

SEPA Credit Transfer User Guide

# **Oracle Banking Payments**

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SEPA Credit Transfer User Guide  
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# Contents

<b>1. About this Manual .....</b>	<b>1-1</b>
1.1 Introduction.....	1-1
1.2 Audience.....	1-1
1.3 Documentation Accessibility.....	1-1
1.4 Organization .....	1-1
1.5 Glossary of Icons.....	1-1
<b>2. Domestic Low Value Payments .....</b>	<b>2-1</b>
2.1 Overview of Domestic Low Value Payments.....	2-1
2.2 ACH Outbound Transactions.....	2-1
2.2.1 <i>Outbound SEPA CT Transaction Input</i> .....	2-1
2.2.2 <i>Outbound SEPA CT Transaction View</i> .....	2-20
2.2.3 <i>Outbound Request for Status Update View</i> .....	2-29
2.3 ACH Outbound Transaction Processes and Validations.....	2-31
2.3.1 <i>Network Related Validations</i> .....	2-32
2.3.2 <i>IBAN Check</i> .....	2-32
2.3.3 <i>Duplicate Check</i> .....	2-32
2.3.4 <i>Transaction Cutoff Time Validations</i> .....	2-33
2.3.5 <i>Sanction Check</i> .....	2-33
2.3.6 <i>Computation of Charge and Tax</i> .....	2-34
2.3.7 <i>Small FX Limit Check and Currency Conversion</i> .....	2-34
2.3.8 <i>External Credit Approval Check</i> .....	2-34
2.3.9 <i>Network Cutoff Time Check</i> .....	2-35
2.3.10 <i>Debit/Credit Accounting</i> .....	2-35
2.3.11 <i>SEPA Credit Transfers</i> .....	2-35
2.3.12 <i>Dispatch Processing</i> .....	2-35
2.3.13 <i>Dispatch file format</i> .....	2-36
2.3.14 <i>Future Dated Transactions</i> .....	2-37
2.3.15 <i>Branch Holiday Parameter</i> .....	2-37
2.4 ACH Inbound Transactions .....	2-37
2.4.1 <i>Inbound SEPA CT Transaction Input</i> .....	2-37
2.4.2 <i>Inbound SEPA CT Transaction View</i> .....	2-52
2.4.3 <i>Inbound Request for Status Update View</i> .....	2-57
2.5 ACH Inbound Transaction Processes and Validations.....	2-59
2.5.1 <i>Inbound File Upload</i> .....	2-59
2.5.2 <i>Branch &amp; Host Resolution</i> .....	2-59
2.5.3 <i>Network, Payment Type &amp; Transaction Type Resolution</i> .....	2-59
2.5.4 <i>Payment Value Date Resolution</i> .....	2-59
2.5.5 <i>Debit Account/Credit Account Resolution</i> .....	2-60
2.5.6 <i>Receipt Accounting</i> .....	2-60
2.5.7 <i>Processing of Inbound Payments</i> .....	2-60
2.5.8 <i>Inbound Payment Validations</i> .....	2-60
2.5.9 <i>Referential Check &amp; Initial Validations</i> .....	2-61
2.5.10 <i>Future Dated Inbound Payment</i> .....	2-62
2.5.11 <i>Notifications</i> .....	2-62

2.6	Processing R-transactions.....	2-63
2.6.1	<i>Payments Recall</i> .....	2-63
2.6.2	<i>Outbound SEPA CT Recall Request Input</i> .....	2-64
2.6.3	<i>Outbound SEPA CT Recall View</i> .....	2-69
2.6.4	<i>Inbound SEPA CT Recall Request</i> .....	2-72
2.6.5	<i>Inbound SEPA CT Recall View</i> .....	2-76
2.6.6	<i>Response to Outbound SEPA CT Recall</i> .....	2-80
2.6.7	<i>Response to Inbound SEPA CT Recall</i> .....	2-84
2.6.8	<i>ACH Return Of Outbound Payment</i> .....	2-88
2.6.9	<i>Outbound SEPA CT Return View</i> .....	2-91
2.6.10	<i>Inbound SEPA CT Return</i> .....	2-93
2.6.11	<i>Inbound SEPA CT Return View</i> .....	2-96
2.6.12	<i>Handling Network Rejects</i> .....	2-100
2.7	R-Transactions Dispatch.....	2-102
2.8	Inquiry Process.....	2-102
2.8.1	<i>SCT Inquiry Initiation</i> .....	2-102
2.8.2	<i>Viewing Initiated Inquiries</i> .....	2-104
2.8.3	<i>Inbound Inquiry Processing</i> .....	2-115
2.9	SEPA Messaging.....	2-116
2.9.1	<i>SEPA Messaging Preferences</i> .....	2-116
<b>3.</b>	<b>Function ID Glossary .....</b>	<b>3-1</b>

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# 1. About this Manual

## 1.1 Introduction

This manual is designed to help you to quickly get familiar with the SEPA Credit Transfer support of Oracle Banking Payments. It takes you through the various stages in processing a payment transaction.

## 1.2 Audience

This manual is intended for the following User/User Roles:

Role	Function
Payment Department Operators	Payments Transaction Input functions except Authorization.
Back Office Payment Department Operators	Payments related maintenances/Payment Transaction Input functions except Authorization
Payment Department Officers	Payments Maintenance/ Transaction Authorization
Bank's Financial Controller/ Payment Department Manager	Host level processing related setup for PM module and PM Dashboard/Query functions

## 1.3 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.


## 1.4 Organization




This manual is organized into the following chapters.:

Chapter	Description
Chapter 1	<i>About this Manual</i> gives information on the intended audience. It also lists the various chapters covered in this User Manual.
Chapter 2	<i>Domestic Low Value Payments</i> provides a snapshot of the local payments or payments limited to a specific region.
Chapter 3	<i>Function ID Glossary</i> has alphabetical listing of Function/Screen ID's used in the module with page references for quick navigation.

## 1.5 Glossary of Icons

This User Manual may refer to all or some of the following icons:

Icons	Function
	Exit

<b>Icons</b>	<b>Function</b>
	Add row
	Delete row
	Option List

---

## 2. Domestic Low Value Payments

This chapter contains the following sections:

- [Section 2.1, "Overview of Domestic Low Value Payments"](#)
- [Section 2.2, "ACH Outbound Transactions"](#)
- [Section 2.3, "ACH Outbound Transaction Processes and Validations"](#)
- [Section 2.4, "ACH Inbound Transactions"](#)
- [Section 2.5, "ACH Inbound Transaction Processes and Validations"](#)
- [Section 2.6, "Processing R-transactions"](#)
- [Section 2.7, "R-Transactions Dispatch"](#)
- [Section 2.8, "Inquiry Process"](#)

### 2.1 Overview of Domestic Low Value Payments

Automated Clearing House Networks facilitate transmission and settlement of electronic payments originated by individuals, businesses, financial institutions and government organizations. Domestic low value payments are local payments or payments limited to a specific region. Depending on the network specifications, messages are processed in batch mode and dispatched at the specified time during the day.

Below listed functionalities for SEPA credit transfer (SCT) are explained in this user manual:

- Outbound payment processing and message file generation
- Straight through Processing of Inbound payment files

For Domestic Low value payments, the payment type is 'ACH'.

Below transaction types are supported for ACH payments:

- I – Inbound
- O - Outbound

### 2.2 ACH Outbound Transactions

This section contains the following topics:

- [Section 2.2.1, "Outbound SEPA CT Transaction Input"](#)
- [Section 2.2.1.11, "Outbound SEPA CT Transaction Summary"](#)
- [Section 2.2.2, "Outbound SEPA CT Transaction View"](#)
- [Section 2.2.2.7, "Outbound SEPA CT Transaction View Summary"](#)

#### 2.2.1 Outbound SEPA CT Transaction Input

You can perform ACH Outbound transaction. All transactions that are entered using this screen has payment type as 'ACH' and transaction type as 'Outbound'.

You can initiate a Fee or Interest Compensation Payment. When launched from the Response to Outbound SEPA CT Inquiry (PADOQRSP) screen, a pre-filled screen displays and input is restricted to only a few fields.

You can invoke 'Outbound SEPA CT Transaction Input' screen by typing 'PADOTONL' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click 'New' button on the Application toolbar.

You can specify the following fields:

### **Transaction Branch code**

The system defaults the transaction branch code with the user's logged in branch code.

### **Branch Name**

The system defaults the Branch Name of the transaction branch code.

### **Host Code**

The system defaults the host code of transaction branch on clicking 'New'

### **Host Code Description**

The system defaults the Description of the Host Code.

### **Source Code**

For manual transactions source code is defaulted as MANL. This denotes that the it is a manually input transaction.

### **Source Code Description**

The system defaults the description on selecting the Source Code.

### **Network Code**

The system displays the network code if only one Network is maintained with payment type as ACH for the host code. If more than one networks are present, you can select the network code from the available list of values.

### **Network Code Description**

The system defaults the description on selecting the Network Code.

### **Transaction Reference number**

The system generates the transaction reference number. For more details on the format, refer the Payments Core User Guide.

### **User Reference Number**

The system defaults transaction reference number. However you can modify this.



### Source Reference Number

Specify the Source Reference Number.

### Prefunded Payments

On checking 'Prefunded Payments', Debit Account Number gets defaulted, when the Prefunded GL is defined for that Source and Network

- It is not mandatory to have a debit account /customer for the transaction if Pre funded Payments flag is checked, if the 'Prefunded Payment GL' maintained in Source Maintenance (PMDSORCE).
- If debit account is not available, check 'Prefunded Payments flag and click on 'Enrich' and 'Save' button to populate debit account details.
- System will post the entries as per the GL's maintained

### End to End ID

Specify the End to End ID.

---

#### Note

- There is a facility to process an outbound transaction with activation date and instruction date received in the request. It is possible to update the dates later from Network cutoff Queue /Future Value Queue considering the funds availability etc.
  - If the transaction is moved to Network cut off queue, it is possible to provide Activation Date and Instruction date while performing Carry Forward action. For Force release action, Instruction Date should be provided.
  - The ' Value Date change' action from Future Valued Queue will allow providing a new Activation date & Instruction date.
- 

### 2.2.1.1 Main Tab

Click 'Main' tab to capture the Creditor/ Debtor/ Payments details:

The screenshot displays the Oracle Main Tab interface, which is divided into three main sections: Debtor Details, Creditor Details, and Payment Details. The Debtor Details section includes fields for Debtor Account Number, IBAN, Currency, Name, and Amount. The Creditor Details section includes fields for Creditor Account Number, IBAN, Name, and Bank Code. The Payment Details section includes fields for Booking Date, Instruction Date, Activation Date, Instructed Currency, Amount, and Transfer Currency. There are also buttons for 'Enrich' and 'Exit'.

Section	Field	Value/Type
Debtor Details	Debtor Account Number	
	Debtor Account IBAN	
	Account Currency	
	Debit Currency Name	
	Debtor Account Branch	
	Debtor Name	
	Debit Amount	
	Customer Number	
	Customer Service Model	
	SSI Label	
Creditor Details	Creditor Account Number	
	Creditor Account IBAN	
	Creditor Name	
	Creditor Bank Code	
Payment Details	Booking Date	yyyy-MM-dd
	Instruction Date *	yyyy-MM-dd
	Activation Date	yyyy-MM-dd
	Instructed Currency Indicator	Transfer Currency
	Instructed Currency *	
	Instructed Currency Name	
	Instructed Amount *	
	Transfer Currency *	
	Transfer Currency Name	
	Transfer Amount	
Exchange Rate		
FX Reference Number		
Local Currency Equivalent		
Enrich		
Credit Value Date	yyyy-MM-dd	
Debit Value Date	yyyy-MM-dd	
Remarks		
On Us Transfer		

Specify the following details:

## **Debtor Details**

### **Debtor Account Number**

Specify the debtor account number. Alternatively, you can select the debtor account number from the option list. The list displays all open and authorized accounts as available in External Account Maintenance.

### **Debtor Account IBAN**

The system defaults the account IBAN based on the debtor account number field selected.

### **Account Currency**

The system defaults account currency based on the debtor account number selected.

### **Debtor Account Branch**

The system defaults the account branch based on the debtor account number selected.

### **Debtor Name**

The system defaults debtor name based on the debtor account number selected.

### **Debit Amount**

The system populates this field as the transfer amount converted in debtor account currency on enrich.

### **Customer No**

This field is defaulted as the customer ID of the Debtor account chosen.

### **Customer Service Model**

Specifies the Customer Service Model. This is displayed if customer is linked to a service model.

### **SSI Label**

Select the required SSI label from the list of values.

---

#### **Note**

This list is populated with valid SSI Labels, applicable for the customer and the Network.

---

### **Company identifier**

Select the Company Identifier from the list of values displayed.

### **Company Name**

System defaults the Company Name on selecting the Company Identifier Value.

### **Charge Account Number**

Specify the Charge Account Number from the list of values.

### **Account Name**

The system defaults Account Name based on the Charge Account Number selected.

### **Account Branch**

The system defaults the Account Branch based on the Charge Account Number selected.

### **Account Currency**

The system defaults Account Currency based on the Charge Account Number selected.

## **Creditor Details**

### **Creditor Account Number**

Specify the creditor account number.

### **Creditor Account IBAN**

Specify the creditor account IBAN.

---

#### **Note**

If 'IBAN Check' is enabled for the network then, you must specify creditor account IBAN and creditor details.

---

### **Creditor Name**

Specify the creditor name.

### **Creditor Bank Code**

Specify the creditor bank code. Alternatively, you can select the creditor bank code from the option list. The list displays all open and authorized Bank Codes/BIC codes available in the local bank directory. This is listed based on the 'Bank Network Identifier' maintained for Network maintenance (PMDNWMNT).

---

#### **Note**

In case the Creditor Bank BIC is not specified, then the system has an additional feature by which you can use the beneficiary IBAN. However, the IBAN validation must be specified in Network maintenance (PMDNWMNT).

---

## **Conditions for resolving a Creditor Bank BIC from Beneficiary IBAN**

- IBAN Validation is required for the Network
- Beneficiary IBAN adheres to the respective Country IBAN Structure as maintained in IBAN Information maintenance – ISDESBAN
- Beneficiary IBAN has valid check-digits in position 3 and 4
- IBANPLUS\_REQD is set as Y in CSTB\_PARAM
- Record in IBAN Plus directory

---

#### **Note**

For ACH Outbound payments initiated from Upload channels like C2B, REST, SOAP & JSON over JMS, Creditor Bank BIC is resolved during STP processing.

---

## **Payment Details**

### **Booking Date**

The system defaults the booking date as application server date.

### **Instruction Date**

The system defaults the Instruction date as current system date. However you can select a future date as Instruction Date. Debit currency/Credit currency & Network holiday checks are applicable for Instruction Date.

## Activation Date

System retains the Activation Date input by the user. Also, Activation date will be an optional field. If the activation date is not provided, system will derive the same

Activation Date is calculated in the following way

- The required number of days are present between activation date and instruction date taking into consideration the settlement days, float days and holidays
- Activation date is not a back date
- Activation Date is not a branch holiday

User can correct the dates and retry, if the validation fails on user input. Error message id displayed for the same.

---

### Note

- If the payment request is received through web services, system will re-derive the activation date and will proceed with the payment.
  - If the transaction is moved to Network cut off queue, it is possible to provide Activation Date and Instruction date while performing Carry Forward action.
  - The ' Value Date change' action from Future Valued Queue allows providing a new Activation date & Instruction date
  - ACH/RTGS transactions when force-released with a future instruction date, the transaction processing will be completed with accounting on the current day itself. Dispatch records will be inserted with settlement date as the instruction date. Dispatch of messages/file will happen on the instruction date
- 

## Instructed Currency Indicator

Select any of the two options:

- Transfer Currency - If the Instructed currency option is 'Transfer Currency' then the Instructed amount provided will be considered as the Transfer Amount.
- Debit Currency - If the option is 'Debit Currency', then the Instructed Amount provided will be the Debit amount.

## Instructed Currency

Select the currency from the LOV.

## Instructed Amount

You can enter the Instructed Amount.

## Transfer Currency

The system defaults transfer currency if the network allows only single currency as per Network currency preferences (PMDNCMNT).

If multiple currencies are allowed then the system allows you to specify the transaction currency. Alternatively, you can select the transaction currency from the option list. The list displays all valid transaction currencies maintained in the system.

## Transfer amount

Specify the transaction amount, if required.

**Exchange Rate**

Specify the exchange rate if debit account currency and credit account currency is different from the transfer currency. The system retains the input value and validate the same against override and stop variances maintained in the Network preference.

If exchange rate is not specified, then the system populates the exchange rate on enrich or save, if the transfer amount is less than small FX limit maintained.

System populates exchange rate, debit amount and charge/tax amounts when you click on the Enrich Button. If exchange rate pick up or charge pick up fails, then the system throws an error. You can provide the values and proceed with the transaction.

**FX Reference Number**

Specify the FX Reference Number.

**Local Currency Equivalent**

This field displays Local Currency Equivalent of the Transfer Amount.

**Enrich button**

Enrich button is provided in transaction input screen to populate exchange rate, debit amount and charge/tax amounts

**Credit Value Date**

The system defaults as Instruction Date.

**Debit Value Date**

The system defaults as Activation Date.

**Remarks**

Specify the internal remarks, if any.

**2.2.1.2 Pricing Tab**

For Low Value payments transaction, Charge/ Tax is applied based on the pricing code linked in the Network Currency Preferences (PMDNCPRF

You can view the pricing details populated by system in this screen. You can view and modify charge/tax details from this screen.

Main Pricing

1 Of 1 Go

<input type="checkbox"/>	Pricing Component	Pricing Currency	Pricing Amount	Waiver	Debit Currency	Debit Amount
--------------------------	-------------------	------------------	----------------	--------	----------------	--------------

UDF | MIS | Accounting Details

Maker ID Checker ID Authorization Status  
Maker Date Stamp Checker Date Stamp Exit

The following details are available:

### **Pricing Component**

The system defaults the pricing component based on the Pricing code linked in Network Currency Preferences.

### **Pricing Currency**

The system defaults the pricing currency.

### **Pricing Amount**

The system defaults the pricing amount from Pricing Value Maintenance screen (PPDVLMNT) as applicable for the payment value date, Payment Source code and Debit Customer Service Model. However you can modify this value.

---

#### **Note**

Currency conversions related to charge computation are completed and final amount is populated component wise in the Pricing Tab.

---

### **Waiver**

The system defaults the waiver. However you can modify this value.

---

#### **Note**

If charge/tax is already waived at price value maintenances, then you cannot un-check the waiver flag.

---

### **Debit Currency**

The system displays the debit currency.

### **Debit amount**

System defaults the customer debit amount for charge/tax.

## 2.2.1.3 Additional Details Button

Click on the 'Additional Details' button to invoke this screen.

The screenshot shows a window titled "Additional Details" with a close button (X) in the top right corner. At the top, there are input fields for "Transaction Reference Number", "Activation Date", "Host Code", and "Network Code". Below this is a tabbed interface with three tabs: "Debtor Creditor Details" (selected), "Other Details", and "Extended Remittance Information". The main area is divided into four sections: "Debtor Details", "Debtor Private Details", "Debtor Identification", "Creditor Details", "Creditor Private Details", "Creditor Identification", "Ultimate Debtor Details", "Ultimate Debtor Private Details", "Ultimate Debtor Identification", "Ultimate Creditor Details", "Ultimate Creditor Private Details", and "Ultimate Creditor Identification". Each section contains specific input fields for personal and organizational information. At the bottom right, there are "Ok" and "Exit" buttons.

### Debtor Creditor Details Tab

Specify the debtor and creditor details:

#### Debtor Details

##### **Address Line 1**

Specify the address of the debtor.

##### **Address Line 2**

Specify the address of the debtor.

##### **Country**

Specify the Country of residence of the debtor. Alternatively, you can select the country from the option list. The list displays all valid country codes maintained in the system.

#### Debtor Private Details

##### **Birth Date**

Select the date of birth of debtor from the adjoining calendar.

##### **Province Of Birth**

Specify the province of birth of the debtor.

##### **City Of Birth**

Specify the city of birth of the debtor.

**Country Of Birth**

Specify the country of birth of the debtor. Alternatively, you can select the country from the option list. The list displays all valid country codes maintained in the system.

**Debtor Identification****Organization Bank ID**

Specify the organization bank id of debtor.

**Organization Identification**

Specify the Organization Identification

**Private Identification**

Specify the private identification number of debtor.

**Identification Issuer**

Specify the identification issuer details.

**Identification Scheme Code**

Specify the identification scheme code.

**Identification Scheme Proprietary**

Specify the identification scheme proprietary details.

**Creditor Details****Address Line 1**

Specify the address of the creditor.

**Address Line 2**

Specify the address of the creditor.

**Country**

Specify the Country of residence of the creditor. Alternatively, you can select the country from the option list. The list displays all valid country codes maintained in the system.

**Creditor Private Details****Birth Date**

Select the date of birth of creditor from the adjoining calender.

**Province Of Birth**

Specify the province of birth.

**City Of Birth**

Specify the city of birth of the creditor.

**Country Of Birth**

Specify the country of birth of the creditor. Alternatively, you can select the country from the option list. The list displays all valid country codes maintained in the system.

**Creditor Identification****Organization Bank ID**

Specify the organization bank id of creditor.



**Organization Identification**

Specify the Organization Identification

**Private Identification**

Specify the private identification number of creditor.

**Identification Issuer**

Specify the identification issuer details.

**Identification Scheme Code**

Specify the identification scheme code.

**Identification Scheme Proprietary**

Specify the identification scheme proprietary details

**Ultimate Debtor Details****Name**

Specify the debtor name.

**Ultimate Debtor Private Details****Birth Date**

Select the debtor date of birth from the adjoining calendar.

**Province Of Birth**

Specify the debtor province of birth.

**City Of Birth**

Specify the city of birth of debtor.

**Country Of Birth**

Specify the country of birth of the debtor. Alternatively you can select the country of birth from the option list. The list displays all valid country codes maintained in the system.

**Ultimate Debtor Identification****Organization Bank ID**

Specify the organization bank id.

**Organization Identification**

Specify the Organization Identification

**Private Identification**

Specify the private identification number.

**Identification Issuer**

Specify the identification issuer details.

**Identification Scheme Code**

Specify the identification scheme code.

**Identification Scheme Proprietary**

Specify the identification scheme proprietary.

## **Ultimate Creditor Details**

### **Name**

specify the creditor name.

## **Ultimate Creditor Private Details**

### **Birth Date**

Select the debtor date of birth from the adjoining calendar.

### **Province Of Birth**

Specify the creditor province of birth.

### **City Of Birth**

Specify the city of birth of creditor.

### **Country Of Birth**

Specify the country of birth of the creditor. Alternatively you can select the country of birth from the option list. The list displays all valid country codes maintained in the system.

## **Ultimate Creditor Identification**

### **Organization Bank ID**

Specify the organization bank id.

### **Organization Identification**

Specify the Organization Identification

### **Private Identification**

Specify the private identification number.

### **Identification Issuer**

Specify the identification issuer details.

### **Identification Scheme Code**

Specify the identification scheme code.

### **Identification Scheme Proprietary**

Specify the identification scheme proprietary.

---

### **Note**

- You can provide only one of the field values for 'Organization Bank ID', 'Organization Identification' or Private Identification.
- If Identification Issuer or Identification Scheme details are present then either Organization Identification or Private Identification has to be present.
- The above mentioned validations are applicable for:
  - Debtor Identification
  - Creditor Identification
  - Ultimate Debtor Identification
  - Ultimate Creditor Identification
  - Initiating Party details

## **Other Details Tab**

You can capture the below details in this screen.

The screenshot shows a window titled 'Additional Details' with a close button (X) in the top right corner. The form contains several sections of input fields:

- Transaction Reference Number** and **Host Code** (text input)
- Activation Date** and **Network Code** (text input)
- A tabbed interface with three tabs: **Debtor/Creditor Details**, **Other Details** (selected), and **Extended Remittance Information**.
- Purpose Code** (text input)
- Remittance Information (Unstructured)** section with four fields: **Payment Details 1**, **Payment Details 2**, **Payment Details 3**, and **Payment Details 4** (text inputs).
- Remittance Information (Structured)** section with three fields: **Remitter Code**, **Remitter Info Issuer**, and **Remitter Info Reference** (text inputs).
- Payment Type Information** section with four fields: **Category Purpose Code**, **Category Purpose Value**, **Local Instrument Code**, and **Local Instrument Value** (text inputs).

At the bottom right of the form, there are two buttons: **Ok** and **Exit**.

### **Purpose Code**

Specify the purpose code.

### **Remittance Information (Unstructured)**

#### **Payment Details 1 - 4**

Specify the payment details.

---

#### **Note**

Only one of structured Payment Details or Unstructured Payment details may be present

---

### **Remittance Information (Structured)**

#### **Remitter Code**

Specify the remitter code.

#### **Remitter Info Issuer**

Specify the remitter information.

#### **Remitter Info Reference**

Specify the remitter reference number.

### **Payment Type Information**

#### **Category Purpose Code**

Specify the category purpose code.

### Category Purpose Value

Specify the category purpose value.

### Local Instrument Code

Specify the local instrument code.

### Local Instrument Value

Specify the instrument value.

---

#### Note

- Only one value (either Code or proprietary value) may be present under Purpose details for the following pair of fields:
    - Category Purpose Code & Category Purpose Value
    - Local Instrument Code & Local Instrument Value
- 

## Extended Remittance Information Tab

You can capture the below details in this screen.

The screenshot shows a software window titled "Additional Details" with a close button (X) in the top right corner. Inside the window, there are several input fields: "Transaction Reference Number", "Activation Date", "Host Code", and "Network Code". Below these fields are two tabs: "Debtor Creditor Details" and "Other Details", with the "Extended Remittance Information" tab selected and highlighted in red. Underneath the tabs is a section titled "Additional Structured Remittance Details" which contains a table with the following columns: "Sequence Number", "Remitter Code", "Remitter Information Issuer", and "Remitter Information Reference". The table is currently empty. At the bottom right of the window, there are "OK" and "Exit" buttons.

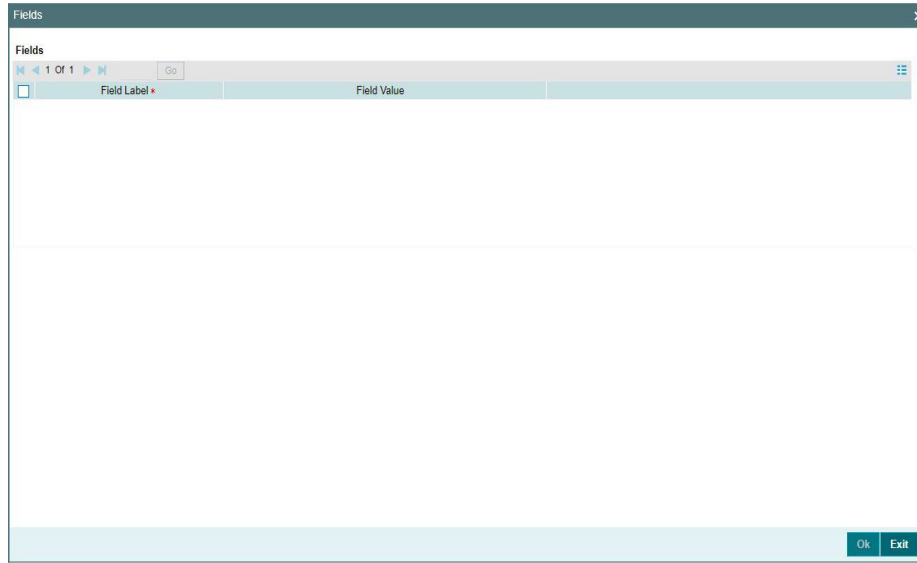
### Additional Structured Remittance Details

You can view the following fields:

- Sequence Number
- Remitter Code
- Remitter Information Issuer
- Remitter Information Reference

### 2.2.1.4 UDF Tab

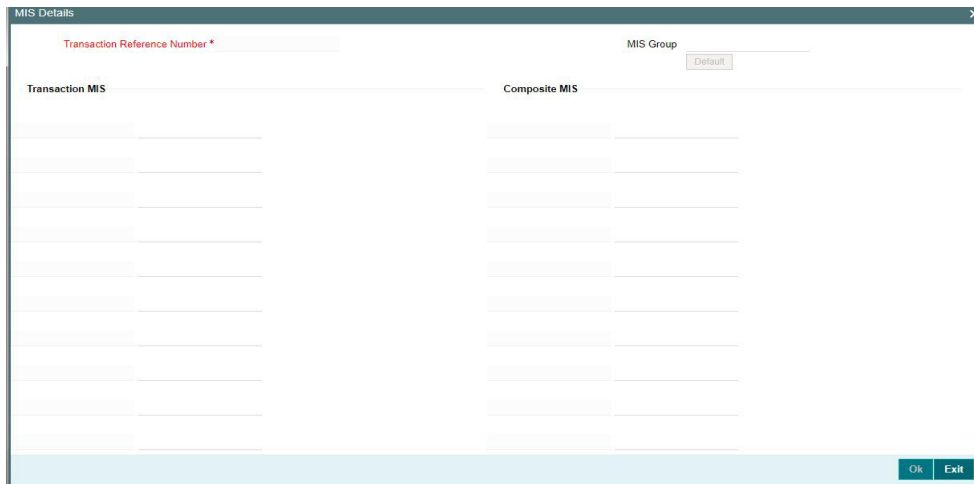
Click on the 'UDF' action button in Outbound ACH Transaction Input screen to invoke UDF screen



User defined fields attached to source is displayed and user can edit the UDF values defaulted

### 2.2.1.5 **MIS Tab**

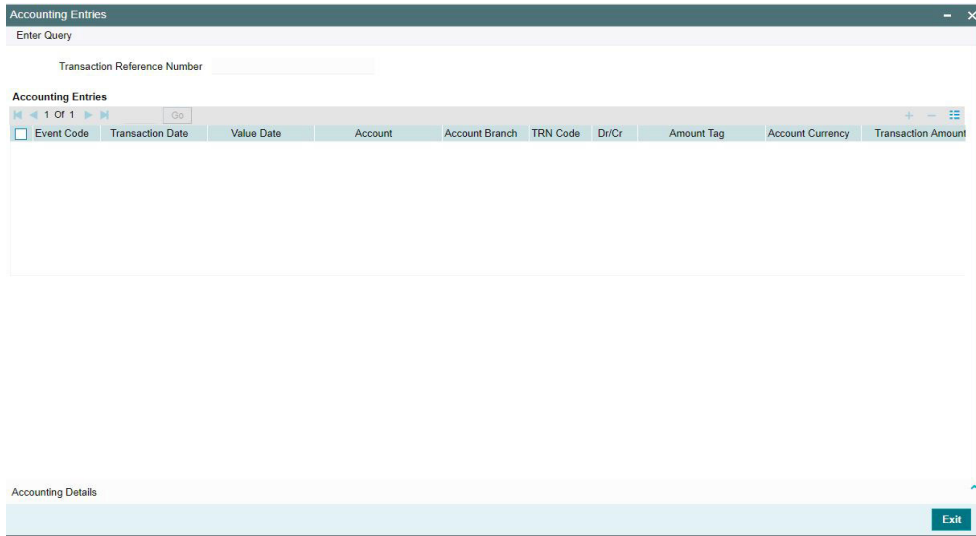
Click on the 'MIS' action button in Outbound ACH Transaction Input screen to invoke MIS screen



You can specify the MIS details in this sub-screen.

### 2.2.1.6 **Accounting Details Tab**

Click the Accounting Details tab in Transaction Input screen and view the accounting entries for the transaction initiated



By default, the following attributes of the **Accounting Entries** tab are displayed:

- Event Code
- Transaction Date
- Value Date
- Account
- Account Branch
- TRN Code
- Dr/Cr.
- Amount Tag
- Account Currency
- Transaction Amount
- Netting
- Offset Account
- Offset Account Branch
- Offset TRN Code
- Offset Amount Tag
- Offset Currency
- Offset Amount
- Offset Netting
- Handoff Status

### **2.2.1.7 Saving of Outbound Transaction**

The system performs the following mandatory field checks and the referential checks during the save of ACH Outbound payment transaction. If any of the below validation fails, then the transaction is rejected with an error code.

Following fields are mandatory for requesting ACH Outbound payments:

- Host Code & Transaction Branch Code
- Network Code
- Debtor Account or Debtor IBAN

- Creditor Bank Code
- Creditor Account (or Creditor IBAN, if IBAN is mandatory for the Network)
- Creditor Name
- Transfer Currency
- Transfer Amount
- Value Date

If the source code is not MANL, then it is mandatory to specify the Source reference number.

Customer/Account status validation is done based on the status details available in External Customer maintenance/External Account maintenance.

Holiday check for instruction date is done based on the local branch holidays maintained.

Any validation failure from user interface screen throws error on transaction saving. You can check the error details from the respective error message displayed and can take re medial action before re-submitting.

### 2.2.1.8 **Additional Validation for SCT Processing:**

Processing of	Related Message	Validation
SCT processing PADOTONL	pacs.008	For Creditor agent BIC /debtor agent BIC:IF the country code embedded in the BIC has one of the following values:  "PF", "NC" or "WF", AND the country code embedded in the Creditor Agent BIC does not have one of the following values: "FR", "GP", "RE", "MQ", "GF", "PM", "PF", "NC", "WF", "BL", "MF" or "YT", THEN the individual transaction is rejected

### 2.2.1.9 **ACH Outbound SOAP/REST Web services**

Oracle Banking Payments allows you to process the Outbound ACH payment request received from SOAP or REST web services. All the transactions created based on the requests received from SOAP/REST web services are always auto authorized.

The system picks the booking date of the transaction as the application server date. Based on the debit account number through External Account Maintenance, the system derives at the debit account name, debit currency and debit customer.

The following fields are supported for a payment instruction received through REST services:

- Source Reference Number
- Source Code
- Host Code
- Transaction Branch
- Network Code

- Debtor Account (Debtor IBAN if IBAN is mandatory for the network)
- Creditor Bank Code
- Creditor Account (Creditor IBAN if IBAN is mandatory for the network)
- Creditor Name
- Transfer Currency
- Transfer Amount
- Instruction Date

Initial validations as explained in section 2.2.5 are applicable for payment transactions received from channels as well.

If instruction date is a holiday, activation date is derived as next working day

In case of invalid accounts/bank codes, system does Bank/Account re-direction if any maintenance is available for the invalid codes.

Any validation exception moves the transaction to exception queue. For more details please refer to User Manual on Exception Queues.

#### **2.2.1.10 Processing of outbound pacs.008.001.02 for Fee or Interest Compensation Payment**

When a payment is required for fee and interest compensation corresponding to an outbound SCT Inquiry, two transactions can be included in a single outbound pacs.008. Depending on whether fee payment or interest compensation payment or both, the category purpose is set to 'FCOL' (Fee Collection), 'INTE' (Interest) or 'FCIN' (Fee Collection and Interest).

The pacs.008 used for payment of fee and/or interest compensation related to SCT inquiry messages camt.027 and camt.087, to be sent by the sender in the ICF file but in a dedicated bulk, that can contain up to two transactions.



## 2.2.1.11 Outbound SEPA CT Transaction Summary

User can view the summary of Outbound ACH transactions in this screen. You can invoke the 'Outbound SEPA CT Transaction Summary' screen by typing 'PASOTONL' in the field at the top right corner of the Application toolbar and clicking on the adjoining arrow button.

Outbound SEPA CT Transaction Summary

Search Advanced Search Reset Clear All

Case Sensitive

Transaction Reference Number

End to End Identification

Source Reference Number

User Reference Number

Network Code

Source Code

Authorization Status

Template Id

Booking Date

Instruction Date

Activation Date

Transfer Currency

Transfer Amount

Maker ID

Checker ID

Linked Transaction Reference

Transaction Branch

Debtor Account IBAN

Customer Number

Company Identifier

Customer Service Model

Creditor Account IBAN

Creditor Bank Code

Records per page 15 1 Of 1 Go Lock Columns 0

Transaction Reference Number	Booking Date	Transaction Branch	End to End Identification	Instruction Date	Debtor Account IBAN	Source Reference Number	Activation Date	Customer Number	User Reference Number	Transfer Currency	Company
------------------------------	--------------	--------------------	---------------------------	------------------	---------------------	-------------------------	-----------------	-----------------	-----------------------	-------------------	---------

Exit

You can search for the records using one or more of the following parameters:

- Transaction Reference Number
- End to End Identification
- Source Reference Number
- User Reference Number
- Network Code
- Source Code
- Authorization Status
- Template ID
- Booking Date
- Instruction Date
- Activation Date
- Transfer Currency
- Transfer Amount
- Maker ID
- Checker ID
- Linked Transaction Reference
- Transaction Branch
- Debtor Account IBAN
- Customer Number
- Company Identifier

- Creditor Account IBAN
- Creditor Bank Code

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria. Double click a record or click 'Details' button to view the detailed maintenance screen.

### **2.2.2 Outbound SEPA CT Transaction View**

You can view the complete details about the ACH transaction, approvals from the system, Queue actions, and all the details pertaining to the transaction in this screen.

You can view outbound Fee and/or Interest Compensation Payments sent. When launched from the Response to Outbound SEPA CT Inquiry (PADOQRSP) screen, the PADOVIEW screen displays the outbound Fee and/or Interest Compensation Payment generated corresponding to the SCT inquiry.

You can invoke "Outbound SEPA CT Transaction View" screen by typing 'PADOVIEW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click 'New' button on the Application toolbar.

Outbound SEPA CT Transaction View

Enter Query

Transaction Branch  
 Branch Name  
 Host Code  
 Host Code Description  
 Source Code  
 Source Code Description  
 Network Code  
 Network Code Description

Transaction Reference Number  
 User Reference Number  
 Source Reference Number  
 File Reference Number  
 Consolidation Reference Number  
 Linked Transaction Reference  
 End to End Identification  
 Payment Batch ID  
 Template ID

Main Pricing Exceptions

Debtor Details

Debtor Account  
 Debtor IBAN  
 Account Currency  
 Debit Currency Name  
 Debtor Name  
 Account Branch  
 Debit Amount  
 Customer Number  
 Customer Service Model  
 Company Identifier  
 Company Name  
 Charge Account Number  
 Account Name  
 Account Branch  
 Account Currency

Payment Details

Booking Date  
 Original Instruction Date  
 Instruction Date  
 Activation Date  
 Instructed Currency Indicator  
 Instructed Currency  
 Instructed Currency Name  
 Instructed Amount  
 Transfer Currency  
 Transfer Currency Name  
 Transfer Amount  
 Exchange Rate  
 Debit Value Date  
 Credit Value Date  
 FX Reference Number  
 Local Currency Equivalent  
 Remarks  
 On Us Transfer

Creditor Details

SSI Label  
 Creditor Account  
 Creditor IBAN  
 Creditor Name  
 Creditor Bank Code

Transaction Status

Transaction Status  
 Debit Liquidation Status  
 Credit Liquidation Status  
 Prefunded Payments  
 Sanction Seizure  
 Exception Queue  
 Accounting Handoff Status

Dispatch Details

Dispatch Status  
 Dispatch Date  
 ICF File Reference Number

External System Status

Sanctions Check Status  
 Sanctions Check Reference  
 External Credit Approval Status  
 External Credit Approval Reference  
 External Exchange Rate Status  
 External Rate Reference

Cancellation Request Details

Cancellation Request Reference  
 Reason Code  
 Reason Description  
 Reason Proprietary  
 Cancellation Request Status  
 Cancellation Status

View Queue Action | UDF | MIS | View Repair Log | Accounting Entries

Maker ID  
 Maker Date Stamp

Checker ID  
 Checker Date Stamp

Authorization Status

Exit

- From this screen, click Enter Query. The Transaction Reference field gets enabled which opens an LOV screen.
- Click the Fetch button and select the required transaction.
- Along with the transaction details, user can also view the Status details for the following:
  - Transaction Status
  - Dispatch Details
  - External System Status
  - Cancellation Request Details (Details pertaining to the cancellation request for the transaction gets updated here)
- Click Execute Query to populate the details of the transaction in the Outbound Low Value Payments (ACH) Transaction View screen. The system displays all the fields in the below mentioned tabs based on the transaction reference number selected.

## Accounting Handoff Status

Accounting Handoff status for a transaction is set considering the accounting status of all accounting entries for the transaction and assigning the priority for the status as below:

- Rejected
- In Progress (if any entry has status as Pending/Deferred/Requested)
- Success
- Cancelled
- Suppressed
- Not Applicable

## Accounting Queue

You can navigate to Accounting Queue by pressing Accounting Queue Button. All accounting entries of the transactions in the Accounting Queue are listed. If no entry is available for the transaction error is displayed.

For more details on Main and Pricing tabs refer to 'PADOTONL' screen details above

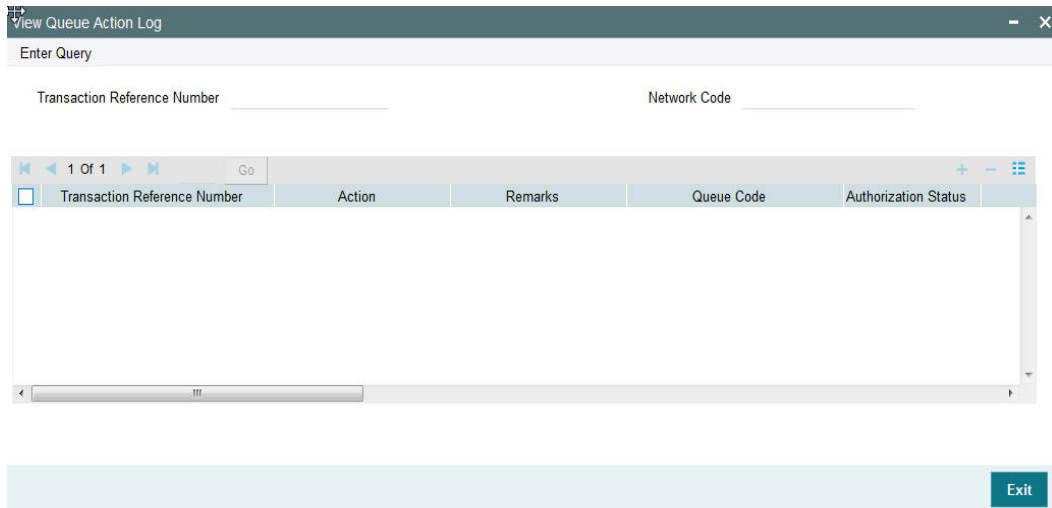
### 2.2.2.1 Exceptions Tab

Click the Exceptions Tab to invoke this screen and specify the all the required details.

The screenshot shows the 'Exceptions' tab interface. At the top, there are navigation tabs: 'Main', 'Pricing', and 'Exceptions' (which is highlighted in red). Below this is the 'Recall Details' section with a 'Recall Status' dropdown menu. The main area is split into two columns. The left column contains 'Recall Request' fields: Recall Reference, Recall Date, Recall Reason Code, Recall Reason, Additional Information, Originator Name, Originator Bank, Dispatch Status (dropdown), File Reference Number, and Dispatch Date. The right column contains 'Recall Response' fields: Response Type, Response Reference, Response Date, Returned Amount, Return Charges, Response Reason Code, Response Reason, Additional Information Line 1, and Additional Information Line 2. Below these are 'Return Details' fields: Return Reference, Return Date, Return Reason Code, Return Reason, Returned Amount, Originator Name, and Originator Bank. To the right of Return Details are 'Network Reject Details' fields: Reject Reference, Reject Date, Reject Reason Code, and Reject Reason. At the bottom left is the 'External System Status' section with fields: Sanction Check Status (dropdown), Sanction Check Reference, External Account Check Status (dropdown), and External Account Check Reference. The footer contains a navigation bar with buttons for 'View Queue Action', 'UDF', 'MIS', 'View Repair Log', and 'Accounting Entries'. Below these are fields for 'Maker Id', 'Checker Id', 'Authorization Status', 'Maker Date Stamp', and 'Checker Date Stamp', and an 'Exit' button.

### 2.2.2.2 View Queue Action Log

User can view all the queue actions for the respective transaction initiated. You can invoke this screen by clicking the 'View Queue Action' button in 'PADOVIEW' screen, where the Transaction Reference Number is auto populated and related details are displayed



Following details are displayed:

- Transaction Reference Number
- Network Code
- Action
- Remarks
- Queue Code
- Authorization Status
- Maker ID
- Maker Date Stamp
- Checker ID
- Checker Date Stamp
- Queue Status
- Queue Reference No
- Primary External Status
- Secondary External Status
- External Reference Number

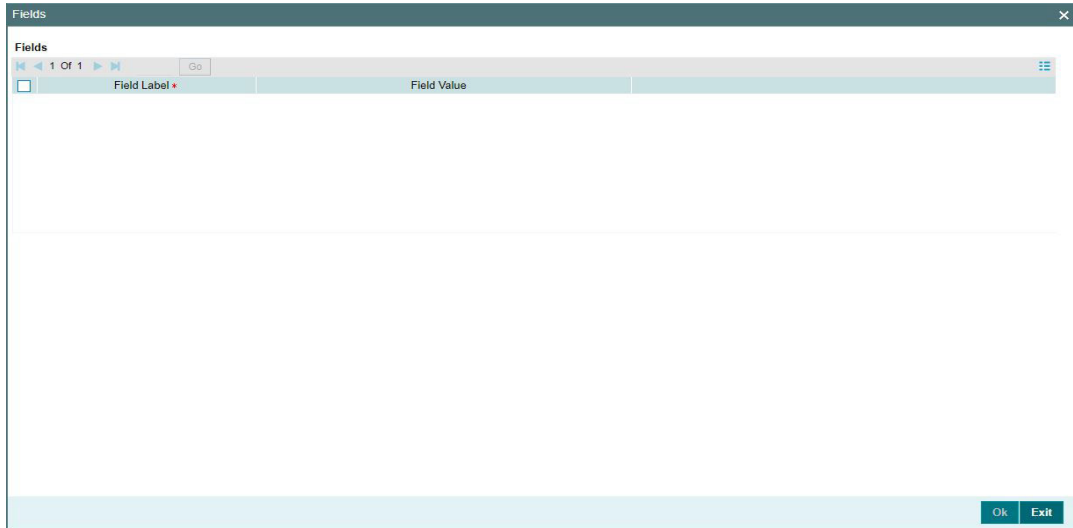
You can view the request sent and the corresponding response received for each row in Queue Action Log.

Also you can view the request sent to and the response received from external systems for the following:

- Sanction screening
- External credit approval
- External Account Check
- External FX fetch
- External price fetch
- Accounting system

### 2.2.2.3 UDF Tab

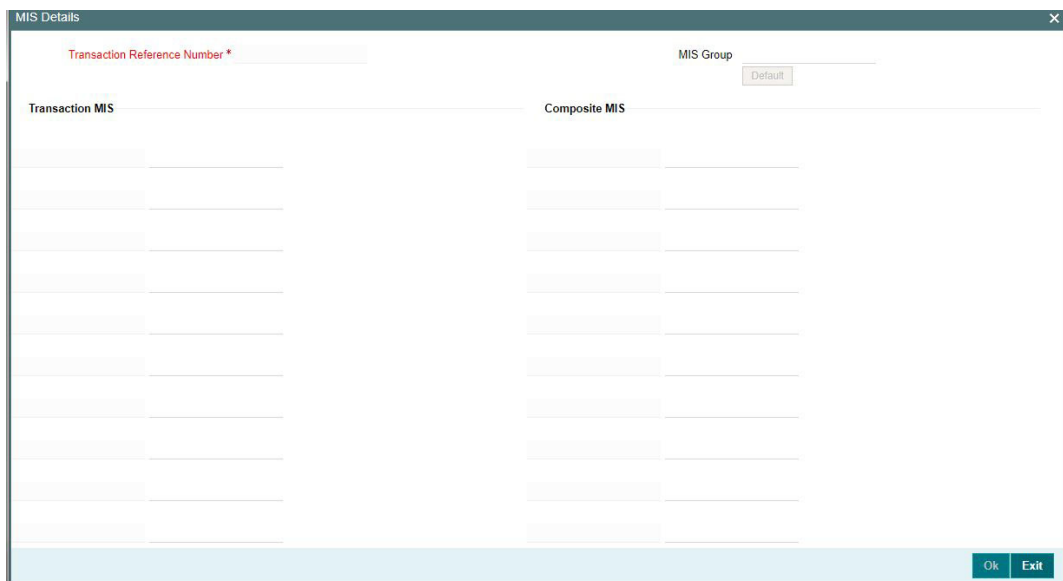
You can invoke this screen by clicking UDF tab in the PADOVIEW screen. For more details on the fields refer to section 2.2.1.4



The screenshot shows a window titled "Fields" with a close button (X) in the top right corner. Below the title bar, there is a navigation bar with a left arrow, "1 Of 1", a right arrow, and a "Go" button. The main area contains a table with two columns: "Field Label" and "Field Value". The table is currently empty. At the bottom right of the window, there are "Ok" and "Exit" buttons.

### 2.2.2.4 MIS Tab

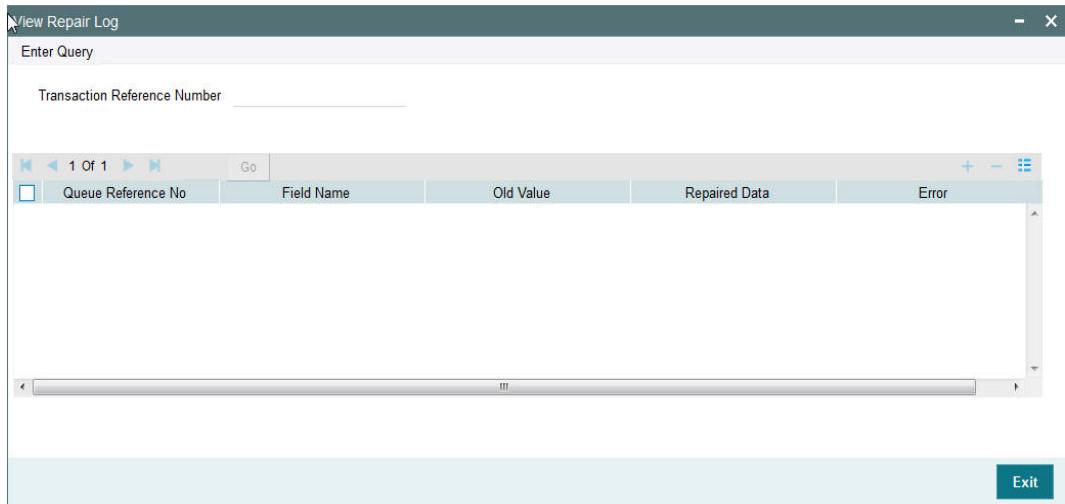
You can invoke this screen by clicking MIS tab in the PADOVIEW screen. For more details on the fields refer to section 2.2.1.5



The screenshot shows a window titled "MIS Details" with a close button (X) in the top right corner. Below the title bar, there are two input fields: "Transaction Reference Number" (with a red asterisk) and "MIS Group" (with a "Default" button next to it). Below these fields, there are two columns of data: "Transaction MIS" and "Composite MIS". Each column contains a list of horizontal lines representing data rows. At the bottom right of the window, there are "Ok" and "Exit" buttons.

### 2.2.2.5 View Repair Log

You can view all the Repair actions for the respective transaction initiated. You can invoke this screen by clicking the 'View Repair Log' button in PADOVIEW screen, where the Transaction Reference Number is auto populated and related details are displayed

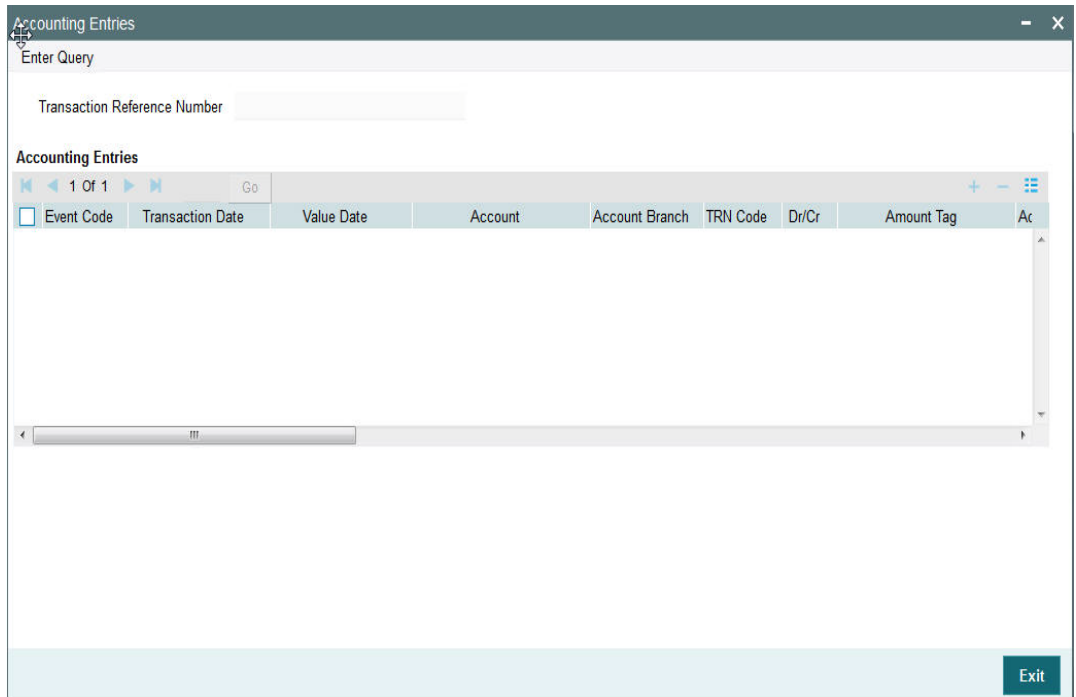


Following details are displayed:

- Queue Reference No
- Field Name
- Old Value
- Repaired Data
- Error

### 2.2.2.6 Accounting Entries Tab

You can invoke this screen by clicking Accounting Entries tab in the PADOVIEW screen. For more details on the fields refer to section 2.2.1.6



## 2.2.2.7 Outbound SEPA CT Transaction View Summary

You can view the summary in “Outbound SEPA CT Transaction View Summary” screen. You can invoke the ACH Outbound Payments Summary screen by typing ‘PASOVIEW’ in the field at the top right corner of the Application toolbar and clicking on the adjoining arrow button.

Outbound SEPA CT Transaction View Summary

Search Advanced Search Reset Clear All

Case Sensitive

Transaction Reference Number Booking Date YYYY-MM-DD Transaction Branch

End to End Identification Instruction Date YYYY-MM-DD Debtor IBAN

Source Reference Number Activation Date YYYY-MM-DD Customer Number

User Reference Number Transfer Currency Company Identifier

File Reference Number Transfer Amount Customer Service Model

Payment Batch ID Transaction Status Creditor IBAN

Consolidation Reference Number Creditor Bank Code FX Reference Number

Dispatch Status Network Code Dispatch Date

Source Code Exception Queue ICF File Reference Number

Records per page: 15 1 Of 1 Go Lock Columns: 0

Transaction Reference Number	Booking Date	Transaction Branch	End to End Identification	Instruction Date	Debtor IBAN	Source Reference Number	Activation Date	Customer Number	User Reference Number	Transfer Currency	Company Identifier

Cancel Request | Generate Non-Receipt Inquiry | Generate Value Date Inquiry | View Inquiries

Exit

You can search for the records using one or more of the following parameters:

- Transaction Reference Number
- End to End Identification
- Source Reference Number
- User Reference Number
- File Reference Number
- Payments Batch ID
- Network Code
- Source Code
- Consolidation Reference Number
- FX Reference Number
- SSI Label
- Booking Date
- Instruction Dare
- Activation Date
- Transfer Currency
- Transfer Amount



- Transaction Status
- DispatchStatus
- Dispatch Date
- ICF File Reference Number
- Linked Transaction Reference
- Exception Queue
- Prefunded Payments
- Transaction Branch
- Debtor IBAN
- Customer Number
- Company Identifier
- Customer Service Model
- Creditor IBAN
- Creditor Bank Code
- Template Id
- Exception Queue
- Prefunded Payments

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria.

Double click a record or click 'Details' button to view the detailed maintenance screen.

#### **2.2.2.8 ACH Cancellation Request**

You can input the cancellation requests for outbound ACH transactions in this screen.

You can invoke this screen by clicking 'Cancel Request' action button in the Outbound Low Value Payments (ACH) View Summary screen (PASOVIEW).

The screenshot shows the 'ACH Cancellation Request' window. At the top, there is a 'Save' button. Below it are several input fields: 'Host Code \*', 'Source Code', 'Cancellation Request Reference \*', 'Source Reference Number', 'Requested Date \*' (with a date mask 'dd-MMM-yyyy'), and 'Remarks'. A section titled 'Cancellation Reason Details' contains 'Reason Code', 'Reason Proprietary', and 'Reason Description'. Below the form is a grid with a 'Go' button and a '1 Of 1' indicator. The grid has columns: Transaction Reference Number, Transaction Status, Network Code, Cancellation Request Status, Cancellation Status, Customer Number, Customer Name, and Instr. At the bottom, there are fields for 'Maker Id', 'Checker ID', 'Authorization Status', 'Maker Date Stamp', and 'Checker Date Stamp', along with a 'Cancel' button.

To initiate a cancellation request for the Domestic Low value (ACH) transaction, select a record in the PASOVIEW screen and click on 'Cancel Request' action.

Following details gets defaulted on selecting the record and is not modifiable:

- Host code
- Source Code
- Cancellation Request Reference
- Source Reference Number (No value is displayed here)
- Requested Date

### Remarks

Specify the cancellation request input here, if any.

### Cancellation Reason details

#### Reason Code

Select the Reason code from the list of values. All the ISO cancellation reason codes maintained are listed here.

#### Reason Description

System defaults the description of the reason code selected.

#### Reason Proprietary

Specify the Reason Proprietary. Allowed character length is 35.

The following fields in the grid are defaulted with details of the book transaction selected for cancellation:

- Transaction Reference Number

- Transaction Status (Displays the status of the transaction)
- Network Code
- Cancellation Request Status (Drop down options are - 'Cancellation Requested' and 'Cancellation Rejected'. By defaults it is 'Null')
- Cancellation Status (Drop-down options are - 'Cancelled', 'Exception'. By default it is 'Null')
- Customer Number
- Customer Name
- Instruction Date
- Debtor Account Number
- Debit Amount
- Creditor Account Number
- Credit Amount
- Error Code – Displays the Error code for Rejected requests (or) requests marked as 'Exception'
- Error Description – Error Description for rejection / exception is displayed

Following are the validations, on saving the cancellation request:

- If Reason Code or Reason Proprietary is not inputted, system throws a error message on saving the request
- For the transactions, for which the Cancellation Request Status is marked as 'Cancellation Rejected', on saving further validations are done, such as:
  - Previous cancellation request for the transaction is in unauthorized status
  - Transaction status is in Cancelled / Seized / Rejected/ Returned/ Processed/ Recall Requested/ Recall Seized

On authorization of the cancellation request:

- For each transaction selected, below validations are done and transaction level cancellation request status are marked as 'Cancellation Rejected'
  - Transaction status is in Cancelled / Seized / Rejected/ Returned/ Processed/ Recall Requested/ Recall Seized
  - Previous cancellation request for the transaction is in unauthorized status
- After successful validations, the cancellation request for successful transactions are logged into a module specific cancellation request table, which is referred during outbound transaction processing
  - Cancellation Request status is marked as 'Cancellation Requested'
  - Cancellation request reference & cancellation reason code are updated in the transaction which can be viewed in the View Detail screen (PADOVIEW)

### **2.2.3 Outbound Request for Status Update View**

You can view the details of an individual outbound "Request for Status Update" message and the original transaction corresponding to the status request.

You can invoke "Outbound Request for Status Update View" screen by typing 'PMDOSTRQ' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button.

You can view following fields

- Branch Code
- Host Code
- Network Code
- Status Request Id
- Message Identification
- Creation Date and Time
- Original Message Identification
- Original Message Type
- Original Reference
- End to End Identification
- Transaction Reference
- Settlement Amount
- Settlement Date
- Debtor Name
- Debtor IBAN
- Debtor Bank Code
- Creditor Name
- Creditor IBAN
- Creditor Bank Code

### **View Original Transaction**

On clicking “View Original Transaction”, you can view the screen corresponding to the original transaction.

### 2.2.3.1 Outbound Request for Status Update View Summary

You can invoke the “Outbound Request for Status Update View Summary” screen by typing ‘PMSOSTRQ’ in the field at the top right corner of the Application toolbar and clicking on the adjoining arrow button.

The screenshot shows a web application interface for searching and viewing summary information for outbound requests. The search criteria section includes fields for Message Id, Status Request Id, Original Reference, Original Message ID, Network Code, Creation Date, and Original Message Type. The data table below has columns for all these fields plus Payment Type, Branch Code, Host Code, and Transaction Reference Number. The interface includes navigation controls like 'Records per page' (set to 15) and 'Go' buttons. An 'Exit' button is located at the bottom right of the window.

You can search for the records using one or more of the following parameters:

- Message Id
- Status Request Id
- Original Reference
- Original Message ID
- Network Code
- Creation Date
- Original Message Type

Once you have specified the search parameters, click ‘Search’ button. The system displays the records that match the search criteria. Double click a record or click ‘Details’ button to view the detailed maintenance screen.

You can perform below action:

#### **View Response**

For a selected row, respective recall response or inquiry response is displayed

## 2.3 ACH Outbound Transaction Processes and Validations

The transaction authorization process involves the following steps for a payment transaction with Activation date as current date:

- Network related validations
- IBAN check
- Duplicate check

- Authorization Limits Check
- Transaction cutoff time check
- Sanction check
- Computation of Charge & Tax
- Exchange rate pickup
- ECA check
- Network cutoff time check
- Debit /Credit Accounting
- Dispatch file generation
- Dispatch Accounting

Other Validations applicable for the Outbound ACH transaction processing are:

- Future Dated Transactions
- Branch Holiday Parameter

### **2.3.1 Network Related Validations**

The system validates any debtor, creditor, bank, additional details specified for a payment transaction against the valid characters allowed for the network. If any field contains invalid SEPA character, then the transaction is moved to repair queue with error details.

#### **2.3.1.1 Network Character Validation for Other Outbound Clearing messages**

Network Character Validation is done for the R-transactions initiated manually for the following payment types:

- Recall request
- Recall Response
- Return of Inbound payment

This validation is done only on fields input by the user except LOV and drop-down fields.

- The Allowed Character set specified in the Special Character maintenance for the network is used for this validation.
- Error message is displayed on failure of this validation, and the request would not be saved unless the user corrects the error(s).

#### **2.3.2 IBAN Check**

If 'IBAN Validation Required' flag is checked for the network, then IBAN verification for Debtor IBAN, Creditor IBAN and creditor BIC is done against the IBAN format maintained for the respective country.

When the debit account is a valid GL for outbound transaction Debit IBAN, Debtor Name and Debtor Address fields are defaulted from PMDGLIBN if a record is available for that GL.

Please refer to *Payments Core User manual* for more details on IBAN check.

#### **2.3.3 Duplicate Check**

The duplicate check for a transaction is done during transaction processing if Duplicate check is applicable for the Source. Payment fields marked for duplicate check in Source Maintenance are matched with all the payments booked within the duplicate period. Booking date of the payments is considered for evaluating duplicate period.

Duplicate period is considered based on the number of days maintained for the source. If the maintenance is not available, then the duplicate check is not done.

If there are any matching payments with the fields identical with the payment being processed, then the payment is moved to Business Override Queue for further investigation.

### 2.3.4 Transaction Cutoff Time Validations

Transaction cut off time validation is based on the Transaction Cut-off Time Maintenance (PMDCTOFF) screen. Transaction cutoff time check is done only for transaction with payment activation date is current date.

Transaction Cut-off time for the payment network and Transaction Type 'Outbound' is fetched from the maintenance for the following combination:

- Source - Specific/ALL
- Service Model - Specific/ALL
- Customer - Specific/ALL

Cut off time is derived as follows:

SI.No	Network	Transaction Type	Source	CSM	Customer
1	Network ID	Outbound	Specific	Specific	Specific
2	Network ID	Outbound	ALL	Specific	Specific
3	Network ID	Outbound	Specific	Specific	ALL
4	Network ID	Outbound	ALL	Specific	ALL
5	Network ID	Outbound	Specific	ALL	ALL
6	Network ID	Outbound	ALL	ALL	ALL

If payment processing time is lesser than or equal to the Cut-off date time derived, then the payment is considered as 'Pre Cut-off' payment and proceeds with further processing.

If payment save date time or payment receipt date time exceeds the Cut-off date time derived then the payment is considered as 'Post Cut-off' payment and post cut off status is updated for the transaction.

If the flag 'Move forward to next working day' is checked then Activation date of the transactions which are post cut off is moved to next business day automatically.

User is allowed to force release the transaction with today's value date from post cut off Queue. Payments released from Post Cutoff queue would not undergo transaction cut-off time checks again.

### 2.3.5 Sanction Check

If sanction screening is required for the Network and the customer, request is sent to External Sanction System.

If the sanction check status of the transaction is 'Approved', then further processing continues. If the contract's sanction check response status is 'Override' or 'Rejected' or 'Timed Out', then transaction is logged in 'Sanction Check Exception Queue' and the processing of the transaction is stopped at this stage.

### **2.3.6 Computation of Charge and Tax**

Charge and tax for ACH Payment transactions are calculated based on the Pricing Code linked to Network Currency Preferences (PMDNCPRF) screen.

For more details on pricing, please refer Pricing Use Manual.

### **2.3.7 Small FX Limit Check and Currency Conversion**

For a cross currency payment transaction where debit currency and transfer currency are different, exchange rate maintained for the transaction branch in the core system is considered.

If small FX limit is defined in Network Currency Preferences, then the auto rate pick up happens only if the transfer amount is within the small FX limit. If Small FX limit is not maintained auto rate pick up is done for all cross currency payment transactions without any limit check.

For an Outbound transaction limit check is based on the small FX limit specified in Network Preferences for transaction type 'Outbound'.

Exchange Rate Type is based on Network preferences maintained. Buy/Sell indicator is derived by the system based on the currency pair maintenance available.

If the transfer amount is above the small FX limit specified, system checks whether External Exchange Rate is applicable in Network Preferences.

If external system is available then system interfaces with external system for receiving the exchange rate.

Payment contract is moved to Exchange Rate Queue in the following cases with proper error code details and exchange rate status:

- Exchange Rate derivation based on core system maintenance fails
- Small FX limit is breached and no external exchange rate system maintenance is available

Payment contract is moved to External Exchange Rate queue in the following cases:

- Response from External Exchange Rate system is failure or timed out

It is possible to provide exchange rate manually from Queue screen so that transaction proceeds with further processing.

### **2.3.8 External Credit Approval Check**

Payments send debit accounting entries pertaining to payment amount and charge/tax amounts to external DDA system for credit approval.

External Credit Approval is done for all the external accounts for which 'External Credit Approval Required' flag is enabled. ECA system for the credit check is derived based on the External Account maintenance.

If the ECA response status for a payment transaction is 'Approved', then further processing continues. If ECA validation fails i.e. the status is 'Override', 'Rejected', or 'Timed out', then the transaction is logged in ECA Exception queue.



---

**Note**

Customer and account status checks are done by the external ECA system along with account balance check.

---

### **2.3.9 Network Cutoff Time Check**

The system checks the network cutoff time based on the cut off time maintained for the network. The system considers the application server time for cut off time check. Transactions which failed cut off time check is moved to Post Network Cutoff Queue.

### **2.3.10 Debit/Credit Accounting**

Debit liquidation accounting entries have both payment entries and charge/tax entries. Accounting details are handed off to accounting system with debit/credit liquidation accounting code linked at Network Currency preferences.

### **2.3.11 SEPA Credit Transfers**

SCT batch processing mode ('Batch Processing Option') is a value-added service of the STEP2 SCT Service in which files from sending Direct Participants contain batches of Payments Messages which are already sorted per the receiving Direct Participant.

The expected benefits from this variant of the standard bulk processing are better performances, higher processing capacity and lower transaction costs.

The SCT Batch Processing mode can be used for sending Payment Messages in favour of another Direct Participant or a Reachable BIC. The sending Direct Participant is responsible for grouping the Payment Messages that are for Reachable BICs per receiving Direct Participant.

The Batch Processing Option will always route the batches to the receiving Direct Participant indicated by the sender as Instructed Agent provided that:

- Receiver is a Direct Participant listed in the STEP2 SCT Routing Table
- Receiver is entitled to receive batches
- Both the sender and receiver have configured the Bilateral Relationship with each other.

### **2.3.12 Dispatch Processing**

The linked Direct Participant has to be stored in dispatch details as Instructed agent if the creditor agent is an indirect BIC for each payment, Batch processing is applicable for each payment record for dispatch, if the Instructed agent is enabled for Batch processing.

- If Creditor Agent is a direct participant, then the same bank will be the Instructed agent and batch processing preference can be fetched for that bank.
- All payment records for which batch processing is enabled is processed separately while generating the dispatch file.
- Records with same instructed agent creates a batch per settlement date and message type.
- A new batch is created, if the number of messages exceed the maximum number allowed for a batch.
- A new file is created for the rest of the batches, if the number of batches for a single file is exceeding the maximum allowed number of batches.

- Messages with Instructed Agents for which Batch Processing is not applicable creates a separate dispatch file in bulk mode in the existing way.
- Batch level validations:
  - Batches can contain only a single type of message
  - Batches always have a unique identifier (Message ID)
  - Each batch has the same Interbank Settlement Date and Instructed Agent for all the transactions included in the Batch since these parameters are at XML Group Header level
  - Multiple batches with same Settlement Date can be present in a single file
  - Within a file containing different types of messages, batches follow a specific order.

The following messages types are exchanged using the Batch Processing Option:

- pacs.008: Credit transfer message
- camt.056: Recall message
- pacs.004: Return message
- camt.029: Negative answer to a Recall

Batches must be arranged in the same order of message types.

### **Additional validations on Dispatch Processing**

- For a transaction, tracking is based on both Dispatch Reference and File Reference so that when a file re-generation is triggered only the transactions which were part of the original file only should be picked up.
- Dispatch file generation is based on the activation date. If the activation date is a network holiday, dispatch will be scheduled for first cycle of next network business day.
- Settlement date population for the bulks is based on the instruction date of the transaction. The dispatch file has separate bulks based on settlement date if future dated transactions are part of the file.
- If any transaction is with back value instruction date, the settlement date is populated as current date provided, it is not a Network holiday or next network business day.
- On force release from Network Cutoff queue, if no dispatch cycle available for current date, a new dispatch schedule is created without populating the time. This transaction can be either manually dispatched on the same day or the next day's first dispatch cycle will pick up the transaction.
- Dispatch accounting consolidation has to be based on settlement date, transaction branch and message type.

### **2.3.13 Dispatch file format**

Dispatch files in batch processing mode has to be generated with I extension with File name as below:

#### **2.3.13.1 File Naming convention**

- EEVSSSSBBBBBBBX...X.Z
- EE must be S2 (STEP2);
- VV is the format version 03;
- SSS is the three character service identifier, SCT in this case;
- BBBBBBBB is the BIC(8) of the Direct Participant
- X...X (optional) is up to 15 characters for use by the Direct Participant; and
- Z indicates the type of the file, where: I = ICF (SCT)

- The STEP2 central system generates files with X...X fields as follows and the same will be done in FLEXCUBE -
- YYMMDDHHMMSSNNN, where:

YYMMDDHHMMSS, which is the file creation date and time, and NNN, which is an incremental number starting from 000 that is reset to 000 every time DD (date) Changes

### **2.3.13.2 Dispatch and Validation File Changes**

- The pacs.028 messages generated is included in the ICF file generated in the next dispatch cycle as a separate bulk. In batch mode, it will be having a separate bulk per receiving bank-wise.
- ICF file header contains a tag for total number of pacs.028 messages < NumSRBlk>
- Inbound CVF status file contains the Network reject status of pacs.028 message as well.

The Network accept/reject status can be viewed from Status requests details sub screen. No processing impact will be there for Network reject received.

### **2.3.14 Future Dated Transactions**

Future dated ACH transactions are processed by separate jobs. Processing of transactions will be completed till sanction check on booking date itself. During beginning of day, future dated transaction job picks up transactions with Activation date as current date. Transaction processing starts from initial validations again, on activation date.

Future dated transactions job should be run after rate refresh and this has to be operationally handled.

### **2.3.15 Branch Holiday Parameter**

In addition to Currency and Network Holidays, Branch holidays is considered in determining the Value date and Activation date for SWIFT, ACH, and RTGS payments.

Processing Branch holidays is considered in the Dates resolution only if a particular parameter in Network Preferences for the 'Outbound' or 'Inbound' transaction type is checked.

This new parameter is called 'Consider Branch Holidays in Dates resolution'.

This parameter is added to this maintenance under a new sub-section called "Value Dating Preferences".

## **2.4 ACH Inbound Transactions**

This section contains the following topics:

- [Section 2.4.1, "Inbound SEPA CT Transaction Input"](#)
- [Section 2.4.1.8, "Inbound SEPA CT Transaction Input Summary"](#)
- [Section 2.4.2, "Inbound SEPA CT Transaction View"](#)
- [Section 2.4.2.7, "ACH Inbound PaymentsSEPA CT Transaction View Summary"](#)

### **2.4.1 Inbound SEPA CT Transaction Input**

You can manually create an ACH Inbound Payment by providing the details in the Input screen.

You can invoke the “Inbound SEPA CT Transaction Input” screen by typing ‘PADITONL’ in the field at the top right corner of the application tool bar and clicking on the adjoining arrow button.

You can specify the following details

### **Transaction Branch code**

The system defaults the transaction branch code with the user’s logged in branch code.

### **Branch Name**

The system defaults the Branch Name of the transaction branch code.

### **Host Code**

The system defaults the host code of transaction branch on clicking ‘New’

### **Host Code Description**

The system defaults the Description of the Host Code.

### **Source Code**

For manual transactions source code is defaulted as MANL. This denotes that the it is a manually input transaction.

### **Source Code Description**

The system defaults the description on selecting the Source Code.

### **Network Code**

The system displays the network code if only one Network is maintained with payment type as ACH for the host code. If more than one networks are present, you can select the network code from the available list of values.

### **Network Code Description**

The system defaults the description on selecting the Network Code.

### **Transaction Reference Number**

The system generates the transaction reference number. For more details on the format, refer the Payments Core User Guide.

### File Reference Number

Specify the specific File reference number.

### Source Reference No

Specify the Source Reference number

### Inbound Message ID

In the transaction input screen, Inbound Message ID has to be specified manually from the message received. This is a unique ID

### Sender End to End ID

This is a unique ID, that is referred for the complete transaction. End to End ID received has to be entered manually here.

### Sender Transaction ID

Specify the Transaction ID. This is a unique ID, specific to the transaction initiated. This Transaction ID is referred, till the end of the transaction

### Sender Instruction ID

Sender Instruction ID received for the Inbound message is input here. This is a unique ID

## 2.4.1.1 Main Tab

You can view Debtor/Creditor/Payment details in this screen. Click on the 'Main' tab to invoke this screen.

The screenshot displays a software interface with a 'Main' tab selected. The interface is divided into three main sections: Creditor Details, Debtor Details, and Payment Details. The Creditor Details section includes fields for Creditor Account Number, Account Branch, Account IBAN, Creditor Name, Account Currency, Credit Currency Name, Credit Amount, Customer Number, and Customer Service Model. The Debtor Details section includes fields for Debtor Account Number, Account IBAN, Debtor Name (marked with a red asterisk), and Debtor Bank BIC. The Payment Details section includes fields for Booking Date, Instruction Date (marked with a red asterisk), Activation Date, Transfer Currency (marked with a red asterisk), Transfer Currency Name, Transfer Amount (marked with a red asterisk), Exchange Rate, FX Reference Number, Local Currency Equivalent, Remarks, and On Us Transfer (a dropdown menu). There are also buttons for 'Enrich' and 'Additional Details'. At the bottom, there are fields for Maker ID, Checker ID, Authorization Status, Maker Date Stamp, and Checker Date Stamp, along with an 'Exit' button.

### Creditor Details

#### Creditor Account Number

You can select both DDA and loan accounts from the list of values as the Creditor Account Number.

All open and authorized accounts maintained in External Customer Account (STDCRACC) and External Consumer Loan Account (STDCRCLN) are listed here.

---

**Note**

- Customer Status Validations and preferences are applied based on the Customer ID linked to Loan/ DDA Account
  - EAC check is skipped, if the Credit account is a Loan account
  - During initial validations, loan account check is done before account re-direction
- 

**Account Branch**

System defaults the Account Branch based on the Creditor Account Number selected.

**Account IBAN**

Based on the creditor account number, IBAN appears by default in the IBAN field, if it is available.

**Creditor Name**

System populates the Creditor Name based on Creditor Account chosen.

**Account Currency**

System populates the Account Currency based on Creditor Account chosen.

**Credit Amount**

This field is populated as the transfer amount converted in credit account currency. The Exchange rate pick up is based on network preferences.

**Customer Number**

This field is defaulted as the customer ID of the Debtor account chosen.

**Customer Service Model**

Specifies the Customer Service Model. This is displayed if customer is linked to a service model.

**Debtor Details****Debtor Account Number & Account IBAN**

Either debtor account number or account IBAN is mandatory. If the network is 'IBAN Check' enabled, it will be mandatory to specify debtor account IBAN

**Debtor Name**

Specify Debtor Name.

**Debtor Bank BIC**

All open and authorized Bank Codes/BIC codes available in local bank directory are listed in this field. The listing is based on the 'Bank Network Identifier' maintained for Network maintenance (PMDNWMNT).

You can choose the appropriate bank code.

**Payment Details****Booking Date**

The system defaults the booking date as application server date.

### **Instruction Date**

The system defaults the Instruction date as current system date. However you can select a back date /future date as Instruction Date. Debit currency/Credit currency & Network holiday checks are applicable for Instruction Date.

### **Activation Date**

System retains the Activation Date input by the user. Also, Activation date will be an optional field. If the activation date is not provided, system will derive the same

Activation Date is calculated in the following way

- The required number of days are present between activation date and instruction date taking into consideration the settlement days, float days and holidays
- Activation date is not a back date
- Activation Date is not a branch holiday

You can correct the dates and retry, if the validation fails on user input. Error message id displayed for the same.

---

#### **Note**

- If the payment request is received through web services, system will re-derive the activation date and will proceed with the payment.
  - If the transaction is moved to Network cut off queue, it is possible to provide Activation Date and Instruction date while performing Carry Forward action.
  - The ' Value Date change' action from Future Valued Queue allows providing a new Activation date & Instruction date
  - ACH/RTGS transactions when force-released with a future instruction date, the transaction processing will be completed with accounting on the current day itself. Dispatch records will be inserted with settlement date as the instruction date. Dispatch of messages/file will happen on the instruction date
- 

### **Transfer Currency**

If the network allows only single currency as per Network currency preferences screen (PMDNCMNT), this currency will be populated as transfer currency. If multiple currencies are allowed, you can select from the list of allowed currencies.

### **Transfer Currency Name**

System defaults the Currency Name on selecting currency.

### **Transfer Amount**

Specifies the amount received in the Inbound payment. This is a mandatory field.

### **Exchange Rate**

If transfer currency & creditor account currency are different, then exchange rate can be provided by the user. The system retain the input value and validates the same against override and stop variances maintained in Network Preferences screen.

If exchange rate is not a user input, the system picks up the exchange rate during 'Enrich' provided the transfer amount is less than the small FX limit maintained. If the exchange rate is not available, system displays an error message.

If transfer amount is more than the small FX limit and if external exchange rate is applicable, then exchange rate pick up will happen during transaction processing.

### **FX Reference Number**

Specify the FX Reference Number.

### **Local Currency Equivalent**

This field displays Local Currency Equivalent of the Transfer Amount.

### **Enrich button**

Enrich button is provided in transaction input screen to populate exchange rate, debit amount and charge/tax amounts.

### **Remarks**

Specify the Remarks.

### **On Us Transfer**

Select the values between Yes or No.

## **2.4.1.2 Pricing Tab**

You can view pricing details in this screen. Click on the 'Pricing' tab to invoke this screen.

Component Name	Pricing Currency	Pricing Amount	Waived	Debit Currency	Debit Amount
----------------	------------------	----------------	--------	----------------	--------------

The following Pricing details are available:

### **Component Name**

The system defaults the pricing component based on the Pricing code linked in Network Currency Preferences.

### **Pricing Currency**

The system defaults the pricing currency.

### **Pricing Amount**

The system defaults the pricing amount from Pricing Value Maintenance screen (PPDVLMNT) as applicable for the payment value date, Payment Source code and Debit Customer Service Model. However you can modify this value.

---

### **Note**

Currency conversions related to charge computation are completed and final amount is populated component wise in the Pricing Tab.

---



## Waiver

The system defaults the waiver. However you can modify this value.

---

### Note

If charge/tax is already waived at price value maintenances, then you cannot uncheck the waiver flag.

---

## Debit Currency

System defaults the customer debit currency, for the charge/tax to be applied

## Debit amount

System defaults the customer debit amount for charge/tax

### 2.4.1.3 Additional Details Button

Click on the 'Additional Details' button to invoke this screen.

Additional Details

Transaction Reference Number \_\_\_\_\_ Host Code \_\_\_\_\_  
Activation Date \_\_\_\_\_ Network Code \_\_\_\_\_

**Debtor Creditor Details** | Other Details | Extended Remittance Information

Debtor Details	Debtor Private Details	Debtor Identification
Address Line 1 _____	Birth Date <u>YYYY-MM-DD</u> _____	Organization Bank ID _____
Address Line 2 _____	Province Of Birth _____	Organization Identification _____
Country _____	City Of Birth _____	Private Identification _____
	Country Of Birth _____	Identification Issuer _____
		Identification Scheme Code _____
		Identification Scheme Proprietary _____

Creditor Details	Creditor Private Details	Creditor Identification
Address Line 1 _____	Birth Date <u>YYYY-MM-DD</u> _____	Organization Bank ID _____
Address Line 2 _____	Province Of Birth _____	Organization Identification _____
Country _____	City Of Birth _____	Private Identification _____
	Country Of Birth _____	Identification Issuer _____
		Identification Scheme Code _____
		Identification Scheme Proprietary _____

Ultimate Debtor Details	Ultimate Debtor Private Details	Ultimate Debtor Identification
Name _____	Birth Date <u>YYYY-MM-DD</u> _____	Organization Bank ID _____
	Province Of Birth _____	Organization Identification _____
	City Of Birth _____	Private Identification _____
	Country Of Birth _____	Identification Issuer _____
		Identification Scheme Code _____
		Identification Scheme Proprietary _____

Ultimate Creditor Details	Ultimate Creditor Private Details	Ultimate Creditor Identification
Name _____	Birth Date <u>YYYY-MM-DD</u> _____	Organization Bank ID _____
	Province Of Birth _____	Organization Identification _____
	City Of Birth _____	Private Identification _____
	Country Of Birth _____	Identification Issuer _____
		Identification Scheme Code _____
		Identification Scheme Proprietary _____

Ok Exit

## Creditor Debtor Details Tab

Specify the debtor and creditor details:

### Creditor Details

#### Address Line 1

Specify the address of the debtor.

#### Address Line 2

Specify the address of the debtor.

**Country**

Specify the Country of residence of the creditor. Alternatively, you can select the country from the option list. The list displays all valid country codes maintained in the system.

**Creditor Private Details****Birth Date**

Select the date of birth of creditor from the adjoining calender.

**Province Of Birth**

Specify the province of birth of the creditor.

**City Of Birth**

Specify the city of birth of the creditor.

**Country Of Birth**

Specify the country of birth of the creditor. Alternatively, you can select the country from the option list. The list displays all valid country codes maintained in the system.

**Creditor Identification****Organization Bank ID**

Specify the organization bank id of creditor.

**Organization Identification**

Specify the Organization Identification

**Private Identification**

Specify the private identification number of creditor.

**Identification Issuer**

Specify the identification issuer details.

**Identification Scheme Code**

Specify the identification scheme code.

**Identification Scheme Proprietary**

Specify the identification scheme proprietary details.

**Debtor Details****Address Line 1**

Specify the address of the debtor.

**Address Line 2**

Specify the address of the debtor.

**Country**

Specify the Country of residence of the debtor. Alternatively, you can select the country from the option list. The list displays all valid country codes maintained in the system.

**Debtor Private Details****Birth Date**

Select the date of birth of debtor from the adjoining calender.

**Province Of Birth**

Specify the province of birth.

**City Of Birth**

Specify the city of birth of the debtor.

**Country Of Birth**

Specify the country of birth of the debtor. Alternatively, you can select the country from the option list. The list displays all valid country codes maintained in the system.

**Debtor Identification****Organization Bank ID**

Specify the organization bank id of debtor.

**Organization Identification**

Specify the Organization Identification

**Private Identification**

Specify the private identification number of debtor.

**Identification Issuer**

Specify the identification issuer details.

**Identification Scheme Code**

Specify the identification scheme code.

**Identification Scheme Proprietary**

Specify the identification scheme proprietary details

**Ultimate Creditor Details****Name**

specify the creditor name.

**Ultimate Creditor Private Details****Birth Date**

Select the debtor date of birth from the adjoining calender.

**Province Of Birth**

Specify the creditor province of birth.

**City Of Birth**

Specify the city of birth of creditor.

**Country Of Birth**

Specify the country of birth of the creditor. Alternatively you can select the country of birth from the option list. The list displays all valid country codes maintained in the system.

**Ultimate Creditor Identification****Organization Bank ID**

Specify the organization bank id.

**Organization Identification**

Specify the Organization Identification

**Private Identification**

Specify the private identification number.

**Identification Issuer**

Specify the identification issuer details.

**Identification Scheme Code**

Specify the identification scheme code.

**Identification Scheme Proprietary**

Specify the identification scheme proprietary.

**Ultimate Debtor Details****Name**

Specify the debtor name.

**Ultimate Debtor Private Details****Birth Date**

Select the debtor date of birth from the adjoining calendar.

**Province Of Birth**

Specify the debtor province of birth.

**City Of Birth**

Specify the city of birth of debtor.

**Country Of Birth**

Specify the country of birth of the debtor. Alternatively you can select the country of birth from the option list. The list displays all valid country codes maintained in the system.

**Ultimate Debtor Identification****Organization Bank ID**

Specify the organization bank id.

**Organization Identification**

Specify the Organization Identification

**Private Identification**

Specify the private identification number.

**Identification Issuer**

Specify the identification issuer details.

**Identification Scheme Code**

Specify the identification scheme code.

**Identification Scheme Proprietary**

Specify the identification scheme proprietary.

---

**Note**

- You can provide only one of the field values for 'Organization Bank ID', 'Organization Identification' or Private Identification.

- If Identification Issuer or Identification Scheme details are present then either Organization Identification or Private Identification has to be present.
- The above mentioned validations are applicable for:
  - Debtor Identification
  - Creditor Identification
  - Ultimate Debtor Identification
  - Ultimate Creditor Identification
  - Initiating Party details

## **Other Details Tab**

You can capture the below details in this screen.

The screenshot shows a window titled 'Additional Details' with a close button (X) in the top right corner. The form contains several sections of input fields:

- Transaction Reference Number** and **Host Code** (text input)
- Activation Date** and **Network Code** (text input)
- A tabbed interface with three tabs: **Debtor Creditor Details**, **Other Details** (selected), and **Extended Remittance Information**.
- Purpose Code** (text input)
- Remittance Information(Unstructured)** section with four **Payment Details** (1-4) (text input).
- Remittance Information(Structured)** section with **Remitter Code**, **Remitter Info Issuer**, and **Remitter Info Reference** (text input).
- Payment Type Information** section with **Category Purpose Code**, **Category Purpose Value**, **Local Instrument Code**, and **Local Instrument Value** (text input).

At the bottom right of the form, there are **OK** and **Exit** buttons.

### **Purpose Code**

Specify the purpose code.

### **Remittance Information (Unstructured)**

#### **Payment Details 1 - 4**

Specify the payment details.

### **Note**

Only one of structured Payment Details or Unstructured Payment details may be present

### **Remittance Information (Structured**

### Remitter Code

Specify the remitter code.

### Remitter Info Issuer

Specify the remitter information.

### Remitter Info Reference

Specify the remitter reference number.

### Payment Type Information

#### Category Purpose Code

Specify the category purpose code.

#### Category Purpose Value

Specify the category purpose value.

#### Local Instrument Code

Specify the local instrument code.

#### Local Instrument Value

Specify the instrument value.

---

#### Note

- Only one value (either Code or proprietary value) may be present under Purpose details for the following pair of fields:
    - Category Purpose Code & Category Purpose Value
    - Local Instrument Code & Local Instrument Value
- 

### Extended Remittance Information Tab

You can capture the below details in this screen.

The screenshot shows a software window titled "Additional Details" with a close button (X) in the top right corner. Inside the window, there are several input fields: "Transaction Reference Number", "Activation Date", "Host Code", and "Network Code". Below these fields is a tabbed interface with three tabs: "Debtor Creditor Details", "Other Details", and "Extended Remittance Information" (which is highlighted in red). Under the "Extended Remittance Information" tab, there is a section titled "Additional Structured Remittance Details" with a "Go" button and a table. The table has a header row with columns: "Sequence Number", "Remitter Code", "Remitter Information Issuer", and "Remitter Information Reference". The table body is currently empty. At the bottom right of the window, there are "OK" and "Exit" buttons.

#### Additional Structured Remittance Details

You can view the following fields:

- Sequence Number

- Remitter Code
- Remitter Information Issuer
- Remitter Information Reference

#### 2.4.1.4 **UDF Tab**

Click on the 'UDF' action button in Inbound ACH Transaction Input screen to invoke UDF screen

User defined fields attached to source is displayed and user can edit the UDF values defaulted

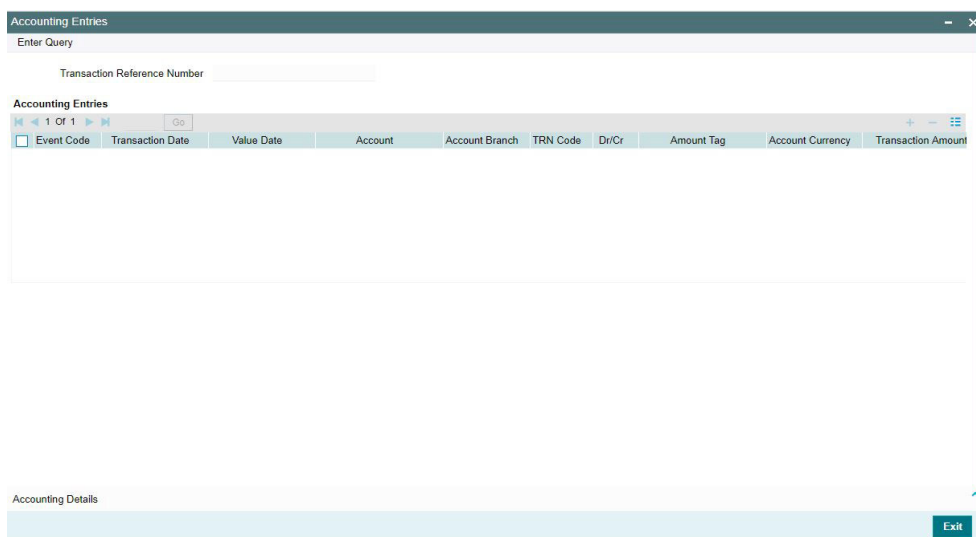
#### 2.4.1.5 **MIS Tab**

Click on the 'MIS' action button in Inbound ACH Transaction Input screen to invoke MIS screen

You can specify the MIS details in this sub-screen.

### 2.4.1.6 Accounting Details Tab

Click the Accounting Details tab in Transaction Input screen and view the accounting entries for the transaction initiated



By default, the following attributes of the **Accounting Entries** tab are displayed:

- Event Code
- Transaction Date
- Value Date
- Account
- Account Branch
- TRN Code
- Dr/Cr.
- Amount Tag
- Account Currency
- Transaction Amount
- Netting
- Offset Account
- Offset Account Branch
- Offset TRN Code
- Offset Amount Tag
- Offset Currency
- Offset Amount
- Offset Netting
- Handoff Status

### 2.4.1.7 Processing of inbound pacs.008.001.02 for Fee or Interest Compensation Payment

The SCF file received have bulk dedicated for payment of fee and/or interest compensation related to the SCT inquiry messages camt.027 and camt.087. The bulk can contain more than two transactions.



The fee and/or interest compensation payment links to the inbound SCT Inquiry based on the “End To End Identification” that has the Sender Inquiry Reference.

### 2.4.1.8 Inbound SEPA CT Transaction Input Summary

You can invoke the ‘Inbound SEPA CT Transaction Input Summary’ screen by typing ‘PASITONL’ in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click new button on the Application toolbar.

The screenshot shows the 'Inbound SEPA CT Transaction Input Summary' application window. The window title is 'Inbound SEPA CT Transaction Input Summary'. It features a search bar with 'Search', 'Advanced Search', 'Reset', and 'Clear All' buttons. Below the search bar, there are several input fields for search criteria, including Transaction Reference Number, Booking Date, Transaction Branch, Sender Transaction ID, Instruction Date, Creditor Account IBAN, Sender End to End ID, Activation Date, Customer Number, File Reference Number, Transfer Currency, Customer Service Model, Network Code, Transfer Amount, Debtor Account IBAN, Source Code, Maker ID, and Debtor Bank Code. An Authorization Status dropdown menu is also present. At the bottom, there is a table with columns for Transaction Reference Number, Booking Date, Transaction Branch, Sender Transaction ID, Instruction Date, Creditor Account IBAN, Sender End to End ID, Activation Date, Customer Number, File Reference Number, and Transfer Currency. The table is currently empty. An 'Exit' button is located in the bottom right corner of the window.

You can click ‘Search’ button to view all the pending functions. However, you can to filter your search based on any of the following criteria:

- Transaction Reference Number
- Sender Transaction ID
- Sender End to End ID
- File Reference Number
- Network Code
- Source Code
- Authorization Status
- Booking Date
- Instruction Date
- Activation Date
- Transfer Currency
- Transfer Amount
- Maker ID
- Checker ID
- Transaction Branch
- Creditor Account IBAN
- Customer Number

- Customer Service Model
- Debtor Account IBAN
- Debtor Bank Code

When you click 'Search' button the records matching the specified search criteria are displayed.

Double click a record or click 'Details' button to view the detailed maintenance screen.

## 2.4.2 Inbound SEPA CT Transaction View

You can view the complete details about the ACH Inbound transaction, approvals from the system, Queue actions, and all the details pertaining to the transaction in this screen.

You can view a received Fee and/or Interest Compensation Payment. When launched from the Inbound SCT Inquiry Response (PADIQRSP) screen, the PADIVIEW screen displays the inbound payments received corresponding to the SCT inquiry.

You can invoke "Inbound SEPA CT Transaction View" screen by typing 'PADIVIEW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar..

- From this screen, click Enter Query. The Transaction Reference field gets enabled which opens an LOV screen.
- Click the Fetch button and select the required value.
- Along with the transaction details in the Main and Pricing tabs user can also view the Status details for the following:
  - External System Status
  - Transaction Status
  - Pending Queue Details
  - Sanction Seizure

## Accounting Handoff Status

Accounting Handoff status for a transaction is set considering the accounting status of all accounting entries for the transaction and assigning the priority for the status as below:

- Rejected
- In Progress (if any entry has status as Pending/Deferred/Requested)
- Success
- Cancelled
- Suppressed
- Not Applicable

## Accounting Queue

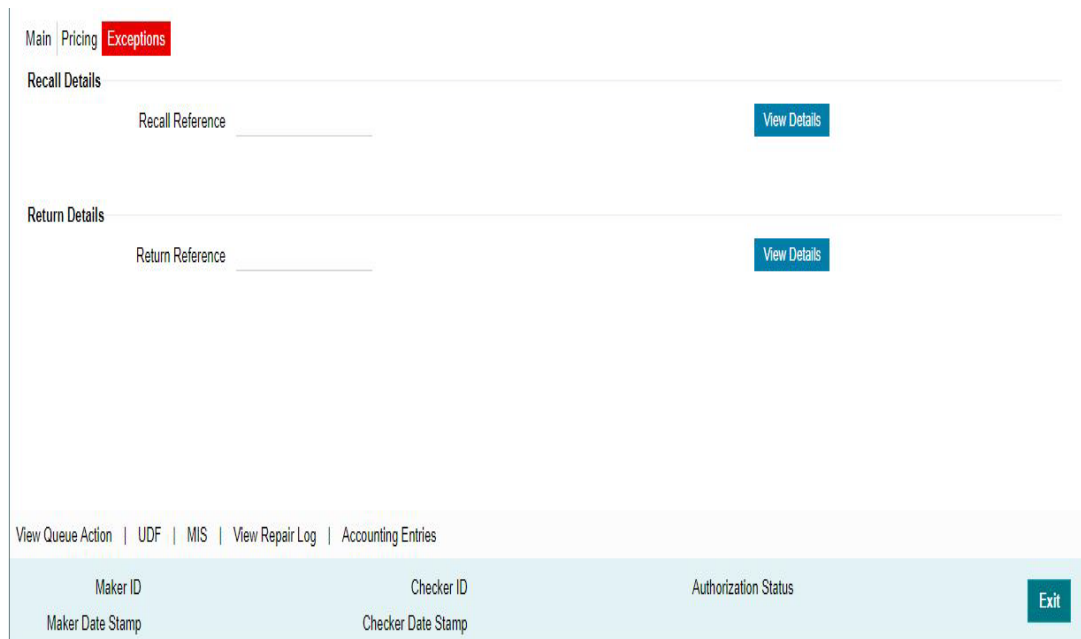
You can get to Accounting Queue by pressing Accounting Queue Button. All accounting entries of the transactions in the Accounting Queue are listed. If no entry is available for the transaction error is displayed.

- Click Execute Query to populate the details of the transaction in the ACH Inbound Payments View screen.

For more details on Main and Pricing tabs refer to 'PADITONL' screen details above.

### 2.4.2.1 Exceptions Tab

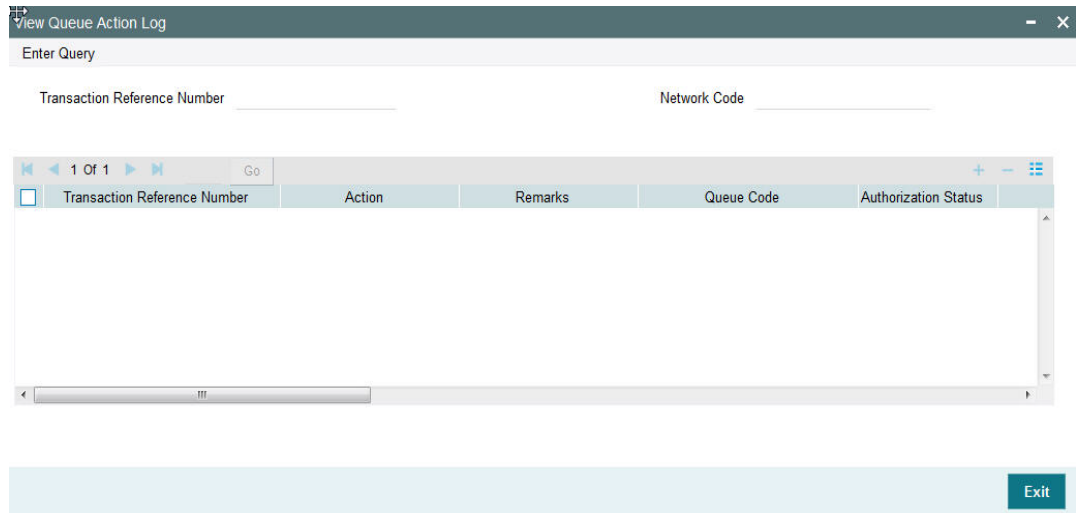
Click the Exceptions Tab to invoke this screen and specify all the required details.



The screenshot displays a web interface for the 'Exceptions Tab'. At the top, there are navigation tabs: 'Main', 'Pricing', and 'Exceptions' (which is highlighted in red). Below the tabs, there are two sections: 'Recall Details' and 'Return Details'. Each section contains a text input field for 'Recall Reference' and 'Return Reference' respectively, with a 'View Details' button to the right of each field. At the bottom of the screen, there is a footer area with navigation links: 'View Queue Action', 'UDF', 'MIS', 'View Repair Log', and 'Accounting Entries'. Below these links, there are labels for 'Maker ID', 'Checker ID', 'Authorization Status', 'Maker Date Stamp', and 'Checker Date Stamp'. An 'Exit' button is located in the bottom right corner.

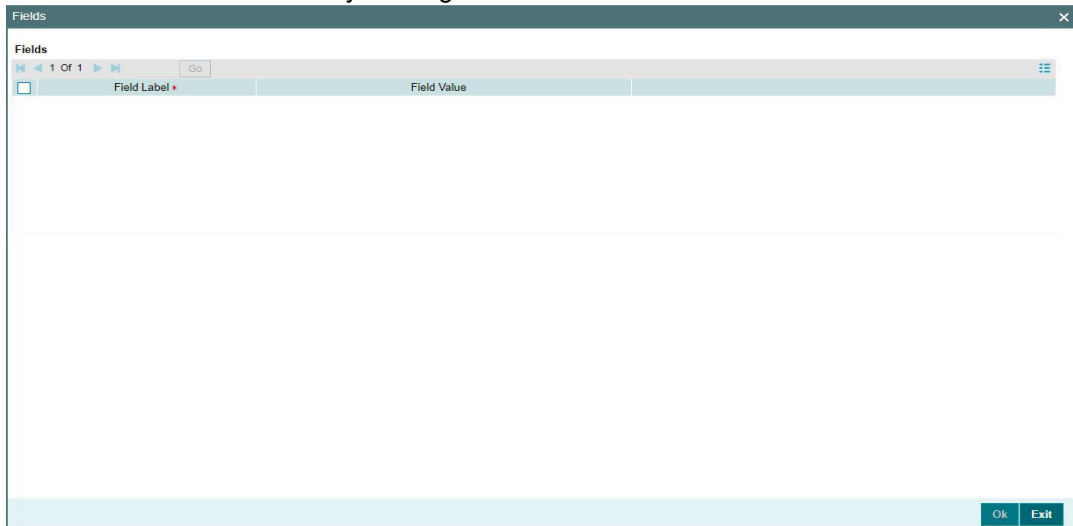
### 2.4.2.2 View Queue Action Log

You can invoke this screen by clicking 'View Queue Action' tab in the PADIVIEW screen. For more details on the fields refer to section 2.2.2.2



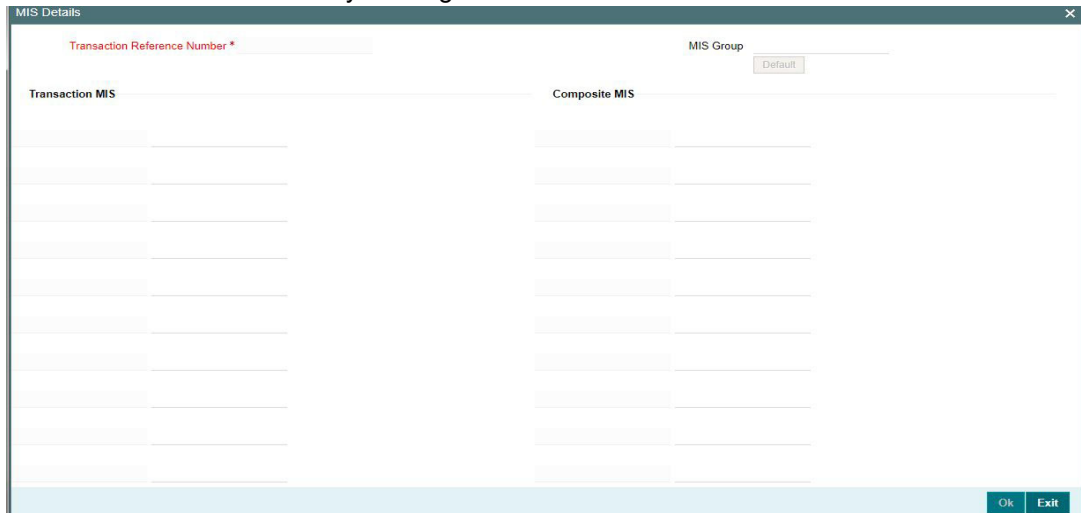
### 2.4.2.3 UDF Tab

You can invoke this screen by clicking UDF tab in the PADIVIEW screen.



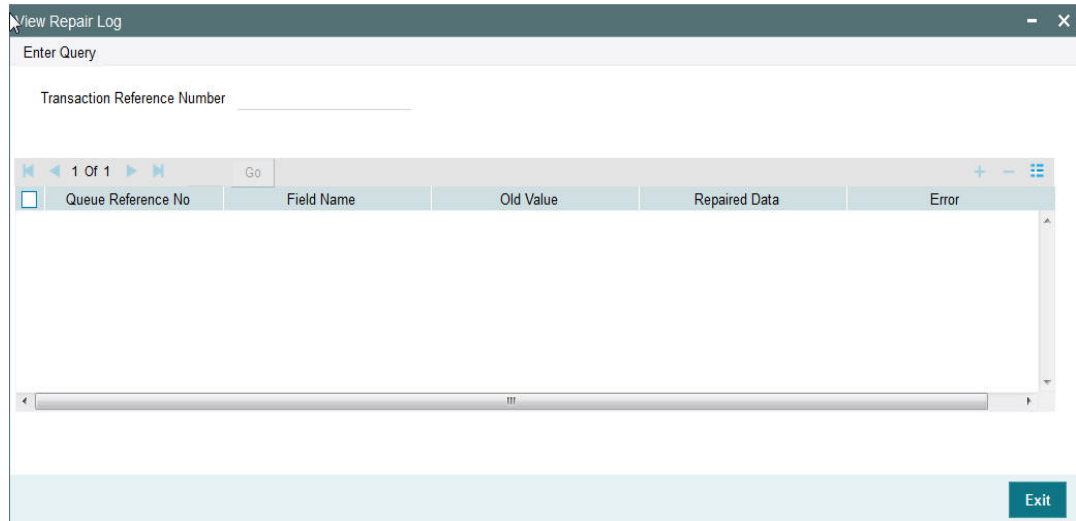
### 2.4.2.4 MIS Tab

You can invoke this screen by clicking MIS tab in the PADIVIEW screen.



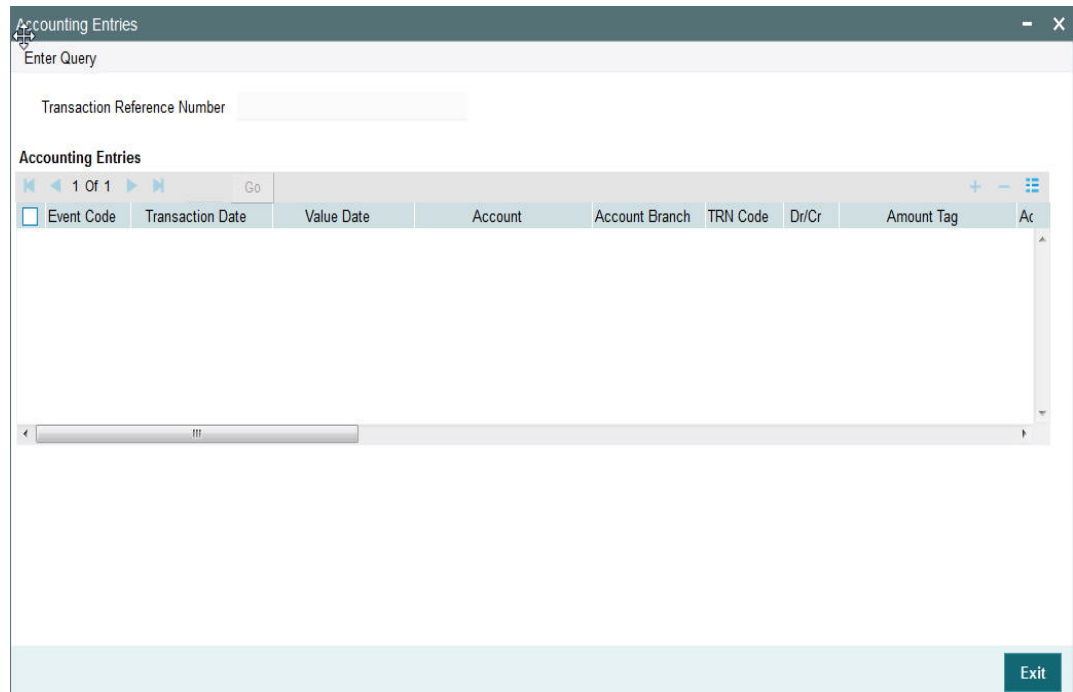
### 2.4.2.5 View Repair Log

You can invoke this screen by clicking 'View Repair Log' tab in the PADIVIEW screen. For more details on the fields refer to section 2.2.2.5



### 2.4.2.6 Accounting Entries Tab

You can invoke this screen by clicking Accounting Entries tab in the PADIVIEW screen. For more details on the fields refer to section 2.4.1.6



### 2.4.2.7 Inbound SEPA CT Transaction View Summary

You can invoke the 'Inbound SEPA CT Transaction View Summary' screen by typing 'PASIVIEW' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click new button on the Application toolbar.

You can search for the records using one or more of the following parameters:

- Transaction Reference Number
- Sender Transaction ID
- Sender End to End ID
- File Reference Number
- Network Code
- Source Code
- Source Reference Number
- FX Reference Number
- Credit Liquidation Status
- Booking Date
- Instruction Date
- Activation Date
- Transfer Currency
- Transfer Amount
- Sanctions Check Status
- External Account Check Status
- Transaction Branch
- Creditor Account IBAN
- Customer Number
- Customer Service Model
- Debtor Account IBAN

- Debtor Bank Code
- Linked Transaction Reference
- Exception Queue

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the following search criteria.

Double click a record or click 'Details' button to view the detailed maintenance screen.

### 2.4.3 Inbound Request for Status Update View

You can view the details of an individual Inbound "Request for Status Update" message and the original transaction corresponding to the status request.

You can invoke "Inbound Request for Status Update View" screen by typing 'PMDISTRQ' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button.

You can view following fields

- Branch Code
- Host Code
- Network Code
- Status Request Id
- Received Date and Time
- Message Identification
- Original Message Identification
- Original Message Type
- Original Reference
- Original Transaction Match Status
- Original Transaction Received Date
- Status Request Processing Status
- Update Processing Status

- End to End Identification
- Transaction Reference
- Settlement Amount
- Settlement Date
- Debtor Name
- Debtor IBAN
- Debtor Bank Code
- Creditor Name
- Creditor IBAN
- Creditor Bank Code

### Status Request Processing Status

On clicking “Status Request Processing Status”, you can view the Update Processing Status screen to select the appropriate status as Processed or Not Processed.

### View Original Transaction

On clicking “View Original Transaction”, you can view the screen corresponding to the original transaction.

## 2.4.3.1 Inbound Request for Status Update View Summary

You can invoke the “Inbound Request for Status Update View Summary” screen by typing ‘PMSISTRQ’ in the field at the top right corner of the Application toolbar and clicking on the adjoining arrow button.

You can search for the records using one or more of the following parameters:

- Message Id
- Status Request Id
- Original Reference
- Original Message ID
- Network Code
- Original Transaction Match Status



- Received Date and Time
- Original Message Type
- Status Request Processing Status

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria. Double click a record or click 'Details' button to view the detailed maintenance screen.

You can perform below action:

### **Generate Response**

For a selected row, the screen from where the response for a recall or inquiry needs to be provided is displayed.

### **View Response**

For a selected row, respective recall or inquiry response is displayed.

## **2.5 ACH Inbound Transaction Processes and Validations**

### **2.5.1 Inbound File Upload**

Background job are available for reading the Inbound SCF file from the designated folder and to populate the data into staging table. File reference number is generated. Transaction details received in a single file can be identified by file reference number.

---

#### **Note**

You can upload of the SEPA files received in ISO format:

Based on the message type received, XSD validation is provided. File type 'SEPANonCSM' is available in PMDFLPRM.

---

### **2.5.2 Branch & Host Resolution**

Instructed Agent BIC in pacs.008 message is considered as transaction branch BIC. Transaction branch BIC is compared with branch codes available in Core maintenance for branches to ascertain Branch code and related Host code.

### **2.5.3 Network, Payment Type & Transaction Type Resolution**

In File parameters Maintenance, you can specify for File type SCF and for a Host code which Network code is applicable. This Network code will be applicable for all transactions listed in the Inbound file. Payment type linked to the Network is considered as the transaction payment type.

### **2.5.4 Payment Value Date Resolution**

Inter bank settlement date in pacs.008 message is considered as payment debit value date for Inbound type of transaction.

## **2.5.5 Debit Account/Credit Account Resolution**

Credit settlement account is the credit IBAN received in the message. This has to be a valid IBAN available in External account mapping. System derives the account number based on the IBAN from the same maintenance.

Debit Account is fetched from the accounting code maintained in Network currency preferences for the transaction type Inbound.

## **2.5.6 Receipt Accounting**

For Inbound payments file receipt accounting of the consolidated amount of pacs.008 and pacs.004 messages is supported. Receipt accounting code can be maintained in Network Currency preferences for Inbound transaction type.

Transaction account and offset account is maintained as part of accounting code itself. Event for accounting entries is 'RCLG'.

The resulting accounting entries are as following:

- Debit: CSM Nostro account
- Credit: Clearing GL

Accounting value date is settlement date a received in the file. No External Credit approval is performed for receipt accounting.

There is a provision for handing off accounting entry details to external accounting system.

## **2.5.7 Processing of Inbound Payments**

Inbound payments are processed in PA module in the following steps:

- Initial Validations
- IBAN check for debtor account and debtor Bank BIC
- Duplicate Check
- Sanction Check
- Charge/Tax Computation
- Exchange Rate Pick up
- External Account Check
- Debit & Credit Liquidation

Debit currency is considered as transfer currency for Inbound transactions

## **2.5.8 Inbound Payment Validations**

System performs mandatory field checks & referential checks during transaction saving.

### **Mandatory Fields Check**

Below fields are mandatory for booking ACH Inbound payment:

- Host Code
- Transaction Branch
- Network Code
- Debtor IBAN

- Debtor Bank Code
- Creditor Account
- Transfer Currency
- Transfer Amount
- Value Date

## **2.5.9 Referential Check & Initial Validations**

Following parameters are validated with the static maintenances available for existence of the values:

- Network code: Validated against the static maintenances (PMDNWMNT) available.
- Currency Codes: Validated against open and authorized currency codes (CYDCDEFE). In Network Currency preferences, a record should be available for the Network, transaction type 'Inbound' and transaction currency.
- Host Code: This field is checked against valid host codes available in Host Code maintenance (STDHSTCD)
- Transaction Branch Code: This has to be a valid branch in core maintenance.
- Customer Account : Credit account will be verified whether account records are open and authorized. .
- Debtor Bank Code: Counter-party Bank is validated based on local clearing bank code maintenance (PMDBKMNT).
- Bank Network Identifier maintained for the network maintenance (PMDNWMNT) is referred by system for this. Based on the option maintained, Counter-party Bank Code is validated against SWIFT address or Local bank code available in PMDBKMNT. Whether the network is allowed for the bank also is validated from the same maintenance.

If any of the above validation fails, transaction is rejected with proper error code. This transaction will be available in Repair queue with error details.

### **Network Limit Validations**

Amount of the transaction should be within the minimum and maximum defined for the Network, Transaction type 'Inbound' & transaction currency combination as maintained in Network Currency Preferences (PMDNCPRF).

In case the transaction amount breaches the transaction limit specified for minimum or maximum amount, an override will be logged and this transaction will be moved to the Repair queue

### **IBAN Check**

If 'IBAN validation required' flag is checked for the network, then IBAN verification for Debtor IBAN & debtor BIC is done against the IBAN format maintained for the respective country.

### **Duplicate Check**

Identification of duplicate transactions done for a period as maintained in Source Maintenance.

The payment is moved to Business Override Queue for further investigation In case of a duplicate transaction.

## **Sanction Check**

If sanction screening is required for the Network (for Inbound transaction type) and the customer, request is sent to External sanction system.

System verifies whether sanction check system is applicable in Network Preferences Maintenance, for 'Inbound' transaction type and initiates sanction check validation.

## **Charges/tax computation**

For more information refer 'Computation of Charge and Tax' section in this user manual.

## **Exchange Rate Pick up**

Exchange Rate pick up is based on the FX limits maintained in Network preferences for transaction type 'Inbound'.

## **External Account Check**

- External account validation is done for the credit account in External Account Check (EAC). Customer and account status checks will be done by the external ECA system along with other validation checks.
- If external account check fails, transaction is available in ECA Queue with error details received.

## **Debit and Credit Liquidation**

For each transaction being processed, debit and credit liquidation are done to the respective settlement accounts. Accounting details are handed off to the accounting system for posting the entries.

### **2.5.10 Future Dated Inbound Payment**

- Local Holiday check will be done for the future date and in case of a holiday Inbound payment value date will be moved to next working day. This will be applicable for uploaded transactions only. For user input transactions, system will throw error.
- Future dated ACH Inbound transactions will be processed by separate jobs.
- Processing of transactions would be completed till sanction check on booking date itself and will be stored in future dated transaction tables.
- During BOD, future dated transaction job picks up transactions with value date as current date and completes steps for processing from initial validations.

---

#### **Note**

Future dated transactions job should be run after rate refresh. This must be handled operationally.

---

### **2.5.11 Notifications**

Following notifications are generated for Inbound payments.

<b>Notification Code</b>	<b>Details</b>	<b>Text</b>
--------------------------	----------------	-------------

PM_ACH_CR_1 - Credit  Notification for Inbound payment -On Credit Liquidation	Credit Account	Account <Credit Account>is credited for <Credit Currency >,<Credit Amount> on <Credit Liquidation  Date> for Payment Reference Num- ber<Transaction Ref- erence Number>. Charge or Tax compo- nent amd amount deducted details are <Charge Currency> <Charge Amount>
	Credit Account cur- rency	
	Credit Amount	
	Credit liquidation date	
	Transaction Reference number	
	Charge/Tax debit amount	
	Charge/Tax debit cur- rency	

## 2.6 Processing R-transactions

When R- transactions are received, system tries to match the transaction with the original payment sent irrespective of the original transaction status. Transactions pending in exception queues / future value queues will also be considered for matching.

If the original transaction fetched is not found or not in the expected status, system will move the R- message to an exception queue with appropriate error message.

You can verify the details of original transaction, initiate appropriate steps for moving the transaction to the required status and then re-initiate the processing of R-message.

More information on R- Messages Queue is available in the Queues User Manual.

### 2.6.1 Payments Recall

A recall happens when an Originator Bank requests to cancel a SEPA Credit Transfer. The recall procedure must be initiated by the Originator Bank within the number of days maintained as Recall days in Network Preferences after the execution date. A recall procedure is initiated for the following reasons:

- Customer Request
- Duplicate payment
- Technical problems
- Fraudulent Credit Transfers

---

#### **Note**

Only Outbound payment transaction in 'Processed' and 'Future Valued' status will be allowed to be selected for recall processing.

---

### Recall Processing

- If the original credit transfer message is sent in the regular bulk processing mode in STEP2 SCT Service, and the camt.056 is sent in the Batch Processing Option, the camt.056 is accepted and forwarded as Recall since the Original Group Header

Information block in camt.056 messages is at transaction level and is not available in the Batch Processing Option.

- If the original credit transfer message is sent in the Batch Processing Option in STEP2 SCT Service, and the camt.056 is sent in the regular bulk processing mode, the camt.056 is rejected and the original batch is settled.

The system validates whether the original transaction is sent in Batch mode during Recall saving. The error message “Original transaction sent in Batch mode. Recall cannot be processed in bulk mode”, appears if the preference has changed subsequently to Bulk mode for the Assignee bank.

## 2.6.2 Outbound SEPA CT Recall Request Input

### Outbound Recall Processing

- If you process the recall request before the dispatch of the original transaction message, it is considered as a cancellation of the original payment.
- Original transaction status is also marked as ‘Cancelled’ and payment liquidation entries are reversed. Entries are reversed with negative values.
- If the recall is after the message dispatch, system verifies whether Recall is initiated within the recall days specified in payment preferences. If it exceeds the recall days specified, system displays an override.
- Original transaction is marked as ‘Recall Requested’ and recall record is inserted in message table. camt.056 message is generated for a recall request during dispatch.
- Recall reference, recall date and recall reason is available for original transaction.

You can access the ‘Outbound SEPA CT Recall Request’ Screen by typing ‘PADOTRCL’ in the field in the top right corner of the application tool bar and clicking on the adjoining arrow button.

### **Recall Reference Number**

System defaults the recall reference number.

**Branch Code**

The system defaults the branch code with the user's logged in branch code

**Recall Date**

Specifies the date on which the recall was initiated. This date is defaulted as recall booking date.

**Host Code**

The system defaults the host code of transaction branch.

**Customer Initiated**

Specify if the customer initiated the recall. System defaults the Value as 'Yes'

**Original Reference**

Select the Original Payment Reference. All Outbound payments with payment type as 'ACH' and transaction status as 'Processed' or 'Future Valued' are listed for this field.

On selecting the Original Reference, the information related to the transaction is defaulted in the below listed fields:

- Network Code
- End to End ID

**Original Transaction Details**

System defaults the details upon selecting a valid Original Transaction Reference. Following fields are defaulted with data:

- Transfer Currency
- Transfer Amount
- Debtor IBAN
- Debtor Name
- Creditor IBAN
- Creditor Bank BIC
- File Reference Number
- On Us Transfer
- Instruction Date

**Recall Details****Recall Reason**

While initiating a Recall request, you can specify the reason for the recall. All valid reject codes applicable for the Network for the operation 'Payment Recall' are listed for this field.

**Reason Description**

Based on the Reason code selected, reason description is defaulted.

**Additional Recall Information**

If the reason code entered is 'FRAD' then you can provide additional details in this field.

**Originator Name**

Specifies the name of the Originator.

**Originator Bank**

Specifies the name of the Originator Bank.

---

**Note**

Either Originator name or Originator Bank code can be captured as part of recall request

---

**Response Details**

Response details are populated if a positive response is received from Beneficiary bank.

**Response Reference**

Specifies the reference of the response.

**Response Status**

Specifies the status of the response.

**Response Date**

Specifies the date on which the response was created.

**Reason Code**

Specifies the reason code.

**Reason Details**

Specifies the reason for recall.

**Compensation Amount**

Specifies the compensation amount.

**Additional Details**

Click Additional Details button to view Additional information 1 to 13 for the recall response. The additional information is received from the beneficiary bank.

**Network Reject Details**

Network reject details are populated if the recall request sent is rejected by the CSM.

**Reject Reference**

Specify the reference for rejection.

**Reject Received Date**

Specify the date on which the reject was received.

**Reject Code**

Specify the reject code.

**Reject Reason**

Specify the reason for rejection.

**Sanction Scanning on Recall of Outbound Credit Transfers (camt.056 generation)**

Recall /Request of recall of credit transfer (ACH) can be initiated from Recall request screen PADOTRCL or through web services.

Sanction screening will be done if

- It is applicable for the customer
- It is applicable for the Network and source for the transaction type 'Outbound'

Sanction Response	System Action
Approve	Proceed with recall processing.
Reject	Auto cancel the recall. No message is sent out.



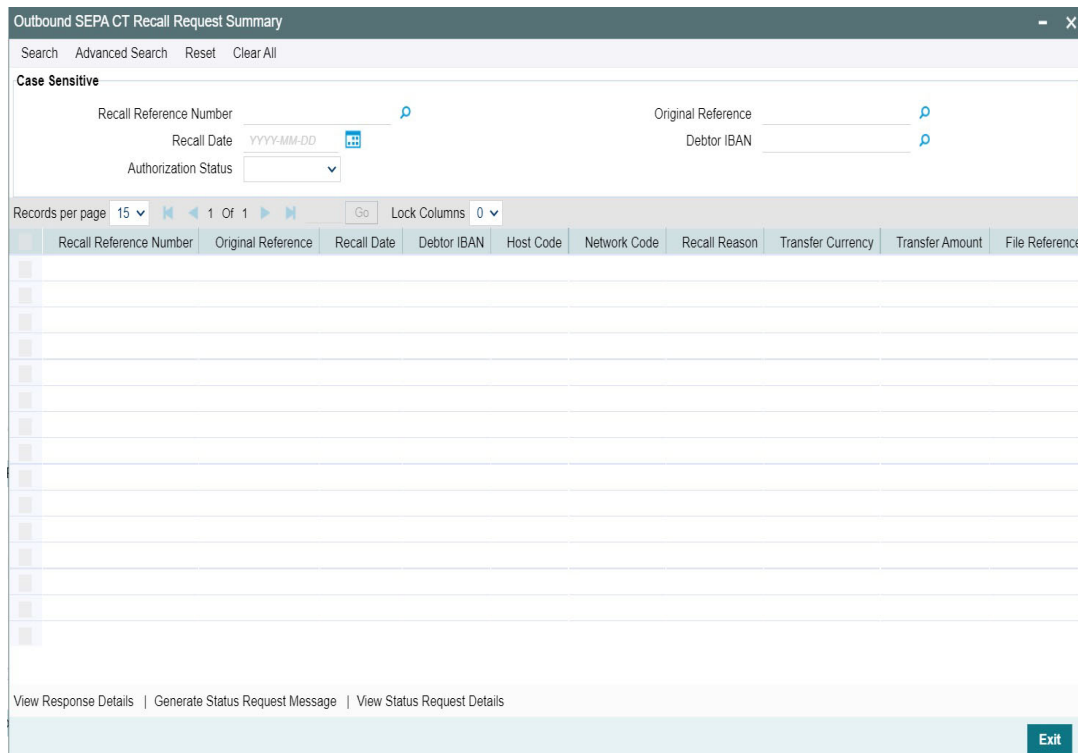
Seize	Mark transaction as seized. No seizure accounting, No message is sent out.
-------	--

**Additional Validation for SCT Processing:**

Processing of	Related Message	Validation
SCT (ACH) – Outward Recall PMDOTRCL	camt.056	If originator name is available the reason code to be used should be CUST (ISO code) or AM09 or AC03 (proprietary codes)
SCT (ACH) – Outward Recall PMDOTRCL	camt.056	++CxlRsnInf  +++AddtlInf  Additional information tag will be allowed if the “Reason code is set to “FRAD”, AM09, AC03 or CUST  Only one occurrence of the field is allowed

**2.6.2.1 Outbound SEPA CT Recall Request Summary**

You can invoke the ‘Outbound SEPA CT Recall Request Summary’ screen by typing ‘PASOTRCL’ in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click new button on the Application tool-bar.



You can click ‘Search’ button to view all the pending functions. Recall request does not have any accounting impact.

However, you can to filter your search based on any of the following criteria:

- Recall Reference Number
- Original Reference
- Recall Date
- Debtor IBAN
- Authorization Status

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the following search criteria.

Double click a record to view the detailed maintenance screen.

You can perform following actions:

#### **View Response Details**

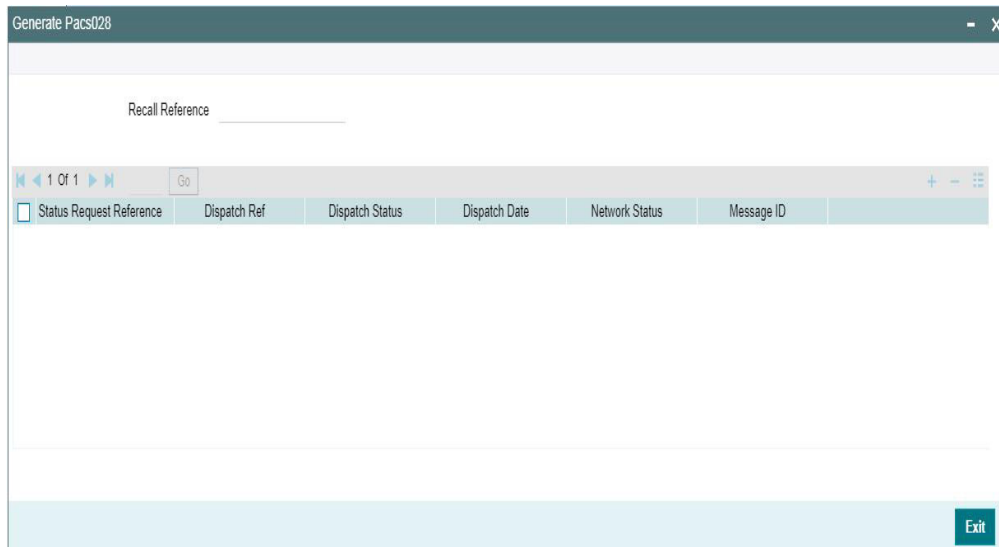
On clicking this button, screen PADOTRCL is launched with search applied on Recall Reference Number.

#### **View Request Details**

On clicking this button, respective request screen is launched with values applied.

### **2.6.2.2 Generate Status Request Message**

You can generate a pacs.028 message for the selected record by clicking the, 'Generate pacs.028' message button in 'Outbound ACH Recall Summary' screen.



- There is a corresponding Webservice as well for generation of 'Request for status update' pac.028 message.
- Request for status update is applicable only if the original recall request is having the originator name and the recall request is outstanding without acceptance or rejection from the creditor bank.
- The recall response days maintained for the network should not be over. Else, system will reject the request with the exception details.
- User can generate multiple pacs.028 message for the same recall sent.
- Status reference attached to the message will be different for each message sent.
- You can view the generated pacs.028 message details from Outbound Recall View screen, by clicking the 'Payment Status Request Sent'.

## 2.6.3 Outbound SEPA CT Recall View

You can view the outbound recall transactions in this screen.

You can invoke 'Outbound SEPA CT Recall View' screen by typing 'PADORCLV' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar.

Outbound SEPA CT Recall View

Enter Query

Recall Reference Number \_\_\_\_\_ End to End ID \_\_\_\_\_

Recall Date \_\_\_\_\_ Branch Code \_\_\_\_\_

Customer Initiated Yes ▾ Host Code \_\_\_\_\_

Original Reference \_\_\_\_\_ Network Code \_\_\_\_\_

Main Pricing

Recall Details

Recall Reason \_\_\_\_\_

Reason Description \_\_\_\_\_

Additional Recall Information \_\_\_\_\_

Originator Name \_\_\_\_\_

Originator Bank \_\_\_\_\_

Dispatch Status ▾

Dispatch Ref \_\_\_\_\_

Original Transaction Details

Transfer Currency \_\_\_\_\_

Transfer Amount \_\_\_\_\_

Debtor IBAN \_\_\_\_\_

Debtor Name \_\_\_\_\_

Creditor IBAN \_\_\_\_\_

Creditor Name \_\_\_\_\_

Creditor Bank BIC \_\_\_\_\_

File Reference Number \_\_\_\_\_

On Us Transfer ▾

Instruction Date YYYY-MM-DD

Queue Code ▾

Response Details

Response Reference \_\_\_\_\_

Response Date \_\_\_\_\_

Reason Code \_\_\_\_\_

Reason Details \_\_\_\_\_

Compensation Amount \_\_\_\_\_

Recall Response Status ▾

External Account Check Status ▾

External Account Check Reference \_\_\_\_\_

External Exchange Rate Status ▾

External Exchange Rate Reference \_\_\_\_\_

Sanction Check Status ▾

Sanctions Check Reference \_\_\_\_\_

Network Reject Details

Reject Reference \_\_\_\_\_

Reject Received Date \_\_\_\_\_

Reject Code \_\_\_\_\_

Reject Reason \_\_\_\_\_

Payment Status Request Sent | View Queue Action | Accounting Entries

Exit

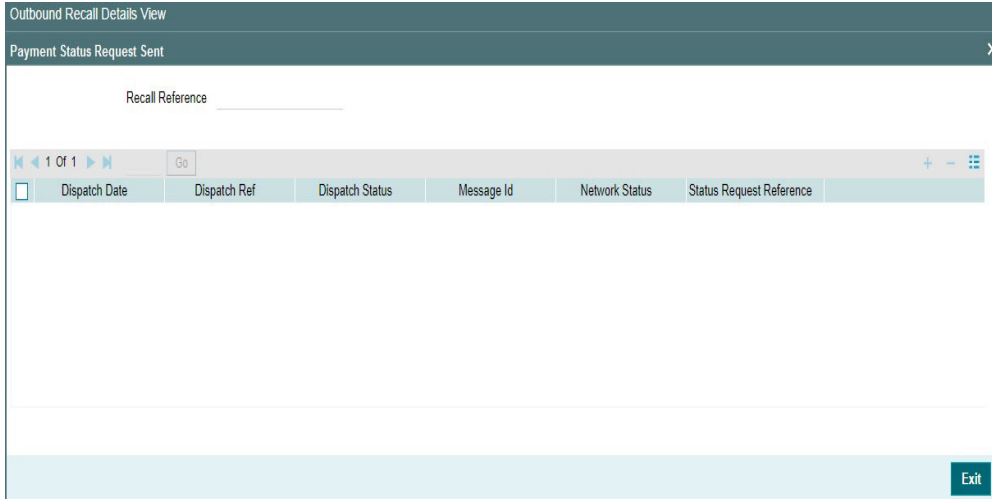
- From this screen, click Enter Query. and specify the Recall Reference.
- Along with the Recall reference details in the Main and Pricing tabs user can also view the following:
  - Sanction Check status
  - External System Status
- Click Execute Query to populate the details of the transaction in the Outbound Recall Details View screen.

For more details on Main and Pricing tabs refer to 'PADOTRCL' screen details above

### 2.6.3.1 Payment Status Request Sent

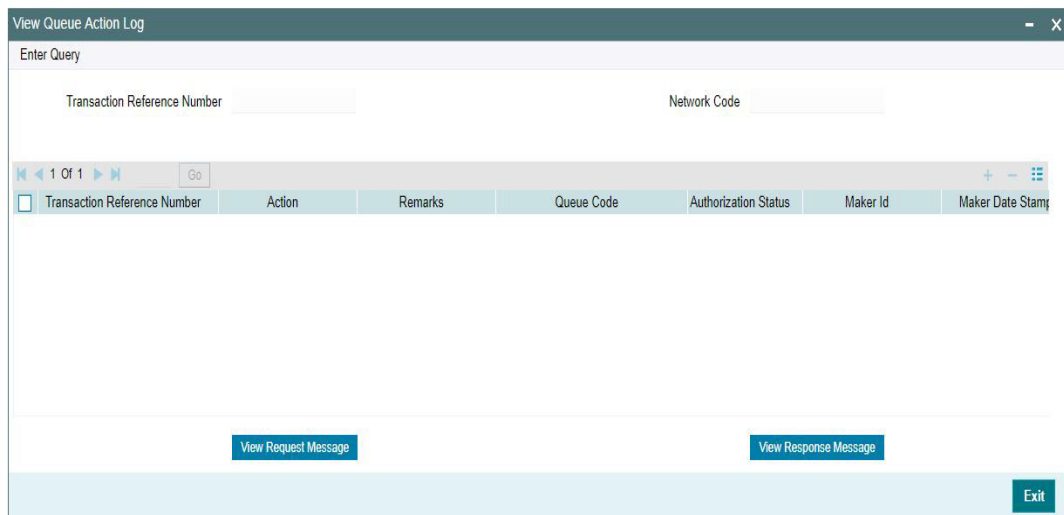
You can view this screen by clicking on 'Payment Status Request Sent' button in the Outbound Recall Details View screen.

You can view the generated pacs.028 message details, through this screen.



### 2.6.3.2 View Queue Action Log

User can view all the queue actions for the respective transaction initiated. You can invoke this screen by clicking the 'View Queue Action' button in 'PADORCLV' screen, where the Transaction Reference Number is auto populated and related details are displayed



Following details are displayed:

- Transaction Reference Number
- Network Code
- Action
- Remarks
- Queue Code
- Authorization Status
- Maker ID
- Maker Date Stamp
- Checker ID
- Checker Date Stamp
- Queue Status
- Queue Reference No

- Primary External Status
- Secondary External Status
- External Reference Number

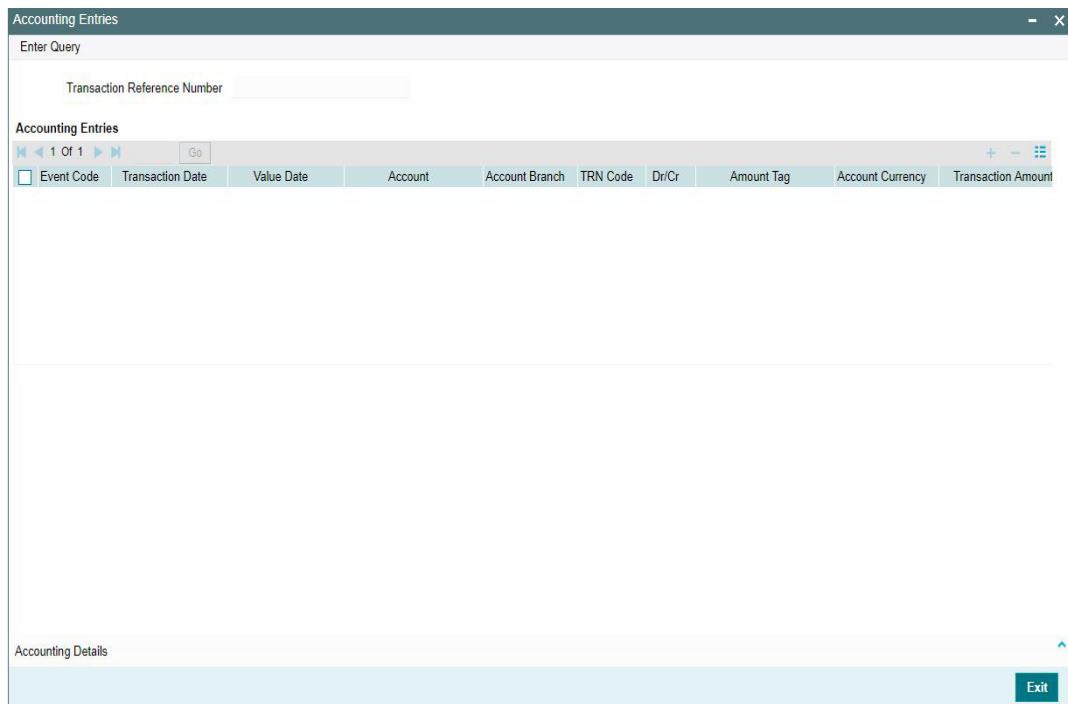
You can view the request sent and the corresponding response received for each row in Queue Action Log.

Also you can view the request sent to and the response received from external systems for the following:

- Sanction screening
- External credit approval
- External Account Check
- External FX fetch
- External price fetch
- Accounting system

### 2.6.3.3 **Accounting Entries Tab**

You can invoke this screen by clicking Accounting Entries tab in the PADORCLV screen. For more details on the fields refer to section 2.4.1.6.



### 2.6.3.4 **Outbound SEPA CT Recall View Summary**

You can invoke 'Outbound SEPA CT Recall View Summary' screen by typing 'PASORCLV' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar.

You can search for the records using one or more of the following parameters:

- Recall Reference Number
- Network Code
- Originator Name
- Dispatch Status
- Original Reference

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria

Double click a record to view the detailed maintenance screen.

## 2.6.4 Inbound SEPA CT Recall Request

You can access the 'Inbound SEPA CT Recall Request' by typing PADINRCL in the field in the top right corner of the application tool bar and clicking on the adjoining arrow button.

The screenshot shows a web application window titled "Inbound SEPA CT Recall Request". At the top left, there are buttons for "New" and "Enter Query". The form is organized into several sections:

- Recall Reference Number**: A text input field.
- Recall Date \***: A date input field with the format "YYYY-MM-DD".
- Original Transaction Reference \***: A dropdown menu.
- End to End Identification**: A text input field.
- Transaction ID**: A text input field.
- File Reference Number**: A text input field.
- Assignment Identification**: A text input field.
- Cancellation Identification**: A text input field.
- Recall Details**: A section containing:
  - Recall Reason: text input
  - Reject Description: text input
  - Additional Recall Information: text input
  - Originator Name: text input
  - Originator Bank: text input
- Original Transaction Details**: A section containing:
  - Transfer Currency: text input
  - Transfer Amount: text input
  - Debtor IBAN: text input
  - Debtor Name: text input
  - Debtor Bank BIC: text input
  - Creditor IBAN: text input
  - Creditor Name: text input
  - Instruction Date: text input
- Branch Code**: text input
- Host Code**: text input
- Network Code**: text input
- Original Payment Type**: text input
- Original Transaction Type**: text input

At the bottom of the form, there are fields for "Maker Id", "Checker Id", "Maker Date Stamp", "Checker Date Stamp", and "Authorization Status" (a dropdown menu). An "Exit" button is located in the bottom right corner.

Specify the following fields:

**Recall Reference Number**

The system specifies the Recall Reference Number by default when you click on **New**.

**Recall Date**

The system specifies the Recall Reference Number by default when you click on **New**.

**Original Transaction Reference**

Select the Original Transaction Reference from the LOV.

**End to End ID**

Specify the End to End identification.

**Transaction ID**

Specify the Transaction ID.

**File Reference Number**

Specify the File Reference Number.

**Assignment Identification**

Specify the Assignment Identification.

**Cancellation Identification**

Specify the Cancellation Identification.

**Branch Code**

The system displays the Branch Code by default when you click on **New**.

**Host Code**

The system displays the Host Code by default when you click on **New**.

**Network Code**

Specify the Network Code.

### **Original Payment Type**

The system displays Original Payment Type by default when you click on **New**.

### **Original Transaction Type**

The system displays the Original Transaction Type when you click on **New**.

On selecting the Original Transaction Reference, the information related to the transaction is defaulted in the below listed fields:

- Network Code
- Original Transaction Type
- Original Payment Type
- End to End ID

### **Original Transaction Details**

System defaults the details upon selecting a valid Original Transaction Reference. Following fields are defaulted with data:

- Transfer Currency
- Transfer Amount
- Debtor IBAN
- Debtor Name
- Debtor Bank BIC
- Creditor IBAN
- Creditor Name
- On Us Transfer
- Instruction Date

### **Recall Details**

#### **Recall Reason**

While initiating a Recall request, you can specify the reason for the recall. All valid reject codes applicable for the Network for the operation 'Payment Recall' are listed for this field.

#### **Reject Description**

Based on the Recall Reason chosen, reject description is defaulted.

#### **Additional Recall Information**

If the reason code entered is 'FRAD' then you can provide additional details in this field.

#### **Originator Name**

Specifies the name of the Originator.

#### **Originator Bank**

Specifies the name of the Originator Bank.

---

#### **Note**

Either Originator name or Originator Bank code can be captured as part of recall request

---

### **Sanction Scanning on Recall of Inbound Credit Transfers (Upload of camt.056)**

Sanction screening will be done if

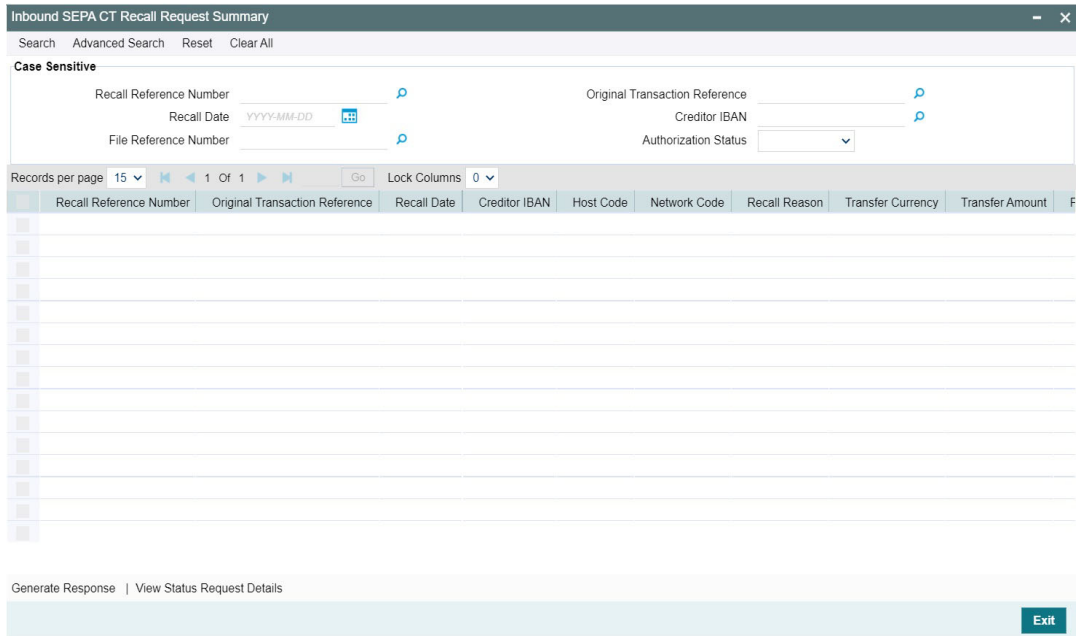


- It is applicable for the customer
- It is applicable for the Network and source for the transaction type 'Inbound'

Sanction Response	System Action
Approve	Proceed with recall upload processing.
Reject	Continue process recall upload. On completion, auto process negative response to recall by generating camt.029
Seize	Continue process recall upload. On completion, auto process negative response to recall by generating camt.029  Seizure accounting will be applicable

### 2.6.4.1 Inbound SEPA CT Recall Request Summary

You can invoke the 'Inbound SEPA CT Recall Request Summary' screen by typing 'PASINRCL' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click new button on the Application toolbar.



You can click 'Search' button to view all the pending functions. However, you can filter your search based on any of the following criteria:

- Recall Reference Number
- Original Transaction Reference
- Recall Date
- Creditor IBAN
- File Reference Number
- Authorization Status

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria.

Double click a record or click 'Details' button to view the detailed maintenance screen.

You can perform following actions:

Action	Description
Generate Response	Click the button to view screen PADITRCL.
View Status Request Details	Click the button to view the request status details.

## 2.6.5 Inbound SEPA CT Recall View

You can view the inbound recall transactions in this screen.

You can invoke 'Inbound SEPA CT Recall View' screen by typing 'PADIRCLV' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar.

- From this screen, click Enter Query. and specify the Recall Reference.

- Along with the Recall reference details in the Main and Pricing tabs user can also view the following:
  - Sanction Check status
  - External System Status
  - Dispatch Status
- Click Execute Query to populate the details of the transaction in the Inbound Recall Details View screen.

For more details on Main and Pricing tabs, refer to 'PADINRCL' screen details above

### 2.6.5.1 View Queue Action Log

User can view all the queue actions for the respective transaction initiated. You can invoke this screen by clicking the 'View Queue Action' button in 'PADIRCLV' screen, where the Transaction Reference Number is auto populated and related details are displayed. For more details on the fields, refer to section 2.6.3.2

The screenshot shows the 'View Queue Action Log' interface. It includes a search area with 'Transaction Reference Number' and 'Network Code' fields. A table is present with the following columns: Transaction Reference Number, Action, Remarks, Queue Code, Authorization Status, Maker Id, and Maker Date Stamp. The table is currently empty. At the bottom, there are buttons for 'View Request Message', 'View Response Message', and 'Exit'.

### 2.6.5.2 Accounting Entries Tab

You can invoke this screen by clicking Accounting Entries tab in the PADIRCLV screen. For more details on the fields refer to section 2.4.1.6.

Accounting Entries

Enter Query

Transaction Reference Number

Accounting Entries

1 Of 1

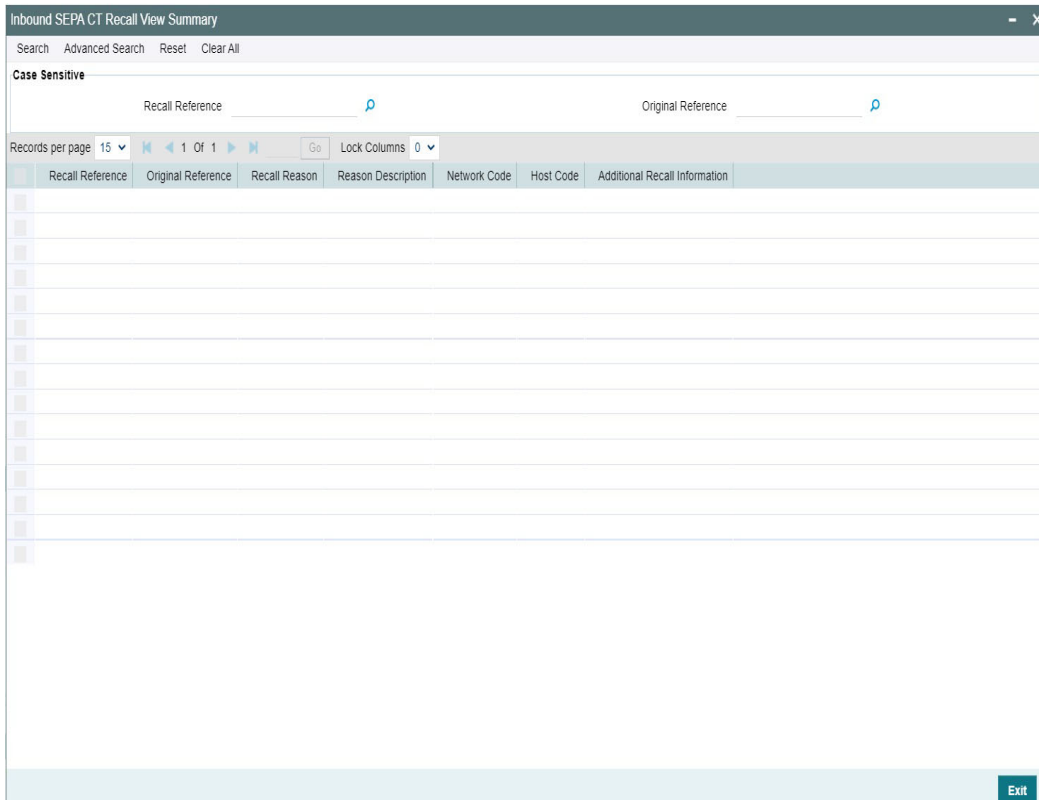
Event Code	Transaction Date	Value Date	Account	Account Branch	TRN Code	Dr/Cr	Amount Tag	Account Currency	Transaction Amount

Accounting Details

Exit

### 2.6.5.3 Inbound SEPA CT Recall View Summary

You can invoke 'Inbound SEPA CT Recall View Summary' screen by typing 'PASIRCLV' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar.



You can search for the records using one or more of the following parameters:

- Recall Reference Number
- Original Reference

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria

Double click a record to view the detailed maintenance screen.

#### 2.6.5.4 **Inbound Recall Upload**

- When a Inbound camt.056 is received from CSM, matching of the details with original Inbound transaction is done.
- Original transaction ID is mapped with Relate Reference field of Inbound transactions which are processed in 'Processed' status.
- On successful matching with a parent transaction, further matching will be done with the following fields:
  - Transaction Currency
  - Transaction Amount
  - Original debtor IBAN
  - Original Creditor IBAN
  - Original Creditor BIC
- Inbound recall request is uploaded on successful matching and will be available in Inbound Recall Screen. You can manually accept or refuse the recall request from this screen.

Recall days validation is done for Inbound recall message camt.056 received for payments sent.

If the validation is failed, the R-message will be logged in the R-message queue with the exception details.

User will be able to process camt.029 negative response from the queue screen by providing appropriate reject code.

### **Upload of pacs.028 for Inward Recall Requests Received**

- The creditor bank receives pacs.028 request for status update pacs.028 messages for outstanding recall requests for which response is not yet sent.
- Inward SCF files will have bulks of pacs.028 messages which is parsed and uploaded by the system. This is linked to the inward recall message for which the status request is received.

## **2.6.6 Response to Outbound SEPA CT Recall**

You can access the 'Response to Outbound SEPA CT Recall' Screen by typing PADRCRES in the field in the top right corner of the application tool bar and clicking on the adjoining arrow button.

### **Recall Response Reference**

System defaults the recall reference number.

### **Recall Response Date**

Specifies the date on which the recall was initiated. This date is defaulted as recall booking date.

System defaults the following on clicking 'New' button:

- Recall Response Date
- Branch Code
- Host Code
- Original Transaction Type
- Original Payment Type

### **Original Transaction Reference**

Select the Original Payment Reference. All Outbound payments with payment type as 'ACH' and transaction status as 'Processed' or 'Future Valued' are listed for this field.

On selecting the Original Transaction Reference, the information related to the transaction is defaulted in the following sections:

- End to End ID
- Network Code
- File Reference Number
- Message Identification
- Return Identification
- Cancellation Identification

### **Original Transaction Details**

System defaults the details upon selecting a valid Original Transaction Reference. Following fields are defaulted with data:

- Transfer Currency
- Transfer Amount
- Debtor IBAN
- Debtor Name
- Creditor IBAN
- Creditor Bank BIC
- On Us Transfer
- Instruction Date

### **Recall Request Details**

- Recall Reference
- Recall Date
- Originator Name
- Originator Bank
- Recall Reason Code
- Recall Reason
- Additional Information

### **Recall Response Details**

#### **Recall Response**

Select to accept or decline the response.

#### **Response Reason**

While initiating a Recall request, you can specify the reason for the recall. All valid reject codes applicable for the Network for the operation 'Payment Recall' are listed for this field.

#### **Reason Description**

Based on the Reason code chosen reason description is defaulted.

#### **Charge Currency**

Specify the Charge Currency

### Charge Amount

Specify the Charge Amount to be collected

### Returned Amount

Specify the amount to be returned

### Additional Recall Information 1-2

If the reason code entered is 'FRAD' then you can provide additional details in the fields provided.

### Originator Name

Specify the name of the Originator.

### Originator Bank

Specifies the name of the Originator Bank.

---

#### Note

Either Originator name or Originator Bank code can be captured as part of recall request

---

## 2.6.6.1 Response Summary of Outbound SEPA CT Recall

You can view the summary in "Response Summary of Outbound SEPA CT Recall" screen. You can invoke the ACH Outbound Payments Summary screen by typing 'PASRCRES' in the field at the top right corner of the Application toolbar and clicking on the adjoining arrow button.

Recall Response Reference	Original Transaction Reference	End to End Identification	Authorization Status

You can search for the records using one or more of the following parameters:

- Recall Response Reference
- Original Transaction Reference

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the following search criteria.

Double click a record to view the detailed maintenance screen. You can also export the details of selected records to a file using 'Export' button.



### **2.6.6.2 Outbound Recall Response Processing**

- On processing Outbound positive response to recall, system validates whether reject reason input is FOCR when recall response type is 'Accept'.
- On tabbing out of the reason code field, charge is populated based on the Recall Acceptance Price code maintenance for the transaction type 'Inbound' in Payment Currency Preferences.
- You can modify the populated charge amount.
- Return accounting is processed with original settlement amount. Charges are processed separately. GL mentioned in price accounting code is the charge recovery account and charge amount is the amount mentioned in Inbound message.
- Reversal details is sent to DDA system for external credit approval. Any failure moves the transaction to ECA queue.

Accounting entries are handed off to accounting system.

### **2.6.6.3 Negative Response for Recall Request**

- On receiving a negative response camt.029 for a recall request from beneficiary bank, the system matches the same with the original transaction.
- Parent transaction is matched using the Original Transaction ID field with Transaction reference of Outbound payments in 'Recall Requested' status.
- On getting the parent transaction, further matching is done based on the following fields:
  - Transaction currency
  - Transaction Amount
  - Original debtor IBAN
  - Original Creditor IBAN
  - Original Creditor BIC
- The original transaction is marked back to 'Completed' status. Further operations are possible for this transaction.
- Response details are available as part of original transaction exception details in the view screen.
- There is no accounting impact.

### **2.6.6.4 Positive Response for Recall Request**

If pacs.004 is received with reject reason 'FOCR' – Following Cancellation Request, as response of a recall request, then it is matched with original Outbound transactions with 'Recall Requested' status.

On getting the parent transaction, further matching is done for the following fields:

- Transaction Currency
- Transaction Amount
- Original Debtor IBAN
- Original Creditor IBAN
- Original Creditor BIC

Original transaction is marked as Returned. Return of the Outbound payment transaction is processed.

ECA and accounting related to Inbound return is done.

No further action is allowed for a Recall Accepted transaction. Acceptance details are available for viewing.

- Return accounting will be original settlement amount and charges will be debited separately. Customer debit account will be the charge recovery account and charge amount will be the amount mentioned in Inbound message. Reversal details will be sent to DDA system for external account check along with charge details. Accounting entries will be handed off to accounting system.
- Accounting code and derived based on the price code linked for third party charges in payment currency preferences for transaction type 'Outbound'.

## 2.6.7 Response to Inbound SEPA CT Recall

You can access the "Response to Inbound SEPA CT Recall" Screen by typing PADITRCL in the field in the top right corner of the application tool bar and clicking on the adjoining arrow button.

Recall requests received by the Beneficiary Bank are available in this screen. You can query the records and provide positive/negative response to the Originating Bank.

You can query the available records by providing the Inbound Recall reference number.

The following details are defaulted on specifying the Inbound Recall Reference:

- Inbound Recall Date
- Original Payment Reference
- End to End ID
- Response Reference
- Response Date
- Branch Code
- Host Code
- Network Code

## **Original Transaction Details**

System defaults the details upon selecting a valid Original Transaction Reference. Following fields are defaulted with data:

- Transfer Currency
- Transfer Amount
- Debtor Name
- Debtor IBAN
- Debtor Bank BIC
- Creditor IBAN
- Creditor Name
- File Reference Number
- On Us Transfer
- Instruction Date

## **Recall Request Details**

- Recall Reference
- Recall Date
- Originator Name
- Originator Bank
- Recall Reason Code
- Recall Reason
- Additional Information

## **Network Reject Details (if any)**

- Reject Reference
- Reject Received Date
- Reject Code
- Reject Reason

You can unlock the record and provide the recall response details:

## **Recall Response Details**

### **Recall Response**

Select to accept or decline the response.

### **Response Reason**

While initiating a Recall request, you can specify the reason for the recall. All valid reject codes applicable for the Network for the operation 'Payment Recall' are listed for this field.

### **Reason Description**

Based on the Reason code chosen reason description is defaulted.

### **Charge Currency**

Specify the Charge Currency

### **Charge Amount**

If the recall request is accepted you can mention the charge amount applicable. This amount is reduced from the payment amount while returning the funds.

On clicking Process Charge button, the system defined charge is defaulted. The charge is populated based on the Recall Acceptance Price code maintenance for the transaction type 'Inbound' in Network Currency Preferences. You can override the defaulted charge

**Originator Name**

Specify the name of the Originator.

**Originator Bank**

Specifies the name of the Originator Bank.

---

**Note**

Either Originator name or Originator Bank code can be captured as part of recall request

---

**Additional Details**

Click Additional Details button to specify Additional information 1 to 13 for the recall response. The number of "Additional Information" that can be entered changes based on the value of Recall or RFRO, Reason code in the Recall or RFRO, Recall Response and Response Reason.

**Sanction Scanning on Positive Response to Recall of Inbound Credit Transfers**

(Generation of pacs.004)

Positive response for recall is input from 'Recall Response input screen' PADITRCL' with response as 'Accept'.

Sanction screening will be done if

- It is applicable for the customer
- It is applicable for the Network and source for the transaction type 'Inbound'

Sanction Response	System Action
Approve	Proceed with recall response processing. This is available, currently.
Reject	Continue processing as recall response as 'Decline'. On completion of auto processing negative response, generate camt.029
Seize	Continue processing as recall response as 'Decline'. On completion of auto processing negative response, generate camt.029  Post seizure entries:  Debit: Customer Account  Credit: Seizure GL  Mark the transaction status as seized.

### **Additional Validation for SCT Processing:**

<b>Processing of</b>	<b>Related Message</b>	<b>Validation</b>
SCT (ACH) – Inward Recall Response PADIT- RCL	camt.029	<p>++CxlStsRsnInf</p> <p>+++AddtlInf</p> <p>This field is allowed to be used only when Reason Code is 'LEGL' or "CUST" in order to specify the reason.</p> <p>This field is allowed when Proprietary Reason Code is "ARDT", "AM04" or "NOAS", AC03 or AM09.</p> <p>Only two occurrences are allowed</p>

#### **2.6.7.1 Response Summary of Inbound SEPA CT Recall**

You can invoke the "Response Summary of Inbound SEPA CT Recall" screen by typing 'PASITRCL' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click new button on the Application toolbar.

You can click 'Search' button to view all the pending functions. However, you can filter your search based on any of the following criteria:

- Inbound Recall Reference
- Original Payment Reference
- Inbound Recall Date
- Debtor IBAN
- Response Reference
- Response Date

- Authorization Status

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the following search criteria.

Double click a record to view the detailed maintenance screen. You can also export the details of selected records to a file using 'Export' button.

### 2.6.7.2 Inbound Recall Response Processing

- While processing a Recall response, it will be validated whether response is being sent within the response days specified in Network preferences. If it exceeds the recall days specified, system displays an override.
- Acceptance of recall triggers return of original Inbound and related details gets inserted in message table for sending return message in pacs.004 format.
- Refusal of recall sends out camt.029

### 2.6.8 ACH Return Of Outbound Payment

You can invoke the "Outbound SEPA CT Return Input" screen by typing 'PADOTRTN' in the field at the top right corner of the application tool bar and clicking on the adjoining arrow button.

#### **Return Reference Number**

The system displays the Return Reference Number by default.

#### **Return Date**

The system displays the Return Date as the current date by default.

System defaults the following on clicking 'New' button:

- Return Date
- Branch Code

- Host Code
- Original Transaction Type
- Original Payment Type

### **Original Transaction Reference**

Select the Original Payment Reference. All Outbound payments with payment type as 'ACH' and transaction status as 'Processed' or 'Future Valued' are listed for this field.

On selecting the Original Transaction Reference, the information related to the transaction is defaulted in the following sections:

- End to End ID
- Network Code
- File Reference Number
- Message Identification
- Return Identification

### **Original Transaction Details**

System defaults the details upon selecting a valid Original Transaction Reference. Following fields are defaulted with data:

- Transfer Currency
- Transfer Amount
- Debtor IBAN
- Debtor Name
- Creditor IBAN
- Creditor Bank BIC
- On Us Transfer
- Instruction Date

### **Return Details**

#### **Reject Code**

Specify the Return Reason Code. Alternatively, you can select the reason from the option list. The list displays all valid reasons maintained in the system.

---

#### **Note**

Only the reject codes applicable for the payment network for the operation 'Payment Return' are listed.

---

#### **Reject Reason**

The system displays the Reject Reason based on the selected Reject Code.

#### **Originator Name**

Specify the name of the Originator.

#### **Originator Bank**

Specify the Originator Bank. Alternatively, you can select the Originator Bank from the option list. The list displays all valid Originator Banks maintained in the system.

---

**Note**

You must either specify the Originator Name or the Originator Bank.

---

**Sanction Scanning on Positive Response to Recall /Return of Outbound Transfers (pacs.004 upload)**

Sanction screening will be done if

- It is applicable for the customer
- It is applicable for the Network and source for the transaction type 'Outbound'

Sanction Response	System Action
Approve	Proceed with return processing.
Reject	Mark as return canceled. This needs to be operationally handled.
Seize	Mark transaction as seized. Dr. Clearing GL & Cr. Seizure GL for settled amount in pacs.004. No reversal accounting.

**2.6.8.1 ACH Return Of Outbound Payment Summary**

You can invoke the "Outbound SEPA CT Return Summary" screen by typing 'PASOTRTN' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click new button on the Application toolbar.

The screenshot shows the 'Outbound SEPA CT Return Summary' application window. At the top, there is a search bar with 'Case Sensitive' checked. Below the search bar, there are input fields for 'Return Reference', 'Original Transaction Reference', and 'Authorization Status'. The 'Authorization Status' field has a magnifying glass icon. Below the search bar is a toolbar with 'Records per page' set to 15, navigation arrows, and a 'Go' button. The main area is a table with columns: Return Reference, Original Transaction Reference, Authorization Status, Network Code, and Return Date. The table is currently empty. An 'Exit' button is located in the bottom right corner.

You can search for the records using one or more of the following parameters

- Return Reference
- Original Transaction Reference
- Authorization Status

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the following search criteria.



Double click a record to view the detailed maintenance screen. You can also export the details of selected records to a file using 'Export' button.

## 2.6.9 Outbound SEPA CT Return View

You can view the outbound return transactions in this screen.

You can invoke 'Outbound SEPA CT Return View' screen by typing 'PADORTVW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar.

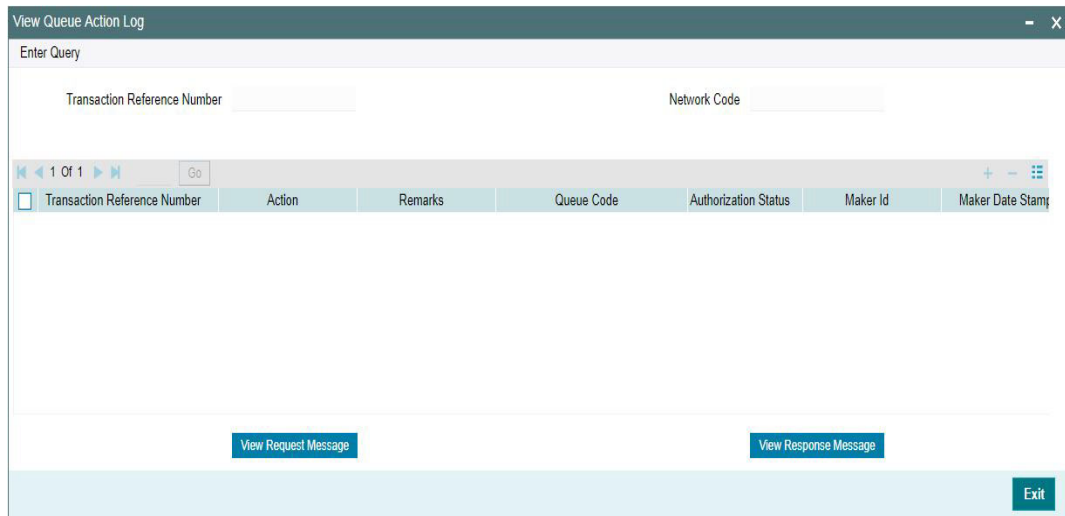
- From this screen, click Enter Query. and specify the Return Reference.
- Along with the Return reference details in the Main and Pricing tabs user can also view the following:
  - Sanction Check status
  - External System Status
- Click Execute Query to populate the details of the transaction in the Outbound Return Details View screen.

For more details on Main and Pricing tabs refer to 'PADOTRTN' screen details above

### 2.6.9.1 View Queue Action Log

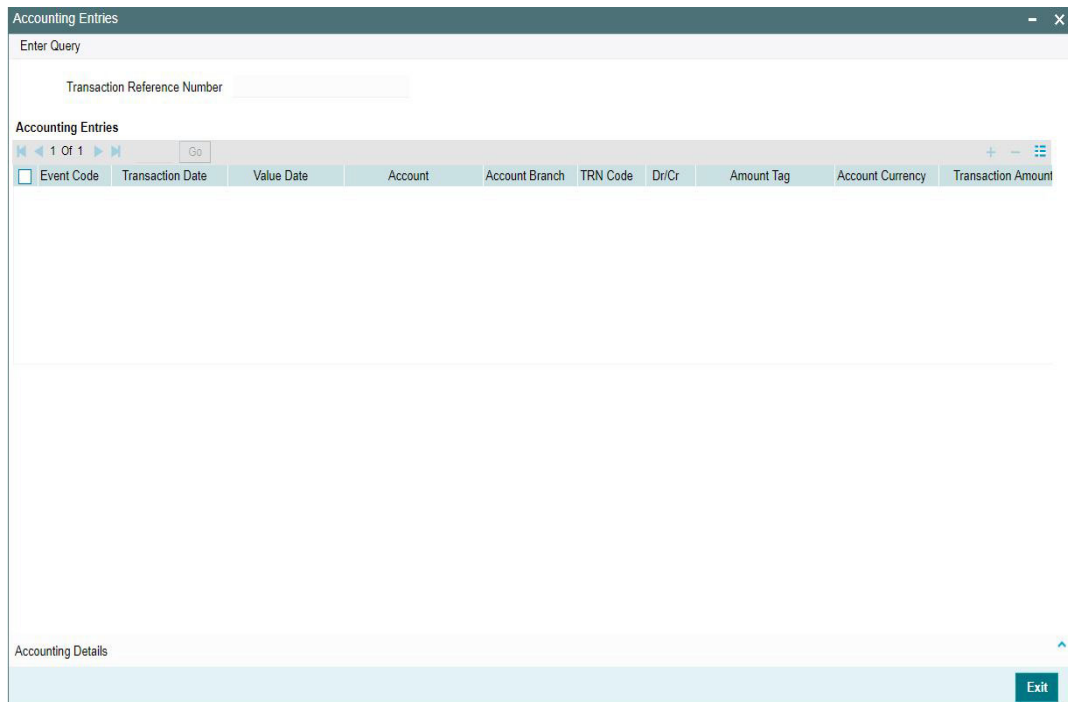
You can view all the queue actions for the respective transaction initiated. You can invoke this screen by clicking the 'View Queue Action' button in 'PADORTVW' screen, where the

Transaction Reference Number is auto populated and related details are displayed. For more details on fields, refer to section 2.6.3.2



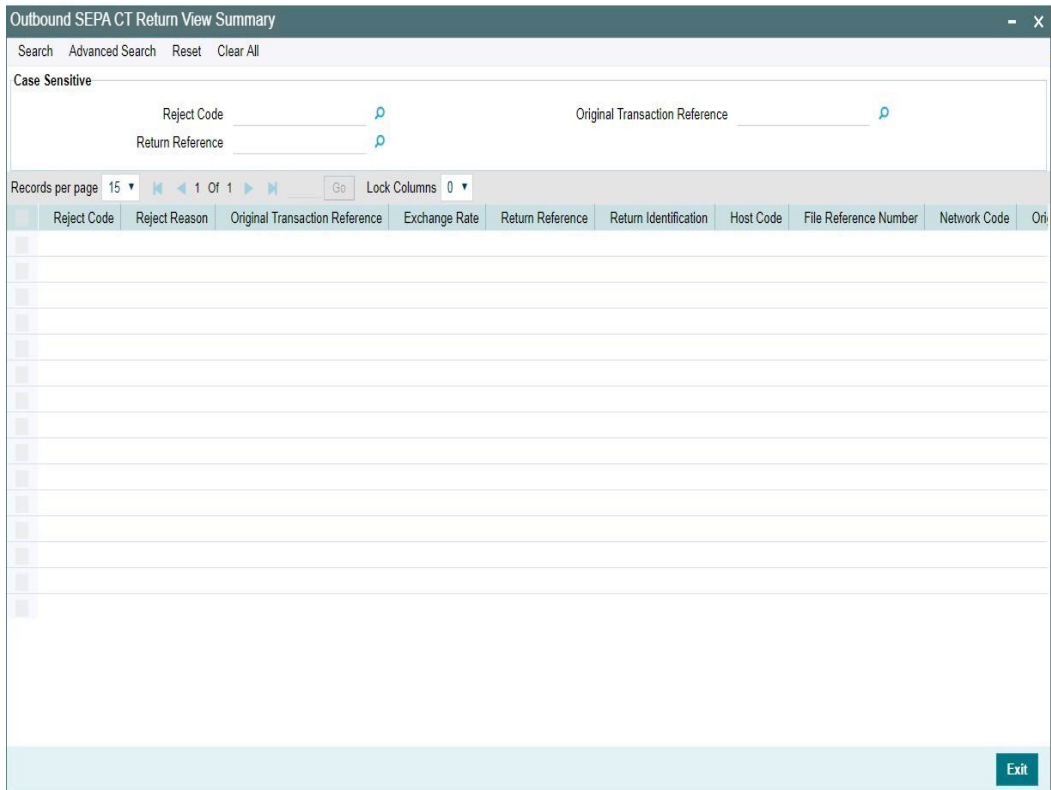
### 2.6.9.2 Accounting Entries Tab

You can invoke this screen by clicking Accounting Entries tab in the 'PADORTVW' screen. For more details on the fields refer to section 2.4.1.6.



### 2.6.9.3 Outbound SEPA CT Return View Summary

You can invoke 'Outbound SEPA CT Return View Summary' screen by typing 'PASORTVW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar.



You can search for the records using one or more of the following parameters:

- Reject Code
- Original Transaction Reference
- Return Reference

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria

Double click a record to view the detailed maintenance screen.

### 2.6.10 **Inbound SEPA CT Return**

You can invoke the "Inbound SEPA CT Return" screen by typing 'PADINRTN' in the field at the top right corner of the application tool bar and clicking on the adjoining arrow button. You can perform return operations only if the transaction processing status is Completed for Inbound transactions.

### Return Reference Number

The system displays the Return Reference Number by default.

### Return Date

The system displays the Return Date as the current date by default.

System defaults the following on clicking 'New' button:

- Return Date
- Branch Code
- Host Code
- Original Transaction Type
- Original Payment Type

### Original Transaction Reference

You can select the Original Transaction reference of the Inbound payment for which return is to be initiated. Only Inbound transactions with payment type as 'ACH' and Transaction status 'Processed' are listed for this field.

On selecting the Original Transaction Reference, the information related to the transaction is defaulted in the following sections:

- End to End ID
- Network Code

### Original Transaction Details

System defaults the details upon selecting a valid Original Transaction Reference. Following fields are defaulted with data:

- Transfer Currency
- Transfer Amount
- Debtor Name
- Debtor IBAN
- Debtor Bank BIC
- Creditor Name
- Creditor IBAN

- File Reference Number
- On Us Transfer
- Instruction Date
- Return Details

### **Return Reason Code**

Specify the Return Reason Code. Alternatively, you can select the Return Reason from the option list. The list displays all valid Return Reasons maintained in the system.

---

#### **Note**

Only the reject codes applicable for the payment network for the operation 'Payment Return' are listed.

---

### **Return Reason**

The system displays the Return Reason based on the selected Reject Code.

### **Originator Name**

Specify the name of the Originator.

### **Originator Bank**

Specify the Originator Bank. Alternatively, you can select the Originator Bank from the option list. The list displays all valid Originator Banks maintained in the system.

---

#### **Note**

You must either specify the Originator Name or the Originator Bank.

---

### **Network Reject Details**

These fields are applicable while querying for a particular Return record which is rejected by the CSM

#### **Reject Reference**

The system displays the Reject Reference details.

#### **Reject Received Date**

The system displays the date on which the network reject was received.

#### **Reject Code**

The system displays the network reject code.

#### **Reject Reason**

The system displays the reason for Network Reject.

## 2.6.10.1 Inbound SEPA CT Return Summary

You can invoke the “Inbound SEPA CT Return Summary” screen by typing ‘PASINRTN’ in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click new button on the Application toolbar.

The screenshot shows the 'Inbound SEPA CT Return Summary' application window. At the top, there is a search bar with options for 'Search', 'Advanced Search', 'Reset', and 'Clear All'. Below this, the 'Case Sensitive' checkbox is checked. The search criteria section includes five input fields: 'Return Reference Number', 'Debtor IBAN', 'Return Reason Code', 'Original Transaction Reference', and 'Creditor IBAN'. Each field has a magnifying glass icon to its right. Below the search criteria, there is a table with a header row containing the following columns: 'Return Reference Number', 'Original Transaction Reference', 'Debtor IBAN', 'Creditor IBAN', and 'Return Reason Code'. The table body is currently empty. At the bottom right of the window, there is an 'Exit' button.

You can search for the records using one or more of the following parameters:

- Return Reference No
- Original Transaction Reference
- Debtor IBAN
- Creditor IBAN
- Return Reason Code

Once you have specified the search parameters, click ‘Search’ button. The system displays the records that match the following search criteria.

Double click a record to view the detailed maintenance screen.

## 2.6.11 Inbound SEPA CT Return View

You can view the inbound return transactions in this screen.

You can invoke 'Inbound SEPA CT Return View' screen by typing 'PADIRTVW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar.

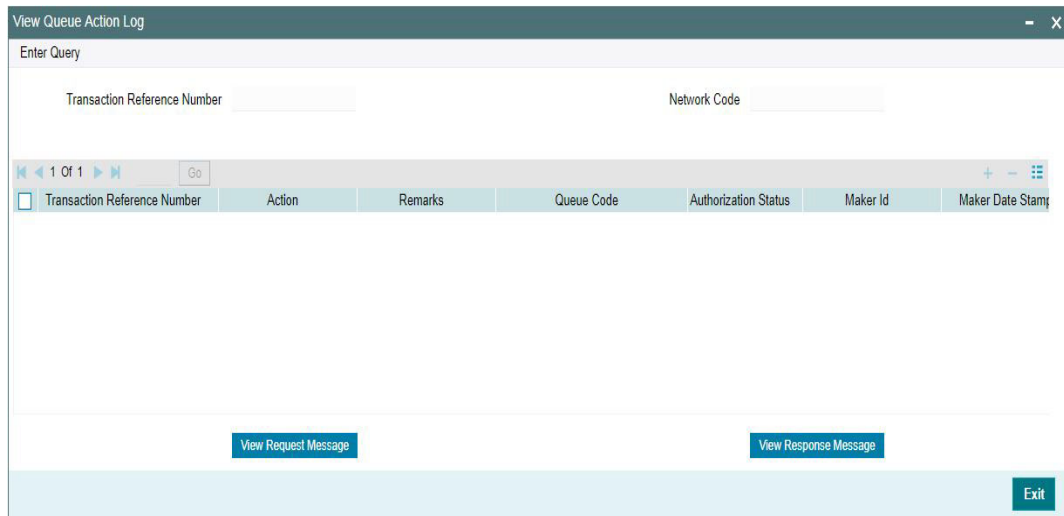
- From this screen, click Enter Query. and specify the Return Reference.
- Along with the Return reference details in the Main and Pricing tabs user can also view the following:
  - Sanction Check status
  - External System Status
- Click Execute Query to populate the details of the transaction in the Inbound Return Details View screen.

For more details on Main and Pricing tabs, refer to 'PADINRTN' screen details above

### 2.6.11.1 View Queue Action Log

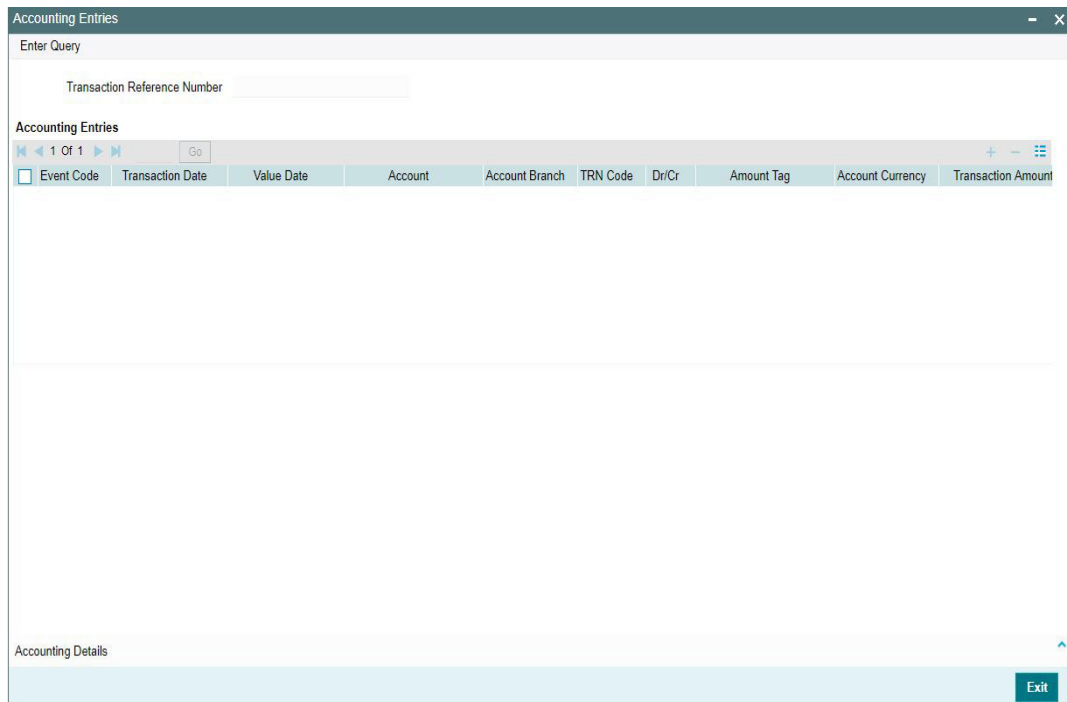
User can view all the queue actions for the respective transaction initiated. You can invoke this screen by clicking the 'View Queue Action' button in 'PADIRTVW' screen, where the

Transaction Reference Number is auto populated and related details are displayed. For more details on the fields, refer to section 2.6.3.2



### 2.6.11.2 Accounting Entries Tab

You can invoke this screen by clicking Accounting Entries tab in the PADIRTVW screen. For more details on the fields refer to section 2.4.1.6.



### 2.6.11.3 Inbound SEPA CT Return View Summary

You can invoke 'Inbound SEPA CT Return View Summary' screen by typing 'PASIRTVW' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click new button on the Application toolbar.



You can search for the records using one or more of the following parameters:

- Return Reference Number
- Original Transaction Reference
- Network Code
- Return Date

Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria

Double click a record to view the detailed maintenance screen.

#### **2.6.11.4 Return of Inbound Transactions Pending in Queues**

- Return operation is provided in Repair queue which is applicable only for Inbound transactions which are pending due to exceptions.
  - Inbound ACH payments when cancelled from any exception queue, is moved to Repair Queue. Return of the transaction can be initiated from Repair Queue.
- If payments are returned from the Repair Queue, Inbound payment accounting entries is passed with credit account as Payment Return GL maintained in Payment Currency preferences. Subsequently, payment return is processed and reversal entries are passed.

#### **2.6.11.5 Processing Auto Returns**

- Exceptions encountered during Inbound transaction processing are checked with auto reject exception codes that are applicable for the network.
- If exception is to be treated as a auto reject of the Inbound transaction, return is processed using Payment Return GL. Both Inbound transaction accounting and reverse accounting are posted.

## 2.6.12 Handling Network Rejects

Credit Validation File (CVF) is received from CSM for every ICF file to the sending Direct Participant indicating the success or failure of the validation process. A pre-settlement Reject message from CSM can be received in the form of pacs.002S2 report for any message originated by a bank:

- Outbound Payments – Pacs.008
- Return of Inbound Payments – Pacs.004
- Positive Response to Payment Cancellation Requests – Pacs.004
- Cancellation of Outbound Payments – Camt.056
- Negative Response to Payment Cancellation Requests – Camt.029

The bulks which are partially accepted or rejected status 'PART' will be processed automatically by system.

### 2.6.12.1 Cancellation Processing - ACH Payment Type

- The cancellation processing will be based on the dispatch acknowledgement status.

Acknowledgment Status	System Action
ACK	Cancellation Processing status will be marked as 'Exception'. Error code & error reason will be updated
NACK	Transaction status will be marked as 'Cancelled' Cancellation Processing status will be marked as 'Cancelled' Reversal accounting entries will be sent to accounting system

### 2.6.12.2 Reject of Outbound Payment

Original transaction has to be in processing 'Processed' status with same dispatch details as in Inbound reject report. On processing the network reject,

- Transaction status of parent transaction will be marked as 'Network Rejected'.
- The accounting entries are reversed with negative amounts. Accounting posting will be with event REVR. This action will be auto-authorized.
- No further action is allowed on such transaction.

The Reject Reference Number, Reject date and reject code and reason will be available in Outbound Transaction View screen.

### 2.6.12.3 Reject of Recall Request

In case this is rejected from the network, Original Transaction ID is matched with original recall reference. Original recall has to be in 'Recall Requested' status with same dispatch details as in Inbound report.

#### Network Reject Processing

- The reject details will be updated in the Recall Screen. Reject reference, Reject date, Reject code and reason will get updated for the recall request.

- The recall status will be marked as 'Network Rejected'. No further processing possible on the existing recall request.
- Parent transaction will be moved back to processing 'Processed' status.
- A new recall request is possible for parent transaction

Reject reference, Reject date, Reject code and reason can be viewed for original parent transaction. When a new recall is initiated, these details will be nullified.

#### **2.6.12.4 Reject of Inbound Payment Return**

Original Transaction ID is matched with original return reference. Original payment transaction has to be in 'Returned' status with return transaction dispatch details as in Inbound report.

- The accounting entries posted with RETN event are reversed. Return transaction status is updated to 'Network Rejected'.
- Parent transaction status is updated back as 'Processed' being the status prior to return operation.
- Reject reference, reject date, reject code and reason can be viewed from Outbound transaction view screen.
- Return of the parent transaction can again be initiated. Reject details pertaining to previous return are nullified in the view screen.

#### **2.6.12.5 Reject of Positive Response to Recall**

On receiving a network reject of positive response to Recall, Original Transaction ID is matched with original transaction reference. Original payment transaction has to be in 'Returned' status, recall status has to be 'Approved' with return transaction dispatch details as in Inbound report.

- Return of Inbound Payment will be marked as 'Network Rejected'. The accounting entries posted with RETN event will be reversed.
- Parent transaction will be marked as processing 'Recalled' status as the subsequent return operation is reversed.
- The recall status of the recall request will be updated back to the status prior to the approval action, namely "Recall Requested", enabling further approval or refusal on the same recall request.

#### **2.6.12.6 Reject of Negative Response of Recall**

Once the Recall request for Inbound Payment is refused, camt.029 will be sent to originating bank. In case, this is rejected from the network, network reject on the negative response of recall request. On receiving the network reject, Original Transaction ID is matched with original transaction reference. Original payment transaction has to be in 'Processed' status, recall status has to be 'Refused' with return transaction dispatch details as in Inbound report

- The recall status of the recall request will be updated back to the status prior to the approval action, namely "Recall Requested", enabling further approval or refusal on the same recall request.

---

#### **Note**

- Bulks with status 'RJCT' will not be automatically processed by system. This needs to be operationally handled.
- If no original transaction is found for the reject report received, then the system will mark the message as an error and will be moved to the Message Mapping Queue table.

- Suppression of processing at bulk level will not be supported for partially rejected bulks.
  - There will not be any file level accounting passed for network rejects. This has to be operationally handled.
- 

## **2.7 R-Transactions Dispatch**

- The Network cutoff check will be done for all R-transactions listed above. If the Network Cutoff is over, R transaction processing date is moved to next Network business day.
- Reversal accounting entries, if applicable, are posted on the current day itself with value date as the new date derived.
- R-Transaction details will be logged in the dispatch table with dispatch date as next Network business day.
- Dispatch file generated for the first cycle on the dispatch date will include these R-transactions.

### **FX Fetch for R-Processing**

Changes are done in R-processing to fetch the new rate for the below listed transactions if the preference is set in Network preferences for re-do of FX:

- Return or positive response of recall of SCT pacs.004
- Reject (received after accounting)/return /refund of SDD pacs.004
- Reversal of SDD pacs.007
- Recall of SDD camt.056 (received after accounting)
- Network reject of SDD/SCT messages which results in reversal of accounting

The new rate are fetched from internal rates or as a call to external FX system based on FX preference for the original transaction.

The reversal accounting is passed using the amount derived using the new rate. Transfer amount is converted back to account amount.

If 'Re-do FX for R-transactions flag is not checked in Network preferences() then the R-transaction accounting will be reversal of original accounting. For more details on 'Re-do FX for R-transaction Flag' refer to Payments Core User Guide, section 2.2.3

## **2.8 Inquiry Process**

An SCT inquiry occurs when a Participant requests information or clarification about the status of a SEPA Credit Transfer

System allows Inquiry Process for

- Claim of Non-Receipt: When the Beneficiary claims not having received the initial SCT. It is then up to the Originator Bank to start the inquiry process
- Claim for Value Date Correction: When the Beneficiary claims that the initial SCT has been credited with a different value date than expected. It is then up to the Originator Bank to start the inquiry process

### **2.8.1 SCT Inquiry Initiation**

SCT Inquiries are initiated on Outbound SEPA Credit Transfers.

To Initiate an Inquiry for “Claim of Non-Receipt”; Launch PASOVIEW, Query the Payment for which the Inquiry is to be Initiated. Select the Payment and Click on ‘Generate Non-Receipt Inquiry’.

On Click of ‘Generate Non-Receipt Inquiry’, User is re-directed to PADOTQRY. In PADOTQRY screen, enter the Instruction Details and verify the defaulted Transaction Details. Click on Save to Initiate the Inquiry Process. On Save, Inquiry Status is marked to Initiated

On Authorize, System generates camt.027.001.06 for the “Claim of Non-Receipt” Inquiry which is dispatched in an IQ (Input Inquiry File)

To Initiate an Inquiry for “Claim for Value Date Correction”; Launch PASOVIEW, Query the Payment for which the Inquiry is to be Initiated. Select the Payment and Click on ‘Generate Value Date Inquiry’.

On Click of 'Generate Value Date Inquiry', User is re-directed to PADOTQRY. In PADOTQRY screen, enter the Instruction Details and verify the defaulted Transaction Details. Value Date field is editable on "Value Date Inquiry". Click on Save to Initiate the Inquiry Process. On Save, Inquiry Status is marked to Initiated

On Authorize, System generates camt.087.001.05 for the "Claim for Value Date Correction" Inquiry which is dispatched in an IQF (Input Inquiry File)

## 2.8.2 Viewing Initiated Inquiries

To view all the Initiated Inquiries, Launch PASOTQRY and click on Search. Options are available for the User to Filter the Required Inquiries using the Search Fields

You can search for the records using one or more of the following parameters:

- Authorization status
- Transaction Reference
- Inquiry Reference
- Response Reference
- Inquiry Status
- Inquiry Type
- Inquiry Date
- Response Due Date –This date will be derived by system based on the Inquiry response days maintained for 'Inbound' transaction type.
- Response Date
- Creditor Bank Code

### 2.8.2.1 **Inbound Response to an Initiated Inquiry screen**

To generate the response to an inbound SEPA CT inquiry, click on “Generate Response” in PASINQRY screen. On clicking “Generate Response” in PASINQRY, the PADIQRSP screen is displayed, pre-populated with the inbound transaction and inbound inquiry details.

You can specify the following details

### **Response Reference**

This field displays Reference of the response to the inbound SCT inquiry.

### **Last Response Date**

This field displays the date when the inquiry response is being generated.

### **Transaction Reference**

This field displays Original inbound transaction reference.

### **Inbound Inquiry Reference**

This field displays Reference to the inbound SCT inquiry.

### **Beneficiary Reference**

This field displays Unique reference generated.

### **Sender Inquiry Reference**

This field displays Inquiry reference provided by the sender of the SCT inquiry.

### **Sender Transaction Reference**

This field displays Reference of the original inbound transaction provided by the sender.

### **End To End Id**

This field displays End to End identification of the original inbound transaction.

### **Inquiry Message Type**

This field displays Message Type of the SCT inquiry, camt.027 or camt.087.

### **Inquiry Type**

This field displays SCT inquiry type indicating whether claim for non-receipt or claim for value date correction.



## 2.8.2.2 Non-receipt Claim Tab

**Non-receipt Claim** Voice Date Claim

Investigation Status:  Status Description:

Claim of Non-Receipt Acceptance Details: TransactionProcessedDate: YYYYMMDD

Original Transaction Details: Credit Account: \_\_\_\_\_ Account Description: \_\_\_\_\_ Debtor Bank BIC: \_\_\_\_\_ Debtor Bank Name: \_\_\_\_\_ Transfer Amount: \_\_\_\_\_ Debtor Account Number: \_\_\_\_\_

Claim of Non-receipt Reject Details: Reject Code: \_\_\_\_\_ Reject Reason: \_\_\_\_\_

Related Charges: 1 of 1

Charge Type	Amount	Credit BIAN	Credit Account
-------------	--------	-------------	----------------

View Payment

Maker ID: \_\_\_\_\_ Maker Date Stamp: \_\_\_\_\_ Checker ID: \_\_\_\_\_ Checker Date Stamp: \_\_\_\_\_ Authorization Status: \_\_\_\_\_ Exit

You can specify the following fields:

### **Investigation Status**

Select the Investigation Status from the following values:

- ACNR
- RJNR

### **Status Description**

Specify the Status Description.

### **Claim of Non-Receipt Acceptance Details**

#### **Transaction Processed Date**

Instruction Date of the linked inbound transaction is populated in this field. You can modify the Date if required

### **Claim of Non-receipt Reject Details**

#### **Reject Code**

Specify the Reject Code from the list of values.

#### **Reject Reason**

Specify the Reject Reason.

### **Original Transaction Details**

#### **Credit Account**

This field displays Credit Account for the original inbound transaction.

#### **Account Description**

This field displays Description of the credit account.

#### **Debtor Bank BIC**

This field displays Debtor Bank BIC of the original inbound transaction.

#### **Debtor Bank Name**

This field displays Debtor Bank Name of the original inbound transaction.

### **Transfer Amount**

This field displays Transfer Amount of the original inbound transaction.

### **Debtor Account Number**

This field displays Debtor Bank Account Number of the original inbound transaction.

### **Related Charges**

#### **Charge Type**

Specify the Charge Type from the list of values.

#### **Amount**

Specify the Amount corresponding to the type of charge.

#### **Credit IBAN**

Specify the Credit IBAN from the list of values.

#### **Credit Account**

Credit Account is displayed on the Credit IBAN selected.

#### **View Payment**

When you click on View Payment button, the PADIVIEW screen displays the inbound payments received corresponding to the SCT inquiry.

### **2.8.2.3 Value Date Claim**

Non-accept Claim **Value Date Claim**

Investigation Status

Status Description

Claim of Value Date Correction

Accepted Value Date

Credit Account

Account Description

Debtor Bank BIC

Debtor Bank Name

Transfer Amount

Debtor Account Number

Related Charges

Charge Type	Amount	Credit IBAN	Credit Account
-------------	--------	-------------	----------------

[View Payment](#)

Maker ID  Checker ID  Authorization Status

Maker Date Stamp  Checker Date Stamp

[Exit](#)

The following Pricing details are available:

You can specify the following fields:

#### **Investigation Status**

Select the Investigation Status from the following values:

- ACVA
- RJVA or CVAA
- MODI

#### **Status Description**

This field displays the Status Description.

## **Claim of Value Date Correction**

### **Accepted Value Date**

Specify the Accepted Value Date for a positive response

Specify the following fields:

- Credit Account
- Account Description
- Debtor Bank BIC
- Debtor Bank Name
- Transfer Amount
- Debtor Account Number

### **2.8.2.4 Response to an Initiated Inquiry**

The concerned Beneficiary Bank addresses its response to the Originator Bank that initiated the SCT inquiry, informing the latter about

- The final investigation outcome (whether positive or negative) for a SCT inquiry;

and

- Optionally providing details about the corrective action undertaken

Response to an Initiated Inquiry is received as a camt.029.001.08 in an OQF file (Output Inquiry File).

.On receiving a camt.029.001.08 message in OQF file, System matches the Response with all the Initiated Inquiries. If a Suitable Match is found, response is linked to the Original Inquiry and Inquiry Status is marked as Accepted / Rejected/Modified based on the status code received

Response to an Initiated Inquiry can be viewed in PASOTQRY

Invoke PASOTQRY, Search for the Initiated Inquiries. Select an Inquiry Record for which you want to view the Received Response. Click on 'View Response Details'

Following details gets defaulted on selecting the record and is not modifiable

- Transaction Reference
- Senders Inquiry Reference
- Inbound Inquiry Reference

The following fields in the grid are defaulted with details of the ACH Outbound transaction inquiry message selected for View Response Details action

- Response Reference
- Received Date
- Sender's Response Reference
- Inquiry Status
- Inquiry Message
- Value Date
- Reject code
- Reject Reason –Description of Reject code
- Inquiry handling fee
- Value date modification fee

---

**Note**

Multiple Responses can be received for an Initiated Inquiry. View Response Details Screen displays all the Received Responses to an Initiated Inquiry

## 2.8.2.5 Outbound Response to an Initiated Inquiry screen

To generate the response to an outbound SEPA CT inquiry, you can click on 'View Response Details' button to invoke 'Response to Outbound SEPA CT Inquiry'.

The screenshot displays the 'Response to Outbound SEPA CT Inquiry' window. It includes an 'Enter Query' section with various input fields for response and transaction details. Below the query fields are sections for 'Non-receipt Claim', 'Investigation Status', 'Status Description', 'Claim of Non-receipt Acceptance Details', 'Original Transaction Details', and 'Claim of Non-receipt Reject Details'. A 'Related Charges' table is also present, showing columns for Charge Type, Amount, Beneficiary PSP IBAN, Transaction Reference Number, and Transaction Status. The bottom of the window contains fields for Maker ID, Maker Date Stamp, Checker ID, Checker Date Stamp, Authorization Status, and an 'Exit' button.

You can specify the following details

### **Response Reference**

This field displays Reference of the response to the outbound SCT inquiry.

### **Last Response Date**

This field displays the date when the inquiry response is being generated.

### **Transaction Reference**

This field displays Original outbound transaction reference.

### **Outbound Inquiry Reference**

This field displays Reference to the outbound SCT inquiry.

### **Beneficiary Reference**

This field displays Unique reference generated.

### **Sender Inquiry Reference**

This field displays Inquiry reference provided by the sender of the SCT inquiry.

### **Sender Transaction Reference**

This field displays Reference of the original outbound transaction provided by the sender.

### **End To End Id**

This field displays End to End identification of the original outbound transaction.

### **Inquiry Type**

This field displays SCT inquiry type indicating whether claim for non-receipt or claim for value date correction.

## Message ID

This field displays Message Type of the SCT inquiry, camt.027 or camt.087.

## File Reference

This field displays File Reference.

### 2.8.2.6 Non-receipt Claim Tab

The screenshot shows a web-based form for a 'Non-receipt Claim'. At the top, there's a header 'Non-receipt Claim' and a sub-header 'Value Date Claim'. Below this, there's a dropdown for 'Investigation Status' and a text field for 'Status Description'. The form is divided into several sections: 'Claim of Non-receipt Acceptance Details' with a 'Processed Date' field (format YYYYMMDD); 'Original Transaction Details' with fields for 'Debtor Account Number', 'Account Description', 'Creditor Bank BIC', 'Creditor Bank Name', 'Transfer Amount', and 'Credit Account'; 'Claim of Non-receipt Reject Details' with 'Reject Code' and 'Reject Reason' fields; and a 'Related Charges' table with columns for 'Charge Type', 'Amount', 'Beneficiary PSP IBAN', 'Transaction Reference Number', and 'Transaction Status'. At the bottom, there are 'Make Payment' and 'View Payment' buttons, and fields for 'Maker ID', 'Maker Date Stamp', 'Checker ID', 'Checker Date Stamp', 'Authorization Status', and an 'Exit' button.

You can specify the following fields:

### **Investigation Status**

Select the Investigation Status from the following values:

- ACNR
- RJNR

### **Status Description**

Specify the Status Description.

### **Claim of Non-Receipt Acceptance Details**

#### **Processed Date**

Instruction Date of the linked outbound transaction is populated in this field. You can modify the Date if required

### **Claim of Non-receipt Reject Details**

#### **Reject Code**

Specify the Reject Code from the list of values.

#### **Reject Reason**

Specify the Reject Reason.

### **Original Transaction Details**

#### **Debtor Account Number**

This field displays Debit Account Number for the original outbound transaction.

#### **Account Description**

This field displays Description of the Debit account.

**Creditor Bank BIC**

This field displays Creditor Bank BIC of the original outbound transaction.

**Creditor Bank Name**

This field displays Creditor Bank Name of the original outbound transaction.

**Transfer Amount**

This field displays Transfer Amount of the original outbound transaction.

**Credit Account**

This field displays Credit Account of the original outbound transaction.

**Related Charges**

**Charge Type**

Specify the Charge Type from the list of values.

**Amount**

Specify the Amount corresponding to the type of charge.

**Beneficiary PSP IBAN**

Specify the Beneficiary PSP IBAN from the list of values.

**Transaction Reference Number**

This field displays Transaction Reference Number.

**Transaction Status**

This field displays Transaction Reference Number.

**Make Payment**

When you click on View Payment button, the PADOVIEW screen displays the outbound payments received corresponding to the SCT inquiry.

**View Payment**

When you click on View Payment button, the PADOTONL screen displays the outbound payments received corresponding to the SCT inquiry.

**2.8.2.7 Value Date Claim**

Non-receipt Claim **Value Date Claim**

Investigation Status

Status Description

Claim of Non-receipt Acceptance Details

Processed Date YYYYMMDD

Original Transaction Details

Debtor Account Number

Account Description

Creditor Bank BIC

Creditor Bank Name

Transfer Amount

Credit Account

Related Charges

Charge Type	Amount	Beneficiary PSP IBAN	Transaction Reference Number	Transaction Status

Make Payment View Payment

Maker ID Checker ID Authorization Status

Maker Date Stamp Checker Date Stamp Exit

The following Pricing details are available:

You can specify the following fields:

### **Investigation Status**

Select the Investigation Status from the following values:

- ACVA
- RJVA or CVAA
- MODI

### **Status Description**

This field displays the Status Description.

### **Claim of Non-receipt Acceptance Details**

#### **Processed Date**

Specify the Accepted Value Date for a positive response

Specify the following fields:

- Debtor Account Number
- Account Description
- Creditor Bank BIC
- Creditor Bank Name
- Transfer Amount
- Credit Account

#### **2.8.2.8 Generate Status Update message**

The Originator Bank can remind the Beneficiary Bank about the SCT inquiry 'Claim of Non-Receipt' and 'Claim of Value Date Correction' that has been addressed earlier to the Beneficiary Bank and which the Beneficiary Bank has not yet replied to.

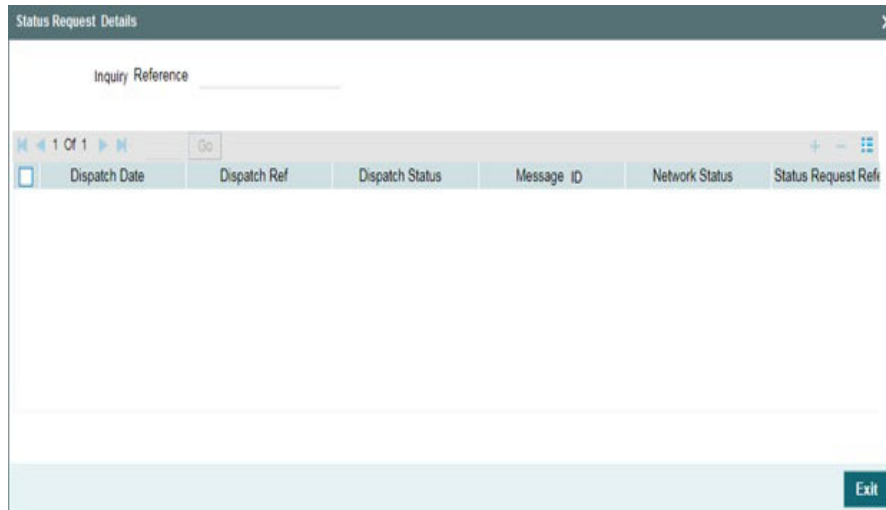
To Generate a Status Update message, Invoke PASOTQRY, Search for the Initiated Inquiries for which Response is not Received. Select an Inquiry Record for which you want to generate a status update message. Click on 'Generate Status Update Message'

System generates a pacs.028.001.01 message for a Status Update and dispatches it in the IQF (Input Inquiry File)

#### **View Status Update Details**

User can view the Status Update Details by invoking PASOTQRY. Invoke PASOTQRY, Select an Inquiry Record for which you want to view the status update details. Click on 'View Status Update Details'





## 2.8.3 **Inbound Inquiry Processing**

### 2.8.3.1 **Inbound Inquiry File Upload**

Inquiry message is received in OQF (Output Inquiry File) file.

When Inquiries are received, system tries to match the transaction with the original payment sent. The inbound inquiry message will be linked to the inbound message already received by matching the Original Transaction Reference of the Sender. Upload of the inbound inquiry message will not fail even if matching inbound transaction is not found.

Inquiry Status will be marked as 'Unmatched' in such cases

Background job is available for reading the Inbound OQF file from the designated folder and to populate the data into staging table.

The inbound Inquiry message details can be viewed from Inbound SCT Inquiry screen (Function ID: PADINQRY).

The summary screen PASINQRY allows to query the inbound inquiry messages received

You can invoke the summary screen Function ID: PASINQRY from the Inbound ACH view summary Function ID: PASIVIEW screen by selecting a transaction and Clicking on 'View Inquiries Received'.

### 2.8.3.2 **Response to an Inbound Inquiry**

The Response-to-SCT-inquiry message is made by the Beneficiary Bank.

The concerned Beneficiary Bank addresses its response to the Originator Bank that initiated the SCT inquiry, informing the latter about

- The final investigation outcome (whether positive or negative) for a SCT inquiry; and
- Optionally providing details about the corrective action undertaken

You can Respond to the Inbound Inquiries by Invoking PASINQRY. Query the Inbound Inquiry for which you want to Respond to. Select the Inquiry and Click on 'Generate Response'. On Click of Generate Response, System Re-directs user to the Response details Input Screen

If the Inbound Inquiry is for a 'Claim Non-Receipt', User is expected to enter details in Non-Receipt Claim Tab of the Response Screen

If the Inbound Inquiry is for a 'Value Date Correction', User is expected to enter details in Value Date Claim Tab of the Response Screen

The following values are allowed in the drop down list for the field Investigation status if Inquiry type is 'Claim Non-Receipt':

- ACNR : Accepted Claim Non-Receipt
- RJNR : Rejected Claim Non-Receipt

The following values are allowed in the drop down list for the field Investigation status if Inquiry type is 'Claim Value Date Correction':

- ACVA : Accepted Value Date Adjustment
- RJVA or CVAA : Rejected Value Date Adjustment
- MODI : Modified As Per Request

Enter the Necessary details and click on Save. On successful processing of the response, the resolution of investigation message camt.029.001.08 is generated and dispatched in an IQF (Input Inquiry File).

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**Note**

Only one response can be sent for an Inquiry message except for Claim on Value Date Adjustment for which status is 'Accepted'. If the status is 'Accepted', one more response message can be sent with status code as MODI.

---

### **2.8.3.3 Status Update on an Inbound Inquiry**

The Originator Bank can remind the Beneficiary Bank about the SCT inquiry reasons 'Claim of Non-Receipt' and 'Claim of Value Date Correction' that has been addressed earlier to the Beneficiary Bank and which the Beneficiary Bank has not yet replied to

All status updates are received as a pacs.028.001.01 message in an OQF (Output Inquiry File) File

On receiving a pacs.028.001.01 message, system matches it with inbound recall which is pending response or inbound inquiry message pending response. No further processing is done for status update messages as the action is pending with the original Recall or Inquiry.

## **2.9 SEPA Messaging**

### **2.9.1 SEPA Messaging Preferences**

This is Network based preference screen. A file type preference field is provided in this maintenance to decide whether CSM based bulk messages to be generated or ISO messages. This is an optional maintenance. If this maintenance is not available, the system generates EBA specific SEPA files. This is applicable to ACH CT and Direct Debits.

You can invoke 'SEPA Messaging Preferences' screen by typing 'PMDSEPAM' in the field at the top right corner of the Application tool bar and clicking on the adjoining arrow button. Click 'New' button on the Application toolbar.

You can specify the following fields:

### **Host Code**

The system defaults the host code of transaction branch on clicking 'New'

### **Network Code**

Specify the Network Code from the list of values.

### **Network Type**

The system defaults the Network Type on selecting the Network Code.

### **Network Description**

The system defaults the Network Description on selecting the Network Code.

### **File Format Details**

#### **Non-CSM based files**

Select the value between Yes or No.

If the filed value is 'Yes' then SEPA ISO messages are generated for each transaction type.

If SEPA Message preferences is available and the Non -CSM based files is set as 'Yes', then dispatch file generation is based on the EPC ISO message formats.

- Separate files are generated for the message type
- Files are generated for transactions with current date as instruction date. If back dated transactions are there settlement date is moved to current date
- Files are generated for the dispatch cycles maintained in Dispatch Parameters for the Network and service type SCT
- Number of transactions restrictions for batch is considered for total number of transactions allowed in a message
- File size restriction, if maintained in dispatch parameter is applicable

### 2.9.1.1 SEPA Messaging Preferences Summary

You can invoke the 'SEPA Messaging Preferences Summary' screen by typing 'PMSSEPAM' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click new button on the Application toolbar.

SEPA Messaging Preferences Summary

Search Advanced Search Reset Clear All

Case Sensitive

Authorization Status  Record Status

Network Code  Network Type

Non-CSM based files

Records per page 15  1 Of 1  Go Lock Columns 0

Authorization Status	Record Status	Network Code	Network Description	Network Type	Non-CSM based files	Host Code
----------------------	---------------	--------------	---------------------	--------------	---------------------	-----------

Exit

You can click 'Search' button to view all the pending functions. However, you can to filter your search based on any of the following criteria:

- Authorization Status
- Network Code
- Non-CSM based files
- Record Status
- Network Type

When you click 'Search' button the records matching the specified search criteria are displayed. Double click a record or click 'Details' button to view the detailed maintenance screen.

---

## 3. Function ID Glossary

### P

PADINRCL .....	2-72	PASIRTVW .....	2-98
PADINRTN .....	2-93	PASITONL .....	2-51
PADIRCLV .....	2-76	PASITRCL .....	2-87
PADIRTVW .....	2-97	PASIVIEW .....	2-55
PADITONL .....	2-38	PASORCLV .....	2-71
PADITRCL .....	2-84	PASORTVW .....	2-92
PADIVIEW .....	2-52	PASOTONL .....	2-19
PADORCLV .....	2-69	PASOTRCL .....	2-67
PADORTVW .....	2-91	PASOTRTN .....	2-90
PADOTONL .....	2-2	PASOVIEW .....	2-26
PADOTRCL .....	2-64	PASRCRES .....	2-82
PADOTRTN .....	2-88	PMDISTRQ .....	2-57
PADOVIEW .....	2-20	PMDNCPRF .....	2-7
PADRCRES .....	2-80	PMDOSTRQ .....	2-29
PASINRCL .....	2-75	PMDSEPAM .....	2-117
PASINRTN .....	2-96	PMSISTRQ .....	2-58
PASIRCLV .....	2-78	PMSOSTRQ .....	2-31
		PMSSEPAM .....	2-118