

**Oracle Financial Services Revenue
Management and Billing**

OR

**Oracle Insurance Revenue
Management and Billing**

Version 9.0.0.0.0

Release Notes

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Oracle Financial Services Revenue Management and Billing/Oracle Insurance Revenue Management and Billing Version 9.0.0.0.0 Release Notes

Note: To improve the content readability, the above two products are collectively referred to as Oracle Revenue Management and Billing throughout this document.

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Preface

About this Document

This document lists the new features and enhancements made in this release. It contains high-level information about the supported platforms, framework upgrade, supported upgrades, unsupported integrations, and media pack downloads. It also lists the discontinued features, bug fixes, and known issues in this release.

Intended Audience

This document is intended for the following audience:

- End-Users
- System Administrators
- Consulting Team
- Implementation Team

Related Documents

You can see the following document for more information:

Document Name	Description
<i>Oracle Revenue Management and Billing Version 9.0.0.0.0 Release Overview Guide</i>	Describes the new features, enhancements, user interface level changes, and database level changes made in this release. The new features and enhancements are classified under three categories – Generic (which is intended for both domains), Financial Services, and Insurance. It lists and describes enhancements made in the framework. It also encloses the ORMB and OUAF deprecation notices and enables you to access the product documentation.

Access to Oracle Support

Oracle customer access to and use of Oracle support services will be pursuant to the terms and conditions specified in their Oracle order for the applicable services.

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New Features

The following features are newly introduced in this release:

Domain	New Feature
Generic (Used in both financial services and health insurance domains)	<ul style="list-style-type: none"> • TFM Process Enhancements for Claim Processing <ul style="list-style-type: none"> ○ Validation for Claim Reprocessing ○ TFM Dashboard Updates
Financial Services	<ul style="list-style-type: none"> • Account 360 Dashboard • Billing Statistics Dashboard
Health Insurance	<ul style="list-style-type: none"> • Pharmacy Benefit Managers Customer Setup • PBM Pharmacy Setup and 360° Pharmacy View • Pharmacy Payout Processing Using EDI 835 • Hold or Suppress Pharmacy Payments using Configurable CAG-level Business Rules • Hold Rule for Bulk Upload and Processing with Search and Download Capabilities • Enable Preponing of Payment Dates through Bulk Upload using Transaction Detail ID and Pay Run Dates • Claims FRT – Validations and Transformations • Accrual Processing for PBM • Ancillary Upload Processing

For more information about the new features, see *Oracle Revenue Management and Billing Release Overview Guide*.

Enhancements

The following features are enhanced in this release:

Domain	New Feature
Generic (Used in both financial services and health insurance domains)	<ul style="list-style-type: none"> Late Payment Charges (Overlap scenarios with Non-Cumulative and Cumulative Calculations)
Financial Services	<ul style="list-style-type: none"> Product Pricing Revenue Forecast for the Customer Effective Price Assignment Metrics for the Customer Deal Metrics for the Active Deals of the Customer Product Revenue Data Export for the Customer Product Revenue Data Export for the Account
Health Insurance	<ul style="list-style-type: none"> Exchange Delinquency Settlement Date Calculation requires two-month Processing Business Rule Inactivation leads to error in Repricing (C1-REPC2) batch Linking the created Audit Events with submitted Inbound Messages Account Balance changes for Larger Accounts Refresh Account Balance in Dashboard Skip Calculation and Hide Debt Balance for Large Accounts Adoption Premium Waiver General Suspense applies Single Binder Payment to Multiple Member Accounts Statement Construct Account Alert Add or Update Bill Level Characteristics from Inbound Message, User Interface, or Through FRT Delinquency does not work when a Member has late enrollment grace days and event dates Displaying Account Balance for Large Groups CAG and Pharmacy Billing

For more information about the enhancements, see *Oracle Revenue Management and Billing Release Overview Guide*.

Framework Upgrade

Oracle Utilities Application Framework (OUAF) Version is not upgraded in Oracle Revenue Management and Billing Version 9.0.0.0.0. It is based on OUAF Version 25.4. For more information about OUAF Version 25.4 enhancements and deprecation notices, see Oracle Revenue Management and Billing Release Overview Guide.

Supported Platforms

The following table lists the operating system and application server combinations on which Oracle Revenue Management and Billing Version 9.0.0.0.0 is supported:

Operating System and Web Browser (Client)	Operating System (Server)	Chipset	Application Server	Database Server
Microsoft Windows 11 (64-bit) with Microsoft Edge v130+, Mozilla Firefox ESR 128+, or Google Chrome Enterprise Version 130+ Note: Version numbers suffixed with "+" are the MINIMUM version supported. That version and all future 4 th digit updates will be supported.	Oracle Linux 8.x and 9.x (64-bit) Note: Here, x represents the vendor supported version.	x86_64	Oracle WebLogic 14.1.2 (64-bit)	Oracle Database Server 19c
	Red Hat Enterprise Linux 8.x and 9.x (64-bit) Points to Note: Here, x represents the vendor supported version. Oracle Revenue Management and Billing is tested and certified on Oracle Linux 8.x and 9.x. Oracle Linux is 100% user space-compatible with Red Hat Enterprise Linux, and therefore Oracle Revenue Management and Billing is supported on Red Hat Enterprise Linux.	x86_64	Oracle WebLogic 14.1.2 (64-bit)	Oracle Database Server 19c
	Microsoft Windows Server 2022+ (64-bit)	x86_64	Oracle WebLogic 14.1.2 (64-bit)	Oracle Database Server 19c

Points to Note:

Oracle Applications are developed and tested on Oracle Linux, which is optimized for performance, stability, and security.

Microsoft Windows Server is not supported for the Production environments. We strongly recommend you install Oracle Revenue Management and Billing (ORMB) on Microsoft Windows platform only for non-production activities, such as User Acceptance Testing (UAT), development setup, and so on.

Supported Upgrades

At present, we support the step-by-step upgrade from Oracle Revenue Management and Billing Version 8.1.0.0.0 to 9.0.0.0.0. For more information on how to perform step-by-step upgrade, refer to the following documents which are available on OTN or OHC:

- *Oracle Revenue Management and Billing Version 9.0.0.0.0 Upgrade Path Guide*
- *Oracle Revenue Management and Billing Version 9.0.0.0.0 Upgrade Guide*

If you want to directly upgrade the Oracle Revenue Management and Billing database from 2.5.0.1.0 or any later version to 9.0.0.0.0, refer to the *Oracle Revenue Management and Billing Direct Database Upgrade Guide*. We recommend you follow the direct upgrade process while upgrading the ORMB database from 2.5.0.1.0 or any later version to 9.0.0.0.0 because it involves a smaller number of steps and saves time.

Unsupported Integrations

We are not supporting Oracle Documaker integration with Oracle Revenue Management and Billing Version 9.0.0.0.0. Alternatively, you can configure the bill and letter reporting feature so that you can generate bills and letters of a customer in the PDF format from ORMB. This reporting feature is built using native capabilities available in ORMB. For more information about the reporting feature, refer to the following documents which are available on OTN or OHC:

- *Oracle Revenue Management and Billing Banking User Guide*
- *Oracle Revenue Management and Billing Bill and Letter Reports Configuration Guide*

Deprecation Notices for OUAF Version 25.4

This section lists features and system data that are deprecated in this release and planned for deprecation in the future release of Oracle Utilities Application Framework. It contains the following topics:

- [Deprecation in This Release](#)
- [Deprecation Planned for Future Releases](#)

Deprecation in This Release

The following functionality or system data is deprecated in OUAF Version 25.4:

- Legacy User Experience (OPE)
- Batch Run Statistics Portal/Sidebar Zone
- Ability to Switch to the Previous User Experience
- Message Legacy Page Metadata
- Display Icon Legacy Page Metadata

For more information about these deprecated functionalities or system data, see *Oracle Revenue Management and Billing Release Overview Guide*.

Deprecation Planned for Future Releases

This section lists the functionalities and system data that will be deprecated in the future releases of OUAF:

- Ability to Log In with SYSUSER
- Support for Zone Header Map
- Support for Cube Viewer
- Support for Guiding Business Process Assistant (BPA) Scripts
- Support for Switch UI View
- Workflow and Notification Metadata and Database Tables
- Mobile Application Framework Metadata and Java Packages
- Key Ring Validation Scripts, Algorithm Types, and Algorithms
- UI Metadata Related to Converted Pages
- Miscellaneous System Data
- XSLT Managed Content Type
- REST IWS - Original REST Servlet
- Append Setting from Pagination
- Support for Master/Subordinate Servers for Web Service Catalog
- F1-MAINPROC Business Object Read When Pre-processing Exists

For more information about these future deprecations, see *Oracle Revenue Management and Billing Release Overview Guide*.

Deprecation Notices for ORMB Version 9.0.0.0.0

This section lists features and system data that are deprecated in this release and planned for deprecation in the future release of Oracle Revenue Management and Billing. It contains the following topics:

- [Deprecation in This Release](#)
- [Deprecation Planned for Future Releases](#)

Deprecation in This Release

The following table lists the objects which are deprecated in Oracle Revenue Management and Billing Version 9.0.0.0.0:

Object Type	Object Name
Batch Control	GLASSIGN, C1-IAENT, C1-DARSU, BILLING
View	CI_EFF_ACCT_PRICING_VW, CI_EFF_PER_PRICING_VW
Business Service	C1-EffectivePricing, C1_PriceParmBS <div style="border: 1px solid black; padding: 5px; margin-top: 5px;"> <p>Note: Instead of using the C1-EffectivePricing business service, use the C1-GetEffectivePricing business service to view the data on the Pricing (Account) and Pricing (Person) screens. Similarly, instead of using the C1_PriceParmBS business service, use the C1_PRICE_PARM business object to add, edit, copy, and delete a parameter.</p> </div>
Service Program	EFFPRCSERVICE, C1_PRICEPARM

Deprecation Planned for Future Releases

Few system data related to different functionalities will be deprecated in the future release of Oracle Revenue Management and Billing. To view the complete list of future ORMB depreciations, see *Oracle Revenue Management and Billing Release Overview Guide*.

Documentation Updates

Here are some updates with respect to the ORMB documentation:

- From 6.0.0.0.0 release onwards, the Oracle Revenue Management and Billing Online Help (i.e., help.ear file) is not packaged with the application. The ORMB Online Help is published on Oracle Help Center (OHC). You can continue to use context-sensitive help from the application which will point to the respective topic on OHC.
- You can also directly access the online help on OHC in the standalone mode using the following URL:

https://docs.oracle.com/en/industries/financial-services/revenue-management-billing/90000/ormb-online-help/Topics/ORMB_Intro.html
- The Reporting User Guide is decommissioned and no longer supported. For information related to the reporting feature, you need to refer the **Reporting** chapter in the Banking User Manual or Insurance User Manual.
- Oracle Utilities Application Framework Version 25.4 Software Development Kit Guide is available along with the release-specific documentation on the ORMB OHC page.


Media Pack Download

Oracle Financial Services Revenue Management and Billing 9.0.0.0.0 and Oracle Insurance Revenue Management and Billing 9.0.0.0.0 media packs can be installed on the following supported platforms:

- Linux (64-bit)
- Microsoft Windows (64-bit)

The media pack includes multiple packages. For more information, refer to the **Media Pack Contents** section in the *Oracle Revenue Management and Billing Version 9.0.0.0.0 Quick Installation Guide*.

To download the media packs:

1. Login to [Oracle Software Delivery Cloud](#).
2. Select the **Release** option from the **All Categories** list.
3. Type **Oracle Financial Services Revenue Management and Billing** or **Oracle Insurance Revenue Management and Billing** in the corresponding text box.
4. Click **Search**. A list of media packs appears in the search results.
5. Click the **Select** () icon corresponding to the **Oracle Financial Services Revenue Management and Billing 9.0.0.0.0** or **Oracle Insurance Revenue Management and Billing 9.0.0.0.0** media pack.
6. If required, you can verify the media pack which is selected by clicking the **View Items** link.
7. Click the **Continue** link. A page appears.
8. Select the required platform from the **Platforms/Languages** list.
9. Click **Continue**. A page appears with the license agreement.
10. Scroll and read the entire license agreement and then click the **I reviewed and accept the Oracle License Agreement** option.
11. Click **Continue**. The **File Download** page appears.
12. Ensure that all the packages in the media pack are selected and then click **Download**. An executable file is downloaded on your local machine.
13. Run the executable file. The **Oracle Download Manager** window appears.
14. Browse to the location where you want to download the packages and then click **Next**. The packages are downloaded on your local machine.

Bug Fixes

To view the list of bugs fixed in this release, see [Bug Fixes](#).

Known Issues

To view the known issues in this release, see [Known Issues](#).