

**Oracle® Communications  
Convergent Charging Controller**

Charging Control Services Alarms Guide

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# Alarm Topic Description

## Alarm Generation

Alarms on each configured node are written to the syslog and are then captured by the smsAlarmDaemon for entry in the SMF database.

For management of these alarms, see *Service Management System Technical Guide*.

## Severity Levels

This table describes the alarm severity levels.

Level	Abbreviation	Description
Critical	C	These alarms are raised when the application has encountered an error indicating that the system is unable to function.
Error	E	These alarms indicate the application has encountered a serious problem completing a necessary task and could not complete the task.
Warning	W	Warnings are raised to indicate the application encountered a problem completing a non-mission critical task.
Notice	N	Notices are raised to indicate that the application has completed a task successfully.

## Alarm Format

Alarms usually follow this format:

```
Mon DD 24:MM:SS hostname process name: [ID alarmID user.severity] process(PID)
SEVERITY: Alarm text with possible variables
```

Where:

Variable	Description
Mon DD	Month and date the alarm was logged.
24:MM:SS	Time the alarm was logged in 24 hour format.
hostname	Name of the machine on which the alarm was generated.
process name	Name of the process which logged the alarm.
alarmID	ID number of the alarm.
severity	Alarm severity.
process	Name of the process which logged the alarm.
PID	Process ID of the process which logged the alarm.
SEVERITY	Alarm severity.
Alarm text	Alarm text. This may include variables such as node number. <b>Note:</b> In some cases, the entire alarm text is generated from variables.

**Note:** Some alarms from some subsystems may have a different format.

**Example:** This text shows an smsMaster alarm about pending update queues.

```
Mar 30 13:34:54 prodsmpl smsMaster: [ID 953149 user.warning] smsMaster(17833)  
WARNING: Pending queue now above 15 (Worst Node 317)
```

## Alarm Text and Variables

The %d and %s symbols represent variables within the alarm text. These values are generated by the subsystem and added to the message when the alarm is raised.

Usually the %d is a number and the %s is text in the context of the message to complete the alarm message. Occasionally other % symbols are also used (for example, %u) for different variables.

## Further Information

For more information about:

- The SMS Alarms subsystem, see *Service Management System Technical Guide*
- Creating and maintaining the SMS Alarm Relay rule set, see *Service Management System User's Guide*

## Charging Control Services Alarms

Alarm	Severity	Text	Cause	Resolution	Service
150000	ERROR	DEF123BeClient: BeClient(%d) ERROR: Asked to send message to unknown BE ID %d	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150001	ERROR	DEF123BeClient: BeClient(%d) ERROR: Invalid beLocationPlugin name	Internal software error.	Contact support. No further information can be obtained.	CCS
150002	ERROR	DEF123BeClient: BeClient(%d) ERROR: Error loading beLocationPlugin:%z	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150003	ERROR	DEF123BeClient: BeClient(%d) ERROR: Problem reading plugin config section	Internal software error.	Contact support. No further information can be obtained.	CCS
150004	ERROR	DEF123BeClient: BeClient(%d) ERROR: failed to find symbol %s %d in plugin library %s %d. Ignoring.	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150005	ERROR	DEF123BeClient: BeClient(%d) ERROR: failed to find plugin library %s %d. Ignoring.	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150006	ERROR	DEF123BeClient: BeClient(%d) ERROR: Problem reading plugin configuration:%z	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150007	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: In last heartbeat period %d requests where rejected due to BE congestion	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150008	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: In last heartbeat period %d new requests failed due to BE connection failure	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150009	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: In last heartbeat period %d requests failed due unknown be id	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150010	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: In last heartbeat period %d subsequent requests failed due to BE connection failure	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150011	ERROR	DEF123BeClient: BeClient(%d) ERROR: error while reading billingEngines from config fileZZZ	Error in configuration file.	Refer to application expert. Review billing engine section.	CCS
150012	ERROR	DEF123BeClient: BeClient(%d) ERROR: Error connecting (top half) to BE %s %d:%z	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150013	ERROR	DEF123BeClient: BeClient(%d) ERROR: Error connecting (bottom half) to BE %s %d:%z	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150014	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: write of BEG message failed to BEZZZ	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150015	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: Connection to BE %s %d is established.	Information only.	No resolution.	CCS
150016	ERROR	DEF123BeClient: BeClient(%d) ERROR: Received message on available socker without consumer. Please report this error!	Communcation over a dead socket has been detected.	Contact support.	CCS
150017	ERROR	DEF123BeClient: BeClient(%d) ERROR: Connection to BE %s %d has failed.	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150018	ERROR	DEF123BeClient: BeClient(%d) ERROR: libccsMFileCompiler: message without msgID received from BE %z	Incomplete msg received from BE.	Contact support. No further information can be obtained.	CCS
150019	WARNING	DEF123BeClient: BeClient(%d) WARNING: libccsMFileCompiler: orphan message received from BE %z	Incomplete msg received from BE.	Contact support. No further information can be obtained.	CCS
150020	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: ccsMFileCompiler broadcast plugin activated	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150021	ERROR	DEF123BeClient: BeClient(%d) ERROR: Receieved %s %d from beId %d. Already had response from %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150022	ERROR	DEF123BeClient: BeClient(%d) ERROR: Receieved unexpected message from beId %d.	Internal software error.	Contact support. No further information can be obtained.	CCS
150023	CRITICAL	DEF123BeClient: BeClient(%d) CRITICAL: BroadcastRequest::handleResponse (*) should never be called: aborting	Internal software error.	Contact support. No further information can be obtained.	CCS
150024	CRITICAL	DEF123BeClient: BeClient(%d) CRITICAL: BroadcastRequest::handleComError Exception(*) should never be called: aborting	Internal software error.	Contact support. No further information can be obtained.	CCS
150025	WARNING	DEF123batchRechargeReport: batchRechargeReport(%d) WARNING: Badly formatted configuration	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150026	ERROR	DEF123batchRechargeReport: batchRechargeReport(%d) ERROR: Unhandled exception	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150027	ERROR	DEF123batchRechargeReport: batchRechargeReport(%d) ERROR: Could not connect to oracle	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150028	ERROR	DEF123batchRechargeReport: batchRechargeReport(%d) ERROR: Not found exceptionZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150029	ERROR	DEF123batchRechargeReport: batchRechargeReport(%d) ERROR: Cant find ClientIF configuration	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150030	WARNING	DEF123batchRechargeReport: batchRechargeReport(%d) WARNING: Path error exceptionZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150031	WARNING	DEF123batchRechargeReport: batchRechargeReport(%d) WARNING: Unable to determine roundExpiry flag value. Check configurationZZZ	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150032	WARNING	DEF123batchRechargeReport: batchRechargeReport(%d) WARNING: Wrong type exceptionZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150033	WARNING	DEF123batchRechargeReport: batchRechargeReport(%d) WARNING: Wrong type for roundExpiry flag. Check configurationZZZ	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150034	ERROR	DEF123batchRechargeReport: batchRechargeReport(%d) ERROR: Unhandled Exception	Internal software error.	Contact support. No further information can be obtained.	CCS
150035	ERROR	DEF123batchRechargeReport: batchRechargeReport(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	CCS
150036	ERROR	DEF123batchRechargeReport: batchRechargeReport(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150037	WARNING	DEF123batchRechargeReport: batchRechargeReport(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150038	WARNING	DEF123batchRechargeReport: batchRechargeReport(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150039	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: Error reading config fileZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150040	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: %s %d.%s %d = %d secondsZZZ	Information only.	No resolution.	CCS
150041	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Error processing CORBA requests:%z	Kernel communication with CORBA.	Refer to UNIX/application/LAN expert first (Check the following). 1) Is the orb process (absBeORB) running? 2) TCP/IP connection integrity. Finally contact support.	CCS
150042	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Error processing timeouts:%z	Kernel communication with CORBA.	Refer to UNIX/application/LAN expert first (Check the following). 1) Is the orb process (absBeORB) running? 2) TCP/IP connection integrity. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150043	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Error processing TCP connections:%z	Kernel communication/disk error.	Refer to UNIX/application/LAN expert first (Check the following). 1) Is the orb process (absBeORB) running? 2) TCP/IP connection integrity. Finally contact support.	CCS
150044	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: Uncaught exception:%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150045	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: Uncaught non-exception	Internal software error.	Contact support. No further information can be obtained.	CCS
150046	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: state to character mapping for %s %d not defined	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150047	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: character to state mapping for %s %d not defined	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150048	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: bad mapping for stateZZZ	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150049	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: problem reading mandatory stateConversions section of configuration	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150050	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: problem reading mandatory voucherStateConversions section of configuration	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150051	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: voucher state to character mapping for %s %d not defined	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150052	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: Unable to allocate %d bytes for new argc.	Insufficient memory to perform desired action due to internal software error.	Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusually large memory consumption for an individual binary. Finally contact support.	CCS
150053	WARNING	DEF123ccsBeOrb: ccsBeOrb(%d) WARNING: cannot open file %s %d to stor ior required for info only	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150054	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: cmnFD::Exception while registering with smsNamingServer on host %s %d port %d :%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150055	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	CCS
150056	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150057	WARNING	DEF123ccsBeOrb: ccsBeOrb(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150058	WARNING	DEF123ccsBeOrb: ccsBeOrb(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150059	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Asked to send message to unknown BE ID %d	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150060	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Invalid beLocationPlugin name	Internal software error.	Contact support. No further information can be obtained.	CCS
150061	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Error loading beLocationPlugin:%z	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150062	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Problem reading plugin config section	Internal software error.	Contact support. No further information can be obtained.	CCS
150063	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: failed to find symbol %s %d in plugin library %s %d. Ignoring.	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150064	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: failed to find plugin library %s %d. Ignoring.	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150065	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Problem reading plugin configuration:%z	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150066	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: In last heartbeat period %d requests where rejected due to BE congestion	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150067	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: In last heartbeat period %d new requests failed due to BE connection failure	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150068	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: In last heartbeat period %d requests failed due unknown be id	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150069	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: In last heartbeat period %d subsequent requests failed due to BE connection failure	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150070	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: error while reading billingEngines from config fileZZZ	Error in configuration file.	Refer to application expert. Review billing engine section.	CCS
150071	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Error connecting (top half) to BE %s %d:%z	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150072	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Error connecting (bottom half) to BE %s %d :%z	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150073	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: write of BEG message failed to BEZZZ	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150074	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: Connection to BE %s %d is established.	Information only.	No resolution.	CCS
150075	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Received message on available socker without consumer. Please report this error!	Communcation over a dead socket has been detected.	Contact support.	CCS
150076	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Connection to BE %s %d has failed.	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150077	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: libccsBeOrb: message without msgID received from BE %z	Incomplete msg received from BE.	Contact support. No further information can be obtained.	CCS
150078	WARNING	DEF123ccsBeOrb: ccsBeOrb(%d) WARNING: libccsBeOrb: orphan message received from BE %z	Incomplete msg received from BE.	Contact support. No further information can be obtained.	CCS
150079	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: ccsBeOrb broadcast plugin activated	Information only.	No resolution.	CCS
150080	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Receieved %s %d from beId %d. Already had response from %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150081	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Receieved unexpected message from beId %d.	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150082	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: BroadcastRequest::handleComError Exception(*) should never be called: aborting	Internal software error.	Contact support. No further information can be obtained.	CCS
150083	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: BroadcastRequest::handleResponse (*) should never be called: aborting	Internal software error.	Contact support. No further information can be obtained.	CCS
150084	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Attempted to use nonexistent pluggable- authentication-module id=%d	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150085	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: CCS BeClient broadcast plugin activated	Information only.	No resolution.	CCS
150086	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: sendBadPin set to %s %d	Information only.	No resolution.	CCS
150087	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: srasActivatesPreuseAccount set to %s %d	Information only.	No resolution.	CCS
150088	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: Starting	Process starting.	No resolution.	CCS
150089	NOTICE	DEF123ccsBeOrb: ccsBeOrb(%d) NOTICE: voucherRechargeTrigger on VRW	Information only.	No resolution.	CCS
150090	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: BE resync status: last ID %d, processed %d IDs, %s %d complete	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150091	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Replacing existing beSyncRequest for ID %d	Information only.	No resolution.	CCS
150092	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Couldnt find beSyncRequest for ID %d in map	Internal software error.	Contact support. No further information can be obtained.	CCS
150093	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Different beSyncRequest stored in map for ID %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150094	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Synchronisation aborted	Synchronisation has been manually aborted.	No resolution.	CCS
150095	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Reloading configuration due to SIGHUP	Information only.	No resolution.	CCS
150096	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Cant catch SIGHUP - reload config not available:%z	Kernel communication/disk error.	Refer to UNIX/application expert first. If problem persists then contact support.	CCS
150097	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Cant catch SIGINT:%z	Kernel communication/disk error.	Refer to UNIX/application expert first. If problem persists then contact support.	CCS
150098	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Cant catch SIGTERM:%z	Kernel communication/disk error.	Refer to UNIX/application expert first. If problem persists then contact support.	CCS
150099	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Synchronisation starting forZZZ	Synchronisation has started.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150100	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Synchronisation complete	Information only.	No resolution.	CCS
150101	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Memory allocation exception, exiting ...	Insufficient memory to perform desired action due to internal software error.	Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusually large memory consumption for an individual binary. Finally contact support.	CCS
150102	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Uncaught exception:%z	Uncaught exception occurred.	Contact support. Supply additional text from alarm string.	CCS
150103	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Unknown uncaught exception	Unknown exception occurred.	Contact support. No further information can be obtained.	CCS
150104	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: CCS.ccsBeResync.syncSequenceDiff erence is negative, ignoring sequence number differences	Information only.	No resolution.	CCS
150105	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: SyncRequestPair not initialised	Unknown exception occurred.	Contact support. No further information can be obtained.	CCS
150106	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: %s %d %d doesn't exist on either BE	Replication error.	Refer to Oracle/application expert. Verify replication is running.	CCS
150107	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: Unable to check %s %d ID %d, as it keeps changing. Try increasing maxInfoRechecks, or decreasing recheckDelay	Potential configuration error.	Refer to application expert. Try increasing maxInfoRechecks, or decreasing recheckDelay.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150108	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Didnt recieve reply to request to the BE for ID %d after %d seconds	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150109	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Error applying updates to the %s %d billing engine for ID %d:%z	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150110	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Voucher ID %d has been redeemed on the primary only	Information only.	No resolution.	CCS
150111	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Voucher ID %d has been redeemed on the secondary only	Information only.	No resolution.	CCS
150112	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Voucher ID %d has different redeem dates: %s %d and %s %d	Information only.	No resolution.	CCS
150113	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Voucher ID %d has different redeeming wallets: %d and %d	Information only.	No resolution.	CCS
150114	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Voucher %s %d is different between BEs for voucher ID %d, please check replication	Replication error.	Refer to Oracle/application expert. Verify replication is running.	CCS
150115	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Wallet %d not found on either BE, resyncing not possible	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150116	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Error getting wallet %d on the primary (check CCS_ACCT):%z	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150117	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Error getting wallet %d on the secodary (check CCS_ACCT):%z	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150118	CRITICAL	DEF123ccsBeResync: ccsBeResync(%d) CRITICAL: %s %d : called after ccsAuthDone!	Internal software error.	Contact support. No further information can be obtained.	CCS
150119	CRITICAL	DEF123ccsBeResync: ccsBeResync(%d) CRITICAL: len is NULL in ccsAuthGetAllModuleDescs!	Internal software error.	Contact support. No further information can be obtained.	CCS
150120	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Attempted to use nonexistent pluggable- authentication-module id=%d	Internal software error.	Contact support. No further information can be obtained.	CCS
150121	CRITICAL	DEF123ccsBeResync: ccsBeResync(%d) CRITICAL: ccsAuth: Could not load authentication-module pluginZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150122	CRITICAL	DEF123ccsBeResync: ccsBeResync(%d) CRITICAL: ccsAuth: One or more pluggable- authentication-module symbols not available in pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150123	CRITICAL	DEF123ccsBeResync: ccsBeResync(%d) CRITICAL: (ccsAuthSQL) Error (%d) reading pluggable-authentication-module configuration information from CCS_AUTH_HASH_FNS in ccsAuthSQL_ReadConfigurationInfo rmation	Internal software error.	Contact support. No further information can be obtained.	CCS
150124	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Configuration key CCS not found, using defaults	Information only.	No resolution.	CCS
150125	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeIdC acheAgeSeconds = %d	Information only.	No resolution.	CCS
150126	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeCac heAgeSeconds = %d	Information only.	No resolution.	CCS
150127	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeDet ailedCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150128	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsCommon: CCS.common.balanceTypeUnitCacheA geSeconds = %d	Information only.	No resolution.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150129	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsCommon: CCS.common.defaultBalanceTypeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150130	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsCommon: CCS.common.systemCurrencyBalanceUnitCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150131	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsCommon: CCS.common.accountCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150132	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsCommon: CCS.common.accountTypeBestPeriodsCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150133	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Cannot un memory map file %s %d (%d bytes):%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150134	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Loaded MfileZZZ	Information only.	No resolution.	CCS
150135	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: GetSystemCurrencyData: Mfile not loaded	Cannot locate currency Mfile.	Refer to Application expert. Check existence of the Mfile.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150136	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: No discount periods defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150137	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: No discount sets defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150138	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: No geography sets defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150139	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: No billing periods defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150140	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: No rate tables defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150141	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: No tariff plans defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150142	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: No tree found for this ID; sqlca.sqlcode is %d. Incomplete MFile	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150143	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: Geo Set : %d has a null tree. Incomplete MFile	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150144	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Unexpected oracle error %d while fetching from CLIXDN_cursor	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150145	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: %s %d: Config error. Reason:%z	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150146	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: %s %d: Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS
150147	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: %s %d: balance type %d missing in balanceType2AcsCustID	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150148	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: RewardsConfig: Config error. Reason:%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150149	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsRewardsPlugin: Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS
150150	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer %d].expenditure = %d	Information only.	No resolution.	CCS
150151	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer %d].allowed = %d	Information only.	No resolution.	CCS
150152	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer %d].notification = %d	Information only.	No resolution.	CCS
150153	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.writeDirectoryName = %s %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150154	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.filePrefix = %s %d	Information only.	No resolution.	CCS
150155	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.fileSuffix = %s %d	Information only.	No resolution.	CCS
150156	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.maxLinesInFile = %d	Information only.	No resolution.	CCS
150157	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.fileIdleTime = %d	Information only.	No resolution.	CCS
150158	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: balance type %d missing in balanceType2AcsCustId	Internal software error.	Contact support. No further information can be obtained.	CCS
150159	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: ACS customer ID %d is missing in balanceType2MEBalanceType	Internal software error.	Contact support. No further information can be obtained.	CCS
150160	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: ccsVWARSExpiry: CCS_ACCOUNT_BATCH %d has a NULL state, assuming state is unactivated	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150161	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: ccsVWARSExpiry: CCS_ACCOUNT_BATCH %d is active but has a NULL activation date	Internal software error.	Contact support. No further information can be obtained.	CCS
150162	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: ccsVWARSExpiry: CCS_ACCOUNT_BATCH %d has an invalid activation date %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150163	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	CCS
150164	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150165	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150166	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150167	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Sync error: Communication error: Unable to connect to BE database %z as %s %d	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150168	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Asked to send message to unknown BE ID %d	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150169	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Invalid beLocationPlugin name	Internal software error.	Contact support. No further information can be obtained.	CCS
150170	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Error loading beLocationPlugin:%z	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150171	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Problem reading plugin config section	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150172	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: failed to find symbol %s %d in plugin library %s %d. Ignoring.	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150173	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: failed to find plugin library %s %d. Ignoring.	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150174	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Problem reading plugin configuration:%z	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150175	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: In last heartbeat period %d requests where rejected due to BE congestion	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150176	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: In last heartbeat period %d new requests failed due to BE connection failure	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150177	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: In last heartbeat period %d requests failed due unknown be id	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150178	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: In last heartbeat period %d subsequent requests failed due to BE connection failure	Potential congestion build up.	Refer to application expert if alarm persists.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150179	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: error while reading billingEngines from config fileZZZ	Error in configuration file.	Refer to application expert. Review billing engine section.	CCS
150180	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Error connecting (top half) to BE %s %d:%z	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150181	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Error connecting (bottom half) to BE %s %d:%z	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150182	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: write of BEG message failed to BEZZZ	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150183	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: Connection to BE %s %d is established.	Information only.	No resolution.	CCS
150184	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Received message on available socker without consumer. Please report this error!	Communcation over a dead socket has been detected.	Contact support.	CCS
150185	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Connection to BE %s %d has failed.	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150186	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: libccsBeResync: message without msgID received from BE %z	Incomplete msg received from BE.	Contact support. No further information can be obtained.	CCS
150187	WARNING	DEF123ccsBeResync: ccsBeResync(%d) WARNING: libccsBeResync: orphan message received from BE %z	Incomplete msg received from BE.	Contact support. No further information can be obtained.	CCS
150188	NOTICE	DEF123ccsBeResync: ccsBeResync(%d) NOTICE: ccsBeResync broadcast plugin activated	Information only.	No resolution.	CCS
150189	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Receieved %s %d from beId %d. Already had response from %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150190	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Receieved unexpected message from beId %d.	Internal software error.	Contact support. No further information can be obtained.	CCS
150191	CRITICAL	DEF123ccsBeResync: ccsBeResync(%d) CRITICAL: BroadcastRequest::handleResponse (*) should never be called: aborting	Internal software error.	Contact support. No further information can be obtained.	CCS
150192	CRITICAL	DEF123ccsBeResync: ccsBeResync(%d) CRITICAL: BroadcastRequest::handleComError Exception(*) should never be called: aborting	Internal software error.	Contact support. No further information can be obtained.	CCS
150193	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Couldnt find delete function for library	Function is missing from shared library.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150194	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: CDR error: %s %d while processing CDR:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150195	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: At least one plugin failed when processing CDR:%z	Shared library is missing/corrupt.	Contact support. No further information can be obtained.	CCS
150196	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Skipping CDR error:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150197	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: At least one plugin failed when flushing	Shared library is missing/corrupt.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150198	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: No point continuing without database connection, exiting	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150199	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Config file error, falling back to default settings. Reason:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150200	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: Sorry, out of memory. Quitting.	Insufficient memory to perform desired action due to internal software error.	Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusually large memory consumption for an individual binary. Finally contact support.	CCS
150201	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: Fatal error:%z	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150202	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: Somthing threw an exception but I dont know what	Internal software error.	Contact support. No further information can be obtained.	CCS
150203	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: Connection to database with %s %d failed	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150204	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: %s %d.prodTypeSwapEventClass =%z	Information only.	No resolution.	CCS
150205	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: %s %d.prodTypeSwapEventName =%z	Information only.	No resolution.	CCS
150206	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccdAcctHistPlugin: ACS Customer[%d] promotional cascade id = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150207	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccdAcctHistPlugin: ACS Customer[%d] default cash balance type = %d	Information only.	No resolution.	CCS
150208	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Config file error, falling back on default configuration. Reason:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150209	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Failed looking up ACS_CUST_ID for CDR. Reason:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check reason from alarm text. Finally contact support.	CCS
150210	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Mandatory field %s %d missing in CDR of type %d	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150211	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: RechargeSMSPlugin: Config file error, falling back on default configuration. Reason:%z	Error in configuration file.	Refer to application expert. See alarm text for further information.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150212	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: Write request is bigger than what can be transfered atomically to a FIFO in this system. Great chaos may follow. This request: %d, max allowed: %d	Program violates kernel.	Contact support. No further information can be obtained.	CCS
150213	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: Discarding unsent SMS due to full buffer	Information only.	No resolution.	CCS
150214	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Failed looking up CLI	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS
150215	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Failed looking up account type and wallet type	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS
150216	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Failed looking up name for wallet type %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150217	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Failed looking up user currency for ACS customer ID %d and wallet ID %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS
150218	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: Account type profile not found, second currency ignored	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS
150219	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: Failed looking up second currency	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS
150220	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: RechargeSMSPlugin: Couldnt open FIFO %s %d, will try again later. (errno = %d)	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150221	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: Discarding unsent SMS due to timeout	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150222	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: %s %d: called after ccsAuthDone!	Internal software error.	Contact support. No further information can be obtained.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150223	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: len is NULL in ccsAuthGetAllModuleDescs!	Internal software error.	Contact support. No further information can be obtained.	CCS
150224	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Attempted to use nonexistent pluggable-authentication-module id=%d	Internal software error.	Contact support. No further information can be obtained.	CCS
150225	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: ccsAuth: Could not load authentication-module pluginZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150226	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: ccsAuth: One or more pluggable- authentication-module symbols not available in pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150227	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: (ccsAuthSQL) Error (%d) reading pluggable-authentication-module configuration information from CCS_AUTH_HASH_FNS in ccsAuthSQL_ReadConfigurationInfo rmation	Internal software error.	Contact support. No further information can be obtained.	CCS
150228	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: Configuration key CCS not found, using defaults	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150229	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeIdC acheAgeSeconds = %d	Information only.	No resolution.	CCS
150230	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeCac heAgeSeconds = %d	Information only.	No resolution.	CCS
150231	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeDet ailedCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150232	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.balanceTypeUnitCacheA geSeconds = %d	Information only.	No resolution.	CCS
150233	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.defaultBalanceTypeCac heAgeSeconds = %d	Information only.	No resolution.	CCS
150234	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.systemCurrencyBalance UnitCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150235	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.accountCacheAgeSecond s = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150236	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.accountTypeBestPeriod sCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150237	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Cannot un memory map file %s %d (%d bytes):%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150238	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: Loaded MFileZZZ	Information only.	No resolution.	CCS
150239	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: GetSystemCurrencyData: MFile not loaded	Cannot locate currency Mfile.	Refer to Application expert. Check existence of the Mfile.	CCS
150240	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: No discount periods defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150241	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: No discount sets defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150242	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: No geography sets defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150243	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: No billing periods defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150244	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: No rate tables defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150245	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: No tariff plans defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150246	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: No tree found for this ID; sqlca.sqlcode is %d. Incomplete MFile	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150247	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: Geo Set : %d has a null tree. Incomplete MFile	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150248	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unexpected oracle error %d while fetching from CLIXDN_cursor	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150249	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: %s %d: Config error. Reason:%z	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150250	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: %s %d: Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS
150251	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: %s %d: balance type %d missing in balanceType2AcsCustID	Internal software error.	Contact support. No further information can be obtained.	CCS
150252	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: RewardsConfig: Config error. Reason:%z	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150253	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsRewardsPlugin: Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS
150254	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.balanceTypes[acsCustomer %d].expenditure = %d	Information only.	No resolution.	CCS
150255	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.balanceTypes[acsCustomer %d].allowed = %d	Information only.	No resolution.	CCS
150256	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.balanceTypes[acsCustomer %d].notification = %d	Information only.	No resolution.	CCS
150257	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.writeDirectoryName = %s %d	Information only.	No resolution.	CCS
150258	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.filePrefix = %s %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150259	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.fileSuffix = %s %d	Information only.	No resolution.	CCS
150260	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.maxLinesInFile = %d	Information only.	No resolution.	CCS
150261	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.fileIdleTime = %d	Information only.	No resolution.	CCS
150262	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: balance type %d missing in balanceType2AcsCustId	Internal software error.	Contact support. No further information can be obtained.	CCS
150263	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: ACS customer ID %d is missing in balanceType2MEBalanceType	Internal software error.	Contact support. No further information can be obtained.	CCS
150264	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: ccsVWARSEpiry: CCS_ACCOUNT_BATCH %d has a NULL state, assuming state is unactivated	Internal software error.	Contact support. No further information can be obtained.	CCS
150265	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: ccsVWARSEpiry: CCS_ACCOUNT_BATCH %d is active but has a NULL activation date	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150266	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: ccsVWARSEpiry: CCS_ACCOUNT_BATCH %d has an invalid activation date %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150267	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	CCS
150268	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150269	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150270	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150271	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Could not stat %s %d No such file or directory	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150272	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: cmnFileStore: Unable to move new file from %s %d, to %s %d: No space left on device	Out of disk space.	Refer to application expert. Remove unnecessary files and folders.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150273	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to close file %s %d Error returned %d:No such file or directory	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150274	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to close file %s %d Error returned (%d:No such file or directory)	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150275	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to write to file %s %d. Error returned (%d:File too large)	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150276	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Config file error, %s %d is not a valid fileProcessType when running the FileWriterCDRLoaderPlugin.	Configuration issue.	Refer to application expert and quote alarm text string for full details.	CCS
150277	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to open file (). Error returned 2:No such file or directory	Configuration issue.	Refer to application expert and quote alarm text string for full details.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150278	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: flush: UPDATE: ORA-%d: not logged oZZZ	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150279	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: retrieveCLI: ORA-%d: no data found	CLI is not found in the database.	Refer to application expert. Was CLI correct	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150280	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: flush: INSERT: ORA-%d: not connected to ORACLE	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150281	CRITICAL	DEF123ccsCDRLoader: ccsCDRLoader(%d) CRITICAL: Config file error, unable to load plugin %s %d. Reason: CDRLoader::ExceptionCould not load plugin library %s %d	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150282	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR Oracle== %d oraConnect.pc@%d: declare function dexpo ( base integer , exp integer , modulus integer : ORA-%d: User is locked out or deleted.	Oracle internal error.	Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150283	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR Oracle=- %d oraConnect.pc@%d: insert into CCS_BE_CDR (BILLING_ENGINE_ID,SCP_ID,SEQUEN CE_NUMBER,CDR_T: ORA-%d: not connected to ORACLE	Cannot connect to ORACLE.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150284	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: cmnFileStore: Unable to create new directory %s %d: No space left on device	Out of disk space.	Refer to application/UNIX expert. Remove unnecessary files.	CCS
150285	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: cmnHashStore: Unable to read directory %s %d: Bad file number	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150286	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Config file error. (%s %d) is not a valid fileProcessType when running the FileWriterCDRLoaderPlugin.	Configuration error.	Correct erroneous parameter.	CCS
150287	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: flush: UPDATE: ORA-%d: no data found	Information only/	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150288	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to close file (%s %d). Error returned (%d: Bad file number)	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150289	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to lock file (%s %d). Error returned (%d: Bad file number)	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150290	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to open file (%s %d). Error returned (%d: No such file or directory)	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150291	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to process: config file error. (%s %d) is not a valid fileProcessType when running the FileWriterCDRLoaderPlugin.	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150292	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to rename file from (%s %d) to (%s %d). Error returned (%d: Cross-device link)	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150293	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to write to file (%s %d). Error returned (%d: Bad file number)	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150294	CRITICAL	DEF123ccsCDRTrimDB: ccsCDRTrimDB(%d) CRITICAL: Couldnt connect to Oracle as %s %d	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150295	ERROR	DEF123ccsCDRTrimDB: ccsCDRTrimDB(%d) ERROR: Couldnt open SQL cursor.	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150296	ERROR	DEF123ccsCDRTrimDB: ccsCDRTrimDB(%d) ERROR: Deleted %d of %d records.	Information only.	No resolution.	CCS
150297	WARNING	DEF123ccsCDRTrimDB: ccsCDRTrimDB(%d) WARNING: Couldnt close SQL cursor.	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150298	NOTICE	DEF123ccsCDRTrimDB: ccsCDRTrimDB(%d) NOTICE: Starting	Process starting.	No resolution.	CCS
150299	NOTICE	DEF123ccsCDRTrimDB: ccsCDRTrimDB(%d) NOTICE: Finished	Process finished successfully.	No resolution.	CCS
150300	ERROR	DEF123ccsCDRTrimFiles: ccsCDRTrimFiles(%d) ERROR: Couldnt change to directory %s %d	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150301	WARNING	DEF123ccsCDRTrimFiles: ccsCDRTrimFiles(%d) WARNING: Couldnt stat %s %d, skipping.	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150302	WARNING	DEF123ccsCDRTrimFiles: ccsCDRTrimFiles(%d) WARNING: Couldnt unlink %s %d.	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150303	ERROR	DEF123ccsCDRTrimFiles: ccsCDRTrimFiles(%d) ERROR: Errors encountered during execution.	Internal software error.	Contact support. No further information can be obtained.	CCS
150304	CRITICAL	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) CRITICAL: Couldnt load configuration file	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150305	ERROR	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) ERROR: cannot trap SIGINT	Kernel communication/disk error.	Refer to UNIX/application expert first. If problem persists then contact support.	CCS
150306	ERROR	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) ERROR: cannot trap SIGTERM	Kernel communication/disk error.	Refer to UNIX/application expert first. If problem persists then contact support.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150307	ERROR	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) ERROR: cannot trap SIGHUP	Kernel communication/disk error.	Refer to UNIX/application expert first. If problem persists then contact support.	CCS
150308	ERROR	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) ERROR: cannot connect to Oracle as %s %d	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150309	NOTICE	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) NOTICE: Started correctly and connected to the database.	Information only.	No resolution.	CCS
150310	ERROR	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) ERROR: Compiled structure for geography set with ID = %d is too big (>65535 bytes). Cant update database.	Compiled structure is too large for database.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150311	ERROR	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) ERROR: Error opening cursor - need_rebuild. SQLCODE: %d -- ORA-%d: end-of- file on communication channel	Cannot connect to ORACLE.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150312	ERROR	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) ERROR: Error fetching from cursor . SQLCODE: %d -- ORA-%d: fetch out of sequence	Oracle internal error.	Refer to application expert. Check alarm string for full detail.	CCS
150313	NOTICE	DEF123ccsCliDnDaemon: ccsCliDnDaemon(%d) NOTICE: Starting	Process starting.	No resolution.	CCS
150314	NOTICE	DEF123ccsExpiryMessageGenerator: ccsExpiryMessageGenerator(%d) NOTICE: No expiry warnings configured, exiting	Nothing for program to do.	Refer to application expert. Confirm this is ok.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150315	ERROR	DEF123ccsExpiryMessageGenerator: ccsExpiryMessageGenerator(%d) ERROR: Could not load configuration, aborting	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150316	ERROR	DEF123ccsExpiryMessageGenerator: ccsExpiryMessageGenerator(%d) ERROR: Cannot connect to Oracle; Error number:%z	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150317	ERROR	DEF123ccsExpiryMessageGenerator: ccsExpiryMessageGenerator(%d) ERROR: Could not stat %s %d:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150318	ERROR	DEF123ccsExpiryMessageGenerator: ccsExpiryMessageGenerator(%d) ERROR: Error accessing be_wallet data: Oracle error number: %d	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150319	ERROR	DEF123ccsExpiryMessageGenerator: ccsExpiryMessageGenerator(%d) ERROR: Error accessing be_bucket data: Oracle error number: %d	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150320	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: Exiting - Number Of Errors %d exceeds the number configured %d.	Internal software error.	Contact support. No further information can be obtained.	CCS
150321	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Notification of change returned ID -1	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150322	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: Compiling MFile %s %d, db ID %d	Information only.	No resolution.	CCS
150323	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: doMain: doCompile returned failure status	Internal software error.	Contact support. No further information can be obtained.	CCS
150324	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: Fatal Error:%z	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150325	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: Internal Error: Caught non exception	Internal software error.	Contact support. No further information can be obtained.	CCS
150326	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Compiling MFile file %s %d, id %d failed:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150327	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsMFileCompile: **DEBUG ON**:%z	Information only.	No resolution.	CCS
150328	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Unable to contact beServer about MFile change	Failed to communicate with the BE.	Refer to application expert. Is the specified billing engine running?	CCS
150329	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: Informed beServer of MFile change	Information only.	No resolution.	CCS
150330	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Received error: %z , beServer not updated with new MFile	Failed to communicate with the BE.	Refer to application expert. Is the specified billing engine running?	CCS
150331	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: %s %d: called after ccsAuthDone!	Internal software error.	Contact support. No further information can be obtained.	CCS
150332	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: len is NULL in ccsAuthGetAllModuleDescs!	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150333	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Attempted to use nonexistent pluggable-authentication-module id=%d	Internal software error.	Contact support. No further information can be obtained.	CCS
150334	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: ccsAuth: Could not load authentication-module pluginZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150335	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: ccsAuth: One or more pluggable- authentication-module symbols not available in pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150336	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: (ccsAuthSQL) Error (%d) reading pluggable-authentication-module configuration information from CCS_AUTH_HASH_FNS in ccsAuthSQL_ReadConfigurationInfo rmation	Internal software error.	Contact support. No further information can be obtained.	CCS
150337	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: Configuration key CCS not found, using defaults	Information only.	No resolution.	CCS
150338	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeIdC acheAgeSeconds = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150339	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150340	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeDetailedCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150341	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.balanceTypeUnitCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150342	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.defaultBalanceTypeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150343	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.systemCurrencyBalanceUnitCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150344	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.accountCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150345	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.accountTypeBestPeriodsCacheAgeSeconds = %d	Information only.	No resolution.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150346	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Cannot un memory map file %s %d (%d bytes):%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150347	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: Loaded MFileZZZ	Information only.	No resolution.	CCS
150348	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: GetSystemCurrencyData: MFile not loaded	Cannot locate currency Mfile.	Refer to Application expert. Check existence of the Mfile.	CCS
150349	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: No discount periods defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150350	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: No discount sets defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150351	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: No geography sets defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150352	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: No billing periods defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150353	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: No rate tables defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150354	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: No tariff plans defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150355	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: No tree found for this ID; sqlca.sqlcode is %d. Incomplete MFile	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150356	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: Geo Set : %d has a null tree. Incomplete MFile	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150357	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Unexpected oracle error %d while fetching from CLIXDN_cursor	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150358	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: %s %d: Config error. Reason:%z	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	CCS
150359	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: %s %d: Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS
150360	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: %s %d: balance type %d missing in balanceType2AcsCustID	Internal software error.	Contact support. No further information can be obtained.	CCS
150361	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: RewardsConfig: Config error. Reason:%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150362	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsRewardsPlugin: Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS
150363	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.balanceTypes[acsCustomer %d].expenditure = %d	Information only.	No resolution.	CCS
150364	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.balanceTypes[acsCustomer %d].allowed = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150365	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.balanceTypes[acsCustomer %d].notification = %d	Information only.	No resolution.	CCS
150366	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.writeDirectoryName = %s %d	Information only.	No resolution.	CCS
150367	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.filePrefix = %s %d	Information only.	No resolution.	CCS
150368	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.fileSuffix = %s %d	Information only.	No resolution.	CCS
150369	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.maxLinesInFile = %d	Information only.	No resolution.	CCS
150370	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.fileIdleTime = %d	Information only.	No resolution.	CCS
150371	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: balance type %d missing in balanceType2AcsCustId	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150372	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: ACS customer ID %d is missing in balanceType2MEBalanceType	Internal software error.	Contact support. No further information can be obtained.	CCS
150373	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: ccsVWARSEpiry: CCS_ACCOUNT_BATCH %d has a NULL state, assuming state is unactivated	Internal software error.	Contact support. No further information can be obtained.	CCS
150374	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: ccsVWARSEpiry: CCS_ACCOUNT_BATCH %d is active but has a NULL activation date	Internal software error.	Contact support. No further information can be obtained.	CCS
150375	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: ccsVWARSEpiry: CCS_ACCOUNT_BATCH %d has an invalid activation date %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150376	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: Fatal Error: ccMFileCompilerException: Connect to Database Failed	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150377	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	CCS
150378	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150379	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150380	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150381	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Asked to send message to unknown BE ID %d	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150382	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Invalid beLocationPlugin name	Internal software error.	Contact support. No further information can be obtained.	CCS
150383	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Error loading beLocationPlugin:%z	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150384	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Problem reading plugin config section	Internal software error.	Contact support. No further information can be obtained.	CCS
150385	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: failed to find symbol %s %d in plugin library %s %d. Ignoring.	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150386	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: failed to find plugin library %s %d. Ignoring.	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150387	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Problem reading plugin configuration:%z	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150388	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: In last heartbeat period %d requests where rejected due to BE congestion	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150389	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: In last heartbeat period %d new requests failed due to BE connection failure	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150390	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: In last heartbeat period %d requests failed due unknown be id	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150391	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: In last heartbeat period %d subsequent requests failed due to BE connection failure	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
150392	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: error while reading billingEngines from config fileZZZ	Error in configuration file.	Refer to application expert. Review billing engine section.	CCS
150393	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Error connecting (top half) to BE %s %d:%z	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150394	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Error connecting (bottom half) to BE %s %d:%z	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150395	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: write of BEG message failed to BEZZZ	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150396	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: Connection to BE %s %d is established.	Information only.	No resolution.	CCS
150397	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Received message on available socket without consumer. Please report this error!	Communication over a dead socket has been detected.	Contact support.	CCS
150398	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Connection to BE %s %d has failed.	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
150399	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: libccsMFileCompiler: message without msgID received from BE %z	Incomplete msg received from BE.	Contact support. No further information can be obtained.	CCS
150400	WARNING	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) WARNING: libccsMFileCompiler: orphan message received from BE %z	Incomplete msg received from BE.	Contact support. No further information can be obtained.	CCS
150401	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsMFileCompiler broadcast plugin activated	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150402	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Receieved %s %d from beId %d. Already had response from %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150403	ERROR	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) ERROR: Receieved unexpected message from beId %d.	Internal software error.	Contact support. No further information can be obtained.	CCS
150404	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: BroadcastRequest::handleResponse (* ) should never be called: aborting	Internal software error.	Contact support. No further information can be obtained.	CCS
150405	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL: BroadcastRequest::handleComError Exception(*) should never be called: aborting	Internal software error.	Contact support. No further information can be obtained.	CCS
150406	CRITICAL	DEF123ccsPeriodicCCRecharge: ccsPeriodicCCRecharge(%d) CRITICAL: Database connection failedZZZ	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150407	NOTICE	DEF123ccsPeriodicCCRecharge: ccsPeriodicCCRecharge(%d) NOTICE: Starting	Process starting.	No resolution.	CCS
150408	NOTICE	DEF123ccsPeriodicCCRecharge: ccsPeriodicCCRecharge(%d) NOTICE: Finished	Process finished successfully.	No resolution.	CCS
150409	NOTICE	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) NOTICE: Configuration key %s %d not found, using defaults	Configuration issue.	Refer to application expert. Refer to alarm text for section.	CCS
150410	NOTICE	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) NOTICE: %s %d.oracleUserPass = %s %d	Information only.	No resolution.	CCS
150411	NOTICE	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) NOTICE: %s %d.readDirectoryName = %s %d	Information only.	No resolution.	CCS
150412	NOTICE	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) NOTICE: %s %d.filePrefix = %s %d	Information only.	No resolution.	CCS
150413	NOTICE	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) NOTICE: %s %d.fileSuffix = %s %d	Information only.	No resolution.	CCS
150414	NOTICE	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) NOTICE: %s %d.testWaitTime = %s %d	Information only.	No resolution.	CCS
150415	NOTICE	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) NOTICE: %s %d.ssmfilename = %s %d	Information only.	No resolution.	CCS
150416	CRITICAL	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) CRITICAL: Fatal exception:%z	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150417	CRITICAL	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) CRITICAL: Fatal non-exception!	Internal software error.	Contact support. No further information can be obtained.	CCS
150418	CRITICAL	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) CRITICAL: Could not open input directory %s %d:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150419	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Could not stat %s %d: %z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150420	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Updating the product type failed: SQL returned 0 lines modified: %z	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150421	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Cannot connect to Oracle using:%s %d causes Error:%z	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150422	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: SQL error %d looking up details for account reference id %d, skipping reward SMS notification	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150423	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Error looking up details for currency id %d, skipping reward SMS notification	Configuration issue.	Refer to application expert. Refer to alarm text for section.	CCS
150424	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Cant open absSSMDispatcher file %s %d for read/write. Some reward notification messages have been lost.	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150425	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Exception while looking up config file sections, cannot continue, exiting:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150426	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Cannot find ccsNotifications expiry strings in config file	Configuration issue.	Refer to application expert. Refer to alarm text for section.	CCS
150427	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Exception reading ccsNotifications expiry strings in config file:%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150428	WARNING	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) WARNING: buildBalanceExpiryString() called without initialising library, failing.	Internal software error.	Contact support. No further information can be obtained.	CCS
150429	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Error opening fillWalletExpiryInfoCursor, error number %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150430	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Fetch from fillWalletExpiryInfoCursor failed. SQL error code is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150431	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Error opening fillBalanceExpiryInfoCursor, error number %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150432	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Fetch from fillBalanceExpiryInfoCursor failed with sqlcode %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150433	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Error loading reward description translation. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150434	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Error loading wallet name translation. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150435	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Error loading ACS language details. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150436	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Error loading balance template details. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150437	ERROR	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) ERROR: Cannot connect to Oracle using:%s %d causes Error:-%z	Cannot connect to ORACLE.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150438	NOTICE	DEF123ccsRewardsBatch: ccsRewardsBatch(%d) NOTICE: Starting	Process starting.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150439	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: ccsVoucher: could not open context fileZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150440	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: No context defined, ignoring	Information only.	No resolution.	CCS
150441	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Unknown action modeZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150442	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: -r parameter requires / separator	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150443	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: -s parameter must be > 0	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150444	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: More than one -b/-B parameters provided	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150445	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: -b parameter must be > 0	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150446	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: -B parameter exceeds maximum size %d	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150447	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: unknown parameter	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150448	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Either a batch id or a batch code must be specified	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150449	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: cannot connect to Oracle as %s %d	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150450	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: load requires -f <filename>	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150451	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Failed to get billing engine name.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150452	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Failed to get service provider name.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150453	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Failed to get voucher type name.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150454	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Failed to get authentication module name.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150455	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: create/load require -r <start>/<end>	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150456	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Size of batch parameter (-s <size>) is required	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150457	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: batch start and end numbers must have same length	Voucher creation configuration is wrong.	Refer to application expert. Depending on the means in which it is invoked (command line=files or screens=db) the properties need to be reviewed.	CCS
150458	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Batch start and end numbers must be between %d and %d digits long	Voucher creation configuration is wrong.	Refer to application expert. Depending on the means in which it is invoked (command line=files or screens=db) the properties need to be reviewed.	CCS
150459	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Unknown randomness generation method requested	Internal software error.	Contact support. No further information can be obtained.	CCS
150460	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Number range overlaps an existing range.	Voucher creation configuration is wrong.	Refer to application expert. Depending on the means in which it is invoked (command line=files or screens=db) the properties need to be reviewed.	CCS
150461	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Failed to get batch ID.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150462	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: cleanup has no other arguments	Information only.	No resolution.	CCS
150463	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: unknown action mode (impossible)	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150464	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: error executing commandZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150465	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Configuration key %s %d not found, using defaults	Configuration issue.	Refer to application expert. Refer to alarm text for section.	CCS
150466	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to declare beCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150467	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to open beCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150468	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to fetch from beCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150469	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Error number %d attempting to close beCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150470	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to declare vtCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150471	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to open vtCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150472	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to fetch from vtCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150473	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Error number %d attempting to close vtCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150474	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to declare vbCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150475	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to open vbCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150476	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to fetch from vbCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150477	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to declare svcCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150478	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to open svcCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150479	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error number %d attempting to fetch from svcCursor	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150480	CRITICAL	DEF123ccsVoucher: ccsVoucher(%d) CRITICAL: %s %d: called after ccsAuthDone!	Internal software error.	Contact support. No further information can be obtained.	CCS
150481	CRITICAL	DEF123ccsVoucher: ccsVoucher(%d) CRITICAL: len is NULL in ccsAuthGetAllModuleDescs!	Internal software error.	Contact support. No further information can be obtained.	CCS
150482	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Attempted to use nonexistent pluggable- authentication-module id=%d	Internal software error.	Contact support. No further information can be obtained.	CCS
150483	CRITICAL	DEF123ccsVoucher: ccsVoucher(%d) CRITICAL: ccsAuth: Could not load authentication-module pluginZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150484	CRITICAL	DEF123ccsVoucher: ccsVoucher(%d) CRITICAL: ccsAuth: One or more pluggable-authentication-module symbols not available in pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150485	CRITICAL	DEF123ccsVoucher: ccsVoucher(%d) CRITICAL: (ccsAuthSQL) Error (%d) reading pluggable-authentication-module configuration information from CCS_AUTH_HASH_FNS in ccsAuthSQL_ReadConfigurationInformation	Internal software error.	Contact support. No further information can be obtained.	CCS
150486	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: Configuration key CCS not found, using defaults	Information only.	No resolution.	CCS
150487	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeIdCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150488	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150489	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeDetailedCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150490	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsCommon: CCS.common.balanceTypeUnitCacheAgeSeconds = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150491	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsCommon: CCS.common.defaultBalanceTypeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150492	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsCommon: CCS.common.systemCurrencyBalanceUnitCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150493	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsCommon: CCS.common.accountCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150494	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsCommon: CCS.common.accountTypeBestPeriodsCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150495	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Cannot un memory map file %s %d (%d bytes):%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150496	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: Loaded MFileZZZ	Information only.	No resolution.	CCS
150497	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: GetSystemCurrencyData: MFile not loaded	Cannot locate currency Mfile.	Refer to Application expert. Check existence of the Mfile.	CCS
150498	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: No discount periods defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150499	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: No discount sets defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150500	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: No geography sets defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150501	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: No billing periods defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150502	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: No rate tables defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150503	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: No tariff plans defined in database	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150504	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: No tree found for this ID; sqlca.sqlcode is %d. Incomplete MFile	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150505	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Geo Set : %d has a null tree. Incomplete MFile	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150506	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Unexpected oracle error %d while fetching from CLIXDN_cursor	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150507	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: %s %d: Config error. Reason:%z	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm text.	CCS
150508	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: %s %d: Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS
150509	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: %s %d: balance type %d missing in balanceType2AcsCustID	Internal software error.	Contact support. No further information can be obtained.	CCS
150510	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: RewardsConfig: Config error. Reason:%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150511	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccsRewardsPlugin: Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150512	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer%d].expenditure = %d	Information only.	No resolution.	CCS
150513	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer%d].allowed = %d	Information only.	No resolution.	CCS
150514	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.balanceTypes[acsCustomer%d].notification = %d	Information only.	No resolution.	CCS
150515	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.writeDirectoryName = %s %d	Information only.	No resolution.	CCS
150516	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.filePrefix = %s %d	Information only.	No resolution.	CCS
150517	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.fileSuffix = %s %d	Information only.	No resolution.	CCS
150518	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): %s %d.maxLinesInFile = %d	Information only.	No resolution.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150519	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): %s %d.fileIdleTime = %d	Information only.	No resolution.	CCS
150520	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: balance type %d missing in balanceType2AcsCustId	Internal software error.	Contact support. No further information can be obtained.	CCS
150521	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: ACS customer ID %d is missing in balanceType2MEBalanceType	Internal software error.	Contact support. No further information can be obtained.	CCS
150522	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: ccsVWARSEpiry: CCS_ACCOUNT_BATCH %d has a NULL state, assuming state is unactivated	Internal software error.	Contact support. No further information can be obtained.	CCS
150523	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: ccsVWARSEpiry: CCS_ACCOUNT_BATCH %d is active but has a NULL activation date	Internal software error.	Contact support. No further information can be obtained.	CCS
150524	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: ccsVWARSEpiry: CCS_ACCOUNT_BATCH %d has an invalid activation date %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150525	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error reported by database queue:%z	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150526	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Voucher filler failed parameter check	Internal software error.	Contact support. No further information can be obtained.	CCS
150527	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Aborting due to previous errors	Information only.	No resolution.	CCS
150528	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: Producing vouchers. This operation may take some time.	Information only.	No resolution.	CCS
150529	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Neither voucher reader nor voucher filler instantiated	Internal software error.	Contact support. No further information can be obtained.	CCS
150530	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Neither voucher buffer nor voucher writer instantiated	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150531	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: cannot get voucher typeZZZ	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS
150532	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: cannot get authentication moduleZZZ	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS
150533	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: cannot get billing engine nameZZZ	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150534	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error creating batch entry in database (batch aborted)	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150535	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: Voucher Batch %s %d Activated	Information only.	No resolution.	CCS
150536	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: Voucher Batch %s %d Cancelled	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150537	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error counting expired voucher batches	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150538	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: No voucher batches to cleanup	Information only.	No resolution.	CCS
150539	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error in declaration of bcCursor, error number %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150540	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error in opening of bcCursor, error number %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150541	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error reading batch ID	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150542	NOTICE	DEF123ccsVoucher: ccsVoucher(%d) NOTICE: Voucher Batch %d is Stale	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150543	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error updating batch to Unusable	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150544	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Bad update row count in cleanup %d (should be %d)	Internal software error.	Contact support. No further information can be obtained.	CCS
150545	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error declaring start_end_range cursor, error number %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150546	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error opening start_end_range cursor, error number %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150547	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error in fetch from start_end_range cursor, error number %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150548	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error closing start_end_range cursor, error number %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150549	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Input filename not specified	No input filename specified. Internal error.	Contact support. No further information can be obtained.	CCS
150550	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error openingZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150551	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Reader in an invalid state, should not be calling readVoucher()	Internal software error.	Contact support. No further information can be obtained.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150552	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Bad line %z in voucher input file	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150553	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Too many vouchers (> %d) in input file	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150554	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Voucher Number %s %d not in Range %s %d, %s %d. Ignored	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150555	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Voucher Number %s %d not %d digits long	Internal software error.	Contact support. No further information can be obtained.	CCS
150556	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Validation of secret/private_secret for voucher %s %d failed - perhaps the selection of authentication module is wrong?	Internal software error.	Contact support. No further information can be obtained.	CCS
150557	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Not enough vouchers (< %d) in input file	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150558	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Loading of writer plugin %s %d failed	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150559	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Loading plugin %s %d failed	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150560	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Invalid batch range provided, cannot continue	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150561	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Range is too small to create %d requested vouchers (can only manage %d).	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150562	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Ran out of context before finishing batch!	Internal software error.	Contact support. No further information can be obtained.	CCS
150563	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: Invalid context string retrieved (too long?)	Internal software error.	Contact support. No further information can be obtained.	CCS
150564	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: could not generate secret/private_secret	Internal software error.	Contact support. No further information can be obtained.	CCS
150565	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Start Voucher Number %s %d not digit string	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150566	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: End Voucher Number %s %d not digit string	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150567	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Voucher End is before Voucher Start	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150568	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Start Voucher Number %s %d not length %d	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150569	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: End Voucher Number %s %d not length %d	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150570	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Start Voucher Number %s %d should be at least length %d	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150571	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: End Voucher Number %s %d should be no more than length %d	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150572	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error converting serial number start from string to unsigned long, cannot check range. Errno set to: %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150573	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error converting serial number end from string to unsigned long, cannot check range. Errno set to: %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150574	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Voucher Start and End not sufficient for %d vouchers	Configuration issue.	Refer to application expert. The voucher batch properties are incorrect.	CCS
150575	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	CCS
150576	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150577	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Internal software error.	Contact support. No further information can be obtained.	CCS
150578	WARNING	DEF123ccsVoucher: ccsVoucher(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	CCS
150579	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Cant create lock file, reason: Permission denied	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150580	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Cant obtain lock, reason: Bad file number	File error.	No resolution.	CCS
150581	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Cant open the lock file, reason: Permission denied	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150582	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: ccsVoucher: invalid voucher range entered, voucher range found (%d), exceeds maximum (%d), cannot continue.	Invalid voucher range specified.	Refer to voucher expert. Verify information.	CCS
150583	ERROR	DEF123ccsVoucher: ccsVoucher(%d) ERROR: Error creating %s %d: No such file or directory	File error.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	CCS
150584	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: ccsVoucher: ABORTING:%z	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150585	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: Error opening input fileZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150586	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: Format error in fileZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150587	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: Failed to remove fileZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150588	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: Error opening directory %z for reading	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150589	CRITICAL	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) CRITICAL: Error getting IOR:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150590	CRITICAL	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) CRITICAL: Invalid IOR for ccsBeClientOrb- wallet	Kernel communication with Corba.	Refer to application expert. Verify the details are valid for IOR ccsBeClientOrb-wallet	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150591	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: SELECT Error ORA-%d:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150592	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: ccs_acct_acct_references(account =%d) DELETE Error ORA-%d:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150593	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: ccs_acct(be_acct_id=%d) DELETE Error ORA-%d:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150594	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: ccs_acct_acct_references(acct_re ference=%d) DELETE Error ORA- %d:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150595	ERROR	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) ERROR: ccs_acct_reference(id=%d) DELETE Error ORA-%d:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150596	CRITICAL	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) CRITICAL: ABORTING: Cannot connect to Oracle asZZZ	Cannot connect to ORACLE.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150597	NOTICE	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) NOTICE: Starting	Process starting.	No resolution.	CCS
150598	NOTICE	DEF123ccsWalletExpiry: ccsWalletExpiry(%d) NOTICE: Finished	Process finished successfully.	No resolution.	CCS
150599	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1000: argument needed for -s / - -section	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS
150600	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1001: unknown command line option:%z	Command line parameters are wrong.	Refer to application expert. Review command line parameters.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150601	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1002: could not read configuration file: file not found	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150602	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1002: could not read configuration file:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150603	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1003: no OutputDirectory found in config file	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm text.	CCS
150604	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1004: no BaseName found in config file	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm text.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150605	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1005: failed to connect to ORACLE using login/password of %s %d	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150606	NOTICE	DEF123cdrFileGenerator: cdrFileGenerator(%d) NOTICE: 1006: turning debug on, due to receipt of SIGUSR1	Information only.	No resolution.	CCS
150607	NOTICE	DEF123cdrFileGenerator: cdrFileGenerator(%d) NOTICE: 1007: send SIGUSR2 to turn debug off	Information only.	No resolution.	CCS
150608	NOTICE	DEF123cdrFileGenerator: cdrFileGenerator(%d) NOTICE: 1008: turning debug off, due to receipt of SIGUSR2	Information only.	No resolution.	CCS
150609	NOTICE	DEF123cdrFileGenerator: cdrFileGenerator(%d) NOTICE: 1009: send SIGUSR1 to turn debug back on	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150610	NOTICE	DEF123cdrFileGenerator: cdrFileGenerator(%d) NOTICE: 1011: shutting down due to receipt of SIGINT	Information only.	No resolution.	CCS
150611	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1010: failed to create fileZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150612	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1012: ORACLE returned %z when trying to retrieve rows	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150613	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 9999: no %s %d found in config file	Configuration issue.	Refer to application expert. Check alarm string for missing parameter.	CCS
150614	ERROR	DEF123expiryMessageLoader: expiryMessageLoader(%d) ERROR: Could not open input directory %s %d:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150615	WARNING	DEF123expiryMessageLoader: expiryMessageLoader(%d) WARNING: Could not stat %s %d:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150616	WARNING	DEF123expiryMessageLoader: expiryMessageLoader(%d) WARNING: Could not open fileZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150617	WARNING	DEF123expiryMessageLoader: expiryMessageLoader(%d) WARNING: Cant open ccsSSMDispatcher file %s %d for read/write. Aborting send.	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150618	NOTICE	DEF123expiryMessageLoader: expiryMessageLoader(%d) NOTICE: Starting	Process starting.	No resolution.	CCS
150619	NOTICE	DEF123expiryMessageLoader: expiryMessageLoader(%d) NOTICE: Finished	Process finished successfully.	No resolution.	CCS
150620	ERROR	%z Unexpected message type received, disconnecting call. Action type (%d), Response type (%z )	Internal software error	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150621	ERROR	%z : Received unexpected message, Action type (%d), Response type (%d) close the reservation confirming zero - follow Unsupported branch	Internal software error	Contact support. No further information can be obtained.	CCS
150622	ERROR	%z : Received unexpected message, close the reservation confirming zero - follow Unsupported branch	Internal software error	Contact support. No further information can be obtained.	CCS
150623	ERROR	%z : Tried to insert a duplicate balance type ID (%d), ignoring	Configuration error	Correct balance type configuration for customer	CCS
150624	ERROR	%z : Tried to insert an invalid balance type: (%d)	Configuration error	Correct balance type configuration for customer	CCS
150625	ERROR	%z : Tried to insert an invalid balance unit type: (%d)	Internal software error	Contact support. No further information can be obtained.	CCS
150626	ERROR	%z : Failed to find the configured balance types for this ACS customer ID (%d) - following Unsupported branch	Configuration error	Correct balance type configuration for customer	CCS
150627	ERROR	%z : Invalid FFDiscountRule (%z ) found in config file, using EXPLICIT rule	Configuration error	Correct F&F Discount Rules	CCS
150628	ERROR	%z : Switch configuration incorrect for CAMEL (2), TCAP Continue should not be used instead of TCAP Connect for this switch type, ignoring parameter	Configuration error	Correct switch type configuration	CCS
150629	ERROR	%z : Switch configuration incorrect for CAMEL (3), TCAP Continue should not be used instead of TCAP Connect for this switch type, ignoring parameter	Configuration error	Correct switch type configuration	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150630	ERROR	%z : Config file error. Reason: %z	Configuration error	Check configuration file and correct	CCS
150631	ERROR	%z : Unable to find balance unit for balance type ID (%d) for account ID (%z ), error: %z	Configuration error	Correct balance unit configuration and check replication	CCS
150632	ERROR	%z : No default balance type for this customer (%z ), disconnecting call.	Configuration error	Default balance type has not been configurd for customer	CCS
150633	ERROR	%z : Failed when trying to get the user currency data for currency id (%d) - following Unsupported branch	Configuration error	Currency configuration failure. Check replication	CCS
150634	ERROR	%z : Failed to find balance announcement for currency ID (%d), balance type ID (%d) - following Unsupported branch	Configuration error	Incorrect balance announcement configuration	CCS
150635	WARNING	%z : UserCurrency had zero base for account ID (%z )	Configuration error	Configure a valid base conversion	CCS
150636	WARNING	%z : Failed to find rate of exchange for currency (%d) - following Unsupported branch	Configuration error	Configure a valid exchange rate	CCS
150637	WARNING	%z : SecondCurrency had zero base for account ID (%z ) - following Unsupported branch	Configuration error	Correct base configuration for second currency	CCS
150638	WARNING	%z : Unknown balance unit type found (%d) - following Unsupported branch	Configuration error	Correct balance unit configuration	CCS
150639	ERROR	%z : Failed to retrieve nodePtr, disconnecting call.	Internal software error	Contact support. No further information can be obtained.	CCS
150640	ERROR	%z : Unknown state (%d), dropping call	Internal software error	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150641	ERROR	%z : Invalid action status found, disconnecting call	Internal software error	Contact support. No further information can be obtained.	CCS
150642	ERROR	%z : Invalid tag code (%d) found on feature node, disconnecting call.	Internal software error	Contact support. No further information can be obtained.	CCS
150643	ERROR	%z : Could not retrieve event class / event name node configuration, disconnecting call.	Internal software error	Configure events	CCS
150644	ERROR	%z : Could not retrieve event class node configuration, disconnecting call.	Configuration error	Configure event class and check replication	CCS
150645	ERROR	%z : Could not retrieve event name node configuration, disconnecting call.	Configuration error	Configure event name and check replication	CCS
150646	ERROR	%z : Could not retrieve event count configuration, disconnecting call.	Configuration error	Correct event count and check replication	CCS
150647	ERROR	%z : Could not retrieve discount configuration, disconnecting call.	Configuration error	Correct discount configuration and check replication	CCS
150648	ERROR	%z : Unsupported switch type possibly CS1 found, not sending reservation to billing engine - following Unsupported branch	Internal software error	Check switch configuration for IDP errors	CCS
150649	NOTICE	%z : Failed to create an initial reservation on the BE - extracted BE failure reason: (%z) - following BFT branch	Internal software error	Check BE communication path	CCS
150650	ERROR	%z : Non-CAMEL ACR received, disconnecting call.	Configuration error	Check switch configuration	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150651	ERROR	%z : No CamelTimeIfNoTariffSwitch in CAMEL ACR, disconnecting call.	Configuration error	Check switch configuration	CCS
150652	ERROR	%z : Time returned is outside acceptable range: maximum expected time (%d), time returned (%d)	Configuration error	Check switch communication patch and configuration	CCS
150653	ERROR	%z : No CamelTimeIfNoTariffSwitch or FreeCall in CAMEL ACR, disconnecting call.	Configuration error	Check switch configuration	CCS
150654	ERROR	%z : Unexpected activation type	Internal software error	Contact support. No further information can be obtained.	CCS
150655	ERROR	%z : Not Enough Information, missing AnswerTime	Configuration error	Check system configuration	CCS
150656	ERROR	%z : Not Enough Information, missing Duration	Configuration error	Check system configuration	CCS
150657	ERROR	%z : BE responded with error.	Internal software error	Check BE error and correct.	CCS
150658	ERROR	%z : acsActionsAPI::serviceCapability not initialised. Cannot continue	Internal software error	Check actions are installed	CCS
150659	ERROR	%z : acsActionsAPI::directTimeCharge not initialised. Cannot continue	Internal software error	Check actions are installed	CCS
150660	ERROR	%z : SMS parameter buffer overflow. Unable to transmit SMS	Internal software error	Contact support. No further information can be obtained.	CCS
150661	ERROR	%z : SMS parameter buffer full, Falling back on single currency	Internal software error	Contact support. No further information can be obtained.	CCS
150662	WARNING	%z : Too few or too many menu segments in ccsDoCCRecharge	Configuration error	Check node configuration	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150663	WARNING	smSubmit::decodes tag 123s size does not match the member variable size - not copying	Internal software error	Contact support. No further information can be obtained.	CCS
150664	ERROR	Unknown CCS action type specified, CCS type = %z	Internal software error	Contact support. No further information can be obtained.	CCS
150665	ERROR	%z : Index should be between %d and %d	Internal software error	Contact support. No further information can be obtained.	CCS
150666	ERROR	%z : Array full, max size is %d	Internal software error	Contact support. No further information can be obtained.	CCS
150667	ERROR	Action not registered through CCS, type = %z	Internal software error	Contact support. No further information can be obtained.	CCS
150668	ERROR	No outstanding action to respond to, CCS type = %z , ACS type = %z , service domain = %d	Internal software error	Contact support. No further information can be obtained.	CCS
150669	ERROR	Looking up ACS action for action name = %z , type = %z , service domain = %d	Internal software error	Contact support. No further information can be obtained.	CCS
150670	ERROR	SetupCall: Recieved invalid request object	Internal software error	Contact support. No further information can be obtained.	CCS
150671	ERROR	ERROR ContinueCall: Recieved invalid request object	Internal software error	Contact support. No further information can be obtained.	CCS
150672	ERROR	ERROR FinaliseCall: Recieved invalid request object	Internal software error	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150686	ERROR	slee_acs: slee_acs(%d) ERROR: CCS LoadService: Error getting account data (by acct num)	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150687	ERROR	slee_acs: slee_acs(%d) ERROR: CCS LoadService: CCS LoadService: Error getting wallet data	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150688	ERROR	slee_acs: slee_acs(%d) ERROR: CCS LoadService: CCS LoadService: Error getting account account references data	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150689	ERROR	slee_acs: slee_acs(%d) ERROR: CCS LoadService: CCS LoadService: Error getting account data	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150690	ERROR	slee_acs: slee_acs(%d) ERROR: CCS LoadService: Error getting account data (by CLI)	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150691	ERROR	slee_acs: slee_acs(%d) ERROR: acsChassisStoreProfile: Failed to update profile - code %d recsZZZ	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150692	ERROR	slee_acs: slee_acs(%d) ERROR: acsChassisStoreProfile: Failed to commit profile - code %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150693	ERROR	slee_acs: slee_acs(%d) ERROR: acsChassisPerformLoad: %z - no call plan found (CLN %s %d, CPN %z )	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150694	ERROR	slee_acs: slee_acs(%d) ERROR: CCS getProfiles: Error getting account data	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	CCS
150744	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge aborted	Information only.	No resolution.	CCS
150745	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Wallet Logic Error: Wallet state check failed. Wallet state is A	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150746	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Input error: No cli found	Cannot find CLI in database.	Refer to application expert. Either the wrong CLI is listed in the charging list or the DB is missing this CLI.	CCS
150747	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Problem reading plugin config section	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm text.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150748	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Wallet Logic Error: Insufficient funds in all buckets to meet debit	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150749	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Input error: No charge found	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150750	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Wallet Logic Error: Requested bucket not available :%d	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150751	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Input error: No MSISDN found	Cannot find MSISDN in database.	Refer to application expert. Either the wrong MSISDN is listed in the charging list or the DB is missing this MSISDN.	CCS
150752	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Input error: Zero value delta charge found	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150753	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Input error: Cant create new bucket for a debit operation	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150754	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Input error: Expiry date must include at least 4 digits for the year if passed	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150755	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Input error: Expiry date must include either 2 digits or no digits for each of ; month, day, hours, minutes, seconds	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150756	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Input error: Line length exceeded	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150757	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Configuration error: Unable to open %s %d	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150758	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Database Error: No matching Personal wallet, with balance type of General cash for MSISDN %d	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm text.	CCS
150759	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Wallet Logic Error: Wallet state check failed. Wallet state is P	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150760	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Wallet Logic Error: Requested bucket has insufficient funds for debit	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150761	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Wallet Logic Error: Sum of all buckets is insufficient for debit	Invalid batch charging event.	Refer to application expert. Verify the batch entry is valid.	CCS
150762	NOTICE	ccsCliDnDaemon: ccsCliDnDaemon(%d) NOTICE: Finished	Process finishing.	No resolution.	CCS
150763	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR Oracle=%d oraConnect.pc@%d: declare function dexpo ( base integer , exp integer , modulus integer : ORA123: unable to allocate %d bytes of shared memoryZZZ	Error writing to shared memory.	Contact support.	CCS
150764	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR Oracle=%d oraConnect.pc@%d: select countZZZ	Oracle internal error.	Refer to application expert. Check alarm string for full detail.	CCS
150765	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: ccsCommon: CCS.common.balanceTypeDetailedCascadeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150766	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: Starting	Process starting.	No resolution.	CCS
150767	NOTICE	DEF123ccsCDRLoader: ccsCDRLoader(%d) NOTICE: Finished	Process finished successfully.	No resolution.	CCS
150768	ERROR	ccsAccount: ccsAccount(%d) ERROR: Aborting program	Process has been killed.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150769	ERROR	ccsAccount: ccsAccount(%d) ERROR: An Oracle error occurred that the program did not expect:%z	Oracle query failed.	Refer to ORACLE expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the following environment variables and/or configuration files: 2a) ORACLE_SID(environment) 2b) tnsnames.ora(configuration file) 2c) listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. Finally contact support.	CCS
150770	ERROR	ccsAccount: ccsAccount(%d) ERROR: SQL error code %d at ccsAccountsSQL.pcc:%d	Oracle query failed.	Refer to ORACLE expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the following environment variables and/or configuration files: 2a) ORACLE_SID(environment) 2b) tnsnames.ora(configuration file) 2c) listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. Finally contact support.	CCS
150771	ERROR	ccsAccount: ccsAccount(%d) ERROR: SQL error: ORA-%d: user requested cancel of current operation	Process has been killed.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150772	ERROR	ccsAccount: ccsAccount(%d) ERROR: SQL statement: select account_batch_id into %s %d from ccs_acct_reference where account_number=%s %d	DB lookup of account failed.	Refer to application expert. Verify account exists.	CCS
150773	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Connection to BE %d:%d.%d.%d-% d has failed.	Connection to BE has failed.	Refer to application expert. Verify BE is running.	CCS
150774	NOTICE	ccsBatchCharge: ccsBatchCharge(%d) NOTICE: Connection to BE %d:%d.%d.%d-% d is established.	Information Only.	No resolution.	CCS
150775	NOTICE	ccsBatchCharge: ccsBatchCharge(%d) NOTICE: Batch Charge starting	Information Only.	No resolution.	CCS
150776	NOTICE	ccsBatchCharge: ccsBatchCharge(%d) NOTICE: Batch Charge complete	Information Only.	No resolution.	CCS
150777	ERROR	ccsCDRLoader: ccsCDRLoader(%d) ERROR: Unable to remove file (%s %d). Error returned (%d: No such file or directory)	Cannot delete missing file.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150778	ERROR	ccsCDRLoader: ccsCDRLoader(%d) ERROR: flush: INSERT: ORA-%d: file %s %d cannot be modified at this time	Cannot modify file.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150779	ERROR	cdrLoader: cdrLoader(%d) ERROR: %d: OCI error: ORA-%d: synonym translation is no longer valid	DB synonym is missing.	Refer to application/Oracle expert. Check synonym exists and is correct.	CCS
150780	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1013: can not create directoryZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified directory exist? 2) Are the correct permissions set for the directory? 3) Is the directory corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150781	CRITICAL	DEF123cdrFileGenerator: cdrFileGenerator(%d) CRITICAL: 1014: failed to rename file %z to %z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150782	NOTICE	DEF123cdrFileGenerator: cdrFileGenerator(%d) NOTICE: Starting	Information Only.	No resolution.	CCS
150784	NOTICE	cdrFileGenerator: cdrFileGenerator(%d) NOTICE: FinishedZZZ	Process has finished.	No resolution.	CCS
150785	ERROR	DEF123BeClient: BeClient(%d) ERROR: Receieved %s %d -ACK from beId %d. Already had response from %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150786	ERROR	DEF123BeClient: BeClient(%d) ERROR: Receieved %s %d -NACK from beId %d. Already had response from %d	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150787	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: ccsAuth: Could not load authentication-module plugin %s %d	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150788	CRITICAL	DEF123ccsBeOrb: ccsBeOrb(%d) CRITICAL: ccsAuth: Could not load authentication-module plugin %s %d	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS
150789	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Receieved %s %d -ACK from beId %d. Already had response from %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150790	ERROR	DEF123ccsBeOrb: ccsBeOrb(%d) ERROR: Receieved %s %d -NACK from beId %d. Already had response from %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150791	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: flush: INSERT: ORA-%d: inserted partition key does not map to any partition	Internal software error.	Contact support. No further information can be obtained.	CCS
150792	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING: ccsAcctHistPlugin: ACS Customer %d not configured in CCS.ccsCDRLoader.AcctHistPlugin.acsCustomerIdData	Internal error.	Contact support.	CCS
150793	WARNING	cdrPostProcessor: cdrPostProcessor(%d) WARNING: getValue: unable to open %s %d	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150794	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: BE Client Error: Could not connect to BE	Cannot connect to the BE server.	Refer to application expert. Verify BE Server is running.	CCS
150795	ERROR	ccsBeResync: ccsBeResync(%d) ERROR: Sync error: Configuration error: BE pair %d not found	Cannot connect to the BE server.	Refer to application expert. Verify BE Server is running.	CCS
150796	ERROR	cdrLoader: cdrLoader(%d) ERROR: %d: OCI error: ORA-%d: file %s %d cannot be modified at this time	Cannot modify file.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
150797	ERROR	cdrLoader: cdrLoader(%d) ERROR: %d: OCI error: ORA-%d: inserted partition key does not map to any partition	Internal Error.	No resolution.	CCS
150798	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: beServerHost =%z	Startup parameter.	None.	CCS
150799	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: beServerPort =%z	Startup parameter.	None.	CCS
150800	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: ccsCommon: CCS.common.balanceTypeDetailedCascadeCacheAgeSeconds =%z	Startup parameter.	None.	CCS
150801	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: numberOfErrors =%z	Startup parameter.	None.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150802	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: oracleUserAndPassword =%z	Startup parameter.	None.	CCS
150803	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: path =%z	Startup parameter.	None.	CCS
150804	NOTICE	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) NOTICE: timeout =%z	Startup parameter.	None.	CCS
150805	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: BE Client Error: Could not send Wallet info request	No connection to BE server.	Refer to application expert. Verify server is running. Verify network integrity.	CCS
150806	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Batch Charge error: Database Error: No matching Personal wallet, with balance type of General Cash for clizZZ	Database query failed. Cannot recharge account.	Refer to application expert. Verify batch recharge configuration.	CCS
150807	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Got an timeout when waiting for wallet info from BE	No connection to BE server.	Refer to application expert. Verify server is running. Verify network integrity.	CCS
150808	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Got an timeout when waiting for wallet update response from BE	No connection to BE server.	Refer to application expert. Verify server is running. Verify network integrity.	CCS
150809	WARNING	ccsBatchCharge: ccsBatchCharge(%d) WARNING: libBeClient: orphan message received from BE %d primary	Unexpected message received.	No action required.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150810	WARNING	ccsBatchCharge: ccsBatchCharge(%d) WARNING: libBeClient: orphan message received from BE %d secondary	Unexpected message received.	No action required.	CCS
150811	ERROR	DEF123ccsBeResync: ccsBeResync(%d) ERROR: Sync error: BE Sequence Numbers too far out of sync (config file: CCS.ccsBeResync.syncSequenceDiff erence)	Backlog reported.	If alarm persists contact support.	CCS
150812	ERROR	ccsVoucher: ccsVoucher(%d) WARNING: ccsVoucher instances cant be run concurrently	User attempted to start 2 voucher creation processes.	No action required.	CCS
150813	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Got an NACK, or other unexpected message when waiting for wallet update from BE	Received message is invalid	Contact support if alarm persists.	CCS
150814	ERROR	ccsBatchCharge: ccsBatchCharge(%d) ERROR: Got an unexpected message when waiting for wallet info from BE	Received message is invalid	Contact support if alarm persists.	CCS
150815	ERROR	ccsBeResync: ccsBeResync(%d) ERROR: Sync error: No data found for ID range	Invalid ID range specified	Refer to application expert. Check database for specified ID	CCS
150816	WARNING	ccsBeResync: ccsBeResync(%d) WARNING: Unable to check Wallet ID %d, as it keeps changing. Try increasing maxInfoRechecks, or decreasing recheckDelay	Resync period too short.	Refer to application expert. Try increasing maxInfoRechecks, or decreasing recheckDelay.	CCS
150817	ERROR	DEF123ccsCDRLoader: ccsCDRLoader(%d) ERROR: flush: UPDATE: ORA-%d: no data foun	Information only/	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150818	NOTICE	ccsCDRTrimDB: ccsCDRTrimDB(%d) NOTICE: Finished (called with -h or --help)	Process finished successfully.	No resolution.	CCS
150819	WARNING	WARNING No matching Product Type Capability configured for Capability [%d] Product Type [%d]	Configuration error	Check capability confdigation for product type	CCS
150820	WARNING	ccs_getProductTypeCapabilities: Error retrieving capability	Internal software error	Check configuration and replication	CCS
150821	WARNING	No matching CCS Capability configured for service name : %z	Configuration error	Check the capability configurations	CCS
150822	WARNING	ccs_getGlobalCapabilities: Error retrieving capabilities.	Internal software error	Check replication	CCS
150823	WARNING	CCS: No default SMS-MO control plan configured in global capability table.	Configuration error	Check capability configuration	CCS
150824	WARNING	CCS: No prepaid account found, using SMS-MT postpaid control plan.	Configuration error	Check capability configuration	CCS
150825	WARNING	CCS: No prepaid account found, using global default data control plan.	Configuration error	Check capability configuration	CCS
150826	WARNING	CCS: No default data control plan configured in global capability table.	Configuration error	Check capability configuration	CCS
150828	ERROR	xmsSvcLibCallContextCreate not found in %z	Configuration error	Check configuration	CCS
150829	ERROR	xmsSvcLibCallContextExtend not found in %z	Configuration error	Check configuration	CCS
150830	ERROR	ERROR %z : Received invalid callback details	Internal software error	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150831	ERROR	ERROR %z : Received invalid callback status	Internal software error	Contact support. No further information can be obtained.	CCS
150832	ERROR	ERROR CCSActionHandler: Invalid service domain dialog %z	Internal software error	Contact support. No further information can be obtained.	CCS
150833	ERROR	ERROR FOXActionHandler: Unsupported message type %z	Internal software error	Contact support. No further information can be obtained.	CCS
150834	ERROR	ERROR FOXActionHandler: Error getting message from event : %z	Internal software error	Contact support. No further information can be obtained.	CCS
150835	ERROR	ERROR FOXActionHandler: Error processing message: %z	Internal software error	Contact support. No further information can be obtained.	CCS
150836	ERROR	ERROR FOXActionHandler: Unsupported balance expiry extension policy specified. Using best policy	Internal software error	Contact support. No further information can be obtained.	CCS
150837	ERROR	ERROR FOXActionHandler: Unsupported missing balance policy specified. Using allow policy	Internal software error	Contact support. No further information can be obtained.	CCS
150838	ERROR	ERROR FOXActionHandler: Received %d instances of exception message Code(%z ) Text(%z )	Internal software error	Contact support. No further information can be obtained.	CCS
150839	ERROR	ERROR FOXActionHandler: Received %d invalid messages	Internal software error	Contact support. No further information can be obtained.	CCS
150840	ERROR	ERROR FOXActionHandler: %z - Received an exception message Code(%z ) Text(%z )	Internal software error	Contact support. No further information can be obtained.	CCS
150841	ERROR	ERROR FOXActionHandler: %z - Received an invalid message	Internal software error	Contact support. No further information can be obtained.	CCS
150842	ERROR	ERROR %z : Received invalid request object	Internal software error	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150843	ERROR	ERROR %s: %s	Internal software error	Contact support. Oracle error. No further information can be obtained.	CCS
150844	ERROR	processBEVTSendNamedEventRequest(): No of Events Profile Field does not contain any data	Control plan node configuration error	The Control Plan containing the Named Event Node is trying to select the Number Of Events using a Profile Block/Tag but this Block/Tag contains no data. Edit the node and select the correct Profile Block/Tag.	CCS
150845	ERROR	processBEVTSendNamedEventRequest(): No of Events Profile Field length invalid	Control plan node configuration error	The Control Plan containing the Named Event Node is trying to select the Number Of Events using a Profile Block/Tag but this Block/Tag contains no data. Edit the node and select the correct Profile Block/Tag.	CCS
150846	ERROR	processBEVTSendNamedEventRequest(): Failed to retrieve No of Events Profile Field	Control plan node configuration error	The Control Plan containing the Named Event Node is trying to select the Number Of Events using a Profile Block/Tag but this Block/Tag contains no data. Edit the node and select the correct Profile Block/Tag.	CCS
150850	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: clearConsecutivePin set to %s %d	Information only.	No resolution.	CCS
150851	NOTICE	DEF123beServer: beServer(%d) NOTICE: ccsVoucherHandler: CCS.voucherHandler.fixedVoucherNumberLength = %z	Information only.	No resolution.	CCS
150852	NOTICE	DEF123beServer: beServer(%d) NOTICE: ccsVoucherHandler: CCS.voucherHandler.blackListSeparator = %z	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150853	ERROR	DEF123beServer: beServer(%d) ERROR: sendWUReplicationEvent: SLEE API creation failure for a Wallet Update Request	Internal software error.	Problem with SLEE resources. Try restarting the SLEE or Contact Support.	CCS
150854	ERROR	DEF123beServer: beServer(%d) ERROR: sendWUReplicationEvent: Could not get the interface handle for replicationIF. Check if replicationIF is running.	Internal software error.	Problem with SLEE setup. Check that replicationIF is running. Try restarting the SLEE or Contact Support.	CCS
150855	ERROR	DEF123beServer: beServer(%d) ERROR: sendWUReplicationEvent: Unable to generate a replication event for Wallet Update Request	Internal software error.	Problem with SLEE resources. Try restarting the SLEE or Contact Support.	CCS
150856	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.voucherHandler.requireBonusR ow = %s %d	Information only.	No resolution.	CCS
150857	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.voucherHandler.badPinExpiryH ours = %d	Information only.	No resolution.	CCS
150858	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.voucherHandler.dailyBadPinEx piryHours = %d	Information only.	No resolution.	CCS
150859	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.voucherHandler.monthlyBadPin ExpiryHours = %d	Information only.	No resolution.	CCS
150860	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.voucherHandler.consecutiveBa dPinExpiryHours = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150861	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.voucherHandler.updateLastUse VoucherRecharge = %s %d	Information only.	No resolution.	CCS
150862	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.voucherHandler.vomsInstalled = %s %d	Information only.	No resolution.	CCS
150863	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.voucherHandler.createRecharg eCDRInactiveAccount = %s %d	Information only.	No resolution.	CCS
150864	ERROR	DEF123slee_acs: slee_acs(213) ERROR: Voucher Recharge State 8: No voucher found in profile %d, with tag %s %d for Call ID %d	CONfigured profile location does not contain voucher information	Check call plan. Make sure that the voucher number is being extracted and stored to the specified profile	CCS
150865	WARNING	slee_acs: slee_acs(%d) WARNING: ccs_getMetricProtocols: Error retrieving protocols.	Internal software error	Check replication	CCS
150866	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: No wallet type found for wallet %d acct_ref %d acct_type %d, cannot continue.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150867	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: No product type found for wallet %d acct_ref %d wallet_type %d, cannot continue.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150868	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Failed to get SLEE API reference to replicationIF.	Error writing to shared memory.	Check SLEE.cfg for replicationIF. Make sure the interface starts. Refer to technical guide. Contact support.	CCS
150869	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Failed to create SLEE API reference.	Error writing to shared memory.	Check SLEE.cfg for errors. Make sure the all interfaces start. Refer to technical guide. Contact support.	CCS
150870	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: Could not get the interface handle for replicationIF. Check if replicationIF is running.	Error writing to shared memory.	Check SLEE.cfg for replicationIF. Make sure the interface starts. Refer to technical guide. Contact support.	CCS
150871	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: Unable to generate a replication event for product type swap.	Internal software error.	Check MAXEVENTS value in SLEE.cfg Contact support.	CCS
150872	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: Cannot get Replication Event (check configured event sizes, requested %d bytes)	Error writing to shared memory.	Check MAXEVENTS value in SLEE.cfg Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150873	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsvWARSPeriodicCharge: Unable to generate a replication event for a profile update.	Error writing to shared memory.	Check MAXEVENTS value in SLEE.cfg Contact support.	CCS
150874	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsvWARSPeriodicCharge: Could not retrieve the CLI/profile for acct_ref: %d, cannot continue.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150875	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsvWARSPeriodicCharge: Invalid configuration value: %s %d (%d) - min = 0, max = %d. Using default %d	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS
150876	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsvWARSPeriodicCharge: %s %d = %d	Information only.	No resolution.	CCS
150877	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsvWARSPeriodicCharge: Error retrieving Periodic Charges (for balance_type: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150878	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Failed to retrieve voucher type information (id=%d) for periodic charge: %s %d (id=%d)	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150879	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving mb voucher records (for voucher_type: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150880	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving mb voucher lp records (for voucher_type: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150881	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving voucher pc records (for voucher_type: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150882	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving voucher lp records (for voucher_type: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150883	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving PC notification records (for periodic_charge: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150884	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Failed to retrieve PC notification record for periodic_charge: %s %d (id=%d).	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150885	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving PC postcondition records (for periodic_charge: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150886	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving Product Type (for wallet_id: %d, acct_reference: %d, wallet_type: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150887	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving Product Type Periodic Charge Associations (for acct_type: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150888	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Cannot find any Product Type Periodic Charge Associations (for acct_type: %d).	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150889	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: Error retrieving Wallet Type (for wallet_id: %d, acct_ref: %d, acct_type: %d). Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150890	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: Invalid configuration value: %s %d (%s %d). Using default %s %d	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150891	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsVWARSPeriodicCharge: %s %d = %s %d	Information only.	No resolution.	CCS
150892	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: Invalid configuration value: %s %d (%d) - min = 1, max = %d. Using default %d	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS
150893	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:ccsVWARSPeriodicCharge: %s %d	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS
150894	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsVWARSPeriodicCharge: Configuration key %s %d not found, using defaults.	Information only.	If configuration required, check config file for errors or missing sections. Refer to technical guide.	CCS
150895	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: Subscriber Reference not found in bucket %d for wallet %d when processing balance %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150896	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsVWARSPeriodicCharge: Invalid subscription request received %d for wallet %d and bucket %d when processing balance %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150897	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS
150898	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:	Information only.	No resolution.	CCS
150899	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:%s %d: Exception obtaining error code from NACK	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150900	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:%s %d: WalletGeneralRecharge received an exception: %s %d:%s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150901	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:%s %d: WalletGeneralRecharge received an unknown message: %s %d:%s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150902	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:%s %d - SQL Error: %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150903	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:%s %d - Threshold table not found	CCS Oracle configuration warning.	Refer to Application expert. Is the database configuration wrong or is it ok to continue with defaults?	CCS
150904	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Unable to find balance unit for balance type ID (%d), error: %s %d	Configuration error	Correct balance unit configuration and check replication. Finally contact support.	CCS
150905	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Unable to find balance unit type for balance unit ID (%d), error: %s %d	Configuration error	Correct balance unit configuration and check replication. Finally contact support.	CCS
150906	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:%s %d: NamedEventRequest received an exception: %s %d:%s %d	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150907	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:%s %d: NamedEventRequest received an unknown message: %s %d:%s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150909	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsVWARSUtils: using CCS.common.defaultBalanceTypeCac heAgeSeconds = %d, for configExpenditurePlanBalanceType CacheAgeSeconds	Information only.	No resolution.	CCS
150910	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:dt_find: Require appID, statID, statInfo all non-NULL	Internal software error.	Contact support. No further information can be obtained.	CCS
150911	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:statsLockSemGet: semget failed, error number %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150912	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:dt_add: Require appID, statID, statInfo all non-NULL	Internal software error.	Contact support. No further information can be obtained.	CCS
150913	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:dt_add: Require appID, statID, statInfo all non-zero len	Internal software error.	Contact support. No further information can be obtained.	CCS
150914	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:dt_add: Parent statistic %s %d.%s %d does not exist	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150915	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:smsTryRecordStats: Cannot attach to SHM	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	CCS
150916	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:smsTryRecordStats: Cannot reattach to SHM	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	CCS
150917	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:smsTryRecordStats: Memory state not VALID - giving up	Internal software error.	Contact support. No further information can be obtained.	CCS
150918	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:smsTryRecordStats: Internal error updating %s %d.%s %d	Internal software error.	Contact support. No further information can be obtained.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150919	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:smsRecordStats: Statistic not found %s %d.%s %d	Information only.	No resolution.	CCS
150920	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:Error detaching from smsStatsDaemon shm. %d (%s %d)	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	CCS
150921	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:shmAttach: Error %d getting INODE for %s %d	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150922	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:shmAttach: Cannot get semID from semKey %d	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	CCS
150923	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:shmAttach: Cannot get shmKey from semID %d	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150924	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:shmAttach: Cannot attach to shmKey %d	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	CCS
150925	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Reattached to shmKey %d. Lost stats on %d calls	Kernel communication/disk error.	Refer to UNIX/application expert first. The program failed to attach shared memory to its own address space. Check the following: 1) The ID of the shared memory may be invalid. Ensure that the system limit on shared memory is high enough. 2) The process can not allocate address space. Ensure that there are no processes taking up unusually large amounts of memory. 3) Finally contact support.	CCS
150926	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.balanceTypeCascadeIdC acheAgeSeconds = %d	Information only.	No resolution.	CCS
150927	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.balanceTypeCascadeCac heAgeSeconds = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150928	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.balanceTypeDetailedCa scadeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150929	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.balanceTypeUnitCacheA geSeconds = %d	Information only.	No resolution.	CCS
150930	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.balanceUnitTypeCacheA geSeconds = %d	Information only.	No resolution.	CCS
150931	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.defaultBalanceTypeCac heAgeSeconds = %d	Information only.	No resolution.	CCS
150932	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: using CCS.common.defaultBalanceTypeCac heAgeSeconds = %d, for configBalanceTypeSpendRatioCache AgeSeconds	Information only.	No resolution.	CCS
150933	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: using CCS.common.defaultBalanceTypeCac heAgeSeconds = %d, for configBalanceTypeExpenditureType CacheAgeSeconds	Information only.	No resolution.	CCS
150934	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: using CCS.common.defaultBalanceTypeCac heAgeSeconds = %d, for configBalanceTypeBalanceTypeCach eAgeSeconds	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150935	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: using CCS.common.defaultBalanceTypeCacheAgeSeconds = %d, for configBalanceTypeXBTDDiscountPercentageCacheSeconds	Information only.	No resolution.	CCS
150936	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.systemCurrencyBalanceUnitCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150937	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.accountCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150938	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.accountTypeBestPeriodsCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150939	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.ccsBonusTypeAgeSeconds = %d	Information only.	No resolution.	CCS
150940	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.ccsVoucherTypeAgeSeconds = %d	Information only.	No resolution.	CCS
150941	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.ccsWgpAgeSeconds = %d	Information only.	No resolution.	CCS
150942	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.acsCustIdAgeSeconds = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150943	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: using CCS.common.defaultBalanceTypeCacheAgeSeconds = %d, for configLEOBalanceTypeCacheAgeSeconds	Information only.	No resolution.	CCS
150944	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.configGeographySetCacheAgeSeconds = %d	Information only.	No resolution.	CCS
150945	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Error loading wallet name translation. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150946	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Error loading ACS language details. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150947	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Error loading balance template details. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150948	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Error loading SMS notification. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
150949	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsCommon: CCS.common.acctRefProfileAgeSeco nds = %d	Information only.	No resolution.	CCS
150950	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:cmnDate::getLocalDate: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
150951	WARNING	DEF123beVWARS: beVWARS(%d) WARNING:out of memory	Internal software error.	Contact support. No further information can be obtained.	CCS
150952	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:No available shared memory segments	Error writing to shared memory.	Contact support.	CCS
150960	CRITICAL	%z CRITICAL: ccsBeAvd not starting. Obsolete PID file %z exists	Internal software error	Contact Support	CCS

Alarm	Severity	Text	Cause	Resolution	Service
150961	WARNING	%z WARNING: ccsBeAvd not starting. PID file %z exists	Internal software error	Contact Support	CCS
150962	CRITICAL	%z CRITICAL: Cannot write to PID file %z . Would have written %z	Internal software error	Contact Support	CCS
150963	NOTICE	%z NOTICE: ccsBeAvd starting, setting PID file %z	Information only	No resolution	CCS
150964	ERROR	%z ERROR: Failed to delete PID file %z on exit	Internal software error	Contact Support	CCS
150965	NOTICE	%z NOTICE: ccsBeAvd aborting: would have used exit code %d	Information only	No resolution	CCS
150966	NOTICE	%z NOTICE: ccsBeAvd exiting	Information only	No resolution	CCS
150967	CRITICAL	%z CRITICAL: Compulsary parameter %z is missing	Internal software error	Contact Support	CCS
150968	NOTICE	%z NOTICE: Deleting vouchers redeemed between %z and %z	Information only	No resolution	CCS
150969	NOTICE	%z NOTICE: All voucher deletion jobs completed	Information only	No resolution	CCS
150970	CRITICAL	%z CRITICAL: Too many AVD node read errors	Internal software error	Contact Support	CCS
150971	WARNING	%z WARNING: ccsBeAvd exiting after reaching the configured maximum row deletions	Internal software error	Contact Support	CCS
150972	ERROR	%z ERROR: Replication delete request failed for CCS_AVD_NODE row %d	Internal software error	Contact Support	CCS
150973	ERROR	%z ERROR: SQL Error reading domain nodes: %d - %z	Internal software error	Contact Support	CCS
150974	ERROR	%z ERROR: No %z BE node number for domain %d in domain nodes	Internal software error	Contact Support	CCS



Alarm	Severity	Text	Cause	Resolution	Service
150975	CRITICAL	%z CRITICAL: SQL Error reading AVD common configuration: %d - %z	Internal software error	Contact Support	CCS
150976	ERROR	%z ERROR: SQL Error reading AVD node: %d - %z	Internal software error	Contact Support	CCS
150977	ERROR	%z ERROR: SQL Error deleting vouchers: %d - %z	Internal software error	Contact Support	CCS
150978	ERROR	%z ERROR: SQL Error committing deletions: %d - %z	Internal software error	Contact Support	CCS
150979	ERROR	%z ERROR: SQL Error setting domain ID to null: %d - %z	Internal software error	Contact Support	CCS
150980	ERROR	SQL Error committing null domain ID: %d - %z	Internal software error	Contact Support	CCS
151067	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ccsReservationHandlers:IRR Handler - invalid discount periods	Internal software error.	Contact support. No further information can be obtained.	CCS
151068	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:ATC Error: Wallet %d: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151069	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Internal Consistency Error: Wallet: %d, more time needs to be billed than has been reserved (bill: %s %d, vs reserved: %s %d) - reducing to reserved	Internal software error.	Contact support. No further information can be obtained.	CCS
151070	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:IRR Error: Wallet %d: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151071	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Caught an exception in processIR Abort handling code : %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151072	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Mfile load failed with error : %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151074	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsReservationHandler: %s %d.%s %d = %d seconds	Information only.	No resolution.	CCS
151075	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsReservationHandler: %s %d.%s %d = %s %d	Information only.	No resolution.	CCS
151077	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsReservationHandler: %s %d.%s %d = u	Information only.	No resolution.	CCS
151078	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE:ccsReservationHandler: %s %d.%s %d = %s %d, (not applicable for single tariff calls)	Information only.	No resolution.	CCS
151079	ERROR	DEF123beVWARS: beVWARS(%d) ERROR:Caught an exception in processSR Abort handling code : %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151080	CRITICAL	DEF123ccsMFileCompiler: ccsMFileCompiler(%d) CRITICAL:ccsMFileCompiler: Unknown option - Z	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS
151081	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Year Specified %s %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151082	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Year Specified %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151083	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Month Specified %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151084	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Day Specified %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151085	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Day Specified %d for Month %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151086	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Day Specified %d for Month %d (Feb)	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151087	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Day Specified %d for Month %d (%d not leap year)	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151088	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Hour Specified %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151089	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Minute Specified %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151090	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Second Specified %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151091	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Malformed/Unrecognised Date/Timestamp: %s %d	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151092	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:Invalid Date/Timestamp specified.	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151093	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:filename must be specified.	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151094	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:-c not specified	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151095	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:-d not specified	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151096	ERROR	DEF123ccsMFileDump: ccsMFileDump(%d) ERROR:-c and -d not specified	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151097	WARNING	DEF123ccsCDRLoader: ccsCDRLoader(%d) WARNING:More than one VWARS Range specified. Overwriting.	Invalid configuration.	Check & correct configuration. Refer to technical guide. Contact support.	CCS
151098	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Recipient CLI/Wallet Type Category was not found in the node context, disconnecting call.	Internal software error.	Contact support. No further information can be obtained.	CCS
151099	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): No separator found in the GENERICFIELD string, disconnecting call.	Internal software error.	Contact support. No further information can be obtained.	CCS
151100	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Unknown state (%d), dropping call	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151101	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Could not retrieve number type for rating prefix, disconnecting call.	Internal software error.	Contact support. No further information can be obtained.	CCS
151102	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Unsupported switch type possibly CS1 found, not sending reservation to billing engine - following Unsupported branch	Internal software error.	Contact support. No further information can be obtained.	CCS
151103	NOTICE	DEF123slee_acs: slee_acs(%d) NOTICE:%s %d(): Failed to create an initial reservation on the BE - extracted BE failure reason: (%s %d) - following BFT branch	Information only.	No resolution.	CCS
151104	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Received unexpected message, Action type (%d), Response type (%d) close the reservation confirming zero - follow Unsupported branch	Internal software error.	Contact support. No further information can be obtained.	CCS
151105	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Received unexpected message, close the reservation confirming zero - follow Unsupported branch	Internal software error.	Contact support. No further information can be obtained.	CCS
151106	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Received unexpected message, confirming reservation - follow Unsupported branch	Internal software error.	Contact support. No further information can be obtained.	CCS
151107	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Non-CAMEL ACR received, disconnecting call.	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151108	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): No CamelTimeIfNoTariffSwitch in CAMEL ACR, disconnecting call.	Internal software error.	Contact support. No further information can be obtained.	CCS
151109	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Time returned is outside acceptable range: maximum expected time (%d), time returned (%d)	Internal software error.	Contact support. No further information can be obtained.	CCS
151110	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): No CamelTimeIfNoTariffSwitch or FreeCall in CAMEL ACR, disconnecting call.	Internal software error.	Contact support. No further information can be obtained.	CCS
151111	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Failed to obtain Chassis Context. CDR Failure.	Internal software error.	Contact support. No further information can be obtained.	CCS
151112	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Time remaining is outside acceptable range. reservation length(%d), time remaining(%d).	Internal software error.	Contact support. No further information can be obtained.	CCS
151113	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:UATB (UATBUpdateCdrForMidcallRatingCh ange): Failed to add FMC ACS CDR data, buffer size (%d) exceeded.	Internal software error.	Contact support. No further information can be obtained.	CCS
151114	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:Unknown command line option	Internal software error.	Contact support. No further information can be obtained.	CCS
151115	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:Missing argument for	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151116	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) ERROR:getopt error. Status:	Internal software error.	Contact support. No further information can be obtained.	CCS
151117	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) NOTICE:Startup successful.	Information only.	No resolution.	CCS
151118	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) CRITICAL:Uncaught std::length_error	Internal software error.	Contact support. No further information can be obtained.	CCS
151119	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) CRITICAL:Uncaught std::domain_error	Internal software error.	Contact support. No further information can be obtained.	CCS
151120	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) CRITICAL:Uncaught std::out_of_range	Internal software error.	Contact support. No further information can be obtained.	CCS
151121	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) CRITICAL:Uncaught std::invalid_argument	Internal software error.	Contact support. No further information can be obtained.	CCS
151122	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) CRITICAL:Uncaught std::logic_error	Internal software error.	Contact support. No further information can be obtained.	CCS
151123	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) CRITICAL:Uncaught std::range_error	Internal software error.	Contact support. No further information can be obtained.	CCS
151124	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) CRITICAL:Uncaught std::overflow_error	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151125	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) CRITICAL:Uncaught std::underflow_error	Internal software error.	Contact support. No further information can be obtained.	CCS
151126	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) CRITICAL:Uncaught std::runtime_error	Internal software error.	Contact support. No further information can be obtained.	CCS
151127	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) CRITICAL:Uncaught std::bad_alloc	Internal software error.	Contact support. No further information can be obtained.	CCS
151128	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) CRITICAL:Uncaught std::bad_exception	Internal software error.	Contact support. No further information can be obtained.	CCS
151129	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) CRITICAL:Uncaught std::bad_cast	Internal software error.	Contact support. No further information can be obtained.	CCS
151130	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) CRITICAL:Uncaught std::bad_typeid	Internal software error.	Contact support. No further information can be obtained.	CCS
151131	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) CRITICAL:Uncaught std::ios_base::failure	Internal software error.	Contact support. No further information can be obtained.	CCS
151132	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) CRITICAL:Uncaught std::exception	Internal software error.	Contact support. No further information can be obtained.	CCS
151133	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge (%d) CRITICAL:Unknown exception caught.	Internal software error.	Contact support. No further information can be obtained.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
151134	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) NOTICE:All subsystem stopped.	Information only.	No resolution.	CCS
151135	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:OCI error.	Internal software error.	Contact support. No further information can be obtained.	CCS
151136	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:Not connected to oracle (DatabaseAccess class not initialised).	Internal software error.	Contact support. No further information can be obtained.	CCS
151137	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) NOTICE:Initialising database abstraction layer subsystem.	Information only.	No resolution.	CCS
151138	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:gettimeofday(3c) error.	Internal software error.	Contact support. No further information can be obtained.	CCS
151139	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:Config option not found (mandatory parameter):	Internal software error.	Contact support. No further information can be obtained.	CCS
151140	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:Cannot read configuration file:	Internal software error.	Contact support. No further information can be obtained.	CCS
151141	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) NOTICE:Using configuration file:	Information only.	No resolution.	CCS
151142	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) NOTICE:Using configuration section:	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151143	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:Config option \BeQueueSize\ out of range (1 - 1000) :	Internal software error.	Contact support. No further information can be obtained.	CCS
151144	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:Incorrect config type (default value used):	Internal software error.	Contact support. No further information can be obtained.	CCS
151145	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:Incorrect config type (mandatory parameter, no default value):	Internal software error.	Contact support. No further information can be obtained.	CCS
151146	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) NOTICE:Initialising configuration subsystem.	Information only.	No resolution.	CCS
151147	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) NOTICE:Initialising interface to the Billing Engine(s).	Information only.	No resolution.	CCS
151148	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:Unknown BE response received:	Internal software error.	Contact support. No further information can be obtained.	CCS
151149	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:BE comms exception received:	Internal software error.	Contact support. No further information can be obtained.	CCS
151150	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:Unable to create or open the lock file:	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151151	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) NOTICE:Another instance currently running (instance lock file already locked).	Information only.	No resolution.	CCS
151152	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:BE exception received:	Internal software error.	Contact support. No further information can be obtained.	CCS
151153	CRITICAL	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) CRITICAL:Unable to connect to the Billing Enging(s) after	Internal software error.	Contact support. No further information can be obtained.	CCS
151155	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:ccsPeriodicCharge: ORACLE returned %s %d when trying to %s %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151156	NOTICE	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) NOTICE:ccsPeriodicCharge: %s %d = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151157	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:ccsPeriodicCharge: Error opening profile tag cursor (for id: d). Cursor open Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151158	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:ccsPeriodicCharge: Error retrieving profile tag (for id: %d). Cursor fetch Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151159	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:ccsPeriodicCharge: INTERNAL ERROR - TOO MANY PRECONDITIONS	Internal software error.	Contact support. No further information can be obtained.	CCS
151160	ERROR	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) ERROR:Invalid data for periodic charge %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151161	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:ccsPeriodicCharge: Error retrieving periodic charge (id: %d)	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151162	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:ccsPeriodicCharge: Failed to retrieve PC precondition record for periodic_charge: %s %d (id=%d).	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151163	WARNING	DEF123ccsPeriodicCharge: ccsPeriodicCharge(%d) WARNING:Invalid precondition configuration for charge (%s %d). Please check replication.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151165	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:foxActions: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151166	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Invalid event received by service capabilities handler! call ID = %d	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151167	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ServiceCapabilities: Recieved invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151168	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Invalid dialog closed notification received by service capabilities handler! call ID = %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151169	NOTICE	DEF123slee_acs: slee_acs(%d) NOTICE:	Information only.	No resolution.	CCS
151170	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ActionHandler: Invalid service domain dialog 1f2e3d	Internal software error.	Contact support. No further information can be obtained.	CCS
151171	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151172	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Too many outstanding actions	Internal software error.	Contact support. No further information can be obtained.	CCS
151173	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:AddEDRField: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151174	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:BadPIN: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151175	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:AlternateSubscriberDetails : Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151176	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:AlternateSubscriberDetails : %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151177	WARNING	DEF123slee_acs: slee_acs(%d) WARNING:Application specific 8 must be enabled to store alternate subscriber profile.	Internal software error.	Contact support. No further information can be obtained.	CCS
151178	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:AlternateWalletDetails: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151179	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:AlternateWalletDetails: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151180	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:CascadeOverride: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151181	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:CompareSubscriberPINDetail s: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151182	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ConfirmNamedEventReservati on: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151183	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:GetCUGDetails: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151184	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:GetCUGDetails: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151185	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ConfirmTimeReservation: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151186	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:CreateEDR: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151187	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:DirectNamedEvent: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151188	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:DirectTimeCharge: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151189	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ExtendTimeWithDurationReservationRequest: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151190	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: FOXActionHandler: Using specified VolumeITC (%d) for bearer capability will result in bearer capability from IDP never being matched.	Internal software error.	Contact support. No further information can be obtained.	CCS
151191	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:%s %d(): Config file error. Reason: %s %d	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS
151192	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Syntax error in %s %d.%s %d.%s %d configuration. Will use default %s %d\ for all values	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS
151193	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Incorrect %s %d %s %d\ in %s %d.%s %d.%s %d configuration for %s %d %s %d\. Will use default %s %d\	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS
151194	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Syntax error in %s %d.%s %d.%s %d configuration (%s %d = %s %d\, %s %d = %s %d\). Will use default %s %d\	Invalid configuration.	Check & correct configuration in config file. Refer to technical guide. Contact support.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
151195	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: FOXActionHandler: Unsupported message type %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151196	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: FOXActionHandler: Error getting message from event : %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151197	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: FOXActionHandler: Error processing message: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151198	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: FOXActionHandler: Unsupported wallet expiry extension type specified. Using default hours	Internal software error.	Contact support. No further information can be obtained.	CCS
151199	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: FOXActionHandler: Unsupported balance expiry extension policy specified. Using best policy	Internal software error.	Contact support. No further information can be obtained.	CCS
151200	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: FOXActionHandler: Unsupported balance expiry extension type specified. Using default hours	Internal software error.	Contact support. No further information can be obtained.	CCS
151201	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: FOXActionHandler: Unsupported missing balance policy specified. Using allow policy	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151202	NOTICE	DEF123slee_acs: slee_acs(%d) NOTICE:MidcallRatingChangeChargingDetails: No rules configured. Disabling midcall rating changes.	Information only.	No resolution.	CCS
151203	WARNING	DEF123slee_acs: slee_acs(%d) WARNING:MidcallRatingChangeChargingDetails: Could not find access network for location number %s %d. Using None.	Internal software error.	Contact support. No further information can be obtained.	CCS
151204	CRITICAL	DEF123slee_acs: slee_acs(%d) CRITICAL:MidcallRatingChangeChargingDetails: Corrupt rule found : %s %d. Disabling midcall rating changes.	Internal software error.	Contact support. No further information can be obtained.	CCS
151205	CRITICAL	DEF123slee_acs: slee_acs(%d) CRITICAL:MidcallRatingChangeChargingDetails: Could not convert rule network ID to a number : %s %d. Disabling midcall rating changes.	Internal software error.	Contact support. No further information can be obtained.	CCS
151206	CRITICAL	DEF123slee_acs: slee_acs(%d) CRITICAL:MidcallRatingChangeChargingDetails: Could not convert rule bearer ID to a number : %s %d. Disabling midcall rating changes.	Internal software error.	Contact support. No further information can be obtained.	CCS
151207	CRITICAL	DEF123slee_acs: slee_acs(%d) CRITICAL:MidcallRatingChangeChargingDetails: Could not convert rule Tariff Plan ID to a number : %s %d. Disabling midcall rating changes.	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151208	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: FOXActionHandler: Received %d instances of exception message Code(%s %d) Text(%s %d)	Internal software error.	Contact support. No further information can be obtained.	CCS
151209	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: FOXActionHandler: Received %d invalid messages	Internal software error.	Contact support. No further information can be obtained.	CCS
151210	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: FOXActionHandler: %z - Received an exception message Code(%s %d) Text(%s %d)	Internal software error.	Contact support. No further information can be obtained.	CCS
151211	ERROR	DEF123slee_acs: slee_acs(%d) ERROR: FOXActionHandler: %z - Received an invalid message	Internal software error.	Contact support. No further information can be obtained.	CCS
151212	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:GetCreditCardDetails: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151213	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:GetCreditTransferDetails: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151214	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:GetCreditTransferDetails: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151215	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:GetNamedEventRates: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151216	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:InitialTimeReservation: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151217	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeWalletRecharge: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151218	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:NamedEventReservation: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151219	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RevokeNamedEventReservation: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151220	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RevokeTimeReservation: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151221	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:SetDiscount: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151222	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:SetWallet: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151223	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:SetWallet: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151224	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:TariffPlanOverride: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151225	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherConfirm: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151226	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherInfo: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151227	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherRedeem: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151228	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeConfirm: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151229	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRedeem: Recieved invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151230	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletInfo: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151231	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletRecharge: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151232	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletUpdate: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151233	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ExtendedWalletUpdate: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151234	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ExtendedWalletInfo: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151235	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:MidcallTariffPlanRules: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151236	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Invalid event received by voucher delegator handler! call ID = %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151237	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherDelegator: Recieved invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151238	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Invalid dialog closed notification received by voucher delegator handler! call ID = %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151239	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherAlternateDetailsRet rieved: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151240	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:AlternateDetailsRetrieved: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151241	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RechargeComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151242	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RechargeComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151243	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RechargeFailure: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151244	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RechargeFailure: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151245	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RedeemComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151246	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RedeemComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151247	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ReservationComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151248	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ReservationComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151249	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ReservationComplete: Voucher reservation with no revoke capability!	Internal software error.	Contact support. No further information can be obtained.	CCS
151250	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RedeemFailure: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151251	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RedeemFailure: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151252	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RedeemFailureBadPIN: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151253	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RedeemFailureBadPIN: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151254	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ConfirmComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151255	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:ConfirmComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151256	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RevokeComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151257	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletRechargeComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151258	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletRechargeComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151259	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletRechargeFailure: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151260	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletRechargeFailure: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151261	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RechargeFailureBadPIN: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151262	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:RechargeFailureBadPIN: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151263	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:CreateEDRComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151264	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:CreateEDRComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151265	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:BadPINComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151266	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:BadPINComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
151267	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRechargeComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151268	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRechargeComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151269	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRechargeFailure: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151270	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRechargeFailure: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151271	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRedeemComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151272	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRedeemComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151273	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRedeemNoVoucherInfo: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151274	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRedeemNoVoucherInfo: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151275	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRedeemFailure: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151276	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeRedeemFailure: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151277	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeConfirmComplete : Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151278	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeConfirmComplete : Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151279	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeWalletRechargeC omplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151280	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeWalletRechargeC omplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS
151281	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeWalletRechargeF ailure: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151282	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletInfoComplete: Received invalid callback details	Internal software error.	Contact support. No further information can be obtained.	CCS
151283	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:WalletInfoComplete: Received invalid callback status	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151284	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:Invalid event received by voucher type delegator handler! call ID = %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151285	ERROR	DEF123slee_acs: slee_acs(%d) ERROR:VoucherTypeDelegator: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151286	ERROR	DEF123ccsMacroNode: ccsMacroNode(%d) ERROR: %z (): Invalid balance cascade %z , following unsupported branch.	Balance Cascade Override node parameters are corrupt	Contact support. No further information can be obtained.	CCS
151287	ERROR	DEF123ccsMacroNode: ccsMacroNode(%d) ERROR: %z (): Invalid balance type %z , following unsupported branch.	Balance Type Branch node parameters are corrupt	Contact support. No further information can be obtained.	CCS
151288	ERROR	DEF123ccsMacroNode: ccsMacroNode(%d) ERROR: %z (): Invalid tariff plan %z ,following unsupported branch.	Tariff Plan Override node parameters are corrupt	Contact support. No further information can be obtained.	CCS
151289	ERROR	DEF123ccsMacroNode: ccsMacroNode(%d) ERROR: %z (): Could not find balance cascade name %z , following unsupported branch.	Balance cascade name not found in the Database.	Ensure that the Balance Cascade Override node in the call plan that was being executed has a valid balance cascade name.	CCS
151290	ERROR	%z VoucherRedeemFailPlugin: Failed to open report file. Reason: %s %d	File I/O error.	Check the following: 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
151291	ERROR	DEF123ccsMacroNode: ccsMacroNode(%d) ERROR: %z (): Could not find balance type %z , following unsupported branch.	Balance type name not found in the Database.	Ensure that the Balance Type Branching node in the call plan that was being executed has a valid balance type name.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151292	ERROR	DEF123ccsMacroNode: ccsMacroNode(%d) ERROR: %z (): Could not find periodic charge name %z , following unsupported branch.	Periodic Charge name not found in the Database.	Ensure that the Periodic Charge State Branching node in the call plan that was being executed has a valid periodic charge name.	CCS
151293	ERROR	DEF123ccsMacroNode: ccsMacroNode(%d) ERROR: %z (): Could not find tariff plan name %z , following unsupported branch.	Tariff plan name not found in the Database.	Ensure that the Tariff Plan Override node in the call plan that was being executed has a tariff plan name.	CCS
151294	NOTICE	%z ccsAuthRule: CCS.voucherHandler.blackListSepa rator = \%s %d\ 	Information only.	No resolution.	CCS
151295	NOTICE	%z ccsAuthRule: CCS.common.authCB10ValidateSeed = \%s %d\ 	Information only.	No resolution.	CCS
151296	NOTICE	%z ccsCommon: CCS.common.chargingDomainsCacheA geSeconds = %d 	Information only.	No resolution.	CCS
151297	NOTICE	%z ccsCommon: CCS.common.ccsDomainTypeIdCacheA geSeconds = %d 	Information only.	No resolution.	CCS
151298	NOTICE	%z ccsCommon: CCS.common.voucherTypeIdCacheAge Seconds = %d 	Information only.	No resolution.	CCS
151299	NOTICE	%z Avoided data corruption error, cache:HEX_REPEATED	Information only.	No resolution.	CCS
151300	NOTICE	%z Not unloading Mfile, memory location is NULL? cache: HEX_REPEATED	Information only.	No resolution.	CCS
151301	NOTICE	%z Unloaded Mfile at HEX_REPEATED, cache: HEX_REPEATED	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151302	CRITICAL	%z Failed to map MFile %s %d (even after flushing MFile cache) : %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151303	NOTICE	%z Loaded MFile %s %d at HEX_REPEATED, cache: HEX_REPEATED	Information only.	No resolution.	CCS
151304	ERROR	%z RewardsConfig: Config error. Reason: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151305	NOTICE	%z ccs::cmn::RewardsConfig::readConfig()r .cacheTimer = %d	Information only.	No resolution.	CCS
151306	NOTICE	%z ccs::cmn::RewardsConfig::readConfig(): .ccsBplServiceHandle = %s %d\	Information only.	No resolution.	CCS
151307	NOTICE	%z ccs::cmn::RewardsConfig::readConfig(): .beServiceTriggerIfHandle = %s %d\	Information only.	No resolution.	CCS
151308	ERROR	%z ACS customer ID %d is missing a Monthly Expenditure type	Internal software error.	Contact support. No further information can be obtained.	CCS
151309	ERROR	%z ACS customer ID %d is missing a Yearly Expenditure type	Internal software error.	Contact support. No further information can be obtained.	CCS
151310	ERROR	%z ACS customer ID %d is missing a Wallet Expenditure type	Internal software error.	Contact support. No further information can be obtained.	CCS
151322	ERROR	%z GetRates: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS
151323	ERROR	%z GetTariffPlan: Received invalid request object	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151324	ERROR	%z %s %d(): Could not retrieve node configuration, disconnecting call.	Internal software error.	Contact support. No further information can be obtained.	CCS
151325	ERROR	%z %s %d(): Failed to parse node parameters, disconnecting call.	Internal software error.	Contact support. No further information can be obtained.	CCS
151326	WARNING	%z acsEngine: ccsPlayNextReward: Balances do not equal rewards.	Internal software error.	Contact support. No further information can be obtained.	CCS
151327	WARNING	%z acsEngine: ccsPlayNextReward: Unable to extract value for next reward.	Internal software error.	Contact support. No further information can be obtained.	CCS
151328	WARNING	%z acsEngine: ccsPlayNextReward: Unable to extract announcement for next reward.	Internal software error.	Contact support. No further information can be obtained.	CCS
151329	ERROR	%z %s %d(): Extra information cdr details too large for Wallet Recharge cdr, not adding to the resulting cdr.	Internal software error.	Contact support. No further information can be obtained.	CCS
151331	WARNING	%z Configuration section %s %d not found, using defaults	Internal software error.	Contact support. No further information can be obtained.	CCS
151332	WARNING	%z Configuration section %s %d.%s %d not found, using defaults	Internal software error.	Contact support. No further information can be obtained.	CCS
151333	WARNING	%z Configuration section %s %d.%s %d.%s %d not found, using defaults	Internal software error.	Contact support. No further information can be obtained.	CCS
151334	ERROR	%z Domain Migration aborted	Internal software error.	Contact support. No further information can be obtained.	CCS
151335	NOTICE	%z Reloading configuration due to SIGHUP	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151336	NOTICE	%z Cant catch SIGHUP - reload config not available: %s %d	Information only.	No resolution.	CCS
151337	NOTICE	%z Cant catch SIGINT: %s %d	Information only.	No resolution.	CCS
151338	NOTICE	%z Cant catch SIGTERM: %s %d	Information only.	No resolution.	CCS
151339	ERROR	%z Could not connect to database	Internal software error.	Contact support. No further information can be obtained.	CCS
151340	NOTICE	%z Domain migration starting	Information only.	No resolution.	CCS
151341	NOTICE	%z Domain migration complete	Information only.	No resolution.	CCS
151343	ERROR	%z Memory allocation exception, exiting ...	Internal software error.	Contact support. No further information can be obtained.	CCS
151344	ERROR	%z Uncaught exception: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151345	ERROR	%z Unknown uncaught exception	Internal software error.	Contact support. No further information can be obtained.	CCS
151346	ERROR	%z Could not create lock file, reason: %s %d.	Internal software error.	Contact support. No further information can be obtained.	CCS
151347	ERROR	%z Could not stat lock file, reason: %s %d.	Internal software error.	Contact support. No further information can be obtained.	CCS
151348	ERROR	%z Could not open the lock file, reason: %s %d.	Internal software error.	Contact support. No further information can be obtained.	CCS
151349	ERROR	%z ccsDomainMigration instances cannot be run concurrently.	Internal software error.	Contact support. No further information can be obtained.	CCS
151350	ERROR	%z Could not obtain lock for lock file, reason: %s %d.	Internal software error.	Contact support. No further information can be obtained.	CCS
151351	ERROR	%z Replacing existing info request for input row %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151352	ERROR	%z Replacing existing delete request for input row %d	Internal software error.	Contact support. No further information can be obtained.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151353	ERROR	slee_acs: slee_acs(%d) ERROR: %s %d not found for %s %d, in file %z	Configuration error	Check configuration	CCS
151354	ERROR	slee_acs: slee_acs(%d) ERROR: error initialising plugin %s %d in file %z	Internal software error.	Contact support	CCS
151355	NOTICE	%z %s %d = %d	Information only.	No resolution.	CCS
151356	NOTICE	%z %s %d = %s %d	Information only.	No resolution.	CCS
151357	NOTICE	%z ccsVWARSExpiry: %s %d.%s %d = %s %d	Information only.	No resolution.	CCS
151358	NOTICE	%z ccsVWARSExpiry: %s %d.%s %d = NOT SET	Information only.	No resolution.	CCS
151359	NOTICE	%z ccsVWARSExpiry: %s %d is set, this plugin will handle PC bucket expiries	Information only.	No resolution.	CCS
151360	WARNING	%z ccsVWARSExpiry: %s %d.%s %d is set to true, which will expire -ve buckets of any type, including negative expenditure buckets	The beVWARSExpiry plugin is configured to expire negative buckets, and will therefore override the setting of the expireNegativeExpenditureBuckets configuration option.	To remove this warning, change the expireNegativeExpenditureBuckets setting to false	CCS
151361	WARNING	%z ccsVWARSExpiry: ccsVWARSExpiry.so must be loaded after beVWARSExpiry.so in order for the expireNegativeExpenditureBuckets config option to take effect	The ccsVWARSExpiry.so beVWARSExpiry plugin is configured to be loaded before the beVWARSExpiry.so plugin	Modify the beVWARSExpiry plugins configuration in config file so ccsVWARSExpiry.so appears after beVWARSExpiry.so.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
151362	ERROR	DEF123slee_acs: slee_acs(213) ERROR: Voucher Recharge State 3b: No voucher found in profile %d, with tag %s %d for Call ID %d	Confgured profile location does not contain voucher information	Check call plan. Make sure that the voucher number is being extracted and stored to the specified profile	CCS
151363	ERROR	%z ccsRating: invalid discount periods	Internal software error.	Contact support. No further information can be obtained.	CCS
151364	NOTICE	%z ccsRating: %s %d.%s %d = u	Information only.	No resolution.	CCS
151365	ERROR	%z %s %d(): Recipient CLI/Wallet Type Category was not found in the node context, disconnecting call.	Internal software error.	Contact support. No further information can be obtained.	CCS
151366	ERROR	%z The ccsVWARSReservationExpiry plugin must NOT be run on the Secondary BE. Stop the BE and remove it from the list of plugins in config file	The ccsVWARSReservationE xpiry plugin must NOT be run on the Secondary BE	Stop the BE and remove it from the list of plugins in config file	CCS
151367	ERROR	DEF123ccsCDRTrimDB: ccsCDRTrimDB(%d) ERROR: Cant commit changes to EDR database.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151368	WARNING	DEF123ccsCDRTrimDB: ccsCDRTrimDB(%d) WARNING: Unsuccessful attempt to delete from EDR database. Possibly because it is on a read-only partition. Oracle error - %d	Configuration error.	The CCS_BE_EDR table may have read-only partitions, especially if CCS_PART is in use. Check ccsPart config options. Possibly remove ccsCDRTrimDB from ccs_ops crontab.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151369	ERROR	DEF123ccsMacroNode: ccsMacroNode(%d) ERROR: %z (): Invalid periodic charge %z , following unsupported branch.	Periodic Charge State Branching node parameters are corrupt	Contact support. No further information can be obtained.	CCS
151370	CRITICAL	%z VoucherRedeemFailPlugin: directory: %z either does not exist or unable to create.	File I/O error	Check the following: 1) Does the specified directory exist? 2) Are the correct permissions set for the directory? 3) Is the directory corrupt, can it be opened? 4) Is the disk full?Finally contact support.	CCS
151371	NOTICE	%z VoucherRedeemFailPlugin: Falling back on default configuration. Reason: %s %d	Information only.	No resolution.	CCS
151372	ERROR	%z Skipping CDR entry: %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151373	ERROR	%z whilst parsing %s %d	Internal software error.	Contact support. No further information can be obtained.	CCS
151374	ERROR	%z CDR length greater than %d bytes	Internal software error.	Contact support. No further information can be obtained.	CCS
151375	CRITICAL	%z amPrimary must be defined in eserv.config BE Section	The amPrimary parameter cannot be found in the BE section of eserv.config	Ensure that the amPrimary parameter has been properly defined in the BE section of eserv.config	CCS
151376	CRITICAL	%z amPrimary has not been correctly defined. Check configuration.	The amPrimary parameter has not been correctly defined in eserv.config	Check the amPrimary parameter in the BE section of eserv.config	CCS
151380	CRITICAL	%z Syntax error reading configuration: %s %d: %s %d	Invalid configuration.	Check and correct configuration in config file. Refer to technical guide. Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151381	NOTICE	%z ccsChangeDaemon aborting: would have used exit code %d	Information only.	No resolution.	CCS
151382	NOTICE	%z ccsChangeDaemon starting	Information only.	No resolution.	CCS
151383	ERROR	%z select() failed with %d (%s %d)	Internal software error.	Connection to the beServer failed for the given reason. Check that the beServer is running correctly. Refer to technical guide. Contact support.	CCS
151384	CRITICAL	%z Uncaught non-exception	Internal software error.	Contact support.	CCS
151385	NOTICE	%z Finished processing CCS_PC_QUEUE entry %d for acs_cust_id %d	Information only.	No resolution.	CCS
151386	CRITICAL	%z Cannot create or write to recovery file directory %s %d	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
151387	ERROR	%z Bad data reading recovery file %s %d	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151388	CRITICAL	%z Cannot write to file %s %d. Would have written \ %d %d\	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
151389	CRITICAL	%z Cannot write to file %s %d. Would have written \%s %d\	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
151390	ERROR	%z Error %s %d wallet %d. See file %s %d: %s %d: %s %d	Internal software error.	Contact support. Further information may be available in error message.	CCS
151391	WARNING	%z Failed to send WalletUpdateRequest to billing engine id %d	Kernel communication/disk error.	Check that the specified billing engine is running. The daemon will stop processing the request and will retry later. If the problem persists, contact support.	CCS
151392	WARNING	%z Failed to send WalletInfoRequest to billing engine id %d	Kernel communication/disk error.	Check that the specified billing engine is running. The daemon will stop processing the request and will retry later. If the problem persists, contact support.	CCS
151393	ERROR	%z Attempt to abort non-existent session with id of %d	Internal software error.	Contact support.	CCS
151394	ERROR	%z Attempt to remove non-existent session with id of %d	Internal software error.	Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151395	ERROR	%z Received response message for non-existent session with id of %d	Internal software error.	Contact support.	CCS
151396	ERROR	%z Received com error exception for non-existent session with id of %d: %s %d	Internal software error.	Contact support.	CCS
151397	CRITICAL	%z Database connection lost - exiting	Kernel communication/disk error	The daemon lost connection to the database. It should restart and recover. Check the database is functioning correctly. Consult support if the problem persists.	CCS
151398	ERROR	%z Error deleting CCS_PC_QUEUE id %d: %d: %s %d	Internal software error.	Contact support.	CCS
151399	ERROR	%z SQL Error reading CCS_PC_QUEUE: %d: %s %d	Internal software error.	Contact support.	CCS
151400	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: NULL ccs_pc_queue.subscriber_id	Internal software error.	Contact support.	CCS
151401	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: NULL ccs_pc_queue.wallet_id	Internal software error.	Contact support.	CCS
151402	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: NULL ccs_pc_queue.change_action	Internal software error.	Contact support.	CCS
151403	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: Invalid ccs_pc_queue.change_action %z	Internal software error.	Contact support.	CCS
151404	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: NULL ccs_pc_queue.product_id	Internal software error.	Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151405	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: Invalid ccs_pc_queue.change_type %z	Internal software error.	Contact support.	CCS
151406	ERROR	%z SQL Error reading periodic charge balance type id: %d: %s %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151407	ERROR	%z Error connecting (top half) to BE %s %d: %s %d (%d: %s %d)	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
151408	NOTICE	%z write of BEG message failed to BE %s %d	Information only.	No resolution.	CCS
151409	NOTICE	%z Connection to BE %s %d is established.	Information only.	No resolution.	CCS
151410	ERROR	%z Received message on available socker without consumer. Please report this error!	Communication over a dead socket has been detected.	Contact support.	CCS
151411	ERROR	%z Connection to BE %s %d has failed.	Remote connection to specified BE has failed.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
151412	WARNING	%z Error checking plugins for interest: %s %d	Internal software error.	Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151413	ERROR	%z Asked to send message to unknown BE ID %d.	Failed to communicate with the specified BE.	Refer to application expert. Check 1) Is the specified billing engine running? 2) Is the id wrong in the configuration?	CCS
151414	ERROR	%z Error loading beLocationPlugin: %s %d	Specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library specified in the alarm.	CCS
151415	ERROR	%z eserv.config messageTimeoutSeconds %d is less than 0, setting to 0 (no timeouts)	Invalid configuration.	Check and correct configuration in config file. Refer to technical guide. Contact support.	CCS
151416	ERROR	%z eserv.config messageTimeoutSeconds %d is greater than %d, setting to 0 (no timeouts)	Invalid configuration.	Check and correct configuration in config file. Refer to technical guide. Contact support.	CCS
151417	ERROR	%z Invalid beLocationPlugin name	Invalid configuration.	Check and correct configuration in config file. Refer to technical guide. Contact support.	CCS
151418	NOTICE	%z No plugin configuration defined	Information only.	No resolution.	CCS
151419	ERROR	%z Problem reading plugin config section	Invalid configuration.	Check and correct configuration in config file. Refer to technical guide. Contact support.	CCS
151420	ERROR	%z failed to find symbol %s %d in plugin library %s %d. Ignoring.	Specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library specified in the alarm.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151421	ERROR	%z failed to find plugin library %s %d. Ignoring.	Specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library specified in the alarm.	CCS
151422	ERROR	%z Problem reading plugin configuration: %s %d	Specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library specified in the alarm.	CCS
151423	NOTICE	%z In last %d seconds %d requests where rejected due to BE congestion	Information only.	No resolution.	CCS
151424	NOTICE	%z In last %d seconds %d new requests failed due to BE connection failure	Information only.	No resolution.	CCS
151425	NOTICE	%z In last %d seconds %d requests failed due unknown be id	Information only.	No resolution.	CCS
151426	NOTICE	%z In last %d seconds %d subsequent requests failed due to BE connection failure	Information only.	No resolution.	CCS
151427	ERROR	%z error while reading billingEngines from config file %s %d	Invalid configuration.	Check and correct configuration in config file. Refer to technical guide. Contact support.	CCS
151428	ERROR	%z BillingEngine::BeHalfInfo::timeout_expired: Unknown request %d timed out in %s %d	Internal software error.	Contact support.	CCS
151429	ERROR	%z In last %d seconds %d message%s %d sent to %s %d timed out.	Internal software error.	Contact support.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
151430	ERROR	%z In last %d seconds we received %d orphaned response%s %d from %s %d.	Potential congestion build up.	Refer to application expert if alarm persists.	CCS
151431	ERROR	%z libBeClient: message without msgID received from BE %d %s %d	Incomplete msg received from BE.	Contact support.	CCS
151432	ERROR	%z File not found when reloading config file %s %d	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
151433	ERROR	%z Exception reloading config file: %s %d	Invalid configuration.	Check and correct configuration in config file. Refer to technical guide. Contact support.	CCS
151434	WARNING	%z getConfig: No trailing : on section %s %d	Invalid configuration.	Check and correct configuration in config file. Refer to technical guide. Contact support.	CCS
151435	WARNING	%z getValue: unable to open %s %d	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151436	WARNING	%z cmnConfigGetStringVector: unable to open %s %d	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
151437	ERROR	%z cmnPlugin: error loading library %s %d: %s %d	Specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library specified in the alarm.	CCS
151438	ERROR	%z cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support.	CCS
151439	WARNING	%z cmnPluginReleaseHandle: released already-released plugin %s %d	Internal software error.	Contact support.	CCS
151440	WARNING	%z cmnPluginLookupFunction: Symbol %s %d:%s %d Lookup Failed - %s %d	Specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library specified in the alarm.	CCS
151441	NOTICE	%z Configuration key CCS not found, using defaults	Information only.	No resolution.	CCS
151442	NOTICE	%z ccsCommon: CCS.common.balanceTypeCascadeIdC acheAgeSeconds = %d	Information only.	No resolution.	CCS
151443	NOTICE	%z ccsCommon: CCS.common.balanceTypeCascadeCac heAgeSeconds = %d	Information only.	No resolution.	CCS
151444	NOTICE	%z ccsCommon: CCS.common.balanceTypeNameBalanc eTypeIdCacheAgeSeconds = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151445	NOTICE	%z ccsCommon: CCS.common.balanceTypeUnitCacheAgeSeconds = %d	Information only.	No resolution.	CCS
151446	NOTICE	%z ccsCommon: CCS.common.balanceUnitTypeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
151447	NOTICE	%z ccsCommon: CCS.common.defaultBalanceTypeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
151448	NOTICE	%z ccsCommon: using CCS.common.defaultBalanceTypeCacheAgeSeconds = %d, for configLEOBalanceTypeCacheAgeSeconds	Information only.	No resolution.	CCS
151449	NOTICE	%z ccsCommon: using CCS.common.defaultBalanceTypeCacheAgeSeconds = %d, for configDomainTypeBalanceTypeCacheAgeSeconds	Information only.	No resolution.	CCS
151450	NOTICE	%z ccsCommon: CCS.common.systemCurrencyBalanceUnitCacheAgeSeconds = %d	Information only.	No resolution.	CCS
151451	NOTICE	%z ccsCommon: CCS.common.accountCacheAgeSeconds = %d	Information only.	No resolution.	CCS
151452	NOTICE	%z ccsCommon: CCS.common.accountTypeBestPeriodsCacheAgeSeconds = %d	Information only.	No resolution.	CCS
151453	NOTICE	%z ccsCommon: CCS.common.ccsBonusTypeAgeSeconds = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151454	NOTICE	%z ccsCommon: CCS.common.ccsVoucherTypeAgeSeconds = %d	Information only.	No resolution.	CCS
151455	NOTICE	%z ccsCommon: CCS.common.acsCustIdAgeSeconds = %d	Information only.	No resolution.	CCS
151456	NOTICE	%z ccsCommon: CCS.common.configGeographySetCacheAgeSeconds = %d	Information only.	No resolution.	CCS
151457	NOTICE	%z ccsCommon: CCS.common.tariffPlanIdCacheAgeSeconds = %d	Information only.	No resolution.	CCS
151458	NOTICE	%z ccsCommon: using CCS.common.defaultDomainTypeBalanceTypeCacheAgeSeconds = %d, for configDomainTypeBalanceTypeCacheAgeSeconds	Information only.	No resolution.	CCS
151459	NOTICE	%z ccsCommon: CCS.common.profileDetailsSubtagsCacheAgeSeconds = %d	Information only.	No resolution.	CCS
151460	NOTICE	%z ccsCommon: CCS.common.domainsCacheAgeSeconds = %d	Information only.	No resolution.	CCS
151461	NOTICE	%z ccsCommon: using CCS.common.defaultBalanceTypeCacheAgeSeconds = %d, for configPeriodicChargeDeletionDateCacheAgeSeconds	Information only.	No resolution.	CCS
151462	NOTICE	%z ccsCommon: CCS.common.ccsWlcAgeSeconds = %d	Information only.	No resolution.	CCS
151463	NOTICE	%z ccsCommon: CCS.common.ccsProductTypeAgeSeconds = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151464	NOTICE	%z ccsCommon: CCS.common.lowCreditDapDisableCacheAgeSeconds = %d	Information only.	No resolution.	CCS
151465	NOTICE	%z ccsCommon: CCS.common.maxConcurrentChargingSessions = %d	Information only.	No resolution.	CCS
151466	NOTICE	%z ccsCommon: CCS.common.ccsAcctReferenceCacheAgeSeconds = %d	Information only.	No resolution.	CCS
151467	NOTICE	%z ccsCommon: CCS.common.ccsAcctAcctReferencesCacheAgeSeconds = %d	Information only.	No resolution.	CCS
151468	NOTICE	%z ccsCommon: CCS.common.detailedCascadeCacheAgeSeconds = %d	Information only.	No resolution.	CCS
151469	ERROR	%z Ignoring invalid value (%d) provided for CCS.common.maxConcurrentChargingSessions	Invalid configuration.	Check and correct configuration. Refer to technical guide. Contact support.	CCS
151470	NOTICE	%z Error processing config section %s %d	Information only.	No resolution.	CCS
151471	NOTICE	%z Configuration key %s %d.%s %d not found. Optional EDR tags will be enabled.	Information only.	No resolution.	CCS
151472	ERROR	%z Error loading reward description translation. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151473	ERROR	%z Error loading wallet name translation. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151474	ERROR	%z Error loading ACS language details. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151475	ERROR	%z Error loading balance template details. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151476	ERROR	%z Error loading SMS notification. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151477	ERROR	%z Unable to find balance unit for balance type ID (%d), error: %s %d	Internal software error.	Contact support. Further information may be available in error message.	CCS
151478	ERROR	%z Unable to find balance unit type for balance unit ID (%d), error: %s %d	Internal software error.	Contact support. Further information may be available in error message.	CCS
151479	ERROR	%z Error loading PeriodicChargeGroupNameCache. Sqlcode is %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151480	NOTICE	%z Configuration key %s %d not found, using defaults	Information only.	No resolution.	CCS
151481	NOTICE	%z ccsCommon: CCS.common.acctRefProfileAgeSeconds = %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151485	CRITICAL	%z Configured to start on secondary UBE. Will not run on secondary UBE	Invalid configuration.	The daemon cannot be run on the secondary node of a UBE pair. It should only be run on the primary node of a UBE pair. Check and correct configuration. Refer to technical guide. Contact support.	CCS
151486	NOTICE	%z ccsSLEEChangeDaemon aborting: would have used exit code %d	Information only.	No resolution.	CCS
151487	NOTICE	%z ccsSLEEChangeDaemon starting	Information only.	No resolution.	CCS
151488	CRITICAL	%z Invalid replication node number (not between 512 and 1023)	Invalid configuration.	The daemon start-up script specifies an out-of-range replication node id. Alter the script to specify a different id. Refer to technical guide. Contact support.	CCS
151489	CRITICAL	%z Cannot initialise replication node %d	Invalid configuration.	The daemon needs to register as a replication node. Check that replication is working correctly and that the specified replication node id in the -r parameter in the start-up script is unique. Refer to technical guide. Contact support.	CCS
151490	CRITICAL	%z A replication node number is required for ccsSLEEChangeDaemon (between 512 and 1023)	Invalid configuration.	The daemon needs to register as a replication node. Check that a valid node id is specified in the start-up script. Refer to technical guide. Contact support.	CCS
151491	NOTICE	%z Failed to process CCS_PC_QUEUE entry %d for acs_cust_id %d	Information only.	No resolution.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
151492	CRITICAL	%z Cannot write to file %s %d. Would have written \ %d\	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	CCS
151493	ERROR	%z beServiceTriggerClient::sendEvent - unable to send notification, no interface	SLEE event processing error.	Contact support.	CCS
151494	ERROR	%z beServiceTriggerClient::sendEvent - unable to send notification, no dialogs	SLEE event processing error.	Contact support.	CCS
151495	ERROR	%z beServiceTriggerClient::sendEvent - unable to send notification	SLEE event processing error.	Contact support.	CCS
151496	WARNING	%z Slee management event could not be processed (type: %d)	SLEE event processing error.	Contact support.	CCS
151497	WARNING	%z Dialog not found, event could not be processed (type: %s %d)	SLEE event processing error.	Contact support.	CCS
151498	WARNING	%z Slee non-management event could not be processed (type: %s %d)	SLEE event processing error.	Contact support.	CCS
151499	ERROR	%z Unknown ActionEvent state, skipping event	Internal software error.	Contact support.	CCS
151500	ERROR	%z SQL Error reading : %d: %s %d	Internal software error.	Contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151501	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: ccs_pc_queue.change_action not %z or %z	Internal software error.	Contact support.	CCS
151502	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: NULL ccs_pc_queue.productId	Internal software error.	Contact support.	CCS
151503	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: NULL ccs_pc_queue.pc_balance_type_id	Internal software error.	Contact support.	CCS
151504	ERROR	%z SQL Error reading CCS_ACCT_ACCT_REFERENCES: %d: %s %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Obtain SQL error code from alarm string and translate the error. Finally contact support.	CCS
151505	ERROR	%z Invalid data reading CCS_PC_QUEUE id %d: both fields are NULL for ccs_pc_queue.numMonths and ccs_pc_queue.numDays	Internal software error.	Contact support.	CCS
151506	ERROR	%z repInitRequester() has already been called!	Internal software error.	No resolution. If problem persists then contact support.	CCS
151507	NOTICE	%z Update Requester `%s %d process registered (node %d)	Information only.	No resolution.	CCS
151508	NOTICE	%z Reached master node %d at `%s %d	Information only.	No resolution.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151509	ERROR	%z Unable to reach master node %d at `%s %d	Internal communications error.	Refer to UNIX/application expert first. Check specific process log for further information. Check network for communication issues. If problem persists then contact support.	CCS
151510	ERROR	%z No Master Found - suggests a replication config error	Internal communications error.	Refer to UNIX/application expert first. Check the following 1) is the smsMaster process running on the SMP? 2) is the SMP machine available? 3) are there any related smsMaster errors shown in the log on the SMP? 4) does the replication.config file still exist on the SMP? 5) Has a resync been started - check the updateLoader log for details. 6) Finally contact support.	CCS
151511	ERROR	%z Connection to `%s %d lost HB late by dms	Internal communications error.	Refer to UNIX/application expert first. Check specific process log for further information. Check network for communication issues. If problem persists then contact support.	CCS
151512	ERROR	%z read-Connection read error - %s %d	Internal communications error.	Refer to UNIX/application/LAN expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151513	ERROR	%z TCP connection to %s %d:%d was lost	Internal communications error.	Refer to UNIX/application expert first. Check specific process log for further information. Check network for communication issues. If problem persists then contact support.	CCS
151514	ERROR	%z Invalid message (type: %d) received on connection: HEX_REPEATED from: %s %d:%d	Internal communications error.	Contact support.	CCS
151515	ERROR	%z Invalid message type: %d received on connection: HEX_REPEATED from: %s %d:%d	Internal communications error.	Contact support.	CCS
151516	ERROR	%z Unexpected behaviour - lost master connection during initialisation	Internal communications error.	Refer to UNIX/application expert first. Check specific process log for further information. Check network for communication issues. If problem persists then contact support.	CCS
151517	ERROR	DEF123ccsMacroNodes: ccsMacroNodes(%d) ERROR: %z (): ACS Customer ID (%d) has no cash balance types configured in the DB, ignoring.....	Configuration error	It is likely that the ACS customer id in the Balance Status Branch configuration section of the eserv.config file is invalid. ACS customers should have at least one cash balance type configured for them in the DB.	CCS
151518	WARNING	DEF123ccsMacroNodes: ccsMacroNodes(%d) WARNING: %z (): ACS Customer IC (%d) has no valid cash balances defined for it. The BalanceStatusBranch node will always return No Credit for this customers subscribers	Configuration error	Define at least one non-expenditure cash balance type for the ACS customer id in the Balance Status Branch configuration section of the eserv.config file.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151519	ERROR	DEF123ccsMacroNodes: ccsMacroNodes(%d) ERROR: %z (): Tried to insert a duplicate balance type ID (%d) for ACS customer ID (%d), ignoring.....	Configuration error	Correct Balance Status Branch configuration for customer in the eserv.config file.	CCS
151520	ERROR	DEF123ccsMacroNodes: ccsMacroNodes(%d) ERROR: %z (): Tried to insert an invalid balance type ID (141792) for ACS customer ID (4294967295), ignoring.....	Configuration error	The balance type id is not a cash type (non-expenditure) balance. Correct the Balance Status Branch configuration for the customer in the eserv.config file.	CCS
151521	ERROR	%z \{151521\} %z	Internal software error.	Contact support. No further information can be obtained.	CCS
151522	ERROR	%z \{151522\} %z	Internal software error.	Contact support. No further information can be obtained.	CCS
151523	ERROR	%z \{151523\} %z	Internal software error.	Contact support. No further information can be obtained.	CCS
151524	ERROR	%z \{151524\} %z	Internal software error.	Contact support. No further information can be obtained.	CCS
151525	ERROR	%z \{151525\} %z	Internal software error.	Contact support. No further information can be obtained.	CCS
151526	ERROR	%z \{151526\} %z	Internal software error.	Contact support. No further information can be obtained.	CCS
151527	ERROR	%z \{151527\} %z	The acsTriggerIF interface is not running or configuration is missing / incorrect.	Check SLEE and ACS configuration to ensure acsTriggerIF interface is configured and started.	CCS
151528	ERROR	%z \{151528\} %z	The ACS trigger definition set for the CCS capability is missing.	Check the ACS and CCS trigger settings.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151529	ERROR	%z \{151529\} %z	No available SLEE resources to send trigger event.	Check SLEE dialog and event configuration and increase as required.	CCS
151530	ERROR	%z \{151530\} %z	Internal software error.	Contact support. No further information can be obtained.	CCS
151531	CRITICAL	DEF123ccsChangeDaemon: ccsChangeDaemon(%d) CRITICAL: Uncaught exception:%z	Internal software error.	Contact support.	CCS
151532	CRITICAL	DEF123batchRechargeReport: batchRechargeReport(%d) CRITICAL: Failed to load config file:%z	Internal software error.	Contact support. No further information can be obtained.	CCS
151533	NOTICE	DEF123slee_acs: slee_acs(%d) NOTICE: CMX Licence Version is %z so using %z version of CCS Play next promotion macro node	Information only.	No resolution.	CCS
151534	NOTICE	DEF123slee_acs: slee_acs(%d) NOTICE: %z : CCS.ccsMacroNodes.expireAtMidnightTZ = %z	Information only.	No resolution.	CCS
151535	WARNING	DEF123beVWARS Plugin: beVWARS Plugin(%d) WARNING: ccsVWARSPeriodicCharge: Apply Charge request ignored due to subscriber resubscribing from unsubscribed state (bucket reference : %z )	Periodic Charge Subscription node has the Apply Charge checkbox checked inappropriately	Control plan should use the Periodic Charge State Branching node to determine whether or not to check the Apply Charge checkbox in the subsequent Periodic Charge Subscription node.	CCS
151536	ERROR	%z VWS Request processing inactivity detected (%d requests pending), interrupting migration	Internal software error.	Check configuration and environment.	CCS
151537	ERROR	%z Exception back from BE: %z (request: %d), will retry: %d more times	Internal software error.	Check configuration and environment.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151538	ERROR	%z Got a communications error to BE: %d, will retry %d more times	Internal software error.	Check configuration and environment.	CCS
151539	ERROR	%z Too many communications errors with BE, giving up	Internal software error.	Check configuration and environment.	CCS
151540	ERROR	%z Maximum attempts reached for requests to BE, failing request	Internal software error.	Check configuration and environment.	CCS
151541	WARNING	%z Configured progressTimeout %d less than default %d, using default	Internal software error.	Contact support. No further information can be obtained.	CCS
151542	WARNING	%z Configured maximumSendAttempts %d less than default %d, using default	Internal software error.	Contact support. No further information can be obtained.	CCS
151543	WARNING	%z Configured sendRetryDelay %d less than default %d, using default	Internal software error.	Contact support. No further information can be obtained.	CCS
151544	ERROR	slee_acs: slee_acs(%d) ERROR: processBEVTSendNamedEventRequest(): Event Class Profile Field does not contain any data	The Named Event node has been configured to take the event class from temporary storage but it is not present.	Correct the logic in the control plan for populating event class in temporary storage.	CCS
151545	ERROR	slee_acs: slee_acs(%d) ERROR: processBEVTSendNamedEventRequest(): Event Type Profile Field does not contain any data	The Named Event node has been configured to take the event type from temporary storage but it is not present.	Correct the logic in the control plan for populating event type in temporary storage.	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151546	ERROR	slee_acs: slee_acs(%d) ERROR: processBEVTSendNamedEventRequest(): No reservation ID found in temporary storage.	The Named Event node, in confirm or revoke mode, with persistent reservations, could not find a reservation ID in temporary storage.	Correct the logic in the control plan for populating reservation ID in temporary storage.	CCS
151547	ERROR	slee_acs: slee_acs(%d) ERROR: processBEVTSendNamedEventRequest(): Reservation ID length %d found in temporary storage exceeds the limit of %d.	The Named Event node, in confirm or revoke mode, with persistent reservations, found a reservation ID in temporary storage which was too long.	Correct the logic in the control plan for populating reservation ID in temporary storage.	CCS
151548	ERROR	slee_acs: slee_acs(%d) ERROR: ConfirmNamedEventReservation: Received invalid reservation ID: %s %d	A reservation ID was used to confirm a named event reservation on the VWS but the reservation ID was not of the format <number>:<number>.	Correct the logic in the control plan for populating reservation ID in temporary storage.	CCS
151549	ERROR	slee_acs: slee_acs(%d) ERROR: RevokeNamedEventReservation: Received invalid reservation ID: %s %d	A reservation ID was used to revoke a named event reservation on the VWS but the reservation ID was not of the format <number>:<number>.	Correct the logic in the control plan for populating reservation ID in temporary storage.	CCS



Alarm	Severity	Text	Cause	Resolution	Service
151550	WARNING	slee_acs: slee_acs(%d) WARNING: InitialTimeReservation after a persistent named event reservation invalidates the persistent reservation.	A UATB node has been placed in the control plan after a Named Event node with the persistent reservation box ticked.	Do not do that.	CCS
151551	WARNING	slee_acs: slee_acs(%d) WARNING: NamedEventReservation after a persistent named event reservation invalidates the persistent reservation..	A Named Event node, specifying reservation, has been placed in the control plan after a Named Event node with the persistent reservation box ticked.	Do not do that.	CCS
151552	WARNING	slee_acs: slee_acs(%d) WARNING: RevokeTimeReservation after a persistent named event reservation invalidates the persistent reservation.	A UATB node has been placed in the control plan after a Named Event node with the persistent reservation box ticked.	Do not do that.	CCS
151554	NOTICE	%z ccsCDRLoader stats: %d CDRs processed - %d succeeded, %d failed	Information only.	No resolution.	CCS
151555	WARNING	%z WARNING: ccsVWARSPeriodicCharge: Request failed, cannot %z in %z state	Invalid periodic charge state transition requested	Contact Support	CCS
151556	ERROR	%z ERROR: ccsVWARSPeriodicCharge: Invalid pro-rate date for charge type.	Invalid pro-rate date for charge type	Check configuration. Contact Support	CCS
151557	ERROR	%z Create-RegisterCC Failed to retrieve action from context	Internal software error.	Contact Support	CCS

Alarm	Severity	Text	Cause	Resolution	Service
151558	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: SLR contained an invalid request type for session %z	Incoming SLR contained an invalid request type for ongoing session	Contact PCRF support	CCS
151559	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Intermediate SLR contained an unknown session %z	Incoming intermediate SLR contained an unknown session	Contact PCRF support	CCS
151560	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Policy session %z belongs to another wallet	Incoming intermediate SLR contained a session owned by a different wallet	Contact PCRF support	CCS
151561	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Final SLR contained an unknown session %z	Incoming final SLR contained an unknown session	Contact PCRF support	CCS
180000	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: Completed doing main	Information only.	No resolution.	E2BE
180001	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: %s %d: Path error get value with configuration file	Configuration issue.	Refer to application expert. Additional information is contained in the alarm string.	E2BE
180002	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: %s %d: Wrong type error with configuration file	Configuration issue.	Refer to application expert. Additional information is contained in the alarm string.	E2BE
180003	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: %s %d: Not found error with configuration file	Configuration issue.	Refer to application expert. Additional information is contained in the alarm string.	E2BE
180004	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: %s %d: Unknown cmnESGException caught	Internal software error.	Contact support. No further information can be obtained.	E2BE
180005	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: %s %d: Unknown cmn::Exception caught	Internal software error.	Contact support. No further information can be obtained.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180006	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: %s %d: Unknown std::exception caught	Internal software error.	Contact support. No further information can be obtained.	E2BE
180007	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: %s %d: Unknown exception caught, sorry	Internal software error.	Contact support. No further information can be obtained.	E2BE
180008	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: Configuration File Error. Shutting Down.	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180009	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: Database Connection Error. Shutting Down.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180010	ERROR	DEF123beWriter: beWriter(%d) ERROR: Duplicate seqNo %d inserted into %z syncBuffer	Internal software error.	Contact support. No further information can be obtained.	E2BE
180011	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: %z : output message %d as the over flow message not underflows!	Internal software error.	Contact support. No further information can be obtained.	E2BE
180012	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: %z : Internal Error, bad BufferOverflowError %d	Internal software error.	Contact support. No further information can be obtained.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180013	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: %z : output message %d to make room for overflow message %d	Internal software error.	Contact support. No further information can be obtained.	E2BE
180014	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: %z : output overflow message as buffer is empty	Internal software error.	Contact support. No further information can be obtained.	E2BE
180015	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: %z : output timed out message %d	Potential congestion build up.	Refer to application expert if alarm persists.	E2BE
180016	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: %z : output timed out overflow message %d	Potential congestion build up.	Refer to application expert if alarm persists.	E2BE
180017	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: Duplicate seqNo %d detected in %s %d syncBuffer	Duplicate sequence found in the transaction buffer.	Contact support. No further information can be obtained.	E2BE
180018	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: syncBuffer %s %d: Incoming message has seqNo %d, before last sent seqNo %d, either a subsequent message timed out of this is a duplicate.	Sequence mismatch found in the transaction buffer.	None. Contact support.	E2BE
180019	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: syncBuffer %s %d: Incoming message has seqNo %d that will not fit in buffer, storing and streaming first message in buffer, skipping gaps	Transaction too large for buffer.	Contact support. No further information can be obtained.	E2BE
180020	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: syncBuffer %s %d: Internal Error: overflowMessage but already have an overflowMessage	Cannot use overflow msg, it is already in use.	Contact support. No further information can be obtained.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180021	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: syncBuffer %s %d: Internal error, bad BufferOverflowError %d, streaming message	Cannot use overflow buffer.	Contact support. No further information can be obtained.	E2BE
180022	ERROR	DEF123beWriter: beWriter(%d) ERROR: TransctionSetBuffer %z internal error:%z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180023	WARNING	DEF123beWriter: beWriter(%d) WARNING: Could not open CDR output file %s %d. (errno %d: %z ) Attempting mkdir()...	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180024	WARNING	DEF123beWriter: beWriter(%d) WARNING: Attempting To Make Pending CDR Directory %s %d.	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180025	ERROR	DEF123beWriter: beWriter(%d) ERROR: Error Creating pending CDR Directory %s %d errno = %d strerror : %z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180026	ERROR	DEF123beWriter: beWriter(%d) ERROR: Event Handling Error -%z	Internal subsystem handling error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180027	ERROR	DEF123beWriter: beWriter(%d) ERROR: Error be Operation Message cannot be NULL	Internal subsystem handling error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180028	ERROR	DEF123beWriter: beWriter(%d) ERROR: Unhandled Message Of Class %z	Internal subsystem handling error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180029	ERROR	DEF123beWriter: beWriter(%d) ERROR: Invalid Server Id %s %d Looking For Server Id %s %d	Internal subsystem handling error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180030	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Handling Error - Unknown Exception	Internal subsystem handling error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180031	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Handling Error - %z	Internal subsystem handling error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180032	ERROR	DEF123beWriter: beWriter(%d) ERROR: Transaction Set Handling Error -%z	Internal subsystem handling error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180033	ERROR	DEF123beWriter: beWriter(%d) ERROR: Invalid Transaction TypeZZZ	Internal subsystem handling error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180034	ERROR	DEF123beWriter: beWriter(%d) ERROR: Validation of Class Failed - Invalid Message ClassZZZ	Internal subsystem handling error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180035	ERROR	DEF123beWriter: beWriter(%d) ERROR: CDR Subsystem Error adding CDRs - Unknown Exception	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180036	ERROR	DEF123beWriter: beWriter(%d) ERROR: CDR Subsystem Error adding CDRs -%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180037	WARNING	DEF123beWriter: beWriter(%d) WARNING: Could Not Open CDR Output File %s %d (errno %d: %z ) Attempting mkdir()...	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180038	ERROR	DEF123beWriter: beWriter(%d) ERROR: CDR Subsystem Error Writing CDRs - Unknown Exception	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180039	ERROR	DEF123beWriter: beWriter(%d) ERROR: CDR Subsystem Error Writing CDRs -%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180040	ERROR	DEF123beWriter: beWriter(%d) ERROR: CDR Subsystem Error setting Refreshing Configuration - Unknown Exception	Refreshing configuration resulted in an error.	Contact support. No further information can be obtained.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180041	ERROR	DEF123beWriter: beWriter(%d) ERROR: CDR Subsystem Error setting Refreshing Configuration -%z	Refreshing configuration resulted in an error.	Contact support. Refer to alarm text.	E2BE
180042	ERROR	DEF123beWriter: beWriter(%d) ERROR: CDR Subsystem Error Testing Output Directory For CDRs - Unknown Exception	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180043	ERROR	DEF123beWriter: beWriter(%d) ERROR: CDR Subsystem Error Testing Output Directory For CDRs -%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180044	ERROR	DEF123beWriter: beWriter(%d) ERROR: CDR Subsystem Error Creating Directory: %s %d	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180045	ERROR	DEF123beWriter: beWriter(%d) ERROR: Configuration Subsystem Error While Getting Configuration - Unknown Exception	Loading configuration resulted in an error.	Contact support. No further information can be obtained.	E2BE



Alarm	Severity	Text	Cause	Resolution	Service
180046	ERROR	DEF123beWriter: beWriter(%d) ERROR: Configuration Subsystem Error While Getting Configuration -%z	Loading configuration resulted in an error.	Contact support. Refer to alarm text.	E2BE
180047	ERROR	DEF123beWriter: beWriter(%d) ERROR: Unable to reload the configuration file %s %d.	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180048	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: Starting Writer With Local Sequence Number %d	Information only.	No resolution.	E2BE
180049	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: Starting Writer With Remote Sequence Number %d	Information only.	No resolution.	E2BE
180050	ERROR	DEF123beWriter: beWriter(%d) ERROR: Warning Caught Controller -%z	Internal error. Caught an error unexpectedly.	Contact support. Refer to alarm text.	E2BE
180051	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: New Local Sequence Number %s %d should be one greater than previous Local Sequence Number %s %d - skipping sequence numbers	Internal software error.	Contact support. No further information can be obtained.	E2BE
180052	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: New Local Sequence Number %s %d should be greater than previous Local Sequence Number %s %d - ignoring sequence number	Internal software error.	Contact support. No further information can be obtained.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180053	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: New Remote Sequence Number %s %d should be one greater than previous Remote Sequence Number %s %d - skipping sequence numbers	Internal software error.	None. Contact support.	E2BE
180054	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: New Remote Sequence Number %s %d should be greater than previous Remote Sequence Number %s %d - ignoring sequence number	Internal software error.	None. Contact support.	E2BE
180055	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: numberOfCDRsBeforeCommit cannot <=0	Internal software error.	Contact support. No further information can be obtained.	E2BE
180056	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: numberOfBalanceTransactionsBeforeCommit cannot <=0	Internal software error.	Contact support. No further information can be obtained.	E2BE
180057	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: numberOfBucketTransactionsBeforeCommit cannot <=0	Internal software error.	Contact support. No further information can be obtained.	E2BE
180058	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: numberOfVoucherTransactionsBeforeCommit cannot <=0	Internal software error.	Contact support. No further information can be obtained.	E2BE
180059	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: numberOfWalletTransactionsBeforeCommit cannot <=0	Internal software error.	Contact support. No further information can be obtained.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180060	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: numberOfSecondsBeforeCommit cannot <=0	Internal software error.	Contact support. No further information can be obtained.	E2BE
180061	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: numberOfEventReadsBeforeSleep cannot <=0	Internal software error.	Contact support. No further information can be obtained.	E2BE
180062	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: numberOfSecondsToSleep cannot <=0	Internal software error.	Contact support. No further information can be obtained.	E2BE
180063	ERROR	DEF123beWriter: beWriter(%d) ERROR: Controller Error Refreshing Configuration -%z	Refreshing configuration resulted in an error.	Contact support. No further information can be obtained.	E2BE
180064	ERROR	DEF123beWriter: beWriter(%d) ERROR: Contoller Error setting Refreshing Configuration - Unknown Exception	Refreshing configuration resulted in an error.	Contact support. Refer to alarm text.	E2BE
180065	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Handling TransactionSet -%z	Internal error. Caught an error unexpectedly.	Contact support. Refer to alarm text.	E2BE
180066	ERROR	DEF123beWriter: beWriter(%d) ERROR: ID10T problem - Unknown non std::exception caught	Internal error. Caught an error unexpectedly.	Contact support. Refer to alarm text.	E2BE
180067	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: Resetting Writer With Local Sequence NumberZZZ	Information only.	No resolution.	E2BE
180068	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: Resetting Writer With Remote Sequence NumberZZZ	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180069	ERROR	DEF123beWriter: beWriter(%d) ERROR: Cannot start transaction session %d:%z	Cannot start transaction section. This will not allow the beWriter to start.	Refer to application expert. Supply full alarm text for further information.	E2BE
180070	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: Setting beWriter status to STARTUP:%z	Be writer has been taken offline.	No resolution.	E2BE
180071	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: Setting beWriter status to RECOVERY:%z	Be writer has been taken offline.	No resolution.	E2BE
180072	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: Setting beWriter status to DISABLED:%z	Be writer has been taken offline.	No resolution.	E2BE
180073	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: Setting beWriter status to RUNNING:%z	Be writer is now restored.	No resolution.	E2BE
180074	ERROR	DEF123beWriter: beWriter(%d) ERROR: Restarting BE:%z	Information only.	Ensure BE restarts correctly	E2BE
180075	ERROR	DEF123beWriter: beWriter(%d) ERROR: Could not change state to %s %d:%z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180076	ERROR	DEF123beWriter: beWriter(%d) ERROR: Error resatrting BE:%z	BeWriter will not restart.	Refer to application expert. Supply full alarm text for further information.	E2BE
180077	ERROR	DEF123beWriter: beWriter(%d) ERROR: Invalid LimitType specified, cannot decode, assuming Debit	Missing configuration, assuming default.	Refer to application expert. Check behaviour is acceptable.	E2BE
180078	ERROR	DEF123beWriter: beWriter(%d) ERROR: Invalid LimitType in database %s %d, cannot decode, assuming Debit	Missing configuration, assuming default.	Refer to application expert. Check behaviour is acceptable.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180079	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error While Initializing Database Subsystem - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180080	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error While Initializing Database Subsystem -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180081	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Connecting - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180082	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Connecting -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180083	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: Database Subsystem Error Connecting To Oracle. Shutting Down.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180084	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Inserting Balance - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180085	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Inserting Balance -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180086	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Inserting Bucket - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180087	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Inserting Bucket -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180088	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Inserting Voucher - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180089	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Inserting Voucher -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180090	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Inserting Wallet - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180091	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Inserting Wallet -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180092	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error while Updating Balance - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180093	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error while Updating Balance -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180094	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Updating Bucket - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180095	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Updating Bucket -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180096	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Updating Voucher - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180097	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Updating Voucher -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180098	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Updating Wallet - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE



Alarm	Severity	Text	Cause	Resolution	Service
180099	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Updating Wallet -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180100	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Deleting Balance - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180101	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Deleting Balance -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180102	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Deleting Bucket - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180103	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Deleting Bucket -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180104	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Deleting Voucher - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180105	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Deleting Voucher -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180106	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Deleting Wallet - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180107	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Deleting Wallet -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180108	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error While Updating Sequence - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180109	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error While Updating Sequence Number Record -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180110	ERROR	DEF123beWriter: beWriter(%d) ERROR: No Sequence Number Found in Database	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180111	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error While Updating Getting Sequence Number Record -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180112	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error While Getting Sequence Number Record - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180113	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: Database Subsystem Error Cannot Retrieve Sequence Numbers. Shutting Down.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180114	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error While Inserting CDR File Record - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180115	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error While Inserting CDR File Record -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180116	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error While Committing Database -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180117	ERROR	DEF123beWriter: beWriter(%d) ERROR: Unknown Exception while committing database	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180118	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error - Unknown Exception While Executing All Statements - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180119	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error - Unknown Exception While Executing All Statements -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180120	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error While Getting Connection Parameter - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180121	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error While Getting Connection Parameters -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180122	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: Database Subsystem Error Cannot Retrieve Connection Parameters. Shutting Down.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180123	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Refreshing Configuration - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180124	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Error While Refreshing Configuration -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180125	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error While Handling Transaction - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180126	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error While Checking TablesZZZ	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180127	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error While Checking Table - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180128	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error While Checking Table %s %d Exists -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180129	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: Database Subsystem Error Tables Missing From Billing Engine. Shutting Down.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180130	ERROR	DEF123beWriter: beWriter(%d) ERROR: Transaction Failed - Invalid Message ClassZZZ	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180131	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Transaction Error -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180132	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Transaction Error - Unknown Exception Caught Whill Processing Transaction	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180133	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Transaction Error While Executing -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180134	ERROR	DEF123beWriter: beWriter(%d) ERROR: Unknown Exception while executing statements -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180135	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Transaction Error While Writing Transaction Log - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180136	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Transaction Error While Writing Transaction Log -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180137	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Transaction Error Writing Transaction Log - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180138	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Transaction Error Writing Transaction Log - %z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE



Alarm	Severity	Text	Cause	Resolution	Service
180139	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: Database Subsystem Error Writing Transaction Log. Shutting Down.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180140	WARNING	DEF123beWriter: beWriter(%d) WARNING: Could not open Transaction Log Output File %s %d (errno %d: %z ) Attempting mkdir()...	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180141	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error Creating DirectoryZZZ	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180142	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Transaction Error While Opening Transaction Log - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180143	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Transaction Error While Opening Transaction Log -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180144	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error Opening Transaction Log - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180145	ERROR	DEF123beWriter: beWriter(%d) ERROR: Database Subsystem Error Opening Transaction Log -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180146	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: Database Subsystem Error Opening Transaction Log. Shutting Down.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180147	ERROR	DEF123beWriter: beWriter(%d) ERROR: BE_BALANCE %s %d failed:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180148	ERROR	DEF123beWriter: beWriter(%d) ERROR: BE_BUCKET %s %d failed:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180149	ERROR	DEF123beWriter: beWriter(%d) ERROR: BE_VOUCHER %s %d failed:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180150	ERROR	DEF123beWriter: beWriter(%d) ERROR: BE_WALLET %s %d failed:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180151	ERROR	DEF123beWriter: beWriter(%d) ERROR: Internal error, bad UpdateType in beWriterDatabaseTransaction::che ckRowErrors (%d), operation was %s %d, oracle error wasZZZ	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180152	ERROR	DEF123beWriter: beWriter(%d) ERROR: BE_BALANCE %s %d failed: %d rows altered, should have been just 1	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180153	ERROR	DEF123beWriter: beWriter(%d) ERROR: BE_BUCKET %s %d failed: %d rows altered, should have been just 1	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180154	ERROR	DEF123beWriter: beWriter(%d) ERROR: BE_VOUCHER %s %d failed: %d rows altered, should have been just 1	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180155	ERROR	DEF123beWriter: beWriter(%d) ERROR: BE_WALLET %s %d failed: %d rows altered, should have been just 1	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180156	ERROR	DEF123beWriter: beWriter(%d) ERROR: Internal error, bad UpdateType in beWriterDatabaseTransaction::che ckRowErrors (%d), operation was %d, original error: %d rows altered, should have been just 1	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180157	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: deleteRows cannot <= 0. Shutting Down beWriter.	Internal software error.	Contact support. No further information can be obtained.	E2BE
180158	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: insertRows cannot <= 0. Shutting Down beWriter.	Internal software error.	Contact support. No further information can be obtained.	E2BE
180159	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: beWriter - received INTERFACE_END	Processing has been halted.	No resolution.	E2BE
180160	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: beWriter - received INTERFACE_KILL	Processing has been halted.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180161	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: beWriter - received DIALOG_CLOSED	Processing has been halted.	No resolution.	E2BE
180162	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: beWriter - received REREAD_CONFIG	Refreshing configuration.	No resolution.	E2BE
180163	WARNING	DEF123beWriter: beWriter(%d) WARNING: Unknown management event typeZZZ	Internal subsystem management error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180164	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: beWriter - handleDialogClosed: Null dialog	Internal software error.	Contact support. No further information can be obtained.	E2BE
180165	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: beWriter - Calling Interface End	Processing has been halted.	No resolution.	E2BE
180166	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: Database Subsystem Error Initializing Subsystem. Shutting Down.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180167	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error on constructor - Unknown Exception	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180168	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error on constructor -%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180169	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error On constructor -%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180170	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: Message Subsystem Error. Cannot Read Events From The SLEE. Shutting Down.	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180171	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error While Getting SLEE Event - Unknown Exception	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180172	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error While Getting SLEE Event -%z	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180173	ERROR	DEF123beWriter: beWriter(%d) ERROR: Error while getting SleeManagementEvent:%z	Internal subsystem management error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180174	ERROR	DEF123beWriter: beWriter(%d) ERROR: Unable to Find Interface using Interface NameZZZ	Interface name mismatch.	Refer to application expert. Check SLEE configuration for interface name.	E2BE
180175	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error while sending shutdown message - %z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180176	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error While sending shutdown message - %z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180177	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error while Deleting Event.	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180178	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error while sending shutdown message - Unknown Exception	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180179	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error while sending Sync commit message -%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180180	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error While Sending Commit Message -%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180181	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error while Deleting vWARS Event.	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180182	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error while Deleting Sync Event.	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180183	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error While Sending Commit Message - Unknown Exception	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180184	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error while sending VWARS commit message	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180185	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: Message Subsystem Error - Unhandled Event Type %s %d.BeWriter Shutting Down.	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180186	WARNING	DEF123beWriter: beWriter(%d) WARNING: Message Subsystem Error - Unhandled Event Type	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180187	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error While Handling Event - Unknown Exception	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180188	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error While Handling Event -%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180189	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error While Sending Shutdown Message - Unknown Exception	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180190	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: Message Subsystem Error Initializing SLEE Event Types. Shutting Down.	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180191	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error While Initializing Event Types - Unknown Exception	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180192	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error While Initializing Event Types - %z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180193	ERROR	DEF123beWriter: beWriter(%d) ERROR: Unable to Get SLEE API	Internal software error.	Contact support. No further information can be obtained.	E2BE
180194	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error - Unable to Get SLEE APIZZZ	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180195	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error - Unhandled Error	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180196	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error Getting SLEE API -%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180197	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error - %z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE



Alarm	Severity	Text	Cause	Resolution	Service
180198	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: Message Subsystem Error Getting SLEE API. Shutting Down.	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180199	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error Getting SLEE Interface Handle - Unknown Exception	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180200	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error Getting SLEE Interface Handle - %z	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180201	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: throwExceptionForZeroTransaction s cannot be true when throwExceptionOnBeOperationEvent Error is set to false. Shutting Down beWriter.	Internal software error.	Contact support. No further information can be obtained.	E2BE
180202	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error While Refreshing Configuration - %z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180203	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error - Refreshing Configuration - Unknown Exception	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180204	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error - Refreshing Configuration -%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180205	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error Putting Outgoing Message To Standard Out - Unknown Exception	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180206	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error Putting Outgoing Message To Standard Out -%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180207	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error Putting Incoming Message To Standard Out - Unknown Exception	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180208	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error Putting Incoming Message To Standard Out -%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180209	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error Setting Running From Command Line - Unknown Exception	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180210	ERROR	DEF123beWriter: beWriter(%d) ERROR: Message Subsystem Error Setting Running From Command Line -%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180211	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: Message Subsystem Error Setting Up Running From Command Line. Shutting Down.	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180212	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: beWriter started For Billing Engine ID %d.	Information only.	No resolution.	E2BE
180213	WARNING	DEF123beWriter: beWriter(%d) WARNING: Warning Caught in BeServer -%z	Caught warning from BeServer.	Refer to application expert. Check for errors in the BeServer first.	E2BE
180214	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: beWriter stopped.	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180215	ERROR	DEF123beWriter: beWriter(%d) ERROR: Error Caught in BeServer - Unknown Exception	Caught error from BeServer.	No resolution. Contact support.	E2BE
180216	ERROR	DEF123beWriter: beWriter(%d) ERROR: Error Caught in BeServer -%z	Caught error from BeServer.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180217	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: updateRows cannot <= 0. Shutting Down beWriter.	Internal software error.	Contact support. No further information can be obtained.	E2BE
180218	ERROR	DEF123beWriter: beWriter(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	E2BE
180219	ERROR	DEF123beWriter: beWriter(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	E2BE
180220	WARNING	DEF123beWriter: beWriter(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	E2BE
180221	WARNING	DEF123beWriter: beWriter(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180222	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL SleeEvent::new(=%d sleeEvent.cc@%d: No available events	Error communicating with the SLEE.	Refer to application expert. Increase MAXEVENTS in SLEE.cfg.	E2BE
180223	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL SleeException=%d sleeError.cc@%d:%z	Exception raised from SLEE.	Contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180224	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: Bind Of Column Failed	Oracle internal error.	Contact support.	E2BE
180225	CRITICAL	DEF123beWriter: beWriter(%d) CRITICAL: SQL Update Failed	Oracle internal error.	Contact support.	E2BE
180226	ERROR	DEF123beWriter: beWriter(%d) ERROR: Binding of Place Holder Failed With The Following Oracle Error - ORA-%d: inconsistent datatypes: expectedZZZ	Internal error.	Contact support.	E2BE
180227	ERROR	DEF123beWriter: beWriter(%d) ERROR: CDR Subsystem Error Creating Directory:%z	Cannot create directory.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	E2BE
180228	ERROR	DEF123beWriter: beWriter(%d) ERROR: CDR Subsystem Error Refreshing Configuration - CDR Subsystem Error Creating Directory:%z	Cannot create directory.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	E2BE
180229	ERROR	DEF123beWriter: beWriter(%d) ERROR: Connect to Database Failed For User NameZZZ	Cannot connect to ORACLE.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180230	ERROR	DEF123beWriter: beWriter(%d) ERROR: OCI Error - (OCIInitialize) Failed to Initialize OCI	Cannot connect to ORACLE.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	E2BE
180231	ERROR	DEF123beWriter: beWriter(%d) ERROR: SQL Insert Failed With The Following Oracle Error - ORA-%d:%z	Oracle internal error.	Contact support.	E2BE
180232	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: beCdrExpectedNumberOfFiles=%d	Information only.	No resolution.	E2BE
180233	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: beCdrNumberOfFilesPerLeafDirecto ry=%d	Information only.	No resolution.	E2BE
180234	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: beCdrOutDirectory=%z	Information only.	No resolution.	E2BE
180235	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: beCdrPrefix=%z	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180236	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: continueOnBalanceDeleteErrors=%d	Information only.	No resolution.	E2BE
180237	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: continueOnBalanceInsertErrors=%d	Information only.	No resolution.	E2BE
180238	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: continueOnBalanceUpdateErrors=%d	Information only.	No resolution.	E2BE
180239	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: continueOnBucketDeleteErrors=%d	Information only.	No resolution.	E2BE
180240	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: continueOnBucketInsertErrors=%d	Information only.	No resolution.	E2BE
180241	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: continueOnBucketUpdateErrors=%d	Information only.	No resolution.	E2BE
180242	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: continueOnVoucherDeleteErrors=%d	Information only.	No resolution.	E2BE
180243	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: continueOnVoucherInsertErrors=%d	Information only.	No resolution.	E2BE
180244	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: continueOnVoucherUpdateErrors=%d	Information only.	No resolution.	E2BE
180245	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: continueOnWalletDeleteErrors=%d	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180246	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: continueOnWalletInsertErrors=%d	Information only.	No resolution.	E2BE
180247	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: continueOnWalletUpdateErrors=%d	Information only.	No resolution.	E2BE
180248	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: deleteRows=%d	Information only.	No resolution.	E2BE
180249	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: incomingEscherMessageToStandardOutput=%d	Information only.	No resolution.	E2BE
180250	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: insertRows=%d	Information only.	No resolution.	E2BE
180251	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: logDatabaseTransactions=%d	Information only.	No resolution.	E2BE
180252	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: logDatabaseTransactionsFilenamePrefix=%z	Information only.	No resolution.	E2BE
180253	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: logDatabaseTransactionsOutDirectory=%z	Information only.	No resolution.	E2BE
180254	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: numberOfBalanceTransactionsBeforeCommit=%d	Information only.	No resolution.	E2BE
180255	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: numberOfBucketTransactionsBeforeCommit=%d	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180256	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: numberOfCDRsBeforeCommit=%d	Information only.	No resolution.	E2BE
180257	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: numberOfSecondsBeforeCommit=%s %d seconds	Information only.	No resolution.	E2BE
180258	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: numberOfSecondsToSleep=%s %d seconds	Information only.	No resolution.	E2BE
180259	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: numberOfTransactionsBeforeCommit =%d	Information only.	No resolution.	E2BE
180260	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: numberOfVoucherTransactionsBefore Commit=%d	Information only.	No resolution.	E2BE
180261	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: numberOfWalletTransactionsBefore Commit=%d	Information only.	No resolution.	E2BE
180262	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: numVWARS=%d	Information only.	No resolution.	E2BE
180263	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: oracleBlocking=%d	Information only.	No resolution.	E2BE
180264	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: oraclePassword=%z	Information only.	No resolution.	E2BE
180265	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: oracleService=%z	Information only.	No resolution.	E2BE



Alarm	Severity	Text	Cause	Resolution	Service
180266	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: oracleUser=%z	Information only.	No resolution.	E2BE
180267	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: outgoingEscherMessageToStandardO ut=%d	Information only.	No resolution.	E2BE
180268	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: pid=%d	Information only.	No resolution.	E2BE
180269	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: runFromCommandline=%d	Information only.	No resolution.	E2BE
180270	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: serverId=%d	Information only.	No resolution.	E2BE
180271	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: sleeEventBlocking=%d	Information only.	No resolution.	E2BE
180272	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: syncBuffers.local.maxAgeSeconds= %d	Information only.	No resolution.	E2BE
180273	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: syncBuffers.local.maxQueueSize= d	Information only.	No resolution.	E2BE
180274	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: syncBuffers.local.timeoutCheckMa xItems=%d	Information only.	No resolution.	E2BE
180275	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: syncBuffers.local.timeoutCheckPe riodSeconds=%d	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180276	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: syncBuffers.remote.maxAgeSeconds=%d	Information only.	No resolution.	E2BE
180277	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: syncBuffers.remote.maxQueueSize=%d	Information only.	No resolution.	E2BE
180278	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: syncBuffers.remote.timeoutCheckMaxItems=%d	Information only.	No resolution.	E2BE
180279	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: syncBuffers.remote.timeoutCheckPeriodSeconds=%d	Information only.	No resolution.	E2BE
180280	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: syncIfName=%z	Information only.	No resolution.	E2BE
180281	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: throwExceptionForZeroTransactions=%d	Information only.	No resolution.	E2BE
180282	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: throwExceptionOnBeOperationEventError=%d	Information only.	No resolution.	E2BE
180283	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: throwExceptionOnInvalidEventType=%d	Information only.	No resolution.	E2BE
180284	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: throwExceptionOnStatementError=%d	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180285	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: TZ =%z	Information only.	No resolution.	E2BE
180286	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: updateRows=%d	Information only.	No resolution.	E2BE
180287	NOTICE	DEF123beWriter: beWriter(%d) NOTICE: vwarIfNamePrefix=%z	Information only.	No resolution.	E2BE
180288	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: beVWARSMergeBuckets: Cant merge buckets in wallet %d as there are none	Internal software error.	Contact support. No further information can be obtained.	E2BE
180289	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: beVWARSMergeBuckets: Cant merge buckets in wallet %d, balanceType %d as there are only %d	Internal software error.	Contact support. No further information can be obtained.	E2BE
180290	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: beVWARSMergeBuckets: %s %d.%s %d = %d%s %d	Information only.	No resolution.	E2BE
180291	ERROR	DEF123beVWARS: beVWARS(%d) NOTICE: beVWARSEpiry: %s %d.%s %d = %s %d	Internal software error.	Contact support. No further information can be obtained.	E2BE
180292	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Could not reload configuration, keeping previous configuration:%z	Internal software error and not a configuration error.	Contact support. No further information can be obtained.	E2BE
180293	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Error reverting configuration change:%z	Information only.	No resolution.	E2BE
180294	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Failed to change configuration, keeping previous configuration:%z	Internal software error and not a configuration error.	Contact support. No further information can be obtained.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180295	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Error reverting plugin confiuration change:%z	Information only.	No resolution.	E2BE
180296	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: Configuration reloaded sucessfully	Information only.	No resolution.	E2BE
180297	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: beVWARS starting up in %s %d state	Information only.	No resolution.	E2BE
180298	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Error processing Timeouts:%z	Internal software error.	No resolution. Contact support and quote alarm text.	E2BE
180299	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: InternalError: Stalled message is not a be::VWARS::Message not a be::Protocol::Message	Unknown internal messge in buffer.	Contact support. No further information can be obtained.	E2BE
180300	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Error re-process SleeEvent:%z	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180301	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Received SLEE event with NULL type	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180302	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Received SLEE event of unknown type %s %d, Ignoring.	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180303	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Error processing SleeEvent:%z	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180304	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Resetting VWARS caches: %s %d: localSeqNo = %d, remoteSeqNo = %d, session number = %d	Information only.	No resolution.	E2BE
180305	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: beVWARS lost contact with beWriter: leaving state as Disabled	Communications failure with beWriter.	Refer to application expert. Verify beWriter is running.	E2BE
180306	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: beVWARS lost contact with beWriter: setting state to Startup	Communications failure with beWriter.	Refer to application expert. Verify beWriter is running.	E2BE
180307	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: beVWARS lost contact with beServer: leaving state as Disabled	Communications failure with beServer.	Refer to application expert. Verify beServer is running.	E2BE
180308	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: beVWARS lost contact with beServer: setting state to Startup	Communications failure with beServer.	Refer to application expert. Verify beServer is running.	E2BE
180309	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Received unknown management event: %d	Internal software error.	Contact support. No further information can be obtained.	E2BE
180310	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Non production code executing: VWARS-test %s %d event received	Internal software error.	Contact support immediately.	E2BE
180311	CRITICAL	DEF123beVWARS: beVWARS(%d) CRITICAL: beVWARS exiting due to VWARS-test exit command	Internal software error.	Contact support immediately.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180312	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Non production code executing: Error processing VWARS-test message:%z	Internal software error.	Contact support immediately.	E2BE
180313	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Failed to set time in TimerInterface:%z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180314	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Received multiple timeout with unknown ID %d	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180315	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Internal error: Application::addStalledMessage invalid walletID %d	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180316	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Could not send response to message:%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180317	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Could not respond to erronous message, ignoring:%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180318	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Unhandled valid VWARS Message Type:%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180319	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Duplicate be::VWARS::Message received, resulting sync transactions already recived	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180320	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Internal Error: Duplicate message has produced transactions - not sending but cache will have been corrupted	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180321	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Internal Error: Duplicate be::VWARS::Message has produced transactions - not sending but cache will have been corrupted	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180322	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Problem processing VWARS Message:%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180323	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Unknown VWARS Message:%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180324	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Problem decoding VWARS Message:%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180325	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Sync Message seqNo %d is a duplicate of a message already received directly - ignoring	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180326	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Error processing Sync message:%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180327	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Incoming TransactionSet from beSync marked as part of full resync - only reservations are part of a full resync	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180328	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Incoming TransactionSet from beSync marked as Final part of full resync - only reservations are part of a full resync	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180329	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Remote ServerSeqNo %d from Sync is not greater than lastRemoteSeqNo the beVWARS saw %d	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180330	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Error sending VWARS Message to beServer:%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180331	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Not sending reservation as VWARS0 has reset session number in shared memory, it was %d, is now %d	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180332	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Error sending Reservation to beSync or beWriter:%z	Internal subsystem message error.	No resolution. Contact support and quote subsystem component from alarm text.	E2BE
180333	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Recived SendAllReservations while sending reservations - will restart sending	Information only.	No resolution.	E2BE
180334	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: VWARS has started session %d, now accepting updates	Information only.	No resolution.	E2BE
180335	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Error processing be::Control::Event:%z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180336	CRITICAL	DEF123beVWARS: beVWARS(%d) CRITICAL: Restarting BE:%z	Processing has been halted.	No resolution.	E2BE
180337	CRITICAL	DEF123beVWARS: beVWARS(%d) CRITICAL: Disabling BE:%z	Processing has been halted.	No resolution.	E2BE



Alarm	Severity	Text	Cause	Resolution	Service
180338	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: beVWARS set to %s %d state:%z	Information only.	No resolution.	E2BE
180339	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Buckets Ids have wrapped around!, we cannot ever have more the 4,294,967,296 buckets!, aborting	Internal software error.	Contact support. No further information can be obtained.	E2BE
180340	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Not sending transactions as VWARS0 has reset session number in shared memory, it was %d, is now %d	VWARS0 has changed session id.	No resolution.	E2BE
180341	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Internal Error: clearContext:%z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180342	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Error extracting be::Protocol::Message from be::Protocol::ClientEvent:%z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180343	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Not in running state - ignoring incoming beProtocol request	Internal software error.	Contact support. No further information can be obtained.	E2BE
180344	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Could not send response to be::Procotol::Message:%z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180345	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Handler for type %s %d version %s %d Abort returned a messageZZZ	Internal software error.	Contact support. No further information can be obtained.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180346	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Duplicate be::Proctol::Message detected - resulting transactions already recvived via sync	Internal software error.	Contact support. No further information can be obtained.	E2BE
180347	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Internal Error: Duplicate be::Protocol::Message has produced transactions - not sending but cache will have been corrupted	Internal software error.	Contact support. No further information can be obtained.	E2BE
180348	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Duplicate be::Protocol::Message received, resulting sync transactions already recived	Internal software error.	Contact support. No further information can be obtained.	E2BE
180349	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Processing Exception on VWARS while processing be::Protocol Message:%z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180350	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Problem decoding be::Protocol Message:%z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180351	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Invalid data in be::Protocol Message:%z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180352	CRITICAL	DEF123beVWARS: beVWARS(%d) CRITICAL: Fatal exception:%z	Processing has been halted due to exception.	Contact support. Quote alarm text.	E2BE
180353	CRITICAL	DEF123beVWARS: beVWARS(%d) CRITICAL: Fatal non-exception!	Processing has been halted due to unknown exception.	Contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180354	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Error running groveller on walletZZZ	General error running the groveller.	Contact support. Quote alarm text.	E2BE
180355	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Groveller remote BE consistency check: wallet %d does not exist on remote BE	Wallet mismatch between the groveller and the remote BE.	Contact support. Quote alarm text.	E2BE
180356	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Groveller remote BE consistency check: wallet %d is different on remote BE	Wallet mismatch between the groveller and the remote BE.	Contact support. Quote alarm text.	E2BE
180357	NOTICE	DEF123beVWARS: beVWARS(%d) CRITICAL: @@ @@ @@@@@@@@	Information only.	No resolution.	E2BE
180358	ERROR	DEF123beVWARS: beVWARS(%d) CRITICAL: snapshot too old received	The database cursor is too old to consider the contents valid.	No resolution, The database will be reopened.	E2BE
180359	NOTICE	DEF123beVWARS: beVWARS(%d) CRITICAL: ##### ##### #####	Information only.	No resolution.	E2BE
180360	CRITICAL	DEF123beVWARS: beVWARS(%d) CRITICAL: database error %d:%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180361	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Unexpected AllContextsSent VWARS Command received - we have already received all server contexts	Received another VWARS context when not expecting it.	No resolution.	E2BE
180362	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Error applying a Transaction to caches:%z	General error writing to cache.	None. Contact support.	E2BE
180363	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: be::Operation::UpdateBalance has LimitedCredit limit type but no minimum credit - assuming 0	Information only.	No resolution.	E2BE
180364	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Error applying premature reservation from full resync:%z	Error applying premature reservation.	Contact support. Quote alarm text.	E2BE
180365	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Reservation from beSync which is part of full resync has non-zero ServerSeqNo %d	Information only.	No resolution.	E2BE
180366	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: Configuration key BE not found, using defaults	Configuration issue.	Refer to application expert. Additional information is contained in the alarm string.	E2BE
180367	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Error running %s %d:%s %d:%z	Problem with specified plugin.	Refer to application expert. Quote full alarm text.	E2BE
180368	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Caught an exception in processProtocolTransaction Abort handling code :%z	Caught an exception in the message handling subsystem.	Contact support. Quote alarm text.	E2BE
180369	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: VWARS is restarting, transaction ignored:%z	Cannot process transactions during restart.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180370	WARNING	DEF123beVWARS: beVWARS(%d) ERROR: Caught an exception in processProtocolTransaction handling code :%z	Caught an exception in the message handling subsystem.	Contact support. Quote alarm text.	E2BE
180371	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: ReservationsInfo::add: Duplicate ReservationZZZ	Duplicate reservation request detected.	No resolution.	E2BE
180372	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Cache-Database inconsistency: Voucher %d has had all changes committed to the database but the voucher does not exist in the database	Voucher has not been found in the database.	Refer to application expert if alarm persists.	E2BE
180373	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Cache-Database inconsistency: Voucher %d has had all changes committed to the database but the cached voucher differs from the database	Voucher has not been found in the database.	Refer to application expert if alarm persists.	E2BE
180374	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Timed out %d voucher reservations	Potential congestion build up.	Refer to application expert if alarm persists.	E2BE
180375	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Cache-Database inconsistency: Wallet %d has had all changes committed to the database but the voucher does not exist in the database	Wallet has not been found in the database.	Refer to application expert if alarm persists.	E2BE
180376	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Cache-Database inconsistency: Wallet %d has had all changes committed to the database but the cached wallet differs from the database	Wallet has not been found in the database.	Refer to application expert if alarm persists.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180377	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Timed out %d wallet reservations	Potential congestion build up.	Refer to application expert if alarm persists.	E2BE
180378	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Timed out 1 wallet reservation:[clientId %d, clientMsgId %d], current time %d, expired %d (%s %d seconds ago), message timestamp %d.%d, not from beServer	Potential congestion build up.	Refer to application expert if alarm persists.	E2BE
180379	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	E2BE
180380	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	E2BE
180381	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	E2BE
180382	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180383	CRITICAL	DEF123beVWARS: beVWARS(%d) CRITICAL SleeException=%d sleeError.cc@%d:%z	Exception raised from SLEE.	Contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180384	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: const ccs::cmn::PDSMSConfig&::cmn::getPDSMSConfigSingleton(): Config error. Reason: cmn::cfg::Value::NotFound: Key not found: %s %d	Internal error.	Contact support.	E2BE
180385	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Error opening log fileZZZ	Cannot open file.	Verify file exists. Check permissions, etc.	E2BE
180386	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: failed to retrieve notifications from database: ORA-%d: table or view does not exist	Internal error.	Contact support.	E2BE
180387	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: int ccs::cmn::PDSMSConfig::getBalanceType(int) const: ACS customer ID %d is missing in %s %d	Internal error.	Contact support.	E2BE
180388	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: void ccs::ne::EventCost::calcThresholdDiscount(int, const be::VWARS::Plugin::WalletInfo*, int, int, int*) - Threshold table not found	Internal error.	Contact support.	E2BE
180389	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: accountBatchCacheValidityPeriod = %d	Information only.	No resolution.	E2BE
180390	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.amPrimary =%z	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180391	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.createBucketExpiryDays = %d days	Information only.	No resolution.	E2BE
180392	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.downstreamOverloadSleepUsec = %s %d microseconds	Information only.	No resolution.	E2BE
180393	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.duplicateDetection.directMaxDelaySeconds = %s %d seconds	Information only.	No resolution.	E2BE
180394	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.duplicateDetection.keepDirectSeconds = %s %d seconds	Information only.	No resolution.	E2BE
180395	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.duplicateDetection.keepSyncSeconds = %s %d seconds	Information only.	No resolution.	E2BE
180396	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.duplicateDetection.syncMaxDelaySeconds = %s %d seconds	Information only.	No resolution.	E2BE
180397	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.groveller.grovellerNumWalletsPerCursor = %d - no limit	Information only.	No resolution.	E2BE



Alarm	Severity	Text	Cause	Resolution	Service
180398	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.groveller.grovellerPeriodMsec = %d milliseconds	Information only.	No resolution.	E2BE
180399	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.groveller.latestStartTime = %z	Information only.	No resolution.	E2BE
180400	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.groveller.peerDatabaseLogin = %z	Information only.	No resolution.	E2BE
180401	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.groveller.peerWalletCheckRetrySeconds = %s %d seconds	Information only.	No resolution.	E2BE
180402	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.groveller.startTime = %z	Information only.	No resolution.	E2BE
180403	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.handlers = %z	Information only.	No resolution.	E2BE
180404	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.maxDownstreamQueueLength = %d events	Information only.	No resolution.	E2BE
180405	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.maxOpenDialogTime = %s %d seconds	Information only.	No resolution.	E2BE
180406	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.maxStartupTime = %s %d seconds	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180407	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.maxTransactionsPerSet = %d transactions or CDRS	Information only.	No resolution.	E2BE
180408	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.minResyncReservationL ength = %s %d seconds	Information only.	No resolution.	E2BE
180409	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.plugins =%z	Information only.	No resolution.	E2BE
180410	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.setLastActivationDate States =%z	Information only.	No resolution.	E2BE
180411	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.useTimeFromClient =%z	Information only.	No resolution.	E2BE
180412	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.voucherCache.checkBef oreFlush =%z	Information only.	No resolution.	E2BE
180413	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.voucherCache.flushPer iodSeconds = %s %d seconds - use maxAgeSeconds	Information only.	No resolution.	E2BE
180414	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.voucherCache.maxAgeSe conds = %s %d seconds - no max age	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180415	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.voucherCache.maxSize = %d vouchers - no max size	Information only.	No resolution.	E2BE
180416	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.voucherReservationPer iodSeconds = %s %d seconds	Information only.	No resolution.	E2BE
180417	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.walletCache.checkBefo reFlush =%z	Information only.	No resolution.	E2BE
180418	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.walletCache.flushPeri odSeconds = %s %d seconds	Information only.	No resolution.	E2BE
180419	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.walletCache.maxAgeSec onds = %s %d seconds - no max age	Information only.	No resolution.	E2BE
180420	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.walletCache.maxSize = %d wallets - no max size	Information only.	No resolution.	E2BE
180421	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.numVWARS = %d	Information only.	No resolution.	E2BE
180422	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.oracleUserAndPassword =%z	Information only.	No resolution.	E2BE
180423	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.serverId = %d	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180424	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.serverIfName =%z	Information only.	No resolution.	E2BE
180425	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.syncIfName =%z	Information only.	No resolution.	E2BE
180426	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.timerIfName =%z	Information only.	No resolution.	E2BE
180427	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.vwarsIfNamePrefix =%z	Information only.	No resolution.	E2BE
180428	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.writerIfName =%z	Information only.	No resolution.	E2BE
180429	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: CCS.ccsVWARSActivation.accountBatchCacheValidityPeriod = %d	Information only.	No resolution.	E2BE
180430	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: CCS.ccsVWARSActivation.alwaysOverwriteBucketExpiry =%z	Information only.	No resolution.	E2BE
180431	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: CCS.ccsVWARSActivation.alwaysOverwriteNonExpiringBucketExpiry =%z	Information only.	No resolution.	E2BE
180432	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: CCS.ccsVWARSActivation.alwaysOverwriteNonExpiringWalletExpiry =%z	Information only.	No resolution.	E2BE
180433	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: CCS.ccsVWARSActivation.alwaysOverwriteWalletExpiry = false	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180434	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: CCS.namedEventHandler.activatePr euseAccount = %z	Information only.	No resolution.	E2BE
180435	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: CCS.namedEventHandler.cascade =%z	Information only.	No resolution.	E2BE
180436	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: CCS.namedEventHandler.eventCache AgeSeconds = %s %d seconds	Information only.	No resolution.	E2BE
180437	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: CCS.namedEventHandler.maxWalletL ockLength = %d milliseconds	Information only.	No resolution.	E2BE
180438	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: CCS.namedEventHandler.promo_casc ade = %z	Information only.	No resolution.	E2BE
180439	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: CCS.namedEventHandler.reservatio nPeriod = %s %d seconds	Information only.	No resolution.	E2BE
180440	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccsCommon: CCS.common.accountCacheAgeSecond s = %d	Information only.	No resolution.	E2BE
180441	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccsCommon: CCS.common.accountTypeBestPeriod sCacheAgeSeconds = %d	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180442	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeCacheAgeSeconds = %d	Information only.	No resolution.	E2BE
180443	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeIdCacheAgeSeconds = %d	Information only.	No resolution.	E2BE
180444	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccsCommon: CCS.common.balanceTypeDetailedCascadeCacheAgeSeconds = %d	Information only.	No resolution.	E2BE
180445	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccsCommon: CCS.common.balanceTypeUnitCacheAgeSeconds = %d	Information only.	No resolution.	E2BE
180446	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccsCommon: CCS.common.defaultBalanceTypeCacheAgeSeconds = %d	Information only.	No resolution.	E2BE
180447	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccsCommon: CCS.common.systemCurrencyBalanceUnitCacheAgeSeconds = %d	Information only.	No resolution.	E2BE
180448	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: expiredDirectory =%z	Information only.	No resolution.	E2BE
180449	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: expiredMaxAge = %d	Information only.	No resolution.	E2BE
180450	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: expiredPrefix =%z	Information only.	No resolution.	E2BE
180451	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: expiredSuffix =%z	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180452	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: Loaded MFile %z	Information only.	No resolution.	E2BE
180453	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: logNotRemoveWallet = %d	Information only.	No resolution.	E2BE
180454	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: removedDirectory =%z	Information only.	No resolution.	E2BE
180455	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: removedMaxAge = %d	Information only.	No resolution.	E2BE
180456	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: removedPrefix =%z	Information only.	No resolution.	E2BE
180457	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: removedSuffix =%z	Information only.	No resolution.	E2BE
180458	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: Resetting VWARS caches: beServer startup: localSeqNo = %d, remoteSeqNo = %d, session number = %d	Information only.	No resolution.	E2BE
180459	NOTICE	DEF123beSync: beSync(%d) NOTICE: beSync shutting down	Information only.	No resolution.	E2BE
180460	NOTICE	DEF123beSync: beSync(%d) NOTICE: Configuration key BE not found, using defaults	Configuration issue.	Refer to application expert. Additional information is contained in the alarm string.	E2BE
180461	WARNING	DEF123beSync: beSync(%d) WARNING: BE.beSync.shutdownDelayTime=%d (>4) seconds, will result in loss of data on BE shutdown	Potential congestion build up.	Refer to application expert if alarm persists.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180462	CRITICAL	DEF123beSync: beSync(%d) CRITICAL: cannot connect to Oracle as %s %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180463	CRITICAL	DEF123beSync: beSync(%d) CRITICAL: Unable to load be location configuration plugin:%z	Problem with specified plugin.	Refer to application expert. Quote full alarm text.	E2BE
180464	WARNING	DEF123beSync: beSync(%d) WARNING: Received SLEE event of unknown type %s %d! Ignoring.	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180465	CRITICAL	DEF123beSync: beSync(%d) CRITICAL: FATAL ERROR in beSync: too many exceptions to continue. Disabling BE	The beSync is being shutdown because of too many exceptions.	Refer to application expert. Look for previous alarms to determine source problem.	E2BE
180466	CRITICAL	DEF123beSync: beSync(%d) CRITICAL: FATAL ERROR in beSync: unknown standard exception received:%z	The beSync is being shutdown because of an unknown exception has been caught.	Contact support. No further information can be obtained.	E2BE
180467	CRITICAL	DEF123beSync: beSync(%d) CRITICAL: FATAL ERROR in beSync: Disabling everything except beWriter	The beSync is being shutdown because of an unknown exception has been caught.	Contact support. No further information can be obtained.	E2BE
180468	WARNING	DEF123beSync: beSync(%d) WARNING: Could not query VWARS state:%z	Lost connection to VWARS.	Refer to application expert. Verify VWARS is still running.	E2BE
180469	WARNING	DEF123beSync: beSync(%d) WARNING: Beginning to send all reservations but we were already part way through sending all reservations	VWARS is already processing reservations. We will wait.	No resolution.	E2BE



Alarm	Severity	Text	Cause	Resolution	Service
180470	WARNING	DEF123beSync: beSync(%d) WARNING: Received unknown management event: %d	Received an unknown event from the slee.	Contact support. No further information can be obtained.	E2BE
180471	ERROR	DEF123beSync: beSync(%d) ERROR: Corrupt Control Message received from beWriter	An unknown message type has been received from the beWriter.	Refer to application expert. Verify the beWriter is still running without problems.	E2BE
180472	ERROR	DEF123beSync: beSync(%d) ERROR: Moving to recovery state but cant contact beServer	Now in recovery state but cannot tell the beServer to stop sending messages.	Refer to application expert. Verify the beServer is still running.	E2BE
180473	ERROR	DEF123beSync: beSync(%d) ERROR: Moving to recovery state but cant contact beWriter	Now in recovery state but cannot tell the beWriter to stop sending messages.	Refer to application expert. Verify the beWriter is still running.	E2BE
180474	NOTICE	DEF123beSync: beSync(%d) NOTICE: VWARS has responded to beSync that it is already Running	Information only.	No resolution.	E2BE
180475	WARNING	DEF123beSync: beSync(%d) WARNING: Received Control message with bad status %s %d! Ignoring.	Unknown management event received.	Contact support. Quote alarm text.	E2BE
180476	WARNING	DEF123beSync: beSync(%d) WARNING: Received final reservation block from beVWARS %d but this beVWARS has already completed	Received another reservation block but VWARS has already completed. This will be ignored.	No resolution.	E2BE
180477	WARNING	DEF123beSync: beSync(%d) WARNING: Error processing Operations Message from beVWARS, ignoring. What =%z	Caught an exception from VWARS.	Contact support. Quote alarm text.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180478	ERROR	DEF123beSync: beSync(%d) ERROR: Disabling beSync	Processing has been halted.	No resolution.	E2BE
180479	ERROR	DEF123beSync: beSync(%d) ERROR: Disabling BE:%z	Processing has been halted.	No resolution.	E2BE
180480	ERROR	DEF123beSync: beSync(%d) ERROR: Error disabling BE:%z	Cannot disable BE.	Contact support. Quote alarm text.	E2BE
180481	NOTICE	DEF123beSync: beSync(%d) NOTICE: Starting BE Recovery:%z	Information only.	No resolution.	E2BE
180482	NOTICE	DEF123beSync: beSync(%d) NOTICE: Enabling BE, reason:%z	Information only.	No resolution.	E2BE
180483	NOTICE	DEF123beSync: beSync(%d) NOTICE: Reloaded beSync configuration	Information only.	No resolution.	E2BE
180484	CRITICAL	DEF123beSync: beSync(%d) CRITICAL: Uncaught exception:%z	Caught a fatal exception.	Contact support. Quote alarm text.	E2BE
180485	NOTICE	DEF123beSync: beSync(%d) NOTICE: RecoverReservations event received while in disabled state, going to recover the main reservation block and send it to the VWARS after a connection to the remote beSource is established	Information only.	No resolution.	E2BE
180486	NOTICE	DEF123beSync: beSync(%d) NOTICE: Enable event received while in disabled state, going to recover local updates	Information only.	No resolution.	E2BE
180487	NOTICE	DEF123beSync: beSync(%d) NOTICE: All local updates for beVWARS %z have been recovered, going to connect to remote BE	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180488	NOTICE	DEF123beSync: beSync(%d) NOTICE: Local Sink->Remote Source connection established	Information only.	No resolution.	E2BE
180489	NOTICE	DEF123beSync: beSync(%d) NOTICE: All reservations for beVWARS %z recovered while in receiving reservations state. Moving to receiving updates state	Information only.	No resolution.	E2BE
180490	NOTICE	DEF123beSync: beSync(%d) NOTICE: Overriding database, choosing remote base port %d	Information only.	No resolution.	E2BE
180491	NOTICE	DEF123beSync: beSync(%d) NOTICE: Overriding database, choosing remote BE addressZZZ	Information only.	No resolution.	E2BE
180492	NOTICE	DEF123beSync: beSync(%d) NOTICE: Path Error in config file:%z	Configuration issue.	Refer to application expert. Additional information is contained in the alarm string.	E2BE
180493	NOTICE	DEF123beSync: beSync(%d) NOTICE: Parameter not found in config file:%z	Configuration issue.	Refer to application expert. Additional information is contained in the alarm string.	E2BE
180494	NOTICE	DEF123beSync: beSync(%d) NOTICE: No sync files for VWARS %z to recover from, no local updates recovered	Information only. Startup message.	No resolution.	E2BE
180495	CRITICAL	DEF123beSync: beSync(%d) CRITICAL: The last local update %d is before the first seqnum %d that we have in our files - files are missing (last is: %d)	Cannot find event file associated with sequence number.	Refer to application expert. Check file repository.	E2BE
180496	WARNING	DEF123beSync: beSync(%d) WARNING: config ignoreMissing option is on, continuing to process - loss of BE synchronisation	Configuration issue.	Refer to application expert. Additional information is contained in the alarm string.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180497	CRITICAL	DEF123beSync: beSync(%d) CRITICAL: Could not retrieve message with seqNum %d, end was %d, read %d	Cannot find event information associated with sequence number.	Refer to application expert. Verify local event files are being written and are valid.	E2BE
180498	WARNING	DEF123beSync: beSync(%d) WARNING: config ignoreMissing option is on, continuing to process -- loss of BE synchronisation	Configuration issue.	Refer to application expert. Additional information is contained in the alarm string.	E2BE
180499	CRITICAL	DEF123beSync: beSync(%d) CRITICAL: Could not find VWARS interface to send to:%z	Cannot establish communication with VWARS.	Refer to application expert. Quote alarm text.	E2BE
180500	WARNING	DEF123beSync: beSync(%d) WARNING: Cannot open connection to remote BE, reason:%z	Cannot establish communication with VWARS.	Refer to application expert. Quote alarm text.	E2BE
180502	NOTICE	DEF123beSync: beSync(%d) NOTICE: Local Sink requests messages starting with %d from Remote Source	Information only.	No resolution.	E2BE
180503	NOTICE	DEF123beSync: beSync(%d) NOTICE: BE Synchronisation process (VWARS %z ) is running %s %d seconds ahead of target (123s total delay)	Information only.	No resolution.	E2BE
180505	NOTICE	DEF123beSync: beSync(%d) NOTICE: This BE has passed recovery inSync threshold, reenabling	Information only.	No resolution.	E2BE
180506	ERROR	DEF123beSync: beSync(%d) ERROR: Remote BE cannot send us updates, they said:%z	Remote BE withholding updates.	Refer to application expert. Quote alarm text.	E2BE
180507	ERROR	DEF123beSync: beSync(%d) ERROR: Timestamp mismatch, a client is ahead in time of the BE by 123s. Check NTP setup	Mismatch on timestamp between the client and beServer.	Refer to platform/application expert. Ensure system times on both machines are in sync.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180508	ERROR	DEF123beSync: beSync(%d) ERROR: beSyncSouce::SpoolFiles internal logic error, seqNum %d cannot be in last file %d but cannot be in first file %d either	Internal software error.	Contact support. No further information can be obtained.	E2BE
180509	NOTICE	DEF123beSync: beSync(%d) NOTICE: Overriding database, choosing listen base port %d	Information only.	No resolution.	E2BE
180510	NOTICE	DEF123beSync: beSync(%d) NOTICE: Overriding database, choosing listen interfaceZZZ	Information only.	No resolution.	E2BE
180511	WARNING	DEF123beSync: beSync(%d) WARNING: BE.beSync.shared.archiveDirectory is set, sync files will be saved in %s %d rather than being deleted	Configuration issue.	Refer to application expert. Additional information is contained in the alarm string.	E2BE
180512	ERROR	DEF123beSync: beSync(%d) ERROR: LoadSpool - Bad file %s %d, error reading: %s %d	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180513	ERROR	DEF123beSync: beSync(%d) ERROR: Could not remove file %s %d:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180514	ERROR	DEF123beSync: beSync(%d) ERROR: Could not move file %s %d:%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180515	WARNING	DEF123beSync: beSync(%d) WARNING: Saved sync file %s %d asZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180516	ERROR	DEF123beSync: beSync(%d) ERROR: Cannot open file %s %d, ignoring	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180517	ERROR	DEF123beSync: beSync(%d) ERROR: Error with file, reason %z , ignoring	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180518	ERROR	DEF123beSync: beSync(%d) ERROR: Corrupt file %s %d, ignoring for reason: %z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180519	NOTICE	DEF123beSync: beSync(%d) NOTICE: Configuration key BE.beSync not found, using defaults	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180520	CRITICAL	DEF123beSync: beSync(%d) CRITICAL: Could not retrieve message with seqNum %d to send, read %d	Could not find information pertaining to the sequence number to send to the remote machine.	Contact support. Quote alarm text.	E2BE
180521	ERROR	DEF123beSync: beSync(%d) ERROR: beSync received confirm for smaller value than already confirmed in this session, received %d but %d already confirmed, ignoring	Sequence mismatch found.	No resolution.	E2BE
180522	NOTICE	DEF123beSync: beSync(%d) NOTICE: Local Source->Remote Sink connection closing	Information only.	No resolution.	E2BE
180523	NOTICE	DEF123beSync: beSync(%d) NOTICE: Local Source->Remote Sink connection accepted	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180524	NOTICE	DEF123beSync: beSync(%d) NOTICE: Starting to send reservation state to remote BE	Information only.	No resolution.	E2BE
180525	NOTICE	DEF123beSync: beSync(%d) NOTICE: Starting to send updates to remote BE (starting at %d)	Information only.	No resolution.	E2BE
180526	CRITICAL	DEF123beSync: beSync(%d) CRITICAL: Remote BE asked for updates from: %d - THESE UPDATES DO NOT EXIST IN THE LOCAL FILES - local files start at: %d	Cannot find event information associated with sequence number.	Refer to application expert. Verify local event files are being written and are valid.	E2BE
180527	NOTICE	DEF123beSync: beSync(%d) NOTICE: Wrong type of parameter in config file: %s %d, expectedZZZ	Configuration issue.	Refer to application expert. Additional information is contained in the alarm string.	E2BE
180528	ERROR	DEF123beSync: beSync(%d) ERROR: This sequence number of %d does not follow the last recieved sequence number of %d, ignoring	Sequence mismatch found.	No resolution.	E2BE
180529	ERROR	DEF123beSync: beSync(%d) ERROR: Sequence numbers have skipped from %d to %d, writing it anyway	Sequence mismatch found.	No resolution.	E2BE
180530	ERROR	DEF123beSync: beSync(%d) ERROR: Update Lost, failed to construct for reason: %z , continuing	Failed to write update event to file.	Contact support. Quote alarm text.	E2BE
180531	ERROR	DEF123beSync: beSync(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	E2BE
180532	ERROR	DEF123beSync: beSync(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	E2BE



Alarm	Severity	Text	Cause	Resolution	Service
180533	WARNING	DEF123beSync: beSync(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	E2BE
180534	WARNING	DEF123beSync: beSync(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180535	CRITICAL	DEF123beSync: beSync(%d) CRITICAL SleeEvent::new(=%d sleeEvent.cc@d: No available events	Error communicating with the SLEE.	Refer to application expert. Increase MAXEVENTS in SLEE.cfg.	E2BE
180536	CRITICAL	DEF123beSync: beSync(%d) CRITICAL SleeException=%d sleeError.cc@d:%z	Exception raised from SLEE.	Contact support.	E2BE
180537	ERROR	DEF123beSync: beSync(%d) ERROR: cmnFileStore: Unable to move new file from %s %d, toZZZ	Cannot move file.	Assuming basic UNIX skills. Check file exists, permissions and disk space.	E2BE
180538	ERROR	DEF123beSync: beSync(%d) ERROR: cmnHashStore: failed to make temporary file:%z	Cannot move file.	Refer to application expert. Check reason provided in alarm string.	E2BE
180539	ERROR	DEF123beSync: beSync(%d) ERROR: cmnFileStore: Unable to create new directory %s %d No space left on device	Out of disk space.	Refer to application/UNIX expert. Remove unnecessary files.	E2BE
180540	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: Database not startedZZZ	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180541	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: No Longer Connected To OracleZZZ	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180542	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: Database Subsystem Error Initializing Subsystem. Shutting Down.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180543	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: Database Subsystem Error Connecting To Oracle. Shutting Down.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180544	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: Database Connection Error. Shutting Down.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180545	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: Configuration File Error. Shutting Down.	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180546	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: CDR Subsystem Error Writing CDRs - Unknown Exception	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180547	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: CDR Subsystem Error Writing CDRs -%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180548	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: CDR Subsystem Error Refreshing Configuration - Unknown Exception	Refreshing configuration resulted in an error.	Contact support. No further information can be obtained.	E2BE
180549	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: CDR Subsystem Error Refreshing Configuration -%z	Refreshing configuration resulted in an error.	Contact support. Refer to alarm text.	E2BE
180550	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: CDR Subsystem Error setting Refreshing Configuration - Unknown Exception	Refreshing configuration resulted in an error.	Contact support. No further information can be obtained.	E2BE
180551	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: CDR Subsystem Error setting Refreshing Configuration -%z	Refreshing configuration resulted in an error.	Contact support. Refer to alarm text.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180552	WARNING	DEF123beCDRMover: beCDRMover(%d) WARNING: Could Not Open Test CDR Output File %s %d (errno %d: %z ) Attempting mkdir()...	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180553	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: CDR Subsystem Error Creating DirectoryZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180554	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: CDR Subsystem Error Output Directory is not writable. Shutting DownZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180555	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: CDR Subsystem Error Testing Output Directory For CDRs - Unknown Error	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180556	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: CDR Subsystem Error Testing Output Directory For CDRs -%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180557	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: Configuration Subsystem Error While Getting Configuration - Unknown Error	Refreshing configuration resulted in an error.	Contact support. No further information can be obtained.	E2BE
180558	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: Configuration Subsystem Error While Getting Configuration -%z	Refreshing configuration resulted in an error.	Contact support. Refer to alarm text.	E2BE
180559	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Subsystem Error While Initializing Database Subsystem - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180560	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Subsystem Error While Initializing Database Subsystem -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180561	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Error While Connecting - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180562	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Error While Connecting -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180563	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Subsystem Error While Committing Database - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180564	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Subsystem Error While Committing Database -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180565	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Subsystem Error While Getting Connection Parameters - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180566	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Subsystem Error While Getting Connection Parameters -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180567	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: Database Subsystem Error Cannot Retrieve Connection Parameters. Shutting Down.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180568	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Error While Refreshing Configuration - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180569	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Error While Refreshing Configuration -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180570	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: Database Subsystem Error Tables Missing From Billing Engine. Shutting Down.	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180571	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Subsystem Error While Checking Table - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180572	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Subsystem Error While Checking Table -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180573	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Subsystem Error While Checking Table %s %d Exists - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180574	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Subsystem Error While Checking Table %s %d Exists -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180575	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Subsystem Error While Deleting BE_CDR_FILE Record - Unknown Exception	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE



Alarm	Severity	Text	Cause	Resolution	Service
180576	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Subsystem Error While Deleting BE_CDR_FILE Record -%z	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180577	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: cannot read notEndActions (compulsory) from config fileZZZ	Compusary information missing from configuration file.	Refer to application expert. Fill in compulsory information.	E2BE
180578	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: received dialog closed event for unknown slee dialog	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180579	CRITICAL	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Error While Connecting - %s %d: ORACLE not available	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180580	CRITICAL	DEF123beCDRMover: beCDRMover(%d) ERROR: Connect to Database Failed For User Name %s %d	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180581	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180582	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	E2BE
180583	WARNING	DEF123beCDRMover: beCDRMover(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	E2BE
180584	WARNING	DEF123beCDRMover: beCDRMover(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180585	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: cmnFileStore: Unable to move new file from %s %d to %s %d No such file or directory	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180586	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: Bind Of Column Failed	Oracle internal error.	Contact support.	E2BE
180587	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: Oracle returned failure while waiting for alert	Oracle internal error.	Contact support.	E2BE
180588	CRITICAL	DEF123beCDRMover: beCDRMover(%d) CRITICAL: SQL Delete Failed	Oracle internal error.	Contact support.	E2BE
180589	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Binding of Place Holder Failed With The Following Oracle Error - ORA-%d: inconsistent datatypes: expectedZZZ	Internal error.	Contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180590	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: cmnFileStore: Unable to move new file from %s %d toZZZ	Cannot move file.	Refer to application expert. Check reason provided in alarm string.	E2BE
180591	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: OCI Error - (OCIInitialize) Failed to Initialize OCI	Cannot connect to ORACLE.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180592	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: SQL Delete Failed With The Following Oracle Error - ORA-%d: not connected to ORACLE	Cannot connect to ORACLE.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	E2BE
180593	ERROR	DEF123beCDRMover: beCDRMover(%d) ERROR: Database Subsystem Error	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180594	CRITICAL	DEF123BeClient: BeClient(%d) CRITICAL: Error reading config fileZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180595	ERROR	DEF123BeClient: BeClient(%d) ERROR: Error processing SLEE event:%z	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180596	ERROR	DEF123BeClient: BeClient(%d) ERROR: Error processing timeouts:%z	Internal software error.	No resolution. Contact support and quote alarm text.	E2BE
180597	ERROR	DEF123BeClient: BeClient(%d) ERROR: Error processing TCP connections:%z	Internal software error.	No resolution. Contact support and quote alarm text.	E2BE
180598	CRITICAL	DEF123BeClient: BeClient(%d) CRITICAL: Uncaught non-exception	Unknown exception caught.	Contact support.	E2BE
180599	CRITICAL	DEF123BeClient: BeClient(%d) CRITICAL: Uncaught exception:%z	Exception caught.	No resolution. Contact support and quote alarm text.	E2BE
180600	ERROR	DEF123BeClient: BeClient(%d) ERROR: Received unexpected event of typeZZZ	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180601	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: Be Client exiting after receiving KILL instructionZZZ	Information only.	No resolution.	E2BE
180602	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: Be Client received reread_config instruction	Information only.	No resolution.	E2BE
180603	ERROR	DEF123BeClient: BeClient(%d) ERROR: Received unsupported slee management eventZZZ	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180604	CRITICAL	DEF123BeClient: BeClient(%d) CRITICAL: cannot read notEndActions (compulsory) from config fileZZZ	Compulsary information missing from configuration file.	Refer to application expert. Fill in compulsory information.	E2BE
180605	ERROR	DEF123BeClient: BeClient(%d) ERROR: received dialog closed event for unknown slee dialog	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180606	ERROR	DEF123BeClient: BeClient(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	E2BE
180607	ERROR	DEF123BeClient: BeClient(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	E2BE
180608	WARNING	DEF123BeClient: BeClient(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Internal software error.	Contact support. No further information can be obtained.	E2BE
180609	WARNING	DEF123BeClient: BeClient(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180610	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: BeClient broadcast plugin %s %d	Information only.	No resolution.	E2BE
180611	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: sendBadPin set to %s %d	Information only.	No resolution.	E2BE
180612	CRITICAL	DEF123BeClient: BeClient(%d) CRITICAL SleeException=%d sleeError.cc@%d:%z	Exception raised from SLEE.	Contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180613	ERROR	DEF123BeClient: BeClient(%d) ERROR: Error %s %d beLocationPlugin: Unable to connect to db	Cannot connect to ORACLE.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	E2BE
180614	NOTICE	DEF123beServer: beServer(%d) NOTICE: Cant catch SIGHUP - reload config not available:%z	Kernel communication/disk error.	Refer to UNIX/application expert first. If problem persists then contact support.	E2BE
180615	NOTICE	DEF123beServer: beServer(%d) NOTICE: Cant catch SIGTERM:%z	Kernel communication/disk error.	Refer to UNIX/application expert first. If problem persists then contact support.	E2BE
180616	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: Unable to contact beVWARS, beWriter and beSync, beServer is still not accepting client connections	Cannot contact any client.	Refer to application expert. Check clients are running.	E2BE
180617	ERROR	DEF123beServer: beServer(%d) ERROR: Timeout: Recovery taking too long (over %d minutes), restarting recovery	Potential congestion build up.	Refer to application expert if alarm persists.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180618	WARNING	DEF123beServer: beServer(%d) WARNING: Timed out waiting for VWARDS response, creating exception message	Potential congestion build up.	Refer to application expert if alarm persists.	E2BE
180619	ERROR	DEF123beServer: beServer(%d) ERROR: Error checking for beClient messages:%z	Problem with beClient message.	Contact support. No further information can be obtained.	E2BE
180620	ERROR	DEF123beServer: beServer(%d) ERROR: Error sending SLEE control message to beSync - dumping message!:%z	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180621	ERROR	DEF123beServer: beServer(%d) ERROR: Error sending SLEE control message to beWriter - dumping message!:%z	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180622	ERROR	DEF123beServer: beServer(%d) ERROR: Error sending SLEE control message - dumping message!:%z	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180623	ERROR	DEF123beServer: beServer(%d) ERROR: Error sending SLEE message - dumping message!:%z	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180624	WARNING	DEF123beServer: beServer(%d) WARNING: Received SLEE event of unknown type %s %d! Ignoring.	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180625	ERROR	DEF123beServer: beServer(%d) ERROR: Error interpreting SleeEvent:%z	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180626	ERROR	DEF123beServer: beServer(%d) ERROR: Error process SleeEvent:%z	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE



Alarm	Severity	Text	Cause	Resolution	Service
180627	WARNING	DEF123beServer: beServer(%d) WARNING: Cant find any message handler plugins to load in config file	Configuration issue.	Refer to application expert. Additional information is contained in the alarm string.	E2BE
180628	NOTICE	DEF123beServer: beServer(%d) NOTICE: Added notEndAction type %s %d, action %s %d	Information only.	No resolution.	E2BE
180629	ERROR	DEF123beServer: beServer(%d) ERROR: Unable to update statisticZZZ	Internal software error.	No resolution.	E2BE
180630	WARNING	DEF123beServer: beServer(%d) WARNING: Statistics counter %s %d not found	Internal software error.	No resolution.	E2BE
180631	WARNING	DEF123beServer: beServer(%d) WARNING: Invalid message header:%z	Invalid message encountered between serverIF and client Manager.	Contact support. No further information can be obtained.	E2BE
180632	ERROR	DEF123beServer: beServer(%d) ERROR: Unknown be::VWARS::Message action typeZZZ	Unknown message received from beVWARS.	Contact support. No further information can be obtained.	E2BE
180633	WARNING	DEF123beServer: beServer(%d) WARNING: Unrequested response from VWARS	Unexpected message received from beVWARS.	Contact support. No further information can be obtained.	E2BE
180634	ERROR	DEF123beServer: beServer(%d) ERROR: Plugin for message type %s %d, version %d returned an invalid request	Problem with specified plugin.	Refer to application expert. Verify plugin exists.	E2BE
180635	WARNING	DEF123beServer: beServer(%d) WARNING: %z , returning error to client	Unknown request received from beVWARS.	Contact support. No further information can be obtained.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180636	WARNING	DEF123beServer: beServer(%d) WARNING: Dont know how to handle Request message from VWARS	Unknown request received from beVWARS.	Contact support. No further information can be obtained.	E2BE
180637	ERROR	DEF123beServer: beServer(%d) ERROR: Error sending context to beVWARS %d: %s %d	Error responding to VWARS.	Refer to application expert. Ensure the client is still running.	E2BE
180638	ERROR	DEF123beServer: beServer(%d) ERROR: Failure removing context client %d, call %d: %s %d	Internal software error.	No resolution.	E2BE
180639	NOTICE	DEF123beServer: beServer(%d) NOTICE: Loading plugin for message type %s %d version %s %d	Information only.	No resolution.	E2BE
180640	ERROR	DEF123beServer: beServer(%d) ERROR: Bad Processor Plugin for plugin %s %d, version %s %d	Problem with specified plugin.	Refer to application expert. Verify plugin exists.	E2BE
180641	NOTICE	DEF123beServer: beServer(%d) NOTICE: Replacing handler for message type %s %d, version %s %d	Information only.	No resolution.	E2BE
180642	WARNING	DEF123beServer: beServer(%d) WARNING: Lost connection to beVWARS %d - disabling beServer	Lost connection to the client.	Refer to application expert. Ensure the client is still running.	E2BE
180643	WARNING	DEF123beServer: beServer(%d) WARNING: beServerIF: Received unknown management event: %d	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180644	NOTICE	DEF123beServer: beServer(%d) NOTICE: beServer is RECOVERING: Not accepting client requests:%z	Be server has been taken offline.	No resolution.	E2BE
180645	NOTICE	DEF123beServer: beServer(%d) NOTICE: beServer is DISABLED: Not accepting client requests:%z	Be server has been taken offline.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180646	NOTICE	DEF123beServer: beServer(%d) NOTICE: beServer is RESTARTING: Not accepting client requests:%z	Be server has been taken offline.	No resolution.	E2BE
180647	NOTICE	DEF123beServer: beServer(%d) NOTICE: beServer is RUNNING: Accepting client requests:%z	Be server is now restored.	No resolution.	E2BE
180648	ERROR	DEF123beServer: beServer(%d) ERROR: Bad client connect: errno %d,%z	Refused client connection.	Refer to application expert. Ensure the client/server configuration are in sync.	E2BE
180649	WARNING	DEF123beServer: beServer(%d) WARNING: Failed to send message to clientZZZ	Lost connection to the client.	Refer to application expert. Ensure the client is still running.	E2BE
180650	WARNING	DEF123beServer: beServer(%d) WARNING: Error on socket to client %s %d, removing connection	Lost connection to the client.	Refer to application expert. Ensure the client is still running.	E2BE
180651	ERROR	DEF123beServer: beServer(%d) ERROR: Bad message type from newly connected client, was expecting BEG_Req	Communication with client resulted in an error.	Refer to application expert. Ensure the client is still running.	E2BE
180652	ERROR	DEF123beServer: beServer(%d) ERROR: Bad connection state %d	Communication with client resulted in an error.	Refer to application expert. Ensure the client is still running.	E2BE
180653	ERROR	DEF123beServer: beServer(%d) ERROR: Socket buffer overflowed - closing socket	Insufficient memory to perform desired action due to internal software error.	Refer to UNIX/application expert first (Check the following). 1) Rogue processes consuming memory 2) Unusually large memory consumption for an individual binary. Finally contact support.	E2BE
180654	WARNING	DEF123beServer: beServer(%d) WARNING: Cant find client with ID %d, dropping message	Communication with client resulted in an error.	Refer to application expert. Ensure the client is still running.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180655	WARNING	DEF123beServer: beServer(%d) WARNING: Client %s %d has reconnected, dropping connection	Communication with client resulted in an error.	Refer to application expert. Ensure the client is still running.	E2BE
180656	NOTICE	DEF123beServer: beServer(%d) NOTICE: Client %s %d has connected	Information only.	No resolution.	E2BE
180657	WARNING	DEF123beServer: beServer(%d) WARNING: Removing client %s %d hash %s %d	Client has disconnected.	No resolution.	E2BE
180658	ERROR	DEF123beServer: beServer(%d) ERROR: Bad VWARS message:%z	Unknown message received from beVWARS.	Contact support. No further information can be obtained.	E2BE
180659	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: Cant attach to SLEE, exiting:%z	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180660	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: Loading configuration failed:%z	Configuration issue.	Refer to application expert. Additional information is contained in the alarm string.	E2BE
180661	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: Couldnt load configuration file: Unknown exception thrown	Configuration issue.	Refer to application expert. Additional information is contained in the alarm string.	E2BE
180662	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: Couldnt connect to Oracle asZZZ	Kernel communication with Oracle error.	Refer to ORACLE/application expert first. Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. Finally contact support.	E2BE
180663	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: Unable to find mandatory %s %d section in location config file:%z	Configuration issue.	Refer to application expert. Additional information is contained in the alarm string.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180664	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: Error while processing %s %d section in location config file:%z	Configuration issue.	Refer to application expert. Additional information is contained in the alarm string.	E2BE
180665	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: Unable to load be location configuration plugin:%z	Configuration issue.	Refer to application expert. Additional information is contained in the alarm string.	E2BE
180666	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: Could not get a handle for the pluginZZZ	Problem with specified plugin.	Refer to application expert. Verify plugin exists.	E2BE
180667	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: Couldnt retrieve function %s %d from handler libraryZZZ	Problem with specified plugin.	Refer to application expert. Verify plugin exists.	E2BE
180668	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: beServer handler file %s %d init failed:%z	Problem with specified plugin.	Refer to application expert. Verify plugin exists.	E2BE
180669	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: beServer handler file init failed. No handlers from this plugin %s %d could be loaded	Problem with specified plugin.	Refer to application expert. Verify plugin exists.	E2BE
180670	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: Could not load beServer plugin with index %s %d Cast to Plugin * failed	Problem with specified plugin.	Refer to application expert. Verify plugin exists.	E2BE
180671	NOTICE	DEF123beServer: beServer(%d) NOTICE: Received INTERFACE_KILL event from the SLEE	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180672	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: Couldnt bind to listen socket:%z	Communications over the socket appears to have problems.	Refer to platform expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	E2BE
180673	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: Caught unhandled exception:%z	Unknown exception received from client.	Contact support. No further information can be obtained.	E2BE
180674	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: reloadConfig: Unable to handle signal	Refreshing configuration resulted in an error.	Contact support. No further information can be obtained.	E2BE
180675	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: reloadConfig: Signal recieved, shutting down	Refreshing configuration resulted in an error.	Contact support. No further information can be obtained.	E2BE
180676	ERROR	DEF123beServer: beServer(%d) ERROR: Aiee! cmnPluginReleaseHandle received NULL handle!	Internal software error.	Contact support. No further information can be obtained.	E2BE
180677	ERROR	DEF123beServer: beServer(%d) ERROR: cmnPlugin: error loading libraryZZZ	specified shared library is missing/corrupt.	Assuming basic UNIX skills (Check the following). 1) Check validity and permissions of the shared library in specified in the alarm.	E2BE
180678	WARNING	DEF123beServer: beServer(%d) WARNING: cmnPluginReleaseHandle: released already-released pluginZZZ	Problem with specified plugin.	Refer to application expert. Verify plugin exists.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180679	WARNING	DEF123beServer: beServer(%d) WARNING: cmnPluginLookupFunction: Symbol %s %d Lookup Failed -%z	Problem with specified plugin.	Refer to application expert. Verify plugin exists.	E2BE
180680	ERROR	DEF123beServer: beServer(%d) ERROR: Unable to create semaphore key file. errno = %d	Internal software error.	Contact support.	E2BE
180681	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: Unable to create shared memory key file. errno = 2	Internal software error.	Contact support.	E2BE
180682	CRITICAL	DEF123beServer: beServer(%d) CRITICAL SleeException=%d sleeError.cc@%d:%z	Exception raised from SLEE.	Contact support.	E2BE
180683	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: (ccsAuthSQL) Error (- %d) reading pluggable- authentication-module configuration information from %s %d inZZZ	Internal error.	Contact support.	E2BE
180684	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: Signal received, shutting down	Information only.	Contact support.	E2BE
180685	NOTICE	DEF123beServer: beServer(%d) NOTICE: Added notEndAction type %z , action %z	Information only.	No resolution.	E2BE
180686	NOTICE	DEF123beServer: beServer(%d) NOTICE: amPrimary = %d	Information only.	No resolution.	E2BE
180687	NOTICE	DEF123beServer: beServer(%d) NOTICE: beLocationPlugin =%z	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180688	NOTICE	DEF123beServer: beServer(%d) NOTICE: beServer is DISABLED: Not accepting client requests: Received INTERFACE_KILL event from the SLEE	beServer has been told to disable processing.	Restart if necessary. Contact support if server does not recover.	E2BE
180689	NOTICE	DEF123beServer: beServer(%d) NOTICE: beServer is RECOVERING: Not accepting client requests: beServer startup	beServer is in recovery.	Contact support if server does not recover.	E2BE
180690	NOTICE	DEF123beServer: beServer(%d) NOTICE: beServer is RUNNING: Accepting client requests: All VWARs are in running state	Information only.	No resolution.	E2BE
180691	NOTICE	DEF123beServer: beServer(%d) NOTICE: ccsCommon: CCS.common.accountCacheAgeSecond s = %d	Information only.	No resolution.	E2BE
180692	NOTICE	DEF123beServer: beServer(%d) NOTICE: ccsCommon: CCS.common.accountTypeBestPeriod sCacheAgeSeconds = %d	Information only.	No resolution.	E2BE
180693	NOTICE	DEF123beServer: beServer(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeCac heAgeSeconds = %d	Information only.	No resolution.	E2BE
180694	NOTICE	DEF123beServer: beServer(%d) NOTICE: ccsCommon: CCS.common.balanceTypeCascadeIdC acheAgeSeconds = %d	Information only.	No resolution.	E2BE
180695	NOTICE	DEF123beServer: beServer(%d) NOTICE: ccsCommon: CCS.common.balanceTypeDetailedCa scadeCacheAgeSeconds = %d	Information only.	No resolution.	E2BE



Alarm	Severity	Text	Cause	Resolution	Service
180696	NOTICE	DEF123beServer: beServer(%d) NOTICE: ccsCommon: CCS.common.balanceTypeUnitCacheAgeSeconds = %d	Information only.	No resolution.	E2BE
180697	NOTICE	DEF123beServer: beServer(%d) NOTICE: ccsCommon: CCS.common.defaultBalanceTypeCacheAgeSeconds = %d	Information only.	No resolution.	E2BE
180698	NOTICE	DEF123beServer: beServer(%d) NOTICE: ccsCommon: CCS.common.systemCurrencyBalanceUnitCacheAgeSeconds = %d	Information only.	No resolution.	E2BE
180699	NOTICE	DEF123beServer: beServer(%d) NOTICE: Client %s %d (ClientId %d) has connected	Connection from client.	No resolution.	E2BE
180700	NOTICE	DEF123beServer: beServer(%d) NOTICE: clientSelectTime = %d	Information only.	No resolution.	E2BE
180701	NOTICE	DEF123beServer: beServer(%d) NOTICE: clientSocketBufferSize = %d	Information only.	No resolution.	E2BE
180702	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.ccsVoucherHandler.createRechargeCDRInactiveAccount =%z	Information only.	No resolution.	E2BE
180703	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.ccsVoucherHandler.requireBonusRow =%z	Information only.	No resolution.	E2BE
180704	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.ccsVoucherHandler.updateLastUseVoucherRecharge =%z	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180705	NOTICE	DEF123beServer: beServer(%d) NOTICE: dbConnCheckTime = %d	Information only.	No resolution.	E2BE
180706	NOTICE	DEF123beServer: beServer(%d) NOTICE: downstreamOverloadSleepUSec = %d	Information only.	No resolution.	E2BE
180707	NOTICE	DEF123beServer: beServer(%d) NOTICE: enableStatistics =%z	Information only.	No resolution.	E2BE
180708	NOTICE	DEF123beServer: beServer(%d) NOTICE: errorOnRecordStatistics =%z	Information only.	No resolution.	E2BE
180709	NOTICE	DEF123beServer: beServer(%d) NOTICE: expectedKeep = %d	Information only.	No resolution.	E2BE
180710	NOTICE	DEF123beServer: beServer(%d) NOTICE: Loaded MFile %z	Information only.	No resolution.	E2BE
180711	NOTICE	DEF123beServer: beServer(%d) NOTICE: Loading plugin for message type %z version %d	Information only.	No resolution.	E2BE
180712	NOTICE	DEF123beServer: beServer(%d) NOTICE: maxDownstreamQueueLength = %d	Information only.	No resolution.	E2BE
180713	NOTICE	DEF123beServer: beServer(%d) NOTICE: maxRecoveryPeriodMinutes = %d	Information only.	No resolution.	E2BE
180714	NOTICE	DEF123beServer: beServer(%d) NOTICE: noExpectedKeep = %d	Information only.	No resolution.	E2BE
180715	NOTICE	DEF123beServer: beServer(%d) NOTICE: numVWARS = %s %d	Information only.	No resolution.	E2BE
180716	NOTICE	DEF123beServer: beServer(%d) NOTICE: oracleUserAndPassword =%z	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180717	NOTICE	DEF123beServer: beServer(%d) NOTICE: purgeInterval = %d	Information only.	No resolution.	E2BE
180718	NOTICE	DEF123beServer: beServer(%d) NOTICE: serverId = %d	Information only.	No resolution.	E2BE
180719	NOTICE	DEF123beServer: beServer(%d) NOTICE: serverPortOverride = %d	Information only.	No resolution.	E2BE
180720	NOTICE	DEF123beServer: beServer(%d) NOTICE: startupRetryPeriodSeconds = %d	Information only.	No resolution.	E2BE
180721	NOTICE	DEF123beServer: beServer(%d) NOTICE: syncIfName =%z	Information only.	No resolution.	E2BE
180722	NOTICE	DEF123beServer: beServer(%d) NOTICE: vwarIfNamePrefix = beVWARS	Information only.	No resolution.	E2BE
180723	NOTICE	DEF123beServer: beServer(%d) NOTICE: vwarTimeout = %d	Information only.	No resolution.	E2BE
180724	NOTICE	DEF123beServer: beServer(%d) NOTICE: writerIfName =%z	Information only.	No resolution.	E2BE
180725	WARNING	DEF123beServer: beServer(%d) WARNING: Error on socket to client %s %d (ClientId %d), removing connection	Communications over the socket appears to have problems.	Refer to platform expert first (Check the following). 1) TCP/IP connection integrity. 2) Type netstat -na (see man netstat for more information) to determine the status of the listening socket for this connection. (Should be a configuration parameter). Finally contact support.	E2BE
180726	WARNING	DEF123beServer: beServer(%d) WARNING: Removing client %s %d ClientId %d	Client has disconnected.	Restart if necessary. Contact support if server does not recover.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180727	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: srasActivatesPreuseAccount set toZZZ	Information only.	No resolution.	E2BE
180728	WARNING	%z Reservation: %s %d sequence number already processed. Discarding = %d	Information only.	No resolution.	BE
180729	NOTICE	%z Read config item SLEE num beVWARS interfaces = %d	Information only.	No resolution.	BE
180730	NOTICE	%z Read config item SLEE num beSync interfaces = %d	Information only.	No resolution.	BE
180731	CRITICAL	%z Bad beSync interface name %s %d in configuration BE.syncIfName.	The configuration parameter BE.syncIfName is invalid.	Correct the parameter BE.syncIfName and restart the SLEE.	BE
180732	CRITICAL	%z Bad beSync interface name %s %d. Singleton name but %d interfaces configured to run.	There is a mismatch between the SLEE interface name and the number of beSync interfaces configured to run.	Correct the SLEE configuration and restart the SLEE.	BE
180733	CRITICAL	%z Bad beSync interface name %s %d. Name must be in the form %s %d or %s %d<number>.	The SLEE interface name for beSync is invalid.	Correct the SLEE configuration and restart the SLEE.	BE
180734	CRITICAL	%z Bad beSync interface name %s %d. Only %d interfaces configured to run.	There is a mismatch between the SLEE interface name and the number of beSync interfaces configured to run.	Correct the SLEE configuration and restart the SLEE.	BE
180735	ERROR	%z Corrupt StatusResponse Control Message received: %s %d	Internal software error.	Contact support. No further information can be obtained.	BE
180736	NOTICE	%z Cant catch SIGPIPE: %s %d	Information only.	No resolution.	BE

Alarm	Severity	Text	Cause	Resolution	Service
180737	NOTICE	%z Waiting for %d slave beServers to recover and go into Running state	Information only.	No resolution.	BE
180738	NOTICE	%z Added clientLoadWeightings name %s %d, weighting %d	Information only.	No resolution.	BE
180739	WARNING	%z Cant find any client load weightings to load in config file	The configuration parameter BE.beServer.clientLoadWeightings is missing	To configure client load weightings for optimum load balancing over beServer slaves add the parameter BE.beServer.clientLoadWeightings and restart the SLEE.	BE
180740	WARNING	%z Ignoring Set Running message from beServer %d as cant establish dialog to it	Internal software error.	Contact support. No further information can be obtained.	BE
180741	NOTICE	%z beServer %d is now running	Information only.	No resolution.	BE
180742	WARNING	%z Received SLEE event with NULL type	Invalid SLEE event received by beVWARS.	Contact support. No further information can be obtained.	BE
180743	WARNING	%z Received unknown management event: %d	Unexpected SLEE management event received by beVWARS.	Contact support. No further information can be obtained.	BE
180744	NOTICE	%z Set active Sync interface to %s %d	Information only.	No resolution.	BE
180745	NOTICE	%z Swapped active Sync interface from %s %d to %s %d	Information only.	No resolution.	BE

Alarm	Severity	Text	Cause	Resolution	Service
180746	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: %s %d - Threshold table not found	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	E2BE
180747	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Caught an exception in processSNER Abort handling code :%z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180748	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: ATC Error: Wallet %d: %s %d	Internal software error.	Contact support. No further information can be obtained.	E2BE
180749	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Internal Consistency Error: Wallet: %d, more time needs to be billed than has been reserved (bill: %d, vs reserved: %d) - reducing to reserved	Internal software error.	Contact support. No further information can be obtained.	E2BE
180750	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: IRR Error: Wallet %d: %z	Internal software error.	Contact support. No further information can be obtained.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180751	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Caught an exception in processIR Abort handling code : %z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180752	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Mfile load failed with error :%z	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180753	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccsReservationHandler: %s %d.%s %d = %d seconds	Information only.	No resolution.	E2BE
180754	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccsReservationHandler: %s %d.%s %d = %s %d	Information only.	No resolution.	E2BE
180755	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Caught an exception in processSR Abort handling code : %z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180756	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Internal Consistency Error: Call cost reversed on subsequent reservation due to discounts, denying additional funds (availableTime:%d, vs existingDuration:%d)	Internal software error.	Contact support. No further information can be obtained.	E2BE
180757	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Internal Consistency Error - Wallet %d : Insufficient funds were reserved to cope with the call end details, %d (littles) left over	Internal software error.	Contact support. No further information can be obtained.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180758	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Free SMS balance type removed from balance type list setExpiryTypes	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	E2BE
180759	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: CCS.ccsVWARSActivation.balanceTypes[%s %d %d] =%z	Information only.	No resolution.	E2BE
180760	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: No balance types configured (CCS.ccsVWARSActivation.balanceTypes), account activation will fail	Configuration issue.	Refer to Application expert. Additional information is contained in the alarm string.	E2BE
180761	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Problem reading activation sectionZZZ	File I/O error.	Assuming basic UNIX skills (Check the following). 1) Does the specified file exist? 2) Are the correct permissions set for the file? 3) Is the file corrupt, can it be opened? 4) Is the disk full? Finally contact support.	E2BE
180762	WARNING	BeClient: BeClient(%d) WARNING: libBeClient: orphan message received from BE %d primary	Unexpected message received.	No resolution.	E2BE
180763	CRITICAL	DEF123BeClient: BeClient(%d) CRITICAL SleeEvent::new(=%d sleeEvent.cc@%d: No available events	Error communicating with the SLEE.	Refer to application expert. Increase MAXEVENTS in SLEE.cfg.	E2BE
180764	NOTICE	DEF123beServer: beServer(%d) NOTICE: beServer is DISABLED: Not accepting client requests: Signal received, shutting down	Be server has been taken offline.	No resolution.	E2BE



Alarm	Severity	Text	Cause	Resolution	Service
180765	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.walletUpdateHandler.deleteEm ptyBuckets = %s %d	Information only.	No resolution.	E2BE
180766	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: ACS customer ID %d is missing in %s %d	Internal error.	Contact support.	E2BE
180767	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Timed out %d voucher reservation	Potential congestion build up.	Refer to application expert if alarm persists.	E2BE
180768	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.voucherCache.flushPer iodSeconds = %d seconds	Information only.	No resolution.	E2BE
180769	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: produceCDRForWalletExpiredBucket = %d	Information only.	No resolution.	E2BE
180770	NOTICE	DEF123beCDRMover: beCDRMover(%d) NOTICE: destinationDirectory=%z	Startup parameter.	None.	E2BE
180771	NOTICE	DEF123beCDRMover: beCDRMover(%d) NOTICE: expectedNumberOfFiles=%z	Startup parameter.	None.	E2BE
180772	NOTICE	DEF123beCDRMover: beCDRMover(%d) NOTICE: numberOfFilesPerLeafDirectory=%z	Startup parameter.	None.	E2BE
180773	NOTICE	DEF123beCDRMover: beCDRMover(%d) NOTICE: numberOfRecordsToCommit=%z	Startup parameter.	None.	E2BE
180774	NOTICE	DEF123beCDRMover: beCDRMover(%d) NOTICE: oraclePassword=%z	Startup parameter.	None.	E2BE
180775	NOTICE	DEF123beCDRMover: beCDRMover(%d) NOTICE: oracleService=%z	Startup parameter.	None.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180776	NOTICE	DEF123beCDRMover: beCDRMover(%d) NOTICE: oracleUser=%z	Startup parameter.	None.	E2BE
180777	NOTICE	DEF123beCDRMover: beCDRMover(%d) NOTICE: outDirectory=%z	Startup parameter.	None.	E2BE
180778	NOTICE	DEF123beCDRMover: beCDRMover(%d) NOTICE: timeout=%z	Startup parameter.	None.	E2BE
180779	ERROR	DEF123BeClient: BeClient(%d) ERROR: Com exception : BE connection failed : stateZZZ	Cannot connect to the BE server.	Refer to application expert. Verify BE Server is running.	E2BE
180780	NOTICE	DEF123beServer: beServer(%d) NOTICE: beServer is RECOVERING: Not accepting client requests: beServer restart	Be sever is recovering.	Interim alarm. Ensure the BE does recover and accepts connections.	E2BE
180781	NOTICE	DEF123beServer: beServer(%d) NOTICE: beServer is RESTARTING: Not accepting client requests: beServer lost contact with beSyncZZZ	Be sever is recovering.	Interim alarm. Ensure the BE does recover and accepts connections.	E2BE
180782	NOTICE	DEF123beServer: beServer(%d) NOTICE: beServer is RESTARTING: Not accepting client requests: beServer lost contact with beVWARSZZZ	Be sever is recovering.	Interim alarm. Ensure the BE does recover and accepts connections.	E2BE
180783	NOTICE	DEF123beServer: beServer(%d) NOTICE: beServer is RESTARTING: Not accepting client requests: beServer lost contact with beWriterZZZ	Be sever is recovering.	Interim alarm. Ensure the BE does recover and accepts connections.	E2BE
180784	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.walletUpdateHandler.deleteEm ptyBuckets =%z	Startup parameter.	None.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180785	WARNING	DEF123beServer: beServer(%d) WARNING: Cant find client with ClientId %d, dropping message	The BE client has disconnected.	None.	E2BE
180786	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Internal Consistency Error - Wallet %d : Insufficient funds were reserved to cope with the call duration, %d (littles) left over	Internal Error.	No resolution.	E2BE
180787	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: Resetting VWARS caches: beServer restart: localSeqNo = %d, remoteSeqNo = %d, session number = %d	BeVWARS is recovering.	Interim alarm. No resolution.	E2BE
180788	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): CCS.ccsRewards.balanceTypes[acsC ustomer %d].allowed =%z	Startup parameter.	None.	E2BE
180789	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): CCS.ccsRewards.balanceTypes[acsC ustomer %d].expenditure =%z	Startup parameter.	None.	E2BE
180790	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccs::cmn::RewardsConfig::readCon fig(): CCS.ccsRewards.balanceTypes[acsC ustomer %d].notification =%z	Startup parameter.	None.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180791	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): CCS.ccsRewards.fileIdleTime =%z	Startup parameter.	None.	E2BE
180792	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): CCS.ccsRewards.filePrefix =%z	Startup parameter.	None.	E2BE
180793	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): CCS.ccsRewards.fileSuffix =%z	Startup parameter.	None.	E2BE
180794	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): CCS.ccsRewards.maxLinesInFile =%z	Startup parameter.	None.	E2BE
180795	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccs::cmn::RewardsConfig::readConfig(): CCS.ccsRewards.writeDirectoryName =%z	Startup parameter.	None.	E2BE
180796	ERROR	DEF123BeClient: BeClient(%d) ERROR: Com exception : BE not connected : stateZZZ	No connection to BE server.	Refer to application expert. Verify server is running. Verify network integrity.	E2BE
180797	ERROR	DEF123BeClient: BeClient(%d) ERROR: Receieved ZZZwhen expecting %s %d response	Received wrong response from BE.	Contact support if alarm persists.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180798	ERROR	DEF123BeClient: BeClient(%d) ERROR: While waiting for %s %d received %s %d	Received wrong response from BE.	Contact support if alarm persists.	E2BE
180799	ERROR	DEF123BeClient: BeClient(%d) ERROR: While waiting for %s %d received %s 123MUST_HAVE_SPACE%s %d	Received wrong response from BE.	Contact support if alarm persists.	E2BE
180800	ERROR	DEF123BeClient: BeClient(%d) ERROR: While waiting for %s %d received PROC Excp (code %s %d, Processing Exception:%z	Received exception from BE.	Refer to application expert. See alarm text for full explanation.	E2BE
180801	ERROR	DEF123BeClient: BeClient(%d) ERROR: While waiting for %s %d received PROC Excp (code %s %d, Communications Exception:%z	Received exception from BE.	Refer to application expert. See alarm text for full explanation.	E2BE
180802	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: voucherNotFoundCDREnabled set to false	Information only.	No resolution.	E2BE
180803	WARNING	DEF123BeClient: BeClient(%d) WARNING: libBeClient: orphan message received from BE %s %d secondary	Unexpected message received.	No action required.	E2BE
180804	ERROR	DEF123BeClient: BeClient(%d) ERROR: Com exception : BE connection failed after failover : stateZZZ	Cannot contact any billing engine.	Refer to application expert. Verify billing engines are running.	E2BE
180805	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: No context for message dialog: [clientId %d, clientMsgId %d]	Internal error.	No action required.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180806	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: BE.beVWARS.writerOperationSyncPasssthrough = true	Information only.	No resolution.	E2BE
180807	NOTICE	DEF123beSync: beSync(%d) NOTICE: Read config item BE.%z	Information only.	No resolution.	E2BE
180808	NOTICE	DEF123beSync: beSync(%d) NOTICE: Requesting all outstanding reservations from VWARS number %z	Information only.	No resolution.	E2BE
180809	NOTICE	DEF123beSync: beSync(%d) NOTICE: VWARS number %z has sent all reservations	Information only.	No resolution.	E2BE
180810	NOTICE	DEF123beSync: beSync(%d) NOTICE: All reservations for beVWARS %z recovered while in receiving_streamed_updates state. No state change required	Information only.	No resolution.	E2BE
180811	NOTICE	DEF123beSync: beSync(%d) NOTICE: Enable VWARS %z	Information only.	No resolution.	E2BE
180812	NOTICE	DEF123beSync: beSync(%d) NOTICE: Starting to send reservations for beVWARS %z state to remote BE	Information only.	No resolution.	E2BE
180813	NOTICE	DEF123beSync: beSync(%d) NOTICE: Starting to send updates for beVWARS %z state to remote BE %z	Information only.	No resolution.	E2BE
180814	WARNING	DEF123beGroveler: beGroveler(%d) WARNING: Received SLEE event of unknown type %z , Ignoring.	Information only.	If symptoms persist refer to eServ support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180815	ERROR	DEF123beGroveler: beGroveler(%d) ERROR: Received a non-GrovelQuery in Control Message	Unexpected reply received	Refer to eServ support.	E2BE
180816	NOTICE	DEF123beGroveler: beGroveler(%d) NOTICE: Received INTERFACE_KILL event, shutting down	Information Only	No Resolution.	E2BE
180817	ERROR	DEF123beGroveler: beGroveler(%d) ERROR: Unable to reload config: %z	Configuration file could not be read	Check configuration file permissions. Refer to eServ support.	E2BE
180818	NOTICE	DEF123beGroveler: beGroveler(%d) NOTICE: Configuration reloaded successfully	Information Only	No Resolution.	E2BE
180819	NOTICE	DEF123beGroveler: beGroveler(%d) NOTICE: Groveling enabled:%z	Information Only	No Resolution.	E2BE
180820	NOTICE	DEF123beGroveler: beGroveler(%d) NOTICE: Groveling disabled:%z	Information Only	No Resolution.	E2BE
180821	NOTICE	DEF123beGroveler: beGroveler(%d) NOTICE: %z catch SIGHUP - reload config not available: %z	Information Only	No Resolution.	E2BE
180822	CRITICAL	DEF123beGroveler: beGroveler(%d) CRITICAL: Fatal exception: %z	Unhandled exception	Refer to eServ support.	E2BE
180823	NOTICE	DEF123beGroveler: beGroveler(%d) NOTICE: No BE.beGroveler.noProcessingTimes section defined	Configuration section missing	Uses defaults, or defined the config section.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180824	ERROR	DEF123beGroveler: beGroveler(%d) ERROR: Error closing wallet ID cursor: %z	Internal SQL error	Refer to eServ support.	E2BE
180825	ERROR	DEF123beGroveler: beGroveler(%d) ERROR: Error fetching from wallet ID cursor: %z	Internal SQL error	Refer to eServ support.	E2BE
180826	ERROR	DEF123beGroveler: beGroveler(%d) ERROR: Error fetching next bucket to expire: %z	Internal SQL error	Refer to eServ support.	E2BE
180827	NOTICE	DEF123beEventStorageIF: beEventStorageIF(%d) NOTICE: Process Terminating	Information Only	No Resolution.	E2BE
180828	NOTICE	DEF123beEventStorageIF: beEventStorageIF(%d) NOTICE: Configuration key BE.eventStorage not found, using defaults	Information Only	No Resolution.	E2BE
180829	NOTICE	DEF123beEventStorageIF: beEventStorageIF(%d) NOTICE: %z catch SIGHUP - reload config not available: %z	Information Only	To reload config, restart process.	E2BE
180830	NOTICE	DEF123beEventStorageIF: beEventStorageIF(%d) NOTICE: %z catch SIGTERM: %z	Information Only	No Resolution.	E2BE
180831	NOTICE	DEF123beEventStorageIF: beEventStorageIF(%d) NOTICE: %z catch SIGSEGV: %z	Information Only	No Resolution.	E2BE
180832	NOTICE	DEF123beEventStorageIF: beEventStorageIF(%d) NOTICE: %z catch SIGBUS: %z	Information Only	No Resolution.	E2BE



Alarm	Severity	Text	Cause	Resolution	Service
180833	ERROR	DEF123beEventStorageIF: beEventStorageIF(%d) ERROR: Unknown or unexpected management event received %z	Unexpected event received	Refer to eServ support	E2BE
180834	ERROR	DEF123beEventStorageIF: beEventStorageIF(%d) ERROR: Unable to store received event: %z	Event received that fails to be stored	Refer to eServ support.	E2BE
180835	ERROR	DEF123beEventStorageIF: beEventStorageIF(%d) ERROR: Unknown event type %s received, rejecting	Event received is not an expected event	Refer to eServ support.	E2BE
180836	ERROR	DEF123beEventStorageIF: beEventStorageIF(%d) ERROR: Event id=%z , destination=%z failed to start: %z	Failed to start event storage	Refer to eServ support.	E2BE
180837	WARNING	DEF123beServiceTrigger: beServiceTrigger(%d) WARNING: Exception raised %z , continuing	Trapped programmatic exception	If it persists refer to eServ support.	E2BE
180838	ERROR	DEF123beServiceTrigger: beServiceTrigger(%d) ERROR: Unable to send failed request to storage interface	Problem with storage interface detected	Restart beEventStorageIF. Refer to eServ support	E2BE
180839	ERROR	DEF123beServiceTrigger: beServiceTrigger(%d) ERROR: Unable to store failed request, nor pass back that failure, request lost	Problem with storage interface detected	Restart beEventStorageIF. Refer to eServ support	E2BE
180840	ERROR	DEF123beServiceTrigger: beServiceTrigger(%d) ERROR: Storage Interface closed dialog, passing failure back up the chain.	Problem with storage interface detected	Restart beEventStorageIF. Refer to eServ support	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180841	ERROR	DEF123beServiceTrigger: beServiceTrigger(%d) ERROR: Storage Interface closed dialog, unable to pass back failure.	Problem with storage interface detected	Restart beEventStorageIF. Refer to eServ support	E2BE
180842	WARNING	DEF123beServiceTrigger: beServiceTrigger(%d) WARNING: Malformed Operation %z	Request Operation cannot be parsed	Refer to eServ support.	E2BE
180843	ERROR	DEF123beServiceTrigger: beServiceTrigger(%d) ERROR: Unable to send throttle message to %z stored messages may be stalled	Problem with storage interface detected	Restart beEventStorageIF. Refer to eServ support	E2BE
180844	ERROR	DEF123beServiceTrigger: beServiceTrigger(%d) ERROR: Unable to send throttle event, SLEE API failure	Problem with sending throttle event to storage interface	Restart the system. Refer to eServ support	E2BE
180845	ERROR	DEF123beServiceTrigger: beServiceTrigger(%d) ERROR: 1005: cannot establish TCP/IP connection to SCP %z	SCP not pingable	Check all network connections. Check SCP is running	E2BE
180846	NOTICE	DEF123beServiceTrigger: beServiceTrigger(%d) NOTICE: %z catch SIGHUP - reload config not available: %z	Information Only	No Resolution.	E2BE
180847	NOTICE	DEF123beServiceTrigger: beServiceTrigger(%d) NOTICE: %z catch SIGTERM: %z	Information Only	No Resolution.	E2BE
180848	NOTICE	DEF123beServiceTrigger: beServiceTrigger(%d) NOTICE: %z catch SIGSEGV: %z	Information Only	No Resolution.	E2BE
180849	NOTICE	DEF123beServiceTrigger: beServiceTrigger(%d) NOTICE: %z catch SIGBUS: %z	Information Only	No Resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180850	NOTICE	DEF123beServiceTrigger: beServiceTrigger(%d) NOTICE: Configuration key BE not found, using defaults	Information Only	No Resolution.	E2BE
180851	CRITICAL	DEF123beServiceTrigger: beServiceTrigger(%d) CRITICAL: 1000: Cannot read configuration file: %z	Configuration File non-existent or has errors	Fix Configuration File.	E2BE
180852	CRITICAL	DEF123beServiceTrigger: beServiceTrigger(%d) CRITICAL: 1006: No SCPs defined	Configuration File non-existent or has errors	Fix Configuration File.	E2BE
180853	WARNING	DEF123beServiceTrigger: beServiceTrigger(%d) WARNING: Unknown event type %z received	Unexpected event type received	Refer to eServ Support.	E2BE
180854	WARNING	DEF123beServiceTrigger: beServiceTrigger(%d) WARNING: Exception raised %z ignoring message	Unexpected exception raised	Refer to eServ Support.	E2BE
180855	ERROR	DEF123beServiceTrigger: beServiceTrigger(%d) ERROR: ccsRewardsPlugin: Unable to generate a beServiceTriggerEvent for reward	Cannot raise an event	Refer to eServ Support.	E2BE
180856	ERROR	DEF123beServiceTrigger: beServiceTrigger(%d) ERROR: Unknown or unexpected management event received %z	Unexpected event received	Refer to eServ Support.	E2BE
180857	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: %z catch SIGHUP - reload config not available: %z	Information Only	No Resolution.	E2BE
180858	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: %z catch SIGTERM: %z	Information Only	No Resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180859	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: %z catch SIGINT: %z	Information Only	No Resolution.	E2BE
180860	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: %z catch SIGALRM: %z	Information Only	No Resolution.	E2BE
180861	ERROR	DEF123BeClient: BeClient(%d) ERROR: select error processing TCP connections: %z	Could not start TCP connection	Check remote machine is online.	E2BE
180862	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: Signal %z received, shutting down	Information Only	No Resolution.	E2BE
180863	CRITICAL	DEF123BeClient: BeClient(%d) CRITICAL: cannot read notEndActions (compulsory) from config file %z	Missing mandatory term in configuration file	Add line to config file.	E2BE
180864	ERROR	DEF123BeClient: BeClient(%d) ERROR: In BeProtocolRequest::processBeEven t: %z	Unexpected exception	Refer to eServGlobal	E2BE
180865	ERROR	DEF123BeClient: BeClient(%d) ERROR: Bad request with ID=%z and BEID=%z	new BeProtocolRequest could not be formed	Refer to eServGlobal.	E2BE
180866	NOTICE	DEF123beServer: beServer(%d) NOTICE: Cant catch SIGSEGV: %z	Kernel communication/disk error.	Refer to UNIX/application expert first. If problem persists then contact support.	E2BE
180867	NOTICE	DEF123beServer: beServer(%d) NOTICE: Cant catch SIGBUS: %z	Kernel communication/disk error.	Refer to UNIX/application expert first. If problem persists then contact support.	E2BE
180868	NOTICE	DEF123beServer: beServer(%d) NOTICE: Configuration successfully reloaded	Information Only.	No resolution.	E2BE
180869	ERROR	DEF123beServer: beServer(%d) ERROR: Config reload failed: %z	Information Only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180870	NOTICE	DEF123beServer: beServer(%d) NOTICE: Waiting for %z beVWARS to recover and go into %z state	Information Only.	No resolution.	E2BE
180871	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: %z catch SIGUSR1: %z	Information Only	No Resoulution.	E2BE
180872	NOTICE	DEF123beServer: beServer(%d) NOTICE: VWARS number %z requested all contexts	Information Only.	No resolution.	E2BE
180873	NOTICE	DEF123beServer: beServer(%d) NOTICE: Finished sending all contexts to VWARS number %z	Information Only.	No resolution.	E2BE
180874	NOTICE	DEF123beServer: beServer(%d) NOTICE: beVWARS %z is now running	Information Only.	No resolution.	E2BE
180875	NOTICE	DEF123beServer: beServer(%d) NOTICE: Client %z (ClientId %z ) has connected	Information Only.	No resolution.	E2BE
180876	ERROR	DEF123beServer: beServer(%d) ERROR: Error interpreting SleeEvent: %z	Malformed SleeEvent.	Refer to eServGlobal.	E2BE
180877	ERROR	DEF123beServer: beServer(%d) ERROR: Context clientId %z , callId %z is already in use, rejecting second be::Protocol::Request	Duplicated callID.	Refer to eServGlobal.	E2BE
180878	ERROR	DEF123beServer: beServer(%d) ERROR: Error while diagnosing duplicate original client message: %z	Malformed Duplicate client message.	Refer to eServGlobal.	E2BE
180879	ERROR	DEF123beServer: beServer(%d) ERROR: Error while diagnosing duplicate client message: %z	Malformed Duplicate client message.	Refer to eServGlobal.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180880	ERROR	DEF123beServer: beServer(%d) ERROR: Unknown state %z sent in SetState message to beServer, ignoring	Malformed SetState Message.	Refer to eServGlobal.	E2BE
180881	WARNING	DEF123beServer: beServer(%d) WARNING: beVWARS %z has died	beVWARS process died.	Restart beVWARS.	E2BE
180882	WARNING	DEF123beServer: beServer(%d) WARNING: Low disk space on cdr file partition %z remaining , will shutdown at %z remaining	Low disk space.	Cleanup disk space.	E2BE
180883	WARNING	DEF123beServer: beServer(%d) WARNING: Low disk space on sync file partition %z remaining, will shutdown at %z remaining	Low disk space.	Cleanup disk space.	E2BE
180884	WARNING	DEF123beServer: beServer(%d) WARNING: Waiting for all beVWARS to go to Running state	Information Only.	Just wait. If beVWARS does not start refer to eServ Support.	E2BE
180885	WARNING	DEF123beServer: beServer(%d) WARNING: Ignoring %z message from beVWARS %d as %z establish dialog to it	Cannot establish dialog to bewVWARS.	Refer to eServGlobal.	E2BE
180886	WARNING	DEF123beServer: beServer(%d) WARNING: beServer is QUIESCING: Not accepting new client work: %z	Information only.	No resolution.	E2BE
180887	WARNING	DEF123beServer: beServer(%d) WARNING: Dropping all client connections	Information Only.	No resolution.	E2BE
180888	WARNING	DEF123beServer: beServer(%d) WARNING: BE.numVWARS has changed - a SLEE restart is needed for this to take effect	numVWARS updated, requires restart.	Restart SLEE.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180889	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: Low disk space on cdr file partition %z remaining	Disk full	Cleanup cdr file system.	E2BE
180890	CRITICAL	DEF123beServer: beServer(%d) CRITICAL: Low disk space on sync file partition %z remaining	Disk full	Cleanup sync file system.	E2BE
180900	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Could not perform final sync file close on shutdown	IO error on file close.	Check for disks full	E2BE
180901	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Could not perform final database flush on shutdown	IO error on file close.	Check for disks full	E2BE
180902	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: VWARS %z : beSync requested all reservations	Information only.	No action required	E2BE
180903	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Received SendAllReservations while sending reservations - will restart sending	Information only.	No action required	E2BE
180904	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: VWARS %z : Obtaining reservations from wallet cache. The wallet cache has %z entries	Information only.	No action required	E2BE
180905	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: VWARS %z : Continuing to obtain reservations from wallet cache. Processed %z of %z entries	Information only.	No action required	E2BE
180906	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: VWARS %z : Finished obtaining reservations from wallet cache	Information only.	No action required	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180907	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: VWARS %z : Obtaining reservations from voucher cache. The voucher cache has %z entries	Information only.	No action required	E2BE
180908	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: VWARS %z : Continuing to obtain reservations from voucher cache. Processed %z of %z entries	Information only.	No action required	E2BE
180909	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: VWARS %z : Finished obtaining reservations from voucher cache	Information only.	No action required	E2BE
180910	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: VWARS %z : Requesting all contexts from beServer	Information only.	No action required	E2BE
180911	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: VWARS %z : Sending reservations to beSync. %z left to send	Information only.	No action required	E2BE
180912	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: VWARS %z : Finished sending all reservations to beSync	Information only.	No action required	E2BE
180913	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: Received INTERFACE_KILL event, shutting down	Information only.	No action required	E2BE
180915	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: WalletStalledMessageQueueMap::clear() should never happen in a production environment	Information only.	Refer to eServGlobal support	E2BE



Alarm	Severity	Text	Cause	Resolution	Service
180916	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Error sending transactions: %z	IO error on file close.	Check for disks full	E2BE
180917	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Timed out waiting for response from groveller, sending again	Information only.	Refer to eServGlobal support	E2BE
180918	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: VWARS %z : Finished obtaining all contexts from beServer	Information only.	No action required	E2BE
180919	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Expiring reservation on Primary BE, that was configured to be charged on timeout.	Information only.	Refer to eServGlobal support	E2BE
180920	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Invalid wallet expiry date (19700101000000), and %z expiresZZZ flag is not set, wallet = %z	Information only.	Refer to eServGlobal support	E2BE
180921	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Invalid wallet activation date (19700101000000), and %z activatedZZZ flag is not set, wallet = %z	Information only.	Refer to eServGlobal support	E2BE
180922	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Invalid bucket expiry date (19700101000000), and %z expiresZZZ flag is not set, wallet = %z , bucket = %z	Information only.	Refer to eServGlobal support	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180923	WARNING	DEF123beVWARS: beVWARS(%d) WARNING: Invalid bucket last use date (19700101000000), and %z usedZZZ flag is not set, wallet = %z , bucket = %z	Information only.	Refer to eServGlobal support	E2BE
180924	WARNING	%z Could not route response back to client %d	Internal software error.	Contact support. No further information can be obtained.	BE
180925	WARNING	%z Local sync operation sequence number already processed. Discarding = %d	Information only.	No resolution.	BE
180926	WARNING	%z Remote sync operation sequence number already processed. Discarding = %d	Information only.	No resolution.	BE
180927	ERROR	%z Error sending VWARS Message to beServer123: %s %d	Internal software error.	Contact support. No further information can be obtained.	BE
180928	NOTICE	DEF123BeClient: BeClient(%d) NOTICE: voucherRechargeTrigger onZZZ	Information only.	No resolution.	E2BE
180929	ERROR	DEF123BeClient: BeClient(%d) ERROR: Com exception : %s %d : state %s %d	Internal software error.	Contact support. No further information can be obtained.	E2BE
180930	ERROR	DEF123BeClient: BeClient(%d) ERROR: VoucherRecharge:com failure to wallet server and voucher server. Cannot revoke redeem	Internal software error.	Contact support. No further information can be obtained.	E2BE
180931	ERROR	DEF123BeClient: BeClient(%d) ERROR: Receieved %s %d-%s %d when expecting VR response	Internal software error.	Contact support. No further information can be obtained.	E2BE
180932	ERROR	DEF123BeClient: BeClient(%d) ERROR: While waiting for WR received %s %d Excp (code %s %d, %s %d)	Internal software error.	Contact support. No further information can be obtained.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180933	ERROR	DEF123BeClient: BeClient(%d) ERROR: While waiting for CVR, received %s %d Excp (code %s %d, %s %d)	Internal software error.	Contact support. No further information can be obtained.	E2BE
180934	ERROR	DEF123BeClient: BeClient(%d) ERROR: While waiting for CVR received %s %d_%s %d	Internal software error.	Contact support. No further information can be obtained.	E2BE
180935	ERROR	DEF123BeClient: BeClient(%d) ERROR: While waiting for RVR, received %s %d Excp (code %s %d, %s %d)	Internal software error.	Contact support. No further information can be obtained.	E2BE
180936	ERROR	DEF123BeClient: BeClient(%d) ERROR: While waiting for RVR received %s %d_%s %d	Internal software error.	Contact support. No further information can be obtained.	E2BE
180937	NOTICE	DEF123beServer: beServer(%d) NOTICE: ccsVoucherHandler: CCS.ccsVoucherHandler.fixedVouch erNumberLength = %d	Information only.	No resolution.	E2BE
180938	NOTICE	DEF123beServer: beServer(%d) NOTICE: ccsVoucherHandler: CCS.ccsVoucherHandler.blackListS eparator = %s %d	Information only.	No resolution.	E2BE
180939	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.ccsVoucherHandler.requireBon usRow = %d	Information only.	No resolution.	E2BE
180940	NOTICE	DEF123beServer: beServer(%d) NOTICE: csWalletRequestHandler: CCS.ccsVoucherHandler.badPinExpi ryHours = %d	Information only.	No resolution.	E2BE
180941	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: ccsReservationHandler: %s %d.%s %d = %d milliseconds	Information only.	No resolution.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180942	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: billevents: all named events in one message must contribute to the same monthly expenditure. These contributed to %d different ones. No monthly expenditure will be changed.	Internal software error.	Contact support. No further information can be obtained.	E2BE
180943	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: billevents: Caught an exception in processINER Abort handling code :%z	Internal software error.	Contact support. No further information can be obtained.	E2BE
180944	NOTICE	DEF123beVWARS: beVWARS(%d) NOTICE: Configuration key %s %d not found, using defaults	Information only.	No resolution.	E2BE
180945	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: %s %d - SQL Error: %d	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	E2BE
180946	CRITICAL	DEF123beGroveler: beGroveler(%d) CRITICAL SleeException=%d sleeError.cc@%d:%z	Exception raised from SLEE.	Contact support.	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180947	CRITICAL	DEF123beGroveler: beGroveler(%d) CRITICAL: Fatal exception: SleeException:%z	Exception raised from SLEE.	Contact support.	E2BE
180948	CRITICAL	DEF123beEventStorageIF: beEventStorageIF(%d) CRITICAL SleeException=%d sleeError.cc@%d:%z	Exception raised from SLEE.	Contact support.	E2BE
180949	CRITICAL	DEF123beSync: beSync(%d) CRITICAL: FATAL ERROR in beSync: SleeException:%z	Exception raised from SLEE.	Contact support.	E2BE
180950	ERROR	DEF123beEventStorageIF: beEventStorageIF(%d) ERROR: beEventStorageIF: Error processing SLEE event:%z	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180951	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Error processing SLEE event:%z	Communication with slee resulted in an error.	Contact support. No further information can be obtained.	E2BE
180952	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Exception caught in %z	Exception raised in application.	Refer to application expert.	E2BE
180953	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Failed applying update	Failed to apply VWS transaction.	Refer to application expert.	E2BE
180954	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: sendNotificationEvent - unable to send notification	Failed to send notification.	Refer to application expert.	E2BE
180955	CRITICAL	DEF123beVWARS: beVWARS(%d) CRITICAL SleeEvent::new(=%d sleeEvent.cc@%d: No available events	Error communicating with the SLEE.	Refer to application expert. Increase MAXEVENTS in SLEE.cfg.	E2BE
180956	ERROR	%z ERROR: Response timeout for cli: %z	Internal software error	Contact Support	E2BE
180957	ERROR	%z ERROR: Response NOK. %z	Internal software error	Contact Support	E2BE

Alarm	Severity	Text	Cause	Resolution	Service
180958	ERROR	%z ERROR: Failed to set socket descriptor %z	Internal software error	Contact Support	E2BE
180959	ERROR	%z ERROR: %z failed request (size %d) to storage interfaceZZZ	Internal software error	Contact Support	E2BE
180960	ERROR	%z ERROR: FailedZZZ to send event to event storageZZZ	Internal software error	Contact Support	E2BE
180961	ERROR	%z ERROR: FailedZZZ to sendZZZ reply eventZZZ	Internal software error	Contact Support	E2BE
530001	WARNING	%z NOTICE: urs_be_data_fetch.create_all_node_support: Node #%s %d creating be tables.	Information only.	No resolution.	BE
530002	WARNING	%z NOTICE: urs_be_data_fetch.create_all_node_support: Node #%s %d creating db links.	Information only.	No resolution.	BE
530003	WARNING	%z NOTICE: urs_be_data_fetch.create_all_node_support: Node #%s %d creating materialized views.	Information only.	No resolution.	BE
530004	WARNING	%z NOTICE: urs_be_data_fetch.create_all_node_support: Node #%s %d updating urs_e2be_node	Information only.	No resolution.	BE

Alarm	Severity	Text	Cause	Resolution	Service
530005	WARNING	%z CRITICAL: urs_be_data_fetch.create_all_node_support: Unable to build database objects for data fetch from BE ID %s %d. Error is: %s %d	BE data fetch configuration error.	The given node ID (referencing urs_e2be_node.id) has failed to be set up correctly due to the error provided. Refer to an Oracle or application expert. Once the error is resolved, rebuild the nodes database objects (refer to the URS/E2BE technical guide for more information).	BE
530006	WARNING	%z NOTICE: urs_be_data_fetch.remove_all_node_support: Node #%s %d removing materialized views.	Information only.	No resolution.	BE
530007	WARNING	%z NOTICE: urs_be_data_fetch.remove_all_node_support: Node #%s %d removing tables.	Information only.	No resolution.	BE
530008	WARNING	%z NOTICE: urs_be_data_fetch.remove_all_node_support: Node #%s %d possibly removing DB link %s %d.	Information only.	No resolution.	BE
530009	WARNING	%z NOTICE: urs_be_data_fetch.possibly_create_db_link: Creating database link to %s %d, named %s %d	Information only.	No resolution.	BE
530010	WARNING	%z NOTICE: urs_be_data_fetch.possibly_create_db_link: Not recreating database link to %s %d, named %s %d. Link already exists.	Information only.	No resolution.	BE
530011	WARNING	%z NOTICE: urs_be_data_fetch.possibly_remove_db_link: Database link %s %d has been removed.	Information only.	No resolution.	BE

Alarm	Severity	Text	Cause	Resolution	Service
530012	WARNING	%z NOTICE: urs_be_data_fetch.possibly_remove_db_link: Database link %s %d has not been removed as it appears to have been manually created.	Information only.	No resolution.	BE
530013	WARNING	%z NOTICE: urs_be_data_fetch.schedule_be_data_fetch: Scheduling BE data fetch for BE %z (id %s %d)	Information only.	No resolution.	BE
530014	WARNING	%z NOTICE: urs_be_data_fetch.unschedule_be_data_fetch: Unschedule BE data fetch for BE %s %d (id %s %d)	Information only.	No resolution.	BE
530015	WARNING	%z NOTICE: urs_be_data_fetch.recreate_views: Recreating BE table views.	Information only.	No resolution.	BE
530016	WARNING	%z NOTICE: urs_be_data_fetch.execute_aggregates: Aggregating balance and wallet last use information.	Information only.	No resolution.	BE
530017	WARNING	%z NOTICE: urs_be_data_fetch.execute_aggregates: Completed aggregating balance and wallet last use information.	Information only.	No resolution.	BE
530018	WARNING	%z WARNING: urs_be_data_fetch.fetch_data: BE: %s %d status is %z . NOT performing a data fetch for this BE pair.	BE data fetch configuration.	Data fetch for the given BE is turned of. Check that data fetch for this BE should not be done. Refer to the URS/E2BE technical guide for how to alter a BEs configuration.	BE



Alarm	Severity	Text	Cause	Resolution	Service
530019	CRITICAL	%z CRITICAL: urs_be_data_fetch.fetch_data: Unable to match user provided node ID with a urs_e2be_node row for the BE %s %d to retrieve data from. Error we received while trying was: %s %d - %s %d	Internal software error.	Contact support. No further information can be obtained.	BE
530020	WARNING	%z NOTICE: urs_be_data_fetch.fetch_data: Data has been successfully fetched for BE %s %d. Refreshed node ID %s %d.	Information only.	No resolution.	BE
530021	WARNING	%z NOTICE: urs_be_data_fetch.can_we_do_aggr egation: Triggering aggregation.	Information only.	No resolution.	BE
530022	WARNING	%z NOTICE: urs_be_data_fetch.automate: Turning on BE data fetch scheduling triggers.	Information only.	No resolution.	BE
530023	WARNING	%z NOTICE: urs_be_data_fetch.automate: Turning off BE data fetch scheduling triggers.	Information only.	No resolution.	BE
530024	WARNING	%z NOTICE: urs_be_data_fetch.automate: Turning on population of BE pair and node configuration from CCS.	Information only.	No resolution.	BE
530025	WARNING	%z NOTICE: urs_be_data_fetch.automate: Turning off population of BE pair and node configuration from CCS.	Information only.	No resolution.	BE

Alarm	Severity	Text	Cause	Resolution	Service
530026	CRITICAL	%z CRITICAL: BE aggregations have not been run automatically for over 24 hours. Operator action may be necessary.	Configuration or systems error.	The BE aggregations are expected to run once a day. A watchdog prints this error if the aggregations have not been run via the <code>urs_be_data_fetch.execute_aggregates</code> procedure. Refer to an application expert to identify which system element has failed and caused the watchdog to print this error.	BE
530027	WARNING	%z NOTICE: UBE pair %s %d was deleted from URS_E2BE_PAIR in response to being deleted from CCS_DOMAIN.	Information only.	No resolution.	BE
530028	WARNING	%z WARNING: UBE pair %s %d was deleted from CCS_DOMAIN. The URS has not automatically deleted this from URS_E2BE_PAIR.	BE data fetch configuration change.	The BE pair has been removed from the system configuration and may need to be manually removed from the URS BE data fetch configuration. Refer to an application expert and the URS/E2BE technical guides for more information.	BE
530029	WARNING	%z NOTICE: UBE pair %s %d was added to <code>urs_e2be_pair</code> in response to being added to CCS_DOMAIN.	Information only.	No resolution.	BE

Alarm	Severity	Text	Cause	Resolution	Service
530030	WARNING	%z WARNING: UBE pair %s %d was added to CCS_DOMAIN. The URS has not automatically added this to URS_E2BE_PAIR.	BE data fetch configuration change.	The BE pair has been added to the system configuration and will need to be manually added to the URS BE data fetch configuration for any data to be fetched from this pair to the URS. Refer to an application expert and the URS/E2BE technical guides for more information.	BE
530031	WARNING	%z NOTICE: UBE pair %s %d was altered to be named %s %d in CCS_DOMAIN. URS_E2BE_PAIR was updated.	Information only.	No resolution.	BE
530032	WARNING	%z WARNING: UBE pair %s %d was altered to be named %s %d. The URS has not automatically updated this in URS_E2BE_PAIR.	BE data fetch configuration change.	The BE pair name has been altered in the system configuration and if the BE data fetch is to be kept consistent will need to be manually changed. Refer to an application expert and the URS/E2BE technical guides for more information.	BE
530033	WARNING	%z NOTICE: UBE node %s %d (domain ID %s %d) was deleted from CCS_DOMAIN_NODES. URS_E2BE_NODE was updated.	Information only.	No resolution.	BE
530034	WARNING	%z WARNING: UBE node %s %d for CCS domain %s %d was deleted. The URS has not automatically deleted this from URS_E2BE_NODE.	BE data fetch configuration change.	The BE node has been removed from the system configuration and may need to be manually removed from the URS BE data fetch configuration. Refer to an application expert and the URS/E2BE technical guides for more information.	BE

Alarm	Severity	Text	Cause	Resolution	Service
530035	WARNING	%z NOTICE: UBE node %s %d (domain ID %s %d) was added to CCS_DOMAIN_NODES. The node has been added to URS_E2BE_NODE.	Information only.	No resolution.	BE
530036	WARNING	%z WARNING: UBE node %s %d for domain ID %s %d was added to CCS_DOMAIN_NODES. The URS has not automatically added this to URS_E2BE_NODE.	BE data fetch configuration change.	The BE node has been added to the system configuration and will need to be manually added to the URS BE data fetch configuration for any data to be fetched from this node to the URS. Refer to an application expert and the URS/E2BE technical guides for more information.	BE
530037	WARNING	%z NOTICE: UBE node %s %d (domain ID %s %d) was altered in CCS_DOMAIN_NODES. The node has been updated in URS_E2BE_NODE.	Information only.	No resolution.	BE
530038	WARNING	%z WARNING: UBE pair %s %d was altered (new name %s %d). The URS has not automatically updated this in URS_E2BE_PAIR.	BE data fetch configuration change.	The BE node has been altered in the system configuration and the BE data fetch may need to be updated for the system to continue successfully retrieving data from this node. Refer to an application expert and the URS/E2BE technical guides for more information.	BE

Alarm	Severity	Text	Cause	Resolution	Service
530039	WARNING	%z WARNING: Cannot contact node %s %d for BE pair %s %d over database link %s %d.	Network or configuration error.	Check 1) The database like specified exists and correctly connects to the given node. The database link may need to be recreated with a new username/password and IP address. 2) The network connection between the URS and the given node exists and is working.	BE
530040	WARNING	%z WARNING: e2be_admin.urs_machine_load on node %s %d for BE pair %s %d does not appear available.	Configuration error.	Check 1) The database function e2be_admin.urs_machine_load is available on the given BE node exists. 2) The user used to connect to the BE node (usually UBE_REPORTS) has permissions to execute the procedure.	BE
530041	WARNING	%z WARNING: UBE pair %s %d was added to CCS_DOMAIN but already exists in urs_e2be_pair. No further action taken.	Configuration Error	The most likely cause of this error is that CCS data was re-imported into the URS from the SMS. Ensure that the E2BE data fetch configuration is correct by using the ursbeman.sh script.	BE
530042	WARNING	%z WARNING: UBE node %s %d (domain ID %s %d) was added to CCS_DOMAIN_NODES but already exists in urs_e2be_node. No further action taken.	Configuration Error	The most likely cause of this error is that CCS data was re-imported into the URS from the SMS. Ensure that the E2BE data fetch configuration is correct by using the ursbeman.sh script.	BE
530043	ERROR	%z Received a non-GrovelQuery in Control Message	Internal software error.	Contact support. No further information can be obtained.	BE
530045	WARNING	%z WARNING: Discarding unsupported SLEE event, type: %s %d	Information only.	No resolution.	BE

Alarm	Severity	Text	Cause	Resolution	Service
530046	ERROR	%z Invalid fetching mode	Unknown wallet fetching mode encountered.	Contact support. No further information can be obtained.	BE
530047	NOTICE	%z Received INTERFACE_KILL event, shutting down	Information only.	No resolution.	BE
530048	ERROR	%z Unable to reload config: %s %d	Invalid configuration.	Check eserv.config. Refer to technical guide. Contact support.	BE
530049	NOTICE	%z Configuration reloaded successfully	Information only.	No resolution.	BE
530050	NOTICE	%z Grovelling disabled: This BE isnt running	Information only.	No resolution.	BE
530051	NOTICE	%z Grovelling enabled: There is only one BE in this pair	Information only.	No resolution.	BE
530052	NOTICE	%z Grovelling enabled: We are the primary and running	Information only.	No resolution.	BE
530054	NOTICE	%z Grovelling disabled: We are the secondary, and primary is running	Information only.	No resolution.	BE
530055	NOTICE	%z Grovelling enabled: Other BE host (secondary) is alive, but not running	Information only.	No resolution.	BE
530056	NOTICE	%z Grovelling enabled: Other BE host (primary) is alive and could not establish client connection to it for more than %s %d seconds	Information only.	No resolution.	BE
530057	NOTICE	%z Grovelling disabled: Other BE host (primary) is alive, but not running for a short time	Information only.	No resolution.	BE

Alarm	Severity	Text	Cause	Resolution	Service
530058	NOTICE	%z Grovelling disabled: Other BE host (primary) is alive, this BE still within connect delay period from startup	Information only.	No resolution.	BE
530059	NOTICE	%z Grovelling enabled: Other BE host (primary) is alive, this BE now out of startup connect delay period %s %d seconds	Information only.	No resolution.	BE
530060	NOTICE	%z Grovelling enabled: Running, but cant see other BE, but can see quorum	Information only.	No resolution.	BE
530061	NOTICE	%z Grovelling disabled: Running and cant see other BE or quorum host	Information only.	No resolution.	BE
530063	NOTICE	%z Cant catch SIGHUP - reload config not available: %z	Information only.	No resolution.	BE
530064	CRITICAL	%z Fatal exception: %z	Internal software error.	Contact support.	BE
530065	NOTICE	%z grovelling forced on	Information only.	No resolution.	BE
530066	NOTICE	%z grovelling forced off	Information only.	No resolution.	BE
530067	NOTICE	%z Cant catch SIGUSR1 - forced grovelling not available: %s %d	Information only.	No resolution.	BE
530068	NOTICE	%z No BE.beGroveller.noProcessingTimes section defined	Information only.	No resolution.	BE

Alarm	Severity	Text	Cause	Resolution	Service
530069	CRITICAL	%z Error fetching from wallets: %z	Kernel communication/disk error.	Refer to ORACLE/application expert first (Check the following). 1) Verify that ORACLE is running through checking the status of the listener(lsnrctl) and restart ORACLE only if necessary. 2) Check the environment variables and/or configuration files: ORACLE_SID(environment), tnsnames.ora(configuration file), listener.ora(configuration file). 3) Verify that the username and password for the current machine is correct. 4) Observe startup output for errors. Finally contact support.	BE
530070	ERROR	DEF123beVWARS: beVWARS(%d) ERROR: Protocol exception message returned when using the handler: [clientId %d, clientMsgId %d]	Internal software error.	Contact support. No further information can be obtained.	E2BE
530071	CRITICAL	%z exception thrown creating Interface instance: %s %d	Internal software error.	Contact support. No further information can be obtained.	BE
530072	CRITICAL	%z unknown exception thrown creating Interface instance	Internal software error.	Contact support. No further information can be obtained.	BE
530074	WARNING	DEF123beSync: beSync(%d) WARNING: beSync.sink.maxSecsToWaitForRemoteOperations is 0, BE may handle traffic without being fully synched	Low value to wait for sync operations from remote BE when starting up.	Refer to platform/application expert. Consider using a larger value or defaulting.	E2BE