# Guarantee Advice User Guide Oracle Banking Trade Finance Process Management

Release 14.5.0.0.0

Part No. F42215-01

May 2021



Oracle Banking Trade Finance Process Management - Guarantee Advice User Guide Oracle Financial Services Software Limited

Oracle Park
Off Western Express Highway
Goregaon (East)
Mumbai, Maharashtra 400 063
India
Worldwide Inquiries:
Phone: +91 22 6718 3000
Fax: +91 22 6718 3001

www.oracle.com/financialservices/

Copyright © 2018-2021, Oracle and/or its affiliates. All rights reserved.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate failsafe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

This software or hardware and documentation may provide access to or information on content, products and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services.

# Contents

Oracle Banking Trade Finance Process Management	
Overview	1
Benefits	1
Key Features	1
Guarantee Advice	
Registration	2
Application Details	
Guarantee Details	6
Miscellaneous	11
Scrutiny	12
Main Details	14
Guarantee preferences	17
Document and Instructions	24
Additional Fields	25
Additional Details	25
Summary	28
Data Enrichment	30
Main Details	32
Guarantee Preferences	32
Acknowledgement Details	33
Documents and Instructions	
Additional Fields	
Advices	
Additional Details	
Preview Message	
Summary	
Exceptions	
Exception - Amount Block	
Exception - Know Your Customer (KYC)	
Exception - Limit Check/Credit	
Multi Level Approval	
Authorization Re-Key (Non-Online Channel)	
Reject Approval	
Application Details	
Summary	
Action Buttons	
Reference and Feedback	
References	57
Documentation Accessibility	57
Feedback and Support	57



# **Oracle Banking Trade Finance Process Management**

Welcome to the Oracle Banking Trade Finance Process Management (OBTFPM) User Guide. This guide provides an overview on the OBTFPM application and takes you through the various steps involved in creating and processing trade finance transactions.

This document will take you through following activities in OBTFPM:

- To create and handle trade finance transaction.
- Help users to conveniently create and process trade finance transaction

#### Overview

OBTFPM is a trade finance middle office platform, which enables bank to streamline the trade finance operations. OBTFPM enables the customers to send request for new trade finance transaction either by visiting the branch (offline channels) or through SWIFT/Trade Portal/other external systems (online channels).

#### **Benefits**

OBTFPM helps banks to manage trade finance operations across the globe in different currencies. OBTFPM allows you to:

- Handle all trade finance transactions in a single platform.
- · Provides support for limit verification and limit earmarking.
- Provide amount block support for customer account.
- Provides acknowledgement to customers.
- Enables the user to upload related documents during transaction.
- Enables to Integrate with back end applications for tracking limits, creating limit earmarks, amount blocks, checking KYC, AML and Sanction checks status.
- Create, track and close exceptions for the above checks.
- Enables to use customer specific templates for fast and easy processing of trade transactions that reoccur periodically.

#### **Key Features**

- Stand-alone system that can be paired with any back end application.
- Minimum changes required to integrate with bank's existing core systems.
- Faster time to market.
- Capable to interface with corporate ERP and SWIFT to Corporate.
- Highly configurable based on bank specific needs.
- Flexibility in modifying processes.



## **Guarantee Advice**

As part of Guarantee Advice the advising bank advises a guarantee received from the issuing bank to the beneficiary of the guarantee.

The various stages involved in OBTFPM during advising of a guarantee are:

- Receive and verify guarantee (non-online channel) Registration stage
- Input application details
- Upload of related mandatory and non mandatory documents
- Verify documents and capture details
- Input/Modify Details of LC Data Enrichment Stage
- · Check for sanctions & KYC status
- Capture remarks for other users to check and act
- · Hand off request to back office

.In the following sections, let's look at the details for Guarantee Advising process:

This section contains the following topics:

Registration	Scrutiny
Data Enrichment	Exceptions
Multi Level Approval	Reject Approval

# Registration

As a registration user, you can register a Guarantee Advice request, also can upload relevant documents and verify checklist items. If Guarantee to be advised is received as physical instrument, the Guarantee Advice process starts from the Registration Stage.

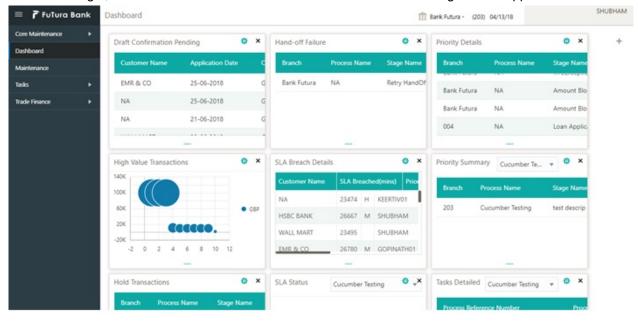
During registration stage, user can capture the basic details, check the signature of the authorized signatory of the Guarantee Issuing Bank and upload the guarantee. It also enables the user to capture some additional product related details as an option. On submit, the request will be available for an Guarantee Advice expert to handle the request in the next stage



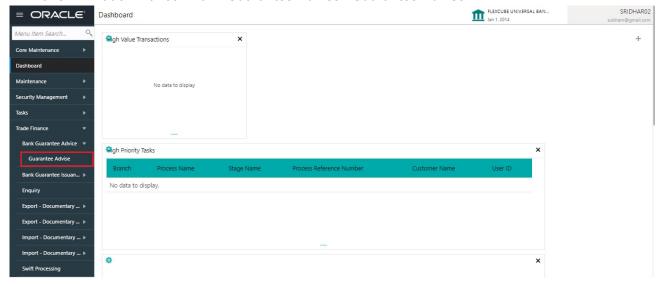
1. Using the entitled login credentials for registration stage, login to the OBTFPM application.



2. On login, user must be able to view the dashboard screen with widgets as mapped to the user.

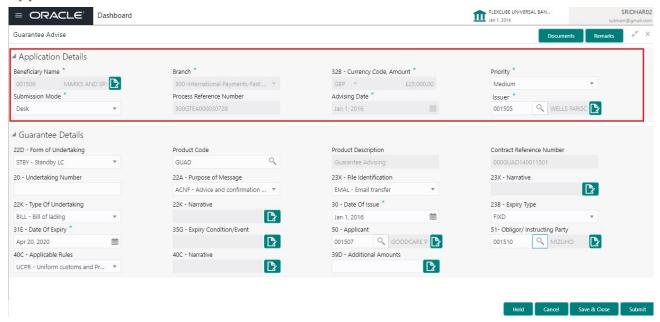


#### 3. Click Trade Finance> Bank Guarantee Advice> Guarantee Advise.



The registration stage has two sections Application Details and Guarantee Details. Let's look at the registration stage:

#### **Application Details**



Provide the Application Details based on the description in the following table:

Field	Description	Sample Values
Beneficiary Name	Select the beneficiary customer from the LOV.  If beneficiary is a customer of the bank, system will check for valid KYC status. If KYC status is not valid, system will display alert.	001345
	For Guarantee Advising MT760, the Customer ID to be resolved from incoming message. If required use Walk-in ID. Bene ID/ name should be made amendable by the user.	
	,	



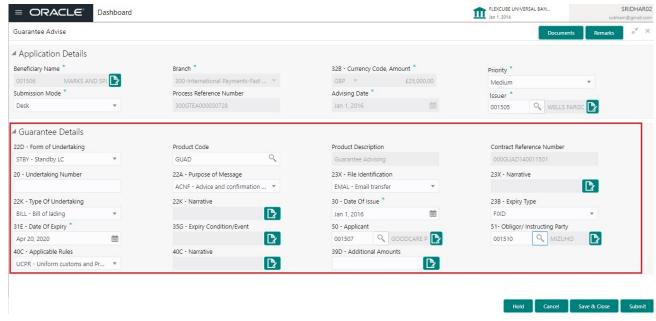
Field	Description	Sample Values
Branch	Select the branch. Customer's home branch will be displayed based on the customer ID and it can changed, if required.	203-Bank Futura -Branch FZ1
	Note Once the request is submitted, Branch field is non-editable.	
	For Guarantee Advising MT760, the branch to be resolved from CIF.	
Currency code	Select the currency code.	GBP
	For Guarantee Advising MT760, the currency code is Read only and populated from Incoming MT 760.	
Amount	Provide the guarantee value (with decimal places) as per currency type.	1,000.00
	For Guarantee Advising MT760, the amount is Read only and populated from Incoming MT 760.	
Priority	This field will be defaulted based on the priority maintenance, also enables the user to change the priority as per the requirement. Set the priority of the Guarantee Advice request as Low/Medium/High. If priority is not maintained for a customer, 'Medium' priority will be defaulted.	High
	For Guarantee Advising MT760, the field is defaulted and user can change its value.	
Submission Mode	Select the submission mode of Guarantee Advice request. By default the submission mode will have the value as 'Desk'.	Desk
	Desk- Request received through Desk	
	Courier- Request received through Courier	
	For Guarantee Advising MT760, the Submission Mode is Read only - SWIFT.	
Process Reference Number	Unique sequence number for the transaction.  This is auto generated by the system based on process name and branch code.	203GTEADV00 15920
	For Guarantee Advising MT760, the Process Reference Number is read only and generated by the system.	



Field	Description	Sample Values
Advising Date	System will default branch date. Back dating not allowed, if approved on a subsequent date, that date will be populated here.	04/13/2018
	For Guarantee Advising MT760, the branch date to be defaulted. User cannot change the date. If approved on a later date, system should populate the branch date as on date of approval.	
Issuer	Select the issuing bank. Party type with banks will only be displayed in LOV.	
	The system will display the	
	a) SWIFT code (if available)	
	b) Name and address of the bank	
	On selection of the record if SWIFT code is available then SWIFT code will be populated, if SWIFT code is not available then the bank's name and address will be populated.	
	For Guarantee Advising MT760, the issuing bank is read only and populated from Incoming MT 760.	

#### **Guarantee Details**

Registration user can provide Guarantee Details in this section. Alternately, Guarantee Details can be provided by Scrutiny user.





Provide the Guarantee Details based on the description in the following table:

Field	Description	Sample Values
Form of Undertaking	Select the Form of Undertaking from the available options:  • DGAR - Guarantee • STBY - Standby LC  Note  This is a mandatory field.  For Guarantee Advising MT760, the Form of Undertaking value is read only and populated from Incoming MT 760.	
Product Code	Select the applicable product code.  Click the look up icon to search the product code with code or product description.  Product Code	GUIA
Product Description	Auto populated by the application based on the Product Code.  For Guarantee Advising MT760, Product Description is populated based on product code selected.	Guarantee Advising
Contract Reference Number	Auto-generated by back end application. Number will be populated on the selection of Product Code.  For Guarantee Advising MT760, Contract Reference Number is generated from Back office System.	203GUIS18103 ALP5
Undertaking Number	Provide the undertaking number available in the guarantee/SBLC.  For Guarantee Advising MT760, the Undertaking Number is read only and populated from Incoming MT 760.	



Field	Description	Sample Values
Purpose of message	Select the purpose of message from the LOV:  • ACNF - Advice and confirmation of issued undertaking  • ADVI - Advice of issued undertaking  For Guarantee Advising MT760, the Purpose of message is read only and populated from Incoming MT 760.  Values are:  • ACNF - Advice and confirm (Limits required)  • ADVI - Advice	
Narrative	Provide the details of any other type of local undertaking. This field is applicable if the <b>Guarantee Type</b> has value as <b>OTHR</b> .  For Guarantee Advising MT760, the Narrative is read only and populated from Incoming MT 760.	
File Identification	This field enables the user to select the type of delivery channel and its associated file name or reference from the available values:  COUR - Courier delivery  EMAL - Email transfer  FACT - SWIFTNet  FAXT - Fax transfer  HOST - Host-to-Host  MAIL - Postal Delivery  OTHR - Other delivery channel  For Guarantee Advising MT760, the File Identification value is read only and populated from Incoming MT 760.	
Narrative	If File <b>Identification field</b> values are <b>COUR</b> or <b>OTHR</b> , user must be able to provide description in this field.  For Guarantee Advising MT760, the Narrative is read only and populated from Incoming MT 760.	



Field	Description	Sample Values
Type of Undertaking	Select the guarantee type from the following available options:  APAY - Advance Payment CUST - Customs Guarantee MAIN - Maintenance PAYM - Payment Guarantee PERF - Performance for bank guarantee RETN - Retention SHIP - Shipping - For shipping guarantee TEND - Tender or Bid WARR - Warranty OTHR - Any other local undertaking type For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	Financial Guarantee
Narrative	Provide the details of any other type of local undertaking. This field is applicable if the <b>Guarantee Type</b> has value as <b>OTHR</b> .  For Guarantee Advising MT760, the Narrative is read only and populated from Incoming MT 760.	
Date of Issue	Application will default the branch's current date in date of issue. User cannot change the defaulted date.  Application will populate the Date of Issue field with branch date on approval if date of approval is later than date of registration.  For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	04/13/18
Expiry Type	This field indicates whether undertaking has specified expiry date or is open-ended. Select the applicable value from the available options:  COND - Conditional Expiry  FIXD - Specified expiry date (with/without automatic expansion)  OPEN - No specific date of expiry  For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	

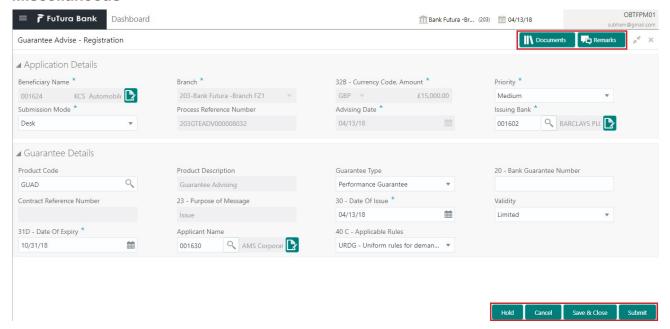


Field	Description	Sample Values
Date Of Expiry	Provide the expiry date of the Guarantee Issuance.  The expiry date can be equal or greater than the issue date. If the Expiry Date is earlier than the issue date, system will provide an error and if the 'Expiry Date is equal to the Issue Date', system will provide an alert message.  This field is applicable only if <b>Expiry Type</b> is <b>COND</b> or <b>FIXD</b> .  For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	09/30/18
Expiry Condition/Event	This field specifies the documentary condition/ event that indicates when the local undertaking will cease to be available.  This field is applicable only if <b>Date of Expiry</b> field value is <b>COND</b> .  For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	
Applicant	Applicant details will be auto populated based on the details provided in <b>Application Details</b> section.  If the request is received from Applicant bank, select the applicant from the List of Values.  For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	001345 Nestle
Obligor/Instructor Party	Select the party obligated to reimburse the issuer. For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	
Application Rules	Select the applicable rules for the Guarantee Issuance from the available options:  URDG - Uniform rules for demand guarantees  UCPR - Uniform customs and Practices  ISPR - International standby Practices  OTHR  None - Not subject to any rules  For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	URDG - Uniform rules for demand guarantees
Narrative	If <b>Applicable Rules</b> field value is <b>OTHR</b> , user must be able to provide description in this field.  For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	



Field	Description	Sample Values
Advising Bank	Select the advising bank.  Click the look up icon to search the advising bank based on Party ID/Party Name. You can also input the party ID and on tab out system will validate and populate the 'Advising Bank' name.	001343 - Bank Of America
Additional Amounts	Provide any additional amounts related to undertaking.  For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	

#### **Miscellaneous**



Enables the user to upload required documents. Provide the Miscellaneous Details based on the description in the following table:

Field	Description	Sample Values
Documents	Upload the required documents.	
Remarks	Provide any additional information regarding the Guarantee Advice. This information can be viewed by other users processing the request.	
Action Buttons		
Submit	On Submit, system will give confirmation message for successful submission. Task will get moved to next logical stage of Guarantee Advice.	
	If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.	



Field	Description	Sample Values
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request.	
Cancel	Cancels the Guarantee Advice Registration stage inputs.	
Hold	The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant.	
Checklist	Make sure that the details in the checklist are completed and acknowledge.	

# **Scrutiny**

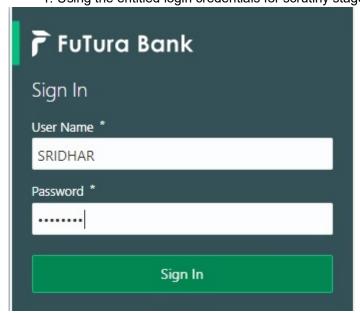
On successful completion of registration of an Guarantee advice request, the request moves to scrutiny stage.

**Non-Online Channel** - Guarantee Advice requests that were received at the desk will move to scrutiny stage post successful registration. The request will have the details entered during the registration stage.

**Online Channel** - Requests that are received via SWIFT are available directly for further processing from scrutiny stage and available data for all data segments from Application stage to Data Enrichment stage would be auto populated.

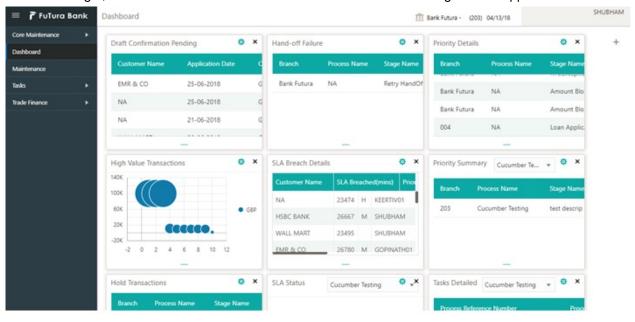
Do the following steps to acquire a task currently at Scrutiny stage:

1. Using the entitled login credentials for scrutiny stage, login to the OBTFPM application.

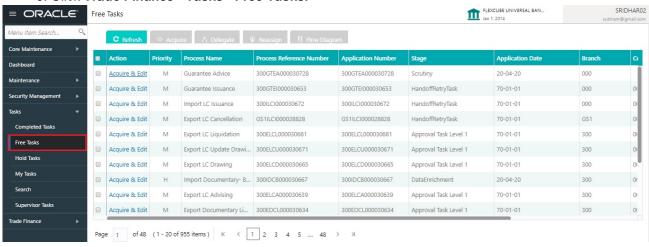




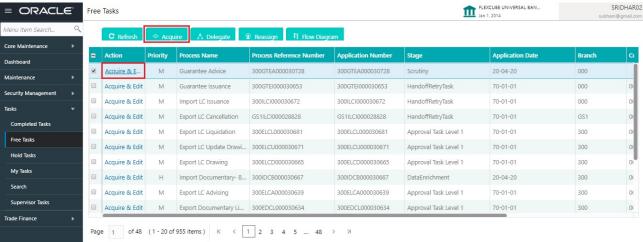
2. On login, user must be able to view the dashboard screen with widgets as mapped to the user.



3. Click Trade Finance> Tasks> Free Tasks.

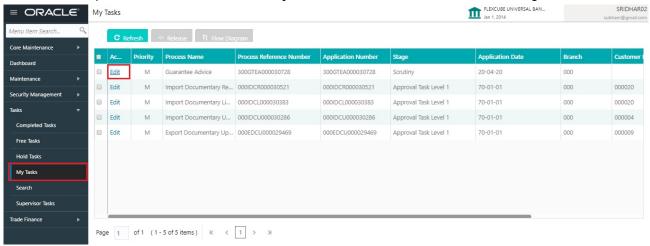


4. Select the appropriate task and click **Acquire & Edit** to edit the task or click **Acquire** to edit the task from **My Tasks**.





5. The acquired task will be available in My Tasks tab. Click Edit to scrutinize the registered task.



The Scrutiny stage has three sections as follows:

- Main Details
- Guarantee Preferences
- Documents and Instructions
- Additional Fields
- Additional Details
- Summary

Let's look at the details for scrutiny stage. User can enter/update the following fields. Some of the fields that are already having value from registration/online channels may not be editable.

#### **Main Details**

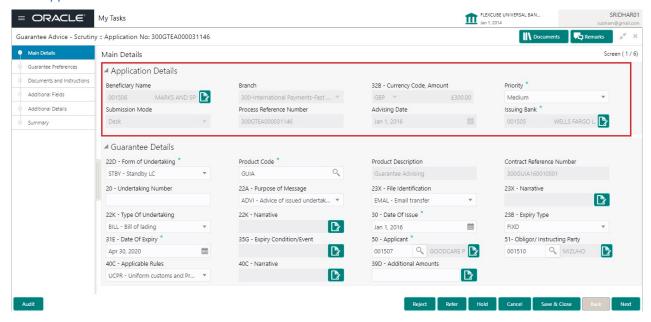
Main details section has three sub section as follows:

- Application Details
- Guarantee Details



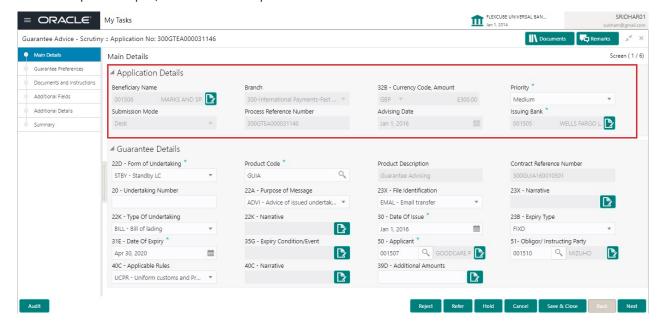
#### **Application Details**

All fields displayed under Application details section, would be read only except for the **Priority** field. Refer to Application Details for more information of the fields.



#### **Guarantee Details**

The fields listed under this section are same as the fields listed under the Guarantee Details section in Registration. Refer to Guarantee Details for more information of the fields. During registration, if user has not captured input, then user can capture the details in this section.





#### **Action Buttons**

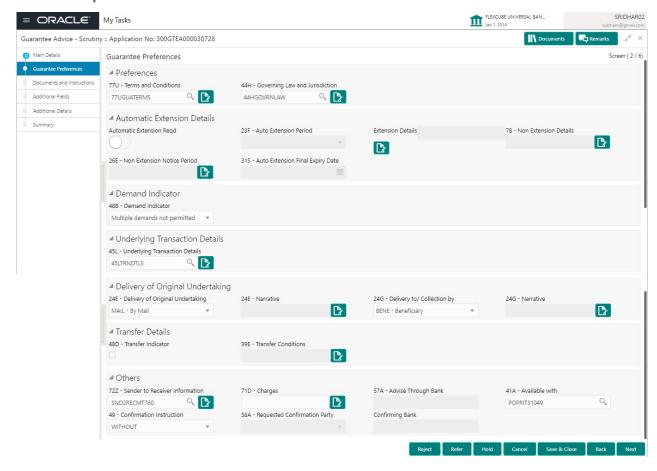
Use action buttons based on the description in the following table:

Field	Description	Sample Values
Documents	Click the Documents icon to View/Upload the required documents.	
	Application will display the mandatory and optional documents.	
	The user can view and input/view application details simultaneously.	
	When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view overrides, if any.	
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	
Cancel	Cancel the Guarantee Advice Scrutiny inputs.	
Hold	The details provided will be on hold.  This option is used, if there are any pending information yet to be received from applicant.	
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.  Reject Codes:  R1- Documents missing  R2- Signature Missing  R3- Input Error  R4- Insufficient Balance/Limits  R5 - Others.  Select a Reject code and give a Reject Description.  This reject reason will be available in the remarks window throughout the process.	



Field	Description	Sample Values
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	

#### **Guarantee preferences**



#### **Preferences**

Provide the preferences details based on the description in the following table:

Field	Description	Sample Values
Terms and Conditions	Select the terms and conditions from the LOV that are not already mentioned.	
	For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	
Governing Law and Jurisdiction	Select the applicable governing law and jurisdiction for the undertaking.	
	For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	



### **Automatic Extension Details**

Provide the Automatic Extension Details based on the description in the following table:

Field	Description	Sample Values
Automatic Extension Required	<b>Toggle On:</b> Set the toggle On, if automatic extension for expiry date is required.	
	<b>Toggle Off:</b> Set the toggle Off, if automatic extension for expiry date is not required.	
	Note: This field is not applicable <b>Validity</b> field in registration stage has value as <b>Open</b> .	
	In case of Guarantee Advising MT760, this button is enabled if 23F field has value.	
Auto Extension Period	Select the auto extension period for expiry date from the following options:	
	Days	
	One year	
	Others	
	Note	
	This field is applicable only if <b>Auto Extension Required</b> toggle is set to <b>On</b> .	
	For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	
Extension Details	Provide the extension details for the expiry date.	
	Note	
	This field is applicable only if <b>Auto Extension Period</b> field value is <b>Days</b> / <b>Others</b> .	
	For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	
Non-Extension Notice	Provide the non-extension notice days.	
	Note This field is applicable only if Auto Extension Period field has values.	
	For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	



Field	Description	Sample Values
Non-Extension Details	Provide the non-extension details for automatic expiry date extension such as notification methods or notification recipient details.	
	Note This field is applicable only if Auto Extension Period field has values.	
	For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	
Auto Extension Final Expiry Date	Provide the final extension date for automatic expiry date extension after which no automatic extension is allowed.	
	Note This field is applicable only if Auto Extension Period field has values.	
	If Automatic Extension Required toggle is set to Yes, the user can manually enter the value. This date/duration can be beyond the calculated value provided in the "Auto Extension Period".	
	For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	



#### **Demand Indicator**

Field	Description	Sample Values
Demand Indicator	This field specifies whether partial and/or multiple demands are not permitted. Select the demand indicator from the following options:	
	<ul> <li>Multiple demands are not permitted - Partial amount can be claimed</li> </ul>	
	<ul> <li>Partial demands are not permitted - Entire amount can be claimed</li> </ul>	
	<ul> <li>Multiple and partial demands are not permitted - Entire amount can be claimed</li> </ul>	
	For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	

# **Underlying Transaction Details**

Field	Description	Sample Values
Underlying Transaction Details	Select the underlying business transaction details (for which the undertaking is issued) from the LOV.	
	For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	

# **Delivery of Original Undertaking**

Field	Description	Sample Values
Delivery of Original Undertaking	Select the method of the delivery from the following options by which the original local undertaking needs to be delivered:	
	COLL - By Collection	
	COUR - By Courier	
	MAIL - By Mail	
	<ul> <li>MESS - By Messenger - Hand Deliver</li> </ul>	
	OTHR - Other Method	
	Note This field is not applicable, if Purpose of Message field value is ICCO/ISCO.	
	For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	



Field	Description	Sample Values
Narrative	Provide the description of method of delivery of original undertaking.	
	This field is applicable only if the Delivery of Original Undertaking field value is COUR/OTHR.  For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	
Delivery to/Collection by	Select the details of to whom the original local undertaking is to be delivered or by whom the original local undertaking is to be collected:	
	<ul><li>BENE - Beneficiary</li><li>OTHR - Others</li></ul>	
	Note This field is not applicable, if Purpose of Message field value is ICCO/ISCO.	
	For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	
Narrative	Provide the name and address.	
	Note This field is applicable only if the Delivery to/Collection by field value is OTHR.  For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	



#### **Transfer Details**

Field	Description	Sample Values
Transfer Indicator	Select the check box if the undertaking is transferable.	
	For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	
Transfer Conditions	Provide the conditions to transfer the undertaking.	
	Note	
	This field is applicable only if the Transfer Conditions check box is checked.	
	For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	

# Others

Field	Description	Sample Values
Sender to Receiver Information	Select the additional information for receiver from the LOV.	
	For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	
Charges	Select the charger for the undertaking from the LOV.	
	For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	
Advice Through Bank	Select the additional bank to advice the undertaking from the LOV.	
	Note This field is applicable only if Advice Through Bank field in Main Details has value.	
	Note	
	In case the selected Bank is not RMA Compliant, the system displays error message "RMA arrangement not available".	
	For Guarantee Advising MT760, this field is blank.	



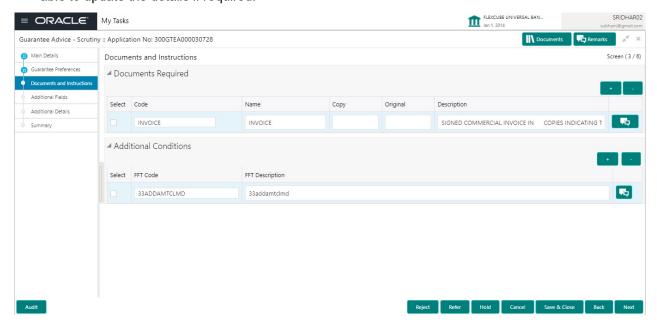
Field	Description	Sample Values
Available With	This field identifies the bank with which the credit is available of the issued LC.	
	User must capture the bank details or any free text.	
	<ul> <li>Search the bank with SWIFT code (BIC) or Bank Name.</li> </ul>	
	Available With  BIC Bank Name	
	DIL DAIN NATIVE	
	Fetch  BIC Bank Name	
	No data to display.	
	Page 1 (0 of 0 items)	
	On selection of the record if SWIFT code is available, then SWIFT code will be defaulted. If SWIFT code is not available then the bank's name and address gets defaulted.	
	For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	
Confirmation Instructions	Select the confirmation instruction from the available values:	
	CONFIRM	
	MAY ADD	
	WITHOUT	
	Note	
	This field is applicable if the Form of Undertaking is STBY - Standby LC.	
	For Guarantee Advising MT760, the value is read only and populated from Incoming MT 760.	
Requested Confirmation Party	Select the requested confirmation party from the available options:	
	Advising Bank	
	Advise Through Bank	
	Others	
	Note  This field is applicable if the  Confirmation Instructions is Confirm or May Add.  For Guarantee Advising MT760, the value is read	
	only and populated from Incoming MT 760.	



Field	Description	Sample Values
Confirming Bank	Select the Confirming Bank from the LOV.	
	Note This field is applicable if the Requested Confirmation Party value is Others.	

#### **Document and Instructions**

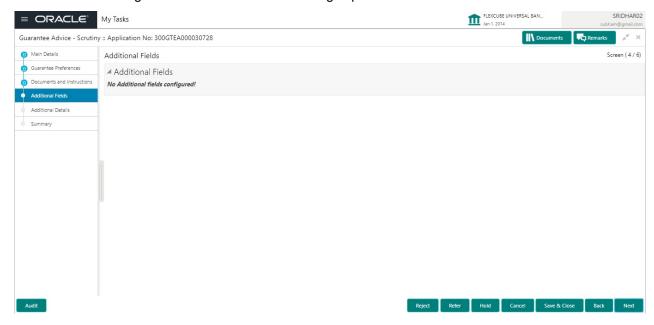
Documents and Additional Conditions maintained at the product level will be populated and user must be able to update the details if required.



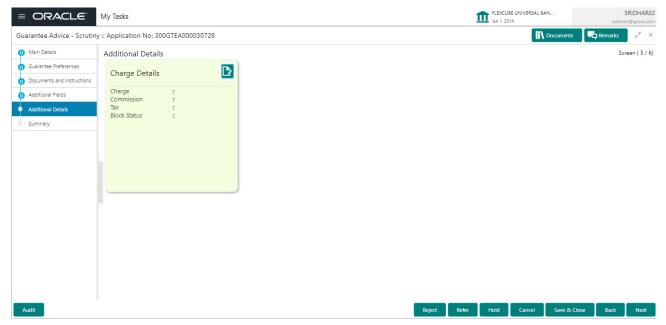


#### **Additional Fields**

Banks can configure these additional fields during implementation.



#### **Additional Details**

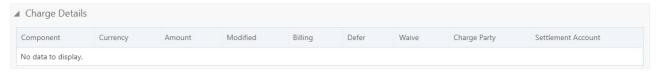


#### **Charge Details**

If default charges are available under the product, they should be defaulted here with values. If customer or customer group specific charges are maintained, then the same will be defaulted from back end system.



#### Provide the Charge Details based on the description provided in the following table:



Field	Description	Sample Values
Component	Charge Component type.	
Currency	Defaults the currency in which the charges have to be collected.	
Amount	An amount that is maintained under the product code gets defaulted in this field. User can edit the value, if required.	
Modified Amount	From the default value, if the rate is changed or the amount is changed, the value gets updated in the modified amount field.	
Billing	If charges are handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing.	
Defer	If charges have to be deferred and collected at any future step, this check box has to be selected.	
Waive	If charges have to be waived, this check box has to be selected.	
	Based on the customer maintenance, the charges should be marked for Billing or for Defer.	
Charge Party	Charge party will be beneficiary by default. You can change the value to applicant	
Settlement Account	Details of the settlement account.	

#### Provide the Commission Details based on the description provided in the following table:



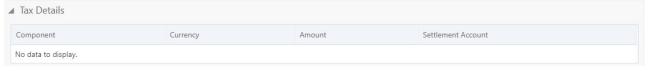
Field	Description	Sample Values
Component	Select the commission component	
Rate	Defaults from product. User can change the rate, if required.	
Currency	Defaults the currency in which the commission needs to be collected	
Amount	An amount that is maintained under the product code defaults in this field. User can modify the value, if required.	



Field	Description	Sample Values
Modified Amount	From the default value, if the rate or amount is changed, the modified value gets updated in the modified amount field.	
Billing	If charges/commission is handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing.	
Defer	Select the check box, if charges/commissions has to be deferred and collected at any future step.	
Waive	Select the check box to waive charges/ commission.	
	Based on the customer maintenance, the charges/commission can be marked for Billing or Defer.	
	If the defaulted Commission is changed to defer or billing or waive, system must capture the user details and the modification details in the 'Remarks' place holder.	
Charge Party	Charge party will be 'Beneficiary' by Default. You can change the value to Applicant.	
Settlement Account	Details of the Settlement Account.	

The tax component is calculated based on the commission. The tax component defaults if maintained in the product level. Tax detail cannot be updated by you and any change in Tax amount on account of modification of charges/ commission will be available on click of Re-Calculate button or on hand off to back-end system.

#### Provide the Tax Details based on the information in the following table:



Field	Description	Sample Values
Component	Tax Component type	
Currency	The tax currency is the same as the commission.	
Amount	The tax amount defaults based on the percentage of commission maintained. You can edit the same.	
Settlement Account	Details of the settlement Account.	
Charges from Beneficiary	Input the amount to be collected from beneficiary on account of this transaction.	



#### **Action Buttons**

Use action buttons based on the description in the following table:

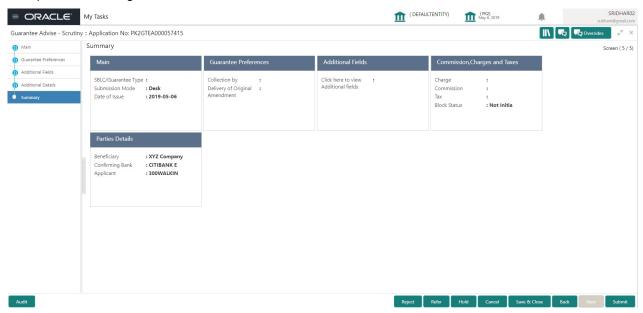
Field	Description	Sample Values
Documents	Click the Documents icon to View/Upload the required documents.	
	Application will display the mandatory and optional documents.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view overrides, if any.	
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	
Cancel	Cancel the Scrutiny Stage Inputs.	
Hold	The details provided will be registered and status will be on hold.	
	This option is used, if there are any pending information yet to be received from applicant.	
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.	
	Reject Codes:	
	R1- Documents missing	
	<ul> <li>R2- Signature Missing</li> </ul>	
	R3- Input Error	
	<ul><li>R4- Insufficient Balance/Limits</li><li>R5 - Others.</li></ul>	
	Select a Reject code and give a Reject Description.	
	This reject reason will be available in the remarks window throughout the process.	
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	
Back	On click of Back, system moves the task to the previous data segment.	

#### **Summary**

User can review the summary of details updated in scrutiny Guarantee Advice request. When you log in to Oracle Banking Trade Finance Process Management (OBTFPM) system, you can see the summary tiles.



The tiles must display a list of important fields with values. User can drill down from summary tiles into respective data segments.



#### **Tiles Displayed in Summary**

- Main Details User can view and modify details about application details and Guarantee details, if required.
- Party Details User can view and modify party details like beneficiary, advising bank etc., if required.
- Charges User can view and modify charge details, if required.

#### **Action Buttons**

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Documents	Click the Documents icon to View/Upload the required documents.  Application will display the mandatory and optional documents.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view overrides, if any.	
Submit	Task will get moved to next logical stage of Guarantee Advice.  If mandatory fields have not been captured, system will display an error message until the	
	mandatory fields data are provided.	
Back	On click of Back, system moves the task to the previous data segment.	



Field	Description	Sample Values
Save & Close	Save the information provided and holds the task in you queue for working later.  This option will not submit the request	
Cancel	Cancel the Scrutiny Stage Inputs.	
Hold	The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant.	
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.  Reject Codes:  R1- Documents missing  R2- Signature Missing  R3- Input Error  R4- Insufficient Balance/Limits  R5 - Others.  Select a Reject code and give a Reject Description.  This reject reason will be available in the remarks window throughout the process.	

# **Data Enrichment**

As part of data enrichment, you can enter/update basic details of the incoming request.

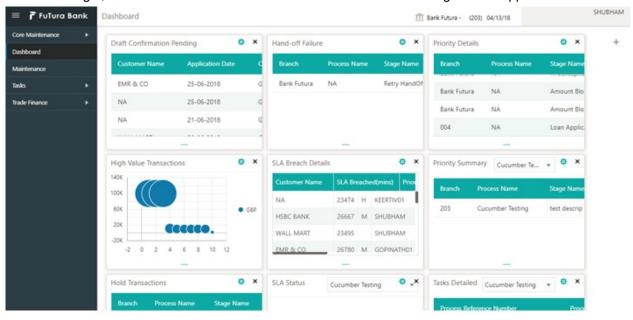
Do the following steps to acquire a task which completed the registration and scrutiny and currently at Data enrichment stage:

1. Using the entitled login credentials for scrutiny stage, login to the OBTFPM application.

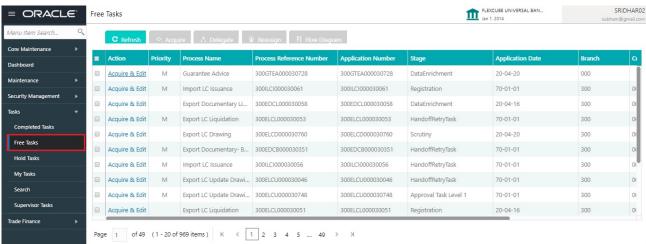




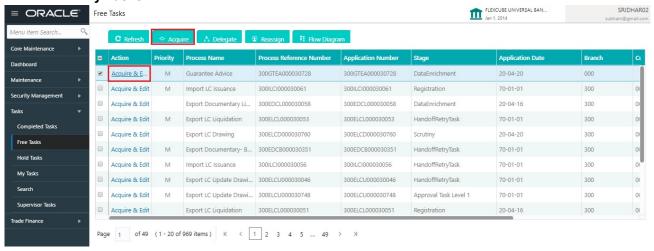
2. On login, user must be able to view the dashboard screen with widgets as mapped to the user.



3. Click Trade Finance> Tasks> Free Tasks.

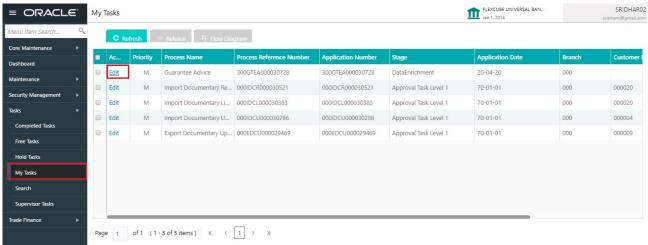


4. Select the appropriate task and click **Acquire & Edit** to edit the task or click **Acquire** to edit the task from **My Tasks**.





5. The acquired task will be available in **My Tasks** tab. Click **Edit** to provide input for data enrichment stage.



The Data Enrichment stage has four sections as follows:

- Main Details
- Guarantee Preferences
- Acknowledgement Details
- Documents and Instructions
- Additional Fields
- Advices
- Additional Details
- Summary

In the subsequent sub sections, let's look at the details for Data Enrichment stage. You should be able to enter/update the following fields. Some of the fields that are already having value from Scrutiny/Online channels may not be editable.

#### **Main Details**

Refer to Main Details.

#### **Guarantee Details**

#### **Application**

Refer to Application Details.

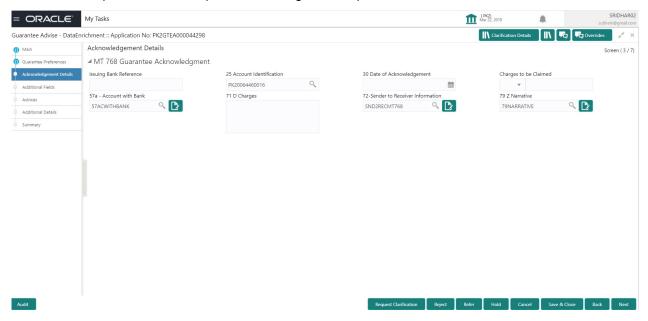
#### **Guarantee Preferences**

Refer to Guarantee preferences.



## **Acknowledgement Details**

An acknowledgment in format MT 768 is sent by advising bank to the issuing for Guarantee Advising. The user can input the details required for issuing bank as part of MT 768.



Provide the Acknowledgment Details based on the information in the following table:

Field	Description	Sample Values
Issuing Bank Reference	This field specifies the issuing bank reference.	
Account Identification	This field identifies, where necessary, the account which is used for settlement of charges.	
Date of Acknowledgement	This field specifies the date on which the message being acknowledged was sent. System displays the Branch Date. If the task is approved on a later date, then the date should be updated as the branch date as on approval.	
Charges to be Claimed	This field specifies the currency code and total amount of charges claimed by the advising bank. If the Sender services an account for the Receiver in the currency of the charges, and this System should default the Date of Debit as the branch date as on approval.	
Account with Bank	This field specifies the bank at which the Sender wishes to receive credit for charges claimed.	
Charges	The user should be able to input more details about the charges	
Sender to Receiver Information	This field should be available for the user to enter any additional information the advising bank sends to the Issuing bank. This can be maintained as an FFT	
Narrative	Narrative if applicable.	



Field	Description	Sample Values
File Identification	This field is used to identify the delivery channel. This is applicable only from 1 Nov 2021.	

	1	I
Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	Click the Documents icon to View/Upload the required documents.	
	Application will display the mandatory and optional documents.	
	The user can view and input/view application details simultaneously.	
	When a user clicks on the uploaded document, Document window get opened and on clicking the view icon of the uploaded document, Application screen should get split into two. The one side of the document allows to view and on the other side allows to input/view the details in the application.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view overrides, if any.	
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	
Back	On click of Back, system moves back to the previous step.	
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	
Cancel	Cancel the Scrutiny Stage Inputs.	
Hold	The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant.	



Field	Description	Sample Values
Refer	On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.  Refer Codes:	
	R1- Documents missing	
	R2- Signature Missing	
	R3- Input Error  R4 - K5 - K	
	R4- Insufficient Balance/Limits	
	R5 - Others.	
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.	
	Reject Codes:	
	R1- Documents missing	
	<ul> <li>R2- Signature Missing</li> </ul>	
	R3- Input Error	
	R4- Insufficient Balance/Limits	
	R5 - Others.	
	Select a Reject code and give a Reject Description.	
	This reject reason will be available in the remarks window throughout the process.	
Request Clarification	On click the Request Clarification button the user can request for an Online clarification from customer. Clicking the button opens a detailed screen to capture the clarification details.	

## **Documents and Instructions**

Refer to Document and Instructions.

## **Additional Fields**

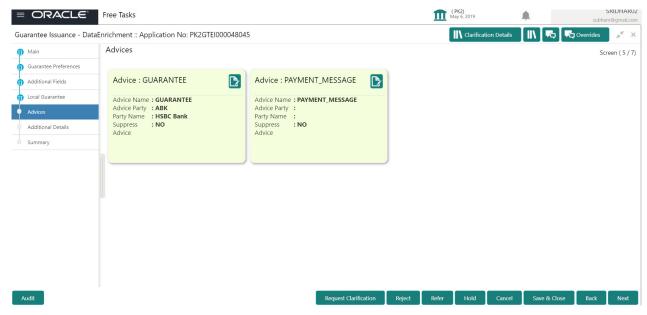
Refer to Additional Fields.

## Advices

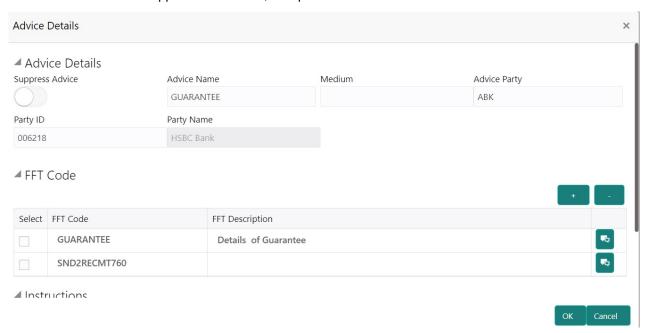
Advices menu displays the advices from the back office as tiles. User can edit the fields in the tile, if required.



For the Guarantee Advising MT 760, Payment message, Guarantee Instrument (Mail advise), Acknowledgement (MT 768) appears.



The user can also suppress the Advice, if required.



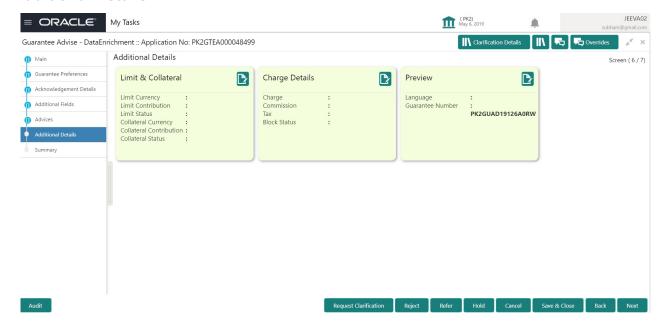
Field	Description	Sample Values
Suppress Advice	<b>Toggle on</b> : Switch on the toggle if advice is suppressed.	
	<b>Toggle off</b> : Switch off the toggle if suppress advice is not required for the amendments	
Advice Name	User can select the instruction code as a part of free text.	
Medium	The medium of advices is defaulted from the system. User can update if required.	



Field	Description	Sample Values
Advice Party	Value be defaulted from Guarantee /SBLC Issuance. User can update if required.	
Party ID	Value be defaulted from Guarantee /SBLC Issuance. User can update if required.	
Party Name	Read only field.	
	Value be defaulted from Guarantee /SBLC Issuance.	
Free Format Text		
FTT Code	User can select the FFT code as a part of free text.	
FFT Description	FFT description is populated based on the FFT code selected.	
+	Click plus icon to add new FFT code.	
	Click minus icon to remove any existing FFT code.	
Instruction Details		
Instruction Code	User can select the instruction code as a part of free text.	
Instruction Description	Instruction description is populated based on the FFT code selected.	
+	Click plus icon to add new instruction code.	
	Click minus icon to remove any existing instruction code.	



#### **Additional Details**



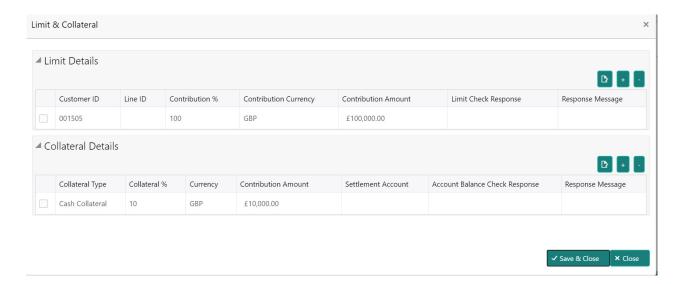
#### **Limit and Collateral**

The limits and collateral details are displayed as tile. The tiles displays a list of important fields with values.

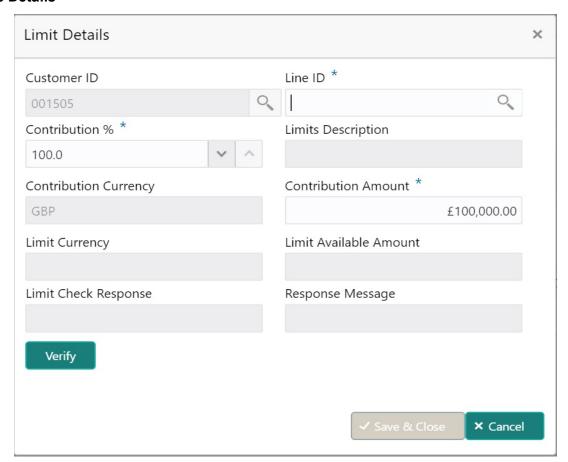


For Guarantee Advising MT 760, user can input the values, applicable if Advising bank confirms undertaking.

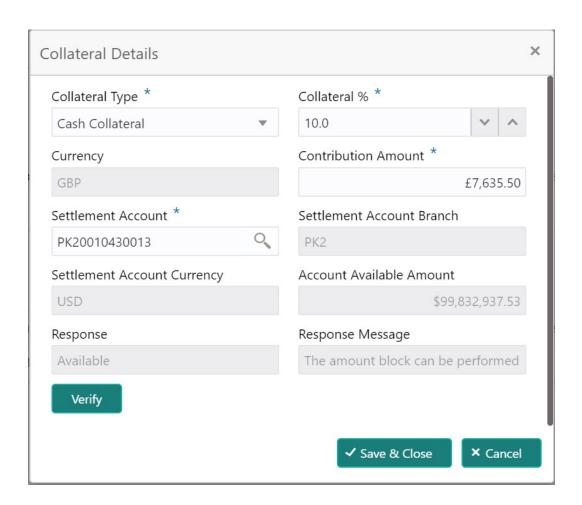




## **Limits Details**







## Provide the Limit Details based on the description in the following table:

Field	Description	Sample Values
Edit Icon	Click edit icon to edit any existing Limit Details.	
+	Click plus icon to add new Limit Details.	
	Click minus icon to remove any existing Limit Details.	
Customer ID	This field displays the applicant's bank customer ID.	



Field	Description	Sample Values
Line ID	User can choose from the various lines available and mapped under the customer id gets listed in the drop down. LINE ID-DESCRIPTION will be available for selection along with Line ID. When you click on 'verify', the system will return value if the limit check was successful or Limit not Available. If limit check fails, the outstanding limit after the transaction value will be shown in the limit outstanding amount.	
Contribution%	System will default this to 100% and user can modify. System will display an alert message, if modified.	
	Once contribution % is provided, system will default the amount.	
	System to validate that if Limit Contribution% plus Collateral% is equal to 100. If the total percentage is not equal to 100 application will display an alert message.	
Limits Description	Description of limit.	
Contribution Currency	The guarantee currency will be defaulted in this field.	
Contribution Amount	User can enter the contribution amount to be utilized under the selected limit.	
Limit Currency	Limit Currency will be defaulted in this field.	
Limit Available Amount	This field will display the value of available limit, i.e., limit available without any earmark.	
Limit Check Response	Response can be 'Success' or 'Limit not Available'.	
Response Message	Detailed Response message.	

Provide the collateral details based on the description provided in the following table:

Field	Description	Sample Values
Edit Icon	Click edit icon to edit any existing Collateral Details.	
+	Click plus icon to add new Collateral Details.	
	Click minus icon to remove any existing Collateral Details.	



Field	Description	Sample Values
Collateral Type	Cash Collateral (CASA) will be the default value available as collateral type. User can select either Cash Collateral or Deposits.	
Collateral %	User must enter the percentage of collateral to be linked to this transaction. If the value is more than 100% system will display an alert message.	
Currency	Read only field.	
	The guarantee currency will get defaulted in this field.	
Contribution Amount	Collateral contribution amount will get defaulted in this field.	
Settlement Account	Select the settlement account for the collateral.	
Settlement Account Branch	Settlement Account Branch will be auto- populated based on the Settlement Account selection.	
Settlement Account Currency	Select the Settlement Account Currency.	
Account Available Amount	Account Available Amount will be auto-populated based on the Settlement Account selection.	
Response	Response can be 'Success' or 'Amount not Available'.	
Response Message	Detailed Response message.	

# **Charge Details**

If default charges are available under the product, they should be defaulted here with values. If customer or customer group specific charges are maintained, then the same will be defaulted from back end system.

For Guarantee Advising MT 760, charge details is simulated from back office, user can change the values.

Provide the Charge Details based on the description provided in the following table:



Field	Description	Sample Values
Component	Charge Component type.	
Currency	Defaults the currency in which the charges have to be collected.	
Amount	An amount that is maintained under the product code gets defaulted in this field. User can edit the value, if required.	



Field	Description	Sample Values
Modified Amount	From the default value, if the rate is changed or the amount is changed, the value gets updated in the modified amount field.	
Billing	If charges are handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing.	
Defer	If charges have to be deferred and collected at any future step, this check box has to be selected.	
Waive	If charges have to be waived, this check box has to be selected.  Based on the customer maintenance, the charges should be marked for Billing or for Defer.	
Charge Party	Charge party will be beneficiary by default. You can change the value to applicant.	
Settlement Account	Details of the settlement account.	

# Provide the Commission Details based on the description provided in the following table:

Commission	Details							
Component	Rate	Currency	Amount	Modified	Defer	Waive	Charge Party	Settlement Account
No data to display	y.							

Field	Description	Sample Values
Component	Select the commission component	
Rate	Defaults from product. User can change the rate, if required.	
Currency	Defaults the currency in which the commission needs to be collected	
Amount	An amount that is maintained under the product code defaults in this field. User can modify the value, if required.	
Modified Amount	From the default value, if the rate or amount is changed, the modified value gets updated in the modified amount field.	
Billing	If charges/commission is handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing.	
Defer	Select the check box, if charges/commissions has to be deferred and collected at any future step.	



Field	Description	Sample Values
Waive	Select the check box to waive charges/ commission.	
	Based on the customer maintenance, the charges/commission can be marked for Billing or Defer.	
	If the defaulted Commission is changed to defer or billing or waive, system must capture the user details and the modification details in the 'Remarks' place holder.	
Charge Party	Charge party will be 'Applicant' by Default. You can change the value to Beneficiary	
Settlement Account	Details of the Settlement Account.	

The tax component is calculated based on the commission. The tax component defaults if maintained in the product level. Tax detail cannot be updated by you and any change in Tax amount on account of modification of charges/ commission will be available on click of Re-Calculate button or on hand off to back-end system.

Provide the Tax Details based on the information in the following table:



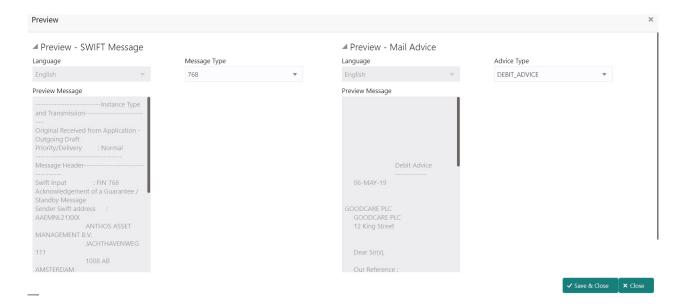
Field	Description	Sample Values
Component	Tax Component type	
Currency	The tax currency is the same as the commission.	
Amount	The tax amount defaults based on the percentage of commission maintained. You can edit the same.	
Settlement Account	Details of the settlement Account.	
Charges from Beneficiary	Input the amount to be collected from beneficiary on account of this transaction.	

# **Preview Message**

This screen provides preview of draft guarantee details. If required, the draft can be sent for legal verification to legal team and draft confirmation to customer.

For Guarantee Advising MT 760, preview message has Debit advice, Instrument Copy, MT 768.





Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	Click the Documents icon to View/Upload the required documents.	
	Application will display the mandatory and optional documents.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view overrides, if any.	
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	
Back	On click of Back, system moves back to the previous step.	
Save & Close	Save the information provided and holds the task in you queue for working later.  This option will not submit the request	
Cancel	Cancel the Scrutiny Stage Inputs.	



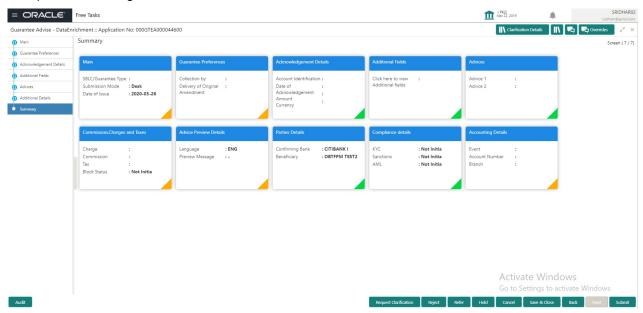
Field	Description	Sample Values
Hold	The details provided will be registered and status will be on hold. This option is used, if there are any pending information yet to be received from applicant.	
Refer	On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.  Refer Codes:  R1- Documents missing  R2- Signature Missing  R3- Input Error  R4- Insufficient Balance/Limits  R5 - Others.	
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.  Reject Codes:  R1- Documents missing R2- Signature Missing R3- Input Error R4- Insufficient Balance/Limits R5 - Others.  Select a Reject code and give a Reject Description.  This reject reason will be available in the remarks window throughout the process.	
Request Clarification	On click the Request Clarification button the user can request for an Online clarification from customer. Clicking the button opens a detailed screen to capture the clarification details.	

# Summary

User can review the summary of details updated in Data Enrichment stage Guarantee Advice request.



The tiles will display a list of important fields with values. User can drill down from summary tiles into respective data segments.



#### **Tiles Displayed in Summary**

- Main Details User can view and modify details about application details and guarantee details, if required.
- Party Details User can view and modify party details like beneficiary, advising bank etc., if required.
- Charge Details User can view and modify charge details, if required.
- Guarantee Details User can view and modify Guarantee details, if required.
- Advice Preview User can view draft guarantee details.
- Compliance User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.

#### **Action Buttons**

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	Click the Documents icon to View/Upload the required documents.	
	Application will display the mandatory and optional documents.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view overrides, if any.	



Field	Description	Sample Values
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	
Submit	Task will get moved to next logical stage of Guarantee Advice.  If mandatory fields have not been captured,	
	system will display an error message until the mandatory fields data are provided.	
Back	On click of Back, system moves back to the previous step.	
Save & Close	Save the information provided and holds the task in you queue for working later.	
Consol	This option will not submit the request	
Cancel	Cancel the Scrutiny Stage Inputs.	
Hold	The details provided will be registered and status will be on hold.	
	This option is used, if there are any pending information yet to be received from applicant.	
Refer	On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.	
	Refer Codes:	
	<ul> <li>R1- Documents missing</li> </ul>	
	<ul><li>R2- Signature Missing</li><li>R3- Input Error</li></ul>	
	<ul> <li>R3- Input Error</li> <li>R4- Insufficient Balance/Limits</li> </ul>	
	• R5 - Others.	
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.	
	Reject Codes:	
	<ul> <li>R1- Documents missing</li> </ul>	
	R2- Signature Missing     R3- Input Error	
	<ul><li>R3- Input Error</li><li>R4- Insufficient Balance/Limits</li></ul>	
	R5 - Others.	
	Select a Reject code and give a Reject Description.	
	This reject reason will be available in the remarks window throughout the process.	



Field	Description	Sample Values
Request Clarification	On click the Request Clarification button the user can request for an Online clarification from customer. Clicking the button opens a detailed screen to capture the clarification details.	

# **Exceptions**

The Guarantee Advice request, before it reaches the approval stage, the application will validate the Amount Block, KYC and AML. If any of these failed in validation will reach exception stage for further clearance for the exceptions.

# **Exception - Amount Block**

As part of amount block validation, application will check if sufficient balance is available in the account to create the block. On hand-off, system will debit the blocked account to the extent of block and credit charges/ commission account in case of charges block or credit the amount in suspense account for blocks created for collateral.

The transactions that have failed amount block due to non-availability of amount in respective account will reach the amount block exception stage.

Log in into OBTFPM application, amount block exception queue. Amount block validation failed tasks for trade transactions will be listed in the queue. Open the task to view summary of important fields with values.

Exception is created when sufficient balance is not available for blocking the settlement account and the same can be addressed by the approver in the following ways:

#### Approve:

- Settlement amount will be funded (outside of this process)
- · Allow account to be overdrawn during hand-off

#### Refer:

- Refer back to DE providing alternate settlement account to be used for block.
- Different collateral to be mapped or utilize lines in place of collateral.

#### Reject:

Reject the transaction due to non-availability of sufficient balance in settlement account

#### **Application**

Refer to Application Details.

#### **Amount Bock Exception**

This section will display the amount block exception details.

#### **Summary**

Tiles Displayed in Summary:

- Main Details- User can view details about application details and Guarantee details.
- Party Details User can view the party details like beneficiary, advising bank etc.



- Charge details User can view details provided for charges.
- Guarantee Details User can view Guarantee details and Sender to Receive Information.
- Advice Preview User can view draft guarantee details.
- Compliance User can view the compliance details tiles.

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.	
	Reject Codes:	
	<ul> <li>R1- Documents missing</li> </ul>	
	R2- Signature Missing	
	R3- Input Error	
	R4- Insufficient Balance/Limits	
	R5 - Others.	
	Select a Reject code and give a Reject Description.	
	This reject reason will be available in the remarks window throughout the process.	
Hold	The details provided will be registered and status will be on hold.	
	This option is used, if there are any pending information yet to be received from applicant.	
Refer	User will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system. Refer Codes:	
	<ul> <li>R1- Documents missing</li> </ul>	
	<ul> <li>R2- Signature Missing</li> </ul>	
	R3- Input Error	
	<ul> <li>R4- Insufficient Balance- Limits</li> </ul>	
	R5 - Others	
Cancel	Cancel the Amount Block Exception Inputs.	
Approve	On approve, application must validate for all mandatory field values, and task must move to the next logical stage.	
Back	Task moves to previous logical step.	

# **Exception - Know Your Customer (KYC)**

As part of KYC validation, application will check if necessary KYC documents are available and valid for the applicant. The transactions that have failed KYC due to non-availability / expired KYC verification will reach KYC exception stage.



Log in into OBTFPM application, KYC exception queue. KYC exception failed tasks for trade finance transactions must be listed in your queue. Open the task, to see summary tiles that display a summary of important fields with values.

User can pick up a transaction and do the following actions:

#### **Approve**

- After changing the KYC status in the back end application (outside this process).
- Without changing the KYC status in the back end application.
- Reject (with appropriate reject reason).

### **Application**

Refer to Application Details.

#### Summary

Tiles Displayed in Summary:

- Main Details- User can view details about application details and Guarantee details.
- Party Details User can view the party details like beneficiary, advising bank etc.
- Charge details User can view details provided for charges.
- Guarantee Details User can view Guarantee details and Sender to Receive Information.
- Advice Preview User can view draft guarantee details.
- Compliance User can view the compliance details tiles.

#### **Action Buttons**

Field	Description	Sample Values
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.	
	Reject Codes:	
	R1- Documents missing	
	<ul> <li>R2- Signature Missing</li> </ul>	
	R3- Input Error	
	R4- Insufficient Balance/Limits	
	R5 - Others.	
	Select a Reject code and give a Reject Description.	
	This reject reason will be available in the remarks window throughout the process.	
Hold	The details provided will be registered and status will be on hold.	
	This option is used, if there are any pending information yet to be received from applicant.	



Field	Description	Sample Values
Refer	User will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system. Refer Codes:	
	<ul> <li>R1- Documents missing</li> </ul>	
	<ul> <li>R2- Signature Missing</li> </ul>	
	<ul> <li>R3- Input Error</li> </ul>	
	<ul> <li>R4- Insufficient Balance- Limits</li> </ul>	
	R5 - Others	
Cancel	Cancel the KYC Exception inputs.	
Approve	On approve, application must validate for all mandatory field values, and task must move to the next logical stage.	
Back	Task moves to previous logical step.	

## **Exception - Limit Check/Credit**

The transactions that have failed limit check due to non-availability of limits will be available in limit check exception queue for further handling.

Log in into OBTFPM application, limit check exception queue. Limit check exception failed tasks for trade finance transactions must be listed in your queue. Open the task, to see summary tiles that display a summary of important fields with values.

Limit check Exception approver can do the following actions:

#### **Approve**

- Limit enhanced in the back end (outside this process).
- Without enhancing limit in the back end.

#### Refer

- Refer back to DE providing alternate limit id to map
- Refer additional collateral to be mapped

#### Reject

The transaction due to non-availability of limits capturing reject reason.

#### **Application**

Refer to Application Details.

#### Summary

Tiles Displayed in Summary:

- Main Details- User can view details about application details and Guarantee details.
- Party Details User can view the party details like beneficiary, advising bank etc.
- Charge details User can view details provided for charges.



- Guarantee Details User can view Guarantee details and Sender to Receive Information.
- Advice Preview User can view draft guarantee details.
- Compliance User can view the compliance details tiles.

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system. Reject Codes:	
	<ul> <li>R1- Documents missing</li> </ul>	
	<ul> <li>R2- Signature Missing</li> </ul>	
	R3- Input Error	
	R4- Insufficient Balance/Limits	
	R5 - Others.	
	Select a Reject code and give a Reject Description.	
	This reject reason will be available in the remarks window throughout the process.	
Hold	The details provided will be registered and status will be on hold.	
	This option is used, if there are any pending information yet to be received from applicant.	
Refer	User will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system. Refer Codes:	
	<ul> <li>R1- Documents missing</li> </ul>	
	<ul> <li>R2- Signature Missing</li> </ul>	
	<ul> <li>R3- Input Error</li> </ul>	
	<ul> <li>R4- Insufficient Balance- Limits</li> </ul>	
	R5 - Others	
Cancel	Cancel the Limit check inputs.	
Approve	On approve, application must validate for all mandatory field values, and task must move to the next logical stage.	
Back	Task moves to previous logical step.	

# **Multi Level Approval**

Log in into OBTFPM application and open the task to see the summary tiles. The tiles should display a list of important fields with values. User must be able to drill down from summary Tiles into respective data segments to verify the details of all fields under the data segment.



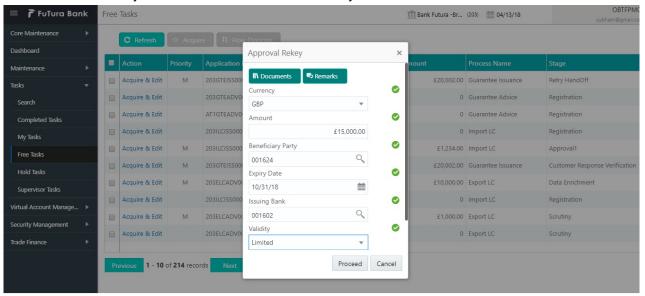
## **Authorization Re-Key (Non-Online Channel)**

For non-online channel, application will request approver for few critical field values as an authorization step. If the values captured match with the values available in the screen, system will allow user to open the transaction screens for further verification. If the re-key values are different from the values captured, then application will display an error message.

Open the task and re-key some of the critical field values from the request in the Re-key screen. Some of the fields below will dynamically be available for re-key.:

- Currency
- Amount
- Beneficiary Party
- Expiry Date
- Issuing Bank
- Validity

Re-key is applicable to the first approver in case of multiple approvers. All approvers will however be able see the summary tiles and the details in the screen by drill down from tiles.

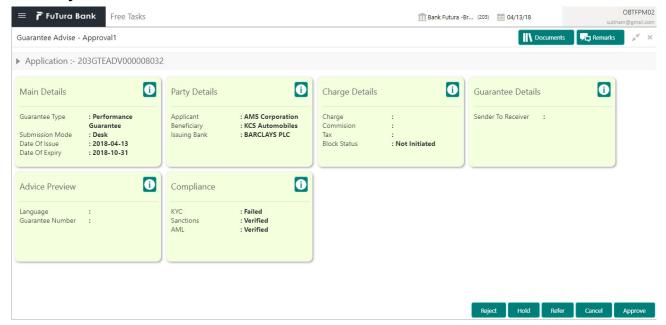


#### **Application**

Refer to Application Details.



#### Summary



#### Tiles Displayed in Summary:

- Main Details User can view and modify details about application details and guarantee details, if required.
- Party Details User can view and modify party details like beneficiary, advising bank etc., if required.
- Charge Details User can view and modify charge details, if required.
- Guarantee Details User can view and modify Guarantee details, if required.
- Advice Preview User can view draft guarantee details.
- Compliance User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.

#### **Action Buttons**

Field	Description	Sample Values
Reject	On click of Reject, user must select a Reject Reason from a list displayed by the system.	
	Reject Codes:	
	R1- Documents missing	
	<ul> <li>R2- Signature Missing</li> </ul>	
	R3- Input Error	
	<ul> <li>R4- Insufficient Balance/Limits</li> </ul>	
	R5 - Others.	
	Select a Reject code and give a Reject Description.	
	This reject reason will be available in the remarks window throughout the process.	



Field	Description	Sample Values
Hold	The details provided will be registered and status will be on hold.  This option is used, if there are any pending information yet to be received from applicant.	
Refer	User will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system. Refer Codes:  • R1- Documents missing • R2- Signature Missing • R3- Input Error • R4- Insufficient Balance- Limits • R5 - Others	
Cancel	Cancel the Guarantee Advice approval.	
Approve	On approve, application must validate for all mandatory field values, and task must move to the next logical stage. If there are more approvers, task will move to the next approver for approval. If there are no more approvers, the transaction is handed off to the back end system for posting.	

# **Reject Approval**

As a Reject approver, user can review a transaction rejected and waiting for reject confirmation.

Log in into OBTFPM application to view the reject approval tasks for Guarantee Advice in queue. On opening the task, you will see summary tiles. The tiles will display a list of important fields with values.

The tile containing the screen from where the reject was triggered will be highlighted in red.

User can drill down from reject summary tiles into respective data segments to verify the details of all fields under the data segment.

### **Application Details**

The application details data segment have values for requests received from both non-online and online channels.

#### Summary

The data captured during handling of the transaction until the stage when reject is given will be available in the summary tile. Other fields will be blank when verified from summary tile.

- Main Details User can view and modify details about application details and guarantee details, if required.
- Party Details User can view and modify party details like beneficiary, advising bank etc., if required.
- Charge Details User can view and modify charge details, if required.



- Guarantee Details User can view and modify Counter Guarantee details and Guarantee details, if required.
- Advice Preview User can view and modify draft guarantee details, legal verification and customer confirmation details, if required.
- Compliance User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.
- Remarks As a Reject approval user, you will be able to view the remarks captured in the process during earlier stages. User also can see the Reject code with reason for rejection in the Remarks column

Field	Description	Sample Values
Reject Approve	On click of Reject approve, the transaction is rejected.	
Reject Decline	On click of Reject Decline, the task moves back to the stage where it was rejected. User can update the reason for reject decline in remarks.	
Hold	User can put the transaction on 'Hold'. Task will remain in Pending state.	
Cancel	Cancel the Reject Approval.	



# Index

A	R	
Additional Details	Registration	5
Action Buttons17,	Application Details	
26 Application15,	Guarantee Details Miscellaneous	
24	Wildelianeous	
Charge Details15,	S	
24	Scrutiny	11
D	Additional Details	15
Data Enrichment	Main Details	
Additional Details24	Summary	10
Guarantee Details23		
Main Details22		
Summary27		
E		
Exceptions		
Exception - Amount Block28		
Exception - Know Your Customer (KYC)30		
Exception - Limit Check32		
G		
Guarantee Advice5		
Data Enrichment20		
Exceptions		
Multi Level Approval		
Reject Approval36		
Scrutiny11		
Guarantee Details		
Application23 Details Of Guarantee23		
Details Of Guarantee23		
K		
Key Features4		
M		
Main Details		
Action Buttons14		
Application13		
Application Details		
Guarantee Details13  Multi Level Approval		
Authorization Re-Key34		
0		
Overview4		



# Reference and Feedback

# References

For more information on any related features, you can refer to the following documents:

- Getting Started User Guide
- Common Core User Guide

# **Documentation Accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

# **Feedback and Support**

Oracle welcomes customers' comments and suggestions on the quality and usefulness of the document. Your feedback is important to us. If you have a query that is not covered in this user guide or if you still need assistance, please contact documentation team.

