

# Oracle Banking Credit Facilities Process Management Cloud Service Dashboard User Guide



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# 1

## Chapter 1

### 1.1 Introduction

A brief introduction to the OBCFPM Dashboard User Guide.

This guide helps you in getting familiarize with the various tiles in OBCFPM Dashboard and performing necessary operations from the Dashboard.

### 1.2 Audience

Intended audience of OBCFPM Dashboard User Guide.








This document is intended for all the users of OBCFPM application in the bank.

### 1.3 Common Icons in OBCFPM










List of icons commonly used in OBCFPM for quick reference.

The following table describes the icons that are commonly used in OBCFPM:

**Table 1-1 Common Icons**

| Icons   | Purpose                                   |
|---|---|
|  | To add new record.                        |
|  | To modify existing record.                |
|  | To delete a record.                       |
|  | To pick start or end date.                |
|  | To configure or change default settings.  |
|  | To view the data in graphical format.     |
|  | To change the screen layout to list view. |

**Table 1-1 (Cont.) Common Icons**

| Icons   | Purpose   |
|---|---|
|    | To change the screen layout to table view.                    |
|    | To change the screen layout to tree view.                     |
|    | To view, edit, and delete a record.                           |
|    | To hold the process.  |
|    | To go back to the previous screen.                            |
|    | To go to the next data segment.                               |
|   | To save the captured information and exit the process window. |
|  | To submit the task to next stage.                             |
|  | To exit the window without saving the captured information.   |

# 2

## Chapter 2

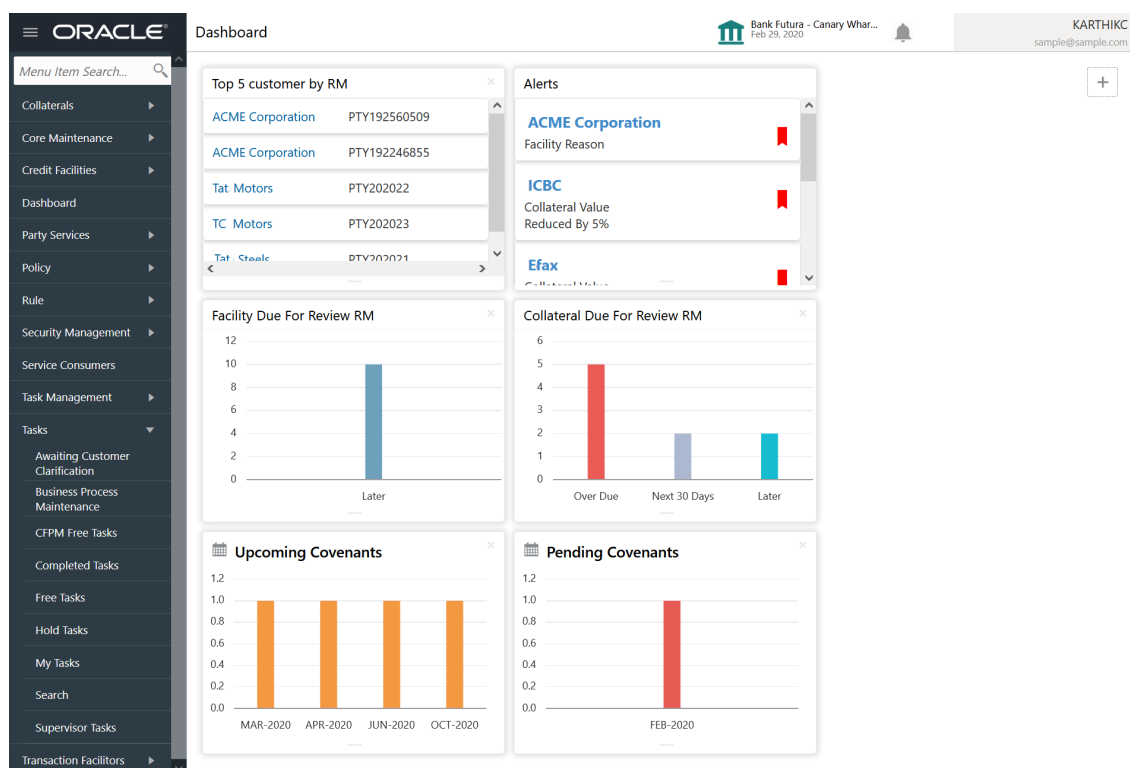
### 2.1 About Dashboard

Overview of Dashboard in OBCFPM.

Dashboard in OBCFPM is a smart UI built to simplify the work of banking personnels. Information displayed in the Dashboard highlights the activities to be performed by the bank user over a certain period of time. It also allows to quickly navigate to the required page to perform the listed actions or to view customer information. By taking all the necessary actions listed in the Dashboard, the bank users can increase their productivity and ensure smooth functioning of the bank.

Dashboard in OBCFPM differs based on the user roles. A sample RM Dashboard in OBCFPM is shown below for reference:

**Figure 2-1 Dashboard**



# 3







## Chapter 3

### 3.1 Customizing Dashboard

Procedure to customize dashboard.

All the Dashboards (Dashboard specific to all the users) in OBCFPM are customizable, thus you can customize it based on your preference.

In the Dashboard:

1. To close the tile that is not required, click  the close icon in the tile.
2. To flip the tile forward, click  the flip forward icon.
3. To flip the tile backward, click  the flip back icon.
4. To reorder the tile, click  the drag to reorder icon and drag the tile to the required position.
5. To expand the tile, click  the expand tile icon.
6. To add a new tile, click  the add icon at the top right corner.  
The **Add Tiles** window is displayed.
7. Click on the required tile.  
The tile is added to the Dashboard.



# 4

## Chapter 4

### 4.1 Navigating from Dashboard

Information on how to navigate from Dashboard.

Navigating to the required page to perform necessary action or view a piece of information is time consuming. To enable the user to quickly jump to the required page, the Dashboard is provided with corresponding links in each tile.

The information that can be viewed from or the actions that can be performed from the following Dashboard tiles are explained in detail in this chapter:

- Alerts
- Collateral Due for Review
- Facility Due for Review
- Collateral Due for Review RM
- Facility Due for Review RM
- Pending Exception
- Top 5 Customer by RM
- Upcoming Covenants
- Pending Covenants
- [Alerts](#)  
Information on the Alerts tile in Dashboard.
- [Collateral Due for Review](#)  
Information on the Collateral Due for Review tile in Dashboard.
- [Facility Due for Review](#)  
Information on the Facility Due for Review tile in Dashboard.
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Information on the Collateral Due for Review RM tile in Dashboard.
- [Facility Due for Review RM](#)  
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Information on the Pending Exception tile in Dashboard.
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- [Collateral Summary](#)  
Information on the Collateral Summary tile in Dashboard.
- [Collateral Coverage](#)  
Information on the Collateral Coverage by RM tile in Dashboard.
- [Collateral Actionable](#)  
Information on the Collateral Actionable tile in Dashboard.
- [Collateral Performance](#)  
Information on the Collateral Performance tile in Dashboard.
- [Terms and conditions](#)  
Information on the Terms & conditions tile in Dashboard.
- [Covenants](#)  
Information on the Covenants tile in Dashboard.

## 4.1.1 Alerts

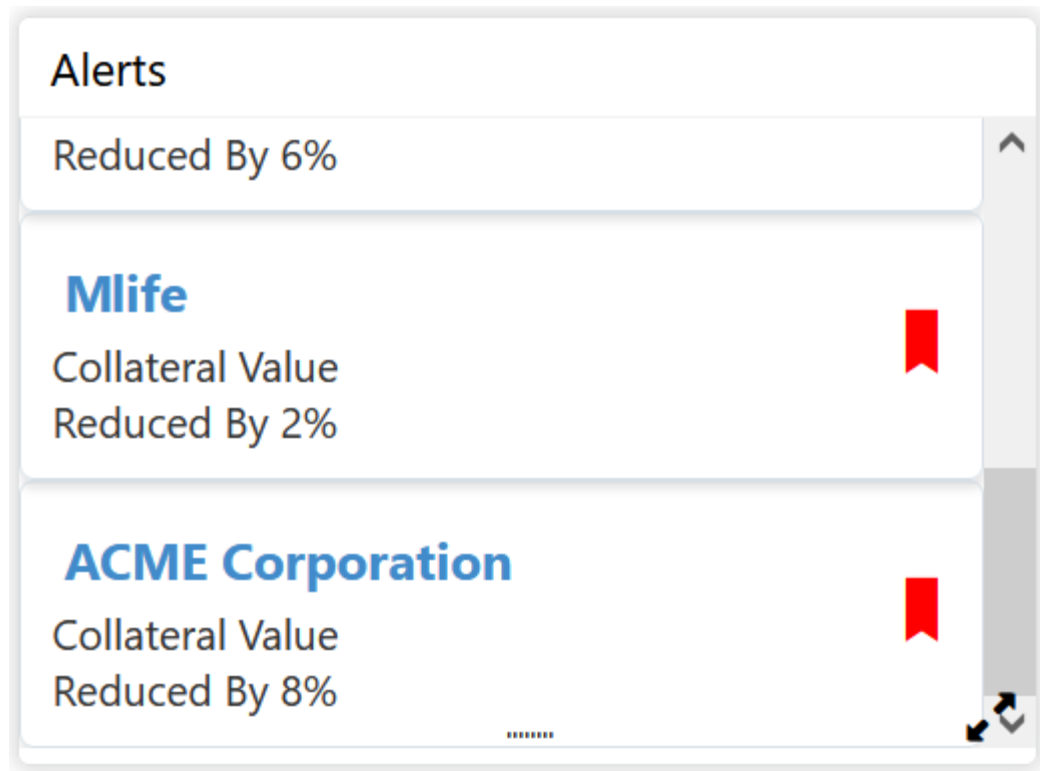
Information on the Alerts tile in Dashboard.

This tile lists the action items that require immediate attention by the user. You can view the action details and perform any of the actions listed in the following table:

**Table 4-1 Alerts - Actions**

| Action                  | Result  |
|-------------------------|---|
| Facility Amendment      | Facility Amendment process will be initiated.   |
| Facility Closure        | Facility Closure process will be initiated.   |
| Collateral Review       | Collateral Review process will be initiated.  |
| Collateral Substitution | Collateral Substitution process will be initiated.  |
| Dismiss                 | Alert will be dismissed.  |
| Reschedule              | Upon clicking Reschedule option, Reschedule date field is displayed. Select the Reschedule date. Alert will be snoozed for the specified time period. |

Figure 4-1 Alerts



1. Click the required action item.  
The **Action Details** window is displayed.

Figure 4-2 Action Details

Action Details

Action \*

☐ Collateral Review

☐ Collateral Substitution

☐ Dismiss

☒ Reschedule

Customer Id

Application ID

Date Initiated

Current Status

Documents

0

Basic Information

COL202790622

Collateral Type

Collateral Category

Ownership Type

Collateral Currency

Owner Estimated Value

Held Collateral Value

Available From

Available Till

Applicable Business

Exposure Type

Charge Type

Purpose Of Collateral

Shareable Across Customers

Ownership

Seniority of charge

Covenants

Insurance

No data to display

1

Position

0

Total Percentage

100

Percentage Available

0

Covenants proposed

Standard Covenants Applicable

0

Complied Covenants

0

Breached Covenants

Active Insurance

Total Insurance Amount

Configured Stage Status

No items to display.


OK

- 2. View the action details and select the required option.
- 3. Click **OK**.

4.1.2 Collateral Due for Review

Information on the Collateral Due for Review tile in Dashboard.

This tile lists the collaterals which past the review date or for which the review is pending.

 **Note:**

This tile is not applicable for RM.

For information on Collateral Due for Review tile, refer **Collateral Due for Review RM** topic.

4.1.3 Facility Due for Review

Information on the Facility Due for Review tile in Dashboard.

This tile lists the facilities which past the review date or for which the review is pending.



**Note:**

This tile is not applicable for RM.

For information on Facility Due for Review tile, refer **Facility Due for Review RM** topic.

## 4.1.4 Collateral Due for Review RM

Information on the Collateral Due for Review RM tile in Dashboard.

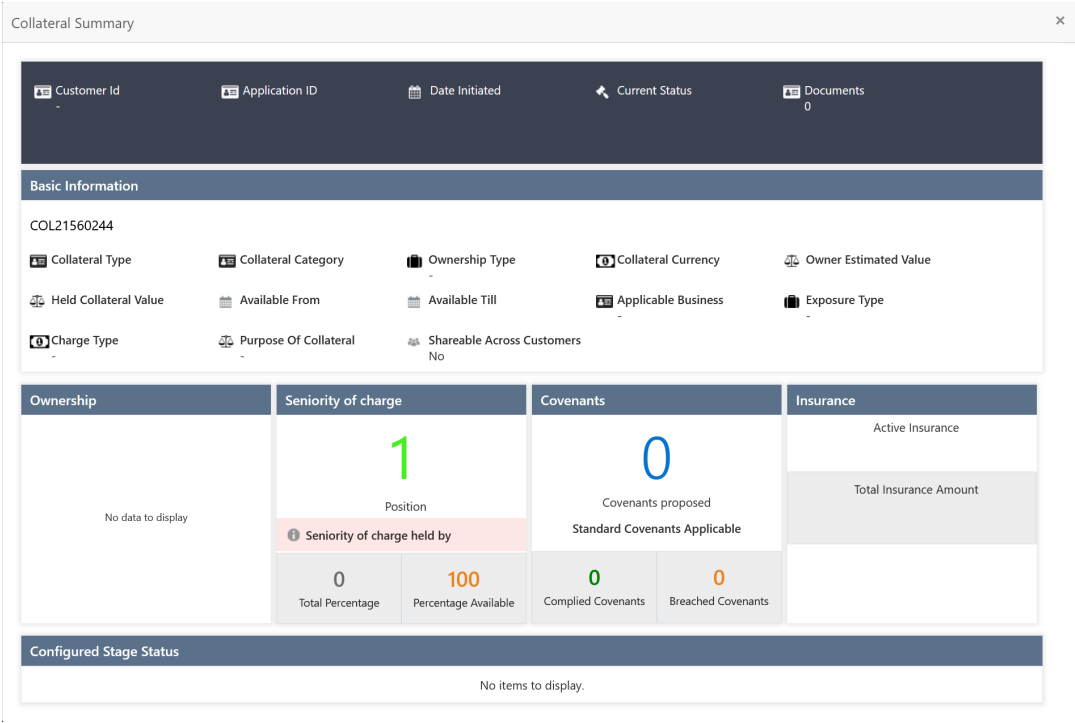
This tile lists the collaterals which past the RM review date or for which the RM review is pending.


**Figure 4-3 Collateral Due for Review RM - List**

| Collateral Due For Review RM |                |              |
|------------------------------|----------------|--------------|
| <b>COL21560244</b>           | ASTRACORP      | Dec 2, 2018  |
| <b>COL181320149</b>          | Bayer          | May 16, 2018 |
| <b>COL181360246</b>          | Liberty Mutual | Apr 17, 2018 |

1. Click on the required collateral ID.  
The **Collateral Summary** is displayed.

Figure 4-4 Collateral Summary



 **Note:**  
In the bar chart view, click on the bar and then select the **Collateral ID** to launch the **Collateral Summary** screen.

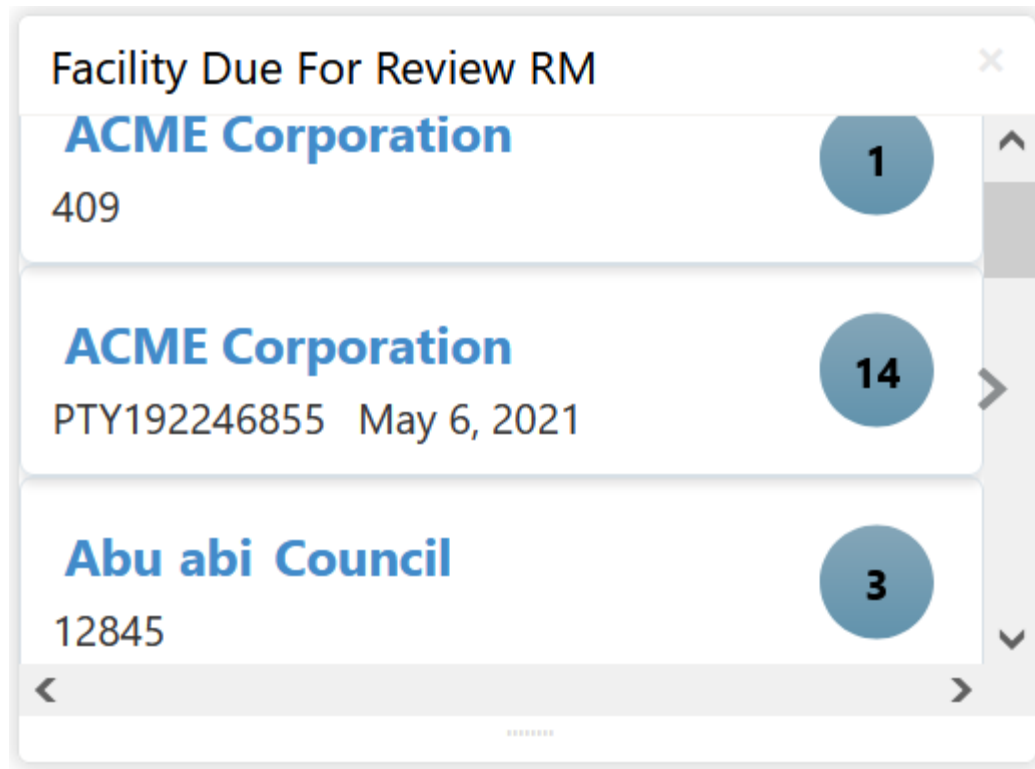
- 2. Review the collateral summary.
- 3. Click the close icon at the top right corner.

### 4.1.5 Facility Due for Review RM

Information on the Facility Due for Review RM tile in Dashboard.

This tile lists the facilities which past the RM review date or for which the RM review is pending.

Figure 4-5 Facility Due for Review RM



1. Click on the count next to the required customer.  
The **Review Summary** window is displayed.

Figure 4-6 Review Summary

| Review Summary |             |               |                |                   |             |                 |                 |
|----------------|-------------|---------------|----------------|-------------------|-------------|-----------------|-----------------|
| Line No        | Facility Id | Facility Type | Parent Line No | Facility Category | Review Date | Approved Amount | Utilized Amount |
| GTY1           | F2002477    | NF            |                | GTY               | 06May 21    | \$5M            | \$0             |
| LCUK1          | F2002490    | NF            | LC1            | LC                | 06May 21    | \$1M            | \$0             |
| STLNIND1       | F2002479    | F             | STLOAN1        | TL                | 06May 21    | \$2M            | \$0             |
| STLNUK1        | F2002480    | F             | STLOAN1        | TL                | 06May 21    | \$1M            | \$0             |
| LTWC1          | F2002481    | F             |                | WC                | 06May 21    | \$1.5M          | \$0             |
| STWC1          | F2002482    | F             |                | WC                | 06May 21    | \$2.5M          | \$0             |
| STWCUK1        | F2002483    | F             | STWC1          | WC                | 06May 21    | \$1M            | \$0             |
| STWCUS1        | F2002484    | F             | STWC1          | WC                | 06May 21    | \$1M            | \$0             |
| STWCIND1       | F2002485    | F             | STWC1          | WC                | 06May 21    | \$500K          | \$0             |

2. Click on the required **Line No**.  
The **Facility Details** window is displayed.

**Figure 4-7 Facility Details**

Letter of Credit UK - LC

**Facility Details**
Facility Basic Info
Schedule
Tenor Restrictions
Exposure
Fee
Pool Linkage
Pricing
Facility collateral linkage
Credit Rating
FX Rate Revaluation
Utilization History

|  |  |   |
|--|--|---|
| Line Code *  | Line Serial Number *   | Facility Description *  |
| LCUK   | 1  | Letter of Credit UK   |
| Branch *   | Parent Facility Id   | Parent Line Number  |
| 004  | F2002487   | LC1 - LC  |
| <b>Bank Futura - Canary Wharf Branch</b>                                 |  |   |
| Facility Type  | Facility Category  | Line Start Date   |
| <input type="radio"/> Funded <input checked="" type="radio"/> Non Funded | LC - Letter of credit  | Aug 10, 2020  |
| <input type="checkbox"/> Cascade   |  |   |
| Next Review Date   | Line Expiry Date   | Currency *  |
| May 6, 2021  | Jul 6, 2021  | USD   |
| Requested Amount *   | Proposed Amount  | Project Id  |
|  |  |   |
| Availability Period<br>(in months)                                       | Commitment Status  | Secured?  |
|  | <input type="radio"/> Committed <input type="radio"/> Uncommitted <input type="checkbox"/> Cascade | <input checked="" type="radio"/> Secured <input type="checkbox"/> Cascade |
| <input type="checkbox"/> Revaluation Required                            | Sanctioned Amount  | Utilized Amount   |
| <input type="checkbox"/> Rate Agreement Required                         | \$1,000,000.00   | \$0.00  |
| Available Amount   | OSUC Amount  | Total repaid amount   |
| \$1,000,000.00   | \$0.00   | \$0.00  |
| Outstanding utilized amount  | Net Utilization  | Peak Utilization  |
| \$0.00   | \$0.00   | \$0.00  |
| Average Utilization  | Released Amount  |   |
| \$0.00   | \$1,000,000.00   |   |

Close

**Note:**

In the **Facility Details** window, you can edit the details for which modification is allowed in Business Process Configuration. For detailed information on the sub-menu, refer Credit Proposal User Guide.

- To exit the **Facility Details** window, click **Close**.

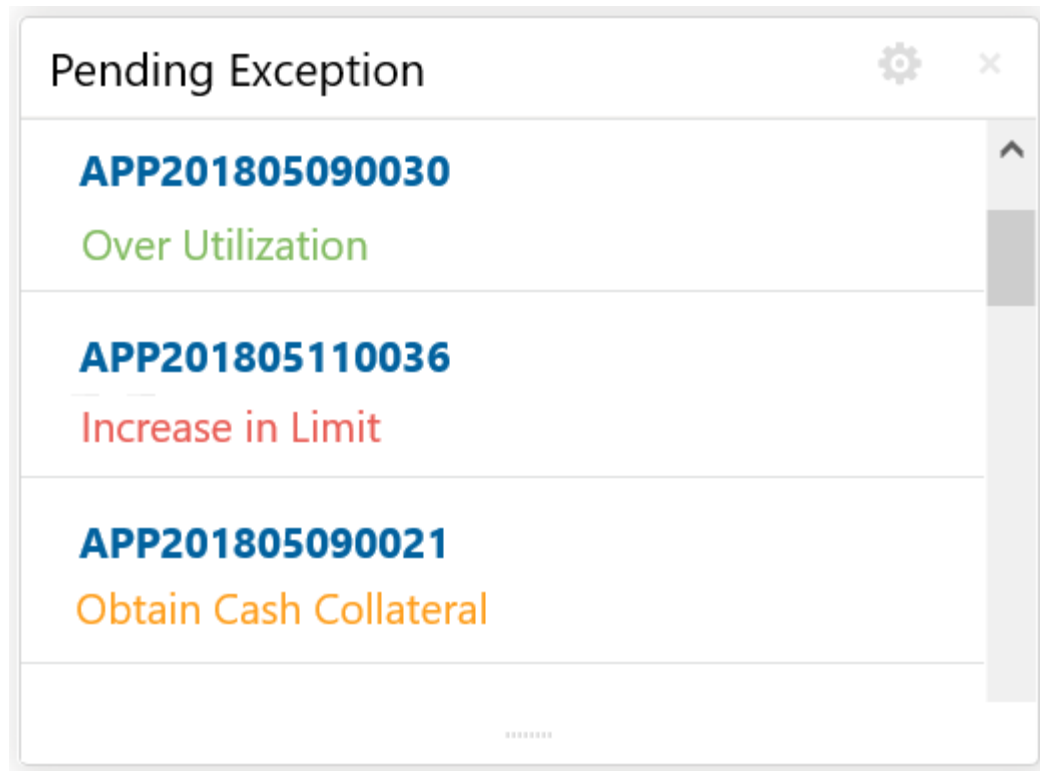
## 4.1.6 Pending Exception

Information on the Pending Exception tile in Dashboard.

This tile lists the policy exceptions for which the review is pending.



**Figure 4-8 Pending Exception**



1. Click on the required application ID.  
The **Exception Summary** is displayed.

**Figure 4-9 Exception Summary**

The screenshot shows a window titled "Exception Summary" with a close button in the top right. The window displays the following details:

**Exception Details**

|   |  |
|---|--|
| Application Number<br>APP201909210017   | Application Date<br>Sep 21, 2019           |
| Customer Id<br>201925   | Customer Name<br>APP Corporation           |
| Customer Type<br>Corporate  | Branch Name<br>004                         |
| Exception Request From<br>LN  | Utilization Amount<br>\$2,000,000.00       |
| Exception Status<br><input type="radio"/> Over utilization <input checked="" type="radio"/> <b>Increase in Limit</b> <input type="radio"/> Transfer of Limits <input type="radio"/> Obtain Cash Collateral <input type="radio"/> Reject | Line Expiry Date Change to<br>Dec 30, 2019 |
| Limit Amount Changed to<br>\$3,000,000.00   |  |

A button labeled "Facilities" is located next to the Customer Id field.

2. To view the facility details, click **Facilities**.  
The **Facility Details** window is displayed.

Figure 4-10 Facility Details

Facility Details

Customer Number

201925

Customer Name

APP Corporation

| ID                  | Customer Number | Linkage Type | Linkage Reference No | Lendable Margin | Available Amount | Utilized Amount | Currency | Descr |
|---------------------|-----------------|--------------|----------------------|-----------------|------------------|-----------------|----------|-------|
| No data to display. |                 |              |                      |                 |                  |                 |          |       |

<

>

OK

- 3. View the facility details and click **OK**.
- 4. To close the **Exception Summary**, click the close icon at the top right corner.

### 4.1.7 Top 5 Customer by RM

Information on the Top 5 Customer by RM tile in Dashboard.

This tile lists the top five customers associated with the logged in user along with the funding information.

Figure 4-11 Top 5 customer by RM

|                  |              |
|------------------|--------------|
| ACME Corporation | PTY192560509 |
| ACME Corporation | PTY192246855 |
| Tat Motors       | PTY202022    |
| CST              | PTY202023    |
| Tat Steels       | PTY202021    |

1. To view the detailed customer information, click on the required customer name.  
The **Customer Summary** is displayed.

**Figure 4-12 Customer Summary**



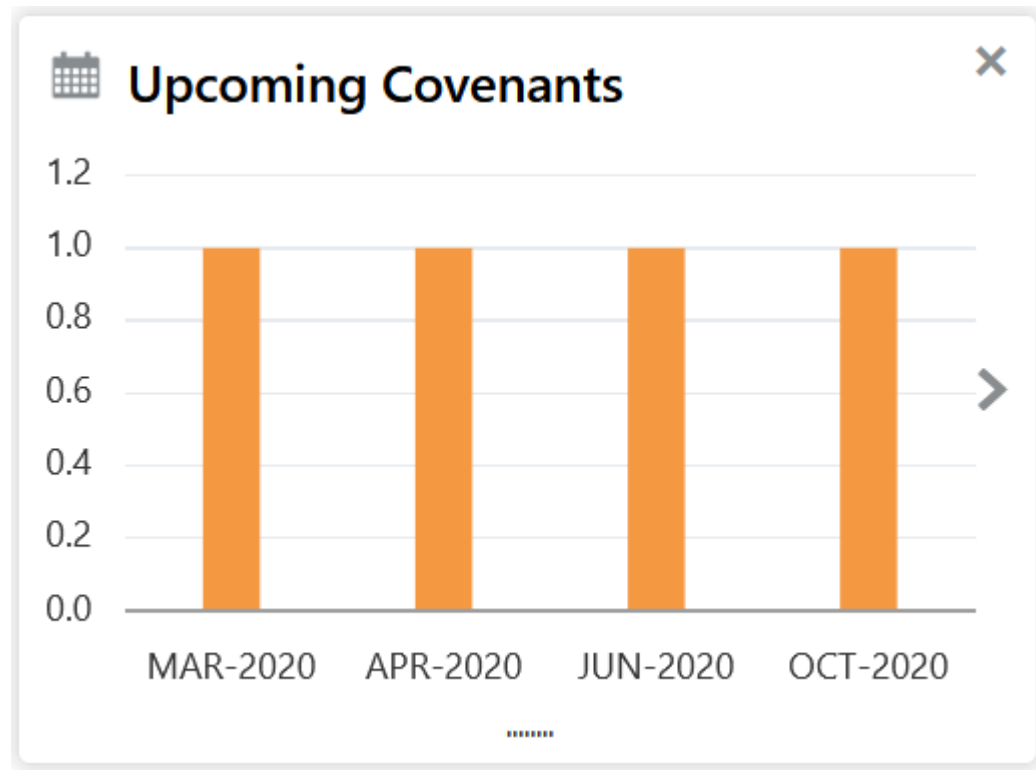
2. Review the **Customer Summary**.
3. Click the close icon at the top right corner.

## 4.1.8 Upcoming Covenants

Information on the Upcoming Covenants tile in Dashboard.

This tile displays the covenants which have review due date in the upcoming days.

**Figure 4-13 Upcoming Covenants Tile**



1. Click on any bar or date.  
The **Upcoming Covenants** window is displayed.

**Figure 4-14 Upcoming Covenants**

The figure shows a window titled 'Upcoming Covenants' with a close button (X) in the top right corner. It includes a 'Filter' button, a text box labeled 'Type to filter', and an 'INITIATE' button. Below these is a list of covenants. The first covenant is selected, showing details for 'firesafety' (Customer Id: PTY192560509, Covenant Code: CVNTFACDBE, Due Date: Apr 23, 2020). Other details include Customer Name: ACME Corporation, Covenant Type: Non Financial, Linkage Type: Facility, Frequency: Monthly, Start Date: Sep 19, 2018, and Linkage Entity Id: FAC00018. At the bottom, there is a pagination bar showing 'Page 1 of 1 (1 of 1 items)' and navigation icons. A dropdown menu is open on the right, showing 'Initiate Tracking' and 'Covenant History' options.

2. To filter the required covenant record, click the **Filter** icon and specify the search parameters or directly specify the parameter in **Type to filter** text box.
3. To initiate Covenant Tracking process, select the covenant and click **Initiate** or click the action icon and select **Initiate Tracking**.

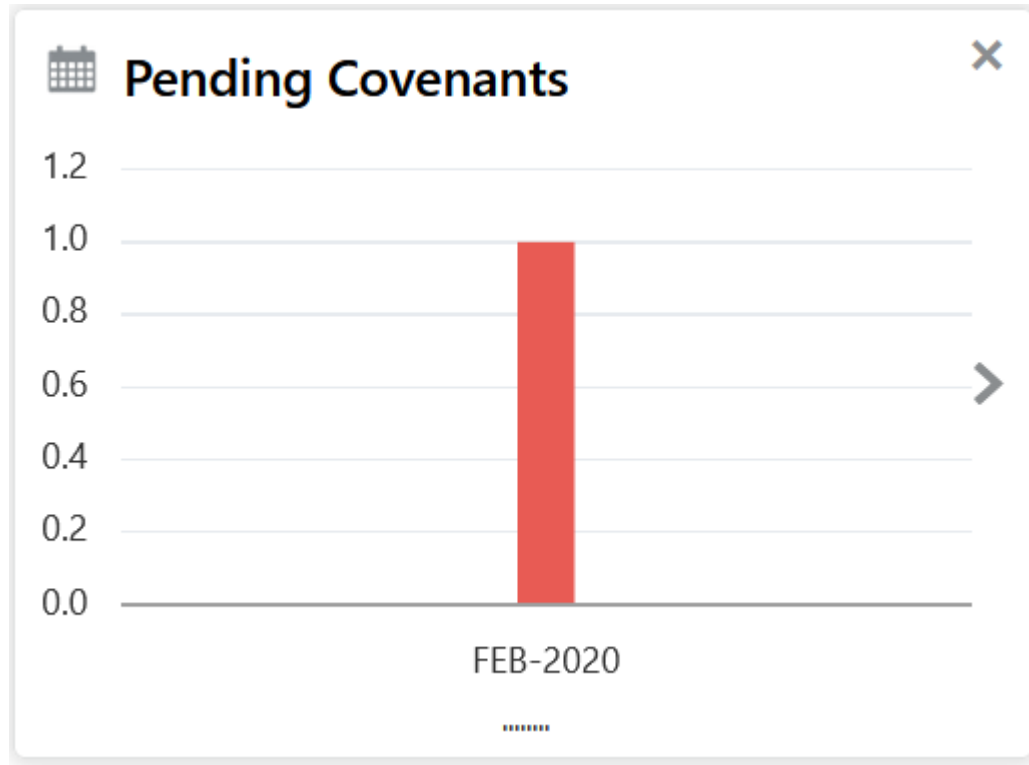
4. To view the covenant history, click the action icon and select **Covenant History**.
5. To close the **Upcoming Covenants** window, click the close icon.

## 4.1.9 Pending Covenants

Information on the Pending Covenants tile in Dashboard.

This tile displays the covenants for which review is pending.

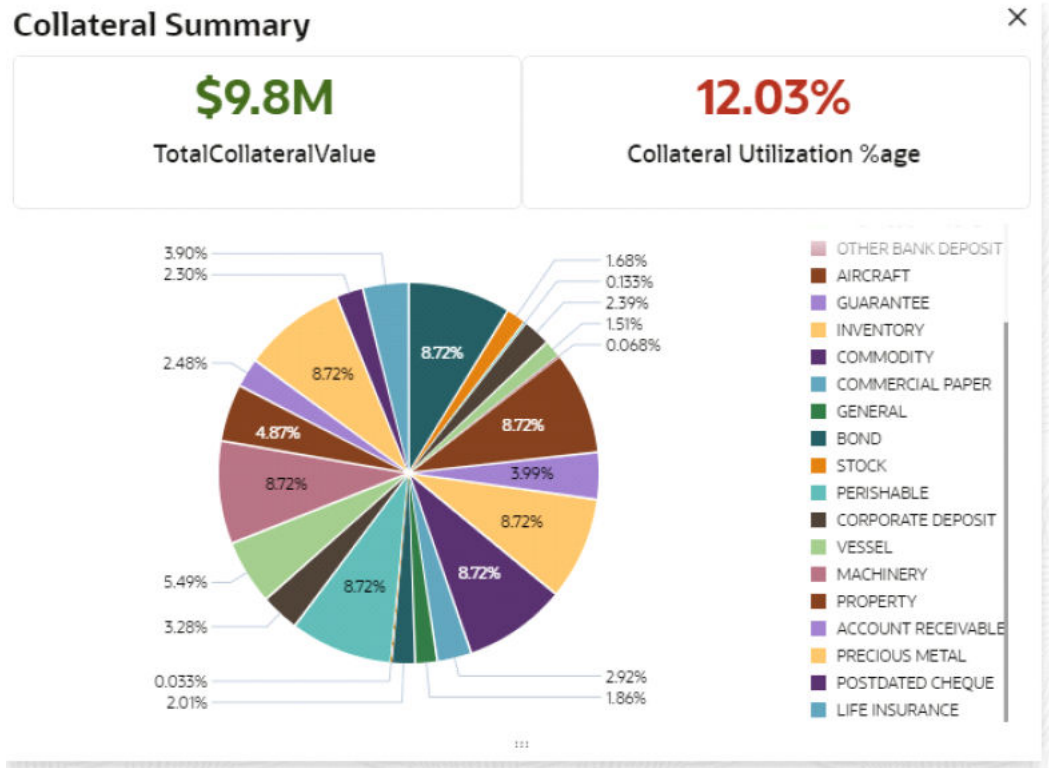
**Figure 4-15 Pending Covenants**



For information on initiating Covenant Tracking process, refer the **Upcoming Covenants** topic.

## 4.1.10 Collateral Summary

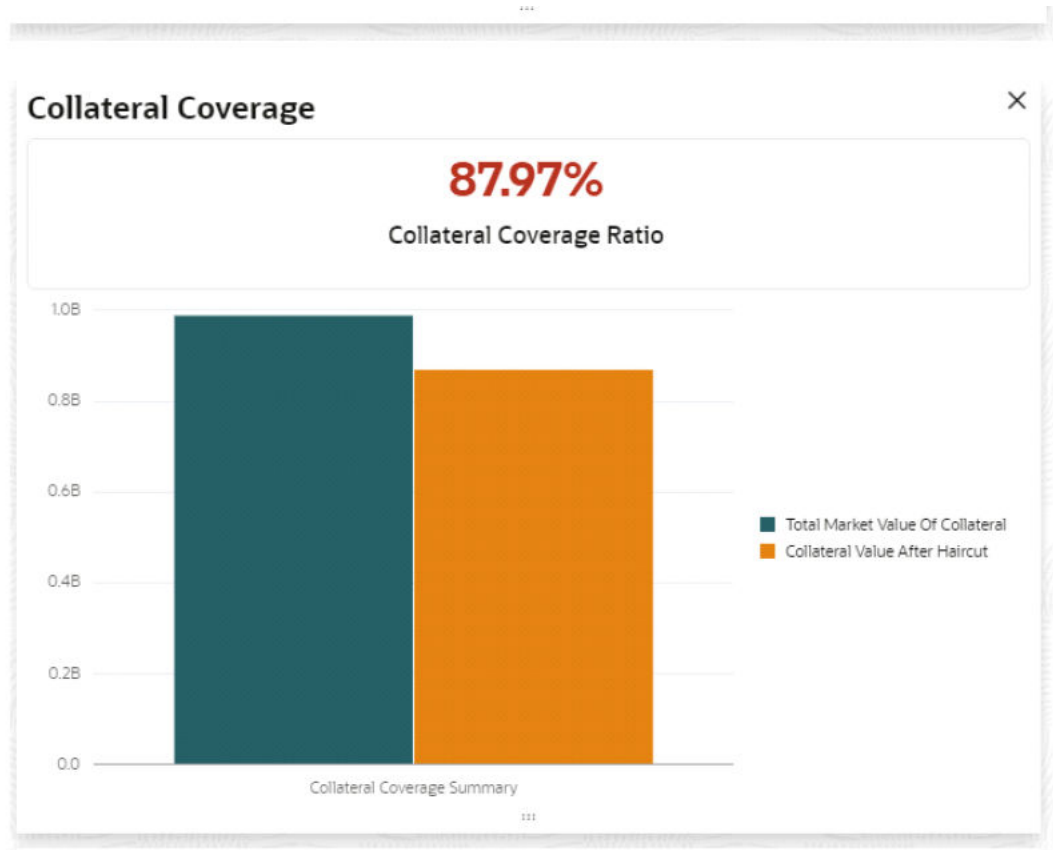
Information on the Collateral Summary tile in Dashboard.



## 4.1.11 Collateral Coverage

Information on the Collateral Coverage by RM tile in Dashboard.

Figure 4-16 Collateral Coverage

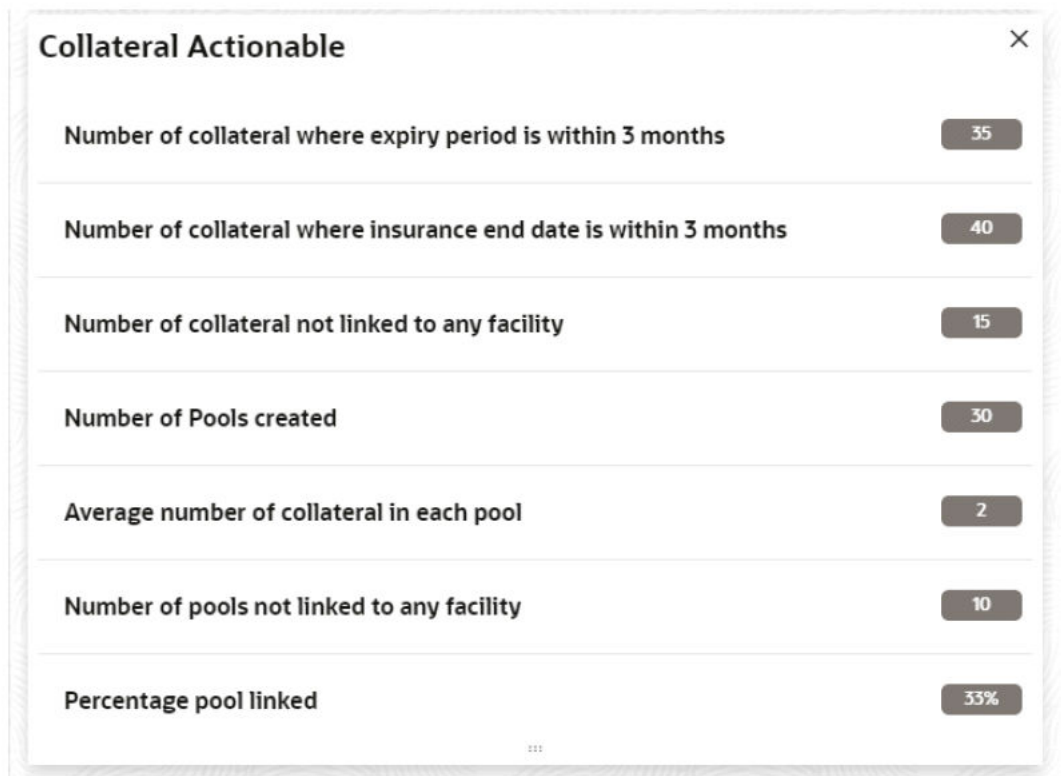


#### 4.1.12 Collateral Actionable

Information on the Collateral Actionable tile in Dashboard.



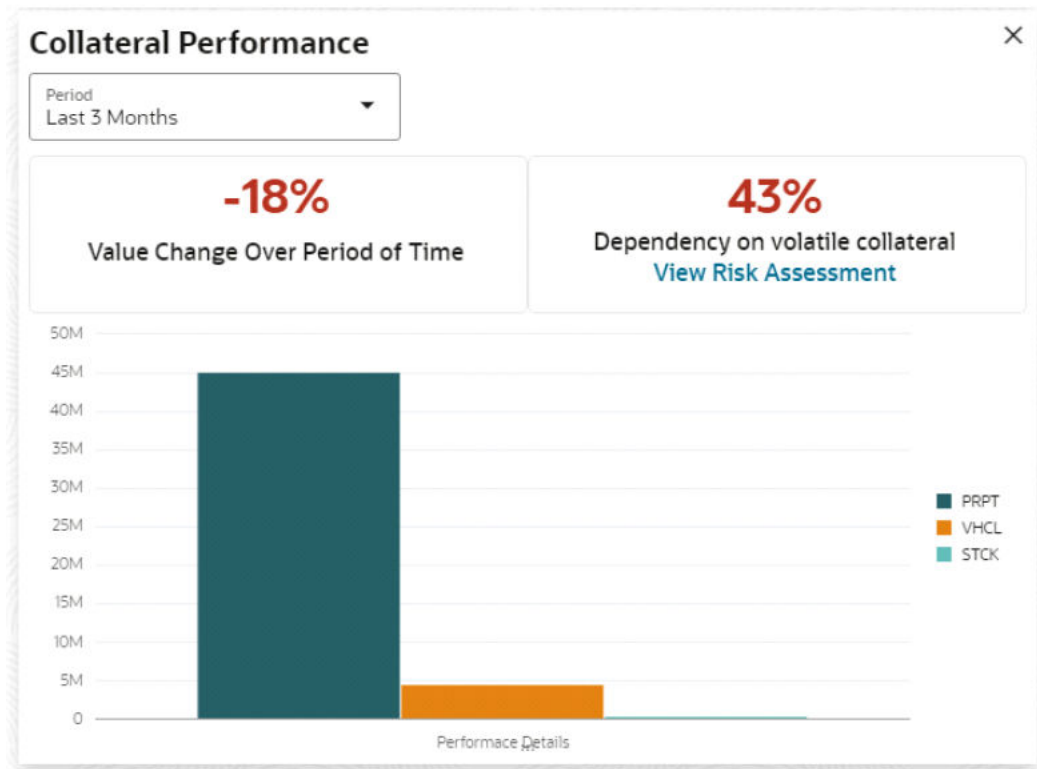
Figure 4-17 Collateral Actionable



## 4.1.13 Collateral Performance

Information on the Collateral Performance tile in Dashboard.

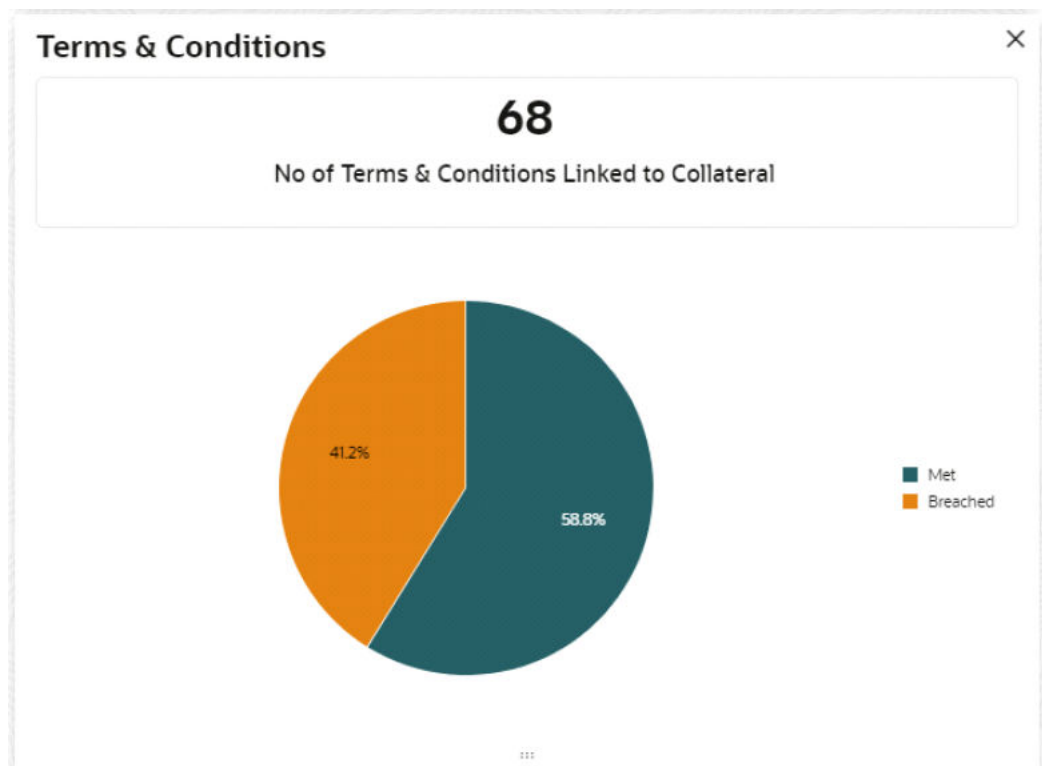
**Figure 4-18 Collateral Performance**



## 4.1.14 Terms and conditions

Information on the Terms & conditions tile in Dashboard.

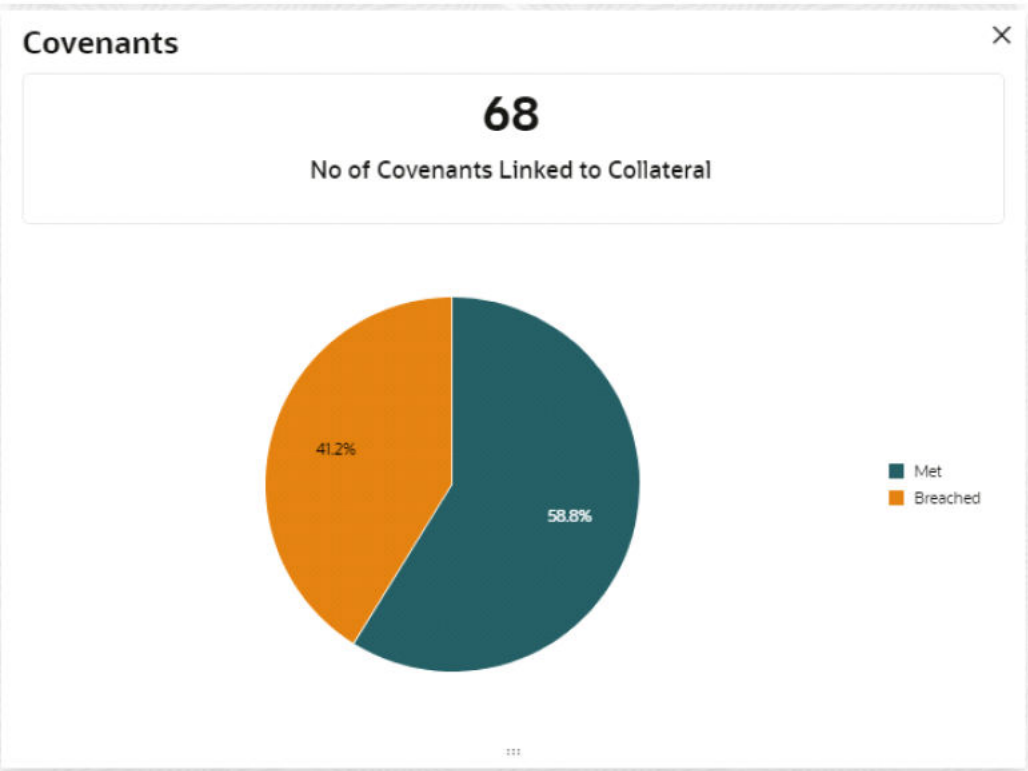
**Figure 4-19** Terms and conditions



### 4.1.15 Covenants

Information on the Covenants tile in Dashboard.

Figure 4-20 Covenants



# 5

## Chapter 5

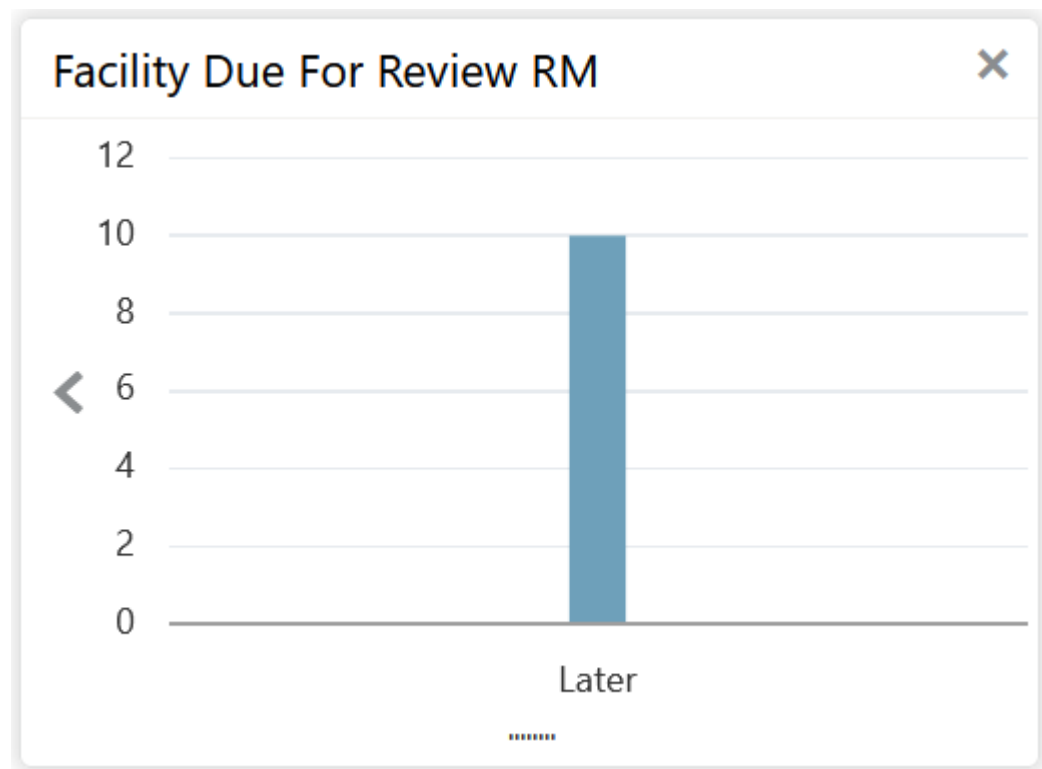
### 5.1 Filtering Data in Dashboard

Information on how to filter data in the Dashboard.

The system allows you to filter the required information from each tile of the Dashboard in graphical view.

The **Facility Due for Review RM** tile in graphical view is shown below for reference:

**Figure 5-1 Facility Due for Review RM - Chart**




1. Click any bar in the graph.  
The **Filter** window is displayed.

**Figure 5-2 Filter**

| <div>Type to filter <span>× Clear</span> <span>×</span></div> |                  |                          |                   |
|---|------------------|--------------------------|-------------------|
| Party   | No of Facilities | Customer Name            | Review Date       |
| 409   | 1                | ACME Corporation         | NaN-undefined-NaN |
| PTY192246855  | 14               | ACME Corporation         | 6-May-2021        |
| 12845   | 3                | Abu abi Council          | NaN-undefined-NaN |
| PTY203091193  | 2                | TQT2234                  | NaN-undefined-NaN |
| PTY201835452  | 15               | BC CORP                  | 6-May-2021        |
| PTY20202  | 2                | Tat Group                | 7-July-2021       |
| PTY202021   | 2                | Tat Steels               | 7-July-2021       |
| 14184   | 13               | AI Automotive            | NaN-undefined-NaN |
| 8088  | 2                | CORP 16052021 1          | 17-May-2021       |
| 15161   | 18               | Et Technologies FZ - LLC | NaN-undefined-NaN |

2. Type the filter parameter in the **Type to filter** text box.  
For example: type the first three characters of customer name, facilities associated with the mentioned customer are displayed.
3. To sort the data in ascending or descending order, click the triangle next to any header as shown below.

**Figure 5-3 Sort records**

| Type to filter |                  | × Clear                  | ×   |
|----------------|------------------|--------------------------|---|
| Party          | No of Facilities | Customer Name            | Review Date  |
| 409            | 1                | ACME Corporation         | NaN-undefined-NaN   |
| PTY192246855   | 14               | ACME Corporation         | 6-May-2021  |
| 12845          | 3                | Abu abi Council          | NaN-undefined-NaN   |
| PTY203091193   | 2                | TQT2234                  | NaN-undefined-NaN   |
| PTY201835452   | 15               | BC CORP                  | 6-May-2021  |
| PTY20202       | 2                | Tat Group                | 7-July-2021   |
| PTY202021      | 2                | Tat Steels               | 7-July-2021   |
| 14184          | 13               | AI Automotive            | NaN-undefined-NaN   |
| 8088           | 2                | CORP 16052021 1          | 17-May-2021   |
| 15161          | 18               | Et Technologies FZ - LLC | NaN-undefined-NaN   |

4. To close the **Filter** window, click anywhere outside the window.

# 6

## Chapter 6

### 6.1 References

User guides of modules related to Credit 360 interface.

For more information on any related features, you can refer to the following documents:

- Oracle Banking Procedure User Guide
- Oracle Banking SMS User Guide
- Oracle Banking Common Core User Guide
- Oracle Banking Credit Facilities Process Management Installation Guides

### 6.2 Feedback and Support

Information on Oracle's feedback and support policy.

Oracle welcomes customer's comments and suggestions on the quality and usefulness of the document. Your feedback is important to us. If you have a query that is not covered in this user guide or if you still need assistance, please contact documentation team.