Oracle® Communications
Network Charging and Control
Data Access Pack Alarms Guide
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Contents

Alarm Topic Description

Alarm Generation

Alarms on each configured node are written to the syslog and are then captured by the smsAlarmDaemon for entry in the SMF database.

For management of these alarms, see *Service Management System Technical Guide*.

Severity Levels

This table describes the alarm severity levels.

Level	Abbreviation	Description
Critical	C	These alarms are raised when the application has encountered an error indicating that the system is unable to function.
Error	E	These alarms indicate the application has encountered a serious problem completing a necessary task and could not complete the task.
Warning	W	Warnings are raised to indicate the application encountered a problem completing a non-mission critical task.
Notice	N	Notices are raised to indicate that the application has completed a task successfully.

Alarm Format

Alarms usually follow this format:

```
Mon DD 24:MM:SS hostname process name: [ID alarmID user.severity] process(PID)
SEVERITY: Alarm text with possible variables
```
Where:

Variable	Description
Mon DD	Month and date the alarm was logged.
24:MM:SS	Time the alarm was logged in 24 hour format.
hostname	Name of the machine on which the alarm was generated.
process name	Name of the process which logged the alarm.
alarmID	ID number of the alarm.
severity	Alarm severity.
process	Name of the process which logged the alarm.
PID	Process ID of the process which logged the alarm.
SEVERITY	Alarm severity.
Alarm text	Alarm text. This may include variables such as node number.
	Note: In some cases, the entire alarm text is generated from variables.

Note: Some alarms from some subsystems may have a different format.

Example: This text shows an smsMaster alarm about pending update queues.

```
Mar 30 13:34:54 prodsmp1 smsMaster: [ID 953149 user.warning] smsMaster(17833)
WARNING: Pending queue now above 15 (Worst Node 317)
```

Alarm Text and Variables

The %d and %s symbols represent variables within the alarm text. These values are generated by the subsystem and added to the message when the alarm is raised.

Usually the %d is a number and the %s is text in the context of the message to complete the alarm message. Occasionally other % symbols are also used (for example, %u) for different variables.

Further Information

For more information about:

- The SMS Alarms subsystem, see *Service Management System Technical Guide*
- Creating and maintaining the SMS Alarm Relay rule set, see *Service Management System User's Guide*

Data Access Pack Alarms

Alarm	Severity	Text	Cause	Resolution	Service
710001	NOTICE	DEF123dapIF(%d) NOTICE: Start of dapIF instance	DAP Interface was started	Normal operation. No action needed.	DAP
710002	NOTICE	DEF123dapIF(%d) NOTICE: Startup Successful	DAP Interface was started successfully	Normal operation. No action needed.	DAP
710003	ERROR	DEF123dapIF(%d) ERROR: cannot send request to ASP %s %d. write() failed	Error on connection.	Check network status, and remote peer.	DAP
710004	ERROR	DEF123dapIF(%d) ERROR: cannot establish SSL connection with handshake	SSL negotiation error.	Check network, SSL certificates, and peer configuration.	DAP
710005	ERROR	DEF123dapIF(%d) ERROR: Server Authentication failed for ASP %s %d	Authentication failed.	Check validity of certificate.	DAP
710006	ERROR	DEF123dapIF(%d) ERROR: received correlated DAP request without configured listen port.	Template not suitable for given configuration.	Correct template, or specify listen port.	DAP
710020	WARNING	DEF123dapIF(%d) WARNING: Received SLEE event of unknown type.	SLEE execution error.	Check SLEE Configuration.	DAP
710021	ERROR	DEF123dapIF(%d) ERROR: Internal error: tried to remove dialogue that is not in the map.	Internal error.	Refer to application expert.	DAP
710022	ERROR	DEF123dapIF(%d) ERROR: Internal error: tried to add a dialogue that is already in the map.	Internal error.	Refer to application expert.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
710023	ERROR	DEF123dapIF(%d) ERROR: Received (%d) response pairs in ASP response, maximum of (%d) can be sent in DAP response, truncating to (%d) response pairs.	DAP template definition error.	Check DAP template definition used in call plan.	DAP
710024	ERROR	DEF123dapIF(%d) ERROR: failed to send SLEE event:%z	SLEE execution error.	Check SLEE Configuration.	DAP
710025	ERROR	DEF123dapIF(%d) ERROR: Received unexpected message ID in response (%d), was expecting message ID (%d). Not sending DAP response.	Internal error.	Check DAP template definition used in call plan or remote ASP is at fault.	DAP
710030	CRITICAL	DEF123dapIF(%d) CRITICAL: %z this process is now aborting to produce a core file for analysis	Internal error.	Refer core file to application expert. Restart dapIF process.	DAP
710031	ERROR	DEF123dapIF(%d) ERROR: Error reading configuration file: %z	Configuration error.	Properly define configuration file and restart dapIF process.	DAP
710032	ERROR	DEF123dapIF(%d) ERROR: Found configured poll interval of %z , defaulting to 1.000000 (seconds).	Configured poll interval is defined as 0.	Define configured poll interval and restart dapIF process.	DAP
710033	ERROR	DEF123dapIF(%d) ERROR: select() failed with error %z	Internal error.	Should continue to process calls.	DAP
710040	CRITICAL	DEF123dapIF(%d) CRITICAL: Could not open pending queue, reason:%z	Internal error.	Check permissions of files used by filewriter.	DAP
710041	CRITICAL	DEF123dapIF(%d) CRITICAL: Failed to create pending queue, reason:%z	Internal error.	Check permissions of files used by filewriter.	DAP
710042	ERROR	DEF123dapIF(%d) ERROR: Failed to record pending file entry. Reason:%z	Internal error.	Check permissions of files used by filewriter. Check available disk space.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
710043	ERROR	DEF123dapIF(%d) ERROR: Failed to delete pending file entry. Reason:%z	Internal error.	Check permissions of files used by filewriter.	DAP
710044	ERROR	DEF123dapIF(%d) ERROR: Failed to read pending file entry. Reason:%z	Internal error.	Check permissions of files used by filewriter.	DAP
710045	WARNING	DEF123dapIF(%d) WARNING: Could not parse line in pending file	Internal error.	Refer to application expert.	DAP
710050	ERROR	DEF123dapIF(%d) ERROR: ORACLE returned %z when trying to %z	Oracle error.	Depends on nature of Oracle error. Refer to application expert.	DAP
710060	ERROR	DEF123dapIF(%d) ERROR: cannot establish TCP/IP connection to ASP %z failed with %z	ASP or ASP definition error.	Check ASP configuration, and that the ASP is alive.	DAP
710065	ERROR	DEF123dapIF(%d) ERROR: cannot establish TCP/IP connection to ASP %z maximum number of connections reached	ASP or ASP definition error.	Add more secondary connections.	DAP
710066	ERROR	DEF123dapIF(%d) ERROR: received DAP request event with unknown XML request template ID %d	DAP template definition error.	Check DAP template definition used in call plan.	DAP
710068	WARNING	DEF123dapIF(%d) WARNING: Pending queue for ASP %z contains %d entries.	Information only.	Information only.	DAP
710069	ERROR	DEF123dapIF(%d) ERROR: failed to substitute parameter %z in template %d	DAP template definition error.	Check DAP template definition used in call plan.	DAP
710070	WARNING	DEF123dapIF(%d) WARNING: Returned value of %z (for nameTag %z) truncated to %z	Information only.	Information only.	DAP
710071	ERROR	DEF123dapIF(%d) ERROR: Parameter mismatch in response for %z	DAP template definition error.	Check DAP template definition used in call plan.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
710072	WARNING	DEF123dapIF(%d) WARNING: Received malformed data on listening socket	DAP template definition error.	Check DAP template definition used in call plan or remote ASP is at fault.	DAP
710073	ERROR	DEF123dapIF(%d) ERROR: Correlation response received for unknown IDZZZ	DAP template definition error.	Check DAP template definition used in call plan or remote ASP is at fault.	DAP
710074	ERROR	DEF123dapIF(%d) ERROR: select() failed with %z	Internal error.	Check DAP template definition used in call plan or remote ASP is at fault.	DAP
710075	ERROR	DEF123dapIF(%d) ERROR: unable to listen on port %z socket() failed with %z	Listening port error.	Check listening port configuration.	DAP
710076	ERROR	DEF123dapIF(%d) ERROR: unable to listen on port %z bind() failed with %z	Listening port error.	Check listening port configuration.	DAP
710077	ERROR	DEF123dapIF(%d) ERROR: unable to listen on port %z listen() failed with %z	Listening port error.	Check listening port configuration.	DAP
710081	ERROR	DEF123dapIF(%d) ERROR: timeout while waiting for response from ASP %z	Timeout on response.	Check ASP configuration, and that the ASP is alive. Find the calling party number of the related call in the slee_acs log.	DAP
710082	ERROR	DEF123dapIF(%d) ERROR: cannot establish TCP/IP connection to ASP %z getsockopt() failed with %z	Port error.	Check ASP configuration, and that the ASP is alive.	DAP
710083	ERROR	DEF123dapIF(%d) ERROR: cannot establish TCP/IP connection to ASP %z connect() failed with %z	Port error.	Check ASP configuration, and that the ASP is alive.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
710084	ERROR	DEF123slee_acs(%d) ERROR: timeout while waiting for response from ASP. Calling party number: %d	Timeout on response.	Check ASP configuration, and that the ASP is alive.	DAP
710090	WARNING	DEF123dapIF(%d) WARNING: received unexpected data from ASP %z	Information only.	Information only.	DAP
710091	ERROR	DEF123dapIF(%d) ERROR: connection closed by remote host while waiting for response from ASP %z	Remote peer error.	Check DAP template definition used in call plan or remote ASP is at fault.	DAP
710092	ERROR	DEF123dapIF(%d) ERROR: ASP %z returned HTTP error code %z	Remote peer error.	Check DAP template definition used in call plan or remote ASP.	DAP
710110	CRITICAL	DEF123slee_acs(%d) CRITICAL: failed to initialise DAP Send chassis action	SLEE execution error.	Check SLEE Configuration.	DAP
710111	CRITICAL	DEF123slee_acs(%d) CRITICAL: failed to initialise DAP IDP chassis action	SLEE execution error.	Check SLEE Configuration.	DAP
710112	ERROR	DEF123slee_acs(%d) ERROR: failed to obtain i/f handle	SLEE execution error.	Check SLEE Configuration.	DAP
710113	ERROR	DEF123slee_acs(%d) ERROR: failed to create SLEE dialogue	SLEE execution error.	Check SLEE Configuration.	DAP
710114	ERROR	DEF123slee_acs(%d) ERROR: failed to register event handler	SLEE execution error.	Check SLEE Configuration.	DAP
710115	ERROR	DEF123slee_acs(%d) ERROR: failed to send SLEE event: %z	SLEE execution error.	Check SLEE Configuration.	DAP
710116	ERROR	DEF123slee_acs(%d) ERROR: %z : unknown action	SLEE execution error.	Check SLEE Configuration.	DAP
710117	ERROR	DEF123slee_acs(%d) ERROR: %z : invalid event type	SLEE execution error.	Check SLEE Configuration.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
710130	ERROR	DEF123slee_acs(%d) ERROR: failed to initialise macro-node with fast-key %z	Internal error.	Check SLEE Configuration.	DAP
710131	ERROR	DEF123slee_acs(%d) ERROR: failed to register macro-node with fast-key %z	Internal error.	Check SLEE Configuration.	DAP
710132	WARNING	DEF123slee_acs(%d) WARNING: DAP sendRequest node rejected %d requests (SLEE queue length exceeded %z	SLEE execution error.	Check SLEE Configuration. Increase SLEE queue size	DAP
710133	ERROR	DEF123slee_acs(%d) ERROR: DAP Send Request macro-node: could not increment statistic %z	Send Request Node error.	Check Statistics Configuration.	DAP
710134	ERROR	DEF123slee_acs(%d) ERROR: DAP Send Request macro-node: unknown run-time parameter %z	Send Request Node error.	Check Send Request Node Configuration.	DAP
710135	ERROR	DEF123slee_acs(%d) ERROR: DAP Send Request macro-node: could not read configuration:%z	Send Request Node error.	Check Send Request Node Configuration.	DAP
710136	ERROR	DEF123slee_acs(%d) ERROR: DAP Send Request macro-node: empty InterfaceHandle list.	Send Request Node error.	Check Send Request Node Configuration.	DAP
710137	CRITICAL	DEF123slee_acs(%d) CRITICAL: DAP Send Request macro-node: could not lookup IDP chassis action handler	Send Request Node error.	Check Send Request Node Configuration.	DAP
710138	CRITICAL	DEF123slee_acs(%d) CRITICAL: DAP Send Request macro-node: could not compile regular expression	Send Request Node error.	Check Send Request Node Configuration.	DAP
710139	CRITICAL	DEF123slee_acs(%d) CRITICAL: DAP Send Request macro-node: could not retrieve node pointer	Send Request Node error.	Check Send Request Node Configuration.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
710140	CRITICAL	DEF123slee_acs(%d) CRITICAL: DAP Send Request macro-node: could not retrieve parameter string	Send Request Node error.	Check Send Request Node Configuration.	DAP
710141	CRITICAL	DEF123slee_acs(%d) CRITICAL: DAP Send Request macro-node: could not parse parameter string	Send Request Node error.	Check Send Request Node Configuration.	DAP
710142	ERROR	DEF123slee_acs(%d) ERROR: DAP Send Request macro-node: value %z has reached maximumZZZ	DAP template definition error.	Check DAP template and call plan.	DAP
710143	ERROR	DEF123slee_acs(%d) ERROR: Failed to initialise type conversion libraries	DAP type conversion definition error.	Check configuration of pluggable dap type conversions.	DAP
710144	ERROR	DEF123dapIF(%d) ERROR: XPath parsing error - %z	Error parsing configured response xpaths.	Check configuration of responses.	DAP
710145	ERROR	DEF123dapIF(%d) ERROR: XML request template ID %d contains invalid destination URL	Invalid URL specified for ASP	Correct URL in ASP configuration screen	DAP
710146	ERROR	DEF123dapIF(%d) ERROR: Response failed to parse as XML	The response from the ASP was not valid XML	Contact ASP for details about invalid response	DAP
710147	ERROR	DEF123dapIF(%d) ERROR: Unable to retrieve ASP for template ID %d	The operation is incorrectly configured	Check configuration of ASP and operation	DAP
710148	CRITICAL	DEF123slee_acs: slee_acs(%d) CRITICAL: DAP Send Request macro-node: could not lookup StoreHierarchicalProfile Field chassis action handler	The DAP macro node could not find one of the required chassis actions.	Ensure that the ACS pluggable chassis action library is loaded before the DAP macro node library and restart ACS.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
710149	CRITICAL	DEF123slee_acs: slee_acs(%d) CRITICAL: DAP Send Request macro-node: could not lookup RetrieveHierarchicalProfile Field chassis action handler	The DAP macro node could not find one of the required chassis actions.	Ensure that the ACS pluggable chassis action library is loaded before the DAP macro node library and restart ACS.	DAP
710150	ERROR	DEF123slee_acs(%d) ERROR: DAP Send Request macro-node: unable to obtain interface handle %z	SLEE execution error.	Check SLEE Configuration.	DAP
710151	CRITICAL	DEF123slee_acs: slee_acs(%d) CRITICAL: DAP Send Request macro-node: received unexpected response for type %d	An unexpected response was received.	Refer to platform expert.	DAP
710152	CRITICAL	DEF123slee_acs: slee_acs(%d) CRITICAL: DAP Send Request macro-node: retrieved unexpected response for type %d	An invalid message was received by the macro node.	Refer to platform expert.	DAP
710153	CRITICAL	DEF123slee_acs: slee_acs(%d) CRITICAL: DAP Send Request macro-node: could not retrieve profile fields.	An unexpected response was received.	Refer to platform expert.	DAP
710154	ERROR	DEF123slee_acs(%d) ERROR: cannot send more than %z request parameters	DAP template definition error.	Check DAP template and call plan.	DAP
710155	ERROR	DEF123slee_acs(%d) ERROR: DAP Send Request macro-node: badly formed response parameter: %z	DAP template definition error.	Check DAP template and call plan.	DAP
710157	ERROR	DEF123slee_acs(%d) ERROR: DAP Send Request macro-node: dest %z has reached maximum length of %z characters	DAP template definition error.	Check DAP template and call plan.	DAP
710158	ERROR	DEF123slee_acs(%d) ERROR: cannot send more than %z response parameters	DAP template definition error.	Check DAP template and call plan.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
710159	ERROR	DEF123slee_acs(%d) ERROR: Unknown field to updateZZZ	DAP template definition error.	Check DAP template and call plan.	DAP
710160	ERROR	DEF123slee_acs(%d) ERROR: Parameter setting problem for : aCC with valueZZZ	DAP template definition error.	Check DAP template and call plan.	DAP
710161	ERROR	DEF123slee_acs(%d) ERROR: DAP Send Request macro-node: No item found in profile(s) for field %z for Call ID %z	DAP template definition error.	Check DAP template and call plan.	DAP
710162	ERROR	DEF123slee_acs(%d) ERROR: DAP Send Request macro-node: profile value %z (associated with parameter %z) has reached maximum %z	DAP template definition error.	Check DAP template and call plan.	DAP
710163	ERROR	DEF123slee_acs(%d) ERROR: DAP Send Request macro-node: invoked with invalid state %z	Internal error.	Check DAP template and call plan.	DAP
710164	ERROR	DEF123slee_acs(%d) ERROR: DAP Send Request macro-node: %z is an invalid profile tag specification	SLEE execution error.	Check SLEE Configuration.	DAP
710165	ERROR	DEF123slee_acs(%d) ERROR: DAP Send Request macro-node: name %z has reached maximum length of %z characters	DAP template definition error.	Check DAP template and call plan.	DAP
710166	ERROR	DEF123slee_acs(%d) ERROR: DAP Send Request macro-node: value %z (associated with name %z) has reached maximumZZZ	DAP template definition error.	Check DAP template and call plan.	DAP
710167	CRITICAL	DEF123slee_acs: slee_acs(%d) CRITICAL: DAP Send Request macro-node: could not store profile fields.	The system was unable to store a value into a profile field.	There will be additional error messages in the system log indicating in more detail the cause. Refer to platform expert.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
710168	WARNING	DEF123slee_acs(%d) WARNING: %z : unable to reset bound dialog	SLEE execution error.	Check SLEE Configuration.	DAP
710169	WARNING	DEF123ccsProfileDaemon(%d) WARNING: Pending queue for ASP %z has %d entries (>= 50% of configured maxQueueLength %d)	The DAP pending queue to the ASP has exceeded 50% of the configured maxQueueLength.	Check connectivity to the ASP.	DAP
710170	WARNING	DEF123ccsProfileDaemon(%d) WARNING: Pending queue for ASP %z has %d entries (>= 75% of configured maxQueueLength %d)	The DAP pending queue to the ASP has exceeded 75% of the configured maxQueueLength.	Check connectivity to the ASP.	DAP
710171	WARNING	DEF123ccsProfileDaemon(%d) WARNING: Pending queue for ASP %z has %d entries (>= 100% of configured maxQueueLength %d)	The DAP pending queue to the ASP has exceeded 100% of the configured maxQueueLength.	Check connectivity to the ASP.	DAP
710175	ERROR	DEF123dapIF(%d) ERROR: Unable to get client certificate from file %s %d [SSL_CTX_use_certificate_chain_file]	SSL client certificate file error	Check client certificate file and configuration.	DAP
710176	ERROR	DEF123dapIF(%d) ERROR: Unable to get private key from certificate file %s %d [SSL_CTX_use_PrivateKey_file]	SSL client certificate file error	Check client certificate file and configuration.	DAP
710178	ERROR	DEF123dapIF(%d) ERROR: Error establishing default location of trusted CA certificates %s %d [SSL_CTX_load_verify_location]	SSL certificate CAPath error	Check certificate CAPath and configuration.	DAP
710179	ERROR	DEF123dapIF(%d) ERROR: Error setting cipher list %s %d (no valid ciphers) [SSL_CTX_set_cipher_list]	SSL cipher list error	Check the cipherList config parameter.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
710180	WARNING	DEF123dapIF(%d) WARNING: Standard secure cipher list is overriden by cipherList value	SSL cipher list error	Check the cipherList config parameter, configuration may be insecure.	DAP
710181	WARNING	DEF123dapIF(%d) WARNING: cipherList contains a weak export-grade cipher	SSL cipher list error	Check the cipherList config for EXP ciphers.	DAP
710182	WARNING	DEF123dapIF(%d) WARNING: disableTLS1_1 is true: low protocol versions will be used	TLS protocol config	Only set disableTLS1_1 true if peer cannot use TLS1.2 or TLS1.1.	DAP
710183	ERROR	DEF123dapIF(%d) ERROR: Could not configure X.509 CRL storage, failed to get pointer to store object	X.509 CRL error	Refer to application expert.	DAP
710184	ERROR	DEF123dapIF(%d) ERROR: Host %z did not present a certificate	SSL authentication error	Refer to application expert.	DAP
710185	ERROR	DEF123dapIF(%d) ERROR: Failed to configure X.509 CRL storage (path: %z) for Certificate Revocation List checking	SSL authentication error	Refer to application expert.	DAP
710186	ERROR	DEF123dapIF(%d) ERROR: Certificate verify error at depth %d: issuer = %z , subject = %z err: %d [%z]	SSL verification error	Refer to application expert.	DAP
710187	CRITICAL	DEF123slee_acs: slee_acs(%d) CRITICAL: DAP Send Request macro-node: responses not processed.	Error populating responses	Refer to platform expert.	DAP
711000	NOTICE	%z \{711000\} %z	Process starting.	No action needed.	DAP
711001	WARNING	%z \{711001\} %z	Cannot catch SIGHUP - reload config not available.	Contact support.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
711002	WARNING	%z \{711002\} %z	Cannot catch SIGTERM.	Contact support.	DAP
711003	WARNING	%z \{711003\} %z	Cannot ignore SIGPIPE.	Contact support.	DAP
711004	WARNING	%z \{711004\} %z	Cannot catch SIGUSR1 - show status not available.	Contact support.	DAP
711005	CRITICAL	%z \{711005\} %z	Cannot connect to database.	Contact support.	DAP
711006	CRITICAL	%z \{711006\} %z	Error in command line arguments - unknown option.	Contact support.	DAP
711007	CRITICAL	%z \{711007\} %z	Error in command line arguments - option requires an operand.	Contact support.	DAP
711008	CRITICAL	%z \{711008\} %z	reloadConfig: Unable to handle signal.	Contact support.	DAP
711009	CRITICAL	%z \{711009\} %z	Signal received, shutting down.	Contact support.	DAP
711010	CRITICAL	%z \{711010\} %z	Failed to load configuration file.	Contact support.	DAP
711020	CRITICAL	%z \{711020\} %z	Cannot create SLEE interface.	Contact support.	DAP
711021	CRITICAL	%z \{711021\} %z	Startup failed.	Contact support.	DAP
711022	NOTICE	%z \{711022\} %z	Startup successful.	No action needed.	DAP
711023	CRITICAL	%z \{711023\} %z	Could not reload configuration - error in config file.	Contact support.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
711024	ERROR	%z \{711024\} %z	Error sending request.	Contact support.	DAP
711025	CRITICAL	%z \{711025\} %z	Out of memory.	Contact support.	DAP
711026	NOTICE	%z \{711026\} %z	Exiting on SLEE shutdown.	No action needed.	DAP
711027	NOTICE	%z \{711027\} %z	SLEE dialog closed.	Contact support.	DAP
711028	ERROR	%z \{711028\} %z	Received unsupported SLEE management event.	Contact support.	DAP
711029	NOTICE	%z \{711029\} %z	Reloading configuration and flushing database caches.	No action needed.	DAP
711030	NOTICE	%z \{711030\} %z	Connection URL changed, restarting client.	No action needed.	DAP
711031	WARNING	%z \{711031\} %z	Failed to create LDAP ASP.	Contact support.	DAP
711034	ERROR	%z \{711034\} %z	SLEE exception sending event.	Contact support.	DAP
711040	WARNING	%z \{711040\} %z	Cannot open connection to remote host.	Contact support.	DAP
711041	NOTICE	%z \{711041\} %z	Connection established.	No action needed.	DAP
711042	WARNING	%z \{711042\} %z	Bind failed (Invalid Credentials).	Contact support.	DAP
711043	WARNING	%z \{711043\} %z	Protocol version error.	Contact support.	DAP
711044	WARNING	%z \{711044\} %z	LDAP bind error.	Contact support.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
711045	WARNING	%z \{711045\} %z	Missing request detail for LDAP response.	Contact support.	DAP
711046	WARNING	%z \{711046\} %z	Search response error.	Contact support.	DAP
711047	WARNING	%z \{711047\} %z	LDAP server provided too many responses.	Contact support.	DAP
711048	ERROR	%z \{711048\} %z	SLEE exception sending event.	Contact support.	DAP
711049	WARNING	%z \{711049\} %z	Template missing.	Contact support.	DAP
711050	WARNING	%z \{711050\} %z	Invalid LDAP URL.	Contact support.	DAP
711051	WARNING	%z \{711051\} %z	Unknown parameter found in URL.	Contact support.	DAP
711052	NOTICE	%z \{711052\} %z	Exception caught while polling the client socket.	No action needed.	DAP
711053	NOTICE	%z \{711053\} %z	Disconnected.	No action needed.	DAP
711054	WARNING	%z \{711054\} %z	Bad parameter - cannot find value.	Contact support.	DAP
711055	NOTICE	%z \{711055\} %z	LDAP client is shutting down.	No action needed.	DAP
711056	NOTICE	%z \{711056\} %z	Connection failure reason.	No action needed.	DAP
711057	WARNING	%z \{711057\} %z	The port number specified in the ASP URL is invalid.	Contact support.	DAP
711058	WARNING	%z \{711058\} %z	Cannot establish connection to host.	Contact support.	DAP
711060	WARNING	%z \{711060\} %z	Missing request context for message.	Contact support.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
711061	NOTICE	`%z  \{711061\} %z`	Reading configuration.	No action needed.	DAP
711062	NOTICE	`%z  \{711062\} %z`	Configured value.	No action needed.	DAP
711063	NOTICE	`%z  \{711063\} %z`	Default configuration value.	No action needed.	DAP
711064	ERROR	`%z  \{711064\} %z`	Configured value is not the right type.	Contact support.	DAP
711065	WARNING	`%z  \{711065\} %z`	Configuration section does not exist in the configuration file.	Contact support.	DAP
711070	ERROR	`%z  \{711070\} %z`	SQL error fetching record.	Contact support.	DAP
711071	ERROR	`%z  \{711071\} %z`	Error creating cursor.	Contact support.	DAP
711072	ERROR	`%z  \{711072\} %z`	Error opening cursor.	Contact support.	DAP
711073	ERROR	`%z  \{711073\} %z`	Error creating cursor.	Contact support.	DAP
711074	ERROR	`%z  \{711074\} %z`	SQL error fetching record.	Contact support.	DAP
711075	ERROR	`%z  \{711075\} %z`	Error loading template.	Contact support.	DAP
711076	ERROR	`%z  \{711076\} %z`	Template missing.	Contact support.	DAP
711077	ERROR	`%z  \{711077\} %z`	DAP_USERS name does not match credentials lookup name.	Contact support.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
711078	CRITICAL	%z \{711078\} %z	Bad process indication for DAP_USERS credentials.	Contact support.	DAP
711100	WARNING	%z \{711100\} %z	An exception occurred while transcoding an XalanDOMString.	Contact support.	DAP
711101	WARNING	%z \{711101\} %z	An unsupported type of XObject was encountered.	Contact support.	DAP
711102	CRITICAL	%z \{711102\} %z	Xerces or Xalan threw an exception while attempting LDAP XML translator initialisation.	Contact support.	DAP
711103	CRITICAL	%z \{711103\} %z	An unexpected exception occurred during LDAP XML translator initialisation.	Contact support.	DAP
711104	WARNING	%z \{711104\} %z	Request validation could not be turned on.	Contact support.	DAP
711106	ERROR	%z \{711106\} %z	Could not generate an LDAP search request because XML parsing failed.	Contact support.	DAP
711107	ERROR	%z \{711107\} %z	Could not generate an LDAP search request because parser DOM document not retrieved.	Contact support.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
711108	ERROR	`%z \{711108\} %z`	Could not generate an LDAP search request because base DN component does not have a key attribute.	Contact support.	DAP
711109	ERROR	`%z \{711109\} %z`	Could not generate an LDAP search request because base DN component does not have a value.	Contact support.	DAP
711110	ERROR	`%z \{711110\} %z`	Could not generate an LDAP search request because the scope element or its type attribute could not be found.	Contact support.	DAP
711111	ERROR	`%z \{711111\} %z`	Cause.	Contact support.	DAP
711112	ERROR	`%z \{711112\} %z`	Could not generate an LDAP search request because the scope is invalid.	Contact support.	DAP
711113	ERROR	`%z \{711113\} %z`	Could not generate an LDAP search request because filter assembly failed.	Contact support.	DAP
711114	ERROR	`%z \{711114\} %z`	Could not populate the response parameters because XML parsing failed.	Contact support.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
711115	ERROR	`%z \{711115\} %z`	Could not populate the response parameters because the parser DOM document could not be retrieved.	Contact support.	DAP
711116	ERROR	`%z \{711116\} %z`	Could not populate the response parameters because the XPath expression could not be evaluated.	Contact support.	DAP
711117	ERROR	`%z \{711117\} %z`	Xalan exception when evaluating a parameter XPath expression.	Contact support.	DAP
711200	ERROR	`%z File not found when reloading config file %s %d`	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support	DAP
711201	ERROR	`%z Exception reloading config file: %s %d`	Invalid configuration.	Check and correct the configuration in eserv.config. Refer to the DAP technical guide. Contact eServGlobal Support.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
711202	ERROR	`%z smsTryRecordStats: Cannot attach to SHM`	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	DAP
711203	ERROR	`%z smsTryRecordStats: Cannot reattach to SHM`	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	DAP
711204	ERROR	`%z smsTryRecordStats: Memory state not VALID - giving up`	Internal software error	Contact support. No further information can be obtained.	DAP
711205	ERROR	`%z smsTryRecordStats: Internal error updating %s %d.%s %d`	Internal software error	Contact support. No further information can be obtained.	DAP
711206	NOTICE	`%z smsRecordStats: Statistic not found %s %d.%s %d`	Information only.	No resolution.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
711207	ERROR	`%z  smsRetrieveStats: Cannot attach to SHM`	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support	DAP
711208	ERROR	`%z  smsRetrieveStats: Cannot reattach to SHM`	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	DAP
711209	ERROR	`%z  smsTrySetStats: Internal error retrieving %s %d.%s %d`	Internal software error	Contact support. No further information can be obtained.	DAP
711210	ERROR	`%z  smsTrySetStats: Internal error updating %s %d.%s %d`	Internal software error	Contact support. No further information can be obtained.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
711211	ERROR	`%z  smsSetStats: Could not retrieve %s %d.%s %d`	Error in configuration.	The indicated statistics value could not be read. This typically indicates that the statistics value does not exist in the SMF_STATISTICS_DEFN table. Check that SMF_STATISTICS_DEFN contains the indicated statistics value. Check for spelling errors. Restart the smsStatsDaemon if necessary	DAP
711212	WARNING	`%z  Error detaching from smsStatsDaemon shm. %d (%s %d)`	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
711213	ERROR	`%z  shmAttach: Error getting INODE for %s %d: %s %d`	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support	DAP
711214	ERROR	`%z  shmAttach: Cannot get semID from semKey %d`	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
711215	ERROR	`%z shmAttach: Cannot get shmKey from semID %d`	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	DAP
711216	ERROR	`%z shmAttach: Cannot attach to shmKey %d`	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	DAP

Alarm	Severity	Text	Cause	Resolution	Service
711217	ERROR	%z Reattached to shmKey %d. Lost stats on %d calls	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support	DAP
711218	ERROR	%z dt_find: Require appID, statID, statInfo all non-NULL	Internal software error	Contact support. No further information can be obtained.	DAP
711219	ERROR	%z statsLockSemGet: semget failed, error number %d	Internal software error	Contact support. No further information can be obtained.	DAP
711220	ERROR	%z dt_add: Require appID, statID, statInfo all non-NULL	Internal software error	Contact support. No further information can be obtained.	DAP
711221	ERROR	%z dt_add: Require appID, statID, statInfo all non-zero len	Internal software error	Contact support. No further information can be obtained.	DAP
711222	NOTICE	%z dt_add: Parent statistic %s %d.%s %d does not exist	Information only.	No resolution.	DAP
711223	WARNING	%z Oracle unavailable after 1 seconds with error %s %d	The ldapIF cannot connect to the necessary Oracle database.	Confirm that the SCP database is running, that it can be connected to by SQL*Plus session as acs_oper using the OPS$ACS_OPER user. Contact support.	DAP