

**Oracle Banking Security Management System User Guide**

**Oracle Banking**

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## Oracle Banking Security Management System User Guide

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# 1. Preface

## 1.1 Purpose

This user guide provides an overview to the module and takes you through the various steps involved setting up and using the security features that Oracle offers.

## 1.2 Audience

This document is intended for Oracle Implementers, SMS Administrator for the Bank, SMS Administrator for the Branch, and an Oracle user.

## 1.3 Document Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/us/corporate/accessibility/index.html>.

## 1.4 Screenshot Disclaimer

Personal information used in the interface or documents are dummy and does not exist in the real world. It is only for reference purposes.

## 1.5 Acronyms and Abbreviations

The following are the acronyms and abbreviations used in the guide:

**Table 1.1: Acronyms and Abbreviations**

Abbreviations	Description
SMS	Security Management System
PII	Personally Identifiable Information

## 1.6 List of Topics

This guide is organized into the following topics:

**Table 1.2: List of Topics**

Topics	Description
<b>Welcome to Security Management</b>	Provides an overview to the module and takes you through the various steps involved in setting up and using the security features.
<b>Error Codes and Messages</b>	Provides the list of error codes and its descriptions.

## 1.7 Basic Actions

Most of the screens contain buttons to perform all or few of the basic actions. The actions which are called here are generic, it varies based on the usage and the applicability. The table below gives a snapshot of them:













**Table 1.3: Basic Actions**












Action	Description
<b>Back</b>	Navigate to the previous tab.
<b>Submit</b>	Click to complete the transaction after you specify all the input parameters for a particular transaction.
<b>Cancel</b>	Click to cancel the transaction input midway without saving any data.
<b>Clear</b>	Click to clear the transaction input data. The system displays a pop-up screen with confirmation to clear data. You can click OK to confirm or click x icon to retain the data.
<b>Query</b>	On completion of input of necessary parameters, click this button to fetch and display the details.
<b>Save</b>	Click to save the details specified in the screen.
<b>Exit</b>	Click to close the screen and go to Home screen.
<b>OK</b>	Click to confirm the details in the pop-up screen.

## 1.8 Symbols and Icons

The following symbols and icons are used in the guide:

**Table 1.4: Symbols and Icons**

Symbols and Icons	Description
	Add a record
	Authorized or Open
	Authorized Status
	Close
	Closed Status
	Date and Time
	Grid View
	List View
	Maximize
	Minimize
	Navigate to first record
	Navigate to last record

Symbols and Icons	Description
	Navigate to next record
	Navigate to previous record
	Notes
	Open List
	Open Status
	Refresh
	Search
	Unauthorized Status
	Tips
	Users
	Warning

## 1.9 Related Resources

For more information on any related features, you can refer to the following documents:

- Oracle Banking Getting Started User Guide
- Oracle Banking Common Core User Guide

## 2. Welcome to Security Management

This user guide provides an overview to the module and takes you through the various steps involved setting up and using the security features that Oracle offers.

This document is intended for Oracle Implementers, SMS Administrator for the Bank, SMS Administrator for the Branch, and an Oracle user.

This section includes following topics:

- [2.1 Role](#)
- [2.2 User](#)
- [2.3 Functional Activity](#)



## 2.1 Role

It is likely that users working in the same department at the same level of hierarchy need to have similar user profiles. In such cases, you can define a Role Profile that includes access rights to the functional activities that are common to a group of users. A user can be linked to a Role Profile by which you give the user access rights to all the functional activities in the Role Profile. The roles defined is effective only after the dual authorization.

### Prerequisite

Specify **User Id** and **Password**, and login to **Home screen**.

This section includes following subsections:

- [2.1.1 View Role](#)
- [2.1.2 Create Role](#)

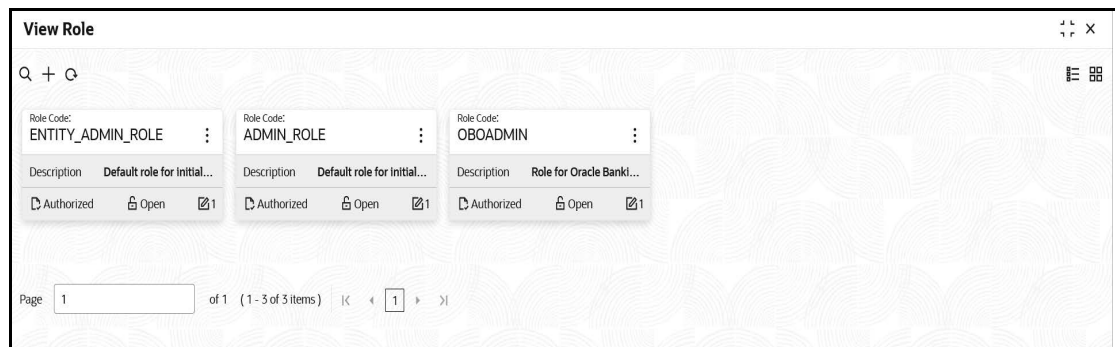
### 2.1.1 View Role

The summary screen provides a list of configured roles. You can configure a role using the [2.1.2 Create Role](#). To process this screen, perform the following steps:

- 1) From **Home screen**, click **Security Management**. Under **Security Management**, click **Role**.
- 2) Under **Role**, click **View Role**.

STEP RESULT: The **View Role** screen is displayed.

**Figure 2.1: Role Summary**



For more information on menus, refer to [Table 2.1: Role Summary - Field Description](#).

**Table 2.1: Role Summary - Field Description**

Field	Description
<b>Role Code</b>	Displays the code of the role.
<b>Description</b>	Displays additional details about the role.

Field	Description
<b>Authorization Status</b>	Displays the authorization status of the record.  The available options are: <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Rejected</b></li> <li>• <b>Unauthorized</b></li> </ul>
<b>Record Status</b>	Displays the status of the record.  The available options are: <ul style="list-style-type: none"> <li>• <b>Open</b></li> <li>• <b>Closed</b></li> </ul>
<b>Modification Number</b>	Displays the number of modification performed on the record.

## 2.1.2 Create Role

The maintenance screen allows you to create roles and assign their activities. To process this screen, perform the following steps:

- 1) From **Home screen**, click **Security Management**. Under **Security Management**, click **Role**.
- 2) Under **Role**, click **Create Role**.

STEP RESULT: The **Create Role** screen is displayed.

**Figure 2.2: Create Role**

- 3) Provide the details in the relevant data fields. Mandatory data fields are indicated accordingly. For more information on menus, refer to [Table 2.2: Create Role - Field Description](#).

**Table 2.2: Create Role - Field Description**

Field	Description
<b>Role Code</b>	Specify the code of the role.
<b>Role Description</b>	Specify the additional details about the role.
<b>Role Activity</b>	Specify the role activity details.

- 4) Click Add button to add a functional activity code. and select the required functional activities from the list provided.

STEP RESULT: The **Functional Activity popup** screen is displayed.

**Figure 2.3: Functional Activity popup**

- 5) Select the required functional activity code to which the role profile must have access. For more information on functional activity, see [2.3 Functional Activity](#).
- 6) Click **Add** button to add a functional activity for the role creation.
- 7) Click **Delete** button to delete the functional activity code to which the role profile access is not required.
- 8) Click **Save**. You can view the configured roles in the [2.1.1 View Role](#).

## 2.2 User

Controlled access to the system is a basic parameter that determines the robustness of the security in banking software. Only authorized users can access the system with the help of a unique User Login ID and password. The user profile of a user contains the details of the user in four sections - User details, Status, Other details and User role branches.

### Prerequisites

Specify **User Id** and **Password**, and login to **Home screen**.

This section includes following subsections:

- [2.2.1 View User](#)
- [2.2.2 Create User](#)
- [2.2.3 Clear User](#)

### 2.2.1 View User

The summary screen provides a list of configured roles. You can configure a role using the [2.2.2 Create User](#). To process this screen, perform the following steps:

- 1) From **Home screen**, click **Security Management**. Under **Security Management**, click **User**.
- 2) Under **User**, click **View User**.

STEP RESULT: The **View User** screen is displayed.

**Figure 2.4: View User**

User Login ID	User Name	Home Branch	Status	Open	Count
BHARAVEN2	BHARAVEN2	006	Authorized	Open	1
SHMALLES1	SHMALLES1	006	Authorized	Open	1
TESTUSER1	Testuser1	190	Authorized	Open	1
DEVUSER5	testuser	006	Unauthorized	Open	3
TEST1234	testuser	006	Authorized	Open	4
HEMARAJR2	HEMARAJ2	006	Authorized	Open	1
DEVUSER4	testuser	006	Unauthorized	Open	4
JPARDHI2	JPARDHI2	006	Authorized	Open	1
SBAGRAWA1	Shubham Agrawal	006	Authorized	Open	5
ADMINUSER9	ADMINUSER9	006	Authorized	Open	1

Page: 1 of 15 (1 - 10 of 142 items)

For more information on menus, refer to [Table 2.3: View User - Field Description](#).

**Table 2.3: View User - Field Description**

<b>Field</b>	<b>Description</b>
<b>User Login ID</b>	Displays the user login ID details.
<b>User Name</b>	Displays the user who has created the record.
<b>Home Branch</b>	Displays the details of the home branch associated with the user.
<b>Authorization Status</b>	<p>Displays the authorization status of the record.</p> <p>The available options are:</p> <ul style="list-style-type: none"> <li>• <b>Authorized</b></li> <li>• <b>Rejected</b></li> <li>• <b>Unauthorized</b></li> </ul>
<b>Record Status</b>	<p>Displays the status of the record.</p> <p>The available options are:</p> <ul style="list-style-type: none"> <li>• <b>Open</b></li> <li>• <b>Closed</b></li> </ul>
<b>Modification Number</b>	Displays the number of modification performed on the record.

## 2.2.2 Create User

The maintenance screen allows you to create users and assign their activities based on their entity login. To process this screen, perform the following steps:

- 1) From **Home screen**, click **Security Management**. Under **Security Management**, click **User**.
- 2) Under **User**, click **Create User**.

STEP RESULT: The **Create User** screen is displayed.

**Figure 2.5: Create User - Single Entity**

**Create User**

**User Details**

Login ID  Required

Name  Required

Home Branch  Required

**Status**

User Status  Select an option Required

Status Changed On  Required

Is Supervisor ☐

Manager ID  Required

Start Date  May 18, 2021

End Date

System User ☐

**Other Details**

Access to PII ☐

Staff Customer Restriction Required ☐

Customer ID  Required

Email ID

Telephone Number

Home Phone Number

Mobile Number

Fax

Language Code  Required

**User Role Branches**

☐ Branch Code Role Code Role Description

No data to display.

Page 1 (0 of 0 items) |< < 1 > >|

**User Applications**

☐ Application Name Application Description

No data to display.

Page 1 (0 of 0 items) |< < 1 > >|

**Customer Access Groups**

☐ Customer Access Group Customer Access Description

No data to display.

Page 1 (0 of 0 items) |< < 1 > >|

Cancel Save

**Figure 2.6: Create User - Multi Entity**

**Create User**

**User Details**

Login ID  Required Name  Required Home Branch  Required

**Status**

User Status  Required Status Changed On  Required Is Supervisor ☐ Manager ID  Required

Start Date  Required End Date  Required System User ☐

**Other Details**

Access to PII ☐ Staff Customer Restriction Required ☐ Customer ID  Required Email ID

Telephone Number  Home Phone Number  Mobile Number  Fax

Language Code  Required

**User Role Branches**

<input type="checkbox"/>	Branch Code	Role Code	Role Description
No data to display.			

Page 1 (0 of 0 items) | < 1 >

**User Applications**

<input type="checkbox"/>	Application Name	Application Description
No data to display.		

Page 1 (0 of 0 items) | < 1 >

**Customer Access Groups**

<input type="checkbox"/>	Customer Access Group	Customer Access Description
No data to display.		

Page 1 (0 of 0 items) | < 1 >

Cancel Save

- 3) Provide the details in the relevant data fields. Mandatory data fields are indicated accordingly. For more information on fields, refer to [Table 2.4: Create User - Field Description](#).

**Table 2.4: Create User - Field Description**

Field	Description
<b>User Details</b>	Specify the user details.
<b>Username</b>	Specify the user name.
<b>Login ID</b>	<p><b>Single Entity</b> - Specify login ID with which a user logs into the system. This login ID is unique across all branches. The minimum length of login ID can be configurable and the maximum number can be 12 characters.</p> <p><b>Multi Entity</b> - Search and select the required login ID from the LOV.</p>
<b>Home Branch</b>	Search and select required home branch.

Field	Description
<b>Status</b>	Specify the status.
<b>User Status</b>	Select the user status from the drop-down list.
<b>Status Changed On</b>	Displays a status changed.
<b>Is Supervisor</b>	By default, this option is disabled. If selected, indicates the user is a supervisor.
<b>Manager ID</b>	Search and select the required manager ID.
<b>Start Date</b>	Select the start date from which the user is valid from the calendar.
<b>End Date</b>	Select the end date for the user from the calendar.
<b>System User</b>	By default, this option is disabled. If enabled, indicates the system user. This system user will never be disabled or closed.  <b>Example:</b> Mainly enabled for users to provide service API access.
<b>Other Details</b>	Specify the other details.
<b>Access to PII</b>	By default, this option is disabled. If enabled, it provides the user access to personally identifiable information of the entity that they are accessing.
<b>Staff Customer Restriction Required</b>	By default, this option is disabled. If enabled, it provides the staff customer restriction.
<b>Customer ID</b>	Search and select required customer ID.
<b>Email ID</b>	Specify the user Email ID at the time of the creation. All system generated password is communicated to the user through this mail ID.
<b>Telephone Number</b>	Specify the user contact number.
<b>Home Phone Number</b>	Specify the user's home contact number.
<b>Mobile Number</b>	Specify the user's mobile number.
<b>Fax</b>	Specify the fax details of the user.
<b>Language Code</b>	Search and select the required language code.
<b>User Role Branches</b>	Specify the user role branches details.



Field	Description
<b>Branch Code</b>	Search and select the required branch code.
<b>Role Code</b>	Search and select the required role code.
<b>Role Description</b>	Displays additional information about the role, based on the selected role code.
<b>User Applications</b>	Specify the user application details.
<b>Application Name</b>	Search and select the required application.
<b>Application Description</b>	Displays additional information about the application based on the selected application.
<b>Customer Access Groups</b>	Specify the customer access group details.
<b>Customer Access Group</b>	Search and select the required customer access group from the list.
<b>Customer Access Description</b>	Displays the additional information about the customer access based on the selected group.

- 4) Click + to add a row and provide the required details in the columns.
- 5) Click **Select All Applications** button to select all the applications for which the user needs the access.
- 6) Click **Save**. You can view the configured users in the [2.2.1 View User](#).

**Note:**

User modification will not be allowed while the user is logged in. However, the administrator can clear off the user and perform modifications. For more information, refer to section [2.2.3 Clear User](#).

## 2.2.3 Clear User

The **Clear User** screen allows you to clear off the current users. To process this screen, perform the following steps:

- 1) From **Home screen**, click **Security Management**. Under **Security Management**, click **User**.
- 2) Under **User**, click **Clear User**.

STEP RESULT: The **Clear User** screen is displayed.

**Figure 2.7: Clear User**

- 3) You can search for the user based on the **User Login ID** and **Branch Code** parameters. Provide the details in the relevant data fields. Mandatory data fields are indicated accordingly. For more information on fields, refer to [Table 2.5: Clear User](#).

**Table 2.5: Clear User**

Field	Description
<b>User Login ID</b>	Enter the user login ID.
<b>Branch Code</b>	Enter the branch code.

- 4) Click **Query**, once you have specified the parameters. System displays the following details of the users who have logged into the system.
- Branch Code
  - User Login ID
  - User Name
- Click **Reset**, if you need to reset the query parameters.
- 5) To force log out of a user, check the box against the relevant user record and click **Save**.

## 2.3 Functional Activity

SMS manages the user access by associating various functional activities to a role. Based on the business use cases, the granular level activities / operations are defined at Functional activity.

SMS related functional activities which must be mapped to a Role for Menu, Dashboard, User maintenance, and Role maintenance related access are as follows:

**Table 2.6: Functional Activity**

Screen/API Name	Functional Activity Code	Action	Description
<b>Role</b>	SMS_FA_ROLE_AMEND	UNLOCK	Functional activity for modifying a role record.
-	SMS_FA_ROLE_AUTHORIZE	AUTHORIZE	Functional activity for authorizing a role record including Authority query and View changes.
-	SMS_FA_ROLE_CLOSE	CLOSE	Functional activity for closing a role record.
-	SMS_FA_ROLE_REOPEN	REOPEN	Functional activity for reopening a role record.
-	SMS_FA_ROLE_VIEW	VIEW	Functional activity for viewing a role record including role LOV validation.
-	SMS_FA_ROLE_DELETE	DELETE	Functional activity for deleting a role record.
-	SMS_FA_ROLE_NEW	NEW	Functional activity for creating a role record.
-	SMS_FA_GET_ALL_FUNC_ACTIVITIES	VIEW	Functional activity for getting all the functional activities.
<b>User</b>	SMS_FA_USER_AMEND	UNLOCK	Functional activity for modifying a user record.
	SMS_FA_USER_AUTHORIZE	AUTHORIZE	Functional activity for authorizing a user record including Authority query and View changes.

Screen/API Name	Functional Activity Code	Action	Description
-	SMS_FA_USER_CLOSE	CLOSE	Functional activity for closing a user record.
-	SMS_FA_USER_DELETE	DELETE	Functional activity for deleting a user record.
-	SMS_FA_USER_REOPEN	REOPEN	Functional activity for reopening a user record.
-	SMS_FA_USER_VIEW	VIEW	Functional activity for viewing a user record including user LOV validation.
-	SMS_FA_USER_VIEW_NEW	VIEW	Functional activity to validate existing User.
-	SMS_FA_USER_CUST_ACCESS_GROUP	VIEW	Functional activity for maintaining the user customer access group.
-	SMS_FA_APPLICATION_VIEW	VIEW	Functional activity for viewing all the applications.
<b>Clear User</b>	SMS_FA_USER_GET_LOGIN_STATUS	VIEW	Functional activity for getting the login status.
-	SMS_FA_USER_CLEAR	UPDATE	Functional Activity for Clear User.
<b>sms-core-services</b>	SMS_FA_LOAN_DASHBOARD_PREFERENCE	VIEW	Functional activity for reading User Dashboard preference.
-	SMS_FA_LOAN_DASHBOARD_PREFERENCE_PUT	UPDATE	Functional activity for updating User Dashboard preference.
-	SMS_FA_LOAN_DASHBOARD_VIEW	VIEW	Functional activity for reading User Dashboard tiles.
-	SMS_FA_MENU_DASHBOARD_VIEW	VIEW	Functional activity for constructing menu.
-	SMS_FA_USER_GET_HIERARCHY	VIEW	Functional activity for getting the user hierarchy.
-	SMS_FA_USER_GET_PEER_REPORTERS	VIEW	Functional activity for getting the peer reporters.
-	SMS_FA_USER_AUDIT_TRAIL_GET	VIEW	Functional activity for getting the audit trail.
-	SMS_FA_USER_GET_USER_FUNCTIONAL_ACTIVITIES	VIEW	Functional activity for getting the user functional activities.

Screen/API Name	Functional Activity Code	Action	Description
-	SMS_FA_USER_SERVICE_AMEND	UNLOCK	Functional Activity for user amendment using service API.
-	SMS_FA_USER_SERVICE_NEW	NEW	Activity for user creation using service API.
-	SMS_FA_USER_GET_REPORTTEES	VIEW	Functional activity for getting the reportees.
-	SMS_FA_GET_ALL_FUNC_ACTIVITIES_SUB	VIEW	Functional activity for getting all the functional activities for subordinates.
-	SMS_FA_USER_GET_FILTERED_USERS	VIEW	Functional activity for getting all filtered users.
-	SMS_FA_USER_MAINT_BATCH	BATCH	Functional activity for maintaining the user batch.
<b>Login</b>	SMS_FA_USER_LOGIN	LOGIN	Functional activity for logging in the user.

### 3. Error Codes and Messages

This section contains error codes and messages.

**Table 3.1: Error Codes and Messages**

Error Code	Messages
GCS-AUTH-01	Record Successfully Authorized
GCS-AUTH-02	Valid modifications for approval were not sent. Failed to match
GCS-AUTH-03	Maker cannot authorize
GCS-AUTH-04	No Valid unauthorized modifications found for approval.
GCS-CLOS-002	Record Successfully Closed
GCS-CLOS-01	Record Already Closed
GCS-CLOS-02	Record Successfully Closed
GCS-CLOS-03	Unauthorized record cannot be closed, it can be deleted before first authorization
GCS-COM-001	Record does not exist
GCS-COM-002	Invalid version sent, operation can be performed only on latest version
GCS-COM-003	Please Send Proper ModNo
GCS-COM-004	Please send makerId in the request
GCS-COM-005	Request is Null. Please Resend with Proper Values
GCS-COM-006	Unable to parse JSON
GCS-COM-007	Request Successfully Processed
GCS-COM-008	Modifications should be consecutive.
GCS-COM-009	Resource ID cannot be blank or "null".
GCS-COM-010	Successfully cancelled \$1.
GCS-COM-011	\$1 failed to update.
GCS-DEL-001	Record deleted successfully
GCS-DEL-002	Record(s) deleted successfully
GCS-DEL-003	Modifications didnt match valid unauthorized modifications that can be deleted for this record

Error Code	Messages
GCS-DEL-004	Send all unauthorized modifications to be deleted for record that is not authorized even once.
GCS-DEL-005	Only Maker of first version of record can delete modifications of record that is not once authorized.
GCS-DEL-006	No valid unauthroized modifications found for deleting
GCS-DEL-007	Failed to delete. Only maker of the modification(s) can delete.
GCS-MOD-001	Closed Record cannot be modified
GCS-MOD-002	Record Successfully Modified
GCS-MOD-003	Record marked for close, cannot modify.
GCS-MOD-004	Only maker of the record can modify before once auth
GCS-MOD-005	Not amendable field, cannot modify
GCS-MOD-006	Natural Key cannot be modified
GCS-MOD-007	Only the maker can modify the pending records.
GCS-REOP-003	Successfully Reopened
GCS-REOP-01	Unauthorized Record cannot be Reopened
GCS-REOP-02	Failed to Reopen the Record, cannot reopen Open records
GCS-REOP-03	Successfully Reopened
GCS-REOP-04	Unauthorized record cannot be reopened, record should be closed and authorized
GCS-SAV-001	Record already exists
GCS-SAV-002	Record Saved Successfully.
GCS-SAV-003	The record is saved and validated successfully.
GCS-VAL-001	The record is successfully validated.
GCS-REJ-001	A rejected record cannot be closed. Please delete this modification.
GCS-REJ-002	A rejected record cannot be reopened. Please delete this modification.
GCS-REJ-003	Invalid modifications sent for reject. Highest modification must also be included.
GCS-REJ-004	Record Rejected successfully
GCS-REJ-005	Maker cannot reject the record.

Error Code	Messages
GCS-REJ-006	Checker remarks are mandatory while rejecting.
GCS-REJ-007	No valid modifications found for reject.
GCS-REJ-008	Invalid modifications sent for reject. Consecutive modifications must be included.
SMS-COM-001	End Date cannot be less than Start Date
SMS-COM-002	Start Date Cannot be less than Application Date and Application date is \$1
SMS-COM-003	Cannot create/modify own User record
SMS-COM-004	Cannot authorize own User record
SMS-COM-005	Start date cannot be modified
SMS-COM-006	User is already logged in. Modification not allowed.
SMS-COM-007	User is unauthorized.
SMS-COM-008	Invalid RoleCode.
SMS-COM-009	Invalid Role Description.
SMS-COM-010	Invalid User LoginId.
SMS-COM-011	Invalid User Name.
SMS-COM-012	Invalid Home Branch.
SMS-COM-100	\$1 is a Duplicate Application Number in Users Applications.
SMS-LOV-001	Invalid Home Branch
SMS-LOV-003	User Login ID should not contain Special Characters or Spaces
SMS-LOV-004	Invalid Manager Id
SMS-LOV-005	Not a Valid Email Id format
SMS-URB-001	Duplicate records present under User Role Branches for Branch code \$1 and Role code \$2
SMS-ROLE-001	\$1 is a Duplicate Functional Activity Code in Role Activity
ST-SAVE-027	Request Successfully Processed



## 4. Definitions

This section provides a glossary of all terms and abbreviations used in the user manual.

### **Accounts**

Continuing financial relationship between a bank and a customer, in which deposits and debts are held and processed within a framework of established rules and procedures.

### **Reports**

A page containing information organized in a narrative, graphic, or tabular format, prepared on ad-hoc, periodic, recurring, regular, or as required basis. Reports may refer to specific periods, events, occurrences, or subjects.

### **Pareto Chart**

It is a type of chart that consists of both bars and a line graph, where individual values are represented in descending order by bars, and the cumulative total is represented by the line.

### **Sunburst Chart**

It is a type of chart that is ideal for displaying hierarchical data. Each level of the hierarchy is represented by one ring or circle with the innermost circle as the top of the hierarchy. A sunburst chart without any hierarchical data (one level of categories), looks similar to a doughnut chart.

### **Virtual Account**

Virtual accounts are provided to a corporate by its banking partner. Each account is a subsidiary or sub-account of the client's own physical account with the bank; they cannot exist outside of the immediate relationship, hence they are virtual.

### **Virtual Identifier**

Virtual identifier serves to segregate any funds from any other funds in the same main account and yet is inextricably linked to the virtual account.

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