# Oracle® Communications User Data Repository

Software Upgrade Procedure

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Oracle Communications User Data Repository Software Upgrade Procedure, Release 15.0.0.0.0 F87726-01

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See more information on MOS in the Appendix section.

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#### 1. INTRODUCTION

### 1.1 Purpose and Scope

This document describes the methods utilized and the procedures executed to perform a major upgrade from Oracle Communications User Data Repository 12.11.x to Oracle Communications User Data Repository 15.0.0.0.0 release. The audience for this document includes Oracle customers as well as the following internal groups: Software Development, Quality Assurance, Product Verification, Information Development, and Consulting Services including NPX. This document provides step-by-step instructions to execute Release 15.0.0.0.0 or later software upgrade. The Oracle Communications User Data Repository software includes all Oracle's Tekelec Platform Distribution (TPD) software. Any TPD upgrade necessary is included automatically as part of the software upgrade. The execution of this procedure assumes that the Oracle Communications User Data Repository software load (ISO file, CD-ROM or other form of media) has already been delivered to the customer's premises. This includes delivery of the software load to the local workstation being used to perform this upgrade.

### 1.1.1 What is Not Covered by this Document

- Distribution of Oracle Communications User Data Repository 15.0 software loads. Please visit the Oracle Software Delivery Cloud here: https://edelivery.oracle.com/osdc/faces/Home.jspx
- Initial Installation of Oracle Communications User Data Repository 12.11 software. Refer [1].

#### 1.2 References

Oracle customer documentation is available on the web at the Oracle Help Center (OHC) site, http://docs.oracle.com. You do not have to register to access these documents. Viewing these files requires Adobe Acrobat Reader, which can be downloaded at <a href="https://www.adobe.com">www.adobe.com</a>.

- 1. Log into the Oracle Technology Network site at http://docs.oracle.com.
- 2. Select the tab "Find a product"
- 3. Type "User Data Repository"
- 4. Takes you to "CGBU Documentation"
- 5. Select "User Data Repository" followed by version
- [1] Oracle Communications User Data Repository Installation and Configuration Guide, F56659-01, latest revision
- [2] Oracle Communications User Data Repository Cloud Installation and Configuration Guide, F87587-01, latest revision

# 1.3 Acronyms

This section describes acronyms used in this document.

Acronym	Meaning		
CGBU	Communications Global Business unit		
CD-ROM	Compact Disc Read-only Media		
CSV	Comma-separated Values		
DB	Database		
DIU	Dual Image Upgrade		
DR	Disaster Recovery		
FOA	First Office Application		
GA	General Availability		
GPS	Global Product Solutions		
GUI	Graphical User Interface		
НА	High Availability		
IMI	Internal Management Interface		
IP	Internet Protocol		
IPM	Initial Product Manufacture		
ISO	ISO 9660 file system (when used in the context of this document)		
LA	Limited Availability		
MOP	Method of Procedure		
MOS	My Oracle Support		
MP	Message Processing or Message Processor		
MW	Maintenance Window		
NE	Network Element		
NO	Network OAM&P		
NOAMP	Network OAM&P		
OA	HP Onboard Administrator		
OAM	Operations, Administration and Maintenance		
OAM&P	Operations, Administration, Maintenance and Provisioning		
OCUDR	Oracle Communications User Data Repository		
PM&C	Platform Management and Configuration		
RMS	Rack Mount Server		
SO	System OAM		
SOAM	System OAM		
SPR	Subscriber Profile Repository		
TPD	Tekelec Platform Distribution		
TVOE Tekelec Virtualized Operating Environment			
UDR	User Data Repository		
UI User Interface			
VIP Virtual IP			
VM	Virtual Machine		
VPN	Virtual Private Network		
XMI	External Management Interface		
XSI	External Signaling Interface		

Table 1 - Acronyms

# 1.4 Terminology

This section describes terminology as it is used within this document.

Term	Meaning			
Upgrade	The process of converting an application from its current release on a System to a newer release.			
Major Upgrade	An upgrade from a current release to a newer major release. An example of a major upgrade is: release 12.11.x to release 15.0			
Release	Release is any particular distribution of software that is different from any other distribution.			
Single Server Upgrade	The process of converting an Oracle Communications User Data Repository server from its current release on a single server to a newer release.			
Standalone Server Upgrade	Single server upgrade performed on a standalone server. This upgrade requires the use of the platcfg UI.			
Software Only Upgrade	An upgrade that does not require a Database Schema change, only the software is changed.			
DB Conversion Upgrade	An upgrade that requires a Database Schema change performed during upgrade that is necessitated by new feature content or bug fixes.			
Backout	The process of converting a single Oracle Communications User Data Repository server to a prior version. This could be performed due to failure in Single Server Upgrade, or the upgrade cannot be accepted for some other reason. Backout is a user initiated process.			
Downgrade/Backout	The process of converting an Oracle Communications User Data Repository server from its current release to a prior release. This could be performed due to a misbehaving system. Once the upgrade is accepted, servers cannot be backed out to previous release.			
Rollback	Automatic recovery procedure that puts a server into its pre-upgrade status. This procedure occurs automatically during upgrade if there is a failure.			
Source Release	Software release to upgrade from.			
Target Release	Software release to upgrade to.			
Oracle RMS	Oracle Server X5-2 or Netra X5-2			
Primary NOAM Network Element	The network element that contains the active and standby NOAM servers in an Oracle Communications User Data Repository. If the NOAMs are deployed on a rack-mount server (and often not co-located with any other site), that RMS is considered the primary NOAM network element. If the NOAMs are virtualized on a C-class blade that is part of one of the sites, then the primary NOAM network element and the signaling network element hosting the NOAMs are one and the same.			
DR NOAM Network Element	Disaster Recovery NOAMs that are ready to take over as the primary Site if a disaster should occur.			
Signaling Network Element	Any network element that contains MPs (and possibly other C-level servers), thus carrying out Diameter signaling functions. Each SOAM pair and its associated C-level servers are considered a single signaling network element. And if a signaling network element includes a server that hosts the NOAMs, that signaling network element is also considered to be the primary NOAM network element.			
Site	Physical location where one or more network elements reside.			
Health Check	Procedure used to determine the health and status of the network. This includes statuses displayed from the GUI. This can be observed Pre-Server Upgrade, In-Progress Server Upgrade, and Post-Server Upgrade.			

Upgrade Ready	State that allows for graceful upgrade of a server without degradation of service. It is a state that a server is required to be in before it can be upgraded. The state is defined by the following attributes:  Server is Forced Standby  Server is Application Disabled (Geneling servers will not precess any traffic)		
	Server is Application Disabled (Signaling servers will not process any traffic)		
UI	User interface. "Platcfg UI" refers specifically to the Platform Configuration Utility User Interface, which is a text-based user interface.		
Management Server	Server deployed with HP c-class or RMS used to host PM&C application, to configure Cisco 4948 switches and to serve other configuration purposes.		
Software Centric	The business practice of delivering an Oracle software product, while relying upon the customer to procure the requisite hardware components. Oracle provides the hardware specifications, but does not provide the hardware, and is not responsible for hardware installation, configuration, or maintenance.		
Enablement	The business practice of providing support services (hardware, software, documentation, etc) that enable a 3rd party entity to install, configuration, and maintain Oracle products for Oracle customers.		
1+1	Setup with one active and one standby MP.		
N+0	Setup with N active MP(s) but no standby MP.		
NO	Network OAM for Oracle Communications User Data Repository.		
SO	System OAM for Oracle Communications User Data Repository.		

**Table 2 - Terminology** 

#### 1.5 How to use this Document

When executing this document, there are a few key points which help to ensure that the user understands the author's intent. These points are as follows:

- 1. Before beginning a procedure, completely read the instructional text (it will appear immediately after the Section heading for each procedure) and all associated procedural WARNINGS or NOTES.
- 2. Before execution of a STEP within a procedure, completely read the left and right columns including any STEP specific WARNINGS or NOTES.
- 3. If a procedural STEP fails to execute successfully or fails to receive the desired output, STOP and contact the CAS main number at 1-800-223-1711 (toll-free in the US), or call the Oracle Support hotline for your local country from the list at http://www.oracle.com/us/support/contact/index.html for assistance before attempting to continue.

### 1.5.1 Executing Procedures

The user should be familiar with the structure and conventions used within these procedures before attempting execution. **Table** 3 and the details below provide an example of how procedural steps might be displayed within this document.

#### Column 1: Step

- Column 1 in **Table** 3 contains the Step number and a checkbox if the step requires action by the user.
- Sub-steps within a given Step X are referred to as Step X.Y. (See example: Step 1 has sub-steps Steps 1.1 to 1.2).
- Each checkbox should be checked-off to keep track of the progress during execution of the procedure.

#### Column 2: Procedure

Column 2 in Table 3 contains a heading which indicates the server/IP being accessed as well as text
instructions and/or notes to the user. This column may also describe the operations to be performed or
observed during the step.

#### Column 3: Result

- Column 3 in **Table** 3 generally displays the results of executing the instructions (shown in column 2) to the user.
- The Result column may also display any of the following:
  - o Inputs (commands or responses) required by the user.
  - Outputs which should be displayed on the terminal.
  - o Illustrations or graphic figures related to the step instruction.
  - o Screen captures from the product GUI related to the step instruction.

#### Procedure x: Verifying the Time in GMT

Step	Result		
1. VIP: 1)Access the command prompt. 2)Log into the server as the "admusr" user.  2. Active NOAMP VIP: Output similar to that shown on the right will appear as the server returns to a command prompt.  Using Passwo NOTE: 7  PASSWO NOTE: 7  VPATH= PRODPARELEAS: RUNID= VPATH= on:/us gui:/u PRODPAREUNID=		Login as: admusr Using keyboard-interactive authentication. Password: <password> NOTE: The password will not appear on the screen as the characters are typed.</password>	
		*** TRUNCATED OUTPUT ***  VPATH=/opt/TKLCcomcol/runcm6.3:/opt/TKLCcomcol/cm6.3  PRODPATH= RELEASE=6.3  RUNID=00  VPATH=/var/TKLC/rundb:/usr/TKLC/appworks:/usr/TKLC/udr:/usr/TKLC/awpcomm on:/usr/TKLC/comagent- gui:/usr/TKLC/comagent:/usr/TKLC/dpi:/usr/TKLC/capm/prod/plugins PRODPATH=/opt/comcol/prod RUNID=00 [admusr@908070109-NO-A ~]\$	
3.	Active NOAMP VIP: Verify that the correct Date & Time are displayed in GMT (+/- 4 min.)	<pre>date -u Thu Apr 24 17:13:17 UTC 2014 [admusr@908070109-NO-A filemgmt]\$</pre>	

Procedure x: Verifying the Time in GMT

Step	Procedure	Result
THIS PROCEDURE HAS BEEN COMPLETED		

**Table 3 - Sample Procedure** 

#### 1.6 Recommendations

This section provides some recommendations to consider when preparing to execute the procedures in this document.

### 1.6.1 Frequency of Health Checks

The user may execute the **Perform Health Check** or **View Logs** steps freely or repeat as many times as desired in between procedures during the upgrade process. It is not recommended to do this in between steps within a procedure unless there is a failure to troubleshoot.

### 1.6.2 Logging of Upgrade Activities

It is a best practice to use a terminal session with logging enabled to capture user command activities and output during the upgrade procedures. These can be used for analysis in the event of issues encountered during the activity. These logs should be saved offline at the completion of the activity.

Note that GUI activities are logged in a security log, but it is also recommended to use a screen capture tool to collect a sequence of screen shots before, during, and after the upgrade. This can also be useful for later analysis.

#### 2. GENERAL DESCRIPTION

This document defines the step-by-step actions performed to execute a software upgrade of an in-service Oracle Communications User Data Repository from the source release to the target release. A major upgrade advances the Oracle Communications User Data Repository software from 12.11.x source release to 15.0 target release.

### 2.1 Supported Upgrade Paths

The supported Oracle Communications User Data Repository upgrade paths are shown in Figure 1 below.

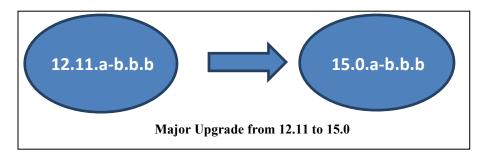


Figure 1: Supported Upgrade Paths

NOTE: Initial installation is not within the scope of this upgrade document. See [1] for initial installation requirements.

### 2.2 Traffic Management during Upgrade

Upgrade of NOAM and SOAM servers is not expected to affect traffic handling at the MPs and other traffic-handling servers.

For the upgrade of the MPs, traffic connections are disabled only for the servers being upgraded. The remaining servers continue to service traffic.

### 2.3 Provisioning during Upgrade

For Oracle Communications User Data Repository 12.11.x, Provisioning (live traffic) will still continue while upgrade is being executed. While the standby NOAMP is being upgraded, the Active NOAMP will still receive provisioning requests. After the upgrade is complete, replication will be turned on to the Standby NOAMP to sync the most recent requests from the active NOAMP. Then the Standby NOAMP will become active to start receiving provisioning requests, while the previous Active NOAMP is being upgraded.

### 2.4 Configurations

### 2.4.1 Cloud Configurations

This includes all Oracle Communications User Data Repository software running within a cloud environment. This can be deployed either as a single site or as a geo-redundant deployment, with 1 or two 2 servers filling each role at each site. See reference [4] for full details.

Noi	n HA			
Min number Max number of VMs of VMs		Min number of VMs	Max number of VMs	HA config
1	2	2	2	Active-Standby
1	2	2	2	Active-Standby
1	1	2	4	Active-Active

#### 2.5 Multi Active MPs

The site upgrade procedure is for multi-Active MPs. This includes two per site for Low Capacity configurations or up to 4 per site for Normal Capacity Configurations. Single server configurations only have one active MP.

#### 3. UPGRADE PLANNING AND PRE-UPGRADE PROCEDURES

This section contains all information necessary to prepare for and execute an upgrade. The materials required to perform an upgrade are described, as are pre-upgrade procedures that should be run to ensure the system is fully ready for upgrade. Then, the actual procedures for each supported upgrade path are given.

There are overview tables throughout this section that help you plan the upgrade and estimate how long it will take to perform various actions. The stated time durations for each step or group of steps <u>are estimates only</u>. Do not use the overview tables to execute any actions on your system. Only the procedures should be used when performing upgrade actions, beginning with Procedure 1: Required Materials Check.

### 3.1 Required Materials

The following materials and information are needed to execute an upgrade:

- Target-release application DIU ISO image file, or target-release application media.
- GUI access to the Oracle Communications User Data Repository Network OAM&P VIP with Administrator privileges.
- User logins, passwords, IP addresses and other administration information. See Section 3.1.2.
- SSH/SFTP access to the Oracle Communications User Data Repository Network OAM&P XMI VIP as the "admusr" user.

**NOTE:** All logins into the Oracle Communications User Data Repository NO servers are made via the External Management (XMI) VIP unless otherwise stated.

- VPN access to the customer's network is required if that is the only method to log into the OAM servers.
- Direct access to server IMI IP addresses from the user's local workstation is preferable in the case of a Backout.

**NOTE:** If direct access to the IMI IP addresses cannot be made available, then target server access can be made via a tandem connection through the Active Primary NO (i.e., An SSH connection is made to the Active Primary NO XMI first, then from the Active Primary NO, a 2<sup>nd</sup> SSH connection can be made to the target server's IMI IP address).

### 3.1.1 Application and OL7 TPD ISO Image File / Media

You must obtain a copy of the target release DIU ISO image file. This file is necessary to perform the upgrade. The Oracle Communications User Data Repository ISO image file will be in the following format:

Example: UDR-15.0.0.0.0 115.11.0-x86 64-DIU.iso

OL7 based TPD ISO image file will be in the following format:

Example: TPD.install-8.0.0.0.0\_90.13.0-OracleLinux7.4-x86\_64-DIU.iso

NOTE: Actual number values may vary between releases.

Prior to the execution of this upgrade procedure, it is assumed that the Oracle Communications User Data Repository DIU ISO image file has already been delivered to the customer's premises. The DIU ISO image file must reside on the local workstation used to perform the upgrade, and any user performing the upgrade must have access to the ISO image file. If the user performing the upgrade is at a remote location, it is assumed the DIU ISO file is already available to them before starting the upgrade procedure.

### 3.1.2 Logins, Passwords and Site Information

Obtain all the	Description	Recorded Value
Credentials	GUI Admin Username 1	
	GUI Admin Password	
	Admusr Password2	
	Root Password3	
	Blades iLO Admin Username	
	Blades iLO Admin Password	
VPN Access Details	Customer VPN information (if needed)	
NO	Primary NOAM&P	
	DR NOAM&P	
	XMI VIP address4	
	NO 1 XMI IP Address	
	NO 2 XMI IP Address	
SO	XMI VIP address	
	SO 1 XMI IP Address ( Site 1)	
	SO 2 XMI IP Address (Site 1)	
	SOAM 1 XMI IP Address ( Site 2)	
	SOAM 2 XMI IP Address (Site 2)	
	SO 2 iLO IP Address	
	MP 1 iLO IP Address	
	MP 2 iLO IP Address	
	MP(n) iLO IP Address (optional)	
Software	Source Release Number	
	Target Release Number	
	ISO Image (.iso) file name	

### 3.2 Pre-Upgrade Procedures

The pre-upgrade procedures shown in the following table have no effect on the live system.

Table 4 - Pre-Upgrade Overview

Procedure Number	Procedure Title	Elapsed Time (Hours:Minutes)	
Number		This Step	Cumulative
1	Required Materials Check	00:15	00:15

<sup>&</sup>lt;sup>1</sup> Note: The user must have administrator privileges. This means the user belongs to the **admin** group in Group Administration.

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<sup>&</sup>lt;sup>2</sup> Note: This is the password for the **admusr** login on the servers. This is not the same login as the GUI Administrator. The admusr password is required if recovery procedures are needed. If the admusr password is not the same on all other servers, then all those servers' root passwords must also be recorded; use additional space at the bottom of this table.

<sup>&</sup>lt;sup>3</sup>Note: This is the password for the **root** login on the servers. This is not the same login as the GUI Administrator. The root password is required if recovery procedures are needed. If the root password is not the same on all other servers, then all those servers' root passwords must also be recorded; use additional space at the bottom of this table.

<sup>&</sup>lt;sup>4</sup> Note: All logins into the NO servers are made via the External Management VIP unless otherwise stated.

2	ISO Administration	*	*
Appendix B	Health Check Procedures (depends on number of servers)	0:10-1:15	00:25-01:30

<sup>\*</sup>NOTE: ISO transfers to the target systems cannot be estimated since times will vary significantly depending on the number of systems and the speed of the network.

The ISO transfers to the target systems should be performed prior to, outside of, the scheduled maintenance window. The user should schedule the required maintenance windows accordingly.

### 3.2.1 Hardware Upgrade Preparation

There is no hardware preparation necessary when upgrading to release 15.0 since we are performing dual image upgrade from 12.11.x to 15.0 on cloud-based server. Hence, we do not need to prepare the hardware. In case of Bare metal to cloud migration, we will only perform the health checkup.

#### 3.2.2 Review Release Notes

Before starting the upgrade, review the Release Notes for the new Oracle Communications User Data Repository 15.0 release to understand the functional differences and possible traffic impacts of the upgrade. Also, very important to check Oracle Communications UDR-PCRF compatibility before performing Major Upgrade since all versions are not compatible. Release notes for this and all release are available at <a href="https://docs.oracle.com">https://docs.oracle.com</a>.

### 3.2.3 Required Materials Check

This procedure verifies that all required materials needed to perform an upgrade have been collected and recorded.

#### **Procedure 1: Required Materials Check**

Step	This procedure verifies that all r Check off ( $$ )each step as it is c	required materials are present. completed. Boxes have been provided for this purpose under each step number.
1.	Verify all required materials are present.	Materials are listed in Section 3.1. Verify all required materials are present.
2.	Verify all administration data needed during upgrade.	Double-check that all information in Section 3.1.2 is filled-in and accurate.
3.	Contact Oracle CGBU Customer Care Center	Contact the My Oracle Support and inform them of plans to upgrade this system. See for these instructions.

# 3.2.4 Perform Health Check (Upgrade Preparation)

This procedure is part of Software Upgrade Preparation and is used to determine the health and status of the Oracle Communications User Data Repository network and servers. This may be executed multiple times but must also be executed at least once within the time frame of 24-36 hours prior to the start of the upgrade procedures.	
Oracle Communications User Data Repository network and servers. This may be executed multiple times but must also be executed at least once within the time frame of 24-36 hours prior to the start of the upgrade	

Release 15.0.0.0.0 17 October 2023

# 3.2.5 ISO Administration

**Procedure 2: ISO Administration for Upgrades** 

Step	Procedure	Result
1.	Using the <b>VIP</b> address, access the Primary NOAMP GUI.	Access the Primary NOAMP GUI as specified in <b>Appendix A</b> .
2.	Active NOAMP VIP: Upload ISO file to the Active NOAMP server 1)Select Main Menu→ Status & Manage → Files 2) Using the cursor, select the active NOAMP server from the list tabs. 3) Click on the "Upload" button.	Main Menu: Status & Manage → Files           Filter ▼ Tasks ▼           OCUDR-NOAMP-A         OCUDR-NOAMP-B         OCUDR-MP2         OCUDR-SOAM-A         OCUDR-SOAM-B         OCUDR-DOAMP-A         OCUDR-DOAMP-A         OCUDR-NOAMP-B         Timestamp         Timestamp
3.	Active NOAMP VIP:  1) Click on the "Browse" dialogue button located in the middle of the screen.  2) Select the Drive and directory location of the ISO file for the target release. Select the ISO file and click on the "Open" dialogue button.  3) Click on the "Upload" dialogue button.  NOTE 1: It is recommended to access the ISO file for the target release from a local hard drive partition as opposed to a network or flash drive location.  NOTE 2: Depending on network conditions, this upload may	File:    Browse   This is a backup file   Upload   Cancel

**Procedure 2: ISO Administration for Upgrades** 

Step Proced	lure		Result	
take an extended period of time sacs.).  NOTE 3: Alternatively	ended ne (> 60 Ma	in Menu: Status	8 & Manage -> Files  Tasks *	
ISO file can manually transferred a "/var/TKLC mgmt" dire the Active I server using	to the File TK Ctory of NOAMP TK SFTP.	e Name  LCConfigData.OCUDR  LCConfigData.OCUDR  LCConfigData.OCUDR	File:  Browse UDR-15.0.0.0.0_115.10.0-x86_64-DIU.iso  This is a backup file	8
NOTE 4: The in the file management directory muglobal read permission GUI ISO trawill fail, with	nt ug ust have up or the nsfer	rlnitConfig.sh wrap.log grade.log	Upload	Cancel
security log indicating the of read permited file using the the ISO will global read permission. have alread	ne lack mission. d the e GUI, have If you			
transferred at to the NO we global read permission, can log in a admusr and "chmod 644 give it read permission.	you s I use I " to			
Note: When files use "sc command.	sp –p"	IS PROCEDURE	HAS BEEN COMPLETED	_

### 3.3 Order of Application Upgrade

The following list displays the order to upgrade the Servers (Primary and DR sites):

- 1. Site 2 NOAMPs (DR Spares)
- 2. Primary Standby NOAMP
- 3. Primary Active NOAMP
- 4. Site 1 SOAMs (Standby)
- 5. Site 1 SOAMs (Active)
- 6. Site 2 SOAMs (DR site Spares)
- 7. Site 1 MPs (one at a time)
- 8. Site 2 MPs (DR site one at a time)

### 3.4 Upgrade Execution Overview for Virtual Machine Configurations

# 3.4.1 Primary NOAMP / DR NOAMP Execution Overview

The procedures shown in each table below are the estimated times for upgrading 2 NOAMPs and 2 DR NOAMPs. The primary NOAMPs are upgraded first, followed by the DR NOAMPs.

Procedure	Procedure Title	Elapsed Time (Hours: Minutes)			
Number		This Step	Cumulative		
3	Remove Additional GUI Sessions	00:05	00:05		
4	Full Database Backup	00:30	00:35		
5	Upgrade DR NOAMP NE	01:00	01:35		

Table 5 - DR NOAMP Upgrade Procedures for Virtual Machine Configurations

Procedure Number	Procedure Title	Elapsed Time (Hours: Minutes)			
Number		This Step	Cumulative		
6	Upgrade Primary NOAMP NE	01:00	01:00		

**Table 6 - Primary NOAMP Upgrade Procedures for Virtual Machine Configurations** 

\*NOTE: Times estimates are based on a small Database.

# 3.4.2 SOAM Server Upgrade Execution Overview

The procedures shown in the following table are the estimated times for upgrading the two SOAM Servers. SOAMs should be upgraded one site at a time (site 1 followed by site 2).

Procedure	Procedure Title	Elapsed Time (Hours: Minutes)			
Number	Procedure Title	This Step	Cumulative		
7	Upgrade SOAM NE	00:45	00:45		

**Table 7 - SOAM Upgrade Procedures for Virtual Machine Configurations** 

### 3.4.3 MP Server Upgrade Execution Overview

The procedures shown in the following tables are the estimated times for upgrading two MP Servers. MP Servers should be upgraded one site at a time (site 1 followed by site 2).

Procedure	Procedure Title	Elapsed Time (Hours: Minutes)		
Number	Procedure Title	This Step	Cumulative	
8	Upgrade MP NE	00:25	00:25	

Table 8 – MP Server Upgrade Procedures for Virtual Machine Configurations

# 3.5 Upgrade Acceptance Overview

Procedure	Procedure Title	Elapsed Time (Hours: Minutes)			
Number		This Step	Cumulative		
15	Accept Upgrade	00:20	00:20		

Table 9 - Upgrade Acceptance overview

#### 4. VM TO VM UPGRADE FROM UDR-12.11.X TO UDR-15.0

VM to VM upgrade is performed using Dual Image Upgrade (DIU) procedure provided by the TPD. UDR 12.11.x is based on OL6 TPD and UDR 15.0 is based on OL8 TPD. There are restrictions on OL to upgrade directly from OL6 to OL8. Hence DIU procedures utilize 2 hop upgrades with 1st hop from OL6 to OL7 and 2nd hop from OL7 to OL8. For the 1st hop, TPD DIU ISO is used and UDR DIU ISO would be used for 2nd hop.

Acceptance of upgrade needs to be done twice once at each hop and reject/rollback can be done at each hop. Reject/rollback at both hops will bring the server back to OL6 TPD i.e UDR 12.11.x

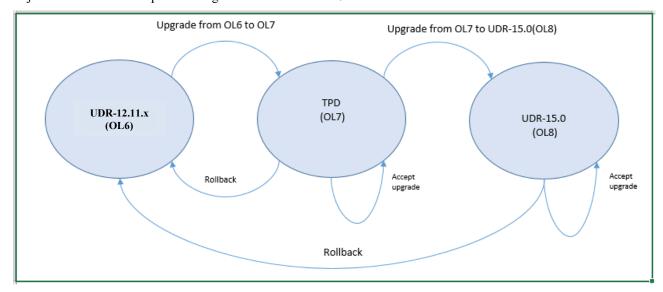


Figure 2: OL6 to OL8 upgrade diagram

### 4.1 Primary NOAMP / DR NOAMP Upgrade Execution

Open A Service Ticket at My Oracle Support (**Appendix H**) and inform them of your plans to upgrade this system prior to executing this upgrade.

Before upgrade, users must perform the system Health Check Appendix B.

This check ensures that the system to be upgraded is in an upgrade-ready state. Performing the system health check determines which alarms are present in the system and if upgrade can proceed with alarms.

# \*\*\*\* WARNING \*\*\*\*

If there are servers in the system, which are not in Normal state, these servers should be brought to the Normal or the Application Disabled state before the upgrade process is started.

The sequence of upgrade is such that servers providing support services to other servers will be upgraded first.

# \*\*\*\* WARNING \*\*\*\*

Please read the following notes on this procedure:

Procedure completion times shown here are estimates. Times may vary due to differences in database size, user experience, and user preparation.

Where possible, command response outputs are shown as accurately as possible. EXCEPTIONS are as follows: Session banner information such as time and date.

System-specific configuration information such as hardware locations, IP addresses and hostnames.

ANY information marked with "XXXX" or "YYYY." Where appropriate, instructions are provided to determine what output should be expected in place of "XXXX or YYYY"

Aesthetic differences unrelated to functionality such as browser attributes: window size, colors, toolbars and button layouts.

After completing each step and at each point where data is recorded from the screen, the technician performing the upgrade must mark the provided Check Box.

For procedures which are executed multiple times, a mark can be made below the Check Box (in the same column) for each additional iteration of the step executed.

Retention of Captured data is required for as a future support reference this procedure is executed by someone other than Oracle's Consulting Services.

### 4.1.1 Perform Health Check (Pre-Upgrade)

This procedure is part of Software Upgrade Preparation and is used to determine the health and status of the Oracle Communications User Data Repository network and servers. This may be executed multiple times but must also be executed at least once within the time frame of 24-36 hours prior to the start of a maintenance window. Execute Health Check procedures as specified in **Appendix B.** 

### 4.1.2 Primary NOAMP / DR NOAMP Upgrade

The following procedures detail how to perform upgrades for Primary NOAMP and DR NOAMP Servers.

WARNING: The Database Audit stays disabled throughout the whole upgrade, until all of the SOAM sites are upgraded!

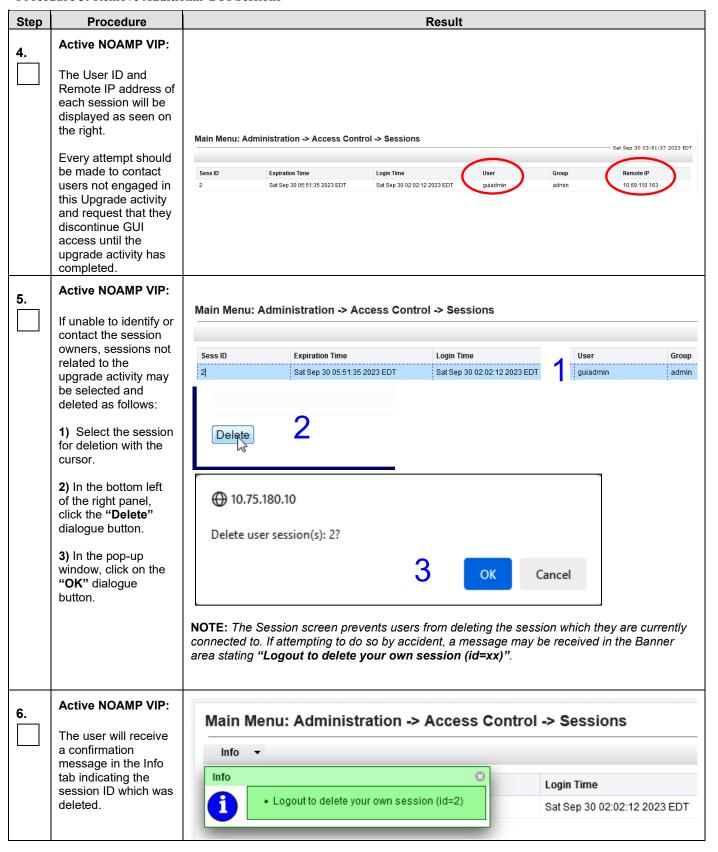
Check off ( $\sqrt{\ }$ )each step as it is completed. Boxes have been provided for this purpose under each step number.

#### 4.1.2.1 Remove Additional GUI Sessions

#### **Procedure 3: Remove Additional GUI Sessions**

Step	Procedure			Result			
1.	Using the <b>VIP</b> address, access the Primary NOAMP GUI.	Access the F	rimary NOAMP GU	I as specified in <b>App</b>	endix A.		
2.	Active NOAMP VIP: Select Main Menu	Main Menu: Adr	ninistration -> Access Cont	rol -> Sessions			Sat Sep 30 03:51:37 2023 EDT
	→ Administration						501 509 50 05101107 2025 251
	→Access	Sess ID	Expiration Time	Login Time	User	Group	Remote IP
	Control→Sessions	2	Sat Sep 30 05:51:35 2023 EDT	Sat Sep 30 02:02:12 2023 EDT	guiadmin	admin	10.69.110.163
	as shown on the right.						
3.	Active NOAMP VIP:  In the right panel, the user will be						
	presented with the list of Active GUI	Main Menu: Adr	ninistration -> Access Cont	rol -> Sessions			——— Sat Sep 30 03:51:37 2023 EDT
	sessions connected	Sess ID	Expiration Time	Login Time	User	Group	Remote IP
	to the Active NOAMP	2	Sat Sep 30 05:51:35 2023 EDT	Sat Sep 30 02:02:12 2023 EDT	guiadmin	admin	10.69.110.163
	server.						

**Procedure 3: Remove Additional GUI Sessions** 



# **Procedure 3: Remove Additional GUI Sessions**

Step	Procedure	Result					
7.	Active NOAMP VIP:						
	Delete any additional GUI sessions as needed.	Repeat <b>Steps</b> 5-6 of this Procedure for each additional GUI session to be deleted.					
	THIS PROCEDURE HAS BEEN COMPLETED						

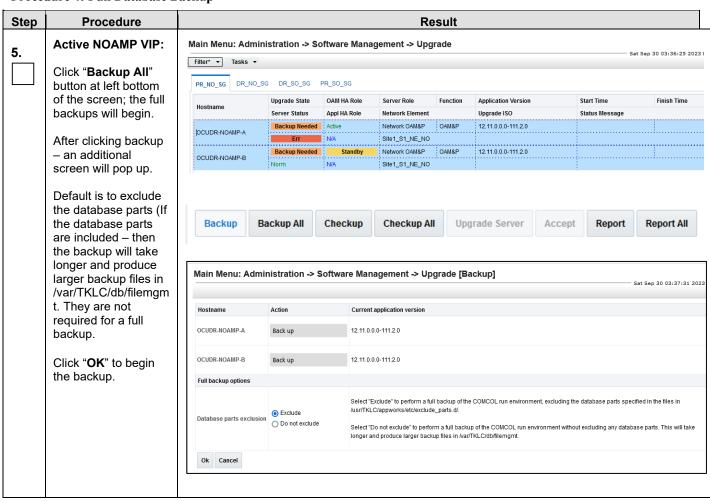
# 4.1.2.2 Full Database Backup (All Network Elements, All Servers)

This procedure is part of Software Upgrade Preparation and is used to conduct a full backup of the COMCOL run environment on every server, to be used in the event of a backout/rollback of the new software release.

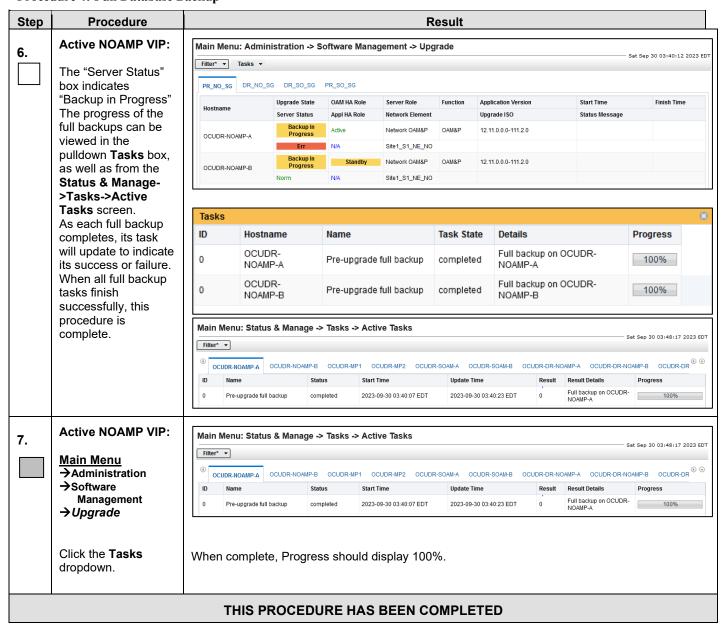
**Procedure 4: Full Database Backup** 

Step	Procedure				Re	sult						
1.	Using the <b>VIP</b> address, access the Primary NOAMP GUI.	Access the Pr	ccess the Primary NOAMP GUI as specified in <b>Appendix A</b> .									
2.	Active NOAMP VIP:	Main Menu: Status &	& Manage -> Datab	pase							Sat Sep 30 (	3:32:35 2023 EDT
	Select	Filter* ▼ Info* ▼ 1	Tasks ▼	Role	OAM Max H			DB Level	OAM Repl	SIG Repl	Repl Status	Repl Audit
	Main Menu → Status & Manage → Databaseas shown on the right.  Active NOAMP VIP:	Site2_92_NE_SO Site1_S1_NE_NO Site2_92_NE_SO Site1_S1_NE_NO Site2_92_NE_SO Site1_S1_NE_SO Site1_S1_NE_SO Site2_92_NE_SO Site1_S1_NE_SO Site2_92_NE_SO Site2_92_NE_SO Site2_92_NE_SO Site1_S1_NE_SO Site1_S1_NE_SO Site1_S1_NE_SO Site1_S1_NE_SO Site1_S1_NE_SO Site1_S1_NE_SO Site2_92_NE_NO	OCUDR-DR-SOAM-A OCUDR-SOAM-B OCUDR-NOAMP-A OCUDR-NOAMP-A OCUDR-NOAMP-A OCUDR-DR-NOAMP-B OCUDR-DR-NOAMP-B OCUDR-SOAM-A OCUDR-NOAMP-B OCUDR-NOAMP-B OCUDR-NOAMP-B OCUDR-NOAMP-B OCUDR-NOAMP-B	System O. System O. MP Network C. System O. MP MP MP A Network C. System O. MP A Network C. System O. MP	M Active Standby Active M Standby Active Act	Max HA RI NIA NIA Active NIA NIA Active Active NIA NIA NIA NIA NIA Active NIA NIA Active NIA NIA	Normal	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Status Normal	Status NotApplicable Normal NotApplicable	Allowed	Status  NotApplicable
3.	Record the names of all servers.	the names of a *The full backup	all servers.			, -		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	arra Orto	, <b>.</b>	<i>a.i.o.r.</i> )	
4.	Active NOAMP VIP:  Main Menu  Administration  Software  Management	Main Menu: Admi	_sg DR_so_sg F	PR_SO_SG	. •							4:10 2023 EDT
	→ Upgrade	Hostname	Upgrade State Server Status	OAM HA Role Appl HA Role	Server Role I Network Element	Function	Application Ver Upgrade ISO	rsion	Start Status	Time s Message	Finish	Time
	as shown on the right.	OCUDR-NOAMP-A	Backup Needed  Err  Backup Needed  Norm	Active N/A Standby N/A	Site1_S1_NE_NO	OAM&P	12.11.0.0.0-111					
	Backup the COMCOL run environment		1401111	1 407 5	ONC 1_0 1_14L_140							

Procedure 4: Full Database Backup



Procedure 4: Full Database Backup



# 4.1.2.3 Upgrade DR NOAMP NE

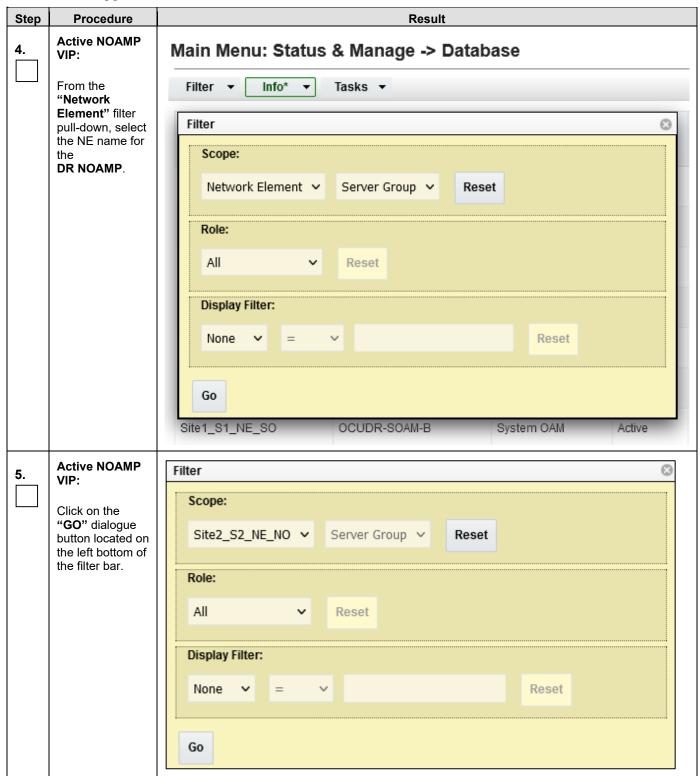
The following procedures give details on how to perform major upgrades for DR NOAMP server to various possible upgrade paths.

Note: Ensure you are on latest patch prior to upgrading from Release 12.11.x to 15.0

**Procedure 5: Upgrade DR NOAMP NE** 

Step	Procedure				Re	sult								
1.	Using the <b>VIP</b> address, access the Primary NOAMP GUI.	Access the P	Access the Primary NOAMP GUI as specified in <b>Appendix A</b> .											
	Active NOAMP	`												
2.	VIP:	Main Menu: Status	& Manage -> Database	<u> </u>										
		Filter* ▼ Info* ▼	Tasks -								Sat Sep 30 0	Sat Sep 30 04:01:59 2023 EDT		
	Select	Network Element	Server	Role	OAM Max HA Role	Application Max HA Role	Status	DB Level	OAM Repl Status	SIG Repl Status	Repl Status	Repl Audit Status		
		Site2_S2_NE_NO	OCUDR-DR-NOAMP-A	Network OAM&P	Spare	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable		
	Main Menu → Status & Manage → Database as shown on the right.	Site1_S1_NE_NO	OCUDR-NOAMP-B	Network OAM&P	Standby	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable		
		Site1_S1_NE_S0	OCUDR-SOAM-A	System OAM	Standby	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable		
		Site1_S1_NE_S0	OCUDR-MP1	MP	Standby	Active	Normal	0	Normal	Normal	Allowed	NotApplicable		
		Site2_S2_NE_NO	OCUDR-DR-NOAMP-B	Network OAM&P	Spare	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable		
		Site2_S2_NE_SO	OCUDR-DR-SOAM-A	System OAM	Active	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable		
		Site1_S1_NE_S0	OCUDR-SOAM-B	System OAM	Active	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable		
		Site2_S2_NE_SO	OCUDR-DR-MP4	MP	Standby	Active	Normal	0	Normal	Normal	Allowed	NotApplicable		
		Site1_S1_NE_NO	OCUDR-NOAMP-A	Network OAM&P	Active	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable		
		Site2_S2_NE_SO	OCUDR-DR-SOAM-B	System OAM	Standby	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable		
		Site1_S1_NE_SO	OCUDR-MP2	MP	Active	Active	Normal	0	Normal	Normal	Allowed	NotApplicable		
		Site2_S2_NE_SO	OCUDR-DR-MP3	MP	Active	Active	Normal	0	Normal	Normal	Allowed	NotApplicable		
3.	Record the name of the <b>DR NOAMP</b> Network Element in the space provided to the right.	the name of t	ormation provide he DRNOAMP Network Ele	Network Ele						Informa	ation) re	ecord		

Procedure 5: Upgrade DR NOAMP NE



**Procedure 5: Upgrade DR NOAMP NE** 

Step	Procedure		Result										
6.	Active NOAMP	Main Menu: Status & Manage -> Database (Filtered)											
<del>0</del> .	VIP:	Filter ▼ Info* ▼ Tasks ▼								Sa			
	The user should	Network Element Server Ro	OAM Max HA	Application Max HA Role	Status	DB Level	OAM Repl Status	SIG Repl Status	Repl Status	Repl Audit Status			
	be presented	Site2_S2_NE_NO OCUDR-DR-NOAMP-A Ne		N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable			
	with the list of servers	Site2_S2_NE_NO OCUDR-DR-NOAMP-B Ne	etwork OAM&P Spare	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable			
	associated with DR NOAMP Network Element.	Identify each "Server" and i	its associated "	<b>Role"</b> ar	nd " <b>HA</b>	Role".							
7.	Active NOAMP VIP:	Identify the DR NOAMP "Server" names and record them in the space provided below:											
	Record the	Spare NOAMP Server:											
	"Server" names appropriately in the space provided to the right.	Spare NOAMP Server:											
NOTE: For Step 8 of this Procedure, select one spare DR NOAMP.  *** Verify the Databases are in sync using Appendix E before upgrading each spare server.													
8.	Active NOAMP VIP:												
	Upgrade Server for the first Spare DR NOAMP Server.	Upgrade Server for the first <b>Spare DR NOAMP Server</b> (identified in <b>Step 7</b> of this Procedul specified in <b>Appendix C.1 Upgrade Server</b>							ire) as				
9.	Active NOAMP VIP:												
	Upgrade Server for the second Spare DR NOAMP Server.	Upgrade Server for the seconds specified in <b>Appendix C</b> .			Server <sub>(</sub>	identifi	ed in <b>S</b> i	tep 7 of	this Pro	cedure)			
		THIS PROCEDU	IRE HAS BEE	N COM	PLETE	D							

# 4.1.2.4 Upgrade Primary NOAMP NE

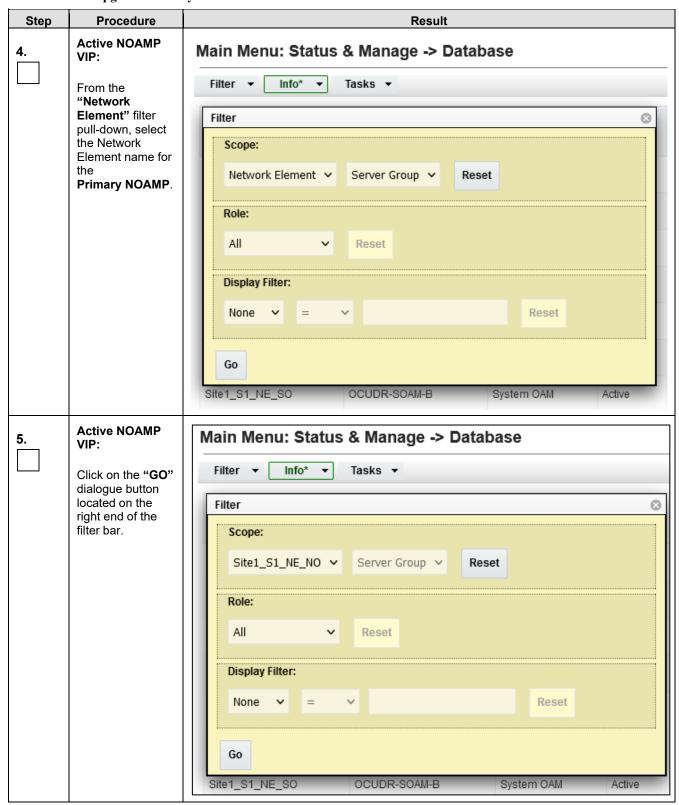
The following procedures detail how to perform major upgrades for Primary NOAMP server to various possible upgrade paths.

Note: Ensure you are on latest patch prior to upgrading from Release 12.11.x to 15.0.

**Procedure 6: Upgrade Primary NOAMP NE** 

Step	Procedure		Result										
1.	Using the VIP address, access the Primary NOAMP GUI.	Access the I	Access the Primary NOAMP GUI as specified in <b>Appendix A</b> .										
2.	Active NOAMP VIP:	Main Menu: Status & Manage -> Database										0 04:11:36 2023 E	
	0-14	Network Element	Server	Role	OAM Max HA Role	Application Max HA Role	Status	DB Level	OAM Repl Status	SIG Repl Status	Repl Status	Repl Audit Status	
	Select	Site2_S2_NE_NO	OCUDR-DR-NOAMP-A	Network OAM&P	Spare	N/A	Normal	0	Normal		Allowed	NotApplicable	
		Site1 S1 NE NO	OCUDR-NOAMP-B	Network OAM&P	Standby	N/A	Normal	0	Normal	NotApplicable		NotApplicable	
	Main Menu	Site1_S1_NE_SO	OCUDR-SOAM-A	System OAM	Standby	N/A	Normal	0	Normal	NotApplicable		NotApplicable	
	→ Status & Manage → Database	Site1_S1_NE_SO	OCUDR-MP1	MP	Standby	Active	Normal	0	Normal	Normal	Allowed	NotApplicable	
		Site2_S2_NE_NO	OCUDR-DR-NOAMP-B	Network OAM&P	Spare	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable	
		Site2_S2_NE_SO	OCUDR-DR-SOAM-A	System OAM	Active	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable	
		Site1_S1_NE_SO	OCUDR-SOAM-B	System OAM	Active	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable	
		Site2_S2_NE_SO	OCUDR-DR-MP4	MP	Standby	Active	Normal	0	Normal	Normal	Allowed	NotApplicable	
		Site1_S1_NE_NO	OCUDR-NOAMP-A	Network OAM&P	Active	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable	
	as shown on	Site2_S2_NE_SO	OCUDR-DR-SOAM-B	System OAM	Standby	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable	
	the right.	Site1_S1_NE_SO	OCUDR-MP2	MP	Active	Active	Normal	0	Normal	Normal	Allowed	NotApplicable	
		Site2_S2_NE_SO	OCUDR-DR-MP3	MP	Active	Active	Normal	0	Normal	Normal	Allowed	NotApplicable	
3.	Record the name of the <b>Primary NOAMP</b> Network Element in the space provided to the right.	record the n	formation prov ame of the <b>Pri</b>	mary NOA	MP Net								

**Procedure 6: Upgrade Primary NOAMP NE** 



**Procedure 6: Upgrade Primary NOAMP NE** 

Step	Procedure	Result									
6.	Active NOAMP	Main Menu: State	us & Manage -> Dat	abase (Filtered)							
	VIP:	Filter* ▼ Info* ▼ Tasks ▼									
	The user should be presented with the list of servers	Network Element	Network Element Server Role		OAM Max HA Role	Application Max HA Role	Status	DB Level	OAM Repl Status		
	associated with the <b>Primary</b>	Site1_S1_NE_NO	OCUDR-NOAMP-A	Network OAM&P	Active	N/A	Normal	0	Normal		
	NOAMP Network Element.	Site1_S1_NE_NO	OCUDR-NOAMP-B	Network OAM&P	Standby	N/A	Normal	0	Normal		
	Identify each "Server" and its associated "Role" and "HA Role".										
7.   Active NOAMP   Identify the Primary NOAMP "Server" names and record them in the space problem:											
	Record the "Server" names appropriately in the space provided to the right.  Standby NOAMP:  Active NOAMP:										
8.	Active NOAMP Server Executing workarounds for known Bugs	Refer to the OCUDR 12.11.x Release Notes document for Known Customer Bugs, evaluate for applicability and execute the workarounds as mentioned.  Note: If applicable then use workaround else skip the step.									
NOTE: Step 9 is for the STANDBY NOAMP ONLY.											
9. Upgrade Server for the Standby NOAMP Server (identified in Step 7 of this Process as specified in Appendix C.1 Upgrade Server						edure)					
!! WARNING !! STEP 9 MUST BE COMPLETED BEFORE CONTINUING ON TO STEP 10.  *** Verify the Databases are in sync using Appendix F before upgrading the Active Server											
10. U	10. Upgrade Server for the Active NOAMP Server (identified in Step 7 of this Procedure) a specified in Appendix C.1 Upgrade Server.										
		THIS PROC	EDURE HAS B	EEN COMPL	ETED						

### 4.1.3 Perform Health Check (Post Primary NOAMP / DR NOAMP Upgrade)

This procedure is part of Software Upgrade Preparation and is used to determine the health and status of the Oracle Communications User Data Repository network and servers.
Execute Health Check procedures as specified in <b>Appendix B.</b>

### 4.2 SOAM site Upgrade Execution

Open A Service Ticket at My Oracle Support (<u>Appendix I</u>) and inform them of your plans to upgrade this system prior to executing this upgrade.

Before upgrade, users must perform the system Health Check Appendix B.

This check ensures that the system to be upgraded is in an upgrade-ready state. Performing the system health check determines which alarms are present in the system and if upgrade can proceed with alarms.

# \*\*\*\* WARNING \*\*\*\*

If there are servers in the system, which are not in Normal state, these servers should be brought to the Normal or the Application Disabled state before the upgrade process is started.

The sequence of upgrade is such that servers providing support services to other servers will be upgraded first.

# \*\*\*\* WARNING \*\*\*\*

Please read the following notes on this procedure:

Procedure completion times shown here are estimates. Times may vary due to differences in database size, user experience, and user preparation.

Where possible, command response outputs are shown as accurately as possible. EXCEPTIONS are as follows: Session banner information such as time and date.

System-specific configuration information such as hardware locations, IP addresses and hostnames.

ANY information marked with "XXXX" or "YYYY." Where appropriate, instructions are provided to determine what output should be expected in place of "XXXX or YYYY"

Aesthetic differences unrelated to functionality such as browser attributes: window size, colors, toolbars and button layouts.

After completing each step and at each point where data is recorded from the screen, the technician performing the upgrade must mark the provided Check Box.

For procedures which are executed multiple times, a mark can be made below the Check Box (in the same column) for each additional iteration of the step executed.

Retention of Captured data is required for as a future support reference this procedure is executed by someone other than Oracle's Consulting Services.

# 4.2.1 Perform Health Check (Pre-Upgrade)

Oracle Communications User Data Remust also be executed at least once with	rade Preparation and is used to determine the health and status of the pository network and servers. This may be executed multiple times but hin the time frame of 24-36 hours prior to the start of a maintenance
window.  Execute Health Check procedures as sp	pecified in Appendix B.

Release 15.0.0.0.0 35 October 2023

# 4.2.2 SOAM Upgrade

The following procedure details how to upgrade Oracle Communications User Data Repository SOAMs.

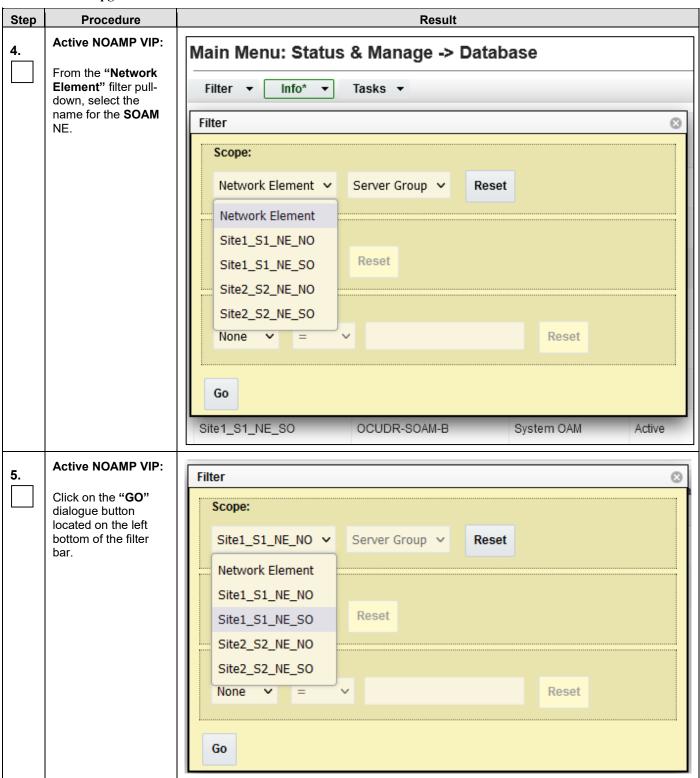
Check off ( $\sqrt{\ }$ ) each step as it is completed. Boxes have been provided for this purpose under each step number.

# 4.2.2.1 Upgrade SOAM NE

**Procedure 7: Upgrade SOAM NE** 

Step	Procedure		Result										
1.	Using the <b>VIP</b> address, access the Primary NOAMP GUI.	Access the P	Access the Primary NOAMP GUI as specified in <b>Appendix A</b> .										
2.	Active NOAMP VIP:	Main Menu: Status	Main Menu: Status & Manage -> Database										
		Filter* ▼ Info* ▼	Tasks ▼								— Sat Sep 30 04:01:59 2023		
	Select	Network Element	Server	Role	OAM Max HA Role	Application Max HA Role	Status	DB Level	OAM Repl Status	SIG Repl Status	Repl Status	Repl Audit Status	
	Main Menu	Site2_S2_NE_NO	OCUDR-DR-NOAMP-A	Network OAM&P	Spare	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicab	
		Site1_S1_NE_NO	OCUDR-NOAMP-B	Network OAM&P	Standby	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicat	
	→ Status & Manage → Databaseas shown on the	Site1_S1_NE_SO	OCUDR-SOAM-A	System OAM	Standby	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicab	
		Site1_S1_NE_SO	OCUDR-MP1	MP	Standby	Active	Normal	0	Normal	Normal	Allowed	NotApplicat	
		Site2_S2_NE_NO	OCUDR-DR-NOAMP-B	Network OAM&P	Spare	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicat	
		Site2_S2_NE_SO	OCUDR-DR-SOAM-A	System OAM	Active	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicat	
		Site1_S1_NE_SO	OCUDR-SOAM-B	System OAM	Active	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicab	
	right.	Site2_S2_NE_SO	OCUDR-DR-MP4	MP	Standby	Active	Normal	0	Normal	Normal	Allowed	NotApplicat	
		Site1_S1_NE_NO	OCUDR-NOAMP-A	Network OAM&P	Active	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicat	
		Site2_S2_NE_S0	OCUDR-DR-SOAM-B	System OAM	Standby	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicab	
		Site1_S1_NE_S0	OCUDR-MP2	MP	Active	Active	Normal	0	Normal	Normal	Allowed	NotApplicab	
		Site2_S2_NE_S0	OCUDR-DR-MP3	MP	Active	Active	Normal	0	Normal	Normal	Allowed	NotApplicab	
3.	Record the name of the <b>SOAM</b> NE in the space provided to the right.	record the na	ormation provide me of the SOAI vork Element	<b>VI</b> Network E							ntion)		

**Procedure 7: Upgrade SOAM NE** 



**Procedure 7: Upgrade SOAM NE** 

Step	Procedure					Res	ult					
6.	Active NOAMP VIP:	Main Menu: S	tatus & Mana	ge -> Datal	oase (Filt	ered)						
	The user should be	Filter* ▼ Info	Tasks ▼									Sat Sep
	presented with the list of servers associated	Network Element	Server	Role	OAM Max HA Role	Application Max HA Role	Status	DB Level	OAM Repl Status	SIG Repl Status	Repl Status	Repl Audit Status
	with the <b>SOAM</b> NE.	Site1_S1_NE_S0	OCUDR-SOAM-A	System OAM	Standby	N/A	Normal	0	Normal	NotApplicab le	Allowed	NotApplicab le
		Site1_S1_NE_SO	OCUDR-SOAM-B	System OAM	Active	N/A	Normal	0	Normal	NotApplicab le	Allowed	NotApplicab le
		Site1_S1_NE_S0	OCUDR-MP2	MP	Active	Active	Normal	0	Normal	Normal	Allowed	NotApplicab le
		Site1_S1_NE_S0	OCUDR-MP1	MP	Standby	Active	Normal	0	Normal	Normal	Allowed	NotApplicab le
7.	Using the list of servers associated with the <b>SOAM</b> NE shown in the above Step	Identify the S					them in	the spa	ce provi	ded belo	w:	
	Record the Server names of the <b>SOAMs</b> associated with the <b>SOAM</b> Network Element.	Active SOA	<b>\М</b> :									
8.	Active NOAMP VIP:	Inspect KPI r KPIs are con Performance	sistent).	-								
9.	Active NOAMP VIP: Upgrade Server for the Standby SOAM Server.	Upgrade Ser specified in <u>A</u>		-			(identifi	ied in <b>St</b>	<b>ep</b> 9 of t	his Proc	edure) a	as
	!! WARNING !!  *** Verify the Dat									O STE	P 10.	
10.	Active NOAMP VIP:  Upgrade Server for the Active SOAM Server.	Upgrade Ser specified in					dentified	d in <b>Step</b>	<b>7</b> of this	s Proced	<i>lure</i> ) as	
		THIS P	ROCEDU	RE HAS	BEEN	COM	PLETE	D				

## 4.2.3 MP Upgrade

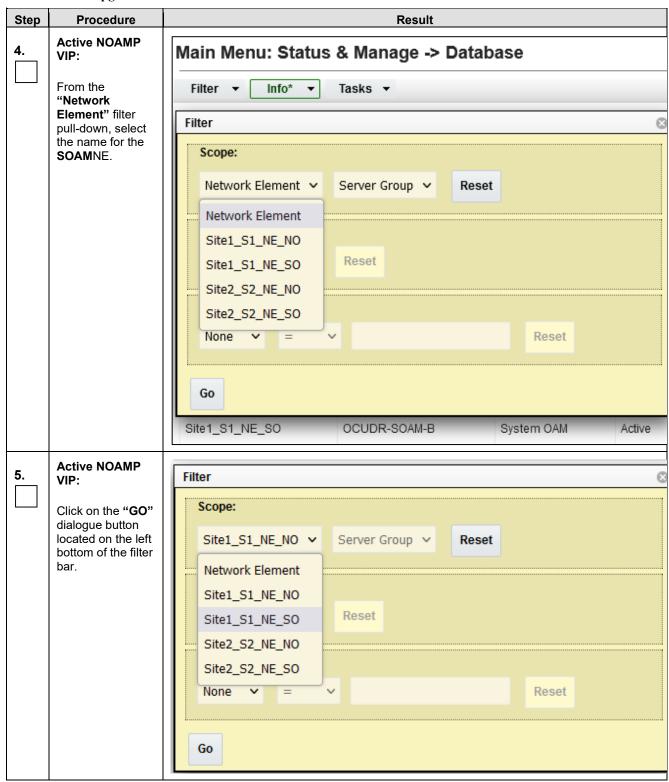
The following procedure details how to upgrade Oracle Communications User Data Repository MPs.

# 4.2.3.1 Upgrade MP NE

**Procedure 8: Upgrade MP NE** 

Step	Procedure				Result	t						
1.	Using the <b>VIP</b> address, access the Primary NOAMP GUI.	Access the P	Access the Primary NOAMP GUI as specified in <b>Appendix A.</b>									
2.	Active NOAMP	Main Menu: Status	s & Manage -> Database	)							Sat Sep 30 04	4:01:5
	•	Filter* ▼ Info* ▼	Tasks ▼									
	Select	Network Element	Server	Role	OAM Max HA Role	Application Max HA Role	Status	DB Level	OAM Repl Status	SIG Repl Status	Repl Status	Rep
		Site2_S2_NE_NO	OCUDR-DR-NOAMP-A	Network OAM&P	Spare	N/A	Normal	0	Normal	NotApplicable	Allowed	Not
	Main Manu	Site1_S1_NE_NO	OCUDR-NOAMP-B	Network OAM&P	Standby	N/A	Normal	0	Normal	NotApplicable	Allowed	Not
	Main Menu	Site1_S1_NE_SO	OCUDR-SOAM-A	System OAM	Standby	N/A	Normal	0	Normal	NotApplicable	Allowed	Not
	→ Status &	Site1_S1_NE_SO	OCUDR-MP1	MP	Standby	Active	Normal	0	Normal	Normal	Allowed	Not
	Manage	Site2_S2_NE_NO	OCUDR-DR-NOAMP-B	Network OAM&P	Spare	N/A	Normal	0	Normal	NotApplicable	Allowed	Note
	→Database	Site2_S2_NE_SO	OCUDR-DR-SOAM-A	System OAM	Active	N/A	Normal	0	Normal	NotApplicable	Allowed	Not
	Database	Site1_S1_NE_S0	OCUDR-SOAM-B	System OAM	Active	N/A	Normal	0	Normal	NotApplicable	Allowed	Not
	_	Site2_S2_NE_SO	OCUDR-DR-MP4	MP	Standby	Active	Normal	0	Normal	Normal	Allowed	Not
	as shown on	Site1_S1_NE_NO	OCUDR-NOAMP-A	Network OAM&P	Active	N/A	Normal	0	Normal	NotApplicable	Allowed	Not
	the right.	Site2_S2_NE_SO	OCUDR-DR-SOAM-B	System OAM	Standby	N/A	Normal	0	Normal	NotApplicable	Allowed	Not
	g	Site1_S1_NE_S0	OCUDR-MP2	MP	Active	Active	Normal	0	Normal	Normal	Allowed	Note
		Site2_S2_NE_SO	OCUDR-DR-MP3	MP	Active	Active	Normal	0	Normal	Normal	Allowed	Note
3.	Record the name of the <b>SOAM</b> NE in the space provided to the right.	record the na	ormation provide me of the SOAI vork Element	<b>VI</b> Network E							ntion)	

**Procedure 8: Upgrade MP NE** 



**Procedure 8: Upgrade MP NE** 

Step	Procedure					Resul	t							
6.	Active NOAMP	Main Menu: Status & Manage -> Database (Filtered)												
	<b>VIII</b> .	Filter* V Info* V Tasks V												
	The user should be presented with	Network Element	Server	Role	OAM Max HA Role	Application Max HA Role	Status	DB Level	OAM Repl Status	SIG Repl Status	Repl Status	Repl Aud Status		
	the list of MP servers	Site1_S1_NE_SO	OCUDR-SOAM-A	System OAM	Standby	N/A	Normal	0	Normal	NotApplicab le	Allowed	NotApplic le		
	associated with	Site1_S1_NE_S0	OCUDR-SOAM-B	System OAM	Active	N/A	Normal	0	Normal	NotApplicab le	Allowed	NotApplic le		
	the <b>SOAM</b> NE.	Site1_S1_NE_S0	OCUDR-MP2	MP	Active	Active	Normal	0	Normal	Normal	Allowed	NotApplic le		
		Site1_S1_NE_SO	OCUDR-MP1	MP	Standby	Active	Normal	0	Normal	Normal	Allowed	NotApplic le		
	servers associated with the SOAM NE shown in the above Step  Record the Server names of the MPs associated with the SOAM Network Element.	MP1:				P3: P4:				_				
8.	Upgrade MP Servers	In a multi-act on the Diame be handling l upgrades wh	eter networl ive traffic.	k traffic m Oracle C	nust be o	consider ications	ed sind User D	ce any M ata Rep	IP being ository s	upgrade hall sup	ed will n port	ot		
9.	Active NOAMP VIP:  Upgrade server for the first MP server to be upgraded (start with the MP from the standby SOAM group)	Upgrade Ser <u>Appendix</u> C Note – After automatical	.1 Upgrade selecting	Server the "upg	ırade s	erver" b	utton,	the con	nection	s for the				

### **Procedure 8: Upgrade MP NE**

Step	Procedure	Result			
10.	For low capacity Configurations: Record the server name of the MP that was upgraded from the standby SOAM group. Repeat steps 9 -11 for the MP server at the active SOAM group.	"Check off" the associated Check Box as Steps 9- 10 are completed for each MP.  MP1:  MP2:  MP3:			
	For Normal Capacity C-Class Configuration, Record the Server names of the 2 MPs that were upgraded from the standby SOAM Group. Repeat steps 10-11 for the MPs.	☐ MP4:			
		THIS PROCEDURE HAS BEEN COMPLETED			
4.2	4.2.4 Perform Health Check (Post SOAM Upgrade)				

This procedure is part of Software Upgrade Preparation and is used to determine the health and
status of the Oracle Communications User Data Repository network and servers.
Execute Health Check procedures as specified in Appendix B.

## 4.3 Accept/Backout upgrade of VM to VM upgrade

**Prerequisite:** Make sure section 4.1 and 4.2 are completed.

Please use **Appenidx E** to accept the upgrade.



NOTE:

Once the upgrade is accepted for a server, that server will not be allowed to backout to previous release from which the upgrade was done

Please use chapter 7 - Recovery Procedures for backout

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### 5. BARE METAL MIGRATION FROM UDR-12.11.X TO UDR-15.0

## 5.1 Bare Metal to Virtual Machine Migration Without Split

Use this procedure when the subscriber DB size on the existing BM deployment can be accommodated on the supported VM profiles on UDR 15.0. For details on subscriber DB size supported on different VM profiles, refer to Appendix G in Cloud Installation and Configuration Guide.

**Note:** There would be no rollback procedure since a new set of VMs are created and added to the existing deployments. For rollback, the BM deployments can be made Active.

This procedure is used to migrate the BM setup to VM based setup where DB will be synced from BM site to VM site and then we follow the dual image upgrade procedure to perform upgrade on VM based site to 15.0 UDR from UDR-12.11.x. Once VM site is upgraded to 15.0, thereafter we failover the BM site. Here we will be using new IPs.

Prerequisite: Take full database back up using Procedure 4: Full Database Backup

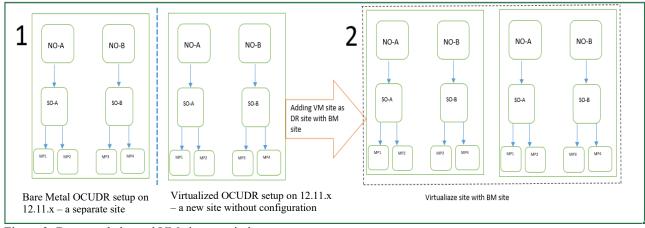


Figure 3: Baremetal site and VM site association

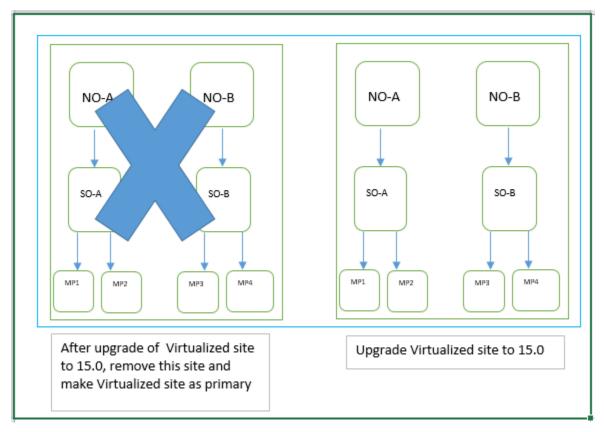


Figure 4: Seperation of BM site from VM site after upgrade to UDR-15.0

### Procedure 9: Migration procedure from BM to VM

Step	Procedure	Result						
	<b>Note:</b> There would be no rollback procedure since a new set of VMs are created and added to the existing deployments. For rollback, the BM deployments can be made Active.							
1.	Choose the VM profile which can accomodate the DB from the Appendix G of Cloud Installation&Configur ation Guide	Choose the profile for NOAMP, SOAM and MP before creating VM for them						
2.	Create VM guest in same number as we have nodes in BM using 'cloud installation & configuration' guide	Create the VM guests using the Section 4.0 Cloud Creation with UDR-12.11.x						
3.	Login to Active NOAMP GUI using Appendix A on BM	Logged in Active NOAMP GUI						

Step	Procedure			Result			
			v set of VMs are cre	eated and added to the existing deployments. For			
rollbac	ck, the BM deployments	can be made Active.					
4.	Add VM guest as spare site to BM site using Cloud Installation and Configuration Guide of UDR-12.11.x	We will have two sites BM site (exiting site) and VM site as spare site. Use below section of Cloud instllation & Configuration guide to add VM site with BM site 5.2 Create Configuration for Remaining Servers 5.3 Apply Configuration to Remaining Servers 5.4 Configure XSI Networks (All SOAM Sites) 6.0 OAM PAIRING 7.0 APPLICATION CONFIGURATION  Note: Use Active NOAMP GUI of BM for configuration					
5.	Make VM site as active site and BM site as spare site		nage -> HA and change the "Max Allowed HA des of BM site as below:  HA [Edit]				
		Hostname	Max Allowed HA Role	Description			
		UDRPV01-S1-NOAMP-A	Spare v	The maximum desired HA Role for UDRPV01-S1-NOAMP-A			
		UDRPV01-S1-NOAMP-B	Spare v	The maximum desired HA Role for UDRPV01-S1-NOAMP-B			
6.	Configure the Sh connection to OCPM from all MPs of VM site	Verify that all MPs of Go to <i>Main Menu: S</i> a		ving SH traffic.  > KPIs and verify all requests are successful			
7.	Perform the Dual Image Upgrade on VM site using 4.1 and 4.2	Upgrade all server of	VM site using the	section of 4.1 and 4.2			

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	There would be no rollb ck, the BM deployments  After suucessful DIU of VM site, remove	ack procedure since a new set of VMs are created and added to the existing deployments. For can be made Active.  1- First remove Sh connection to all MPs of BM site
8.		1 First remove Sh connection to all MPs of RM site
	BM site from VM site	<ul> <li>Login to Active SOAM GUI using Appendix-A</li> <li>Go to Main Menu: Diameter -&gt; Maintenance -&gt; Connections and disable the connection using 'Disable' button</li> <li>Go to Main Menu: Diameter -&gt; Configuration -&gt; Connections and delete the connections using 'Delete' button</li> <li>Go to Main Menu: Diameter -&gt; Configuration -&gt; Peer Nodes and delete the peer node using 'Delete' button</li> <li>Go to Main Menu: Diameter -&gt; Configuration -&gt; Local Nodes and delete the local nodes using 'Delete' button</li> </ul>
		<b>Note:</b> Only delete the connections, peer nodes and local nodes of BM site only.
		<ul> <li>2- Remove all MPs from its server group</li> <li>Login to Active NOAMP GUI using Appendix A</li> <li>Go to <i>Main Menu: Status &amp; Manage -&gt; HA</i> and make "Max Allowed HA role to OSS"</li> <li>Go to <i>Main Menu: Configuration -&gt; Server Groups</i> and remove from MP server group using 'Edit' button and then delete the server group too</li> </ul>
		<ul> <li>3- Delete the MP server from server screen of active NOAMP GUI [VM site]</li> <li>Go to <i>Main Menu: Configuration -&gt; Server</i> and delete all MP servers using 'Delete' button</li> </ul>
		<ul><li>4- After MP, remove SOAM nodes of BM site from its Server Group</li><li>Use step-2</li></ul>
		<ul> <li>5- Delete the SOAM server from server screen of active NOAMP GUI [VM site]</li> <li>• Use step-3</li> <li>6- At last, remove NOAMP nodes of BM from its server group</li> <li>• Use step-2</li> <li>7- Delete NOAMP server from server screen of active NOAMP GUI [VM site]</li> </ul>
		• Use step-3
		8- Finally delete the NE files of BM site from Active NOAMP of VM site Go to Main Menu: Configuration -> Networking -> Networks, click on symbol to delete the files
9.	After successful removal of BM site from VM site	All subscribers are migrated here in VM site.
		THIS PROCEDURE HAS BEEN COMPLETED

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## 5.2 Bare Metal to Virtual Machine Migration with Export/Import split procedures

Use this procedure when the subscriber DB size on the existing BM deployment is greater than the supporte capacities on VM profiles. For details on subscriber DB size supported on different VM profiles, refer to Appendix G in Cloud Installation and Configuration Guide.

This procedure is used to migrate the BM setup to VM based setup where Subscribers will be imported in two or more VM based setup installed in UDR-15.0 using EXPORT/IMPORT tools provided by UDR.

**Note**: There would be no rollback procedure since a new set of VMs are created and added to the existing deployments. For rollback, the BM deployments can be made Active.

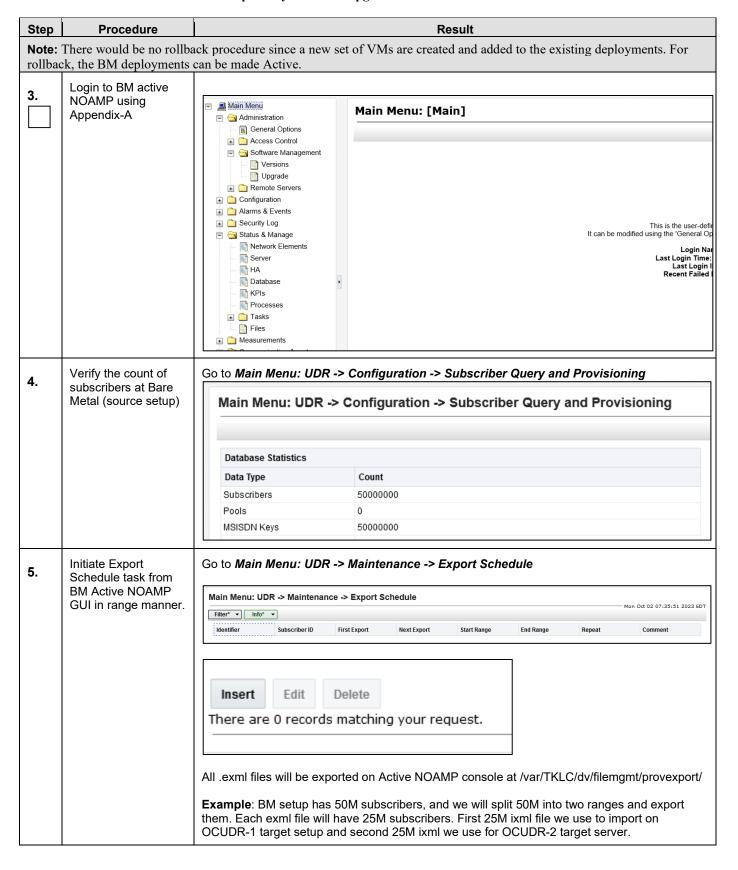


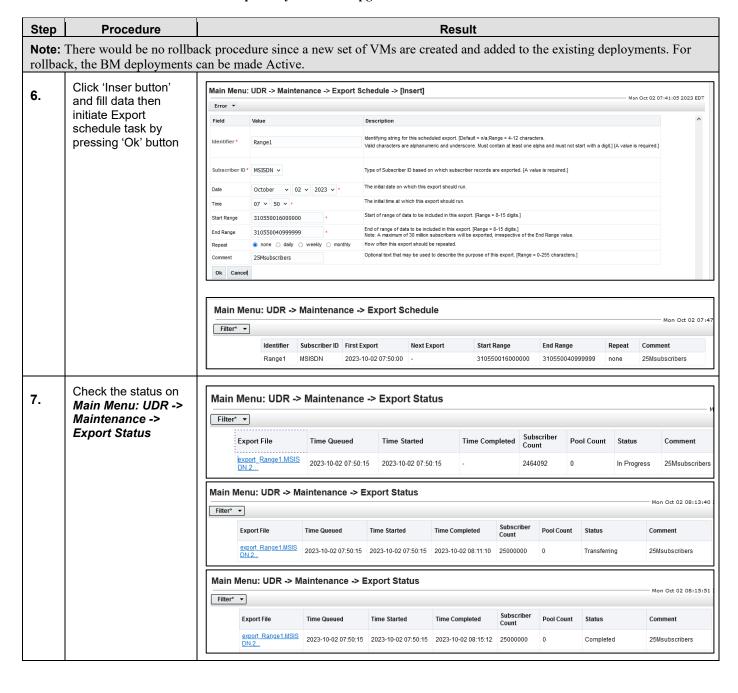
Figure 5: Subscriber Migration to Cloud OCUDR from Bare metal OCUDR

Prerequisite: Take full database back up using Procedure 4: Full Database Backup

Procedure 10: Migration procedure from BM to VM using Export/Import tool

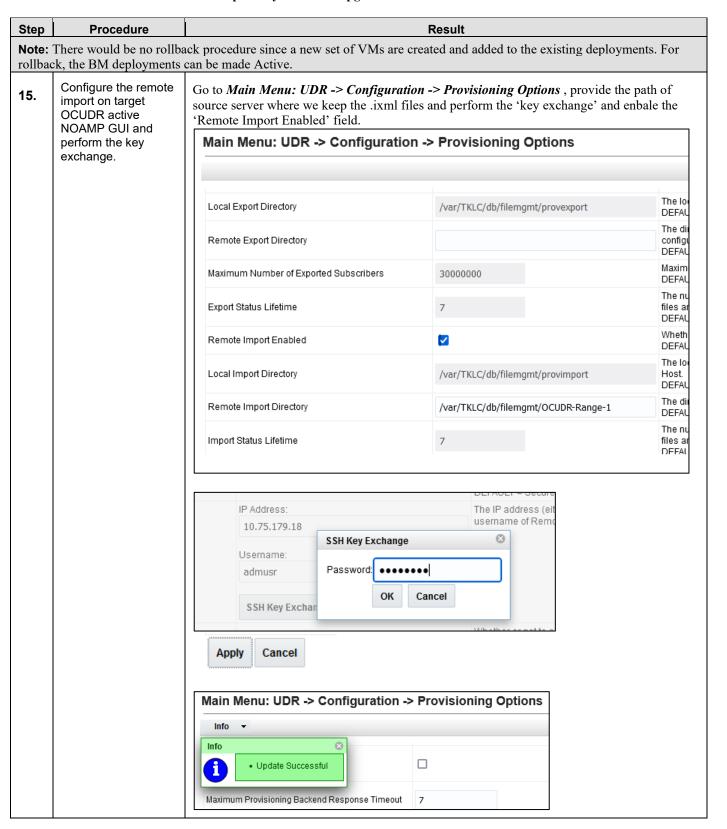
Step	Procedure	Result						
	<b>Note:</b> There would be no rollback procedure since a new set of VMs are created and added to the existing deployments. For rollback, the BM deployments can be made Active.							
1.	Refer the Appendix G of Cloud Install Guide for VM profile	Choose the NOAMP, SOAM and MP profiles for VM creation						
2.	Create VM setup	Create a new setup vm based and configure them with UDR-15.0 using cloud installation and configuration guide of UDR-15.0 <i>CloudInstallationAndConfigurationGuide-UDR-15.0.docx</i> , section 4.0 for creating guest and sections-5.0,6.0 and 7.0 to configure the setup						

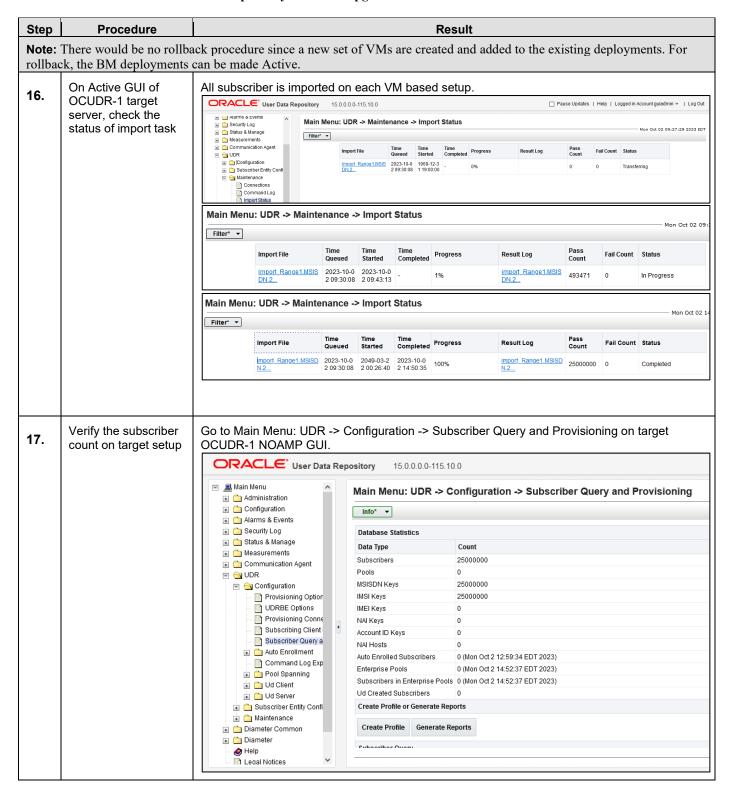


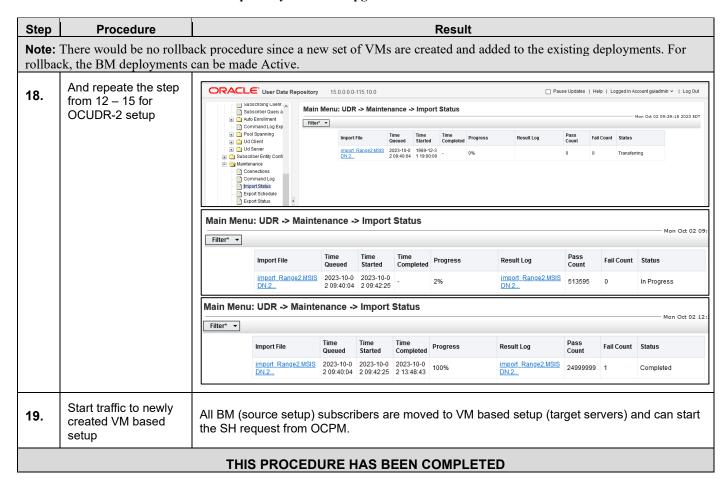


Step	Procedure	е	Result									
					ew set of VM	Is are create	d and a	dded to t	the existin	ng deployments. For		
rollbac	ck, the BM deploy	yments	can be made	e Active.								
8.	Repeate step-3 to	Main M	enu: UDR -> Maintenance -> Export Schedule  Mon Oct 02 08:01:55 2023 EDT									
	step-5 for 2 <sup>nd</sup>	Identifie	_	ber ID First Exp	ort Next Expo	rt Start Range	e En	d Range	Repeat	Comment		
	range export	Ranget			02 07:50:00 2023-10-0			0550040999999	none	25Msubscribers		
		Range2	2 MSISDN	2023-10-	02 08:05:00 -	310550041	000000 310	0550065999999	none	25Msubscribers		
		Main N	lenu: UDR -> Ma	aintenance -> E	xport Status					Mon Oct 02 08:15:51 20		
		Filter*	•									
			Export File	Time Queued	Time Started	Time Completed	Subscriber Count	Pool Count	Status	Comment		
			export_Range1.MSIS DN.2	2023-10-02 07:50:15	2023-10-02 07:50:15	2023-10-02 08:15:12	25000000	0	Completed	25Msubscribers		
			export Range2.MSIS DN.2	2023-10-02 08:15:13	2023-10-02 08:15:13	-	0	0	Initializing	25Msubscribers		
		Main N	/lenu: UDR -> M	aintenance -> E	Export Status					Mon Oct 02 08:21:29		
		Filter*	▼							Mon oct oz dolzi za z		
			Export File	Time Queued	Time Started	Time Completed	Subscriber Count	Pool Count	Status	Comment		
			export_Range1.MSIS DN.2	2023-10-02 07:50:15	2023-10-02 07:50:15	2023-10-02 08:15:12	25000000	0	Completed	25Msubscribers		
			export_Range2.MSIS DN.2	2023-10-02 08:15:13	2023-10-02 08:15:13	2023-10-02 08:25:07	25000000	0	Completed	25Msubscribers		
9.	Login to Active NOAMP conso BM(Source)		Use your SSH client to connect to the server (ex. ssh, putty):  ssh <server address=""></server>									
	Server XMI IP (SSH):		<pre>login as: admusr password: <enter password=""></enter></pre>									
	SSH to server a login as root u			to root	su - r passwo	ord>						
10.	List out the exported files at provexport directory on Active NOAMP console		[root@UDRPV01-S1-NOAMP-A provexport]# Is -ltrh total 108G -export_Range1.MSISDN.202310020750.exml -export_Range2.MSISDN.202310020815.exml [root@UDRPV01-S1-NOAMP-A provexport]#									
11.	Create the directories on filemgmt area to place the ixml files		# mkdir		LC/db/fi LC/db/fi							
			# chmo	d 777 oc	UDR-Rang	re-1 OCUD	R-Ran	ige-2				

Step	Procedure	Result
	There would be no rollback, the BM deployments	ack procedure since a new set of VMs are created and added to the existing deployments. For can be made Active.
12.	Use the xmlconverter tool to convert the exml files to the ixml files	# /usr/TKLC/udr/bin/xmlconverter /var/TKLC/db/filemgmt/ <export file=""> /var/TKLC/db/filemgmt/<import file=""> create  Example:  [root@UDRPV01-S1-NOAMP-A filemgmt]# /usr/TKLC/udr/bin/xmlconverter /var/TKLC/db/filemgmt/provexport/export_Range1.MSISDN.202310020750.exml /var/TKLC/db/filemgmt/OCUDR-Range-1/import_Range1.MSISDN.202310020750.ixml create  Completed (25000004 of 25000004)  [root@UDRPV01-S1-NOAMP-A filemgmt]# /usr/TKLC/udr/bin/xmlconverter /var/TKLC/db/filemgmt/provexport/export_Range2.MSISDN.202310020815.exml /var/TKLC/db/filemgmt/OCUDR-Range-2/import_Range2.MSISDN.202310020815.ixml create  Completed (25000004 of 25000004)  [root@UDRPV01-S1-NOAMP-A filemgmt]#</import></export>
13.	Provide full permission to converted .ixml files	<pre>[root@UDRPV01-S1-NOAMP-A filemgmt]# ls OCUDR-Range-1 import_Range1.MSISDN.202310020750.ixml [root@UDRPV01-S1-NOAMP-A filemgmt]# ls OCUDR-Range-2 import_Range2.MSISDN.202310020815.ixml [root@UDRPV01-S1-NOAMP-A filemgmt]#</pre>
14.	Login to target OCUDR active NOAMP using Appendix-A	Main Menu: [Main]  Main Menu: [Main Menu: [Main]  Main Menu: [Main]  Main Menu: [Main]  Main Menu: [Main Menu: [Main]  Main Men







### 6. SINGLE SERVER UPGRADE

A 1-RMS server configuration is used for customer lab setup and for virtualization demonstration only. This configuration does not support HA and is not intended for production network. This One Server Lab RMS shall support the ability to perform and upgrade which allows all configuration data and database records to be carried forward to the next release.

## 6.1 Upgrading a Single Server

The following procedure below is ONLY for upgrading a one server Lab RMS.

**Procedure 11: Upgrade Single Server** 

Step	Procedure	Result
1.	Resize the disk of server	Use <u>Appendix H</u> to resize the disk of a server before initiating upgrade
<b>2</b> .	Identify NOAMP IP Address	Identify IP Address of the Single NOAMP Server to be upgraded.
3.	Server XMI IP (SSH): SSH to server and login as root user	Use your SSH client to connect to the server (ex. ssh, putty):  ssh <server address="">  login as: admusr password: <enter password="">  Switch to root su - password: <enter password=""></enter></enter></server>
4.	Copy and mount TPD 7.4 based ISO to the UDR server which is to be upgrded	# cp /var/TKLC/db/filemgmt/TPD.install-8.0.0.0.0_90.13.0- OracleLinux7.4-x86_64-DIU.iso /var/TKLC/upgrade/  # chmod 777 /var/TKLC/upgrade/TPD.install-8.0.0.0.0_90.13.0- OracleLinux7.4-x86_64-DIU.iso  # sudo mount /var/TKLC/upgrade/TPD.install-8.0.0.0.0_90.13.0- OracleLinux7.4-x86_64-DIU.iso /mnt/upgrade -o loop  Note: Please download DIU ISO from mos and upload to server at filemgmt area using ISO Administration and then copy to path: /var/TKLC/upgrade on server to upgrade.
5.	Make a directory, copy UDR DIU ISO and mount it	<pre># mkdir /var/TKLC/o18_diu Note: copy application DIU iso in filemgmt location as iso is &gt;9 GB # mount /var/TKLC/db/filemgmt/UDR-15.0.0.0.0_115.10.0-x86_64- DIU.iso/var/TKLC/o18_diu -o loop</pre>

**Procedure 11: Upgrade Single Server** 

Step	Procedure	Result
6.	Install and then apply upgrade of TPD 7.4 first	<pre># alarmMgrclear 32509;alarmMgrclear 32500 # /mnt/upgrade/upgrade/diUpgradeinstallignoreDevCheck - debug</pre>
		Output:  Migrating 152 directories  Migrating 845 files  Migrating 1 symlinks  Image install complete  ##################################
		<pre># alarmMgrclear 32509;alarmMgrclear 32500 # /var/TKLC/backout/diUpgradeapplyignoreDevCheck -debug</pre>
		Output: [root@OCUDR-DR-NOAMP-A filemgmt]
		Migrating 1 symlinks Enabling service upgrade Converting from MBR to GPT Updating bootloader Add md uuid to grub Unmounting images Performing reboot Inhibiting upgrade services
		Allowing upgrade services  [root@OCUDR-DR-NOAMP-A filemgmt]#  login as: admusr  admusr@10.75.180.18's password:  Last login: Sat Sep 30 06:44:19 2023 from 10.69.110.163  OCUDR VM from OVA file
		been accepted or rejected. Please accept or reject the   upgrade soon.       upgrade soon.
		Note: Server reboots after 'apply upgrade' finishes.

**Procedure 11: Upgrade Single Server** 

Step	Procedure	Result
7.	Accept upgrade of TPD 7.4	Note: Before accepting, please make sure 'Upgrade Applied' state is shown, use below command to show the status:  # /var/TKLC/backout/diUpgradestatus  Output:  [root@ocudr-dr-noamp-a admusr] # /var/TKLC/backout/diUpgradestatus  State: Upgrade Applied Status Messages:  - Performing early checks - Downloading upgrade data - Verifying image - Performing image pre-install - Configuring images - Identifying resources - Reserving image storage - Installing image
		- Performing image post-install - Verifying configuration sanity - Image install complete - Validating image pre-apply - Performing image pre-apply - Applying image - Performing configuration export - Performing image post-apply - Image Apply Complete [root@ocudr-dr-noamp-a admusr]#
		Note: If we don't need to proceed further upgrade then we can reject the upgrade at this stage ,using below step  # /var/TKLC/backout/diUpgrade -reject Skip the above step if we want to continue upgrade  # /var/TKLC/backout/diUpgradeaccept
		Output:  [root@ocudr-dr-noamp-a admusr] # /var/TKLC/backout/diUpgradeaccept Resuming from state STATE_UPGRADE_APPLIED Transitioning from 'Upgrade Applied' to 'Accepting Upgrade' Enabling service rebootcheck ##################################
		Performing image post-accept Running postAccept() for DIUpgrade::Policy::P20TPD upgrade policy Running postAccept() for DIUpgrade::Policy::P36APPappworks upgrade policy Running postAccept() for DIUpgrade::Policy::P38APPappwormmon upgrade policy Running postAccept() for DIUpgrade::Policy::P39APPdup upgrade policy Running postAccept() for DIUpgrade::Policy::P42APPcomagent upgrade policy Running postAccept() for DIUpgrade::Policy::P43APPccl upgrade policy Running postAccept() for DIUpgrade::Policy::P50APPudr upgrade policy Creating alarm script: /tmp/vu3svF51J1 ###################################

# **Procedure 11: Upgrade Single Server**

Step	Procedure	Result
8.	Update fstab and recreate filemgmt directory	<pre># vim /etc/fstab Add below line at bottom /dev/vgroot/filemgmt /var/TKLC/db/filemgmt ext4 defaults 12 # mkdir -p /var/TKLC/db/filemgmt # mount -a</pre>

**Procedure 11: Upgrade Single Server** 

Step	Procedure	Result
9.	Mount UDR DIU iso and first install and then upgrade	<pre># mount /var/TKLC/db/filemgmt/UDR-15.0.0.0.0_115.10.0-x86_64- DIU.iso /mnt/upgrade -o loop</pre>
		# alarmMgrclear 32509;alarmMgrclear 32500
		<pre># /mnt/upgrade/upgrade/diUpgradeinstallignoreDevCheck - debug</pre>
		Output: Migrating 76 directories
		Migrating 372 files Migrating 1 symlinks
		Image install complete
		# INSTALL COMPLETE #
		<pre>####################################</pre>
		# alarmMgrclear 32509;alarmMgrclear 32500
		# /var/TKLC/backout/diUpgradeapplyignoreDevCheck -debug
		Output:
		<pre>[root@OCUDR-DR-NOAMP-A admusr]# /var/TKLC/backout/diUpgradestatus State: Upgrade Applied Status Messages:</pre>
		- Performing early checks - Downloading upgrade data
		- Verifying image - Performing image pre-install
		- Configuring images - Identifying resources
		<ul><li>Reserving image storage</li><li>Installing image</li></ul>
		<ul><li>Performing image post-install</li><li>Verifying configuration sanity</li></ul>
		- Image install complete
		<ul><li>Validating image pre-apply</li><li>Performing image pre-apply</li></ul>
		<ul><li>Applying image</li><li>Performing configuration export</li></ul>
		- Performing image post-apply
		- Image Apply Complete [root@OCUDR-DR-NOAMP-A admusr]#
		NOTE:1: After reboot, upgrade post apply takes time so keep checking status on console.  NOTE:2: During the upgrade you might see the following expected alarms. Not all servers have all alarms:
		Alarm ID = <b>31101</b> (DB Replication to a slave DB has failed)
		Alarm ID = 31106(DB Merging to a parent Merge Node has failed)
		Alarm ID = 31107(DB Merging from a child source Node has failed) Alarm ID = 31114 (DB Replication of configuration data via)
		Alarm ID = 13071 No northbound Provisioning Connections)
		Alarm ID = 10073 (Server Group Max Allowed HA Role Warning) Alarm ID = 10075 (Application processes have been manually stopped)
		Alarm ID = 32515 (Server HA Failover Inhibited)
		Alarm ID = 31283 (HA Highly available server failed to receive) Alarm ID = 31226 (The High Availability Status is degraded)

# **Procedure 11: Upgrade Single Server**

Step	Procedure	Result
10.	Accept the upgrade	
		Accept upgrade as specified in Procedure 12: Accept Upgrade.
11.	Identify SOAM IP Address	Identify IP Address of the Single SOAM Server to be upgraded.
12.	Upgrade SOAM Server	Repeat steps 2 through 9 for the SOAM Server
13.	Identify MP IP Address	Identify IP Address of the Single MP Server to be upgraded.
14.	Upgrade MP Server	Repeat Steps 2 through 9 for the MP Server
		THIS PROCEDURE HAS BEEN COMPLETED

### 7. RECOVERY PROCEDURES

Upgrade procedure recovery issues should be directed to the My Oracle Support (<u>Appendix I</u>). Persons performing the upgrade should be familiar with these documents.

Recovery procedures are covered under the Disaster Recovery Guide. Execute this section only if there is a problem and it is desired to revert back to the pre-upgrade version of the software.



!! WARNING !!

Do not attempt to perform these backout procedures without first contacting the My Oracle Support. Refer to Appendix I.



!! WARNING !! Backout procedures will cause traffic loss!



NOTES:

These recovery procedures are provided for the Backout of an Upgrade ONLY! (i.e., for the Backout from a failed target release to the previously installed release).

Backout of an initial installation is not supported!

### 7.1 Order of Backout

The following list displays the order to backout the Servers (Primary and DR sites):

- 1. Site 1 MPs
- 2. Site 2 MPs (DR site)
- 3. Site 1 SOAMs (Active/Standby)
- 4. Site 2 SOAMs (DR site)
- 5. DR NOAMPs (Spares)
- 6. Primary Standby NOAMP
- 7. Primary Active NOAMP

### 7.2 Backout Setup

Identify IP addresses of all servers that need to be backed out.

- 1. Select Administration → Software Management → Upgrade
- 2. Based on the "Application Version" Column, identify all the hostnames that need to be backed out.
- 3. Select Configuration → Servers
- 4. Identify the IMI IP addresses of all the hostnames identified in step 2. These are required to access the server when performing the backout.

The reason to execute a backout has a direct impact on any additional backout preparation that must be done. The Backout procedure will cause traffic loss.

**NOTE:** Verify that the two backup archive files created using the procedure in 4.1.2.2 Full Database Backup (All Network Elements, All Servers) are present on every server that is to be backed-out. These archive files are located in the **/var/TKLC/db/filemgmt** directory and have different filenames than other database backup files.

The filenames will have the format:

- Backup.<application>.<server>.FullDBParts.<role>.<date time>.UPG.tar.bz2
- Backup.<application>.<server>.FullRunEnv.<role>.<date time>.UPG.tar.bz2

### 7.3 Backout of SOAM / MP

Procedure 12: Backout of SOAM / MP

Step	Procedure	Result					
1.	Using the <b>VIP</b> address, access the Primary NOAMP GUI.	Access the Primary NOAMP GUI as specified in <b>Appendix A</b> .					
2.	Active NOAMP VIP:  Select  Main Menu → Status & Manage	Main Menu: Status & I	Manage -> Network Elements				
	→ Network Elements	Network Element Name	Customer Router Monitoring				
	as shown on the	Site1_S1_NE_NO	Disabled				
	right.	Site1_S1_NE_SO	Disabled				
		Site2_S2_NE_NO	Disabled				
		Site2_S2_NE_SO	Disabled				
3.	Record the name of the <b>SOAM</b> Network Element to be downgraded (backed out)	Record the name of the SOAM Network Element which will be "backed out"  SOAM Network Element:					

**Procedure 12: Backout of SOAM / MP** 

Step	Procedure	Result							
4.	Active NOAMP VIP:	Main Menu: Sta	tus & Manage -	> Server					
	Select	Filter*   Filter*							
	Main Menu → Status & Manage	Server Hostname	Network Element	Appl State	Alm	DB	Reporting Status	Proc	
	→Server	OCUDR-DR-MP3	Site2_S2_NE_SO	Enabled	Err	Norm	Norm	Norm	
	as shown on the	OCUDR-DR-MP4	Site2_S2_NE_SO	Enabled	Err	Norm	Norm	Norm	
	right.	OCUDR-DR-NOAMP-A	Site2_S2_NE_NO	Enabled	Warn	Norm	Norm	Norm	
		OCUDR-DR-NOAMP-E	Site2_S2_NE_NO	Enabled	Warn	Norm	Norm	Norm	
		OCUDR-DR-SOAM-A	Site2_S2_NE_SO	Enabled	Norm	Norm	Norm	Norm	
		OCUDR-DR-SOAM-B	Site2_S2_NE_SO	Enabled	Norm	Norm	Norm	Norm	
		OCUDR-MP1	Site1_S1_NE_SO	Enabled	Err	Norm	Norm	Norm	
		OCUDR-MP2	Site1_S1_NE_SO	Enabled	Err	Norm	Norm	Norm	
		OCUDR-NOAMP-A	Site1_S1_NE_NO	Enabled	Err	Norm	Norm	Norm	
		OCUDR-NOAMP-B	Site1_S1_NE_NO	Enabled	Norm	Norm	Norm	Norm	
		OCUDR-SOAM-A	Site1_S1_NE_SO	Enabled	Norm	Norm	Norm	Norm	
		OCUDR-SOAM-B	Site1_S1_NE_SO	Enabled	Norm	Norm	Norm	Norm	
		000011100711110	0.101_01_112_00	Liidbidd	1101111	1101111	1401111	1401111	
	1) From the Status & Manage→ Server filter pull-down, select the name for the SOAM NE.  2) Click on the "GO" dialogue button located on the right end of the filter bar	Scope: Site1_S1_NE_S  Display Filter: None	O V Server Gro	up V Re	eset	Rese	t		
6.	Active NOAMP VIP:	Main Menu: S	tatus & Mana	ge -> Ser	ver (Filtered	d)			
	The user should be presented with the list of servers	Filter ▼							
	associated with the SOAM NE.	Server Hostname	Network Element	Appl State	Alm	DB	Reporting Status	Proc	
	Identify each	OCUDR-MP1	Site1_S1_NE_SO	Enabled	Err	Norm	Norm	Norm	
	"Server Hostname"	OOLIDD HDO	Sito1 S1 NE SO	Enabled	Err	Norm	Norm	Norm	
		OCUDR-MP2	SILET STINE SU						
	and its associated		Site1_S1_NE_SO						
		OCUDR-SOAM-A OCUDR-SOAM-B	Site1_S1_NE_SO Site1_S1_NE_SO	Enabled Enabled	Norm		Norm	Norm Norm	

### **Procedure 12: Backout of SOAM / MP**

Step	Procedure	Result				
7.	Using the list of servers associated with the <b>SOAM NE</b> shown in the above Step	Identify the SOAM "Server" names and record them in the space provided below:  Standby SOAM:  Active SOAM:				
	Record the Server names of the <b>MPs</b> associated with the <b>SOAM NE</b> .	MP1: MP3: MP2: MP4:				
8.	Active NOAMP VIP:					
	Referencing the list of servers recorded in <b>Step7</b> ,execute <b>Appendix D</b> for the <b>MP1 Server</b> .	<b>Backout</b> the target release for the <b>MP1 Server</b> as specified in <b>Appendix D</b> (Backout of a Server).				
9.	1) Record the Server names of the MPs associated with the SOAM NE.  2) Beginning with MP2, execute Appendix D for each MP Server associated with SOAM NE  3) "Check off" each Check Box as Appendix Dis completed for the MP Server listed to its right.	Record the Server name of each MP to be "Backed Out" in the space provided below: "Check off" the associated Check Box as Appendix Dis completed for each MP.    MP1:				
10.	Active NOAMP VIP:  Execute Appendix D for the Standby SOAM Server.	Backout the target release for the Standby SOAM Server as specified in Appendix D (Backout of a Server).				
11.	Active NOAMP VIP:  Execute Appendix D for the Active SOAM Server.	Backout the target release for the Active SOAM Server as specified in Appendix D (Backout of a Server).				

### **Procedure 12: Backout of SOAM / MP**

Step	Procedure	Result			
12.	Active NOAMP VIP:  Execute Health Check at this time only if no other servers require back Out. Otherwise, proceed with the next Backout.	Execute Health Check procedures (Post Backout) as specified in <b>Appendix B</b> , if backout procedures have been completed for all required servers.			
	THIS PROCEDURE HAS BEEN COMPLETED				

## 7.4 Backout of DR NOAMP NE

**Procedure 13: Backout of DR NOAMP NE** 

Step	Procedure		Result					
1.	Using the <b>VIP</b> address, access the Primary NOAMP GUI.	Access the Primary N	Access the Primary NOAMP GUI as specified in <b>Appendix A</b> .					
2	Active NOAMP VIP:							
2.	Select	Main Menu:	Status & I	Manage	-> Networ	k Ele	ments	
	Main Menu → Status & Manage	Filter* ▼						
	→ Network Elements	Network Eleme	nt Name		Customer Route	er Monit	oring	
	as shown on the right.	Site1_S1_NE_N	10		Disabled			
		Site1_S1_NE_S	80		Disabled			
		Site2_S2_NE_N	10		Disabled			
		Site2_S2_NE_S	80		Disabled			
4.	to be downgraded (backed out) in the space provided to the right.  Active NOAMP VIP:		DR NOAMP NE:  Main Menu: Status & Manage -> Server					
	Select	Filter* ▼						
	Main Menu → Status & Manage	Server Hostname	Network Element	Appl State	Alm	DB	Reporting Status	Proc
	→Server	OCUDR-DR-MP3	Site2_S2_NE_SO	Enabled	Err	Norm	Norm	Norm
	as shown on the	OCUDR-DR-MP4	Site2_S2_NE_S0	Enabled	Err	Norm	Norm	Norm
	right.	OCUDR-DR-NOAMP-A	Site2_S2_NE_NO	Enabled	Warn	Norm	Norm	Norm
		OCUDR-DR-NOAMP-B	Site2_S2_NE_NO	Enabled	Warn	Norm	Norm	Norm
		OCUDR-DR-SOAM-A	Site2_S2_NE_S0	Enabled	Norm	Norm	Norm	Norm
		OCUDR-DR-SOAM-B	Site2_S2_NE_SO	Enabled	Norm	Norm	Norm	Norm
		OCUDR-MP1	Site1_S1_NE_SO	Enabled	Err	Norm	Norm	Norm
		OCUDR-MP2	Site1_S1_NE_SO	Enabled	Err	Norm	Norm	Norm
		OCUDR-NOAMP-A	Site1_S1_NE_NO	Enabled	Err	Norm	Norm	Norm
		OCUDR-NOAMP-B	Site1_S1_NE_NO	Enabled	Norm	Norm	Norm	Norm
		OCUDR-SOAM-A	Site1_S1_NE_SO	Enabled	Norm	Norm	Norm	Norm
		OCUDR-SOAM-B	Site1_S1_NE_S0	Enabled	Norm	Norm	Norm	Norm
		_						

**Procedure 13: Backout of DR NOAMP NE** 

Step	Procedure	Result
5.	Active NOAMP VIP:  1) From the Status & Manage→ Server filter pull-down, select the name for the DR NOAMP NE.  2) Click on the "GO" dialogue button located on the right end of the filter bar	Scope:  Site2_S2_NE_NO  Server Group  Reset  Display Filter:  None  Reset
6.	Active NOAMP VIP:  The user should be presented with the list of servers associated with the DR NOAMP NE.  Identify each "Server Hostname" and its associated "Reporting Status" and "Appl State".	Main Menu: Status & Manage → Server (Filtered)  Filter* ▼  Server Hostname Network Element Appl State Alm DB Reporting Status Proc Status  OCUDR-DR-NOAMP-A Site2_S2_NE_NO Enabled Warn Norm Norm Norm COUDR-DR-NOAMP-B Site2_S2_NE_NO Enabled Norm Norm Norm Morm Morm Morm Morm Morm Morm Morm M
7.	Using the list of servers associated with the DR NOAMP NE shown in the above Step, record the Server names associated with the DR NOAMP NE.	Identify the DR NOAMP "Server" names and record them in the space provided below:  Standby DR NOAMP:  Active DR NOAMP:
8.	Active NOAMP VIP:  Execute Appendix D for the first Spare - DR NOAMP Server	Backout the target release for the Spare DR NOAMP Server as specified in Appendix D (Backout of a Single Server).
9.	Active NOAMP VIP:  Execute Appendix D for the second Spare - DR NOAMP Server.	Backout the target release for the Spare DR NOAMP Server as specified in Appendix D (Backout of a Single Server).

### **Procedure 13: Backout of DR NOAMP NE**

Step	Procedure	Result			
10.	Active NOAMP VIP:  Execute Health Check at this time only if no other servers require back Out. Otherwise, proceed with the next Backout	Execute Health Check procedures (Post Backout) as specified in <b>Appendix B</b> , if Backout procedures have been completed for all required servers.			
	THIS PROCEDURE HAS BEEN COMPLETED				

# 7.5 Backout of Primary NOAMP NE

**Procedure 14: Backout of Primary NOAMP NE** 

Step	Procedure	Result										
1.	Using the <b>VIP</b> address, access the Primary NOAMP GUI.	Access the Primary NOAMP GUI as specified in <b>Appendix A</b> .										
	Active NOAMP VIP:	_										
2.	Select	Main Menu: Status & Manage -> Network Elements										
	Main Menu → Status & Manage		Filter* ▼									
	→Network Elements		Network Element Name Customer Router Monitoring									
	as shown on the right.		Site1_S1_NE_NO			Disabled						
			Site1_S1_NE_S	0		Disabled						
			Site2_S2_NE_N	10		Disabled						
			Site2_S2_NE_S	0		Disabled						
		L										
3.	Record the name of the <b>NOAMP</b> NE to be downgraded ( <b>Backed</b> <b>out</b> ) in the space provided to the right.	Record the name of the Primary NOAMP NE which will be "Backed out".  Primary NOAMP NE:										
4.	Active NOAMP VIP:	Main Menu: Status & Manage -> Server										
	Select	Filter* ▼										
	Main Menu → Status & Manage → Server	s	Server Hostname	Network Element	Appl State	Alm	DB	Reporting Status	Proc			
		C	CUDR-DR-MP3	Site2_S2_NE_SO	Enabled	Err	Norm	Norm	Norm			
	as shown on the	C	CUDR-DR-MP4	Site2_S2_NE_SO	Enabled	Err	Norm	Norm	Norm			
	right.	C	CUDR-DR-NOAMP-A	Site2_S2_NE_NO	Enabled	Warn	Norm	Norm	Norm			
		C	CUDR-DR-NOAMP-B	Site2_S2_NE_NO	Enabled	Warn	Norm	Norm	Norm			
		C	OCUDR-DR-SOAM-A	Site2_S2_NE_SO	Enabled	Norm	Norm	Norm	Norm			
		C	CUDR-DR-SOAM-B	Site2_S2_NE_SO	Enabled	Norm	Norm	Norm	Norm			
			OCUDR-MP1	Site1_S1_NE_S0	Enabled	Err	Norm	Norm	Norm			
			CUDR-MP2	Site1_S1_NE_S0	Enabled	Err	Norm	Norm	Norm			
			OCUDR-NOAMP-A	Site1_S1_NE_NO	Enabled	Err	Norm	Norm	Norm			
			OCUDR-NOAMP-B	Site1_S1_NE_NO	Enabled	Norm	Norm	Norm	Norm			
			OCUDR-SOAM-A	Site1_S1_NE_S0	Enabled	Norm	Norm	Norm	Norm			
			CUDR-SOAM-B	Site1_S1_NE_S0	Enabled	Norm	Norm	Norm	Norm			
		C	DCUDR-SOAM-A	Site1_S1_NE_S0	Enabled	Norm	Norm	Norm	Norn			

**Procedure 14: Backout of Primary NOAMP NE** 

Step	Procedure	Result						
5.	Active NOAMP VIP:	Filter						
5.	1) From the <b>Status &amp; Manage/Server</b> filter pull-down, select the name for the <b>Primary NOAMP</b> NE.	Scope:  Site1_S1_NE_NO  Server Group  Reset  Display Filter:						
	2) Click on the " <b>GO</b> " dialogue button located on the right end of the filter bar	None V = V Reset						
6.	Active NOAMP VIP:  The user should be presented with the list of servers associated with the <b>Primary</b> NOAMP NE.	Main Menu: Status & Manage -> Server (Filtered)  Filter* ▼  Server Hostname Network Element Appl State Alm DB Reporting Proc Status						
	Identify each "Server Hostname" and its associated "Reporting Status" and "Appl State".	OCUDR-NOAMP-A Site1_S1_NE_NO Enabled Err Norm Norm Norm  OCUDR-NOAMP-B Site1_S1_NE_NO Enabled Norm Norm Norm Norm						
7.	Using the list of servers associated with the <b>Primary NOAMP</b> NE shown in the above Step  Record the Server names associated with the <b>Primary NOAMP</b> NE.	Identify the Primary NOAMP "Server" names and record them in the space provided below:  Standby Primary NOAMP:  Active Primary NOAMP:						
8.	Active NOAMP VIP:  Execute Appendix D for the Standby Primary NOAMP Server	Backout the target release for the Standby Primary NOAMP Server as specified in Appendix D (Backout of a Single Server).						
9.	Active NOAMP VIP:  Execute Appendix D for the Active Primary NOAMP Server.	Backout the target release for the Active Primary NOAMP Server as specified in Appendix D (Backout of a Single Server).						

# **Procedure 14: Backout of Primary NOAMP NE**

Step	Procedure	Result			
10.	Active NOAMP VIP:				
	Execute Health Check at this time only if no other servers require backout.	Execute Health Check procedures (Post Backout) as specified in <b>Appendix B</b> , if Backout procedures have been completed for all required servers.			
	THIS PROCEDURE HAS BEEN COMPLETED				

# APPENDIX A. ACCESSING THE OAM SERVER GUI (NOAMP / SOAM)

Appendix A: Accessing the OAM Server GUI (NOAMP / SOAM)

Step	Procedure	Result		
1.	Active OAM VIP:			
	1) Launch Internet Explorer or other and connect to the XMI Virtual IP	There's a problem with this website's security certificate		
	address (VIP) assigned to Active OAM site	This might mean that someone's trying to fool you or steal any info you send to the server. You should close this site immediately.		
	<b>2)</b> If a Certificate Error is received, click on the box	Go to my homepage instead		
	which states  "Proceed anyway."	⊗ Continue to this webpage (not recommended)		
2.	Active OAM VIP:	ORACLE°		
	The user should be presented the login screen shown on the right.	Oracle System Login		
		Sat Sep 30 05:00:38 2023 EDT		
	Login to the GUI using the default			
	user and password.	<b>Log In</b> Enter your username and password to log in		
		Failed login attempt via browser.		
		Username:		
		Password:		
		☐ Change password		
		Log In		
		Welcome to the Oracle System Login.		
		This application is designed to work with most modern HTML5 compliant browsers and uses both JavaScript and cookies. Please refer to the <u>Oracle Software Web Browser Support Policy</u> for details.		
		Unauthorized access is prohibited.		
	Oracle and Java are registered trademarks of Oracle Corporation and/or its affiliates. Other names may be trademarks of their respective owners.			
		Copyright © 2010, 2023, Oracle and/or its affiliates. All rights reserved.		

Appendix A: Accessing the OAM Server GUI (NOAMP / SOAM)

Step	Procedure	Result
3.	Active OAM VIP:  1) The user should be presented the Main Menu as shown on the right.  2) Verify that the message shown across the top of the right panel indicates that the browser is using the "VIP" connected to the Active OAM server.	Main Menu:    Administration   General Options   Access Control   Software Management   Versions   Upgrade   Network Servers   Configuration   Security Log   Natarns & Events   Security Log   Natwork Elements   Server   Hand   Database   Network Elements   Net
		THIS PROCEDURE HAS BEEN COMPLETED

#### APPENDIX B. HEALTH CHECK PROCEDURES

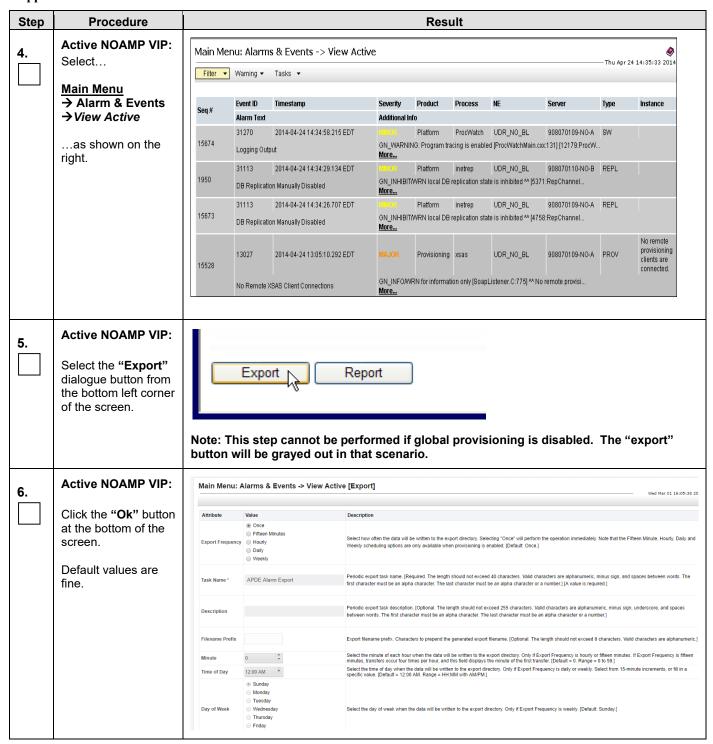
This procedure is part of Software Upgrade Preparation and is used to determine the health and status of the Oracle Communications User Data Repository network and servers.

Check off ( $\sqrt{}$ ) each step as it is completed. Boxes have been provided for this purpose under each step number.

**Appendix B: Health Check Procedures** 

Step	Procedure				Result					
1.	Using the <b>VIP</b> address, access the Primary NOAMP GUI.	Access the Primary NOAMP GUI as specified in <b>Appendix A</b> .								
2.	Active NOAMP VIP: Select	Main Menu: Status & Manage -> Server								
		Filter* ▼								
	Main Menu → Status & Manage	Server Hostname OCUDR-DR-MP3	Network Element Site2_S2_NE_SO	Appl State Enabled	Alm Err	DB Norm	Reporting Status Norm	Proc Norm		
	→Server	OCUDR-DR-MP4	Site2_S2_NE_S0	Enabled	Err	Norm	Norm	Norm		
	as shown on the	OCUDR-DR-NOAMP-A	Site2_S2_NE_NO	Enabled	Warn	Norm	Norm	Norm		
	right.	OCUDR-DR-NOAMP-B	Site2_S2_NE_NO	Enabled	Norm	Norm	Norm	Norm		
		OCUDR-DR-SOAM-A	Site2_S2_NE_SO	Enabled	Norm	Norm	Norm	Norm		
		OCUDR-DR-SOAM-B	Site2_S2_NE_S0	Enabled	Norm	Norm	Norm	Norm		
		OCUDR-MP1	Site1_S1_NE_S0	Enabled	Err	Norm	Norm	Norm		
		OCUDR-MP2	Site1_S1_NE_SO	Enabled	Err	Norm	Norm	Norm		
		OCUDR-NOAMP-A	Site1_S1_NE_NO	Enabled	Err	Norm	Norm	Norm		
		OCUDR-NOAMP-B	Site1_S1_NE_NO	Enabled	Norm	Norm	Norm	Norm		
		OCUDR-SOAM-A	Site1_S1_NE_SO	Enabled	Norm	Norm	Norm	Norm		
		OCUDR-SOAM-B	Site1_S1_NE_S0	Enabled	Norm	Norm	Norm	Norm		
3.	Active NOAMP VIP:	Verify that all server statuses show "Norm "as shown above.  Main Menu: Status & Manage -> Server								
	If any other server	Filter* ▼								
	statuses are present,	Server Hostname	Network Element	Appl State	Alm	DB	Reporting Status	Proc		
	they will appear in a colored box as	OCUDR-DR-MP3	Site2_S2_NE_S0	Enabled	Err	Norm	Norm	Norm		
	shown on the right.	OCUDR-DR-MP4	Site2_S2_NE_S0	Enabled	Err	Norm	Norm	Norm		
	onown on the right.	OCUDR-DR-NOAMP-A	Site2_S2_NE_NO	Enabled	Warn	Norm	Norm	Norm		
	NOTE: Other server	OCUDR-DR-NOAMP-B	Site2_S2_NE_NO	Enabled	Norm	Norm	Norm	Norm		
	states include "Err,	OCUDR-DR-SOAM-A	Site2_S2_NE_S0	Enabled	Norm	Norm	Norm	Norm		
	Warn, Man, Unk	OCUDR-DR-SOAM-B	Site2_S2_NE_S0	Enabled	Norm	Norm	Norm	Norm		
	and Disabled".	OCUDR-MP1	Site1_S1_NE_SO	Enabled	Err	Norm	Norm	Norm		
		OCUDR-MP2	Site1_S1_NE_SO	Enabled	Err	Norm	Norm	Norm		
		OCUDR-NOAMP-A OCUDR-NOAMP-B	Site1_S1_NE_NO	Enabled	Norm	Norm	Norm	Norm		
		OCUDR-NOAMP-B OCUDR-SOAM-A	Site1_S1_NE_NO Site1_S1_NE_SO	Enabled Enabled	Norm	Norm	Norm	Norm		
		OCUDR-SOAM-A	Site1_S1_NE_SO Site1_S1_NE_SO	Enabled	Norm	Norm	Norm	Norm		
		OCODIN-SOAINI-B	ONE 1_01_INE_00	Litableu	Nona	Nonn	.401111	1401111		
		If server sta to contact My			ides NORM,	follow	My Oracle S	support (MOS)		

**Appendix B: Health Check Procedures** 



**Appendix B: Health Check Procedures** 

Step	Procedure	Result							
7.	Active NOAMP VIP:  Click the Tasks dropdown.  The name of the exported Alarms CSV file will appear in the banner at the top of the right panel.	Main Menu: Alarms & Events -> View Active  Filter* Tasks* Graph* Task State Details Progress  NO_grp    D							
8.	Active NOAMP VIP:  Record the filename of Alarms CSV file generated in the space provided to the right.	Example: Alarms <yyyymmdd>_<hhmmss>.csv  Alarmscsv</hhmmss></yyyymmdd>							
9.	Active NOAMP VIP:  Select the "Report" dialogue button from the bottom left corner of the screen.	Export Report							

**Appendix B: Health Check Procedures** 

Step	Procedure		Result				
10.	Active NOAMP VIP:	Main Menu: Alarms & Events -> View Active [Report]					
	Active "Alarms & Events" Report will be generated and displayed in the right panel.	Main Menu: Alarms 6	Events -> View Active [Report] 01 16:08:11 2017 EST  ST  ve Normal				
		TIMESTAMP: 2017-03-01 05:58:12.010 E:  NETWORK ELEMENT: UDR2_SO	Print Save Back				
11.	Active NOAMP VIP:  1) Select the "Save" dialogue button from the bottom/middle of the right panel.	Print Save Back					
	2) Click the "Save" dialogue and save to a directory.						
12.	Active NOAMP VIP: Select  Main Menu	Main Menu: Status & I	Manage -> Network Elements				
	→ Configuration → Network Elements	Filter* ▼					
	as shown on the	Network Element Name	Customer Router Monitoring				
	right.	UDR4_NO	Disabled				
		UDR4_SO	Disabled				

**Appendix B: Health Check Procedures** 

Step	Procedure	Result								
13.	Active NOAMP VIP:	Main Menu: Configuration -> Server Groups								
10.	Select	Filter* v								
		Server Group Name	Level	Parent	Function	Connection Count	Servers			
	Main Menu  → Configuration  → Server Groups	MP_grp	С	SO_grp	UDR-MP (multi- active cluster)	1	Network Element: UDR4_SO NE HA Pref DEFAULT Server Node HA Pref VIPs MP-1 MP-2			
	as shown on the right.	NO_grp	А	NONE	UDR-NO	8	Network Element: UDR4_NO NE HA Pref: DEFAULT Server Node HA Pref VIPs NO-A NO-B			
		SO_grp	В	NO_grp	NONE	8	Network Element: UDR4_SO NE HA Pref: DEFAULT Server Node HA Pref VIPs SO-A SO-B			
14.	Active NOAMP VIP:  Select the "Report" dialogue button from the bottom left corner of the screen.  Active NOAMP VIP:	Insert Edit Delete Report								
15.		Main Menu: Configuration -> Server Groups [Report]								
	A "Server Group Report" will be generated and displayed in the right	Main Menu: Configuration -> Server Groups [Report] Wed Mar 01 16:09:45 2017 EST								
	panel.	Le Connection Corpar Funct. Serv. MP-1: [ H. MP-2: [ H.	ent: SO_q ion: UDR- ers: A Role Pi	grp -MP (multi-a ref: DEFAULT	ctive cluster) , NE: UDR2_SO, , NE: UDR2_SO,					
	Name: NO_grp Level: A Connection Count: 8 Parent: NONE Function: UDR-NO Servers:									
		NO-B: [ H	A Role Pr A Role Pr ips:	ref: DEFAULT ref: DEFAULT	, NE: UDR2_NO, , NE: UDR2_NO,	NE HA Pref: I NE HA Pref: I	DEFAULT ] DEFAULT ]			
		10.75.183	.218: [ ]	NE: UDR2_NO	]					

**Appendix B: Health Check Procedures** 

Step	Procedure					Result			
16.	1) Select the "Save" dialogue button from the bottom/middle of the right panel.  2) Click the "Save" dialogue and save to a directory.	Print Save	e Back						
17.	Provide the saved files to the Customer Care Center for Health Check Analysis.	If executing this the following sa Active "Alarm Network Elem Server Group	aved files to s & Events ents Repo	the Cu " <b>Repo</b> r <b>t</b> [Ap	stomer o <b>rt</b> [Ap pendix l	Care Cente pendix B, S B, Step 1]	r for proper Hea	HC1/HC2/HC3), alth Check Anal	provide ysis:
18.	Active NOAMP VIP: Select  Main Menu → Status & Manage → HA as shown on the right.	Main Menu: Status &  Filter  Hostname  NO-A  SO-A  MP-1  NO-B  SO-B  MP-2	OAM HA Role Standby Standby Active Active Standby	Application HA Role N/A N/A Active N/A N/A Active	Max Allowed HA Role Active Active Active Active Active	Mate Hostname List NO-B SO-B MP-2 NO-A SO-A MP-1	Network Element  UDR4_NO  UDR4_SO  UDR4_SO  UDR4_NO  UDR4_SO  UDR4_SO  UDR4_SO	Server Role  Network OAM&P  System OAM  MP  Network OAM&P  System OAM  MP	Tue Jan 24 15::  Active VIPs
19.	Active NOAMP VIP:  1) Verify that the "HA Status" for all servers shows either "Active" or "Standby" as shown to the right.	Main Menu: Status &  Filter   Hostname  NO-A  SO-A  MP-1  NO-B  SO-B  MP-2	OAM HA Role Standby Standby Active Active Standby	Application HA Role N/A N/A Active N/A N/A Active	Max Allowed HA Role Active Active Active Active Active Active	Mate Hostname List NO-B SO-B MP-2 NO-A SO-A MP-1	Network Element  UDR4_NO  UDR4_SO  UDR4_SO  UDR4_NO  UDR4_SO  UDR4_SO  UDR4_SO	Server Role  Network OAM&P System OAM MP Network OAM&P System OAM MP	Tue Jan 24 15:
20.	Active NOAMP VIP:  Repeat Step 19 of this procedure until the last page of the [Main Menu: Status & Manage →HA] screen is reached.	Verify the " <b>HA</b> click " <b>Next</b> " to				the <b>[Main M</b>	enu: Status &	Manage <del>&gt;</del> HA]	screen and
		STE	EP 21 IS P	OST-U	PGRA	DE ONLY			

### **Appendix B: Health Check Procedures**

Step	Procedure	Result			
21.	Active NOAMP VIP:	Use an SSH client to connect to the recently upgraded server(s) (e.g., ssh, putty):			
	Determine if any	ssh< server IMI IP address>			
	errors were reported.	login as: admusr password: <enter password=""></enter>			
		Switch to root su – password: <enter password=""></enter>			
		# verifyUpgrade			
		Examine the output of the above command to determine if any errors were reported. Contact the Oracle CGBU Customer Care Center in case of errors.			
	THIS PROCEDURE HAS BEEN COMPLETED				

# APPENDIX C. UPGRADE OF A SERVER [VM TO VM – UDR-12.11.X TO UDR-15.0] C.1 Upgrade Server

Appendix C.1: Upgrade Server

Step	Procedure	Result							
1.	Resize the disk size of server	Use the Appendix H for resizing the disk of a server before initiating upgrade							
<b>2</b> .	Using the <b>VIP</b> address, access the Active NOAMP.	Access the Primary NOAMP GUI as specified in <b>Appendix A</b> . <b>NOTE:</b> Please ensure there are no users under /var/TKLC/db/filemgmt directory on server to be upgraded							
3.	Active NOAMP VIP:	Main Menu: Administration -> Software Management -> Upgrade							
	1) Select	Filter* > Tasks >							
	Main Menu → Administration	PR_NO_SG DR_NO_SG DR_SO_SG PR_SO_SG							
	→Software	Upgrade State OAM HA Role Server Role Function Application Version Start Time Finish Time							
	Management → Upgrade	Server Status Appl HA Role Network Element Upgrade ISO Status Message  Ready Spare Network OAM&P DR OAM&P 12.11.0.0.0-111.2.0							
	2) Select server	DCUDR-DR-NOAMP-A Norm N/A Site2_S2_NE_NO							
	group tab for	OCUDR-DR-NOAMP-B         Ready         Spare         Network OAM&P         DR OAM&P         12.11.0.0.0-111.2.0           Norm         N/A         Site2_S2_NE_NO							
	server(s) to be upgraded.	TOTAL CHEZOE TO							
	3) Verify that the Upgrade State shows "Ready" for the server(s) to be upgraded.  4) Verify the Application Version value for server(s) is the source software release version								
4.	Server IMI IP (SSH):	Use your SSH client to connect to the server (ex. ssh, putty):							
	SSH to server and	ssh <server address=""></server>							
	login as root user	login as: admusr							
		password: <enter password=""></enter>							
		Switch to root su - password: <enter password=""></enter>							

### Appendix C.1: Upgrade Server

Step	Procedure	Result
5.	Copy and mount TPD 7.4 based ISO to the UDR server which is to be upgrded	# cp /var/TKLC/db/filemgmt/TPD.install-8.0.0.0.0_90.13.0- OracleLinux7.4-x86_64-DIU.iso /var/TKLC/upgrade/  # chmod 777 /var/TKLC/upgrade/TPD.install-8.0.0.0.0_90.13.0- OracleLinux7.4-x86_64-DIU.iso  # mount /var/TKLC/upgrade/TPD.install-8.0.0.0.0_90.13.0- OracleLinux7.4-x86_64-DIU.iso /mnt/upgrade -o loop  Note: Please download DIU ISO from mos and upload to server at filemgmt area using ISO Administration and then copy to path: /var/TKLC/upgrade on server to upgrade.
6.	Make a directory, copy UDR DIU ISO and mount it	<pre># mkdir /var/TKLC/o18_diu Note: copy application DIU iso in filemgmt location as iso is &gt;9 GB # mount /var/TKLC/db/filemgmt/UDR-15.0.0.0.0_115.10.0-x86_64- DIU.iso /var/TKLC/o18_diu -o loop</pre>

### Appendix C.1: Upgrade Server

Step	Procedure	Result
7.	Install and then apply upgrade of TPD 7.4 first	<pre># alarmMgrclear 32509;alarmMgrclear 32500 # /mnt/upgrade/upgrade/diUpgradeinstallignoreDevCheck debug</pre>
		Output:  Migrating 152 directories  Migrating 845 files  Migrating 1 symlinks
		Image install complete  ##################################
		Transitioning from 'Installing Upgrade' to 'Ready to Apply Upgrade' [root@OCUDR-DR-NOAMP-A filemgmt]# # alarmMgrclear 32509;alarmMgrclear 32500
		# /var/TKLC/backout/diUpgradeapplyignoreDevCheckdebug
		Output:  [root@OCUDR-DR-NOAMP-A filemgmt] # /var/TKLC/backout/diUpgradeapplyignoreDevCheck -debug Resuming from state STATE_READY_TO_APPLY Transitioning from 'Ready to Apply Upgrade' to 'Applying Upgrade'
		######################################
		Validating image pre-apply /mnt/upgrade/images/plat_root.gz /mnt/upgrade/images/plat_usr.gz /mnt/upgrade/images/plat_var.gz /mnt/upgrade/images/plat_var.gz
		Migrating 1 symlinks Enabling service upgrade Converting from MBR to GPT
		Updating bootloader Add md uuid to grub Unmounting images
		Performing reboot Inhibiting upgrade services Allowing upgrade services
		[root@OCUDR-DR-NOAMP-A filemgmt]#  [ login as: admusr   admusr@10.75.180.18's password:  Last login: Sat Sep 30 06:44:19 2023 from 10.69.110.163
		OCUDR VM from OVA file      This system has been upgraded but the upgrade has not yet
		been accepted or rejected. Please accept or reject the   upgrade soon.
		[admusr@ocudr-dr-noamp-a ~]\$
Dalas	<u> </u>	Note: Server reboots after 'apply upgrade' finishes.

### **Appendix C.1: Upgrade Server**

Step	Procedure	Result
8.	Accept upgrade of TPD 7.4	Note: Before accepting, please make sure 'Upgrade Applied' state is shown, use below command to show the status:  # /var/TKLC/backout/diUpgradestatus Output:
		<pre>[root@ocudr-dr-noamp-a admusr]# /var/TKLC/backout/diUpgradestatus State: Upgrade Applied Status Messages:</pre>
		- Verifying image - Performing image pre-install - Configuring images - Identifying resources - Reserving image storage - Installing image
		<ul> <li>Performing image post-install</li> <li>Verifying configuration sanity</li> <li>Image install complete</li> <li>Validating image pre-apply</li> <li>Performing image pre-apply</li> </ul>
		- Applying image - Performing configuration export - Performing image post-apply - Image Apply Complete [root@ocudr-dr-noamp-a admusr]#
		Note: If we don't need to proceed further upgrade then we can reject the upgrade at this stage, using below step  # /var/TKLC/backout/diUpgrade -reject Skip the above step if we want to continue upgrade
		<pre># /var/TKLC/backout/diUpgradeaccept Output:  [root@ocudr-dr-noamp-a admusr]# /var/TKLC/backout/diUpgradeaccept Resuming from state STATE_UPGRADE_APPLIED Transitioning from 'Upgrade Applied' to 'Accepting Upgrade'</pre>
		Enabling service rebootcheck  #################################
		Validating image pre-accept  Performing image post-accept Running postAccept() for DIUpgrade::Policy::P20TPD upgrade policy Running postAccept() for DIUpgrade::Policy::P36APPappworks upgrade policy Running postAccept() for DIUpgrade::Policy::P38APPawpcommon upgrade policy Running postAccept() for DIUpgrade::Policy::P39APPdpi upgrade policy Running postAccept() for DIUpgrade::Policy::P42APPcomagent upgrade policy Running postAccept() for DIUpgrade::Policy::P43APPccl upgrade policy Running postAccept() for DIUpgrade::Policy::P50APPudr upgrade policy Creating alarm script: /tmp/vu3svF5iJl
		######################################
Releas	e 15.0.0.0.0	[root@ocudr-dr-noamp-a admusr]#  84  October 2023

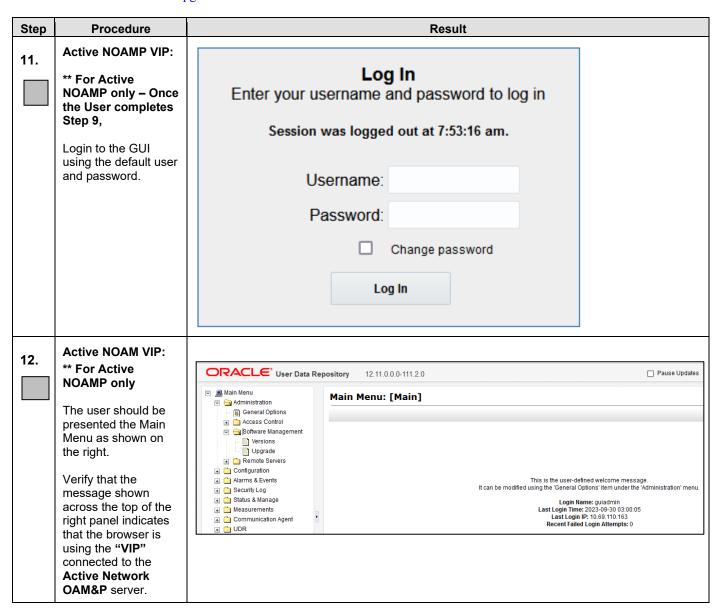
### Appendix C.1: Upgrade Server

Step	Procedure	Result
9.	Update fstab and recreate filemgmt directory	<pre># vim /etc/fstab Add below line at bottom /dev/vgroot/filemgmt /var/TKLC/db/filemgmt ext4 defaults 12 # mkdir -p /var/TKLC/db/filemgmt # mount -a</pre>

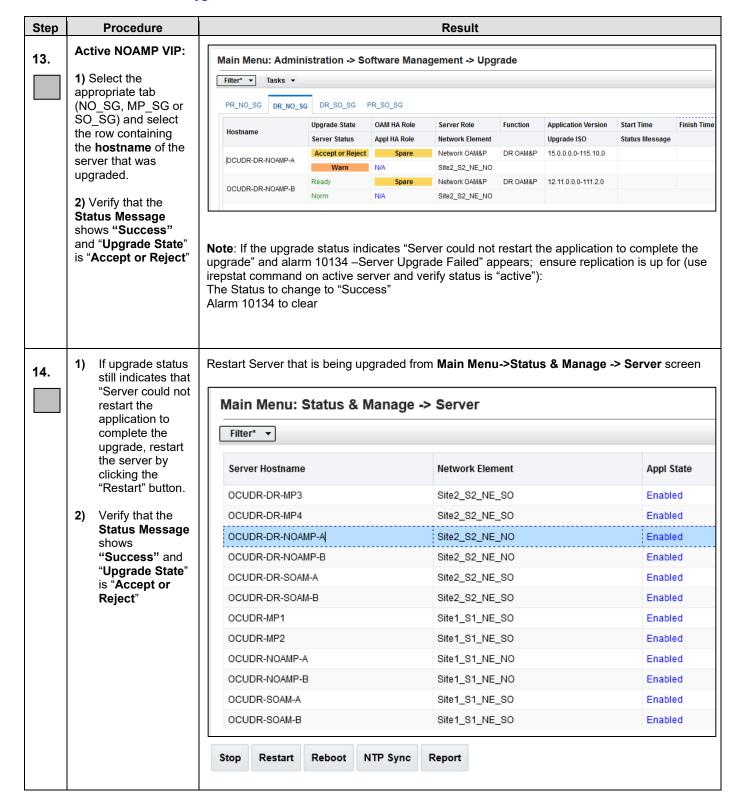
### Appendix C.1: Upgrade Server

Step	Procedure	Result
40	Mount UDR DIU iso	# mount /var/TKLC/db/filemgmt/UDR-15.0.0.0.0_115.10.0-x86_64-
10.	and first install and	DIU.iso /mnt/upgrade -o loop
	then upgrade	# alarmMgrclear 32509;alarmMgrclear 32500
		<pre># /mnt/upgrade/upgrade/diUpgradeinstallignoreDevCheck</pre>
		debug
		Output:
		Migrating 76 directories
		Migrating 372 files
		Migrating 1 symlinks
		Image install complete
		**************************************
		# INSTALL COMPLETE
		Transitioning from 'Installing Upgrade' to 'Ready to Apply Upgrade'
		[root@ocudr-dr-noamp-a admusr]#
		[1000[00dd1 d1 Nodmp & damab1]#
		# alarmMgrclear 32509;alarmMgrclear 32500
		<pre># /var/TKLC/backout/diUpgradeapplyignoreDevCheckdebug</pre>
		Output:
		[root@OCUDR-DR-NOAMP-A admusr]# /var/TKLC/backout/diUpgradestatus
		State: Upgrade Applied
		Status Messages:
		- Performing early checks
		<ul><li>Downloading upgrade data</li><li>Verifying image</li></ul>
		- Performing image pre-install
		- Configuring images
		- Identifying resources
		- Reserving image storage
		- Installing image
		- Performing image post-install
		- Verifying configuration sanity
		- Image install complete
		- Validating image pre-apply
		- Performing image pre-apply
		<ul><li>Applying image</li><li>Performing configuration export</li></ul>
		- Performing image post-apply
		- Image Apply Complete
		[root@OCUDR-DR-NOAMP-A admusr]#
		NOTE:1: After reboots, upgrade post apply takes time so keep checking status on console.
		NOTE:2: During the upgrade, you might see the following expected alarms. Not all servers
		have all alarms:
		Alarm ID = 31101(DB Replication to a slave DB has failed)
		Alarm ID = 31106(DB Merging to a parent Merge Node has failed)
		Alarm ID = 31107(DB Merging from a child source Node has failed)
		Alarm ID = 31114 (DB Replication of configuration data via)
		Alarm ID = 13071 No northbound Provisioning Connections)
		Alarm ID = 10073 (Server Group Max Allowed HA Role Warning) Alarm ID = 10075 (Application processes have been manually stopped)
		Alarm ID = <b>10075</b> (Application processes have been manually stopped)  Alarm ID = <b>32515</b> (Server HA Failover Inhibited)
		Alarm ID = 31283 (HA Highly available server failed to receive)
Date	. 15 0 0 0 0	Alarm ID - 31226 (The High Availability Status is degraded)
Keleas	e 15.0.0.0.0	October 2023

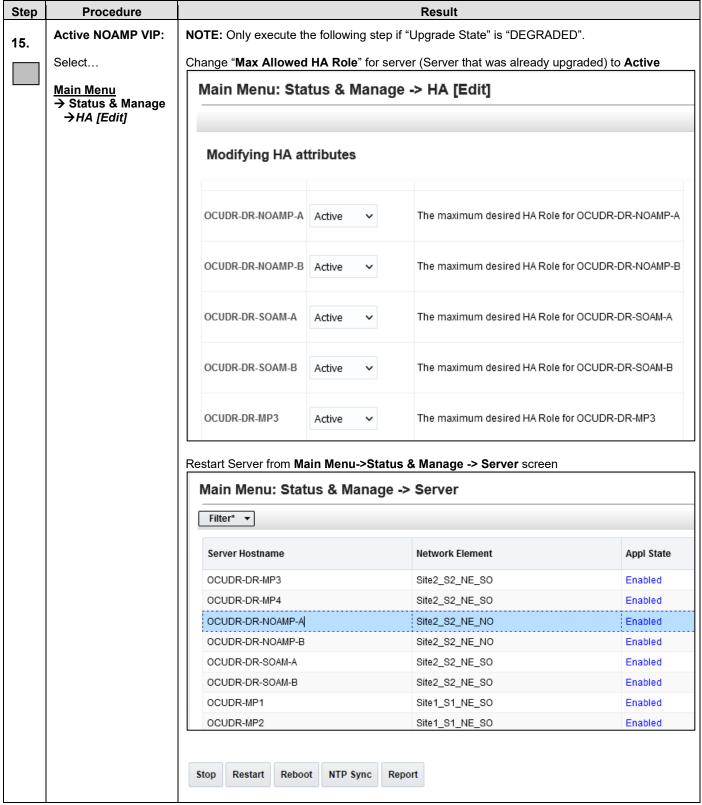
#### Appendix C.1: Upgrade Server



#### Appendix C.1: Upgrade Server



#### Appendix C.1: Upgrade Server



### Appendix C.1: Upgrade Server

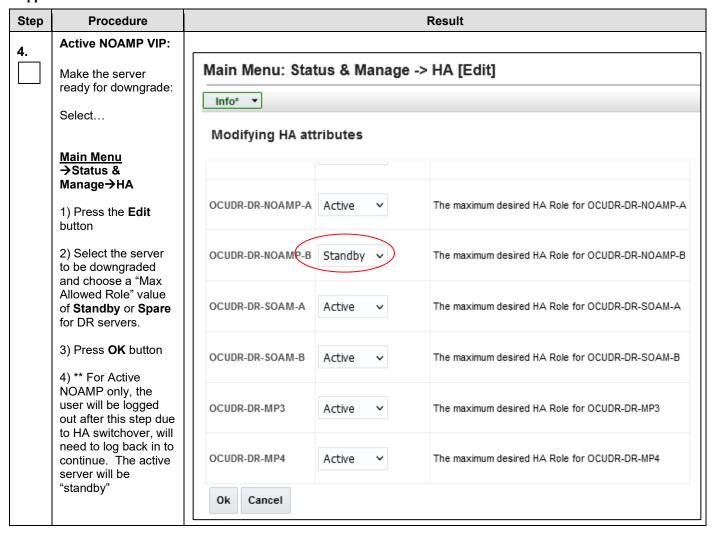
Step	Procedure	Result
16.	Active NOAMP VIP:	View post-upgrade status of the server(s): (The following alarms may be present)
	View post-upgrade status	Active NO server will have the following expected alarms: Alarm ID = 13071 (No Northbound Provisioning Connections)
		You may also see the alarm: Alarm ID = 32532 (Server Upgrade Pending Accept/Reject)
		You may also see this alarm due to DRNO servers Max Allowed HA Role being set to standby in Procedure 7.  Alarm ID =10073 (Server Group Max Allowed HA Role Warning)
17.	Active NOAMP VIP: Clear browser cache	JavaScript libraries, images and other objects are often modified in the upgrade. Browsers can sometimes cause GUI problems by holding on to the old objects in the built-in cache. To prevent these problems always clear the browser cache before logging in to an NO or SO which has been upgraded:
		Simultaneously hold down the Ctrl, Shift and Delete keys.
		Select the appropriate type of objects and delete from the cache via the pop-up dialog. For Internet Explorer the relevant object type is "Temporary Internet Files". Other browsers may label these objects differently.
		THIS PROCEDURE HAS BEEN COMPLETED

### APPENDIX D. BACKOUT OF A SERVER

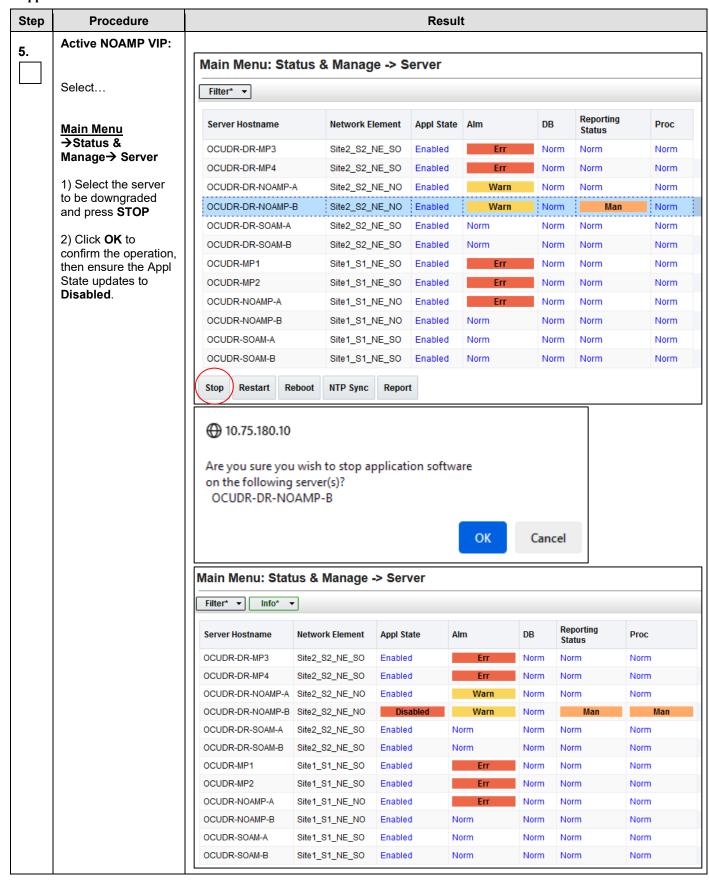
Appendix D: Backout of a Server

Step	Procedure				Result				
1.	Using the <b>VIP</b> address, access the Primary NOAMP GUI.	Access the Prim	Access the Primary NOAMP GUI as specified in <b>Appendix A</b> .						
	Active NOAMP VIP:								
2.		Main Menu: Adm	inistration ->	Software Ma	nagement -> Up	ograde			
	Select	Filter* ▼ Tasks ▼							
	Main Menu	PR_NO_SG DR_NO	_SG DR_SO_SG	PR_SO_SG					
	→ Administration		Upgrade State	OAM HA Role	Server Role	Function	Application Version	Start Time	Finish Time
	→ Software	Hostname	Server Status	Appl HA Role	Network Element		Upgrade ISO	Status Message	
	Management	OCUDR-DR-NOAMP-A	Ready	Spare	Network OAM&P	DR OAM&P	15.0.0.0.0-115.10.0		
	→Upgrade		Warn	N/A	Site2_S2_NE_NO				
		OCUDR-DR-NOAMP-B	Accept or Reject	Spare	Network OAM&P	DR OAM&P	15.0.0.0.0-115.10.0		
	as shown on the right.		Warn	N/A	Site2_S2_NE_NO				
3.	Active NOAMP VIP:      Select the tab containing the server to be downgraded.	) Select the tab ontaining the server  Main Menu: Administration -> Software Management -> Upgrade							
		PR_NO_SG DR_NO	_SG DR_SO_SG	PR_SO_SG					
	<b>2)</b> Scroll to the row containing the		Upgrade State	OAM HA Role	Server Role	Function	Application Version	Start Time	Finish Time
	hostname of the	Hostname	Server Status	Appl HA Role	Network Element		Upgrade ISO	Status Message	
	server to be backed-	OCUDR-DR-NOAMP-A	Ready	Spare	Network OAM&P	DR OAM&P	15.0.0.0.0-115.10.0		
	out.	OCODIC-DICTORNII -A	Warn	N/A	Site2_S2_NE_NO				
	2) Varify that the	OCUDR-DR-NOAMP-B	Accept or Reject	Spare	Network OAM&P	DR OAM&P	15.0.0.0.0-115.10.0		
	Verify that the     Upgrade State		Warn	N/A	Site2_S2_NE_NO				
	shows "Accept or		<u> </u>					<u> </u>	
	Reject".								
	<u> </u>	I							

Appendix D: Backout of a Server



Appendix D: Backout of a Server



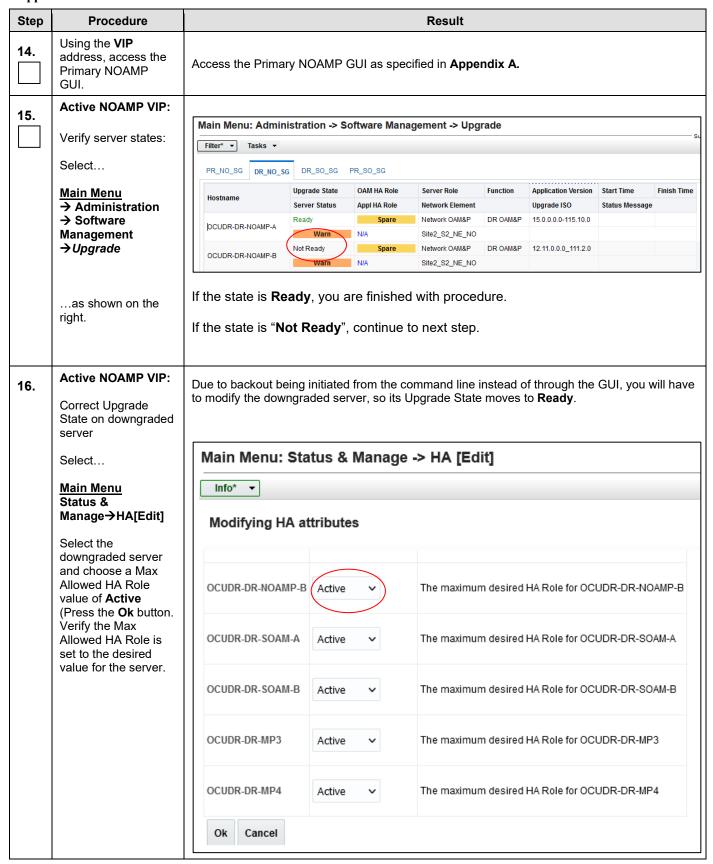
Appendix D: Backout of a Server

Step	Procedure	Result						
6.	Active NOAMP VIP:	Main Menu: Administration -> Software Management -> Upgrade						
	Select	Filter* ▼ Tasks ▼						
	<u>Main Menu</u>	PR_NO_SG DR_SO_SG PR_SO_SG						
	<ul><li>→ Administration</li><li>→ Software</li></ul>	Hostname Upgrade State OAM HA Role Server Role Function Application Version Start Time Finish Time Server Status Appl HA Role Network Element Upgrade ISO Status Message						
	Management → Upgrade	OCUDR-DR-NOAMP-A         Ready         Spare         Network OAM&P         DR OAM&P         15.0.0.0.0-115.10.0           Warn         N/A         Site2_S2_NE_NO						
	as shown on the	OCUDR-DR-NOAMP-B    Backout Ready   Spare   Network OAM&P   DR OAM&P   15.0.0.0.0-115.10.0						
	right.							
7.	Active NOAMP VIP:	Main Menu: Administration -> Software Management -> Upgrade						
	1) Select the tab	Filter* ▼ Tasks ▼						
	containing the server to be downgraded.	PR_NO_SG DR_NO_SG DR_SO_SG PR_SO_SG						
	2) Scroll to the row containing the hostname of the server to be backed-	Hostname Upgrade State OAM HA Role Server Role Function Application Version Start Time Finish Time Version Server Status Appl HA Role Network Element Upgrade ISO Status Message						
		OCUDR-DR-NOAMP-A  Ready  Spare  Network OAM&P  DR OAM&P  15.0.0.0.0-115.10.0						
		Warn   N/A   Site2_S2_NE_NO						
	out.	Warn N/A Site2_S2_NE_NO						
	3) Verify that the Upgrade State							
	shows "Backout Ready". (It may take							
	a few moments to change status)							
8.	Server XMI IP (SSH):	Use your SSH client to connect to the server (ex. ssh, putty):						
	SSH to server	ssh <server address=""></server>						
9.	Server XMI IP (SSH):	Login as "admusr":						
	Login as admusr	<pre>login as: admusr Password: <enter password=""></enter></pre>						
	user	Switch to root su - password: <enter password=""></enter>						

Appendix D: Backout of a Server

Step	Procedure	Result
10.	Server XMI IP (SSH):  Execute the backout	Find out the state of the server which is going to be backed out. Server shall be in Standby/Spare. Execute following command to find the HA state:
	Execute the packout	# ha.mystate
		NOTE: If the state of the server is Active then follow these steps to move to standby.
		Go to Main Menu: Status & Manage -> HA Click edit
		Switch Max Allowed HA role to "standby"
		Execute the backout using the reject script:
		# /var/TKLC/backout/diUpgradereject
		Output:  [root@OCUDR-DR-NOAMP-B admusr]# /var/TKLC/backout/diUpgradereject Resuming from state STATE_UPGRADE_APPLIED Transitioning from 'Upgrade Applied' to 'Rejecting Upgrade'
		Enabling service rebootcheck
		# REJECT INITIATED #
		######################################
		Validating image pre-reject /mnt/upgrade/images/plat_root.tar.gz /mnt/upgrade/images/plat_usr.tar.gz
		NOTE: If backout asks if you would like to continue backout, answer "y".
11.	Server XMI IP	Many informational messages will come across the terminal screen as the backout proceeds.
	(SSH):	Finally, after backout is complete, the server will automatically reboot.
	Backout proceeds	
12.	Server XMI IP (SSH):	Use your SSH client to connect to the server (ex. ssh, putty):
	SSH to server and	ssh <server address=""></server>
	login as root user	login as: admusr password: <enter password=""></enter>
		Switch to root su - password: <enter password=""></enter>
13.	Server XMI IP (SSH): Verify services restart	If this is an NOAMP or SOAM server, verify httpd service is running. Execute the command: # service httpd status Verify expected output displays httpd is running (the process IDs are variable so the list of numbers can be ignored): httpd <pre>httpd<pre>process IDs will be listed here&gt; is running If httpd is still not running after ~3 minutes, then services have failed to restart.  Exit from the command line of backed-out server. # exit</pre></pre>

Appendix D: Backout of a Server



Appendix D: Backout of a Server

Step	Procedure				Result					
17.	Active NOAMP VIP:	Main Menu: Status & Manage -> Server  Filter*      Filter*   Filter   Filte								
	Correct Upgrade State on downgraded									
	server	Server Hostname	Network Element	t Appl State	Alm	DB	Reporti Status	ng Proc		
	Select	OCUDR-DR-MP3	Site2_S2_NE_SC	Enabled	Err	Norm	Norm	Norm	1	
	Main Menu	OCUDR-DR-MP4	Site2_S2_NE_SC	Enabled	Err	Norm	Norm	Norm	1	
	Status &	OCUDR-DR-NOAMP-A	Site2_S2_NE_NC	) Enabled	Warn	Norm	Norm	Norm	ı	
	Manage→Server	OCUDR-DR-NOAMP-B	Site2_S2_NE_NC	Disable	d Warn	Norm	Norm		Man	
		OCUDR-DR-SOAM-A	Site2_S2_NE_SC	) Enabled	Norm	Norm	Norm	Norm		
	Select the	OCUDR-DR-SOAM-B	Site2_S2_NE_SC	Enabled	Norm	Norm	Norm	Norm	1	
	downgraded server and enable it by	OCUDR-MP1	Site1_S1_NE_SC	Enabled	Err	Norm	Norm	Norm	ı	
	clicking on "Restart"	OCUDR-MP2	Site1_S1_NE_SC	Enabled	Err	Norm	Norm	Norm	1	
	button.	OCUDR-NOAMP-A	Site1_S1_NE_NC	Enabled	Err	Norm	Norm	Norm	1	
		OCUDR-NOAMP-B	Site1_S1_NE_NC	Enabled	Norm	Norm	Norm	Norm	1	
		OCUDR-SOAM-A	Site1_S1_NE_SC	Enabled	Norm	Norm	Norm	Norm	1	
		OCUDR-SOAM-B	Site1_S1_NE_SC	Enabled	Norm	Norm	Norm	Norm		
18.	Active NOAMP VIP:  Select Main Menu Administration	Main Menu: Admin			ngement -> Up	ograde				
	Software	PR_NO_SG DR_NO_S		R_SO_SG						
	Management→	Hostname		AM HA Role	Server Role	Function	Application Version	Start Time	Finish Time	
	Upgrade;		Server Status A	ppl HA Role Spare	Network Element Network OAM&P	DR OAM&P	Upgrade ISO 15.0.0.0.0-115.10.0	Status Message		
	Select the tab of the	OCUDR-DR-NOAMP-A	_	I/A	Site2_S2_NE_NO	Dit or and	10.0.0.0.0			
	server group	OCUDR-DR-NOAMP-B	Ready	Spare	Network OAM&P	DR OAM&P	12.11.0.0.0_111.2.0			
	containing the server to be downgraded. Verify its Upgrade State is now "Ready". (It might take a couple minutes for the grid to update.)		Norm N	I/A	Site2_S2_NE_NO					
19.	Verify application version	Verify the Applica version.	tion Version v	/alue for th	is server has	s been do	owngraded to	the origina	l release	
		THIS PROC	EDURE HA	AS BEEN	COMPLET	ED				

#### APPENDIX E. UPGRADE ACCEPTANCE

The upgrade needs either to be accepted or rejected before any subsequent upgrades are performed in the future.

The Alarm 32532 (Server Upgrade Pending Accept/Reject) will be displayed for each server until one of these two actions (accept or reject) is performed.

An upgrade should be accepted only after it was determined to be successful as "accept" is final. This frees up file storage but prevents a backout from the previous upgrade.



NOTE:

Once the upgrade is accepted for a server, that server will not be allowed to backout to previous release from which the upgrade was done

The following procedure details how to accept a successful upgrade of Oracle Communications User Data Repository system.

#### **Procedure 15: Accept Upgrade**

Step	Procedure	Result						
1.	Using the <b>VIP</b> IP, access the Primary NOAMP GUI.	Access the Primary NOAMP GUI as specified in <b>Appendix A</b> .						
2.	Active NOAMP VIP:	Main Menu: Administration -> Software Management -> Upgrade  Filter*   Tasks   Tasks						
	Select	PR_NO_SG DR_NO_SG DR_SO_SG PR_SO_SG						
	Main Menu →	Upgrade State OAM HA Role Server Role Function Application Version Start Time Finish Time						
	Administration →Software	Server Status Appl HA Role Network Element Upgrade ISO Status Message  OCUDR-DR-NOAMP-A  OCUDR-DR-NOAMP-A  Warn N/A Site2_S2_NE_NO  Network OAM&P DR OAM&P 15.0.0.0.0-115.10.0						
	Management →Upgrade	OCUDR-DR-NOAMP-B  Ready  Spare  Network OAM&P  DR OAM&P  12.11.0.0.0-111.2.0  Norm  N/A  Site2_S2_NE_NO						
	as shown on the right.							
3.	Accept upgrade for selected server(s) by running accept upgrade command on console.	// var/TKLC/backout/diUpgradeaccept  Running postAccept() for DIUpgrade::Policy::P50APPudr upgrade policy  Creating alarm script: /tmp/6SryxZbdWk  ###################################						

**Procedure 15: Accept Upgrade** 

Step	Procedure	Result
4.	Active NOAMP VIP:	Accept Upgrade on all remaining servers in the Oracle Communications User Data Repository system:
	Accept upgrade of the rest of the system	Repeat all sub-steps of step 3 of this procedure on remaining servers until the upgrade of all servers in the Oracle Communications User Data Repository system has been accepted.
		Note: As upgrade is accepted on each server the corresponding Alarm ID 32532 (Server Upgrade Pending Accept/Reject) should be removed.
5.	Active NOAMP VIP:	Check that alarms are removed:
	Verify accept	Navigate to this GUI page Alarms & Events > View Active
		Main Menu: Alarms & Events -> View Active (Filtered)
		Filter*   Tasks     Graph*
		DR_SO_SG PR_NO_SG PR_SO_SG
		Event ID Timestamp Severity Product Process NE Server Type Instance
		Seq # Alarm Text Additional Info
		V ' ( (
		Verify that Alarm ID <b>32532</b> ( <b>Server Upgrade Pending Accept/Reject</b> ) is not displayed under active alarms on Oracle Communications User Data Repository system
		under active diarnis on Gracie Communications Osci Data Repository System
6.	Active	Verify server status is "Ready and Application version is updated".
	NOAMP VIP:	Main Menu: Administration -> Software Management -> Upgrade
	Select	Filter* ▼ Tasks ▼
		50 00 00 00 00
	Main Menu →	PR_NO_SG DR_NO_SG DR_SO_SG PR_SO_SG
	Administration	Hostname Upgrade State OAM HA Role Server Role Function Application Version Start Time Finish Time  Server Status Appl HA Role Network Element Upgrade ISO Status Message
	→ Software	Ready Spare Network OAM&P DR OAM&P 15.0.0.0.0-115.10.0
	Management →Upgrade	OCUDR-DR-NOAMP-A  Warn  N/A  Site2_S2_NE_NO
		OCUDR-DR-NOAMP-B Ready Spare Network OAM&P DR OAM&P 12.11.0.0.0-111.2.0
	as shown	Norm N/A Site2_S2_NE_NO
	on the right.	
7.	Active NOAMP VIP:	Run the procedure specified in Appendix G: Configuring Services for Dual Path HA.
	Configure services	
		THIS PROCEDURE HAS BEEN COMPLETED

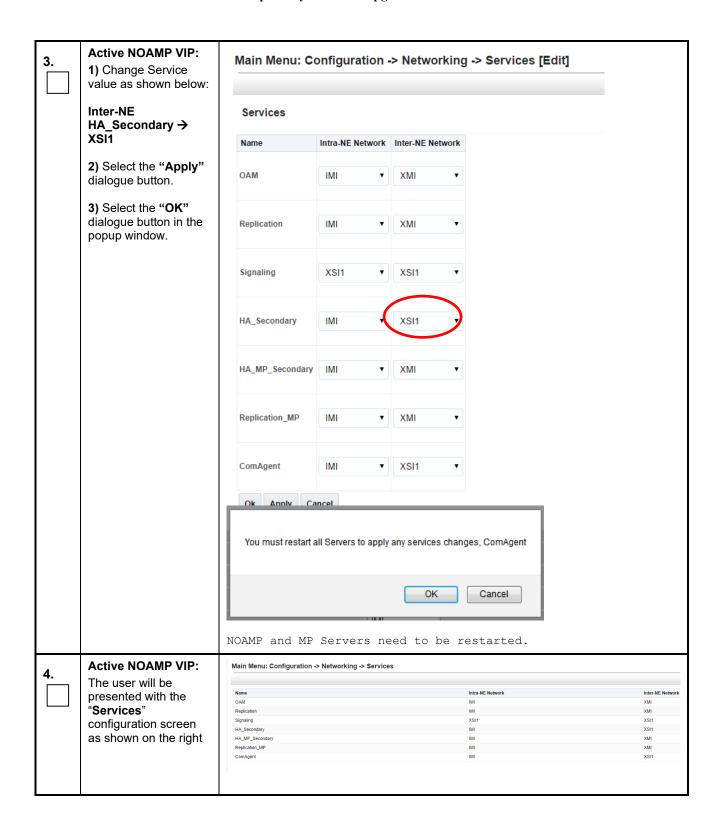
### APPENDIX F. VERIFYING SERVERS ARE SYNCRONIZED

Step	Procedure	Result											
1.	Active NOAMP VIP:												
	0 5 0	Main Menu: Status	s & Manage -> Databas	е									
	Confirm Servers are	Filter* ▼ Info* ▼	Tasks ▼								— Sat Sep 30	Sat Sep 30 04:11:36 2023 8	
	in sync prior to upgrading the next	Network Element	Server	Role	OAM Max HA Role	Application Max HA Role	Status	DB Level	OAM Repl Status	SIG Repl Status	Repl Status	Repl Audit Status	
	server	Site2_S2_NE_NO	OCUDR-DR-NOAMP-A	Network OAM&P	Spare	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable	
		Site1_S1_NE_NO	OCUDR-NOAMP-B	Network OAM&P	Standby	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable	
	Main Manu	Site1_S1_NE_S0	OCUDR-SOAM-A	System OAM	Standby	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable	
	Main Menu	Site1_S1_NE_SO	OCUDR-MP1	MP	Standby	Active	Normal	0	Normal	Normal	Allowed	NotApplicable	
	→ Status & Manage	Site2_S2_NE_NO	OCUDR-DR-NOAMP-B	Network OAM&P	Spare	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable	
	→ Database	Site2_S2_NE_SO	OCUDR-DR-SOAM-A	System OAM	Active	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable	
		Site1_S1_NE_SO	OCUDR-SOAM-B	System OAM	Active	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable	
	4) D 10(1 1 11	Site2_S2_NE_SO	OCUDR-DR-MP4	MP	Standby	Active	Normal	0	Normal	Normal	Allowed	NotApplicable	
	Repl Status should	Site1_S1_NE_NO	OCUDR-NOAMP-A	Network OAM&P	Active	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable	
	be "allowed"	Site2_S2_NE_SO	OCUDR-DR-SOAM-B	System OAM	Standby	N/A	Normal	0	Normal	NotApplicable	Allowed	NotApplicable	
	2) The DB Levels	Site1_S1_NE_SO	OCUDR-MP2	MP	Active	Active	Normal	0	Normal	Normal	Allowed	NotApplicable	
	should be the same	Site2_S2_NE_SO	OCUDR-DR-MP3	MP	Active	Active	Normal	0	Normal	Normal	Allowed	NotApplicable	
	or close in numbers.												

### APPENDIX G. CONFIGURING SERVICES FOR DUAL PATH HA

This Appendix provides the procedure for updating Oracle Communications User Data Repository Services for the Dual Path HA feature. This applies to all configurations that make use of a Secondary/DR Site.

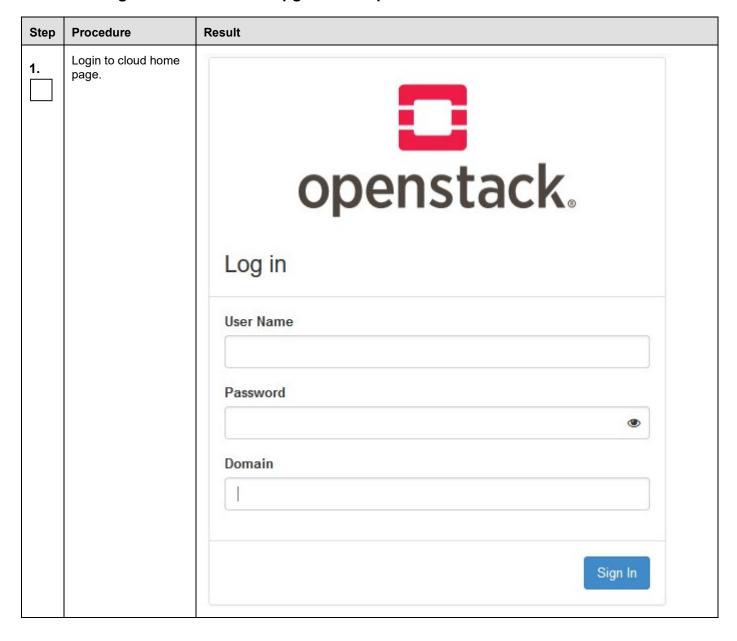
Step	This procedure verifies that all required materials are present.						
	Check off (√)each step as	it is completed. Boxes have been provided for this purpose under each step number.					
1.	Using the <b>VIP</b> address, access the Primary NOAMP GUI.	Access the Primary NOAMP GUI as sp	pecified in <b>Appendix A.</b>				
2.	Active NOAMP VIP:	Main Menu: Configuration -> Networking -> Services					
	Select	Name	Intra-NE Network	Inter-NE Network			
	Main Manu	OAM	IMI	XMI			
	Main Menu	Replication Signaling	IMI XSI1	XMI XSI1			
	→ Configuration	HA_Secondary	IMI	XSI1			
	→ Networking	HA_MP_Secondary	IMI	XMI			
	→ Services	Replication_MP	IMI	XMI			
	7 Services	ComAgent	IMI	XSI1			
	as shown on the right.						



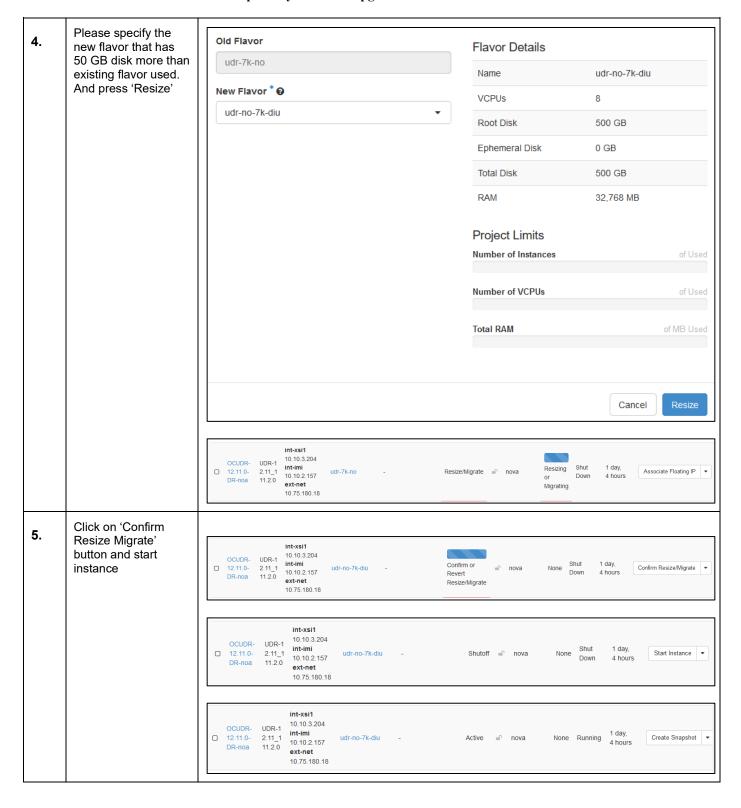
5.	Restart Reboot all NOAMP and MP Servers	Reboot all NOAMP and MP servers either by the Active NOAMP GUI's Status & Manage -> Server screen with the Reboot button:  Main Menu: Status & Manage -> Server								
		Titol								
		Server Hostname	Network Element	Appl State	Alm	DB	Reporting Status	Proc		
		OCUDR-DR-MP3	Site2_S2_NE_SO	Enabled	Err	Norm	Norm	Norm		
		OCUDR-DR-MP4	Site2_S2_NE_S0	Enabled	Err	Norm	Norm	Norm		
		OCUDR-DR-NOAMP-A	Site2_S2_NE_NO	Enabled	Warn	Norm	Norm	Norm		
		OCUDR-DR-NOAMP-B	Site2_S2_NE_NO	Enabled	Norm	Norm	Norm	Norm		
		OCUDR-DR-SOAM-A	Site2_S2_NE_SO	Enabled	Norm	Norm	Norm	Norm		
		OCUDR-DR-SOAM-B	Site2_S2_NE_S0	Enabled	Norm	Norm	Norm	Norm		
		OCUDR-MP1	Site1_S1_NE_SO	Enabled	Err	Norm	Norm	Norm		
		OCUDR-MP2	Site1_S1_NE_S0	Enabled	Err	Norm	Norm	Norm		
		OCUDR-NOAMP-A	Site1_S1_NE_NO	Enabled	Err	Norm	Norm	Norm		
		OCUDR-NOAMP-B	Site1_S1_NE_NO	Enabled	Norm	Norm	Norm	Norm		
		OCUDR-SOAM-A	Site1_S1_NE_SO	Enabled	Norm	Norm	Norm	Norm		
		OCUDR-SOAM-B	Site1_S1_NE_S0	Enabled	Norm	Norm	Norm	Norm		
		Stop Resta Or on the command:		NTP Sync	Report server w	t				
		\$ sudo rebo		e execut	ed on al	.1 NO	AMPs and	MPs.		
		THIS PROCE	DURE HAS	BEEN COM	PLETED					

### APPENDIX H. RESIZING VM GUEST DISK FOR UPGRADE

### H.1 Resizing VM Guest disk for upgrade on Openstack







Login to console of # fdisk -c /dev/vda 6. instance and execute Note: Device name may differe from vda to some other name like sda, vdb, vdc etc.. the listed commands → Press letter 'm' (It will display all possible operations) → Press letter 'n' (To add a new partition) → Press letter 'p' (Primary extension) → Press number '3' (Enter 3 or 4 as partion number or provide default choice) → It will ask for sector value, provide default value as input) → It will ask for size, provide '+50G' (To add 50GB, it depends upon VM flavor) Example: vg size will become 150GB, if the previous size is 100GB → Press letter 't' (To change a partion's system id) → Provide partition number which we have created in earlier step → It will ask fro HEX Code, enter '8e' → Press letter 'w' (write table to disk and exit) Example: [root@OCUDR-DR-NOAMP-A filemgmt]# fdisk -c /dev/vda WARNING: cylinders as display units are deprecated. Use command 'u' to change units to sectors. Command (m for help): n Command action e extended p primary partition (1-4) Partition number (1-4): 3 First cylinder (832204-1040253, default 832204): Using default value 832204 Last cylinder, +cylinders or +size{K,M,G} (832204-1040253, default 1040253): +50G Command (m for help): t Partition number (1-4): 3 Hex code (type L to list codes): 8e Changed system type of partition 3 to 8e (Linux LVM) Command (m for help): w The partition table has been altered! Calling ioctl() to re-read partition table. WARNING: Re-reading the partition table failed with error 16: Device or resource busy. The kernel still uses the old table. The new table will be used at the next reboot or after you run partprobe(8) or kpartx(8) Syncing disks. [root@OCUDR-DR-NOAMP-A filemgmt]# reboot After step-6, reboot # reboot 7. the instance

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8. After reboot, create physical volume and extend the volume group using it

**Note:** Once partition is done then create physical volum using pvcreate command but after reboot.

# pvcreate <new physical volum name>

Example: pvcreate /dev/vda3

# vgextend <vgname> <physical volume name>

Example: vgextend vgroot /dev/vda3

```
[root@OCUDR-DR-NOAMP-A admusr]# pvs
            VG
                Fmt Attr PSize
                                     PFree
 /dev/vda2 vgroot lvm2 a--u 399.47g 117.62g
[root@OCUDR-DR-NOAMP-A admusr]#
[root@OCUDR-DR-NOAMP-A admusr]# pvcreate /dev/vda3
 Physical volume "/dev/vda3" successfully created
[root@OCUDR-DR-NOAMP-A admusr]#
[root@OCUDR-DR-NOAMP-A admusr]# vgextend vgroot /dev/vda3
 Volume group "vgroot" successfully extended
[root@OCUDR-DR-NOAMP-A admusr]#
[root@OCUDR-DR-NOAMP-A admusr]# vgs
        #PV #LV #SN Attr VSize
                                  VFree
 vgroot 2 11 0 wz--n- 449.44g 167.59g
[root@OCUDR-DR-NOAMP-A admusr]#
```

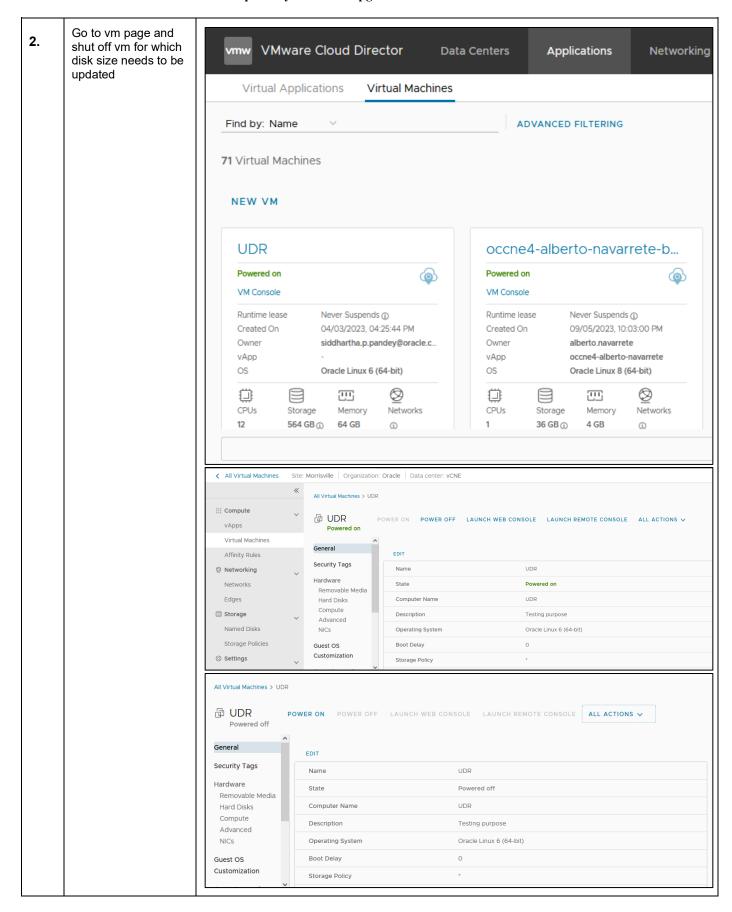
Note: For knowledge.

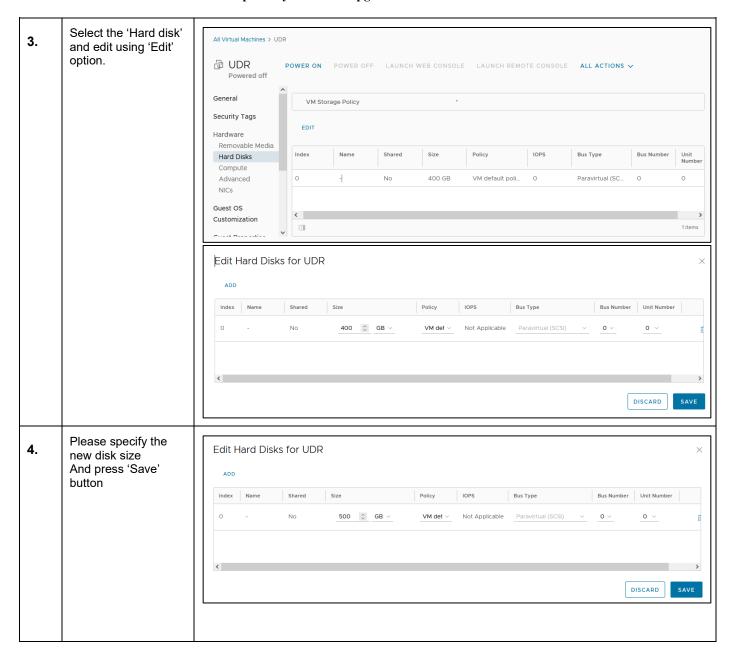
- use vgs command to know the vg name
- use fdisk -l /dev/vda command to know the partition name which we have created in above step.

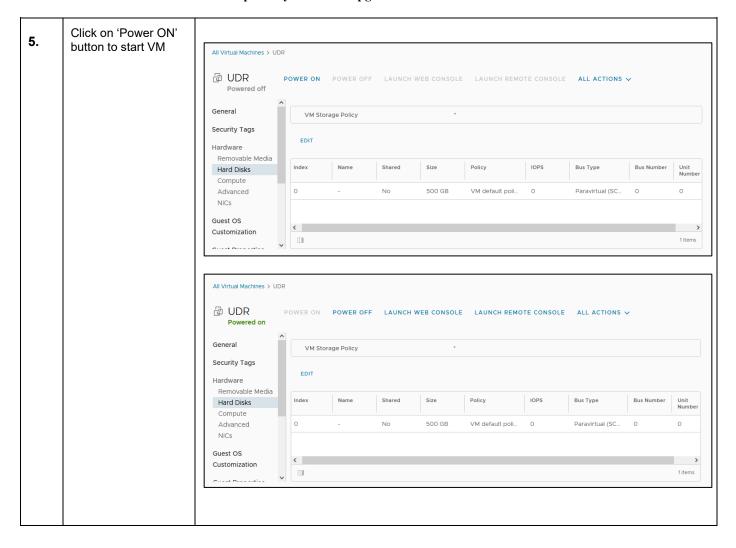
#### THIS PROCEDURE HAS BEEN COMPLETED

### H.2 Resizing VM Guest disk for upgrade on VMWare

Step	Procedure	Result
1.	Login to VMWare home page.	Welcome to VMware Cloud Director You are about to sign in to Oracle.  User name: Password:







6.	Login to console of instance and execute the listed commands	# fdisk -c /dev/vda Note: Device name my differe from vda to some other name like sda, vdb, vdc etc  Press letter 'm' (It will display all possible operations)  Press letter 'n' (To add a new partition)  Press letter 'p' (Primary extension)  Press number '3' (Enter 3 or 4 as partion number or provide default choice)  It will ask for sector value, provide default value as input)  It will ask for size, provide '+50G' (To add 50GB, it depends upon VM flavor)  Example: vg size will become 150GB, if the previous size is 100GB  Press letter 't' (To change a partion's system id)  Provide partition number which we have created in earlier step  It will ask fro HEX Code, enter '8e'  Press letter 'w' (write table to disk and exit)  Example:  [root@Ocudr_DR_NOAMF_A filemgmt] fdisk -c /dev/vda  WARNING: cylinders as display units are deprecated. Use command 'u' to change units to sectors.  Command (m for help): n  Command (m for help): n  Command (m for help): a size (K,M,G) (832204-1040253, default 1040253): +50G  Command (m for help): t  Partition number (1-4): 3  First cylinder (832204-1040253, default 832204):  Using default value 832204  Last cylinder (1-4): 3  Rex code (type L to list codes): 8e  Changed system type of partition 3 to 8e (Linux LVM)  Command (m for help): w  The partition table has been altered!  Calling ioctl() to re-read partition table.  WARNING: Re-reading the partition table.  WARNING: Re-reading the partition table failed with error 16: Device or resource busy. The kernel still uses the old table. The new table will be used at the next reboot or after you run partprobe(8) or kpartx(8)  Syncing disks.  [root@Ocudr-DR-NOAMF-A filemgmt] freboot.
7.	After step-6, reboot the instance	# reboot

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8. After reboot, create physical volume and extend the volume group using it

**Note:** Once partition is done then create physical volum using pvcreate command but after reboot.

# pvcreate <new physical volum name>

Example: pvcreate /dev/vda3

# vgextend <vgname> <physical volume name>

Example: vgextend vgroot /dev/vda3

```
[root@OCUDR-DR-NOAMP-A admusr]# pvs
            VG
                Fmt Attr PSize
 /dev/vda2 vgroot lvm2 a--u 399.47g 117.62g
[root@OCUDR-DR-NOAMP-A admusr]#
[root@OCUDR-DR-NOAMP-A admusr]# pvcreate /dev/vda3
 Physical volume "/dev/vda3" successfully created
[root@OCUDR-DR-NOAMP-A admusr]#
[root@OCUDR-DR-NOAMP-A admusr]# vgextend vgroot /dev/vda3
 Volume group "vgroot" successfully extended
[root@OCUDR-DR-NOAMP-A admusr]#
[root@OCUDR-DR-NOAMP-A admusr]# vgs
        #PV #LV #SN Attr VSize
                                  VFree
 vgroot 2 11 0 wz--n- 449.44g 167.59g
[root@OCUDR-DR-NOAMP-A admusr]#
```

Note: For knowledge.

- use vgs command to know the vg name
- use fdisk -l /dev/vda command to know the partition name which we have created in above step.

#### THIS PROCEDURE HAS BEEN COMPLETED

### H.3 Resizing VM Guest disk for upgrade on KVM

Step	Procedure	Result
1.	Login to KVM host console where all KVM based machines are present.	login as: root root@10.75.190.66's password: Activate the web console with: systemctl enablenow cockpit.socket Last login: Mon Oct 2 02:17:49 2023 from 10.191.211.80
2.	Shutdown the VM for which disk size needs to be updated	# virsh shutdown UDR-12.11.1.0.0_111.6.0  [root@X5-2-OCUDR-OL-6~]# virsh listall Id Name State
3.	Extend the disk size of VM.	# qemu-img resize /home/image/UDR-12.11.1.0.0_111.6.0.qcow2 +50G Image resized.  Note: The path of guest img may differe in customer setup.
4.	List the VM machines	# virsh list -all  [root@X5-2-OCUDR-OL-6 ~]# virsh listall Id Name State
5.	Start the VM	# virsh start UDR-12.11.1.0.0_111.6.0 Domain 'UDR-12.11.0.0.0_111.5.0' started  [root@X5-2-OCUDR-OL6 ~]# virsh listall Id Name State

Oracle Communications User Data Repository Software Upgrade Procedure Login to console of # fdisk -c /dev/sda 6. instance and execute Note: Device name may differe from vda to some other name like sda, vdb, vdc etc.. the listed commands → Press letter 'm' (It will display all possible operations) → Press letter 'n' (To add a new partition) → Press letter 'p' (Primary extension) → Press number '3' (Enter 3 or 4 as partion number or provide default choice) → It will ask for sector value, provide default value as input) → It will ask for size, provide '+50G' (To add 50GB, it depends upon VM flavor) Example: vg size will become 150GB, if the previous size is 100GB → Press letter 't' (To change a partion's system id) → Provide partition number which we have created in earlier step → It will ask fro HEX Code, enter '8e' → Press letter 'w' (write table to disk and exit) Example: [root@UDR-SO-A ~]# fdisk -c /dev/sda Welcome to fdisk (util-linux 2.32.1). Changes will remain in memory only, until you decide to write them. Be careful before using the write command. GPT PMBR size mismatch (209715199 != 314572799) will be corrected by write. The backup GPT table is not on the end of the device. This problem will be corrected by write. Command (m for help): n Partition number (3-128, default 3): 3 First sector (209715167-314572766, default 209715200): Last sector, +sectors or +size {K,M,G,T,P} (209715200-314572766, default 314572766): +50G Created a new partition 3 of type 'Linux filesystem' and of size 50 GiB. Command (m for help): t Partition number (1-3, default 3): 3 Partition type (type L to list all types): 8e Type of partition 3 is unchanged: Linux filesystem. Command (m for help): w The partition table has been altered. Syncing disks. [root@localhost ~]# reboot [root@localhost ~]# pvcreate /dev/sda3 Physical volume "/dev/sda3" successfully created.

[root@UDR-SO-A ~]# pvs VG Fmt Attr PSize PFree /dev/sda2 vgroot lvm2 a-- <99.50g 24.26g lvm2 --- 49.00g 49.00g /dev/sda3 [root@localhost ~]# vgextend vgroot /dev/sda3 Volume group "vgroot" successfully extended [root@UDR-SO-A ~]# vgs VG #PV #LV #SN Attr VSize VFree vgroot 2 11 0 wz--n- 149.49g <74.26g [root@lUDR-SO-A~]#

7.	After step-6, reboot the instance	# reboot
8.		Note: Once partition is done then create physical volum using pvcreate command but after reboot.  # pvcreate <new name="" physical="" volum=""> Example: pvcreate /dev/vda3  # vgextend <vgname> <physical name="" volume=""> Example: vgextend vgroot /dev/vda3  [root@OCUDR-DR-NOAMP-A admusr] # pvs</physical></vgname></new>
		use vgs command to know the vg name     use fdisk -l /dev/vda command to know the partition name which we have created in above step.  THIS PROCEDURE HAS BEEN COMPLETED

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### **APPENDIX I. MY ORACLE SUPPORT (MOS)**

MOS (<u>https://support.oracle.com</u>) is your initial point of contact for all product support and training needs. A representative at Customer Access Support (CAS) can assist you with MOS registration.

Call the CAS main number at **1-800-223-1711** (toll-free in the US), or call the Oracle Support hotline for your local country from the list at <a href="http://www.oracle.com/us/support/contact/index.html">http://www.oracle.com/us/support/contact/index.html</a>. When calling, make the selections in the sequence shown below on the Support telephone menu:

- 1. Select 2 for New Service Request
- 2. Select 3 for Hardware, Networking and Solaris Operating System Support
- 3. Select one of the following options:
  - For Technical issues such as creating a new Service Request (SR), Select 1
  - For Non-technical issues such as registration or assistance with MOS, Select 2

You will be connected to a live agent who can assist you with MOS registration and opening a support ticket.

MOS is available 24 hours a day, 7 days a week, 365 days a year.

## APPENDIX J. LOCATE PRODUCT DOCUMENTATION ON THE ORACLE HELP CENTER SITE

Oracle Communications customer documentation is available on the web at the Oracle Help Center (OHC) site, <a href="http://docs.oracle.com">http://docs.oracle.com</a>. You do not have to register to access these documents. Viewing these files requires Adobe Acrobat Reader, which can be downloaded at <a href="http://www.adobe.com">http://www.adobe.com</a>.

- 1. Log into the Oracle Technology Network site at http://docs.oracle.com.
- 2. Select the tab "Find a product"
- 3. Type "User Data Repository"
- 4. Takes you to "CGBU Documentation".

  A list of the entire documentation set for the selected product and release appears.
- 5. Select "User Data Repository" followed by version
- 6. To download a file to your location, right-click the **PDF** link, select **Save target as** (or similar command based on your browser), and save to a local folder.