ORACLE
INSURANCE

Oracle Health Insurance Back Office

HTTP Service Layer (HSL) User Manual

Version 1.28

Part number: G49637-01

January 15, 2026

CHANGE HISTORY

Release	Version	Changes
10.16.2.3.0	0.1	• New (internal) document CDO 15195 • Removed references to XML
10.17.1.4.0	0.2	• Revised document.
10.17.1.4.0	0.3	• Revised document • Added chapter on 'Language Aspects'
10.17.1.4.0	0.4	• Processed feedback from review by EVI
10.17.1.4.0	0.5	• Processed feedback from review by KOS
10.17.1.4.0	1.0	• Some minor textual changes, increased to version nr 1.0
10.17.2.0.0	1.1	• Revised URLs for retrieving Swagger definition • Revised comments for PL/SQL client code fragment • Revised 'Error Handling' paragraph. • Added 'Input Validation' paragraph
10.17.2.2.0	1.2	• Revised HSL Technical Principles • Added 'Basic Authentication' to Terminology
10.18.1.0.0	1.3	• Changed title • Added 'security aspects' to introduction with reference to **Doc[1]** for OAUTH2 and OPTIONS support • Revised security item in 'HSL technical principles'
w10.18.1.3.0	1.4	• Updated HTTP return codes • Added paragraph about optimistic locking
10.18.1.4.0	1.5	• Added 'How to bypass optimistic locking' to optimistic locking paragraph
10.18.1.4.0	1.6	• Updated HTTP Return Codes • Updated 'Optimistic Locking'
10.18.2.0.0	1.7	• Design Principles – updated • HSL Technical Principles – updated • Error Handling – clarified text • Language Aspects: removed remarks about domain-based enumerations • Language Aspects: removed 'Intended Behaviour' paragraph
10.18.2.2.0	1.8	• Added specific usage aspects regarding HSL_C2B service operations.
10.18.2.3.0	1.9	• Some minor textual changes.
10.19.1.0.0	1.10	• No changes. Republished with different part nr.
10.19.1.2.0	1.11	• Documented x-ohibo-modification section in runtime swagger in the Service Definition structure paragraph.
10.19.1.4.0	1.12	• Error handling: operation of developermode changed
10.19.2.0.0	1.13	• Updated HTTP Return Codes and Optimistic locking
10.20.1.0.0	1.14	• No changes, republished.
10.20.6.0.0	1.15	• Interfacing Decisions slightly enhanced
10.21.1.0.0	1.16	• Changes in optimistic locking paragraph. • New part number.
10.22.1.0.0	1.17	• No changes, republished with new part number.
10.23.1.0.0	1.18	• No changes, republished with new part number.
10.23.3.0.0	1.19	• 9.1. Oracle account: updated parameters of alg_security_pck.hsl_grants
10.23.4.0.0	1.20	• Index page fixed; missing chapter 9 added
10.23.7.0.0	1.21	• x-ohibo-revision deleted (revision is now in info.version) • Changes related to OpenAPI 3.1 • Response code 409 added • Added chapter for idempotency, tracing and archiving
10.23.8.0.0	1.22	• URL for runtime OpenAPI document added for OpenAPI 3.1 services • Retention policy on idempotency keys added
10.24.1.0.0	1.23	• Republished with new part number. • Removed H3.2.2 as overriding the language at runtime has been removed. • Clarified that unless changed Dutch will be the default language used for the responses of HSL webservice operations. • Removed all references to the Accept-Language HTTP header as support for changing the session language through the use of this header has been removed.
10.24.7.0.0	1.24	• Changes in Idempotency paragraph • Changes in HTTP Return codes paragraph • Changes in OHIBO-Specific extensions paragraph

Release	Version	Changes
10.24.8.0.0	1.25	• Updated documentation to reflect the new default authentication and authorisation setup outlined in **Doc[1]**
10.25.1.0.0	1.26	• Republished with new part number. • Appendix B added resource identification
10.25.4.0.0	1.27	• Appendix B renamed to better reflect what it is about • Introduced paragraph regarding IDOR and sensitive data risk • Addressed the introduction of the OpenAPI 3.1 based service in paragraph 2.1 • Updated outdated information and implemented textual changes in several chapters to better reflect the current functionality • Description added for date-time validation rules
10.26.1.0.0	1.28	• HTTP response code 201 removed (no longer used), HTTP response code 204 added. New part number.

RELATED DOCUMENTS

A reference in the text (doc[x]) is a reference to another document about a subject that is related to this document.
Below is a list of related documents:

Doc[1]	OHI Back Office HTTP Service Layer (HSL) Installation & Configuration Manual (docs.oracle.com)
Doc[2]	OHI Back Office JET Application Installation & Configuration Manual (docs.oracle.com)
Doc[3]	Custom Development for Oracle Health Insurance Back Office (docs.oracle.com)

Contents

1 Introduction

The OHI Back Office HTTP Service Layer (HSL) is used to implement operations for so-called Use Case Services. These services support (parts of) typical processes relevant to OHI BO customers.

The end-user applications that will use these operations are likely to be used by self-service users (insured members, care providers etc) but also by call-center operators.

The HTTP Service Layer is based on RESTful services technology which has the following advantages for current web application frameworks (like AngularJS and Oracle JET):

- accessible through HTTP
- supports JSON as input and output formats
- standardized interface language through using HTTP verbs (GET, POST, PUT, PATCH, DELETE, OPTIONS)
- standardized set of exceptions through HTTP error codes

It is a strict security requirement not to expose the HSL service directly to the internet but hide the HSL service behind an intermediary service. This has the following advantages:

- end user security and when applicable relevant data authorization can be implemented in the intermediary service.
- support a central monitoring and security implementation.
- allows additional code and helps to bridge interface changes in subsequent versions of the OHI-supplied services in a central location, only once.

The functional implementation of the HSL services is done in PL/SQL.

A generated Java layer exposes the HSL services through the Weblogic Application Server as RESTful services.

Using PL/SQL as the basis for HSL service means that the HSL operations can also be accessed through PL/SQL within the OHI Back Office database. This may provide a performance benefit because it bypasses the overhead of the Weblogic Application Server and obviates the need to serialize and deserialize objects.

1.1 Security Aspects

The default security setup for the HSL services is outlined in **Doc[1]**. The default security setup for the PSL services is outlined in **Doc[2]**

1.2 Purpose of This Document

This document describes the generic aspects of the HTTP Service Layer.

The functionality and interface of each service is described in a so-called OpenAPI schema which can be retrieved once the service is deployed to the application server.

A terminology list is included at the end of this document.

For information regarding installation and configuration of OHI Back Office HTTP service layer components please use **Doc[1]**.

2 Design Principles

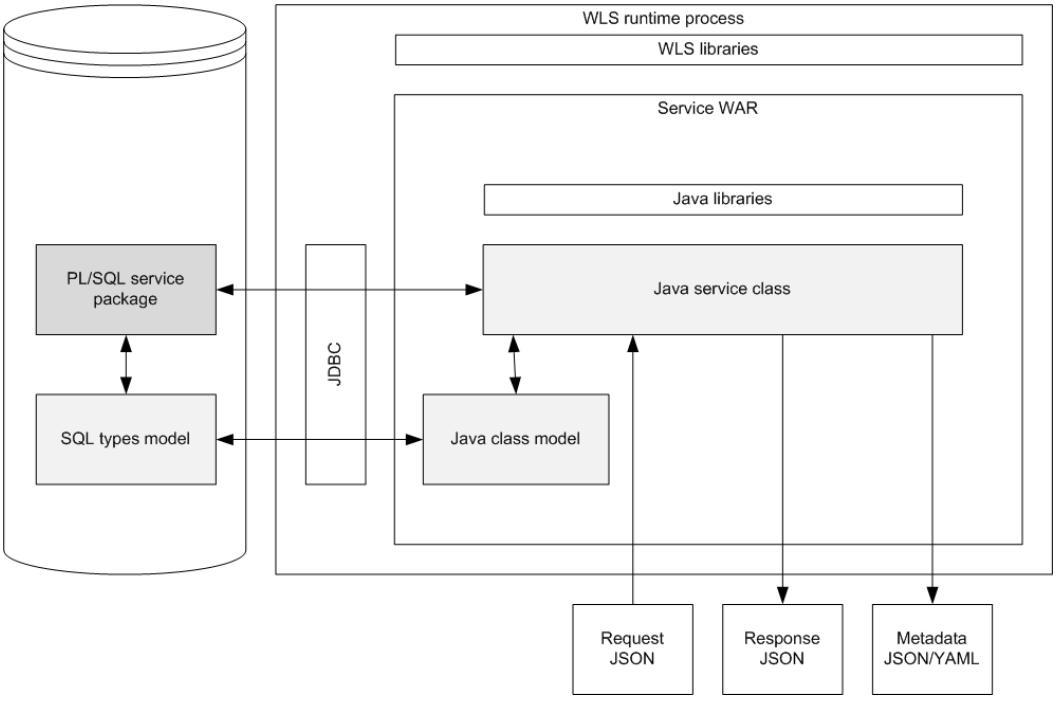
The HTTP Service Layer is based on RESTful service concepts and the following architecture decisions:

- PL/SQL is used to implement the functionality, using SQL types as content containers
- the HTTP interface layer is implemented in Java and exposed through WLS and PL/SQL
- a Java class model is used to pass data from SQL types and vice versa
- Java is used to generate metadata and schema information
- Java is used for technical validation of request data (datatype, presence of mandatory data etc).

To avoid confusion and prevent dependency with the existing SOAP-based SVL components, the HSL services will have their own SQL types and tooling.

Where possible, existing Java libraries and frameworks such as JPA-RS, Jersey, MOXy and JDBC are used to handle the interfacing.

The diagram below shows the various parts of a HSL service:



The components shown in grey are maintained by OHI BO.

2.1 HSL Interfacing Decisions

This paragraph describes the interfacing decisions taken by OHI Back Office which may affect how you write and test your client applications.

As is common in a service oriented environment, over time changes are needed to stay up to date with evolving technology, new security threats and updated world wide standards. This means you need to be prepared to update your implementation regularly over time when new OHI releases are delivered and deployed. In most of the situations OHI will prevent breaking changes during a release upgrade but this cannot always be fully prevented and may be dependent on you implementation.

An example of such changes is that a new 'second' generation of RESTful webservices has been introduced during the releases delivered in the winter of 2023/2024. Up to that moment webservice definitions were delivered using a Swagger specification and definitions were in English. The second generation webservices are delivered and based on an OpenAPI 3.1 specification instead of Swagger and are always using the Dutch language.

This second generation of webservices supports a series of additional functionalities requested by customers and adheres to additional security requirements.

- Idempotent behavior based on an identifier passed as input parameter.
- Traceability of changes by passing an identifier that is stored and associated with changed OHI BO data records.
- The option to archive an incoming json message that contains changes.
- Sensitive data is no longer passed as path parameter. Instead, body parameters are used.
- Insecure direct object references (IDOR) are no longer used to prevent misuse of operations by iterating over relatively easily guessable identifiers.
- Publish functionality to publish messages to a JMS queue is no longer mixed with regular RESTful service functionality and migrated to queue based operations (QSL operations instead of HSL).

More information can be found in the next chapter.

The design standards below are used for both generations of webservices but in some situations there is a little difference.

1. Terminology, terms and documentation will be in the English language. An exception are the new OpenAPI specifications, these are in Dutch.

   Rationale: the service layer is typically used by developers who are used to technical documentation regarding tooling and webservice technology in English. But as the functionality of OHI Back Office is typically for the Dutch market, the OpenAPI specifications in Dutch can more easily be matched to the functional terms used within the application.

2. A Use Case service is designed to perform a specific set of tasks.

   Rationale: this allows a more compact object model for each service and makes writing client applications more straightforward.

3. A HSL service operation typically applies on a *resource*.

   Rationale: The key abstraction of information in REST is a resource

(dissertation of Fielding outlining RESTful principles).

In OHI BO, a *resource* is an object which can be accessed through a service operation and which can (normally) be mapped on a OHI BO entity such as a policy, claim, person etc.
A *collection resource* is a list of *singular resources.* Example: a *collection resource* `claimCollection` is a list of `claim` resources.

4. The functionality of HSL services is implemented in PL/SQL.

   Rationale: implementing the functionality in the database is more efficient and saves many roundtrips compared to implementing application functionality in the middle tier.

5. The operations of a HSL application may be accessed directly through PL/SQL and via the Weblogic Application server.

   Rationale: allows PL/SQL to access the same functionality as the HTTP interface (although its use may be different).

6. The interface definition is aligned with Oracle internal standards.

   Examples: resource concepts, HATEOAS links, pagination, metadata.

   Rationale: align with internal Oracle requirements (most of which also improve integration facilities out of the box).

7. Each service is based on a Swagger 2.0 or OpenAPI 3.1 schema.

   Rationale: apart from being an internal requirement within Oracle, Swagger 2.0 and OpenAPI 3.1 specifications provide a readable and detailed interface description which can be used by analysts, programmers and testers.

8. Each service has its own objects.
   Apart from common definitions for (primitive) scalar types, no objects are shared between services.

   Rationale: since the changes to a class model of a service are local to that service, these changes have no impact on other services.

9. Inbound and outbound resources may be in JSON format.

   Rationale: required by Oracle internal standards.
   JSON (Javascript Object Notation) has become the de facto standard for serializing objects in Internet applications.

   Note that XML format is not supported.

10. POST/PUT operations assume that the inbound resource is a complete object.

    When validating the inbound object, an exception will be raised if one of the required fields is not present.

    Rationale: consistent with HTTP convention.

11. PATCH operations assume that the inbound resource may be an incomplete object.

    When processing the inbound object, only those fields which are set are validated.

    Rationale: consistent with HTTP convention.

12. The Java layer provides basic validation for parameters and inbound objects

    Rationale: provide feedback to the calling application as soon as possible. Note that domain-based enumeration values are validated in the PL/SQL layer.

    Rationale: avoid calling the database back end unnecessarily.

13. Path templating is used to clarify the meaning of parameters.

    Example of a template path : /v1/relation/**{rel_nr}**

    Rationale: allows various fields to identify resources and sub resources.

14. Each resource URI must have a version number.

    The initial version of a resource is v1.

    Rationale: required by Oracle internal standards.

15. The HSL objects are separate from the SVL objects.

    Rationale: avoid interdependency with SVL services.

16. The HSL services are designed for application-to-application interface and should never be exposed for direct calls in some form of user environment. Any form of authentication, authorization or data access is always the responsibility of the calling application.

    Rationale: To prevent any incompatibility with any form of authentication or authorization of the calling application the services can be used for many interface scenario's, to support for example the development of portal applications or to develop an automated interface with a third party.

2.2 HSL Technical Principles

The following technical principles may be of interest for client application developers and administrators:

1. WebLogic Server will be used as the standard application server deployment platform.

2. The recommended setup is based around OAuth2 and OpenID Connect, see **Doc[1]** for more information.

3. The service calls will be stateless, which implies that subsequent service calls are not aware of each other.

Rationale: characteristic of all HTTP applications.

4. A single service operation will contain one atomic transaction.

   Rationale: a service operation should be designed to leave the database in a consistent state. If a single operation is implemented through multiple transactions, which would be an exception, each transaction should leave the database in a consistent state.

5. Locking is kept to a minimum.

   Rationale: HSL service operations are stateless and designed for short running transactions.
   Records will be locked with the 'select for update nowait' option immediately before being updated. If a record cannot be locked, an error message is returned and the transaction is rolled back.
   When applicable, 'optimistic locking' is used, ie. the contents of the resource are checked using an MD5 checksum based on a previous known state to decide whether the situation is not changed since that state, so the update of a resource can be applied without risking to overwrite other not observed changes.

6. Standard HTTP return codes are used.

   Rationale: standard practice in line with Oracle internal standards.

7. Functional faults will support language dependent error messages.

   Rationale: although the first generation of services is in English the functional error messages returned will use the multi-language support as present in the OHI Back Office application. Changing the language involves changing the preferred language for the OHI user ('functionaris') that is specified as calling user in the hsl.properties file during the service deployment and this impacts all operation calls for that user. This functionality may still be useful when a message text is 'overruled' by your organization.

8. Standard Java logging is used for error, informative and debug level log messages.

   Rationale: by adhering to a common standard logging mechanism this will be easier to configure and use for system administrators who are experienced with Java based application management.

9. HSL services are synchronous services.

   Rationale: at this stage, asynchronous services are not in scope.

10. Additional technical requirements will be implemented as much as possible through applying standard solutions that are compatible with WebLogic Server.

    Rationale: focus on delivering functionality and making use of standard components instead of developing proprietary solutions.

11. Date and Date-Time values are assumed to be in local time.

    Rationale: OHI Back Office currently supports local time only.

3 Generic usage aspects of HSL services

Due to the high level of standardization of HSL services the interface of each HSL service is much the same.

The remainder of this document describes the generic aspects of HSL services.

3.1 Language support

The default session language is the language set for the HSL user account (defaults to Dutch unless changed).

3.2 Creating HTTP requests

It is assumed that you know how to create HTTP requests to call HSL service operations.

If you are testing, there are many ways to send HTTP requests to a HSL application. You may want to use the Google Chrome app Postman, SoapUI, ReadyAPI or curl. In our examples we will use curl to send an HTTP request to the HSL application.

3.2.1 HTTP Request Headers

For incoming requests, the HTTP request headers are tested as indicated in the following table:

Request Header	Optional?	Regular expression	Example value
Accept	N	^application/json(*; *charset=utf-8)*	application/json
Content-Type	Y	^application/json(*; *charset=utf-8)*	application/json; charset=utf-8
Content-Length	Y	[0-9]+	123

Note: if the request is for /api/swagger.yaml, the value for the 'Accept' header should be 'application/yaml'.

3.3 Idempotency, tracing and archiving

For the OpenAPI 3.1 based services, the mutating operations also implement functionality to enforce idempotency, to record tracing information and to archive messages.

3.3.1 Idempotency

Idempotency implies that a certain operation can be applied many times, without changing the result.

Imagine an operation that creates a new insurance policy and returns the new policy number. If this operation is not idempotent, it will create a new policy and return a new policy number each time it is called (even if all the parameters are the same). This is unwanted behavior if somewhere in your IT environment communication hickups occur and an automatic retry is executed of a service call when the response is not received while the operation in fact has been executed.

If this operation is idempotent, it will only create a new policy the first time it is called. The next time it is called with the same parameters, it will not create a new policy, but just return the policy number of the existing policy (the same policy number as after the first call).

Mutating 'second generation' HSL operations (specified in OpenAPI 3.1) specify an optional header parameter 'berichtId'. This parameter can be used to supply an idempotency key (typically a UUID = Universally Unique IDentifier) to enforce idempotency.

When a 'berichtId' is supplied for the first time, the request is executed as intended. When the same 'berichtId' is supplied for the second time for the same operation, the request is not executed but only returns the response of the initial request.

The 'berichtId' does not have to be unique across different operations but should be for each unique call of the same operation, although it is recommended to use a unique identifier across all operations.

The typical lifespan of an idempotency key is not very long (usually minutes to hours). Therefore, the idempotency keys and associated response messages have a retention time after which they are deleted. The retention time can be set by using the Back Office parameter 'Retentie idempotentie log', which is set to 1 day by default. In addition to this retention time, idempotency keys are no longer valid after the service operation is changed by a release installation, meaning the idempotency key is no longer used and messages with the same idempotency key will return a conflict status (HTTP 409) for the duration of the retention of the idempotency log.

3.3.2 Tracing

Mutating operations specified in OpenAPI 3.1 specify an optional header parameter 'traceerId'. With this parameter, a tracing key (typically a UUID) can be supplied.

When a 'traceerId' is supplied, this key is recorded (in table `alg#uid_waarden`) along with the operation ID and the records that were changed during the execution of the request (in table `alg#uid_ohi_referenties)`. Records that are changed are only recorded from OHI release 10.23.8.0.0 onwards.

The 'traceerId' does not have to be unique across operations, especially when multiple operations are executed as a logical unit (as seen from the perspective of the requesting application). Apart from these logical units, it is recommended to use a unique identifier to distinguish between the different requests.

3.3.3 Archiving

Mutating operations specified in OpenAPI 3.1 specify an optional header parameter 'archiveren'. This is a Boolean parameter that indicates whether or not the request should be archived. The parameter 'archiveren' can only be used in combination with a 'traceerId'.

When 'archiveren' is set to true (along with a 'traceerId'), a json representation of the following values is saved in the database (in table `alg#uor_opr_context`):

- Call context
- Parameters (as 'name: value' pairs)
- Message body

Example of an archived message:

```
{
  "call_context": {
    "base_path": "https://localhost:1234/HSL_POLIS/",
    "check_token": true,
    "method": "POST",
    "reserved": "…",
    "resource": "polis/v1/polissen/{a polisUUID}/…",
    "user_context": "TESTUSER"
  },
  "parameters": [
    { "parameter1": "value1" },
    { "parameter2": "value2" },
    { "parameter3": "value3" }
  ],
  "body": {
    "property1": "value1",
    "property2": "value2"
  }
}
```

3.4 More Secure Direct Object References and sensitive data protection

The second generation of HSL services provides more security by two major improvements:

- The 'insecure direct object references', or in short 'IDOR' vulnerability, is handled by replacing relatively easy guessable (as such 'insecure') numerical identifiers by using UUID based identifiers. This provides security as a webservice operation that can fetch detailed data about a person, a policy or a claim requires the caller to know the UUID upfront. If that value is not known a service call with a randomly generated identifier will almost always return no data. A bad actor trying to obtain sensitive data will run into many unsuccessful calls which should attract attention from a monitoring system.

- Sensitive data that was passed as path parameter (typically for a GET operation), meaning such data is part of the URI, is now moved to the body of a POST operation. This prevents that for example birthdates, postal codes or address data is being logged in technical log files of intermediate systems. Typically, each access request is logged in such log files, making them a target for hackers to obtain sensitive data, especially as these files are only protected by operating system privileges and may become accessible by each vulnerability that provides access to the file system.

The first security improvement results in the obvious question: how to obtain the relevant UUID values? If this is possible with other service operations that are accessible with the same privileges as the operation that requires the UUID, the security is hardly improved. This poses an issue when the 'calling environment' only has an external, easily guessable, identifier, as the corresponding UUID needs to be determined to proceed.

To offer an extra layer of defense, which is one of the base principles of security, OHI provides additional helper or check service operations to obtain an additional data element. Each chek service operation requires an additional authentication step. With that additional data element it becomes possible to obtain the UUID.

As an example we take the situation where only the Dutch BSN identifier (a social security number that uniquely identifies each person) is known. It is insecure to offer an operation that directly fetches the UUID for a BSN identifier.

Instead the BSN can be used by a separately authenticated operation (/bsncheck/v1/zoekgeboortedatum) to obtain the birthdate of a person.

This birthdate can then be used to call a regular service operation and get the UUID for a person based, on the combination of both the BSN and a birthdate of that person. This service operation does not have the IDOR weakness as this combination is not easy guessable. Because getting the combined data requires knowledge of that specific person, this is a more secure way of identifying a person.

Of course this extra protection solely relies on the fact that the check service requires additional authentication.

The OHI second generation services are setup in such a wat that knowledge or an additional authentication for a separate operation is always needed to obtain UUID's for subsequent service operation calls. This should offer a layer of protection against malicious users that might try to export as much data as possible.

3.5 HTTP Verbs

The following HTTP verbs may be used:

- GET
  Retrieve the resource located at the URI.
  This is the default verb.
  Idempotent operation: a subsequent call will return the same contents for the resource if the underlying data has not been changed since the previous invocation.

- POST
  Create new data.
  A subsequent call with the same data will return an error.

Idempotent operation: a subsequent call with the same data will NOT result in the creation of a new resource.

- DELETE
  Delete the resource located at the URI.
  A subsequent call with the same data will return an error.
  Idempotent operation: a subsequent call will not delete any data if the first call already deleted the data corresponding with the resource.

- PUT
  Used to replace the contents of the resource located at the URI.
  Data which is absent from the inbound resource will be deleted from the OHI Back Office database.
  Idempotent operation: a subsequent call with the same data will have the same effect as the first call.

- PATCH
  Process the contents of the resource located at the URI to update the underlying OHI BO data.
  Data which is absent from the resource is not processed.
  Idempotent operation: a subsequent call with the same data will have the same effect as the first call.

3.6 HTTP Return Codes

Typical HTTP return codes for HSL requests:

- 200 (OK)
  Will be returned when the request was successfully processed and there is content to be returned.

- 202 (ACCEPTED)
  Will be returned for a POST request with an asynchronous processing of the request. The processing will not return a result to the caller.

- 204 (NO_CONTENT)
  Will be returned when the request was successfully processed, but there is not content to be returned.

- 400 (BAD_REQUEST)
  May be returned if parameter validation failed at the Java level, during processing of the JSON representation.

- 404 (NOT_FOUND)
  Will be returned in the following situations:

  - Requested URI was not recognized.

  - OHI Back Office data for a singular resource operation could not be found.

  - Parameter validation failed at the Java level
    (the currently used version of the Jersey library returns HTTP 404 when parameter validation fails).

- 405 (METHOD_NOT_ALLOWED)
  The HTTP verb was not recognized.

- 406 (NOT ACCEPTABLE)
  Should occur if a non-existing representation is required. For example, if 'Accept' is set to 'application/xml'.

- 409 (CONFLICT)
  There is an issue with the supplied 'berichtId' (see chapter Idempotency for more details regarding berichtId).

- 412 (PRECONDITION_FAILED)
  Data already updated by another user.

- 422 (FUNCTIONAL ERROR)
  OHI BO business rules were violated. For OpenAPI based servis this also applies for failed parameter validations.
  An error message is returned – see note below

- 423 (LOCKED)
  Record is locked by another user.

- 500 (INTERNAL_SERVER_ERROR)
  This is a catch all for failed requests that were passed to the HSL service. Possible causes are:

  - database connection not working

  - missing or invalid PL/SQL components.

Note:

- Error messages are written to the service log file.

- For security reasons, technical error messages are suppressed from the response by default. Technical error messages are only included in the response if the application is run in developer mode. Functional error messages (HTTP 400, HTTP 404, HTTP 412, HTTP 422 and HTTP 423) will never be suppressed.

3.7 Optimistic Locking

As from release 10.18.1.3, OHI BO has started the implementation of optimistic locking for HSL (and PSL) web services.

HSL web services (and the JET application, which uses PSL web services) do not maintain a constant state between the client (that is, the web browser or program sending an HTTP request) and the database, but perform stateless transactions. A database session is only utilized when sending an HTTP request for an HSL operation. Because HSL services are stateless between the start and the end of a logical transaction (for example, when updating a record), it is imperative to use optimistic locking rather than pessimistic locking, if you want to ensure that you are the only one updating the record since the moment you retrieved it.

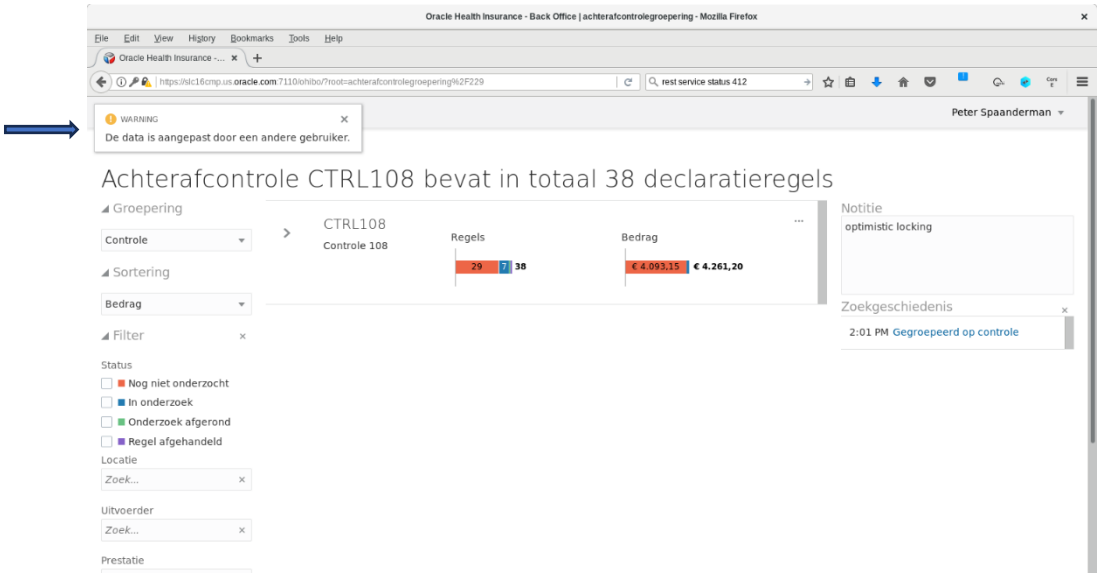
Oracle Forms uses pessimistic locking whereby the record is locked when a user requests a record for update. This lock is maintained until the record is completed

(committed) or canceled (rolled back). One of the key reasons for not using pessimistic locking within a stateless web service is that if a user closes their web browser, the program sending the HTTP requests is ended, or their connection is lost in the middle of a transaction, the record would remain locked.

HSL (and PSL) web service operations incorporate the MD5 checksum validation to enforce the optimistic locking. When records are retrieved from the database, they include an `md5` property that contains the checksum for that version of the record. When a PATCH or PUT operation is called that should update that record, and the queried MD5 is included in that request, the MD5 initially created is compared to the MD5 value of the current database record to ensure they are the same. If they differ then the database record has been updated by another user or process since it was queried and an error is returned. The update is not performed. If the record was already updated by another user, HTTP 412 (PRECONDITION_REQUIRED) is returned. If the record is locked by another user, HTTP 423 (LOCKED) is returned. Note that HTTP 412 was previously, in older OHI releases, used for functional errors as well. Now HTTP 422 is used for functional errors.

Depending on the HTTP error returned, the caller of the HSL service can decide to resend the request, and/or show an error to the user.

The screenshot below demonstrates how a failed update resulting in HTTP 412 might be signalled to the user:



3.7.1 How to bypass optimistic locking

Optimistic locking is the default, but sometimes the update must be forced anyway.

If this is desired, strip or do not provide the `md5` value in the resource that should be updated before calling the PUT or PATCH operation. For the second generation services this is in most cases not allowed to prevent overwriting a changed situation without knowing about this. If necessary you should redetermine the latest md5 value and use that for a retry.

3.8 Input Validation

At the Java level, input parameters are validated as follows:

- Parameters and object members of the Date type are converted from a string value (yyyy-mm-dd) to a date value.
- Parameters and object members of the Date-time type are converted from a string value (yyyy-mm-dd'T'hh24:mi:ss) to a date value.
- Parameters and object members of numerical types are converted from a string value to an integer or BigDecimal value.
- Parameters and object members of the String type are matched with a regular expression.
- Parameters and object members of an enumeration type are matched with the allowed values for that enumeration type.

The validation fails in the following cases:

- A data conversion error
- a string value does not match with its predefined regular expression.
- an enumeration value does not match with its allowed values.
- a value is not within its designated minimum-maximum range.
- a missing value for a NotNull parameter or object member

3.9 Error Handling

The implementation of Use Case Services uses PL/SQL to access and manipulate data. While processing the request, the OHI Back Office business rules come into play and raise exceptions if your data is incomplete or incorrect.

Check the functional specification or the online help in the OHI Back Office Forms GUI application ('Help → Inhoud en Index → Use Case Services') for a list of possible service operation specific errors for a given HSL service that are not self explainable.

Our advice for validating a client application based on Use Case Services is to always include various tests with new data.

3.9.1 Developer mode and Production mode

While developing a client application, meaningful error messages help to understand how correctly invoke the HSL service.
If you set the hsl.properties property

```
hsl.<application>.developermode=true
```

none of the error messages in the responses for that service will be suppressed.

If you set the hsl.properties property

```
hsl.<application>.developermode=false
```

only functional errors (Bad request, functional checks and business rule violations) will be disclosed, because these are needed by the user of the application to revise input mistakes. All other errors (e.g. internal server errors) will be suppressed.

Since meaningful technical error messages in production systems are a security risk, 'developer mode' is turned off by default.

The following example illustrates the differences in error handling between developer mode and production mode.

3.9.2 Developer mode

The following helpful response may be generated when running in developer mode, indicating a programming issue:

```
{
"attribute":"getRelationByNumber.xpand",
"internalStatus":"Internal Server Error",
"invalidValue":"23424987897skjdfjkhkjhjk238798798sdukykjy345987
egfuiyiuyui3456uiyuiy3ui6yui3y4ui5yuiy34ui5yui34y5uiy345uiy3453
4uyyuiyuiuiiu",
"message":"divisor is equal to zero"
}
```

By default, the message is suppressed:

```
{
"attribute":"Undisclosed",
"internalStatus":"Internal Server Error",
"invalidValue":"Undisclosed",
"message":"Undisclosed"
}
```

In order to see what caused the problem we should look at the log:

```
Dec 06, 2017 10:38:23 AM
com.oracle.insurance.ohibo.exception.ExceptionResponse
setMessage
SEVERE: message: divisor is equal to zero
Dec 06, 2017 10:38:23 AM
com.oracle.insurance.ohibo.exception.ExceptionResponse
setAttribute
SEVERE: attribute: getRelationByNumber.xpand
Dec 06, 2017 10:38:23 AM
com.oracle.insurance.ohibo.exception.ExceptionResponse
setInvalidValue
SEVERE: invalidValue:
23424987897skjdfjkhkjhjk238798798sdukykjy345987egfuiyiuyui3456u
iyuiy3ui6yui3y4ui5yuiy34ui5yui34y5uiy345uiy34534uyyuiyuiuiiufas
df
```

Since the log cannot be read by outsiders, the risk of malicious use by hackers is reduced.

4 Service Definition

The functionality of Use Case Services is documented in the online help of the OHI Back Office GUI (Help → Use Case webservices). This information is derived from the functional specification and maintained manually.

As mentioned in chapter 2 there are 2 types of HSL service definitions, either Swagger 2.0 (new generic name: 'OpenAPI', used from this point forwards) or OpenAPI 3.1, generated by the deployed HSL application. Which version it is, is described in the OpenAPI definition itself (on the top level either "swagger": "2.0" or "openapi": "3.1.0").

The OpenAPI definition documents both the operations and the objects used by a service. OpenAPI is a definition standard (https://spec.openapis.org/) supported by many leading software vendors including Oracle.

The OpenAPI definition of each HSL application provides useful documentation to client application developers. OpenAPI definitions can also be used as the basis for code generation.

The OpenAPI definition is exposed as follows:

- https://server:port/application/api/swagger.json
  Returns the OpenAPI definition in JSON format,
  for services that are Swagger v2.0.

- https://server:port/application/api/swagger
  Returns the OpenAPI definition in JSON format,
  for services that are Swagger v2.0.

- https://server:port/application/api/swagger.yaml
  Returns the OpenAPI definition in YAML format,
  for services that are Swagger v2.0.

- https://server:port/application/api/openapi.json,
  Returns the OpenAPI definition in JSON format,
  for services that are OpenAPI v3.1.

- https://server:port/application/api/openapi,
  Returns the OpenAPI definition in JSON format,
  for services that are OpenAPI v3.1.

- https://server:port/application/api/openapi.yaml,
  Returns the OpenAPI definition in YAML format,
  for services that are OpenAPI v3.1.

The URI to expose the OpenAPI definition of the POL service would look like this:

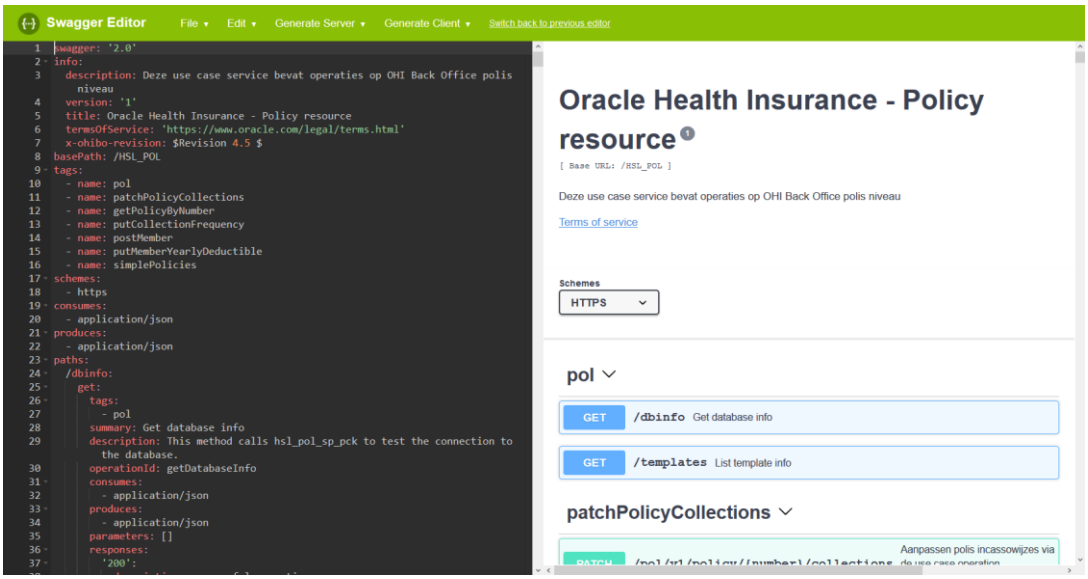
https://localhost:7001/HSL_POL/api/swagger.json

4.1 Viewing the OpenAPI Definition

The online Swagger editor (http://editor.swagger.io) provides a user-friendly user interface to browse the OpenAPI definition (be aware that only the 'next' version on the swagger editor, version 5.x and above, provides OpenAPI 3.1 support).

In the following example we use the online Swagger editor to view the OpenAPI definition of the POL service:

- Browse https://server:port/HSL_POL/api/swagger.json
- Copy the contents of the browser window
- Start the Swagger editor
- Choose 'File > Paste Json' and paste the contents of the browser window into the edit buffer.



4.2 Understanding OpenAPI

In case you are not familiar with OpenAPI these links will get you started:

- https://spec.openapis.org/
  Contains references to the OpenAPI 3.1 and OpenAPI 2.0 (formerly known as Swagger) specifications.
- http://petstore.swagger.io/
  A simple example to learn how the OpenAPI specification hangs together.

4.3 Structure

The main sections of an OpenAPI definition are:

- Components (OpenAPI 3.1) / Definitions (OpenAPI 2.0)
  This is the class model for the service. It contains all the classes that may be used in the service operations.
- paths
  This section describes the functionality of the service. It contains all the paths for which a request can be created.
- x-ohibo-enumerations
  This section contains the enumerations referenced by scalar object members

or parameters. Each enumeration contains a mapping between OHI internal values and external values.
The OHI internal values are used in the OHI Back Office database. The external representations are used for interfacing with the client application.

4.3.1 Paths and operations

The unit of work in a HSL service is the operation. An operation is a combination of a path and a HTTP verb (POST, GET, PUT, PATCH, DELETE)

Examples for the fictitious HSL_XYZ service:

- /xyz/v1/relation + POST
  Create a new relation.

- /xyz/v1/relation/{rel_nr} + GET
  Retrieve an existing relation.

- /xyz/v1/relation/{rel_nr} +PUT
  Replace an existing relation.

- /xyz/v1/relation/{rel_nr} +PATCH
  Selectively update an existing relation.

- /xyz/v1/relation/{rel_nr} +DELETE
  Delete an existing relation.

4.4 OHIBO-Specific extensions

The OpenAPI schema generated by the HSL application contains a number of OHIBO-specific extensions. It is important to note that you should not depend on the existence of any of these extensions. They may appear/change/disappear without advance notice and are entirely subject to the discretion of the OHIBO development team. At this time, the following extensions might be included in the OpenAPI 3.1 and 2.0 schemas:

- x-ohibo-enumerations
  List of enumerations containing:

  - domain: optional link to OHI BO domain

  - values: list of enumeration items. Each enumeration item has an external value and OHI internal value.

- x-ohibo-enum
  Associates a scalar value to an x-ohibo-enumeration.
  May apply to object members and parameters.

- x-ohibo-column
  Assigned to each scalar object member. Possible values:

  - ‘none’
    The value of the object member is not (directly) related to an existing table.column value.

  - <table>.<column>
    The OHI table.column associated with this object member.

  - <empty>
    An empty value indicates an incomplete OpenAPI source specification.

- x-ohibo-uuid
  Assigned to path parameters or resource properties, indicating the table the UUID based ID field relates to.

- x-ohibo-read-only
  Assigned to POST operations that do not actually mutate objects in the database (the operation is in effect a GET operation, but due to security reasons the parameters have to be passed in the message body).

- x-ohibo-async
  Assigned to POST operations that do the actual mutations of the objects in the database at a later time

4.4.1 Enumerations

Each enumeration item has an external value and an OHI internal value.

Example:

```
"RelationStatus" : {
     "values" : {
       "approved" : "A",
       "rejected" : "R"
     }
   },
```

As you can see, the external value 'approved' is mapped to an OHI internal value 'A'. The external value is used for interfacing. The OHI internal value may be useful to understand OHI system messages triggered by a business rule violation or functional errors.

Note that when you use the PL/SQL interface you should use the external enumeration value when passing objects and parameters to the PL/SQL layer. Likewise, enumeration values in objects returned by the PL/SQL layer are automatically converted from OHI internal format to their external representation.

5 Configuration information

The following URI gives you information about a running HSL application:

https://<server>:<port>/<application>/dbinfo

For example

https://localhost:7002/HSL_POL/dbinfo

The following information is given:

- basePath
  Format: https://<server>:<port>/<application>/<context>
  This is the base URI for all operations in this service.

- database
  The name of the database associated with the current database connection.

- instance
  Instance name of the database associated with the current database connection.

- jndiName
  The JNDI name of the database connection (specified in the hsl.properties configuration file described in Doc[1])

- plsqlPackage
  The PL/SQL package which implements the operations of the HSL service.
  In this release, the revision number refers to the revision number of the code template used to generate the PL/SQL package. In a future release this will point to the revision number of the compiled PL/SQL package.

- user
  The database account used to log on to the database.

- user context
  The default OHI officer on whose behalf service operations are performed, as specified in the hsl.properties file.

Note that hsl.properties refers to the configuration file which is used to start the HSL service. The format of the hsl.properties file is described in **Doc[1]**.

6 Singular resource operations

An operation that works on a 'singular resource' returns or contains a single object.

6.1.1 Default members

By default, each singular resource has the following members:

- *links*
  a list of (HATEOAS) links to navigate to related operations on the same object (such as PUT, POST, PATCH, DELETE) or to navigate to nested objects or to re-request the object ('self').

- *id*
  An integer to uniquely identify the object. May not yet be uniformly implemented. See the OpenAPI definition or the online help in the OHI Back Office GUI application for more information.

6.2 GET

Return a singular resource.

6.2.1 Default filters:

When one or more nested 'list' objects (sub-arrays or sub-collections) are present an expand parameter is present which can be used to specify whether the contents of these sub-arrays or sub-collections should be returned (they still may be empty of no data is present).

- *expand*
  Possible values:

  - 'all'
    Include all nested objects
    BEWARE: The value 'all' is no longer supported for the OpenAPI 3.1 based services, you need to explicitly specify which nested objects should be filled and returned as this means additional processing for the request which should not be done unnecessary.

  - empty
    Do not include nested objects

  - <object.member>[,<object.member>]..
    Comma separated list to selectively include nested objects.

6.2.2 HTTP return codes

- 200: the resource is returned in the requested format.

- Other: see 'HTTP return codes'

6.3 PUT

Replace existing singular resource.
The inbound object must be complete.
Use PATCH for selective updates!

6.3.1 Default filters

Not applicable

6.3.2 HTTP return codes

- 200 (OK)
  The operation was executed successfully, the response object contains the updated resource (as defined in the OpenAPI schema).
- 204 (NO_CONTENT)
  The operation was executed successfully, but there is no response object.
- Other: see 'HTTP return codes'.

6.4 POST

Create singular resource.
Normally a POST for a singular resource should be an operation on a collection resource.

6.4.1 Default filters

Not applicable.

6.4.2 HTTP return codes

- 200 (OK)
  The operation was executed successfully, the response object contains the created resource (as defined in the OpenAPI schema).
- 204 (NO_CONTENT)
  The operation was executed successfully, but there is no response object.
- Other: see 'HTTP return codes'

6.5 PATCH

Selectively update a singular resource.

6.5.1 Default filters

Not applicable.

6.5.2 HTTP return codes

- 200 (OK)
  The operation was executed successfully, the response object contains the updated resource (as defined in the OpenAPI schema).

- 204 (NO_CONTENT)
  The operation was executed successfully, but there is no response object.

- Other: See 'HTTP return codes'

6.6 DELETE

Delete a singular resource.

6.6.1 Default Filters

Not applicable

6.6.2 HTTP return codes

- 204 (NO_CONTENT)
  A response object is not returned (because it has been deleted)

7 Collection resource operations

A collection resource consists of a list of singular resources. An operation that works on a 'collection resource' returns or contains a list of objects.

For example, an AddressCollection object consists of a list of Address objects.

Normally the only verbs that apply on a collection resource are GET and POST.

A collection can also be embedded in another resource, as sub-collection.

7.1.1 Default members

By default, a collection resource that is returned by an operation that returns a collection has the following members. An exception is a sub-collection, in that case limit, offset and links are not present.

- *items*
  A list of 0 or more singular resources.

- *links*
  A list of HATEOAS links to navigate to other operations on the collection resource or to its items.

- *totalResults*
  The total number of results matching the search criteria. This is NOT the size of the items list.

- *limit*
  The number of items that may be returned by the GET operation.
  It is either:

  - the *limit* parameter which was passed to the request; or
  - the default *limit* value for this operation as described in the OpenAPI schema; or
  - the default *limit* value in the OHI Back Office tooling (10).

- *count*
  The number of items which were returned by the GET operation.
  This is a value between 0 and the value of *limit*

- *offset*
  Specifies the index of the first result to be returned (0 means that the first result is returned as the first item).
  Note that the ordering of the result set is determined by the implementation code.
  Beware that the contents of the results set may change between two invocations as the data may have changed meaning that a subsequent set of results fetched may be different, there is no read consistency offered over subsequent service calls!

  The offset value is either:

  - the *offset* parameter which was passed to the request; or
  - the default *offset* value for this operation as described in the OpenAPI schema; or
  - the default *offset* value in the OHI Back Office tooling (0)

- *hasMore*
  Boolean indicating whether more results may be found with a subsequent call.
  True if *totalResults* > *offset* + *limit*

7.2 GET

Return a collection resource.

7.2.1 Default filters

Normally when a GET operation returns a collection there are no sub-arrays or sub-collections present and an expand filter will not be present. But in exceptional cases this filter may be present, when sub-arrays or sub-collections are present in the single resource which is returned as member of the collection.

- *Expand=value*
  Possible values:
  - 'all'
    Include all nested objects
    BEWARE: The value 'all' is no longer supported for the OpenAPI 3.1 based services, you need to explicitly specify which nested objects should be filled and returned as this means additional processing for the request which should not be done unnecessary.
  - empty
    Do not include nested objects
  - <object.member>[,<object.member>]..
    Comma separated list to selectively include nested objects.
- *limit=n*
  Limits the number of items to *n*.
- *offset=n*
  Indicates that the first item should be item #n of the search results.
  'offset=0' means that the list should start with the first search result.

7.2.2 HTTP return codes

- 200
  Return resource. Beware, even when no data is found still 200 may be returned, 404 is not returned.
- Other: see 'HTTP return codes'.

7.3 PUT

Not implemented.

7.4 POST

Create a new singular resource and add it to the collection.

7.4.1 Default filters

Not applicable.

7.4.2 HTTP return codes

- 200 (OK)
  The operation was executed successfully, the response object contains the created resource (as defined in the OpenAPI schema).

- 204 (NO_CONTENT)
  The operation was executed successfully, but there is no response object.

- Other: see 'HTTP return codes'.

7.5 PATCH

Not implemented.

7.6 DELETE

Not implemented.

8 HATEOAS Links

HATEOAS links are server-provided links to help the REST client navigate through the server application.

See https://en.wikipedia.org/wiki/HATEOAS for more information about the use of HATEOAS links.

Both the PL/SQL interface and Java interface return HATEOAS links as part of a resource response object.

The HATEOAS link object as used in the HSL layer has the following members:

- *href*=<*absolute URI*>
  An absolute URI generated from an initial path after expanding templates, adding query parameters and adding the base path.

- *mediaType*
  Not currently used.

- *method*=<*get*|*put*|*post*|*patch*|*delete*>
  The HTTP verb associated with the link

- *profile*
  Not currently used.

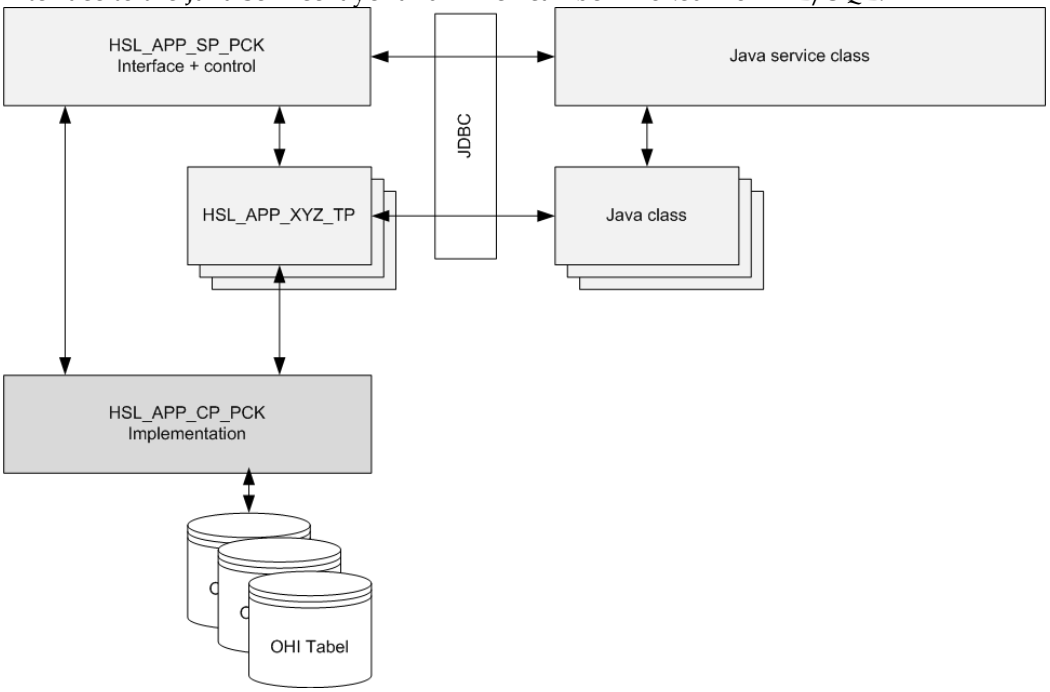
- *rel*=<*self*|*edit*>
  'self' is used to repeat the original request.

- *templated*=<*true*|*false*>
  A link is templated if it is generated from a templated path. An example of a templated path is '/policy/{number}/member'.

9 Invocation from PL/SQL

HSL services can be accessed through the RESTful HTTP interface and through PL/SQL. This means it is possible to create custom applications which access HSL services through PL/SQL. This chapter provides a few pointers for interfacing with HSL services through PL/SQL.

In the diagram below, HSL_APP_SP_PCK indicates the PL/SQL package which is the interface to the Java service layer and which can be invoked from PL/SQL:



The following fragment illustrates how a HSL service operation can be invoked through PL/SQL:

```
declare
  l_call_context hsl_cmn_call_context_tp := hsl_cmn_call_context_tp();
  l_return_context hsl_cmn_return_context_tp;
  l_output hsl_pol_cc_polis_coll_tp;
begin
  alg_trace_pck.enable;
  l_call_context.m_user_context := hsl_cmn_string4000_tp('MANAGER'); -- usercontext

  hsl_pol_sp_pck.getpolissenpercc
  ( pi_call_context   => l_call_context
  , po_return_context => l_return_context
  , po_output => l_output
  , pi_expand => 'all'
  , pi_limit => 10
  , pi_collectiefcodering1code => 329
  , pi_begindatum => null
  , pi_offset => 0
  );

  l_return_context.print('l_return_context'); -- print HTTP return code
  l_output.print('l_output'); -- print collection resource
end;
/
```

Notes:

- The call to `alg_trace_pck.enable` only serves to enable dbms_output. It should not be used in production mode, because:
    - The use of alg_trace_pck.enable prevents the reset of the package state.
    - The alg_trace_pck package is not normally granted to the HSL user
- The call context (see 'SQL Types' later in this chapter) contains generic meta data to control the transaction.
- The user context must refer to a valid OHI BO officer who will be associated with the action or transaction.
- Pagination is handled at the PL/SQL level and controlled through the pi_limit and pi_offset parameters.
- The 'expand' parameter controls which sub-objects are included. A value of 'all' means that all sub-objects are included. Newer webservice operations no longer support this value.

9.1 Oracle Account

You need a database account to call the plsql implementation. This must NOT be the OHI object owner or you will run into HTTP 412 (object owner is not allowed to execute HSL operations).

Doc[1] describes how to set up an account for using HSL services.

Note that the OHI object owner will need to grant access to the HSL user account. See the example below how it is done for the fictitious account *hsl_test*:

```
begin
  alg_security_pck.hsl_grants
    ( pi_owner   => '<OHI object owner>'  -- .e.g. OZG_OWNER
    , pi_grantee => 'HSL_TEST'
    );
end;
/
```

If your custom development needs privileges on other OHI BO objects too, see the guide "Custom Development for Oracle Health Insurance Back Office", specifically the use of script OZG_DIRECT.grt.

9.2 Which Package?

Each HSL service is associated with a single interface package with procedures and functions that can be invoked by custom applications.

The name of the interface package can be derived from the WAR file associated with the service.

Given a service XYZ, its WAR file would be HSL_XYZ.war. The corresponding PL/SQL interface package would then be HSL_XYZ_SP_PCK.

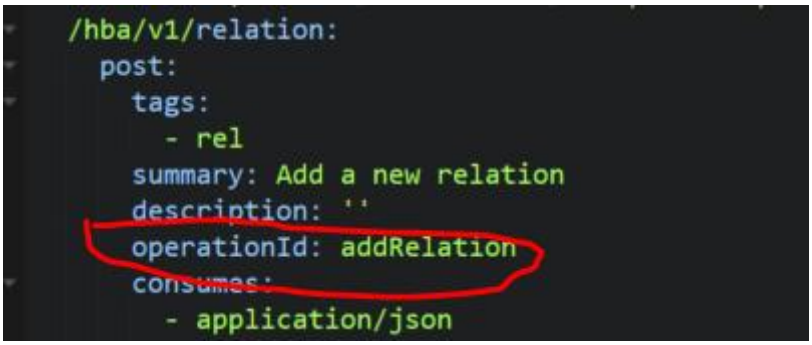
So, for the POLIS service, the interface package is HSL_POLIS_SP_PCK.

9.3 Mapping Operations to Packaged Procedures

When using the HTTP interface, each operation is a combination of a path and a HTTP verb.

In the OpenAPI definition, each operation is given a unique name, called 'operation ID'.

In the example below the operation ID for /hba/v1/relation + POST is defined as 'addRelation':



From the application name 'HBA' we can deduce that the interface package is called 'HSL_HBA_SP_PCK'.
The procedure name is mapped to the operationId.
So, if the application name is 'HBA' and the operation ID is 'addRelation', the corresponding PL/SQL packaged procedure is HSL_HBA_SP_PCK.addrelation.

9.4 Invoking an Operation

The interface package provides a packaged procedure for every service operation.

The interface of every operation procedure is similar.

```
procedure dosomething
( pi_call_context   in     hsl_cmn_call_context_tp
, po_return_context    out hsl_cmn_return_context_tp
, pi_some_inbound_param
, po_output
);
```

Each procedure has the following parameters:

- pi_call_context
  Inbound object containing runtime metadata such as the base path, and OHI officer.

- po_return_context
  Outbound object containing HTTP code, and technical and functional message if an error occurred.

Our first example is a procedure to add a relation:

```
procedure addrelation
( pi_call_context   in     hsl_cmn_call_context_tp
, po_return_context    out hsl_cmn_return_context_tp
, pi_relation in hsl_hba_relation_tp
, pi_forceupdate in varchar2 default 'true'
```

```
, pi_expand in varchar2
);
```

This procedure has several inbound parameters including an inbound object pi_relation. It has no outbound object, meaning that the calling application will get a HTTP code but no content.

Our second example is a procedure to patch a relation:

```
procedure patchrelation
( pi_call_context   in    hsl_cmn_call_context_tp
, po_return_context   out hsl_cmn_return_context_tp
, po_output out hsl_hba_relation_tp
, pi_relation in hsl_hba_relation_tp
, pi_expand in varchar2
);
```

This operation was designed to return the updated copy of the object.

Note that all operations may process at most one inbound object and return at most one outbound object.

9.5 SQL types

Whereas Java classes are the containers to hold objects in Java, SQL types are the containers to hold objects in PL/SQL.

9.5.1 Service-specific types and common types

HSL services have their own SQL types which are not shared with for example SVL services.

Most HSL types are not shared between HSL services. They are prefixed with HSL_<APP>.

Example: all complex SQL types for the REL service are prefixed HSL_REL

Common types may be used by multiple HSL services. They are prefixed HSL_CMN designating their common use.
Common types are used for scalar values or generic metadata. They are shared because the definitions of these types are unlikely to change over time.

Examples of service-specific types:

- hsl_rel_preferred_acco_tp
  type definition to hold preferred account details for the REL service.
- hsl_rel_link_tp
  type definition to hold link details for the REL service
- hsl_pol_policy_tp
  type definition to hold policy data for the POL service.
- hsl_pol_link_tp
  type definition to hold link details for the POL service.

Examples of common types:

- hsl_cmn_call_context_tp
  generic definition to hold call context of an operation.

- hsl_cmn_return_context_tp
  generic definition of a return context holding HTTP result code and error messages

- hsl_cmn_string30_tp
  holds a single varchar2(30) value

- hsl_cmn_date_tp
  holds a single date value.

9.5.2 Call Context

The call context object is passed to every operation to pass metadata:

It contains the following information:

- m_base_path
  The basepath is the URI which is prepended to create the absolute links needed by the calling application.

- m_caller_id
  The caller ID may be set to identify the end user on whose behalf the HTTP request was generated. For example, the relation number of an insurance member, care provider or broker.
  See the documentation of the HSL service operation if the m_caller_id must be set.

- m_caller_role
  The caller role may be set to indicate the role of the end user on whose behalf the HTTP request was created.
  Theoretically it is possible that a care provider is also an insurance member. A request to retrieve claims would then be ambiguous: is the caller an insurance member wishing to retrieve his own claims or a care provider wishing to retrieve claims associated with his services?
  Together, the caller ID and caller role should provide an unambiguous context to the operation.
  See the documentation of the HSL service operation if the m_caller_role must be set.

- m_user_context (mandatory)
  Indicates the OHI officer on whose behalf the request is processed. Must be an existing Oracle database account name and refer to an existing and time valid row in ALG_FUNCTIONARISSEN.
  The OHI officer may be an employee of the OHI customer, functional administrator, call center employee, or an account registered for self-service actions.

9.5.3 Return context

The PL/SQL implementation of each operation passes a return context to the caller. The caller is either the service class in the Java layer providing the HTTP RESTful interface or PL/SQL custom code.

The return context is a SQL type with the following members:

- m_code
  a HTTP return code, e.g. 200 (OK)

- m_functional_message
  May be set if an exception occurred while processing the operation.

- m_technical_message
  May be set if an exception occurred while processing the operation.

9.5.4 Built-in functionality of HSL types

Each service-specific SQL type in a HSL service (example: HSL_POL_POLICY_TP) has the following generic functionality:

- constructor
  The constructor creates a new object and sets appropriate default values for scalar values if required by the original OHI OpenAPI definition.

- example
  This function populates an object with example data, derived from the original OHI OpenAPI definition.

- o2x
  Creates an external representation of an object to be handed to the calling application.

- x2o
  Creates an internal representation of an object (which is used by the OHI implementation code).

- print
  prints the content of an object and its nested objects using dbms_output.put_line

- scalars_to_str
  returns a varchar2 string formatted as `'name1="value1",name2="value2"'` etc. Used by OHI implementation code.

- class_name
  Returns the name of the Java class corresponding with this SQL type.

9.6 GET Example

The following example calls a GET-operation to retrieve a single resource:

```
declare
  l_call_context hsl_cmn_call_context_tp := hsl_cmn_call_context_tp();
  l_return_context hsl_cmn_return_context_tp;
  l_output hsl_pol_polis_tp;
begin
  alg_trace_pck.enable;
  l_call_context.m_base_path := hsl_cmn_string4000_tp('http://ol6ohi:4321/HSL_pol');
  l_call_context.m_user_context := hsl_cmn_string4000_tp('MANAGER');
```

```
  hsl_pol_sp_pck.getpolis
  ( pi_call_context   => l_call_context
  , po_return_context => l_return_context
  , po_output => l_output
  , pi_expand => 'all'
  , pi_id => 1764
  , pi_peildatum => null
  );

  l_return_context.print('l_return_context');
  l_output.print('l_output');
end;
/
```

10 Language Aspects

The session language in the PL/SQL session (which implements the HSL service operation) determines the representation of:

- Messages
- Language dependent data (example: multilingual product description)

Selecting the correct session language has an impact on the functioning of the HSL application!

The default language in the PL/SQL session is the preferred language of the account for the HSL officer used to execute the PL/SQL service implementation.

10.1 Current Behaviour

Setting the language for the HSL database account will set the language for all sessions.

10.1.1 Messages

Messages will be given in the session language. This behaviour is in line with the GUI application.

10.1.2 Language-dependent data

Language-dependent data will be displayed and processed in the session language. This behaviour is in line with the GUI application.

10.1.3 Known Issue: HSL_POL service

If set, the Back Office parameter value for 'Polis use case service > functionaris' will override the OHI officer.
In that case, the session language will be overruled by the preferred language of the OHI officer associated with the Back Office parameter value for 'Polis use case service > functionaris'.

10.1.4 Known Issue: HSL_REL service

If set, the Back Office parameter value for 'Relatie use case service > functionaris' will override the OHI officer.
In that case, the session language will be overruled by the preferred language of the OHI officer associated with the Back Office parameter value for 'Relatie use case service > functionaris'.

11 Terminology

Term	Meaning	Example
Application	Unit of deployment for a HSL service	
Attribute	A scalar member of a resource	
Basic Authentication	a method for an HTTP user agent to provide a user name and password when making a request.	
Body Parameter	A resource passed as the payload of a request	
Collection Resource	A resource consisting of metadata attributes and a list of singular resources	
Deserialization	Conversion of a character string (JSON format) to an object.	
Enumeration	a set of allowed (string) values	
HATEOAS	A follow-up link returned as part of the response to a REST operation to help the client operation navigate to an appropriate next request.	
Header	a name/value pair in a HTTP request or response.	Accept-Language:nl-NL
HSL	HTTP Service Layer - the technical implementation for OHI Back Office Use Case services.	
HTTP Code	Standardized return code for a HTTP request.	200 (OK), 204 (NO_CONTENT), 400 (BAD_REQUEST), 404 NOT_FOUND), 405 (METHOD_NOT_ALLOWED), 500 (INTERNAL_SERVER_ERROR)
HTTP Verb	A value from the following set: GET, PUT, PATCH, POST or DELETE. The verb and URI together define the required service operation.	
JSON	A standard format for serializing objects to ASCII strings (and vice versa)	
Object	An object in the object model of a REST service. Same as 'type'.	

Operation	A single action on a resource in a RESTful service	
Pagination	Creation of a subset of a total collection when returning a collection resource.	
Parameter	A parameter to a HTTP request. See also 'Body Parameter', 'Query Parameter', and 'Path Parameter'	
Path Parameter	A parameter which is part of the path.	/pol/v1/simplePolicies/123
Query Parameter	A parameter which is added to the path.	/pol/v1/simplePolicies/123?referenceDate=2011-12-31
Resource	An object which is passed to, or returned by a service operation.	
RESTful Service	A HTTP-based web service following the REST application architecture.	
Return code	HTTP Code returned by a service operation.	
Serialization	Conversion of an object to a machine-independent format.	
Service	A group of operations and its object model. The service interface is defined by the 'OpenAPI Schema'. The service is deployed as a (WAR) application.	
Singular Resource	A single object which is passed to, or returned by a service operation. See also 'Collective Resource'.	
OpenAPI Schema	The specification document that describes the interface of a RESTful service.	
Tag	A logical category for grouping operations in a OpenAPI schema. An operation may have multiple tags.	
Templated Path	A path with one or more path parameters.	
Type	An object in the object model of a REST service. Same as 'object'	

WAR	File format for deploying web applications such as HSL services.	

12 Appendix A – HSL C2B services – Usage points of attention

Starting with OHI Back Office release 10.17.2.2.0, a set of web service operations has been made available in the HTTP Service Layer in order to replace the 'old' Connect to Back Office (C2B) services that modified policies and relations. These SOAP envelope-based services were first delivered in 2006 and have been used for a long time by many OHI customers to send all kinds of policy and relation modification requests to OHI Back Office.

The new C2B web service operations in HSL offer – as far as is possible - identical functionality as was offered by the 'old' C2B. An explanation for this is given in a separate Appendix of the HTTP Service Layer installation manual.

Because of the different technology used, the new service operations may react differently from the old ones. The most important usage aspects are discussed now.

12.1 Transaction handling

Each C2B web service call fails or commits atomically. No partial change will ever be committed. However, transaction handling is done at the database level. When the network fails between application and database server the response message may not be received but the transaction may have succeeded. This is analogous to the 'old' C2B implementation. In the asynchronous version of the 'old' C2B, the response queue might not be filled while the transaction was successfully processed. No 'two-phase commit' functionality was offered for the dequeue and service call, because such distributed transaction handling is complicated and heavyweight, and risky. It would require complex administrative corrections when such transactions fail. For that reason, supporting idempotence would be a better option. This idempotence was not present in the old implementation and is not present in the new implementation either.

Because the transaction is processed within the OHI Back Office database, consistent and isolated processing is already guaranteed, due to the way the Oracle database offers transaction isolation and due to the way, all business rules within OHI Back Office are implemented, using an appropriate level of locking where necessary.

12.2 Idempotence

The service operations of C2B do not offer idempotence behaviour by default, in order to act identically as they did when originally created. The result of 2 subsequent identical calls may differ per operation. This historical functionality may lead to unwanted results in combination with the implemented transaction handling but has not caused serious business problems over the past years.

13 Appendix B – Resource identification IDOR compatibility mode

A service operation that retrieves data from an object expects the identification of that object (a resource in json) as input, further referred to in this appendix as ID. For the OHI web services, to better protect against possible misuse, the transition has been made from guessable numbers (also known as 'insecure direct object references', in short 'IDOR'), such as a policy number as ID, to non-guessable UUIDs as ID. These UUIDs are typically required for the OpenAPI 3.1 webservices to identify a resource.

The transition to using UUIDs instead of numerical IDs for resource definitions can have an impact on the ICT landscape. Because the first generation version of the OHI web services did not use UUIDs as ID, it can be a challenge to immediately start using the services with UUID in combination with other systems that only know (and have stored locally) the guessable numbers, like a policy number.

To ease such a transition and offer some time to implement a more secure configuration, a compatibility setting has been introduced which facilitates the continued use of the numeric ID values for specific identifiers that are used in the second generation set of services.

13.1 Specifying resource identification compatibility for UUID-based IDs

For the specific set of data object types that already were supported by the webservices when this additional security measure was introduced, the guessable numbers can still be used as ID instead of the UUID values, by explicitly setting up the OHI Back Office parameters 'Request objecten zonder UUID' and 'Response objecten zonder UUID'. These two parameters offer a compatibility mode to continue using the original identifying values instead of the UUID values to identify resources.

The object types (resources in the OpenAPI 3.1 specifications) that can be selected to use the guessable number instead of a UUID are listed in below table. The table names used in the Parameter Value column below correspond with the value used for the x-ohibo-uuid property in the OpenAPI 3.1 specification.

Object type	Parameter value
Betalingsregeling	FSA_BETALINGS_REGELINGEN
Incassoafspraak	FSA_INCASSOAFSPRAKEN
Aanvullende informatie	GEB_AANVULLENDE_INFORMATIES
Declaratie	GEB_DECLARATIES
Declaratie regel	GEB_DECLARATIE_REGELS
Machtiging	GEB_ZORG_VOORNEMEN_PERIODES
Relatie	RBH_RELATIES
Factuurkenmerk	RestFactuurID
Contract	VER_COLLECTIEVE_CONTRACTEN
Eigenrisicoregeling	VER_EIGENRISICOREGELINGEN
Polis	VER_POLISSEN

The request objects/resources in a an operation request always accept a UUID as ID If the request parameter is set for the specific object type the guessable number is accepted too.

For the response object(s) the UUID is returned for a specific object unless the parameter for that object type/resource is set. In that case the guessable number is returned for the identifiers in the response message.

Both Back Office parameters offer the possibility to specify a set of these parameter values.

Please realize that the response setting is not needed as all subsequent calls do accept UUID based identifiers. You should only use this if you actually do need the original numeric value for interaction with other applications that still require these numeric values.

The following table shows the non-UUID identifiers per object type that can be passed as identifier instead of a UUID.

Object type	Identification
Betalingsregeling	ID
Incassoafspraak	ID
Aanvullende informatie	ID
Declaratie	NR
Declaratie regel	DCR_NR||'#'||VOLGNR
Machtiging	ID
Relatie	NR
Factuurkenmerk	KENMERK
Contract	MER_CODE||'#'||C_NUMMER_EXTERN
Eigenrisicoregeling	ID
Polis	NR

For the object types "Declaratie regel" and "Contract" the identifier is based on a concatenation of the two formerly used values separated with a "#". Invalid concatenated values in a request will simply not identify an object and result in behaviour as if a non-existing numeric value has been passed.

Once again, we strongly advise to use this compatibility functionality for a limited time and make plans for always using UUID values. As long as this is not done, numeric identifiers impose the risks as described in paragraph 3.4.