Customer and Accounts User Guide

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Customer and Accounts User Guide

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Welcome to Customer and Accounts User Guide

Essentially each virtual account is a dummy sub-account of the customer's own physical account with the bank. They cannot exist outside of that immediate relationship, hence they are virtual. The serves to segregate any funds from any other funds in the same main account and yet is inextricably linked to that account. The key to a virtual account is thus the virtual account number/identifier.

This document is intended for Back Office Data Entry Clerk, Back Office Managers/Officers, Product Managers, End of Day Operators and Financial Controller users.

This section contains the following topics:

Account Facility	Corporate Specific Account Number Range
Virtual Entity	Customer Account Product
Account Closure	Account Input
Account Structure	Adhoc Interest Liquidation
Virtual Multi-Currency Account	Internal Credit Line
Line Account Linkage	Sanction Status

Account Facility

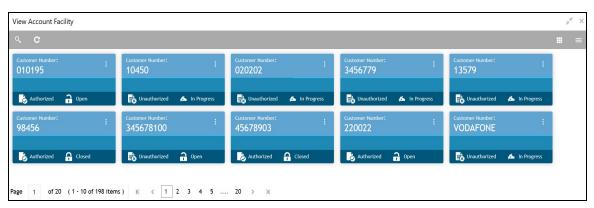
As part of on-boarding a customer for virtual account facility, you must enable virtual account facility for the customer. You can enable/disable virtual account facility for one or more accounts. The customer information is provided by the DDA system.

View Account Facility

The summary screen provides a list of enabled virtual account facility for a customer. You can enable virtual account facility using the Create Account Facility.

How to reach here:

Virtual Account Management > Customer > Account Facility > View Account Facility





Field	Description
Customer Number	Displays the number of the customer.
Status	Displays the status of the record.

Create Account Facility

The Create Account Facility screen allows the user to enable or disable virtual account facility for a customer and to select the product templates under which virtual accounts can be created. The user can also link a customer to a pricing scheme and define the charge funding account for customer level charges.

How to reach here:

Virtual Account Management > Customer > Account Facility > Create Account Facility > Account Facility

Create Account Facility									i Errors & Overrides	$_{\mu^{k'}}\times$
 Account Facility 	Account Facility									
Products	Customer Number *	Q	Customer N No Custom		Sanction Check Ex	empted				^
	Account Details									
	All Accounts					Virtual Account Enabled				
	Type to filter		×			Type to filter		×		
	Account Number	Branch	Currency	Account Class	к	Account Number	Branch	Currency	Account Class	
	No data to display.				•	No data to display.				
					K					
	Branch Restrictions									
		Restricted								
	Branch Group									
	Pricing Scheme									
	Pricing Scheme	Q	Description							
	Charge Account									
	Real Account Number		Real Accou	nt Branch	Real Account Curre	ency				
		Q	No Real A	ccount Selected	No Real Account	Selected				
	Charge Collection Branch									
	Branch Code	Q,	Description	I						
								Back Nex	t Save & Close	Cancel

Account Facility

How to enable an account facility:

- 1. In the Create Account Facility screen, provide the required details:
 - Customer Number: Click **Search** to view and select the required customer number. The customer information is stored and used from the DDA system.
 - Customer Name: Based on the Customer Number selected, the information is auto-populated.
 - Sanction Check Exempted: By default, it is disabled. If enabled, the customer is exempted from sanction check. It will be enabled only if **Sanction Check Required** is selected while configuring the bank parameters.



Accounts Details

- All Accounts: Displays the list of all the account of the selected customers. Type the name of the account on the filter and/or select the required account to enable the virtual account facility that appears on the grid.
- 2. Click > to move the selected account into the Virtual Account Enabled grid. The list of accounts displayed in the grid is enabled for virtual account facility.



Tips

You can use the respective options to move the records back and forth from one grid to another. You can also use the filter to select the required account and move the record.

Branch Restrictions

• Select one of the options. This is used for allowing or not allowing virtual accounts to be opened under specific branches.

Branch Group Details

3. Click + to add a row and provide the required details:

- Branch Group: Click Search to view and select the required branch group.
- Description: Based on the Branch Group selected, the information is auto-populated.

_ \$
Note

For more information on branch group creation and branch linking, refer to the **Branch Group** section in **Configuration User Guide**.

Pricing Scheme

- Pricing Scheme: Click Search to view and select the required pricing scheme.
- Description: Based on the Pricing Scheme selected, the information is auto-populated.

Charge Account

- Real Account Number: Click **Search** to view and select the required real account number to collect the charges.
- Real Account Branch: Based on the Real Account Number selected, the information is autopopulated.
- Real Account Currency: Based on the Real Account Number selected, the information is autopopulated.

Charge Collection Branch

- Branch Code: Click **Search** to view and select the required branch code. This branch code will be used during charge postings.
- Description: Based on the Branch Code selected, the information is auto-populated.
- 4. Click Next. The Products screen is displayed.



Products

Products screen allows you to select the one or more product templates.

Create Account Facility					2 ¹⁶ ×
Account Facility	Products				
Products	Customer Number	Customer Name			
	Product Mapping				
	Products				
	4				×
	Product Template	Product Description	Interest Group Template	Description	
	Customer Specific Interest Rate				
					+
				Back	Save & Close Cancel

5. In the **Products** screen, provide the required details:

- Customer Number: Based on the customer number selected in Account Facility screen, the information is auto-populated.
- Customer Name: Based on the customer name selected in Account Facility screen, the information is auto-populated.

Product Mapping

• Product Template: Click **Search** to view and select the required product template. Displays the list of product templates that are allowed for the customer category. For more information refer to the **Restrictions** section of **Account Product Proposition** in **Configuration User Guide**.



Product Template is allowed to be attached during the account facility creation only. Once a facility is created, customer account product/s will automatically be created based on the product template/s attached. Any further maintenances on customer account products needs to be performed through View Customer Account Product screen.

- Product Description: Based on the Product Template selected the information is auto-populated.
- Interest Group Template: Based on the Product Template selected the information is autopopulated.
- Description: Based on the Product Template selected the information is auto-populated.
- Customer Specific Interest Rate: By default, this is disabled. If enabled, indicates if a customer specific interest rate needs to be maintained.



If Customer Specific Interest Rate is selected, a new Customer Interest group will be created and mapped to the Customer and Virtual Account product in IC else the Interest Group template selected will be mapped. The Interest products will be based on the Interest Group template selected.

- 6. Click + icon to map the multiple product templates to a customer.
- 7. Click **Save and Close**. You can view the enabled virtual account facility details in the View Account Facility.





After enabling an account for virtual account facility, you can either go ahead and create a virtual account and/or a virtual identifier.

Corporate Specific Account Number Range

You can configure virtual account number range for a specific corporate and branch.

View Corporate Specific Account Number Range

The summary screen provides a defined corporate specific account number range or a list of defined corporate specific account number ranges. You can configure a corporate specific account number range using the Create Corporate Specific Account Number Range.

How to reach here:

Virtual Account Management > Customer > Corporate Specific Account Number Range > View Corporate Specific Account Number Range

View Corporate Specific Account Nu	mber Range				, ²
९ C					=
Customer Number: PAV1234	Customer Number: :	Customer Number: : 010195	Customer Number: : 020202	Customer Number: : 000462	
Branch Code: BR7	Branch Code: 003	Branch Code: 003	Branch Code: 003	Branch Code: 003	
🗟 Unauthorized 🔒 Open	Authorized 🔒 Open	Authorized 🔒 Open	Authorized 🔒 Open	Authorized 🔒 Open	
Customer Number: :	Customer Number: : 000019	Customer Number: : PAV1234	Customer Number: :	Customer Number: :	
Branch Code: B12	Branch Code: 003	Branch Code: B11	Branch Code: BR5	Branch Code: BR0	
💫 Authorized 🔒 Open	🙀 Unauthorized 🔺 In Progress	Authorized 🔒 Open	🗟 Unauthorized 🔒 Open	Authorized 🔒 Open	

Field	Description
Real Customer Number	Displays the customer number.
Branch Code	Displays the branch code.
Status	Displays the status of the record.



Create Corporate Specific Account Number Range

The maintenance screen allows you to define the virtual account number range or ranges for a specific corporate and branch.

How to reach here:

Virtual Account Management > Customer > Corporate Specific Account Number Range > Create Corporate Specific Account Number Range

Create Corporate Speci	fic Account Nur	nber Range			$_{\mu^{k'}} \times$
Real Customer Number *	0	Customer Name No Customer Selected			
Branch Preferences					
Branch Code *		Branch Name	Account Mask		
	0	No Branch Selected	No Branch Selected		
Account Range Preference	es				
					+
Audit					
				Save	Cancel

How to configure Corporate Specific Account Number Range

- 1. In the Create Corporate Specific Account Number Range screen, provide the required details:
 - Real Customer Number: Click Search to view and select the required Real Customer Number.
 - Customer Name: Based on the real customer name selected, the information is auto-populated.
 - Branch Preferences
 - Branch Code: Click Search to view and select the required branch code.
 - Branch Name: Based on the Branch Code selected, the information is auto-populated.
 - Account Mask: Based on the Branch Code selected, the information is auto-populated.
 - Account Range Preferences: Click + to add a row and provide the required details:
 - Start Range Number: Enter the start number range. The range should be defined only for the "n" characters of the Account mask
 - End Range Number: Enter the end number range. The range should be defined only for the "n" characters of the Account mask.
- 2. Click Save. You can view the configured account number range in the View Corporate Specific Account Number Range.



- For each corporate one or more account number ranges can be defined. However, for a specific branch, two corporates are not allowed to have an overlapping account number ranges.
- You can not modify account number range or ranges, once defined. However, a new account number range can be added for a corporate.



Virtual Entity

You can create a virtual entity and use it to map the details with a virtual account. You can create multiple virtual entities for a real customer.

View Virtual Entity

The summary screen provides a list of virtual entity configured for a customer You can capture the virtual entity's details and its preferences using the Create Virtual Entity.

How to reach here:

Virtual Account Management > Customer > Virtual Entity > View Virtual Entity

View Virtual Entity					$_{\mu^{k'}} \times$
९ с					■ =
Virtual Entity ID: : KEITHOO	Virtual Entity ID: : XYZ123	Virtual Entity ID: : ABCCA02	Virtual Entity ID: : ABCFL04	Virtual Entity ID: : KNLMN01	
Customer Number: 10450 Entity Name: KEITH	Customer Number: 020202 Entity Name: NAME ENTITY	Customer Number: 001855 Entity Name: ABC DIGITAL CA	Customer Number: 001855 Entity Name: ABC DIGITAL FL	Customer Number: 010195 Entity Name: Pavithra	
🖹 Unauthorized 🔺 In Progress	Authorized 🔒 Open	🖹 Unauthorized 🔺 In Progress	💦 Authorized 🔒 Open	🖹 Unauthorized 🔺 In Progress	
Virtual Entity ID: : ENT001	Virtual Entity ID: : RIMZA13	Virtual Entity ID: : RTEEM15	Virtual Entity ID: : TESVE10	Virtual Entity ID: : vinit00	
Customer Number: 000062 Entity Name: Entity All Address	Customer Number: 010195 Entity Name: Voda	Customer Number: 010195 Entity Name: RELIA	Customer Number: 000462 Entity Name: TESVE10 Edit	Customer Number: 000462 Entity Name: vinit	
💫 Authorized 🔒 Open	🖹 Unauthorized 🔺 In Progress	🖹 Unauthorized 🔺 In Progress	🛃 Unauthorized 🔺 In Progress	🖹 Unauthorized 🔺 In Progress	
Page 1 of 29 (1 - 10 of 282 items) K < 1 2 3 4 5	29 > ×			

Field	Description
Virtual Entity ID	Displays the unique ID of the virtual entity.
Customer Number	Displays the customer number.
Entity Name	Displays the name of the entity.
Status	Displays the status of the record.



Create Virtual Entity

The maintenance screen allows you to configure virtual entity and its preferences.

How to reach here:

Create Virtual Entity				i Errors & Overrides 🛛 🔎 🗙
Entity Information	Entity Information			
Address Details	Customer Number *	Customer Name	Virtual Entity ID	Entity Name *
Structured Address	Q	No Customer Selected		
KYC Details	Entity Type			
Statement Preferences	Corporate Individual			
	Entity Information			
	Corporate Type *	Country of Incorporation	Date of Incorporation	Unique ID
	v	Q	÷	
	Email ID	Mobile	Work Phone 1	Work Phone 2
	Preferred Mode	BIC		
	v			
	Identification Details			
	Identification Type	Identification Number	Tax Identification Number	
	v			
				Back Next Save & Close Cancel

Virtual Account Management > Customer > Create Virtual Entity

How to add a virtual entity:

1. In the Entity Information screen, provide the required details:

- Customer Number: Click Search to view and select the required customer number.
- Customer Name: Based on the Customer Number selected, the information is auto-populated.
- Virtual Entity ID: This field is disabled. After you save the record, an Entity ID Generation popup screen appears, where you can provide the information.
- Entity Name: Enter a name for the entity.
- Entity Type: Select one of the following:
 - Corporate: If selected, the record configured is for a corporate entity.
 - Individual: If selected, the record configured is for an individual entity.



Depending on the Entity Type selected, the Entity Information appears with different fields.

Entity Information

If **Corporate** is selected as the Entity Type, provide the required information:

• Corporate Type: Select the corporate type from the drop-down list.

Available options are:

- Corporation
- Co-operative
- Partnership
- Sole Proprietorship





The drop down values can be updated at bank level as a part of Day 0 setup.

- Country of Incorporation: Click **Search** to view and select the required country for which you want to incorporate the virtual entity.
- Date of Incorporation: Select a date of incorporation from the drop-down calendar.
- Unique ID: Enter an unique ID for the virtual entity.
- Email ID: Enter the customer's Email ID.



This field is mandatory if the Preferred Mode is selected as Email.

• Mobile: Enter the customer's contact number.



This field is mandatory if the Preferred Mode is selected as Mobile.

- Work Phone 1-2: Enter the customer's work contact number.
- Preferred Mode: Select one of the following:
 - Mobile: If selected, Mobile is the preferred mode to contact the customer.
 - Email: If selected, Email is the preferred mode to contact the customer.
- BIC: Specify the business identifier code.

If Individual is selected as the Entity Type, provide the required information:

- First Name: Enter the first name of an individual.
- Middle Name: Enter the middle/maiden name of an individual.
- Last Name: Enter the last name/surname of an individual.
- Date of Birth: Select a DOB of the individual from the drop-down calendar.
- Gender: Select a gender from the drop-down list.
- Nationality: Click Search to view and select the required nationality.
- National ID: Enter a national ID.
- Home Phone: Enter the residential contact number of the individual.
- Work Phone: Enter the official contact number of the individual.
- Mobile: Enter the contact number of the individual.



This field is mandatory if the Preferred Mode is selected as Mobile.

• Email ID: Enter Email ID of the individual.



This field is mandatory if the Preferred Mode is selected as Email.

- Preferred Mode: Select one of the following:
 - Mobile: If selected, mobile is the preferred mode to contact the customer.
 - Email: If selected, Email is the preferred mode to contact the customer.



Identification Details

• Identification Type: Select an identification type from the drop-down list.

Available options are:

- National ID
- Passport
- SSN



The drop down values can be updated at bank level as a part of Day 0 setup.

- Identification Number: Enter an identification number.
- Tax Identification Number: Enter a tax identification number.

2. Click **Next**. The **Entity ID Generation** popup screen appears.

Entity ID Generation					×			
Enti	ity ID							
n	n	n	а					
Mas	sk Ch	aract	ters De	criptio	n:			
n: N	lumeri	ic a: A	Alphabe	s				
								OK

- Enter the required entity ID in the format displayed. To create a new entity ID format, refer to Entity Mask Configuration Maintenance in the Configuration User Guide.
- 4. Click **OK** to save the entity ID.
- 5. Click Next. The Address Details screen appears.



Address Details

The Address Details screen allows you to capture the address details for a customer.

Create Virtual Entity				$_{\mu}^{st}$ \times
Entity Information	Address Details			Screen (2 / 5)
 Address Details 	Correspondence Address			
Structured Address KYC Details	Address Line 1	Address Line 2	Address Line 3	Address Line 4
Statement Preferences	Country	Zip Code		
	Q			
	Registered Address			
	Address Line 1	Address Line 2	Address Line 3	Address Line 4
	Country	Zip Code		
	~			
				Back Next Save & Close Cancel

1. In the Address Details screen, provide the required details:

Correspondence Address

- Address Line 1: Enter the address line 1 address details. This field is mandatory if **Structured Address Applicable** is not selected.
- Address Line 2: Enter the address line 2 address details.
- Address Line 3: Enter the address line 3 address details.
- Address Line 4: Enter the address line 4 address details.
- Country: Click **Search** to view and select the require country. This field is mandatory if **Structured Address Applicable** is not selected.
- Zip Code: Enter the zip code details of the address.

Registered Address

- Copy from Correspondence Address: Select the checkbox to default the address from correspondence address.
- Address Line 1: Enter the address line 1 address details. This field is mandatory if **Structured Address Applicable** is not selected.
- Address Line 2: Enter the address line 2 address details.
- Address Line 3: Enter the address line 3 address details.
- Address Line 4: Enter the address line 4 address details.
- Country: Click **Search** to view and select the required country. This field is mandatory if Structured Address is not mentioned.
- Zip Code: Enter the zip code details of the address.
- 2. Click Next. The Structured Address screen appears.



Structured Address

If **Structured Address Applicable** is selected in Create Bank Parameters then **Structured Address** will be visible to provide the required information.

The Structured Address screen allows you to capture the address details of a customer in a structured format.

Create Virtual Entity					$_{\mu_{K}}$ \times
Entity Information	Structured Address				Screen (3 / 5)
Address Details					
 Structured Address 	Department	Sub Department	Street Name	Building Number	
KYC Details					
Statement Preferences	Building Name	Floor	Post Box	Room	
	Post Code	Town Name	Town Location Name	District Name	
	Country Sub Division	Country			
				Back Next S	Save & Close Cancel

1. In the **Structured Address** screen, provide the required details:

- Department: Enter the department.
- Sub Department: Enter the sub department.
- Street Name: Enter the street name.
- Building Number: Enter the building number.
- Building Name: Enter the building name.
- Floor: Enter the floor number.
- Post Box: Enter the post box details.
- Room: Enter the room number.
- Post Code: Enter the post code details. This field is mandatory.
- Town Name: Enter the town name. This field is mandatory.
- Town Location Name: Enter the location name of the town.
- District Name: Enter the district name.
- Country Sub Division: Enter the country sub division.
- Country: Click **Search** to view and select the required country. This field is mandatory.
- 2. Click Next. The KYC Details screen appears.



KYC Details

The **KYC Details** screen allows you to capture the address details for a customer.

Create Virtual Entity				2 ¹⁰ ×
Entity Information	KYC Details			Screen (4 / 5)
Address Details				
Structured Address	KYC Status *	KYC Reference	Last KYC Date	
KYC Details	· · · · · · · · · · · · · · · · · · ·		Apr 7, 2018	
Statement Preferences				
	ř			
				Back Next Save & Close Cancel
				back wext save & close cancel

1. In the **KYC Details** screen, provide the required details:

- KYC Status: Select a KYC status from the drop-down list.
- KYC Reference: Enter a KYC reference number.
- Last KYC Date: Select the last KYC performed from the drop-down calendar.
- 2. Click Next. The Statement Preferences screen appears.

Statement Preferences

The Statement Preferences screen allows you to configure the account statement preferences.

Create Virtual Entity					i Errors & Overrides 🕺 💉 🗙
Entity Information	Statement Preferences				
Address Details	Customer Number	Customer Name	Virtual Entity ID	Entity Name	'
Structured Address				,	
KYC Details					
Statement Preferences	PDF Statement Preferences				
	Generate PDF Statement Type * Consolidated Account Level	Frequency * Daily			
	Swift Statement Preferences				
	Generate MT940 MT 942 Preferences Generate Message Only On Movement	Generate MT950 Report Transactions Since 940	Generate MT942 Generation Time (In Hours)	Display IBAN	
	ISO Statement Preferences				
	Generate CAMT.053 CAMT.052 Preferences	Generate CAMT.052			
	Generate Message Only On Movement	Report Transactions Since 052	Generation Time (In Hours)		
					,
				Back	ext Save & Close Cancel



- 1. In the Statement Preferences screen, provide the required details:
 - Virtual Entity ID: Displays the virtual entity ID.

PDF Statement Preferences

- Generate PDF: If selected, an account statement is generated in PDF format.
- Statement Type: Select one of the options:
 - Consolidated: If selected, a consolidated statement is generated.
 - Account Level: If selected, an account level statement is generated.
- Frequency: Select a frequency to generate the account statement from the drop-down list. The available options are:
 - Daily
 - Weekly
 - Monthly
 - Quarterly
 - Yearly
- Due On: Select the due date to generate the account statement from the drop-down list.

The available options based on the frequency selected are:

- Daily This field is not applicable and will not appear for Daily frequency.
- Weekly Select the day when the account statement needs to be generated for the week.
- Monthly Select the day of the month when the account statement needs to be generated for the month.

Example: If **Due On** is selected as "31", this will be considered as the last day of the month and the account statements will be generated on the last day for all the months.

Quarterly - Select the end month of quarter when the account statement needs to be generated.
 Statement will always be generated on the last day of the month selected.

Example: If **Due On** is selected as "March (3)", the account statement will be generated on the last day of the month (31st March) for the period of 1st January to 31st March.

Yearly - Select the month when the account statement needs to be generated for the year.
 Statement will always be generated on the last day of the month selected.



PDF Account statements can be generated in customer's language. Based on the media and advice created, and report locale selected while creating the advice, report can be generated in that language. Language specific templates will need to be provided by the bank.

EOD Statement

- Generate MT940: If selected, the statement is generated in MT940 format.
- Generate MT950: If selected, the statement is generated in MT950 format.
- Generate MT942: If selected, the intra-day account statement is generated in MT942 format.
- Display IBAN: If selected, generated statement is reported with IBAN Account Number instead of Virtual Account Number.



System generates a statement automatically on the account closure day based on the statement preferences captured except the scheduled generation date.



MT942 Preferences

- Generate Message Only On Movement: By default, it is disabled. If enabled, system generates statement only if additional entries have been posted subsequent to the previous statement generation.
- Report Transactions Since: Select one of the required options from the drop-down list:
 - 940: If selected, the current statement will include all of the transactions posted and authorized since the previous MT940 generation.
 - 950: If selected, the current statement will include all of the transactions posted and authorized since the previous MT950 generation.
 - 942: If selected, the current statement will include all of the transactions posted and authorized since the previous MT942 generation.
- Generation Time (In Hours): Select a timing for MT942 generation from the multiselect drop-down list.



System supports only hourly time intervals.

ISO Statement Preferences

- Generate CAMT.052: If selected, the statement is generated in CAMT.053 format.
- Generate CAMT.053: if selected, the intra day account statement is generated in CAMT.052 format.
- CAMT.052 Preferences
- Generate Message Only On Movement: By default, it is disabled. If enabled, system generates statement only if additional entries have been posted subsequent to the previous statement generation.
- Report Transactions Since: Select the one of the required options from the drop-down list:
 - 052: If selected, the current statement will include all the transactions posted and authorized since the previous CAMT.052 generation.
 - 053: If selected, the current statement will include all the transactions posted and authorized since the previous CAMT.053 generation.
- Generation Time (In Hours): Select a timing for CAMT.052 generation from the multi select dropdown list.



System supports only hourly time intervals.

2. Click **Save and Close**. You can view the defined virtual entity in the View Virtual Entity.



Customer Account Product

You can configure account product/s for a customer.

View Customer Account Product

The summary screen provides a list of configured customer account products. You can configure an account product using the Create Customer Account Product.

How to reach here:

Virtual Account Management > Customer > Customer Account Product > View Customer Account Product

View Customer Account Product					$_{\mu^{k'}}\times$
۹ с					■ =
Account Code: XYZ1	Account Code: : KAN5	Account Code: : MIK3	Account Code: : XYZ1	Account Code: ; APPA ;	
Description: acc prod Customer No.: 020202	Description: test prod Customer No.: 08765	Description: prod Customer No.: PAV4567	Description: Customer No.: 010195	Description: APPA Customer No.: 220022	
Authorized 🔒 Open	<table-cell> Unauthorized 🛛 🔺 In Progress</table-cell>	Authorized 🔒 Open	🗟 Unauthorized 🔺 In Progress	Authorized 🔒 Open	
Account Code: :	Account Code: :	Account Code: :	Account Code: : PPD2	Account Code: : PS01	
Description: Product for Cust	Description: AWS1 test	Description: Liquidity Product	Description:	Description: acount prod234	
Customer No.: 080808	Customer No.: mik103	Customer No.: 002437	Customer No.: 000019	Customer No.: PW2345	
Page 1 of 37 (1 - 10 of 361 items) K < 1 2 3 4 5	37 > ×			

Field	Description
Account Code	Displays the code of the account.
Description	Displays any additional information of the account.
Customer Number	Displays the customer number that is associated with the account code.
Status	Displays the status of the record.



Create Customer Account Product

The maintenance screen allows you to configure account products for a customer.

How to reach here:

Virtual Account Management > Customer > Customer Account Product > Create Customer Account Product

Create Customer Account F	Product			👔 Errors & Overrides 🛛 🦼 🗙
 Virtual Account Product 	Virtual Account Product			
Restrictions	Customer Number *	Customer Name No Customer Selected	Account Product *	Account Product Description
	Account Preferences			
	Interest Calculation	Debit Transaction Allowed	Credit Transaction Allowed	Overdraft Facility Allowed
				Back Next Save & Close Cancel

Virtual Account Product

How to add a customer account product:

1. In the Create Customer Account Product screen, provide the required details:

- Customer Number: Click **Search** to view and select the required customer number.
- Customer Name: Based on the Customer Number selected, the information is auto-populated.
- Account Product: Enter a name for the account product.
- Account Product Description: Enter additional information about the account product.

Account Preferences

- Interest Calculation: By default, this is disabled. If enabled, indicates if interest calculation is required for the virtual accounts created under this product, and Interest Group Mapping screen is visible.
- Debit Transaction Allowed: By default, this is disabled. If enabled, indicates if the debit transactions are allowed for the virtual accounts created under this product.
- Credit Transaction Allowed: By default, this is disabled. If enabled, indicates if the credit transactions are allowed for the virtual accounts created under this product.
- Overdraft Facility Allowed: By default, this is disabled. If enabled, indicates if the overdrafts are allowed for the virtual accounts created under this product.
- Liquidity Management Allowed: By default, this is disabled. If enabled, indicates if the virtual accounts created under this product are allowed to be created as Liquidity Management accounts in Oracle Banking Liquidity Management.
- Inactive Days: Select the number of days to indicate after how many days of inactivity, the account must be marked inactive.
- 2. Click Next. The Restrictions screen is displayed.



Restrictions

The **Restrictions** screen allows you to configure product restrictions.

Create Customer Account I	Product			, ^ж ×
Virtual Account Product	Restrictions			
Restrictions Interest Group Mapping	Customer Number	Customer Name	Account Product	Account Product Description
	Transaction Code Restrictions			
	Allowed Restricted			
	Transaction Code Details			
	▲ 1Transaction Code:		Description:	×
	Transaction Code		Description	
				•
	Currency Restrictions			
	Allowed Restricted			
	Currency Details			
	▲ 1Currency:		Currency Description:	×
	Currency		Currency Description	
				· ·
				Back Next Save & Close Cancel

3. In the **Restrictions** screen, provide the required details:

- Customer Number: Based on the customer number selected in the Virtual Account Product screen, the information is auto-populated.
- Customer Name: Based on the customer name selected in the Virtual Account Product screen, the information is auto-populated.
- Account Product: Based on the account product selected in the Virtual Account Product screen, the information is auto-populated.
- Account Product Description: Based on the account product description selected in the Virtual Account Product screen, the information is auto-populated.

Transaction Code Restrictions

• Select one of the options. This is used for allowing or not allowing transaction codes for virtual accounts opened under this product.

Transaction Code Details

4. Click + to add a row and provide the required details:

- Transaction Code: Click **Search** to view and select the required transaction code. To create a new transaction code, refer to **Transaction Code Maintenance** in the **Common Core User Guide**.
- Description: Based on the Transaction Code selected, the information is auto-populated.

Currency Restrictions

Select one of the options. This is used for allowing or not allowing currencies for which the virtual accounts can be opened under this product.

5. Click + to add a row and provide the required details:

Currency Details

- Currency: Click Search to view and select the required currency. To define a new currency, refer to the section **Currency Definition** in the **Common Core User Guide**.
- Currency Description: Based on the currency selected, the information is auto-populated.

6. If Interest Calculation is enabled, click Next and Interest Group Mapping screen appears.



Interest Group Mapping

The **Interest Group Mapping** screen allows you to map a Customer Virtual Account Product to an interest group.

Create Customer Account P	Product			^{ис} ×
Virtual Account Product	Interest Group Mapping			
Restrictions				
Interest Group Mapping	Interest Group Template	Description	Customer Specific Interest Rate	
	٩			
	Interest Group			
	Customer Interest Group			
	Interest Products			
	Product Code Product Description Currency Code			
	No data to display.			
	Page 1 (0 of 0 items) K < 1 > X			
				Back Next Save & Close Cancel

- 7. In the Interest Group Mapping screen, provide the required details:
 - Interest Group Template Click **Search** to view and select the required interest group template. Displays the list of all the bank level Interest groups maintained in IC.
 - Description Based on the Interest Group Template selected, the information is auto-populated.
 - Customer Specific Rate By default, this is disabled. If enabled, indicates if a customer specific interest group needs to be maintained.

Interest Group

• Customer Interest Group - Displays the customer interest group.



If Corporate Specific Rate is selected, a new Customer Interest group will be created and mapped to the Customer and Virtual Account product in IC else the Interest Group template selected will be mapped. The Interest products will be based on the Interest Group template selected.

Interest Products

Displays a list of interest product/s mapped to selected Interest Group Template.

- Product Code Displays the Interest Product Code.
- Product Description Displays the Interest Product Description.
- Currency Code Displays the currency of Interest Product.
- 8. Click **Save and Close**. You can view the configured account product details in the View Customer Account Product.



Account Closure

You can initiate account closure for one or more than one virtual accounts of a customer.

View Account Closure

The summary screen provides a list of closure requests initiated. You can initiate a closure request of one or more than one virtual accounts of a customer in a single operation using the Create Account Closure.

How to reach here:

Virtual Account Management > Accounts > Account Closure > View Account Closure

/iew Account Closure				7 ²
९ с				
Reference Number: : 000VACL011271518	Reference Number: : 000VACL011276001	Reference Number: HELVACL011193511	Reference Number: : HELVACL011276001	Reference Number: : HELVACL011279021
Source Reference: 000VACL011271518 Source Code: OBVAM	Source Reference: 000VACL011276001 Source Code: OBVAM	Source Reference: CM293031110306320 Source Code: OBDX	Source Reference: CM2369969267432082 Source Code: OBDX	Source Reference: CN26466803035497 Source Code: OBDX
🗟 Unauthorized 🔺 In Progress	🗟 Unauthorized 🔺 In Progress	Authorized 🔒 Open	🖒 Authorized 🔒 Open	💦 Authorized 🔒 Open
Reference Number: : 000VACL0112715002	Reference Number: : HELVACL01127037c	Reference Number: HELVACL011193504	Reference Number: 000VACL011279501	Reference Number: 000VACL0112714010
Source Reference: 000VACL0112715002 Source Code: OBVAM	Source Reference: CM3175843100453994 Source Code: OBDX	Source Reference: CM274812137301246 Source Code: OBDX	Source Reference: 000VACL011279501 Source Code: OBDX	Source Reference: 000VACL0112714010 Source Code: OBVAM
Authorized 🔒 Open	Authorized 🔒 Open	Authorized 🔒 Open	🕞 Authorized 🔒 Open	Authorized 🔒 Open
age 1 of 29 (1 - 10 of 288 items) K < 1 2 3 4 5	29 > >		

Field	Description
Source Reference Number	Displays the source reference number of the closure request.
Source Code	Displays the source code.



Create Account Closure

The Create Account Closure screen allows you to initiate an account closure request. You can initiate the account closure of one or more virtual accounts of a customer.

Account Selection

How to reach here:

Virtual Account Management > Accounts > Account Closure > Create Account Closure > Account Selection

Create Account Closure					p ¹²	×
Account Selection	Account Selection				Screen (1	/ 2)
Transfer Details	Source Reference Number	Reference Number	Source C	ode		
			OBVAM	٩,		
	Account Details					
	⊿ Query					
	Customer Number	Virtual Entity	Virtual A	ccount Number	Account Description	
	C	K	9	0		
	Branch Code	Currency	IBAN Acc	ount Number		
					Query	
	Audit					
				Back	Next Save & Close Cance	ł

How to initiate a closure request:

1. In the Create Account Closure screen, provide the required details:

Account Selection

- Source Reference Number: Enter the source reference number.
- Reference Number: System generates a unique reference number for each closure requests.
- Source Code: Click **Search** to view and select the source code.

In the **Create Account Closure** screen, query the list of the virtual accounts based on the below parameters:

- Customer Number: Click Search to view and select the customer number.
- Customer Name: Based on the customer number selected, the information is auto-populated.
- Virtual Entity: Click Search to view and select the virtual entity.
- Virtual Account Number: Click **Search** to view and select the virtual account number.
- Account Description: Enter the account description.
- Branch Code: Click **Search** to view and select the branch code.
- Currency: Click **Search** to view and select the currency.
- IBAN Account Number: Click Search to view and select the IBAN account number.



2. Click **Query** to list the virtual accounts. The following screen is displayed:

ber Q	Virtual Entity SA003 Q Currency Account Description Closure 1 Currency	Virtual Account Number	Account Description
Q Q Number	SA1003 Q Currency Account Description Closure 1 Currency	Ran Account Number Q	Carry Mark for Closure
Q,	Currency Q Account Description Closure 1 Currency	IBAN Account Number	Mark for Closure
t Number	Account Description Closure 1 Currency	Current Balance -£7,800.0	Mark for Closure
t Number	Account Description Closure 1 Currency	Current Balance -£7,800.0	Mark for Closure
	Closure 1 Currency	-£7.800.0	
	Closure 1 Currency	-£7.800.0	
	Closure 1 Currency	-£7.800.0	
iber	Currency		
iber			
		Branch Code	Actions
	GBP	003	•
t Number	Account Description	Current Balance	Mark for Closure
	Closure 2	£7,800.0	
iber	Currency	Branch Code	Actions
	GBP	003	•
t Number			Mark for Closure
iber			Actions
		003	•
t Numt	ver		ver Account Description Current Balance Closure 3 £00 Currency Branch Code

- 3. Click on the collapsible icon to view the details and mark the respective virtual account or accounts for closure.
 - Virtual Account Number Displays the virtual account number.
 - Account Description Displays the account description.
 - Current Balance Displays the current balance.
 - Mark for Closure Select to mark the virtual account or accounts for closure.
 - Actions Click Actions icon to view the virtual account details.
- 4. Click Next. The Transfer Details screen is displayed.

Account Selection	Transfer Details					Screen (2 / 2
Transfer Details	Source Reference Number	Reference Number				
	000VACL011271512	000VACL011271512				
	Account Details					
	Virtual Account Number	Current Balance	Accrued Interest	Net Amount	Transfer Details	
	30030033	-£7.800.0	£0.0	-£7.800.0	٩	
	Virtual Account Number	Current Balance	Accrued Interest	Net Amount	Transfer Details	
	30030034	£7.800.0	£0.0	£7.800.0	٩	
	Virtual Account Number	Current Balance	Accrued Interest	Net Amount	Transfer Details	
	30030035	£0.0	£0.0	£0.0	Not Required	

The Transfer Details screen provides a list of following parameters:

- Source Reference Number Displays the source reference number.
- Reference Number Displays the system generated reference number for the release request.
- Virtual Account Number Displays the virtual account or virtual accounts selected in Account Selection for closure.
- Current Balance Displays the current account balance.
- Accrued Interest Displays the accrued interest.
- Net Amount Displays the net amount. Net Amount = Current Balance + Accrued Interest.
- Transfer Details Click **Search** and select the offset virtual account from the list for transferring To/ From the residual balance based on the Net Balance.
- 5. Click **Save and Close** to submit the account closure request. You can view the account closure request in View Account Closure.

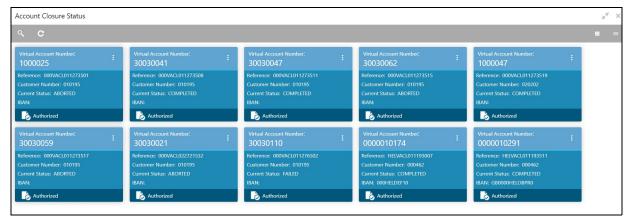


Account Closure Status

You can view the status of the closure request for a specific virtual account.

How to reach here:

Virtual Account Management > Queues > Account Closure Status



In the Account Closure Status screen, click a tile to open a record. The Account Closure Request Status screen appears.

Account Closure Reque	est Status							,, ²⁰ ×
Customer Number 000462		Customer Name ABZ Solutions		Virtual Accol 1000221	unt Number		unt Description AUTOR42EDIT	
Branch Code		Currency		Current State	us	Refer	ence Number	
HEL BAN Account Number		GBP View Errors		FAILED		HELV	/ACL181140086	
Process Status								
Ø	0	0	0		6	7		9
Account and Balances	Open Contracts	Open Contracts	Open Contracts	Open Contracts	Interest Liquidation	Balance Transfer	Delink From Structure	Account Closure
								Abort Retry

Account Closure Request Status

- Customer Number: Displays the customer number of the virtual account being closed.
- Customer Name: Displays the customer name.
- Virtual Account Number: Displays the account number being closed.
- Account Description: Displays the account description.
- Branch Code: Displays the branch code of the account.
- Currency: Displays the account currency.
- Currency Status: Displays the current account closure status.
- Reference Number: Displays the reference number.
- IBAN Account Number: Displays the IBAN account number.
- View Errors: Click View Errors to view the details of the errors of an error marked stage.



Account Closure Status

- In-Progress: The status of the closure request is marked as "In-Progress" until all the closure stages are successfully completed.
- Completed: On successful closure of the Virtual Account, the status of the closure request is marked as "Completed".
- Aborted: The status of the closure request is marked as "Aborted", whenever a user aborts a closure request before the account is closed. Click **Abort** to abort a closure request.
- Failed: The status of the closure request is marked as "Failed", if any of the closure stages fail. Click Retry to retry the closure request. The Retry process will start from the first closure stage (i.e. Account and Balances) irrespective of which stage the error has occurred.

Account Closure Stages

- Account and Balances: These are internal validations performed by the system.
- Open Contracts: These are external validations performed to validate if any active Standing Orders, Future Value Dated Payments and Pending Payments are set on a virtual account in Oracle Banking Payments, and also if the virtual account is an active liquidity account in Oracle Banking Liquidity Management.
- Interest Liquidation: Interest liquidation of the accrued Interest till date.
- Balance Transfer: Transfer of residual balance to a designated virtual account specified during account closure initiation.



Transactions posting on virtual account, after balance transfer stage for which closure request is in progress will either be allowed or disallowed based on a parameter. For more details on the parameter, refer to **Oracle Banking Virtual Account Management Installation Guide.**

- Delink From Structure: Delinking of virtual accounts that are a part of structure and do not have any child accounts.
- Account Closure: Successful closure of virtual account.



Account Input

You can create a virtual account for a customer.

View Account Input

The summary screen provides a list of configured virtual account. You can configure a virtual account using the Create Account Input.

How to reach here:

Virtual Account Management > Accounts > Account Input > View Account Input

View Account Input								
९ с								
Virtual Account Number: : 1000021	Virtual Account Number: : 1000033	Virtual Account Number: : 30030021	Virtual Account Number: : 30030034	Virtual Account Number: : 0000010022				
Account Description: NewEntity2 Customer ID: 020202	Account Description: NAME ENTITY1 Customer ID: 020202	Account Description: minicore test Customer ID: 010195	Account Description: Closure 2 Customer ID: 010196	Account Description: SDCVE01 VA001 Customer ID: 000462				
Authorized 🔒 Open	Authorized 🔒 Open	<table-cell> Unauthorized 🔒 Open</table-cell>	Authorized 🔒 Open	Authorized 🔒 Open				
Virtual Account Number: : 30030055	Virtual Account Number: : 0000010037	Virtual Account Number: : 30030011	Virtual Account Number: :	Virtual Account Number: 0000010008				
Account Description: SJR VA Customer ID: 010195	Account Description: SDCVE01 VA003 Customer ID: 000462	Account Description: Acc1 Customer ID: 000062	Account Description: MKRaa Customer ID: 010196	Account Description: ABC DIGITAL NYC Customer ID: 001855				
Authorized 🔒 Open	🍺 Authorized 🔒 Open	🗟 Unauthorized 🔒 Open	Authorized 🔒 Open	💦 Authorized 🔒 Open				
age 1 of 1253 (1 · 10 of 12528 items) K < 1 2 3 4 5 1253 > X								

Field	Description
Virtual Account Number	Displays the number of the virtual account.
Account Description	Displays additional details of the virtual account.
Customer ID	Displays the customer ID.
Status	Displays the status of the record.



Create Account Input

The maintenance screen allows you to configure virtual account details.

How to reach here:

Create Account Input			i Errors & Overrides
Customer Number *	Customer Name No Customer Selected	Virtual Entity ID *	Virtual Entity Name No Virtual Entity Selected
Account Product *	Account Currency *	Branch Code *	IBAN Required
Virtual Account Number <i>No Data Available</i>	IBAN Account Number No Data Available	View Transactions View Balance	View Interest Rates
Correspondence Address			
Copy Address from Entity			
Address Line 1	Address Line 2	Address Line 3	Address Line 4
Country	Zip Code		
▲ Structured Address			
Copy Address from Entity			
Department	Sub Department	Street Name	Building Number
Building Name	Floor	Post Box	Room
Post Code *	Town Name *	Town Location Name	District Name
Country Sub Division	Country *		
Account Information			
Account Description *	Account Purpose	Balance Availability *	Fixed Amount in Pool Currency
Balance Check for Debits	Debit Transaction Allowed	Credit Transaction Allowed	Account Frozen
Overdraft Required	Overdraft Amount	Overdraft Date Range \longleftrightarrow	Interest Calculation
Liquidity Management Allowed	Sanction Check Status No Data Available		
Account Linkage			
Real Account Linkage Structure Level Account Level	Structure Code	Structure Description No Structure Selected	Parent Account Linkage
Other Details			
Account Opening Date	Account Closure Date	Last Activity Date	Account Status No Data Available
			Save Cancel

Virtual Account Management > Accounts > Account Input > Create Account Input

How to add an account input:

- 1. In the Create Account Input screen, provide the required details:
 - Customer Number: Click Search to view and select the required customer number.
 - Customer Name: Based on the Customer Number selected, the information is auto-populated.
 - Virtual Entity ID: Click Search to view and select the required virtual entity ID.
 - Virtual Entity Name: Based on the Virtual Entity ID selected, the information is auto-populated.
 - Account Product: Click Search to view and select the required account product.
 - Account Currency: Click **Search** to view and select the required account currency. Displays the list of currencies based on the currency restrictions configured in Customer Account Product.
 - Branch Code: Click **Search** to view and select the required branch code. Displays the list of branches based on the Branch Restrictions configured in Create Account Facility for the customer.
 - IBAN Required: By default, this is disabled. If enabled, indicates that an IBAN must be generated.



• Virtual Account Number: System generates the virtual account number based on account numbering mask and corporate specific range, if defined.



If the External Account Number is selected in Branch Parameters configuration, system will suppress internal account number generation logic and will accept externally generated account number for the specific branch.



If **Corporate Specific Range Required** is opted and the auto-generation of account number is also enabled, then system automatically allocates the virtual account numbers from the corporate specified range defined. In this case, the next incremental virtual account number from the corporate specified range will be allocated. In case a corporate has been allocated with multiple ranges, then the new virtual account number is allocated from lowest number in the defined range or ranges.

However, if all of the ranges are utilized for a corporate, user needs to define a new corporate specific range for a given corporate. Until then, user is not allowed to create a new virtual account for a given corporate.

If **Manual Account Number Generation** is opted, user has to manually provide account number from the corporate specific range defined.

• IBAN Account Number: System generates the IBAN based on IBAN numbering mask.



If the External IBAN is selected in Branch Parameters configuration, system will suppress internal IBAN generation logic and will accept externally generated IBAN for the specific branch.

Correspondence Address

- Copy Address from Entity: Select the checkbox to copy the correspondence address captured at virtual entity level. However, you can also modify the address at the virtual account level.
- Address Line 1: Enter the address line 1 address details. This field is mandatory if **Structured Address Applicable** is not selected.
- Address Line 2: Enter the address line 2 address details.
- Address Line 3: Enter the address line 3 address details.
- Address Line 4: Enter the address line 4 address details.
- Country: Click **Search** to view and select the required country. This field is mandatory if **Structured Address Applicable** is not selected.
- Zip Code: Enter the zip code details of the address.

Structured Address

If **Structured Address Applicable** is selected in Create Bank Parameters then **Structured Address** will be displayed to provide the required information:

- Copy Address from Entity: Select the checkbox to copy the structured address captured at virtual entity level. However, you can also modify the address at the virtual account level.
- Department: Enter the department.
- Sub Department: Enter the sub department.
- Street Name: Enter the street name.
- Building Number: Enter the building number.



- Building Name: Enter the building name.
- Floor: Enter the floor number.
- Post Box: Enter the post box details.
- Room: Enter the room number.
- Post Code: Enter the post code details. This field is mandatory.
- Town Name: Enter the town name. This field is mandatory.
- Town Location Name: Enter the location name of the town.
- District Name: Enter the district name.
- Country Sub Division: Enter the country sub division.
- Country: Click Search to view and select the required country. This field is mandatory.

Account Information

- Account Description: This is auto-populated as virtual entity name. You can modify the auto-populated details.
- Account Purpose: Enter the purpose of the virtual account.
- Balance Availability: Select one of the following options:
 - Own Balance: This is the available balance of the virtual account including child contributions and internal limits if available.
 - Pool Balance: The entire pool balance is available for this accounts irrespective of its own balance.
 - Own Balance and Fixed Amount from Pool: Sum of own balance as mentioned above and a fixed amount from the pool balance. If Own Balance and Fixed Amount from Pool is selected, the Fixed Amount in Pool Currency field is available to provide the fixed amount.
- Fixed Amount in Pool Currency: Enter the fixed amount in the pool currency.
- Balance Check for Debits: This is defaulted from the account product used. The default value can be modified.
- Debit Transaction Allowed: This is defaulted from the account product used. You can disable this option, but you cannot enable it.
- Credit Transaction Allowed: This is defaulted from the account product used. You can disable this option, but you cannot enable it.
- Account Frozen: By default, this is disabled. If selected, indicates if the account is frozen.
- Overdraft Required: This is defaulted from the account product used. You can disable this option, but you cannot enable it.
- Overdraft Amount: Enter the fixed amount that can be overdrawn by the account. This is applicable if overdraft is allowed.
- Interest Calculation: This is defaulted from the account product used. You can disable this option, but you cannot enable it.
- Liquidity Management Allowed: This is defaulted from the account product used. You can disable this option, but you cannot enable it. If enabled, the virtual accounts will be automatically created as Liquidity accounts in Oracle Banking Liquidity Management during Virtual Asccount creation.



Any maintenances on virtual accounts in Oracle Banking Virtual Account Management or liquidity accounts in Oracle Banking Liquidity Management will have independent life cycles in the respective systems.



• Sanction Check Status: System displays the sanction check status for the virtual account.

Available options are:

- Success
- Failed
- Pending
- Not Required



During the virtual account creation or modification, by default, the **Sanction Check Status** will be marked as Pending, if the Sanction Check Required is selected while configuring the bank parameters. If the customer is exempted from the sanction check, the **Sanction Check Status** will be marked as "Not Required". However, the user can update the sanction check status from Update Sanction Status.

Account Linkage

- Real Account Linkage: Select one of the options:
 - Structure Level: If selected, indicates that the real account for this virtual account is linked at the structure level.
 - Account Level: If selected, indicates that the real account for this virtual account is linked at the
 account level.
- Structure Code: Enter the structure code to link the virtual account to an existing structure of the customer. This field is displayed if **Real Account Linkage** is selected as **Structure Level**.
- Structure Description: Based on the **Structure Code** selected, the information is auto-populated. This field is displayed if **Real Account Linkage** is selected as **Structure Level**.
- Parent Account Linkage: Select the required parent virtual account number from the drop-down list for linking the virtual account. The list of parent virtual accounts will be based on the structure code selected. This field is displayed if **Real Account Linkage** is selected as **Structure Level**.
- Real Account Number: Click **Search** to view and select the required real account number, if real account linkage is at the account level. This field is displayed if **Real Account Linkage** is selected as **Account Level**.
- Real Account Branch: Based on the Real Account Number selected, the information is autopopulated. This field is displayed if **Real Account Linkage** is selected as **Account Level**.
- Real Account Currency: Based on the Real Account Number selected, the information is autopopulated. This field is displayed if **Real Account Linkage** is selected as **Account Level**.

Other Details

- Account Opening Date: Displays the account opening date for the virtual account.
- Account Closure Date: Displays the account opening date for the virtual account.
- Last Activity Date: Displays the last date on which a transaction was performed for the virtual account.
- Account Status: Displays the current account status for the virtual account.
- 2. Click **Save**. You can view the configured account details in the View Account Input.



Viewing Account Transactions

Navigate to View Account Input screen to view the virtual account transactions.

- 1. In the selected screen, select an account for which you want to view the account transactions. The respective screen opens with the account details.
- 2. Click View Transactions. The Account Transactions pop-up screen appears.

Account Transactions Enquiry								×
Customer Number	010196 Export	Transaction I Range	Date Ma	r 7, 2018 i ↔ Apr	7, 2018			
Virtual Account Numbe	r Transaction Refere	ence Number	Debit/Credit	Transaction Currency	Transaction Amount	Balance	Transactio	
30030034	000ZVIB01127150)3	Credit	GBP	\$7,800.00	\$7,8C	000	
< Page 1 of 1 (1 of	1 items) K <	1 > >					>	



By Default, the last one month transactions is auto-populated.

3. Select the Transaction Date Range and click Query to view the list of transactions.

For more information on fields, refer to the following table.

Field	Description
Virtual Account Number	Displays the virtual account number
Transaction Reference Number	Displays the transaction reference number
Debit/Credit	Indicates whether it is debit/credit transaction
Transaction Currency	Displays the transaction currency
Transaction Amount	Displays the transaction amount
Balance	Displays the account balance
Transaction Code	Displays the transaction code
Transaction Date	Displays the transaction date
Value Date	Displays the value date
Additional Information	Displays the additional information about the transaction
Reconciliation Reference Number	Displays the reconciliation reference number



Field	Description
Exchange Rate	Displays the exchange rate
Real Account	Displays the real account number
Real Account CCY	Displays the real account currency
Real Account Branch	Displays the branch of the real account number
Real Transaction Exchange Rate	Displays the transaction exchange rate
Real Transaction Amount	Displays the transaction amount in real account currency
Source Code	Displays the source of transaction
Transaction Type	Displays the transaction type

4. Click **Export** to export the transaction details in csv format.



Viewing Account Balance

After saving a record, you can navigate to **View Account Input** screen and **View Account Structure** screen to view the account balance details.

- 1. In the selected screen, select an account for which you want to view the account balance details. The respective screen opens with the configured details.
- 2. Click View Balance/select a node, the Account Balance & Transactions pop-up screen appears.

Accou	nt Balance & Transactions		×
Accoun	t Number		
Accoun	t Description		
Accoun	t Currency		
Curren	Balance	£0.00	
Availab	e Balance	£0.00	
📕 Ava	ilable Balance Breakdown		
Add	Overdraft Amount	£0.00	
Add	Deferred Amount	£0.00	
Less	Blocked Amount	£0.00	
Less	Unauthorized Debit	£0.00	
Less	Uncollected Amount	£0.00	
Add	Child Contributions	£0.00	
Less	Blocked Child Contributions	£0.00	
Benefit	from Pool 📀	£0.00	I
Available Line Amount 💿		£0.00	
Effective Available Balance		£0.00	
Unauth	orized Credit	£0.00	
⊿ Curre	ency Wise Position?	£0	.00

For more information on fields, refer to the following table.

Field	Description
Account Number	Displays the account number.
Account Description	Displays the account description.
Account Currency	Displays the account currency.
Current Balance	Displays the current balance.
Available Balance	Displays the available balance.
Available Balance Breakdown	
Overdraft Amount	Displays the overdraft amount.
Deferred Amount	Displays the deferred amount. These are amount pertaining to tanked transactions while the branch End Of Day is in-progress.
Blocked Amount	Displays the blocked amount.





Field	Description
Unauthorized Debit	Displays the unauthorized debit.
Uncollected Amount	Displays the uncollected amount yet to be released.
Child Contributions	Displays the child account contribution.
Blocked Child Contributions	Displays the blocked child account contribution.
Benefit from Pool	Displays the benefit from the pool.
Available Line Amount	Displays the Available line amount.
Effective Available Balance	Displays the effective available balance.
Unauthorized Credit	Displays the unauthorized credit.
Currency Wise Position	Displays the currency wise position.

3. Click Current Balance. The following pop-up appears with the last one month's transactions listed..

Account Balar	nce & Tra	nsactions
Transactions	;	
▶ Date: 2018-04-01	Dr/Cr: Debit	Amount: 455
▶ Date: 2018-04-07	Dr/Cr: Credit	Amount: 1
Date: 2018-04-07	Dr/Cr: Credit	Amount: -1
<		

Account Balance & Transactions

- Date Displays the transaction date.
- Dr/Cr Displays the transaction type whether the transaction is Credit or Debit.
- Amount Displays the transaction amount.



4. Click **Child Contributions**. The following pop-up appears with currency wise consolidated child contributions along with the applied exchange rate used for conversion for accounts part of a structure.

lecount bui	ance Details			:
< Child Cont	tributions			
Child CCY	Contribution	Excahnge Rate	Account CCY	Amount in Account CCY
EUR	€780.00	2.8	GBP	£278.57
GBP	£500.00	1	GBP	£500.00
			GBP	£778.57

Child Contributions

- Child CCY Displays the child contribution currency.
- Contribution Displays the child contribution amount for a specific currency.
- Exchange Rate Displays the exchange rate applied to derive the equivalent amount in parent account currency.
- Account CCY Displays the parent account currency.
- Amount in Account CCY Displays the child contribution equivalent amount in parent account currency.
- 5. Click **Blocked Contributions**. A pop-up screen appears with currency wise consolidated child blocked contributions along with the applied exchanged rate used for conversion for accounts part of a structure.

Blocked Contributions

- Child CCY Displays the blocked child contribution currency.
- Contribution Displays the blocked child contribution amount for a specific currency.
- Exchange Rate Displays the exchange rate applied to derive the equivalent amount in parent account currency.
- Account CCY Displays the parent account currency.
- Amount in Account CCY Displays the blocked child contribution equivalent amount in parent account currency.
- 6. Click **Close** to navigate back to the selected screen.



Viewing Interest Rates

You can view the interest rates of virtual account. **View Interest Rates** is enabled if **Interest Calculations** is selected during virtual account opening.

1. Click View Interest Rates, the Interest Rates pop-up screen appears.

Interest Product	Rate Description	Effective Date	Currency	Rate	Rate Code	
Debit Interest Product	Rate3	2018-04-07	GBP	25		
Debit Interest Product	Rate2	2018-04-07	GBP	15		
Debit Interest Product	Rate1	2018-04-07	GBP	5		

For more information on fields, refer to the following table.

Field	Description
Interest Product	Displays the interest product.
Rate Description	Displays the interest rate description.
Effective Date	Displays the effective date.
Currency	Displays the currency of the interest product.
Rate	Displays the interest rate.
Rate Code	Displays the rate code.

2. Click **Close** to navigate back to the selected screen.



Account Structure

You can configure an account structure for a real account that belongs to any customer.

View Account Structure

The summary screen provides a list of configured account structures. You can configure an account structure using the Create Account Structure.

How to reach here:

Virtual Account Management > Accounts > Account Structure > View Account Structure

View Account Structure				یر ا
९ ट				
Customer ID: : 010195	Customer ID: : 000462	Customer ID: : 000462	Customer ID: : 000462	Customer ID: 000462
Structure Code: CLSTR02 Real Account Number: 000000010195	Structure Code: RevampVAS01 Real Account Number: HEL0046200013	Structure Code: SDSTR01 Real Account Number: HEL0046200024	Structure Code: aswewger Real Account Number: HEL0046200013	Structure Code: RevampAPI02 Real Account Number: HEL0046200013
Authorized 🔒 Open	Authorized 🔒 Open	Authorized 🔒 Closed	Authorized 🔒 Closed	Closed
Customer ID: : 000462	Customer ID: : 000462	Customer ID: : 020202	Customer ID: : 000462	Customer ID: 000462
Structure Code: SDSTR2 Real Account Number: HEL0046200024	Structure Code: vinittesta Real Account Number: HEL0046200013	Structure Code: RMD1 Real Account Number: 00000020202	Structure Code: S1STR01 Real Account Number: HEL0046200024	Structure Code: FUSTR07 Real Account Number: HEL0046200024
💫 Authorized 🛛 🔒 Closed	💫 Authorized 🔒 Open	Authorized 🔒 Open	💫 Authorized 🔒 Open	🔁 Authorized 🔒 Open
Page 1 of 10 (1 - 10 of 99 items)	К < 1 2 3 4 5 1	к < 0		

Field	Description
Customer ID	Displays the customer ID details.
Structure Code	Displays the structure code associated with the account structure.
Real Account Number	Displays the account number that is mapped to the structure.
Status	Displays the status of the record.



Create Account Structure

The maintenance screen allows you to configure an account structure for a customer. The user can create or modify the account structure. The user can also configure charge funding account for structure level charges.

How to reach here:

Create Account Structure			× * ,
Customer Number * Q Header Account Number * Q	Real Customer Name No Customer Selected Interest Calculation Required	Structure Code *	Structure Description *
Account Linkage			
Account Linkage Real Account Virtual MCA	Real Account Number	Real Account Branch No Real Account Selected	Virtual Multi-Currency Account
Charge Account			
Real Account Number	Real Account Name No Real Account Selected	Real Account Branch No Real Account Selected	Real Account Currency No Real Account Selected
Build Structure			

Virtual Account Management > Accounts > Account Structure > Create Account Structure

How to create an account structure:

- 1. In the Create Account Structure screen, provide the required details:
 - Customer Number: Click Search to view and select the required customer number.
 - Real Customer Name: Based on the Customer Number selected, the information is auto-populated.
 - Structure Code: Enter a code for the structure. You can enter a maximum length of eight alphanumeric characters.
 - Structure Description: Enter additional information for the structure.
 - Header Account Number: Click **Search** to view and select the required header account number. This will be the root node for the structure and is always a virtual account.
 - Interest Calculation Required: If enabled, indicates the interest calculation required at the account structure level.

Account Linkage

- Account Linkage: Select one of the options:
 - Real Account: If selected, you can configure an account structure for a real account. The Real Account Number field and the Real Account Branch field and enabled to select the account.
 - Virtual MCA: If selected, you can configure an account structure for a virtual multi-currency account. The Virtual Multi-Currency Account field is enabled to select the account.
- Real Account Number: Click Search to view and select the required real account number.
- Real Account Branch: Based on the Real Account Number selected, the information is autopopulated.
- Virtual Multi-Currency Account: Click **Search** to view and select the required virtual multi-currency account.



Charge Account

- Real Account Number: Click **Search** to view and select the required real account number to collect the charges.
- Real Account Name: Based on the Real Account Number selected, the information is autopopulated.
- Real Account Branch: Based on the Real Account Number selected, the information is autopopulated.
- Real Account Currency: Based on the Real Account Number selected, the information is autopopulated.



In case charge funding account is not configured for structure level charges, the charges will be collected from the charge account defined at account facility level.

Build Structure

2. Click **Build Structure** to define the account structure using Diagram View or Detail View. The selected **Header Account Number** will be displayed as the first node.

Create Account Structure	,," ×
New	
Customer Number Structure Description Header Account Number Account Linkage 002437 LIQ (LIQ) 0000010673 Virtual MCA: ACMEC01	.∴ ■

Diagram View

1. Click on the Link icon to link the virtual accounts to the structure. Select virtual account number from the list which needs to be linked, and click **Link**.

eate Account Structure							2
New							
ûstomer Number 02437	Structure Description Liquidity Structure (LIQ)	Header 000001			Search	h	
Build Structure			Account Number	Description	Currency	Creation Date	
			0000010674	WL Electricals	EUR	Apr 7, 2018	
			0000010678	WL Rome Store	EUR	Apr 7, 2018	
			0000010679	WL Italy Online Store	EUR	Apr 7, 2018	
			0000010680	WL Italy Payments	EUR	Apr 7, 2018	
		Acme Corp	0000010697	WL Spain	EUR	Apr 7, 2018	
		0000010673 EUR	0000010682	WL Spain Collections	EUR	Apr 7, 2018	
		L	0000010683	WL Madrid Store	EUR	Apr 7, 2018	
			0000010684	WL Spain Online Store	EUR	Apr 7, 2018	
			0000010685	WL Spain Payments	EUR	Apr 7, 2018	
			0000010675	BS Lighting	EUR	Apr 7, 2018	



Freate Account Structure					1
New					
Customer Number 002437	Structure Description LIQ (LIQ)		Header Account Number 0000010673	Account Linkage Real Account: HEL0243700018	_
Build Structure					#
		Acme Corp			
		0000010673 EUR	Ø 3		
	WL Electricals 0000010674	: WL Spain 0000010697	BS Lighting 0000010675		
	EUR	Ø 0 EUR	Ø 0 EUR	Ø 0	
				_ =	

- You can select a node, click on three dots symbol, and then click on Account Details to view more details of the account.
- You can select a node, click on three dots symbol, and then click on Undo Link to remove the newly added linkage before submitting the request.

Detail View

1. Click Detail View to change the view and provide the details in a tabular format.

Create Account Structure					^{ис} Х
New					
Customer Number 002437	Structure Description LIQ (LIQ)	Header Account Number 0000010673		Account Linkage Virtual MCA: ACMEC01	
Build Structure					[♣] ■
Virtual Account Name	Virtual Account Number	Balance	Accounts Linked	Actions	
# Acme Corp	0000010673	EUR	0	Ø	



2. Click on the Link icon to link the virtual accounts to the structure. Select virtual account number from the list which needs to be linked, and click **Link**.

Customer Number 002437	Structure Description Liquidity Structure (LIQ)	Header 00000*			Searc	h
Build Structure			Account Number	Description	Currency	Creation Date
firtual Account Name	Virtual Account Number	Ba	0000010674	WL Electricals	EUR	Apr 7, 2018
⊿ Acme Corp	0000010673	EL	0000010678	WL Rome Store	EUR	Apr 7, 2018
			0000010679	WL Italy Online Store	EUR	Apr 7, 2018
		0	0000010680	WL Italy Payments	EUR	Apr 7, 2018
		1	0000010697	WL Spain	EUR	Apr 7, 2018
		(0000010682	WL Spain Collections	EUR	Apr 7, 2018
		0	0000010683	WL Madrid Store	EUR	Apr 7, 2018
).	0000010684	WL Spain Online Store	EUR	Apr 7, 2018
		1	0000010685	WL Spain Payments	EUR	Apr 7, 2018
			0000010675	BS Lighting	EUR	Apr 7, 2018

New Customer Number 002437 Build Structure	Header Account Number 0000010673		ccount Linkage	
102437 LIQ (LIQ)			ccount Linkage	
Build Structure		VI	irtual MCA: ACMEC01	
				-th 🛛 🗉
irtual Account Name Virtual Account Number	Balance	Accounts Linked	Actions	
al Acme Corp 0000010673	EUR	3	Ø	
WL Electricals 0000010674	EUR	0	θ	
WL Spain 0000010697	EUR	0	θ	1
BS Lighting 0000010675	EUR	0	ø	

- You can select a record, click on three dots symbol, and then click on Account Details to view more details of the account.
- You can select a record, click on three dots symbol, and then click on Undo Link to remove the newly added linkage before submitting the request.

Structure Actions

• Export: Click to download the account structure in a .csv format.



The Account Structure appears in the Diagram View when all the available rows of the Detail View has relevant data.

3. Click Save. You can view the configured account structure details in the View Account Structure.



Once the Virtual Account Structure is closed and authorized, the linked virtual accounts will automatically be delinked and will be available to be linked to a new or existing Virtual Account Structure. A closed Virtual Account Structure cannot be re-opened.



Adhoc Interest Liquidation

You can initiate the adhoc interest liquidation for a virtual account. Interest accrued till date will be liquidated.

View Adhoc Interest Liquidation

The summary screen allows you to view the adhoc interest liquidation.

How to reach here:

Virtual Account Management > Accounts > Adhoc Interest Liquidation > View Adhoc Interest Liquidation

View Adhoc Interest Liquidation					,, ² ×
९ с +					
Reference: : 000VAIL0112702LE :	Reference: : 000VAIL011271002	Reference: : 000VAIL011273507	Reference: : 000VAIL0112702jN	Reference: : 000VAIL0112701p9	
Virtual Account Number: Source Code: OBVAM Currency: GBP Accrued Interest: 224.78	Virtual Account Number: Source Code: OBVAM Currency: GBP Accrued Interest:	Virtual Account Number: Source Code: OBVAM Currency: GBP Accrued Interest:	Virtual Account Number: Source Code: OBVAM Currency: GBP Accrued Interest: 224.78	Virtual Account Number: Source Code: OBVAM Currency: GBP Accrued Interest: -8.8	
Constant Con	Drauthorized	Drauthorized	🗟 Unauthorized 🤣 Active	Drauthorized	
Reference: : 000VAIL011273503	Reference: : 000VAIL011271001	Reference: 000VAIL011271003	Reference: : 000VAIL011273504	Reference: : 000VAIL0112702TF :	
Virtual Account Number: Source Code: OBVAM Currency: GBP Accrued Interest: 1602.6	Virtual Account Number: Source Code: OBVAM Currency: GBP Accrued Interest:	Virtual Account Number: Source Code: OBVAM Currency: GBP Accrued Interest:	Virtual Account Number: Source Code: OBVAM Currency: GBP Accrued Interest: 192.1	Virtual Account Number: Source Code: OBVAM Currency: GBP Accrued Interest: 224.78	
🕞 Unauthorized	🕞 Unauthorized	🖹 Unauthorized	🖹 Unauthorized	🕞 Unauthorized	
Page 1 of 2 (1 - 10 of 12 items)	К < 1 2 > Х				

Create Adhoc Interest Liquidation

The screen allows you to initiate the adhoc interest liquidation request for a virtual account.

How to reach here:

Virtual Account Management > Accounts > Adhoc Interest Liquidation > Create Adhoc Interest Liquidation

Reference Number No Data Available		Source Code OBVAM Q	,* ×
	Branch Code No Virtual Account Selected	Currency No Virtual Account Selected	Accrued Interest
			Save Cancel



How to configure adhoc interest liquidation:

- 1. In the Create Adhoc Interest Liquidation screen, provide the required details:
 - Source Reference Number: Enter the required source reference number.
 - Reference Number: System generates the reference number for the transaction.
 - Source Code: Click **Search** to view and select the required source code.
 - Virtual Account Number: Click **Search** to view and select the virtual account number.
 - Branch Code: Displays the branch code.
 - Currency: Displays the currency.
 - Accured Interest: Displays the accured interest till date.
- 2. Click Save. You can view the adhoc liquidation details in the View Adhoc Interest Liquidation.

Virtual Multi-Currency Account

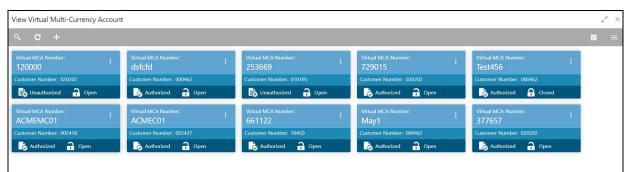
You can create a group of multiple accounts with different currencies for a customer. You can manage account transactions with more than one currency for a customer.

View Virtual Multi-Currency Account

The summary screen provides a list of configured virtual multi-currency account. You can configure a virtual multi-currency account using the Create Virtual Multi-Currency Account.

How to reach here:

Virtual Account Management > Customer > Virtual Multi-Currency Account > View Virtual Multi-Currency Account



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Field	Description
Virtual MCA Number	Displays the virtual multi-currency account number.
Maker	Displays the name of the user who has configured the virtual multi- currency account details.
Once Authorized	Indicates if the record is authorized once or not.
Real Customer Number	Displays the real customer number.
Account Description	Displays the description of the virtual multi-currency account.
Status	Displays the status of the record.



Create Virtual Multi-Currency Account

The maintenance screen allows you to configure a virtual multi-currency account.

How to reach here:

Virtual Account Management > Customer > Virtual Multi-Currency Account > Create Virtual Multi-Currency Account

Create Virtual Multi-Currency Account				$_{\mu^{t\ell}}$ \times
New				
Real Customer Number *	Real Customer Name No Customer Selected	Virtual Multi-Currency Account Number *	Account Description	
View Accounts				
Real Account List				
4				×
Real Account Number *	Currency No Real Account Selected	Branch No Real Account Selected	Default	
				+
				Save Cancel

How to configure a virtual multi-currency account:

- 1. In the Create Virtual Multi-Currency Account screen, provide the required details:
 - Real Customer Number: Click **Search** to view and select the required real customer number.
 - Real Customer Name: Based on the Real Customer Number selected, the information is autopopulated.
 - Virtual Multi-Currency Account Number: Enter a virtual multi-currency account number.
 - Account Description: Enter additional information of the account.
- 2. Click **View Account** to view the list all real account that are associated with the real customer number.

Real Account List

- 3. Click + to add a row and provide the required details:
 - Real Account Number: Click **Search** to view and select the required action name.
 - Currency: Based on the Real Account Number selected, the information is auto-populated.
 - Branch: Based on the Real Account Number selected, the information is auto-populated.
 - Default: If selected, indicates that the selected account's currency is the default currency, if the transaction currency is not configured for a customer. For example: If the virtual multi-currency account consists of USD, EURO, and Peso, the default account currency is configured as USD. Any transactions performed in INR on the virtual multi-currency account is performed in the USD (default) account.
- 4. Click **Save**. You can view the configured virtual multi-currency account in the View Virtual Multi-Currency Account.



Internal Credit Line

You can configure internal credit line for a customer. The customer can offer the facility to its subsidiaries and the subsidiaries can use the credit line.

View Internal Credit Line

The summary screen provides a list of configured internal credit line. You can configure an internal credit line using the Create Internal Credit Line.

How to reach here:

Virtual Account Management > Accounts > Internal Credit Line > View Internal Credit Line

λ C				
Sustomer Number: :	Customer Number: :	Customer Number: :	Customer Number: :	Customer Number: :
	000462	220022	000462	000462
Line Currency: GBP	Line Currency: GBP	Line Currency: EUR	Line Currency: GBP	Line Currency: GBP
Line Id: LINE001	Line Id: ICLDT008	Line Id: ZZZ1	Line Id: INTCREDLINE1251	Line Id: INTCREDLINE172
Authorized 🔒 Open	Authorized 🔒 Closed	🖒 Authorized 🔒 Open	Authorized 🔒 Closed	🂫 Authorized 🔒 Open
Customer Number: :	Customer Number: :	Customer Number: :	Customer Number: :	Customer Number: :
001842	000462	000462	000462	001842
.ine Currency: GBP	Line Currency: GBP	Line Currency: GBP	Line Currency: EUR	Line Currency: GBP
.ine Id: BBB2	Line Id: INTCREDLINE123	Line Id: 123	Line Id: INTCREDLINE1726	Line Id: CCC2
🗟 Unauthorized 🔒 Open	Authorized 🔒 Closed	Authorized 🔒 Open	Authorized 🔒 Open	🗟 Unauthorized 🔒 Open

Field	Description
Real Customer Number	Displays the customer number details.
Line Currency	Displays the line currency details.
Line ID	Displays the line ID.
Status	Displays the status of the record.



Create Internal Credit Line

The maintenance screen allows you to configure internal credit line.

How to reach here:

Virtual Account Management > Accounts > Internal Credit Line > Create Internal Credit Line

Create Internal Credit Line	2						,, ¹⁰ ×
Internal Credit Line	Internal Credit Line						Screen (1 / 1)
	Real Customer Number *		Customer Name	Line ID *		Description	
		0	No Customer Selected				
	Line Currency *	0					
		9					
	Amount and Availab	. 104					
		bility					
	Line Amount *		Line Start Date *	Line End Dat	te	Available	
	Utilization						
	Utilization Status		Utilized Amount	4	Amount Utilized Today		
						Utilization Details	
			Available Amount	c	Date of First Utilization		
		No data to display					
			Maximum Available	Amount [Date of Last Utilization		
							Save Cancel
-							Callee

How to add an internal credit line:

1. In the Create Internal Credit Line screen, provide the required details:

- Real Customer Number: Click **Search** to view and select the required customer number.
- Customer Name: Based on the Real Customer Number selected, the information is auto-populated.
- Line ID: Enter a line ID.
- Description: Enter additional information about the internal credit line.
- Line Currency: Click Search to view and select the required line currency.

Amount and Availability

- Line Amount: Enter the internal credit line amount.
- Line Start Date: Enter a start date for the line amount from the drop-down calendar.
- Line End Date: Enter an end date for the line amount from the drop-down calendar.
- Available: By default, this option is selected. If selected, indicates that the line amount is valid for the selected period.

Utilization

- Utilization Status: Displays a pie chart of the amount that is utilized.
- Utilized Amount: Displays the amount that is utilized.
- Amount Utilized Today: Displays the amount that is utilized today.
- Available Amount: Displays the amount that is available.
- Date of First Utilization: Displays the date from when the amount is utilized.
- Maximum Available Amount: Displays the maximum amount that is available.
- Date of Last Utilization: Displays the date until when the amount is utilized.
- 2. Click Utilization Details to view all the utilization details of the internal credit line.
- 3. Click **Save**. You can view the configured internal credit line in the View Internal Credit Line.



Line Account Linkage

You can configure the credit line of a customer to a virtual account for that customer. The virtual account that is linked must be either individual accounts or header accounts from account structure.

View Line Account Linkage

The summary screen provides a list of configured line account linkage. You can configure the line account linkage using the Create Line Account Linkage.

How to reach here:

Virtual Account Management > Accounts > Line Account Linkage > View Line Account Linkage

/iew Line Account Linkage				2
९ C				
Customer Number: :	Customer Number: :	Customer Number: :	Customer Number: :	Customer Number: :
PAV1234	000462	020202	000462	000462
Virtual Account Number:	Virtual Account Number:	Virtual Account Number:	Virtual Account Number:	Virtual Account Number:
Line Id: EOD1	Line Id: SDLINE01	Line Id: L234	Line Id: INTCREDLINE1722	Line Id: EXCHANGE001
Authorized 🔒 Open	Authorized 🔒 Closed	Unauthorized 🔒 Open	Authorized 🔒 Closed	Authorized 🔒 Open
Customer Number: :	Customer Number: :	Customer Number: :	Customer Number: :	Customer Number: :
020202	000462	000462	000462	
Virtual Account Number:	Virtual Account Number:	Virtual Account Number:	Virtual Account Number:	Virtual Account Number:
Line Id: L234	Line Id: LINE001	Line Id: SDLINE02	Line Id: EXCHANGE001	Line Id: SDLINE02
Authorized 🔒 Open	Authorized 🔒 Open	Authorized 🔒 Open	Authorized 🔒 Open	Authorized 🔒 Closed

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Field	Description
Real Customer Number	Displays the real customer number details.
Virtual Account Number	Displays the virtual account number details.
Line ID	Displays the line ID details.
Status	Displays the status of the record.

Create Line Account Linkage

The maintenance screen allows you to configure line account linkage.

How to reach here:

Virtual Account Management > Accounts > Line Account Linkage > Create Line Account Linkage

Line Account Linkage	Line Account Linkage					
	Real Customer Number *	Customer Name	Virtual Account Number *	Account Description		
	0	No Customer Selected	Q	No Account Selected		
	Line ID * Des	Description	Line Currency	Credit Line Linkage		
	(No Line Selected	No Line Selected	Amount Percentage		
	Linkage Value					



How to add a line account linkage:

- 1. In the Create Line Account Linkage screen, provide the required details:
 - Real Customer Number: Click Search to view and select the required customer number.
 - Customer Name: Based on the Real Customer Number selected, the information is auto-populated.
 - Virtual Account Number: Click **Search** to view and select the required virtual account number.
 - Account Description: Enter additional information about the line account linkage.
 - Line ID: Enter a line ID.
 - Description: Enter additional information about the line ID.
 - Line Currency: Click Search to view and select the required line currency.
 - Credit Line Linkage: Select one of the following:
 - Amount: If selected, displays the credit line in amounts.
 - Percentage: If selected, displays the credit line in percentage.
 - Linkage Value: Enter a linkage value.
- 2. Click Save. You can view the configured line account linkage in the View Line Account Linkage.

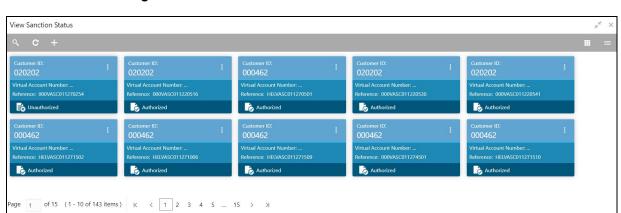
Sanction Status

You can update and view the sanction status of the virtual accounts.

View Sanction Status

The summary screen provides a list of virtual accounts with sanction status. You can update the sanction status using Update Sanction Status.

How to reach here:



Virtual Account Management > Accounts > View Sanction Status

Field	Description	
Customer ID	Displays the real customer ID details.	
Virtual Account Number	Displays the virtual account number details.	
Reference Number	Displays the reference number.	
Status	Displays the status of the record as authorized or unauthorized.	



In the **View Sanction Status** screen, click a tile to open a record. The **Sanction Check Status** screen appears.

Sanction Check Status			2 ⁸ ×
New			Print
Account Number 1000009 Customer Id 020202	Account Description NewEntity Reference Number 000VASC011220516	Current Sanction Status Pending Source Reference Number	New Sanction Status
Audit			

Field	Description	
New	Click New to update the sanction check status.	
Print	Click Print to print the selected records.	
Account Number	Displays the virtual account number details.	
Account Description	Displays the virtual account description details.	
Current Sanction Status	Displays the current sanction status.	
Customer ID	Displays the customer ID.	
Reference Number	Displays the reference number.	
Source Reference Number	Displays the source reference number.	

Update Sanction Status

The screen allows you to update the sanction status for a virtual account.

How to reach here:

Virtual Account Management > Accounts > Update Sanction Status

Update Sanction Status					^{дв} ×
New					
Account Number	Account E	Description	Current Sanction Status	New Sanction Status	
0,	No Data .	a Available	No Data Available		·
Customer Id	Reference	e Number	Source Reference Number		
No Data Available	No Data .	a Available			



How to update the sanction status:

- 1. In the Update Sanction Status screen, provide the required details:
 - Account Number: Click **Search** to view and select the required account number.
 - Account Description: Displays additional information about the account.
 - Current Sanction Status: Displays the current sanction status.
 - New Sanction Status: Select the new sanction status from the drop-down list. Available options are as following:
 - Success
 - Failed
 - Pending
 - Not Required
 - Customer ID: Displays the customer ID.
 - Reference Number: Displays the reference number.
 - Source reference Number: Enter the source reference number.
- 2. Click **Save**. You can view the sanction status in the View Sanction Status.



Error Codes and Messages

Screen Name	Error Code	Message
All Screens	GC-CLS-02	Record Successfully Closed
All Screens	GC-REOP-03	Successfully Reopened
All Screens	GCS-AUTH-01	Record Successfully Authorized
All Screens	GCS-AUTH-02	Valid modifications for approval were not sent. Failed to match
All Screens	GCS-AUTH-03	Maker cannot authorize
All Screens	GCS-AUTH-04	No Valid unauthorized modifications found for approval.
All Screens	GCS-CLOS-002	Record Successfully Closed
All Screens	GCS-CLOS-01	Record Already Closed
All Screens	GCS-CLOS-02	Record Successfully Closed
All Screens	GCS-CLOS-03	Unauthorized record cannot be closed, it can be deleted before first authorization
All Screens	GCS-COM-001	Record does not exist
All Screens	GCS-COM-002	Invalid version sent, operation can be performed only on latest version
All Screens	GCS-COM-003	Please Send Proper ModNo
All Screens	GCS-COM-004	Please send makerId in the request
All Screens	GCS-COM-005	Request is Null. Please Resend with Proper Values
All Screens	GCS-COM-006	Unable to parse JSON
All Screens	GCS-COM-007	Request Successfully Processed
All Screens	GCS-COM-008	Modifications should be consecutive.
All Screens	GCS-COM-009	Resource ID cannot be blank or "null".
All Screens	GCS-COM-010	Successfully cancelled \$1.
All Screens	GCS-COM-011	\$1 failed to update.
All Screens	GCS-DEL-001	Record deleted successfully
All Screens	GCS-DEL-002	Record(s) deleted successfully
All Screens	GCS-DEL-003	Modifications didn't match valid unauthorized modifications that can be deleted for this record
All Screens	GCS-DEL-004	Send all unauthorized modifications to be deleted for record that is not authorized even once.

This section contains the error codes and messages.



Screen Name	Error Code	Message
All Screens	GCS-DEL-005	Only Maker of first version of record can delete modifications of record that is not once authorized.
All Screens	GCS-DEL-006	No valid unauthorized modifications found for deleting
All Screens	GCS-DEL-007	Failed to delete. Only maker of the modification(s) can delete.
All Screens	GCS-MOD-001	Closed Record cannot be modified
All Screens	GCS-MOD-002	Record Successfully Modified
All Screens	GCS-MOD-003	Record marked for close, cannot modify.
All Screens	GCS-MOD-004	Only maker of the record can modify before once auth
All Screens	GCS-MOD-005	Not amendable field, cannot modify
All Screens	GCS-MOD-006	Natural Key cannot be modified
All Screens	GCS-MOD-007	Only the maker can modify the pending records.
All Screens	GCS-REOP- 003	Successfully Reopened
All Screens	GCS-REOP-01	Unauthorized Record cannot be Reopened
All Screens	GCS-REOP-02	Failed to Reopen the Record, cannot reopen Open records
All Screens	GCS-REOP-03	Successfully Reopened
All Screens	GCS-REOP-04	Unauthorized record cannot be reopened, record should be closed and authorized
All Screens	GCS-SAV-001	Record already exists
All Screens	GCS-SAV-002	Record Saved Successfully.
All Screens	GCS-SAV-003	The record is saved and validated successfully.
All Screens	GCS-VAL-001	The record is successfully validated.
Account Facility	VAC-FCLT-001	Cannot remove the Association as Mapping exists for the \$1 Real Account No
Account Facility	VAC-FCLT-002	Cannot Close the Facility as Virtual Account Mapping exists for the Real Account No
Account Facility	VAC-FCLT-003	Cannot Map \$1 Account Number more than once
Account Facility	VAC-FCLT-004	At least One Real Account No must be Mapped to the Customer
Account Facility	VAC-FCLT-005	Cannot Close the Maintenance as Virtual Customer exists
Account Facility	VAC-FCLT-006	Cannot Close the Maintenance as Virtual Account Code exists



Screen Name	Error Code	Message
Account Facility	VAC-FCLT-007	Cannot Reopen the Facility as the Customer is Closed
Account Facility	VAC-FCLT-008	Cannot Reopen the Facility as the one of the Accounts is Closed
Account Facility	VAC-FCLT-009	Cannot Reopen the Facility as the one of the Branches is Closed
Account Facility	VAC-FCLT-010	Real Customer Number in Master and Detail cannot be different
Account Facility	VAC-FCLT-011	Cannot remove the association as Real Account is Mapped with Virtual Account
Account Facility	VAC-FCLT-012	Cannot Close the Customer as Active Mapping exists in Identifier Service
Account Facility	VAC-FCLT-013	Default Virtual Entity is Invalid
Account Facility	VAC-FCLT-014	Cannot remove the association as Real Account is Mapped in Idmap Service
Account Facility	VAC-FCLT-015	Cannot close the Facility as Real Account is used in IDMAP
Account Facility	VAC-FCLT-016	\$1 is an invalid Real Account Number
Account Facility	VAC-FCLT-017	\$1 is an invalid Customer Number
Account Facility	VAC-FCLT-018	Cannot Close the facility as existing identifier rule is active
Account Facility	VAC-FCLT-019	Cannot Close the facility as existing remittance Id is active
Account Facility	VAC-FCLT-020	Cannot Close the facility as existing virtual entity is active
Account Facility	VAC-FCLT-021	Currency is not valid for the given real account - \$1
Account Facility	VAC-FCLT-022	Currency is not applicable for multi-currency account \$1
Account Facility	VAC-FCLT-023	Active account group with the real account number that is being removed exists. Modification not allowed.
Account Facility	VAC-FCLT-024	Active account group for this customer exists. Close not allowed.
Account Facility	VAC-FCLT-027	Source System \$1 should be maintained in External DDA Service.
Account Facility	VAC-FCLT-030	Please enter mandatory entity details needed for the Default Virtual Entity
Account Facility	VAC-FCLT-031	Virtual entity id should be same for facility and entity
Account Facility	VAC-FCLT-032	Default Virtual Entity cannot be removed



Screen Name	Error Code	Message
Account Facility	VAC-FCLT-033	Default Virtual Entity can be created only at the time of facility creation
Account Facility	VAC-FCLT-034	Default Virtual Entity cannot be changed once facility created
Account Facility	VAC-FCLT-035	Entity cannot be modified from facility side after once auth
Account Facility	VAC-FCLT-040	Account class can not be null
Account Facility	VAC-FCLT-041	Account class \$1 is not valid for Real account \$2 and Branch \$3
Account Facility	VAC-FCLT-042	Sanction check Exempted flag can not be ON when sanction check required flag in bank parameter is OFF
Account Facility	VAC-FCLT-043	Account Product \$1 can not be mapped to Customer number Twice.
Virtual Multi-Currency Account	VAC-GRP-001	Cannot close the Group as Active Group exist in Identifier Mapping
Virtual Multi-Currency Account	VAC-GRP-002	Cannot close the Group as Active Group exist in Virtual Account Structure
Virtual Multi-Currency Account	VAC-GRP-003	Cannot reopen Real Customer number is Invalid
Virtual Multi-Currency Account	VAC-GRP-004	Cannot reopen Real Customer number is Invalid in Core
Virtual Multi-Currency Account	VAC-GRP-005	Cannot reopen as Ccy \$1 is invalid
Virtual Multi-Currency Account	VAC-GRP-006	Real Customer No in all the detail blocks must be same as the Master block
Virtual Multi-Currency Account	VAC-GRP-007	Modify failed as currency present in Account Group is mapped in Account Structure
Virtual Multi-Currency Account	VAC-GRP-025	Cannot map two accounts with the same currency
Virtual Multi-Currency Account	VAC-GRP-026	More than one Account cannot selected as Default
Virtual Multi-Currency Account	VAC-GRP-027	Account Group Id in all the detail blocks must be same as the Master block
Virtual Multi-Currency Account	VAC-GRP-028	Real Account \$1, branch \$2 and currency \$3 Mapping is Invalid for customer \$4
Virtual Multi-Currency Account	VAC-GRP-029	Account \$1 is Invalid in Core
Virtual Multi-Currency Account	VAC-GRP-030	Ccy \$1 is invalid



Screen Name	Error Code	Message
Virtual Multi-Currency Account	VAC-GRP-031	Please Map at least one Account-currency pair
Virtual Multi-Currency Account	VAC-GRP-032	Rolled Back Due to Exception
Virtual Multi-Currency Account	VAC-GRP-033	Virtual Multi-ccy Account not found for the Customer
Account Input		
Account Structure		
Virtual Entity	VAE-CIF-01	Entity cannot be created, as customer is closed
Virtual Entity	VAE-CIF-02	Size of Virtual Customer No and virtual customer mask maintained at virtual bank parameters do not match
Virtual Entity	VAE-CIF-03	Inputted Virtual Entity is not matched with Mask
Virtual Entity	VAE-CIF-04	Virtual Entity Id is not the same for Individual type customer
Virtual Entity	VAE-CIF-05	Virtual Entity Id is not the same for Corporate type customer
Virtual Entity	VAE-CIF-06	Virtual Entity Bank Parameters is not maintained
Virtual Entity	VAE-CIF-07	Provide Individual details
Virtual Entity	VAE-CIF-08	can not close the record as active virtual account found
Virtual Entity	VAE-CIF-09	\$1 is invalid
Virtual Entity	VAE-CIF-10	Entity cannot be created, as facility is closed
Virtual Entity	VAE-CIF-11	Entity cannot be modified, as customer is closed
Virtual Entity	VAE-CIF-12	Entity cannot be modified, as Facility is closed
Virtual Entity	VAE-CIF-13	Entity cannot be reopened, as customer is closed
Virtual Entity	VAE-CIF-14	Entity cannot be reopened, as facility is closed
Virtual Entity	VAE-CIF-15	\$1 Cannot be modified
Virtual Entity	VAE-CIF-16	Mobile No. and Mobile No. ISD Should be Entered, as Preferred Mode is Mobile
Virtual Entity	VAE-CIF-17	Email Id Should be Entered, as Preferred Mode is Email
Virtual Entity	VAE-CIF-18	Provide Corporate Details
Virtual Entity	VAE-CIF-19	Preferred Mode should be either E or M
Virtual Entity	VAE-CIF-20	Default virtual entity record can be modified only after its corresponding account facility record is authorized
Virtual Entity	VAE-CIF-21	The default virtual entity can be authorized only using the Account Facility screen



Screen Name	Error Code	Message
Virtual Entity	VAE-CIF-22	Cannot delete the default virtual entity record as it is linked to an account facility
Virtual Entity	VAE-CIF-23	Record doesn't exist
Virtual Entity	VAE-CIF-24	\$1 Length cannot be more than 35
Virtual Entity	VAE-CIF-26	Length of BIC should be between 8 and 11 characters
Virtual Entity	VAE-CLS-001	Cannot close entity which has accounts in open state
Forget Entity		
Virtual Entity	VAE-COM-001	txnControllerRefNo should not be null or empty
Virtual Entity	VAE-ENT- FOR01	Cannot reopen forgotten entity
Virtual Entity	VAE-ENT-PII01	User doesn't have access to PII data, cannot perform create or modify operations
Forget Entity	VAE-FOR-001	Request is null, not valid.
Forget Entity	VAE-FOR-002	Forget entities request created successfully.
Forget Entity	VAE-FOR-003	Failed to create forget entities request.
Forget Entity	VAE-FOR-004	Invalid id sent, cannot delete.
Forget Entity	VAE-FOR-005	Record is already authorized
Forget Entity	VAE-FOR-006	Authorized successfully
Forget Entity	VAE-FOR-007	Record not found, invalid id.
Forget Entity	VAE-FOR-008	Cannot delete authorized record
Forget Entity	VAE-FOR-009	Record successfully deleted
Forget Entity	VAE-FOR-010	Invalid Entity \$1 added, Entity should be valid and in closed and authorized state and without pending maintenance
Forget Entity	VAE-FOR-011	Invalid request. Duplicate requests for entity number \$1
Virtual Entity	VAE-STR-032	mandatory fields are missing for structured address. Town Name, Post Code and Country are mandatory to proceed.
Virtual Entity	VAE-STR-033	Structured address is disabled at bank level
Virtual Entity	VAE-STR-034	mandatory fields are missing in Address. Please enter Registered address1, Country and correspondence Address1.
Virtual Entity	VAE-STR-035	structured address is missing
Account Structure	VAM-ACC-101	\$1 account is already linked to another structure



Screen Name	Error Code	Message
Account Structure	VAM-ACC-102	\$1 child has been mapped to multiple parents
Account Structure	VAM-ACC-103	\$1 doesn't have a parent
Account Structure	VAM-ACC-104	\$1 has been mapped to itself
Account Structure	VAM-ACC-105	\$1 account is not mapped to the structure properly
Account Structure	VAM-ACC-106	Virtual Main Account should not have a parent
Account Structure	VAM-ACC-107	\$1 Account has a parent account which has balance check not required checked
Account Structure	VAM-ACC-108	Duplicate Rows are not allowed in multigrid
Account Structure	VAM-ACC-109	\$1 account has non zero balance hence mapping cannot be closed
Account Structure	VAM-ACC-110	\$1 account has non zero balance hence cant be removed from the mapping
Account Structure	VAM-ACC-120	Account \$1 is closed. Reopen not allowed.
Account Structure	VAM-ACC-121	Virtual parent and child account cannot be null in detail block
Account Input Account Structure	VAM-ACC-122	Virtual account number \$1 is not allowed as no Real account number of currency \$2 is found in Account group
Account Structure	VAM-ACC-123	Failed in updating the Parent Account in Account Balance Table.
Account Structure	VAM-ACC-125	Account linkage for \$1 is not S, this account cannot be part of a structure.
Account Structure	VAM-CLS-050	Once a Virtual Account Structure is closed, the Virtual Accounts will be Delinked.
Account Input Account Structure	VAM-ACC-126	Value for Real Account Linkage cannot be modified because the current account is part of an active structure.
Account Structure	VAM-ACC-127	Virtual Account \$1 with balance check not required cannot be parent account to virtual account \$2 with Balance check required.
Account Input	VAM-ACC-128	IBAN Account no already generated, modify not
Account Structure		allowed
Account Input	VAM-ACC-129	Overdraft fixed amount cannot be less than utilized amount \$1
Account Input	VAM-ACC-130	Virtual Account doesn't exist
Account Structure		
Account Structure	VAM-ACC-131	At least one Virtual parent - Virtual Child account mapping is mandatory



Screen Name	Error Code	Message
Account Input Account Structure	VAM-ACC-132	Balance Fetch Failed for Virtual Account \$1 and Real Customer \$2
Account Input	VAM-ACC-133	OD Start Date cannot be lesser than application Date
Account Input	VAM-ACC-134	Error while parsing OD Start Date
Account Input	VAM-ACC-135	OD End Date cannot be lesser than OD start Date
Account Input	VAM-ACC-136	Error while parsing OD End Date
Account Input	VAM-ACC-137	Don't Pass OD Start and End Dates when Overdraft allowed flag is N
Account Input	VAM-ACC-138	Corporate Range has not been defined in Branch for respective customer.
Account Input	VAM-ACC-139	Account number cannot be generated as all the range/ s exhausted and No Active Range/s available.
Account Input	VAM-ACC-140	Given Account number is out of defined range/s for Customer/Corporate in respective Branch.
Account Input	VAM-ACC-141	Account number cannot be generated as no Active Range/s available in Branch for respective customer.
Account Input Account Structure	VAM-ACC-142	Virtual Account \$1 not allowed as closure request is initiated for the same
Account Input	VAM-ACC-143	The length of Zip code must not exceed 15 characters
Account Input	VAM-ACC-144	Cannot modify BalanceCheck for debits flag to Y as the Parent Account flag is N
Account Input	VAM-ACC-145	Cannot modify BalanceCheck for debits flag to N as the child Account flag is Y
Account Input	VAM-ACC- AUTH01	Event request logged for handing off account details to \$ system
Account Input	VAM-ACC- FOR01	Cannot reopen forgotten virtual account
Account Input	VAM-ACCK-001	\$1 account is in unauthorized state
Account Input	VAM-ACCK-002	\$1 account is not in open status
Account Input	VAM-ACCK-003	\$1 account is frozen
Account Input Account Structure	VAM-ACCK-011	Invalid Virtual Account \$1
Account Input	VAM-ACCK-012	KYC Status is \$1 for Virtual Entity \$2
Account Input	VAM-ACN-002	Length of Branch Code is greater than Branch Code of Account Mask



Screen Name	Error Code	Message
Account Input	VAM-ACN-003	Length of Currency is greater than Currency of Account Mask
Account Input	VAM-ACN-004	Real Account currency and default account currency are not same.
Account Input	VAM-ACN-008	Check digit generation failed for \$1
Account Input	VAM-ACN-015	Account cannot be closed: Either current balance/ Unauthorized debit/credit amount is not 0 or some amount is blocked.
Account Input	VAM-ACN-016	Account cannot be closed: Account is currently mapped to another account.
Account Input	VAM-ACN-018	Virtual Account Number Generation Failed : Account \$1 Already Exists
Account Input	VAM-ACN-020	Virtual customer no is closed. Virtual Account cannot be reopened.
Account Input	VAM-ACN-021	Branch code is closed. Virtual Account cannot be reopened.
Account Input	VAM-ACN-022	Currency is closed. Virtual Account cannot be reopened.
Account Input	VAM-ACN-023	Branch \$1 is not allowed for Customer \$2, Virtual Account cannot be reopened
Account Input	VAM-ACN-026	\$1 flag should be enabled first at Account Product Level
Account Input	VAM-ACN-027	Fixed Amount is Mandatory when Overdraft Allowed is Y
Account Input	VAM-ACN-028	Fixed amount from pool is Mandatory when Balance Availability Options is selected as Own Bal + Fixed Amt from Pool(B)
Account Input	VAM-ACN-029	Real Account Number and Real Account Branch is mandatory when Real Account Linkage is Account Level
Account Input	VAM-ACN-030	When balAvailabilityOptions is not B then fixed amount from pool should not be given
Account Input	VAM-ACN-031	Currency is not applicable for multi-currency real account \$1
Account Input	VAM-ACN-032	Account cannot be closed: Either Unauthorized debit/ credit amount is not 0 or some amount is blocked
Account Input	VAM-ACN-033	Structure Code and Virtual Parent Acc are applicable for linkage at Structure level.
Account Input	VAM-ACN-034	Structure Code or Virtual Parent Account is missing



Screen Name	Error Code	Message
Account Input	VAM-ACN-035	Structure Linkage cannot be done for different Real Account Nos
Account Input	VAM-ACN-120	The manually input Virtual Account number is not as per the mask
Account Input	VAM-ACN-121	Real Account Number/Branch/Currency is not required when Real Account Linkage is Structure level
Account Input	VAM-ACN-122	Virtual Account Number is mandatory when autogen flag is N
Account Input	VAM-ACN-125	Default Virtual Entity is not available
Account Input	VAM-ACN-201	Account number cannot be generated as the limit exhausted.
Account Input	VAM-ACN-301	PII access not enabled for user, cannot perform create
Account Input	VAM-ACN-302	PII access not enabled for user, cannot perform modify
Account Input Account Structure	VAM-BAL-001	Failed to save Account Balance
Account Input Account Structure	VAM-BAL-002	Successfully validated and updated balance
Account Input Account Structure	VAM-BAL-003	Insufficient funds for \$1 account
Account Input Account Structure	VAM-BAL-004	Insufficient funds for \$1
Account Input Account Structure	VAM-BAL-005	Sufficient funds available for \$1
Account Input Account Structure	VAM-BAL-006	Successfully inserted data into Value Dated table for \$1
Account Input Account Structure	VAM-BAL-007	Successfully updated data into Value Dated table for \$1
Account Input Account Structure	VAM-BAL-008	Successfully inserted data into Account Transaction table for \$1
Account Input Account Structure	VAM-BAL-009	Failed to build URL to call Turn over balance
Account Input Account Structure	VAM-BAL-010	No records sent to post turn over balance
Account Input Account Structure	VAM-BAL-011	No response has come after call to turn over balance



Screen Name	Error Code	Message
Account Input	VAM-BAL-012	Successfully updated turn over balance
Account Structure		
Account Input	VAM-BAL-013	Failed to insert turn over balance for virtual account \$1
Account Structure		
Account Input	VAM-BAL-014	Successfully retrieved
Account Structure		
Account Input	VAM-BAL-015	Failed while fetching the records for the given
Account Structure		combination, please check the logs for further details
Account Input	VAM-BAL-016	It is mandatory to pass either the virtual account
Account Structure		number or the value date to fetch records
Account Input	VAM-BAL-017	Virtual Account number, from date and to date, all three
Account Structure		are mandatory fields
Account Input	VAM-BAL-018	From date cannot be greater than to date
Account Structure		
Account Input	VAM-BAL-020	Failed to acquire balances of participating account(s)
Account Structure		
Account Input	VAM-BAL-021	Virtual Account \$1 and currency \$2 combination is Invalid
Account Structure		
Account Input	VAM-BAL-022	Failed to acquire account details of participating
Account Structure		account(s)
Account Input	VAM-BAL-023	Failed to merge Account Balance details for Tanked Batch
Account Structure		
Account Input	VAM-BAL-024	Successfully merged account details for Untanking batch
Account Structure		
Account Input	VAM-BAL-025	Failed to retrieve current balance
Account Structure		
Account Closure	VAM-CLS-001	Inserted entry into Virtual Account Closure Request Status Successfully
Account Closure	VAM-CLS-002	Updated Virtual Account Closure Request Status Successfully
Account Closure	VAM-CLS-003	Virtual account closure request initiated successfully
Account Closure	VAM-CLS-004	Failed when pushing into Virtual Account Closure Request Status queue
Account Closure	VAM-CLS-005	Retry request for Virtual Account Closure submitted successfully



Screen Name	Error Code	Message
Account Closure	VAM-CLS-006	Virtual account closure aborted successfully
Account Closure	VAM-CLS-007	Cannot abort virtual account closure as it is already aborted
Account Closure	VAM-CLS-008	Cannot retry virtual account closure that is already aborted
Account Closure	VAM-CLS-009	Virtual account closure request already exists for the given source system and source reference number
Account Closure	VAM-CLS-010	At least one virtual account closure request is mandatory
Account Closure	VAM-CLS-011	Transfer out virtual account is mandatory when outstanding balance is greater than zero
Account Closure	VAM-CLS-012	Transfer in virtual account is mandatory when outstanding balance is less than zero
Account Closure	VAM-CLS-013	Virtual account and transfer in/out virtual account must be in same currency
Account Closure	VAM-CLS-014	Virtual account and transfer in virtual account must be in same currency
Account Closure	VAM-CLS-015	Virtual account and transfer in/out virtual account should belong to same Real account
Account Closure	VAM-CLS-016	Transfer out virtual account \$1 is not valid as account closure request is initiated for the same
Account Closure	VAM-CLS-017	Closure request already initiated for virtual account \$1
Account Closure	VAM-CLS-018	Transfer in virtual account \$1 is not valid as account closure request is initiated for the same
Account Closure	VAM-CLS-019	Multiple account closure requests found for virtual account \$1
Account Closure	VAM-CLS-020	Virtual account \$1 for which closure is requested cannot be given as Transfer In Account
Account Closure	VAM-CLS-021	Virtual account \$1 for which closure is requested cannot be given as Transfer Out Account
Account Closure	VAM-CLS-022	Closure request for virtual account \$1 is not allowed as it has non zero outstanding balance
Account Closure	VAM-CLS-023	Transfer virtual account \$1 is not linked to any real account
Account Closure	VAM-CLS-025	Closure request for virtual account \$1 not allowed as it is maintained as transfer account in another account closure request
Account Closure	VAM-CLS-026	Virtual account closure request authorization failed
Account Closure	VAM-CLS-027	Virtual account closure request authorized successfully



Screen Name	Error Code	Message
Account Closure	VAM-CLS-028	Virtual account closure request deleted successfully
Account Closure	VAM-CLS-029	Deletion of virtual account closure request failed
Account Closure	VAM-CLS-030	Maker and Checker cannot be same
Account Closure	VAM-CLS-031	Virtual account closure request saved successfully
Account Closure	VAM-CLS-032	Only Maker can delete the record
Account Closure	VAM-CLS-033	Authorized record cannot be deleted
Account Closure	VAM-CLS-034	Virtual account closure request is already authorized
Account Closure	VAM-CLS-037	Failed to abort conductor workflow
Account Closure	VAM-CLS-038	Failed to start conductor workflow
Account Closure	VAM-CLS-039	Cannot retry virtual account closure request that is in progress
Account Closure	VAM-CLS-040	Cannot retry Account closure in Pending state
Account Closure	VAM-CLS-042	Virtual Account Closure saved and authorized successfully
Account Closure	VAM-CLS-043	Closure Request already exists for the Virtual Account \$1
Account Closure	VAM-CLS-044	Failed while generating Request Ref No
Account Closure	VAM-CLS-045	Virtual Account Closure Request Failed
Account Closure	VAM-CLS-046	No Closure request found to Delete
Account Closure	VAM-CLS-047	No Closure request found to Authorize
Account Closure	VAM-CLS-048	Virtual Account No \$1 is part of an Unauthorized Account Structure
Account Input	VAM-EXT-001	External system could not generated the Virtual Account Number.
Account Input	VAM-EXT-002	External system could not generated the IBAN Number.
Account Input	VAM-EXT-003	Externally Generation Virtual Account Number validation Failed : Account \$1 Already Exists
Account Input	VAM-EXT-004	Externally Generation IBAN number validation Failed : IBAN number \$1 Already Exists
Account Input	VAM-EXT-005	Externally generated VA number length can not exceed 35 characters
Account Input	VAM-EXT-006	Externally generated IBAN length can not exceed 35 characters
Account Input	VAM-IBAN-006	IBAN Account already exists for this account



Screen Name	Error Code	Message
Account Input	VAM-IBAN-007	IBAN Generation Failed -Virtual account number is not available
Account Input	VAM-IBAN-008	IBAN Generation Failed -IBAN format validation failed.
Account Input	VAM-IBAN-016	IBAN Generation Failed -Value for Bank Code does not match corresponding Mask
Account Input	VAM-IBAN-018	IBAN Generation failed -BBAN Mask Value could not be fetched
Account Input	VAM-IBAN-019	IBAN Generation Failed -Value for Branch Code does not match corresponding Mask
Account Input	VAM-IBAN-020	IBAN Generation Failed -Value for Branch Code could not be fetched
Account Input	VAM-IBAN-021	IBAN Generation Failed -Value for Account Number could not be fetched
Account Input	VAM-IBAN-023	IBAN Generation Failed -Virtual Account Number does not match corresponding Mask
Account Input	VAM-IBAN-025	IBAN Generation Failed -Virtual Customer Type does not match corresponding Mask
Account Input	VAM-IBAN-026	IBAN Generation Failed -Value for Customer Type could not be fetched
Account Input	VAM-IBAN-029	IBAN Generation Failed
Account Input	VAM-IBAN-030	Mismatch in the length of bban data type and bban format mask
Account Input Account Structure	VAM-MAND- 001	Please input all mandatory values
Account Structure	VAM-MAP-01	Real account number is mandatory when Account linkage is A
Account Structure	VAM-MAP-02	Account group id is not required when Account linkage is A
Account Structure	VAM-MAP-03	Real account number is not required when Account linkage is G
Account Structure	VAM-MAP-033	Account Structure not found for given header account
Account Structure	VAM-MAP-035	Download Account Structure is not applicable on Closed Structures
Account Structure	VAM-MAP-04	Account group id is mandatory when Account linkage is G
Account Structure	VAM-MAP-05	Linking and De-Linking of the same Virtual Account cannot be in the same request
Account Structure	VAM-MAP-06	Virtual Account Number \$1 can not be de-linked, as it is not a part of given structure.



Screen Name	Error Code	Message
Account Structure	VAM-MAP-07	Virtual Account Number \$1 is not the leaf account, as there are account/s connected to this as a child.
Account Input	VAM-MOD-001	\$1 cannot be modified
Account Structure		
Account Input	VAM-MOD-INV	\$1 is invalid
Account Structure		
Sanction Status	VAM-SANC-001	Can not update sanction status, account is closed
Sanction Status	VAM-SANC-002	Can not update sanction status, no account with given virtual account number exists
Sanction Status	VAM-SANC-003	Record Successfully Saved
Sanction Status	VAM-SANC-004	Maker and checker can not be same
Sanction Status	VAM-SANC-005	No Entry for this virtual account, can not authorize
Sanction Status	VAM-SANC-006	Record Successfully authorized
Sanction Status	VAM-SANC-007	Authorized record can not be deleted
Sanction Status	VAM-SANC-008	Record Successfully Deleted
Sanction Status	VAM-SANC-009	Transaction not allowed for virtual account/s with posting restrictions for specific status
Account Input	VAM-STR-032	mandatory fields are missing for structured address. Town Name, Post Code and Country are mandatory to proceed.
Account Input	VAM-STR-033	Structured address is disabled at bank level
Account Input	VAM-STR-035	structured address is missing
Account Structure	VAM-STR- AUTH01	Event request logged for handing off account map details to \$ system
Account Structure	VAM-STR- AUTH02	Failed to process handing off account map details to \$ system
Account Structure	VAM-STR- AUTH03	Failed to process authorization of account map
Corporate Specific Account Number Range	VAM-RNG-000	Account Range provided has already been defined for another Real Customer in the same Branch
Corporate Specific Account Number Range	VAM-RNG-001	Record cannot be closed as there are active Accounts for the Real Customer and Branch combination
Corporate Specific Account Number Range	VAM-RNG-002	At least one Account Number Range must be maintained
Corporate Specific Account Number Range	VAM-RNG-003	Account Range provided doesn't lie within the Account Number Range provided at Branch level



Screen Name	Error Code	Message
Corporate Specific Account Number Range	VAM-RNG-004	Account Range cannot be modified
Corporate Specific Account Number Range	VAM-RNG-005	Account Range cannot be deleted
Corporate Specific Account Number Range	VAM-RNG-006	Duplicate entry of \$1 Account Range exists in the record
Adhoc Interest Liquidation	EIE-INT-001	Interest is not enabled for this Virtual Account
Adhoc Interest Liquidation	EIE-INT-002	Interest retrieved successfully
Adhoc Interest Liquidation	EIE-INT-003	Unable to fetch accrued interest
Adhoc Interest Liquidation	EIE-INT-004	Unable to fetch Virtual Account details
Adhoc Interest Liquidation	EIE-LIQ-002	Virtual account Interest Liquidation request initiated successfully.
Adhoc Interest Liquidation	EIE-LIQ-003	Maker and Checker cannot be same.
Adhoc Interest Liquidation	EIE-LIQ-004	Record already authorized.
Adhoc Interest Liquidation	EIE-LIQ-005	Virtual account interest Liquidation request authorized successfully.
Adhoc Interest Liquidation	EIE-LIQ-006	Authorization of Interest Liquidation Failed
Adhoc Interest Liquidation	EIE-LIQ-007	Failed while liquidating interest in IC
Adhoc Interest Liquidation	EIE-LIQ-008	Interest Liquidation Record Deleted successfully
Adhoc Interest Liquidation	EIE-LIQ-009	Failed when liquidating the interest.
Adhoc Interest Liquidation	EIE-LIQ-010	Interest Liquidation not allowed for this Virtual account.
Adhoc Interest Liquidation	EIE-LIQ-011	Virtual account is not Valid.
Adhoc Interest Liquidation	EIE-LIQ-012	Virtual account Interest Liquidated successfully.
Line Account Linkage	VAM-LAL-001	Successfully created entry in account line utilization
Line Account Linkage	VAM-LAL-002	Line id -customer configuration does not exists



Screen Name	Error Code	Message
Line Account Linkage	VAM-LAL-003	Virtual Account-Real customer combination does not exists
Line Account Linkage	VAM-LAL-004	An Account can be linked to only one Line
Line Account Linkage	VAM-LAL-006	The virtual account selected for line linkage should be either a header account of a Structure or directly linked to Real Account
Line Account Linkage	VAM-LAL-009	For linkage as Percent, the linkage value should be within 1 to 100
Line Account Linkage	VAM-LAL-012	Balance Availability of virtual account is not Own Balance and hence cannot be linked to a Line
Line Account Linkage	VAM-LAL-014	Credit Line Account Linkage cannot be closed: utilization is greater than zero
Line Account Linkage	VAM-LAL-020	Linkage entry doesn't exist
Internal Credit Line	VAM-LINE-04	Successfully utilized Line
Internal Credit Line	VAM-LINE-06	Internal credit is linked to a VA. Cannot Close the Record
Internal Credit Line	VAM-LINE-07	Real Customer No is Invalid
Internal Credit Line	VAM-LINE-08	Currency is Invalid
H2H File Upload - Account Creation	VAM-ACC-301	Account Creation Failed
H2H File Upload - Account Creation	VAM-ACC-302	Account Creation Successful
H2H File Upload - Account Creation	VAM-HOFF-001	Account Handoff Successful
H2H File Upload - Account Creation	VAM-PAR-001	Mandatory Field Missing
H2H File Upload - Account Creation	VAM-PAR-002	PARSED
H2H File Upload - Account Creation	VAM-PAR-003	PARSING_SUCCESS
H2H File Upload - Account Creation	VAM-PAR-004	PARSING_FAILED
H2H File Upload - Account Creation	VAM-PAR-005	Data Type is invalid. error found with the field \$1 Expected datatype is \$2
H2H File Upload - Account Creation	VAM-PAR-006	Data Length is invalid. error found with the field \$1 Expected max length is \$2
H2H File Upload - Account Creation	VAM-PAR-007	Data Missing for certain fields



Screen Name	Error Code	Message
H2H File Upload - Account Creation	VAM-PAR-008	Data is invalid
H2H File Upload - Account Creation	VAM-PAR-009	File Accepted
H2H File Upload - Account Creation	VAM-PAR-010	File Data Not Saved
H2H File Upload - Account Creation	VAM-ACC-200	PROCESSED



Functional Activity Codes

This section contains the functional activity codes.

Screen Name	Functional Activity Code
Create Account Facility	VAC_FA_VIRTUAL_ACCOUNT_FACILITY_CREATE
View Account Facility	VAC_FA_VIRTUAL_ACCOUNT_FACILITY_VIEW
Create Corporate Specific Account Number Range	VAM_FA_CORP_ACC_RANGE_NEW
View Corporate Specific Account Number Range	VAM_FA_CORP_ACC_RANGE_VIEW
Create Customer Account Product	VAM_FA_VIRTUAL_ACCOUNT_PRODUCT_CREATE
View Customer Account Product	VAM_FA_VIRTUAL_ACCOUNT_PRODUCT_VIEW
Create Virtual Entity	VAE_FA_ENTITY_CREATE
View Virtual Entity	VAE_FA_ENTITY_VIEW
Create Virtual Multi-Currency Account	VAC_FA_MCCY_ACCOUNT_GROUP_NEW
View Virtual Multi-Currency Account	VAC_FA_MCCY_ACCOUNT_GROUP_VIEWALL
Create Account Closure	VAM_FA_SAVE_VA_CLOSURE
View Account Closure	VAM_FA_GET_VA_CLOSURE
Create Account Input	VAM_FA_VIRTUAL_ACCOUNT_CREATE
View Account Input	VAM_FA_VIRTUAL_ACCOUNT_VIEW
Create Account Structure	VAM_FA_VIRTUAL_ACCOUNT_MAP_CREATE
View Account Structure	VAM_FA_VIRTUAL_ACCOUNT_MAP_VIEW
Create Adhoc Interest Liquidation	EIE_FA_SAVE_INR_LIQ
View Adhoc Interest Liquidation	EIE_FA_GETALL_INR_LIQ
Create Internal Credit Line	VAM_FA_CREATE_CR_LIMIT
View Internal Credit Line	VAM_FA_GETALL_CR_LIMIT
Create Line Account Linkage	VAM_FA_CREATE_CR_ACC_LINKAGE
View Line Account Linkage	VAM_FA_GETALL_CR_ACC_LINKAGE
Update Sanction Status	VAM_FA_VA_SANCTION_CHECK_SAVE
View Sanction Status	VAM FA VA SANCTION CHECK SAVE



Annexure - Events

This section contains the events and its description.

Events	Purpose
vac.accountfacilitynotification	Event is generated when a Virtual Account Facility is Created/ Modified/Closed
vae.virtualentitynotification	Event is generated when a Virtual Entity is Created/ Modified/Closed/Re-Opened
vam.virtualaccountnotification	Event is generated when a Virtual Account is Created/ Modified/Closed/Re-Opened
vam.accountstructurenotification	Event is generated when a Virtual Account Structure is Created/ Modified/Closed/Re-Opened
vam.sanctioncheckupdatenotification	Event is generated when an Account Sanction Status is updated
vam.accountbalancenotification	Event is generated to provide the Account balance notification to reporting service.
vas.genericdashboardeventrequest	Event is generated for unauthorised transaction count.
vam.sanctioncheckupdatenotification	Event is generated when an Account Sanction Status is updated.
vamlm.branchchargeeventrequest	Event raised to push branch level currency conversion configuration for Charges.
vamlm.structurechargesnotification	Event raised to push Charge Preferences at Structure level.
vamlm.chargebasisnotification	Event raised to update the action and count related to
	a) account Creation/Closure/Reopen
	b) Transaction create/reverse
	c) sweep transaction in Oracle Banking Liquidity Management
vac.ccyaccgroupnotification	Event populates data in projection service for Virtual Multi- Currency Account Group
vamlm.pricingmapnotification	Event raised to push Charge Preferences at Customer level
vae.statementpreferencenotification	Event is generated whenever the statement generation preference changes.



Glossary

This section provides a glossary of all terms and abbreviations used in the user manual.

Accounts

Continuing financial relationship between a bank and a customer, in which deposits and debts are held and processed within a framework of established rules and procedures.

CAMT.052

The CAMT.052 message type is used to transmit the detailed information about the entries booked to the account since the last statement or the last interim transaction report.

CAMT.053

The CAMT.053 message type is sent by an account servicing institution to an account owner. It is used to transmit detailed information about all the entries booked to the account for the previous business day

MCA

Multiple Currency Account

MT940

The MT940 message type is sent by an account servicing institution to a financial institution that is authorized by the account owner to receive it. It is used to transmit detailed information about all entries booked to the account. A daily transaction journal for posts to be made from a checking account is sent as an MT940 statement.

MT950

The MT950 message type is sent by an account servicing institution to an account owner. Those are used to transmit detailed information about all posted entries, whether or not caused by a SWIFT message, booked to the account. A daily activity statement on a checking account is sent as an MT950 statement.

MT942

The MT942 is used to transmit the detailed information about the entries booked to the account since the last statement or the last interim transaction report.

Virtual Account

Virtual accounts are provided to a corporate by its banking partner. Each account is a subsidiary or subaccount of the client's own physical account with the bank; they cannot exist outside of the immediate relationship, hence they are virtual.



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Reference and Feedback

References

For more information on any related features, you can refer to the following documents:

- Oracle Banking Security Management System User Guide
- Oracle Banking Common Core User Guide
- Oracle Banking Getting Started User Guide
- Overview User Guide
- Charges User Guide
- Configuration User Guide
- Identifier User Guide
- Transactions User Guide
- Oracle Banking Virtual Account Management Installation Guides

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