

Dashboard User Guide

Oracle Banking Payments
Release 14.7.5.0.0

Part No. G15796-01

September 2024

Dashboard User Guide
Oracle Financial Services Software Limited

Oracle Park

Off Western Express Highway
Goregaon (East)
Mumbai, Maharashtra 400 063
India
Worldwide Inquiries:
Phone: +91 22 6718 3000
Fax: +91 22 6718 3001
www.oracle.com/financialservices/

Copyright © 2017, 2024, Oracle and/or its affiliates. All rights reserved.

Oracle and Java are registered trademarks of Oracle and/or its affiliates. Other names may be trademarks of their respective owners.

U.S. GOVERNMENT END USERS: Oracle programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, delivered to U.S. Government end users are “commercial computer software” pursuant to the applicable Federal Acquisition Regulation and agency-specific supplemental regulations. As such, use, duplication, disclosure, modification, and adaptation of the programs, including any operating system, integrated software, any programs installed on the hardware, and/or documentation, shall be subject to license terms and license restrictions applicable to the programs. No other rights are granted to the U.S. Government.

This software or hardware is developed for general use in a variety of information management applications. It is not developed or intended for use in any inherently dangerous applications, including applications that may create a risk of personal injury. If you use this software or hardware in dangerous applications, then you shall be responsible to take all appropriate failsafe, backup, redundancy, and other measures to ensure its safe use. Oracle Corporation and its affiliates disclaim any liability for any damages caused by use of this software or hardware in dangerous applications.

This software and related documentation are provided under a license agreement containing restrictions on use and disclosure and are protected by intellectual property laws. Except as expressly permitted in your license agreement or allowed by law, you may not use, copy, reproduce, translate, broadcast, modify, license, transmit, distribute, exhibit, perform, publish or display any part, in any form, or by any means. Reverse engineering, disassembly, or decompilation of this software, unless required by law for interoperability, is prohibited.

The information contained herein is subject to change without notice and is not warranted to be error-free. If you find any errors, please report them to us in writing.

This software or hardware and documentation may provide access to or information on content, products and services from third parties. Oracle Corporation and its affiliates are not responsible for and expressly disclaim all warranties of any kind with respect to third-party content, products, and services. Oracle Corporation and its affiliates will not be responsible for any loss, costs, or damages incurred due to your access to or use of third-party content, products, or services.

Contents

1.	About this Manual	1-1
1.1	Introduction.....	1-1
1.2	Audience.....	1-1
1.3	Documentation Accessibility.....	1-1
1.4	Organization	1-1
1.5	Glossary of Icons.....	1-2
2.	Maintenances	2-1
2.1	Network Cutoff Priority Maintenance	2-1
2.2	Dashboard Priority Maintenance	2-2
	2.2.1 <i>Dashboard Priority Maintenance Summary</i>	2-3
3.	Transactions Dashboards	3-1
3.1	Payments Status Dashboard.....	3-1
3.2	Manual Payments Dashboard	3-4
3.3	Maker Dashboard for Payments.....	3-5
3.4	Authorizer Dashboard for Unauthorized Payments	3-5
3.5	Message Status Dashboard	3-6
4.	Exception & Investigation Queues Dashboards	4-1
4.1	Payments Queues Dashboard	4-1
4.2	Pending Queue Items Dashboard Summary.....	4-4
4.3	Maker Queue Dashboard for Pending Transactions	4-5
4.4	Authorizer Dashboard for Unauthorized Queue Actions	4-6
4.5	Missed SLA Queue Dashboard	4-6
5.	SEPA Dashboards	5-1
5.1	Recall Priority Dashboard.....	5-1
6.	SWIFT Dashboards	6-1
6.1	Outbound Payments Dashboard - Confirmations Received Status.....	6-1
	6.1.1 <i>Outbound Payment Dashboards Confirmation Received Status</i>	6-1
6.2	Inbound Payments Dashboard - Confirmations Sent Status	6-2
	6.2.1 <i>Inbound Payment Confirmation Sent Summary</i>	6-3
6.3	Outbound gpi Recall Dashboard	6-4
	6.3.1 <i>Outbound gpi Recall Dashboard</i>	6-4
6.4	Inbound gpi Recall Dashboard	6-5
	6.4.1 <i>Inbound gpi Recall Dashboard</i>	6-6

1. About this Manual

1.1 Introduction

This manual is designed to help you to quickly get familiar with the Dashboard module of Oracle Banking Payments. It takes you through the various stages in processing a Payments transaction.

1.2 Audience

This manual is intended for the following User Roles:

Role	Function
Payment Department Operators	Payments Transaction Input functions except Authorization.
Back Office Payment Department Operators	Payments related maintenances/Payment Transaction Input functions except Authorization
Payment Department Officers	Payments Maintenance/ Transaction Authorization
Bank's Financial Controller/ Collection Department Manager	Host level processing related setup for PM module and PM Dashboard/Query functions

1.3 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

1.4 Organization

This manual is organized into the following chapters.:

Chapter	Description
Chapter 1	<i>About this Manual</i> gives information on the intended audience. It also lists the various chapters covered in this User Manual.
Chapter 2	<i>Maintenance Screens</i> - This chapter helps you to get familiar with various Dashboard maintenances.
Chapter 3	<i>Transactions Dashboards</i> - This chapter helps you provide the details of Transaction Dashboards.
Chapter 4	<i>Exception & Investigation Queues Dashboards</i> - This chapter helps you to provide the details of Exception & Investigation Queues Dashboards.
Chapter 5	<i>SEPA Dashboards</i> - This chapter helps you to provide the details of SEPA Payments Dashboards.
Chapter 6	<i>SWIFT Dashboards</i> - This chapter helps you to provide the details of Cross-border / RTGS Payments Dashboards.

1.5 Glossary of Icons

This User Manual may refer to all or some of the following icons:

Icons	Function
	Exit
	Add row
	Delete row
	Option List

2. Maintenances

2.1 Network Cutoff Priority Maintenance

You can maintain the priority time limit for a Network based on the Network Cutoff. Payments Queues Dashboard Summary list the count of the transactions pending in queues for which Network cutoff is due within the priority window maintained below.

You can invoke the 'Network Cutoff Priority Maintenance' screen by typing 'PMDNCTPR' in the field at the top right corner of the application tool bar and clicking the adjoining arrow button. Click New button on the Application tool bar.

The screenshot shows the 'Network Cutoff Priority Maintenance' application window. At the top, there is a title bar with 'New' and 'Enter Query' buttons. Below the title bar, there are two input fields: 'Host Code' and 'Description'. The main area of the window contains a table with the following columns: 'Network Code', 'Network Description', 'Network Cutoff Time', and 'Priority Window (In Minutes)'. The table is currently empty, displaying 'No data to display.' Below the table, there is a pagination bar showing 'Page 1 (0 of 0 items)' and navigation buttons. At the bottom right of the window, there are 'Audit' and 'Exit' buttons.

Following fields gets defaulted with values:

- Host Code
- Description

Specify the following fields:

Network Code

Select the Network Code from the LOV.

Network Description

Displays the description of the selected network.

Payment Type

Select the payment type from the drop-down values. The options are:

- ACH
- Book Transfer
- Faster Payments
- US NACHA
- Cross Border
- RTGS
- IMPS

Network Cutoff Time

Displays the Cutoff Time maintained for the selected network.

Priority Window (In Minutes)

Select the cutoff time limit from the drop-down values. The drop-down contains time limit values from 30 to 120 minutes with an interval of 15 minutes. Default value is null.

2.2 Dashboard Priority Maintenance

You can maintain the priority limit monitor in the inbound Recall received ACH transaction which is not yet responded with Recall Acceptance or Reject. Transactions whose recall response due date gets breached within the window period maintained here are considered for the count in Dashboard priority maintenance.

The same maintenance can be used for maintaining the tracking days for Inbound Inquiry messages, which are not responded to yet.

You can invoke the 'Dashboard Priority Maintenances' screen by typing 'PMDRLTPR' in the field at the top right corner of the application toolbar and clicking the adjoining arrow button. Click New button on the Application toolbar.

SEPA Recall and Inquiry Dashboard Preferences

New Enter Query

Host Code * Description

Priority Window Details

Network Code *	Recall Response Days	Priority Window (In Days)	Inquiry Response Days	Inquiry Response Priority
No data to display.				

Page 1 (0 of 0 items) < 1 >

Audit Exit

Following fields gets defaulted with values:

- Host Code
- Description

Specify the following fields:

Network Code

Select the Network Code from the LOV.

Recall Response Days

Displays the recall response days of the selected network.

Priority Window (In Days)

Select the priority days from the drop-down values. The drop-down contains values from 0 to 10 days. Default value is null.

Note

On save, system validates that the priority days is less than or equal to Recall response days maintained for Inbound payments in Network Preferences.

Inquiry Response Days

Displays the inquiry response days of the selected network.

Inquiry Response Priority

Select the inquiry response priority days from the drop-down values. The drop-down contains values from 0 to 10 days. Default value is null.

2.2.1 Dashboard Priority Maintenance Summary

You can view the summary of dashboard priority using 'Dashboard Priority Maintenance Summary' screen. To invoke this screen, type 'PMSRLTPR' in the field at the top right corner of the application toolbar and click the adjoining arrow button.

SEPA Recall and Inquiry Dashboard Preferences Summary

Search Advanced Search Reset Clear All Records per page 15

Search (Case Sensitive)

Authorization Status Record Status Host Code

Search Results Lock Columns 0

No data to display.

Page 1 of 1

Exit

You can search for the dashboard priority using one or more of the following parameters:

- Authorization status
- Record status
- Host Code

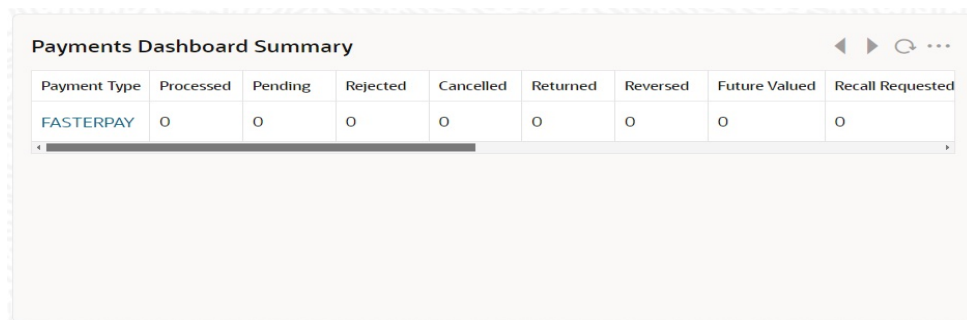
Once you have specified the search parameters, click 'Search' button. The system displays the records that match the search criteria. Double click a record to view the detailed dashboard priority maintenance screen.

3. Transactions Dashboards

3.1 Payments Status Dashboard

The Payments Dashboard screen provides the matrix of completed or under processing transactions that are in various statuses for the logged in host.

In this dashboard screen, you can view the total transaction count for each payment type across all branch codes under the logged in host code with their corresponding transaction statuses.



The screenshot shows a web interface titled "Payments Dashboard Summary". It contains a table with 9 columns: Payment Type, Processed, Pending, Rejected, Cancelled, Returned, Reversed, Future Valued, and Recall Requested. The first row of data shows "FASTERPAY" with counts of 0 for all other categories. Above the table are navigation icons: back, forward, refresh, and a menu icon. Below the table is a horizontal scrollbar.

Payment Type	Processed	Pending	Rejected	Cancelled	Returned	Reversed	Future Valued	Recall Requested
FASTERPAY	0	0	0	0	0	0	0	0

On the click on the **Refresh** button, the system refreshes the total count of transactions for the logged in host.

You can select and click any payment type to get a count for every network code and transaction type combination with the corresponding transaction status.

The following statuses are displayed in the dashboard:

- Liquidated
- Pending
- Rejected
- Returned
- Cancelled
- Reversed
- Future Valued
- Recall Requested
- Reversal Initiated
- Seized
- Return Initiated
- Return Seized
- Return Cancelled
- Reject Initiated
- Reject Seized
- Reject Cancelled

The transaction count is displayed for the following payment types:

- XBORDER (Cross Border)
- BOOK

- RTGS (RTGS FIN)
- ACH (SEPA Credit)
- DD (SEPA Direct Debits)
- FASTERPAY (SEPA Instant)
- FEDWIRE
- USACH Credit (US NACHA Credit)
- USACH Debit (US NACHA Debit)
- USRTP
- NEFT (India NEFT)
- India RTGS
- IMPS (India IMPS)
- SWIFTMX
- RTGSMX

From dashboard screen, it is possible to drill down to a particular transaction.

On clicking the link for a Payment type, system displays the Outgoing and Incoming transactions per Network code of the selected payment type in different statuses, in a separate window.

The screenshot shows the 'Payments Status Detail' window. At the top, there is a search bar for 'Payment Type' with 'RTGSMX' entered. Below this is a table with columns for various transaction statuses. The table has a single row of data for 'TISS-TZS' with the following values: OutGoing, Pacs.008, 0, 1, 0, 0, 6, 0, 0, 0, 0, 0, 0. Below the table, there is a 'Status' dropdown menu set to 'Pending' and a 'View' button. The page number is '1 of 1' and there are navigation arrows.

Network	Transaction Type	Message Type	Processed	Pending	Rejected	Returned	Cancelled	Reversed	Future Valued	Recall Requested	Reversal Initiated	Seized	Ret
☒	TISS-TZS	OutGoing	Pacs.008	0	1	0	0	6	0	0	0	0	0

Page 1 of 1 (1 of 1 items) | < 1 > |

Status: Pending
View

Exit

Note

- On Payment Status Detail sub-screen, the message types 'camt.050' is available in the Message Type field
- Payment Return (pacs.004) transactions count is displayed under the Return Initiated column present on Payment Dashboard Summary screen.
- Message Type' is applicable for CBPRPlus / TARGET2 ISO payment types.

Select the row for which further drill down is required and provide the status in the Status field. Click the View button and the related transaction summary screen is opened that lists the transactions in the queried status:

RTGS ISO Outbound FI to FI Customer Credit Transfer View Summary

Search Advanced Search Reset Clear All Records per page 15

Search (Case Sensitive)

Transaction Reference No	Transaction Status	Queue Code
Network Code	Transfer Currency	Transfer Amount
Booking Date	Requested Execution Date	Activation Date
Transaction Branch	Source Code	Instruction Identification
End to End Identification	Transaction Identification	Clearing System Reference
FX Reference Number	File Reference Number	Customer Number
Debtor Account Number	Creditor Account Number	Recall Status
PSD Handling Required	PSD Country Option	PSD Currency Option
Template ID	SSI Label	Source Reference Number

Search Results Lock Columns 0

☐	Transaction Reference No	Transaction Status	Queue Code	Network Code	Transfer Currency	Transfer Amount	Booking Date	Requested Execution Date	Activation Date	Transaction Bran
--------------------------	--------------------------	--------------------	------------	--------------	-------------------	-----------------	--------------	--------------------------	-----------------	------------------

No data to display.

Page 1 Of 1 < >

Cancel Request Generate Confirmation Exit

Note

- Auto-refresh feature is not available. You must click on the Refresh button to refresh the screen.
- The count will be displayed as 'zero' if there are no transactions for a specific transaction type and status combination.

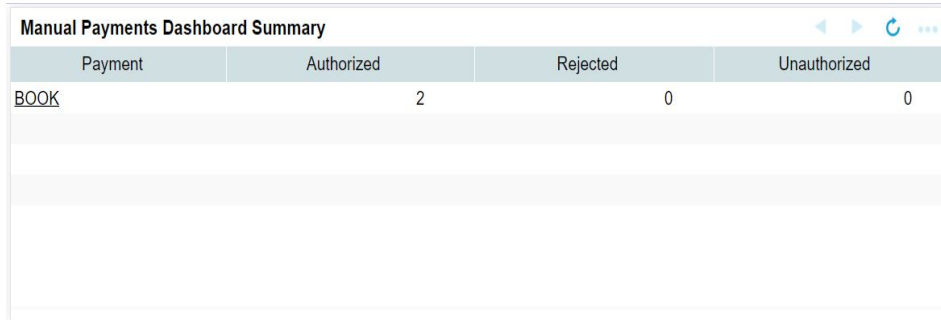
The following statuses indicates the corresponding details:

Action	Description
Liquidated	Displays the total count of transactions for a specific network code and transaction type combination, which are completed successfully and dispatched to Network for the specified branch code.
Pending	Displays the count of transactions for a specific network code and transaction type combination which are authorized and pending in progress, but are not currently present in any of the Exception Queues.
Rejected	Displays the count of transactions that are marked with transaction status as 'Rejected' or "Network Rejected".
Returned	Displays the count of transactions that are marked with transaction status as 'Returned'.
Recall Requested	Displays the count of transactions for which Recall is requested but not yet approved or rejected.
Reversed	Displays the count of transactions for a specific network code and transaction type combination with Transaction status as 'Reversed'.
R Initiated	Displays the count of transactions whose reversal transaction are pending in Exception Queues.
Future Valued	Displays the count of future valued transactions that are booked in the system and marked for future dated processing.

3.2 Manual Payments Dashboard

The Manual Payments Dashboard screen displays the transaction count of transactions booked manually by various Authorization Statuses and Payment types.

In this dashboard screen, you can view the total transaction count for each payment type across all branch codes under the logged in host code with their corresponding transaction statuses.



The screenshot shows a web application interface titled "Manual Payments Dashboard Summary". It features a table with four columns: "Payment", "Authorized", "Rejected", and "Unauthorized". The first row of data shows "BOOK" under the "Payment" column, with counts of 2, 0, and 0 for the other three columns respectively. Above the table, there are navigation icons: a left arrow, a right arrow, a refresh icon, and a menu icon (three dots).

Payment	Authorized	Rejected	Unauthorized
BOOK	2	0	0

On the click on the **Refresh** button, the system refreshes the total count of transactions for the logged in host.

You can select and click any payment type to get a count for every network code and transaction type combination with the corresponding transaction status.

The following statuses are displayed in the dashboard:

- Authorized
- Rejected
- Unauthorized

The transaction count is displayed for the following payment types:

- ACH (SEPA CT)
- BOOK
- RTGS
- Cross Border
- DD (SEPA DD)
- ACHCT
- ACHDD
- US Fedwire
- US NACHA CT
- US NACHA DD

The following statuses indicates the corresponding details:

Action	Description
Authorized	Displays the count of authorized transactions for a specific network code and transaction type combination.
Unauthor-ized	Displays the count of unauthorized transactions for a specific network code and transaction type combination.

Action	Description
Rejected	Displays the count of transactions that are marked with contract status as 'Rejected' or "Network Rejected".

3.3 Maker Dashboard for Payments

This Dashboard lists the payments booked on Current Date where the Maker of the payments is the logged-in user:



The screenshot shows a dashboard titled "Maker Dashboard for Payments". It features a table with four columns: "Network", "Unauthorized", "Authorized", and "Rejected". The "Network" column contains several rows of data, each starting with a hyphen (-). The other columns are currently empty. The dashboard includes navigation icons (back, forward, refresh, and menu) in the top right corner.

Network	Unauthorized	Authorized	Rejected
-			
-			
-			
-			
-			
-			

The following transaction types are considered:

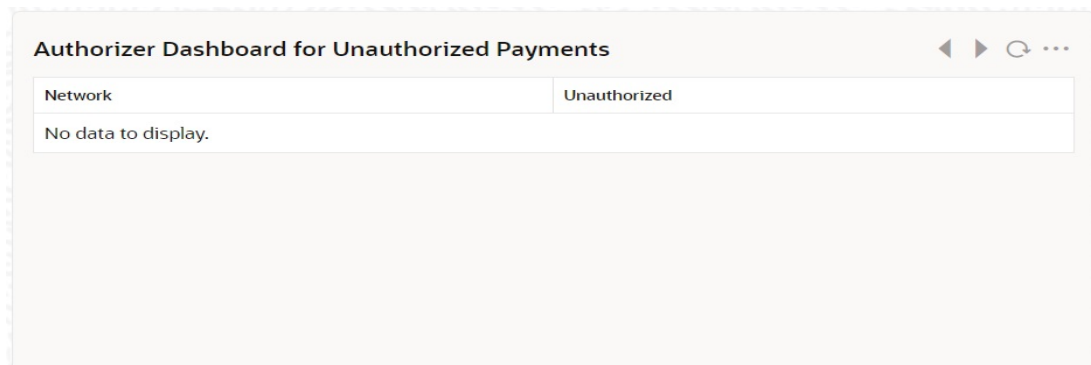
- Outgoing
- Incoming
- Reversals

Number of Payments are listed based on the Network and Authorization status. The following Authorization statuses are considered:

- Unauthorized
- Authorized
- Rejected

3.4 Authorizer Dashboard for Unauthorized Payments

This Dashboard lists the payments in 'Unauthorized' status which are booked on current date:



The screenshot shows a dashboard titled "Authorizer Dashboard for Unauthorized Payments". It features a table with two columns: "Network" and "Unauthorized". The "Network" column contains the text "No data to display." The "Unauthorized" column is empty. The dashboard includes navigation icons (back, forward, refresh, and menu) in the top right corner.

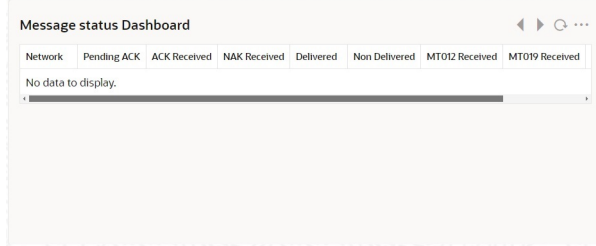
Network	Unauthorized
No data to display.	

The transaction is counted only if

- It is in unauthorized status
- The logged-in user has access to Authorize operation for that function ID
- Transaction Amount is less than or equal to the User Authorization Limit allowed for the transaction (based on PMDUSRLT if record is available, else based on PMDROLLT)

3.5 Message Status Dashboard

The Message Status Dashboard screen provides the details of the SWIFT/RTGS transactions and message statuses count only for the logged in host.



On the click on the **Refresh** button, the system refreshes the total count of transactions and message statuses for the logged in host.

Dashboard lists the number of messages based on the:

- ACK/NAK received
- Delivery Notification Received
- RTGS Funding Notification

The following statuses are displayed Network-Wise:

- Pending ACK - Acknowledgement not yet received from SWIFT
- ACK Received
- NAK received
- Delivered - On receiving MT 011 delivery notification
- Non-delivered - MT 010 Non –delivery warning is received
- MT 012 Received - Funding notification received from SWIFT for RTGS messages sent
- MT 019 Received - Abort Notification received for RTGS message sent
- Notification Pending -Yet to receive MT 012 / MT 019 notification for RTGS message sent

On selecting a row, a detailed screen gets opened and the user can select the status for which the list of messages to be viewed.

Based on the status selected, Outbound Message Browser screen gets opened with related messages displayed.

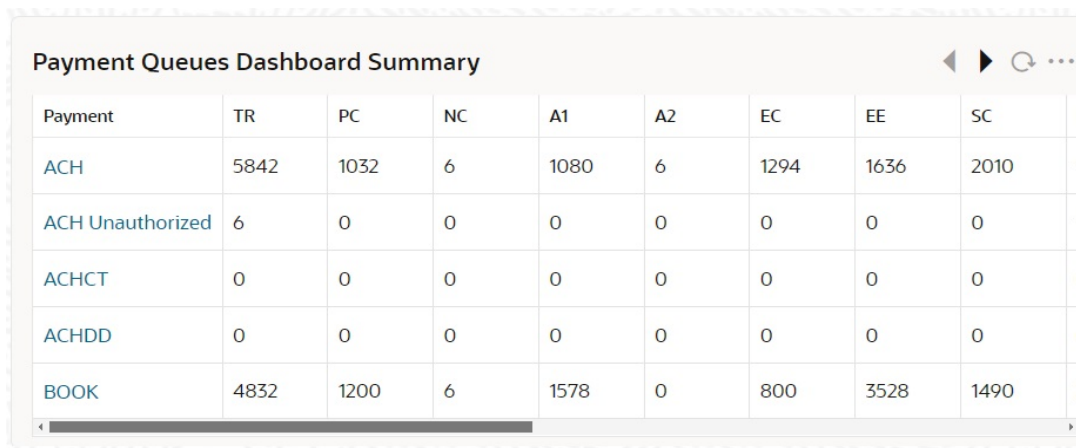
4. Exception & Investigation Queues Dashboards

4.1 Payments Queues Dashboard

The Payments Dashboard screen provides the count of Total or Unauthorized transactions held in various exceptional queues of the logged in host code.

The Payments Queues Dashboard Summary lists:

- Payment Type Total – Count of transactions pending in different Exception Queues.
- Payment Type Unauthorized – Count of transactions held in Exception Queues for authorization for any queue action initiated.



Payment	TR	PC	NC	A1	A2	EC	EE	SC
ACH	5842	1032	6	1080	6	1294	1636	2010
ACH Unauthorized	6	0	0	0	0	0	0	0
ACHCT	0	0	0	0	0	0	0	0
ACHDD	0	0	0	0	0	0	0	0
BOOK	4832	1200	6	1578	0	800	3528	1490

The following are the payment types considered for Total and unauthorized transactions count:

- XBORDER (Cross Border)
- BOOK
- RTGS (RTGS FIN)
- ACH (SEPA Credit)
- DD (SEPA Direct Debits)
- FASTERPAY (SEPA Instant)
- FEDWIRE
- USACH Credit (US NACHA Credit)
- USACH Debit (US NACHA Debit)
- USRTP
- NEFT (India NEFT)
- India RTGS
- IMPS (India IMPS)

On the click on the Refresh button, the system refreshes the total count of payment transactions for each payment type.

You can select and click any payment type to get a count for every network code and

transaction type combination with the corresponding exception status.

The screenshot shows the 'Payments Queues Detail' interface. At the top, there's a search bar for 'Payment Type' with 'ACH' entered. Below is a table with multiple columns representing different queues and transaction details. The first row is selected, showing 'STEP2' as the Transaction Type, 'Incoming' as the direction, and '1418' as the Repair Queue value. Other columns show counts for various queues like Processing Cutoff, Network Cutoff, Auth1, Auth2, ECA, External Exchange Rate, Sanctions, and Business. At the bottom, there's a 'Queue' dropdown menu currently set to 'Repair Queue' and a 'View' button.

Select a particular row for which further drill down is required and provide the queue name and click the View button. The particular Queue opens with the list of transactions applicable for the row selected.

The screenshot shows the 'Repair Queue' interface. It has a search bar at the top with options for 'Search', 'Advanced Search', 'Reset', and 'Clear All'. Below the search bar is a 'Search (Case Sensitive)' section with various filters including Queue Reference Number, Transaction Reference Number, Network Code, Host Code, Queue Status, Transaction Type, Transaction Branch, Transfer Currency, Transfer Amount, File Reference, Customer Number, Error Code, Activation Date, Company ID, Verification Status, Repair Reason, Source Code, Queue Action, Batch ID, Network Type Code, Authorization Status, Source Reference Number, Banking Priority, and Customer Priority. Below the search filters is a 'Search Results' section with a table showing columns: Queue Reference Number, Transaction Reference Number, Network Code, Host Code, Queue Status, Transaction Type, Transaction Branch, Transfer Currency, Transfer Amount, and File Reference. The results section currently displays 'No data to display.' At the bottom, there are buttons for 'Repair', 'Cancel', 'Authorize', 'Verify', 'Delete', 'Reject', 'View Queue Action', and 'View Transaction'.

The following queues are available in the dashboard:

Queue Code	Name of Queue	Description
TR	Repair Queue	Displays the total count of transactions for a specific network code and transaction type combination that are in Repair Queue for the logged in host code.
BO	Business Override Queue	Displays the total count of transactions for a specific network code and transaction type combination, which are in Business Override Queue for the logged in host code.
PE	Process Exception Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Process Exception Queue for the logged in host.

PC	Processing Cut-off Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Processing Cut Off Queue for the
NC	Network Post cut off Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Network Cut Off Queue for the logged in host.
AL	Auth Limit 1 and 2 Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Auth 1 and Auth 2 limit for the logged in
EC	ECA	Displays the count of transactions for a specific network code and transaction type combination which are in ECA Queue for the logged in host.
EA	EAC	Displays the count of transactions for a specific network code and transaction type combination which are in EAC Queue for the logged in host.
EE	Exchange Rate Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Exchange Rate Queue for the logged in host.
SC	Sanction Check Queue	Displays the count of transactions for a specific network code and transaction type combination which are in Sanctions Queue for the logged in host.
FC	FX Unwind Queue	Displays the number of pending transactions in the FX Unwind Queue for the logged in Host.
FV	Warehouse Queue	Displays the number of pending transactions in the Warehouse Queue for the logged in host.
SI	Standing Instruction Queue	Displays the number of pending transactions in the Standing Instruction Queue for the logged in host.
EQ	EU Payer Queue	Display the number of pending transactions in the EU Payer Queue for the logged in host.
NS	Non STP	Display the number of pending transactions in the Non STP Queue for the logged in host.
IR	Inbound Cancellation Request Queue	Display the number of pending transactions in the Inbound Cancellation Request Queue for the logged in host.

Note

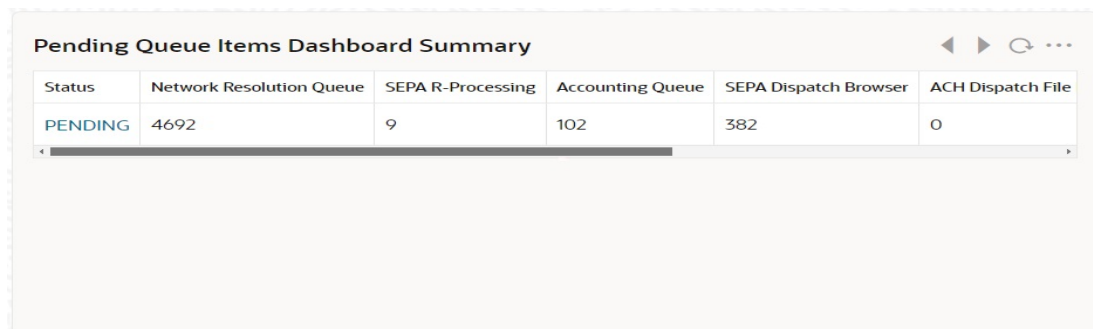
- Auto-refresh feature is not available. You must click on the Refresh button to refresh the screen.
 - The count will be displayed as 'zero' if there are no transactions for a specific transaction type and status combination.
 -
-

4.2 Pending Queue Items Dashboard Summary

The Pending Queue Items Dashboard Summary screen provides the list of transactions pending in message processing Queues across all branch codes under the logged in host code

The following queues are available in the dashboard:

- Network Resolution Queue
- SEPA R-Processing Queue
- Accounting Queue
- SEPA Dispatch Browser
- ACH Dispatch File Browser
- STP Queue
- ACH R Processing Queue
- Incoming Unmatched Queue



Status	Network Resolution Queue	SEPA R-Processing	Accounting Queue	SEPA Dispatch Browser	ACH Dispatch File
PENDING	4692	9	102	382	0

On the click on the Refresh button, the system refreshes the total count of pending transactions.

Pending Queue Items Dashboard

Enter Query

Current Status: PENDING

Current Status	Network Resolution Queue	SEPA R-Processing	Accounting Queue	SEPA Dispatch Browser	ACH Dispatch File Browser	STP Queue	ACH R Processing Queue	Incoming Unmatched Queue
PENDING	25	0	23	0	0	1	0	

Page 1 of 1 (1 of 1 items) | < < 1 > > |

Queue: Network Resolution Queue

View

Select a particular row for which further drill down is required and provide the queue name and click the View button. The particular Queue opens with the list of transactions applicable for the row selected.

4.3 Maker Queue Dashboard for Pending Transactions

This Dashboard is available for transactions pending in Exception Queues for which no queue action is initiated yet. The transaction is counted only if the user has access for any of the queue actions other than Authorize /Verify/Reject.

Maker Queue Dashboard for Pending Transactions

Network	TR	PC	NC	A1	A2	EC	EE	SC	BO
No data to display.									

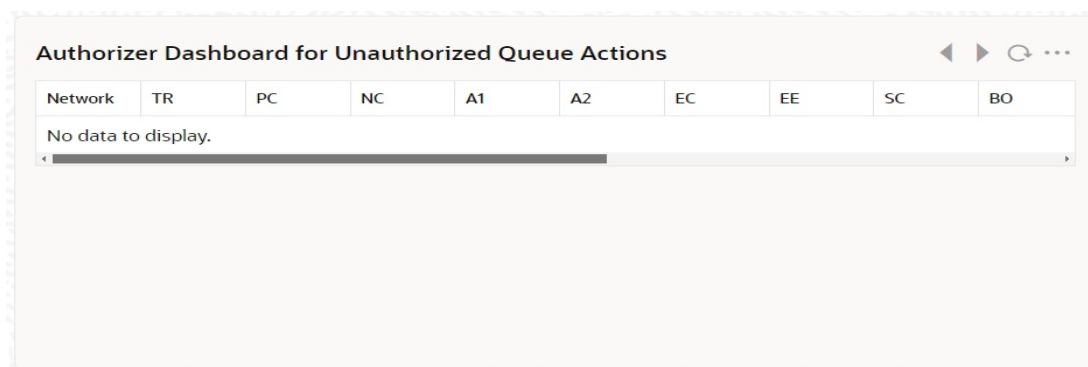
The transaction is counted if:

- No queue action is initiated yet for the transaction
- The logged-in user has access to Queue and any of the Queue actions except Authorize/Verify/Reject (based on PMDUSRQA, if available; else based on PMDROLQA)
- No Queue user restriction is applicable for the User (Based on PMDUSRQR if available; else PMDDROLQR)
- Transaction Amount is less than or equal to the User Input Limit allowed for the transaction (PMDUSERLT if maintained; else PMDROLLT)

4.4 Authorizer Dashboard for Unauthorized Queue Actions

The Queue record is counted for this Dashboard only if:

- A queue action is in unauthorized status.
- The logged-in user has access to Authorize action for that Queue (based on PMDUSRQA, if available; else based on PMDROLQA).
- No Queue user restriction is applicable for the Authorizer (Based on PMDUSRQR if available; else PMDDROLQR).
- Transaction Amount is less than or equal to the User Authorization Limit allowed for the transaction (PMDUSERLT if maintained; else PMDROLLT).

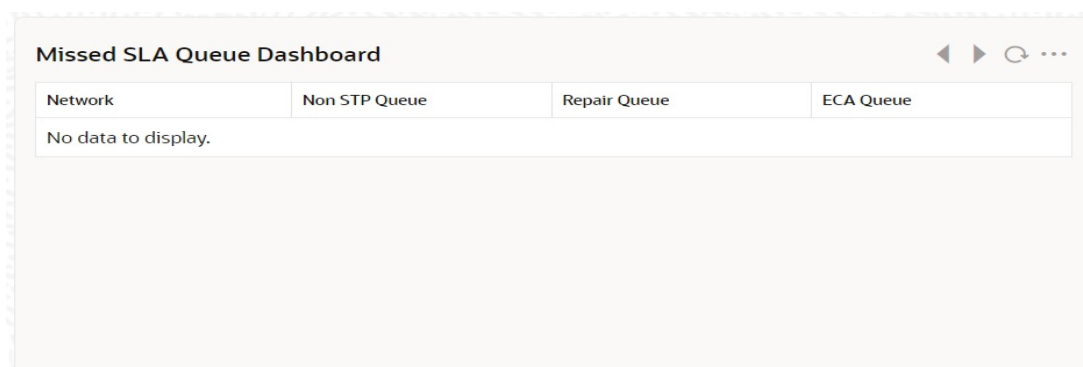


Network	TR	PC	NC	A1	A2	EC	EE	SC	BO
No data to display.									

4.5 Missed SLA Queue Dashboard

'Missed SLA Queue Dashboard' is provided to list the transactions which are pending in Non STP Queue, Repair queue & ECA Queue for which the time limit stipulated in Customer Preferences is breached. For this, the system considers the difference between the Payment request received time and current time.

Number of Payments are listed based on the Network for each queue:



Network	Non STP Queue	Repair Queue	ECA Queue
No data to display.			

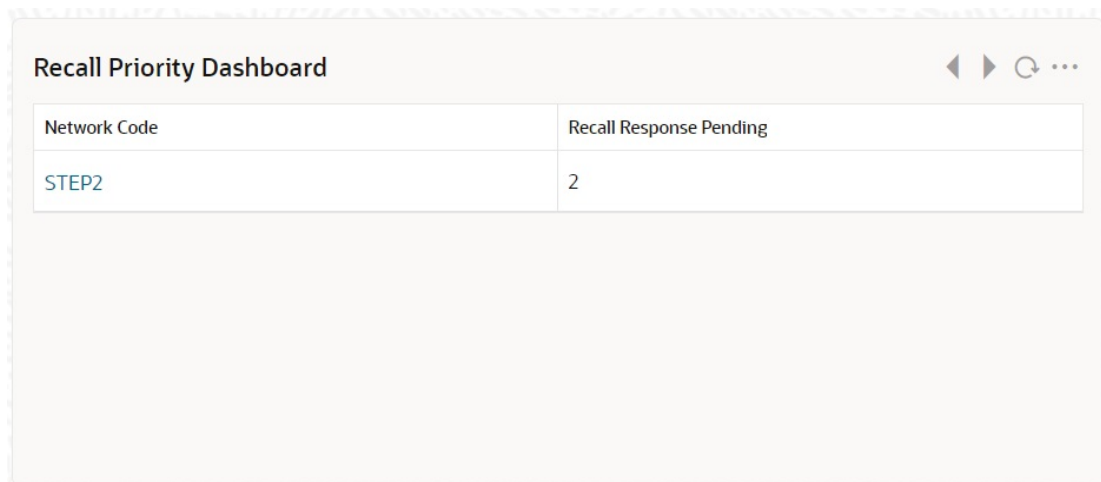
On the click on the Refresh button, the system refreshes the total count of pending Inbound ACH transactions.

5. SEPA Dashboards

5.1 Recall Priority Dashboard

The Recall Priority Dashboard screen provides the list of pending Inbound ACH transactions, yet to be responded with acceptance or rejection of recall received.

This dashboard displays the count of all Inbound ACH transactions which are in recall requested status whose recall response due date gets breached within in the priority days maintained in Dashboard Priority Maintenance (PMDRLTPR) screen.

A screenshot of the 'Recall Priority Dashboard' interface. The dashboard has a title bar with the text 'Recall Priority Dashboard' and navigation icons (back, forward, refresh, and a menu). Below the title bar is a table with two columns: 'Network Code' and 'Recall Response Pending'. The table contains one data row with the values 'STEP2' and '2'.

Network Code	Recall Response Pending
STEP2	2

On the click on the Refresh button, the system refreshes the total count of pending Inbound ACH transactions.

6. SWIFT Dashboards

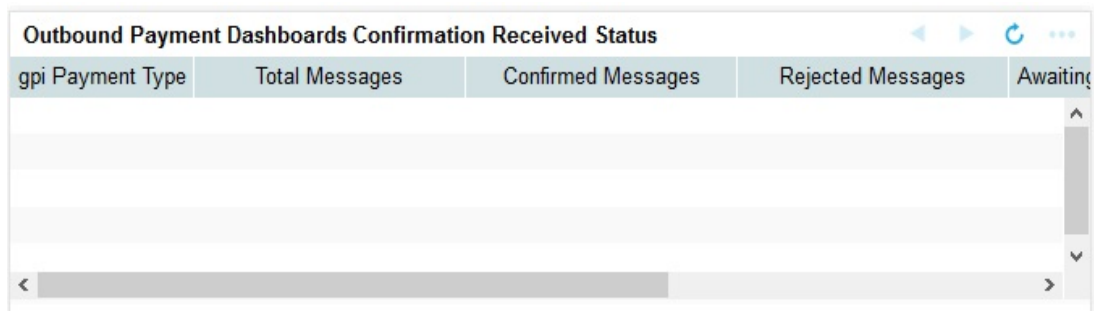
6.1 Outbound Payments Dashboard - Confirmations Received Status

This dashboard displays the count of Outbound originated gCCT/gCOV payments by various confirmation statuses. The criteria for considering the gCCT/gCOV payments are as below.

- Outbound Cross Border/RTGS Customer Transfer/Cover Transfer type payments
- Payment level 'gpi Agent' flag is 'Yes'
- Originated payments SWIFT / Fedwire pass-through flag is No

This dashboard displays the transaction data for last 2 calendar days.

6.1.1 Outbound Payment Dashboards Confirmation Received Status



gpi Payment Type	Total Messages	Confirmed Messages	Rejected Messages	Awaiting Confirmation
------------------	----------------	--------------------	-------------------	-----------------------

gpi Payment Type

Values listed are gCCT & gCOV.

Total Messages

Count of gCCT/gCOV payments (Transaction Status is processed / reversed).

Confirmed Messages

For gCCT payments - Count of payments with latest gCCT confirmation status as Credit Confirmed (ACCC or ACSC).

For gCOV payments - Count of payments with confirmation status as Credit Confirmed (Status code received in the last gCOV confirmation is ACCC or ACSC).

Rejected Messages

For gCCT payments - Count of payments with latest gCCT confirmation status as Reject Confirmed (RJCT).

For gCOV payments - Count of payments with confirmation status as Reject Confirmed (RJCT).

Awaiting any Confirmation

For gCCT payments - Count of payments no confirmation message received so far.

For gCOV payments - Count of payments for which no confirmation message received so far.

Interim Confirmations

For gCCT payments - Count of payments with latest confirmation status as Pending (ACSP).

For gCOV payments - Count of payments with latest confirmation status as Pending (ACSP).

Once user clicks on the payment type, Outbound Payments Dashboard Detailed - Confirmations Received Status screen is displayed.

6.1.1.1 Outbound Payments Dashboard Detailed - Confirmations Received Status

You can change the number of days and click on Populate button to view gCCT/gCOV transactions count for more than 2 calendar days. (e.g. If number of days is provided as 5 then dashboard displays the count of last 5 days after clicking Populate button)

Confirmation Status field displays the status as Confirmed Messages, Rejected Messages, Awaiting any Confirmation and Interim Confirmations.

Outbound Payments Dashboard Detailed Confirmation Received Status

Enter Query

Payment Type Number Of Days

☐ Payment Type	Total Messages	Confirmed Messages	Rejected Messages	Awaiting Any Confirmations	Interim Confirmations
No data to display.					

Page 1 (0 of 0 Items) | < 1 >

Confirmation Status

Exit

On selecting any of the status and clicking View button, you are redirected to Outbound Cross Border Payments View Summary (PXSOVIEW) screen with prefiltered transaction details.

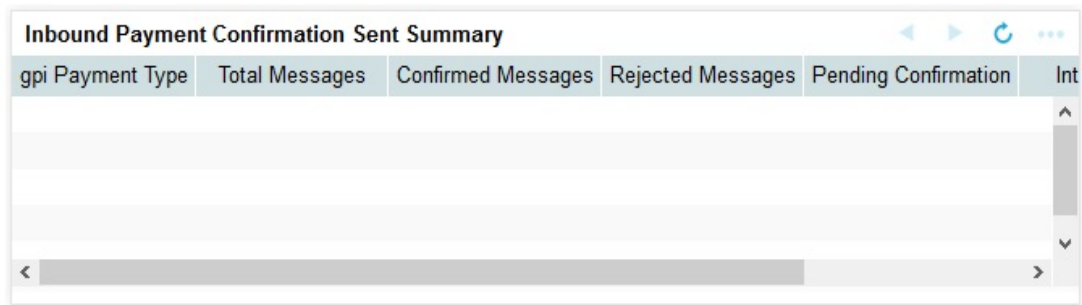
6.2 Inbound Payments Dashboard - Confirmations Sent Status

This dashboard displays the count of Inbound and Pass-through gCCT/gCOV transactions / messages by various confirmation statuses.

- Inbound & Pass-through Cross Border/RTGS Customer Transfer/Cover Transfer type payments
- Payment level 'gpi Agent' flag is 'Yes'

Dashboard displays the count for last 2 calendar days by default.

6.2.1 Inbound Payment Confirmation Sent Summary



gpi Payment Type	Total Messages	Confirmed Messages	Rejected Messages	Pending Confirmation	Int

gpi Payment Type

Values are listed as follows:

- gCCT Inbound Transactions
- gCCT Pass-through Transactions
- gCOV Inbound Transactions
- gCOV Pass-through Transactions
- gCCT Inbound Messages
- gCOV Inbound Messages

Total Messages

Count of gCCT Inbound Transactions, gCCT Pass-through Transactions, gCOV Inbound Transactions, & gCOV Pass-through Transactions, gCCT Inbound Messages & gCOV Inbound Messages

Confirmed Messages

Count of payments for which Credit confirmation has been sent out.

Rejected Messages

Count of payments for which Credit confirmation has been sent out.

Pending Confirmations

Count of payments for which no confirmation has been sent out so far.

Interim Confirmations

Count of payments for which an interim confirmation has been sent out.

Once user clicks on the payment type, Inbound Payments Dashboard Detailed - Confirmations Sent Status screen is displayed.

6.2.1.1 Inbound Payments Dashboard Detailed - Confirmations Sent Status

You can change the number of days and click on Populate button to view transaction data of more than 2 calendar days. (e.g. If number of days is provided as 5 then dashboard displays the transaction of last 5 days which are pending confirmation after clicking Populate button)

Confirmation Status field displays the status as Confirmed Messages, Rejected Messages, Pending Confirmation and Interim Confirmations.

Inbound Payments Dashboard Detailed Confirmation Sent Status

Enter Query

gpi Payment Type Number Of Days

Populate

☐ gpi Payment Type	Total Messages	Confirmed Messages	Rejected Messages	Awaiting Any Confirmations	Interim Confirmations
No data to display.					

Page 1 (0 of 0 items) | < 1 >

Confirmation Sent Status Total Messages

View

Exit

You are redirected to Outbound Cross Border Payments View Summary (PXSOVIEW) screen with prefiltered transaction details for the gCCT Pass-through Transactions & gCOV Pass-through Transactions.

You are redirected to Inbound Cross Border Payments View Summary (PXSIVIEW) screen with prefiltered transaction details for the gCCT Inbound Transactions & gCOV Inbound Transactions.

You are redirected to Incoming Swift Payment View Summary (PSSIVIEW) screen with prefiltered transaction details for the gCCT Inbound Messages & gCOV Inbound Messages.

6.3 Outbound gpi Recall Dashboard

This dashboard displays the count of Outbound gpi Recall messages sent out by various recall response statuses for last 10 calendar days by default.

6.3.1 Outbound gpi Recall Dashboard

Outbound gpi Recall Dashboard				
Payment	Total Messages	Confirmed Messages	Rejected Messages	Awaiting Any C

Total Messages

Count of all gSRP requests sent out in the last 10 days

- Gpi Agent is 'Yes'
- Recall Status is not blank

Confirmed Messages

Count of gpi Recalls for which Accept response is received. i.e Recall response status is Recall Accepted.

Rejected Messages

Count of gpi Recalls for which Reject response is received. i.e Recall response status is Recall Rejected.

Awaiting any Confirmation

Count of gpi Recalls for which no recall response is received so far.

Interim Confirmation

Count of gpi Recalls for which an Interim recall response is received.

Once user clicks on the payment type, Outbound gpi Recall Dashboard Detailed screen is displayed.

6.3.1.1 Outbound gpi Recall Dashboard Detailed

You can change the number of days and click on Populate button to view transaction data of more than 10 calendar days. (e.g. If number of days is provided as 20 then dashboard displays the transaction of last 20 days which are pending confirmation after clicking Populate button)

Recall Response Status field displays the status as Confirmed Messages, Rejected Messages, Awaiting any Confirmation and Interim Confirmations.

Outbound gpi Recall Dashboard Detailed

Enter Query

Payment Type Number Of Days

☐ Payment Type	Total Messages	Confirmed Messages	Rejected Messages	Awaiting Any Confirmations	Interim Confirmations
No data to display.					
Page 1 (0 of 0 items) < 1 >					

Recall Status: Total Messages

Exit

On selecting any of the status and clicking View button you are redirected to Outbound Cross Border Payments View Summary (PXSOVIEW) screen with prefiltered transaction details.

6.4 Inbound gpi Recall Dashboard

This dashboard displays the count of Inbound gpi Recalls received. Dashboard displays the transaction that are pending confirmation.

This Dashboard displays transaction data for last 10 calendar days by default.

6.4.1 Inbound gpi Recall Dashboard

[illegible]

Total Messages

Count of gpi Recalls received

Confirmed Messages

Count of gpi Recalls for which Accept response sent out (i.e. Last Response Action "Accepted")

Rejected Messages

Count of gpi Recalls for which Reject response sent out (i.e. Last Response Action "Rejected")

Pending Confirmation

Count of gpi Recalls for which no recall response message sent out (i.e. Last Response Action is Null or any other value (i.e. apart from "Interim", "Accepted", "Rejected"))

Interim Confirmation

Count of gpi Recalls for which an Interim response sent out (i.e. Last Response Action "Interim")

Once user clicks on the payment type, Inbound gpi Recall Dashboard Detailed screen is displayed.

6.4.1.1 Inbound gpi Recall Dashboard Detailed

You can change the number of days and click on Populate button to view transaction data of more than 10 calendar days. (e.g. If number of days is provided as 20 then dashboard displays the transaction of last 20 days which are pending confirmation after clicking Populate button)

Recall Response Status field displays the status as Confirmed Messages, Rejected Messages, Pending Confirmation and Interim Confirmations.

Inbound gpi Recall Dashboard Detailed

Enter Query

Payment Type

Number Of Days

Populate

Payment Type

Total Messages

Confirmed Messages

Rejected Messages

Awaiting Any Confirmations

Interim Confirmations

No data to display.

Page 1 (0 of 0 items) |< 1 >|

Recall Status

Total Messages

View

Exit

On selecting any of the status and clicking View button you are redirected to Inbound Cancellation Browser (PXSICLBR) screen with pre-filtered transaction details.