

Oracle Banking Credit Facilities Process Management Cloud Service

Dashboard User Guide



Release 14.7.4.0.0

F99835-01

June 2024

ORACLE®

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish, or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

If this is software or related documentation that is delivered to the U.S. Government or anyone licensing it on behalf of the U.S. Government, then the following notice is applicable:

U.S. GOVERNMENT END USERS: Oracle programs (including any operating system, integrated software, any programs embedded, installed or activated on delivered hardware, and modifications of such programs) and Oracle computer documentation or other Oracle data delivered to or accessed by U.S. Government end users are "commercial computer software" or "commercial computer software documentation" pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, the use, reproduction, duplication, release, display, disclosure, modification, preparation of derivative works, and/or adaptation of i) Oracle programs (including any operating system, integrated software, any programs embedded, installed or activated on delivered hardware, and modifications of such programs), ii) Oracle computer documentation and/or iii) other Oracle data, is subject to the rights and limitations specified in the license contained in the applicable contract. The terms governing the U.S. Government's use of Oracle cloud services are defined by the applicable contract for such services. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate fail-safe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

Oracle, Java, and MySQL are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

Intel and Intel Inside are trademarks or registered trademarks of Intel Corporation. All SPARC trademarks are used under license and are trademarks or registered trademarks of SPARC International, Inc. AMD, Epyc, and the AMD logo are trademarks or registered trademarks of Advanced Micro Devices. UNIX is a registered trademark of The Open Group.

This software or hardware and documentation may provide access to or information about content, products, and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services unless otherwise set forth in an applicable agreement between you and Oracle. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services, except as set forth in an applicable agreement between you and Oracle.

Contents

1	Chapter 1	
	Introduction	1-1
	Audience	1-1
	Common Icons in OBCFPM	1-1
2	Chapter 2	
	About Dashboard	2-1
3	Chapter 3	
	Customizing Dashboard	3-1
4	Chapter 4	
	Navigating from Dashboard	4-1
	Alerts	4-1
	Collateral Due for Review	4-3
	Facility Due for Review	4-3
	Collateral Due for Review RM	4-4
	Facility Due for Review RM	4-5
	Pending Exception	4-7
	Top 5 Customer by RM	4-9
	Upcoming Covenants	4-12
	Pending Covenants	4-13
5	Chapter 5	
	Filtering Data in Dashboard	5-1
6	Chapter 6	
	References	6-1

List of Figures

2-1	Dashboard	2-1
4-1	Alerts	4-2
4-2	Action Details	4-3
4-3	Collateral Due for Review RM - List	4-4
4-4	Collateral Summary	4-5
4-5	Facility Due for Review RM	4-6
4-6	Review Summary	4-6
4-7	Facility Details	4-7
4-8	Pending Exception	4-8
4-9	Exception Summary	4-8
4-10	Facility Details	4-9
4-11	Top 5 customer by RM	4-10
4-12	Customer Summary	4-11
4-13	Upcoming Covenants Tile	4-12
4-14	Upcoming Covenants	4-12
4-15	Pending Covenants	4-13
5-1	Facility Due for Review RM - Chart	5-1
5-2	Filter	5-2
5-3	Sort records	5-3

List of Tables

1-1	Common Icons	1-1
4-1	Alerts - Actions	4-1

1

Chapter 1

Introduction

A brief introduction to the OBCFPM Dashboard User Guide.

This guide helps you in getting familiarize with the various tiles in OBCFPM Dashboard and performing necessary operations from the Dashboard.

Audience

Intended audience of OBCFPM Dashboard User Guide.

This document is intended for all the users of OBCFPM application in the bank.

Common Icons in OBCFPM

List of icons commonly used in OBCFPM for quick reference.

The following table describes the icons that are commonly used in OBCFPM:

Table 1-1 Common Icons















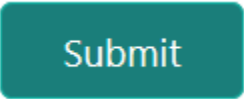

Icons	Purpose
	To add new record.
	To modify existing record.
	To delete a record.
	To pick start or end date.
	To configure or change default settings.
	To view the data in graphical format.

Table 1-1 (Cont.) Common Icons

Icons	Purpose
	To change the screen layout to list view.
	To change the screen layout to table view.
	To change the screen layout to tree view.
	To view, edit, and delete a record.
	To hold the process.
	To go back to the previous screen.
	To go to the next data segment.
	To save the captured information and exit the process window.
	To submit the task to next stage.
	To exit the window without saving the captured information.

2

Chapter 2

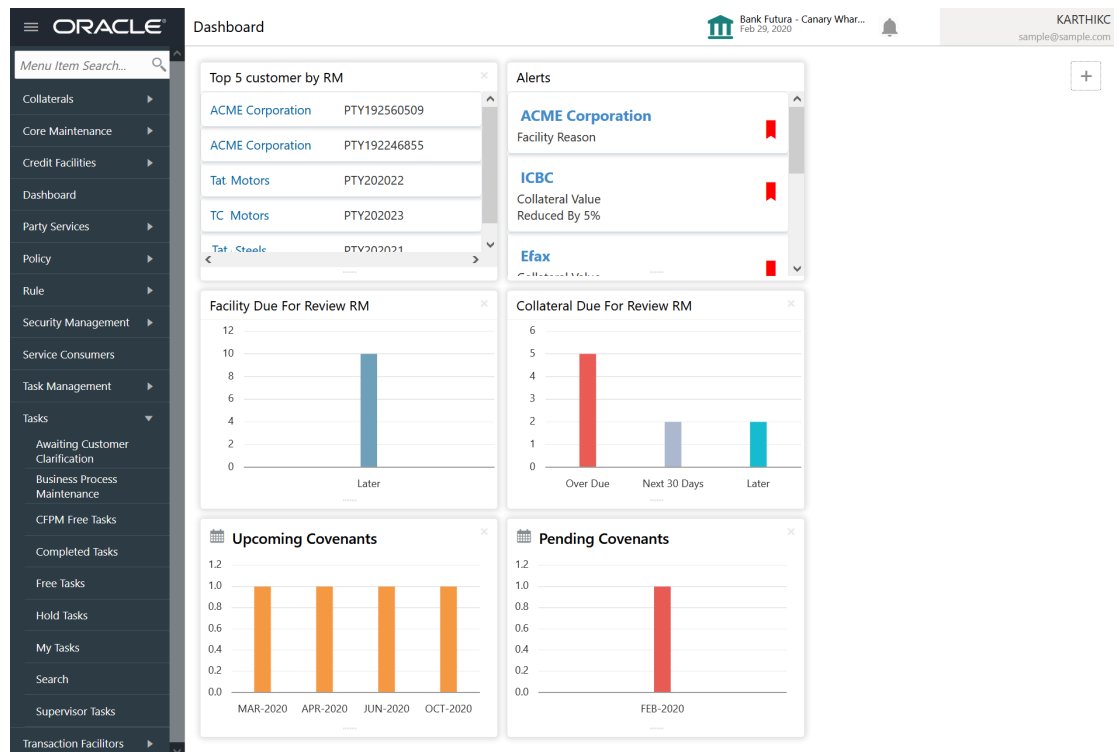
About Dashboard

Overview of Dashboard in OBCFPM.

Dashboard in OBCFPM is a smart UI built to simplify the work of banking personnels. Information displayed in the Dashboard highlights the activities to be performed by the bank user over a certain period of time. It also allows to quickly navigate to the required page to perform the listed actions or to view customer information. By taking all the necessary actions listed in the Dashboard, the bank users can increase their productivity and ensure smooth functioning of the bank.

Dashboard in OBCFPM differs based on the user roles. A sample RM Dashboard in OBCFPM is shown below for reference:

Figure 2-1 Dashboard



3







Chapter 3

Customizing Dashboard

Procedure to customize dashboard.

All the Dashboards (Dashboard specific to all the users) in OBCFPM are customizable, thus you can customize it based on your preference.

In the Dashboard:

1. To close the tile that is not required, click  the close icon in the tile.
2. To flip the tile forward, click  the flip forward icon.
3. To flip the tile backward, click  the flip back icon.
4. To reorder the tile, click  the drag to reorder icon and drag the tile to the required position.
5. To expand the tile, click  the expand tile icon.
6. To add a new tile, click  the add icon at the top right corner.
The **Add Tiles** window is displayed.
7. Click on the required tile.
The tile is added to the Dashboard.

4

Chapter 4

Navigating from Dashboard

Information on how to navigate from Dashboard.

Navigating to the required page to perform necessary action or view a piece of information is time consuming. To enable the user to quickly jump to the required page, the Dashboard is provided with corresponding links in each tile.

The information that can be viewed from or the actions that can be performed from the following Dashboard tiles are explained in detail in this chapter:

- Alerts
- Collateral Due for Review
- Facility Due for Review
- Collateral Due for Review RM
- Facility Due for Review RM
- Pending Exception
- Top 5 Customer by RM
- Upcoming Covenants
- Pending Covenants

Alerts

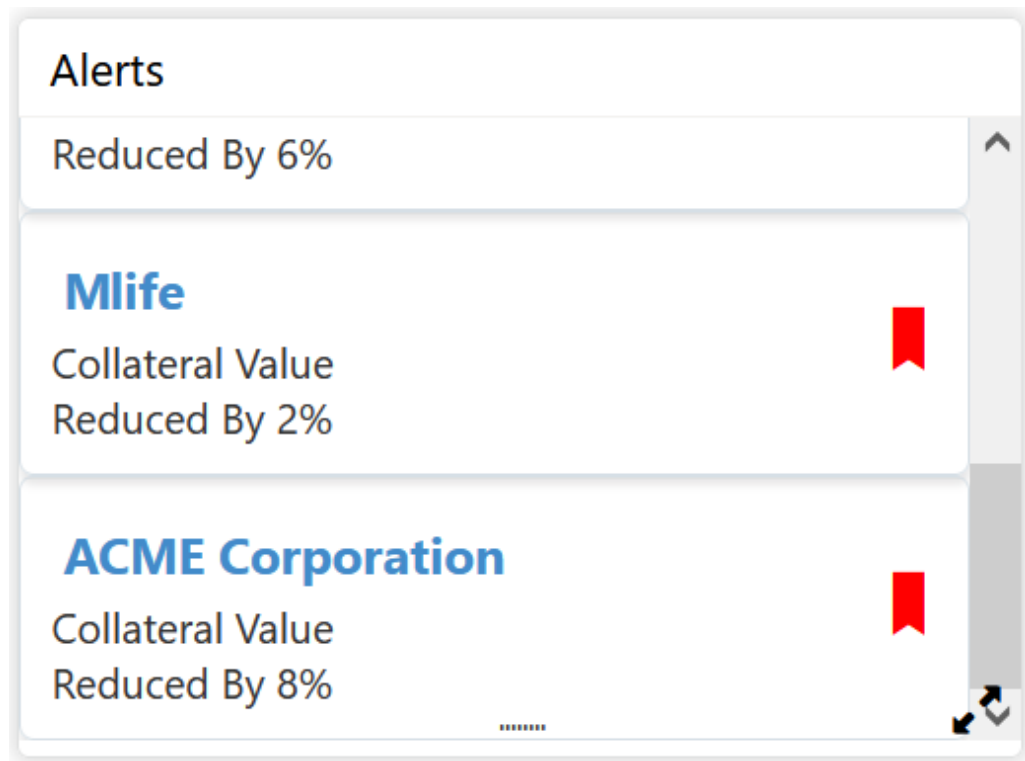
Information on the Alerts tile in Dashboard.

This tile lists the action items that require immediate attention by the user. You can view the action details and perform any of the actions listed in the following table:

Table 4-1 Alerts - Actions

Action	Result
Facility Amendment	Facility Amendment process will be initiated.
Facility Closure	Facility Closure process will be initiated.
Collateral Review	Collateral Review process will be initiated.
Collateral Substitution	Collateral Substitution process will be initiated.
Dismiss	Alert will be dismissed.
Reschedule	Upon clicking Reschedule option, Reschedule date field is displayed. Select the Reschedule date. Alert will be snoozed for the specified time period.

Figure 4-1 Alerts



1. Click the required action item.
The **Action Details** window is displayed.

Figure 4-2 Action Details

2. View the action details and select the required option.
3. Click **OK**.

Collateral Due for Review

Information on the Collateral Due for Review tile in Dashboard.

This tile lists the collaterals which past the review date or for which the review is pending.



Note:

This tile is not applicable for RM.

For information on Collateral Due for Review tile, refer **Collateral Due for Review RM** topic.

Facility Due for Review

Information on the Facility Due for Review tile in Dashboard.

This tile lists the facilities which past the review date or for which the review is pending.



Note:

This tile is not applicable for RM.

For information on Facility Due for Review tile, refer **Facility Due for Review RM** topic.

Collateral Due for Review RM

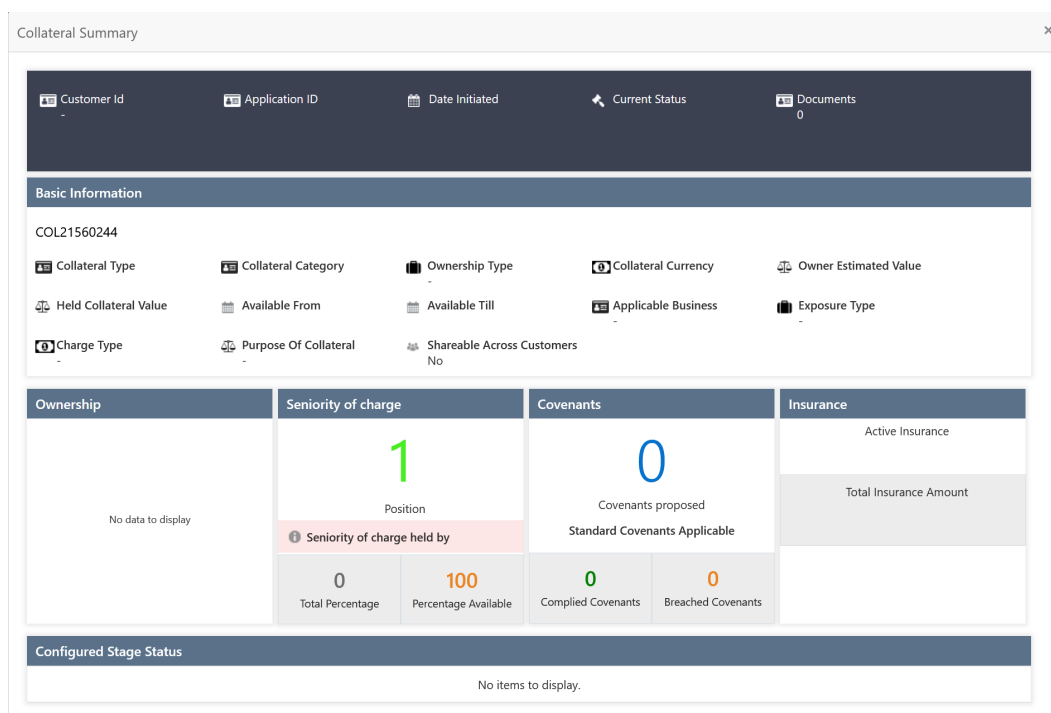
Information on the Collateral Due for Review RM tile in Dashboard.

This tile lists the collaterals which past the RM review date or for which the RM review is pending.

Figure 4-3 Collateral Due for Review RM - List

Collateral Due For Review RM		
COL21560244	ASTRACORP	Dec 2, 2018
COL181320149	Bayer	May 16, 2018
COL181360246	Liberty Mutual	Apr 17, 2018

1. Click on the required collateral ID.
The **Collateral Summary** is displayed.

Figure 4-4 Collateral Summary**Note:**

In the bar chart view, click on the bar and then select the **Collateral ID** to launch the **Collateral Summary** screen.

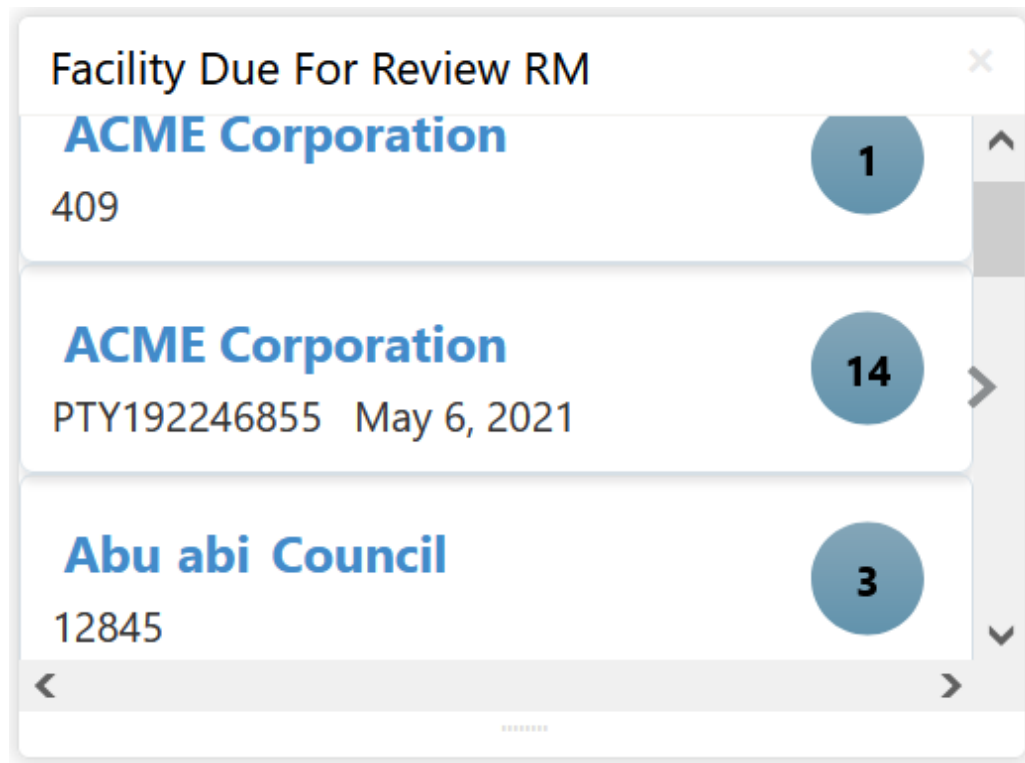
2. Review the collateral summary.
3. Click the close icon at the top right corner.

Facility Due for Review RM

Information on the Facility Due for Review RM tile in Dashboard.

This tile lists the facilities which past the RM review date or for which the RM review is pending.

Figure 4-5 Facility Due for Review RM



1. Click on the count next to the required customer.
The **Review Summary** window is displayed.

Figure 4-6 Review Summary

Review Summary							
Line No	Facility Id	Facility Type	Parent Line No	Facility Category	Review Date	Approved Amount	Utilized Amount
GTU1	F2002477	NF		GTU	06May 21	\$5M	\$0
LCUK1	F2002490	NF	LC1	LC	06May 21	\$1M	\$0
STLNIND1	F2002479	F	STLOAN1	TL	06May 21	\$2M	\$0
STLNUK1	F2002480	F	STLOAN1	TL	06May 21	\$1M	\$0
LTWC1	F2002481	F		WC	06May 21	\$1.5M	\$0
STWC1	F2002482	F		WC	06May 21	\$2.5M	\$0
STWCUK1	F2002483	F	STWC1	WC	06May 21	\$1M	\$0
STWCUS1	F2002484	F	STWC1	WC	06May 21	\$1M	\$0
STWCIND1	F2002485	F	STWC1	WC	06May 21	\$500K	\$0

2. Click on the required **Line No**.
The **Facility Details** window is displayed.

Figure 4-7 Facility Details

Letter of Credit UK - LC

Facility Details

Facility Basic Info

Schedule

Tenor Restrictions

Exposure

Fee

Pool Linkage

Pricing

Facility collateral linkage

Credit Rating

FX Rate Revaluation

Utilization History

Line Code *	Line Serial Number *	Facility Description *
LCUK	1	Letter of Credit UK
Branch *	Parent Facility Id	Parent Line Number
004	F2002487	LC1 - LC
Bank Futura - Canary Wharf Branch		
Facility Type	Facility Category	Line Start Date
<input type="radio"/> Funded <input checked="" type="radio"/> Non Funded	LC - Letter of credit	Aug 10, 2020
<input type="checkbox"/> Cascade		
Next Review Date	Line Expiry Date	Currency *
May 6, 2021	Jul 6, 2021	USD
Requested Amount *	Proposed Amount	Project Id
Availability Period (in months)	Commitment Status	Secured?
	<input type="radio"/> Committed <input type="checkbox"/> Cascade	<input checked="" type="radio"/> Secured <input type="checkbox"/> Cascade
<input type="checkbox"/> Revaluation Required	Sanctioned Amount	Utilized Amount
<input type="checkbox"/> Rate Agreement Required	\$1,000,000.00	\$0.00
Available Amount	OSUC Amount	Total repaid amount
\$1,000,000.00	\$0.00	\$0.00
Outstanding utilized amount	Net Utilization	Peak Utilization
\$0.00	\$0.00	\$0.00
Average Utilization	Released Amount	
\$0.00	\$1,000,000.00	

Close

Note:

In the **Facility Details** window, you can edit the details for which modification is allowed in Business Process Configuration. For detailed information on the sub-menu, refer Credit Proposal User Guide.

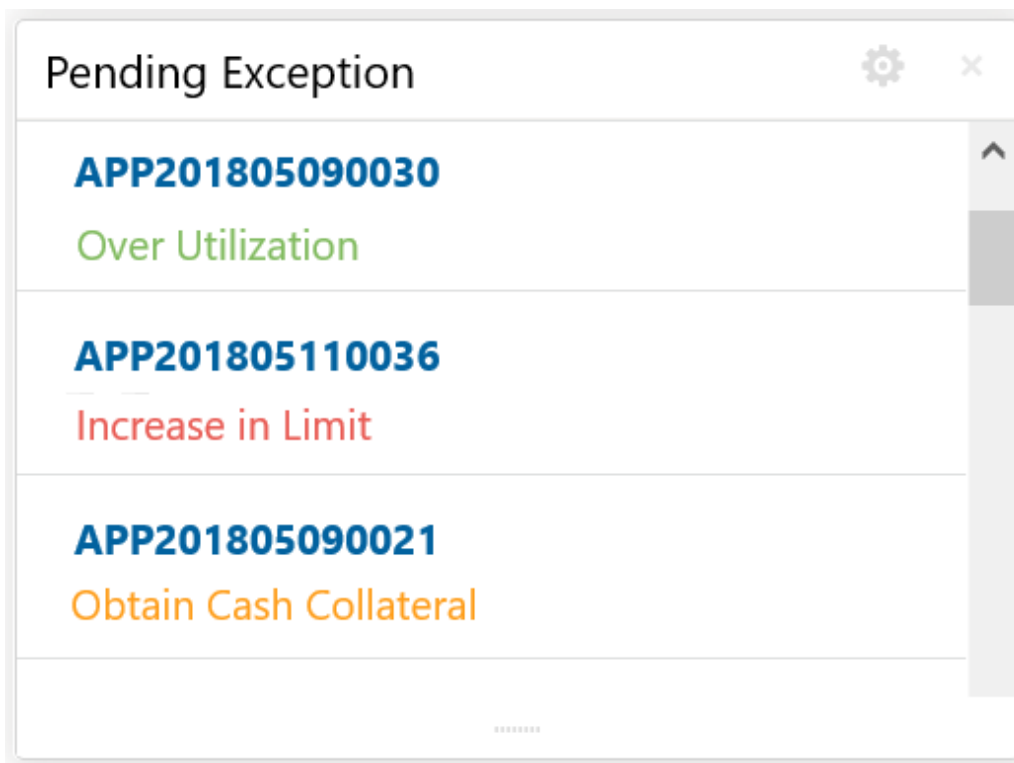
- To exit the **Facility Details** window, click **Close**.

Pending Exception

Information on the Pending Exception tile in Dashboard.

This tile lists the policy exceptions for which the review is pending.

Figure 4-8 Pending Exception



1. Click on the required application ID.
The **Exception Summary** is displayed.

Figure 4-9 Exception Summary

The screenshot shows a window titled "Exception Summary" with a close button in the top right. The window displays the following details:

Exception Details

Application Number APP201909210017	Application Date Sep 21, 2019
Customer Id 201925	Customer Name APP Corporation
Customer Type Corporate	Branch Name 004
Exception Request From LN	Utilization Amount \$2,000,000.00
Exception Status <input type="radio"/> Over utilization <input checked="" type="radio"/> Increase in Limit <input type="radio"/> Transfer of Limits <input type="radio"/> Obtain Cash Collateral <input type="radio"/> Reject	Line Expiry Date Change to Dec 30, 2019
Limit Amount Changed to \$3,000,000.00	

A "Facilities" button is located next to the Customer Id field.

2. To view the facility details, click **Facilities**.
The **Facility Details** window is displayed.

Figure 4-10 Facility Details

Facility Details

Customer Number

201925

Customer Name

APP Corporation

ID	Customer Number	Linkage Type	Linkage Reference No	Lendable Margin	Available Amount	Utilized Amount	Currency	Desc
No data to display.								

<

>

OK

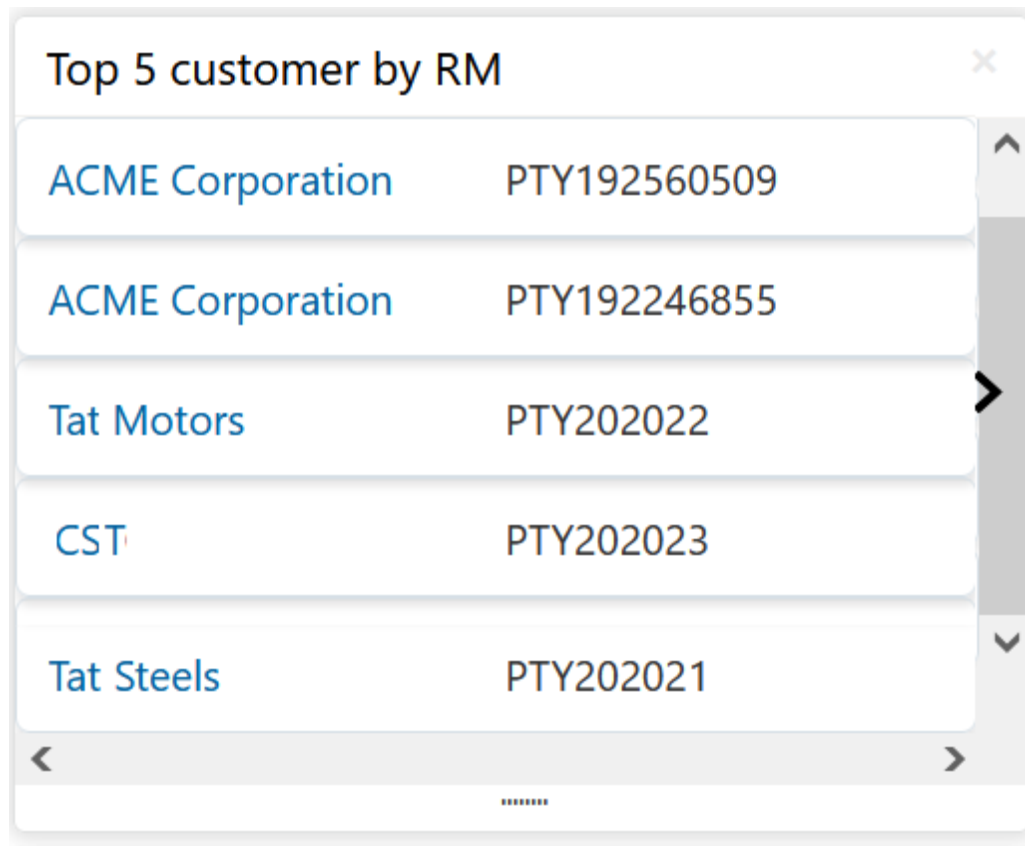
3. View the facility details and click **OK**.
4. To close the **Exception Summary**, click the close icon at the top right corner.

Top 5 Customer by RM

Information on the Top 5 Customer by RM tile in Dashboard.

This tile lists the top five customers associated with the logged in user along with the funding information.

Figure 4-11 Top 5 customer by RM



Top 5 customer by RM	
ACME Corporation	PTY192560509
ACME Corporation	PTY192246855
Tat Motors	PTY202022
CST	PTY202023
Tat Steels	PTY202021

1. To view the detailed customer information, click on the required customer name.
The **Customer Summary** is displayed.

Figure 4-12 Customer Summary



2. Review the **Customer Summary**.

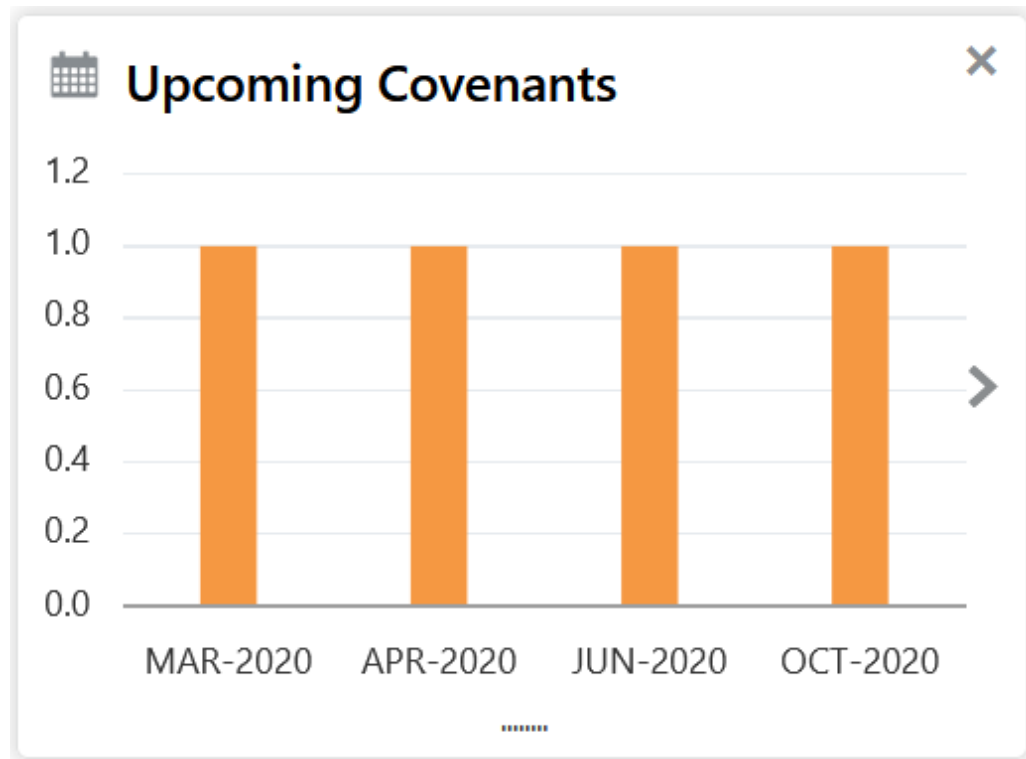
- Click the close icon at the top right corner.

Upcoming Covenants

Information on the Upcoming Covenants tile in Dashboard.

This tile displays the covenants which have review due date in the upcoming days.

Figure 4-13 Upcoming Covenants Tile



- Click on any bar or date.

The **Upcoming Covenants** window is displayed.

Figure 4-14 Upcoming Covenants

The figure shows a window titled 'Upcoming Covenants' with a close icon (X) at the top right. Below the title bar is a filter section with a green 'Filter' button, a 'Type to filter' text box, and an 'INITIATE' button. Below the filter is a table with one row of covenant details for 'firesafety'. The table includes fields for Customer Id, Customer Name, Covenant Code, Covenant Type, Frequency, Start Date, and Linkage Entity Id. A 'Page 1 of 1 (1 of 1 items)' indicator and navigation buttons are at the bottom.

Customer Id	Customer Name	Covenant Code	Covenant Type	Frequency	Start Date	Linkage Entity Id
PTY192560509	ACME Corporation	CVNTFACDBE	Non Financial	Monthly	Sep 19, 2018	FAC00018

- To filter the required covenant record, click the **Filter** icon and specify the search parameters or directly specify the parameter in **Type to filter** text box.

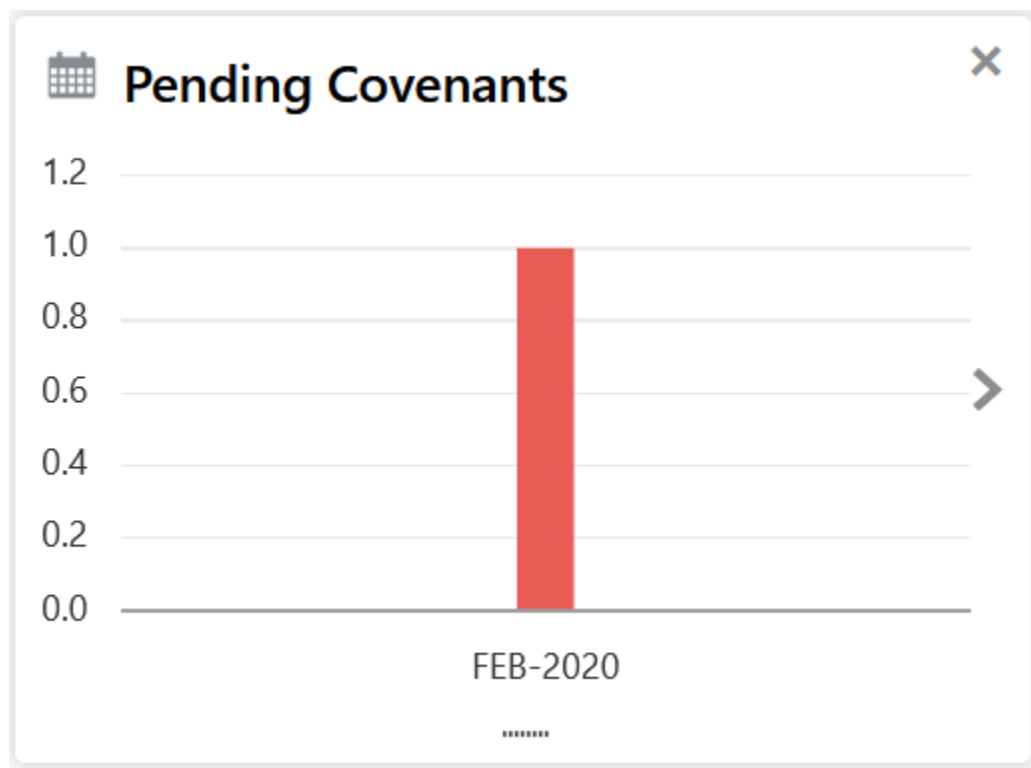
3. To initiate Covenant Tracking process, select the covenant and click **Initiate** or click the action icon and select **Initiate Tracking**.
4. To view the covenant history, click the action icon and select **Covenant History**.
5. To close the **Upcoming Covenants** window, click the close icon.

Pending Covenants

Information on the Pending Covenants tile in Dashboard.

This tile displays the covenants for which review is pending.

Figure 4-15 Pending Covenants



For information on initiating Covenant Tracking process, refer the **Upcoming Covenants** topic.

5

Chapter 5

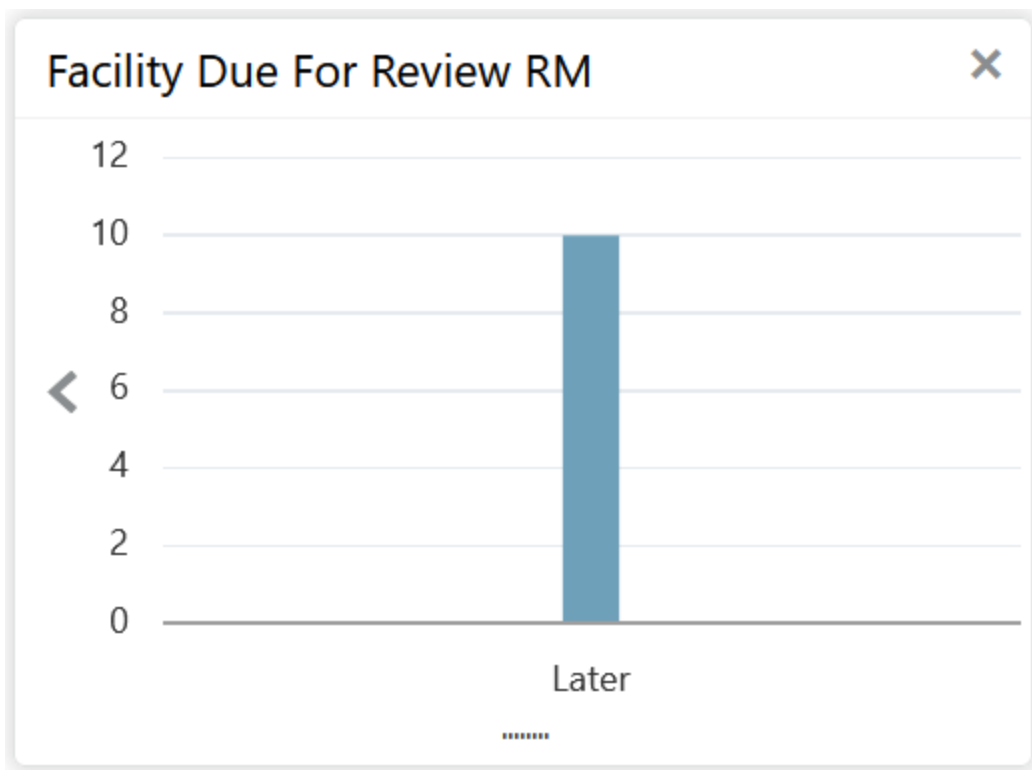
Filtering Data in Dashboard

Information on how to filter data in the Dashboard.

The system allows you to filter the required information from each tile of the Dashboard in graphical view.

The **Facility Due for Review RM** tile in graphical view is shown below for reference:

Figure 5-1 Facility Due for Review RM - Chart




1. Click any bar in the graph.
The **Filter** window is displayed.

Figure 5-2 Filter

<div>Type to filter <div>× Clear</div> <div>×</div></div>			
Party	No of Facilities	Customer Name	Review Date
409	1	ACME Corporation	NaN-undefined-NaN
PTY192246855	14	ACME Corporation	6-May-2021
12845	3	Abu abi Council	NaN-undefined-NaN
PTY203091193	2	TQT2234	NaN-undefined-NaN
PTY201835452	15	BC CORP	6-May-2021
PTY20202	2	Tat Group	7-July-2021
PTY202021	2	Tat Steels	7-July-2021
14184	13	AI Automotive	NaN-undefined-NaN
8088	2	CORP 16052021 1	17-May-2021
15161	18	Et Technologies FZ - LLC	NaN-undefined-NaN

2. Type the filter parameter in the **Type to filter** text box.
For example: type the first three characters of customer name, facilities associated with the mentioned customer are displayed.
3. To sort the data in ascending or descending order, click the triangle next to any header as shown below.

Figure 5-3 Sort records

Type to filter		× Clear	×
Party	No of Facilities	Customer Name	Review Date 
409	1	ACME Corporation	NaN-undefined-NaN
PTY192246855	14	ACME Corporation	6-May-2021
12845	3	Abu abi Council	NaN-undefined-NaN
PTY203091193	2	TQT2234	NaN-undefined-NaN
PTY201835452	15	BC CORP	6-May-2021
PTY20202	2	Tat Group	7-July-2021
PTY202021	2	Tat Steels	7-July-2021
14184	13	Al Automotive	NaN-undefined-NaN
8088	2	CORP 16052021 1	17-May-2021
15161	18	Et Technologies FZ - LLC	NaN-undefined-NaN

4. To close the **Filter** window, click anywhere outside the window.

6

Chapter 6

References

User guides of modules related to Credit 360 interface.

For more information on any related features, you can refer to the following documents:

- Oracle Banking Procedure User Guide
- Oracle Banking SMS User Guide
- Oracle Banking Common Core User Guide
- Oracle Banking Credit Facilities Process Management Installation Guides

Feedback and Support

Information on Oracle's feedback and support policy.

Oracle welcomes customer's comments and suggestions on the quality and usefulness of the document. Your feedback is important to us. If you have a query that is not covered in this user guide or if you still need assistance, please contact documentation team.