

Corporate Onboarding User Guide

Oracle Banking Origination

Release 14.5.3.0.0

Part Number F51366-01

November 2021

Corporate Onboarding User Guide

Oracle Financial Services Software Limited
Oracle Park
Off Western Express Highway
Goregaon (East)
Mumbai, Maharashtra 400 063
India

Worldwide Inquiries:

Phone: +91 22 6718 3000

Fax: +91 22 6718 3001

<https://www.oracle.com/industries/financial-services/index.html>

Copyright © 2021, Oracle and/or its affiliates. All rights reserved.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are "commercial computer software" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate failsafe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited. The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

This software or hardware and documentation may provide access to or information on content, products and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services.

Contents

1	Preface	1
1.1	Introduction.....	1
1.2	Audience	1
1.3	Document Accessibility	1
1.4	List of Topics	1
1.5	Related Documents.....	1
1.6	Symbols and Icons.....	1
1.7	Basic Actions.....	2
2	Corporate Customer Onboarding	4
2.1	Overview	4
2.2	Onboarding Initiation	6
2.3	KYC	10
2.4	Onboarding Enrichment	12
2.5	Review.....	41
2.6	Recommendation	43
2.7	Approval	47
2.8	Amendment.....	49
3	List Of Menus	52

1 Preface

1.1 Introduction

This guide provides step-by-step instructions to onboard a Corporate customer using Oracle Banking Enterprise Party Management.

1.2 Audience

This manual is for the Bankers responsible for onboarding corporate customers into the bank.

1.3 Document Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

1.4 List of Topics

This guide is organized into following topics:

Table 1: List of Topics

Topic	Description
Customer Onboarding	This topic provides an overview of the Customer Onboarding process and covers the actions to be performed in the Onboarding process.
List of Menus	This topic displays the list of main screens in the document along with its reference.

1.5 Related Documents







1. Getting Started User Guide
2. Corporate 360 User Guide

1.6 Symbols and Icons

The following are the symbols/icons you are likely to find in this guide:

Table 2: List of Symbols

Symbol	Function
→	Represents Results

Symbol	Function
	Add icon
	Edit icon
	Delete icon
	Minimize
	Maximize
	Close

1.7 Basic Actions

Most of the screens contain buttons to perform all or few of the basic actions. The table below gives a snapshot of them:

Table 3: Basic Actions

Action	Description
Submit	<p>On click of Submit, the checklists applicable for the stage will be defaulted based on the application category. On verifying all the checklist and on selection of the outcome, the task will be submitted. The following options are available for 'Outcome':</p> <ul style="list-style-type: none"> • Proceed – move the task to next stage or complete the onboarding process in Approval stage. User can select this option in the Initiation, Enrichment, Review, Recommendation, and Approval stages. • Approve – the onboarding process is approved. User can select this option in KYC stage.

Action	Description
	<ul style="list-style-type: none"> Reject – the onboarding process is rejected. User can select this option in KYC and Approval stages. Additional Info – the task is moved back to the Manual retry queue for further. User can select this option in Review and Approval stages.
Post	On click of Post, the system posts the comments below the Comments text box.
Cancel	On click of Cancel, the system will ask for confirmation and on confirming the task will be closed without saving the data.
Hold	On click of Hold, the captured details will be saved and the task status will be suspended and will be available in the Hold queue. This option is used, if there are any pending information to be captured. If mandatory fields have not been captured, system will display error until the mandatory fields have been captured.
Next	On click of Next, the details of the captured will be saved and then system will move to the next screen. If mandatory fields have not been captured, system will display error until the mandatory fields have been captured. If mandatory fields have not been captured, system will display error until the mandatory fields have been captured.
Back	On click of Back, the details of the captured will be saved and then system will move to the previous screen.
Save & Close	On click of Save & Close, the captured details will be saved. If mandatory fields have not been captured, system will display error until the mandatory fields are captured.

2 Corporate Customer Onboarding

2.1 Overview

Corporate Customer Onboarding is an umbrella term that is often used to describe the entire process that users go through when they start their journey as a customer of a banking product or service.

Onboarding is an ongoing process, which helps banks to create a relationship with customers. In a bank there would be RM for every corporate customer, the respective RM would take care of the customer to successfully onboard into the bank. The various activities performed for the Corporate Customer

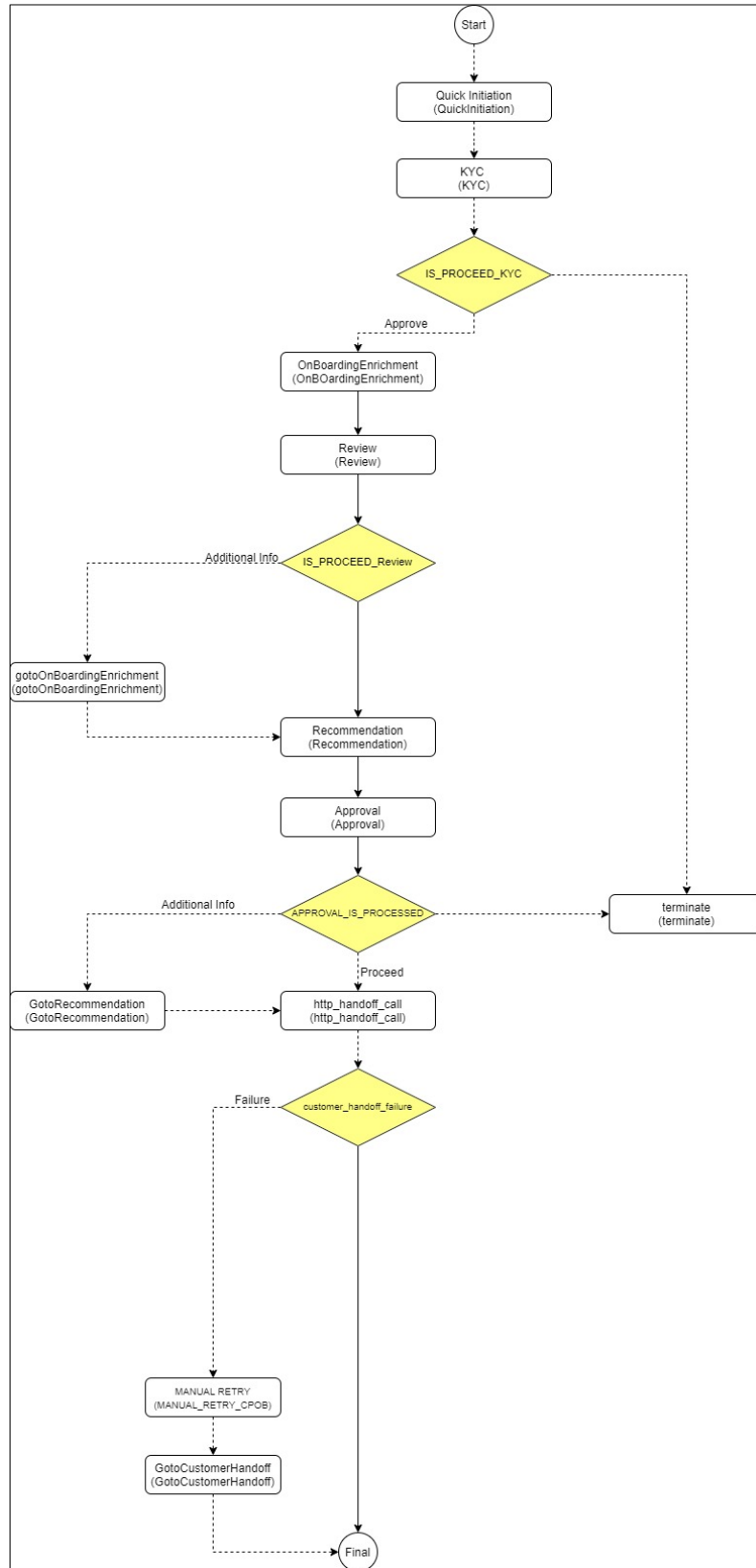
Onboarding process are:

- Initiation
- KYC
- Enrichment
- Review
- Recommendation
- Approval

2.1.1 Process Flow Diagram

The flow diagram illustrating the different stages in Corporate Customer Onboarding process is shown below for reference:

Figure 1: Corporate Onboarding Process Flow



2.2 Onboarding Initiation

In this stage, the Relationship Manager can capture basic demographic information about the corporate customer to be on-boarded using Oracle Banking Enterprise Party Management.

Prerequisites:

Before you begin, log in to the application Home page. For information on how to log in, refer to the *Getting Started User Guide*.

To initiate the Onboarding process:

1. On the Home page, click **Party Services**. Under **Party Services**, click **Onboarding**.
→ The **Onboarding** screen is displayed.

Figure 2: Onboarding Initiation

The screenshot shows a web interface titled 'Onboarding'. At the top, there are two Oracle logos and a notification bell. Below the header, there is a form with two dropdown menus: 'Customer Type *' and 'Business Product Code *'. To the right of the form are two buttons: 'Onboard Now' and 'Cancel'.

2. On the **Onboarding** screen, specify the fields. For more information on fields, refer to the field description table.

NOTE: The fields, which are marked with an asterisk, are mandatory.

Table 4: Onboarding – Field Description

Field Name	Description
Customer Type	Select Corporate from the drop-down values.
Business Process Code	If required, select the desired business process code. NOTE: This field is displayed and required only if more than one process code is configured for a given customer type.

3. Click **Onboard Now**.
 → The **Quick Initiation** screen is displayed.

Figure 3: Corporate Quick Initiation

4. On **Quick Initiation** screen, specify the details of the customer. The fields which are marked with asterisk are mandatory. For more information on fields, refer to the field description table.

Table 5: Quick Initiation – Field Description

Field Name	Field description
Organization details	Specify the fields under this section.
Organization Name	Specify the Registered Name of the organization.
Organization Type	Select the type of the organization from the drop-down values – Conglomerate and Single.
Entity Type	Select the type of business entity from the drop-down values – Private Limited, Public Limited, Trusts, Government Owned, Associations etc.
Demography Type	Specify the company Demography from the drop-down values – Global, Domestic.

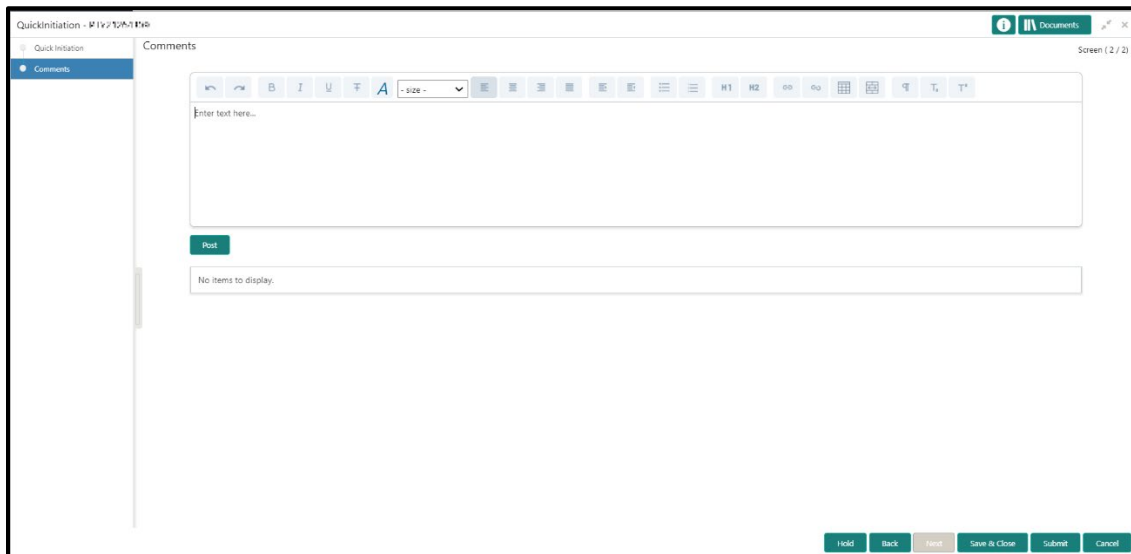
Field Name	Field description
Logo	Upload logo of the company.
Industries	Specify the fields under this section.
Sector	Specify the industry Sector to which the corporate belongs. For example, <ul style="list-style-type: none"> • Energy • Real Estate • Utilities • Consumer Staples, etc.
Industry Group	Specify the industry group within the sector. For example, <ul style="list-style-type: none"> • Software • Hardware • Semiconductor Industry Groups within Information technology Sector
Industry	Specify the industry within the Industry group. For example, IT services and Software Products within Software.
Sub Industry	Specify the sub Industry within the Industry. For example, <ul style="list-style-type: none"> • IT Consulting Services • Data Processing Services • Internet Services within IT services
Credit Rating	Specify the fields under this section.
Rating Agency	Select the Name of the Credit Rating agency which has given rating to the corporate.
Rating	Select the Rating provided by the credit rating Agency.
Social Media Profile	Specify the fields under this section.
Official Website	Specify the official website address for the Corporate Customer.
Facebook	Specify the Facebook URL for the Corporate.

Field Name	Field description
Twitter	Specify the Corporate's twitter handle.

5. Click **Submit**. The system creates unique party ID for the customer and displays the **Initiation - Basic Details** screen.
6. Click **Next**.

→ The system displays the **Initiation – Comments** screen.

Figure 4: Initiation – Comments



NOTE: The Relationship Managers can capture overall comments for the Initiation stage in this data segment. Capturing comments helps in better understanding of the task by the banker who will work with this task in next stage.

7. Specify the overall comments for the **Onboarding Initiation** stage, and click **Post**.

2.3 KYC

In this stage, the Relationship Manager can capture KYC details about the corporate customer to be onboarded using Oracle Banking Enterprise Party Management.

To initiate the Onboarding process:

1. To acquire and edit the KYC task, navigate to **Tasks**. Under **Tasks**, click **Free Tasks**.

→ The system displays the **Free Tasks** screen.

Figure 5: Free Tasks

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number
Acquire & E...	Medium	Corporate Onboarding	PT000012370001	PT000012370001	KYC	21-08-27	000	PT000012370001
Acquire & E...	Medium	Retail Party Amendment	PT000012370002	PT000012370002	Review	21-08-25	000	PT000012370002
Acquire & E...	Medium	SME Onboarding	PT000012370003	PT000012370003	Manual Retry	21-08-24	000	PT000012370003
Acquire & E...	Medium	Retail Party Amendment	PT000012370004	PT000012370004	Manual Retry	21-08-25	000	PT000012370004
Acquire & E...	Medium	Retail Onboarding	PT000012370005	PT000012370005	Onboarding Enrichment	70-01-01	000	PT000012370005
Acquire & E...	Medium	Retail Onboarding	PT000012370006	PT000012370006	Onboarding Enrichment	70-01-01	000	PT000012370006
Acquire & E...	Medium	Retail Onboarding	PT000012370007	PT000012370007	KYC MANUAL RETRY	70-01-01	000	PT000012370007
Acquire & E...	Medium	Retail Onboarding	PT000012370008	PT000012370008	Manual Retry	70-01-01	000	PT000012370008
Acquire & E...	Medium	Corporate Onboarding	PT000012370009	PT000012370009	Recommendation	21-08-24	000	PT000012370009
Acquire & E...	Medium	Retail Onboarding	PT000012370010	PT000012370010	Manual Retry	70-01-01	000	PT000012370010
Acquire & E...	Medium	Retail Onboarding	PT000012370011	PT000012370011	Manual Retry	70-01-01	000	PT000012370011
Acquire & E...	Medium	Retail Onboarding	PT000012370012	PT000012370012	Review	21-08-24	000	PT000012370012
Acquire & E...	Medium	Retail Onboarding	PT000012370013	PT000012370013	Manual Retry	21-08-24	000	PT000012370013

2. On **Free Tasks** screen, select the required task, and click **Acquire and Edit**.

→ The system displays the **KYC – Customer KYC Details** summary screen.

Figure 6: KYC Details

Party Id	Organization Name	Entity Type	KYC Status	Actions
PT000012370001	ABC Corp	Pvt Ltd		KYC Details

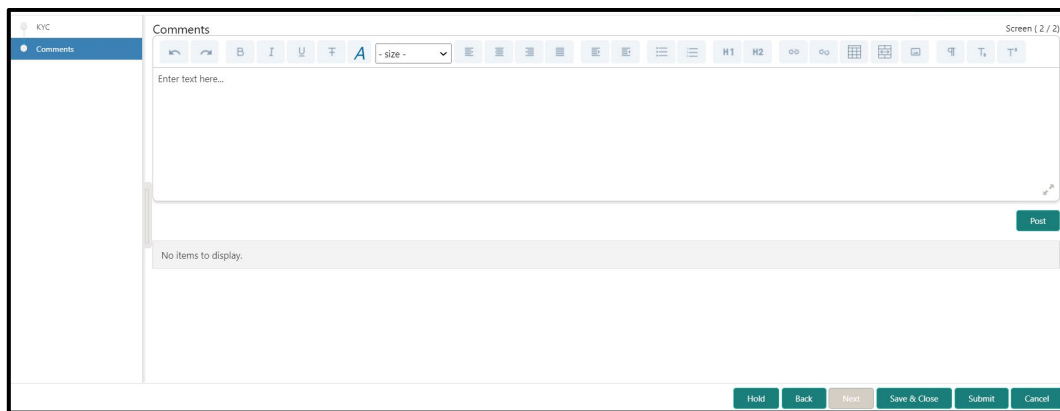
- On **Customer KYC Details** screen, click **KYC Details** to update the status of KYC Check. For more information on fields, refer to the field description table.

Table 6: KYC Details – Field Description

Field Name	Description
Report Received	On select, it highlights blue, which indicates true and the report is received. By default, it is selected as false.
Verification Date	Specify the date or use the calendar icon to select the KYC verification date.
Effective Date	Specify the date or use the calendar icon to select the KYC effective from date.
KYC Method	Specify the Method by which the KYC is completed.
KYC Status	Select the KYC status from the drop-down.

- Once details are updated, click **Next**.
 → The system displays the **KYC – Comments** screen.

Figure 7: KYC – Comments



- Specify the overall comments for the **KYC** stage, and click **Post**.

2.4 Onboarding Enrichment

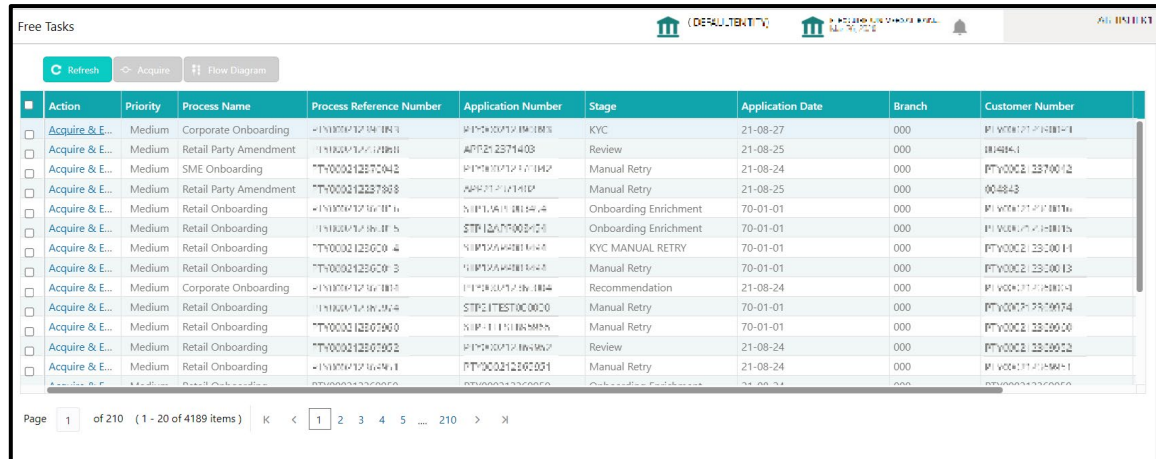
In this stage, the Relationship Manager can capture detailed information about the corporate customer to be added in Oracle Banking Enterprise Party Management.

To initiate the Onboarding process:

1. To acquire and edit the Onboarding Enrichment task, navigate to **Tasks**. Under **Tasks**, click **Free Tasks**.

→ The system displays the **Free Tasks** screen.

Figure 8: Free Tasks

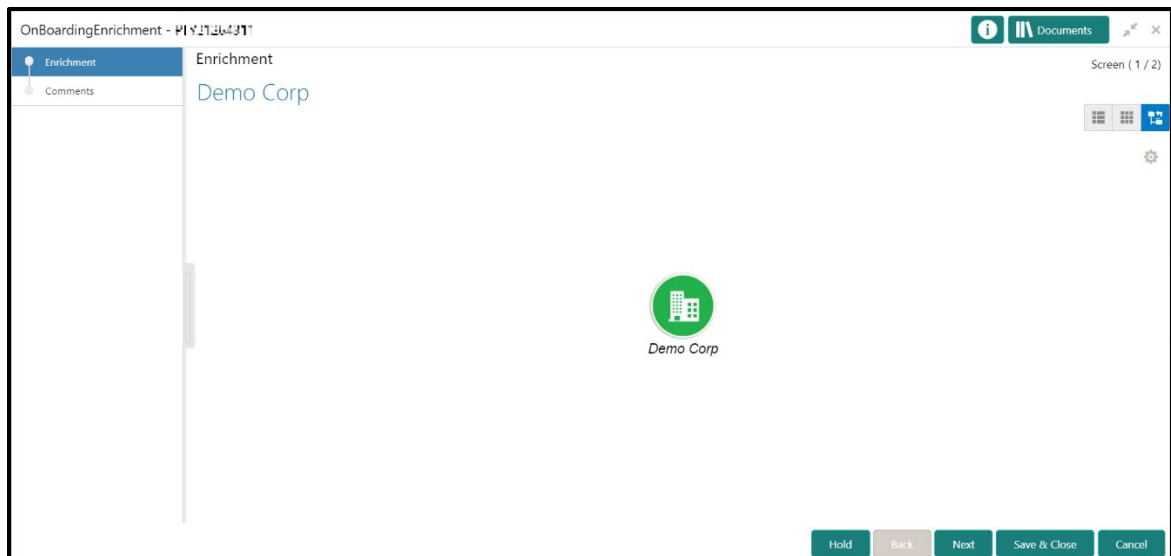


Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number
Acquire & E...	Medium	Corporate Onboarding	PT0001237003	PT0001237003	KYC	21-08-27	000	PT0001237003
Acquire & E...	Medium	Retail Party Amendment	PT0001237004	PT0001237004	Review	21-08-25	000	PT0001237004
Acquire & E...	Medium	SME Onboarding	PT0001237005	PT0001237005	Manual Retry	21-08-24	000	PT0001237005
Acquire & E...	Medium	Retail Party Amendment	PT0001237006	PT0001237006	Manual Retry	21-08-25	000	PT0001237006
Acquire & E...	Medium	Retail Onboarding	PT0001237007	PT0001237007	Onboarding Enrichment	70-01-01	000	PT0001237007
Acquire & E...	Medium	Retail Onboarding	PT0001237008	PT0001237008	Onboarding Enrichment	70-01-01	000	PT0001237008
Acquire & E...	Medium	Retail Onboarding	PT0001237009	PT0001237009	KYC MANUAL RETRY	70-01-01	000	PT0001237009
Acquire & E...	Medium	Retail Onboarding	PT0001237010	PT0001237010	Manual Retry	70-01-01	000	PT0001237010
Acquire & E...	Medium	Corporate Onboarding	PT0001237011	PT0001237011	Recommendation	21-08-24	000	PT0001237011
Acquire & E...	Medium	Retail Onboarding	PT0001237012	PT0001237012	Manual Retry	70-01-01	000	PT0001237012
Acquire & E...	Medium	Retail Onboarding	PT0001237013	PT0001237013	Manual Retry	70-01-01	000	PT0001237013
Acquire & E...	Medium	Retail Onboarding	PT0001237014	PT0001237014	Review	21-08-24	000	PT0001237014
Acquire & E...	Medium	Retail Onboarding	PT0001237015	PT0001237015	Manual Retry	21-08-24	000	PT0001237015

2. On **Free Tasks** screen, select the required task, and click **Acquire and Edit**.

→ The system displays the **Onboarding Enrichment Summary** screen.

Figure 9: Corporate Onboarding Enrichment



OnBoardingEnrichment - PT0001237003

Enrichment

Comments

Demo Corp

Screen (1 / 2)

Hold Back Next Save & Close Cancel

NOTE: By default, the onboarded customer is displayed as an icon under the Tree view. Default view can be changed to List View or Table View, if required.

3. On **Enrichment** screen, right click on the customer icon for the following options. For more information on options, refer to the field description table.
 - a. Add Customer
 - b. View
 - c. Quick View
 - d. Configure

Figure 10: Corporate Onboarding Enrichment Options



Table 7: Enrichment – Field Description

Option	Description
Add Customer	Click to open a popup with multiple options, where the child customer details are added and linked with the parent customer.
View	Click to open a popup with the customer details in read only mode.
Quick View	Click to open a popup with the limited customer details in read only mode.

Option	Description
<p>Configure</p>	<p>Select this option to add the following details. For more information, refer to sections 2.4.1 thru 2.4.4.</p> <ul style="list-style-type: none"> • Customer Profile • Financial Profile • Stakeholders • Assets

The following figures shows the corporate customer in tree, list, and table views:

Figure 11: Corporate Onboarding Enrichment – Tree View

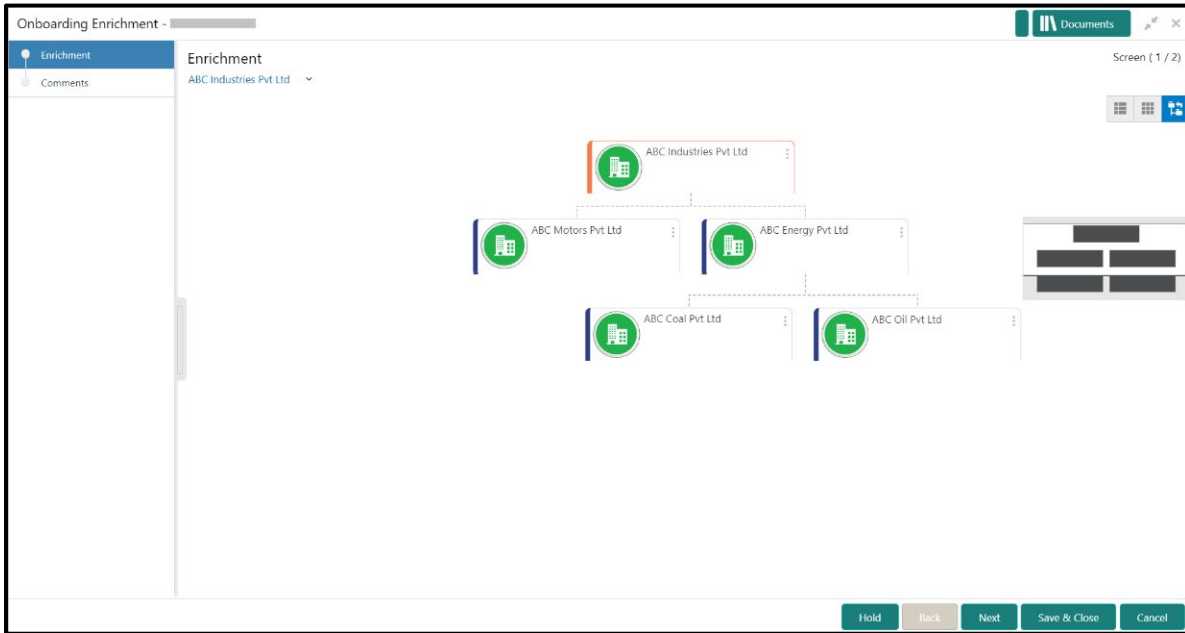


Figure 12: Corporate Onboarding Enrichment – List View

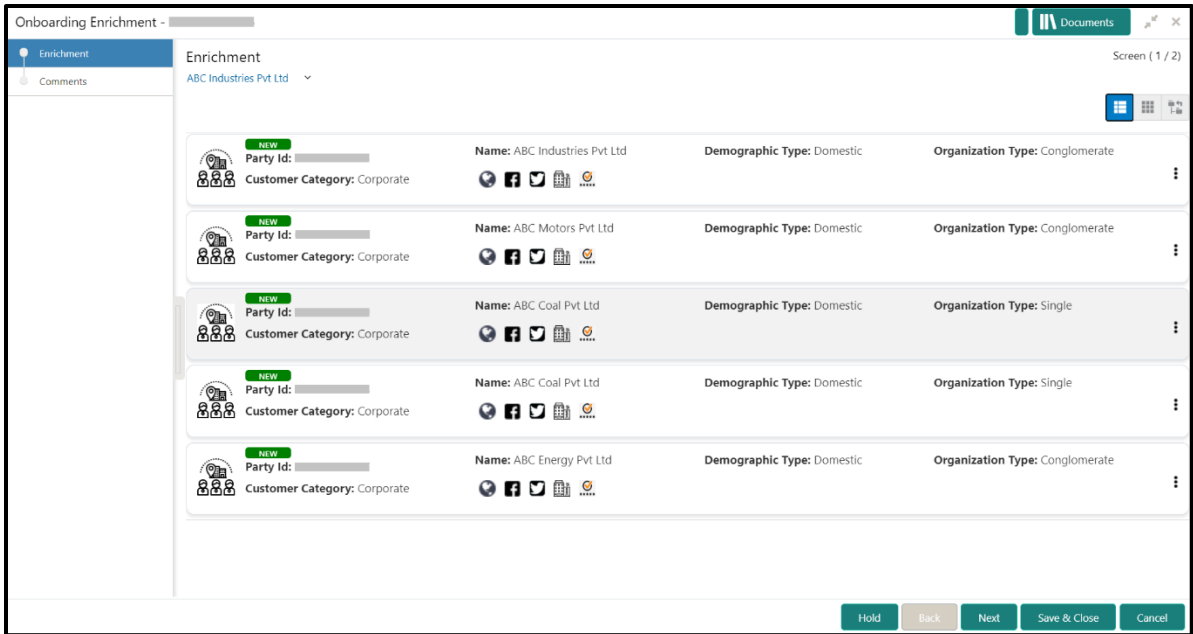
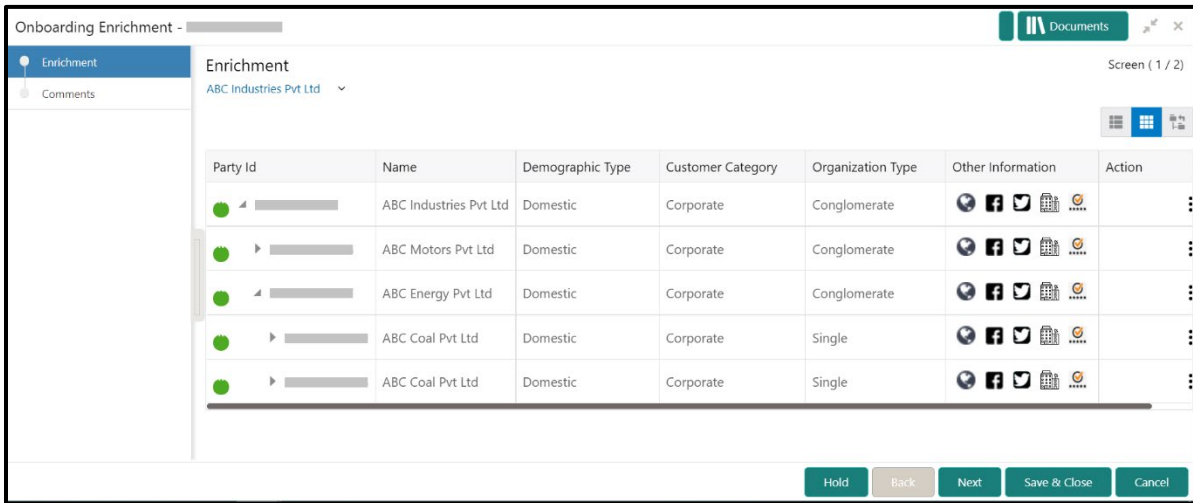


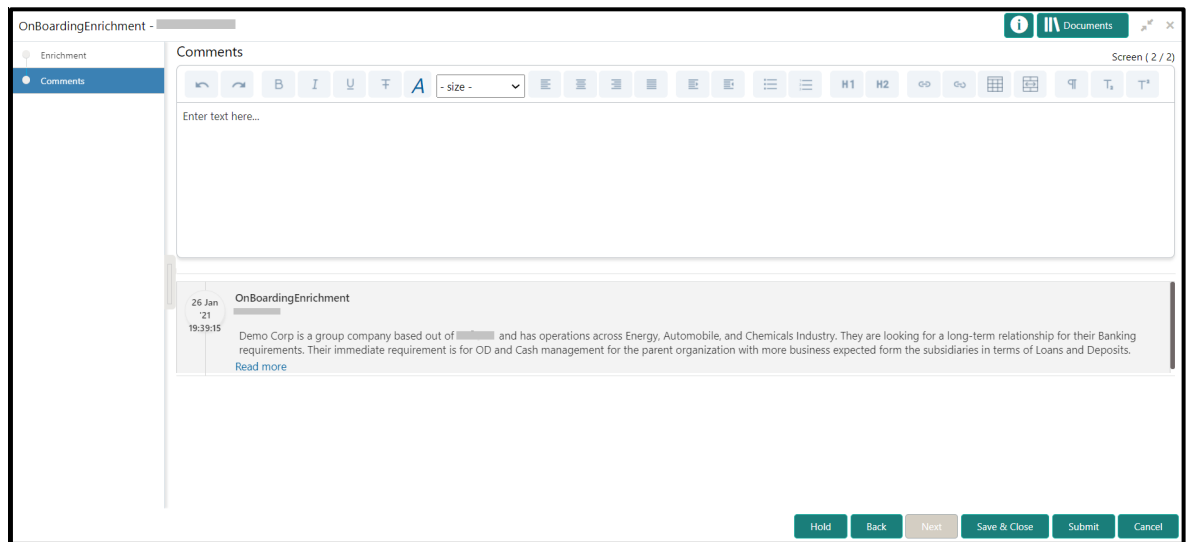
Figure 13: Corporate Onboarding Enrichment – Table View



4. Click **Next**.

→ The **Onboarding Enrichment – Comments** screen is displayed.

Figure 14: Enrichment – Comments



NOTE: The Relationship Managers can capture overall comments for the Enrichment stage in this screen. Capturing comments helps in better understanding of the task by the banker who will work with this task in the next stage.

5. Specify the overall comments for the **Onboarding Enrichment** stage, and click **Post**.

2.4.1 Customer Profile

In the **Customer Profile** section, you can enrich the corporate customer with additional details.

Topics:

- [Basic Info](#)
- [Address](#)
- [ISO Address](#)
- [Rating](#)

2.4.1.1 Basic Info

You can add the demographic details of the corporate customer in the **Basic Info** segment.

Prerequisites:

Before you begin, acquire the enrichment task and select **Configure** option to enrich the desired corporate customer with additional information. For more information, refer to [Onboarding Enrichment](#).

Figure 15: Demographic Details – Basic Info

The screenshot shows a web application interface for 'ABC Industries Pvt Ltd'. The main window is titled 'Party Details' and has a sub-section 'Demographic Details'. The 'Basic Info' tab is selected, with other tabs for 'Address', 'ISO Address', and 'Rating'. A 'Save' button is located in the top right corner of the form area. The form contains several sections:

- Company Details:** Includes fields for 'Registration Number *', 'Company Name', 'Organisation Type' (dropdown), and 'Branch Code'.
- Customer Category:** Includes a search field for 'Customer Category' and a dropdown for 'Demographic Type'.
- Country of Incorporation and Risk:** Includes search fields for 'Country Of Incorporation *' and 'Country Of Risk *'.
- Place of Incorporation:** A search field for 'Place Of Incorporation'.
- Dates:** Includes date pickers for 'Incorporated Date' and 'Established Date'.
- RM Id:** A search field for 'RM Id *'.
- Upload Logo:** A button with an upload icon and the text 'Upload'.
- Company Web site:** A search field for 'Company Web site'.
- Social Media:** Includes search fields for 'Facebook URL' and 'Twitter URL'.
- Employee Strength:** A dropdown menu for 'Employee Strength'.

At the bottom right of the form, there are 'OK' and 'Cancel' buttons.

To update the basic information:

Specify the required details in the **Basic Info** segment. For more information on fields, refer to the field description table.

NOTE: The fields, which are marked with an asterisk, are mandatory.

Table 8: Demographic Details – Basic Info – Field Description

Field Name	Description
Customer Profile	Specify the fields in this segment.
Registration Number	Specify the registration number of the company.
Company Name	Specify the company name.
Organization Type	Select the type of company.
Branch Code	Specify the branch code. NOTE: For the parent customer, the branch code defaults as the logged-in branch. For subsidiaries, the values can be entered at the time of capturing the details.
Customer Category	Click the search icon and select the desired value from the list of values.
Demography Type	Specify the company demography from the drop-down values: <ul style="list-style-type: none"> • Global • Domestic
Geographical Spread	Select the geographical spread of the company from the given list.
Country of Incorporation	Click the search icon and select the country code from the list of values.

Field Name	Description
Country of Risk	Click the search icon and select country code from the list of values.
Place of In-corporation	Specify the place of incorporation of the company.
Incorporation Date	Specify the incorporation date.
Established Date	Specify the established date.
Upload Logo	Upload the logo of the corporate customer.
RM ID	Select the RM to be associated with the customer.
Company Website	Specify the company website.
Facebook URL	Specify the Facebook URL of the company.
Twitter URL	Specify the Twitter URL of the company.
Employee Strength	Specify the employee strength of the company.
No. Of Years In Business	Specify the number of years the corporate is in business.
No. Of Companies In the Group	Specify the number of companies that are part of the corporate group.
Language	Specify the preferred language to be used for communication.
Media	Specify the preferred mode of communication.

2.4.1.2 Address

You can add the details of the address in the **Address Details** screen.

Prerequisites:

The prerequisites are as follows:

1. Acquire the enrichment task and select **Configure** option to enrich the desired corporate customer with additional information. . For more information, refer to [Onboarding Enrichment](#).
2. On the **Party Details** screen, click on the **Address** tab after you add the basic information. For more information, refer to [Basic Info](#).

→ The **Address Details** screen is displayed.

Figure 16: Demographic Details – Address Details

To update the address details:

Specify the details of the address on this screen. For more information on fields, refer to the field description table.

NOTE: The fields, which are marked with an asterisk, are mandatory.

Table 9: Address Details – Field Description

Field Name	Description
Address Type	Select the address type from the drop-down values.

Field Name	Description
Name	Specify the name of the contact person or the person to whom the correspondence will be addressed.
Building Name	Specify the building name of the customer.
Street Name	Specify the street name of the customer.
Locality	Specify the locality of the customer.
Landmark	Specify the nearest landmark
Area	Specify the area for the address
City	Specify the city of the customer.
State	Specify the state of the customer.
Country Code	Click the search icon and select country code from the list of values.
Zip Code	Specify the zip code of the address.
Phone Number	Specify the phone number of the customer.
Email ID	Specify the email Id of the customer.
Add More	Click this button to add another address.

2.4.1.3 ISO Address

In addition to the address details, you can also add the address details in ISO format in the **Add Address** screen.

Prerequisites:

The prerequisites are as follows:

1. Acquire the enrichment task and select **Configure** option to enrich the desired corporate customer with additional information. . For more information, refer to [Onboarding Enrichment](#).
2. Add the basic information. For more information, refer to [Basic Info](#).
3. Add the address details. For more information, refer to [Address](#).
4. On the **Party Details** screen, click on the **ISO Address** tab. For more information, refer to [Basic Info](#).

→ The **Address Details** screen is displayed.

Figure 17: Demographic Details – ISO Address

The screenshot shows the 'Add Address' form with the following fields and sections:

- Address Section:**
 - Address Type * (dropdown)
 - Location (text input)
 - Building Number (text input)
 - Room (text input)
 - District Name (text input)
 - Preferred * (radio button)
 - Department (text input)
 - Building Name (text input)
 - Post Code (text input)
 - Country Sub Division (text input)
 - Sub Department (text input)
 - Floor (text input)
 - Town Name (text input)
 - Country * (text input with search icon)
 - Street Name (text input)
 - Post Box (text input)
 - Town Location Name (text input)
- Media Section:**
 - Tabs: Email, FAX, Swift, Mobile, Phone Number
 - Table:

Email Id	Preferred	Action
No data to display.		
 - Page 1 (0 of 0 items) | < 1 >
 - Buttons: Save, Clear, Cancel

To update the ISO address:

Specify the address details in ISO format on this screen. For more information on fields, refer to the field description table.

NOTE: The fields, which are marked with an asterisk, are mandatory.

Table 10: ISO – Add Address – Field Description

Field Name	Description
Address Type	Select the address type from the drop-down values.
Preferred	If more than one address is captured for the same address type, specify which one is the preferred address to be used for communication.
Location	Specify the location of the customer.
Department	Specify the name of the department for the customer.
Sub Department	Specify the sub-department for the customer.
Street Name	Specify the street name.
Building Number	Specify the building number.
Building Name	Specify the building name.
Floor	Specify the floor for the given address.
Post Box	Specify the post box.
Room	Specify the room for the given address.
Post Code	Specify the post code.
Town Name	Specify the name of the town.

Field Name	Description
Town Location Name	Specify the town location name.
District Name	Specify the district name.
Country Sub Division	Specify the country sub-division.
Country	Click the search icon and select country code from the list of values.

2.4.1.3.1 Media

Specify the following media details in this data segment:

- Email
- Fax
- Mobile
- Phone Number
- SWIFT

For more information on fields, refer to the field description table.

NOTE: The fields, which are marked with an asterisk, are mandatory.

Figure 18: Media (Email)

Table 11: Media (Email) – Field Description

Field Name	Description
Email Id	Specify the email id of the customer.

Field Name	Description
Preferred	Specify the preferred email id, in case more than one email id is captured.
Action	If required, select the desired icon to edit/delete the entry.

Figure 19: Media (FAX)

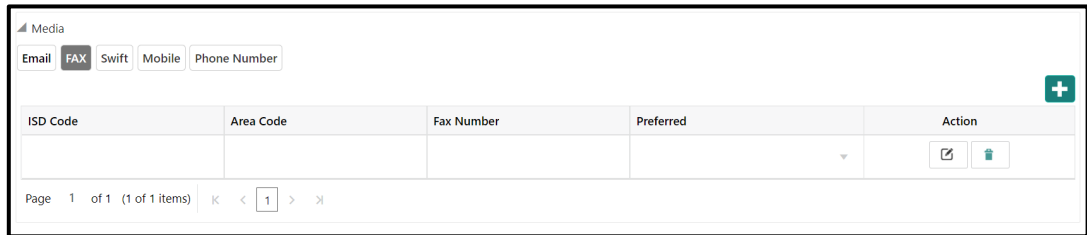


Table 12: Media (Fax) – Field Description

Field Name	Description
ISD Code	Specify the ISD code for the FAX number of the customer.
Area Code	Specify the area code for the FAX number of the customer.
Fax Number	Specify the FAX number of the customer.
Preferred	Specify the preferred FAX number, in case more than one FAX number is captured.
Action	If required, select the desired icon to edit/delete the entry.

Figure 20: Media (Mobile)

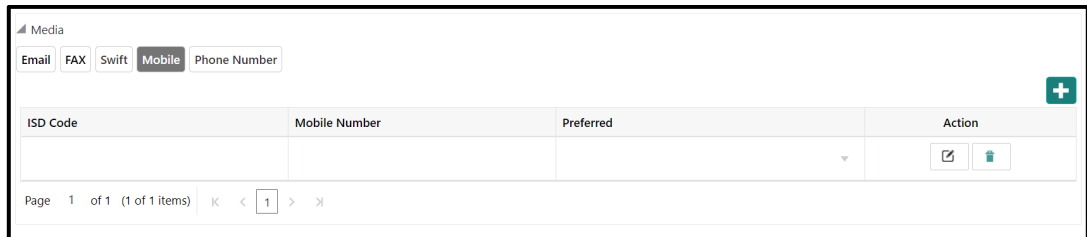


Table 13: Media (Mobile) – Field Description

Field Name	Description
ISD Code	Specify the ISD code for the mobile number of the customer.
Mobile Number	Specify the mobile number of the customer.
Preferred	Specify the preferred mobile number, in case more than one mobile number is captured.
Action	If required, select the desired icon to edit/delete the entry.

Figure 21: Media (Phone Number)

The screenshot displays a web interface for managing media phone numbers. At the top, there are tabs for 'Email', 'FAX', 'Swift', 'Mobile', and 'Phone Number', with 'Phone Number' selected. Below the tabs is a table with the following columns: 'ISD Code', 'Area Code', 'Phone Number', 'Preferred', and 'Action'. The 'Action' column contains two icons: a pencil for editing and a trash can for deleting. At the bottom of the table, there is a pagination control showing 'Page 1 of 1 (1 of 1 items)' and navigation arrows.

Table 14: Media (Phone Number) – Field Description

Field Name	Description
ISD Code	Specify the ISD code for the phone number of the customer.
Area Code	Specify the area code for the phone number of the customer.
Phone Number	Specify the phone number of the customer.
Preferred	Specify the preferred phone number, in case more than one phone number is captured.
Action	If required, select the desired icon to edit/delete the entry.

Figure 22: Media (SWIFT)

Business Identifier Code	Address Line 1	Address Line 2	Address Line 3	Address Line 4	Preferred	Action

Table 15: Media (SWIFT) – Field Description

Field Name	Description
Business Identifier Code	Specify the business identifier code of the customer.
Address Line 1 to Address Line 4	Specify the address of the customer in SWIFT format.
Preferred	Specify the preferred mobile number, in case more than one mobile number is captured.
Action	If required, select the desired icon to edit/delete the entry.

2.4.1.4 Rating

You can add the details of the credit ratings of the corporate customer given by the agencies in the **Add Rating** screen.

Prerequisites:

The prerequisites are as follows:

1. Acquire the enrichment task and select **Configure** option to enrich the desired corporate customer with additional information. . For more information, refer to [Onboarding Enrichment](#).
2. Add the basic information. For more information, refer to [Basic Info](#).
3. Add the address details. For more information, refer to [Address](#).
4. Add the ISO address details. For more information, refer to [ISO Address](#).

- On the **Party Details** screen, click on the **Rating** tab. For more information, refer to [Basic Info](#).
 → The **Add Rating** screen is displayed.

Figure 23: Demographic Details – Add Rating

To update the credit ratings:

Specify the credit rating details of the corporate customer in this section. For more information on fields, refer to the field description table.

NOTE: The fields, which are marked with an asterisk, are mandatory.

Table 16: Add Rating – Field Description

Field Name	Description
Rating Date	Select the date on which the rating was updated.
Outlook	Specify the credit rating agency output for the customer.
Year Of Rating	Specify the year of the rating.
Risk Rating	Specify the credit rating by selecting the rating agency and the corresponding rating.

2.4.2 Financial Profile

You can add the financial information of the corporate customer in the **Financial Profile** screen.

Prerequisites:

The prerequisites are as follows:

1. Acquire the enrichment task and select **Configure** option to enrich the desired corporate customer with additional information. . For more information, refer to [Onboarding Enrichment](#).
2. Add the details in the **Customer Profile** section. For more information, refer to [Customer Profile](#).
3. On the **Party Details** screen, click on the **Financial Profile** section. For more information, refer to [Basic Info](#).

→ The **Financial Profile** screen is displayed.

Figure 24: Financial Profile

To update the financial profile:

Specify the details about the financial profile of the customer. For more information on fields, refer to the field description table.

NOTE: The fields, which are marked with an asterisk, are mandatory.

Table 17: Financial Profile – Field Description

Field Name	Description
Year	Specify the year for which the financial details will be captured.
Currency	Specify the currency for capturing financial details.
Balance Sheet Size	Specify the balance sheet size of the corporate for the selected year.

Field Name	Description
Operating Profit	Specify the operating profit of the corporate for the selected year.
Net Profit	Specify the net profit of the corporate for the selected year.
Year Over Year Growth	Specify the year-on-year growth.
Return On Investment	Specify the return on investment for the selected year.
Return On Equity	Specify the return on equity for the selected year.
Return On Asset	Specify the return on assets for the selected year.

2.4.3 Stakeholders

You can add the details about the stakeholder such as authorized signatories, management team, etc. of the business in this section.

Prerequisites:

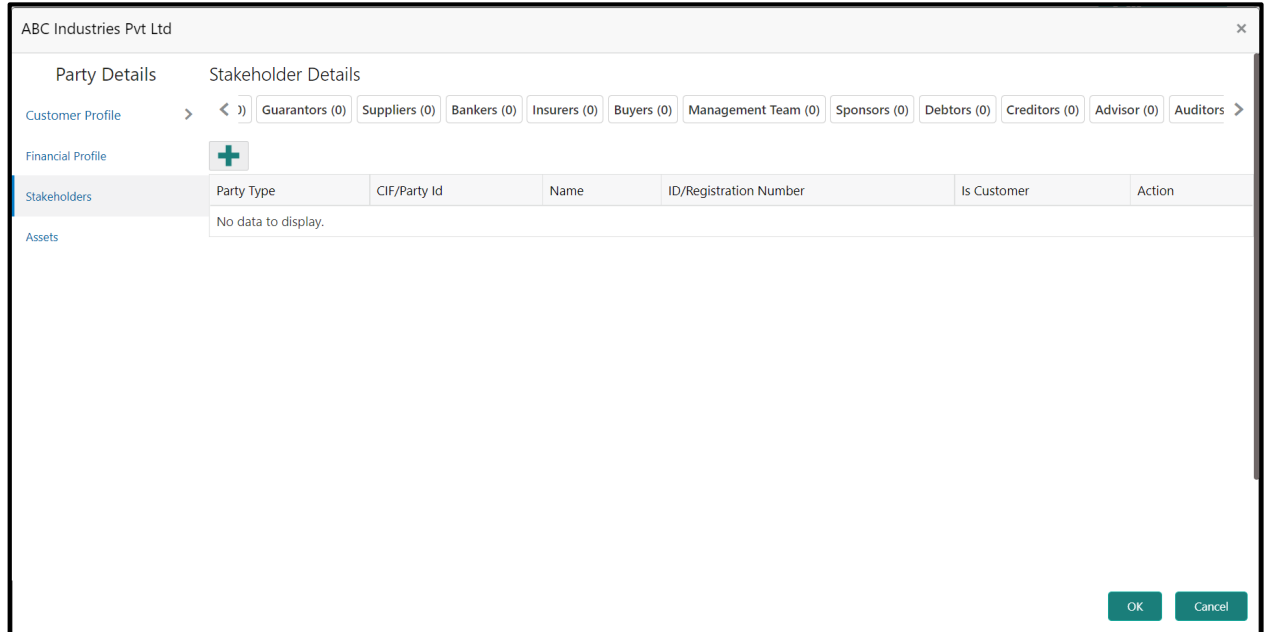
The prerequisites are as follows:

1. Acquire the enrichment task and select **Configure** option to enrich the desired corporate customer with additional information. . For more information, refer to [Onboarding Enrichment](#).
2. Add the details in the **Customer Profile** section. For more information, refer to [Customer Profile](#).
3. Add the details in the **Financial Profile** section. For more information, refer to [Financial Profile](#).

4. On the **Party Details** screen, click on the **Stakeholder Details** section. For more information, refer to [Basic Info](#).

→ The **Stakeholder Details** screen is displayed.

Figure 25: Stakeholder Details



Stakeholders' detail is necessary for the bank to ascertain the credibility of the business.

Stakeholders to a customer can be either of the following:

- An existing customer of the Bank
- An existing party that is not a customer but is a stakeholder to another customer of the bank
- A new party, which is neither a customer nor an existing party (stakeholder)

Following stakeholder types are supported for the corporate customer:

- Owners
- Authorized Signatories
- Guarantors
- Suppliers
- Bankers
- Insurers

- Buyers
- Management Team
- Sponsors
- Debtors
- Creditors
- Advisor
- Auditors

To update the stakeholder details:

1. To add the desired stakeholder, select the corresponding stakeholder button on top of the **Stakeholder Details** screen, and click the **+** icon.

→ The **Add New Owners** screen is displayed.

Figure 26: Add New Owners

2. On the **Add New Owners** screen:
 - Specify the existing CIF if the stakeholder is an existing customer.
 - Specify the existing Party Id if the stakeholder is an existing party but not a customer (or) select from the list of the recently added stakeholders to the same application.

NOTE: If CIF/Party Id is not known, click the search icon to launch the **Search Party** screen and select from the list of values.

Figure 27: Search Party – Individual

Search Party

Individual Non-Individual

First Name Middle Name Last Name Date of Birth

Unique Id Mobile Number Email

Fetch Clear

Stakeholder Type	CIF	First Name	Middle Name	Last Name	DOB	Id Type	Unique Id	Party Id	Is Customer
No data to display.									

Page 1 of 0 (1 - 0 of 0 items) K < > X

Close

Figure 28: Search Party – Non-Individual

Search Party

Individual Non-Individual

Business/Organization Name Registration Number Registration date Email

Fetch Clear

Stakeholder Type	CIF	First Name	Middle Name	Last Name	Party Id	Is Customer
No data to display.						

Page 1 of 0 (1 - 0 of 0 items) K < > X

Close

3. After you specify the CIF/Party Id for the existing customer, Click **Next**.

→ The **Add New Owners** screen is displayed to add a relationship-specific attribute for the stakeholder.

4. If the stakeholder is new to the Bank, then click **Next** without entering CIF/Party Id.

→ The **Add New Owners** screen is displayed to capture details for the new stakeholder.

Figure 29: Add New Owners

- a. On the **Add New Owners** screen, specify the details of the new stakeholder. For more information on fields, refer to the field description table.

NOTE: The fields, which are marked with an asterisk, are mandatory.

Table 18: Add New Owners – Field Description

Field Name	Description
Stakeholder Type	Select the stakeholder type from the drop-down values.
Basic Info & Citizenship	Specify the fields under this segment.
Title	Select the title from the drop-down values.
First Name	Specify the first name of the new stakeholder.
Middle Name	Specify the middle name of the new stakeholder.
Last Name	Specify the last name of the new stakeholder.
Short Name	Specify the short name of the new stakeholder.
Maiden Name	Specify the maiden name of the new stakeholder.
Date of Birth	Select the date of birth of the new stakeholder.
Gender	Select the gender from the drop-down values.
Marital Status	Select the marital status from the drop-down values.
Customer Category	Click the search icon and select the customer category from the list of values.
Customer Segment	Select the customer segment from the drop-down values.
ID Type	Select the ID type from the drop-down values.
Unique ID	Specify the unique ID of the new stakeholder.

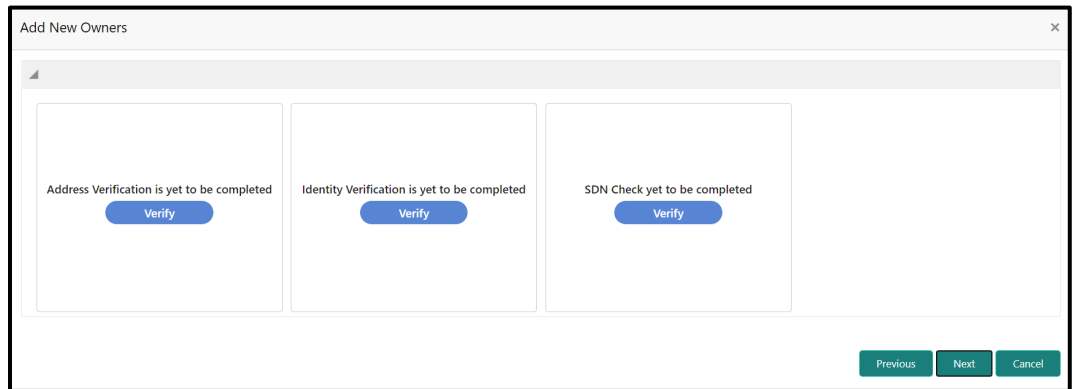
Field Name	Description
Upload Photo	Upload the photo of the new stakeholder.
Birth Country	Click the search icon and select the birth country from the list of values.
Nationality	Click the search icon and select the nationality of the stakeholder from the list of values.
Citizenship By	Select the 'Citizenship By' from the drop-down values.
Residential Status	Select the residential status from the drop-down values.
Country of Residence	Click the search icon and select the country from the list of values.
Preferred Language	Select the preferred language from the drop-down values.
Preferred Currency	Click the search icon and select a preferred currency from the list of values.
Address	Specify the fields under this segment.
Address Type	Select the address type from the drop-down values.
Building Name	Specify the building name of the new stakeholder.
Street Name	Specify the street name of the new stakeholder.
Locality	Specify the locality of the new stakeholder.
City	Specify the city of the new stakeholder.
State	Specify the state of the new stakeholder.

Field Name	Description
Country Code	Click the search icon and select country code from the list of values.
Zip Code	Specify the zip code of the address.
Mobile Number	Specify the mobile number of the new stakeholder.
Email ID	Specify the email Id of the new stakeholder.
Contact Number	Specify the contact number of the new stakeholder.
Narrative	Specify the description for the new stakeholder.

b. Click **Next**.

→ The **Add New Owners – KYC** screen is displayed.

Figure 30: Add New Owners - KYC



c. On the **Add New Owners – KYC** screen, update the KYC Details.

NOTE: This step is optional

5. After updating the KYC details, click **Next**
 - The **Add New Owners** screen is displayed to capture relationship-specific attributes for the stakeholder

Figure 31: Add New Owners – Capture relationship-specific attribute

6. On the **Add New Owners** screen, specify the fields. For more information on fields, refer to the field description table.

NOTE: The fields, which are marked with an asterisk, are mandatory.

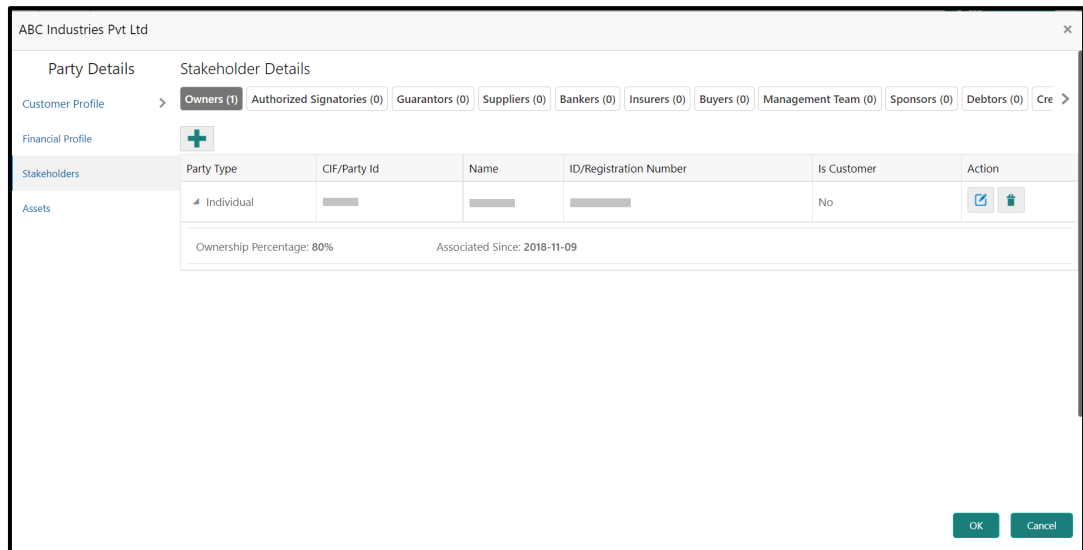
Table 19: Financial Profile – Field Description

Field Name	Description
Ownership Percentage	Specify the ownership percentage value.
Associated Since	Specify the date from which the stakeholder is associated with the bank.

7. Click **Submit**.

→ The stakeholder will be linked to the customer being onboarded and displayed on the **Stakeholder Details** screen.

Figure 32: New Stakeholder Added



NOTE: If the stakeholder is an existing customer or an existing Party, then the linkage is based on the CIF/Party Id. In case a new stakeholder is being added, the system will generate a Party Id for the newly added stakeholder. This Party Id is used to establish a link between the new customer and stakeholder.

2.4.4 Assets

You can add the details about the assets of the corporate customer in the **Assets** screen.

Prerequisites:

The prerequisites are as follows:

1. Acquire the enrichment task and select **Configure** option to enrich the desired corporate customer with additional information. . For more information, refer to [Onboarding Enrichment](#).
2. Add the details in the **Customer Profile** section. For more information, refer to [Customer Profile](#).
3. Add the details in the **Financial Profile** section. For more information, refer to [Financial Profile](#).
4. Add the details in the **Stakeholders** section. For more information, refer to [Stakeholders](#).

- On the **Party Details** screen, click on the **Assets** section. For more information, refer to [Basic Info](#).

→ The **Assets** screen is displayed.

Figure 33: Assets

To update the assets details:

Specify the details about the assets of the corporate customer. For more information on fields, refer to the field description table.

NOTE: The fields, which are marked with an asterisk, are mandatory.

Table 20: Assets – Field Description

Field Name	Description
Name	Specify the name for the asset.
Value	Specify the currency and value of the asset.
Description	Specify the description of the details of the assets being captured.

2.5 Review

In this stage, the final reviewer reviews the customer details and moves the task to Approval stage if the details are appropriate. If the details are inappropriate, the reviewer can send the task back to the previous stage.

1. To acquire and edit the Review task, navigate to **Tasks**. Under **Tasks**, click **Free Tasks**.

→ The system displays the **Free Tasks** screen.

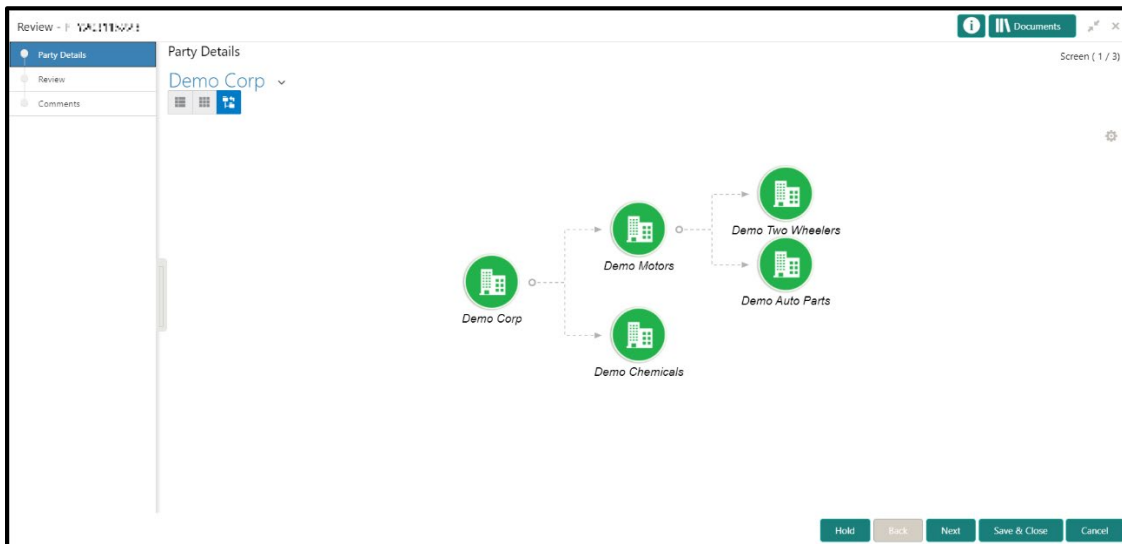
Figure 34: Free Tasks

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number
Acquire & E...	Medium	Corporate Onboarding	PT0001237883	PT0001237883	KYC	21-08-27	000	PT0001237883
Acquire & E...	Medium	Retail Party Amendment	PT0001237884	PT0001237884	Review	21-08-25	000	PT0001237884
Acquire & E...	Medium	SME Onboarding	PT0001237885	PT0001237885	Manual Retry	21-08-24	000	PT0001237885
Acquire & E...	Medium	Retail Party Amendment	PT0001237886	PT0001237886	Manual Retry	21-08-25	000	PT0001237886
Acquire & E...	Medium	Retail Onboarding	PT0001237887	PT0001237887	Onboarding Enrichment	70-01-01	000	PT0001237887
Acquire & E...	Medium	Retail Onboarding	PT0001237888	PT0001237888	Onboarding Enrichment	70-01-01	000	PT0001237888
Acquire & E...	Medium	Retail Onboarding	PT0001237889	PT0001237889	KYC MANUAL RETRY	70-01-01	000	PT0001237889
Acquire & E...	Medium	Retail Onboarding	PT0001237890	PT0001237890	Manual Retry	70-01-01	000	PT0001237890
Acquire & E...	Medium	Corporate Onboarding	PT0001237891	PT0001237891	Recommendation	21-08-24	000	PT0001237891
Acquire & E...	Medium	Retail Onboarding	PT0001237892	PT0001237892	Manual Retry	70-01-01	000	PT0001237892
Acquire & E...	Medium	Retail Onboarding	PT0001237893	PT0001237893	Manual Retry	70-01-01	000	PT0001237893
Acquire & E...	Medium	Retail Onboarding	PT0001237894	PT0001237894	Review	21-08-24	000	PT0001237894
Acquire & E...	Medium	Retail Onboarding	PT0001237895	PT0001237895	Manual Retry	21-08-24	000	PT0001237895

2. On **Free Tasks** screen, select the required task, and click **Acquire and Edit**.

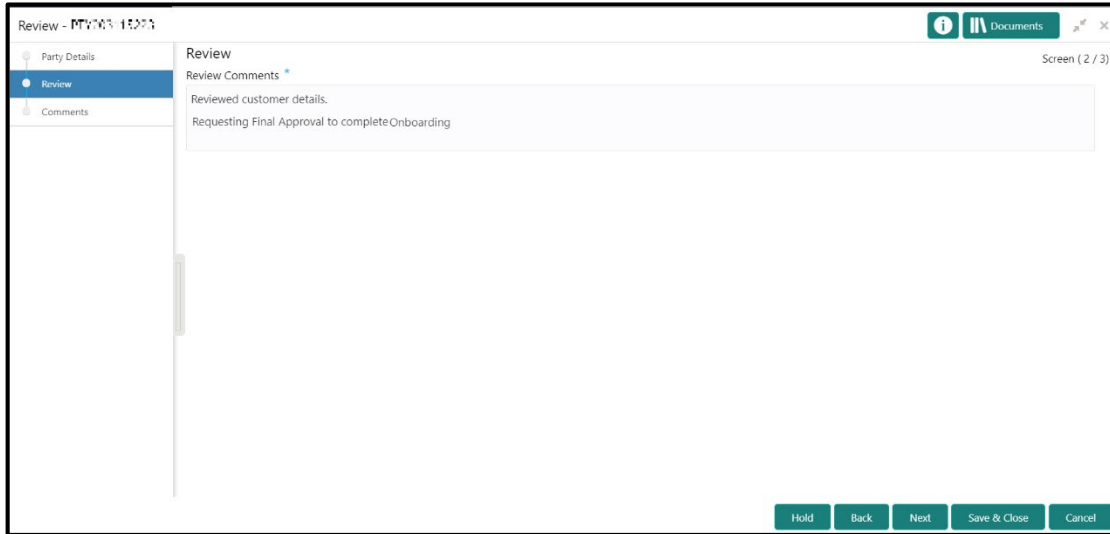
→ The system displays the **Review** screen.

Figure 35: Corporate Customer–Review



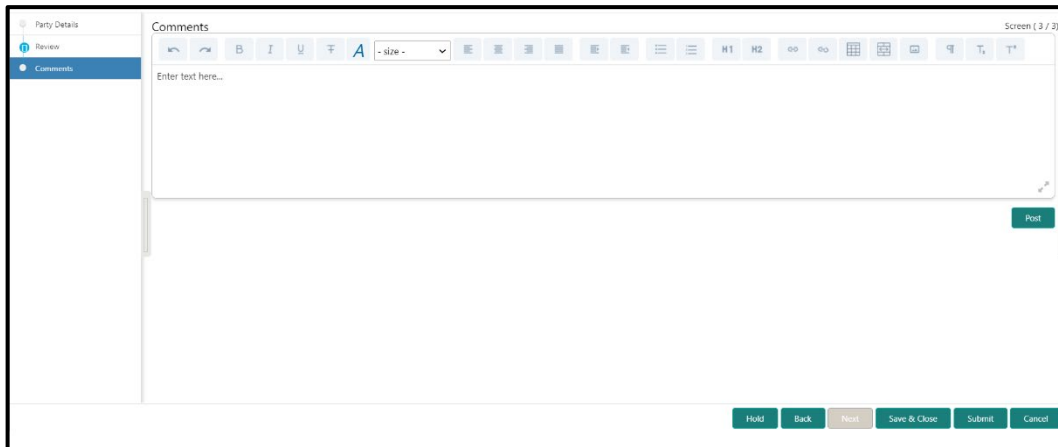
3. To view details captured for the corporate customer, right click on the icon in tree view. Select view option or click on the Party Id hyper link in the List or table view.
4. After reviewing the customer information, click **Next**.
→ The system displays the **Review – Review Comments** screen.

Figure 36: Review – Review Comments



5. Specify the **Review Comments** and click **Next**.
→ The system displays the **Overall Review – Comments** screen.

Figure 37: Review – Overall Comments



6. Specify the overall comments for the **Review** stage, and click **Post**.

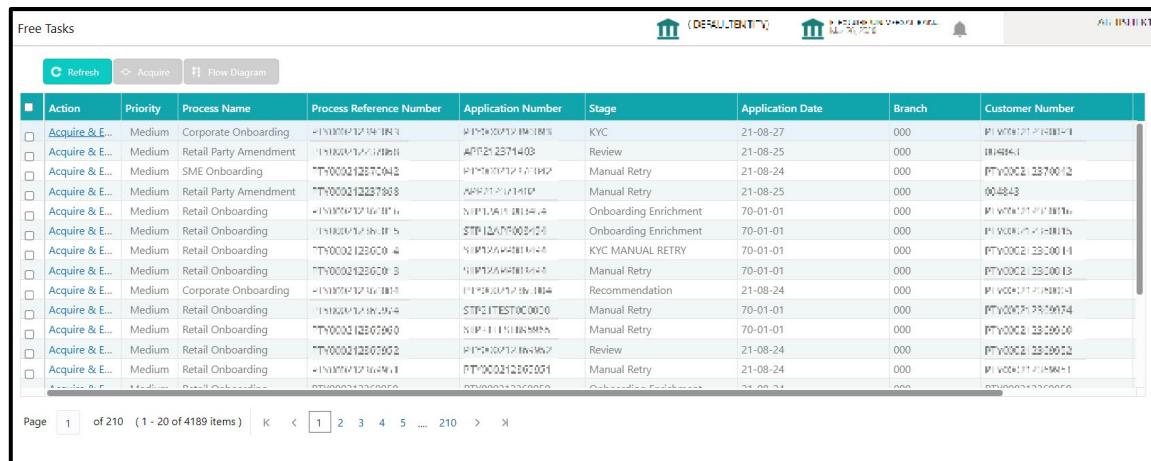
2.6 Recommendation

In this stage, the approver reviews the progress done so far and provides recommendations for each of the data segments with a decision as approve/reject. The approver also has an option to validate of the captured details are as per Bank's policy or not and if there are any steps required to mitigate the risk.

- To acquire and edit the Review task, navigate to **Tasks**. Under **Tasks**, click **Free Tasks**.

→ The system displays the **Free Tasks** screen.

Figure 38: Free Tasks

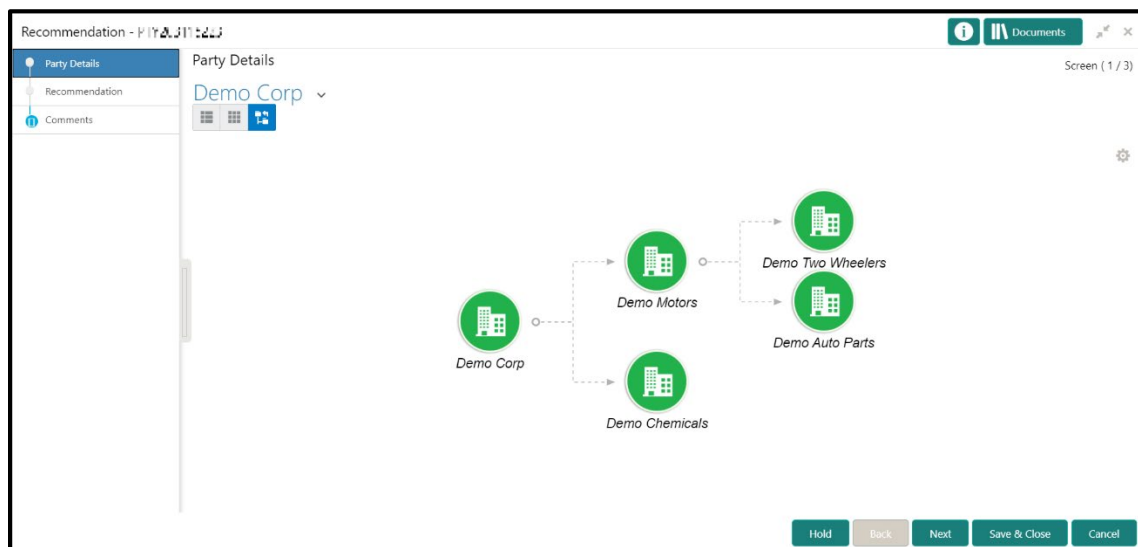


Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number
Acquire & E...	Medium	Corporate Onboarding	PT00001237801	PT00001237801	KYC	21-08-27	000	PT00001237801
Acquire & E...	Medium	Retail Party Amendment	PT00001237802	PT00001237802	Review	21-08-25	000	PT00001237802
Acquire & E...	Medium	SME Onboarding	PT00001237803	PT00001237803	Manual Retry	21-08-24	000	PT00001237803
Acquire & E...	Medium	Retail Party Amendment	PT00001237804	PT00001237804	Manual Retry	21-08-25	000	PT00001237804
Acquire & E...	Medium	Retail Onboarding	PT00001237805	PT00001237805	Onboarding Enrichment	70-01-01	000	PT00001237805
Acquire & E...	Medium	Retail Onboarding	PT00001237806	PT00001237806	Onboarding Enrichment	70-01-01	000	PT00001237806
Acquire & E...	Medium	Retail Onboarding	PT00001237807	PT00001237807	KYC MANUAL RETRY	70-01-01	000	PT00001237807
Acquire & E...	Medium	Retail Onboarding	PT00001237808	PT00001237808	Manual Retry	70-01-01	000	PT00001237808
Acquire & E...	Medium	Corporate Onboarding	PT00001237809	PT00001237809	Recommendation	21-08-24	000	PT00001237809
Acquire & E...	Medium	Retail Onboarding	PT00001237810	PT00001237810	Manual Retry	70-01-01	000	PT00001237810
Acquire & E...	Medium	Retail Onboarding	PT00001237811	PT00001237811	Manual Retry	70-01-01	000	PT00001237811
Acquire & E...	Medium	Retail Onboarding	PT00001237812	PT00001237812	Review	21-08-24	000	PT00001237812
Acquire & E...	Medium	Retail Onboarding	PT00001237813	PT00001237813	Manual Retry	21-08-24	000	PT00001237813

- On **Free Tasks** screen, select the required task, and click **Acquire and Edit**.

→ The system displays the **Recommendation** screen.

Figure 39: Corporate Customer – Recommendation



- To view details captured for the corporate customer, right click on the icon in tree view. Select view option or click on the Party Id hyperlink in List or table view.

- Click **Next** to go to **Recommendation** screen which allows decision for each section to be updated by the Approver.

Figure 40: Corporate Customer – Update Recommendation

Party Detail	As per bank Policies	Details of dimensions not as per Bank Policy	Mitigate	Recommendation	Decision	Edit
Demographics	Yes			Recommended	Reject	Edit
Geographical Spread	No			Not Recommended	Reject	Edit
Promoters	No			Not Recommended	Reject	Edit
Financial Profile	No			Not Recommended	Reject	Edit
Customers Details	No			Not Recommended	Reject	Edit
Suppliers Details	No			Not Recommended	Reject	Edit
Contractors Details	No			Not Recommended	Reject	Edit
Insurer Details	No			Not Recommended	Reject	Edit
Guarantor Details	No			Not Recommended	Reject	Edit
Banker Details	No			Not Recommended	Reject	Edit
Bank Advisor details	No			Not Recommended	Reject	Edit
Management Information	No			Not Recommended	Reject	Edit

Figure 41: Corporate Customer – Onboarding Approval

Onboarding Approval

Party Detail
Demographics

As per bank Policies

Mitigate
Enter Mitigate

Decision
Approved

Recommendation

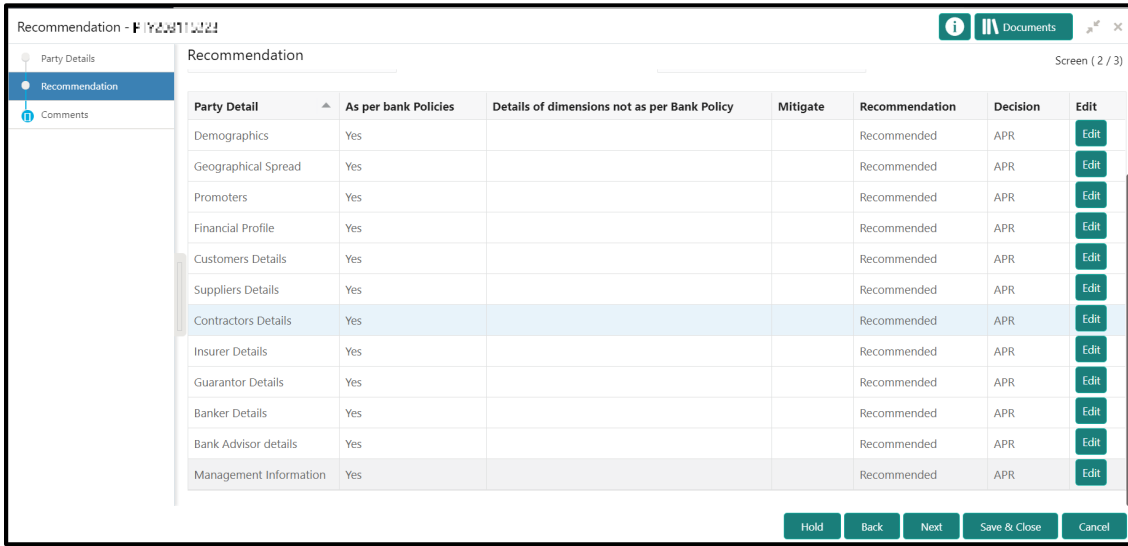
Update Cancel

5. On **Onboarding Approval** screen, specify the details. For more information on fields, refer to the field description table.

Table 21: Onboarding Approval – Field Description

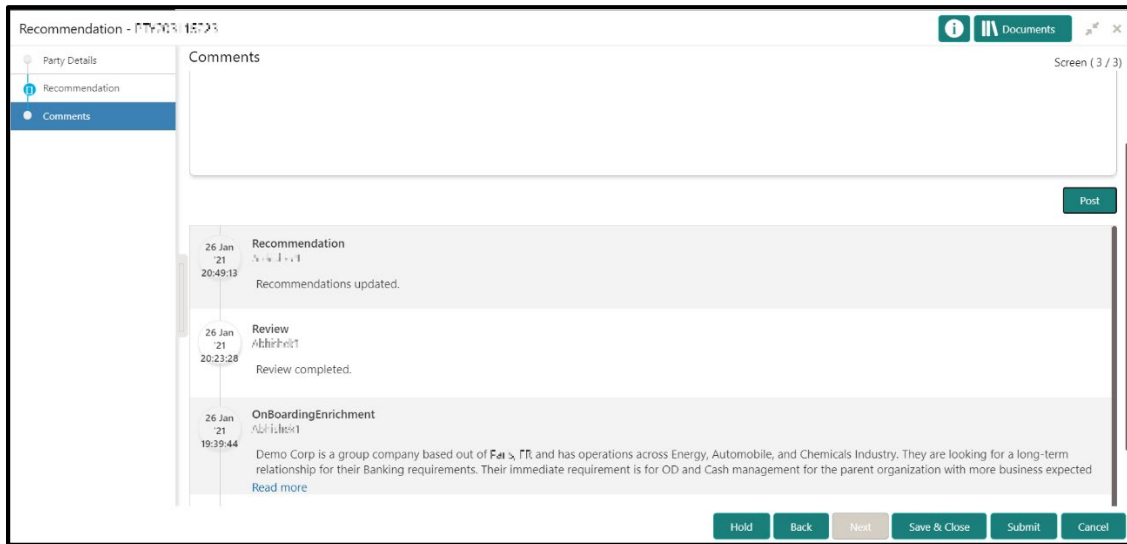
Field Name	Description
Review Comments	Displays the review comments added in the previous stage will be shown in read only mode.
Overall Comments	Displays the overall comments for the customer details entered.
Recommendation Comments	Displays the recommendation comments for the customer details entered in recommendation stage is shown in read only mode.
Party Detail	Fixed field for which contains the specific section – for which the approval needs to be provided.
As per Bank Policies	User Select toggle button, defaulted to false, It can be selected to true, if the customer details of those section is as per bank policy.
Details of Dimensions as per bank policy	If the customer data is not as per bank policy, then we may need to enter the details of dimensions.
Mitigate	Specify the Mitigate comments.
Recommendation	Select if the customer detail is recommended. This is defaulted to false.
Decision	Select Approve or Reject from the dropdown field.

Figure 42: Corporate Customer – Recommendation after decision



- After updating the decision on the **Recommendation** screen, click **Next**.
 → The system displays the **Recommendation – Comments** screen.

Figure 43: Recommendation – Overall Comments



- Specify the overall comments for the **Recommendation** stage, and Click **Next**.

2.7 Approval

In this stage, the approver reviews the activity done across all the stages and provides final signoff to approve the customer onboarding. The approver also has an option to validate of the captured details are as per Bank’s policy or not and if there are any steps required to mitigate the risk.

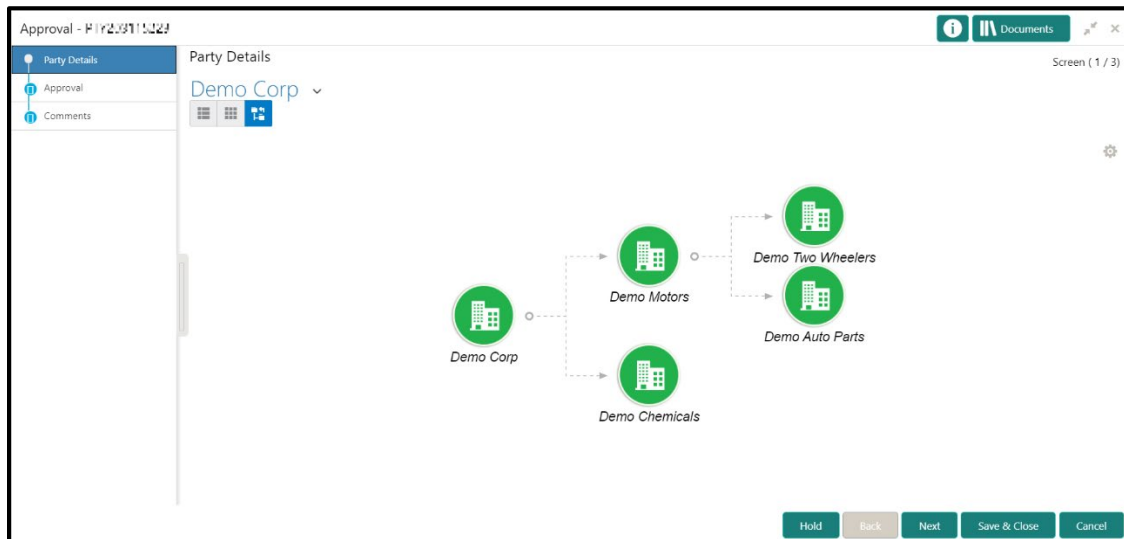
1. To acquire and edit the Review task, navigate to **Tasks**. Under **Tasks**, click **Free**.
 → The system displays the **Free Tasks** screen.

Figure 44: Free Tasks

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number
Acquire & E...	Medium	Corporate Onboarding	PT000012370003	PT000012370003	KYC	21-08-27	000	PT000012370003
Acquire & E...	Medium	Retail Party Amendment	PT000012370004	PT000012370004	Review	21-08-25	000	PT000012370004
Acquire & E...	Medium	SME Onboarding	PT000012370005	PT000012370005	Manual Retry	21-08-24	000	PT000012370005
Acquire & E...	Medium	Retail Party Amendment	PT000012370006	PT000012370006	Manual Retry	21-08-25	000	PT000012370006
Acquire & E...	Medium	Retail Onboarding	PT000012370007	PT000012370007	Onboarding Enrichment	70-01-01	000	PT000012370007
Acquire & E...	Medium	Retail Onboarding	PT000012370008	PT000012370008	Onboarding Enrichment	70-01-01	000	PT000012370008
Acquire & E...	Medium	Retail Onboarding	PT000012370009	PT000012370009	KYC MANUAL RETRY	70-01-01	000	PT000012370009
Acquire & E...	Medium	Retail Onboarding	PT000012370010	PT000012370010	Manual Retry	70-01-01	000	PT000012370010
Acquire & E...	Medium	Corporate Onboarding	PT000012370011	PT000012370011	Recommendation	21-08-24	000	PT000012370011
Acquire & E...	Medium	Retail Onboarding	PT000012370012	PT000012370012	Manual Retry	70-01-01	000	PT000012370012
Acquire & E...	Medium	Retail Onboarding	PT000012370013	PT000012370013	Manual Retry	70-01-01	000	PT000012370013
Acquire & E...	Medium	Retail Onboarding	PT000012370014	PT000012370014	Review	21-08-24	000	PT000012370014
Acquire & E...	Medium	Retail Onboarding	PT000012370015	PT000012370015	Manual Retry	21-08-24	000	PT000012370015

2. On **Free Tasks** screen, select the required task, and click **Acquire and Edit**.
 → The system displays the **Approval** screen.

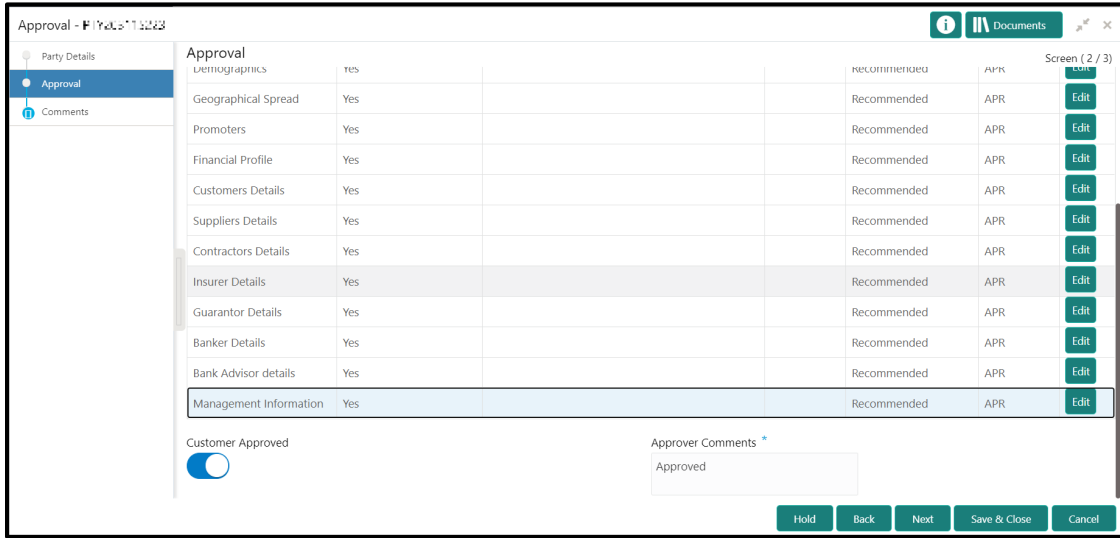
Figure 45: Corporate Customer – Approval



3. To view details captured for the corporate customer, right click on the icon in tree view and select view option or click on the Party Id hyperlink in List or table view.

- Verify the details captured for the Corporate customer and click **Next** go to **Approval** screen.

Figure 46: Corporate Customer – Approval Decision and Comments



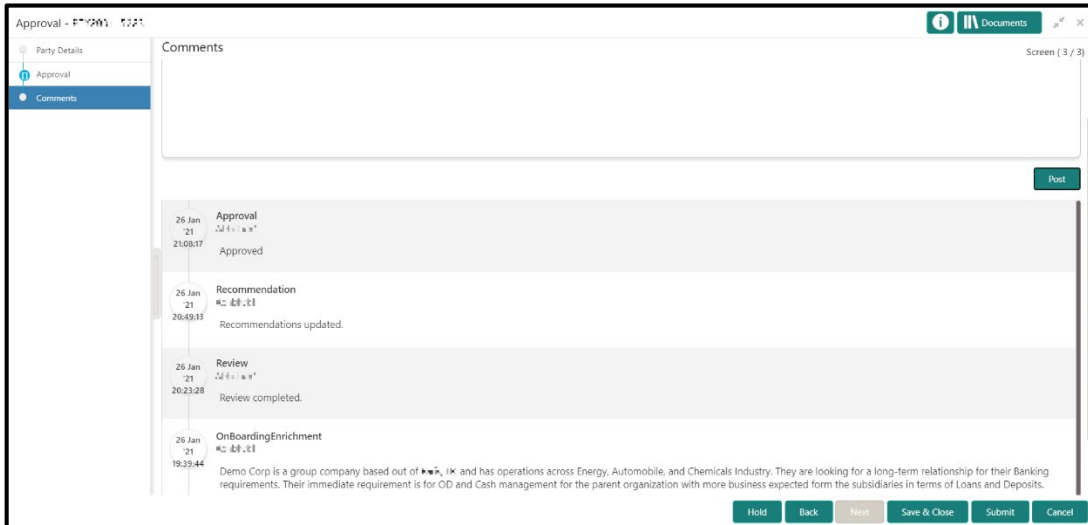
- On **Approval** screen, specify the details to mark the final approval. The fields which are marked with asterisk are mandatory. For more information on fields, refer to the field description table.

Table 22: Corporate Customer – Approval – Field Description

Field Name	Description
Customer Approval	Select if the customer detail is Approved or not. This is a user select toggle button, defaulted to false.
Approver Comments	Specify customer approval comments.

6. After updating the **Approval Comments** on the **Approval** screen, click **Next**.
 → The system displays the **Overall Approval – Comments** screen.

Figure 47: Recommendation – Overall Comments



7. Specify the overall comments for the **Approval** stage, and click **Next**.

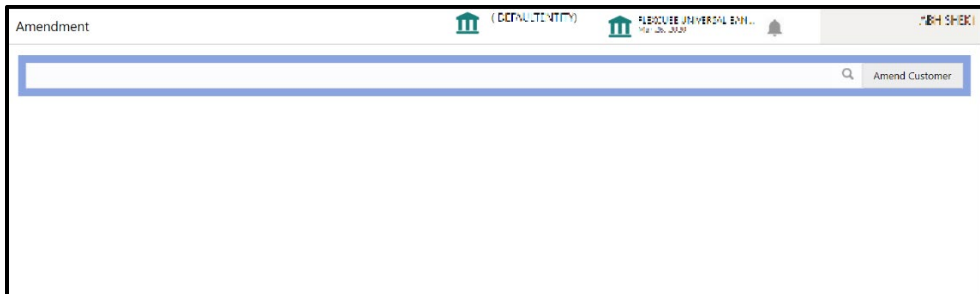
2.8 Amendment

In this stage, the Relationship Manager can amend the information or can add additional information about a corporate customer using Oracle Banking Enterprise Party Management.

To initiate the Amendment process:

1. From the home screen, click **Party Services**. Under **Party Services**, click **Corporate**, and then click **Amendment**.
 → The system displays the **Amendment** screen.

Figure 48: Amendment – Enter Customer Id



2. On **Amendment** screen, specify the Customer id and Click **Amend Customer** button.
→ The system displays the **Corporate Amendment** screen.

Figure 49: Amendment – Corporate Amendment

The screenshot shows the 'Corporate Amendment' screen with the following sections:

- Quick Initiation:** Organization Name (Rail Roads Pvt Ltd), Organization Type (Single), Entity Type (D), Demography Type (Domestic), Classification Type (Medium), and an Upload Logo button.
- Industries:** A table with columns for Sector, Industry Group, Industry, and Sub Industry. One entry is shown: Industrial, Transportation, Road, Railroads. There is an 'Add Industry' button and a 'Delete' button for the entry.
- Credit Rating:** A table with columns for Year, Agency, and Rating. One entry is shown: 2021, M.S.V.P, AAA. There is an 'Add Rating' button and a 'Delete' button for the entry.
- Social Media Profiles:** Fields for Official Website (www.rr.com), Facebook (www.facebook.com/rr.com), and Twitter (www.twitter.com/rr.com).

At the bottom, there are buttons for 'Hold', 'Back', 'Next', 'Save & Close', and 'Cancel'.

3. On **Corporate Amendment** screen, edit the information for the desired fields and submit the task to move to Corporate Amendment - KYC stage. The fields which are marked with asterisk are mandatory. For more information on fields, refer to [Table 5](#).
→ The system moves the task to the **Corporate Amendment KYC** stage.

For more information on **KYC** stage, refer to [2.3 KYC](#).

4. To acquire the **Corporate Amendment KYC** task, perform the following steps:
 - a. Navigate to home screen, and click **Tasks** in the main menu.
 - b. Under **Tasks**, click **Free Tasks**, and select **Acquire and Edit**.
 - c. Update the status of KYC Check in this stage and submit the KYC task. For more information on enrichment stage, refer to [2.4 Onboarding Enrichment](#).

→ The system moves the task to the **Corporate Amendment – Enrichment** stage.

5. To acquire the **Corporate Amendment Enrichment** task, perform the following steps:
 - a. Navigate to home screen, and click **Tasks** in the main menu.
 - b. Under **Tasks**, click **Free Tasks**, and select **Acquire and Edit**.
 - c. Update the desired information in the enrichment stage and submit the task. For more information on review stage, refer to [2.5 Review](#).

→ The system moves the task to the **Corporate Amendment – Review** stage.

6. To acquire the **Corporate Amendment Enrichment** task, perform the following steps:
 - a. Navigate to home screen, and click **Tasks** in the main menu.
 - b. Under **Tasks**, click **Free Tasks**, and select **Acquire and Edit**.
 - c. Update the desired information in the enrichment stage, and submit the task to move to following stages in the sequential order:
 - **Corporate Amendment - Review** stage. For more information on review stage, refer to [2.5 Review](#).
 - **Corporate Amendment – Recommendation** stage. For more information on recommendation stage, refer to [2.6 Recommendation](#).
 - **Corporate Amendment – Approval** stage. For more information on approval stage, refer to [2.7 Approval](#).

3 List Of Menus

1. Amendment - [Amendment](#) (pg. 49)
2. Approval Stage - [Approval](#) (pg. 47)
3. Enrichment Stage - [Onboarding Enrichment](#) (pg. 12)
4. Initiation Stage - [Onboarding Initiation](#) (pg. 6)
5. KYC Stage - [KYC](#) (pg. 10)
6. Recommendation Stage - [Recommendation](#) (pg. 43)
7. Review Stage - [Review](#) (pg. 41)