| Date Range | From | 1/07/07 To | 1/09/07 | | | | |
|---------------------|------|---------------------------|-------------|--------|-------------------|-------------------------|----------|
| User | | Reason Code & I | Description | # Open | # Work In Process | # Resolved # Open/Outsi | de Range |
| EXAMPLE | | 2 LATE SHIPMI | ENT | 1 | 0 | 0 | 0 |
| EXAMPLE | | 3 DAMAGED IN | SHIPMENT | 1 | 0 | 0 | 0 |
| EXAMPLE Subtotal | | 4 NEEDS CALL : EXAMPLE | BACK | 2 4 | 0 0 | 0 0 | 0 0 |
| SAMPLE Subtotal | | 2 LATE SHIPMI : SAMPLE | ENT | 1 1 | 0 0 | 0 0 | 0 0 |

EXAMPLE

5

CSR0764

0

01/09/07 10:38:02 Page

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1

0

Customer Exposure By User EZK Shops

Final Totals:

OROMS

Release 16.1

^{**} END OF REPORT **