

**Oracle Human Capital Management Cloud
Integration to Oracle Utilities Work and
Asset Cloud Service**

Release Notes

Release 20C

F37785-01

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Oracle Human Capital Management Cloud Integration to Oracle Utilities Work and Asset Cloud Service,
Release 20C Release Notes

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Contents

Preface	i
Audience	i
Documentation and Resources	i
Documentation Accessibility	ii
Conventions.....	ii
Abbreviations	ii
Release Notes	1-1
Overview	1-2
Supported Applications	1-3
New Features Summary.....	1-3
Employee Integration.....	1-3
Craft Integration.....	1-3
Employee Unavailability (Leave) Integration.....	1-3
Known Issues	1-3

Preface

Welcome to the Oracle Human Capital Management Cloud Integration to Oracle Utilities Work and Asset Cloud Service Release Notes.

- [Audience](#)
- [Documentation and Resources](#)
- [Documentation Accessibility](#)
- [Conventions](#)
- [Abbreviations](#)

Audience

This document is intended for anyone implementing the integration of the following products with Oracle Human Capital Management Cloud.

- Oracle Utilities Work and Asset Cloud Service

Documentation and Resources

For more information regarding this integration, foundation technology and the edge applications, refer to the following documents:

Product Documentation

Topic	Description
Oracle Human Capital Management Cloud Integration to Oracle Utilities Work and Asset Cloud Service documentation	Refer to the Oracle Utilities applications documentation page: http://docs.oracle.com/cd/E72219_01/documentation.html
Oracle Utilities Work and Asset Cloud Service documentation	

Additional Documentation

Resource	Location
Oracle Integration Cloud Service documentation	Refer to the OIC documentation at: https://docs.oracle.com/en/cloud/paas/integration-cloud/index.html
Oracle Support	Visit My Oracle Support at https://support.oracle.com regularly to stay informed about updates and patches.
Oracle Technology Network (OTN) latest versions of documents	http://www.oracle.com/technetwork/index.html
Oracle University for training opportunities	http://education.oracle.com/

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

Oracle customers have access to electronic support for the hearing impaired. Visit: <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs>

Conventions

The following text conventions are used in this document:

Convention	Meaning
boldface	Boldface type indicates graphical user interface elements associated with an action, or terms defined in text or the glossary.
<i>italic</i>	Italic type indicates book titles, emphasis, or placeholder variables for which you supply particular values.
monospace	Monospace type indicates commands within a paragraph, URLs, code in examples, text that appears on the screen, or text that you enter.

Abbreviations

The following terms are used in this document:

Term	Expanded Form
HCM	Human Capital Management
UCM	Universal Content Management
WACS	Oracle Utilities Work and Asset Cloud Service

Release Notes

This release notes outlines the information about new and improved functionality in integrating Oracle Utilities Work and Asset Cloud Service with Oracle Human Capital Management Cloud (Release 20C). Each section includes a brief description of the feature, the steps to enable or start using the feature, and any tips or considerations to consider.

The release notes focuses on the following:

- [Overview](#)
- [Supported Applications](#)
- [New Features Summary](#)
- [Known Issues](#)

Overview

This integration is applicable to the SaaS version (Oracle Utilities Work and Asset Cloud Service (WACS)).

Oracle Human Capital Management Cloud Integration to Oracle Utilities Work and Asset Cloud Service helps to manage a fieldwork originated in Oracle Utilities Work and Asset Cloud Service using Oracle Human Capital Management Cloud. This pre-built integration represents significant business value for utilities that need to manage their field operations. Employee integration helps sync all the employee information with Oracle Utilities Work and Asset Cloud Service system, allowing to assign activities and track absences of the employee. Craft integration helps with the estimate of the activity while assignment.

The corresponding modules in Oracle Human Capital Management Cloud for this integration are employee, Jobs and Absence. All the three integration flows have filter criteria that can be selected based on the business requirement.

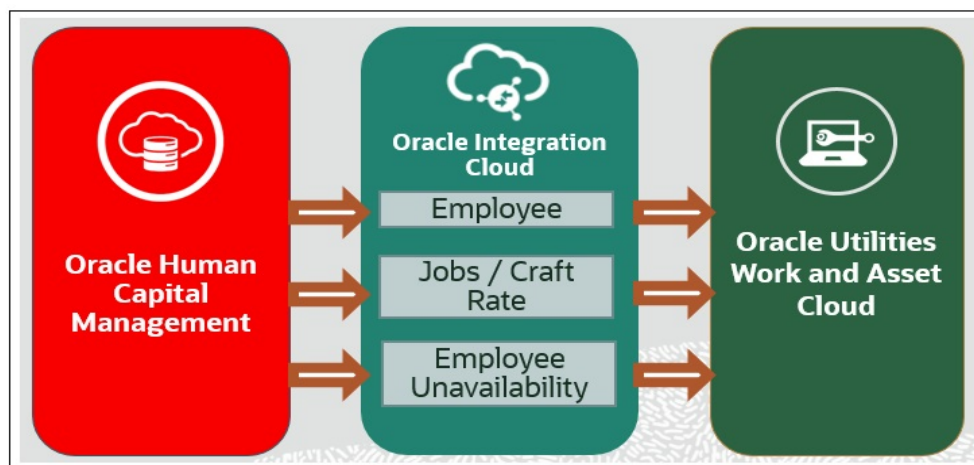
For more information about the functionality, refer to the Oracle Human Capital Management Cloud Integration to Oracle Utilities Work and Asset Cloud Service documentation at:

https://docs.oracle.com/cd/F37788_01/index.htm

The integration supports the following flows:

- Employee Sync (Oracle Human Capital Management Cloud Initiated)
- Jobs to Craft (Oracle Human Capital Management Cloud Initiated)
- Absence to Employee Unavailability (Leave) (Oracle Human Capital Management Cloud Initiated)
- Employee Information to Employee HCM to WACS (Oracle Human Capital Management Cloud Initiated)

The following diagram illustrates the business processes supported in this integration.



Supported Applications

The supported application versions in this integration are:

- Oracle Utilities Work and Asset Cloud Service - 20C or higher
- Oracle Integration Cloud - v20.4.2.0.0 or higher
- Oracle Human Capital Management Cloud - 20D or higher

The latest supported platform information for various Oracle Utilities applications and integration products is available in the *Certification Matrix for Oracle Utilities Products (Doc ID 1454143.1)* on My Oracle Support.

New Features Summary

The following enhancements are included in this integration release:

- Employee Integration
- Craft Integration
- Employee Unavailability (Leave) Integration

Employee Integration

The Employee interface integrates Oracle Human Capital Management Cloud Employee records with Oracle Utilities Work and Asset Cloud Service Employee records. Employees and their assigned Crafts can be assigned to a Crew Shift, and Work can be assigned and recorded. This integration uses existing Sync Request integration with SOA-based ERPHCM integrations.

Craft Integration

The Craft interface integrates Oracle Human Capital Management Cloud Job records with the Oracle Utilities Work and Asset Cloud Service Crafts so that Work can be assigned and recorded. Work Management Activities define Craft requirements. Each Employee has a designated Craft. The Employee is assigned to a Crew Shift and the Crew Shift is assigned a Work Activity.

Employee Unavailability (Leave) Integration

The Employee Unavailability Interface creates Absence records from Oracle Human Capital Management Cloud with the Oracle Utilities Work and Asset Cloud Service Employee Unavailability records. These Employee Unavailability (or Leave) data is used in planning and scheduling Work Activities.

Known Issues

This table lists the known issues in the integration.

Bug Number	Description
32251092	ATOM FEED NOT WORKING AS EXPECTED