, allowing you to perform posting from this.

Figure 3-3   Cashier Function
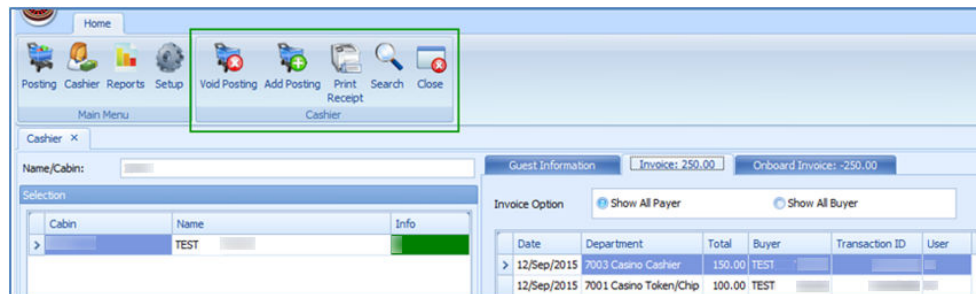
5. To view other postings of the guest, go to **Onboard Invoice** tab.

Reports

This section describes the report usage for casino module.

1. At the Main Menu section, click the **Reports** button.

2. Enter a report in the **Search report** field or select the report from the tree view.

3. There are several method to print the Report:

   • Print by sending the report to a printer.

3-3

- Export (supported format: rpt, pdf, xls, doc, rtf)
- Custom Excel export