Configuring Internet Explorer Oracle FLEXCUBE Investor Servicing Release 14.5.1.0.0 [September] [2021]



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# 1. Configuring Internet Explorer

Oracle FLEXCUBE does not support Microsoft Internet Explorer Beta, Partner Build or a Release Candidate. It must be the Final build of Microsoft Internet Explorer. You can view the version information from the Help menu of Internet Explorer. Select 'About Internet Explorer' from the Help menu.



#### 1.1 Configuring Internet Options

In order to run Oracle FLEXCUBE, you need to configure the internet options as follows:

1. Start Internet Explorer. Go to Tools > Internet Options. The 'Internet Options' screen is displayed.



2. Under 'Security' tab, select 'Internet' and click 'Custom Level'. The security settings are displayed.

Security Settings - Local Intranet Zone	x
Settings	
Prompt	<u> </u>
Navigate windows and frames across different domains	
<ul> <li>Disable</li> </ul>	
Enable	
Prompt	
Render legacy filters	
<ul> <li>Disable</li> </ul>	
Enable	
Submit non-encrypted form data	
<ul> <li>Disable</li> </ul>	
Enable	
Prompt	
Use Pop-up Blocker	
<ul> <li>Disable</li> </ul>	
Enable	_
1 Hos CmartCroson Filter	Ť
*Takes effect after you restart your computer	
Reset custom settings	
Reset to: Medium-low (default)	
OK Canc	el

3. Select 'Enable' for all options except for 'Use Pop-up Blocker'. Click 'OK'.

4. Repeat the above steps for the zone 'Local Intranet'.

Internet Options
General Security Privacy Content Connections Programs Advanced
Select a zone to view or change security settings.
🛯 🍚 💁 🗸 🚫
Internet Local intranet Trusted sites Restricted sites
Local intranet Sites
This zone is for all websites that are found on your intranet.
Security level for this zone
Allowed levels for this zone: All
Appropriate for websites on your local network     Appropriate for websites on your local network     (intranet)     Aost content will be run without prompting you     Unsigned ActiveX controls will not be downloaded     Same as Medium level without prompts
Enable Protected Mode (requires restarting Internet Explorer)
<u>C</u> ustom level
Reset all zones to default level
OK Cancel Apply

5. Once you have configured the Internet and Local Intranet options, click 'Apply'.

6. Once these settings are done, go to 'Advanced' tab and check the box 'Use JRE (Version) for <a href="https://www.appletscore.com">appletscore.com</a> (requires restart)'.

Internet Options	? ×
General Security Privacy Content Connections Programs	Advanced
Settings	
<ul> <li>Accelerated graphics</li> <li>Use software rendering instead of GPU rendering*</li> <li>Accessibility</li> <li>Always expand ALT text for images</li> <li>Enable Caret Browsing for new windows and tabs</li> <li>Move system caret with focus/selection changes</li> <li>Play system sounds</li> <li>Reset text size to medium for new windows and tabs</li> <li>Reset zoom level for new windows and tabs</li> <li>Browsing</li> <li>Always record developer console messages</li> <li>Close unused folders in History and Favorites*</li> <li>Ø Disable script debugging (Internet Explorer)</li> </ul>	S
Disable script debugging (Other)     III	•
*Takes effect after you restart your computer	
Restore advanced	settings
Reset Internet Explorer settings	
Resets Internet Explorer's settings to their default Re condition.	<u>s</u> et
You should only use this if your browser is in an unusable stat	æ.
OK Cancel	Apply

#### 1.2 <u>Creating Shortcut for Oracle FLEXCUBE Application Browser</u> <u>with –nomerge Parameter</u>

To create shortcut for Oracle FLEXCUBE application browser, follow the steps given below:

1. Right click on Desktop, mouse over 'New' and select 'Shortcut'.

Arrange Icons By Refresh	32
<u>P</u> aste Paste ≦hortcut Undo Copy Ctrl+Z	41 42 43
Graphics Properties Graphics Options	51 52
Ne <u>w</u> ►	🛅 <u>F</u> older
P <u>r</u> operties	Shortcut
11.	<ul> <li>Briefcase</li> <li>Bitmap Image</li> <li>Microsoft Office Word Document</li> </ul>
 G)	Microsoft Office PowerPoint Presentation     Text Document     WAV Audio
11.	Microsoft Office Excel Worksheet

2. The 'Create Shortcut' window is displayed:

Create Shortcut	
What item would you like to create a shortcut for?	
This wizard helps you to create shortcuts to local or network programs, files, folders, computers, or nternet addresses.	
Type the location of the item: Browse	
Click Next to continue.	
Next	ncol
	Vhat item would you like to create a shortcut for? his wizard helps you to create shortcuts to local or network programs, files, folders, computers, or iternet addresses. ype the location of the item: Browse

3. Click 'Browse' button and select 'IExplorer.exe' from its location.

4. To create a shortcut for Oracle FLEXCUBE login page, specify the location of the item in the following format:

"Location\_of\_Internet\_Explorer" -- nomerge "< Application\_URL>"

Eg: "C:\Program Files\Internet Explorer\iexplore.exe" -nomerge "<Application\_URL>"

In this case C:\Program Files\Internet Explorer\iexplore.exe is the location of Internet Explorer.

5. Click 'Next'.

The following screen is displayed:

What would you like to name the shortcut?	
Type a name for this shortcut:	
Click Finish to create the shortcut.	

- 6. Specify a name for the shortcut.
- 7. Click 'Finish'.
- 8. On the Desktop, you can find a shortcut to access the Oracle FLEXCUBE login page.



## 1.3 Setting Compatibility View (IE 8 onwards)

The URL of the Oracle FLEXCUBE IS should not be there in the Compatibility View list of the Internet Explorer. You need to follow the URL from compatibility view list by following the steps below:

1. Start Internet Explorer. Go to Tools > Compatibility View Settings.

The following screen is displayed:

Compatibility View Settings	×
Change Compatibility View Settings	
Add this website:	
	Add
Websites you've added to Compatibility View:	
	<u>R</u> emove
Diseles interest sites in Connethility View	
Display intranet sites in Compatibility View	
Use Microsoft compatibility lists	
Learn more by reading the <u>Internet Explorer privacy s</u>	<u>tatement</u>
	Close

- 2. Under 'Websites you've added to Compatibility View', check whether the URL to Oracle FLEXCUBE Application is listed or not. If the URL is listed, select it.
- 3. Click on 'Remove' button. The URL will be removed. Further, click 'Close' button.

## 1.4 Suppressing Compatibility View Refresh

You can suppress the Internet Explorer 8 to refresh the webpage to compatibility view. Follow the steps given below:

1. Start Internet Explorer. Go to Tools > Internet Options. Select 'Advanced' tab.

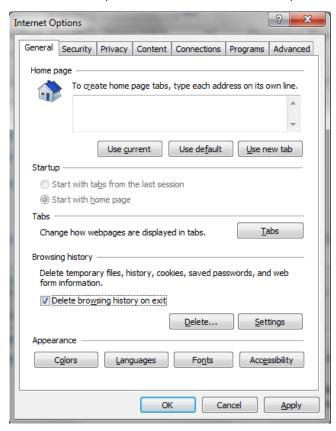
Internet Options	?	×
General Security Privacy Content Connections Programs	Adv	anced
Settings		
Accelerated graphics          Use software rendering instead of GPU rendering*         Accessibility         Always expand ALT text for images         Enable Caret Browsing for new windows and tabs         Move system caret with focus/selection changes         Play system sounds         Reset text size to medium for new windows and tabs         Browsing         Always record developer console messages         Close unused folders in History and Favorites*         Disable script debugging (Internet Explorer)         V         Disable script debugging (Other)	(	•
< <u> </u>	- Þ.	
*Takes effect after you restart your computer		_
<u>R</u> estore advanced s	etting	js
Reset Internet Explorer settings		
Resets Internet Explorer's settings to their default Reg	et	
You should only use this if your browser is in an unusable state		
OK Cancel	Ar	oply

- 2. In the settings, uncheck the option 'Automatically recover from page layout errors with Compatibility View' under 'Browsing'.
- 3. Click 'OK'.

# 1.5 Clearing the Cache

This section explains the method of clearing Internet Explorer cache. Follow the steps given below:

1. Start Internet Explorer. Go to Tools > Internet Options. Select 'General' tab.

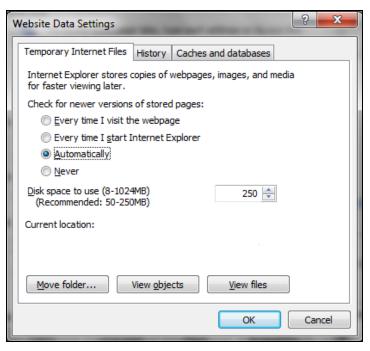


- 2. Check the option 'Delete browsing history on exit'.
- 3. To clear the existing cache, click 'Delete' button.

## 1.6 Suppressing Caching

You can suppress caching the Internet details. Follow the steps given below:

- 1. Start Internet Explorer. Go to Tools > Internet Options. Select 'General' tab.
- 2. Under 'Browsing History', click 'Settings' button.



- 3. Against 'Check for newer versions of stored pages', set the option 'Automatically'.
- 4. Click 'OK'. You will be navigated back to the 'Internet Options' screen. Click 'OK'.

## 1.7 Settings for Trusted Sites

In order to remove the site from the list of trusted sites, follow the steps given below:

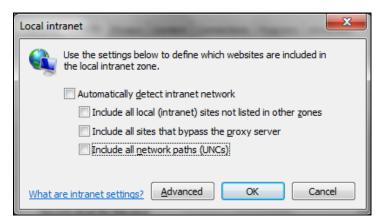
1. Start Internet Explorer. Go to Tools > Internet Options.

#### Select 'Security' tab



- 2. Click 'Local Intranet' zone.
- 3. Click 'Sites' button.

Following screen is displayed:



- 4. Uncheck all the options on the screen.
- 5. Click on 'OK'.

#### 1.8 Settings for Pop-up Blocker

You need to configure the pop-up blocker settings for Internet Explorer. Follow the steps given below:

1. Start Internet Explorer. Go to Tools > Pop-up Blocker > Pop-up Blocker Settings.

The following screen is displayed:

Exceptions	
Pop-ups are currently blocked. You can a websites by adding the site to the list below	
<b></b>	
Address of website to allow:	
	Add
Allowed sites:	-9
	Remove
	Remove all.
Play a sound when a pop-up is blocked.	
Play a sound when a pop-up is blocked.	4.
Play a sound when a pop-up is blocked.	4.
Notifications and blocking level: Play a sound when a pop-up is blocked. Show Notification bar when a pop-up is blocked Blocking level: Low: Allow pop-ups from secure sites	4.
Play a sound when a pop-up is blocked. Show Notification bar when a pop-up is blocked Blocking level:	d.

- 2. Enter the URL in the field 'Address of website to allow'.
- 3. Click 'Add' button. The URL will be added to the allowed list. Click 'Close' button.

#### 1.9 Internet Explorer 11 Settings

Do not save the password while login to application. In internet explorer make sure that the below check boxes are uncheck. Tools > Internet Options > Content > Auto Complete > Settings > Use Auto Complete For > User names and passwords on forms & Ask me before saving password.

#### 1.10 Browser Behavior

On clicking List of Values (LOV) button in the application, the cursor is positioned before the '%' symbol in the query field.



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