Oracle® Communications
Convergent Charging Controller

Charging Control Services Alarms Guide

Release 6.0.1

April 2017

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Contents

Alarm Topic Description

Alarm generation

Alarms on each configured node are written to the syslog and are then captured by the smsAlarmDaemon for entry in the SMF database.

For management of these alarms, refer to *Service Management System Technical Guide*.

Severity levels

This table describes the alarms severity levels.

Level	Abbr	Description
Critical	C	These alarms are raised when the application has encountered an error which indicates that the system is unable to function.
Error	E	These alarms indicate the application has encountered a serious problem completing a necessary task and could not complete the task.
Warning	W	Warnings are raised to indicate the application encountered a problem completing a non-mission critical task.
Notice	N	Notices are raised to indicate that the application has completed a task successfully.

Alarm format

Alarms usually follow this format:

```
Mon DD 24:MM:SS hostname process name: [ID alarmID user.severity] process(PID)
SEVERITY: Alarm text with possible variables
```

Where:

Variable	Description
Mon DD	Month and date the alarm was logged.
24:MM:SS	Time the alarm was logged in 24 hour format.
hostname	Name of the machine on which the alarm was generated.
process name	Name of the process which logged the alarm.
alarmID	ID number of the alarm.
severity	Alarm severity.
process	Name of the process which logged the alarm.
PID	Process ID of the process which logged the alarm.
SEVERITY	Alarm severity.

Alarm text	Alarm text. This may include variables such as node number.
	Note: In some cases the entire alarm text is generated from variables.

Note: Some alarms from some subsystems may have a different format.

Example: This text shows an smsMaster alarm about pending update queues.

```
Mar 30 13:34:54 prodsmp1 smsMaster: [ID 953149 user.warning] smsMaster(17833)
WARNING: Pending queue now above 15 (Worst Node 317)
```

Alarm text and variables

The %d and %s symbols represent variables within the alarm text. These values are generated by the subsystem and added to the message when the alarm is raised.

Usually the %d is a number and the %s is text in the context of the message to complete the alarm message. Occasionally other % symbols are also used (for example, %u) for different variables.

Further information

For more information about:

- The SMS Alarms subsystem, see *Service Management System Technical Guide*
- Creating and maintaining the SMS Alarm Relay rule set, see *Service Management System User's Guide*

Charging Control Services Alarms

Alarm	Severity	Text	Cause	Resolution	Service
150000	ERROR	DEF123BeClient: BeClient(%d) ERROR: Asked to send message to unknown BE ID %d	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150001	ERROR	DEF123BeClient: BeClient(%d) ERROR: Invalid beLocationPlugin name	Internal software error.	Contact support. No further information can be obtained.	CCS
150002	ERROR	DEF123BeClient: BeClient(%d) ERROR: Error loading beLocationPlugin:%z	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150003	ERROR	DEF123BeClient: BeClient(%d) ERROR: Problem reading plugin config section	Internal software error.	Contact support. No further information can be obtained.	CCS
150004	ERROR	DEF123BeClient: BeClient(%d) ERROR: failed to find symbol %s %d in plugin library %s %d. Ignoring.	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150005	ERROR	DEF123BeClient: BeClient(%d) ERROR: failed to find plugin library %s %d. Ignoring.	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150006	ERROR	DEF123BeClient: BeClient(%d) ERROR: Problem reading plugin configration:%z	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150007	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: In last heartbeat period %d requests where rejected due to BE congestion	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150008	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: In last heartbeat period %d new requests failed due to BE connection failure	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150009	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: In last heartbeat period %d requests failed due unknown be id	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150010	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: In last heartbeat period %d subsequent requests failed due to BE connection failure	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150011	ERROR	DEF123BeClient: BeClient(%d) ERROR: error while reading billingEngines from config fileZZZ	Error in configuration file.	Refer to application expert. Review billing engine section.	CCS
150012	ERROR	DEF123BeClient: BeClient(%d) ERROR: Error connecting (top half) to BE %s %d:%z	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150013	ERROR	DEF123BeClient: BeClient(%d) ERROR: Error connecting (bottom half) to BE %s %d:%z	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150014	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: write of BEG message failed to BEZZZ	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150015	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: Connection to BE %s %d is established.	Information only.	No resolution.	CCS
150016	ERROR	DEF123BeClient: BeClient(%d) ERROR: Received message on available socker without consumer. Please report this error!	Communcation over a dead socket has been detected.	Contact support.	CCS
150017	ERROR	DEF123BeClient: BeClient(%d) ERROR: Connection to BE %s %d has failed.	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150018	ERROR	DEF123BeClient: BeClient(%d) ERROR: libccsMFileCompiler: message without msgID received from BE %z	Incomplete msg received from BE.	Contact support. No further information can be obtained.	CCS
150019	WARNING	DEF123BeClient: BeClient(%d) WARNING: libccsMFileCompiler: orphan message received from BE %z	Incomplete msg received from BE.	Contact support. No further information can be obtained.	CCS
150020	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: ccsMFileCompiler broadcast plugin activated	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150021	ERROR	DEF123BeClient: BeClient(%d) ERROR: Receieved %s %d from beId %d. Already had response from %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150022	ERROR	DEF123BeClient: BeClient(%d) ERROR: Receieved unexpected message from beId %d.	Internal software error.	Contact support. No further information can be obtained.	CCS
150023	CRITICAL	DEF123BeClient: BeClient(%d) CRITICAL: BroadcastRequest::handleResponse (*) should never be called: aborting	Internal software error.	Contact support. No further information can be obtained.	CCS
150024	CRITICAL	DEF123BeClient: BeClient(%d) CRITICAL: BroadcastRequest::handleComError Exception(*) should never be called: aborting	Internal software error.	Contact support. No further information can be obtained.	CCS
150025	WARNING	DEF123batchRechargeReport: batchRechargeReport(%d) WARNING: Badly formatted configuration	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150026	ERROR	DEF123batchRechargeReport: batchRechargeReport(%d) ERROR: Unhandled exception	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150027	ERROR	DEF123batchRechargeReport: batchRechargeReport(%d) ERROR: Could not connect to oracle	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150028	ERROR	DEF123batchRechargeReport: batchRechargeReport(%d) ERROR: Not found exceptionZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150029	ERROR	DEF123batchRechargeReport: batchRechargeReport(%d) ERROR: Cant find ClientIF configuration	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150030	WARNING	DEF123batchRechargeReport: batchRechargeReport(%d) WARNING: Path error exceptionZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150031	WARNING	DEF123batchRechargeReport: batchRechargeReport(%d) WARNING: Unable to determine roundExpiry flag value. Check configurationZZZ	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150032	WARNING	DEF123batchRechargeReport: batchRechargeReport(%d) WARNING: Wrong type exceptionZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150033	WARNING	DEF123batchRechargeReport: batchRechargeReport(%d) WARNING: Wrong type for roundExpiry flag. Check configurationZZZ	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150034	ERROR	DEF123batchRechargeReport: batchRechargeReport(%d) ERROR: Unhandled Exception	Internal software error.	Contact support. No further information can be obtained.	CCS
150035	ERROR	DEF123batchRechargeReport: batchRechargeReport(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	CCS
150036	ERROR	DEF123batchRechargeReport: batchRechargeReport(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150037	WARNING	DEF123batchRechargeReport: batchRechargeReport(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150038	WARNING	DEF123batchRechargeReport: batchRechargeReport(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150039	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: Error reading config fileZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150040	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: %s %d.%s %d = %d secondsZZZ	Information only.	No resolution.	CCS
150041	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Error processing CORBA requests:%z	Kernel communication with CORBA.	Refer to UNIX/application/LAN expert first (Check the following). 1) Is the orb process (absBeORB) running? 2) TCP/IP connection integrity. Finally contact support.	CCS
150042	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Error processing timeouts:%z	Kernel communication with CORBA.	Refer to UNIX/application/LAN expert first (Check the following). 1) Is the orb process (absBeORB) running? 2) TCP/IP connection integrity. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150043	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Error processing TCP connections:%z	Kernel communication/disk error.	Refer to UNIX/application/LAN expert first (Check the following). 1) Is the orb process (absBeORB) running? 2) TCP/IP connection integrity. Finally contact support.	CCS
150044	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: Uncaught exception:%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150045	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: Uncaught non-exception	Internal software error.	Contact support. No further information can be obtained.	CCS
150046	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: state to character mapping for %s %d not defined	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150047	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: character to state mapping for %s %d not defined	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150048	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: bad mapping for stateZZZ	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150049	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: problem reading mandatory stateConversions section of configuration	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150050	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: problem reading mandatory voucherStateConversions section of configuration	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150051	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: voucher state to character mapping for %s %d not defined	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150052	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: Unable to allocate %d bytes for new argc.	Insufficient memory to perform desired action due to internal software error.	Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusually large memory consumption for an individual binary. Finally contact support.	CCS
150053	WARNING	DEF123ccsBeOrb: ccsBeOrb(%d) WARNING: cannot open file %s %d to stor ior required for info only	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150054	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: cmnFD::Exception while registering with smsNamingServer on host %s %d port %d :%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150055	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	CCS
150056	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150057	WARNING	DEF123ccsBeOrb: ccsBeOrb(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150058	WARNING	DEF123ccsBeOrb: ccsBeOrb(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150059	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Asked to send message to unknown BE ID %d	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150060	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Invalid beLocationPlugin name	Internal software error.	Contact support. No further information can be obtained.	CCS
150061	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Error loading beLocationPlugin:%z	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150062	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Problem reading plugin config section	Internal software error.	Contact support. No further information can be obtained.	CCS
150063	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: failed to find symbol %s %d in plugin library %s %d. Ignoring.	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150064	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: failed to find plugin library %s %d. Ignoring.	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150065	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Problem reading plugin configration:%z	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150066	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: In last heartbeat period %d requests where rejected due to BE congestion	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150067	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: In last heartbeat period %d new requests failed due to BE connection failure	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150068	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: In last heartbeat period %d requests failed due unknown be id	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150069	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: In last heartbeat period %d subsequent requests failed due to BE connection failure	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150070	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: error while reading billingEngines from config fileZZZ	Error in configuration file.	Refer to application expert. Review billing engine section.	CCS
150071	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Error connecting (top half) to BE %s %d:%z	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150072	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Error connecting (bottom half) to BE %s %d :%z	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150073	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: write of BEG message failed to BEZZZ	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150074	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: Connection to BE %s %d is established.	Information only.	No resolution.	CCS
150075	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Received message on available socker without consumer. Please report this error!	Communcation over a dead socket has been detected.	Contact support.	CCS
150076	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Connection to BE %s %d has failed.	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150077	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: libccsBeOrb: message without msgID received from BE %z	Incomplete msg received from BE.	Contact support. No further information can be obtained.	CCS
150078	WARNING	DEF123ccsBeOrb: ccsBeOrb(%d) WARNING: libccsBeOrb: orphan message received from BE %z	Incomplete msg received from BE.	Contact support. No further information can be obtained.	CCS
150079	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: ccsBeOrb broadcast plugin activated	Information only.	No resolution.	CCS
150080	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Receieved %s %d from beId %d. Already had response from %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150081	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Receieved unexpected message from beId %d.	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150082	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: BroadcastRequest::handleComError Exception(*) should never be called: aborting	Internal software error.	Contact support. No further information can be obtained.	CCS
150083	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: BroadcastRequest::handleResponse (*) should never be called: aborting	Internal software error.	Contact support. No further information can be obtained.	CCS
150084	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Attempted to use nonexistent pluggable-authentication-module id=%d	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150085	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: BeClient broadcast plugin activated	Information only.	No resolution.	CCS
150086	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: sendBadPin set to %s %d	Information only.	No resolution.	CCS
150087	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: srasActivatesPreuseAccount set to %s %d	Information only.	No resolution.	CCS
150088	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: Starting	Process starting.	No resolution.	CCS
150089	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: voucherRechargeTrigger on VRW	Information only.	No resolution.	CCS
150090	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: BE resync status: last ID %d, processed %d IDs, %s %d complete	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150091	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Replacing existing beSyncRequest for ID %d	Information only.	No resolution.	CCS
150092	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Couldnt find beSyncRequest for ID %d in map	Internal software error.	Contact support. No further information can be obtained.	CCS
150093	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Different beSyncRequest stored in map for ID %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150094	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Synchronisation aborted	Synchronisation has been manually aborted.	No resolution.	CCS
150095	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Reloading configuration due to SIGHUP	Information only.	No resolution.	CCS
150096	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Cant catch SIGHUP - reload config not available:%z	Kernel communication/disk error.	Refer to UNIX/application expert first. If problem persists then contact support.	CCS
150097	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Cant catch SIGINT:%z	Kernel communication/disk error.	Refer to UNIX/application expert first. If problem persists then contact support.	CCS
150098	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Cant catch SIGTERM:%z	Kernel communication/disk error.	Refer to UNIX/application expert first. If problem persists then contact support.	CCS
150099	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Synchronisation starting forZZZ	Synchronisation has started.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150100	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Synchronisation complete	Information only.	No resolution.	CCS
150101	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Memory allocation exception, exiting ...	Insufficient memory to perform desired action due to internal software error.	Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusually large memory consumption for an individual binary. Finally contact support.	CCS
150102	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Uncaught exception:%z	Uncaught exception occurred.	Contact support. Supply additional text from alarm string.	CCS
150103	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Unknown uncaught exception	Unknown exception occurred.	Contact support. No further information can be obtained.	CCS
150104	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: CCS.ccsBeResync.syncSequenceDifference is negative, ignoring sequence number differences	Information only.	No resolution.	CCS
150105	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: SyncRequestPair not initialised	Unknown exception occurred.	Contact support. No further information can be obtained.	CCS
150106	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: %s %d %d doesnt exist on either BE	Replication error.	Refer to Oracle/application expert. Verify replication is running.	CCS
150107	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: Unable to check %s %d ID %d, as it keeps changing. Try increasing maxInfoRechecks, or decreasing recheckDelay	Potential configuration error.	Refer to application expert. Try increasing maxInfoRechecks, or decreasing recheckDelay.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150108	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Didnt recieve reply to request to the BE for ID %d after %d seconds	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150109	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Error applying updates to the %s %d billing engine for ID %d:%z	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150110	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Voucher ID %d has been redeemed on the primary only	Information only.	No resolution.	CCS
150111	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Voucher ID %d has been redeemed on the secondary only	Information only.	No resolution.	CCS
150112	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Voucher ID %d has different redeem dates: %s %d and %s %d	Information only.	No resolution.	CCS
150113	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Voucher ID %d has different redeeming wallets: %d and %d	Information only.	No resolution.	CCS
150114	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Voucher %s %d is different between BEs for voucher ID %d, please check replication	Replication error.	Refer to Oracle/application expert. Verify replication is running.	CCS
150115	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Wallet %d not found on either BE, resyncing not possible	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150116	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Error getting wallet %d on the primary (check CCS_ACCT):%z	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150117	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Error getting wallet %d on the secodary (check CCS_ACCT):%z	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150118	CRITICAL	DEF123ccsBeResync: ccsBeResync(%d) CRITICAL: %s %d : called after ccsAuthDone!	Internal software error.	Contact support. No further information can be obtained.	CCS
150119	CRITICAL	DEF123ccsBeResync: ccsBeResync(%d) CRITICAL: len is NULL in ccsAuthGetAllModuleDescs!	Internal software error.	Contact support. No further information can be obtained.	CCS
150120	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Attempted to use nonexistent pluggable-authentication-module id=%d	Internal software error.	Contact support. No further information can be obtained.	CCS
150121	CRITICAL	DEF123ccsBeResync: ccsBeResync(%d) CRITICAL: ccsAuth: Could not load authentication-module pluginZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150122	CRITICAL	DEF123ccsBeResync: ccsBeResync(%d) CRITICAL: ccsAuth: One or more pluggable-authentication-module symbols not available in pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150123	CRITICAL	DEF123ccsBeResync: ccsBeResync(%d) CRITICAL: (ccsAuthSQL) Error (%d) reading pluggable-authentication-module configuration information from CCS_AUTH_HASH_FNS in ccsAuthSQL_ReadConfigurationInfo rmation	Internal software error.	Contact support. No further information can be obtained.	CCS
150124	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Configuration key CCS not found, using defaults	Information only.	No resolution.	CCS
150125	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeIdC acheAgeSeconds = %d	Information only.	No resolution.	CCS
150126	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeCac heAgeSeconds = %d	Information only.	No resolution.	CCS
150127	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeDet ailedCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150128	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsCommon: CCS.common.balanceTypeUnitCacheA geSeconds = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150129	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsCommon: CCS.common.defaultBalanceTypeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150130	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsCommon: CCS.common.systemCurrencyBalanceUnitCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150131	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsCommon: CCS.common.accountCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150132	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsCommon: CCS.common.accountTypeBestPeriodsCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150133	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Cannot un memory map file %s %d (%d bytes):%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150134	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Loaded MFileZZZ	Information only.	No resolution.	CCS
150135	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: GetSystemCurrencyData: MFile not loaded	Cannot locate currency Mfile.	Refer to Application expert. Check existence of the Mfile.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150136	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: No discount periods defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150137	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: No discount sets defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150138	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: No geography sets defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150139	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: No billing periods defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150140	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: No rate tables defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150141	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: No tariff plans defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150142	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: No tree found for this ID; sqlca.sqlcode is %d. Incomplete MFile	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150143	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: Geo Set : %d has a null tree. Incomplete MFile	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150144	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Unexpected oracle error %d while fetching from CLIxDN_cursor	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150145	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: %s %d: Config error. Reason:%z	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150146	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: %s %d: Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS
150147	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: %s %d: balance type %d missing in balanceType2AcsCustID	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150148	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: RewardsConfig: Config error. Reason:%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150149	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsRewardsPlugin: Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS
150150	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer %d].expenditure = %d	Information only.	No resolution.	CCS
150151	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer %d].allowed = %d	Information only.	No resolution.	CCS
150152	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer %d].notification = %d	Information only.	No resolution.	CCS
150153	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.writeDirectoryName = %s %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150154	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.filePrefix = %s %d	Information only.	No resolution.	CCS
150155	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.fileSuffix = %s %d	Information only.	No resolution.	CCS
150156	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.maxLinesInFile = %d	Information only.	No resolution.	CCS
150157	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.fileIdleTime = %d	Information only.	No resolution.	CCS
150158	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: balance type %d missing in balanceType2AcsCustId	Internal software error.	Contact support. No further information can be obtained.	CCS
150159	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: ACS customer ID %d is missing in balanceType2MEBalanceType	Internal software error.	Contact support. No further information can be obtained.	CCS
150160	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: ccsVWARSExpiry: CCS_ACCOUNT_BATCH %d has a NULL state, assuming state is unactivated	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150161	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: ccsVWARSExpiry: CCS_ACCOUNT_BATCH %d is active but has a NULL activation date	Internal software error.	Contact support. No further information can be obtained.	CCS
150162	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: ccsVWARSExpiry: CCS_ACCOUNT_BATCH %d has an invalid activation date %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150163	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	CCS
150164	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150165	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150166	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150167	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Sync error: Communication error: Unable to connect to BE database %z as %s %d	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150168	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Asked to send message to unknown BE ID %d	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150169	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Invalid beLocationPlugin name	Internal software error.	Contact support. No further information can be obtained.	CCS
150170	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Error loading beLocationPlugin:%z	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150171	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Problem reading plugin config section	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150172	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: failed to find symbol %s %d in plugin library %s %d. Ignoring.	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150173	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: failed to find plugin library %s %d. Ignoring.	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150174	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Problem reading plugin configration:%z	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150175	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: In last heartbeat period %d requests where rejected due to BE congestion	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150176	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: In last heartbeat period %d new requests failed due to BE connection failure	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150177	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: In last heartbeat period %d requests failed due unknown be id	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150178	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: In last heartbeat period %d subsequent requests failed due to BE connection failure	Potential congestion build up.	Refer to application expert if alarm persists.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150179	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: error while reading billingEngines from config fileZZZ	Error in configuration file.	Refer to application expert. Review billing engine section.	CCS
150180	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Error connecting (top half) to BE %s %d:%z	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150181	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Error connecting (bottom half) to BE %s %d:%z	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150182	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: write of BEG message failed to BEZZZ	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150183	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Connection to BE %s %d is established.	Information only.	No resolution.	CCS
150184	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Received message on available socker without consumer. Please report this error!	Communcation over a dead socket has been detected.	Contact support.	CCS
150185	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Connection to BE %s %d has failed.	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150186	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: libccsBeResync: message without msgID received from BE %z	Incomplete msg received from BE.	Contact support. No further information can be obtained.	CCS
150187	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: libccsBeResync: orphan message received from BE %z	Incomplete msg received from BE.	Contact support. No further information can be obtained.	CCS
150188	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsBeResync broadcast plugin activated	Information only.	No resolution.	CCS
150189	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Receieved %s %d from beId %d. Already had response from %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150190	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Receieved unexpected message from beId %d.	Internal software error.	Contact support. No further information can be obtained.	CCS
150191	CRITICAL	DEF123ccsBeResync: ccsBeResync(%d) CRITICAL: BroadcastRequest::handleResponse (*) should never be called: aborting	Internal software error.	Contact support. No further information can be obtained.	CCS
150192	CRITICAL	DEF123ccsBeResync: ccsBeResync(%d) CRITICAL: BroadcastRequest::handleComError Exception(*) should never be called: aborting	Internal software error.	Contact support. No further information can be obtained.	CCS
150193	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Couldnt find delete function for library	Function is missing from shared library.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150194	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: CDR error: %s %d while processing CDR:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150195	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: At least one plugin failed when processing CDR:%z	Shared library is missing/corrupt.	Contact support. No further information can be obtained.	CCS
150196	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Skipping CDR error:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150197	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: At least one plugin failed when flushing	Shared library is missing/corrupt.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150198	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: No point continuing without database connection, exiting	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150199	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Config file error, falling back to default settings. Reason:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150200	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: Sorry, out of memory. Quitting.	Insufficient memory to perform desired action due to internal software error.	Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusually large memory consumption for an individual binary. Finally contact support.	CCS
150201	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: Fatal error:%z	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150202	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: Somthing threw an exception but I dont know what	Internal software error.	Contact support. No further information can be obtained.	CCS
150203	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: Connection to database with %s %d failed	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150204	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: %s %d.prodTypeSwapEventClass =%z	Information only.	No resolution.	CCS
150205	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: %s %d.prodTypeSwapEventName =%z	Information only.	No resolution.	CCS
150206	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccdAcctHistPlugin: ACS Customer[%d] promotional cascade id = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150207	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccdAcctHistPlugin: ACS Customer[%d] default cash balance type = %d	Information only.	No resolution.	CCS
150208	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Config file error, falling back on default configuration. Reason:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150209	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Failed looking up ACS_CUST_ID for CDR. Reason:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check reason from alarm text. Finally contact support.	CCS
150210	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Mandatory field %s %d missing in CDR of type %d	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150211	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: RechargeSMSPlugin: Config file error, falling back on default configuration. Reason:%z	Error in configuration file.	Refer to application expert. See alarm text for further information.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150212	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: Write request is bigger than what can be transfered atomically to a FIFO in this system. Great chaos may follow. This request: %d, max allowed: %d	Program violates kernel.	Contact support. No further information can be obtained.	CCS
150213	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: Discarding unsent SMS due to full buffer	Information only.	No resolution.	CCS
150214	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Failed looking up CLI	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS
150215	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Failed looking up account type and wallet type	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS
150216	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Failed looking up name for wallet type %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150217	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Failed looking up user currency for ACS customer ID %d and wallet ID %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS
150218	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: Account type profile not found, second currency ignored	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS
150219	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: Failed looking up second currency	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS
150220	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: RechargeSMSPlugin: Couldnt open FIFO %s %d, will try again later. (errno = %d)	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150221	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: Discarding unsent SMS due to timeout	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150222	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: %s %d: called after ccsAuthDone!	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150223	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: len is NULL in ccsAuthGetAllModuleDescs!	Internal software error.	Contact support. No further information can be obtained.	CCS
150224	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Attempted to use nonexistent pluggable-authentication-module id=%d	Internal software error.	Contact support. No further information can be obtained.	CCS
150225	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: ccsAuth: Could not load authentication-module pluginZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150226	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: ccsAuth: One or more pluggable-authentication-module symbols not available in pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150227	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: (ccsAuthSQL) Error (%d) reading pluggable-authentication-module configuration information from CCS_AUTH_HASH_FNS in ccsAuthSQL_ReadConfigurationInformation	Internal software error.	Contact support. No further information can be obtained.	CCS
150228	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: Configuration key CCS not found, using defaults	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150229	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeIdCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150230	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150231	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeDetailedCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150232	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.balanceTypeUnitCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150233	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.defaultBalanceTypeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150234	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.systemCurrencyBalanceUnitCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150235	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.accountCacheAgeSeconds = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150236	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.accountTypeBestPeriod sCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150237	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Cannot un memory map file %s %d (%d bytes):%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150238	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: Loaded MFileZZZ	Information only.	No resolution.	CCS
150239	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: GetSystemCurrencyData: MFile not loaded	Cannot locate currency Mfile.	Refer to Application expert. Check existence of the Mfile.	CCS
150240	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: No discount periods defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150241	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: No discount sets defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150242	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: No geography sets defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150243	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: No billing periods defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150244	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: No rate tables defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150245	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: No tariff plans defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150246	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: No tree found for this ID; sqlca.sqlcode is %d. Incomplete MFile	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150247	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: Geo Set : %d has a null tree. Incomplete MFile	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150248	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unexpected oracle error %d while fetching from CLIxDN_cursor	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150249	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: %s %d: Config error. Reason:%z	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150250	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: %s %d: Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS
150251	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: %s %d: balance type %d missing in balanceType2AcsCustID	Internal software error.	Contact support. No further information can be obtained.	CCS
150252	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: RewardsConfig: Config error. Reason:%z	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150253	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsRewardsPlugin: Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS
150254	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer %d].expenditure = %d	Information only.	No resolution.	CCS
150255	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer %d].allowed = %d	Information only.	No resolution.	CCS
150256	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer %d].notification = %d	Information only.	No resolution.	CCS
150257	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.writeDirectoryName = %s %d	Information only.	No resolution.	CCS
150258	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.filePrefix = %s %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150259	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.fileSuffix = %s %d	Information only.	No resolution.	CCS
150260	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.maxLinesInFile = %d	Information only.	No resolution.	CCS
150261	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.fileIdleTime = %d	Information only.	No resolution.	CCS
150262	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: balance type %d missing in balanceType2AcsCustId	Internal software error.	Contact support. No further information can be obtained.	CCS
150263	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: ACS customer ID %d is missing in balanceType2MEBalanceType	Internal software error.	Contact support. No further information can be obtained.	CCS
150264	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: ccsVWARSExpiry: CCS_ACCOUNT_BATCH %d has a NULL state, assuming state is unactivated	Internal software error.	Contact support. No further information can be obtained.	CCS
150265	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: ccsVWARSExpiry: CCS_ACCOUNT_BATCH %d is active but has a NULL activation date	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150266	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: ccsVWARSExpiry: CCS_ACCOUNT_BATCH %d has an invalid activation date %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150267	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	CCS
150268	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150269	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150270	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150271	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Could not stat %s %d No such file or directory	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150272	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: cmnFileStore: Unable to move new file from %s %d, to %s %d: No space left on device	Out of disk space.	Refer to application expert. Remove unecessary files and folders.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150273	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to close file %s %d Error returned %d:No such file or directory	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150274	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to close file %s %d Error returned (%d:No such file or directory)	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150275	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to write to file %s %d. Error returned (%d:File too large)	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150276	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Config file error, %s %d is not a valid fileProcessType when running the FileWriterCDRLoaderPlugin.	Configuration issue.	Refer to application expert and quote alarm text string for full details.	CCS
150277	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to open file (). Error returned 2:No such file or directory	Configuration issue.	Refer to application expert and quote alarm text string for full details.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150278	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: flush: UPDATE: ORA-%d: not logged oZZZ	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150279	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: retrieveCLI: ORA-%d: no data found	CLI is not found in the database.	Refer to application expert. Was CLI correct	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150280	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: flush: INSERT: ORA-%d: not connected to ORACLE	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150281	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: Config file error, unable to load plugin %s %d. Reason: CDRLoader::ExceptionCould not load plugin library %s %d	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150282	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR Oracle=-%d oraConnect.pc@%d: declare function dexpo (base integer , exp integer , modulus integer : ORA-%d: User is locked out or deleted.	Oracle internal error.	Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150283	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR Oracle=-%d oraConnect.pc@%d: insert into CCS_BE_CDR (BILLING_ENGINE_ID,SCP_ID,SEQUENCE_NUMBER,CDR_T: ORA-%d: not connected to ORACLE	Cannot connect to ORACLE.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150284	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: cmnFileStore: Unable to create new directory %s %d: No space left on device	Out of disk space.	Refer to application/UNIX expert. Remove unecessary files.	CCS
150285	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: cmnHashStore: Unable to read directory %s %d: Bad file number	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150286	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Config file error. (%s %d) is not a valid fileProcessType when running the FileWriterCDRLoaderPlugin.	Configuration error.	Correct erroneous parameter.	CCS
150287	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: flush: UPDATE: ORA-%d: no data found	Information only/	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150288	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to close file (%s %d). Error returned (%d: Bad file number)	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150289	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to lock file (%s %d). Error returned (%d: Bad file number)	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150290	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to open file (%s %d). Error returned (%d: No such file or directory)	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150291	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to process: config file error. (%s %d) is not a valid fileProcessType when running the FileWriterCDRLoaderPlugin.	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150292	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to rename file from (%s %d) to (%s %d). Error returned (%d: Cross-device link)	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150293	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to write to file (%s %d). Error returned (%d: Bad file number)	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150294	CRITICAL	DEF123ccsCDRTrimDB: ccsCDRTrimDB(%d) CRITICAL: Couldnt connect to Oracle as %s %d	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150295	ERROR	DEF123ccsCDRTrimDB: ccsCDRTrimDB(%d) ERROR: Couldnt open SQL cursor.	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150296	ERROR	DEF123ccsCDRTrimDB: ccsCDRTrimDB(%d) ERROR: Deleted %d of %d records.	Information only.	No resolution.	CCS
150297	WARNING	DEF123ccsCDRTrimDB: ccsCDRTrimDB(%d) WARNING: Couldnt close SQL cursor.	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150298	NOTICE	DEF123ccsCDRTrimDB: ccsCDRTrimDB(%d) NOTICE: Starting	Process starting.	No resolution.	CCS
150299	NOTICE	DEF123ccsCDRTrimDB: ccsCDRTrimDB(%d) NOTICE: Finished	Process finished successfully.	No resolution.	CCS
150300	ERROR	DEF123ccsCDRTrimFiles: ccsCDRTrimFiles(%d) ERROR: Couldnt change to directory %s %d	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150301	WARNING	DEF123ccsCDRTrimFiles: ccsCDRTrimFiles(%d) WARNING: Couldnt stat %s %d, skipping.	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150302	WARNING	DEF123ccsCDRTrimFiles: ccsCDRTrimFiles(%d) WARNING: Couldnt unlink %s %d.	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150303	ERROR	DEF123ccsCDRTrimFiles: ccsCDRTrimFiles(%d) ERROR: Errors encountered during execution.	Internal software error.	Contact support. No further information can be obtained.	CCS
150304	CRITICAL	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) CRITICAL: Couldnt load configuration file	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150305	ERROR	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) ERROR: cannot trap SIGINT	Kernel communication/disk error.	Refer to UNIX/application expert first. If problem persists then contact support.	CCS
150306	ERROR	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) ERROR: cannot trap SIGTERM	Kernel communication/disk error.	Refer to UNIX/application expert first. If problem persists then contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150307	ERROR	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) ERROR: cannot trap SIGHUP	Kernel communication/disk error.	Refer to UNIX/application expert first. If problem persists then contact support.	CCS
150308	ERROR	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) ERROR: cannot connect to Oracle as %s %d	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150309	NOTICE	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) NOTICE: Started correctly and connected to the database.	Information only.	No resolution.	CCS
150310	ERROR	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) ERROR: Compiled structure for geography set with ID = %d is too big (>65535 bytes). Cant update database.	Compiled structure is too large for database.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150311	ERROR	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) ERROR: Error opening cursor - need_rebuild. SQLCODE: %d -- ORA-%d: end-of-file on communication channel	Cannot connect to ORACLE.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150312	ERROR	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) ERROR: Error fetching from cursor . SQLCODE: %d -- ORA-%d: fetch out of sequence	Oracle internal error.	Refer to application expert. Check alarm string for full detail.	CCS
150313	NOTICE	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) NOTICE: Starting	Process starting.	No resolution.	CCS
150314	NOTICE	DEF123ccsExpiryMessageGenerator: ccsExpiryMessageGenerator(%d) NOTICE: No expiry warnings configured, exiting	Nothing for program to do.	Refer to application expert. Confirm this is ok.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150315	ERROR	DEF123ccsExpiryMessageGenerator: ccsExpiryMessageGenerator(%d) ERROR: Could not load configuration, aborting	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150316	ERROR	DEF123ccsExpiryMessageGenerator: ccsExpiryMessageGenerator(%d) ERROR: Cannot connect to Oracle; Error number:%z	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150317	ERROR	DEF123ccsExpiryMessageGenerator: ccsExpiryMessageGenerator(%d) ERROR: Could not stat %s %d:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150318	ERROR	DEF123ccsExpiryMessageGenerator: ccsExpiryMessageGenerator(%d) ERROR: Error accessing be_wallet data: Oracle error number: %d	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150319	ERROR	DEF123ccsExpiryMessageGenerator: ccsExpiryMessageGenerator(%d) ERROR: Error accessing be_bucket data: Oracle error number: %d	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150320	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: Exiting - Number Of Errors %d exceeds the number configured %d.	Internal software error.	Contact support. No further information can be obtained.	CCS
150321	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Notification of change returned ID -1	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150322	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: Compiling MFile %s %d, db ID %d	Information only.	No resolution.	CCS
150323	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: doMain: doCompile returned failure status	Internal software error.	Contact support. No further information can be obtained.	CCS
150324	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: Fatal Error:%z	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150325	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: Internal Error: Caught non exception	Internal software error.	Contact support. No further information can be obtained.	CCS
150326	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Compiling MFile file %s %d, id %d failed:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150327	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsMFileCompile: **DEBUG ON**:%z	Information only.	No resolution.	CCS
150328	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Unable to contact beServer about MFile change	Failed to communicate with the BE.	Refer to application expert. Is the specified billing engine running?	CCS
150329	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: Informed beServer of MFile change	Information only.	No resolution.	CCS
150330	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Received error: %z , beServer not updated with new MFile	Failed to communicate with the BE.	Refer to application expert. Is the specified billing engine running?	CCS
150331	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: %s %d: called after ccsAuthDone!	Internal software error.	Contact support. No further information can be obtained.	CCS
150332	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: len is NULL in ccsAuthGetAllModuleDescs!	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150333	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Attempted to use nonexistent pluggable-authentication-module id=%d	Internal software error.	Contact support. No further information can be obtained.	CCS
150334	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: ccsAuth: Could not load authentication-module pluginZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150335	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: ccsAuth: One or more pluggable-authentication-module symbols not available in pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150336	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: (ccsAuthSQL) Error (%d) reading pluggable-authentication-module configuration information from CCS_AUTH_HASH_FNS in ccsAuthSQL_ReadConfigurationInformation	Internal software error.	Contact support. No further information can be obtained.	CCS
150337	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: Configuration key CCS not found, using defaults	Information only.	No resolution.	CCS
150338	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeIdCacheAgeSeconds = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150339	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150340	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeDetailedCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150341	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.balanceTypeUnitCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150342	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.defaultBalanceTypeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150343	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.systemCurrencyBalanceUnitCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150344	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.accountCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150345	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.accountTypeBestPeriodsCacheAgeSeconds = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150346	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Cannot un memory map file %s %d (%d bytes):%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150347	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: Loaded MFileZZZ	Information only.	No resolution.	CCS
150348	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: GetSystemCurrencyData: MFile not loaded	Cannot locate currency Mfile.	Refer to Application expert. Check existence of the Mfile.	CCS
150349	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: No discount periods defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150350	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: No discount sets defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150351	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: No geography sets defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150352	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: No billing periods defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150353	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: No rate tables defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150354	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: No tariff plans defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150355	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: No tree found for this ID; sqlca.sqlcode is %d. Incomplete MFile	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150356	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: Geo Set : %d has a null tree. Incomplete MFile	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150357	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Unexpected oracle error %d while fetching from CLIxDN_cursor	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150358	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: %s %d: Config error. Reason:%z	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150359	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: %s %d: Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS
150360	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: %s %d: balance type %d missing in balanceType2AcsCustID	Internal software error.	Contact support. No further information can be obtained.	CCS
150361	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: RewardsConfig: Config error. Reason:%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150362	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsRewardsPlugin: Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS
150363	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer %d].expenditure = %d	Information only.	No resolution.	CCS
150364	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer %d].allowed = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150365	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer %d].notification = %d	Information only.	No resolution.	CCS
150366	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.writeDirectoryName = %s %d	Information only.	No resolution.	CCS
150367	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.filePrefix = %s %d	Information only.	No resolution.	CCS
150368	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.fileSuffix = %s %d	Information only.	No resolution.	CCS
150369	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.maxLinesInFile = %d	Information only.	No resolution.	CCS
150370	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.fileIdleTime = %d	Information only.	No resolution.	CCS
150371	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: balance type %d missing in balanceType2AcsCustId	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150372	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: ACS customer ID %d is missing in balanceType2MEBalanceType	Internal software error.	Contact support. No further information can be obtained.	CCS
150373	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: ccsVWARSExpiry: CCS_ACCOUNT_BATCH %d has a NULL state, assuming state is unactivated	Internal software error.	Contact support. No further information can be obtained.	CCS
150374	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: ccsVWARSExpiry: CCS_ACCOUNT_BATCH %d is active but has a NULL activation date	Internal software error.	Contact support. No further information can be obtained.	CCS
150375	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: ccsVWARSExpiry: CCS_ACCOUNT_BATCH %d has an invalid activation date %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150376	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: Fatal Error: ccMFileCompilerException: Connect to Database Failed	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150377	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	CCS
150378	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150379	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150380	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150381	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Asked to send message to unknown BE ID %d	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150382	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Invalid beLocationPlugin name	Internal software error.	Contact support. No further information can be obtained.	CCS
150383	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Error loading beLocationPlugin:%z	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150384	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Problem reading plugin config section	Internal software error.	Contact support. No further information can be obtained.	CCS
150385	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: failed to find symbol %s %d in plugin library %s %d. Ignoring.	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150386	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: failed to find plugin library %s %d. Ignoring.	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150387	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Problem reading plugin configration:%z	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150388	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: In last heartbeat period %d requests where rejected due to BE congestion	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150389	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: In last heartbeat period %d new requests failed due to BE connection failure	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150390	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: In last heartbeat period %d requests failed due unknown be id	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150391	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: In last heartbeat period %d subsequent requests failed due to BE connection failure	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150392	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: error while reading billingEngines from config fileZZZ	Error in configuration file.	Refer to application expert. Review billing engine section.	CCS
150393	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Error connecting (top half) to BE %s %d:%z	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150394	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Error connecting (bottom half) to BE %s %d:%z	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150395	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: write of BEG message failed to BEZZZ	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150396	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: Connection to BE %s %d is established.	Information only.	No resolution.	CCS
150397	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Received message on available socker without consumer. Please report this error!	Communcation over a dead socket has been detected.	Contact support.	CCS
150398	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Connection to BE %s %d has failed.	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150399	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: libccsMFileCompiler: message without msgID received from BE %z	Incomplete msg received from BE.	Contact support. No further information can be obtained.	CCS
150400	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: libccsMFileCompiler: orphan message received from BE %z	Incomplete msg received from BE.	Contact support. No further information can be obtained.	CCS
150401	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsMFileCompiler broadcast plugin activated	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150402	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Receieved %s %d from beId %d. Already had response from %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150403	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Receieved unexpected message from beId %d.	Internal software error.	Contact support. No further information can be obtained.	CCS
150404	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: BroadcastRequest::handleResponse (*) should never be called: aborting	Internal software error.	Contact support. No further information can be obtained.	CCS
150405	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: BroadcastRequest::handleComError Exception(*) should never be called: aborting	Internal software error.	Contact support. No further information can be obtained.	CCS
150406	CRITICAL	DEF123ccsPeriodicCCRecharge: ccsPeriodicCCRecharge(%d) CRITICAL: Database connection failedZZZ	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150407	NOTICE	DEF123ccsPeriodicCCRecharge: ccsPeriodicCCRecharge(%d) NOTICE: Starting	Process starting.	No resolution.	CCS
150408	NOTICE	DEF123ccsPeriodicCCRecharge: ccsPeriodicCCRecharge(%d) NOTICE: Finished	Process finished successfully.	No resolution.	CCS
150409	NOTICE	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) NOTICE: Configuration key %s %d not found, using defaults	Configuration issue.	Refer to application expert. Refer to alarm text for section.	CCS
150410	NOTICE	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) NOTICE: %s %d.oracleUserPass = %s %d	Information only.	No resolution.	CCS
150411	NOTICE	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) NOTICE: %s %d.readDirectoryName = %s %d	Information only.	No resolution.	CCS
150412	NOTICE	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) NOTICE: %s %d.filePrefix = %s %d	Information only.	No resolution.	CCS
150413	NOTICE	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) NOTICE: %s %d.fileSuffix = %s %d	Information only.	No resolution.	CCS
150414	NOTICE	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) NOTICE: %s %d.testWaitTime = %s %d	Information only.	No resolution.	CCS
150415	NOTICE	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) NOTICE: %s %d.ssmfilename = %s %d	Information only.	No resolution.	CCS
150416	CRITICAL	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) CRITICAL: Fatal exception:%z	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150417	CRITICAL	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) CRITICAL: Fatal non-exception!	Internal software error.	Contact support. No further information can be obtained.	CCS
150418	CRITICAL	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) CRITICAL: Could not open input directory %s %d:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150419	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Could not stat %s %d: %z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150420	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Updating the product type failed: SQL returned 0 lines modified: %z	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150421	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Cannot connect to Oracle using:%s %d causes Error:%z	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150422	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: SQL error %d looking up details for account reference id %d, skipping reward SMS notification	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150423	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Error looking up details for currency id %d, skipping reward SMS notification	Configuration issue.	Refer to application expert. Refer to alarm text for section.	CCS
150424	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Cant open absSSMDispatcher file %s %d for read/write. Some reward notification messages have been lost.	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150425	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Exception while looking up config file sections, cannot continue, exiting:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150426	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Cannot find ccsNotifications expiry strings in config file	Configuration issue.	Refer to application expert. Refer to alarm text for section.	CCS
150427	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Exception reading ccsNotifications expiry strings in config file:%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150428	WARNING	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) WARNING: buildBalanceExpiryString() called without initialising library, failing.	Internal software error.	Contact support. No further information can be obtained.	CCS
150429	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Error opening fillWalletExpiryInfoCursor, error number %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150430	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Fetch from fillWalletExpiryInfoCursor failed. SQL eror code is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150431	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Error opening fillBalanceExpiryInfoCursor, error number %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150432	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Fetch from fillBalanceExpiryInfoCursor failed with sqlcode %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150433	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Error loading reward description translation. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150434	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Error loading wallet name translation. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150435	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Error loading ACS language details. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150436	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Error loading balance template details. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150437	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Cannot connect to Oracle using:%s %d causes Error:-%z	Cannot connect to ORACLE.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150438	NOTICE	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) NOTICE: Starting	Process starting.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150439	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: ccsVoucher: could not open context fileZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150440	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: No context defined, ignoring	Information only.	No resolution.	CCS
150441	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Unknown action modeZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150442	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: -r parameter requires / separator	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150443	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: -s parameter must be > 0	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150444	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: More than one -b/-B parameters provided	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150445	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: -b parameter must be > 0	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150446	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: -B parameter must be of size %d	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150447	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: unknown parameter	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150448	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Either a batch id or a batch code must be specified	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150449	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: cannot connect to Oracle as %s %d	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150450	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: load requires -f <filename>	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150451	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Failed to get billing engine name.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150452	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Failed to get service provider name.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150453	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Failed to get voucher type name.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150454	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Failed to get authentication module name.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150455	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: create/load require -r <start>/<end>	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150456	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Size of batch parameter (-s <size>) is required	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150457	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: batch start and end numbers must have same length	Voucher creation configuration is wrong.	Refer to application expert. Depending on the means in which it is invoked (command line=files or screens=db) the properties need to be reviewed.	CCS
150458	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Batch start and end numbers must be between %d and %d digits long	Voucher creation configuration is wrong.	Refer to application expert. Depending on the means in which it is invoked (command line=files or screens=db) the properties need to be reviewed.	CCS
150459	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Unknown randomness generation method requested	Internal software error.	Contact support. No further information can be obtained.	CCS
150460	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Number range overlaps an existing range.	Voucher creation configuration is wrong.	Refer to application expert. Depending on the means in which it is invoked (command line=files or screens=db) the properties need to be reviewed.	CCS
150461	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Failed to get batch ID.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150462	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: cleanup has no other arguments	Information only.	No resolution.	CCS
150463	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: unknown action mode (impossible)	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150464	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: error executing commandZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150465	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Configuration key %s %d not found, using defaults	Configuration issue.	Refer to application expert. Refer to alarm text for section.	CCS
150466	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to declare beCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150467	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to open beCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150468	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to fetch from beCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150469	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Error number %d attempting to close beCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150470	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to declare vtCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150471	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to open vtCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150472	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to fetch from vtCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150473	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Error number %d attempting to close vtCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150474	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to declare vbCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150475	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to open vbCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150476	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to fetch from vbCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150477	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to declare svcCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150478	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to open svcCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150479	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to fetch from svcCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150480	CRITICAL	DEF123ccsVoucher: ccsVoucher(%d) CRITICAL: %s %d: called after ccsAuthDone!	Internal software error.	Contact support. No further information can be obtained.	CCS
150481	CRITICAL	DEF123ccsVoucher: ccsVoucher(%d) CRITICAL: len is NULL in ccsAuthGetAllModuleDescs!	Internal software error.	Contact support. No further information can be obtained.	CCS
150482	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Attempted to use nonexistent pluggable-authentication-module id=%d	Internal software error.	Contact support. No further information can be obtained.	CCS
150483	CRITICAL	DEF123ccsVoucher: ccsVoucher(%d) CRITICAL: ccsAuth: Could not load authentication-module pluginZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150484	CRITICAL	DEF123ccsVoucher: ccsVoucher(%d) CRITICAL: ccsAuth: One or more pluggable-authentication-module symbols not available in pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150485	CRITICAL	DEF123ccsVoucher: ccsVoucher(%d) CRITICAL: (ccsAuthSQL) Error (%d) reading pluggable-authentication-module configuration information from CCS_AUTH_HASH_FNS in ccsAuthSQL_ReadConfigurationInformation	Internal software error.	Contact support. No further information can be obtained.	CCS
150486	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: Configuration key CCS not found, using defaults	Information only.	No resolution.	CCS
150487	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeIdCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150488	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150489	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeDetailedCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150490	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsCommon: CCS.common.balanceTypeUnitCacheAgeSeconds = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150491	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsCommon: CCS.common.defaultBalanceTypeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150492	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsCommon: CCS.common.systemCurrencyBalanceUnitCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150493	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsCommon: CCS.common.accountCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150494	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsCommon: CCS.common.accountTypeBestPeriodsCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150495	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Cannot un memory map file %s %d (%d bytes):%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150496	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: Loaded MFileZZZ	Information only.	No resolution.	CCS
150497	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: GetSystemCurrencyData: MFile not loaded	Cannot locate currency Mfile.	Refer to Application expert. Check existence of the Mfile.	CCS
150498	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: No discount periods defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150499	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: No discount sets defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150500	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: No geography sets defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150501	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: No billing periods defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150502	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: No rate tables defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150503	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: No tariff plans defined in database	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150504	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: No tree found for this ID; sqlca.sqlcode is %d. Incomplete MFile	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150505	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Geo Set : %d has a null tree. Incomplete MFile	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150506	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Unexpected oracle error %d while fetching from CLIxDN_cursor	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150507	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: %s %d: Config error. Reason:%z	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm text.	CCS
150508	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: %s %d: Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS
150509	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: %s %d: balance type %d missing in balanceType2AcsCustID	Internal software error.	Contact support. No further information can be obtained.	CCS
150510	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: RewardsConfig: Config error. Reason:%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150511	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsRewardsPlugin: Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150512	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer %d].expenditure = %d	Information only.	No resolution.	CCS
150513	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer %d].allowed = %d	Information only.	No resolution.	CCS
150514	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer %d].notification = %d	Information only.	No resolution.	CCS
150515	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.writeDirectoryName = %s %d	Information only.	No resolution.	CCS
150516	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.filePrefix = %s %d	Information only.	No resolution.	CCS
150517	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.fileSuffix = %s %d	Information only.	No resolution.	CCS
150518	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.maxLinesInFile = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150519	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.fileIdleTime = %d	Information only.	No resolution.	CCS
150520	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: balance type %d missing in balanceType2AcsCustId	Internal software error.	Contact support. No further information can be obtained.	CCS
150521	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: ACS customer ID %d is missing in balanceType2MEBalanceType	Internal software error.	Contact support. No further information can be obtained.	CCS
150522	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: ccsVWARSExpiry: CCS_ACCOUNT_BATCH %d has a NULL state, assuming state is unactivated	Internal software error.	Contact support. No further information can be obtained.	CCS
150523	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: ccsVWARSExpiry: CCS_ACCOUNT_BATCH %d is active but has a NULL activation date	Internal software error.	Contact support. No further information can be obtained.	CCS
150524	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: ccsVWARSExpiry: CCS_ACCOUNT_BATCH %d has an invalid activation date %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150525	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error reported by database queue:%z	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150526	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Voucher filler failed parameter check	Internal software error.	Contact support. No further information can be obtained.	CCS
150527	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Aborting due to previous errors	Information only.	No resolution.	CCS
150528	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: Producing vouchers. This operation may take some time.	Information only.	No resolution.	CCS
150529	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Neither voucher reader nor voucher filler instantiated	Internal software error.	Contact support. No further information can be obtained.	CCS
150530	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Neither voucher buffer nor voucher writer instantiated	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150531	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: cannot get voucher typeZZZ	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS
150532	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: cannot get authentication moduleZZZ	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS
150533	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: cannot get billing engine nameZZZ	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150534	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error creating batch entry in database (batch aborted)	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150535	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: Voucher Batch %s %d Activated	Information only.	No resolution.	CCS
150536	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: Voucher Batch %s %d Cancelled	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150537	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error counting expired voucher batches	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150538	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: No voucher batches to cleanup	Information only.	No resolution.	CCS
150539	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error in declaration of bcCursor, error number %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150540	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error in opening of bcCursor, error number %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150541	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error reading batch ID	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150542	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: Voucher Batch %d is Stale	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150543	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error updating batch to Unusable	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150544	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Bad update row count in cleanup %d (should be %d)	Internal software error.	Contact support. No further information can be obtained.	CCS
150545	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error declaring start_end_range cursor, error number %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150546	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error opening start_end_range cursor, error number %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150547	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error in fetch from start_end_range cursor, error number %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150548	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error closing start_end_range cursor, error number %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150549	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Input filename not specified	No input filename specified. Internal error.	Contact support. No further information can be obtained.	CCS
150550	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error openingZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150551	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Reader in an invalid state, should not be calling readVoucher()	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150552	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Bad line %z in voucher input file	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150553	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Too many vouchers (> %d) in input file	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150554	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Voucher Number %s %d not in Range %s %d, %s %d. Ignored	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150555	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Voucher Number %s %d not %d digits long	Internal software error.	Contact support. No further information can be obtained.	CCS
150556	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Validation of secret/private_secret for voucher %s %d failed - perhaps the selection of authentication module is wrong?	Internal software error.	Contact support. No further information can be obtained.	CCS
150557	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Not enough vouchers (< %d) in input file	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150558	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Loading of writer plugin %s %d failed	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150559	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Loading plugin %s %d failed	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150560	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Invalid batch range provided, cannot continue	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150561	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Range is too small to create %d requested vouchers (can only manage %d).	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150562	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Ran out of context before finishing batch!	Internal software error.	Contact support. No further information can be obtained.	CCS
150563	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Invalid context string retrieved (too long?)	Internal software error.	Contact support. No further information can be obtained.	CCS
150564	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: could not generate secret/private_secret	Internal software error.	Contact support. No further information can be obtained.	CCS
150565	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Start Voucher Number %s %d not digit string	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150566	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: End Voucher Number %s %d not digit string	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150567	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Voucher End is before Voucher Start	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150568	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Start Voucher Number %s %d not length %d	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150569	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: End Voucher Number %s %d not length %d	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150570	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Start Voucher Number %s %d should be at least length %d	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150571	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: End Voucher Number %s %d should be no more than length %d	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150572	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error converting serial number start from string to unsigned long, cannot check range. Errno set to: %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150573	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error converting serial number end from string to unsigned long, cannot check range. Errno set to: %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150574	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Voucher Start and End not sufficient for %d vouchers	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150575	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	CCS
150576	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150577	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150578	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150579	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Cant create lock file, reason: Permission denied	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150580	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Cant obtain lock, reason: Bad file number	File error.	No resolution.	CCS
150581	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Cant open the lock file, reason: Permission denied	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150582	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: ccsVoucher: invalid voucher range entered, voucher range found (%d), exceeds maximum (%d), cannot continue.	Invalid voucher range specified.	Refer to voucher expert. Verify information.	CCS
150583	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error creating %s %d: No such file or directory	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150584	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: ccsVoucher: ABORTING:%z	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150585	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: Error opening input fileZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150586	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: Format error in fileZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150587	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: Failed to remove fileZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150588	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: Error opening directory %z for reading	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150589	CRITICAL	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) CRITICAL: Error getting IOR:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150590	CRITICAL	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) CRITICAL: Invalid IOR for ccsBeClientOrb-wallet	Kernel communication with Corba.	Refer to application expert. Verify the details are valid for IOR ccsBeClientOrb-wallet	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150591	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: SELECT Error ORA-%d:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150592	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: ccs_acct_acct_references(account=%d) DELETE Error ORA-%d:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150593	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: ccs_acct(be_acct_id=%d) DELETE Error ORA-%d:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150594	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: ccs_acct_acct_references(acct_reference=%d) DELETE Error ORA-%d:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150595	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: ccs_acct_reference(id=%d) DELETE Error ORA-%d:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150596	CRITICAL	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) CRITICAL: ABORTING: Cannot connect to Oracle asZZZ	Cannot connect to ORACLE.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150597	NOTICE	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) NOTICE: Starting	Process starting.	No resolution.	CCS
150598	NOTICE	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) NOTICE: Finished	Process finished successfully.	No resolution.	CCS
150599	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1000: argument needed for -s / --section	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150600	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1001: unknown command line option:%z	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150601	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1002: could not read configuration file: file not found	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150602	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1002: could not read configuration file:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150603	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1003: no OutputDirectory found in config file	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm text.	CCS
150604	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1004: no BaseName found in config file	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm text.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150605	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1005: failed to connect to ORACLE using login/password of %s %d	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150606	NOTICE	DEF123cdrFileGenerator: cdrFileGenerator(%d) NOTICE: 1006: turning debug on, due to receipt of SIGUSR1	Information only.	No resolution.	CCS
150607	NOTICE	DEF123cdrFileGenerator: cdrFileGenerator(%d) NOTICE: 1007: send SIGUSR2 to turn debug off	Information only.	No resolution.	CCS
150608	NOTICE	DEF123cdrFileGenerator: cdrFileGenerator(%d) NOTICE: 1008: turning debug off, due to receipt of SIGUSR2	Information only.	No resolution.	CCS
150609	NOTICE	DEF123cdrFileGenerator: cdrFileGenerator(%d) NOTICE: 1009: send SIGUSR1 to turn debug back on	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150610	NOTICE	DEF123cdrFileGenerator: cdrFileGenerator(%d) NOTICE: 1011: shutting down due to receipt of SIGINT	Information only.	No resolution.	CCS
150611	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1010: failed to create fileZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150612	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1012: ORACLE returned %z when trying to retrieve rows	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150613	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 9999: no %s %d found in config file	Configuration issue.	Refer to application expert. Check alarm string for missing parameter.	CCS
150614	ERROR	DEF123expiryMessageLoader: expiryMessageLoader(%d) ERROR: Could not open input directory %s %d:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150615	WARNING	DEF123expiryMessageLoader: expiryMessageLoader(%d) WARNING: Could not stat %s %d:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150616	WARNING	DEF123expiryMessageLoader: expiryMessageLoader(%d) WARNING: Could not open fileZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150617	WARNING	DEF123expiryMessageLoader: expiryMessageLoader(%d) WARNING: Cant open ccsSSMDispatcher file %s %d for read/write. Aborting send.	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150618	NOTICE	DEF123expiryMessageLoader: expiryMessageLoader(%d) NOTICE: Starting	Process starting.	No resolution.	CCS
150619	NOTICE	DEF123expiryMessageLoader: expiryMessageLoader(%d) NOTICE: Finished	Process finished successfully.	No resolution.	CCS
150620	ERROR	__FUNCTION__(): Unexpected message type received, disconnecting call. Action type (%d), Response type (%d)	Internal software error	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150621	ERROR	__FUNCTION__(): Received unexpected message, Action type (%d), Response type (%d) close the reservation confirming zero - follow Unsupported branch	Internal software error	Contact support. No further information can be obtained.	CCS
150622	ERROR	__FUNCTION__(): Received unexpected message, close the reservation confirming zero - follow Unsupported branch	Internal software error	Contact support. No further information can be obtained.	CCS
150623	ERROR	__FUNCTION__(): Tried to insert a duplicate balance type ID (%u), ignoring	Configuration error	Correct balance type configuration for customer	CCS
150624	ERROR	__FUNCTION__(): Tried to insert an invalid balance type: (%u)	Configuration error	Correct balance type configuration for customer	CCS
150625	ERROR	__FUNCTION__(): Tried to insert an invalid balance unit type: (%u)	Internal software error	Contact support. No further information can be obtained.	CCS
150626	ERROR	__FUNCTION__(): Failed to find the configured balance types for this ACS customer ID (%d) - following Unsupported branch	Configuration error	Correct balance type configuration for customer	CCS
150627	ERROR	__FUNCTION__(): Invalid FFDiscountRule (%s) found in config file, using EXPLICIT rule	Configuration error	Correct F&F Discount Rules	CCS
150628	ERROR	__FUNCTION__(): Switch configuration incorrect for CAMEL (2), TCAP Continue should not be used instead of TCAP Connect for this switch type, ignoring parameter	Configuration error	Correct switch type configuration	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150629	ERROR	__FUNCTION__(): Switch configuration incorrect for CAMEL (3), TCAP Continue should not be used instead of TCAP Connect for this switch type, ignoring parameter	Configuration error	Correct switch type configuration	CCS
150630	ERROR	__FUNCTION__(): Config file error. Reason: %s	Configuration error	Check configuration file and correct	CCS
150631	ERROR	__FUNCTION__(): Unable to find balance unit for balance type ID (%d) for account ID (%s), error: %s	Configuration error	Correct balance unit configuration and check replication	CCS
150632	ERROR	__FUNCTION__(): No default balance type for this customer (%s), disconnecting call.	Configuration error	Default balance type has not been configurd for customer	CCS
150633	ERROR	__FUNCTION__(): Failed when trying to get the user currency data for currency id (%d) - following Unsupported branch	Configuration error	Currency configuration failure. Check replication	CCS
150634	ERROR	__FUNCTION__(): Failed to find balance announcement for currency ID (%d), balance type ID (%d) - following Unsupported branch	Configuration error	Incorrect balance announcement configuration	CCS
150635	WARNING	__FUNCTION__(): UserCurrency had zero base for account ID (%s)	Configuration error	Configure a valid base conversion	CCS
150636	WARNING	__FUNCTION__(): Failed to find rate of exchange for currency (%d) - following Unsupported branch	Configuration error	Configure a valid exchange rate	CCS
150637	WARNING	__FUNCTION__(): SecondCurrency had zero base for account ID (%s) - following Unsupported branch	Configuration error	Correct base configuration for second currency	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150638	WARNING	__FUNCTION__(): Unknown balance unit type found (%d) - following Unsupported branch	Configuration error	Correct balance unit configuration	CCS
150639	ERROR	__FUNCTION__(): Failed to retrieve nodePtr, disconnecting call.	Internal software error	Contact support. No further information can be obtained.	CCS
150640	ERROR	ERROR __FUNCTION__(): Unknown state (%d), dropping call	Internal software error	Contact support. No further information can be obtained.	CCS
150641	ERROR	__FUNCTION__(): Invalid action status found, disconnecting call	Internal software error	Contact support. No further information can be obtained.	CCS
150642	ERROR	__FUNCTION__(): Invalid tag code (%d) found on feature node, disconnecting call.	Internal software error	Contact support. No further information can be obtained.	CCS
150643	ERROR	__FUNCTION__(): Could not retrieve event class / event name node configuration, disconnecting call.	Internal software error	Configure events	CCS
150644	ERROR	__FUNCTION__(): Could not retrieve event class node configuration, disconnecting call.	Configuration error	Configure event class and check replication	CCS
150645	ERROR	__FUNCTION__(): Could not retrieve event name node configuration, disconnecting call.	Configuration error	Configure event name and chekc replication	CCS
150646	ERROR	__FUNCTION__(): Could not retrieve event count configuration, disconnecting call.	Configuration error	Correct event count and check replication	CCS
150647	ERROR	__FUNCTION__(): Could not retrieve discount configuration, disconnecting call.	Configuration error	Correct discount configuration and check replication	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150648	ERROR	__FUNCTION__(): Unsupported switch type possibly CS1 found, not sending reservation to billing engine - following Unsupported branch	Internal software error	Check switch configuration for IDP errors	CCS
150649	NOTICE	__FUNCTION__(): Failed to create an initial reservation on the BE - extracted BE failure reason: (%s) - following BFT branch	Internal software error	Check BE communication path	CCS
150650	ERROR	__FUNCTION__(): Non-CAMEL ACR received, disconnecting call.	Configuration error	Check switch configuration	CCS
150651	ERROR	__FUNCTION__(): No CamelTimeIfNoTariffSwitch in CAMEL ACR, disconnecting call.	Configuration error	Check switch configuration	CCS
150652	ERROR	__FUNCTION__(): Time returned is outside acceptable range: maximum expected time (%d), time returned (%d)	Configuration error	Check switch communication patch and configuration	CCS
150653	ERROR	__FUNCTION__(): No CamelTimeIfNoTariffSwitch or FreeCall in CAMEL ACR, disconnecting call.	Configuration error	Check switch configuration	CCS
150654	ERROR	__FUNCTION__(): Unexpected activation type	Internal software error	Contact support. No further information can be obtained.	CCS
150655	ERROR	__FUNCTION__(): Not Enough Information, missing AnswerTime	Configuration error	Check system configuration	CCS
150656	ERROR	__FUNCTION__(): Not Enough Information, missing Duration	Configuration error	Check system configuration	CCS
150657	ERROR	__FUNCTION__(): BE responded with error.	Internal software error	Check BE error and correct.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150658	ERROR	__FUNCTION__(): ccsActions::serviceCapability not initialised. Cannot continue	Internal software error	Check actions are installed	CCS
150659	ERROR	__FUNCTION__(): ccsActions::directTimeCharge not initialised. Cannot continue	Internal software error	Check actions are installed	CCS
150660	ERROR	__FUNCTION__(): SMS parameter buffer overflow. Unable to transmit SMS	Internal software error	Contact support. No further information can be obtained.	CCS
150661	ERROR	__FUNCTION__(): SMS parameter buffer full, Falling back on single currency	Internal software error	Contact support. No further information can be obtained.	CCS
150662	WARNING	__FUNCTION__(): Too few or too many menu segments in ccsDoCCRecharge	Configuration error	Check node configuration	CCS
150663	WARNING	smSubmit::decodes tag %ds size does not match the member variable size - not copying	Internal software error	Contact support. No further information can be obtained.	CCS
150664	ERROR	Unknown CCS action type specified, CCS type = %s	Internal software error	Contact support. No further information can be obtained.	CCS
150665	ERROR	__PRETTY_FUNCTION__: Index should be between %d and %d	Internal software error	Contact support. No further information can be obtained.	CCS
150666	ERROR	__PRETTY_FUNCTION__: Array full, max size is %d	Internal software error	Contact support. No further information can be obtained.	CCS
150667	ERROR	Action not registered through CCS, type = %s	Internal software error	Contact support. No further information can be obtained.	CCS
150668	ERROR	No outstanding action to respond to, CCS type = %s, ACS type = %s, service domain = %d	Internal software error	Contact support. No further information can be obtained.	CCS
150669	ERROR	Looking up ACS action for action name = %s, type = %s, service domain = %d	Internal software error	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150670	ERROR	SetupCall: Recieved invalid request object	Internal software error	Contact support. No further information can be obtained.	CCS
150671	ERROR	ERROR ContinueCall: Recieved invalid request object	Internal software error	Contact support. No further information can be obtained.	CCS
150672	ERROR	ERROR FinaliseCall: Recieved invalid request object	Internal software error	Contact support. No further information can be obtained.	CCS
150686	ERROR	slee_acs: slee_acs(%d) ERROR: CCS LoadService: Error getting account data (by acct num)	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150687	ERROR	slee_acs: slee_acs(%d) ERROR: CCS LoadService: CCS LoadService: Error getting wallet data	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150688	ERROR	slee_acs: slee_acs(%d) ERROR: CCS LoadService: CCS LoadService: Error getting account account references data	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150689	ERROR	slee_acs: slee_acs(%d) ERROR: CCS LoadService: CCS LoadService: Error getting account data	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150690	ERROR	slee_acs: slee_acs(%d) ERROR: CCS LoadService: Error getting account data (by CLI)	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150691	ERROR	slee_acs: slee_acs(%d) ERROR: acsChassisStoreProfile: Failed to update profile - code %d recsZZZ	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150692	ERROR	slee_acs: slee_acs(%d) ERROR: acsChassisStoreProfile: Failed to commit profile - code %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150693	ERROR	slee_acs: slee_acs(%d) ERROR: acsChassisPerformLoad: %z - no call plan found (CLN %s %d, CPN %z)	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150694	ERROR	slee_acs: slee_acs(%d) ERROR: CCS getProfiles: Error getting account data	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150744	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge aborted	Information only.	No resolution.	CCS
150745	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Wallet Logic Error: Wallet state check failed. Wallet state is A	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150746	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Input error: No cli found	Cannot find CLI in database.	Refer to application expert. Either the wrong CLI is listed in the charging list or the DB is missing this CLI.	CCS
150747	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Problem reading plugin config section	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm text.	CCS
150748	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Wallet Logic Error: Insufficient funds in all buckets to meet debit	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150749	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Input error: No charge found	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150750	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Wallet Logic Error: Requested bucket not available :%d	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150751	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Input error: No MSISDN found	Cannot find MSISDN in database.	Refer to application expert. Either the wrong MSISDN is listed in the charging list or the DB is missing this MSISDN.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150752	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Input error: Zero value delta charge found	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150753	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Input error: Cant create new bucket for a debit operation	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150754	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Input error: Expiry date must include at least 4 digits for the year if passed	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150755	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Input error: Expiry date must include either 2 digits or no digits for each of ; month, day, hours, minutes, seconds	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150756	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Input error: Line length exceeded	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150757	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Configuration error: Unable to open %s %d	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150758	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Database Error: No matching Personal wallet, with balance type of General cash for MSISDN %d	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm text.	CCS
150759	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Wallet Logic Error: Wallet state check failed. Wallet state is P	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150760	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Wallet Logic Error: Requested bucket has insufficient funds for debit	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150761	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Wallet Logic Error: Sum of all buckets is insufficient for debit	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150762	NOTICE	ccsCliDnDaemon: ccsCliDnDaemon(%d) NOTICE: Finished	Process finishing.	No resolution.	CCS
150763	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR Oracle=%d oraConnect.pc@%d: declare function dexpo (base integer , exp integer , modulus integer : ORA123: unable to allocate %d bytes of shared memoryZZZ	Error writing to shared memory.	Contact support.	CCS
150764	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR Oracle=%d oraConnect.pc@%d: select countZZZ	Oracle internal error.	Refer to application expert. Check alarm string for full detail.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150765	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.balanceTypeDetailedCascadeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150766	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: Starting	Process starting.	No resolution.	CCS
150767	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: Finished	Process finished successfully.	No resolution.	CCS
150768	ERROR	ccsAccount: ccsAccount(%d) ERROR: Aborting program	Process has been killed.	No resolution.	CCS
150769	ERROR	ccsAccount: ccsAccount(%d) ERROR: An Oracle error ocurred that the program did not expect:%z	Oracle query failed.	Refer to ORACLE expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the following environment variables and/or configuration files: 2a) ORACLE_SID(environment) 2b) tnsnames.ora(configuration file) 2c) listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150770	ERROR	ccsAccount: ccsAccount(%d) ERROR: SQL error code %d at ccsAccountSQL.pcc:%d	Oracle query failed.	Refer to ORACLE expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the following environment variables and/or configuration files: 2a) ORACLE_SID(environment) 2b) tnsnames.ora(configuration file) 2c) listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. Finally contact support.	CCS
150771	ERROR	ccsAccount: ccsAccount(%d) ERROR: SQL error: ORA-%d: user requested cancel of current operation	Process has been killed.	No resolution.	CCS
150772	ERROR	ccsAccount: ccsAccount(%d) ERROR: SQL statement: select account_batch_id into %s %d from ccs_acct_reference where account_number=%s %d	DB lookup of account failed.	Refer to application expert. Verify account exists.	CCS
150773	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Connection to BE %d:%d.%d.%d.%d-%d has failed.	Connection to BE has failed.	Refer to application expert. Verify BE is running.	CCS
150774	NOTICE	ccsBatchCharge: ccsBatchCharge(%d) NOTICE: Connection to BE %d:%d.%d.%d.%d-%d is established.	Information Only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150775	NOTICE	ccsBatchCharge: ccsBatchCharge(%d) NOTICE: Batch Charge starting	Information Only.	No resolution.	CCS
150776	NOTICE	ccsBatchCharge: ccsBatchCharge(%d) NOTICE: Batch Charge complete	Information Only.	No resolution.	CCS
150777	ERROR	ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to remove file (%s %d). Error returned (%d: No such file or directory)	Cannot delete missing file.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150778	ERROR	ccsCDRLoader: ccsCDRLoader(%d) ERROR: flush: INSERT: ORA-%d: file %s %d cannot be modified at this time	Cannot modify file.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150779	ERROR	cdrLoader: cdrLoader(%d) ERROR: %d: OCI error: ORA-%d: synonym translation is no longer valid	DB synonym is missing.	Refer to application/Oracle expert. Check synonym exists and is correct.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150780	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: %d: ORACLE returned ORA-%d: your session has been killed when trying to retrieve rows	Oracle is unavailable.	Refer to ORACLE expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the following environment variables and/or configuration files: 2a) ORACLE_SID(environment) 2b) tnsnames.ora(configuration file) 2c) listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. Finally contact support.	CCS
150781	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: %d: failed to connect to ORACLE using login/password of `/	Oracle is unavailable.	Refer to ORACLE expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the following environment variables and/or configuration files: 2a) ORACLE_SID(environment) 2b) tnsnames.ora(configuration file) 2c) listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. Finally contact support.	CCS
150782	NOTICE	DEF123cdrFileGenerator: cdrFileGenerator(%d) NOTICE: Starting	Information Only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150783	NOTICE	cdrFileGenerator: cdrFileGenerator(%d) NOTICE: %d: shutting down due to receipt of SIGINT	User killed the process.	No resolution.	CCS
150784	NOTICE	cdrFileGenerator: cdrFileGenerator(%d) NOTICE: Finished	Process has finished.	No resolution.	CCS
150785	ERROR	DEF123BeClient: BeClient(%d) ERROR: Receieved %s %d -ACK from beId %d. Already had response from %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150786	ERROR	DEF123BeClient: BeClient(%d) ERROR: Receieved %s %d -NACK from beId %d. Already had response from %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150787	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: ccsAuth: Could not load authentication-module plugin %s %d	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150788	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: ccsAuth: Could not load authentication-module plugin %s %d	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150789	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Receieved %s %d -ACK from beId %d. Already had response from %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150790	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Receieved %s %d -NACK from beId %d. Already had response from %d	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150791	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: flush: INSERT: ORA-%d: inserted partition key does not map to any partition	Internal software error.	Contact support. No further information can be obtained.	CCS
150792	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: ccsAcctHistPlugin: ACS Customer %d not configured in CCS.ccsCDRLoader.AcctHistPlugin. acsCustomerIdData	Internal error.	Contact support.	CCS
150793	WARNING	cdrPostProcessor: cdrPostProcessor(%d) WARNING: getValue: unable to open %s %d	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150794	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: BE Client Error: Could not connect to BE	Cannot connect to the BE server.	Refer to application expert. Verify BE Server is running.	CCS
150795	ERROR	ccsBeResync: ccsBeResync(%d) ERROR: Sync error: Configuration error: BE pair %d not found	Cannot connect to the BE server.	Refer to application expert. Verify BE Server is running.	CCS
150796	ERROR	cdrLoader: cdrLoader(%d) ERROR: %d: OCI error: ORA-%d: file %s %d cannot be modified at this time	Cannot modify file.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150797	ERROR	cdrLoader: cdrLoader(%d) ERROR: %d: OCI error: ORA-%d: inserted partition key does not map to any partition	Internal Error.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150798	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: beServerHost =%z	Startup parameter.	None.	CCS
150799	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: beServerPort =%z	Startup parameter.	None.	CCS
150800	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.balanceTypeDetailedCascadeCacheAgeSeconds =%z	Startup parameter.	None.	CCS
150801	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: numberOfErrors =%z	Startup parameter.	None.	CCS
150802	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: oracleUserAndPassword =%z	Startup parameter.	None.	CCS
150803	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: path =%z	Startup parameter.	None.	CCS
150804	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: timeout =%z	Startup parameter.	None.	CCS
150805	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: BE Client Error: Could not send Wallet info request	No connection to BE server.	Refer to application expert. Verify server is running. Verify network integrity.	CCS
150806	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Database Error: No matching Personal wallet, with balance type of General Cash for cliZZZ	Database query failed. Cannot recharge account.	Refer to application expert. Verify batch recharge configuration.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150807	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Got an timeout when waiting for wallet info from BE	No connection to BE server.	Refer to application expert. Verify server is running. Verify network integrity.	CCS
150808	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Got an timeout when waiting for wallet update response from BE	No connection to BE server.	Refer to application expert. Verify server is running. Verify network integrity.	CCS
150809	WARNING	ccsBatchCharge: ccsBatchCharge(%d) WARNING: libBeClient: orphan message received from BE %d primary	Unexpected message received.	No action required.	CCS
150810	WARNING	ccsBatchCharge: ccsBatchCharge(%d) WARNING: libBeClient: orphan message received from BE %d secondary	Unexpected message received.	No action required.	CCS
150811	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Sync error: BE Sequence Numbers too far out of sync (config file: CCS.ccsBeResync.syncSequenceDifference)	Backlog reported.	If alarm persists contact support.	CCS
150812	ERROR	ccsVoucher: ccsVoucher(%d) WARNING: ccsVoucher instances cant be run concurrently	User attempted to start 2 voucher creation processes.	No action required.	CCS
150813	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Got an NACK, or other unexpected message when waiting for wallet update from BE	Received message is invalid	Contact support if alarm persists.	CCS
150814	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Got an unexpected message when waiting for wallet info from BE	Received message is invalid	Contact support if alarm persists.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150815	ERROR	ccsBeResync: ccsBeResync(%d) ERROR: Sync error: No data found for ID range	Invalid ID range specified	Refer to application expert. Check database for specified ID	CCS
150816	WARNING	ccsBeResync: ccsBeResync(%d) WARNING: Unable to check Wallet ID %d, as it keeps changing. Try increasing maxInfoRechecks, or decreasing recheckDelay	Resync period too short.	Refer to application expert. Try increasing maxInfoRechecks, or decreasing recheckDelay.	CCS
150817	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: flush: UPDATE: ORA-%d: no data foun	Information only/	No resolution.	CCS
150818	NOTICE	ccsCDRTrimDB: ccsCDRTrimDB(%d) NOTICE: Finished (called with -h or --help)	Process finished successfully.	No resolution.	CCS
150819	WARNING	WARNING No matching Product Type Capability configured for Capability [%ld] Product Type [%ld]	Configuration error	Check capability confdiguration for product type	CCS
150820	WARNING	ccs_getProductTypeCapabilities: Error retrieving capability	Internal software error	Check configuration and replication	CCS
150821	WARNING	No matching CCS Capability configured for service name : %s	Configuration error	Check the capability configurations	CCS
150822	WARNING	ccs_getGlobalCapabilities: Error retrieving capabilities.	Internal software error	Check replication	CCS
150823	WARNING	CCS: No default SMS-MO control plan configured in global capability table.	Configuration error	Check capability configuration	CCS
150824	WARNING	CCS: No prepaid account found, using SMS-MT postpaid control plan.	Configuration error	Check capability configuration	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150825	WARNING	CCS: No prepaid account found, using global default data control plan.	Configuration error	Check capability configuration	CCS
150826	WARNING	CCS: No default data control plan configured in global capability table.	Configuration error	Check capability configuration	CCS
150828	ERROR	xmsSvcLibCallContextCreate not found in %s	Configuration error	Check configuration	CCS
150829	ERROR	xmsSvcLibCallContextExtend not found in %s	Configuration error	Check configuration	CCS
150830	ERROR	ERROR %s: Received invalid callback details	Internal software error	Contact support. No further information can be obtained.	CCS
150831	ERROR	ERROR %s: Received invalid callback status	Internal software error	Contact support. No further information can be obtained.	CCS
150832	ERROR	ERROR CCSActionHandler: Invalid service domain dialog %p	Internal software error	Contact support. No further information can be obtained.	CCS
150833	ERROR	ERROR FOXActionHandler: Unsupported message type %s	Internal software error	Contact support. No further information can be obtained.	CCS
150834	ERROR	ERROR FOXActionHandler: Error getting message from event : %s	Internal software error	Contact support. No further information can be obtained.	CCS
150835	ERROR	ERROR FOXActionHandler: Error processing message: %s	Internal software error	Contact support. No further information can be obtained.	CCS
150836	ERROR	ERROR FOXActionHandler: Unsupported balance expiry extension policy specified. Using best policy	Internal software error	Contact support. No further information can be obtained.	CCS
150837	ERROR	ERROR FOXActionHandler: Unsupported missing balance policy specified. Using allow policy	Internal software error	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150838	ERROR	ERROR FOXActionHandler: Received %d instances of exception message Code(%s) Text(%s)	Internal software error	Contact support. No further information can be obtained.	CCS
150839	ERROR	ERROR FOXActionHandler: Received %d invalid messages	Internal software error	Contact support. No further information can be obtained.	CCS
150840	ERROR	ERROR FOXActionHandler: %s - Received an exception message Code(%s) Text(%s)	Internal software error	Contact support. No further information can be obtained.	CCS
150841	ERROR	ERROR FOXActionHandler: %s - Received an invalid message	Internal software error	Contact support. No further information can be obtained.	CCS
150842	ERROR	ERROR %s: Received invalid request object	Internal software error	Contact support. No further information can be obtained.	CCS
150843	ERROR	ERROR %s: %s	Internal software error	Contact support. Oracle error. No further information can be obtained.	CCS
150844	ERROR	processBEVTSendNamedEventRequest (): No of Events Profile Field does not contain any data	Control plan node configuration error	The Control Plan containing the Named Event Node is trying to select the Number Of Events using a Profile Block/Tag but this Block/Tag contains no data. Edit the node and select the correct Profile Block/Tag.	CCS
150845	ERROR	processBEVTSendNamedEventRequest (): No of Events Profile Field length invalid	Control plan node configuration error	The Control Plan containing the Named Event Node is trying to select the Number Of Events using a Profile Block/Tag but this Block/Tag contains no data. Edit the node and select the correct Profile Block/Tag.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150846	ERROR	processBEVTSendNamedEventRequest (): Failed to retrieve No of Events Profile Field	Control plan node configuration error	The Control Plan containing the Named Event Node is trying to select the Number Of Events using a Profile Block/Tag but this Block/Tag contains no data. Edit the node and select the correct Profile Block/Tag.	CCS
150850	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: clearConsecutivePin set to %s %d	Information only.	No resolution.	CCS
150851	NOTICE	DEF123beServer: beServer(%d) NOTICE: ccsVoucherHandler: CCS.voucherHandler.fixedVoucherNumberLength = %z	Information only.	No resolution.	CCS
150852	NOTICE	DEF123beServer: beServer(%d) NOTICE: ccsVoucherHandler: CCS.voucherHandler.blackListSeparator = %z	Information only.	No resolution.	CCS
150853	ERROR	DEF123beServer: beServer(%d) ERROR: sendWUReplicationEvent: SLEE API creation failure for a Wallet Update Request	Internal software error.	Problem with SLEE resources. Try restarting the SLEE or Contact Support.	CCS
150854	ERROR	DEF123beServer: beServer(%d) ERROR: sendWUReplicationEvent: Could not get the interface handle for replicationIF. Check if replicationIF is running.	Internal software error.	Problem with SLEE setup. Check that replicationIF is running. Try restarting the SLEE or Contact Support.	CCS
150855	ERROR	DEF123beServer: beServer(%d) ERROR: sendWUReplicationEvent: Unable to generate a replication event for Wallet Update Request	Internal software error.	Problem with SLEE resources. Try restarting the SLEE or Contact Support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150856	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.voucherHandler.requireBonusRow = %s %d	Information only.	No resolution.	CCS
150857	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.voucherHandler.badPinExpiryHours = %d	Information only.	No resolution.	CCS
150858	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.voucherHandler.dailyBadPinExpiryHours = %d	Information only.	No resolution.	CCS
150859	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.voucherHandler.monthlyBadPinExpiryHours = %d	Information only.	No resolution.	CCS
150860	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.voucherHandler.consecutiveBadPinExpiryHours = %d	Information only.	No resolution.	CCS
150861	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.voucherHandler.updateLastUseVoucherRecharge = %s %d	Information only.	No resolution.	CCS
150862	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.voucherHandler.vomsInstalled = %s %d	Information only.	No resolution.	CCS
150863	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.voucherHandler.createRechargeCDRInactiveAccount = %s %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150864	ERROR	DEF123slee_acs: slee_acs(213) ERROR: Voucher Recharge State 8: No voucher found in profile %d, with tag %s %d for Call ID %d	COnfigured profile location does not contain voucher information	Check call plan. Make sure that the voucher number is being extracted and stored to the specified profile	CCS
150865	WARNING	slee_acs: slee_acs(%d) WARNING: ccs_getMetricProtocols: Error retrieving protocols.	Internal software error	Check replication	CCS
150866	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: No wallet type found for wallet %d acct_ref %d acct_type %d, cannot continue.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150867	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: No product type found for wallet %d acct_ref %d wallet_type %d, cannot continue.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150868	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Failed to get SLEE API reference to replicationIF.	Error writing to shared memory.	Check SLEE.cfg for replicationIF. Make sure the interface starts. Refer to technical guide. Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150869	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Failed to create SLEE API reference.	Error writing to shared memory.	Check SLEE.cfg for errors. Make sure the all interfaces start. Refer to technical guide. Contact support.	CCS
150870	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: Could not get the interface handle for replicationIF. Check if replicationIF is running.	Error writing to shared memory.	Check SLEE.cfg for replicationIF. Make sure the interface starts. Refer to technical guide. Contact support.	CCS
150871	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: Unable to generate a replication event for product type swap.	Internal software error.	Check MAXEVENTS value in SLEE.cfg Contact support.	CCS
150872	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: Cannot get Replication Event (check configured event sizes, requested %d bytes)	Error writing to shared memory.	Check MAXEVENTS value in SLEE.cfg Contact support.	CCS
150873	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: Unable to generate a replication event for a profile update.	Error writing to shared memory.	Check MAXEVENTS value in SLEE.cfg Contact support.	CCS
150874	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Could not retrieve the CLI/profile for acct_ref: %d, cannot continue.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150875	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: Invalid configuration value: %s %d (%d) - min = 0, max = %d. Using default %d	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS
150876	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsVWARSPeriodicCharge: %s %d = %d	Information only.	No resolution.	CCS
150877	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving Periodic Charges (for balance_type: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150878	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Failed to retrieve voucher type information (id=%d) for periodic charge: %s %d (id=%d)	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150879	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving mb voucher records (for voucher_type: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150880	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving mb voucher lp records (for voucher_type: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150881	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving voucher pc records (for voucher_type: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150882	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving voucher lp records (for voucher_type: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150883	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving PC notification records (for periodic_charge: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150884	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Failed to retrieve PC notification record for periodic_charge: %s %d (id=%d).	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150885	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving PC postcondition records (for periodic_charge: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150886	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving Product Type (for wallet_id: %d, acct_reference: %d, wallet_type: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150887	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving Product Type Periodic Charge Associations (for acct_type: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150888	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Cannot find any Product Type Periodic Charge Associations (for acct_type: %d).	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150889	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving Wallet Type (for wallet_id: %d, acct_ref: %d, acct_type: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150890	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: Invalid configuration value: %s %d (%s %d). Using default %s %d	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS
150891	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsVWARSPeriodicCharge: %s %d = %s %d	Information only.	No resolution.	CCS
150892	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: Invalid configuration value: %s %d (%d) - min = 1, max = %d. Using default %d	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS
150893	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: %s %d	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150894	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsVWARSPeriodicCharge: Configuration key %s %d not found, using defaults.	Information only.	If configuration required, check config file for errors or missing sections. Refer to technical guide.	CCS
150895	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: Subscriber Reference not found in bucket %d for wallet %d when processing balance %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150896	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: Invalid subscription request received %d for wallet %d and bucket %d when processing balance %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150897	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS
150898	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:	Information only.	No resolution.	CCS
150899	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:%s %d: Exception obtaining error code from NAck	Internal software error.	Contact support. No further information can be obtained.	CCS
150900	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:%s %d: WalletGeneralRecharge received an exception: %s %d:%s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150901	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:%s %d: WalletGeneralRecharge received an unknown message: %s %d:%s %d	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150902	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:%s %d - SQL Error: %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150903	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:%s %d - Threshold table not found	CCS Oracle configuation warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150904	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Unable to find balance unit for balance type ID (%d), error: %s %d	Configuration error	Correct balance unit configuration and check replication. Finally contact support.	CCS
150905	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Unable to find balance unit type for balance unit ID (%d), error: %s %d	Configuration error	Correct balance unit configuration and check replication. Finally contact support.	CCS
150906	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:%s %d: NamedEventRequest received an exception: %s %d:%s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150907	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:%s %d: NamedEventRequest received an unknown message: %s %d:%s %d	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150909	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsVWARSUtils: using CCS.common.defaultBalanceTypeCacheAgeSeconds = %d, for configExpenditurePlanBalanceTypeCacheAgeSeconds	Information only.	No resolution.	CCS
150910	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:dt_find: Require appID, statID, statInfo all non-NULL	Internal software error.	Contact support. No further information can be obtained.	CCS
150911	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:statsLockSemGet: semget failed, error number %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150912	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:dt_add: Require appID, statID, statInfo all non-NULL	Internal software error.	Contact support. No further information can be obtained.	CCS
150913	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:dt_add: Require appID, statID, statInfo all non-zero len	Internal software error.	Contact support. No further information can be obtained.	CCS
150914	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:dt_add: Parent statistic %s %d.%s %d does not exist	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150915	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:smsTryRecordStats: Cannot attach to SHM	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	CCS
150916	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:smsTryRecordStats: Cannot reattach to SHM	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	CCS
150917	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:smsTryRecordStats: Memory state not VALID - giving up	Internal software error.	Contact support. No further information can be obtained.	CCS
150918	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:smsTryRecordStats: Internal error updating %s %d.%s %d	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150919	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:smsRecordStats: Statistic not found %s %d.%s %d	Information only.	No resolution.	CCS
150920	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:Error detaching from smsStatsDaemon shm. %d (%s %d)	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	CCS
150921	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:shmAttach: Error %d getting INODE for %s %d	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150922	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:shmAttach: Cannot get semID from semKey %d	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	CCS
150923	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:shmAttach: Cannot get shmKey from semID %d	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150924	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:shmAttach: Cannot attach to shmKey %d	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	CCS
150925	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Reattached to shmKey %d. Lost stats on %d calls	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	CCS
150926	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.balanceTypeCascadeIdCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150927	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.balanceTypeCascadeCacheAgeSeconds = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150928	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.balanceTypeDetailedCascadeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150929	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.balanceTypeUnitCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150930	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.balanceUnitTypeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150931	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.defaultBalanceTypeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150932	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: using CCS.common.defaultBalanceTypeCacheAgeSeconds = %d, for configBalanceTypeSpendRatioCacheAgeSeconds	Information only.	No resolution.	CCS
150933	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: using CCS.common.defaultBalanceTypeCacheAgeSeconds = %d, for configBalanceTypeExpenditureTypeCacheAgeSeconds	Information only.	No resolution.	CCS
150934	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: using CCS.common.defaultBalanceTypeCacheAgeSeconds = %d, for configBalanceTypeBalanceTypeCacheAgeSeconds	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150935	NOTICE	`DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: using CCS.common.defaultBalanceTypeCacheAgeSeconds = %d, for configBalanceTypeXBTDDiscountPercentageCacheSeconds`	Information only.	No resolution.	CCS
150936	NOTICE	`DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.systemCurrencyBalanceUnitCacheAgeSeconds = %d`	Information only.	No resolution.	CCS
150937	NOTICE	`DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.accountCacheAgeSeconds = %d`	Information only.	No resolution.	CCS
150938	NOTICE	`DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.accountTypeBestPeriodsCacheAgeSeconds = %d`	Information only.	No resolution.	CCS
150939	NOTICE	`DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.ccsBonusTypeAgeSeconds = %d`	Information only.	No resolution.	CCS
150940	NOTICE	`DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.ccsVoucherTypeAgeSeconds = %d`	Information only.	No resolution.	CCS
150941	NOTICE	`DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.ccsWgpAgeSeconds = %d`	Information only.	No resolution.	CCS
150942	NOTICE	`DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.acsCustIdAgeSeconds = %d`	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150943	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: using CCS.common.defaultBalanceTypeCacheAgeSeconds = %d, for configLEOBalanceTypeCacheAgeSeconds	Information only.	No resolution.	CCS
150944	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.configGeographySetCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150945	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Error loading wallet name translation. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150946	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Error loading ACS language details. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150947	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Error loading balance template details. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150948	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Error loading SMS notification. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150949	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.acctRefProfileAgeSeconds = %d	Information only.	No resolution.	CCS
150950	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:cmnDate::getLocalDate: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150951	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:out of memory	Internal software error.	Contact support. No further information can be obtained.	CCS
150952	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:No available shared memory segments	Error writing to shared memory.	Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151067	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsReservationHandlers:IRR Handler - invalid discount periods	Internal software error.	Contact support. No further information can be obtained.	CCS
151068	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ATC Error: Wallet %d: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151069	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Internal Consistency Error: Wallet: %d, more time needs to be billed than has been reserved (bill: %s %d, vs reserved: %s %d) - reducing to reserved	Internal software error.	Contact support. No further information can be obtained.	CCS
151070	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:IRR Error: Wallet %d: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151071	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Caught an exception in processIR Abort handling code : %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151072	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:MFile load failed with error : %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151074	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsReservationHandler: %s %d.%s %d = %d seconds	Information only.	No resolution.	CCS
151075	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsReservationHandler: %s %d.%s %d = %s %d	Information only.	No resolution.	CCS
151077	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsReservationHandler: %s %d.%s %d = u	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151078	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsReservationHandler: %s %d.%s %d = %s %d, (not applicable for single tariff calls)	Information only.	No resolution.	CCS
151079	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Caught an exception in processSR Abort handling code : %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151080	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL:ccsMFileCompiler: Unknown option - Z	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS
151081	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Year Specified %s %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151082	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Year Specified %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151083	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Month Specified %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151084	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Day Specified %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151085	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Day Specified %d for Month %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151086	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Day Specified %d for Month %d (Feb)	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151087	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Day Specified %d for Month %d (%d not leap year)	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151088	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Hour Specified %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151089	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Minute Specified %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151090	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Second Specified %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151091	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Malformed/Unrecognised Date/Timestamp: %s %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151092	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Date/Timestamp specified.	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151093	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:filename must be specified.	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151094	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:-c not specified	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151095	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:-d not specified	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151096	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:-c and -d not specified	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151097	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING:More than one VWARS Range specified. Overwriting.	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151098	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Recipient CLI/Wallet Type Category was not found in the node context, disconnecting call.	Internal software error.	Contact support. No further information can be obtained.	CCS
151099	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): No separator found in the GENERICFIELD string, disconnecting call.	Internal software error.	Contact support. No further information can be obtained.	CCS
151100	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Unknown state (%d), dropping call	Internal software error.	Contact support. No further information can be obtained.	CCS
151101	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Could not retrieve number type for rating prefix, disconnecting call.	Internal software error.	Contact support. No further information can be obtained.	CCS
151102	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Unsupported switch type possibly CS1 found, not sending reservation to billing engine - following Unsupported branch	Internal software error.	Contact support. No further information can be obtained.	CCS
151103	NOTICE	DEF123slee_acs: slee_acs(%d) NOTICE:%s %d(): Failed to create an initial reservation on the BE - extracted BE failure reason: (%s %d) - following BFT branch	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151104	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Received unexpected message, Action type (%d), Response type (%d) close the reservation confirming zero - follow Unsupported branch	Internal software error.	Contact support. No further information can be obtained.	CCS
151105	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Received unexpected message, close the reservation confirming zero - follow Unsupported branch	Internal software error.	Contact support. No further information can be obtained.	CCS
151106	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Received unexpected message, confirming reservation - follow Unsupported branch	Internal software error.	Contact support. No further information can be obtained.	CCS
151107	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Non-CAMEL ACR received, disconnecting call.	Internal software error.	Contact support. No further information can be obtained.	CCS
151108	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): No CamelTimeIfNoTariffSwitch in CAMEL ACR, disconnecting call.	Internal software error.	Contact support. No further information can be obtained.	CCS
151109	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Time returned is outside acceptable range: maximum expected time (%d), time returned (%d)	Internal software error.	Contact support. No further information can be obtained.	CCS
151110	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): No CamelTimeIfNoTariffSwitch or FreeCall in CAMEL ACR, disconnecting call.	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151111	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Failed to obtain Chassis Context. CDR Failure.	Internal software error.	Contact support. No further information can be obtained.	CCS
151112	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Time remaining is outside acceptable range. reservation length(%d), time remaining(%d).	Internal software error.	Contact support. No further information can be obtained.	CCS
151113	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:UATB (UATBUpdateCdrForMidcallRatingCh ange): Failed to add FMC ACS CDR data, buffer size (%d) exceeded.	Internal software error.	Contact support. No further information can be obtained.	CCS
151114	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:Unknown command line option	Internal software error.	Contact support. No further information can be obtained.	CCS
151115	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:Missing argument for	Internal software error.	Contact support. No further information can be obtained.	CCS
151116	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:getopt error. Status:	Internal software error.	Contact support. No further information can be obtained.	CCS
151117	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) NOTICE:Startup successful.	Information only.	No resolution.	CCS
151118	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) CRITICAL:Uncaught std::length_error	Internal software error.	Contact support. No further information can be obtained.	CCS
151119	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) CRITICAL:Uncaught std::domain_error	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service

151120	CRITICAL	`DEF123ccsPeriodicCharge:`
		`ccsPeriodicCharge(%d)`
		`CRITICAL:Uncaught`
		`std::out_of_range`
			Internal software error.	Contact support. No further information can be obtained.	CCS

151121	CRITICAL	`DEF123ccsPeriodicCharge:`
		`ccsPeriodicCharge(%d)`
		`CRITICAL:Uncaught`
		`std::invalid_argument`
			Internal software error.	Contact support. No further information can be obtained.	CCS

151122	CRITICAL	`DEF123ccsPeriodicCharge:`
		`ccsPeriodicCharge(%d)`
		`CRITICAL:Uncaught`
		`std::logic_error`
			Internal software error.	Contact support. No further information can be obtained.	CCS

151123	CRITICAL	`DEF123ccsPeriodicCharge:`
		`ccsPeriodicCharge(%d)`
		`CRITICAL:Uncaught`
		`std::range_error`
			Internal software error.	Contact support. No further information can be obtained.	CCS

151124	CRITICAL	`DEF123ccsPeriodicCharge:`
		`ccsPeriodicCharge(%d)`
		`CRITICAL:Uncaught`
		`std::overflow_error`
			Internal software error.	Contact support. No further information can be obtained.	CCS

151125	CRITICAL	`DEF123ccsPeriodicCharge:`
		`ccsPeriodicCharge(%d)`
		`CRITICAL:Uncaught`
		`std::underflow_error`
			Internal software error.	Contact support. No further information can be obtained.	CCS

151126	CRITICAL	`DEF123ccsPeriodicCharge:`
		`ccsPeriodicCharge(%d)`
		`CRITICAL:Uncaught`
		`std::runtime_error`
			Internal software error.	Contact support. No further information can be obtained.	CCS

151127	CRITICAL	`DEF123ccsPeriodicCharge:`
		`ccsPeriodicCharge(%d)`
		`CRITICAL:Uncaught std::bad_alloc`
			Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151128	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) CRITICAL:Uncaught std::bad_exception	Internal software error.	Contact support. No further information can be obtained.	CCS
151129	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) CRITICAL:Uncaught std::bad_cast	Internal software error.	Contact support. No further information can be obtained.	CCS
151130	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) CRITICAL:Uncaught std::bad_typeid	Internal software error.	Contact support. No further information can be obtained.	CCS
151131	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) CRITICAL:Uncaught std::ios_base::failure	Internal software error.	Contact support. No further information can be obtained.	CCS
151132	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) CRITICAL:Uncaught std::exception	Internal software error.	Contact support. No further information can be obtained.	CCS
151133	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) CRITICAL:Unknown exception caught.	Internal software error.	Contact support. No further information can be obtained.	CCS
151134	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) NOTICE:All subsystem stopped.	Information only.	No resolution.	CCS
151135	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:OCI error.	Internal software error.	Contact support. No further information can be obtained.	CCS
151136	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:Not connected to oracle (DatabaseAccess class not initialised).	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151137	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) NOTICE:Initialising database abstraction layer subsystem.	Information only.	No resolution.	CCS
151138	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:gettimeofday(3c) error.	Internal software error.	Contact support. No further information can be obtained.	CCS
151139	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:Config option not found (mandatory parameter):	Internal software error.	Contact support. No further information can be obtained.	CCS
151140	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:Cannot read configuration file:	Internal software error.	Contact support. No further information can be obtained.	CCS
151141	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) NOTICE:Using configuration file:	Information only.	No resolution.	CCS
151142	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) NOTICE:Using configuration section:	Information only.	No resolution.	CCS
151143	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:Config option \BeQueueSize\ out of range (1 - 1000):	Internal software error.	Contact support. No further information can be obtained.	CCS
151144	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:Incorrect config type (default value used):	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151145	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:Incorrect config type (mandatory parameter, no default value):	Internal software error.	Contact support. No further information can be obtained.	CCS
151146	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) NOTICE:Initialising configuration subsystem.	Information only.	No resolution.	CCS
151147	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) NOTICE:Initialising interface to the Billing Engine(s).	Information only.	No resolution.	CCS
151148	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:Unknown BE response received:	Internal software error.	Contact support. No further information can be obtained.	CCS
151149	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:BE comms exception received:	Internal software error.	Contact support. No further information can be obtained.	CCS
151150	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:Unable to create or open the lock file:	Internal software error.	Contact support. No further information can be obtained.	CCS
151151	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) NOTICE:Another instance currently running (instance lock file already locked).	Information only.	No resolution.	CCS
151152	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:BE exception received:	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151153	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) CRITICAL:Unable to connect to the Billing Enging(s) after	Internal software error.	Contact support. No further information can be obtained.	CCS
151155	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:ccsPeriodicCharge: ORACLE returned %s %d when trying to %s %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151156	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) NOTICE:ccsPeriodicCharge: %s %d = %d	Information only.	No resolution.	CCS
151157	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:ccsPeriodicCharge: Error opening profile tag cursor (for id: d). Cursor open Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151158	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:ccsPeriodicCharge: Error retrieving profile tag (for id: %d). Cursor fetch Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151159	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:ccsPeriodicCharge: INTERNAL ERROR - TOO MANY PRECONDITIONS	Internal software error.	Contact support. No further information can be obtained.	CCS
151160	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:Invalid data for periodic charge %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151161	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:ccsPeriodicCharge: Error retrieving periodic charge (id: %d)	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151162	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:ccsPeriodicCharge: Failed to retrieve PC precondition record for periodic_charge: %s %d (id=%d).	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151163	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:Invalid precondition configuration for charge (%s %d). Please check replication.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151165	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:foxActions: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151166	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Invalid event received by service capabilities handler! call ID = %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151167	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ServiceCapabilities: Recieved invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151168	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Invalid dialog closed notification received by service capabilities handler! call ID = %d	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151169	NOTICE	DEF123slee_acs: slee_acs(%d) NOTICE:	Information only.	No resolution.	CCS
151170	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ActionHandler: Invalid service domain dialog 1f2e3d	Internal software error.	Contact support. No further information can be obtained.	CCS
151171	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151172	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Too many outstanding actions	Internal software error.	Contact support. No further information can be obtained.	CCS
151173	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:AddEDRField: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151174	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:BadPIN: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151175	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:AlternateSubscriberDetails : Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151176	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:AlternateSubscriberDetails : %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151177	WARNING	DEF123slee_acs: slee_acs(%d) WARNING:Application specific 8 must be enabled to store alternate subscriber profile.	Internal software error.	Contact support. No further information can be obtained.	CCS
151178	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:AlternateWalletDetails: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151179	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:AlternateWalletDetails: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151180	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:CascadeOverride: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151181	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:CompareSubscriberPINDetails: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151182	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ConfirmNamedEventReservation: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151183	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:GetCUGDetails: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151184	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:GetCUGDetails: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151185	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ConfirmTimeReservation: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151186	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:CreateEDR: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151187	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:DirectNamedEvent: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151188	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:DirectTimeCharge: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151189	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ExtendTimeWithDurationReservationRequest: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151190	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:FOXActionHandler: Using specified VolumeITC (%d) for bearer capability will result in bearer capability from IDP never being matched.	Internal software error.	Contact support. No further information can be obtained.	CCS
151191	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Config file error. Reason: %s %d	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS
151192	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Syntax error in %s %d.%s %d.%s %d configuration. Will use default \%s %d\ for all values	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS
151193	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Incorrect %s %d \%s %d\ in %s %d.%s %d.%s %d configuration for %s %d \%s %d\. Will use default \%s %d\	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS
151194	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Syntax error in %s %d.%s %d.%s %d configuration (%s %d = \%s %d\, %s %d = \%s %d\). Will use default \%s %d\	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS
151195	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:FOXActionHandler: Unsupported message type %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151196	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:FOXActionHandler: Error getting message from event : %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151197	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:FOXActionHandler: Error processing message: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151198	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:FOXActionHandler: Unsupported wallet expiry extension type specified. Using default hours	Internal software error.	Contact support. No further information can be obtained.	CCS
151199	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:FOXActionHandler: Unsupported balance expiry extension policy specified. Using best policy	Internal software error.	Contact support. No further information can be obtained.	CCS
151200	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:FOXActionHandler: Unsupported balance expiry extension type specified. Using default hours	Internal software error.	Contact support. No further information can be obtained.	CCS
151201	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:FOXActionHandler: Unsupported missing balance policy specified. Using allow policy	Internal software error.	Contact support. No further information can be obtained.	CCS
151202	NOTICE	DEF123slee_acs: slee_acs(%d) NOTICE:MidcallRatingChangingDetails: No rules configured. Disabling midcall rating changes.	Information only.	No resolution.	CCS
151203	WARNING	DEF123slee_acs: slee_acs(%d) WARNING:MidcallRatingChangeChargingDetails: Could not find access network for location number %s %d. Using None.	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151204	CRITICAL	DEF123slee_acs: slee_acs(%d) CRITICAL:MidcallRatingChangeChargingDetails: Corrupt rule found : %s %d. Disabling midcall rating changes.	Internal software error.	Contact support. No further information can be obtained.	CCS
151205	CRITICAL	DEF123slee_acs: slee_acs(%d) CRITICAL:MidcallRatingChangeChargingDetails: Could not convert rule network ID to a number : %s %d. Disabling midcall rating changes.	Internal software error.	Contact support. No further information can be obtained.	CCS
151206	CRITICAL	DEF123slee_acs: slee_acs(%d) CRITICAL:MidcallRatingChangeChargingDetails: Could not convert rule bearer ID to a number : %s %d. Disabling midcall rating changes.	Internal software error.	Contact support. No further information can be obtained.	CCS
151207	CRITICAL	DEF123slee_acs: slee_acs(%d) CRITICAL:MidcallRatingChangeChargingDetails: Could not convert rule Tariff Plan ID to a number : %s %d. Disabling midcall rating changes.	Internal software error.	Contact support. No further information can be obtained.	CCS
151208	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:FOXActionHandler: Received %d instances of exception message Code(%s %d) Text(%s %d)	Internal software error.	Contact support. No further information can be obtained.	CCS
151209	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:FOXActionHandler: Received %d invalid messages	Internal software error.	Contact support. No further information can be obtained.	CCS
151210	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:FOXActionHandler: %s %d - Received an exception message Code(%s %d) Text(%s %d)	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151211	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:FOXActionHandler: %s %d - Received an invalid message	Internal software error.	Contact support. No further information can be obtained.	CCS
151212	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:GetCreditCardDetails: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151213	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:GetCreditTransferDetails: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151214	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:GetCreditTransferDetails: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151215	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:GetNamedEventRates: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151216	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:InitialTimeReservation: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151217	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeWalletRecharge: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151218	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:NamedEventReservation: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151219	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RevokeNamedEventReservation: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151220	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RevokeTimeReservation: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151221	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:SetDiscount: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151222	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:SetWallet: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151223	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:SetWallet: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151224	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:TariffPlanOverride: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151225	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherConfirm: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151226	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherInfo: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151227	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherRedeem: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151228	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeConfirm: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151229	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRedeem: Recieved invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151230	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletInfo: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151231	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletRecharge: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151232	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletUpdate: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151233	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ExtendedWalletUpdate: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151234	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ExtendedWalletInfo: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151235	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:MidcallTariffPlanRules: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151236	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Invalid event received by voucher delegator handler! call ID = %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151237	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherDelegator: Recieved invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151238	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Invalid dialog closed notification received by voucher delegator handler! call ID = %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151239	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherAlternateDetailsRetrieved: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151240	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:AlternateDetailsRetrieved: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151241	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RechargeComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151242	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RechargeComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151243	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RechargeFailure: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151244	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RechargeFailure: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151245	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RedeemComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151246	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RedeemComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151247	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ReservationComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151248	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ReservationComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151249	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ReservationComplete: Voucher reservation with no revoke capability!	Internal software error.	Contact support. No further information can be obtained.	CCS
151250	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RedeemFailure: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151251	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RedeemFailure: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151252	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RedeemFailureBadPIN: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151253	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RedeemFailureBadPIN: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151254	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ConfirmComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151255	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ConfirmComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151256	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RevokeComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151257	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletRechargeComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151258	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletRechargeComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151259	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletRechargeFailure: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151260	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletRechargeFailure: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151261	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RechargeFailureBadPIN: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151262	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RechargeFailureBadPIN: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151263	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:CreateEDRComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151264	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:CreateEDRComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151265	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:BadPINComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151266	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:BadPINComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151267	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRechargeComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151268	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRechargeComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151269	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRechargeFailure: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151270	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRechargeFailure: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151271	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRedeemComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151272	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRedeemComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151273	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRedeemNoVoucherInfo: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151274	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRedeemNoVoucherInfo: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151275	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRedeemFailure: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151276	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRedeemFailure: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151277	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeConfirmComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151278	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeConfirmComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151279	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeWalletRechargeComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151280	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeWalletRechargeComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151281	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeWalletRechargeFailure: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151282	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletInfoComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151283	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletInfoComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151284	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Invalid event received by voucher type delegator handler! call ID = %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151285	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeDelegator: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151286	ERROR	DEF123ccsMacroNode: ccsMacroNode(%d) ERROR: %z (): Invalid balance cascade %z , following unsupported branch.	Balance Cascade Overide node parameters are corrupt	Contact support. No further information can be obtained.	CCS
151287	ERROR	DEF123ccsMacroNode: ccsMacroNode(%d) ERROR: %z (): Invalid balance type %z , following unsupported branch.	Balance Type Branch node parameters are corrupt	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151288	ERROR	DEF123ccsMacroNode: ccsMacroNode(%d) ERROR: %z (): Invalid tariff plan %z ,following unsupported branch.	Tariff Plan Override node parameters are corrupt	Contact support. No further information can be obtained.	CCS
151289	ERROR	DEF123ccsMacroNode: ccsMacroNode(%d) ERROR: %z (): Could not find balance cascade name %z , following unsupported branch.	Balance cascade name not found in the Database.	Ensure that the Balance Cascade Override node in the call plan that was being executed has a valid balance cascade name.	CCS
151290	ERROR	%z VoucherRedeemFailPlugin: Failed to open report file. Reason: %s %d	File I/O error.	Check the following: 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
151291	ERROR	DEF123ccsMacroNode: ccsMacroNode(%d) ERROR: %z (): Could not find balance type %z , following unsupported branch.	Balance type name not found in the Database.	Ensure that the Balance Type Branching node in the call plan that was being executed has a valid balance type name.	CCS
151292	ERROR	DEF123ccsMacroNode: ccsMacroNode(%d) ERROR: %z (): Could not find periodic charge name %z , following unsupported branch.	Periodic Charge name not found in the Database.	Ensure that the Periodic Charge State Branching node in the call plan that was being executed has a valid periodic charge name.	CCS
151293	ERROR	DEF123ccsMacroNode: ccsMacroNode(%d) ERROR: %z (): Could not find tariff plan name %z , following unsupported branch.	Tariff plan name not found in the Database.	Ensure that the Tariff Plan Override node in the call plan that was being executed has a tariff plan name.	CCS
151294	NOTICE	%z ccsAuthRule: CCS.voucherHandler.blackListSeparator = \%s %d\	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151295	NOTICE	`%z  ccsAuthRule: CCS.common.authCB10ValidateSeed = \%s %d\`	Information only.	No resolution.	CCS
151296	NOTICE	`%z  ccsCommon: CCS.common.chargingDomainsCacheA geSeconds = %d`	Information only.	No resolution.	CCS
151297	NOTICE	`%z  ccsCommon: CCS.common.ccsDomainTypeIdCacheA geSeconds = %d`	Information only.	No resolution.	CCS
151298	NOTICE	`%z  ccsCommon: CCS.common.voucherTypeIdCacheAge Seconds = %d`	Information only.	No resolution.	CCS
151299	NOTICE	`%z  Avoided data corruption error, cache:HEX_REPEATED`	Information only.	No resolution.	CCS
151300	NOTICE	`%z  Not unloading MFile, memory location is NULL? cache: HEX_REPEATED`	Information only.	No resolution.	CCS
151301	NOTICE	`%z  Unloaded MFile at HEX_REPEATED, cache: HEX_REPEATED`	Information only.	No resolution.	CCS
151302	CRITICAL	`%z  Failed to map MFile %s %d (even after flushing MFile cache) : %s %d`	Internal software error.	Contact support. No further information can be obtained.	CCS
151303	NOTICE	`%z  Loaded MFile %s %d at HEX_REPEATED, cache: HEX_REPEATED`	Information only.	No resolution.	CCS
151304	ERROR	`%z  RewardsConfig: Config error. Reason: %s %d`	Internal software error.	Contact support. No further information can be obtained.	CCS
151305	NOTICE	`%z ccs::cmn::RewardsConfig::readCon fig()r .cacheTimer = %d`	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151306	NOTICE	`%z ccs::cmn::RewardsConfig::readConfig(): .ccsBplServiceHandle = \%s %d\`	Information only.	No resolution.	CCS
151307	NOTICE	`%z ccs::cmn::RewardsConfig::readConfig(): .beServiceTriggerIfHandle = \%s %d\`	Information only.	No resolution.	CCS
151308	ERROR	`%z  ACS customer ID %d is missing a Monthly Expediture type`	Internal software error.	Contact support. No further information can be obtained.	CCS
151309	ERROR	`%z  ACS customer ID %d is missing a Yearly Expediture type`	Internal software error.	Contact support. No further information can be obtained.	CCS
151310	ERROR	`%z  ACS customer ID %d is missing a Wallet Expediture type`	Internal software error.	Contact support. No further information can be obtained.	CCS
151322	ERROR	`%z  GetRates: Received invalid request object`	Internal software error.	Contact support. No further information can be obtained.	CCS
151323	ERROR	`%z  GetTariffPlan: Received invalid request object`	Internal software error.	Contact support. No further information can be obtained.	CCS
151324	ERROR	`%z  %s %d(): Could not retrieve node configuration, disconnecting call.`	Internal software error.	Contact support. No further information can be obtained.	CCS
151325	ERROR	`%z  %s %d(): Failed to parse node parameters, disconnecting call.`	Internal software error.	Contact support. No further information can be obtained.	CCS
151326	WARNING	`%z  acsEngine: ccsPlayNextReward: Balances do not equal rewards.`	Internal software error.	Contact support. No further information can be obtained.	CCS
151327	WARNING	`%z  acsEngine: ccsPlayNextReward: Unable to extract value for next reward.`	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151328	WARNING	%z acsEngine: ccsPlayNextReward: Unable to extract announcement for next reward.	Internal software error.	Contact support. No further information can be obtained.	CCS
151329	ERROR	%z %s %d(): Extra information cdr details too large for Wallet Recharge cdr, not adding to the resulting cdr.	Internal software error.	Contact support. No further information can be obtained.	CCS
151330	ERROR	%z	Internal software error.	Contact support. No further information can be obtained.	CCS
151331	WARNING	%z Configuration section %s %d not found, using defaults	Internal software error.	Contact support. No further information can be obtained.	CCS
151332	WARNING	%z Configuration section %s %d.%s %d not found, using defaults	Internal software error.	Contact support. No further information can be obtained.	CCS
151333	WARNING	%z Configuration section %s %d.%s %d.%s %d not found, using defaults	Internal software error.	Contact support. No further information can be obtained.	CCS
151334	ERROR	%z Domain Migration aborted	Internal software error.	Contact support. No further information can be obtained.	CCS
151335	NOTICE	%z Reloading configuration due to SIGHUP	Information only.	No resolution.	CCS
151336	NOTICE	%z Cant catch SIGHUP - reload config not available: %s %d	Information only.	No resolution.	CCS
151337	NOTICE	%z Cant catch SIGINT: %s %d	Information only.	No resolution.	CCS
151338	NOTICE	%z Cant catch SIGTERM: %s %d	Information only.	No resolution.	CCS
151339	ERROR	%z Could not connect to database	Internal software error.	Contact support. No further information can be obtained.	CCS
151340	NOTICE	%z Domain migration starting	Information only.	No resolution.	CCS
151341	NOTICE	%z Domain migration complete	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151343	ERROR	%z Memory allocation exception, exiting ...	Internal software error.	Contact support. No further information can be obtained.	CCS
151344	ERROR	%z Uncaught exception: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151345	ERROR	%z Unknown uncaught exception	Internal software error.	Contact support. No further information can be obtained.	CCS
151346	ERROR	%z Could not create lock file, reason: %s %d.	Internal software error.	Contact support. No further information can be obtained.	CCS
151347	ERROR	%z Could not stat lock file, reason: %s %d.	Internal software error.	Contact support. No further information can be obtained.	CCS
151348	ERROR	%z Could not open the lock file, reason: %s %d.	Internal software error.	Contact support. No further information can be obtained.	CCS
151349	ERROR	%z ccsDomainMigration instances cannot be run concurrently.	Internal software error.	Contact support. No further information can be obtained.	CCS
151350	ERROR	%z Could not obtain lock for lock file, reason: %s %d.	Internal software error.	Contact support. No further information can be obtained.	CCS
151351	ERROR	%z Replacing existing info request for input row %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151352	ERROR	%z Replacing existing delete request for input row %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151353	ERROR	slee_acs: slee_acs(%d) ERROR: %s %d not found for %s %d, in file %z	Configuration error	Check configuration	CCS
151354	ERROR	slee_acs: slee_acs(%d) ERROR: error initilialising plugin %s %d in file %z	Internal software error.	Contact support	CCS
151355	NOTICE	%z %s %d = %d	Information only.	No resolution.	CCS
151356	NOTICE	%z %s %d = %s %d	Information only.	No resolution.	CCS
151357	NOTICE	%z ccsVWARSExpiry: %s %d.%s %d = %s %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151358	NOTICE	`%z  ccsVWARSExpiry: %s %d.%s %d = NOT SET`	Information only.	No resolution.	CCS
151359	NOTICE	`%z  ccsVWARSExpiry: %s %d is set, this plugin will handle PC bucket expiries`	Information only.	No resolution.	CCS
151360	WARNING	`%z  ccsVWARSExpiry: %s %d.%s %d is set to true, which will expire -ve buckets of any type, including negative expenditure buckets`	The beVWARSExpiry plugin is configured to expire negative buckets, and will therefore override the setting of the expireNegativeExpenditureBuckets configuration option.	To remove this warning, change the expireNegativeExpenditureBuckets setting to false	CCS
151361	WARNING	`%z  ccsVWARSExpiry: ccsVWARSExpiry.so must be loaded after beVWARSExpiry.so in order for the expireNegativeExpenditureBuckets config option to take effect`	The ccsVWARSExpiry.so beVWARS plugin is configured to be loaded before the beVWARSExpiry.so plugin	Modify the beVWARS plugins configuation in config file so ccsVWARSExpiry.so appears after beVWARSExpiry.so.	CCS
151362	ERROR	`DEF123slee_acs: slee_acs(213) ERROR: Voucher Recharge State 3b: No voucher found in profile %d, with tag %s %d for Call ID %d`	COnfigured profile location does not contain voucher information	Check call plan. Make sure that the voucher number is being extracted and stored to the specified profile	CCS
151363	ERROR	`%z  ccsRating: invalid discount periods`	Internal software error.	Contact support. No further information can be obtained.	CCS
151364	NOTICE	`%z  ccsRating: %s %d.%s %d = u`	Information only.	No resolution.	CCS
151365	ERROR	`%z  %s %d(): Recipient CLI/Wallet Type Category was not found in the node context, disconnecting call.`	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151366	ERROR	%z The ccsVWARSReservationExpiry plugin must NOT be run on the Secondary BE. Stop the BE and remove it from the list of plugins in config file	The ccsVWARSReservationExpiry plugin must NOT be run on the Secondary BE	Stop the BE and remove it from the list of plugins in config file	CCS
151367	ERROR	DEF123ccsCDRTrimDB: ccsCDRTrimDB(%d) ERROR: Cant commit changes to EDR database.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151368	WARNING	DEF123ccsCDRTrimDB: ccsCDRTrimDB(%d) WARNING: Unsuccessful attempt to delete from EDR database. Possibly because it is on a read-only partition. Oracle error - %d	Configuration error.	The CCS_BE_EDR table may have read-only partitions, especially if CCS_PART is in use. Check ccsPart config options. Possibly remove ccsCDRTrimDB from ccs_opers crontab.	CCS
151369	ERROR	DEF123ccsMacroNode: ccsMacroNode(%d) ERROR: %z (): Invalid periodic charge %z , following unsupported branch.	Periodic Charge State Branching node parameters are corrupt	Contact support. No further information can be obtained.	CCS
151370	CRITICAL	%z VoucherRedeemFailPlugin: directory: % either does not exist or unable to create.	File I/O error	Check the following: 1) Does the specified directory exist? 2) Are the correct permissions set for the directory? 3) Is the directory corrupt, can it be opened? 4) Is the disk full?Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151371	NOTICE	`%z VoucherRedeemFailPlugin: Falling back on default configuration. Reason: %s %d`	Information only.	No resolution.	CCS
151372	ERROR	`%z Skipping CDR entry: %s %d`	Internal software error.	Contact support. No further information can be obtained.	CCS
151373	ERROR	`%z whilst parsing %s %d`	Internal software error.	Contact support. No further information can be obtained.	CCS
151374	ERROR	`%z CDR length greater than %d bytes`	Internal software error.	Contact support. No further information can be obtained.	CCS
151375	CRITICAL	`%z amPrimary must be defined in eserv.config BE Section`	The amPrimary parameter cannot be found in the BE section of eserv.config	Ensure that the amPrimary parameter has been properly defined in the BE section of eserv.config	CCS
151375	WARNING	`DEF123beVWARS Plugin: beVWARS Plugin(%d) WARNING: ccsVWARSPeriodicCharge: Apply Charge request ignored due to subscriber resubscribing from unsubscribed state (bucket reference : %z )`	Periodic Charge Subscription node has the Apply Charge checkbox checked inappropriately	Control plan should use the Periodic Charge State Branching node to determine whether or not to check the Apply Charge checkbox in the subsequent Periodic Charge Subscription node.	CCS
151376	CRITICAL	`%z amPrimary has not been correctly defined. Check configuration.`	The amPrimary parameter has not been correctly defined in eserv.config	Check the amPrimary parameter in the BE section of eserv.config	CCS
151380	CRITICAL	`%z Syntax error reading configuration: %s %d: %s %d`	Invalid configuration.	Check and correct configuration in config file. Refer to technical guide. Contact support.	CCS
151381	NOTICE	`%z ccsChangeDaemon aborting: would have used exit code %d`	Information only.	No resolution.	CCS
151382	NOTICE	`%z ccsChangeDaemon starting`	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151383	ERROR	%z select() failed with %d (%s %d)	Internal software error.	Connection to the beServer failed for the given reason. Check that the beServer is running correctly. Refer to technical guide. Contact support.	CCS
151384	CRITICAL	%z Uncaught non-exception	Internal software error.	Contact support.	CCS
151385	NOTICE	%z Finished processing CCS_PC_QUEUE entry %d for acs_cust_id %d	Information only.	No resolution.	CCS
151386	CRITICAL	%z Cannot create or write to recovery file directory %s %d	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
151387	ERROR	%z Bad data reading recovery file %s %d	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
151388	CRITICAL	%z Cannot write to file %s %d. Would have written \ %d|%d\	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151389	CRITICAL	%z Cannot write to file %s %d. Would have written \%s %d\	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
151390	ERROR	%z Error %s %d wallet %d. See file %s %d: %s %d: %s %d	Internal software error.	Contact support. Further information may be available in error message.	CCS
151391	WARNING	%z Failed to send WalletUpdateRequest to billing engine id %d	Kernel communication/disk error.	Check that the specified billing engine is running. The daemon will stop processing the request and will retry later. If the problem persists, contact support.	CCS
151392	WARNING	%z Failed to send WalletInfoRequest to billing engine id %d	Kernel communication/disk error.	Check that the specified billing engine is running. The daemon will stop processing the request and will retry later. If the problem persists, contact support.	CCS
151393	ERROR	%z Attempt to abort non-existent session with id of %d	Internal software error.	Contact support.	CCS
151394	ERROR	%z Attempt to remove non-existent session with id of %d	Internal software error.	Contact support.	CCS
151395	ERROR	%z Received response message for non-existent session with id of %d	Internal software error.	Contact support.	CCS
151396	ERROR	%z Received com error exception for non-existent session with id of %d: %s %d	Internal software error.	Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151397	CRITICAL	%z Database connection lost - exiting	Kernel communication/disk error	The daemon lost connection to the database. It should restart and recover. Check the database is functioning correctly. Consult support if the problem persists.	CCS
151398	ERROR	%z Error deleting CCS_PC_QUEUE id %d: %d: %s %d	Internal software error.	Contact support.	CCS
151399	ERROR	%z SQL Error reading CCS_PC_QUEUE: %d: %s %d	Internal software error.	Contact support.	CCS
151400	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: NULL ccs_pc_queue.subscriber_id	Internal software error.	Contact support.	CCS
151401	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: NULL ccs_pc_queue.wallet_id	Internal software error.	Contact support.	CCS
151402	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: NULL ccs_pc_queue.change_action	Internal software error.	Contact support.	CCS
151403	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: Invalid ccs_pc_queue.change_action %z	Internal software error.	Contact support.	CCS
151404	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: NULL ccs_pc_queue.product_id	Internal software error.	Contact support.	CCS
151405	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: Invalid ccs_pc_queue.change_type %z	Internal software error.	Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151406	ERROR	`%z  SQL Error reading periodic charge balance type id: %d: %s %d`	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151407	ERROR	`%z  Error connecting (top half) to BE %s %d: %s %d (%d: %s %d)`	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
151408	NOTICE	`%z  write of BEG message failed to BE %s %d`	Information only.	No resolution.	CCS
151409	NOTICE	`%z  Connection to BE %s %d is established.`	Information only.	No resolution.	CCS
151410	ERROR	`%z  Received message on available socker without consumer. Please report this error!`	Communication over a dead socket has been detected.	Contact support.	CCS
151411	ERROR	`%z  Connection to BE %s %d has failed.`	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
151412	WARNING	`%z  Error checking plugins for interest: %s %d`	Internal software error.	Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151413	ERROR	%z Asked to send message to unknown BE ID %d.	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
151414	ERROR	%z Error loading beLocationPlugin: %s %d	Specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library specified in the alarm.	CCS
151415	ERROR	%z eserv.config messageTimeoutSeconds %d is less than 0, setting to 0 (no timeouts)	Invalid configuration.	Check and correct configuration in config file. Refer to technical guide. Contact support.	CCS
151416	ERROR	%z eserv.config messageTimeoutSeconds %d is greater than %d, setting to 0 (no timeouts)	Invalid configuration.	Check and correct configuration in config file. Refer to technical guide. Contact support.	CCS
151417	ERROR	%z Invalid beLocationPlugin name	Invalid configuration.	Check and correct configuration in config file. Refer to technical guide. Contact support.	CCS
151418	NOTICE	%z No plugin configuration defined	Information only.	No resolution.	CCS
151419	ERROR	%z Problem reading plugin config section	Invalid configuration.	Check and correct configuration in config file. Refer to technical guide. Contact support.	CCS
151420	ERROR	%z failed to find symbol %s %d in plugin library %s %d. Ignoring.	Specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library specified in the alarm.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151421	ERROR	%z failed to find plugin library %s %d. Ignoring.	Specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library specified in the alarm.	CCS
151422	ERROR	%z Problem reading plugin configration: %s %d	Specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library specified in the alarm.	CCS
151423	NOTICE	%z In last %d seconds %d requests where rejected due to BE congestion	Information only.	No resolution.	CCS
151424	NOTICE	%z In last %d seconds %d new requests failed due to BE connection failure	Information only.	No resolution.	CCS
151425	NOTICE	%z In last %d seconds %d requests failed due unknown be id	Information only.	No resolution.	CCS
151426	NOTICE	%z In last %d seconds %d subsequent requests failed due to BE connection failure	Information only.	No resolution.	CCS
151427	ERROR	%z error while reading billingEngines from config file %s %d	Invalid configuration.	Check and correct configuration in config file. Refer to technical guide. Contact support.	CCS
151428	ERROR	%z BillingEngine::BeHalfInfo::timeout_expired: Unknown request %d timed out in %s %d	Internal software error.	Contact support.	CCS
151429	ERROR	%z In last %d seconds %d message%s %d sent to %s %d timed out.	Internal software error.	Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151430	ERROR	%z In last %d seconds we received %d orphaned response%s %d from %s %d.	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
151431	ERROR	%z libBeClient: message without msgID received from BE %d %s %d	Incomplete msg received from BE.	Contact support.	CCS
151432	ERROR	%z File not found when reloading config file %s %d	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
151433	ERROR	%z Exception reloading config file: %s %d	Invalid configuration.	Check and correct configuration in config file. Refer to technical guide. Contact support.	CCS
151434	WARNING	%z getConfig: No trailing : on section %s %d	Invalid configuration.	Check and correct configuration in config file. Refer to technical guide. Contact support.	CCS
151435	WARNING	%z getValue: unable to open %s %d	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151436	WARNING	%z cmnConfigGetStringVector: unable to open %s %d	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
151437	ERROR	%z cmnPlugin: error loading library %s %d: %s %d	Specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library specified in the alarm.	CCS
151438	ERROR	%z cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support.	CCS
151439	WARNING	%z cmnPluginReleaseHandle: released already-released plugin %s %d	Internal software error.	Contact support.	CCS
151440	WARNING	%z cmnPluginLookupFunction: Symbol %s %d:%s %d Lookup Failed – %s %d	Specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library specified in the alarm.	CCS
151441	NOTICE	%z Configuration key CCS not found, using defaults	Information only.	No resolution.	CCS
151442	NOTICE	%z ccsCommon: CCS.common.balanceTypeCascadeIdCacheAgeSeconds = %d	Information only.	No resolution.	CCS
151443	NOTICE	%z ccsCommon: CCS.common.balanceTypeCascadeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
151444	NOTICE	%z ccsCommon: CCS.common.balanceTypeNameBalanceTypeIdCacheAgeSeconds = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151445	NOTICE	`%z  ccsCommon: CCS.common.balanceTypeUnitCacheA geSeconds = %d`	Information only.	No resolution.	CCS
151446	NOTICE	`%z  ccsCommon: CCS.common.balanceUnitTypeCacheA geSeconds = %d`	Information only.	No resolution.	CCS
151447	NOTICE	`%z  ccsCommon: CCS.common.defaultBalanceTypeCac heAgeSeconds = %d`	Information only.	No resolution.	CCS
151448	NOTICE	`%z  ccsCommon: using CCS.common.defaultBalanceTypeCac heAgeSeconds = %d, for configLEOBalanceTypeCacheAgeSeco nds`	Information only.	No resolution.	CCS
151449	NOTICE	`%z  ccsCommon: using CCS.common.defaultBalanceTypeCac heAgeSeconds = %d, for configDomainTypeBalanceTypeCache AgeSeconds`	Information only.	No resolution.	CCS
151450	NOTICE	`%z  ccsCommon: CCS.common.systemCurrencyBalance UnitCacheAgeSeconds = %d`	Information only.	No resolution.	CCS
151451	NOTICE	`%z  ccsCommon: CCS.common.accountCacheAgeSecond s = %d`	Information only.	No resolution.	CCS
151452	NOTICE	`%z  ccsCommon: CCS.common.accountTypeBestPeriod sCacheAgeSeconds = %d`	Information only.	No resolution.	CCS
151453	NOTICE	`%z  ccsCommon: CCS.common.ccsBonusTypeAgeSecond s = %d`	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151454	NOTICE	`%z  ccsCommon: CCS.common.ccsVoucherTypeAgeSeconds = %d`	Information only.	No resolution.	CCS
151455	NOTICE	`%z  ccsCommon: CCS.common.acsCustIdAgeSeconds = %d`	Information only.	No resolution.	CCS
151456	NOTICE	`%z  ccsCommon: CCS.common.configGeographySetCacheAgeSeconds = %d`	Information only.	No resolution.	CCS
151457	NOTICE	`%z  ccsCommon: CCS.common.tariffPlanIdCacheAgeSeconds = %d`	Information only.	No resolution.	CCS
151458	NOTICE	`%z  ccsCommon: using CCS.common.defaultDomainTypeBalanceTypeCacheAgeSeconds = %d, for configDomainTypeBalanceTypeCacheAgeSeconds`	Information only.	No resolution.	CCS
151459	NOTICE	`%z  ccsCommon: CCS.common.profileDetailsSubtagsCacheAgeSeconds = %d`	Information only.	No resolution.	CCS
151460	NOTICE	`%z  ccsCommon: CCS.common.domainsCacheAgeSeconds = %d`	Information only.	No resolution.	CCS
151461	NOTICE	`%z  ccsCommon: using CCS.common.defaultBalanceTypeCacheAgeSeconds = %d, for configPeriodicChargeDeletionDateCacheAgeSeconds`	Information only.	No resolution.	CCS
151462	NOTICE	`%z  ccsCommon: CCS.common.ccsWlcAgeSeconds = %d`	Information only.	No resolution.	CCS
151463	NOTICE	`%z  ccsCommon: CCS.common.ccsProductTypeAgeSeconds = %d`	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151464	NOTICE	`%z  ccsCommon: CCS.common.lowCreditDapDisableCacheAgeSeconds = %d`	Information only.	No resolution.	CCS
151465	NOTICE	`%z  ccsCommon: CCS.common.maxConcurrentChargingSessions = %d`	Information only.	No resolution.	CCS
151466	NOTICE	`%z  ccsCommon: CCS.common.ccsAcctReferenceCacheAgeSeconds = %d`	Information only.	No resolution.	CCS
151467	NOTICE	`%z  ccsCommon: CCS.common.ccsAcctAcctReferencesCacheAgeSeconds = %d`	Information only.	No resolution.	CCS
151468	NOTICE	`%z  ccsCommon: CCS.common.detailedCascadeCacheAgeSeconds = %d`	Information only.	No resolution.	CCS
151469	ERROR	`%z  Ignoring invalid value (%d) provided for CCS.common.maxConcurrentChargingSessions`	Invalid configuration.	Check and correct configuration. Refer to technical guide. Contact support.	CCS
151470	NOTICE	`%z  Error processing config section %s %d`	Information only.	No resolution.	CCS
151471	NOTICE	`%z  Configuration key %s %d.%s %d not found. Optional EDR tags will be enabled.`	Information only.	No resolution.	CCS
151472	ERROR	`%z  Error loading reward description translation. Sqlcode is %d`	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151473	ERROR	`%z  Error loading wallet name translation. Sqlcode is %d`	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151474	ERROR	`%z  Error loading ACS language details. Sqlcode is %d`	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151475	ERROR	`%z  Error loading balance template details. Sqlcode is %d`	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151476	ERROR	`%z  Error loading SMS notification. Sqlcode is %d`	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151477	ERROR	`%z  Unable to find balance unit for balance type ID (%d), error: %s %d`	Internal software error.	Contact support. Further information may be available in error message.	CCS
151478	ERROR	`%z  Unable to find balance unit type for balance unit ID (%d), error: %s %d`	Internal software error.	Contact support. Further information may be available in error message.	CCS
151479	ERROR	`%z  Error loading PeriodicChargeGroupNameCache. Sqlcode is %d`	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151480	NOTICE	`%z  Configuration key %s %d not found, using defaults`	Information only.	No resolution.	CCS
151481	NOTICE	`%z  ccsCommon: CCS.common.acctRefProfileAgeSeconds = %d`	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151485	CRITICAL	%z Configured to start on secondary UBE. Will not run on secondary UBE	Invalid configuration.	The daemon cannot be run on the secondary node of a UBE pair. It should only be run on the primary node of a UBE pair. Check and correct configuration. Refer to technical guide. Contact support.	CCS
151486	NOTICE	%z ccsSLEEChangeDaemon aborting: would have used exit code %d	Information only.	No resolution.	CCS
151487	NOTICE	%z ccsSLEEChangeDaemon starting	Information only.	No resolution.	CCS
151488	CRITICAL	%z Invalid replication node number (not between 512 and 1023)	Invalid configuration.	The daemon start-up script specifies an out-of-range replication node id. Alter the script to specify a different id. Refer to technical guide. Contact support.	CCS
151489	CRITICAL	%z Cannot initialise replication node %d	Invalid configuration.	The daemon needs to register as a replication node. Check that replication is working correctly and that the specified replication node id in the -r parameter in the start-up script is unique. Refer to technical guide. Contact support.	CCS
151490	CRITICAL	%z A replication node number is required for ccsSLEEChangeDaemon (between 512 and 1023)	Invalid configuration.	The daemon needs to register as a replication node. Check that a valid node id is specified in the start-up script. Refer to technical guide. Contact support.	CCS
151491	NOTICE	%z Failed to process CCS_PC_QUEUE entry %d for acs_cust_id %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151492	CRITICAL	%z Cannot write to file %s %d. Would have written \ %d\	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
151493	ERROR	%z beServiceTriggerClient::sendEvent - unable to send notification, no interface	SLEE event processing error.	Contact support.	CCS
151494	ERROR	%z beServiceTriggerClient::sendEvent - unable to send notification, no dialogs	SLEE event processing error.	Contact support.	CCS
151495	ERROR	%z beServiceTriggerClient::sendEvent - unable to send notification	SLEE event processing error.	Contact support.	CCS
151496	WARNING	%z Slee management event could not be processed (type: %d)	SLEE event processing error.	Contact support.	CCS
151497	WARNING	%z Dialog not found, event could not be processed (type: %s %d)	SLEE event processing error.	Contact support.	CCS
151498	WARNING	%z Slee non-management event could not be processed (type: %s %d)	SLEE event processing error.	Contact support.	CCS
151499	ERROR	%z Unknown ActionEvent state, skipping event	Internal software error.	Contact support.	CCS
151500	ERROR	%z SQL Error reading : %d: %s %d	Internal software error.	Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151501	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: ccs_pc_queue.change_action not %z or %z	Internal software error.	Contact support.	CCS
151502	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: NULL ccs_pc_queue.productId	Internal software error.	Contact support.	CCS
151503	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: NULL ccs_pc_queue.pc_balance_type_id	Internal software error.	Contact support.	CCS
151504	ERROR	%z SQL Error reading CCS_ACCT_ACCT_REFERENCES: %d: %s %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151505	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: both fields are NULL for ccs_pc_queue.numMonths and ccs_pc_queue.numDays	Internal software error.	Contact support.	CCS
151506	ERROR	%z repInitRequester() has already been called!	Internal software error.	No resolution. If problem persists then contact support.	CCS
151507	NOTICE	%z Update Requester `%s %d process registered (node %d)	Information only.	No resolution.	CCS
151508	NOTICE	%z Reached master node %d at `%s %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151509	ERROR	`%z  Unable to reach master node %d at `%s %d`	Internal communications error.	Refer to UNIX/application expert first. Check specific process log for further information. Check network for communication issues. If problem persists then contact support.	CCS
151510	ERROR	`%z  No Master Found - suggests a replication config error`	Internal communications error.	Refer to UNIX/application expert first. Check the following 1) is the smsMaster process running on the SMP? 2) is the SMP machine available? 3) are there any related smsMaster errors shown in the log on the SMP? 4) does the replication.config file still exist on the SMP? 5) Has a resync been started - check the updateLoader log for details. 6) Finally contact support.	CCS
151511	ERROR	`%z  Connection to `%s %d lost HB late by dms`	Internal communications error.	Refer to UNIX/application expert first. Check specific process log for further information. Check network for communication issues. If problem persists then contact support.	CCS
151512	ERROR	`%z  read-Connection read error - %s %d`	Internal communications error.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151513	ERROR	%z TCP connection to %s %d:%d was lost	Internal communications error.	Refer to UNIX/application expert first. Check specific process log for further information. Check network for communication issues. If problem persists then contact support.	CCS
151514	ERROR	%z Invalid message (type: %d) received on connection: HEX_REPEATED from: %s %d:%d	Internal communications error.	Contact support.	CCS
151515	ERROR	%z Invalid message type: %d received on connection: HEX_REPEATED from: %s %d:%d	Internal communications error.	Contact support.	CCS
151516	ERROR	%z Unexpected behaviour - lost master connection during initialisation	Internal communications error.	Refer to UNIX/application expert first. Check specific process log for further information. Check network for communication issues. If problem persists then contact support.	CCS
151517	ERROR	DEF123ccsMacroNodes: ccsMacroNodes(%d) ERROR: %z (): ACS Customer ID (%d) has no cash balance types configured in the DB, ignoring......	Configuration error	It is likely that the ACS customer id in the Balance Status Branch configuration section of the eserv.config file is invalid. ACS customers should have at least one cash balance type configured for them in the DB.	CCS
151518	WARNING	DEF123ccsMacroNodes: ccsMacroNodes(%d) WARNING: %z (): ACS Customer IC (%d) has no valid cash balances defined for it. The BalanceStatusBranch node will always return No Credit for this customers subscribers	Configuration error	Define at least one non-expenditure cash balance type for the ACS customer id in the Balance Status Branch configuration section of the eserv.config file.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151519	ERROR	DEF123ccsMacroNodes: ccsMacroNodes(%d) ERROR: %z (): Tried to insert a duplicate balance type ID (%d) for ACS customer ID (%d), ignoring......	Configuration error	Correct Balance Status Branch configuration for customer in the eserv.config file.	CCS
151520	ERROR	DEF123ccsMacroNodes: ccsMacroNodes(%d) ERROR: %z (): Tried to insert an invalid balance type ID (141792) for ACS customer ID (4294967295), ignoring......	Configuration error	The balance type id is not a cash type (non-expenditure) balance. Correct the Balance Status Branch configuration for the customer in the eserv.config file.	CCS
151521	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: \{151521\} WalletStateInfoRequest finished with %d requests outstanding	Internal software error.	Contact support. No further information can be obtained.	CCS
151522	ERROR	DEF123slee_acs: ccsBeOrb(%d) ERROR: \{151522\} Failed to initialise the ccsCreditCardsByTokenCache	Internal software error.	Contact support. No further information can be obtained.	CCS
151523	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: \{151523\} Failed to initialise the ccsRegistrationsForSubscriberCache	Internal software error.	Contact support. No further information can be obtained.	CCS
151524	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: \{151524\} Failed to initialise the ccsRegistrationsForCreditCardCache	Internal software error.	Contact support. No further information can be obtained.	CCS
151525	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: \{151525\} Failed to convert Masking Rule Name: %z	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151526	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: \{151526\} Failed to initialise the ccsMaskingRuleCache	Internal software error.	Contact support. No further information can be obtained.	CCS
151527	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: UATB (UATBTriggerActionResponse): Failed to send trigger because acsTriggerIF interface is not running or configuration is missing / incorrect	The acsTriggerIF interface is not running or configuration is missing / incorrect.	Check SLEE and ACS configuration to ensure acsTriggerIF interface is configured and started.	CCS
151528	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: UATB (UATBTriggerActionResponse): Failed to send trigger because trigger definition is missing	The ACS trigger definition set for the CCS capability is missing.	Check the ACS and CCS trigger settings.	CCS
151529	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: UATB (UATBTriggerActionResponse): Failed to send trigger due to resource limitations	No available SLEE resources to send trigger event.	Check SLEE dialog and event configuration and increase as required.	CCS
151530	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: UATB (UATBTriggerActionResponse): Unexpected trigger action status	Internal software error.	Contact support. No further information can be obtained.	CCS