

Tasks User Guide

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Tasks User Guide

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1 Tasks

Task menu has multiple sub menus. Based on the user role, the sub menus can be accessed by the user.

Task Menu has the following sections:

- [1.1 Awaiting Customer Clarification](#)
- [1.2 Completed Tasks](#)
- [1.3 Free Tasks](#)
- [1.4 Hold Tasks](#)
- [1.5 My Tasks](#)
- [1.6 Search](#)

1.1 Awaiting Customer Clarification

Awaiting Customer Clarification menu displays the tasks which are in awaiting customer clarification state. The task list will display the following details of the task:

- Action
- Priority
- Process Name
- Process Reference Number
- Application Number
- Stage
- Application Date
- Branch

Figure 1: Awaiting Customer Clarification

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number	Amount
<input type="checkbox"/> Edit	high	Savings Account Origin...	000SAVNEW0006137	000APP000014292	Application Enrichment	20-03-26	000	005096	

Page 1 of 1 (1 - 1 of 1 items) | < 1 > |

1.2 Completed Tasks

Completed Tasks menu displays the tasks which has recently completed a stage in a process by the current user. This menu does not display completed tasks of all the stages but displays only the latest stage. The task list will display the following details of the task:

- Priority
- Application Number
- Branch
- Customer Number
- Amount
- Process Name
- Stage

Completed Tasks

Refresh | Flow Diagram

Priority	Application Number	Branch	Customer Number	Amount	Process Name	Stage
M	GS1ELCLI0024250	GS1	000262	£0.00	Export LC Liquidation	Liquidation
	GS1ELCLI0024250	GS1	000262	£18,000.00	Export LC Liquidation	Registration
M	GS1ELCLI0024233	GS1	000262	£0.00	Export LC Liquidation	Liquidation
	GS1ELCLI0024233	GS1	000262	£15,000.00	Export LC Liquidation	Registration
M	GS1ELCDR0024204	GS1	000262	£15,000.00	Export LC Drawing	Data Enrichment
M	GS1ELCDR0024225	GS1	000262	£14,000.00	Export LC Drawing	Scrutiny

Page 1 of 1 (1-10 of 10 items) | Previous | 1 - 10 of 68 records | Next

Following actions can be performed on the Completed Tasks menu:

- Flow Diagram - Completed Tasks menu enables user to view the process flow of the selected task and user can find the stages completed by the selected task and the current stage highlighted in the process flow.
- Refresh - Click **Refresh** to refresh the task list.

Completed Tasks

Refresh | Flow Diagram

Priority	Application Number	Branch	Customer Number	Amount	Process Name	Stage
M	GS1ELCLI0024250	GS1	000262	£0.00	Export LC Liquidation	Liquidation
	GS1ELCLI0024250	GS1	000262	£18,000.00	Export LC Liquidation	Registration
M	GS1ELCLI0024233	GS1	000262	£0.00	Export LC Liquidation	Liquidation
	GS1ELCLI0024233	GS1	000262	£15,000.00	Export LC Liquidation	Registration
M	GS1ELCDR0024204	GS1	000262	£15,000.00	Export LC Drawing	Data Enrichment
M	GS1ELCDR0024225	GS1	000262	£14,000.00	Export LC Drawing	Scrutiny

Page 1 of 1 (1-10 of 10 items) | Previous | 1 - 10 of 68 records | Next

1.3 Free Tasks

Free Tasks menu will display the tasks which were not acquired by any user and for which the current user is entitled to access. The task list will display the following details of the task:

- Action
- Priority
- Application Number
- Branch
- Customer Number
- Amount
- Process Name
- Stage

Following action can be performed on the Free Tasks menu:

- Acquire & Edit - Click Acquire & Edit to acquire the task and edit directly from free tasks menu.
- Acquire - Select the task and click **Acquire** to edit the task later from **My Task** menu.

Action	Priority	Application Number	Branch	Customer Number	Amount	Process Name	Stage
<input checked="" type="checkbox"/> Acquire & Edit	M	GS1ELCDR0024401	GS1	000262	£1,000.00	Export LC Drawing	Approval1
<input type="checkbox"/> Acquire & Edit	M	GS1ELCDR0024398	GS1	000262	£1,000.00	Export LC Drawing	Retry HandOff
<input type="checkbox"/> Acquire & Edit	M	GS1ELCLU0024400	GS1	000262	£29,000.00	Export LC Liquidation	Retry HandOff
<input type="checkbox"/> Acquire & Edit	M	GS1ELCDR0024395	GS1	000262	£1,000.00	Export LC Drawing	Scrutiny
<input type="checkbox"/> Acquire & Edit	M	GS11DCBK0024390	GS1	000263	£267.00	Import Documentary- Booki...	Reject Approval
<input type="checkbox"/> Acquire & Edit		GS11LCUD0024358	GS1	000343	\$10,000.00	Import LC Update Drawings	KYC Exception Approval

- Flow Diagram - Free Tasks menu enables user to view the process flow of the selected task and also user can find the stages completed by the selected task and the current stage highlighted in the process flow.

- Refresh - Click **Refresh** to refresh the task list.

The screenshot shows the 'Free Tasks' interface in the FuTura Bank system. The top navigation bar includes 'FuTura Bank', 'Free Tasks', 'FBN UK (GS1)', 'Feb 1, 2019', and user information 'SRIDHAR01 subham@gmail.com'. Below the navigation bar, there are five action buttons: 'Refresh', 'Acquire', 'Delegate', 'Reassign', and 'Flow Diagram'. The 'Refresh' button is highlighted with a red box. Below the buttons is a table with columns: Action, Priority, Application Number, Branch, Customer Number, Amount, Process Name, and Stage. The table contains several rows of task data. Below the table, there is a pagination control showing 'Page 1 of 1 (1-10 of 10 items)' and '1 - 10 of 3583 records'.

Action	Priority	Application Number	Branch	Customer Number	Amount	Process Name	Stage
Acquire & Edit	M	GS1ELCL0024400	GS1	000262	£29,000.00	Export LC Liquidation	Liquidation
Acquire & Edit	M	GS1ELCDR0024396	GS1	000262	£1,000.00	Export LC Drawing	Scrutiny
Acquire & Edit	M	GS1ELCDR0024395	GS1	000262	£1,000.00	Export LC Drawing	Scrutiny
Acquire & Edit	M	GS1IDCBK0024390	GS1	000263	£267.00	Import Documentary- Booki...	Reject Approval
Acquire & Edit		GS1ILCU0024358	GS1	000343	\$10,000.00	Import LC Update Drawings	KYC Exception Approval
Acquire & Edit		GS1ILCDR0024318	GS1	000262	£11,000.00	Import LC Drawing	Approval1

- Reassign- Click **Reassign** to the task to sub-ordinates. This action can be performed only if user is provided with the assignment rights.

The screenshot shows the 'Free Tasks' interface in the FuTura Bank system. The top navigation bar includes 'FuTura Bank', 'Free Tasks', 'FBN UK (GS1)', 'Feb 1, 2019', and user information 'SRIDHAR01 subham@gmail.com'. Below the navigation bar, there are five action buttons: 'Refresh', 'Acquire', 'Delegate', 'Reassign', and 'Flow Diagram'. The 'Reassign' button is highlighted with a red box. Below the buttons is a table with columns: Action, Priority, Application Number, Branch, Customer Number, Amount, Process Name, and Stage. The table contains several rows of task data. Below the table, there is a pagination control showing 'Page 1 of 1 (1-10 of 10 items)' and '1 - 10 of 3587 records'.

Action	Priority	Application Number	Branch	Customer Number	Amount	Process Name	Stage
Acquire & Edit	M	GS1ELCDR0024410	GS1	000262	£2,000.00	Export LC Drawing	Scrutiny
Acquire & Edit	M	GS1ELCDR0024401	GS1	000262	£1,000.00	Export LC Drawing	Approval1
Acquire & Edit	M	GS1ELCDR0024398	GS1	000262	£1,000.00	Export LC Drawing	Retry HandOff
Acquire & Edit	M	GS1ELCL0024400	GS1	000262	£29,000.00	Export LC Liquidation	Retry HandOff
Acquire & Edit	M	GS1ELCDR0024395	GS1	000262	£1,000.00	Export LC Drawing	Scrutiny
Acquire & Edit	M	GS1IDCBK0024390	GS1	000263	£267.00	Import Documentary- Booki...	Reject Approval

1.4 Hold Tasks

Hold Tasks menu displays the tasks which were moved on hold by the current user. The task list will display the following details of the task:

- Priority
- Application Number
- Branch
- Customer Number
- Amount
- Process Name
- Stage

Following action can be performed on the Hold Tasks menu:

- Resume - Select the task and click **Resume** to move the task to **My Tasks** menu and edit.

The screenshot shows the 'Hold Tasks' menu in the FuTura Bank system. The interface includes a sidebar with navigation options like 'Core Maintenance', 'Maintenance', 'Tasks', 'Completed Tasks', 'Free Tasks', 'Hold Tasks', 'My Tasks', 'Search', 'Supervisor Tasks', and 'Trade Finance'. The main content area displays a table of tasks. The 'Resume' button is highlighted with a red box. The table has the following data:

Priority	Application Number	Branch	Customer Number	Amount	Process Name	Stage
M	2031LCI000003665	093	001345	£1,200.00	Import LC	Data Enrichment

At the bottom of the table, there is a pagination control showing '1 - 1 of 1 records' with 'Previous' and 'Next' buttons.

- Flow Diagram - Hold Tasks menu enables user to view the process flow of the selected task and also user can find the stages completed by the selected task and the current stage highlighted in the process flow.

- Refresh - Click **Refresh** to refresh the task list.

The screenshot shows the 'Hold Tasks' section of the FuTura Bank interface. The sidebar on the left lists various menu items, with 'Hold Tasks' currently selected. The main content area features a table with the following data:

Priority	Application Number	Branch	Customer Number	Amount	Process Name	Stage
M	2031LC1000003665	093	001345	£1,200.00	Import LC	Data Enrichment

At the top of the table area, there are three buttons: 'Refresh', 'Resume', and 'Flow Diagram'. At the bottom, there are 'Previous' and 'Next' buttons and a status indicator '1 - 1 of 1 records'.

1.5 My Tasks

My Tasks menu displays the tasks acquired from the free tasks menu by the current user. The task list will display the following details of the task:

- Priority
- Application Number
- Branch
- Customer Number
- Amount
- Process Name
- Stage

Following action can be performed on the My Tasks menu:

- Edit - Click Edit to edit the selected task.

- Release - Click Release to release the selected task from My Tasks to Free Tasks menu.

Action	Priority	Application Number	Branch	Customer Number	Amount	Process Name	Stage
<input checked="" type="checkbox"/> Edit	M	GS1ELCDR0024396	GS1	000262	£1,000.00	Export LC Drawing	Scrutiny
<input type="checkbox"/> Edit	M	GS1ELCDR0024391	GS1	000262	£1,000.00	Export LC Drawing	Scrutiny

- Refresh - Click Refresh to refresh the task list.
- Flow Diagram - My Tasks menu enables user to view the process flow of the selected task and also user can find the stages completed by the selected task and the current stage highlighted in the process flow.

Action	Priority	Application Number	Branch	Customer Number	Amount	Process Name	Stage
<input checked="" type="checkbox"/> Edit	M	GS1ELCDR0024396	GS1	000262	£1,000.00	Export LC Drawing	Scrutiny
<input type="checkbox"/> Edit	M	GS1ELCDR0024391	GS1	000262	£1,000.00	Export LC Drawing	Scrutiny

- Delegate - Click Delegate to assign the acquired task to any valid user for processing within the group.

1.6 Search

Search menu enables the user to search for the task(s) with the following filters. Search will fetch the results either will one filter criteria or with multiple filter criteria.

- Application Number
- Customer Name
- Branch Name
- Tasks
- Priority
- Process and Stage
- Entity Type
- Amount

The screenshot displays the FuTura Bank Search interface. On the left is a dark sidebar with navigation options: Core Maintenance, Maintenance, Tasks (with sub-options: Completed Tasks, Free Tasks, Hold Tasks, My Tasks, Search, Supervisor Tasks), and Trade Finance. The main area is titled 'Search' and includes a 'Filters' button and a 'Clear Filters' button. Below these are several filter sections: Application Number (dropdown), Customer Name (text input with search icon), Branch Name (dropdown), Tasks (checkbox), Priority (checkbox), Process (checkbox), Entity Type (text input), and Amount (checkbox). To the right of the filters is a 'Task List' table with columns for Application Number, Status, Amount, and Description. Each row includes a menu icon for further actions.

Application Number	Status	Amount	Description
001346 2031LCI000003721	NA Scrutiny Bank Futura -Branch FZ1	£1,200.00	The Task is in Free State
093001401 0931LCA000003720	NA Approval2 AIB Dublin	\$150,000.00	The Task is in Free State
001346 2031LCI000003689	NA Scrutiny Bank Futura -Branch FZ1	£1,200.00	The Task is in Free State
093001401 0931LCA000003688	NA Retry HandOff AIB Dublin	\$100,000.00	The Task is in Free State
093001401 0931LCA000003687	NA Retry HandOff AIB Dublin	\$100,000.00	The Task is in Free State
093001401 0931LCA000003686	NA Retry HandOff AIB Dublin	\$150,000.00	The Task is in Free State
093001401 0931LCA000003684	NA Retry HandOff AIB Dublin	\$150,000.00	The Task is in Free State
093001401 0931LCA000003683	NA Retry HandOff AIB Dublin	\$150,000.00	The Task is in Free State

Following actions can be performed on the tasks listed in the task list:

- Acquire - Click Acquire to acquire the task.
- Flow Diagram - enables user to view the process flow of the selected task and also user can find the stages completed by the selected task and the current stage highlighted in the process flow.

The screenshot displays the FuTura Bank interface. On the left is a navigation menu with options like Core Maintenance, Maintenance, Tasks, Completed Tasks, Free Tasks, Hold Tasks, My Tasks, Search, Supervisor Tasks, and Trade Finance. The main area is titled 'Search' and contains filter sections for Application Number, Customer Name, Branch Name, Tasks (with radio buttons for My Tasks, Free Tasks, Hold Tasks, All Tasks), and Priority. A 'Clear Filters' button is present. The 'Task List' table shows several tasks with columns for ID, Status, Amount, and Description. A red box highlights the 'Acquire' and 'FlowDiagram' buttons for the first task.

ID	Status	Amount	Description	Actions
001346 203ILCI000003721	NA Scrutiny Bank Futura -Branch FZ1	£1,200.00	The Task is in Free State	Acquire, FlowDiagram
001346 203ILCI000003689	NA Scrutiny Bank Futura -Branch FZ1	£1,200.00	The Task is in	
001345 203ILCI000003678	NA Registration Bank Futura -Branch FZ1	£1,000.00	The Task is in Free State	
001346 203ILCI000003670	NA Registration Bank Futura -Branch FZ1	£10,000.00	The Task is in Free State	
001344 203GTEI000003667	NA Registration Bank Futura -Branch FZ1	£2,000.00	The Task is in Free State	
001344 203GTEI000003666	NA Registration Bank Futura -Branch FZ1	£2,000.00	The Task is in Free State	

2 Reference and Feedback

2.1 References

For more information on any related features, you can refer to the following documents:

- Process Code Maintenance User Guide
- Queue Maintenance User Guide

2.1.1 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

2.2 Feedback and Support

Oracle welcomes customers' comments and suggestions on the quality and usefulness of the document. Your feedback is important to us. If you have a query that is not covered in this user guide or if you still need assistance, please contact documentation team.

3 Error Codes and Messages

This topic contains the error codes and messages.

Table 1: Error Codes and Messages

Error Code	Messages
GCS-SAV-001	Record already exists
ORCH-0001	The system is unable to complete the task. Contact your supervisor.
ORCH-0002	Error in retrieving subordinates list.
ORCH-1001	Invalid operator is used in query criteria.
ORCH-1002	Found invalid field/s in query criteria. It allows only following fields (case sensitive):
ORCH-1003	Header or both headers are missing the request.
ORCH-1004	Invalid User/ branch in request.
ORCH-1005	Invalid query task type. Please use one of the given types:
ORCH-1006	Invalid task Id, please pass a valid task ID
ORCH-1007	TaskId should not be null, please pass a task Id in the body
ORCH-1008	In the body transaction model should not be empty
ORCH-1009	Current User cannot update the given task
ORCH-1010	Task which is completed cannot be updated.
ORCH-1011	Task must be in ACQUIRED state for update.
ORCH-1012	Invalid Supervisor/ branch in request.

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