Oracle® Hospitality Hotel Property Interface

IFC8.NET Suite8 PMS Configuring Room Status

ORACLE®

Oracle Hospitality Hotel Property Interface Title Release 8.15.0.0

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Contents

Purpose

This guide explains the common handling of the Ifc8.Net Configuration form to handle room status translation.

Audience

This document is intended for system administrators, support and users familiar with the Hotel Property Interface application IFC8

Customer Support

To contact Oracle Customer Support, access My Oracle Support at the following URL:

https://support.oracle.com

When contacting Customer Support, please provide the following:

- Product version and program/module name
- Functional and technical description of the problem (include business impact)
- Detailed step-by-step instructions to re-create
- Exact error message received
- Screen shots of each step you take

Documentation

Oracle Hospitality product documentation is available on the Oracle Help Center at

http://docs.oracle.com/en/industries/hospitality/

Table 1 Revision History

Date	Description
June 2022	Initial publication

1
General

IFC8 is used as the primary Property Interface application with Oracle Suite8 PMS and Oracle OPERA PMS (On-Premises & Cloud).

IFC8 is intended to be installed at the customer site for communication with certain external systems utilized by the site.

This document will outline the common configuration and handling of the Ifc8.Net application regarding Room Status translation within a Suite8 PMS installation.

2

Vendor Codes and Ascertaining What is Received

There are several methods to ascertain which codes are being sent from your vendor system. The easiest is to ask the vendor himself. Sometimes this is not possible, or you may want to verify your information. The easiest way is to view the Interface screen as the codes come across.

So have someone enter the codes in your vendor system; this is generally a key combination on the phone's dial pad when dealing with a PBX system or a menu entry if dealing with a video system. You will, of course, need to ascertain how this is done from your vendor.

Then for each entry, view the code coming across on the screen as seen here at the bottom of the screen.
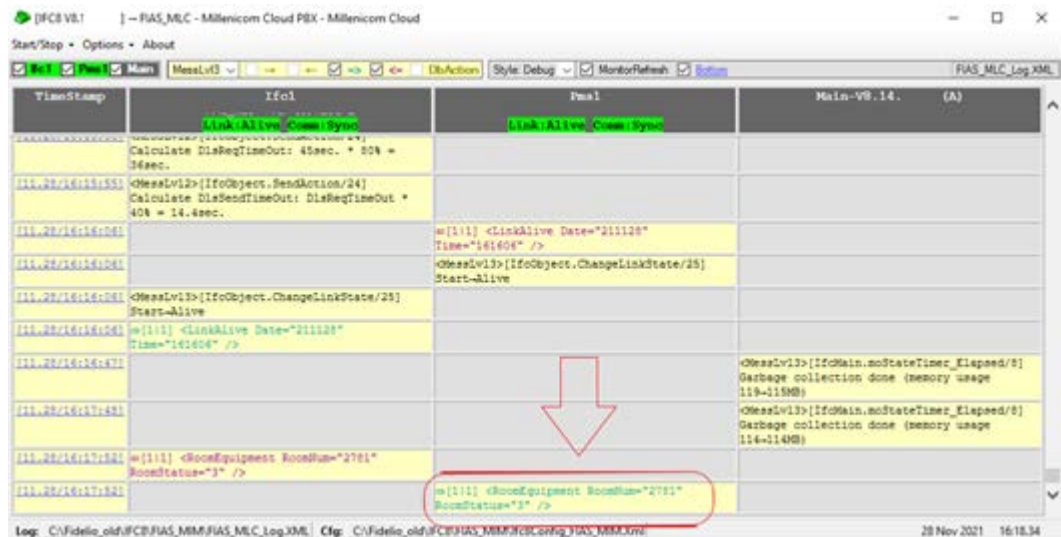
The following should be done for each of the relevant codes.

These are:

Status		Code
CL VA	Clean Vacant	_____
CL OC	Clean Occupied	_____
DI VA	Dirty Vacant	_____
DI OC	Dirty Occupied	_____
IS VA	Inspected Vacant	_____
IS OC	Inspected Occupied	_____

3
Configuring the Codes in Suite 8 PMS

1. Go to Miscellaneous - Interface Attributes - Interface Room Status
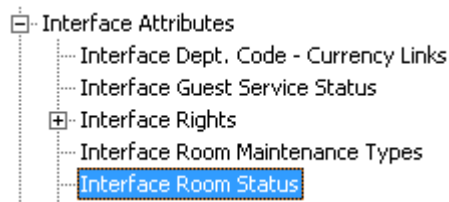
Interface Attributes
    Interface Dept. Code - Currency Links
    Interface Guest Service Status
    Interface Rights
    Interface Room Maintenance Types
    Interface Room Status

2. Select **New**.

IFC Code = the code received from external / Vendor system
(Room Status attribute) can be AN (Alpha Numeric) characters.
Room Status pick box = choose available room status
Status = select Vacant or Occupied

Example:

3. Select **OK** to save.

The final setup should look something like this.

IFC Code	Room Status	Status
1	Clean	Vacant
2	Clean	Occupied
3	Dirty	Vacant
4	Dirty	Occupied
5	Inspected	Vacant
6	Inspected	Occupied

Once your configuration is done, all left is to test it, though, to ensure it all works as intended.