Credit Amendment User Manual

Oracle Banking Credit Facilities Process Management Cloud Service

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Oracle Banking Credit Facilities Process Management Cloud Service User Guide
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Chapter 1 - Preface

Preface

About this guide

This guide provides the user with all the information necessary to perform Credit Amendment process in OBCFPM.

Intended Audience

This document is intended for the banking personnel responsible for performing Credit Amendment process for the corporate customer.

Conventions Used

The following table lists the conventions that are used in this document:

Convention	Description
Italic	Italic denotes a screen name
Bold	Bold indicatesField nameDrop down optionsOther UX labels
	This icon indicates a note
<u> </u>	This icon indicates a tip
<u></u>	This icon indicates a warning

Chapter 1 - Preface

Common Icons in OBCFPM

The following table describes the icons that are commonly used in OBCFPM:

Icons	Icon Name
+	Add icon
iii	Calendar icon
Ф	Configuration / settings icon
¥	Delete icon
@	Edit icon

Chapter 4 - Overview

About Credit Amendment

Credit Amendment is the process of modifying credit limit of the facility availed by the customer. This process can be initiated by the Relationship Manager, when the corporate customer requests for additional funding to cope up with their new business requirements. In Credit Amendment process, bankers evaluate the most recent data of the corporate customer and modify the facility limit.



The Credit Proposal Amendment process explained in this user manual is a model flow. Banks can configure the data segments to appear in various stages of the process flow based on their requirement as part of implementation.

The stages available in the Credit Amendment process are:

- · Amendment Initiation
- · Amendment Enrichment
- Amendment Evaluation
- KYC Check (Optional)
- · Amendment Structuring
- Amendment Review
- Amendment Approval
- Draft Generation
- Customer Acceptance
- Limit Configuration
- Handoff

Amendment Initiation

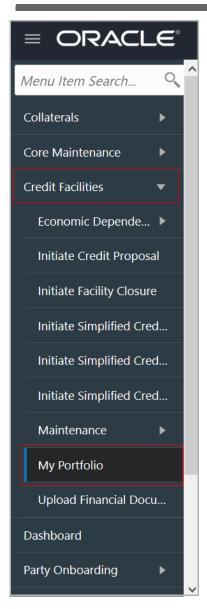
Credit Amendment is initiated either on the basis of customer's request or if the bank wants. The Amendment application enables amendment of facilities, collateral, covenants and T&C. In the Amendment Initiation stage, the user can view the list of existing facilities, collateral, covenants, and T&C, and propose addition/removal/modification of collateral, facilities, covenants and T&Cs based on details such as facility over utilization detail, and covenant / T&C compliance details.

The following table provides a high level overview about the Amendment Initiation stage.

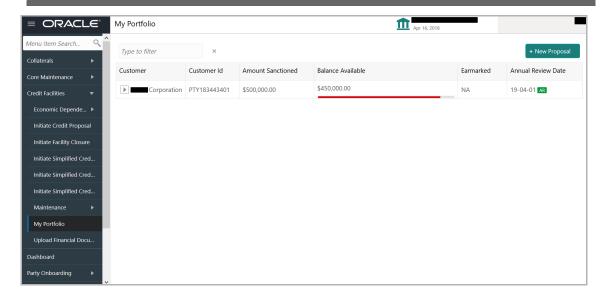
Information Available for User	Activities that can be performed by user
 Customer demographic information Customer group structure Liability details Facility details Other bank facilities Group wise exposure Connected party details Facility over utilized Facility overdue Breached covenants Breached T&C Existing Collateral details Existing covenants and T&C 	 Capture changes in Liability Capture changes in facility Add collateral if required Add write up if required Add comments Submit application for enrichment

Steps to initiate credit amendment

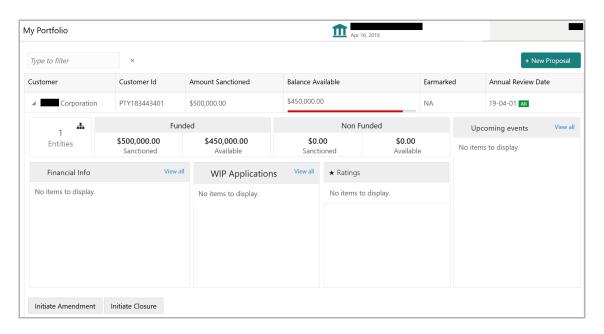
1. Login to OBCFPM.



2. Navigate to **Credit Facilities > My Portfolio**. The *My Portfolio* page listing the current customers appears.



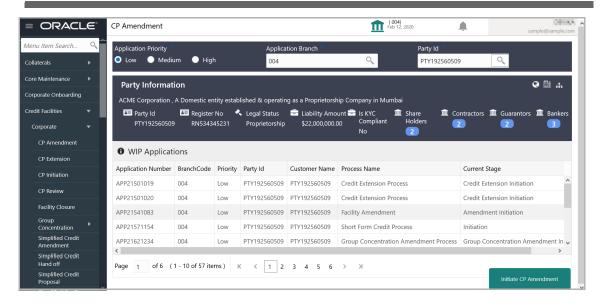
3. Click and expand the required customer. Detailed information about the customer is displayed.



4. Click the **Initiate Amendment** button. The *Amendment Initiation - Customer Info* page appears.

Or

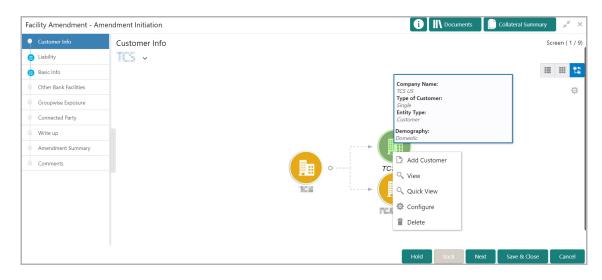
5. Navigate to **Credit Facilities > Corporate > CP Amendment**. The *CP Amendment* page appears:



- 6. Select the CP Amendment **Application Priority**. The options available are: Low, Medium, and High.
- 7. Select the **Application Branch**. Bank branches maintained in the system are displayed in LOV.
- 8. Search and select the required **Party Id** for which CP Amendment has to be initiated. The system displays all the WIP Applications for the selected party and enables the **Initiate CP Amendment** button.
- 9. Click the **Initiate CP Amendment** button. The *Amendment Initiation Customer Info* page appears.

Customer Info

This data segment allows the user to capture information about the party (customer) and all their child parties.

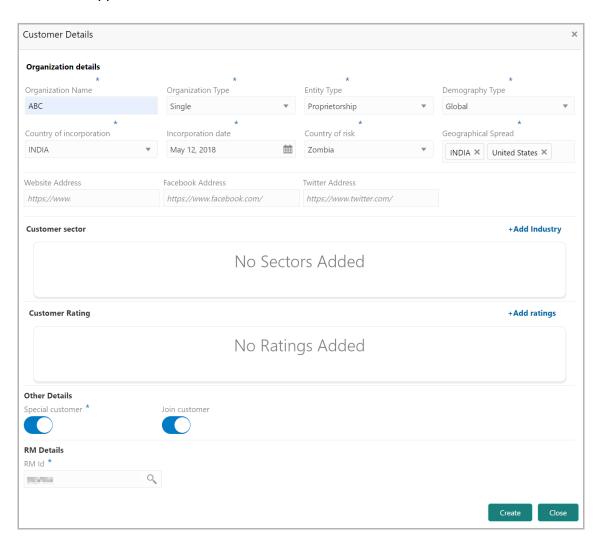


Mouse hovering on the party icon displays the basic information about the party.

- 10. Right click on the party icon to perform the following actions:
 - Add Customer
 - View
 - · Quick View
 - · Configure

Add Customer

11. To add a child party for the party, click **Add Customer**. The *Customer Details* window appears.



Organization details

- 12. Type the Organization Name.
- 13. Select the **Organization Type** from the drop down list. The options available are **Single** and **Conglomerate**.

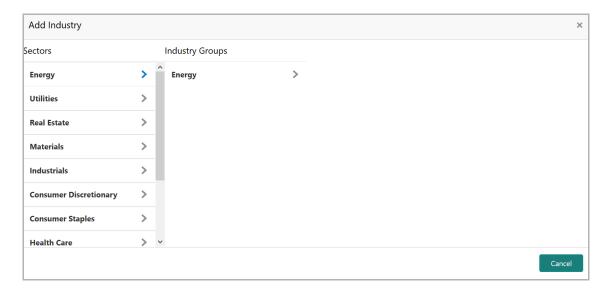
- 14. Select the **Entity Type** from the drop down list. The options available are **Proprietorship**, **Pvt Ltd**, **Public Ltd**, **Govt Owned**, **Trusts**, **Clubs**, **Society**, **Associations**, **Limited Liability Partnership**, **Foreign Bodies**, **NGO** and **Others**.
- 15. Select the **Demography Type** from the drop down list. The options available are **Domestic** and **Global**.

Upon selecting Global option, Geographical Spread field appears.

- 16. Search and select all the countries in which the organization is operating as **Geographical Spread**.
- 17. Select the Country of incorporation.
- 18. Click the calendar icon and select the Incorporation date.
- 19. Select the Country of risk for organization from the drop down list.
- 20. Type the following addresses in respective fields:
 - Website Address
 - Facebook Address
 - · Twitter Address

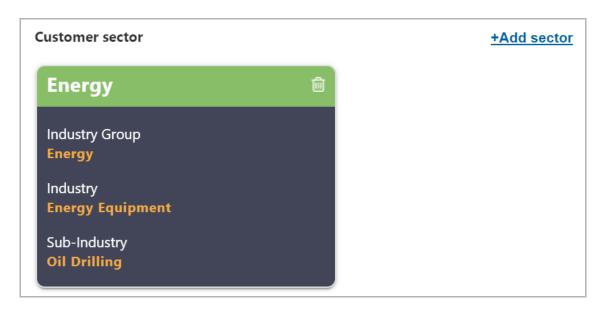
Customer Sector

21. To capture industry details of the organization, click **+Add sector**. The *Add Industry* window appears:



- 22. Select a sector of the organization. Available **Industry Groups** appear.
- 23. Select the **Industry Group** of the organization. Available **Industries** appear.
- 24. Select the Industry of the organization. Available **Sub-Industries** appear.

25. Select the sub-industry of the organization. The Industry details are added and displayed as shown below:



26. To delete the added industry, click the delete icon.

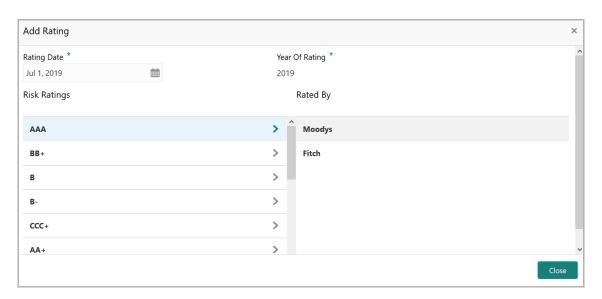


If the party is into different sectors, the user has to capture all the sector details while initiating credit amendment. To add another sector information, click **+Add sector** again.

The industry added first will be considered as the default industry.

Customer Rating

27. To capture rating information of the party, click **+Add ratings**. The *Add Rating* window appears:



- 28. Select the following details:
 - · Rating Date
 - Outlook
 - Risk Ratings
 - Rated By

The Year Of Rating is automatically populated based on the selected Rating Date.

Upon selection of the above details, the rating is added and displayed as shown below:



- 29. To modify the added rating, click the edit icon and change the required details.
- 30. To delete the added rating, click the delete icon.



If the organization is rated by different rating firms, all the rating information must be captured while initiating credit proposal. To add another rating information, click **+Add ratings** again.

Other Details

31. Enable the **Special customer** switch, if the customer is a special customer for your bank.

RM Details

RM Id is automatically populated based on the login details.

- 32. To modify the **RM Id**, search and select the required user.
- 33. To add the customer, click Create.
- 34. To close the *Customer Details* window, click **Close**.

View, Quick View and Delete Customer

35. To **View**, **Quick view**, **Configure** and **Delete** the child party information, right click the child party icon and click the respective option.

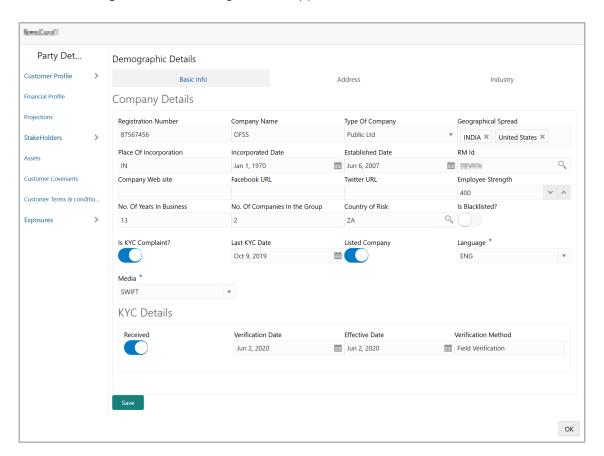
36. To **View**, **Quick view**, and **Configure** the party information, right click the party icon and click the respective option.



Parent customer (party / entity) cannot be deleted.

Configure Customer

37. To configure the party / child party, right click on the party / child party icon and click **Configure**. The following window appears:





For existing party, **Customer Profile** menu is a read only module and modification to the field values is not allowed. You can configure the menus for Credit Amendment process in Business Process Maintenance.

Customer Profile

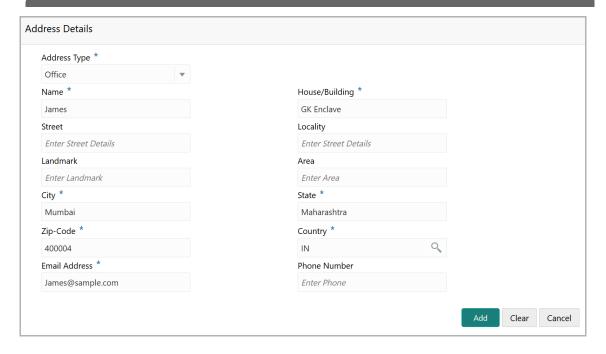
Company Details

- 38. Enter / select the following details in the corresponding fields:
 - · Registration Number
 - · Company Name

- Type Of Company
- · Geographical Spread
- · Place Of Incorporation
- · Incorporated Date
- · Established Date
- RM Id
- · Company Website
- Facebook URL
- Twitter URL
- Employee Strength
- · No. Of Years In Business
- · No. Of Companies in the Group
- · Country of Risk
- 39. Enable the **Is Blacklisted?** switch, if the company is blacklisted.
- 40. Enable the **Is KYC Compliant?** switch, if the company is KYC Compliant.
- 41. Click the calendar icon and select the **Last KYC Date**.
- 42. Enable the **Listed Company** switch, if the company is listed.
- 43. Select the Language from the drop down list.
- 44. Select the Media for transactions from the drop down list.

KYC Details

- 45. Enable the **Received** switch, if KYC verification details are received for the customer.
- 46. Click the calendar icon and select the KYC Verification Date and Effective Date.
- 47. Type the KYC **Verification Method**. For example: Field verification.
- 48. Click Save.
- 49. To add the company address details, click the **Address** tab and then click the **Add** icon. The *Address Details* window appears.



- 50. Type or select the following details in the corresponding fields:
 - Address Type
 - · Name of the contact person
 - · House/Building name
 - Street
 - Locality
 - Landmark
 - Area
 - City
 - State
 - Zip-Code
 - Country
 - Email Address
 - Phone Number
- 51. Click Add. Address details are added.
- 52. To add the industry details, click the **Industry** tab and select the required details.

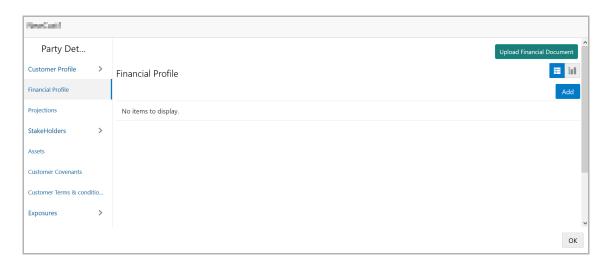


To Edit, Delete or View the added **Basic Info**, **Address**, and **Industry**. click the hamburger icon in the required list item and select the required option.

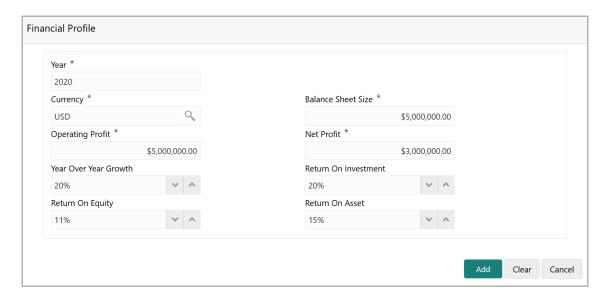
53. To view the organization's business details, click the **Customer Profile** in menu and select **Business** sub-menu.

Financial Profile

54. To configure organization's financial details, click **Financial Profile** in left menu. *Financial profile* screen appears:



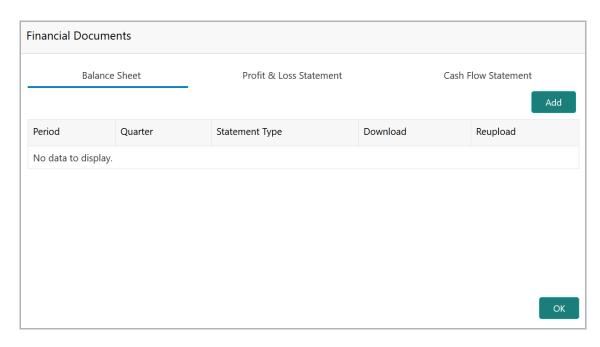
55. Click the **Add** icon. The following window appears:



- 56. Specify the Year for which the organization's financial details are to be added.
- 57. Search and select the **Currency** for the financial information.
- 58. Specify the following details in the corresponding fields:
 - · Balance Sheet Size
 - Operating Profit
 - Net Profit
 - · Year Over Year Growth
 - · Return On Investment
 - · Return On Equity

. 118

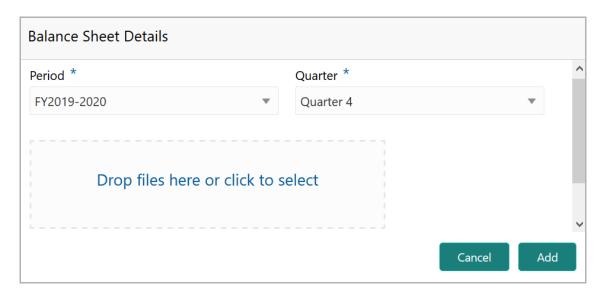
- Return On Asset
- 59. Click Add. Organization's financial details are added.
- 60. To add financial documents, click **Upload Financial Document**. The *Financial Documents* window appears:



In the *Financial Documents* window, the user can **Add** the following documents by clicking respective tabs.

- Balance Sheet
- Profit & Loss Statement
- Cash Flow Statement

Upon clicking **Add** in any of the above tabs, the following window to upload documents appears.



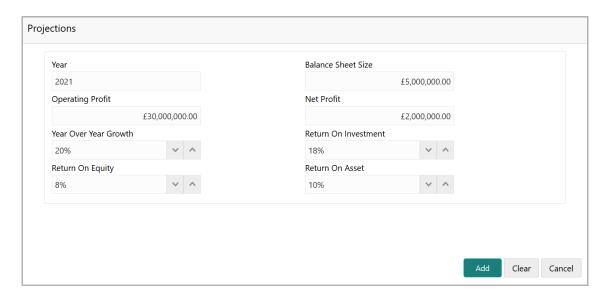
- Select the Period and Quarter for which the financial document is to be added.
- 62. In **Drop files here or click to select** section, drag and drop or click and upload the financial document.
- 63. Click Add. Document is added.
- 64. In the *Financial Profile* screen, click the Chart view icon to change the List view to Chart view.



To Edit, Delete or View the added **Financial Profile**. click the hamburger icon in the required list item and select the required option.

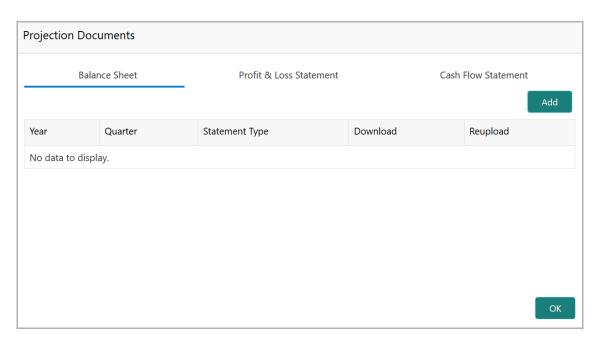
Projections

65. To configure projection details, click **Projections** from the left menu and then click the **Add** icon. The *Projections* window appears.



- 66. Specify the **Year** for which the organization's projection details are to be added.
- 67. Search and select the **Currency** for the projection details.
- 68. Specify the following details in the corresponding fields:
 - · Balance Sheet Size
 - · Operating Profit
 - Net Profit
 - · Year Over Year Growth
 - Return On Investment
 - · Return On Equity
 - Return On Asset
- 69. Click **Add**. Organization's projection details are added.

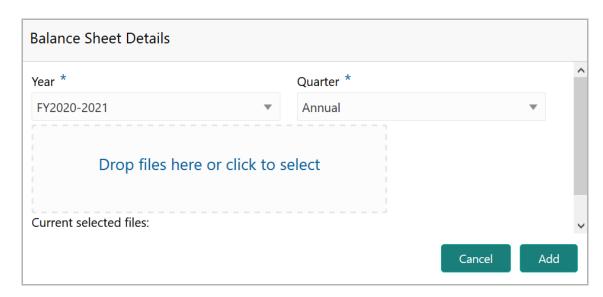
70. To add projection documents, click **Upload Projection Document**. The *Projection Documents* window appears.



In the *Projection Documents* window, the user can **Add** the following documents by clicking respective tabs.

- Balance Sheet
- · Profit & Loss Statement
- Cash Flow Statement

Upon clicking **Add** in any of the above tabs, the following window to upload documents appears.



71. Select the **Period** and **Quarter** for which the projection document is to be added.

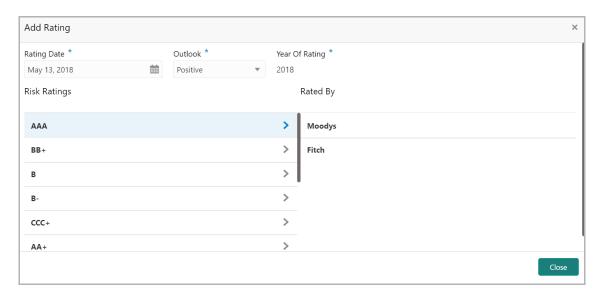
- 72. In **Drop files here or click to select** section, drag and drop or click and upload the projection document.
- 73. Click Add. Document is added.
- 74. In the *Business Projection* screen, click the Chart view icon to change the List view to Chart view.



To Edit, Delete or View the added **Projections**. click the hamburger icon in the required list item and select the required option.

Rating

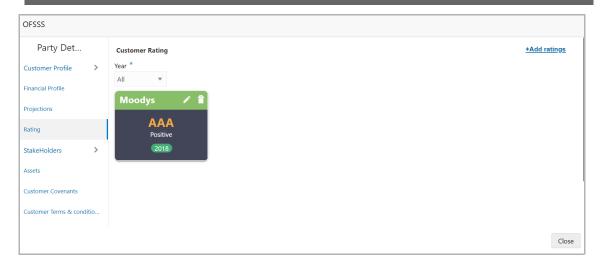
- 75. To add rating information of the customer, click **Rating** in the left menu.
- 76. To configure stakeholders information, click **Stakeholders** in the left menu and click **+Add Ratings**. The *Add Ratings* window appears.



- 77. Select the following details of the rating:
 - · Rating Date
 - Outlook
 - · Risk Ratings
 - · Rated By

The **Year Of Rating** is automatically populated based on the selected **Rating Date**.

Upon selecting the **Rated By** organization, the rating is added and displayed as shown below.



- 78. To modify the added rating, click the edit icon.
- 79. To delete the added rating, click the delete icon.

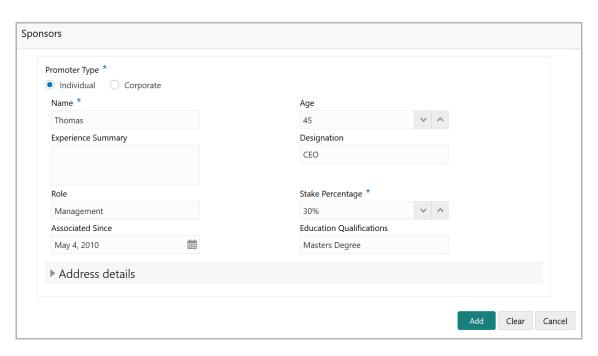
Stakeholders

The user can add information about the following stakeholders by clicking the Stakeholders menu:

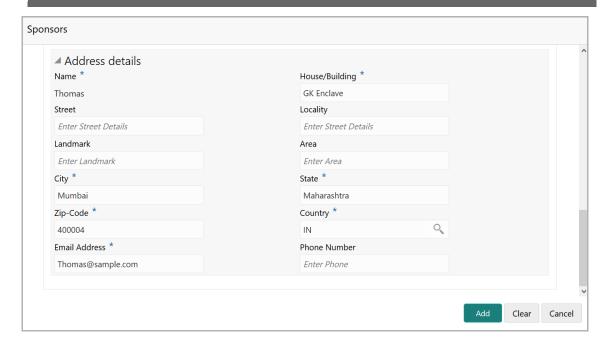
- Auditors
- · Sponsors
- · Share holders
- Directors
- Management Team
- Bankers
- Guarantors
- Customers
- Suppliers



80. To add sponsor details, click **Sponsors** from the left menu and then click **Add**. The *Sponsors* window appears.



- 81. If the sponsor is an individual, select or type the following sponsor details in the corresponding fields:
 - Promoter Type (select Individual option)
 - Name
 - Age
 - Experience Summary
 - Designation
 - Role
 - · Stake Percentage
 - · Associated Since
 - Education Qualifications
- 82. If the sponsor is an entity, select or type the following sponsor details in the corresponding fields:
 - Promoter Type (select **Corporate** option)
 - Name
 - Stake Percentage
- 83. Click and expand the **Address** details section.



- 84. Type or select the following details in the corresponding fields:
 - · House/Building name
 - Street
 - Locality
 - Landmark
 - Area
 - City
 - State
 - Zip-Code
 - Country
 - Email Address
 - Phone Number
- 85. Click Add. Sponsor details are added.



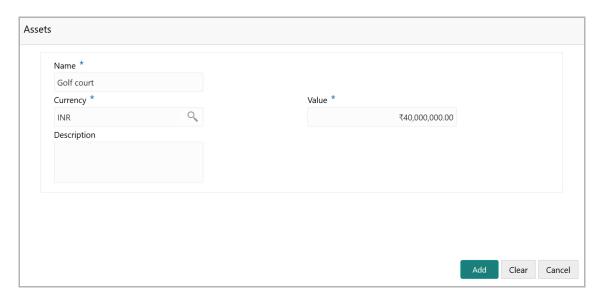
To Edit, Delete or View the added **Sponsors**. click the hamburger icon in the required list item and select the required option.



For information on adding Share holders, Directors, Management Team, Bankers, Guarantors, Customers, and Suppliers detail, refer "Economic Dependency Analysis User Manual".

Assets

86. To add asset details, click **Assets** from the left menu and then click **Add**. *Assets* window appears:



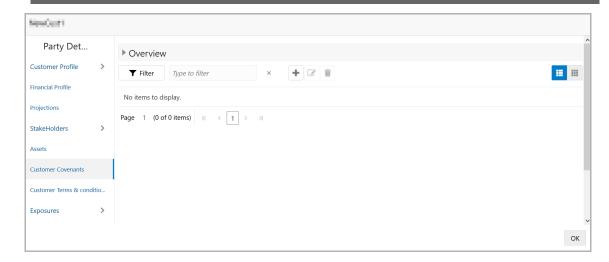
- 87. Type the Name of the Asset.
- 88. Search and select the Currency for the asset value.
- 89. Specify the asset Value.
- 90. Type the asset **Description**.
- 91. Click Add. Asset details are added.



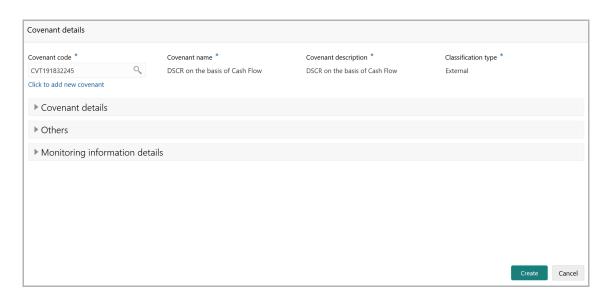
To Edit, Delete or View the added **Assets**. click the hamburger icon in the required list item and select the required option.

Customer Covenants

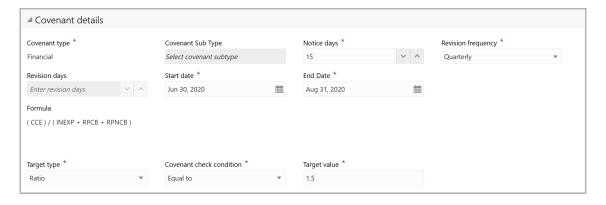
92. To add covenant details, click **Customer Covenants** from the left menu. The following screen appears.



93. Click the add icon. The Covenant Details window appears.



- 94. To link existing covenant, click the search icon and select the **Covenant code**. **Covenant name**, **Covenant description** and **Classification type** are automatically populated.
- 95. To create new covenant, click the **Click to add new covenant** link and type the following details:
 - · Covenant code
 - · Covenant name
 - · Covenant description
 - · Classification type
- 96. Click and expand the **Covenant details** section.



- 97. Select / type the following in respective fields:
 - · Covenant type
 - Covenant Sub Type
 - Notice Days
 - · Revision Frequency
 - Revision Days
 - Start Date
 - · End Date
 - Formula
 - · Target Type
 - · Covenant Check Condition
 - · Target Value



Covenant details such as Covenant type, Covenant Sub Type, Revision Frequency, Revision days, Formula, Target Type, and Target Value are automatically populated based on the selected covenant.

98. Click and expand the **Others** section.



- 99. Select the Compliance Status and Waiver Status.
- 100. Enter the Last Check Value.
- 101. Click the calendar icon and select the **Deferred due date**.
- 102. To capture the monitoring information for the covenant, click and expand the *Monitoring Information Details* section.



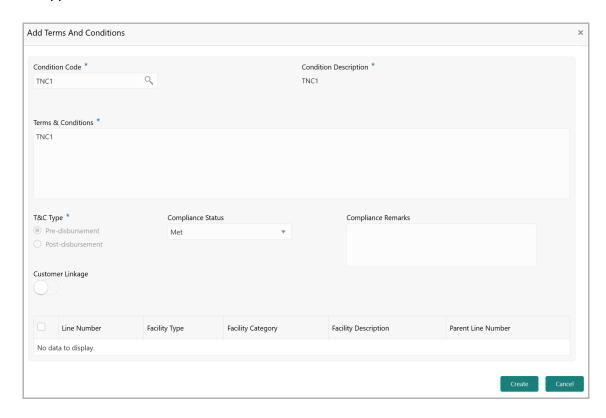
- 103. Select the monitoring information.
- 104. Click Save. Covenant details are added.



For information about filter, add, edit, delete, and layout options, refer any section in **Proposal Initiation** Chapter.

Customer Terms & Conditions

105. To configure terms and conditions for the customer, click **Customer Terms & Condition** in the left menu and then click **Add**. The *Add Terms and Conditions* window appears:



106. Search and select the **Condition Code**. Terms and Conditions maintained in the **Maintenance** module are displayed in the LOV.

Upon selecting the Condition Code, Condition Description, Terms & Conditions, and T&C Type maintained for the condition code get defaulted.

107. To modify the terms and conditions specific to customer / facility, edit the required text in the **Terms & Conditions** text box.

- 108. Select the **Compliance Status** of terms and conditions. The options available are **Met** and **Breached**.
- 109. Specify the Compliance Remarks.
- 110. Enable the **Customer Linkage** flag.
- 111. Click **Create**. Terms and conditions are linked to the customer and displayed in the **Terms and Conditions** tab.
- 112. To edit the added terms and conditions, select the terms and conditions record and click the Edit icon.
- 113. To delete the added terms and conditions, select the terms and conditions record and click the Delete icon.
- 114. To link documents related to terms and conditions, select the required terms and conditions record and click the **D** icon.
- 115. To view a particular terms and conditions, select the required terms and conditions record and click the **V** icon.



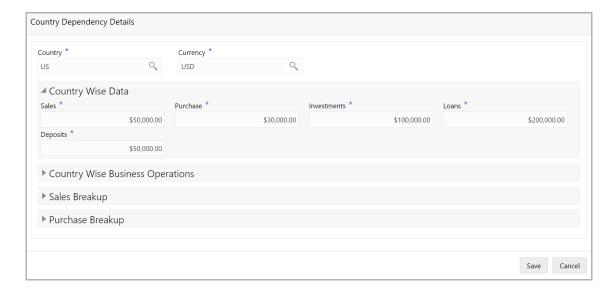
In case of linking the terms and conditions with facility, instead of enabling the **Customer Linkage** flag, select the required facilities from the facility table.



For information about filter, edit, delete, and layout options, refer any section in **Proposal Initiation** Chapter.

Exposures

- 116. To add the exposure details of the entity, click **Exposures** in the left menu. The **Country Exposure** and **Currency Exposure** sub-menus are displayed.
- 117. Click **Country exposure** and then click the add icon. The *Country Dependency Details* window is displayed.



118. Search and select the **Country** and its **Currency**.

Country Wise Data

- 119. Specify the amount of **Sales** recorded in the selected country.
- 120. Specify the amount of **Purchase** made from the selected country.
- 121. Specify the amount of **Investments** made in the selected country.
- 122. Specify the amount of **Loans** received from the selected country.
- 123. Specify the amount of **Deposits** made in the selected country.

Country Wise Business Operations



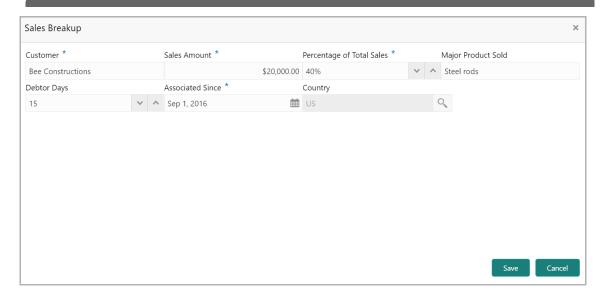
- 124. Specify the entity's Market Share Percentage in selected country.
- 125. Specify the entity's **Presence for Years** in selected county.
- 126. Specify the Major Products Sold by the entity in the selected country.
- 127. Specify the date on which association between entity and selected country is established in the **Associated Since** field.

Sales Breakup

In this section, the user must add details of all the entity's customers in the selected country.



128. Click the add icon. The Sales Breakup window appears:

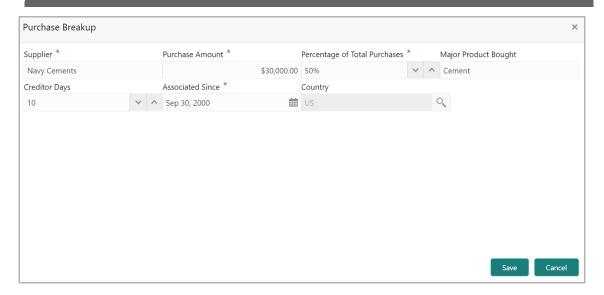


- 129. Specify the **Customer** of the entity.
- 130. Specify the **Sales Amount** recorded for the specified customer.
- 131. Specify the **Percentage of Total Sales** recorded for the specified customer.
- 132. Specify the Major Product Sold to the specified customer.
- 133. Specify the **Debtor Days** for the specified customer.
- 134. In the **Associated Since** field, search and select the date on which association between the entity and its customer is established.
- 135. Click **Save**. Sales breakup is added and displayed in the **Sales Breakup** section.
- 136. To edit or delete the added sales breakup, select the record and click the respective icon.

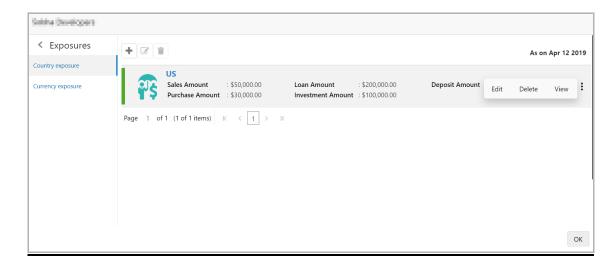
Purchase Breakup

In this section, the user must capture details of all the entity's suppliers in the selected country.

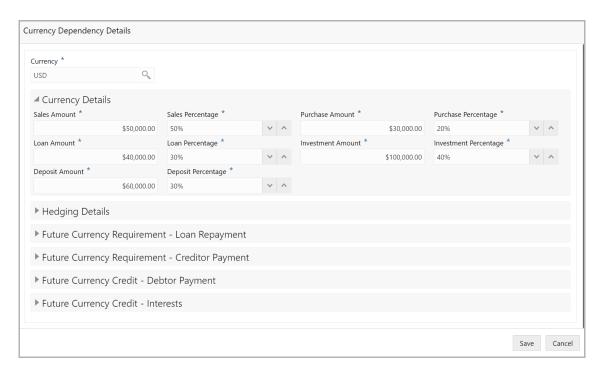
137. Click the add icon. The *Purchase Breakup* window appears.



- 138. Specify the name of Supplier.
- 139. In the **Purchase Amount** field, specify the amount of products / services purchased by the entity from the supplier.
- 140. Specify the **Percentage of Total Purchases** from the supplier.
- 141. Specify the Major Product Bought by the entity from the supplier.
- 142. Specify the Creditor Days for the supplier.
- 143. In the **Associated Since** field, search and select the date on which association between the entity and its supplier is established.
- 144. Click **Save**. Purchase breakup is added and displayed in the **Purchase Breakup** section.
- 145. To edit or delete the added purchase breakup, select the record and click the respective icon.
- 146. In the *Country Dependency Details* window, click **Save**. The details are added and displayed as shown below.



- 147. To Edit, Delete or View the added country dependency details, select the record and click the respective icon or click the hamburger icon and select the required option.
- 148. To capture the currency dependency details, click the **Currency Exposure** submenu. The *Currency Dependency Details* window appears:



149. Search and select the Currency.

Currency details

- 150. Specify your customer's **Sales Amount** in the selected currency.
- 151. Specify your customer's **Sales Percentage** with respect to the selected currency.
- 152. Specify your customer's **Purchase Amount** in the selected currency.
- 153. Specify your customer's **Purchase Percentage** with respect to the selected currency.
- 154. Specify the Loan Amount availed by your customer in the selected currency.
- 155. Specify your customer's **Loan Percentage** with respect to the selected currency.
- 156. Specify your customer's **Investment Amount** in the selected currency.
- 157. Specify your customer's **Investment Percentage** with respect to the selected currency.
- 158. In the **Deposit Amount** field, specify the amount deposited by your customer in the selected currency.
- 159. In the **Deposit Percentage** field, specify the percentage of amount deposited by your customer in the selected currency.

Hedging Details

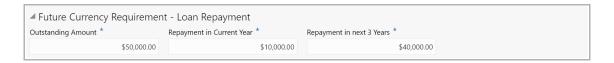


- 160. Specify the Credit Outstanding amount in the selected currency.
- 161. Specify the **Debit Outstanding** amount in the selected currency.

Upon entering the Credit and Debit Outstanding amounts, the system calculates and displays the **Variance**.

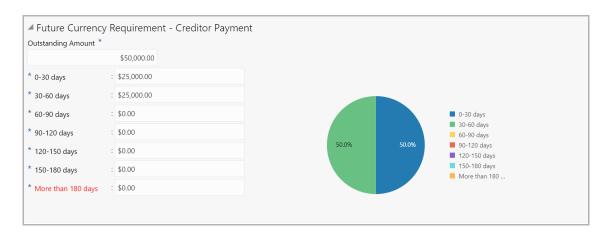
162. Enable the **Hedging required** switch, if hedging analysis is required.

Future Currency Requirement - Loan Repayment



- Specify your customer's Outstanding Loan Amount in selected currency.
- 164. In the **Repayment in current year** field, specify the loan amount to be repaid in the current year.
- 165. In the **Repayment in Next 3 Years** field, specify the loan amount to be repaid in next three years.

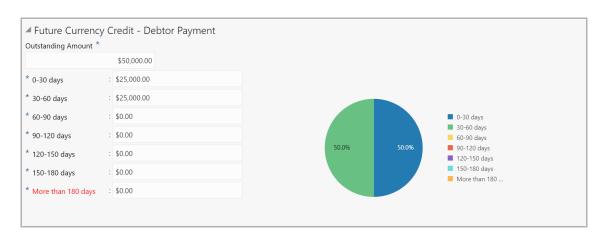
Future Currency Requirement - Creditor Payment



- 166. Specify the **Outstanding Amount** to be paid by your customer to their creditor in selected currency.
- 167. Specify the outstanding amount to be paid in **0-30 days**.
- 168. Specify the outstanding amount to be paid in 30-60 days.
- 169. Specify the outstanding amount to be paid in 60-90 days.

- 170. Specify the outstanding amount to be paid in 90-120 days.
- 171. Specify the outstanding amount to be paid in 120-150 days.
- 172. Specify the outstanding amount to be paid in 150-180 days.
- 173. Specify the outstanding amount to be paid after 180 days in the **More than 180** days field.

Future currency credit - Debtor payment



- 174. Specify the **Outstanding Amount** to be paid by your customer's debtor in the selected currency.
- 175. Specify the outstanding amount to be received in **0-30 days**.
- 176. Specify the outstanding amount to be received in 30-60 days.
- 177. Specify the outstanding amount to be received in **60-90 days**.
- 178. Specify the outstanding amount to be received in **90-120 days**.
- 179. Specify the outstanding amount to be received in 120-150 days.
- 180. Specify the outstanding amount to be received in 150-180 days.
- 181. Specify the outstanding amount to be received after 180 days in the **More than 180 days** field.

Future Currency Credit - Interests

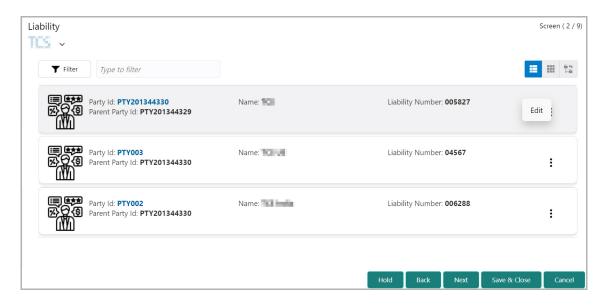


- 182. In the **Investment amount interests** field, specify the interest to be received for the amount invested in selected currency.
- 183. In the **Interest expected in current year** field, specify the interest to be received in the Current year.
- 184. In the **Interest expected in next 3 years** field, specify the interest to be received in the next 3 Years.

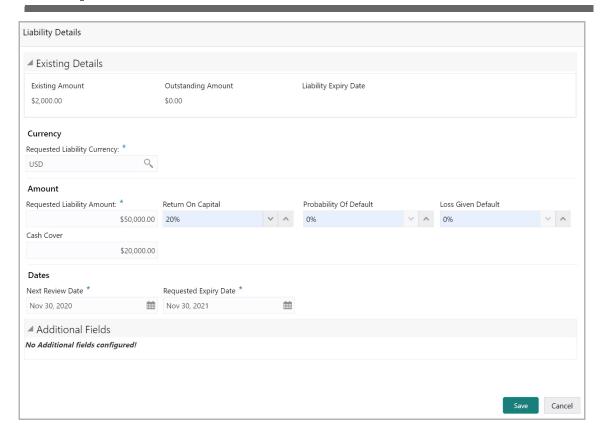
- 185. Click **Save** in the *Currency Dependency Details* window. The details are saved and displayed in *Currency Dependency Details* page.
- 186. To **Edit**, **Delete** and **View** the added currency exposure details, select the record and click the respective icons or click the hamburger icon and select the corresponding option.
- 187. Click Ok in the Party Details window.
- 188. To go to the next page, click **Next** in the Customer Info page.

Liability

This data segment lists all the liabilities created for the party. As a part of credit amendment, you can also modify the liability details to capture new requirement.



- 189. To filter the required liability, click the **Filter** icon and specify the filter parameters or directly type the liability detail in the **Type to filter** text box.
- 190. To edit the liability information, click the hamburger icon and select **Edit**. The Liability Details window appears:



In the **Existing Details** section, the following details about the existing liability are displayed:

- Existing Amount
- Outstanding Amount
- Liability Expiry Date

To add new requirement to the existing liability, specify the following details.

Currency

191. In the **Requested Liability Currency** field, search and select the currency for the liability amount to be requested.

Amount

- 192. In the **Requested Liability Amount** field, specify the liability requirement in selected currency.
- 193. Specify the following possibilities for the mentioned liability amount in percentage:
 - · Return On Capital
 - · Probability Of Default
 - · Loss Given Default

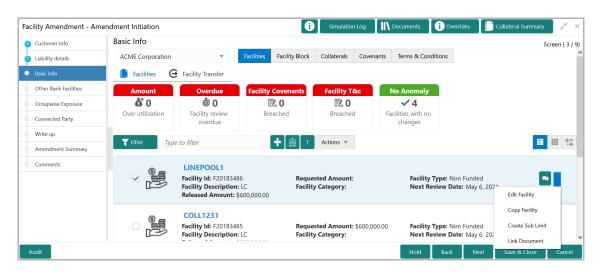
194. Specify the **Cash Cover** for the requested liability, if the party has deposited amount in your bank.

Dates

- 195. Click the calendar icon and select the **Next Review Date** and **Requested Expiry Date** for the liability.
- 196. Click **Save**. Details are saved and displayed in the *Liability* page.
- 197. After modifying all the required liability details, click **Next**. The *Basic Info* page appears.

Basic Information

This data segment displays information about the facilities, collaterals, covenants and terms & conditions set for the party in the credit proposal process. You can add, edit or modify these information based on the request raised by the party.



From the *Basic Info* page, you can view the following information:

- Facilities
- · Facility Block
- Collaterals
- Covenants
- Terms & Conditions

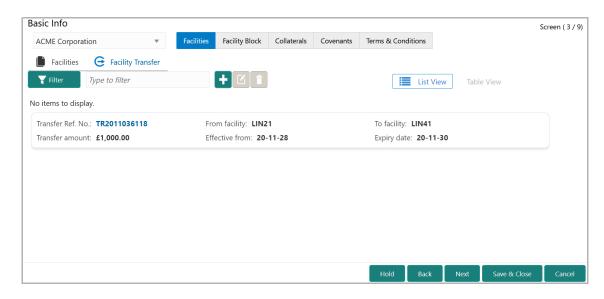
Facilities

The following table describes the widgets available in the Facilities page:

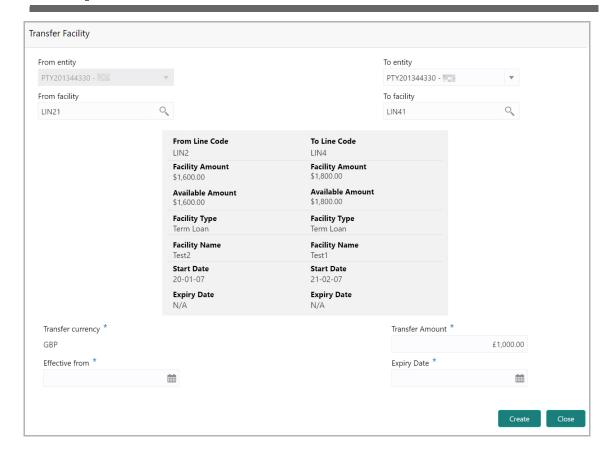
Widget	Description
Amount	Displays the number of facilities that are over utilized
Overdue	Displays the number of facilities for which review is overdue
Facility Covenants	Displays the number of facilities that does not comply with the covenants
Facility T&C	Displays the number of facilities that does not comply with the terms & conditions
No Anomaly	Displays the number of facilities that does not require any action

Transferring Facility

198. To transfer the facility to another entity or merge with different facility, click **Facility Transfer**.



199. Click the **Add** icon. The *Transfer Facility* window appears:



In the *Transfer Facility* window, Party ID is automatically populated in the **From Entity** field. You cannot modify the From Entity detail.

- 200. Select the entity to which the facility has to be transferred from the **To entity** drop down list.
- 201. Select the facility from which amount has to be transferred from the **From Facility** drop down list. Facilities available under the From entity are displayed in the list.
- 202. Select the facility to which the amount has to be transferred from the **To Facility** drop down list. Facilities available under the selected **To entity** are displayed in the list.

Upon selecting the entity and facilities, the system displays the following information about the from and to facilities:

- Line Code
- Facility Amount
- · Available Amount
- Facility Type
- · Facility Name
- · Start Date
- Expiry Date

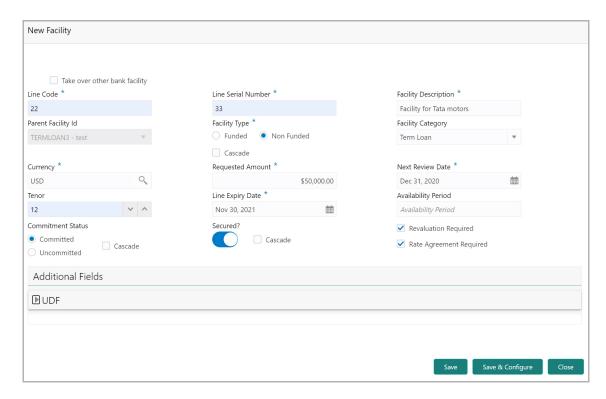
- 203. Select the Transfer Currency in which the amount has to be transferred.
- 204. Specify the amount to be transferred in the **Transfer Amount** field.
- 205. Click the calendar icon in the **Effective From** field and select the date on which the transfer should happen.
- 206. Click the calendar icon in the **Expiry Date** field and select the date on which the transferred amount should expire.
- 207. Click **Create**. Specified amount will be transferred to the target facility and the transfer details will be displayed in the *Facility Transfer* page.
- 208. To update the facility transfer details, select the required item and click the edit icon. The *Transfer Facility* window appears.
- 209. Modify the required details and click **Update**.

You can optionally post comments while updating the transfer details, if required.

- 210. To delete the transfer details, select the required item and click the delete icon.
- 211. To change the layout of *Facility Transfer* page to table view, click the **Table View** icon.
- 212. To go back to the *Facilities* page, click *Facilities* next to the *Facility Transfer*. *Facilities* page appears.

Creating Facility without Template

213. To directly add the facility without using template, click the add icon. The *New Facility* window appears.



In the *New Facility* window, you can link the other bank facility and / or create new facility by adding the necessary information.

214. To link the other bank facility with a facility, enable the **Link existing facility** check box.

To add a new funding requirement:

- 215. Type the Line Code.
- 216. Type the Line Serial Number.
- 217. Type the Facility Description.
- 218. Select the Parent Facility Id from the drop down list.
- 219. Choose the Facility Type. The options available are Funded and Non Funded.

You can restrict creation of sub-facility of type other than the selected type by enabling the Cascade check box. For example, if the **Facility Type** is selected as **Funded** and the **Cascade** check box is enabled, the sub-facility of type Non Funded cannot be created.

- 220. Select the Facility Category from the drop down list.
- 221. Search and select the **Currency** in which the facility has to be offered.
- 222. Specify the amount requested by the organization in **Requested Amount** field.
- 223. Click the calendar icon and select the Next Review Date for the facility.
- 224. Type the **Tenor** for the facility.
- 225. Select the Line Expiry Date.
- 226. Specify the Availability Period for the facility.
- 227. Choose the **Commitment Status** for the facility. The options available are **Committed** and **Uncommitted**.

You can restrict creation of committed / uncommitted sub-facility for this facility by enabling the Cascade check box. For example, if the **Commitment Status** is selected as **Committed** and the **Cascade** check box is enabled, the uncommitted sub-facility cannot be created, and vice versa.

228. Enable the **Secured?** switch, if collaterals are available for the facility.

You can restrict creation of unsecured sub-facilities for this facility by enabling the **Cascade** check box along with the **Secured?** switch.

- 229. Enable the **Revaluation Required** check box, if the facility has to be re-valuated during EOD batch process using the exchange rate maintained at the facility level.
- 230. Enable the **Rate Agreement Required** check box, if the exchange rate maintained at the facility level has to be applied in case of cross currency utilization and block transactions and revaluation.
- 231. To save the details and exit the New Facility window, click Save.
- 232. To add further details about the facility, click **Save & Configure**.

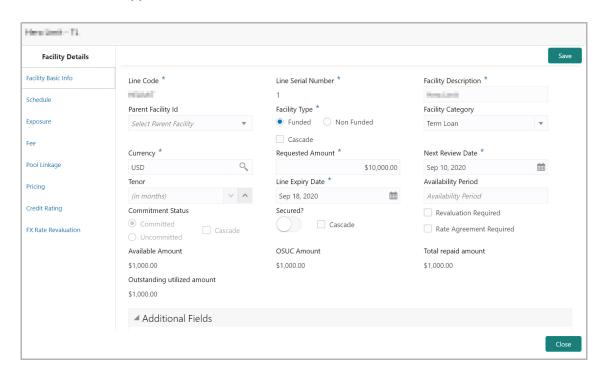
233. To exit the New Facility window without saving the information, click Cancel.



Project Id field appears in the *New Facility* or *Facility Details* window, in case the party is a stakeholder in any of the projects. You can select the required project for linking with the facility based on requirement.

Modifying Facility Details

Upon clicking **Save & Configure** or clicking the edit icon in *Basic Info* page, the *Facility Details* window appears:



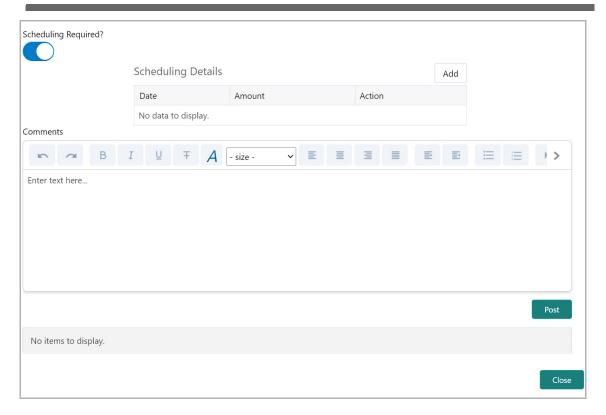


Available Amount, OSUC Amount (Outstanding + Unutilized Commitment Amount), Total repaid amount, and Outstanding utilized amount are displayed only for the existing facilities.

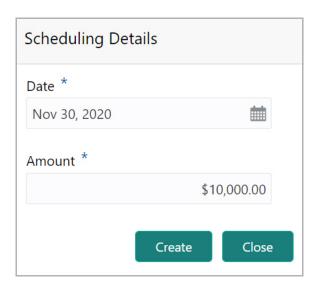
234. Modify the facility details, if required.

Scheduling facility disbursement

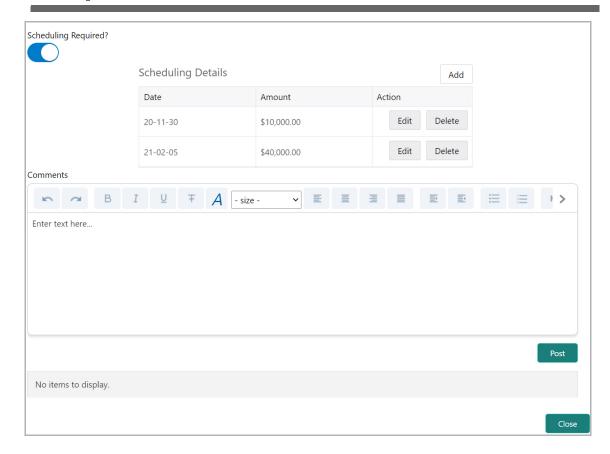
235. To add the details of the payment to be made on schedule basis, click **Schedule** from the left menu.



- 236. Enable the **Scheduling Required?** switch. The **Add** button is enabled.
- 237. Click the **Add** button. The *Scheduling Details* window appears:



- 238. Click the calendar icon in **Date** field and schedule the part of facility payment.
- 239. Specify the **Amount** to be paid to the organization on the scheduled date.
- 240. Click Save. Scheduling details are added and listed as shown below:

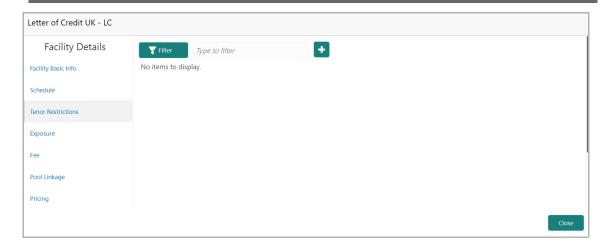


- 241. To add another scheduling detail, click the Add button again.
- 242. To edit the scheduling detail, click the **Edit** button.
- 243. To delete the scheduling detail, click the **Delete** button.
- 244. Specify remarks for the schedule, if any.
- 245. Click **Post**. Comment is posted below the **Comments** text box.

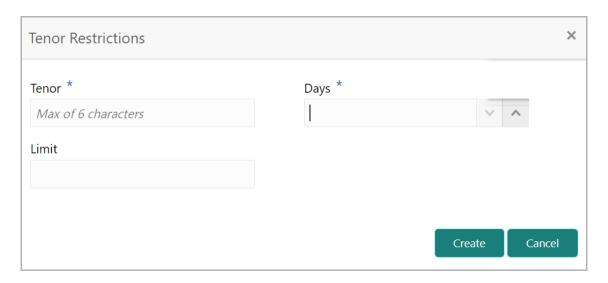
Restricting Limit based on Tenor

The system allows you to restrict the limit set for the facility for a specific period. That is, you can define how much limit the customers must be utilize in a specific period using the Tenor Restriction feature.

246. To capture Tenor Restrictions for a limit, click **Tenor Restrictions** from the left menu.



247. Click + the Add icon. The following window appears.



- 248. Specify the user defined **Tenor** ID.
- 249. Specify the Days till which the Limit has to be available to the customers.
- 250. Specify the Limit that has to be made available for the defined period.
- 251. Click **Create**. The details are added and listed in the *Tenor restriction* page.
- 252. To View, Edit, or Delete the added tenor details, click the hamburger icon and select the required option.

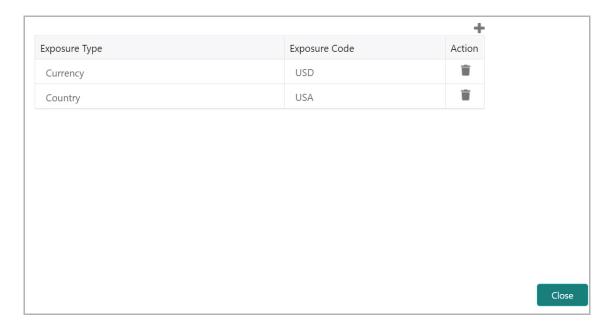
Adding Exposure Details

253. To capture exposure information, click **Exposure** from the left menu.



You can associate any exposure maintained in OBELCM to the facility for tracking purpose.

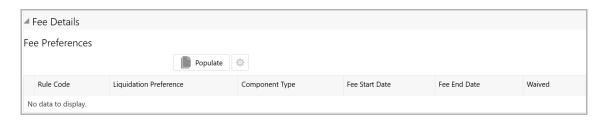
- 254. Click the + (add) icon. A record is created for capturing the exposure details.
- 255. Type the **Exposure Type** and **Exposure Code** for the facility.
- 256. To add another exposure type and code, click the + (add) icon again.



257. To delete the exposure record, click the delete icon in the **Action** column.

Adding Fee Details

258. To add fee preferences, click **Fee** from the left menu.

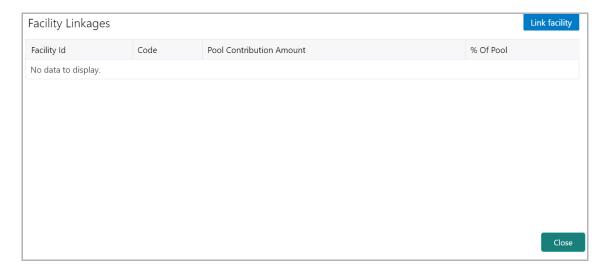


259. Click **Populate.** Fee details such as Rule code, Liquidation Preference, Component Type, Fee Start Date, Fee End Date and Waived will be fetched from the target system.

Linking Facility to the Pool

You can link facility to the collateral pools maintained in the system by selecting the pool code.

260. Click **Pool Linkage** from the left menu.



261. Click **Link Facility**. The following window appears:



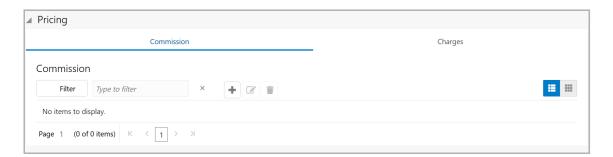
- 262. Select the required **Pool Code** from the drop down list.
- 263. Click Link Facility.

Adding Pricing Detail

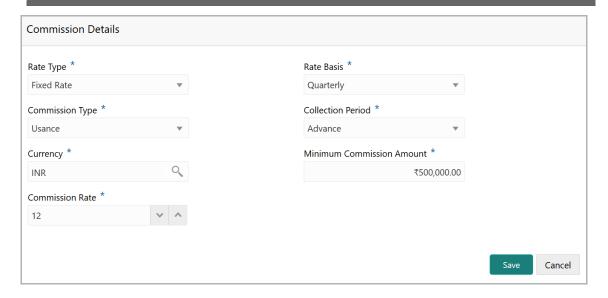
264. To add pricing detail for the facility, click **Pricing** from the left menu.

If Facility Type is selected as Non Funded, Commission and Charges can be added in the Pricing section.

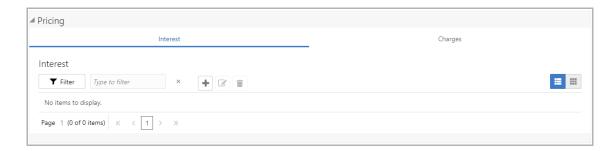
If Facility Type is selected as Funded, Interest and Charges can be added in the Pricing section.



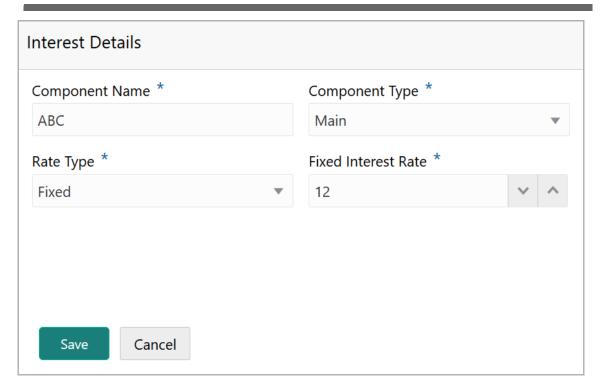
265. To add commission details, click the add icon. The *Commission Details* window appears.



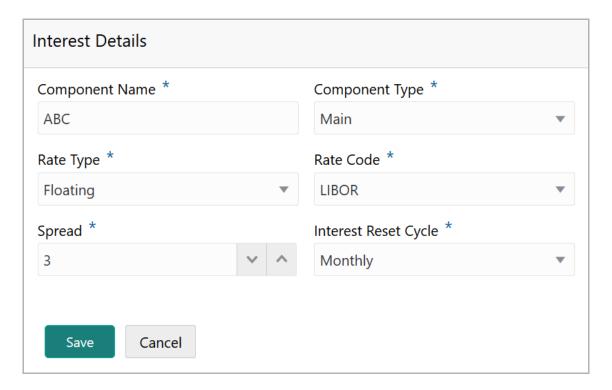
- 266. Select the Rate Type from the drop down list.
- 267. Select the commission collection frequency from the Rate Basis drop down list.
- 268. Select the Commission Type from the drop down list.
- 269. Select the Collection Period from the drop down list.
- 270. Search and select the **Currency** in which the commission has to be collected from the organization.
- 271. If "Fixed Rate" is selected as the **Rate Type**, specify the **Minimum Commission Amount** and the **Commission Rate** in the respective fields.
- 272. If "Flat Amount" is selected as the **Rate Type**, specify the **Commission Amount**.
- 273. Click **Save**. Commission details are added and listed in Commission tab.
- 274. To cancel the operation, click Cancel.



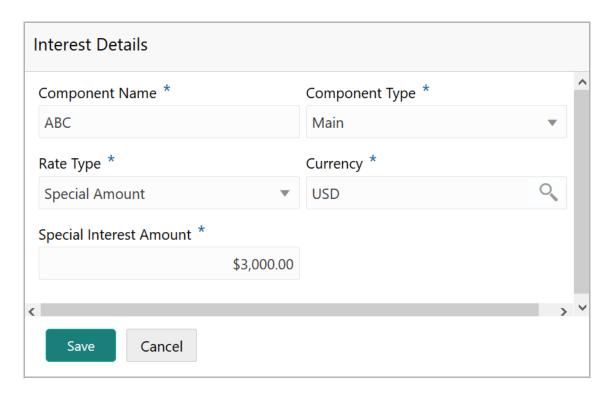
275. To add interest details, click the add icon in **Pricing - Interest** section. *Interest Details* window appears.



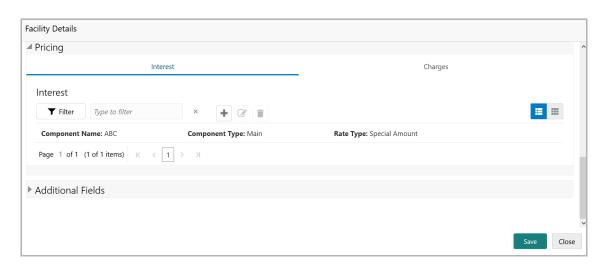
- 276. Type a name for the interest in **Component Name** field.
- 277. Select the **Component Type** from the drop down field.
- 278. Select **Rate Type** from the drop down field. The options available are: Fixed, Floating and Special Amount.
- 279. If Fixed is selected as Rate Type, specify the Fixed Interest Rate.



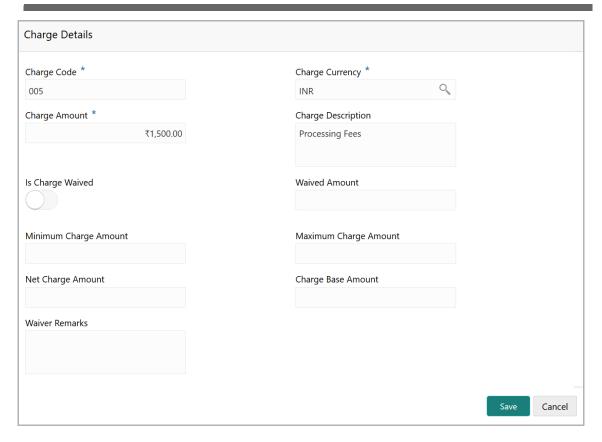
- 280. If Floating is selected as **Rate Type**, type / select the following details:
 - · Rate Code
 - Spread
 - · Interest Reset Cycle



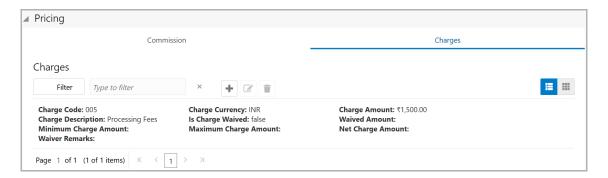
- 281. If Special Amount is selected as **Rate Type**, search and select the **Currency** and then specify the **Special Interest Amount**.
- 282. Click Save. Interest details are added and listed as shown below:



283. To add the charge details, click **Charges** tab in **Pricing** section and then click the add icon. **Charge Details** window appears.



- 284. Type the **Charge Code** to mention the type of charge.
- 285. Search and select the Charge Currency.
- 286. Specify the Charge Amount for the facility.
- 287. Type the Charge Description.
- 288. Enable Is Charge Waived switch, if waiver can be claimed for this charge.
- 289. Enter the following details in respective fields:
 - Waived Amount
 - Minimum Charge Amount
 - · Maximum Charge Amount
 - · Net Charge Amount
 - · Charge Base Amount
 - Waiver Remarks
- 290. Click Save. Charge details are added and listed as shown below.





To add more charges for the facility, click the add icon again and provide the charge details.

- 291. To edit the charge details, click the added charge and then click the edit icon.
- 292. To delete the charge details, click the added charge and then click the delete icon.
- 293. To change the list view to table view, click the table icon at the right corner.

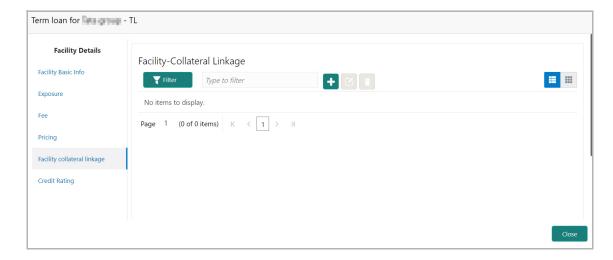
Linking Facility with Collateral

In case you want to secure facility with collateral, you can link the facility and the available collateral.

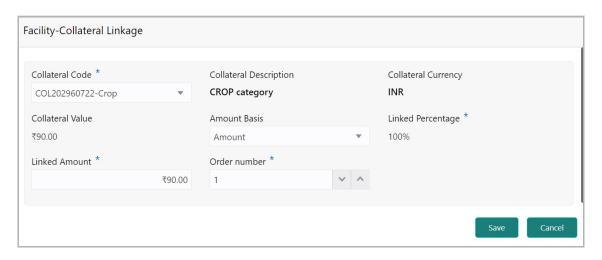


To link facility with the collateral, collateral must be added in the **Collateral** data segment.

294. Click **Facility Collateral Linkage** from the left menu. The *Facility Details* screen appears as shown below:



295. To link facility with a collateral, click the add icon. The **Facility-Collateral Linkage** window appears:



296. Select the **Collateral Code** from the drop down list. The collaterals added in **Collateral** data segment are displayed in the LOV.

Upon selecting the **Collateral Code**, the following details get populated in the corresponding fields:

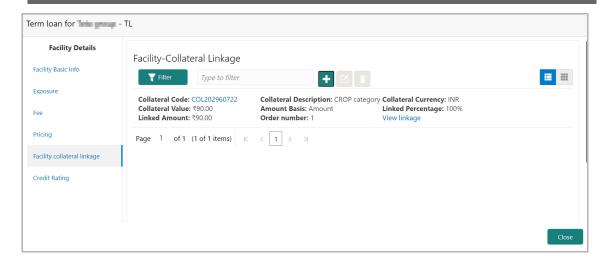
- · Collateral Description
- Collateral Currency
- Collateral Value

You can link a collateral with the facility either by specifying the actual amount to be linked or by specifying the percentage of collateral value.

- 297. Select the **Amount Basis** from the drop down list. The options available are: **Amount** and **Percentage**.
- 298. If **Amount** is selected as **Amount Basis**, specify the **Linked Amount**. The system calculates and displays the Linked Percentage based on value provided in the Linked Amount field.
- 299. If **Percentage** is selected as **Amount Basis**, specify the **Linked Percentage**. The system calculates and displays the Linked Amount based on value provided in the Linked Percentage field.
- 300. In the Order number field, specify the collateral utilization order for e.g. 1, or 2.

If the collateral is contributing to the line, and the order number is mentioned as 2, collateral utilization will happen only after the other amount (e.g. Line amount) with order number 1 is utilized.

301. Click **Save**. Facility Collateral Linkage details are added and displayed as shown below:



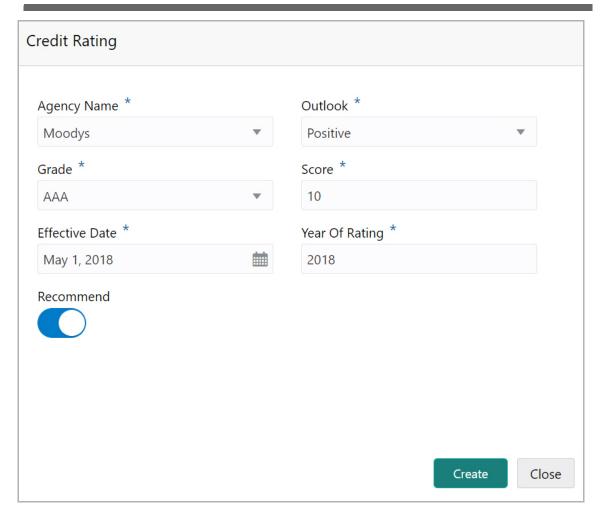
- 302. To filter a linkage record, click the **Filter** icon and specify values for the filter parameters or directly type the first three characters of filter parameter in **Type to filter** text box.
- 303. To modify the linkage details, select the record from the list and click the edit icon next to add icon.
- 304. To delete the linkage details, select the record from the list and click the delete icon.
- 305. To change the layout of *Facility-Collateral Linkage* screen to table view, click the Table View icon at top right corner.

Adding Credit Rating

If the facility is rated by the rating organizations, you can add the ratings of facility under **Credit Ratings** menu.



306. Click the add icon. The *Credit Rating* window appears.



- 307. Select the name of agency by which the facility is rated from the **Agency Name** drop down list.
- 308. Select the **Outlook** and **Grade** of the rating from the drop down list.
- 309. Specify the **Score** provided for the facility.
- 310. Click the calendar icon in the **Effective Date** field and select the date on which the rating is provided.

The **Year Of Rating** is automatically populated based on the selected Effective Date.

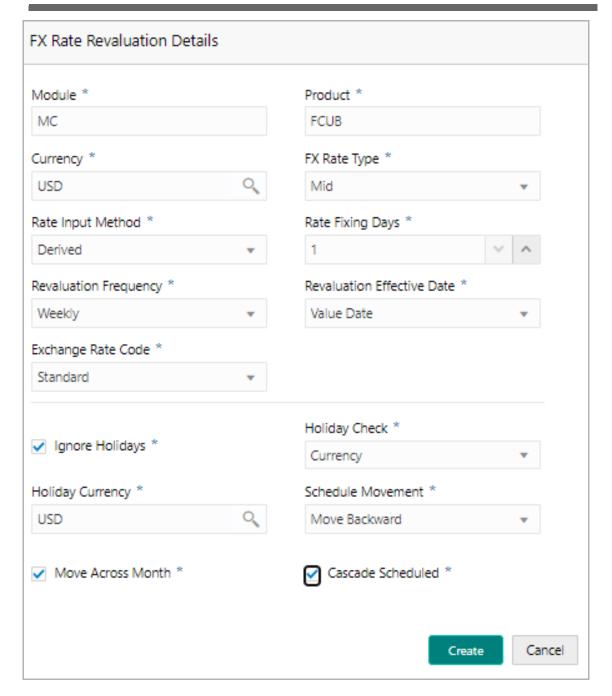
- 311. Enable the **Recommend** switch, if the facility is recommended by the rating agency.
- 312. Click **Create**. The rating is added and displayed in the Credit Rating page.
- 313. To view the history of credit ratings added during different processes, click the **History** icon.
- 314. To filter the credit ratings in the *History* window, click the **Filter** icon and select the **Agency Name** or directly type the agency name in **Type to filter** text box.

Adding FX Rate Revaluation Details

You can add FX rate and revaluation details for the facility under the **FX Rate Revaluation** menu. The facility will be periodically re-valuated considering the FX rate, based on the configured frequency.



315. Click the add icon. The FX Rate Revaluation window appears:



- 316. In the **Module** field, type the name of module from which the FX rate detail has to be fetched. For example, LC (Letters of Credit module in FCUBS)
- 317. In the **Product** field, type the name of product from which the FX rate detail has to be fetched. For example, Import LC Issuance (product under LC module)
- 318. Select the **Currency** for which the FX rate has to be applied.
- 319. Select the **FX Rate Type** from the drop down list. The options available are: Mid, Sell, and Buy.
- 320. Select the **Rate Input Method** from the drop down list. The options available are Derived and Fixed.

If **Rate Input Method** is selected as Derived, the **Exchange Rate Code** field appears. You must select the required exchange rate code from the list of codes maintained in the mentioned Product.

If **Rate Input Method** is selected as Fixed, the **Fixed Rate** field appears. You must specify the fixed rate for the revaluation.

321. Specify the **Rate Fixing Days**. The value must be between 1 to 5.

If the Rate Fixing Days is set as 1, the system will pick up the rate from previous day i.e. current day - 1.

- 322. Select the **Revaluation Frequency** from the drop down list. The options available are: Daily, Weekly, Monthly, Quarterly, Half Yearly, Yearly, and None.
- 323. Select the **Revaluation Effective Date** from which the revaluation should happen. The options available are: Value Date and Calendar Date.
- 324. Enable the **Ignore Holidays** check box, if required. The revaluations that are due on holidays will not be performed on the holiday.
- 325. Select the **Holiday Check** option from the drop down list. The options available are Currency, Both, and Local.

The system will determine the holidays based on the selected Holiday Check option. For example, if Holiday Check is selected as Currency, then the system will refer the Currency Holiday Maintenance to determine holidays.

- 326. Select the **Holiday Currency** for which the holiday table must be checked.
- 327. Select the **Schedule Movement** option from the drop down list. The options available are: Move Backward and Move Forward.

If **Move Backward** option is selected, the system will schedule the revaluations that are due on holiday before the holiday.

If **Move Forward** option is selected, the system will schedule the revaluations that are due on holiday after the holiday.

328. Enable the **Move Across Month** check box, if required.

If you have chosen to move a schedule falling due on a holiday to the next working day, or the previous working day, and it crosses over into another month, the schedule date will be moved only if you indicate so. If not, the schedule date will be kept in the same month.

329. Enable the **Cascade Schedule** check box, if required. Next schedule will be fixed based on how the schedule date was moved for a holiday.

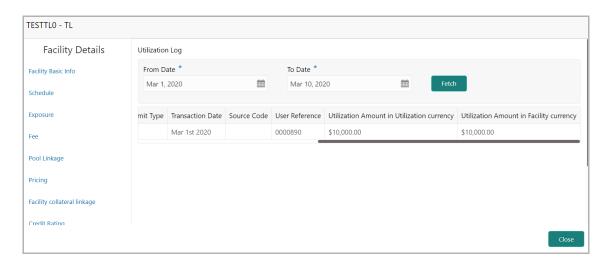
For example, if the **Revaluation Frequency** is Monthly and the schedule that is due on holiday (1st January) is moved forward to the next day (2nd January) based on selected **Schedule Movement** option, then from the next month (February), the schedule is shifted to 2nd of every month if the **Cascade Schedule** check box is enabled.

- 330. Click **Create**. The FX rate revaluation details are saved.
- 331. To modify the added FX rate revaluation details, select the record and click the edit icon.
- 332. To delete the added FX rate revaluation details, select the record and click the delete icon.

Utilization History

The system allows you to view the facility utilization history for up to last 12 months in the *Utilization History* screen. The utilization amount is displayed in both the utilization currency and facility currency.

333. Click Utilization History from the left menu. The following screen appears:



- 334. Specify the period for which you want to view the utilization history by selecting the **From Date** and **To Date**.
- 335. Click **Fetch**. The utilization history is displayed.
- 336. To exit the Facility Details window, click Close.

Copying Facility

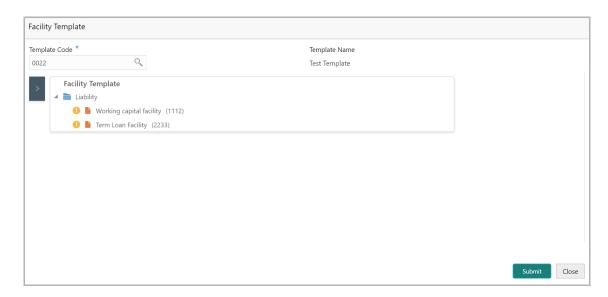
Once a facility is created, you can copy that facility to create new facility of similar type. The copied facility will have all the facility details by default, you can easily change the limit details and create new facilities.

- 337. Click the hamburger icon in the required facility record and select **Copy Facility**. The *Facility Details* window appears.
- 338. Modify the required details.
- 339. Click Save or Save & Configure.

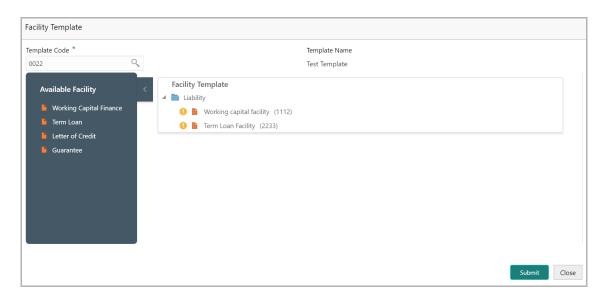
Clicking **Save & Configure** opens the Edit Facility window. Refer "Modifying Facility Details" on page 144 for information on configuring facility.

Creating Facility with Template

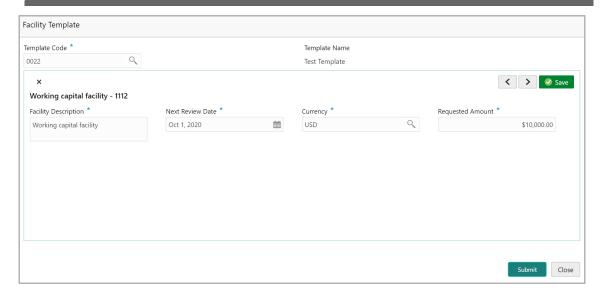
340. To create the facility using template, click the **Facility Template** (T) icon. The *Facility Template* window appears:



- 341. Search and select the **Template Code** maintained at the Maintenance module. Facility Template associated with the Template Code is displayed.
- 342. To add additional facility to the Facility Template, click the right arrow at the left side. **Available Facility** section expands as shown below.



- 343. Drag and drop the required facility from the **Available Facility** section to the **Facility Template** section.
- 344. To capture the facility details, click the facility in the **Facility Template** section. Fields related to the facility appear as shown below:



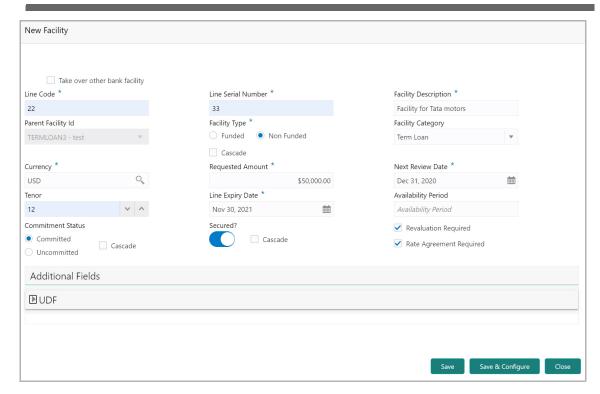
- 345. Type the **Facility Description**.
- 346. Select / specify the **Next Review Date** for the facility.
- 347. Search and select the Currency for the Requested Amount.
- 348. Specify the Requested Amount.
- 349. Click Save.
- 350. After providing details for all the facilities in the **Facility Template** section, click **Submit**. Facility is created and listed in the *Basic Info* page.

Creating Sub Limit

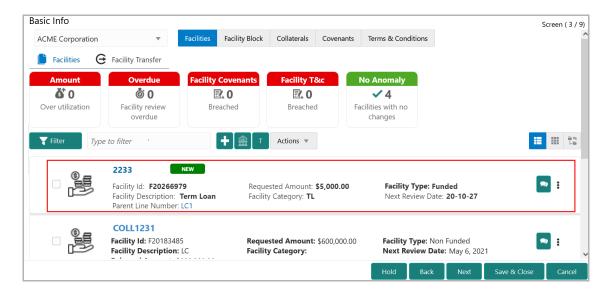
The user can create any number of sub-limits for the facility. The sum of Requested Amount specified in each sub-limit should not exceed the Requested Amount in the parent facility.

While creating sub-limit, the Tenor and Line Expiry Date for the facility cannot be more than that of the parent facility.

351. Click the hamburger icon at the corresponding facility record and select **Create Sub Limit.** The *Facility Details* window appears as shown below:



352. Provide the necessary details to create sub-limit and click **Save**. Sub-limit is created and displayed in the *Basic Info* page as shown below:

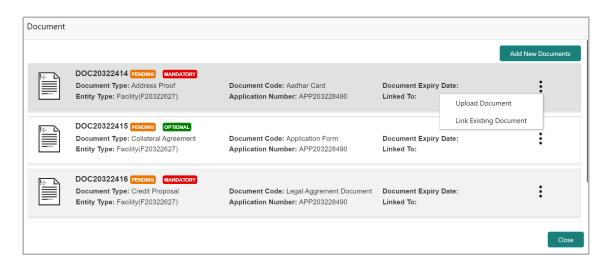


Removing Facility

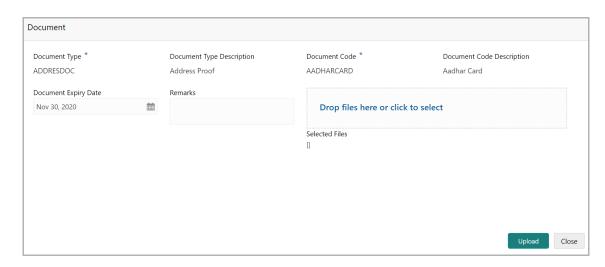
353. To delete the facility, click the hamburger icon at the corresponding facility record and select **Remove Facility**.

Linking Document

354. To link documents with the facility, click the hamburger icon at the corresponding facility record and select **Link Document**. The *Document* window listing the mandatory and optional documents maintained for the facility appears:



355. To upload the listed documents, click the hamburger icon in the required item and select **Upload Document**. The *Document* window with pre-populated document details appears:



- 356. In the **Drop files here or click to select** section, drag and drop or click and upload the necessary document.
- 357. Click Upload.

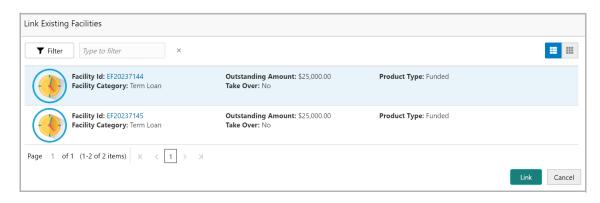
If the party is your existing customer and the documents are already uploaded, you can use the **Link Existing Document** option available under the hamburger icon to link the existing documents.

If you want to upload any document that is not listed in the *Documents* window, click **Add New Documents** and upload the document.

Linking Existing Facilities

If the **Take Over** check box is not enabled while adding other bank facilities, you can link the other bank facilities using this option.

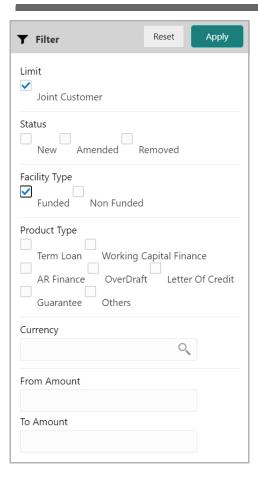
358. Click the **Link Existing Facilities** icon next to the **Add New Facility** icon. The *Link Existing Facilities* window listing all the other bank facilities appears:



- 359. To filter the required other bank facility, click the **Filter** icon and select the search parameters or directly specify the other bank facility in the **Type to filter** text box.
- 360. To change the layout of the *Link Existing Facilities* window, use the **List View** and **Table view** icons at the top right corner.
- 361. Select the required other bank facility and click **Link**. Other bank facility is added to the facility list.

Filtering Facility

362. To filter the required facility from the list, click **Filter** button. The *Filter* window appears.

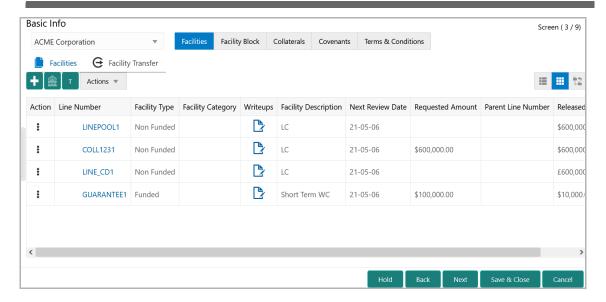


- 363. Type and / or select the filter parameters.
- 364. Click **Apply**. Facility that matches the filter parameters are displayed.
- 365. To filter the facility using single filter parameter, type the parameter directly in **Type to filter** text box.



Minimum 3 characters need to be entered in the Type to filter text box to filter the facilities.

- 366. To delete the facility, **Select** the facility and click delete icon.
- 367. To change the layout of facility details to table view, click the **Table View** icon.



- 368. To view the facility details in table view, click the **Line Number**.
- 369. To capture writeup for the facility, click the **Writeup** icon.
- 370. To change the layout of facility details to tree view, click the **Facility Structure** icon. The page appears as shown below:



Adding Facility for Child Parties

- 371. To add facility details for the child party, select the child party from the party drop down list. The Customer list appears.
- 372. Select the required customer. The Child Party Facility Details page appears.

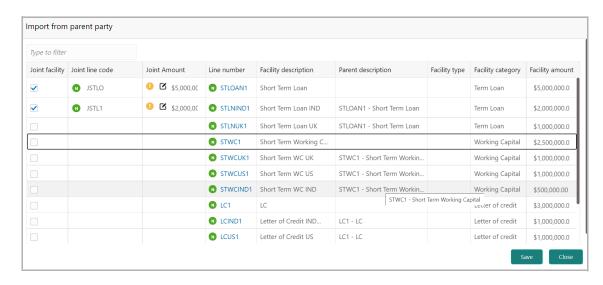
You can add facility to the child party by using any of the following options:

 Add facility without template. Refer "Creating Facility without Template" on page 142 for information

- Add facility using template. Refer "Creating Facility with Template" on page 163 for information
- Import from parent party. Refer the following section for information

Importing Facilities From Parent Party

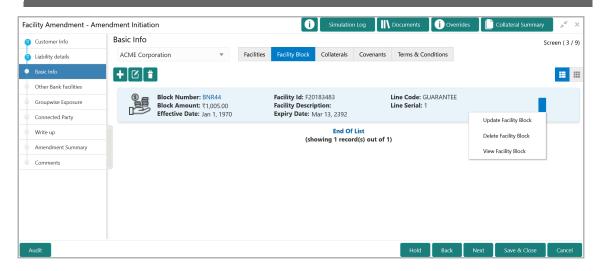
373. Click the **Import from parent party** icon in the child party Facility Details page. The following window appears.



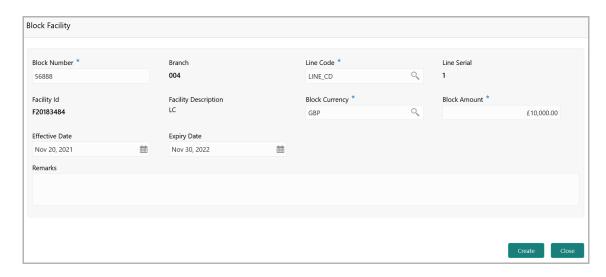
- 374. Select the facilities which you want to import from the parent party.
- 375. Specify the Joint line code (user defined) and Joint Amount in corresponding cell.
- 376. To modify other facility details, click the edit icon in the **Joint Amount** column. The **Facility Details** window appears.
- 377. Modify the required details and click **Save**. For more information on configuring the facility using Edit option, refer "Modifying Facility Details" on page 144.

Facility Block

The system allows you to block the facility amount for certain purposes in the **Facility Block** tab. Once the block is created and handed off to OBELCM, the facility available amount is reduced to the extent of blocked amount and the customer and their child parties can only utilize the latest available amount.



378. To block the facility amount, click the Add icon. The **Block Facility** window is displayed.



379. Specify a reference number for block in the **Block Number** field.

The current branch number is displayed in the **Branch** field. You cannot modify the Branch details.

Select the Line Code of facility for which block has to be created.

The Line Serial, Facility Id, and Facility Description are displayed based on the selected Line Code.

381. Search and select the **Block Currency**.

In case the Block Currency is different from the Facility Currency, the system converts the Block Amount to Facility Currency and then calculates the Available Amount.

382. Specify the facility amount to be blocked in **Block Amount** field.

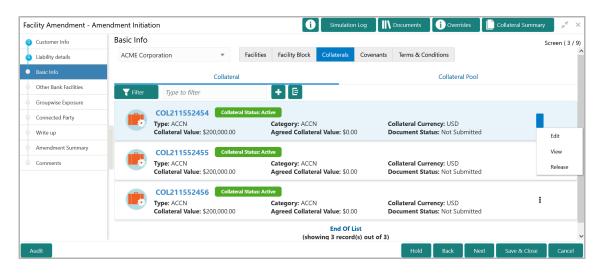
- 383. Specify the date from which the block becomes effective in the **Effective Date** field.
- 384. Specify the Expiry Date of the block.
- 385. Capture Remarks for the block, if any.
- 386. Click **Create**. The block is created and displayed in the **Initiation Basic Info Facility Block** screen.

You can perform following actions on the facility block record by clicking the Action icon in the corresponding record:

- · Update Facility Block
- · Delete Facility Block
- · View Facility Block

Collaterals

387. To add, modify, or delete the collateral information, click the **Collaterals** tab in *Basic Info* page.



- 388. To filter the required collateral details from the list, click **Filter** button. The *Filter* window appears.
- 389. Type and / or select the filter parameters.
- 390. Click Apply. Collateral details that matches the filter parameters are displayed.
- 391. To filter the collateral details using single filter parameter, type the parameter directly in **Type to filter** text box.

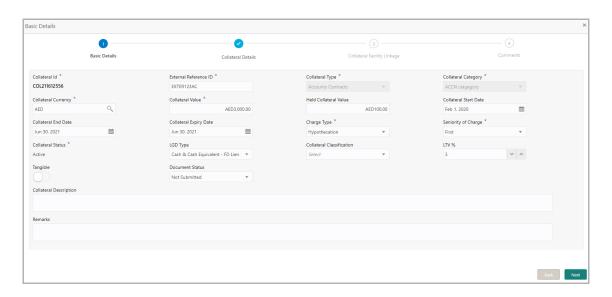


Minimum 3 characters need to be entered in the Type to filter text box to filter the collateral details.

392. To add new collateral detail, click the add icon. The *Basic Details* window appears.

Basic Details

In this page, you can select a collateral type and capture basic details about the collateral.

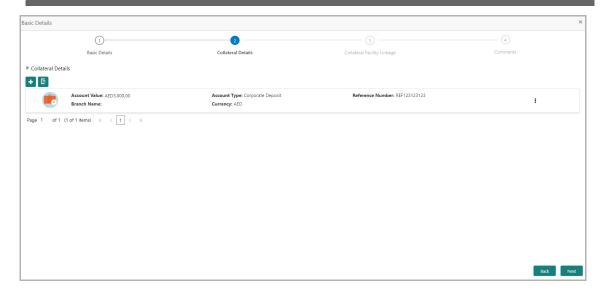


- 393. Specify a unique ID for collateral in the Collateral Id field.
- 394. Select the Collateral Type from the drop down list. The options available are:
 - · Accounts Contracts
 - Crop
 - Commercial Paper
 - Perishable
 - · Commodity
 - PDC
 - Bill of Exchange
 - · Promissory Note
 - Machine
 - Deposits
 - Bond
 - Stock
 - Fund
 - · Vehicle
 - Guarantee
 - Property
 - Aircraft

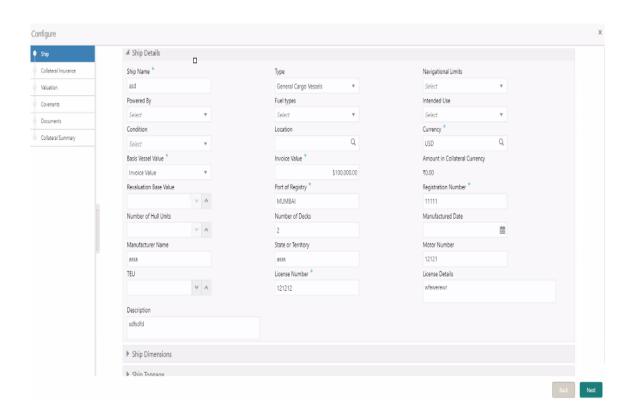
- Insurance
- Precious Metals
- Ship
- · Accounts Receivables
- · Cash Collaterals
- Inventory
- 395. Select the **Collateral Category** from the drop down list. Collateral categories are listed based on the selected **Collateral Type**.
- 396. Click the search icon in **Collateral Currency** field and select the currency for collateral value.
- 397. Specify the **Collateral Value** and the **Held Collateral Value** in corresponding fields.
- 398. Click the calendar icon and select the **Collateral Start Date** and **Collateral End Date**. Collateral will be effective only during the mentioned period.
- 399. Click the calendar icon and select the **Collateral Expiry Date**. This is the actual expiry date of the collateral. For example, if the collateral type is selected as Bill of Exchange, collateral expiry date is the expiry date mentioned in the Bill of Exchange.
- 400. Select the Charge Type based on selected Collateral Type. The options available are **Hypothecation**, **Pledge**, and **Lien**.
- 401. Select the bank's **Seniority of Charge** on the collateral. The options available are: **First**, **Second**, and **Third**.
- 402. Select the Collateral Status from the drop down list.
- 403. Select the **LGD Type** (Loss Given Default Type) from the drop down list. The bank will take action on loss given default based on the option selected in this field.
- 404. Select the **Collateral Classification** from the drop down list. The options available are: **Secured**, **Unsecured**, and **Liquid**.
- 405. Specify the collateral's loan to value percentage in LTV % field.
- 406. Enable the **Tangible** flag, if the collateral is tangible.
- 407. Select the **Document Status** from the drop down list. The options available are: **Submitted**, **Released**, **Not Submitted**, and **Partially Submitted**.
- 408. Specify a brief description about the collateral in Collateral Description field.
- 409. Capture **Remarks** about the collateral.
- 410. Click **Next**. The *Collateral Details* page appears:

Collateral Details

In this page, you can capture detailed information about the selected collateral.



411. Click the add icon. The Configuration window appears:





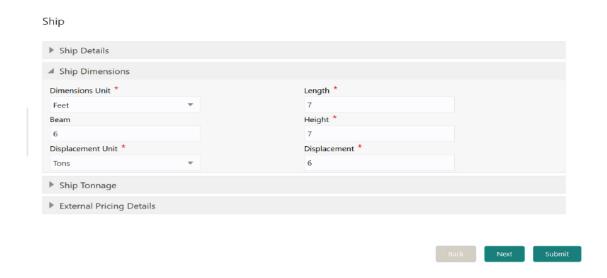
The above screen varies based on the selected collateral type. For example, if 'Deposit' is selected as the **Collateral Type** in *Basic Details* page, deposit related fields appear.

Ship

Ship Details

- 412. Specify the name of ship in **Ship Name** field.
- 413. Select the **Ship Type**. The options available are: General Cargo Vessels, Container Ships, Dry Bulk Carriers, Multi Purpose Vessels, Reefer Ships, Ferries, Freight, Ro-Pax, Pure Car Carriers, Combined Carriers, Ocean Liners, Cruise Ships, Fishing Vessel, High Speed Craft, Tankers, Passenger, and Roll On Roll Off.
- 414. Select the **Condition** of ship from the drop down list.
- 415. Search and select Location of the ship.
- 416. Click the search icon in **Invoice Currency** field and select the currency in which the ship is purchased.
- 417. Specify the amount for which the ship is purchased in the **Invoice Value** field.
- 418. Specify the **Number of Decks** available in the ship.
- 419. Click the calendar icon and select the Ship Manufactured Date.
- 420. Specify the ship **Manufacturer Name**.
- 421. Specify the License Number of the ship.
- 422. Type a brief information about the license in **License Details** field.
- 423. Type a brief description about the ship in **Description** field.

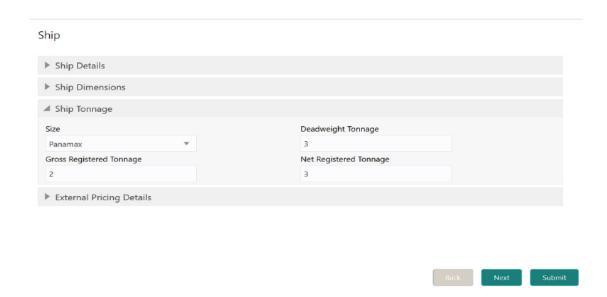
Ship Dimensions



- 424. Select the unit for ship dimension from **Dimension Unit** drop down list. The options available are: **Feet** and, **Meters**.
- 425. Specify the **Length** of ship in selected unit.
- 426. Specify the **Beam** (width) of ship in selected unit.

- 427. Specify the **Height** of ship in selected unit.
- 428. Select the unit for ship weight from **Displacement Unit** drop down list. The options available are: **Tons** and, **Metric Tons**.
- 429. Specify the **Displacement** of ship in selected unit.

Ship Tonnage



- 430. Select the **Size** of the Ship. The options available are: Aframax, Capesize, Chinamax, Handymax, Handysize, Malaccamax, Panamax, Q-Max, Seawaymax, and Suezmax.
- 431. Specify the following details of the ship.
 - · Deadweight Tonnage
 - · Gross Registered Tonnage
 - · Net Registered Tonnage

External Pricing Details

Ship



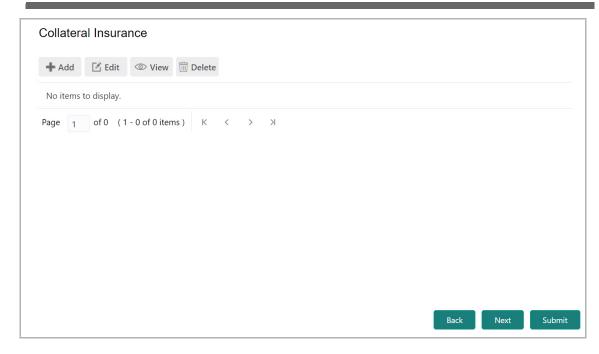
- 432. Specify the **Security Code** of ship.
- 433. Type brief description about the ship security in **Security Description** field.
- 434. Specify the Price Code of ship.
- 435. Specify the **Unit Value** of ship and **No of Units**.

The **Current Value** gets calculated based on the provided unit value and the number of units.

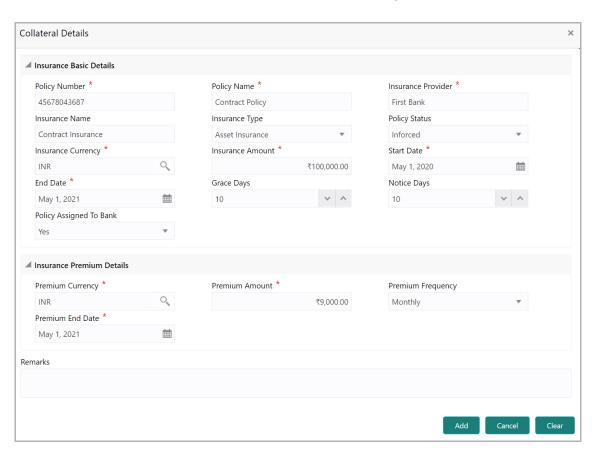
436. Click **Next**. The *Collateral Insurance* page appears.

Collateral Insurance

In this page, you can capture insurance details of the collateral.



437. To add insurance details, click **+Add.** The following window appears:



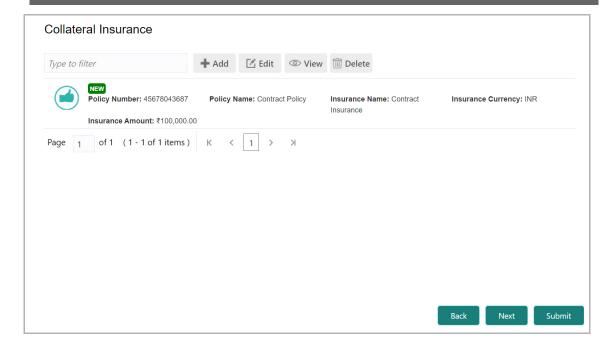
Insurance Basic Details

438. Specify the insurance following details in respective fields

- Policy Number
- · Policy Name
- · Insurance Provider
- Insurance Name
- 439. Select the **Insurance Type** from the drop down list. The options available are: **Asset Insurance**, **Life Insurance**, **Corporate Insurance**, and **Borrower Insurance**.
- 440. Select the **Policy Status** from the drop down list. The options available are: **Inforced**, **Lapsed**, and **Paidup**.
- 441. Click the search icon in the **Insurance Currency** field and select the currency in which insurance amount is paid.
- 442. Specify the **Insurance Amount** in selected insurance currency.
- 443. Click the calendar icon and select the insurance **Start Date** and **End Date**.
- 444. Specify the **Grace Days** for making insurance premium payment.
- 445. Specify the **Notice Days** for insurance premium payment.
- 446. Specify if the policy is assigned to your bank by selecting required option from the **Policy Assigned To Bank** drop down list.

Insurance Premium Details

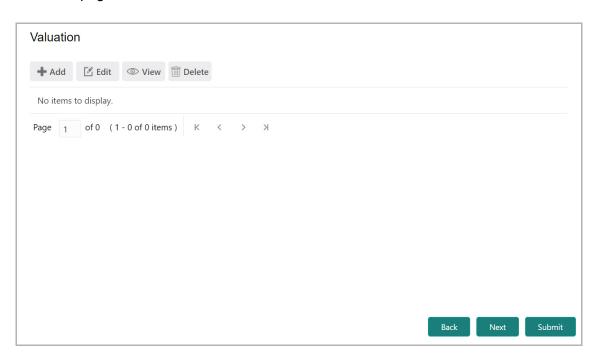
- 447. Click the search icon in the **Premium Currency** field and select the currency in which insurance premium is paid.
- 448. Specify the **Premium Amount** in selected premium currency.
- 449. Select the **Premium Frequency** from the drop down list.
- 450. Click the calendar icon and select the **Premium End Date**.
- 451. Type **Remarks** about the insurance, if any.
- 452. Click **Add**. The insurance details are added and displayed as shown below:



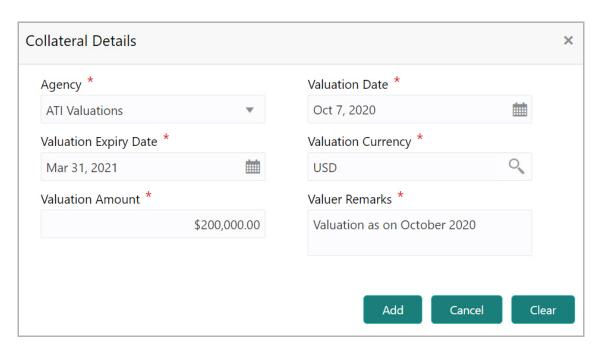
- 453. To modify the insurance details, select the record and click Edit.
- 454. To view the added insurance details, select the record and click **View**.
- 455. To delete the insurance details, select the record and click **Delete**.
- 456. Click Next. The Valuation page appears.

Valuation

If the value of collateral is evaluated by any agency, you can add those details in the *Valuation* page.



475. Click the **Add** icon. The following window appears:

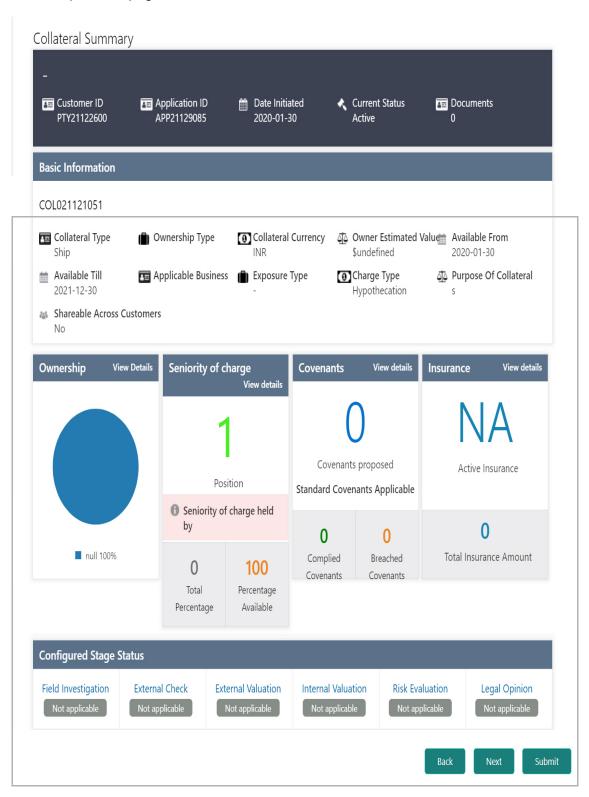


- 476. Select the **Agency** which valuated the collateral.
- 477. Click the calendar icon and select the **Valuation Date** and **Valuation Expiry Date**.

- 478. Click the search icon in the **Valuation Currency** field and select the currency in which collateral is valuated.
- 479. Specify the Valuation Amount in selected valuation currency.
- 480. Type Valuer Remarks.
- 481. Click **Add**. The collateral valuation details are added and displayed in the *Valuation* page.
- 482. To modify the valuation details, select the record and click **Edit**.
- 483. To view the added valuation details, select the record and click View.
- 484. To delete the valuation details, select the record and click **Delete**.
- 485. Click **Next**. The *Collateral Summary* page appears.

Collateral Summary

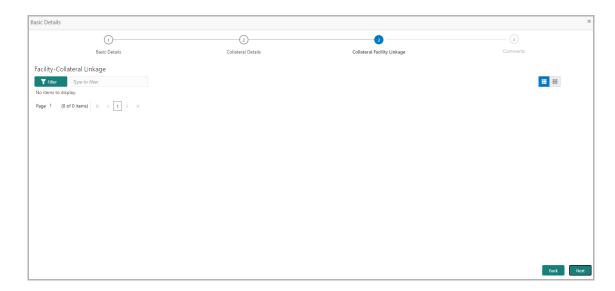
The collateral summary provides an overview of collateral based on the information added in previous pages.



- 503. View the Collateral Summary and click **Submit**. Collateral record is added and displayed in the *Collateral Details* page.
- 504. To **View**, **Edit** or **Delete** the collateral details, click the down arrow in the corresponding record and select the required option.
- 505. Click **Next** in the *Collateral Details* page. The *Collateral Facility Linkage* page appears.

Collateral Facility Linkage

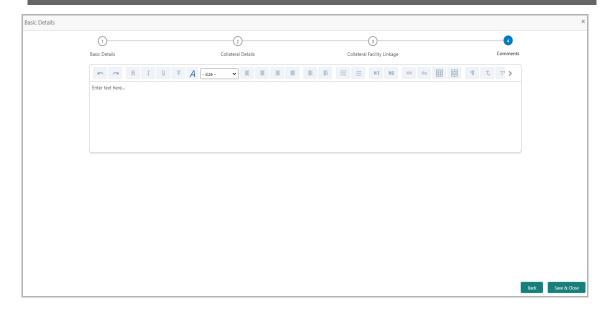
This page displays the list of facilities with which the collateral is linked. During collateral creation, this page will be empty as there is no association between the collateral and facilities.



- 506. To filter the required facility-collateral linkage record, click the **Filter** icon and specify the search parameters or directly type the parameter in *Type to filter* text box.
- 507. To change the layout of *Collateral Facility Linkage* page to table view, click the Table View icon.
- 508. To go to the Comments page, click Next.

Comments

In this page, you can capture comments for the added collaterals, if any.



- 509. Type comments in the **Comments** box.
- 510. Click **Post**. Comments are posted below the Comments box.
- 511. Click **Save & Close**. The collateral records are listed in **Collaterals** data segment.
- 512. To release an existing collateral, select the collateral record from the list and click
- the Release icon. Or click the hamburger icon in the corresponding record and select **Release**.



To release the child collaterals:

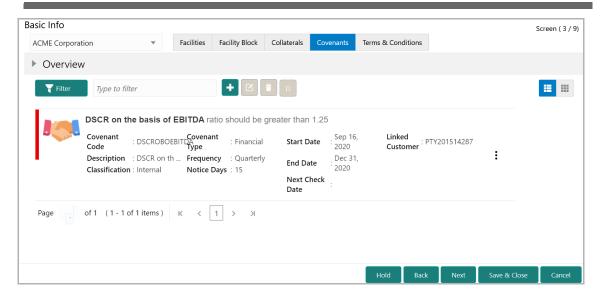
- 1. click the hamburger icon and select **Edit** option. The *Basic Details* window appears.
- 2. Click **Next** and navigate to the collateral details data segment.
- 3. select the collateral record from the list and click the Release icon. Or click the hamburger icon in the corresponding record and select **Release**.

Collaterals that are modified in the amendment process cannot be released until it is approved and handed off to the back office system (OBELCM).

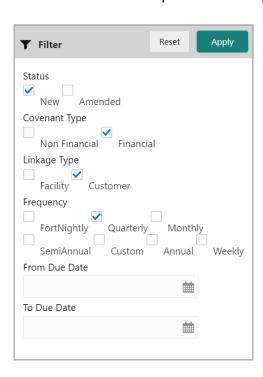
- 513. To edit the collateral details, click on the collateral record and then click the edit icon.
- 514. To delete the collateral details, click on the collateral record and then click the delete icon.
- 515. To change the list view to table view, click the table icon at the right corner.

Covenants

516. To add, modify or delete the covenant information, click the **Covenants** tab in *Basic Info* page.



- 517. To view the overview of the covenants, click and expand the **Overview** section.
- 518. To filter the required covenant, click the Filter button. The Filter window appears:



- 519. Type and / or select the filter parameters.
- 520. Click Apply. Covenants that matches the filter parameters are displayed.
- 521. To filter the covenants using single filter parameter, type the parameter directly in **Type to filter** text box.

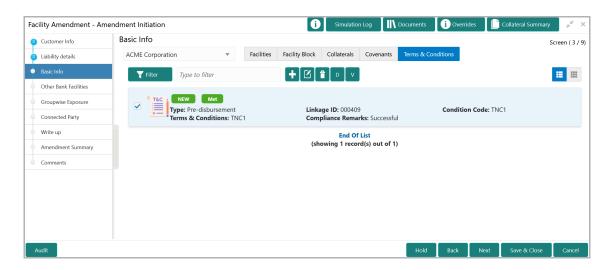


Minimum 3 characters need to be entered in the Type to filter text box to filter the covenants.

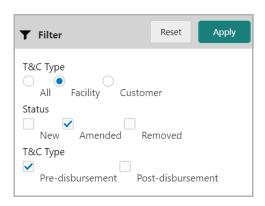
Refer "Customer Covenants" on page 126 for information on adding customer covenants.

Terms and Conditions

522. To add, modify or delete the terms and conditions, click the **Terms & Conditions** tab in *Basic Info* page.



523. To filter the terms and conditions, click the **Filter** button. the *Filter* window appears:



- 524. Type and / or select the filter parameters.
- 525. Click **Apply**. Terms & Conditions that matches the filter parameters are displayed.
- 526. To filter the terms & conditions using single filter parameter, type the parameter directly in **Type to filter** text box.



Minimum 3 characters need to be entered in the Type to filter text box to filter the terms & conditions.

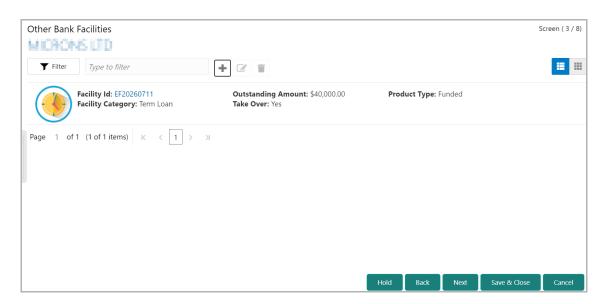
Refer "Customer Terms & Conditions" on page 129 for information on adding terms and conditions.

- 527. To hold the Amendment Initiation, click **Hold** in the *Basic Info* page.
- 528. To go back to the previous page, click Back.
- 529. To save the Amendment Initiation for future edit, click Save & Close.
- 530. To go to the next page, click **Next**.
- 531. To exit the process without saving the information, click Cancel.

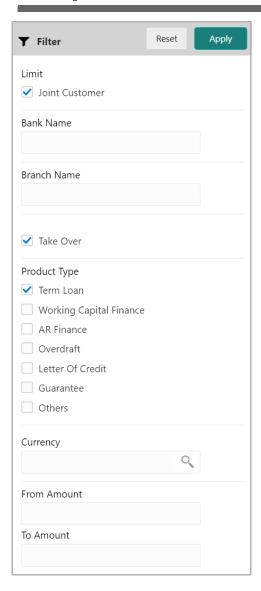
Upon clicking **Next** in the *Basic Info* page, the *Other Bank Facility* page appears.

Other Bank Facility

This data segment allows to view, modify, delete and add details about the facilities availed by the party / child party from the other banks.



532. To filter the required facility from all the available other bank facilities, click **Filter** button. The *Filter* window appears.

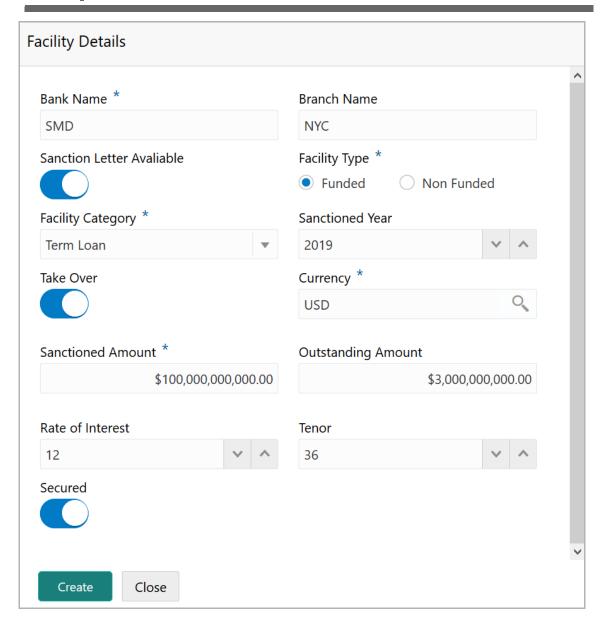


- 533. Type and / or select the filter parameters.
- 534. Click **Apply**. Other bank facilities that matches the filter parameters are displayed.
- 535. To filter the other bank facilities using single filter parameter, type the parameter directly in **Type to filter** text box.



Minimum 3 characters need to be entered in the Type to filter text box to filter the facilities.

536. To add details about the other bank facilities received by the party, click the add icon. The *Facility Details* window appears.



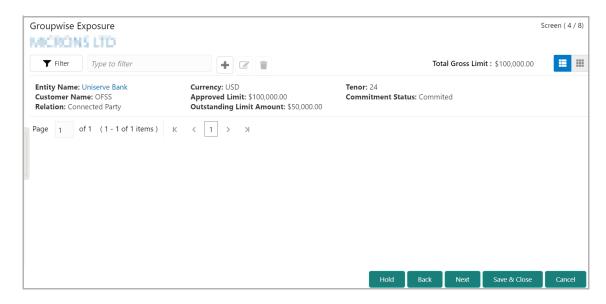
- 537. Type the other **Bank Name** and **Branch Name**.
- 538. Enable the **Sanction Letter Available** check box, if sanction letter is available for the other bank facility.
- 539. Choose the Facility Type. The options available are Funded and Non-Funded.
- 540. Select the **Facility Category** from the drop down list.
- 541. Type the year in which the existing facility is sanctioned in the **Sanctioned Year** field.
- 542. Enable Take Over check box to add the other bank facility to the facility list.
- 543. Search and select the **Currency** in which the facility is offered by other bank.
- 544. Specify the amount sanctioned by the other bank in Sanctioned Amount field.
- 545. Specify the Outstanding Amount to be paid by the party.
- 546. Specify the **Rate of Interest** at which the other bank facility is offered.

- 547. Specify the **Tenor** of the other bank facility.
- 548. Enable **Secured** check box, if the other bank facility is secured with collateral.
- 549. Click Create. The other bank facility is added.
- 550. To edit the other bank facility information, **Select** the required facility from the list and then click the edit icon. The *Facility Details* window appears.
- 551. Modify the required information and click **Save**.
- 552. To delete the other bank facility information, **Select** the facility and then click delete icon.
- 553. To change the layout of *Other Bank Facilities* page to table view, click the table icon at the right corner.
- 554. To hold the Amendment Initiation, click **Hold** in the *Other Bank Facilities* page.
- 555. To go back to the previous page, click **Back**.
- 556. To save the Amendment Initiation for future edit, click Save & Close.
- 557. To go to the next page, click **Next**.
- 558. To exit the process without saving the information, click Cancel.

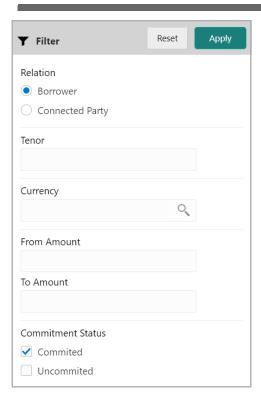
Upon clicking **Next** in the *Other Bank Facilities* page, the *Groupwise Exposure* page appears.

Groupwise Exposure

This data segment allows to view, modify, delete and add information about the facilities already availed by the party / child party from your bank.



559. To filter the required groupwise exposure from list, click the **Filter** button. The *Filter* window appears.

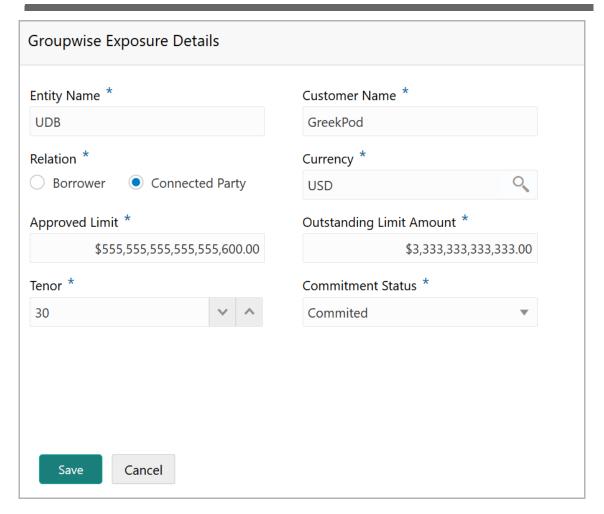


- 560. Type and / or select the filter parameters.
- 561. Click **Apply**. Existing groupwise exposure that matches the filter parameters are displayed.
- 562. To filter the groupwise exposure using single filter parameter, type the parameter directly in **Type to filter** text box.



Minimum 3 characters need to be entered in the Type to filter text box to filter the groupwise exposure.

563. To add groupwise exposure details, click the add icon. The *Groupwise Exposure Details* window appears.



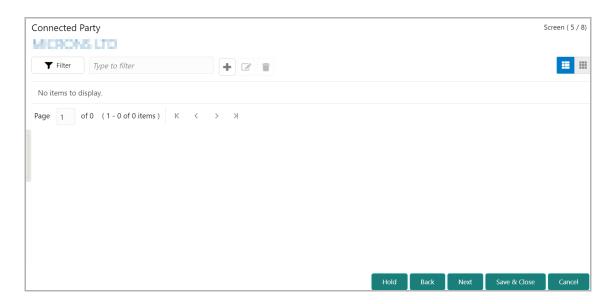
- 564. In **Entity Name** field, enter your bank name.
- 565. In Customer Name field, enter the name of the party or the child party.
- 566. Select the **Relation** as **Borrower**, if party name is provided in the **Customer Name** field. If child party name is provided in the **Customer Name** field, select the **Relation** as **Connected Party**.
- 567. Search and select the **Currency** in which the facility is offered by your bank.
- 568. Specify the following details about the facility:
 - · Approved Limit
 - Outstanding Limit Amount
 - Tenor
- 569. Select the **Commitment Status** from the drop don list. The options available are **Committed** and **Uncommitted**.
- 570. Click **Save**. Groupwise exposure details are added.
- 571. To edit the groupwise exposure information, **Select** the required exposure from the list. Edit icon is enabled.
- 572. Click the edit icon. The Groupwise Exposure Details window appears.
- 573. Modify the required information and click **Save**.

- 574. To delete the groupwise exposure information, **Select** the exposure and click delete icon.
- 575. To change the layout of *Groupwise Exposure* page to list view, click the list view icon at the right corner.
- 576. To hold the Amendment Initiation task, click **Hold** in the *Groupwise Exposure* page.
- 577. To go back to the previous page, click **Back**.
- 578. To save the Amendment Initiation task for future edit, click Save & Close.
- 579. To go to the next page, click **Next**.
- 580. To exit the process without saving the information, click **Cancel**.

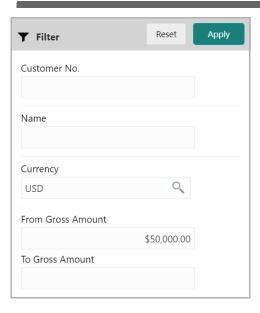
Upon clicking **Next** in the *Groupwise Exposure* page, the *Connected Parties* page appears.

Connected Party

This data segment allows to view, modify, delete and add details about the connected parties of your customer.



581. To filter the required connected party from the list, click **Filter** button. The *Filter* window appears.

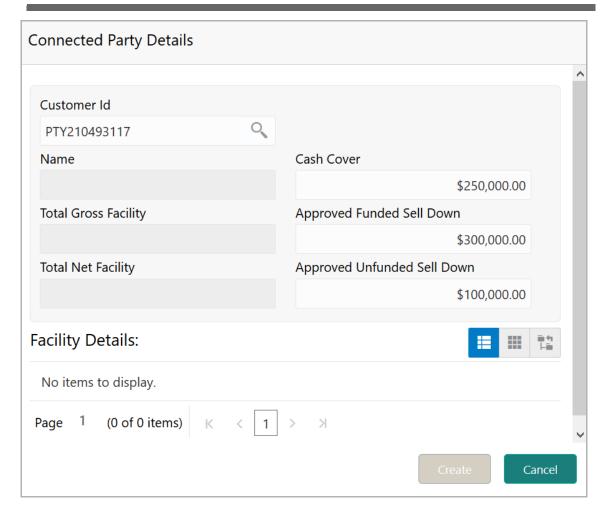


- 582. Type and / or select the filter parameters.
- 583. Click Apply. Connected parties that matches the filter parameters are displayed.
- 584. To filter the connected parties using single filter parameter, type the parameter directly in **Type to filter** text box.



Minimum 3 characters need to be entered in the Type to filter text box to filter the connected parties.

585. To add information about connected parties, click the add icon. The *Connected Parties Details* window appears.



586. Search and select the **Customer No.** of the party connected with your customer. Following details about the connected party are fetched and displayed:

- Name
- Total Gross Facility
- Total Net Facility
- · Cash Cover
- Approved Funded Sell Down
- Approved Unfunded Sell Down
- Facility Details

587. To change the view of **Facility Details**, click the required icon from List View, Table View and Tree View icons.

588. Click **Create.** Connected party details are added and displayed in the *Connected Parties* page.

589. To edit the connected party details, **Select** the required party from the list. Edit icon is enabled.

- 590. Click the edit icon. The Connected Party Details window appears.
- 591. Modify the required information and click **Save**.

- 592. To delete the connected party, **Select** the party and click delete icon.
- 593. To change the table view to list view, click the list view icon at the right corner.
- 594. To hold the Amendment Initiation task, click Hold in the Connected Parties page.
- 595. To go back to the previous page, click **Back**.
- 596. To save the Amendment Initiation task for future edit, click Save & Close.
- 597. To go to the next page, click **Next**.
- 598. To exit the process without saving the information, click **Cancel**.

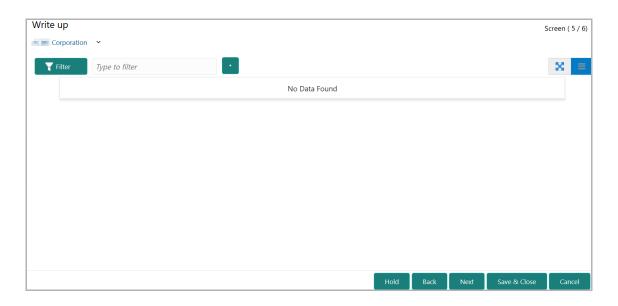
Upon clicking **Next** in the *Connected Parties* page, the *Write up* page appears.

Write up

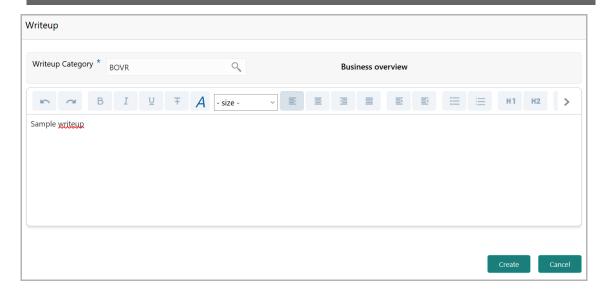
This data segment allows the user to add writeup for the customer and all their child parties in the available writeup categories. The history of writeup for the customer will be available to the users throughout the customer's association with the bank.



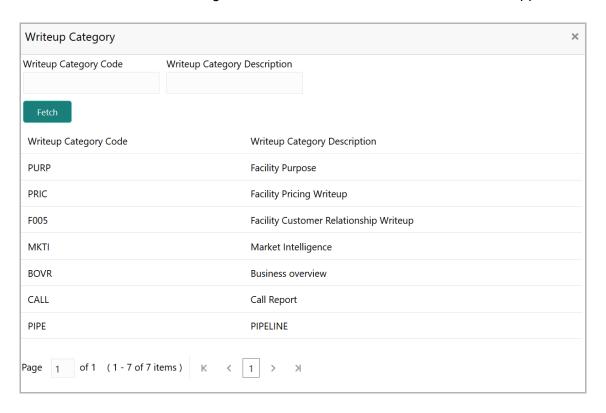
Write up data segment appears only if that data segment is enabled in the Maintenance module.



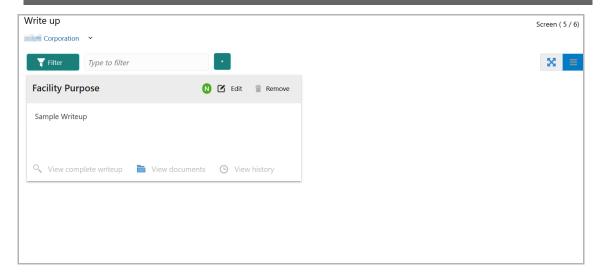
599. Click the add icon. The Write Up window appears:



600. Click the search icon in the **Writeup Category** field. The *Fetch Writeup Category* window with the list of categories maintained in the Maintenance module appears:



- 601. Click on the required category code. Selected code is displayed in the **Writeup Category** field.
- 602. Type the observations in the text box and click **Create**. The observations are added in the Write Up page as shown below:



603. To change the layout of Write up data segment to the expanded view, click the Expanded View icon at the top right corner. The write up is expanded as shown below:

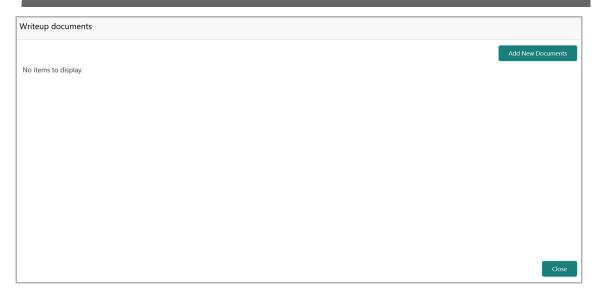


- 604. To modify the writeup, click the **Edit** icon and change the information.
- 605. To delete the writeup, click the **Remove** icon. A confirmation message appears.
- 606. Click Yes. The writeup is removed.
- 607. To view the writeup history, click the **View history** icon.
- 608. To print the write up, click the **Print** icon.



To print the write up from tile view, click the **View complete writeup** icon and then click the **Print** icon.

609. To attach / view writeup related documents, click **View Documents** icon. The following window appears:

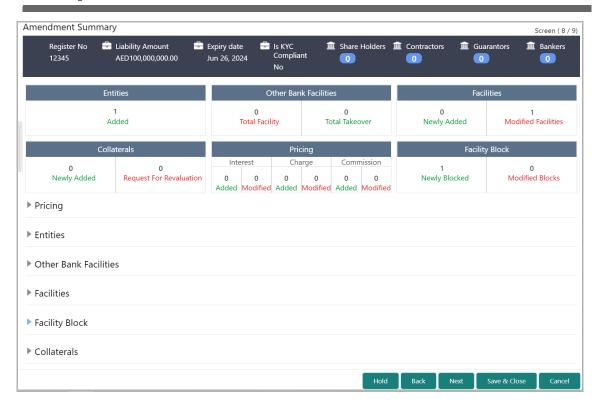


- 610. To add new documents, click Add New Documents.
- 611. To exit the Writeup documents window, click Close.
- 612. To hold the Amendment Initiation task, click **Hold** in the *Amendment Summary* page.
- 613. To go back to the previous page, click **Back**.
- 614. To save the Amendment Initiation task for future edit, click Save & Close.
- 615. To go to the next page, click **Next**.

Upon clicking **Next** in the *Write up* page, the *Amendment Summary* page appears.

Amendment Summary

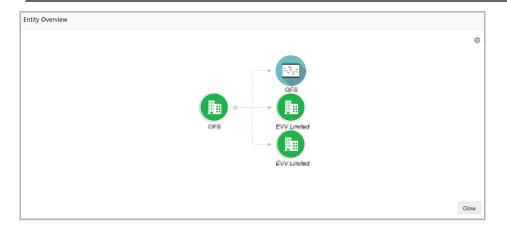
The Amendment Summary data segment displays all the information added in the previous data segments for verification.



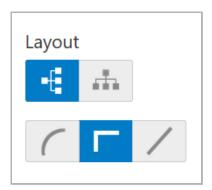
616. To view the sector and industry information, click the industry icon in **customer information** section. *Industry Details* window appears:



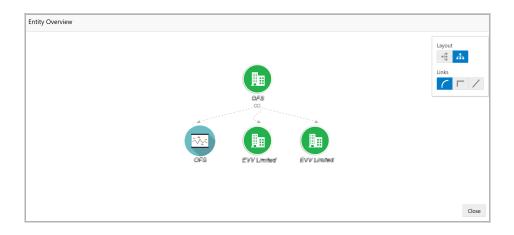
- 617. Click **Close** to exit the *Industry Details* window.
- 618. To view the overview of the party, click the entity overview icon in **Customer Information** section. The *Entity Overview* window appears.



619. To change the layout of the entity overview, click the configuration icon at the top right corner. *Layout* window appears:



620. Select the required layout. Entity Overview is changed to the selected layout as shown below:



621. To exit the *Entity Overview* window, click **Close**.

In **Customer Information** section, the count of Share Holders, Contractors, Guarantors, and Bankers is displayed.

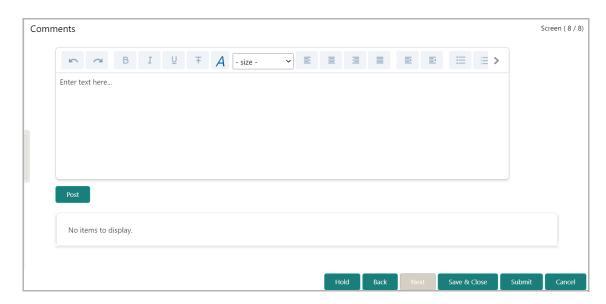
622. To view the detailed information about the Share Holders, Contractors, Guarantors, and Bankers, click the respective count numbers.

- 623. Click and expand the following sections to verify the information:
 - Pricing
 - Entities
 - · Other Bank Facilities
 - Facilities
 - · Facility Block
 - · Facility Transfer
 - Collaterals
- 624. To hold the Amendment Initiation task, click **Hold** in the *Amendment Summary* page.
- 625. To go back to the previous page, click **Back**.
- 626. To save the Amendment Initiation task for future edit, click Save & Close.
- 627. To go to the next page, click Next.
- 628. To exit the process without saving the information, click Cancel.

Upon clicking **Next** in the *Amendment Initiation* page, The *Comments* page appears.

Comments

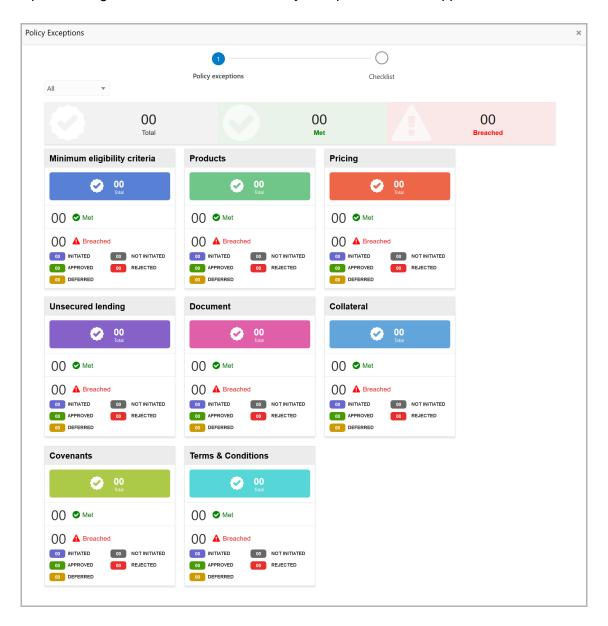
The *Comments* data segment allows to capture overall remarks for the Amendment Initiation stage. Posted comments are displayed at the bottom of the page for easy identification of previous actions.



- 629. Type the necessary comments in the text box and click **Post**. Comment is posted.
- 630. To hold the Amendment Initiation task, click **Hold**.
- 631. To go back to the previous page, click Back.

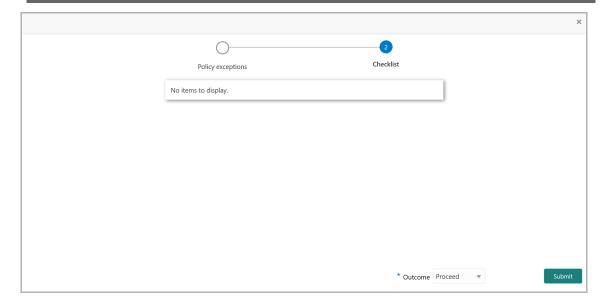
- 632. To save the Amendment Initiation task for future edit, click Save & Close.
- 633. To move to the next stage, click Submit.
- 634. To exit the process without saving the information, click Cancel.

Upon clicking the **Submit** button, the *Policy exceptions* window appears:



By default, policy exceptions are displayed for both the party and the child parties.

- 635. To view the policy exception detail specific to party or child party, select the party from the drop down list at top left corner.
- 636. Click the Checklist data segment.



- 637. Select the **Outcome** as **PROCEED**, if additional information is not required. Otherwise select the **Outcome** as **Additional Info**.
- 638. Click Submit.

If the **Outcome** is selected as **PROCEED**, the application will be moved to Amendment Enrichment stage on clicking Submit.

Amendment Enrichment

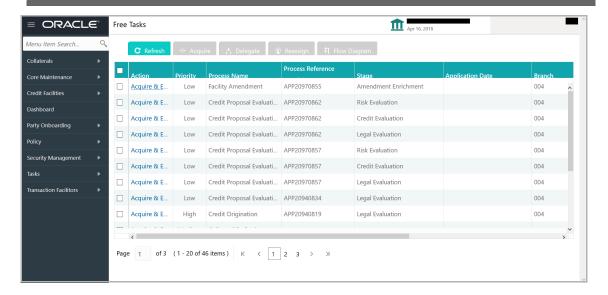
In this stage, the member of the operations/credit team enriches the amendment application by capturing detailed information about the customer (the customer hierarchy, funding requirement, collateral offered and the other business related information) required to evaluate the customers on parameters like credit worthiness, risk profiling and legal fitness. After performing the necessary actions, the user can send the application to three parallel stages as well as initiate the collateral evaluation and the customer on-boarding work flows.

The following table provides a high level overview about the Amendment Enrichment stage.

Information Available for User	Activities that can be performed by user
 Amendment summary Customer group Structure Liability details	Edit the information captured as part of amendment initiation
	View and update financial details
Facility details	View and update Shareholder details
Other bank facilities	 View and update management team details
Group wise exposure	View and update auditor details
Connected party details	View and update Directors details
Facility over utilized	View and update customer and supplier
Facility overdue	details
Breached covenants	View and update projections
Breached T&C	Upload financial documents
Existing collateral details	View and update address of the customers
Existing covenants and T&C	 View and update customer level covenants and T&C
	Edit the liability or facility details if required
	Edit the collateral details if required
	Capture fresh write up
	 Upload non financial documents of the customer
	Capture comments about the customer with regard to enrichment stage
	 Send back the application if additional information is required

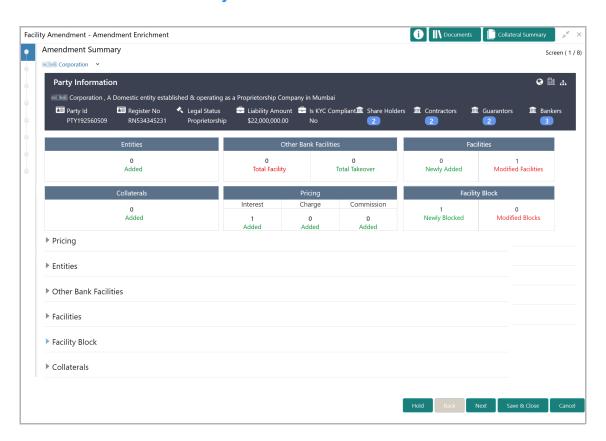
Enrichment Steps

1. In OBCFPM, navigate to **Tasks > Free Tasks**. The *Free Tasks* page appears:



2. **Acquire & Edit** the required Amendment Enrichment task. The *Amendment Summary* page appears.

Amendment Summary



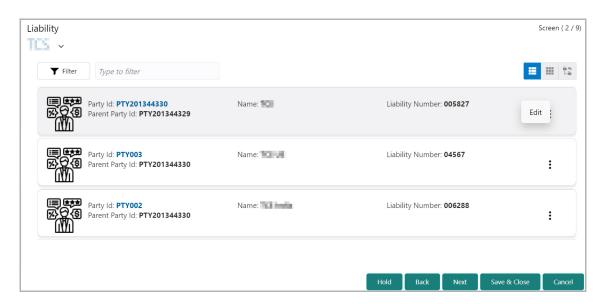
- 3. Refer "Amendment Summary" on page 204 for information on actions that can be performed in this page.
- 4. To go to the Customer Info page, click Next.

Customer Info



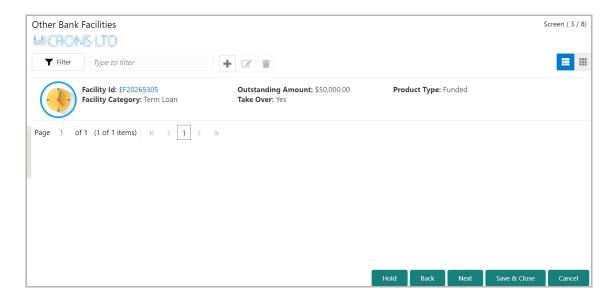
- 5. Refer "Customer Info" on page 110 for information on actions that can be performed in this page.
- 6. To go to the Liability page, click Next.

Liability



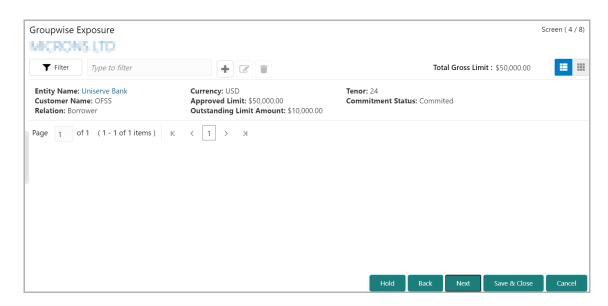
- 7. Refer "Liability" on page 137 for information on actions that can be performed in this page.
- 8. To go to the Other Bank Facilities page, click Next.

Other Bank Facilities



- 9. Refer "Other Bank Facility" on page 192 for information on actions that can be performed in this page.
- 10. To go to the *Groupwise Exposure* page, click **Next**.

Groupwise Exposure



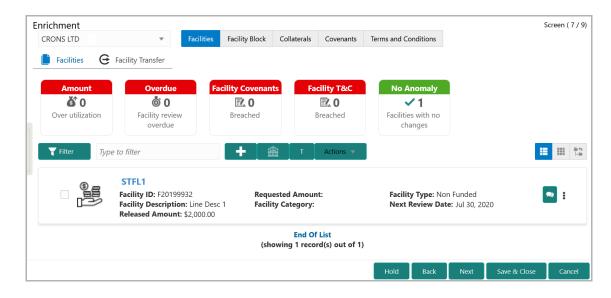
- 11. Refer "Groupwise Exposure" on page 195 for information on actions that can be performed in this page.
- 12. To go to the Connected Party page, click Next.

Connected Party



- 13. Refer "Connected Party" on page 198 for information on actions that can be performed in this page.
- 14. To go to the Enrichment page, click Next.

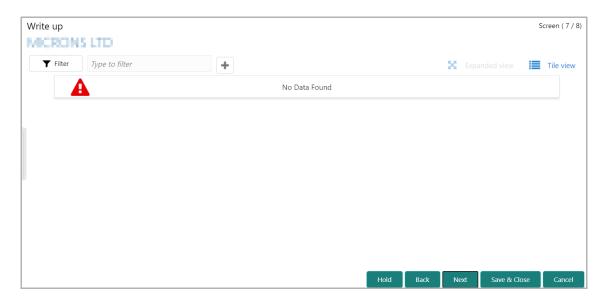
Enrichment



- 15. Refer "Basic Information" on page 139 for information on actions that can be performed in this page.
- 16. To go to the Write up page, click Next.

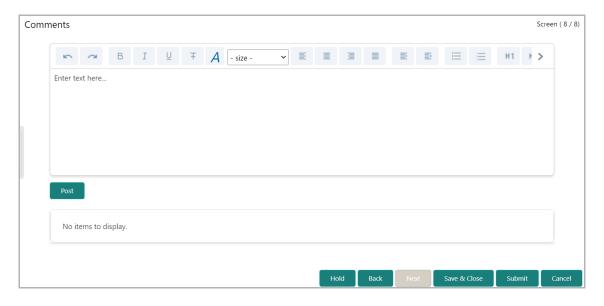
. 111

Write Up

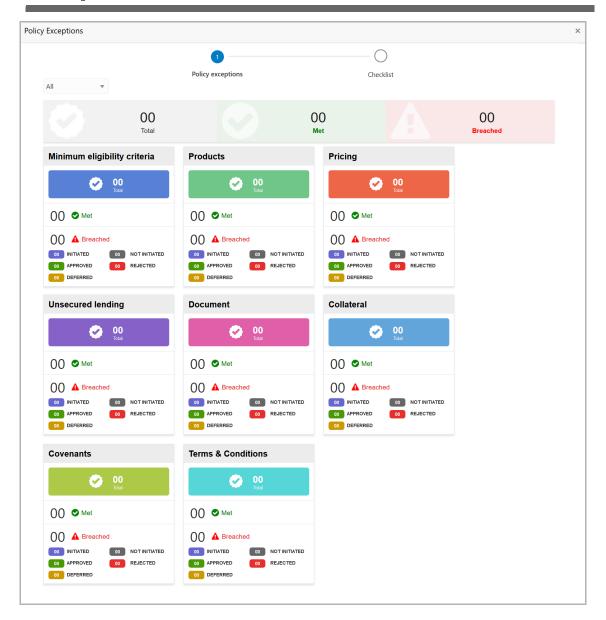


- 17. Refer "Write up" on page 201 for information on actions that can be performed in this page.
- 18. To go to the Comments page, click Next.

Comments

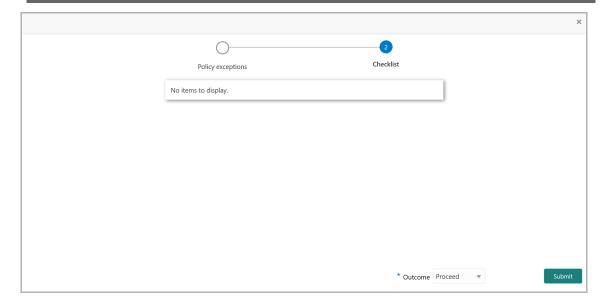


- 19. Refer "Comments" on page 207 for information on actions that can be performed in this page.
- 20. To move to the next stage of Credit Amendment process, click **Submit**. *Policy exceptions* window appears:



By default, policy exceptions are displayed for both the party and the child parties.

- 21. To view the policy exception detail specific to party or child party, select the party from the drop down list at top left corner.
- 22. Click the Checklist data segment.



- 23. Select the **Outcome** as **PROCEED**, if additional information is not required. Otherwise select the **Outcome** as **Additional Info**.
- 24. Enable the Is KYC Required check box, if required. The system will create a KYC Evaluation task to perform KYC check for the party and child party.
- 25. Click Submit.

Upon submitting the enriched application, the application is passed to multiple parallel stages of evaluation. Refer **Amendment Evaluation** chapter for information on the parallel stages.

Amendment Evaluation

In OBCFPM, credit evaluation, legal evaluation and risk evaluation for the amendment proposal can be performed in parallel before sending the proposal to the Amendment Structuring stage.

In the corresponding evaluation stages, the Risk, the Legal and the Credit team performs Quantitative and Qualitative analysis to evaluate the customer.

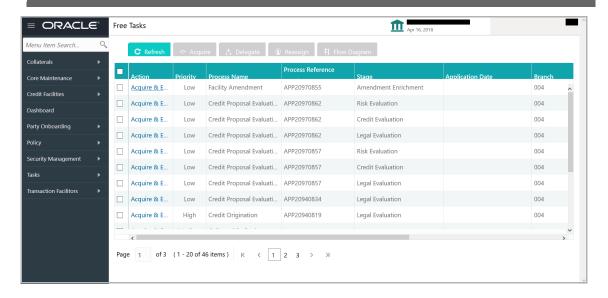
Credit Evaluation

The following table provides a high level overview about the Credit Evaluation stage.

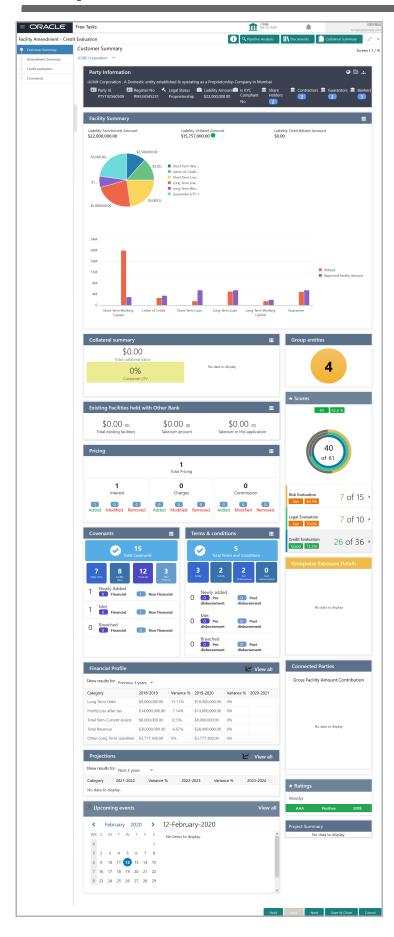
Information Available for User	Activities that can be performed by user
Customer summary -Customer group Structure -Liability details -Facility details -Other bank facilities -Group wise exposure -Connected party details -Facility over utilized -Facility overdue -Breached covenants -Breached T&C -Existing Collateral details -Existing covenants and T&C -Amendment summary	 Perform the Quantitative Analysis View ratios and the scores generated View Peer analysis View trend analysis of the ratios Perform the Qualitative Analysis by answering questions maintained Debtor analysis Creditor analysis Sector analysis Global Economic analysis Domestic analysis Capture comments about the performed credit evaluation
 Details about changes related to facilities, collateral, covenants, and T&C Comments added in previous stages 	Send back the application if additional information is required

To perform credit evaluation for the proposal, perform the following steps:

1. In OBCFPM, navigate to **Tasks > Free Tasks**. The *Free Task* page appears:



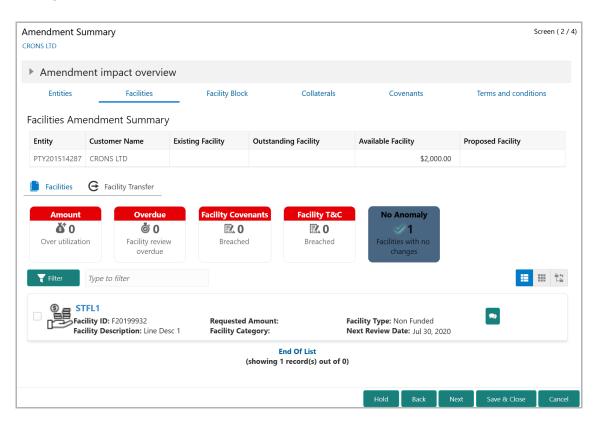
2. **Acquire & Edit** the required Credit Evaluation task. The *Credit Evaluation - Customer Summary* page appears:





For information on actions that can be performed in the *Customer Summary* page, refer Credit 360 User Guide.

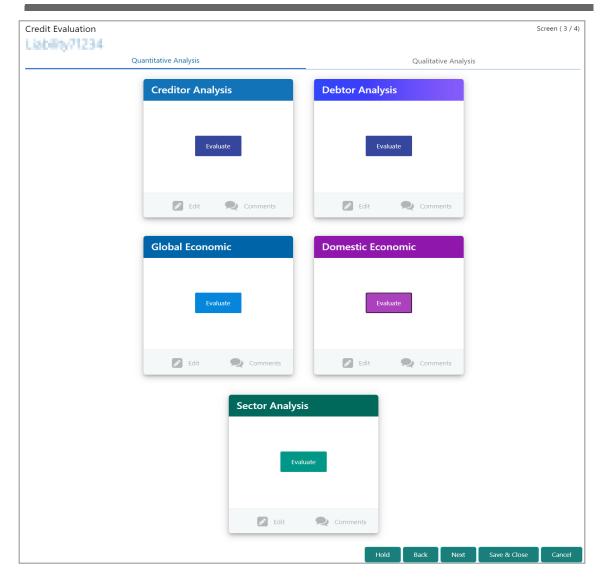
3. After reviewing the *Customer Summary*, click **Next**. The *Amendment Summary* page appears:





Refer "Amendment Summary" on page 110 for information on actions that can be performed in *Amendment Summary* page.

Upon clicking **Next** in the *Amendment Summary* page, the *Credit Evaluation* page appears.



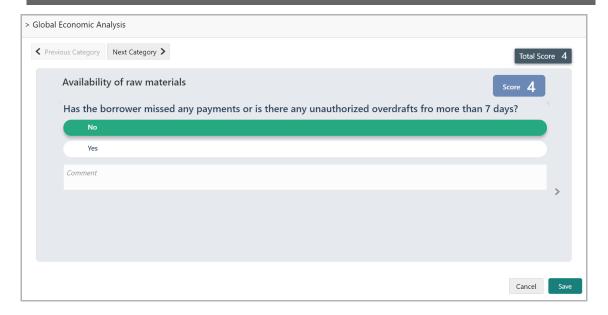
In *Credit Evaluation* page, the banker can perform the following analysis for the party and its child parties by answering simple questions related to the analysis:

- Quantitative Analysis
- · Qualitative Analysis

The Quantitative Analysis comprises the following analysis for the customer:

- Creditor Analysis
- Debtor Analysis
- · Global Economic
- Domestic Economic
- · Sector Analysis

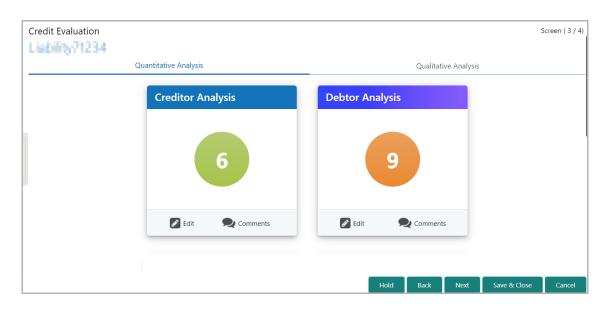
Upon clicking **Evaluate** in any of the tile, the *Questionnaire* window appears.



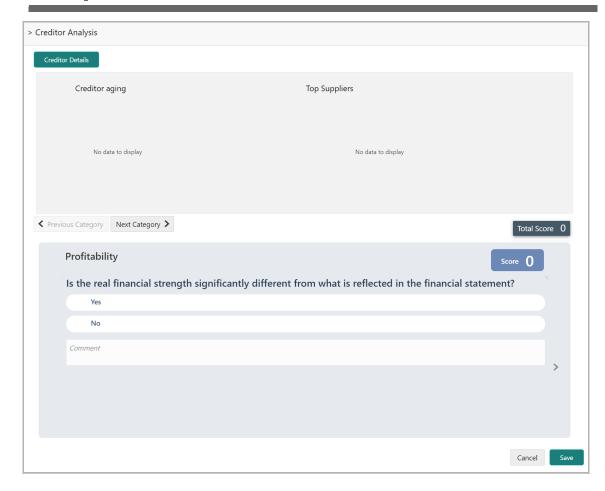
- 4. Select answers for the available questions and click **Next Category**.
- 5. Right arrow icon appears in case of multiple questions, click the right arrow and answer all the questions in all the category.

A score is generated and displayed for the sector based on each answer provided.

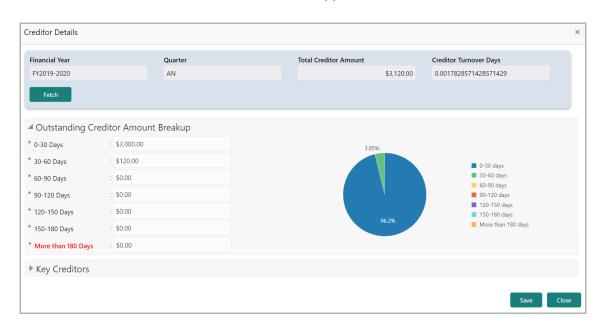
6. Click **Save**. Cumulative score is displayed in the Quantitative Analysis page as shown below:



For Creditor and Debtor Analysis, the Creditor and Debtor details can be added directly from the questionnaire window.

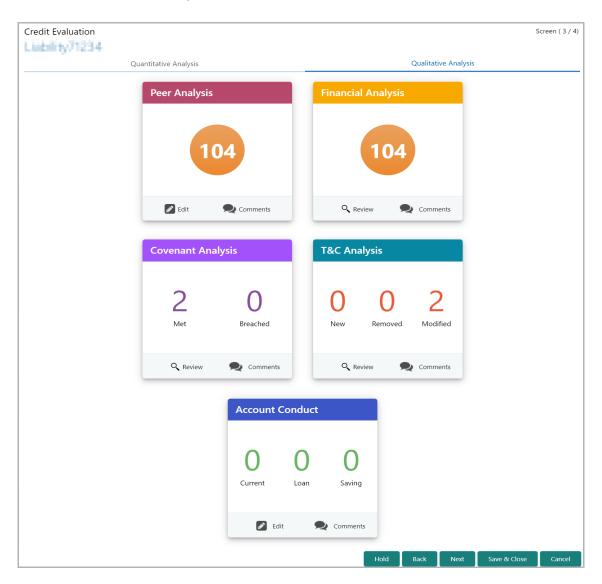


7. Click the **Creditor Details / Debtor Details** in the *Questionnaire* window. The **Creditor Details / Debtor Details** window appears:

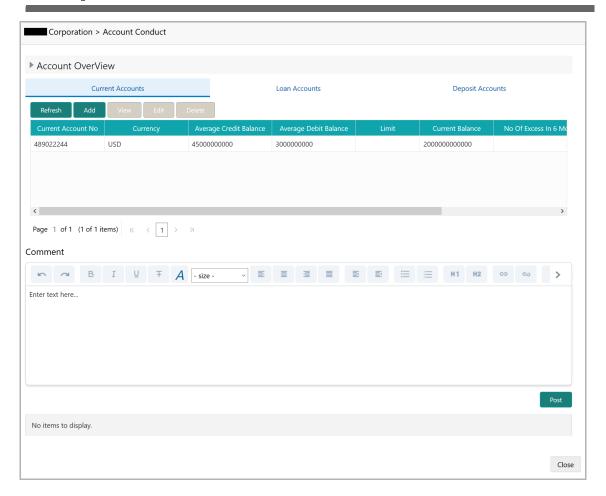


8. **Fetch** the Creditor / Debtor Details for the required period.

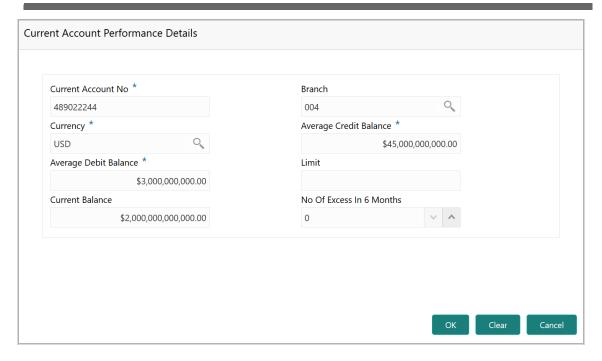
- 9. To add Key Creditor / Key Debtor, click and expand the respective section and then click the Add icon.
- 10. After adding the information, click Save.
- 11. After performing the quantitative analysis, click **Qualitative Analysis** tab. The *Qualitative Analysis* page appears:



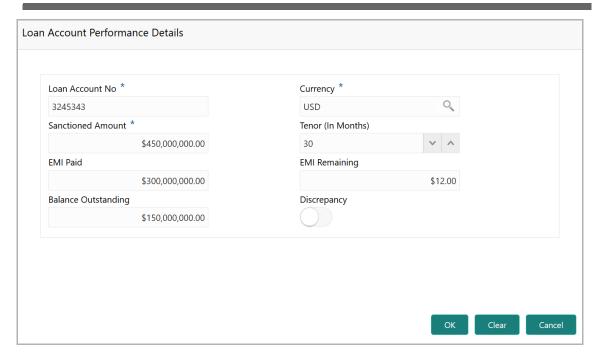
12. To analyze the account conduct, click **Evaluate** in **Account Conduct** tile.



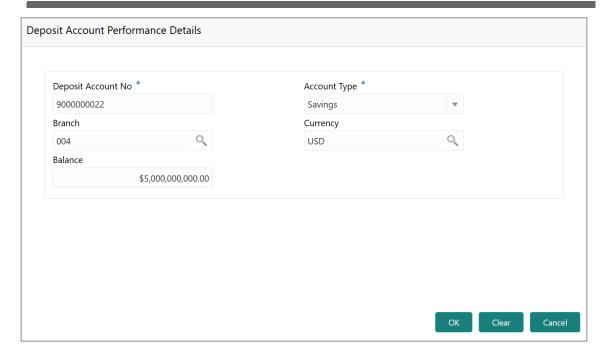
- 13. To view the summary of current, loan and deposit accounts, click and expand the **Account Overview** section.
- 14. To add the current account, click **Add**. The *Current Account Performance Details* window appears.



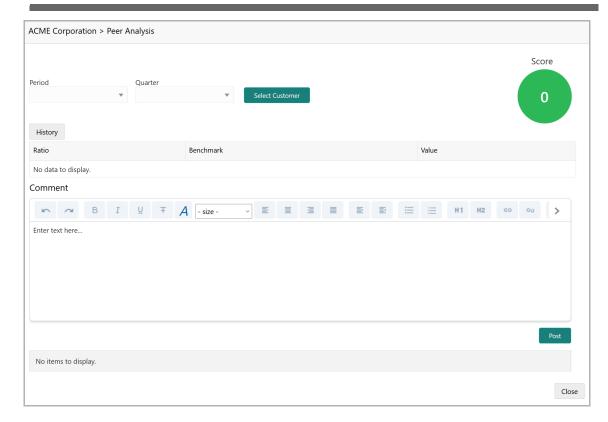
- 15. Type the Current Account No.
- 16. Search and select the **Branch** and **Currency**.
- 17. Specify the following details in corresponding fields:
 - · Average Credit Balance
 - Average Debit Balance
 - Limit
 - Current Balance
 - · No Of Excess in 6 Months
- 18. Click **OK.** Details are added and displayed in *Current Accounts* page.
- 19. To refresh the current account list, click Refresh.
- 20. To view the current account details, select the current account and click View.
- 21. To modify the current account details, select the current account and click Edit.
- 22. To delete the current account details, select the current account and click **Delete**.
- 23. To add the loan account, click the **Loan Accounts** tab and then click **Add**. The *Loan Account Performance Details* window appears.



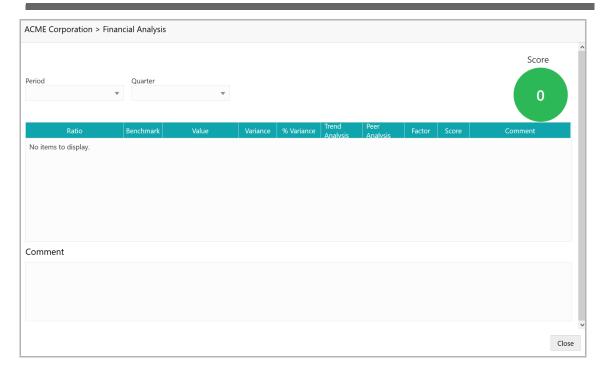
- 24. Type the Loan Account No.
- 25. Search and select the Currency.
- 26. Specify the following details in corresponding fields:
 - · Sanctioned Amount
 - Tenor (In Months)
 - EMI Paid
 - EMI Remaining
 - · Balance Outstanding
- 27. If there is a discrepancy in payment, enable the **Discrepancy** switch.
- 28. Click **OK**. Details are added and displayed in *Loan Accounts* page.
- 29. To refresh the loan account list, click Refresh.
- 30. To view the loan account details, select the loan account and click View.
- 31. To modify the loan account details, select the loan account and click Edit.
- 32. To delete the loan account details, select the loan account and click **Delete**.
- 33. To add the deposit account, click the **Deposit Accounts** tab and then click **Add**. The *Deposit Account Performance Details* window appears.



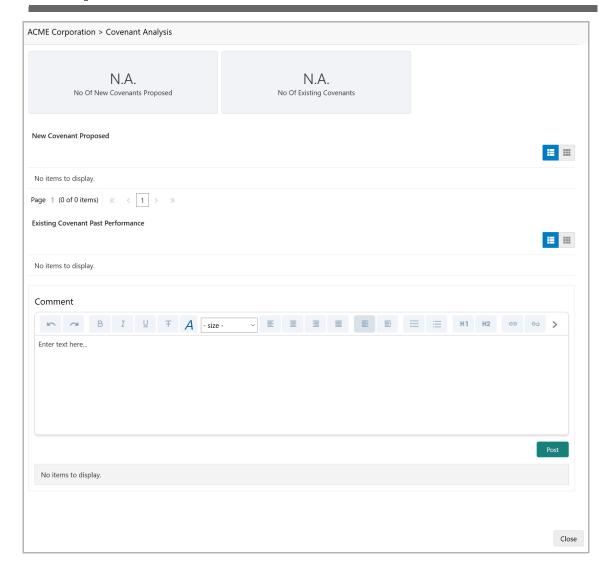
- 34. Type the **Deposit Account No**.
- 35. Select the **Account Type** from the drop down list.
- 36. Search and select the **Branch** and **Currency**.
- 37. Specify the **Balance** in deposit account.
- 38. Click **OK.** Details are added and displayed in *Deposit Accounts* page.
- 39. To refresh the deposit account list, click Refresh.
- 40. To view the deposit account details, select the deposit account and click View.
- 41. To modify the deposit account details, select the deposit account and click Edit.
- 42. To delete the deposit account details, select the deposit account and click **Delete**.
- 43. Post the Comments for the account conduct.
- 44. Close the *Account Conduct* window. A score is generated for the account conduct and displayed in the *Qualitative Analysis* window.
- 45. To perform peer analysis in **Qualitative Analysis**, click **Evaluate** in **Peer Analysis** tile. The *Peer Analysis* window appears.



- 46. Select the **Period** and the **Quarter** and then perform the peer analysis. A score is generated for the analysis.
- 47. Post the Comment for the Peer Analysis.
- 48. Click **Close**. The score is displayed in the *Qualitative Analysis* window.
- 49. To perform financial analysis in **Qualitative Analysis**, click **Evaluate** in the **Financial Analysis** tile. The *Financial Analysis* window appears.

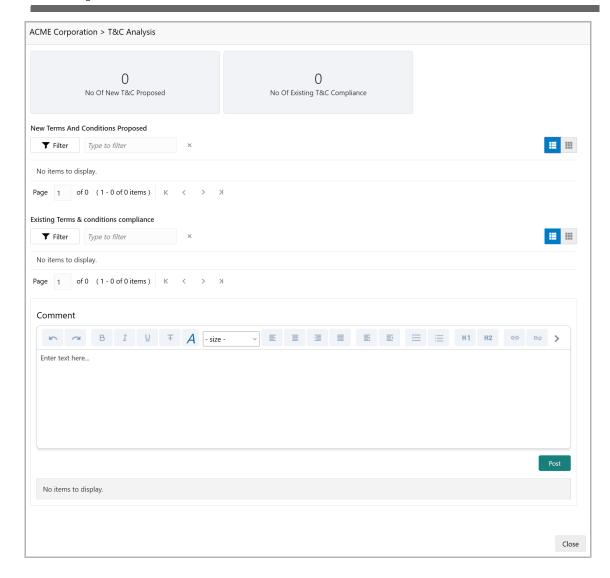


- 50. Select the **Period** and the **Quarter** and then perform the financial analysis. A score is generated for the analysis.
- 51. **Post** the **Comment** for the Financial Analysis.
- 52. Click **Close**. The score is displayed in the *Qualitative Analysis* window.
- 53. To perform covenant analysis in **Qualitative Analysis**, click **Evaluate** in the **Covenant Analysis** tile. The *Covenant Analysis* window appears.



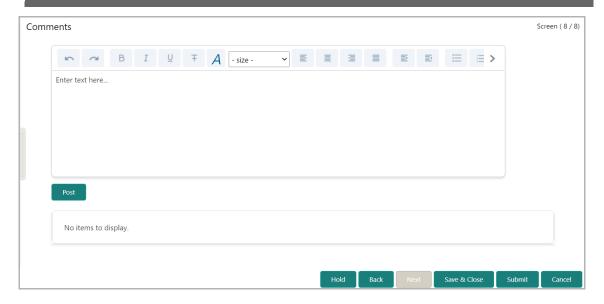
In Covenant Analysis window, the following details are displayed:

- · New Covenant Proposed
- · Existing Covenant Past Performance
- 54. View the covenant details and **Post** the **Comments**.
- 55. Click Close. Met and Breached covenants are displayed in Covenants tile.
- 56. To analyze terms & conditions in **Qualitative Analysis** page, click **Evaluate** in the **T&C Analysis** tile. The *T&C Analysis* window appears.

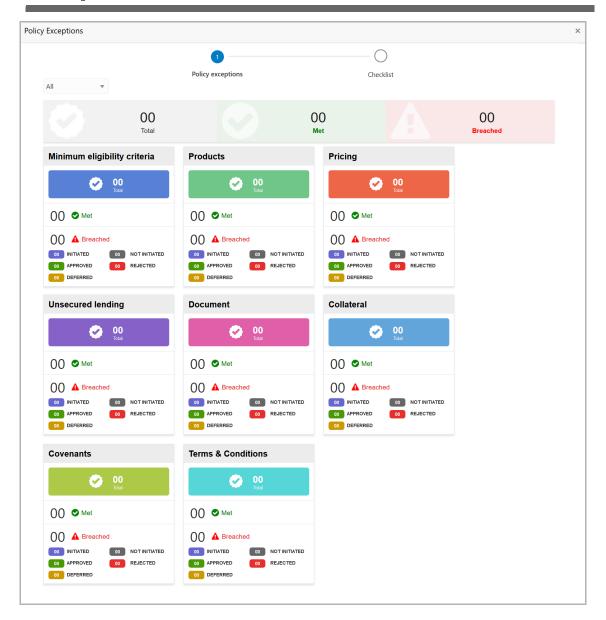


In *T&C Analysis* window, the following information are displayed:

- · New Terms And Conditions Proposed
- Existing Terms & conditions compliance
- 57. View the terms and conditions and then **Post** the **Comments**.
- 58. Click **Close**. Count of New, Removed and Modified terms and conditions is displayed in the **T&C Analysis** tile.
- 59. To perform the analysis again, click **Edit** in the corresponding tile.
- 60. To capture comments for the analysis, click **Comment** in the corresponding tile.
- 61. After performing the qualitative analysis, click **Next** in the *Credit Evaluation* page. The *Comments* page appears.

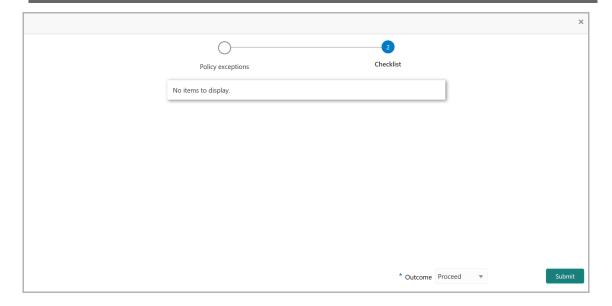


- 62. Type the overall **Comments** for the credit evaluation and click **Post.** Comment is posted below the **Comments** box.
- 63. Click **Submit**. The *Policy exceptions* window appears.



By default, policy exceptions are displayed for both the party and child parties.

- 64. To view the policy exception detail specific to party or child party, select the party from the drop down list at top left corner.
- 65. Click the **Checklist** data segment.



- 66. Select the **Outcome** as **PROCEED**, if additional information is not required. Otherwise select the **Outcome** as **Additional Info**.
- 67. Click Submit.



Write Up data segment appears, if the data segment is enabled in the Maintenance module. For information on **Write up** data segment, refer Amendment Initiation chapter.

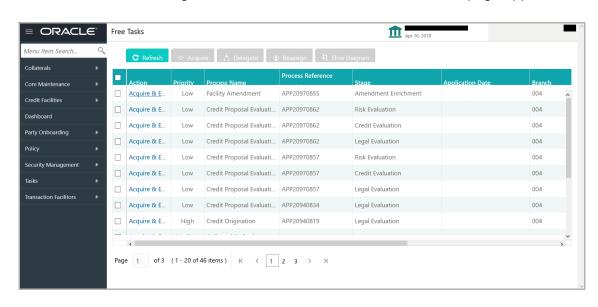
Risk Evaluation

The following table provides a high level overview about the Risk Evaluation stage.

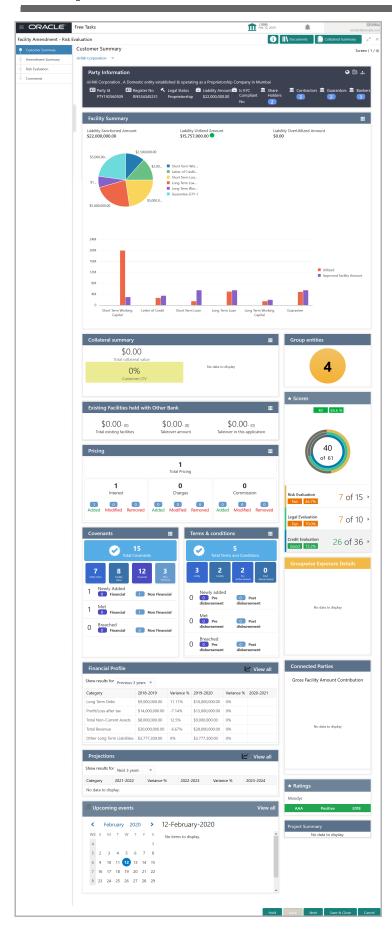
Information Available for User	Activities that can be performed by user
Customer summary Customer group Structure Liability details Facility details Other bank facilities Group wise exposure Connected party details Facility over utilized Facility overdue Breached covenants Breached T&C Existing Collateral details Existing covenants and T&C Amendment summary Details about the changes related to facilities, collateral, covenants, and T&C Comments added in previous stages	 Complete the risk evaluation Questionnaire Send back the application if additional information is required Capture comments about the performed risk evaluation

To perform risk evaluation for the amendment proposal, perform the following steps:

68. In OBCFPM, navigate to **Tasks > Free Tasks**. The *Free Task* page appears:



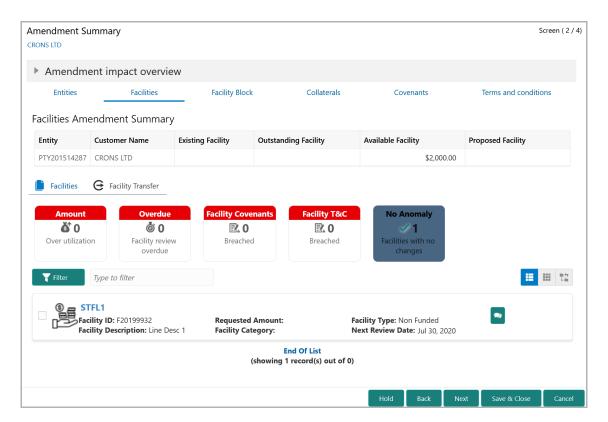
69. **Acquire & Edit** the required Risk Evaluation task. The *Risk Evaluation - Customer Summary* page appears.





For information on actions that can be performed in the *Customer Summary* page, refer Credit 360 User Guide.

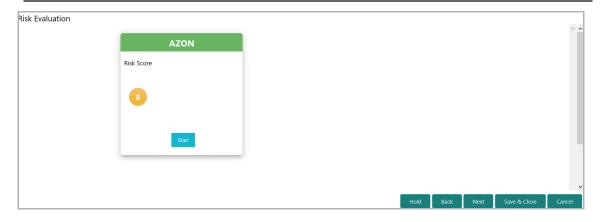
70. After reviewing the *Customer Summary*, click **Next**. The *Amendment Summary* page appears:





Refer "Amendment Summary" on page 110 for information on actions that can be performed in *Amendment Summary* page.

Upon clicking **Next** in the *Amendment Summary* page, the *Risk Evaluation* page appears.



In *Risk Evaluation* page, the banker can perform risk evaluation for the customer by answering simple questions related to the evaluation.

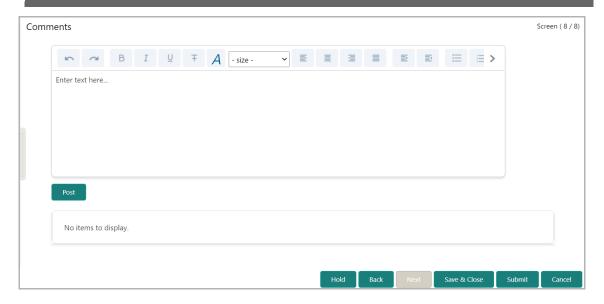
71. To initiate the evaluation, click **Start**. The *Questionnaire* window appears:



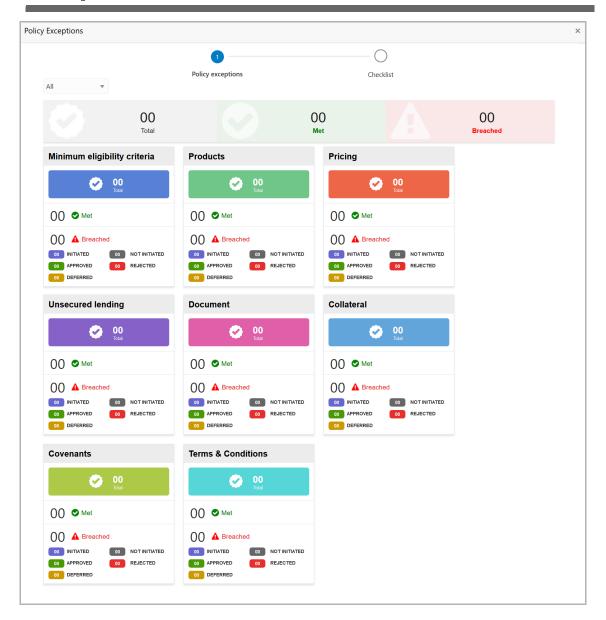
- 72. Select answers for the available questions and click **Next Category**.
- 73. Right arrow icon appears in case of multiple questions, click the right arrow and answer all the questions in all the category.

A score is generated and displayed for the sector based on each answer provided.

- 74. Click Save. Risk Evaluation page with a cumulative score appears.
- 75. Click **Next.** The *Comments* page appears:

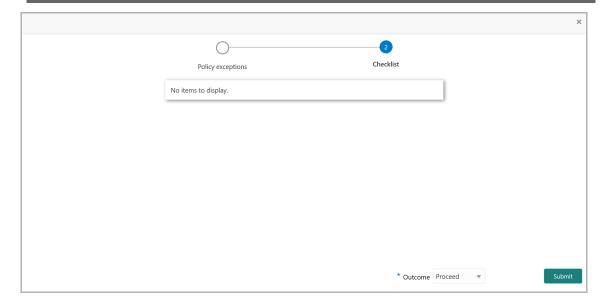


- 76. Type the overall **Comments** for the risk evaluation and click **Post**. Comment is posted below the **Comments** box.
- 77. Click **Submit**. The *Policy exceptions* window appears:



By default, policy exceptions are displayed for both the party and the child parties.

- 78. To view the policy exception detail specific to party or child party, select the party from the drop down list at top left corner.
- 79. Click the **Checklist** data segment.



- 80. Select the **Outcome** as **PROCEED**, if additional information is not required. Otherwise select the **Outcome** as **Additional Info**.
- 81. Click Submit.



Write Up data segment appears, if the data segment is enabled in the Maintenance module. For information on **Write up** data segment, refer Amendment Initiation chapter.

Legal Evaluation

The following table provides a high level overview about the Legal Evaluation stage.

Information Available for User	Activities that can be performed by user
Customer summary Customer group Structure Liability details Facility details Other bank facilities Group wise exposure Connected party details Facility over utilized Facility overdue Breached covenants Breached T&C Existing Collateral details Existing covenants and T&C Amendment summary Details about the changes related to facilities, collateral, covenants, and T&C Comments added in previous stages	 Complete the legal evaluation Questionnaire Send back the application, if additional information is required Capture comments about the performed legal evaluation

Legal evaluation is similar to the risk evaluation. Refer "Risk Evaluation" on page 126 for information on performing legal evaluation.

After completing all the evaluation processes, the amendment proposal is sent to the proposal structuring stage.

Chapter 4 - KYC Check

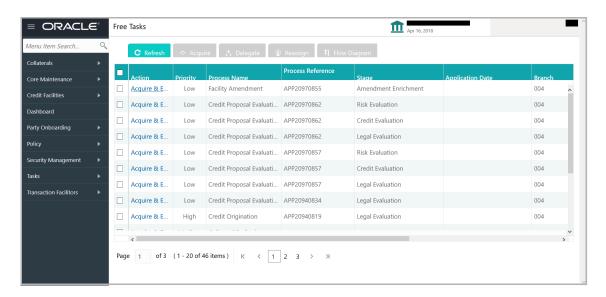
KYC Check

This is an optional stage. If the KYC details are available for the party and child party, the user can add the KYC details during the Credit Amendment process. Adding KYC details helps the Approver to determine the originality of the customer.

Steps to add KYC details

To add KYC details, perform the following steps:

1. In OBCFPM, navigate to **Tasks > Free Tasks**. The *Free Task* page appears:



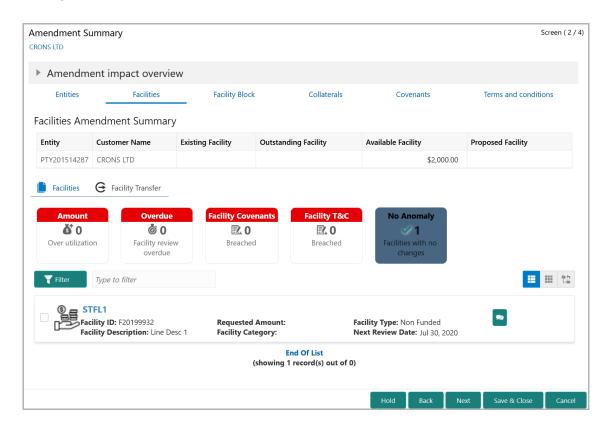
2. **Acquire & Edit** the required KYC task. The KYC Evaluation - Customer Summary page appears.





For information on actions that can be performed in the *Customer Summary* page, refer Credit 360 User Guide.

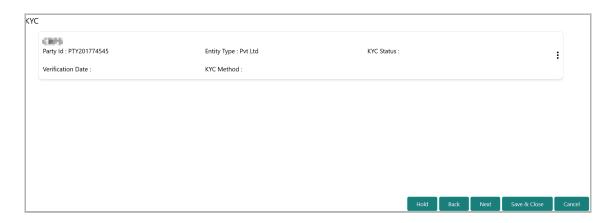
3. After reviewing the *Customer Summary*, click **Next**. The *Amendment Summary* page appears:





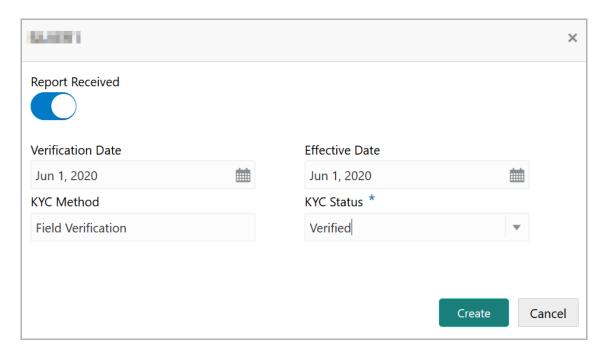
Refer "Amendment Summary" on page 110 for information on actions that can be performed in *Amendment Summary* page.

4. To go to the KYC page, click Next.

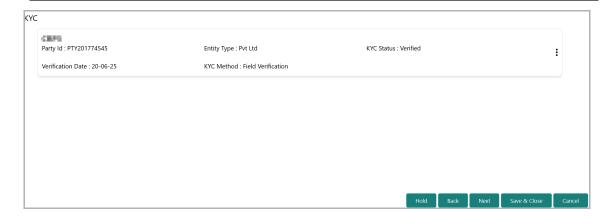


In the KYC page, provision to add KYC details for the party and all its child parties is provided.

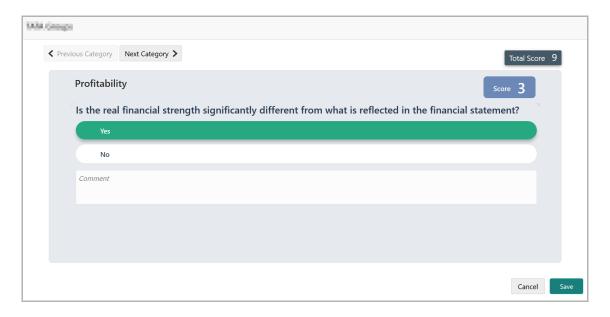
- 5. Click or mouse hover on the hamburger icon in the corresponding record. The following options appears:
- KYC Details
- KYC Evaluation (appears only if this feature is enabled in Maintenance module)
- 6. To add the KYC Details, click **KYC Details** option. The *KYC Details* window appears:



- 7. If KYC report is available for the party / child party, enable the **Report Received** switch.
- 8. Click the calendar icon and select the KYC Verification Date.
- 9. Click the calendar icon and select the **Effective Date** on which the KYC verification is approved.
- 10. Type the **KYC Method.** For example: Field verification is a KYC Method.
- 11. Select the **KYC Status**. The options available are **Verified**, **Yet To Verify**, and **Verification Failed**.
- 12. Click **Create**. KYC details are updated in the KYC page as shown below.



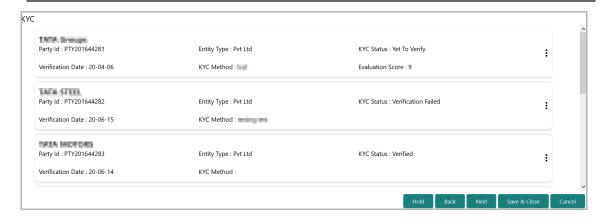
13. To perform KYC evaluation, click the hamburger icon and select **KYC Evaluation**. Questionnaire maintained for the KYC evaluation appears.



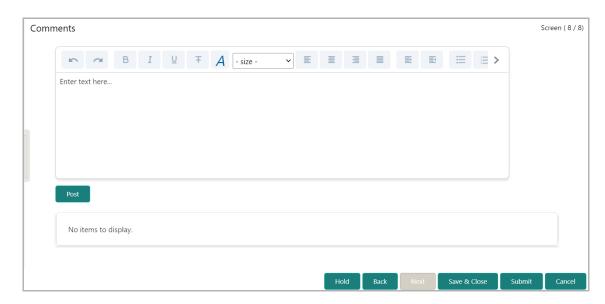
- 14. Select answers for the available questions and click **Next Category**.
- 15. Right arrow icon appears in case of multiple questions, click the right arrow and answer all the questions in all the category.

Total score is generated and displayed for the KYC evaluation based on each answer provided.

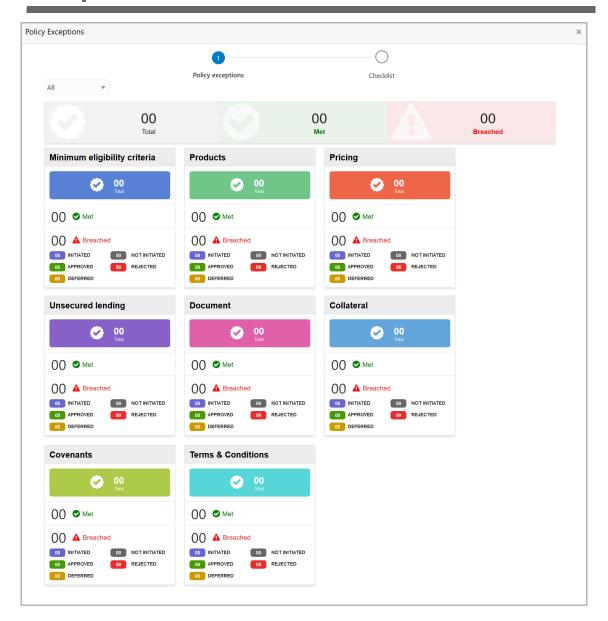
Click Save. The KYC page is updated with the Evaluation Score as shown below.



17. After adding KYC details or performing KYC evaluation for both the party and child parties, click **Next**. The *Comments* page appears:

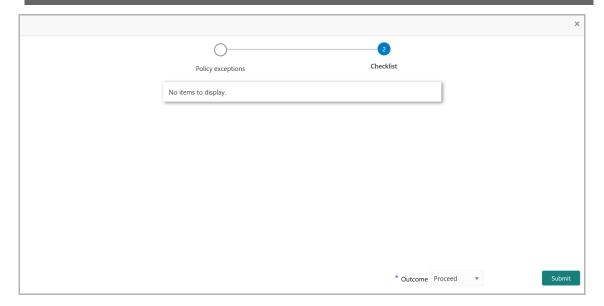


- **18. Post** comments, if required. Posted comment is displayed below the **Comments** box.
- 19. Click Submit. The Policy exceptions window appears.



By default, policy exceptions are displayed for both the party and the child parties.

- 20. To view the policy exception detail specific to party or child party, select the party from the drop down list at top left corner.
- 21. Click the Checklist data segment.



- 22. Select the **Outcome** as **PROCEED**, if additional information is not required. Otherwise select the **Outcome** as **Additional Info**.
- 23. Click Submit.



Write Up data segment appears, if the data segment is enabled in the Maintenance module. For information on **Write up** data segment, refer Amendment Initiation chapter.

Amendment Structuring

In this stage, the Credit manager structures the proposal in terms of change of funding, type of products/funding to be extended, and pricing, T&C, covenants, collateral/margin etc. to be applied based on the scoring generated in the risk, legal and credit evaluation stages, collateral value and information captured in the previous stages. In addition, the user can also structure the availability of funds between the parent and the child customers.

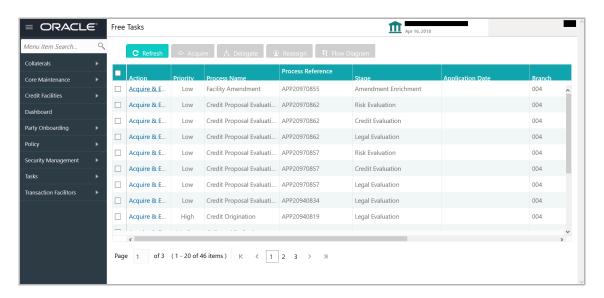
The following table provides a high level overview about the Amendment Structuring stage.

Information Available for User	Activities that can be performed by user
Customer summary Customer group Structure Liability details, Facility details Other bank facilities Group wise exposure Connected party details Facility over utilized, Facility overdue Breached covenants Breached T&C, Existing Collateral details Existing covenants and T&C Amendment summary Details about changes related to facilities, collateral, covenants and T&C Comments added in previous stages Credit evaluation scores and details Legal evaluation score and details Risk evaluation score and details Risk evaluation score and details Write up added in previous	Edit the liability details if needed Liability -Capture proposed Liability amount -Capture proposed expiry dates Facility -Capture proposed facility amount -Capture proposed expiry dates, -Add/Modify/Delete facilities -Add details like Schedule, Exposure, Fee, Collateral Pool -Linkage, Pricing Collateral -Remove any collateral added in previous stages -Add new collateral Add write up about the customer Add comments for the stage Send back the application if additional information is required Submit application for review
stagesComments added in previous stages	

Steps to structure amendment proposal

To structure the credit amendment proposal, perform the following steps:

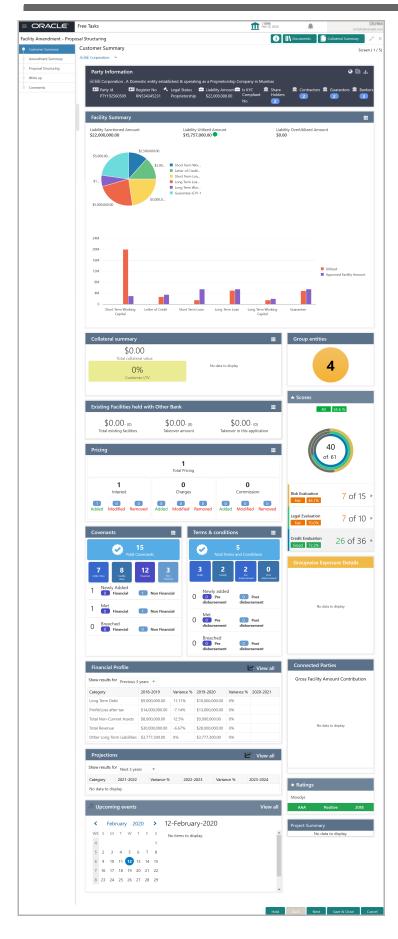
1. In OBCFPM, navigate to **Tasks > Free Tasks**. The *Free Task* page appears:



2. **Acquire & Edit** the required Proposal Structuring task. The *Proposal Structuring - Customer Summary* page appears.

Customer Summary

This data segment displays all the customer details to help you in proposing an amount for the facility.



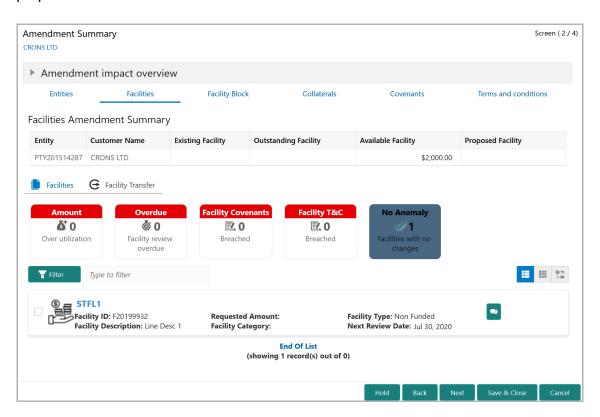


For information on actions that can be performed in the *Customer Summary* page, refer Credit 360 User Guide.

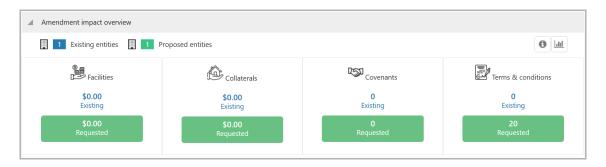
3. After reviewing the *Customer Summary*, click **Next**. The *Amendment Summary* page appears.

Amendment Summary

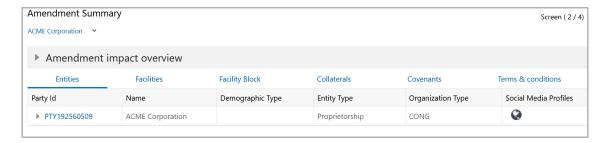
This data segment displays amendment summary of the facilities, collaterals, covenants and terms & conditions, thus the user can easily identify the changes made to the proposal.



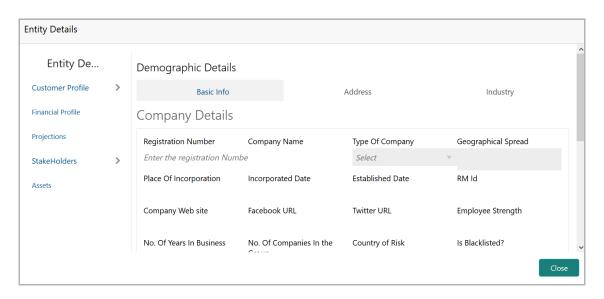
4. To view the existing and proposed entities, click and expand the **Amendment Impact Overview**.



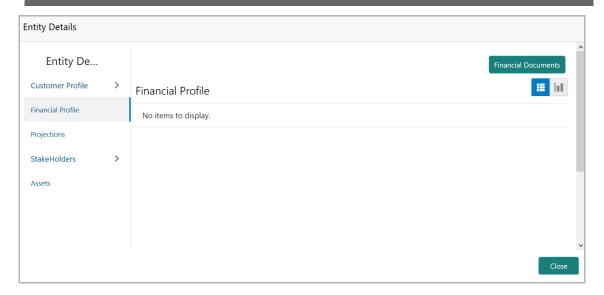
- 5. To filter the required facility, click the **Filter** button and provide the filter parameters. (Or) directly type first 3 letters of the filter parameter in Type to filter text box.
- 6. To change the layout of Facilities page to the table view, click the table icon.
- 7. After viewing the **Facility Amendment Summary**, click the **Entities** tab. The *Entities* page appears:



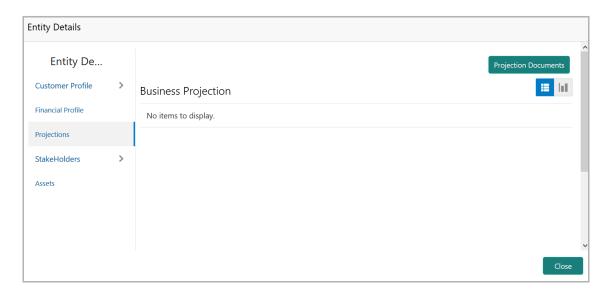
8. To view the entity details, click the **Party Id**. The *Entity Details* window appears:



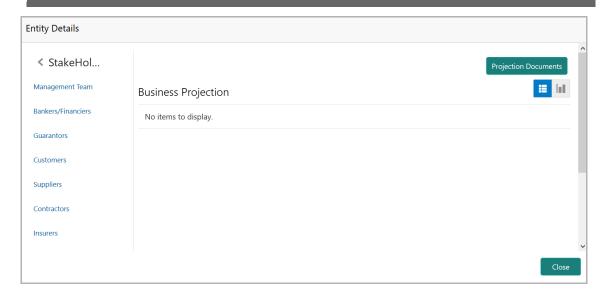
- 9. To view the entity's address and industry information, click the **Address** and the **Industry** tabs respectively.
- 10. To view the business details, click the right arrow next to the Customer Profile menu and select the Business sub-menu.
- 11. To view the entity's financial details, click Financial Profile from the left menu.



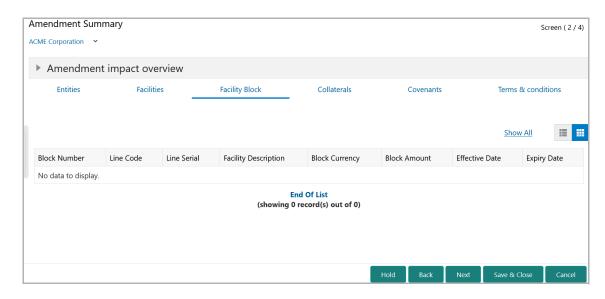
- 12. To view the financial documents submitted by the entity, click the **Financial Documents** button.
- 13. To view the projections calculated for the entity, click **Projections** from the left menu.



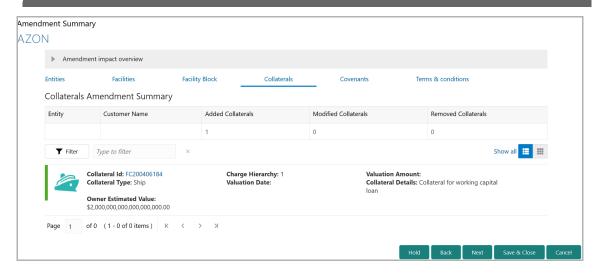
- 14. To view the projection documents, click the **Projection Documents** button.
- 15. To view the credit rating of party, click **Rating** from the left menu.
- 16. To view the information about entity's stakeholders, click StakeHolders from the left menu. Stakeholders menu expands.



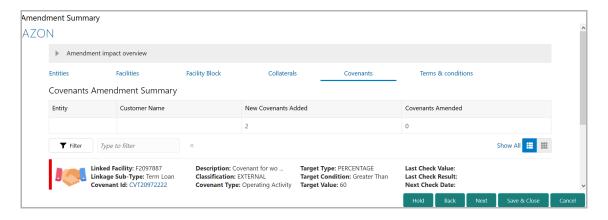
- 17. To view the stakeholder information such as Management Team, Bankers/ Financiers, Guarantors, Customers, Suppliers, Contractors and Insurers, click on the respective sub-menu.
- 18. To go back to the main menu, click the left arrow at the top left corner.
- 19. To view the asset details, click **Assets** from the left menu.
- 20. To view the covenant details, click Customer Covenants from the left menu.
- 21. To view the terms and conditions detail, click **Terms & Conditions** from the left menu.
- 22. To exit the Entity Details window, click Close.
- 23. To view the Facility Block Amendment Summary, click **Facility Block** tab in the *Amendment Summary* page.



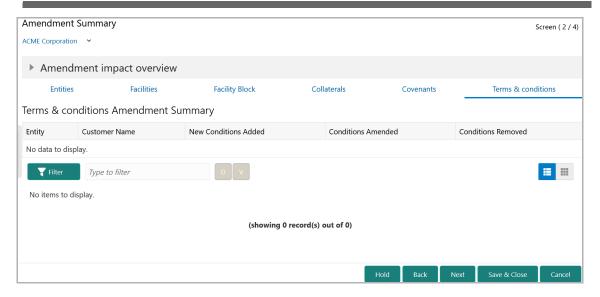
24. To view the Collaterals Amendment Summary, click **Collaterals** tab in the *Amendment Summary* page.



- 25. To filter the required collateral information, click the **Filter** button and provide the filter parameters. (Or) directly type first 3 letters of the filter parameter in Type to filter text box.
- 26. To change the layout of *Collaterals* page to the table view, click the Table View icon.
- 27. To view the Covenants Amendment Summary, click the **Covenants** tab.



- 28. To filter the required covenants, click the **Filter** button and provide the filter parameters. (Or) directly type first 3 letters of the filter parameter in Type to filter text box.
- 29. To change the layout of the *Covenants* page to the table view, click the Table View icon
- 30. To view the Terms & Conditions Amendment Summary, click the **Terms & Conditions** tab.



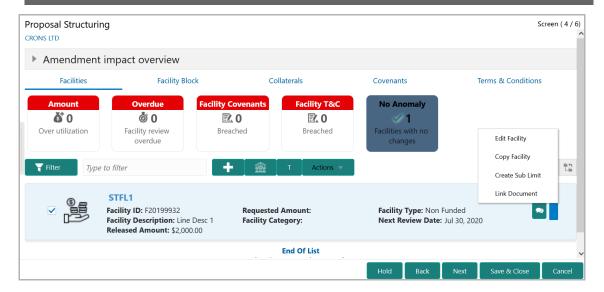
- 31. To filter the required terms & conditions, click the **Filter** button and provide the filter parameters. (Or) directly type first 3 letters of the filter parameter in Type to filter text box.
- 32. To change the layout of *Terms & Conditions* page to the table view, click the Table View icon.
- 33. To go to the next page, click **Next**. The *Proposal Structuring* page appears.

Proposal Structuring

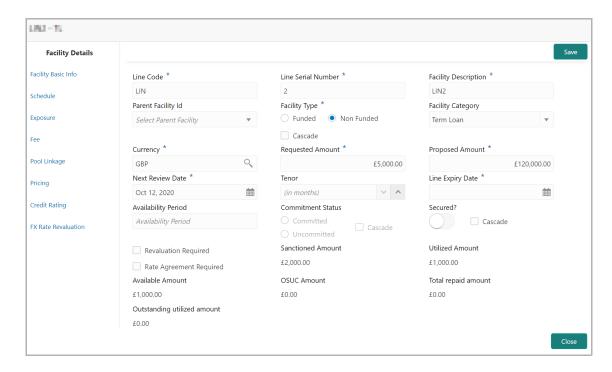
This data segment allows the user to set facility limit for the entity based on the information available in Customer Summary and Amendment Summary pages.



Only the information on setting facility limit is provided in this chapter. For information about filter, add, edit, delete, and layout options available in Facilities, Collaterals, Covenants, and Terms & Conditions tab, refer **Amendment Initiation** Chapter.



34. To set limit for the facility, click the Hamburger icon in corresponding record and select **Edit Facility**. The *Facility Details* window appears.



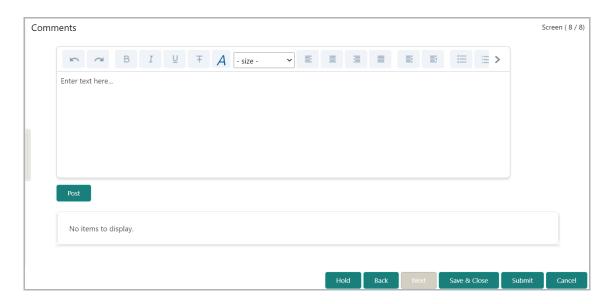
- 35. Specify an amount in Proposed Amount field.
- 36. Click **Save**. Proposed amount is added to the facility.
- 37. To go to the next page, click Next.

Write Up

For information on Write up data segment, refer "Write up" on page 201.

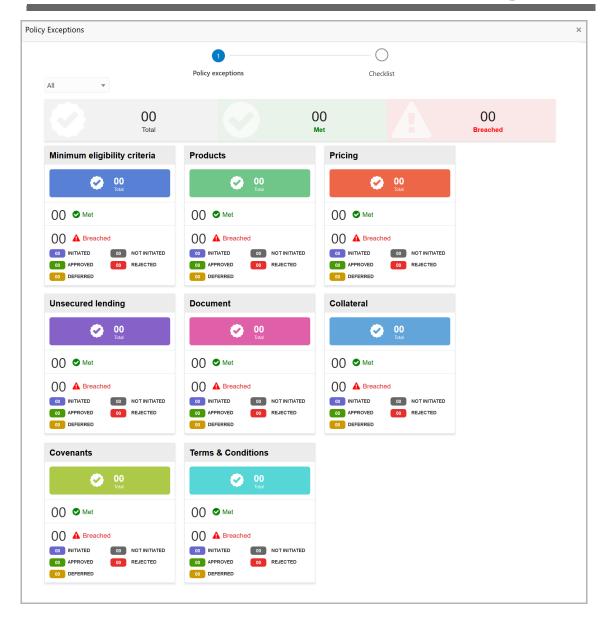
Comments

The Comments data segment allows to capture overall comments for the proposal structuring stage. Posted comments are displayed at the bottom of the page for easy identification of previous actions.



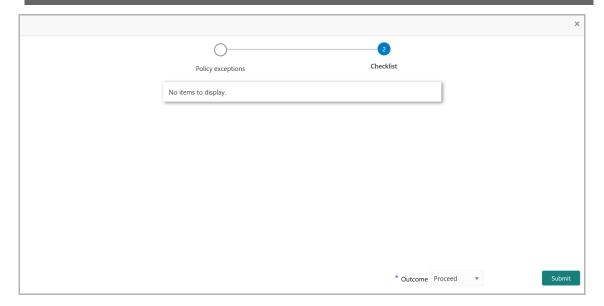
- 38. Type the necessary comments in the text box and click Post. Comment is posted.
- 39. To hold the Amendment Initiation, click Hold.
- 40. To go back to the previous page, click **Back**.
- 41. To save the Amendment Initiation for future edit, click Save & Close.
- 42. To move to the next stage, click Submit.
- 43. To exit the process without saving the information, click **Cancel**.

Upon clicking the **Submit** button, the *Policy exceptions* window appears.



By default, policy exceptions are displayed for both the organization (party) and its child party.

- 44. To view the policy exception detail specific to party or child party, select the party from the drop down list at top left corner.
- 45. Click the Checklist data segment.



- 46. Select the **Outcome** as **PROCEED**, if additional information is not required. Otherwise select the **Outcome** as **Additional Info**.
- 47. Click Submit.

If Proceed is selected as Outcome, the amendment proposal is moved to Proposal Review stage.

If Additional Info is selected as Outcome, the amendment proposal is sent back to Amendment Enrichment stage.

Chapter 4 - Amendment Review

Amendment Review

This is a "Checker" stage in the work flow. In this stage, the senior member of the credit team reviews the amendment application and verifies if it is as per the banks policies. The user will have the option to send the application back to the previous stages in case any additional information is required or if the amendment proposal needs any modification. If all the conditions are satisfied, the proposal is sent to the approving authority for approval.

The following table provides a high level overview about the Amendment Review stage.

Information Available for Hoor	A stirition that can be newformed by your
Information Available for User	Activities that can be performed by user
 Customer summary Customer group Structure Liability details, Facility details Other bank facilities Group wise exposure Connected party details Facility over utilized, Facility overdue Breached covenants Breached T&C, Existing Collateral details Existing covenants and T&C Amendment summary Details about changes related to facilities, collateral, covenants and T&C Comments added in previous stages Credit evaluation scores and details Legal evaluation score and details Risk evaluation score and details Write up added in previous stages Comments added in previous stages 	Review the following -Liability amount and dates requested and proposed -Facility amount and dates requested and proposed -Covenants proposed -T&C proposed -Collateral Offered Add write up Send back the application if additional information is required Submit application for Approval

Chapter 4 - Amendment Review

Amendment review process is similar to the amendment structuring process. Refer **Amendment Structuring** chapter for step-by-step instructions on reviewing the amendment proposal.



In Amendment Review stage, the amendment proposal can be only viewed and cannot be modified.

Amendment Approval

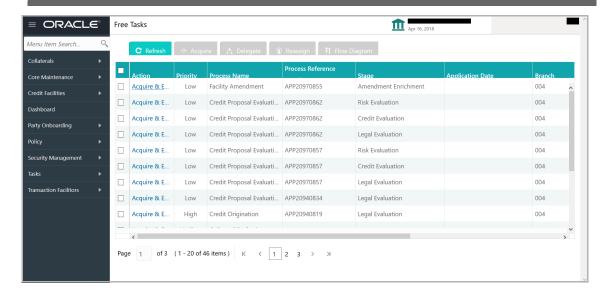
In this stage, members of the approving authority team review the application in its entirety, evaluate the recommendations given by the business and credit teams, and then finally make a judgment on the amendment proposed. The approving authority may refer the proposal back to the previous stages for any modification or reject the amendment proposal. If all the conditions are satisfied, the proposal is approved.

The following table provides a high level overview about the Amendment Approval stage.

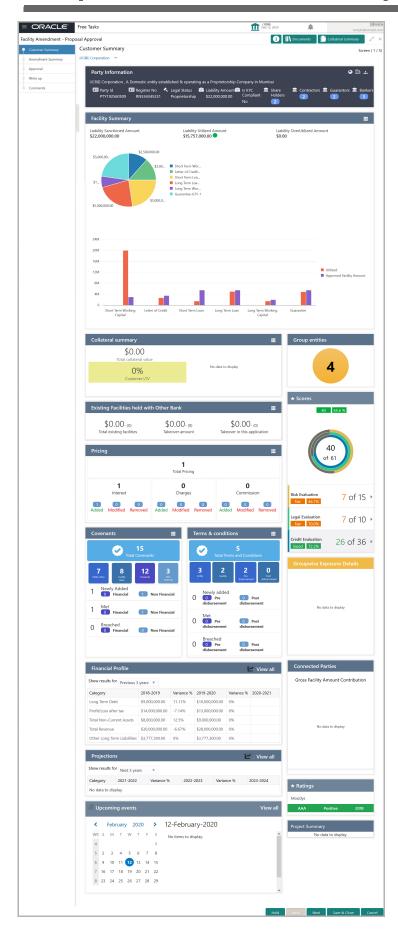
Information Available for User	Activities that can be performed by user
 Customer summary -Customer group Structure -Liability details, Facility details -Other bank facilities -Group wise exposure -Connected party details -Facility over utilized, Facility overdue -Breached covenants -Breached T&C, Existing Collateral details -Existing covenants and T&C Amendment summary Details about changes related to facilities, collateral, covenants and T&C Comments added in previous stages Credit evaluation scores and details Legal evaluation score and details Risk evaluation score and details Write up added in previous stages Comments added in previous stages 	 Review the following -Liability amount and dates requested and proposed -Facility amount and dates requested and proposed -Covenants proposed -T&C proposed -Collateral Offered Capture the following -Approved Liability amount and dates -Approved Facility amount and dates Add/Modify/Delete facility, collateral, covenants or T&C Add write up Send back the application for proposal revision if additional information is required Approve the application Reject the application

To approve the amendment proposal, perform the following steps:

1. In OBCFPM, navigate to **Tasks > Free Tasks**. The *Free Tasks* page appears.



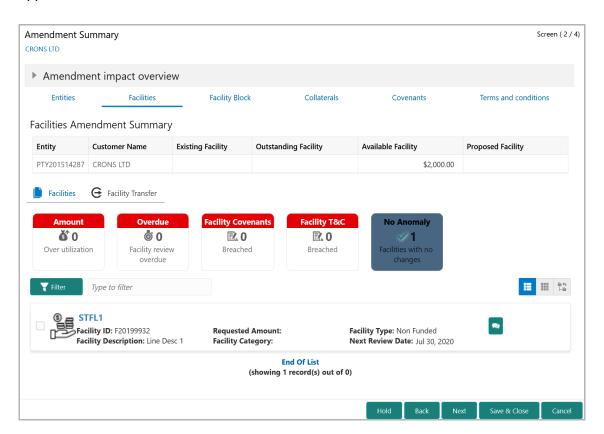
2. Acquire & Edit the required Amendment Approval task. The *Proposal Approval - Customer Summary* page appears.





For information on actions that can be performed in *Proposal Approval - Customer Summary* page, refer **Customer Summary** section in Amendment Structuring chapter.

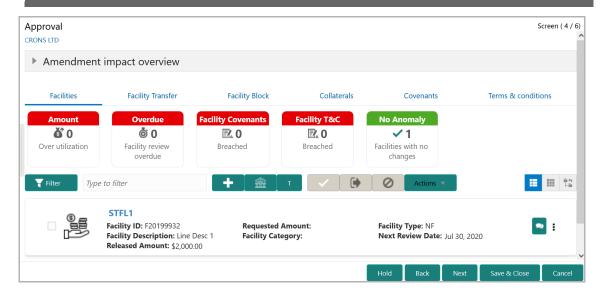
Upon clicking **Next** in *the Customer Summary* page, the *Amendment Summary* page appears:





For information on actions that can be performed in the *Amendment Summary* page, refer "Amendment Summary" on page 110.

Upon clicking **Next** in the *Amendment Summary* page, the *Approval* page appears.

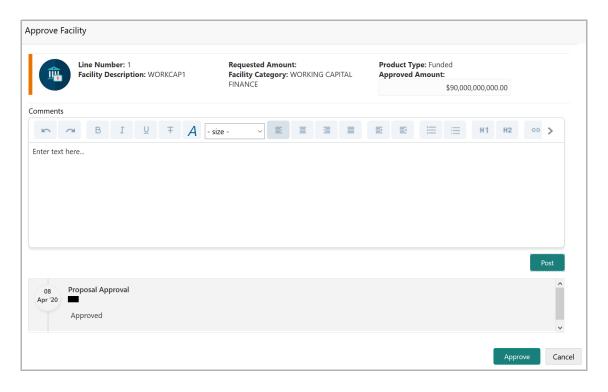


- 3. To view the **Amendment impact overview**, click and expand the corresponding section.
- 4. To filter the facility, click the **Filter** button and provide the filter parameters. (Or) directly type first 3 letters of the filter parameter in **Type to filter** text box.



For information on modifying existing facility or creating new facility, refer "Facilities" on page 140.

5. To approve the facility, click on the facility and select the **Approve Facility** icon (tick icon). The *Approve Facility* window appears.

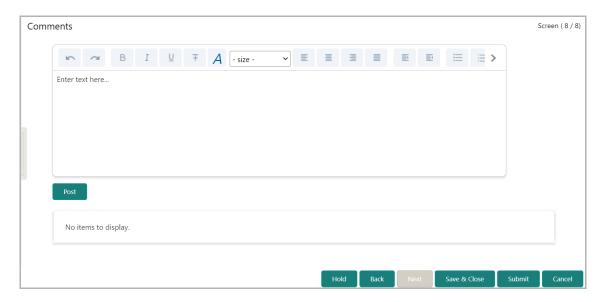


- 6. Post the Comments for the facility and click Approve.
- 7. To cancel the operation, click **Cancel**.
- 8. To request additional information for the facility, select the facility and click the **Send Facility Back For More Info** icon (icon next to the tick icon).
- 9. To reject the facility, select the facility and click the **Reject Facility** icon.



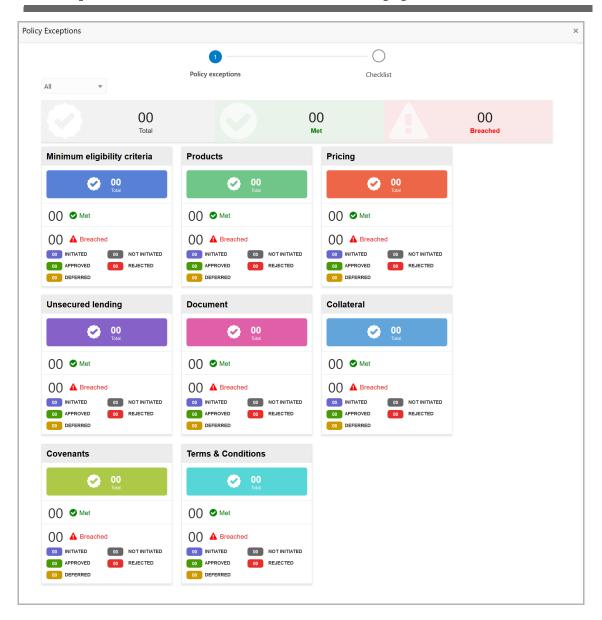
For information on actions that can be performed in the *Covenants*, Collaterals, and Terms & Conditions tab, refer "Proposal Structuring" on page 115.

10. To go to the Comments page, click **Next** in the Approval page.



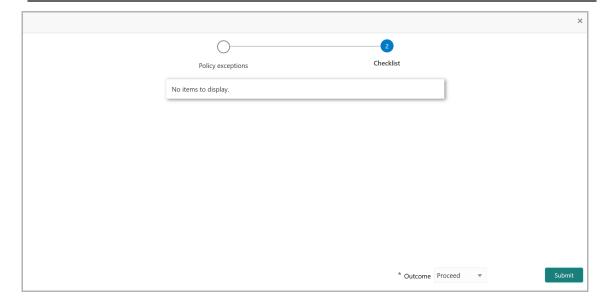
- 11. **Post** the **Comments** for the overall approval process.
- 12. To exit the page without saving the information, click **Hold**.
- 13. To go back to the previous page, click Back.
- 14. To save and exit the page, click Save & Close.
- 15. To go to the Next stage, click Submit.
- 16. To cancel the operation, click **Cancel**.

Upon clicking **Submit**, The *Policy exceptions* window appears.



By default, policy exceptions are displayed for both the party and the child parties.

- 17. To view the policy exception detail specific to party or child party, select the party from the drop down list at top left corner.
- Click the Checklist data segment.



- 19. Select the **Outcome** as **PROCEED**, if additional information is not required. Otherwise select the **Outcome** as **Additional Info**.
- 20. Click Submit.

If the **Outcome** is selected as Proceed, the amendment proposal is moved to the Draft Generation stage.

If the **Outcome** is selected as Additional Info, the amendment proposal is moved to the Amendment Enrichment stage.



Write Up data segment appears, if the data segment is enabled in the Maintenance module. For information on **Write up** data segment, refer **Amendment Initiation** chapter.

Draft Generation

In this stage, the user generates the required documentation finalizing the amendment proposal and sends to the customer for his review/acceptance.

The following table provides a high level overview about the Draft Generation stage.

Information Available for User	Activities that can be performed by user
Customer summary Customer group Structure Liability details, Facility details Other bank facilities Group wise exposure Connected party details Facility over utilized, Facility overdue Breached covenants Breached T&C, Existing Collateral details Existing covenants and T&C	Generate and send the draft
Amendment summary	
 Details about changes related to facilities, collateral, covenants and T&C 	
Comments added in previous stages	
Credit evaluation scores and details	
Legal evaluation score and details	
Risk evaluation score and details	
Write up added in previous stages	
Comments added in previous stages	

Prerequisites

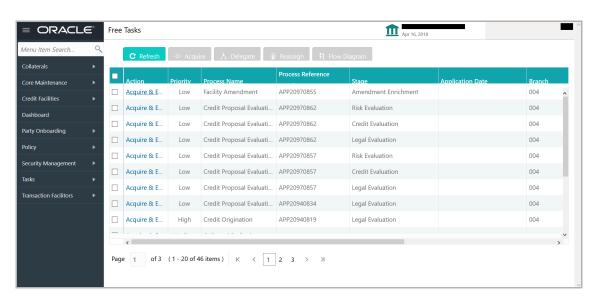
Before initiating the credit process, the following actions must be performed:

- Upload report template for draft generation in XSL format by navigating to Core Maintenance > Report Maintenance > Report Template > Upload Report Template
- Link the maintained report template as Advices in the Business Process Maintenance for the required process

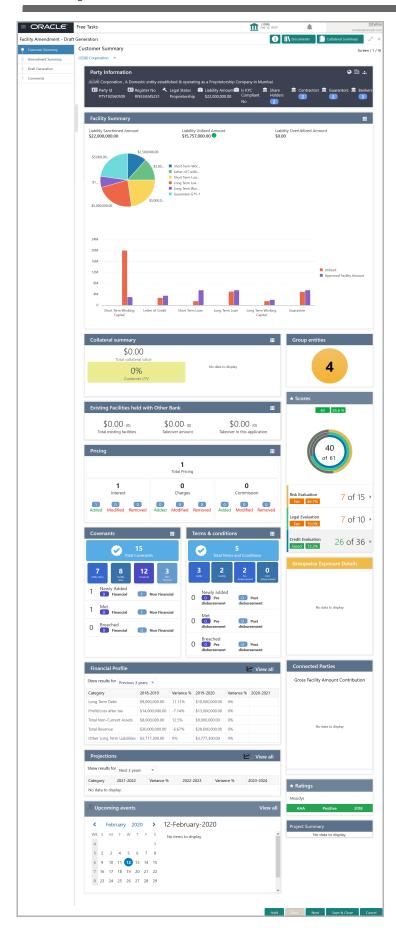
Steps to generate draft

To generate draft for the amendment proposal, perform the following steps:

1. In OBCFPM, navigate to **Tasks > Free Tasks**. The *Free Task* page appears:



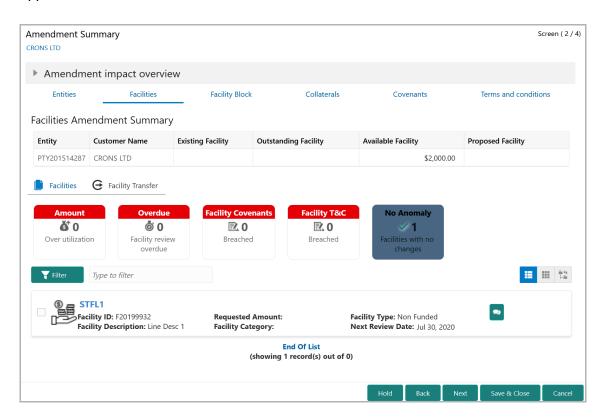
2. **Acquire & Edit** the required draft generation task. The *Draft Generation - Customer Summary* page appears.





Refer Credit 360 User Manual for information on actions that can be performed in the *Customer Summary* page.

Upon clicking **Next** in the *Customer Summary* page, the *Amendment Summary* page appears:

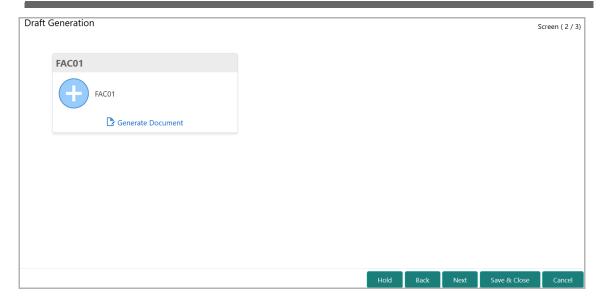




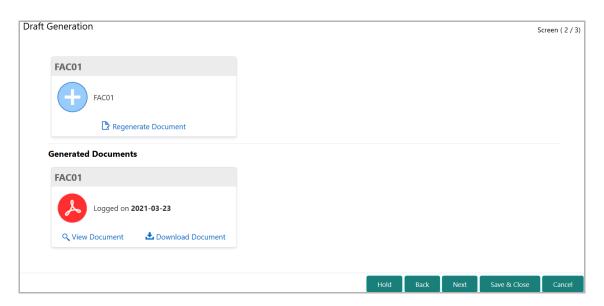
Refer "Amendment Summary" on page 110 for information on actions that can be performed in the *Amendment Summary* page.

In Draft Generation stage, the amendment proposal can be only viewed and cannot be modified.

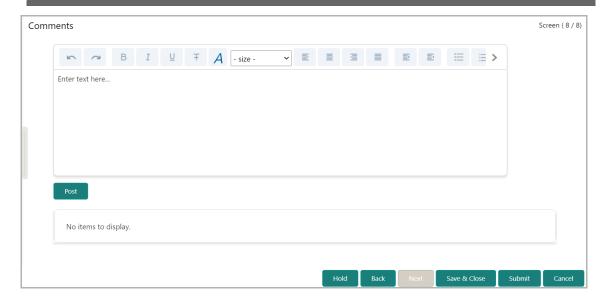
Upon clicking **Next** in the *Amendment Summary* page, the *Draft Generation* page appears.



3. Click **Generate Document**. The system generates the draft document in PDF format based on the template maintained in Report Maintenance under the Core Maintenance module.

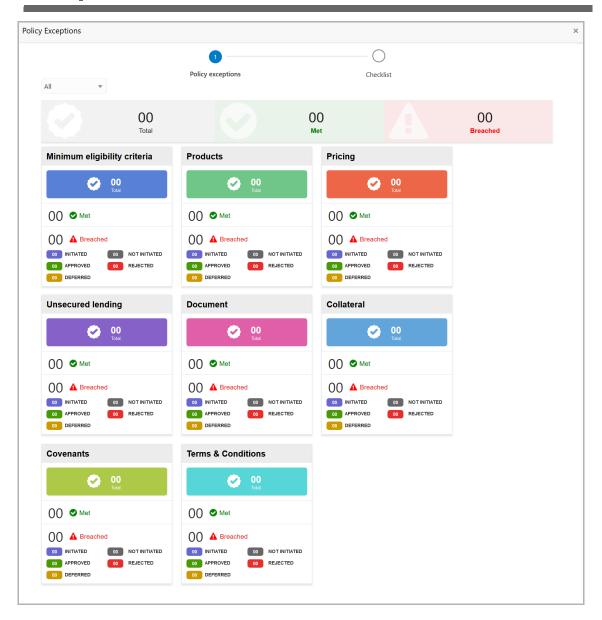


- 4. To view the generated draft document, click **View Document**.
- 5. To download the generated draft document, click **Download Document**.
- 6. After generating proposal draft, click **Next**. The *Comments* page appears:



- **7. Post** the **Comments** for the overall draft generation task. Posted comment is displayed below the **Comments** box.
- 8. Click **Submit**. The *Policy exceptions* window appears:

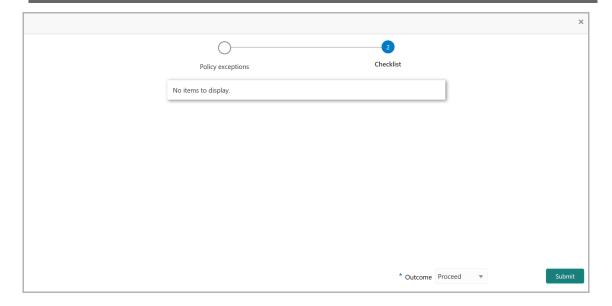
Chapter 4 - Draft Generation



By default, policy exceptions are displayed for both the party and the child parties.

- 9. To view the policy exception detail specific to party or child party, select the party from the drop down list at top left corner.
- Click the Checklist data segment.

Chapter 4 - Draft Generation



- 11. Select the **Outcome** as **PROCEED**, if additional information is not required. Otherwise select the **Outcome** as **Additional Info**.
- 12. Click **Submit**. The application is moved to the next stage based on selected **Outcome**.



Write Up data segment appears, if the data segment is enabled in the Maintenance module. For information on **Write up** data segment, refer Amendment Initiation chapter.

Customer Acceptance

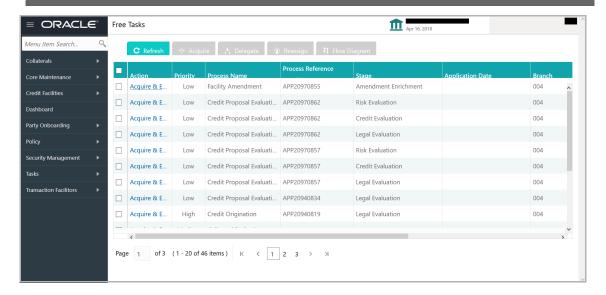
In this stage, the user can capture status of customer acceptance and move the proposal to limit configuration stage. If the customer asks for a re-negotiation, then the user can send the application back to proposal review stage.

The following table provides a high level overview about the Customer Acceptance stage.

Information Available for User	Activities that can be performed by user
Customer summary Customer group Structure Liability details, Facility details Other bank facilities Group wise exposure Connected party details Facility over utilized, Facility overdue Breached covenants Breached T&C, Existing Collateral details Existing covenants and T&C Amendment summary Details about changes related to facilities, collateral, covenants and T&C Comments added in previous stages Credit evaluation scores and details Legal evaluation score and details Risk evaluation score and details	Upload the customer accepted documents Submit for limit configuration Send application for renegotiation Add comments
 Write up added in previous stages 	
 Comments added in previous stages 	

Steps to capture customer acceptance status

1. In OBCFPM, navigate to **Tasks > Free Tasks**. The *Free Task* page appears:



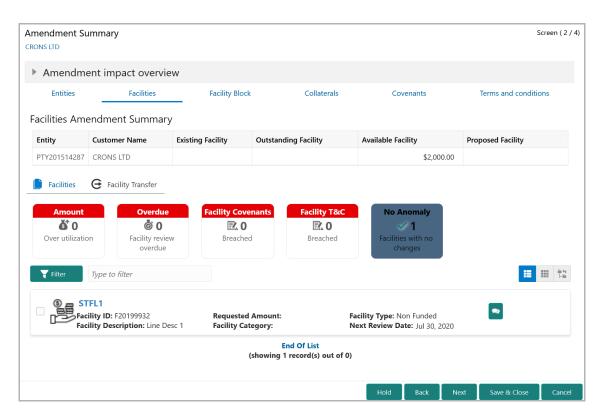
2. **Acquire & Edit** the required Customer Acceptance task. The *Customer Acceptance - Customer Summary* page appears.





For information on actions that can be performed in the *Customer Summary* page, refer Credit 360 User Guide.

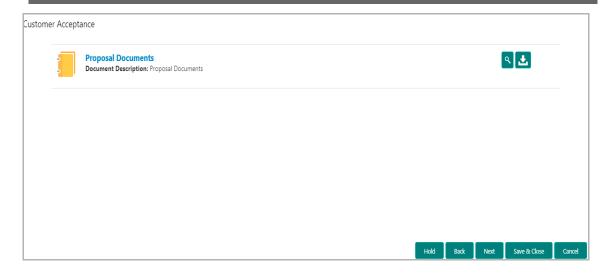
Upon clicking **Next** in the *Customer Summary* page, the *Amendment Summary* page appears:



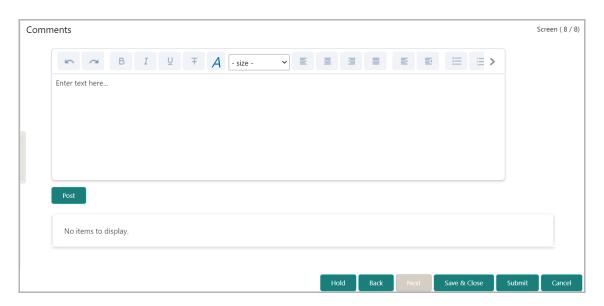


Refer "Amendment Summary" on page 110 for information on actions that can be performed in the *Amendment Summary* page.

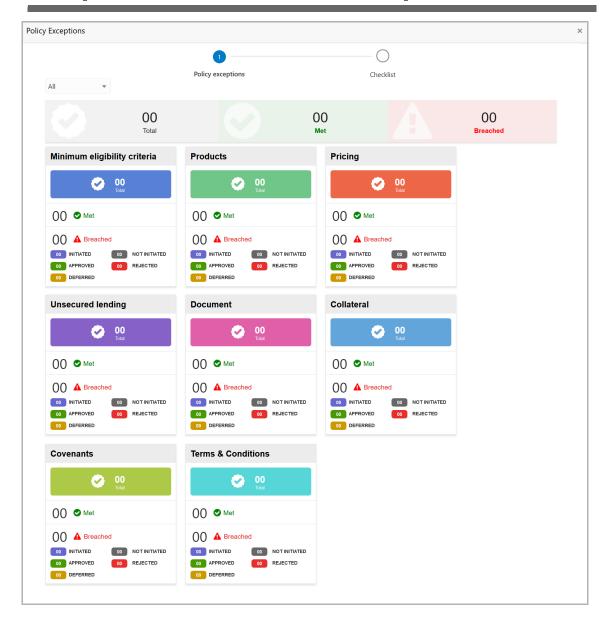
Upon clicking **Next** in the *Amendment Summary* page, the *Customer Acceptance* page appears.



- 3. Click the download icon to download the proposal draft.
- 4. Click Next. The Comments page appears:

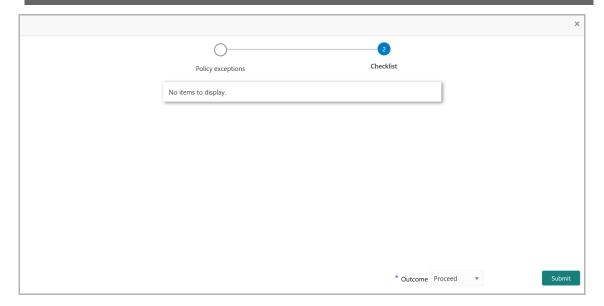


- **5. Post** comments, if required. Posted comment is displayed below the **Comments** box.
- 6. Click **Submit**. The *Policy exceptions* window appears.



By default, policy exceptions are displayed for both the party and the child parties.

- 7. To view the policy exception detail specific to party or child party, select the party from the drop down list at top left corner.
- 8. Click the **Checklist** data segment.



- 9. Select the required **Outcome** based on the feedback from the customer. The options available are Proceed, Renegotiate and Reject.
- 10. Click **Submit**. The proposal is moved to the next stage based on the selected **Outcome**.



Write Up data segment appears, if the data segment is enabled in the Maintenance module. For information on **Write up** data segment, refer Amendment Initiation chapter.

Limit Configuration

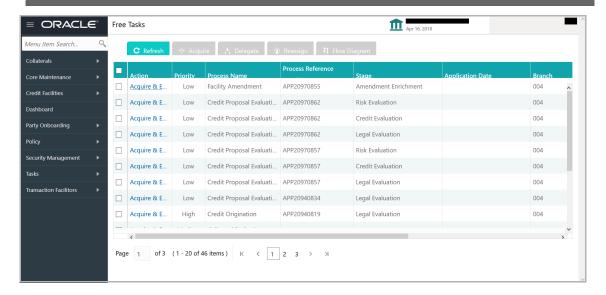
In this stage, the bank user further fine tunes the facility as advised in the proposal amendment stage by creating a detailed limit structure, setting restrictions in place, etc. and submits the proposal for further action. Post this stage, the details of the revised liability, facility, collateral and covenants gets recorded in the back office system.

The following table provides a high level overview about the Limit Configuration stage.

Information Available for User	Activities that can be performed by user
Customer summary -Customer group Structure -Liability details, Facility details -Other bank facilities -Group wise exposure -Connected party details -Facility over utilized, Facility overdue -Breached covenants -Breached T&C, Existing Collateral details -Existing covenants and T&C Amendment summary Details about changes related to facilities, collateral, covenants and T&C Comments added in previous stages Credit evaluation scores and details Legal evaluation score and details Risk evaluation score and details Write up added in previous	Configure the facilities approved Capture the restrictions related to Currency Customer Branch Product Add comments Hand off to ELCM
stagesComments added in previous stages	

Steps to configure limit

1. In OBCFPM, navigate to **Tasks > Free Tasks**. The *Free Task* page appears:



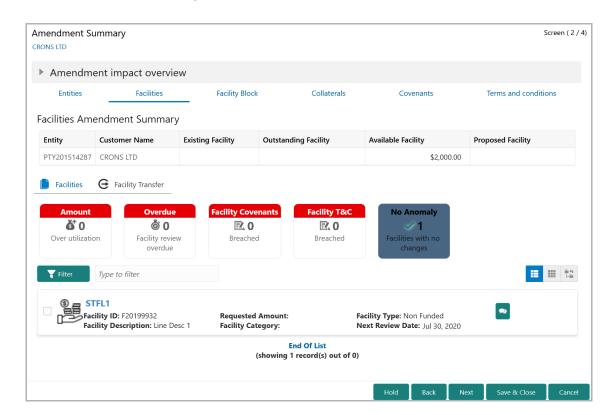
2. **Acquire & Edit** the required Limit Configuration task. The *Limit Configuration - Customer Summary* page appears.





For information on actions that can be performed in *Limit Configuration - Customer Summary* page, refer Customer Summary section in Amendment Structuring chapter.

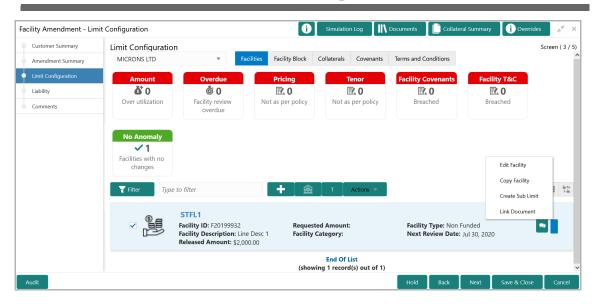
Upon clicking **Next** in *the Limit Configuration - Customer Summary* page, the *Amendment Summary* page appears:





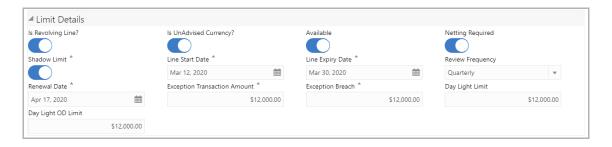
For information on actions that can be performed in the *Amendment Summary* page, refer "Amendment Summary" on page 110.

Upon clicking **Next** in the *Amendment Summary* page, the *Limit Configuration* page appears.



In *Limit Configuration* page, Facilities, Facility Block, Collaterals, Covenants and Terms & Conditions added during the proposal initiation are displayed.

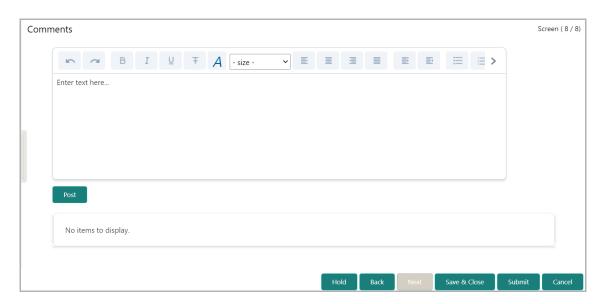
- 3. To configure the limit, click on the facility and then click the edit icon. *Facility Details* window appears.
- 4. Click and expand the Limit Details section.



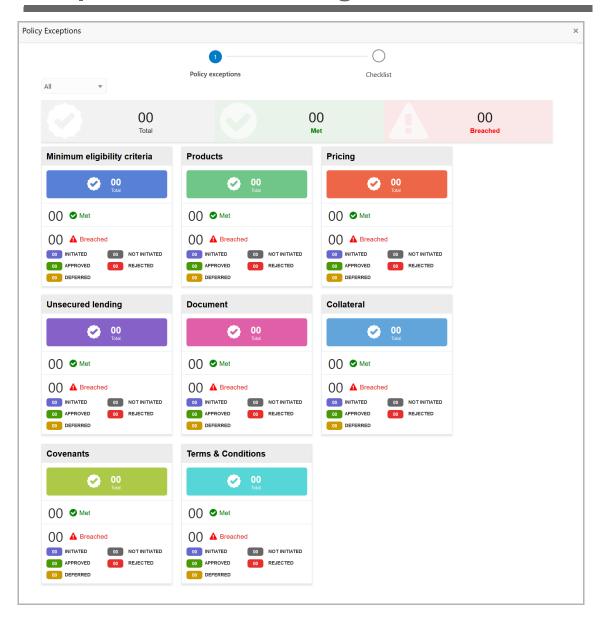
- 5. To set the facility as revolving facility, enable Is Revolving Line? switch.
- 6. If the currency of the facility is unadvised, enable Is UnAdvised Currency? switch.
- 7. To make the facility available, enable the **Available** switch.
- 8. Specify is **Netting Required** for the facility.
- 9. Enable Shadow Limit switch, if required.
- 10. To specify the facility validity, click the calendar icon and select the **Line Start Date** and **Line Expiry Date**.
- Select the Review Frequency for the facility.
- Click the calendar icon and select the Renewal Date for the facility.
- Specify the limit allowed for the facility in Exception Transaction Amount field.
- 14. Specify the breach limit for the facility in **Exception Breach** field.
- 15. Specify the Day Light Limit and Day Light OD Limit for the facility.
- Click and expand the **Restrictions** section.



- 17. Allow All, Allow Specific or Disallow Specific Customer, Currency, Branch, Product, and Exposure, based on the need.
- 18. Click Save. Limit Configuration page appears:
- 19. Click Next. Comments page appears.

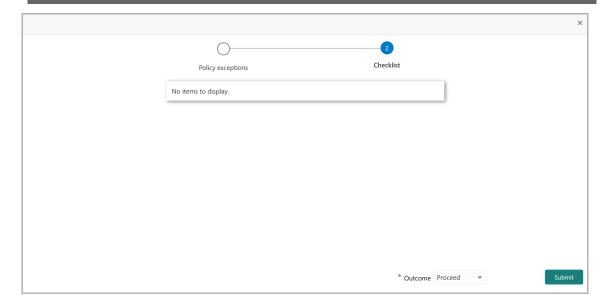


- **20.** Post comments, if required. Posted comment is displayed below the **Comments** box.
- 21. Click **Submit.** The *Policy exceptions* window appears.



By default, policy exceptions are displayed for both the organization (party) and its child party.

- 22. To view the policy exception detail specific to party or child party, select the party from the drop down list at top left corner.
- 23. Click the Checklist data segment.



- 24. Select the Outcome as Proceed.
- 25. Click **Submit**. The proposal is moved to the Handoff stage.



Write Up data segment appears, if the data segment is enabled in the Maintenance module. For information on **Write up** data segment, refer Amendment Initiation chapter.

Chapter 4 - Handoff

Handoff to Back Office System

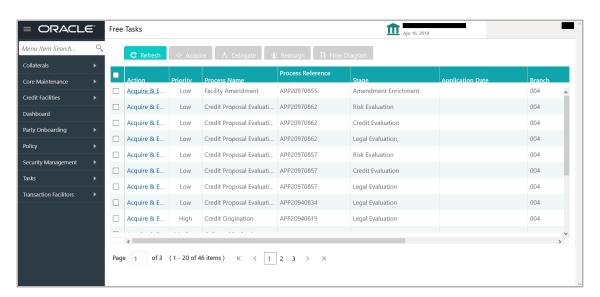
The amendment proposal is automatically handed off to the back office system for customer creation, if the outcome of the previous stage is Proceed. If the automatic handoff fails, the proposal is sent to the **Handoff - Manual Retry** stage.

Refer **Handoff - Manual Retry** chapter for information on the manual retry stage.

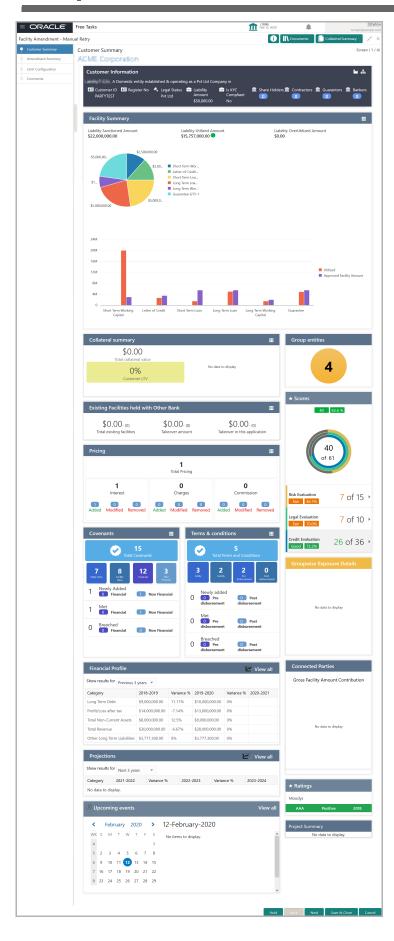
Handoff - Manual Retry

To manually Handoff the amendment proposal to the Back Office System, perform the following steps:

1. In OBCFPM, navigate to **Tasks > Free Tasks**. The *Free Task* page appears:



2. **Acquire & Edit** the required Manual Retry task. The *Customer Summary* page appears.



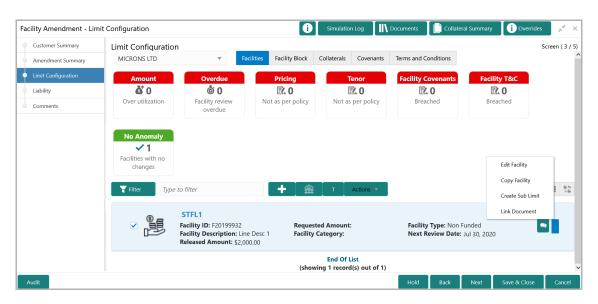
In the Customer Summary page the hand-off error details are displayed.

- 3. View the Hand-Off Error Details and make necessary changes.
- 4. Click **Next.** The *Amendment Summary* page appears.



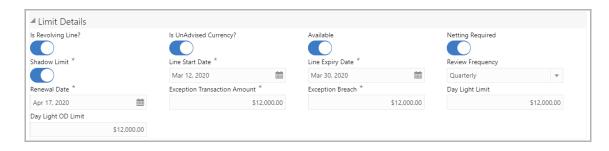
For information on actions that can be performed in the *Amendment Summary* page, refer "Amendment Summary" on page 110.

Upon clicking **Next** in the *Amendment Summary* page, the *Limit Configuration* page appears:



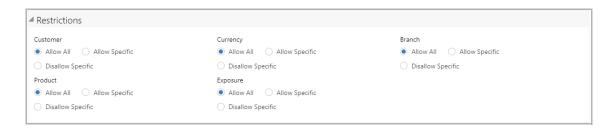
In *Limit Configuration* page, **Facilities**, **Collaterals**, **Covenants** and **Terms & Conditions** added during the proposal initiation are displayed.

- 5. To configure the limit, click on the facility and then click the edit icon. *Facility Details* window appears.
- 6. Click and expand the Limit Details section.

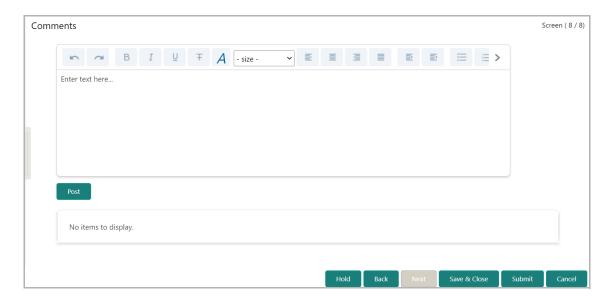


- 7. To set the facility as revolving facility, enable **Is Revolving Line?** switch.
- 8. If the currency of the facility is unadvised, enable Is UnAdvised Currency? switch.
- 9. To make the facility available, enable the **Available** switch.

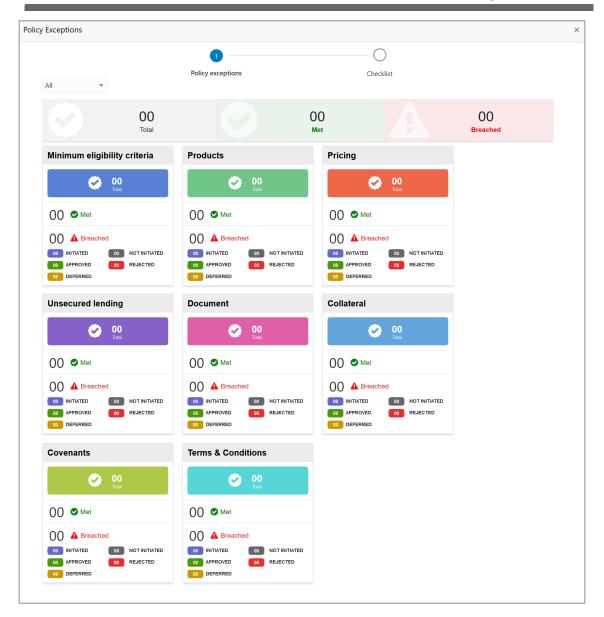
- 10. Specify is **Netting Required** for the facility.
- 11. Enable Shadow Limit switch, if required.
- 12. To specify the facility validity, click the calendar icon and select the **Line Start Date** and **Line Expiry Date**.
- 13. Select the **Review Frequency** for the facility.
- 14. Click the calendar icon and select the **Renewal Date** for the facility.
- 15. Specify the limit allowed for the facility in **Exception Transaction Amount** field.
- 16. Specify the breach limit for the facility in Exception Breach field.
- 17. Specify the Day Light Limit and Day Light OD Limit for the facility.
- 18. Click and expand the Restrictions section.



- 19. Allow All, Allow Specific or Disallow Specific Customer, Currency, Branch, Product, and Exposure, based on the need.
- 20. Click Save. The Limit Configuration page appears.
- 21. Click Next. The Comments page appears.

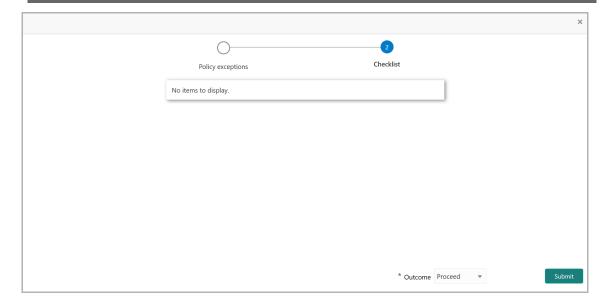


- **22. Post** comments, if required. Posted comment is displayed below the **Comments** box.
- 23. Click **Submit.** The *Policy exceptions* window appears.



By default, policy exceptions are displayed for both the party and the child parties.

- 24. To view the policy exception detail specific to party or child party, select the party from the drop down list at top left corner.
- 25. Click the **Checklist** data segment.



- 26. Select the Outcome as Proceed.
- 27. Click Submit. The proposal is moved to the Back Office System.



Write Up data segment appears, if the data segment is enabled in the Maintenance module. For information on **Write up** data segment, refer Amendment Initiation chapter.

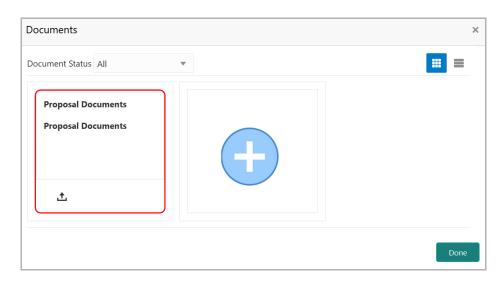
Appendix

Document Upload and Checklist

In OBCFPM, supporting documents such as balance sheets and collateral documents can be uploaded in any stage of credit amendment process. Supporting documents help the senior officers in bank to accurately evaluate the credit worthiness of the organization and approve the amendment proposal. Documents added for the proposal can be removed whenever the document becomes invalid.

Steps to upload documents

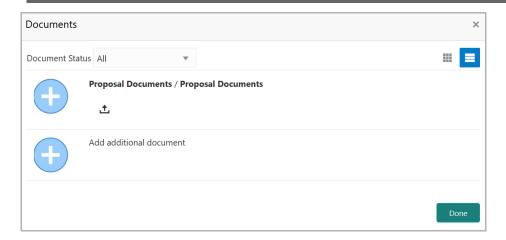
1. Click at the top right corner of any page. The *Documents* window appears:



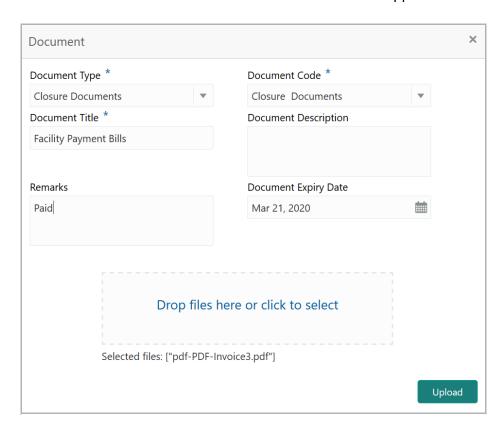
If the document list is configured in Business Process Maintenance, the same appears in the above window. You can also click the add icon to upload other documents.

In case the mandatory document is not uploaded, the system prompts an alert. You need to upload the necessary documents and proceed further.

2. To change the table view to the list view, click the list icon at the top right corner. *Documents* window appears as shown below:



3. Click the add icon. The *Document Details* window appears:



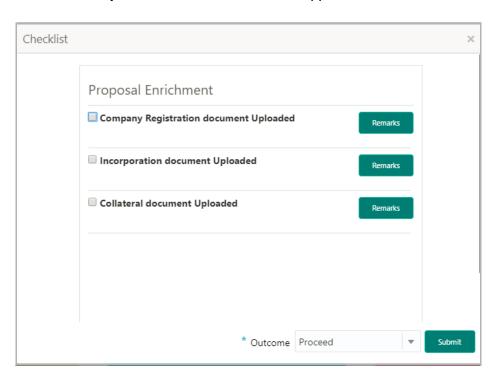
- 4. Select the **Document Type** and **Document Code** from the drop down list. The options available are: Amendment Documents, Proposal Documents and Closure Documents.
- 5. Type the **Document Title.**
- 6. Type a brief description about the document in the **Document Description** field.
- 7. Type the **Remarks**, if any.
- 8. Click the calendar icon and select the **Document Expiry Date**.

9. In **Drop files here or click to select** area, drag and drop the documents or click and select the documents. Selected files are displayed at the bottom.



To upload multiple supporting documents at the same time, drag and drop or click and select all the documents.

10. Click **Upload**. The *Checklist* window appears:



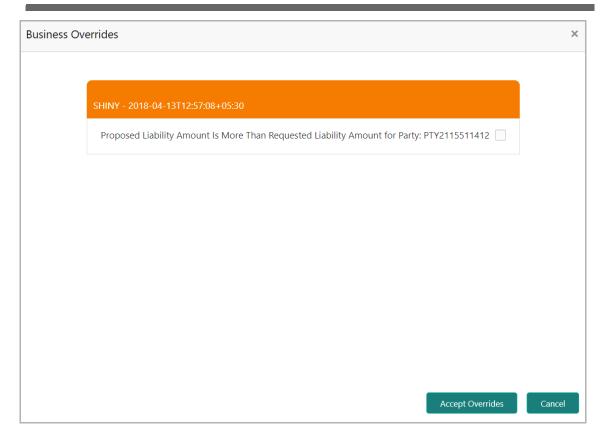
- 11. Manually verify all the checklist and enable the corresponding check box.
- 12. Select the Outcome as Proceed.
- 13. Click **Submit**. Document is uploaded and listed in the *Document* window.
- 14. To edit or delete the document, click the edit or delete icons.

Business Overrides

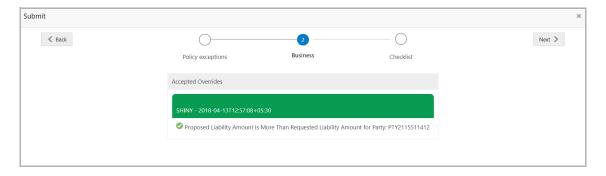
The system generates overrides to alert the user whenever there is a discrepancy in the requested, proposed and approved amounts based on configuration. The user authorized to approve the override must acquire the task and then view and accept the overrides in order to proceed further with the process.

Business overrides can be viewed before or during submitting the task.

To view the business overrides after capturing the limit amounts, click **Overrides** at the top right corner.



To view the business overrides in the *Submit* window, click **Submit** and navigate to the **Business** data segment.



After the authorized user accepts the overrides, the override status is changed to Accepted Overrides as shown in the above screenshot.

If the business override is generated in the Approval stage, the other user authorization is not required. The approver can directly accept the overrides and proceed with the application.

Chapter 4 - Reference and Feedback

Reference and Feedback

References

For more information on any related features, you can refer to the following documents:

- · Oracle Banking Procedure User Guide
- · Oracle Banking SMS User Guide
- · Oracle Banking Common Core
- · Oracle Banking Credit Facilities Process Management Installation Guides

Documentation Accessibility

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