Single Customer View Hand-off User Guide Oracle FLEXCUBE Universal Banking

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1. Preface

1.1 Introduction

This manual is designed to help acquaint you the generation of Single Customer View (SCV) Handoff file by Oracle FLEXCUBE, which is a regulatory requirement in UK as per Financial Services Compensation Scheme (FSCS).

This manual provides you extensive explanations about the various maintenances required for the generation of handoff file in the required format as regulated by Financial Services Compensation Scheme (FSCS).

1.2 <u>Audience</u>

This manual is intended for the following User/User Roles.

Role	Function
Back office clerk	Input functions for contracts
Back office managers/officers	Authorization functions
Product Managers	Product definition and authorization
End of day operators	Processing during end of day/ beginning of day
Financial Controller / Product Manag- ers	Generation of reports

1.3 **Documentation Accessibility**

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc.

1.4 Organization

This manual is organized as follows:

Chapter	Description
Chapter 1	About this Manual gives information on the intended audience. It also lists the various chapters covered in this User Manual.
Chapter 2	<i>Single Customer View Hand-off</i> explains the process of generating Single customer view file for addressing the regulatory authority requirement.
Chapter 3	<i>Function ID Glossary</i> has alphabetical listing of Function/Screen ID's used in the module with page references for quick navigation.



1.5 <u>Abbreviations</u>

Abbreviation	Description
System	Unless and otherwise specified, it shall always refer to Oracle FLEX- CUBE system
EOD	End Of Day
SCV	Single Customer View
FSCS	Financial Service Compensation Scheme
DGSD	Deposit Guarantee Schemes Directive

1.6 Glossary of Icons

This User Manual may refer to all or some of the following icons.

lcons	Function
×	Exit
+	Add row
—	Delete row
Q	Option List

1.7 Related Documents

- Procedures User Manual
- Generic Interface User Manual



2. Single Customer View Handoff

The Financial Services Authority (FSA), UK's previous regulator, mandates the Financial Services Compensation Scheme (FSCS) and deposit takers to ensure that eligible depositors will be compensated more quickly if a deposit taker fails. The Deposit Guarantee Schemes Directive (DGSD) enforces deposit guarantee schemes (i.e., FSCS in the UK) to pay out compensation within 20 business days of the default of a deposit taker.

A Single Customer View (SCV) provides FSCS with the information required to make a faster payout, with a payout target of seven days from the default and in any event within the DGSD timeframes. An SCV, is a file that contains the data of customer/depositor and the related accounts/deposits for the FSCS in order to speed up the compensation payout process in case bank fails.

In order to address this regulatory requirement, following parameters are required to be captured:

- SCV Exclusion This indicates the type of exclusion from the SCV file. Such customer and accounts needs to be reported in the exclusion files. The values are:
 - 1 Sanctioned Account
 - 2 Legally Disputed Account
 - 3 Legally Dormant Account
 - 4 Beneficiary Account
- SCV Ineligible The bank indicates if the customer is eligible or not for SCV handoff. If this value is 'Yes', then such customer and related account needs to be reported in the ineligible files.
- Small-Medium Enterprise An indicator to specify if the customer is small or medium enterprise.
- Firm Registration Number A reference number issued to the bank by FSA.
- Compensation amount for Single Account Holder.
- Compensation amount for Joint Account Holder.

The following files are generated in a CSV format:

- SCV Depositor and Account Information
- SCV Details of Account
- Exclusion Depositor and Account Information
- Exclusion Details of Account
- Ineligible Depositor and Account Information
- Ineligible Details of Account

Note

The hand off files are generated from Head Office and local currency of the Head Office is considered.

The file naming convention for the files are as follows:

- FRN-YYYYMMDDHHMMSSSCVDepositorandaccountinformation.CSV
- FRN-YYYYMMDDHHMMSSSCVDetailsofaccount.CSV
- FRN-YYYYMMDDHHMMSSEXCDepositorandaccountinformation.CSV



- FRN-YYYYMMDDHHMMSSEXCDetailsofaccount.CSV
- FRN-YYYYMMDDHHMMINELIGDepositorandaccountinformation.CSV
- FRN-YYYYMMDDHHMMINELIGDetailsofaccount.CSV

Where FRN is the Firm Registration Number, YYYYMMDDHHMMSS is the file creation date and time. The data is separated by '|'.

Note

The files are generated on an ad hoc basis and also during end of day based on predefined frequency.

You need to do the following maintenance in Oracle FLEXCUBE to generate the handoff file required for the regulatory authority:

- SCV Bank Parameter Maintenance To define the bank level parameters for SCV handoff.
- SCV Customer Parameter Maintenance To define the customer level parameters for SCV handoff
- Generic Interface Maintenance To generate the required handoff files

This chapter includes the following sections:

- Section 2.1, "SCV Bank Parameter Maintenance"
- Section 2.2, "SCV Customer Parameter Maintenance"

2.1 SCV Bank Parameter Maintenance

This section contains the following topics:

Section 2.1.1, "Maintaining SCV Bank Parameters"

2.1.1 Maintaining SCV Bank Parameters

You can maintain the Firm Registration Number, compensation amount and compensation priority based on account class and corporate deposit products at the bank level using the "SCV Bank Parameter" screen. You can invoke the screen by typing 'STDSCVBP' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

New D Enter Query			
Bank Code *	Q		
Compensation Amount *			
BL_COMP_PRIORITY			+-
Priority 0	Product/Account class 0	Product Description 0	
	к и		
	K 4		
o data to display. agge 1 (O of O items) K 4 1	K 4		
	к «		
	к »		
	K *		

The following details are captured here:



Bank Code

Specify the bank code here. Alternatively, you can also select the bank code from the adjoining option list. The list contains all the bank codes maintained in the system.

Firm Registration Number

Specify the firm registration number issued for the bank.You can enter a maximum of 35 characters here.

Compensation Amount

Specify the compensation amount in branch local currency to be issued to the customer.

Compensation Priority

Priority

Specify a numeric value between 1 and 99 to set the hierarchy for the account class or corporate deposit product.

Product /Account Class

Specify the corporate deposit product code or account class against the input priority. Alternatively, you can also select the product code or account class from the adjoining option list. The list displays all valid product codes or account classes available in the selected branch.

Product Description

The description of the selected product code/account class is displayed here.

Note

The default priority will be 99 for account classes and deposit products not mapped to the compensation priority in the SCV Bank Parameter Maintenance.

2.2 SCV Customer Parameter Maintenance

This section contains the following topics:

• Section 2.2.1, "Maintaining SCV Customer Parameters"

2.2.1 Maintaining SCV Customer Parameters

You can maintain the customer level parameters to determine the eligibility of the customer for inclusion or exclusion from the SCV file list for hand off. If no record is maintained for a customer, then system would consider the customer to be in-eligible and would go in the ineligible file.These parameters are maintained in the "SCV Customer Parameter" screen.



New PeterQuey Customer Number* Customer Type SCV Eligible* YES SCV Eligible* NO	/ Customer Paramete				J L 1 F
Customer Type SCV Eligible * YES SCV Excluded	New 🟳 Enter Query				
SCV Eligible ⁴ YES SCV Excluded	Customer Number *		Q		
SCV Excluded	Customer Type				
	SCV Eligible *	YES			
SME Frag	SCV Excluded				
	SME Flag	NO			
알았는 것 [신문] [1] 그 전문] [1] 그 전문] [2] 그 전문] [2] [2] [2] [2] [2] [2] [2] [2] [2] [2					

You can invoke the screen by typing 'STDSCVCP' in the field at the top right corner of the Application tool bar and clicking the adjoining arrow button.

The following details are captured here:

Customer Number

Specify the customer number for whom the SCV parameters have to be defined. Alternatively, you can also select the customer number from the adjoining option list. The list contains all valid, open, and authorized customer numbers maintained in the system.

Customer Name

The short name of the selected customer is displayed here.

Customer Type

Specify the type of customer here.

SCV Eligible

Select the option to indicate whether the customer is eligible for SCV or not, from the dropdown list. The options available are:

- Yes
- No

SCV Excluded

Select the option to indicate whether the customer is excluded from the SCV list or not, from the drop-down list. The options available are:

- 1 Sanctioned Account
- 2 Legally Disputed Account
- 3 Legally Dormant Account
- 4 Beneficiary Account



Note

This is enabled only if 'SCV Eligible' is selected as 'Yes'.

SME Flag

Select the option to indicate if the corporate customer is a Small-Medium Enterprise that needs to be reported in the handoff file, from the drop-down list. The options available are:

- Yes Select this option only if the customer is a corporate.
- No

2.3 SCV Handoff Process

This section contains the following topics:

- Section 2.3.1, "Maintaining Generic Interface Details"
- Section 2.3.2, "File Formats"

2.3.1 Maintaining Generic Interface Details

The following interfaces are defined in the GIDIFTDF "Interface Definitions" screen for generating the required files:

- STOSCVCU
- STOSCVAC
- STOEXCCU
- STOEXCAC
- STONELCU
- STONELAC

For more details on Generic Interface refer "Generic Interface" User Manual

Note

- Handoff files are generated in the directory path setup for the interface code.
- The total balance is calculated as sum of available balance and uncollected funds for the account. This is to ensure that the balance include un-cleared cheques.
- The National Insurance for a customer is defined as Unique Identifier name in STDCIF function.
- If the amount field value size is greater than 15 (as per field specification in the file) then system would send blank in the amount field.

2.3.2 File Formats

The formats of the SCV files generated are discussed below:

2.3.2.1 STOSCVCU - SCV Customer Handoff (Depositorandaccountinformation)

This file contains the details of the customer like name, unique id, contact details and also the aggregate balance and compensation amount across account. The data of open, authorized, eligible, and not excluded customers of type individual and corporate would be considered.



File Name:

Name Element	Representation	Comment
FRN	000000	The value should be manu- ally provided in the File Mask field of the interface definition.
Spacer	'-' character	
SCV Date and Time	YYYYMMDDHHMMSS	File creation date and time
SCV Type		SCVDepositorandaccountin- formation
Suffix	CSV	

Sr No	Field Name	Data Type	Max Field Length	Mandato ry	Flexcube Field Mapping	Derivation Logic
1	SCV Record Number	Char- acter	100	Yes		Concatena- tion of Firm Registration Number and STTM_CUS- TOMER.CUS TOMER_NO
2	Title	Char- acter	20		STTM_CUS- TOMER.CUS- TOMER_PRE FIX	
3	Cus- tomer First Fore- name	Char- acter	50		STT- M_CUST_PE RSONAL.FIR ST_NAME	
4	Cus- tomer Second Fore- name	Char- acter	50		STT- M_CUST_PE RSONAL.MID- DLE_NAME	
5	Cus- tomer Third Fore- name	Char- acter	50		Blank	



6	Cus- tomer Surname or Com- pany Name	Char- acter	100	Yes	Blank	IF STT- M_CUS- TOMER.CUS TOMER TYPE = 'I' THEN STT- M_CUST_PE RSONAL.LA ST_NAME ELSE STT- M_CUST_C ORPO- RATE.COR- PORATE_NA ME END IF
7	Previous Name	Char- acter	200		Blank	
8	National Insur- ance Number	Char- acter	9			STTM_CUS- TOMER.UNI QUE_ID_VAL UE WHERE UNIQUE_ID_ NAME = "NI Number"
9	Passport Number	Char- acter	200		STT- M_CUST_PE RSONAL.PAS SPORT_NO	
10	Other National Identifier	Char- acter	3		Blank	
11	Other National Identity Value	Char- acter	50		Blank	
12	Com- pany Number	Char- acter	50		STT- M_CUST_CO RPO- RATE.C_NA- TIONAL_ID	
13	DOB	Date(D DMMY YYY)	8		STT- M_CUST_PE RSONAL.DAT E_OF_BIRTH	



14	SCV Record Number	Char- acter	100	Yes	Same as SCV Record Num- ber populated above	
15	Address Line 1	Char- acter	100	Yes	STTM_CUS- TOMER.ADD RESS_LINE1	
16	Address Line 2	Char- acter	100	Yes	STTM_CUS- TOMER.ADD RESS_LINE2	
17	Address Line 3	Char- acter	100		STTM_CUS- TOMER.ADD RESS_LINE3	
18	Address Line 4	Char- acter	100		STTM_CUS- TOMER.ADD RESS_LINE4	
19	Address Line 5	Char- acter	100		Blank	
20	Address Line 6	Char- acter	100		Blank	
21	Post Code	Char- acter	30		STTM_CUS- TOMER.PIN- CODE	
22	Country	Char- acter	30			IF STT- M_CUS- TOMER.COU NTRY <> 'GB' THEN
						30 charac- ters of STT- M_COUNTR Y.DESCRIP- TION for STTM_CUS- TOMER.COU NTRY
						ELSE Blank
23	Email Address	Num- ber	50		STT- M_CUST_PE RSONAL.E_M AIL	
24	Main Phone Number	Num- ber	40		STT- M_CUST_PE RSONAL.TEL EPHONE	



25	Evening Phone Number	Num- ber	40	STT- M_CUST_PE RSONAL.TEL EPHONE	
26	Mobile Number	Num- ber	30	STT- M_CUST_PE RSONAL.MO BILE_NUM- BER	
27	Aggre- gate bal- ance across all accounts	Num- ber	15		
28	Compen- satable Amount	Num- ber	15		

2.3.2.2 STOSCVAC – SCV Account Handoff (Detailsofaccount)

This file contains the details of the accounts like name, type, BIC, sort code and balances. The data of open, authorized, eligible and not excluded customer accounts, individual and corporate, are considered.

File Name:

Name Element	Representation	Comment
FRN	000000	The value should be manually provided in the File Mask field of the interface definition.
Spacer	'-' character	
SCV Date and Time	YYYYMMDDHHMMSS	File creation date and time
SCV Туре		SCVDetailsofaccount
Suffix	CSV	

Sr No	Column Name	Data Type	Max Field Length	Mandator y	Flexcube Field Mapping	Derivation Logic
1	SCV Record Number	Character	100	Yes		Concatena- tion of Firm Registration Number and STTM_CUS- TOMER.CUS- TOMER_NO



2	Account Title	Character	50		STT- M_CUST _AC- COUNT.A C_DESC	
3	Account Number	Number	35	Yes	STT- M_CUST _AC- COUNT. CUST_A C_NO	
4	BIC	Character	11		STT- M_CUS- TOMER. SWIFT_C ODE	
5	IBAN	Character	34		STT- M_CUST _AC- COUNT.I BAN_AC _NO	
6	Sort Code	Number	6		STT- M_BRAN CH.CLEA RING BANK_C ODE	
7	Product Type	Number	5	Yes		HIERARCHY of the Account Class / CD products
8	Product Name	Character	50	Yes	STT- M_AC- COUNT_ CLASS.D ESCRIP- TION	



9	Account Holder Indicator	Character	3	Yes		STT- M_CUST_AC- COUNT.JOIN T_AC_INDI- CATOR If JOINT_AC_IN DICATOR ='S' Then JOINT_AC_IN DICATOR ='1' If JOINT_AC_IN DICATOR ='J' Then JOINT_AC_IN DICA- TOR=Num- ber of Joint Account Hold- ers including primary cus- tomer
10	Account Status Code	Character	50	Yes	STT- M_CUST _AC- COUNT. RECORD _STAT	
11	Exclu- sion Type	Character	6	Yes		SCV Exclu- sion type



12	Recent Transac- tion	Character	3	Yes		credits or deb- its that have occurred in the account for the last 24 months from the genera- tion date of the SCV files. All credits and debits entries posted to the account will be consid- ered as an activity in the account. The field will be marked 'Yes' in case there is an activity else the field will be marked 'No'. If Credit Interest Liqui- dation not to be consid- ered for the reporting then the transac- tion code used for credit inter- est liquidation should have the parameter Consider for Activity set as No
13	Account Branch Jurisdic- tion	Character	3		UK	



14	BRRD Marking	Character	3	Yes		This field will be populated with 'Yes' for all Individual customers. For corporate customers, the SME is Yes in SCV Customer parameter is Yes, then the field will be populated with 'Yes'. If the SME Flag is No, the field will be popu- lated with 'No'.
15	Struc- tured Deposit Account s	Character	3	Yes	'No'	
16	Account Balance Sterling	Number	15 (16 if negative balance)	Yes		



17	Author- ized Nega- tive Bal- ance	Number	15 (16 if negative balance)	Yes		If an Over- draft limit is attached to an account, the approved amount will be displayed in this field. If no Overdraft is attached but a Sublimit is attached to the account, then the approved amount of the respective Sublimit will be displayed in the field. If both Over- draft limit and Sublimit are attached to an account, then Main Limit amount will be taken. If both Overdraft limit and Sublimit are not attached to an account, then field will be left blank. If more than one main limit is attached, sys- tem will con- sider the sum of all the attached over- draft limit amount.
18	Cur- rency of Account	Character	3	Yes	STT- M_CUST _AC- COUNT. CCY	
19	Account Balance in origi- nal Cur- rency	Number	15 (16 if negative balance)	Yes		



20	Exchang e Rate	Number	29	Yes	The standard mid-rate appli- cable for the account cur- rency and local currency pair will be applied for arriving at the value for account bal- ance in local currency. The exchange rate applied to arrive at the converted bal- ance will be displayed in this field.
21	Original Account Balance before Interest	Number	15 (16 if negative balance)	Yes	
22	Trans- ferable Eligible Deposit	Number	15	Yes	

2.3.2.3 <u>STOEXCCU - Excluded Customer Handoff (Depositorandaccountinformation)</u>

This file would contain the details of the customer like name, unique id, contact details and also the aggregate balance and compensation amount across account, similar to the SCV file except that customer list is excluded. The SCV eligible parameter should be set to Yes for such excluded customers. **Criteria**: All open, authorized and SCV Excluded field are set to the value between 1 and 4 for the customer records.

Name Element	Representation	Comment
FRN	000000	The value should be manu- ally provided in the File Mask field of the interface definition.
Spacer	'-' character	
SCV Date and Time	YYYYMMDDHHMMSS	File creation date and time
SCV Type		EXCDepositorandac- countinformation
Suffix	CSV	

File Name:



Sr No	Field Name	Data Type	Max Field Lengt h	Mandatory	Flexcube Field Mapping	Derivation Logic
1	SCV Record Number	Charac- ter	100	Yes		Concatena- tion of Firm Registration Number and STTM_CUS- TOMER.CU STOMER_N O
2	Title	Charac- ter	20		STT- M_CUS- TOMER.CU STOMER_P REFIX	
3	Customer First Fore- name	Charac- ter	50		STT- M_CUST_P ERSONAL. FIRST_NA ME	
4	Customer Second Forename	Charac- ter	50		STT- M_CUST_P ERSONAL. MID- DLE_NAME	
5	Customer Third Fore- name	Charac- ter	50		Blank	
6	Customer Surname or Company Name	Charac- ter	100	Yes	Blank	IF STT- M_CUS- TOMER.CU STOMER TYPE = 'I' THEN
						STT- M_CUST_P ERSONAL.L AST_NAME
						ELSE
						STT- M_CUST_C ORPO- RATE.COR- PORATE_N AME
						END IF



7	Previous Name	Charac- ter	200		Blank	
8	National Insurance Number	Charac- ter	9			STTM_CUS- TOMER.UNI QUE_ID_VA LUE WHERE UNIQUE_ID _NAME = "NI Number"
9	Passport Number	Charac- ter	200		STT- M_CUST_P ERSONAL. PASS- PORT_NO	
10	Other National Identifier	Charac- ter	3		Blank	
11	Other National Identity Value	Charac- ter	50		Blank	
12	Company Number	Charac- ter	50		STT- M_CUST_C ORPO- RATE.C_NA TIONAL_ID	
13	DOB	Date(D DMMY YYY)	8		STT- M_CUST_P ERSONAL. DATE_OF_ BIRTH	
14	SCV Record Number	Charac- ter	100	Yes	Same as SCV Record Number populated above	
15	Address Line 1	Charac- ter	100	Yes	STT- M_CUS- TOMER.AD DRESS_LIN E1	
16	Address Line 2	Charac- ter	100	Yes	STT- M_CUS- TOMER.AD DRESS_LIN E2	



17	Address Line 3	Charac- ter	100	STT- M_CUS- TOMER.AD DRESS_LIN E3	
18	Address Line 4	Charac- ter	100	STT- M_CUS- TOMER.AD DRESS_LIN E4	
19	Address Line 5	Charac- ter	100	Blank	
20	Address Line 6	Charac- ter	100	Blank	
21	Post Code	Charac- ter	30	STT- M_CUS- TOMER.PIN CODE	
22	Country	Charac- ter	30		IF STT- M_CUS- TOMER.CO UNTRY <> 'GB' THEN 30 charac- ters of STT- M_COUNTR Y.DESCRIP- TION for STTM_CUS- TOMER.CO UNTRY ELSE Blank
23	Email Address	Number	50	STT- M_CUST_P ERSONAL. E_MAIL	
24	Main Phone Number	Number	40	STT- M_CUST_P ERSONAL. TELE- PHONE	
25	Evening Phone Num- ber	Number	40	STT- M_CUST_P ERSONAL. TELE- PHONE	



26	Mobile Num- ber	Number	30	STT- M_CUST_P ERSONAL. MOBILE NUMBER	
27	Aggregate balance across all accounts	Number	15		
28	Compensata- ble Amount	Number	15		

2.3.2.4 STOEXCAC – Excluded Customer Account Handoff (Detailsofaccount)

This file contains the details of the accounts like name, type, BIC, sort code and balances, but for the accounts where the customer is excluded from SCV.

Criteria: All open accounts, authorized accounts and SCV Excluded field are set to the value between 1 and 4 for the customer of the account.

File Name:

Name Element	Representation	Comment
FRN	000000	The value should be manually provided in the File Mask field of the interface definition.
Spacer	'-' character	
SCV Date and Time	YYYYMMDDHHMMSS	File creation date and time
SCV Type		EXCDetailsofaccount
Suffix	CSV	

Sr No	Column Name	Data Type	Max Field Lengt h	Mandatory	Flexcube Field Mapping	Derivation Logic
1	SCV Record Number	Char- acter	100	Yes		Concatena- tion of Firm Registration Number and STT- M_CUS- TOMER.CU STOMER_N O



2	Account Title	Char- acter	50		STT- M_CUST_AC COUNT.AC DESC	
3	Account Number	Num- ber	35	Yes	STT- M_CUST_AC COUNT.CUS T_AC_NO	
4	BIC	Char- acter	11		STTM_CUS- TOMER.SWI FT_CODE	
5	IBAN	Char- acter	34		STT- M_CUST_AC COUNT.IBAN _AC_NO	
6	Sort Code	Num- ber	6		STT- M_BRANCH. CLEARING BANK_CODE	
7	Product Type	Num- ber	5	Yes		HIERAR- CHY of the Account Class / CD products
8	Product Name	Char- acter	50	Yes	STTM_AC- COUNT CLASS.DES CRIPTION	



9	Account Holder Indicator	Char- acter	3	Yes		STT- M_CUST_A CCOUNT.J OINT_AC_I NDICATOR If JOINT_AC_ INDICA- TOR ='S' Then JOINT_AC_ INDICA- TOR='1' If JOINT_AC_ INDICA- TOR ='J' Then JOINT_AC_ INDICA- TOR ='J' Then JOINT_AC_ INDICA- TOR =Num- ber of Joint Account Holders including primary cus- tomer
10	Account Status Code	Char- acter	50	Yes	STT- M_CUST_AC COUNT.REC ORD_STAT	
11	Exclusion Type	Char- acter	6	Yes		SCV Exclu- sion Type



12	Recent Transac- tion	Char- acter	3	Yes		credits or debits that have occurred in the account for the last 24 months from the generation date of the SCV files. All credits and debits entries posted to the account will be con- sidered as an activity in the account. The field will be marked 'Yes' in case there is an activity else the field will be marked 'Yes' in case there is an activity else the field will be marked 'No'. If Credit Inter- est Liquida- tion not to be consid- ered for the reporting then the transaction code used for credit interest liq- uidation should have the parame- ter Con- sider for Activity set as No.
13	Account Branch Jurisdiction	Char- acter	3		UK	

14	BRRD Marking	Char- acter	3	Yes		This field will be popu- lated with 'Yes' for all Individual customers. For corpo- rate custom- ers, the SME is Yes in SCV Cus- tomer parameter is Yes, then the field will be popu- lated with 'Yes'. If the SME Flag is No, the field will be popu- lated with 'No'.
15	Structured Deposit Accounts	Char- acter	3	Yes	'No'	
16	Account Balance Sterling	Num- ber	15 (16 if neg- ative bal- ance)	Yes		



17	Author- ized Nega- tive Balance	Num- ber	15 (16 if neg- ative bal- ance)	Yes		If an Over- draft limit is attached to an account, the approved amount will be displayed in this field. If no Over- draft is attached but a Sublimit is attached but a Sublimit is attached to the account, then the approved amount of the respec- tive Sublimit will be dis- played in the field. If both Overdraft limit and Sublimit are attached to an account, then Main Limit amount will be taken. If both Over- draft limit and Sub- limit are not attached to an account, the field will be left blank. If more than one main limit is attached, system will consider the sum of all the attached overdraft limit amount.
18	Currency of Account	Char- acter	3	Yes	STT- M_CUST_AC COUNT.CCY	



19	Account Balance in original Currency	Num- ber	15 (16 if neg- ative bal- ance)	Yes	
20	Exchange Rate	Num- ber	29	Yes	The stand- ard mid-rate applicable for the account cur- rency and local cur- rency pair will be applied for arriving at the value for account bal- ance in local currency. The exchange rate applied to arrive at the con- verted bal- ance will be displayed in this field.
21	Original Account Balance before Interest	Num- ber	15 (16 if neg- ative bal- ance)	Yes	
22	Transfera- ble Eligi- ble Deposit	Num- ber	15	Yes	

2.3.2.5 <u>STONELCU – Ineligible Customer Handoff (Depositorandaccountinformation)</u>

This file contains the details of the customer like name, unique id, contact details and also the aggregate balance and compensation amount across account same as in SCV except that the customers are marked for ineligibility.

Criteria: All open, authorized and SCV Eligible field are set to No for the customer.

File Name:

Name Element	Representation	Comment
--------------	----------------	---------



FRN	000000	The value should be manu- ally provided in the File Mask field of the interface definition.
Spacer	'-' character	
SCV Date and Time	YYYYMMDDHHMM	File creation date and time
SCV Type		INELIGDepositorandac- countinformation
Suffix	CSV	

Sr No	Field Name	Data Type	Max Field Length	Mandatory	Flexcube Field Mapping	Derivation Logic
1	SCV Record Number	Character	100	Yes		Concatena- tion of Firm Registra- tion Num- ber and STT- M_CUS- TOMER.CU STOMER_ NO
2	Title	Character	20		STT- M_CUS- TOMER.C USTOM- ER_PRE- FIX	
3	Customer First Fore- name	Character	50		STT- M_CUST_ PER- SONAL.FI RST_NAM E	
4	Customer Second Fore- name	Character	50		STT- M_CUST_ PER- SONAL.MI DDLE_NA ME	
5	Customer Third Fore- name	Character	50		Blank	



6	Customer Surname or Company Name	Character	100	Yes	Blank	IF STT- M_CUS- TOMER.CU STOMER TYPE = 'I' THEN
						STT- M_CUST_P ERSONAL. LAST_NAM E
						ELSE
						STT- M_CUST_ CORPO- RATE.COR PORATE_N AME
						END IF
7	Previous Name	Character	200		Blank	
8	National Insurance Number	Character	9			STT- M_CUS- TOMER.UN IQUE_ID_V ALUE WHERE UNIQUE_I D_NAME = "NI Num- ber"
9	Passport Number	Character	200		STT- M_CUST_ PER- SONAL.P ASS- PORT_N O	
10	Other National Iden- tifier	Character	3		Blank	
11	Other National Iden- tity Value	Character	50		Blank	
12	Company Number	Character	50		STT- M_CUST_ CORPO- RATE.C_ NATION- AL_ID	



13	DOB	Date(DD MMYYYY)	8		STT- M_CUST_ PER- SONAL.D ATE_OF_ BIRTH	
14	SCV Record Number	Character	100	Yes	Same as SCV Record Number populated above	
15	Address Line 1	Character	100	Yes	STT- M_CUS- TOMER.A DDRESS_ LINE1	
16	Address Line 2	Character	100	Yes	STT- M_CUS- TOMER.A DDRESS_ LINE2	
17	Address Line 3	Character	100		STT- M_CUS- TOMER.A DDRESS_ LINE3	
18	Address Line 4	Character	100		STT- M_CUS- TOMER.A DDRESS_ LINE4	
19	Address Line 5	Character	100		Blank	
20	Address Line 6	Character	100		Blank	
21	Post Code	Character	30		STT- M_CUS- TOMER.P INCODE	



22	Country	Character	30		IF STT- M_CUS- TOMER.C OUNTRY <> 'GB' THEN 30 charac- ters of STT- M_COUNT RY.DESCRI PTION for STT- M_CUS- TOMER.C
					OUNTRY
					ELSE Blank
23	Email Address	Number	50	STT- M_CUST_ PER- SONAL.E _MAIL	
24	Main Phone Number	Number	40	STT- M_CUST_ PER- SONAL.T ELE- PHONE	
25	Evening Phone Num- ber	Number	40	STT- M_CUST_ PER- SONAL.T ELE- PHONE	
26	Mobile Num- ber	Number	30	STT- M_CUST_ PER- SONAL.M OBILE NUMBER	
27	Aggregate balance across all accounts	Number	15		
28	Compensata- ble Amount	Number	15		

2.3.2.6 STONELAC – Ineligible Customer Account Handoff (Detailsofaccount)

This file would contain the details of the accounts like name, type, BIC, sort code and balances, but for the accounts where SCV Eligible is set to NO for the customer.



Criteria: All open accounts, authorized accounts and SCV Eligible is set to the value No for the customer of the account.

File Name:

Name Element	Representation	Comment	
FRN	000000	The value should be manually provided in the File Mask field of the interface definition.	
Spacer	'-' character		
SCV Date and Time	YYYYMMDDHHMM	File creation date and time	
SCV Туре		INELIGDetailsofaccount	
Suffix	CSV		

Sr No	Column Name	Data Type	Max Field Length	Mandato ry	Flexcube Field Mapping	Derivation Logic
1	SCV Record Number	Charac- ter	100	Yes		Concatena- tion of Firm Registration Number and STTM_CUS- TOMER.CUS- TOMER_NO
2	Account Title	Charac- ter	50		STT- M_CUST _AC- COUNT.A C_DESC	
3	Account Num- ber	Number	35	Yes	STT- M_CUST _AC- COUNT.C UST_AC_ NO	
4	BIC	Charac- ter	11		STT- M_CUS- TOMER.S WIFT_CO DE	
5	IBAN	Charac- ter	34		STT- M_CUST _AC- COUNT.I BAN_AC_ NO	



6	Sort Code	Number	6		STT- M_BRAN CH.CLEA RING BANK_C ODE	
7	Product Type	Number	5	Yes		HIERARCHY of the Account Class / CD products
8	Product Name	Charac- ter	50	Yes	STT- M_AC- COUNT_ CLASS.D ESCRIP- TION	
9	Account Holder Indica- tor	Charac- ter	3	Yes		STT- M_CUST_AC- COUNT.JOINT _AC_INDICA- TOR If JOINT_AC_IN DICATOR ='S' Then JOINT_AC_IN DICATOR='1' If JOINT_AC_IN DICATOR ='J' Then JOINT_AC_IN DICA- TOR=Number of Joint Account Hold- ers including primary cus- tomer
10	Account Sta- tus Code	Charac- ter	50	Yes	STT- M_CUST _AC- COUNT.R ECORD_ STAT	
11	Exclusion Type	Charac- ter	6	Yes		SCV Exclusion Type



12	Recent Trans- action	Charac- ter	3	Yes	UK	credits or deb- its that have occurred in the account for the last 24 months from the gen- eration date of the SCV files. All credits and debits entries posted to the account will be considered as an activity in the account. The field will be marked 'Yes' in case there is an activity else the field will be marked 'No'. If Credit Interest Liquidation not to be consid- ered for the reporting then the transac- tion code used for credit inter- est liquidation should have the parameter Consider for Activity set as No.
	Branch Juris- diction	ter				



14	BRRD Mark- ing	Charac- ter	3	Yes		This field will be populated with 'Yes' for all Individual customers. For corporate customers, the SME is Yes in SCV Cus- tomer parame- ter is Yes, then the field will be populated with 'Yes'. If the SME Flag is No, the field will be popu- lated with 'No'.
15	Structured Deposit Accounts	Charac- ter	3	Yes	'No'	
16	Account Bal- ance Sterling	Number	15 (16 if negative balance)	Yes		



17	Authorized Negative Bal- ance	Number	15 (16 if negative balance)	Yes		If an Overdraft limit is attached to an account, the approved amount will be displayed in this field. If no Overdraft is attached but a Sublimit is attached but a Sublimit is attached to the account, then the approved amount of the respective Sublimit will be displayed in the field. If both Overdraft limit and Sub- limit are attached to an account, then Main Limit amount will be taken. If both Overdraft limit are not attached to an account, then Main Limit are not attached to an account, the field will be left blank. If more than one main limit is attached, sys- tem will con- sider the sum of all the attached over- draft limit amount.
18	Currency of Account	Charac- ter	3	Yes	STT- M_CUST _AC- COUNT.C CY	
19	Account Bal- ance in origi- nal Currency	Number	15 (16 if negative balance)	Yes		



20	Exchange Rate	Number	29	Yes	The standard mid-rate appli- cable for the account cur- rency and local currency pair will be applied for arriving at the value for account bal- ance in local currency. The exchange rate applied to arrive at the converted bal- ance will be displayed in this field.
21	Original Account Bal- ance before Interest	Number	15 (16 if negative balance)	Yes	
22	Transferable Eligible Deposit	Number	15	Yes	

2.3.2.7 File Footer

Footer	Trailer record
	Twenty digits of character '9' e.g. 9999999999999999999999

2.3.2.8 Aggregate Balance across all accounts

The value of this field is arrived by summing up all the positive account balances of a customer inclusive of any accrued debit/credit interest. However, the accounts with negative balances will **not** be considered for arriving at the balances for this field. For a customer having Joint Accounts (2 or more Holders), the balance is split equally between the holders.

For Example 1: Single Account Holder. Generation date is on 10th August 2016. The data as on this date would be as follows:

Customer Acco No Ref N	ount/CD No	Balance	Accrued Interest	Value of Aggregate Balance
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A00001	A00001001	GBP	50,000.00	500.25	(50,000.00+ 500.25) +
A00001	A00001002	USD	25,000.00	350.47	(25,000.00+
A00001	A00001003	GBP	-13,500.00	-23.33	350.47) ¹
A00001	000CD01123	GBP	20,000.00	57.12	GBP equiva- lent
	45789				+
					(20,000.00+ 57.12)
					= 50,500.25+1 9,519.86+20 ,057.12
					=90,077.23 ² GBP

For Example 2: Joint Account Holder. Generation date is on 10th August 2016. The data as on this date would be as follows:

Custo mer No	Account/CD Ref No	HIERA RCHY	Curr ency	Balan ce	Accr ued Inter est	Value of Aggregate Balance
A00001	A00001001	1	GBP	50,000 .00	500.2 5	(50,000.00+500.25) + (25,000.00+350.47) ¹
A00001	A00001002	2	USD	25,000 .00	350.4 7	GBP equivalent
A00001	A00001003	2	GBP	- 13,500 .00	- 23.33	(20,000.00+57.12) = 50,500.25+19,519.86+2
A00001	000CD0112 345789		GBP	20,000 .00	57.12	0,057.12 = 90,077.23 ² GBP 90,077.23 + 22,517 = 1,12,594.23 ⁴ GBP
A00002 A00001	A00002001	2	GBP	45,000 .00	34.00	22,517 ³ GBP

At the rate of 0.77 GBP, the value of 25,350.47 USD is 19,519.86 GBP

The negative balance of account A00001003 is not considered for the aggregate balance.

Customer A00002 is a joint account holder for account A00002001. The total balance is divided by 2.

Customer A00001 is also joint account holder for A00002001. Half of its balance would get added to his other balance.



2.3.2.9 Compensatable Amount

This indicates the covered funds for a customer. If it is fully covered it will be equal to compensation amount defined for the bank. But it can be lesser to the extent of the various account balances contributing towards this customer. The accounts with negative balances are not considered for this field.

If aggregate balance is greater than the compensation amount then the value would be the compensation amount for the customer else it would be the aggregate balance.

For Example 1: Single Account Holder. Generation date is on 10th August 2016. The compensation amount for customer is maintained to be 75,000.00 GBP. The data as on this date would be as follows:

Custo mer No	Account/CD Ref No	Cu rre nc y	Balance	Accr ued Inter est	Value of Aggregate Balance	Compensatable Amount
A000 01	A00001001	GB P	50,000.0 0	500. 25	(50,000.00+50 0.25) +	90,077.23GBP is greater than the compensation
A000 01	A00001002	US D	25,000.0 0	350. 47	(25,000.00+35 0.47) ¹ GBP equivalent	amount 75,000.00 GBP. Hence the
A000 01	A00001003	GB P	- 13,500.0 0	- 23.3 3	+ (20,000.00+57	value for this cus- tomer would be 75,000.00 GBP.
A000 01	000CD01123 45789	GB P	20,000.0 0	57.1 2	.12) = 50,500.25+19, 519.86+20,05 7.12 = 90,077.23 ² GBP	

Custo mer No	Account/ CD Ref No	HIERA RCHY	Curre ncy	Balanc e	Accr ued Inter est	Value of Aggregate Balance	Compensa table Amount
--------------------	-----------------------	---------------	--------------	-------------	-----------------------------	----------------------------------	-----------------------------



A0000 1	A00001001	1	GBP	50,000. 00	500.2 5	(50,000.00 +500.25) +	75,000.00 GBP
A0000 1	A00001002	2	USD	25,000. 00	350.4 7	(25,000.00 +350.47) ¹ GBP equiv-	
A0000 1	A00001003	2	GBP	- 13,500. 00	- 23.33	alent +	
A0000 1	000CD011 2345789		GBP	20,000. 00	57.12	(20,000.00 +57.12) = 50,500.25+ 19,519.86+ 20,057.12 = 90,077.23 ² GBP 90,077.23 + 22,517 = 1,12,594.2 3 ⁴ GBP	
A0000 2	A00002001	2	GBP	45,000. 00	34.00	22,517 ³ GBP	22,517.00 GBP
A0000 1							

At the rate of 0.77 GBP, the value of 25,350.47 USD is 19,519.86 GBP

The negative balance of account A00001003 is not considered for the aggregate balance.

Customer A00002 is a joint account holder for account A00002001. The total balance is divided by 2.

Customer A00001 is also joint account holder for A00002001. Half of this account balance would get added to the other balance.

2.3.2.10 Account Balance in Local Currency (Account Balance in Sterling field)

This is the balance in the account inclusive of the debit/credit interest accrued. It would also consider the negative balance.

Cust omer No	Account/ CD Ref No	Cur ren cy	Balance	Accr ued Inter est	Value of Aggregate Balance	Compensatable Amount
--------------------	-----------------------	------------------	---------	-----------------------------	----------------------------------	-------------------------



A000 01	A00001001	GB P	50,000.0 0	500. 25	(50,000.00+50 0.25) +	90,077.23GBP is greater than the compensation	
A000 01	A00001002	US D	25,000.0 0	350. 47	(25,000.00+35 0.47) ¹ GBP equivalent + (20,000.00+57 .12) = 50,500.25+19, 519.86+20,05 7.12 = 90,077.23 ²	(25,000.00+35 0.47) ¹ GBP GBP. Hence	amount 75,000.00 GBP. Hence the
A000 01	A00001003	GB P	- 13,500.0 0	- 23.3 3		value for this cus- tomer would be 75,000.00 GBP.	
A000 01	000CD0112 345789	GB P	20,000.0 0	57.1 2			
					GBP		

Account File

Account/CD Ref No	Currency	HIERARCHY	Acc Bal in Local Currency (Ex: GBP)
A00001001	GBP	1	50500.25
A00001002	USD	2	19519.86
A00001003	GBP	2	-13523.33
000CD0112345789	GBP		20057.12

Cust omer No	Account/ CD Ref No	HIERA RCHY	Curre ncy	Balanc e	Accr ued Inter est	Value of Aggregate Balance	Compens atable Amount
--------------------	-----------------------	---------------	--------------	-------------	-----------------------------	----------------------------------	-----------------------------



A000 01 A000 01	A00001001 A00001002	1 2	GBP USD	50,000. 00 25,000. 00	500. 25 350. 47	(50,000.00 +500.25) + (25,000.00 +350.47) ¹	75,000.00 GBP
A000 01	A00001003	2	GBP	- 13,500. 00	- 23.3 3	GBP equivalent +	
A000 01	000CD011 2345789		GBP	20,000. 00	57.1 2	(20,000.00 +57.12) = 50,500.25 +19,519.8 6+20,057. 12 = 90,077.23 ² GBP 90,077.23 + 22,517 = 1,12,594.2 3 ⁴ GBP	
A000 02	A00002001	2	GBP	45,000. 00	34.0 0	22,517 ³ GBP	22,517.00 GBP
A000 01							

At the rate of 0.77 GBP, the value of 25,350.47 USD is 19,519.86 GBP

The negative balance of account A00001003 is not considered for the aggregate balance.

Customer A00002 is a joint account holder for account A00002001. The total balance is divided by 2.

Customer A00001 is also joint account holder for A00002001. Half of this account balance would get added to the other balance.



Account File:				
SCV Id	V Id Account/CD Ref No		HIERARCH Y	Acc Bal in Local Currency (Ex: GBP)
11111A00001	A00001001	GBP	1	50500.25
11111A00001	A00001002	USD	2	19519.86
11111A00001	A00001003	GBP	2	-13523.33
11111A00001	A00002001	GBP	2	22,517.00
11111A00001	000CD0112345789	GBP		20057.12
11111A00002	A00002001	GBP	2	22,517.00

2.3.2.11 Account Balance in original currency

The balance in the account currency along with accrued debit/credit interest (in account currency) is populated in this field. If there is a negative balance for an account, the '-'symbol is prefixed to the balance displayed in this field.

Custom er No	Account/ CD Ref No	Curr enc y	Balance	Accru ed Intere st	Value of Aggregate Balance	Compensatable Amount
A00001	A00001001	GBP	50,000.0 0	500.2 5	(50,000.00+5 00.25) +	90,077.23GBP is greater than the compensation
A00001	A00001002	USD	25,000.0 0	350.4 7	(25,000.00+3 50.47) ¹ GBP equivalent	amount 75,000.00 GBP.
A00001	A00001003	GBP	- 13,500.0 0	-23.33	+ for wc	Hence the value for this customer would be 75,000.00 GBP.
A00001	000CD0112 345789	GBP	20,000.0 0	57.12	= 50,500.25+1 9,519.86+20, 057.12 = 90,077.23 ² GBP	



Account File:

Account/CD Ref No	Currenc y	HIERARCHY	Acc Bal in Local Currency (Ex: GBP)	Acc Bal in Acc Currency
A00001001	GBP	1	50500.25	50500.25
A00001002	USD	2	19519.86	25350.47
A00001003	GBP	2	-13523.33	-13523.33
000CD0112345789	GBP		20057.12	20057.12

For Example 2: Joint Account Holder. Generation date is on 10th August 2016. The compensation amount for joint is also 75,000.00 GBP. The data as on this date would be as follows:

Custo mer No	Account/ CD Ref No	HIERA RCHY	Curre ncy	Balanc e	Accr ued Inter est	Value of Aggregate Balance	Compensa table Amount
A0000 1	A00001001	1	GBP	50,000. 00	500. 25	(50,000.00 +500.25) +	75,000.00 GBP
A0000 1	A00001002	2	USD	25,000. 00	350. 47	(25,000.00 +350.47) ¹ GBP	
A0000 1	A00001003	2	GBP	- 13,500. 00	- 23.3 3	equivalent +	
A0000 1	000CD011 2345789		GBP	20,000. 00	57.1 2	(20,000.00 +57.12) = 50,500.25+ 19,519.86+ 20,057.12 = 90,077.23 ² GBP 90,077.23 + 22,517 = 1,12,594.2 3 ⁴ GBP	
A0000 2	A00002001	2	GBP	45,000. 00	34.0 0	22,517 ³ GBP	22,517.00 GBP
A0000 1							

At the rate of 0.77 GBP, the value of 25,350.47 USD is 19,519.86 GBP

The negative balance of account A00001003 is not considered for the aggregate balance.

Customer A00002 is a joint account holder for account A00002001. The total balance is divided by 2.



Customer A00001 is also joint account holder for A00002001. Half of this account balance would get added to the other balance.

Account File:

SCV Id	Account/CD Ref No	Curre ncy	HIERARC HY	Acc Bal in Local Currency (Ex: GBP)	Acc Bal in Acc Currency
11111A00001	A00001001	GBP	1	50500.25	50500.25
11111A00001	A00001002	USD	2	19519.86	19519.86
11111A00001	A00001003	GBP	2	- 13523.33	- 13523.33
11111A00001	A00002001	GBP	2	22,517.00	22517.00
11111A00001	000CD011234578 9	GBP		20057.12	20057.12
11111A00002	A00002001	GBP	2	22,517.00	22517.00

2.3.2.12 Original Account Balance before interest

The account balance in account currency without considering the accrued debit/credit interest will be displayed in this field. If there is a negative balance for an account, the '-'symbol is prefixed to the balance displayed in this field.

Cust omer No	Account/CD Ref No	Cu rre nc y	Balance	Accr ued Inter est	Value of Aggregate Balance	Compensatable Amount
A000 01	A00001001	GB P	50,000.0 0	500. 25	(50,000.00+50 0.25) +	90,077.23GBP is greater than the compensation
A000 01	A00001002	US D	25,000.0 0	350. 47	(25,000.00+35 0.47) ¹ GBP equivalent	amount 75,000.00 GBP. Hence the
A000 01	A00001003	GB P	- 13,500.0 0	- 23.3 3	+ (20,000.00+57	value for this cus- tomer would be 75,000.00 GBP.
A000 01	000CD01123 45789	GB P	20,000.0 0	57.1 2	.12) = 50,500.25+19, 519.86+20,05 7.12 = 90,077.23 ² GBP	



Account File:

Account/CD Ref No	Curre ncy	HIERARCH Y	Acc Bal in Local Currency (Ex: GBP)	Acc Bal in Acc Currency	Bal before interest in Acc Currency
A00001001	GBP	1	50500.25	50500.25	50000
A00001002	USD	2	19519.86	25350.47	25000
A00001003	GBP	2	-13523.33	-13523.33	-13500
000CD0112345789	GBP		20057.12	20057.12	20000

For Example 2: Joint Account Holder. Generation date is on 10th August 2016. The compensation amount for joint is also 75,000.00 GBP. The data as on this date would be as follows:

Cust omer No	Account/ CD Ref No	HIERA RCHY	Curre ncy	Balanc e	Accr ued Inter est	Value of Aggregat e Balance	Compens atable Amount
A000 01	A0000100 1	1	GBP	50,000. 00	500. 25	(50,000.00 +500.25) +	75,000.00 GBP
A000 01	A0000100 2	2	USD	25,000. 00	350. 47	(25,000.00 +350.47) ¹ GBP	
A000 01	A0000100 3	2	GBP	- 13,500. 00	- 23.3 3	equivalent +	
A000 01	000CD011 2345789		GBP	20,000. 00	57.1 2	(20,000.00 +57.12) = 50,500.25 +19,519.8 6+20,057. 12 = 90,077.23 ² GBP 90,077.23 + 22,517 = 1,12,594.2 3 ⁴ GBP	
A000 02	A0000200 1	2	GBP	45,000. 00	34.0 0	22,517 ³ GBP	22,517.00 GBP
A000 01							

At the rate of 0.77 GBP, the value of 25,350.47 USD is 19,519.86 GBP

The negative balance of account A00001003 is not considered for the aggregate balance.

Customer A00002 is a joint account holder for account A00002001. The total balance is divided by 2.



Customer A00001 is also joint account holder for A00002001. Half of this account balance would get added to the other balance.

Account File:

SCV Id	Account/CD Ref No	Curr ency	HIERAR CHY	Acc Bal in Local Curren cy (Ex: GBP)	Acc Bal in Acc Curren cy	Bal before interest in Acc Curren cy
11111A00001	A00001001	GBP	1	50500.2 5	50500.2 5	50000
11111A00001	A00001002	USD	2	19519.8 6	25350.4 7	25000
11111A00001	A00001003	GBP	2	- 13523.3 3	- 13523.3 3	-13500
11111A00001	A00002001	GBP	2	22,517. 00	22517.0 0	22500
11111A00001	000CD0112345 789	GBP		20057.1 2	20057.1 2	20000
11111A00002	A00002001	GBP	2	22,517. 00	22517.0 0	22500

2.3.2.13 Transferrable Eligible Deposit

The contribution towards the covered funds (Compensatable amount) by the various accounts of a customer will be governed by prioritization rules (HIERARCHY and *pari paasu-Equal footing*) and would be populated in this field.

The accounts with negative balance, considering available balance + uncollected funds +/interest, will not be considered towards contribution for this field.

The contribution by the various accounts of a customer will be governed by the Hierarchy level of the customer account . Contribution should be first made from an account higher up in hierarchy than one at a lower level I.e. IAA accounts should make up the compensation amount first and if there is not enough in this account then it should move onto the next account in the hierarchy and so on.

If there are two accounts within the same hierarchy then the excess amount should be taken equally from each (*pari paasu-Equal footing*).

The transferrable eligible balance would be arrived from the balances of each individual accounts/deposits by taking off the excess amounts from the balances of accounts/deposits based on hierarchy and by using the Bottom-Up approach. That is, the excess amount would first be taken out from the account/deposit in the lowest hierarchy moving upward.



Custo mer No	Account/CD Ref No	Cu rre nc y	Balance	Accr ued Inter est	Value of Aggregate Balance	Compensatable Amount		
A000 01	A00001001	GB P	50,000.0 0	500. 25	(50,000.00+50 0.25) +	90,077.23GBP is greater than the compensation		
A000 01	A00001002	US D	25,000.0 0	350. 47	(25,000.00+35 0.47) ¹ GBP equivalent	amount 75,000.00 GBP. Hence the		
A000 01	A00001003	GB P	- 13,500.0 0	- 23.3 3	+	value for this cus- tomer would be 75,000.00 GBP.		
A000 01	000CD01123 45789	GB P	20,000.0	57.1 2	(20,000.00+57 .12) = 50,500.25+19, 519.86+20,05 7.12 = 90,077.23 ² GBP	Excess Amount is 15077.23 GBP This excess amount is divided by 2 as there are 2 accounts in hierar- chy 2 with the posi- tive balance. So the equal amount to be taken out from the each account is 7538.615		

Account File:

Account/CD Ref No	Curre ncy	HIERARC HY	Acc Bal in Local Currenc y(Ex: GBP)	Acc Bal in Acc Currenc y	Bal before interest in Acc Currenc y	Transfer rable Eligible Amount
A00001001	GBP	1	50500.25	50500.25	50000	50500.25
A00001002	USD	2	19519.86	25350.47	25000	19519.86 -7538.62 = 11981.2
A00001003	GBP	2	- 13523.33	- 13523.33	-13500	
000CD01123457 89	GBP	2	20057.12	20057.12	20000	20057.12 - 7538.62 = 12518.5



For Example 2: Joint Account Holder. Generation date is on 10th August 2016. The compensation amount for joint is also 75,000.00 GBP. The data as on this date would be as follows:

Cust omer No	Account/ CD Ref No	HIERA RCHY	Curre ncy	Balanc e	Accr ued Inter est	Value of Aggregate Balance	Compens atable Amount
A000 01	A0000100 1	1	GBP	50,000. 00	500. 25	(50,000.00 +500.25) +	75,000.00 GBP
A000 01	A0000100 2	2	USD	25,000. 00	350. 47	(25,000.00 +350.47) ¹	Excess Amount is 37594.23 GBP. The equal amount to be taken out from each account under same hier- archy 2 is, 12531.41 GBP
A000 01	A0000100 3	2	GBP	- 13,500. 00	- 23.3 3	GBP equivalent +	
A000 01	000CD011 2345789		GBP	20,000. 00	57.1 2	(20,000.00 +57.12) = 50,500.25 +19,519.8 6+20,057. 12 = 90,077.23 ² GBP 90,077.23 + 22,517 = 1,12,594.2 3 ⁴ GBP	
A000 02	A0000200 1	2	GBP	45,000. 00	34.0 0	22,517 ³ GBP	22,517.00 GBP
A000 01							

At the rate of 0.77 GBP, the value of 25,350.47 USD is 19,519.86 GBP

The negative balance of account A00001003 is not considered for the aggregate balance.

Customer A00002 is a joint account holder for account A00002001. The total balance is divided by 2.

Customer A00001 is also joint account holder for A00002001. Half of this account balance would get added to the other balance.



Account	File:

SCV Id	Account/CD Ref No	Cur ren cy	HIERA RCHY	Acc Bal in Local Curre ncy(E x: GBP)	Acc Bal in Acc Curre ncy	Bal before intere st in Acc Curre ncy	Transf errabl e Eligibl e Depos it
11111A0 0001	A00001001	GB P	1	50500. 25	50500. 25	50000	50500. 25
11111A0 0001	A00001002	US D	2	19519. 86	25350. 47	25000	19519. 86 – 12531. 41 = 6988.4 5
11111A0 0001	A00001003	GB P	2	- 13523. 33	- 13523. 33	-13500	
11111A0 0001	A00002001	GB P	2	22,517 .00	22517. 00	22500	22517 - 12531. 41 = 9985.5 9
11111A0 0001	000CD01123 45789	GB P	2	20057. 12	20057. 12	20000	20057. 12- 12531. 41 = 7525.7 1
11111A0 0002	A00002001	GB P	2	22,517 .00	22517. 00	22500	22517. 00

3. Function ID Glossary

STDSCVBP2-2

STDSCVCP2-4

