Oracle[®] Enterprise Manager

Enterprise Manager for Oracle Utilities Quick Install Guide F70360-01 January 2023

Enterprise Manager for Oracle Utilities extends Oracle Enterprise Manager Cloud Control to allow monitoring and management of Oracle Utilities Application Framework-based products on remote servers.

When Enterprise Manager for Oracle Utilities is deployed, the following features and capabilities are available:

- Product discovery
- Target monitoring
- Environment assessment
- Environment cloning
- Patch identification and installation
- Patch migration from one environment to another
- View product configuration files

This document describes the requirements and tasks related to quickly deploying, configuring, and undeploying Enterprise Manager for Oracle Utilities.

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Related Documentation and Resources

The **Help** menu provides links to **Enterprise Manager Help**, **Oracle Online Documentation**, **Oracle Online Forums**, and the **Oracle Technology Network (OTN)**, where the complete documentation for Oracle Enterprise Manager 12*c* is available.

This document and other Enterprise Manager for Oracle Utilities-specific documentation is available on the Oracle Utilities section of the Oracle Technology Network (OTN) documentation site.

Additional information on Oracle Enterprise Manager-specific features and functionality relating to this product is available in the Enterprise Manager Cloud Control Documentation (http://docs.oracle.com/en/enterprise-manager/).

NOTE: The documentation that accompanies this product is subject to revision and updating. Additional information that may relate to the functionality and features in this product may be found on My Oracle Support (MOS) at https://support.oracle.com (sign-in required). To find all articles relating to this product, enter the search term "Enterprise Manager for Oracle Utilities" (or for related articles, search on the product's previous name, "Application Management Pack for Oracle Utilities").

Supported Product Versions

This release of Enterprise Manager for Oracle Utilities supports the following Oracle products:

Table 1: Product Support

Product	Version
Oracle Enterprise Manager	13.5.0.0.0
Oracle Utilities Application Framework	4.4.0.3.*, 4.5.0.0.0, 4.5.0.0.1,
	4.5.0.1.0

Requirements

The following are the operating system and software requirements for the Enterprise Manager for Oracle Utilities plug-in.

IMPORTANT:

- Ensure that the latest service packs are installed for all Oracle Utilities Application Framework-based products before installing Enterprise Manager for Oracle Utilities. Refer to the release notes for a list of patches that must be applied to the Oracle Utilities Application Framework product.
- **2.** Installation of Service Packs for any OUAF product is not supported in this release.
- **3.** If you are using WLS 12.2.1.3 and later version for Application deployments, Please install WebLogic Server Patch 29448643. Preferred way is to

install patch instead of setting the WL application server JVM argument "-Dweblogic.oif.serialFilterScope=weblogic".

Oracle Enterprise Manager Requirements with the Enterprise Manager for Oracle Utilities Plug-in

Supported Operating Systems, Database, and Browsers

Refer to the Oracle Enterprise Manager Documentation on Oracle Help Center and the Certification Matrix for Oracle Utilities Products (Doc ID: 1454143.1) for details around supported versions.

Dependency on Specific EM Components

- This version of the plug-in is incompatible with previous releases of the Oracle Utilities Plugin. Please ensure that all previous versions are undeployed from all Agents and Oracle Management Servers (OMS), and is also deleted from the Software Library before deploying this version.
- Oracle Fusion Middleware plug-in is required.

Oracle Utilities Application Framework Requirements

Refer to the Certification Matrix for Oracle Utilities Products (Doc ID: 1454143.1) for information about Oracle Utilities Application Framework requirements

Oracle Utilities Application Framework 2.2.0 Requirements

Oracle Utilities Customer Care and Billing, Release 2.2.0 and 2.3.1.

Downloading and Importing Enterprise Manager for Oracle Utilities

Checking for Enterprise Manager for Oracle Utilities Availability

Enterprise Manager makes functional updates available by publishing them to the Enterprise Manager Store, an external site that is periodically checked by Cloud Control to obtain information about available updates. Through this facility, Enterprise Manager for Oracle Utilities may be available for immediate deployment on Enterprise Manager.

To check for the availability of Enterprise Manager for Oracle Utilities, follow the instructions in the "Checking the Availability of Plug-ins" topic (http://docs.oracle.com/cd/E24628_01/doc.121/e24473/plugin_mngr.htm#CJGDBDGD) in the *Enterprise Manager Cloud Control Administrator's Guide* documentation.

If present, Enterprise Manager for Oracle Utilities is already available for deployment, allowing you to bypass the installation procedures described in this section and immediately proceed to the deployment task described in Deploying Enterprise Manager for Oracle Utilities on OMS.

After deploying Enterprise Manager for Oracle Utilities, target environment instances must be added for central monitoring and management.

Installation Procedures If the Management Pack is Not Present

If Enterprise Manager for Oracle Utilities is not available for immediate deployment, it must be downloaded and imported using the instructions provided in the "Downloading Plug-ins" topic (http://docs.oracle.com/cd/E24628_01/doc.121/e24473/plugin_ mngr.htm#CJGBEAHJ) in the *Enterprise Manager Cloud Control Administrator's Guide* documentation.

After downloading and importing Enterprise Manager for Oracle Utilities, the plug-in must be deployed on Management Servers and Management Agents.

After deploying Enterprise Manager for Oracle Utilities, target environment instances must be added for central monitoring and management.

Positioning the Installation File

NOTE: This procedure is not required if Enterprise Manager for Oracle Utilities is available for immediate deployment as described earlier in the topic, *Downloading and Importing Enterprise Manager for Oracle Utilities*.

NOTE: To complete the final step in this procedure, Java JDK must be installed on the machine on which the Enterprise Manager for Oracle Utilities will be downloaded. Java packages may be downloaded from http://www.oracle.com/technetwork/java/archive-139210.html.

The installation file for Enterprise Manager for Oracle Utilities (AMP-V13.1.2.1.0-MultiPlatform.jar) is available on the Oracle Software Delivery Cloud site. The jar can be installed using the Enterprise Manager Command Line (EMCLI) utility on either Linux/UNIX or Windows platforms.

To download and position Enterprise Manager for Oracle Utilities for installation:

- Log in to the Oracle Software Delivery Cloud at https://edelivery.oracle.com, and click the boxes on the Terms and Restrictions page to access the Media Pack Search page.
- **2.** Select **Oracle Utilities Applications** from the product drop-down list, a platform from the **Platform** list, and click **Go** to list downloadable media packs.
- **3.** Locate and click the Enterprise Manager for Oracle Utilities item to advance to the **Download** page.
- **4.** Click the **Download** button and save the file to a temporary location (e.g., c:/ mediapacks).
- **5.** Extract the opar files from the downloaded file (example download location shown below):

```
cd c:/tempdir
jar -xvf AMP-V13.1.2.1.0-MultiPlatform.jar
```

Configuring the Software Library

NOTE: This procedure is *not* required if you configured the software library during Enterprise Manager installation.

To configure the software library, follow the instructions in the "Configuring an OMS Shared Filesystem Location" topic (http://docs.oracle.com/cd/E24628_01/doc.121/ e24473/softwarelib.htm#CHDJGAFB) in the *Enterprise Manager Cloud Control Administrator's Guide* documentation.

Setting Up the EMCLI Utility

NOTE: This procedure is not required if Enterprise Manager for Oracle Utilities is available for immediate deployment as described earlier in the topic, *Downloading and Importing Enterprise Manager for Oracle Utilities*.

The Enterprise Manager Command Line (EMCLI) utility is required to import the plug-in archive for deployment to Enterprise Manager.

To set up EMCLI for Enterprise Manager for Oracle Utilities, follow the instructions in the "Setting Up the EM CLI Utility" topic (http://docs.oracle.com/cd/E24628_01/ doc.121/e25161/package.htm#CACFABCC) in the *Enterprise Manager Cloud Control Extensibility Programmer's Reference* documentation.

Importing Enterprise Manager for Oracle Utilities

NOTE: This procedure is not required if Enterprise Manager for Oracle Utilities is available for immediate deployment as described earlier in the topic, *Downloading and Importing Enterprise Manager for Oracle Utilities*.

Enterprise Manager for Oracle Utilities must be imported into Enterprise Manager Cloud Control using the emcli import_update command.

To perform the import for Enterprise Manager for Oracle Utilities, follow the instructions in the "Importing the Plug-in Archive" topic (http://docs.oracle.com/cd/E24628_01/ doc.121/e25161/package.htm#CACGJFHA) in the *Enterprise Manager Cloud Control Extensibility Programmer's Reference* documentation.

Deploying Enterprise Manager for Oracle Utilities on OMS

Since this release is not compatible with previous releases, you must undeploy previous releases from OMS and from all agents. For details, see the instructions in Section 16, Managing Plug-Ins, in the *Enterprise Manager Cloud Control Administrator's Guide* (http://docs.oracle.com/cd/E24628_01/doc.121/e24473/plugin_mngr.htm#CHDFDJAB).

When undeployment is complete, delete the previous releases from the Self Update Plugin Store (**Setup** > **Extensibility** > **Self Update** > **Plug-in**) before deploying this version.

As with other plugins, Enterprise Manager for Oracle Utilities must be deployed on Oracle Management Service (OMS) and Management Agents before it can be used to monitor targets.

To deploy Enterprise Manager for Oracle Utilities on the management servers Enterprise Manager for Oracle Utilities, follow the instructions in the "Deploying Plug-ins to Oracle Management Service" topic (http://docs.oracle.com/cd/E24628_01/doc.121/ e24473/plugin_mngr.htm#CJGCDHFG) in the *Enterprise Manager Cloud Control Administrator's Guide* documentation.

Important Notes Regarding Deployment and Undeployment

- To avoid permission issues, we recommend that the host agent be deployed using the same user name as the OUAF system user (cissys). Alternatively, the agent user must have the same access rights as the OUAF system user of the Oracle Utilities Framework environments to be monitored.
- You can import multiple versions of the same plug-in. Versions can be selected from a list if you are using Cloud Control to deploy the plug-in, or can be specified on the command line if using EMCLI.
- However, only one version can be deployed on the Oracle Management Service (OMS) at any given time. If a later version has been deployed previously, it cannot be downgraded to an earlier version. If you want to deploy a later version, the earlier version must be undeployed from all agents on which it has been deployed, as well as from OMS.
- Due to major differences in the target model in this release of the plug-in, the metrics collected previously do not translate to the new model. Thus, deploying this plug-in results in loss of historical data collected by the previous plug-in releases.
- It is required that OMS and the agent have the same version of the plug-in.
- Available updates are listed on the **Plug-ins** page.

Adding Instances for Monitoring

After successfully deploying the plug-in, add target instances for central monitoring and management.

Environment Discovery

In order for a target to be monitored, it must first be discovered and promoted. Discovery is the process of making a target instance known to OEM. Once this has been done, the target needs to be promoted from an unmanaged to a managed state. This process requires some prerequisite steps.

NOTE: Oracle recommends after upgrading the plugin, delete existing targets and rediscover.

1. All components of the environment should be up, namely, the web application, the web service and batch servers.

2. JMX should be configured on the target environment. To test this, use jconsole and connect to the JMX servers using the JMX URLs. You can search the WebLogic log for the Web and EJB JMX URLs. Examples:

service:jmx:rmi:///jndi/rmi://{host}:{ejbJmxPort}/oracle/ouaf/ ejbAppConnector service:jmx:rmi:///jndi/rmi://{host}:{webJmxPort}/oracle/ouaf/ webAppConnector

The threadpoolworker logs would have the batch JMX URLs. For example, service:jmx:rmi:///jndi/rmi://{host}:{batchJmxPort}/oracle/ouaf/batchConnector

In FW 2.2, this would be service:jmx:rmi:///jndi/rmi://{host}:
{batchJmxPort}/spl/fw/jmxConnector

Make sure you can connect to the URLs and that the OEMTargetsBean is present, as illustrated in the following image:

NOTE: Here, the host should be fully qualified domain name.

Java Monitoring & Management Cons	ole	
nnection <u>W</u> indow <u>H</u> elp		
Overview Memory Threads Classes JMImplementation spl.fw OEMTargetsBean	/jndi/rmi://slc03rnc:8760/oracle/ouaf/ejbAppConnector	
MImplementation Spl.fw Spl.fw W Spl.fw W Spl.fw OEMTargetsBean W Spl.fw Performance W Spl.fw	mi:///jndi/rmi://slc03rnc:11824/spl/fw/jmxConnector	
	eads, Classes, VM Summary, MBeans	

Expand the OEMTargetsBean, click **Operations**, then click the **toXML** button. A window should popup and return the XML of the targets that will be discovered. Do this for each JMX connection.

約 system@service:jmx:rmi:///j	ndi/rmi://slc07hgl:13070/oracle/ouaf/webAppConnector	- • •
Overview Memory Threads (Classes VM Summary MBeans	-
	Operation invocation	
i → Base i → Base i → JVMSystem i → OPERTAIGETSBEAN i → Operations	java.lang.String toXML () Solution return value	Л
	<pre></pre>	

- **3.** Target monitoring can be performed via JMX or REST API. You can prefer to use REST API option, if you have any firewall restrictions. Details, to enable "JMX over REST" feature, are available below.
 - **1.** Run configreEnv using FW menu options, choose option 57 and provide appropriate values for the displayed variables.
 - 2. JMX_REST_SERVICE_FLAG: This flag in the Menu options is to enable the REST API. If this is false, then the communication happens using via JMX, the old way of the plugin communication.
 - **3.** JMX_REST_SERVICE_FLAG is true and JMX_HTTPSSL_FLAG false, the communication happens over the HTTP. JMX_REST_SERVICE_FLAG is true and JMX_HTTPSSL_FLAG true, the communication happens over the HTTPS.
 - 4. More details are available in respective Utilities FW product documentation.
- **4.** The WebLogic domain/Fusion middleware must be discovered. To do this, perform the following:
 - The WebLogic admin server must be started. Verify that it is by logging into the WebLogic console.
 - Discover the WebLogic domain and Fusion middleware using guided discovery. On the grid console, go to **Setup** > **Add Targets** > **Add Targets Manually**. Select the following options on the page:

Add Targets Manually Overview			1
Add Host Targets	Add Non-Host Targets Using Guided Process	Add Non-Host Targets Using Declarative Process	
-			
Install Agent on Host	Add Using Guided Process	Add Target Declaratively	
Add Host targets by installing an agent using remote installation process. View status of past Agent installations.	Run guided discovery on a host to find manageable targets. Choose to promote some or all discovered targets to become managed.	Add targets by explicitly specifying monitoring properties.	

 Click Add Using Guided Process, enter the entries for the WebLogic admin server, then continue until the WebLogic domain/Fusion middleware is discovered.

If WebLogic is configured with SSL, use the **t3s** protocol.

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Middleware

Add Oracle Fusion Middleware/Weblogic Domain: Find Targets

To discover a WebLogic Domain, a Management Agent uses JMX protocol to make a t3/t3s connection to the domain's Administration Server. If only S the Advanced section and modify the JMX protocol from the default t3 to t3s.

* Administration Server Host		9	
* Port	7001		
* Username			
* Password			
Node Manager Username			
Node Manager Password			
* Unique Domain Identifier	Farm01		
* Agent		Q	
Discover Application Versions	V		
Advanced			

To discover OUAF target environments:

- **1.** Log in to Enterprise Manager.
- 2. Choose Setup > Add target > Configure Auto Discovery.

Interprise Su	immary				Auto Pofr	Auto Discovery	Initial Setup Console Add Target	AM PST
Overview Status	View	All Targets (120)	•	A Inventory a Show Systems In	Auto Disco	overy Results	Extensibility	>
124 35%		s with Status 82 52% Up (43) Down (29) Unknown (1	10)	Systems in	Group Dynamic G Administra Generic Sy	ation Groups	Proxy Settings Security Incidents Notifications Provisioning and Patching My Oracle Support	* * *
				4 Compliance	Generic Se	ervice	Middleware Management	•
Incidents				Standards Tar	gets		Manage Cloud Control Command Line Interface	*
Uţ		last 24 hours 3		Use 🖲 Com	pliance Score	O Violations	Management Packs	•

Figure 1: Selecting Auto Discovery

3. On the **Setup Discovery** page, click the host where discovery is to be run, then click the **Discovery Modules** button.

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tup Discovery Overview matic discovery is a process that dete igure and schedule automatic discove		targets so that t	they can be m	onitored and ma	naged by Ente				15 8:57:06 AM F	
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View ▼ Collection Schedule Host ↑ msp52072.us.oracle.com	Diagnostic Details Discovered Targets Day Every 1 Every 1 16 Every 1 17	Discover I Managed Targets	Enabled Discovery Modules	Most Recent	Ended On 10:54:38 PM 3:16:00 PM P	PST ST				

Figure 2: Setup Discovery

4. Ensure that the Enterprise Manager for Oracle Utilities module is on theDiscovery Module list.

	CLE Enterprise Manager Cloud Control 13	BC		SYSMAN	•
	ery Modules : slc03rnc.us.oracle.com				
Configure d	discovery modules and parameters on this host.			ОК	Cancel
View 🔻	/ Edit Parameters				
Disco	very Module	En	Target Types	Dis	scovery Pa
Enterp	rise Manager for Oracle Utilities Application	V	Oracle Utilities Batch Server, Oracle Utilities Home, Oracle Utilities Web Services		
OUAFE	EnvironmentDiscovery		Oracle Utilities Batch Environment, Oracle Utilities Scheduler Environment		
Oracle	Cluster and High Availability Service	0	Cluster, Oracle High Availability Service		
Oracle	Database, Listener and Automatic Storage Management		Database Instance, Listener, Pluggable Database		
Oracle	Fusion Middleware		Oracle WebLogic Domain		
Oracle	Home Discovery		Oracle Home		
Oracle	Secure Backup Domain	1	Oracle Secure Backup Domain		

Figure 3: Verifying the module

5. Once back on the **Setup Discovery** page, select the host again to enable the buttons at the top. When the desired host is selected, click the **Discover Now** button.

tup Discovery								Page	Refreshe	d Dec 8, 3	2015 8:58:4	41 AM PST
Overview												
matic discovery is a process that deter igure and schedule automatic discove		rvers and other ta	argets so that t	they can be m	ionitored and	d manage	d by Enter	prise Man	ager. Use	e the follo	owing opti	ions to
igure and schedule automatic discove	ny.											
Configure Auto Discovery		Add Resu	Targets from	Auto Discove	ery			Add Targ	ets Manu	ally		
Setup Network Scan Discovery Setup Discovery on Hosts		- Pr	omote Discovered						rgets with rgets Deda			
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Figure 4: Running the discovery

The Target Discovery (Agent Based) window opens.

6. Click OK in the Discover Now dialog to confirm that you want to run the discovery.

Discover Now		×
Are you sure you want to run target discovery on: slc03n	nc.us.oracle	.com?
	Yes	No

Figure 5: Confirming the discovery

7. A confirmation dialog appears on successful discovery of the host. Click **Close** to dismiss the confirmation dialog.

Discover Now - Completed Successfully	
A Hide	
	Close

Figure 6: Host discovery confirmation dialog

Promoting Targets

To promote targets so they can be managed:

- **1.** Log in to Enterprise Manager.
- 2. Choose Setup > Configure Auto Discovery.

The Setup Discovery window opens. Go to the Targets on Hosts tab.

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Figure 7: Setup Discovery window

3. For the host on which the discovery was run, click on the number that is in the **Discovered Targets** column.

RACLE' Enterprise I	Manager Cloud	I Control 13c				Enterprise V	<u> </u>	1
tup Discovery Overview matic discovery is a process that dete	ects hosts, virtual :	servers and other	targets so that	they can be m	onitored and manag	ged by Enterprise Mar	nager. Use the follow	ring of
Setup Network Scan Discovery • Setup Discovery on Hosts			d Targets from sults Promote Discovere Ignore Discovere	ed Targets	ry	Add Ta	gets Manually rgets with Guidance rgets Declaratively	
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1 sic03mc.us.oracle.com	Every 1 Day	22 പ്പ	8	1	✓ Dec 8, 2015 6:	19:48 PM PST		
1 slc05ynf.us.oracle.com	Every 1 Day	V	iew discovered	targets on host	Dec 1, 2015 2:	16:24 AM PST		
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	Day Every 1	Ľ	95.57			35:04 PM PST		
slc06fdt.us.oracle.com	Day Every 1 Day Every 1	4	31	5	✔ Dec 7, 2015 1::	35:04 PM PST 41:35 PM PST		

Figure 8: Choosing a target

4. A list of targets that were discovered but not yet promoted is displayed. Select the target you want to promote, then click the**Promote** button.

	Enterprise Manager Cle	oud Control 13c		Enterprise 🔻	∑ <u>Targets</u> ▼	
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Figure 9: Promoting the target

5. All related members of the target system are shown and promoted at the same time. Click the **Promote** button.

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View -			1								
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oracle_ouaf_webapp_util_er	W V231_CCB_OEM_LIN_ORA_WLS_slc03n	nc.u slc03mc									
oracle_ouaf_service_util_en	V231_CCB_OEM_LIN_ORA_WLS_slc03n	nc.u slc03mc									
oracle_ouaf_home_util_env	V231_CCB_OEM_LIN_ORA_WLS_slc03n	nc.u									
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Figure 10: Unmanaged system targets

6. A confirmation dialog appears when the promotion is successful.

Confirmation	
arget Promotion - Completed Successfully	
A Hide	

Figure 11: Confirmation dialog

- **7.** Click **Close** to dismiss the confirmation dialog.
- 8. If any changes are made to the environment configuration using the command-line utilities (e.g., configureEnv.sh/cmd), the corresponding changes must also be made to the target properties. The quickest way to do this is to remove the target and perform the discovery and promotion process. You can also make changes by choosing **Target** > **Setup** > **Monitoring Configuration** and making the appropriate updates on the UI page.

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* Environment	ID sic03mc.us.oracle.com_8700				
* Environment Nar	NE V231_CCB_OEM_LIN_ORA_WLS				
* Host Nar	ne slc03mc				
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* Java Hor	ne /scratch/CCB231/Software/Java/jdk1.5.0_22				
* JMX U	RL service:jmx:rmi:///jndi/rmi://slc03rnc:8770/oracle/ou	af/webAppConnector			
* Oracle Ho	ne /orasw/app/oracle/product/11.2.0/client_1				
* Web P	ort 8700				
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* Administration P	ort 8700				

Figure 12: Monitoring Configuration page

Undeploying Enterprise Manager for Oracle Utilities

To undeploy Enterprise Manager for Oracle Utilities, you must undeploy from both Management Agents and Management Servers.

To undeploy Enterprise Manager for Oracle Utilities from Management Agents, follow the instructions in the "Undeploying Plug-ins from Oracle Management Agent" topic (http://docs.oracle.com/cd/E24628_01/doc.121/e24473/plugin_mngr.htm#CJGEFADI) in the *Enterprise Manager Cloud Control Administrator's Guide* documentation.

To undeploy Enterprise Manager for Oracle Utilities from Management Servers, follow the instructions in the "Undeploying Plug-ins from Oracle Management Service" topic (http://docs.oracle.com/cd/E24628_01/doc.121/e24473/plugin_mngr.htm#CJGEIECI) in the *Enterprise Manager Cloud Control Administrator's Guide* documentation.

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