Dashboard User Guide

Oracle Banking Payments

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Dashboard User Guide

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Contents

1. About this Manual

1.1 Introduction

This manual is designed to help you to quickly get familiar with the Dashboard module of Oracle Banking Payments. It takes you through the various stages in processing a Payments transaction.

1.2 Audience

This manual is intended for the following User/User Roles:

Role	Function
Payment Department Operators	Payments Transaction Input functions except Authorization
Back Office Payment Department Operators	Payments related maintenances/Payment Transaction Input functions except Authorization
Payment Department Officers	Payments Maintenance/ Transaction Authorization
Bank's Financial Controller/ Payment Department Manager	Host level processing related setup for PM module and PM Dashboard/Query functions

1.3 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

1.4 Organization

This manual is organized into the following chapters:

Chapter	Description
Chapter 1	*About this Manual g*ives information on the intended audience. It also lists the various chapters covered in this User Manual*.
Chapter 2	*Dashboard* provides information on FCUBS Core maintenances.
Chapter 3	*Function ID Glossary* has alphabetical listing of Function/Screen ID's used in the module with page references for quick navigation.

1.5 Glossary of Icons

This User Manual may refer to all or some of the following icons:

Icons	Function
	Exit

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Icons	Function
＋	Add row
─	Delete row
🔍	Option List

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2.1   Dashboard Maintenances

2.1.1   Network Cutoff Priority Maintenance (PMDNCTPR)

You can maintain the priority time limit for a Network based on the Network Cutoff. Payments Queues Dashboard Summary list the count of the transactions pending in queues for which Network cutoff is due within the priority window maintained below.

You can invoke the 'Network Cutoff Priority Maintenance' screen by typing 'PMDNCTPR' in the field at the top right corner of the application tool bar and clicking the adjoining arrow button. Click New button on the Application tool bar.

Following fields gets defaulted with values:

- Host Code
- Description

    Specify the following fields:

Network Code
Select the Network Code from the LOV.

Network Description
Displays the description of the selected network.

Payment Type
Select the payment type from the drop-down values. The options are:

- ACH
- Book Transfer
- Faster Payments
- US NACHA

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- Cross Border
- RTGS
- IMPS

Network Cutoff Time

Displays the Cutoff Time maintained for the selected network.

Priority Window (In Minutes)

Select the cutoff time limit from the drop-down values. The drop-down contains time limit values from 30 to 120 minutes with an interval of 15 minutes. Default value is null.

2.1.2   Dashboard Priority Maintenance (PMDRLTPR)

You can maintain the priority limit monitor in the inbound Recall received ACH transaction which is not yet responded with Recall Acceptance or Reject. Transactions whose recall response due date gets breached within the window period maintained here are considered for the count in Dashboard priority maintenance.

The same maintenance can be used for maintaining the tracking days for Inbound Inquiry messages, which are not responded to yet.

You can invoke the 'Dashboard Priority Maintenances' screen by typing 'PMDRLTPR' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click New button on the Application toolbar.

Following fields gets defaulted with values:

- Host Code
- Description

Specify the following fields:

Network Code

Select the Network Code from the LOV.

Recall Response Days

Displays the recall response days of the selected network.

Priority Window (In Days)

Select the priority days from the drop-down values. The drop-down contains values from 0 to 10 days. Default value is null.

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Note

On save, system validates that the priority days is less than or equal to Recall response days maintained for Inbound payments in Network Preferences.

Inquiry Response Days

Displays the inquiry response days of the selected network.

Inquiry Response Priority

Select the inquiry response priority days from the drop-down values. The drop-down contains values from 0 to 10 days. Default value is null.

2.1.2.1 Dashboard Priority Maintenance Summary

You can view the summary of dashboard priority using 'Dashboard Priority Maintenance Summary' screen. To invoke this screen, type 'PMSRLTPR' in the field at the top right corner of the application toolbar and click the adjoining arrow button.
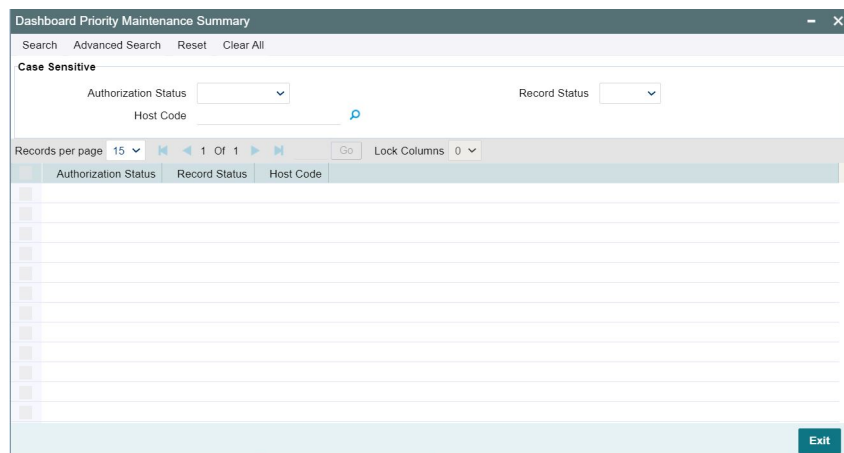
You can search for the dashboard priority using one or more of the following parameters:

- Authorization status
- Record status
- Host Code

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria. Double click a record to view the detailed dashboard priority maintenance screen.

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2.2 Payments Dashboard Summary

The Payments Dashboard screen provides the matrix of completed or under processing transactions that are in various statuses for the logged in host.

In this dashboard screen, you can view the total transaction count for each payment type across all branch codes under the logged in host code with their corresponding transaction statuses.

Payments Dashboard Summary								◀ ▶ ↻ ...
Payment	Liquidated	Pending	Rejected	Cancelled	Returned	Reversed	Future Valued	Recall Requested
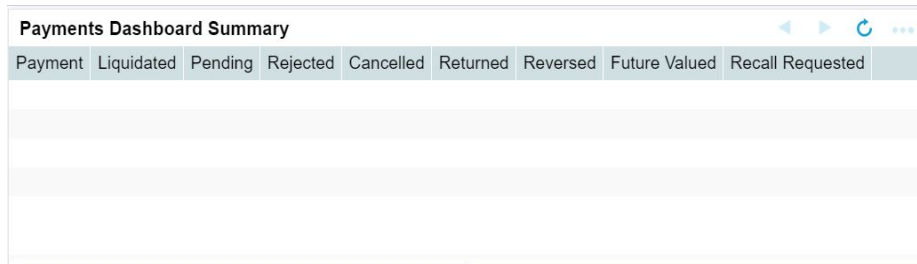
On the click on the **Refresh** button, the system refreshes the total count of transactions for the logged in host.

You can select and click any payment type to get a count for every network code and transaction type combination with the corresponding transaction status.

The following statuses are displayed in the dashboard:

- Liquidated
- Pending
- Rejected
- Returned
- Cancelled
- Reversed
- Future Valued
- Recall Requested
- Reversal Initiated
- Seized
- Return Initiated
- Return Seized
- Return Cancelled
- Reject Initiated
- Reject Seized
- Reject Cancelled

The transaction count is displayed for the following payment types:

- XBORDER (Cross Border)
- BOOK
- RTGS (RTGS FIN)
- ACH (SEPA Credit)
- DD (SEPA Direct Debits)
- FASTERPAY (SEPA Instant)

- FEDWIRE
- USACH Credit (US NACHA Credit)
- USACH Debit (US NACHA Debit)
- USRTP

From dashboard screen, it is possible to drill down to a particular transaction.

On clicking the link for a Payment type, system displays the Outgoing and Incoming transactions per Network code of the selected payment type in different statuses, in a separate window.
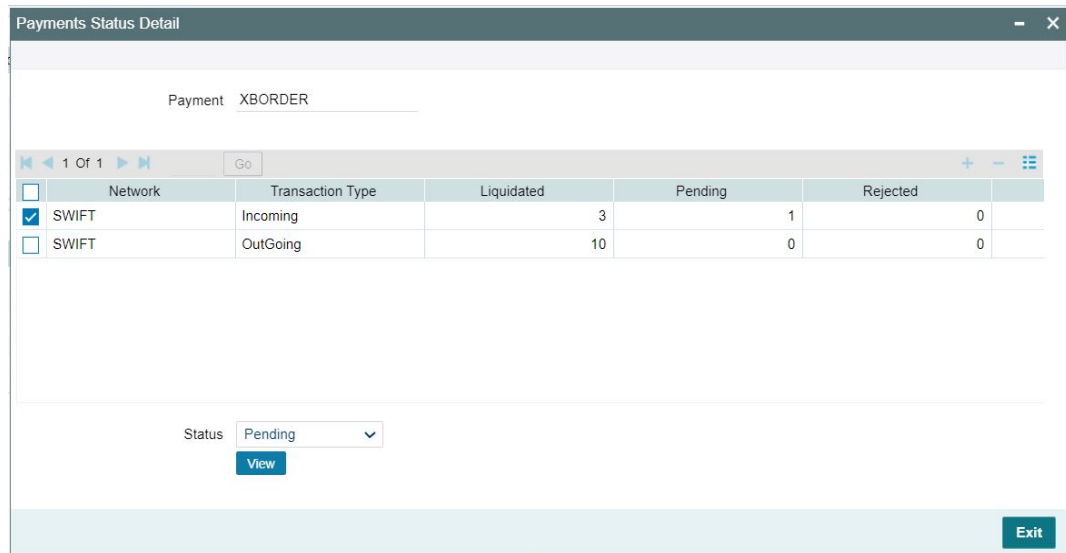
Select the row for which further drill down is required and provide the status in the Status field. Click the View button and the related transaction summary screen is opened that lists the transactions in the queried status:

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The following statuses indicates the corresponding details:

Action	Description
Liquidated	Displays the total count of transactions for a specific network code and transaction type combination, which are completed successfully and dispatched to Network for the specified branch code.
Pending	Displays the count of transactions for a specific network code and transaction type combination which are authorized and pending in progress, but are not currently present in any of the Exception Queues.
Rejected	Displays the count of transactions that are marked with transaction status as 'Rejected' or "Network Rejected".
Returned	Displays the count of transactions that are marked with transaction status as 'Returned'.
Recall Requested	Displays the count of transactions for which Recall is requested but not yet approved or rejected.
Reversed	Displays the count of transactions for a specific network code and transaction type combination with Transaction status as 'Reversed'.
R Initiated	Displays the count of transactions whose reversal transaction are pending in Exception Queues.
Future Valued	Displays the count of future valued transactions that are booked in the system and marked for future dated processing.

2.3 Payments Queues Dashboard Summary

The Payments Dashboard screen provides the count of Total or Unauthorized transactions held in various exceptional queues of the logged in host code.

The Payments Queues Dashboard Summary lists:

● Payment Type Total – Count of transactions pending in different Exception Queues.

● Payment Type Unauthorized – Count of transactions held in Exception Queues for authorization for any queue action initiated.

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Payment Queues Dashboard Summary

Payment	TR	PC	NC	A1	A2	EC	EE	SC	BO	PE	EA	FV	SI	FC	EQ	NS	IR
ACH	29	0	0	2	0	0	0	9	7	1	0	0	0	0	0	0	0
ACH Unauthorized	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
ACHCT	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0
ACHDD	0	0	0	0	0	0	0	0	0	4	0	0	0	0	0	0	0
BOOK	51	0	0	4	0	15	5	39	12	14	17	49	1	0	0	12	0

The following are the payment types considered for Total and unauthorized transactions count:

- XBORDER (Cross Border)
- BOOK
- RTGS (RTGS FIN)
- ACH (SEPA Credit)
- DD (SEPA Direct Debits)
- FASTERPAY (SEPA Instant)
- FEDWIRE
- USACH Credit (US NACHA Credit)
- USACH Debit (US NACHA Debit)
- USRTP

On the click on the Refresh button, the system refreshes the total count of payment transactions for each payment type.

You can select and click any payment type to get a count for every network code and transaction type combination with the corresponding exception status.

Payment RTGS

1 Of 1 | Go

	Network	Transaction Type	Repair Queue	Processing Cutoff Queue	Network Cutoff Queue	Auth1 Queue
☑	EURO1	Incoming	0	0	46	
☐	TARGET2	OutGoing	67	0	450	
☐	TARGET2	Incoming	6	0	0	

Queue Repair Queue

View

Exit

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Select a particular row for which further drill down is required and provide the queue name and click the View button. The particular Queue opens with the list of transactions applicable for the row selected.

The following queues are available in the dashboard:

Queue Code	Name of Queue	Description
TR	Repair Queue	Displays the total count of transactions for a specific network code and transaction type combination that are in Repair Queue for the logged in host code.
BO	Business Override Queue	Displays the total count of transactions for a specific network code and transaction type combination, which are in Business Override Queue for the logged in host code.
PE	Process Exception Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Process Exception Queue for the logged in host.
PC	Processing Cut-off Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Processing Cut Off Queue for the
NC	Network Post cut off Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Network Cut Off Queue for the logged in host.
AL	Auth Limit 1 and 2 Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Auth 1 and Auth 2 limit for the logged in

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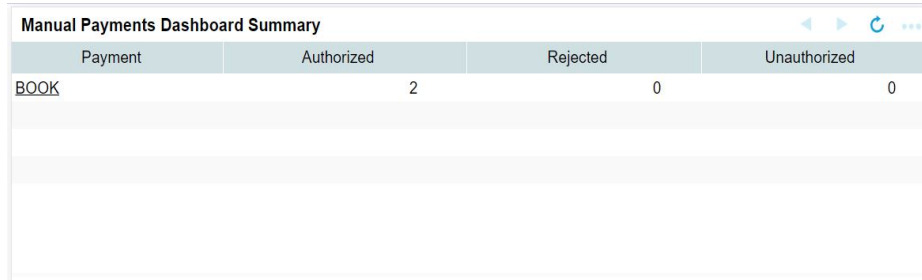| EC	ECA	Displays the count of transactions for a specific network code and transaction type combination which are in ECA Queue for the logged in host.
EA	EAC	Displays the count of transactions for a specific network code and transaction type combination which are in EAC Queue for the logged in host.
EE	Exchange Rate Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Exchange Rate Queue for the logged in host.
SC	Sanction Check Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Sanctions Queue for the logged in host.
FC	FX Unwind Queue	Displays the number of pending transactions in the FX Unwind Queue for the logged in Host.
FV	Warehouse Queue	Displays the number of pending transactions in the Warehouse Queue for the logged in host.
SI	Standing Instruction Queue	Displays the number of pending transactions in the Standing Instruction Queue for the logged in host.
EQ	EU Payer Queue	Display the number of pending transactions in the EU Payer Queue for the logged in host.
NS	Non STP	Display the number of pending transactions in the Non STP Queue for the logged in host.
IR	Inbound Cancellation Request Queue	Display the number of pending transactions in the Inbound Cancellation Request Queue for the logged in host.

Note

– Auto-refresh feature is not available. You must click on the Refresh button to refresh the screen.

– The count will be displayed as 'zero' if there are no transactions for a specific transaction type and status combination.

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2.4   Manual Payments Dashboard Summary

The Manual Payments Dashboard screen displays the transaction count of transactions booked manually by various Authorization Statuses and Payment types.

In this dashboard screen, you can view the total transaction count for each payment type across all branch codes under the logged in host code with their corresponding transaction statuses.

Manual Payments Dashboard Summary			
Payment	Authorized	Rejected	Unauthorized
BOOK	2	0	0

On the click on the **Refresh** button, the system refreshes the total count of transactions for the logged in host.

You can select and click any payment type to get a count for every network code and transaction type combination with the corresponding transaction status.

The following statuses are displayed in the dashboard:

- Authorized
- Rejected
- Unauthorized

The transaction count is displayed for the following payment types:

- ACH (SEPA CT)
- BOOK
- RTGS
- Cross Border
- DD (SEPA DD)
- ACHCT
- ACHDD
- US Fedwire
- US NACHA CT
- US NACHA DD

From dashboard screen, it is possible to drill down to a particular transaction.

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On clicking the link for a Payment type, the system displays all the networks for the selected payment and the transaction count by transaction type Outgoing and Incoming, and Authorization statuses Authorized, Unauthorized, and Rejected in a separate window.
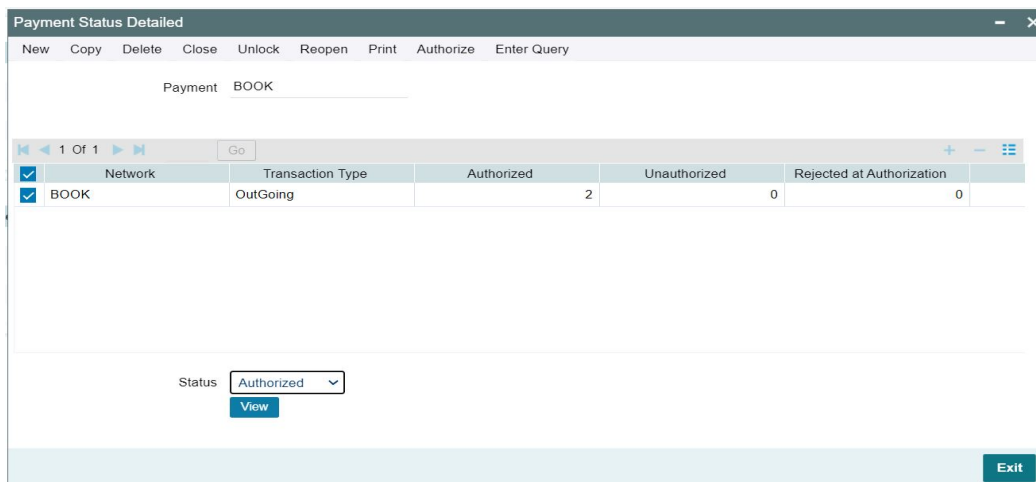
Select the row to drill down further and in the Status field, provide the status. Click the 'View' button to open the related transaction summary screen. This screen lists the transactions for the selected network and Authorization Status.
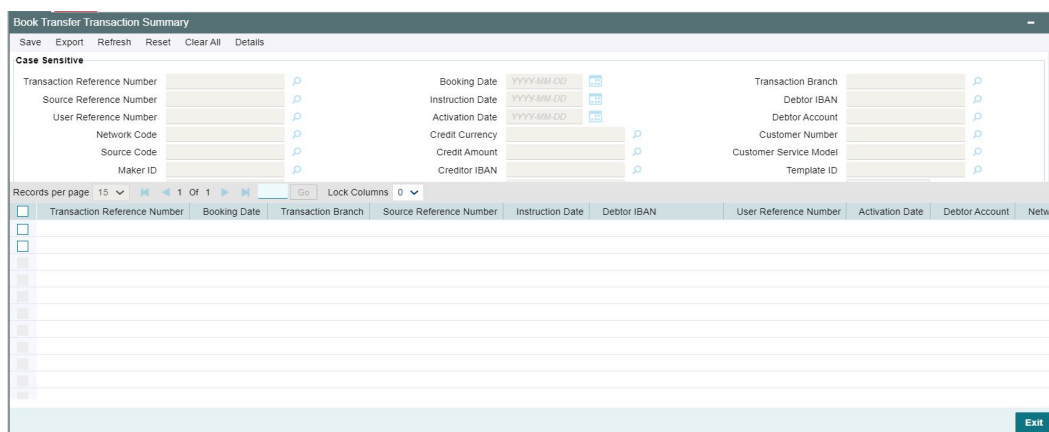
Note

– Auto-refresh feature is not available. You must click on the Refresh button to refresh the screen.

– The count will be displayed as 'zero' if there are no transactions for a specific transaction type and status combination.

The following statuses indicates the corresponding details:

Action	Description
Authorized	Displays the count of authorized transactions for a specific network code and transaction type combination.

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Action	Description
Unauthor-ized	Displays the count of unauthorized transactions for a specific network code and transaction type combination.
Rejected	Displays the count of transactions that are marked with contract status as 'Rejected' or "Network Rejected".

2.5 Message Status Dashboard

The Message Status Dashboard screen provides the details of the SWIFT/RTGS transactions and message statuses count only for the logged in host.

On the click on the **Refresh** button, the system refreshes the total count of transactions and message statuses for the logged in host.

Dashboard lists the number of messages based on the:

- ACK/NAK received
- Delivery Notification Received
- RTGS Funding Notification

The following statuses are displayed Network-Wise:

- Pending ACK - Acknowledgement not yet received from SWIFT
- ACK Received
- NAK received
- Delivered - On receiving MT 011 delivery notification
- Non-delivered - MT 010 Non –delivery warning is received
- MT 012 Received - Funding notification received from SWIFT for RTGS messages sent
- MT 019 Received - Abort Notification received for RTGS message sent
- Notification Pending -Yet to receive MT 012 / MT 019 notification for RTGS message sent

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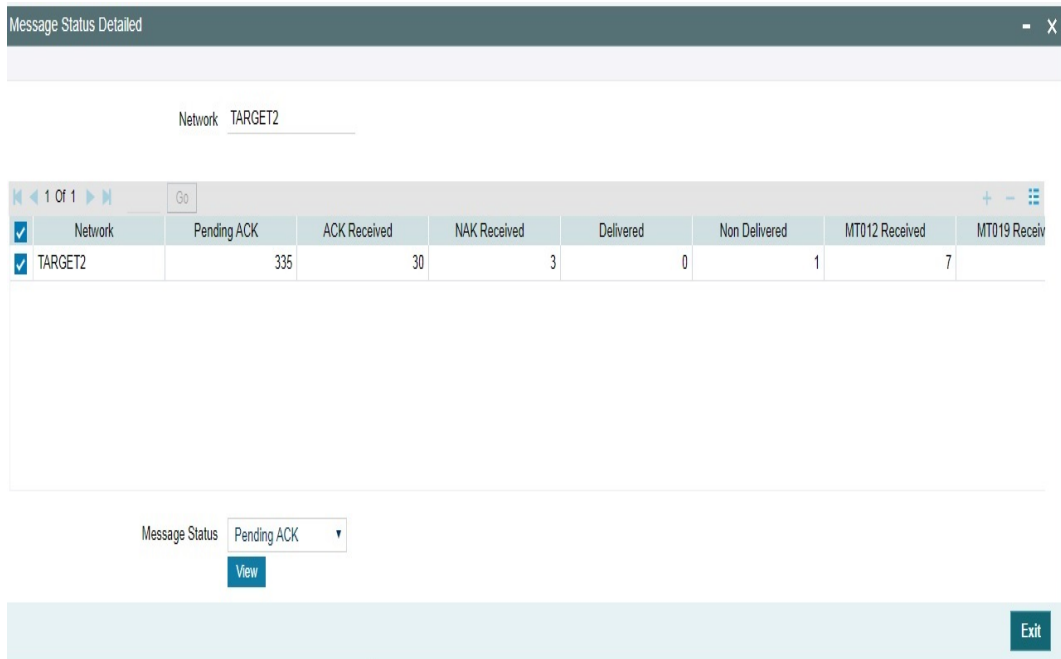
On selecting a row, a detailed screen gets opened and the user can select the status for which the list of messages to be viewed.

Based on the status selected, Outbound Message Browser screen gets opened with related messages displayed.

2.6   Recall Priority Dashboard

The Recall Priority Dashboard screen provides the list of pending Inbound ACH transactions, yet to be responded with acceptance or rejection of recall received.

This dashboard displays the count of all Inbound ACH transactions which are in recall requested status whose recall response due date gets breached within in the priority days maintained in Dashboard Priority Maintenance (PMDRLTPR) screen.

On the click on the Refresh button, the system refreshes the total count of pending Inbound ACH transactions.

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2.7 Pending Queue Items Dashboard Summary

The Pending Queue Items Dashboard Summary screen provides the list of transactions pending in message processing Queues across all branch codes under the logged in host code

The following queues are available in the dashboard:

- Network Resolution Queue
- SEPA R-Processing Queue
- Accounting Queue
- SEPA Dispatch Browser
- ACH Dispatch File Browser
- STP Queue
- ACH R Processing Queue

Pending Queue Items Dashboard Summary							
Status	Network Resolution Queue	SEPA R-Processing	Accounting Queue	SEPA Dispatch Browser	ACH Dispatch File Browser	STP Queue	ACH R Processing Queue
PENDING	960	0	5004	244	0	207	0

On the click on the Refresh button, the system refreshes the total count of pending transactions.

Pending Queue Items					
Enter Query					

Current Status PENDING

1 Of 1   Go

	Current Status	Network Resolution Queue	R Processing Queue	Accounting Queue	Dispatch Queue	STP Queue
☑	PENDING	738	3	548	244	60

Queue Network Resolution Queue ▾

View

Exit

Select a particular row for which further drill down is required and provide the queue name and click the View button. The particular Queue opens with the list of transactions applicable for the row selected.
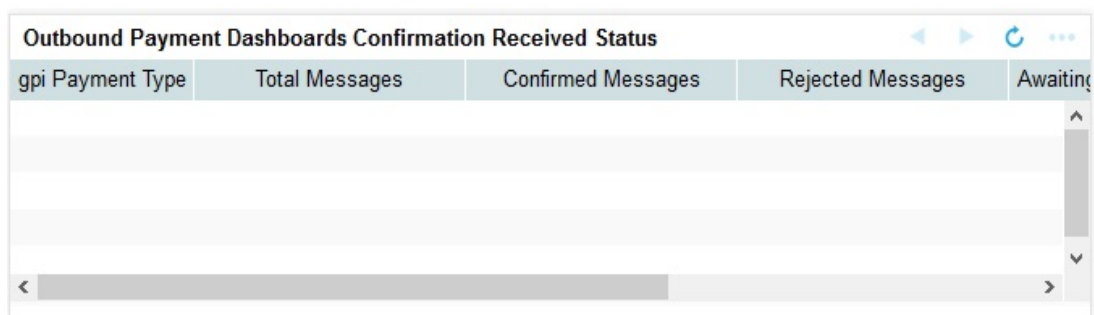
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2.8 Outbound Payments Dashboard - Confirmations Received Status

This dashboard displays the count of Outbound originated gCCT/gCOV payments by various confirmation statuses. The criteria for considering the gCCT/gCOV payments are as below.

- Outbound Cross Border/RTGS Customer Transfer/Cover Transfer type payments
- Payment level 'gpi Agent' flag is 'Yes'
- Originated payments SWIFT / Fedwire pass-through flag is No

This dashboard displays the transaction data for last 2 calendar days.

2.8.1 Outbound Payment Dashboards Confirmation Received Status

gpi Payment Type	Total Messages	Confirmed Messages	Rejected Messages	Awaiting

gpi Payment Type

Values listed are gCCT & gCOV.

Total Messages

Count of gCCT/gCOV payments (Transaction Status is processed / reversed).

Confirmed Messages

For gCCT payments - Count of payments with latest gCCT confirmation status as Credit Confirmed (ACCC or ACSC).

For gCOV payments - Count of payments with confirmation status as Credit Confirmed (Status code received in the last gCOV confirmation is ACCC or ACSC).

Rejected Messages

For gCCT payments - Count of payments with latest gCCT confirmation status as Reject Confirmed (RJCT).

For gCOV payments - Count of payments with confirmation status as Reject Confirmed (RJCT).

Awaiting any Confirmation

For gCCT payments - Count of payments no confirmation message received so far.

For gCOV payments - Count of payments for which no confirmation message received so far.

Interim Confirmations

For gCCT payments - Count of payments with latest confirmation status as Pending (ACSP).

For gCOV payments - Count of payments with latest confirmation status as Pending (ACSP).

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Once user clicks on the payment type, Outbound Payments Dashboard Detailed - Confirmations Received Status screen is displayed.

2.8.1.1 Outbound Payments Dashboard Detailed - Confirmations Received Status

You can change the number of days and click on Populate button to view gCCT/gCOV transactions count for more than 2 calendar days. (e.g. If number of days is provided as 5 then dashboard displays the count of last 5 days after clicking Populate button)

Confirmation Status field displays the status as Confirmed Messages, Rejected Messages, Awaiting any Confirmation and Interim Confirmations.

On selecting any of the status and clicking View button, you are redirected to Outbound Cross Border Payments View Summary (PXSOVIEW) screen with prefiltered transaction details.
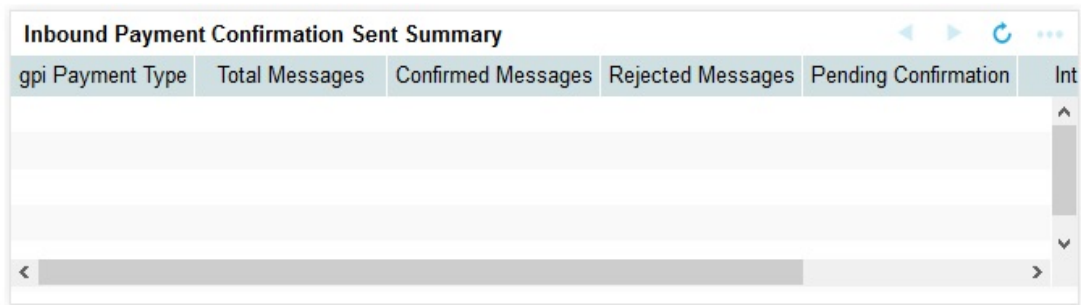
2.9 Inbound Payments Dashboard - Confirmations Sent Status

This dashboard displays the count of Inbound and Pass-through gCCT/gCOV transactions / messages by various confirmation statuses.

- Inbound & Pass-through Cross Border/RTGS Customer Transfer/Cover Transfer type payments
- Payment level 'gpi Agent' flag is 'Yes'

Dashboard displays the count for last 2 calendar days by default.

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2.9.1 Inbound Payment Confirmation Sent Summary

gpi Payment Type

Values are listed are as follows:

- gCCT Inbound Transactions
- gCCT Pass-through Transactions
- gCOV Inbound Transactions
- gCOV Pass-through Transactions
- gCCT Inbound Messages
- gCOV Inbound Messages

Total Messages

Count of gCCT Inbound Transactions, gCCT Pass-through Transactions, gCOV Inbound Transactions, & gCOV Pass-through Transactions, gCCT Inbound Messages & gCOV Inbound Messages

Confirmed Messages

Count of payments for which Credit confirmation has been sent out.

Rejected Messages

Count of payments for which Credit confirmation has been sent out.

Pending Confirmations

Count of payments for which no confirmation has been sent out so far.

Interim Confirmations

Count of payments for which an interim confirmation has been sent out.

Once user clicks on the payment type, Inbound Payments Dashboard Detailed - Confirmations Sent Status screen is displayed.

2.9.1.1 Inbound Payments Dashboard Detailed - Confirmations Sent Status

You can change the number of days and click on Populate button to view transaction data of more than 2 calendar days. (e.g. If number of days is provided as 5 then dashboard displays the transaction of last 5 days which are pending confirmation after clicking Populate button)

Confirmation Status field displays the status as Confirmed Messages, Rejected Messages, Pending Confirmation and Interim Confirmations.

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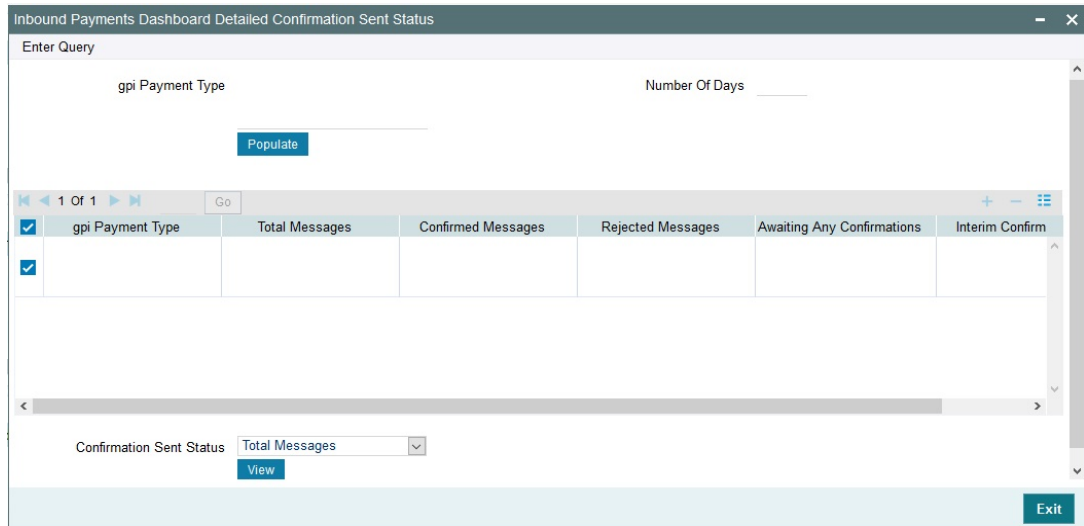
You are redirected to Outbound Cross Border Payments View Summary (PXSOVIEW) screen with prefiltered transaction details for the gCCT Pass-through Transactions & gCOV Pass-through Transactions.

You are redirected to Inbound Cross Border Payments View Summary (PXSIVIEW) screen with prefiltered transaction details for the gCCT Inbound Transactions & gCOV Inbound Transactions.

You are redirected to Incoming Swift Payment View Summary (PSSIVIEW) screen with prefiltered transaction details for the gCCT Inbound Messages & gCOV Inbound Messages.

2.10 Outbound gpi Recall Dashboard

This dashboard displays the count of Outbound gpi Recall messages sent out by various recall response statuses for last 10 calendar days by default.

2.10.1 Outbound gpi Recall Dashboard

Total Messages

Count of all gSRP requests sent out in the last 10 days

- Gpi Agent is 'Yes'
- Recall Status is not blank

Confirmed Messages

Count of gpi Recalls for which Accept response is received. i.e Recall response status is Recall Accepted.

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Rejected Messages

Count of gpi Recalls for which Reject response is received. i.e Recall response status is Recall Rejected.

Awaiting any Confirmation

Count of gpi Recalls for which no recall response is received so far.

Interim Confirmation

Count of gpi Recalls for which an Interim recall response is received.

Once user clicks on the payment type, Outbound gpi Recall Dashboard Detailed screen is displayed.

2.10.1.1 Outbound gpi Recall Dashboard Detailed

You can change the number of days and click on Populate button to view transaction data of more than 10 calendar days. (e.g. If number of days is provided as 20 then dashboard displays the transaction of last 20 days which are pending confirmation after clicking Populate button)

Recall Response Status field displays the status as Confirmed Messages, Rejected Messages, Awaiting any Confirmation and Interim Confirmations.

On selecting any of the status and clicking View button you are redirected to Outbound Cross Border Payments View Summary (PXSOVIEW) screen with prefiltered transaction details.

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2.11 Inbound gpi Recall Dashboard

This dashboard displays the count of Inbound gpi Recalls received. Dashboard displays the transaction that are pending confirmation.

This Dashboard displays transaction data for last 10 calendar days by default.

2.11.1 Inbound gpi Recall Dashboard

Inbound gpi Recall Dashboard				
Payment	Total Messages	Confirmed Messages	Rejected Messages	Awaiting Any C

Total Messages

Count of gpi Recalls received

Confirmed Messages

Count of gpi Recalls for which Accept response sent out (i.e. Last Response Action "Accepted")

Rejected Messages

Count of gpi Recalls for which Reject response sent out (i.e. Last Response Action "Rejected")

Pending Confirmation

Count of gpi Recalls for which no recall response message sent out (i.e. Last Response Action is Null or any other value (i.e. apart from "Interim", "Accepted", "Rejected"))

Interim Confirmation

Count of gpi Recalls for which an Interim response sent out (i.e. Last Response Action "Interim")

Once user clicks on the payment type, Inbound gpi Recall Dashboard Detailed screen is displayed.

2.11.1.1 Inbound gpi Recall Dashboard Detailed

You can change the number of days and click on Populate button to view transaction data of more than 10 calendar days. (e.g. If number of days is provided as 20 then dashboard displays the transaction of last 20 days which are pending confirmation after clicking Populate button)

Recall Response Status field displays the status as Confirmed Messages, Rejected Messages, Pending Confirmation and Interim Confirmations.

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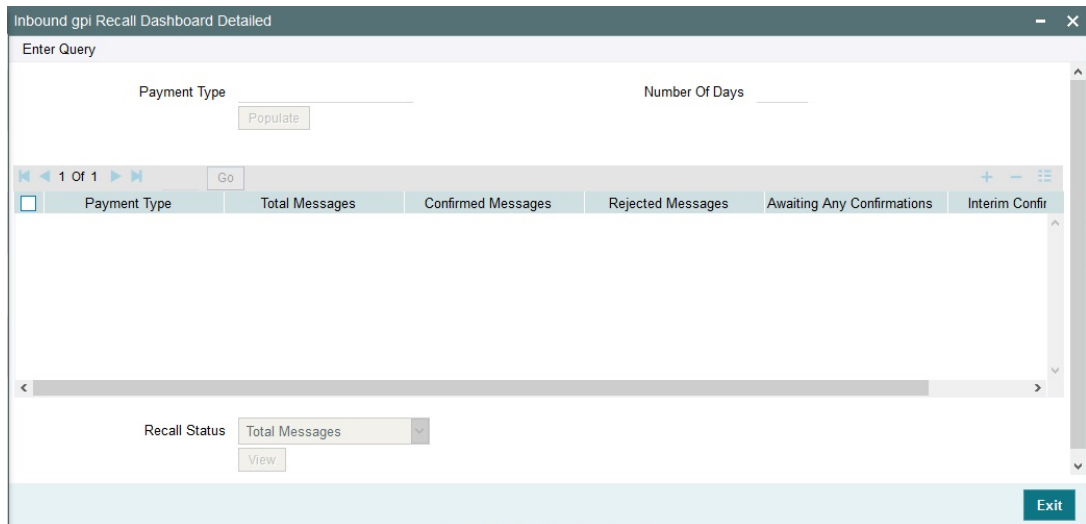
On selecting any of the status and clicking View button you are redirected to Inbound Cancellation Browser (PXSICLBR) screen with prefiltered transaction details.

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