

**Oracle® Communications
Convergent Charging Controller**

Configuration User's Guide

Release 6.0.1

April 2017

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Contents

About This Document	v
Document Conventions	vi
Chapter 1	
Introduction to Convergent Charging Controller Configuration.....	1
Overview	1
Service Management System	1
Create a Control Plan	6
Chapter 2	
Service Provider	9
Overview	9
Service Provider Creation	9
ACS Configuration	15
Service Provider Limits	22
Chapter 3	
Product Type	25
Overview	25
Product Types	25
Chapter 4	
Subscribers	27
Overview	27
Subscriber Creation	27
Chapter 5	
Rating and Tariffs.....	31
Overview	31
Tariff Creation	31
Creating a Tariff	33
Chapter 6	
Adding a Service	45
Overview	45
Service Creation	45
Triggering on Service Key	46
Chapter 7	
Tools	53
Overview	53
Basic SLPIT	53
Provisioning Interface	58

Chapter 8

Integration with ECE	67
Overview.....	67
Control Plan Configuration	67
About Convergent Charging Controller Balance-Type Configuration	69
About DCD AVP Configuration.....	75
Glossary of Terms	83
Index	91

About This Document

Scope

The scope of this document includes all information required to give the reader a complete view on how to configure services to ready a freshly installed Convergent Charging Controller platform for customer specific configuration.

Audience

This guide is written primarily for administrators operating the Convergent Charging Controller platform. However, the overview sections of the document are useful to anyone requiring an introduction.

Related Documents

The following documents are related to this document:

- *Installation Guide*
- *System Administrator's Guide*

Prerequisites

A solid understanding of UNIX and a familiarity with IN concepts are an essential prerequisite for safely using the information contained in this technical guide. Attempting to install, remove, configure or otherwise alter the described system without the appropriate background skills, could cause damage to the system; including temporary or permanent incorrect operation, loss of service, and may render your system beyond recovery.

Although it is not a prerequisite to using this guide, familiarity with the target platform would be an advantage.

This manual describes system tasks that should only be carried out by suitably trained operators.

Document Conventions

Typographical Conventions

The following terms and typographical conventions are used in the Oracle Communications Convergent Charging Controller documentation.

Formatting Convention	Type of Information
Special Bold	Items you must select, such as names of tabs. Names of database tables and fields.
<i>Italics</i>	Name of a document, chapter, topic or other publication. Emphasis within text.
Button	The name of a button to click or a key to press. Example: To close the window, either click Close , or press Esc .
Key+Key	Key combinations for which the user must press and hold down one key and then press another. Example: Ctrl+P or Alt+F4 .
Monospace	Examples of code or standard output.
Monospace Bold	Text that you must enter.
<i>variable</i>	Used to indicate variables or text that should be replaced with an actual value.
menu option > menu option >	Used to indicate the cascading menu option to be selected. Example: Operator Functions > Report Functions
hypertext link	Used to indicate a hypertext link.

Specialized terms and acronyms are defined in the glossary at the end of this guide.

Introduction to Convergent Charging Controller Configuration

Overview

Introduction

This guide is written to give the reader a complete view on how to configure services on a freshly installed Oracle Communications Convergent Charging Controller platform.

It describes the usage and configuration of the different components, and gives a presentation on the service templates delivered with the product. It also provides a walk-through for a custom service creation.

In this chapter

This chapter contains the following topics.

Service Management System.....	1
Create a Control Plan	6

Service Management System

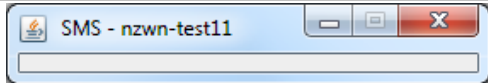
Accessing SMS

Follow these steps to launch Service Management System using Java WebStart. You can use this process to install a shortcut to the SMS on your desktop.

Note: To launch GUI applications using Java WebStart, you must ensure that the Web server supports the `jnlp` file type. For more information, see *Setting up the Screens in Service Management System Technical Guide*.

Step	Action
1	<p>Using a Web browser, open the SMS WebStart by using one of the following methods:</p> <ol style="list-style-type: none"> Open the Service Management System default page on the <code>SMS_hostname</code>, then click the WebStart link. Open SMS WebStart directly. The address is in the format: <code>http://SMS_hostname/sms.jnlp</code> <p>Where <code>SMS_hostname</code> is the hostname of the SMS or cluster which is running the SMS application.</p> <p>Result: You see the Opening <code>sms.jnlp</code> download screen.</p>
2	<p>Select Open with and click OK.</p> <p>Result: The following two windows open:</p> <ol style="list-style-type: none"> The SMS - <code>SMS_hostname</code> window, for example:

Step	Action
------	--------



- b. The SMS Login window.
See *Logging on to SMS* (on page 2).

Note: When launching SMS for the first time using WebStart, a shortcut icon is downloaded and displayed on the Desktop.



This enables you to open the SMS GUI directly by double-clicking the shortcut icon. The icon is removed every time you clear the system cache and downloads again when launching SMS through WebStart.

Logging on to SMS

Follow these steps to log on to SMS.

Step	Action
------	--------

- 1 On the SMS Login screen:



- 2 Enter the account details for the default super-user. The:
 - User name is `su`.
 - Password is usually `ssob` on freshly installed servers.

Note: Please take care entering these account details as three incorrect attempts will lock out all other users. You will use your own user account as soon as you have created one. If you manage to lock the `su` account, please see your trainer or technical mentor to show you how to unlock it.

Adding the SMS user

The system is deployed with an already existing user called `su`. It is best to create a specific user, even with the same rights in order to keep `su` as a backup in case the other login becomes corrupted.

Follow these steps to add the SMS user.

Step	Action
1	Log in to the SMS server as <code>su</code> . See Accessing SMS.
2	Select Operator Functions > User Management . Result: The User Management screen, User tab appears.

- 3 Enter your details.

Note: The User Name should be in uppercase. You can click **Help** for a description of the fields.
- 4 Click **Set Password**.
Result: The Set SMS User Password screen appears.

Step	Action
------	--------



5 Set the user password.

Note: Please do not change passwords for any users not created by you.

6 Click **OK**.

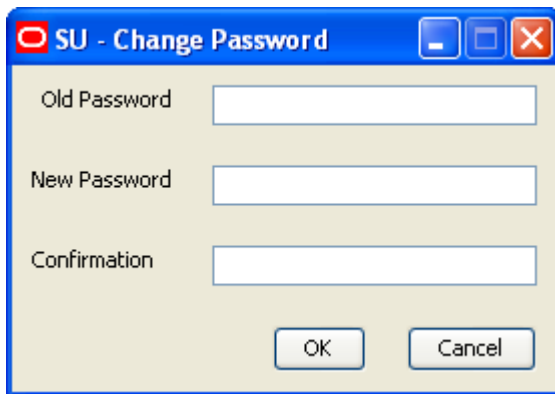
7 Remember to **Save** and then **Close**.

8 Close the browser to log out of SMS.

When you logout of SMS, you will find you can no longer log in as another user without restarting the browser and re-accessing SMS.

9 Now log in to SMS using your new user.

10 If you set the lifetime of your password to 0 days, or if the lifetime has expired, you will immediately be prompted to change your password.



Change the password, if required, and click **OK**.

11 When your new SMS user first logs in, no services will have been allocated to them. On the SMS Main screen, select the **Services** menu to confirm this. All new users are initially created like this by default.

Assigning Services to user

Follow these steps to assign services to your user.

Step	Action
------	--------

1 First log out of SMS, then log in again as the super user (`su`). Your user does not have the right to assign services.

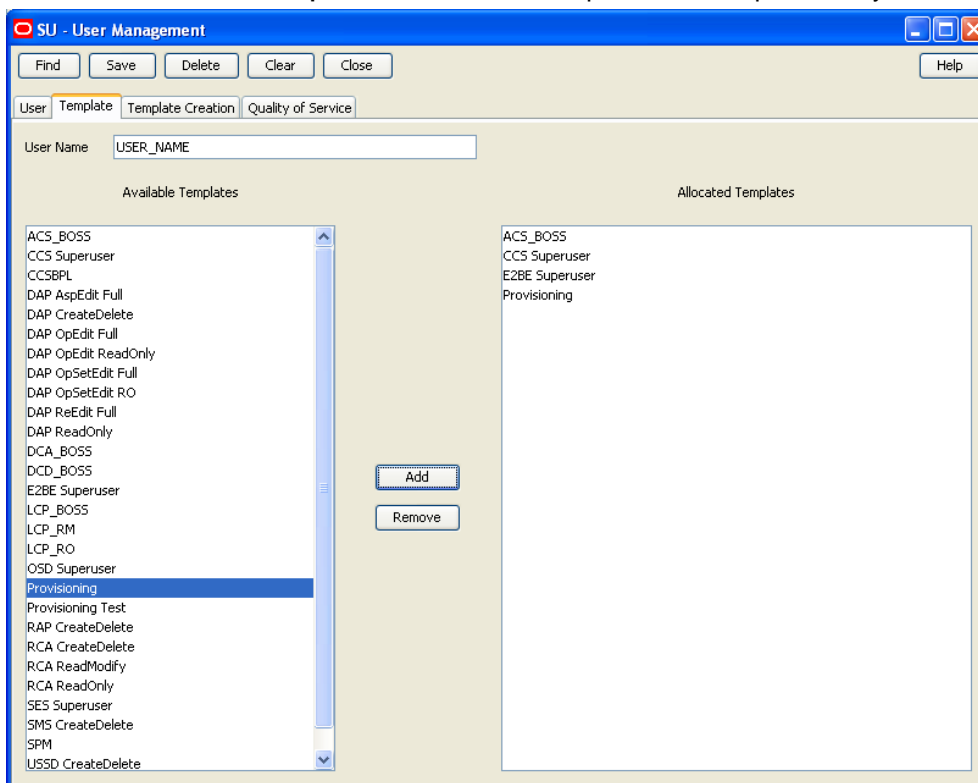
2 Select **Operator Functions -> User Management**, then click **Find**.

Result: You see the SU – Find User screen.

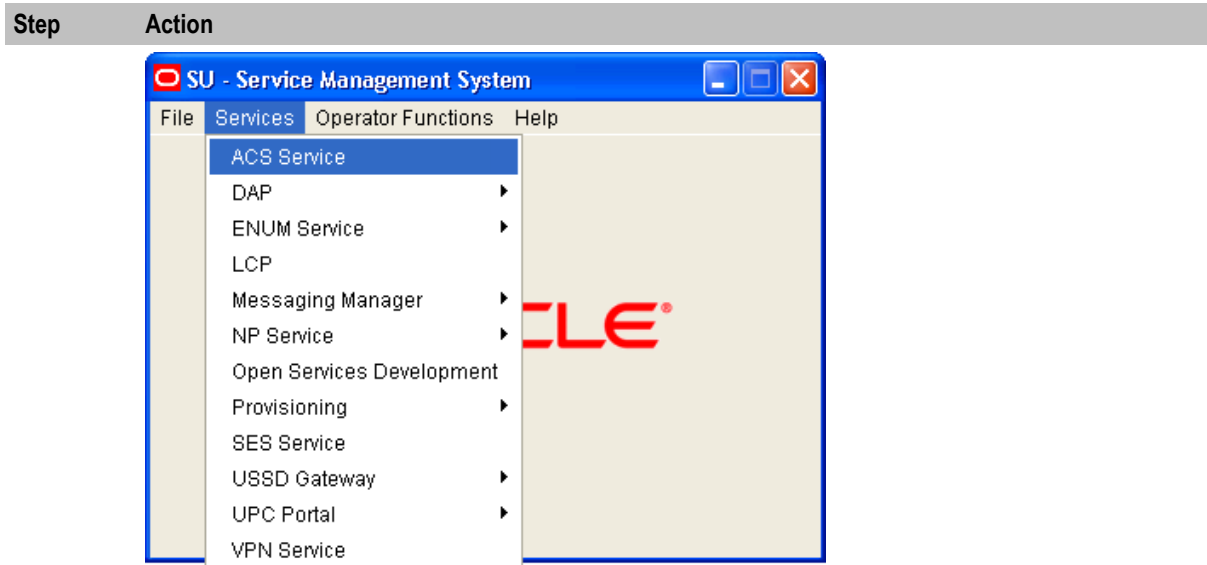
3 Type your user's name (in whole or part) into the **User Name** field and click **Search**.

Result: The Search screen will display all users matching your search terms.

- | Step | Action |
|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4 | Select your user by clicking the relevant row in the search results, then click Close .
Result: The User tab is now populated with the target user's ID, and all operations accessible via the tabs across the top of the screen will now relate to that user. |
| 5 | Select the Template tab to access Template related options for your user. |



- 6 You allocate templates to the user to give them the ability to manage component services.
To allocate templates, select a template from the **Available Templates** list and click **Add**, repeating as required.
- Note:** The contents of the **Available Templates** list will vary, depending on which packages have been installed.
- 7 Click **Save** and then **Close**.
- 8 Log out of SMS then log in again using your newly created SMS user.
Result: This time you will find you have the service allocated to the template, for example, for ACS_BOSS, the ACS Service is available.



Create a Control Plan

About control plans

Control plans define how calls are processed. The functionality for creating control plans is available in the ACS Control Plan Editor (CPE) accessible from the ACS UI. It includes functionality that enables you to:

- Create control plans.
- Import and export control plans.

A control plan consists of a number of feature nodes connected together. These connections define the possible routes for a call. Each feature node belongs to a specific feature node group in the control plan palette.

When you create a new user, such as the SMS user, only the Base group, containing just the Start and End feature nodes, is available to them. So that your customer can create the control plans they need, you should ensure they have access to the full feature set within the ACS Control Plan Editor. When your customer has access to additional feature sets, they will be able to access additional palettes in the ACS Control Plan Editor.

For more information about using the ACS Control Plan Editor, see *CPE User's Guide*.

Creating a Basic Control Plan

Follow these steps to create a basic control plan that contains only the Start and End feature nodes.

Step	Action
1	On the Service Management System screen, select ACS Service from the Services menu. The Advanced Control Services window appears.
2	Click Control Plans to open the CPE.
3	From the File menu in the Control Plan Editor window, select New . The Start feature node is added to the control plan.
4	From the Base feature node group in the CPE palette, click and drag the End feature node so that it is below the Start feature node in the Control Plan Editor window.

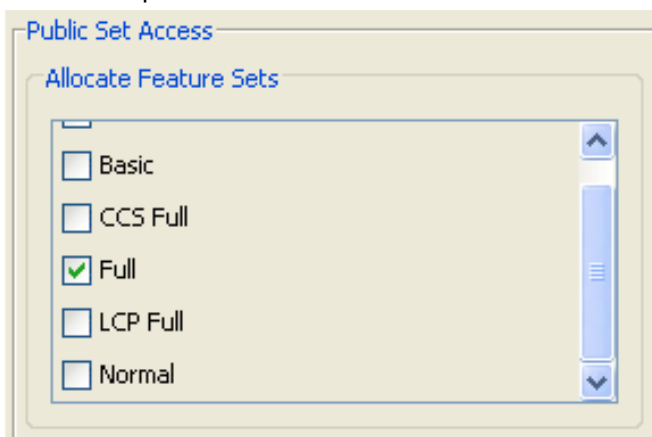
Step	Action
5	Connect the Start feature node to the End feature node by clicking the connection point on the Start feature node and dragging a connecting line to the End feature node.
6	Save the control plan by selecting Save from the File menu and entering a name in the Plan Structure field. When you save the control plan it will be compiled at the same time.
	Note: If you experience problems saving your control plan and you logged in through acs.jnlp , please log out, then access the CPE by selecting Service Management System->Services > ACS Service .

Allocating Additional Feature Nodes

Follow these steps to allocate additional sets of feature nodes to the ACS Control Plan Editor for your customer.

Note: Only the Start and End feature nodes are available by default.

Step	Action
1	Log in to ACS through one of the following: <ul style="list-style-type: none"> • SMS as a SMS administrator (privilege 6 or 7) • ACS directly with a user account that has privilege level 6.
2	In the ACS main window, click Customer .
3	In the ACS Customer window, select your customer from the Customer list, then select the Resource Limits tab.
4	Select your customer in the table and click Edit .
5	On the Edit Customer Resources Limits window, select the Full check box in the Allocate Feature Sets panel.



- 6 Click **Save**.
- 7 Click **Close** to close the Customer window, and then log out of SMS or ACS.
- 8 Log in to your customer's user account and re-open the CPE to see the extra feature nodes.

Service Provider

Overview

Introduction

This chapter explains how to configure a service provider.

In this chapter

This chapter contains the following topics.

Service Provider Creation.....	9
ACS Configuration.....	15
Service Provider Limits.....	22

Service Provider Creation

About service providers

A service provider provides services to your subscribers. You must have at least one service provider. Each service provider contains the specific configuration pertaining to them. For example, service provider configuration includes configuration for charging and accounts.

Each service provider can have their own set of product types. Each product type defines the available services to subscribers with that product type, and includes Product-specific configuration for:

- Subscriber accounts
- Subscriber wallets
- Tariff plans
- Control plans

You can build new services against existing product types that can be unique to a specific service provider or subscriber.

When a call is made that relates to the Prepaid Charging service, the Service Loader performs a number of checks to determine which control plan to use. It looks up the following information:

- The personal wallet of the subscriber's account.
- The product type associated with the subscriber's personal wallet.
- The Capability in that product type that matches the SLEE service key.

The control plan is then matched to the product type Capability.

Allocating CCS permissions

Before you can create a service provider, you should allocate CCS permissions for the SMS user.

Follow these steps to allocate CCS permissions for the SMS user.

Step	Action
1	Connect to SMS by entering the following url: <code>http://SMShostname/sms.jnlp</code> Where <i>SMShostname</i> is the hostname of an SMS in the IN.
2	Log in to the SMS UI as the su user.
3	Create an SMS user, if you have not created one already. For more information, see <i>Adding the SMS user</i> (on page 3).
4	Allocate the following templates to your SMS user to give them CCS permissions: <ul style="list-style-type: none"> • CCS_Superuser • ACS_BOSS For more information, see <i>Assigning Services to user</i> (on page 4).

Creating service provider

Prepaid Charging uses both CCS (Charging Control Services) and ACS (Advanced Control Services). In ACS you will create and configure your service provider, and the control plans that will be mapped to Prepaid Charging product types.

Follow these steps to create a new ACS customer that will become the service provider.

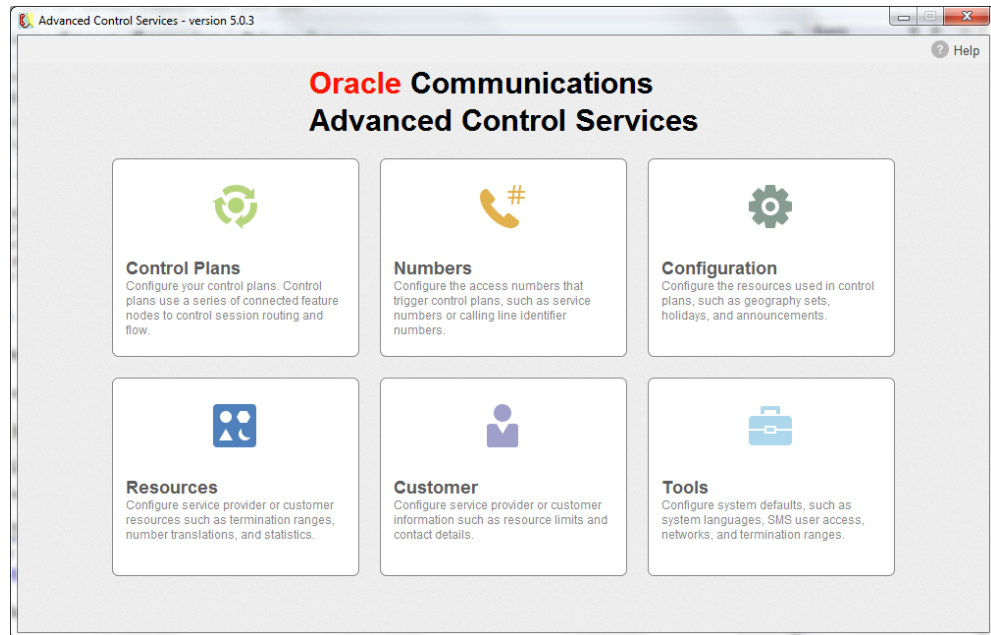
Step	Action
1	Open the ACS UI by selecting ACS service from the Services menu in the Service Management System screen.



Result: The Advanced Calling Services screen is displayed.

Step

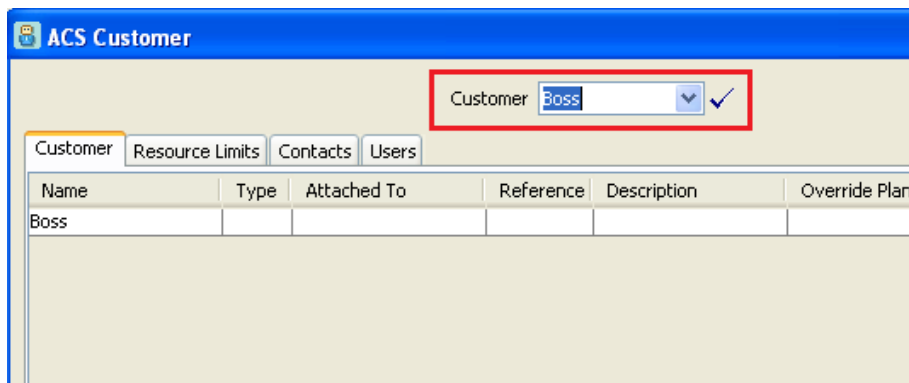
Action



2

Click **Customer**.

3

To see what customers are already on the system, clear the **Customer** drop down box and **Enter**.

4

Do one of the following:

- Click **New** to create a new ACS customer.
- Select an existing customer and click **Edit**.

- | Step | Action |
|------|---------------------------------------------------------------------------------------------------------------------|
| 5 | Give your customer a unique name and reference number (Customer Name and Customer Reference fields). |

Managed customer option means that it is managed through the SMS GUI, so requiring a login to those first. It is also possible to connect directly to the ACS UI by clearing the **Managed Customer** check box.

An administrative user for your new customer will be created for you if you select **Create User for Customer**.

- | | |
|---|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 6 | Select the Termination Number Range Rules.
The default is No Checking . This will use the Termination Ranges set up on the Termination Ranges tab of the ACS Resources screen. |
| 7 | Click Save when you have finished adding your customer. |

Note: You may need to clear the **Customer** drop down field (often defaulting to Boss) and **Enter** to see your new customer in the list.

Self managed customer

A self managed ACS customer is a customer who is managed directly in ACS, instead of being managed by the operator in SMS. You must manually create an ACS user for each self managed ACS customer, to enable them to log in to ACS directly.

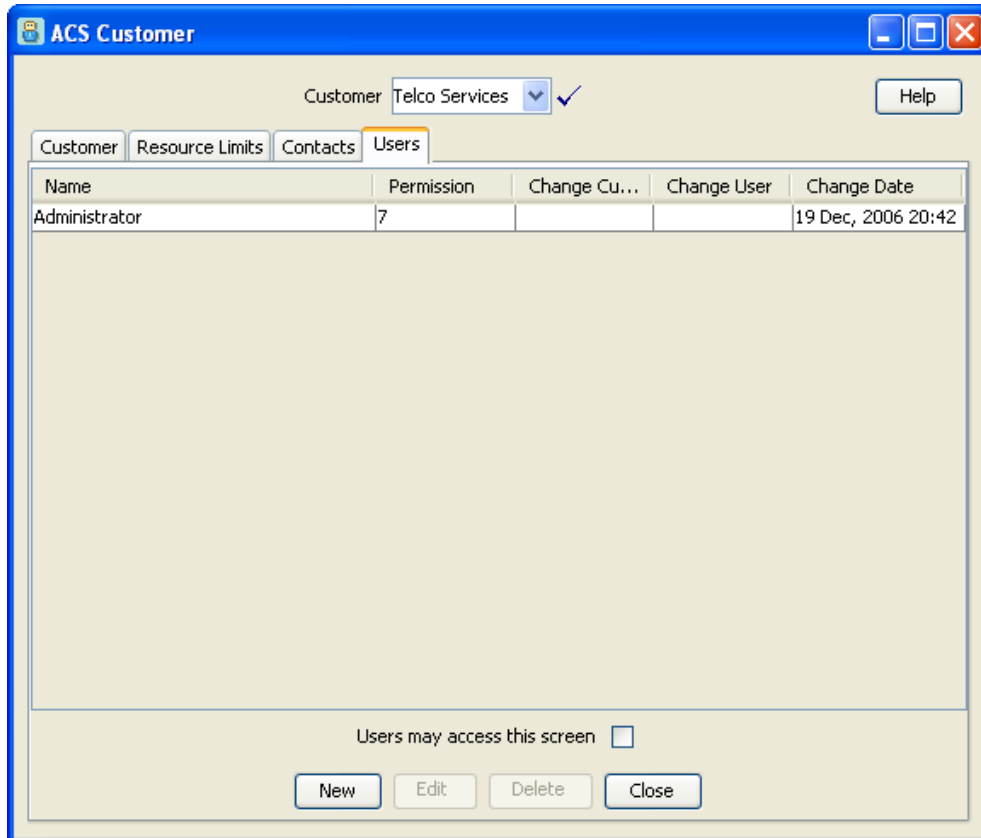
To create or edit a self managed customer user.

Step	Action
------	--------

1 In the ACS Customer window, select your new customer from the **Customer** list.

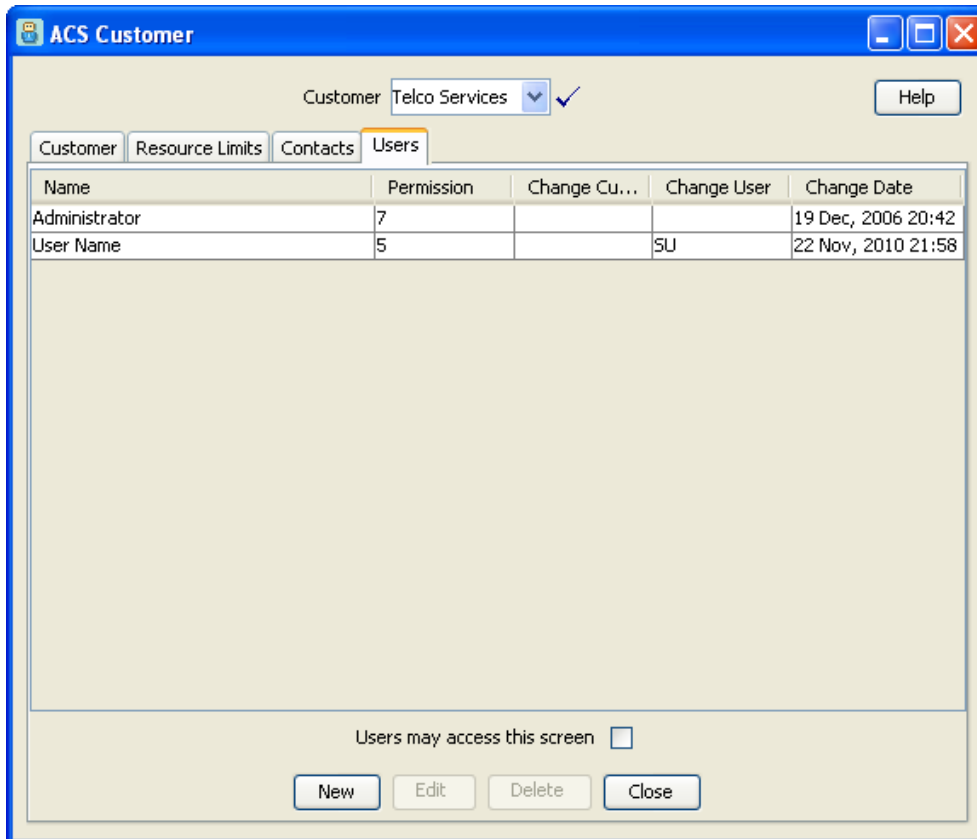
2 Select the **Users** tab.

Result: You see a list of all users that the ACS customer has. If you selected **Create User for Customer** when creating a new customer, you will see Administrator in this list.



3 Click **New** to create a new user, or **Edit** to change an existing user. For example you can edit the Administrator user to rename them to be the customer's ACS user.

- | Step | Action |
|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 4 | <p>Enter a name, privilege level, and password for the user.</p> <p>Whether you rename Administrator or create a new user, ensure your user has privilege level 5.</p> <p>Note: You may also wish to create a level 6 user for your customer just to compare the differences between level 5 and level 6 users. To allocate privilege 6 to the user, you must log into the Service Management System with a privilege level 7 user (such as the su user).</p> |
| 5 | <p>When you have finished creating or editing your user, click Save.</p> <p>The updated list of users is displayed.</p> |



- 6 Click **Close**.
- 7 To test the ACS user for your ACS customer, log in to ACS directly as the ACS user, by entering the following url in an internet browser:
`http://SMShostname/acs.jnlp`
 Where *SMShostname* is the hostname of the SMS on the IN.

Note: If this is a managed customer, you will not be able to log in this way. Instead, the customer will be managed by the operator using SMS. You can access the SMS by entering the following url:

`http://SMShostname/sms.jnlp`

Create / Allocate data sets to your Service Provider

You can use existing reusable data sets (from the ACS Configuration screen). Ensure your ACS customer/service provider has at least a public set of the following:

- Geographical set
- Holiday set
- Announcement set
- Feature node set (including ACS and CCS feature nodes)

Follow these steps to create / allocate data sets to your service provider.

Step	Action
1	Select Services > ACS Service -> Customer .
2	Allocate Resource limits. On the Resource Limits tab, select your customer and click Edit . Note: If there are no publicly available data sets for you to use, on the system, you'll need to create your own data set(s).
3	On the Edit Customer Resource Limits screen, set the numbers allowed and click Save .

ACS Configuration

Introduction

To configure the ACs component of Oracle Communications Convergent Charging Controller, select **Services > ACS Services > Configuration**.

Configure the:

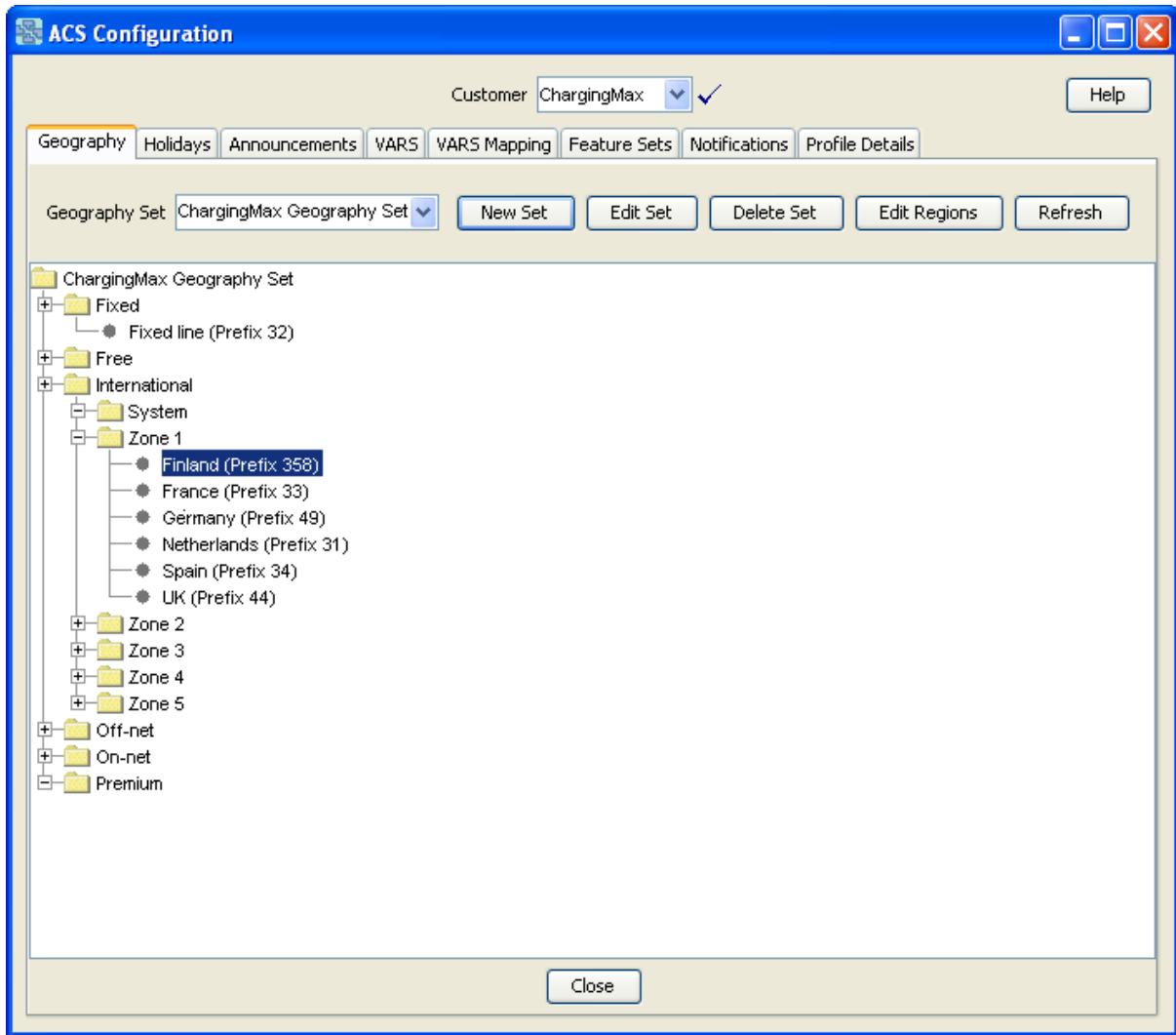
- Geography set
- Holiday set
- Announcement set
- Feature node set

Geography set

A geography set is used to determine the rating. This is done by grouping prefixes. This allows you to group sets of numbers in one geographical location, so you can create a tariff for all of them at once (but you can also create a tariff specific to each of the prefix).

For example, all mobile numbers (3249, 3247 and 3248) can be grouped under "Belgium Mobile" and a tariff to be created for them.

The prefix defines a range of numbers which is generally used to differentiate different operators. Here you can see the default Prepaid Charging geography set.



Holiday set

This is where holidays are defined (for example, Christmas and New Year.)

Holidays can be defined so that there are cost reductions during that time. Holidays go from a start date to an end date.

Customer: ChargingMax ✓

Help

Geography Holidays Announcements VARS VARS Mapping Feature Sets Notifications Profile Tag Details Profile Tag Mapping

Holiday Set: ChargingMax Holiday Set ▼

New Set Edit Set Delete Set

Name	Start Date	End Date	Description	Change C...	Ch...	Ch...
New Year	January 01	January 01		SMS OPERA...	SU	16 Ja...
Labour Day	May 01	May 01		SMS OPERA...	SU	16 Ja...
Christmas	December 25	December 25		SMS OPERA...	SU	16 Ja...

New Edit Delete Close

Announcement set

An announcement set is a collection of recorded voice announcements for subscriber interaction.

Customer: ChargingMax

Announcement Set: PrepaidPack

Name	Description	Change C...	Change User	Change Date
Account disabled	Your account is currently disabled. Please contact...	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
Account expiry	Your wallet will expire in <vp> days.	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
Balance expiry	This balance will expire in %% days.	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BDR Discount	This gives you a discount of %% percent on all nat...	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BDR Help	<help announcement explaining what BDR is>	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BDR Insufficient	This is insufficient to qualify for a BDR discount...	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BDR Menu	To check your current BDR discount level press 1, ...	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BF Current	Your Best Friend number is currently set to %%	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BF Enter number	Please enter the new Best Friend number, followed ...	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BF is set	Your Best Friend number has been modified.	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BF New FF is BF	The number you have entered is currently your Best...	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BF not set	You currently do not have a Best Friend number.	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BF Number already present	The number you have entered is already your Best F...	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BF Promotion	The number you have entered is currently on your F...	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BOOST Activated	has been activated. It will remain valid for %% d...	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BOOST Active	is currently active. This Booster will expire in ...	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BOOST Active Subscribe	To subscribe to this Booster so it is renewed auto...	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BOOST Booster 1	(name of booster 1) booster	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BOOST Booster 2	(name of booster 2) booster	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BOOST Booster 3	(name of booster 3) booster	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BOOST Booster 4	(name of booster 4) booster	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BOOST Booster 5	(name of booster 5) booster	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BOOST Booster will expire	This booster will expire on (date).	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BOOST Help	<TBD - Help information for Booster service>	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...
BOOST Inactive	To purchase a Booster, press 1. To subscribe to a ...	SMS OPERA...	ACS_ADMIN	22 Oct, 2010 ...

In that announcement set, you have a collection of announcements which are linked to a resource ID (to be played on the IVR) and a corresponding language.

Edit Announcements

Entry

Name: Account disabled

Description: Your account is currently disabled. Please contact...

Language	Resource Name	Resource ID	VARS Mapping
English	SRF	100	-
French	SRF	100	-

Mapping Editor

Language: English

Type of Mapping:

- Resource ID + Resource Name
- VARS Mapping

Resource Name: []

Resource ID: []

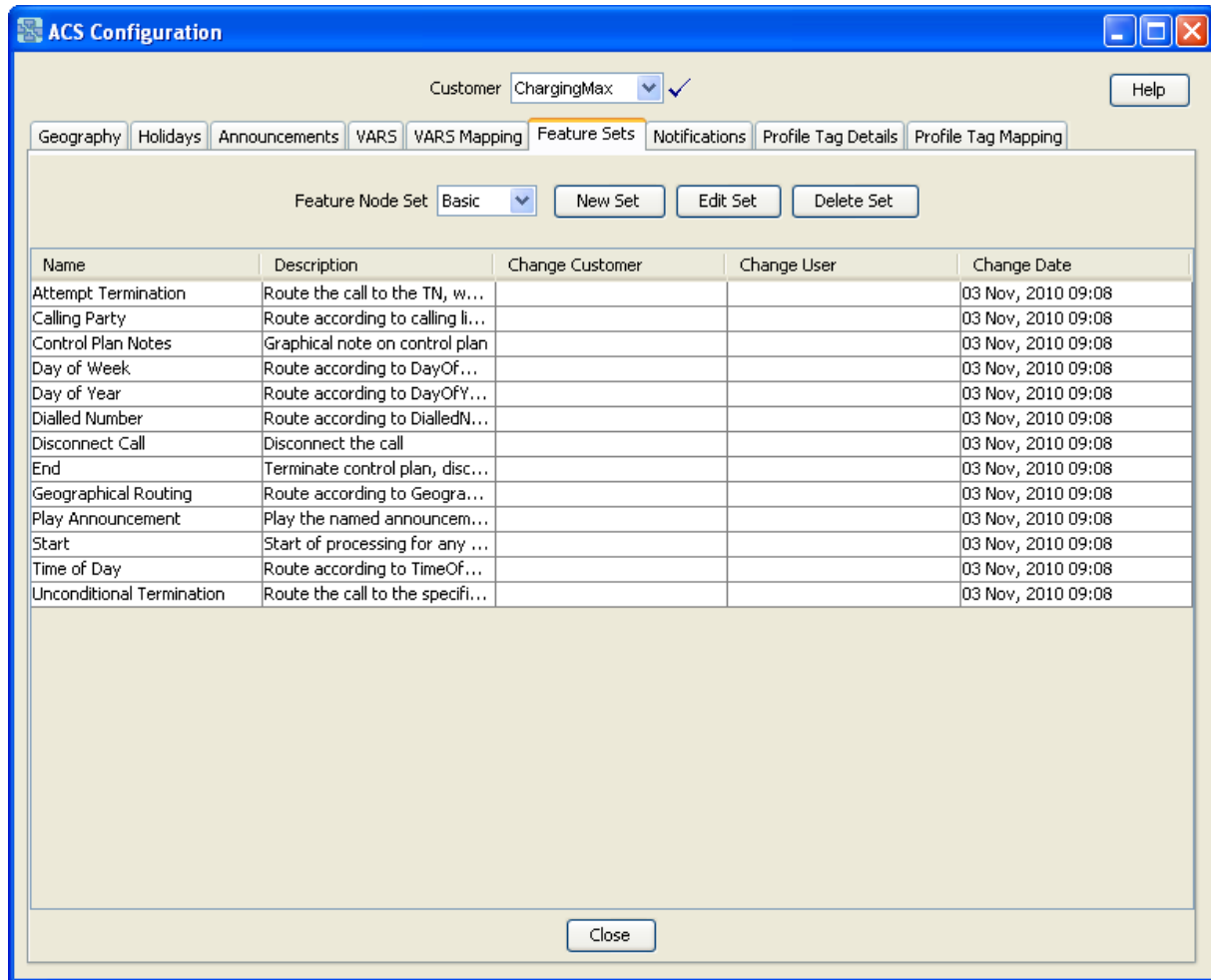
Add

Remove

Save Cancel Help

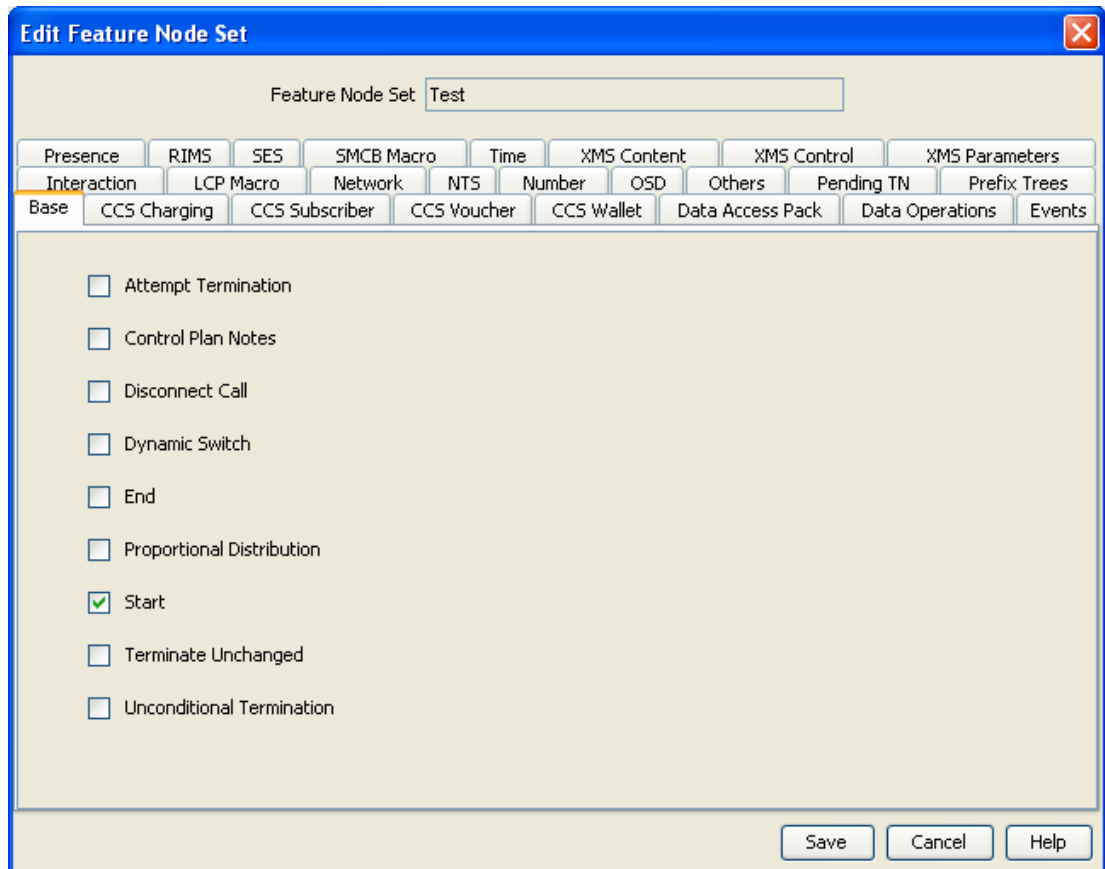
Feature Node set

This describes the feature nodes that are available for creating a control plan.

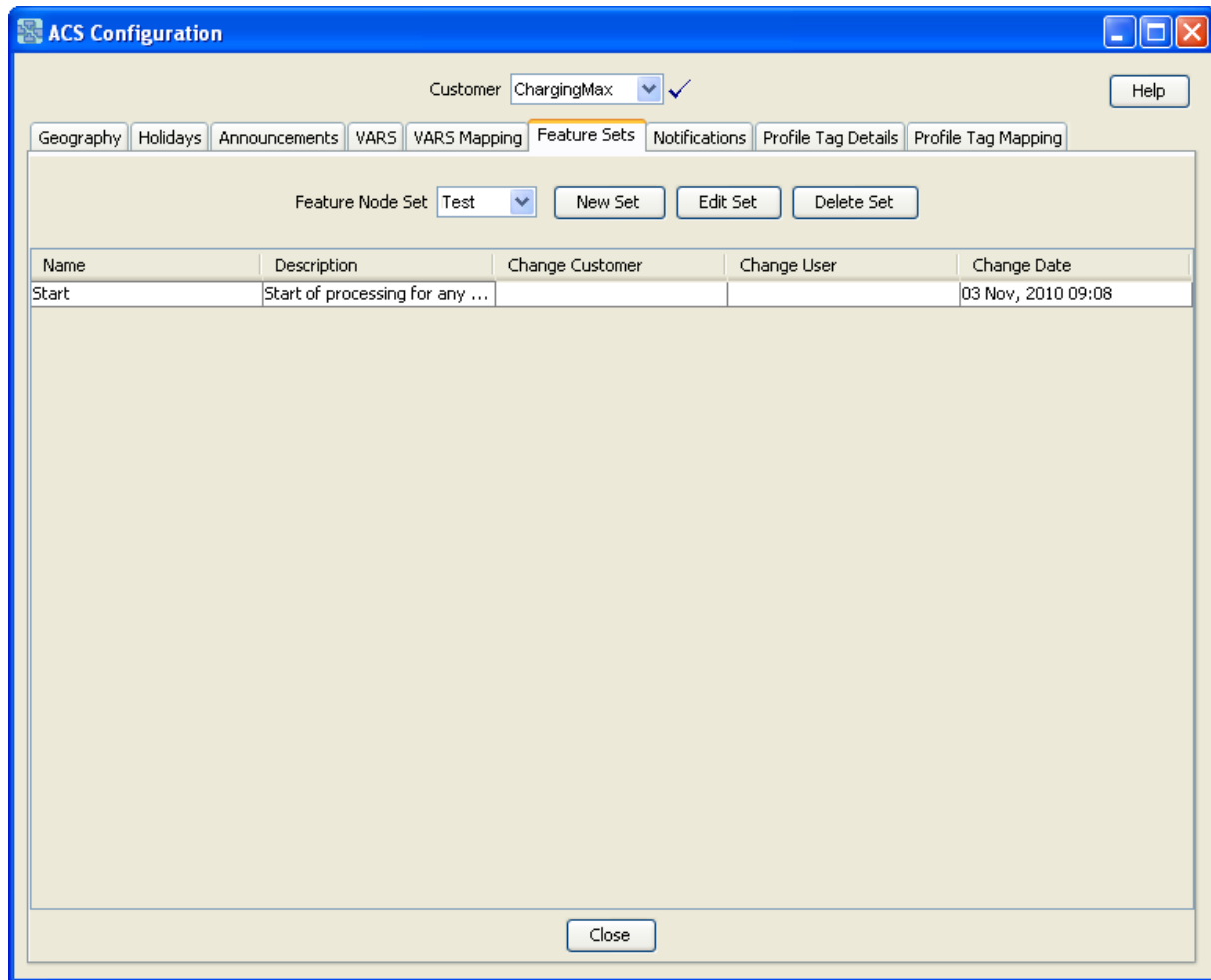


You can create a specific set to restrict rights for your users.

Example: If you create a feature set, then edit it to include only the Start feature node:



The feature set will look like this:



Service Provider Limits

Introduction

Using CCS, for the service provider, you can set the resource limits, in particular:

- Limits
- Business Prefix
- Sets
- Call barring
- Number translations

Setting limits

Follow these steps to set resource limits.

Step	Action
1	Select Services > Prepaid Charging -> Service Management .
2	Select the Resource Limits tab.

Step Action

The screenshot shows a window titled "Service Management" with a blue title bar. At the top, there is a "Service Provider" dropdown menu set to "Boss" and a "Help" button. Below this is a tabbed interface with the following tabs: "Number Translation List", "Global Configuration", "Splash Screen Configuration", "Security", "Exchange Rates", "Balance Type Mapping", "Barred List", "MFile Generation", "Resource Limits", "Capability", "Domain", "Currency", and "Currency Code". The "Resource Limits" tab is currently selected. The main area contains several input fields:

- Maximum Product Types: 0
- Maximum Voucher Types: 0
- Maximum Rate Tables: 0
- Grace Period (seconds): 0
- Maximum Bad PIN Count: 3
- Number of Product Types Used: 0
- Number of Voucher Types Used: 0
- Number of Rate Tables Used: 0
- Number of Promotion SMSs Sent: (empty)
- Global Business Prefix: 111

At the bottom of the window, there are two buttons: "Edit" and "Close".

3 Click **Edit** to open the Edit Resource Limits screen.

Step	Action
------	--------

- 4 In the following options, choose and set appropriate limits for the service provider:
- Limits
 - Business Prefix – Business Prefix must be provided otherwise the **Save** button will be disabled.
 - Sets – Select all the Reusable Data Sets which the new service provider should have access to.

Note: If the Business Prefix is entered by the subscriber at the beginning of a dialed telephone number the call will be charged to their business wallet instead of their personal wallet. Allowed values include 0-9, # and *.

This functionality is dependant on the configuration of the control plan

- 5 In the Call Barring option, ensure the **Ignore** check box is selected for this service provider.
- 6 In the Number Translations option, set up a short number which will connect directly to the main company's call center.
- a. Enter short code to be dialed into the **In** field.
 - b. Enter the termination number (actual phone number to be dialed) into the **Out** field.
 - c. Click **Add**.
- 7 Click **Save**.

Product Type

Overview

Introduction

This chapter explains the product types.

In this chapter

This chapter contains the following topics.

Product Types 25

Product Types

About product types

A product type is a collection of services that are provided to the group of subscribers who use that product type.

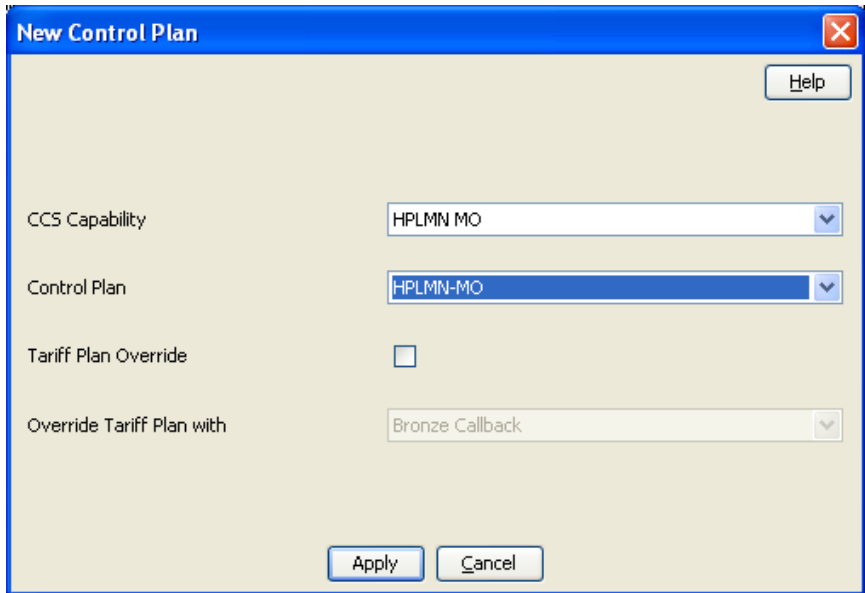
Creating product types

Follow these steps to create a product type.

Step	Action
1	You create a product type with: <ul style="list-style-type: none"> • A default tariff plan. See <i>Creating a Tariff</i> (on page 33) to create one. • A control plan associated with it. See <i>Create a Control Plan</i> (on page 6) to create one. • Some announcements. See <i>Announcement set</i> (on page 18) to create some.
2	On the Subscriber Management screen, select the Product Type tab, then New .
3	Set the "Initial Value" of the product type to 20 euros.
4	Create a new CCS Capability, see <i>Creating a capability</i> (on page 50). Select a CCS Capability from the drop down menu (defined in the acs.conf file).

Step	Action
------	--------

5 Select the control plans option, then **New**.



6 Select the control plan created earlier.

7 Select the Announcements option and select the Announcement set created earlier.

Subscribers

Overview

Introduction

This chapter explains how to create subscribers.

In this chapter

This chapter contains the following topics.

Subscriber Creation..... 27

Subscriber Creation

Introduction

The CCS component of Prepaid Charging provides subscriber account management and tariffing. The VWS provides subscriber account's fund management and implements charging reservations and debiting. The VWS supports these types of subscriber accounts:

- Prepaid
- Postpaid
- Limited Credit
- Prepaid
- Throwaway

A product type is assigned to a subscriber, so this must be first set up before you can create a subscriber. For this example, you will set up a test subscriber account. This will be used to test your product type created in the previous example. You will also use this subscriber for subsequent examples.

Credit type

A subscriber's credit type is set by its Wallet Limit Type:

- Credit/Postpaid subscriber – Fully postpaid and rechargeable.
- Limited Negative Credit subscriber – Rechargeable subscriber account with a post-paid facility that allows it to go overdrawn to a configurable limit.
- Debit/Prepaid subscriber – Rechargeable prepaid.
- Single User Prepaid Card – Non-rechargeable credit (can be used as a promotional give-away).

Subscribers and MSISDNs

A subscriber account is linked to a specific MSISDN. The MSISDN is identified by one of the following:

- The Calling Line Identifier (CLI), also known as the Calling or Originating Number.
- A prefix dialed by the subscriber before a call.

You can configure a subscriber in the following ways:

- As a subscriber with a single balance.
- As a subscriber with one or more wallets, and multiple balance types.
- As a balance subscriber account used by multiple MSISDNs.

You can link more than one MSISDN to a subscriber.

Subscriber experience of making a call

How a subscriber makes a call depends upon whether the caller is using the subscriber's known phone line (CLI), or making a call from an independent phone.

If using a configured CLI, the subscriber goes off-hook and dials a destination number. The control plan for the product type is triggered based on the CLI.

If the subscriber is making a call from an un-configured CLI, they call the service, (for example, by dialing a dedicated 0800 number) and Oracle Communications Convergent Charging Controller processes the call as follows:

- 1 They are played a beep and must enter their subscriber account ID and PIN.
- 2 If successfully validated, the caller is prompted to enter the intended destination number. The control plan for their product type is triggered on their subscriber account ID.
- 3 The service then checks their balance status and either connects the call as requested, disconnects (in case of no credit), or redirects the call (depending on the control plan).

Subscriber accounts must have product types (which define how the account is charged), and wallets (which hold value). The requests that Prepaid Charging makes on the billing engine contain information about the wallet it is accessing.

Viewing existing subscribers

Follow these steps to find all existing subscribers.

Step	Action
1	Select Services > Prepaid Charging > Subscriber Management .
2	Select the Subscriber tab.
3	In the Card Number text field, type % and Search . Result: The list of subscribers, if any are present, is displayed in the table. For each you see: wallet reference, card number, and subscriber ID.

Creating a subscriber account

Follow these steps to create a new subscriber account.

Step	Action
1	Select Services > Prepaid Charging > Subscriber Management .
2	Select the Subscriber tab.
3	Click New . Result: The New Subscriber screen is displayed.
4	Enter: <ul style="list-style-type: none">• Card Number• Subscriber ID• Language Click Save .

Step	Action
------	--------

Result: The New Wallet screen is displayed.

- 5 Select the tariff plan created earlier, the billing pair you want it to be on. This is enough to start doing chargeable calls for this subscriber.

Wallet

A wallet, in concept, is used to hold the balances, for example, for SMS, voice, and general cash. A wallet is allocated to a subscriber to hold their balances. Each subscriber can have a personal and a business wallet (which may be shared). To create or edit wallet data, the SMS must be successfully communicating with the associated VWS. The ccsBeOrb process is used for this communication.

Complete the New Wallet screen. Set up the required data and accept the defaults by clicking **OK**.

Block a subscriber

For this task, you will test that a frozen subscriber account cannot make a call.

Change your subscriber's account to freeze the account:

- On the Edit Subscriber screen, Subscriber > Wallets option, change the **Wallet State** to frozen.
- **Apply** and **Save** the changes.
- Run a Split script to emulate the above 'frozen' subscriber trying to make a call.

Unblock a subscriber

Follow these steps to unblock the previously blocked subscriber account.

Step	Action
1	Search for the previously blocked subscriber's account and open it.
2	Unblock the account by changing the account status so that it is active.
3	Run a Split script to emulate the subscriber trying to make a call.

Rating and Tariffs

Overview

Introduction

This chapter explains rating and tariffs.

In this chapter

This chapter contains the following topics.

Tariff Creation	31
Creating a Tariff	33

Tariff Creation

Introduction

Prepaid Charging calculates the standard tariff from the CLI (calling line identifier / origin) and SN (service number / destination) numbers of the call and accepts or rejects a call. Your new brand provides a standard calling rate which enables subscribers to call cell phones at a reduced cost.

Rating

Rating is provided for:

- Voice calls
- Data calls
- Specified Events (including SMS messages)
- Call charges can include a:
 - Maximum or minimum charge for each call/data session
 - Minimum charge period after which charging starts
 - Low credit warning threshold
- Rating can be based on complex configurable factors, including:
 - Duration
 - Destination number, (including its geographical location)
 - Foreign roaming network
 - Day of year, day of week, and time of day

Components

Calls are controlled using ACS.

The Voucher and Wallet Server (VWS) handles money.

CCS deals with charging rules, for example: it costs x amount of money to call from place A to place B for n minutes. There are also further calculations related to discounts for certain days/weeks and specific sections of a call. The charge for a call or data session is set by the subscriber's product type in CCS.

Tariff plans

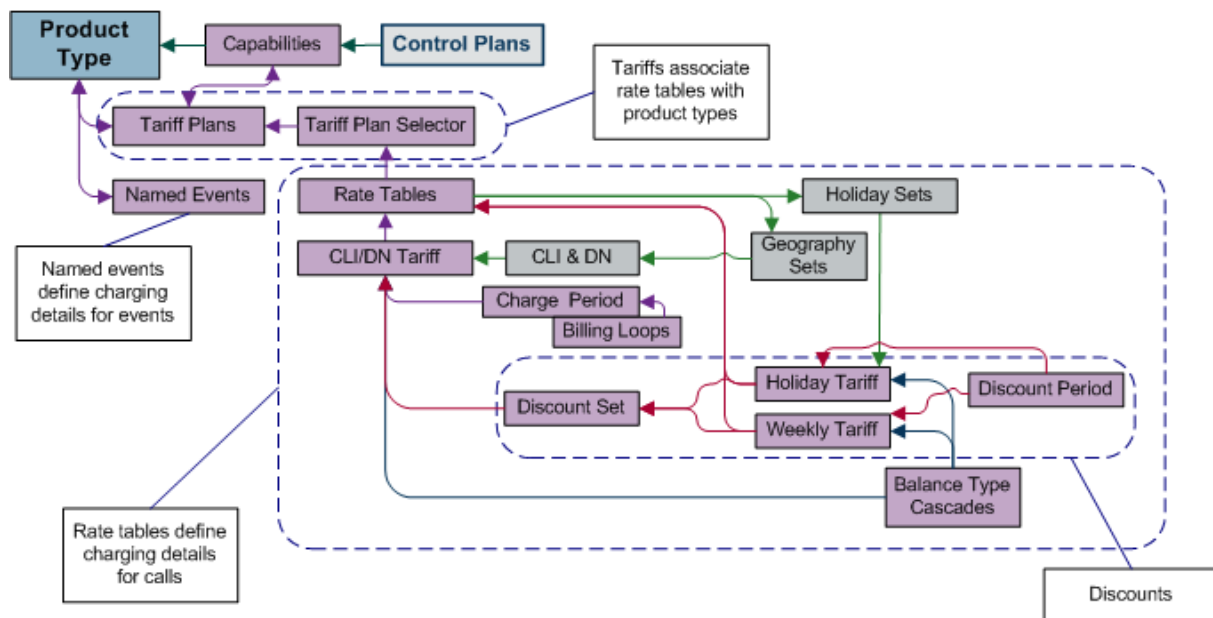
Tariff plans enable you to define which rate table applies to a product type at a particular time.

Rate tables define how Prepaid Charging charges for calls.

An ACS customer requires a tariff plan, such that they can provide a service which charges special rates for some locations.

Tariff configuration

This diagram shows tariff configuration.



Creating tariff plan

The tariff plan defines rules for how a call by your subscribers will be charged. You will also generate the memory mapped file used on the billing engine.

For your product type, you will create a tariff, by:

- Configuring a rate table:
 - Rate table, charge periods, balance type cascade, discount sets, CLIxDN tariffs, and the rest
- Configuring a tariff plan:
 - Link tariff plan to rate table using the **Tariff Plan Selector** tab
- Configuring discounts:
 - Create discount periods, and weekly and holiday tariffs
- Creating named events
- Creating a MFile (memory mapped file for BE containing rating information).

Tariffing needs to be created in order to be able to do billing. It all starts by creating a new tariff plan, this will be the way of billing used in the product type.

Creating a Tariff

Introduction

In order to create a proper tariff, you'll need to create the following, in this order.

- *Geography set* (on page 15)
- *Holiday set* (on page 16)
- *Tariff plan* (on page 33)
- *Rate table* (on page 34)
- *Tariff plan selector* (on page 35)
- *Balance type cascade* (on page 35)
- *Charge period* (on page 36)
- *Discount set* (on page 37)
- *Discount period* (on page 38)
- *CLI-DN* (on page 39)
- *Weekly tariff* (on page 40)
- *Holiday tariff* (on page 41)
- *MFile* (on page 42)

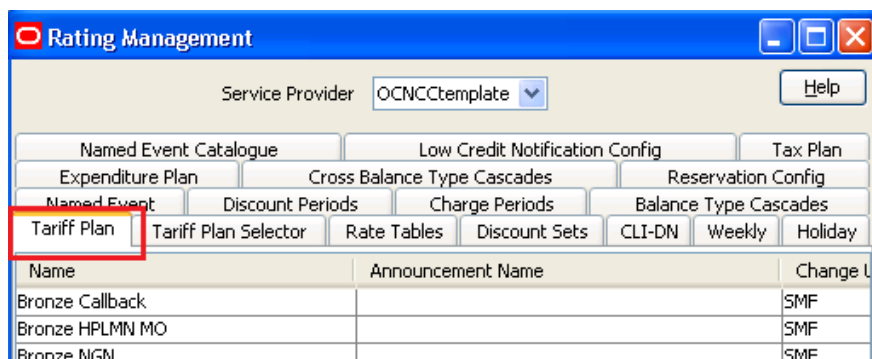
Tariff plan

Follow these steps to create a tariff plan.

Step

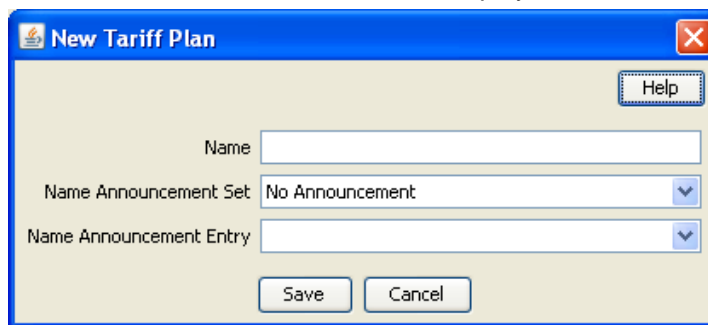
Action

- 1 Select the **Tariff Plan** tab.



- 2 Click **New**.

Result: The New Tariff Plan screen is displayed.



- 2 Give your tariff plan a name.

Step	Action
3	Click Save .

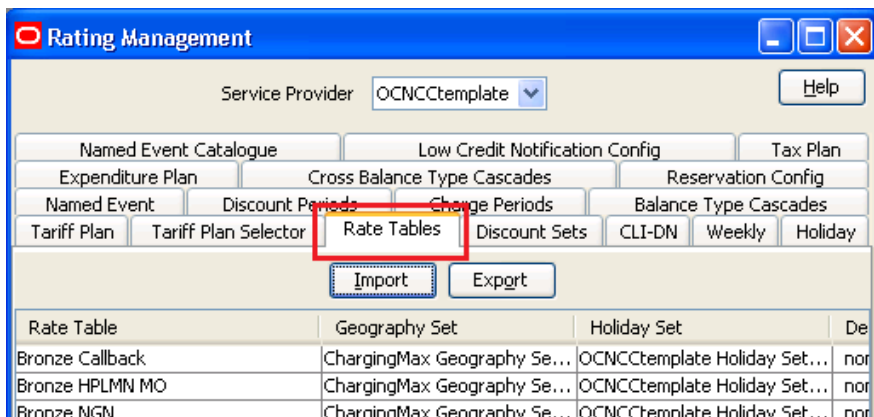
Rate table

Rate tables define charging details for calls. This data is used to set the charging rates according to specific dates and geographical location.

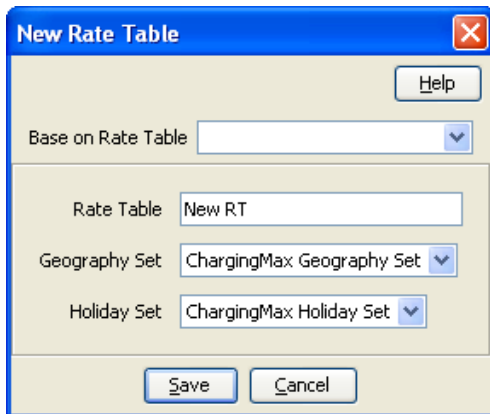
Note: It is not possible to change the geography set for a rate table once saved. You first must delete all records associated with the rate table, then delete the rate table and re-create it.

Follow these steps to create a rate table.

Step	Action
1	Select the Rate Tables tab.



- Click **New**.
Result: The New Rate Table screen is displayed.



- Give your rate table a name.
- Select a Geography set.
- Select a Holiday set.
- Click **Save**.

Tariff plan selector

The tariff plan selector links the tariff plan and the Rate Table. Follow these steps to create a tariff plan selector.

Step	Action
1	Select the Tariff Plan Selector tab.
2	Click New . Result: The New Tariff Plan Selector screen is displayed.

3	Select a tariff plan.
4	Select a rate table.
5	Update the effective date
6	Click Save .

Balance type cascade

A Balance Type Cascade includes the different Balance Types that are available to pay for the cellphone calls. Here you will set the order in which the balance types will be exhausted.

Note: You may want to use this Balance Cascade pattern in other tariffs, so give it a name which is descriptive of the pattern, not the tariff you are planning to use it in.

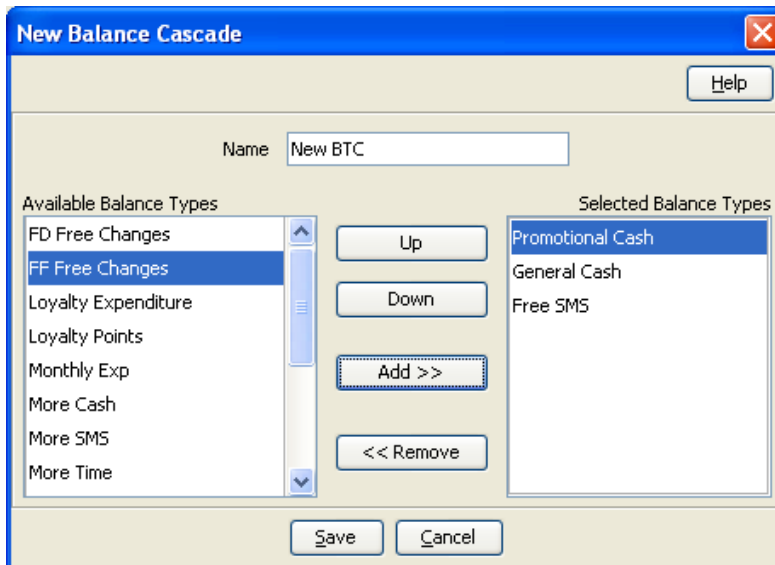
The Balance cascade is how the balance is going to be used, if we take the example bellow, we will first use the Promotional Cash, then the General Cash, then the Free SMS. For example:

- 1 Promotional Cash
- 2 General Cash
- 3 Free SMS

Follow these steps to create a balance cascade.

Step	Action
1	Select the Balance Type Cascades tab.
2	Click New . Result: The New Balance Cascade screen is displayed.

Step	Action
------	--------



- 3 Type a Balance Type Cascade name
- 4 Select an available balance type and **Add**. Repeat until you have selected all balance types you require.
- 5 Use **Up / Down** to order the selected balance types.
- 6 Click **Save**.

Charge period

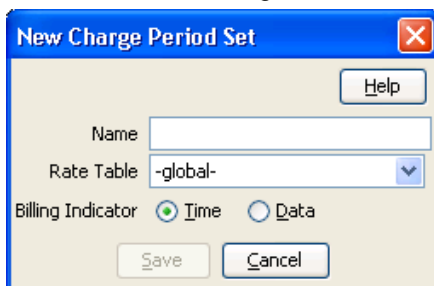
A charge period is charging rate per minute. First you create a charge period set by simply giving it a name, then you choose a rate table to give you the charge rates. With this information you can then create the charge periods for that set.

For example: 10 cents the first 60 seconds, then 5 cents per minute for the rest of the call.

Follow these steps to create a charge period set with charge periods.

Step	Action
------	--------

- 1 Select the **Charge Periods** tab.
- 2 Click **New Set**.
Result: The New Charge Period Set screen is displayed.



- 3 Type a name for the charge period set
- 4 Select the associated rate table.
- 5 Select the billing indicator.
- 6 Click **Save**.

Step	Action
------	--------

- 7 Highlight the charge period and click **New**.
Result: The New Charge Period screen is displayed.

- 8 The first period starts at 0 sec and is charged at 10c/min.
 Create a charge period with a:
 - Period start of 0
 - Charge of 10
 and click **Save**.
- 9 The second period starts at 60 seconds and is charged at 5c/min, but the charge is per second.
 Create another charge period with a:
 - Period start of 60
 - Charge of 5
 and click **Save**.

Refer to *CCS User's Guide* for more information about the fields.

Discount set

The discount set is only a name and description.

This set is associated with the holiday and weekly tariffs and is used to provide a logical link from the rate table to the CLI-DN data. If no holiday or weekly discounts are set, the discount set will not apply.

A discount period defines the discount percentage to be applied to a charge period.

Follow these steps to create a new discount set and discount periods for the discount period set.

Step	Action
------	--------

- 1 On the **Discount Sets** tab, select, from the **Rate Table** drop down box, the rate with which to associate a discount set.

Step	Action
------	--------

- | | |
|---|---------------------------------------------------------------------------|
| 2 | Click New .
Result: You see the New Discount Set screen. |
|---|---------------------------------------------------------------------------|

The **Rate Table** field displays the rate table selected.

- | | |
|---|-------------------------------|
| 3 | Enter a name and description. |
| 4 | Click Save . |

Discount period

A discount period defines the discount percentage to be applied to a charge period.

Follow these steps to create a new discount set and discount periods for the discount period set.

Step	Action
------	--------

- | | |
|---|--------------------------------------------------------------------------------------|
| 1 | Select the Discount Periods tab. |
| 2 | Click New Set .
Result: You see the New Discount Period Set screen. |

- | | |
|---|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 3 | Enter a name and click Save . |
| 4 | Then create a new discount period where a percentage of discount is defined.
On the Discount Periods tab, select the discount period set from the Discount Period drop down box. |
| 5 | Click New .
Result: You see the New Discount Period screen. |

Step	Action
------	--------

The **Period** field displays the amount of time before the charge is initiated.

In the **Percentage Discount** field, type the numeric percentage of the discount to be applied to the charge period, in this example, 50%.

6 Click **Save**.

7 Create as many discount periods as required to match your charge period.

Refer to *CCS User's Guide* for more information about discount usage.

CLI-DN

A CLI-DN (Calling Line Identifier – Destination Number) record defines, for the rate table, the rate for calls between two geographical areas.

Use the records you have defined so, to configure a CLI-DN record applicable to the rate table you created. Each rate table includes rates for calls between two geographical areas.

The tariff code is a 2 digit hexadecimal code that is usually provided by the switch manufacturer. The tariff code is set in **ACS Services -> Resources -> Tariff Codes**. There you will see SCI (Set Charging Info) and FCI (Furnish Charging Info). SCI is set when you receive the tariff code from the switch.

Follow these steps to create a new CLI-DN.

Step	Action
------	--------

1 Select the **CLI-DN** tab.

2 Click **New**.

Result: The New CLI-DN Tariff screen appears.

Select the following from its respective drop down list:

- DN
- Discount set
- Charge period
- Cross balance type cascade

Set the following fields:

- Maximum charge
- Minimum length
- Billing resolution
- Low credit

Step	Action
------	--------

3 Click **Save**.

Weekly tariff

Weekly tariff are used to define specific discount during period of the week (off-peak for example). Follow these steps to create a weekly tariff.

Step	Action
------	--------

- 1 Select the **Weekly** tab.
- 2 Click **New**.
Result: The New Weekly Tariff screen appears.

Step	Action
------	--------

- 3 Fill in the fields.
Refer to the *CCS User's Guide* for information about the fields.
- 4 Click **Save**.

Holiday tariff

Holiday tariffs are used to define the specific discounts that will apply during holidays.

Step	Action
------	--------

- 1 Select the **Holiday** tab.
- 2 Click **New**.
Result: The New Holiday Tariff screen appears.

Step	Action
------	--------

- 3 Fill in the fields.
Refer to the *CCS User's Guide* for information about these fields.
- 4 Click **Save**.

MFile

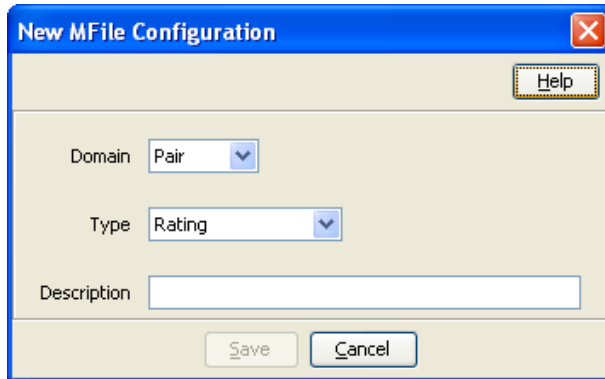
MFile is the core of the rating system. It is a file that is mapped into memory (using standard Unix mmap - memory mapping functionality). The data contained within the file is generated from all the rating data configured within the database. This file removes the requirement for database access for call rating data, which offers speedier access to the data.

Follow these steps to create an MFile.

Step	Action
------	--------

- 1 Select **Prepaid Charging** -> **Service Management** and select the **MFile Generation** tab.
- 2 Click **New**.
Result: The New MFile Configuration screen appears.

Step	Action
------	--------



The screenshot shows a dialog box titled "New MFile Configuration". It contains the following elements:

- Domain: Pair (dropdown menu)
- Type: Rating (dropdown menu)
- Description: (empty text box)
- Buttons: Save, Cancel, Help

- 3 Select the Pair on which creating the MFile.
Select the Type (Rating or Named Event Catalogue).
Enter a description (optional).

- 4 Click **Save**.

Result: The MFile data is replicated and the copied MFile is compiled.

Adding a Service

Overview

Introduction

This chapter explains how to add an Oracle Communications Convergent Charging Controller service.

In this chapter

This chapter contains the following topics.

Service Creation	45
Triggering on Service Key	46

Service Creation

Introduction

After the installation processes, you now have a functional platform which contains all the required components to run the Convergent Charging Controller service.

As seen before some services are delivered as template as part of the installation. Those can be used as such with additional minor configuration. That configuration requires some advanced knowledge due to the service complexity.

Process

Here we shall develop a bit how to create a new service by explaining the different steps. Most of them have been already detailed in this guide, so we shall just refer to them. Here is the step by step service creation.

Step	Action
1	Determine how your service will be triggered, let assume by SK (not an internal service).
2	Create the <i>Service Key</i> (on page 48) entry in SLEE.cfg .
3	Create the <i>Service</i> (on page 48) in SLEE.cfg .
4	Create the <i>Service Entry</i> (on page 48) in acs.conf .
5	Create a <i>Service Provider Creation</i> (on page 9).
6	<i>Create a control plan</i> (on page 6) that will define what the service will be doing.
7	<i>Create a capability</i> (on page 50) for your service use the above control plan as default. For now, you will be able to trigger that control plan for any subscriber If you want to be able to restrict or to customize the action for range of subscriber as example, you'll need to create product types and add subscriber in those product types or have multiple capabilities based on CdPN. To create a product type, you will first need to <i>Rating and Tariffs</i> (on page 31).
8	Create a <i>product type</i> (on page 25).

Step	Action
------	--------

9 *Creating a subscriber account* (on page 28) in that product type.

Now you have a service that will be triggered using the same service key, but which could have different behavior, tariff and configuration based on the product type.

Triggering on Service Key

Introduction

Most of the time your service will be triggered from the network using an IDP.

That IDP would contain the call information that will be used to trigger your service.

IDP fields

This table describes the function of each field.

Field	Description
appContext	This holds the value of application-context-name in the TCAP section of the initialDP. Possible values for this parameter include: "0,4,0,0,1,0,50,1" // CAP2 "0,4,0,0,1,21,3,4" // CAP3 "0,4,0,1,1,1,0,0" // CDMAGW
CallingPartyNumber	This specifies the A party number (the subscriber making the call) and is defined in SLPIT in the following format: (NO)A "MSISDN" Some examples include: (2) "200" // Unknown NOA for shortcode dialing (3) "0241497936" // National NOA (4) "64241497936" // International NOA
CallingPartyCategory	This indicates the type of calling party (for example, operator, pay phone, ordinary subscriber). Values are defined in ETS 300 356-1, an ordinary subscriber will be most common.
LocationNumber	This indicates the Location Number for the calling party. This number represents the geographical location of the A party. In a scripted test LocationNumber is often fictional as it is rarely examined in service logic.
Bearer type	The bearer parameters indicate whether the call is voice, video, etc. Some common examples are: bearerCapITC 0 // VOICE bearerCapITC 8 // VIDEO bearerCapITC 24 // VIDEO
EventTypeBCSM	This indicates the BCSM detection point event. This parameter is used in the IDP that begins the call and also in the trigger detection point that ends the call. Trigger detection points are used for both originating and terminating voice traffic. The full list of possible values for this parameter is provided below, with the values relevant to the IDP highlighted in bold:

Field	Description
	<ul style="list-style-type: none"> • origAttemptAuthorized (1) • collectedInfo (2) • analyzedInformation (3) • routeSelectFailure (4) • oCalledPartyBusy (5) • oNoAnswer (6) • oAnswer (7) • oMidCall (8) • oDisconnect (9) • oAbandon (10) • termAttemptAuthorized (12) • tCalledPartyBusy (13) • tNoAnswer (14) • tAnswer (15) • tMidCall (16) • tDisconnect (17) • tAbandon (18)
IMSI	<p>The IMSI is a unique number associated with all GSM and UMTS network mobile phone users. It is stored in the SIM inside the phone and is sent by the phone to the network. The first five digits of the IMSI are identical to the countryCode and networkCode parameters. From the example above:</p> <pre> imsi "530240100000536" countryCode "530" networkCode "24" </pre>
vlrNumber	<p>This specifies the GT of the visitor location register. In scripted tests the most important part of this number is the Country Code prefix. In the example, the subscriber is attached to a New Zealand VLR (Country Code 64):</p> <pre> vlrNumber (1) "64241420003" </pre>
CellGlobalIdOrServiceAreaIdFixedLength	<p>The parameter in the snoop trace is broken into four parts in the SLPIT script. These parts are extracted following the rule below:</p> <pre> CellGlobalIdOrServiceAreaIdFixedLength ::= OCTET STRING (SIZE (7)) - Refers to Cell Global Identification or Service Area Identification -- defined in 3GPP TS 23.003. -- The internal structure is defined as follows: -- octet 1 bits 4321 Mobile Country Code 1st digit -- bits 8765 Mobile Country Code 2nd digit -- octet 2 bits 4321 Mobile Country Code 3rd digit -- bits 8765 Mobile Network Code 3rd digit -- or filler (1111) for 2 digit MNCs -- octet 3 bits 4321 Mobile Network Code 1st digit -- bits 8765 Mobile Network Code 2nd digit -- octets 4 and 5 Location Area Code according to 3GPP TS 24.008 -- octets 6 and 7 Cell Identity (CI) value or -- Service Area Code (SAC) value -- according to 3GPP TS 23.003 </pre>

Field	Description
	From the example snoop above, the CellGlobalIdOrServiceAreaIdFixedLength is 35F04200023C55, which gives the following fields in the SLPIT script: countryCode "530" networkCode "24" locationAreaCode 0020 cellID 50005
callreference	This parameter refers to a call reference number allocated by a call control MSC. This is unused in the call plan, so any previously used callReference can be used. callreference "1E1B7CE329"
mscAddr	This specifies the GT of the mobile switching subsystem (MSC). In scripted tests the most important part of this number is the Country Code prefix. In the example, the subscriber is attached to a New Zealand MSC (Country Code 64): mscAddr (1) "64241420003"
CalledPartyBCD Number	This specifies the B party number (the number dialed on the handset) and is defined in SLPIT in the following format: calledPartyBCDNumber (8) "0241499216" numberPlan 1

Service Key

When the IDP arrives on the platform it would contain an SK. This can be used to trigger the service. This is done using a mapping in the **SLEE.cfg** configuration file as follows:

The CCS_HPLMN_MO service is attached to service key 102, which is included in the file in a decimal and hex format as below:

```
SERVICEKEY=INTEGER 102 CCS_HPLMN_MO
SERVICEKEY=INTEGER 0x19200000015 CCS_HPLMN_MO
```

Refer to *SLEE Technical Guide* for more information about Service Key definitions.

Service

This service is mapped to CCS_HPLMN_MO by the following line in **SLEE.cfg**:

```
SERVICE=CCS_HPLMN_MO 1 slee_acs CCS
```

Refer to *SLEE Technical Guide* for more information about Service definitions.

Service Entry

In this example, the CCS service is triggered for mobile originating voice calls as the CCS service library is used to load the service. The Service Entry in **acs.conf** appears as below:

```
ServiceEntry (CCS,cCANLan1,lLcCaAnN,ccsSvcLibrary.so)
```

Refer to *ACS Technical Guide* for more information about Service Entry definitions.

CCS Capability

The CCS capabilities are defined in the Service Management screen, **Capability** tab.

Service Management

Service Provider: Boss

Help

Number Translation List | Splash Screen Configuration | Security

Exchange Rates | Global Configuration | Balance Type Mapping | Barred List

MFile Generation | Resource Limits | **Capability** | Domain | Currency | Currency Code

Name	Service
ACS_Notification	ACS_Notification
BPL	CCS_BPL
Callback	USSDCB_BLeg
Callback (A-leg)	USSDCB_ALeg
Calling Card	CCS
HPLMN MO	CCS
IVR Self Care	CCS
NGN	NGN
NGN SMSMO	NGN_SM_MO
SMSMO	CCS_SM_MO
USSD Balance Status	USC
USSD Self Care	USC
USSD Voucher Recharge	USC
VPLMN MO	CCS_VPLMN_MO
VPLMN MT	CCS_ROAM

New Edit Delete Close

For example, **Prepaid Charging > Service Management > Capability**.

Creating a capability

Follow these steps to create a capability.

Step	Action
1	On the Capability tab, click New . Result: You see the New Capability screen.
2	In the Name field, enter the name to use to identify the capability.
3	In the Service field, enter name of the service for the capability.
4	In the Called Party Number field, optionally enter the CdPN prefix (so that the capability is called only for those terminating numbers).
5	Select the Default Control Plan from the drop down list (that can be overwritten in the product type if set).
6	From the Statistics Category drop down list, select the service to count calls through this capability against in a license report.
7	From the Statistics Protocol drop down list, select the protocol to count calls through this capability against in a license report.

Step	Action
------	--------

9

New Capability

Help

Name: HPLMN MO

Service: CC5

Called Party Number:

Default Control Plan: Postpaid ...

Statistics Category: Voice

Statistics Protocol: CAP2

Bearer Capability:

CDR Type:

Save Cancel

10

Click **Save**.

Warning: You must restart the SLEE in order for the changes to take effect. For more information about restarting the SLEE, see *SLEE Technical Guide*.

Overview

Introduction

This chapter explains the tools to use for testing calls and provisioning the service.

In this chapter

This chapter contains the following topics.

Basic SLPIT	53
Provisioning Interface	58

Basic SLPIT

Introduction

Oracle Communications Convergent Charging Controller IN Applications ‘talk’ a common language – a subset of CS1-INAP known as G8-INAP. Using this common language, IN Applications can be created that focus on functionality without worrying about the lower-level language(s) spoken by the telephony network(s). To cater for the many different protocols and languages implemented in the physical telephony network Interfaces are designed and/or implemented. The interfaces are responsible for communicating with the physical network in whichever protocol the network demands. They translate the messages from the physical network into G8-INAP so that the applications can understand what is going on (The advantage to this approach is that the applications are portable and plug-able to any network, as long as an effective interface can be implemented). The passing of messages back and forth between the applications and the interfaces takes place in the SLEE, where it is possible for many interfaces to be communicating with many applications concurrently. So, where does the SLPIT test tool fit into this picture?

The functional testing of Oracle Communications Convergent Charging Controller applications, using the SLPIT (Service Logic Program Instance Tester), can be done without concern for the protocol of a given network. As long as the application provides the correct functionality in G8-INAP it can be assumed that it will perform the same way on a given network with the appropriate interface(s).

SLPIT is a testing tool which is capable of sending and receiving G8-INAP messages across the SLEE from the application under test. SLPIT communicates with the application through the SLEE, just like a regular interface. It ‘receives’ messages from a text file script rather than a real network and sends these messages through the SLEE as G8-INAP. It then ‘parses’ the responses from the application under test, comparing them to the responses expected by the script. From the perspective of the application under test, SLPIT is a real interface converting the network messages to and from G8-INAP.

The main advantage that SLPIT provides is the ability to effectively test IN applications without the need for a physical telephony network, or a low-level network specific test tool.

The main disadvantage with SLPIT is that it is not a real network, and so the quirks and variation between networks and their protocols is not simulated.

SLPIT acts as a TCAP interface to trigger Intelligent Network platform service logic, instead of using a 'real' Service Switching Point (SSP). SLPIT supports the following IN protocols: CAP, MAP, SCCP, GPRS and IS41.

You can view supported protocols using the `-h` option when running SLPIT.

Basic SLPIT script

Log in to the SLC *hostname_of_SLC* using the user account: `acs_oper`. This will place you in directory: `/IN/service_packages/ACS`

To test that everything is set up and working, run a basic SLPIT script against the control plan you created in a previous exercise.

Step	Action
1	<p>Create the following script and name it <code>acs_basic.slp</code>. Save the script in the scripts directory of your backup area.</p> <pre> define call basic { // replace Destination No. (DN) below with your customer's service number DN ?= "015111111" CLI ?= "0139411111" send { initialdp calledpartynumber DN callingpartynumber CLI callingpartycategory 10 locationnumber CLI eventtypebcsm analyzedinformation } receive { continue } } startcall basic using once </pre>
2	<p>Test the <code>acs_basic.slp</code> script against the control plan shown below (you might need to create it and assign it to your customer's service number first).</p>



Note: The Terminate Unchanged feature node indicates that the call should commence without changing the calling party number.

Your SLPIT script should expect to receive `continue` from the SLC.

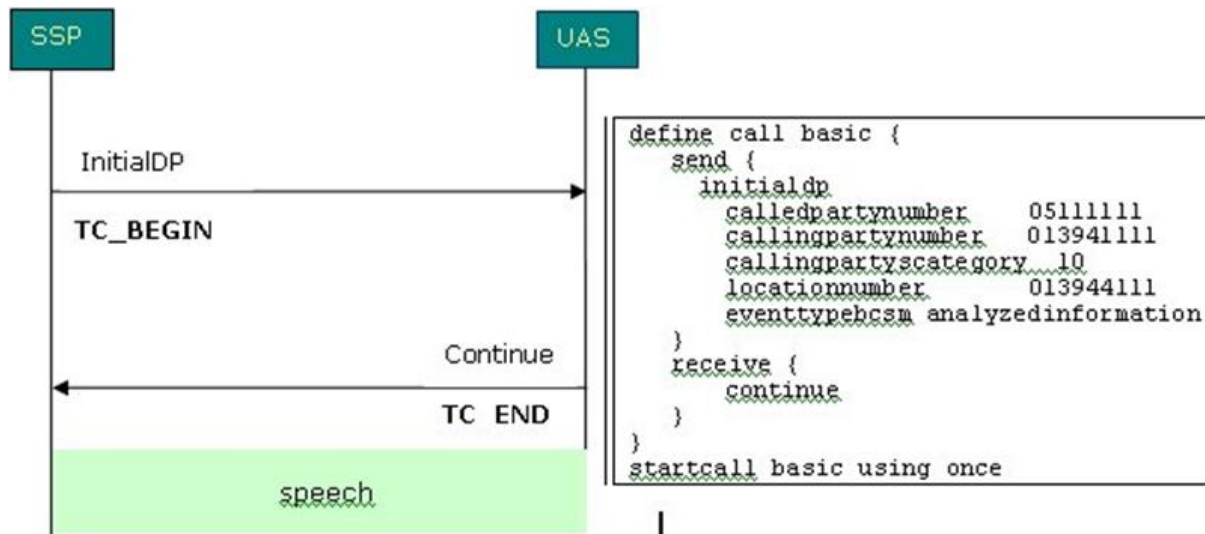
Step	Action
3	<p>Place your script in: <code>/volA volB/training/your_LDAP_id/scripts</code></p> <p>Note: The calledparty number (Dialed Number) should relate to the service number of your customer. Although this script will succeed even with a non-existent service number, as the default will be to continue.</p>
4	<p>Run the script:</p> <ul style="list-style-type: none"> In one terminal window - start 'tailing' the <code>slee</code> ACS log file: <pre>\$ tail -f /IN/service_packages/ACS/tmp/slee_acs_your_LDAP_id.log</pre> In another terminal window, run the SLPIT script. Remember to set your <code>SLEE_FILE</code> if required, then run the script and look at the output: <pre>\$ slpit -v -k 111 < acs_basic.slp</pre> <p>Note: The Service Key (-k) for ACS is 111 and for CCS it is 1. You will be using 111 throughout this workbook (see <code>SLEE.cfg</code>)</p> <p>The outcome should be Successful, for example.:</p> <pre>Call success summary: call type basic Calls Run: 1 Calls Succeeded: 1, 100.00% Calls Failed: 0, 0.00% Calls Aborted: 0, 0.00% Total duration in call processing 0 seconds. Call rate based on that is Inf CAPS.</pre>
5	<p>Try running SLPIT without <code>-v</code> and also with <code>'> acs_basic.out'</code>, for example: <pre>slpit -v -k 111 < acs_basic.slp > acs_basic.out</pre></p> <p>Note: You will be looking at the contents of a basic script in the next task.</p> <p>If the script failed:</p> <ol style="list-style-type: none"> Create the above control plan and assign it to your customer's service number. Then schedule the control plan to run against your customer's service number. Alter the calledparty number in the SLPIT script to reflect this change and retest. <p>If you have no luck getting the basic script to work, please see your trainer or mentor, indicating what checks you have already made. Failure to run a SLPIT script could indicate that there is a server configuration problem.</p>

Analyze a basic script

Open your `acs_basic.slp` from your backup area: `/volA | volB/training/your_LDAP_id/scripts/`.

This is a very basic script that currently emulates making a call to a service number (setup earlier) and then passes control back to the Service Switching Point (SSP) with no database lookup or change to the calling number. For this script, the calling party number (CLI) can be anything.

The call represented as a call flow.



You will see in one example variables have been defined to hold the called and calling party numbers, but you can also just specify them directly if you choose:

```

...
initialdp
calledpartynumber 0151111111
callingpartynumber 0139411111
callingpartyscategory 10
locationnumber 0139411111
...
    
```

Remember when testing your scripts, set your SLEE_FILE. Run the script and look at the output:

```

$ cd /volB/training/your_LDAP_id/scripts
$ slpit -v -k 111 < acs_basic.slp > acs_basic.out
    
```

Description of the script acs_basic.slp

This table gives you a description of each part of the script.

Script	Description
define call basic {	This is the start of the script definition and names it basic and uses { to define the start of the call.
DN ?= "0151111111" CLI ?= "0139411111"	DN is the Destination / called phone number and CLI is the Calling Line Identifier. A value assigned using ?= is used to specify default values for a variable. If a value is assigned using =, this will take priority over one with ?=. So DN = "015122222" and DN ?= "015111111". If the first DN was then blanked out, the second DN (?=) would be used.
Send {	Send defines the data to be sent to the IN platform. The start of the send message block is defined using {.
Initialdp	The SLC expects to receive an Initial Detection Point containing called and calling numbers. The InitialDP procedure (with parameters, for example required data) is sent by the service switching function (SSF) after trigger detection point TDP-R in the basic call state model to request for instructions to complete the call. This is referred to as the "Waiting for instructions" state.
Calledpartynumber DN	The calledpartynumber refers to the called party in the forward

Script	Description
	direction
Callingpartynumber CLI	The callingpartynumber refers to the calling party number signaling information
Callingpartyscategory 10	Callingpartyscategory indicates the type of calling party, for example. operator, pay phone, ordinary subscriber, etc. This information is in standards document Q764E. Category 00000010 = operator, English language. Code 00001101 is used for a 'test call'.
Locationnumber CLI	Locationnumber is used when callingpartynumber does not contain any information about the geographical location of the calling party, for example origin dependent routing when dealing with a mobile subscriber
Eventtypebcsm analyzedinformation }	eventtypebcsm specifies the type of event that is being reported. For analyzedinformation it will contain the calledpartynumber. The end of the send message is defined using }.
Receive {	Receive defines what will be received from the SLC. The start of the receive message block is defined using {.
Continue }	Continue returns control back to the SLC without changing the destination number. Connect would change the dialed number. The end of the receive message block is defined using }.
} startcall basic using once	The end of the call block is defined using }. This runs the script block named basic. Note: Instead of running it once, you can call a script several times using <code>startcall id using uniform delay count</code> , for example <code>startcall basic using uniform 0.5 10</code> , runs the call every 0.5 seconds 10 times (for delay you must specify a number with a decimal point). Try this if you wish and base your new script on edited version of <code>acs_basic.slp</code> , for example name it <code>acs_basic_delay.slp</code>

SLPIT scripts are based on the sending and receiving of INAP messages. You can find details of each message by searching the INAP standards (for example CS-2, CAMEL).

Refer to the INAP standards document for details of INAP messages, for example initialDP.

SLPIT script for UATB node

To test that your product type calls the correct control plan and runs as expected, write a SLPIT script. The SLPIT script will test the Universal Attempt Terminate with Billing node. If you completed Induction Volume 1, you will notice that this script is similar to the script used to test the conditional terminate node. You will also need to add a receive statement to apply charging. See the *SLPIT User's Guide* for more information.

Example Script - your script can be based on the following example:

```
define call ccs_uatb {
  send {
    initialdp
    appContext "0,4,0,0,1,0,50,1"
    calledpartynumber "441394100005"
    callingpartynumber "441394100009" // change this to your subscriber's number
    callingpartyscategory 10
    eventtypebcsm analyzedinformation
  }
}
```

Chapter 7

```
// The maxDuration parameter tells the switch the maximum time permitted before//
the next reservation request should be sent to the SCP
receive {
  applycharging
  maxDuration 2400
  release 0
  tone 0
  requestreportbcsmevent
  eventtypebcsms oCalledPartyBusy (2)
  eventtypebcsms oNoAnswer (2)
  dpspecificcriteria applicationtimer 10
  eventtypebcsms oAbandon (1)
  eventtypebcsms RouteSelectFailure
  eventtypebcsms oDisconnect monitormode interrupted (2)
  eventtypebcsms oDisconnect monitormode notifyAndContinue(1)
  connect destroutingaddr "441394100005"
}

send {
  eventreportbcsms
  eventtypebcsms oDisconnect miscallinfo request (1)
  // The timeNoTariffSwitch parameter tells the SLC how long to charge for in
  deciseconds
  applychargingreport
  receivingSide 2
  timeNoTariffSwitch 1200
  callActive 1
}
}
startcall ccs_uatb using once
```

Please do not run your script yet. You will first create and check your environment.

Provisioning Interface

Introduction

The Provisioning Interface (PI) provides a mechanism for manipulating data in the Convergent Charging Controller solution using an API. It enables bulk or scripted changes to SMF data, where it would be inefficient or more prone to errors for an operator to do so using the Java administration screens.

The provisioning interface uses TCP/IP based Unix sockets to receive commands and parameters that are effectively translated into SQL commands to update the application tables on the SMF database. The PI supports the querying, addition, deletion and modification of database records. It is used by many operators to integrate database-driven software with an existing customer care solution or a web front end.

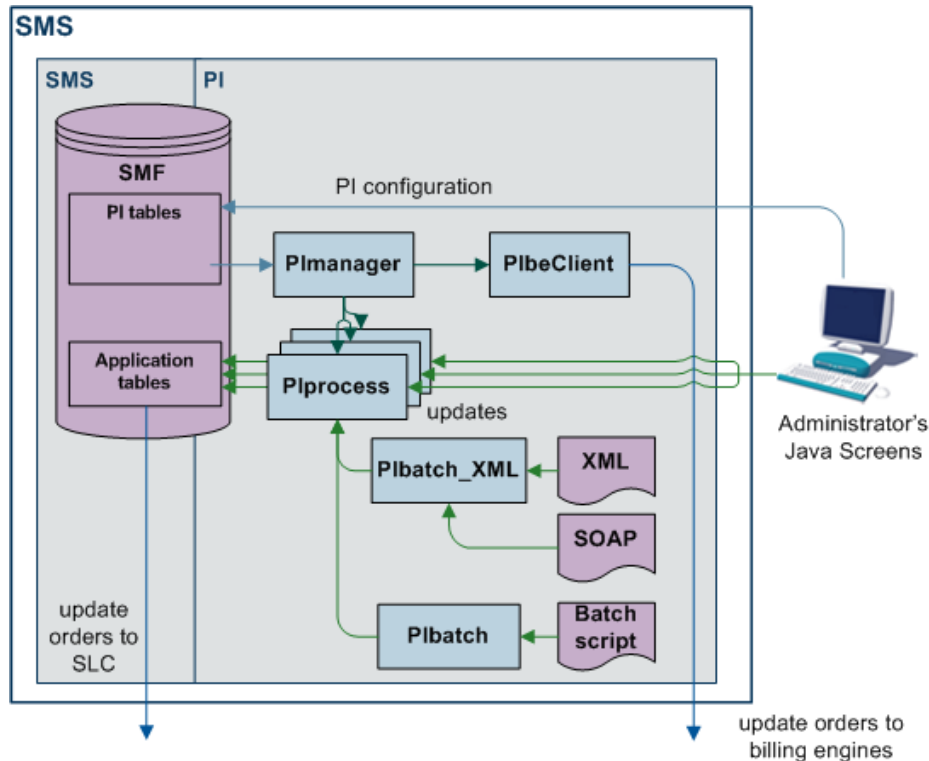
The PI can be used to provide access to the billing engine for customer care operators or by the operator to enable web based self-care for their customers.

It is a reliable, extensible, network-aware interface based on interoperability standards.

Security on the provisioning interface is achieved by allowing only recognized hosts the ability to connect. For this a username and password is required and checksums are used within the dialogs to ensure messages are not modified or additional messages are not added to the information. The first task you need to perform if you wish to use PI is to configure your PC to access the service. This exercise takes you through the necessary steps in order to set this up.

Component diagram

This diagram shows the PI components and processes.



Process descriptions

This table describes the processes involved in the PI application.

Component	Description
PIprocess	Updates the SMF database and the SMS sends the data through replication to the other nodes in the network. PIprocess waits for TCP/IP connections and processes commands sent to it. Commands are processed through a shared library or by executing a PL/SQL function in the SMF database.
PIManager	Stops and starts the PIprocess. PImanager is started by init - you should find an entry in <code>/etc/inittab</code> called <code>pim1</code> . The log file for this command can be found at <code>/IN/service_packages/PI/tmp/PImanager.log</code> You can restart PI in two ways: <ul style="list-style-type: none"> <code>/IN/service_packages/PI/bin/PIreread.sh</code> - re-reads SMF database when all connections have been dropped. <code>/IN/service_packages/PI/bin/restart.sh</code> - terminates PImanager and all PIprocesses, which are then restarted by <code>/etc/inittab</code>.
PIbatch	Allows multiple PI commands to be sent to PIprocesses through a script file: <code>/IN/service_packages/PI/bin/PIbatch script server</code> Results are placed in a file of the same name but with a <code>.result</code> extension.

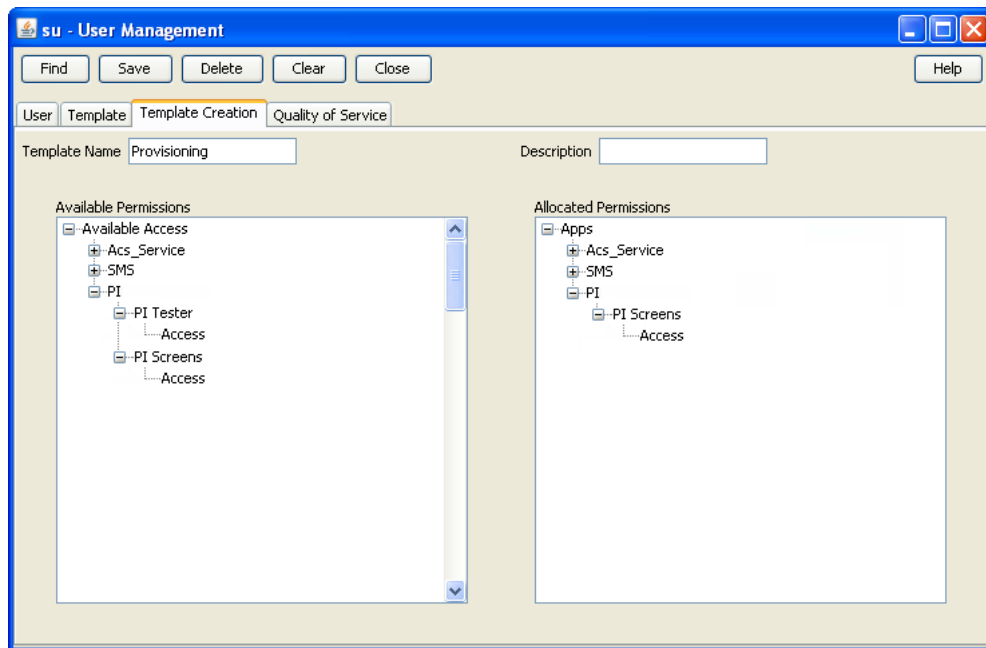
Configuring user access to PI screens

Follow these steps to configure access to PI screens for a specified user.

Step	Action
1	Open the SMS user interface (UI) from an internet browser by entering the following url: <code>http://SMShostname/sms.jnlp</code> Where <i>SMShostname</i> is the hostname of an SMS in the IN.
2	Log in to the SMS UI as the systems administrator (for example by logging in as the user su).
3	Select User Management from the SMS Operator Functions menu.
4	Find the user to whom you want to give PI permissions by clicking Find , and then Search .

Tip: Leave the **User Name** field empty to find all users. To find a specific user, specify the first few letters of the user's name.

- 5 Select the user you want and click **Close**.
- 6 On the **Template Creation** tab, select the **PI** group (including **PI Screens** and **PI Tester**) from the list in the **Available Permissions** area and drag and drop them to the **Allocated Permissions** area.



- 7 Click **Save**.
- 8 Click **Close**.
The specified user now has the ability to administer the PI through the PI UI.

Configuring User and PC Connection to PI

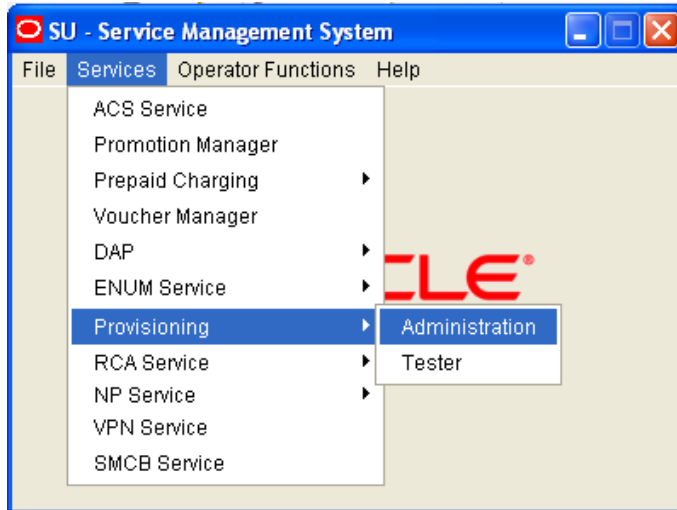
Follow these steps to configure personal computer (PC) connection details to the PI for a specified user.

Step	Action
------	--------

- 1 Open the SMS UI, and log in as the user who requires a PC connection to the PI.

Note: The user should already have screens access to the PI configured. For more information, see *Configuring user access to PI screens* (on page 60).

- 2 Select the **Administration** option from the SMS **Services, Provisioning** menu.



- 3 On **Hosts** tab, click **New**.

The PI Hosts window is displayed.

- 4 In the **IP Address** field, enter IP address of the PC.

Tip: You can find the PC IP address by using the ipconfig command in a CMD window or by entering if config from a UNIX terminal.

- 5 On **Users** tab, click **New**.

The PI Users window is displayed.

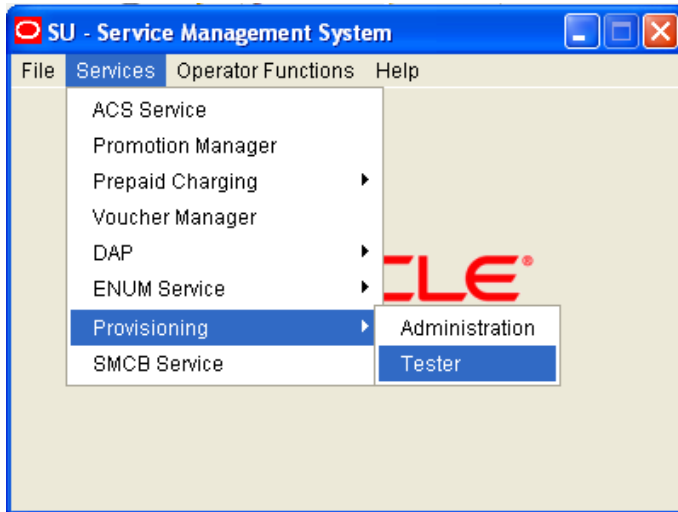
 A screenshot of the 'PI Users' configuration window. The window has a blue title bar and a 'Help' button in the top right corner. It contains several input fields and dropdown menus: 'User' (text field), 'Enter Password' (text field), 'Confirm Password' (text field), 'Security Level' (text field), 'Port Number' (dropdown menu with 'Any' selected), 'MAC Pair' (dropdown menu with '1' selected), and 'Currency' (dropdown menu with 'New Zealand, Dollar (NZD)' selected). At the bottom, there are 'Save' and 'Cancel' buttons.

Step	Action
6	Enter the SMS user details for user who will be using the PC. You must allocate security level 99 to the user in the Security Level field.
7	Restart the PI to activate the changes by performing the following steps: <ol style="list-style-type: none"> Log in to the SMS as the smf_oper user. Go to the following directory: /IN/service_packages/PI/bin Check the owner of the PIrestart.sh file and su to this user. Restart the PI by entering the following command: <code>-PIrestart.sh</code>

Testing your User and PC connection

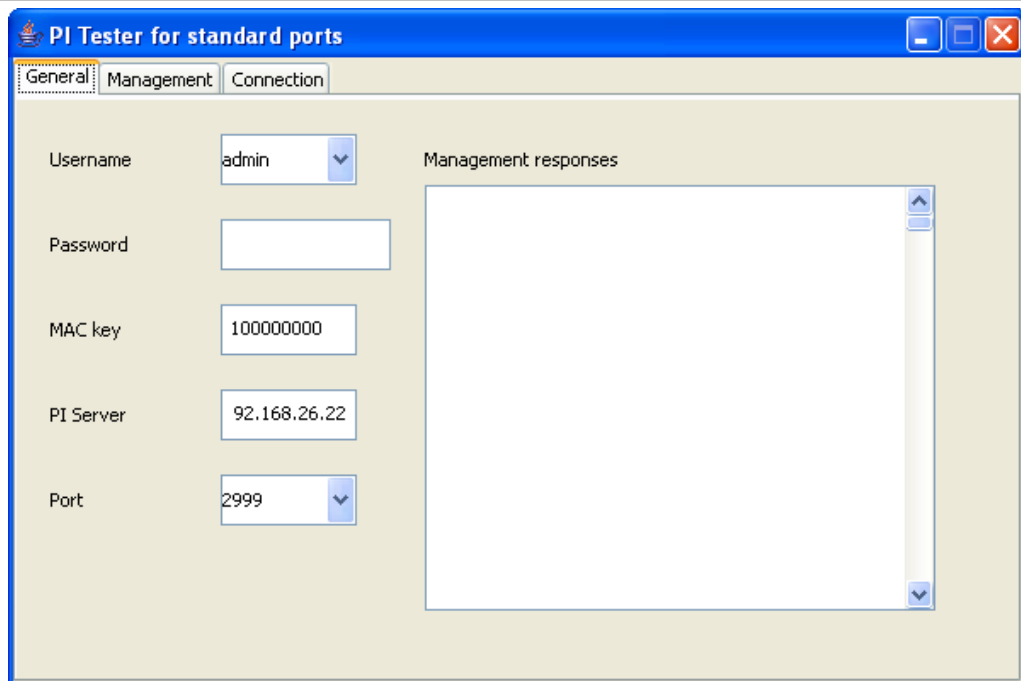
Follow these steps to test your user and PC connection

Step	Action
1	Give PI a moment to restart, then, through SMS: <code>http://hostname of SMS/sms.jnlp</code> , log in as your SMS user. Service Management System -> Services -> Provisioning -> Tester .

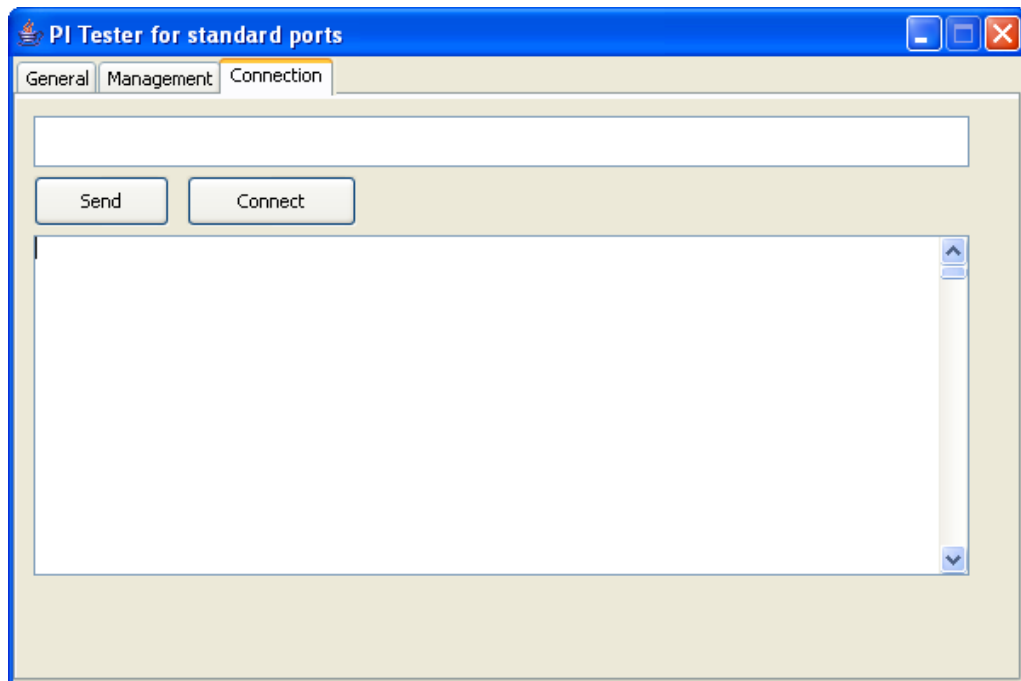


2 On **General** tab, select your username from the drop-down list and enter the password.

Step	Action
------	--------



3 On **Connection** tab, click **Connect**.



Result: If connection is:

- Successful the following should be displayed in the Connection window:

```
>username, *****;  
<ACK, SYNSTAMP=2007041108352386;
```
- Unsuccessful, for example invalid username/password, the following should be displayed in the Connection window:

```
>username, *****;
```

Step	Action
	<NACK, 72-INVALIDLOGIN - username,password;

ACS commands

Go to **Service Management System -> Provisioning -> Administration** to view the list of PI commands available. You will find these in the **Commands** tab.

A list of ACS PI commands and their expected format can be found at *ProjectDrive:\Provisioning Interface (PI)\PI_v2.6\Design\ACS Product\Commands*

PI ACS commands

Once you have established a connection to the SMS using PI Tester you should be able to execute the following ACS commands. The command should be entered into the 'command' window (window above the **Send** and **Connect** buttons). PI processes interrogate the timestamp SYNSTAMP at the end of each command and expect this value to be later than the previous timestamp recorded. Therefore, this SYNSTAMP value has to be manually incremented by '1' each time a new command is sent.

CSAdd CLI

ACSCLI=ADD – add a CLI

Use this command to add a new CLI to the ACS customer that the specified control plan belongs to.

When you connect to PI, you will receive a SYNSTAMP. copy and paste this and use it as your SYNSTAMP. For each command you issue, increment the number by 1. See an example of the command entered below:

```
ACSCLI=ADD:CLI=01206888888, CALLPLAN=callplan, ALLOWED=1|2|3|4|5, SYNSTAMP=2007041108352387;
```

Try sending some commands where the CLI entered does not exist.

Note: It was observed during testing that the only control plans (call plans) that CLIs could be added and related to were those that belonged to the ACS customer 'Boss'.

ACS Query CLI (Calling Line Identifier)

ACSCLI=QRY – query an existing CLI, this will return a list of allowed CLIs.

Use this command to perform a database query on one of your ACS customers' CLIs created earlier. See an example of the command entered below:

```
ACSCLI=QRY:CLI=01473666666, SYNSTAMP=2007041108352386;
```

Note: If the commands are not present (for some reason), you will get this:

```
<NACK, 75-UNKNOWN COMMANDACSCLI=QRY;
```

CCS commands

Query Subscriber

CCSCD1=QRY – query a CCS subscriber

Use this command to perform a database query on one of your CCS subscribers created earlier in this induction book. PI commands have mandatory parameters that must be entered and optional parameters that can be entered to gain more information from the database. For this command the mandatory parameter is the subscriber MSISDN. More information may be returned depending on what applications are loaded on the server for example if piWalletSms is loaded onto the server then details of the subscriber's wallet and balances will also be returned. See an example of the command entered below:

```
CCSCD1=QRY:MSISDN=44123457,SYNSTAMP=2007041213581396;
```

The response should be similar to this:

```
<CCSCD1=QRY:ACK:MSISDN=44123457,ACCOUNT_NUMBER=1044123457,PRODUCT=PT1,SERVICE_PROVID
ER=Boss,STATUS=A,CREATION_DATE=20070131175807,WALLET_EXPIRY_DATE=,BALANCE_EXPIRY_DAT
E=20070904165847,BALANCE=56815,INITIAL_BALANCE=100000,LANGUAGE=english,LAST_RECHARGE
_DATE=20070405150304,LAST_CC_RECHARGE_DATE=,LAST_USE_DATE=20070405150230,LAST_RECHAR
GE_AMOUNT=0,PREV_WALLET_EXPIRY_DATE=,PREV_BALANCE_EXPIRY_DATE=,PREV_BALANCE=0,LAST_E
XP_CREDIT=0,TOTAL_EXP_CREDIT=0,LAST_EXP_DATE=20070302231001,FIRST_ACTIVATION
DATE=,LAST_STATE_CHANGE_DATE=20070131180057,LAST_STATE_CHANGE_REASON=,BYPASS_NUMBER=
,WALLET_TYPE=Personal,CHARGING_DOMAIN=5,FFD=,FFN=,FDN=,CUG=,CURRENCY=EUR,SYNSTAMP=20
07041213581396;
```

Add Friends and Family number

Ensure your subscriber's product type is configured to have Friends and Family numbers. It is set to 0 by default:

Go to **Subscriber Management -> Product Type**. Edit the product type you are querying and select Friends and Family from the list presented on the left hand side. Change Maximum F&F numbers allowed to say, 5.

Check that F&F is activated for the subscriber you are adding F&F numbers for.

To add a number to the Friends & Family list, use CCSCD8=ADD

```
CCSCD8=ADD:MSISDN=44123457,FFNUM=01473222222,SYNSTAMP=2007041213581402;
```

If the number is added to the database successfully the response should be similar to this:

```
<CCSCD8=ADD:ACK,SYNSTAMP=2007041213581402;
```

Verify that new number has actually been added to your subscriber's Friends & Family list using the CCS screens and by querying the database. Did you have any problems adding the new number? You could try to delete the number now.

Integration with ECE

Overview

Introduction

This chapter explains how to configure Oracle Communications Convergent Charging Controller to integrate with Elastic Charging Engine (ECE).

In this chapter

This chapter contains the following topics.

Control Plan Configuration	67
About Convergent Charging Controller Balance-Type Configuration	69
About DCD AVP Configuration.....	75

Control Plan Configuration

When Convergent Charging Controller is integrated with ECE, Convergent Charging Controller forwards calls for external subscribers to ECE. To enable Convergent Charging Controller to process calls for external subscribers successfully, you add the following feature nodes to the beginning of each control plan that will be invoked by ECE subscribers:

- Add the Set Active Domain feature node after the Start feature node in the control plan. You use the Set Active Domain feature node to set the active domain to the ECE domain.
- Add two Set feature nodes after the Set Active Domain feature node. You use the Set feature nodes to populate the Service-Identifier and Rating Group values that are sent in request messages.

Configuring the Set Active Domain Feature Node

To configure a Set Active Domain feature node:

Step	Action
1	In the Control Plan Editor window, open the control plan you want to edit.
2	Add a Set Active Domain feature node to the control plan immediately after the Start feature node.
3	Open the configuration window for the Set Active Domain feature node.
4	In the Name field, select the name of the ECE domain; for example, select <code>ECE_Domain</code> . This will set the active domain to the ECE domain.
5	In the Management area, select the Wallet option. Ensure that all other Management options are deselected.
6	Click Save .
7	Save and close the control plan.

Configuring the ECE Service Identifier and Rating Group

You add two Set feature nodes to control plans to set the Diameter Service Identifier and Diameter Rating Group profile tags to the values that ECE will use to direct calls to the correct service.

You must configure values that match the corresponding values configured in ECE for the service required; for example, if ECE includes the following service configuration in the ECE Diameter Mediation table:

```
Service-Context-Id | Service-Identifier | Rating-Group | ProductType | EventType
Version | ValidFrom |
"32260@3gpp.org" | "1" | "10" | "TelcoGsmTelephony" | "EventSessionTelcoGsm" | 1.0 |
"2012-12-31T12:01:01" | ***** Account Level *****
```

you would configure Set feature nodes for the service "TelcoGsmTelephony" to set:

- The Diameter Service Identifier profile tag to 1
- The Diameter Rating Group profile tag to 10

To configure the ECE service identifier and rating group:

Step	Action
1	In the Control Plan Editor window, open the control plan you want to edit.
2	Add a Set feature node to the beginning of the control plan, immediately after the Set Active Domain feature node.
3	Open the configuration window for the Set feature node.
4	Set the Diameter Service Identifier profile tag to the ECE service identifier value by doing the following: <ol style="list-style-type: none"> In the Value field, enter the ECE service identifier value. From the Target Data Type list, select <code>Temporary Storage</code>. From the Target Location list, select <code>Temporary Storage</code>. From the Target Field list, select <code>Diameter Service Identifier</code>.
5	Click Save .
6	Add a second Set feature node immediately after the first Set feature node.
7	Open the configuration window for the second Set feature node.
8	Set the Diameter Rating Group profile tag to the ECE rating group value by doing the following: <ol style="list-style-type: none"> In the Value field, enter the ECE rating group value. From the Target Data Type list, select <code>Temporary Storage</code>. From the Target Location list, select <code>Temporary Storage</code>. From the Target Field list, select <code>Diameter Rating Group</code>.
9	Click Save .
10	Save and close the control plan.

About Variable Amount Recharge Feature Node Configuration

You use the Variable Amount Recharge feature node to send voucher recharge details to ECE, such as the balance to recharge and the recharge amount. When you configure the Variable Amount Recharge feature node, ignore the wallet-type fields that can be used to set the Convergent Charging Controller wallet type.

If you specify configuration in the wallet-type fields, Convergent Charging Controller includes a `setWallet` request in the recharge message sent to ECE. Because the `setWallet` request is not supported by Diameter, this will result in calls failing.

About CCS Capabilities

CCS capabilities enable calls sent to the same service key to be handled differently depending on the bearer capability in their IDP. For example, voice and video for same service key can have different control plans.

A capability definition includes the default control plan for the capability. You must set the default control plan that will be invoked for external subscribers for each CCS capability. You set the default control plan for a CCS capability in the Prepaid Charging, Service Management window in the Convergent Charging Controller UI. See the discussion of CCS capability configuration in *CCS User's Guide* for more information.

About Convergent Charging Controller Balance-Type Configuration

This section describes the updates required to Convergent Charging Controller balance-type configuration to enable Convergent Charging Controller to send balances to, and receive balances from ECE. This section assumes that the balance types that will be used are already configured in the Convergent Charging Controller UI.

See *CCS User's Guide* for information about configuring balance types in Convergent Charging Controller.

Enabling Balance Values to Pass Between Convergent Charging Controller and ECE

Perform the following updates to balance-type configurations in Convergent Charging Controller to enable balance values to pass between Convergent Charging Controller and ECE:

- Update the balance-type configuration in the `ccsMacroNodes` section of the `eserv.config` file. See *Balance-Type Configuration in eserv.config* (on page 69).
- Update the subscriber-domain-type configuration in the `eserv.config` file. See *Subscriber-Domain-Type Configuration in eserv.config* (on page 71).
- Update the DCD-balance-query configuration in the `eserv.config` file. See *Balance-Query Configuration in eserv.config* (on page 71).
- Configure balance-type mapping between Convergent Charging Controller and ECE. See *Configuring Balance-Type Mapping Between Convergent Charging Controller and ECE* (on page 71).
- Configure balance-type announcements. See *Configuring Balance-Type Announcements* (on page 72).
- Configure balance-type translations for balance notifications. See *Configuring Balance-Type Translations for Balance Notifications* (on page 73).
- Enable first-use policies for vouchers. See *Enabling First-Use Balance-Expiry Policies in Convergent Charging Controller* (on page 75).

Balance-Type Configuration in `eserv.config`

You use the following feature nodes in control plans to play balance announcements to subscribers:

- Account Status
- Balance Status
- Balance State Branch

To configure which balance types to check for a specified service provider before playing balance announcements, include the following configuration in the CCS, `ccsMacroNodes` section of the `eserv.config` file:

```
CCS = {
  ccsMacroNodes = {
    BSAnnBalanceTypes = [
      {
        acsCustomerId = customer_id
        balTypeIds = [ balance_ids ]
      }
    ]

    BSBCheckBalanceTypes = [
      {
        acsCustomerId = customer_id
        balTypeIds = [ balance_ids ]
      }
    ]
  }
}
```

where:

- `BSAnnBalanceTypes` defines the list of service providers and balance types for which announcements can be played by the Account Status and Balance Status feature nodes.
- `BSBCheckBalanceTypes` defines the list of service providers and balance types for which announcements can be played by the Balance State Branch feature node.
- `customer_id` is the ID in the ACS_CUSTOMER database table of the service provider. Specify the ID for the service provider you are using for the external subscribers.
- `balance_ids` is the ID in the CCS_BALANCE_TYPE database table of the balance type that will be checked for the service provider specified in `acsCustomerId`. To check multiple IDs, use a comma as a separator. For example: `balTypeIds = [15, 16]`

To specify configuration for multiple service providers, for each additional service provider configure the `acsCustomerId` and `balTypeIds` parameters; for example the following configuration is for two service providers:

```
CCS = {
  ccsMacroNodes = {
    BSAnnBalanceTypes = [
      {
        acsCustomerId = customer_id_1
        balTypeIds = [ balance_ids ]
      }
      {
        acsCustomerId = customer_id_2
        balTypeIds = [ balance_ids ]
      }
    ]

    BSBCheckBalanceTypes = [
      {
        acsCustomerId = customer_id_1
        balTypeIds = [ balance_ids ]
      }
      {
        acsCustomerId = customer_id_2
        balTypeIds = [ balance_ids ]
      }
    ]
  }
}
```

```

    ]
  }
}

```

Subscriber-Domain-Type Configuration in `eserv.config`

To enable the Balance State Branch feature node to work correctly without the need for an additional Set Active Domain feature node in the control plan, include the following configuration in the CCS, `ccsServiceLibrary` section of the `eserv.config` file on the SLC node:

```

CCS = {
  ccsServiceLibrary = {
    SubscriberDomainType = 1
  }
}

```

where the `SubscriberDomainType` parameter value is the ID of the VWS domain set in the `DOMAIN_TYPE_ID` field in the `CCS_DOMAIN` database table. The default value for the VWS domain ID is 1 (one).

Balance-Query Configuration in `eserv.config`

DCD supports `BALANCE_ENQUIRY` Diameter message requests. You must configure DCD to send `BALANCE_ENQUIRY` Diameter message requests using the `balance-check` method. The `balance-check` method triggers balance queries based on a `balance-check` message with a service identifier that is set to "Information".

Configure the `balance-check` method in DCD by including the following configuration in the `DomainTypes` section of the `eserv.config` file on the SLC node:

```

DomainTypes = [
  { balanceEnquiryMethod = "balanceCheck" }
]

```

See *DCD Technical Guide* for more information about DCD configuration.

Configuring Balance-Type Mapping Between Convergent Charging Controller and ECE

Convergent Charging Controller and ECE store balances in their systems with different balance types and currency units. To send and receive balances between each product, map Convergent Charging Controller balance types to their equivalent ECE balance IDs. For example, map the Convergent Charging Controller balance type for currency balances to its equivalent ECE balance ID, 840.

You map a Convergent Charging Controller balance type to an ECE balance ID by specifying:

- The Convergent Charging Controller balance type name
- The equivalent ECE balance ID
- The Diameter domain
- The conversion scale

The conversion scale is a number that converts balance values between Convergent Charging Controller and ECE. For example, if ECE stores 1 British pound as 1.0 and Convergent Charging Controller stores 1 British pound as 100 (1 British pound equals 100 pence), the conversion scale must be set to 100 to multiply the incoming ECE British pounds value to the Convergent Charging Controller pounds value, denominated in pence.

To configure a balance-type mapping between Convergent Charging Controller and ECE:

Step	Action
1	Log in to the SMS UI.
2	From the Services menu, select Prepaid Charging > Service Management . The Service Management screen is displayed.
3	From the Service Provider list, select the service provider you are using for external subscribers.
4	Click the Balance Type Mapping tab.
5	Click New . The New Balance Type Mapping dialog box is displayed.
6	From the Balance Type list, select name of the Convergent Charging Controller balance type.
7	In the Third-Party Resource field, enter the equivalent ECE balance ID.
8	In the Third-Party Resource Scale field, enter the conversion scale to apply between Convergent Charging Controller and ECE balances. For example, to convert Convergent Charging Controller dollar balances held in cents to ECE dollar balances held in dollars, set this field to 100. In this case, Convergent Charging Controller balances are divided by 100 before they are sent to ECE. That is, an Convergent Charging Controller balance of 500 cents is divided by 100 to convert it into an ECE balance of 5 dollars.
9	From the Domain Type list, select the Diameter domain.
10	Click Save .
11	Open the eserv.config file in a text editor.
12	In the DCD section, set the <code>conversionScale</code> parameter to 0: <pre>DIAMETER = { DomainTypes = [AVPs = [{ conversionScale = 0 }]] }</pre> This configures DCD to use the conversion scale specified in the Balance Type Mapping tab on appropriate balance-type AVPs.
13	Save and close the file.

See the discussion about service management in *CCS User's Guide* for more information.

Configuring Balance-Type Announcements

To configure which announcements to play to subscribers for balance expiries:

Note: This procedure assumes that ACS announcements are already configured. See the discussion of configuring announcements in *ACS User's Guide* for more information about configuring announcements in ACS.

Step	Action
1	In the SMS UI, open the Prepaid Charging, Wallet Management window.
2	From the Service Provider list, select the service provider you are using for external subscribers.

Step	Action
3	Click the Balance Type tab.
4	From the list of balance types on the tab, select the balance type for which you want to configure announcements.
5	Click Edit . The Edit Balance Type screen appears.
6	In the Edit Balance Type screen, select the Balance Type Announcements tab.
7	From the available announcement lists, select the announcements to play subscribers for balance expiries. For each type of announcement, do the following: <ol style="list-style-type: none"> From the Announcement Set list, select the announcement set that holds the announcement you want to play. From the Announcement list, select the announcement to play.
8	Currency-to-announcement mappings define, for cash balance types only, the announcements to play when the subscriber's balance is positive or negative and the currencies in which the announcements can be played. If this is a cash balance, add or edit currency mappings as required. See the discussion of balance-type-announcement configuration in <i>CCS User's Guide</i> for more information.
9	Click Save . The balance-type-announcement configuration is saved to the database.

Configuring Balance-Type Translations for Balance Notifications

You configure Convergent Charging Controller to send balance-type notifications in the subscriber's language and currency by configuring balance-type translations for the balance information contained in notifications.

To configure a balance-type translation for a balance notification:

Step	Action
1	In the SMS UI, open the Prepaid Charging, Wallet Management window.
2	From the Service Provider list, select the service provider you are using for external subscribers.
3	Select the Balance Type Translations tab.
4	If you want to: <ul style="list-style-type: none"> Add a balance-type translation, click New. The New Balance Type Translation dialog box appears. Edit a balance-type translation, select the balance-type translation on the tab and click Edit. The Edit Balance Type Translation dialog box appears.
5	Configure the balance-type translation by specifying values in the available fields. See <i>Balance Type Translations Fields</i> (on page 73) for information about the available fields.
6	Click Save .

Balance Type Translations Fields

This table describes the balance-type translation fields.

Field	Description
Language	The language the short message is being translated to. This field cannot be changed after the record is first saved. This list is populated by the Language tab on the ACS Tools screen. For more information about configuring languages, see <i>ACS User's Guide</i> .

Field	Description																							
Balance Type	<p>The balance type this translation will be for. This list is populated by the records configured in the Balance Types tab.</p> <p>This field cannot be changed after the record is first saved.</p> <p>Tip: You can create only one balance-type translation for each language and balance-type combination.</p>																							
Single Balance Currency Type	<p>If required, you can select a different single balance currency type to use for the balance type.</p> <p>Note: This field is available only if the Balance Type field is set to a balance type that has a unit of cash.</p>																							
Dual Balance Currency Type	<p>If required, you can select a different dual-balance currency type to use for the balance type.</p> <p>Note: This field is available only if the Balance Type field is set to a balance type that has a unit of cash.</p>																							
Translated Name	<p>The translated balance-type name to send to the subscriber in short messages. If nothing is entered in this field, this part of the message will not be sent.</p> <p>Tip: The maximum number of characters allowed is 20.</p>																							
Single Format for Balance	<p>The structure of the data to send to the subscriber in short messages for a single (or first) currency.</p> <ul style="list-style-type: none"> For balance types with a cash unit, the structure of the data to send to the subscriber in short messages when the balance is in one currency. The subscriber's actual details are inserted into the variables. The variables must include the following, in order: <code>%s %d %c %02d</code> Where: <table border="1"> <thead> <tr> <th>Variable</th> <th>Replaced by...</th> <th>Example</th> </tr> </thead> <tbody> <tr> <td>%s</td> <td>Currency Code</td> <td>AUD</td> </tr> <tr> <td>%d</td> <td>Main unit of the currency</td> <td>\$</td> </tr> <tr> <td>%c</td> <td>Separator</td> <td>.</td> </tr> <tr> <td>%02d</td> <td>Subunit of the currency</td> <td>c</td> </tr> </tbody> </table> For balance types with non-cash units (for example, time balances are in seconds), you may only include the %d variable in the text in the Single Format for Balance field. <table border="1"> <thead> <tr> <th>For balance type unit</th> <th>%d variable is replaced by</th> </tr> </thead> <tbody> <tr> <td>Time</td> <td>Time balance in seconds</td> </tr> <tr> <td>SMS</td> <td>Number of named events</td> </tr> <tr> <td>Bad PIN</td> <td>Number of bad PIN attempts during the last 24 hours.</td> </tr> </tbody> </table> 	Variable	Replaced by...	Example	%s	Currency Code	AUD	%d	Main unit of the currency	\$	%c	Separator	.	%02d	Subunit of the currency	c	For balance type unit	%d variable is replaced by	Time	Time balance in seconds	SMS	Number of named events	Bad PIN	Number of bad PIN attempts during the last 24 hours.
Variable	Replaced by...	Example																						
%s	Currency Code	AUD																						
%d	Main unit of the currency	\$																						
%c	Separator	.																						
%02d	Subunit of the currency	c																						
For balance type unit	%d variable is replaced by																							
Time	Time balance in seconds																							
SMS	Number of named events																							
Bad PIN	Number of bad PIN attempts during the last 24 hours.																							
Dual Format for Balance	<p>The structure of the data to send to the subscriber in short messages for the second currency.</p> <p>Note: This field is not available for non-cash balance types or balance types</p>																							

Field	Description
	that have only one currency.
Separator	The character to use to separate the different balances when put together in an SMS Notification. Example: If you enter a comma (,) and there are two balances, General Cash and Promotional Cash, the short message sent in response to a balance inquiry looks like this: General Cash balance \$20.00 , Promotional Cash balance \$10.00 .
Balance Expiry	The balance-expiry text. Warning: You must include '%d' in the text. This variable will be converted to the number of days remaining until the balance expires.
No Balance Expiry	The text to output for balances that have no expiry date.

Enabling First-Use Balance-Expiry Policies in Convergent Charging Controller

A first-use balance is a balance for a subscriber in which the balance-expiry date is offset from the date and time that the balance is first used. Convergent Charging Controller supports the following first-use balance-expiry policy options for voucher types:

- First Use With Offset. The expiry date is based on the expiry offset value specified in the voucher-type configuration.
- First Use – Account Cycle. The expiry date is based on the ECE Account Cycle value.
- First Use – Bill Cycle. The expiry date is based on the ECE Billing Cycle value.

For each of these options, the balance start date and time is set to the date and time that the balance is first used. DCD passes the first-use values to ECE in the ORA-First-Usage-Validity AVP.

You specify the first-use balance-expiry policy for a voucher type in the multi-balance configuration in the New Voucher Type and Edit Voucher Type windows in the Convergent Charging Controller UI.

First-use expiry policy options are disabled in the Convergent Charging Controller UI by default. To enable first-use expiry policy options, you set the `jnlp.ECEExtensions` Java application property to true in the `sms.jnlp` file:

```
<property name="jnlp.ECEExtensions" value="true" />
```

About DCD AVP Configuration

This section describes the changes to make to DCD AVP configuration to enable Convergent Charging Controller to integrate with ECE. You configure DCD AVPs in the DCD, DomainTypes, and AVPs section of the `eserv.config` file on SLC nodes. See the discussion about AVP configuration in *DCD Technical Guide* for more information.

Configuring DCD AVPs to Integrate Convergent Charging Controller with ECE

Perform the following updates to DCD AVP configuration:

- Configure sign inversion for AVPs of type Integer32 or Integer64. See *About Sign Inversion* (on page 76).
- Configure DCD to exclude ORA-Validity-End-Relative AVPs with the value 0 (zero). See *Excluding AVPs with Zero Values in Message Requests* (on page 76).

- Configure Currency-Code AVPs to set the system and user currencies that will be used for playing announcements. See *Currency Code Configuration for Playing Announcements* (on page 77).
- Configure mapping between Convergent Charging Controller voucher expiry periods and ECE expiry periods. See *Mapping Convergent Charging Controller Voucher-Expiry Periods to ECE Values* (on page 77).
- Configure ORA-Account-Topup AVPs to top up multiple balances. See *Voucher Top-Up Configuration for Multiple Balance Types* (on page 78).
- Configure ORA-Balance AVPs to handle balance queries that return multiple balances in request messages. See *Balance Query Response Configuration for Multiple Balances* (on page 79).
- Configure AVPs to prevent balance queries from returning invalid values. See *Preventing Balance Queries from Returning Invalid Values* (on page 79).
- Configure ORA-First-Usage-Validity AVPs. See *Configuring AVPs to Support First Use* (on page 79).
- Configure the ORA-Extend-Bucket-Validity AVP to send the correct new bucket information to ECE. See *New Bucket AVP Configuration* (on page 81).

About Sign Inversion

For pre-paid services, Convergent Charging Controller and ECE store balance values from different perspectives; positive balance values in Convergent Charging Controller are stored as negative balance values in ECE and negative balance values in Convergent Charging Controller are stored as positive balance values in ECE.

To configure Convergent Charging Controller to convert positive integer values to negative values (and vice versa) for both inbound and outbound values, you set the `signInversion` parameter to **true** in the DCD AVP configuration in the `eserv.config` file.

When `signInversion` is set to **true** for an AVP of type Integer32 or Integer64:

- An outbound positive DCD concept value is converted to a negative value in the AVP.
- An outbound negative DCD concept value is converted to a positive value in the AVP.
- An inbound positive AVP value is converted to a negative DCD concept value.
- An inbound negative AVP value is converted to a positive DCD concept value.

For example, you configure sign inversion in the Value-Digits AVP as follows:

```
{
  name = "Value-Digits"
  avpCode = 12003
  ccsConcept = "voucherInfoValue"
  type = "Integer32"
  signInversion = true
  conversionScale = 0
}
```

Excluding AVPs with Zero Values in Message Requests

DCD can send the ORA-Validity-End-Relative AVP in outgoing message requests to ECE for vouchers with multiple balance entries. If a balance-expiry-period value is 0 (zero) — for example, if the expiry value has not been changed from the default value — the message request sent to ECE will fail.

To exclude ORA-Validity-End-Relative AVPs with the value 0 in message requests, set the `excludeWhenIn` parameter to 0 in the DCD AVP configuration:

```
{
  avpCode = 218
```

```

name = "ORA-Validity-Offset-End-Relative"
ccsConcept = "voucherInfoBalanceExpiryExtension"
type = "Unsigned32"
excludeWhenIn = "0"
}

```

where the `excludeWhenIn` parameter specifies to exclude the ORA-Validity-Offset-End-Relative AVP from the DCD outgoing message when the value for the specified CCS concept is 0.

Currency Code Configuration for Playing Announcements

Convergent Charging Controller feature nodes that play announcements, such as the Account Status feature node, derive the announcement to play using the system and user currency values stored in the `walletInfoSystemCurrency` and `walletInfoUserCurrency` CCS concepts. Because ECE does not return the currency code in CCA response messages, values for these CCS concepts are not populated by default and therefore the announcements cannot be played.

To enable Convergent Charging Controller feature nodes to play announcements following a CCA response message, you set the currency code for the system and user currencies to a specific value by adding the following AVP configuration for each type of CCA response message:

- 1 Add the Currency-Code AVP to the ORA-Balance-Element AVP for the CCA response message.
- 2 Configure the Currency-Code AVP to set the values for the `walletInfoSystemCurrency` and `walletInfoUserCurrency` CCS concepts to a specific currency.

The following example configuration shows the configuration for the ORA-Balance-Element AVP for balance top-ups. The Currency-Code-Topup AVP has been added to the list of mandatory contents, and its value has been set to 1 (one) in the Currency-Code-Topup AVP. This sets the system and user currency for balance top-ups to euros.

```

{
  avpCode = 243
  name = "ORA-Balance-Element"
  type = "Grouped"
  mandatoryContents = [
    "ORA-Balance-Element-Id"
    # "ORA-Balance-Item" # Not currently supported in Convergent
    Charging Controller ccsConcepts
    "Unit-Value"
    "Currency-Code-Topup"
  ]
}
{
  avpCode = 425
  name = "Currency-Code-Topup"
  ccsConcept = "walletInfoUserCurrency,walletInfoSystemCurrency"
  type = "Unsigned32"
  value = "1" # set User & System Currency to allow announcements to be
  played for topups
}

```

Mapping Convergent Charging Controller Voucher-Expiry Periods to ECE Values

Convergent Charging Controller and ECE use different values for voucher-expiry-period units. You configure how to map Convergent Charging Controller expiry units to ECE expiry units in ORA-Validity-Unit AVPs:

```

{
  avpCode = 219
  name = "ORA-Validity-Unit"
}

```

```

    ccsConcept = "voucherConcept"
    type = "Enumerated"
    conversion = [
        {
            esg = CCC_unit
            vendor = ECE_unit
        }
    ]
}

```

where:

- *voucherConcept* is the CCS concept for the voucher expiry data that will be mapped, such as the *voucherInfoBalanceExpiryExtensionType* or the *voucherInfoBalanceValidityType*
- *CCC_unit* is specified in the *esg* parameter and defines the Convergent Charging Controller expiry unit type to map; for example, 1 for months, 2 for hours
- *ECE_unit* is specified in the *vendor* parameter and defines the corresponding ECE expiry unit type; for example, 4 for months, 2 for hours

Specify a combination of the *esg* and *vendor* parameters for each expiry unit type you want to map. For example, the following ORA-Validity-Unit-End-Relative AVP configuration maps the expiry units used in Convergent Charging Controller for months and hours to the values used in ECE for months and hours:

```

{
    avpCode = 219
    name = "ORA-Validity-Unit-End-Relative"
    ccsConcept = "voucherInfoBalanceExpiryExtensionType"
    type = "Enumerated"
    conversion = [
        {
            esg = 1          # CCC Expiry Unit Months
            vendor = 4      # ECE Expiry Unit Months
        }
        {
            esg = 0          # CCC Expiry Unit Hours
            vendor = 2      # ECE Expiry Unit Hours
        }
    ]
}

```

Voucher Top-Up Configuration for Multiple Balance Types

You use the ORA-Account-Topup AVP to top up the balances for a voucher. If you are using voucher types for which multiple balance types have been configured, you can configure the ORA-Account-Topup AVP to top up all the balances at the same time.

To configure the ORA-Account-Topup AVP to apply balance top-ups to multiple balances:

- 1 Add the ORA-Balance AVP to the mandatory contents.
- 2 For each additional balance type, add an ORA-Balance AVP to the optional contents.

For example, the following ORA-Account-Topup AVP shows the configuration required to top up three different balances:

```

{
    avpCode = 206
    name = "ORA-Account-Topup"
    type = "Grouped"
    mandatoryContents = [
        "ORA-Recharge-Reference"
        "ORA-Balance"
    ]
}

```

```

    ]
    optionalContents = [
        "ORA-Balance"
        "ORA-Balance"
    ]
}

```

If you do not add the extra optional components, only the first balance is sent in the request message.

Balance Query Response Configuration for Multiple Balances

The request message for balance queries can return multiple balances. To enable DCD to process additional balances, you set the `repeating` parameter to `true` in the ORA-Balance AVP:

```

{
    avpCode = 208
    name = "ORA-Balance"
    type = "Grouped"
    repeating = true
    mandatoryContents = [
        "ORA-Balance-Element-Id-Topup"
        "Unit-Value-Topup"
        "Service-Identifier"
        "Rating-Group"
    ]
}

```

Preventing Balance Queries from Returning Invalid Values

To enable the balance values returned in balance-query responses to be processed successfully, remove the Exponent AVP from the ORA-Credit-Floor and ORA-Credit-Ceiling AVPs.

If you include the Exponent AVP in ORA-Credit-Floor and ORA-Credit Ceiling AVPs, Diameter processing returns invalid balance values in balance-query response messages; for example, by creating extra balance types with the ID 0.

Configuring AVPs to Support First Use

You can configure voucher types to use the following first-use expiry policies:

- **First Use With Offset.** The expiry date is based on the expiry offset value configured for the voucher type that is stored in the `voucherInfoBalanceExpiryExtensionType` CCS concept
- **First Use – Account Cycle.** The expiry date is based on the ECE Account Cycle value that is stored in the `voucherInfoBalanceExpiryExtensionPolicy` CCS concept
- **First Use – Bill Cycle.** The expiry date is based on the ECE Billing Cycle value that is stored in the `voucherInfoBalanceExpiryExtensionPolicy` CCS concept

See *Enabling First-Use Balance-Expiry Policies in Convergent Charging Controller* (on page 75) for more information about enabling first-use expiry policies for a voucher type.

To extract the correct first-use values for a voucher and pass them on to ECE, configure the following AVPs:

```

{
    name = "ORA-First-Usage-Validity"
    avpCode = 217
    type = "Grouped"
    excludeWhenEmpty = true
    mandatoryContents = [

```

Chapter 8

```
]
optionalContents = [
    "ORA-Validity-First-Use-Cycle"
    "ORA-Validity-First-Use-With-Offset"
]
}

{
    ## Intentionally blank avpCode
    name = "ORA-Validity-First-Use-With-Offset"
    mandatoryContents = [
        "ORA-Validity-Offset-First-Use"
        "ORA-Validity-Unit-First-Use"
    ]
}

{
    avpCode = 218
    name = "ORA-Validity-Offset-First-Use"
    ccsConcept = "voucherInfoBalanceFirstUse"
    type = "Unsigned32"
    excludeWhenIn = "0"
}

{
    avpCode = 219
    name = "ORA-Validity-Unit-First-Use"
    ccsConcept = "voucherInfoBalanceExpiryExtensionType"
    type = "Enumerated"
}

{
    ## Intentionally blank avpCode
    name = "ORA-Validity-First-Use-Cycle"
    mandatoryContents = [
        "ORA-Validity-Type-First-Use-Cycle"
    ]
}

{
    avpCode = 219
    name = "ORA-Validity-Type-First-Use-Cycle"
    ccsConcept = "voucherInfoBalanceExpiryExtensionPolicy"
    type = "Enumerated"
    # 6 - firstAccountCycle
    # 7 - firstBillCycle
    includeWhenIn = "6,7"
    conversion = [
        {
            esg = 6      # CCC Expiry Policy - First Use Account Cycle
            vendor = 5  # ECE - First Use Account Cycle
        }
        {
            esg = 7      # CCC Expiry Policy - First Use Bill Cycle
            vendor = 6  # ECE - First Use Bill Cycle
        }
    ]
}
}
```

New Bucket AVP Configuration

The concept of when a new bucket is created is reversed between Convergent Charging Controller and ECE. In Convergent Charging Controller, you select whether to create new buckets in the Edit Multi-balance screen for a voucher type. If you selected to create new buckets, Convergent Charging Controller sets the voucherInfoNewBucket CCS concept value to 1, otherwise Convergent Charging Controller sets the value to 0.

DCD sends the voucherInfoNewBucket value to ECE in ORA-Extend-Bucket-Validity AVPs. Because ECE interprets the value 0 as "create new bucket" and the value 1 as "use existing bucket", you must configure to change the value sent in the AVP to the reversed value:

```
{
  avpCode = 228
  name = "ORA-Extend-Bucket-Validity"
  ccsConcept = "voucherInfoNewBucket"
  type = "Enumerated"
  conversion = [
    {
      esg = 0
      vendor = 1
    }
    {
      esg = 1
      vendor = 0
    }
  ]
}
```

where:

- The `esg` parameter defines the Convergent Charging Controller value; 0 means use existing bucket, 1 means create new bucket
- The `vendor` parameter defines the ECE value; 1 means use existing bucket, 0 means create new bucket

Sample DCD Configuration File

The `eserv.config.dcd.ece.example` file contains an example DCD configuration for integrating Convergent Charging Controller with ECE. It includes the following sections of the `eserv.config` file:

- DCD
- DomainTypes
- Domains
- AVPs

The example configuration file is located in the following directory:

```
/IN/service_packages/DCD/etc
```

Use the `eserv.config.dcd.ece.example` file for reference when you update DCD configuration in the `eserv.config` file on SLC nodes.

Glossary of Terms

AAA

Authentication, Authorization, and Accounting. Specified in Diameter RFC 3588.

ACS

Advanced Control Services configuration platform.

ANI

Automatic Number Identification - Term used in the USA by long-distance carriers for CLI.

API

Application Programming Interface

AVP

Attribute Value Pair, used in Diameter to represent properties of a particular request or answer.

BCSM

Basic Call State Model - describes the basic processing steps that must be performed by a switch in order to establish and tear down a call.

C7

See SS7.

CAMEL

Customized Applications for Mobile network Enhanced Logic

This is a 3GPP (Third Generation Partnership Project) initiative to extend traditional IN services found in fixed networks into mobile networks. The architecture is similar to that of traditional IN, in that the control functions and switching functions are remote. Unlike the fixed IN environment, in mobile networks the subscriber may roam into another PLMN (Public Land Mobile Network), consequently the controlling function must interact with a switching function in a foreign network. CAMEL specifies the agreed information flows that may be passed between these networks.

CAP

CAMEL Application Part

CC

Country Code. Prefix identifying the country for a numeric international address.

CCA

Credit-Control-Answer, used in Diameter by the credit-control server to acknowledge a Credit-Control-Request (CCR) from the credit-control client.

CCR

Credit-Control-Request, used in Diameter by the credit-control client to request credit authorization from the credit-control server.

CCS

- 1) Charging Control Services component.
- 2) Common Channel Signalling. A signalling system used in telephone networks that separates signalling information from user data.

CLI

Calling Line Identification - the telephone number of the caller. Also referred to as ANI.

Connection

Transport level link between two peers, providing for multiple sessions.

Convergent

Also "convergent billing". Describes the scenario where post-paid and pre-paid calls are handed by the same service platform and the same billing system. Under strict converged billing, post-paid subscribers are essentially treated as "limited credit pre-paid".

CPE

Control Plan Editor (previously Call Plan Editor) - software used to define the logic and data associated with a call -for example, "if the subscriber calls 0800 *nnnnnn* from a phone at location *xxx* then put the call through to *bb bbb bbbb*".

CS1

ETSI INAP Capability Set 1. An ITU standard.

Diameter

A feature rich AAA protocol. Utilises SCTP and TCP transports.

DP

Detection Point

DTMF

Dual Tone Multi-Frequency - system used by touch tone telephones where one high and one low frequency, or tone, is assigned to each touch tone button on the phone.

ETSI

European Telecommunications Standards Institute

FCI

Furnish Charging Information. An INAP operation sent from ACS to the SSP to control the contents of EDRs produced by the SSP.

FDA

First Delivery Attempt - the delivery of a short message directly to the SME rather than relaying it through the MC.

GPRS

General Packet Radio Service - employed to connect mobile cellular users to PDN (Public Data Network- for example the Internet).

GSM

Global System for Mobile communication.

It is a second generation cellular telecommunication system. Unlike first generation systems, GSM is digital and thus introduced greater enhancements such as security, capacity, quality and the ability to support integrated services.

GT

Global Title.

The GT may be defined in any of the following formats:

- Type 1: String in the form "1,<noa>,<BCD address digits>"
- Type 2: String in the form "2,<trans type>,<BCD address digits>"
- Type 3: String in the form "3,<trans type>,<num plan>,<BCD address digits>"
- Type 4: String in the form "4,<trans type>,<num plan>,<noa>,<BCD address digits>"

The contents of the Global Title are defined in the Q713 specification, please refer to section 3.4.2.3 for further details on defining Global Title.

GUI

Graphical User Interface

HLR

The Home Location Register is a database within the HPLMN (Home Public Land Mobile Network). It provides routing information for MT calls and SMS. It is also responsible for the maintenance of user subscription information. This is distributed to the relevant VLR, or SGSN (Serving GPRS Support Node) through the attach process and mobility management procedures such as Location Area and Routing Area updates.

HPLMN

Home PLMN

IDP

INAP message: Initial DP (Initial Detection Point)

IMSI

International Mobile Subscriber Identifier. A unique identifier allocated to each mobile subscriber in a GSM and UMTS network. It consists of a MCC (Mobile Country Code), a MNC (Mobile Network Code) and a MSIN (Mobile Station Identification Number).

The IMSI is returned by the HLR query (SRI-SM) when doing FDA. This tells the MSC exactly who the subscriber is that the message is to be sent to.

IN

Intelligent Network

INAP

Intelligent Network Application Part - a protocol offering real time communication between IN elements.

Initial DP

Initial Detection Point - INAP Operation. This is the operation that is sent when the switch reaches a trigger detection point.

IP

1) Internet Protocol

2) Intelligent Peripheral - This is a node in an Intelligent Network containing a Specialized Resource Function (SRF).

IP address

Internet Protocol Address - network address of a card on a computer.

ISDN

Integrated Services Digital Network - set of protocols for connecting ISDN stations.

ITU

International Telecommunication Union

IVR

Interactive Voice Response - systems that provide information in the form of recorded messages over telephone lines in response to user input in the form of spoken words or, more commonly, DTMF signalling.

MAP

Mobile Application Part - a protocol which enables real time communication between nodes in a mobile cellular network. A typical usage of the protocol would be for the transfer of location information from the VLR to the HLR.

MC

Message Centre. Also known as SMSC.

MCC

Mobile Country Code. In the location information context, this is padded to three digits with leading zeros. Refer to ITU E.212 ("Land Mobile Numbering Plan") documentation for a list of codes.

MNC

Mobile Network Code. The part of an international address following the mobile country code (MCC), or at the start of a national format address. This specifies the mobile network code, that is, the operator owning the address. In the location information context, this is padded to two digits with a leading zero. Refer to ITU E.212 ("Land Mobile Numbering Plan") documentation for a list of codes.

MO

Mobile Originated

MS

Mobile Station

MSC

Mobile Switching Centre. Also known as a switch.

MSIN

Mobile Station Identification Number.

MSISDN

Mobile Station ISDN number. Uniquely defines the mobile station as an ISDN terminal. It consists of three parts; the country code (CC), the national destination code (NDC) and the subscriber number (SN).

MT

Mobile Terminated

NOA

Nature Of Address - a classification to determine in what realm (Local, National or International) a given phone number resides, for the purposes of routing and billing.

PC

Point Code. The Point Code is the address of a switching point.

PI

Provisioning Interface - used for bulk database updates/configuration instead of GUI based configuration.

PIN

Personal Identification Number

PL/SQL

Oracle's Procedural Language for stored procedures and packages.

PLMN

Public Land Mobile Network

SCCP

Signalling Connection Control Part (part of the SS7 protocol stack).

SCI

Send Charging Information. An INAP operation sent from ACS to the SSP to control real time charging by the SSP.

SCTP

Stream Control Transmission Protocol. A transport-layer protocol analogous to the TCP or User Datagram Protocol (UDP). SCTP provides some similar services as TCP (reliable, in-sequence transport of messages with congestion control) but adds high availability.

Service Provider

See Telco.

SGSN

Serving GPRS Support Node

SIM

Usually referred to as a SIM card, the Subscriber Identity Module is the user subscription to the mobile network. The SIM contains relevant information that enables access onto the subscribed operator's network.

SK

Service Key

SLC

Service Logic Controller (formerly UAS).

SLEE

Service Logic Execution Environment

SME

Short Message Entity - This is an entity which may send or receive short messages. It may be located in a fixed network, a mobile, or an SMSC.

SMS

Depending on context, can be:

- Service Management System hardware platform
- Short Message Service
- Service Management System platform

- Convergent Charging Controller Service Management System application

SN

Service Number

SQL

Structured Query Language is a database query language.

SRF

Specialized Resource Function – This is a node on an IN which can connect to both the SSP and the SLC and delivers additional special resources into the call, mostly related to voice data, for example play voice announcements or collect DTMF tones from the user. Can be present on an SSP or an Intelligent Peripheral (IP).

SRI

Send Routing Information - This process is used on a GSM network to interrogate the HLR for subscriber routing information.

SS7

A Common Channel Signalling system is used in many modern telecoms networks that provides a suite of protocols which enables circuit and non-circuit related information to be routed about and between networks. The main protocols include MTP, SCCP and ISUP.

SSF

Sub Service Field.

SSP

Service Switching Point

Switching Point

Anything that can send and receive C7 messages.

System Administrator

The person(s) responsible for the overall set-up and maintenance of the IN.

TCAP

Transaction Capabilities Application Part – layer in protocol stack, message protocol.

TCP

Transmission Control Protocol. This is a reliable octet streaming protocol used by the majority of applications on the Internet. It provides a connection-oriented, full-duplex, point to point service between hosts.

TDP

Trigger Detection Point.

Telco

Telecommunications Provider. This is the company that provides the telephone service to customers.

Telecommunications Provider

See Telco.

Termination Number

The final number that a call terminates to. Can be set in control plan nodes such as Attempt Termination and Unconditional Termination for re-routing numbers such as Toll Free or Follow Me numbers.

VLR

Visitor Location Register - contains all subscriber data required for call handling and mobility management for mobile subscribers currently located in the area controlled by the VLR.

VWS

Oracle Voucher and Wallet Server (formerly UBE).

Index

A

- AAA • 83
- About CCS Capabilities • 69
- About control plans • 6
- About Convergent Charging Controller Balance-Type Configuration • 69
- About DCD AVP Configuration • 75
- About product types • 25
- About service providers • 9
- About Sign Inversion • 75, 76
- About This Document • v
- About Variable Amount Recharge Feature Node Configuration • 68
- Accessing SMS • 1
- ACS • 83
- ACS commands • 64
- ACS Configuration • 15
- ACS Query CLI (Calling Line Identifier) • 64
- Add Friends and Family number • 65
- Adding a Service • 45
- Adding the SMS user • 3, 10
- Allocating Additional Feature Nodes • 7
- Allocating CCS permissions • 9
- Analyze a basic script • 55
- ANI • 83
- Announcement set • 18, 25
- API • 83
- Assigning Services to user • 4, 10
- Audience • v
- AVP • 83

B

- Balance Query Response Configuration for Multiple Balances • 76, 79
- Balance type cascade • 33, 35
- Balance Type Translations Fields • 73
- Balance-Query Configuration in eserv.config • 69, 71
- Balance-Type Configuration in eserv.config • 69
- Basic SLPIT • 53
- Basic SLPIT script • 54
- BCSM • 83
- Block a subscriber • 29

C

- C7 • 83
- CAMEL • 83
- CAP • 83
- CC • 83
- CCA • 83
- CCR • 84
- CCS • 84
- CCS Capability • 49
- CCS commands • 64

- Charge period • 33, 36
- CLI • 84
- CLI-DN • 33, 39
- Component diagram • 59
- Components • 31
- Configuring AVPs to Support First Use • 76, 79
- Configuring Balance-Type Announcements • 69, 72
- Configuring Balance-Type Mapping Between Convergent Charging Controller and ECE • 69, 71
- Configuring Balance-Type Translations for Balance Notifications • 69, 73
- Configuring DCD AVPs to Integrate Convergent Charging Controller with ECE • 75
- Configuring the ECE Service Identifier and Rating Group • 68
- Configuring the Set Active Domain Feature Node • 67
- Configuring user access to PI screens • 60, 61
- Configuring User and PC Connection to PI • 61
- Connection • 84
- Control Plan Configuration • 67
- Convergent • 84
- Copyright • ii
- CPE • 84
- Create / Allocate data sets to your Service Provider • 14
- Create a Control Plan • 6, 25, 45
- Creating a Basic Control Plan • 6
- Creating a capability • 25, 45, 50
- Creating a subscriber account • 28, 46
- Creating a Tariff • 25, 33
- Creating product types • 25
- Creating service provider • 10
- Creating tariff plan • 32
- Credit type • 27
- CS1 • 84
- CSAdd CLI • 64
- Currency Code Configuration for Playing Announcements • 76, 77

D

- Description of the script acs_basic.slp • 56
- Diameter • 84
- Discount period • 33, 38
- Discount set • 33, 37
- Document Conventions • vi
- DP • 84
- DTMF • 84

E

- Enabling Balance Values to Pass Between Convergent Charging Controller and ECE • 69
- Enabling First-Use Balance-Expiry Policies in Convergent Charging Controller • 69, 75, 79

ETSI • 84
Excluding AVPs with Zero Values in Message Requests • 75, 76

F

FCI • 84
FDA • 85
Feature Node set • 20

G

Geography set • 15, 33
GPRS • 85
GSM • 85
GT • 85
GUI • 85

H

HLR • 85
Holiday set • 16, 33
Holiday tariff • 33, 41
HPLMN • 85

I

IDP • 85
IDP fields • 46
IMSI • 85
IN • 86
INAP • 86
Initial DP • 86
Integration with ECE • 67
Introduction • 15, 22, 27, 31, 33, 45, 46, 53, 58
Introduction to Convergent Charging Controller Configuration • 1
IP • 86
IP address • 86
ISDN • 86
ITU • 86
IVR • 86

L

Logging on to SMS • 1, 2

M

MAP • 86
Mapping Convergent Charging Controller Voucher-Expiry Periods to ECE Values • 76, 77
MC • 86
MCC • 86
MFile • 33, 42
MNC • 87
MO • 87
MS • 87
MSC • 87
MSIN • 87
MSISDN • 87

MT • 87

N

New Bucket AVP Configuration • 76, 81
NOA • 87

O

Overview • 1, 9, 25, 27, 31, 45, 53, 67

P

PC • 87
PI • 87
PI ACS commands • 64
PIN • 87
PL/SQL • 87
PLMN • 88
Prerequisites • v
Preventing Balance Queries from Returning Invalid Values • 76, 79
Process • 45
Process descriptions • 59
Product Type • 25, 45
Product Types • 25
Provisioning Interface • 58

Q

Query Subscriber • 64

R

Rate table • 33, 34
Rating • 31
Rating and Tariffs • 31, 45
Related Documents • v

S

Sample DCD Configuration File • 81
SCCP • 88
SCI • 88
Scope • v
SCTP • 88
Self managed customer • 12
Service • 45, 48
Service Creation • 45
Service Entry • 45, 48
Service Key • 45, 48
Service Management System • 1
Service Provider • 9, 88
Service Provider Creation • 9, 45
Service Provider Limits • 22
Setting limits • 22
SGSN • 88
SIM • 88
SK • 88
SLC • 88
SLEE • 88
SLPIT script for UATB node • 57

- SME • 88
- SMS • 88
- SN • 89
- SQL • 89
- SRF • 89
- SRI • 89
- SS7 • 89
- SSF • 89
- SSP • 89
- Subscriber Creation • 27
- Subscriber experience of making a call • 28
- Subscriber-Domain-Type Configuration in eserv.config • 69, 71
- Subscribers • 27
- Subscribers and MSISDNs • 27
- Switching Point • 89
- System Administrator • 89

T

- Tariff configuration • 32
- Tariff Creation • 31
- Tariff plan • 33
- Tariff plan selector • 33, 35
- Tariff plans • 32
- TCAP • 89
- TCP • 89
- TDP • 89
- Telco • 90
- Telecommunications Provider • 90
- Termination Number • 90
- Testing your User and PC connection • 62
- Tools • 53
- Triggering on Service Key • 46
- Typographical Conventions • vi

U

- Unblock a subscriber • 29

V

- Viewing existing subscribers • 28
- VLR • 90
- Voucher Top-Up Configuration for Multiple Balance Types • 76, 78
- VWS • 90

W

- Wallet • 29
- Weekly tariff • 33, 40