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- Are the examples correct?
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- What did you like most about this document?

Click [here](#) to send us your comments. If possible, please provide a page number or section title to identify the content you’re describing.

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SuiteApp Listings in NetSuite

The SuiteApp Listing page provides a location in NetSuite for you to find and install SuiteApps created using the SuiteCloud Development Framework (also referred to as SDF SuiteApps). SuiteApps can include customizations and configuration settings useful to your organization. This documentation is directed at NetSuite administrators and users who have permission to install SuiteApps on their accounts.

If you are a developer interested in creating SDF Suiteapps, see the help topic SuiteApp Projects.

For information about using the SuiteApp Listing page, see the following topics:

- Viewing SuiteApp Listings
- Identifying SuiteApp Incompatibility
- SDF SuiteApp Installation

Viewing SuiteApp Listings

All SDF SuiteApps can be viewed from the SuiteApp Listing page.

To view SuiteApp listings, go to Customization > SuiteCloud Development > SuiteApp Listing. The list of available SuiteApps is displayed.

**Note:** Access to the SuiteApp Listing page, and the ability to install SuiteApps to your account, requires the SuiteApp Marketplace permission. For information about permissions, see the help topic NetSuite Permissions Overview.

The following is an example of how SuiteApps can be listed:

![SuiteApp Listing Page Example]

The following information is available for each SuiteApp:

- **SuiteApp Name** – is the name of the SuiteApp, as provided by the publisher or solution provider. You can search for a SuiteApp by entering its name or publisher name in the Search Apps field.
- **Publisher** – is the publisher name that identifies the SuiteApp publisher or solution provider.
- **Status** – is the current state of the SuiteApp installation or uninstallation.
  - **Installation Failed** – The SuiteApp failed to install. Consult the installation log for information. For more information, see the help topic Deployment Logs.
  - **Installing** – The SuiteApp installation is currently in progress.
Viewing SuiteApp Listings

- **Installed** – The SuiteApp is successfully installed in the account. If an upgrade fail validation, this state still displays because the previous version of the SuiteApp still functions.

- **Validation Failed** – The SuiteApp has failed validation, and consequently did not proceed with the installation. If it is a new installation, the target account is unchanged and there is no SuiteApp installed. If it is an upgrade, the previous version of the SuiteApp is still installed and functioning. Consult the installation log for more information. For more information, see the help topic Deployment Logs.

Additional intermediate states are available from the Installed SuiteApps page. For the list of possible states, see Viewing SuiteApp Installation or Uninstallation Status.

If the message Not Compatible is displayed instead of a state, see Identifying SuiteApp Incompatibility.

- **Action** – are the following actions that can be performed for the SuiteApp:
  - **Install** – initiates the process to install the SuiteApp on your account. For more information, see Installing from the SuiteApp Listing Page.
  - **Request Access** – when displayed, means that you do not have permission to install the SuiteApp.
  - **Upgrade** – initiates the process to upgrade the SuiteApp version in your account. For more information, see Upgrading from the SuiteApp Listing Page.

### Identifying SuiteApp Incompatibility

If your NetSuite account does not support a SuiteApp on the SuiteApp Listing page, the Status column displays Not Compatible. To view the SuiteApps list, see Viewing SuiteApp Listings.

**Note:** If you do not have access to the SuiteApp, compatibility information is not displayed.

A SuiteApp may be incompatible if it does not support the NetSuite version of your account, or requires functionality that is not enabled in your account.
SDF SuiteApp Installation

You can install any SuiteApp from the SuiteApp Listing page that is both shared to your account and supports your NetSuite account version.

For information about installation, see the following topics:

- Installing from the SuiteApp Listing Page
- Upgrading from the SuiteApp Listing Page
- Viewing SuiteApp Installation or Uninstallation Status
- Uninstalling SuiteApps Obtained from the SuiteApp Listing Page

Installing from the SuiteApp Listing Page

You can install SuiteApps to your account, to make use of the customizations and configuration settings that are useful to your organization.

**Important:** Some SuiteApps installed from the SuiteApp Listing page can be managed SuiteApps. By installing the managed SuiteApp, you give permission for the SuiteApp to be upgraded by the publisher or solution provider at any time. Upgrades for managed SuiteApps are pushed out automatically to your account.

Consider the following information regarding SuiteApp installation:

- The most recent applicable version of the SuiteApp is installed to your account.
- If you no longer want a SuiteApp after it is installed, you can uninstall it from the Installed SuiteApp page.
- Objects included in the SuiteApp are created in your NetSuite account.
- Validation is performed prior to installation. For more information, see the help topic SDF Project Validation.
- Installations can be started for additional SuiteApps while existing installations are in progress. SuiteApps install in the order you click Install for each of them.

**To install a SuiteApp from the SuiteApp Listing page**

2. From the SuiteApps list, identify the SuiteApp that you intend to install.
   For information about the fields and actions in the list, see Viewing SuiteApp Listings.
3. In the Action column for the desired SuiteApp, click Install.
   The installation process begins.
   Installation of a SuiteApp may take some time.
   To view the installation status, see Viewing SuiteApp Installation or Uninstallation Status.
Installing from the SuiteApp Listing Page

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Note: If the SuiteApp is not shared to you, the Install action is not available, and Request Access is displayed instead of Install.

Upgrading from the SuiteApp Listing Page

You can upgrade the SuiteApps that have been installed to your account when a new SuiteApp version is available. Upgrading a SuiteApp can provide you with new customizations and configuration settings that are useful to your organization.

Note: For managed SuiteApps, upgrades are managed by the publisher or solution provider at any time. Upgrades are pushed out automatically and you cannot manually initiate the upgrade. The Upgrade action is not available for managed SuiteApps.

To upgrade a SuiteApp from the SuiteApp Listing page

2. From the SuiteApps list, identify the SuiteApp that you intend to upgrade.
   For information about the fields and actions in the list, see Viewing SuiteApp Listings.
3. In the Action column for the desired SuiteApp, click Upgrade.
   Note that you may encounter a choice of SuiteApp versions under the following conditions:
   - There are two released versions of the SuiteApp and both SuiteApp versions support your current NetSuite version.
   - Both available versions are newer than the current SuiteApp version you have installed.
   The upgrade installation process begins.
   Installation of a SuiteApp may take some time.
   To view the installation status, see Viewing SuiteApp Installation or Uninstallation Status.

Viewing SuiteApp Installation or Uninstallation Status

The SuiteApp status is the current state of the SuiteApp workflow after an install, upgrade, or uninstall has been initiated.

Some states of the SuiteApp can be viewed on the SuiteApp Listing page, and all of the states can be viewed on the Installed SuiteApps page.

To view the SuiteApp installation status from the SuiteApp Listing page, go to Customization > SuiteCloud Development > SuiteApp Listing. The SuiteApps page displays, and the status can be viewed from the Status column.

Only the following states can appear in the Status column of the SuiteApps list in the SuiteApp Listing page:
- Installation Failed
- Installing
- Installed
- Validation Failed
The status can be viewed from the Installed SuiteApps page by clicking **Installed Apps**, or by going to Customization > SuiteCloud Development > Installed SuiteApp List. For more information, see the help topics Viewing and Uninstalling SDF SuiteApps in Your NetSuite Account and Deployment Logs.

For information about possible states, see:
- SuiteApp Workflow
- SuiteApp States

### SuiteApp Workflow

The following states are possible for a SuiteApp during the installation, upgrade, or uninstallation process:

![Diagram](image_url)

**Note:** Only the following states can appear in the Status column of the SuiteApps list on the SuiteApp Listing page: Installation Failed, Installing, Installed, Validation Failed.

The following table describes the states that are possible for a SuiteApp during the installation, upgrade, or uninstallation process:

<table>
<thead>
<tr>
<th>Install Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Initialization Failed</td>
<td>Indicates that an error has occurred, preventing one of the following:</td>
</tr>
<tr>
<td>Install Status</td>
<td>Description</td>
</tr>
<tr>
<td>-----------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Installation Failed</td>
<td>- A SuiteApp installation or upgrade was requested, but the initialization failed prior to the validation step.</td>
</tr>
<tr>
<td></td>
<td>- A SuiteApp uninstall was requested, but the initialization failed prior to starting the uninstall. For information about the failure, consult the Deployment Audit Trail page. Documentation for that page is available in the Deployment Logs.</td>
</tr>
<tr>
<td>Installed</td>
<td>The SuiteApp is successfully installed in the account. From this state, a request can be made to upgrade or uninstall the SuiteApp.</td>
</tr>
<tr>
<td>Installing</td>
<td>The SuiteApp installation is currently in progress. If the SuiteApp successfully installs, it advances to the Installed state. If the SuiteApp fails to install, it moves to the Installation Failed state.</td>
</tr>
<tr>
<td>Pending</td>
<td>A request to install or upgrade the SuiteApp has been initiated, but the installation has not yet started. If the process is successfully initialized, the SuiteApp advances to the Validating state. If the initialization process fails, the SuiteApp moves to the Initialization Failed state.</td>
</tr>
<tr>
<td>Pending Uninstall</td>
<td>A request to uninstall the SuiteApp has been initiated, but the uninstallation has not yet started. If the process is successfully initialized, the SuiteApp advances to the Uninstalling state. If the initialization process fails, the SuiteApp moves to the Initialization Failed state.</td>
</tr>
<tr>
<td>Uninstalling</td>
<td>The SuiteApp uninstallation is currently in progress. If the SuiteApp successfully uninstalls, it is removed from the Installed SuiteApps list. If the SuiteApp fails to uninstall, it moves to the Uninstall Failed state.</td>
</tr>
<tr>
<td>Uninstall Failed</td>
<td>The SuiteApp failed to uninstall. Consult the Deployment Audit Trail page for more information. For information about the page, see the help topic Deployment Logs.</td>
</tr>
<tr>
<td>Validating</td>
<td>The SuiteApp install or upgrade process was successfully initialized and the SuiteApp contents are being validated. If the SuiteApp passes validation, it advances to the Installing state. If the SuiteApp fails validation, it moves to the Validation Failed state.</td>
</tr>
<tr>
<td>Validation Failed</td>
<td>The SuiteApp has failed validation, and consequently did not proceed with the installation. The target account is unchanged. Consult the installation log for more information. For more information, see the help topic Deployment Logs.</td>
</tr>
<tr>
<td>Failed</td>
<td>Indicates an error has occurred. To view the error, click the tooltip icon (()).</td>
</tr>
<tr>
<td>Request Access</td>
<td>This SuiteApp is not shared with your account. Please contact the SuiteApp publisher for more info.</td>
</tr>
<tr>
<td>Not Compatible</td>
<td>The NetSuite version for your account does not meet the minimal required version for the SuiteApp version.</td>
</tr>
</tbody>
</table>
Uninstalling SuiteApps Obtained from the SuiteApp Listing Page

SuiteApps can be uninstalled when they are no longer needed. In order to uninstall a SuiteApp, you must be logged into the account in which the SuiteApp is installed.

To uninstall a SuiteApp

1. Do one of the following:
   - Go to Customization > SuiteCloud Development > Installed SuiteApp List.
   - From the SuiteApp Listing page, click **Installed Apps**.
2. From the Installed SuiteApps list, identify the SuiteApp you intend to uninstall.
3. For the desired SuiteApp, select **Uninstall** from its action menu. The uninstallation process begins.
   Uninstallation of a SuiteApp may take some time. To view the status, see Viewing SuiteApp Installation or Uninstallation Status.
   When the uninstallation completes, the SuiteApp is removed from the Installed SuiteApps list.