

Oracle Fusion Cloud Applications Suite

Known Issues for Oracle Transactional Business Intelligence

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Known Issues

Learn now about the issues you may encounter when using Oracle Transactional Business Intelligence, and how to work around them.

Topics:

- [Documentation Accessibility](#)
- [General Issues and Workarounds](#)
- [Analyses and Dashboards Issues and Workarounds](#)
- [Publisher Reports Issues and Workarounds](#)

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

Access to Oracle Support

Oracle customer access to and use of Oracle support services will be pursuant to the terms and conditions specified in their Oracle order for the applicable services.

General Issues and Workarounds

Some features and functions don't work as expected.

Topics:

- [Renamed Users Can't Access Their Custom Reports](#)
- [BI Composer Unavailable in SSL Configuration](#)
- [Change in getAccounts\(\) API](#)

Renamed Users Can't Access Their Custom Reports

Users might find that if their administrator has renamed their account, then they can't access reports they created in My Folders using the previous user name.

The system considers the renamed user as a new user without the specific permissions granted to the previous user name.

To work around this issue as an administrator:

1. Ask the user to log into the renamed account and to copy the content in the My Folders area of that account to the Shared Folders/Custom folder as a backup.
2. Contact Oracle Support to request that they move the custom reports that were created under the previous user name to the account for the renamed user.

Applies to: 25(A,B), 24(C,D)

BI Composer Unavailable in SSL Configuration

If your system is running with an SSL configuration, then you can't use BI Composer functionality.

This issue has no workaround.

Applies to: 25(A,B), 24(C,D)

Change in getAccounts() API

The getAccounts() API has changed to allow only full name search.

The getAccounts() API fails if you use the asterisk character (*) in the query.

Specify the full name of the user when you use the getAccounts() API for searching user accounts (for example, LDAP users or application roles).

Applies to: 25(A,B), 24(C,D)

Analyses and Dashboards Issues and Workarounds

This section describes issues and workarounds for analyses and dashboards.

Topics

- [Archiving and Unarchiving Dashboards Loses Links for Analyses](#)
- [Prompt Value Reset to All Column Values](#)
- [MonthName Function Returns Month Number](#)

Archiving and Unarchiving Dashboards Loses Links for Analyses

When you archive a dashboard and unarchive it on another environment, you might notice that some or all links below analyses on that dashboard are missing.

To work around this issue, ensure that the catalog folders and objects on the destination environment match the structure on the original environment.

Applies to: 25(A,B), 24(C,D)

Prompt Value Reset to All Column Values

You can create prompts and make every prompt dependent on all other prompts.

When you then select a value in a prompt, the query for each prompt is recreated. You might find that the previously selected value of some prompts is reset to "All Column Values," and the query returns no results.

To work around this issue, don't make all prompts dependent on each other.

Applies to: 25(A,B), 24(C,D)

MonthName Function Returns Month Number

In Oracle Transactional Business Intelligence, the MonthName function returns the numeric value for a month, for example 7 for July or 11 for November, instead of the month name.

To work around this issue, use custom format strings to apply formatting.

Applies to: 25(A,B), 24(C,D)

Publisher Reports Issues and Workarounds

This section describes issues and workarounds for Publisher reports.

Topics:

- [ScheduleReport\(\) Requests Fail](#)
- [getReportData\(\) Requests Fail](#)
- [Some Publisher Reports With Parameters Fail to Run](#)
- [downloadReportDataChunk\(\) Method of PublicReportService Fails](#)
- [Data Model Based on a CSV File Doesn't Display Data](#)
- [Dynamic Date Overwrites User Input Date in Recurring Job](#)
- [Custom Content Server \(UCM\) Connection Not Working](#)
- [Can't Scan the Barcode Generated in Publisher Reports](#)

ScheduleReport() Requests Fail

You might encounter an issue only if you've upgraded from an earlier version and had removed the `<item></item>` tags from the `scheduleReport` requests.

The `<item></item>` tags are allowed in the `scheduleReport` request. Edit your `scheduleReport` requests to add the `<item></item>` tags required in sections such as the `deliveryChannels` and `parameterNameValues` sections.

For example, if you had removed the `<item></item>` tags from the `parameterNameValues` section of the `scheduleReport` requests:

```
<sch:scheduleReport>
  <scheduleRequest>
    <reportRequest>
      <attributeCalendar>GREGORIAN</attributeCalendar>
      <attributeFormat>XML</attributeFormat>
      <parameterNameValues>
        <listOfParamNameValues>
          <name>lLookupType</name>
          <values>
            1972 SIC
          </values>
        </listOfParamNameValues>
        <listOfParamNameValues>
          <name>lLookupCode</name>
          <values>
            0212
          </values>
        </listOfParamNameValues>
      </parameterNameValues>
      <reportAbsolutePath>/Custom/XYZ/
      FndLookupsRptWithParam.xdo</reportAbsolutePath>
    </reportRequest>
    <userJobName>LMCFndLookupsParamTest4</userJobName>
  </scheduleRequest>
</sch:scheduleReport>
```

Change the code similar to the following to add the `<item></item>` tags:

```
<sch:scheduleReport>
  <scheduleRequest>
    <reportRequest>
      <attributeCalendar>GREGORIAN</attributeCalendar>
      <attributeFormat>XML</attributeFormat>
      <parameterNameValues>
        <item>
          <name>lLookupType</name>
          <values>
            <item>1972 SIC</item>
          </values>
        </item>
        <item>
          <name>lLookupCode</name>
          <values>
            <item>0212</item>
          </values>
        </item>
      </parameterNameValues>
      <reportAbsolutePath>/Custom/XYZ/
      FndLookupsRptWithParam.xdo</reportAbsolutePath>
    </reportRequest>
    <userJobName>LMCFndLookupsParamTest4</userJobName>
  </scheduleRequest>
</sch:scheduleReport>
```

```

        <name>lLookupCode</name>
        <values>
            <item>0212</item>
        </values>
    </item>
</parameterNameValues>
<reportAbsolutePath>/Custom/XYZ/
FndLookupsRptWithParam.xdo</reportAbsolutePath>
</reportRequest>
<userJobName>LMCFndLookupsParamTest1</userJobName>
</scheduleRequest>
</sch:scheduleReport>

```

Applies to: 25(A,B), 24(C,D)

getReportData() Requests Fail

You might encounter an issue only if you've upgraded from an earlier version and had removed the `<item></item>` tags from the `getReportData` requests.

The `<item></item>` tags are allowed in the `getReportData` request. Edit your `getReportData` requests to add the `<item></item>` tags required in the `reportValues` section.

For example, if you renamed `<item></item>` tags to `ValidateReportParameters` in the `reportValues` section, the `getReportData` request might not return the correct response.

```

<soapenv:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:rep="http://xmlns.oracle.com/oxp/service/report"
xmlns:soapenc="http://schemas.xmlsoap.org/soap/encoding/">
    <soapenv:Header/>
    <soapenv:Body>
        <rep:getReportData
soapenv:encodingStyle="http://schemas.xmlsoap.org/soap/encoding/">
            <reportPath
xsi:type="xsd:string">/Custom/Technical/Interface/I_P2P_004/
ARI_APIH_IMPORTSET
PARAM.xdo</reportPath>
            <reportValues xsi:type="rep:ArrayOfParamNameValue"
soapenc:arrayType="rep:ParamNameValue[1]">
                <ValidateReportParameters>
                    <name>BATCH_NAME</name>
                    <value>5011181</value>
                </ValidateReportParameters>
            </reportValues>
            <userName xsi:type="xsd:string">USERNAME</userName>
            <passwd xsi:type="xsd:string">PASSWORD</passwd>
            <format xsi:type="xsd:string">CSV</format>

```

```

        <template xsi:type="xsd:string"/>
    </rep:getReportData>
</soapenv:Body>
</soapenv:Envelope>

```

Change the code similar to the following to add the `<item></item>` tags:

```

<soapenv:Envelope xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
xmlns:xsd="http://www.w3.org/2001/XMLSchema"
xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:rep="http://xmlns.oracle.com/oxp/service/report"
xmlns:soapenc="http://schemas.xmlsoap.org/soap/encoding/">
    <soapenv:Header/>
    <soapenv:Body>
        <rep:getReportData
soapenv:encodingStyle="http://schemas.xmlsoap.org/soap/encoding/">
            <reportPath
xsi:type="xsd:string">/Custom/Technical/Interface/I_P2P_004/
ARI_APIH_IMPORTSET
_PARAM.xdo</reportPath>
            <reportValues xsi:type="rep:ArrayOfParamNameValue"
soapenc:arrayType="rep:ParamNameValue[1]">
                <item>
                    <name>BATCH_NAME</name>
                    <value>5011181</value>
                </item>
            </reportValues>
            <userName xsi:type="xsd:string">USERNAME</userName>
            <passwd xsi:type="xsd:string">PASSWORD</passwd>
            <format xsi:type="xsd:string">CSV</format>
            <template xsi:type="xsd:string"/>
        </rep:getReportData>
    </soapenv:Body>
</soapenv:Envelope>

```

Applies to: 25(A,B), 24(C,D)

Some Publisher Reports With Parameters Fail to Run

When you run reports that use parameters, if the parameter values end with a space, you might get "Invalid Parameters Requested" error.

To work around this issue, make sure the parameter values don't contain extra spaces.

Applies to: 25(A,B), 24(C,D)

downloadReportDataChunk() Method of PublicReportService Fails

The `downloadReportDataChunk()` method of `PublicReportService` intermittently fails to fetch the report output data.

You might get an error message similar to

```
oracle.xdo.servlet.scheduler.ProcessingException: DMS-50752: At least one  
of the parameters for "Noun()" is null or empty.
```

To work around this issue, replace the `downloadReportDataChunk()` method of `PublicReportService` with the `downloadReportDataChunk()` method of `V2 ReportService`.

Applies to: 25(A,B), 24(C,D)

Data Model Based on a CSV File Doesn't Display Data

When you have a dataset that's based on a CSV file and you update the alias and display names of columns, data is shown on the Data tab if you update ten or fewer columns. However, as soon as you update the eleventh column, the Data tab shows no data.

This issue has no workaround.

Applies to: 25(A,B), 24(C,D)

Dynamic Date Overwrites User Input Date in Recurring Job

If you edit a Publisher scheduled job to change the value of a date parameter that uses a dynamic date function as the default value set in the data model, the default value of the date parameter incorrectly overwrites the updated input value.

This issue has no workaround.

Applies to: 25(A,B), 24(C,D)

Custom Content Server (UCM) Connection Not Working

The custom Content Server connections that were working earlier aren't working now.

In 24A, the URI of the provisioned `FA_UCM_PROVISIONED` Oracle WebCenter Content Server changed from `http` to `https` for Oracle Fusion Cloud Applications environment converted to the new Oracle Cloud Console.

To work around this issue, edit the URI of the custom connection to make sure that it's similar to the URI of the provisioned `FA_UCM_PROVISIONED` Content Server.

Applies to: 25(A,B), 24(C,D)

Can't Scan the Barcode Generated in Publisher Reports

In 24A, Publisher uses a new set of barcode fonts to generate barcodes. The barcode generation functionality remains the same for the new barcode fonts, but the barcode images generated might be smaller in size compared to the images generated in 23D. Some of the scanners might not read the barcodes generated in the PDF output.

To work around this issue, edit the template to increase the barcode field font size, and then test again with your scanner.

Applies to: 25(A,B), 24(C,D)

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